CalSAWS CCB Agenda

DATE	MARCH 03, 2022
TIME	1:30 PM
LOCATION	Microsoft Teams
SUBJECT	Change Control Board Meeting
INVITEES	Regional Managers, Design Leads, Tech Leads, Release Management Leads, Quality Assurance, State Partners, Consortium Management

Meeting Purpose:
Approve pending System Change Requests (SCRs), scope modifications, and change orders as needed.

1. CalSAWS SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
RWR	CA-226807		ACIN I-48-21 CHANGES TO NOTICE OF ACTION (NOA) 1261A OVERPAYMENTS FORM	Client Correspondence	77	Premise	Start Build	22.01.x1
RWR	CA-236031		Update State Forms to Current Version for English and Spanish.	Client Correspondence	129	Premise	Start Build	22.01.x1
RWR	CA-236522		Remove Non Used NOA/Forms From the Template Repository	Client Correspondence	77	Premise	Start Build	22.02.x1
RWR	CA-237800		Add Spanish Translation for WINS 1239 NOA	Client Correspondence	62	Premise	Start Build	22.02.x1
RWR	CA-237804		Update English and Add Spanish Translation for CF 377.4 SAR NOA	Client Correspondence	62	Premise	Start Build	22.02.x1
RWR	CA-237808		Add Spanish Translation for NA 1267 NOA	Client Correspondence	62	Premise	Start Build	22.02.x1
RWR	CA-237810		Add Spanish Translation for NA 1268 NOA	Client Correspondence	62	Premise	Start Build	22.02.x1

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
RWR	CA-237846		Update English and Add Spanish Translation for M40-181E NOA	Client Correspondence	124	Premise	Start Build	22.02.x1
RWR	CA-237872		Add Spanish Translation for NA-692C NOA	Client Correspondence	62	Premise	Start Build	22.02.x1
RWR	CA-240514		Remove Obsolete Forms from CalSAWS	Client Correspondence	68	Premise	Start Build	22.01.x1
21.07	CA-234038		GCF Applications - Application Date	BenefitsCal	88	CalSAWS DD&I	Production Deployment	21.10.01
22.01	CA-215939		DDID 1631: Modify Navigation Path of CalHEERS Horizontal Integration Detail Report with MC	Analytics	15	CalSAWS DD&I	Production Deployment	22.02.17
22.01	CA-235932		2022 Federal Poverty Levels for Medi-Cal	CalHEERS	66	LRS M&E	Production Deployment	22.02.10
22.01	CA-236102		Align GUIDs between CalSAWS and BenefitsCal systems	BenefitsCal	146	CalSAWS M&E	Production Deployment	22.02.14
22.01	CA-239423		Update Madera County Holiday Calendar for 2022	Batch Operations	35	CalSAWS M&E	Production Deployment	22.02.17
22.01	CA-239456		Update 2022 Riverside Main Payroll calendar	Batch Operations	20	CalSAWS M&E	Production Deployment	22.02.17
22.01	CA-239885		DCR Update CBO GUIDs	BenefitsCal	9	CalSAWS M&E	Production Deployment	22.02.15
22.01	CA-240506		Lassen County - DCR to update Issuance Status from RM to SU	Fiscal	45	CalSAWS M&E	Production Deployment	22.02.04
22.02	CA-235934		Run Batch EDBC with 2022 FPL Values	CalHEERS	373	LRS M&E	Start Build	22.03.05
22.02	CA-236450		Update Imaging to Accept Invalid Barcodes	Batch/Interfaces	86	CalSAWS M&E	Start Build	22.03.10
22.02	CA-236547		BenefitsCal - GA/GR Spacial Files added to CalSAWS	BenefitsCal	134	CalSAWS M&E	Start Build	22.03.13
22.02	CA-236952		Training: Update Child Care WBTs for 21.01 to 21.07 App Dev Changes	Training	260	CalSAWS M&E	Start Build	22.03.18
22.02	CA-239407		[Jan 2022] Update Resource Access Control Facility (RACF) FTP Password for Meds and WDTIP Account	Batch Operations	30	CalSAWS M&E	Production Deployment	22.02.25
22.02	CA-240219		YBN - turn off YBN webservices & batch jobs since LA County is migrating to BC	Batch/Interfaces	202	CalSAWS M&E	Start Build	22.03.13

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
22.02	CA-240417		Update Fiscal pages to display PDF when Generating Form	Fiscal	309	CalSAWS M&E	Production Deployment	22.03.03
22.02	CA-240523		Upgrade Jira to version 8.20.5 LTS	System Test	115	LRS M&E	No	22.02.xx
22.03	CA-227824		WTW 2 Revision	Client Correspondence	137	Premise	Start Build	22.04.XX
22.03	CA-237007		DDIDs 2319 2686 FDS - GA GR - Group 6 Forms	Eligibility	1396	CalSAWS DD&I	Start Build	
22.03	CA-240822		[Analytics] Reports Hard Launch #6 - Replace Landing Page Links for Soft Launched Reports	Analytics	450	CalSAWS DD&I	No	22.04.29
22.05	CA-221703		ACIN XX-XX; Update the EBT 2260	Client Correspondence	115	LRS M&E	Start Build	
22.05	CA-228997		Non-MAGI Asset Verification at Application, Changes in Circumstance, and Special Case Searches	Batch/Interfaces	754	LRS M&E	Start Build	
22.05	CA-230196		Increases to the Asset Limits for Non-MAGI Medi-Cal Programs	CalHEERS	120	CalSAWS M&E	No	
22.05	CA-231845	CA-231801	Exclude over 21 year-olds from BTSCA run	Fiscal	88	CalSAWS M&E	Start Build	
22.05	CA-232061		ACL 21-140 Pregnant Person Only (PPO) Eligibility Upon Application for CalWORKs Program	Eligibility	95	LRS M&E	No	
22.05	CA-235407		Update NOMI generation logic	Client Correspondence	133	LRS M&E	Production Deployment	
22.05	CA-235433		Form Header and Body variables need to be editable in CalSAWS - Phase II	Client Correspondence	3588	Premise	Start Build	
22.05	CA-235644		Update Vital Statistics Detail page to add '2Z SSA Confirmed' value to Document Type dropdown	Online	91	LRS M&E	No	
22.05	CA-235931		2022 Medicare Catastrophic Coverage Act Spousal Impoverishment Caps	CalHEERS	65	LRS M&E	No	
22.05	CA-238289		Add Print Bundle Encryption Jobs for CalWIN Counties	Client Correspondence	78	CalSAWS M&E	Start Build	
22.06	CA-233347	CH-174936	CalHEERS eHIT: Addition of Federally Recognized Tribes	CalHEERS	184	Premise	No	

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
22.07	CA-235508		Usability Updates to the Verification List page	Online	57	LRS M&E	No	
22.11	CA-207521		Update the Appraisal Appointment No Show Batch to set the Status Reason Code to 'Exempt'	Batch/Interfaces	295	CalSAWS M&E	No	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
21.07	CA-236661	CSPM-41167	BenefitsCal - Create BPCR to Turn Off MC Renewal for Form Status Batch Job starting 11/18/2021 (until further notice - see CA-236663)	Batch/Interfaces	9	CalSAWS M&E	Production Deployment	21.11.18
21.07	CA-236663	CSPM-41167	Re-Enable the MC RE in Form Status Batch Job	Batch/Interfaces	18	CalSAWS M&E	Production Deployment	21.11.22
21.11	CA-235128		BenefitsCal - Updates for BenefitsCal Release 2.0	Batch/Interfaces	635	LRS M&E	Production Deployment	
22.01	CA-221837		ACL 20-145 Generate One Time Mailer CF 34 to CalFresh ESAP Households	Client Correspondence	65	Premise	No	22.03.04
22.01	CA-222221		Run Batch EDBC for CalFresh SSA COLA effective 03/2022	Eligibility	428	LRS M&E	No	22.02.12
22.01	CA-226207		DDID 2219, 2268, 2716, 2717, 2718, 2728 FDS CSC: CalSAWS Outbound IVR	Contact Center	400	CalSAWS DD&I	No	22.03.03
22.01	CA-231234		DDID 2718 FDS CSC: Task for Cancelling an Appointment in Outbound IVR	Contact Center	255	CalSAWS DD&I	No	22.03.03
22.01	CA-234071		Update Intake Appointment flow to allow Telephone Appointments	Online	144	LRS M&E	No	22.02.24
22.01	CA-237932		DDID 1631: Generate the Monthly Integrated Reports for R1 Aid Code	Reports	67	CalSAWS DD&I	Start Build	22.02.xx
22.02	CA-218880		Imaging DDID 119 - Phase 2 Deployment for 58 Counties	Imaging	90	CalSAWS DD&I	No	22.03.11
22.02	CA-233638		Automated Regression Test - Execution and Maintenance - 22.01 Release Cycle	Automated Test	840	LRS M&E	Start Build	22.03.16
22.03	CA-47290		Add Non-centralized BRM approach for LA County	Client Correspondence	429	LRS M&E	Start Build	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
22.03	CA-214918		DDID 2275 FDS: Task Mgt - Bundle Case Tasks	Online	426	CalSAWS DD&I	Start Build	
22.03	CA-214919		DDID 2315 FDS: Task Mgt - New GA/GR Tasks	Online	335	CalSAWS DD&I	Start Build	
22.03	CA-217158		Upgrade JAVA and Weblogic for CalSAWS Application	Tech Arch	1520	CalSAWS M&O	Start Build	22.04.xx
22.03	CA-229153		DDID 1629 FDS: Task Mgt - Existing GA/GR Tasks (Migration Counties)	Online	648	CalSAWS DD&I	Start Build	
22.03	CA-229306		Implement CalSAWS Case Data Removal Functionality Sprint 6	Tech Arch	280	CalSAWS M&E	Production Deployment	
22.03	CA-229368		HTML5 - Application changes for forms rendering	Client Correspondence	350	CalSAWS DD&I	Start Build	22.03.03
22.03	CA-231692	CH-151958	Older Adult Expansion - Add Full/Restricted Scope verbiage for MAGI/NonMAGI NOAs	Client Correspondence	771	Premise	No	
22.03	CA-232078		ACL 19-76: Batch EDBC Run to Apply 2022 Earned Income Disregard	Eligibility	289	Premise	No	22.05.14
22.03	CA-234614		Update Text Message functionality	Batch/Interfaces	532	LRS M&E	No	
22.03	CA-235963	CH-182474	MEDS Alerts for Postpartum Care Extension	Batch/Interfaces	103	Premise	Start Build	
22.03	CA-238653		Upgrade JAVA and SpringBoot Framework for CalSAWS Services	Tech Arch	1106	CalSAWS M&O	Start Build	22.04.xx
22.05	CA-216211	CIV-107239 CA-213197	Update Overpayment Adjustment Logic to Recoup Cents	Fiscal	104	LRS M&E	No	
22.05	CA-225955		Auto Populate REP Aid Codes on the Service Arrangement Detail Page	Fiscal	104	LRS M&E	No	
22.05	CA-231511		Update CCSAS inbound interface to process collection records received for purged cases	Batch/Interfaces	273	LRS M&E	No	
22.07	CA-205757		MEDS: Add new MEDS alerts 1523, 9577 and update Alert Type fields of existing alert 9504	Batch/Interfaces	90	LRS M&E	No	
22.07	CA-210330		Update MC 355 Reminder Notice Sent Logic	Client Correspondence	158	LRS M&E	No	

2. Informational Only: CalSAWS Conversion SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
None								

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
None								

The next CCB Meeting is scheduled for 03/17/2022.

3. CalSAWS Development Schedule

Release #	Release Date (Mon)	CalSAWS Production Deployment Date(Sun)	Notes	SCR Freeze (Fri)	Defect Freeze (Fri)	DBCR/CTCR Freeze (Wed)	Hard Defect Freeze (Fri)	Build Approved (Wed)
21.01	1/25/2021	1/24/2021	North & South Release; MLK 1/18	11/25/2020	1/1/2021	1/6/2021	1/8/2021	1/20/2021
21.02	2/15/2021	2/14/2021	CH Release (North & South Release)	11/6/2020	1/22/2021	1/27/2021	1/29/2021	2/10/2021
21.03	3/22/2021	3/21/2021	North & South Release	1/29/2021	2/26/2021	3/3/2021	3/5/2021	3/17/2021
21.04	4/26/2021	N/A	CH Cloud Release	N/A	N/A	N/A	N/A	N/A
21.05	5/24/2021	5/23/2021	Due to Memorial Day 5/31 (North & SouthRelease)	3/26/2021	4/30/2021	5/5/2021	5/7/2021	5/19/2021
21.06	6/21/2021	6/20/2021	CH Release (North & South Release)	4/9/2021	5/28/2021	6/2/2021	6/4/2021	6/16/2021
21.07	7/26/2021	7/25/2021	Last C-IV Baseline Release	5/28/2021	7/2/2021	7/7/2021	7/9/2021	7/21/2021
21.09			No Release - C-IV Converts to CalSAWS					
	9/27/2021		C-IV to CalSAWS Cutover	N/A	N/A	N/A	N/A	N/A
21.11	11/22/2021	11/21/2021		8/27/2021	10/22/2021	10/27/2021	10/29/2021	11/17/2021
22.01	1/24/2022	1/23/2022		11/24/2021	12/31/2021	1/5/2022	1/7/2022	1/19/2022
22.02	2/21/2022		CH Release	11/26/2021	1/21/2022			
22.03	3/21/2022	3/20/2022		1/28/2022	2/25/2022	3/2/2022	3/4/2022	3/16/2022
22.05	5/23/2022	5/22/2022	Due to Memorial Day 5/30	3/25/2022	4/29/2022	5/4/2022	5/6/2022	5/18/2022
22.06	6/20/2022		CH Release	4/8/2022	5/27/2022	6/1/2022	6/3/2022	6/15/2022
22.07	7/25/2022	7/24/2022		5/27/2022	7/1/2022	7/6/2022	7/8/2022	7/20/2022
Wave 1 County Prep	TBD		Wave 1 County Prep (Contra Costa, Placer, Yolo)	N/A	N/A	N/A	N/A	N/A
22.09	9/26/2022	9/25/2022	CH Release 9/19	7/29/2022	9/2/2022	9/7/2022	9/9/2022	9/21/2022
Wave 1 Go-Live	10/31/2022		CalWIN to CalSAWS Wave 1 Go-Live(Contra Costa, Placer, Yolo)	N/A	N/A	N/A	N/A	N/A
22.11	11/21/2022	11/20/2022		9/30/2022	10/28/2022	11/2/2022	11/4/2022	11/16/2022
23.01	1/23/2023	1/22/2023		11/23/2022	12/30/2022	1/4/2023	1/6/2023	1/18/2023

Freeze Dates	
SCR Freeze:	Deadline for all SCR code to be delivered for baseline release
Defect Freeze:	Deadline for all Defects to be delivered for baseline release
Hard Defect Freeze:	Deadline for all Defects (tied to baseline release) to be delivered for baseline release
Build Approved:	Greenlight for baseline release

Updates:

5/12/2020 - CH Release date changed

11/10/2020 - 21.01 SCR Freeze updated to Wed before Thanksgiving; Freeze dates for 21.11 release moved up one week to account for longer 21.11 test cycle due to no 21.09

baseline release 12/8/2020 - C-IV to CalSAWS cutover date added

3/24/2021 - Update of CH 22.02 release date from TBD to scheduled date and update to 23.01 SCR freeze date to correct erroneous date

11/4/2021 - Update of CH 22.06 release date from TBD to scheduled date; Tentative date added for CW Wave 1 Cutover; Update to 23.01 SCR Freeze; Update

22.01 SCR Freeze 11/17/2021 - Update of CH 22.02 SCR Freeze and Defect Freeze dates

2/22/2022 - Update to CalWIN Wave 1 Go-Live date

[CA-226807] ACIN I-48-21 CHANGES TO NOTICE OF ACTION (NOA) 1261A OVERPAYMENTS FORM

Team Responsible:	**Client Correspondence**	Assignee:	**Singaram Manickam**	SPG Status:	**Approved**
Fix Version/s:	**[RWR]**	Designer Contact:	**Indira Ramasamy**	Change Type (SCR):	**Policy Re-Design**
Minor Version:	**22.01.x1**	Expedite Changes:	**Start Build**	Estimate:	**77**
Reporter:	**Ignacio Lazaro**	Regulation Reference:	**ACIN I-48-21**	Created:	**03/25/2021 04:41 PM**
Status:	**System Test**	Impact Analysis:	**[Forms/NOA Translations]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Ignacio Lazaro**	Training Impacted:		Funding Source:	**Premise**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	**Correspondence Phase I**
Committee:	**[Correspondence]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: L. Ould 2/3/2022

Expedite Approval: Karen Rapponotti on 02/03/2022

Current Design: Currently NA 1261A form exists in CalSAWS in 1/16 version in English Language.

Request: Update the NA 1261A Overpayments form to the current version 03/20 in order to be in compliance with state regulations

Recommendation: Replace all instances of form NA 1261A with new state revised form NA 1261A eff 03/2020

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **77**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	40	DBA :	0	Design :	25
Eligibility :	0	Fiscal :	0	Forms Test :	12
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

[CA-236031] Update State Forms to Current Version for English and Spanish.

Team Responsible:	**Client Correspondence**	Assignee:	**Karuna Ganeri**	SPG Status:	**Approved**
Fix Version/s:	**[RWR]**	Designer Contact:	**Narendar Sabbani**	Change Type (SCR):	**Enhancement**
Minor Version:	**22.01.x1**	Expedite Changes:	**Start Build**	Estimate:	**129**
Reporter:	**Connie Buzbee**	Regulation Reference:		Created:	**11/02/2021 08:11 AM**
Status:	**System Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Ignacio Lazaro**	Training Impacted:		Funding Source:	**Premise**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	**Correspondence Phase I**
Committee:	**[Correspondence]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:	Ignacio Lazaro 2/9/2022
Expedite Approval:	Karen Rapponotti on 02/09/2022
Current Design:	CalSAWS has older versions of State forms that need to be updated to the current version from the CDSS/IRS websites. Spanish translations need to be added to CalSAWS.
Request:	Update the following forms to the current version and add Spanish where available: CDSS: - ARC 1-Statement of Facts Supporting Eligibility for Approved Relative Caregiver Funding Option Program (11/2016) & SP IRS: - W-9-Request for Taxpayer Identification Number and Certification (10/2018) & SP
Recommendation:	Implement the following forms ARC1, W9 to the current version.
Outreach Description:	
Migration Impact Description:	
Migration Impact Analysis:	
Alternative Procedure Description:	N/A
Operational Impact:	
Estimate:	**129**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	80	DBA :	0	Design :	25
Eligibility :	0	Fiscal :	0	Forms Test :	24
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

[CA-236522] Remove Non Used NOA/Forms From the Template Repository

Team Responsible:	**Client Correspondence**	Assignee:	**Ravi Gupta**	SPG Status:	**Approved**
Fix Version/s:	**[RWR]**	Designer Contact:	**Ayman Hussein**	Change Type (SCR):	**Enhancement**
Minor Version:	**22.02.x1**	Expedite Changes:	**Start Build**	Estimate:	**77**
Reporter:	**Michele Peterson**	Regulation Reference:		Created:	**11/09/2021 03:43 PM**
Status:	**In Development**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Gingko Luna**	Training Impacted:	**[Online Help]**	Funding Source:	**Premise**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	**Correspondence Phase I**
Committee:	**[Correspondence]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Gingko Luna 2/8/2022 Approved

Expedite Approval: Approval received by Karen Rapponotti on 2/9/2022 via attached email.

Current Design: With DDID 461 (CA-207448) in 19.11, the NA 840 from the C-IV System was migrated to CalSAWS. The migrated forms include the NA 840, NA Back 9, NA 1242, and the WTW 27. The existing LA County packets (listed below) are available in the CalSAWS template repository, but they are not triggered by any automated batch process.

Request: Remove the following packets from the template repository. These forms have not been generated by the county in the last 10 months,

Recommendation: Remove the following from the CalSAWS template repository:

NA 840-1 Set-NA 840-1 and WTW 27
NA 840-2 Set-NA 840-2 and WTW 27 Set
NA 840-3 Set-NA 840-3 and WTW 27 Set
NA 840-4 Set-NA 840-4 and WTW 27 Set
NA 840-5 Set-NA 840-5 and WTW 27 Set
NA 840-6 Set-NA 840-6 and WTW 27 Set
NA 845 Set-NA 845 and WTW 27 Set
SNB 1
TNB 1

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **77**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	50	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	3	Reports :	0

Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	16	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

[CA-237800] Add Spanish Translation for WINS 1239 NOA

Team Responsible:	**Client Correspondence**	Assignee:	**Sumaiya Parveez**	SPG Status:	**Approved**
Fix Version/s:	**[RWR]**	Designer Contact:	**Dinesh Mariyappan**	Change Type (SCR):	**Enhancement**
Minor Version:	**22.02.x1**	Expedite Changes:	**Start Build**	Estimate:	**62**
Reporter:	**Connie Buzbee**	Regulation Reference:		Created:	**12/07/2021 10:41 AM**
Status:	**In Development**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Caroline Bui**	Training Impacted:		Funding Source:	**Premise**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	**Correspondence Phase I**
Committee:	**[Correspondence]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:	Approved by Caroline Bui 2/2/2022
Expedite Approval:	Karen Rapponotti 02/03/2022
Current Design:	Specific NOA reasons are not generated in Spanish.

Request:	Add Spanish Translations for the WINS 1239-A and WINS 1239-T Templates for the following triggers:
	- CalFresh household is approved for WINS benefits
	- WINS program is discontinue because the CF benefits have been terminated.
	    - household working hours have fallen below the minimum:
	    -household with one parent child under 6 must wk at least 20 hrs wkly.
	    -household w/one parent child over 6 must wk 30 hrs wkly.
	    -household w/ 2 parent, only one WEI (Work Eligible Individual) needs at least 30 hrs wkly.
	    -household w/2 parent, 2 WEI:need 35 hrs wkly.
	
	Note: The current version of the CDSS NOA is in the Template Repository and can be used for translation. Version 05/2014.

Recommendation:	N/A
Outreach Description:	
Migration Impact Description:	
Migration Impact Analysis:	No Impact
Alternative Procedure Description:	N/A
Operational Impact:	
Estimate:	62

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	40	DBA :	0	Design :	10
Eligibility :	0	Fiscal :	0	Forms Test :	12
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0

[CA-237804] Update English and Add Spanish Translation for CF 377.4 SAR NOA

Team Responsible:	**Client Correspondence**	Assignee:	**Ranjith Madeshwaran**	SPG Status:	**Approved**
Fix Version/s:	**[RWR]**	Designer Contact:	**Indira Ramasamy**	Change Type (SCR):	**Enhancement**
Minor Version:	**22.02.x1**	Expedite Changes:	**Start Build**	Estimate:	**62**
Reporter:	**Connie Buzbee**	Regulation Reference:		Created:	**12/07/2021 10:56 AM**
Status:	**In Development**	Impact Analysis:	**[Customer Impact]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Caroline Bui**	Training Impacted:		Funding Source:	**Premise**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	**Correspondence Phase I**
Committee:	**[Correspondence]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by Caroline Bui 2/9/2022

Expedite Approval: Karen Rapponotti on 02/09/2022

Current Design: Specific NOA reasons are not generated in Spanish.
The English version of the NOA generated is not matching CDSS verbiage.

Request: 1. Update the CF 377.4 SAR NOA English NOA verbiage to match with the current state version.
2. Add the CF 377.4 SAR NOA Spanish NOA to CalSAWS.

Recommendation: 1. Update the CF 377.4 SAR NOA English NOA verbiage from state version in CalSAWS.
2. Add the CF 377.4 SAR NOA Spanish NOA to CalSAWS.

