

CalSAWS

California Statewide Automated Welfare System

Design Document

CA-229078

GA GR EDBC Phase 5 Batch 3 - Negative
Action, Manual EDBC

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1 OVERVIEW

This SCR will implement the Negative Action, Appointment and Manual EDBC functionality for the GA/GR Automated EDBC/CC Counties in CalSAWS.

1.1 Current Design

The GA/GR (Los Angeles) solution in the CalSAWS system allows users to create and issue benefits using the manual EDBC option but does not include that option for the GA/GR Automated Solution program. Furthermore, the negative action for the GA/GR Automated Solution program does not include all the negative action reasons needed for CalWIN counties.

There are some general appointment types in the CalSAWS that can be used to schedule an appointment for any program and some appointments are specific to the GR Program only. Currently, CalSAWS do not have some appointment categories and types that are required for the GA/GR program.

Also, there is no EDBC logic for failing the GA/GR Automated Solution program when a customer does not show for required appointments.

1.2 Requests

The GA/GR Automated Solution will be expanded to allow users to create and issue benefits using the manual EDBC option as well allow users to perform negative action on the program and program persons with the appropriate negative action reasons.

Add Appointment Categories and Appointment Types in the Customer Appointment Detail page.

Add the 'Appointment Summary' page and the 'Appointment Detail page in CalSAWS.

Also, customer appointment EDBC logic will be added for program failure when customer is a 'No Show' for required appointment.

1.3 Overview of Recommendations

1. Update SSIAP Detail Page
2. Update Living Arrangements Detail Page
3. Update Money Management Detail Page
4. Add a new page: GA/GR Automated Solution EDBC (Manual)
5. Update User System Configuration for GA/GR Automated Solution EDBC (Manual) detail page.
6. Update Program Configuration Detail for GA/GR Automated Solution EDBC (Manual) detail page.
7. Allow Multi-Month Manual EDBC.
8. Allow Auto Advanced RE for Manual EDBC.

9. Add Manual EDBC Reason.
10. Update existing status reasons and add new status reasons for GA/GR Automated Solution Negative Action processing.
11. Negative Action Correspondences.
12. Update Appointment Category dropdown to add 'GA/GR Intake Interview and 'Re-Evaluation GA/GR Interview' in the Customer Appointment Detail page.
13. Update Appointment Type dropdown to add 'GA/GR Employment Services', 'Client Referral', and GA/GR Verification in the Customer Appointment Detail page.
14. Add the 'Appointment Summary' page and the 'Appointment Detail' page.
15. Add EDBC Appointment 'No Show' Logic for GA/GR Automated Solution Program
16. Appointment No Show Correspondences
17. Update Non-Citizen table.
18. Additional Changes to Approval NOA Functionality
19. Educational Grant Functionality
20. Pregnancy Rule Correspondences
21. Add new Appointment Summary Admin Batch.
22. Update Income Multiplier Logic for GA/GR Automated Solution EDBC
23. Update EDBC logic to display property limit amount for all scenarios when countable property amount is greater than zero.
24. Update GA/GR Automated Solution EDBC Summary Page - Potential Grant Based on AU Monthly Needs Calculation.
25. 'Considered timely switch for GA/GR' flag
26. Add GA/GR Automated Solution Aid Code
27. GA/GR Change and Other Additional Correspondences
28. Additional EDBC Reason Codes

1.4 Assumptions

1. The existing Los Angeles County rules will remain unchanged.
2. The GA/GR Automated Solution EDBC (Manual) page will have the same page mapping as the baseline manual EDBC page.
3. Addition of the Pay Codes for the CalWIN counties will be done with SCR CA-213530 DDID 319.
4. Redetermination (RE) auto advance functionality for Online/Batch EDBC and periodic reporting logic will be added with SCR CA-233752.
5. There will be no Batch process to update the appointment status to 'No Show' on the General Information section of the Customer Appointment Detail page.
6. Fields not modified within the description of changes will retain their current functionality.
7. The EDBC rules designed in this SCR to take negative action for appointment no shows will be applicable only for GA/GR automated EDBC/CC counties. It will not change existing appointment no show rules for other programs including LA county GR.

8. The EDBC rules designed in this SCR to use county specific frequency multipliers for calculating income amounts will be applicable only for GA/GR automated EDBC/CC counties. It will not change existing frequency multiplier rules for other programs including LA county GR.
9. In CalSAWS, Batch will not trigger EDBC if program status is 'Pending', 'Denied' or 'Discontinued'. Worker will need to run EDBC for these statuses.

2 RECOMMENDATIONS

2.1 SSIAP Detail

2.1.1 Overview

Updating the Advocate File No on SSIAP page.

2.1.2 SSIAP Detail Mockup

SSIAP Detail

* - Indicates required fields

Save Cancel

Name of SSIAP Client: * -Select -

Begin Date: * [] End Date: []

General Information

Worker Number * Select SSI Type: * -Select -

Referred to Advocate Date: * [] Disability Type: * -Select -

SSI Level: []

Refused SSIAP Services: * -Select -

Other/Self Representative: []

Screened for Advocacy Services Date: []

SSI Advocate Participation: [] IAP Advocate: []

SSI Application Initiated: []

Disposed: []

Participant has their Own Lawyer: [] Cooperated within the Time Limit: []

Follow-Up: [] Follow-Up Date: []

Doctor's Recommendation: []

Verified: *

Pending [] View

Application / Reconsideration

Application

Application Signed Date: []

Title II Decision: []

Application Reapplied: [] SSI Application Result: []

Figure 2.1.2.1 –SSIAP Detail

2.1.3 Description of Changes

1. Update field name to 'Worker Number' from 'Advocate File No'.

2.1.4 Page Location

- Global: Eligibility
- Local: Customer Information
- Task: Non Financial -> SSIAP

2.1.5 Security Updates

No Security updates required

2.1.6 Page Mapping

Page Mapping update required to update field name to 'Worker Number' from 'Advocate File No'

2.1.7 Page Usage/Data Volume Impacts

N/A

2.2 Living Arrangements Detail

2.2.1 Overview

Updating the Living Arrangement Type dropdown option.

2.2.2 Living Arrangements Detail Mockup

Living Arrangements Detail

* - Indicates required fields

Save and Add Another Save and Return Cancel

Change Reason

New Change Reason: * Participant Provided - Verbal

New Reported Date: * 02/11/2022

Name: * Maldonado, Leonard 27M Retrieve Information

Living Arrangement Type: * Institution

Name of Location (Institution, Center, Shelter, Facility, etc.):

Arrival Date: * Departure Date: Expected Date of Release:

General Assistance/General Relief

Eligible for Group Housing: Shared Housing Situation:

CHASS Shelter Required: CHASS Shelter Refused: Unable to Stay in CHASS Shelter:

Willing to Stay with Responsible Relative:

ASP Needs Met: Food Needs Met: Household Needs Met:

County Funded: DHSS Licensed: Meets Presumptive Eligibility:

Personal Needs Met: Facility Rate Letter Provided: Facility Sub-Type:

Referred by Mental Health Case Manager: Negotiated Facility Rate:

Sleeping Quarters Separate from Family: Living with Relative:

Verified: * Pending View

Save and Add Another Save and Return Cancel

Figure 2.2.2.1 –Living Arrangements Detail

2.2.3 Description of Changes

1. Add the new dropdown value 'Institution' for Living Arrangement Type dropdown.

2.2.4 Page Location

- **Global: Eligibility**
- **Local: Customer Information**
- **Task: Non Financial -> Living Arrgmt**

2.2.5 Security Updates

No Security updates required

2.2.6 Page Mapping

No page mapping required

2.2.7 Page Usage/Data Volume Impacts

N/A

2.3 Money Management Detail

2.3.1 Overview

Updating the Money Management detail page to include 'Account Number' field.

2.3.2 Money Management Detail Mockup

The mockup shows a form titled "Money Management Detail". At the top right, there are three buttons: "Save and Add Another", "Save and Return", and "Cancel". A legend indicates that an asterisk (*) denotes required fields. The form contains the following fields:

- Name:** * (Required) - Dropdown menu with "Bob, John 29M" selected.
- Vendor Name:** * (Required) - Text input with "AIDA ENEID" and a "Select" button.
- Program:** - Text input with "GA/GR Automated Solution".
- Vendor Type:** * (Required) - Dropdown menu with "Utilities" selected.
- Priority:** * (Required) - Dropdown menu with "1" selected.
- Account Number:** - Text input with "1234566544".

Figure 2.3.2.1 –Money Management Detail

2.3.3 Description of Changes

1. Add the 'Account Number' field on Money Management Detail page. The field will display when Program 'GA/GR Automated Solution' and Vendor Type is 'Utilities'. It is a non-mandatory field.

2.3.4 Page Location

- **Global: Eligibility**
- **Local: Customer Information**
- **Task: Non Financial -> Money Mngmt**

2.3.5 Security Updates

No Security updates required

2.3.6 Page Mapping

No page mapping required

2.3.7 Page Usage/Data Volume Impacts

N/A

2.4 Add a new page: GA/GR Automated Solution EDBC (Manual)

2.4.1 Overview

Add a new GA/GR Automated Solution EDBC (Manual) page to the CalSAWS System.

2.4.2 GA/GR Automated Solution EDBC (Manual) Mockup

GA/GR Automated Solution EDBC (Manual)

* - Indicates required fields

Accept Cancel

Begin Month	End Month	Run Date	Run Status	Accepted By
02/2022		01/13/2022	Not Accepted	Thomas Lazio

EDBC Information

Type: Regular
Recalculation: No

Program Configuration

Override Reason: New Policy

System Determination
EDBC Source: Manual
Aid Code:
Program Status: Active

Note: Overridden rows are in bold.

Name	DOB	Role	Role Reason	Status	Status Reason
OSWALD, MACK, S6F	04/03/1965	MEM		Active	

Set Program Configuration

Reporting Configuration

Aid Payment

Potential Benefit: \$ 0.00
Previous Potential Benefit: \$ 0.00
Overpayment Adjustment Amount: \$ 0.00
Authorized Amount: \$ 0.00
Overpayment: \$ 0.00

Calculate

Pay Code:

Delivery Method: * Immediacy Indicator: * Issuance Method: EBT

Accept Cancel

This Type_1 page took 1.59 seconds to load.

Figure 2.4.2.1 – GA/GR Automated Solution EDBC (Manual)

2.4.3 Description of Changes

2. Add “GA/GR Automated Solution EDBC (Manual)” page which will be the manual EDBC page for GA/GR Automated Solution program. This page will include the following fields:
 - a. Potential Benefit - An editable money field that is used in determining the authorized amount and overpayment. This is generally the final benefit amount minus any penalties.
 - i. This field will be pre-populated as 0.00.
 - ii. The standard money validation field will apply to this field
 - b. Previous Potential Benefit - An editable money field that represents the amount already paid.
 - i. This field will initially be populated with an amount that represents the total issuances for the same program and

benefit month that the issuance has not been cancelled. This field will also factor in GR recovery account transactions for the same program and benefit month.

- ii. This field will be constrained to be a non-negative value.
 - iii. The standard money validation field will apply to this field
- c. Overpayment Adjustment Amount - A calculated field that represents a benefit reduction due to any open recovery accounts.
- i. This field will initially be populated with 0.00.

Note: This field will be a hyperlink to the Overpayment Adjustment List (Manual) detail page for the user to specify the recovery account and the override amount. This page will have the same functionality as the GA/GR program (Los Angeles).

- d. Authorized Amount - A static field that represents the total benefit amount that the EDBC authorizes to be paid to the payee.
- i. This will be pre-populated with a value based on the default values for the fields displayed and updated when the user clicks the Calculate button.
- e. Overpayment - A static field that represents the amount that was previously overpaid to the payee through this program.
- i. This will be pre-populated with a value based on the default values for the fields displayed and updated when the user clicks the Calculate button.
- f. Calculate Button - When clicked causes the calculated fields to be updated based on the user entered data.
- g. Immediacy indicator - A drop down that contains Routine, Rush and Manual.
- h. Delivery Method – A drop down that contains the method by which the resulting payment is to be delivered with the option Mail or Pickup.
- i. Issuance Method – A static field which will show the issuance method as of the EDBC processing date.
- j. Pay Code - A required Drop down field from which user must select the value. The values will be the pay code description and it will be populated based on County option. The Pay Codes will be added to CalSAWS system with SCR CA-213530.

3. Add the following hard page validations so the "GA/GR Automated Solution EDBC (Manual)" cannot be accepted:
- a. If any editable field has been modified since the Calculate button was last clicked: "EDBC must be recalculated before Accepting new changes. Click the Calculate button to update the EDBC."

