

## CalSAWS CCB Agenda

<b>DATE</b>	APRIL 28, 2022
<b>TIME</b>	1:30 PM
<b>LOCATION</b>	Microsoft Teams
<b>SUBJECT</b>	Change Control Board Meeting
<b>INVITEES</b>	Regional Managers, Design Leads, Tech Leads, Release Management Leads, Quality Assurance, State Partners, Consortium Management

### Meeting Purpose:

Approve pending System Change Requests (SCRs), scope modifications, and change orders as needed.

### 1. CalSAWS SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
RWR	CA-238513		Update Document Parameters Program Logic to retrieve the associated C-IV and CalWIN GA/GR Programs	Client Correspondence	125	CalSAWS M&E	Production Deployment	22.03.x2
RWR	CA-239670		Update English and add Spanish version of Pickle Approval NOA	Client Correspondence	90	Premise	Start Build	22.03.x7
RWR	CA-242239		Add default BRM address logic for all C-IV Counties except San Bernardino	Client Correspondence	298	CalSAWS M&E	Production Deployment	22.03.x2
RWR	CA-243786		CCSAS - Remove IV-D Participant 300000006295487 from being associated to those IV-A Member IDs	Batch/Interfaces	50	CalSAWS M&E	Production Deployment	
22.03	CA-242360		Update Document Routing Rule Processing to Evaluate Customer Report Information	Online	204	CalSAWS M&E	Start Build	22.04.19

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
22.03	CA-242960		Update CalWIN image inbound and outbound to look at the latest list of Forms and NOAs mapping	Batch/Interfaces	225	CalSAWS DD&I	Production Deployment	22.04.28
22.03	CA-243176		Investigate Central Print Bundling process with iText library	Tech Arch	20	CalSAWS M&O	No	22.04.xx
22.03	CA-243525		IDCR Fix Pending Application event	Eligibility	8	CalSAWS M&E	Start Build	22.04.11
22.05	CA-242863		Online Help: OLH updates DDIDs 2239 2387 FDS: Task Mgt CA-214921	Training	31	CalSAWS DD&I	Start Build	
22.05	CA-242881		Online Help: CA-203485 Online Help Updates	Training	14	CalSAWS M&E	Start Build	
22.05	CA-242882		Online Help: CA-208186 Online Help Update	Training	7	CalSAWS M&E	Start Build	
22.05	CA-242938		Online Help: CA-208191 Online Help Updates	Training	7	CalSAWS M&E	Start Build	
22.05	CA-243499		Online Help: OLH updates to support Case Data Removal Functionality CA-229305	Training	17	CalSAWS M&E	Start Build	
22.07	CA-210573	CIV-105081	CW Family Reunification Time on Aid	Fiscal	221	CalSAWS M&E	No	
22.07	CA-210766	CER# CA-210433	LA County: Modify the Daily Payroll Certification Report	Reports	474	CalSAWS M&E	Start Build	
22.07	CA-212167		Warrant Alignment Testing for CalWIN Rush Warrants	Client Correspondence	618	CalSAWS M&E	Start Build	
22.07	CA-233589		2022 Medicare Savings Program Property Limit	CalHEERS	75	CalSAWS M&E	No	
22.07	CA-235906		Send Appointment Emails to Workers that are Added to an Appointment	Online	117	CalSAWS M&E	No	
22.07	CA-242859		Add new functionality CCSAS inbound job to skip transactions due to missing cooperation status dates	Batch/Interfaces	204	CalSAWS M&E	Start Build	
22.11	CA-218506		2018/2020 Tuberculosis Income Standard Amount Update	CalHEERS	20	CalSAWS M&E	No	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
RWR	CA-237739		Migrate Imaging API from APIGEE to AWS API Gateway	Tech Arch	188	CalSAWS M&E	No	22.02.x3
RWR	CA-238666		Update NOA variable population for all counties	Client Correspondence	264	Premise	Production Deployment	22.03.x2
21.07	CA-230601		Upgrade Jira version	System Test	145	LRS M&E	Start Build	21.11.13
21.11	CA-233451		Upgrade Bitbucket version	Tech Ops	10	LRS M&E	Production Deployment	21.12.04
22.02	CA-239072		Training: Create CFP for Task Management Changes Introduced with App Dev SCRs CA-214901 and CA-214905	Training	150	CalSAWS DD&I	Start Build	22.06.xx
22.02	CA-239073		Training: Create CFP for Task Management Changes Introduced with App Dev SCR CA-214915	Training	150	CalSAWS DD&I	Start Build	22.06.xx
22.03	CA-215570	CA-215566	DDID 1951: CalWIN Converted Data Test Support SCR	System Test	11664	CalSAWS DD&I	No	22.05.27
22.03	CA-221916		FCED: CalWIN Converted Data Test Support SCR	Eligibility	605	Premise	No	22.05.27
22.03	CA-224200		Update Forms to Replace References to Your Benefits Now (YBN) with BenefitsCal	Client Correspondence	265	LRS M&E	No	22.04.24
22.03	CA-227961		Update TNB 4 Threshold Language forms to latest State version	Client Correspondence	273	LRS M&E	Start Build	22.04.24
22.03	CA-240523		Upgrade Jira to version 8.20.5 LTS	System Test	115	CalSAWS M&E	No	22.04.16
22.05	CA-214921		DDIDs 2239 2387 FDS: Task Mgt - Task Assignment Factors and Worker Schedule	Online	1551	CalSAWS DD&I	Start Build	
22.05	CA-226838		DDID 2211, 2217, 2218, 2220, 2729, 2730, 2731, 2046, 2732 FDS CSC: Telephonic Signature	Contact Center	2754	CalSAWS DD&I	No	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
22.05	CA-228997		Non-MAGI Asset Verification at Application, Changes in Circumstance, and Special Case Searches	Batch/Interfaces	801	LRS M&E	Start Build	
22.05	CA-234516		Online Help: Update Online Help Pages for CA-207127	Training	21	CalSAWS DD&I	Start Build	
22.05	CA-235652		CRFI 21-036 Update Warrant Expiration for CalWIN Counties	Fiscal	196	LRS M&E	Start Build	
22.05	CA-238289		Add Encryption Properties for CalWIN County Bundling Jobs	Client Correspondence	83	CalSAWS M&E	Start Build	
22.05	CA-241869		Online Help: Update OLH for DDID 2389 FDS Task CA-214923	Training	21	CalSAWS DD&I	Start Build	
22.07	CA-55990		Track EDBC Authorizations and Rejections	Eligibility	571	Other	No	
22.07	CA-216757		2nd Level Authorization When Issuing an EBT Card	Fiscal	748	LRS M&E	Start Build	
22.07	CA-233919		Update Office Detail page to no longer require Public Hours of Operation on Fridays	Online	23	CalSAWS M&E	No	

## 2. Informational Only: CalSAWS Conversion SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
None								

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
None								

The next CCB Meeting is scheduled for **05/12/2022**

### 3. CalSAWS Development Schedule

Release #	Release Date (Mon)	CalSAWS (North & South) Production Deployment Date (Sun)	Notes	SCR Freeze (Fri)	Defect Freeze (Fri)	DBCR/CTC R Freeze (Wed)	Hard Defect Freeze (Fri)	Build Approved (Wed)
21.07	7/26/2021	7/25/2021	Last C-IV Baseline Release	5/28/2021	7/2/2021	7/7/2021	7/9/2021	7/21/2021
21.09			No Release - C-IV Converts to CalSAWS					
			C-IV to CalSAWS Cutover (End of September)	N/A	N/A		N/A	N/A
21.11	11/22/2021	11/21/2021		8/27/2021	10/22/2021	10/27/2021	10/29/2021	11/17/2021
22.01	1/24/2022	1/23/2022		11/24/2021	12/31/2021	1/5/2022	1/7/2022	1/19/2022
22.02	2/21/2022		CH Release	11/26/2021	1/21/2022			
22.03	3/21/2022	3/20/2022		1/28/2022	2/25/2022	3/3/2022	3/4/2022	3/16/2022
22.05	5/23/2022	5/22/2022	Due to Memorial Day 5/30	3/25/2022	4/29/2022	5/4/2022	5/6/2022	5/18/2022
22.06	6/20/2022		CH Release	4/8/2022	5/27/2022	6/1/2022	6/3/2022	6/15/2022
22.07	7/25/2022	7/24/2022		5/27/2022	7/1/2022	7/6/2022	7/8/2022	7/20/2022
22.09	9/26/2022	9/25/2022		7/29/2022	9/2/2022	9/7/2022	9/9/2022	9/21/2022
	10/31/2022		CalWIN to CalSAWS Wave 1 Cutover (End of October 2022)	N/A	N/A	N/A	N/A	N/A
22.11	11/21/2022	11/20/2022		9/30/2022	10/28/2022	11/2/2022	11/4/2022	11/16/2022
23.01	1/23/2023	1/22/2022		11/23/2022	12/30/2022	1/4/2023	1/6/2023	1/18/2023
23.02	TBD	TBD	CH Release	TBD	TBD	TBD	TBD	TBD
	2/27/2023		CalWIN to CalSAWS Wave 2 Cutover (End of February 2023)	N/A	N/A	N/A	N/A	N/A
23.03	3/20/2023	3/19/2022		1/27/2023	2/24/2023	3/1/2023	3/3/2023	3/15/2023
	5/1/2023		CalWIN to CalSAWS Wave 3 Cutover (End of April 2023)	N/A	N/A	N/A	N/A	N/A
23.05	5/22/2023	5/21/2023	Due to Memorial Day 5/29	3/24/2023	4/28/2023	5/3/2023	5/5/2023	5/17/2023

23.06	TBD	TBD	CH Release	TBD	TBD	TBD	TBD	TBD
	7/23/2023		CalWIN to CalSAWS Wave 4 Cutover (End of June 2023)	N/A	N/A	N/A	N/A	N/A
23.07	7/24/2023	7/23/2023		5/26/2023	6/30/2023	7/5/2023	7/7/2023	7/19/2023
	9/4/2023		CalWIN to CalSAWS Wave 5 Cutover (End of August 2023)	N/A	N/A	N/A	N/A	N/A
23.09	9/25/2023	9/24/2023		7/28/2023	9/1/2023	9/6/2023	9/8/2023	9/20/2023
	10/30/2023		CalWIN to CalSAWS Wave 6 Cutover (End of October 2023)	N/A	N/A	N/A	N/A	N/A
23.11	11/20/2023	11/19/2023		9/29/2023	10/27/2023	11/1/2023	11/3/2023	11/15/2023
24.01	1/22/2024	1/21/2024		11/22/2023	12/29/2023	1/3/2024	1/5/2024	1/17/2024

Freeze Dates	
SCR Freeze	Deadline for all SCR code to be delivered for baseline release
Defect Freeze	Deadline for all Defects to be delivered for baseline release
Hard Defect Freeze	Deadline for all Defects (tied to baseline release) to be delivered for baseline release
Build Approved	Greenlight for baseline release

Updates:

12/1/2021 – Updates to CalWIN deployment dates, added 2023 Releases, updates to 22.02/22.06 CH Release dates



# [CA-238513] Update Document Parameters Program Logic to retrieve the associated C-IV and CalWIN GA/GR Programs

Created: 12/21/2021 01:16 PM - Updated: 04/20/2022 11:24 AM

<b>Status:</b>	System Test
<b>Project:</b>	CalSAWS
<b>Fix Version/s:</b>	RWR

<b>Type:</b>	SCR	<b>Assignee:</b>	Lianel Richwin
<b>Reporter:</b>	Lawrence Samy		
<b>Labels:</b>	IDC		

*Main*

<b>SCRB:</b>	Approved
<b>SCRB Approved Date:</b>	04/19/2022
<b>CCB:</b>	Pending
<b>Designer Contact:</b>	Nithya Chereddy
<b>Policy/Design Consortium Contact:</b>	Adelaide Mendoza
<b>Tester:</b>	Chetan Sriharsha
<b>Minor Version:</b>	22.03.x2
<b>Team Responsible:</b>	Client Correspondence
<b>Requested By:</b>	Consortium
<b>Project Phase (SCR):</b>	Production
<b>Change Type (SCR):</b>	Enhancement
<b>Impact Analysis:</b>	N/A
<b>Estimate:</b>	125
<b>Outreach Required:</b>	No
<b>Funding Source:</b>	CalSAWS M&E
<b>Current Design:</b>	GA/GR Programs used by C-IV and CalWIN migration counties are currently not available in the program dropdown in Document Parameters page. The program currently displays 'General Assistance/General Relief' used by LA County.
<b>Request:</b>	Update the program retrieval logic to pull the correct program based on county(Mapping can be found in CT15 REFER_TABLE_61_DESCR). If a form is generated for the General Assistance/General Relief program (i.e., if the worker selects the General Assistance/General Relief in the 'Program' dropdown on the Distributed Documents page), associate the correct program by county. Following are the different GA/GR programs that are associated LA/Migration counties. General Assistance/General Relief General Assistance (Managed) General Assistance (Non-Managed) GA/GR Automated Solution
<b>Recommendation:</b>	Update the program retrieval logic to pull the correct program based on county(Mapping can be found in CT15 REFER_TABLE_61_DESCR). If a form is generated for the General Assistance/General Relief program (i.e., if the worker selects the General Assistance/General Relief in the 'Program' dropdown on the Distributed Documents page), associate the correct program by county. Following are the different GA/GR programs that are associated LA/Migration counties. General Assistance/General Relief General Assistance (Managed) General Assistance (Non-Managed) GA/GR Automated Solution

- NOTE:
1. Adding these programs under the Program Drop List will allow to end user to select the incorrect program.
  2. The program mapping for counties is listed in the Supporting Document 'Program Mapping for Counties.Xlsx'
  3. This SCR does not have a design document, the recommendations are listed in JIRA.

**Migration Impact:** No

**Alternative Procedure Description:** N/A

**In Development:** 04/06/2022

**Development Complete:** 04/07/2022

**Design in Progress:** 03/31/2022

**System Test:** 04/11/2022

**In Assembly Test:** 04/07/2022

*Approval*

**Expedite Changes:** Production Deployment

**Expedite Approval:** Approved by Karen J. Rapponotti on 04/04/2022

**SPG Status:** Approved

**SPG Approved date:** 04/04/2022

**SPG Priority:** Medium

**SPG Score:** 58

**Committee:** GA/GR

**Non-Committee Review:** Approved by Caroline Bui 4/4/2022

*Impacts*

**Approved:** 04/04/2022

**Consortium Management Review:** No

**Translations:** N/A

**Ticket Number(C-IV):** INC0038755, INC0038143

**Peer Review Status:** Completed

**Peer Review Resource:** P Madhan Kumar

**Assembly Test Complete:** Yes

**System Test Delivery Date:** 04/08/2022

**Counties Impacted:** C-IV, CalWIN

*Content Revision*

**Content Revision Description-1:**

1. Recommendation Change:  
Before:  
After:
2. Estimate Change:  
Before:  
After:
3. Release Change:  
Before:  
After:



4. Funding Source Change:  
 Before:  
 After:

**Content Revision Description-2:**

1. Recommendation Change:  
 Before:  
 After:  
 2. Estimate Change:  
 Before:  
 After:  
 3. Release Change:  
 Before:  
 After:  
 4. Funding Source Change:  
 Before:  
 After:

**Content Revision Description-3:**

1. Recommendation Change:  
 Before:  
 After:  
 2. Estimate Change:  
 Before:  
 After:  
 3. Release Change:  
 Before:  
 After:  
 4. Funding Source Change:  
 Before:  
 After:

**Content Revision Description-4:**

1. Recommendation Change:  
 Before:  
 After:  
 2. Estimate Change:  
 Before:  
 After:  
 3. Release Change:  
 Before:  
 After:  
 4. Funding Source Change:  
 Before:  
 After:

*Release Notes*

**Release Note Required:** Yes

**Release Note - Previous Design/ Problem:**

**Release Note - Now:**

*Team Estimate*

**Client Correspondence ETC 1:** 100

**Client Correspondence ETC Total:** 100

**Forms Test ETC:** 25

**Forms Test ETC Total:** 25

*Team Impact*

**Team Impact:**

Team	Person	Role
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*Migration Tracking*

**Potential Conversion Impact:** N/A

QA

**QA - Functional:** Susette Gee

**Attachments**

Forms Missing GR from Program Dropdown.xlsx (15 kB)

Program Mapping for Counties.xls (29 kB)

SPG Scorecard CA-238513.xlsx (33 kB)

**Comments**

*Caroline Bui added a comment - 04/04/2022 03:22 PM*

Reviewed and approved SCR. Committee approval is not needed as this is a priority SCR.



# [CA-239670] Update English and add Spanish version of Pickle Approval NOA

Created: 01/19/2022 07:51 AM - Updated: 04/20/2022 10:36 AM

<b>Status:</b>	Development Complete		
<b>Project:</b>	CalSAWS		
<b>Fix Version/s:</b>	RWR		

<b>Type:</b>	SCR		
<b>Reporter:</b>	Connie Buzbee	<b>Assignee:</b>	Singaram Manickam
<b>Labels:</b>	Corr-SFY2122, IDC		

*Main*

<b>SCRB:</b>	Approved
<b>SCRB Approved Date:</b>	04/19/2022
<b>CCB:</b>	Pending
<b>Designer Contact:</b>	Abhishek Deepankar
<b>Policy/Design Consortium Contact:</b>	Virginia C. Bernal
<b>Minor Version:</b>	22.03.x7
<b>Team Responsible:</b>	Client Correspondence
<b>Requested By:</b>	Consortium
<b>Project Phase (SCR):</b>	Production
<b>Change Type (SCR):</b>	Enhancement
<b>Impact Analysis:</b>	Customer Impact
<b>Estimate:</b>	90
<b>Outreach Required:</b>	No
<b>Funding Source:</b>	Premise
<b>Funding Source ID:</b>	Correspondence Phase I
<b>Current Design:</b>	The current version of the Pickle approval in CalSAWS does not match the State version. There is also currently no Spanish NOA available in CalSAWS generated for the Pass Pickle Approval.
<b>Request:</b>	Update English and Add the Spanish translation for Pass Pickle Approval NOA. Verbiage is found in the State DHCS 7027 form in English and Spanish.
<b>Recommendation:</b>	Update English and Add Spanish Translations for Pass Pickle Approval NOA.
<b>Migration Impact:</b>	No
<b>Alternative Procedure Description:</b>	N/A
<b>In Development:</b>	04/06/2022
<b>Development Complete:</b>	04/13/2022
<b>Design in Progress:</b>	03/16/2022
<i>Approval</i>	
<b>Expedite Changes:</b>	Start Build
<b>Expedite Approval:</b>	Karen Rapponotti on 3/10/2022
<b>SPG Status:</b>	Approved
<b>SPG Approved date:</b>	03/10/2022
<b>SPG Priority:</b>	Medium

**SPG Score:** 61  
**Committee:** Correspondence  
**Non-Committee Review:** Virginia Bernal approved 04/06/2022

*Impacts*

**Approved:** 04/06/2022  
**Consortium Management Review:** No  
**Programs Impacted:** Medi-Cal/MSP/CMSP  
**Translations:** N/A  
**Peer Review Status:** Completed  
**Peer Review Resource:** P Madhan Kumar  
**System Test Delivery Date:** 04/15/2022  
**Counties Impacted:** All

*Content Revision*

**Content Revision Description-1:**  
 1. Recommendation Change:  
 Before:  
 After:  
 2. Estimate Change:  
 Before:  
 After:  
 3. Release Change:  
 Before:  
 After:  
 4. Funding Source Change:  
 Before:  
 After:

**Content Revision Description-2:**  
 1. Recommendation Change:  
 Before:  
 After:  
 2. Estimate Change:  
 Before:  
 After:  
 3. Release Change:  
 Before:  
 After:  
 4. Funding Source Change:  
 Before:  
 After:

**Content Revision Description-3:**  
 1. Recommendation Change:  
 Before:  
 After:  
 2. Estimate Change:  
 Before:  
 After:  
 3. Release Change:  
 Before:  
 After:  
 4. Funding Source Change:  
 Before:  
 After:

**Content Revision Description-4:**

- 1. Recommendation Change:  
Before:  
After:
- 2. Estimate Change:  
Before:  
After:
- 3. Release Change:  
Before:  
After:
- 4. Funding Source Change:  
Before:  
After:

*Release Notes*

**Release Note Required:** Yes

**Release Note - Previous Design/ Problem:** Only the English DHCS 7027 Pass Pickle Income NOA was available in CalSAWS.

**Release Note - Now:** Updated English DHCS 7027 Pass Pickle Income NOA and Spanish DHCS 7027 Pass Pickle Income NOA is now also available in CalSAWS.