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **62**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	40	DBA :	0	Design :	10
Eligibility :	0	Fiscal :	0	Forms Test :	12
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

[CA-237808] Add Spanish Translation for NA 1267 NOA

Team Responsible:	**Client Correspondence**	Assignee:	**Rakesh Nalluru**	SPG Status:	**Approved**
Fix Version/s:	**[RWR]**	Designer Contact:	**Mohammed Shalibasha**	Change Type (SCR):	**Enhancement**
Minor Version:	**22.02.x1**	Expedite Changes:	**Start Build**	Estimate:	**62**
Reporter:	**Connie Buzbee**	Regulation Reference:		Created:	**12/07/2021 11:06 AM**
Status:	**In Development**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Caroline Bui**	Training Impacted:		Funding Source:	**Premise**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	**Correspondence Phase I**
Committee:	**[Correspondence]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:	Approved by Caroline Bui 2/2/2022
Expedite Approval:	Karen Rapponotti 02/03/2022
Current Design:	Specific ICT NOA reasons are not generated in Spanish for the NA 1267.
Request:	Update the version to (04/13) and Add Spanish Translations for the NA 1267 Template for the following trigger conditions: - CalFresh cases when a new intercounty transfer has been received from another county and the CalFresh benefits have been approved by CalSAWS Note: The current version of the CDSS NOA is in the Template Repository and can be used for translation. Version (04/2013).
Recommendation:	1. Update the version of NA 1267 to (04/13) from (02/11). 2. Translate the NA 1267 NOA reason fragment in the Spanish language in CalSAWS system.
Outreach Description:	
Migration Impact Description:	
Migration Impact Analysis:	
Alternative Procedure Description:	N/A
Operational Impact:	
Estimate:	**62**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	40	DBA :	0	Design :	10
Eligibility :	0	Fiscal :	0	Forms Test :	12
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

[CA-237810] Add Spanish Translation for NA 1268 NOA

Team Responsible:	**Client Correspondence**	Assignee:	**Harshitha Bhat**	SPG Status:	**Approved**
Fix Version/s:	**[RWR]**	Designer Contact:	**Lianel Richwin**	Change Type (SCR):	**Enhancement**
Minor Version:	**22.02.x1**	Expedite Changes:	**Start Build**	Estimate:	**62**
Reporter:	**Connie Buzbee**	Regulation Reference:		Created:	**12/07/2021 11:13 AM**
Status:	**In Development**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Caroline Bui**	Training Impacted:		Funding Source:	**Premise**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	**Correspondence Phase I**
Committee:	**[Correspondence]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by Caroline Bui 2/2/2022

Expedite Approval: Karen Rapponotti 02/03/2022

Current Design: Specific NOA reasons are not generated in Spanish.

Request: Update the version to (04/13) and Add Spanish Translations for the NA 1268 Template for the following trigger conditions:
- CalFresh cases when the system has received notification that the household will be moving to a new County and the CalFresh benefits will now be issued by the receiving county.

Note: The current version of the CDSS NOA is in the Template Repository and can be used for translation. Version (04/2013).

Recommendation:
1. Update the version of NA 1268 to (04/13) from (02/11).
2. Translate the NA 1268 reason fragment in Spanish Language in CalSAWS.

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 62

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	40	DBA :	0	Design :	10
Eligibility :	0	Fiscal :	0	Forms Test :	12
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

[CA-237846] Update English and Add Spanish Translation for M40-181E NOA

Team Responsible:	**Client Correspondence**	Assignee:	**Singaram Manickam**	SPG Status:	**Approved**
Fix Version/s:	**[RWR]**	Designer Contact:	**P Madhan Kumar**	Change Type (SCR):	**Enhancement**
Minor Version:	**22.02.x1**	Expedite Changes:	**Start Build**	Estimate:	**124**
Reporter:	**Connie Buzbee**	Regulation Reference:		Created:	**12/07/2021 04:22 PM**
Status:	**In Development**	Impact Analysis:	**[Customer Impact]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Maria Arceo**	Training Impacted:		Funding Source:	**Premise**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	**Correspondence Phase I**
Committee:	**[Correspondence]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: NA-Committee FYI Only-Maria Arceo 2/02/2022

Expedite Approval: Karen Rapponotti on 02/03/2022

Current Design: Specific NOA reasons are not generated in Spanish.
The English version of the NOA generated is missing verbiage.

Request: Add Spanish Translation and update the English version of the M40-181E NOA to the latest 11/2014 state version.
- When participant fails to provide school verification/immunization verification and the grant is reduced or participant is penalized.
Update the English version to include the following:
- Reason generated is missing verbiage in the following sentence:
You did not do this and you did not ask the County for help getting this proof, so your needs and/or the needs of {Person} were not counted in figuring the amount of your cash aid.
- Also missing the last paragraph in English:
If you are ages 16 through 17, this also means you have lost your Welfare to Work exemption. You will get another notice telling you of the welfare to work program rules.

Use the CDSS translated form Version 11/2014 from the CDSS website.

Recommendation: N/A

Outreach Description:

Migration Impact Description: N/A

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 124

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	80	DBA :	0	Design :	20
Eligibility :	0	Fiscal :	0	Forms Test :	24
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0

[CA-237872] Add Spanish Translation for NA-692C NOA

Team Responsible:	**Client Correspondence**	Assignee:	**Mohammed Yasin**	SPG Status:	**Approved**
Fix Version/s:	**[RWR]**	Designer Contact:	**Narendar Sabbani**	Change Type (SCR):	**Enhancement**
Minor Version:	**22.02.x1**	Expedite Changes:	**Start Build**	Estimate:	**62**
Reporter:	**Connie Buzbee**	Regulation Reference:		Created:	**12/08/2021 08:55 AM**
Status:	**In Development**	Impact Analysis:	**[Customer Impact]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Maria Arceo**	Training Impacted:		Funding Source:	**Premise**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	**Correspondence Phase I**
Committee:	**[Correspondence]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Maria Arceo 2/03/2022, Sent to Correspondence Comm. as FYI

Expedite Approval: Karen Rapponotti on 02/03/2022

Current Design: Specific NOA reasons are not generated in Spanish.

Request:
1. Add Spanish Translations for the NA 692C Template for the following reason fragments:
- TCAPI grant has changed due to income changes of the CAPI recipient, spouse, or sponsor and the change results in a reduction of CAPI benefits.
- Your living Arrangements changed.
2. Update the NA 692C Income Other Source Changed English NOA verbiage to match with the current state version.
3. Update the Version of NA 692C NOA to (12/17) from (9/99).
Note: Use the current CDSS version for NA 692 Version 12/2017.

Recommendation:
1. Update the NA 692C Income Other Source Changed English NOA verbiage in CalSAWS to match with latest state version (12/17).
2. Translate the NA 692C Living Arrangement and Income Other Source Changed reason fragments in Spanish Language in CalSAWS.
3. Update NA 692C Living Arrangement and Income Other Source Changed NOA's version to (12/17) from (9/99).

Outreach Description:

Migration Impact Description: N/A

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 62

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	40	DBA :	0	Design :	10
Eligibility :	0	Fiscal :	0	Forms Test :	12
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0

[CA-240514] Remove Obsolete Forms from CalSAWS

- Resolved: 02/22/2022 08:00 PM

Team Responsible:	**Client Correspondence**	Assignee:	**Ravi Gupta**	SPG Status:	**Approved**
Fix Version/s:	**[RWR]**	Designer Contact:	**Indira Ramasamy**	Change Type (SCR):	**Enhancement**
Minor Version:	**22.01.x1**	Expedite Changes:	**Start Build**	Estimate:	**68**
Reporter:	**Connie Buzbee**	Regulation Reference:		Created:	**02/03/2022 01:20 PM**
Status:	**Test Complete**	Impact Analysis:	**[Forms/NOA Translations]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Maria Arceo**	Training Impacted:	**[N/A]**	Funding Source:	**Premise**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	**Correspondence Phase I**
Committee:	**[Correspondence]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:	Maria Arceo 2/10/2022
Expedite Approval:	Karen Rapponotti on 02/10/2022
Current Design:	Currently CalSAWS has the following Inactive set of forms in CalSAWS: - CalFresh Admin Set - CF Potential IPV Set - CW Final Set - CW Final Demand Overpayment Recoupment CA-207159 -(DDID 2126 – Update to OP/OI Notices) added packets so Los Angeles County no longer uses the sets. Per Draft ACIN, the FC 4 form is Obsolete.
Request:	Remove the three sets from CalSAWS, in all languages as Los Angeles now uses the following packets: - CalFresh Inadvertent Household Error - CalFresh Administrative Error - CalFresh Intentional Program Violation - CalWORKs Overpayment Remove FC 4 - Notice of Foster Child Program Choices
Recommendation:	Obsolete the below sets and form from CalSAWS. 1. CalFresh Admin Set 2. CF Potential IPV Set 3. CW Final Set - CW Final Demand Overpayment Recoupment 4. FC 4 - Notice of Foster Child Program Choices
Outreach Description:	
Migration Impact Description:	
Migration Impact Analysis:	
Alternative Procedure Description:	N/A
Operational Impact:	
Estimate:	**68**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	40	DBA :	0	Design :	16

Eligibility :	0	Fiscal :	0	Forms Test :	12
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

[CA-234038] GCF Applications - Application Date
- Resolved: 10/01/2021 05:44 PM

Team Responsible:	**BenefitsCal**	Assignee:	**Pramisha Chintapalli**	SPG Status:	**No**
Fix Version/s:	**[21.07]**	Designer Contact:	**Gillian Bendicio**	Change Type (SCR):	**Data Change**
Minor Version:	**21.10.01**	Expedite Changes:	**Production Deployment**	Estimate:	**88**
Reporter:	**Anna Chia**	Regulation Reference:		Created:	**09/28/2021 05:43 PM**
Status:	**In Production**	Impact Analysis:	**[Business Process, Customer Impact, Data Impact]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Connie Buzbee**	Training Impacted:		Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Tech]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: N/A - Approved by Connie Buzbee - 10/07/2021

Expedite Approval: Approved by Karen J. Rapponotti 10/01/2021

Current Design: GetCalFresh (GCF)/Code 4 America withheld applications from Thursday 9/23/2021 5:01pm through Sunday 9/27/2021 6 am. This is to accommodate the C-IV migrating to CalSAWS and BenefitsCal going live on 9/27/2021.

Request: GCF applications that GCF withheld from Thursday 9/23/2021 5pm - Friday 9/24/2021 5pm will need to have an Application Date 9/24/2021.

Since GCF continued to stream their applications received on Thursday 9/24/2021 after 5pm to Monday 9/27/2021 5pm will need to have an Application Date of 9/27/2021.

Recommendation: Use the spreadsheet provided by GCF to:

GCF applications that GCF withheld from Thursday 9/23/2021 5pm - Friday 9/24/2021 5pm will need to have an Application Date of 9/24/2021.

Since GCF continued to stream their applications received on Friday 9/24/2021 after 5pm to Monday 9/27/2021 5pm will need to have an Application Date of 9/27/2021.

Outreach Description:

Migration Impact Description: No migration impact. Data change only.

Migration Impact Analysis:

Alternative Procedure Description: Workers will need to update the application date during case linking.

Operational Impact:

Estimate: 88

Automated Test :	23	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	55

[CA-215939] DDID 1631: Modify Navigation Path of CalHEERS Horizontal Integration Detail Report with MC

- Resolved: 02/17/2022 11:26 AM

Team Responsible:	**Analytics**	Assignee:	**Sonu Kumar Singh**	SPG Status:	**No**
Fix Version/s:	**[22.01]**	Designer Contact:	**Sonu Kumar Singh**	Change Type (SCR):	**Enhancement**
Minor Version:	**22.02.17**	Expedite Changes:	**Production Deployment**	Estimate:	**15**
Reporter:	**Claudia Pinto**	Regulation Reference:		Created:	**04/27/2020 05:33 PM**
Status:	**In Production**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Claudia Pinto**	Training Impacted:	**[Online Help]**	Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Migration**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[State/Fiscal Reports]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Laura Chavez - 2/16/2022

Current Design: During review of State reports analysis spreadsheet (SCR CA-208337 DDID 1061), discrepancy was found with the CalHEERS Horizontal Ingration Detail Report with MC

Request: Change the navigation path for the report from Reports => Scheduled => Case Activity to Reports =>Scheduled => State

Recommendation: Recommend to Change the navigation path for the report from Reports => Scheduled => Case Activity to Reports =>Scheduled => State

Outreach Description:

Migration Impact Description: No impact to migration. This report is already re-platformed.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 15

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	15
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

[CA-235932] 2022 Federal Poverty Levels for Medi-Cal

- Resolved: 02/10/2022 10:48 AM

Team Responsible:	**CalHEERS**	Assignee:	**Jarred Stein [X]**	SPG Status:	**Approved**	
Fix Version/s:	**[22.01]**	Designer Contact:	**Tisha Mutreja**	Change Type (SCR):	**New Policy**	
Minor Version:	**22.02.10**	Expedite Changes:	**Production Deployment**	Estimate:	**66**	
Reporter:	**Tisha Mutreja**	Regulation Reference:	**ACWDL 22-03**	Created:	**10/29/2021 03:35 PM**	
Status:	**In Production**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**	
Policy/Design Consortium Contact:	**Nina Butler**	Training Impacted:	**[N/A]**	Funding Source:	**LRS M&E**	
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:		
Committee:	**[Medi-Cal/CMSP]**	Approved by Committee:		Other Agency Cross Reference:		
Consortium Review Approval:		Consortium Review Approval Date:				

Non-Committee Review: Streamline approval per Karen Rapponotti on 1/18/2022/E. Miller

Expedite Approval: Approved by Karen J. Rapponotti via email on 02/22/2022

Current Design:

1. CalSAWS maintains Medi-Cal Federal Poverty Level (FPL) tables in accordance to the ACWDL 21-01. Three of these tables are used for FPL lookups for the following groups:
   - MSP without RSDI: Applicants and recipients of Medicare Savings Programs (MSP): Qualified Medicare Beneficiary (QMB), Specified Low-Income Medicare Beneficiary (SLMB), Qualified Individual-1 (QI-1), who do not receive Title II Retirement Survivors and Disability Insurance (RSDI) income.
   - MSP with RSDI: Applicants and recipients of MSP (QMB, SLMB, QI-1), who receive Title II RSDI income.
   - Other Medi-Cal FPL Groups: All other Medi-Cal recipients who receive benefits based on a calculation involving the FPL.

These tables are using values which were implemented with the 2021 FPL Cost of Living Adjustment (COLA) under CA-223627 per ACWDL 21-01. These values are implemented in the system effective to high date (on-going).

Technical Note: Code Table stores values only up to family unit size 10. For every additional member in the family, additional amount is added.

2. Customer's Social Security Administration (SSA) income is updated every year based on the new SSA income increase rate effective the month of January of that particular year. FPL-related budgets also use this updated SSA income, but the new SSA income increase rate is not effective until the month of April for FPL budgets so the system uses a 'Backout Multiplier' to account for the difference. The Backout Multiplier holds the current year's SSA income increase rate value. When handling FPL budgets, the system takes the current SSA income amount and divides it with the Backout Multiplier (CT335_A2_SSA_INCOME_INCREASE_MULTIPLIER) which results in the SSA income amount being equal to the previous SSA income amount for FPL-related budgets. The Backout Multiplier was high-dated to continue for all of 2021.

Request:

1. ACWDL 22-03 contains the 2022 FPL COLA values. The system needs to be updated with the new values.

2. With the release of ACWDL 22-03, the 'Backout Multiplier' is no longer needed effective 04/01/2022.

Recommendation:

1. Update the following existing FPL values in the system to the new values in ACWDL 22-03:
   a. FPL values for MSP without RSDI
      i. End Date the existing 2021 values to 12/31/2021
      ii. Insert the new values effective 01/01/2022 to high-date
         - 100% FPL for QMB w/out SSA (CT351-52)
         - 120% FPL for SLMB w/out SSA (CT351-54)
         - 135% FPL for QI1 w/out SSA (CT351-56)

   b. MSP with RSDI
      i. End Date the existing 2021 values to 02/28/2022
      ii. Insert the new values effective 03/01/2022 to high-date
         - 100% FPL for QMB w/ SSA (CT351-53)

• 120% FPL for SLMB w/ SSA (CT351-55)
• 135% FPL for QI1 w/ SSA (CT351-57)

    c. Other Medi-Cal FPL Groups
      i. End Date the existing 2021 values to 03/31/2022
      ii. Insert the new values effective 04/01/2022 to high-date
        • 100% FPL (CT351-01)
        • 120% FPL (CT351-02)
        • 133% FPL (CT351-04)
        • 135% FPL (CT351-05)
        • 138% FPL (CT351-67)
        • 160% FPL (CT351-50)
        • 185% FPL (CT351-07)
        • 200% FPL (CT351-08)
        • 250% FPL (CT351-09)

    d. CMSP Value
      i. End Date the existing 2021 values to 12/31/2021
      ii. Insert the new values effective 01/01/2022 to high-date
        • 300% FPL (CT351-75)
    Technical Note: 300%FPL is not a part of the ACWDL but calculated as thrice the 100% FPL value from the ACWDL.

2. Update the 'Backout Multiplier' values (CT335_A5 and CT335_A6) to '3' (March) since the 2022 FPL limits are being added to the system.

Outreach Description:		
Migration Impact Description:		
Migration Impact Analysis:		
Alternative Procedure Description:	None	
Operational Impact:		
Estimate:	**66**	

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	36	CalHEERS Test :	25
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

[CA-236102] Align GUIDs between CalSAWS and BenefitsCal systems

- Resolved: 02/10/2022 12:37 PM

Team Responsible:	**BenefitsCal**	Assignee:	**Melissa Mendoza**	SPG Status:	**Approved**
Fix Version/s:	**[22.01]**	Designer Contact:	**Gillian Bendicio**	Change Type (SCR):	**Enhancement**
Minor Version:	**22.02.14**	Expedite Changes:	**Production Deployment**	Estimate:	**146**
Reporter:	**Quinn Giang**	Regulation Reference:		Created:	**11/02/2021 04:33 PM**
Status:	**In Production**	Impact Analysis:	**[Business Process]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Laura Ould**	Training Impacted:	**[N/A]**	Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Self Service Portal]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: non-committee approval L. Ould 2/9/2021

Expedite Approval: Karen Rapponotti 12/20/2021

Current Design: CalSAWS accepts e-Applications from both Customers and Anonymous Users through the BenefitsCal portal. The Customer e-Applications have a GUID (an account ID) and the Anonymous User will not have a GUID. When a worker links the e-Application to a case, if the e-Application came from an Anonymous User and the case is already linked to a BenefitsCal account, the linking logic will update the GUID to blank. This causes the case to be unlinked from their BenefitsCal account.

Request:
1) There are discrepancies between the GUID in CalSAWS and BenefitsCal. There are two types of discrepancies
• GUID in CalSAWS is different than BenefitsCal
• GUID in CalSAWS is blank or end-dated and history is not stored
2) Documents are being rejected by the above validation
3) Applications from CBO need to be updated with a Type of CB when linked and User Agency is not blank.

Recommendation: Implement fix to align GUIDs between CalSAWS and BenefitsCal so that documents will not be rejected by CalSAWS due to discrepancy between systems.

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: Submit documents by mail or in-person.

Operational Impact:

Estimate: **146**

Automated Test :	36	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	95
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

[CA-239423] Update Madera County Holiday Calendar for 2022

- Resolved: 02/16/2022 02:18 PM

Team Responsible:	**Batch Operations**	Assignee:	**Amrinder Gill**	SPG Status:	**Approved**
Fix Version/s:	**[22.01]**	Designer Contact:	**Naveen Bhumandla**	Change Type (SCR):	**Enhancement**
Minor Version:	**22.02.17**	Expedite Changes:	**Production Deployment**	Estimate:	**35**
Reporter:	**Sheryl E. Eppler**	Regulation Reference:		Created:	**01/12/2022 03:45 PM**
Status:	**In Production**	Impact Analysis:	**[Other]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Sheryl E. Eppler**	Training Impacted:		Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Fiscal]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Karen Rapponotti - Approved - 02/09/2022

Current Design: 2022 Holiday Calendar was set with CRFI 21-060.

Request: Madera County has updated their 2022 Holiday Calendar

Recommendation: Update Madera County 2022 Holiday Calendar according to the attached document

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: NA

Operational Impact:

Estimate: 35

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	20
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	15	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

[CA-239456] Update 2022 Riverside Main Payroll calendar

- Resolved: 02/15/2022 01:08 PM

Team Responsible:	**Batch Operations**	Assignee:	**Amrinder Gill**	SPG Status:	**Approved**
Fix Version/s:	**[22.01]**	Designer Contact:	**Naveen Bhumandla**	Change Type (SCR):	**Operational Enhancement**
Minor Version:	**22.02.17**	Expedite Changes:	**Production Deployment**	Estimate:	**20**
Reporter:	**Sheryl E. Eppler**	Regulation Reference:		Created:	**01/13/2022 09:57 AM**
Status:	**In Production**	Impact Analysis:	**[Batch Performance]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Sheryl E. Eppler**	Training Impacted:	**[Data]**	Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Fiscal]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Karen Rapponotti - Approved - 01/13/2022

Current Design: 2022 Foster Care Main Payroll was posted to the Web Portal in December 2021.

Request: Update 2022 Main Payroll Calendar for Riverside County

Recommendation: Update 2022 Main Payroll Calendar for Riverside County per following

February - 02/24
March - 03/29
June - 06/28
August - 08/29
October - 10/27
November - 11/28
December - 12/28

Update 2022 FC Payroll Calendar for Riverside County per following
April - 04/01
July- 07/01

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: NA

Operational Impact:

Estimate: **20**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	15
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0

Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	5	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

[CA-239885] DCR Update CBO GUIDs
- Resolved: 02/15/2022 12:56 PM

Team Responsible:	**BenefitsCal**	Assignee:	**Pramisha Chintapalli**	SPG Status:	**No**
Fix Version/s:	**[22.01]**	Designer Contact:	**Gillian Bendicio**	Change Type (SCR):	**Data Change**
Minor Version:	**22.02.15**	Expedite Changes:	**Production Deployment**	Estimate:	**9**
Reporter:	**Melissa Mendoza**	Regulation Reference:		Created:	**01/24/2022 02:05 PM**
Status:	**In Production**	Impact Analysis:	**[Data Impact]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Dymas Pena**	Training Impacted:		Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Self Service Portal]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:	Technical SCR Non Committee Approval 2/02/2022 by Dymas Pena
Expedite Approval:	01/24/2022 Karen J. Rapponotti
Current Design:	CBO's applications are sent from BenefitsCal to CalSAWS, CalSAWS did not receive the CBO-related information from the BenefitsCal-submitted e-Applications.
Request:	The following CBO GUIDs need to be updated in CalSAWS in order to correctly report CBO applications to the state. 36 0c2fe03b-fb71-4e11-a261-6664e1bf4f72 ISCUW 211 15 0da91e82-85eb-4446-b4c8-d2fbb753bf26 Clinica Sierra Vista 16 49db4406-88e8-4f8c-8ea9-3628fadc6503 Kings County Commission on Aging
Recommendation:	1. Update the following GUID User Agency Name and flip c4y_login_info account to CB: 36 0c2fe03b-fb71-4e11-a261-6664e1bf4f72 ISCUW 211 15 0da91e82-85eb-4446-b4c8-d2fbb753bf26 Clinica Sierra Vista 16 49db4406-88e8-4f8c-8ea9-3628fadc6503 Kings County Commission on Aging
Outreach Description:	
Migration Impact Description:	No migration impact as this is only for counties that are utilizing the BenefitsCal portal.
Migration Impact Analysis:	
Alternative Procedure Description:	The CBO information is viewable to on CBO dashboard in BenefitsCal.
Operational Impact:	
Estimate:	**9**

Automated Test :	2	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	7	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

[CA-240506] Lassen County - DCR to update Issuance Status from RM to SU

- Resolved: 02/04/2022 01:20 PM

Team Responsible:	**Fiscal**	Assignee:	**Romel Acosta**	SPG Status:	**Approved**
Fix Version/s:	**[22.01]**	Designer Contact:	**Eric Wu**	Change Type (SCR):	**Data Change**
Minor Version:	**22.02.04**	Expedite Changes:	**Production Deployment**	Estimate:	**45**
Reporter:	**Sidhant Garg**	Regulation Reference:		Created:	**02/03/2022 12:06 PM**
Status:	**In Production**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Claudia Pinto**	Training Impacted:	**[N/A]**	Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Fiscal]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Approved by Karen Rapponotti on 02/03/2022

Current Design: There was an issue in processing the Warrant file for Lassen county on Jan 26th and now the issuances are in Ready for Manual Issuance (RM) Status. In order to process/claim the issuances, all the Issuances from Jan 26th file must be in Submitted(SU) status.

