

CalSAWS CCB Agenda

DATE	FEBRUARY 3, 2022
TIME	1:30 PM
LOCATION	Microsoft Teams
SUBJECT	Change Control Board Meeting
INVITEES	Regional Managers, Design Leads, Tech Leads, Release Management Leads, Quality Assurance, State Partners, Consortium Management

Meeting Purpose:

Approve pending System Change Requests (SCRs), scope modifications, and change orders as needed.

1. CalSAWS SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
21.07	CA-236663	CSPM-41167	Re-Enable the MC RE in Form Status Batch Job	Batch/Interfaces	18	CalSAWS M&E	Production Deployment	21.11.22
21.11	CA-233010		Remove EBT Printer, Job Order Status and SFIS EFDI Edit security groups from the View Only System Maintained roles	Online	61	LRS M&E	Production Deployment	22.01.06
21.11	CA-236549		Training: Update General Eligibility WBTs for 21.01-21.07 App Dev Changes	Training	180	CalSAWS M&E	Production Deployment	22.01.21
21.11	CA-236723		Training: Update Clerical Support WBTs for 21.01 to 21.07 App Dev Changes	Training	40	CalSAWS M&E	Production Deployment	22.01.21

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
21.11	CA-236932	CSPM-41167	Data Change to Retrigger Excluded BC Cases in Form Status Batch - Second Run	Batch/Interfaces	51	CalSAWS M&E	Production Deployment	21.11.29
21.11	CA-237167		Training: Update Task Management WBTs for 21.01 to 21.07 App Dev Changes	Training	70	CalSAWS M&E	Production Deployment	22.01.21
21.11	CA-239193		Update batch schedule for jobs POXXM302 and POXXM304	Batch/Interfaces	10	CalSAWS M&E	Production Deployment	22.01.13
21.11	CA-239231		Update the Pre-EDBC Skip logic for LA GA\GR Cases not to look of QR7 or Annual Agreement packet due	Batch/Interfaces	88	CalSAWS M&E	Production Deployment	22.01.14
21.11	CA-239575		Update FTP Password for Interfaces - (QCIS, IEVS, Horizontal Int, CDSS, and CalOAR) Jan 2022	Batch Operations	10	LRS M&O	Production Deployment	22.01.21
22.01	CA-234773		Update Reports to Exclude LIHEAP/SUAS and WINS Issuances	Reports	280	CalSAWS M&E	Start Build	22.02.XX
22.01	CA-237090		Training: Update Employment Services-GROW WBTs for 21.01 to 21.07 App Dev Changes	Training	221	CalSAWS M&E	Start Build	22.03.18
22.01	CA-238936		Mass Replacement CalFresh Benefits for December 2021 due to Power Outage	Fiscal	126	CalSAWS M&E	Production Deployment	22.01.27
22.01	CA-239072		Training: Create CFP for Task Management Changes Introduced with App Dev SCRs CA-214901 and CA-214905	Training	150	CalSAWS DD&I	Start Build	22.02.xx
22.01	CA-239073		Training: Create CFP for Task Management Changes Introduced with App Dev SCR CA-214915	Training	150	CalSAWS DD&I	Start Build	22.02.xx
22.02	CA-237081		Training: Update Eligibility RCA WBTs for 21.01 to 21.07 App Dev Changes	Training	141	CalSAWS M&E	Start Build	22.03.18

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
22.02	CA-237086		Training: Update DCFS - Eligibility Kin-GAP: 02 WBTs for 21.01 to 21.07 App Dev Changes	Training	71	CalSAWS M&E	Start Build	22.03.18
22.02	CA-237092		Training: Update 068-WBT-ELM-Eligibility Cal-Learn for 21.01 to 21.07 App Dev Changes	Training	41	CalSAWS M&E	Start Build	22.03.18
22.02	CA-237103		Training: Update County Hearings: 01 WBT for 21.01 to 21.07 App Dev Changes	Training	20	CalSAWS M&E	Start Build	22.03.18
22.02	CA-237131		Training: Update CalWORKs WBTs for 21.01 to 21.07 App Dev Changes	Training	351	CalSAWS M&E	Start Build	22.03.18
22.02	CA-237159		Training: Update QA/QC WBTs for 21.01 to 21.07 App Dev Changes	Training	186	CalSAWS M&E	Start Build	22.03.18
22.02	CA-237163		Training: Update Security Administration WBTs for 21.01 to 21.07 App Dev Changes	Training	311	CalSAWS M&E	Start Build	22.03.18
22.02	CA-237164		Training: Update 150-WBT-SIM-Simulation-01 WBT for 21.01 to 21.07 App Dev Changes	Training	60	CalSAWS M&E	Production Deployment	22.03.18
22.02	CA-237166		Training: Update Special Investigations WBTs for 21.01 to 21.07 App Dev Changes	Training	141	CalSAWS M&E	Start Build	22.03.18
22.03	CA-217158		Upgrade JAVA and Weblogic for CalSAWS Application	Tech Arch	1520	CalSAWS M&O	Start Build	22.04.xx
22.03	CA-229153		DDID 1629 FDS: Task Mgt - Existing GA/GR Tasks (Migration Counties)	Online	648	CalSAWS DD&I	Start Build	
22.03	CA-229305		Implement CalSAWS Case Data Removal Functionality Sprint 5	Tech Arch	280	CalSAWS M&E	Production Deployment	
22.03	CA-229306		Implement CalSAWS Case Data Removal Functionality Sprint 6	Tech Arch	280	CalSAWS M&E	Production Deployment	
22.03	CA-233829		Online Help: Add Child Care Job Aids in CalSAWS CA-55208	Training	20	CalSAWS M&E	Start Build	

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
22.03	CA-235963	CH-182474	MEDS Alerts for Postpartum Care Extension	Batch/Interfaces	103	Premise	Start Build	
22.03	CA-236979		Online Help: Update Job Aid for SCR CA-208191 Changes to the Designation and Responsibilities of the Medi-Cal AR	Training	7	CalSAWS M&E	Start Build	
22.03	CA-237149		Training: Update Orientation WBTs for 21.01 and 21.07 App Dev Changes	Training	366	CalSAWS M&E	Start Build	22.05.20
22.03	CA-237959		Integrate Spring Boot services with AWS Secrets Manager	Tech Arch	220	CalSAWS M&O	Start Build	22.04.xx
22.03	CA-238653		Upgrade JAVA and SpringBoot Framework for CalSAWS Services	Tech Arch	1106	CalSAWS M&O	Start Build	22.04.xx
22.03	CA-238754		Integrate CalSAWS application with AWS Secrets Manager	Tech Arch	180	CalSAWS M&O	Start Build	22.04.xx
22.05	CA-226838		DDID 2211, 2217, 2218, 2220, 2729, 2730, 2731, 2046, 2732 FDS CSC: Telephonic Signature	Contact Center	2754	CalSAWS DD&I	No	
22.05	CA-226839		DDID 2216, 2725 FDS CSC: External Party Access IVR	Contact Center	1534	CalSAWS DD&I	No	
22.05	CA-233077		Add a notice to the Security Assignment page when specific Security Groups are added to a user	Online	92	CalSAWS M&E	No	
22.05	CA-233393		CCB 21-06 REVISED FAMILY FEE SCHEDULE FOR FISCAL YEAR (FY) 2021-22	Online	75	CalSAWS M&E	No	
22.07	CA-234795		Update CF PACF Determination Based on Non-Managed GA Status	Eligibility	76	CalSAWS M&E	No	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
RWR	CA-237732		Migrate Worker Schedule API from APIGEE to AWS API Gateway	Tech Arch	120	CalSAWS M&O	No	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
22.01	CA-203793		MEDS: Create EW32 transaction for daily batch	Batch/Interfaces	608	LRS M&E	No	
22.01	CA-220040		ACL 20-145, 20-146 Eliminate ESAP SAR 7 Requirement, Update ESAP NOAs	Eligibility	2814	Premise	No	
22.01	CA-226207		DDID 2219, 2268, 2716, 2717, 2718, 2728 FDS CSC: CalSAWS Outbound IVR	Contact Center	400	CalSAWS DD&I	No	22.03.03
22.01	CA-229368		HTML5 - Application changes for forms rendering	Client Correspondence	350	CalSAWS DD&I	Start Build	
22.01	CA-232326		DDID 1631: Other Person Count, and Other Person Amounts are Not Represented in the CalSAWS Report Template	Reports	468	CalSAWS DD&I	No	22.02.10
22.01	CA-232333		Upgrade CalSAWS database to Oracle release 19c	DBA	4689	CalSAWS M&E	Start Build	22.02.06
22.02	CA-212145	CH-182474	Postpartum Care Extension	CalHEERS	1560	Premise	Production Deployment	
22.02	CA-230841	CH-187272	One-time Batch for Postpartum Care Extension	CalHEERS	460	Premise	Start Build	22.02.25
22.03	CA-226843		DDID 2701, 2706 FDS CSC: Voice Authentication: All Languages	Contact Center	600	CalSAWS DD&I	No	22.06.XX
22.03	CA-231692	CH-151958	Older Adult Expansion - Add Full/Restricted Scope verbiage for MAGI/NonMAGI NOAs	Client Correspondence	712	Premise	No	
22.05	CA-203392		ACL 16-79 Add Out-of-State Short-Term Residential Therapeutic Program Placement Type	Eligibility	1123	LRS M&E	No	
22.05	CA-210617		Updates to Categorically Eligible Logic for CF Program	Eligibility	459	LRS M&E	No	
22.05	CA-221893		Update CalWORKs in Public Assistance CalFresh Budget at Initial Approval	Eligibility	284	LRS M&E	No	
22.05	CA-222367		Create Disaster Services Detail and List Page	Fiscal	583	LRS M&E	No	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
22.05	CA-226672		DDID 2687, 2688, 2689, 2690, 2691, 2692, 2693, 2694, 2695, 2696, 2222, 2702, 2721, 2169, 2284, 2722 FDS CSC: Administration Page for Contact Center	Contact Center	4520	CalSAWS DD&I	No	22.06.XX
22.05	CA-227319	CA-227315; CA-227863	Re-Referral of CalWORKs and CalFresh Recovery Accounts to TTC	Fiscal	203	CalSAWS M&E	No	
22.05	CA-229332		Update Trustline validation for Stage 1 retro payments to account for the Regulations Change cut-off date.	Online	347	LRS M&E	No	

2. Informational Only: CalSAWS Conversion SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
None								

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
None								

The next CCB Meeting is scheduled for **02/17/2022**.

3. CalSAWS Development Schedule

Release #	Release Date (Mon)	CalSAWS (North & South) Production Deployment Date (Sun)	Notes	SCR Freeze (Fri)	Defect Freeze (Fri)	DBCR/CTC R Freeze (Wed)	Hard Defect Freeze (Fri)	Build Approved (Wed)
21.07	7/26/2021	7/25/2021	Last C-IV Baseline Release	5/28/2021	7/2/2021	7/7/2021	7/9/2021	7/21/2021
21.09			No Release - C-IV Converts to CalSAWS					
			C-IV to CalSAWS Cutover (End of September)	N/A	N/A		N/A	N/A
21.11	11/22/2021	11/21/2021		8/27/2021	10/22/2021	10/27/2021	10/29/2021	11/17/2021
22.01	1/24/2022	1/23/2022		11/24/2021	12/31/2021	1/5/2022	1/7/2022	1/19/2022
22.02	2/21/2022		CH Release	11/26/2021	1/21/2022			
22.03	3/21/2022	3/20/2022		1/28/2022	2/25/2022	3/3/2022	3/4/2022	3/16/2022
22.05	5/23/2022	5/22/2022	Due to Memorial Day 5/30	3/25/2022	4/29/2022	5/4/2022	5/6/2022	5/18/2022
22.06	6/20/2022		CH Release	4/8/2022	5/27/2022	6/1/2022	6/3/2022	6/15/2022
22.07	7/25/2022	7/24/2022		5/27/2022	7/1/2022	7/6/2022	7/8/2022	7/20/2022
22.09	9/26/2022	9/25/2022		7/29/2022	9/2/2022	9/7/2022	9/9/2022	9/21/2022
	10/31/2022		CalWIN to CalSAWS Wave 1 Cutover (End of October 2022)	N/A	N/A	N/A	N/A	N/A
22.11	11/21/2022	11/20/2022		9/30/2022	10/28/2022	11/2/2022	11/4/2022	11/16/2022
23.01	1/23/2023	1/22/2022		11/23/2022	12/30/2022	1/4/2023	1/6/2023	1/18/2023
23.02	TBD	TBD	CH Release	TBD	TBD	TBD	TBD	TBD
	2/27/2023		CalWIN to CalSAWS Wave 2 Cutover (End of February 2023)	N/A	N/A	N/A	N/A	N/A
23.03	3/20/2023	3/19/2022		1/27/2023	2/24/2023	3/1/2023	3/3/2023	3/15/2023
	5/1/2023		CalWIN to CalSAWS Wave 3 Cutover (End of April 2023)	N/A	N/A	N/A	N/A	N/A
23.05	5/22/2023	5/21/2023	Due to Memorial Day 5/29	3/24/2023	4/28/2023	5/3/2023	5/5/2023	5/17/2023
23.06	TBD	TBD	CH Release	TBD	TBD	TBD	TBD	TBD
	7/23/2023		CalWIN to CalSAWS Wave 4 Cutover (End of June 2023)	N/A	N/A	N/A	N/A	N/A

23.07	7/24/2023	7/23/2023		5/26/2023	6/30/2023	7/5/2023	7/7/2023	7/19/2023
	9/4/2023		CalWIN to CalSAWS Wave 5 Cutover (End of August 2023)	N/A	N/A	N/A	N/A	N/A
23.09	9/25/2023	9/24/2023		7/28/2023	9/1/2023	9/6/2023	9/8/2023	9/20/2023
	10/30/2023		CalWIN to CalSAWS Wave 6 Cutover (End of October 2023)	N/A	N/A	N/A	N/A	N/A
23.11	11/20/2023	11/19/2023		9/29/2023	10/27/2023	11/1/2023	11/3/2023	11/15/2023
24.01	1/22/2024	1/21/2024		11/22/2023	12/29/2023	1/3/2024	1/5/2024	1/17/2024

Freeze Dates	
SCR Freeze	Deadline for all SCR code to be delivered for baseline release
Defect Freeze	Deadline for all Defects to be delivered for baseline release
Hard Defect Freeze	Deadline for all Defects (tied to baseline release) to be delivered for baseline release
Build Approved	Greenlight for baseline release

Updates:

12/1/2021 – Updates to CalWIN deployment dates, added 2023 Releases, updates to 22.02/22.06 CH Release dates

[CA-236663] Re-Enable the MC RE in Form Status Batch Job

- Resolved: 11/19/2021 03:07 PM

Team Responsible:	Batch/Interfaces	Assignee:	Rajesh Rudra	SPG Status:	No
Fix Version/s:	[21.07]	Designer Contact:	Gillian Bendicio	Change Type (SCR):	Operational Enhancement
Minor Version:	21.11.22	Expedite Changes:	Production Deployment	Estimate:	18
Reporter:	Gillian Bendicio	Regulation Reference:		Created:	11/12/2021 11:43 AM
Status:	In Production	Impact Analysis:	[Customer Impact]	Outreach Required:	No
Policy/Design Consortium Contact:	Laura Ould	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Self Service Portal]	Approved by Committee:		Other Agency Cross Reference:	CSPM-41167
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: L. Ould 12/14/2021

Expedite Approval: Approved by Karen J. Rapponotti 11/16/2021

Current Design: Currently, the Form Status Batch job does not MC send Renewal information when cases that are associated to a BenefitsCal account is due for MC Renewal. BenefitsCal has updated their screens to support the income, expense, and property mapping that will be passed by CalSAWS as implemented in CA-235128. To prevent issues for the cases that had their MC renewal information sent to BenefitsCal prior to this update, these cases renewal links in BenefitsCal are disabled.

Request: Re-enable the MC Renewal in the Form Status batch job and re-send the impacted cases to BenefitsCal

Recommendation:

1. Create a BPCR to turn on the MC Renewals (MC 210 RV, MC 216, MC 217) on the Form Status batch job.
2. Create a DCR to update the Form Status batch job to run on the last successful date of 10/25/2021.

Outreach

Description:

Migration Impact Description: N/A

Migration Impact Analysis:

Alternative Procedure Description: Customers will need to submit their MC Renewals thru mail or in-person.

Operational Impact:

Estimate: **18**

Automated Test :	4	Batch/Interfaces :	14	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-233010] Remove EBT Printer, Job Order Status and SFIS EFDP Edit security groups from the View Only System Maintained roles

- Resolved: 01/06/2022 03:34 PM

Team Responsible:	Online	Assignee:	Franchine Ninh	SPG Status:	Approved
Fix Version/s:	[21.11]	Designer Contact:	Franchine Ninh	Change Type (SCR):	Data Change
Minor Version:	22.01.06	Expedite Changes:	Production Deployment	Estimate:	61
Reporter:	Dymas Pena	Regulation Reference:		Created:	09/02/2021 03:12 PM
Status:	In Production	Impact Analysis:	[Security]	Outreach Required:	No
Policy/Design Consortium Contact:	Dymas Pena	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Security]	Approved by Committee:	01/12/2022	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval: Approved by Karen J. Rapponotti 11/19/2021

Current Design:

CA-207275 added LRS Security Groups to the Migrated 'View Only' security Role in preparation for Migration of the C-IV Counties. The Security Groups "EBT Printer", "Job Order Status" and "SFIS EFDP Edit" were identified as a View Only groups. The "EBT Printer" security group has 'EBTPrinterDetailEdit', and 'EBTPrinterSearchEdit'. The "Job Order Status" security group has 'JobOrderDetailStaffPersonEdit'. The "SFIS EFDP Edit" security group has 'SFISListEdit' and 'SFISEFDPEdit'. Each of these security groups contain respective view rights as well. The View Only system maintained security role should not contain any security groups that allow the user to edit. The "EBT Printer", "Job Order Status" and "SFIS EFDP Edit" security groups need to be removed from the "View Only" System Maintained Security Role.

Request:

Create view only security groups for EBT Printer, Job Order Status and SFIS EFDP. Update the View Only system maintained security role to only contain security groups that allow users to view pages in the CalSAWS system.

Recommendation:

Create and add the "EBT Printer View", "Job Order Status View" and "SFIS EFDP View" security groups to the View Only security role. The "EBT Printer View" security group includes 'EBTPrinterDetailView', and 'EBTPrinterSearchView'. The "Job Order Status View" security group includes 'JobOrderSearchStaffPerson', 'JobOrderSearchDetailedResultsStaffPerson', 'JobOrderDetailStaffPersonView', and 'JobOrderSearchStaffPersonAllStatuses'. The "SFIS EFDP View" security group has 'SFISListView' and 'SFISEFDPView'. The security rights in these security groups will only provide view rights to the user. Remove the "EBT Printer", "Job Order Status" and "SFIS EFDP Edit" security groups from the system maintained View Only security role.

Write one new automation script to test if the new groups have been updated.

Note: There will be no design document associated with this SCR.

Outreach

Description:

Migration Impact Description: N/A

Migration Impact Analysis:

Alternative Procedure Description: None

Operational Impact:

Estimate: 61

Automated Test :	10	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0

Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	27
Performance :	0	Release Communication Support :	2	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	20	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-236549] Training: Update General Eligibility WBTs for 21.01-21.07 App Dev Changes

Team Responsible:	Training	Assignee:	Melita Dennis	SPG Status:	Approved
Fix Version/s:	[21.11]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:	22.01.21	Expedite Changes:	Production Deployment	Estimate:	180
Reporter:	Cristina Garcia	Regulation Reference:		Created:	11/10/2021 09:42 AM
Status:	System Test	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:		Training Impacted:	[CFP/WBT]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by Karen Rapponotti on 12/10/2021

Expedite Approval: Approved by Karen Rapponotti on 1/8/2022

Current Design: General Eligibility WBTs are impacted by system changes implemented with the 21.01 Production release.

Request: General Eligibility WBTs need to be updated to reflect system changes implemented with the 21.01 Production release.

