

## CalSAWS CCB Agenda

<b>DATE</b>	MARCH 31, 2022
<b>TIME</b>	1:30 PM
<b>LOCATION</b>	Microsoft Teams
<b>SUBJECT</b>	Change Control Board Meeting
<b>INVITEES</b>	Regional Managers, Design Leads, Tech Leads, Release Management Leads, Quality Assurance, State Partners, Consortium Management

### Meeting Purpose:

Approve pending System Change Requests (SCRs), scope modifications, and change orders as needed.

### 1. CalSAWS SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
RWR	CA-236029		Update State Forms to Current Version	Client Correspondence	311	Premise	Start Build	22.03.x2
RWR	CA-238666		Update NOA variable population for all counties	Client Correspondence	252	Premise	Production Deployment	22.03.x2
RWR	CA-239667		Add Spanish Translation for MC-MAGI NOAs	Client Correspondence	90	Premise	Start Build	22.02.x1
RWR	CA-239668		Add Spanish Translation for MC-MAGI - T NOA	Client Correspondence	90	Premise	Start Build	22.02.x1
RWR	CA-239671		Add Spanish Translations form Approval for FFY MC 4M Aid Code	Client Correspondence	90	Premise	Start Build	22.03.x2
RWR	CA-239989		Update Forms to the latest state version and/or implement in Spanish.	Client Correspondence	155	Premise	Start Build	22.02.x1
RWR	CA-240436		Review CalSAWS tables under FGAC for PII data elements	DBA	80	CalSAWS M&E	No	22.04.15

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
RWR	CA-240437		Update FGAC DB policy to include NULL and county code 90 records to be returned for all Ad-Hoc reporting users	DBA	80	CalSAWS M&E	Start Build	22.03.31
RWR	CA-241027		Need to Remove Fine Grain Access on listed CalSAWS tables in Impacted Environments	DBA	80	CalSAWS M&E	Start Build	22.03.31
RWR	CA-241052		Remove Obsoleted Forms from CalSAWS	Client Correspondence	81	Premise	Start Build	22.02.x1
RWR	CA-241806		Application Accessibility Updates	Online	437	CalSAWS M&E	Production Deployment	22.02.x4
21.07	CA-226783		Training Release 21.11 - Training Environment Support	Training	60	CalSAWS M&E	Production Deployment	21.11.19
22.02	CA-237101		Training: Update DCFS Fiscal WBTs for 21.01 to 21.07 App Dev Changes	Training	120	CalSAWS M&E	Start Build	22.03.18
22.02	CA-241331		Update System posted TOP Transactions to have Case ID and Program Code	Fiscal	127	CalSAWS M&E	Production Deployment	22.03.11
22.02	CA-241651		Process California CAV (EBT CVV) Activation File in CalSAWS - Phase 1	Fiscal	121	CalSAWS M&E	Production Deployment	22.03.04
22.02	CA-242110		Process California CAV (EBT CVV) Activation File in CalSAWS - Phase 2	Fiscal	32	CalSAWS M&E	Production Deployment	22.03.11
22.03	CA-207137		DDID 2196, 2200, 2201 - CalWIN Fiscal Interfaces	Fiscal	971	CalSAWS DD&I	Start Build	
22.03	CA-213530	CIV-103969, CA-207471	DDID 319 - Migrate Pay Codes and Fund Codes for CalWIN Migration Counties	Fiscal	196	CalSAWS DD&I	Production Deployment	22.04.14
22.03	CA-227045		DDID 2726 FDS CSC: Environments for Existing Contact Center Counties	Contact Center	480	CalSAWS DD&I	Start Build	22.04.21
22.03	CA-235480		Add Fund Code Mapping for CW Timed Out Pay Codes	Fiscal	197	CalSAWS M&E	Production Deployment	22.04.14
22.03	CA-236175		NA 791 - Turn generation batch on, populating phone #	Client Correspondence	340	LRS M&E	Production Deployment	22.04.26
22.03	CA-236975		Training: Update General Eligibility WBTs for 21.01-22.01 App Dev Changes	Training	400	CalSAWS M&E	Start Build	22.05.20
22.03	CA-237015		Training: Update Eligibility Supervisor WBTs for 21.01 to 21.07 App Dev Changes	Training	55	CalSAWS M&E	Start Build	22.05.20

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
22.03	CA-237018		Training: Update Eligibility CalFresh WBTs for 21.01 to 21.07 App Dev Changes	Training	300	CalSAWS M&E	Start Build	22.05.20
22.03	CA-237028		Training: Update Foster Care WBTs for 21.01 to 21.07 App Dev Changes	Training	200	CalSAWS M&E	Start Build	22.05.20
22.03	CA-237033		Training: Update General Relief WBTs for 21.01 to 21.07 App Dev Changes	Training	75	CalSAWS M&E	Start Build	22.05.20
22.03	CA-237037		Training: Update Medi-Cal WBTs for 21.01 to 21.07 App Dev Changes	Training	450	CalSAWS M&E	Start Build	22.05.20
22.03	CA-237088		Training: Update Employment Services-WTW WBTs for 21.01 to 21.07 App Dev Changes	Training	342	CalSAWS M&E	Start Build	22.05.20
22.03	CA-237096		Training: Update Fiscal WBTs for 21.01 to 21.07 App Dev Changes	Training	200	CalSAWS M&E	Start Build	22.05.20
22.03	CA-237146		Training: Update CAPI WBTs for 21.01 to 21.07 App Dev Changes	Training	130	CalSAWS M&E	Start Build	22.05.20
22.03	CA-240259		Update the Issuance Claiming to be Multi-Threaded for Big Counties	Fiscal	449	CalSAWS M&E	Production Deployment	22.04.14
22.03	CA-240722		BenefitsCal - Push Notification to YBN Users	Batch/Interfaces	189	CalSAWS M&E	Production Deployment	22.04.19
22.03	CA-241684		CCB 21-21 Update Rate Detail Page to allow Part time Weekly and Monthly for Exempt Providers	Online	94	CalSAWS M&E	Start Build	22.04.14
22.03	CA-241711		Remove 'Meets ESAP Criteria' check from SARA RE packet logic	Client Correspondence	191	Premise	Start Build	22.03.31
22.03	CA-242517		Analytics RDS Upgrades to MySQL 3 and Upgrades of ICEDQ and SONAR DB in PostgreSQL	Analytics	180	CalSAWS M&O	Start Build	22.04.15
22.05	CA-226398		DDID 2319 - Framework for GA GR Manual Correspondence phase 2	Eligibility	549	CalSAWS DD&I	Start Build	
22.05	CA-229403		Disable TLSv1.0/TLSv1.1 and upgrade to TLSv1.2 on RDS	DBA	840	CalSAWS M&E	No	22.06.XX
22.05	CA-232334		Upgrade CalSAWS auxiliary databases to Oracle release 19c	DBA	640	CalSAWS M&E	No	22.06.xx

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
22.05	CA-233752		DDID 2314 FDS: GA GR Phase 5 Batch 1 - Reporting Rules and corresponding NOA Reasons	Eligibility	3414	CalSAWS DD&I	Start Build	
22.05	CA-235391		Implement Recovery Account Workload Assignment Options for CalWIN Counties	Fiscal	394	CalSAWS M&E	No	22.06.xx
22.05	CA-235503		Non-Compliance Updates to Handle Converted CalWIN Data	Eligibility	82	CalSAWS M&E	No	22.06.02
22.05	CA-236626		Manage the Direct Deposit Bank Account for Resources at Program Level	Fiscal	739	LRS M&E	Start Build	
22.05	CA-237432		Implement Oracle DBMS_APPLICATION_INFO at the Batch Architecture layer	Tech Arch	90	CalSAWS M&E	Start Build	
22.05	CA-239790		Add Child Care Payment Calculation Method for CalWIN counties	Online	43	CalSAWS M&E	Start Build	
22.05	CA-240746		DDID 1629 FDS: Task Mgt - CalSAWS Additional Automated Action	Batch/Interfaces	104	CalSAWS DD&I	Start Build	
22.05	CA-241759		Update to add a row, Form ID to the email (table format) for e-ICT CalWIN Image Outbound file (POCWE101)	Batch/Interfaces	50	CalSAWS M&E	Start Build	
22.05	CA-241771		Online Help: Update OLH pages for CA-228997	Training	14	CalSAWS M&E	Start Build	
22.05	CA-241772		Online Help: OLH and Forms Overview updates for CA-226839	Training	21	CalSAWS DD&I	Start Build	
22.05	CA-241869		Online Help: Update OLH for DDID 2389 FDS Task CA-214923	Training	21	CalSAWS DD&I	Start Build	
22.05	CA-241870		Online Help: Update OLH for QA/QC Task CA-214916	Training	28	CalSAWS DD&I	Start Build	
22.07	CA-228236		Send SAR7 instead of 960X	Batch/Interfaces	162	CalSAWS M&E	No	
22.07	CA-232055		ACL 21-85 Overpayments incurred during the COVID-19 Pandemic Emergency	Fiscal	88	CalSAWS M&E	No	
22.07	CA-233615		Update Protective Custody Detail Page Data interface for LA DCFS only	Batch/Interfaces	251	LRS M&E	No	
22.07	CA-239204		Remove unused imaging reporting tables	Batch/Interfaces	6	CalSAWS M&E	No	

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
22.09	CA-204553		CalWORKs/RCA Adults by WTW/REP Category Dashboard	Reports	692	LRS M&E	No	
22.09	CA-232507		Modify IVR promotion logic on Lobby Monitor	Online	52	CalSAWS M&E	No	
22.09	CA-234994		Hide the E-Application Document Search Page	Online	40	CalSAWS M&E	No	
22.09	CA-239897		Update Emergency Text Message Monthly Limit	Online	52	CalSAWS M&E	No	
23.05	CA-222353		Add BRM for the Forms	Client Correspondence	260	CalSAWS M&E	No	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
RWR	CA-240851		Decommission OSB - Update CalSAWS LMRS Client	Batch/Interfaces	70	CalSAWS M&O	Start Build	
RWR	CA-240852		Decommission OSB - Update CW MDM	Batch/Interfaces	110	CalSAWS M&O	Start Build	
22.02	CA-224200		Update Forms to Replace References to Your Benefits Now (YBN) with BenefitsCal	Client Correspondence	249	LRS M&E	No	22.04.24
22.02	CA-227012		Migrate Lobby Services from Apigee to AWS API Gateway	Tech Arch	640	LRS M&E	No	22.04.24
22.02	CA-227961		Update TNB 4 Threshold Language forms to latest State version	Client Correspondence	181	LRS M&E	Start Build	22.04.24
22.02	CA-230427		Update YBN link on CalSAWS.org Resources Page to direct to new BenefitsCal Portal	Release Communication	5	CalSAWS M&E	Start Build	22.04.24
22.02	CA-236547		BenefitsCal - GA/GR Spacial Files added to CalSAWS	BenefitsCal	134	CalSAWS M&E	Start Build	22.04.24
22.02	CA-240120		Fields not editable in Edit mode in Customer Activity Detail page	Online	47	CalSAWS M&E	Start Build	22.04.xx
22.03	CA-214919		DDID 2315 FDS: Task Mgt - New GA/GR Tasks	Online	335	CalSAWS DD&I	Start Build	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
22.03	CA-216597		DDID 2084: Relabel "GAIN" to "WTW" Throughout the CalSAWS Software (Hard Launch #6)	Analytics	31	CalSAWS DD&I	No	22.04.29
22.03	CA-216620		DDID 1058 - Update Reports to remove System, County, or Agency references (Hard Launch #6)	Analytics	94	CalSAWS DD&I	No	22.04.29
22.03	CA-216627		DDID 720 - Activate On Request Reports for the 58 Counties (Hard Launch #6)	Analytics	62	CalSAWS DD&I	No	22.04.29
22.03	CA-216629		DDID 714 - Activate Scheduled Reports for the 57 Migration Counties (Hard Launch #6)	Analytics	94	CalSAWS DD&I	No	22.04.29
22.03	CA-217158		Upgrade JAVA and Weblogic for CalSAWS Application	Tech Arch	1640	CalSAWS M&O	Start Build	22.04.xx
22.03	CA-217944		ACL 20-113 / 20-120 - CW 60 MTC and WTW 24 MTC	Eligibility	2769	Premise	No	
22.03	CA-224269		ACL 20-120, ACL 21-45 AB 79 Revised and Obsolete CW and WTW Forms and NOAs	Client Correspondence	1126	Premise	Production Deployment	
22.03	CA-235436		DDID 2319 FDS - GA GR - Group 5 Fiscal Form Triggers	Eligibility	1396	CalSAWS DD&I	Start Build	
22.03	CA-235841		BenefitsCal - API for IRT	BenefitsCal	901	CalSAWS M&E	Start Build	22.04.18
22.03	CA-236089		Online Help: Update Online Help for CA-216757	Training	14	LRS M&E	Start Build	
22.03	CA-238653		Upgrade JAVA and SpringBoot Framework for CalSAWS Services	Tech Arch	1156	CalSAWS M&O	Start Build	22.05.01
22.03	CA-240822		[Analytics] Reports Hard Launch #6 - Replace Landing Page Links for Soft Launched Reports	Analytics	425	CalSAWS DD&I	No	22.04.29
22.05	CA-216757		2nd Level Authorization When Issuing an EBT Card	Fiscal	748	LRS M&E	Start Build	
22.05	CA-226035		Advanced Standard Ancillary Payments	Fiscal	184	LRS M&E	Start Build	
22.05	CA-228997		Non-MAGI Asset Verification at Application, Changes in Circumstance, and Special Case Searches	Batch/Interfaces	754	LRS M&E	Start Build	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
22.09	CA-233389		Update the NA 274G & NA 274H to no longer be able to Print Centrally	Client Correspondence	32	LRS M&E	No	

## 2. Informational Only: CalSAWS Conversion SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
None								

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
None								

The next CCB Meeting is scheduled for **04/14/2022**.

### 3. CalSAWS Development Schedule

Release #	Release Date (Mon)	CalSAWS (North & South) Production Deployment Date (Sun)	Notes	SCR Freeze (Fri)	Defect Freeze (Fri)	DBCR/CTC R Freeze (Wed)	Hard Defect Freeze (Fri)	Build Approved (Wed)
21.07	7/26/2021	7/25/2021	Last C-IV Baseline Release	5/28/2021	7/2/2021	7/7/2021	7/9/2021	7/21/2021
21.09			No Release - C-IV Converts to CalSAWS					
			C-IV to CalSAWS Cutover (End of September)	N/A	N/A		N/A	N/A
21.11	11/22/2021	11/21/2021		8/27/2021	10/22/2021	10/27/2021	10/29/2021	11/17/2021
22.01	1/24/2022	1/23/2022		11/24/2021	12/31/2021	1/5/2022	1/7/2022	1/19/2022
22.02	2/21/2022		CH Release	11/26/2021	1/21/2022			
22.03	3/21/2022	3/20/2022		1/28/2022	2/25/2022	3/3/2022	3/4/2022	3/16/2022
22.05	5/23/2022	5/22/2022	Due to Memorial Day 5/30	3/25/2022	4/29/2022	5/4/2022	5/6/2022	5/18/2022
22.06	6/20/2022		CH Release	4/8/2022	5/27/2022	6/1/2022	6/3/2022	6/15/2022
22.07	7/25/2022	7/24/2022		5/27/2022	7/1/2022	7/6/2022	7/8/2022	7/20/2022
22.09	9/26/2022	9/25/2022		7/29/2022	9/2/2022	9/7/2022	9/9/2022	9/21/2022
	10/31/2022		CalWIN to CalSAWS Wave 1 Cutover (End of October 2022)	N/A	N/A	N/A	N/A	N/A
22.11	11/21/2022	11/20/2022		9/30/2022	10/28/2022	11/2/2022	11/4/2022	11/16/2022
23.01	1/23/2023	1/22/2022		11/23/2022	12/30/2022	1/4/2023	1/6/2023	1/18/2023
23.02	TBD	TBD	CH Release	TBD	TBD	TBD	TBD	TBD
	2/27/2023		CalWIN to CalSAWS Wave 2 Cutover (End of February 2023)	N/A	N/A	N/A	N/A	N/A
23.03	3/20/2023	3/19/2022		1/27/2023	2/24/2023	3/1/2023	3/3/2023	3/15/2023
	5/1/2023		CalWIN to CalSAWS Wave 3 Cutover (End of April 2023)	N/A	N/A	N/A	N/A	N/A
23.05	5/22/2023	5/21/2023	Due to Memorial Day 5/29	3/24/2023	4/28/2023	5/3/2023	5/5/2023	5/17/2023
23.06	TBD	TBD	CH Release	TBD	TBD	TBD	TBD	TBD
	7/23/2023		CalWIN to CalSAWS Wave 4 Cutover (End of June 2023)	N/A	N/A	N/A	N/A	N/A



23.07	7/24/2023	7/23/2023		5/26/2023	6/30/2023	7/5/2023	7/7/2023	7/19/2023
	9/4/2023		CalWIN to CalSAWS Wave 5 Cutover (End of August 2023)	N/A	N/A	N/A	N/A	N/A
23.09	9/25/2023	9/24/2023		7/28/2023	9/1/2023	9/6/2023	9/8/2023	9/20/2023
	10/30/2023		CalWIN to CalSAWS Wave 6 Cutover (End of October 2023)	N/A	N/A	N/A	N/A	N/A
23.11	11/20/2023	11/19/2023		9/29/2023	10/27/2023	11/1/2023	11/3/2023	11/15/2023
24.01	1/22/2024	1/21/2024		11/22/2023	12/29/2023	1/3/2024	1/5/2024	1/17/2024

Freeze Dates	
SCR Freeze	Deadline for all SCR code to be delivered for baseline release
Defect Freeze	Deadline for all Defects to be delivered for baseline release
Hard Defect Freeze	Deadline for all Defects (tied to baseline release) to be delivered for baseline release
Build Approved	Greenlight for baseline release

Updates:

12/1/2021 – Updates to CalWIN deployment dates, added 2023 Releases, updates to 22.02/22.06 CH Release dates



## [CA-236029] Update State Forms to Current Version

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Singaram Manickam</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>Indira Ramasamy</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.03.x2</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>311</b>
Reporter:	<b>Connie Buzbee</b>	Regulation Reference:		Created:	<b>11/02/2021 07:11 AM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Customer Impact]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Ignacio Lazaro</b>	Training Impacted:		Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	<b>Correspondence Phase I</b>
Committee:	<b>[Correspondence]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

**Non-Committee Review:** Approved by i.Lazaro 3/16/22

**Expedite Approval:** Karen Rapponotti on 03/16/2022

**Current Design:** CalSAWS has older versions of State forms that need to be updated to the current version from the CDSS/DHCS/Homeland Security.

**Request:** Update the following forms to the current version (Eng. Only):

CDSS:

- FC 3A (Supplement)- AFDC-FG/U Worksheet (11/2004)
- FC 3-Determination of Federal AFDC-FC Eligibility (10/2019)
- WTW 18-Learning Needs Screening (04/2016)
- FC 8-Federal Eligibility Certification for Adoption Assistance Program (11/2019)
- RS 18-Refugee Services Information Transmittal (05/2003)
- SOC 452-Cash Assistance Program for Immigrants (CAPI) Income Eligibility - Adult (06/2019) (Eng. Only)
- SOC 813-Cash Assistance Program for Immigrants (CAPI) Indigence Exception Determination (07/2020) (Eng. Only)

DHCS:

- MC 19-Important Info for New Supplemental Security Income/State Supplementary Payment (SSI/SSP) Recipients (08/2017)

Homeland Security:

- G-845 Supplement-Supplement Document Verification Request Supplement (04/08/21)
- G-845-Documents Verification Request (Homeland Security - USCIS) (04/08/21)

**Recommendation:** Update the below English forms to match with the latest state version.

1. FC 3A (Supplement) - AFDC-FG/U Worksheet (11/2004)
2. FC 3 - Determination of Federal AFDC-FC Eligibility (10/2019)
3. WTW 18 - Learning Needs Screening (04/2016)
4. FC 8 - Federal Eligibility Certification for Adoption Assistance Program (11/2019)
5. RS 18 - Refugee Services Information Transmittal (05/2003)
6. SOC 452 -Cash Assistance Program for Immigrants (CAPI) Income Eligibility - Adult (06/2019)
7. SOC 813 -Cash Assistance Program for Immigrants (CAPI) Indigence Exception Determination 07/2020)
8. MC 19 -Important Info for New Supplemental Security Income/State Supplementary Payment (SSI/SSP) (08/2017)
9. G-845 Supplement - Supplement Document Verification Request Supplement (04/08/21)
10. G-845 -Documents Verification Request (Homeland Security - USCIS)

**Outreach**

**Description:**

**Migration Impact**

**Description:**

**Migration Impact**

**Analysis:**

**Alternative Procedure** N/A

**Description:**

**Operational Impact:**

**Estimate:** 311

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	220	DBA :	0	Design :	25
Eligibility :	0	Fiscal :	0	Forms Test :	66
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

 **[CA-238666] Update NOA variable population for all counties**

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Rakesh Nalluru</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>Phong Xiong</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.03.x2</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>252</b>
Reporter:	<b>Tiffany Huckaby</b>	Regulation Reference:		Created:	<b>12/27/2021 09:31 AM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Central Print, Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Gingko Luna</b>	Training Impacted:		Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	<b>Correspondence Phase I</b>
Committee:	<b>[Correspondence]</b>	Approved by Committee:	<b>03/11/2022</b>	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

**Non-Committee Review:**

**Expedite Approval:** Approved by Karen J. Rapponotti on 03/01/2022

**Current Design:** NOAs with the Fragments CW\_AP\_SANCTION\_GAIN\_INTAKE\_A635, CW\_CH\_GAIN\_SANCT\_1ST\_PARENT\_A471, & CW\_CH\_GAIN\_SANCT\_2ND\_PARENT\_A473 populate a field 'GAINClerkNumber' with a phone number with a value that is hardcoded with LA County information.

Additionally, the New Cash Aid Amount populated on the CW\_CH\_GAIN\_SANCT\_1ST\_PARENT\_A471 is populating with the Potential Benefit Amount from the EDBC table.

**Request:** Update the field to populate using the database to pull the correct phone number for 'NOA-CW-AP-SANCTIONED: GAIN-INTAKE NOA', NA 816, & NA 817.  
Update the New Cash Aid Amount field on the CW\_CH\_GAIN\_SANCT\_1ST\_PARENT\_A471 NOA.

**Recommendation:**

1. Update the GAIN Sanction NOAs to populate the correct information for the GAINClerkNumber variable.
2. Update the CW\_CH\_GAIN\_SANCT\_1ST\_PARENT\_A471 to populate the correct New Cash Aid Amount.

**Outreach**

**Description:**

**Migration Impact Description:** System/County specific data change.

**Description:**

**Migration Impact Analysis:**

**Alternative Procedure Description:** N/A

**Description:**

**Operational Impact:**

**Estimate:** **252**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	116	DBA :	0	Design :	30
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	10	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0

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System Test Support :	67	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

 **[CA-239667] Add Spanish Translation for MC-MAGI NOAs**

- Resolved: 03/18/2022 01:55 AM

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Abhijit Tiwari</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>Vamsi Davuluri</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.02.x1</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>90</b>
Reporter:	<b>Connie Buzbee</b>	Regulation Reference:		Created:	<b>01/19/2022 07:24 AM</b>
Status:	<b>Test Complete</b>	Impact Analysis:	<b>[Customer Impact]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Virginia C. Bernal</b>	Training Impacted:		Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	<b>Correspondence Phase I</b>
Committee:	<b>[Correspondence]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
<b>Non-Committee Review:</b>	Virginia Bernal-approved 03/09/2022				
<b>Expedite Approval:</b>	JoAnne Osborn on 03/09/2022				
<b>Current Design:</b>	Currently CalSAWS does not generate the Spanish version of the MC MAGI-D - MAGI Determination - Failure for Verification denial NOA.				
<b>Request:</b>	Add the Spanish translation for the MC MAGI-D in CalSAWS, add missing text, (Eng) and update the NOA to include missing regulation cite 50763 W&I Code Section 14011.2. (See CRPC 2088 - CA-238219) Snippet translations provided by DHCS.				
<b>Recommendation:</b>	<p>1) Add the Spanish translation for the MC MAGI-D in CalSAWS</p> <p>2) Add Regulation cite 50763 W&amp;I Code Section 14011.2</p> <p>3) Add missing text to NOA:</p> <p>"&lt;Regulation&gt; is the Regulation or law we relied on for this decision. If you think we made a mistake, you can appeal. See "Your Hearing Rights" on the last page to learn how to appeal. You have only 90 days to ask for a hearing. The 90 days started the day after the county sent you this notice." "</p>				
<b>Outreach Description:</b>					
<b>Migration Impact Description:</b>					
<b>Migration Impact Analysis:</b>					
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>90</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	50	DBA :	0	Design :	25
Eligibility :	0	Fiscal :	0	Forms Test :	15
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

 **[CA-239668] Add Spanish Translation for MC-MAGI - T NOA**

- Resolved: 03/22/2022 01:55 AM

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Vamsi Davuluri</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>Pooja Pandey</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.02.x1</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>90</b>
Reporter:	<b>Connie Buzbee</b>	Regulation Reference:		Created:	<b>01/19/2022 07:33 AM</b>
Status:	<b>Test Complete</b>	Impact Analysis:	<b>[Customer Impact]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Virginia C. Bernal</b>	Training Impacted:		Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	<b>Correspondence Phase I</b>
Committee:	<b>[Correspondence]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
<b>Non-Committee Review:</b>	Virginia Bernal-approved 03/08/2022				
<b>Expedite Approval:</b>	JoAnne Osborn on 03/09/2022				
<b>Current Design:</b>	Currently CalSAWS does not generate the Spanish version of the MC MAGI-T - MAGI Determination - Failure for Verification Discontinuance NOA.				
<b>Request:</b>	Add the Spanish translation for the MC MAGI-T in CalSAWS and add missing text, (Eng) (See CRPC 2088 - CA-238219) Snippet translations provided by DHCS.				
<b>Recommendation:</b>	<p>1) Add the Spanish translation for the MC MAGI-T in CalSAWS</p> <p>2) Add missing text to NOA:</p> <p>"&lt;Regulation&gt; is the Regulation or law we relied on for this decision. If you think we made a mistake, you can appeal. See "Your Hearing Rights" on the last page to learn how to appeal. You have only 90 days to ask for a hearing. The 90 days started the day after the county sent you this notice.".</p>				
<b>Outreach Description:</b>					
<b>Migration Impact Description:</b>					
<b>Migration Impact Analysis:</b>					
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact Estimate:</b>	<b>90</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	50	DBA :	0	Design :	25
Eligibility :	0	Fiscal :	0	Forms Test :	15
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



# [CA-239671] Add Spanish Translations form Approval for FFY MC 4M Aid Code

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Sumaiya Parveez</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>Abhishek Deepankar</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.03.x2</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>90</b>
Reporter:	<b>Connie Buzbee</b>	Regulation Reference:		Created:	<b>01/19/2022 08:15 AM</b>
Status:	<b>Development Complete</b>	Impact Analysis:	<b>[Customer Impact, Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Virginia C. Bernal</b>	Training Impacted:		Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	<b>Correspondence Phase I</b>
Committee:	<b>[Correspondence]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
<b>Non-Committee Review:</b>	Virginia Bernal-approved 03/10/2022				
<b>Expedite Approval:</b>	Karen Rapponotti on 03/10/2022				
<b>Current Design:</b>	Add Spanish version of the MC 239 FFY-1 when a Former Foster Youth individual is approved for Former Foster Youth Medi-Cal 4M Aid Code at Intake				
<b>Request:</b>	Add Spanish version of the MC 239 FFY-1 when a Former Foster Youth individual is approved for Former Foster Youth Medi-Cal 4M Aid Code at Intake. The MC 239 FFY-1 is located on the MEDS intranet site in English and 11 translated languages. (CRPC 2088 - CA-238219)				
<b>Recommendation:</b>	1) Add Spanish version of the NOA				
<b>Outreach Description:</b>					
<b>Migration Impact Description:</b>					
<b>Migration Impact Analysis:</b>					
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>90</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	50	DBA :	0	Design :	25
Eligibility :	0	Fiscal :	0	Forms Test :	15
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0





# [CA-239989] Update Forms to the latest state version and/or implement in Spanish.

- Resolved: 03/23/2022 12:32 AM

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Mohammed Yasin</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>Indira Ramasamy</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.02.x1</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>155</b>
Reporter:	<b>Sreekanth Kalvoju</b>	Regulation Reference:		Created:	<b>01/26/2022 11:32 AM</b>
Status:	<b>Test Complete</b>	Impact Analysis:	<b>[Customer Impact]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Maria Arceo</b>	Training Impacted:		Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	<b>Correspondence Phase I</b>
Committee:	<b>[Correspondence]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
<b>Non-Committee Review:</b>	Maria Arceo 3/04/2022 Sent to Correspond. Comm. as fyi				
<b>Expedite Approval:</b>	JoAnne Osborn on 03/08/2022				
<b>Current Design:</b>	CalSAWS has older versions of State forms that need to be updated to the current version from the CDSS/IRS websites. Spanish translations need to be added to CalSAWS.				
<b>Request:</b>	Update the following forms to the current version and add Spanish where available: CDSS: - AAP 2-Payment Instructions Adoption Assistance Program (09/2018) Import the Spanish translations, for the following forms, from CIV: - NA 818 - Notice of action -Taking You out of WTW (03/2014) - NA 1261 - Notice of Action Fiscal Form (1/2016)  Add the Spanish translations, for the following forms, from CDSS/DHCS website: CDSS: - RS 3-Service Provider Referral/Notification Form				
<b>Recommendation:</b>	<ol style="list-style-type: none"> <li>Update the below English forms to match with the latest state version. AAP 2-Payment Instructions Adoption Assistance Program (09/2018) NA 818 - Notice of action -Taking You out of WTW (03/2014) NA 1261 - Notice of Action- Fiscal Form (1/2016)</li> <li>Add the below forms in Spanish language in CalSAWS. NA 818 - Notice of action -Taking You out of WTW (03/2014) NA 1261 - Notice of Action Fiscal Form (1/2016) RS 3-Service Provider Referral/Notification Form (05/03)</li> </ol>				
<b>Outreach Description:</b>					
<b>Migration Impact Description:</b>					
<b>Migration Impact Analysis:</b>					
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>155</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	100	DBA :	0	Design :	25

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Eligibility :	0	Fiscal :	0	Forms Test :	30
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



# [CA-240436] Review CalSAWS tables under FGAC for PII data elements

Team Responsible:	<b>DBA</b>	Assignee:	<b>Robert Gault</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>Robert Gault</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.04.15</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>80</b>
Reporter:	<b>Sanjay Naik</b>	Regulation Reference:		Created:	<b>02/02/2022 03:46 PM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Sanjay Naik</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Tech]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

**Non-Committee Review:** Approved by Laura Chavez on 3/14/2022.

**Expedite Approval:**

**Current Design:** All tables with COUNTY\_CODE are under FGAC.

**Request:** Review CalSAWS tables under FGAC for PII data elements.

**Recommendation:** Review CalSAWS tables under FGAC for PII data elements.

**Outreach Description:**

**Migration Impact Description:**

**Migration Impact Analysis:**

**Alternative Procedure Description:** None.

**Operational Impact Estimate:** **80**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	80	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



## [CA-240437] Update FGAC DB policy to include NULL and county code 90 records to be returned for all Ad-Hoc reporting users

Team Responsible:	<b>DBA</b>	Assignee:	<b>Robert Gault</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>Robert Gault</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.03.31</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>80</b>
Reporter:	<b>Sanjay Naik</b>	Regulation Reference:		Created:	<b>02/02/2022 03:49 PM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Sanjay Naik</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Tech]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

**Non-Committee Review:** Approved by Laura Chavez on 3/14/2022.

**Expedite Approval:** Approved by Laura Chavez on 3/14/2022.

**Current Design:** FGAC DB policy does not include NULL and county code 90 records to be returned for all adhoc reporting users

**Request:** Update FGAC DB policy to include NULL and county code 90 records to be returned for all adhoc reporting users

**Recommendation:** Update FGAC DB policy to include NULL and county code 90 records to be returned for all adhoc reporting users

**Outreach**

**Description:**

**Migration Impact**

**Description:**

**Migration Impact**

**Analysis:**

**Alternative**

None

**Procedure**

**Description:**

**Operational Impact:**

**Estimate:** **80**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	80	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



## [CA-241027] Need to Remove Fine Grain Access on listed CalSAWS tables in Impacted Environments

Team Responsible:	<b>DBA</b>	Assignee:	<b>Robert Gault</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>Robert Gault</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.03.31</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>80</b>
Reporter:	<b>Sanjay Naik</b>	Regulation Reference:		Created:	<b>02/14/2022 10:06 AM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Sanjay Naik</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Tech]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
<b>Non-Committee Review:</b>	Approved by Laura Chavez on 3/14/2022.				
<b>Expedite Approval:</b>	Approved by Laura Chavez on 3/14/2022.				
<b>Current Design:</b>	When recipients or applicants move from one county to another, the receiving county does not have access to needed individual data from the source counties due to existing fine-grain access set up on the tables that listed in the attached report.				
<b>Request:</b>	Fine-grain access should be removed for the listed tables in all impacted environments. Upon further analysis, additional table(s) may be needed to include with this removal.				
<b>Recommendation:</b>	remove Fine-grain access.				
<b>Outreach Description:</b>					
<b>Migration Impact Description:</b>					
<b>Migration Impact Analysis:</b>					
<b>Alternative Procedure Description:</b>	None				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>80</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	80	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

# [CA-241052] Remove Obsoleted Forms from CalSAWS

- Resolved: 03/17/2022 04:26 AM

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Pooja Pandey</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>Indira Ramasamy</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.02.x1</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>81</b>
Reporter:	<b>Connie Buzbee</b>	Regulation Reference:		Created:	<b>02/14/2022 01:36 PM</b>
Status:	<b>Test Complete</b>	Impact Analysis:	<b>[Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Caroline Bui</b>	Training Impacted:	<b>[Job Aid]</b>	Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	<b>Correspondence Phase I</b>
Committee:	<b>[Correspondence]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

**Non-Committee Review:** Approved by Caroline L. Bui on 3/10/2022

**Expedite Approval:** Karen Rapponotti on 03/10/2022

## Current Design:

The following forms are currently in the Template Repository and/or are generated by the system.

