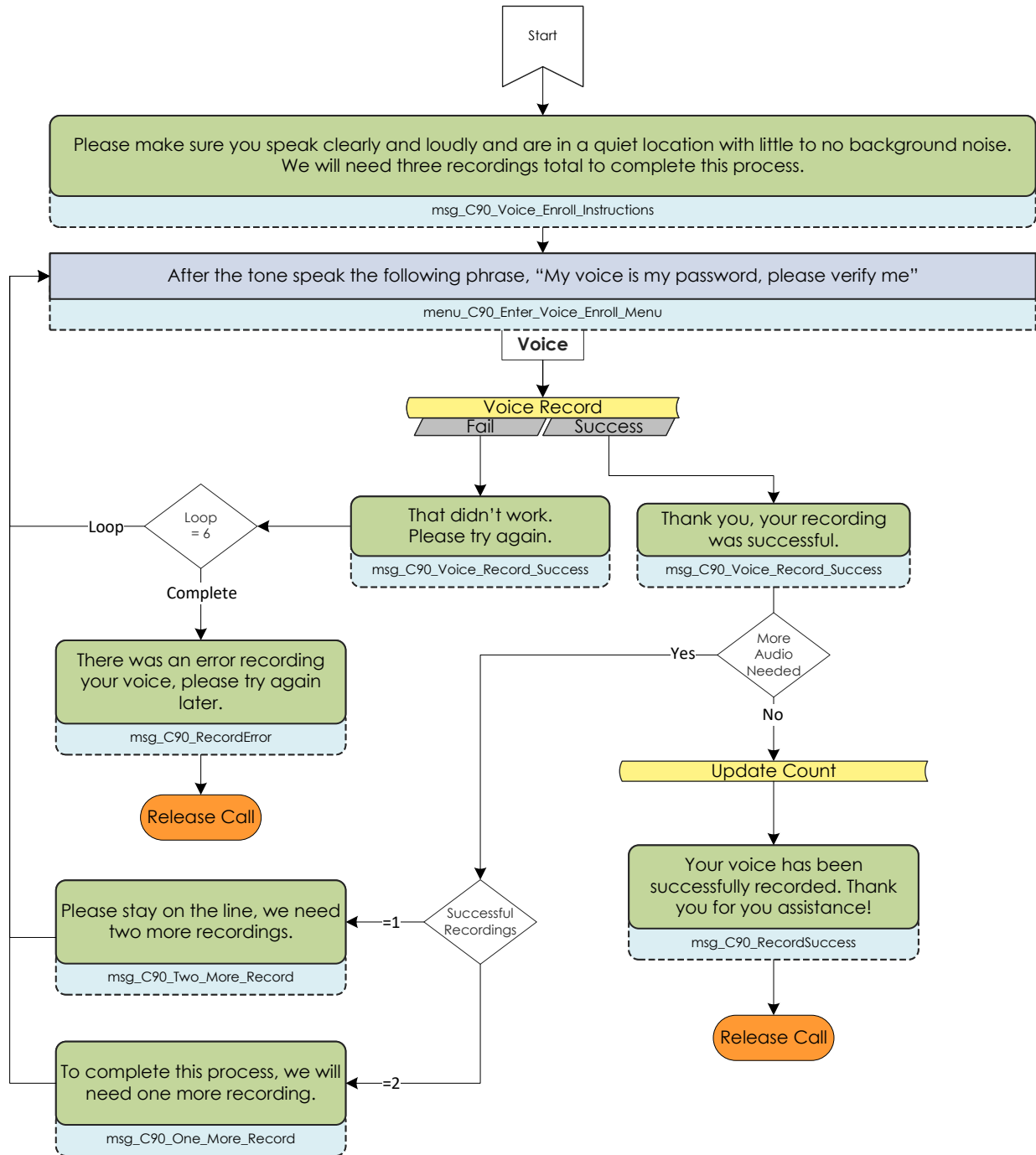
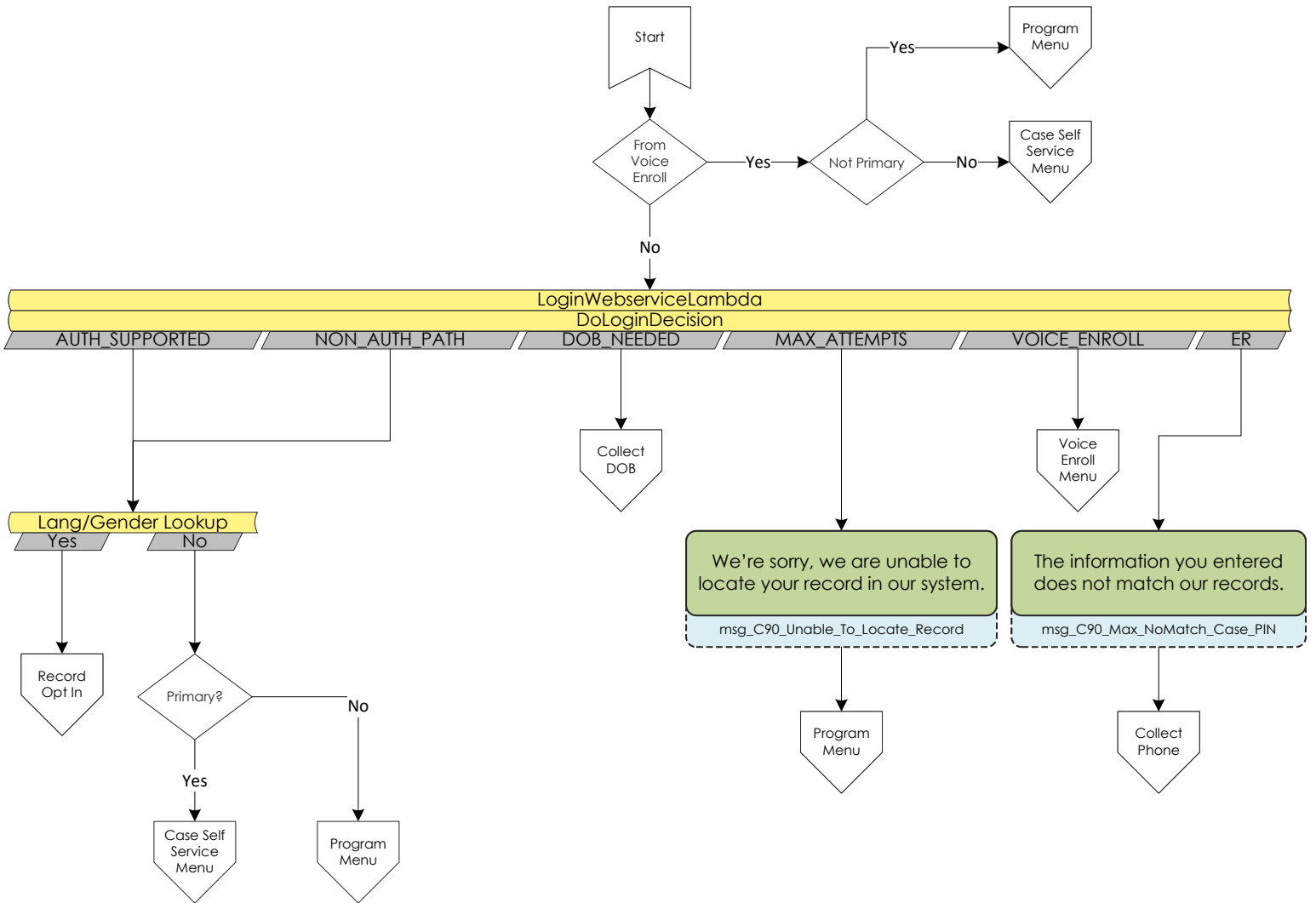