Recommendation: Update the following General Eligibility WBTs to reflect changes implemented with the App Dev SCR(s) listed:

1. 040-WBT-ELA-Eligibility General-01
 - a. CA-217839 (Update CalSAWS branding)
2. 040-WBT-ELA-Eligibility General-02-A
 - a. CA-217839 (Update CalSAWS branding)
3. 040-WBT-ELA-Eligibility General-02-B
 - a. CA-217839 (Update CalSAWS branding)
4. 040-WBT-ELA-Eligibility General-03
 - a. CA-217839 (Update CalSAWS branding)
5. 040-WBT-ELA-Eligibility General-04
 - a. CA-217839 (Update CalSAWS branding)
6. 040-WBT-ELA-Eligibility General-05
 - a. CA-217839 (Update CalSAWS branding)
7. 040-WBT-ELA-Eligibility General-06
 - a. CA-217839 (Update CalSAWS branding)
8. 040-WBT-ELA-Eligibility General-07
 - a. CA-217839 (Update CalSAWS branding)
9. 040-WBT-ELA-Eligibility General-08
 - a. CA-217839 (Update CalSAWS branding)
 - b. CA-57974 (Update EBT Card Detail and EBT Account Detail Pages)
10. 040-WBT-ELA-Eligibility General-09-A
 - a. CA-217839 (Update CalSAWS branding)
11. 040-WBT-ELA-Eligibility General-09-B
 - a. CA-217839 (Update CalSAWS branding)

Outreach

Description:

Migration Impact

Description:

Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:**Estimate: 180**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	180	Translation :	0



[CA-236723] Training: Update Clerical Support WBTs for 21.01 to 21.07 App Dev Changes

- Resolved: 01/17/2022 11:08 AM

Team Responsible:	Training	Assignee:	Nour Bibars	SPG Status:	Approved
Fix Version/s:	[21.11]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:	22.01.21	Expedite Changes:	Production Deployment	Estimate:	40
Reporter:	Cristina Garcia	Regulation Reference:		Created:	11/15/2021 01:15 PM
Status:	Test Complete	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:		Training Impacted:	[CFP/WBT]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by Karen Rapponotti on 12/10/2021

Expedite Approval: Approved by Karen Rapponotti on 1/8/2022

Current Design: Clerical Support WBTs are impacted by system changes implemented with the 21.01 to the 21.07 Production release.

Request: Clerical Support WBTs need to be updated to reflect system changes implemented with the 21.01 to 21.07 Production release.

Recommendation: Update the following Clerical Support WBTs to reflect changes implemented with the App Dev SCR(s) listed:

1. 030-WBT-CLE-Clerical Support-01
 - a. CA-219401 (Update CWS Medi-Cal Requested Medi-Cal Types)
 - b. CA-207101 (Update Application "Source" dropdown field)
2. 030-WBT-CLE-Clerical Support-02
 - a. CA-207101 (Update Application "Source" dropdown field)
3. 030-WBT-CLE-Clerical Support-04
 - a. CA-204582 (Add Edit Functionality to a Service Arrangement)
 - b. CA-215571 (Update the Service Arrangement Detail Page)
 - c. CA-50300 (Update CalSAWS Transportation Type Dropdown on the Need Detail Page)

Outreach Description:

Migration Impact Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **40**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0

System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	40	Translation :	0



[CA-236932] Data Change to Retrigger Excluded BC Cases in Form Status Batch - Second Run

- Resolved: 11/29/2021 03:32 PM

Team Responsible:	Batch/Interfaces	Assignee:	Hisashi Horino	SPG Status:	No
Fix Version/s:	[21.11]	Designer Contact:	Gillian Bendicio	Change Type (SCR):	Operational Enhancement
Minor Version:	21.11.29	Expedite Changes:	Production Deployment	Estimate:	51
Reporter:	Melissa Mendoza	Regulation Reference:		Created:	11/18/2021 10:24 AM
Status:	In Production	Impact Analysis:	[Customer Impact]	Outreach Required:	No
Policy/Design Consortium Contact:	Laura Ould	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Self Service Portal]	Approved by Committee:		Other Agency Cross Reference:	CSPM-41167
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	L. Ould 12/14/2021				
Expedite Approval:	Approved by Karen J. Rapponotti 11/23/2021				
Current Design:	Currently, the Form Status Batch job sends MC Renewal information when cases that are associated to a BenefitsCal account is due for their MC Renewal.				
Request:	BenefitsCal is making an update to their screens to support the income, expense, and property mapping that will be passed by CalSAWS as implemented in CA-235128. To prevent issues for the cases that had their MC renewal information sent to BenefitsCal prior to this update, these cases renewal links in BenefitsCal are disabled. A DCR is requested to allow the Form Status Batch job to resend the MC Renewal information for these excluded cases.				
	This count is around 48,700 Records to be updated.				
Recommendation:	<ol style="list-style-type: none"> 1. Create a DCR to update the cases whose MC Renewal links have been disabled in BenefitsCal to have their portal send date set to null. This will allow the Form Status batch job to pick up these cases in the next batch job run with the MC Renewals enabled. 2. Create a DCR to update the Form Status batch job to run on the last successful date of 10/25/2021. 				
Outreach Description:					
Migration Impact Description:	N/A				
Migration Impact Analysis:					
Alternative Procedure Description:	Customer will need to submit their MC Renewals thru mail or in person.				
Operational Impact Estimate:	51				
Automated Test :	12	Batch/Interfaces :	34	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0



[CA-237167] Training: Update Task Management WBTs for 21.01 to 21.07 App Dev Changes

Team Responsible:	Training	Assignee:	Melita Dennis	SPG Status:	Approved
Fix Version/s:	[21.11]	Designer Contact:	John Depauw	Change Type (SCR):	Enhancement
Minor Version:	22.01.21	Expedite Changes:	Production Deployment	Estimate:	70
Reporter:	John Depauw	Regulation Reference:		Created:	11/23/2021 03:14 PM
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:		Training Impacted:	[CFP/WBT]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Approved by Karen Rapponotti on 12/10/2021				
Expedite Approval:	Approved by Karen Rapponotti on 1/8/2022				
Current Design:	Task Management WBTs are impacted by system changes implemented with the 21.01 to 21.07 Production release.				
Request:	Task Management WBTs need to be updated to reflect system changes implemented with the 21.01 to 21.07 Production release.				
Recommendation:	<p>Update the following Task Management WBTs to reflect changes implemented with the App Dev SCR(s) listed:</p> <ol style="list-style-type: none"> 1. 034-WBT-Task Management-01 <ol style="list-style-type: none"> a. CA-214038 (Add the "Images" button.) b. CA-224255 (CSC Task Closure from My Task/Task Search) c. CA-201377 (Managed/Un-Managed updates, several pages) d. CA-225987 (Task Mgmt - Guided Navigation Updates) 1. 034-WBT-Task Management-02 <ol style="list-style-type: none"> a. CA-214038 (Add the "Images" button.) b. CA-214892 (Task Mgt - Error Prone and High Risk Tasks) c. CA-201377 (Managed/Un-Managed updates, several pages) d. CA-214913 (FDS: Task Mgt - Append) e. CA-214917 (FDS: Task Mgmt - Document Routing Rules) 				
Outreach Description:	Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.				
Migration Impact Description:					
Migration Impact Analysis:	N/A				
Alternative Procedure Description:					
Operational Impact:					
Estimate:	70				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0

Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	70	Translation :	0



[CA-239193] Update batch schedule for jobs POXXM302 and POXXM304

- Resolved: 01/13/2022 06:21 PM

Team Responsible:	Batch/Interfaces	Assignee:	Eric Delaney	SPG Status:	No
Fix Version/s:	[21.11]	Designer Contact:	Sowmya Coppisetty	Change Type (SCR):	Operational Enhancement
Minor Version:	22.01.13	Expedite Changes:	Production Deployment	Estimate:	10
Reporter:	Sowmya Coppisetty	Regulation Reference:		Created:	01/06/2022 04:19 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Darcy Alexander	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Design	Migration Impact:	No	Funding Source ID:	
Committee:	[IVR & Contact Center]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Karen Rapponotti gave Production Deployment Approval 1-13-2022 - Darcy Alexander 1-13-2022 approved SCR.

Expedite Approval: Approved by Karen J. Rapponotti on 01/13/2021

Current Design: The below batch jobs were migrated from C-IV to CalSAWS as part of SCR CA-218722 and are currently scheduled to run as follows-

- POXXM302-Missing SAR 7 Document Reminder IVR Outbound Call job generates a monthly file containing a list of customers who will be notified of their missing SAR 7 via the NA 960X SAR form
The predecessor for this job is PB00R440-FindNA960XCases
- POXXM304-The Missing Balderas Document Reminder IVR Outbound Call job generates a monthly file containing a list of customers who will be notified of their missing documents via the Balderas Reminder form.
The predecessor for this job is PB00R700-FindBalderasCases

Currently these jobs are not processing any records as they are dependent on the documents/forms generated by the form generation job set 'B_R2DLYFRM' to generate a monthly file with a list of customers.

Request: Update the batch scheduler for the jobs POXXM302 and POXXM304 to schedule them after the job set "B_R2DLYFRM" i.e. Daily Form Generation Thread jobs has completed its run.

Recommendation: Update the Batch scheduler for the jobs POXXM302 and POXXM304 as follows-

- POXXM302 -Missing SAR 7 Document Reminder IVR Outbound Call job
Update the predecessor of the job to job set "B_R2DLYFRM".
- POXXM304 -Missing SAR 7 Document Reminder IVR Outbound Call job
Update the predecessor of the job to job set "B_R2DLYFRM".

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Not Applicable .

Procedure

Description:

Operational Impact:

Estimate: 10

Automated Test :	0	Batch/Interfaces :	2	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0

Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :	0	Special Project :	0
System Test Support :	8	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		



[CA-239231] Update the Pre-EDBC Skip logic for LA GA\GR Cases not to look of QR7 or Annual Agreement packet due

- Resolved: 01/14/2022 02:24 PM

Team Responsible:	Batch/Interfaces	Assignee:	Chris Carandang	SPG Status:	Approved
Fix Version/s:	[21.11]	Designer Contact:	Howard Suksanti	Change Type (SCR):	Enhancement
Minor Version:	22.01.14	Expedite Changes:	Production Deployment	Estimate:	88
Reporter:	Balakumar Murthy	Regulation Reference:		Created:	01/07/2022 12:07 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Adelaide Mendoza	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[GA/GR]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by Adelaide Mendoza 1/14/22

Expedite Approval: Approved by JoAnne Osborn on 01/12/2022

Current Design: Batch pre EDBC logic will skip the LA GA\GR Cases if there is an upcoming QR7 or Annual Agreement packet due. The skip logic was implemented as part of CA-200446.

The existing pre EDBC skip logic:

GA\GR QR7 and Annual Agreement (LA County Only):

The Program type is GA\GR

The Program belongs to an LA County Case.

the customer report type is QR7 or General Relief Annual Agreement

The Batch EDBC Run Data (Batch Trigger Date) is the month in which the QR7 or Annual Agreement is Due

The Batch EDBC Effective Date is for the future and/or future-future month

The customer report status is Sent, Received, Incomplete, or Error

Skip EDBC and log the Batch Eligibility Not Processed reason as "Overdue or Incomplete Periodic Report"

Request: Disable the Pre-EDBC logic for LA GA\GR Cases if there is upcoming QR7 or Annual Agreement packet due.

Recommendation: Disable the Pre-EDBC logic for LA GA\GR Cases if there is upcoming QR7 or Annual Agreement packet due.

Outreach

Description:

Migration Impact Description: N/A.

Migration Impact Analysis:

Alternative Procedure Description: N/A.

Operational Impact:

Estimate: 88

Automated Test :	0	Batch/Interfaces :	55	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0

Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	23	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-239575] Update FTP Password for Interfaces - (QCIS, IEVS, Horizontal Int, CDSS, and CalOAR) Jan 2022

- Resolved: 01/21/2022 02:45 PM

Team Responsible:	Batch Operations	Assignee:	Ronak Bhatt	SPG Status:	Select a value
Fix Version/s:	[21.11]	Designer Contact:	Ronak Bhatt	Change Type (SCR):	Operational Enhancement
Minor Version:	22.01.21	Expedite Changes:	Production Deployment	Estimate:	10
Reporter:	Ronak Bhatt	Regulation Reference:		Created:	01/17/2022 11:15 AM
Status:	In Production	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design Consortium Contact:	Prem Venugopalan	Training Impacted:		Funding Source:	LRS M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[MEDS]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:					
Expedite Approval:	Laura approved on 01/18/2022				
Current Design:	As per current password policy, below interfaces password is getting expired soon. QCIS, IEVS, Horizontal Int, CDSS, CalOAR)				
Request:	Below interfaces password needs to be updated QCIS, IEVS, Horizontal Int, CDSS, CalOAR)				
Recommendation:	Below interfaces password needs to be updated QCIS, IEVS, Horizontal Int, CDSS, CalOAR)				
Outreach Description:					
Migration Impact Description:	Adopt functionality at migration				
Migration Impact Analysis:	No Impact				
Alternative Procedure Description:	Update FTP Password for Interfaces - (QCIS, IEVS, Horizontal Int, CDSS, CalOAR)				
Operational Impact Estimate:	10				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	10
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0



[CA-234773] Update Reports to Exclude LIHEAP/SUAS and WINS Issuances

Team Responsible:	Reports	Assignee:	Diana Bonilla	SPG Status:	Approved
Fix Version/s:	[22.01]	Designer Contact:	Sophia Fernandez	Change Type (SCR):	Enhancement
Minor Version:	22.02.XX	Expedite Changes:	Start Build	Estimate:	280
Reporter:	Claudia Pinto	Regulation Reference:		Created:	10/08/2021 01:25 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Claudia Pinto	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[State/Fiscal Reports]	Approved by Committee:	01/18/2022	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Expedited Build Start Approval provided by Karen J. Rapponotti on 12/28/2021

Current Design: Issuances related to the Low Income Home Energy Assistance Program (LIHEAP), State Utility Assistance Subsidy (SUAS) and Work Incentive Nutritional Supplement (WINS) can be found in the following reports:

- CalFresh Supplemental Issuance Register
- CalFresh EBT Production Reconciliation Report
- Integrated CalFresh Issuance Detail Claiming Report
- Cash EBT Production Reconciliation Report

Request: LIHEAP/SUAS issuances are cash EBT benefits issued under the CalFresh program. These issuances should only be displayed on the following LIHEAP/SUAS specific reports:

- LIHEAP/SUAS Benefit Issuance Register (Daily)
- LIHEAP/SUAS Benefit Issuance Register (Monthly)
- LIHEAP/SUAS Benefit Production Reconciliation Report

WINS issuances should only be displayed on the following WINS specific reports:

- WINS Benefit Issuance Register Daily
- WINS Benefit Production Reconciliation Report
- WINS Cert Report
- WINS 2

LIHEAP/SUAS and WINS payments should not be included on the following reports:

- CalFresh Supplemental Issuance Register
- CalFresh EBT Production Reconciliation Report
- Integrated CalFresh Issuance Detail Claiming report
- Supplemental Benefit Issuance EBT Register
- Cash EBT Production Reconciliation Report
- Integrated Payroll Benefit Issuance Detail Claiming Report

Note: By default, the following reports are excluding the CalFresh program and should not include the LIHEAP/SUAS and WINS payments:

- Supplemental Benefit Issuance EBT Register
- Cash EBT Production Reconciliation Report
- Integrated Payroll Benefit Issuance Detail Claiming Report

Recommendation:

1. Update the following reports by excluding LIHEAP/SUAS and WINS issuances:
 - a. CalFresh Supplemental Issuance Register
 - b. CalFresh EBT Production Reconciliation Report
 - c. Integrated CalFresh Issuance Detail Claiming Report
 - d. Cash EBT Production Reconciliation Report
2. Update the Summary sheet reporting logic of the following report to use the latest EDBC record for a given program:

a. Integrated CalFresh Issuance Detail Claiming Report

Outreach

Description:

Migration Impact N/A

Description:

Migration Impact

Analysis:

Alternative N/A

Procedure

Description:

Operational Impact:

Estimate: 280

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	193
Reports Test :	87	Support :		Special Project :	0
System Test Support :	0	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		



[CA-237090] Training: Update Employment Services-GROW WBTs for 21.01 to 21.07 App Dev Changes

Team Responsible:	Training	Assignee:	Ajay Agrawal	SPG Status:	Approved
Fix Version/s:	[22.01]	Designer Contact:	John Depauw	Change Type (SCR):	Enhancement
Minor Version:	22.03.18	Expedite Changes:	Start Build	Estimate:	221
Reporter:	John Depauw	Regulation Reference:		Created:	11/22/2021 03:37 PM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by Karen Rapponotti on 1/6/2022

Expedite Approval: Approved by Karen Rapponotti on 1/6/2022

Current Design: Employment Services-GROW WBTs are impacted by system changes implemented with the 21.01 to 21.07 Production release.

Request: Employment Services-GROW WBTs need to be updated to reflect system changes implemented with the 21.01 to 21.07 Production release.

Recommendation: Update the following Employment Services-GROW WBTs to reflect changes implemented with the App Dev SCR(s) listed:

1. 062-WBT-ESB-Employment Services-GROW-01
 - a. CA-214038 (Add the "Images" button.)
 - b. CA-201377 (Managed/Un-Managed updates, several pages)
2. 062-WBT-ESB-Employment Services-GROW-02
 - a. CA-217791 (Add Issuance Method Detail button.)
 - b. CA-214038 (Add the "Images" button.)
 - c. CA-201377 (Managed/Un-Managed updates, several pages)
3. 062-WBT-ESB-Employment Services-GROW-03
 - a. CA-214038 (Add the "Images" button.)
 - b. CA-201377 (Managed/Un-Managed updates, several pages)
4. 062-WBT-ESB-Employment Services-GROW-04
 - a. CA-214038 (Add the "Images" button.)
 - b. CA-201377 (Managed/Un-Managed updates, several pages)
5. 062-WBT-ESB-Employment Services-GROW-05
 - a. CA-204582 (Add Edit Functionality to a Service Arrangement)
 - b. CA-215571 Update the Service Arrangement Detail Page
 - c. CA-50300 (Update CalSAWS Transportation Type Dropdown on the Need Detail Page)
 - d. CA-214038 (Add the "Images" button.)
 - e. CA-201377 (Managed/Un-Managed updates, several pages)

Outreach

Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 221

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	221	Translation :	0



[CA-238936] Mass Replacement CalFresh Benefits for December 2021 due to Power Outage

- Resolved: 01/24/2022 10:46 AM

Team Responsible:	Fiscal	Assignee:	Nick Pasin	SPG Status:	Approved
Fix Version/s:	[22.01]	Designer Contact:	Eric Wu	Change Type (SCR):	New Policy
Minor Version:	22.01.27	Expedite Changes:	Production Deployment	Estimate:	126
Reporter:	Michele Peterson	Regulation Reference:	FNS Approval Letter	Created:	01/03/2022 10:45 AM
Status:	Test Complete	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	
Committee:	[CaWORKs/ CalFresh]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 01/10/2022

Current Design: The CalSAWS System allows CalFresh benefits to be replaced in the event of a power outage. CalFresh Replacement benefits will not count towards a program's previous potential benefit calculation.

Request: Due to the emergency situation involving the power outages throughout the State, the California Department of Social Services (CDSS) has requested that the CalSAWS System replace CalFresh benefits for the impacted households in " Amador, Butte, Calaveras, El Dorado, Humboldt, Mariposa, Mendocino, Nevada, Plumas, Sierra, Siskiyou, Trinity, Tuolumne, and Yuba " Counties.

Recommendation: Turn on the CalFresh Mass Replacement Batch on 01/27.

Do a DCR to populate DISASTER_REPLACEMT_INFO with following information. These values will be considered by the CalFresh Mass Replacement Batch for the automated mass replacements for Regular CalFresh Benefits.