- SOC 841 - Notice of Overpayment and Request for Voluntary Repayment (10/2009)
- CF 23 SAR - How to Report Household Changes (Per CRPC 2177)
- TEMP AR1 - Important Information New Reporting Requirements for CalWORKs and CalFresh (7/13) (Per CRPC 2212)
- DFA 377.7F-2 - CalFresh Repayment Notice Status Change From IHE to IPV Increase - Sponsor (4/2011)
- DFA 377.7F-4 - CalFresh Repayment Notice Status Change From IHE to IPV - Sponsor (4/2011)
- DFA 377.7F-6 - CalFresh Repayment Notice Status Change From IHE to IPV Reduced - Sponsor (4/2011)
- DFA 377.7F-3-CalFresh Repayment Notice IPV(4/2011)
- DFA 377.7F-1-CalFresh Repayment Notice Status Change From IHE to IPV Increase (4/2011) (Noting this is not the DFA 377.7F1 - Food Stamp repayment Notice for IPV Final Notice (10/2000) form
- WI 10072 - EBT Notice of Replacement Approval (1/2013) - (When Generated, this is the TEMP WI 10072 which was obsoleted with ACL 19-002)
- Pre-Pop -MAGI - Pre-Pop - Medi-Cal Renewal (8/2014)

## Request:

Remove these forms from the Template Repository in all languages.

Obsolete the following forms:

- SOC 841 - Notice of Overpayment and Request for Voluntary Repayment (10/2009) (Per ACL 15-07)
- CF 23 SAR- How to Report Household Changes (Per CRPC 2177)
- TEMP AR1 - Important Information New Reporting Requirements for CalWORKs and CalFresh (7/13) (Per CRPC 2212)
- DFA 377.7F-2 - CalFresh Repayment Notice Status Change From IHE to IPV Increase - Sponsor (4/2011)
- DFA 377.7F-4 - CalFresh Repayment Notice Status Change From IHE to IPV - Sponsor (4/2011)
- DFA 377.7F-6 - CalFresh Repayment Notice Status Change From IHE to IPV Reduced - Sponsor (4/2011)
- DFA 377.7F-3-CalFresh Repayment Notice IPV(4/2011)
- DFA 377.7F-1-CalFresh Repayment Notice Status Change From IHE to IPV Increase (4/2011) (Noting this is not the DFA 377.7F1 - Food Stamp repayment Notice for IPV Final Notice (10/2000) form
- WI 10072 - EBT Notice of Replacement Approval (1/2013) - (When Generated, this is the TEMP WI 10072 which was obsoleted with ACL 19-002)
- Pre-Pop -MAGI - Pre-Pop - Medi-Cal Renewal (8/2014)

## Recommendation:

Remove the listed Forms from the CalSAWS Template Repository.

## Outreach

**Description:**

**Migration Impact**

**Description:**

**Migration Impact**

**Analysis:**

**Alternative Procedure Description:** N/A

**Operational Impact:**

**Estimate:** 81

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	50	DBA :	0	Design :	16
Eligibility :	0	Fiscal :	0	Forms Test :	15
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



# [CA-241806] Application Accessibility Updates

Team Responsible:	<b>Online</b>	Assignee:	<b>Jalagari Paul</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>Andrea Rodriguez</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.02.x4</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>437</b>
Reporter:	<b>Matthew Lower</b>	Regulation Reference:		Created:	<b>02/28/2022 02:54 PM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Dymas Pena</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Usability]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

**Non-Committee Review:** Non-Committee Approval by Dymas Pena 03/09/2022

**Expedite Approval:** Approved by Frederick Gains 03/02/2022 for Karen Rapponotti

**Current Design:** The CalSAWS application's base code was created prior to certain accessibility requirements for visually impaired users.

**Request:** Update areas in the CalSAWS application that do not meet the Accessibility Guidelines as discovered during the Accessibility Audit.

**Recommendation:**

1. Update the CalSAWS Global Navigation menu to allow the Local Navigation to be accessed with the keyboard alone. (773185(B))
2. Update the Tasks pop-up Global menu to allow the options to be accessed with the keyboard alone. (774327(C))
3. Update the Help hyperlink on the Journal, Tasks, and Document Parameters pages to display only the Help icon image with the "Help" anchor text displaying to the right of the image. (775471(S)), (776567(S))
4. Update the Call Log List and Reception Log List windows to allow content to be accessed when zoomed in 200%. (776590(C)), (778904(S))
5. Update the drop-down hover background color globally to have a contrast ratio of at least 4.5:1 with the foreground color. (778682(S), 778688(S)), (778867(S))

## Outreach

### Description:

### Migration Impact

### Description:

### Migration Impact

### Analysis:

### Alternative

N/A

### Procedure

### Description:

### Operational Impact:

### Estimate: 437

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	284



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Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :	0	Special Project :	0
System Test Support :	113	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		



# [CA-226783] Training Release 21.11 - Training Environment Support

- Resolved: 03/03/2022 08:34 PM

Team Responsible:	<b>Training</b>	Assignee:	<b>Cristina Garcia</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[21.07]</b>	Designer Contact:	<b>Luis Alvarado [X]</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>21.11.19</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>60</b>
Reporter:	<b>Jira Cleanup</b>	Regulation Reference:		Created:	<b>03/25/2021 11:48 AM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:		Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Training</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Other]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

**Non-Committee Review:** Joyce Oshiro 02/24/2022 - Approved

**Expedite Approval:** Approved by Frederick Gains for Karen Rapponotti on 3/3/2022

**Current Design:** Currently, there is no SCR for Training Environment support/maintenance for the 21.11 release.

**Request:** Provide/conduct Training Environment support/maintenance activities for the 21.11 release. LMS support activities for the release will be tracked through a separate Training SCR.

**Recommendation:** Provide 21.11 release support for the following activities:

-Training environment maintenance: Major release deployments, data refreshes, case copy, case and login creation upon request, etc.

**Outreach Description:**

**Migration Impact Description:** There is no migration impact. This SCR allows for providing/conducting maintenance activities related to the Training Staging and Training Production environments.

**Migration Impact Analysis:** No Impact

**Alternative Procedure Description:** None.

**Operational Impact:**

**Estimate:** **60**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	60	Translation :	0



# [CA-237101] Training: Update DCFS Fiscal WBTs for 21.01 to 21.07 App Dev Changes

- Resolved: 03/07/2022 12:51 PM

Team Responsible:	<b>Training</b>	Assignee:	<b>Ajay Agrawal</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.02]</b>	Designer Contact:	<b>John Depauw</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.03.18</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>120</b>
Reporter:	<b>John Depauw</b>	Regulation Reference:		Created:	<b>11/22/2021 05:38 PM</b>
Status:	<b>Test Complete</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Ana Cruz</b>	Training Impacted:	<b>[CFP/WBT]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Migration Impact:	<b>No</b>	Funding Source ID:	
Project Phase (SCR):	<b>Training</b>	Approved by		Other Agency Cross	
Committee:	<b>[Other]</b>	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			

**Non-Committee Review:** Approved by Frederick Gains for Karen Rapponotti on 3/2/2022

**Expedite Approval:** Approved by Frederick Gains for Karen Rapponotti on 3/2/2022

**Current Design:** DCFS Fiscal WBTs are impacted by system changes implemented with the 21.01 to 21.07 Production release.

**Request:** DCFS Fiscal WBTs need to be updated to reflect system changes implemented with the 21.01 to 21.07 Production release.

**Recommendation:** Update the following DCFS Fiscal WBTs to reflect changes implemented with the App Dev SCR(s) listed:

1. 084-WBT-FSC-Fiscal-DCFS-01:
  - a. CA-217791 (Add Issuance Method Detail button.)
  - b. CA-214038 (Add the "Images" button.)
  - c. CA-215675 (GA GR Phase 1 - Two party check Changes for all programs)
  - d. CA-217781 (Implement Auxiliary Issuance Framework in CalSAWS)
2. 084-WBT-FSC-Fiscal-DCFS-02:
  - a. CA-215443 (Add soft validation for FC/AAP/KG programs on the Run EDBC page)
  - b. CA-214038 (Add the "Images" button.)
3. 084-WBT-FSC-Fiscal-DCFS-03:
  - a. CA-214038 (Add the "Images" button.)
  - b. CA-222186 (Requirements for Payee Address on Refunds)
4. 084-WBT-FSC-Fiscal-DCFS-04:
  - a. CA-214038 (Add the "Images" button.)
  - b. CA-212174 (Expanding SSI Cash-Out Nutritional Benefits)

## Outreach

**Description:**

**Migration Impact Description:** Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

## Migration Impact Analysis:

**Alternative Procedure Description:** N/A

## Operational Impact:

**Estimate:** 120

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0

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Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :	0	Special Project :	0
System Test Support :	0	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	120		



# [CA-241331] Update System posted TOP Transactions to have Case ID and Program Code

- Resolved: 03/08/2022 02:35 PM

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Bhumika Sharma</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.02]</b>	Designer Contact:	<b>Jimmy Tu</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.03.11</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>127</b>
Reporter:	<b>Sheryl E. Eppler</b>	Regulation Reference:		Created:	<b>02/17/2022 02:01 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Sheryl E. Eppler</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Collections, Tax Intercept]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
<b>Non-Committee Review:</b>					
<b>Expedite Approval:</b>	Approved by Karen Rapponotti on 02/17/2022				
<b>Current Design:</b>	System auto-posts all Treasury Offset Program (TOP PB00F701) Transactions to the Recovery Account. Because the system does not populate the Case ID or Program Code, the Receipt is missing the county address, client case name, case #, worker name, etc.				
<b>Request:</b>	Populate the Case ID and Program Code when auto-posting TOP Transactions (PB00F701) to the Recovery Account.				
<b>Recommendation:</b>	Update the Tax Intercept TOP auto-posting (PB00F701) of Recovery Account Transactions to include the Case ID and Program Code. Do a DCR to populate Case ID and Program Code on all receipts generated for C-IV Counties post cutover (26-SEP-2021) by Tax Intercept TOP auto-posting (PB00F701) job.				
<b>Outreach Description:</b>					
<b>Migration Impact Description:</b>	No Migration Impact				
<b>Migration Impact Analysis:</b>	N/A				
<b>Alternative Procedure Description:</b>					
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>127</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	83	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	34	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



# [CA-241651] Process California CAV (EBT CVV) Activation File in CalSAWS - Phase 1

- Resolved: 03/04/2022 03:57 PM

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Matthew Warren</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.02]</b>	Designer Contact:	<b>Sidhant Garg</b>	Change Type (SCR):	<b>Data Change</b>
Minor Version:	<b>22.03.04</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>121</b>
Reporter:	<b>Sidhant Garg</b>	Regulation Reference:		Created:	<b>02/23/2022 01:56 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Sheryl E. Eppler</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Fiscal]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

## Non-Committee

### Review:

**Expedite Approval:** Approved by Karen Rapponotti on 02/24/2022

**Current Design:** Due to the influx of EBT theft over the past few months, CDSS is working with their partners at OSI and FIS towards the implementation of adding the CAV (Card Authentication Value) functionality to the EBT cards. Adding this functionality will add a layer of security that will protect clients from various scamming thefts. FIS is planning to replace all existing EBT Cards with this new feature and is proposing to send a file weekly to CalSAWS to report/notify of the cards that are replaced and activated by the client.

**Request:** Process the new California CAV Activation File in CalSAWS received from FIS

**Recommendation:**

1. Process the new California CAV Activation File in CalSAWS which will be received from FIS and use the following logic to store the new card details.
  - a. Find the information in CalSAWS using the old card number, if a matching info is found in CalSAWS and if the old card is the latest card, then replace it with the new card information from the file. Also, check the Recipient Indicator shared in the file with the value in CalSAWS database. If a match is found then only do the replacement action else the record will be skipped.
  - b. Use Card Recipient Type Code value from the file
  - c. Use delivery Method as Manual
  - d. Use '90' as the created by worker for the new card
  - e. Copy the Card access code and Restaurant Indicator from old card to new card.

### NOTE:

1. This activity will be performed multiple times over coming weeks based on how many files are shared by FIS.
2. This new file will not contain any PII other than the the EBT card number.
3. EBT Vendor (FIS) will share the the CAV File via a secure link which CalSAWS then needs to access to download it and run through an Anti-Virus software. After successful scan, the file will be loaded into the CalSAWS database for processing. EBT vendor cannot send this file via a SFTP server as this is a new file and to setup connections to transfer a new file may take at least 90 days on EBT Vendor side to accomplish.
4. The records from the file which are not replaced/updated in CalSAWS, those will be shared with counties via list for manual action.

## Outreach

### Description:

**Migration Impact Description:** No Impact

### Description:

### Migration Impact

### Analysis:

### Alternative

### Procedure

### Description:

Manually Add replaced EBT cards ( in FIS) in CalSAWS by using Add Manual button on the EBT Account Detail page

### Operational Impact:

**Estimate:** 121

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	14	Design :	0
Eligibility :	0	Fiscal :	55	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	42	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



# [CA-242110] Process California CAV (EBT CVV) Activation File in CalSAWS - Phase 2

- Resolved: 03/11/2022 04:38 PM

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Matthew Warren</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.02]</b>	Designer Contact:	<b>Sidhant Garg</b>	Change Type (SCR):	<b>Data Change</b>
Minor Version:	<b>22.03.11</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>32</b>
Reporter:	<b>Sidhant Garg</b>	Regulation Reference:		Created:	<b>03/07/2022 10:33 AM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Sheryl E. Eppler</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Fiscal]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

### Non-Committee

**Review:**

**Expedite Approval:** Approved by Karen Rapponotti on 02/24/2022

**Current Design:** Due to the influx of EBT theft over the past few months, CDSS is working with their partners at OSI and FIS towards the implementation of adding the CAV (Card Authentication Value) functionality to the EBT cards. Adding this functionality will add a layer of security that will protect clients from various scamming thefts. FIS is planning to replace all existing EBT Cards with this new feature and is proposing to send a file weekly to CalSAWS to report/notify of the cards that are replaced and activated by the client.

**Request:** Process the new California CAV Activation File in CalSAWS received from FIS

**Recommendation:**

1. Process the new California CAV Activation File in CalSAWS which will be received from FIS and use the following logic to store the new card details.
  - a. Find the information in CalSAWS using the old card number, if a matching info is found in CalSAWS and if the old card is the latest card, then replace it with the new card information from the file. Also, check the Recipient Indicator shared in the file with the value in CalSAWS database. If a match is found then only do the replacement action else the record will be skipped.
  - b. Use Card Recipient Type Code value from the file
  - c. Use delivery Method as Manual
  - d. Use '90' as the created by worker for the new card
  - e. Copy the Card access code and Restaurant Indicator from old card to new card.

#### NOTE:

1. This activity will be performed multiple times over coming weeks based on how many files are shared by FIS.
2. This new file will not contain any PII other than the the EBT card number.
3. EBT Vendor (FIS) will share the the CAV File via a secure link which CalSAWS then needs to access to download it and run through an Anti-Virus software. After successful scan, the file will be loaded into the CalSAWS database for processing. EBT vendor cannot send this file via a SFTP server as this is a new file and to setup connections to transfer a new file may take at least 90 days on EBT Vendor side to accomplish.
4. The records from the file which are not replaced/updated in CalSAWS, those will be shared with counties via list for manual action.

### Outreach

**Description:**

**Migration Impact Description:** No Impact

**Migration Impact Analysis:**

**Alternative Procedure Description:** Manually Add replaced EBT cards ( in FIS) in CalSAWS by using Add Manual button on the EBT Account Detail page

**Operational Impact Estimate:** 32



Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	20	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	7	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

# [CA-207137] DDID 2196, 2200, 2201 - CalWIN Fiscal Interfaces

- Resolved: 03/09/2022 08:56 AM

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Eric Chu</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[22.03]</b>	Designer Contact:	<b>Eric Wu</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>971</b>
Reporter:	<b>Lynnel Silva</b>	Regulation Reference:		Created:	<b>03/15/2019 10:02 AM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Claudia Pinto</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS DD&amp;I</b>
Consortium Contact:		Migration Impact:	<b>No</b>	Funding Source ID:	
Project Phase (SCR):	<b>Migration</b>	Approved by		Other Agency Cross	
Committee:	<b>[Other]</b>	Committee:		Reference:	
Consortium Review	<b>EpplerSE -</b>	Consortium Review	<b>12/07/2021</b>		
Approval:	<b>Approved -</b>	Approval Date:			
	<b>12/07/2021</b>				

## Non-Committee Review:

**Expedite Approval:** Approved by Karen Rapponotti on 12/07/2021

## Current Design:

1. The Warrant Print Writer generate interface files contain required information to process routine warrants that are ready for printing. The writer will generate the following files:
  - A Daily file that includes Supplemental Benefits, Service Payments, and Collections Refunds.
  - A Monthly file that includes non-Foster Care Monthly Benefits.
  - A Monthly file that includes Foster Care Monthly Benefits.
2. The Warrant Print reader process an inbound Warrant Print file provided by the county that contains info about printed warrants. The reader will do the following:
  - Update warrant issuances with warrant control numbers, issue date, stale date, and set the status to "Issued" for printed warrants.
  - Update warrant issuance with error status and reason of the error for warrants that did not print.
3. The Auditor Controller interface sends the following information to Counties' Auditor/Financial system for processing:
  - Claimed Recoveries of Aid, Supplemental/Monthly benefits, Service Payments, and Expunged/Reactivated benefits. This does not include valuable issuances such as bus tickets, gas cards, etc.
  - Future, current, or prior month's claimed adjustments for Supplemental/Monthly benefits, Service Payments, and Expunged/Reactivated benefits. This does not include valuables and valuable issuance adjustments such as bus tickets, gas cards, etc.
  - Unclaimed issuances and cancellations.

## Request:

Per Design Differences ID (DDID) 2196, 2200 and 2201, CalSAWS will add the below interfaces for CalWIN counties.

1. Warrant Print Writer
2. Warrant Print Reader
3. Auditor Controller Writer

## Recommendation:

Add the following interfaces for the opt-in CalWIN counties.

1. Warrant Print Writer
2. Warrant Print Reader
3. Auditor Controller Writer

## Outreach

### Description:

### Migration Impact

### Description:

### Migration Impact

### Analysis:

**Alternative Procedure Description:** N/A - CalSAWS DD&I Requirement

**Operational Impact:**  
**Estimate:** 971

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	737	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	234	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



# [CA-213530] DDID 319 - Migrate Pay Codes and Fund Codes for CalWIN Migration Counties

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Matthew Warren</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.03]</b>	Designer Contact:	<b>Eric Wu</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.04.14</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>196</b>
Reporter:	<b>Lynnel Silva</b>	Regulation Reference:		Created:	<b>02/12/2020 09:43 AM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Michele Peterson</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Migration</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Other]</b>	Approved by Committee:		Other Agency Cross Reference:	<b>CIV-103969, CA-207471</b>
Consortium Review Approval:	<b>Claudia Pinto 2/22/2022</b>	Consortium Review Approval Date:			

**Non-Committee Review:** Claudia Pinto 2/17/2022

**Expedite Approval:** Approved by Karen Rapponotti on 02/22/2022

**Current Design:** Pay Codes are utilized in the CalSAWS System to identify Supportive Service or Ancillary issuances that are not part of a program's regular benefit. Fund Codes are utilized in the CalSAWS System to map a county expenditure to a county accounting string/funding source. Pay Codes and Fund Codes can be configured by County and Program. There are approximately 418 Pay Codes and 1129 Fund Codes that are currently active for Los Angeles County in the CalSAWS System.

**Request:** The CONTRACTOR shall migrate the 58 Counties specific pay codes and update the "Pay Code" field on the Payment Amount Used by EDBC page to only display pay codes that apply to the CONSORTIUM County.

**Recommendation:**

1. Enable the Pay Codes and Fund Codes with the existing CalSAWS Pay Codes and Fund Codes for 18 CalWIN Counties. Use the Attached Master Pay Code list to enable.
2. Create a fund code determination job (PBXXF111) for the 18 CalWIN Counties.

**Outreach**

**Description:**

**Migration Impact Description:** N/A

**Migration Impact Analysis:**

**Alternative Procedure Description:** N/A - CalSAWS DD&I Requirement

**Operational Impact:**

**Estimate:** **196**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	150	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	46	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



# [CA-227045] DDID 2726 FDS CSC: Environments for Existing Contact Center Counties

Team Responsible:	<b>Contact Center</b>	Assignee:	<b>Pramod Ramesh</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[22.03]</b>	Designer Contact:	<b>Pramod Ramesh</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.04.21</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>480</b>
Reporter:	<b>Charles Heo</b>	Regulation Reference:		Created:	<b>04/01/2021 03:04 PM</b>
Status:	<b>Development Complete</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Darcy Alexander</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Migration</b>	Migration Impact:	<b>Yes</b>	Funding Source ID:	
Committee:	<b>[IVR &amp; Contact Center]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

**Non-Committee Review:** Darcy Alexander Approval of SCR 3-9-2022

**Expedite Approval:** Karen J. Rapponotti Approved 3/11/2022

**Current Design:** County Contact Center's Amazon Connect Instance share a single AWS Account

**Request:** Modify shared Lambdas so they can be deployed to new AWS accounts that support one county Amazon Connect Instance per account.

**Recommendation:** \*\*\* Back-end Change Only, no impact to end users \*\*\*

1) Update Lambda code to support a 1:1 account structure.

2) Update Lambda Gradle properties to use CalSAWS artifactory URL

## Outreach

### Description:

**Migration Impact Description:** Closes Migration DDID 2726

**Migration Impact Analysis:** No Impact

**Alternative Procedure Description:** N/A

### Operational Impact:

**Estimate:** **480**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	480	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



# [CA-235480] Add Fund Code Mapping for CW Timed Out Pay Codes

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>John Besa</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.03]</b>	Designer Contact:	<b>Sidhant Garg</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.04.14</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>197</b>
Reporter:	<b>Claudia Pinto</b>	Regulation Reference:		Created:	<b>10/21/2021 11:27 AM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Sheryl E. Eppler</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Fiscal]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

**Non-Committee Review:** Approved by Karen Rapponotti on 01/27/2022

**Expedite Approval:** Approved by Karen Rapponotti on 01/27/2022

**Current Design:** For LA County, Auto Pay Code Determination logic was updated to account for CalWORKs Time limited funding and subsequently, the logic to account for Transitional funding was turned off. This is now causing issues for C-IV counties post migration, where the system is trying to determine the Pay Code by looking for CalWORKs Time limited funding ( which only exists for LA County) and therefore, is assigning Pay Codes which are not even turned on/enabled for any C-IV county.

**Request:** Update the Auto Pay Code Determination logic, to account for CalWORKs Time limited funding only for LA County.

Update the Auto Pay Code Determination logic, to account for Transitional funding for all counties except LA County.

Update the Pay Code Determination logic so the system will populate pay code on the payment request for diaper allowance to the WTW General pay code when:

- The program is WTW, REP or Cal-Learn.
- The aid code is 4P, or 4R.
- The 'Employed' indicator is set to either to 'Yes' or 'No'.
- The 'Transitional' indicator is set to 'No'.

**Recommendation:** Update the Auto Pay Code Determination logic, to account for CalWORKs Time limited funding only for LA County.

Update the Auto Pay Code Determination logic, to account for Transitional funding for all counties except LA County.

Update the Pay Code Determination logic so the system will populate pay code on the payment request for diaper allowance to the WTW General pay code when:

- The program is WTW, REP or Cal-Learn.
- The aid code is 4P, or 4R.
- The 'Employed' indicator is set to either to 'Yes' or 'No'.
- The 'Transitional' indicator is set to 'No'.

**Outreach Description:**

**Migration Impact Description:** No Impact

**Migration Impact Analysis:**

**Alternative Procedure Description:**  
**Operational Impact Estimate:** N/A  
**197**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	127	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	50	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

 **[CA-236175] NA 791 - Turn generation batch on, populating phone #**

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Sahithi Pabba</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.03]</b>	Designer Contact:	<b>Jasmine Chen</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.04.26</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>340</b>
Reporter:	<b>Jasmine Chen</b>	Regulation Reference:		Created:	<b>11/03/2021 02:37 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Laura Ould</b>	Training Impacted:		Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Correspondence, Foster Care/Kin GAP/AAP]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
<b>Non-Committee Review:</b>	2/2/2022 Design reviewed and approved L.Ould ; 12/21/2021, Expedited Production Deployment approved by Karen J. Rapponotti				
<b>Expedite Approval:</b>	12/21/2021, Expedited Production Deployment approved by Karen J. Rapponotti				
<b>Current Design:</b>	<p>Form version</p> <p>The NA 791 form generation batch, PB00R2001, was turned off for Migration counties via CA-235468 because the associated NA 791 version was generating with Los Angeles County references.</p> <p>NOA version</p> <p>The NA 791 NOA version in CalSAWS (generated via EDBC) currently populates only Los Angeles County's Post Adoption Services (PAS) phone number. The system does not have the PAS phone numbers for other counties</p>				
<b>Request:</b>	<p>Form version</p> <p>1. Turn back on the NA 791 generation batch for Migration counties.</p> <p>NOA version</p> <p>2. Update the NOA to remove LA County-specific references from NA 791. For the PAS field, populate the specific PAS phone number provided by the county from CRFI 21-067</p>				
<b>Recommendation:</b>	<p>Form version</p> <p>1. Update the NA 791 variable population logic to populate the PAS phone number field, if applicable, when generated via Template Repository.</p> <p>2. Turn back on the NA 791 generation batch, PB00R2001, for Migration counties. Update its batch sweep conditions to suppress the NA 791, for the scenario of a 'Non-Minor Dependent (NMD) Turning 18', if the county has no PAS phone number available.</p> <p>NOA version</p> <p>3. Add new nullable database column to store PAS phone numbers by county.</p> <p>4. Update the NA 791 reason fragments to remove LA County-specific references from the NOA. Create a PAS variable and populate the PAS phone number stored for the county in context.</p> <p>5. Update NA 791 generation logic for a NOA status to be set to 'Incomplete' if there is no PAS phone number stored for the county in context.</p> <p>Please see design documentation for more details.</p>				
<b>Outreach Description:</b>					
<b>Migration Impact Description:</b>	N/A				
<b>Migration Impact Analysis:</b>					



**Alternative Procedure** none

**Description:**

**Operational Impact:**

**Estimate: 340**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	221	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	89	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



## [CA-236975] Training: Update General Eligibility WBTs for 21.01-22.01 App Dev Changes

Team Responsible:	<b>Training</b>	Assignee:	<b>Ajay Agrawal</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.03]</b>	Designer Contact:	<b>John Depauw</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.05.20</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>400</b>
Reporter:	<b>John Depauw</b>	Regulation Reference:		Created:	<b>11/18/2021 04:37 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Ana Cruz</b>	Training Impacted:	<b>[CFP/WBT]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Training</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Training]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

**Non-Committee Review:** Approved by Frederick Gains for Karen Rapponotti on 3/2/2022

**Expedite Approval:** Approved by Frederick Gains per Karen Rapponotti on 3/2/2022

**Current Design:** General Eligibility WBTs are impacted by system changes implemented with the 21.01 to 22.01 Production release.

**Request:** General Eligibility WBTs need to be updated to reflect system changes implemented with the 21.01 to 22.01 Production release.

