

☒ CalSAWS M&E☐ CalWIN Migration

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| Distribution Date: | January 26, 2022 |
| To: | PPOC.All, Committee.CalWORKs.CalFresh.All, Committee.CAPI.All, Committee.ChildCare.All Committee.Claiming.All, Committee.Collections.All, Committee.Correspondence.All, Committee.Fiscal.All, Committee.FosterCare.All, Committee.GA.All, Committee.HelpDesk.All, Committee.ICT.All, Committee.IEVS.All, Committee.Imaging.All, Committee.Internal.Security.All, Committee.IVR ContactCenter.All, Committee.LobbyMgmt.All, Committee.MediCal.Correspondence.All, Committee.MediCal_CMSP.All, Committee.MEDS.All, Committee.Mgmt.Reports.All, Committee.RDB.All, Committee.Security.All, Committee.SelfServicePortal.All, Committee.State.Fiscal.Reports.All, Committee.Task.Mgmt.All, Committee.TaxIntercept_WIS.All, Committee.Tech.All, Committee.TimeLimits.All, Committee.Training.All, Committee.Usability.All, Committee.WelfaretoWork.All |
| CIT Name: | New RCM and SME Orientation Presentation |
| From: | CalSAWS Project |

PPOCs, please forward to the appropriate impacted staff in your county:

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| <input checked="" type="checkbox"/> General | <input type="checkbox"/> Fiscal |
| <input type="checkbox"/> Policy | <input type="checkbox"/> Caseload Movement |
| <input type="checkbox"/> CW | <input type="checkbox"/> Management |
| <input type="checkbox"/> CF | <input type="checkbox"/> Fiscal |
| <input type="checkbox"/> MC | <input type="checkbox"/> Security |
| <input type="checkbox"/> CMSP | <input type="checkbox"/> Batch and Interfaces |
| <input type="checkbox"/> FC/KG/AAP | <input type="checkbox"/> Imaging |
| <input type="checkbox"/> Child Care | <input type="checkbox"/> Migration |
| <input type="checkbox"/> WtW | <input type="checkbox"/> Conversion |
| <input type="checkbox"/> Other Program(s) _____ | <input type="checkbox"/> Technical |
| <input type="checkbox"/> BenefitsCal | <input type="checkbox"/> Training |
| <input type="checkbox"/> Customer Correspondence | <input type="checkbox"/> Help Desk |
| <input type="checkbox"/> Other _____ | |
| <input type="checkbox"/> Reports | |

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| Description: (Including any step-by-step instructions) | Background |
| | An orientation for new Regional Committee Members (RCMs) and Subject Matter Experts (SMEs) has not been given since the inception of CalSAWS in the summer of 2019. A strike team was deployed to update and streamline the materials into a virtual format. |
| | Additional Information: |
| | The purpose of the orientation is to expose new and existing RCMs and SMEs to the information they will need to be successful in their roles serving on committees. For |

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| | <p>this first session, all RCMs, SMEs, and PPOCs (Primary Points of Contact) will be invited to attend. Committee members may choose to attend based on availability and knowledge level. After the first session, orientations will be held on a quarterly basis and only the PPOCs will be sent the invite to forward to committee members within their county as they see fit.</p> <p>County Action:</p> <p>The Zoom link information is noted below. Please be sure to attend the session on Tuesday February 8th from 1:30PM to 4PM if you are interested in hearing the information for the first time or would like a refresher.</p> <p>Time: Feb 8, 2022 at 01:15 PM Pacific Time (US and Canada)</p> <p>Join Zoom Meeting https://accenture.zoom.us/j/94222332959?pwd=Q2l3YjMvdGhTZ29FQ1JMV2dQRV FuZz09</p> <p>Meeting ID: 942 2233 2959 Passcode: 831427 One tap mobile +16699006833,,94222332959#,,,,*831427# US (San Jose) +13462487799,,94222332959#,,,,*831427# US (Houston)</p> <p>If you have questions on this CIT, please reach out to the Primary Contact and cc your Regional Managers.</p> |
| Primary Project Contact: (Name and email address) | Matthew vanderEyck vandereyckM@CalSAWS.org |
| Backup Project Contact: (Name and email address) | Your Regional Manager Team Consortium.RegionalManagers.R1@CalSAWS.org Consortium.RegionalManagers.R2@CalSAWS.org Consortium.RegionalManagers.R3@CalSAWS.org Consortium.RegionalManagers.R4@CalSAWS.org Consortium.RegionalManagers.R5@CalSAWS.org Consortium.RegionalManagers.R6@CalSAWS.org |
| Attachments: | None |
| Web Portal Link: | <div style="background-color: black; width: 80px; height: 20px; margin-bottom: 10px;"></div> OR <p>You may also retrieve the CIT document and attachments by following these steps:</p> <ol style="list-style-type: none"> 1. Click on the CRFIs & CITs link at the top of the page. 2. Click on the "CalSAWS Information Transmittal (CIT)" folder. 3. Click on the "2022" folder. 4. Click on the appropriate CIT # folder. |