1. Counties
 - Amador 95666, 95689, 95665 and 95629
 - Butte 95930, 95978, and 95941
 - Calaveras 95248, 95223, 95257, 95232, 95224, 95233, and 95255
 - El Dorado 95735, 95720, 95726, 95684, 95634, 95709, 95633, 95635, 95667, and 95636
 - Humboldt 95573, 95526, 95556, 95558, 95559, 95554, 95560, 95546, 95542, 95511, 95545, and 95553
 - Mariposa 95389, and 93623
 - Mendocino 95429, 95428, 95417, and 95454
 - Nevada 95986, 95945, 95959, and 95949
 - Plumas 95981, 95984, 95956, 95983, and 95971
 - Sierra 95944, 95910, and 95936
 - Siskiyou 95568
 - Trinity 95527, 95563, and 95595
 - Tuolumne 95364, 95383, 95375, and 95321
 - Yuba 95925, 95981, 95919, and 95922
2. Program : CalFresh
3. Percent: 25%
4. Effective Month : December 2021
5. Type Code: Other
6. Begin Date : 12/01/2021
7. End Date : 12/10/2021
8. Availability Date : 12/10/2021
9. Description : Replacement Benefits issued on 01/27/2022 due to power outages for regular CalFresh Benefits.

Do a DCR to populate DISASTER_REPLACEMT_INFO with following information. These values will be considered by the CalFresh Mass Replacement Batch for the automated mass replacements for CalFresh Emergency Allotments.

1. Counties

- Amador 95666, 95689, 95665 and 95629
- Butte 95930, 95978, and 95941
- Calaveras 95248, 95223, 95257, 95232, 95224, 95233, and 95255
- El Dorado 95735, 95720, 95726, 95684, 95634, 95709, 95633, 95635, 95667, and 95636
- Humboldt 95573, 95526, 95556, 95558, 95559, 95554, 95560, 95546, 95542, 95511, 95545, and 95553
- Mariposa 95389, and 93623
- Mendocino 95429, 95428, 95417, and 95454
- Nevada 95986, 95945, 95959, and 95949
- Plumas 95981, 95984, 95956, 95983, and 95971
- Sierra 95944, 95910, and 95936
- Siskiyou 95568
- Trinity 95527, 95563, and 95595
- Tuolumne 95364, 95383, 95375, and 95321
- Yuba 95925, 95981, 95919, and 95922

2. Program : CalFresh

3. Percent: 25%

4. Effective Month : November 2021, October 2021 and September 2021

5. Type Code: Other

6. Begin Date : 12/01/2021

7. End Date : 12/10/2021

8. Availability Date : 12/10/2021

9. Sub Cat Code : Emergency Allotment

10. Description : Replacement Benefits issued on 01/27/2022 due to power outages for Emergency Allotments

Note: In addition to the list, the Replacement benefits will also show up on the:

- CalFresh EBT Production Reconciliation Report (Scheduled / Fiscal) – Daily Report

- Supplemental Benefit Issuance EBT Register (Scheduled / Fiscal) – Daily Report

- No NOA's will be sent - the County will utilize media and/or posters in the Reception Lobby to announce potential to Mass-Replacement benefits.

Outreach

Description:

A list of replaced CalFresh issuances will be sent to " Amador, Butte, Calaveras, El Dorado, Humboldt, Mariposa, Mendocino, Nevada, Plumas, Sierra, Siskiyou, Trinity, Tuolumne, and Yuba. " Counties.
The list will be uploaded to the CalSAWS System Web Portal under: CalSAWS Web Portal > System Changes > SCR and SIR Lists > 2021 > SCR 238936

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

126

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	71	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	16	Security :	0	Special Project :	0
System Test Support :	29	Tech Arch :	0	Tech ForgeRock :	0



[CA-239072] Training: Create CFP for Task Management Changes Introduced with App Dev SCR CA-214901 and CA-214905

Team Responsible:	Training	Assignee:	Amanda Hajj	SPG Status:	Approved
Fix Version/s:	[22.01]	Designer Contact:	Amanda Hajj	Change Type (SCR):	Enhancement
Minor Version:	22.02.xx	Expedite Changes:	Start Build	Estimate:	150
Reporter:	Cristina Garcia	Regulation Reference:		Created:	01/04/2022 09:11 PM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Sarah Cox	Training Impacted:	[CFP/WBT]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by Sarah Cox on 1/7/2022

Expedite Approval: Approved by Karen Rapponotti on 1/6/2022

Current Design: There is no CFP to provide users with an overview of the Task Management functionality introduced with App Dev SCR CA-214901 and CA-214905.

Request: The Task Management functionality introduced with App Dev SCR CA-214901 and CA-214905 require a CFP to provide users with an overview of the functionality.

Recommendation: Create a CFP to provide users with an overview of the Task Management functionality introduced with App Dev SCR CA-214901, specifically:

1. A new Task Upload List and Detail page to allow configuration of a Task Upload instruction
2. A new Templates page to allow a user to download a pre-defined template
3. A new Preview Errors page to display errors detected during Task Upload preview processing
4. A new Task Distribution Preview page to display distribution of the tasks for the Task Upload

Include an overview of the Task Management functionality introduced with App Dev SCR CA-214905, specifically:

1. Add the following Task Upload Templates to the CalSAWS System Task Upload functionality:
 - a. County Death Match
 - b. Jail Incarceration Match
 - c. Jail Release Referral

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative Procedure N/A

Description:

Operational Impact:

Estimate: 150

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0

Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	150	Translation :	0



[CA-239073] Training: Create CFP for Task Management Changes Introduced with App Dev SCR CA-214915

Team Responsible:	Training	Assignee:	Amanda Hajj	SPG Status:	Approved
Fix Version/s:	[22.01]	Designer Contact:	Amanda Hajj	Change Type (SCR):	Enhancement
Minor Version:	22.02.xx	Expedite Changes:	Start Build	Estimate:	150
Reporter:	Cristina Garcia	Regulation Reference:		Created:	01/04/2022 09:17 PM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Jamie Cox	Training Impacted:	[CFP/WBT]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by Jamie Cox on 1/7/2022

Expedite Approval: Approved by Karen Rapponotti on 1/6/2022

Current Design: There is no CFP to provide users with an overview of the Task Management functionality introduced with App Dev SCR CA-214915

Request: The Task Management functionality introduced with App Dev SCR CA-214915 requires a CFP to provide users with an overview of the functionality.

Recommendation: Create a CFP to provide users with an overview of the Task Management functionality introduced with App Dev SCR CA-214915, specifically:

1. New Action Step Information and Resulting Task Information sections available on the Task Type Detail page
2. New Action Step Information and Resulting Task Information sections available on the Task Sub-Type Detail page
3. A new Task Type and Sub-Type Dependencies page to capture and display information about task type and task sub-type dependencies accessible through the Dependencies button on the Task Type Detail or Task Sub-Type Detail pages
4. A new Action Steps panel on the Task Detail Pop-Up and Worklist Task Detail pages
5. A new validation message on the Task Detail Pop-Up and Worklist List pages
6. A new Task Action Step Completion Required field on the Position Detail page

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative Procedure N/A

Description:

Operational Impact:

Estimate: 150

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0

Tech Ops :	0	Training :	150	Translation :	0
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[CA-237081] Training: Update Eligibility RCA WBTs for 21.01 to 21.07 App Dev Changes

Team Responsible:	Training	Assignee:	John Depauw	SPG Status:	Approved
Fix Version/s:	[22.02]	Designer Contact:	John Depauw	Change Type (SCR):	Enhancement
Minor Version:	22.03.18	Expedite Changes:	Start Build	Estimate:	141
Reporter:	John Depauw	Regulation Reference:		Created:	11/22/2021 01:39 PM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by Karen Rapponotti on 1/6/2022

Expedite Approval: Approved by Karen Rapponotti on 1/6/2022

Current Design: Eligibility RCA WBTs are impacted by system changes implemented with the 21.01 to 21.07 Production release.

Request: Eligibility RCA WBTs need to be updated to reflect system changes implemented with the 21.01 to 21.07 Production release.

Recommendation: Update the following Eligibility RCA WBTs to reflect changes implemented with the App Dev SCR(s) listed:

1. 054-WBT-ELH-Eligibility RCA-01
 - a. CA-215443 (Add soft validation for FC/AAP/KG programs on the Run EDBC page)
 - b. CA-214038 (Add the "Images" button.)
 - c. CA-201377 (Managed/Un-Managed updates, several pages)
 - d. CA-227345 (Add Hyperlink on EDBC List Page for Converted General Managed EDBCs)
2. 054-WBT-ELH-Eligibility RCA-02
 - a. CA-214038 (Add the "Images" button.)
 - b. CA-201377 (Managed/Un-Managed updates, several pages)
 - c. CA-227345 (Add Hyperlink on EDBC List Page for Converted General Managed EDBCs)
3. 054-WBT-ELH-Eligibility RCA-03
 - a. CA-215443 (Add soft validation for FC/AAP/KG programs on the Run EDBC page)
 - b. CA-214038 (Add the "Images" button.)
 - c. CA-201377 (Managed/Un-Managed updates, several pages)
 - d. CA-227345 (Add Hyperlink on EDBC List Page for Converted General Managed EDBCs)

Outreach Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact Analysis: N/A

Alternative Procedure Description: Operational Impact: Estimate: **141**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0

Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :	0	Special Project :	0
System Test Support :	0	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	141		



[CA-237086] Training: Update DCFS - Eligibility Kin-GAP: 02 WBTs for 21.01 to 21.07 App Dev Changes

Team Responsible:	Training	Assignee:	John Depauw	SPG Status:	Approved
Fix Version/s:	[22.02]	Designer Contact:	John Depauw	Change Type (SCR):	Enhancement
Minor Version:	22.03.18	Expedite Changes:	Start Build	Estimate:	71
Reporter:	John Depauw	Regulation Reference:		Created:	11/22/2021 02:01 PM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by Karen Rapponotti on 1/6/2022

Expedite Approval: Approved by Karen Rapponotti on 1/6/2022

Current Design: Child Care WBTs are impacted by system changes implemented with the 21.01 to 21.07 Production release.

Request: Child Care WBTs need to be updated to reflect system changes implemented with the 21.01 to 21.07 Production release.

Recommendation: Update the following Child Care WBTs to reflect changes implemented with the App Dev SCR(s) listed:

1. 056-WBT-ELJ-Eligibility Kin-Gap-02
 - a. CA-214038 (Add the "Images" button.)
 - b. CA-201377 (Managed/Un-Managed updates, several pages)
 - c. CA-204582 (Add Edit Functionality to a Service Arrangement)
 - d. CA-215443 (Add soft validation for FC/AAP/KG programs on the Run EDBC page)
 - e. CA-215571 Update the Service Arrangement Detail Page
 - f. CA-224704 Updates to Enforce KG and AAP Payees are Resources
 - g. CA-50300 (Update CalSAWS Transportation Type Dropdown on the Need Detail Page)
 - h. CA-227345 (Add Hyperlink on EDBC List Page for Converted General Managed EDBCs)

Outreach

Description:

Migration Impact Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact

Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 71

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	71	Translation :	0



[CA-237092] Training: Update 068-WBT-ELM-Eligibility Cal-Learn for 21.01 to 21.07 App Dev Changes

Team Responsible:	Training	Assignee:	Melita Dennis	SPG Status:	Approved
Fix Version/s:	[22.02]	Designer Contact:	John Depauw	Change Type (SCR):	Enhancement
Minor Version:	22.03.18	Expedite Changes:	Start Build	Estimate:	41
Reporter:	John Depauw	Regulation Reference:		Created:	11/22/2021 04:23 PM
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by Karen Rapponotti on 1/6/2022

Expedite Approval: Approved by Karen Rapponotti on 1/6/2022

Current Design: 068-WBT-ELM-Eligibility Cal-Learn is impacted by system changes implemented with the 21.01 to 21.07 Production release.

Request: 068-WBT-ELM-Eligibility Cal-Learn needs to be updated to reflect system changes implemented with the 21.01 to 21.07 Production release.

Recommendation: Update 068-WBT-ELM-Eligibility Cal-Learn to reflect changes implemented with the App Dev SCR(s) listed:
 a. CA-214038 (Add the "Images" button.)
 b. CA-201377 (Managed/Un-Managed updates, several pages)

Outreach

Description:

Migration Impact Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact

Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 41

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	41	Translation :	0



[CA-237103] Training: Update County Hearings: 01 WBT for 21.01 to 21.07 App Dev Changes

Team Responsible:	Training	Assignee:	John Depauw	SPG Status:	Approved
Fix Version/s:	[22.02]	Designer Contact:	John Depauw	Change Type (SCR):	Enhancement
Minor Version:	22.03.18	Expedite Changes:	Start Build	Estimate:	20
Reporter:	John Depauw	Regulation Reference:		Created:	11/22/2021 05:58 PM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by Karen Rapponotti on 1/6/2022

Expedite Approval: Approved by Karen Rapponotti on 1/6/2022

Current Design: Child Care WBTs are impacted by system changes implemented with the 21.01 to 21.07 Production release.

Request: Child Care WBTs need to be updated to reflect system changes implemented with the 21.01 to 21.07 Production release.

Recommendation: Update the following Child Care WBTs to reflect changes implemented with the App Dev SCR(s) listed:
 1. 090-WBT-HEA-Hearings-01
 a. CA-214038 (Add the "Images" button.)

Outreach

Description:

Migration Impact Description:

Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 20

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	20	Translation :	0



[CA-237131] Training: Update CalWORKs WBTs for 21.01 to 21.07 App Dev Changes

Team Responsible:	Training	Assignee:	Melita Dennis	SPG Status:	Approved
Fix Version/s:	[22.02]	Designer Contact:	John Depauw	Change Type (SCR):	Enhancement
Minor Version:	22.03.18	Expedite Changes:	Start Build	Estimate:	351
Reporter:	John Depauw	Regulation Reference:		Created:	11/23/2021 10:25 AM
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by Karen Rapponotti on 1/6/2022

Expedite Approval: Approved by Karen Rapponotti on 1/6/2022

Current Design: CalWORKs WBTs are impacted by system changes implemented with the 21.01 to 21.07 Production release.

Request: CalWORKs WBTs need to be updated to reflect system changes implemented with the 21.01 to 21.07 Production release.

- Recommendation:** Update the following CalWORKs WBTs to reflect changes implemented with the App Dev SCR(s) listed:
1. 094-WBT-ELI-Eligibility CalWORKs-01-A
 - a. CA-217839 (Display CalSAWS name throughout the system)
 - b. CA-217791 (Add Issuance Method Detail button.)
 - c. CA-214038 (Add the "Images" button.)
 - d. CA-201377 (Managed/Un-Managed updates, several pages)
 2. 094-WBT-ELI-Eligibility CalWORKs-01-B
 - a. CA-217839 (Display CalSAWS name throughout the system)
 - b. CA-214038 (Add the "Images" button.)
 - c. CA-201377 (Managed/Un-Managed updates, several pages)
 3. 094-WBT-ELI-Eligibility CalWORKs-02
 - a. CA-217839 (Display CalSAWS name throughout the system)
 - b. CA-215443 (Add soft validation for FC/AAP/KG programs on the Run EDBC page)
 - c. CA-214038 (Add the "Images" button.)
 - d. CA-201377 (Managed/Un-Managed updates, several pages)
 - e. CA-212174 (Expanding SSI Cash-Out Nutritional Benefits)
 4. 094-WBT-ELI-Eligibility CalWORKs-03
 - a. CA-217839 (Display CalSAWS name throughout the system)
 - b. CA-215443 (Add soft validation for FC/AAP/KG programs on the Run EDBC page)
 - c. CA-214038 (Add the "Images" button.)
 - d. CA-201377 (Managed/Un-Managed updates, several pages)
 - e. CA-212174 (Expanding SSI Cash-Out Nutritional Benefits)
 5. 094-WBT-ELI-Eligibility CalWORKs-04
 - a. CA-217839 (Display CalSAWS name throughout the system)
 - b. CA-215443 (Add soft validation for FC/AAP/KG programs on the Run EDBC page)
 - c. CA-214038 (Add the "Images" button.)
 - d. CA-201377 (Managed/Un-Managed updates, several pages)
 - e. CA-214037 (Distributed Documents Page Link)
 - f. CA-215675 (GA GR Phase 1 - Two party check Changes for all programs)
 - g. CA-217781 (Implement Auxiliary Issuance Framework in CalSAWS)
 - h. CA-212174 (Expanding SSI Cash-Out Nutritional Benefits)

Outreach Description:

Migration Impact Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact Estimate:

351

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	351	Translation :	0



[CA-237159] Training: Update QA/QC WBTs for 21.01 to 21.07 App Dev Changes

Team Responsible:	Training	Assignee:	John Depauw	SPG Status:	Approved
Fix Version/s:	[22.02]	Designer Contact:	John Depauw	Change Type (SCR):	Enhancement
Minor Version:	22.03.18	Expedite Changes:	Start Build	Estimate:	186
Reporter:	John Depauw	Regulation Reference:		Created:	11/23/2021 02:16 PM
Status:	New	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by Karen Rapponotti on 1/6/2022

Expedite Approval: Approved by Karen Rapponotti on 1/6/2022

Current Design: QA/QC WBTs are impacted by system changes implemented with the 21.01 to 21.07 Production release.

Request: QA/QC WBTs need to be updated to reflect system changes implemented with the 21.01 to 21.07 Production release.

- Recommendation:** Update the following QA/QC WBTs to reflect changes implemented with the App Dev SCR(s) listed:
1. 120-WBT-QAA-QAQC-01
 - a. CA-217839 (Display CalSAWS name throughout the system)
 - b. CA-214038 (Add the "Images" button.)
 2. 120-WBT-QAA-QAQC-02
 - a. CA-217839 (Display CalSAWS name throughout the system)
 - b. CA-214038 (Add the "Images" button.)
 3. 120-WBT-QAA-QAQC-03
 - a. CA-217839 (Display CalSAWS name throughout the system)
 - b. CA-214038 (Add the "Images" button.)
 4. 120-WBT-QAA-QAQC-04
 - a. CA-217839 (Display CalSAWS name throughout the system)
 - b. CA-214038 (Add the "Images" button.)
 5. 120-WBT-QAA-QAQC-05
 - a. CA-217839 (Display CalSAWS name throughout the system)
 - b. CA-214038 (Add the "Images" button.)
 6. 120-WBT-QAA-QAQC-06
 - a. CA-217839 (Display CalSAWS name throughout the system)
 - b. CA-214038 (Add the "Images" button.)
 7. 120-WBT-QAA-QAQC-07
 - a. CA-217839 (Display CalSAWS name throughout the system)
 - b. CA-214038 (Add the "Images" button.)
 - c. CA-50303 (Update WTW/REP Sanctions from Program Level to Person Level - potential new sections for several pages and adding an edit button)

Outreach Description:

Migration Impact Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 186

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	186	Translation :	0



[CA-237163] Training: Update Security Administration WBTs for 21.01 to 21.07 App Dev Changes

Team Responsible:	Training	Assignee:	John Depauw	SPG Status:	Approved
Fix Version/s:	[22.02]	Designer Contact:	John Depauw	Change Type (SCR):	Enhancement
Minor Version:	22.03.18	Expedite Changes:	Start Build	Estimate:	311
Reporter:	John Depauw	Regulation Reference:		Created:	11/23/2021 02:38 PM
Status:	Pending Approval	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by Karen Rapponotti on 1/6/2022

Expedite Approval: Approved by Karen Rapponotti on 1/6/2022

Current Design: Security Administration WBTs are impacted by system changes implemented with the 21.01 to 21.07 Production release.

Request: Security Administration WBTs need to be updated to reflect system changes implemented with the 21.01 to 21.07 Production release.