**Recommendation:** Update the following General Eligibility WBTs to reflect changes implemented with the App Dev SCR(s) listed:

1. 040-WBT-ELA-Eligibility General-01
  - a. CA-214038 (Add the "Images" button.)
  - b. CA-203995 (Contact Detail Page Voice Print Button)
  - c. CA-239472 (Case Summary Page - Remove yellow banner)
2. 040-WBT-ELA-Eligibility General-02-A
  - a. CA-214038 (Add the "Images" button.)
  - b. CA-201377 (Managed/Un-Managed updates, several pages)
  - c. CA-217791 (Add Issuance Method Detail button.)
  - d. CA-239472 (Case Summary Page - Remove yellow banner)
3. 040-WBT-ELA-Eligibility General-02-B
  - a. CA-214038 (Add the "Images" button.)
  - b. CA-201377 (Managed/Un-Managed updates, several pages)
  - c. CA-215443 (Add soft validation for FC/AAP/KG programs on the Run EDBC page)
  - d. CA-227345 (Add Hyperlink on EDBC List Page for Converted General Managed EDBCs)
  - e. CA-239472 (Case Summary Page - Remove yellow banner)
4. 040-WBT-ELA-Eligibility General-03
  - a. CA-214038 (Add the "Images" button.)
  - b. CA-201377 (Managed/Un-Managed updates, several pages)
  - c. CA-215443 (Add soft validation for FC/AAP/KG programs on the Run EDBC page)
  - d. CA-212174 (Update Recovery Account Detail page, EBT Repayment Detail page and Receipt Detail)
  - e. CA-226861 (Update EDBC Summary Related Cases section to display County Name instead of County Code)
  - f. CA-227345 (Add Hyperlink on EDBC List Page for Converted General Managed EDBCs)
  - g. CA-239472 (Case Summary Page - Remove yellow banner)
5. 040-WBT-ELA-Eligibility General-04
  - a. CA-214038 (Add the "Images" button.)
  - b. CA-201377 (Managed/Un-Managed updates, several pages)
  - c. CA-239472 (Case Summary Page - Remove yellow banner)

6. 040-WBT-ELA-Eligibility General-05
  - a. CA-214038 (Add the "Images" button.)
  - b. CA-201377 (Managed/Un-Managed updates, several pages)
  - c. CA-239472 (Case Summary Page - Remove yellow banner)
7. 040-WBT-ELA-Eligibility General-06
  - a. CA-214038 (Add the "Images" button.)
8. 040-WBT-ELA-Eligibility General-07
  - a. CA-214038 (Add the "Images" button.)
  - b. CA-239472 (Case Summary Page - Remove yellow banner)
9. 040-WBT-ELA-Eligibility General-08
  - a. CA-214038 (Add the "Images" button.)
  - b. CA-217791 (Add Issuance Method Detail button.)
10. 040-WBT-ELA-Eligibility General-09-A
  - a. CA-214038 (Add the "Images" button.)
  - b. CA-227345 (Add Hyperlink on EDBC List Page for Converted General Managed EDBCs)
11. 040-WBT-ELA-Eligibility General-09-B
  - a. CA-214038 (Add the "Images" button.)
  - b. c. CA-215443 (Add soft validation for FC/AAP/KG programs on the Run EDBC page)
  - c. CA-239472 (Case Summary Page - Remove yellow banner)

**Outreach**

**Description:**

**Migration Impact**

**Description:**

Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

**Migration Impact**

**Analysis:**

**Alternative**

N/A

**Procedure**

**Description:**

**Operational Impact:**

**Estimate:**

**400**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	0	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	400		



# [CA-237015] Training: Update Eligibility Supervisor WBTs for 21.01 to 21.07 App Dev Changes

Team Responsible:	<b>Training</b>	Assignee:	<b>Gayathri Anchal</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.03]</b>	Designer Contact:	<b>John Depauw</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.05.20</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>55</b>
Reporter:	<b>John Depauw</b>	Regulation Reference:		Created:	<b>11/19/2021 12:05 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Ana Cruz</b>	Training Impacted:	<b>[CFP/WBT]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Training</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Training]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
<b>Non-Committee Review:</b>	Approved by Frederick Gains for Karen Rapponotti 3/2/2022				
<b>Expedite Approval:</b>	Approved by Frederick Gains for Karen Rapponotti 3/2/2022				
<b>Current Design:</b>	Eligibility Supervisor WBTs are impacted by system changes implemented with the 21.01 to 21.07 Production release.				
<b>Request:</b>	Eligibility Supervisor WBTs need to be updated to reflect system changes implemented with the 21.01 to 21.07 Production release.				
<b>Recommendation:</b>	<p>Update the following Eligibility Supervisor WBTs to reflect changes implemented with App Dev SCR(s) listed:</p> <ol style="list-style-type: none"> <li>1. 042-WBT-ELB-Eligibility Supervisor-01               <ol style="list-style-type: none"> <li>a. CA-215443 (Add soft validation for FC/AAP/KG programs on the Run EDBC page)</li> <li>b. CA-214038 (Add the "Images" button.)</li> <li>c. CA-227345 (Add Hyperlink on EDBC List Page for Converted General Managed EDBCs)</li> </ol> </li> <li>2. 042-WBT-ELB-Eligibility Supervisor-02               <ol style="list-style-type: none"> <li>a. CA-214038 (Add the "Images" button.)</li> </ol> </li> </ol>				
<b>Outreach Description:</b>	N/A				
<b>Migration Impact Description:</b>	Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.				
<b>Migration Impact Analysis:</b>	N/A				
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>55</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	55	Translation :	0



## [CA-237018] Training: Update Eligibility CalFresh WBTs for 21.01 to 21.07 App Dev Changes

Team Responsible:	<b>Training</b>	Assignee:	<b>Mary Ann Verghese</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.03]</b>	Designer Contact:	<b>John Depauw</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.05.20</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>300</b>
Reporter:	<b>John Depauw</b>	Regulation Reference:		Created:	<b>11/19/2021 01:13 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Ana Cruz</b>	Training Impacted:	<b>[CFP/WBT]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Training</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Training]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

**Non-Committee Review:** Approved by Frederick Gains for Karen Rapponotti on 3/2/2022

**Expedite Approval:** Approved by Frederick Gains for Karen Rapponotti on 3/2/2022

**Current Design:** General Eligibility WBTs are impacted by system changes implemented with the 21.01 to 21.07 Production release.

**Request:** General Eligibility WBTs are impacted by system changes implemented with the 21.01 to 21.07 Production release.

**Recommendation:** Update the following Eligibility CalFresh WBTs to reflect changes implemented with the App Dev SCR(s) listed:

1. 046-WBT-ELD-Eligibility CalFresh-01
  - a. CA-214038 (Add the "Images" button.)
  - b. CA-217791 (Add Issuance Method Detail button.)
  - c. CA-201377 (Managed/Un-Managed updates, several pages)
2. 046-WBT-ELD-Eligibility CalFresh-02
  - a. CA-214038 (Add the "Images" button.)
  - b. CA-215443 (Add soft validation for FC/AAP/KG programs on the Run EDBC page)
  - c. CA-201377 (Managed/Un-Managed updates, several pages)
  - d. CA-227345 (Add Hyperlink on EDBC List Page for Converted General Managed EDBCs)
3. 046-WBT-ELD-Eligibility CalFresh-03
  - a. CA-214038 (Add the "Images" button.)
  - b. CA-215443 (Add soft validation for FC/AAP/KG programs on the Run EDBC page)
  - c. CA-201377 (Managed/Un-Managed updates, several pages)
  - d. CA-227345 (Add Hyperlink on EDBC List Page for Converted General Managed EDBCs)
4. 046-WBT-ELD-Eligibility CalFresh-04
  - a. CA-214038 (Add the "Images" button.)
  - b. CA-215443 (Add soft validation for FC/AAP/KG programs on the Run EDBC page)
  - c. CA-201377 (Managed/Un-Managed updates, several pages)
  - d. CA-50303 (Update WTW/REP Sanctions from Program Level to Person Level - potential new sections for several pages and adding an edit button)
  - e. CA-227345 (Add Hyperlink on EDBC List Page for Converted General Managed EDBCs)
5. 046-WBT-ELD-Eligibility CalFresh-05
  - a. CA-214038 (Add the "Images" button.)
  - b. CA-215443 (Add soft validation for FC/AAP/KG programs on the Run EDBC page)
  - c. CA-201377 (Managed/Un-Managed updates, several pages)
  - d. CA-227345 (Add Hyperlink on EDBC List Page for Converted General Managed EDBCs)
6. 046-WBT-ELD-Eligibility CalFresh-06

- a. CA-214038 (Add the "Images" button.)
- b. CA-215443 (Add soft validation for FC/AAP/KG programs on the Run EDBC page)
- c. CA-201377 (Managed/Un-Managed updates, several pages)

**Outreach**

**Description:**

**Migration Impact**

Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.

**Description:**

**Migration Impact**

**Analysis:**

**Alternative**

None.

**Procedure**

**Description:**

**Operational Impact:**

**Estimate:**

**300**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :	0	Special Project :	0
System Test Support :	0	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Tech ForgeRock :	0
		Training :	300	Translation :	0



# [CA-237028] Training: Update Foster Care WBTs for 21.01 to 21.07 App Dev Changes

Team Responsible:	<b>Training</b>	Assignee:	<b>Ajay Agrawal</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.03]</b>	Designer Contact:	<b>John Depauw</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.05.20</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>200</b>
Reporter:	<b>John Depauw</b>	Regulation Reference:		Created:	<b>11/19/2021 02:31 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Ana Cruz</b>	Training Impacted:	<b>[CFP/WBT]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Training</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Training]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

**Non-Committee Review:** Approved by Frederick Gains for Karen Rapponotti on 3/2/2022

**Expedite Approval:** Approved by Frederick Gains for Karen Rapponotti on 3/2/2022

**Current Design:** Foster Care WBTs are impacted by system changes implemented with the 21.01 to 21.07 Production release.

**Request:** Foster Care WBTs need to be updated to reflect system changes implemented with the 21.01 to 21.07 Production release.

- Recommendation:** Update the following Foster Care WBTs to reflect changes implemented with the App Dev SCR(s) listed:
1. 048-WBT-ELE-Eligibility Foster Care-01-A
    - a. CA-214038 (Add the "Images" button.)
    - b. CA-201377 (Managed/Un-Managed updates, several pages)
  2. 048-WBT-ELE-Eligibility Foster Care-01-B
    - a. CA-215443 (Add soft validation for FC/AAP/KG programs on the Run EDBC page)
    - b. CA-214038 (Add the "Images" button.)
    - c. CA-201377 (Managed/Un-Managed updates, several pages)
    - d. CA-227345 (Add Hyperlink on EDBC List Page for Converted General Managed EDBCs)
  3. 048-WBT-ELE-Eligibility Foster Care-02-A
    - a. CA-214038 (Add the "Images" button.)
    - b. CA-201377 (Managed/Un-Managed updates, several pages)
  4. 048-WBT-ELE-Eligibility Foster Care-02-B
    - a. CA-215443 (Add soft validation for FC/AAP/KG programs on the Run EDBC page)
    - b. CA-214038 (Add the "Images" button.)
    - c. CA-201377 (Managed/Un-Managed updates, several pages)
    - d. CA-227345 (Add Hyperlink on EDBC List Page for Converted General Managed EDBCs)

**Outreach Description:** Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

**Migration Impact Description:**

**Migration Impact Analysis:** N/A

**Alternative Procedure Description:**

**Operational Impact Estimate:** **200**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0

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Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :	0	Special Project :	0
System Test Support :	0	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	200		





# [CA-237033] Training: Update General Relief WBTs for 21.01 to 21.07 App Dev Changes

Team Responsible:	<b>Training</b>	Assignee:	<b>John Depauw</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.03]</b>	Designer Contact:	<b>John Depauw</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.05.20</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>75</b>
Reporter:	<b>John Depauw</b>	Regulation Reference:		Created:	<b>11/19/2021 03:13 PM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Ana Cruz</b>	Training Impacted:	<b>[CFP/WBT]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Training</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Training]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

**Non-Committee Review:** Approved by Frederick Gains for Karen Rapponotti on 3/2/2022

**Expedite Approval:** Approved by Frederick Gains for Karen Rapponotti on 3/2/2022

**Current Design:** General Relief WBTs are impacted by system changes implemented with the 21.01 to 21.07 Production release.

**Request:** General Relief WBTs need to be updated to reflect system changes implemented with the 21.01 to 21.07 Production release.

**Recommendation:** Update the General Relief WBTs to reflect changes implemented with the App Dev SCR(s) listed:

1. 050-WBT-ELF-Eligibility General Relief-01
  - a. CA-215443 (Add soft validation for FC/AAP/KG programs on the Run EDBC page)
  - b. CA-217791 (Add Issuance Method Detail button.)
  - c. CA-214038 (Add the "Images" button.)
  - d. CA-201377 (Managed/Un-Managed updates, several pages)
  - e. CA-227345 (Add Hyperlink on EDBC List Page for Converted General Managed EDBCs)
  
2. 050-WBT-ELF-Eligibility General Relief-02
  - a. CA-215443 (Add soft validation for FC/AAP/KG programs on the Run EDBC page)
  - b. CA-214038 (Add the "Images" button.)
  - c. CA-201377 (Managed/Un-Managed updates, several pages)
  - d. CA-227345 (Add Hyperlink on EDBC List Page for Converted General Managed EDBCs)
  - e. CA-50303 (Update WTW/REP Sanctions from Program Level to Person Level - potential new sections for several pages and adding an edit button)

**Outreach Description:** Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

**Migration Impact Analysis:** N/A

**Alternative Procedure Description:**

**Operational Impact:**

**Estimate:** 75

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0

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Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :	0	Special Project :	0
System Test Support :	0	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	75		



# [CA-237037] Training: Update Medi-Cal WBTs for 21.01 to 21.07 App Dev Changes

Team Responsible:	<b>Training</b>	Assignee:	<b>Gayathri Anchal</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.03]</b>	Designer Contact:	<b>John Depauw</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.05.20</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>450</b>
Reporter:	<b>John Depauw</b>	Regulation Reference:		Created:	<b>11/19/2021 04:00 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Ana Cruz</b>	Training Impacted:	<b>[CFP/WBT]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Training</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Other]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

**Non-Committee Review:** Approved by Frederick Gains for Karen Rapponotti on 3/2/2022

**Expedite Approval:** Approved by Frederick Gains for Karen Rapponotti on 3/2/2022

**Current Design:** Medi-Cal WBTs are impacted by system changes implemented with the 21.01 to 21.07 Production release.

**Request:** Medi-Cal WBTs need to be updated to reflect system changes implemented with the 21.01 to 21.07 Production release.

- Recommendation:** Update the following Medi-Cal WBTs to reflect changes implemented with the App Dev SCR(s) listed:
1. 052-WBT-ELG-Eligibility Medi-Cal-01-A
    - a. CA-214038 (Add the "Images" button.)
    - b. CA-201377 (Managed/Un-Managed updates, several pages)
    - c. CA-219401 (Update CWS Medi-Cal Requested Medi-Cal Types)
  2. 052-WBT-ELG-Eligibility Medi-Cal-01-B
    - a. CA-214038 (Add the "Images" button.)
    - b. CA-201377 CA-201377 (Managed/Un-Managed updates, several pages)
  3. 052-WBT-ELG-Eligibility Medi-Cal-01-C
    - a. CA-214907 (Task Mgt - Task Images Button)
    - b. CA-215443 (Add soft validation for FC/AAP/KG programs on the Run EDBC page)
    - c. CA-215944 (Enable the Call Log Task.)
    - d. CA-214038 (Add the "Images" button.)
    - e. CA-201377 CA-201377 (Managed/Un-Managed updates, several pages)
    - f. CA-227345 (Add Hyperlink on EDBC List Page for Converted General Managed EDBCs)
    - g. CA-224397 (Add 'Income Proof Required' and 'Consumer Protection Programs' to MAGI Determination Detail)
  4. 052-WBT-ELG-Eligibility Medi-Cal-02-A
    - a. CA-214038 (Add the "Images" button.)
    - b. CA-201377 CA-201377 (Managed/Un-Managed updates, several pages)
  5. 052-WBT-ELG-Eligibility Medi-Cal-02-B
    - a. CA-214038 (Add the "Images" button.)
    - b. CA-201377 CA-201377 (Managed/Un-Managed updates, several pages)
    - c. CA-219401 (Update CWS Medi-Cal Requested Medi-Cal Types)
    - d. CA-227345 (Add Hyperlink on EDBC List Page for Converted General Managed EDBCs)
  6. 052-WBT-ELG-Eligibility Medi-Cal-03
    - a. CA-215443 (Add soft validation for FC/AAP/KG programs on the Run EDBC page)
    - b. CA-214038 (Add the "Images" button.)
    - c. CA-201377 CA-201377 (Managed/Un-Managed updates, several pages)
    - d. CA-219401 (Update CWS Medi-Cal Requested Medi-Cal Types)
    - e. CA-227345 (Add Hyperlink on EDBC List Page for Converted General Managed EDBCs)
  7. 052-WBT-ELG-Eligibility Medi-Cal-04
    - a. CA-215443 (Add soft validation for FC/AAP/KG programs on the Run EDBC page)
    - b. CA-214038 (Add the "Images" button.)
    - c. CA-201377 CA-201377 (Managed/Un-Managed updates, several pages)
    - d. CA-214037 (Distributed Documents Page Link)

- e. CA-227345 (Add Hyperlink on EDBC List Page for Converted General Managed EDBC)
- 8. 052-WBT-ELG-Eligibility Medi-Cal-05-A
  - a. CA-214038 (Add the "Images" button.)
  - b. CA-201377 CA-201377 (Managed/Un-Managed updates, several pages)
  - c. CA-219401 (Update CWS Medi-Cal Requested Medi-Cal Types)
- 9. 052-WBT-ELG-Eligibility Medi-Cal-05-B
  - a. CA-215443 (Add soft validation for FC/AAP/KG programs on the Run EDBC page)
  - b. CA-214038 (Add the "Images" button.)
  - c. CA-201377 CA-201377 (Managed/Un-Managed updates, several pages)
  - d. CA-214037 (Distributed Documents Page Link)
  - e. CA-219401 (Update CWS Medi-Cal Requested Medi-Cal Types)
  - f. CA-227345 (Add Hyperlink on EDBC List Page for Converted General Managed EDBC)
- 10. 052-WBT-ELG-Eligibility Medi-Cal-06
  - a. CA-215443 (Add soft validation for FC/AAP/KG programs on the Run EDBC page)
  - b. CA-214038 (Add the "Images" button.)
  - c. CA-201377 CA-201377 (Managed/Un-Managed updates, several pages)
  - d. CA-227345 (Add Hyperlink on EDBC List Page for Converted General Managed EDBC)
- 11. 052-WBT-ELG-Eligibility Medi-Cal-DCFS-07
  - a. CA-207101 (Update Application "Source" dropdown field)
  - b. CA-214038 (Add the "Images" button.)
  - c. CA-201377 CA-201377 (Managed/Un-Managed updates, several pages)

**Outreach**

**Description:**

**Migration Impact**

**Description:**

Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

**Migration Impact**

**Analysis:**

**Alternative**

N/A

**Procedure**

**Description:**

**Operational Impact:**

**Estimate: 450**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	450	Translation :	0



# [CA-237088] Training: Update Employment Services-WTW WBTs for 21.01 to 21.07 App Dev Changes

Team Responsible:	<b>Training</b>	Assignee:	<b>Ajay Agrawal</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.03]</b>	Designer Contact:	<b>John Depauw</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.05.20</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>342</b>
Reporter:	<b>John Depauw</b>	Regulation Reference:		Created:	<b>11/22/2021 02:21 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Ana Cruz</b>	Training Impacted:	<b>[CFP/WBT]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Training</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Other]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

**Non-Committee Review:** Approved by Frederick Gains for Karen Rapponotti on 3/2/2022

**Expedite Approval:** Approved by Frederick Gains for Karen Rapponotti on 3/2/2022

**Current Design:** Employment Services-WTW WBTs are impacted by system changes implemented with the 21.01 to 21.07 Production release.

**Request:** Employment Services-WTW WBTs need to be updated to reflect system changes implemented with the 21.01 to 21.07 Production release.

**Recommendation:** Update the following Employment Services-WTW WBTs to reflect changes implemented with the App Dev SCR(s) listed:

1. 060-WBT-ESA-Employment Services-WTW-01
  - a. CA-214038 (Add the "Images" button.)
  - b. CA-201377 (Managed/Un-Managed updates, several pages)
  - c. CA-50300 (Update CalSAWS Transportation Type Dropdown on the Need Detail Page)
2. 060-WBT-ESA-Employment Services-WTW-02
  - a. CA-214038 (Add the "Images" button.)
  - b. CA-201377 (Managed/Un-Managed updates, several pages)
3. 060-WBT-ESA-Employment Services-WTW-03
  - a. CA-214038 (Add the "Images" button.)
  - b. CA-201377 (Managed/Un-Managed updates, several pages)
4. 060-WBT-ESA-Employment Services-WTW-04
  - a. CA-214038 (Add the "Images" button.)
  - b. CA-201377 (Managed/Un-Managed updates, several pages)
5. 060-WBT-ESA-Employment Services-WTW-05
  - a. CA-214038 (Add the "Images" button.)
  - b. CA-201377 (Managed/Un-Managed updates, several pages)
6. 060-WBT-ESA-Employment Services-WTW-06
  - a. CA-204582 (Add Edit Functionality to a Service Arrangement)
  - b. CA-214038 (Add the "Images" button.)
  - c. CA-201377 (Managed/Un-Managed updates, several pages)
  - d. CA-215571 Update the Service Arrangement Detail Page
  - e. CA-50300 (Update CalSAWS Transportation Type Dropdown on the Need Detail Page)
7. 060-WBT-ESA-Employment Services-WTW-07
  - a. CA-214038 (Add the "Images" button.)
  - b. CA-201377 (Managed/Un-Managed updates, several pages)
8. 060-WBT-ESA-Employment Services-WTW-08
  - a. CA-214038 (Add the "Images" button.)
  - b. CA-201377 (Managed/Un-Managed updates, several pages)

**Outreach Description:**

**Migration Impact Description:** Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

**Migration Impact Analysis:**  
**Alternative Procedure Description:** N/A

**Operational Impact Estimate:** 342

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	342	Translation :	0



# [CA-237096] Training: Update Fiscal WBTs for 21.01 to 21.07 App Dev Changes

- Resolved: 03/21/2022 09:05 AM

Team Responsible:	<b>Training</b>	Assignee:	<b>Ajay Agrawal</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.03]</b>	Designer Contact:	<b>John Depauw</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.05.20</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>200</b>
Reporter:	<b>John Depauw</b>	Regulation Reference:		Created:	<b>11/22/2021 04:45 PM</b>
Status:	<b>Test Complete</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Ana Cruz</b>	Training Impacted:	<b>[CFP/WBT]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Migration Impact:	<b>No</b>	Funding Source ID:	
Project Phase (SCR):	<b>Training</b>	Approved by		Other Agency Cross	
Committee:	<b>[Other]</b>	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			

## Non-Committee Review:

Approved by Frederick Gains for Karen Rapponotti on 3/2/2022

## Expedite Approval:

Approved by Frederick Gains for Karen Rapponotti on 3/2/2022

## Current Design:

Fiscal WBTs are impacted by system changes implemented with the 21.01 to 21.07 Production release.

## Request:

Fiscal WBTs need to be updated to reflect system changes implemented with the 21.01 to 21.07 Production release.

## Recommendation:

Update the following Fiscal WBTs to reflect changes implemented with the App Dev SCR(s) listed:

1. 080-WBT-FSA-Fiscal-01
  - a. CA-204582 (Add Edit Functionality to a Service Arrangement)
  - b. CA-215443 (Add soft validation for FC/AAP/KG programs on the Run EDBC page)
  - c. CA-217791 (Add Issuance Method Detail button.)
  - d. CA-214038 (Add the "Images" button.)
  - e. CA-215571 (Update the Service Arrangement Detail Page)
  - f. CA-215675 (GA GR Phase 1 - Two party check Changes for all programs)
  - g. CA-224704 (Updates to Enforce KG and AAP Payees are Resources)
  - h. CA-217781 (Implement Auxiliary Issuance Framework in CalSAWS)
  - i. CA-50300 (Update CalSAWS Transportation Type Dropdown on the Need Detail Page)
  - j. CA-212174 (Expanding SSI Cash-Out Nutritional Benefits)
2. 080-WBT-FSA-Fiscal-02
  - a. CA-214038 (Add the "Images" button.)
  - b. CA-201377 (Managed/Un-Managed updates, several pages)
3. 080-WBT-FSA-Fiscal-03
  - a. CA-214038 (Add the "Images" button.)
  - b. CA-201377 (Managed/Un-Managed updates, several pages)
  - c. CA-212174 (Expanding SSI Cash-Out Nutritional Benefits)
4. 082-WBT-FSA-Fiscal Supervisor-01
  - a. CA-214038 (Add the "Images" button.)
  - b. CA-215675 (GA GR Phase 1 - Two party check Changes for all programs)
  - c. CA-217781 (Implement Auxiliary Issuance Framework in CalSAWS)

## Outreach

### Description:

### Migration Impact

### Description:

Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

### Migration Impact

### Analysis:

### Alternative

N/A

### Procedure

### Description:

### Operational Impact:

### Estimate:

200

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	200	Translation :	0





# [CA-237146] Training: Update CAPI WBTs for 21.01 to 21.07 App Dev Changes

Team Responsible:	<b>Training</b>	Assignee:	<b>Mary Ann Verghese</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.03]</b>	Designer Contact:	<b>John Depauw</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.05.20</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>130</b>
Reporter:	<b>John Depauw</b>	Regulation Reference:		Created:	<b>11/23/2021 12:32 PM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Ana Cruz</b>	Training Impacted:	<b>[CFP/WBT]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Training</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Training]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

**Non-Committee Review:** Approved by Frederick Gains for Karen Rapponotti on 3/2/2022

**Expedite Approval:** Approved by Frederick Gains for Karen Rapponotti on 3/2/2022

**Current Design:** CAPI WBTs are impacted by system changes implemented with the 21.01 to 21.07 Production release.

**Request:** CAPI WBTs need to be updated to reflect system changes implemented with the 21.01 to 21.07 Production release.

- Recommendation:** Update the following CAPI WBTs to reflect changes implemented with the App Dev SCR(s) listed:
1. 096-WBT-ELK-CAPI-01
    - a. CA-217839 (Display CalSAWS name throughout the system)
    - b. CA-215443 (Add soft validation for FC/AAP/KG programs on the Run EDBC page)
    - c. CA-217791 (Add Issuance Method Detail button.)
    - d. CA-214038 (Add the "Images" button.)
    - e. CA-201377 (Managed/Un-Managed updates, several pages)
    - f. CA-212174 (Expanding SSI Cash-Out Nutritional Benefits)
  2. 096-WBT-ELK-CAPI-02
    - a. CA-217839 (Display CalSAWS name throughout the system)
    - b. CA-215443 (Add soft validation for FC/AAP/KG programs on the Run EDBC page)
    - c. CA-214038 (Add the "Images" button.)
    - d. CA-201377 (Managed/Un-Managed updates, several pages)
    - e. CA-215675 (GA GR Phase 1 - Two party check Changes for all programs)
    - f. CA-217781 (Implement Auxiliary Issuance Framework in CalSAWS)
    - g. CA-212174 (Expanding SSI Cash-Out Nutritional Benefits)

**Outreach Description:** Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

**Migration Impact Analysis:** N/A

**Alternative Procedure Description:**

**Operational Impact:**

**Estimate:** **130**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0

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Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :	0	Special Project :	0
System Test Support :	0	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	130		



## [CA-240259] Update the Issuance Claiming to be Multi-Threaded for Big Counties

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Jyoti Jain</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.03]</b>	Designer Contact:	<b>Matthew Warren</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.04.14</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>449</b>
Reporter:	<b>Sidhant Garg</b>	Regulation Reference:		Created:	<b>01/31/2022 02:17 PM</b>
Status:	<b>In Assembly Test</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Claudia Pinto</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Fiscal]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

**Non-Committee Review:** Approved by Karen Rapponotti on 02/08/2022

**Expedite Approval:** Approved by Karen Rapponotti on 02/08/2022

**Current Design:** Currently, only LA County Issuance Job is Multi-threaded to enhance performance on the 2nd night of Monthly Payroll. There are few counties with larger Case Load data during the 2nd night of Monthly Payroll processing which finishes late and causes Batch SLA to breach.

**Request:** Update the Issuance Claiming to be Multi-Threaded for following Counties with larger case load data.  
San Bernardino  
Riverside  
San Diego  
Orange  
Sacramento  
Fresno  
Kern

**Recommendation:** Update the Issuance Claiming to be Multi-Threaded for following Counties with larger case load data.  
• San Bernardino  
• Riverside  
• San Diego  
• Orange  
• Sacramento  
• Fresno  
• Kern

For the counties listed above the claiming jobs will be made to follow the same pattern that currently exists for Los Angeles County. The Issuance Preclaiming jobs PBXX201 and Issuance Claiming jobs PBXX204 will be decommissioned and replaced with new jobs. Other claiming job (PBXXF202, PBXXF203, PBXXR202, and PBXXR203) will not be impacted by the changes in this SCR.

Replacing PBXX201:

- Issuance Preclaiming Sweep Job
- Issuance Preclaiming Balancer Job
- Issuance Preclaiming Thread Jobs (100 thread jobs)
- Issuance Adjustment Preclaiming Sweep Job
- Issuance Adjustment Preclaiming Balancer Job
- Issuance Adjustment Preclaiming Threads Job (100 thread jobs)
- Issuance Expungement Preclaiming Job
- Issuance Record Change Preclaiming Job

Replacing PBXX204:

- Non-FC Benefit Issuance Claiming Balancer Job

- Non-FC Benefit Issuance Claiming Thread Jobs (100 thread jobs)
- Non-FC Benefit Issuance Adjustment Claiming Job
- Issuance Expungement Claiming Job
- Non-FC Benefit Issuance Pay Code Adjustment Claiming Job

The jobs will be scheduled in the following order:

1. Issuance Preclaiming Sweep Job
2. Issuance Preclaiming Balancer Job
3. Issuance Preclaiming Thread Jobs (in parallel)
4. Non-FC Benefit Issuance Claiming Balancer Job
5. Non-FC Benefit Issuance Claiming Thread Jobs (in parallel)
6. Issuance Preclaiming Adjustment Sweep Job
7. Issuance Preclaiming Adjustment Balancer Job
8. Issuance Preclaiming Adjustment Thread Jobs (in parallel)
9. Non-FC Benefit Issuance Adjustment Claiming Job
10. Issuance Expungement Preclaiming Job
11. Issuance Record Change Preclaiming Job
12. Issuance Expungement Claiming Job
13. Non-FC Benefit Issuance Pay Code Adjustment Claiming Job

NOTE: This change does not have any functional impact on the counties and is purely how records are processed in CalSAWS. Furthermore, there is no impact to any existing CalSAWS reports.

**Outreach**

**Description:**

**Migration Impact** No Impact

**Description:**

**Migration Impact**

**Analysis:**

**Alternative** N/A

**Procedure**

**Description:**

**Operational Impact:**

**Estimate:** 449

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	293	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	116	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		

 **[CA-240722] BenefitsCal - Push Notification to YBN Users**

Team Responsible:	<b>Batch/Interfaces</b>	Assignee:	<b>Marqui Simmons</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.03]</b>	Designer Contact:	<b>Michael Barillas</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>22.04.19</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>189</b>
Reporter:	<b>Michael Barillas</b>	Regulation Reference:		Created:	<b>02/08/2022 01:22 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Logan Pratt</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Other]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	<b>Logan Pratt</b>	Consortium Review Approval Date:	<b>02/25/2022</b>		

**Non-Committee Review:** Approved by Logan Pratt on 02/25/2022

**Expedite Approval:** Approved by Karen J. Rapponotti on 02/25/2022

**Current Design:** Due to migration efforts, BenefitsCal will be replacing YBN on April 24, 2022. Current LA County CalSAWS applicants and YBN customers will need to be notified of this conversion.

**Request:** Send a YBN push notification to current LA County CalSAWS applicants and YBN customers who's opted in to receive YBN push notification to inform them that BenefitsCal will be replacing YBN.

**Recommendation:** 1. Schedule YBN is to send the new push notification to customers by April 24, 2022.

**Outreach Description:**  
**Migration Impact Description:** N/A  
**Migration Impact Analysis:**  
**Alternative Procedure Description:** None  
**Operational Impact Estimate:** **189**

Automated Test :	0	Batch/Interfaces :	92	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	29
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	53	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



## [CA-241684] CCB 21-21 Update Rate Detail Page to allow Part time Weekly and Monthly for Exempt Providers

Team Responsible:	<b>Online</b>	Assignee:	<b>Unassigned</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.03]</b>	Designer Contact:	<b>Erika Kusnadi</b>	Change Type (SCR):	<b>Policy Re-Design</b>
Minor Version:	<b>22.04.14</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>94</b>
Reporter:	<b>Claudia Pinto</b>	Regulation Reference:	<b>CCB- 21-21</b>	Created:	<b>02/24/2022 10:38 AM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Claudia Pinto</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Child Care]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

**Non-Committee Review:** Claudia Pinto 2/25/2022

**Expedite Approval:** Approved by Karen J. Rapponotti on 02/25/2022

**Current Design:** Currently, Exempts Child Care providers (except for Exempt Center) are not able to add rates for a Part Time Weekly or Monthly Rate Type. Users will receive a validation message on the Provider Rate Detail page when trying to add a Provider Rate Detail record for a Service Category of "Exempt Child Care" and the Service Type is for "Trustline Exempt Child Home", "Trustline Exempt Outside Home", "Trustline Required Child Home" or "Trustline Required Outside Home" and the Rate Type field is set to "Weekly" or "Monthly" and the Care Type is set to "Part Time" .