- b. If the program status is Pending: "The program status must be active to save this EDBC. Please set the program status to active."
- ~~c. If the Authorized amount exceeds the Issuance Threshold and the user does not have appropriate security rights: "The authorization amount of your issuance exceeds the county limit. Please correct the EDBC authorization amount or see your supervisor for assistance."~~
- d. If the program status is Active and a member who is open does not have the claim code set: "At least one active member is missing one or more of the following: Claim Code."
- e. If the program status is Active and a member who is open does not have the Adult/Child code set: "At least one active member is missing one or more of the following: Adult/Child Code."
- f. If the program status is Active and a Member is open and does not have an aid code set: "An aid is required to save the Manual EDBC detail page. Please go to the program configuration override page to set the aid code."
- g. If the program status is Discontinued and there is a non-zero overpayment amount: "An EDBC with an overpayment amount cannot be saved with a status of 'Discontinued'."
- ~~h. If the Immediacy is set to Manually Issued and the issuances would be skipped: "EDBC could not be accepted because a Manual Issuance could not be created for the following reason: <skip reason>"~~
- ~~i. If the Immediacy is set to Rush and the issuances would be skipped: "EDBC could not be accepted because a Rush Issuance could not be created for the following reason: <skip reason>"~~
- j. If the Immediacy is set to Rush and the Begin Date of the EDBC is after the current month: "Unable to rush future month benefits"

2.4.4 Page Location

- **Global: Eligibility**
- **Local: Customer Information**
- **Task: Manual EDBC > GA/GR Automated Solution EDBC (Manual)**

2.4.5 Security Updates

N/A

2.4.6 Page Mapping

See Assumption 2 in Section 1.4

2.4.7 Page Usage/Data Volume Impacts

N/A

2.5 Update User System Configuration (GA/GR Automated Solution Manual EDBC)

2.5.1 Overview

Update User System Configuration section of the Program Configuration List page/ Program Configuration Override List page to show the available aid code options for the GA/GR Automated Solution program.

2.5.2 Description of Changes

1. Show the following available aid code options in the Aid Code drop-down list for GA/GR Automated Solution program under the User System Configuration section of the Program Configuration List page/ Program Configuration Override List page:

Note:

1. Aid code '94' and the 'GR Aid Code Description' for CT184 will be implemented with SCR CA-241528

2. Removed RE-SF Retention as that aid code is not used

GR Aid Code Description	Code Number
90 - GA/GR Employable, Independent Living, Family Group	90
91 - GA/GR Employable, Independent Living, Single	91
92 - GA/GR Employable, Facility, Family Group	92
93 - GA/GR Employable, Facility, Single	93
94 - Unemployable, Independent Living, Family Group	94
95 - Unemployable, Independent Living, Single	95

GR Aid Code Description	Code Number
96 - Unemployable, Facility, Family Group	96
97 - Unemployable, Facility, Single	97
98 - Aid In Kind	98
9B - Indigent Burial	9B
9A - SF AGEX	9A
9G - Return to Residence	9G
9H - Healthy Families Child	9H
9I - SF CALM	9I
9J - SF PAES	9J
RE - SF Retention	RE

2.5.3 Page Location

- **Global: Eligibility**
- **Local: Customer Information**
- **Task: Manual EDBC > GA/GR Automated Solution EDBC (Manual)> Program Configuration List**

2.5.4 Security Updates

N/A

2.5.5 Page Mapping

N/A

2.5.6 Page Usage/Data Volume Impacts

N/A

2.6 Update Program Configuration Detail (GA/GR Automated Solution Manual EDBC)

2.6.1 Overview

Update Program Configuration panel on the Program to show 'Other' in the Claiming Code drop-down list for GA/GR Automated Solution program aid codes.

2.6.2 Description of Changes

1. Only show 'Other' in the Claiming Code drop-down list for GA/GR Automated Solution program aid codes under Program Configuration Detail.

2.6.3 Page Location

- **Global: Eligibility**
- **Local: Customer Information**
- **Task: Manual EDBC > GA/GR Automated Solution EDBC (Manual)> Program Configuration List > Program Configuration Detail**

2.6.4 Security Updates

N/A

2.6.5 Page Mapping

N/A

2.6.6 Page Usage/Data Volume Impacts

N/A

2.7 Allow Multi-Month for GA/GR Automated Solution Manual EDBC

2.7.1 Overview

CalSAWS users have the capability of running multi month manual EDBC. This functionality will be updated to include GA/GR Automated Solution for Manual EDBCs.

2.7.2 Description of Changes

Users can run manual EDBC for a month. Once it is accepted users will be provided with an option to generate a manual EDBC program for up to 5 months from the begin month.

Once the desired end month is selected a “not accepted” manual EDBC will be generated for the requested months. Users will have to enter the desired authorization amount for each EDBC generated and accept the EDBC before accepting and saving the results.

The screenshot displays the 'EDBC List' interface. At the top right, there are 'Save and Continue' and 'Cancel' buttons. Below them, the 'Display by:' section includes fields for 'Program:', 'Type Reason:', 'Run Status:', 'From:' (12/2021), and 'To:' (02/2022), with a 'View' button. A 'Search Results Summary' bar indicates 'Results 1 - 2 of 2'. The main table lists two EDBC entries:

Begin Month	End Month	Program	Type	Run Status	Auth Amount	Date Run	EDBC Source
12/2021		GA/GR Automated Solution	Regular	Accepted - Saved	60.00	11/30/2021	Manual
01/2022		GA/GR Automated Solution	Regular	Accepted - Not Saved	500.00	01/14/2022	Manual

Below the table, a confirmation prompt asks 'Do you want to copy the EDBC(s) *' with a 'No' dropdown menu. 'Save and Continue' and 'Cancel' buttons are at the bottom right. A footer bar states 'This Type 1 page took 0.47 seconds to load.'

Figure 2.7.2.1 – The “Do you want to copy the EDBC(s)” option will appear.

EDBC List

Display by:
 Program: Type Reason: Run Status: From: To:

Search Results Summary Results 1 - 2 of 2

Begin Month	End Month	Program	Type	Run Status	Auth Amount	Date Run	EDBC Source
12/2021		GA/GR Automated Solution	Regular	Accepted - Saved	60.00	11/30/2021	Manual
01/2022		GA/GR Automated Solution	Regular	Accepted - Not Saved	500.00	01/14/2022	Manual

Do you want to copy the EDBC(s) *

Begin Month: End Month: *

Figure 2.7.2.2 – Indicating Yes, the Begin Month will be the following month and the user can choose the desired End Month.

EDBC List

Display by:
 Program: Type Reason: Run Status: From: To:

Search Results Summary Results 1 - 4 of 4

Begin Month	End Month	Program	Type	Run Status	Auth Amount	Date Run	EDBC Source
12/2021		GA/GR Automated Solution	Regular	Accepted - Saved	60.00	11/30/2021	Manual
01/2022		GA/GR Automated Solution	Regular	Accepted - Not Saved	500.00	01/14/2022	Manual
02/2022		GA/GR Automated Solution	Regular	Not Accepted	0.00	01/14/2022	Manual

Figure 2.7.2.3 – By clicking “Copy Manual EDBC” Button it will generate the following “Not Accepted” EDBC for that program.

2.8 Allow Auto Advanced RE for GA/GR Automated Solution Manual EDBC

2.8.1 Overview

CalSAWS Eligibility Authorization logic allows for the advancement Redetermination (RE) dates automatically. This functionality will be updated to include GA/GR Automated Solution for Manual EDBCs.

2.8.2 Description of Changes

1. Update Manual EDBC logic to automatically advance Redetermination dates for ongoing (Active) cases based on the following criteria:
 - a. Manual EDBC is being run for the benefit month following the latest GR RE Due month.
 - b. Customer reporting packet status for the latest GR RE Due Month must be 'Reviewed- Ready to Run EDBC'.
2. When the criteria above are met, perform the following actions:
 - a. Set the Manual EDBC Run Reason to 'RE'
 - b. Upon Manual EDBC authorization, set the GR RE Due Month based on the following:

County	GR RE Due Month Calculation
Alameda, Contra Costa, Fresno, Sacramento, Santa Clara, Santa Cruz, San Diego, San Luis Obispo, San Mateo, Solano, Sonoma, Tulare, Ventura	Set GR RE Due Month to 12 months from the previous GR RE Due Month.
Orange, Placer, San Francisco, Santa Barbara, Yolo	Set GR RE Due Month to 6 months from the previous GR RE Due Month.

- c. Upon Manual EDBC authorization, set customer reporting packet status for the latest GR RE Due Month to "Complete-EDBC Accepted".

3. Update Manual EDBC logic to automatically advance Redetermination dates for intake (Pending) cases by setting the GR RE Due Month upon Manual EDBC authorization based on the following:

County	GR RE Due Month Calculation
Alameda, Contra Costa, Fresno, Sacramento, Santa Clara, Santa Cruz, San Diego, San Luis Obispo, San Mateo, Solano, Sonoma, Tulare, Ventura	Set GR RE Due Month to 12 months from the GR Program Begin Month.
Orange, Placer, San Francisco, Santa Barbara, Yolo	Set GR RE Due Month to 6 months from the GR Program Begin Month.

2.8.3 Programs Impacted

GA/GR Automated Solution

2.8.4 Performance Impacts

N/A

2.9 Add Manual EDBC Reason

2.9.1 Overview

Add new Manual EDBC reason code 'Supp Benefit-Overlapping App' for scenarios where CalWIN counties need to issue supplemental benefit amounts for applications beginning in the middle of the month.

For example, in CalWIN, the system allows the user to discontinue the program on 12/14/2021 and start a new application on 12/15/2021. However, CalSAWS does not allow for a mid-month application, so the user needs to create a new application starting 01/01/2022 and run regular EDBC's for 01/2022 and 02/2022 benefit months. The user would then need to run a manual EDBC using the new Manual EDBC reason of 'Supp Benefit-Overlapping App' for 01/2022 and issue the supplemental benefit in January for the entitled 15 days in December in addition to the regular January benefit.

2.9.2 Description of Changes

1. Add the following EDBC Reason Code to CT325 to be used for Manual EDBC's:

Status Reason Short Description	Status Reason Long Description
Supp Benefit-Overlapping App	Supplemental Benefit for Overlapping Application

Note: CalHEERS value used in CT325 will be 'NI'

2.9.3 Page Location

- **Global: Eligibility**
- **Local: Customer Information**
- **Task: Manual EDBC > Create Manual EDBC**

2.9.4 Security Updates

N/A

2.9.5 Page Mapping

N/A

2.9.6 Page Usage/Data Volume Impacts

N/A

2.10 Update/Add Negative Action Status Reasons for GA/GR Automated Solution Program

2.10.1 Overview

Update existing status reasons and add new status reasons for code table CT73 for the GA/GR Automated Solution program to be used for Negative Action by CalWIN counties.

2.10.2 Description of Changes

1. Update existing status reasons in code table CT73 for the GR program. The table below lists the treatment of the existing status reasons:

Status Reason Short Description	Status Reason Long Description	Code Num Identif	GR Priority	GR Close Pers	GR Close Pgm	GR Neg Action
Application Opened in Error	Erroneously Reported Application	09	886	CanCloseBoth	CanCloseBoth	Y
Potentially CAPI Eligible	Potentially CAPI Eligible	GKI	888		Y	Y
Support from Other Person	Support from other person	47	890		Y	Y
Over Income	Over Income	39	892		Y	Y
Real Property	Increased Real Property	13	894		Y	Y
Over Resources	Exceeded Resource Limit	12	896		Y	Y
Failed to Complete Redetermination	Failed to Complete Redetermination	RD	898		Y	Y

2. Add new status reasons to code table CT73 for the GR program. The table below lists the treatment of the new status reasons:

Status Reason Short Description	Status Reason Long Description	GR Priority	GR Close Pers	GR Close Pgm	GR Neg Action
Applicant Request Withdrawal	Applicant Request Withdrawal	900		Y	Y
Applicant Died	Applicant Dies before Determination Complete	902		Y	Y
Assets/Income exceeds \$5 need	Assets/Income exceeds \$5 need	904		Y	Y
DMV ID not received	DMV ID not received within allowable timeframe	906		Y	Y
Applicant FTC Paperwork	Applicant Failed to Complete Necessary Paperwork	908		Y	Y
CAAP - Excess Funds	CAAP - Excess Funds in Checking/Savings Accounts	910		Y	Y
Client Did Not Keep Appointment	Client Did Not Keep Appointment	912		Y	Y
CAAP - Lease Payment	Unable to meet vehicle lease payment for CAAP	914		Y	Y
Zero Base Grant - 3 Month	Zero Base Grant for more than 3 months	916		Y	Y
Does Not Comply - GA EBT	Client does not comply with GA EBT requirements	918		Y	Y
No Valid Address in County	Client has not provided valid address in County	920		Y	Y

Status Reason Short Description	Status Reason Long Description	GR Priority	GR Close Pers	GR Close Pgm	GR Neg Action
Disability Not Conti. - Dr Stmt	Disability not expected to continue per Drs Statement	922		Y	Y
Expenses Exceed Monthly Income	Expenses Exceed Monthly Income/Assets	924		Y	Y
FTP - Affidavit of Support	Failed to provide a completed Affidavit of Support	926		Y	Y
CAAP - Fails to meet Residency	Fails to meet CAAP Residency	928		Y	Y
FTP - Verification (GR)	Failure to provide verification (GR Program)	930		Y	Y
Grant Less Than Threshold	Grant being less than the intake threshold	932		Y	Y
Must Include Domestic Partner	Must Include Domestic Partner in the Case	934		Y	Y
Must Include Spouse	Must Include Spouse in the Case	936		Y	Y
Non-Cooperation Photo ID	Non-Cooperation to Secure Photo Identification	938		Y	Y
Property Util. Plan Standard Not Met	Property utilization plan does not meet standard	940		Y	Y
Refused to Sign Policy	Refuse to Sign Collateral Assign Insurance Policy	942		Y	Y
Refused AIK Benefit Type	Refuses to accept Aid-in-Kind as the benefit type	944		Y	Y