Recommendation: Update the following Security Administration WBTs to reflect changes implemented with the App Dev SCR(s) listed:

1. 140-SAS-Security Administrative Support-01-A
 - a. CA-217839 (Display CalSAWS name throughout the system)
 - b. CA-214038 (Add the "Images" button.)
2. 140-SAS-Security Administrative Support-01-B
 - a. CA-217839 (Display CalSAWS name throughout the system)
 - b. CA-226000 (Add a Legacy Task Category to the CalSAWS System to support converted Task Types.)
 - c. CA-214038 (Add the "Images" button.)
3. 140-SAS-Security Administrative Support-02
 - a. CA-217839 (Display CalSAWS name throughout the system)
 - b. CA-214038 (Add the "Images" button.)
4. 140-SAS-Security Administrative Support-03
 - a. CA-217839 (Display CalSAWS name throughout the system)
 - b. CA-214038 (Add the "Images" button.)
5. 140-SAS-Security Administrative Support-04
 - a. CA-217839 (Display CalSAWS name throughout the system)
 - b. CA-214038 (Add the "Images" button.)
6. 140-SAS-Security Administrative Support-05
 - a. CA-217839 (Display CalSAWS name throughout the system)
 - b. CA-214038 (Add the "Images" button.)
7. 140-SAS-Security Administrative Support-06
 - a. CA-217839 (Display CalSAWS name throughout the system)
 - b. CA-226000 (Add a Legacy Task Category to the CalSAWS System to support converted Task Types.)
 - c. CA-214038 (Add the "Images" button.)
 - d. CA-214913 (Task Mgt - Append)
 - e. CA-214904 (Task Mgt - Appointment Tasks)
 - f. CA-200332 (Capture Electronic Signatures in CalSAWS)
 - e. CA-225987 (Task Mgmt - Guided Navigation Updates)

Outreach

Description:

Migration Impact

Description:

Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact

Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 311

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	311	Translation :	0



[CA-237164] Training: Update 150-WBT-SIM-Simulation-01 WBT for 21.01 to 21.07 App Dev Changes

Team Responsible:	Training	Assignee:	Cristina Garcia	SPG Status:	Approved
Fix Version/s:	[22.02]	Designer Contact:	John Depauw	Change Type (SCR):	Enhancement
Minor Version:	22.03.18	Expedite Changes:	Production Deployment	Estimate:	60
Reporter:	John Depauw	Regulation Reference:		Created:	11/23/2021 02:58 PM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:		Training Impacted:	[CFP/WBT]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Approved by Karen Rapponotti on 12/10/2021				
Expedite Approval:	Approved by Karen Rapponotti on 1/8/2022				
Current Design:	Simulation WBTs are impacted by system changes implemented with the 21.01 to 21.07 Production release.				
Request:	Simulation WBTs need to be updated to reflect system changes implemented with the 21.01 to 21.07 Production release.				
Recommendation:	<p>Update the following 150-WBT-SIM-Simulation-01 WBT to reflect changes implemented with the App Dev SCR(s) listed:</p> <ol style="list-style-type: none"> 1. 150-WBT-SIM-Simulation-01 <ol style="list-style-type: none"> a. CA-214038 (Add the "Images" button.) b. CA-217839 (Display CalSAWS name throughout the system) c. CA-201377 (Managed/Un-Managed updates, several pages) 				
Outreach Description:	Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.				
Migration Impact Description:					
Migration Impact Analysis:	N/A				
Alternative Procedure Description:					
Operational Impact:					
Estimate:	60				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	60	Translation :	0



[CA-237166] Training: Update Special Investigations WBTs for 21.01 to 21.07 App Dev Changes

Team Responsible:	Training	Assignee:	Ajay Agrawal	SPG Status:	Approved
Fix Version/s:	[22.02]	Designer Contact:	John Depauw	Change Type (SCR):	Enhancement
Minor Version:	22.03.18	Expedite Changes:	Start Build	Estimate:	141
Reporter:	John Depauw	Regulation Reference:		Created:	11/23/2021 03:05 PM
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by Karen Rapponotti on 1/6/2022

Expedite Approval: Approved by Karen Rapponotti on 1/6/2022

Current Design: Special Investigations WBTs are impacted by system changes implemented with the 21.01 to 21.07 Production release.

Request: Special Investigations WBTs need to be updated to reflect system changes implemented with the 21.01 to 21.07 Production release.

Recommendation: Update the following Special Investigations WBTs to reflect changes implemented with the App Dev SCR(s) listed:

1. 160-WBT-SPA-Special Investigations-01
 - a. CA-214038 (Add the "Images" button.)
2. 160-WBT-SPA-Special Investigations-02
 - a. CA-214038 (Add the "Images" button.)
3. 160-WBT-SPA-Special Investigations-03
 - a. CA-214038 (Add the "Images" button.)
4. 160-WBT-SPA-Special Investigations-04
 - a. CA-214038 (Add the "Images" button.)
5. 160-WBT-SPA-Special Investigations-05
 - a. CA-214038 (Add the "Images" button.)
6. 160-WBT-SPA-Special Investigations-06
 - a. CA-214038 (Add the "Images" button.)
7. 162-WBT-SPB-Special Investigations Supervisor
 - a. CA-214038 (Add the "Images" button.)

Outreach

Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact

Description: N/A

Migration Impact Analysis:

Alternative Procedure Description:

Operational Impact: **Estimate:** **141**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0

Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :	0	Special Project :	0
System Test Support :	0	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	141		

[CA-217158] Upgrade JAVA and Weblogic for CalSAWS Application

Team Responsible:	Tech Arch	Assignee:	Kenneth J. Lerch	SPG Status:	No
Fix Version/s:	[22.03]	Designer Contact:	Sumeet Patil	Change Type (SCR):	Operational Enhancement
Minor Version:	22.04.xx	Expedite Changes:	Start Build	Estimate:	1520
Reporter:	Sumeet Patil	Regulation Reference:		Created:	06/16/2020 11:44 AM
Status:	Approved	Impact Analysis:	[Technology Impact]	Outreach Required:	No
Policy/Design Consortium Contact:	Laura Chavez	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&O
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	
Committee:	[Tech]	Approved by Committee:	01/12/2022	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by Laura Chavez on 1/12/2022

Expedite Approval: Approved by Laura Chavez on 1/12/2022

Current Design: CalSAWS application run time environment uses JAVA 8 and Weblogic 12c.

Request: Upgrade the application to latest versions of JAVA and Weblogic

Recommendation:

1. Upgrade JAVA version to JAVA 11
2. Update CalSAWS application to integrate jdbc client jar for latest JAVA version.
3. Upgrade Weblogic version to 14.1
4. Upgrade Spring framework version to 5.3.13

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact Estimate: **1520**

Automated Test :	10	Batch/Interfaces :	150	Batch Operations :	0
BenefitsCal :	250	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	100	DBA :	0	Design :	0
Eligibility :	100	Fiscal :	150	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	300
Performance :	100	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	340	Tech ForgeRock :	0
Tech Ops :	20	Training :	0	Translation :	0



[CA-229153] DDID 1629 FDS: Task Mgt - Existing GA/GR Tasks (Migration Counties)

Team Responsible:	Online	Assignee:	Leah Weston	SPG Status:	No
Fix Version/s:	[22.03]	Designer Contact:	Mayuri Srinivas	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	648
Reporter:	Justin Dobbs	Regulation Reference:		Created:	05/25/2021 03:51 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sarah Cox	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Task Management]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	Sarah Cox	Consortium Review Approval Date:	01/05/2022		

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 1/7/2022

Current Design: The CalSAWS System includes functionality to create Tasks in an automated fashion via the nightly batch processes or by specific worker actions. The CalSAWS System includes a configurable automated Task framework called Automated Actions. Los Angeles County has a population of GA/GR Automated Actions and the 57 migration Counties do not.

Request: Modify the CalSAWS System to include a set of GA/GR Automated Actions for the 57 migration Counties.

- Recommendation:**
1. Create a set of GA/GR Automated Actions for the 57 migration Counties.
 2. Implement logic to invoke the Automated Actions.

Outreach Description: N/A.

Migration Impact Description: The new Unified Task Management Solution will be integrating task configurability which will be administered through the front-end of the application.

Migration Impact Analysis: N/A.

Alternative Procedure Description: N/A.

Operational Impact:

Estimate: **648**

Automated Test :	0	Batch/Interfaces :	295	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	203
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	150	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-229305] Implement CalSAWS Case Data Removal Functionality Sprint 5

Team Responsible:	Tech Arch	Assignee:	Chris Larson	SPG Status:	No
Fix Version/s:	[22.03]	Designer Contact:	Michael A. Wright	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Production Deployment	Estimate:	280
Reporter:	Michael A. Wright	Regulation Reference:		Created:	05/28/2021 01:53 PM
Status:	In Development	Impact Analysis:	[Batch Performance]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Frederick Gains	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Usability]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Approved by Frederick Gains on 1/18/2022				
Expedite Approval:	Approved by Frederick Gains 1/24/2022				
Current Design:	LRS retains all case data, regardless of the age of the case. I.e., nothing is ever deleted from the system				
Request:	Create a Case Data Removal process to identify and remove cases through a Batch process following PSC-approved records retention policies				
Recommendation:	<ol style="list-style-type: none"> 1) Port the Case Data Removal Identification Report into CalSAWS 2) Port the Case Data Removal Override Report into CalSAWS 3) Port the Document Removal process to S3 4) Create Data Deletion Stored Procedures 5) Schedule Batch process to generate C-IV PDF's with character limit increase 				
Outreach Description:	Regional Manager and Section Directors will be updated on Sprint features to be delivered at the conclusion of each Sprint. We will also conduct user demos at the conclusion of any Sprint that contains user-facing features.				
Migration Impact Description:					
Migration Impact Analysis:					
Alternative Procedure Description:	N/A. This is new functionality into CalSAWS				
Operational Impact:					
Estimate:	280				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	280	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-229306] Implement CalSAWS Case Data Removal Functionality Sprint 6

Team Responsible:	Tech Arch	Assignee:	Chris Larson	SPG Status:	No
Fix Version/s:	[22.03]	Designer Contact:	Michael A. Wright	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Production Deployment	Estimate:	280
Reporter:	Michael A. Wright	Regulation Reference:		Created:	05/28/2021 01:54 PM
Status:	In Development	Impact Analysis:	[Batch Performance]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Frederick Gains	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Usability]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Approved by Frederick Gains on 1/18/2022				
Expedite Approval:	Approved by Frederick Gains 1/24/2022				
Current Design:	LRS retains all case data, regardless of the age of the case. I.e., nothing is ever deleted from the system				
Request:	Create a Case Data Removal process to identify and remove cases through a Batch process following PSC-approved records retention policies				
Recommendation:	<ol style="list-style-type: none"> 1) Create CalSAWS Re-verification Batch process 2) Update Re-verification logic to include new EDBC/Recovery Account transaction rule 3) Combine Document, Imaging and Case Deletion process into a single batch job 4) Update S3 Document storage retrieval framework with S3 Storage ID's 				
Outreach Description:	Regional Manager and Section Directors will be updated on Sprint features to be delivered at the conclusion of each Sprint. We will also conduct user demos at the conclusion of any Sprint that contains user-facing features.				
Migration Impact Description:					
Migration Impact Analysis:					
Alternative Procedure Description:	N/A. New functionality to CalSAWS				
Operational Impact:					
Estimate:	280				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	280	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-233829] Online Help: Add Child Care Job Aids in CalSAWS CA-55208

Team Responsible:	Training	Assignee:	Mary Ann Verghese	SPG Status:	Approved
Fix Version/s:	[22.03]	Designer Contact:	Janet Mitri	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	20
Reporter:	Claudia Pinto	Regulation Reference:		Created:	09/24/2021 11:58 AM
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Janet Mitri	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by Jayna Longstreet on 1/3/2022

Expedite Approval: Approved by Karen Rapponotti on 1/5/2022

Current Design: Online Help in CalSAWS does not include jobs for C-IV Child Care pages/functionality carried forward to CalSAWS. LA county does not use these pages and instead use county specific pages under Child Care =>APP

Request: The below Child Care JAs changes were introduced in Application Development SCR CA-55208. Update the Child Care Job Aids for the followings items:

- Child Care - Add a Person to an Existing Case
- Child Care Authorization - Add and Edit
- Child Care - Child Schedule
- Child Care Payments - Supplemental and Manual
- Child Care Requests - Manage
- Child Care Certificates - Create
- Child Care Program Status - Update

Recommendation: The below Child Care JAs changes were introduced in Application Development SCR CA-55208. Update the Child Care Job Aids for the followings items:

- Child Care - Add a Person to an Existing Case
- Child Care Authorization - Add and Edit
- Child Care - Child Schedule
- Child Care Payments - Supplemental and Manual
- Child Care Requests - Manage
- Child Care Certificates - Create
- Child Care Program Status - Update

Outreach Description: New job aids

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description:

Operational Impact: N/A

Estimate: 20

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0

Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :	0	Special Project :	0
System Test Support :	0	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	20		

[CA-235963] MEDS Alerts for Postpartum Care Extension

Team Responsible:	Batch/Interfaces	Assignee:	Yuga Teja	SPG Status:	Approved
Fix Version/s:	[22.03]	Designer Contact:	Jennifer Muna	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	Start Build	Estimate:	103
Reporter:	Tisha Mutreja	Regulation Reference:	ACWDL 21-15, MEDIL I21-13	Created:	11/01/2021 12:06 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Carlos Zepeda	Training Impacted:	[N/A]	Funding Source:	Premise
Consortium Contact:		Migration Impact:	No	Funding Source ID:	CalHEERS
Project Phase (SCR):	Production	Approved by Committee:		Other Agency Cross Reference:	CH-182474
Committee:	[MEDS]	Consortium Review Approval Date:			
Consortium Review Approval:					

Non-Committee Review: Approved by Carlos Zepeda on 1/20/2022

Expedite Approval: Approved by Karen J. Rapponotti on 01/18/2022

Current Design: Per MEDIL I21-13, MEDS alerts (9592, 9593, 9594, 9595) will be sent to counties at the end of the beneficiary's Postpartum Care Extension (PCE) period to indicate a reevaluation is necessary effective April 2022. These MEDS alerts currently do not display on the MEDS Alert Search page and MEDS Alert Admin page in CalSAWS.

Request: Add new MEDS Alerts for PCE to display on the MEDS Alert Search Page and MEDS Alert Admin page.

Recommendation:

1. Add the following new MEDS Alerts to indicate a reevaluation when an applicant is at the end of their Medi-Cal Postpartum Care Extension:
 - a. 9592 - POSTPARTUM PERIOD EXPIRING – REVIEW NEEDED
 - b. 9593 - POSTPARTUM EXPIRED – EVALUATION FOR ONGOING ELIG OVERDUE
 - c. 9594 - ARPA EXTENSION EXPIRING – REEVALUATION NEEDED
 - d. 9595 - POSTPARTUM TWELVE MONTHS – ELIG TERMINATED BY MEDS
2. Update existing MEDS alert 9504 - ELIGIBILITY REDETERMINATION DUE
3. Update Postpartum Aid Code '76' Short and Long Decode Name (CT184)

Outreach

Description:

Migration Impact Description: Adding new MEDS Alerts for PCE to display in the CalSAWS System.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact Estimate:

103

Automated Test :	0	Batch/Interfaces :	53	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	40	Tech Arch :	0	Tech ForgeRock :	0



[CA-236979] Online Help: Update Job Aid for SCR CA-208191 Changes to the Designation and Responsibilities of the Medi-Cal AR

Team Responsible:	Training	Assignee:	Mary Ann Verghese	SPG Status:	Approved
Fix Version/s:	[22.03]	Designer Contact:	Cristina Garcia	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	Start Build	Estimate:	7
Reporter:	Maggie Orozco-Vega	Regulation Reference:	ACWDL'S 17-12, 18-26 and 20-28	Created:	11/18/2021 04:55 PM
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Maggie Orozco-Vega	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	
Committee:	[Medi-Cal/CMSP]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Consortium Training approved by Char Baker on 11/29/21.

Expedite Approval: Approved by Karen Rapponotti on 1/5/2022

Current Design: With SCR CA-208191 several new fields were added to the Authorized Representative pages.

Request: Update JA - Authorized Representative and Additional Correspondence Recipients - Manage to include the updates made with CA-208191.

Recommendation: Update the Authorized Representative and Additional Correspondence Recipients job aid with the following information:

1. Addition of the tooltip for Medi-Cal in the Authorized Representative List page
2. Addition of the Additional Contacts on the Authorized Representative Detail page for "Resource" Authorized Representatives
3. Addition of the Authority drop list in the Authorized Representative Program Detail page for the Medi-Cal program.
4. Updates regarding the Long Term Care (LTC) Medi-Cal RE Packet
5. Notation to indicate that there is currently no automation connected to the Additional Correspondence Recipient field.

Outreach Description: Job Aid update.

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description:

Operational Impact:

Estimate: 7

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0

Tech Ops :

0

Training :

7

Translation :

0



[CA-237149] Training: Update Orientation WBTs for 21.01 and 21.07 App Dev Changes

Team Responsible:	Training	Assignee:	John Depauw	SPG Status:	Approved
Fix Version/s:	[22.03]	Designer Contact:	John Depauw	Change Type (SCR):	Enhancement
Minor Version:	22.05.20	Expedite Changes:	Start Build	Estimate:	366
Reporter:	John Depauw	Regulation Reference:		Created:	11/23/2021 12:58 PM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by Karen Rapponotti on 1/6/2022

Expedite Approval: Approved by Karen Rapponotti on 1/6/2022

Current Design: Orientation WBTs are impacted by system changes implemented with the 21.01 to 21.07 Production release.

Request: Orientation WBTs need to be updated to reflect system changes implemented with the 21.01 to 21.07 Production release.

Recommendation: Update the following Orientation WBTs to reflect changes implemented with the App Dev SCR(s) listed:

1. 110-WBT-ORA-Orientation-01
 - a. CA-214038 (Add the "Images" button.)
2. 110-WBT-ORA-Orientation-02
 - a. CA-214038 (Add the "Images" button.)
3. 110-WBT-ORA-Orientation-03
 - a. CA-214038 (Add the "Images" button.)
 - b. CA-201377 (Managed/Un-Managed updates, several pages)
4. 110-WBT-ORA-Orientation-04
 - a. CA-214038 (Add the "Images" button.)
 - b. CA-201377 (Managed/Un-Managed updates, several pages)
5. 110-WBT-ORA-Orientation-05
 - a. CA-214038 (Add the "Images" button.)
 - b. CA-201377 (Managed/Un-Managed updates, several pages)
6. 110-WBT-ORA-Orientation-06
 - a. CA-214907 (Task Mgt - Task Images Button)
 - b. CA-215944 (Enable the Call Log Task.)
 - c. CA-214038 (Add the "Images" button.)
 - d. CA-201377 (Managed/Un-Managed updates, several pages)
 - e. CA-225987 (Task Mgmt - Guided Navigation Updates)
7. 110-WBT-ORA-Orientation-07
 - a. CA-214038 (Add the "Images" button.)
 - b. CA-201377 (Managed/Un-Managed updates, several pages)
8. 110-WBT-ORA-Orientation-08
 - a. CA-214038 (Add the "Images" button.)
 - b. CA-222903 (Update the Reception Log Purpose functionality and edit capability)
9. 110-WBT-ORA-Orientation-09
 - a. CA-214038 (Add the "Images" button.)
 - b. CA-201377 (Managed/Un-Managed updates, several pages)
 - c. CA-200332 (Capture Electronic Signatures in CalSAWS)
10. 110-WBT-ORA-Orientaion-10
 - a. CA-214038 (Add the "Images" button.)
11. 110-WBT-ORA-Orientation-11
 - a. CA-214038 (Add the "Images" button.)

Outreach

Description:

Migration Impact

Description:

Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

366

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	0	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Tech ForgeRock :	0
		Training :	366	Translation :	0



[CA-237959] Integrate Spring Boot services with AWS Secrets Manager

Team Responsible:	Tech Arch	Assignee:	Unassigned	SPG Status:	No
Fix Version/s:	[22.03]	Designer Contact:	Sumeet Patil	Change Type (SCR):	Operational Enhancement
Minor Version:	22.04.xx	Expedite Changes:	Start Build	Estimate:	220
Reporter:	Sumeet Patil	Regulation Reference:		Created:	12/09/2021 10:28 AM
Status:	Approved	Impact Analysis:	[Technology Impact]	Outreach Required:	No
Policy/Design Consortium Contact:	Laura Chavez	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&O
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	
Committee:	[Tech]	Approved by Committee:	01/12/2022	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by Laura Chavez on 1/12/2022

Expedite Approval: Approved by Laura Chavez on 1/12/2022

Current Design: The Oracle Database passwords are not rotated and the Database credentials are stored within the application.

Request: Update the spring boot architecture framework to support Oracle Database password rotation.

Recommendation:

1. Store Oracle database credentials in Amazon Web Services (AWS) Secret manager.
2. Update the Spring Boot architecture framework to support reading AWS secret manager entries for the database credentials.
3. Rotate Oracle Database passwords on a set regular schedule and update its corresponding AWS secret manager entry.