**Release Note - Functional Area:** NOAs

*Team Estimate*

**Client Correspondence ETC 1:** 50

**Client Correspondence ETC Total:** 50

**Design ETC-1:** 25

**Design ETC Total:** 25

**Forms Test ETC:** 15

**Forms Test ETC Total:** 15

*Team Impact*

<b>Team Impact:</b>	<b>Team</b>	<b>Person</b>	<b>Role</b>

*Migration Tracking*

**Ready for Consortium Review:** Yes

**Consortium Review Due Date:** 04/08/2022

**Potential Conversion Impact:** N/A

*QA*

**QA Review:** Functional Design - 3/30/22, 4/6/22, 4/7/22, 4/19/22; SCRB - 4/14/22, 4/19/22

**QA - Functional:** Pandu Gupta

**QA Functional Review Status:** Completed

**QA Functional Review Status Date:** 04/19/2022

**Attachments**

CA-239670 - Update English and Add Spanish version of Pickle Approval NOA.docx (67 kB)  
 SPG Scorecard CA-239670.xlsx (33 kB)  
 Supporting Documents.zip (134 kB)

**Links****Cloners**

<i>clones</i>	[ <del>CA-239669</del> ]	Add Spanish version of MC 239 NOA for Excess Income for QMB	Rejected
<i>is cloned by</i>	[CA-243213]	Add the DHCS approved BIC language to the English and threshold versions of the NOA. (CRPC 2088 - CA-238219)	New

**Relates**

<i>relates to</i>	[CA-243571]	DCR - Update English and add Spanish version of Pickle Approval NOA	Approved
<i>relates to</i>	[CA-243573]	CTCR - Update code_detl to Update English and add Spanish version of Pickle Approval NOA	Approved



# [CA-242239] Add default BRM address logic for all C-IV Counties except San Bernardino

Created: 03/09/2022 03:59 PM - Updated: 04/20/2022 10:36 AM

<b>Status:</b>	System Test
<b>Project:</b>	CalSAWS
<b>Fix Version/s:</b>	RWR

<b>Type:</b>	SCR	<b>Assignee:</b>	Indira Ramasamy
<b>Reporter:</b>	Lawrence Samy		
<b>Labels:</b>	IDC		

*Main*

<b>SCRB:</b>	Approved
<b>SCRB Approved Date:</b>	04/19/2022
<b>CCB:</b>	Pending
<b>Designer Contact:</b>	Nithya Chereddy
<b>Policy/Design Consortium Contact:</b>	Maria Arceo
<b>Tester:</b>	Mogana Palanisamy
<b>Minor Version:</b>	22.03.x2
<b>Team Responsible:</b>	Client Correspondence
<b>Requested By:</b>	Consortium
<b>Project Phase (SCR):</b>	Production
<b>Change Type (SCR):</b>	Enhancement
<b>Impact Analysis:</b>	Central Print
<b>Estimate:</b>	298
<b>Outreach Required:</b>	No
<b>Funding Source:</b>	CalSAWS M&E
<b>Current Design:</b>	<ol style="list-style-type: none"> <li>The BRM address will not populate on the form and the form will error out if the logic cannot find the BRM address.</li> <li>Butte, Monterey, Nevada, Riverside, San Bernardino, and Sutter Counties currently follow the non-centralized BRM routing logic. <ul style="list-style-type: none"> <li>Non-Centralized –The County has more than one BRM return office/processing site. Each BRM office/processing site is mapped to several county offices. Regardless of the office or worker assigned to the program, the BRM is returned to the applicable BRM office/processing site. Example, All BRM for office 1, 2, 3 is returned to County office X. All BRM for office 4,5,6 is returned to County office Y</li> </ul> </li> <li>The rest of the migration counties follow the centralized BRM routing logic. <ul style="list-style-type: none"> <li>Centralized – Regardless of the office or worker assigned to the program, all BRM is returned to one County office/processing site.</li> </ul> </li> </ol>
<b>Request:</b>	Update the logic to populate the default BRM address when the BRM address is not found. Note: This logic is not being added to San Bernardino County with this SCR.
<b>Recommendation:</b>	<ol style="list-style-type: none"> <li>Add default BRM address mapping for the following non-centralized migration counties. Butte, Monterey, Nevada, Riverside, and Sutter</li> <li>Update the logic to populate the default BRM address when the BRM address is not found for all the migration counties. Except San Bernardino County. Default BRM Address and the corresponding encoded barcode value are listed in the attached supporting document 'Default BRM Addresses.xlsx'</li> </ol>
<b>Migration Impact:</b>	No

<b>Alternative Procedure Description:</b>	N/A
<b>In Development:</b>	03/31/2022
<b>Development Complete:</b>	04/01/2022
<b>Design in Progress:</b>	03/16/2022
<b>System Test:</b>	04/03/2022
<b>In Assembly Test:</b>	04/01/2022
<i>Approval</i>	
<b>Expedite Changes:</b>	Production Deployment
<b>Expedite Approval:</b>	Approved by Karen on 04/12/2022
<b>SPG Status:</b>	Select a value
<b>SPG Approved date:</b>	04/12/2022
<b>SPG Priority:</b>	Medium
<b>SPG Score:</b>	60
<b>Committee:</b>	Correspondence
<b>Non-Committee Review:</b>	Maria Arceo 3/30/2022
<i>Impacts</i>	
<b>Approved:</b>	03/31/2022
<b>Consortium Management Review:</b>	No
<b>Programs Impacted:</b>	AAP, CalFresh, CalLearn, CalWORKs, CAPI, Child Care, Disaster CalFresh, Diversion, Foster Care, GA - Managed, General Relief, GROW, Homeless Perm, Homeless Temp, IHSS, Immediate Need, Kin-GAP, Medi-Cal/MSP/CMSP, N/A, Other, RCA/RMA, Refugee, REP, Welfare-to-Work/Gain
<b>Translations:</b>	N/A
<b>Peer Review Status:</b>	Completed
<b>Peer Review Resource:</b>	P Madhan Kumar
<b>Assembly Test Complete:</b>	Yes
<b>System Test Delivery Date:</b>	04/08/2022
<b>Counties Impacted:</b>	C-IV
<i>Content Revision</i>	
<b>Content Revision Description-1:</b>	1. Recommendation Change: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After:
<b>Content Revision Description-2:</b>	1. Recommendation Change: Before: After:



	2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After:
<b>Content Revision Description-3:</b>	1. Recommendation Change: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After:
<b>Content Revision Description-4:</b>	1. Recommendation Change: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After:
<i>Release Notes</i>	
<b>Release Note Required:</b>	Yes
<b>Release Note - Previous Design/ Problem:</b>	The system does not have a default BRM address for the CIV counties.
<b>Release Note - Now:</b>	Default BRM address mapping for the 38 CIV migrated counties was added to the system:
<i>Team Estimate</i>	
<b>Client Correspondence ETC 1:</b>	133
<b>Client Correspondence ETC 2:</b>	27
<b>Client Correspondence ETC Total:</b>	160
<b>Forms Test ETC:</b>	138
<b>Forms Test ETC Total:</b>	138
<i>Team Impact</i>	

Team Impact:	Team	Person	Role
<i>Migration Tracking</i>			
<b>Potential Conversion Impact:</b>	N/A		
QA			
<b>QA Review:</b>	SPG Scorecard - 3/23/22; SCRБ - 4/14/22, 4/18/22		
<b>QA - Functional:</b>	Pandur Gupta		
<b>QA Functional Review Status:</b>	Completed		
<b>QA Functional Review Status Date:</b>	04/18/2022		

Attachments
CA-242239 Add default BRM address for Non-Centralized Counties.docx (52 kB)
Default BRM addresses.xls (56 kB)
SPG Scorecard CA-242239.xlsx (33 kB)

Links			
Relates			
<i>relates to</i>	[CAR-1991]	3.3.3.2.8	Confirmed
<i>relates to</i>	[CA-243193]	CTCR - Update Default BRM Address for Riverside County	Approved



# [CA-243786] CCSAS - Remove IV-D Participant 30000006295487 from being associated to those IV-A Member IDs

Created: 04/12/2022 08:08 AM - Updated: 04/20/2022 12:54 PM

<b>Status:</b>	In Assembly Test		
<b>Project:</b>	CalSAWS		
<b>Fix Version/s:</b>	RWR		

<b>Type:</b>	SCR		
<b>Reporter:</b>	Frederick Gains	<b>Assignee:</b>	Edgars Reinholds
<b>Labels:</b>	None		

*Main*

<b>SCRB:</b>	Approved		
<b>SCRB Approved Date:</b>	04/19/2022		
<b>CCB:</b>	Pending		
<b>Designer Contact:</b>	Edgars Reinholds		
<b>Policy/Design Consortium Contact:</b>	Frederick Gains		
<b>Application Development Consortium Contact:</b>	Ken Ford		
<b>Team Responsible:</b>	Batch/Interfaces		
<b>Requested By:</b>	Consortium		
<b>Project Phase (SCR):</b>	Production		
<b>Change Type (SCR):</b>	Data Change		
<b>Impact Analysis:</b>	Other		
<b>Estimate:</b>	50		
<b>Outreach Required:</b>	No		
<b>Funding Source:</b>	CalSAWS M&E		
<b>Current Design:</b>	For CCSAS outbound referrals that we send, we receive corresponding inbound updates with IVD Participant Identifier and our IVA identifier to establish a handshake. So, that any further outbound updates to CCSAS, would include both identifiers. We store the IVD Participant Identifier in ABSENT_PARNT_TXFR table. An issue on the CCSAS side caused IVD Participant Identifier 30000006295487 to be incorrectly associated to many IVA identifiers. And in turn we received inbound updates with this IVD Participant Identifier and saved it in our table. About 727 records are affected.		
<b>Request:</b>	Clear IVD Participant Identifier value (30000006295487) in ABSENT_PARNT_TXFR table.		
<b>Recommendation:</b>	Create a DCR to clear the invalid IVD Participant Identifier (30000006295487)		
<b>Alternative Procedure Description:</b>	N/A		
<b>In Development:</b>	04/12/2022		
<b>Development Complete:</b>	04/14/2022		
<b>Design in Progress:</b>	04/12/2022		
<b>In Assembly Test:</b>	04/14/2022		

*Approval*

<b>Expedite Changes:</b>	Production Deployment		
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**Expedite Approval:** Approved by Karen J. Rapponotti on 4/12/2022  
**SPG Status:** Approved  
**SPG Approved date:** 04/12/2022  
**SPG Priority:** Low  
**SPG Score:** 35  
**Committee:** CalWORKs/CalFresh  
**Approved by Committee:** 04/12/2022  
**Non-Committee Review:** Approved by Karen J. Rapponotti on 4/12/2022

*Impacts*

**Approved:** 04/12/2022  
**Consortium Management Review:** No  
**Programs Impacted:** CalWORKs  
**Translations:** N/A  
**Peer Review Status:** Completed  
**Peer Review Resource:** Edgars Reinholds  
**Assembly Test Complete:** Yes  
**System Test Delivery Date:** 04/20/2022

*Content Revision*

**Content Revision Description-1:**  
 1. Recommendation Change:  
 Before:  
 After:  
 2. Estimate Change:  
 Before:  
 After:  
 3. Release Change:  
 Before:  
 After:  
 4. Funding Source Change:  
 Before:  
 After:

**Content Revision Description-2:**  
 1. Recommendation Change:  
 Before:  
 After:  
 2. Estimate Change:  
 Before:  
 After:  
 3. Release Change:  
 Before:  
 After:  
 4. Funding Source Change:  
 Before:  
 After:

**Content Revision Description-3:**  
 1. Recommendation Change:  
 Before:  
 After:  
 2. Estimate Change:

Before:  
 After:  
 3. Release Change:  
 Before:  
 After:  
 4. Funding Source Change:  
 Before:  
 After:

**Content Revision Description-4:**

1. Recommendation Change:  
 Before:  
 After:  
 2. Estimate Change:  
 Before:  
 After:  
 3. Release Change:  
 Before:  
 After:  
 4. Funding Source Change:  
 Before:  
 After:

*Release Notes*

**Release Note Required:** No

*Team Estimate*

**Batch/Interfaces PR-1:** Kareena Chan

**Batch/Interfaces ETC 1:** 28

**Batch/Interfaces ETC Total:** 28

**System Test Support ETC 1:** 17

**System Test Support ETC Total:** 17

**Unallocated Hours:** 5

*Team Impact*

**Team Impact:**

Team	Person	Role
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*Migration Tracking*

**Potential Conversion Impact:** N/A

*QA*

**QA Review:** Complete

**QA Review Date:** 04/15/2022

**QA - Functional:** Jacob Dorame

**QA Functional Review Status:** Completed

**QA Functional Review Status Date:** 04/15/2022

**Attachments**

CCSAS\_Bad\_IVD\_Participant\_Identifier.xlsx (30 kB)

RE\_ Request for expedited Production deployment approval on CA-243786 to clear CCSAS IVD Identifier.msg (107 kB)

SPG Scorecard CA 243786.xlsx (33 kB)

**Links**

**Relates**

<i>relates to</i>	[CA-243842]	DCR - Remove invalid IVD Participant Identif 300000006295487	Ready for Approval
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**Comments**

*Frederick Gains added a comment - 04/12/2022 10:59 AM*

SPG Approved by Joanne Osborn. F. Gains 04/12/2022



# [CA-242360] Update Document Routing Rule Processing to Evaluate Customer Report Information

Created: 03/11/2022 12:01 PM - Updated: 04/20/2022 11:24 AM - Resolved: 04/19/2022 06:30 PM

<b>Status:</b>	In Production
<b>Project:</b>	CalSAWS
<b>Fix Version/s:</b>	22.03

<b>Type:</b>	SCR	<b>Assignee:</b>	William Truong
<b>Reporter:</b>	Mayuri Srinivas		
<b>Labels:</b>	Tasks		

*Main*

<b>SCRB:</b>	Approved
<b>SCRB Approved Date:</b>	04/19/2022
<b>CCB:</b>	Pending
<b>Designer Contact:</b>	Mayuri Srinivas
<b>Policy/Design Consortium Contact:</b>	Sarah Cox
<b>Tester:</b>	Sadia Islam
<b>Minor Version:</b>	22.04.19
<b>Team Responsible:</b>	Online
<b>Requested By:</b>	Accenture
<b>Project Phase (SCR):</b>	Production
<b>Change Type (SCR):</b>	Enhancement
<b>Impact Analysis:</b>	N/A
<b>Training Impacted:</b>	N/A
<b>Estimate:</b>	204
<b>Outreach Required:</b>	No
<b>Funding Source:</b>	CalSAWS M&E
<b>Special Project:</b>	Task Management
<b>Current Design:</b>	The CalSAWS System includes a Worklist PR/RE page which displays information for Tasks that are associated to received Customer Reports. SCR <a href="#">CA-214917</a> introduced Document Routing Rule functionality, which processes Tasks based on imaged documents in the Hyland solution. Tasks created through the Document Routing Rule processing are not associated to Customer Reports directly. The result is that the Worklist PR/RE page does not populate Tasks that resulted from received Customer Reports in the Hyland solution.
<b>Request:</b>	Update Document Routing Rule Task creation processing to associate Tasks to a Customer Report when imaging the document into Hyland results in the Customer Report being marked as received.
<b>Recommendation:</b>	1. Update the Imaging Solution processing to send an attribute to the Document Routing Rule processing that can be used to uniquely identify a Customer Report (where applicable). 2. Update Document Routing Rule processing to associate Tasks to the appropriate Customer Report when the new attribute is provided.
<b>Migration Impact:</b>	No
<b>Alternative Procedure Description:</b>	N/A
<b>In Development:</b>	04/04/2022

**Development Complete:** 04/11/2022  
**Test Complete:** 04/19/2022  
**In Production:** 04/19/2022  
**Design in Progress:** 03/14/2022  
**System Test:** 04/15/2022  
**Test Environment:** Staging 2  
**In Assembly Test:** 04/14/2022  
*Approval*  
**Expedite Changes:** Start Build  
**Expedite Approval:** Approved by Karen Rapponotti on 3/30/2022  
**SPG Status:** Approved  
**SPG Approved date:** 03/30/2022  
**SPG Priority:** Medium  
**SPG Score:** 60  
**Committee:** Task Management  
*Impacts*  
**Approved:** 03/30/2022  
**Consortium Management Review:** No  
**Translations:** N/A  
**Peer Review Status:** Completed  
**Peer Review Resource:** Justin Dobbs  
**System Test Delivery Date:** 04/11/2022  
**Counties Impacted:** All  
*Content Revision*  
**Content Revision Description-1:** 1. Recommendation Change:  
 Before:  
 After:  
 2. Estimate Change:  
 Before:  
 After:  
 3. Release Change:  
 Before:  
 After:  
 4. Funding Source Change:  
 Before:  
 After:  
**Content Revision Description-2:** 1. Recommendation Change:  
 Before:  
 After:  
 2. Estimate Change:  
 Before:  
 After:  
 3. Release Change:  
 Before:  
 After:  
 4. Funding Source Change:



**Content Revision Description-3:**

Before:  
After:

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision Description-4:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

*Release Notes*

**Release Note Required:** Yes

**Release Note - Previous Design/ Problem:** The CalSAWS System included a Worklist PR/RE page which displayed information for Tasks that were associated to received Customer Reports. Document Routing Rules generated tasks for images processed by the Highland imaging solution.

**Release Note - Now:** The Imaging Solution/Document Routing Rule Processing has been updated to associate appropriate Tasks based on a specific attribute for Customer Report Images.

*Team Estimate*

**Online PR 1:** William Truong

**Online ETC 1:** 72

**Online PR 2:** Justin Dobbs

**Online ETC 2:** 5

**Online ETC Total:** 77

**Imaging ETC 1:** 55

**Imaging ETC Total:** 55

**System Test Support ETC 1:** 52

**System Test Support ETC Total:** 52

**Unallocated Hours:** 20

*Team Impact*

**Team Impact:**

Team	Person	Role
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*Migration Tracking*

**Ready for Consortium Review:** Yes

**Consortium Review Due Date:** 03/29/2022

**Potential Conversion Impact:** N/A

QA

**QA Review:** Initial Review - 3/25/22, Final review - 3/31/22

**QA Review Date:** 03/31/2022

**QA - Functional:** Carlos Albances

**QA Functional Review Status:** Completed

**QA Functional Review Status Date:** 03/31/2022

**Attachments**

CA-242360 - Update Document Routing Rule Processing to Evaluate Customer Report Information.docx (54 kB)

SPG Scorecard CA-242360.xlsx (33 kB)

**Links**

**Relates**

<i>relates to</i>	[CAR-1274]	2.19.2.1	Confirmed
<i>relates to</i>	[CA-243235]	DBCR - Add BARCODE_NUM column to DOC_ROUTING_RULE_LOG table	Approved



# [CA-242960] Update CalWIN image inbound and outbound to look at the latest list of Forms and NOAs mapping

Created: 03/25/2022 03:02 PM - Updated: 04/20/2022 11:24 AM

<b>Status:</b>	System Test
<b>Project:</b>	CalSAWS
<b>Fix Version/s:</b>	22.03

<b>Type:</b>	SCR	<b>Assignee:</b>	Angela Zhao
<b>Reporter:</b>	Howard Suksanti		
<b>Labels:</b>	None		

*Main*

<b>SCRB:</b>	Approved
<b>SCRB Approved Date:</b>	04/19/2022
<b>CCB:</b>	Pending
<b>Designer Contact:</b>	Howard Suksanti
<b>Policy/Design Consortium Contact:</b>	Rhiannon Chin
<b>Minor Version:</b>	22.04.28
<b>Team Responsible:</b>	Batch/Interfaces
<b>Requested By:</b>	Consortium
<b>Project Phase (SCR):</b>	Production
<b>Change Type (SCR):</b>	Operational Enhancement
<b>Impact Analysis:</b>	N/A
<b>Estimate:</b>	225
<b>Outreach Required:</b>	No
<b>Funding Source:</b>	CalSAWS DD&I
<b>Current Design:</b>	When CalSAWS added the latest list of eICT image mapping type, the batch job that process internal eICT was updated to look at the latest list of eICT document mapping ( <a href="#">CA-226042</a> ). The eICT inbound and outbound for CalWIN jobs were not updated as part of <a href="#">CA-226042</a> .
<b>Request:</b>	Update eICT outbound and inbound for CalWIN to look at the latest eICT document mapping types from both DOC_TEMPL and DOC_TEMPL_IMG tables.
<b>Recommendation:</b>	<ol style="list-style-type: none"> <li>1. Update eICT outbound for CalWIN to look at the latest eICT document mapping types from both DOC_TEMPL and DOC_TEMPL_IMG tables.</li> <li>2. Update eICT inbound for CalWIN to look at the latest eICT document mapping types from both DOC_TEMPL and DOC_TEMPL_IMG tables. The batch job will store the image in Hyland External staging drawer and the cyclic job will reindex the image to the appropriate Hyland drawer.</li> </ol>
<b>Migration Impact:</b>	No
<b>Migration Impact Description:</b>	N/A
<b>Alternative Procedure Description:</b>	N/A
<b>In Development:</b>	04/11/2022
<b>Development Complete:</b>	04/15/2022
<b>Design in Progress:</b>	03/25/2022
<b>System Test:</b>	04/18/2022

**In Assembly Test:** 04/18/2022

*Approval*

**Expedite Changes:** Production Deployment

**Expedite Approval:** Approved by Karen J. Rapponotti on 3/30/2022

**SPG Status:** Approved

**SPG Approved date:** 03/30/2022

**SPG Priority:** Medium

**SPG Score:** 62

**Committee:** ICT, Imaging

**Non-Committee Review:** Rhiannon Chin 3/29/2022

*Impacts*

**Approved:** 04/11/2022

**Consortium Management Review:** No

**Translations:** N/A

**Peer Review Status:** Completed

**Peer Review Resource:** Sivagami Nachiyappan

**System Test Delivery Date:** 04/15/2022

**Counties Impacted:** All

*Content Revision*

**Content Revision Description-1:** 1. Recommendation Change:  
Before:  
After:  
2. Estimate Change:  
Before:  
After:  
3. Release Change:  
Before:  
After:  
4. Funding Source Change:  
Before:  
After:

**Content Revision Description-2:** 1. Recommendation Change:  
Before:  
After:  
2. Estimate Change:  
Before:  
After:  
3. Release Change:  
Before:  
After:  
4. Funding Source Change:  
Before:  
After:

**Content Revision Description-3:** 1. Recommendation Change:  
Before:  
After:  
2. Estimate Change:  
Before:

	After:						
	3. Release Change:						
	Before:						
	After:						
	4. Funding Source Change:						
	Before:						
	After:						
<b>Content Revision Description-4:</b>	1. Recommendation Change:						
	Before:						
	After:						
	2. Estimate Change:						
	Before:						
	After:						
	3. Release Change:						
	Before:						
	After:						
	4. Funding Source Change:						
	Before:						
	After:						
<i>Release Notes</i>							
<b>Release Note Required:</b>	Yes						
<b>Release Note - Previous Design/ Problem:</b>	The eICT inbound and outbound jobs were not looking for documents to move between CalWIN and CalSAWS.						
<b>Release Note - Now:</b>	The eICT inbound and outbound jobs will look for documents to copy between CalWIN and CalSAWS.						
<i>Team Estimate</i>							
<b>Batch/Interfaces ETC 1:</b>	132						
<b>Batch/Interfaces ETC Total:</b>	132						
<b>System Test Support ETC 1:</b>	73						
<b>System Test Support ETC Total:</b>	73						
<b>Unallocated Hours:</b>	20						
<i>Team Impact</i>							
<b>Team Impact:</b>	<table border="1" style="width:100%; border-collapse: collapse;"> <thead> <tr> <th style="width:33%;">Team</th> <th style="width:33%;">Person</th> <th style="width:33%;">Role</th> </tr> </thead> <tbody> <tr> <td> </td> <td> </td> <td> </td> </tr> </tbody> </table>	Team	Person	Role			
Team	Person	Role					
<i>Migration Tracking</i>							
<b>Potential Conversion Impact:</b>	N/A						
QA							
<b>QA Review:</b>	SPG Scorecard - 3/29/22						
<b>QA - Functional:</b>	Kimberly Sinclair						
<b>QA Functional Review Status:</b>	Completed						
<b>QA Functional Review Status Date:</b>	03/29/2022						

**Attachments**

SPG Scorecard CA-242960.xlsx (33 kB)

### Comments

*Rhiannon Chin added a comment - 03/25/2022 03:45 PM*

Imaging committee will own this SCR, however the ICT committee will be kept in the loop. Feedback from both committees will be taken into account.

*Howard Suksanti added a comment - 03/28/2022 03:18 PM*

There is no design document for this SCR.

*Rhiannon Chin added a comment - 03/29/2022 09:34 AM*

Non-committee review added given the urgency of this SCR. This SCR changes how CalWIN eICT documents are moved in the backend to match the expected functionality. Information will be shared with the appropriate committees an FYI only.