Request: Apply DCR to updated issuances from RM to SU status.

Recommendation: Apply DCR to updated issuances from RM to SU status.

Outreach Description:

Migration Impact Description: Lassen County specific Data change.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 45

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	28	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	12	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

[CA-235934] Run Batch EDBC with 2022 FPL Values

Team Responsible:	**CalHEERS**	Assignee:	**Chad Quan**	SPG Status:	**Approved**		
Fix Version/s:	**[22.02]**	Designer Contact:	**Tisha Mutreja**	Change Type (SCR):	**New Policy**		
Minor Version:	**22.03.05**	Expedite Changes:	**Start Build**	Estimate:	**373**		
Reporter:	**Tisha Mutreja**	Regulation Reference:	**ACWDL 22-03**	Created:	**10/29/2021 03:42 PM**		
Status:	**System Test**	Impact Analysis:	**[Central Print]**	Outreach Required:	**Yes**		
Policy/Design Consortium Contact:	**Maggie Orozco-Vega**	Training Impacted:	**[N/A]**	Funding Source:	**LRS M&E**		
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:			
Committee:	**[Medi-Cal/CMSP]**	Approved by Committee:		Other Agency Cross Reference:			
Consortium Review Approval:		Consortium Review Approval Date:					

Non-Committee Review: Streamline approval per Karen Rapponotti on 1/18/2022/E. Miller

Expedite Approval: Approved by Karen J. Rapponotti via email on 01/21/2022.

Current Design: With CA-235932:
CalSAWS recently updated the 2022 FPL values based on ACWDL 22-03. Any 2022 Medi-Cal EDBC run prior to the update used the 2021 FPL values per ACWDL 21-01.

Request:
1. Run Batch EDBC for Medi-Cal cases in accordance with ACWDL 22-03 so that the new FPL values are correctly applied. The effective date of the 2022 FPL values vary as follows:
• Effective retroactively to January 01, 2022
o Applicants and recipients in Medicare Savings Programs (MSP): Qualified Medicare Beneficiary (QMB), Specified Low-Income Medicare Beneficiary (SLMB), Qualified Individual 1 (QI-1) who do not receive Title II - Retirement, Survivors and Disability Insurance (RSDI) income
• Effective retroactively to March 01, 2022
o Applicants and recipients in MSP (QMB, SLMB, QI-1) who are receiving Title II - RSDI income
• Effective April 01, 2022
o Applicants in an active, Non-MAGI program not included in the groups above

2. Provide lists of cases to the county when a case or individual is discontinued from Medi-Cal, a Medi-Cal EDBC is Read-Only, a case is not processed through Batch EDBC for any skip reason except "EDBC has not been run since conversion" or when an individual was denied or discontinued prior to the FPL value updates.

Recommendation: Please refer to the attached design document for details on the listed recommendations.

Summarized Recommendations:
1. Identify Medi-Cal cases for which Batch EDBC must run for 2022 benefit months according to the guidelines in ACWDL 22-03 to apply the updated 2022 FPL values and updated Medicare Part B Premium amount. Insert identified Medi-Cal cases into SYS_TRANSACT for Batch EDBC processing.
2. Operationally execute Batch EDBC. Batch EDBC will run only for the cases identified.
3. Generate lists to aid the counties after Batch EDBC completes.

Outreach Description: Memorandum
County Lists

Lists will be posted at below location:
CalACES Web Portal > System Changes > SCR and SIR Lists > 2022 > CA-235934

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: None

Operational Impact:
Estimate: **373**

Automated Test :	0	Batch/Interfaces :	45	Batch Operations :	25
BenefitsCal :	0	CalHEERS :	168	CalHEERS Test :	84
Client Correspondence :	16	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

[CA-236450] Update Imaging to Accept Invalid Barcodes

Team Responsible:	**Batch/Interfaces**	Assignee:	**Marqui Simmons**	SPG Status:	**Approved**
Fix Version/s:	**[22.02]**	Designer Contact:	**Howard Suksanti**	Change Type (SCR):	**Operational Enhancement**
Minor Version:	**22.03.10**	Expedite Changes:	**Start Build**	Estimate:	**86**
Reporter:	**Rhiannon Chin**	Regulation Reference:		Created:	**11/08/2021 05:01 PM**
Status:	**Development Complete**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Rhiannon Chin**	Training Impacted:		Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Performance**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Imaging]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:	Rhiannon Chin - 2/8/2022
Expedite Approval:	Karen Rapponotti - 2/8/2022
Current Design:	Currently, users can create documents with imaging barcodes that do not have a valid barcode. This is because users select and inactive or non-existent program. When users image these documents, no case or form information is retrieved.
Request:	Update the system to retrieve case and form information from barcodes, even if the program did not exist at the time of generation.
Recommendation:	GetBarcodeInfo web service is currently used by Imaging system to retrieve case information associated to a barcode number. This web service will be modified to return CalSAWS case and form information when the barcode is not associated to a program. When the barcode is a NOA, the web service will return the formName and formNumber of 'NOA' (and document type of 'Notification/NOA') without appending the program name since the NOA is not associated to a program.
Outreach Description:	
Migration Impact Description:	N/A.
Migration Impact Analysis:	
Alternative Procedure Description:	Users can be trained to only generate documents for pending/active programs.
Operational Impact:	
Estimate:	86

Automated Test :	0	Batch/Interfaces :	42	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	5	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	22	Tech Arch :	12	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

[CA-236547] BenefitsCal - GA/GR Spacial Files added to CalSAWS

- Resolved: 01/31/2022 04:01 PM

Team Responsible:	**BenefitsCal**	Assignee:	**Rajesh Rudra**	SPG Status:	**Approved**
Fix Version/s:	**[22.02]**	Designer Contact:	**Gillian Bendicio**	Change Type (SCR):	**Enhancement**
Minor Version:	**22.03.13**	Expedite Changes:	**Start Build**	Estimate:	**134**
Reporter:	**Melissa Mendoza**	Regulation Reference:		Created:	**11/10/2021 09:11 AM**
Status:	**Test Complete**	Impact Analysis:	**[Business Process]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Laura Ould**	Training Impacted:	**[N/A]**	Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Self Service Portal]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: L. Ould 2/15/2022

Expedite Approval: 01/18/2022 Karen J. Rapponotti

Current Design: Office Mapping uses the Spacial files in CalSAWS for Los Angeles (LA) county for CalWorks, MediCal and CalFresh Programs.

Request: Office Mapping should use the Spacial Files for the General Relief (GR) program for LA County.

Recommendation:
  1. Load the spacial files into CalSAWS for GR program.
  2. Update Office Mapping API to use the spacial files for the GR Program for LA County.

Outreach Description:

Migration Impact Description: N/A

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 134

Automated Test :	46	Batch/Interfaces :	78	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

[CA-236917] Add Programs to Document Routing Rule Functionality

Team Responsible:	**Online**	Assignee:	**Rasasvi Matukumilli**	SPG Status:	**Approved**
Fix Version/s:	**[22.02]**	Designer Contact:	**Rakan Ali**	Change Type (SCR):	**Enhancement**
Minor Version:	**22.03.10**	Expedite Changes:	**Start Build**	Estimate:	**141**
Reporter:	**Justin Dobbs**	Regulation Reference:		Created:	**11/17/2021 06:48 PM**
Status:	**Development Complete**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Sarah Cox**	Training Impacted:		Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Task Management]**	Approved by Committee:	**02/15/2022**	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:	Sarah Cox
Expedite Approval:	Approved by Karen Rapponotti on 2/15/2022
Current Design:	Counties which use the Hyland imaging solution can configure Document Routing Rules which allow configuration of Tasks to be created based on imaged documents. Document Routing Rule functionality was introduced with CA-214917 per DDIDs 2254, 2504 and 2245. Document Routing Rules can be configured for CalFresh, CalWORKs, Child Care, Foster Care, Medi-Cal and Welfare to Work programs.
Request:	Modify the CalSAWS System Document Routing Rule functionality to include additional programs in the program configuration options.
Recommendation:	Update the Document Routing Rule Program Detail page to include Cal-Learn, CAPI, CFET, RCA and the General Assistance/General Relief programs as options.
Outreach Description:	
Migration Impact Description:	
Migration Impact Analysis:	
Alternative Procedure Description:	N/A
Operational Impact:	
Estimate:	**141**

Automated Test :	0	Batch/Interfaces :	35	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	55
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	36	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

[CA-236952] Training: Update Child Care WBTs for 21.01 to 21.07 App Dev Changes
- Resolved: 02/14/2022 11:57 AM

Team Responsible:	**Training**	Assignee:	**Nour Bibars**	SPG Status:	**Approved**
Fix Version/s:	**[22.02]**	Designer Contact:	**John Depauw**	Change Type (SCR):	**Enhancement**
Minor Version:	**22.03.18**	Expedite Changes:	**Start Build**	Estimate:	**260**
Reporter:	**John Depauw**	Regulation Reference:		Created:	**11/18/2021 01:58 PM**
Status:	**Test Complete**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:		Training Impacted:	**[CFP/WBT]**	Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by Karen Rapponotti on 12/10/2021

Expedite Approval: Approved by Karen Rapponotti on 12/10/21

Current Design: Child Care WBTs are impacted by system changes implemented with the 21.01 to 21.07 Production release.

Request: Child Care WBTs need to be updated to reflect system changes implemented with the 21.01 to 21.07 Production release.

Recommendation:
Update the following Child Care WBTs to reflect changes implemented with the App Dev SCR(s) listed:
1. 020-WBT-CCA-Child Care-01
    a. CA-214038 (Add the "Images" button.)
    b. CA-201377 (Managed/Un-Managed updates, several pages)
2. 020-WBT-CCA-Child Care-02
    a. CA-214038 (Add the "Images" button.)
    b. CA-201377 (Managed/Un-Managed updates, several pages)
3. 020-WBT-CCA-Child Care-03
    a. CA-214038 (Add the "Images" button.)
    b. CA-201377 CA-201377 (Managed/Un-Managed updates, several pages)
4. 022-WBT-Child Care APP: 01 - Managing Child Care Requests
    a. CA-214038 (Add the "Images" button.)
    b. CA-201377 CA-201377 (Managed/Un-Managed updates, several pages)
5. 022-WBT-Child Care APP: 02 - Case Management
    a. CA-214038 (Add the "Images" button.)
    b. CA-201377 (Managed/Un-Managed updates, several pages)
6. 022-WBT-Child Care APP: 03 - Payment Tracking
    a. CA-214038 (Add the "Images" button.)
    b. CA-201377 CA-201377 (Managed/Un-Managed updates, several pages)

Outreach Description:

Migration Impact Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **260**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0

Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	260	Translation :	0

[CA-239407] [Jan 2022] Update Resource Access Control Facility (RACF) FTP Password for Meds and WDTIP Account

- Resolved: 02/17/2022 10:33 AM

Team Responsible:	**Batch Operations**	Assignee:	**Naveen Bhumandla**	SPG Status:	**No**
Fix Version/s:	**[22.02]**	Designer Contact:	**Naveen Bhumandla**	Change Type (SCR):	**Operational Enhancement**
Minor Version:	**22.02.25**	Expedite Changes:	**Production Deployment**	Estimate:	**30**
Reporter:	**Ronak Bhatt**	Regulation Reference:		Created:	**01/12/2022 12:33 PM**
Status:	**Test Complete**	Impact Analysis:	**[Batch Performance]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Prem Venugopalan**	Training Impacted:	**[Data]**	Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Other]**	Approved by Committee: Consortium Review Approval Date:		Other Agency Cross Reference:	
Consortium Review Approval:					

Non-Committee Review:	SCR# approved by Laura on 02/09/2022.
Expedite Approval:	SCR# approved by Laura on 02/09/2022.
Current Design:	Currently, MEDS and WDTIP FTP account Resource Access Control Facility (RACF) ID is an 8 digit password.
Request:	MEDS and WDTIP FTP Resource Access Control Facility (RACF) ID is scheduled to be migrated to a 15+ character passphrase from an 8 digit password.
Recommendation:	MEDS and WDTIP FTP Resource Access Control Facility (RACF) ID is scheduled to be migrated to a 15+ character passphrase from an 8 digit password.
Outreach Description:	
Migration Impact Description:	
Migration Impact Analysis:	
Alternative Procedure Description:	NA
Operational Impact:	
Estimate:	30

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	30
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

[CA-240219] YBN - turn off YBN webservices & batch jobs since LA County is migrating to BC

Team Responsible:	**Batch/Interfaces**	Assignee:	**Marqui Simmons**	SPG Status:	**Approved**
Fix Version/s:	**[22.02]**	Designer Contact:	**Howard Suksanti**	Change Type (SCR):	**Enhancement**
Minor Version:	**22.03.13**	Expedite Changes:	**Start Build**	Estimate:	**202**
Reporter:	**Howard Suksanti**	Regulation Reference:		Created:	**01/31/2022 10:42 AM**
Status:	**Approved**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Laura Ould**	Training Impacted:		Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Self Service Portal]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Reviewed and approved. L. Ould 2/15/2022

Expedite Approval: Start Build Approved 2/17/2022 by Karen Rapponotti

Current Design: YBN is the portal application for Los Angeles (LA) County. Kofax is the image scanning system for LA County.

Request: YBN - turn off YBN, Kofax webservices & batch jobs since LA County is migrating to BC portal and Hyland imaging system

Recommendation:

1) Turnoff the following YBN web services
  a. YBN Appointment endpoint
    - getPendingAppointmentsRequest operation
    - scheduleApplAppointmentRequest operation
    - getProgramStatusesRequest operation
  b. YBN Account endpoint
    - updatePinRequest operation
    - resetPinRequest operation
    - loginRequest operation
    - changePasswordRequest operation
    - getCustomerContactDetailsRequest operation
    - updateCustomerContactDetailsRequest operation
    - emailVerificationRequest operation
    - emailConfirmationRequest operation
    - getCustomerIdPinRequest operation
    - getFormHeaderRequest operation
  c. Application transfer endpoint
    - insertApplicationRequest operation
    - voterDetailsRequest operation
    - duplicateGRApplicationRequest operation
    - prepopulationGRApplicationRequest
  d. CaseInquiry endpoint
    - getEbtDetailsRequest operation
    - getEbtHistoryRequest operation
    - getPartipantDataRequest operation
  e. Forms endpoint
    - generateFormRequest operation
    - submitFormRequest operation
    - uploadVerificationsRequest operation
  f. Notice endpoint
    - getAvailableNoticesRequest operation
    - getNoticeRequest operation

2) Turnoff the following Kofax web services
  Kofax endpoint

- getCaseIndividualsRequest operation
- getFormRequest operation
- updateFormRequest operation
- createTempIndividualRequest operation
- processEdmsDataRequest

3) Update Online property value so that CalSAWS page will not call YBN web services.

4) Turn off the following YBN/Kofax batch jobs. These jobs currently run for LA County only.
   1. PO19C435 – Drops the links from YBN once the document is submitted.
   2. PO19C436 - This batch job sends an email to participants that have a correspondence to view on YBN.
   3. PO19C439 - This job send a request to YBN to retrigger SAWS2Plus and EApp Summary details.
   4. PO19C440 – Thread balancer for EAPP_SENT_DOC table.
   5. PO19C4XX – Thread jobs that send the RE Form link to YBN.
   6. PO19C491 – This batch job stages form links to EAPP_SENT_DOC table.
   7. PB19C991 - This batch job upload YBN image & eICT image into EDMS system.
   8. PB19WS101 – Retries application-case linkage for EDMS.
   9. PO19C1188 - This job sends notification to YBN for GR non-compliance.
   10. PO19C1189 - This job sends notification to YBN for GROW.
   11. PO19C1191 - This job sends an email to participant when a verification document is uploaded from YBN.

Outreach Description:		
Migration Impact Description:	N/A.	
Migration Impact Analysis:		
Alternative Procedure Description:	N/A	
Operational Impact:		
Estimate:	**202**	

Automated Test :	0	Batch/Interfaces :	110	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	12
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	48	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	12	Training :	0	Translation :	0

[CA-240417] Update Fiscal pages to display PDF when Generating Form

Team Responsible:	**Fiscal**	Assignee:	**Eric Makino**	SPG Status:	**Approved**
Fix Version/s:	**[22.02]**	Designer Contact:	**John Besa**	Change Type (SCR):	**Enhancement**
Minor Version:	**22.03.03**	Expedite Changes:	**Production Deployment**	Estimate:	**309**
Reporter:	**Sheryl E. Eppler**	Regulation Reference:		Created:	**02/02/2022 01:18 PM**
Status:	**In Development**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Sheryl E. Eppler**	Training Impacted:	**[N/A]**	Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Fiscal]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:	Approved by Karen Rapponotti on 02/02/2022
Expedite Approval:	Approved by Karen Rapponotti on 02/02/2022
Current Design:	Users clicking the 'Generate Form' button on Fiscal pages used to receive a pop-up print dialog box. Updated browsers no longer support the pop-up print dialog box, and Counties are not able to modify the form prior to printing.
Request:	Update Fiscal pages to display a PDF document when users click the 'Generate Form' button.
Recommendation:	1. Update the below pages and the corresponding buttons to remove the logic that calls the browser's Print functionality. Instead, the PDF of the form should load in a new window. - Local Warrant Print - "Print" - Receipt Detail - "Generate Form" - Invoice Print - "Print" - Affidavite Detail - "Print" - Placement Verification Search - "Print Locally" - Issuance Detail - "Print" - Valuable Request Detail - "Issue Valuable" 2. Regression test the aforementioned pages on browsers: Chrome, Firefox, Edge, and IE Note: There will be a change in business process, as instead of printing directly upon clicking the above buttons, the user can now review the PDF and manually print using the browser's inbuilt print functions.
Outreach Description:	
Migration Impact Description:	
Migration Impact Analysis:	
Alternative Procedure Description:	N/A
Operational Impact:	
Estimate:	**309**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	199	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0

Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	80	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

[CA-240523] Upgrade Jira to version 8.20.5 LTS

Team Responsible:	**System Test**	Assignee:	**Lynnel Silva**	SPG Status:	**No**
Fix Version/s:	**[22.02]**	Designer Contact:	**Francis Paran**	Change Type (SCR):	**Operational Enhancement**
Minor Version:	**22.02.xx**	Expedite Changes:	**No**	Estimate:	**115**
Reporter:	**Francis Paran**	Regulation Reference:		Created:	**02/03/2022 02:17 PM**
Status:	**Pending Approval**	Impact Analysis:	**[Other]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Laura Chavez**	Training Impacted:	**[N/A]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Assembly Test**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Other]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:	Approved via SNOW request# CHG0033772
Expedite Approval:	
Current Design:	Upgrade Sandbox (SBX) Jira to version 8.20.5, a long term support (LTS) version which introduces newer features, bug fixes and enhancements to the system. Version 8.20.5 LTS release notes: https://confluence.atlassian.com/display/JIRASOFTWARE/JIRA+Software+8.20.x+release+notes
Request:	The proposed Jira version to be updated to is 8.20.5 which will still support the existing add-ons, and extend long term support until October, 2023 CHG0033772 - Upgrade Sandbox Jira to 8.20.5
Recommendation:	Upgrade Sandbox (SBX) Jira to version 8.20.5, a long term support (LTS) version which introduces newer features, bug fixes and enhancements to the system.
Outreach Description:	
Migration Impact Description:	Project tool only - no impact to end user.
Migration Impact Analysis:	
Alternative Procedure Description:	N/A - Jira tool must be upgraded in order to remain in support with Atlassian.
Operational Impact:	
Estimate:	**115**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	15	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	100	Training :	0	Translation :	0

[CA-227824] WTW 2 Revision

Team Responsible:	**Client Correspondence**	Assignee:	**Sumanth Vydana**	SPG Status:	**Approved**
Fix Version/s:	**[22.03]**	Designer Contact:	**Daniel J Rosales**	Change Type (SCR):	**Policy Re-Design**
Minor Version:	**22.04.XX**	Expedite Changes:	**Start Build**	Estimate:	**137**
Reporter:	**Gingko Luna**	Regulation Reference:	**AB 79, ACL 21-61**	Created:	**04/21/2021 10:33 AM**
Status:	**In Development**	Impact Analysis:	**[Forms/NOA Translations]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Gingko Luna**	Training Impacted:	**[N/A]**	Funding Source:	**Premise**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	**CW Time Clock**
Committee:	**[Correspondence]**	Approved by Committee:	**12/31/0021**	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Karen J.Rapponotti approved on 2/11/2022

Current Design: The WTW 2 (12/12) exists in the CalSAWS Template Repository in English and Spanish.

Request: Update the Welfare-to-Work (WTW 2) form from Template Repository to the newest State version (5/21) in English.

Recommendation:

Update the Template Repository WTW 2 to the newest State version in English and make all fields editable. Increase font size of Subscripts on page 2 to font size 8. Prior character limit for the Comment Section was 255 characters which did not utilize all space available. The new Comment Section is amended to 3 lines. Each line should have its character limit to use all space available. Turn off Spanish generation for the form as it is not yet available on the CDSS website.

Assumption
1. WTW 2 in Spanish will be updated in a separate SCR (CA-237436) as it is not yet available on the CDSS website.
2. This effort will not be updating variable population or adding/altering generation conditions.
3. The WTW 2 form currently has print locally and save and print locally functionality. This effort will not be updating print functionality.

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: Generate from from CDSS Website.

Operational Impact:

Estimate: **137**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	103	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0

Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	34	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

[CA-237007] DDIDs 2319 2686 FDS - GA GR - Group 6 Forms

Team Responsible:	**Eligibility**	Assignee:	**Stephanie Hugo**	SPG Status:	**No**
Fix Version/s:	**[22.03]**	Designer Contact:	**Harish Katragadda**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**1396**
Reporter:	**Stephanie Hugo**	Regulation Reference:		Created:	**11/19/2021 10:28 AM**
Status:	**System Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Adelaide Mendoza**	Training Impacted:		Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Migration**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[GA/GR]**	Approved by Committee:	**02/02/2022**	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Karen Rapponotti - 12/28/2021

Current Design: The GA/GR solution in the CalSAWS system is designed to automate the rules for the Los Angeles county's implementation as well as the automation and monitoring of their GROW program.

Request: A new GA/GR Automated solution will be developed in CalSAWS to automate the rules and administer the program for the 18 CalWIN counties. This solution will provide the framework for the remaining 39 C-IV counties to opt into this solution in the future. This change request will add reporting-related (X and Y notices) correspondences to the CalSAWS system.

Recommendation:
1. Add GA/GR Periodic Report Not Received (X-NOA) Discontinuance Notice Triggers for GA/GR Automated EDBC/CC Counties solution.
2. Add Balderas Notice Trigger for GA/GR Automated EDBC/CC Counties solution for Not Received Periodic Reporting Form.
3. Add GA/GR Periodic Report Incomplete (Y-NOA) Discontinuance Notice Triggers for GA/GR Automated EDBC/CC Counties solution.
4. Add Balderas Notice Trigger for GA/GR Automated EDBC/CC Counties solution for Incomplete Periodic Reporting Form.
5. Update Customer Reporting Detail Page
6. Update Data Group Indicators.
7. Add Notification to Facility Operator form.

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **1396**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	769	DBA :	0	Design :	165
Eligibility :	43	Fiscal :	102	Forms Test :	181
Imaging :	0	IVR/CC :	0	Online :	9
Performance :	0	Release Communication Support :	0	Reports :	0

[CA-240822] [Analytics] Reports Hard Launch #6 - Replace Landing Page Links for Soft Launched Reports

Team Responsible:	**Analytics**	Assignee:	**Sonu Kumar Singh**	SPG Status:	**No**
Fix Version/s:	**[22.03]**	Designer Contact:	**Milind Sawdadkar**	Change Type (SCR):	**Enhancement**
Minor Version:	**22.04.29**	Expedite Changes:	**No**	Estimate:	**450**
Reporter:	**Stephen Hilliard**	Regulation Reference:		Created:	**02/09/2022 04:16 PM**
Status:	**Pending Approval**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Laura Chavez**	Training Impacted:	**[N/A]**	Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Management Reports]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approval from Laura Chavez <ChavezL> on 03/27/2020.