Outreach

Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description:

N/A

Operational Impact:

Estimate: 220

Automated Test :	0	Batch/Interfaces :	80	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	100	Tech ForgeRock :	0
Tech Ops :	40	Training :	0	Translation :	0



[CA-238653] Upgrade JAVA and SpringBoot Framework for CalSAWS Services

Team Responsible:	Tech Arch	Assignee:	Raheem Raasikh	SPG Status:	No
Fix Version/s:	[22.03]	Designer Contact:	Sumeet Patil	Change Type (SCR):	Operational Enhancement
Minor Version:	22.04.xx	Expedite Changes:	Start Build	Estimate:	1106
Reporter:	Sumeet Patil	Regulation Reference:		Created:	12/26/2021 06:16 PM
Status:	Approved	Impact Analysis:	[Technology Impact]	Outreach Required:	No
Policy/Design Consortium Contact:	Laura Chavez	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&O
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	
Committee:	[Tech]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval: Approved by Laura Chavez on 1/12/2022

Current Design: The CalSAWS services applications run time environment uses JAVA version 8, Spring framework version 4.3 and SpringBoot version 2.1.2.

Request: Upgrade the CalSAWS services applications to JAVA 11, Spring framework 5.3.13 and SpringBoot version 2.6.1.

- Recommendation:**
1. Upgrade JAVA, Spring framework and SpringBoot for the following services -
 - OCAT Service
 - LRS Dashboard
 - AMP
 - Auditor
 - CHEWS
 - File Service
 - Kafka Producer Service
 2. Upgrade the SpringBoot version for the following services -
 - Lobby Services
 - Journal Service
 - Portal Service
 - Task Service
 - Appointment Service
 - Activities Service
 - Email Service
 - Fiscal Service
 - CalSAWS Service
 - Imaging Service

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative Procedure N/A

Description:

Operational Impact:

Estimate: 1106

Automated Test :	330	Batch/Interfaces :	150	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	40	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0

Eligibility :	40	Fiscal :	0	Forms Test :	0
Imaging :	5	IVR/CC :	0	Online :	80
Performance :	100	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	1	Tech Arch :	340	Tech ForgeRock :	0
Tech Ops :	20	Training :	0	Translation :	0



[CA-238754] Integrate CalSAWS application with AWS Secrets Manager

Team Responsible:	Tech Arch	Assignee:	Unassigned	SPG Status:	No
Fix Version/s:	[22.03]	Designer Contact:	Jonathan Goldsmith	Change Type (SCR):	Operational Enhancement
Minor Version:	22.04.xx	Expedite Changes:	Start Build	Estimate:	180
Reporter:	Jonathan Goldsmith	Regulation Reference:		Created:	12/28/2021 02:20 PM
Status:	Approved	Impact Analysis:	[Technology Impact]	Outreach Required:	No
Policy/Design Consortium Contact:	Laura Chavez	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&O
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	
Committee:	[Tech]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval: Approved by Laura Chavez on 1/12/2022

Current Design:

The Oracle Database passwords for both CalSAWS Online application and Batch are not rotated. The Online application stores the database credentials within the Weblogic Server configuration and for Batch the credentials are hard coded in a properties file used by the Batch framework.

Request:

Update the CalSAWS Online application and Batch to support Oracle Database password rotation.

Recommendation:

1. Store Oracle database credentials in Amazon Web Services (AWS) Secret manager.
2. Update the CalSAWS Batch framework to support reading AWS secret manager entries for the database credentials.
3. Create a new Jenkins/Script pipeline that can support reading AWS secret manager entries for the database credentials and then update the Weblogic Server data source configuration for the Online application.
4. Rotate Oracle Database passwords on a set regular schedule and update its corresponding AWS secret manager entry.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: 180

Automated Test :	0	Batch/Interfaces :	80	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	100	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



**[CA-226838] DDID 2211, 2217, 2218, 2220, 2729, 2730, 2731, 2046, 2732 FDS CSC:
Telephonic Signature**

Team Responsible:	Contact Center	Assignee:	Jared Kuester	SPG Status:	No
Fix Version/s:	[22.05]	Designer Contact:	Jared Kuester	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	2754
Reporter:	Charles Heo	Regulation Reference:	ACWDL 19-17	Created:	03/28/2021 06:38 PM
Status:	Pending Approval	Impact Analysis:	[Forms/NOA Translations, Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Darcy Alexander	Training Impacted:	[CFP/WBT, Job Aid, Online Help]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[IVR & Contact Center]	Approved by Committee:	01/07/2022	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval:

Current Design:

CalSAWS does not include functionality to capture an audio recording of a Telephonic Signature.

Request:

From CAR-3804 :

- a. Allow designated County staff to update a transcript of attestations and fill out metadata fields while they are recording the telephonic signature of a customer.
- b. Analyze the transcript for quality standards and generate a task for recordings that do not meet quality standards with a link to the telephonic signature recording.

From CAR-3805 :

- a. Configure the Telephonic Signature solution to interface with the CalSAWS Software to retrieve relevant case and customer data
- b. Associate the retrieved case and customer data with the digital signature file as metadata in the recording repository.

From CAR-3806 :

Create an auto-journal when a telephonic signature has been captured and interface with the CalSAWS Task Management solution to create a task.

From CAR-3807 :

- a. Allow Customer Service Center agents to press a button in the CalSAWS Application or the Call Control Panel to indicate the start of a telephonic signature and again to indicate the end.
- b. Store as an individual file and associated with the case and specific forms that were signed.
- c. Allow this recording can be:
 - i. accessed
 - ii. listened to,
 - iii. and downloaded from the case in the CalSAWS Application.

From CAR-3808 :

- a. Allow designated County staff to select a single generated document or multiple documents to associate the signature to.

From CAR-3809 :

Configure the Telephonic Signature solution to call the Non-Customer Service Center worker after entering their phone number into CalSAWS, and extension if applicable.

From CAR-3810 :

Configure the Telephonic Signature solution to support 4-way calling.

This allows the agent, customer, Language Line interpreter and Telephonic Signature solution to be connected concurrently.

From CAR-3811 :

- a. Play a pre-recorded message of the Rights and Responsibilities based on the documents the customer will be signing. The forms which require Rights and Responsibilities include:
 - i. Redetermination,
 - ii. Recertification,
 - iii. and Application.
- b. The following languages will be supported through this functionality:
 - English
 - Spanish
 - Farsi
 - Vietnamese
 - Mandarin
 - Armenian
 - Tagalog
 - Russian
 - Korean
 - Cambodian
 - Hmong
 - Cantonese
 - Arabic
 - Lao

From CAR-3812 :

Update the existing CalSAWS Electronic Signature solution to incorporate the new Telephonic Signature solution. All parts of the Electronic Signature solution will remain as is, and in addition, will include Telephonic Signature. This includes:

- Page
- Security
- Navigation

Recommendation:

(See Design Doc. for Complete Recommendations)

1. The Distributed Documents Search page:
 - a. The Distributed Documents Search page allows users to search for and view documents that have been generated for a Case. This page also allows access to the Document Detail page.
 - b. Update the page label/name to Distributed Documents Select when it is accessed via the Electronic Signature page.
 - c. Add a checkbox column, to the Search Results Summary table, to select a document row or rows to be added for a Telephonic Signature (see figure 2.2.2.1).
2. The Document Detail page:
 - a. The Document Detail page allows users to view details associated to a document or mark the document as signed; the page also allows access to the Electronic Signature page or to the Electronic Signature Document Detail page if the document has been signed.
 - b. Update the 'eSign' and 'View eSign' buttons to 'eSign / Telephonic' and 'View eSign / Telephonic'.
3. The Electronic Signature page:
 - a. This page allows users to create, view and cancel requests for Electronic Signatures. The page offers a Check to Sign option and CW/CF eSign options but does not offer an option to make an audio recording of a Telephonic Signature
 - b. Add an option to record audio of a Telephonic Signature, and to select additional documents that the Telephonic Signature will apply to. Add the ability to listen to, download, and edit a transcript of the Telephonic Signature audio. Add an additional 'Signature History' section for each additional document associated to the signature
4. Electronic Signature Document Detail page:
 - a. This page allows users to view details about an Electronic Signature for a particular document, including the time/date of a Signature, the name(s) of the Person(s) who signed a document, as well as Signature History for the document
 - b. Update the page to show names and history for multiple documents associated to a Telephonic Signature
5. IVR Application:
 - a. Create a new Amazon Connect call flow to record the Telephonic Signature and play Rights and Responsibilities when required.
 - b. Record a unique Telephonic Signature recording for each customer's voice.

- c. Transcribe the customer's telephonic signature.
 - d. Associate the Telephonic Signature recording to the signed document(s) using the Capture Code.
 - e. Create a new API to request that the IVR initiate an outbound call and capture a "Telephonic Signature".
 - f. Validate if the customer successfully completed the telephonic signature.
 - g. Utilize the Task API to create a Task if the customer failed to record their telephonic signature.
 - h. Utilize the Journal API to create a journal entry for Telephonic Signatures.
6. Call Control Panel (CCP):
- a. Add "Start", "Stop", and "Reset" buttons to the CCP
 - b. Capture the call recording time stamp when the Start button is pressed
 - c. Capture the call recording time stamp when the Stop button is pressed
 - d. Update the call recording time stamp used for the start time when the reset button is pressed.
 - e. Upon completion of the call, capture the call recording segment for the telephonic signature.
7. Task API:
- a. The Task API allows external applications to create tasks in CalSAWS. The API does not have any data element thru which a specific Telephonic Signature recording can be referenced
 - b. Add a data element to the Task API to hold a reference to a specific Telephonic Signature recording
8. Task Detail page:
- a. The Task Detail page allows users to view and edit Tasks. There is no Task Type "Telephonic Signature Quality" and no link added on the page for Tasks of this Type.
 - b. Add a "Telephonic Signature Quality" Task Type and add a link on the page, when this is the Task Type, navigating to the Electronic Signature page for the associated Case and documents.

Outreach N/A

Description:

Migration Impact N/A

Description:

Migration Impact

Analysis:

Alternative

Use existing signature options

Procedure

Description:

Operational Impact:

Estimate: 2754

Automated Test :	0	Batch/Interfaces :	80	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	33	DBA :	0	Design :	128
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	1120	Online :	750
Performance :	0	Release Communication	71	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	276	Security :	0	Tech ForgeRock :	0
Tech Ops :	96	Tech Arch :	200	Translation :	0
		Training :	0		



[CA-226839] DDID 2216, 2725 FDS CSC: External Party Access IVR

Team Responsible:	Contact Center	Assignee:	Dheeraj Muralidara	SPG Status:	Select a value
Fix Version/s:	[22.05]	Designer Contact:	Pandya P. Amitkumar	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	1534
Reporter:	Charles Heo	Regulation Reference:		Created:	03/28/2021 06:52 PM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Darcy Alexander	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[IVR & Contact Center]	Approved by Committee:	01/07/2022	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval:

Current Design:

In the CalSAWS, only the Case Person has access to Interactive Voice Response (IVR) and they can call in using their voice as a password or the Personal Identification Number (PIN). Therefore, IVR PIN is only being displayed in Contact Detail page with the case person's information.

This functionality does not currently exist in the IVR. External parties currently do not have a separate phone number to call to be connected to the correct county IVR.

Request:

Add 'IVR PIN' field and a 'Reset PIN' button next to it in Resource Detail page, Foster Care Resource Detail page, and Money Management Resource Detail page.

Add the new PIN Letter for External Party Access.

Create call flow in Amazon Connect platform for customer Service Center solution to allow authorized external parties (CBO's, other Providers, County Agencies) to call a specific phone number, authenticate with a PIN, and be transferred to the call's destination County agent.

Recommendation:

1. Modify Resource Detail page, Foster Care Resource Detail page and Money Management Resource Detail page to add 'IVR PIN' field and a 'Reset PIN' button next to it.
2. Add the new CSF 181 – PIN Letter for External Party Access to CalSAWS.
 - a. A new form/hoa header will be implemented to be used for the CSF 181.
3. Configure External Party Access call flow in the AWS connect platform.

Outreach

Description:

CRFI will be sent out to collect a phone number from counties not currently on the Amazon Connect platform.

Migration Impact

N/A

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

1534

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	195	DBA :	0	Design :	77
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	5	IVR/CC :	720	Online :	203
Performance :	0	Release Communication Support :	0	Reports :	0

Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	334	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-233077] Add a notice to the Security Assignment page when specific Security Groups are added to a user

Team Responsible:	Online	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[22.05]	Designer Contact:	Erika Kusnadi	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	92
Reporter:	Matthew Lower	Regulation Reference:		Created:	09/04/2021 12:59 AM
Status:	Pending Approval	Impact Analysis:	[Security]	Outreach Required:	No
Policy/Design Consortium Contact:	Dymas Pena	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Security]	Approved by Committee:	01/11/2022	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Current Design:

There are specific security groups that restrict functionality and content in the CalSAWS system. It is not universally known which security groups do this. Informing the user when a security group limits system functionality allows the user to know and understand the full context of the security assignment.

Request:

Display a notification when a user assigns a security group that restricts functionality in the CalSAWS system to a Staff member.

Recommendation:

1. Update the Security Assignment page to display a notification regarding restricted functionality when a user is assigning one of the following security groups to a Staff Record:
 - a. Collaborator
 - b. Contracted Staff - Work Registration Volunteer
 - c. Contracted Staff - Non-Compliance
 - d. Contracted Staff - Issuance Approve
 - e. Housing Authority

Outreach

Description:

Migration Impact Description:

N/A

Migration Impact Analysis:

Alternative Procedure Description:

None

Operational Impact:

Estimate:

92

Automated Test :	15	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	48
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	19	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-233393] CCB 21-06 REVISED FAMILY FEE SCHEDULE FOR FISCAL YEAR (FY) 2021-22

Team Responsible:	Online	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[22.05]	Designer Contact:	Erika Kusnadi	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	No	Estimate:	75
Reporter:	Claudia Pinto	Regulation Reference:	CCB 21-06 REVISED FAMILY FEE SCHEDULE FOR FISCAL YEAR (FY) 2021-22	Created:	09/14/2021 02:10 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Claudia Pinto	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Child Care]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Streamline approval per K. Rapponotti/C. Pinto 1/10/2022.

Expedite Approval:

Current Design:

The Eligibility Detail page calculates part time and full time family fees based upon the Average Monthly income, the Household Size and the effective date to determine Child Care Eligibility.

Request:

Update Family Fee schedule to amounts in CCB 21-06 for fiscal year 2021-22 effective 07/01/2021.

Note: Family Fees are waived until 6/30/2022.

Recommendation:

1. Add the rates for Part Time and Full Time Family Fees used on the Eligibility Detail page to match CCB 21-06. The existing calculation functionality will set the Part Time and Full Time Family Fee.
2. Rates can be found in the attached CCB 21-06 Famfeeschedule table_july2021.pdf or CCB 21-06 Famfeeschedule table_july2021.xlsx

Outreach Description:

Migration Impact Description:

N/A

Migration Impact Analysis:

Alternative Procedure Description:

Manually look up income and household size to determine family fee. Family Fees are waived through 6/30/2022

Operational Impact:

Estimate:

75

Automated Test :	2	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	28
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	40	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-234795] Update CF PACF Determination Based on Non-Managed GA Status

Team Responsible:	Eligibility	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[22.07]	Designer Contact:	Yale Yee	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	76
Reporter:	Jason M. Francis	Regulation Reference:		Created:	10/08/2021 05:20 PM
Status:	Ready for Committee	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:	11/12/2022	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:
Expedite Approval:
Current Design: When running a CalFresh EDBC, eligible CF household members are considered in receipt of Public Assistance when their Non-Managed GA program status is not Denied or Discontinued.

PRB0041760

Request: When running a CalFresh EDBC, eligible CF household members will be considered in receipt of Public Assistance when their Non-Managed GA program status is 'Active' .

Recommendation: 1. Update CalFresh EDBC to determine eligible CF household members to be in receipt of Public Assistance when their Non-Managed GA program status is 'Active'.

Please refer to the design document for further details.

Outreach

Description:

Migration Impact

Description:

Migration Impact

No Impact

Analysis:

Alternative

Override EDBC Results

Procedure

Description:

Operational Impact:

Estimate: 76

Automated Test :	10	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	44	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	17	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

End SCRs



[CA-237732] Migrate Worker Schedule API from APIGEE to AWS API Gateway

Team Responsible:	Tech Arch	Assignee:	Biniyam Meresa	SPG Status:	No
Fix Version/s:	[RWR]	Designer Contact:	Adnan Bukhari	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	120
Reporter:	Biniyam Meresa	Regulation Reference:		Created:	12/06/2021 03:49 PM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Brian Rodgers	Training Impacted:		Funding Source:	CalSAWS M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Tech]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by Laura Chavez on 12/13/2021

Expedite Approval: Current Design: Calsaws API's are implemented using Apigee as API Gateway.

Request: ALL the API Gateway should be replaced with AWS API Gateway.

Recommendation: The recommendations are as follows –
1. Create Worker Schedule RESTful APIs on AWS HTTP API Gateway.
2. Remove JWT Authorization from Worker Schedule spring Boot service.
3. Update the Client's to use AWS API Gateway URL.

Outreach Description: N/A

Migration Impact Description: N/A

Migration Impact Analysis: N/A

Alternative Procedure Description: N/A

Operational Impact Estimate: 120

Automated Test :	32	Batch/Interfaces :	40	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	48	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Recommendation Change:
Before: NA
After: NA

2. Estimate Change:

Before: NA
After: NA

3. Release Change:
Before: NA
After: NA

4. Funding Source Change:
Before: CalSAWS M&O
After: CalSAWS M&E

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

 **[CA-203793] MEDS: Create EW32 transaction for daily batch**

- Resolved: 01/14/2022 03:22 PM

Team Responsible:	Batch/Interfaces	Assignee:	Angela Zhao	SPG Status:	Approved
Fix Version/s:	[22.01]	Designer Contact:	Sowmya Coppisetty	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	No	Estimate:	608
Reporter:	Tina Tran	Regulation Reference:	MCED 4866-MEDIL-MEDS Incarceration Changes-1.0-LP; MEDIL I 20-05	Created:	07/30/2018 04:49 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Carlos Zepeda	Training Impacted:	[Online Help]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Medi-Cal/CMSP, MEDS]	Approved by Committee:	02/03/2021	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:
Expedite Approval:
Current Design:

Currently in CalSAWS, there does not exist an automated process to report the incarceration status or updates to the incarceration status of an individual in CalSAWS to MEDS in the daily MEDS outbound file. The EW32 transaction is currently online only and initiated by a worker outside of the CalSAWS.

Request:

1. Add a new transaction type of 'EW32' to the MEDS daily outbound file that will report the incarceration status and updates to the incarceration status to MEDS.
2. Add new MEDS Alerts to the existing list of MEDS Alerts in CalSAWS related to EW32.
3. Update the living arrangement detail page fields 'Name' and 'Living Arrangement Type' to be non-editable in edit mode.

Recommendation:

1. Create a new streams job for the EW32 transaction to retrieve information on incarceration status and any updates to the incarceration status of an individual Active on a Medi-Cal program in CalSAWS and send this information to MEDS as part of the daily MEDS outbound file.
2. Add new MEDS Alerts to the existing list of MEDS Alerts in CalSAWS related to the EW32 transaction.
3. Update the living arrangement detail page fields 'Name' and 'Living Arrangement Type' to be non-editable in edit mode.

Outreach

Description:

Migration Impact

No Impact as this SCR will be implemented in CalSAWS in 22.01 release.

Description:

Migration Impact

Analysis:

Alternative

Worker completes a manual EW 32 MEDS transaction.

Procedure

Description:

Operational Impact:

Estimate: **608**

Automated Test :	0	Batch/Interfaces :	422	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	17
Performance :	0	Release Communication Support :	0	Reports :	0

Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	169	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1: Accepted

Content Revision Description-1: 1. Recommendation Change: N/A

2. ETC Change:
 Before:
 Batch/Interfaces ETC 1:404
 Batch/Interfaces ETC Total:404
 After:
 Batch/Interfaces ETC 1: 414
 Batch/Interfaces ETC Total: 414

3. Release Change: N/A

Content Revision Status-2: Pending CCB

Content Revision Description-2: 1. Recommendation Change: {Description of Recommendation Change}
 Before:

Section 2.1.2 Description of Changes-

7. When a 'Incarcerated' living arrangement type record is removed from the living arrangement list page A batch EW32 transaction will be triggered and sent with a Release Date/Correction Release Date equal to the Incarceration Date to MEDS.

