

CalSAWS CCB Agenda

DATE	MARCH 17, 2022
TIME	1:30 PM
LOCATION	Microsoft Teams
SUBJECT	Change Control Board Meeting
INVITEES	Regional Managers, Design Leads, Tech Leads, Release Management Leads, Quality Assurance, State Partners, Consortium Management

Meeting Purpose:

Approve pending System Change Requests (SCRs), scope modifications, and change orders as needed.

1. CalSAWS SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
RWR	CA-223571		Add Threshold languages for MAGI RE Packet	Client Correspondence	2119	Premise	Start Build	22.03.x2
RWR	CA-231171		Obsolete WTW EOA1, 2, 3 & TEMP WTW EOA	Client Correspondence	72	Premise	Start Build	22.02.x1
RWR	CA-232998		Add Threshold languages for Non-MAGI RE Packet	Client Correspondence	1926	Premise	Start Build	
RWR	CA-240851		Decommission OSB - Update CalSAWS LMRS Client	Batch/Interfaces	70	CalSAWS M&O	Start Build	
RWR	CA-240852		Decommission OSB - Update CW MDM	Batch/Interfaces	110	CalSAWS M&O	Start Build	
22.01	CA-241307		Update Plumas County Holiday Calendar for 02/21/2022	Batch Operations	8	CalSAWS M&E	Production Deployment	22.02.18
22.02	CA-236917		Add Programs to Document Routing Rule Functionality	Online	141	CalSAWS M&E	Start Build	22.03.10
22.02	CA-240120		Fields not editable in Edit mode in Customer Activity Detail page	Online	47	CalSAWS M&E	Start Build	22.03.10

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
22.02	CA-241155	CH-167662	22.02 Database Rollback Queries, in the Unlikely Event CalHEERS Project requests a Rollback	CalHEERS	68	Premise	Production Deployment	22.02_CH
22.02	CA-241657		External Vendor: Deploy required changes discovered during performance testing	Imaging	15	CalSAWS M&E	Production Deployment	22.02.25
22.03	CA-230792		BenefitsCal - Texts to CalSAWS and YBN Users Who Opt-In to Receive Text	Batch/Interfaces	106	LRS M&E	Start Build	22.04.XX
22.03	CA-237771		Child Support Disregard allowance for CalWORKs Program in CalFresh budget	Eligibility	115	CalSAWS M&E	Start Build	22.05.05
22.05	CA-210310	CIV-104987	SAVE VERIFICATION RESPONSE FILE	Batch/Interfaces	554	LRS M&E	Start Build	
22.05	CA-214921		DDIDs 2239 2387 FDS: Task Mgt - Task Assignment Factors and Worker Schedule	Online	1551	CalSAWS DD&I	Start Build	
22.05	CA-214924		DDID 2390 FDS: Task Mgt - Bulk Upload Updates for Task Creation Report	Reports	206	CalSAWS DD&I	Start Build	22.06.xx
22.05	CA-235486		Add CalFresh CBO Application Report in CalSAWS	Reports	510	CalSAWS M&E	Start Build	22.06.xx
22.05	CA-235876		Add Journal Templates for all the counties.	Online	127	LRS M&E	No	
22.05	CA-240121		Upgrade Informatica Identity Resolution to latest 10.2 version	Tech Ops	360	CalSAWS M&E	No	
22.05	CA-240390		Update CalSAWS logging framework	Tech Arch	50	CalSAWS M&E	Start Build	
22.06	CA-234607		Update Batch MAGI Auto-Renewal for Non-Recipients	CalHEERS	93	CalSAWS M&E	No	
22.06	CA-234766	CH-181476	Case Linkage Phase II between CalHEERS and SAWS	CalHEERS	542	Premise	Start Build	
22.06	CA-240141		Automated Regression Test - Execution and Maintenance - 22.05 Release Cycle	Automated Test	1100	CalSAWS M&E	Start Build	22.07.20
22.07	CA-203413		MEDS: Modify TERM-REASON on RECON transaction RC20	Batch/Interfaces	257	CalSAWS M&E	No	
22.07	CA-203749		MEDS: Aid codes not allowed on Daily MEDS transactions	Batch/Interfaces	407	CalSAWS M&E	No	

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
22.07	CA-204022		MEDS: Modify Country-of-Origin code (DE 2035) for the description "Undeclared"	Batch/Interfaces	329	CalSAWS M&E	No	
22.07	CA-214922		DDID 2388 FDS: Task Mgt - Task Start Date	Online	771	CalSAWS DD&I	No	
22.07	CA-227842		ACL 20-121 Establishment of a housing supplement for THP+NMD program	Online	663	Premise	No	
22.07	CA-239226		Enable CF 377.2C Batch Generation for All Counties	Client Correspondence	238	Premise	No	
22.07	CA-240039		Update the Barcode API leveraged by Imaging to prepend CalWIN barcode before completing the lookup	Batch/Interfaces	176	CalSAWS DD&I	No	
22.07	CA-241217	CC-3802	IAT Summary - Remove hyperlink for 'Initiated Date' for CalWIN converted DERs	CalHEERS	57	CalSAWS M&E	No	
22.09	CA-231406		DDID 2314/2319 FDS: New Report for GA/GR NOAs that have a Missing PDF	Reports	455	CalSAWS DD&I	No	22.10.xx
22.09	CA-240008		CalWIN Wave 1: Pre-populate the comparison data tables for the Information Update jobs	CalHEERS	18	CalSAWS M&E	No	22.10.31
22.09	CA-240867		CalWIN Wave 1: Purge the Disposition Transactions generated through Benefit Match process	CalHEERS	9	CalSAWS M&E	No	22.10.31
23.09	CA-235884		State Interface Partner Exchange Testing Support - CalWIN Counties	System Test	550	CalSAWS DD&I	Start Build	23.09.30

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
RWR	CA-237735		Migrate OCAT API from APIGEE to AWS API Gateway	Tech Arch	118	CalSAWS M&E	No	22.02.x3
21.11	CA-237167		Training: Update Task Management WBTs for 21.01 to 21.07 App Dev Changes	Training	70	CalSAWS M&E	Production Deployment	22.03.18
22.01	CA-49617	CIV-9772	ACL 16-45: Add the CW 2219 for Non-Needy Caretaker	Client Correspondence	556	LRS M&E	No	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
22.01	CA-203793		MEDS: Create EW32 transaction for daily batch	Batch/Interfaces	608	LRS M&E	No	
22.01	CA-216360		County Funded: Add General Assistance (Managed) Program NOAs and Forms Part 2	Client Correspondence	263	LRS M&E	No	
22.01	CA-231596		DDID 1631: Add Payee Name to Production Reconciliation Reports	Reports	180	CalSAWS DD&I	Start Build	22.03.24
22.01	CA-234773		Update Reports to Exclude LIHEAP/SUAS and WINS Issuances	Reports	280	CalSAWS M&E	Start Build	22.03.24
22.01	CA-235589		DDID 1631: Fiscal Reports to Add Other Person and Other Amount Columns (Report Grouping #3)	Reports	374	CalSAWS DD&I	Start Build	22.03.24
22.01	CA-235591		DDID 1631: Fiscal Reports to Add Other Person and Other Amount Columns (Report Grouping #4)	Reports	343	CalSAWS DD&I	Start Build	22.03.10
22.01	CA-237932		DDID 1631: Generate the Monthly Integrated Reports for R1 Aid Code	Reports	280	CalSAWS DD&I	Start Build	22.03.24
22.01	CA-239072		Training: Create CFP for Task Management Changes Introduced with App Dev SCRs CA-214901 and CA-214905	Training	150	CalSAWS DD&I	Start Build	22.03.18
22.01	CA-239073		Training: Create CFP for Task Management Changes Introduced with App Dev SCR CA-214915	Training	150	CalSAWS DD&I	Start Build	22.03.18
22.02	CA-217869		Modify LRS lobby applications to work with the new Self-Service Portal	Online	3398	LRS M&E	Start Build	22.03.13
22.02	CA-219232		DDID 2306: Text Messaging Updates with Self-Service Portal	Batch/Interfaces	177	CalSAWS DD&I	No	22.03.13
22.02	CA-228869		Create OCR Override and OCR Split Override	Imaging	12	CalSAWS M&E	Production Deployment	22.03.xx
22.02	CA-230294		Update LA County Emails for BenefitsCal	Batch/Interfaces	137	LRS M&E	Production Deployment	22.03.13
22.02	CA-235985		Update Address Population on MC RE Packets	Client Correspondence	166	Premise	Production Deployment	22.03.10
22.02	CA-237357		Shark Tank Innovation: Marketing & Communications to Drive Awareness and Adoption of Text Reminders	Online		Other	Start Build	22.03.31

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
22.02	CA-237512		QLIKSENSE Automation	Analytics	300	CalSAWS M&E	No	22.03.XX
22.02	CA-239812		DDID 2701: Voice Authentication Sample Collection	Contact Center	100	CalSAWS DD&I	No	22.03.31
22.02	CA-239871		Outbound Email/Text - EBT Scam Notification Mar. 2022	Batch/Interfaces	10	CalSAWS M&E	Production Deployment	22.02.24
22.03	CA-217944		ACL 20-113 / 20-120 - CW 60 MTC and WTW 24 MTC	Eligibility	2769	Premise	No	
22.03	CA-224269		ACL 20-120, ACL 21-45 AB 79 Revised and Obsolete CW and WTW Forms and NOAs	Client Correspondence	1126	Premise	Production Deployment	
22.03	CA-226844		DDID 2700 FDS CSC: Enhanced CCP	Contact Center	7740	CalSAWS DD&I	Start Build	22.04.07
22.03	CA-231970		ACL 21-130 CalWORKs Increase to the Applicant Earned Income Disregard	Eligibility	684	CalSAWS M&E	Start Build	
22.03	CA-235422		Mark the RE/SAR 7 packet as Complete when the Program is discontinued due to changes from the RE/SAR 7 packet	Eligibility	205	CalSAWS M&E	Start Build	
22.03	CA-239872		Outbound Email/Text - EBT Scam Notification Apr. 2022	Batch/Interfaces	10	CalSAWS M&E	Start Build	22.03.29
22.03	CA-239873		Outbound Email/Text - EBT Scam Notification May 2022	Batch/Interfaces	10	CalSAWS M&E	Start Build	22.04.27
22.05	CA-226839		DDID 2216, 2725 FDS CSC: External Party Access IVR	Contact Center	1575	CalSAWS DD&I	No	
22.07	CA-209502		MEDS: Add alerts # 9070 and # 9073 on MEDS Alert Search page	Batch/Interfaces	65	LRS M&E	No	
22.07	CA-210527		MEDS Alert Number 9581 for Age 25 years and 9 months old	Batch/Interfaces	65	LRS M&E	No	
22.09	CA-220120		Update CF EDBC Allotment Logic for Households that received Disaster Supplements or Emergency Allotments the Same Benefit Month	Eligibility	1430	Premise	Start Build	

2. Informational Only: CalSAWS Conversion SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
None								

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
None								

The next CCB Meeting is scheduled for **03/31/2022**.

1. CalSAWS Development Schedule

Release #	Release Date (Mon)	CalSAWS (North & South) Production Deployment Date (Sun)	Notes	SCR Freeze (Fri)	Defect Freeze (Fri)	DBCR/CTC R Freeze (Wed)	Hard Defect Freeze (Fri)	Build Approved (Wed)
21.07	7/26/2021	7/25/2021	Last C-IV Baseline Release	5/28/2021	7/2/2021	7/7/2021	7/9/2021	7/21/2021
21.09			No Release - C-IV Converts to CalSAWS					
			C-IV to CalSAWS Cutover (End of September)	N/A	N/A		N/A	N/A
21.11	11/22/2021	11/21/2021		8/27/2021	10/22/2021	10/27/2021	10/29/2021	11/17/2021
22.01	1/24/2022	1/23/2022		11/24/2021	12/31/2021	1/5/2022	1/7/2022	1/19/2022
22.02	2/21/2022		CH Release	11/26/2021	1/21/2022			
22.03	3/21/2022	3/20/2022		1/28/2022	2/25/2022	3/3/2022	3/4/2022	3/16/2022
22.05	5/23/2022	5/22/2022	Due to Memorial Day 5/30	3/25/2022	4/29/2022	5/4/2022	5/6/2022	5/18/2022
22.06	6/20/2022		CH Release	4/8/2022	5/27/2022	6/1/2022	6/3/2022	6/15/2022
22.07	7/25/2022	7/24/2022		5/27/2022	7/1/2022	7/6/2022	7/8/2022	7/20/2022
22.09	9/26/2022	9/25/2022		7/29/2022	9/2/2022	9/7/2022	9/9/2022	9/21/2022
	10/31/2022		CalWIN to CalSAWS Wave 1 Cutover (End of October 2022)	N/A	N/A	N/A	N/A	N/A
22.11	11/21/2022	11/20/2022		9/30/2022	10/28/2022	11/2/2022	11/4/2022	11/16/2022
23.01	1/23/2023	1/22/2022		11/23/2022	12/30/2022	1/4/2023	1/6/2023	1/18/2023
23.02	TBD	TBD	CH Release	TBD	TBD	TBD	TBD	TBD
	2/27/2023		CalWIN to CalSAWS Wave 2 Cutover (End of February 2023)	N/A	N/A	N/A	N/A	N/A
23.03	3/20/2023	3/19/2022		1/27/2023	2/24/2023	3/1/2023	3/3/2023	3/15/2023
	5/1/2023		CalWIN to CalSAWS Wave 3 Cutover (End of April 2023)	N/A	N/A	N/A	N/A	N/A
23.05	5/22/2023	5/21/2023	Due to Memorial Day 5/29	3/24/2023	4/28/2023	5/3/2023	5/5/2023	5/17/2023
23.06	TBD	TBD	CH Release	TBD	TBD	TBD	TBD	TBD

	7/23/2023		CalWIN to CalSAWS Wave 4 Cutover (End of June 2023)	N/A	N/A	N/A	N/A	N/A
23.07	7/24/2023	7/23/2023		5/26/2023	6/30/2023	7/5/2023	7/7/2023	7/19/2023
	9/4/2023		CalWIN to CalSAWS Wave 5 Cutover (End of August 2023)	N/A	N/A	N/A	N/A	N/A
23.09	9/25/2023	9/24/2023		7/28/2023	9/1/2023	9/6/2023	9/8/2023	9/20/2023
	10/30/2023		CalWIN to CalSAWS Wave 6 Cutover (End of October 2023)	N/A	N/A	N/A	N/A	N/A
23.11	11/20/2023	11/19/2023		9/29/2023	10/27/2023	11/1/2023	11/3/2023	11/15/2023
24.01	1/22/2024	1/21/2024		11/22/2023	12/29/2023	1/3/2024	1/5/2024	1/17/2024

Freeze Dates	
SCR Freeze	Deadline for all SCR code to be delivered for baseline release
Defect Freeze	Deadline for all Defects to be delivered for baseline release
Hard Defect Freeze	Deadline for all Defects (tied to baseline release) to be delivered for baseline release
Build Approved	Greenlight for baseline release

Updates:

12/1/2021 – Updates to CalWIN deployment dates, added 2023 Releases, updates to 22.02/22.06 CH Release dates

 **[CA-223571] Add Threshold languages for MAGI RE Packet**

Team Responsible:	Client Correspondence	Assignee:	Narendar Sabbani	SPG Status:	Approved
Fix Version/s:	[RWR]	Designer Contact:	Pramukh Karla	Change Type (SCR):	New Policy
Minor Version:	22.03.x2	Expedite Changes:	Start Build	Estimate:	2119
Reporter:	Amy Gill	Regulation Reference:	ACWDL 20-21/ MEDIL 21-14	Created:	01/06/2021 02:52 PM
Status:	In Development	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Virginia C. Bernal	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	Medi-Cal redetermination forms
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Virginia C. Bernal approved 01/19/2022				
Expedite Approval:	Karen Rapponati on 01/17/2022				
Current Design:	Updated MC RE Packets were implemented in English and Spanish with CA-216432.				
Request:	Add additional threshold languages for MC RE Packets.				
Recommendation:	Add MAGI RE in threshold languages.				
Outreach Description:					
Migration Impact Description:	N/A				
Migration Impact Analysis:					
Alternative Procedure Description:	N/A				
Operational Impact Estimate:	2119				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	1164	DBA :	0	Design :	315
Eligibility :	0	Fiscal :	0	Forms Test :	424
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	110	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

[CA-231171] Obsolete WTW EOA1, 2, 3 & TEMP WTW EOA

- Resolved: 03/03/2022 03:55 AM

Team Responsible:	Client Correspondence	Assignee:	Dinesh Mariyappan	SPG Status:	Approved
Fix Version/s:	[RWR]	Designer Contact:	Indira Ramasamy	Change Type (SCR):	Policy Re-Design
Minor Version:	22.02.x1	Expedite Changes:	Start Build	Estimate:	72
Reporter:	Gingko Luna	Regulation Reference:	CRPC 2265	Created:	07/16/2021 10:03 AM
Status:	Test Complete	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design Consortium Contact:	Gingko Luna	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	Correspondence Phase I
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Approved Gingko Luna 2/18/22				
Expedite Approval:	JoAnne Osborn on 02/18/2022				
Current Design:	The CalSAWS Template Repository contains the TEMP WTW EOA, WTW EOA1, WTW EOA2, and WTW EOA3 forms that were created to implement the one-time funding Educational Opportunity and Attainment Program.				
Request:	Make the EOA1, 2, 3 & TEMP WTW EOA obsolete and remove them from the Template Repository.				
Recommendation:	Remove WTW EOA1, 2, 3 & TEMP WTW EOA Forms from the CalSAWS Template Repository.				
Outreach Description:					
Migration Impact Description:					
Analysis:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	72				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	40	DBA :	0	Design :	16
Eligibility :	0	Fiscal :	0	Forms Test :	16
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

 **[CA-232998] Add Threshold languages for Non-MAGI RE Packet**

Team Responsible:	Client Correspondence	Assignee:	Nagesha S	SPG Status:	Approved
Fix Version/s:	[RWR]	Designer Contact:	Pramukh Karla	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	Start Build	Estimate:	1926
Reporter:	Lawrence Samy	Regulation Reference:	ACWDL 20-21/ MEDIL 21-14	Created:	09/02/2021 01:20 PM
Status:	In Development	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Virginia C. Bernal	Training Impacted:	[N/A]	Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	Medi-Cal redetermination forms
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Virginia Bernal approved 2/2/22				
Expedite Approval:	Karen Rapponati on 01/17/2022				
Current Design:	1) Updated Non-MAGI RE Packet were implemented in English and Spanish with CA-216432. 2) MC 210 PS form can be generated from Template Repository.				
Request:	1) Add additional threshold languages for Non-MAGI RE Packet. 2) MC 210 PS cannot be generated from Template Repository.				
Recommendation:	1) Add Non MAGI RE forms in Threshold languages 2) Remove MC 210 PS from Template Repository				
Outreach Description:					
Migration Impact Description:					
Migration Impact Analysis:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	1926				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	1049	DBA :	0	Design :	290
Eligibility :	0	Fiscal :	0	Forms Test :	388
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	102	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

 **[CA-240851] Decommission OSB - Update CalSAWS LMRS Client**

Team Responsible:	Batch/Interfaces	Assignee:	Balakumar Murthy	SPG Status:	Select a value
Fix Version/s:	[RWR]	Designer Contact:	Adnan Bukhari	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	70
Reporter:	Adnan Bukhari	Regulation Reference:		Created:	02/10/2022 10:05 AM
Status:	Approved	Impact Analysis:	[Business Process]	Outreach Required:	No
Policy/Design Consortium Contact:	Brian Rodgers	Training Impacted:		Funding Source:	CalSAWS M&O
Project Phase (SCR):	Design	Migration Impact:	No	Funding Source ID:	
Committee:	[Tech]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by Laura Chavez on 2/28
Expedite Approval: Approved by Laura Chavez on 2/28
Current Design: Currently CalSAWS Outbound LRMS interface goes through Oracle Service Bus (OSB)
Request: As OSB will be retired on June 30, 2022. The interface needs to be updated accordingly.
Recommendation: Update the LRMS client to call the service directly instead of going through OSB

Outreach Description:
Migration Impact Description:
Migration Impact Analysis:
Alternative Procedure Description: Not Applicable
Operational Impact Estimate: 70

Automated Test :	0	Batch/Interfaces :	50	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	20	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-240852] Decommission OSB - Update CW MDM

Team Responsible:	Batch/Interfaces	Assignee:	Adnan Bukhari	SPG Status:	No
Fix Version/s:	[RWR]	Designer Contact:	Balakumar Murthy	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	110
Reporter:	Adnan Bukhari	Regulation Reference:		Created:	02/10/2022 10:14 AM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Brian Rodgers	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&O
Project Phase (SCR):	Design	Migration Impact:	No	Funding Source ID:	
Committee:	[Tech]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by Laura Chavez on 02/28

Expedite Approval: Approved by Laura Chavez on 02/28

Current Design: CalSAWS CW MDM Client access OSB End point.