# [CA-243176] Investigate Central Print Bundling process with iText library

Created: 03/30/2022 05:35 PM - Updated: 04/20/2022 10:54 AM

<b>Status:</b>	Pending Approval		
<b>Project:</b>	CalSAWS		
<b>Fix Version/s:</b>	22.03		

<b>Type:</b>	SCR		
<b>Reporter:</b>	Milind Nirgun	<b>Assignee:</b>	Unassigned
<b>Labels:</b>	None		

*Main*

<b>SCRB:</b>	Approved
<b>SCRB Approved Date:</b>	04/19/2022
<b>CCB:</b>	Pending
<b>Designer Contact:</b>	Milind Nirgun
<b>Policy/Design Consortium Contact:</b>	Grady Howe
<b>Minor Version:</b>	22.04.xx
<b>Team Responsible:</b>	Tech Arch
<b>Requested By:</b>	Consortium
<b>Project Phase (SCR):</b>	Design
<b>Change Type (SCR):</b>	Enhancement
<b>Impact Analysis:</b>	Technology Impact
<b>Estimate:</b>	20
<b>Outreach Required:</b>	No
<b>Funding Source:</b>	CalSAWS M&O
<b>Current Design:</b>	The Central Print bundling process uses a third part open source library called iText 2.5.1. The print bundles are created by appending multiple PDF Forms generated with Adobe based on their county codes and priorities. The PDF Forms have fonts and images embedded within the PDF.
<b>Request:</b>	Investigate if there is a way to generate bundles by separating the embedded fonts and images out of the PDF.
<b>Recommendation:</b>	Investigate available options and alternatives for Gainwell to successfully post process print bundles for inserting the PDF flyers and some other barcode for CalWIN counties.
<b>Migration Impact:</b>	No
<b>Alternative Procedure Description:</b>	NA
<b>Committee Review:</b>	04/11/2022
<b>Design in Progress:</b>	04/11/2022

*Approval*

<b>Expedite Changes:</b>	No
<b>SPG Status:</b>	No
<b>SPG Score:</b>	N/A- Tech
<b>Committee:</b>	Tech
<b>Submitted to Committee:</b>	04/07/2022

**Approved by Committee:** 04/11/2022  
**Non-Committee Review:** Appvoed by Laura C. on 4/11/2022

*Impacts*

**Consortium Management Review:** No

**Translations:** N/A

*Content Revision*

**Content Revision Description-1:**  
 1. Recommendation Change:  
 Before:  
 After:  
 2. Estimate Change:  
 Before:  
 After:  
 3. Release Change:  
 Before:  
 After:  
 4. Funding Source Change:  
 Before:  
 After:

**Content Revision Description-2:**  
 1. Recommendation Change:  
 Before:  
 After:  
 2. Estimate Change:  
 Before:  
 After:  
 3. Release Change:  
 Before:  
 After:  
 4. Funding Source Change:  
 Before:  
 After:

**Content Revision Description-3:**  
 1. Recommendation Change:  
 Before:  
 After:  
 2. Estimate Change:  
 Before:  
 After:  
 3. Release Change:  
 Before:  
 After:  
 4. Funding Source Change:  
 Before:  
 After:

**Content Revision Description-4:**  
 1. Recommendation Change:  
 Before:  
 After:  
 2. Estimate Change:  
 Before:  
 After:  
 3. Release Change:  
 Before:  
 After:  
 4. Funding Source Change:  
 Before:



After:

*Release Notes***Release Note Required:** No*Team Estimate***Tech Arch PR-1:** Kenneth J. Lerch**Tech Arch ETC 1:** 20**Tech Arch ETC Total:** 20*Team Impact***Team Impact:**

Team	Person	Role
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*Migration Tracking***Potential Conversion Impact:** N/A

QA

**QA Review:** SCRB Review – 4/15/2022 , 4/19/2022**QA Review Date:** 04/15/2022**QA - Technical:** Greg Fitzgerald**QA Technical Review Status:** Completed**QA Technical Review Status Date:** 04/15/2022**Comments***Sumeet Patil added a comment - 04/19/2022 02:08 PM*

Design document not applicable, since this is a Investigation SCR and the design will be finalized based on the investigation outcome.



## [CA-243525] IDCR Fix Pending Application event

Created: 04/06/2022 11:10 AM - Updated: 04/20/2022 10:55 AM - Resolved: 04/11/2022 01:43 PM

<b>Status:</b>	In Production
<b>Project:</b>	CalSAWS
<b>Fix Version/s:</b>	22.03

<b>Type:</b>	SCR	<b>Assignee:</b>	Manjoban Hundal
<b>Reporter:</b>	Cassandra Mestayer		
<b>Labels:</b>	None		

### Main

<b>SCRB:</b>	Approved
<b>SCRB Approved Date:</b>	04/07/2022
<b>CCB:</b>	Pending
<b>Designer Contact:</b>	Manjoban Hundal
<b>Policy/Design Consortium Contact:</b>	Sarah Cox
<b>Tester:</b>	Kiattikun Wattananukij
<b>Minor Version:</b>	22.04.11
<b>Team Responsible:</b>	Eligibility
<b>Requested By:</b>	Amador
<b>Project Phase (SCR):</b>	Production
<b>Change Type (SCR):</b>	Individual Data Change
<b>Impact Analysis:</b>	N/A
<b>Estimate:</b>	8
<b>Outreach Required:</b>	No
<b>Funding Source:</b>	CalSAWS M&E
<b>Current Design:</b>	Incident: Problem: Case: 2016398 County: 03 CF and CW program is currently pending for 06/2022 because the program was applied for 04/2024 and still has the future pending event.
<b>Request:</b>	Update the CW and CF program and person applications and detail history so the worker can rescind the programs as appropriate.
<b>Recommendation:</b>	<ol style="list-style-type: none"> <li>1. Remove the 04/2024 pending event from the CW and CF pgm and person applications.</li> <li>2. Remove the CW and CF Pending 06/2022 to high date pgm and person detail records</li> <li>2. Update the CW and CF pgm and person detail records from 05/2022 - 05/2022 to 05/2022 - high date.</li> </ol> <a href="#">CA-200895</a>
<b>Alternative Procedure Description:</b>	Please wait till the IDCR is applied
<b>In Development:</b>	04/07/2022
<b>Development Complete:</b>	04/08/2022
<b>Test Complete:</b>	04/11/2022
<b>In Production:</b>	04/11/2022

**Design in Progress:** 04/07/2022  
**System Test:** 04/08/2022  
**In Assembly Test:** 04/08/2022  
*Approval*  
**Expedite Changes:** Start Build  
**Expedite Approval:** Cassandra Mestayer - Approved - 4/7/2022  
**SPG Status:** Select a value  
**Committee:** CalWORKs/CalFresh  
*Impacts*  
**Approved:** 04/07/2022  
**Consortium Management Review:** No  
**Translations:** N/A  
**Peer Review Status:** Completed  
**Peer Review Resource:** Giovanni Gonzalez  
**Assembly Test Complete:** Yes  
**System Test Delivery Date:** 04/08/2022

*Content Revision*

**Content Revision Description-1:**  
 1. Recommendation Change:  
 Before:  
 After:  
 2. Estimate Change:  
 Before:  
 After:  
 3. Release Change:  
 Before:  
 After:  
 4. Funding Source Change:  
 Before:  
 After:

**Content Revision Description-2:**  
 1. Recommendation Change:  
 Before:  
 After:  
 2. Estimate Change:  
 Before:  
 After:  
 3. Release Change:  
 Before:  
 After:  
 4. Funding Source Change:  
 Before:  
 After:

**Content Revision Description-3:**  
 1. Recommendation Change:  
 Before:  
 After:  
 2. Estimate Change:  
 Before:  
 After:  
 3. Release Change:

	Before:						
	After:						
	4. Funding Source Change:						
	Before:						
	After:						
<b>Content Revision Description-4:</b>	1. Recommendation Change:						
	Before:						
	After:						
	2. Estimate Change:						
	Before:						
	After:						
	3. Release Change:						
	Before:						
	After:						
	4. Funding Source Change:						
	Before:						
	After:						
<i>Release Notes</i>							
<b>Release Note Required:</b>	Yes						
<b>Release Note - Previous Design/ Problem:</b>	The CalFresh (CF) and CalWORKs (CW) program was pending for 06/2022 because the program was applied for 04/2024 and still had the future pending event.						
<b>Release Note - Now:</b>	The 04/2024 pending event is now removed from the CalWORKs (CW) and CalFresh (CF) program and person applications. The CW and CF pending events for 06/2022 have been removed in order to high date the program and person detail records. The CW and CF program and person detail records have now been updated from 05/2022 - 05/2022 to 05/2022 - high date.						
<i>Team Estimate</i>							
<b>Eligibility PR-1:</b>	Manjoban Hundal						
<b>Eligibility ETC 1:</b>	8						
<b>Eligibility ETC Total:</b>	8						
<i>Team Impact</i>							
<b>Team Impact:</b>	<table border="1" style="width:100%; border-collapse: collapse;"> <thead> <tr> <th style="width:33%;">Team</th> <th style="width:33%;">Person</th> <th style="width:33%;">Role</th> </tr> </thead> <tbody> <tr> <td> </td> <td> </td> <td> </td> </tr> </tbody> </table>	Team	Person	Role			
Team	Person	Role					
<i>Migration Tracking</i>							
<b>Potential Conversion Impact:</b>	N/A						
<i>Tech Services</i>							
<b>Are any new services required or existing services to be configured?:</b>	No						
QA							
<b>QA - Functional:</b>	Jacob Dorame						

<b>Attachments</b>
SCR_243525_STG2_Test_ME_04112022.docx (1.89 MB)

<b>Links</b>			
<b>Relates</b>			
<i>relates to</i>	[CA-200895]	Update the Rescind Logic to accommodate for overlapping rescinded periods	New

relates to [CA-243593] IDCR Fix Pending Application event Approved

**Comments**

*Kiattikun Wattananukij added a comment - 04/11/2022 01:43 PM*

STG2 Test Result: Result is exactly as per recommendation 1-3



# [CA-242863] Online Help: OLH updates DDIDs 2239 2387 FDS: Task Mgt CA-214921

Created: 03/23/2022 03:46 PM - Updated: 04/20/2022 11:24 AM

<b>Status:</b>	System Test
<b>Project:</b>	CalSAWS
<b>Fix Version/s:</b>	22.05

<b>Type:</b>	SCR	<b>Assignee:</b>	Nour Bibars
<b>Reporter:</b>	Cristina Garcia		
<b>Labels:</b>	None		

*Main*

<b>SCRB:</b>	Approved
<b>SCRB Approved Date:</b>	04/19/2022
<b>CCB:</b>	Pending
<b>Designer Contact:</b>	Cristina Garcia
<b>Policy/Design Consortium Contact:</b>	Sarah Cox
<b>Training Consortium Contact:</b>	Jennifer Hahner
<b>Team Responsible:</b>	Training
<b>Requested By:</b>	Consortium
<b>Project Phase (SCR):</b>	Migration
<b>Change Type (SCR):</b>	Enhancement
<b>Impact Analysis:</b>	Training
<b>Training Impacted:</b>	Online Help
<b>Estimate:</b>	31
<b>Outreach Required:</b>	No
<b>Funding Source:</b>	CalSAWS DD&I
<b>Special Project:</b>	Task Management
<b>Current Design:</b>	<a href="#">CA-214921</a> Updates Online Help to support Task Mgmt.
<b>Request:</b>	Update Online Help pages to support changes from <a href="#">CA-214921</a>
<b>Recommendation:</b>	Update the following Online Help pages: 1) Task Type Detail 2) Task Sub-Type Detail 3) Staff Detail Add the following Online Help page: 1) Task Settings
<b>Migration Impact:</b>	No
<b>Migration Impact Description:</b>	N/A
<b>Alternative Procedure Description:</b>	N/A
<b>In Development:</b>	03/30/2022
<b>Development Complete:</b>	03/30/2022
<b>Design in Progress:</b>	03/30/2022

**System Test:** 04/03/2022  
**In Assembly Test:** 03/31/2022  
*Approval*  
**Expedite Changes:** Start Build  
**Expedite Approval:** Approved by Karen Rapponotti on 3/20/2022  
**SPG Status:** No  
**SPG Priority:** Medium  
**SPG Score:** N/A - CalSAWS DD&I  
**Committee:** Other  
**Non-Committee Review:** Approved by Jennifer Hahner on 3/29/2022  
*Impacts*  
**Approved:** 03/30/2022  
**Consortium Management Review:** No  
**Translations:** N/A  
**Peer Review Status:** Completed  
**Peer Review Resource:** Cristina Garcia  
**System Test Delivery Date:** 04/01/2022  
*Content Revision*  
**Content Revision Description-1:** 1. Recommendation Change:  
Before:  
After:  
2. Estimate Change:  
Before:  
After:  
3. Release Change:  
Before:  
After:  
4. Funding Source Change:  
Before:  
After:  
**Content Revision Description-2:** 1. Recommendation Change:  
Before:  
After:  
2. Estimate Change:  
Before:  
After:  
3. Release Change:  
Before:  
After:  
4. Funding Source Change:  
Before:  
After:  
**Content Revision Description-3:** 1. Recommendation Change:  
Before:  
After:  
2. Estimate Change:  
Before:  
After:

3. Release Change:  
 Before:  
 After:  
 4. Funding Source Change:  
 Before:  
 After:

**Content Revision Description-4:**

1. Recommendation Change:  
 Before:  
 After:  
 2. Estimate Change:  
 Before:  
 After:  
 3. Release Change:  
 Before:  
 After:  
 4. Funding Source Change:  
 Before:  
 After:

*Release Notes*

**Release Note Required:** Yes

**Release Note - Previous Design/ Problem:** The SCR [CA-214921](#) made updates to 'Task Distribution'. The 'Task Type Detail' page, 'Task Sub-Type Detail' page, and 'Staff Detail OLH' page needed updated for this change.

**Release Note - Now:** The SCR [CA-214921](#) modifies the system to include additional configurations to be evaluated during task distribution. The 'Task Type Detail', 'Task Sub-Type Detail', and 'Staff Detail OLH' pages have been updated for this change. The 'Online Help (OLH)' page's 'Task Settings' has been created for this change.

**Release Note Status:** Training Approved

*Team Estimate*

**Training PR-1:** Cristina Garcia

**Training ETC 1:** 31

**Training ETC Total:** 31

*Team Impact*

**Team Impact:**

Team	Person	Role
------	--------	------

*Migration Tracking*

**Potential Conversion Impact:** N/A

*QA*

**QA Review:** SCRB Review - 4/13/22

**QA Review Date:** 04/13/2022

**QA - Training:** Ivan Parra

**QA Training Review Status:** Completed

**QA Training Review Date:** 04/13/2022

**Attachments**

- CA-242863 Staff Detail.docx (23 kB)
- CA-242863 Task Settings.docx (15 kB)
- CA-242863 Task Sub-Type Detail.docx (19 kB)



CA-242863 Task Type Detail.docx (21 kB)

**Links**

**Relates**

<i>relates to</i>	[CA-214921]	DDIDs 2239 2387 FDS: Task Mgt - Task Assignment Factors and Worker Schedule	System Test
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# [CA-242881] Online Help: CA-203485 Online Help Updates

Created: 03/24/2022 08:32 AM - Updated: 04/20/2022 10:36 AM

<b>Status:</b>	System Test
<b>Project:</b>	CalSAWS
<b>Fix Version/s:</b>	22.05

<b>Type:</b>	SCR	<b>Assignee:</b>	Nour Bibars
<b>Reporter:</b>	Nour Bibars		
<b>Labels:</b>	AppDevOnlinePeerReviewed		

*Main*

<b>SCRB:</b>	Approved
<b>SCRB Approved Date:</b>	04/19/2022
<b>CCB:</b>	Pending
<b>Designer Contact:</b>	Cristina Garcia
<b>Policy/Design Consortium Contact:</b>	Dymas Pena
<b>Training Consortium Contact:</b>	Joyce Oshiro
<b>Team Responsible:</b>	Training
<b>Requested By:</b>	Consortium
<b>Project Phase (SCR):</b>	Production
<b>Change Type (SCR):</b>	Enhancement
<b>Impact Analysis:</b>	Training
<b>Training Impacted:</b>	CFP/WBT, Online Help
<b>Estimate:</b>	14
<b>Outreach Required:</b>	No
<b>Funding Source:</b>	CalSAWS M&E
<b>Current Design:</b>	<a href="#">CA-203485</a> updated the Program History and Program History Detail pages with e-Application functionality.
<b>Request:</b>	Update Online Help as per <a href="#">CA-203485</a> .
<b>Recommendation:</b>	Update the following pages in Online Help: 1) <Program> History 2) <Program> History Detail
<b>Migration Impact:</b>	No
<b>Migration Impact Description:</b>	N/A
<b>Migration Impact Analysis:</b>	No Impact
<b>Alternative Procedure Description:</b>	None
<b>In Development:</b>	03/31/2022
<b>Development Complete:</b>	03/31/2022
<b>Design in Progress:</b>	03/25/2022
<b>System Test:</b>	04/04/2022

**In Assembly Test:** 04/01/2022  
*Approval*  
**Expedite Changes:** Start Build  
**Expedite Approval:** Approved by Karen Rapponotti on 3/29/2022  
**SPG Status:** Approved  
**SPG Approved date:** 03/30/2022  
**SPG Priority:** Medium  
**SPG Score:** Approved by Janet Mitri  
**Committee:** Other  
**Non-Committee Review:** Approve Joyce Oshiro 03/25/2022

*Impacts*

**Approved:** 03/31/2022  
**Consortium Management Review:** No  
**Translations:** N/A  
**Peer Review Status:** Completed  
**Peer Review Resource:** Cristina Garcia  
**System Test Delivery Date:** 04/01/2022

*Content Revision*

**Content Revision Description-1:**  
 1. Recommendation Change:  
 Before:  
 After:  
 2. Estimate Change:  
 Before:  
 After:  
 3. Release Change:  
 Before:  
 After:  
 4. Funding Source Change:  
 Before:  
 After:

**Content Revision Description-2:**  
 1. Recommendation Change:  
 Before:  
 After:  
 2. Estimate Change:  
 Before:  
 After:  
 3. Release Change:  
 Before:  
 After:  
 4. Funding Source Change:  
 Before:  
 After:

**Content Revision Description-3:**  
 1. Recommendation Change:  
 Before:  
 After:  
 2. Estimate Change:  
 Before:  
 After:

3. Release Change:  
 Before:  
 After:  
 4. Funding Source Change:  
 Before:  
 After:

**Content Revision Description-4:**

1. Recommendation Change:  
 Before:  
 After:  
 2. Estimate Change:  
 Before:  
 After:  
 3. Release Change:  
 Before:  
 After:  
 4. Funding Source Change:  
 Before:  
 After:

*Release Notes*

**Release Note Required:** Yes

**Release Note - Previous Design/ Problem:** The SCR [CA-203485](#) updated the 'Program History' and 'Program History Detail' pages to have displayed the e-Application information. The 'Online Help' page needed to be updated for this change.

**Release Note - Now:** The Online Help pages for 'Program History' and 'Program History Detail' pages have been updated for SCR [CA-203485](#).

**Release Note - Functional Area:** Utilities

**Release Note Status:** Training Approved

*Team Estimate*

**Training PR-1:** Nour Bibars

**Training ETC 1:** 14

**Training ETC Total:** 14

*Team Impact*

Team Impact:	Team	Person	Role
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*Migration Tracking*

**Potential Conversion Impact:** N/A

*QA*

**QA Review:** SCRB Review - 4/13/22

**QA Review Date:** 04/13/2022

**QA - Training:** Ivan Parra

**QA Training Review Status:** Completed

**QA Training Review Date:** 04/18/2022

**Attachments**

- CA-242881 Program History Detail.docx (18 kB)
- CA-242881 Program History.docx (18 kB)

**Links**

**Relates**

<i>relates to</i>	[GA-203485]	Update to intake applications source/program history - Portal Applications	In Production
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# [CA-242882] Online Help: CA-208186 Online Help Update

Created: 03/24/2022 08:51 AM - Updated: 04/20/2022 10:36 AM

<b>Status:</b>	System Test
<b>Project:</b>	CalSAWS
<b>Fix Version/s:</b>	22.05

<b>Type:</b>	SCR	<b>Assignee:</b>	Nour Bibars
<b>Reporter:</b>	Nour Bibars		
<b>Labels:</b>	None		

*Main*

<b>SCRB:</b>	Approved
<b>SCRB Approved Date:</b>	04/19/2022
<b>CCB:</b>	Pending
<b>Designer Contact:</b>	Cristina Garcia
<b>Policy/Design Consortium Contact:</b>	Gingko Luna
<b>Training Consortium Contact:</b>	Joyce Oshiro
<b>Team Responsible:</b>	Training
<b>Requested By:</b>	Consortium
<b>Project Phase (SCR):</b>	Production
<b>Change Type (SCR):</b>	Enhancement
<b>Impact Analysis:</b>	Training
<b>Training Impacted:</b>	CFP/WBT, Online Help
<b>Estimate:</b>	7
<b>Outreach Required:</b>	No
<b>Funding Source:</b>	CalSAWS M&E
<b>Current Design:</b>	<a href="#">CA-208186</a> Updates Online Help to support Customer Activity Detail changes
<b>Request:</b>	Update Online Help per <a href="#">CA-208186</a>
<b>Recommendation:</b>	Update the following Online Help page: 1) Customer Activity Detail
<b>Migration Impact:</b>	No
<b>Migration Impact Description:</b>	N/A
<b>Migration Impact Analysis:</b>	No Impact
<b>Alternative Procedure Description:</b>	None
<b>In Development:</b>	03/31/2022
<b>Development Complete:</b>	03/31/2022
<b>Design in Progress:</b>	03/24/2022
<b>System Test:</b>	04/04/2022
<b>In Assembly Test:</b>	04/01/2022

*Approval*

**Expedite Changes:** Start Build  
**Expedite Approval:** Approved by Karen Rapponotti on 3/29/2022  
**SPG Status:** Approved  
**SPG Approved date:** 03/30/2022  
**SPG Priority:** Medium  
**SPG Score:** Approved by Janet Mitri  
**Committee:** Other  
**Non-Committee Review:** Approve Joyce Oshiro 03/24/2022

*Impacts*

**Approved:** 03/31/2022  
**Consortium Management Review:** No

**Translations:** N/A  
**Peer Review Status:** Completed  
**Peer Review Resource:** Cristina Garcia

**System Test Delivery Date:** 04/01/2022

*Content Revision*

**Content Revision Description-1:**  
 1. Recommendation Change:  
 Before:  
 After:  
 2. Estimate Change:  
 Before:  
 After:  
 3. Release Change:  
 Before:  
 After:  
 4. Funding Source Change:  
 Before:  
 After:

**Content Revision Description-2:**  
 1. Recommendation Change:  
 Before:  
 After:  
 2. Estimate Change:  
 Before:  
 After:  
 3. Release Change:  
 Before:  
 After:  
 4. Funding Source Change:  
 Before:  
 After:

**Content Revision Description-3:**  
 1. Recommendation Change:  
 Before:  
 After:  
 2. Estimate Change:  
 Before:  
 After:  
 3. Release Change:  
 Before:  
 After:

<b>Content Revision Description-4:</b>	4. Funding Source Change: Before: After:  1. Recommendation Change: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After:						
<i>Release Notes</i>							
<b>Release Note Required:</b>	Yes						
<b>Release Note - Previous Design/ Problem:</b>	The SCR <a href="#">CA-208186</a> updated the 'Customer Activity Detail' page. As a result, the 'Online Help' page needed to be updated for this change.						
<b>Release Note - Now:</b>	The 'Customer Activity Detail Online Help' page has been updated for SCR <a href="#">CA-208186</a> .						
<b>Release Note - Functional Area:</b>	Utilities						
<b>Release Note Status:</b>	Training Approved						
<i>Team Estimate</i>							
<b>Training PR-1:</b>	Nour Bibars						
<b>Training ETC 1:</b>	7						
<b>Training ETC Total:</b>	7						
<i>Team Impact</i>							
<b>Team Impact:</b>	<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 33%;">Team</th> <th style="width: 33%;">Person</th> <th style="width: 33%;">Role</th> </tr> </thead> <tbody> <tr> <td> </td> <td> </td> <td> </td> </tr> </tbody> </table>	Team	Person	Role			
Team	Person	Role					
<i>Migration Tracking</i>							
<b>Potential Conversion Impact:</b>	N/A						
QA							
<b>QA Review:</b>	SCRB Review - 4/13/22						
<b>QA Review Date:</b>	04/13/2022						
<b>QA - Training:</b>	Ivan Parra						
<b>QA Training Review Status:</b>	Completed						
<b>QA Training Review Date:</b>	04/18/2022						