New IVR Contact Flow

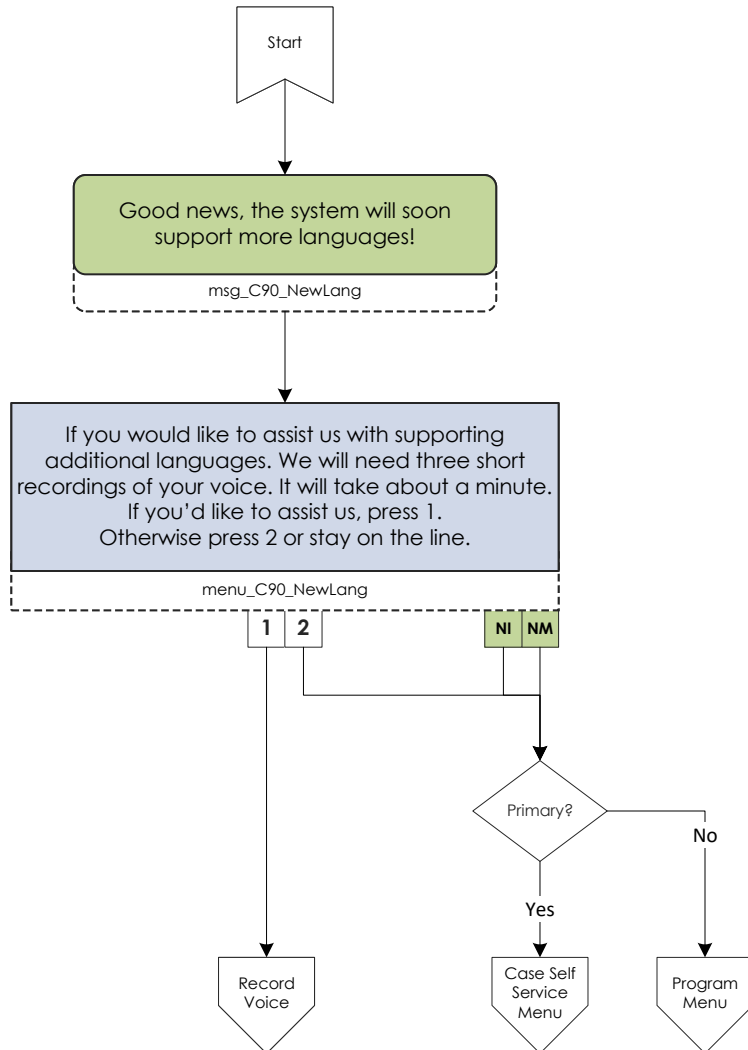


Existing Center Contact Flow



Existing Center Contact Flow

Play all message in preferred spoken language



Existing Center Contact Flow