Request: OSB will be retired and shutdown on June 30, 2022. CW MDM client is required to update accordingly.

Recommendation: Update the CWMDM client to call the service directly instead of going through OSB Also update the security configuration on the client.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative Procedure N/A

Description:

Operational Impact:

Estimate: 110

Automated Test :	0	Batch/Interfaces :	50	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	20	Tech ForgeRock :	0
Tech Ops :	40	Training :	0	Translation :	0



[CA-241307] Update Plumas County Holiday Calendar for 02/21/2022

- Resolved: 02/18/2022 02:46 PM

Team Responsible:	Batch Operations	Assignee:	Ryan O'Mary	SPG Status:	Approved
Fix Version/s:	[22.01]	Designer Contact:	Ryan O'Mary	Change Type (SCR):	Operational Enhancement
Minor Version:	22.02.18	Expedite Changes:	Production Deployment	Estimate:	8
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	02/17/2022 10:37 AM
Status:	In Production	Impact Analysis:	[Central Print]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Fiscal]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval: Karen Rapponotti - Approved - 02/17/2022

Current Design: 2022 Holiday Calendar was set with CRFI 21-060.

Request: Plumas County will be closed Monday 02/21/2022 for Presidents' Day.

Recommendation: Update Plumas County 2022 Holiday Calendar to be closed on 02/21/2022 for Presidents' Day.

Outreach Description: NA

Migration Impact Description: No impact

Migration Impact Analysis: NA

Alternative Procedure Description:

Operational Impact:

Estimate: 8

Automated Test :

BenefitsCal :

Client Correspondence :

Eligibility :

Imaging :

Performance :

Reports Test :

System Test Support :

Tech Ops :

Batch/Interfaces :

CalHEERS :

DBA :

Fiscal :

IVR/CC :

Release Communication Support :

Security :

Tech Arch :

Training :

Batch Operations :

CalHEERS Test :

Design :

Forms Test :

Online :

Reports :

Special Project :

Tech ForgeRock :

Translation :



[CA-236917] Add Programs to Document Routing Rule Functionality

- Resolved: 03/08/2022 07:19 AM

Team Responsible:	Online	Assignee:	Rasasvi Matukumilli	SPG Status:	Approved
Fix Version/s:	[22.02]	Designer Contact:	Rakan Ali	Change Type (SCR):	Enhancement
Minor Version:	22.03.10	Expedite Changes:	Start Build	Estimate:	141
Reporter:	Justin Dobbs	Regulation Reference:		Created:	11/17/2021 06:48 PM
Status:	Test Complete	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Sarah Cox	Training Impacted:		Funding Source:	CalSAWS M&E
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Production	Approved by	02/15/2022	Other Agency Cross	
Committee:	[Task Management]	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			

Non-Committee Sarah Cox

Review:

Expedite Approval: Approved by Karen Rapponotti on 2/15/2022

Current Design:

Counties which use the Hyland imaging solution can configure Document Routing Rules which allow configuration of Tasks to be created based on imaged documents. Document Routing Rule functionality was introduced with CA-214917 per DDIDs 2254, 2504 and 2245.

Document Routing Rules can be configured for CalFresh, CalWORKs, Child Care, Foster Care, Medi-Cal and Welfare to Work programs.

Request:

Modify the CalSAWS System Document Routing Rule functionality to include additional programs in the program configuration options.

Recommendation:

Update the Document Routing Rule Program Detail page to include Cal-Learn, CAPI, CFET, RCA and the General Assistance/General Relief programs as options.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: 141

Automated Test :	0	Batch/Interfaces :	35	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	55
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	36	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		



[CA-240120] Fields not editable in Edit mode in Customer Activity Detail page

- Resolved: 03/07/2022 01:02 PM

Team Responsible:	Online	Assignee:	Rucha Kulkarni	SPG Status:	Approved
Fix Version/s:	[22.02]	Designer Contact:	Vallari Bathala	Change Type (SCR):	Enhancement
Minor Version:	22.03.10	Expedite Changes:	Start Build	Estimate:	47
Reporter:	Vallari Bathala	Regulation Reference:		Created:	01/27/2022 06:09 PM
Status:	Test Complete	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Gingko Luna	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS M&E
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Production	Approved by		Other Agency Cross	
Committee:	[Welfare to Work/ WPR]	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			

Non-Committee

Review:

Expedite Approval: Approved by Karen J. Rapponotti on 02/22/2022

Current Design: The Customer Activity Detail page captures the specific information on the activities a Customer is enrolled in. When creating a new activity of Assessment/Vocational Assessment, there are three fields, Assessment Category, Assessment Type and Assessor, which must be entered. However, currently, these fields are only editable in Create mode. The C-IV system did not have these fields and the records from C-IV migration are missing these values. If a User tries to edit or save an existing Customer Activity Detail record with these missing fields, they will get a validation message that these three fields are required, and the page will not save the changes. This SCR will implement changes to allow the User to choose values for the three fields in the Customer Activity Detail after the initial creation.

Request: Update logic to allow Users to add values to Assessment Category, Assessment Type and Assessor in Edit mode.

Recommendation: 1. Update the page to allow Users to edit Assessment Category, Assessment Type and Assessor in Edit mode.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

None.

Procedure

Description:

Operational Impact:

Estimate: 47

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	34
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	13	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		



[CA-241155] 22.02 Database Rollback Queries, in the Unlikely Event CalHEERS Project requests a Rollback

- Resolved: 02/18/2022 03:15 PM

Team Responsible:	CalHEERS	Assignee:	Appalaraju Indala	SPG Status:	No
Fix Version/s:	[22.02]	Designer Contact:	Tisha Mutreja	Change Type (SCR):	Enhancement
Minor Version:	22.02_CH	Expedite Changes:	Production Deployment	Estimate:	68
Reporter:	Appalaraju Indala	Regulation Reference:		Created:	02/15/2022 12:52 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sharon Teramura	Training Impacted:	[N/A]	Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	CalHEERS
Committee:	[Medi-Cal/CMSP]	Approved by Committee:		Other Agency Cross Reference:	CH-167662
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval: Approved by Karen J. Rapponotti via email on 02/15/2022.

Current Design: CalHEERS Project requests a rollback during 22.02 release, use the database roll back scripts to make the system as before the release.

Request: In the unlikely event CalHEERS Project requests a rollback during 22.02 release, use the database roll back scripts to make the system as before the release.

Recommendation:

- 1) Deploy CalSAWS PRODUCTION with code base prior to 22.02 baseline release.
- 2) Create a Rollback-Roll-forward CTCR in such a way that it works with code base prior to 22.02 baseline.
- 3) Revert AWS lambda changes with OAG.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative Procedure NA

Description:

Operational Impact:

Estimate: 68

Automated Test :	0	Batch/Interfaces :	16	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	28	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	24	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-241657] External Vendor: Deploy required changes discovered during performance testing

- Resolved: 02/25/2022 07:57 PM

Team Responsible:	Imaging	Assignee:	Penny Chen	SPG Status:	No
Fix Version/s:	[22.02]	Designer Contact:	Christopher Vasquez	Change Type (SCR):	Operational Enhancement
Minor Version:	22.02.25	Expedite Changes:	Production Deployment	Estimate:	15
Reporter:	Toby C. Barnes	Regulation Reference:		Created:	02/23/2022 03:08 PM
Status:	In Production	Impact Analysis:	[Technology Impact]	Outreach Required:	No
Policy/Design Consortium Contact:	Rhiannon Chin	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	Yes	Funding Source ID:	
Committee:	[Imaging]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Rhiannon Chin 2/24/2022				
Expedite Approval:	Karen Rapponotti - 2/25/2022				
Current Design:	<p>Currently deployed Production components:</p> <ol style="list-style-type: none"> 1. Perceptive Content Server: 7.7.0.150 2. Perceptive Content Client: 7.7.0.150 3. Integration Server: 7.7.0.150 4. Experience Content Apps: 3.4.3 5. File Conversion Service: 5.1.1 6. DocFilters: 21.8 7. PCR: 2.0.30 8. File Conversion Component Connector: 2.2.6 9. Content Connector: 2.1.10 10. Capture Connector: 4.1.0.202110270349 11. File Conversion Service Core Connector: 2.2.0 				
Request:	Regression test Hyland SaaS component upgrades				
Recommendation:	<p>Upgrade Hyland SaaS components to the following versions:</p> <p>Perceptive Content Server: 7.7.0.180 (GA) Content Client: 7.7.0.180 (GA) Integration Server: 7.7.0.174 (GA) Experience Content Apps: 3.4.4 (GA) File Conversion Service: 5.5.1 (GA) DocFilters: 21.11 (GA) PCR: 2.0.40 (GA) File Conversion Component Connector: 2.2.8 (GA) Content Connector: 2.1.20 (GA) Capture Connector: 4.1.0.202201101733 (DEV) File Conversion Service Core Connector: 2.2.11.202201052022 (DEV)</p>				
Outreach Description:					
Migration Impact Description:	Regression testing required prior to Los Angeles County go-live on the CalSAWS Imaging System.				
Migration Impact Analysis:	No Impact				
Alternative Procedure Description:	NA				

Operational Impact:**Estimate: 15**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	15	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-230792] BenefitsCal - Texts to CalSAWS and YBN Users Who Opt-In to Receive Text

- Resolved: 03/07/2022 12:31 PM

Team Responsible:	Batch/Interfaces	Assignee:	Marqui Simmons	SPG Status:	Approved
Fix Version/s:	[22.03]	Designer Contact:	Michael Barillas	Change Type (SCR):	Operational Enhancement
Minor Version:	22.04.XX	Expedite Changes:	Start Build	Estimate:	106
Reporter:	Anna Chia	Regulation Reference:		Created:	07/07/2021 09:28 AM
Status:	Test Complete	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Logan Pratt	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	Logan Pratt	Consortium Review Approval Date:	03/01/2022		

Non-Committee Review: Approved by Logan Pratt on 03/01/2022

Expedite Approval: Start Build Approved 2/17/2022 by Karen Rapponotti

Current Design: Due to migration efforts, BenefitsCal will be replacing YBN on March 14, 2022. Current LA County CalSAWS applicants and YBN customers will need to be notified of this conversion.

Request: Send a text message to current LA County CalSAWS applicants and YBN customers whose phone number is opted in to receive text messages to inform them that BenefitsCal will be replacing YBN.

Recommendation: 1. Create and schedule a one-time batch job so that LA County CalSAWS applicants and YBN customers who are opted into text messages receive a one-time message before March 14.

English Verbiage:

On 03/14/22 BenefitsCal is going live - a new website to manage your benefits. YourBenefitsNow (YBN) will not be available. Please visit info.BenefitsCal.com.

Spanish Verbiage:

El 03/14/22 se lanza BenefitsCal: un nuevo sitio web para administrar sus beneficios. YourBenefitsNow (YBN) no estará disponible. Visite info.BenefitsCal.com.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative Procedure N/A

Description:

Operational Impact:

Estimate: 106

Automated Test :	0	Batch/Interfaces :	55	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0

System Test Support :	41	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-237771] Child Support Disregard allowance for CalWORKs Program in CalFresh budget

Team Responsible:	Eligibility	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[22.03]	Designer Contact:	Yale Yee	Change Type (SCR):	Policy Re-Design
Minor Version:	22.05.05	Expedite Changes:	Start Build	Estimate:	115
Reporter:	Binh Tran	Regulation Reference:	ACL 20-115	Created:	12/07/2021 07:45 AM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Binh Tran	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval: Emergency Approved by Karen Rapponotti on 12/08/2021

Current Design:

The child support disregard is automatically applied to the CW EDBC when a CW applicant/recipient has one of the following income types:

- Child Support – Direct
 - Exception: The Child Support income is exempt when a child does not have an MMO role in a CW program but is receiving a form of public assistance. If the Child Support Direct income is exempt, the child support disregard will not be applied.
- Child Support – Disregard
- Child Support – Through LCSA

The child support disregard is not applied to the Child Support income of ‘Child Support – Excess’ for a CW/CF EDBC.

For K1/3F CalFresh households, the CF EDBC counts the entire Child Support income (Child Support – Direct, Child Support – Excess, Child Support – Through LCSA, and Child Support – Disregard) as Unearned Income. The child support disregard is not counted as Unearned Income.

For Non-K1/3F CalFresh households, the CF EDBC counts child support disregard as Unearned Income if the CW EDBC granted a disregard for Child Support.

Request:

- For Non-K1/3F CalFresh Households, count the Child Support income of Child Support – Disregard, Child Support – Excess and Child Support – Through LCSA as Unearned Income. For Child Support Direct – only count the child support disregard as Unearned Income.
- For CW EDBC, apply the child support disregard to the Child Support income of ‘Child Support – Excess’.

Recommendation:

- Update CF EDBC to not apply child support disregard for ‘Child Support – Disregard’, ‘Child Support - Excess’ or ‘Child Support – Through LCSA’ for Non-K1/3F CF households. For ‘Child Support – Direct’ only count the child support disregard as Unearned Income.
- Update CW EDBC to apply the child support disregard for ‘Child Support – Excess’.

Note: Please refer to the design document for further details.

Outreach

Description:

Two lists will be provided as the following:

- List of CF cases where Child Support income (Child Support – Disregard, Child Support – Excess, or Child Support – Through LCSA) and child support disregard are applied effective 01/01/2022.
- List of CW cases where the Child Support – Excess income is applied and the child support disregard is not applied effective 01/01/2022.

These lists will be posted to:

CalSAWS Web Portal>System Changes>SCR and SIR Lists>2022>CA-237771

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Override the EDBC results.

Procedure

Description:

Operational Impact:

Estimate:

115

Automated Test :	24	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	58	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	23	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		



[CA-210310] SAVE VERIFICATION RESPONSE FILE

Team Responsible:	Batch/Interfaces	Assignee:	Sivagami Nachiyappan	SPG Status:	Approved
Fix Version/s:	[22.05]	Designer Contact:	Michael Barillas	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	Start Build	Estimate:	554
Reporter:	Maureen Votta	Regulation Reference:	MEDIL I 19-21: SAVE VERIFICATION RESPONSE FILE	Created:	08/29/2019 11:12 AM
Status:	In Assembly Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Carlos Zepeda	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	
Committee:	[IEVS]	Approved by Committee:	02/17/2022	Other Agency Cross Reference:	CIV-104987
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Start Build Approved 2/2/2022 by Karen Rapponotti

Current Design: The Systematic Alien Verification for Entitlement (SAVE) Program is an intergovernmental information-sharing initiative designed to aid benefit providers in verifying an applicant's immigration status.

Currently, a portion of the SAVE immigration status verification information provided to Department of Health Care Services (DHCS) by U.S. Citizenship and Immigration Services (USCIS) and is sent to CalSAWS in a Medi-Cal Eligibility Data System (MEDS) generated SAVE Verification Response File.

Request: A new SAVE Verification Response File has been developed to include data elements previously excluded by DHCS that will be sent to CalSAWS. CalSAWS will modify its SAVE Reader interface to process and record the new SAVE Verification Response File and update the SAVE Detail Page.

Recommendation:

1. Modify the SAVE Reader interface to process and record the new SAVE Verification Response File.
2. Modify the SAVE Detail Page to add new fields/remove fields to match the new fields received.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative Procedure N/A

Description:

Operational Impact:

Estimate: 554

Automated Test :	0	Batch/Interfaces :	215	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	80
Performance :	0	Release Communication Support :	39	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	108	Tech Arch :	0	Tech ForgeRock :	0



[CA-214921] DDIDs 2239 2387 FDS: Task Mgt - Task Assignment Factors and Worker Schedule

Team Responsible:	Online	Assignee:	Justin Dobbs	SPG Status:	No
Fix Version/s:	[22.05]	Designer Contact:	Mayuri Srinivas	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	1551
Reporter:	Lynnel Silva	Regulation Reference:		Created:	04/01/2020 05:20 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sarah Cox	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Task Management]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	Sarah Cox	Consortium Review Approval Date:	02/11/2022		

Non-Committee Review:

Expedite Approval: Approved by Karen Rapponotti on 2/9/2022

Current Design: The CalSAWS System includes Task distribution processing that evaluates Task and Worker configurations during Task assignment. These processes include Office Distribution logic, Task assignment to "Eligible Positions", Task reassignment distribution across Offices/Units and a feature to Suggest a listing of workers best suited to receive a Task assignment.

These Task distribution processes evaluate the Category of the Task and evaluate the Position Task Categories to confirm which Workers can receive which Tasks. This processing does not evaluate Worker Schedule, Staff Classification, Language or specific Worker skills.

The Get Next functionality within C-IV allows a Worker to retrieve a single Task from a Task Bank to be worked. There is no limit to how many times a worker may use the Get Next function.

Request: Modify Task Management functionality in the CalSAWS System to include additional configurations to be evaluated during Task distribution that include, Worker Schedule, Staff Classification, Language and Additional Worker Skill information.

Introduce a configuration setting to place a limit on how many times a worker may use the Get Next function.

- Recommendation:**
1. Update the Task Settings Page to include a setting to limit Get Next transactions by workers. Update Get Next processing to evaluate this setting.
 2. Update the Task Type Detail and Task Sub-Type Detail pages to include a panel to configure Staff Classification information.
 3. Update the Flag Detail page to include an Additional Skill Need type.
 4. Update the Staff Detail page to allow configuration of Additional Skill Need flags for Task routing.
 5. Update the Worker Suggestions page to include additional match criteria information for each suggested worker.
 6. Update the Worker Schedule page to allow Worker Schedules to be unavailable for Tasks.
 7. Update Task assignment processing to evaluate additional factors.

Outreach

Description:
Migration Impact Description: N/A
Migration Impact Analysis:
Alternative Procedure Description: N/A
Operational Impact:
Estimate: 1551

Automated Test :	120	Batch/Interfaces :	490	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	607
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	334	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-214924] DDID 2390 FDS: Task Mgt - Bulk Upload Updates for Task Creation Report

Team Responsible:	Reports	Assignee:	Deva Shanmugam	SPG Status:	No
Fix Version/s:	[22.05]	Designer Contact:	Sophia Fernandez	Change Type (SCR):	Enhancement
Minor Version:	22.06.xx	Expedite Changes:	Start Build	Estimate:	206
Reporter:	Lynnel Silva	Regulation Reference:		Created:	04/01/2020 05:20 PM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Carlos Zepeda	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Task Management]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Carlos Zepeda 3/1/2022

Expedite Approval: Expedited Build Start Approval is provided by JoAnne Osborn on 3/4/2022

Current Design: Currently the Task Creation Report does not include a column to display task upload name information for bulk uploaded tasks.

Request: Update the Task Creation Report to display additional task upload name information for bulk uploaded tasks.

Recommendation: Update the Task Creation Report to add the Task Upload Name column to provide additional information on the task upload name for bulk uploaded tasks.

Outreach

Description:

Migration Impact Description: N/A

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **206**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	36
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	130
Reports Test :	40	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

[CA-235486] Add CalFresh CBO Application Report in CalSAWS

Team Responsible:	Reports	Assignee:	Deepak Jadhav	SPG Status:	Approved
Fix Version/s:	[22.05]	Designer Contact:	Esequiel Herrera-Ortiz	Change Type (SCR):	Operational Enhancement
Minor Version:	22.06.xx	Expedite Changes:	Start Build	Estimate:	510
Reporter:	Claudia Pinto	Regulation Reference:		Created:	10/21/2021 12:14 PM
Status:	Approved	Impact Analysis:	[Security]	Outreach Required:	No
Policy/Design Consortium Contact:	Carlos Zepeda	Training Impacted:	[Online Help]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Management Reports]	Approved by Committee:	02/23/2022	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Expedited Build Start Approval provided by Michele Peterson on 2/17/2022

Current Design: The CalFresh CBO Application Report does not exist in CalSAWS.