Status Reason Short Description	Status Reason Long Description	GR Priority	GR Close Pers	GR Close Pgm	GR Neg Action
Unclaimed Warrants	Returned Unclaimed Warrants	946		Y	Y
Time Expired - Unemployable	Time limit expired requesting unemployable status	948		Y	Y
Absent AIK Facility - 3 Nights	Absent from the AIK facility for 3 nights	950		Y	Y
CAAP - Expedited Pgm Change	CAAP Expedited Program Change	952		Y	Y
FTP - Relative Resource Eval.	Failed to return relative resource evaluation	954		Y	Y
Left Licensed Res. Care Facility	Client leaves a licensed residential care facility	956		Y	Y
Moved to AGAP Facility	Client Moves to an AGAP Facility	958		Y	Y
Court Order	Court Order	960		Y	Y
Failed to Register for Training	Failed to register with Service Provider for training	962		Y	Y
Did Not Apply for CAPI	GA recipient fails to apply for CAPI	964		Y	Y
Other Cash Program	GA/GR Transfer to other Cash Program	966		Y	Y
Hearing Not Favorable	Hearing decision is not in the client's favor	968		Y	Y

Status Reason Short Description	Status Reason Long Description	GR Priority	GR Close Pers	GR Close Pgm	GR Neg Action
No Verif of Homeless Site	Homeless-Site visit conducted - No verification	970		Y	Y
Individual & Spouse Together	Individual and spouse reside together	972		Y	Y
Unemployable - Loss of Status (3 MO)	Loss of Unemployable status - previous 3 MO Sanction	974		Y	Y
No Verif of Conti. Disability	No verification to verify continuing disability	976		Y	Y
Recipient Requested Disc.	Recipient Requested Discontinuance	978		Y	Y
Utiliz. Period Not Ended - Lumpsum	Utilization period for lump-sum not ended	980		Y	Y
Worker Requested Cancellation	Worker requests cancellation of General Assistance	982		Y	Y
Redetermination Overdue	Redetermination date overdue	984		Y	Y
RE Non-Compliance	Non-compliance with Redetermination process and for other eligibility requirements not met	986		Y	Y
PR Non-Compliance - Inc Report	Discontinue GA/GR case for Non-compliance of Income Report	988		Y	Y

Status Reason Short Description	Status Reason Long Description	GR Priority	GR Close Pers	GR Close Pgm	GR Neg Action
PR Non-Compliance - Inc Report SAR7	Discontinue GA/GR case for Non-compliance of Income Report for SAR	990		Y	Y
PR Incomplete Inc Report	Discontinue GA/GR case for incompleteness of Income Report	992		Y	Y
PR Incomplete Inc Report SAR7	Discontinue GA/GR case for incompleteness of Income Report for SAR	994		Y	Y
RE Client Non-Cooperation	Client failed to Cooperate in redetermination of eligibility	996		Y	Y

2.10.3 Programs Impacted

GA/GR Automated Solution

2.10.4 Performance Impacts

N/A

2.11 Negative Action Correspondences

2.11.1 Overview

This section describes the Notice of Action (NOA) triggers that will be created depending on the resulting EDBC reason code from the Negative Action. Notices only trigger from certain reason codes listed in this section.

2.11.2 Correspondence Information and Negative Action Reason mapping

See supporting document "CA-229078 Negative Action Correspondence Mapping.xlsx"

2.11.3 Description of Change

1. Trigger the correspondence specified in the supporting document in 2.8.2 when the following conditions are met.
 - a. The applicable **EDBC Status Reason** (Column B) is present on the EDBC.
 - b. The county of the correspondence is the **County** listed in the supporting document (Column E).
 - c. The NOA Action is for "**Denial**", "**Discontinuance**", or "**Change**" scenarios. These are described below:
 - i. Denial
This notice generates for the applicable counties when the program was 'Pending' and is now 'Denied' on the current EDBC with the relevant EDBC status reason.
 - ii. Discontinuance
This notice generates for the applicable counties when the program was 'Active' in the previous saved EDBC and is now 'Discontinued' on the current EDBC with the relevant EDBC status reason.
 - iii. Change
This notice generates for the applicable counties when the program was 'Active' in the previous saved EDBC and is still 'Active' on the current EDBC with a change in benefits and has the relevant EDBC status reason.

2.12 Customer Appointment Detail

2.12.1 Overview

Customer Appointment Detail page allows worker to select the appropriate appointment category and the appointment type to schedule an appointment. The worker can select an Office, Location, Time, and Duration of the appointment. This SCR will add three new appointment types in the 'Appointment Type' drop down of this page and two new appointment categories.

2.12.2 Customer Appointment Detail Page Mockup

The screenshot displays the 'Customer Appointment Detail' page. At the top, there are 'Save' and 'Cancel' buttons. Below this is a red asterisk icon with the text '*- Indicates required fields'. The page is divided into several sections:

- Attendees:** A table with two columns: 'Customers' and 'Attendance'.

Customers	Attendance
<input type="checkbox"/> ABERDEEN, CORTEZ 1F	Pending
<input type="checkbox"/> Aberdeen, Ossie 22F	Pending
- Workers:** A list of workers with 'Remove' buttons and an 'Add' button.
 - 19DP083A0A - Cheryl Bard (Remove)
 - 19DP922C01 - Leo Roland (Remove)
- General Information:** Contains a 'Category' dropdown menu (open, showing options like Cal-Learn, Counselor Meeting, etc.), a 'Status' dropdown, a 'Select' button, a phone number field (47-5182), and two text areas for 'Letter Comments' and 'Appointment Comments'. There are also checkboxes for 'Print Appointment Letter' and 'Outbound IVR Call'.
- Dates:** Contains 'Begin Date' (01/27/2022), 'Begin Time' (- Select -), and 'Duration' (- Select -) fields. A 'Suggest Time(s)' button is present, and the text 'System Suggested Time(s): No Suggestions.' is displayed.

At the bottom right, there are 'Save' and 'Cancel' buttons.

Figure 2.12.2-1 – Customer Appointment Detail Page

2.12.3 Description of Changes

1. Update 'Appointment Type' dropdown to add following appointment types:

- Client Referral
- GA/GR Employment Services
- GA/GR Verification

Note: These Appointment Types will be mapped to the existing Appointment Category 'General Appointment.'

2. Update 'Category' dropdown to add following appointment categories:

- Re-Evaluation GA/GR Interview
- GA/GR Intake Interview

Note: These Appointment Categories will not have the Appointment Types.

2.12.4 Page Location

- **Global:** Eligibility
- **Local:** Customer Schedule
- **Task:** Customer Schedule Detail

2.12.5 Security Updates

N/A

2.12.6 Page Mapping

N/A

2.12.7 Page Usage/Data Volume Impacts

N/A

2.13 Appointment Summary

2.13.1 Overview

The Appointment Summary page will allow the users to view the list of the appointments that are available in the county.

2.13.2 Appointment Summary Page Mockup

Appointment Summary	
Appointment Types	
Client Referral	Edit
Fingerprinting	Edit
GA/GR Employment Services	Edit
GA/GR Intake Interview	Edit
GA/GR Verification	Edit
GR Case Manager	Edit
GR Hearings	Edit
GR Medical	Edit
Re-Evaluation GA/GR Interview	Edit

Figure 2.13.2-1 – Appointment Summary Page

2.13.3 Description of Change

1. Add the 'Appointment Summary' page in CalSAWS.
 - a. The title of the page will be 'Appointment Summary'.
 - b. The 'Appointment Type' section will be collapsible.
 - c. The following appointments will be displayed in the 'Appointment Type' section:
 - Client Referral
 - Fingerprinting
 - GA/GR Employment Services
 - GA/GR Intake Interview
 - GA/GR Verification
 - GR Case Manager
 - GR Hearings
 - GR Medical
 - Re-Evaluation GA/GAR Interview
 - d. The appointments will be hyperlinked.
 - i. Upon clicking on the hyperlink, user will be navigated to the 'Appointment Detail' page.

- ii. Users who only have 'GAGRAAppointmentSummaryView' rights added to their profile, will be able to see the appointment hyperlink only.
- iii. Users who have both 'GAGRAAppointmentSummaryView' and 'GAGRAAppointmentSummaryEdit' added to their profile, will be able to see the appointment hyperlink and 'Edit' button.
- e. The 'Edit' button will be displayed for each of the appointments at the far-right corner for that appointment. Upon clicking on the 'Edit' button, user will be navigated to the 'Appointment Detail' page.

2.13.4 Page Location

- **Global:** Admin Tools
- **Local:** Admin
- **Task:** GA/GR County Admin

2.13.5 Security Updates

Security Right	Right Description	Right to Group Mapping
GAGRAAppointmentSummaryView;	This right allows the user to access and view the Appointment Summary Page.	GAGR Appointment Summary View GAGR Appointment Summary Edit
GAGRAAppointmentSummaryEdit;	This right allows the user to access and view and edit the Appointment Summary Page.	GAGR Appointment Summary Edit

2.13.6 Page Mapping

Add page mappings for the Appointment Summary page.

2.13.7 Page Usage/Data Volume Impacts

N/A

2.14 Appointment Detail

2.14.1 Overview

Appointment Detail page will allow user to view and edit the details of the appointment. Additionally, it will allow user to configure the Negative Actions for the appointment, along with the begin and end date.


2.14.2 Appointment Detail Page Mockups

Appointment Detail

[Edit](#) [Close](#)

GR Hearings

County:
Sacramento

View Month:
  [View](#)

Item	Value
Activated	No
Begin Month	01/2022
End Month	06/2022
EDBC Negative Action	No
Lapse Period Before EDBC Action	6 Day(s)

Pending Updates

Activated	Begin Month	End Month	EDBC Negative Action	Lapse Period Before EDBC Action	Updated By
No Data Found					

[Save](#) [Cancel](#)

Figure 2.14.2-1 – Appointment Detail Page-View Mode

Appointment Detail

Re-Evaluation GA/GR Interview

County:
 Sacramento

View Month:
 01/2022

Item	Value
Activated	<input type="text" value="Yes"/>
Auto Schedule	<input type="text" value="Yes"/>
Begin Month	<input type="text"/> <input type="button" value="Calendar"/>
End Month	<input type="text"/> <input type="button" value="Calendar"/>
EDBC Negative Action	<input type="text" value="Yes"/>
Lapse Period Before EDBC Action	<input type="text" value="5"/> Day(s)

Pending Updates

Activated	Begin Month	End Month	EDBC Negative Action	Lapse Period Before EDBC Action	Updated By
No Data Found					

Figure 2.14.2-2 – Appointment Detail Page-Edit Mode

2.14.3 Description of Change

1. This page will be accessible upon clicking on the appointment hyperlink and the 'Edit' button in the 'Appointment Summary' page.
2. Appointment Detail page will be displaying the following fields.

Fields	Description
County	This field will display the county, the user is logged in with.

View Month	This field will display the current month by default. This field will be editable with a calendar icon for the user to select a different month in the view mode only. This field will display a 'View' button.
Activated	This field will allow user to select 'Yes' or 'No' if the appointment is activated in the county. This field will be a dropdown and will display the values: <ul style="list-style-type: none"> • Yes • No
Auto Schedule	This field will allow user to select 'Yes' or 'No' if the appointment can be auto scheduled. Note: This field will only be visible for the appointment type 'Re-Evaluation GA/GR Interview'. The batch auto-scheduling logic will be implemented with SCR CA-215686.
Begin Month	This field will be editable in edit mode. User will be able to select a date for the record.
End Month	This field will be editable in edit mode. User will be able to select a date for the record.
EDBC Negative Action	This field will allow user to configure if the EDBC negative action is permissible for this appointment. This field will be a dropdown and will display the values: <ul style="list-style-type: none"> • Yes • No
Lapse Period Before EDBC Action	This field will allow user to specify the number of days before EDBC cannot take negative action. This field will have a text box.

3. Add the 'Pending Updates' section in the page with the data points as displayed in the figure 2.11.2-1.

Note: The Appointment Summary Admin batch will process each requested appointment change that are listed on the pending updates section of the Appointment Detail page.

4. Users who only have 'GAGRAAppointmentSummaryView' rights added to their profile, will only be able to view the 'Appointment Detail' page.

5. Users who have both 'GAGRAAppointmentSummaryView' and 'GAGRAAppointmentSummaryEdit' will be able to view and edit 'Appointment Detail' page.

2.14.4 Page Mapping

Add page mappings for the Appointment Detail page.

2.15 EDBC Appointment 'No Show' Logic for GA/GR Automated Solution Program

2.15.1 Overview

This section will detail the EDBC reason codes and program failure conditions for the GA/GR Automated Solution Program for when clients do not show for appointments.

2.15.2 Description of Changes

Appointment No Show Rules Flow Diagram:

A Consolidated Rules Flow Visio document will be provided as a separate Attachment in addition to this design Document that will depict the rules for a selected County.