**Request:** As part of CCB 21-21, the state expanded the rates for Exempts Child Care Provider to include Part Time Weekly and Monthly Rate. Update the Provider Rate Detail page to allow users to add Part Time Weekly and Monthly rates for the following Exempt Child Care Service Types:  
 Trustline Exempt Child Home  
 Trustline Exempt Outside Home  
 Trustline Required Child Home  
 Trustline Required Outside Home

**Recommendation:**

- Remove the following validation messages from the Provider Rate Detail page.
  - "Care Type - Weekly and Monthly Part Time rates are not allowed for the service type of Trustline Required Child Home."
    - The above validation will no longer be displayed for Service Type of "Trustline Required Child Home" when the Rate Type is equal to "Weekly" or "Monthly" and the Care Type is equal to "Part Time".
  - "Care Type - Weekly and Monthly Part Time rates are not allowed for the service type of Trustline Exempt Child Home."
    - The above validation will no longer be displayed for Service Type of "Trustline Exempt Child Home" when the Rate Type is equal to "Weekly" or "Monthly" and the Care Type is equal to "Part Time".
  - "Care Type - Weekly and Monthly Part Time rates are not allowed for the service type of Trustline Exempt Outside Home."
    - The above validation will no longer be displayed for Service Type of "Trustline Exempt Outside Home" when the Rate Type is equal to "Weekly" or "Monthly" and the Care Type is equal to "Part Time".
  - "Care Type - Weekly and Monthly Part Time rates are not allowed for the service type of Trustline Required Outside Home."
    - The above validation will no longer be displayed for Service Type of "Trustline Required Outside Home" when the Rate Type is equal to "Weekly" or "Monthly" and the Care Type is equal to "Part Time".

### 2. Automated Regression Test

Create new automated regression test scripts to verify that provider rates with Care Type "Part Time" and Rate Types "Weekly" and "Monthly" can be created and saved on the Provider Rate Detail page for the following Service Types:

- "Trustline Required Child Home"
- "Trustline Exempt Child Home"
- "Trustline Exempt Outside Home"

D) "Trustline Required Outside Home"

Note: No Design Document for this SCR

**Outreach**

**Description:**

**Migration Impact**

N/A

**Description:**

**Migration Impact**

**Analysis:**

**Alternative**

None available.

**Procedure**

**Description:**

**Operational Impact:**

**Estimate:**

**94**

Automated Test :	19	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	34
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	31	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



# [CA-241711] Remove 'Meets ESAP Criteria' check from SARA RE packet logic

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Lalitha Valamarthi</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.03]</b>	Designer Contact:	<b>Nithya Chereddy</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.03.31</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>191</b>
Reporter:	<b>Tiffany Huckaby</b>	Regulation Reference:		Created:	<b>02/24/2022 03:27 PM</b>
Status:	<b>In Assembly Test</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Caroline Bui</b>	Training Impacted:		Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	<b>ESAP</b>
Committee:	<b>[CalWORKs/ CalFresh]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
<b>Non-Committee Review:</b>	Approved by Caroline Bui				
<b>Expedite Approval:</b>	Approved by Karen J. Rapponotti on 03/01/2022				
<b>Current Design:</b>	As part of the SCR CA-220040 CF RE packet batch job and the CF 377.2 form batch job was modified to look at the Meets ESAP Criteria Indicator which caused missed CF RE packets and CF 377.2 for certain CF population.				
<b>Request:</b>	Update CF RE Packet batch job and CF 377.2 batch job to identify and generate the CF RE Packet and CF 377.2 form to all the households that do not have the reporting type 'Semi-Annual Reporting - No Report'.				
<b>Recommendation:</b>	<ol style="list-style-type: none"> <li>1. Update the CF RE Packet batch job to no longer check for the Meets ESAP Criteria.</li> <li>2. Update the CF 377.2 form batch job to no longer check for the Meets ESAP Criteria.</li> <li>3. Create a list of cases which did not receive a CF 377.2 form as the reporting type for the household switched from 'SARN' to not SARN between the CF 377.2 form batch job run date and CF RE Packet run date for migration counties.</li> </ol>				
<b>Outreach Description:</b>					
<b>Migration Impact Description:</b>					
<b>Migration Impact Analysis:</b>					
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact Estimate:</b>	<b>191</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	126	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	65	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0





## [CA-242517] Analytics RDS Upgrades to MySQL 3 and Upgrades of ICEDQ and SONAR DB in PostgreSQL

Team Responsible:	<b>Analytics</b>	Assignee:	<b>Sonu Kumar Singh</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[22.03]</b>	Designer Contact:	<b>Sonu Kumar Singh</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>22.04.15</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>180</b>
Reporter:	<b>Sonu Kumar Singh</b>	Regulation Reference:		Created:	<b>03/15/2022 09:36 AM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Technology Impact]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Laura Chavez</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;O</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:		Funding Source ID:	
Committee:	<b>[Tech]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

**Non-Committee Review:** Approved by Laura Chavez on 1/27/2022

**Expedite Approval:** Laura Chavez 03/18/2022

**Current Design:** Currently the Analytics RDS version are on MySQL version 1. ICEDQ and SONAR DB will be upgraded to PostgreSQL 14.1 and PostgreSQL 13.5.

**Request:** The RDS will be upgraded to the latest MySQL version 3 which comes with many new upgrades. Key features are:

- 1) Common table expressions - CTEs give you a way to use a temporary result set with a name that can be called within the scope of a statement. CTEs allow you to write cleaner and more readable SQL queries when compared to writing multiple subqueries, or when writing recursive queries. CTEs can also provide performance improvements by avoiding having to write a subquery multiple times, and have it evaluated multiple times.
- 2) Window functions - You can improve analytical queries by using window functions. Window functions are aggregate-like operations, although they don't group results into a single row – they aggregate over a rolling window and output results per row. Aurora MySQL 3 now supports window functions like RANK(), DENSE\_RANK(), NTILE(), ROW\_NUMBER(), and more.
- 3) Improved parallel query support - Parallel query is an Aurora MySQL specific feature that can improve performance of certain types of queries by distributing and parallelizing the query processing into the purpose-built distributed storage layer of Aurora.
- 4) New index types - Aurora MySQL 3 now supports descending and invisible index types. Descending indexes improve the performance of queries that need to sort and retrieve from indexes in descending order. Invisible indexes allow you to test the performance impact of removing an index without actually dropping the index. You can use this feature to identify unused indexes, which lets you optimize your schema by removing them.
- 5) Roles - You can now create roles that act as a named collection of privileges. You can create and drop roles, and grant and revoke privileges to the roles. You can grant and revoke roles from user accounts. In previous versions on Aurora MySQL, you could only grant privileges to individual user accounts directly. This streamlines granting and revoking of privileges to groups of users and simplifies user management overall.

PostgreSQL upgrade will have the below feature's:

- 1) One significant default has changed: the minimum TLS version is 1.2, which is more secure.
- 2) PostgreSQL 14 simplifies the process of assigning read-only, and write-only capabilities to users on tables, views, and schemas using the predefined roles pg read all data and pg write all data.
- 3) Additionally, this version changes the default password management and authentication system for new PostgreSQL instances to the standards-compliant SCRAM-SHA-256 password management and authentication system.
- 4) It introduces a new monitoring parameter idle\_session\_timeout

**Recommendation:** Upgrading the RDS will allow for new functionality and improved performance.

**Outreach Description:**  
**Migration Impact Description:**

**Migration Impact**

**Analysis:**

**Alternative Procedure Description:** N/A

**Operational Impact:**

**Estimate:** 180

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	140	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	40
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



# [CA-226398] DDID 2319 - Framework for GA GR Manual Correspondence phase 2

Team Responsible:	<b>Eligibility</b>	Assignee:	<b>Rupalatha Putta</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[22.05]</b>	Designer Contact:	<b>Harish Katragadda</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>549</b>
Reporter:	<b>Girish Chakkingal</b>	Regulation Reference:		Created:	<b>03/15/2021 10:29 AM</b>
Status:	<b>In Assembly Test</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Adelaide Mendoza</b>	Training Impacted:	<b>[Online Help]</b>	Funding Source:	<b>CalSAWS DD&amp;I</b>
Consortium Contact:		Migration Impact:	<b>No</b>	Funding Source ID:	
Project Phase (SCR):	<b>Migration</b>	Approved by	<b>03/03/2022</b>	Other Agency Cross	
Committee:	<b>[GA/GR]</b>	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			

### Non-Committee

#### Review:

**Expedite Approval:** Approved - Karen Rapponotti 02/10/22

**Current Design:** The GA/GR solution in the CalSAWS system is designed to automate the rules for the Los Angeles county's implementation as well as the automation and monitoring of their GROW program.

**Request:** A new GA/GR Automated solution will be developed in CalSAWS to automate the rules and administer the program for the 18 CalWIN counties. This solution will provide the framework for the remaining 39 C-IV counties to opt into this solution in the future. This change request will add reporting-related (X and Y notices) correspondences to the CalSAWS system.

#### Recommendation:

1. GA/GR Correspondence Master Data Update Inbound Web Service
2. GA/GR Correspondence Master Data Batch Job.
3. GA/GR Correspondence Master Data Confirmation Inbound Web Service.
4. CalSAWS Reference Data Outbound Web service.
5. GA/GR County Correspondence Administration.
6. GA/GR Consortium Correspondence Administration.
7. Non-County Staff Detail Page.
8. Non-County Staff Search Page.
9. Distributed Documents Search Page.
10. GA/GR Correspondence Framework.
11. Customer Reporting Detail Page.
12. SAR 7 - GR Correspondence Batch Trigger.
13. SAR 7 - GR Customer Reporting Batch Trigger.
14. SAR 7 - GR Correspondence.
15. SAR 7 – GR Not Received (X-NOA) Discontinuance Notice Triggers.
16. SAR 7 – GR Incomplete (Y-NOA) Discontinuance Notice Triggers.

### Outreach

#### Description:

#### Migration Impact

#### Description:

#### Migration Impact

#### Analysis:

**Alternative** N/A

#### Procedure

#### Description:

#### Operational Impact:

**Estimate:** 549

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	419	DBA :	0	Design :	80

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Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	5	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



# [CA-229403] Disable TLSv1.0/TLSv1.1 and upgrade to TLSv1.2 on RDS

Team Responsible:	<b>DBA</b>	Assignee:	<b>Sauvik Basu</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[22.05]</b>	Designer Contact:	<b>Sauvik Basu</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>22.06.XX</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>840</b>
Reporter:	<b>Raji Reddy</b>	Regulation Reference:		Created:	<b>06/01/2021 05:53 PM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[Technology Impact]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Grady Howe</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Tech]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

**Non-Committee Review:** Approved by Laura Chavez on 3/14/2022.

**Expedite Approval: Current Design:**  
AMP uses Aurora MySQL 1.22.2 RDS.  
AUDIT uses Aurora MySQL 1.23.1 RDS.  
MISC uses Aurora MySQL 1.22.5 RDS.  
LMS Lite uses MySQL 8.0.23 RDS.  
ERWIN uses MS SQL Server 14.00.3356.20.v1 RDS.

**Request:** To support TLSv1.2 protocol, the RDS should be upgraded to the latest versions.

- Recommendation:**
1. Upgrade AMP RDS to Aurora MySQL 3.01.0.  
Upgrade AUDIT RDS to Aurora MySQL 3.01.0.  
Upgrade MISC RDS to Aurora MySQL 3.01.0.  
Upgrade LMS Lite RDS to MySQL 8.0.28.  
Upgrade ERWIN RDS to MS SQL Server 2019 15.00.4153.1.v1.
  2. Test products and application functionality is not impacted across all functional areas as a result of the upgrade.
  3. Remediate any functional or performance issues falling out of the upgrades.

### Outreach

**Description:**

**Migration Impact**

**Description:**

**Migration Impact**

**Analysis:**

**Alternative**

N/A

**Procedure**

**Description:**

**Operational Impact:**

**Estimate:** **840**

Automated Test :	0	Batch/Interfaces :	80	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	20	CalHEERS Test :	0
Client Correspondence :	0	DBA :	480	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	20	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0

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System Test Support :	40	Tech Arch :	80	Tech ForgeRock :	0
Tech Ops :	120	Training :	0	Translation :	0



## [CA-232334] Upgrade CalSAWS auxiliary databases to Oracle release 19c

Team Responsible:	<b>DBA</b>	Assignee:	<b>Jyoti Rani</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[22.05]</b>	Designer Contact:	<b>Sauvik Basu</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>22.06.xx</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>640</b>
Reporter:	<b>Sauvik Basu</b>	Regulation Reference:		Created:	<b>08/16/2021 07:19 PM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[Technology Impact]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Laura Chavez</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Tech]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

**Non-Committee Review:** Approved by Laura Chavez on 3/14/2022.

**Expedite Approval:**

**Current Design:** The Oracle database version used for CalSAWS auxiliary databases is 12c.

**Request:** Oracle 19c version is required for being under Oracle standard support. Standard support allows the database to receive:

- New updates, fixes, security alerts, data fixes, and critical patch updates
- New tax, legal, and regulatory updates
- New upgrade scripts
- Certification with new third-party products/versions
- Certification with new Oracle products

**Recommendation:**

\*\*\*No impact to end user\*\*\*

1. Upgrade the CalSAWS auxiliary databases to the current stable release of Oracle 19c, version 19.12.0.0.210720.
2. Upgrade all the standby databases to 19c.
3. Test products and application functionality is not impacted across all functional areas as a result of the upgrade.
4. Execute online and batch performance tests with the 19c release to confirm that performance complies with current SLA standards.
5. Remediate any functional or performance issues falling out of the 19c upgrade.

**Outreach**

**Description:**

**Migration Impact**

**Description:**

**Migration Impact**

**Analysis:**

**Alternative**

None.

**Procedure**

**Description:**

**Operational Impact:**

**Estimate:** **640**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	320	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0

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Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	320	Training :	0	Translation :	0





## [CA-233752] DDID 2314 FDS: GA GR Phase 5 Batch 1 - Reporting Rules and corresponding NOA Reasons

Team Responsible:	<b>Eligibility</b>	Assignee:	<b>Praveen Badabhagni</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[22.05]</b>	Designer Contact:	<b>Praveen Badabhagni</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>3414</b>
Reporter:	<b>Girish Chakkingal</b>	Regulation Reference:		Created:	<b>09/22/2021 03:51 PM</b>
Status:	<b>In Assembly Test</b>	Impact Analysis:	<b>[Business Process]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Adelaide Mendoza</b>	Training Impacted:	<b>[Job Aid, Online Help]</b>	Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Migration</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[GA/GR]</b>	Approved by Committee:	<b>03/03/2022</b>	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

### Non-Committee

#### Review:

**Expedite Approval:** Approved - Jo Anne Osborn 02/03/22

**Current Design:** The GA/GR solution in the CalSAWS system does not include Periodic Reporting and redetermination Reporting functionality.

**Request:** The GA/GR Automated Solution will be expanded to allow system to process redetermination and periodic reporting. Also allows system to take negative action on the program for noncompliance of periodic reporting and redetermination process.

**Recommendation:**

1. Update authorization logic to set initial RE due date at intake program.
2. Update authorization logic to auto advance the RE due date for on-gong programs.
3. Allow user to select RE period duration.
4. Allow user to select Periodic report cycle.
5. Update income Detail page to allow user to select when to apply income change.
6. Update code table such that CalFresh participant receiving GA/GR Automated Solution program benefit will be considered as Categorical Eligible.

### Outreach

#### Description:

**Migration Impact Description:** This SCR will not impact LA GAGR.

#### Description:

#### Migration Impact

#### Analysis:

**Alternative Procedure Description:** The changes in this SCR will not be implemented.

#### Description:

#### Operational Impact:

**Estimate:** **3414**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	299	DBA :	0	Design :	497
Eligibility :	1081	Fiscal :	551	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	134
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	541	Tech Arch :	0	Tech ForgeRock :	0

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Tech Ops :

0

Training :

0

Translation :

0



# [CA-235391] Implement Recovery Account Workload Assignment Options for CalWIN Counties

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Sidhant Garg</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.05]</b>	Designer Contact:	<b>Jimmy Tu</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.06.xx</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>394</b>
Reporter:	<b>Sidhant Garg</b>	Regulation Reference:		Created:	<b>10/20/2021 02:08 AM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Sheryl E. Eppler</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Collections]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	<b>Sheryl Eppler</b>	Consortium Review Approval Date:	<b>03/10/2022</b>		

**Non-Committee Review:** EpplerSE - 03/10/2022 - Approved

**Expedite Approval: Current Design:**

With SCR CA-200316 we created two new pages in CalSAWS, "Recovery Account Workload Reassignment" page and "Recovery Account Automatic Assignment" page. These pages are used to assign recovery accounts to workers via overnight batch. These pages also allow users with the to reassign recovery accounts from one worker to another, or to unassign recovery accounts assigned to one Worker, allowing the nightly Recovery Account Assignment batch job to reassign the unassigned recovery accounts. This functionality currently exists in CalSAWS only for C-IV counties. LA County assigns recovery accounts automatically to the program case owner. Furthermore, LA County does not use the Collections Unit. The existing Workload Assignment job which assigns the workers from collections unit to a recovery account is turned off in CalSAWS for LA County.

- Request:**
1. Update the Recovery Account Automatic Assignment page to include new logic for Numerical Assignment Types.
  2. Update the Recovery Account Assignment Batch to include rules for the Assignment Type of Numerical.
  3. Update Category 15 Reference column 52 to include Recovery Account Assignment Types for CalWIN counties.

- Recommendation:**
1. Update the Recovery Account Automatic Assignment page to include new logic for Numerical Assignment Types.
  2. Update the Recovery Account Assignment Batch to include rules for CalWIN counties.
  3. Update Category 15 Reference column 52 to include Recovery Account Assignment Types for CalWIN counties.

**Outreach**

**Description:**

**Migration Impact**

**Description:**

CalWIN Counties specific Data change to populate Recovery Account Workload Assignment Rules per CRFI 21-054

**Migration Impact**

**Analysis:**

**Alternative**

N/A

**Procedure**

**Description:**

**Operational Impact:**

**Estimate:**

**394**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	257	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0

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Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :	0	Special Project :	0
System Test Support :	102	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		



# [CA-235503] Non-Compliance Updates to Handle Converted CalWIN Data

Team Responsible:	<b>Eligibility</b>	Assignee:	<b>Unassigned</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[22.05]</b>	Designer Contact:	<b>Yale Yee</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.06.02</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>82</b>
Reporter:	<b>Jason M. Francis</b>	Regulation Reference:		Created:	<b>10/21/2021 03:29 PM</b>
Status:	<b>Design in Progress</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Frederick Gains</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[CalWORKs/ CalFresh]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

**Non-Committee Review:**

Approved by Caroline Bui, Sarah Cox and Binh Tran on 2/9/2022

**Expedite Approval: Current Design:**

Non-Compliance reasons in C-IV were converted into CalSAWS and logic was added to preserve the role and role reason on the EDBC if the Non-Compliance reason was applicable for the benefit month.

Per design of CA-208569:

“For person level closures that will not close the entire program, preserve the role/role reason on the EDBC if the Non-Compliance reason is applicable for the benefit month.

This will allow the Non-Compliance to continue to be applied through EDBC when the User has not updated the appropriate data collection page or end-dated the converted non-compliance record.

**Example:**

A person has a high-dated Non-Compliance record Type of Procedural Requirement and a Reason of Immunization on a C-IV program. When the Non-Compliance record is converted from C-IV into LRS/CalSAWS, the Non-Compliance record will display on the Eligibility Non-Compliance Detail page. When the User runs EDBC, the Run EDBC page will display a validation message. If the User is not able to update the Immunization Detail page and end-date the converted Non-Compliance record, EDBC will display the role/role reason (e.g., MMO/FTP Immunization) that was determined in the C-IV system if the Non-Compliance reason is applicable for the benefit month.”

Note: The changes are implemented for C-IV counties and the above example, in reference to C-IV, will be applied for CalWIN counties per the changes of this SCR.

**Request:**

Add CalWIN counties to the logic to preserve the role and role reason on the EDBC if the Non-Compliance reason was applicable for the benefit month.

**Recommendation:**

1. Add CalWIN counties to the logic for preserving the role and role reason on the EDBC.

Note: Please refer to the design document for further details.

**Outreach**

**Description:**

**Migration Impact Description:**

CalWIN counties have been added to the logic to preserve the role and role reason on the EDBC if the Non-Compliance reason was applicable for the benefit month.

**Migration Impact Analysis:**

**Alternative Procedure Description:**

Override the EDBC results.

**Operational Impact:**

**Estimate:**

**82**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0

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Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	59	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	23	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		



# [CA-236626] Manage the Direct Deposit Bank Account for Resources at Program Level

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Romel Acosta</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.05]</b>	Designer Contact:	<b>Eric Wu</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>739</b>
Reporter:	<b>Sidhant Garg</b>	Regulation Reference:		Created:	<b>11/11/2021 02:31 PM</b>
Status:	<b>In Assembly Test</b>	Impact Analysis:	<b>[Business Process]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Sheryl E. Eppler</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Fiscal, Foster Care/ Kin GAP/AAP]</b>	Approved by Committee:	<b>02/14/2022</b>	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

### Non-Committee

#### Review:

**Expedite Approval:** Approved by Karen Rapponotti on 02/15/2022

**Current Design:** In CalSAWS the Direct Deposit Accounts are being managed at the Resource level. There are a number of Resources which were converted in with multiple 'Active' status Direct Deposit Accounts under them – but the system does not know which account to use, so it is just depositing the issuances into one Direct Deposit Account

**Request:** Update the system to manage AAP/FC/KG providers' Direct Deposit bank account on the program level.

**Recommendation:** The Direct Deposit Detail page on the RDB will be removed.

- 1.The Issuance Method Detail page under the Program Detail page will be updated to enable Direct Deposit data collection when the payee is a Resource.
- 2.The Direct Deposit Interface will be updated to pull the Resource Direct Deposit Account information from the Issuance Method Detail page.
- 3.The San Bernardino Warrant Print interface will be updated to pull the Resource Direct Deposit Account information from the Issuance Method Detail page.
- 4.The Issuance Batch will be updated to check for active Resource Direct Deposit account from the Issuance Method Detail page

### Outreach

#### Description:

**Migration Impact Description:** Counties Specific Data Change

#### Migration Impact Analysis:

**Alternative Procedure Description:** N/A

#### Operational Impact:

**Estimate:** **739**

Automated Test :	36	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	457	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0

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Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :	0	Special Project :	0
System Test Support :	181	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		





# [CA-237432] Implement Oracle DBMS\_APPLICATION\_INFO at the Batch Architecture layer

Team Responsible:	<b>Tech Arch</b>	Assignee:	<b>Chris Carandang</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[22.05]</b>	Designer Contact:	<b>Dana K. Petersen</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>90</b>
Reporter:	<b>Dana K. Petersen</b>	Regulation Reference:		Created:	<b>11/30/2021 03:20 PM</b>
Status:	<b>In Assembly Test</b>	Impact Analysis:	<b>[Batch Performance]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Joel M. Acevedo</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Other]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

**Non-Committee Review:** Expedite Build Start approval provided by Laura Chavez on 12/13/2021

**Expedite Approval:** Expedite Build Start approval provided by Laura Chavez on 12/13/2021

**Current Design:** The majority of batch jobs that run in CalSAWS Batch read, write, and/or delete data from the core CalSAWS Database.

During Batch execution, it is sometimes difficult to identify to which batch job a specific query is associated. This can cause delays when the operations and DBA teams work to identify and resolve long running or resource intensive batch jobs.

**Request:** Oracle provides the DBMS\_APPLICATION\_INFO package to allow application developers to record names of executing modules or transactions in the database for later use when tracking the performance of various modules and debugging. Tracing specific batch jobs to the SQL running in the Database will enhance the operations, tech, and development teams' ability to identify long running jobs/queries and more rapidly determine a course of action during batch. This association between batch name and SQL statement will also assist in future performance enhancement efforts.

**Recommendation:** Update batch architecture classes to utilize the DBMS\_APPLICATION\_INFO package/functionality.

**Outreach**

**Description:**

**Migration Impact**

**Description:**

**Migration Impact**

**Analysis:**

**Alternative**

N/A

**Procedure**

**Description:**

**Operational Impact:**

**Estimate:** **90**

Automated Test :	0	Batch/Interfaces :	80	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	10	Tech Arch :	0	Tech ForgeRock :	0

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Tech Ops :

0

Training :

0

Translation :

0



# [CA-239790] Add Child Care Payment Calculation Method for CalWIN counties

Team Responsible:	<b>Online</b>	Assignee:	<b>Julian Harriott</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.05]</b>	Designer Contact:	<b>Erika Kusnadi</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>43</b>
Reporter:	<b>Erika Kusnadi</b>	Regulation Reference:		Created:	<b>01/20/2022 05:13 PM</b>
Status:	<b>Development Complete</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Claudia Pinto</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Migration</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Child Care]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

**Non-Committee Review:** Streamline Approval-Claudia Pinto 3/11/2022

**Expedite Approval:** Approved by Karen J. Rapponotti on 01/21/2022

**Current Design:** Current in the CalSAWS the Child Care Payment Calculation Method mapping for CalWIN counties are missing. For this reason, the Child Care Payment Calculation Detail page is not able to calculate the information. This causes the "Go" and "Cancel" button to not work properly.

**Request:** Add the Child Care Payment Calculation Method mapping for CalWIN counties.

**Recommendation:** Add CalWIN counties Child Care Payment Calculation Method mapping information to CalSAWS database. Please refer to CA-239790 Add Child Care Payment Calculation Mapping for CalWIN.xlsx for reference.

This will be a backend change only, however testing will need to be done for the Child Care Payment Calculation Detail page.

**Outreach Description:**

**Migration Impact Description:** N/A

**Migration Impact Analysis:**

**Alternative Procedure Description:** None

**Operational Impact:**

**Estimate:** **43**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	24
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	14	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



# [CA-240746] DDID 1629 FDS: Task Mgt - CalSAWS Additional Automated Action

Team Responsible:	<b>Batch/Interfaces</b>	Assignee:	<b>Leah Weston</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[22.05]</b>	Designer Contact:	<b>Mayuri Srinivas</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>104</b>
Reporter:	<b>Justin Dobbs</b>	Regulation Reference:		Created:	<b>02/08/2022 05:36 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Sarah Cox</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS DD&amp;I</b>
Consortium Contact:		Migration Impact:	<b>No</b>	Funding Source ID:	
Project Phase (SCR):	<b>Migration</b>	Approved by		Other Agency Cross	
Committee:	<b>[Task Management]</b>	Committee:		Reference:	
Consortium Review	<b>Sarah Cox</b>	Consortium Review	<b>02/28/2022</b>		
Approval:		Approval Date:			

## Non-Committee

### Review:

**Expedite Approval:** Approved by Frederick Gains for Karen Rapponotti on 3/8/2022

**Current Design:** The CalSAWS System includes functionality to create tasks in an automated fashion via the nightly batch processes or by specific worker actions. SCR CA-214928 for DDID 34 includes recommendations to introduce Automated Action functionality as part of the Unified Task Management solution. This framework allows a level of configuration for automated tasks that can be maintained by the counties.

A series of phased enhancements for DDID 1629 converted CalSAWS automated Tasks into the Automated Action framework and made them available for all 58 counties where possible.

The "DCSS Report: Custodial Parent Cooperated" Automated Action existed in the C-IV System. This automated Task also exists in the CalSAWS System as an automated Task (not an Automated Action). This Automated Action was not created with the DDID 1629 enhancements. Tasks of this type have been triggering for the C-IV migration counties in the CalSAWS System, but the Tasks are missing some attributes due to the lack of the Automated Action being available. The result is that these Tasks created for the C-IV counties are not available on the online pages.

**Request:** Create the "DCSS Report: Custodial Parent Cooperated" Automated Action in the CalSAWS System for the 58 CalSAWS counties.

- Recommendation:**
1. Create a "DCSS Report: Custodial Parent Cooperated" Automated Action in the CalSAWS System.
    - a. For the C-IV migration counties, preserve the configuration of the Automated Action (Status, Task Type, Due Date, Assignment configurations) as it was at the time of C-IV cutover into the CalSAWS System.
    - b. Data change the Tasks have been created for the C-IV migration counties after migration into the CalSAWS System to be associated to the Automated Action and appropriate Task Type based on the Automated Action configuration.

**Outreach** N/A.

### Description:

**Migration Impact** The new Unified Task Management Solution will be integrating task configurability which will be administered through the front-end of the application.

### Description:

**Migration Impact** N/A.

### Analysis:

### Alternative

### Procedure

### Description:

**Operational Impact:** **Estimate:** **104**

Automated Test :	0	Batch/Interfaces :	70	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0

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Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	11
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	23	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



**[CA-241759] Update to add a row, Form ID to the email (table format) for e-ICT CalWIN Image Outbound file (POCWE101)**

Team Responsible:	<b>Batch/Interfaces</b>	Assignee:	<b>Angela Zhao</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.05]</b>	Designer Contact:	<b>Angela Zhao</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>50</b>
Reporter:	<b>Tracey Taing</b>	Regulation Reference:		Created:	<b>02/25/2022 03:29 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Data Impact]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Carlos Zepeda</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Imaging]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

**Non-Committee Review:** Carlos Zepeda approved on 03/10/2022

**Expedite Approval:** Approved by Karen J. Rapponotti on 3/10/2022

**Current Design:** The following information are currently included in the EICT Image Interface Skipped email (format table)

- a. Case Serial Number
- b. County Name
- c. Form name
- d. Case Worker ID
- f. Reason of skip

**Request:** Request to add an additional row, called Form ID to the existing email (table format).

The following information will be in the email.

- a. Case Serial Number
- b. County Name
- c. Form name
- d. Form ID --- (new field)
- e. Case Worker ID
- f. Reason of skip

**Recommendation:** Update an existing EICT Image Interface Skipped email notification batch job (POCWE101) to include Form ID as an additional field.

**Outreach**

**Description:**

**Migration Impact Description:** N/A.

**Migration Impact Analysis:**

**Alternative Procedure Description:** None

**Operational Impact:**

**Estimate:** 50

Automated Test :	0	Batch/Interfaces :	28	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0

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Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	17	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

 **[CA-241771] Online Help: Update OLH pages for CA-228997**

Team Responsible:	<b>Training</b>	Assignee:	<b>Nour Bibars</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.05]</b>	Designer Contact:	<b>Cristina Garcia</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>14</b>
Reporter:	<b>Cristina Garcia</b>	Regulation Reference:	<b>ACWDL 21-24</b>	Created:	<b>02/26/2022 02:35 PM</b>
Status:	<b>Development Complete</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Carlos Zepeda</b>	Training Impacted:	<b>[Online Help]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Other]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
<b>Non-Committee Review:</b>	Approved by Jamie Cox on 3/4/2022				
<b>Expedite Approval:</b>	Approved by Karen Rapponotti on 3/16/2022				
<b>Current Design:</b>	CA-228997 Updates Online Help pages in the CalSAWS system.				
<b>Request:</b>	Update Online Help as per CA-228997				
<b>Recommendation:</b>	Update the following OLH pages in Online Help: 1) IEVS List (previously IEVS Applicant List) 2) IEVS Request List (previously IEVS Applicant Request List) Refer to the AppDev Design Document for details.				
<b>Outreach Description:</b>					
<b>Migration Impact Description:</b>	N/A				
<b>Migration Impact Analysis:</b>					
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact Estimate:</b>	<b>14</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	14	Translation :	0





# [CA-241772] Online Help: OLH and Forms Overview updates for CA-226839

Team Responsible:	<b>Training</b>	Assignee:	<b>Nour Bibars</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[22.05]</b>	Designer Contact:	<b>Cristina Garcia</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>21</b>
Reporter:	<b>Cristina Garcia</b>	Regulation Reference:		Created:	<b>02/26/2022 02:53 PM</b>
Status:	<b>Development Complete</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Darcy Alexander</b>	Training Impacted:	<b>[Online Help]</b>	Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Migration</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Other]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

**Non-Committee Review:** Approved by Joyce Oshiro on 3/1/2022

**Expedite Approval:** Approved by Frederick Gains for Karen Rapponotti on 3/2/2022

**Current Design:** CA-226839 updates Online Help to support the IVR functionality.

**Request:** Update the following in Online Help:

- 1) Forms Overview
- 2) Resource Detail
- 3) Foster Care Resource Detail
- 4) Money Management Resource Detail

**Recommendation:** Update the following in Online Help:

- 1) Forms Overview to include the CSF 181
- 2) Resource Detail
- 3) Foster Care Resource Detail
- 4) Money Management Resource Detail

Refer to the AppDev design document for details.