Request: Create/Add the CalFresh CBO Application Report in CalSAWS

The C-IV CalFresh CBO Application Reports would typically be uploaded to the SAFE site (<https://safe.cdt.ca.gov/>) by the 18th to 20th of the following month. For example, the October 2021 report would be uploaded to the site by November 18-20.

Recommendation:

1. Implement an all-county state version of the CalFresh CBO Application Report which is submitted directly to CDSS every month. The report will not be accessible to counties.
2. Implement a county specific version of the CalFresh CBO Application report which allows counties to validate the information submitted to CDSS at the case level.

Outreach

Description:

Migration Impact Description: N/A

Migration Impact Analysis: No Impact

Alternative Procedure Description: None. The report is currently being generated by Ad-Hoc.

Operational Impact:

Estimate: **510**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	354
Reports Test :	156	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

 **[CA-235876] Add Journal Templates for all the counties.**

Team Responsible:	Online	Assignee:	Franchine Ninh	SPG Status:	Approved
Fix Version/s:	[22.05]	Designer Contact:	Trevor Torres	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	127
Reporter:	Matthew Lower	Regulation Reference:		Created:	10/28/2021 02:44 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Dymas Pena	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Production	Approved by		Other Agency Cross	
Committee:	[Usability]	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			

Non-Committee Review: Non-Committee Approval 1/26/2022 by Dymas Pena

Expedite Approval:

Current Design:

In order for a county to create a journal in the CalSAWS system, they need to have a journal template. Journal Templates are individually created for each county.

Request:

Add the Classic Journal Template for the CalWIN counties in CalSAWS. Add the Universal Journal Template for all CalWIN counties and any C-IV counties that have not already opted in for the Universal Template.

Recommendation:

Add Classic Journal Templates for the CalWIN counties in CalSAWS.
Add the Universal Journal Template to CalWIN counties and other C-IV counties who opted OPT Out in C-IV. The Universal template added to the counties will be the San Bernardino's Universal Template. This template will be named: 'Universal'.

Note: There is no design document for this SCR.

Outreach

Description:

Migration Impact N/A

Description:

Migration Impact

Analysis:

Alternative N/A

Procedure

Description:

Operational Impact:

Estimate: 127

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	83
Performance :	0	Release Communication	0	Reports :	0
Support :		Support :			
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	34	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-240121] Upgrade Informatica Identity Resolution to latest 10.2 version

Team Responsible:	Tech Ops	Assignee:	Raji Reddy	SPG Status:	No
Fix Version/s:	[22.05]	Designer Contact:	Raji Reddy	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	360
Reporter:	Raji Reddy	Regulation Reference:		Created:	01/27/2022 09:07 PM
Status:	Pending Approval	Impact Analysis:	[Technology Impact]	Outreach Required:	No
Policy/Design Consortium Contact:	Grady Howe	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Design	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by Grady Howe on 03/08/2022

Expedite Approval: Current Design: Current version of Informatica Identity Resolution or person search functionality used in CalSAWS is 9.5.3

Request: Upgrade Informatica Identity Resolution to latest 10.2 HF1 version

- Recommendation:**
- 1) Upgrade Informatica Identity Resolution to latest 10.2 HF1 version
 - 2) Configure CalSAWS application to support the latest IIR version.

Outreach Description: We need to redeploy after updating the new server details.

Migration Impact Description:
Migration Impact Analysis:
Alternative Procedure Description: NA

Operational Impact Estimate: **360**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	40	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	20
Performance :	60	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	20	Tech Arch :	60	Tech ForgeRock :	0
Tech Ops :	160	Training :	0	Translation :	0



[CA-240390] Update CalSAWS logging framework

Team Responsible:	Tech Arch	Assignee:	Unassigned	SPG Status:	No
Fix Version/s:	[22.05]	Designer Contact:	Sumeet Patil	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	50
Reporter:	Sumeet Patil	Regulation Reference:		Created:	02/02/2022 10:31 AM
Status:	Approved	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design Consortium Contact:	Brian Rodgers	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Tech]	Approved by Committee:	03/02/2022	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval: Approved by Laura on 3/2/2022

Current Design: The CalSAWS application logging framework provides a utility that allows persistence of log messages in plain text.

Request: Provide an interface to encrypt the PII/PHI related details that can be part of the runtime log content required for for troubleshooting and investigation.

Recommendation: Update CalSAWS Logger framework to expose methods to encrypt any runtime log content that contain PII/PHI details.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative Procedure NA

Description:

Operational Impact:

Estimate: 50

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	50	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-234607] Update Batch MAGI Auto-Renewal for Non-Recipients

Team Responsible:	CalHEERS	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[22.06]	Designer Contact:	Carmen Kolaskey	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	93
Reporter:	Tisha Mutreja	Regulation Reference:		Created:	10/06/2021 12:30 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Elisa Miller	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Production	Approved by	02/25/2022	Other Agency Cross	
Committee:	[Medi-Cal/CMSP]	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			

Non-Committee

Review:

Expedite Approval:

Current Design:

The Batch MAGI EDBC RE Sweep is a daily job that checks for Medi-Cal programs to process through the 'No-Touch' Renewal. The Batch MAGI EDBC RE Sweep identifies Medi-Cal programs with a Renewal Due Date two months in the future, where the RE DER was received from the Batch MAGI RE Sweep job (PB00CH203). The RE DER must be for the same benefit month as the RE EDR sent to CalHEERS initiated from the Batch MAGI RE Sweep job (PB00CH203). If the RE DER returns all individuals who are Active on the Medi-Cal program with MAGI Medi-Cal Eligible (EL) or Conditionally Eligible (CE), Batch EDBC will attempt to process the case through the 'No-Touch' process and advance the Renewal to the future year.

The Batch MAGI EDBC RE Sweep job excludes Medi-Cal programs when at least one individual Active on the Medi-Cal program returns on the RE DER with MAGI Medi-Cal IE/DS; including when that individual(s) was already a non-recipient on the Medi-Cal program as an Active FRI or Active UP.

Examples of a Medi-Cal program non-recipient are: An individual active on SSI with a Medi-Cal program person role of Unaided Person (UP) for 'Gets SSI', or an individual not requesting Medi-Cal, but included in the household for budgeting as an Active FRI. When an Individual on a Medi-Cal program is previously identified as a 'non-recipient', the Batch MAGI EDBC RE Sweep job should not exclude the Medi-Cal program from processing.

Note: Non-recipients are not limited to only Unaided Persons that 'Gets SSI' or individuals that are 'Not Requesting' Medi-Cal.

Request:

Update the Batch MAGI EDBC RE Sweep job to no longer exclude Medi-Cal Programs when a non-recipient is MAGI IE/DS on the RE DER as long as all other MAGI Medi-Cal individuals are MAGI Eligible/Conditionally Eligible.

Recommendation:

Update the Batch MAGI EDBC RE Sweep job (PB00E120) to no longer exclude Medi-Cal Programs because a non-recipient (Active FRI or UP) is MAGI Medi-Cal IE/DS on the RE DER initiated from the Batch MAGI RE Sweep job (PB00CH203).

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

93

Automated Test :

0

Batch/Interfaces :

0

Batch Operations :

0

BenefitsCal :	0	CalHEERS :	40	CalHEERS Test :	43
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-234766] Case Linkage Phase II between CalHEERS and SAWS

Team Responsible:	CalHEERS	Assignee:	Maksim Volf	SPG Status:	Approved
Fix Version/s:	[22.06]	Designer Contact:	Cynthia Ridley	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	542
Reporter:	Cynthia Ridley	Regulation Reference:		Created:	10/08/2021 10:32 AM
Status:	Development Complete	Impact Analysis:	[Business Process]	Outreach Required:	No
Policy/Design Consortium Contact:	Maureen Votta	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Design	Migration Impact:	No	Funding Source ID:	CalHEERS
Committee:	[Medi-Cal/CMSP]	Approved by Committee:	02/25/2022	Other Agency Cross Reference:	CH-181476
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval: Approved by Karen J. Rapponotti via email on 02/04/2021

Current Design:

CalHEERS sends DER transactions to CalSAWS that contain the CalHEERS Case Number, SAWS Case Number, DER ID and DER received date, amongst other data elements. CalSAWS Medi-Cal EDBC rules pulls in the valid DER for the EDBC benefit month. After the Regular EDBC is Accepted and Saved, CalSAWS sends a Disposition transaction to CalHEERS to communicate the final eligibility authorized in CalSAWS. CalSAWS always sends a Disposition when the DER used in the Regular EDBC has status of 'Reviewed'. CalSAWS sends a Disposition when the DER used in the Regular EDBC has status 'Complete' and the eligibility in EDBC changed from the prior EDBC.

EDBC determines if a Disposition will be initiated. EDBC locates the DER, checks if the DER status is 'Complete' and if there is an aid code change by comparing the aid code in the last Disposition sent to the current EDBC aid code and if the aid code has changed, EDBC initiates a Disposition.

The Disposition transaction contains the CalHEERS Case Number, SAWS Case Number, DER ID, and DER received date amongst other data elements. CalHEERS uses this information to process the Disposition. If CalHEERS receives the Medi-Cal Disposition transaction successfully, they send an acknowledgment to CalSAWS and CalSAWS changes the DER status in CalSAWS from 'Reviewed' to 'Complete'.

If CalHEERS is unable to successfully process the Medi-Cal Disposition transaction, either CalHEERS does not send an acknowledgement at all, or CalHEERS sends an error acknowledgment and the DER remains in 'Reviewed' status. Any subsequent Regular Medi-Cal EDBC run against the same DER results in CalSAWS sending a new Disposition transaction to CalHEERS. This cycle will occur until CalHEERS is able to successfully process the Disposition transaction.

CalSAWS does not have a restriction of how old a DER is used in the Regular Medi-Cal EDBC. CalSAWS allows DERs older than 2 years to be used in the Regular Medi-Cal EDBC if that is the valid DER.

Request:

1. Prevent using a DER dated prior to July 29, 2019, for online Regular MAGI Medi-Cal EDBC.
2. Require a DER used in online Regular MAGI Medi-Cal EDBC to be no more than 2 years old.
3. No longer continue to send Dispositions for Updates to Non-MAGI Medi-Cal-only cases once Non-MAGI Medi-Cal has been communicated to CalHEERS.
4. No longer send Dispositions for DERs dated prior to July 29, 2019.

Recommendation:

1. Update the 'Medi-Cal EDBC Summary' page to prevent user from accepting the Regular Medi-Cal EDBC if the MC EDBC used a DER with an 'Initiated Date' prior to July 29, 2019.
2. Update the 'Medi-Cal EDBC Summary' page to prevent user from accepting the Regular Medi-Cal EDBC if the benefit month of the DER used in the MC EDBC is 2 years or older than the EDBC benefit month.
3. Update EDBC to no longer initiate a Disposition if the DERs 'Initiated Date' is prior to July 29, 2019.
4. Update EDBC to no longer initiate a Disposition for changes in Non-MAGI Medi-Cal programs.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Send a new EDR and re-run EDBC.

Procedure

Description:

Operational Impact:

Estimate: 542

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	244	CalHEERS Test :	202
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	26	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-240141] Automated Regression Test - Execution and Maintenance - 22.05 Release Cycle

Team Responsible:	Automated Test	Assignee:	William Baretsky	SPG Status:	Approved
Fix Version/s:	[22.06]	Designer Contact:	William Baretsky	Change Type (SCR):	Operational Enhancement
Minor Version:	22.07.20	Expedite Changes:	Start Build	Estimate:	1100
Reporter:	William Baretsky	Regulation Reference:		Created:	01/28/2022 09:30 AM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	JoAnne Osborn	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Assembly Test	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Jo Anne Osborne 2/25/2022

Expedite Approval: Jo Anne Osborne 2/25/2022

Current Design: A repository of automated regression scripts has been created and organized into test suites, with the purpose of validating major and minor version releases before they are deployed to production.

This includes coverage of the CalSAWS core online application, CalSAWS FDS and BenefitsCal APIs.

Request: The automated regression scripts should be executed and maintained on a regular basis, to validate the quality of each system version before it is released to production.

When the Regression Test Suite is run against the core CalSAWS application in a test environment with API services, the related API scripts should also be executed.

Recommendation:

- Execute the major release automated regression suite against the 22.05 and 22.06 major version build on a regular basis.
 - Assumption: No more than 5 runs per week, averaged across the baseline / major release cycle
 - Note: This includes all ST Regression, CH Regression, AT Regression, and Ad Hoc Regression runs during the baseline / major release cycle.
- Execute the major release automated regression suite against the final build for the 22.05 and 22.06 major versions, prior to the build being deployed to production.
 - Assumption: 1 run per major release
 - Note: This includes only the Major Release regression test runs in the staging environment.
- Execute the minor release automated regression suite against the final build of each applicable 22.05 and 22.06 minor versions, prior to the build being deployed to production.
 - Assumption: No more than 3 runs per week, averaged across the priority release cycle
 - Note: This includes all Pre-Prod Regression test runs (ST and/or AT) for applicable priority / minor version and RWR releases.
- Update the test scripts within the major and minor release automated regression suites as needed to account for intentional design changes that would otherwise generate false negative results.
 - Assumption: No more than 40% of the regression test scripts need to be updated in this manner.
 - Note: This includes all scripts that target the CalSAWS core online application, and the CalSAWS FDS and BenefitsCal APIs.

Outreach Description:
Migration Impact Description:
Migration Impact Analysis:

Alternative Procedure

Execute all regression testing manually for major and minor version releases.

Description:

Operational Impact:

Estimate:

1100

Automated Test :	980	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	120	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-203413] MEDS: Modify TERM-REASON on RECON transaction RC20

Team Responsible:	Batch/Interfaces	Assignee:	Edgars Reinholds	SPG Status:	Approved
Fix Version/s:	[22.07]	Designer Contact:	Michael Barillas	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	257
Reporter:	Tina Tran	Regulation Reference:		Created:	07/02/2018 08:25 AM
Status:	Pending Approval	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design Consortium Contact:	Carlos Zepeda	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[MEDS]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval:

Current Design:

The RECON transaction RC20 is incorrectly reporting a MEDS Term Reason (MEDS Data Element 0185) by reporting a Term Reason that is inconsistent to what is being reported by the MEDS EW40 Daily transaction.

When CalSAWS sends a RC20 transaction, we receive a MEDS Alert 6018 'CRITICAL FIELD DISCREPANCIES-DISPLAYED FIELDS NOT UPDATED' due to the discrepancy in term reason between the Recon Transaction and the daily transaction.

Request:

Modify the RC20 transaction to send the same Term Reason as the EW40 transaction.

Recommendation:

1. Modify MEDS RECON Transaction RC20 to match the EW40's term reason assignment logic.

Outreach

Description:

Migration Impact

N/A.

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

257

Automated Test :	0	Batch/Interfaces :	132	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	100	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-203749] MEDS: Aid codes not allowed on Daily MEDS transactions

Team Responsible:	Batch/Interfaces	Assignee:	Edgars Reinholds	SPG Status:	Approved
Fix Version/s:	[22.07]	Designer Contact:	Michael Barillas	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	407
Reporter:	Tina Tran	Regulation Reference:		Created:	07/26/2018 03:08 PM
Status:	Pending Approval	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design Consortium Contact:	Carlos Zepeda	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[MEDS]	Approved by Committee:	02/04/2022	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval:

Current Design:

The Daily MEDS Transactions EW05, EW20, EW40 send aid codes (8E, X1, X2, X3, X4, X5, X6, X7, X8, X9). Those aid codes are not valid county aid codes, so when CalSAWS sends any of those aid codes we receive MEDS Alert 'Invalid Aid-Code For this Transaction' (MEDS Alert 0529).

Request: Modify MEDS Transactions EW05, EW20, EW40 to exclude aid codes (8E, X1, X2, X3, X4, X5, X6, X7, X8, X9).

Recommendation: Modify batch jobs (EW05), (EW20), (EW40) to exclude aid codes (8E, X1, X2, X3, X4, X5, X6, X7, X8, X9).

Outreach

Description:

Migration Impact Description: N/A.

Migration Impact

Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **407**

Automated Test :	0	Batch/Interfaces :	246	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	146
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-204022] MEDS: Modify Country-of-Origin code (DE 2035) for the description "Undeclared"

Team Responsible:	Batch/Interfaces	Assignee:	Edgars Reinholds	SPG Status:	Approved
Fix Version/s:	[22.07]	Designer Contact:	Michael Barillas	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	329
Reporter:	Tina Tran	Regulation Reference:		Created:	08/13/2018 02:58 PM
Status:	Pending Approval	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design Consortium Contact:	Carlos Zepeda	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[MEDS]	Approved by Committee:	02/04/2022	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:
Expedite Approval:
Current Design: CalSAWS currently sends "Undeclared" (UD) for persons with no country of origin and receives MEDS Alert 0008 'Not An Acceptable Input Value For This Field' as a result of sending that code.
Request: UD is not a valid MEDS code and expects to receive "Unknown" (ZZ) when a person has no information on country of origin. CalSAWS sends Country of Origin with the following MEDS transactions: AP18, AP19, AP34, EW05, EW12, EW20, FR20, RC20.
Recommendation: 1. Modify MEDS transactions: AP18, AP19, AP34, EW05, EW12, EW20, FR20, RC20 to send 'ZZ' as country of origin instead of 'UD'.

Outreach

Description:
Migration Impact Description: N/A.
Migration Impact Analysis:
Alternative Procedure Description: N/A
Operational Impact:
Estimate: **329**

Automated Test :	0	Batch/Interfaces :	209	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	100	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

 **[CA-214922] DDID 2388 FDS: Task Mgt - Task Start Date**

Team Responsible:	Online	Assignee:	Mayuri Srinivas	SPG Status:	No
Fix Version/s:	[22.07]	Designer Contact:	Rakan Ali	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	771
Reporter:	Lynnel Silva	Regulation Reference:		Created:	04/01/2020 05:20 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sarah Cox	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Task Management]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	Sarah Cox	Consortium Review Approval Date:	02/17/2022		

Non-Committee

Review:

Expedite Approval:

Current Design:

The CalSAWS System contains a series of Task pages allowing County Staff to view, manage and work Tasks. Creation and management of Tasks allows county customization of specific attributes such as assignment, Task Types key dates and so on.

Request:

Develop Task Management functionality within the CalSAWS System that allows the User to define a future start date for Tasks.

Recommendation:

1. Update the Task Type Detail and Task Sub-Type Detail pages to include an option to configure a future start date in the Resulting Task Information panel.
2. Update the Task Pop-Up: Task Detail and the Worklist Task Detail pages to include the start date attribute.
3. Update the Worklist Search, the Task Pop-Up: Task Search, and the Task Pop-Up: My Tasks pages to prevent completion of Tasks starting in the future.
4. Update the Task Search Export reports to include the start date attribute.
5. Update the Task Upload templates and preview processing to include the start date attribute.

Outreach

Description:

Migration Impact Description: N/A.

Migration Impact Analysis:

Alternative Procedure Description: N/A.