<b>Attachments</b>
CA-242882 Customer Activity Detail.docx (19 kB)

<b>Links</b>
<b>Relates</b>
<i>relates to</i> <a href="#">[CA-208186]</a> Modify Customer Activity Detail page to retain all Activity status history      In Production





# [CA-242938] Online Help: CA-208191 Online Help Updates

Created: 03/25/2022 10:38 AM - Updated: 04/20/2022 10:36 AM

<b>Status:</b>	System Test
<b>Project:</b>	CalSAWS
<b>Fix Version/s:</b>	22.05

<b>Type:</b>	SCR	<b>Assignee:</b>	Nour Bibars
<b>Reporter:</b>	Nour Bibars		
<b>Labels:</b>	None		

*Main*

<b>SCRB:</b>	Approved
<b>SCRB Approved Date:</b>	04/19/2022
<b>CCB:</b>	Pending
<b>Designer Contact:</b>	Cristina Garcia
<b>Policy/Design Consortium Contact:</b>	Maggie Orozco-Vega
<b>Training Consortium Contact:</b>	Tatiana Muresan
<b>Team Responsible:</b>	Training
<b>Requested By:</b>	Consortium
<b>Project Phase (SCR):</b>	Production
<b>Change Type (SCR):</b>	New Policy
<b>Regulation Reference:</b>	ACWDLs 17-12, 18-26, 20-28
<b>Regulation Letter Issue Date:</b>	03/27/2017
<b>Regulation Effective Date:</b>	03/27/2017
<b>Impact Analysis:</b>	Training
<b>Training Impacted:</b>	Online Help
<b>Estimate:</b>	7
<b>Outreach Required:</b>	No
<b>Funding Source:</b>	CalSAWS M&E
<b>Current Design:</b>	<a href="#">CA-208191</a> Updates Online Help to support Authorized Representative changes
<b>Request:</b>	Update Online Help per <a href="#">CA-208191</a>
<b>Recommendation:</b>	Update the following Online Help pages: 1) Authorized Representative Detail
<b>Migration Impact:</b>	No
<b>Migration Impact Description:</b>	N/A
<b>Alternative Procedure Description:</b>	N/A
<b>In Development:</b>	03/31/2022
<b>Development Complete:</b>	03/31/2022
<b>Design in Progress:</b>	03/30/2022

**System Test:** 04/04/2022  
**In Assembly Test:** 04/01/2022  
*Approval*  
**Expedite Changes:** Start Build  
**Expedite Approval:** Approved by Karen Rapponotti on 3/20/2022  
**SPG Status:** Approved  
**SPG Approved date:** 03/31/2022  
**SPG Priority:** Medium  
**SPG Score:** Approved by Janet Mitri  
**Committee:** Other  
**Non-Committee Review:** Approved by Tatiana Muresan on 3/30/2022  
*Impacts*  
**Approved:** 03/31/2022  
**Consortium Management Review:** No  
**Translations:** N/A  
**Peer Review Status:** Completed  
**Peer Review Resource:** Cristina Garcia  
**System Test Delivery Date:** 04/01/2022  
*Content Revision*  
**Content Revision Description-1:** 1. Recommendation Change:  
Before:  
After:  
2. Estimate Change:  
Before:  
After:  
3. Release Change:  
Before:  
After:  
4. Funding Source Change:  
Before:  
After:  
**Content Revision Description-2:** 1. Recommendation Change:  
Before:  
After:  
2. Estimate Change:  
Before:  
After:  
3. Release Change:  
Before:  
After:  
4. Funding Source Change:  
Before:  
After:  
**Content Revision Description-3:** 1. Recommendation Change:  
Before:  
After:  
2. Estimate Change:  
Before:

	After:						
	3. Release Change:						
	Before:						
	After:						
	4. Funding Source Change:						
	Before:						
	After:						
<b>Content Revision Description-4:</b>	1. Recommendation Change:						
	Before:						
	After:						
	2. Estimate Change:						
	Before:						
	After:						
	3. Release Change:						
	Before:						
	After:						
	4. Funding Source Change:						
	Before:						
	After:						
<i>Release Notes</i>							
<b>Release Note Required:</b>	Yes						
<b>Release Note - Previous Design/ Problem:</b>	Prior to Release 22.05, the 'Online Help' page did not support the 'Authorized Representative Detail' page (Additional Contact information).						
<b>Release Note - Now:</b>	Due to the implementation of SCR <a href="#">CA-242938</a> , the 'Online Help' page has been updated to include instructions for the 'Authorized Representative Detail' page.						
<b>Release Note Status:</b>	Training Approved						
<i>Team Estimate</i>							
<b>Training PR-1:</b>	Nour Bibars						
<b>Training ETC 1:</b>	7						
<b>Training ETC Total:</b>	7						
<i>Team Impact</i>							
<b>Team Impact:</b>	<table border="1" style="width:100%; border-collapse: collapse;"> <thead> <tr> <th style="width:33%;">Team</th> <th style="width:33%;">Person</th> <th style="width:33%;">Role</th> </tr> </thead> <tbody> <tr> <td> </td> <td> </td> <td> </td> </tr> </tbody> </table>	Team	Person	Role			
Team	Person	Role					
<i>Migration Tracking</i>							
<b>Potential Conversion Impact:</b>	N/A						
QA							
<b>QA Review:</b>	SCRB Review - 4/13/22						
<b>QA Review Date:</b>	04/13/2022						
<b>QA - Training:</b>	Ivan Parra						
<b>QA Training Review Status:</b>	Completed						
<b>QA Training Review Date:</b>	04/18/2022						

<b>Attachments</b>
CA-242938 Authorized Representative Detail.docx (20 kB)

<b>Links</b>
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**Relates**

*relates to*

[CA-208191]

Changes to the Designation and Responsibilities of the Medi-Cal  
Authorized Representative

In Production



# [CA-243499] Online Help: OLH updates to support Case Data Removal Functionality CA-229305

Created: 04/06/2022 07:59 AM - Updated: 04/20/2022 11:24 AM

<b>Status:</b>	System Test
<b>Project:</b>	CalSAWS
<b>Fix Version/s:</b>	22.05

<b>Type:</b>	SCR	<b>Assignee:</b>	Nour Bibars
<b>Reporter:</b>	Cristina Garcia		
<b>Labels:</b>	None		

*Main*

<b>SCRB:</b>	Approved
<b>SCRB Approved Date:</b>	04/19/2022
<b>CCB:</b>	Pending
<b>Designer Contact:</b>	Cristina Garcia
<b>Policy/Design Consortium Contact:</b>	Frederick Gains
<b>Training Consortium Contact:</b>	Joyce Oshiro
<b>Team Responsible:</b>	Training
<b>Requested By:</b>	Consortium
<b>Project Phase (SCR):</b>	Production
<b>Change Type (SCR):</b>	Enhancement
<b>Impact Analysis:</b>	Training
<b>Training Impacted:</b>	Online Help
<b>Estimate:</b>	17
<b>Outreach Required:</b>	No
<b>Funding Source:</b>	CalSAWS M&E
<b>Current Design:</b>	<a href="#">CA-229305</a> updates Case Data Removal functionality.
<b>Request:</b>	Update Online help to support the Case Data Removal functionality based on <a href="#">CA-229305</a> .
<b>Recommendation:</b>	Add the following Online Help page: - Case Data Removal Detail Update the following Online Help page: - Case Summary Add the following to the Online Help Reports Overview: - Case Data Removal Identification Report - Case Data Removal Override Report - Case Data Removal Completion Report
<b>Migration Impact:</b>	No
<b>Migration Impact Description:</b>	N/A
<b>Migration Impact Analysis:</b>	No Impact
<b>Alternative Procedure Description:</b>	None
<b>In Development:</b>	04/07/2022

**Development Complete:** 04/07/2022

**Design in Progress:** 04/06/2022

**System Test:** 04/10/2022

**In Assembly Test:** 04/07/2022

*Approval*

**Expedite Changes:** Start Build

**Expedite Approval:** Approved by Karen Rapponotti on 4/7/2022

**SPG Status:** Approved

**SPG Approved date:** 04/07/2022

**SPG Priority:** Medium

**SPG Score:** Approved by Janet Mitri

**Committee:** Other

**Non-Committee Review:** Approve Joyce Oshiro 04/06/2022

*Impacts*

**Approved:** 04/07/2022

**Consortium Management Review:** No

**Translations:** N/A

**Peer Review Status:** Completed

**Peer Review Resource:** Cristina Garcia

**System Test Delivery Date:** 04/08/2022

*Content Revision*

**Content Revision Description-1:**

- 1. Recommendation Change:  
Before:  
After:
- 2. Estimate Change:  
Before:  
After:
- 3. Release Change:  
Before:  
After:
- 4. Funding Source Change:  
Before:  
After:

**Content Revision Description-2:**

- 1. Recommendation Change:  
Before:  
After:
- 2. Estimate Change:  
Before:  
After:
- 3. Release Change:  
Before:  
After:
- 4. Funding Source Change:  
Before:  
After:

**Content Revision Description-3:**

- 1. Recommendation Change:  
Before:  
After:
- 2. Estimate Change:  
Before:  
After:
- 3. Release Change:  
Before:  
After:
- 4. Funding Source Change:  
Before:  
After:

**Content Revision Description-4:**

- 1. Recommendation Change:  
Before:  
After:
- 2. Estimate Change:  
Before:  
After:
- 3. Release Change:  
Before:  
After:
- 4. Funding Source Change:  
Before:  
After:

*Release Notes*

**Release Note Required:** Yes

**Release Note - Previous Design/ Problem:** The 'Online Help' page needed to be updated to support the case data removal functionality based on [CA-229305](#).

**Release Note - Now:** The 'Online Help' page for the 'Case Summary' page has been updated. An 'Online Help' page for the 'Case Data Removal Detail' page has been added. The 'Case Data Removal Identification Report' and 'Case Data Removal Override Report' have been added to the 'Online Help Reports Overview'.

**Release Note Status:** Training Approved

*Team Estimate*

**Training PR-1:** Nour Bibars

**Training ETC 1:** 17

**Training ETC Total:** 17

*Team Impact*

**Team Impact:**

Team	Person	Role
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*Migration Tracking*

**Potential Conversion Impact:** N/A

QA

**QA Review:** SCR'B Review - 4/13/22

**QA Review Date:** 04/13/2022

**QA - Training:** Ivan Parra

**QA Training Review Status:** Completed

**QA Training Review**    04/13/2022  
**Date:**

**Attachments**

- CA-243499 Case Data Removal Detail.docx (16 kB)
- CA-243499 Case Summary.docx (22 kB)
- CA-243499 Reports Overview Update.xlsx (9 kB)

**Links**

**Relates**

*relates to*            [\[CA-229305\]](#)            Implement CalSAWS Case Data Removal Functionality Sprint 5            In Production





# [CA-210573] CW Family Reunification Time on Aid

Created: 09/17/2019 08:12 AM - Updated: 04/20/2022 11:24 AM

<b>Status:</b>	Pending Approval		
<b>Project:</b>	CalSAWS		
<b>Fix Version/s:</b>	22.07		

<b>Type:</b>	SCR		
<b>Reporter:</b>	Lien Phan	<b>Assignee:</b>	Sidhant Garg
<b>Labels:</b>	PartnerIntegrationTesting		

*Main*

<b>SCRB:</b>	Approved
<b>SCRB Approved Date:</b>	04/19/2022
<b>CCB:</b>	Pending
<b>Designer Contact:</b>	Jimmy Tu
<b>Policy/Design Consortium Contact:</b>	Gingko Luna
<b>Application Development Consortium Contact:</b>	Lien Phan
<b>Team Responsible:</b>	Fiscal
<b>Requested By:</b>	ACL
<b>Project Phase (SCR):</b>	Production
<b>Change Type (SCR):</b>	New Policy
<b>Regulation Reference:</b>	ACL 19-112; AB 236 Time on Aid ACL_9-16-19 DRAFT
<b>Regulation Letter Issue Date:</b>	09/15/2019
<b>Regulation Effective Date:</b>	12/31/2017
<b>Impact Analysis:</b>	Data Impact
<b>Estimate:</b>	221
<b>Outreach Required:</b>	Yes
<b>Outreach Description:</b>	Need WDTIP interface
<b>Funding Source:</b>	CalSAWS M&E
<b>Other Agency Cross Reference:</b>	CIV-105081
<b>Current Design:</b>	<p>Prior to AB236, CalWORKs Family Reunification (FR) case were only authorized to receive supportive services. Receiving supportive services does not impact the recipient's CalWORKs 48-month time clock and therefore the associated aid codes (4R and 4P) were not included in the TRAC System. Time limit months are automatically created for CalWORKs and Temporary Homeless Assistance programs after EDBC is run and approved. This information will also be automatically sent to WDTIP/TRAC. If there are any additional updates to a specific benefit month after a time limit month is created for CalWORKs or Homeless – Temp, the system automatically adjusts the Program Code and Aid Code information for a time limit month if there is a subsequent EDBC with new information.</p> <p><a href="#">CA-217944</a> updated the CalWORKs MTC from 48 months to 60 months and repealed the WTW 24 MTC effective 5/1/2022.</p>
<b>Request:</b>	Homeless Assistance (HA) benefits are considered CalWORKs Special Needs payments and Special Needs payments do count as receipt of aid towards a recipient's CalWORKs 48-month time

limits; therefore, these aid codes need to be added to the TRAC system so that all counties can appropriately track time-on-aid data for recipients in CalWORKs FR cases that receive CalWORKs or Temporary Homeless Assistance benefits requested in ACL 19-112 and the "WDTIP Table – Family Reunification TANF Cleanup" document.

**Recommendation:** 1. Update Code Detail Category 184 for claim Aid Codes '4R' and '4P' as Non-Federal.  
2. Update Code Detail Category 1166 to include mapping for aid codes '4R' and '4P' for CalWORKs and Temporary Homeless Assistance programs.

**Migration Impact:** No

**Migration Impact Description:** [CA-210573](#) will be implemented the change at the same time with CIV-105081

**Migration Impact Type:** Prior to Migration

**Migration Impact Analysis:** No Impact

**Alternative Procedure Description:** N/a

**Committee Review:** 02/28/2022

**Design in Progress:** 12/09/2021

*Approval*

**Expedite Changes:** No

**SPG Status:** Approved

**SPG Approved date:** 09/07/2021

**SPG Priority:** High

**SPG Score:** 74

**Committee:** CalWORKs/CalFresh

**Submitted to Committee:** 02/24/2022

**Committee Approval Due Date:** 03/17/2022

**Approved by Committee:** 03/17/2022

**Region 1 (A):** Approved

**Region 1 (B):** Approved

**Region 2:** Approved

**Region 3:** Approved

**Region 4 (A):** Approved

**Region 4 (B):** Approved

**Region 5 (A):** Approved

**Region 5 (B):** Approved

**Region 5 (C):** Approved

**Region 6 (A):** Approved

**Region 6 (B):** Approved

**Region 6 (C):** Approved

*Impacts*

**Consortium Management Review:** No

**Programs Impacted:** CalWORKs

<b>Translations:</b>	N/A
<b>County Validation:</b>	Scheduled
<i>Content Revision</i>	
<b>Content Revision Description-1:</b>	1. Recommendation Change: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After:
<b>Content Revision Description-2:</b>	1. Recommendation Change: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After:
<b>Content Revision Description-3:</b>	1. Recommendation Change: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After:
<b>Content Revision Description-4:</b>	1. Recommendation Change: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After:
<i>Release Notes</i>	
<b>Release Note Required:</b>	No
<i>Team Estimate</i>	
<b>Batch/Interfaces PR-1:</b>	Edgars Reinholds

**Batch/Interfaces ETC 1:** 25  
**Batch/Interfaces PR-2:** Avinda Bandaranayake  
**Batch/Interfaces ETC Total:** 25  
**Fiscal ETC 1:** 79  
**Fiscal ETC Total:** 79  
**System Test Support ETC 1:** 97  
**System Test Support ETC Total:** 97  
**Unallocated Hours:** 20

*Team Impact*

**Team Impact:**

Team	Person	Role
Batch/Interfaces	SuksantiH	Designer

*Migration Tracking*

**Potential Conversion Impact:** N/A

QA

**QA Review Date:** 04/15/2022

**QA - Functional:** Jacob Dorame

**QA Functional Review Status:** Completed

**QA Functional Review Status Date:** 04/15/2022

**Attachments**

- 19\_112.pdf (166 kB)
- CA-210573 CW Family Reunification Time on Aid.docx (56 kB)
- SPG Scorecard CA-210573.xlsx (33 kB)
- WDTIP Table - Family Reunificaiton \_ TANF Cleanup.docx (38 kB)

**Comments**

*Gingko Luna added a comment - 09/07/2021 04:49 PM*

SPG Approval by K. Rapannotti 9/7/2021

*Gingko Luna added a comment - 03/29/2022 01:12 PM*

R1 Approves (M. Demetrius)

R2 Approves (L. Corniel)

R3 Approves (B. Hill)

R4 Approves (L. Catuto)

R5 Approves (A. Arevalo)

R6 Approves (L. Afrikyan)



# [CA-210766] LA County: Modify the Daily Payroll Certification Report

Created: 09/26/2019 04:42 PM - Updated: 04/20/2022 10:36 AM

<b>Status:</b>	Approved
<b>Project:</b>	CalSAWS
<b>Fix Version/s:</b>	22.07

<b>Type:</b>	SCR	<b>Assignee:</b>	Susanna Martinez
<b>Reporter:</b>	Sheryl E. Eppler		
<b>Labels:</b>	None		

*Main*

<b>SCRB:</b>	Approved
<b>SCRB Approved Date:</b>	04/19/2022
<b>CCB:</b>	Pending
<b>Designer Contact:</b>	Susanna Martinez
<b>Policy/Design Consortium Contact:</b>	Sheryl E. Eppler
<b>Application Development Consortium Contact:</b>	Ana Cruz
<b>Team Responsible:</b>	Reports
<b>Requested By:</b>	Los Angeles
<b>Project Phase (SCR):</b>	Production
<b>Change Type (SCR):</b>	Enhancement
<b>Impact Analysis:</b>	Security
<b>Training Impacted:</b>	Online Help
<b>Estimate:</b>	474
<b>Outreach Required:</b>	No
<b>Funding Source:</b>	CalSAWS M&E
<b>Other Agency Cross Reference:</b>	CER# <a href="#">CA-210433</a>

**Current Design:** Currently, a daily report for each department is manually created and provided to the Auditor-Controller Disbursement Division. Each report lists the SWR or TWR file name, total record count and total dolar amount, which are listed on the trailer record on the files. The report also lists the department contact name and contact information as well as the submission date, which is the date the file is submitted on eCAPS. The purpose of this report is for the department (DPSS or DCFS) to certify that a payment file has been submitted to eCAPS and to confirm the total payment records and dollar amount sent on the file. The files are currently accessed through WCC, the application where all interface files are stored. Currently, there is a similar report in LRS, which in LEADER, the legacy system, used to serve a similar purpose.

**Request:** The report is not formatted according to the Auditor-Controller current requirements.

**Recommendation:** We are requesting that the existing LRS report (Daily Payroll Certification Report) be modified to accommodate the current manual process. The Daily Payroll Certification Report was the legacy system report-LEADER and was then implemented with LRS. The report, however, is not in the format the Auditor-Controller has requested. The report name as well as contact name and phone number need to be changed in the report. The contact name and number should be determined during design. The report should accomodate both departments, DCFS and DPSS

<b>Migration Impact:</b>	No
<b>Migration Impact Analysis:</b>	No Impact
<b>Alternative Procedure Description:</b>	N/A
<b>Design in Progress:</b>	02/23/2022
<i>Approval</i>	
<b>Expedite Changes:</b>	Start Build
<b>Expedite Approval:</b>	Expedited start build approval provided by Karen J. Rapponotti on 4/13/2022
<b>SPG Status:</b>	Select a value
<b>SPG Approved date:</b>	03/28/2022
<b>SPG Priority:</b>	Low
<b>SPG Score:</b>	37
<b>Committee:</b>	State/Fiscal Reports
<b>Non-Committee Review:</b>	R6 - Approved by Patrick Kwong, Ana Moreno, Jacqueline Bustos, Mario Palacios 4/12/2022 confirmed with county Auditor Controller 4/13/2022
<i>Impacts</i>	
<b>Approved:</b>	04/18/2022
<b>Consortium Management Review:</b>	No
<b>Translations:</b>	N/A
<b>County Validation:</b>	Scheduled
<b>Create System Design Task?:</b>	Complete
<i>Content Revision</i>	
<b>Content Revision Description-1:</b>	1. Recommendation Change: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After:
<b>Content Revision Description-2:</b>	1. Recommendation Change: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After:
<b>Content Revision Description-3:</b>	1. Recommendation Change: Before:

After:  
 2. Estimate Change:  
 Before:  
 After:  
 3. Release Change:  
 Before:  
 After:  
 4. Funding Source Change:  
 Before:  
 After:

**Content Revision Description-4:**

1. Recommendation Change:  
 Before:  
 After:  
 2. Estimate Change:  
 Before:  
 After:  
 3. Release Change:  
 Before:  
 After:  
 4. Funding Source Change:  
 Before:  
 After:

*Release Notes*

**Release Note Required:** No

*Team Estimate*

**Reports ETC 1:** 249  
**Reports ETC 2:** 40  
**Reports ETC 3:** 40  
**Reports ETC Total:** 329  
**Reports Test ETC 1:** 110  
**Reports Test ETC 2:** 35  
**Reports Test ETC Total:** 145

*Team Impact*

Team Impact:	Team	Person	Role

*Migration Tracking*

**Potential Conversion Impact:** N/A  
**Migration Cutover Impact:** N/A

*QA*

**QA Review:** SCRB Review No Comments  
**QA Review Date:** 04/14/2022  
**QA - Functional:** Denise Barajas  
**QA Functional Review Status:** Completed  
**QA Functional Review Status Date:** 04/14/2022

**Attachments**

CA-210433.pdf (11 kB)  
CA-210766 - Expedited Approval (SPG Approval).msg (87 kB)  
CA-210766 LA County Modify the Daily Payroll Certification Report.docx (395 kB)  
CER 210433.doc (191 kB)  
CER-Interface Control Report-Updated 12 07 2021.doc (194 kB)  
CH Interface Control Report 03 02 2022.xls (35 kB)  
Copy of 2022 CalSAWS Auto Calendar Final v.3-Scheduled Jobs.xlsx (30 kB)  
RE Review 2 CA-210766 LA County Modify the Daily Payroll Certification Report.msg (151 kB)  
Re Expedited Build Start - CA-210766.msg (94 kB)  
SPG Scorecard 210766.xlsx (32 kB)  
SS Interface Control Report 03-01-2022.xls (133 kB)

**Comments**

*Claudia Pinto added a comment - 04/12/2022 04:52 PM*

R6 - Approved by Patrick Kwong, Ana Moreno, Jacqueline Bustos, Mario Palacios 4/12/2022 confirmed with county Auditor Controller 4/13/2022

*Ravneet Bhatia added a comment - 04/18/2022 05:22 PM*

Expedited start build approval provided by Karen J. Rapponotti on 4/13/2022. Approval email is attached. [Re Expedited Build Start - CA-210766.msg](#)