Please refer the [Rules Flow Diagram](#) in the Appendix section on how to open and navigate the Visio diagram.

Note: Ongoing – EDBC will be triggered by batch if the appointment is no show and lapse period is expired (if not triggered by user). Intake – worker needs to trigger the case if the appointment is no show and lapse period is expired. This is because in CalSAWS batch does not trigger EDBC for intake cases.

New Program Status:

New Program Status Reasons will be added to be used by this Rule Flow.

1. Add the new status reasons below to code table CT73 to be used for GA/GR Automated Solution Program appointment 'no shows':

Status Reason Short Description	Status Reason Long Description	GR Priority	GR Close Pers	GR Close Pgm
Appt No Show - GR Case Manager	Client Failed to show for GR Case Maintenance Appointment	1002		Y
Appt No Show - GR Hearing	Client Failed to show for GR Hearing Appointment	1004		Y
Appt No Show - GR Intake Interview	Client Failed to show for GR Intake Interview Appointment	1006		Y
Appt No Show - GR Medical	Client Failed to show for GR Medical Appointment	1008		Y
Appt No Show - GR Verification	Client Failed to show for GR Verification Appointment	1010		Y
Appt No Show - Client Referral	Client Failed to show for Client Referral Appointment	1012		Y
Appt No Show - GR Emp. Services	Client Failed to show for GR Employment Services Appointment	1014		Y
Appt No Show - GR RE	Client Failed to show for GR Re-Evaluation Interview Appointment	1016		Y
Appt No Show - Fingerprinting	Client Failed to show for Fingerprinting Appointment	1018		Y

2. The new status reason CT73 'Appt No Show – GR Case Manager' will be set with 10-day notice as program failure reason when the following conditions are met:
 - a. Eligibility > Customer Appointment Detail page > General Information section fields contain the following values:
 - i. **Appointment Category:** General Appointment

- ii. **Appointment-Type:** GR Case Manager
 - iii. **Status:** 'No Show', 'Scheduled' or 'Rescheduled' after the lapse period.

- 3. The new status reason CT73 'Appt No Show –GR Hearing' will be set with 10-day notice as program failure reason when the following conditions are met:
 - a. Eligibility > Customer Appointment Detail page > General Information section fields contain the following values:
 - i. **Appointment Category:** General Appointment
 - ii. **Appointment-Type:** GR Hearings
 - iii. **Status:** 'No Show', 'Scheduled' or 'Rescheduled' after the lapse period.

- 4. The new status reason CT73 'Appt No Show –GR Intake Interview' will be set with 10-day notice as program failure reason when the following conditions are met:
 - a. Eligibility > Customer Appointment Detail page > General Information section fields contain the following values:
 - i. **Appointment Category:** GA/GR Intake Interview
 - ii. **Status:** 'No Show', 'Scheduled' or 'Rescheduled' after the lapse period.

- 5. The new status reason CT73 'Appt No Show – GR Medical ' will be set with 10-day notice as program failure reason when the following conditions are met:
 - a. Eligibility > Customer Appointment Detail page > General Information section fields contain the following values:
 - i. **Appointment Category:** Provider
 - ii. **Appointment-Type:** GR Medical
 - iii. **Status:** 'No Show', 'Scheduled' or 'Rescheduled' after the lapse period.

- 6. The new status reason CT73 'Appt No Show –GR Verification' will be set with 10-day notice as program failure reason when the following conditions are met:
 - a. Eligibility > Customer Appointment Detail page > General Information section fields contain the following values:
 - i. **Appointment Category:** General Appointment
 - ii. **Appointment-Type:** GA/GR Verification
 - iii. **Status:** 'No Show', 'Scheduled' or 'Rescheduled' after the lapse period.

- 7. The new status reason CT73 'Appt No Show –Client Referral ' will be set with 10-day notice as program failure reason when the following conditions are met:
 - a. Eligibility > Customer Appointment Detail page > General Information section fields contain the following values:

- i. **Appointment Category:** General Appointment
 - ii. **Appointment-Type:** Client Referral
 - iii. **Status:** 'No Show', 'Scheduled' or 'Rescheduled' after the lapse period.

- 8. The new status reason CT73 'Appt No Show – GR Emp. Services ' will be set with 10-day notice as program failure reason when the following conditions are met:
 - a. Eligibility > Customer Appointment Detail page > General Information section fields contain the following values:
 - i. **Appointment Category:** General Appointment
 - ii. **Appointment-Type:** GA/GR Employment Services
 - iii. **Status:** 'No Show', 'Scheduled' or 'Rescheduled' after the lapse period.

- 9. The new status reason CT73 'Appt No Show –GR RE' will be set with 10-day notice as program failure reason when the following conditions are met:
 - a. Eligibility > Customer Appointment Detail page > General Information section fields contain the following values:
 - i. **Appointment Category:** Re-Evaluation GA/GR Interview
 - ii. **Status:** 'No Show', 'Scheduled' or 'Rescheduled' after the lapse period.

- 10. The new status reason CT73 'Appt No Show - Fingerprinting' will be set with 10-day notice as program failure reason when the following conditions are met:
 - a. Eligibility > Customer Appointment Detail page > General Information section fields contain the following values:
 - i. **Appointment Category:** General Appointment
 - ii. **Appointment-Type:** Fingerprinting
 - iii. **Status:** 'No Show', 'Scheduled' or 'Rescheduled' after the lapse period.

2.15.3 Programs Impacted

GA/GR Automated Solution

2.15.4 Performance Impacts

N/A

2.16 Appointment No-Show Correspondences

2.16.1.1 Overview

This section describes the Notice of Action (NOA) triggers that will be created depending on the resulting EDBC reason code in the previous sections. Notices only trigger from certain reason codes listed in this section.

The reason codes listed in the rule recommendations are formatted as <CalWIN Reason Code> - <CalSAWS EDBC Display Reason>. The trigger condition describes the statuses and reasons in which the notice will trigger for. The county-specific information describes which counties and actions the notices will generate for, as well as the document name and number that will be displayed on the distributed documents page. The template column determines how notices are grouped when generated.

2.16.1.2 Description of Change

1. **Reason Code: XAN901 – Appt No Show - Fingerprinting**

a. Trigger Condition

- i. This notice generates for the applicable counties when the program was 'Pending' and is now 'Denied' on the current EDBC with the reason 'Appt No Show - Fingerprinting'.

b. Program Level Reason

c. County-specific information:

County	Action	Document Description	Number	Template
Contra Costa	Denial	GA Denial - Failed Substance Abuse Counselor Appointment	123 1	11519

2. **Reason Code: XAN904 - Appt No Show – Client Referral**

a. Trigger Condition

- i. This notice generates for the applicable counties when the program was 'Active' in the previous saved EDBC and is now 'Discontinued' on the current EDBC with the reason 'Appt No Show – Client Referral'.

b. Program Level Reason

c. County-specific information:

County	Action	Document Description	Number	Template
San Francisco	Discontinuance	CAAP Discontinuance: Failed to Keep an Appointment	028 1	12599

3. **Reason Code: XAN905 - Appt No Show - GR Emp. Services**

a. Trigger Condition

- i. This notice generates for the applicable counties when the program was 'Active' in the previous saved EDBC and is now 'Discontinued' on the current EDBC with the reason 'Appt No Show – GR Emp. Services'.
- b. Program Level Reason
- c. County-specific information:

County	Action	Document Description	Number	Template
San Francisco	Discontinuance	CAAP Discontinuance: Failed to Keep an Appointment	028 1	12599

4. Reason Code: XAN907 - Appt No Show - GR Intake Interview

a. Trigger Condition

- i. This notice generates for the applicable counties when the program was 'Active' in the previous saved EDBC and is now 'Discontinued' on the current EDBC with the reason 'Appt No Show - GR Intake Interview'.
- or
- ii. This notice generates for the applicable counties when the program was 'Pending' and is now 'Denied' on the current EDBC with the reason 'Appt No Show - GR Intake Interview'.

b. Program Level Reason

c. County-specific information:

County	Action	Document Description	Number	Template
Alameda	Denial	GA Denial - Failure To Attend GA Group Meeting	244 1 (10/10)	11462
Contra Costa	Denial	GA Denial - Failed Orientation Appointment	114 3	11504
Contra Costa	Denial	GA Denial - Failed Intake Eligibility Appointment	145 1	11519
Orange	Denial	GR Denial - Failed to Complete Application Process	244 A	12690
Placer	Denial	Failure to Provide Essential Information	139-0	608582
Sacramento	Denial	GA-Denial-Variou s Non-Financial Reason	CDS 112-1	11787
Santa Barbara	Denial	GR - Deny - Failed scheduled appointment	155-0	12332
Santa Clara	Denial	GA Denial - failure to complete application process	GA 244	12042
Santa Clara	Discontinuance	GA Discontinuance - Failed RV	GA W	12017
Santa Cruz	Denial	Denial - GA Denial for Missed Appointment	131-A	12088
San Francisco	Denial	CAAP Denial - Failed Final Intake Appointment	CP 32	12604

San Luis Obispo	Denial	GA Denial - Various Reasons	GA 903	11926
San Mateo	Discontinuance	Disc - (w) Failure to provide information	W 2	11964
Yolo	Denial	GA Denial - Failed Scheduled Interview	116-3	12243

5. Reason Code: XAN910 - Appt No Show - GR RE

a. Trigger Condition

- i. This notice generates for the applicable counties when the program was 'Active' in the previous saved EDBC and is now 'Discontinued' on the current EDBC with the reason 'Appt No Show - GR RE'.

b. Program Level Reason

c. County-specific information:

County	Action	Document Description	Number	Template
Fresno	Discontinuance	General Relief Disc - Redetermination	W	11539
Santa Cruz	Discontinuance	GA Disc-Failure to Comply with Elig. Reinvestigation for GA	W-2	12082
San Francisco	Discontinuance	CAAP Discontinuance: Failed to Keep an Appointment	028 1	12599

2.17 Update Non-citizen Table

2.17.1 Overview

The Non-citizenship table that is used to determine if a non-citizenship is 'Eligible' or 'Ineligible' for GA/GR Automated Solution will be updated to determine non-citizenship based on Citizenship Section Code and Citizenship Document Code.

2.17.2 Description of Changes

1. Update the table 'GAGR Non-citizenship County Reference Table' (CT10653) to determine 'Eligible' or 'Ineligible' based on Citizenship Section Code (CT 174) and Citizenship Document Code (CT173) for each county.

* Please reference the excel attachment 'Citizenship Mapping.xlsx' for the values.

2.17.3 Programs Impacted

GA/GR Automated Solution

2.17.4 Performance Impacts

N/A

2.18 Additional Changes to Approval NOA Functionality

2.18.1 Eligibility Changes

New Program/Person Status:

1. The new status reason CT73 'GA has been Approved for Only One Month' will be set as a display reason when all the following conditions are met:
 - a. The Program mode is 'Intake'.
 - b. The GAGR Automated Solution is approved for the benefit month and it is not aid code '9B'.
 - c. The program application type is not '~~Restoration~~' '~~Rescinded~~' (from the Application Detail page).
 - d. The rule 'Earned income – Orange Only.' is active.
 - e. The following is not true " ('Days Diff Between Ticked and Limit' > 30 or 'Days Diff Between Ticked and Limit' = 0)." 'Days Diff Between Ticked and Limit' is determined in Common Flow for Time Clocks Use case.

Category	Short Description
73	GA has been Approved for Only One Month

2. The new status reason CT73 'Generic GA/GR Approval – Orange' will be set as a display reason when all the following conditions are met:
 - a. The Program mode is 'Intake'.
 - b. The GAGR Automated Solution is approved for the benefit month and it is not aid code '9B'.
 - c. The program application type is not '~~Restoration~~' '~~Rescinded~~' (from the Application Detail page).
 - d.
 - e. The rule 'Earned income – Orange Only.' is active.
 - f. ('Days Diff Between Ticked and Limit' > 30 or 'Days Diff Between Ticked and Limit' = 0)." 'Days Diff Between Ticked and Limit' is determined in Common Flow for Time Clocks Use case.

Category	Short Description
73	Generic GA/GR Approval – Orange

3. The new status reason CT73 'The Case is Approved for Regular GA Benefits' will be set as a display reason when all the following conditions are met:
 - a. The Program mode is 'Intake'.
 - b. The GAGR Automated Solution is approved for the benefit month and it is not aid code '9B'.
 - c. The program application type is not '~~Restoration~~' '~~Rescinded~~' (from the Application Detail page).
 - d. The following in I, II:
 - I. The following:
 - i. "Determine if 'Indv Employment Status' = 'Employable' or 'Conditionally Employable'). The Indv Employment Status' is determined in Common Flow for Time Clocks Use case
 - ii. Any of the following is true:
 - The rule 'County Does Not Aid If Aided for 90 Days in the Last 12 Months. is active.
 - The rule 'County Does Not Aid If Aided for 3 Months in the Last 12 Months.' is active
 - The program Aid Code is not '98 - Aid In Kind'
 - II. The following:
 - i. The following is not true: "Determine if 'Indv Employment Status' = 'Employable' or 'Conditionally Employable').Indv Employment Status' is determined in Common Flow for Time Clocks Use case
 - ii. The program Aid Code is not '98 - Aid In Kind'

Category	Short Description
73	The Case is Approved for Regular GA Benefits

4. The new status reason CT73 'Emp or Condi Employable; GA Approved for 3 Months' will be set as a display reason when all the following conditions are met:
 - a. The Program mode is 'Intake'.
 - b. The GAGR Automated Solution is approved for the benefit month and it is not aid code '9B'.
 - c. The program application type is not '~~Restoration~~' '~~Rescinded~~' (from the Application Detail page).
 - d. The 'Indv Employment Status' = 'Employable' or 'Conditionally Employable'. 'Indv Employment Status' is determined in Common Flow for Time Clocks Use case)"
 - e. The rule 'County Does Not Aid If Aided for 90 Days in the Last 12 Months.' is not active.
 - f. The rule County Does Not Aid If Aided for 3 Months in the Last 12 Months. is active.