Operational Impact:

Estimate: 771

Automated Test :	0	Batch/Interfaces :	75	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	518
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	178	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-227842] ACL 20-121 Establishment of a housing supplement for THP+NMD program

Team Responsible:	Online	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[22.07]	Designer Contact:	Erika Kusnadi	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	No	Estimate:	663
Reporter:	Laura Ould	Regulation Reference:	ACL 20-121 and AB 79	Created:	04/21/2021 03:04 PM
Status:	Approved	Impact Analysis:	[Other]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Ignacio Lazaro	Training Impacted:	[Job Aid]	Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	Transitional Housing Supplement
Committee:	[Foster Care/Kin GAP/AAP]	Approved by Committee:	02/16/2022	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:					
Expedite Approval:					
Current Design:					
Currently CalSAWS allows a worker to select one of the following rates for a THP_FC placement:					
1. Single Site (AB)					
2. Remote (AC)					
3. Host (AD)					
4. Non-Standard rate (worker specifies rate dollar amount).					
Request:					
Update CalSAWS to incorporate the Housing Supplement for counties with a THP-NMD Program in order to determine the Total Rate that participants can receive based on the county where the foster youth resides.					
Recommendation:					
1. Add a new field to the Rate Detail page to specify whether the THP-NMD Housing Supplement is for Youth who are Custodial Parents or Non-Custodial.					
2. Add the new Fund Codes in the system to store the accounting string information for all counties for supplemental housing payments.					
3. Add the new Pay Codes in the system for all counties for supplemental housing payments.					
4. Create a new THP-NMD Housing Supplement Rate Code Table to store the new rates with the housing supplement for each county for Custodial Parents and Non-Custodial NMD's.					
5. Update Foster Care EDBC to pay rates from the new table based on Rate Detail page selections.					
6. Add an NMD Type field to the FC EDBC Results page.					
7. Generate a list of existing THP+FC placements when this change is implemented so counties can review them to see if updates are needed (approximately 1,036 cases will be listed).					
Outreach Description:					
When this change goes to Production, generate a one-time list of all cases with active THP+FC placements.					
Migration Impact Description:					
N/A					
Migration Impact Analysis:					
Alternative Procedure Description:					
Operational Impact:					
Estimate: 663					
Automated Test :	60	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	15
Eligibility :	195	Fiscal :	140	Forms Test :	0

Imaging :	0	IVR/CC :	0	Online :	55
Performance :	0	Release Communication	5	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	128	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		

 **[CA-239226] Enable CF 377.2C Batch Generation for All Counties**

Team Responsible:	Client Correspondence	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[22.07]	Designer Contact:	Phong Xiong	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	238
Reporter:	Phong Xiong	Regulation Reference:		Created:	01/07/2022 11:16 AM
Status:	Pending Approval	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:	[N/A]	Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	ESAP
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Approved by Caroline Bui 2/2/2022				
Expedite Approval:					
Current Design:	The CF 377.2C Batch Job is only run for Los Angeles County.				
	The CF 377.2B and CF 377.2C were updated to match the 12/2020 state versions in English with SCR CA-220040.				
	These 2 forms were also part of the ESAP CF RE Packet for LA County and ESAP CF RE Packet for Migration counties that were implemented with SCR CA-220040.				
Request:	Enable the CF 377.2C Batch Job for all counties. Update the State Hearing verbiage of the CF 377.2B and CF 377.2C English versions to match the latest State versions.				
Recommendation:	<ol style="list-style-type: none"> 1. Update the CF 377.2C Batch Job to run for all counties. 2. Update the CF 377.2B, and CF 377.2C English Versions "State Hearing" verbiage to match the State Versions. 				
Outreach Description:					
Migration Impact Description:	N/A				
Migration Impact Analysis:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	238				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	108	DBA :	0	Design :	25
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	9	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	67	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-240039] Update the Barcode API leveraged by Imaging to prepend CalWIN barcode before completing the lookup

Team Responsible:	Batch/Interfaces	Assignee:	Balakumar Murthy	SPG Status:	Pending
Fix Version/s:	[22.07]	Designer Contact:	Howard Suksanti	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	176
Reporter:	Rhiannon Chin	Regulation Reference:		Created:	01/26/2022 05:24 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Rhiannon Chin	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Imaging]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Rhiannon Chin 2/28/2022				
Expedite Approval:					
Current Design:	The Barcode and markDocumentReceived API read barcodes as is.				
	CalWIN converted document will be stored in CalSAWS with a prepending of county code and trailing 0's to the barcode number.				
	For example, if a converted document has a correspondence ID of 123456 (Yolo county), this document will be stored in CalSAWS with the following barcode number 5700000000123456				
Request:	Update the getBarcodeInfo and markDocumentReceived API to prepend the necessary information to be able to lookup migrated CalWIN barcodes.				
	COUNTY_CODE + trailing 0's + CRSPNDT_ID (total of 16 digits)				
Recommendation:	Update the Barcode (getBarcodeInfo) and markDocumentReceived API to prepend the necessary information to be able to lookup migrated CalWIN barcodes.				
	getBarcodeInfo and markDocumentReceived API will be modified to take county code as an additional parameter.				
	When the county code parameter is CalWIN county, getBarcodeInfo and markDocumentReceived API will perform as specified below.				
	Step 1. The API will search for matching barcode number in CalSAWS system				
	Step 2. When there is no matching on the barcode number as part of step 1, the API will prepend COUNTY_CODE + trailing 0's to the barcode number (total 16 digits) and perform a search for a matching number in CalSAWS one more time.				
	Assumption:				
	1. Hyland will send county code parameter to CalSAWS on CalWIN converted document.				
Outreach Description:					
Migration Impact Description:	N/A.				
Migration Impact Analysis:					
Alternative Procedure Description:	Users can manually enter the prepended barcode in the Imaging QA and Indexing queue.				
Operational Impact:					
Estimate:	176				

Automated Test :	0	Batch/Interfaces :	113	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	23	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	40	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-241217] IAT Summary - Remove hyperlink for 'Initiated Date' for CalWIN converted DERs

Team Responsible:	CalHEERS	Assignee:	Unassigned	SPG Status:	No
Fix Version/s:	[22.07]	Designer Contact:	Cynthia Ridley	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	57
Reporter:	Akira Moriguchi	Regulation Reference:		Created:	02/16/2022 09:24 AM
Status:	Pending Approval	Impact Analysis:	[Customer Impact]	Outreach Required:	No
Policy/Design Consortium Contact:	Maureen Votta	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Migration	Migration Impact:	Yes	Funding Source ID:	
Committee:	[Medi-Cal/CMSP]	Approved by Committee:		Other Agency Cross Reference:	CC-3802
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by Maureen Votta 3/1/2022

Expedite Approval:
Current Design: The MAGI Referral Detail page displays summary information about a MAGI DER including hyperlinks to view the MAGI Person Detail page that displays the CalHEERS application attested data and Admin/e-verification information.

CalWIN migration will not convert all of the information for a DER; the converted DER information is primarily the DER eligibility information.

Outside the context of a case, on the MAGI Referral Search page, a user can click the 'Initiated Date' hyperlink to open the MAGI Referral Detail page to view the DER.

Inside the context of a case, on the Inter-Agency Transfer Summary page, a user can click the 'Initiated Date' hyperlink to open the same MAGI Referral Detail page to view the DER.

For CalWIN converted cases, the MAGI Referral Search page does not show an 'Initiated Date' hyperlink for the user to access the MAGI Referral Detail page to view the DER details because there is not enough information in the converted DER to render the page. However, the Inter-Agency Transfer Summary page does have an 'Initiated Date' hyperlink and when clicked, it throws a UEID.

Request: Update Inter-Agency Transfer Summary page to not display the 'Initiated Date' as a hyperlink for the CalWIN converted DERs.

Recommendation: 1. Update the Inter-Agency Transfer Summary Page to disable the 'Initiated Date' hyperlink when the DER transaction is created by a County code.

Outreach Description:
Migration Impact Description: Users will get a UEID when attempting to view the MAGI Referral Summary page.

Migration Impact Analysis:
Alternative Procedure Description: Do not click 'Initiated Date' hyperlink.

Operational Impact Estimate: 57

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	34	CalHEERS Test :	23
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0

Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :	0	Special Project :	0
System Test Support :	0	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		



[CA-231406] DDID 2314/2319 FDS: New Report for GA/GR NOAs that have a Missing PDF

Team Responsible:	Reports	Assignee:	Sophia Fernandez	SPG Status:	No
Fix Version/s:	[22.09]	Designer Contact:	Sophia Fernandez	Change Type (SCR):	Enhancement
Minor Version:	22.10.xx	Expedite Changes:	No	Estimate:	455
Reporter:	Adelaide Mendoza	Regulation Reference:		Created:	07/22/2021 05:16 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Carlos Zepeda	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[GA/GR]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Carlos Zepeda 3/1/2022

Expedite Approval: Current Design:

Currently, the GA/GR Automated EDBC/CC program is not implemented in CalSAWS, thus there is no report that provides information on GA/GR correspondence that has a missing PDF.

Request:

1. Create a new daily curated on request report that will list all the cases with a GA/GR Automated EDBC/CC Counties Program and a Correspondence/NOA where the document status is one of the following:
 - a. Incomplete
 - b. Missing Mandatory Variables
2. The functionality of this SCR will be disabled until the GA GR CalWIN functionality flag is turned on by SCR CA-215669

Recommendation:

1. Implement a new GA GR Correspondence Missing PDF Report.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: 455

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	347
Reports Test :	108	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-240008] CalWIN Wave 1: Pre-populate the comparison data tables for the Information Update jobs

Team Responsible:	CalHEERS	Assignee:	Cynthia Ridley	SPG Status:	No
Fix Version/s:	[22.09]	Designer Contact:	Cynthia Ridley	Change Type (SCR):	Data Change
Minor Version:	22.10.31	Expedite Changes:	No	Estimate:	18
Reporter:	Renee Gustafson	Regulation Reference:		Created:	01/26/2022 02:49 PM
Status:	Pending Approval	Impact Analysis:	[Batch Performance]	Outreach Required:	No
Policy/Design Consortium Contact:	Maureen Votta	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Migration	Migration Impact:	Yes	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by Maureen Votta 3/1/2022

**Expedite Approval:
Current Design:**

The Information Update transaction in eHIT is a small transaction intended to communicate data collection changes that do not impact Medi-Cal eligibility so an Eligibility Determination Request (EDR) or Determination of Eligibility Response (DER) is not required. The Information Update transaction is both an Inbound and Outbound transaction, meaning, data collection changes made in CalSAWS are sent outbound to CalHEERS and data collection changes made in CalHEERS are received inbound to CalSAWS.

The CalSAWS outbound Information Transaction functionality is divided into two batch jobs.

The first batch job is the "CalHEERS Update Transaction Tables Sweep" job. The first step in the batch job is to remove all records that have a 'Sent' status because those were identified to send in a prior run and the next job successfully sent them. The next step in the batch job is to detect cases with data collection updates since the last successful batch run, not yet communicated to CalHEERS with an EDR, that meet the following criteria:

- a. There is a case link to CalHEERS
- b. At least one active Medi-Cal individual (not hidden or duplicate) had data changed in one of the following:
 - Is this person Hispanic or Latino?
 - Race/Ethnic Origin
 - Spoken Language
 - Written Language
 - Mailing Address
 - Email Address
 - Phone Number
 - Gender Identity
 - Birth Certificate Gender
 - Sexual Orientation
- c. An EDR was not sent since the last successful batch date and the scheduled batch date

The last step in the batch job is to populate the identified records into the CalHEERS Update Transaction Tables and mark them as 'Not Sent'.

The second batch job is the "CalHEERS Update Transaction Sweep" job. The first step in the batch job is to check the CalHEERS Update Transaction Tables for all records 'Not Sent' and then stage the Information Update transaction data to send to CalHEERS. The eHIT poller recognizes the staged Information Update transaction data and creates and sends the actual transaction to CalHEERS. The next step in the batch job is to update the records in the CalHEERS Update Transaction Tables from 'Not Sent' to 'Sent' so they are removed the following day.

When CalWIN Wave 1 counties migrate to CalSAWS the Information Update functionality will inaccurately see this converted data as new data and will share this information to CalHEERS.

Request: Apply a data change during the CalWIN Wave 1 Migration which causes CalSAWS to accurately interpret the new converted data as unchanged for the purposes of the Information Update functionality. The System does not need to transmit CalWIN converted data to CalHEERS as an Information Update.

Recommendation: Pre-populate the comparison data tables as required, prior to the first time the batch jobs will run in CalSAWS for CalWIN Wave 1 counties, so that only changes from the migration forward are detected as a change.

This is to prevent the CalHEERS Update Transaction Tables Sweep job comparison from detecting everything as a change since there is no prior successful batch run with CalWIN Wave 1 county data.

Recommendation #1: Delete all the records from PERS_CONTACT table using the attached DELETE_FROM_PERS_CONTACT_TABLE sql DCR script.

Recommendation #2: Populate the data in PERS_CONTACT table using the attached POPULATE_PERS_CONTACT_TABLE sql.

Outreach

Description:

Migration Impact

Description:

These DCRs must run after the CalWIN data is converted to CalSAWS and prior to users accessing the system on 10/XX/2022

Migration Impact

Analysis:

Alternative

Procedure

Description:

Send an EDR to update CalHEERS with the change.

Operational Impact:

Estimate:

18

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	14	CalHEERS Test :	4
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	0	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		



[CA-240867] CalWIN Wave 1: Purge the Disposition Transactions generated through Benefit Match process

Team Responsible:	CalHEERS	Assignee:	Cynthia Ridley	SPG Status:	No
Fix Version/s:	[22.09]	Designer Contact:	Cynthia Ridley	Change Type (SCR):	Operational Enhancement
Minor Version:	22.10.31	Expedite Changes:	No	Estimate:	9
Reporter:	Renee Gustafson	Regulation Reference:		Created:	02/10/2022 11:45 AM
Status:	Pending Approval	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design Consortium Contact:	Maureen Votta	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Migration	Migration Impact:	Yes	Funding Source ID:	
Committee:	[Medi-Cal/CMSP]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Approved by Maureen Votta 3/1/2022				
Expedite Approval:					
Current Design:	EDBC Benefit Match Process will generate Dispositions to send to CalHEERS.				
Request:	Purge the disposition transactions generated through Benefit match process.				
Recommendation:	CalSAWS will purge the Dispositions created after the EDBC Benefit match is complete for CalWIN Wave 1.				
Outreach Description:					
Migration Impact Description:	Purge the Dispositions after EDBC Benefit Match is complete and prior to go-live of CalWIN Wave 1.				
Migration Impact Analysis:					
Alternative Procedure Description:	Dispositions will be sent to CalHEERS.				
Operational Impact:					
Estimate:	9				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	7	CalHEERS Test :	2
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-235884] State Interface Partner Exchange Testing Support - CalWIN Counties

Team Responsible:	System Test	Assignee:	Akira Moriguchi	SPG Status:	Approved
Fix Version/s:	[23.09]	Designer Contact:	Roger Perez	Change Type (SCR):	Enhancement
Minor Version:	23.09.30	Expedite Changes:	Start Build	Estimate:	550
Reporter:	William Baretsky	Regulation Reference:		Created:	10/28/2021 04:24 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	JoAnne Osborn	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Ken Ford - 2.28.2022

Expedite Approval: Ken Ford - 2.28.2022

Current Design: Per DDID 1970: The CONTRACTOR shall conduct State Interface File Exchange Testing for the 57 Counties. Both the CONSORTIUM and CONTRACTOR will provide resources to conduct State Interface Testing.

Approved Assumptions:

- State Interface Partner File Exchange Testing will include testing with C-IV and CalWIN Counties/data.
- There are 12 C-IV and LRS unique State Interface partners with an average of 5 interface files to be tested. It is assumed CalWIN has the same number of State interfaces as C-IV and LRS.
- State interface partners include; MEDS, CCSAS, EBT, WIS, CMSP, DHCS Reports ,CMIPS, CDSS, IEVS, WDTIP, CHD and CalHEERS.

Interface Partner Exchange Testing was performed with each identified State Partner under SCR CA-215579.

Request: Three of the State and Consortium Partners identified changes that needed to be made to their systems during the migration of the C-IV Counties into CalSAWS: CalHEERS, MEDS, OCAT. Additional Interface Partner Exchange Testing should be performed with these Partners for the migration of the CalWIN Counties.

This SCR is to track the support activities for the Application Development and System Test Teams for this effort.

Recommendation: N/A - Support SCR Only

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: 550

Automated Test :	0	Batch/Interfaces :	100	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	100	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0

Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	350	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

End SCRs



[CA-237735] Migrate OCAT API from APIGEE to AWS API Gateway

Team Responsible:	Tech Arch	Assignee:	Biniyam Meresa	SPG Status:	No
Fix Version/s:	[RWR]	Designer Contact:	Adnan Bukhari	Change Type (SCR):	Operational Enhancement
Minor Version:	22.02.x3	Expedite Changes:	No	Estimate:	118
Reporter:	Biniyam Meresa	Regulation Reference:		Created:	12/06/2021 04:00 PM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Brian Rodgers	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Tech]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by Laura Chavez on 12/13/2021

Expedite Approval: Current Design: Calsaws API's are implemented using Apigee as API Gateway.

Request: ALL the API Gateway should be replaced with AWS API Gateway.

Recommendation: The recommendations are as follows –
 1. Create OCAT RESTful APIs on AWS HTTP API Gateway
 2. Remove JWT Authorization from OCAT spring Boot service.
 3. Update the Client's to use AWS API Gateway URL.

Outreach Description: N/A

Migration Impact Description: N/A

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **118**

Automated Test :	0	Batch/Interfaces :	30	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	20
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	68	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Recommendation Change:
 Before: N/A
 After: N/A

2. Estimate Change: (Interface partner testing with OCAT System will be conducted. The below ETC change is to execute the same)

Before:

Batch/Interfaces ETC 1: 20

Batch/Interfaces ETC 2: 10

Batch/Interfaces ETC Total: 30

After:

Batch/Interfaces ETC 1: 40

Batch/Interfaces ETC 2: 30

Batch/Interfaces ETC Total: 70

3. Release Change:

Before: N/A

After: N/A

4. Funding Source Change:

Before: N/A

After: N/A

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:



[CA-237167] Training: Update Task Management WBTs for 21.01 to 21.07 App Dev Changes

Team Responsible:	Training	Assignee:	Melita Dennis	SPG Status:	Approved
Fix Version/s:	[21.11]	Designer Contact:	John Depauw	Change Type (SCR):	Enhancement
Minor Version:	22.03.18	Expedite Changes:	Production Deployment	Estimate:	70
Reporter:	John Depauw	Regulation Reference:		Created:	11/23/2021 03:14 PM
Status:	Development Complete	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:		Training Impacted:	[CFP/WBT]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by Karen Rapponotti on 12/10/2021

Expedite Approval: Approved by Karen Rapponotti on 1/8/2022

Current Design: Task Management WBTs are impacted by system changes implemented with the 21.01 to 21.07 Production release.

Request: Task Management WBTs need to be updated to reflect system changes implemented with the 21.01 to 21.07 Production release.

Recommendation: Update the following Task Management WBTs to reflect changes implemented with the App Dev SCR(s) listed:

- 1. 034-WBT-Task Management-01
 - a. CA-214038 (Add the "Images" button.)
 - b. CA-224255 (CSC Task Closure from My Task/Task Search)
 - c. CA-201377 (Managed/Un-Managed updates, several pages)
 - d. CA-225987 (Task Mgmt - Guided Navigation Updates)
- 1. 034-WBT-Task Management-02
 - a. CA-214038 (Add the "Images" button.)
 - b. CA-214892 (Task Mgt - Error Prone and High Risk Tasks)
 - c. CA-201377 (Managed/Un-Managed updates, several pages)
 - d. CA-214913 (FDS: Task Mgt - Append)
 - e. CA-214917 (FDS: Task Mgmt - Document Routing Rules)

Outreach

Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact Estimate: **70**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0

Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	0	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	70		

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Recommendation Change:

Before:
After:

2. Estimate Change:

Before:
After:

3. Release Change:

Before: 21.11
After:22.02

4. Funding Source Change:

Before:
After:

Content Revision Status-2:

Content Revision Description-2: 1. Recommendation Change:

Before:
After:

2. Estimate Change:

Before:
After:

3. Release Change:

Before:
After:

4. Funding Source Change:

Before:
After:

Content Revision Status-3:

Content Revision Description-3: 1. Recommendation Change:

Before:
After:

2. Estimate Change:

Before:
After:

3. Release Change:

Before:
After:

4. Funding Source Change:

Before:
After:

Content Revision Status-4:

Content Revision Description-4: 1. Recommendation Change:

Before:



[CA-49617] ACL 16-45: Add the CW 2219 for Non-Needy Caretaker

- Resolved: 03/12/2019 12:31 PM

Team Responsible:	Client Correspondence	Assignee:	Sumanth Vydana	SPG Status:	Approved
Fix Version/s:	[22.01]	Designer Contact:	Phong Xiong	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	No	Estimate:	556
Reporter:	Maria Arceo	Regulation Reference:	ACL 16-45	Created:	01/19/2018 11:46 AM
Status:	In Production	Impact Analysis:	[Central Print, Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:	[Online Help]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:	05/13/2020	Other Agency Cross Reference:	CIV-9772
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:
Expedite Approval:
Current Design: Currently, the CW 2218 and CW 2219 are not generated in LRS as these are newly created forms. However, the CW 2218 is currently available in LRS, but is not automatically generated for non-needy caretaker cases.