# [CA-212167] Warrant Alignment Testing for CalWIN Rush Warrants

Created: 12/03/2019 01:49 PM - Updated: 04/20/2022 10:36 AM

<b>Status:</b>	Approved
<b>Project:</b>	CalSAWS
<b>Fix Version/s:</b>	22.07

<b>Type:</b>	SCR	<b>Assignee:</b>	Unassigned
<b>Reporter:</b>	Lawrence Samy		
<b>Labels:</b>	None		

*Main*

<b>SCRB:</b>	Approved
<b>SCRB Approved Date:</b>	04/19/2022
<b>CCB:</b>	Pending
<b>Designer Contact:</b>	Nithya Chereddy
<b>Policy/Design Consortium Contact:</b>	Sheryl E. Eppler
<b>Application Development Consortium Contact:</b>	Ana Cruz
<b>Team Responsible:</b>	Client Correspondence
<b>Requested By:</b>	Consortium
<b>Project Phase (SCR):</b>	Migration
<b>Change Type (SCR):</b>	Enhancement
<b>Impact Analysis:</b>	Other
<b>Training Impacted:</b>	N/A
<b>Estimate:</b>	618
<b>Outreach Required:</b>	No
<b>Funding Source:</b>	CalSAWS M&E
<b>Current Design:</b>	With <a href="#">CA-207467</a> , Rush warrants for CalWIN Counties were added to CalSAWS.
<b>Request:</b>	Align warrant template fields
<b>Recommendation:</b>	Conduct warrant alignment testing with each of the CalWIN Counties to ensure each field in their warrant template is aligned. Note: CalWIN Rush warrants were added to CalSAWS system as part of the SCRs <a href="#">CA-207467</a> , <a href="#">CA-213675</a> , <a href="#">CA-229976</a>
<b>Migration Impact:</b>	No
<b>Alternative Procedure Description:</b>	N/A
<b>Design in Progress:</b>	03/09/2022

*Approval*

<b>Expedite Changes:</b>	Start Build
<b>Expedite Approval:</b>	Approved by Karen on 03/28/2022
<b>SPG Status:</b>	Approved
<b>SPG Approved date:</b>	03/28/2022
<b>SPG Priority:</b>	Medium
<b>SPG Score:</b>	64

<b>Committee:</b>	Other
<b>Non-Committee Review:</b>	Sheryl Eppler & CalWIN Counties via CRFI 22-012 - 04/13/2022
<i>Impacts</i>	
<b>Approved:</b>	03/28/2022
<b>Consortium Management Review:</b>	No
<b>Programs Impacted:</b>	AAP, CalLearn, CalWORKs, CAPI, Child Care, Diversion, Foster Care, General Relief, Homeless Perm, Homeless Temp, Immediate Need, Kin-GAP, RCA/RMA, Refugee, Welfare-to-Work/Gain
<b>Translations:</b>	N/A
<b>County Validation:</b>	Scheduled
<b>Counties Impacted:</b>	CalWIN
<i>Content Revision</i>	
<b>Content Revision Description-1:</b>	1. Recommendation Change: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After:
<b>Content Revision Description-2:</b>	1. Recommendation Change: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After:
<b>Content Revision Description-3:</b>	1. Recommendation Change: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After:
<b>Content Revision Description-4:</b>	1. Recommendation Change: Before: After: 2. Estimate Change: Before: After:

3. Release Change:  
 Before:  
 After:  
 4. Funding Source Change:  
 Before:  
 After:

*Release Notes*

**Release Note Required:** No

*Team Estimate*

**Client Correspondence ETC 1:** 396

**Client Correspondence ETC 2:** 79

**Client Correspondence ETC Total:** 475

**Release Communication Support ETC-1:** 29

**Release Communication Support ETC Total:** 29

**Tech Arch ETC 1:** 24

**Tech Arch ETC Total:** 24

**System Test Support ETC 1:** 75

**System Test Support ETC 2:** 15

**System Test Support ETC Total:** 90

*Team Impact*

**Team Impact:**

Team	Person	Role
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*Migration Tracking*

**Potential Conversion Impact:** N/A

*QA*

**QA Review:** SCR'B - 3/31/22, 4/5/22 (pulled out), 4/14/22, 4/19/22

**QA - Functional:** Pandu Gupta

**QA Functional Review Status:** Completed

**QA Functional Review Status Date:** 04/19/2022

**Attachments**

SPG Scorecard CA-212167.xlsx (33 kB)

**Links**

**Cloners**

*is cloned by* [CA-213129] DDID 1967: Warrant Alignment Testing for C-IV Rush Warrants In Production

**Relates**

*relates to* [CA-229976] DDID 347 - Migrate Rush Warrant Functionality and Warrant Print Stocks to CalSAWS for CalWIN Counties - Phase 3 System Test

*relates to* [CA-207467] DDID 347 - Migrate Rush Warrant Functionality and Warrant Print Stocks to CalSAWS In Production

*relates to* [CA-213675] DDID 347 - Migrate Rush Warrant Functionality and Warrant Print Stocks to CalSAWS for CalWIN Counties - Phase 2 In Production

**Comments**

*Roger Perez added a comment - 04/14/2020 10:34 AM*

Warrant alignment testing should be conducted along side CalSAWS CalWIN Interface Partner Testing for the migration counties

*Amy Gill added a comment - 01/04/2021 05:39 PM*

Funding Source change to LRS M&E approved by Karen Rapponotti on 12/9/2020.



# [CA-233589] 2022 Medicare Savings Program Property Limit

Created: 09/17/2021 06:31 PM - Updated: 04/20/2022 11:24 AM - Resolved: 01/20/2022 08:56 AM

<b>Status:</b>	Pending Approval
<b>Project:</b>	CalSAWS
<b>Fix Version/s:</b>	22.07

<b>Type:</b>	SCR	<b>Assignee:</b>	Unassigned
<b>Reporter:</b>	Elisa Miller		
<b>Labels:</b>	None		

*Main*

<b>SCRB:</b>	Approved
<b>SCRB Approved Date:</b>	04/19/2022
<b>CCB:</b>	Pending
<b>Designer Contact:</b>	Tisha Mutreja
<b>Policy/Design Consortium Contact:</b>	Nina Butler
<b>Tester:</b>	Paul Robertson
<b>Team Responsible:</b>	CalHEERS
<b>Requested By:</b>	ACWDL
<b>Project Phase (SCR):</b>	Production
<b>Change Type (SCR):</b>	New Policy
<b>Regulation Reference:</b>	ACWDL 22-06
<b>Regulation Letter Issue Date:</b>	03/29/2022
<b>Regulation Effective Date:</b>	01/01/2022
<b>Impact Analysis:</b>	N/A
<b>Training Impacted:</b>	N/A
<b>Estimate:</b>	75
<b>Outreach Required:</b>	Yes
<b>Outreach Description:</b>	CIT will be published for the generated list.
<b>Funding Source:</b>	CalSAWS M&E
<b>Current Design:</b>	Property limits for the Medicare Savings Program (MSP) were last updated in CalSAWS for 2021. The current MSP Property Limits are: Property Limit - Single: \$ 7,970 Property Limit - Couple: \$ 11,960
<b>Request:</b>	Effective January 1, 2022, ACWDL 22-06 revises the Medicare Savings Program (MSP) property limit amounts to be used in determining eligibility. The property limits used to determine MSP eligibility increased in 2022. The 2022 MSP Property Limits are: Property Limit - Single: \$ 8,400 Property Limit - Couple: \$ 12,600 New Property limits for the MSP needs to be updated to 2022 amounts.
<b>Recommendation:</b>	1. Update code_detl.catgry_id = "335" reference table to accommodate MSP Property limits effective 01/01/2022. a) Update code_num_identif : "AG" Property Limit - Single value to \$8,400 b) Update code_num_identif : "AH" Property Limit - Couple value to \$12,600

2. Generate a list of cases that have a Medicare Premium Payment Program (MPPP) person who was denied or discontinued for over resources, but their property total was under the new value from 01/01/2022 through the date of implementation for this SCR.

List Name: Denied/Discontinued MPPP for over resources

The list will consist of below columns -

- Case Name
- Case Number
- County
- Unit
- Unit Name
- Office Name
- Worker ID
- Benefit Month

County Action: These cases failed MPPP property budgets from 01/2022 onwards using 2021 property limit values. The user will need to review the cases and process EDBC, if needed.

List will be posted at:

CalSAWS Web Portal>System Changes>SCR and SIR Lists>2022>[CA-233589](#)

<b>Migration Impact:</b>	No
<b>Alternative Procedure Description:</b>	Override EDBC
<b>Rejected:</b>	01/20/2022
<b>Design in Progress:</b>	02/10/2022
<i>Approval</i>	
<b>Expedite Changes:</b>	No
<b>SPG Status:</b>	Approved
<b>SPG Approved date:</b>	02/11/2022
<b>SPG Priority:</b>	High
<b>SPG Score:</b>	80
<b>Committee:</b>	Medi-Cal/CMSP
<b>Non-Committee Review:</b>	Streamline approval per K. Rapponotti via email on 2/10/2022/EM
<i>Impacts</i>	
<b>Consortium Management Review:</b>	No
<b>Programs Impacted:</b>	Medi-Cal/MSP/CMSP
<b>Translations:</b>	N/A
<b>System Test Delivery Date:</b>	05/27/2022
<b>Rejection Reason (SCR):</b>	Duplicated
<b>Create System Design Task?:</b>	Complete
<b>Counties Impacted:</b>	All
<i>Content Revision</i>	
<b>Content Revision Description-1:</b>	1. Recommendation Change: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before:

	After:
	4. Funding Source Change:
	Before:
	After:
<b>Content Revision Description-2:</b>	1. Recommendation Change:
	Before:
	After:
	2. Estimate Change:
	Before:
	After:
	3. Release Change:
	Before:
	After:
	4. Funding Source Change:
	Before:
	After:
<b>Content Revision Description-3:</b>	1. Recommendation Change:
	Before:
	After:
	2. Estimate Change:
	Before:
	After:
	3. Release Change:
	Before:
	After:
	4. Funding Source Change:
	Before:
	After:
<b>Content Revision Description-4:</b>	1. Recommendation Change:
	Before:
	After:
	2. Estimate Change:
	Before:
	After:
	3. Release Change:
	Before:
	After:
	4. Funding Source Change:
	Before:
	After:
<i>Release Notes</i>	
<b>Release Note Required:</b>	Yes
<b>Release Note - Previous Design/ Problem:</b>	CalSAWS had the 2021 Medicare Savings Program (MSP) Property Limits: Property Limit - Single: \$7,970; Property Limit - Couple: \$11,960.
<b>Release Note - Now:</b>	The property limits used to determine MSP eligibility increased in 2022. The 2022 MSP Property Limits are updated to: Property Limit - Single: \$8,400; Property Limit - Couple: \$12,600.
<i>Team Estimate</i>	
<b>CalHEERS ETC 1:</b>	40
<b>CalHEERS ETC Total:</b>	40
<b>CalHEERS Test PR-1:</b>	Sireesha Kommajosyula
<b>CalHEERS Test ETC-1:</b>	30
<b>CalHEERS Test ETC Total:</b>	30

**Unallocated Hours:** 5

*Team Impact*

**Team Impact:**

Team	Person	Role
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*Migration Tracking*

**Potential Conversion Impact:** N/A

QA

**QA Review:** Scorecard Review Complete 02/10/22 / SCRB Review Complete 04/14/22

**QA Review Date:** 04/14/2022

**QA - Functional:** James Dorame

**QA Functional Review Status:** Completed

**QA Functional Review Status Date:** 03/07/2022

**Attachments**

ACWDL 22-06.pdf (277 kB)

Draft ACWDL-- 2022 MSP Property Limits (003) (1).pdf (228 kB)

SPG Scorecard CA-233589.xlsx (33 kB)

**Links**

**Relates**

*relates to* [CA-220627] 2021 Medicare Savings Program Property Limit In Production

**Comments**

*Elisa Miller added a comment - 02/10/2022 03:58 PM*

Streamline approval per K. Rapponotti via email on 2/10/2022.

*Tisha Mutreja added a comment - 02/15/2022 11:24 AM*

SPG Approved by Karen J. Rapponotti via email

*Tisha Mutreja added a comment - 04/18/2022 02:28 PM*

This is a Jira design only SCR. No Design Document is needed.





# [CA-235906] Send Appointment Emails to Workers that are Added to an Appointment

Created: 10/29/2021 01:58 AM - Updated: 04/20/2022 10:36 AM

<b>Status:</b>	Pending Approval		
<b>Project:</b>	CalSAWS		
<b>Fix Version/s:</b>	22.07		

<b>Type:</b>	SCR		
<b>Reporter:</b>	Matthew Lower	<b>Assignee:</b>	Unassigned
<b>Labels:</b>	None		

*Main*

<b>SCRB:</b>	Approved
<b>SCRB Approved Date:</b>	04/19/2022
<b>CCB:</b>	Pending
<b>Designer Contact:</b>	Farhat Ulain
<b>Policy/Design Consortium Contact:</b>	Dymas Pena
<b>Application Development Consortium Contact:</b>	Ana Cruz
<b>Team Responsible:</b>	Online
<b>Requested By:</b>	Consortium
<b>Project Phase (SCR):</b>	Production
<b>Change Type (SCR):</b>	Enhancement
<b>Impact Analysis:</b>	N/A
<b>Training Impacted:</b>	N/A
<b>Estimate:</b>	117
<b>Outreach Required:</b>	No
<b>Funding Source:</b>	CalSAWS M&E
<b>Current Design:</b>	The user/worker receives an email notification from CalSAWS for their upcoming appointments. If a user/worker gets added to an already scheduled appointment, CalSAWS does not send out an email to an added worker.
<b>Request:</b>	Update outbound email functionality to send out an email notification to the worker who is added to an appointment after it was created.
<b>Recommendation:</b>	1. Update outbound email functionality to send out an email notification to the worker who is added to an appointment after it was created.
<b>Migration Impact:</b>	No
<b>Alternative Procedure Description:</b>	None
<b>Committee Review:</b>	03/30/2022
<b>Design in Progress:</b>	02/09/2022
<i>Approval</i>	
<b>Expedite Changes:</b>	No
<b>SPG Status:</b>	Select a value
<b>SPG Approved date:</b>	02/10/2022

**SPG Priority:** Medium  
**SPG Score:** 45  
**Committee:** Usability  
**Submitted to Committee:** 03/24/2022  
**Committee Approval Due Date:** 04/06/2022  
**Approved by Committee:** 04/06/2022  
**Region 1 (A):** Approved  
**Region 1 (B):** Approved  
**Region 2:** Approved  
**Region 3:** Approved  
**Region 4 (A):** Approved  
**Region 4 (B):** Approved  
**Region 5 (A):** Approved  
**Region 5 (B):** Approved  
**Region 5 (C):** Approved  
**Region 6 (A):** Approved  
**Region 6 (B):** Approved  
**Region 6 (C):** Approved

*Impacts*

**Consortium Management Review:** No  
**Translations:** N/A

*Content Revision*

**Content Revision Description-1:**  
 1. Recommendation Change:  
 Before:  
 After:  
 2. Estimate Change:  
 Before:  
 After:  
 3. Release Change:  
 Before:  
 After:  
 4. Funding Source Change:  
 Before:  
 After:

**Content Revision Description-2:**  
 1. Recommendation Change:  
 Before:  
 After:  
 2. Estimate Change:  
 Before:  
 After:  
 3. Release Change:  
 Before:  
 After:  
 4. Funding Source Change:  
 Before:  
 After:

**Content Revision Description-3:**

- 1. Recommendation Change:  
Before:  
After:
- 2. Estimate Change:  
Before:  
After:
- 3. Release Change:  
Before:  
After:
- 4. Funding Source Change:  
Before:  
After:

**Content Revision Description-4:**

- 1. Recommendation Change:  
Before:  
After:
- 2. Estimate Change:  
Before:  
After:
- 3. Release Change:  
Before:  
After:
- 4. Funding Source Change:  
Before:  
After:

*Release Notes*

**Release Note Required:** Yes

**Release Note - Previous Design/ Problem:** Workers added to an Appointment that was previously created do not receive the Appointment Scheduled email notification.

**Release Note - Now:** Workers added to an existing appointment receive the Appointment Scheduled email notification at the time they are added to the existing appointment.

*Team Estimate*

**Online ETC 1:** 83

**Online ETC Total:** 83

**System Test Support ETC 1:** 34

**System Test Support ETC Total:** 34

*Team Impact*

<b>Team Impact:</b>	<b>Team</b>	<b>Person</b>	<b>Role</b>
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*Migration Tracking*

**Potential Conversion Impact:** N/A

QA

**QA Review:** SCR'B Review - 04/14/2022, 04/19/2022

**QA - Functional:** Nue Nelson

**QA Functional Review Status:** Completed

**QA Functional Review Status Date:** 04/19/2022

**Attachments**

CA-235906-CalSAWS Design.docx (87 kB)

SPG Scorecard CA-235906.xlsx (34 kB)



# [CA-242859] Add new functionality CCSAS inbound job to skip transactions due to missing cooperation status dates

Created: 03/23/2022 02:21 PM - Updated: 04/20/2022 10:36 AM

<b>Status:</b>	Approved
<b>Project:</b>	CalSAWS
<b>Fix Version/s:</b>	22.07

<b>Type:</b>	SCR	<b>Assignee:</b>	Edgars Reinholds
<b>Reporter:</b>	Sowmya Coppisetty		
<b>Labels:</b>	None		

*Main*

<b>SCRB:</b>	Approved
<b>SCRB Approved Date:</b>	04/19/2022
<b>CCB:</b>	Pending
<b>Designer Contact:</b>	Sowmya Coppisetty
<b>Policy/Design Consortium Contact:</b>	Prem Venugopalan
<b>Application Development Consortium Contact:</b>	John Pratt
<b>Team Responsible:</b>	Batch/Interfaces
<b>Requested By:</b>	Consortium
<b>Project Phase (SCR):</b>	Production
<b>Change Type (SCR):</b>	Operational Enhancement
<b>Impact Analysis:</b>	N/A
<b>Training Impacted:</b>	N/A
<b>Estimate:</b>	204
<b>Outreach Required:</b>	No
<b>Funding Source:</b>	CalSAWS M&E
<b>Current Design:</b>	Currently in CalSAWS, when a custodial parent member record transaction is received in the CCSAS inbound file with a cooperation reason code but is missing the cooperation status date the interface job fails and does not process any further transactions in file.
<b>Request:</b>	<ol style="list-style-type: none"> <li>1. Update the CCSAS inbound job to skip transactions received with missing cooperation status date.</li> <li>2. Add a new functionality to the CCSAS inbound job to trigger and send an email per county to notify them when transactions are skipped due to missing cooperation status date.</li> </ol>
<b>Recommendation:</b>	<ol style="list-style-type: none"> <li>1. Update the CCSAS inbound job to skip a transaction when a member record is received with a cooperation reason code but is missing the cooperation status Date.</li> <li>2. Create a new CCSAS inbound email distribution group</li> <li>3. Add a new functionality to the CCSAS inbound job to send an email per county when the CCSAS inbound fails due to the missing Cooperation status date.</li> </ol>
<b>Migration Impact:</b>	No
<b>Alternative Procedure Description:</b>	Not Applicable
<b>Design in Progress:</b>	03/28/2022
<i>Approval</i>	
<b>Expedite Changes:</b>	Start Build

**Expedite Approval:** Approved by Karen J. Rapponotti 4/18/2022

**SPG Status:** Select a value

**SPG Approved date:** 04/13/2022

**SPG Priority:** Medium

**SPG Score:** 63

**Committee:** Other

*Impacts*

**Approved:** 04/13/2022

**Consortium** No

**Management Review:**

**Programs Impacted:** N/A

**Translations:** N/A

**Counties Impacted:** All

*Content Revision*

**Content Revision Description-1:** 1. Recommendation Change:  
Before:

After:  
2. Estimate Change:

Before:  
After:

3. Release Change:  
Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision Description-2:** 1. Recommendation Change:  
Before:

After:  
2. Estimate Change:

Before:  
After:

3. Release Change:  
Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision Description-3:** 1. Recommendation Change:  
Before:

After:  
2. Estimate Change:

Before:  
After:

3. Release Change:  
Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision Description-4:** 1. Recommendation Change:  
Before:

After:  
2. Estimate Change:

Before:  
 After:  
 3. Release Change:  
 Before:  
 After:  
 4. Funding Source Change:  
 Before:  
 After:

*Release Notes*

**Release Note Required:** No

*Team Estimate*

**Batch/Interfaces PR-1:** Hemanth Tadavarthy

**Batch/Interfaces ETC 1:** 132

**Batch/Interfaces PR-2:** Edgars Reinholds

**Batch/Interfaces ETC Total:** 132

**System Test Support ETC 1:** 72

**System Test Support ETC Total:** 72

*Team Impact*

**Team Impact:**

Team	Person	Role
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*Migration Tracking*

**Potential Conversion Impact:** N/A

QA

**QA Review:** SPG Scorecard - 4/12/22, 4/13/22

**QA - Functional:** Carlos Albances

**QA Functional Review Status:** Completed

**QA Functional Review Status Date:** 04/13/2022

**Attachments**

CA-242859 Add new functionality CCSAS inbound job to skip transactions due to missing cooperation dates.docx (53 kB)

CA-242859 Approval from Laura Chavez.pdf (821 kB)

SPG Scorecard CA-242859.xlsx (33 kB)



# [CA-218506] 2018/2020 Tuberculosis Income Standard Amount Update

Created: 08/06/2020 02:29 PM - Updated: 04/20/2022 11:24 AM

<b>Status:</b>	Pending Approval
<b>Project:</b>	CalSAWS
<b>Fix Version/s:</b>	22.11

<b>Type:</b>	SCR	<b>Assignee:</b>	Unassigned
<b>Reporter:</b>	Nina Butler		
<b>Labels:</b>	None		

*Main*

<b>SCRB:</b>	Approved
<b>SCRB Approved Date:</b>	04/19/2022
<b>CCB:</b>	Pending
<b>Designer Contact:</b>	Cynthia Ridley
<b>Policy/Design Consortium Contact:</b>	Nina Butler
<b>Tester:</b>	Paul Robertson
<b>Team Responsible:</b>	CalHEERS
<b>Requested By:</b>	Consortium
<b>Project Phase (SCR):</b>	Production
<b>Change Type (SCR):</b>	New Policy
<b>Regulation Reference:</b>	MEDIL I 20-22; MEDIL I 18-04
<b>Regulation Letter Issue Date:</b>	07/22/2020
<b>Regulation Effective Date:</b>	01/01/2020
<b>Impact Analysis:</b>	N/A
<b>Estimate:</b>	20
<b>Outreach Required:</b>	No
<b>Funding Source:</b>	CalSAWS M&E
<b>Current Design:</b>	The Tuberculosis Income Standard Amount is used to determine an individual's maintenance need for the Medi-Cal Tuberculosis program. CalSAWS Medi-Cal EDBC uses the 2012 Tuberculosis Income Standard amount of \$1481.00 in the Medi-Cal budget when evaluating for the Tuberculosis Program.
<b>Request:</b>	DHCS published Medical Eligibility Division Letter (MEDIL) 18-04 on March 13, 2018, updating the 2018 Income Standard for use in the Medi-Cal Tuberculosis Program to \$1,585.00. DHCS then published MEDIL 20-22 on July 22, 2020, updating the 2020 Income Standard for use in the Medi-Cal Tuberculosis program to \$1,651.00. Update CalSAWS Tuberculosis Income Standard amounts for 2018 and 2020
<b>Recommendation:</b>	1. Update TB SSI Income Standard (CT_335_83) to \$1585.00 effective January 1, 2018 through December 31, 2019. 2. Update TB SSI Income Standard (CT_335_83) to \$1651.00 effective January 1, 2020.  Note: This will be a Codes Table Update only
<b>Migration Impact:</b>	No
<b>Alternative Procedure Description:</b>	N/A