Category	Short Description
73	Emp or Condi Employable; GA Approved for 3 Months

5. The new status reason CT73 'Emp or Cond Employable, GA App for County Defined Days' will be set as a display reason when all the following conditions are met:
- The Program mode is 'Intake'.
 - The GAGR Automated Solution is approved for the benefit month and it is not aid code '9B'.
 - The program application type is not '~~Restoration~~' 'Rescinded' (from the Application Detail page).
 - The 'Indv Employment Status' = 'Employable' or 'Conditionally Employable'. 'Indv Employment Status' is determined in Common Flow for Time Clocks Use case)"
 - The rule 'County Does Not Aid If Aided for 90 Days in the Last 12 Months.' is active.

Category	Short Description
73	Emp or Cond Employable, GA App for County Defined Days

6. The new status reason CT73 'Emp - Some days Rem Out of 3 Month/90 Days in 12 Month Period' will be set as a display reason when all the following conditions are met:
- The Program mode is 'Intake'.
 - The GAGR Automated Solution is approved for the benefit month and it is not aid code '9B'.
 - The program application type is not '~~Restoration~~' 'Rescinded' (from the Application Detail page).
 - The 'Indv Employment Status' = 'Employable' or 'Conditionally Employable'). The Indv Employment Status' is determined in Common Flow for Time Clocks Use case
 - The program Aid Code = '98 - Aid In Kind'.
 - The rule 'Earned income – Sacramento Only.' is active.
 - Either of the following:
 - 'Num Of Time Clock Months Ticked' < 'Indv Time Clock Month Limit' and > 0. (All variables are determined in Common Flow for Time Clocks Use case)
 - 'Num Of Time Clock Days Ticked' < 'Indv Time Clock Days Limit' and > 0. (All variables are determined in Common Flow for Time Clocks Use case)

Category	Short Description
73	Emp - Some days Rem Out of 3 Month/90 Days in 12 Month Period

7. The new status reason CT73 'GA is Approved for Individual in Type 6 Institution for Time-Limited Period' will be set as a display reason when all the following conditions are met:

- a. The Program mode is 'Intake'.
- b. The GAGR Automated Solution is approved for the benefit month and it is not aid code '9B'.
- c. The program application type is not '~~Restoration~~' 'Rescinded' (from the Application Detail page).
- d. The Individual has a valid Living Arrangement record applicable for the benefit month.
- e. The 'Facility Sub-Type' (from the Living Arrangements Detail page) is 'Department of Rehabilitation' OR 'Private Medical Institution'.
- f. Any of the following rules is active:
 - 'Earned income – San Luis Obispo Only.'
 - 'Earned income – Fresno Only.'
- g. The rule 'Drug and Alcohol applicable.' is active

Category	Short Description
73	GA is Approved for Individual in Type 6 Institution for Time-Limited Period

8. The following conditions detailed in Approval NOA Section 2.5.4.2.2 of SCR CA-233488 Phase 3 for the status reasons listed below will be replaced with the conditions in this SCR:

- a. CT73 'Indv App is Approved' status condition 1d in Section 2.5.4.2.2 of SCR CA-233488 will be replaced with:
 - i. The program application type is not 'Rescinded' (Application Type is not 'Rescinded' in Application Detail page).
- b. CT73 'Restoration Application is Approved' status condition 2d in Section 2.5.4.2.2 of SCR CA-233488 will be replaced with:
 - i. The program application type is not 'Rescinded' (Application Type is not 'Rescinded' in Application Detail page).

- c. CT73 'Approval of Last Date of Aid' status condition 3d in Section 2.5.4.2.2 of SCR CA-233488 will be replaced with:
 - i. The program application type is not 'Rescinded' (Application Type is not 'Rescinded' in Application Detail page).
- d. CT73 'Board and Care App is Approved' status condition 4d in Section 2.5.4.2.2 of SCR CA-233488 will be replaced with:
 - i. The program application type is not 'Rescinded' (Application Type is not 'Rescinded' in Application Detail page).
- e. CT73 'Approved and in Drug Alcohol Treatment Facility' status condition 5d in Section 2.5.4.2.2 of SCR CA-233488 will be replaced with:
 - i. The program application type is not 'Rescinded' (Application Type is not 'Rescinded' in Application Detail page).
- f. CT73 'Approved for First Two Trimesters of Pregnancy' status condition 6d in Section 2.5.4.2.2 of SCR CA-233488 will be replaced with:
 - i. The program application type is not 'Rescinded' (Application Type is not 'Rescinded' in Application Detail page).

2.18.2 Correspondence

2.18.2.1 Overview

This section describes the Notice of Action (NOA) triggers that will be created depending on the resulting EDBC reason code in the previous sections. Notices only trigger from certain reason codes listed in this section.

The reason codes listed in the rule recommendations are formatted as <CalWIN Reason Code> - <CalSAWS EDBC Display Reason>. The trigger condition describes the statuses and reasons in which the notice will trigger for. The county-specific information describes which counties and actions the notices will generate for, as well as the document name and number that will be displayed on the distributed documents page. The template column determines how notices are grouped when generated.

2.18.2.2 Description of Change

1. **Reason Code: XAF009 - GA has been Approved for Only One Month**
 - a. Trigger Condition

- i. This notice generates for the applicable counties when the program was 'Pending' and is now 'Active' on the current EDBC with the reason 'GA has been Approved for Only One Month'.

b. County-specific information:

County	Action	Document Description	Number	Template
Contra Costa	Approval	Approval of General Assistance - Pregnancy	101 3	12591
Orange	Approval	GR Approval Empl less than 30 days/Dis	CalSAWS 1B-	609374

2. Reason Code: XAF109 - Generic GA/GR Approval – Orange

a. Trigger Condition

- i. This notice generates for the applicable counties when the program was 'Pending' and is now 'Active' on the current EDBC with the reason 'Generic GA/GR Approval – Orange'.

b. County-specific information:

County	Action	Document Description	Number	Template
Orange	Approval	Generic GA/GR Approval - Orange	CalSAWS 1-Orange	609359
Orange	Approval	GR RRR Approval	CalSAWS 5	611233

3. Reason Code: XAF341 - The Case is Approved for Regular GA Benefits

a. Trigger Condition

- i. This notice generates for the applicable counties when the program was 'Pending' and is now 'Active' on the current EDBC with the reason 'The Case is Approved for Regular GA Benefits'.

b. County-specific information:

County	Action	Document Description	Number	Template
Alameda	Approval	Generic GA/GR Approval - Alameda	CalSAWS 1-Alameda (10/10)	608834
Contra Costa	Approval	Approval of General Assistance - Pregnancy	101 3	12591
Contra Costa	Approval	Generic GA/GR Approval - Contra Costa	CalSAWS 1-Contra Costa	11500
Fresno	Approval	Generic GA/GR Approval - Fresno	CalSAWS 1-Fresno	11549
Placer	Approval	Generic GA/GR Approval - Placer	CalSAWS 1-Placer	11633
Sacramento	Approval	Generic GA/GR Approval - Sacramento	CalSAWS 1-Sac	608443
Santa Barbara	Approval	Generic GA/GR Approval - Santa Barbara	CalSAWS 1-Santa Barbara	11981

Santa Clara	Approval	Generic GA/GR Approval - Santa Clara	CalSAWS 1- Santa Clara	12034
Santa Clara	Approval	Approval of General Assistance	GA 200	12010
Santa Cruz	Approval	Approval - General Assistance Approval for Restoration	200-H	12079
Santa Cruz	Approval	Generic GA/GR Approval - Santa Cruz	CalSAWS 1- Santa Cruz	12085
San Diego	Approval	Generic GA/GR Approval - San Diego	CalSAWS 1- San Diego	12721
San Francisco	Approval	Generic GA/GR Approval - San Francisco	CalSAWS 1- San Francisco	12667
San Luis Obispo	Approval	Generic GA/GR Approval - San Luis Obispo	CalSAWS 1- San Luis Obispo	11929
San Mateo	Approval	Generic GA/GR Approval - San Mateo	CalSAWS 1- San Mateo	11945
Solano	Approval	Generic GA/GR Approval - Solano	CalSAWS 1- Solano	12129
Sonoma	Approval	Generic GA/GR Approval - Sonoma	CalSAWS 1- Sonoma	12537
Tulare	Approval	Generic GA/GR Approval - Tulare	CalSAWS 1- Tulare	12198
Yolo	Approval	Generic GA/GR Approval - Yolo	CalSAWS 1- Yolo	12219

4. Reason Code: XAF346 - Emp or Condi Employable; GA Approved for 3 Months

a. Trigger Condition

- i. This notice generates for the applicable counties when the program was 'Pending' and is now 'Active' on the current EDBC with the reason '**Emp or Condi Employable; GA Approved for 3 Months**'.

b. County-specific information:

County	Action	Document Description	Number	Template
Placer	Approval	Approval -- 3 Months GR Employable	102-3	608581

5. Reason Code: XAF347 - Emp or Cond Employable, GA App for County Defined Days

a. Trigger Condition

- i. This notice generates for the applicable counties when the program was 'Pending' and is now 'Active' on the current EDBC with the reason 'Emp or Cond Employable, GA App for County Defined Days'.

b. County-specific information:

County	Action	Document Description	Number	Template
Tulare	Approval	Generic GA/GR Approval - Tulare	CalSAWS 1-Tulare	12198

6. Reason Code: XAN422 - Emp - Some days Rem Out of 3 Month/90 Days in 12 Month Period

a. Trigger Condition

i. This notice generates for the applicable counties when the program was 'Active' in the previous saved EDBC and is now 'Discontinued' on the current EDBC with the reason 'Emp - Some days Rem Out of 3 Month/90 Days in 12 Month Period'.

or

ii. This notice generates for the applicable counties when the program was 'Active' in the previous saved EDBC and is still 'Active' on the current EDBC with a change in benefits and has the reason 'Emp - Some days Rem Out of 3 Month/90 Days in 12 Month Period'.

b. Person Level Reason

c. County-specific information:

County	Action	Document Description	Number	Template
Orange	Change	GR Status Change NOA - Incap to Empl/ Partial	261 C	609322
Orange	Discontinuance	GR Disc/ Employable Time Limits	270 D	609360

2.19 Educational Grants and Loans

2.19.1 Overview

This section will provide the Eligibility Rules flow logic for Educational Grants and Loans Program Person Eligibility that can be filtered for each CalWIN County.

This section will add Eligibility logic for treating Educational Grants and Loans for GA/GR automated solution Program in CalSAWS.

2.19.2 Description of Changes

- Educational grants and Loans are counted same as unearned income in CalSAWS unless it's marked as exempt in County Parameter Detail page (Income).
- Worker should not enter Educational Grants and Loans if it's paid to Institute since they are getting exempted from income computations.

Note: This is a change in business process for the GA/GR Automated EDBC/CC Solution counties.

County Parameter Detail

Edit Close

Educational, Student

County:
San Francisco

View Month:
 View

Item	Value	Begin Month	End Month
Awards/Scholarships	Exempt		
Cal Grant A	Unearned		
Cal Grant A - TANF	Exempt		
Cal Grant B	Unearned		
Cal Grant B - TANF	Exempt		
Cal Grant B Access	Exempt		
Cal Grant C	Exempt		
Grants, Loans - Needs Based	Exempt		
Grants, Loans - Non Needs Based	Unearned		
Title IV, Other Federal	Unearned		

Pending Updates

Figure 2.19.2.1 – County Parameter Detail Page

- The following Data Collection elements will be used by this Rule Flow in income logic.

Field (CalWIN)	Field (CalSAWS)	Location Details
Financial Aid Period: Begin Date, End Date	Begin Date, End Date	Income Amount Detail
Student income	Income category: Educational, student type: Grants, Loans or Awards/Scholarships	Income detail
Department of Rehabilitation grants/loans	Type: Grants, Loans - Needs based	Income detail

Case Name: Claudette Ellison
Case Number: N4006B0

Journal Tasks Help Resources Page Mapping Images DCFS Images Log Out

Case Info **Eligibility** Empl. Services Child Care Resource Databank Fiscal Special Units Reports Client Corresp. Admin Tools

Income Detail

* - Indicates required fields

Save and Add Another Save and Return Cancel

Name: *
Ellison, Claudette 40M Retrieve Information

Category: Educational, Student **Type: *** Grants, Loans - Needs Based

Source:

Frequency: * Period of Months

Number of Months: * 7

Description:

Figure 2.19.2 –Income Detail Page

• Educational Grants and Loans Rules Flow Diagram:

A Consolidated Rules Flow Visio document will be provided as a separate Attachment in addition to this design Document that will depict the rules for a selected County.