Request: Currently the Non-Needed Caretaker has to complete the SAWS 2 plus a long application instead of the CW2219 application that is shorter with less root questions

Recommendation:

1. Add and generate in LRS/CalSAWS CW 2219 - Non-needy caretaker application as needed by worker in template repository.

Threshold languages (Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Lao, Korean, Spanish, Russian, Tagalog, Vietnamese) will be added in addition to English CW 2219.

Outreach

Description:
Migration Impact Description: Per strategic direction for migration, there will be a single set of NOAs with the LRS NOAs to be used by all 40 counties.

Migration Impact Analysis:
Alternative Procedure Description: Manually generate CW 2218 for non-needy caretakers from template repository.

Operational Impact: Complete SAWS 2 in place of CW2219.

Estimate: **556**

Automated Test :	157	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	394	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	5	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1: Accepted

**Content Revision
Description-1:**

1. Recommendation Change: N/A
2. Estimate Change: N/A
3. Release Change:
Before: 21.03
After: 22.01
4. Funding Source Change: N/A

**Content Revision
Status-2:**

Accepted

**Content Revision
Description-2:**

1. Recommendation Change: N/A
2. Estimate Change:
Before:
Client Correspondence Total - 394 hours
System Test Total - 157 hours

After:
Client Correspondence Total - 394
System Test Total - 157
Imaging Total - 5

3. Release Change: N/A
4. Funding Source Change: N/A

**Content Revision
Status-3:**

Pending CCB

**Content Revision
Description-3:**

1. Recommendation Change: N/A
2. Estimate Change: Increase in hours to account for re-work based on release being pushed out.
Before:
Automated Test Total - 157

After:
Automated Test Total - 217

3. Release Change: N/A
4. Funding Source Change: N/A

**Content Revision
Status-4:**

**Content Revision
Description-4:**

 **[CA-203793] MEDS: Create EW32 transaction for daily batch**

- Resolved: 01/14/2022 03:22 PM

Team Responsible:	Batch/Interfaces	Assignee:	Angela Zhao	SPG Status:	Approved
Fix Version/s:	[22.01]	Designer Contact:	Sowmya Coppisetty	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	No	Estimate:	608
Reporter:	Tina Tran	Regulation Reference:	MCED 4866-MEDIL-MEDS Incarceration Changes-1.0-LP; MEDIL I 20-05	Created:	07/30/2018 04:49 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Carlos Zepeda	Training Impacted:	[Online Help]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Medi-Cal/CMSP, MEDS]	Approved by Committee:	02/03/2021	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:
Expedite Approval:
Current Design:

Currently in CalSAWS, there does not exist an automated process to report the incarceration status or updates to the incarceration status of an individual in CalSAWS to MEDS in the daily MEDS outbound file. The EW32 transaction is currently online only and initiated by a worker outside of the CalSAWS.

Request:

1. Add a new transaction type of 'EW32' to the MEDS daily outbound file that will report the incarceration status and updates to the incarceration status to MEDS.
2. Add new MEDS Alerts to the existing list of MEDS Alerts in CalSAWS related to EW32.
3. Update the living arrangement detail page fields 'Name' and 'Living Arrangement Type' to be non-editable in edit mode.

Recommendation:

1. Create a new streams job for the EW32 transaction to retrieve information on incarceration status and any updates to the incarceration status of an individual Active on a Medi-Cal program in CalSAWS and send this information to MEDS as part of the daily MEDS outbound file.
2. Add new MEDS Alerts to the existing list of MEDS Alerts in CalSAWS related to the EW32 transaction.
3. Update the living arrangement detail page fields 'Name' and 'Living Arrangement Type' to be non-editable in edit mode.

Outreach

Description:

Migration Impact

No Impact as this SCR will be implemented in CalSAWS in 22.01 release.

Description:

Migration Impact

Analysis:

Alternative

Worker completes a manual EW 32 MEDS transaction.

Procedure

Description:

Operational Impact:

Estimate: **608**

Automated Test :	0	Batch/Interfaces :	422	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	17
Performance :	0	Release Communication Support :	0	Reports :	0

Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	169	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1: Accepted

Content Revision Description-1: 1. Recommendation Change: N/A

2. ETC Change:
 Before:
 Batch/Interfaces ETC 1:404
 Batch/Interfaces ETC Total:404
 After:
 Batch/Interfaces ETC 1: 414
 Batch/Interfaces ETC Total: 414

3. Release Change: N/A

Content Revision Status-2: Accepted

Content Revision Description-2: 1. Recommendation Change: {Description of Recommendation Change}
 Before:

Section 2.1.2 Description of Changes-

7. When a 'Incarcerated' living arrangement type record is removed from the living arrangement list page A batch EW32 transaction will be triggered and sent with a Release Date/Correction Release Date equal to the Incarceration Date to MEDS.

After:

Section 2.1.2 Description of Changes-

7. When a 'Incarcerated' living arrangement type record with a departure/release date is removed from the living arrangement list page a batch EW32 transaction will be triggered and sent with a Correction Release Date equal to the Incarceration/Arrival Date to MEDS.

8. When a 'Incarcerated' living arrangement type record without a departure date is removed from the living arrangement list page A batch EW32 transaction will be triggered and sent with a Release Date equal to the Incarceration/Arrival Date to MEDS.

2. ETC Change: {Description of ETC Change}

Batch/Interfaces ETC 1: 414

Batch/Interfaces ETC Total: 414

After:

Batch/Interfaces ETC 1: 422

Batch/Interfaces ETC Total: 422

3. Release Change: {Description of Release Change}

N/A

Content Revision Status-3: Pending CCB

Content Revision Description-3: 1. Recommendation Change: N/A

2. ETC Change: Increase in hours to account for change in scope from prior Content Revision

Before:

System Test Total: 162

After:

System Test Total: 202

3. Release Change: N/A

4. Funding Source: N/A

Content Revision Status-4:

Content Revision Description-4: 1. Recommendation Change: {Description of Recommendation Change}
 Before:



[CA-216360] County Funded: Add General Assistance (Managed) Program NOAs and Forms Part 2

- Resolved: 01/17/2022 09:47 AM

Team Responsible:	Client Correspondence	Assignee:	Nagesha S	SPG Status:	No
Fix Version/s:	[22.01]	Designer Contact:	Phong Xiong	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	263
Reporter:	Stephanie Hugo	Regulation Reference:		Created:	05/13/2020 05:09 PM
Status:	In Production	Impact Analysis:	[Central Print, Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:	[Online Help]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:	08/26/2021	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval:

Current Design:

SCR 201377 is porting the C-IV GA (Managed) functionality into CalSAWS. It will implement NOAs and Forms already existing in the C-IV System.

Request:

SCR CIV-106555 is implementing phase 2 of the C-IV GA Forms and NOAs in the same release. This SCR is to serve as a counterpart to SCR CIV-106555.

Recommendation:

- Add the following notices and forms to the Template Repository in English and Spanish. Please see the attached Design Document and Mockups for details.
 - Issuance Method Change NOA
 - GA Time Limit NOA
 - Supportive Services NOA
 - GA Timing Out NOA
 - GA Aid Code change
 - GA Overpayment NOA
- Add the CSF 106 (GA FF NOA in C-IV) to the Template Repository in Spanish. Please see the attached Design Document and Mockups for details.
- Update the CSF 112 - GA/GR Periodic Report to include "REPORT MONTH" field

Outreach

Description:

Migration Impact

Description:

Per strategic direction for migration, there will be a single set of NOAs with the LRS NOAs to be used by all 58 counties.

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

263

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	185	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	73
Imaging :	5	IVR/CC :	0	Online :	0

Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	0	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		

Content Revision Status-1: Pending CCB

- Content Revision Description-1:**
1. Recommendation Change: N/A
 2. Estimate Change: Accounting for increase in scope due to test clarification.
Before:
Forms Test - 73

After:
Forms Test - 133
 3. Release Change: N/A
 4. Funding Source Change: N/A

Content Revision Status-2:

- Content Revision Description-2:**
1. Recommendation Change:
Before:
After:
 2. Estimate Change:
Before:
After:
 3. Release Change:
Before:
After:
 4. Funding Source Change:
Before:
After:

Content Revision Status-3:

- Content Revision Description-3:**
1. Recommendation Change:
Before:
After:
 2. Estimate Change:
Before:
After:
 3. Release Change:
Before:
After:
 4. Funding Source Change:
Before:
After:

Content Revision Status-4:

- Content Revision Description-4:**
1. Recommendation Change:
Before:
After:
 2. Estimate Change:



[CA-231596] DDID 1631: Add Payee Name to Production Reconciliation Reports

Team Responsible:	Reports	Assignee:	Ketan Patel	SPG Status:	No
Fix Version/s:	[22.01]	Designer Contact:	Sophia Fernandez	Change Type (SCR):	Enhancement
Minor Version:	22.03.24	Expedite Changes:	Start Build	Estimate:	180
Reporter:	Claudia Pinto	Regulation Reference:		Created:	07/28/2021 10:15 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Claudia Pinto	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[State/Fiscal Reports]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Claudia Pinto 12/02/2021

Expedite Approval: Expedited Build Start Approval provided by Karen J. Rapponotti on 12/17/2021

Current Design: Payee Name is not listed in specific CalSAWS templates. The corresponding CalSAWS templates with the missing column are:

- Direct Deposit Production Reconciliation Report
- Warrant Production Reconciliation Report

Currently the following report has the Payee Name column misplaced:

- Cash EBT Production Reconciliation Report

Request: Update the following reports to include a column for Payee Name:

- Direct Deposit Production Reconciliation Report
- Warrant Production Reconciliation Report

Update the report template to move Payee Name column to the right of Case Name column:

- Cash EBT Production Reconciliation Report

Recommendation: 1. Update the following reports to add a column for Payee Name:

- Direct Deposit Production Reconciliation Report
- Warrant Production Reconciliation Report

2. Update the report template to move Payee Name column to the right of Case Name column:

- Cash EBT Production Reconciliation Report

Outreach

Description:

Migration Impact Description: N/A

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 180

Automated Test :

0

Batch/Interfaces :

0

Batch Operations :

0

BenefitsCal :

0

CalHEERS :

0

CalHEERS Test :

0

Client Correspondence :

0

DBA :

0

Design :

0

Eligibility :

0

Fiscal :

0

Forms Test :

0

Imaging :

0

IVR/CC :

0

Online :

0

Performance :

0

Release Communication Support :

0

Reports :

130

Reports Test :

50

Security :

0

Special Project :

0

System Test Support : 0 Tech Arch : 0 Tech ForgeRock : 0
Tech Ops : 0 Training : 0 Translation : 0

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before: 22.01
After: 22.03

4. Funding Source Change:
Before:
After:

Content Revision Status-2:

Content Revision Description-2: 1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-3:

Content Revision Description-3: 1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-4:

Content Revision Description-4: 1. Recommendation Change:
Before:
After:

2. Estimate Change:



[CA-234773] Update Reports to Exclude LIHEAP/SUAS and WINS Issuances

Team Responsible:	Reports	Assignee:	Ketan Patel	SPG Status:	Approved
Fix Version/s:	[22.01]	Designer Contact:	Sophia Fernandez	Change Type (SCR):	Enhancement
Minor Version:	22.03.24	Expedite Changes:	Start Build	Estimate:	280
Reporter:	Claudia Pinto	Regulation Reference:		Created:	10/08/2021 01:25 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Claudia Pinto	Training Impacted:		Funding Source:	CalSAWS M&E
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Production	Approved by	01/18/2022	Other Agency Cross	
Committee:	[State/Fiscal Reports]	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			

Non-Committee

Review:	
Expedite Approval:	Expedited Build Start Approval provided by Karen J. Rapponotti on 12/28/2021
Current Design:	<p>Issuances related to the Low Income Home Energy Assistance Program (LIHEAP), State Utility Assistance Subsidy (SUAS) and Work Incentive Nutritional Supplement (WINS) can be found in the following reports:</p> <ul style="list-style-type: none"> • CalFresh Supplemental Issuance Register • CalFresh EBT Production Reconciliation Report • Integrated CalFresh Issuance Detail Claiming Report • Cash EBT Production Reconciliation Report
Request:	<p>LIHEAP/SUAS issuances are cash EBT benefits issued under the CalFresh program. These issuances should only be displayed on the following LIHEAP/SUAS specific reports:</p> <ul style="list-style-type: none"> • LIHEAP/SUAS Benefit Issuance Register (Daily) • LIHEAP/SUAS Benefit Issuance Register (Monthly) • LIHEAP/SUAS Benefit Production Reconciliation Report <p>WINS issuances should only be displayed on the following WINS specific reports:</p> <ul style="list-style-type: none"> • WINS Benefit Issuance Register Daily • WINS Benefit Production Reconciliation Report • WINS Cert Report • WINS 2 <p>LIHEAP/SUAS and WINS payments should not be included on the following reports:</p> <ul style="list-style-type: none"> • CalFresh Supplemental Issuance Register • CalFresh EBT Production Reconciliation Report • Integrated CalFresh Issuance Detail Claiming report • Supplemental Benefit Issuance EBT Register • Cash EBT Production Reconciliation Report • Integrated Payroll Benefit Issuance Detail Claiming Report <p>Note: By default, the following reports are excluding the CalFresh program and should not include the LIHEAP/SUAS and WINS payments:</p> <ul style="list-style-type: none"> • Supplemental Benefit Issuance EBT Register • Cash EBT Production Reconciliation Report • Integrated Payroll Benefit Issuance Detail Claiming Report
Recommendation:	<ol style="list-style-type: none"> 1. Update the following reports by excluding LIHEAP/SUAS and WINS issuances: <ol style="list-style-type: none"> a. CalFresh Supplemental Issuance Register b. CalFresh EBT Production Reconciliation Report c. Integrated CalFresh Issuance Detail Claiming Report d. Cash EBT Production Reconciliation Report 2. Update the Summary sheet reporting logic of the following report to use the latest EDBC record for a given program:

a. Integrated CalFresh Issuance Detail Claiming Report

Outreach

Description:

Migration Impact N/A

Description:

Migration Impact

Analysis:

Alternative N/A

Procedure

Description:

Operational Impact:

Estimate: 280

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	193
		Support :			
Reports Test :	87	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Pending CCB

Status-1:

Content Revision

Description-1:

1. Recommendation Change:

Before: N/A

After: N/A

2. Estimate Change:

Before: N/A

After: N/A

3. Release Change:

Before: 22.01

After: 22.03

4. Funding Source Change:

Before: N/A

After: N/A

Content Revision

Status-2:

Content Revision

Description-2:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-3:

**Content Revision
Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-235589] DDID 1631: Fiscal Reports to Add Other Person and Other Amount Columns (Report Grouping #3)

Team Responsible:	Reports	Assignee:	Ketan Patel	SPG Status:	No
Fix Version/s:	[22.01]	Designer Contact:	Diana Bonilla	Change Type (SCR):	Enhancement
Minor Version:	22.03.24	Expedite Changes:	Start Build	Estimate:	374
Reporter:	Thao Ta	Regulation Reference:		Created:	10/25/2021 10:14 AM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Claudia Pinto	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Claudia Pinto 12/01/2021

Expedite Approval: Expedited Build Start Approval provided by Karen J. Rapponotti on 12/17/2021

Current Design: UAT validation discovered that GA/GR and ARC other person count, and other person amounts are not represented in the CalSAWS report template, therefore the amount columns do not reconcile to the summary. The discovery issues impact Non-State Fiscal Report:

1. Main Payroll Benefit Issuance EBT Register
2. Main Payroll Benefit Issuance EBT Summary
3. Main Payroll Benefit Issuance Direct Deposit Register
4. Main Payroll Benefit Issuance Direct Deposit Summary
5. Main Payroll Benefit Issuance Warrant Register
6. Main Payroll Benefit Issuance Warrant Summary

Request: GA/GR and ARC other person count, and other person amounts columns to be added in the CalSAWS report template, so the amount columns reconcile to the summary.

Recommendation: Add the missing columns for the GA/GR and ARC Other Person counts (one for adult count and one for child count) and the Other Amount to the following reports:

1. Main Payroll Benefit Issuance EBT Register
2. Main Payroll Benefit Issuance EBT Summary
3. Main Payroll Benefit Issuance Direct Deposit Register
4. Main Payroll Benefit Issuance Direct Deposit Summary
5. Main Payroll Benefit Issuance Warrant Register
6. Main Payroll Benefit Issuance Warrant Summary

Note: This SCR is a split from CA-232326 to help prioritize the report changes.

Outreach

Description:

Migration Impact

Description:

This SCR is part of DDID 1631 effort to sync up the reports design between C-IV counties and LA county to support their migration into CalSAWS.

Migration Impact

Analysis:

Alternative

Procedure

Description:

-Daily and Monthly manual reconciliation needed GA/GR reports
 -Daily manual reconciliation is needed for ARC
 -Note: no impact on Monthly

Operational Impact:

Estimate: **374**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0

Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	272
Reports Test :	102	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1: Pending CCB

Content Revision Description-1:
 1. Recommendation Change:
 Before: 22.01
 After: 22.03

2. Estimate Change:
 Before:
 After:

3. Release Change:
 Before:
 After:

4. Funding Source Change:
 Before:
 After:

Content Revision Status-2:

Content Revision Description-2:
 1. Recommendation Change:
 Before:
 After:

2. Estimate Change:
 Before:
 After:

3. Release Change:
 Before:
 After:

4. Funding Source Change:
 Before:
 After:

Content Revision Status-3:

Content Revision Description-3:
 1. Recommendation Change:
 Before:
 After:

2. Estimate Change:
 Before:
 After:

3. Release Change:
 Before:
 After:

4. Funding Source Change:
 Before:
 After:



[CA-235591] DDID 1631: Fiscal Reports to Add Other Person and Other Amount Columns (Report Grouping #4)

- Resolved: 03/09/2022 10:58 AM

Team Responsible:	Reports	Assignee:	Ketan Patel	SPG Status:	No
Fix Version/s:	[22.01]	Designer Contact:	Diana Bonilla	Change Type (SCR):	Enhancement
Minor Version:	22.03.10	Expedite Changes:	Start Build	Estimate:	343
Reporter:	Thao Ta	Regulation Reference:		Created:	10/25/2021 10:27 AM
Status:	Test Complete	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Claudia Pinto	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Claudia Pinto 12/01/2021				
Expedite Approval:	Expedited Build Start Approval provided by Karen J. Rapponotti on 12/17/2021				
Current Design:	<p>UAT validation discovered that GA/GR and ARC other person count, and other person amounts are not represented in the CalSAWS report template, therefore the amount columns do not reconcile to the summary. The discovery issues impact Non-State Fiscal Report:</p> <ol style="list-style-type: none"> 1. Supplemental Benefit Manual EBT Issuance Register 2. Supplemental Benefit Manual Direct Deposit Issuance Register 3. Supplemental Benefit Manual Warrant Issuance Register 				
Request:	GA/GR and ARC other person count, and other person amounts columns to be added in the CalSAWS report template, so the amount columns reconcile to the summary.				
Recommendation:	<p>Add the missing columns for the GA/GR and ARC Other Person counts (one for adult count and one for child count) and the Other Amount to the following reports:</p> <ol style="list-style-type: none"> 1. Supplemental Benefit Manual EBT Issuance Register 2. Supplemental Benefit Manual Direct Deposit Issuance Register 3. Supplemental Benefit Manual Warrant Issuance Register <p>Note: This SCR is a split from CA-232326 to help prioritize the report changes.</p>				
Outreach Description:					
Migration Impact Description:	This SCR is part of DDID 1631 effort to sync up the reports design between C-IV counties and LA county to support their migration into CalSAWS.				
Migration Impact Analysis:					
Alternative Procedure Description:	<p>-Daily and Monthly manual reconciliation needed GA/GR reports -Daily manual reconciliation is needed for ARC -Note: no impact on Monthly</p>				
Operational Impact: Estimate:	343				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	257

Reports Test :	86	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Recommendation Change:
Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before: 22.01

After: 22.02

4. Funding Source Change:

Before:

After:

Content Revision Status-2:

Content Revision Description-2: 1. Recommendation Change:
Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision Status-3:

Content Revision Description-3: 1. Recommendation Change:
Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision Status-4:

Content Revision Description-4: 1. Recommendation Change:
Before:

After:



[CA-237932] DDID 1631: Generate the Monthly Integrated Reports for R1 Aid Code

Team Responsible:	Reports	Assignee:	Ketan Patel	SPG Status:	Approved
Fix Version/s:	[22.01]	Designer Contact:	Susanna Martinez	Change Type (SCR):	Enhancement
Minor Version:	22.03.24	Expedite Changes:	Start Build	Estimate:	280
Reporter:	Claudia Pinto	Regulation Reference:		Created:	12/08/2021 06:20 PM
Status:	In Assembly Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Claudia Pinto	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Production	Approved by		Other Agency Cross	
Committee:	[State/Fiscal Reports]	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			

Non-Committee Review: Claudia Pinto 12/21/2021

Expedite Approval: Expedited build Start Approval provided by Karen J. Rapponotti on 12/28/2021

Current Design: Defect CA-235913 added benefit types to be able to issue payments under CW aid code R1- CW TCVP that was not possible in C-IV. However, the monthly Integrated reports needed by counties to complete monthly claims are not being generated.