**Design in Progress:** 03/31/2022  
*Approval*  
**Expedite Changes:** No  
**SPG Status:** Approved  
**SPG Approved date:** 03/30/2022  
**SPG Priority:** High  
**SPG Score:** 82  
**Committee:** Medi-Cal/CMSP  
**Non-Committee Review:** Streamline approval/E. Miller 4/7/2022  
*Impacts*  
**Consortium Management Review:** No  
**Programs Impacted:** Medi-Cal/MSP/CMSP  
**Translations:** N/A  
**Create System Design Task?:** Complete  
**Release Highlight:** Yes  
**Counties Impacted:** All  
*Content Revision*  
**Content Revision Description-1:** 1. Recommendation Change:  
Before:  
After:  
2. Estimate Change:  
Before:  
After:  
3. Release Change:  
Before:  
After:  
4. Funding Source Change:  
Before:  
After:  
**Content Revision Description-2:** 1. Recommendation Change:  
Before:  
After:  
2. Estimate Change:  
Before:  
After:  
3. Release Change:  
Before:  
After:  
4. Funding Source Change:  
Before:  
After:  
**Content Revision Description-3:** 1. Recommendation Change:  
Before:  
After:  
2. Estimate Change:  
Before:  
After:  
3. Release Change:  
Before:

	After:								
	4. Funding Source Change:								
	Before:								
	After:								
<b>Content Revision Description-4:</b>	1. Recommendation Change:								
	Before:								
	After:								
	2. Estimate Change:								
	Before:								
	After:								
	3. Release Change:								
	Before:								
	After:								
	4. Funding Source Change:								
	Before:								
	After:								
<i>Release Notes</i>									
<b>Release Note Required:</b>	Yes								
<b>Release Note - Previous Design/ Problem:</b>	CalSAWS Medi-Cal EDBC uses the 2012 Tuberculosis Income Standard amount of \$1481 in the Medi-Cal budget when evaluating for the Tuberculosis Program.								
<b>Release Note - Now:</b>	The Tuberculosis Income Standard amount was updated for January 1, 2018, through December 31, 2019 to \$1585 in the Medi-Cal budget when evaluating for the Tuberculosis Program. Effective January 1, 2020, the Tuberculosis Income Standard amount was updated to \$1651 in the Medi-Cal budget when evaluating for the Tuberculosis Program.								
<i>Team Estimate</i>									
<b>CalHEERS ETC 1:</b>	14								
<b>CalHEERS ETC Total:</b>	14								
<b>CalHEERS Test PR-1:</b>	Suneetha Minnekanti								
<b>CalHEERS Test ETC-1:</b>	6								
<b>CalHEERS Test ETC Total:</b>	6								
<i>Team Impact</i>									
<b>Team Impact:</b>	<table border="1" style="width:100%; border-collapse: collapse;"> <thead> <tr> <th style="width:33%;"></th> <th style="width:33%; text-align: center;">Team</th> <th style="width:33%; text-align: center;">Person</th> <th style="width:33%; text-align: center;">Role</th> </tr> </thead> <tbody> <tr> <td></td> <td></td> <td></td> <td></td> </tr> </tbody> </table>		Team	Person	Role				
	Team	Person	Role						
<i>Migration Tracking</i>									
<b>Potential Conversion Impact:</b>	N/A								
QA									
<b>QA Review:</b>	Scorecard Review Complete 03/07/22 SCRB Review Complete 04/13/22								
<b>QA Review Date:</b>	04/13/2022								
<b>QA - Functional:</b>	James Dorame								
<b>QA Functional Review Status:</b>	Completed								
<b>QA Functional Review Status Date:</b>	04/13/2022								

<b>Attachments</b>
MEDIL I 18-04.pdf (194 kB)
MEDIL I 20-22.pdf (156 kB)

SPG Scorecard CA-218506.xlsx (33 kB)

**Comments**

*Cynthia Ridley added a comment - 03/31/2022 11:50 AM*

SPG approved by Karen Rapponotti via email on 03/30/2022

*Elisa Miller added a comment - 04/07/2022 03:39 PM*

Streamline approval this date. SCR contains Code Table updates only.

End SCRs



# [CA-237739] Migrate Imaging API from APIGEE to AWS API Gateway

Created: 12/06/2021 04:16 PM - Updated: 04/20/2022 11:24 AM

<b>Status:</b>	Development Complete		
<b>Project:</b>	CalSAWS		
<b>Fix Version/s:</b>	RWR		

<b>Type:</b>	SCR		
<b>Reporter:</b>	Biniyam Meresa	<b>Assignee:</b>	Biniyam Meresa
<b>Labels:</b>	22.02.x3		

*Main*

<b>SCRB:</b>	Approved
<b>SCRB Approved Date:</b>	12/14/2021
<b>CCB:</b>	Approved
<b>CCB Approved Date:</b>	01/06/2022
<b>Designer Contact:</b>	Adnan Bukhari
<b>Policy/Design Consortium Contact:</b>	Brian Rodgers
<b>Minor Version:</b>	22.02.x3
<b>Team Responsible:</b>	Tech Arch
<b>Requested By:</b>	Consortium
<b>Project Phase (SCR):</b>	Production
<b>Change Type (SCR):</b>	Operational Enhancement
<b>Impact Analysis:</b>	N/A
<b>Estimate:</b>	188
<b>Outreach Required:</b>	No
<b>Outreach Description:</b>	N/A
<b>Funding Source:</b>	CalSAWS M&E
<b>Special Project:</b>	API
<b>Current Design:</b>	Calsaws API's are implemented using Apigee as API Gateway.
<b>Request:</b>	ALL the API Gateway should be replaced with AWS API Gateway.
<b>Recommendation:</b>	The recommendations are as follows – 1. Create Imaging SOAP and RESTful APIs on AWS HTTP API Gateway. 2. Remove JWT Authorization from Imaging spring Boot service. 3. Update the Client's to use AWS API Gateway URL.
<b>Migration Impact:</b>	No
<b>Alternative Procedure Description:</b>	N/A
<b>Committee Review:</b>	12/17/2021
<b>In Development:</b>	02/21/2022
<b>Development Complete:</b>	02/21/2022
<b>Design in Progress:</b>	12/06/2021

*Approval*

<b>Expedite Changes:</b>	No
<b>SPG Status:</b>	No

<b>SPG Score:</b>	N/A
<b>Committee:</b>	Tech
<b>Submitted to Committee:</b>	12/13/2021
<b>Non-Committee Review:</b>	Approved by Laura Chavez on 12/13/2021
<i>Impacts</i>	
<b>Approved:</b>	01/06/2022
<b>Consortium Management Review:</b>	No
<b>Translations:</b>	N/A
<b>Peer Review Status:</b>	Completed
<b>Peer Review Resource:</b>	Bishal Acharya
<b>System Test Delivery Date:</b>	02/21/2022
<i>Content Revision</i>	
<b>Content Revision Status-1:</b>	Pending CCB
<b>Content Revision Description-1:</b>	<p>1. Recommendation Change: Before: NA After: NA</p> <p>2. Estimate Change: Before: Performance ETC 1 = 0 After: Performance ETC 1 = 60 (To cover Integration test with BenefitsCal application)</p> <p>3. Release Change: Before: RWR After: 22.05</p> <p>4. Funding Source Change: Before: NA After: NA</p>
<b>Content Revision Description-2:</b>	<p>1. Recommendation Change: Before: After:</p> <p>2. Estimate Change: Before: After:</p> <p>3. Release Change: Before: After:</p> <p>4. Funding Source Change: Before: After:</p>
<b>Content Revision Description-3:</b>	<p>1. Recommendation Change: Before: After:</p> <p>2. Estimate Change: Before: After:</p> <p>3. Release Change: Before: After:</p> <p>4. Funding Source Change: Before:</p>

**Content Revision Description-4:**  
 After:  
 1. Recommendation Change:  
 Before:  
 After:  
 2. Estimate Change:  
 Before:  
 After:  
 3. Release Change:  
 Before:  
 After:  
 4. Funding Source Change:  
 Before:  
 After:

*Release Notes*

**Release Note Required:** No

*Team Estimate*

**Imaging PR-1:** Christopher Vasquez  
**Imaging ETC 1:** 5  
**Imaging PR-2:** Penny Chen  
**Imaging ETC 2:** 15  
**Imaging ETC Total:** 20  
**Tech Arch PR-1:** Biniyam Meresa  
**Tech Arch ETC 1:** 100  
**Tech Arch PR-2:** Adnan Bukhari  
**Tech Arch ETC 2:** 8  
**Tech Arch ETC Total:** 108  
**Automated Test PR-1:** Anil Kumar Mishra  
**Automated Test ETC-1:** 48  
**Automated Test PR-2:** William Baretsky  
**Automated Test ETC-2:** 12  
**Automated Test ETC Total:** 60

*Team Impact*

**Team Impact:**

Team	Person	Role
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*Migration Tracking*

**Potential Conversion Impact:** N/A

QA

**QA Review:** SCRB Review - 12/08/2021, 12/12/2021, 12/13/2021, 04/15/2022  
**QA - Technical:** Greg Fitzgerald  
**QA Technical Review Status:** Completed  
**QA Technical Review Status Date:** 12/13/2021

**Attachments**

CA-237739- Migrate Imaging API.docx (211 kB)





# [CA-238666] Update NOA variable population for all counties

Created: 12/27/2021 09:31 AM - Updated: 04/20/2022 11:24 AM - Resolved: 04/12/2022 02:43 AM

<b>Status:</b>	Test Complete		
<b>Project:</b>	CalSAWS		
<b>Fix Version/s:</b>	RWR		

<b>Type:</b>	SCR		
<b>Reporter:</b>	Tiffany Huckaby	<b>Assignee:</b>	Rakesh Nalluru
<b>Labels:</b>	Corr-SFY2122, IDC		

*Main*

<b>SCRB:</b>	Approved
<b>SCRB Approved Date:</b>	03/22/2022
<b>CCB:</b>	Approved
<b>CCB Approved Date:</b>	03/31/2022
<b>Designer Contact:</b>	Phong Xiong
<b>Policy/Design Consortium Contact:</b>	Gingko Luna
<b>Application Development Consortium Contact:</b>	Ana Cruz
<b>Tester:</b>	Mogana Palanisamy
<b>Minor Version:</b>	22.03.x2
<b>Team Responsible:</b>	Client Correspondence
<b>Requested By:</b>	San Joaquin
<b>Project Phase (SCR):</b>	Production
<b>Change Type (SCR):</b>	Enhancement
<b>Impact Analysis:</b>	Central Print, Forms/NOA Translations
<b>Estimate:</b>	264
<b>Outreach Required:</b>	No
<b>Funding Source:</b>	Premise
<b>Funding Source ID:</b>	Correspondence Phase I
<b>Current Design:</b>	NOAs with the Fragments CW_AP_SANCTION_GAIN_INTAKE_A635, CW_CH_GAIN_SANCT_1ST_PARENT_A471, & CW_CH_GAIN_SANCT_2ND_PARENT_A473 populate a field 'GAINClerkNumber' with a phone number with a value that is hardcoded with LA County information. Additionally, the New Cash Aid Amount populated on the CW_CH_GAIN_SANCT_1ST_PARENT_A471 is populating with the Potential Benefit Amount from the EDBC table.
<b>Request:</b>	Update the field to populate using the database to pull the correct phone number for 'NOA-CW-AP-SANCTIONED: GAIN-INTAKE NOA', NA 816, & NA 817. Update the New Cash Aid Amount field on the CW_CH_GAIN_SANCT_1ST_PARENT_A471 NOA.
<b>Recommendation:</b>	1. Update the GAIN Sanction NOAs to populate the correct information for the GAINClerkNumber variable. 2. Update the CW_CH_GAIN_SANCT_1ST_PARENT_A471 to populate the correct New Cash Aid Amount.
<b>Migration Impact:</b>	No

<b>Migration Impact Description:</b>	System/County specific data change.
<b>Alternative Procedure Description:</b>	N/A
<b>Committee Review:</b>	02/17/2022
<b>In Development:</b>	03/01/2022
<b>Development Complete:</b>	03/30/2022
<b>Test Complete:</b>	04/12/2022
<b>Design in Progress:</b>	01/11/2022
<b>System Test:</b>	03/31/2022
<b>In Assembly Test:</b>	03/30/2022
<i>Approval</i>	
<b>Expedite Changes:</b>	Production Deployment
<b>Expedite Approval:</b>	Approved by Karen J. Rapponotti on 03/01/2022
<b>SPG Status:</b>	Approved
<b>SPG Approved date:</b>	01/12/2022
<b>SPG Priority:</b>	Medium
<b>SPG Score:</b>	60
<b>Committee:</b>	Correspondence
<b>Submitted to Committee:</b>	02/17/2022
<b>Committee Approval Due Date:</b>	03/11/2022
<b>Approved by Committee:</b>	03/11/2022
<b>Region 1 (A):</b>	Approved
<b>Region 1 (B):</b>	Approved
<b>Region 2:</b>	Approved
<b>Region 3:</b>	Approved
<b>Region 4 (A):</b>	Approved
<b>Region 4 (B):</b>	Approved
<b>Region 5 (A):</b>	Approved
<b>Region 5 (B):</b>	Approved
<b>Region 5 (C):</b>	Approved
<b>Region 6 (A):</b>	Approved
<b>Region 6 (B):</b>	Approved
<b>Region 6 (C):</b>	Approved
<i>Impacts</i>	
<b>Approved:</b>	03/01/2022
<b>Consortium Management Review:</b>	No
<b>Translations:</b>	N/A
<b>Ticket Number(C-IV):</b>	INC0038225
<b>Peer Review Status:</b>	Completed

<b>Peer Review Resource:</b>	P Madhan Kumar
<b>Assembly Test Complete:</b>	Yes
<b>System Test Delivery Date:</b>	04/01/2022
<b>Counties Impacted:</b>	All
<i>Content Revision</i>	
<b>Content Revision Status-1:</b>	Pending CCB
<b>Content Revision Description-1:</b>	<p>1. Estimate Change:  Before:  Client Correspondence: 123  Design: 30  Release Communication &amp; Support: 10  After:  Client Correspondence: 193  Design: 100  Release Communication &amp; Support: 14  Additional efforts (requirements gathering for committee) added more hours to the estimates.</p>
<b>Content Revision Description-2:</b>	<p>1. Recommendation Change:  Before:  After:  2. Estimate Change:  Before:  After:  3. Release Change:  Before:  After:  4. Funding Source Change:  Before:  After:</p>
<b>Content Revision Description-3:</b>	<p>1. Recommendation Change:  Before:  After:  2. Estimate Change:  Before:  After:  3. Release Change:  Before:  After:  4. Funding Source Change:  Before:  After:</p>
<b>Content Revision Description-4:</b>	<p>1. Recommendation Change:  Before:  After:  2. Estimate Change:  Before:  After:  3. Release Change:  Before:  After:  4. Funding Source Change:  Before:  After:</p>

*Release Notes*

**Release Note Required:** Yes

**Release Note - Previous Design/ Problem:** The Sanction NOAs are hard-coded with an LA County phone number for customers to call.

**Release Note - Now:** The hard-coded LA County phone number is replaced with a variable to populate the correct phone number based on county.

*Team Estimate*

**Client Correspondence ETC 1:** 123

**Client Correspondence ETC Total:** 123

**Design ETC-1:** 30

**Design ETC Total:** 30

**Release Communication Support ETC-1:** 10

**Release Communication Support ETC Total:** 10

**System Test Support ETC 1:** 71

**System Test Support ETC Total:** 71

**Technical Infrastructure Support:** 10

**Unallocated Hours:** 20

*Team Impact*

Team Impact:	Team	Person	Role
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*Migration Tracking*

**Potential Conversion Impact:** N/A

QA

**QA Review:** SPG Scorecard - 1/12/22; Functional Design - 2/1/22, 2/17/22; SCRБ - 3/17/22, 3/22/22; SCRБ CR#1 - 4/14/22, 4/15/22

**QA - Functional:** Pandu Gupta

**QA Functional Review Status:** Completed

**QA Functional Review Status Date:** 04/15/2022

**Attachments**

CA-238666 Update NOA variable population for all counties.docx (57 kB)

CA-238666-Fragments\_Updates.xlsx (11 kB)

SPG Scorecard CA-238666.xlsx (33 kB)

Links			
Relates			
<i>relates to</i>	[CA-50801]	Phase I - ACL 15-62 changes: NA 816, NA 817 with the latest versions in all threshold languages.	New
<i>relates to</i>	[CA-242159]	DCR - Update the NOA Short Descriptions in NOA_SNIPPET_CONFIG table	Approved
<i>relates to</i>	[CA-243283]	Fixing issue with Floating Field for Spanish NOA	Test Complete



# [CA-230601] Upgrade Jira version

Created: 06/30/2021 10:22 AM - Updated: 04/20/2022 10:54 AM - Resolved: 11/15/2021 10:04 AM

<b>Status:</b>	In Production
<b>Project:</b>	CalSAWS
<b>Fix Version/s:</b>	21.07

<b>Type:</b>	SCR	<b>Assignee:</b>	Lynnel Silva
<b>Reporter:</b>	Lynnel Silva		
<b>Labels:</b>	None		

*Main*

<b>SCRB:</b>	Approved
<b>SCRB Approved Date:</b>	08/24/2021
<b>CCB:</b>	Approved
<b>CCB Approved Date:</b>	09/02/2021
<b>Designer Contact:</b>	Francis Paran
<b>Policy/Design Consortium Contact:</b>	JoAnne Osborn
<b>Minor Version:</b>	21.11.13
<b>Team Responsible:</b>	System Test
<b>Requested By:</b>	Consortium
<b>Project Phase (SCR):</b>	Documentation
<b>Change Type (SCR):</b>	Operational Enhancement
<b>Impact Analysis:</b>	N/A
<b>Training Impacted:</b>	N/A
<b>Estimate:</b>	145
<b>Outreach Required:</b>	No
<b>Funding Source:</b>	LRS M&E
<b>Current Design:</b>	The current Jira version is coming to end-of-life in 3/2022 and will need to be upgraded to a new version.
<b>Request:</b>	The proposed Jira version to be updated to is 8.12.x which will still support the existing add-ons, assuming they are also upgraded. CHG0030732 - Upgrade Sandbox Jira to 8.8.1
<b>Recommendation:</b>	Targeting this SCR to be implemented in 01/2022 prior to the 3/2022 end-of-life for our current version.
<b>Migration Impact:</b>	No
<b>Migration Impact Description:</b>	Project tool only - no impact to end user.
<b>Alternative Procedure Description:</b>	N/A - Jira tool must be upgraded in order to remain in support with Atlassian.
<b>In Development:</b>	11/13/2021
<b>Development Complete:</b>	11/15/2021
<b>Test Complete:</b>	11/15/2021
<b>In Production:</b>	11/15/2021
<b>Design in Progress:</b>	08/10/2021

**System Test:** 11/15/2021  
**In Assembly Test:** 11/15/2021  
*Approval*  
**Expedite Changes:** Start Build  
**Expedite Approval:** 7/22/2021 - Jo Anne Osborn approves  
**SPG Status:** No  
**SPG Priority:** Medium  
**SPG Score:** N/A - Operational Update only  
**Committee:** Other  
**Non-Committee Review:** Approved by Jo Anne Osborn 7/22/2021  
*Impacts*  
**Approved:** 08/10/2021  
**Consortium Management Review:** No  
**Translations:** N/A  
**Peer Review Status:** Completed  
**Peer Review Resource:** Paulo Robles  
**System Test Delivery Date:** 11/12/2021  
*Content Revision*  
**Content Revision Status-1:** Accepted  
**Content Revision Description-1:** 1. Recommendation Change: N/A  
2. Estimate Change: N/A  
3. Release Change:  
Before: 22.01  
After: 21.07  
4. Funding Source Change: N/A  
**Content Revision Status-2:** Pending CCB  
**Content Revision Description-2:** 1. Recommendation Change:  
Before:  
After:  
2. Estimate Change:  
Before:  
After:  
3. Release Change:  
Before:  
After:  
4. Funding Source Change:  
Before:  
After:  
**Content Revision Status-3:** Pending SCRB  
**Content Revision Description-3:** 1. Recommendation Change:  
Before:  
After:  
2. Estimate Change:  
Before:

After:  
 3. Release Change:  
 Before:  
 After:  
 4. Funding Source Change:  
 Before:  
 After:

**Content Revision Description-4:**  
 1. Recommendation Change:  
 Before:  
 After:  
 2. Estimate Change:  
 Before:  
 After:  
 3. Release Change:  
 Before:  
 After:  
 4. Funding Source Change:  
 Before:  
 After:

*Release Notes*

**Release Note Required:** No

*Team Estimate*

**Tech Ops PR-1:** Francis Paran

**Tech Ops ETC 1:** 60

**Tech Ops PR-2:** Ashlesha Koneru

**Tech Ops ETC 2:** 40

**Tech Ops ETC Total:** 100

**System Test Support Resource 1:** Lynnel Silva

**System Test Support ETC 1:** 20

**System Test Support Resource 2:** Akira Moriguchi

**System Test Support ETC 2:** 20

**System Test Support Resource 3:** Himanshu Jain

**System Test Support ETC 3:** 5

**System Test Support ETC Total:** 45

*Team Impact*

**Team Impact:**

Team	Person	Role
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*Migration Tracking*

**Potential Conversion Impact:** N/A

*Tech Services*

**Are any new services required or existing** No



**services to be configured?:**

QA

**QA Review:** QA SCRBR Review for Content Revision #1 - 11/10/2021; QA SCRBR Re-review for Content Revision #1 - 11/16/2021

**QA - Technical:** Greg Fitzgerald

**QA Technical Review Status:** Completed

**QA Technical Review Status Date:** 11/16/2021

**Links**

**Cloners**

<i>is cloned by</i>	<del>[CA-233451]</del>	Upgrade Bitbucket version	In Production
<i>is cloned by</i>	<del>[CA-240523]</del>	Upgrade Jira to version 8.20.5 LTS	In Production

**Comments**

*Francis Paran added a comment - 07/29/2021 08:16 PM*

Here are the following SNOW change requests implemented as part of the SBX Jira upgrade.

