


☒ CalSAWS M&E ☐ CalWIN Migration

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| Distribution Date: | February 18, 2022 |
| To: | PPOC.40, ConsortiumRegionalManagers.All, Notify.HelpDesk.All |
| CIT Name: | DRAFT Updated Medi-Cal CalHEERS Case Linkage Job Aid CA-235353 |
| From: | CalSAWS Project |

PPOCs, please forward to the appropriate impacted staff in your county:

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| <input checked="" type="checkbox"/> General <input type="checkbox"/> Policy <input type="checkbox"/> CW <input type="checkbox"/> CF <input checked="" type="checkbox"/> MC <input checked="" type="checkbox"/> CMSP <input type="checkbox"/> FC/KG/AAP <input type="checkbox"/> Child Care <input type="checkbox"/> WtW <input type="checkbox"/> Other Program(s) _____ <input type="checkbox"/> BenefitsCal <input type="checkbox"/> Your Benefits Now! <input type="checkbox"/> Customer Correspondence <input type="checkbox"/> Other _____ | <input type="checkbox"/> Reports <input type="checkbox"/> Fiscal <input type="checkbox"/> Caseload Movement <input type="checkbox"/> Management <input type="checkbox"/> Fiscal <input type="checkbox"/> Security <input type="checkbox"/> Batch and Interfaces <input type="checkbox"/> Imaging <input type="checkbox"/> Migration <input type="checkbox"/> Conversion <input type="checkbox"/> Technical <input checked="" type="checkbox"/> Training <input checked="" type="checkbox"/> Help Desk |
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| Description: (Including any step-by-step instructions) | <p>Purpose</p> <p>The purpose of this CIT is to release a DRAFT Updated Job Aid titled Medi-Cal CalHEERS Case Linkage. This Job Aid was originally released with CIT 0006-22 on January 10, 2022. Since the release of that CIT and Job Aid, there has been a content revision for updated information and screen shots made available for SCR CA-221711, Case Linkage between CalHEERS and CalSAWS. The Updated Job Aid will be published in a future CalSAWS Release.</p> <p>Background</p> <p>The search interface between CalHEERS and the SAWS will allow CalSAWS users to search for Modified Adjusted Gross Income (MAGI) cases, applications, and person information known to CalHEERS, and, if found, the information will be returned to and displayed in CalSAWS. This job aid defines what pages the information will display on and how to navigate the pages.</p> <p>Additionally, CalSAWS is able to update the CalSAWS-MAGI case linkage using the 'Case Linkage Override' functionality in an Eligibility Determination Request (EDR). CalHEERS will accept updated CalSAWS-CalHEERS person associations, requests to cancel a Determination of Eligibility Response, Unsolicited (DER-U), and changes to the County of Responsibility (COR) if it is received in an incorrect county. When</p> |
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| | <p>changing the COR, CalHEERS will update the COR for the MAGI case, and then trigger a DER-U to the correct county.</p> <p>Additional Information This DRAFT Job aid will go through the regular processes to be edited, then published in a future release. At that time, the Job Aid will no longer be in draft form.</p> <p>County Action Review the Job Aid, which explains how to create a search, receive, and review the information returned, and make changes in the COR when necessary.</p> <p>If you have questions on this CIT, please reach out to the Primary Contact and cc your Regional Managers.</p> |
| Primary Project Contact: (Name and email address) | <p>Maureen Votta (916) 257-5558 VottaM@CalSAWS.org</p> |
| Backup Project Contact: (Name and email address) | <p>Connie Buzbee (916) 851-3381 BuzbeeC@CalSAWS.org</p> |
| Attachments: | <p>CIT 0054-22 Medi-Cal CalHEERS Case Linkage.docx</p> |
| Web Portal Link: | <p></p> <p>OR</p> <p>You may also retrieve the CIT document and attachments by following these steps:</p> <ol style="list-style-type: none"> 1. Click on the CRFIs & CITs link at the top of the page. 2. Click on the "CalSAWS Information Transmittal (CIT)" folder. 3. Click on the "2022" folder. 4. Click on the appropriate CIT # folder. |