- Request:** Generate the following monthly reports for R1 aid code:
1. Integrated Payroll Benefit Issuance Detail Claiming Report
 2. Integrated Payroll Benefit Issuance Detail Claiming Report by Case
 3. Integrated Payroll Summary Report
 4. Main Payroll Benefit Issuance Warrant Register
 5. Main Payroll Benefit Issuance EBT Register
 6. Main Payroll Benefit Issuance Direct Deposit Register

- Recommendation:**
1. Update the report scheduling jobs to add the R1 aid code report to be generated monthly for the following reports:
 - a. Integrated Payroll Benefit Issuance Detail Claiming Report
 - b. Integrated Payroll Benefit Issuance Detail Claiming Report by Case
 - c. Integrated Payroll Summary Report
 - d. Main Payroll Benefit Issuance Warrant Register
 - e. Main Payroll Benefit Issuance EBT Register
 - f. Main Payroll Benefit Issuance Direct Deposit Register

Outreach

Description:

Migration Impact Description: No impact.

Migration Impact Analysis: No Impact

Alternative Procedure Description: Counties would not have these reports for their R1 aid code without this SCR.

Operational Impact:

Estimate: **280**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0

Performance :	0	Release Communication	0	Reports :	199
Reports Test :	81	Support :		Special Project :	0
System Test Support :	0	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		

Content Revision Status-1: Accepted

Content Revision Description-1: 1. Recommendation Change:
Before:

After:

2. Estimate Change:

Before:

Reports ETC 1: 43

Reports Test ETC 1: 24

After:

Reports ETC 1: 51

Reports ETC 2: 148

Reports Test ETC 1: 54

Reports Test ETC 2: 27

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision Status-2: Pending CCB

Content Revision Description-2: 1. Recommendation Change:
Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before: 22.01

After: 22.03

4. Funding Source Change:

Before:

After:

Content Revision Status-3:

Content Revision Description-3: 1. Recommendation Change:
Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:
Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:



[CA-239072] Training: Create CFP for Task Management Changes Introduced with App Dev SCR CA-214901 and CA-214905

Team Responsible:	Training	Assignee:	Amanda Hajj	SPG Status:	Approved
Fix Version/s:	[22.01]	Designer Contact:	Amanda Hajj	Change Type (SCR):	Enhancement
Minor Version:	22.03.18	Expedite Changes:	Start Build	Estimate:	150
Reporter:	Cristina Garcia	Regulation Reference:		Created:	01/04/2022 09:11 PM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Sarah Cox	Training Impacted:	[CFP/WBT]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by Sarah Cox on 1/7/2022

Expedite Approval: Approved by Karen Rapponotti on 1/6/2022

Current Design: There is no CFP to provide users with an overview of the Task Management functionality introduced with App Dev SCR CA-214901 and CA-214905.

Request: The Task Management functionality introduced with App Dev SCR CA-214901 and CA-214905 require a CFP to provide users with an overview of the functionality.

Recommendation: Create a CFP to provide users with an overview of the Task Management functionality introduced with App Dev SCR CA-214901, specifically:

1. A new Task Upload List and Detail page to allow configuration of a Task Upload instruction
2. A new Templates page to allow a user to download a pre-defined template
3. A new Preview Errors page to display errors detected during Task Upload preview processing
4. A new Task Distribution Preview page to display distribution of the tasks for the Task Upload

Include an overview of the Task Management functionality introduced with App Dev SCR CA-214905, specifically:

1. Add the following Task Upload Templates to the CalSAWS System Task Upload functionality:
 - a. County Death Match
 - b. Jail Incarceration Match
 - c. Jail Release Referral

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative Procedure N/A

Description:

Operational Impact:

Estimate: 150

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0

Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	150	Translation :	0

Content Revision Status-1: Pending CCB

Content Revision Description-1:

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before: 22.01
After:22.02
4. Funding Source Change:
Before:
After:

Content Revision Status-2:

Content Revision Description-2:

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:
After:
4. Funding Source Change:
Before:
After:

Content Revision Status-3:

Content Revision Description-3:

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:
After:
4. Funding Source Change:
Before:
After:

Content Revision Status-4:

Content Revision Description-4:

1. Recommendation Change:
Before:
After:



[CA-239073] Training: Create CFP for Task Management Changes Introduced with App Dev SCR CA-214915

Team Responsible:	Training	Assignee:	Amanda Hajj	SPG Status:	Approved
Fix Version/s:	[22.01]	Designer Contact:	Amanda Hajj	Change Type (SCR):	Enhancement
Minor Version:	22.03.18	Expedite Changes:	Start Build	Estimate:	150
Reporter:	Cristina Garcia	Regulation Reference:		Created:	01/04/2022 09:17 PM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Jamie Cox	Training Impacted:	[CFP/WBT]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by Jamie Cox on 1/7/2022

Expedite Approval: Approved by Karen Rapponotti on 1/6/2022

Current Design: There is no CFP to provide users with an overview of the Task Management functionality introduced with App Dev SCR CA-214915

Request: The Task Management functionality introduced with App Dev SCR CA-214915 requires a CFP to provide users with an overview of the functionality.

Recommendation: Create a CFP to provide users with an overview of the Task Management functionality introduced with App Dev SCR CA-214915, specifically:

1. New Action Step Information and Resulting Task Information sections available on the Task Type Detail page
2. New Action Step Information and Resulting Task Information sections available on the Task Sub-Type Detail page
3. A new Task Type and Sub-Type Dependencies page to capture and display information about task type and task sub-type dependencies accessible through the Dependencies button on the Task Type Detail or Task Sub-Type Detail pages
4. A new Action Steps panel on the Task Detail Pop-Up and Worklist Task Detail pages
5. A new validation message on the Task Detail Pop-Up and Worklist List pages
6. A new Task Action Step Completion Required field on the Position Detail page

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative Procedure N/A

Description:

Operational Impact:

Estimate: 150

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0

Tech Ops :	0	Training :	150	Translation :	0
Content Revision Status-1:	Pending CCB				
Content Revision Description-1:	1. Recommendation Change: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: 22.01 After:22.02 4. Funding Source Change: Before: After:				
Content Revision Status-2:					
Content Revision Description-2:	1. Recommendation Change: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After:				
Content Revision Status-3:					
Content Revision Description-3:	1. Recommendation Change: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After:				
Content Revision Status-4:					
Content Revision Description-4:	1. Recommendation Change: Before: After: 2. Estimate Change: Before: After:				



[CA-217869] Modify LRS lobby applications to work with the new Self-Service Portal

Team Responsible:	Online	Assignee:	Yudhi Tanuwidjaja	SPG Status:	No
Fix Version/s:	[22.02]	Designer Contact:	Erika Kusnadi	Change Type (SCR):	Enhancement
Minor Version:	22.03.13	Expedite Changes:	Start Build	Estimate:	3398
Reporter:	Amy Gill	Regulation Reference:		Created:	07/13/2020 11:51 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design	Erick Arreola	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Migration	Approved by		Other Agency Cross	
Committee:	[Lobby Management]	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			

Non-Committee Review: Erick Arreola 6/17/21

Expedite Approval: Karen J. Rapponotti

Current Design: The CalSAWS Self Service Kiosk application is currently only available to Los Angeles County and the application is incorporated with Los Angeles County specific graphics and logos. Secondly, customers who are using the CalSAWS Self Service Kiosk application will first need to Log-in and this process is dependent on the YBN application. Lastly, when customers are submitting documents through the CalSAWS Self Service Kiosk application, documents are being sent to EDMS (Electronic Document Management System). As part of CA-207252 the Lobby Check-In application was updated to support all 58 counties and majority of the application dependency to YBN was removed. However, the ability to search for an individual using the customer YBN User Name (LA offices only) and IVR/Customer ID remained along with the ability to Check-In a customer by searching for the customer YBN Appt Number.

Request: Remove all dependency from YBN application for both the CalSAWS Self Service Kiosk and the CalSAWS Lobby Check-In application. Update the CalSAWS Self Service Kiosk application to with the ability to upload documents to the new CalSAWS Imaging System (Hyland).

- Recommendation:**
1. Update the CalSAWS Self Service Kiosk application's look and feel to no longer be county specific.
 2. Upgrade the CalSAWS Self Service Kiosk application with new webservices that will communicate to CalSAWS without going through YBN.
 3. Upgrade the CalSAWS Self Service Kiosk application with new webservices to communicate to Hyland Imaging system.
 4. Update both the CalSAWS Self Service Kiosk and CalSAWS Lobby Check-In application to use customer's BenefitsCal credential instead of the customers YBN credential in order to pull up customers information.
 5. Remove from both the CalSAWS Self Service Kiosk and CalSAWS Lobby Check-In application the option to pull up customers information using YBN specific credentials (Customer ID/IVR and YBN Username Customer).
 6. Remove the option to Check-In a customer by using the YBN Appt Number from the CalSAWS Lobby Check-In application.
 7. Update the Purpose of Visit options on the CalSAWS Lobby Check-In application.
 8. Port over the existing web services that are used for the CalSAWS Self Service Kiosk Application to the Lobby Springboot App.
 9. Create new web services for the CalSAWS Lobby Check-In and CalSAWS Self Service Kiosk application in order to pull Case information by using participants BenefitsCal User Name.

Outreach Description: A CIT will need to be drafted for Los Angeles county informing them of the differences authenticating with BenefitsCal once YBN is removed.

Migration Impact Description: Both the Devices are only used by LA county currently.

Migration Impact Analysis: None available. The CalSAWS Self Service application will no longer work if changes are not made when YBN is no longer available.

Alternative Procedure Description: None available. The CalSAWS Self Service application will no longer work if changes are not made when YBN is no longer available.

Operational Impact:

Estimate: 3398

Automated Test :	0	Batch/Interfaces :	1308	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	18	IVR/CC :	0	Online :	862
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	816	Tech Arch :	84	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1: Accepted

Content Revision Description-1:

Two additional assumptions were added to the design document along with updates to Section 2.1.3 on how the connection to the Forgerock will be done through an SDK. An additional new web service requirement was added to Section 2.3.2 and request and response parameter was updated for multiple web services in Section 2.4.2. Updated the mock up Figure 2.1.5 to display the format for the Medical Card BIC to just 01234567A. Remove '12345' from the new format to be display for the Medi-Cal BIC Card option (format will just be 01234567A). Please see CA 217869 Modify LRS Self Service Check In Application to work with the new Self Service Portal Content Revision.docx for more details

- 1. Recommendation Change: N/A
- 2. Estimate Change: N/A
- 3. Release Change: N/A
- 4. Funding Source Change: N/A

Content Revision Status-2: Accepted

Content Revision Description-2:

1. Designed Document was updated to Remove #9 from section 2.4.2. On Section 2.3.2 #2, #3 and #5 that those parameters will be sent to CalSAWS as is. Updated Benefitscal.org reference to Benefitscal.com based on the latest information (section 2.2.3 #5). The CalSAWS Lobby Check-In was removed from assumption #6 and error message to be displayed on the screen was updated on Section 2.4.2 #8. ER011 was added to be display as part of the error message for Section 2.3.2#3.c.ii and Figure 2.2.9 was updated to match the change as well. Please refer to CA 217869 Modify LRS Self Service Check In Application to work with the new Self Service Portal Content Revision 2.docx for more details.

- 2. Recommendation Change: N/A
- 3. Estimate Change: N/A
- 4. Release Change: N/A
- 5. Funding Source Change: N/A

Content Revision Status-3: Accepted

Content Revision Description-3:

- 1. Recommendation Change: Before: 21.11, 21.11.21 After: 22.02, 22.02.XX
- 2. Estimate Change: Before: After:
- 3. Release Change: Before: After:
- 4. Funding Source Change: Before:

**Content Revision
Status-4:
Content Revision
Description-4:**

After:

Pending CCB

1. Recommendation Change: N/A
2. Estimate Change: Increase in hours due to prior design changes as well as re-work due to prior to content revision to move out of release.

Before:

System Test - 816

After:

System Test - 1112

3. Release Change: N/A
4. Funding Source Change: N/A



[CA-219232] DDID 2306: Text Messaging Updates with Self-Service Portal

Team Responsible:	Batch/Interfaces	Assignee:	Amy Gill	SPG Status:	No
Fix Version/s:	[22.02]	Designer Contact:	Michael Barillas	Change Type (SCR):	Enhancement
Minor Version:	22.03.13	Expedite Changes:	No	Estimate:	177
Reporter:	Amy Gill	Regulation Reference:		Created:	08/27/2020 05:20 PM
Status:	System Test	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design	Logan Pratt	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Consortium Contact:		Migration Impact:		Funding Source ID:	
Project Phase (SCR):	Migration	Approved by		Other Agency Cross	
Committee:	[Other]	Committee:		Reference:	
Consortium Review	Logan Pratt	Consortium Review	06/08/2021		
Approval:		Approval Date:			

Non-Committee

Review:

Expedite Approval:

Current Design:

The following text messages are sent from the Los Angeles County Information Technology Division (ITD) and have references to YBN:

- 'GR/GROW Paperless Text' (Campaign 252), 'GEAR Paperless Text' (Campaign 261), and 'Paperless Text' (Campaign 251), notifies a customer that a form was created and is available in YBN.
- 'Upload Verification Text' (Campaign 258), notifies a customer that CalSAWS has received their form and instructs the customer to log into YBN for more details.
- 'General Relief Needs Special Assistance Expiration Reminder Text' (Campaign 271), instructs a customer to log into YBN to view a notice from Los Angeles County when CalSAWS generates a '10 Day Employability Status Change Notice' form (ABP 23A-MH, ABP 23A, ABP 23A-AU).

Request:

- Turn off all text message batch jobs for text messages sent from Los Angeles County ITD: 'General Relief Needs Special Assistance Expiration Reminder Text' 'GR/GROW Paperless Text', 'GEAR Paperless Text', 'Paperless Text', 'Upload Verification Text'.
- Add a new CalSAWS Text message for Los Angeles County for 'General Relief Needs Special Assistance Expiration Reminder Text' with updated verbiage to reference BenefitsCal.

Recommendation:

- Create a new CalSAWS Text Outreach Automated Action and corresponding batch sweep for the current 'General Relief Needs Special Assistance Expiration Reminder' for Los Angeles County.
- Turn off all batch jobs for Paperless Text, Upload Verification Text, and General Relief Needs Special Assistance Expiration Reminder Text.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

177

Automated Test :	0	Batch/Interfaces :	122	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
		Support :			

Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	55	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1: Accepted

Content Revision Description-1: 1. Recommendation Change:
Before: 21.11, 21.11.21
After: 22.02, 22.02.XX

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-2: Pending CCB

Content Revision Description-2: 1. Recommendation Change: N/A

2. Estimate Change: Increase in hours needed to re-test item given change in release.
Before:
System Test - 55
After:
System Test - 110

3. Release Change: N/A

4. Funding Source Change: N/A

Content Revision Status-3:

Content Revision Description-3: 1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-4:

Content Revision Description-4: 1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

 **[CA-228869] Create OCR Override and OCR Split Override**

Team Responsible:	Imaging	Assignee:	Penny Chen	SPG Status:	Approved
Fix Version/s:	[22.02]	Designer Contact:	Christopher Vasquez	Change Type (SCR):	Operational Enhancement
Minor Version:	22.03.xx	Expedite Changes:	Production Deployment	Estimate:	12
Reporter:	Rhiannon Chin	Regulation Reference:		Created:	05/18/2021 02:21 PM
Status:	System Test	Impact Analysis:	[Business Process]	Outreach Required:	No
Policy/Design Consortium Contact:	Rhiannon Chin	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Imaging]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Rhiannon Chin 12/27/2021

Expedite Approval: Karen Rapponotti

Current Design: Currently everything that is imaged into the Perceptive Experience is processed by OCR/Brainware. OCR/Brainware attempts to index and split documents based on barcodes and a predefined set of values.

Request: In the Imaging Solution, create an override flag which can be set at the point of scan to bypass the automatic splitting of documents by OCR.
Create an another flag which can be set at the point of scan to skip/bypass OCR completely.

Recommendation: Implement two flags in the Imaging Solution. The OCR Bypass flag will allow documents to skip OCR complete. The OCR Split Override flag will allow documents to be processed by OCR, but OCR will not split documents.

Outreach

Description:	
Migration Impact Description:	N/A
Migration Impact Analysis:	
Alternative Procedure Description:	N/A
Operational Impact:	
Estimate:	12

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	12	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Recommendation Change:
Before: The flag for documents to not be processed by OCR was labeled "OCR Override"
After: The flag for documents to not be processed by OCR is labeled "OCR Bypass"

2. Estimate Change:
Before: N/A
After: N/A

3. Release Change:
Before: N/A
After: N/A

4. Funding Source Change:
Before: N/A
After: N/A

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:

 **[CA-230294] Update LA County Emails for BenefitsCal**

Team Responsible:	Batch/Interfaces	Assignee:	Angela Zhao	SPG Status:	No
Fix Version/s:	[22.02]	Designer Contact:	Michael Barillas	Change Type (SCR):	Enhancement
Minor Version:	22.03.13	Expedite Changes:	Production Deployment	Estimate:	137
Reporter:	Dana K. Petersen	Regulation Reference:		Created:	06/22/2021 03:59 PM
Status:	System Test	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design Consortium Contact:	Dymas Pena	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:	[Other]	Approved by Committee:	08/05/2021	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Dymas Pena 8/05/2021
Expedite Approval: Expedite approval provided by Karen Rapponotti on 8/05/2021

- Current Design:** LA County emails which reference YBN:
- Customer SAR 7 Incomplete
 - Customer Report Not Received:SAR 7 Rescind/Restoration
 - Customer Report Processed
 - Customer SAR 7 Received
 - Customer SAR 7 Sent/Reminder
 - Customer SAR 7 Not Received
 - New Message from your GR Worker
 - New Message from your GROW Worker
 - Account Notification: Document Received
 - GR Non-Compliance Alert
 - GROW Non-Compliance Alert
 - Employability Status Exemption End Date

Request: Modify LA County emails to replace YBN references with BenefitsCal.