<a href="#">CHG0031139</a>	NON-PROD: Upgrade SBX Jira to 8.12.3
<a href="#">CHG0031003</a>	NON-PROD: Change JAVA_HOME path in Sandbox Jira
<a href="#">CHG0030732</a>	Upgrade Sandbox Jira to 8.8.1

*Francis Paran added a comment - 11/02/2021 09:30 AM*

**Update**

Target version for C-IV and CalSAWS Jira will now be 8.13.13 in [CHG0032585](#)

Jira 8.13.13 installer under review by Security in [RITM0015733](#)



# [CA-233451] Upgrade Bitbucket version

Created: 09/15/2021 01:27 PM - Updated: 04/20/2022 10:54 AM - Resolved: 11/30/2021 10:00 AM

<b>Status:</b>	In Production
<b>Project:</b>	CalSAWS
<b>Fix Version/s:</b>	21.11

<b>Type:</b>	SCR	<b>Assignee:</b>	Francis Paran
<b>Reporter:</b>	Francis Paran		
<b>Labels:</b>	None		

*Main*

<b>SCRB:</b>	Approved
<b>SCRB Approved Date:</b>	12/14/2021
<b>CCB:</b>	Approved
<b>CCB Approved Date:</b>	01/06/2022
<b>Designer Contact:</b>	Francis Paran
<b>Policy/Design Consortium Contact:</b>	JoAnne Osborn
<b>Minor Version:</b>	21.12.04
<b>Team Responsible:</b>	Tech Ops
<b>Requested By:</b>	Consortium
<b>Project Phase (SCR):</b>	Assembly Test
<b>Change Type (SCR):</b>	Operational Enhancement
<b>Impact Analysis:</b>	N/A
<b>Training Impacted:</b>	N/A
<b>Estimate:</b>	10
<b>Outreach Required:</b>	No
<b>Funding Source:</b>	LRS M&E
<b>Current Design:</b>	The current Bitbucket version will need to be upgraded to a new version.
<b>Request:</b>	Update of Bitbucket from version 6.3.6 to 7.17.1.
<b>Recommendation:</b>	Update of Bitbucket from version 6.3.6 to 7.17.1.
<b>Migration Impact:</b>	No
<b>Migration Impact Description:</b>	Project tool only - no impact to end user.
<b>Alternative Procedure Description:</b>	N/A - Bitbucket tool must be upgraded in order to remain in support with Atlassian.
<b>In Development:</b>	11/30/2021
<b>Development Complete:</b>	11/30/2021
<b>Test Complete:</b>	11/30/2021
<b>In Production:</b>	12/06/2021
<b>Design in Progress:</b>	09/21/2021
<b>System Test:</b>	11/30/2021
<b>In Assembly Test:</b>	11/30/2021

*Approval*

**Expedite Changes:** Production Deployment  
**Expedite Approval:** Reviewed and approved through tech CAB, CHG0032660, 11-10-2021  
**SPG Status:** No  
**SPG Priority:** Medium  
**SPG Score:** N/A - Tech upgrade only  
**Committee:** Other  
**Non-Committee Review:** Reviewed and approved through tech CAB, CHG0032660, 11-10-2021

*Impacts*

**Approved:** 11/30/2021  
**Consortium Management Review:** No  
**Translations:** N/A  
**Peer Review Status:** N/A  
**Peer Review Resource:** Francis Paran  
**System Test Delivery Date:** 11/12/2021

*Content Revision*

**Content Revision Description-1:**  
 1. Recommendation Change:  
 Before:  
 After:  
 2. Estimate Change:  
 Before:  
 After:  
 3. Release Change:  
 Before:  
 After:  
 4. Funding Source Change:  
 Before:  
 After:

**Content Revision Status-2:** Pending CCB

**Content Revision Description-2:**  
 1. Recommendation Change:  
 Before:  
 After:  
 2. Estimate Change:  
 Before:  
 After:  
 3. Release Change:  
 Before:  
 After:  
 4. Funding Source Change:  
 Before:  
 After:

**Content Revision Description-3:**  
 1. Recommendation Change:  
 Before:  
 After:  
 2. Estimate Change:  
 Before:  
 After:  
 3. Release Change:  
 Before:

	After:						
	4. Funding Source Change:						
	Before:						
	After:						
<b>Content Revision Description-4:</b>	1. Recommendation Change:						
	Before:						
	After:						
	2. Estimate Change:						
	Before:						
	After:						
	3. Release Change:						
	Before:						
	After:						
	4. Funding Source Change:						
	Before:						
	After:						
<i>Release Notes</i>							
<b>Release Note Required:</b>	No						
<i>Team Estimate</i>							
<b>Tech Ops PR-1:</b>	Francis Paran						
<b>Tech Ops ETC 1:</b>	5						
<b>Tech Ops PR-2:</b>	Paulo Robles						
<b>Tech Ops ETC 2:</b>	5						
<b>Tech Ops ETC Total:</b>	10						
<i>Team Impact</i>							
<b>Team Impact:</b>	<table border="1" style="width:100%; border-collapse: collapse;"> <thead> <tr> <th style="width:33%;">Team</th> <th style="width:33%;">Person</th> <th style="width:33%;">Role</th> </tr> </thead> <tbody> <tr> <td> </td> <td> </td> <td> </td> </tr> </tbody> </table>	Team	Person	Role			
Team	Person	Role					
<i>Migration Tracking</i>							
<b>Potential Conversion Impact:</b>	N/A						
<i>Tech Services</i>							
<b>Are any new services required or existing services to be configured?:</b>	No						
QA							
<b>QA - Technical:</b>	Greg Fitzgerald						

<b>Links</b>			
<b>Cloners</b>			
<i>clones</i>	[CA-230601]	Upgrade Jira version	In Production
<i>is cloned by</i>	[CA-244152]	CLONE - Upgrade Bitbucket version	New
<i>is cloned by</i>	[CA-242920]	Upgrade Bitbucket version to version 7.21.0 LTS	In Production

**Comments**  
*Francis Paran added a comment - 09/28/2021 09:39 AM*  
 Test of the Calaces policy hook made in CA project through sandbox Jenkins job that uses the bb.buildmaster account. Hooks still works as expected.

*Francis Paran added a comment - 11/13/2021 01:41 PM*

approved by Consortium CAB in [CHG0032660 - Upgrade CalSAWS Bitbucket to 7.17.1](#)

*Francis Paran added a comment - 12/06/2021 01:23 PM*

[CHG0032660](#) already implemented in PROD CalSAWS Bitbucket.

- Testing Successful: Build run of ReleaseBranch\_to\_Master in Jenkins was a success. BB.Buildmaster account can still checkout and push code to repos after the upgrade.



# [CA-239072] Training: Create CFP for Task Management Changes Introduced with App Dev SCR CA-214901 and CA-214905

Created: 01/04/2022 09:11 PM - Updated: 04/20/2022 10:54 AM

<b>Status:</b>	Approved
<b>Project:</b>	CalSAWS
<b>Fix Version/s:</b>	22.02

<b>Type:</b>	SCR	<b>Assignee:</b>	Amanda Hajj
<b>Reporter:</b>	Cristina Garcia		
<b>Labels:</b>	None		

*Main*

<b>SCRB:</b>	Approved
<b>SCRB Approved Date:</b>	01/25/2022
<b>CCB:</b>	Approved
<b>CCB Approved Date:</b>	02/03/2022
<b>Designer Contact:</b>	Amanda Hajj
<b>Policy/Design Consortium Contact:</b>	Sarah Cox
<b>Application Development Consortium Contact:</b>	Ana Cruz
<b>Minor Version:</b>	22.06.xx
<b>Team Responsible:</b>	Training
<b>Requested By:</b>	Consortium
<b>Project Phase (SCR):</b>	Migration
<b>Change Type (SCR):</b>	Enhancement
<b>Impact Analysis:</b>	Training
<b>Training Impacted:</b>	CFP/WBT
<b>Estimate:</b>	150
<b>Outreach Required:</b>	No
<b>Funding Source:</b>	CalSAWS DD&I
<b>Special Project:</b>	Task Management
<b>Current Design:</b>	There is no CFP to provide users with an overview of the Task Management functionality introduced with App Dev SCR <a href="#">CA-214901</a> and <a href="#">CA-214905</a> .
<b>Request:</b>	The Task Management functionality introduced with App Dev SCR <a href="#">CA-214901</a> and <a href="#">CA-214905</a> require a CFP to provide users with an overview of the functionality.
<b>Recommendation:</b>	<p>Create a CFP to provide users with an overview of the Task Management functionality introduced with App Dev SCR <a href="#">CA-214901</a>, specifically:</p> <ol style="list-style-type: none"> <li>1. A new Task Upload List and Detail page to allow configuration of a Task Upload instruction</li> <li>2. A new Templates page to allow a user to download a pre-defined template</li> <li>3. A new Preview Errors page to display errors detected during Task Upload preview processing</li> <li>4. A new Task Distribution Preview page to display distribution of the tasks for the Task Upload</li> </ol> <p>Include an overview of the Task Management functionality introduced with App Dev SCR <a href="#">CA-214905</a>, specifically:</p> <ol style="list-style-type: none"> <li>1. Add the following Task Upload Templates to the CalSAWS System Task Upload functionality:             <ol style="list-style-type: none"> <li>a. County Death Match</li> <li>b. Jail Incarceration Match</li> </ol> </li> </ol>

c. Jail Release Referral

**Migration Impact:** No

**Migration Impact Description:** N/A

**Alternative Procedure Description:** N/A

**Design in Progress:** 01/05/2022

*Approval*

**Expedite Changes:** Start Build

**Expedite Approval:** Approved by Karen Rapponotti on 1/6/2022

**SPG Status:** No

**SPG Priority:** Medium

**SPG Score:** N/A - CalSAWS DD&I

**Committee:** Other

**Non-Committee Review:** Approved by Sarah Cox on 1/7/2022

*Impacts*

**Approved:** 01/08/2022

**Consortium Management Review:** No

**Translations:** N/A

**System Test Delivery Date:** 03/11/2022

*Content Revision*

**Content Revision Status-1:** Accepted

**Content Revision Description-1:** 1. Recommendation Change:  
Before:  
After:  
2. Estimate Change:  
Before:  
After:  
3. Release Change:  
Before: 22.01  
After:22.02  
4. Funding Source Change:  
Before:  
After:

**Content Revision Status-2:** Pending CCB

**Content Revision Description-2:** 1. Recommendation Change:  
Before:  
After:  
2. Estimate Change:  
Before:  
After:  
3. Release Change:  
Before: 22.02  
After:22.05  
4. Funding Source Change:  
Before:

<b>Content Revision Description-3:</b>	After: 1. Recommendation Change: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After:						
<b>Content Revision Description-4:</b>	1. Recommendation Change: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After:						
<i>Release Notes</i>							
<b>Release Note Required:</b>	No						
<i>Team Estimate</i>							
<b>Training PR-1:</b>	Amanda Hajj						
<b>Training ETC 1:</b>	150						
<b>Training ETC Total:</b>	150						
<i>Team Impact</i>							
<b>Team Impact:</b>	<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 33%;">Team</th> <th style="width: 33%;">Person</th> <th style="width: 33%;">Role</th> </tr> </thead> <tbody> <tr> <td> </td> <td> </td> <td> </td> </tr> </tbody> </table>	Team	Person	Role			
Team	Person	Role					
<i>Migration Tracking</i>							
<b>Potential Conversion Impact:</b>	N/A						
QA							
<b>QA Review:</b>	SCRB Review - 4/13/22						
<b>QA - Training:</b>	Ivan Parra						
<b>QA Training Review Status:</b>	Completed						
<b>QA Training Review Date:</b>	04/18/2022						

Links			
<b>Relates</b>			
<i>relates to</i>	[CA-214901]	DDID 2197, 2386 FDS: Task Mgt - Task Upload and Void	In Production
<i>relates to</i>	[CA-214905]	DDID 2230 FDS: Task Mgt - Task Upload - Death / Jail Match	In Production

Comments



*Cristina Garcia added a comment - 04/08/2022 11:16 AM*

A second content revision was created to update the fix version from 22.02 to 22.05, with a priority release of 22.06.xx.



# [CA-239073] Training: Create CFP for Task Management Changes Introduced with App Dev SCR CA-214915

Created: 01/04/2022 09:17 PM - Updated: 04/20/2022 10:54 AM

<b>Status:</b>	Approved
<b>Project:</b>	CalSAWS
<b>Fix Version/s:</b>	22.02

<b>Type:</b>	SCR	<b>Assignee:</b>	Amanda Hajj
<b>Reporter:</b>	Cristina Garcia		
<b>Labels:</b>	FDS		

*Main*

<b>SCRB:</b>	Approved
<b>SCRB Approved Date:</b>	01/25/2022
<b>CCB:</b>	Approved
<b>CCB Approved Date:</b>	02/03/2022
<b>Designer Contact:</b>	Amanda Hajj
<b>Policy/Design Consortium Contact:</b>	Jamie Cox
<b>Application Development Consortium Contact:</b>	Ana Cruz
<b>Minor Version:</b>	22.06.xx
<b>Team Responsible:</b>	Training
<b>Requested By:</b>	Consortium
<b>Project Phase (SCR):</b>	Migration
<b>Change Type (SCR):</b>	Enhancement
<b>Impact Analysis:</b>	Training
<b>Training Impacted:</b>	CFP/WBT
<b>Estimate:</b>	150
<b>Outreach Required:</b>	No
<b>Funding Source:</b>	CalSAWS DD&I
<b>Special Project:</b>	Task Management
<b>Current Design:</b>	There is no CFP to provide users with an overview of the Task Management functionality introduced with App Dev SCR <a href="#">CA-214915</a>
<b>Request:</b>	The Task Management functionality introduced with App Dev SCR <a href="#">CA-214915</a> requires a CFP to provide users with an overview of the functionality.
<b>Recommendation:</b>	<p>Create a CFP to provide users with an overview of the Task Management functionality introduced with App Dev SCR <a href="#">CA-214915</a>, specifically:</p> <ol style="list-style-type: none"> <li>1. New Action Step Information and Resulting Task Information sections available on the Task Type Detail page</li> <li>2. New Action Step Information and Resulting Task Information sections available on the Task Sub-Type Detail page</li> <li>3. A new Task Type and Sub-Type Dependencies page to capture and display information about task type and task sub-type dependencies accessible through the Dependencies button on the Task Type Detail or Task Sub-Type Detail pages</li> <li>4. A new Action Steps panel on the Task Detail Pop-Up and Worklist Task Detail pages</li> <li>5. A new validation message on the Task Detail Pop-Up and Worklist List pages</li> </ol>

	6. A new Task Action Step Completion Required field on the Position Detail page
<b>Migration Impact:</b>	No
<b>Migration Impact Description:</b>	N/A
<b>Alternative Procedure Description:</b>	N/A
<b>Design in Progress:</b>	01/05/2022
<i>Approval</i>	
<b>Expedite Changes:</b>	Start Build
<b>Expedite Approval:</b>	Approved by Karen Rapponotti on 1/6/2022
<b>SPG Status:</b>	No
<b>SPG Priority:</b>	Medium
<b>SPG Score:</b>	N/A - CalSAWS DD&I
<b>Committee:</b>	Other
<b>Non-Committee Review:</b>	Approved by Jamie Cox on 1/7/2022
<i>Impacts</i>	
<b>Approved:</b>	01/08/2022
<b>Consortium Management Review:</b>	No
<b>Translations:</b>	N/A
<b>System Test Delivery Date:</b>	03/11/2022
<i>Content Revision</i>	
<b>Content Revision Status-1:</b>	Accepted
<b>Content Revision Description-1:</b>	1. Recommendation Change: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: 22.01 After:22.02 4. Funding Source Change: Before: After:
<b>Content Revision Status-2:</b>	Pending CCB
<b>Content Revision Description-2:</b>	1. Recommendation Change: Before: 22.02 After: 22.05 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before:

**Content Revision Description-3:**

After:  
 1. Recommendation Change:  
 Before:  
 After:  
 2. Estimate Change:  
 Before:  
 After:  
 3. Release Change:  
 Before:  
 After:  
 4. Funding Source Change:  
 Before:  
 After:

**Content Revision Description-4:**

1. Recommendation Change:  
 Before:  
 After:  
 2. Estimate Change:  
 Before:  
 After:  
 3. Release Change:  
 Before:  
 After:  
 4. Funding Source Change:  
 Before:  
 After:

*Release Notes*

**Release Note Required:** No

*Team Estimate*

**Training PR-1:** Amanda Hajj

**Training ETC 1:** 150

**Training ETC Total:** 150

*Team Impact*

Team Impact:	Team	Person	Role
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*Migration Tracking*

**Potential Conversion Impact:** N/A

*QA*

**QA Review:** SCRB Review - 4/13/22

**QA Review Date:** 04/13/2022

**QA - Training:** Ivan Parra

**QA Training Review Status:** Completed

**QA Training Review Date:** 04/18/2022

**Links**

**Cloners**

*is cloned by* [CA-243658] Training: Create CFP for Task Mgmt CA-214916 New

**Relates**

relates to [GA-214915] DDID 2251,2241 FDS: Task Mgt - Task Successors and Action Steps In Production

**Comments**

*Cristina Garcia added a comment - 04/08/2022 08:39 AM*

Second content revision to update fix version from 22.02 to 22.05 with a 22.06.xx priority release.



# [CA-215570] DDID 1951: CalWIN Converted Data Test Support SCR

Created: 04/15/2020 11:35 AM - Updated: 04/20/2022 11:24 AM

<b>Status:</b>	System Test
<b>Project:</b>	CalSAWS
<b>Fix Version/s:</b>	22.03

<b>Type:</b>	SCR	<b>Assignee:</b>	Roger Perez
<b>Reporter:</b>	Roger Perez		
<b>Labels:</b>	None		

*Main*

<b>SCRB:</b>	Approved
<b>SCRB Approved Date:</b>	05/05/2020
<b>CCB:</b>	Approved
<b>CCB Approved Date:</b>	05/14/2020
<b>Designer Contact:</b>	Roger Perez
<b>Policy/Design Consortium Contact:</b>	JoAnne Osborn
<b>Minor Version:</b>	22.05.27
<b>Team Responsible:</b>	System Test
<b>Requested By:</b>	Consortium
<b>Project Phase (SCR):</b>	Migration
<b>Change Type (SCR):</b>	Enhancement
<b>Impact Analysis:</b>	N/A
<b>Training Impacted:</b>	N/A
<b>Estimate:</b>	11664
<b>Outreach Required:</b>	No
<b>Funding Source:</b>	CalSAWS DD&I
<b>Other Agency Cross Reference:</b>	<a href="#">CA-215566</a>

**Current Design:** Per DDID 1951: The CONTRACTOR shall conduct System Tests on the Converted Data in the CalSAWS Software and provide validation that the System Tests on the Converted Data were successfully completed and met all applicable requirements and Specifications. The Converted Data Testing effort shall include:

- 1) Page Level Testing
- 2) Program eligibility scenarios
- 3) Forms/Report Testing/Ancillary testing of imaging, IVR, contact center, outbound calls, texts, client correspondence and client emails
- 4) Resolution of Deficiencies
- 5) Exit Criteria mutually agreed upon by CONTRACTOR and CONSORTIUM
- 6) Report testing
- 7) Field and row level data testing

The CONTRACTOR shall address and resolve System functionality issues in connection with Converted Data. Both the CONSORTIUM and CONTRACTOR will provide resources to conduct Converted Data User Acceptance Testing. Where such issues are determined to be the result of a Deficiency with the Converted Data that is not caused by the accuracy of the underlying Data before it is converted, then such Deficiency will be resolved by the CONTRACTOR.

Approved Assumptions:

- Converted Data test will be conducted with the 57 C-IV and WCDS Counties.

- There will be two Converted Data Test phases to support the CalSAWS implementation and conversion approach. A Converted Data Test effort with C-IV and a separate Converted Data Test effort with CalWIN.
- Ancillary testing has not been accounted for within the current Converted Data Test estimate. Once the ancillary system requirements have been defined, the Converted Data Test estimate will be updated by the CONTRACTOR and provided to the CONSORTIUM.
- Batch and Interface testing with converted data is covered under DDID 1787, 1790, 1791, 1970 and 1979.
- Field and row level converted data testing will be completed as part of page level, program eligibility scenarios, forms, and reports testing as defined in the master test plan.
- An agreed upon number of randomly sampled cases based on the allocated test resources will be utilized for Converted Data testing across the different counties, programs and functional areas as defined in the master test plan.
- The consolidated CalSAWS IVR, Contact Center, Imaging, Texting, Outbound Calls and client email solution requirements are pending the outcome of the Functional Design Sessions. Once the requirements are finalized this requirement will be revisited to determine if there are any impacts to the scope, estimate or migration timeline.

**Request:** This SCR is to track the CalWIN Converted Data Test support activities for the Application Development, System Test and Conversion Teams.

**Recommendation:** N/A - Support SCR Only

**Migration Impact:** No

**Migration Impact Description:** No migration impact as this is a support-only SCR and already included within the DD&I scope

**Migration Impact Type:** During Migration

**Migration Impact Analysis:** Accounted for in SOR

**Alternative Procedure Description:** N/A

**In Development:** 11/01/2021

**Development Complete:** 11/01/2021

**Design in Progress:** 05/04/2020

**System Test:** 11/01/2021

**In Assembly Test:** 11/01/2021

*Approval*

**Expedite Changes:** No

**SPG Status:** No

**SPG Score:** N/A CalSAWS DD&I Requirement

**Committee:** Other

*Impacts*

**Approved:** 01/24/2022

**Consortium Management Review:** No

**Translations:** N/A

**Peer Review Status:** N/A

**Peer Review Resource:** Lynnel Silva

**System Test Delivery Date:**

10/29/2021

**County Validation:** Scheduled

*Content Revision*

**Content Revision Status-1:** Accepted

**Content Revision Description-1:**  
1. Recommendation Change:  
Before: 22.06, 22.06.30  
After: 22.03, 22.04.30  
2. Estimate Change:  
N/A  
3. Release Change:  
N/A  
4. Funding Source Change:  
N/A

**Content Revision Status-2:** Pending CCB

**Content Revision Description-2:**  
1. Recommendation Change: N/A  
2. Estimate Change: N/A  
3. Release Change: CDT is being extended one month.  
Before:  
22.03  
After:  
22.05  
4. Funding Source Change: N/A

**Content Revision Description-3:**  
1. Recommendation Change:  
Before:  
After:  
2. Estimate Change:  
Before:  
After:  
3. Release Change:  
Before:  
After:  
4. Funding Source Change:  
Before:  
After:

**Content Revision Description-4:**  
1. Recommendation Change:  
Before:  
After:  
2. Estimate Change:  
Before:  
After:  
3. Release Change:  
Before:  
After:  
4. Funding Source Change:  
Before:  
After:

*Release Notes*

**Release Note Required:** No

*Team Estimate*

**Batch/Interfaces ETC 1:** 168

**Batch/Interfaces ETC Total:** 168



**CalHEERS ETC 1:** 252  
**CalHEERS ETC Total:** 252  
**Online PR 1:** Aaron Fowler  
**Online ETC 1:** 336  
**Online ETC Total:** 336  
**Client Correspondence ETC 1:** 336  
**Client Correspondence ETC Total:** 336  
**Eligibility ETC 1:** 787  
**Eligibility ETC Total:** 787  
**Fiscal ETC 1:** 468  
**Fiscal ETC Total:** 468  
**Reports ETC 1:** 336  
**Reports ETC Total:** 336  
**Automated Test PR-1:** William Baretsky  
**Automated Test ETC-1:** 336  
**Automated Test ETC Total:** 336  
**CalHEERS Test ETC-1:** 336  
**CalHEERS Test ETC Total:** 336  
**System Test Support Resource 1:** Roger Perez  
**System Test Support ETC 1:** 6,965  
**System Test Support Resource 2:** Anthony Perez  
**System Test Support ETC 2:** 1,344  
**System Test Support ETC Total:** 8309

*Team Impact*

**Team Impact:**

Team	Person	Role
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*Migration Tracking*

**Potential Conversion Impact:** N/A

*Tech Services*

**Are any new services required or existing services to be configured?:** No

QA

**QA Review:** SCRIB Review for CR #1 - 10/27/21, 11/2/21; SCRIB Review for CR #2 - 4/14/22

**QA - Functional:** Pandu Gupta

**QA Functional Review Status:** Completed

**Status:**

**QA Functional Review Status Date:** 04/14/2022

**Status Date:**

**Links**

**Cloners**

<i>clones</i>	[CA-215566]	DDID 1951: C-IV Converted Data Test Support SCR	In Production
<i>is cloned by</i>	[CA-215574]	DDID 1969: CalWIN UAT Support SCR	Approved