Expedite Approval:

Current Design: The following Reports links point to OBIEE when generated:
Daily Collection Disposition Report
Daily EBT Reactivates and Card Replacements Report
Daily EVOC EVSVS Report
Daily Excess Recoupment Report
Daily Journal Voucher Warrant Report
Daily Payroll Certification Report
Daily Voucher Activity Report
DCFS MEDS Alerts Summary Report
DCFS MEDS Worker Journal Detail Report
DCFS Overpayment Collection Monthly Report
GROW Class Attendance Report
MEDS Administrative Program and Office Report
MEDS Critical and ZZZ Alerts Report
Work Order Report - Staff
Work Order Report - Supervisor
GR Sanctions Report
Intake Statistics - Applications Report
Medi-Cal Renewals Listing Report
Medi-Cal Rescissions Report
Intake Statistics - Pending Applications, New Approvals and Denials Report
Mental Health and Substance Use Disorder Participation Report
Non Assistance CalFresh Outreach Application Status Report
Potential Cal-Learn Eligible Report
Potential Child Care Stage 1 to Stage 2 Case Transfers Report
PRUCOL Case Tracking Report
Redetermination - Final Exception Report
SSI Approval Denial Report
SSI Caseload Counts Report
SSI-SSA Case Activity Monthly Report
Transitional CalFresh Report
GROW Caseload Report
GROW Job Placement Report
GROW Participation Report
Monthly DVS MHS CLA Report
Stage 1 Child Care Authorizations
Stage 1 Child Care Payments Report
Supportive Services Issuances Report
GR Lodging Paid Report Accrual Month

Homeless Assistance Program Issuances Report
IAR Balance Report
JVW Daily Details Report
Month End Authorization Report
Month-End CalFresh EBT Cancellations and Expungements Report
Month-End EBT Repayments Report
Month-End JVW Cancellations and Expungements Report
Monthly Collection Disposition Report
Monthly Duplicate Payment Report
Monthly Journal Voucher Warrant Report
Monthly Payroll Certification Report
Non LRS SWR Payments Report
Non-SWR Payments Report
Payment Request Report
Payroll Customer and Vendor Warrant Cancellations and Outlaws Report
Payroll Customer EBT Cancellations and Expungements Report
Receipt Mass Upload Report
SSI-SSP Activity Monthly Report
Supplemental Homeless Assistance Issuances Report
TTC Mass Upload Collections Monthly Report
TTC Mass Upload Collections Weekly Report
Unclaimed Funds Report
Unmatched eCAPS Cancellations Report
Unposted Receipts Daily Activity Report
Unposted Receipts Monthly Activity Report
Unrecorded EBT Payment Report
Vendor Payroll Warrant Register Daily Report
Vendor Payroll Warrant Register Monthly Report
Monthly Duplicate Vendor Report
TANF Audit Report
WFPI Child Care Referrals By Agency Monthly Report
WFPI Convictions and IPV Sanctions Report
WFPI Early Fraud Detection and Prevention - SFIS Matches Report
WFPI Early Fraud Detection and Prevention Report
WFPI Production Report
WINS Audit Report
WPR Audit Report

Request: The following Reports links on the Landing Page should be updated to go to QLIK:
Daily Collection Disposition Report
Daily EBT Reactivates and Card Replacements Report
Daily EVOC EVSVS Report
Daily Excess Recoupment Report
Daily Journal Voucher Warrant Report
Daily Payroll Certification Report
Daily Voucher Activity Report
DCFS MEDS Alerts Summary Report
DCFS MEDS Worker Journal Detail Report
DCFS Overpayment Collection Monthly Report
GROW Class Attendance Report
MEDS Administrative Program and Office Report
MEDS Critical and ZZZ Alerts Report
Work Order Report - Staff
Work Order Report - Supervisor
GR Sanctions Report
Intake Statistics - Applications Report
Medi-Cal Renewals Listing Report
Medi-Cal Rescissions Report
Intake Statistics - Pending Applications, New Approvals and Denials Report
Mental Health and Substance Use Disorder Participation Report
Non Assistance CalFresh Outreach Application Status Report
Potential Cal-Learn Eligible Report
Potential Child Care Stage 1 to Stage 2 Case Transfers Report

PRUCOL Case Tracking Report
Redetermination - Final Exception Report
SSI Approval Denial Report
SSI Caseload Counts Report
SSI-SSA Case Activity Monthly Report
Transitional CalFresh Report
GROW Caseload Report
GROW Job Placement Report
GROW Participation Report
Monthly DVS MHS CLA Report
Stage 1 Child Care Authorizations
Stage 1 Child Care Payments Report
Supportive Services Issuances Report
GR Lodging Paid Report Accrual Month
Homeless Assistance Program Issuances Report
IAR Balance Report
JVW Daily Details Report
Month End Authorization Report
Month-End CalFresh EBT Cancellations and Expungements Report
Month-End EBT Repayments Report
Month-End JVW Cancellations and Expungements Report
Monthly Collection Disposition Report
Monthly Duplicate Payment Report
Monthly Journal Voucher Warrant Report
Monthly Payroll Certification Report
Non LRS SWR Payments Report
Non-SWR Payments Report
Payment Request Report
Payroll Customer and Vendor Warrant Cancellations and Outlaws Report
Payroll Customer EBT Cancellations and Expungements Report
Receipt Mass Upload Report
SSI-SSP Activity Monthly Report
Supplemental Homeless Assistance Issuances Report
TTC Mass Upload Collections Monthly Report
TTC Mass Upload Collections Weekly Report
Unclaimed Funds Report
Unmatched eCAPS Cancellations Report
Unposted Receipts Daily Activity Report
Unposted Receipts Monthly Activity Report
Unrecorded EBT Payment Report
Vendor Payroll Warrant Register Daily Report
Vendor Payroll Warrant Register Monthly Report
Monthly Duplicate Vendor Report
TANF Audit Report
WFPI Child Care Referrals By Agency Monthly Report
WFPI Convictions and IPV Sanctions Report
WFPI Early Fraud Detection and Prevention - SFIS Matches Report
WFPI Early Fraud Detection and Prevention Report
WFPI Production Report
WINS Audit Report
WPR Audit Report

Recommendation: The following Reports links on the Landing Page should be updated to go to QLIK:
Daily Collection Disposition Report
Daily EBT Reactivates and Card Replacements Report
Daily EVOC EVSVS Report
Daily Excess Recoupment Report
Daily Journal Voucher Warrant Report
Daily Payroll Certification Report
Daily Voucher Activity Report
DCFS MEDS Alerts Summary Report
DCFS MEDS Worker Journal Detail Report
DCFS Overpayment Collection Monthly Report

GROW Class Attendance Report
MEDS Administrative Program and Office Report
MEDS Critical and ZZZ Alerts Report
Work Order Report - Staff
Work Order Report - Supervisor
GR Sanctions Report
Intake Statistics - Applications Report
Medi-Cal Renewals Listing Report
Medi-Cal Rescissions Report
Intake Statistics - Pending Applications, New Approvals and Denials Report
Mental Health and Substance Use Disorder Participation Report
Non Assistance CalFresh Outreach Application Status Report
Potential Cal-Learn Eligible Report
Potential Child Care Stage 1 to Stage 2 Case Transfers Report
PRUCOL Case Tracking Report
Redetermination - Final Exception Report
SSI Approval Denial Report
SSI Caseload Counts Report
SSI-SSA Case Activity Monthly Report
Transitional CalFresh Report
GROW Caseload Report
GROW Job Placement Report
GROW Participation Report
Monthly DVS MHS CLA Report
Stage 1 Child Care Authorizations
Stage 1 Child Care Payments Report
Supportive Services Issuances Report
GR Lodging Paid Report Accrual Month
Homeless Assistance Program Issuances Report
IAR Balance Report
JVW Daily Details Report
Month End Authorization Report
Month-End CalFresh EBT Cancellations and Expungements Report
Month-End EBT Repayments Report
Month-End JVW Cancellations and Expungements Report
Monthly Collection Disposition Report
Monthly Duplicate Payment Report
Monthly Journal Voucher Warrant Report
Monthly Payroll Certification Report
Non LRS SWR Payments Report
Non-SWR Payments Report
Payment Request Report
Payroll Customer and Vendor Warrant Cancellations and Outlaws Report
Payroll Customer EBT Cancellations and Expungements Report
Receipt Mass Upload Report
SSI-SSP Activity Monthly Report
Supplemental Homeless Assistance Issuances Report
TTC Mass Upload Collections Monthly Report
TTC Mass Upload Collections Weekly Report
Unclaimed Funds Report
Unmatched eCAPS Cancellations Report
Unposted Receipts Daily Activity Report
Unposted Receipts Monthly Activity Report
Unrecorded EBT Payment Report
Vendor Payroll Warrant Register Daily Report
Vendor Payroll Warrant Register Monthly Report
Monthly Duplicate Vendor Report
TANF Audit Report
WFPI Child Care Referrals By Agency Monthly Report
WFPI Convictions and IPV Sanctions Report
WFPI Early Fraud Detection and Prevention - SFIS Matches Report
WFPI Early Fraud Detection and Prevention Report

WFPI Production Report
WINS Audit Report
WPR Audit Report

Outreach
Description:
Migration Impact
Description:
Migration Impact
Analysis:
Alternative N/A
Procedure
Description:
Operational Impact:
Estimate: **450**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	450	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

[CA-221703] ACIN XX-XX; Update the EBT 2260

Team Responsible:	**Client Correspondence**	Assignee:	**Sumanth Vydana**	SPG Status:	**Approved**
Fix Version/s:	**[22.05]**	Designer Contact:	**Jasmine Chen**	Change Type (SCR):	**New Policy**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**115**
Reporter:	**Michele Peterson**	Regulation Reference:	**ACIN**	Created:	**11/10/2020 10:11 AM**
Status:	**In Development**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Caroline Bui**	Training Impacted:	**[N/A]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Correspondence]**	Approved by Committee:	**11/23/2021**	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: 02/02/2022, Expedited Start Build approved by Karen J. Rapponotti

Current Design: The CalSAWS System has the EBT 2260 (03/15) form - Excessive Card Replacement Warning Letter available in all languages. Per ACIN, the State's latest version of EBT 2260 (08/21) has updated verbiage.

Request: Update the CalSAWS EBT 2260 (03/15) verbiage to match the State's latest English and Spanish (8/21) versions.

Recommendation:
1. Update the CalSAWS EBT 2260 (03/15) verbiage to match the State's latest English and Spanish versions.
2. Turn off the form in threshold languages (except English and Spanish) from the Template Repository.
3. Turn off the form in threshold languages (except English and Spanish) from Batch.

Outreach Description:

Migration Impact Description: Implementation for the latest version of EBT 2260 will be applied to all counties as it is a State form/letter.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 115

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	55	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	50	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

[CA-228997] Non-MAGI Asset Verification at Application, Changes in Circumstance, and Special Case Searches

Team Responsible:	**Batch/Interfaces**	Assignee:	**Angela Zhao**	SPG Status:	**Approved**
Fix Version/s:	**[22.05]**	Designer Contact:	**Vallari Bathala**	Change Type (SCR):	**New Policy**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**754**
Reporter:	**Maggie Orozco-Vega**	Regulation Reference:	**ACWDL 21-24**	Created:	**05/20/2021 02:39 PM**
Status:	**In Development**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Carlos Zepeda**	Training Impacted:	**[Job Aid, Online Help]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[IEVS]**	Approved by Committee:	**02/04/2022**	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: 10/14/2021

Expedite Approval: Approved by Karen J. Rapponotti on 01/27/2022

Current Design: Currently, Users are not able to submit Asset Verification Requests through the California Statewide Automated Welfare System (CalSAWS). This is a manual process through the Medi-Cal Eligibility Data System (MEDS). DHCS delivers a flat file with CalSAWS Asset Verification request data monthly for the System to process (CA-231036) and also delivers the flat file on a weekly basis (CA-225639). This SCR will implement changes to the System to automate and streamline the Asset Verification Request process and reduce User workloads.

Request: Allow Users to request an Asset Verification Request through CalSAWS and eliminate the need for Users to switch between CalSAWS and MEDS to submit a request through the Income and Eligibility Verification System (IEVS).

Recommendation:
1. Update the System to allow for a new indicator for new MC Applications to indicate if a 90 day Asset Verification Match for a Non-Long Term Care (Non-LTC) applicant / ABD, or a 60 month Asset Verification Match for a Long Term Care (LTC) individual, should be requested through MEDS.
2. Rename IEVS Applicant Request List to IEVS Request List to include the AVP Requests.
3. Update the IEVS Applicant Request pages created in CA-207203 to allow Users to request ad hoc Asset Matches.
4. Update the batch job for IEVS Applicant request to include ad hoc Asset Verification Requests.
5. Update the AP18 transaction batch jobs to include new values/indicators to request Asset Matches at application.
6. Create a task when Asset Verification Match is returned.

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: Submit At-Application Asset Verification Requests through the Medi-Cal Eligibility Data System (MEDS).

Operational Impact:

Estimate: **754**

Automated Test :	0	Batch/Interfaces :	359	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	180

Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	215	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

[CA-230196] Increases to the Asset Limits for Non-MAGI Medi-Cal Programs

Team Responsible:	**CalHEERS**	Assignee:	**Unassigned**	SPG Status:	**Approved**
Fix Version/s:	**[22.05]**	Designer Contact:	**Carmen Kolaskey**	Change Type (SCR):	**New Policy**
Minor Version:		Expedite Changes:	**No**	Estimate:	**120**
Reporter:	**Elisa Miller**	Regulation Reference:	**ACWDL 21-31**	Created:	**06/18/2021 07:21 PM**
Status:	**Pending Approval**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Nina Butler**	Training Impacted:	**[N/A]**	Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Medi-Cal/CMSP]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Streamline approval per K. Rapponotti 2/2/2022/EM

Current Design:

CalSAWS Medi-Cal EDBC rules calculate the Property Total and Countable Amount for all Non-MAGI Medi-Cal programs. EDBC rules then uses the Countable Amount and compares it to the Property Limit for Non-MAGI Medi-Cal programs, including Long Term Care (LTC) and Medicare Savings Programs (MSP) to determine Non-MAGI Medi-Cal eligibility.

Medi-Cal EDBC uses the following property limits (CT351) for a Non-MAGI Medi-Cal determination, including LTC.

• One individual, property limit of $2000
• Two Individuals, property limit of $3000
• The property limit increases by $150 for each additional household up to a maximum of 10 household members.

Medi-Cal EDBC uses the following property limits (CT335) for MSP Qualified Medicare Beneficiary (QMB), Specified Low-Income Medi-care Beneficiary (SLMB) and Qualifying Individual (QI -1)
• $7,970 for single
• $11,960 for married couple

On January 1, 2014, the Affordable Care Act (ACA) was implemented and changed how Medi-Cal programs are evaluated. With the implementation of ACA, the 1931(b) Medi-Cal Program became obsolete. As a result of ACA, CalSAWS stopped evaluating individuals and families for the1931(b) Medi-Cal program, but the 1931(b) Property code table records remained active.

Request:

Per ACWDL 21-31, CalSAWS will update property limits for Non-MAGI Medi-Cal programs, including LTC, to $130,000 for the first individual and $65,000 for each additional household member (up to ten) with an effective date of July 1, 2022. Per ACWDL 21-31, CalSAWS will update the MSP property limits to $130,000 for single and $195,000 for a couple with an effective date of July 1, 2022.
Additionally, CalSAWS will include a cleanup effort with this SCR and will end date Code Table details for 1931(b) property limit.

Recommendation:

1. Effective June 30, 2022, end date the current Non-MAGI Medi-Cal Program Property Limits, including LTC and MSP programs.
2. Insert new property limits records with begin date of July 1, 2022, for Non-MAGI Medi-Cal Programs, including LTC and MSP Programs.
3. End date current 1931(b) property limit records with an end date of 12/31/2013.

Outreach Description:

Migration Impact Description: Changes would be implemented post-migration.

Migration Impact Analysis:

Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	**120**				
Automated Test :	48	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	22	CalHEERS Test :	26
Client Correspondence :	14	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

[CA-231845] Exclude over 21 year-olds from BTSCA run

Team Responsible:	**Fiscal**	Assignee:	**Anusha Gangishetty**	SPG Status:	**Approved**
Fix Version/s:	**[22.05]**	Designer Contact:	**Eric Makino**	Change Type (SCR):	**New Policy**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**88**
Reporter:	**Sheryl E. Eppler**	Regulation Reference:	**ACL 20-45**	Created:	**08/04/2021 01:34 PM**
Status:	**In Development**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Sheryl E. Eppler**	Training Impacted:	**[N/A]**	Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Fiscal]**	Approved by Committee:	**02/03/2022**	Other Agency Cross Reference:	**CA-231801**
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Region 6 - Kimberly Wilkerson 02/03/2022

Expedite Approval: Approved by Karen Rapponotti on 02/15/2022

Current Design: The Back-To-School-Clothing-Allowance (BTSCA) batch job for LA County does not exclude Non-Minor Dependents (NMDs) who are 21 years old.

Request: Update the Back-To-School-Clothing-Allowance (BTSCA) batch job for LA County to exclude Non-Minor Dependents (NMDs) who are 21 years old.

Recommendation: Update the Back-To-School-Clothing-Allowance (BTSCA) batch job for LA County to exclude Non-Minor Dependents (NMDs) who are 21 years old.

Outreach Description:

Migration Impact Description: LA County Specific Job update

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 88

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	55	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	23	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

[CA-232061] ACL 21-140 Pregnant Person Only (PPO) Eligibility Upon Application for CalWORKs Program

Team Responsible:	**Eligibility**	Assignee:	**Unassigned**	SPG Status:	**Approved**
Fix Version/s:	**[22.05]**	Designer Contact:	**Paul Galloway**	Change Type (SCR):	**New Policy**
Minor Version:		Expedite Changes:	**No**	Estimate:	**95**
Reporter:	**Binh Tran**	Regulation Reference:	**ACL 21-140**	Created:	**08/10/2021 05:51 PM**
Status:	**Approved**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Binh Tran**	Training Impacted:	**[N/A]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[CalWORKs/ CalFresh]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval:

Current Design: A Pregnant Person Only (PPO) CW household (i.e., a pregnant person aged 19 or older with no other eligible children in the home) is not eligible for aid until the second trimester of the pregnancy.

Request: Implement PPO eligibility changes from ACL 21-140.

Recommendation:
1. Update EDBC effective 7/1/2022 so a PPO can receive CW aid at the time of application and no longer must wait until the second trimester of pregnancy.

(see attached design document for full details)

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: Override CW EDBC results to grant PPO aid prior to the second trimester.

Operational Impact:

Estimate: 95

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	44	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	41	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

[CA-235407] Update NOMI generation logic

Team Responsible:	**Client Correspondence**	Assignee:	**Lalitha Valamarthi**	SPG Status:	**Approved**
Fix Version/s:	**[22.05]**	Designer Contact:	**Connor Gorry**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Production Deployment**	Estimate:	**133**
Reporter:	**Tiffany Huckaby**	Regulation Reference:		Created:	**10/20/2021 10:28 AM**
Status:	**Approved**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Caroline Bui**	Training Impacted:	**[Job Aid]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[CalWORKs/ CalFresh]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:	Approved by Caroline Bui 1/27/2022
Expedite Approval:	Karen Rapponotti on 10/20/2021
Current Design:	CA-201756 updated the NOMI generation logic for Batch and EDBC.
Request:	Update the NOMI Denial logic to generate only through EDBC and remove the suppression of the NOMI for 30 days.
Recommendation:	1.) Remove the Batch Denial generation logic as this will be generated through EDBC ongoing.
	2.) Update the EDBC NOMI Denial logic to no longer suppress for 30 days.
Outreach Description:	
Migration Impact Description:	Counties will inherit functionality at migration.
Migration Impact Analysis:	
Alternative Procedure Description:	Manually generate DFA 377.1A.
Operational Impact:	
Estimate:	133

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	92	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	41	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

[CA-235433] Form Header and Body variables need to be editable in CalSAWS - Phase II

Team Responsible:	**Client Correspondence**	Assignee:	**Lianel Richwin**	SPG Status:	**Approved**
Fix Version/s:	**[22.05]**	Designer Contact:	**Nithya Chereddy**	Change Type (SCR):	**Operational Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**3588**
Reporter:	**Nithya Chereddy**	Regulation Reference:		Created:	**10/20/2021 03:58 PM**
Status:	**In Development**	Impact Analysis:	**[Other]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Janet Mitri**	Training Impacted:	**[Job Aid]**	Funding Source:	**Premise**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	**Correspondence Phase I**
Committee:	**[Correspondence]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:	Approved by Janet Mitri on 02/03/2022
Expedite Approval:	Approved by Karen Rapponotti on 10/1/2021
Current Design:	Form headers are not editable in CalSAWS when generated from a page or Template Repository.
	Not all Form variables in the body of the Form that currently automatically populate are editable by the worker.
	Incident - INC0026231, INC0027511
Request:	1. Form headers need to be editable in CalSAWS when generated from a page or Template Repository.
	2. Update Forms that generate from Template Repository or from a page to be editable. Variables in the body of the Form should be editable regardless if they automatically populate.
Recommendation:	1. Remove 'Customer ID:' field on all the headers for the forms listed in the attachment 'List of Forms - Phase II.xls'.
	2. Make the header and body fields editable for all the forms listed in the attachment 'List of Forms - Phase II.xls'.
	3. Update the text fields on the forms listed in the attachment 'List of Forms - Phase II.xls' to allow characters to be entered in the entire visible area instead of limiting the characters to a particular count.
	Note:
	1. The forms listed in the attachment 'List of Forms - Phase II.xls' are the forms that currently use any existing header in CalSAWS except for 'Header_1'. This list also has the languages that each form is available in.
	2. This SCR is only updating the forms that are visible to either all counties or migration counties.
	3. This SCR does not have a design document.
	4. As headers are used across multiple forms, updating a header will also impact LA County only forms. The body variables will be made editable for LA County only forms through the SCR CA-237788
	6. County name will not be editable in the any of the headers.
	7. If the form has multiple headers, all those will be editable.
	8. All editable fields will be left aligned.
	9. If the form body has the same variables that exist in the form header like worker name or worker phone number etc., editing the variable in form header will also update the variable in the form body or vice versa.
Outreach Description:	
Migration Impact Description:	
Migration Impact Analysis:	

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 3588

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	2544	DBA :	0	Design :	25
Eligibility :	0	Fiscal :	0	Forms Test :	1019
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

[CA-235644] Update Vital Statistics Detail page to add '2Z SSA Confirmed' value to Document Type dropdown

Team Responsible:	**Online**	Assignee:	**Amrinder Gill**	SPG Status:	**Approved**
Fix Version/s:	**[22.05]**	Designer Contact:	**Andrea Rodriguez**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**91**
Reporter:	**Amy Gill**	Regulation Reference:		Created:	**10/25/2021 05:46 PM**
Status:	**Pending Approval**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Carlos Zepeda**	Training Impacted:	**[Job Aid]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:		Funding Source ID:	
Committee:	**[MEDS]**	Approved by Committee: Consortium Review Approval Date:	**01/31/2022**	Other Agency Cross Reference:	
Consortium Review Approval:					

Non-Committee Review:

Expedite Approval:

Current Design: On the Vital Statistics Detail page, the option "2Z SSA confirmed U.S. Citizenship" is not user selectable for the Document Type on File and Document Type dropdowns.

MEDS will interface with CalSAWS to update the fields to "2Z SSA confirmed U.S. Citizenship" when the customer is 2Z verified in MEDS, by selecting a Document Type on File of "Unable to Obtain Documentation" with a Reason of "New Applicant".

The user does not have the ability to enter a "2Z SSA confirmed U.S. Citizenship" document type manually. Only the interface with MEDS updates the field to that status if appropriate. Document types that do not match MEDS may result in MEDS Alerts.

Request: Update CalSAWS to allow the user to select the "2Z SSA confirmed U.S. Citizenship" option on the Document Type on File and Document Type dropdowns on the Vital Statistics Detail page.

Recommendation: 1. Update the Document Type on File and Document Type dropdowns on the Vital Statistics Detail page to display the "2Z SSA confirmed U.S. Citizenship" option.

