

☒ CalSAWS M&E ☐ CalWIN Migration

Distribution Date:	January 26, 2022
To:	PPOC.R1; PPOC R2; PPOC R3; PPOC.R4; PPOC.R5; Consortium.SectionDirectors, Consortium.RegionalManagers.R1, Consortium.RegionalManagers.R2, Consortium.RegionalManagers.R3, Consortium.RegionalManagers.R4, Consortium.RegionalManagers.R5, Consortium.RegionalManagers.R6, Committee.Tech.All
CIT Name:	CALSAWS AWS SSO/APPSTREAM MIGRATION TO CALSAWS LOGIN CREDENTIALS
From:	CalSAWS Project

PPOCs, please forward to the appropriate impacted staff in your county:

- | | |
|--|--|
| <input checked="" type="checkbox"/> General
<input type="checkbox"/> Policy
<input type="checkbox"/> CW
<input type="checkbox"/> CF
<input type="checkbox"/> MC
<input type="checkbox"/> CMSP
<input type="checkbox"/> FC/KG/AAP
<input type="checkbox"/> Child Care
<input type="checkbox"/> WtW
<input type="checkbox"/> Other Program(s) _____
<input type="checkbox"/> BenefitsCal <input type="checkbox"/> Your Benefits Now!
<input type="checkbox"/> Customer Correspondence
<input type="checkbox"/> Other _____ | <input type="checkbox"/> Reports
<input type="checkbox"/> Fiscal
<input type="checkbox"/> Caseload Movement
<input type="checkbox"/> Management
<input type="checkbox"/> Fiscal
<input type="checkbox"/> Security
<input type="checkbox"/> Batch and Interfaces
<input type="checkbox"/> Imaging
<input checked="" type="checkbox"/> Migration
<input checked="" type="checkbox"/> Conversion
<input checked="" type="checkbox"/> Technical
<input checked="" type="checkbox"/> Training
<input checked="" type="checkbox"/> Help Desk |
|--|--|

Description: (Including any step-by-step instructions)	<p>Purpose</p> <p>CalSAWS is integrating the CalSAWS login credentials with Amazon Web Services Single Sign-On (AWS SSO) to simplify the login experience and improve our security posture.</p> <p>Background</p> <p>Currently, users have separate AWS credentials and email multi-factor authentication (MFA) to sign-in and access CalSAWS AWS accounts for applications such as AppStream, Analytics Resources, and Conversion Environments.</p> <p>Going forward, the integration will require users to enter their CalSAWS login credentials along with email MFA to access CalSAWS AWS.</p> <p>Users logging into CalSAWS AWS accounts will be required to sign-in with their CalSAWS login credentials starting on 01/29/2022 at 5:00 AM.</p>
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The CalSAWS AWS URL will not change. User permissions within CalSAWS AWS will not change and will still be managed within CalSAWS AWS.

Users who already have a CalSAWS login credentials account will now use their existing username, password, and MFA to access CalSAWS AWS.

Users who DO NOT currently have a CalSAWS login credentials account will have one created for them the **Wednesday 1/26/2022** prior to migration. These users will receive an email with instructions and a link to complete account setup including password creation.

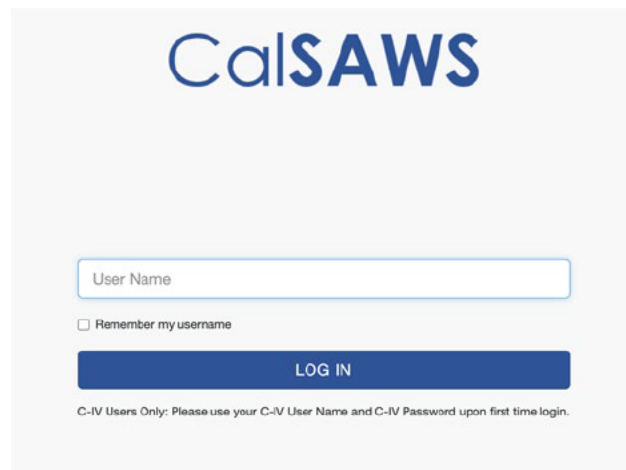
Current Process

Current process documentation is attached to the email.