After:

Section 2.1.2 Description of Changes-

7. When a 'Incarcerated' living arrangement type record with a departure/release date is removed from the living arrangement list page a batch EW32 transaction will be triggered and sent with a Correction Release Date equal to the Incarceration/Arrival Date to MEDS.

8. When a 'Incarcerated' living arrangement type record without a departure date is removed from the living arrangement list page A batch EW32 transaction will be triggered and sent with a Release Date equal to the Incarceration/Arrival Date to MEDS.

2. ETC Change: {Description of ETC Change}

Batch/Interfaces ETC 1: 414

Batch/Interfaces ETC Total: 414

After:

Batch/Interfaces ETC 1: 422

Batch/Interfaces ETC Total: 422

3. Release Change: {Description of Release Change}

N/A

Content Revision Status-3:

Content Revision Description-3: 1. Recommendation Change: {Description of Recommendation Change}
 Before:

After:

2. ETC Change: {Description of ETC Change}

Before:

After:

3. Release Change: {Description of Release Change}

Before:

After:

Content Revision Status-4:

Content Revision Description-4: 1. Recommendation Change: {Description of Recommendation Change}
 Before:

After:



[CA-220040] ACL 20-145, 20-146 Eliminate ESAP SAR 7 Requirement, Update ESAP NOAs

- Resolved: 01/18/2022 09:11 AM

Team Responsible:	Eligibility	Assignee:	Manjoban Hundal	SPG Status:	Approved
Fix Version/s:	[22.01]	Designer Contact:	Paul Galloway	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	No	Estimate:	2814
Reporter:	Michele Peterson	Regulation Reference:	SCERFRA 20-503, ACL 20-145, ACL 20-126	Created:	09/22/2020 09:53 AM
Status:	In Production	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:	[N/A]	Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	ESAP
Committee:	[CaWORKs/ CalFresh]	Approved by Committee:	08/11/2021	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval:

Current Design:

An ESAP household in CalSAWS:

- must be Non-Assistance CalFresh (NACF),
- must have all aided members be elderly and/or disabled (E/D) with no earned Income,
- has a 36-month certification period
- has a reporting type of Semi-Annual Reporting Annually (SARA) and must submit SAR 7's in the 12th and 24th months of the recertification period.
- (LA County only) has an RE appointment auto-scheduled when the RE packet is generated.

Request:

- Remove the SAR 7 reporting requirement from CalSAWS for ESAP households effective March 1, 2022.
- Inform all ESAP households they will no longer be required to submit SAR7 reports by sending them a one-time notification form.
- Update the existing ESAP forms CF 377.2B and CF 377.2C to the latest versions.
- Send the SAR2 form to ESAP households at the 12th and 24th month of their recertification period to remind them of the requirement to report mid-period income changes that exceed the IRT.
- Stop auto-scheduling RE interviews and sending appointment letters for ESAP households (LA County only).
- Include the CF 377.2B in the RE Packet for ESAP households.
- Update the definition of an ESAP household to include PACF households, and to require all household members (including ineligible ones) to be E/D with no earned income.

Recommendation:

1. Add a new reporting type "Semi-Annual Reporting - No Report" (SARN) to CalSAWS for CF ESAP households.
2. Update EDBC to set the reporting type to SARN when the benefit month is March 2022 or later, the Meets ESAP Criteria is 'Yes', and the Recertification Period is greater than 24 months long.
3. Add new Batch Run Reasons for running Batch EDBC to set CF ESAP households to the new reporting type.
4. Update EDBC logic for setting the Meets ESAP Criteria indicator to:
 - a. Require all persons in the household, even if they are ineligible, to be E/D with no earned income.
 - b. Remove the requirement that the household be NACF.
5. Hide the SAR Due Month field on the Case Summary CF program block and CF Detail page when the reporting type is SARN.
6. Add new "CalFresh Notice of Change: Semi-Annual Reporting Eliminated" CF 34 (12/20) to CalSAWS.
7. Update "CalFresh Notice of Expiration of Certification for Households with Only Elderly and/or Disabled Members" CF 377.2B (12/20) per ACL 20-126.
8. Update "CalFresh Notice of Expiration of Certification for Households with Only Elderly and/or Disabled Members" CF 377.2C (12/20) per ACL 20-145.
9. Update CalSAWS to not auto-schedule an RE interview and send an RE appointment letter for ESAP households (LA County only).

10. Create two new ESAP CF RE Packets (one for LA County, one for the Migration Counties) that do not include the CF 29 and do include CF 377.2B.
11. Update the SAR 2 batch job to send it to ESAP households at the 12th and 24th months of their recertification period.
12. Create the ESAP CF RE Packet batch job for LA County and Migration Counties.
13. Update the CF 377.2 batch job to not send the form to ESAP households.
14. Update the CF 377.2B batch job to send the form when a case has a CW and CF program with the same redetermination/recertification due month and the CF program is ESAP.
15. Update the CF 377.2C batch job to send the form if the previous reporting type was SARN and the current reporting type is not SARN.
16. Update the Overpayment Adjustment and Skip Issuance logic to consider the new SARN reporting type.

Related Batch SCR's will apply some of these changes:

CA-230192 will run batch EDBC to set the new reporting type on ESAP Households.

CA-221837 will generate the CF 34 mailer to ESAP Households.

Outreach

Description:

Migration Impact

Description:

All Regional feedback has been addressed and the design has been approved through the CW/CF Committee. The CalWIN counties will be adopting this functionality as part of migration.

Migration Impact

Analysis:

Alternative

Procedure

Description:

Set SAR 7 reports generated by CalSAWS for ESAP households to N/A; generate new versions of forms externally; cancel RE appointments auto-scheduled for ESAP households.

Operational Impact:

Estimate:

2814

Automated Test :	158	Batch/Interfaces :	178	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	653	DBA :	0	Design :	0
Eligibility :	227	Fiscal :	438	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	122
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	805	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	3.0

Content Revision

Accepted

Status-1:

Content Revision

Description-1:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

All other estimates stay the same.

After:

Adding Translation Resource ETC - 3 hours

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Accepted

Status-2:

**Content Revision
Description-2:**

1. Recommendation Change:
Before: BenefitsCal was not addressed when adding new ESAP RE Packets
After: Additional sub-recommendations (2.17.8, 2.18.8) to Update BenefitsCal Batch Sweep to capture new ESAP RE Packets for Migration and LA Counties.

2. Estimate Change:
Before:
Online - 67
Batch - 138
System Test - 610

After:
Online - 122
Batch - 178
System Test - 805

3. Release Change:
N/A

4. Funding Source Change:
N/A

**Content Revision
Status-3:**

Accepted

**Content Revision
Description-3:**

1. Recommendation Change:
Before: Recommendation 2.16 updated SAR 2 Batch Job to re-purpose it for ESAP households.
After: Recommendation 2.16 will instead implement a separate ESAP SAR 2 Batch Job to send the SAR 2 to ESAP households for their 12th and 24th months; Additional minor Design Clarifications for Correspondence.

2. Estimate Change:
N/A

3. Release Change:
N/A

4. Funding Source Change:
N/A

**Content Revision
Status-4:**

Pending CCB

**Content Revision
Description-4:**

1. Recommendation Change:
a. Clarified in section 2.9.2 of design document (see attached) that batch job selection criteria applies to the RE due month.
b. Removing threshold languages for the following Client Correspondence items: CF 34, CF 377.2B, CF 377.2C, ESAP Packet for LA County, and ESAP Packet for Migration counties.
c. Added assumption 17 for clarification on recommendation change b.
d. Added new folder for PDF mockups.

2. Estimate Change:
N/A

3. Release Change:
N/A

4. Funding Source Change:
N/A



[CA-226207] DDID 2219, 2268, 2716, 2717, 2718, 2728 FDS CSC: CalSAWS Outbound IVR

Team Responsible:	Contact Center	Assignee:	Dheeraj Muralidara	SPG Status:	No
Fix Version/s:	[22.01]	Designer Contact:	Jared Kuester	Change Type (SCR):	Enhancement
Minor Version:	22.03.03	Expedite Changes:	No	Estimate:	400
Reporter:	Jared Kuester	Regulation Reference:		Created:	03/09/2021 02:57 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Darcy Alexander	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[IVR & Contact Center]	Approved by Committee:	04/09/2021	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval:

Current Design:

The CalSAWS Outbound IVR Appointment Reminder and Outbound IVR Missing Document Reminder is migrated C-IV functionality (SCR CA-207026). Data from CalSAWS is transferred to the Contact Center system via a text file and stored in an AWS S3 bucket. The batch jobs associated to this data transfer for the 'Missing Balderas Reminder Outbound campaigns' (POxxM304), and 'Missing SAR7 Reminder Outbound campaigns' (POxxM302) were migrated by SCR CA-218722.

Request:

Update migrated C-IV Outbound IVR Campaigns (SCR CA-207026) to include additional changes to support all 58 counties according to the requirements gathered during the Contact Center Functional Design Sessions.

Recommendation:

1. Enhance the Amazon Outbound API calls to support additional call volume.
2. Configure the Outbound IVR to support additional languages:
 - a. Farsi
 - b. Vietnamese
 - c. Mandarin
 - d. Tagalog
 - e. Russian
 - f. Korean
 - g. Cambodian
 - h. Hmong
 - i. Arabic
 - j. Lao
 - k. Cantonese
 - l. Armenian
 - m. Portuguese
3. Enable the Contact Detail page to allow all counties to opt-in and or out customers for Outbound IVR Campaigns.
4. Configure the Outbound IVR Caller ID to display the CalSAWS IVR phone number associated to the county the customer's program is associated.
5. Configure the Appointment Reminder Outbound IVR calls to:
 - a. Include appointment reminders for the following appointment types:
 - i. Meeting with worker
 - ii. Group meeting
 - iii. Telephone interview
 - iv. Re-evaluation interview
 - v. Telephone CW/CF Re-Evaluation interview
 - b. Provide the customer an option to confirm, cancel or reschedule the appointment.
 - c. Create a task when a customer cancels their appointment during a CalSAWS outbound IVR call.
 - d. Transfer the caller to a queue or to a designated county number when a customer selects to reschedule their appointment

Outreach Description: CRFI to collect phone numbers to transfer reschedule appointment requests.
CIT to inform all Contact Center Counties of new call types being transferred to queues for rescheduling appointments.

Migration Impact Description: N/A

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact Estimate: **400**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	400	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1: Pending CCB

Content Revision Description-1:
1. Summary Change:
Before: DDID 2219, 2268, 2716, 2717, 2718, 2728 FDS CSC: CalSAWS Outbound IVR
After: DDID 2219, 2716, 2717, 2728 FDS CSC: CalSAWS Outbound IVR

2. Recommendation Change:
Before:

1. Enhance the Amazon Outbound API calls to support additional call volume.
2. Configure the Outbound IVR to support additional languages:
 - a. Farsi
 - b. Vietnamese
 - c. Mandarin
 - d. Tagalog
 - e. Russian
 - f. Korean
 - g. Cambodian
 - h. Hmong
 - i. Arabic
 - j. Lao
 - k. Cantonese
 - l. Armenian
 - m. Portuguese
3. Enable the Contact Detail page to allow all counties to opt-in and or out customers for Outbound IVR Campaigns.
4. Configure the Outbound IVR Caller ID to display the CalSAWS IVR phone number associated to the county the customer's program is associated.
5. Configure the Appointment Reminder Outbound IVR calls to:
 - a. Include appointment reminders for the following appointment types:
 - i. Meeting with worker
 - ii. Group meeting
 - iii. Telephone interview
 - iv. Re-evaluation interview
 - v. Telephone CW/CF Re-Evaluation interview
 - b. Provide the customer an option to confirm, cancel or reschedule the appointment.

- c. Create a task when a customer cancels their appointment during a CalSAWS outbound IVR call.
- d. Transfer the caller to a queue or to a designated county number when a customer selects to reschedule their appointment

After:

1. Enhance the Amazon Outbound API calls to support additional call volume.
2. Configure the Outbound IVR to support additional languages:
 - a. Farsi
 - b. Vietnamese
 - c. Mandarin
 - d. Tagalog
 - e. Russian
 - f. Korean
 - g. Cambodian
 - h. Hmong
 - i. Arabic
 - j. Lao
 - k. Cantonese
 - l. Armenian
 - m. Portuguese
3. Enable the Contact Detail page to allow all counties to opt-in and or out customers for Outbound IVR Campaigns.
4. Configure the Appointment Reminder Outbound IVR calls to:
 - a. Include appointment reminders for the following appointment types:
 - i. Meeting with worker
 - ii. Group meeting
 - iii. Telephone interview
 - iv. Re-evaluation interview
 - v. Telephone CW/CF Re-Evaluation interview
 - b. Provide the customer an option to confirm, cancel or reschedule the appointment.
 - c. Transfer the caller to a queue or to a designated county number when a customer selects to reschedule their appointment

**Content Revision
Status-2:
Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:
After:
4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:
Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:



[CA-229368] HTML5 - Application changes for forms rendering

- Resolved: 01/17/2022 05:18 AM

Team Responsible:	Client Correspondence	Assignee:	Narendar Sabbani	SPG Status:	No
Fix Version/s:	[22.01]	Designer Contact:	Raj Devidi	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	350
Reporter:	Raj Devidi	Regulation Reference:		Created:	06/01/2021 12:00 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Design	Migration Impact:	No	Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	Karen Rapponotti	Consortium Review Approval Date:	07/06/2021		

Non-Committee Review:

Karen Rapponotti - 07/06/2021

Expedite Approval:

Approved by JoAnne Osborn and Karen J.Rapponotti on 12/14/2021

Current Design:

Currently when CalSAWS Users open form thru template repository, editable form will be opening thru AEM which will be supported by only IE browser.

Request:

Users should be able to use modern browsers to preview and edit forms from template repository.

Recommendation:

Currently Chrome and EDGE browsers will not support AEM rendering while preview/Edit form. In order to support Chrome and EDGE, HTML5 rendering will be invoked while user open the form thru template repository.

Outreach

Description:

Migration Impact

Description:

Per strategic direction for migration, there will be a single set of State and Non-State forms. The 57 migration counties will be adopting this functionality as part of migration.

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

350

Automated Test :

0

Batch/Interfaces :

0

Batch Operations :

0

BenefitsCal :

0

CalHEERS :

0

CalHEERS Test :

0

Client Correspondence :

0

DBA :

0

Design :

350

Eligibility :

0

Fiscal :

0

Forms Test :

0

Imaging :

0

IVR/CC :

0

Online :

0

Performance :

0

Release Communication

0

Reports :

0

Reports Test :

0

Security :

0

Special Project :

0

System Test Support :

0

Tech Arch :

0

Tech ForgeRock :

0

Tech Ops :

0

Training :

0

Translation :

0

Content Revision

Pending CCB

Status-1:

Content Revision

Description-1:

1. Recommendation Change: N/A

2. Estimate Change: N/A

3. Release Change:
Before: 22.01
After: 22.03

4. Funding Source Change: N/A

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:



[CA-232326] DDID 1631: Other Person Count, and Other Person Amounts are Not Represented in the CalSAWS Report Template

Team Responsible:	Reports	Assignee:	Ketan Patel	SPG Status:	Approved
Fix Version/s:	[22.01]	Designer Contact:	Diana Bonilla	Change Type (SCR):	Enhancement
Minor Version:	22.02.10	Expedite Changes:	No	Estimate:	468
Reporter:	Sean Ny	Regulation Reference:		Created:	08/16/2021 04:37 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Claudia Pinto	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Claudia Pinto 11/19/2021				
Expedite Approval:					
Current Design:	<p>Person Count for Other Adult, Person Count for Other Child, Rate Structure, Child's Date of Birth, Child's Age, and Other Amount are not listed in specific CalSAWS templates. The corresponding CalSAWS templates with missing columns are:</p> <ul style="list-style-type: none"> • Integrated Payroll Benefit Issuance Detail Claiming Report • Integrated Payroll Benefit Issuance Detail Claiming Report by Case • Integrated Payroll Summary Report 				
Request:	<p>Update the following reports to include a column for Other Amount, Other Person Count for Adult, and Other Person Count for Child:</p> <ul style="list-style-type: none"> • Integrated Payroll Benefit Issuance Detail Claiming Report • Integrated Payroll Benefit Issuance Detail Claiming Report by Case • Integrated Payroll Summary Report <p>Update the following reports to include a column for Rate Structure, Child's Date of Birth, and Child's Age:</p> <ul style="list-style-type: none"> • Integrated Payroll Benefit Issuance Detail Claiming Report • Integrated Payroll Benefit Issuance Detail Claiming Report by Case 				
Recommendation:	<ol style="list-style-type: none"> 1. Update the following reports to include a column for Other Amount, Other Person Count for Adult, and Other Person Count for Child: <ul style="list-style-type: none"> • Integrated Payroll Benefit Issuance Detail Claiming Report • Integrated Payroll Benefit Issuance Detail Claiming Report by Case • Integrated Payroll Summary Report 2. Update the following reports to include a column for Rate Structure, Child's Date of Birth, and Child's Age for KG and AAP aid codes: <ul style="list-style-type: none"> • Integrated Payroll Benefit Issuance Detail Claiming Report • Integrated Payroll Benefit Issuance Detail Claiming Report by Case 3. Update the report template to cosmetically sync up with CalSAWS template standards: <ul style="list-style-type: none"> • Integrated Payroll Benefit Issuance Detail Claiming Report • Integrated Payroll Summary Report 				
Outreach Description:					
Migration Impact Description:	This SCR is part of DDID 1631 effort to sync up the reports design between C-IV counties and LA county to support their migration into CalSAWS.				
Migration Impact Analysis:					
Alternative Procedure Description:	<p>-Daily and Monthly manual reconciliation needed GA/GR reports</p> <p>-Daily manual reconciliation is needed for ARC</p> <p>-Note: no impact on Monthly</p>				
Operational Impact:					

Estimate: 468

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	340
Reports Test :	128	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1: Accepted**Content Revision Description-1:**

1. Recommendation Change:
Before: Fix Version/s: 22.01 with Minor Version 22.01.xx
After: Fix Version/s: 21.11 with Minor Version 21.12.xx
2. Estimate Change: N/A
3. Release Change: N/A
4. Funding Source Change: N/A

Content Revision Status-2: Pending CCB**Content Revision Description-2:**

1. Recommendation Change: Changing the Fixed Version since minor release is not going to make the cutoff.
Before: Fix Version/s: 21.11
After: Fix Version/s: 22.01
2. Estimate Change:
Before:
After:
3. Release Change:
Before:
After:
4. Funding Source Change:
Before:
After:

Content Revision Status-3:**Content Revision Description-3:**

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:
After:
4. Funding Source Change:
Before:
After:

Content Revision Status-4:

[CA-232333] Upgrade CalSAWS database to Oracle release 19c

Team Responsible:	DBA	Assignee:	Jyoti Rani	SPG Status:	No
Fix Version/s:	[22.01]	Designer Contact:	Sauvik Basu	Change Type (SCR):	Operational Enhancement
Minor Version:	22.02.06	Expedite Changes:	Start Build	Estimate:	4689
Reporter:	Sauvik Basu	Regulation Reference:		Created:	08/16/2021 07:14 PM
Status:	System Test	Impact Analysis:	[Technology Impact]	Outreach Required:	No
Policy/Design Consortium Contact:	Laura Chavez	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	
Committee:	[Tech]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval: Expedited build approval received from Laura Chavez on 11/4.

Current Design: The Oracle database version used for CalSAWS main database, PRSAWS is 18c.