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **91**

Automated Test :	12	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	41
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	28	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

[CA-235931] 2022 Medicare Catastrophic Coverage Act Spousal Impoverishment Caps

Team Responsible:	**CalHEERS**	Assignee:	**Appalaraju Indala**	SPG Status:	**Approved**
Fix Version/s:	**[22.05]**	Designer Contact:	**Tisha Mutreja**	Change Type (SCR):	**New Policy**
Minor Version:		Expedite Changes:	**No**	Estimate:	**65**
Reporter:	**Tisha Mutreja**	Regulation Reference:	**ACWDL 21-34**	Created:	**10/29/2021 03:24 PM**
Status:	**Pending Approval**	Impact Analysis:	**[Forms/NOA Translations]**	Outreach Required:	**Yes**
Policy/Design Consortium Contact:	**Nina Butler**	Training Impacted:	**[N/A]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Medi-Cal/CMSP]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Streamline approval per K. Rapponotti via email on 2/10/2022/EM

Current Design: The Community Spouse Resource Allowance (CSRA) in CalSAWS is currently at the 2021 level of $130,380.00 and the maximum spousal income allocation/minimum monthly maintenance needs allowance is at $3,260.00.

Request:
1. Per ACWDL 21-34, CalSAWS must update the maximum income and property caps under the Medicare Catastrophic Coverage Act effective 01/01/2022, the community spouse resource allowance is $137,400 and the maximum spousal income allocation/minimum monthly maintenance needs allowance is $3,435 per month.

2. CalSAWS must update the following forms to reflect the new amounts via Medi-Cal Eligibility Division Information Letter- MC 007, DHCS 7077, and DHCS 7102

Recommendation:
1. Update the Values of:
a. Community Spouse Resource Allowance (CT 335_A3):
   i. Effective 01/01/2022 the CSRA will be updated to $137,400

b. MC LTC Community Spouse Needs (CT 335_81):
   i. Effective 01/01/2022 the MC LTC Community Spouse Needs Allowance will be updated to $3,435

2. Generate a list of cases that have Long Term Care (LTC) person who was denied or discontinued for over resources, but their CSRA was under the new value from 01/01/2022 through the date of implementation for this SCR.

List Name : 2022 Denied/Discontinued LTC for Over Resources
The list will consist of below columns -
- Case Name
- Case Number
- County
- Unit
- Unit Name
- Office Name
- Worker ID
- Benefit Month

Add below text on the posted list 'County Action' tab:
Counties should review the cases and determine if the budget should be recomputed or denied/discontinued cases rescinded and re-evaluated with the new values. The new values were updated in CalSAWS effective 01/01/2022, therefore any EDBCs run starting with 01/01/2022 will apply the new amounts.

4. Generate a list of MC programs where an EDBC was run for the benefit month of 01/2022 through the date of implementation for this SCR, which includes a LTC budget with a share-of-cost and a spousal income allocation was performed.

List Name : 2022 LTC with Share of Cost
 The listing will consist of below columns -
 - Case Name
 - Case Number
 - County
 - Unit
 - Unit Name
 - Office Name
 - Worker ID
 - Benefit Month (s)
Note: Benefit Month (s) will list each EDBC benefit month in the same row, separated by a comma. For EDBCs
 that span multiple months, the begin month will display.

 Add below text on the posted list 'County Action' tab:
Counties should review the cases and determine if the budget should be recomputed and re-evaluated with the
 new values. The new values were updated in CalSAWS effective 01/01/2022, therefore any EDBCs run starting
 with 01/01/2022 will apply the new amounts.

 Note: The requested Forms will be updated with CA-222301

Outreach Description:	CIT will be published for the generated lists. Lists will be posted at below location: CalACES Web Portal > System Changes > SCR and SIR Lists > 2022> CA-235931
Migration Impact Description:	
Migration Impact Analysis:	
Alternative Procedure Description:	Manual Override
Operational Impact:	
Estimate:	**65**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	43	CalHEERS Test :	17
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

[CA-238289] Add Print Bundle Encryption Jobs for CalWIN Counties

Team Responsible:	**Client Correspondence**	Assignee:	**Rekha Jaguva Rajan**	SPG Status:	**Approved**
Fix Version/s:	**[22.05]**	Designer Contact:	**Nithya Chereddy**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**78**
Reporter:	**Lawrence Samy**	Regulation Reference:		Created:	**12/16/2021 09:43 AM**
Status:	**Approved**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Maria Arceo**	Training Impacted:	**[N/A]**	Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Correspondence]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:	Maria Arceo 2/07/2022
Expedite Approval:	Approved by Karen J. Rapponotti on 1/13/2022
Current Design:	With CA-226573, encryption jobs were added for the 40 counties to encrypt the print bundles before transferring the bundle to the print vendor
Request:	Add the encryption jobs for the CalWIN counties. Add the batch properties for the CalWIN FTP jobs to match properties of the 40 counties.
Recommendation:	1. Add the following batch jobs for CalWIN Counties to encrypt the bundles before moving the bundles to the FTP folders: a. PBXXP500 b. PBXXP501 c. PBXXP504 d. PBXXP505 Note: 'XX' denotes the county code. The Migration Counties only have the following batch jobs: PBXXP500, PBXXP501, PBXXP504 and PBXXP505. 2. Add the batch properties for the CalWIN FTP jobs to match properties of the 40 counties. The list of CalWIN Counties and the batch properties are in the supporting Document "List of CalWIN Counties and Batch Properties.xls"
Outreach Description:	
Migration Impact Description:	N/A
Migration Impact Analysis:	
Alternative Procedure Description:	N/A
Operational Impact:	
Estimate:	**78**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	55	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0

System Test Support :	23	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

[CA-233347] CalHEERS eHIT: Addition of Federally Recognized Tribes

Team Responsible:	**CalHEERS**	Assignee:	**Unassigned**	SPG Status:	**Approved**
Fix Version/s:	**[22.06]**	Designer Contact:	**Carmen Kolaskey**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**184**
Reporter:	**Renee Gustafson**	Regulation Reference:		Created:	**09/14/2021 08:58 AM**
Status:	**Pending Approval**	Impact Analysis:	**[N/A]**	Outreach Required:	**Yes**
Policy/Design Consortium Contact:	**Maureen Votta**	Training Impacted:	**[N/A]**	Funding Source:	**Premise**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	**CalHEERS**
Committee:	**[Medi-Cal/CMSP]**	Approved by Committee:		Other Agency Cross Reference:	**CH-174936**
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:
Expedite Approval: Streamline approval by K. Rapponotti/EM 1/4/2022

Current Design: CalSAWS collects Tribe information in the Individual Demographic Detail page when the answer to the question 'Is this person a member of a Federally – Recognized Indian Tribe?' is "Yes". This page collects the State to which the Tribe belongs as well as the Tribe Name. The Tribe names selectable in CalSAWS include both Federal-Recognized Tribes and State-Recognized Tribes. CalSAWS communicates Tribe Name code to CalHEERS via eHIT in an Eligibility Determination Request (EDR) transaction. Although State-Recognized Tribes are in eHIT, when CalSAWS sends a State-Recognized Tribe in an EDR, CalHEERS returns an error message, 'VALIDATION ERROR: The code provided for TribeNameCode does not exist for SAWS Case Person: XX'.

Federal-Recognized Tribe 'Mdewakanton Sioux Indians' is duplicated in eHIT with both Tribe code 255 and 256. Tribe Name 'Mdewakanton Sioux Indians' (255) and 'Minnesota Mdewakanton Sioux Indians' (256) are two distinct tribes in CalSAWS but represent one single Tribe. Federal-Recognized Tribe 'Table Bluff Reservation-Wiyot Tribe' and Wiyot Tribe (formerly the Table Bluff Reservation-Wiyot Tribe) are in CalSAWS and eHIT as two separate distinct Tribes; however, they represent one single Tribe.

Lastly, CalSAWS contains Tribe Names that are assigned with Governing Body as a State-Recognized Tribe (ST) when the Tribe Names should be assigned to Governing Body as Federal-Recognized Tribe (FE).

Request: With CalHEERS Change Request CH174936, CalHEERS is updating Federally-Recognized Tribes which are passed in eHIT.   CalHEERS will update Federally- Recognized tribe selection in the CalHEERS portal to align with the Federally- Recognized Tribes listed on NCSL (National Conference of State Legislatures) website. This update will allow the Consumers to select their Federal Tribe and not be required to use "Tribe Not Listed". CalHEERS is removing the duplicate Federally-Recognized tribe, 'Mdewakanton Sioux Indians' (255) from eHIT and renaming 'Minnesota Mdewakanton Sioux Indians' (256) to 'Mdewakanton Sioux Indians' (256).   Similarly, CalHEERS is removing Federally-Recognized tribe, 'Table Bluff Reservation-Wiyot Tribe' (Tribe Code 570) from eHIT and will reassign individuals to 'Wiyot Tribe (formerly the Table Bluff Reservation-Wiyot Tribe)' (Tribe Code 647).

Update CalSAWS to align the Tribe Names with eHIT.

Update CalSAWS Tribe Names to align with appropriate Governing Body of 'Federally-Recognized' (FE).

Recommendation:
  1. Update the Tribe Name code table (CT 311) per the updates to eHIT
  2. Update individuals associated to a State-Recognized Tribe to be associated to Federally-Recognized Tribe, 'Tribe Not Listed'
  3. Update individuals associated to a removed, duplicate Federally-Recognized Tribe to the appropriate Federally-Recognized Tribe.
  4. Update individuals associated to an end-dated Federally-Recognized Tribe to Federally-Recognized Tribe, 'Tribe Not Listed'.
  5. Generate Lists after the data change is complete for Recommendations 2.2, 2.3 and 2.4.

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: Not Applicable

Operational Impact:

Estimate: 184

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	98	CalHEERS Test :	56
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	8	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

A CIT will be sent out for the informational list included in the Design.

[CA-235508] Usability Updates to the Verification List page

Team Responsible:	**Online**	Assignee:	**Unassigned**	SPG Status:	**Approved**
Fix Version/s:	**[22.07]**	Designer Contact:	**Vallari Bathala**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**57**
Reporter:	**Matthew Lower**	Regulation Reference:		Created:	**10/21/2021 04:24 PM**
Status:	**Pending Approval**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Caroline Bui**	Training Impacted:	**[Job Aid]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[CalWORKs/ CalFresh]**	Approved by Committee:	**02/15/2022**	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval:

Current Design: The Verification List page is used to track Verifications that are required for different programs that are administered in the CalSAWS system. Currently, Users are not able to filter the results of the Verification List page by customer name. Users cannot sort by name or type of Verification. This SCR will implement changes to the page to allow Users to search by the Name and sort by the Name and Type columns.

Request: Update the Verification List page to expand the usability of the pages functionality.

Recommendation:
1. Update the page to allow Users to sort by Name and Type.
2. Add a Name filter to allow Users to search results by Name.
3. Add Extension Date column to the Search Results Summary.

Outreach Description:

Migration Impact Description: N/A

Migration Impact Analysis: No Impact

Alternative Procedure Description: None.

Operational Impact:

Estimate: 57

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	41
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	16	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

[CA-207521] Update the Appraisal Appointment No Show Batch to set the Status Reason Code to 'Exempt'

Team Responsible:	**Batch/Interfaces [22.11]**	Assignee:	**Edgars Reinholds**	SPG Status:	**Pending**
Fix Version/s:		Designer Contact:	**Howard Suksanti**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**295**
Reporter:	**Dana K. Petersen**	Regulation Reference:		Created:	**03/18/2019 06:32 PM**
Status:	**Pending Approval**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Gingko Luna**	Training Impacted:		Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Welfare to Work/ WPR]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Approved by Gingko Luna 2/3/22

Current Design: The Apply Deregistered For Appraisal No Show Batch job sets the WTW or REP program status to 'Derigestered' when the customer does not show up to the Appraisal activity for Exempt Volunteer participant. However, the batch was not program to set the program status reason. Therefore, it impact the report for number of participants "Deregistered" due to "Exempt".

Request:
1) Update the following Batch job to set the WTW/REP program's status reason code to 'Exempt' when the program is deregistered.

  a. JB19S813D Deregister GAIN for Appraisal No-Show. This job deregisters GAIN programs for Appraisal No-Show. This batch job runs for LA County only.
  b. JB19S816D Deregister GAIN for Appraisal No-Show - Previous Sanction. This job deregisters GAIN programs for Appraisal No-Show – Previous Sanction. This batch job runs for LA County only.

  All Counties batch job:
  c. JB00M101D Deregister Welfare to Work. This process will deregister pending WTW programs when the corresponding CW program is denied.

2) Create a DCR to update WTW/REP program status reason with a status reason of "Exempt" when the program was set by JB19S813, JB19S816D , and JB00M101D prior to this SCR and the status reason code is blank.

Recommendation:
1) Update the following Batch job to set the WTW/REP program's status reason code to 'Exempt' when the program is deregistered.

  a. JB19S813D Deregister GAIN for Appraisal No-Show. This job deregisters GAIN programs for Appraisal No-Show. This batch job runs for LA County only.
  b. JB19S816D Deregister GAIN for Appraisal No-Show - Previous Sanction. This job deregisters GAIN programs for Appraisal No-Show – Previous Sanction. This batch job runs for LA County only.

  All Counties batch job:
  c. JB00M101D Deregister Welfare to Work. This process will deregister pending WTW programs when the corresponding CW program is denied.

2) Create a DCR to update WTW/REP program status reason with a status reason of "Exempt" when the program was set by JB19S813, JB19S816D , and JB00M101D prior to this SCR and the status reason code is blank.

Outreach Description:

Migration Impact Description: N/A.

Migration Impact Analysis:
Alternative Procedure Description: N/A.
Operational Impact:
Estimate: 295

Automated Test :	0	Batch/Interfaces :	193	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	77	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

End SCRs

[CA-236661] BenefitsCal - Create BPCR to Turn Off MC Renewal for Form Status Batch Job starting 11/18/2021 (until further notice - see CA-236663)

- Resolved: 11/18/2021 05:10 PM

Team Responsible:	**Batch/Interfaces**	Assignee:	**Rajesh Rudra**	SPG Status:	**No**
Fix Version/s:	**[21.07]**	Designer Contact:	**Gillian Bendicio**	Change Type (SCR):	**Operational Enhancement**
Minor Version:	**21.11.18**	Expedite Changes:	**Production Deployment**	Estimate:	**9**
Reporter:	**Gillian Bendicio**	Regulation Reference:		Created:	**11/12/2021 11:33 AM**
Status:	**In Production**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Laura Ould**	Training Impacted:		Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Self Service Portal]**	Approved by Committee:		Other Agency Cross Reference:	**CSPM-41167**
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:	L. Ould 12/14/2021
Expedite Approval:	Approved by Karen J. Rapponotti 11/16/2021
Current Design:	Currently, the Form Status Batch job sends MC Renewal information when cases that are associated to a BenefitsCal account is due for their MC Renewal.
Request:	BenefitsCal is making an update to their screens to support the income, expense, and property mapping that will be passed by CalSAWS as implemented in CA-235128. To prevent issues for the cases that had their MC renewal information sent to BenefitsCal prior to this update, a BPCR is requested to turn off the MC Renewals on the Form Status Batch job during the transition period.
Recommendation:	1. Create a BPCR to turn off the MC Renewals (MC 210 RV, MC 216 and MC 217) for the Form Status Batch job.
Outreach Description:	
Migration Impact Description:	N/A
Migration Impact Analysis:	
Alternative Procedure Description:	Customers can turn in their MC Renewals in person/by mail.
Operational Impact:	
Estimate:	**9**

Automated Test :	2	Batch/Interfaces :	7	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0
Content Revision Status-1:	Pending CCB				

Content Revision Description-1:

  1. Recommendation Change: N/A

2. Estimate Change:
Before: Batch/Interfaces ETC 2: 2
After: Batch/Interfaces ETC 3: 3

3. Release Change: N/A

4. Funding Source Change: N/A

Content Revision Status-2:

Content Revision Description-2:

  1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-3:

Content Revision Description-3:

  1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-4:

Content Revision Description-4:

  1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

[CA-236663] Re-Enable the MC RE in Form Status Batch Job
- Resolved: 11/19/2021 03:07 PM

Team Responsible:	**Batch/Interfaces**	Assignee:	**Rajesh Rudra**	SPG Status:	**No**
Fix Version/s:	**[21.07]**	Designer Contact:	**Gillian Bendicio**	Change Type (SCR):	**Operational Enhancement**
Minor Version:	**21.11.22**	Expedite Changes:	**Production Deployment**	Estimate:	**18**
Reporter:	**Gillian Bendicio**	Regulation Reference:		Created:	**11/12/2021 11:43 AM**
Status:	**In Production**	Impact Analysis:	**[Customer Impact]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Laura Ould**	Training Impacted:		Funding Source:	**CalSAWS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Self Service Portal]**	Approved by Committee:		Other Agency Cross Reference:	**CSPM-41167**
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: L. Ould 12/14/2021

Expedite Approval: Approved by Karen J. Rapponotti 11/16/2021

Current Design: Currently, the Form Status Batch job does not MC send Renewal information when cases that are associated to a BenefitsCal account is due for MC Renewal. BenefitsCal has updated their screens to support the income, expense, and property mapping that will be passed by CalSAWS as implemented in CA-235128. To prevent issues for the cases that had their MC renewal information sent to BenefitsCal prior to this update, these cases renewal links in BenefitsCal are disabled.

Request: Re-enable the MC Renewal in the Form Status batch job and re-send the impacted cases to BenefitsCal

Recommendation:
1. Create a BPCR to turn on the MC Renewals (MC 210 RV, MC 216, MC 217) on the Form Status batch job.
2. Create a DCR to update the Form Status batch job to run on the last successful date of 10/25/2021.

Outreach Description:

Migration Impact Description: N/A

Migration Impact Analysis:

Alternative Procedure Description: Customers will need to submit their MC Renewals thru mail or in-person.

Operational Impact:

Estimate: 18

Automated Test :	4	Batch/Interfaces :	14	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Recommendation Change: N/A

	2. Estimate Change: Before: Batch/Interfaces ETC: 14 Automated Test ETC: 4 After: Batch/Interfaces ETC: 34 Automated Test ETC: 35 3. Release Change: N/A 4. Funding Source Change: N/A
Content Revision Status-2: **Content Revision Description-2:**	1. Recommendation Change: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After:
Content Revision Status-3: **Content Revision Description-3:**	1. Recommendation Change: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After:
Content Revision Status-4: **Content Revision Description-4:**	1. Recommendation Change: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After:

[CA-235128] BenefitsCal - Updates for BenefitsCal Release 2.0

- Resolved: 11/12/2021 07:11 PM

Team Responsible:	**Batch/Interfaces**	Assignee:	**Melissa Mendoza**	SPG Status:	**Approved**		
Fix Version/s:	**[21.11]**	Designer Contact:	**Gillian Bendicio**	Change Type (SCR):	**Enhancement**		
Minor Version:		Expedite Changes:	**Production Deployment**	Estimate:	**635**		
Reporter:	**Melissa Mendoza**	Regulation Reference:		Created:	**10/14/2021 10:10 AM**		
Status:	**In Production**	Impact Analysis:	**[Customer Impact]**	Outreach Required:	**No**		
Policy/Design Consortium Contact:	**Connie Buzbee**	Training Impacted:		Funding Source:	**LRS M&E**		
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:			
Committee:	**[Self Service Portal]**	Approved by Committee:		Other Agency Cross Reference:			
Consortium Review Approval:		Consortium Review Approval Date:					

Non-Committee Review:	N/A - Approved by Connie Buzbee - 10/14/2021
Expedite Approval:	Karen J. Rapponotti Approved 10/14/2021
Current Design:	BenefitsCal is supporting the 39 migrated Counties.
Request:	Make updates to CalSAWS to support Release 2.0.
Recommendation:	Make the following updates to CalSAWS to support Release 2.0: 1. Update e-Application Summary to remove signed SAWS2A indicator. 2. Updates to Form Status API to support Expenses, Income and Assets. 5. Update GA/GR Program Linking flow for e-application summary.
Outreach Description:	
Migration Impact Description:	
Migration Impact Analysis:	
Alternative Procedure Description:	Customer can submit their e-Applications and renewals by mail or in-person.
Operational Impact:	

Estimate:	**635**				
Automated Test :	160	Batch/Interfaces :	160	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	235
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	80	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1:	Pending CCB
Content Revision Description-1:	1. Recommendation Change: Before: After: 2. Estimate Change:

	Before: Batch/Interfaces ETC 1: 100 Batch/Interfaces ETC 2: 30 Batch/Interfaces ETC 3: 30 Online ETC 3: 45 Automated Test ETC 1: 110 Automated Test ETC 2: 50 After: Batch/Interfaces ETC 1: 120 Batch/Interfaces ETC 2: 75 Batch/Interfaces ETC 3: 70 Online ETC 3: 44 Automated Test ETC 1: 180 Automated Test ETC 2: 68 3. Release Change: Before: After: 4. Funding Source Change: Before: After:
Content Revision Status-2: **Content Revision Description-2:**	1. Recommendation Change: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After:
Content Revision Status-3: **Content Revision Description-3:**	1. Recommendation Change: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After:
Content Revision Status-4: **Content Revision Description-4:**	1. Recommendation Change: Before: After:

[CA-221837] ACL 20-145 Generate One Time Mailer CF 34 to CalFresh ESAP Households

Team Responsible:	**Client Correspondence**	Assignee:	**Rekha Jaguva Rajan**	SPG Status:	**Pending**
Fix Version/s:	**[22.01]**	Designer Contact:	**Phong Xiong**	Change Type (SCR):	**New Policy**
Minor Version:	**22.03.04**	Expedite Changes:	**No**	Estimate:	**65**
Reporter:	**Caroline Bui**	Regulation Reference:	**ACL 20-145**	Created:	**11/16/2020 12:39 PM**
Status:	**In Assembly Test**	Impact Analysis:	**[Forms/NOA Translations]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Caroline Bui**	Training Impacted:	**[Online Help]**	Funding Source:	**Premise**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	**ESAP**
Committee:	**[Correspondence]**	Approved by Committee: Consortium Review Approval Date:	**08/26/2021**	Other Agency Cross Reference:	
Consortium Review Approval:					

Non-Committee Review:

Expedite Approval:

Current Design: The CF 34 currently does not exist in the system.

Request: Generate the new CF 34, a one-time notice that informs ESAP households of the elimination of periodic reporting requirements and communicates that, depending on the individual household's 36-month certification period, any pending SAR 7(s) will no longer be required.

Recommendation: Generate the new CF 34 (see CA-220040) one-time notice that informs ESAP households they will no longer have to complete the SAR 7 form.
Per CRPC 2422, this form should be mailed on a late enough date that ESAP households will not receive it until after all February 2022 SAR 7 packets are due so it will not cause confusion about when the new policy begins.

The one-time mailer will be sent on March 3, 2022.

Create a DCR that will do the following:
1. Find cases that meet all the following conditions:
   a. The program is CalFresh
   b. The status of the program is Active.
   c. The Meets ESAP Criteria is set to 'Yes'.
   Technical Note: The ESAP indicator is stored in the program detail table and will need to check if the ESAP indicator is set to 'Yes' on the most recent
   program detail record.
   d. The current reporting type is 'Semi-Annual Reporting - No Report'.
2. For each record returned from the driving query, insert a record into the system transaction table with the following transactional values:
   a. Case Id: The case Id associated to the current CalFresh program.
   b. Program Id: The program Id of the current CalFresh program.
   c. Person Id: The primary applicant of the current CalFresh program.
   d. Type Code: FR
   e. Sub Type Code: Sub type code implemented with CA-220040.
   f. Effective Date: Batch Date

Outreach Description:

Migration Impact Description: System/County specific data change.

Migration Impact Analysis:

Alternative Procedure Description: Manually generate the CF 34 to send to ESAP Households.