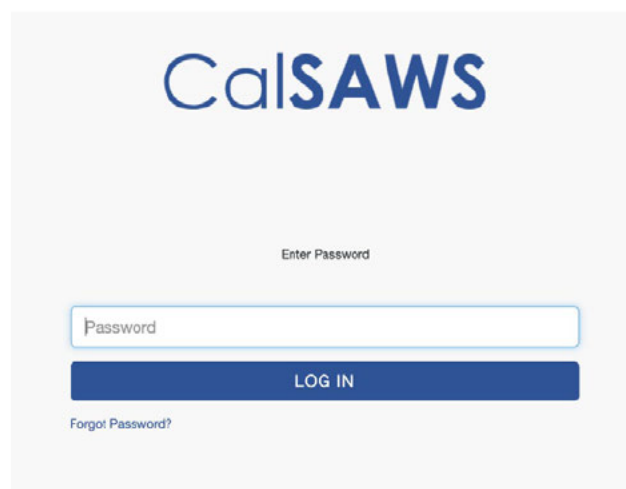
Future Process

Once the change has been implemented, CalSAWS AWS users will be prompted to enter CalSAWS login credentials and accept the login terms on the CalSAWS login page.

The URL to reach CalSAWS AWS accounts will not change ([REDACTED])



The image shows the CalSAWS login page for entering a username. At the top is the CalSAWS logo. Below it is a text input field labeled "User Name". Underneath the field is a checkbox labeled "Remember my username". Below the checkbox is a blue "LOG IN" button. At the bottom, there is a small note: "C-IV Users Only: Please use your C-IV User Name and C-IV Password upon first time login."



The image shows the CalSAWS login page for entering a password. At the top is the CalSAWS logo. Below it is the text "Enter Password". Underneath is a text input field labeled "Password". Below the field is a blue "LOG IN" button. At the bottom left, there is a link that says "Forgot Password?".

CalSAWS

California - Terms and Conditions - This is a California Statewide Automated Welfare System (SAWS) Joint Powers Authority (CalSAWS) computer system to be used exclusively for providing state and federal operations. This system is protected under state and federal privacy laws. CalSAWS monitors this system for security purposes to ensure it remains available to authorized users and to protect information in the system. By accessing this system, you are expressly consenting to monitoring activities. All unauthorized access or use of this computer system is strictly prohibited. Evidence of such acts may be disclosed to law enforcement authorities and result in prosecution.

ACCEPT

DECLINE

After entering username and password, users will have a one-time password sent to their email.

CalSAWS OTP



support@calsaws.org <support@calsaws.org>
To:

CalSAWS

Hello,

Your one-time password is:

53113181

Please input this code in order to proceed.

Upon receiving this code, the user will enter the one-time password on the following screen.

CalSAWS

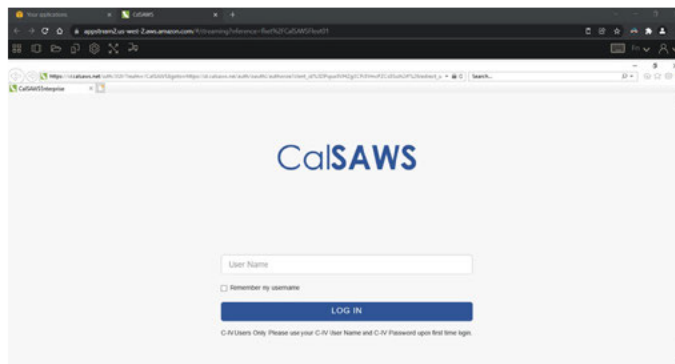
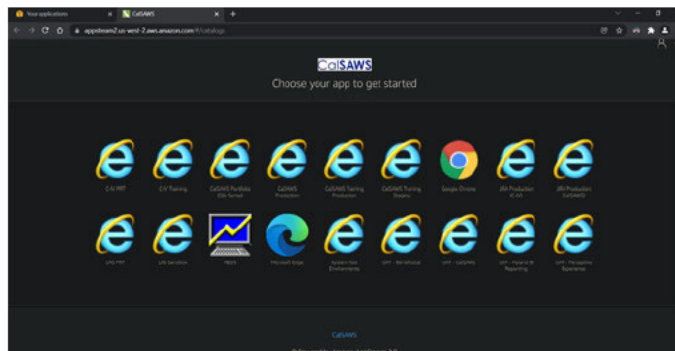
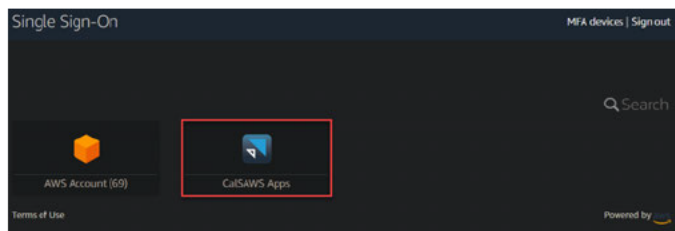
MULTI-FACTOR AUTHENTICATION

