CalSAWS OCAT
Weekly Status Report

Reporting Period: May 16, 2022, to May 22, 2022

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1.0   Online CalWORKs Appraisal Tool (OCAT)

1.1   Status Agenda Topics

Table 1 – CalSAWS OCAT Status Agenda Topics

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
Phase 2 – Maintenance & Operations	• May, 2022 release successfully deployed on 5/22/22

1.2   Deliverable Management

Table 2 – Overall Summary of Deliverable Status

DEL #	DELIVERABLE NAME		STATUS
03.33	Monthly Status Report (April 2022)	🟢	• FDEL Submitted: 5/4/22 • FDEL Comments: 5/12/22 • WAC Submitted: 5/12/22
12	System Documentation – 2022 update	🟢	• DDEL Submitted: 4/19/22 • DDEL Comments: 5/3/22 • FDEL Submitted: 5/10/22 • FDEL Approval Due: 5/20/22
NA	System Security Plan – 2022 update	🟢	• DDEL Due: 6/20/22

1] Status: Red: Behind schedule and requires escalation; **Amber:** Potential delay/monitor with no material schedule impact; **Green:** On schedule, performing as planned

1.3 Highlights of the Reporting Period

Project Management
- ► Continued to update weekly status materials for the project
- ► Continued deliverable/artifact updates

Phase 1 Development & Implementation
- ► N/A – all D&I tasks are complete

Phase 2 Maintenance & Operations
Production Usage
- ► (0) unplanned outages to report for the last 2 weeks
- ► Table below provides OCAT production usage statistics
    - ► OCAT Initiated Interviews at **2%** for this week's reporting period
    - ► Metrics will be provided to RMs on Friday, May 27th

Table 3 – OCAT Production Usage Statistics: 05/16/22 – 05/22/22

Activity	CalWIN	CalSAWS	Total
User Logins	**713**	**1,629**	**2,342**

Activity	CalWIN (4%)	CalSAWS (1%)	Total (2%)
Interviews Completed (SAWS Initiated)	571	1,449	2,020
Interviews Completed (OCAT Initiated)	26	13	39
Total	**597**	**1,462**	**2,059**

Help Desk Inquiries
- ► Provided Help Desk support to OCAT county users
    - ► **10** New tickets opened during the reporting period
    - ► **9** Resolved/Closed (includes issues opened during prior period)
    - ► **1** Waiting for Customer

Table below provides a summary of all Help Desk tickets that were active (open and/or closed) during the reporting period

Table 4 – OCAT Help Desk Tickets: 05/16/22 – 05/22/22

Request Type	Resolved/Closed	Waiting for Customer	Total
Add User to LMS		1	1
Bookmark/URL Issue	1		1
ForgeRock Issue	3		3
Inactive Account	1		1
Training Question	4		4
Grand Total	**9**	**1**	**10**

Defects Summary
- ► **5** Defects:
  - ► 4 OCAT (4 normal/medium)
  - ► 1 ForgeRock (1 normal/medium)

Table below provides a list of the resolved defects released to production during the period, plus all open defects.

Table 5 – OCAT Defects as of 05/22/22

#	Defect #	Defect Severity	Defect Summary	Defect Type	Status	Log Date	Impact	Alt. Procedure	Planned Release
1	OP-2875	Medium	Employment History Details Report Performance Issue	OCAT	In Dev	03/18/22	Report takes over 1 minute to load	N/A	TBD
2	OP-2880	Medium	OCAT User profiles being linked to duplicate FR profile w/ no email address (FR # REQ0022438)	ForgeRock	Open	04/11/22	Manual updates to the OCAT user record need to be performed by the support team to correct the ForgeRock profile linkage.	N/A	Rls-Jun20-2022
3	OP-2891	Medium	User removed from OCAT Production Unexpectedly	OCAT	In Production	05/09/22	User cannot login to OCAT	N/A	Rls-May23-2022
4	OP-2892	Medium	OFFICE/REGION Defaulting to a NULL/Disabled status upon creation	OCAT	In Production	05/10/22	Low impact to only (2) Users from Kern and Sonoma) for (3) New Regions added in March 2022	N/A	Rls-May23-2022
5	OP-2895	Medium	Search Functions for Client in the Audit Log Report	OCAT	In Dev	05/13/22	Search Functions for Searching Client Fields are not appearing in the Audit Log Report database or front-end. This does not alight to the specifications	N/A	TBD

1.4   Activities for the Next Reporting Period

Project Management

- ► Continue updates to weekly status materials for the project
- ► Continue to create/update project deliverables

Phase 1 Development and Implementation

- ► N/A – all D&I tasks are complete

Phase 2 Maintenance and Operations

► Continue to provide OCAT M&O support
► Continue to resolve Help Desk tickets
► Continue to resolve defects and prepare for the next production release

1.5   Deviations from Plan/Adjustments

► None