Operational Impact:

Estimate: **65**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	47	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	13	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1: Pending CCB

Content Revision Description-1:

1. Recommendation Change: N/A

2. Estimate Change: N/A

3. Release Change:
Before: 22.01
After: 22.02

4. Funding Source Change: N/A

Content Revision Status-2:

Content Revision Description-2:

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-3:

Content Revision Description-3:

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:

[CA-222221] Run Batch EDBC for CalFresh SSA COLA effective 03/2022

- Resolved: 12/30/2020 08:06 AM

Team Responsible:	**Eligibility**	Assignee:	**Hemanth Tadavarthy**	SPG Status:	**Approved**
Fix Version/s:	**[22.01]**	Designer Contact:	**Thomas Lazio**	Change Type (SCR):	**New Policy**
Minor Version:	**22.02.12**	Expedite Changes:	**No**	Estimate:	**428**
Reporter:	**Amy Gill**	Regulation Reference:	**ACIN I-88-20, ACIN I-11-22**	Created:	**12/01/2020 03:31 PM**
Status:	**In Production**	Impact Analysis:	**[N/A]**	Outreach Required:	**Yes**
Policy/Design Consortium Contact:	**Caroline Bui**	Training Impacted:	**[N/A]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[CalWORKs/ CalFresh]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:	Caroline Bui
Expedite Approval:	
Current Design:	SSI/SSP assistance is not automatically updated when the Social Security Administration (SSA) Cost of Living Adjustments (COLA) changes are applied to CalSAWS.
Request:	CalSAWS will process an inbound file from DHCS and update OPA records with the new SSI Only, SSP Only or SSI/SSP amounts with SCR CA-226308. The updated values will be updated in CalSAWS and batch EDBC must run to calculate new benefit amounts for affected CalFresh (CF) households.
Recommendation:	

1) On 02/12/2022, run Batch EDBC in targeted-program mode for the March 2022 benefit month for the cases that meet the following criteria:

   a) All active CF programs (this includes Transitional, or TCF programs) and any NB or CW programs linked to those CF programs with an active person whose SSI Only, SSP Only or SSI/SSP income amount was modified by CA-226308.

    b) Exclude the following cases:

     i) The benefit month is past the latest RE due date for the CF (or CW if applicable) program.

     ii) The CF (or CW if applicable) program has a SAR7 Due Month of 02/2022 and the report status is Sent, Received, or Incomplete.

     iii) CF EDBC has already been processed for the benefit month since changes from CA-226308 went to production.

     iv) OPA record has been modified or replaced by user since changes from CA-226308 went to production. User will be responsible for running EDBC.

   c) Run the above population with Run Reason 'SSA COLA' (CT744_SS).

   d) Run the above population Sub Type code 'CT942-SA' to create the following Journal entry:

    Short Description: Batch EDBC ran for <month, year>

    Long Description: Batch EDBC Ran for <Effective Month, Year>. Batch EDBC processed for the <Program Name> program for following reasons: 'Annual SSA COLAs and Related Changes'.

2) Generate the following lists from the batch EDBC process. The lists below will display these standard columns:

    1) Case Name

    2) Case Number

    3) County

    4) Unit

    5) Unit Name

    6) Office Name

    7) Worker ID

a) List of programs discontinued by the batch EDBC process. Include these additional columns:

   - Program Type

   - Program Closure Reason

b) List of cases where the batch EDBC process closed a person. Include these additional columns:
- CIN #
- Person Name
- DOB
- Program Type
- Person Closure Reason

c) List of cases which resulted in a read-only EDBC. Include these additional columns:
- Program Type
- Read-Only Reason

d) Unprocessed cases where the batch EDBC process skipped a program. Include these additional columns:
- Program Type
- Skip Reason

e) List of cases where the OPA record was not updated by SCR CA-226308. Include these additional columns:
- Benefit Month
- CIN
- Last Name
- First Name
- Middle Initial
- MEDS SSI Paid Amount
- MEDS SSP Paid Amount

These lists will be posted at:
    CalSAWs Sharepoint > Web Portal > System Changes > SCR and SIR Lists > 2022 > SCR CA-222221

3) Batch Operations:
    a. Run the driving query for CF programs with associated NB and CW programs (population from recommendation 1a in SCR CA-222221) to insert records into SYS_TRANSACT for targeted programs on the case for the month of 03/2022.
    b. Run the driving query for recommendation 1 with Targeted program mode to run CF and NB programs (population from recommendation 1a in SCR CA-230192) to insert records into SYS_TRANSACT for targeted programs on the case for the month of 03/2022. (Note: Only if driving query for SCR CA-230192 is ran on the same day).
    c. Run batch EDBC.

Outreach Description:	A list of affected cases will be posted to the CalACES Web Portal in the following location: CalSAWs Sharepoint > Web Portal > System Changes > SCR and SIR Lists > 2022 > SCR CA-222221
Migration Impact Description:	The design has been approved through the non-Committee review on 09/21/21 date. The CalWIN counties will be adopting this functionality as part of migration.
Migration Impact Analysis:	
Alternative Procedure Description:	Run EDBC
Operational Impact:	
Estimate:	**428**

Automated Test :	0	Batch/Interfaces :	27	Batch Operations :	40
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	18	DBA :	0	Design :	0
Eligibility :	209	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	94	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1:	Pending CCB
Content Revision Description-1:	1. Recommendation Change: Before: Recommendation 3.d did not exist After: Recommendation 3.d DCR will be run to trigger the SAR 2 and also to update the SAR 2 Effective month as high dated EDBC month i.e. March 2022 (in SYS_TRANSACT table) to populate the latest IRT limit on SAR 2 form for the cases run through this batch run. Note: SAR 2 sweep will be disabled from the main run on Saturday. 2. Estimate Change: Before: Client Correspondence ETC 3: 0 System Test ETC 2: 0 After: Client Correspondence ETC 3: 20 System Test ETC 2: 5
Content Revision Status-2:	
Content Revision Description-2:	1. Recommendation Change: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After:
Content Revision Status-3:	
Content Revision Description-3:	1. Recommendation Change: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After:
Content Revision Status-4:	
Content Revision Description-4:	1. Recommendation Change: Before: After: 2. Estimate Change: Before: After:

[CA-226207] DDID 2219, 2268, 2716, 2717, 2718, 2728 FDS CSC: CalSAWS Outbound IVR

Team Responsible:	**Contact Center**	Assignee:	**Dheeraj Muralidara**	SPG Status:	**No**
Fix Version/s:	**[22.01]**	Designer Contact:	**Jared Kuester**	Change Type (SCR):	**Enhancement**
Minor Version:	**22.03.03**	Expedite Changes:	**No**	Estimate:	**400**
Reporter:	**Jared Kuester**	Regulation Reference:		Created:	**03/09/2021 02:57 PM**
Status:	**System Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**Yes**
Policy/Design Consortium Contact:	**Darcy Alexander**	Training Impacted:	**[N/A]**	Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Migration**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[IVR & Contact Center]**	Approved by Committee:	**04/09/2021**	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval:

Current Design:
The CalSAWS Outbound IVR Appointment Reminder and Outbound IVR Missing Document Reminder is migrated C-IV functionality (SCR CA-207026). Data from CalSAWS is transferred to the Contact Center system via a text file and stored in an AWS S3 bucket. The batch jobs associated to this data transfer for the 'Missing Balderas Reminder Outbound campaigns' (POxxM304), and 'Missing SAR7 Reminder Outbound campaigns' (POxxM302) were migrated by SCR CA-218722.

Request:
Update migrated C-IV Outbound IVR Campaigns (SCR CA-207026) to include additional changes to support all 58 counties according to the requirements gathered during the Contact Center Functional Design Sessions.

Recommendation:
1. Enhance the Amazon Outbound API calls to support additional call volume.
2. Configure the Outbound IVR to support additional languages:
   a. Farsi
   b. Vietnamese
   c. Mandarin
   d. Tagalog
   e. Russian
   f. Korean
   g. Cambodian
   h. Hmong
   i. Arabic
   j. Lao
   k. Cantonese
   l. Armenian
   m. Portuguese
3. Enable the Contact Detail page to allow all counties to opt-in and or out customers for Outbound IVR Campaigns.
4. Configure the Outbound IVR Caller ID to display the CalSAWS IVR phone number associated to the county the customer's program is associated.
5. Configure the Appointment Reminder Outbound IVR calls to:
   a. Include appointment reminders for the following appointment types:
      i. Meeting with worker
      ii. Group meeting
      iii. Telephone interview
      iv. Re-evaluation interview
      v. Telephone CW/CF Re-Evaluation interview
   b. Provide the customer an option to confirm, cancel or reschedule the appointment.
   c. Create a task when a customer cancels their appointment during a CalSAWS outbound IVR call.
   d. Transfer the caller to a queue or to a designated county number when a customer selects to reschedule their appointment

| **Outreach Description:** | CRFI to collect phone numbers to transfer reschedule appointment requests. CIT to inform all Contact Center Counties of new call types being transferred to queues for rescheduling appointments. |

Migration Impact Description: N/A

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **400**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	400	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1: Accepted

Content Revision Description-1:

1. Summary Change:
Before: DDID 2219, 2268, 2716, 2717, 2718, 2728 FDS CSC: CalSAWS Outbound IVR
After: DDID 2219, 2716, 2717, 2728 FDS CSC: CalSAWS Outbound IVR

2. Recommendation Change:
Before:

1. Enhance the Amazon Outbound API calls to support additional call volume.
2. Configure the Outbound IVR to support additional languages:
   a. Farsi
   b. Vietnamese
   c. Mandarin
   d. Tagalog
   e. Russian
   f. Korean
   g. Cambodian
   h. Hmong
   i. Arabic
   j. Lao
   k. Cantonese
   l. Armenian
   m. Portuguese
3. Enable the Contact Detail page to allow all counties to opt-in and or out customers for Outbound IVR Campaigns.
4. Configure the Outbound IVR Caller ID to display the CalSAWS IVR phone number associated to the county the customer's program is associated.
5. Configure the Appointment Reminder Outbound IVR calls to:
   a. Include appointment reminders for the following appointment types:
        i. Meeting with worker
        ii. Group meeting
        iii. Telephone interview
        iv. Re-evaluation interview
        v. Telephone CW/CF Re-Evaluation interview
   b. Provide the customer an option to confirm, cancel or reschedule the appointment.

c. Create a task when a customer cancels their appointment during a CalSAWS outbound IVR call.
   d. Transfer the caller to a queue or to a designated county number when a customer selects to reschedule their appointment

After:

1. Enhance the Amazon Outbound API calls to support additional call volume.
2. Configure the Outbound IVR to support additional languages:
   a. Farsi
   b. Vietnamese
   c. Mandarin
   d. Tagalog
   e. Russian
   f. Korean
   g. Cambodian
   h. Hmong
   i. Arabic
   j. Lao
   k. Cantonese
   l. Armenian
   m. Portuguese
3. Enable the Contact Detail page to allow all counties to opt-in and or out customers for Outbound IVR Campaigns.
4. Configure the Appointment Reminder Outbound IVR calls to:
   a. Include appointment reminders for the following appointment types:
        i. Meeting with worker
        ii. Group meeting
        iii. Telephone interview
        iv. Re-evaluation interview
        v. Telephone CW/CF Re-Evaluation interview
   b. Provide the customer an option to confirm, cancel or reschedule the appointment.
   c. Transfer the caller to a queue or to a designated county number when a customer selects to reschedule their appointment

Content Revision Status-2:	Pending CCB
Content Revision Description-2:	1. Recommendation Change: N/A 2. Estimate Change: N/A 3. Release Change: Before: 22.01 After: 22.02 4. Funding Source Change: N/A
Content Revision Status-3:	
Content Revision Description-3:	1. Recommendation Change: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After:

[CA-231234] DDID 2718 FDS CSC: Task for Cancelling an Appointment in Outbound IVR

Team Responsible:	**Contact Center**	Assignee:	**Dheeraj Muralidara**	SPG Status:	**No**
Fix Version/s:	**[22.01]**	Designer Contact:	**Jared Kuester**	Change Type (SCR):	**Enhancement**
Minor Version:	**22.03.03**	Expedite Changes:	**No**	Estimate:	**255**
Reporter:	**Farhat Ulain**	Regulation Reference:		Created:	**07/19/2021 04:35 PM**
Status:	**System Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Darcy Alexander**	Training Impacted:	**[N/A]**	Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Migration**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[IVR & Contact Center]**	Approved by Committee:	**09/07/2021**	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval:

Current Design: Tasks are not created when an appointment is canceled in

Request: Create a task when a customer cancels their appointment during a CalSAWS outbound IVR call.

Recommendation: 1. Create a Task when the customer cancels their appointment through the outbound reminder campaign.

Outreach Description:

Migration Impact Description: None as this is change is happening after migration.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 255

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	200	Online :	15
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	40	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1: Accepted

Content Revision Description-1: 1. Recommendation Change: N/A

2. Estimate Change:
Before: 215
Tech Arch ETC 1: 0

After: 255
Tech Arch ETC 1: 40

	3. Release Change: N/A
	4. Funding Source Change: N/A
Content Revision Status-2:	Pending CCB
Content Revision Description-2:	1. Recommendation Change: N/A
	2. Estimate Change: N/A
	3. Release Change: Before: 22.01 After: 22.02
	4. Funding Source Change: N/A
Content Revision Status-3:	
Content Revision Description-3:	1. Recommendation Change: Before: After:
	2. Estimate Change: Before: After:
	3. Release Change: Before: After:
	4. Funding Source Change: Before: After:
Content Revision Status-4:	
Content Revision Description-4:	1. Recommendation Change: Before: After:
	2. Estimate Change: Before: After:
	3. Release Change: Before: After:
	4. Funding Source Change: Before: After:

[CA-234071] Update Intake Appointment flow to allow Telephone Appointments

- Resolved: 02/22/2022 03:43 PM

Team Responsible:	**Online**	Assignee:	**Rucha Kulkarni**	SPG Status:	**Approved**
Fix Version/s:	**[22.01]**	Designer Contact:	**Farhat Ulain**	Change Type (SCR):	**Enhancement**
Minor Version:	**22.02.24**	Expedite Changes:	**No**	Estimate:	**144**
Reporter:	**Amy Gill**	Regulation Reference:		Created:	**09/29/2021 09:56 AM**
Status:	**Test Complete**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Dymas Pena**	Training Impacted:		Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Other]**	Approved by Committee:	**11/22/2021**	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval:

Current Design: When scheduling an Intake Interview Appointment from the Select Intake Appointment page, it is considered an in-person appointment by default that is created under the Category 'Intake Interview' and the Appointment Letter indicates the same. The Select Intake Appointment page does not provide an option to the user to specify the type of the appointment.

Request: Add a 'Telephone Interview Intake' field with a checkbox in the Select Intake Appointment page for the user to specify the type of the Appointment is a telephone appointment.

Recommendation:
 1. Update Select Intake Appointment page to add a 'Telephone Interview Intake' field with a checkbox.
 2. Update Appointment Letter Gen 102 to indicate the telephone appointment.

Outreach Description:

Migration Impact Description:

Migration Impact Analysis: No Impact

Alternative Procedure Description: None

Operational Impact:

Estimate: **144**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	35	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	41
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	53	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1: Pending CCB

Content Revision Description-1:
 1. Recommendation Change: N/A

 2. Estimate Change: N/A

3. Release Change:
Before: 22.01
After 22.02

4. Funding Source Change: N/A

Content Revision Status-2:
Content Revision Description-2:

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-3:
Content Revision Description-3:

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-4:
Content Revision Description-4:

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

[CA-237932] DDID 1631: Generate the Monthly Integrated Reports for R1 Aid Code

Team Responsible:	**Reports**	Assignee:	**Deepu Kn**	SPG Status:	**Approved**
Fix Version/s:	**[22.01]**	Designer Contact:	**Susanna Martinez**	Change Type (SCR):	**Enhancement**
Minor Version:	**22.02.xx**	Expedite Changes:	**Start Build**	Estimate:	**67**
Reporter:	**Claudia Pinto**	Regulation Reference:		Created:	**12/08/2021 06:20 PM**
Status:	**Approved**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Claudia Pinto**	Training Impacted:	**[N/A]**	Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[State/Fiscal Reports]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Claudia Pinto 12/21/2021

Expedite Approval: Expedited build Start Approval provided by Karen J. Rapponotti on 12/28/2021

Current Design: Defect CA-235913 added benefit types to be able to issue payments under CW aid code R1- CW TCVAP that was not possible in C-IV. However, the monthly Integrated reports needed by counties to complete monthly claims are not being generated.

Request:
Generate the following monthly reports for R1 aid code:
1. Integrated Payroll Benefiit Issuance Detail Claiming Report
2. Integrated Payroll Benefiit Issuance Detail Claiming Report by Case
3. Integrated Payroll Summary Report
4. Main Payroll Benefit Issuance Warrant Register
5. Main Payroll Benefit Issuance EBT Register
6. Main Payroll Benefit Issuance Direct Deposit Register

Recommendation:
1. Update the report scheduling jobs to add the R1 aid code report to be generated monthly for the following reports:
    a. Integrated Payroll Benefit Issuance Detail Claiming Report
    b. Integrated Payroll Benefit Issuance Detail Claiming Report by Case
    c. Integrated Payroll Summary Report
    d. Main Payroll Benefit Issuance Warrant Register
    e. Main Payroll Benefit Issuance EBT Register
    f. Main Payroll Benefit Issuance Direct Deposit Register

Outreach Description:

Migration Impact Description: No impact.

Migration Impact Analysis: No Impact

Alternative Procedure Description: Counties would not have these reports for their R1 aid code without this SCR.

Operational Impact:

Estimate: 67

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0

Performance :	0	Release Communication Support :	0	Reports :	43
Reports Test :	24	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1: Pending CCB

Content Revision Description-1:

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
Reports ETC 1: 43
Reports Test ETC 1: 24

After:
Reports ETC 1: 51
Reports ETC 2: 148
Reports Test ETC 1: 54
Reports Test ETC 2: 27

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-2:

Content Revision Description-2:

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-3:

Content Revision Description-3:

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

[CA-218880] Imaging DDID 119 - Phase 2 Deployment for 58 Counties

Team Responsible:	**Imaging**	Assignee:	**Christopher Vasquez**	SPG Status:	**No**
Fix Version/s:	**[22.02]**	Designer Contact:	**Christopher Vasquez**	Change Type (SCR):	**Enhancement**
Minor Version:	**22.03.11**	Expedite Changes:	**No**	Estimate:	**90**
Reporter:	**Toby C. Barnes**	Regulation Reference:		Created:	**08/19/2020 04:12 PM**
Status:	**System Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Rhiannon Chin**	Training Impacted:	**[N/A]**	Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Migration**	Migration Impact:	**Yes**	Funding Source ID:	
Committee:	**[Imaging]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Rhiannon Chin - 8/16/2021

Current Design: LA is on a separate Imaging system from the rest of the CalSAWS counties.

Request: Deploy LA on the CalSAWS Imaging solution.

Recommendation: Perform necessary system configuration changes to enable LA county to be able to access and work in the CalSAWS Imaging solution.

1. Update Code detail table to have LA set to Hyland (Category 15 Ref Table 23) (CTCR)

2. Update ApiGEE Interface to point Los Angeles to Hyland Imaging (Divert uploads away from Lobby Translator Spring Boot App > Imaging Spring Boot App)

3. Map the existing EDMS ID for VLP_MNL_VERIF_REQ IMG_DOC_IDENTIF with the new location/ID in Hyland. Extract of EDMS IDS to be sent to Hyland and Hyland Document IDs provided back for DCR based on manifest/mapping.

4. Modify backend of 'VLP Step 3 Initiate Third Verification Request Detail' page to call Hyland Imaging solution for LA county instead of EDMS.

5. De-activate existing LA-Specific PO00E914 batch job that pulls the VLP images from EDMS. Note: PO00E915 already exists to download images from Hyland imaging solution no matter the county.

Outreach Description:

Migration Impact Description: These are required changes and updates to allow Los Angeles to use the CalSAWS Imaging Solution.

Migration Impact Analysis:

Alternative Procedure Description: None, without the changes LA cannot access Imaging

Operational Impact:

Estimate: 90

Automated Test :	0	Batch/Interfaces :	6	Batch Operations :	5
BenefitsCal :	0	CalHEERS :	27	CalHEERS Test :	21
Client Correspondence :	0	DBA :	8	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0

Imaging :	8	IVR/CC :	0	Online :	5
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	10	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1: Accepted

Content Revision Description-1: Before: 21.11, 21.11.21
After: 22.02, 22.02.XX

Content Revision Status-2: Pending CCB

Content Revision Description-2: Before: System Test Support ETC 1: None
After: System Test Support ETC 1: 25

Content Revision Status-3:

Content Revision Description-3:

Content Revision Status-4:

Content Revision Description-4:

[CA-233638] Automated Regression Test - Execution and Maintenance - 22.01 Release Cycle

Team Responsible:	**Automated Test [22.02]**	Assignee:	**William Baretsky**	SPG Status:	**Approved**
Fix Version/s:		Designer Contact:	**William Baretsky**	Change Type (SCR):	**Operational Enhancement**
Minor Version:	**22.03.16**	Expedite Changes:	**Start Build**	Estimate:	**840**
Reporter:	**William Baretsky**	Regulation Reference:		Created:	**09/21/2021 09:04 AM**
Status:	**System Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**JoAnne Osborn**	Training Impacted:	**[N/A]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Assembly Test**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Other]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:	JoAnne Osborn 10/5/2021
Expedite Approval:	JoAnne Osborn 10/5/2021
Current Design:	A repository of automated regression scripts has been created and organized into test suites, with the purpose of validating major and minor version releases before they are deployed to production.
Request:	The automated regression scripts should be executed and maintained on a regular basis, to validate the quality of each system version before it is released to production.
Recommendation:	1. Execute the major release automated regression suite against the 22.01 major version build on a regular basis. - Assumption: No more than 5 runs per week, averaged across the baseline / major release cycle - Note: This includes all ST Regression, CH Regression, AT Regression, and Ad Hoc Regression runs during the baseline / major release cycle. 2. Execute the major release automated regression suite against the final build for the 22.01 major version, prior to the build being deployed to production. - Assumption: 1 run per major release - Note: This includes only the Major Release regression test runs in the staging environment. 3. Execute the minor release automated regression suite against the final build of each applicable 22.01 minor version, prior to the build being deployed to production. - Assumption: No more than 3 runs per week, averaged across the priority release cycle - Note: This includes all Pre-Prod Regression test runs (ST and/or AT) for applicable priority / minor version and RWR releases. 4. Update the test scripts within the major and minor release automated regression suites as needed to account for intentional design changes that would otherwise generate false negative results. - Assumption: No more than 40% of the regression test scripts need to be updated in this manner. - Note: This includes all scripts in the core Regression Test Suite and secondary suites (ex., CalSAWS APIs, BenefitsCal).
Outreach Description:	
Migration Impact Description:	Per DDID #713, the existing LRS automated regression test scripts will be updated to account for the CalSAWS DD&I changes.
Migration Impact Analysis:	Accounted for in SOR
Alternative Procedure Description:	Execute all regression testing manually for major and minor version releases.
Operational Impact:	

Estimate: **840**

Automated Test :	840	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1: Pending CCB

Content Revision Description-1:

1. Recommendation Change: N/A

2. Estimate Change:
Before: Automated Test ETC-4 = 240
After: Automated Test ETC-4 = 290

3. Release Change: N/A

4. Funding Source Change: N/A

Reason: Increased frequency of Priority Release runs (ex., for the Oracle 19c upgrade, 21.11_RWR3).

Content Revision Status-2:

Content Revision Description-2:

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-3:

Content Revision Description-3:

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

[CA-47290] Add Non-centralized BRM approach for LA County

Team Responsible:	**Client Correspondence**	Assignee:	**Narendar Sabbani**	SPG Status:	**Approved**
Fix Version/s:	**[22.03]**	Designer Contact:	**Nithya Chereddy**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**429**
Reporter:	**Sharon Teramura**	Regulation Reference:		Created:	**01/19/2018 11:45 AM**
Status:	**System Test**	Impact Analysis:	**[Central Print]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Maria Arceo**	Training Impacted:	**[N/A]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Correspondence]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: LA County approved 12/13/2021

Expedite Approval: Approved by Karen J.Rapponotti on 12/14/2021

Current Design: Los Angeles County currently has both centralized and non-centralized BRM routing logic.

Centralized – Regardless of the office or worker assigned to the program, all BRM is returned to one County office/ processing site. Currently MC 355 and all RE packets use the centralized BRM approach.

Non-Centralized –The County has more than one BRM return office/processing site. Each BRM office/processing site is mapped to several county offices. Regardless of the office or worker assigned to the program, the BRM is returned to the applicable BRM office/processing site. CW 2200 is an example of the non-centralized approach.

Example, All BRM for office 1, 2, 3 is returned to County office X. All BRM for office 4,5,6 is returned to County office Y

Request: Update the BRM routing logic to follow the non-centralized approach for LA County.