Request: Oracle 19c version is required for being under Oracle standard support. Standard support allows the database to receive:

- New updates, fixes, security alerts, data fixes, and critical patch updates
- New tax, legal, and regulatory updates
- New upgrade scripts
- Certification with new third-party products/versions
- Certification with new Oracle products

Recommendation:

No impact to end user

1. Upgrade the CalSAWS main database to the current stable release of Oracle 19c, version 19.12.0.0.210720.
2. Upgrade Weblogic version to 12.2.1.4
3. Upgrade the application to integrate Oracle 19c ojdbc jar.
4. The following APIs will be updated with Oracle 19c ojdbc jar
 - OCAT
 - Lobby Service
 - Journal API
 - Portal API
 - Task API
 - Appointment API
 - Activities API
 - Email API
 - Fiscal API
 - CalSAWS API
 - Imaging API
5. Upgrade all the standby databases to 19c.
6. Test application functionality is not impacted across all functional areas as a result of the upgrade.
7. Execute online and batch performance tests with the 19c release to confirm that performance complies with current SLA standards.
8. Remediate any functional or performance issues falling out of the 19c upgrade.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

No Impact

Alternative Procedure None.

Description:

Operational Impact:

Estimate: 4689

Automated Test :	110	Batch/Interfaces :	480	Batch Operations :	400
BenefitsCal :	0	CalHEERS :	100	CalHEERS Test :	0
Client Correspondence :	0	DBA :	1519	Design :	0
Eligibility :	420	Fiscal :	150	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	600
Performance :	80	Release Communication Support :	0	Reports :	200
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	450	Tech Arch :	180	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1: Accepted

Content Revision Description-1:

1. Recommendation Change:

Before:

Recommendation #4. The following APIs will be updated with Oracle 19c ojdbc jar

- OCAT
- Lobby Service
- Journal API
- Portal API
- Task API
- Appointment API
- Activities API
- Email API
- Fiscal API
- CalSAWS API

After:

Recommendation #4. The following APIs will be updated with Oracle 19c ojdbc jar

- OCAT
- Lobby Service
- Journal API
- Portal API
- Task API
- Appointment API
- Activities API
- Email API
- Fiscal API
- CalSAWS API
- Imaging API

2. Estimate Change:

Before:

Batch Operations: 0 hrs

Online: 100 hrs

Fiscal: 0 hrs

Eligibility: 100 hrs

Total Estimate: 3319 hrs

After:

Batch Operations: 400 hrs

Online: 600 hrs

Fiscal: 150 hrs

Eligibility: 420 hrs

Total Estimate: 4689 hrs

3. Release Change:

Before: 21.11

Minor 21.12.19

After: 22.01

Minor 22.02.06

4. Funding Source Change:

Before: CalSAWS DD&I

After: CalSAWS M&E

Pending CCB

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:

Before:

3. Upgrade the application to integrate Oracle 19c ojdbc jar.

4. The following APIs will be updated with Oracle 19c ojdbc jar

- OCAT
- Lobby Service
- Journal API
- Portal API
- Task API
- Appointment API
- Activities API
- Email API
- Fiscal API
- CalSAWS API
- Imaging API

5. Upgrade all the standby databases to 19c.

6. Test application functionality is not impacted across all functional areas as a result of the upgrade.

7. Execute online and batch performance tests with the 19c release to confirm that performance complies with current SLA standards.

8. Remediate any functional or performance issues falling out of the 19c upgrade.

After:

3. Upgrade all the standby databases to 19c.

4. Test application functionality is not impacted across all functional areas as a result of the upgrade.

5. Execute online and batch performance tests with the 19c release to confirm that performance complies with current SLA standards.

6. Remediate any functional or performance issues falling out of the 19c upgrade.

**Content Revision
Status-3:**

**Content Revision
Description-3:**

**Content Revision
Status-4:**

**Content Revision
Description-4:**



[CA-212145] Postpartum Care Extension

Team Responsible:	CalHEERS	Assignee:	Appalaraju Indala	SPG Status:	Approved
Fix Version/s:	[22.02]	Designer Contact:	Tisha Mutreja	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	Production Deployment	Estimate:	1560
Reporter:	Nina Butler	Regulation Reference:	ACWDL 21-15, MEDIL I21-13	Created:	12/02/2019 05:14 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Nina Butler	Training Impacted:	[N/A]	Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	CalHEERS
Committee:	[Medi-Cal/CMSP]	Approved by Committee:	10/22/2021	Other Agency Cross Reference:	CH-182474
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval:

Approved by Karen J. Rapponotti via email on 09/23/2021.

Current Design:

CalSAWS currently defines postpartum coverage as below –

An individual is eligible for 60-day postpartum aid code 76 benefits if they meet all the following requirements:

- The individual is still within the '60-Day Postpartum Period'.
- The individual received Medi-Cal (MC) including CalWORKs, Foster Care, Refugee Cash Assistance, and SSI (does not include Dialysis, TB, TPN, or MSP) in the month of birth/pregnancy termination.
- The pregnancy did not end in a retro Medi-Cal month.
- The individual is not eligible for zero-SOC full or restricted Medi-Cal for the EDBC benefit month or has a Non-Compliance for 'Failed to Provide Income' or is a 'Spouse of FTP Income' or for 'TMC Reporting'
- The individual is not on aid code 44 or 48 (200% - Pregnancy) for the EDBC benefit month.

Note: Aid code 76 is a secondary aid code and CalSAWS does not send secondary aid codes in a Disposition per current eHIT requirements.

MC EDBC considers an individual is pregnant between the Date Reported and Pregnancy End Date, if the Pregnancy End Date exists; else, between the Date Reported and Due Date.

For Retro months, the MC EDBC considers an individual pregnant as Due Date minus 9 months.

The existing Medi-Cal Postpartum Discontinuance sweep job looks for all cases where a Medi-Cal individual on 76 aid code will be reaching the 60th day of postpartum during the batch month. The sweep sets up the MC program to run Medi-Cal in Batch EDBC for the following month to re-evaluate the individual for Medi-Cal and creates a journal.

CalSAWS does not display postpartum-related information on any MAGI-related pages since this information does not exist in eHIT.

The 'Evaluation Criteria' section on the MAGI Determination Detail Page displays when CalHEERS determines an individual 'Pregnant' on the MAGI Determination but does not have Postpartum information.

Currently, there are 4 different NOAs (Medi-Cal Approved Restricted Scope w/ SOC, Medi-Cal Denied PRUCOL STATUS NURSING, Medi-Cal Denied PRUCOL STATUS RENAL, and Medi-Cal Approved Postpartum Medical) that contain references to "60 days postpartum" or "60-day postpartum" which are hardcoded into the NOA itself.

CalSAWS allows the user to elect either MAGI or Non-MAGI Medi-Cal benefits when an individual is found eligible to both MAGI Medi-Cal and Non-MAGI Medi-Cal.

CalSAWS elects MAGI Medi-Cal benefits when an individual is found eligible to both MAGI Medi-Cal and Non-MAGI Medi-Cal during Batch EDBC if the EDBC was run with "RE" Run Reason or if the elected benefit in the prior EDBC was MAGI Medi-Cal. CalSAWS elects Non-MAGI Medi-Cal during Batch EDBC if the EDBC was run with a

Run Reason other than "RE" and the elected benefit in the prior EDBC was Non-MAGI Medi-Cal; when the EDBC Run Reason is other than "RE" and there was no prior EDBC with an elected benefit, Medi-Cal EDBC rules will make the EDBC Read-Only for "Cannot Elect Benefits."

If MAGI Medi-Cal benefit is elected over Non-MAGI, EDBC rules fails all of the other Non-MAGI budgets with the reason of 'Elect MAGI' and vice-versa.

Also, aid code 76 Short Decode Name is displayed on the OPA Page, Manual EDBC Page and EDBC Override Page as '76 - 60-Day Postpartum'(CT184_76). While the "Code Descr" for aid code 76 is not displayed anywhere in the system, it has a typo with a cut-off sentence.

Request:

1. With CH-182474, CalHEERS will update MAGI Medi-Cal 60 days postpartum rules to 365 days postpartum (365-day period after the pregnancy ends and any remaining days in the month in which the 365th day falls). CalSAWS will update the Non-MAGI Medi-Cal EDBC rules to extend postpartum care coverage from 60 days to 365 days and will protect an individual from losing Medi-Cal coverage during pregnancy.
2. With CH-182474, CalHEERS will update eHIT to send the 'Postpartum Period' (Number of days) and 'Postpartum End Date' to CalSAWS in a Determination of Eligibility Response (DER). CalSAWS will display the Postpartum information received by CalHEERS on a DER on the MAGI Determination Detail Page.
3. Update NOAs referencing 60 days postpartum to 365 days postpartum.
4. Update Batch EDBC and Batch MAGI to add new skip reason to skip Medi-Cal programs at the end of postpartum if the renewal is within 2 months from the current month.
5. Update Elect functionality to allow a pregnant/postpartum individual to receive aid code 76 even when MAGI is elected between MAGI and Non-MAGI Medi-Cal benefits.

Recommendation:

1. Update the MAGI Determination Detail Page Evaluation criteria section to display 'Postpartum Period' and 'Postpartum End Date'.
2. Update the Medi-Cal EDBC rules to grant aid code 76 to all pregnant individuals who are not on a full scope, zero share of cost/premium aid code, or if the pregnant individual is being discontinued for one of the non-allowable reasons. Update the Medi-Cal EDBC rules to grant aid code 76 to all postpartum individuals in 365-day postpartum period if the postpartum individual retained California residency during the 365-day postpartum and is either not on full scope zero share of cost/premium aid code, or if the postpartum individual is being discontinued for one of the non-allowable reasons.
3. Update the Medi-Cal EDBC rules to consider the individual pregnant for the month of Pregnancy End Date, if exists, else for the month of the Pregnancy Due Date.
4. Update Elect functionality to allow a pregnant/postpartum individual to receive aid code 76 even when MAGI is elected between MAGI and Non-MAGI Medi-Cal benefits
5. Update 4 NOA fragments.
 - a. Add variable population updates to each of the fragments.
6. Update the existing Postpartum Batch EDBC sweep to pick up cases at the end of 365 days instead of 60 days.
7. Add a new Postpartum Batch MAGI sweep.
8. Update Batch EDBC to skip Medi-Cal programs from processing at the end of postpartum if the renewal is within 2 months from the current month.
9. Update Batch MAGI to skip Medi-Cal programs from sending EDR at the end of postpartum if the renewal is within 2 months from the current month.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Not Applicable

Procedure

Description:

Operational Impact:

Estimate: 1560

Automated Test :	0	Batch/Interfaces :	351	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	247	CalHEERS Test :	402
Client Correspondence :	306	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0

Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	67	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Recommendation Change:
Updating section 2.9.3 to correct the variable population logic for postpartum months highlighted in yellow.

Update 2.2.2.3 and 2.2.2.4 to include retroactive eligibility highlighted in yellow.

2. Estimate Change:

Before:

Batch/Interfaces ETC 1:351

CalHEERS ETC 1:247

Client Correspondence ETC 1:306

Release Communication Support ETC-1:67

CalHEERS Test ETC-1:402

Technical Infrastructure Support:57

Unallocated Hours:130

After:

Batch/Interfaces ETC 1:383

CalHEERS ETC 1:277

Client Correspondence ETC 1:321

Release Communication Support ETC-1:75

CalHEERS Test ETC-1:446

Technical Infrastructure Support:64

Unallocated Hours:145

Content Revision Status-2:

Content Revision Description-2: 1. Recommendation Change:
Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

[CA-230841] One-time Batch for Postpartum Care Extension

Team Responsible:	CalHEERS	Assignee:	Chad Quan	SPG Status:	Pending
Fix Version/s:	[22.02]	Designer Contact:	Tisha Mutreja	Change Type (SCR):	New Policy
Minor Version:	22.02.25	Expedite Changes:	Start Build	Estimate:	460
Reporter:	Tisha Mutreja	Regulation Reference:	ACWDL 20-14, ACWDL 21-15, MEDIL I 21-13	Created:	07/07/2021 04:54 PM
Status:	In Assembly Test	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Nina Butler	Training Impacted:	[N/A]	Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	Premise
Committee:	[Medi-Cal/CMSP]	Approved by Committee:	10/22/2021	Other Agency Cross Reference:	CH-187272
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval: Approved by Michele Peterson via email on 11/01/2021

Current Design:

In Release 22.02, CalHEERS and CalSAWS were updated to extend postpartum coverage from 60 days to 365 days for eligible pregnant/postpartum individuals starting April 2022 with CA-212145 and CalHEERS Change Request CH-182474 per ACWDL 20-14, ACWDL 21-15 and MEDIL I 21-13.

CalSAWS has pregnant/postpartum individuals still receiving 60 days postpartum coverage instead of 365 days.

CalSAWS Batch EDBC functionality allows Batch EDBC to automatically add a standard Journal entry to cases processed by Batch EDBC with:

Journal Category: Eligibility

Journal Type: Batch EDBC

Short Description: Batch EDBC ran for [MONTH/YEAR].

Long Description: Batch EDBC ran for [MONTH/YEAR]. Batch EDBC processed for the Medi-Cal program for the following reasons: <Batch EDBC Sub-Type Code Short Description>

There is no Batch EDBC Sub-Type Code for Postpartum Care Extension one-time batch processing, so CalSAWS will automatically create the journal entry with a missing reason in the Long Description.

Request:

1. Automate the transition of eligible pregnant/postpartum individuals from 60-days postpartum coverage to 365 days.
2. Provide one-time County lists for County Eligibility Workers to follow-up on any pregnant/postpartum individual not processed after the one-time batch processing is complete.

Recommendation:

1. Initiate a one-time process to send Eligibility Determination Requests (EDRs) to CalHEERS and run Batch EDBC for identified pregnant/postpartum individuals.
2. Generate one-time County lists to aid the counties to provide postpartum care extension to eligible pregnant/postpartum individuals from 60 days to 365 days after Batch EDBC completes.

Please find the design document attached for details on above recommendation.

Outreach

Description:

List will be posted on February 28th at following locations:
CalACES Web Portal>System Changes>SCR and SIR Lists>2022>CA-230841

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Not Applicable

Procedure

Description:

Operational Impact:

Estimate: 460

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	19
BenefitsCal :	0	CalHEERS :	225	CalHEERS Test :	140
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	20	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1: Accepted**Content Revision Description-1:**

Added reference to ACWDL 20-14.

Clarified 2.1.2.1.a and 2.1.2.2.ii.a is either: still pregnant, or not pregnant and meets PP.

Clarified that Individual's whose 60 days postpartum ended prior to April 1, 2022, do not qualify for the extended postpartum benefits. This means any individual whose pregnancy ended prior to January 31, 2022, (or Due Date if the End Date is not yet populated) will not be processed because their 60-day postpartum end date is March 31, 2022, or prior.

Content Revision Design Document attached includes detailed design with updates highlighted.

JIRA UPDATES**1. Current Design:**

Before: In Release 22.02, CalHEERS and CalSAWS were updated to extend postpartum coverage from 60 days to 365 days for eligible pregnant/postpartum individuals starting April 2022 with CA-212145 and CalHEERS Change Request CH-182474 per ACWDL 21-15 and MEDIL I 21-13.

After: In Release 22.02, CalHEERS and CalSAWS were updated to extend postpartum coverage from 60 days to 365 days for eligible pregnant/postpartum individuals starting April 2022 with CA-212145 and CalHEERS Change Request CH-182474 per ACWDL 20-14, ACWDL 21-15 and MEDIL I 21-13.

2. Estimate Change:

N/A

3. Release Change:

N/A

4. Funding Source Change:

N/A

Content Revision Status-2:

Pending CCB

Content Revision Description-2:

Added section 2.2 Create a one-time DCR to update MEDS outbound transactions for aid code 76

Content Revision 2 Design Document attached includes detailed design with updates highlighted.

2. Estimate Change:

before:

Batch/Interfaces ETC1 : 0

CalHEERS Test ETC-1: 110

Release Communication Support ETC Total: 20

Technical Infrastructure Support: 16

Unallocated Hours: 40

after:

Batch/Interfaces ETC1 : 46

CalHEERS Test ETC-1: 140

Release Communication Support ETC Total: 24

Technical Infrastructure Support: 19
Unallocated Hours: 45

Content Revision
Status-3:
Content Revision
Description-3:
Content Revision
Status-4:
Content Revision
Description-4:



[CA-226843] DDID 2701, 2706 FDS CSC: Voice Authentication: All Languages

Team Responsible:	Contact Center	Assignee:	Dheeraj Muralidara	SPG Status:	No
Fix Version/s:	[22.03]	Designer Contact:	Jared Kuester	Change Type (SCR):	Enhancement
Minor Version:	22.06.XX	Expedite Changes:	No	Estimate:	600
Reporter:	Charles Heo	Regulation Reference:		Created:	03/29/2021 08:54 AM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Darcy Alexander	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Migration	Approved by	05/17/2021	Other Agency Cross	
Committee:	[IVR & Contact Center]	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			

Non-Committee

Review:

Expedite Approval:

Current Design:

Voice Biometrics currently only supports English and Spanish.

Request:

Enable Voice Biometrics for additional languages.

Recommendation:

1. Enable Voice Authentication to support the following languages:
 - a. Farsi
 - b. Vietnamese
 - c. Mandarin
 - d. Tagalog
 - e. Russian
 - f. Korean
 - g. Cambodian
 - h. Hmong
 - i. Arabic
 - j. Lao
 - k. Cantonese
 - l. Armenian
 - m. Portuguese

Outreach

Description:

Migration Impact N/A

Description:

Migration Impact

Analysis:

Alternative N/A

Procedure

Description:

Operational Impact:

Estimate: 600

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	600	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
		Security :	0		

System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1: Pending CCB

Content Revision Description-1:
 1. Release Change:
 Before: 22.03
 After: 22.05

Content Revision Status-2:

Content Revision Description-2:
 1. Recommendation Change:
 Before:
 After:

2. Estimate Change:
 Before:
 After:

3. Release Change:
 Before:
 After:

4. Funding Source Change:
 Before:
 After:

Content Revision Status-3:

Content Revision Description-3:
 1. Recommendation Change:
 Before:
 After:

2. Estimate Change:
 Before:
 After:

3. Release Change:
 Before:
 After:

4. Funding Source Change:
 Before:
 After:

Content Revision Status-4:

Content Revision Description-4:
 1. Recommendation Change:
 Before:
 After:

2. Estimate Change:
 Before:
 After:

3. Release Change:
 Before:
 After:

4. Funding Source Change:
 Before:
 After:



[CA-231692] Older Adult Expansion - Add Full/Restricted Scope verbiage for MAGI/ NonMAGI NOAs

Team Responsible:	Client Correspondence	Assignee:	Vicente Romero	SPG Status:	Approved
Fix Version/s:	[22.03]	Designer Contact:	Jasmine Chen	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	No	Estimate:	712
Reporter:	Jasmine Chen	Regulation Reference:	ACWDL 21-13	Created:	07/29/2021 06:24 PM
Status:	System Test	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Nina Butler	Training Impacted:	[Job Aid]	Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	MC Full Scope Expansion
Committee:	[Correspondence, Medi-Cal/CMSP]	Approved by Committee:	09/16/2021	Other Agency Cross Reference:	CH-151958
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval:

Current Design:

CalSAWS grants restricted scope Medi-Cal for all eligible individuals aged 26 years or older, if they meet all other eligibility criteria but does not have satisfactory citizenship or immigration status. CalSAWS generates corresponding MAGI and Non-MAGI NOAs that explain the approval or change of Medi-Cal eligibility to the individual.

Request:

When Older Adult Expansion becomes effective on 05/01/2022, CalSAWS will need to populate certain Medi-Cal - Approval and Change NOAs with the appropriate and updated verbiage. CalSAWS will also populate the verbiage in threshold languages.

Recommendation:

1. Effective date the existing NOA fragments to continue to populate for certain conditions.
2. Start populating the new State-provided NOA fragments if the NOA is generated for certain conditions.

Please see design documentation for more details.

Outreach

Description:

Migration Impact

Description:

N/A, This change will be implemented for all counties of the CalSAWS system.

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

712

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	152
Client Correspondence :	440	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	31	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0

Tech Ops : 0 Training : 0 Translation : 0

Content Revision Status-1: Accepted

Content Revision Description-1:

1. Recommendation Change:

Before:

1. Effective date the existing NOA fragments to continue to populate for certain conditions.
2. Start populating the new State-provided NOA fragments if the NOA is generated for certain conditions.
3. Provide the NOAs in the system-supported threshold languages.

Please see design documentation for more details.