Please refer the [Rules Flow Diagram](#) in the Appendix section on how to open and navigate the Visio diagram.

2.19.3 County Admin Detail – Educational Grants and Loans

- a. The admin page detail for Educational Grants and Loans will have the below functional categories and its associated flag turned on or off based on the current GA/GR functionality for each County.
- b. The activate switch Yes/No indicate if that functionality is applicable to the displayed county.
- c. The functionality is effective dated with begin and end date.
- d. The rule functionality can be viewed as of a date using the view date.

Rule Name	Alameda	Contra Costa	Fresno	Orange	Placer	Sacramento	San Diego	San Francisco	San Luis Obispo	San Mateo	Santa Barbara	Santa Clara	Santa Cruz	Solano	Sonoma	Tulare	Ventura	Yolo
Exemption for Department of Rehab.	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
Exempt educational grants & loans.	Y	Y	Y	Y	Y	Y	Y	Y	N	Y	Y	Y	Y	Y	Y	Y	Y	Y
Exempt based on usage of payment. San Francisco, Sonoma and Yolo.	Y	Y	Y	Y	Y	Y	Y	N	Y	Y	Y	Y	Y	Y	N	Y	Y	N
No Exemption for loans or Grants. Sacramento, San Francisco, and Solano.	Y	Y	Y	Y	Y	N	Y	N	Y	Y	Y	Y	Y	N	Y	Y	Y	Y
Prorate portion of Grant /Loan. Alameda, Fresno, Santa Barbara, Santa Clara, Solano, and Ventura.	N	Y	N	Y	Y	Y	Y	Y	Y	Y	N	N	Y	N	Y	Y	N	Y
Count portion of Grant /Loan. Placer, San Mateo, and Tulare.	Y	Y	Y	Y	N	Y	Y	Y	Y	N	Y	Y	Y	Y	Y	N	Y	Y

Below is the corresponding CalWIN rule number mapped to CalSAWS rules.

CalWIN Number	CalWIN Rule	CalSAWS Rule
EDX312C001	Exemption for Department of Rehab	Exemption for Department of Rehab.
EDX312C002	Exempt educational grants & loans	Exempt educational grants & loans.
EDX312C004	Exempt based on usage of payment. San Francisco, Sonoma and Yolo	Exempt based on usage of payment. San Francisco, Sonoma and Yolo.
EDX312C005	No Exemption for loans or Grants. Sacramento, San Francisco, and Solano	No Exemption for loans or Grants. Sacramento, San Francisco, and Solano.
EDX312C007	Prorate portion of Grant /Loan. Alameda, Fresno, Santa Barbara, Santa Clara, Solano, and Ventura	Prorate portion of Grant /Loan. Alameda, Fresno, Santa Barbara, Santa Clara, Solano, and Ventura.
EDX312C008	Count portion of Grant /Loan. Placer, San Mateo, and Tulare	Count portion of Grant /Loan. Placer, San Mateo, and Tulare.

The following CalWIN rules have been removed for this functionality.

CalWIN Number	CalWIN Description	Reason
EDX312C006	Apply POI as lump sum received	In CalSAWS worker enters Lump Sum amount from Transfer Property Page (refer design CA-233489)
EDX312C003	Exempt direct payments to Institute	Worker should not enter this income this is a change in business process.
EDX312C001	Exemption for Department of Rehab	County Admin Page for Income Type will determine the Income classification either unearned or exempted, no separate rule is required.
EDX312C002	Exempt educational grants & loans	County Admin Page for Income Type will determine the Income classification either unearned or exempted, no separate rule is required.
EDX312C004	Exempt based on usage of payment. San Francisco, Sonoma and Yolo	County Admin Page for Income Type will determine the Income classification either unearned or exempted, no separate rule is required.
EDX312C005	No Exemption for loans or Grants. Sacramento, San Francisco, and Solano	County Admin Page for Income Type will determine the Income classification either unearned or exempted, no separate rule is required.
EDX312C007	Prorate portion of Grant /Loan. Alameda, Fresno, Santa Barbara, Santa Clara, Solano, and Ventura	Existing CalSAWS proration logic for frequency 'Period of Months' will handle this functionality.
EDX312C008	Count portion of Grant /Loan. Placer, San Mateo, and Tulare	County Admin Page for Income Type will determine the Income classification either unearned or exempted, no separate rule is required.

2.20 Pregnancy Rule Correspondences

2.20.1 Overview

There is a new pregnancy rule that was implemented with CA-215926 (Release 21.11) based on changes to eligibility rules. This resulted in a new reason code being created, XAS889, along with new correspondences that need to be created. The correspondences for this reason code are listed below.

2.20.2 Description of Change

1. **Reason Code: XAS889 - Potentially CW Eligible Due to Pregnancy**

a. Trigger Condition

- i. This notice generates for the applicable counties when the program was 'Pending' and is now 'Denied' on the current EDBC with the reason 'Potentially CW Eligible due to Pregnancy'.
- ii. This notice generates for the applicable counties when the program was 'Active' in the previous saved EDBC and is now 'Discontinued' on the current EDBC with the reason 'Potentially CW Eligible due to Pregnancy'.

b. Person/Program Level

c. County-specific information:

County	Action	Document Description	Number	Template
Sonoma	Discontinuance	GA Disc - Eligible for CalWORKs	005-1 (09/99)	12534
Alameda	Discontinuance	GA Disc - Eligible for CalWORKs	093 0 (10/10)	12652
Alameda	Denial	GA Denial - Eligible	231 0 (10/10)	11462
Sonoma	Denial	GA Denial CalWORKs Eligible	SON 123-0	608236
Contra Costa	Discontinuance	GA Discontinuance - Eligible for Categorical Aid	093 0	12629
Contra Costa	Denial	GA Denial - Eligible to Apply for CalWORKs	231 0	12629
Placer	Denial	GR Denial - Eligible to Apply for CalWORKs	141-1	611450
Placer	Discontinuance	GR Discontinuance - Eligible for Categorical Aid	141-2	611451
Sacramento	Discontinuance	DISCONTINUANCE-Variou Reasons	CDS 013-1	12450
Sacramento	Denial	GA-Denial-Variou Non- Financial Reason	CDS 112-1	11787
Santa Barbara	Discontinuance	GR - Disc - Eligible to Apply for CalWORKs	072-0	611419
Santa Barbara	Denial	GR - Denial - Eligible to Apply for CalWORKs	172-0	611418

Santa Clara	Discontinuance	GA Discontinuance - eligible to apply for CalWORKs	GA 094	12021
Santa Clara	Denial	GA Denial - Eligible to Apply for CalWORKs	GA 231	12042
Santa Cruz	Discontinuance	GA Discontinuance - Eligible for Categorical Aid	010-A	611499
Santa Cruz	Discontinuance	GA Discontinuance - Eligible for Categorical Aid	010-A	611456
Santa Cruz	Denial	GA Denial - Eligible to Apply for CalWORKs	120-A	611455
San Diego	Denial	GR Denial - 2nd Trimester Pregnant Women	889-1	611458
San Diego	Discontinuance	GR Discontinuance - 2nd Trimester Pregnant Women	889-2	611457
San Francisco	Denial	CAAP Denial - 2nd Trimester Pregnancy	2155-38	611461
San Francisco	Discontinuance	CAAP Discontinuance - 2nd Trimester Pregnancy	2158-48	611462
San Mateo	Discontinuance	GA Discontinuance - other public assistance	001 0	607392
San Mateo	Denial	GA Denial - Other Program, Agency, or County	112 0	11953
Solano	Discontinuance	GA - Discontinuance - Eligible for CalWORKs	053	12141
Solano	Denial	GA - Denial Eligible for CalWORKs	153	12112
Tulare	Denial	GA Denial for Pregnancy in the 2nd Trimester	CalSAWS 5 Tulare	611453
Tulare	Discontinuance	GA Disc for Pregnancy in the 2nd Trimester	CalSAWS 6 Tulare	611454
Yolo	Discontinuance	General Assistance Discontinuance - CalWORKs Exclusions	010-3	611420

2.21 Batch – Create New Appointment Summary Admin Batch

2.21.1 Execution Frequency

Daily (Monday-Saturday)

2.21.2 Overview

The Appointment Summary Admin batch will process each requested appointment change that are listed on the pending updates section of the Appointment Detail page.

2.21.3 Description of Change

Create a new batch job that will process each requested appointment change for a county. The job will do the following:

1. Retrieve the pending appointment changes from the transact table that were requested by the worker for processing.
2. End date the current appointment record using the begin date of the transaction record if it currently exists.
3. Insert a new appointment record with the details of the appointment transact tab.
4. Update the transact record from the table once successfully processed with a Complete status or an Error status if there was an issue processing.

2.21.4 Key Scheduling Dependencies

Successors: Batch EDBC Sweep jobs

2.21.5 Counties Impacted

GA/GR Automated EDBC/CC Counties.

2.21.6 Failure Procedure/Operational Instruction

Operations staff will evaluate transmission errors and failures and determine the appropriate resolution (i.e., manually retrieving the file from the directory and contacting the external partner if there is an account or password issue, etc.)

2.22 Update Income Multiplier Logic for GA/GR Automated Solution

2.22.1 Overview

Update EDBC logic to use county specific frequency multipliers for calculating income amounts used by the GA/GR Automated Solution for benefit amount determination.

2.22.2 Description of Changes

1. Add new code table to store frequency multiplier amounts based on CalWIN county used by the GA/GR Automated Solution EDBC to calculate income amounts. The code table will include the following values:

Notes:

1. 'Bi-Monthly', 'Hourly', 'Daily', 'One Time Only' and 'Supplemental' frequencies will not be used in CalSAWS.
2. Student income (CalSAWS Income Category: Educational, Student, CalSAWS Income Type: Grants, Loans - Needs based) has a frequency type 'Period of Months' which uses number of months from income page to compute monthly income. Existing CalSAWS functionality is defaulting to 1 which will be fixed by a production defect CA-241834.

County	Annual Contract	Annually	Twice a Month	Every Other Week	Monthly	Quarterly	Semi-Annually	Weekly	Irregular/ Infrequent
ALA	12	12	2	2.17	1	3	6	4	1
CCS	12	12	2	2.17	1	3	6	4	1
FRS	12	12	2	2.17	1	3	6	4	1
ORG	12	12	2	2.17	1	3	6	4	1
PLA	12	12	2	2.17	1	3	6	4	1
SAC	12	12	2	2.167	1	3	6	4	1
SBR	12	12	2	2.17	1	3	6	4	1
SCL	12	12	2	2.17	1	3	6	4	1
SCZ	12	12	2	2.17	1	3	6	4	1
SDG	12	12	2	2.17	1	3	6	4	1
SFO	12	12	2	2.17	1	3	6	4	1
SLO	12	12	2	2.17	1	3	6	4	1

County	Annual Contract	Annually	Twice a Month	Every Other Week	Monthly	Quarterly	Semi-Annually	Weekly	Irregular/Infrequent
SMT	12	12	2	2.17	1	3	6	4	1
SOL	12	12	2	2.17	1	3	6	4	1
SON	12	12	2	2.17	1	3	6	4	1
TUL	12	12	2	2.17	1	3	6	4	1
VEN	12	12	2	2.17	1	3	6	4	1
YOL	12	12	2	2.17	1	3	6	4	1

2.22.3 Programs Impacted

GA/GR Automated Solution

2.22.4 Performance Impacts

N/A

2.23 Update Property logic to populate Limit Amounts

2.23.1 Overview

Update EDBC logic to display county specific property limit amounts on EDBC summary page. ~~for all scenarios when countable property amount is greater than zero.~~

2.23.2 Description of Changes

- Update EDBC logic to display county specific property limit amounts on EDBC summary page. ~~for all scenarios when countable property amount is greater than zero.~~

Property Eligibility	Regular
Personal Property:	
Amount:	\$ <u>0.00</u>
Property Limit:	\$ 2000.00
Result:	Pass
Real Property:	
Amount:	\$ <u>0.00</u>
Property Limit:	\$ 1000.00
Result:	Pass
Motor Vehicle Property:	
Amount:	\$ <u>0.00</u>
Property Limit:	\$ 9500.00
Result:	Pass
Liquid Property:	
Amount:	\$ <u>0.00</u>
Property Limit:	\$ 2000.00
Result:	Pass
Transferred Property:	
Amount:	\$ <u>0.00</u>
Property Limit:	\$ 500.00
Result:	Pass
Final Property Result:	Pass

Figure 2.23.2.1 EDBC Summary Property Eligibility Section

- When Vehicle property is tested against personal Property limit, countable vehicle property amount will be added to personal property amount and the property amount and property limit amount will be displayed under personal property section.

Example #1:

Placer county is selected the rule 'Total vehicle resource value exceeds personal prop limit' as 'Yes', CalSAWS fails the GA/GR program when the total resource value of vehicles exceeds the personal property limit. Vehicle property value and the personal property limit will be displayed under Personal property section.