**Outreach Description:**

**Migration Impact Description:** N/A

**Migration Impact Analysis:**

**Alternative Procedure Description:** None

**Operational Impact:**

**Estimate:** 21

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	21	Translation :	0



# [CA-241869] Online Help: Update OLH for DDID 2389 FDS Task CA-214923

Team Responsible:	<b>Training</b>	Assignee:	<b>Melita Dennis</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[22.05]</b>	Designer Contact:	<b>Cristina Garcia</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>21</b>
Reporter:	<b>Cristina Garcia</b>	Regulation Reference:		Created:	<b>03/01/2022 09:14 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Sarah Cox</b>	Training Impacted:	<b>[Online Help]</b>	Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Migration</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Other]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

**Non-Committee Review:** Approved by Elizabeth Palm on 03/04/2022

**Expedite Approval:** Approved by Karen Rapponotti on 3/16/2022

**Current Design:** CA-214923 updates Online Help for the FDS Task Management functionality.

**Request:** Update Online Help based on CA-214923.

**Recommendation:** Update the following in Online Help (add Re-Open button):

- 1) Worklist Task Detail
- 2) Worklist PR/RE Task Detail
- 3) Task Search pop-up
- 4) Task Detail pop-up

Refer to the AppDev Design Document for details.

**Outreach Description:**

**Migration Impact Description:** N/A

**Migration Impact Analysis:**

**Alternative Procedure Description:** N/A

**Operational Impact Estimate:** 21

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	21	Translation :	0



# [CA-241870] Online Help: Update OLH for QA/QC Task CA-214916

Team Responsible:	<b>Training</b>	Assignee:	<b>Nour Bibars</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[22.05]</b>	Designer Contact:	<b>Cristina Garcia</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>28</b>
Reporter:	<b>Cristina Garcia</b>	Regulation Reference:		Created:	<b>03/01/2022 09:57 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Sarah Cox</b>	Training Impacted:	<b>[Online Help]</b>	Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Migration</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Other]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

**Non-Committee Review:** Approved by Joyce Oshiro on 03/02/2022

**Expedite Approval:** Approved by Frederick Gains for Karen Rapponotti on 3/2/2022

**Current Design:** CA-214916 updates the QA/QC Task functionality.

**Request:** Update Online Help as per CA-214916.

**Recommendation:**

- Add the following pages in Online Help:
  - QA/QC Task Sample Search and Detail
  - QA/QC Task Sample Results List
- Add the QA/QC Task Sample Results Export Report to the Online Help Reports Overview. Refer to the AppDev Design Document for details,

**Outreach Description:**

**Migration Impact Description:** N/A

**Migration Impact Analysis:**

**Alternative Procedure Description:** N/A

**Operational Impact Estimate:** **28**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	28	Translation :	0



# [CA-228236] Send SAR7 instead of 960X

Team Responsible:	<b>Batch/Interfaces</b>	Assignee:	<b>Edgars Reinholds</b>	SPG Status:	<b>Pending</b>
Fix Version/s:	<b>[22.07]</b>	Designer Contact:	<b>Michael Barillas</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>162</b>
Reporter:	<b>Jared Kuester</b>	Regulation Reference:		Created:	<b>04/29/2021 11:16 PM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Darcy Alexander</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Migration Impact:	<b>No</b>	Funding Source ID:	
Project Phase (SCR):	<b>Production</b>	Approved by		Other Agency Cross	
Committee:	<b>[IVR &amp; Contact Center]</b>	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			

**Non-Committee Review:** Darcy Alexander approved SCR on 3-9-2022

**Expedite Approval:**  
**Current Design:** When a customer requests a document be resent to them through the Outbound IVR, the 960X is sent instead of the SAR7.

**Request:** Send the SAR7 when a customer requests it to be resent through the Outbound IVR.

**Recommendation:** 1) Send SAR7

**Outreach**

**Description:**  
**Migration Impact** After Migration

**Description:**  
**Migration Impact** No Impact

**Analysis:**  
**Alternative** NA

**Procedure**  
**Description:**  
**Operational Impact:**

**Estimate:** 162

Automated Test :	0	Batch/Interfaces :	78	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	40	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	34	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		



## [CA-232055] ACL 21-85 Overpayments incurred during the COVID-19 Pandemic Emergency

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Unassigned</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.07]</b>	Designer Contact:	<b>Jimmy Tu</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>88</b>
Reporter:	<b>Sheryl E. Eppler</b>	Regulation Reference:	<b>ACL 21-85</b>	Created:	<b>08/10/2021 04:39 PM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>Yes</b>
Policy/Design Consortium Contact:	<b>Sheryl E. Eppler</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Collections]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

### Non-Committee Review:

#### Expedite Approval: Current Design:

Currently when workers run EDBC and an OI/OP is detected, the system will suggest workers to either create a new recovery account or link the overpayment to an existing Recovery account. Workers can also create external recovery accounts by using the "Create External Recovery Account" page.

#### Request:

1. Data change any RA that include any overpayments from the COVID-19 pandemic emergency months to "Cash – Admin Caused".

#### Recommendation:

1. Data change any RA that include any overpayments from the COVID-19 pandemic emergency months to "Cash – Admin Caused".

#### Outreach

##### Description:

Recovery Accounts DCR Exclusion list for AB135

##### Migration Impact Description:

N/A

##### Migration Impact Analysis:

##### Alternative Procedure Description:

N/A

##### Operational Impact:

##### Estimate:

**88**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	55	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	23	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



# [CA-233615] Update Protective Custody Detail Page Data interface for LA DCFS only

Team Responsible:	<b>Batch/Interfaces</b>	Assignee:	<b>Edgars Reinholds</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.07]</b>	Designer Contact:	<b>Jennifer Muna</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>251</b>
Reporter:	<b>Laura Ould</b>	Regulation Reference:		Created:	<b>09/20/2021 02:29 PM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[Business Process]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Ignacio Lazaro</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Foster Care/Kin GAP/AAP]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

**Non-Committee Review:** Approved by Region 6 3/9/22

**Expedite Approval:**

**Current Design:**

The Protective Custody Authority Detail page has a "County Funds" section which only displays online if the field "Was the EA1 application approved?" is set to "No".

The "County Funds" section of the page contains only one field: "Do Medi-Cal benefits need to be issued for this placement authority?". When that field is visible online the user is required to select Yes or No before saving the page.

The DCFS FC Inbound Reader Interface inserts Protective Custody Placement Authority records for new Los Angeles County FC placements and sets the Medi-Cal benefits field to "No". When the interface creates these records, it leaves the "Was the EA1 application approved?" field blank, so the "County Funds" section will not display online unless a worker changes "Was the EA1 application approved?" to "No".

When FC EDBC runs it always sets the "Issue MC Benefits Indicator?" on the FC\_AID\_CODE table to True, unless:

- Placement Authority in effect at the time is "Protective Custody"; and,
- "Do Medi-Cal benefits need to be issued..." field is not "Yes".

When an FC EDBC is authorized it transfers the values from the FC\_AID\_CODE table to the AID\_CODE table. The AID\_CODE table also has an "Issue MC Benefits Indicator?" and it will be set to whatever was on the FC\_AID\_CODE table \*unless\* the Aid Code is 45. If the Aid Code is 45, the MC indicator on the AID\_CODE table is always set to "No".

The MEDS interface uses the "Issue MC Benefits?" indicator on the Aid Code table to determine whether to transmit an EW20 transaction to MEDS for the FC case. Based on the above indicator logic, a Los Angeles County placement with a Protective Custody Placement Authority where the MC flag has not been updated to "Yes" online will not transmit an EW20 to MEDS.

**Request:**

Log an SCR to set the EA field so these cases get Medi-Cal coverage upon the initial placement date.

**Recommendation:**

Update the DCFS FC Inbound Reader Interface to set "Do Medi-Cal benefits need to be issued for this placement authority?" to "Yes" on every new Protective Custody Placement Authority record it creates in CalSAWS.

Note: the interface will set the field to "Yes" regardless of whatever aid code the placement receives.

**Outreach**

**Description:**

**Migration Impact**

**Description:**

**Migration Impact**

**Analysis:**

The DCFS Inbound Reader interface is a County 19 only batch job.

**Alternative Procedure**


Worker has to manually make the updates.

**Description:**

**Operational Impact:**

**Estimate: 251**

Automated Test :	0	Batch/Interfaces :	138	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	88	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

 **[CA-239204] Remove unused imaging reporting tables**

Team Responsible:	<b>Batch/Interfaces</b>	Assignee:	<b>Edgars Reinholds</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[22.07]</b>	Designer Contact:	<b>Edgars Reinholds</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>6</b>
Reporter:	<b>Edgars Reinholds</b>	Regulation Reference:		Created:	<b>01/06/2022 06:55 PM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Rhiannon Chin</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Refactoring</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Imaging]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

**Non-Committee Review:** Rhiannon Chin 1/21/2022

**Expedite Approval: Current Design:**

The tables indicated in this thread are no longer relevant in the CalSAWS solution. They have been deprecated by new Qlik reports that are in CalSAWS. The data that is indicated in these tables is available by accessing "Reports" > "On Request" > "Administrative" – Imaging has 3 reports that are updated regularly:

1. Imaging - Document Capture Report: This report displays the number of staff documents captured by type and external documents captured by location for the date range specified
2. Imaging - Exception Queues Aging Report: This report shows the total number of documents displayed by increasing day increments in the defined workflow queues. Each tab displays the number of incremental days documents created by a specific office have been in the queue
3. Imaging - Initial QA Report: The Initial QA Report is used to identify unworked/submitted documents

No conversion effort was made to populate tables:

- IMG\_RPT\_CAPTURED\_DOCS
- IMG\_RPT\_EXCPTN\_QUEUES
- IMG\_RPT\_DEFAULT\_DOCS
- IMG\_RPT\_USER\_QUEUES
- IMG\_RPT\_BATCH\_GRID\_DOCS
- IMG\_RPT\_USERS\_IN\_EXCPTN\_QUEUES

**Request:** The following tables would not have a CalSAWS equivalent because we no longer have a concept that aligns in imaging.

- IMG\_RPT\_CAPTURED\_DOCS
- IMG\_RPT\_EXCPTN\_QUEUES
- IMG\_RPT\_DEFAULT\_DOCS
- IMG\_RPT\_USER\_QUEUES
- IMG\_RPT\_BATCH\_GRID\_DOCS
- IMG\_RPT\_USERS\_IN\_EXCPTN\_QUEUES

**Recommendation:** Remove tables:

- IMG\_RPT\_CAPTURED\_DOCS
- IMG\_RPT\_EXCPTN\_QUEUES
- IMG\_RPT\_DEFAULT\_DOCS
- IMG\_RPT\_USER\_QUEUES
- IMG\_RPT\_BATCH\_GRID\_DOCS
- IMG\_RPT\_USERS\_IN\_EXCPTN\_QUEUES

**Outreach Description:**  
**Migration Impact Description:** N/A.



**Migration Impact**

**Analysis:**

**Alternative Procedure Description:** N/A.

**Operational Impact:**

**Estimate:** 6

Automated Test :	0	Batch/Interfaces :	6	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



# [CA-204553] CalWORKs/RCA Adults by WTW/REP Category Dashboard

Team Responsible:	<b>Reports</b>	Assignee:	<b>Yang(Lulu) Yang</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.09]</b>	Designer Contact:	<b>Esequiel Herrera-Ortiz</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>692</b>
Reporter:	<b>Moises Evangelista</b>	Regulation Reference:		Created:	<b>09/06/2018 12:30 PM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Gingko Luna</b>	Training Impacted:		Funding Source:	<b>LRS M&amp;E</b>
Consortium Contact:		Migration Impact:	<b>No</b>	Funding Source ID:	
Project Phase (SCR):	<b>Production</b>	Approved by Committee:	<b>12/07/2021</b>	Other Agency Cross Reference:	
Committee:	<b>[Management Reports]</b>	Consortium Review Approval:			

### Non-Committee

#### Review:

#### Expedite Approval:

#### Current Design:

Currently the CalWORKs/RCA Adults by WTW/REP Category dashboard:

- The 'CalWORKs/RCA Adults' (base population):
    - Does not restrict to only those adults with a household status of 'In the Home'.
    - Does not restrict the base population based on the adult's CW/RCA role.
    - The base population requires the adult to have an associated WTW/REP program block.

Note: To have an associated WTW/REP program block means the CalWORKs/RCA adult appears within a WTW/REP program block in the Case Summary page.
  - Does not provide the metric 'RCA Participants Employed 32+ Hrs/Week' in the following categories:
    - WTW/REP Mandatory / Assigned to Worker / Active
    - WTW/REP Mandatory / Not Assigned to Worker / Identified Reason
  - Does not include a 'Cal-Learn Adults' category or Cal-Learn Adults case level information.
  - Does not include a category to capture adults in an Active CalWORKs/RCA program who are not Members in the program or are not Active in the program. Such example of this population includes Active FRE Members, Ineligible Members, etc.
  - Does not include a category to capture adults who are in an Active CalWORKs/RCA program but are not in a WTW/REP program block on the same case.
- Note: To not have an associated WTW/REP program block means the CalWORKs/RCA adult does not appear within a WTW/REP program block in the Case Summary page therefore does not have a WTW/REP role or WTW/REP program person status.
- The '1V – RCA' aid code is mapped to the 'Single Parents 20+ Hrs/Week' and 'Single Parents 30+ Hrs/Week' measures rather than the new 'RCA Participants Employed 32+ Hrs/Week' measure. The 'RCA Participants Employed 32+ Hrs/Week' measure will be updated to accept all Aid Codes marked as RCA Fed, State or Mixed.
  - The '33 - CW – Zero Parent (Fed)' is mapped to 'Family Employed at Least 35 Hrs/Week' rather than 'Single Parents 20+ Hrs/Week' and 'Single Parents 30+ Hrs/Week'.
  - The following aid codes are not mapped to any metric. They will be mapped to 'Single Parents 20+ Hrs/Week' and 'Single Parents 30+ Hrs/Week':
    - 3G – CW – Zero Parent (State)
    - 3H – CW-Zero Parent (Mixed)
    - 3R – CW-Zero Parent-Exempt MAP (Fed)
  - Several measure headers have inconsistent capitalization and incorrect abbreviations.
  - The 'Report Month' parameter is set to default to the latest 5 months. This is an excessive selection and is causing performance issues.
  - The dashboard name, several sheet names, several category headers, and several measure headers spell out 'Welfare-to-Work' entirely rather than use the abbreviated form WTW and do not include the reference to the REP program.
  - The columns in the case lists are not properly ordered. Also, some columns are not hidden/visible when they should be depending on the Tier Description parameter selected.
  - The following case lists do not include a parameter that allows the user to filter to a distinct subcategory/measure within the category:

- WTW/REP Mandatory
  - Assigned to Worker / Active
  - Assigned to Worker / Identified Reason
  - Assigned to Worker / Unknown Reason
14. Does not provide the following columns in every case list:
- Client Index Number (CIN)
  - Cash Aid Role Reason
  - Cash Aid Role Status Reason
  - Work Registration Begin Date
  - Report Month
  - WTW/REP Program Status Begin Date
  - WTW/REP Program Status Reason
15. The 'CW/RCA Aided Case' list:
- Contains a single parameter titled 'RCA Aided Reason' rather than 'Work Registration Status'.
  - Contains a column titled 'Expected End Date' rather than 'Work Registration Expected End Date'.
  - Has a 'Exempt Reason' rather than 'Work Registration Status Reason'.
  - Has the 'Prior Work Reg Status' columns, only visible for the WTW/REP Exempt population, that will be removed.
  - Has the 'Prior Work Reg Begin Date' column, only visible for the WTW/REP Exempt population, that will be removed.
  - Does not include a 'Prior Month Cash Aid Role Reason' column.
  - The case list does not provide the following columns needed to evaluate the Exempt population:
    - o Volunteer
    - o Excluded
    - o WTW/REP Program Status Expected End Date
16. The dashboard has two sections titled 'CalWORKs/RCA Adults'. The data set that is broken down by type will be renamed to 'CalWORKs/RCA Adults by Type'.
17. Does not include a 'Homeless' column in the following case lists:
- CalWORKs/RCA Adults by WTW/REP Category Case List (Entire CalWORKs/RCA Adults population divided by Type Description case list)
  - CalWORKs/RCA Adults by WTW/REP Category
  - CW/RCA Aided
18. The Assigned to Worker 'Identified Reason' case list:
- Does not include an 'WTW/REP Program Status Expected End Date' column for the Good Cause population.
  - Includes the unnecessary 'Program Status Reason' column.
  - Includes the unnecessary 'Program Status Reason Begin Date' column.
19. Does not provide prior assigned worker information for the Sanctioned, Not Assigned to Worker / Identified Reason, and Not Assigned to Worker / Should be Reregistered population who do not have an assigned program worker as of the end of the report month.
20. The 'Assigned to Worker / Active' case list and the 'Not Assigned to Worker / Identified Reason' case list do not include the following columns:
- Activity Type
  - Activity Number
  - Activity Status Begin Date
21. The 'Active' and 'Unknown Reason' case lists:
- Do not include a 'Activity Scheduled End Date' column.
  - Do not include a 'Activity Status Reason' column needed to verify Completed/Closed customer activities.
  - The 'Active' case list does not include an 'Activity Scheduled Start Date' column.
  - The 'Unknown Reason' case list has an existing column titled 'Begin Date' rather than 'Activity Scheduled Begin Date'.
22. The Not Assigned to Worker 'CalWORKs/RCA Adults by WTW/REP Category CL (Identified Reason)' case list does not have a 'CW/RCA Discontinuance Date' column. The column is needed to verify future current month terminations.
23. The 'CalWORKs/RCA Adults by WTW/REP Category Case List' and 'CalWORKs/RCA Adults by WTW/REP Category' case lists do not provide the following columns:
- TANF Used Months
  - Extender Reason
  - Extender Begin Date
  - Extender End Date
24. The 'CalWORKs/RCA Adults Category' and the 'CalWORKs/RCA Aided' case lists do not provide Activity information for the 'Timed-Out on Active CalWORKs Cases' population or the 'Exempt' population.

25. The 'CalWORKs/RCA Adults by WTW Category' (Base population divided by tier description) does not include any Cal-Learn related columns.
26. The 'Time Expiration Column' within the CalWORKs/RCA Adults by WTW/REP Category Case List (Entire CalWORKs/RCA Adults population case list) and CalWORKs/RCA Adults by WTW/REP Category (CalWORKs/RCA Adults by Type Description case list) case list is displaying the Begin Date of when an adult's Role Status Reason Description is set to 'CW Time Limit'.  
Technical Note: The logic will be taken from the Time Limits online page.
27. The 'CalWORKs/RCA Adults by Welfare-to-Work Category CL (Should Be Registered)' case list:
- Includes a column titled 'Program Status Reason' that will be renamed to WTW/REP Program Status Reason.
  - Has a column titled Program Status Reason Begin Date that will be renamed to WTW/REP Program Status Reason Begin Date.

**Request:**

The CalWORKs/RCA Adults by WTW/REP Category dashboard, also known as Global Report, as designed, contains requirements that excludes caseload data and includes some data that is not needed. The current report logic needs to be modified for users to have access to accurate data needed to review ongoing participation in activities and to take necessary actions to appropriately manage CalWORKs/RCA eligible participants in the WTW/REP program.

**Recommendation:**

The following modifications are made to the CalWORKs/RCA Adults by WTW/REP Category dashboard to accurately capture caseload data:

1. Update the logic definition for the 'CalWORKs/RCA Adults' (base population) as follows:
  - Add the requirement that the adult must have a household status of 'In the Home'.
  - The adult's role is NOT Financially Responsible – Included (FRI) or Family Size Only (FSO).
  - Remove the condition that the CalWORKs/RCA Adults must have an associated WTW/REP program block.

Note: To not have an associated WTW/REP program block means the CalWORKs/RCA adult does not appear within a WTW/REP program block in the Case Summary page therefore does not have a WTW/REP role or WTW/REP program person status.
2. Create a new metric titled 'RCA Participants Employed 32+ Hrs/Week' for the categories listed below:
  - WTW/REP Mandatory / Assigned to Worker / Active
  - WTW/REP Mandatory / Not Assigned to Worker / Identified Reason
3. Add a new subcategory to 'CalWORKs/RCA Adults by Type' titled 'Cal-Learn Adults' which captures the Cal-Learn adult population.
4. Add a new category titled 'CalWORKs/RCA Other' which captures adults in an Active CalWORKs/RCA program who are not Members in the program or are not Active in the program.
5. Add a new category titled 'No WTW/REP Program Block' which captures adults that are CalWORKs/RCA aided but do not have an associated WTW/REP program block.  
Note: To not have an associated WTW/REP program block means the CalWORKs/RCA adult does not appear within a WTW/REP program block in the Case Summary page therefore does not have a WTW/REP role or WTW/REP program person status.
6. Update the 'Single Parents 20+ Hrs/Week' and 'Single Parents 30+ Hrs/Week' measures in the 'Assigned to Worker / Active' and 'Not Assigned to Worker / Identified Reason' categories to exclude the '1V – RCA aid code. The '1V – RCA' aid code is re mapped to the new 'RCA Participant Employed 32+ Hrs/Week' measure. The 'RCA Participants Employed 32+ Hrs/Week' measure will be updated to accept all Aid Codes marked as RCA Fed, State or Mixed.
7. Update the 'Family Employed at Least 35 Hrs/Week' measure in the 'Assigned to Worker / Active' and 'Not Assigned to Worker / Identified Reason' categories to exclude the '33 - CW – Zero Parent (Fed)' aid code. The aid code is re mapped to the 'Family Employed at Least 35 Hrs/Week' rather than 'Single Parents 20+ Hrs/Week' categories.
28. Update the 'Family Employed at Least 35 Hrs/Week' measure in the 'Assigned to Worker / Active' and 'Not Assigned to Worker / Identified Reason' categories to include the following aid codes:
  - 3G – CW – Zero Parent (State)
  - 3H – CW-Zero Parent (Mixed)
  - 3R – CW-Zero Parent-Exempt MAP (Fed)
8. Update several measure headers within categories to have consistent capitalization and appropriate abbreviations.
9. Update the 'Report Month' parameter to default to only the latest month rather than the latest 5 months.
10. Update all 'Welfare-to-Work' references in the dashboard name, sheet names, category headers and measure headers to 'WTW/REP'.
11. Update all case lists' column order and column's visibility to match Appendix 7.7.
12. Update the following case lists to include a parameter that allows the user to filter to a distinct subcategory/measure within the category:
  - WTW/REP Mandatory

- Assigned to Worker / Active
  - Assigned to Worker / Identified Reason
  - Assigned to Worker / Unknown Reason
13. Update all case lists to include the following columns:
- CIN
  - Cash Aid Role Reason
  - Cash Aid Role Status Reason
  - Work Registration Begin Date
  - Report Month
  - WTW/REP Program Status Begin Date
  - WTW/REP Program Status Reason
14. Update the 'CW/RCA Aided' case list with the following changes:
- Rename the 'RCA Aided Reason' parameter to 'Work Registration Status'.
  - Rename the 'Expected End Date' column to 'Work Registration Expected End Date'.
  - Rename the 'Exempt Reason' column to 'Work Registration Status Reason'.
  - Remove the 'Prior Work Reg Status' column.
  - Remove the 'Prior Work Reg Begin Date' column.
  - Add a 'Prior Month Cash Aid Role Reason' column.
  - Add the following columns to the case list:
    - o Volunteer
    - o Excluded
    - o WTW/REP Program Status Expected End Date
- These new columns are only visible when the 'WTW/REP Exempt' Work Registration Status parameter option is selected.
15. Update the section header for the 'CalWORKs/RCA Adults' that is broken down by Type to 'CalWORKs/RCA Adults by Type'. See the attached mockup for reference.
16. Update the following case lists to include a 'Homeless' column:
- CalWORKs/RCA Adults by WTW/REP Category Case List (Entire CalWORKs/RCA Adults population case list)
  - CalWORKs/RCA Adults by WTW/REP Category (CalWORKs/RCA Adults by Type).
  - CW/RCA Aided
17. Update the Assigned to Worker 'Identified Reason' case list with the following changes:
- Add a 'WTW/REP Program Status Expected End Date' column. The column is only visible when the 'Current Good Cause' Identified Reason Description parameter is selected.
  - Remove the existing 'Program Status Reason' column
  - Remove the existing 'Program Status Reason Begin Date' column.
18. Update the 'CalWORKs/RCA Adults by WTW/REP Category' (CalWORKs/RCA Adults by Type) case list to include two new columns to evaluate the Sanctioned population. Include the columns in the 'Not Assigned to Worker / Identified Reason' and the 'Not Assigned to Worker / Should be Reregistered' case lists:
- Last WTW/REP Worker ID
  - Last WTW/REP Region
19. Add the following columns to the 'Assigned to Worker / Active' and 'Not Assigned to Worker / Identified Reason' case lists:
- Activity Type
  - Activity Number
  - Activity Status Begin Date
20. Update the 'Active' and 'Unknown Reason' case list with the following changes:
- Add a 'Activity Scheduled End Date' column.
  - Add a 'Activity Status Reason' column.
  - Add a 'Activity Scheduled Start Date' column to the 'Active' case list.
  - Rename the existing 'Begin Date' column in the 'Unknown Reason' case list to 'Activity Scheduled Begin Date'.
21. Update the Not Assigned to Worker 'CalWORKs/RCA Adults by WTW/REP Category CL (Identified Reason)' to include a new column titled 'CW/RCA Discontinuance Date'.
22. Add the following columns to the 'CalWORKs/RCA Adults by WTW/REP Category Case List' and 'CalWORKs/RCA Adults by WTW/REP Category' (CalWORKs/RCA Adults by Type) case lists:
- TANF Used Months
  - Extender Reason
  - Extender Begin Date
  - Extender End Date
23. Add the following columns to the 'CalWORKs/RCA Adults by WTW/REP Category' case list and the 'CalWORKs RCA Aided' case list. The columns are only visible for the 'Timed-Out population and the 'WTW/REP Exempt' population.
- Activity Type

- Activity Number
- Activity Status
- Activity Status Reason
- Activity Status Begin Date
- Activity Scheduled Start Date
- Activity Scheduled End Date

24. Update the 'CalWORKs/RCA Adults by WTW Category' (CalWORKs/RCA Adults by Type) case list to include the following Cal-Learn related columns. The columns are only visible when the 'Cal-Learn Adults' Type Description is selected:

- Age
- Cal-Learn Office
- Cal-Learn Office ID
- Cal-Learn Worker ID
- Cal-Learn Secondary Worker ID
- Cal-Learn Program Status
- Cal-Learn Program Status Reason
- Cal-Learn Program Status Begin Month
- Cal-Learn Program Status End Month

25. Update the 'Time Expiration Column' column logic within the CalWORKs/RCA Adults by WTW/REP Category Case List (Entire CalWORKs/RCA Adults population case list) and CalWORKs/RCA Adults by WTW/REP Category (CalWORKs/RCA Adults by Type) case lists to display the Begin Month of the 60th tick of the CalWORKs/RCA time clock.

Technical Note: The logic will be taken from the Time Limits online page.

26. Update the 'CalWORKs/RCA Adults by Welfare-to-Work Category CL (Should Be Registered)' case list as follows:

- Rename the 'Program Status Reason' column to 'WTW/REP Program Status Reason'.
- Rename the 'Program Status Reason Begin Date' column to 'WTW/REP Program Status Reason Begin Date'.

**Outreach**

**Description:**

**Migration Impact**

**Description:**

This is a joint 58 county design where there is regional approval aligning to the governance model.

**Migration Impact**

**Analysis:**

**Alternative**

The information can be obtained via Ad-Hoc

**Procedure**

**Description:**

**Operational Impact:**

**Estimate:** 692

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	482
Reports Test :	210	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

## [CA-232507] Modify IVR promotion logic on Lobby Monitor

Team Responsible:	<b>Online</b>	Assignee:	<b>Unassigned</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[22.09]</b>	Designer Contact:	<b>Erika Kusnadi</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>52</b>
Reporter:	<b>Erick Arreola</b>	Regulation Reference:		Created:	<b>08/20/2021 10:48 AM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Erick Arreola</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Lobby Management]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

**Non-Committee Review:** Erick Arreola 2/8/22

**Expedite Approval: Current Design:**

Currently the logic for the IVR promotion is point to Category ID 560 in order to pull the appropriate IVR phone to be displayed on the Lobby Monitor for the county office.

**Request:**

Update the IVR promotion logic to point to the IVR Phone Number table in order to ensure the correct IVR phone number will be used.  
This is the same table that is used by the IVR/CC team.

**Recommendation:**

Update the existing IVR Promotion logic to reference the IVR\_PH\_NUM table in order to determine the IVR phone number that is to be displayed on the Lobby Monitor for the county that the office belongs to.

Note: Backend changes only. No Design Document for this SCR.

**Outreach**

**Description:**

**Migration Impact Description:** N/A

**Migration Impact Analysis:**

**Alternative Procedure Description:** N/A

**Operational Impact:**

**Estimate:** 52

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	34
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	13	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

## [CA-234994] Hide the E-Application Document Search Page

Team Responsible:	<b>Online</b>	Assignee:	<b>Unassigned</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.09]</b>	Designer Contact:	<b>Erika Kusnadi</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>40</b>
Reporter:	<b>Matthew Lower</b>	Regulation Reference:		Created:	<b>10/12/2021 04:10 PM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Laura Ould</b>	Training Impacted:	<b>[Online Help]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Self Service Portal]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

**Non-Committee Review:** L. Ould 2/10/2022

**Expedite Approval:**

**Current Design:**

The e-application document search page was originally design to allow users to search specific documents generated and saved on LRS. However, both CalSAWS and BenefitsCal currently does not have this functionality.

**Request:**

Hide the e-application document search page

**Recommendation:**

1. Hide the e-Application Document Search link from the Task Navigation bar (Global: Case Info --> Local: e-Tools).
2. Hide Page Mapping for e-Application Document Search page.

Note: There is no Design Document for this SCR

**Outreach**

**Description:**

**Migration Impact**

N/A

**Description:**

**Migration Impact**

**Analysis:**

**Alternative**

None

**Procedure**

**Description:**

**Operational Impact:**

**Estimate:**

**40**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	24
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	11	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



## [CA-239897] Update Emergency Text Message Monthly Limit

Team Responsible:	<b>Online</b>	Assignee:	<b>Unassigned</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.09]</b>	Designer Contact:	<b>Trevor Torres</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>52</b>
Reporter:	<b>Amy Gill</b>	Regulation Reference:		Created:	<b>01/24/2022 04:26 PM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Logan Pratt</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Other]</b>	Approved by Committee:	<b>03/22/2022</b>	Other Agency Cross Reference:	
Consortium Review Approval:	<b>Logan Pratt</b>	Consortium Review Approval Date:	<b>02/16/2022</b>		

**Non-Committee Review:** Approved by Logan Pratt on 02/16/2022

**Expedite Approval:**

**Current Design:**

An Administrative page called "Emergency Text" allows a one-time emergency text message to be sent to customers opted-in to text messaging per month for each County. When users that have already used their one text message attempt to send another text message, a validation message appears saying "An emergency text has already been sent for this month" and an "Override" button appears next to the message. Currently, users with the security right using the "Override" button can send any amount of additional messages, rather than being limited to only one additional message.