After:

Attached Design Document updated and JIRA Recommendation Section Change below:

1. Effective date the existing NOA fragments to continue to populate for certain conditions.
2. Start populating the new State-provided NOA fragments if the NOA is generated for certain conditions.

Please see design documentation for more details.

2. Estimate Change:

Before:

Client Correspondence ETC 1: 842
Release Communication Support ETC-1: 59
CalHEERS Test ETC-1: 281
Technical Infrastructure Support: 56
Unallocated Hours: 110

After:

(removing hours for Threshold Languages)

Client Correspondence ETC 1: 440
Release Communication Support ETC-1: 31
CalHEERS Test ETC-1: 152
Technical Infrastructure Support: 29
Unallocated Hours: 60

3. Release Change:

Before: 22.02

After: 22.03

Content Revision Status-2:

Pending CCB

Content Revision Description-2:

1. Recommendation Change:

Before:

- A. REQUEST - 'CalSAWS will also populate the verbiage in threshold languages.'
- B. Design stating only one dynamic section of 'Under 50' or 'Over 50' can be visible.
- C. Attached DHCS-provided Spanish translations

After:

- A. Removed from REQUEST.
- B. Design updated where both dynamic sections can be visible.
- C. Removed DHCS-version PDFs. Re-uploaded with PDF of approved Spanish translations that matches closer to English.

2. Estimate Change:

Before:

CC ETC 1: 240 hrs
CC Total: 440 hrs
CalHEERS ST ETC 1: 152 hrs
CalHEERS ST Total: 152 hrs
Release Comm: 31 hrs
Tech Infra Support: 29 hrs
Unallocated: 60 hrs
Total SCR Estimate: 712 hrs

After:

CC ETC 1: add'l 20 hrs = 260 hrs
Add CC ETC 3: 9 hrs

CC Total: 469 hrs
CalHEERS ST ETC 1: addtl 10 hrs = 162 hrs
Add CalHEERS ST ETC 2: 10 hrs
CalHEERS ST Total: 172 hrs
Release Comm: 34 hrs
Tech Infra Support: 31 hrs
Unallocated: 65 hrs
Total SCR Estimate: 771 hrs

3. Release Change:
N/A

4. Funding Source Change:
N/A

Content Revision

Status-3:

Content Revision

Description-3:

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision

Status-4:

Content Revision

Description-4:

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:



[CA-203392] ACL 16-79 Add Out-of-State Short-Term Residential Therapeutic Program Placement Type

Team Responsible:	Eligibility	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[22.05]	Designer Contact:	Thomas Lazio	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	No	Estimate:	1123
Reporter:	Yolanda DelValle	Regulation Reference:	ACL 16-79	Created:	06/28/2018 05:23 PM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Ignacio Lazaro	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Refactoring	Migration Impact:	No	Funding Source ID:	
Committee:	[Foster Care/Kin GAP/AAP]	Approved by Committee:	09/22/2020	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:
Expedite Approval:
Current Design:

There is no option to select Out of State Short-Term Residential Therapeutic Program (OOS STRTP) as a placement type on the FC Resource Detail page (RDB). Workers currently use other out-of-state facility types and non-standard rates as a workaround. 'DCFS Non-Medical Overlapping' is a monthly batch sweep job which identifies if a child is active in either a Foster Care or Kin-Gap program and is also active in either a CalWORKS or CalFresh program. If a case is identified the batch job will remove the child from the active CalWORKS/CalFresh case.

Request:

Add the option of "Out of State STRTP" along with the appropriate rate options so that users can distinguish OSS STRTP placement types from other placement types for the FC program and EDBC will pay the correct rate. Modify the 'DCFS Non-Medical Overlapping' batch job to include 'Out of State STRTP' as a valid placement type.

Recommendation:

1. Add "Out of State STRTP" placement type option to the drop down on the Foster Care Resource Detail and Child Placement Detail pages.
2. Update the Rate Detail page for FC placements with appropriate rate drop down options for "Out of State STRTP" placement type.
3. Update FC EDBC to pay the appropriate rate for the new "Out of State STRTP" placement type.
4. Update FC EDBC logic to set appropriate rate structure for "Out of State STRTP" placement type.
5. Update FC EDBC logic to pay Infant Supplemental Payments for the new "Out of State STRTP" placement type.
6. Update the 'DCFS Non-Medical Overlapping' batch job's children placement check to include 'Out of State STRTP'.
7. Update Foster Care Clothing Allowance batch to exclude the new placement type of 'Out of State STRTP'.
8. Add new Fund Codes in LRS for the new placement type of "Out of State STRTP".

Please see attached design for details

Outreach

Description:

Migration Impact

Description:

C-IV feedback has been addressed and the design has been approved through the Foster Care/Kin-GAP/AAP Committee. The C-IV counties will be adopting this functionality as part of migration.

Migration Impact

Analysis:

No Impact

Alternative

Procedure

Description:

Use 'Out of State' Group Home placement type option

Operational Impact:

Estimate:

1123

Automated Test :

36

Batch/Interfaces :

64

Batch Operations :

0

BenefitsCal :

0

CalHEERS :

0

CalHEERS Test :

0

Client Correspondence :	6	DBA :	0	Design :	0
Eligibility :	396	Fiscal :	162	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	94
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	265	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1: Accepted

Content Revision Description-1: 1. Recommendation Change: N/A

2. ETC Change: N/A

3. Release Change:
Before: 21.05
After: 22.01

Content Revision Status-2: Accepted

Content Revision Description-2: 1. Recommendation Change: N/A

2. ETC Change: N/A

3. Release Change:
Before: 22.01
After: 22.05

Content Revision Status-3: Pending CCB

Content Revision Description-3: 1. Recommendation Change: {Description of Recommendation Change}
N/A

2. ETC Change: {Description of ETC Change}
N/a

3. Release Change: {Description of Release Change}
Before: 22.05
After: TBD

Content Revision Status-4:

Content Revision Description-4: 1. Recommendation Change: {Description of Recommendation Change}
Before:
After:

2. ETC Change: {Description of ETC Change}
Before:
After:

3. Release Change: {Description of Release Change}
Before:
After:

[CA-210617] Updates to Categorically Eligible Logic for CF Program

Team Responsible:	Eligibility	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[22.05]	Designer Contact:	Thomas Lazio	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	No	Estimate:	459
Reporter:	Tyler Vaisau	Regulation Reference:	CFR 273.2(4) (iv); ACL 18-90; ACL 13-32; ACL 14-56, ACL 21-25	Created:	09/18/2019 07:36 AM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CaWORKs/ CalFresh]	Approved by Committee:	07/13/2021	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval:

Current Design:

CalSAWS considers households to be 'Categorically Eligible' (CE) when all of the active members of the household receive some type of public assistance in addition to CalFresh (CF), including CaWORKs, Tribal Temporary Assistance for Needy Families (TANF), SSI/SSP, and General Assistance/General Relief (GA/GR). CalSAWS does waive the gross income eligibility test for CE CF households but does not waive the property resource test. Also, CalSAWS still designates the household as 'CE' or Modified Categorical Eligible' (MCE) even when one or more participants has an effective eligibility non-compliance for CF.

Request:

If the CF household (HH) is designated as categorically eligible (CE), CalSAWS should always waive the property eligibility test for CF regardless of resource amounts or combination of public assistance (specifically CW, SSI/SSP, Tribal TANF or GR/GA) with CF. Per CRPC 2264, the CF HH should no longer be designated as 'CE' or 'MCE' and be subject to all CF eligibility requirements if the HH contains any of the following:

- One or more CF participants who are disqualified for an intentional program violation (IPV).
- One or more CF participants who are fleeing felons or parole/probation violators.
- One or more CF participants receiving GR/GA benefits who are disqualified for being an ineligible 'striker'.

Recommendation:

1. Update CF EDBC logic to no longer designate CF HH as 'Categorically Eligible' or 'Modified Categorical Eligible' and reinstate CF eligibility requirements when one or more CF participants is non-compliant due to an intentional program violation, is a fleeing felon or parole/probation violator, or is an ineligible 'striker' receiving GR/GA benefits.
2. Update CF EDBC logic to waive property eligibility test when CF HH is designated as 'Categorically Eligible'.

Outreach

Description:

Migration Impact

Description:

All Regional feedback has been addressed and the design has been approved through the CW/CF Committee on 07/13/2021 date. The CalWIN counties will be adopting this functionality as part of migration.

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

459

Automated Test :

0

Batch/Interfaces :

0

Batch Operations :

0

BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	264	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	155	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Recommendation Change: N/A

2. Estimate Change: N/A

3. Release Change:
Before: 22.05
After: 22.09

4. Funding Source Change: N/A

Content Revision Status-2:

Content Revision Description-2: 1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-3:

Content Revision Description-3: 1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-4:

Content Revision Description-4: 1. Recommendation Change:



[CA-221893] Update CalWORKs in Public Assistance CalFresh Budget at Initial Approval

Team Responsible:	Eligibility	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[22.05]	Designer Contact:	Thomas Lazio	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	284
Reporter:	Roger Perez	Regulation Reference:		Created:	11/17/2020 06:14 PM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:	[Job Aid]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CalWORKs/CalFresh]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Caroline Bui on 11/30/2021

Expedite Approval:

Current Design:

Overview Note:

SCR CA-221893 will update the behavior of PACF EDBC logic to not include the prior month's cash-based programs (GA, CW, CP, RC, IN) grant in the CF budget when the Cash Aid benefit is approved after the month of application. This change will be implemented in CalSAWS in the same release if not after SCR CA-224153 which will update NOA/multi-month functionality to allow for change NOAs to be generated for previous month benefit changes when a multi month EDBC includes the application month.

Current Design:

Per current CalSAWS functionality, when processing CW/CF EDBC for a prior application month, all cash-based programs (GA, CW, CP, RC, IN) benefit grant received after the application benefit month is being counted as unearned income for the CF benefit determination. For example, an applicant applies for CW/CF in August, and in September the CW/CF EDBC is approved. When the case is run for CW/CF EDBC for the benefit months of August and September, the August CW benefit granted in September is being counted towards the CF budget as unearned income for the application benefit month of August.

Request:

Per Federal SNAP regulations at 7 CFR 273.10(c) and clarified in CRPC 2167: "If the amount of income that will be received, or when it will be received, is uncertain, that portion of the household's income that is uncertain shall not be counted by the State agency". All cash-based programs (GA, CW, CP, RC, IN) which grant has been received in a later month shall not be counted as unearned income in a prior CF budget calculation.

Recommendation:

1. Update CF EDBC logic to not include benefit grant for cash-based programs (GA, CW, CP, RC, IN) as unearned income when CF EDBC is processed for a prior month application.
2. Regression test for CF benefit change NOA in multi-month EDBC CF benefit change scenario.

Outreach

Description:

Migration Impact

Description:

All Regional feedback has been addressed and the design has been approved through the CW/CF Committee on 06/10/2020 date. The CalWIN counties will be adopting this functionality as part of migration.

Migration Impact

Analysis:

Alternative

Procedure

EDBC override

Description:

Operational Impact:

Estimate:

284

Automated Test :

0

Batch/Interfaces :

0

Batch Operations :

0

BenefitsCal :

0

CalHEERS :

0

CalHEERS Test :

0

Client Correspondence :

18

DBA :

0

Design :

0

Eligibility :	132	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	109	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Recommendation Change: N/A

2. Estimate Change: N/A

3. Release Change:
Before: 22.05
After: 22.09

4. Funding Source Change: N/A

Content Revision Status-2:

Content Revision Description-2: 1. Recommendation Change:
Before:

After:
2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change: N/A
Before:
After:

Content Revision Status-3:

Content Revision Description-3: 1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-4:

Content Revision Description-4: 1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

 **[CA-222367] Create Disaster Services Detail and List Page**

Team Responsible:	Fiscal	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[22.05]	Designer Contact:	Jimmy Tu	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	583
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	12/04/2020 10:05 AM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	
Committee:	[Fiscal]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by Karen Rapponotti on 11/09/2021

Expedite Approval: Current Design: Disaster CalFresh (DCF) is turned on for individual counties after extensive coordination with the State and affected counties and an approval from the Food and Nutrition Services (FNS). Turning off DCF functionality required an additional SCR, which can take several days to implement.

Request: Create a new page in the system that will allow a Consortium Manager to turn off DCF functionality for individual Counties in real-time.

Recommendation: Create a new 'Deactivate Disaster CalFresh' page that will be limited to Consortia Management security, which will allow the user to turn off DCF functionality for individual Counties as needed in real time.

Outreach Description:
Migration Impact Description:
Migration Impact Analysis:
Alternative Procedure Description:
Operational Impact:
Estimate: **583**

Automated Test :	24	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	360
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	144	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1: Pending CCB

Content Revision Description-1:
 1. Team Responsible:
 Before: Fiscal
 After: Online

2. Release Change:

Before: 22.05
After: 23.01

3. Migration Impact:
Before: BLANK
After: No

4. Migration Impact Description:
Before: BLANK
After: N/A

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:



[CA-226672] DDID 2687, 2688, 2689, 2690, 2691, 2692, 2693, 2694, 2695, 2696, 2222, 2702, 2721, 2169, 2284, 2722 FDS CSC: Administration Page for Contact Center

Team Responsible:	Contact Center	Assignee:	Kevin Hooke	SPG Status:	No
Fix Version/s:	[22.05]	Designer Contact:	Kevin Hooke	Change Type (SCR):	Enhancement
Minor Version:	22.06.XX	Expedite Changes:	No	Estimate:	4520
Reporter:	Charles Heo	Regulation Reference:		Created:	03/23/2021 10:58 AM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Darcy Alexander	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[IVR & Contact Center]	Approved by Committee:	06/18/2021	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval:

Current Design:

County Work Force Management are unable to Administer the IVR without contacting support staff.

Request:

Create an Admin page to modify aspects of the IVR as specified in the design.

Recommendation:

1. Add a new Administration page to the Enhanced CCP application that allows configuration of the following.
 - a) Emergency Open/Close
 - b) Emergency Messages
 - c) Queue Hold Messages
 - d) Courtesy Callback
 - e) Scheduled Callback options
 - f) Queue Limits
 - g) After Call Work limits
 - h) Roll-on/Roll-off and update Agent details
 - i) Informational Messages
 - j) Supervisor Email Notifications
 - k) Create/delete Team(s)
 - l) Quick Connects
 - m) Display Hours of Operation

2. Integrate access to the Administration page with CalSAWS role-based security and Single Sign On (SSO). Access is restricted to only users who have the 'Contact Center Admin Page' role.

3. Implement a 'cool down' period that requires a 1minute delay between changes to the same configuration option.

Outreach

Description:

Training material will be distributed to county Admins.

Migration Impact

N/A

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: 4520

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	203

Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	3240	Online :	1077
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1: Pending CCB

Content Revision Description-1:
 1. Recommendation Change:
 Before: N/A
 After: N/A

2. Estimate Change:
 Before: Online ETC 1: 1077
 After: Online ETC 1: 200

3. Release Change:
 Before: N/A
 After: N/A

4. Funding Source Change:
 Before: N/A
 After: N/A

Content Revision Status-2:

Content Revision Description-2:
 1. Recommendation Change:
 Before:
 After:

2. Estimate Change:
 Before:
 After:

3. Release Change:
 Before:
 After:

4. Funding Source Change:
 Before:
 After:

Content Revision Status-3:

Content Revision Description-3:
 1. Recommendation Change:
 Before:
 After:

2. Estimate Change:
 Before:
 After:

3. Release Change:
 Before:
 After:

4. Funding Source Change:
 Before:
 After:



[CA-227319] Re-Referral of CalWORKs and CalFresh Recovery Accounts to TTC

Team Responsible:	Fiscal	Assignee:	Sidhant Garg	SPG Status:	Approved
Fix Version/s:	[22.05]	Designer Contact:	Sidhant Garg	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	203
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	04/08/2021 04:26 PM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Collections, Tax Intercept]	Approved by Committee:		Other Agency Cross Reference:	CA-227315; CA-227863
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Region 6 Collections and Tax Intercept Committee - Approved - 11/30/2021

Expedite Approval: Recovery Accounts that have been referred to TTC are Cancelled in TTC when the responsible party comes back on aid in CalSAWS. Once a recovery account that has been referred, it is not re-referred if the responsible party again goes off aid leaving any outstanding balances. This SCR is to enhance CalSAWS system to re-refer such recovery accounts to TTC.

- Request:**
1. Update Treasury and Tax Collector Account Detail page in CalSAWS to add a new Status Reason field in the TTC Account Details section.
 2. Update the TTC Referral writer logic to send a new referral for a recovery account for which the associated program gets discontinued again and the previous TTC Account is in Canceled status and 'Back on Aid' status reason.
 3. Add a new Status Reason field in the TTC Inventory File.

- Recommendation:**
1. Update Treasury and Tax Collector Account Detail page in CalSAWS to add a new Status Reason field in the TTC Account Details section.
 2. Update the TTC Referral writer logic to send a new referral for a recovery account for which the associated program gets discontinued again and the previous TTC Account is in Canceled status and 'Back on Aid' status reason.
 3. Add a new Status Reason field in the TTC Inventory File.

Outreach

Description: LA County Specific batch job update.

Migration Impact Description:
Analysis: N/A
Alternative Procedure Description:

Operational Impact:

Estimate: **203**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	131	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0

System Test Support :	52	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1: Pending CCB

Content Revision Description-1:
 1. Release Change:
 Before: 22.05
 After: 22.09

Content Revision Status-2:

Content Revision Description-2:
 1. Recommendation Change:
 Before:
 After:

2. Estimate Change:
 Before:
 After:

3. Release Change:
 Before:
 After:

4. Funding Source Change:
 Before:
 After:

Content Revision Status-3:

Content Revision Description-3:
 1. Recommendation Change:
 Before:
 After:

2. Estimate Change:
 Before:
 After:

3. Release Change:
 Before:
 After:

4. Funding Source Change:
 Before:
 After:

Content Revision Status-4:

Content Revision Description-4:
 1. Recommendation Change:
 Before:
 After:

2. Estimate Change:
 Before:
 After:

3. Release Change:
 Before:
 After:

4. Funding Source Change:
 Before:
 After:



[CA-229332] Update Trustline validation for Stage 1 retro payments to account for the Regulations Change cut-off date.

Team Responsible:	Online	Assignee:	Rashmi Holla	SPG Status:	Approved
Fix Version/s:	[22.05]	Designer Contact:	Erika Kusnadi	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	No	Estimate:	347
Reporter:	Claudia Pinto	Regulation Reference:	Trustline Regs: 47-110,CDE - 182, ACL 08-04	Created:	05/31/2021 11:23 PM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Claudia Pinto	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Child Care]	Approved by Committee:	11/30/2021	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:
Expedite Approval:
Current Design: Currently in CalSAWS, a worker can enter Trustline statuses in any order which can have a downstream impact in the ability to create a Child Care Certification and Payments and being able to calculate the 120-days retroactive payment correctly. Secondly, CalSAWS currently does not take into the account for existing Payments that are valid prior to the February 1, 2008, cut off period since it is considering the 120-retroactive period.

Request: Update CalSAWS to create a new validation that will consider both the 120-days retroactive period on when compensation can be provided to a Provider under Stage One funding under the changes effective February 1, 2008 and continue to allow payments for those that are existing prior to the February 1, 2008, cutoff date. Secondly, define the Trustline Statuses to follow specific sequences.

Recommendation:

1. Update the Service Detail page to only allow Trustline Statuses be selected by following a specific sequence.
2. Add a new validation on the Child Care Certificate Detail page to not allow a Certificate Period Begin date to be greater than 120 days prior to the Application Date for Stage 1 funding source.

Outreach

Description:
Migration Impact Description: N/A

Migration Impact Analysis:
Alternative Procedure Description: Users will need to manually calculate the 120 days retroactive period and enforcing it. Secondly, users will need to make sure that status are being added in the correct order or if any being removed are correct.

Operational Impact:
Estimate: **347**

Automated Test :	84	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	166
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	67	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

**Content Revision
Status-1:**

Pending CCB

**Content Revision
Description-1:**

Content Revision is for Release Version only going from 22.05 to 22.07

1. Recommendation Change:

N/A

2. Estimate Change:

N/A

3. Release Change:

Before: 22.05

After: 22.07

4. Funding Source Change:

N/A

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

End Content Revisions