- When liquid property is considered as personal Property, countable liquid property amount will be added to personal property amount and the property amount and property limit amount will be displayed under personal property section.
- If more than one property exists for same property category, the property limit will vary by scenarios (described below) and minimum of the property limit will be displayed on EDBC summary page.

Example #2:

If Countable Burial Asset value > Burial Exclude limit, fail the program with a reason "The individual's burial asset is greater than the County allowed limit".

Burial Asset information gets added to data collection as Liquid property, system uses county specific 'Burial exclude limit' to fail the program and the same limit will be displayed on EDBC summary page instead of Liquid property limit.

If the program has another liquid property that is failing for exceeding liquid property limit, minimum value of liquid property limit and Burial exclude limit will be displayed on EDBC summary page.

Example #3:

If CSV (cash surrender value) > 'Life Insurance limit', fail the program with a reason 'CSV is greater than the Life Insurance limit'.

Life Insurance information gets added to data collection as Liquid property, for above scenario system uses county specific 'Life Insurance limit' to fail the program and the same limit will be displayed on EDBC summary page instead of Liquid property limit.

Example #4:

- *'Countable liquid property value' > County defined 'Liquid Asset' property limit and fail the program.*
Here Liquid Property Limit will be displayed as Liquid property limit.
- Update deemed person's property computations in liquid resource use case such that it will not be counted second time in life insurance use case.
- The following use cases are updated to cover the above scenarios (details are updated in respective Visio diagrams):
 - Vehicle Resource Test

- Liquid Resources
- Trust Funds
- Earned Income Tax Refund
- Life Insurance

2.24 Update GA/GR Automated Solution EDBC Summary Page - Potential Grant Based on AU Monthly Needs Calculation

2.24.1 Overview

Update GA/GR Automated Solution EDBC Summary page to display Potential Grant hyperlink when the Potential Grant is based on the 'AU Monthly Needs' calculation.

Allow user to click on the Potential Grant hyperlink in order to open the 'Potential Grant -AU Monthly Needs' detail page to view the itemized breakdown of monthly household need amounts for items such as food, shelter and transportation.

2.24.2 GA/GR Automated Solution EDBC Summary Page Mockup – Potential Grant Based on AU Monthly Needs Calculation

General Assistance/General Relief Budget	Regular
Unearned Income	\$ 0.00
Earned Income	+ 0.00
In-Kind Income	+ 0.00
Total Net Income	= 0.00
Assistance Unit Size	1
Potential Grant	\$ 336.00
Assistance Unit Special Needs	+ 0.00
Total Net Income	- 0.00
Medical Deduction	- 0.00
Aid Payment	= 336.00

Figure 2.24.2.1 – GA/GR Automated Solution EDBC Summary Page – Potential Grant Hyperlink

Potential Grant- AU Monthly Needs		
		Close
Type		Amount
Shelter	\$	200.00
Food	\$	50.00
Personal Needs	\$	40.00
Transportation	\$	46.00
Total		336.00
		Close
This Type_1 page took 0.44 seconds to load.		

Figure 2.24.2.2 – Potential Grant- AU Monthly Needs Detail Page

2.24.3 Description of Changes

1. If the potential grant is based on household needs, then the total needs will be displayed as the potential grant. The amount will be a hyperlink to a detail page called 'Potential Grant- AU Monthly Needs' and the detail page will include the following fields:
 - a. **Shelter** – A static money field that displays the shelter needs amount of the GR Assistance Unit (AU) populated in the GR Budget. If there is no shelter needs amount in the GR Budget, do not display this field in the detail page.
 - b. **Food** - A static money field that displays the food needs amount of the GR AU populated in the GR Budget. If there is no food needs amount in the GR Budget, do not display this field in the detail page.
 - c. **Personal Needs** - A static money field that displays the personal needs amount of the GR AU populated in the GR Budget. If there is no personal needs amount in the GR Budget, do not display this field in the detail page.
 - d. **Transportation** - A static money field that displays the transportation needs amount of the GR AU populated in the GR

Budget. If there is no transportation amount in the GR Budget, do not display this field in the detail page.

- e. **Total** – A static money field which displays the total sum of the AU Monthly Need amounts displayed in the detail page.

2.24.4 Programs Impacted

GA/GR Automated Solution

2.24.5 Performance Impacts

N/A

2.25 'Considered timely switch for GA/GR' flag

2.25.1 Overview

The flag 'Considered timely Switch for GA/GR (Y/N)' in CalWIN on Income received page which is being used by Alameda, Sacramento, and Santa Barbara counties in income computations whether to apply income deduction or not.

The functionality related to 'Considered timely Switch for GA/GR' flag usage in CalWIN will be added to GA/GR Automated Solution Program in CalSAWS by replacing the 'Considered timely Switch for GA/GR' flag with appropriate entries in **GA/GR County Options Detail** page.

2.25.2 Description of Changes

- Add a new type 'Earned Income Deduction' in **GA/GR County Options Detail** page.
- Add below reasons and display only when type 'Earned Income Deduction' is selected.
 - Apply Child Support and Earned Income deductions
 - Apply **zero** deduction amount

GA/GR County Options Detail

*- Indicates required fields

Save and Return Cancel

Name: *
 Payee, Second N 32F

Type: *
 Earned Income Deduction

Reason: *
 Apply deduction amount
 - Select -
 Apply deduction amount
 Apply Child Support AND Earned Income deductions

Date:

Save and Return Cancel

Figure 2.25.2.1 – GA/GR County Options Detail Page

- Update Alameda County earned income logic in on-going program mode as below
 - If county option 'Apply Child Support and Earned Income deductions' **is yes is valid for the month**, apply child support and spousal support and other deductions.
 - If county option 'Apply Child Support and Earned Income deductions' **is No is NOT valid for the month or record does not exist**, do not applied child support and spousal support and other deductions. (Logic will be depicted in earned income Visio diagram)

- Update Santa Barbara County earned income logic in on-going program mode as below
 - If county option 'Apply **zero** deduction amount' **is yes is valid for the month**, apply county income disregard and deduction amounts.
 - If county option 'Apply **zero** deduction amount' **is No is NOT valid for the month or record does not exist**, don't apply deductions and disregard Amounts. (Logic will be depicted in earned income Visio diagram)

Note: Based on the confirmation from Sacramento County

- The earned income logic related to 'Considered timely Switch for GA/GR' flag value 'Yes' will not be migrated to CalSAWS.
- The earned income functionality related to 'Absent Parent Cessation Readjustment Date' will not be migrated to CalSAWS.

2.25.3 Programs Impacted

GA/GR Automated Solution

2.25.4 Performance Impacts

N/A

2.26 Add GA/GR Automated Solution Aid Code

2.26.1 Overview

A new aid code '94' with the description 'Unemployable, Independent Living, Family Group' will be added to the primary aid code table CT184 to be used for the GA/GR Automated Solution program. This aid code will be set/available in the GA/GR Automated Solution EDBC (Manual and Automated) and GA/GR Automated Solution Immediate Need page.

2.26.2 Description of Changes

1. Add a high dated aid code to the primary aid code table CT184 with the following values:

Code Num Identif	Code Description	Begin Date	S O C	Fed/ Non-Fed	C-IV Program	TANF Index for	MEDS-Aid Code Segment	Benefit Type	Valid for Override	MSP Aid Code	LTC Aid Code	Non-MAGI Aid Code
94	Unemployable, Independent Living, Family Group	7/1/2014	N	NF	GR	N	GA	GA	Y	N	N	N

2.26.3 Programs Impacted

GA/GR Automated Solution

2.26.4 Performance Impacts

N/A

2.27 GA/GR Change and Other Additional Correspondences

2.27.1 Overview

There are NOAs that trigger based on changes between the prior and current EDBC as well as forms that trigger along with other rules/reason codes. These correspondences are listed along with their respective trigger conditions below. The reason codes will be listed for informational purposes only and will not have a corresponding EDBC status reason associated.

Additional Correspondences in this section have been added where the EDBC trigger has been implemented but the Correspondence piece was not in the initial design.

2.27.2 Description of Change

1. Reason Code: XAF408

a. Trigger Condition

- i. This notice is a generic change notice that generates for the applicable counties when the program was 'Active' in the previous EDBC and is still 'Active' on the current EDBC and there is a change in benefits.

b. County-specific information:

County	Action	Document Description	Number	Template
Alameda	Change	Generic GA/GR Change - Alameda	CalSAWS 2- Alameda (10/10)	12662
Contra Costa	Change	Generic GA/GR Change - Contra Costa	CalSAWS 2- Contra Costa	608043
Fresno	Change	Generic GA/GR Change - Fresno	CalSAWS 2- Fresno	607554
Orange	Change	Generic GA/GR Change - Orange	CalSAWS 2- Orange	12688
Placer	Change	Generic GA/GR Change - Placer	CalSAWS 2- Placer	608585
Sacramento	Change	Generic GA/GR Change - Sacramento	CalSAWS 2- Sac	608445
Santa Barbara	Change	Generic GA/GR Change - Santa Barbara	CalSAWS 2- Santa Barbara	607970
Santa Clara	Change	Generic GA/GR Change - Santa Clara	CalSAWS 2- Santa Clara	12063
Santa Cruz	Change	Generic GA/GR Change - Santa Cruz	CalSAWS 2- Santa Cruz	12098
San Diego	Change	Generic GA/GR Change - San Diego	CalSAWS 2- San Diego	12727
San Luis Obispo	Change	Generic GA/GR Change - San Luis Obispo	CalSAWS 2- San Luis Obispo	11932

San Mateo	Change	Generic GA/GR Change - San Mateo	CalSAWS 2-San Mateo	607396
Solano	Change	Generic GA/GR Change - Solano	CalSAWS 2-Solano	12554
Sonoma	Change	Generic GA/GR Change - Sonoma	CalSAWS 2-Sonoma	12595
Tulare	Change	Generic GA/GR Change - Tulare	CalSAWS 2-Tulare	12345
Yolo	Change	Generic GA/GR Change - Yolo	CalSAWS 2-Yolo	12251

2. Reason Code: XAF601

a. Trigger Condition

- i. This notice is a change notice that generates for the applicable counties when the program was 'Active' in the previous EDBC and is still 'Active' on the current EDBC and there is a reduction of benefits (current month's benefits is less than prior month) due to an increase in net income.

b. County-specific information:

County	Action	Document Description	Number	Template
Sacramento	Change	Generic GA/GR Change - Sacramento	CalSAWS 2-Sac	608445

3. Reason Code: XAF413

a. Trigger Condition

- i. This notice is a change notice that generates for the applicable counties when the program was 'Active' in the previous EDBC and is still 'Active' on the current EDBC and there is a reduction of benefits (current month's benefits is less than prior month) due to the spouse being not in the home in the prior EDBC and is now in the home in the current EDBC, but is not eligible for GA/GR.

b. County-specific information:

County	Action	Document Description	Number	Template
Santa Clara	Change	GA Grant Decrease - Resides with Spouse	GA 914	12069

4. Reason Code: XAF603

a. Trigger Condition

- i. This notice and form generates for the applicable counties when the program was 'Active' in the previous EDBC and is still 'Active' on the current EDBC and there is a change in benefits due to the GA/GR recipient having an Employable status in the previous EDBC month and is now Unemployable in the current EDBC month.

b. County-specific information:

County	Action	Document Description	Number	Template
Placer	Change	Status - Employable to Unemployable	922-0	608588
Santa Clara	N/A (Form)	GA Cooperation Agreement for Unemployable Applicants and Recipients	SC 523 - U (07/97)	610051

c. Additional Form Reason Code: XAN533

- i. If rule EDX119C027 is applicable to the county, also trigger this reason code when the XAF603 scenario is occurring.

County	Action	Document Description	Number	Template
Alameda	N/A (Form)	Employable to Unemployable Status Change Letter	GA OCC 023 (9/2011)	608973

5. Reason Code: XAF604

a. Trigger Condition

- i. This notice and form generates for the applicable counties when the program was 'Active' in the previous EDBC and is still 'Active' on the current EDBC and there is a change in benefits due to the GA/GR recipient having an Unemployable status in the previous EDBC month and is now Employable in the current EDBC month.

b. County-specific information:

County	Action	Document Description	Number	Template
Placer	Change	Status change - Unemployable to Employable	920-0	608589

c. Additional Form Reason Code: XAN534

- i. If rule EDX119C027 is applicable to the county, also trigger this reason code when the XAF604 scenario is occurring.

County	Action	Document Description	Number	Template
Alameda	N/A (Form)	Unemployable to Employable Status Change Letter	GA OCC 025 (09/2011)	608989

6. Reason Code: XAF608

a. Trigger Condition

- i. This notice generates for the applicable counties when the program was 'Active' in the previous EDBC and is still 'Active' on the current EDBC and there is a change in benefits due to a change in net income.

b. County-specific information:

County	Action	Document Description	Number	Template
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Sacramento	Change	Generic GA/GR Change - Sacramento	CalSAWS 2-Sac	608445
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7. Reason Code: XAN066

a. Trigger Condition

- i. This notice generates for the applicable counties when the program was 'Active' in the previous EDBC and is still 'Active' on the current EDBC and there is a change in benefits and a change in shelter need amount.

b. County-specific information:

County	Action	Document Description	Number	Template
Contra Costa	Supplement	GA Utilities	717 1	12555

8. Reason Code: XAN461

a. Trigger Condition

- i. This form generates for the applicable counties when the program was 'Active' in the previous EDBC and is still 'Active' on the current EDBC and there is a change in benefits and there is a person on the GA/GR program that has the status reason 'Hearing Not Favorable'.