**Request:**

Prevent county from sending more than one additional emergency text message per calendar month for each County when using the "Override" button.

**Recommendation:**

Create a new validation on the Emergency Text Detail page for using the "Override" button to prevent more than one additional emergency text message to be sent per calendar month for each County. This validation will be triggered when the additional emergency text is already sent, the validation message will say "Cancel - An additional emergency text has already been sent this month."

Note: There is no design document for this SCR.

**Outreach Description:**

N/A

**Migration Impact Description:**

N/A

**Migration Impact Analysis:**

**Alternative Procedure Description:**

N/A

**Operational Impact:**

**Estimate:**

**52**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	34
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	13	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



# [CA-222353] Add BRM for the Forms

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Unassigned</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[23.05]</b>	Designer Contact:	<b>Daniel J Rosales</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>260</b>
Reporter:	<b>Harish Katragadda</b>	Regulation Reference:		Created:	<b>12/03/2020 07:48 PM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Caroline Bui</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Correspondence]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

**Non-Committee Review:** Approved by Caroline Bui on 10/7/2021

**Expedite Approval:**

**Current Design:** Forms listed are added to CalSAWS system and currently don't have BRM.

1. CF 6177
2. CF 101
3. GEN 111
4. CW 789
5. CF 100
6. MC 4604, MC 4605
7. CSF 170
8. CSF 144
9. GEN 201

**Request:** Add BRM for the following forms

1. CF 6177
2. CF 101
3. GEN 111
4. CW 789
5. CF 100
6. MC 4604, MC 4605
7. CSF 170
8. CSF 144
9. GEN 201

**Recommendation:** \*This is a Jira SCR only\* (No Design Doc required) - Approval is based on the Jira Recommendation provided below.

Add BRM for the forms listed

1. CF 6177
2. CF 101
3. GEN 111
4. CW 789
5. CF 100
6. MC 4604, MC 4605
7. CSF 170
8. CSF 144
9. GEN 201

Populate the Business Reply Address (BRM) for the county the form generates.

**Outreach Description:**

**Migration Impact**

**Description:**

**Migration Impact**

**Analysis:**

**Alternative** NA

**Procedure**

**Description:**

**Operational Impact:**

**Estimate:** 260

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	200	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	60	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		

End SCRs

 **[CA-240851] Decommission OSB - Update CalSAWS LMRS Client**

Team Responsible:	<b>Batch/Interfaces</b>	Assignee:	<b>Santhosh Jayasekar</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>Adnan Bukhari</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>70</b>
Reporter:	<b>Adnan Bukhari</b>	Regulation Reference:		Created:	<b>02/10/2022 10:05 AM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[Business Process]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Brian Rodgers</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;O</b>
Consortium Contact:		Migration Impact:	<b>No</b>	Funding Source ID:	
Project Phase (SCR):	<b>Design</b>	Approved by		Other Agency Cross	
Committee:	<b>[Tech]</b>	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			

**Non-Committee Review:** Approved by Laura Chavez on 2/28  
**Expedite Approval:** Approved by Laura Chavez on 2/28  
**Current Design:** Currently CalSAWS Outbound LRMS interface goes through Oracle Service Bus (OSB)  
**Request:** As OSB will be retired on June 30, 2022. The interface needs to be updated accordingly.  
**Recommendation:** Update the LRMS client to call the service directly instead of going through OSB

**Outreach Description:**  
**Migration Impact Description:**  
**Migration Impact Analysis:**  
**Alternative Procedure:** Not Applicable  
**Description:**  
**Operational Impact:**  
**Estimate:** 70

Automated Test :	0	Batch/Interfaces :	50	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Support :		Support :			
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	20	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

**Content Revision Status-1:** Pending CCB  
**Content Revision Description-1:**  
 1. Recommendation Change:  
 Before: N/A  
 After: N/A  
 2. Estimate Change:  
 Before: N/A  
 After: N/A  
 3. Release Change:

Before: RWR  
After: 22.05

4. Funding Source Change:  
Before: N/A  
After: N/A

**Content Revision  
Status-2:  
Content Revision  
Description-2:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-3:  
Content Revision  
Description-3:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-4:  
Content Revision  
Description-4:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:



# [CA-240852] Decommission OSB - Update CW MDM

Team Responsible:	<b>Batch/Interfaces</b>	Assignee:	<b>Santhosh Jayasekar</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>Balakumar Murthy</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>110</b>
Reporter:	<b>Adnan Bukhari</b>	Regulation Reference:		Created:	<b>02/10/2022 10:14 AM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Brian Rodgers</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;O</b>
Project Phase (SCR):	<b>Design</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Tech]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

**Non-Committee Review:** Approved by Laura Chavez on 02/28

**Expedite Approval:** Approved by Laura Chavez on 02/28

**Current Design:** CalSAWS CW MDM Client access OSB End point.

**Request:** OSB will be retired and shutdown on June 30, 2022. CW MDM client is required to update accordingly.

**Recommendation:** Update the CWMDM client to call the service directly instead of going through OSB Also update the security configuration on the client.

### Outreach

**Description:**

**Migration Impact**

**Description:**

**Migration Impact**

**Analysis:**

**Alternative Procedure** N/A

**Description:**

**Operational Impact:**

**Estimate:** 110

Automated Test :	0	Batch/Interfaces :	50	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	20	Tech ForgeRock :	0
Tech Ops :	40	Training :	0	Translation :	0

**Content Revision Status-1:** Pending CCB

**Content Revision Description-1:** 1. Recommendation Change:  
Before: N/A  
After: N/A

2. Estimate Change:  
Before: N/A  
After: N/A

3. Release Change:  
Before: RWR  
After: 22.05

4. Funding Source Change:  
Before: N/A  
After: N/A

**Content Revision  
Status-2:**

**Content Revision  
Description-2:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-3:**

**Content Revision  
Description-3:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-4:**

**Content Revision  
Description-4:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:





# [CA-224200] Update Forms to Replace References to Your Benefits Now (YBN) with BenefitsCal

- Resolved: 09/23/2021 11:50 AM

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Sahithi Pabba</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[22.02]</b>	Designer Contact:	<b>Tiffany Huckaby</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.04.24</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>249</b>
Reporter:	<b>Tiffany Huckaby</b>	Regulation Reference:		Created:	<b>01/22/2021 09:26 AM</b>
Status:	<b>In Assembly Test</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Virginia C. Bernal</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Other]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	<b>Virginia Bernal</b>	Consortium Review Approval Date:	<b>04/22/2021</b>		

**Non-Committee Review:** Virginia Bernal - 04/22/2021

**Expedite Approval:**

**Current Design:**

There exist Los Angeles County specific forms that have references to the Your Benefits Now (YBN) self-service portal.

**Request:**

The CalSAWS System is transitioning from YBN self-service portal to the new BenefitsCal statewide portal. Forms with references to YBN need to be updated to reference the new portal.

**Recommendation:**

1. Update the forms to replace the portal name from YBN to BenefitsCal.
2. Update the forms to replace the YBN web address with the BenefitsCal web address.

**Outreach**

**Description:**

**Migration Impact**

The Migration Counties will be inheriting this functionality at migration.

**Description:**

**Migration Impact**

**Analysis:**

**Alternative**

N/A

**Procedure**

**Description:**

**Operational Impact:**

**Estimate:** 249

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	166	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	67	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	16.0

**Content Revision Status-1:** Accepted

**Content Revision**

**Description-1:**

1. Release Change:  
Before: Fix Version - 21.11, Minor Version - None

After: Fix Version - 22.02, Minor Version - 22.02.XX

Pending CCB

**Content Revision  
Status-2:  
Content Revision  
Description-2:**

1. Release Change:

Before: Fix Version - 22.02, Minor Version - 22.03.13

After: Fix Version - 22.03, Minor Version - 22.04.24

2. Estimate Change: Additional hours added to support additional System Testing due to the change in release (regression testing).

Before: System Test Support ETC 2 - 14 hours

After: System Test Support ETC 2 - 30 hours

**Content Revision  
Status-3:  
Content Revision  
Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision  
Status-4:  
Content Revision  
Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



# [CA-227012] Migrate Lobby Services from Apigee to AWS API Gateway

Team Responsible:	<b>Tech Arch</b>	Assignee:	<b>Biniyam Meresa</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[22.02]</b>	Designer Contact:	<b>Sumeet Patil</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>22.04.24</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>640</b>
Reporter:	<b>Sumeet Patil</b>	Regulation Reference:		Created:	<b>03/31/2021 10:33 PM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[Technology Impact]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>David Bruhn</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Tech]</b>	Approved by Committee:	<b>07/12/2021</b>	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

**Non-Committee Review:** Approved by Laura C. on 7/12/21

**Expedite Approval: Current Design:** The LobbyServices endpoints are currently fronted with Apigee API Gateway.

**Request:** Migrate the LobbyServices endpoints from Apigee API Gateway to AWS API Gateway

- Recommendation:**
1. Update Lobby Services to integrate with AWS API Gateway
  2. Implement ForgeRock Authorizer with scopes to secure these APIs.
  3. Configure the scope in ForgeRock for the Lobby clients
  4. Update client applications to integrate with new API urls and access using additional scopes.

**Outreach Description:**

**Migration Impact Description:** N/A

**Migration Impact Analysis:**

**Alternative Procedure Description:** N/A

**Operational Impact Estimate:** **640**

Automated Test :	0	Batch/Interfaces :	30	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	350
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	240	Tech ForgeRock :	0
Tech Ops :	20	Training :	0	Translation :	0

**Content Revision Status-1:** Accepted

**Content Revision Description-1:**

1. Recommendation Change:  
Before: 21.11, 21.11.21  
After: 22.02, 22.02.XX
2. Estimate Change:

Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-2:**

Pending CCB

**Content Revision  
Description-2:**

1. Recommendation Change:  
Before:  
Fix version 22.02  
Minor Version: 22.03.13  
After:  
Fix version 22.03  
Minor Version: 22.04.24

2. Estimate Change: Need to do regression testing due to the SCR being pushed back in release.  
Before:  
System Test Support ETC 1: 0  
After:  
System Test Support ETC 1: 40

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-3:**

**Content Revision  
Description-3:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-4:**

**Content Revision  
Description-4:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:

---

Before:

After:

4. Funding Source Change:

Before:

After:



# [CA-227961] Update TNB 4 Threshold Language forms to latest State version

- Resolved: 10/15/2021 02:21 PM

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Vicente Romero</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.02]</b>	Designer Contact:	<b>James Tran [X]</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.04.24</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>181</b>
Reporter:	<b>Amy Gill</b>	Regulation Reference:		Created:	<b>04/23/2021 04:48 PM</b>
Status:	<b>In Assembly Test</b>	Impact Analysis:	<b>[Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Caroline Bui</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Correspondence]</b>	Approved by Committee:	<b>06/24/2021</b>	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

## Non-Committee

### Review:

### Expedite Approval:

Approved by Karen J.Rapponotti on 7/1/2021

### Current Design:

TNB 4 form threshold languages were added with CA-208261 and a minor revision was made with CA-218455.

The current CalSAWS system has the TNB 4 in all standard threshold languages and also the TNB 4 Recertification Packet in English and Spanish, both for LA and the 57 migrating counties.

There are minor verbiage discrepancies between the CalSAWS and State version for the following threshold languages for the above forms: Spanish, Arabic, Armenian, Farsi, Hmong, Korean, Russian, Tagalog and Vietnamese.

On all TNB 4 and TNB 4 RE forms for all languages, the BenefitsCal website URL is presented as www.benefitscal.com twice and once as www.benefitscal.org.

### Request:

Update the TNB 4 forms to the latest State version for applicable threshold languages: Spanish, Arabic, Armenian, Farsi, Hmong, Korean, Russian, Tagalog and Vietnamese.

Update the TNB 4 block of both Spanish version TNB 4 Recertification Packet to the latest state version.

Update all BenefitsCal website URL to present as www.benefitscal.org for all TNB 4 and TNB 4 RE forms in all existing languages.

### Recommendation:

1. Update the TNB 4 form in English and threshold languages to match the State version.
2. Update all versions of TNB 4 and TNB 4 Recertification Packet to show the correct URL. All URLs should present as www.benefitscal.org.

## Outreach

### Description:

### Migration Impact

Migration Counties will inherit this functionality at the time of migration.

### Description:

### Migration Impact

### Analysis:

### Alternative

N/A

### Procedure

### Description:

### Operational Impact:

### Estimate:

181

Automated Test :

0

Batch/Interfaces :

0

Batch Operations :

0

BenefitsCal :

0

CalHEERS :

0

CalHEERS Test :

0

Client Correspondence :	50	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	80	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	26.0

**Content Revision Status-1:** Accepted

**Content Revision Description-1:**  
 1. Release Change:  
 Before: Fix Version - 21.11, Minor Version - None  
 After: Fix Version - 22.02, Minor Version - 22.02.XX

**Content Revision Status-2:** Pending CCB

**Content Revision Description-2:**  
 1. Recommendation Change:  
 Before:  
 SCR has attached Translations for Spanish, Korean, Tagalog, Russian, Armenian and Farsi.  
 After:  
 SCR has been updated with Translations for Spanish, Korean, Tagalog, Russian, Armenian and Farsi that match the CDSS versions, 'CA-227961 Mockups - Corrected.zip' was attached. Additional hours added for updates.

2. Estimate Change:  
 Before:  
 Client Correspondence ETC 2: 50 hours  
 System Test Support ETC 1: 80 hours  
 After:  
 Client Correspondence ETC 2: 122 hours  
 System Test Support ETC 1: 100 hours

3. Release Change:  
 Before: Fix Version - 22.02, Minor Version - 22.03.13  
 After: Fix Version - 22.03, Minor Version - 22.04.24

**Content Revision Status-3:**

**Content Revision Description-3:**  
 1. Recommendation Change:  
 Before:  
 After:

2. Estimate Change:  
 Before:  
 After:

3. Release Change:  
 Before:  
 After:

4. Funding Source Change:  
 Before:  
 After:

**Content Revision Status-4:**

**Content Revision Description-4:**  
 1. Recommendation Change:  
 Before:  
 After:

2. Estimate Change:  
 Before:  
 After:

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3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:





## [CA-230427] Update YBN link on CalSAWS.org Resources Page to direct to new BenefitsCal Portal

Team Responsible:	<b>Release Communication</b>	Assignee:	<b>Tiffany Cheung</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[22.02]</b>	Designer Contact:	<b>Tiffany Cheung</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>22.04.24</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>5</b>
Reporter:	<b>Tiffany Cheung</b>	Regulation Reference:		Created:	<b>06/24/2021 03:04 PM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[Other]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>June Hutchison</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Other]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
<b>Non-Committee Review:</b>	Approved by June Hutchison on 8/24/2021				
<b>Expedite Approval:</b>	Approved by June Hutchison on 8/24/2021				
<b>Current Design:</b>	Currently, the YourBenefitsNow (YBN) link on the Resources page of CalSAWS.org points to <a href="https://yourbenefits.laclrs.org/ybn/Index.html">https://yourbenefits.laclrs.org/ybn/Index.html</a> .				
<b>Request:</b>	Update YBN link to direct users to the new BenefitsCal website.				
<b>Recommendation:</b>	Update YBN link to direct users to the new BenefitsCal website.				
<b>Outreach Description:</b>					
<b>Migration Impact Description:</b>	No migration impact as the changes outlined in this SCR do not impact the LRS or C-IV systems. This SCR updates the CalSAWS website (calsaws.org).				
<b>Migration Impact Analysis:</b>					
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact Estimate:</b>	<b>5</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	5	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0
<b>Content Revision Status-1:</b>	Accepted				
<b>Content Revision Description-1:</b>	1. Recommendation Change: Before: After:				
	2. Estimate Change:				

Before:

After:

3. Release Change:

Before: Fix Version - 21.11, Minor Version - None

After: Fix Version - 22.02, Minor Version - 22.02.XX

4. Funding Source Change:

Before:

After:

Pending CCB

**Content Revision  
Status-2:**

**Content Revision  
Description-2:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before: Fix Version - 22.02, Minor Version - 22.03.13

After: Fix Version - 22.03, Minor Version - 22.04.24

4. Funding Source Change:

Before:

After:

**Content Revision  
Status-3:**

**Content Revision  
Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision  
Status-4:**

**Content Revision  
Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



# [CA-236547] BenefitsCal - GA/GR Spacial Files added to CalSAWS

- Resolved: 01/31/2022 04:01 PM

Team Responsible:	<b>BenefitsCal</b>	Assignee:	<b>Rajesh Rudra</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.02]</b>	Designer Contact:	<b>Gillian Bendicio</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.04.24</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>134</b>
Reporter:	<b>Melissa Mendoza</b>	Regulation Reference:		Created:	<b>11/10/2021 09:11 AM</b>
Status:	<b>Test Complete</b>	Impact Analysis:	<b>[Business Process]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Laura Ould</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Migration Impact:	<b>No</b>	Funding Source ID:	
Project Phase (SCR):	<b>Production</b>	Approved by		Other Agency Cross	
Committee:	<b>[Self Service Portal]</b>	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			

**Non-Committee Review:** L. Ould 2/15/2022

**Expedite Approval:** 01/18/2022 Karen J. Rapponotti

**Current Design:** Office Mapping uses the Spacial files in CalSAWS for Los Angeles (LA) county for CalWorks, MediCal and CalFresh Programs.

**Request:** Office Mapping should use the Spacial Files for the General Relief (GR) program for LA County.

**Recommendation:**

1. Load the spacial files into CalSAWS for GR program.
2. Update Office Mapping API to use the spacial files for the GR Program for LA County.

### Outreach

**Description:**

**Migration Impact Description:** N/A

**Migration Impact Analysis:**

**Alternative Procedure Description:** N/A

**Operational Impact:**

**Estimate:** 134

Automated Test :	46	Batch/Interfaces :	78	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	0	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		

**Content Revision Status-1:** Pending CCB

**Content Revision Description-1:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before: DBA ETC 1: 0  
After: DBA ETC 1: 50

3. Release Change:  
Before: 22.02  
Minor Release: 22.03.13  
After: 22.03  
Minor Release: 22.04.24

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-2:**

**Content Revision  
Description-2:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-3:**

**Content Revision  
Description-3:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-4:**

**Content Revision  
Description-4:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:



# [CA-240120] Fields not editable in Edit mode in Customer Activity Detail page

- Resolved: 03/07/2022 01:02 PM

Team Responsible:	<b>Online</b>	Assignee:	<b>Rucha Kulkarni</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.02]</b>	Designer Contact:	<b>Vallari Bathala</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.04.xx</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>47</b>
Reporter:	<b>Vallari Bathala</b>	Regulation Reference:		Created:	<b>01/27/2022 06:09 PM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Gingko Luna</b>	Training Impacted:	<b>[Job Aid]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Migration Impact:	<b>No</b>	Funding Source ID:	
Project Phase (SCR):	<b>Production</b>	Approved by		Other Agency Cross	
Committee:	<b>[Welfare to Work/ WPR]</b>	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			

### Non-Committee

#### Review:

**Expedite Approval:** Approved by Karen J. Rapponotti on 02/22/2022

**Current Design:** The Customer Activity Detail page captures the specific information on the activities a Customer is enrolled in. When creating a new activity of Assessment/Vocational Assessment, there are three fields, Assessment Category, Assessment Type and Assessor, which must be entered. However, currently, these fields are only editable in Create mode. The C-IV system did not have these fields and the records from C-IV migration are missing these values. If a User tries to edit or save an existing Customer Activity Detail record with these missing fields, they will get a validation message that these three fields are required, and the page will not save the changes. This SCR will implement changes to allow the User to choose values for the three fields in the Customer Activity Detail after the initial creation.

**Request:** Update logic to allow Users to add values to Assessment Category, Assessment Type and Assessor in Edit mode.

#### Recommendation:

1. Update the page to allow Users to edit Assessment Category, Assessment Type and Assessor in Edit mode.

#### Outreach

##### Description:

##### Migration Impact

##### Description:

##### Migration Impact

##### Analysis:

##### Alternative

None.

##### Procedure

##### Description:

##### Operational Impact:

**Estimate:** 47

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	34
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	13	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		

**Content Revision** Pending CCB

#### Status-1:

**Content Revision  
Description-1:**

1. Recommendation Change:  
Before: N/A  
After: N/A
2. Estimate Change:  
Before: N/A  
After: N/A
3. Release Change:  
Before: 22.03.10  
After: 22.04.xx
4. Funding Source Change:  
Before: N/A  
After: N/A

**Content Revision  
Status-2:**

**Content Revision  
Description-2:**

1. Recommendation Change:  
Before:  
After:
2. Estimate Change:  
Before:  
After:
3. Release Change:  
Before:  
After:
4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-3:**

**Content Revision  
Description-3:**

1. Recommendation Change:  
Before:  
After:
2. Estimate Change:  
Before:  
After:
3. Release Change:  
Before:  
After:
4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-4:**

**Content Revision  
Description-4:**

1. Recommendation Change:  
Before:  
After:
2. Estimate Change:  
Before:  
After:
3. Release Change:  
Before:

---

After:

4. Funding Source Change:

Before:

After:

# [CA-214919] DDID 2315 FDS: Task Mgt - New GA/GR Tasks

- Resolved: 03/09/2022 04:49 PM

Team Responsible:	<b>Online</b>	Assignee:	<b>Leah Weston</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[22.03]</b>	Designer Contact:	<b>Rakan Ali</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>335</b>
Reporter:	<b>Lynnel Silva</b>	Regulation Reference:		Created:	<b>04/01/2020 05:20 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Sarah Cox</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS DD&amp;I</b>
Consortium Contact:		Migration Impact:	<b>No</b>	Funding Source ID:	
Project Phase (SCR):	<b>Migration</b>	Approved by	<b>12/15/2021</b>	Other Agency Cross	
Committee:	<b>[GA/GR, Task Management]</b>	Committee:		Reference:	
Consortium Review Approval:	<b>Sarah Cox</b>	Consortium Review Approval Date:	<b>12/15/2021</b>		

**Non-Committee**

**Review:**

**Expedite Approval:** Approved by Karen Rapponotti on 12/21/2021

**Current Design:** The CalSAWS System includes functionality to create tasks in an automated fashion via the nightly batch processes or by specific worker actions. SCR CA-214928 for DDID 34 includes recommendations to introduce Automated Action functionality as part of the Unified Task Management solution. This framework allows a level of configuration for automated tasks that can be maintained by the counties.

**Request:** Add two new GA/GR Automated Actions to the CalSAWS System.  
 a. Create a Task when a GA/GR Recipient applies for SSI  
 b. Create a Task when a GA/GR Vendor Payment is ending

**Recommendation:** Create the following two configurable Automated Actions for all 58 counties:  
 a. When a GA/GR Recipient applies for SSI  
 b. When a GA/GR Vendor Payment is ending

**Outreach**

**Description:**

**Migration Impact Description:** The new Unified Task Management Solution will be integrating task configurability which will be administered through the front-end of the application.

**Migration Impact**

**Analysis:**

**Alternative Procedure** N/A

**Description:**

**Operational Impact:**

**Estimate:** **335**

Automated Test :	0	Batch/Interfaces :	125	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	132
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	78	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

**Content Revision Status-1:** Accepted



**Content Revision  
Description-1:**

1. Recommendation Change:  
Updated verbiage in section 2.2.2, please check design document.

2. Estimate Change: N/A

3. Release Change: N/A

4. Funding Source Change: N/A

**Content Revision  
Status-2:**

Pending CCB

**Content Revision  
Description-2:**

1. Recommendation Change:  
Updated verbiage in Section 2.3.2 – please check design document.

2. Estimate Change: N/A

3. Release Change: N/A

4. Funding Source Change: N/A

**Content Revision  
Status-3:**

**Content Revision  
Description-3:**

**Content Revision  
Status-4:**

**Content Revision  
Description-4:**



## [CA-216597] DDID 2084: Relabel "GAIN" to "WTW" Throughout the CalSAWS Software (Hard Launch #6)

Team Responsible:	<b>Analytics</b>	Assignee:	<b>Milind Sawdadkar</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[22.03]</b>	Designer Contact:	<b>Milind Sawdadkar</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.04.29</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>31</b>
Reporter:	<b>Ravneet Bhatia</b>	Regulation Reference:		Created:	<b>05/22/2020 11:15 AM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Carlos Camarena</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Migration</b>	Migration Impact:		Funding Source ID:	
Committee:	<b>[Management Reports]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

**Non-Committee Review:** Approval from Laura Chavez <ChavezL> on 03/27/2020.

**Expedite Approval:**

**Current Design:**

Currently, certain reports have "GAIN" reference throughout the CalSAWS software. After the Analytics Re-Platforming, the "GAIN" references shall be relabeled to "WTW".

**Request:**

Per DDID 2084, relabel "GAIN" to "WTW" throughout the CalSAWS Software.

**Assumptions:**

1 LRS OBIEE report requires modification to replace GAIN reference in the report title:

- # GAIN Caseload

• LRS System reports will require modifications to replace GAIN references in either the report title, report description or report contents:

- Potential Cal-Learn Eligible Report
- Cal-Learn Caseload Activity Report
- GAIN Provider Invoice Reconciliation Report
- DPSS Summary Cash Receipts Report
- GAIN Monthly Activity Report
- WTW/REP 30 Day Delinquent Report
- RS 50
- E2LITE Audit Report
- TANF Audit Report
- WPR Audit Report
- WINS Audit Report

**Recommendation:**

For this Hard Launch, the following LRS scheduled reports for the migration counties will be deployed into the CalSAW System:

- Potential Cal-Learn Eligible Report
- TANF Audit Report
- WINS Audit Report
- WPR Audit Report

**Outreach**

**Description:**

**Migration Impact**

**Description:**

**Migration Impact**

**Analysis:**

**Alternative**

N/A - CalSAWS DD&I Requirement

**Procedure**

**Description:**

**Operational Impact:**

**Estimate:**

31

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	31
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

**Content Revision Status-1:** Pending CCB

**Content Revision Description-1:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before: 22.03

After: 22.05

We are merging code into 22.05 branch so it can be tested in SYS6 in April. Once testing is done, we will change back to 22.03 and set minor version as 4/29

4. Funding Source Change:

Before:

After:

**Content Revision Status-2:**

**Content Revision Description-2:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision Status-3:**

**Content Revision Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision  
Status-4:**

**Content Revision  
Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



## [CA-216620] DDID 1058 - Update Reports to remove System, County, or Agency references (Hard Launch #6)

Team Responsible:	<b>Analytics</b>	Assignee:	<b>Milind Sawdadkar</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[22.03]</b>	Designer Contact:	<b>Milind Sawdadkar</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.04.29</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>94</b>
Reporter:	<b>Ravneet Bhatia</b>	Regulation Reference:		Created:	<b>05/22/2020 01:30 PM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Carlos Camarena</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Migration</b>	Migration Impact:		Funding Source ID:	
Committee:	<b>[Management Reports]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

**Non-Committee Review:** Approval from Laura Chavez <ChavezL> on 03/27/2020.

**Expedite Approval:** Current reports contain System, County, or Agency References.

**Request:** The Contractor shall update and or remove any System, County, or Agency specific references/logos from all Scheduled and On Request Reports.

**Recommendation:** 1. Remove and/or update system, county or agency specific references/logos from the following 451 reports.

For this Hard Launch, the following LRS scheduled reports for the migration counties will be deployed into the CalSAW System:

- DCFS MEDS Alerts Summary Report
- DCFS MEDS Worker Journal Detail Report
- GROW Class Attendance Report
- MEDS Administrative Program and Office Report
- MEDS Critical and ZZZ Alerts Report
- Work Order Report - Staff
- Work Order Report - Supervisor
- GR Sanctions Report
- Intake Statistics - Applications Report
- Intake Statistics - Pending Applications, New Approvals and Denials Report
- Medi-Cal Renewals Listing Report
- Medi-Cal Rescissions Report
- Mental Health and Substance Use Disorder Participation Report
- Non Assistance CalFresh Outreach Application Status Report
- Potential Cal-Learn Eligible Report
- Potential Child Care Stage 1 to Stage 2 Case Transfers Report
- PRUCOL Case Tracking Report
- Redetermination - Final Exception Report
- SSI Approval Denial Report
- SSI Caseload Counts Report
- SSI-SSA Case Activity Monthly Report
- Transitional CalFresh Report
- GROW Caseload Report
- GROW Job Placement Report
- GROW Participation Report
- Monthly DVS MHS CLA Report
- Stage 1 Child Care Authorizations
- Stage 1 Child Care Payments Report
- Supportive Services Issuances Report
- Daily Collection Disposition Report

Daily EBT Reactivates and Card Replacements Report  
 Daily EVOC EVSVS Report  
 Daily Excess Recoupment Report  
 Daily Journal Voucher Warrant Report  
 Daily Payroll Certification Report  
 Daily Voucher Activity Report  
 DCFS Overpayment Collection Monthly Report  
 GR Lodging Paid Report Accrual Month  
 Homeless Assistance Program Issuances Report  
 IAR Balance Report  
 JVV Daily Details Report  
 Month End Authorization Report  
 Month-End CalFresh EBT Cancellations and Expungements Report  
 Month-End EBT Repayments Report  
 Month-End JVV Cancellations and Expungements Report  
 Monthly Collection Disposition Report  
 Monthly Duplicate Payment Report  
 Monthly Journal Voucher Warrant Report  
 Monthly Payroll Certification Report  
 Non LRS SWR Payments Report  
 Non-SWR Payments Report  
 Payment Request Report  
 Payroll Customer and Vendor Warrant Cancellations and Outlaws Report  
 Payroll Customer EBT Cancellations and Expungements Report  
 Receipt Mass Upload Report  
 SSI-SSP Activity Monthly Report  
 Supplemental Homeless Assistance Issuances Report  
 TTC Mass Upload Collections Monthly Report  
 TTC Mass Upload Collections Weekly Report  
 Unclaimed Funds Report  
 Unmatched eCAPS Cancellations Report  
 Unposted Receipts Daily Activity Report  
 Unposted Receipts Monthly Activity Report  
 Unrecorded EBT Payment Report  
 Vendor Payroll Warrant Register Daily Report  
 Vendor Payroll Warrant Register Monthly Report  
 Monthly Duplicate Vendor Report  
 TANF Audit Report  
 WFPI Child Care Referrals By Agency Monthly Report  
 WFPI Convictions and IPV Sanctions Report  
 WFPI Early Fraud Detection and Prevention - SFIS Matches Report  
 WFPI Early Fraud Detection and Prevention Report  
 WFPI Production Report  
 WINS Audit Report  
 WPR Audit Report

**Outreach**

**Description:**

**Migration Impact**

**Description:**

**Migration Impact**

**Analysis:**

**Alternative**

N/A - CalSAWS DD&I Requirement

**Procedure**

**Description:**

**Operational Impact:**

**Estimate: 94**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0

Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	94
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

**Content Revision Status-1:** Pending CCB

**Content Revision Description-1:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before: 22.03  
After: 22.05

We are merging code into 22.05 branch so it can be tested in SYS6 in April. Once testing is done, we will change back to 22.03 and set minor version as 4/29

4. Funding Source Change:  
Before:  
After:

**Content Revision Status-2:**

**Content Revision Description-2:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision Status-3:**

**Content Revision Description-3:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision**

**Status-4:**

**Content Revision**

**Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:





## [CA-216627] DDID 720 - Activate On Request Reports for the 58 Counties (Hard Launch #6)

Team Responsible:	<b>Analytics</b>	Assignee:	<b>Milind Sawdadkar</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[22.03]</b>	Designer Contact:	<b>Milind Sawdadkar</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.04.29</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>62</b>
Reporter:	<b>Ravneet Bhatia</b>	Regulation Reference:		Created:	<b>05/22/2020 01:39 PM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Carlos Camarena</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Migration</b>	Migration Impact:		Funding Source ID:	
Committee:	<b>[Management Reports]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

**Non-Committee Review:** Approval from Laura Chavez <ChavezL> on 03/27/2020.

**Expedite Approval:** On-Request Reports for the 58 Counties are currently not activated.

**Request:** Revised requirement approved on January 14, 2020 via App Dev Lead meeting: The CONTRACTOR shall activate the following On Request Reports for the 58 Counties. There will not be a reconciliation effort across C-IV reports and similar LRS reports. These reports will continue to account for the information being displayed as they do in their respective Systems. Counties can elect to not display certain reports to their county users by not administrating the security rights to view them.

