

CalSAWS DD&I

STATUS REPORT SECTION	STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
Project Management	N/A	<ul style="list-style-type: none"> • None to note
Imaging	Enhanced Performance	<ul style="list-style-type: none"> • Ongoing testing identified areas that could use improvement. Hyland implementing additional changes for internal testing on April 4, 2022
	Los Angeles Office Model	<ul style="list-style-type: none"> • Test scenarios and image validation complete
	Contra Costa Migration (Amber)	<ul style="list-style-type: none"> • Several documents were mapped to be exported as case level documents. These documents must be moved from the Case Drawer to the Confidential Drawer for security reasons
	Placer County Migration (Amber)	<ul style="list-style-type: none"> • Placer County has submitted several test batches to validate fixes this week. The number of errors has decreased
	Santa Clara Migration (Amber)	<ul style="list-style-type: none"> • Santa Clara County and Hyland have requested assistance in navigating network requirements and permission access
Customer Service Center (CSC)	N/A	<ul style="list-style-type: none"> • Continued to System Test Task for Cancelling an Appointment in Outbound IVR (CA-25604) and, Enhanced Call Control Panel (CCP) (CA-226839) Service Change Requests (SCR) • Continued discussion with Los Angeles County, Wave 1, and Wave 2 CalWIN Counties about migration to CalSAWS Contact Center Solution • Continued Build of Administration Page (CA-226672) • Delivered Telephonic Signature (CA-226838) SCR to System Test
Analytics	4.1.2 Soft Launch	<ul style="list-style-type: none"> • Release J County Validation remains in-progress and on-schedule to complete by the end of the week
	4.1.3 Production (Hard Launch)	<ul style="list-style-type: none"> • Release J Hard Launch planned for the end of April 2022. This will be the final re-platform release. All reports will be re-platformed as of this release
Application Development and Test	5.1.2 Design Difference Identifiers (DDID) System Test Status	<ul style="list-style-type: none"> • 22.05 System Testing on schedule. Week 1 of 8 completed. 13% pass rate on a 13% EOW target
	5.1.3 Converted Data Test (CDT)	<ul style="list-style-type: none"> • CalWIN CDT 56% pass rate on a 55% EOW target
	5.1.3-1 CalWIN CDT Weekly Test Script	<ul style="list-style-type: none"> • CalWIN CDT Weekly Test Script Passed Burndown Chart updated per recommendation from last week's status

	Passed Burndown Chart	report meeting to include all open test scripts starting from week 1 of GDS#6 delivery
Conversion	6.1.1 C-IV Conversion	<ul style="list-style-type: none"> The 6 months of Post Go-Live Support for the converted C-IV Counties completed at the end of March 2022
	6.1.2 CalWIN Conversion	<ul style="list-style-type: none"> GDS7 is on-schedule to deliver to the project on April 18, 2022, this converted data deliver includes On-schedule to deliver approx. 40 P1, P2, and P3/4 Defects with GDS#7. This is inclusive of the remaining Open P1 Defects as of April 1, 2022
CalWIN Functional Support	N/A	<ul style="list-style-type: none"> None to note