Note: The main reason code 'Hearing Not Favorable' is associated to is X10307, however this does not have a correspondence. XAN461 is intended as an additional form generated when the X10307 reason code is in the EDBC.

b. County-specific information:

County	Action	Document Description	Number	Template
Sonoma	N/A (Form)	GA Disc Aid Paid Pending	074-1 (09/99)	610901

9. Reason Code: 1B503G

a. Trigger Condition

- i. This form generates for the applicable counties when the program was 'Active' in the previous EDBC and is still 'Active' on the current EDBC and there is a change in benefits and there is a person on the GA/GR program that has the status reason 'Applicant Request Withdrawal'.

Note: The main reason code 'Applicant Request Withdrawal' is associated to is X10220, however this does not have a correspondence. 1B503G is intended as an additional form generated when the X10220 reason code is in the EDBC.

b. County-specific information:

County	Action	Document Description	Number	Template
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Santa Clara	N/A	Withdrawal of Application	SC 166 (12/03)	503041
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10. Reason Code: XAR211 - Not Received Adequate Consideration

a. Trigger Condition

i. This notice generates for the applicable counties when the program was 'Active' in the previous saved EDBC and is now 'Discontinued' on the current EDBC with the reason 'Not Received Adequate Consideration'.

or

ii. This notice generates for the applicable counties when the program was 'Pending' and is now 'Denied' on the current EDBC with the reason 'Not Received Adequate Consideration'.

Note: The EDBC trigger for this reason code was added in a previous SCR

b. Program Level Reason

c. County-specific information:

County	Action	Document Description	Number	Template
Alameda	Denial	GA Denial - Transfer Of Property	125 1 (10/10)	11462
Fresno	Discontinuance	General Relief Disc - Property Transferred Without Fair Value	013-B (01/05)	11542
Fresno	Denial	General Relief Denial - Transfer of Property Without Fair Value	122	610724

11. Reason Code: E10061 - Resident in a Board and Care or Room and Board facility

a. Trigger Condition

i. This form generates for the applicable counties when the program has the status reason 'Resident in a Board and Care or Room and Board facility' in the current EDBC but not in the previous EDBC.

Note: The EDBC trigger for this reason code was added in a previous SCR

b. County-specific information:

County	Action	Document Description	Number	Template
Santa Clara	N/A	Notification to Facility Operator	GA 18A (0992)	609703

2.28 Additional EDBC Reason Codes

2.28.1 Overview

Additional status reason codes were added in this section for remaining Correspondence reasons that were not in previous designs.

2.28.2 Description of Changes

Use case: **SSN Application Verification**

Program/Person Status:

Add the new status reason CT73 'No SSN' will be set as a display status reason for the Form Reason 'E10050' when all the following conditions are met:

- i. The individual has no SSN, and the individual's reason for not having an SSN is not exempted.
- ii. The rule 'Fail individual with no SSN' is active.
- iii. The Individual does not have a SSN.

Category	Short Description
73	No SSN

2.28.3 Correspondence

1. Reason Code: E10050 – No SSN

a. Trigger Condition

- i. This form generates for the applicable counties when the program has the status reason 'No SSN' in the current EDBC but not in the previous EDBC.

b. County-specific information:

County	Action	Document Description	Number	Template
Sacramento	N/A	Notice to Third Party of Social Security Number Assignments	SC 194A	506445

3 SUPPORTING DOCUMENTS

Number	Functional Area	Description	Attachment
1	Correspondence	This file maps the Negative Action Reasons to the Appropriate Reason Codes that will trigger a Notice.	CA-229078 Negative Action Correspondence Mapping.xlsx
2	Online	This document references the data points for the Admin page.	CA-229078 Consolidated Appointment and Data Point List_All Counties.xlsx

4 REQUIREMENTS

4.1 Migration Requirements

DDID #	REQUIREMENT TEXT	Contractor Assumptions	How Requirement Met
2314	<p>The CONTRACTOR shall update the CalSAWS Software to determine the benefit levels, resource limits and benefit allocation amounts (housing, utility, etc.) based on each counties GA/GR eligibility determination rules with updates through security rights. Eligibility determination rules shall include the following:</p> <ol style="list-style-type: none"> 1) Residency 2) Income 3) Aid paid pending 4) Immediate need 5) Property/resource 6) Deductions 7) Household composition/Assistance Unit 8) Aid codes 9) Hearings 10) Sanctions 11) Non-compliances 12) Living Arrangement 13) Citizenship 14) Expenses 15) Special Need 	<p>Eligibility: The existing 705 rules/attributes shared by DXC will be consolidated by functionality into 110 rules in CalSAWS but still providing the existing flexibility available to the County Admin to turn on or off a functionality specific to their county. The breakdown of the complexity is as shown below</p> <p>Create new</p> <ul style="list-style-type: none"> • 21 Difficult rules • 24 Medium rules • 13 Easy rules <p>Modify existing</p> <ul style="list-style-type: none"> • 14 Difficult rules • 23 Medium rules • 15 Easy rules <p>Batch/Interfaces Up to 20 new Batch sweeps will be created in CalSAWS to handle the MU triggers that is currently existing for CalWIN GR program Note: This does not include data collection MU trigger since CalSAWS as a system does not support Data</p>	<p>This SCR will meet these requirements by allowing users to create and issue benefits using the manual EDBC option as well allow users to perform negative action on the program and program persons with the appropriate negative action reasons.</p>

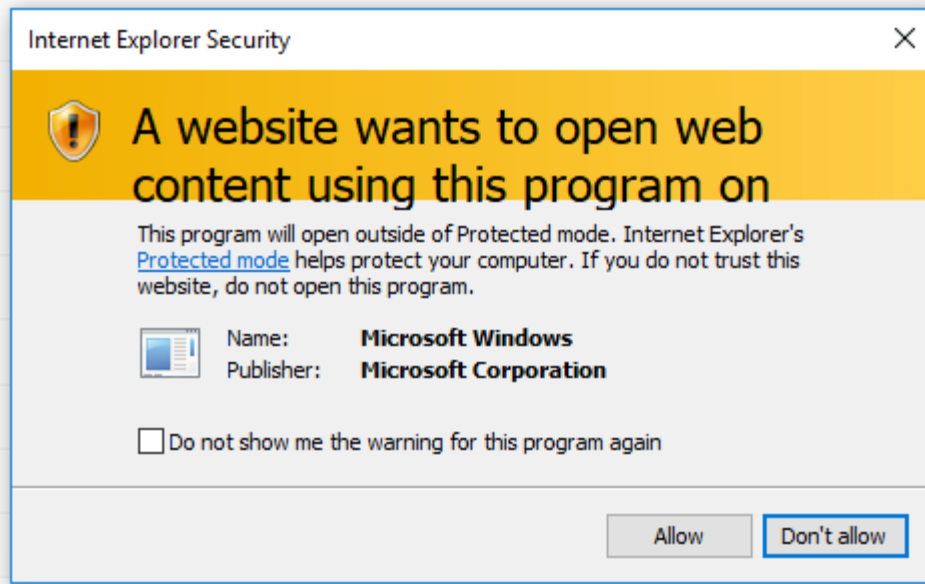
DDID #	REQUIREMENT TEXT	Contractor Assumptions	How Requirement Met
		<p>Collection batch triggers for all programs including GR.</p> <p>Fiscal Existing CalSAWS Fiscal framework will be leveraged for the new CalWIN GR program for benefit Issuance, Claiming and Adjustments.</p>	

5 APPENDIX

5.1 Rules Flow Diagram

Viewing Visio Document in Internet Explorer

1. This is applicable for Laptops/Desktops that do not have Microsoft Visio software installed.
2. Once you double click the attachment or right click and open with Internet Explorer the Visio will open in internet explorer.
3. *If opening the Visio file from the SharePoint link the Visio file will need to be downloaded first then open with the downloaded file with internet explorer.
4. The following prompt will appear if opening the downloaded Visio file.

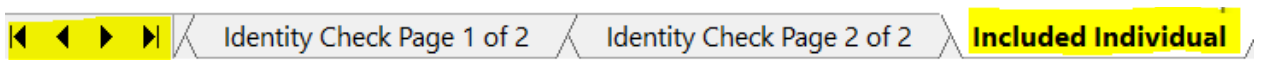


Gurint Inia

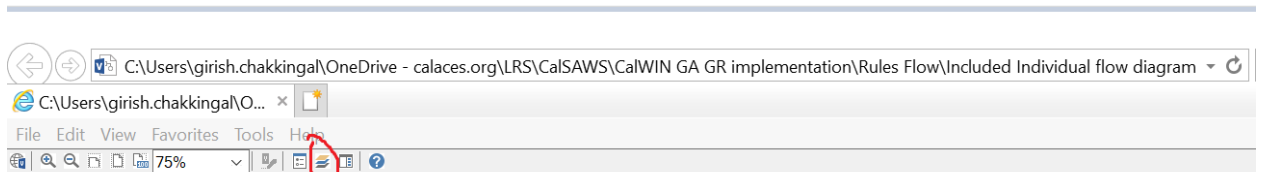
5. Click 'Allow' to open the file on Internet Explorer.
6. The internet Explorer will open with the below pop up in the bottom of the page



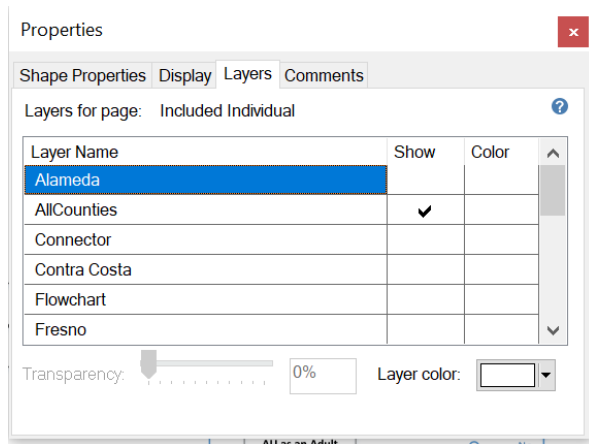
7. Click Allow Blocked Content.
8. Once the Visio opens in Internet Explorer, select the tab at the bottom and navigate using the buttons highlighted below for the appropriate rules (in this case Included Individual)



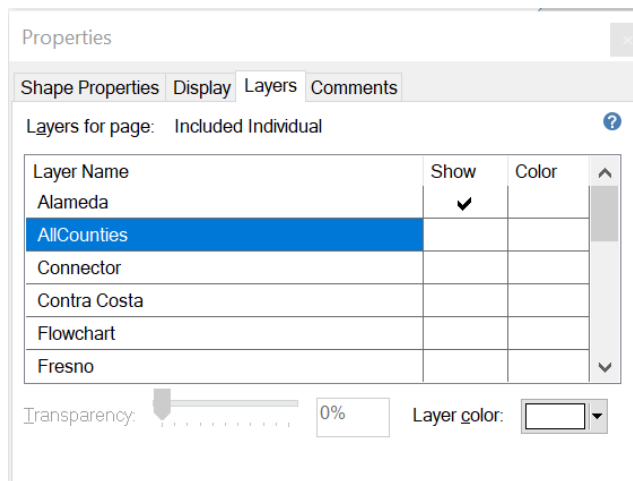
9. Click the layer icon circled in red color below



10. Once the layers button is clicked the Properties box will pop up.



11. Then click the county name that is applicable to you, in this case Alameda

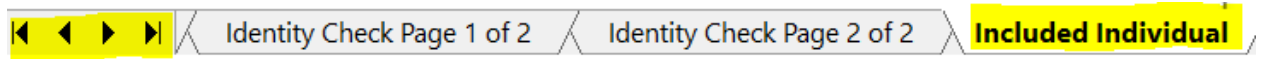


12. Once you select Alameda and close the properties pop up (by clicking the x button at top right corner like closing a tab or window) the flow diagram will show only the rules /functionalities applicable to Alameda.

Viewing Visio Document in Microsoft Visio

1. This is applicable for Laptops/Desktops that do have Microsoft Visio software installed
2. Once you double click the attachment or right click and open with Visio then it will open in Microsoft Visio

- Once the Visio opens in Internet Explorer, select the tab at the bottom and navigate using the buttons highlighted below for the appropriate rules (in this case Included Individual)



- On the right side of the flow diagram the counties names will be displayed as shown below



- Then click the county name that is applicable to you, in this case Alameda as shown below

Alameda

- Alameda
- Contra Costa
- Fresno
- Orange
- Placer
- Sacramento
- San Diego
- San Francisco
- San Luis Obispo
- SanMateo
- Santa Barbara
- Santa Clara
- Santa Cruz
- Solano
- Sonoma
- Tulare
- Ventura

6. Once you select Alameda the flow diagram will show only the rules /functionalities applicable to Alameda.