Recommendation:
  1. Add the BRM mapping for all the district offices (provided by LA County).
  2. Update the BRM logic for LA County to follow the non-centralized approach for all the forms.
  3. Regression test the impacted forms.
  4. Update SAR 7 form.

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact: N/A

Estimate: **429**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	323	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	106
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0

Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1:
Pending CCB

Content Revision Description-1:
 Encoded barcode values are updated, and design clarifications are added around SAR 7 language availability.

Before:
Client Correspondence ETC 4: 0
Forms Test ETC: 106

After:
Client Correspondence ETC 4: 20
Forms Test ETC: 115

Content Revision Status-2:

Content Revision Description-2:

Content Revision Status-3:

Content Revision Description-3:

Content Revision Status-4:

Content Revision Description-4:

[CA-214918] DDID 2275 FDS: Task Mgt - Bundle Case Tasks

Team Responsible:	**Online**	Assignee:	**William Truong**	SPG Status:	**No**
Fix Version/s:	**[22.03]**	Designer Contact:	**Rakan Ali**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**426**
Reporter:	**Lynnel Silva**	Regulation Reference:		Created:	**04/01/2020 05:20 PM**
Status:	**System Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Sarah Cox**	Training Impacted:		Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Migration**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Task Management]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	**Sarah Cox**	Consortium Review Approval Date:	**12/15/2021**		

Non-Committee Review:

Expedite Approval: Approved by Karen Rapponotti on 12/21/2021

Current Design: The CalSAWS System Task Management functionality allows Tasks to be reassigned in the following locations:
a. Task Pop-Up: Task Search Page
b. Task Pop-Up: My Tasks Page (Get Next functionality)
c. Worklist Page (Reassignment and Get Next functionality)
d. Task Reassignment Pages
Positions can be configured to receive specific categories of Tasks on the Position Detail page.

Request: Update the CalSAWS System to include a configurable setting that allows each county to enable or disable the ability to bundle Case Tasks during Task Reassignment on the following pages:
a. Task Pop-Up: Task Search Page
b. Task Pop-Up: My Tasks Page (Get Next functionality)
c. Worklist Page (Reassignment and Get Next functionality)
d. Task Reassignment Pages

Recommendation:
1. Add a new setting to the Task Settings page that allows each county to enable or disable the bundle Case Tasks feature.
2. Update the following pages to include an attribute that will dynamically display to control bundling for Case Tasks during a Task reassignment based on the setting that is added to the Task Settings page:
a. Task Pop-Up: Task Search Page
b. Task Pop-Up: My Tasks Page (Get Next functionality)
c. Worklist Page (Reassignment and Get Next functionality)
d. Task Reassignment Pages
3. Implement the Case Task bundling logic.

Outreach Description:

Migration Impact Description: The new Unified Task Management Solution will be integrating task configurability which will be administered through the front-end of the application.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **426**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0

Imaging :	0	IVR/CC :	0	Online :	328
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	98	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1:

Accepted

Content Revision Description-1:

1. Recommendation Change:
Added an additional condition in section 2.6.2 – Bundle Case Tasks Processing. Please refer to the design document.

2. Estimate Change: N/A

3. Release Change: N/A

4. Funding Source Change: N/A

Content Revision Status-2:

Pending CCB

Content Revision Description-2:

1. Recommendation Change:
In section 2.5.3, updated the verbiage to "Not Processed".

2. Estimate Change: N/A

3. Release Change: N/A

4. Funding Source Change: N/A

Content Revision Status-3:

Content Revision Description-3:

Content Revision Status-4:

Content Revision Description-4:

[CA-214919] DDID 2315 FDS: Task Mgt - New GA/GR Tasks

Team Responsible:	**Online**	Assignee:	**Leah Weston**	SPG Status:	**No**
Fix Version/s:	**[22.03]**	Designer Contact:	**Rakan Ali**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**335**
Reporter:	**Lynnel Silva**	Regulation Reference:		Created:	**04/01/2020 05:20 PM**
Status:	**System Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Sarah Cox**	Training Impacted:	**[N/A]**	Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Migration**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[GA/GR, Task Management]**	Approved by Committee:	**12/15/2021**	Other Agency Cross Reference:	
Consortium Review Approval:	**Sarah Cox**	Consortium Review Approval Date:	**12/15/2021**		

Non-Committee Review:

Expedite Approval: Approved by Karen Rapponotti on 12/21/2021

Current Design: The CalSAWS System includes functionality to create tasks in an automated fashion via the nightly batch processes or by specific worker actions. SCR CA-214928 for DDID 34 includes recommendations to introduce Automated Action functionality as part of the Unified Task Management solution. This framework allows a level of configuration for automated tasks that can be maintained by the counties.

Request: Add two new GA/GR Automated Actions to the CalSAWS System.
a. Create a Task when a GA/GR Recipient applies for SSI
b. Create a Task when a GA/GR Vendor Payment is ending

Recommendation: Create the following two configurable Automated Actions for all 58 counties:
a. When a GA/GR Recipient applies for SSI
b. When a GA/GR Vendor Payment is ending

Outreach Description:

Migration Impact Description: The new Unified Task Management Solution will be integrating task configurability which will be administered through the front-end of the application.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **335**

Automated Test :	0	Batch/Interfaces :	125	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	132
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	78	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1: Pending CCB

Content Revision Description-1:	1. Recommendation Change: Updated verbiage in section 2.2.2, please check design document. 2. Estimate Change: N/A 3. Release Change: N/A 4. Funding Source Change: N/A
Content Revision Status-2:	
Content Revision Description-2:	
Content Revision Status-3:	
Content Revision Description-3:	
Content Revision Status-4:	
Content Revision Description-4:	

[CA-217158] Upgrade JAVA and Weblogic for CalSAWS Application

Team Responsible:	**Tech Arch**	Assignee:	**Kenneth J. Lerch**	SPG Status:	**No**
Fix Version/s:	**[22.03]**	Designer Contact:	**Sumeet Patil**	Change Type (SCR):	**Operational Enhancement**
Minor Version:	**22.04.xx**	Expedite Changes:	**Start Build**	Estimate:	**1520**
Reporter:	**Sumeet Patil**	Regulation Reference:		Created:	**06/16/2020 11:44 AM**
Status:	**In Development**	Impact Analysis:	**[Technology Impact]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Laura Chavez**	Training Impacted:	**[N/A]**	Funding Source:	**CalSAWS M&O**
Project Phase (SCR):	**Production**	Migration Impact:		Funding Source ID:	
Committee:	**[Tech]**	Approved by Committee:	**01/12/2022**	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:	Approved by Laura Chavez on 1/12/2022
Expedite Approval:	Approved by Laura Chavez on 1/12/2022
Current Design:	CalSAWS application run time environment uses JAVA 8 and Weblogic 12c.
Request:	Upgrade the application to latest versions of JAVA and Weblogic
Recommendation:	1. Upgrade JAVA version to JAVA 11 2. Update CalSAWS application to integrate jdbc client jar for latest JAVA version. 3. Upgrade Weblogic version to 14.1 4. Upgrade Spring framework version to 5.3.13
Outreach Description:	
Migration Impact Description:	
Migration Impact Analysis:	
Alternative Procedure Description:	N/A
Operational Impact:	
Estimate:	**1520**

Automated Test :	10	Batch/Interfaces :	150	Batch Operations :	0
BenefitsCal :	250	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	100	DBA :	0	Design :	0
Eligibility :	100	Fiscal :	150	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	300
Performance :	100	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	340	Tech ForgeRock :	0
Tech Ops :	20	Training :	0	Translation :	0

Content Revision Status-1:	Pending CCB
Content Revision Description-1:	1. Recommendation Change: Before: NA After: NA 2. Estimate Change:

Before: Batch Operations ETC 1 = 0
After: Batch Operations ETC 1 = 120

3. Release Change:
Before: NA
After: NA

4. Funding Source Change:
Before: NA
After: NA

Content Revision Status-2:
Content Revision Description-2:

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-3:
Content Revision Description-3:

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-4:
Content Revision Description-4:

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

[CA-229153] DDID 1629 FDS: Task Mgt - Existing GA/GR Tasks (Migration Counties)

Team Responsible:	**Online**	Assignee:	**Leah Weston**	SPG Status:	**No**
Fix Version/s:	**[22.03]**	Designer Contact:	**Mayuri Srinivas**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**648**
Reporter:	**Justin Dobbs**	Regulation Reference:		Created:	**05/25/2021 03:51 PM**
Status:	**System Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Sarah Cox**	Training Impacted:		Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Migration**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Task Management]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	**Sarah Cox**	Consortium Review Approval Date:	**01/05/2022**		

Non-Committee Review:

Expedite Approval: Approved by Karen Rapponotti on 1/7/2022

Current Design: The CalSAWS System includes functionality to create Tasks in an automated fashion via the nightly batch processes or by specific worker actions. The CalSAWS System includes a configurable automated Task framework called Automated Actions. Los Angeles County has a population of GA/GR Automated Actions and the 57 migration Counties do not.

Request: Modify the CalSAWS System to include a set of GA/GR Automated Actions for the 57 migration Counties.

Recommendation:
  1. Create a set of GA/GR Automated Actions for the 57 migration Counties.
  2. Implement logic to invoke the Automated Actions.

Outreach Description: N/A.

Migration Impact Description: The new Unified Task Management Solution will be integrating task configurability which will be administered through the front-end of the application.

Migration Impact Analysis:

Alternative Procedure Description: N/A.

Operational Impact:

Estimate: **648**

Automated Test :	0	Batch/Interfaces :	295	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	203
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	150	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1: Pending CCB

Content Revision Description-1:
 1. Recommendation Change:
• Updated Automated Action #4

 2. Estimate Change:

[CA-229306] Implement CalSAWS Case Data Removal Functionality Sprint 6

Team Responsible:	**Tech Arch**	Assignee:	**Chris Larson**	SPG Status:	**No**	
Fix Version/s:	**[22.03]**	Designer Contact:	**Michael A. Wright**	Change Type (SCR):	**Enhancement**	
Minor Version:		Expedite Changes:	**Production Deployment**	Estimate:	**280**	
Reporter:	**Michael A. Wright**	Regulation Reference:		Created:	**05/28/2021 01:54 PM**	
Status:	**System Test**	Impact Analysis:	**[Batch Performance]**	Outreach Required:	**Yes**	
Policy/Design Consortium Contact:	**Frederick Gains**	Training Impacted:		Funding Source:	**CalSAWS M&E**	
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:		
Committee:	**[Usability]**	Approved by Committee:		Other Agency Cross Reference:		
Consortium Review Approval:		Consortium Review Approval Date:				

Non-Committee Review:	Approved by Frederick Gains on 1/18/2022
Expedite Approval:	Approved by Frederick Gains 1/24/2022
Current Design:	LRS retains all case data, regardless of the age of the case. I.e., nothing is ever deleted from the system
Request:	Create a Case Data Removal process to identify and remove cases through a Batch process following PSC-approved records retention policies
Recommendation:	1) Create CalSAWS Re-verification Batch process 2) Update Re-verification logic to include new EDBC/Recovery Account transaction rule 3) Combine Document, Imaging and Case Deletion process into a single batch job 4) Update S3 Document storage retrieval framework with S3 Storage ID's
Outreach Description:	Regional Manager and Section Directors will be updated on Sprint features to be delivered at the conclusion of each Sprint. We will also conduct user demos at the conclusion of any Sprint that contains user-facing features.
Migration Impact Description:	
Migration Impact Analysis:	
Alternative Procedure Description:	N/A. New functionality to CalSAWS
Operational Impact:	
Estimate:	**280**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	280	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1:	Pending CCB
Content Revision Description-1:	1. Recommendation Change: Before: 1) Create CalSAWS Re-verification Batch process

2) Update Re-verification logic to include new EDBC/Recovery Account transaction rule
3) Combine Document, Imaging and Case Deletion process into a single batch job
4) Update S3 Document storage retrieval framework with S3 Storage ID's
After: 1) Create CalSAWS Re-verification Batch process
2) Update Re-verification logic to include new EDBC/Recovery Account transaction rule
3) Combine Document, Imaging and Case Deletion process into a single batch job
4) Update S3 Document storage retrieval framework with S3 Storage ID's
5) Update the Case Identification Batch to exclude CS (Child Protective Services) program for all Counties. Note: All Regions have approved this change to exclude CS programs from Case Identification through email.

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-2:
Content Revision Description-2:

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-3:
Content Revision Description-3:

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-4:
Content Revision Description-4:

1. Recommendation Change:
Before:
After:

[CA-229368] HTML5 - Application changes for forms rendering
- Resolved: 01/17/2022 05:18 AM

Team Responsible:	**Client Correspondence**	Assignee:	**Narendar Sabbani**	SPG Status:	**No**
Fix Version/s:	**[22.03]**	Designer Contact:	**Raj Devidi**	Change Type (SCR):	**Enhancement**
Minor Version:	**22.03.03**	Expedite Changes:	**Start Build**	Estimate:	**350**
Reporter:	**Raj Devidi**	Regulation Reference:		Created:	**06/01/2021 12:00 PM**
Status:	**Development Complete**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Maria Arceo**	Training Impacted:		Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Design**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Correspondence]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	**Karen Rapponotti**	Consortium Review Approval Date:	**07/06/2021**		

Non-Committee Review:	Karen Rapponotti - 07/06/2021
Expedite Approval:	Approved by JoAnne Osborn and Karen J.Rapponotti on 12/14/2021
Current Design:	Currently when CalSAWS Users open form thru template repository, editable form will be opening thru AEM which will be supported by only IE browser.
Request:	Users should be able to use modern browsers to preview and edit forms from template repository.
Recommendation:	Currently Chrome and EDGE browsers will not support AEM rendering while preview/Edit form. In order to support Chrome and EDGE, HTML5 rendering will be invoked while user open the form thru template repository.
Outreach Description:	
Migration Impact Description:	Per strategic direction for migration, there will be a single set of State and Non-State forms. The 57 migration counties will be adopting this functionality as part of migration.
Migration Impact Analysis:	
Alternative Procedure Description:	N/A - CalSAWS DD&I Requirement
Operational Impact:	
Estimate:	**350**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	350
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1:	Accepted
Content Revision Description-1:	1. Recommendation Change: N/A
	2. Estimate Change: N/A

	3. Release Change: Before: 22.01 After: 22.03
	4. Funding Source Change: N/A
Content Revision Status-2: **Content Revision Description-2:**	Pending CCB 1. Recommendation Change: N/A 2. Estimate Change: N/A 3. Release Change: Before: 22.03 After: 22.02 4. Funding Source Change: N/A
Content Revision Status-3: **Content Revision Description-3:**	1. Recommendation Change: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After:
Content Revision Status-4: **Content Revision Description-4:**	1. Recommendation Change: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After:

[CA-231692] Older Adult Expansion - Add Full/Restricted Scope verbiage for MAGI/ NonMAGI NOAs

Team Responsible:	**Client Correspondence**	Assignee:	**Vicente Romero**	SPG Status:	**Approved**
Fix Version/s:	**[22.03]**	Designer Contact:	**Jasmine Chen**	Change Type (SCR):	**New Policy**
Minor Version:		Expedite Changes:	**No**	Estimate:	**771**
Reporter:	**Jasmine Chen**	Regulation Reference:	**ACWDL 21-13**	Created:	**07/29/2021 06:24 PM**
Status:	**System Test**	Impact Analysis:	**[Forms/NOA Translations]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Nina Butler**	Training Impacted:	**[Job Aid]**	Funding Source:	**Premise**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	**MC Full Scope Expansion**
Committee:	**[Correspondence, Medi-Cal/CMSP]**	Approved by Committee:	**09/16/2021**	Other Agency Cross Reference:	**CH-151958**
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval:

Current Design: CalSAWS grants restricted scope Medi-Cal for all eligible individuals aged 26 years or older, if they meet all other eligibility criteria but does not have satisfactory citizenship or immigration status. CalSAWS generates corresponding MAGI and Non-MAGI NOAs that explain the approval or change of Medi-Cal eligibility to the individual.

Request: When Older Adult Expansion becomes effective on 05/01/2022, CalSAWS will need to populate certain Medi-Cal - Approval and Change NOAs with the appropriate and updated verbiage. CalSAWS will also populate the verbiage in threshold languages.

Recommendation:
1. Effective date the existing NOA fragments to continue to populate for certain conditions.
2. Start populating the new State-provided NOA fragments if the NOA is generated for certain conditions.

Please see design documentation for more details.

Outreach Description:

Migration Impact Description: N/A, This change will be implemented for all counties of the CalSAWS system.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 771

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	172
Client Correspondence :	469	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	34	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0

| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |

Content Revision Status-1: Accepted

Content Revision Description-1:

1. Recommendation Change:
Before:
1. Effective date the existing NOA fragments to continue to populate for certain conditions.
2. Start populating the new State-provided NOA fragments if the NOA is generated for certain conditions.
3. Provide the NOAs in the system-supported threshold languages.
Please see design documentation for more details.
After:
Attached Design Document updated and JIRA Recommendation Section Change below:
1. Effective date the existing NOA fragments to continue to populate for certain conditions.
2. Start populating the new State-provided NOA fragments if the NOA is generated for certain conditions.
Please see design documentation for more details.

2. Estimate Change:
Before:
Client Correspondence ETC 1: 842
Release Communication Support ETC-1: 59
CalHEERS Test ETC-1: 281
Technical Infrastructure Support: 56
Unallocated Hours: 110
After:
(removing hours for Threshold Languages)
Client Correspondence ETC 1: 440
Release Communication Support ETC-1: 31
CalHEERS Test ETC-1: 152
Technical Infrastructure Support: 29
Unallocated Hours: 60

3. Release Change:
Before: 22.02
After: 22.03

Content Revision Status-2: Accepted

Content Revision Description-2:

1. Recommendation Change:
Before:
A. REQUEST - 'CalSAWS will also populate the verbiage in threshold languages.'
B. Design stating only one dynamic section of 'Under 50' or 'Over 50' can be visible.
C. Attached DHCS-provided Spanish translations

After:
A. Removed from REQUEST.
B. Design updated where both dynamic sections can be visible.
C. Removed DHCS-version PDFs. Re-uploaded with PDF of approved Spanish translations that matches closer to English.

2. Estimate Change:
Before:
CC ETC 1: 240 hrs
CC Total: 440 hrs
CalHEERS ST ETC 1: 152 hrs
CalHEERS ST Total: 152 hrs
Release Comm: 31 hrs
Tech Infra Support: 29 hrs
Unallocated: 60 hrs
Total SCR Estimate: 712 hrs

After:
CC ETC 1: addt'l 20 hrs = 260 hrs
Add CC ETC 3: 9 hrs

CC Total: 469 hrs
CalHEERS ST ETC 1: addt'l 10 hrs = 162 hrs
Add CalHEERS ST ETC 2: 10 hrs
CalHEERS ST Total: 172 hrs
Release Comm: 34 hrs
Tech Infra Support: 31 hrs
Unallocated: 65 hrs
Total SCR Estimate: 771 hrs

3. Release Change:
N/A

4. Funding Source Change:
N/A

Content Revision Status-3:   Pending CCB

Content Revision Description-3:   1. Recommendation Change:
Before:
The Design was unclear how the age of a person is determined when the birthday falls within the benefit month.
After:
Assumption added to clearly state how age is determined within a benefit month.

2. Estimate Change: N/A

3. Release Change: N/A

4. Funding Source Change: N/A

Content Revision Status-4:

Content Revision Description-4:   1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

[CA-232078] ACL 19-76: Batch EDBC Run to Apply 2022 Earned Income Disregard

Team Responsible:	**Eligibility**	Assignee:	**Sridhar Mullapudi**	SPG Status:	**Approved**
Fix Version/s:	**[22.03]**	Designer Contact:	**Thomas Lazio**	Change Type (SCR):	**New Policy**
Minor Version:	**22.05.14**	Expedite Changes:	**No**	Estimate:	**289**
Reporter:	**Thomas Lazio**	Regulation Reference:	**ACL 19-76**	Created:	**08/11/2021 10:26 AM**
Status:	**Approved**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Binh Tran**	Training Impacted:	**[N/A]**	Funding Source:	**Premise**
Project Phase (SCR):	**Production**	Migration Impact:		Funding Source ID:	**EID**
Committee:	**[CalWORKs/ CalFresh]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Sarah Cox

Expedite Approval:

Current Design: SCR CA-212913 updated the CalWORKS Earned Income Disregard to $600 (per ACL 19-76).

Request: CalWORKS, RCA and Kin-GAP benefits must be updated based on the new Earned Income Disregard.

Recommendation:

1. Run batch EDBC for the benefit month of 06/2022 for all open programs (except Medi-Cal) on cases with an active or ineligible CalWORKS or RCA program in targeted program mode (including CF and SNB on targeted cases):
   a) Exclude the following programs:
     i) The benefit month is past the latest RE due date for the program.
     ii) The program has a SAR7 Due Month of 05/2022 and the report status is Sent, Received, or Incomplete
     iii) An EDBC has already been processed for the 06/2022 benefit month since the implementation of SCR CA-212913.
   b) Run EDBC with Run Reason 'CW EID Update' (CT744-ED) and Sub Type code 'CW EID Update' (CT942-C7). Batch EDBC will insert the following Journal entry:
Short Description: Batch EDBC ran for <month, year>
Long Description: Batch EDBC Ran for <Effective Month>. Batch EDBC processed for the <Program Name> program for following reasons: CW EID Update

2) Run batch EDBC for the benefit month of 06/2022 for all open programs on cases with an active or ineligible Kin-GAP program in single program mode:
   a) Exclude the following programs:
     i) The benefit month is past the latest RE due date for the program.
     ii) The program has a SAR7 Due Month of 05/2022 and the report status is Sent, Received, or Incomplete
     iii) An EDBC has already been processed for the 06/2022 benefit month since the implementation of SCR CA-212913.
   b) Run EDBC with Run Reason 'CW EID Update' (CT744-ED) and Sub Type code 'CW EID Update' (CT942-C7). Batch EDBC will insert the following Journal entry:
Short Description: Batch EDBC ran for <month, year>
Long Description: Batch EDBC Ran for <Effective Month>. Batch EDBC processed for the <Program Name> program for following reasons: CW EID Update

3) Generate the following lists from the batch EDBC process. Each of the lists will include the Standard List Columns:
       Case Name
       Case Number
       County
       Unit
       Unit Name
       Office Name
       Worker ID

a) List of cases discontinued by the batch EDBC process. The case listing will be named "List of Cases Discontinued by Batch EDBC Process".
   Note: Include additional columns to indicate program type and program closure reason

b) List of cases where the batch EDBC process closed a person. The case listing will be named "List of Cases Where Batch EDBC Process Closed a Person".
   Note: Include additional columns to indicate program type

c) List of cases where the EDBC resulted in a benefit reduction. The case listing will be named "List of CW Cases that Resulted in Benefit Reduction".
   Note: Include additional columns to indicate each of the benefit reduction type reasons in separate columns (Household/AU Size Change, Income Change, Proration Change, Over Payment Adjustment Change, Benefit Month)

d) List of cases which resulted in a read-only EDBC. The case listing will be named "List of Cases That Resulted in Read-Only EDBC'
   Note: Include additional columns to indicate program type and read-only reason

e) List of cases skipped in the batch run. The case listing will be named "List of Cases Skipped in Batch Run".
   Note: Include additional columns to indicate the skip reason and program type.

5) Batch Operations:
   a. Run the driving query for CW and RCA programs with associated NB and CF programs (population from recommendation 1 in SCR CA-232078) to insert records into SYS_TRANSACT for targeted programs on the case for the month of 06/2022.
   b. Run Batch EDBC for cases with CW and RCA programs with associated NB and CW programs (population from recommendation 1) identified in (a) above.
   c. Run the driving query for Kin-GAP programs (population from recommendation 2 in SCR CA-232078) to insert records into SYS_TRANSACT for targeted programs on the case for the month of 06/2022.
   d. Run Batch EDBC for cases with Kin-GAP programs (population from recommendation 2) identified in (c) above.