- Recommendation:**
1. Update the YBN references with BenefitsCal for the following Email Batch Jobs.
 - a. Customer SAR 7 Incomplete
 - b. Customer Report Not Received: SAR 7 Rescind/Restoration
 - c. Customer Report Processed
 - d. Customer SAR 7 Received
 - e. SAR 7 Sent/Reminder
 - f. Customer SAR 7 Not Received
 - g. New Message from your GR Worker
 - h. New Message from your GROW Worker
 - i. Account Notification: Document Received
 - j. GR Non-Compliance Alert
 - k. GROW Non-Compliance Alert
 - l. Employability Status Exemption End Date

Outreach Description:
Migration Impact Description:
Migration Impact Analysis:
Alternative Procedure Description:
Operational Impact:

N/A

Estimate: 137

Automated Test :	0	Batch/Interfaces :	83	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	54	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1: Accepted

Content Revision Description-1:
1. Recommendation Change:
Before: 21.11, 21.11.21
After: 22.02, 22.02.XX

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-2: Pending CCB

Content Revision Description-2:
1. Recommendation Change: N/A
2. Estimate Change: Increase in hours due to re-work due to release being pushed out.
Before:
System Test Total - 54

After:
System Test Total - 100

3. Release Change: N/A

4. Funding Source Change: N/A

Content Revision Status-3:

Content Revision Description-3:
1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:

**Content Revision
Status-4:
Content Revision
Description-4:**

After:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

[CA-235985] Update Address Population on MC RE Packets

Team Responsible:	Client Correspondence	Assignee:	Rekha Jaguva Rajan	SPG Status:	Approved
Fix Version/s:	[22.02]	Designer Contact:	Ayman Hussein	Change Type (SCR):	Enhancement
Minor Version:	22.03.10	Expedite Changes:	Production Deployment	Estimate:	166
Reporter:	Priya Sridharan	Regulation Reference:		Created:	11/01/2021 03:40 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Virginia C. Bernal	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	Medi-Cal redetermination forms
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Virginia C. Bernal approved 01/25/2011				
Expedite Approval:	Karen J. Rapponotti approved 12/9/2021				
Current Design:	MAGI RE Packet, the Non MAGI RE Packet and the Mixed MAGI RE Packet populate an in-person address within the document.				
Request:	Update variable population to display the full address for MC RE Packets instead of only the first line.				
Recommendation:	<ol style="list-style-type: none"> 1. Update the in-person county district office address section on page 1 of the MC 216 form to display the full office address. 2. Update the in-person county district office address section on page 1 of the MC 210 RV form to display the full office address. 3. Update the in-person county district office address section on page 1 of the MC 217 form to display the full office address. 				
Outreach Description:	N/A				
Migration Impact Description:	N/A				
Migration Impact Analysis:	No Impact				
Alternative Procedure Description:	N/A				
Operational Impact: Estimate:	166				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	47
Client Correspondence :	104	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

**Content Revision
Status-1:**

Pending CCB

**Content Revision
Description-1:**

1. Recommendation Change: N/A
2. Estimate Change: N/A
3. Release Change: The Fix Version needs to be changed from 22.01 to 22.02
Before: 22.01
After: 22.02
4. Funding Source Change: N/A

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:
After:
4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:
After:
4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:
After:
4. Funding Source Change:
Before:



[CA-237357] Shark Tank Innovation: Marketing & Communications to Drive Awareness and Adoption of Text Reminders

Team Responsible:	Online	Assignee:	Amy Gill	SPG Status:	No
Fix Version/s:	[22.02]	Designer Contact:	Amy Gill	Change Type (SCR):	Enhancement
Minor Version:	22.03.31	Expedite Changes:	Start Build	Estimate:	
Reporter:	Amy Gill	Regulation Reference:		Created:	11/29/2021 03:06 PM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Michele Peterson	Training Impacted:		Funding Source:	Other
Project Phase (SCR):	Documentation	Migration Impact:	No	Funding Source ID:	No Cost
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Karen Rapponotti on 12/1/2021

Expedite Approval: Karen Rapponotti on 12/1/2021

Current Design: This System Change Request (SCR) describes the one-time Services that Accenture performed to design and implement a marketing and communications campaign as a proof of concept (“POC”) for San Bernardino County (“County”). The purpose of the POC is to drive awareness and acquisition of San Bernardino County’s CalFresh SMS Texting Program.

Request: Grant approval for Accenture and San Bernardino County to run the Marketing & Communications POC.

Recommendation:
 1. Design, develop and implement a targeted marketing and communications strategy for Active San Bernardino CalFresh customers who are not opted in to text messaging.

 Refer to the attached POC document for further details.

Outreach Description:
Migration Impact Description:
Migration Impact Analysis:
Alternative Procedure Description:
Operational Impact:
Estimate: 0

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Recommendation Change:
 Before: POC end date was February 22, 2022.

After: POC end date is March 31, 2022.

2. Estimate Change: N/A

3. Release Change:

Before: 22.02

After: 22.03

4. Funding Source Change: N/A

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

 **[CA-237512] QLIKSENSE Automation**

Team Responsible:	Analytics	Assignee:	Jacob Bracey	SPG Status:	No
Fix Version/s:	[22.02]	Designer Contact:	Russell Golden	Change Type (SCR):	Operational Enhancement
Minor Version:	22.03.XX	Expedite Changes:	No	Estimate:	300
Reporter:	Stephen Hilliard	Regulation Reference:		Created:	12/01/2021 02:23 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	David Bruhn	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Design	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Laura Chavez - 2/17/2022

Expedite Approval: QLIK Reports and Dashboards have to be migrated manually between environments

Current Design: Request to automate the migration of code and applications between environments for Qlik Sense and NPrinting.

Request: Request to automate the migration of code and applications between environments for Qlik Sense and NPrinting.

Recommendation: Automate the migration of code and applications between environments for Qlik Sense and NPrinting leveraging Qlik and NPrinting API and CLI where necessary, with the ability to be triggered by developers as needed.

Outreach

Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description:

N/A

Operational Impact:

Estimate:

300

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	300
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Recommendation Change:
Before: N/A
After: N/A

2. Estimate Change:
Before: 300
After: 740

Additional hours to complete the automation project per new standards for security and environment authentication.

3. Release Change:
Before: 22.02
After: 22.03

4. Funding Source Change:
Before: N/A
After: N/A

**Content Revision
Status-2:
Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:
Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:
Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:

[CA-239812] DDID 2701: Voice Authentication Sample Collection

Team Responsible:	Contact Center	Assignee:	Dheeraj Muralidara	SPG Status:	No
Fix Version/s:	[22.02]	Designer Contact:	Jared Kuester	Change Type (SCR):	Enhancement
Minor Version:	22.03.31	Expedite Changes:	No	Estimate:	100
Reporter:	Jared Kuester	Regulation Reference:		Created:	01/21/2022 09:30 AM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Darcy Alexander	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Consortium Contact:		Migration Impact:	Yes	Funding Source ID:	
Project Phase (SCR):	Migration	Approved by	01/26/2022	Other Agency Cross	
Committee:	[IVR & Contact Center]	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			

Non-Committee

Review:

Expedite Approval:

Current Design: Voice Biometrics is only available in English and Spanish

Request: Create two options to gather Voice Samples for additional languages being added to the Voice Biometrics solution.

Recommendation:

- 1) Create a new IVR used to collect voice samples of the new languages being added to the Voice Biometrics solution (CA-226843).
 - a) For more details see the attached call flow.
- 2) Modify the Login Results Contact Flows
 - a) Query CalSAWS for preferred spoken language
 - b) Send customer to collect a voice sample if spoken language is needed.
 - c) For more details see attached Call Flow

Outreach

Description:

Migration Impact Required for DDID 2701.

Description:

Migration Impact

Analysis:

Alternative N/A

Procedure

Description:

Operational Impact:

Estimate: 100

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	100	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	0	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		

Content Revision Pending CCB

Status-1:

**Content Revision
Description-1:**

1. Release Change:
Before: 22.02
After: 22.03

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:



[CA-239871] Outbound Email/Text - EBT Scam Notification Mar. 2022

- Resolved: 02/17/2022 05:30 PM

Team Responsible:	Batch/Interfaces	Assignee:	Sivagami Nachiyappan	SPG Status:	No
Fix Version/s:	[22.02]	Designer Contact:	Michael Barillas	Change Type (SCR):	Enhancement
Minor Version:	22.02.24	Expedite Changes:	Production Deployment	Estimate:	10
Reporter:	Michael Barillas	Regulation Reference:		Created:	01/24/2022 12:01 PM
Status:	In Production	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design Consortium Contact:	Logan Pratt	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Danielle Benoit 1/26/2022

Expedite Approval: Karen Rapponotti 1/26/2022

Current Design: CA-236204 was created to send a one-time text message and/or email notification to all Active or Pending persons opted into text or email regarding a potential EBT scam.

Request: Resend the one-time text message and/or email notification to all Active or Pending persons opted into text or email regarding a potential EBT scam for the month of March 2022.

Recommendation:

- Schedule the one-time text message batch job created with SCR CA-236204 to message all Active or Pending opted-in persons regarding a potential EBT scam for the month of March 2022.
- Schedule the one-time email message batch job created with SCR CA-236204 to email all Active or Pending opted-in persons regarding a potential EBT scam for the month of March 2022.

Outreach

Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 10

Automated Test :	0	Batch/Interfaces :	5	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	5	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Estimate Change: Before: 5 System Test Hours

After: 35 System Test Hours

**Content Revision
Status-2:
Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:
Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:


**Content Revision
Status-4:
Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

 **[CA-217944] ACL 20-113 / 20-120 - CW 60 MTC and WTW 24 MTC**

Team Responsible:	Eligibility	Assignee:	Andrew Munkres	SPG Status:	Approved
Fix Version/s:	[22.03]	Designer Contact:	Sridhar Mullanpudi	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	No	Estimate:	2769
Reporter:	Gingko Luna	Regulation Reference:	ACL 20-113, ACL 20-120	Created:	07/15/2020 03:10 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Gingko Luna	Training Impacted:	[N/A]	Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	CW Time Clock
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:	08/31/2021	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:
Expedite Approval:
Current Design: The state instituted a CalWORKs time on aid limit of 48 months and a Welfare-to-Work clock of 24 months.
Request: ACL 20-113 extends the CW Time Limit to 60 months

ACL 20-120 removes the 24 month time clock

Recommendation:

1. Update the column headers on the WTW Assistance Unit Summary page to accurately reflect the new terminology.
2. Update the Activity Agreement Detail page to have accurate column headers.
3. Update the Activity Agreement Detail page to reflect the updates to Plan Type and the removal of the WTW clock.
4. Update the ICT Person Detail page with the removal of the WTW Clock and the updates to the 'Months Remaining' on the CalWORKs clock.
5. Update the Family
6. stabilization Detail page with updated Denied/Ineligible Reasons
7. Update CalWORKs Time on Aid Limit from 48 to 60(CT-335 CT)
8. Update the WTW Assistance Unit Hours Requirement page
9. Create a DCR to end date the WTW or REP 24 MTC non-compliance records effective 04/30/2022
10. Update WTW status reasons for WTW or REP 24 MTC to be end dated effective 04/30/2022
11. Update WTW or REP type non-compliance with WTW 24 MTC reasons to be end dated effective 04/30/2022
12. Add new validation that stops the user from selecting the WTW or REP 24 MTC reason on the non-compliance page effective 5/1/2022
13. Create a DCR to update the WTW or REP program that is sanctioned with WTW 24 MTC reasons
14. Modify automated actions per the deactivation of the WTW Time Clock and the updates to the CalWORKs Time Clock.
15. Deactivate Participant Exceeded WTW Month Clock Task Batch Jobs
16. Modify Participant Exceeded CW Month Clock Tasks to push back the CW months.
17. Modify CW Timed Out Turning 60 Task Batch Job to check for CW count of 60 months.
18. Modify 48 Month Time Limit Flag Changed Task Batch Job's backend labels.
19. Modify Find CW 48 Month Sweep EDBC Sweep job to sweep for cases that reach 60 CW months.
20. Modify eICT writer/reader to no longer populate/process the WTW month time clock section.
21. Deactivate WDTIP Outbound WTW transaction (LD03).
22. Modify to Time Limit Summary page to update the CalWORKs 48 Months to 60 Months.
23. Modifications to Cash Aid Time Limit Month List page to update the CalWORKs 48 Months to 60 Months.
24. Update Cash Aid Time Limit Month Detail page to update the page validation that will prevent the user from approving a CalWORKs extension if there are months remaining on the 60-month time clock.
25. Modify the Time Limit Extension Request Detail page to update the page validation that will prevent the user from approving a CalWORKs extension if there are months remaining on the 60-month time clock.
26. Update the logic that determines CalWORKs 60-month Time Clock time limit months remaining to include approved extension requests for the month that eligibility is running for.

27. Update the Time Limit Extension Batch – If the individual's time limit extension is for a CW program, validate that they have exceeded their 60 month time clock for the upcoming month"
28. Update the Time Limit Daily & Monthly Batch to modify the limit for applying CW extensions from 48 months to 60 months.
29. Do a DCR to identify individuals who have CW Extenders on their 48 MTC and end date them effective 04/30/2022, allowing the clock to tick until it hits the 60th month
30. Update the Time Limit Summary page to deprecate the WTW 24 MTC effective 04/30/2022.
31. Modifications to Cash Aid Time Limit Month List page to remove the WTW 24 MTC.
32. Update Cash Aid Time Limits Month Detail page to remove the references for WTW 24 MTC.
33. Update the Time Limit Extension Request Detail page to end date the extender options which relates to WTW 24 MTC effective 4/30/2022.
34. Modifications to the Time Limit Extension Batch to not apply extensions for WTW 24 MTC anymore after the final policy is released.
35. Turn Off the Time Limit Meeting WPR Exemption Batch.
36. Turn off WTW Plan Sign Date Adjustment Batch.
37. Do a DCR to identify individuals who have WTW Extenders on their 24 MTC and end date them to 4/30/2022 so that there are no extenders going forward.
38. End Date Exempt and Good Cause Reasons in CT863 effective 4/30/2022.
39. Update the Time Limit Report batch sweep to limit to the appropriate number of months
40. Update the Time Limit Report layout to count CW months based on the updated number of months (Cosmetic primarily)
41. Update the Time Limit Report sweep job to remove WTW 24 MTC logic (or modify to run for retro periods)
42. Modify the Time Limit Report layout to remove 24 MTC references (or modify to run for retro periods)
43. Modify the Case Activity > WTW and REP Caseload Activity Report, the CalWORKS/RCA Adults 16 Years and Over Report and the CalWORKS/RCA Adults by Welfare-to-Work Category dashboard to either remove WTW 24 MTC references, or leave them with modifications to work for retro periods.

Outreach

Description:

A list of affected cases will be posted to the CalSAWS Web Portal in the following location:
CalSAWS Sharepoint > Web Portal > System Changes > SCR and SIR Lists > 2022 > SCR CA-217944

Migration Impact

Description:

All Regional feedback has been addressed and the design has been approved through the CW/CF Committee. The CalWIN counties will be adopting this functionality as part of migration.

Migration Impact

Analysis:

Alternative

Procedure

Description:

1. Override EDBC results for CW 60 time Clock to add the program person back into the AU
2. Override the time limits for WTW 24 MTC

Operational Impact:

Estimate:

2769

Automated Test :	0	Batch/Interfaces :	270	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	340
Eligibility :	162	Fiscal :	461	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	184
Performance :	0	Release Communication Support :	121	Reports :	322
Reports Test :	152	Security :	0	Special Project :	0
System Test Support :	413	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision

Status-1:

Accepted

Content Revision

Description-1:

Sections 2.5.3 and 2.7.3 were updated for clarification. Please see attached document 'CA-217944 CW 60 MTC and WTW 24 MTC Design Content Revision' for further details.

Content Revision

Status-2:

Pending CCB

Content Revision

Description-2:

Sections 2.7, and 2.9 were updated for clarification.
Section 2.29 was updated to remove an additional column from the Time Limit Report.
Section 2.13.2: Removed unused non-compliance reason
Section 2.14.2: Removed unused status reason

Section 2.31.2 #4 – Update Code Hierchy Table to End Date reasons (Removed CTCR in Section 2.32.2 #1
Section 2.4.3 #5 – Show past historical WTW 44 records.
Please see attached document 'CA-217944 CW 60 MTC and WTW 24 MTC Design Content Revision 2' for further
details.

Content Revision

Status-3:

Content Revision

Description-3:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-4:

Content Revision

Description-4:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-224269] ACL 20-120, ACL 21-45 AB 79 Revised and Obsolete CW and WTW Forms and NOAs

Team Responsible:	Client Correspondence	Assignee:	Lalitha Valamarthi	SPG Status:	Approved
Fix Version/s:	[22.03]	Designer Contact:	Nithya Chereddy	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	Production Deployment	Estimate:	1126
Reporter:	Ginkgo Luna	Regulation Reference:	AB 79, ACL 21-45, ACL 20-120	Created:	01/26/2021 09:04 AM
Status:	System Test	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design Consortium Contact:	Ginkgo Luna	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	CW Time Clock
Committee:	[Correspondence]	Approved by Committee:	12/02/2021	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval: Approved by Karen J. Rapponotti on 06/08/2021

Current Design: Forms and notices reference the CalWORKs 48 Month Time Clock and the WTW 24 Month Time Clock.

Request: Revise or obsolete forms and notices to reference the CalWORKs 60 Month Time Clock that takes effect May 1, 2022 and the repeal of the WTW 24 Month Time Clock.

Recommendation:

Obsolete the following forms:

- CW 2208 (5249)
- WTW 38 (5997)
- WTW 43 (6067)
- WTW 43 Set (6101)
- WTW 44 (6061)
- WTW 45 (6062)
- WTW 46 (6072)
- WTW 46 Set (6128)
- NA 1276 (6068)
- CW 2189 (5911)
- CW TL A980I (5798)
- CW TL A979I (5797)
- CW TL A981I (5799)

Revised the following Forms:

- CW 2166
- CW 2184
- CW 2186A
- CW 2186B
- CW 2187
- CW 2190A
- CW 2190B
- FSP 2
- WTW 5

Add the following NOAs:

- M40-107A, M40-107 Addendum 1, M40-107 Addendum 2, M40-107B, M40-107F, M40-107F1, M40-107F2, M40-107G, M40-107J, M40-107J1, M40-107K

Add the New NOA Template:

NA 530

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate: 1126

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	811	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	10	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	305	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1: Accepted

Content Revision Description-1: 1. Recommendation Change:
Before:

1. Few of the NOA Titles did not match with the action types
2. Recommendation 2.25 did not exist

- After:
1. NOA Titles are updated to match with the action types
 2. Recommendation 2.25 is added

Content Revision Status-2: Pending CCB

Content Revision Description-2: 1. Recommendation Change:
Before: Form Header was missing in the recommendation for FSP 2 form.
After: Form Header was added for FSP 2 form.

Content Revision Status-3: Pending SCRB

Content Revision Description-3: 1. Recommendation Change:
Before: The criteria to check if the prior EDBC was on or after benefit month 05/2022 did not exist in sections 2.20 and 2.21.
After: The criteria to check if the prior EDBC was on or after benefit month 05/2022 is added to sections 2.20 and 2.21.

2. Estimate Change:
Before: Client Correspondence ETC 2: 0
System Test ETC 2: 0
After: Client Correspondence ETC 2: 20
System Test ETC 2: 5

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:



[CA-226844] DDID 2700 FDS CSC: Enhanced CCP

Team Responsible:	Contact Center	Assignee:	Kevin Hooke	SPG Status:	No
Fix Version/s:	[22.03]	Designer Contact:	Kevin Hooke	Change Type (SCR):	Enhancement
Minor Version:	22.04.07	Expedite Changes:	Start Build	Estimate:	7740
Reporter:	Charles Heo	Regulation Reference:		Created:	03/29/2021 08:58 AM
Status:	In Assembly Test	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design	Darcy Alexander	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Migration	Approved by	06/04/2021	Other Agency Cross	
Committee:	[IVR & Contact Center]	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			

- Non-Committee Review:** Darcy Alexander approved Content Revision 2-18-2022
- Expedite Approval:** Approved by Karen Rapponotti 8/27/21
- Current Design:** The current Call Control Panel is an electron application that requires installing it on the end user's workstation.
- Request:** Build out a new version of the Call Control Panel, and include it in the CalSAWS application navigation.
- Recommendation:**
1. Create Enhanced CCP with CalSAWS Identify Provider Integration for the CalSAWS Contact Center Solution
 2. Add Enhanced CCP to CalSAWS Application Navigation
 3. Customize Enhanced CCP
 - a. Dashboard
 - b. Caller Profile
 - c. Agent Profile
 - d. Supervisor View
 - e. Live Chat (Web Chat)
 - f. Queue Statistics/Team Performance
 - g. Useful Links
 - h. Administration page
 4. Configure Call Panel in Enhanced CCP
 5. Enable CalSAWS Screen Pop for Incoming Calls
 6. Enable downloading of CCP Logs for Troubleshooting issues

Outreach Description: Training on the new features of the Enhanced CCP

Migration Impact Description: This will close DDID 2700

Migration Impact Analysis:
Alternative Procedure Description: N/A

Operational Impact:
Estimate: 7740

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	4
Eligibility :	0	Fiscal :	0	Forms Test :	0

Imaging :	0	IVR/CC :	7680	Online :	16
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	40	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1: Accepted

Content Revision Description-1: 1. Recommendation Change: N/A

2. Estimate Change: N/A

Before:

System Test Support ETC 1 = 0

Total = 7700

After:

System Test Support ETC 1 = 40

Total = 7740

3. Release Change: N/A

4. Funding Source Change: N/A

Content Revision Status-2: Pending CCB

Content Revision Description-2: 1. Attachments:

Before: CA-226844 Enhanced Customer Control Panel - Content Revision 1 was not attached.