- 1) Active SSI-SSA Cases Foster Care Discontinued Report
- 2) Application Activity Report
- 3) CalWORKs and CalFresh Redetermination or Recertification Appointment Report
- 4) CCSAS Download Report- All Distributions
- 5) Customer Latest Activity Report
- 6) Customer Reporting Progress Detail Report
- 7) E2LITE Audit Report
- 8) EBT End of Day Report
- 9) Employee Contact List
- 10) GAIN Provider Invoice Reconciliation Report
- 11) Intake Statistics - Pending Applications, New Approvals and Denials Report
- 12) Monthly Productivity List Export Report
- 13) Pending Applications Report
- 14) RE Date Report
- 15) Receipt Mass Upload Report
- 16) Release Note Report
- 17) TANF Audit Report
- 18) Unassigned Program List
- 19) WINS Audit Report
- 20) Work Participation Rate Report
- 21) WPR Audit Report

**Recommendation:**

1. Activate the following On Request reports for all 58 counties:
  - CalWORKs and CalFresh Redetermination or Recertification Appointment Report (On Request)
  - CCSAS Download Report (On Request)
  - E2LITE Audit Report (On Request)
  - EBT End of Day Report (On Request)
  - GAIN Provider Invoice Reconciliation Report (On Request)
  - Intake Statistics - Pending Applications, New Approvals and Denials Report (On Request)
  - TANF Audit Report (On Request)
  - WINS Audit Report (On Request)
  - WPR Audit Report (On Request)
  - Active SSI-SSA Cases Foster Care Discontinued Report

- Application Activity Report
- Customer Latest Activity Report
- Customer Reporting Progress Detail Report
- Employee Contact List
- Monthly Productivity List Export Report
- Pending Applications Report
- RE Date Report
- Receipt Mass Upload Report
- Release Note Report
- Unassigned Program List
- Work Participation Rate Report

2. Validate the availability and generation of all 21 On Request reports from recommendation #1.

For this Hard Launch, the following LRS scheduled reports for the migration counties will be deployed into the CalSAW System:

Intake Statistics - Pending Applications, New Approvals and Denials Report

Receipt Mass Upload Report

TANF Audit Report

WINS Audit Report

WPR Audit Report

• LA COUNTY ONLY:

GROW Class Attendance Report

Work Order Report - Staff

Work Order Report – Supervisor

**Outreach**

**Description:**

**Migration Impact**

**Description:**

**Migration Impact**

**Analysis:**

**Alternative**

N/A - CalSAWS DD&I Requirement

**Procedure**

**Description:**

**Operational Impact:**

**Estimate: 62**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	62
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

**Content Revision**

Pending CCB

**Status-1:**

**Content Revision**

**Description-1:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before: 22.03

After: 22.05

We are merging code into 22.05 branch so it can be tested in SYS6 in April. Once testing is done, we will change back to 22.03 and set minor version as 4/29

4. Funding Source Change:

Before:

After:

**Content Revision  
Status-2:**

**Content Revision  
Description-2:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision  
Status-3:**

**Content Revision  
Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision  
Status-4:**

**Content Revision  
Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



## [CA-216629] DDID 714 - Activate Scheduled Reports for the 57 Migration Counties (Hard Launch #6)

Team Responsible:	<b>Analytics</b>	Assignee:	<b>Milind Sawdadkar</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[22.03]</b>	Designer Contact:	<b>Milind Sawdadkar</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.04.29</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>94</b>
Reporter:	<b>Ravneet Bhatia</b>	Regulation Reference:		Created:	<b>05/22/2020 01:41 PM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Carlos Camarena</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Migration</b>	Migration Impact:		Funding Source ID:	
Committee:	<b>[Management Reports]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

**Non-Committee Review:** Approval from Laura Chavez <ChavezL> on 03/27/2020.

**Expedite Approval:** Current design does not contain Scheduled Reports for the 57 migration counties.

**Request:** The CONTRACTOR shall activate the following Scheduled Reports for the 57 Migration Counties except for those Reports that are specific to Los Angeles County. There will not be a reconciliation effort across C-IV reports and similar LRS reports. These reports will continue to account for the information being displayed as they do in their respective Systems. Counties can elect to not display certain reports to their county users by not administrating the security rights to view them.

**Recommendation:** For this Hard Launch, the following LRS scheduled reports for the migration counties will be deployed into the CalSAW System:

- Daily EBT Reactivates and Card Replacements Report
- Daily Excess Recoupment Report
- MEDS Administrative Program and Office Report
- MEDS Critical and ZZZ Alerts Report
- Month-End EBT Repayments Report
- Monthly Duplicate Payment Report
- Monthly Duplicate Vendor Report
- Non Assistance CalFresh Outreach Application Status Report
- Payroll Customer and Vendor Warrant Cancellations and Outlaws Report
- Potential Cal-Learn Eligible Report
- Potential Child Care Stage 1 to Stage 2 Case Transfers Report
- PRUCOL Case Tracking Report
- SSI Caseload Counts Report
- SSI-SSA Case Activity Monthly Report
- Transitional CalFresh Report
- WFPI Child Care Referrals By Agency Monthly Report
- WFPI Convictions and IPV Sanctions Report
- WFPI Early Fraud Detection and Prevention Report
- WFPI Production Report
- GR Lodging Paid Report Accrual Month
- SSI Approval Denial Report
- DCFS Overpayment Collection Monthly Report
- IAR Balance Report
- Medi-Cal Renewals Listing Report (Report ID 30010)
- Medi-Cal Renewals Listing Report (Report ID 30263)
- Medi-Cal Renewals Listing Report (Report ID 30264)

Activate the following LRS scheduled reports for the migration counties:

- 1) 1099 Monthly Control Report

- 2) Child Support Cooperation Report
- 3) Controls Unreceived Voucher Report
- 4) Daily EBT Reactivates and Card Replacements Report
- 5) Daily Excess Recoupment Report
- 6) Duplicate Persons Report
- 7) EBT Out of County State Transactions Report
- 8) EBT Replacements Report
- 9) Excess Recoupment Monthly Activity Report
- 10) Excess Recoupment with Transactions Detail Report
- 11) MEDS Administrative Program and Office Report
- 12) MEDS Critical and ZZZ Alerts Report
- 13) MEDS Critical ZZZ Alerts 3 Months Report
- 14) Month-End EBT Repayments Report
- 15) Monthly Duplicate Payment Report - RDB
- 16) Monthly Duplicate Vendor Report
- 17) Non Assistance CalFresh Outreach Application Status Report
- 18) Payments on Hold More than 30 Days Report
- 19) Payroll Customer and Vendor Warrant Cancellations and Outlaws Report
- 20) Potential Cal-Learn Eligible Report
- 21) Potential Child Care Stage 1 to Stage 2 Case Transfers Report
- 22) PRUCOL Case Tracking Report
- 23) SSI Caseload Counts Report
- 24) SSI-SSA Case Activity Monthly Report
- 25) Transitional CalFresh Report
- 26) WFPI Child Care Referrals By Agency Monthly Report
- 27) WFPI Convictions and IPV Sanctions Report
- 28) WFPI Early Fraud Detection and Prevention Report
- 29) WFPI Production Report
- 30) WTW 30 Day Delinquent Report
- 31) WTW and REP Caseload Activity Report
- 32) WTW Plan Report
- 33) CalWORKs, CalFresh and Medi-Cal Case Discontinuance Monthly Report
- 34) Cash EBT Production Reconciliation Report
- 35) ABD 217 Report
- 36) Batch Calendar Report
- 37) Cumulative ELP Authorizations Report
- 38) GR Individuals who are Greater than 64 Years and 10 Months Detail Report
- 39) GR Lodging Paid Report Accrual Month
- 40) SSI Approval Denial Report
- 41) Benefit Recovery Management Report
- 42) BWS Consolidated Workload Report
- 43) CalFresh EBT Production Reconciliation Report
- 44) CalHEERS Horizontal Integration Detail Report with MC
- 45) Cash and CalFresh EBT Account Activity Report
- 46) Changed Payee Address and EBT Audit Report
- 47) Child Support Cooperation Report
- 48) Collections Receipt Daily Report
- 49) Collections Receipt Monthly Report
- 50) DCFS Claim Data Report
- 51) DCFS Overpayment Collection Monthly Report
- 52) DCFS Overpayment Identified Monthly Report
- 53) DCFS Suspended Vendor Daily Report
- 54) Duplicate Aid Report
- 55) E-HIT Exception Report Error Message Received from CalHEERS
- 56) E-HIT Exception Report MAGI Ineligibles from CalHEERS Need Case Authorization
- 57) E-HIT Exception Report No Response from CalHEERS
- 58) Excessive Manual/Special Payment Audit Report
- 59) Excessive Rescind Audit Report
- 60) Excessive Retro Payment Report
- 61) IAR Balance Report
- 62) Integrated Payroll Benefit Issuance Detail Claiming Report
- 63) Integrated Payroll Benefit Issuance Detail Claiming Report By Case

- 64) Integrated Service Payment / Valuable Detail Claiming Report (Daily)
- 65) Integrated Service Payment / Valuable Detail Claiming Report (Monthly)
- 66) Issuance Exception Report
- 67) Main Payroll Benefit EBT Production Reconciliation Report
- 68) Medi-Cal Renewals Listing Report (Report ID 30010)
- 69) Medi-Cal Renewals Listing Report (Report ID 30263)
- 70) Medi-Cal Renewals Listing Report (Report ID 30264)
- 71) MEDS Weekly Alerts Detailed Report
- 72) Outstanding Collection Balance Report
- 73) Recovery Account Transaction Report
- 74) Retroactive Aid Code Adjustment Detail Report
- 75) Skipped Issuance Report
- 76) WTW and REP Caseload Activity Report

**Outreach**

**Description:**

**Migration Impact**

**Description:**

**Migration Impact**

**Analysis:**

**Alternative**

N/A - CalSAWS DD&I Requirement

**Procedure**

**Description:**

**Operational Impact:**

**Estimate: 94**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	94
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

**Content Revision Status-1:** Pending CCB

**Content Revision**

**Description-1:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before: 22.03  
After: 22.05

We are merging code into 22.05 branch so it can be tested in SYS6 in April. Once testing is done, we will change back to 22.03 and set minor version as 4/29.

4. Funding Source Change:  
Before:  
After:

**Content Revision**

**Status-2:**

**Content Revision**

**Description-2:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-3:**

**Content Revision  
Description-3:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-4:**

**Content Revision  
Description-4:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

## [CA-217158] Upgrade JAVA and Weblogic for CalSAWS Application

Team Responsible:	<b>Tech Arch</b>	Assignee:	<b>Kenneth J. Lerch</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[22.03]</b>	Designer Contact:	<b>Sumeet Patil</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>22.04.xx</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>1640</b>
Reporter:	<b>Sumeet Patil</b>	Regulation Reference:		Created:	<b>06/16/2020 11:44 AM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Technology Impact]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Laura Chavez</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;O</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:		Funding Source ID:	
Committee:	<b>[Tech]</b>	Approved by Committee:	<b>01/12/2022</b>	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

**Non-Committee Review:** Approved by Laura Chavez on 1/12/2022

**Expedite Approval:** Approved by Laura Chavez on 1/12/2022

**Current Design:** CalSAWS application run time environment uses JAVA 8 and Weblogic 12c.

**Request:** Upgrade the application to latest versions of JAVA and Weblogic

**Recommendation:**

1. Upgrade JAVA version to JAVA 11
2. Update CalSAWS application to integrate jdbc client jar for latest JAVA version.
3. Upgrade Weblogic version to 14.1
4. Upgrade Spring framework version to 5.3.13

**Outreach Description:**

**Migration Impact Description:**

**Migration Impact Analysis:**

**Alternative Procedure Description:** N/A

**Operational Impact Estimate:** **1640**

Automated Test :	10	Batch/Interfaces :	150	Batch Operations :	120
BenefitsCal :	250	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	100	DBA :	0	Design :	0
Eligibility :	100	Fiscal :	150	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	300
Performance :	100	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	340	Tech ForgeRock :	0
Tech Ops :	20	Training :	0	Translation :	0

**Content Revision Status-1:** Accepted

**Content Revision Description-1:** 1. Recommendation Change:  
Before:  
After:



2. Estimate Change:  
Before: Batch Operations ETC 1 = 0  
After: Batch Operations ETC 1 = 120

3. Release Change:  
Before: NA  
After: NA

4. Funding Source Change:  
Before: NA  
After: NA

Pending CCB

**Content Revision  
Status-2:  
Content Revision  
Description-2:**

1. Recommendation Change:  
Before:  
1. Upgrade JAVA version to JAVA 11  
2. Update CalSAWS application to integrate jdbc client jar for latest JAVA version.  
3. Upgrade Weblogic version to 14.1  
4. Upgrade Spring framework version to 5.3.13  
After:  
1. Upgrade JAVA version to JAVA 11  
2. Update CalSAWS application to integrate jdbc client jar for latest JAVA version.  
3. Upgrade Weblogic version to 14.1  
4. Upgrade Spring framework version to 5.3.13  
5. Upgrade CHEWS application to support JAVA and Weblogic upgrade.

2. Estimate Change:  
Before:  
BenefitsCal ETC 2:=150  
CalHEERS ETC-1 = 0  
After:  
BenefitsCal ETC 2:=0 (The BenefitsCal Portal Service will be upgraded with SCR CA-238653, so removed hours from this SCR)  
CalHEERS ETC-1 = 40 (CHEWS will be upgraded as part of this SCR, so adding 40 hours. These 40 hours have been reduced from SCR CA-238653)

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-3:  
Content Revision  
Description-3:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision**

**Status-4:**

**Content Revision**

**Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



# [CA-217944] ACL 20-113 / 20-120 - CW 60 MTC and WTW 24 MTC

- Resolved: 03/09/2022 02:58 PM

Team Responsible:	<b>Eligibility</b>	Assignee:	<b>Andrew Munkres</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.03]</b>	Designer Contact:	<b>Sridhar Mullanpudi</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>2769</b>
Reporter:	<b>Gingko Luna</b>	Regulation Reference:	<b>ACL 20-113, ACL 20-120</b>	Created:	<b>07/15/2020 03:10 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>Yes</b>
Policy/Design Consortium Contact:	<b>Gingko Luna</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	<b>CW Time Clock</b>
Committee:	<b>[CalWORKs/ CalFresh]</b>	Approved by Committee:	<b>08/31/2021</b>	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

## Non-Committee

### Review:

### Expedite Approval:

### Current Design:

The state instituted a CalWORKs time on aid limit of 48 months and a Welfare-to-Work clock of 24 months.

### Request:

ACL 20-113 extends the CW Time Limit to 60 months

ACL 20-120 removes the 24 month time clock

### Recommendation:

1. Update the column headers on the WTW Assistance Unit Summary page to accurately reflect the new terminology.
2. Update the Activity Agreement Detail page to have accurate column headers.
3. Update the Activity Agreement Detail page to reflect the updates to Plan Type and the removal of the WTW clock.
4. Update the ICT Person Detail page with the removal of the WTW Clock and the updates to the 'Months Remaining' on the CalWORKs clock.
5. Update the Family
6. stabilization Detail page with updated Denied/Ineligible Reasons
7. Update CalWORKs Time on Aid Limit from 48 to 60(CT-335 CT)
8. Update the WTW Assistance Unit Hours Requirement page
9. Create a DCR to end date the WTW or REP 24 MTC non-compliance records effective 04/30/2022
10. Update WTW status reasons for WTW or REP 24 MTC to be end dated effective 04/30/2022
11. Update WTW or REP type non-compliance with WTW 24 MTC reasons to be end dated effective 04/30/2022
12. Add new validation that stops the user from selecting the WTW or REP 24 MTC reason on the non-compliance page effective 5/1/2022
13. Create a DCR to update the WTW or REP program that is sanctioned with WTW 24 MTC reasons
14. Modify automated actions per the deactivation of the WTW Time Clock and the updates to the CalWORKs Time Clock.
15. Deactivate Participant Exceeded WTW Month Clock Task Batch Jobs
16. Modify Participant Exceeded CW Month Clock Tasks to push back the CW months.
17. Modify CW Timed Out Turning 60 Task Batch Job to check for CW count of 60 months.
18. Modify 48 Month Time Limit Flag Changed Task Batch Job's backend labels.
19. Modify Find CW 48 Month Sweep EDBC Sweep job to sweep for cases that reach 60 CW months.
20. Modify eICT writer/reader to no longer populate/process the WTW month time clock section.
21. Deactivate WDTIP Outbound WTW transaction (LD03).
22. Modify to Time Limit Summary page to update the CalWORKs 48 Months to 60 Months.
23. Modifications to Cash Aid Time Limit Month List page to update the CalWORKs 48 Months to 60 Months.
24. Update Cash Aid Time Limit Month Detail page to update the page validation that will prevent the user from approving a CalWORKs extension if there are months remaining on the 60-month time clock.
25. Modify the Time Limit Extension Request Detail page to update the page validation that will prevent the user from approving a CalWORKs extension if there are months remaining on the 60-month time clock.
26. Update the logic that determines CalWORKs 60-month Time Clock time limit months remaining to include approved extension requests for the month that eligibility is running for.

27. Update the Time Limit Extension Batch – If the individual's time limit extension is for a CW program, validate that they have exceeded their 60 month time clock for the upcoming month"
28. Update the Time Limit Daily & Monthly Batch to modify the limit for applying CW extensions from 48 months to 60 months.
29. Do a DCR to identify individuals who have CW Extenders on their 48 MTC and end date them effective 04/30/2022, allowing the clock to tick until it hits the 60th month
30. Update the Time Limit Summary page to deprecate the WTW 24 MTC effective 04/30/2022.
31. Modifications to Cash Aid Time Limit Month List page to remove the WTW 24 MTC.
32. Update Cash Aid Time Limits Month Detail page to remove the references for WTW 24 MTC.
33. Update the Time Limit Extension Request Detail page to end date the extender options which relates to WTW 24 MTC effective 4/30/2022.
34. Modifications to the Time Limit Extension Batch to not apply extensions for WTW 24 MTC anymore after the final policy is released.
35. Turn Off the Time Limit Meeting WPR Exemption Batch.
36. Turn off WTW Plan Sign Date Adjustment Batch.
37. Do a DCR to identify individuals who have WTW Extenders on their 24 MTC and end date them to 4/30/2022 so that there are no extenders going forward.
38. End Date Exempt and Good Cause Reasons in CT863 effective 4/30/2022.
39. Update the Time Limit Report batch sweep to limit to the appropriate number of months
40. Update the Time Limit Report layout to count CW months based on the updated number of months (Cosmetic primarily)
41. Update the Time Limit Report sweep job to remove WTW 24 MTC logic (or modify to run for retro periods)
42. Modify the Time Limit Report layout to remove 24 MTC references (or modify to run for retro periods)
43. Modify the Case Activity > WTW and REP Caseload Activity Report, the CalWORKS/RCA Adults 16 Years and Over Report and the CalWORKS/RCA Adults by Welfare-to-Work Category dashboard to either remove WTW 24 MTC references, or leave them with modifications to work for retro periods.

**Outreach**

**Description:**

A list of affected cases will be posted to the CalSAWS Web Portal in the following location:  
CalSAWS Sharepoint > Web Portal > System Changes > SCR and SIR Lists > 2022 > SCR CA-217944

**Migration Impact**

**Description:**

All Regional feedback has been addressed and the design has been approved through the CW/CF Committee. The CalWIN counties will be adopting this functionality as part of migration.

**Migration Impact**

**Analysis:**

**Alternative**

**Procedure**

**Description:**

1. Override EDBC results for CW 60 time Clock to add the program person back into the AU
2. Override the time limits for WTW 24 MTC

**Operational Impact:**

**Estimate:**

**2769**

Automated Test :	0	Batch/Interfaces :	270	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	340
Eligibility :	162	Fiscal :	461	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	184
Performance :	0	Release Communication Support :	121	Reports :	322
Reports Test :	152	Security :	0	Special Project :	0
System Test Support :	413	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

**Content Revision**

**Status-1:**

Accepted

**Content Revision**

**Description-1:**

Sections 2.5.3 and 2.7.3 were updated for clarification. Please see attached document 'CA-217944 CW 60 MTC and WTW 24 MTC Design Content Revision' for further details.

**Content Revision**

**Status-2:**

Accepted

**Content Revision**

**Description-2:**

Sections 2.7, and 2.9 were updated for clarification.  
Section 2.29 was updated to remove an additional column from the Time Limit Report.  
Section 2.13.2: Removed unused non-compliance reason  
Section 2.14.2: Removed unused status reason

Section 2.31.2 #4 – Update Code Hierchy Table to End Date reasons (Removed CTCR in Section 2.32.2 #1  
Section 2.4.3 #5 – Show past historical WTW 44 records.  
Please see attached document 'CA-217944 CW 60 MTC and WTW 24 MTC Design Content Revision 2' for further  
details.

**Content Revision  
Status-3:**

Pending CCB

**Content Revision  
Description-3:**

1. Recommendation Change:

Before: Section 2.31.2:

1. Identify individuals who have CW Extenders on their 48 MTC and end date (effective 4/30/2022) them to allow the clock to tick until it hits the 60th month if they have not reached the CW 60 MTC limit.
2. Do a DCR to identify individuals who have WTW Extenders on their 24 MTC and end date (effective 4/30/2022) them so that there are no WTW extenders going forward.
3. For all the above records that are being end dated to 4/30/2022, update the status to “Denied” when the following is true:
  - a. Current Status is “Pending”
4. Update Code Hierchy table to end date the following values to 4/30/2022: (Insert DCR Table here)

After: Section 2.31.2:

1. Identify individuals who have CW Extenders on their 48 MTC and extender status is not “Pending” and end date (effective 4/30/2022) them to allow the clock to tick until it hits the 60th month if they have not reached the CW 60 MTC limit.
2. Do a DCR to identify individuals who have WTW Extenders on their 24 MTC and extender status is not “Pending” and end date (effective 4/30/2022) them so that there are no WTW extenders going forward.
3. For individuals that have CW Extenders or WTW Extenders with an extender status in “Pending” insert a “Denied” status and status date (DCR Run Date):
  - a. Note: End Date will not be updated for records in “Pending’ status.
4. For the above records mention in #3, the denied status that is being inserted needs to retain the original begin and end months of the previous pending status record. This would include potentially blank dates if the pending record was also blank.
5. Update Code Hierarchy table to end date the following values to 4/30/2022: (DCR Table information here)

Before: Section 2.32.1 Overview:

This CTCR will end date the good cause and exempt reasons in CT 863 to comply with the new policy for CW 60 MTC and the removal of the WTW 24 MTC. These are reasons the user will find on the Cash Aid Time Limit Month Detail page and the Time Limit Extension Request Detail page. All the reasons listed below are only for WTW and are not used for other programs.

After: Section 2.32.1 Overview:

This CTCR will end date the good cause and exempt reasons in CT 863 to comply with the new policy for CW 60 MTC and the removal of the WTW 24 MTC. These are reasons the user will find on the Cash Aid Time Limit Month Detail page and the Time Limit Extension Request Detail page.

Before: Section 6.1 #4:

4. List of cases with CW Extenders end dated as of 4/30/2022.

List Name: List of CW cases that have had their CW Extenders  
End dated.

List Criteria: List of CW Cases where all the following criteria is met:

- a. Identify individuals who have CW Extenders on their 48 MTC and end date (effective 4/30/2022) them to allow the clock to tick until it hits the 60th month if they have not reached the CW 60 MTC limit.

Additional Column(s): WtW/REP Program Status, Begin Date of WtW/REP Program Status, Wtw Status Reason,  
Date, CW Used Months, CW Extender Code, CW Extender Reason, CW Extender Begin Date, CW Extender  
Expected End Date, CW Program Status, CW Aid Code, CW Person Status, CW Person Name.

After: Section 6.1 #4:

4. List of cases with CW Extenders end dated as of 4/30/2022.

List Name: List of CW cases that have had their CW Extenders  
End dated.

List Criteria: List of CW Cases where all the following criteria is met:

- a. This list will include the records updated by the DCR mentioned in Section 2.31.2 #1, #2, #3, and #4.

Additional Column(s): WtW/REP Program Status, Begin Date of WtW/REP Program Status, WtW Status Reason,

Date, CW Used Months, CW Extender Code, CW Extender Reason, CW Extender Begin Date, CW Extender Expected End Date, CW Program Status, CW Aid Code, CW Person Status, CW Person Name, WTW/REP Office Name (most current or recent), WTW/REP Worker ID (most current or recent).

**Content Revision**

**Status-4:**

**Content Revision**

**Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



# [CA-224269] ACL 20-120, ACL 21-45 AB 79 Revised and Obsolete CW and WTW Forms and NOAs

- Resolved: 03/10/2022 11:55 AM

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Lalitha Valamarthi</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.03]</b>	Designer Contact:	<b>Nithya Chereddy</b>	Change Type (SCR):	<b>Policy Re-Design</b>
Minor Version:		Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>1126</b>
Reporter:	<b>Gingko Luna</b>	Regulation Reference:	<b>AB 79, ACL 21-45, ACL 20-120</b>	Created:	<b>01/26/2021 09:04 AM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[Other]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Gingko Luna</b>	Training Impacted:		Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:		Funding Source ID:	<b>CW Time Clock</b>
Committee:	<b>[Correspondence]</b>	Approved by Committee:	<b>12/02/2021</b>	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

## Non-Committee

**Review:**

**Expedite Approval:** Approved by Karen J. Rapponotti on 06/08/2021

**Current Design:** Forms and notices reference the CalWORKs 48 Month Time Clock and the WTW 24 Month Time Clock.

**Request:** Revise or obsolete forms and notices to reference the CalWORKs 60 Month Time Clock that takes effect May 1, 2022 and the repeal of the WTW 24 Month Time Clock.

**Recommendation:**

Obsolete the following forms:

- CW 2208 (5249)
- WTW 38 (5997)
- WTW 43 (6067)
- WTW 43 Set (6101)
- WTW 44 (6061)
- WTW 45 (6062)
- WTW 46 (6072)
- WTW 46 Set (6128)
- NA 1276 (6068)
- CW 2189 (5911)
- CW TL A980I (5798)
- CW TL A979I (5797)
- CW TL A981I (5799)

Revised the following Forms:

- CW 2166
- CW 2184
- CW 2186A
- CW 2186B
- CW 2187
- CW 2190A
- CW 2190B
- FSP 2
- WTW 5

Add the following NOAs:

M40-107A, M40-107 Addendum 1, M40-107 Addendum 2, M40-107B, M40-107F, M40-107F1, M40-107F2, M40-107G, M40-107J, M40-107J1, M40-107K

Add the New NOA Template:  
NA 530

**Outreach**

**Description:**

**Migration Impact**

**Description:**

**Migration Impact**

**Analysis:**

**Alternative**

**Procedure**

**Description:**

**Operational Impact:**

**Estimate: 1126**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	811	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	10	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	305	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

**Content Revision Status-1:** Accepted

**Content Revision**

**Description-1:**

1. Recommendation Change:  
Before:  
1. Few of the NOA Titles did not match with the action types  
2. Recommendation 2.25 did not exist  
After:  
1. NOA Titles are updated to match with the action types  
2. Recommendation 2.25 is added

**Content Revision Status-2:** Accepted

**Content Revision**

**Description-2:**

1. Recommendation Change:  
Before: Form Header was missing in the recommendation for FSP 2 form.  
After: Form Header was added for FSP 2 form.

**Content Revision Status-3:** Pending CCB

**Content Revision**

**Description-3:**

1. Recommendation Change:  
Before: The criteria to check if the prior EDBC was on or after benefit month 05/2022 did not exist in sections 2.20 and 2.21.  
After: The criteria to check if the prior EDBC was on or after benefit month 05/2022 is added to sections 2.20 and 2.21.
2. Estimate Change:  
Before: Client Correspondence ETC 2: 0  
System Test ETC 2: 0  
After: Client Correspondence ETC 2: 20  
System Test ETC 2: 5

**Content Revision Status-4:**

**Content Revision**

**Description-4:**

1. Recommendation Change:  
Before:  
After:
2. Estimate Change:



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Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



# [CA-235436] DDID 2319 FDS - GA GR - Group 5 Fiscal Form Triggers

- Resolved: 03/11/2022 05:03 PM

Team Responsible:	<b>Eligibility</b>	Assignee:	<b>Stephanie Hugo</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[22.03]</b>	Designer Contact:	<b>Stephanie Hugo</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>1396</b>
Reporter:	<b>Girish Chakkingal</b>	Regulation Reference:		Created:	<b>10/20/2021 04:39 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Adelaide Mendoza</b>	Training Impacted:		Funding Source:	<b>CalSAWS DD&amp;I</b>
Consortium Contact:		Migration Impact:		Funding Source ID:	
Project Phase (SCR):	<b>Migration</b>	Approved by	<b>01/26/2022</b>	Other Agency Cross	
Committee:	<b>[GA/GR]</b>	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			

## Non-Committee

### Review:

**Expedite Approval:** Approved - Jo Anne Osborn 12/03/21(Initial), Karen Rapponotti 1/18/22 (remaining)

**Current Design:** The GA/GR solution in the CalSAWS system is designed to automate the rules for the Los Angeles county's implementation as well as the automation and monitoring of their GROW program.

**Request:** A new GA/GR Automated solution will be developed in CalSAWS to automate the rules and administer the program for the 18 CalWIN counties. This solution will provide the framework for the remaining 39 C-IV counties to opt into this solution in the future. This change request will Group 5 of the Non-EDBC Form Triggers.

### Recommendation:

1. Add Online Forms Triggers for the start of Vendor Payments
2. Add Online Form trigger for GA Disc Letter to Vendor
3. Add Online Form Trigger for the Housing Assistance Voucher
4. Add Online Form Triggers for the Recovery Account Activation Reasons
5. Add New Recovery Account Reasons for GA/GR
6. Additional Correspondences Triggered for Recovery Account Reasons

## Outreach

### Description:

### Migration Impact

### Description:

### Migration Impact

### Analysis:

**Alternative** N/A

### Procedure

### Description:

### Operational Impact:

**Estimate:** 1396

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	769	DBA :	0	Design :	165
Eligibility :	43	Fiscal :	102	Forms Test :	181
Imaging :	0	IVR/CC :	0	Online :	9
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	0	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		

**Content Revision** Pending CCB  
**Status-1:**

**Content Revision  
Description-1:**

1. Recommendation Change:
  - New miscellaneous parameters added
  - Note added in 2.4 stating that correspondences have been moved to an SCR in a future release

**Content Revision  
Status-2:**

**Content Revision  
Description-2:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision  
Status-3:**

**Content Revision  
Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision  
Status-4:**

**Content Revision  
Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



# [CA-235841] BenefitsCal - API for IRT

- Resolved: 03/21/2022 08:21 AM

Team Responsible:	<b>BenefitsCal</b>	Assignee:	<b>Hisashi Horino</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.03]</b>	Designer Contact:	<b>Gillian Bendicio</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.04.18</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>901</b>
Reporter:	<b>Melissa Mendoza</b>	Regulation Reference:		Created:	<b>10/28/2021 11:04 AM</b>
Status:	<b>Test Complete</b>	Impact Analysis:	<b>[Business Process]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Laura Ould</b>	Training Impacted:	<b>[Job Aid]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Migration Impact:	<b>No</b>	Funding Source ID:	
Project Phase (SCR):	<b>Production</b>	Approved by	<b>02/01/2022</b>	Other Agency Cross	
Committee:	<b>[Self Service Portal]</b>	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			

## Non-Committee

### Review:

**Expedite Approval:** Karen Rapponotti 12/07/2021

### Current Design:

When a customer is receiving cash aid and/or CalFresh benefits, they must report within 10 days to CalSAWS when their total income reaches a certain level. They will need to report anytime their household's total monthly income is more than their current IRT. The IRT is calculated when EDBC is run for their case.