Outreach Description:	
Migration Impact Description:	
Migration Impact Analysis:	
Alternative Procedure Description:	Run EDBCs
Operational Impact:	
Estimate:	**289**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	40
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	24	DBA :	0	Design :	0
Eligibility :	127	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	73	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

| **Content Revision Status-1:** | Pending CCB |
| **Content Revision Description-1:** | 1. Recommendation Change:
Before: Recommendation 6 did not exist
After:
Recommendation 6 |

DCR will be run to trigger the SAR 2 and also to update the SAR 2 Effective month as high dated EDBC month i.e. March 2022 (in SYS_TRANSACT table) to populate the latest IRT limit on SAR 2 form for the cases run through this batch run.

Note: SAR 2 sweep will be disabled from the main run on Saturday.

2. Estimate Change:
Before:
Client Correspondence Total: 24
System Test Total: 73
Unallocated Hours: 25
After:
Client Correspondence Total: 52
System Test Total: 83
Unallocated Hours: 30

Content Revision Status-2:
Content Revision Description-2:

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-3:
Content Revision Description-3:

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-4:
Content Revision Description-4:

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:

[CA-234614] Update Text Message functionality

Team Responsible:	**Batch/Interfaces**	Assignee:	**Edgars Reinholds**	SPG Status:	**Approved**
Fix Version/s:	**[22.03]**	Designer Contact:	**Sowmya Coppisetty**	Change Type (SCR):	**Operational Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**532**
Reporter:	**Amy Gill**	Regulation Reference:		Created:	**10/06/2021 02:03 PM**
Status:	**System Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Logan Pratt**	Training Impacted:	**[Job Aid, Online Help]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Other]**	Approved by Committee: Consortium Review Approval Date:	**12/08/2021**	Other Agency Cross Reference:	
Consortium Review Approval:					

Non-Committee Review:

Approved by Logan Pratt 12/08/2021

Expedite Approval:

Current Design:

 In CalSAWS, the Domestic Violence (DV) Opt-Out text message batch job 'PB00C113' will not send any text messages to persons associated to a DV case, indicated by either of the following:
 • Active Domestic Violence Case Flag
 • Confidential Case type of Domestic Violence
 Currently only the text messages that have been successfully sent to the participant is being logged in the customer contact history page and the text messages are not being retriggered if the status of the outbound text message is undelivered.

Request:

 1. Add 2 new columns in customer contact history page to log the text message status and status reason.
 2. Update the trigger conditions of the DV Opt-Out text message batch job 'PB00C113'.
 3. Add new logic to the outbound text message process to retrigger text messages for undelivered messages

Recommendation:

 1. Add the columns status and status reason to the customer contact history page to log the outbound text message status.
 2. Update the DV Opt-Out Batch job 'PB00C113' to only opt out persons from text messaging who have a Household Status of 'In the Home' and are 'Active' on a program on a case with a DV Case Flag or Confidential Case Type of DV.
 3. Add new logic to the Outbound text message process to retrigger text messages when the following return statuses are received from Amazon Web Services (AWS) for undelivered text messages:
 a. UNREACHABLE
 b. UNKNOWN
 c. CARRIER_UNREACHABLE
 d. TTL_EXPIRED

Outreach Description:

Migration Impact Description:

The Text messaging framework is applicable to all counties

Migration Impact Analysis:

Alternative Procedure Description:

N/A

Operational Impact:

Estimate: **532**

Automated Test :	0	Batch/Interfaces :	293	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0

Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	73
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	146	Tech Arch :	20	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1:

Pending CCB

Content Revision Description-1:

1. Recommendation Change:
Before:
2.3.2 Description of Changes
1. Add new logic to the real time and batch outbound text message process to retrigger text messages up to a maximum of 3 times when any of the following return statuses are received from AWS:
a. UNREACHABLE
b. UNKNOWN
c. CARRIER_UNREACHABLE
d. TTL_EXPIRED

After:
2.3.2 Description of Changes
1. Add new logic to the real time and batch outbound text message process to retrigger text messages up to a maximum of 3 times when any of the following return statuses are received from AWS:
a. PENDING
b. UNREACHABLE
c. UNKNOWN
d. CARRIER_UNREACHABLE
e. TTL_EXPIRED

2. Estimate Change:
Before:
Batch/Interfaces ETC 1:293
Batch/Interfaces ETC Total:293
System Test Support ETC 1:146
System Test Support ETC Total:146
After:
Batch/Interfaces ETC 1: 320
Batch/Interfaces ETC Total: 320
System Test Support ETC 1:157
System Test Support ETC Total:157

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-2:

Content Revision Description-2:

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:

After:

4. Funding Source Change:
Before:
After:

Content Revision Status-3:
Content Revision Description-3:

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-4:
Content Revision Description-4:

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

[CA-235963] MEDS Alerts for Postpartum Care Extension

Team Responsible:	**Batch/Interfaces**	Assignee:	**Yuga Teja**	SPG Status:	**Approved**
Fix Version/s:	**[22.03]**	Designer Contact:	**Jennifer Muna**	Change Type (SCR):	**New Policy**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**103**
Reporter:	**Tisha Mutreja**	Regulation Reference:	**ACWDL 21-15, MEDIL I21-13**	Created:	**11/01/2021 12:06 PM**
Status:	**System Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Carlos Zepeda**	Training Impacted:	**[N/A]**	Funding Source:	**Premise**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	**CalHEERS**
Committee:	**[MEDS]**	Approved by Committee:		Other Agency Cross Reference:	**CH-182474**
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by Carlos Zepeda on 1/20/2022

Expedite Approval: Approved by Karen J. Rapponotti on 01/18/2022

Current Design: Per MEDIL I21-13, MEDS alerts (9592, 9593, 9594, 9595) will be sent to counties at the end of the beneficiary's Postpartum Care Extension (PCE) period to indicate a reevaluation is necessary effective April 2022. These MEDS alerts currently do not display on the MEDS Alert Search page and MEDS Alert Admin page in CalSAWS.

Request: Add new MEDS Alerts for PCE to display on the MEDS Alert Search Page and MEDS Alert Admin page.

Recommendation:
1. Add the following new MEDS Alerts to indicate a reevaluation when an applicant is at the end of their Medi-Cal Postpartum Care Extension:
   a. 9592 - POSTPARTUM PERIOD EXPIRING – REVIEW NEEDED
   b. 9593 - POSTPARTUM EXPIRED – EVALUATION FOR ONGOING ELIG OVERDUE
   c. 9594 - ARPA EXTENSION EXPIRING – REEVALUATION NEEDED
   d. 9595 - POSTPARTUM EXCEEDED TWELVE MONTHS – ELIG TERMINATED BY MEDS

2. Update existing MEDS alert 9504 - ELIGIBILITY REDETERMINATION DUE

Outreach Description:

Migration Impact Description: Adding new MEDS Alerts for PCE to display in the CalSAWS System.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 103

Automated Test :	0	Batch/Interfaces :	53	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	40
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1:	Pending CCB
Content Revision Description-1:	1. Recommendation Change: Before: 1. No description on Status for new MEDS Alerts 2. No description on Task Information for new MEDS Alerts After: 1. Added description to set new MEDS Alerts to 'Active' 2. Added description to set default values for the Task Information on new MEDS Alerts 2. Estimate Change: Before: Batch/Interfaces ETC 1: 53 Batch/Interfaces ETC Total: 53 System Test Support ETC 1: 40 System Test Support ETC Total: 40 CalHEERS Test ETC 1: 0 CalHEERS Test Total: 0 After: Batch/Interfaces ETC 1: 63 Batch/Interfaces ETC Total: 63 System Test Support ETC 1: 0 System Test Support ETC Total: 0 CalHEERS Test ETC 1: 50 CalHEERS Test Total: 50 3. Release Change: N/A 4. Funding Source Change: N/A
Content Revision Status-2:	
Content Revision Description-2:	1. Recommendation Change: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After:
Content Revision Status-3:	
Content Revision Description-3:	1. Recommendation Change: Before: After: 2. Estimate Change: Before: After:

	3. Release Change: Before: After: 4. Funding Source Change: Before: After:
Content Revision Status-4: **Content Revision Description-4:**	1. Recommendation Change: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After:

[CA-238653] Upgrade JAVA and SpringBoot Framework for CalSAWS Services

Team Responsible:	**Tech Arch**	Assignee:	**Raheem Raasikh**	SPG Status:	**No**
Fix Version/s:	**[22.03]**	Designer Contact:	**Sumeet Patil**	Change Type (SCR):	**Operational Enhancement**
Minor Version:	**22.04.xx**	Expedite Changes:	**Start Build**	Estimate:	**1106**
Reporter:	**Sumeet Patil**	Regulation Reference:		Created:	**12/26/2021 06:16 PM**
Status:	**Development Complete**	Impact Analysis:	**[Technology Impact]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Laura Chavez**	Training Impacted:	**[N/A]**	Funding Source:	**CalSAWS M&O**
Project Phase (SCR):	**Production**	Migration Impact:		Funding Source ID:	
Committee:	**[Tech]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Approved by Laura Chavez on 1/12/2022

Current Design: The CalSAWS services applications run time environment uses JAVA version 8, Spring framework version 4.3 and SpringBoot version 2.1.2.

Request: Upgrade the CalSAWS services applications to JAVA 11, Spring framework 5.3.13 and SpringBoot version 2.6.1.

Recommendation:
  1. Upgrade JAVA, Spring framework and SpringBoot for the following services -
  - OCAT Service
  - LRS Dashboard
  - AMP
  - Auditor
  - CHEWS
  - File Service
  - Kafka Producer Service
  2. Upgrade the SpringBoot version for the following services -
  - Lobby Services
  - Journal Service
  - Portal Service
  - Task Service
  - Appointment Service
  - Activities Service
  - Email Service
  - Fiscal Service
  - CalSAWS Service
  - Imaging Service

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **1106**

Automated Test :	330	Batch/Interfaces :	150	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	40	CalHEERS Test :	0

Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	40	Fiscal :	0	Forms Test :	0
Imaging :	5	IVR/CC :	0	Online :	80
Performance :	100	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	1	Tech Arch :	340	Tech ForgeRock :	0
Tech Ops :	20	Training :	0	Translation :	0

Content Revision Status-1:

Pending CCB

Content Revision Description-1:

1. Recommendation Change:
Before: NA
After: NA

2. Estimate Change:
Before:
Automated Test ETC-1 = 85
Automated Test ETC-2 = 25
Automated Test ETC-3 = 110
Automated Test ETC-4 = 110

After:
Automated Test ETC-1 = 120
Automated Test ETC-2 = 60
Automated Test ETC-3 = 100
Automated Test ETC-4 = 100

3. Release Change:
Before: NA
After: NA

4. Funding Source Change:
Before: NA
After: NA

Content Revision Status-2:

Content Revision Description-2:

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-3:

Content Revision Description-3:

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:

[CA-216211] Update Overpayment Adjustment Logic to Recoup Cents

Team Responsible:	**Fiscal**	Assignee:	**Jyoti Jain**	SPG Status:	**Approved**
Fix Version/s:	**[22.05]**	Designer Contact:	**Jimmy Tu**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**104**
Reporter:	**Sheryl E. Eppler**	Regulation Reference:		Created:	**05/07/2020 02:18 PM**
Status:	**In Development**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Sheryl E. Eppler**	Training Impacted:	**[N/A]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Collections]**	Approved by Committee:	**09/23/2021**	Other Agency Cross Reference:	**CIV-107239 CA-213197**
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval:

Current Design:
The Daily Excess Recoupment Report is a fiscal report that provides a listing of all the recovery accounts with negative balances with detailed information on the last transactions for the report date requested. Through the review of this report, it was discovered that many Recovery Accounts remained open, up to the cent level. Modification of the system is necessary to process recoupment accounts that contain cents.
1. Currently the system does not have the functionality to allow the collection of outstanding recovery account balances under a dollar ($1.00).
Currently only General Relief has the functionality to process recoupment amounts under a dollar. This functionality can be leveraged and possibly be used as a baseline for the other remaining programs.

Request:
1. Update Overpayment adjustment logic to allow for recoupment of recovery account balances under a dollar ($1.00).

Recommendation:
1. Update Overpayment adjustment logic to allow for recoupment of recovery account balances under a dollar ($1.00).

Outreach Description:

Migration Impact Description:
The 18 Migration Counties will inherit this functionality in CalSAWS.

Migration Impact Analysis:

Alternative Procedure Description:
N/a

Operational Impact:

Estimate: **104**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	66	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	28	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1:
Accepted

Content Revision Description-1:	1. Release Change: Before: 22.01 After: 22.03
Content Revision Status-2:	Accepted
Content Revision Description-2:	1. Release Change: Before: 22.03 After: 22.05
Content Revision Status-3:	Pending CCB
Content Revision Description-3:	1. Recommendation Change: Before: N/A After: Additional Section 2.2 Overpayment Adjustment Detail Page 2.2.3 Description of Changes 1. Update Overpayment Adjustment Detail Page to allow workers to enter Override Amounts that include cents and remove the following validation: a. "Override Amount – Whole numbers must be entered in this field." 2. Update the Overpayment Adjustment Detail Page to add the following validation when workers enter an "Override Amount" that exceeds the remaining balance on the Recovery Account: a. "Override Amount – This amount cannot exceed the remaining balance on the selected Recovery Account." 2. Estimate Change: Before: Fiscal ETC 1: 55 Fiscal ETC 2: 11 Fiscal Total: 66 System Test ETC 1: 28 System Test Total: 28 Unallocated: 10 After: Fiscal ETC 1: 55 + 34 Additional Hours = 89 Fiscal ETC 2: 11 Fiscal Total: 66 + 34 Additional Hours = 100 System Test ETC 1: 28 + 10 Additional Hours = 38 System Test Total: 28 + 10 Additional Hours = 38 Unallocated: 10 + 5 Additional Hours = 15
Content Revision Status-4:	
Content Revision Description-4:	1. Recommendation Change: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After:

[CA-225955] Auto Populate REP Aid Codes on the Service Arrangement Detail Page

Team Responsible:	**Fiscal**	Assignee:	**Darion Toney**	SPG Status:	**Approved**
Fix Version/s:	**[22.05]**	Designer Contact:	**Jimmy Tu**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**104**
Reporter:	**Gingko Luna**	Regulation Reference:		Created:	**03/03/2021 10:29 AM**
Status:	**In Development**	Impact Analysis:	**[Other]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Gingko Luna**	Training Impacted:	**[N/A]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Welfare to Work/ WPR]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:	Approved by Magin Argueta R6 RCM
Expedite Approval:	
Current Design:	Currently, when creating a new Service Arrangement for REP Cases, aid codes are only defaulted for CW REP cases. For RCA REP and GA/GR REP cases Aid codes are not being defaulted and the user must manually select a REP aid code on the Service Arrangement Detail Page.
Request:	1. Auto populate Aid Codes on the Service Arrangement Detail Page when a service arrangement is created for RCA REP and GA/GR REP Cases.
Recommendation:	1. Auto populate Aid Codes on the Service Arrangement Detail Page when a service arrangement is created for RCA REP and GA/GR REP Cases.
Outreach Description:	
Migration Impact Description:	N/A
Migration Impact Analysis:	
Alternative Procedure Description:	N/A
Operational Impact:	
Estimate:	**104**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	66	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	28	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1:	Pending CCB
Content Revision Description-1:	1. Release Change: Before: 22.05 After: 22.07

**Content Revision
Status-2:
Content Revision
Description-2:**

  1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:
Content Revision
Description-3:**

  1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:
Content Revision
Description-4:**

  1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

[CA-231511] Update CCSAS inbound interface to process collection records received for purged cases

Team Responsible:	**Batch/Interfaces**	Assignee:	**Edgars Reinholds**	SPG Status:	**Approved**
Fix Version/s:	**[22.05]**	Designer Contact:	**Sowmya Coppisetty**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**273**
Reporter:	**Sowmya Coppisetty**	Regulation Reference:		Created:	**07/27/2021 05:12 PM**
Status:	**In Development**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Sarah Cox**	Training Impacted:	**[N/A]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Performance**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[CalWORKs/ CalFresh]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:	Approved by Frederick Gains 8/26/2021
Expedite Approval:	
Current Design:	The CalSAWS Data Retention policy was implemented for C-IV counties to delete case information for cases that have been inactive for over 6 years. A small subset of case-related data is retained as "Shell" case information that includes Cash Aid Time Limit data, and Child Support Collections Data. Child Support Inbound interface processes child support collection information and posts them to the Child Support Collections page. When inbound transaction data does not match to a CalSAWS Case Number, or, if the aid code in the inbound data does not match to a program matching the aid code in the file, the interface logs the collection data as an exception. The exception is reported on the 'Child Support Collection Exception Report' with a 'Case Serial Mismatch' reason and must be manually processed by the worker.
Request:	1. Update the CCSAS inbound interface logic to process payment transactions for 'Shell' cases. 2. Create a one-time DCR to process the child support payment record transactions that were logged as exceptions since the implementation of Case data removal/Case Purge jobs in C-IV system.
Recommendation:	1. Update the CCSAS inbound interface logic to process payment transactions for deleted cases by identifying the program type by the aid code received in the CCSAS inbound file. 2. Create a one-time DCR to process the C-IV child support exception records for the cases that were deleted by the case data removal automation jobs and save the data in the child support collection page/table.
Outreach Description:	
Migration Impact Description:	This SCR will be implemented post migration.
Migration Impact Analysis:	
Alternative Procedure Description:	N/A
Operational Impact:	
Estimate:	273

Automated Test :	0	Batch/Interfaces :	151	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	24
Reports Test :	24	Security :	0	Special Project :	0
System Test Support :	74	Tech Arch :	0	Tech ForgeRock :	0

Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1: Accepted

Content Revision Description-1:
1. Recommendation Change:
N/A

2. Estimate Change:
N/A

3. Release Change:
Before: 22.01
After:22.03

4. Funding Source Change:
N/A

Content Revision Status-2: Accepted

Content Revision Description-2:
Fix version
Before: 22.03
After: 22.05

Content Revision Status-3: Pending CCB

Content Revision Description-3:
1. Recommendation Change:
Before: Design document
2.1.2 Description of Change
Update the CCSAS inbound interface to process payment record transactions when the case number received in the inbound file is a 'shell' case i.e., case was deleted by the 'Case Data Removal' jobs as per the CalSAWS Data Retention Policy as follows –
a) Identify and confirm the case number received in the inbound file has been deleted in CalSAWS by the case data removal/Case Purge job.
b) Retrieve the program code from the aid code value received in the inbound file to proceed with downstream processing of the payment record transaction.

After:
2.1.2 Description of Change
Update the CCSAS inbound interface to process payment record transactions when the case number received in the inbound file is a 'shell' case i.e., case was deleted by the 'Case Data Removal' jobs as per the CalSAWS Data Retention Policy as follows –
a) Identify and confirm the case number received in the inbound file has been deleted in CalSAWS by the case data removal/Case Purge job.
b) Retrieve the program code from the aid code value received in the inbound file to proceed with downstream processing of the payment record transaction.
c) Do not create the 'Excess Child Support' or 'Direct Child Support' task for the payment record transactions when the case number received in the inbound file is a 'shell' case.

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-4:

Content Revision Description-4:
1. Recommendation Change:
Before:
After:

[CA-205757] MEDS: Add new MEDS alerts 1523, 9577 and update Alert Type fields of existing alert 9504

Team Responsible:	**Batch/Interfaces**	Assignee:	**Unassigned**	SPG Status:	**Approved**
Fix Version/s:	**[22.07]**	Designer Contact:	**Sowmya Coppisetty**	Change Type (SCR):	**New Policy**
Minor Version:		Expedite Changes:	**No**	Estimate:	**90**
Reporter:	**Tina Tran**	Regulation Reference:	**MEDS NETWORK CHANGE CYCLE 437,MEDS Network Change Cycle 471**	Created:	**11/27/2018 04:41 PM**
Status:	**Approved**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Carlos Zepeda**	Training Impacted:		Funding Source:	**LRS M&E**
Project Phase (SCR):	**Design**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[MEDS]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:
Carlos Zepeda 10/27/2021

Expedite Approval:

Current Design:
CalSAWS currently includes MEDS Alert 9504 but does not include Alerts 1523 and 9577 on the MEDS Alert Search page and the MEDS Alert Admin page.

Under MEDS Network Change Cycle 437 Installed (M4470 Enhancement):
• Alert 1523 is created
Under MEDS Network Change Cycle 471 Installed (M5010 Enhancement):
• Alert 9577 is created
• Type fields for existing alert 9504 is changed

Request:
To align with MEDS Network Change Cycle letters update:
• Add new MEDS alerts 1523 and 9577 to MEDS Alert Search page and MEDS Alert Admin page
• Update 'Alert Type' and 'Alert Action Type' of existing alert 9504 from "ALERT" to "PRI-ALT"

Recommendation:
1. Adding MEDS alert 1523 in CalSAWS:
Internal # 0826
Alert Message: ALIEN-NO BELONGS TO ANOTHER MEDS-ID
Alert Type & Alert Action Type: ALERT
Action: Correct and Reenter

2. Adding MEDS alert 9577 in CalSAWS:
Internal # 0994
Alert Message: ELIGIBILITY REDETERMINATION OVERDUE
Alert Type & Alert Action Type: PRI-ALT
This alert is generated when the populated Redetermination Completed (RV-COMP) date is greater than 12 months. This alert is a reminder to counties and State Medi-Cal Eligibility workers that an eligibility Redetermination is overdue.
ACTION: Complete the Redetermination process.

3. Modify 'Alert Type' and 'Alert Action Type' of existing alert 9504 to indicate as "PRI-ALT"

Outreach Description:

Migration Impact Description:
Adding New meds alerts 1523 and 9577 to MEDS Alert Search page and MEDS Alert Admin page   and updating an existing MEDS alert 9504

Migration Impact Analysis:

Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	**90**				
Automated Test :	0	Batch/Interfaces :	46	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	44	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1: Pending CCB

Content Revision Description-1:

1. Recommendation Change:
Before: No Information on default value for the task information on the MEDS Alert Admin Detail page for the new MEDS Alerts
After: Added the below information for the task information on the MEDS Alert Admin Detail page for the new MEDS Alerts
Set the following default values for the Task Information on the MEDS Alert Admin Detail page for the new MEDS Alerts:
a. Status: Inactive
b. Task Type and Task Sub-Type: Blank
c. Long Description: MEDS Alert {Alert ID} – {Alert Description} has been received.
d. Due Date: Default Due Date
e. Default Due Date: 10 Days
f. Initial Assignment: Default Assignment
g. Default Assignment: MEDS Alert Task Distribution

2. ETC Change:
Before:
System Test Support ETC 1:44
System Test Support ETC Total:44

After:
System Test Support ETC 1:68
System Test Support ETC Total:68

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-2:

Content Revision Description-2:

1. Recommendation Change:
Before:
After:

2. ETC Change:
Before:
After:

	3. Release Change: Before: After: 4. Funding Source Change: Before: After:
Content Revision Status-3: **Content Revision Description-3:**	1. Recommendation Change: Before: After: 2. ETC Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After:
Content Revision Status-4: **Content Revision Description-4:**	1. Recommendation Change: Before: After: 2. ETC Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After:

[CA-210330] Update MC 355 Reminder Notice Sent Logic

Team Responsible:	**Client Correspondence**	Assignee:	**Unassigned**	SPG Status:	**Approved**
Fix Version/s:	**[22.07]**	Designer Contact:	**Connor Gorry**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**158**
Reporter:	**Tiffany Huckaby**	Regulation Reference:		Created:	**08/30/2019 09:55 AM**
Status:	**Approved**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Virginia C. Bernal**	Training Impacted:		Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Correspondence]**	Approved by Committee:	**12/22/2021**	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval:

Current Design: SCR CA-50988/CIV-102852 added automation to MC 355. MC 355 Reminder Notices are automatically sent after the Initial MC 355 has been sent.

When a MC 355 is E-Notified the status is not set to sent and a Reminder Notice is not automatically sent.

Request: Add functionality to send out a Reminder Notice when the initial MC 355 has been E-Notified.

Recommendation: 1.) Add functionality to send out a Reminder Notice when the initial MC 355 has been E-Notified.

Outreach Description:

Migration Impact Description: No Impact - Targeted for Same Release in C-IV/LRS

Migration Impact Analysis: No Impact

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **158**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	121	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	37	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Release Change:
Before: 22.07
After: 22.11

Content Revision Status-2:

Content Revision Description-2:

  1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-3:
Content Revision Description-3:

  1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-4:
Content Revision Description-4:

  1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

End Content Revisions