After: CA-226844 Enhanced Customer Control Panel - Content Revision 1 is now attached to the SCR.

Content Revision Status-3:

Content Revision Description-3: 1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision Status-4:

Content Revision Description-4: 1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:



[CA-231970] ACL 21-130 CalWORKs Increase to the Applicant Earned Income Disregard

- Resolved: 03/07/2022 02:49 PM

Team Responsible:	Eligibility	Assignee:	Quynh Nguyen	SPG Status:	Approved
Fix Version/s:	[22.03]	Designer Contact:	Sridhar Mullapudi	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	Start Build	Estimate:	684
Reporter:	Binh Tran	Regulation Reference:	ACL 21-130	Created:	08/06/2021 05:47 PM
Status:	Test Complete	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Binh Tran	Training Impacted:	[Online Help]	Funding Source:	CalSAWS M&E
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Production	Approved by Committee:		Other Agency Cross Reference:	
Committee:	[CalWORKs/ CalFresh]	Consortium Review Approval Date:			
Consortium Review Approval:					

Non-Committee

Review:

Expedite Approval: Karen J.Rapponotti approved on 1/4/2022

Current Design:

CalWORKs applicant family will not be eligible for CalWORKs assistance if the family's income, exclusive of the first ninety dollars (\$90) of earned income for each employed person, is more than the Minimum Basic Standard of Adequate Care (MBSAC) for the family size. This is also known in CalSAWS as the CalWORKs Applicant Financial Eligibility Test.

If an applicant family passes this test, they'll undergo a subsequent Recipient Prospective Financial Test which anticipates income received in the next payment period to determine the Maximum Aid Payment (MAP) amount.

Currently in CalSAWS, the system does not have the form, CW 29– Applicant Test available. Also, when the applicant fails these financial tests and is denied for CalWORKs assistance, only one denial reason with a generic NA 1239 SAR budget is generated on the CW Denial NOA.

Request:

AB 135 increases the CalWORKs EID for applicants from \$90 per each employed person to \$450 per each employed person effective July 1, 2022. The \$450 EID will be used to calculate if the applicant family's total net nonexempt income is less than the MBSAC for the family size.

Updates to Correspondence:

- CW 29 (10/21) – Applicant Test
- Failing Applicant Financial Eligibility Test / NA 213
- Failing Recipient Financial Eligibility Test / NA 213A

Recommendation:

1. Update CalWORKs EID for applicants from \$90 per each employed person to \$450 per each employed person effective July 1, 2022.
2. Update the description of the disregard stored in CT322_38 to be remove the '\$90' value from the description of applicant EID displayed on The EDBC Person Line Item Detail - Applicant Earned Income Disregards page.
3. Add form, CW 29 (10/21) Applicant Test – Intake Financial Test, into the CalSAWS system.
4. Add NA 213 (10/21) budget and a new NOA template into the CalSAWS system to generate a Denial NOA with M44-207J verbiage.
5. Add NA 213A (7/21) budget into the CalSAWS system to generate a Denial NOA with M44-207M verbiage.

Outreach

Description:

Migration Impact

Description:

All Regional feedback has been addressed and the design has been approved through the CW/CF Committee. The CalWIN counties will be adopting this functionality as part of migration.

Migration Impact

Analysis:

Alternative Procedure

Override EDBC results

Description:

Operational Impact:

Estimate: 684

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	416	DBA :	0	Design :	0
Eligibility :	29	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	179	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1:

Pending CCB

Content Revision Description-1:

1. Recommendation Change:

Before: No Sections for RCA details; Existing CW Denial NOA for Over Countable Income did not generate for a program member that had 'Ineligible NonCitizen' role reason.
 After: Added Section 2.5, 2.8 for RCA details (RCA logic does have some exceptions); Also updated Denial NOA for Failing MBSAC or Failing MAP Test due to 'Over Income' will generate for a case that may have a member with an 'Ineligible NonCitizen' role reason.

Please see design's content revision documentation for more details.

2. Estimate Change:

Before:

CC ETC 1: 250 hrs
 CC Total: 416 hrs
 ST ETC 1: 179 hrs
 ST Total: 179 hrs
 Unallocated: 60 hrs
 SCR Total: 684 hrs

After:

CC ETC 1: 274 hrs after CC Build requested addt'l hours.
 CC Total: 470 hrs from Estimator
 ST ETC 1: 223 hrs after ST requested addt'l hours; from Estimator
 ST Total: 223 hrs
 Unallocated: 70 hrs
 SCR Total: 792 hrs

3. Release Change:

N/A

4. Funding Source Change:

N/A

Content Revision Status-2:

Content Revision Description-2:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-235422] Mark the RE/SAR 7 packet as Complete when the Program is discontinued due to changes from the RE/SAR 7 packet

Team Responsible:	Eligibility	Assignee:	Manjoban Hundal	SPG Status:	Approved
Fix Version/s:	[22.03]	Designer Contact:	Srinivasa Meenavalli	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	205
Reporter:	Ritu Chinya	Regulation Reference:		Created:	10/20/2021 02:05 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Caroline Bui	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Production	Approved by		Other Agency Cross	
Committee:	[CalWORKs/ CalFresh]	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			

Non-Committee Review: Approved by Caroline Bui and Binh Tran on 12/15/2021

Expedite Approval: Approved by Karen J. Rapponotti on 1/14. PFA approval email.

Current Design: Currently in CalSAWS, the SAR7/RE Packet is not marked as complete and the RE date will not be pushed when the CW/CF Program is discontinued due to the changes made and EDBC is run with SAR7/RE Run Reason. The packet is marked as complete with the SAR7/RE Run Reason and RE date is pushed if EDBC is run with the SAR7/RE Run Reason and the Program is Active. The SAR7/RE Run Reason is automatically applied during the EDBC run.

Request: Consortium is requesting to mark the SAR7/RE Packet to complete when the CW/CF Program is discontinued due to the changes made and EDBC is run with SAR7/RE Run Reason.

For testing purposes , test all the scenarios given in the attached design doc.

Recommendation: Update the system with the below recommendation when CW/CF Program is discontinued due to the changes from SAR7/RE packet and EDBC is run with SAR7/RE Run Reason.

- 1) Update SAR7/RE Logic to mark the SAR7/RE Packet to complete

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate: 205

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	133	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	52	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Tech ForgeRock :	0
		Training :	0	Translation :	0

**Content Revision
Status-1:**

Pending CCB

**Content Revision
Description-1:**

1. Recommendation Change:
Before: The SAR7/RE Packet Complete changes are intended to only Program Discontinuance.
After: The SAR7/RE Packet Complete changes are to be made irrespective of the Program status.

2. Estimate Change:

Before:
Eligibility: 133
ST: 52
Total: 205

After:
Eligibility: 155
ST: 76
Total: 236

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:

Before:
After:

3. Release Change:

Before:
After:

4. Funding Source Change:

Before:
After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:

Before:
After:

3. Release Change:

Before:
After:

4. Funding Source Change:

Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:

Before:
After:

3. Release Change:

 **[CA-239872] Outbound Email/Text - EBT Scam Notification Apr. 2022**

Team Responsible:	Batch/Interfaces	Assignee:	Sivagami Nachiyappan	SPG Status:	No
Fix Version/s:	[22.03]	Designer Contact:	Michael Barillas	Change Type (SCR):	Enhancement
Minor Version:	22.03.29	Expedite Changes:	Start Build	Estimate:	10
Reporter:	Michael Barillas	Regulation Reference:		Created:	01/24/2022 12:05 PM
Status:	Development Complete	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design Consortium Contact:	Logan Pratt	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Danielle Benoit 1/26/2022

Expedite Approval: Karen Rapponotti 1/26/2022

Current Design: CA-236204 was created to send a one-time text message and/or email notification to all Active or Pending persons opted into text or email regarding a potential EBT scam.

Request: Resend the one-time text message and/or email notification to all Active or Pending persons opted into text or email regarding a potential EBT scam for the month of April 2022.

Recommendation:

- Schedule the one-time text message batch job created with SCR CA-236204 to message all Active or Pending opted-in persons regarding a potential EBT scam for the month of April 2022.
- Schedule the one-time email message batch job created with SCR CA-236204 to email all Active or Pending opted-in persons regarding a potential EBT scam for the month of April 2022.

Outreach Description: N/A

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact Estimate: **10**

Automated Test :	0	Batch/Interfaces :	5	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	5	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Estimate Change: Before: 5 System Test Hours

After: 35 System Test Hours

**Content Revision
Status-2:
Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:
Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:
Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

 **[CA-239873] Outbound Email/Text - EBT Scam Notification May 2022**

Team Responsible:	Batch/Interfaces	Assignee:	Sivagami Nachiyappan	SPG Status:	No
Fix Version/s:	[22.03]	Designer Contact:	Michael Barillas	Change Type (SCR):	Enhancement
Minor Version:	22.04.27	Expedite Changes:	Start Build	Estimate:	10
Reporter:	Michael Barillas	Regulation Reference:		Created:	01/24/2022 12:11 PM
Status:	Development Complete	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design Consortium Contact:	Logan Pratt	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Danielle Benoit 1/26/2022

Expedite Approval: Karen Rapponotti 1/26/2022

Current Design: CA-236204 was created to send a one-time text message and/or email notification to all Active or Pending persons opted into text or email regarding a potential EBT scam.

Request: Resend the one-time text message and/or email notification to all Active or Pending persons opted into text or email regarding a potential EBT scam for the month of May 2022.

Recommendation:

- Schedule the one-time text message batch job created with SCR CA-236204 to message all Active or Pending opted-in persons regarding a potential EBT scam for the month of May 2022.
- Schedule the one-time email message batch job created with SCR CA-236204 to email all Active or Pending opted-in persons regarding a potential EBT scam for the month of May 2022.

Outreach Description: N/A

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact Estimate: **10**

Automated Test :	0	Batch/Interfaces :	5	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	5	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Estimate Change: Before: 5 System Test Hours

After: 35 System Test Hours

**Content Revision
Status-2:
Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:
Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:
Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:



[CA-226839] DDID 2216, 2725 FDS CSC: External Party Access IVR

Team Responsible:	Contact Center	Assignee:	Dheeraj Muralidara	SPG Status:	Select a value
Fix Version/s:	[22.05]	Designer Contact:	Pandya P. Amitkumar	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	1575
Reporter:	Charles Heo	Regulation Reference:		Created:	03/28/2021 06:52 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Darcy Alexander	Training Impacted:	[Job Aid, Online Help]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[IVR & Contact Center]	Approved by Committee:	01/07/2022	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Current Design:

In the CalSAWS, only the Case Person has access to Interactive Voice Response (IVR) and they can call in using their voice as a password or the Personal Identification Number (PIN). Therefore, IVR PIN is only being displayed in Contact Detail page with the case person's information. This functionality does not currently exist in the IVR. External parties currently do not have a separate phone number to call to be connected to the correct county IVR.

Request:

Add 'IVR PIN' field and a 'Reset PIN' button next to it in Resource Detail page, Foster Care Resource Detail page, and Money Management Resource Detail page. Add the new PIN Letter for External Party Access. Create call flow in Amazon Connect platform for customer Service Center solution to allow authorized external parties (CBO's, other Providers, County Agencies) to call a specific phone number, authenticate with a PIN, and be transferred to the call's destination County agent.

Recommendation:

1. Modify Resource Detail page, Foster Care Resource Detail page and Money Management Resource Detail page to add 'IVR PIN' field and a 'Reset PIN' button next to it.
2. Add the new CSF 181 – PIN Letter for External Party Access to CalSAWS.
 - a. A new form/noa header will be implemented to be used for the CSF 181.
3. Configure External Party Access call flow in the AWS connect platform.

Outreach

Description:

CRFI will be sent out to collect a phone number from counties not currently on the Amazon Connect platform.

Migration Impact

N/A

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

1575

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	195	DBA :	0	Design :	77
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	5	IVR/CC :	720	Online :	234
Performance :	0	Release Communication Support :	0	Reports :	0

Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	344	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Recommendation Change:
Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision Status-2:

Content Revision Description-2: 1. Recommendation Change:
Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision Status-3:

Content Revision Description-3: 1. Recommendation Change:
Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision Status-4:

Content Revision Description-4: 1. Recommendation Change:
Before:

After:



[CA-209502] MEDS: Add alerts # 9070 and # 9073 on MEDS Alert Search page

Team Responsible:	Batch/Interfaces	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[22.07]	Designer Contact:	Jennifer Muna	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	No	Estimate:	65
Reporter:	Tina Tran	Regulation Reference:	MEDS NETWORK CHANGE CYCLE 446	Created:	07/18/2019 11:37 AM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Carlos Zepeda	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Design	Approved by		Other Agency Cross	
Committee:	[MEDS]	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			

Non-Committee Review: Carlos Zepeda 9/23/2021

**Expedite Approval:
Current Design:**

CalSAWS does not list MEDS Alerts 9070 and 9073 on the MEDS Alert Search page and MEDS Alert Admin page. These alerts are stated under the work effort M4694 - Change Cycle letter installed 446. This work effort will prevent improper payments for ineligible nonresident beneficiaries when the case becomes active again.

Request: Add MEDS Alerts 9070 and 9073 on MEDS Alert Search page and MEDS Alert Admin page.

Recommendation: Add new MEDS alerts 9070 and 9073 in CalSAWS.

*See design document for MEDS Alert details.

Outreach

Description: Adding new MEDS Alerts # 9070 and # 9073 in CalSAWS.

Migration Impact

Description:

Migration Impact

Analysis:

Alternative Procedure N/A

Description:

Operational Impact:

Estimate: 65

Automated Test :	0	Batch/Interfaces :	40	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	25	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		

Content Revision Status-1: Accepted

Content Revision Description-1: 1. Recommendation Change: N/A

2. Estimate Change: N/A

3. Release Change:
Before: 22.03
After: 22.07

4. Funding Source Change: N/A
Pending CCB

**Content Revision
Status-2:
Content Revision
Description-2:**

1. Recommendation Change:
Before:
1. No initial Task Information description in design document

After:
1. Added description to set default values for Task Information.

2. Estimate Change:
Before:
System Test Support ETC 1: 25
System Test Support ETC Total: 25

After:
System Test Support ETC 1: 35
System Test Support ETC Total: 35

3. Release Change: N/A

4. Funding Source Change: N/A

**Content Revision
Status-3:
Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:
Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:



[CA-210527] MEDS Alert Number 9581 for Age 25 years and 9 months old

Team Responsible:	Batch/Interfaces	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[22.07]	Designer Contact:	Jennifer Muna	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	No	Estimate:	65
Reporter:	Maureen Votta	Regulation Reference:	ACWDL 19-23	Created:	09/13/2019 07:44 AM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Carlos Zepeda	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Medi-Cal/CMSP]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Carlos Zepeda 9/23/2021

Expedite Approval:

Current Design:

CalSAWS currently does not display MEDS Alert #9581 on the MEDS Alert Search page and MEDS Alert Admin page.

Request:

Due to Young Adult Expansion of Medi-Cal that allows persons ages 19 through 25 years, inclusive, to receive full scope Medi-Cal, there needs to be a batch run in CalSAWS for a recipient who is 26 years old to be restored to their former restricted/limited scope aid code.

In order to remind counties, prior to the batch being run in CalSAWS, MEDS alert #9581 'Potential Eligibility Change - Age 25 years 9 months' will be created and sent to CalSAWS.

Recommendation:

1. Add new MEDS alert #9581: Potential Eligibility Change - Age 25 years 9 months

See design document for MEDS Alert details.

Outreach

Description:

Migration Impact

Adding new MEDS Alert 9581 to the CalSAWS system.

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

65

Automated Test :	0	Batch/Interfaces :	40	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	25	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1: Accepted

**Content Revision
Description-1:**

1. Recommendation Change: N/A
2. Estimate Change: N/A
3. Release Change:
Before: 22.03
After: 22.07
4. Funding Source Change: N/A

**Content Revision
Status-2:**

Pending CCB

**Content Revision
Description-2:**

1. Recommendation Change:
Before:
1. No initial Task Information description in design document

After:
1. Added description to set default values for Task Information.
2. Estimate Change:
Before:
System Test Support ETC 1: 25
System Test Support ETC Total: 25

After:
System Test Support ETC 1: 30
System Test Support ETC Total: 30
3. Release Change: N/A
4. Funding Source Change: N/A

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:
After:
4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:
After:



[CA-220120] Update CF EDBC Allotment Logic for Households that received Disaster Supplements or Emergency Allotments the Same Benefit Month

Team Responsible:	Eligibility	Assignee:	Giovanni Gonzalez	SPG Status:	Approved
Fix Version/s:	[22.09]	Designer Contact:	Sridhar Mullapudi	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	1430
Reporter:	Sridhar Mullapudi	Regulation Reference:		Created:	09/24/2020 01:25 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:	[N/A]	Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	DCF
Committee:	[CalWORKs/CalFresh]	Approved by Committee:	07/21/2021	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval: Expedited start build approved by Karen J. Rapponotti on 9/14. Attached email for reference.

Current Design: When disaster CalFresh supplements are issued for EDBC with 'Disaster CF Supplements' run reason subsequent EDBCs run for that benefit month will result in a read only EDBC with reason 'Received Disaster Benefits' if the household size remains the same. Issuances issued as 'Emergency Allotment' due to COVID-19 are not considered in the previous potential benefit calculation logic when EDBC is recalculated again for the same benefit month. When emergency allotments are issued for EDBC with run reason 'Emergency Allotment' run reason, households will receive up to max allotment for the household size. When regular CF EDBC is run after the emergency allotment issuance, it is possible for the household to receive additional CF supplemental benefits.

- Request:**
1. Update the EDBC logic to not make the household read only with reason 'Received Disaster Benefits'.
 2. Update the previous potential benefit calculation logic for CalFresh program to include issuances that are categorized as Emergency allotment or disaster CalFresh supplements.
 3. Update EDBC logic to not provide additional CF benefits or Overissuances for the household that have already received emergency allotments or disaster CalFresh supplements up to their max allotment.

- Recommendation:**
1. Update EDBC summary page to include a new line item in allotment section to display the augmentation amount.
 2. Add new child page that will display the augmentation calculation when the user clicks on the augmentation amount hyperlink on the EDBC summary page.
 3. Update EDBC logic to not mark the household as read only with reason 'Received Disaster Benefits'
 4. Update EDBC logic to not provide additional CF benefits or Overissuances for the same household that have already received emergency allotments or disaster CalFresh supplements up to their max allotment.
 5. Update the previous potential benefit calculation logic for CalFresh program to include issuances that are categorized as Emergency allotment or Supplemental Disaster Benefit.

Outreach

Description:

Migration Impact

Description:

All Regional feedback has been addressed and the design has been approved through the CalWORKs/CalFresh Committee on 7/21/2021. The CalWIN counties will be adopting this functionality as part of migration.

Migration Impact

Analysis:

Alternative

Create manual EDBC

Procedure

Description:

Operational Impact:

Estimate: 1430

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0

Client Correspondence :	0	DBA :	0	Design :	180
Eligibility :	341	Fiscal :	379	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	62	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	288	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1: Accepted

Content Revision Description-1:
 1. Release Change:
 Before: 22.01
 After: 22.03

Content Revision Status-2: Accepted

Content Revision Description-2:
 1. Release Change:
 Before: 22.03
 After: 22.09

Content Revision Status-3: Pending CCB

Content Revision Description-3:
 1. Recommendation Change: N/A
 2. Estimate Change: N/A
 3. Release Change: N/A
 4. Funding Source Change:
 Before: Premise
 After: CalSAWS M&E

Content Revision Status-4:

Content Revision Description-4:
 1. Recommendation Change:
 Before:
 After:
 2. Estimate Change:
 Before:
 After:
 3. Release Change:
 Before:
 After:
 4. Funding Source Change:
 Before:
 After:

End Content Revisions