### Request:

BenefitsCal requests an ability to pull the latest IRT information for a case, from CalSAWS.

### Recommendation:

1. Add a database query to extract the latest IRT from the CalWORKs and CalFresh programs.
2. Create a new API to send the latest IRT information to the BenefitsCal portal.

## Outreach

### Description:

### Migration Impact

No migration impact.

### Description:

### Migration Impact

### Analysis:

### Alternative

The customer will need to view their IRT from the AR 2/SAR 2 forms.

### Procedure

### Description:

### Operational Impact:

**Estimate: 901**

Automated Test :	366	Batch/Interfaces :	252	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	28	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	44	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	40	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	96	Translation :	0
		Training :	0		

**Content Revision** Pending CCB

### Status-1:

### Content Revision

### Description-1:

1. Recommendation Change:  
Before:  
After:

2. Estimate Change: Additional performance testing required for new IRT API  
Before: Performance ETC-1: 0

After: Performance ETC-1: 96

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision  
Status-2:**

**Content Revision  
Description-2:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision  
Status-3:**

**Content Revision  
Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision  
Status-4:**

**Content Revision  
Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

 **[CA-236089] Online Help: Update Online Help for CA-216757**

- Resolved: 02/02/2022 01:09 PM

Team Responsible:	<b>Training</b>	Assignee:	<b>Melita Dennis</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.03]</b>	Designer Contact:	<b>Melita Dennis</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>14</b>
Reporter:	<b>Melita Dennis</b>	Regulation Reference:		Created:	<b>11/02/2021 03:18 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>Yes</b>
Policy/Design Consortium Contact:	<b>Dymas Pena</b>	Training Impacted:	<b>[Online Help]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Other]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	<b>Alfonso (Tom) Villanueva</b>	Consortium Review Approval Date:	<b>02/04/2022</b>		

**Non-Committee Review:** Approved by Alfonso Tom Villanueva on 112/28/21

**Expedite Approval:** Approved by Karen Rapponotti on 1/21/2022

**Current Design:** CA-216757 updates Online Help pages for EBT functionality.

**Request:** OLH impacted by the change need to be updated

**Recommendation:** Update the following:  
 1. County Authorizations page  
 2. EBT Card Detail page

**Outreach Description:** Updated Online Help

**Migration Impact Description:**

**Migration Impact Analysis:**

**Alternative Procedure Description:** N/A

**Operational Impact Estimate:** 14

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	14	Translation :	0

**Content Revision Status-1:** Pending CCB

**Content Revision Description-1:** 1. Recommendation Change:  
 Before:  
 After:

2. Estimate Change:

Before:  
After:

3. Release Change:  
Before: 22.03  
After:22.07

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-2:**

**Content Revision  
Description-2:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-3:**

**Content Revision  
Description-3:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-4:**

**Content Revision  
Description-4:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:



# [CA-238653] Upgrade JAVA and SpringBoot Framework for CalSAWS Services

Team Responsible:	<b>Tech Arch</b>	Assignee:	<b>Raheem Raasikh</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[22.03]</b>	Designer Contact:	<b>Sumeet Patil</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>22.05.01</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>1156</b>
Reporter:	<b>Sumeet Patil</b>	Regulation Reference:		Created:	<b>12/26/2021 06:16 PM</b>
Status:	<b>In Assembly Test</b>	Impact Analysis:	<b>[Technology Impact]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Laura Chavez</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;O</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:		Funding Source ID:	
Committee:	<b>[Tech]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

### Non-Committee

**Review:**

**Expedite Approval:** Approved by Laura Chavez on 1/12/2022

**Current Design:** The CalSAWS services applications run time environment uses JAVA version 8, Spring framework version 4.3 and SpringBoot version 2.1.2.

**Request:** Upgrade the CalSAWS services applications to JAVA 11, Spring framework 5.3.13 and SpringBoot version 2.6.1.

- Recommendation:**
- Upgrade JAVA, Spring framework and SpringBoot for the following services -
    - OCAT Service
    - LRS Dashboard
    - AMP
    - Auditor
    - CHEWS
    - File Service
    - Kafka Producer Service
  - Upgrade the SpringBoot version for the following services -
    - Lobby Services
    - Journal Service
    - Portal Service
    - Task Service
    - Appointment Service
    - Activities Service
    - Email Service
    - Fiscal Service
    - CalSAWS Service
    - Imaging Service

### Outreach

**Description:**

**Migration Impact**

**Description:**

**Migration Impact**

**Analysis:**

**Alternative Procedure** N/A

**Description:**

**Operational Impact:**

**Estimate:** 1156

Automated Test :	380	Batch/Interfaces :	150	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	40	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0



Eligibility :	40	Fiscal :	0	Forms Test :	0
Imaging :	5	IVR/CC :	0	Online :	80
Performance :	100	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	1	Tech Arch :	340	Tech ForgeRock :	0
Tech Ops :	20	Training :	0	Translation :	0

**Content Revision Status-1:** Accepted

**Content Revision Description-1:**

1. Recommendation Change:

Before: NA

After: NA

2. Estimate Change:

Before:

Automated Test ETC-1 = 85

Automated Test ETC-2 = 25

Automated Test ETC-3 = 110

Automated Test ETC-4 = 110

After:

Automated Test ETC-1 = 120

Automated Test ETC-2 = 60

Automated Test ETC-3 = 100

Automated Test ETC-4 = 100

3. Release Change:

Before: NA

After: NA

4. Funding Source Change:

Before: NA

After: NA

**Content Revision Status-2:**

Pending CCB

**Content Revision Description-2:**

1. Recommendation Change:

Before:

Recommendation #1 - Upgrade JAVA, Spring framework and SpringBoot for the following services -

- OCAT Service

- LRS Dashboard

- AMP

- Auditor

- CHEWS

- File Service

- Kafka Producer Service

After: Chews upgrade part of CA-217158 instead.

Recommendation #1 - Upgrade JAVA, Spring framework and SpringBoot for the following services -

- OCAT Service

- LRS Dashboard

- AMP

- Auditor

- File Service

- Kafka Producer Service

2. Estimate Change:

Before: CalHEERS ETC-1 = 40

BenefitsCal ETC 1:=0

After: CalHEERS ETC-1 = 0 (CHEWS application will be upgraded with SCR CA-217158)

BenefitsCal ETC 1:=350 (As Portal Spring Boot service will be upgraded, these hours are to support integration testing)

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-3:  
Content Revision  
Description-3:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-4:  
Content Revision  
Description-4:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:



## [CA-240822] [Analytics] Reports Hard Launch #6 - Replace Landing Page Links for Soft Launched Reports

Team Responsible:	<b>Analytics</b>	Assignee:	<b>Sonu Kumar Singh</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[22.03]</b>	Designer Contact:	<b>Milind Sawdadkar</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.04.29</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>425</b>
Reporter:	<b>Stephen Hilliard</b>	Regulation Reference:		Created:	<b>02/09/2022 04:16 PM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Laura Chavez</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Management Reports]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

**Non-Committee Review:** Approval from Laura Chavez <ChavezL> on 03/27/2020.

**Expedite Approval:**

**Current Design:**

- The following Reports links point to OBIEE when generated:
- Daily Collection Disposition Report
  - Daily EBT Reactivates and Card Replacements Report
  - Daily EVOG EVSVS Report
  - Daily Excess Recoupment Report
  - Daily Journal Voucher Warrant Report
  - Daily Payroll Certification Report
  - Daily Voucher Activity Report
  - DCFS MEDS Alerts Summary Report
  - DCFS MEDS Worker Journal Detail Report
  - DCFS Overpayment Collection Monthly Report
  - GROW Class Attendance Report
  - MEDS Administrative Program and Office Report
  - MEDS Critical and ZZZ Alerts Report
  - Work Order Report - Staff
  - Work Order Report - Supervisor
  - GR Sanctions Report
  - Intake Statistics - Applications Report
  - Medi-Cal Renewals Listing Report
  - Medi-Cal Rescissions Report
  - Intake Statistics - Pending Applications, New Approvals and Denials Report
  - Mental Health and Substance Use Disorder Participation Report
  - Non Assistance CalFresh Outreach Application Status Report
  - Potential Cal-Learn Eligible Report
  - Potential Child Care Stage 1 to Stage 2 Case Transfers Report
  - PRUCOL Case Tracking Report
  - Redetermination - Final Exception Report
  - SSI Approval Denial Report
  - SSI Caseload Counts Report
  - SSI-SSA Case Activity Monthly Report
  - Transitional CalFresh Report
  - GROW Caseload Report
  - GROW Job Placement Report
  - GROW Participation Report
  - Monthly DVS MHS CLA Report
  - Stage 1 Child Care Authorizations
  - Stage 1 Child Care Payments Report
  - Supportive Services Issuances Report
  - GR Lodging Paid Report Accrual Month

Homeless Assistance Program Issuances Report  
 IAR Balance Report  
 JVW Daily Details Report  
 Month End Authorization Report  
 Month-End CalFresh EBT Cancellations and Expungements Report  
 Month-End EBT Repayments Report  
 Month-End JVW Cancellations and Expungements Report  
 Monthly Collection Disposition Report  
 Monthly Duplicate Payment Report  
 Monthly Journal Voucher Warrant Report  
 Monthly Payroll Certification Report  
 Non LRS SWR Payments Report  
 Non-SWR Payments Report  
 Payment Request Report  
 Payroll Customer and Vendor Warrant Cancellations and Outlaws Report  
 Payroll Customer EBT Cancellations and Expungements Report  
 Receipt Mass Upload Report  
 SSI-SSP Activity Monthly Report  
 Supplemental Homeless Assistance Issuances Report  
 TTC Mass Upload Collections Monthly Report  
 TTC Mass Upload Collections Weekly Report  
 Unclaimed Funds Report  
 Unmatched eCAPS Cancellations Report  
 Unposted Receipts Daily Activity Report  
 Unposted Receipts Monthly Activity Report  
 Unrecorded EBT Payment Report  
 Vendor Payroll Warrant Register Daily Report  
 Vendor Payroll Warrant Register Monthly Report  
 Monthly Duplicate Vendor Report  
 TANF Audit Report  
 WFPI Child Care Referrals By Agency Monthly Report  
 WFPI Convictions and IPV Sanctions Report  
 WFPI Early Fraud Detection and Prevention - SFIS Matches Report  
 WFPI Early Fraud Detection and Prevention Report  
 WFPI Production Report  
 WINS Audit Report  
 WPR Audit Report  
 Kin-GAP Redetermination Report

**Request:**

The following Reports links on the Landing Page should be updated to go to QLIK:  
 Daily Collection Disposition Report  
 Daily EBT Reactivates and Card Replacements Report  
 Daily EVOG EVSVS Report  
 Daily Excess Recoupment Report  
 Daily Journal Voucher Warrant Report  
 Daily Payroll Certification Report  
 Daily Voucher Activity Report  
 DCFS MEDS Alerts Summary Report  
 DCFS MEDS Worker Journal Detail Report  
 DCFS Overpayment Collection Monthly Report  
 GROW Class Attendance Report  
 MEDS Administrative Program and Office Report  
 MEDS Critical and ZZZ Alerts Report  
 Work Order Report - Staff  
 Work Order Report - Supervisor  
 GR Sanctions Report  
 Intake Statistics - Applications Report  
 Medi-Cal Renewals Listing Report  
 Medi-Cal Rescissions Report  
 Intake Statistics - Pending Applications, New Approvals and Denials Report  
 Mental Health and Substance Use Disorder Participation Report  
 Non Assistance CalFresh Outreach Application Status Report  
 Potential Cal-Learn Eligible Report

Potential Child Care Stage 1 to Stage 2 Case Transfers Report  
PRUCOL Case Tracking Report  
Redetermination - Final Exception Report  
SSI Approval Denial Report  
SSI Caseload Counts Report  
SSI-SSA Case Activity Monthly Report  
Transitional CalFresh Report  
GROW Caseload Report  
GROW Job Placement Report  
GROW Participation Report  
Monthly DVS MHS CLA Report  
Stage 1 Child Care Authorizations  
Stage 1 Child Care Payments Report  
Supportive Services Issuances Report  
GR Lodging Paid Report Accrual Month  
Homeless Assistance Program Issuances Report  
IAR Balance Report  
JVW Daily Details Report  
Month End Authorization Report  
Month-End CalFresh EBT Cancellations and Expungements Report  
Month-End EBT Repayments Report  
Month-End JVW Cancellations and Expungements Report  
Monthly Collection Disposition Report  
Monthly Duplicate Payment Report  
Monthly Journal Voucher Warrant Report  
Monthly Payroll Certification Report  
Non LRS SWR Payments Report  
Non-SWR Payments Report  
Payment Request Report  
Payroll Customer and Vendor Warrant Cancellations and Outlaws Report  
Payroll Customer EBT Cancellations and Expungements Report  
Receipt Mass Upload Report  
SSI-SSP Activity Monthly Report  
Supplemental Homeless Assistance Issuances Report  
TTC Mass Upload Collections Monthly Report  
TTC Mass Upload Collections Weekly Report  
Unclaimed Funds Report  
Unmatched eCAPS Cancellations Report  
Unposted Receipts Daily Activity Report  
Unposted Receipts Monthly Activity Report  
Unrecorded EBT Payment Report  
Vendor Payroll Warrant Register Daily Report  
Vendor Payroll Warrant Register Monthly Report  
Monthly Duplicate Vendor Report  
TANF Audit Report  
WFPI Child Care Referrals By Agency Monthly Report  
WFPI Convictions and IPV Sanctions Report  
WFPI Early Fraud Detection and Prevention - SFIS Matches Report  
WFPI Early Fraud Detection and Prevention Report  
WFPI Production Report  
WINS Audit Report  
WPR Audit Report  
Kin-GAP Redetermination Report

**Recommendation:**

The following Reports links on the Landing Page should be updated to go to QLIK:  
Daily Collection Disposition Report  
Daily EBT Reactivates and Card Replacements Report  
Daily EVOC EVSVS Report  
Daily Excess Recoupment Report  
Daily Journal Voucher Warrant Report  
Daily Payroll Certification Report  
Daily Voucher Activity Report  
DCFS MEDS Alerts Summary Report

DCFS MEDS Worker Journal Detail Report  
DCFS Overpayment Collection Monthly Report  
GROW Class Attendance Report  
MEDS Administrative Program and Office Report  
MEDS Critical and ZZZ Alerts Report  
Work Order Report - Staff  
Work Order Report - Supervisor  
GR Sanctions Report  
Intake Statistics - Applications Report  
Medi-Cal Renewals Listing Report  
Medi-Cal Rescissions Report  
Intake Statistics - Pending Applications, New Approvals and Denials Report  
Mental Health and Substance Use Disorder Participation Report  
Non Assistance CalFresh Outreach Application Status Report  
Potential Cal-Learn Eligible Report  
Potential Child Care Stage 1 to Stage 2 Case Transfers Report  
PRUCOL Case Tracking Report  
Redetermination - Final Exception Report  
SSI Approval Denial Report  
SSI Caseload Counts Report  
SSI-SSA Case Activity Monthly Report  
Transitional CalFresh Report  
GROW Caseload Report  
GROW Job Placement Report  
GROW Participation Report  
Monthly DVS MHS CLA Report  
Stage 1 Child Care Authorizations  
Stage 1 Child Care Payments Report  
Supportive Services Issuances Report  
GR Lodging Paid Report Accrual Month  
Homeless Assistance Program Issuances Report  
IAR Balance Report  
JVW Daily Details Report  
Month End Authorization Report  
Month-End CalFresh EBT Cancellations and Expungements Report  
Month-End EBT Repayments Report  
Month-End JVW Cancellations and Expungements Report  
Monthly Collection Disposition Report  
Monthly Duplicate Payment Report  
Monthly Journal Voucher Warrant Report  
Monthly Payroll Certification Report  
Non LRS SWR Payments Report  
Non-SWR Payments Report  
Payment Request Report  
Payroll Customer and Vendor Warrant Cancellations and Outlaws Report  
Payroll Customer EBT Cancellations and Expungements Report  
Receipt Mass Upload Report  
SSI-SSP Activity Monthly Report  
Supplemental Homeless Assistance Issuances Report  
TTC Mass Upload Collections Monthly Report  
TTC Mass Upload Collections Weekly Report  
Unclaimed Funds Report  
Unmatched eCAPS Cancellations Report  
Unposted Receipts Daily Activity Report  
Unposted Receipts Monthly Activity Report  
Unrecorded EBT Payment Report  
Vendor Payroll Warrant Register Daily Report  
Vendor Payroll Warrant Register Monthly Report  
Monthly Duplicate Vendor Report  
TANF Audit Report  
WFPI Child Care Referrals By Agency Monthly Report  
WFPI Convictions and IPV Sanctions Report

WFPI Early Fraud Detection and Prevention - SFIS Matches Report  
 WFPI Early Fraud Detection and Prevention Report  
 WFPI Production Report  
 WINS Audit Report  
 WPR Audit Report  
 Kin-GAP Redetermination Report

**Outreach**

**Description:**

**Migration Impact**

**Description:**

**Migration Impact**

**Analysis:**

**Alternative**

N/A

**Procedure**

**Description:**

**Operational Impact:**

**Estimate: 425**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	245
Reports Test :	180	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

**Content Revision**

Pending CCB

**Status-1:**

**Content Revision**

**Description-1:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before: 22.03

After: 22.05

We are merging code into 22.05 branch so it can be tested in SYS6 in April. Once testing is done, we will change back to 22.03 and set minor version as 4/29

4. Funding Source Change:

Before:

After:

**Content Revision**

**Status-2:**

**Content Revision**

**Description-2:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision  
Status-3:**

**Content Revision  
Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision  
Status-4:**

**Content Revision  
Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



## [CA-216757] 2nd Level Authorization When Issuing an EBT Card

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Zachary McDaniel [X]</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.05]</b>	Designer Contact:	<b>Eric Wu</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>748</b>
Reporter:	<b>Iadira Morales</b>	Regulation Reference:		Created:	<b>05/28/2020 01:48 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Security]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Dymas Pena</b>	Training Impacted:	<b>[Job Aid, Online Help]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>Yes</b>	Funding Source ID:	
Committee:	<b>[Fiscal]</b>	Approved by Committee:	<b>09/15/2021</b>	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

### Non-Committee Review:

**Expedite Approval:** Approved by Karen Rapponotti on 9/20/2021

**Current Design:** The EBT Card Print List page allows users to view a list of EBT cards that are ready for issuance. The default search result displays EBT Cards with "Ready to Print" status for the office of a logged-in user. When printing an EBT Card, a user can choose from EBT printers associated to his or her Office. Printing functionality is also available on the EBT Card Detail page for pickup. Only users with the proper security rights can issue EBT Cards but authorizations are not required.

**Request:** Update the CalSAWS system to require 2nd Level authorization when issue an EBT Card to a new payee or issue an EBT Card with a new name to the existing payee.

- Recommendation:**
1. Update the County Authorizations page "Fiscal" Section to include a row "EBT Card Issuance for New Cardholders or Name Changes" for counties to configure the proper authorization level.
  2. Update the EBT Card Detail page to follow the appropriate authorization levels set on the County Authorizations page.
  3. Update the EBT Card Print List page to allow users search for EBT Cards in pending approval status.
  4. Update Pending Authorizations page to include a task type for EBT Card Issuance.

### Outreach

#### Description:

#### Migration Impact Description:

One time data insert to new authorized EBT Cardholders table with existing cardholder info is needed for CalWIN counties.

#### Migration Impact Analysis:

#### Alternative Procedure

N/A

#### Description:

#### Operational Impact:

**Estimate: 748**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	486	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0

System Test Support :	192	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

**Content Revision Status-1:** Accepted

**Content Revision Description-1:** Release Change:  
Before: 22.01  
After: 22.03

**Content Revision Status-2:** Accepted

**Content Revision Description-2:** Release Change:  
Before: 22.03  
After: 22.05

**Content Revision Status-3:** Pending CCB

**Content Revision Description-3:** Release Change:  
Before: 22.05  
After: 22.07

**Content Revision Status-4:**

**Content Revision Description-4:**

1. Recommendation Change:  
Before:  
After:
2. Estimate Change:  
Before:  
After:
3. Release Change:  
Before:  
After:
4. Funding Source Change:  
Before:  
After:

## [CA-226035] Advanced Standard Ancillary Payments

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Eric Makino</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.05]</b>	Designer Contact:	<b>Jimmy Tu</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>184</b>
Reporter:	<b>Gingko Luna</b>	Regulation Reference:	<b>SB 1232, ACL 21-04, ACL 21-75</b>	Created:	<b>03/04/2021 02:26 PM</b>
Status:	<b>In Assembly Test</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Gingko Luna</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Welfare to Work/WPR]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

### Non-Committee

#### Review:

**Expedite Approval:** Expedited build approval by Karen Rapponotti on 2/4/2022

#### Current Design:

Currently CalSAWS is not using the Advanced Standard Ancillary Payments need type to issue WTW/REP standard ancillary payments to participants to receive payments for required books and college supplies.

#### Request:

ACL 21-04 allows a WTW/REP participant enrolled in a publicly funded post-secondary educational institution to receive benefits for costs associated with attending their educational institution. We need to update the CalSAWS system to introduce new Need Types for Advanced Standard Ancillary Payments, Internet/Data Fees, and Internet/Data Equipment.

#### Recommendation:

1. Update the Need Detail Page to include new need types for Advanced Standard Ancillary Payments, Internet/Data Fees, and Internet/Data Equipment.
2. Update Codes Table 164 to include the new need types being added.
3. Update Code Hierarchy Table to include parent and child mappings for Category 163 and Category 164.
4. Create new Fund Code and Pay Codes for Advanced Standard Ancillary Payments, Internet/Data Fees, and Internet/Data Equipment.

#### Outreach

N/a

#### Description:

#### Migration Impact

N/a

#### Description:

#### Migration Impact

#### Analysis:

#### Alternative

N/a

#### Procedure

#### Description:

#### Operational Impact:

**Estimate: 184**

Automated Test :	12	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	103	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	54	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

**Content Revision  
Status-1:  
Content Revision  
Description-1:**

Pending CCB

1. Recommendation Change:

Before:

1. Update the Need Detail Page to include new need types for Advanced Standard Ancillary Payments, Internet/Data Fees, and Internet/Data Equipment.
2. Update Codes Table 164 to include the new need types being added.
3. Update Code Hierarchy Table to include parent and child mappings for Category 163 and Category 164.
4. Create new Fund Code and Pay Codes for Advanced Standard Ancillary Payments, Internet/Data Fees, and Internet/Data Equipment.

After:

1. Update the Need Detail Page to include new need types for Advanced Standard Ancillary Payments, Internet/Data Fees, and Internet/Data Equipment.
2. Update Codes Table 164 to include the new need types being added.
3. Update Code Hierarchy Table to include parent and child mappings for Category 163 and Category 164.

Before: Section 2.3.2

1. Update Category 164 to include the following new need types:

- a. Advanced Standard Ancillary Payment
- b. Internet/Data Equipment
- c. Internet/Data Fees

After: Section 2.3.2

1. Update Category 164 to include the following new need types:

- a. Advanced Standard Ancillary Payment
- b. Internet/Data Equipment
- c. Internet/Data Fees

2. Update Category 1870 to include the following mappings: [table with customer need type to program type mappings]

**Content Revision  
Status-2:  
Content Revision  
Description-2:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision  
Status-3:  
Content Revision  
Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision  
Status-4:**

**Content Revision  
Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



# [CA-228997] Non-MAGI Asset Verification at Application, Changes in Circumstance, and Special Case Searches

Team Responsible:	<b>Batch/Interfaces</b>	Assignee:	<b>Angela Zhao</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.05]</b>	Designer Contact:	<b>Vallari Bathala</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>754</b>
Reporter:	<b>Maggie Orozco-Vega</b>	Regulation Reference:	<b>ACWDL 21-24</b>	Created:	<b>05/20/2021 02:39 PM</b>
Status:	<b>In Assembly Test</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Carlos Zepeda</b>	Training Impacted:	<b>[Job Aid, Online Help]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[IEVS]</b>	Approved by Committee:	<b>02/04/2022</b>	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

**Non-Committee Review:** 10/14/2021

**Expedite Approval:** Approved by Karen J. Rapponotti on 01/27/2022

**Current Design:** Currently, Users are not able to submit Asset Verification Requests through the California Statewide Automated Welfare System (CalSAWS). This is a manual process through the Medi-Cal Eligibility Data System (MEDS). DHCS delivers a flat file with CalSAWS Asset Verification request data monthly for the System to process (CA-231036) and also delivers the flat file on a weekly basis (CA-225639). This SCR will implement changes to the System to automate and streamline the Asset Verification Request process and reduce User workloads.

**Request:** Allow Users to request an Asset Verification Request through CalSAWS and eliminate the need for Users to switch between CalSAWS and MEDS to submit a request through the Income and Eligibility Verification System (IEVS).

- Recommendation:**
1. Update the System to allow for a new indicator for new MC Applications to indicate if a 90 day Asset Verification Match for a Non-Long Term Care (Non-LTC) applicant / ABD, or a 60 month Asset Verification Match for a Long Term Care (LTC) individual, should be requested through MEDS.
  2. Rename IEVS Applicant Request List to IEVS Request List to include the AVP Requests.
  3. Update the IEVS Applicant Request pages created in CA-207203 to allow Users to request ad hoc Asset Matches.
  4. Update the batch job for IEVS Applicant request to include ad hoc Asset Verification Requests.
  5. Update the AP18 transaction batch jobs to include new values/indicators to request Asset Matches at application.
  6. Create a task when Asset Verification Match is returned.

**Outreach**

**Description:**

**Migration Impact**

**Description:**

**Migration Impact**

**Analysis:**

**Alternative**

**Procedure**

**Description:**

**Operational Impact:**

**Estimate:** 754

Submit At-Application Asset Verification Requests through the Medi-Cal Eligibility Data System (MEDS).

Automated Test :	0	Batch/Interfaces :	359	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	180

Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	215	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		

**Content Revision Status-1:** Pending CCB

**Content Revision Description-1:** 1. Recommendation Change:  
2.1.2. IEVS List/IEVS Request List Mockups

Before: Request Type, AVP Request Type and Name title and input fields displayed on a single line on mockup 2.1.2-3.

After: Request Type, AVP Request Type and Name title and input fields display in two lines on mockup 2.1.2-3.

2.1.3 Description of Changes

Before: Requirement #6 stated the following:  
Name dropdown – Update options to only show applicants with Pending or Active status at the time of the request, regardless of the Role Code.

After: Removed requirement #6

2. Estimate Change:

Before: N/A

After: N/A

3. Release Change:

Before: N/A

After: N/A

4. Funding Source Change:

Before: N/A

After: N/A

**Content Revision Status-2:**

**Content Revision Description-2:** 1. Recommendation Change:  
Before:  
After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision Status-3:**

**Content Revision Description-3:** 1. Recommendation Change:  
Before:  
After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision**

**Status-4:**

**Content Revision**

**Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:





# [CA-233389] Update the NA 274G & NA 274H to no longer be able to Print Centrally

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Unassigned</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.09]</b>	Designer Contact:	<b>Maria Jensen</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>32</b>
Reporter:	<b>Tiffany Huckaby</b>	Regulation Reference:		Created:	<b>09/14/2021 02:05 PM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Maria Arceo</b>	Training Impacted:		Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Correspondence]</b>	Approved by Committee:	<b>10/26/2021</b>	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

### Non-Committee

**Review:**  
**Expedite Approval:**  
**Current Design:**

Forms NA 274G, NA 274H - Continuation Page - Overpayment Computations are available in English and Spanish for all Counties via the Template Repository in CalSAWS. Currently forms NA 274G, NA 274H have all Print options available, including Print Centrally, and do not have a Mailing Address.

### Request:

The NA 274G, NA 274H are Continuation pages that cannot be sent to Central Print when generated individually without a Cover Sheet. Update forms NA 274G, NA 274H - Continuation Page - Overpayment Computations to no longer be able to be Centrally Printed via the Template Repository.

### Recommendation:

- 1.) Update form NA 274G - Continuation Page - Overpayment Computations to no longer be able to be Centrally Printed via the Template Repository.
- 2.) Update form NA 274H - Continuation Page - Overpayment Computations to no longer be able to be Centrally Printed via the Template Repository.

### Outreach

#### Description:

#### Migration Impact

#### Description:

Per strategic direction for migration, there will be a single set of State and Non-State forms. The 57 migration counties will be adopting this functionality as part of migration.

#### Migration Impact

#### Analysis:

#### Alternative

#### Procedure

Avoid selecting 'Print Centrally' when form is generated alone.

#### Description:

#### Operational Impact:

#### Estimate:

**32**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	19	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	13	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

**Content Revision  
Status-1:  
Content Revision  
Description-1:**

Pending CCB

1. Summary Change:

Before: 'Update the NA 274G & NA 274H to no longer be able to Print Centrally'  
After: 'Update forms to no longer Print Centrally'

2. Current Design Change:

Before:

'Forms NA 274G, NA 274H - Continuation Page - Overpayment Computations are available in English and Spanish for all Counties via the Template Repository in CalSAWS.

Currently forms NA 274G, NA 274H have all Print options available, including Print Centrally, and do not have a Mailing Address.'

After:

'Forms NA 274G, NA 274H - Continuation Page - Overpayment Computations and AD 29 - Employment Verification are available in English and Spanish for all Counties via the Template Repository in CalSAWS.

Currently forms NA 274G, NA 274H and AD 29 have all Print options available, including Print Centrally, and do not have a Mailing Address.'

3. Request Change:

Before:

'The NA 274G, NA 274H are Continuation pages that cannot be sent to Central Print when generated individually without a Cover Sheet.

Update forms NA 274G, NA 274H - Continuation Page - Overpayment Computations to no longer be able to be Centrally Printed via the Template Repository.'

After:

'The NA 274G, NA 274H and AD 29 - Employment Verification are Continuation pages that cannot be sent to Central Print when generated individually without a Cover Sheet.

Update forms NA 274G, NA 274H - Continuation Page - Overpayment Computations and AD 29 - Employment Verification to no longer be able to be Centrally Printed via the Template Repository.'

4. Recommendation Change:

Before:

'1.) Update form NA 274G - Continuation Page - Overpayment Computations to no longer be able to be Centrally Printed via the Template Repository.

2.) Update form NA 274H - Continuation Page - Overpayment Computations to no longer be able to be Centrally Printed via the Template Repository.'

After:

'1.) Update form NA 274G - Continuation Page - Overpayment Computations to no longer be able to be Centrally Printed via the Template Repository.

2.) Update form NA 274H - Continuation Page - Overpayment Computations to no longer be able to be Centrally Printed via the Template Repository.

3) Update form AD 29 - Employment Verification to no longer be able to be Centrally Printed via the Template Repository.'

5. Estimate Change:

Before:

Client Correspondence ETC Total: 19

System Test Support ETC Total: 13

After:

Client Correspondence ETC Total: 26

System Test Support ETC Total: 14

6. Fix Version Change:

Before: 22.09

After: 22.07

**Content Revision  
Status-2:**

**Content Revision  
Description-2:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-3:**

**Content Revision  
Description-3:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-4:**

**Content Revision  
Description-4:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**End Content Revisions**