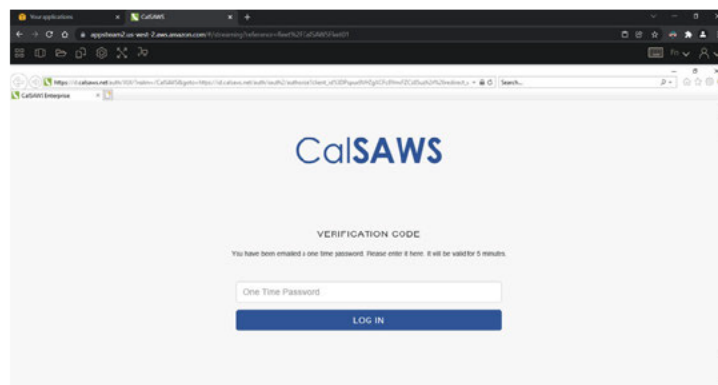
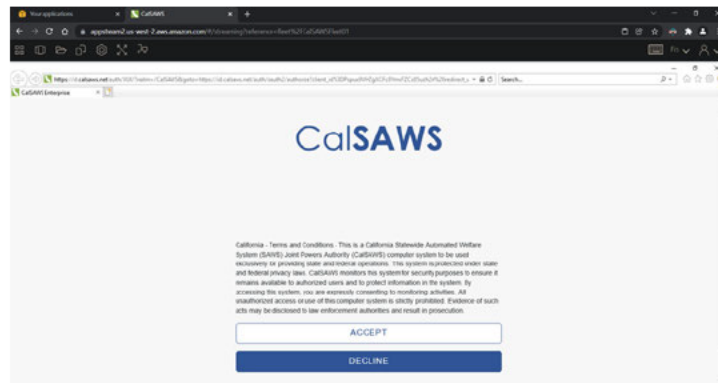
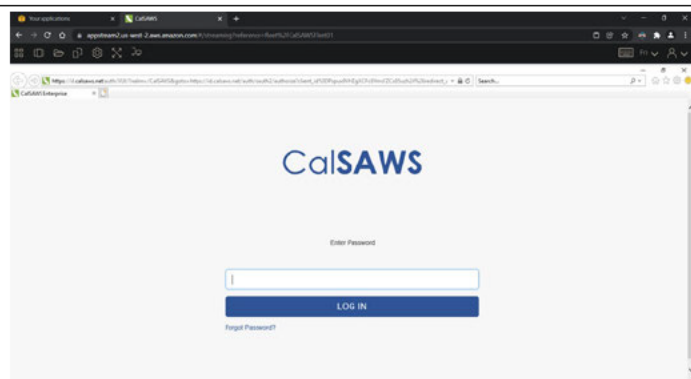
You have been emailed a one time password. It will be valid for 30 minutes.

LOG IN

Once MFA has been verified, you will be able to access AWS.

For AppStream users, once inside the AppStream, you will be asked for your CalSAWS login credentials to access a CalSAWS application.





Support FAQs have been prepared and the document is attached to the email.

For CalSAWS login support please reach out to HelpDesk@CalSAWS.org

For AWS access support please reach out to
Consortium.Tech.Security@CalSAWS.org.

Go-Live Support Bridge Call

On Monday 1/31 and Tuesday 2/1 from 8:00AM – 12:00PM, when users begin to login, a bridge line for the support team will be used to triage any issues via Teams:


Microsoft Teams meeting

Join on your computer or mobile app

[Click here to join the meeting](#)

Join with a video conferencing device

calsaws@m.webex.com

	<p>Video Conference ID: 111 526 279 1</p> <p>Alternate VTC instructions</p> <p>Or call in (audio only)</p> <p>+1 323-886-6772,,609024835# United States, Los Angeles</p> <p>Phone Conference ID: 609 024 835#</p> <p>Find a local number Reset PIN</p>
Primary Project Contact: (Name and email address)	<p>Questions can be sent to Tech.Ops.Forgerock@CalSAWS.org</p> <p>Mike Tombakian CalSAWS Helpdesk Manager Tombakianh@CalSAWS.org</p>
Backup Project Contact: (Name and email address)	<p>Yul McGrath ForgeRock Project Lead Mcgrathy@CalSAWS.org</p> <p>Brian Rodgers Consortium Cloud Technical Lead RodgersB@CalSAWS.org</p>
Attachments:	<p>CalSAWS AWS SSO-AppStream Login Integration FAQ.pdf</p> <p>Current CalSAWS AWS SSO-AppStream Login Procedure.pdf</p>
Web Portal Link:	<p></p> <p>OR</p> <p>You may also retrieve the CIT document and attachments by following these steps:</p> <ol style="list-style-type: none"> 1. Click on the CRFIs & CITs link at the top of the page. 2. Click on the "CalSAWS Information Transmittal (CIT)" folder. 3. Click on the "2022" folder. 4. Click on the appropriate CIT # folder.