

[CA-240314] CW 8 & CW 8A Auto-Generating for CF

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Project: CalSAWS
Component/s: None
Fix Version/s: None

Type: CER

Reporter: Frederick Gains Assignee: Caroline Bui

Labels: None

Main

Region #: 1

County: Monterey
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Programs Impacted: CalFresh

Request: CW 8 (Statement of Facts for An Additional) or CW 8A (Statement of Facts to add Child Under Age

16) auto-generates with a barcode when EDBC is authorized when adding a person to CF.

The action to add the person has already been completed, there is not reason to auto-generate the

forms.

Since the form generates a barcode this can possibly have a negative impact in the future.

The CW 8/8A are not required forms to add a person for the CF program, it is a recommended form.

Recommendation: Remove the CW 8/8A from auto generating for the CalFresh program once EDBC is authorized to

add person.

If the CW8/8A is needed, it should be manually generated NOT auto generating.

Priority/ Implementation Consideration(s): Workload impact to staff as they need to cancel the CW 8/8A, as it is no longer needed person has already been added to CF. It is also an impact to customers as they might complete a form that is not

onsideration(s): required.

Area(s) Impacted: Client Correspondence, Eligibility

Committee: CalWORKs/CalFresh, Correspondence

Attachments

CalSAWS Enhancement Request (CER) CW 8 & CW 8A.doc (83 kB)