**Relates**

<i>relates to</i>	[CA-235836]	CalWIN - CON 09 - Active CalWORKs and Active RCA	In Assembly Test
<i>relates to</i>	[CA-235838]	CalWIN - CON 09 - Worker not populated for Converted CalWORKs case	In Production
<i>relates to</i>	[CA-238267]	CalWIN - CON 09 - ABAWD batch PB00T200 mismatch statuses following batch	In Production
<i>relates to</i>	[CA-239552]	Job properties not found exception while running PB57P404	In Production

**Comments**

*Roger Perez added a comment - 08/03/2021 10:35 PM*

Additional 300 hours was added to match the App Dev workplans and requirement estimates

*Pandu Gupta added a comment - 10/27/2021 05:01 PM*

QA SCRIB Review for Content Revision #1 updates - 10/27/2021



# [CA-221916] FCED: CalWIN Converted Data Test Support SCR

Created: 11/18/2020 02:52 PM - Updated: 04/20/2022 11:24 AM

<b>Status:</b>	System Test
<b>Project:</b>	CalSAWS
<b>Fix Version/s:</b>	22.03

<b>Type:</b>	SCR	<b>Assignee:</b>	Giovanni Gonzalez
<b>Reporter:</b>	Prakash Thota		
<b>Labels:</b>	FCED		

*Main*

<b>SCRB:</b>	Approved
<b>SCRB Approved Date:</b>	12/01/2020
<b>CCB:</b>	Approved
<b>CCB Approved Date:</b>	12/10/2020
<b>Designer Contact:</b>	Prakash Thota
<b>Policy/Design Consortium Contact:</b>	Michelle Ramos
<b>Minor Version:</b>	22.05.27
<b>Team Responsible:</b>	Eligibility
<b>Requested By:</b>	Consortium
<b>Project Phase (SCR):</b>	Migration
<b>Change Type (SCR):</b>	Enhancement
<b>Impact Analysis:</b>	N/A
<b>Estimate:</b>	605
<b>Outreach Required:</b>	No
<b>Funding Source:</b>	Premise
<b>Funding Source ID:</b>	FCED
<b>Current Design:</b>	<p>The CONTRACTOR shall provide support for the FCED Converted Data Test Phase for the CalWIN Counties.</p> <p>Foster Care / Kin-GAP / Adoption Assistance Program(AAP) program functionality is different in CalSAWS than other 57 counties. More automation exists in CalSAWS and below are some of the differences .</p> <ol style="list-style-type: none"> <li>1. Multi-Month Online EDBC</li> <li>2. Multi-Month Manual EDBC</li> <li>3. Automated Adoption Assistance Program (AAP)</li> <li>4. Auto-Recovery account creation</li> <li>5. Skip program discontinuance through batch EDBC</li> <li>6. Batch eligibility exception report for Foster Care / Kin-GAP / AAP programs</li> </ol> <p>The CONTRACTOR shall conduct System Tests of the FCED functionality on the Converted Data in the CalSAWS Software and provide validation that the System Tests on the Converted Data were successfully completed and met all applicable requirements and Specifications.</p>
<b>Request:</b>	This SCR is to track the CalWIN Converted Data Test for the FCED functionality.
<b>Recommendation:</b>	N/A - Support SCR Only
<b>Migration Impact:</b>	No
<b>Migration Impact Description:</b>	No migration impact as this is a support-only SCR

<b>Migration Impact Type:</b>	During Migration
<b>Migration Impact Analysis:</b>	No Impact
<b>Alternative Procedure Description:</b>	NA
<b>In Development:</b>	11/01/2021
<b>Development Complete:</b>	11/01/2021
<b>Design in Progress:</b>	12/01/2020
<b>System Test:</b>	11/01/2021
<b>In Assembly Test:</b>	11/01/2021
<i>Approval</i>	
<b>Expedite Changes:</b>	No
<b>SPG Status:</b>	No
<b>SPG Priority:</b>	Medium
<b>SPG Score:</b>	N/A
<b>Committee:</b>	Foster Care/Kin GAP/AAP
<b>Non-Committee Review:</b>	Support SCR for the FCED CalWIN Converted Data Testing
<i>Impacts</i>	
<b>Approved:</b>	01/24/2022
<b>Consortium Management Review:</b>	No
<b>Translations:</b>	N/A
<b>Peer Review Status:</b>	N/A
<b>Peer Review Resource:</b>	Lynnel Silva
<b>System Test Delivery Date:</b>	10/29/2021
<i>Content Revision</i>	
<b>Content Revision Status-1:</b>	Accepted
<b>Content Revision Description-1:</b>	1. Recommendation Change: N/A 2. Estimate Change: N/A 3. Release Change: Before: 22.06 After: 22.03 4. Funding Source Change: N/A
<b>Content Revision Status-2:</b>	Pending CCB
<b>Content Revision Description-2:</b>	1. Recommendation Change: N/A 2. Estimate Change: N/A 3. Release Change: CDT is being extended one month. Before: 22.03 After: 22.05 4. Funding Source Change: N/A

**Content Revision Description-3:**

- 1. Recommendation Change:  
Before:  
After:
- 2. Estimate Change:  
Before:  
After:
- 3. Release Change:  
Before:  
After:
- 4. Funding Source Change:  
Before:  
After:

**Content Revision Description-4:**

- 1. Recommendation Change:  
Before:  
After:
- 2. Estimate Change:  
Before:  
After:
- 3. Release Change:  
Before:  
After:
- 4. Funding Source Change:  
Before:  
After:

*Release Notes*

**Release Note Required:** No

*Team Estimate*

**Batch/Interfaces ETC 1:** 125

**Batch/Interfaces ETC Total:** 125

**Client Correspondence ETC 1:** 240

**Client Correspondence ETC Total:** 240

**Eligibility PR-1:** Giovanni Gonzalez

**Eligibility ETC 1:** 140

**Eligibility PR-2:** Prakash Thota

**Eligibility ETC 2:** 100

**Eligibility ETC Total:** 240

*Team Impact*

<b>Team Impact:</b>	<b>Team</b>	<b>Person</b>	<b>Role</b>

*Migration Tracking*

**Potential Conversion Impact:** N/A

*Tech Services*

**Are any new services required or existing** No

**services to be configured?:**

QA

**QA Review:** QA SCRBR Review for Content Revision #1 - 11/24/2021

**QA - Functional:** Pam Weaver

**QA Functional Review Status:** Completed

**Status:**

**QA Functional Review Status Date:** 04/15/2022

# [CA-224200] Update Forms to Replace References to Your Benefits Now (YBN) with BenefitsCal

Created: 01/22/2021 09:26 AM - Updated: 04/20/2022 11:24 AM - Resolved: 09/23/2021 11:50 AM

<b>Status:</b>	Test Complete		
<b>Project:</b>	CalSAWS		
<b>Fix Version/s:</b>	22.03		

<b>Type:</b>	SCR		
<b>Reporter:</b>	Tiffany Huckaby	<b>Assignee:</b>	Sahithi Pabba
<b>Labels:</b>	21.11_BCLA		

*Main*

<b>SCRB:</b>	Approved
<b>SCRB Approved Date:</b>	05/18/2021
<b>CCB:</b>	Approved
<b>CCB Approved Date:</b>	05/27/2021
<b>Designer Contact:</b>	Connor Gorry
<b>Policy/Design Consortium Contact:</b>	Virginia C. Bernal
<b>Tester:</b>	Michael Weir
<b>Minor Version:</b>	22.04.24
<b>Team Responsible:</b>	Client Correspondence
<b>Requested By:</b>	Consortium
<b>Project Phase (SCR):</b>	Production
<b>Change Type (SCR):</b>	Enhancement
<b>Impact Analysis:</b>	N/A
<b>Training Impacted:</b>	N/A
<b>Estimate:</b>	265
<b>Outreach Required:</b>	No
<b>Funding Source:</b>	LRS M&E
<b>Current Design:</b>	There exist Los Angeles County specific forms that have references to the Your Benefits Now (YBN) self-service portal.
<b>Request:</b>	The CalSAWS System is transitioning from YBN self-service portal to the new BenefitsCal statewide portal. Forms with references to YBN need to be updated to reference the new portal.
<b>Recommendation:</b>	<ol style="list-style-type: none"> <li>1. Update the forms to replace the portal name from YBN to BenefitsCal.</li> <li>2. Update the forms to replace the YBN web address with the BenefitsCal web address.</li> </ol>
<b>Migration Impact:</b>	No
<b>Migration Impact Description:</b>	The Migration Counties will be inheriting this functionality at migration.
<b>Alternative Procedure Description:</b>	N/A
<b>In Development:</b>	06/09/2021
<b>Development Complete:</b>	07/19/2021
<b>Test Complete:</b>	04/18/2022
<b>Design in Progress:</b>	04/12/2021

<b>System Test:</b>	08/28/2021
<b>In Assembly Test:</b>	07/19/2021
<i>Approval</i>	
<b>Expedite Changes:</b>	No
<b>SPG Status:</b>	No
<b>SPG Score:</b>	N/A - CalSAWS DD&I Requirement
<b>Committee:</b>	Other
<b>Non-Committee Review:</b>	Virginia Bernal - 04/22/2021
<i>Impacts</i>	
<b>Approved:</b>	10/22/2021
<b>Consortium Management Review:</b>	No
<b>Programs Impacted:</b>	CalFresh, GROW, Medi-Cal/MSP/CMSP
<b>Translations:</b>	N/A
<b>Peer Review Status:</b>	Completed
<b>Peer Review Resource:</b>	Lalitha Valamarthi
<b>Assembly Test Complete:</b>	Yes
<b>System Test Delivery Date:</b>	08/27/2021
<i>Content Revision</i>	
<b>Content Revision Status-1:</b>	Accepted
<b>Content Revision Description-1:</b>	1. Release Change: Before: Fix Version - 21.11, Minor Version - None After: Fix Version - 22.02, Minor Version - 22.02.XX
<b>Content Revision Status-2:</b>	Accepted
<b>Content Revision Description-2:</b>	1. Release Change: Before: Fix Version - 22.02, Minor Version - 22.03.13 After: Fix Version - 22.03, Minor Version - 22.04.24 2. Estimate Change: Additional hours added to support additional System Testing due to the change in release (regression testing). Before: System Test Support ETC 2 - 14 hours After: System Test Support ETC 2 - 30 hours
<b>Content Revision Status-3:</b>	Pending CCB
<b>Content Revision Description-3:</b>	1. Recommendation Change: Added note that affected Forms must be updated to accommodate generation across browsers with HTML 5. 2. Estimate Change: Before: Client Correspondence - 166 BenefitsCal - 0 After: Client Correspondence - 240 BenefitsCal - 40
<b>Content Revision Description-4:</b>	1. Recommendation Change: Before:



After:  
 2. Estimate Change:  
 Before:  
 After:  
 3. Release Change:  
 Before:  
 After:  
 4. Funding Source Change:  
 Before:  
 After:

*Release Notes*

**Release Note Required:** Yes

**Release Note - Previous Design/ Problem:** Los Angeles County had specific forms that had references to the Your Benefits Now (YBN) self service portal.

**Release Note - Now:** The Los Angeles County specific forms that had references to the YBN self service portal are now updated to reference the BenefitsCal statewide portal.

**Release Note - Page/ Forms/Reports Impacted:**  
 MC 216 – MAGI MC Renewal Form  
 MC 210 RV – Non-MAGI MC Renewal Form  
 MC 217 – Mixed MC Renewal Form  
 CSF 163 – New Worker Letter  
 MAGI RE Packet  
 Non-MAGI RE Packet  
 MIXED Household RE Packet  
 ABP 119 – Important Notice to Pregnant Women  
 DCFS 6053 – DCFS Termination of GRI - Providing DPSS Information  
 PA 1815 Important Notice about Mailing Address  
 GR 21 General Relief Rights and Responsibilities  
 PA 6100 Referral Request for CalWORKs/CalFresh Benefits  
 TNB 4 Notice of Recertification for Transitional Nutrition Benefit (TNB) Program  
 TNB 4 Recertification Packet

*Team Estimate*

**Client Correspondence PR 1:** Sahithi Pabba

**Client Correspondence ETC 1:** 138

**Client Correspondence PR 2:** Priya Sridharan

**Client Correspondence ETC 2:** 28

**Client Correspondence ETC Total:** 166

**System Test Support ETC 1:** 42

**System Test Support ETC 2:** 30

**System Test Support ETC 3:** 11

**System Test Support** 83

**ETC Total:**

**Translation Resource** 16

**ETC:**

*Team Impact*

**Team Impact:**

	Team	Person	Role
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*Migration Tracking*

**Consortium Review** Virginia Bernal

**Approval:**

**Consortium Review** 04/22/2021

**Approval Date:**

**Impact to County:** Both

**Potential Conversion** N/A

**Impact:**

QA

**QA Review:** SCRБ CR#1 - 10/27/21, 10/29/21; SCRБ CR#2 - 3/16/22, 3/22/22; SCRБ CR#3 - 4/14/22, 4/15/22

**QA - Functional:** Pandu Gupta

**QA Functional Review** Completed

**Status:**

**QA Functional Review** 04/15/2022

**Status Date:**

**Attachments**

CA-224200 Design Content Revision 3.docx (54 kB)

CA-224200 Design.docx (53 kB)

GR21\_AE.pdf (536 kB)

GR21\_CA.pdf (197 kB)

GR21\_CH.pdf (730 kB)

GR21\_EN.pdf (206 kB)

GR21\_FA.pdf (176 kB)

GR21\_KO.pdf (291 kB)

GR21\_RU.pdf (288 kB)

GR21\_SP.pdf (121 kB)

GR21\_TG.pdf (239 kB)

GR21\_VI.pdf (274 kB)

**Links**

**Relates**

<i>relates to</i>	[CA-243472]	Content Revision - SCR CA-224200 changes	Test Complete
<i>relates to</i>	[CA-235380]	Content Revision - Revert SCR CA-224200 changes	In Production
<i>relates to</i>	[CA-234112]	CT 21.11-SCR CA-224200-5-MC: Adobe PDF Document issue, unable to generate a blank template using IE browser	Rejected
<i>relates to</i>	[CA-234769]	CT 21.11-SCR CA-224200-14_MCG: Web Address does not appear on form when generating a Blank Template	Rejected

**Comments**

*Rainier Dela Cruz [X] added a comment - 06/09/2021 08:43 AM*

Added a design clarification to clarify which MC Renewal forms and MC RE packets will be updated with the BenefitCals web address.

*Rainier Dela Cruz [X] added a comment - 07/13/2021 12:47 PM*

Updated formatting on the Cambodian GR 21 mockup.

*Pandu Gupta added a comment - 10/27/2021 04:43 PM*

QA SCRБ Review for Content Revision #1 - 10/27/2021

QA SCRБ Re-review for Content Revision #1 - 10/29/2021



# [CA-227961] Update TNB 4 Threshold Language forms to latest State version

Created: 04/23/2021 04:48 PM - Updated: 04/20/2022 11:24 AM - Resolved: 10/15/2021 02:21 PM

<b>Status:</b>	Test Complete		
<b>Project:</b>	CalSAWS		
<b>Fix Version/s:</b>	22.03		

<b>Type:</b>	SCR		
<b>Reporter:</b>	Amy Gill	<b>Assignee:</b>	Vicente Romero
<b>Labels:</b>	21.11_BCLA		

*Main*

<b>SCRB:</b>	Approved
<b>SCRB Approved Date:</b>	07/13/2021
<b>CCB:</b>	Approved
<b>CCB Approved Date:</b>	07/22/2021
<b>Designer Contact:</b>	Connor Gorry
<b>Policy/Design Consortium Contact:</b>	Caroline Bui
<b>Application Development Consortium Contact:</b>	Ana Cruz
<b>Tester:</b>	Greg Pouquette
<b>Minor Version:</b>	22.04.24
<b>Team Responsible:</b>	Client Correspondence
<b>Requested By:</b>	Consortium
<b>Project Phase (SCR):</b>	Production
<b>Change Type (SCR):</b>	Enhancement
<b>Impact Analysis:</b>	Forms/NOA Translations
<b>Training Impacted:</b>	N/A
<b>Estimate:</b>	273
<b>Outreach Required:</b>	No
<b>Funding Source:</b>	LRS M&E
<b>Current Design:</b>	<p>TNB 4 form threshold languages were added with <a href="#">CA-208261</a> and a minor revision was made with <a href="#">CA-218455</a>.</p> <p>The current CalSAWS system has the TNB 4 in all standard threshold languages and also the TNB 4 Recertification Packet in English and Spanish, both for LA and the 57 migrating counties. There are minor verbiage discrepancies between the CalSAWS and State version for the following threshold languages for the above forms: Spanish, Arabic, Armenian, Farsi, Hmong, Korean, Russian, Tagalog and Vietnamese.</p> <p>On all TNB 4 and TNB 4 RE forms for all languages, the BenefitsCal website URL is presented as <a href="http://www.benefitscal.com">www.benefitscal.com</a> twice and once as <a href="http://www.benefitscal.org">www.benefitscal.org</a>.</p>
<b>Request:</b>	<p>Update the TNB 4 forms to the latest State version for applicable threshold languages: Spanish, Arabic, Armenian, Farsi, Hmong, Korean, Russian, Tagalog and Vietnamese.</p> <p>Update the TNB 4 block of both Spanish version TNB 4 Recertification Packet to the latest state version.</p> <p>Update all BenefitsCal website URL to present as <a href="http://www.benefitscal.org">www.benefitscal.org</a> for all TNB 4 and TNB 4 RE forms in all existing languages.</p>
<b>Recommendation:</b>	1. Update the TNB 4 form in English and threshold languages to match the State version.

2. Update all versions of TNB 4 and TNB 4 Recertification Packet to show the correct URL. All URLs should present as [www.benefitscal.org](http://www.benefitscal.org).

<b>Migration Impact:</b>	No
<b>Migration Impact Description:</b>	Migration Counties will inherit this functionality at the time of migration.
<b>Alternative Procedure Description:</b>	N/A
<b>Committee Review:</b>	06/11/2021
<b>In Development:</b>	07/07/2021
<b>Development Complete:</b>	07/27/2021
<b>Test Complete:</b>	04/19/2022
<b>Design in Progress:</b>	05/03/2021
<b>System Test:</b>	08/28/2021
<b>In Assembly Test:</b>	07/27/2021
<i>Approval</i>	
<b>Expedite Changes:</b>	Start Build
<b>Expedite Approval:</b>	Approved by Karen J.Rapponotti on 7/1/2021
<b>SPG Status:</b>	Approved
<b>SPG Approved date:</b>	07/01/2021
<b>SPG Priority:</b>	Medium
<b>SPG Score:</b>	63
<b>Committee:</b>	Correspondence
<b>Submitted to Committee:</b>	06/03/2021
<b>Approved by Committee:</b>	06/24/2021
<b>Region 1 (A):</b>	Approved
<b>Region 1 (B):</b>	Approved
<b>Region 2:</b>	Approved
<b>Region 3:</b>	Approved
<b>Region 4 (A):</b>	Approved
<b>Region 4 (B):</b>	Approved
<b>Region 5 (A):</b>	Approved
<b>Region 5 (B):</b>	Approved
<b>Region 5 (C):</b>	Approved
<b>Region 6 (A):</b>	Approved
<b>Region 6 (B):</b>	Approved
<b>Region 6 (C):</b>	Approved
<i>Impacts</i>	
<b>Approved:</b>	10/22/2021
<b>Consortium Management Review:</b>	No
<b>Translations:</b>	Required
<b>Threshold Languages:</b>	Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Spanish, Tagalog, Vietnamese, English

<b>Peer Review Status:</b>	Completed
<b>Peer Review Resource:</b>	Vicente Romero
<b>Assembly Test Complete:</b>	Yes
<b>System Test Delivery Date:</b>	08/27/2021
<i>Content Revision</i>	
<b>Content Revision Status-1:</b>	Accepted
<b>Content Revision Description-1:</b>	1. Release Change: Before: Fix Version - 21.11, Minor Version - None After: Fix Version - 22.02, Minor Version - 22.02.XX
<b>Content Revision Status-2:</b>	Accepted
<b>Content Revision Description-2:</b>	1. Recommendation Change: Before: SCR has attached Translations for Spanish, Korean, Tagalog, Russian, Armenian and Farsi. After: SCR has been updated with Translations for Spanish, Korean, Tagalog, Russian, Armenian and Farsi that match the CDSS versions, ' <a href="#">CA-227964</a> Mockups - Corrected.zip' was attached. Additional hours added for updates. 2. Estimate Change: Before: Client Correspondence ETC 2: 50 hours System Test Support ETC 1: 80 hours After: Client Correspondence ETC 2: 122 hours System Test Support ETC 1: 100 hours 3. Release Change: Before: Fix Version - 22.02, Minor Version - 22.03.13 After: Fix Version - 22.03, Minor Version - 22.04.24
<b>Content Revision Status-3:</b>	Pending CCB
<b>Content Revision Description-3:</b>	1. Recommendation Change: Added note that TNB 4 and TNB 4 RE Forms must also be update to generate across browsers with HTML 5. 2. Estimate Change: Before: Client Correspondence - 122 BenefitsCal - 0 After: Client Correspondence - 158 BenefitsCal - 10
<b>Content Revision Description-4:</b>	1. Recommendation Change: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before:

	After:								
<i>Release Notes</i>									
<b>Release Note Required:</b>	Yes								
<b>Release Note - Previous Design/ Problem:</b>	The TNB 4 (8/20) was available in all standard threshold languages and was also in the TNB 4 Recertification Packet in English and Spanish for all 58 counties. There were minor verbiage discrepancies between the CalSAWS and State version for the following threshold languages for the above forms: Spanish, Arabic, Armenian, Farsi, Hmong, Korean, Russian, Tagalog and Vietnamese. On all TNB 4 and TNB 4 RE forms for all languages, the BenefitsCal website URL is presented as <a href="http://www.benefitscal.com">www.benefitscal.com</a> twice and once as <a href="http://www.benefitscal.org">www.benefitscal.org</a> .								
<b>Release Note - Now:</b>	The TNB 4 has been updated to the 8/20 version for applicable threshold languages: Spanish, Arabic, Armenian, Farsi, Hmong, Korean, Russian, Tagalog and Vietnamese. The TNB 4 has also been updated to the 8/20 version for the TNB 4 Recertification Packet. The references to the BenefitsCal website URL have been changed to <a href="http://www.benefitscal.org">www.benefitscal.org</a> for the TNB 4 and TNB 4 RE forms in all existing languages.								
<b>Release Note Status:</b>	Training Approved								
<i>Team Estimate</i>									
<b>Client</b>	Matthew Lamont [X]								
<b>Correspondence PR 1:</b>									
<b>Client</b>	Priya Sridharan								
<b>Correspondence PR 2:</b>									
<b>Client</b>	122								
<b>Correspondence ETC 2:</b>									
<b>Client</b>	122								
<b>Correspondence ETC Total:</b>									
<b>System Test Support ETC 1:</b>	100								
<b>System Test Support ETC Total:</b>	100								
<b>Translation Resource ETC:</b>	26								
<b>Unallocated Hours:</b>	25								
<i>Team Impact</i>									
<b>Team Impact:</b>	<table border="1" style="width:100%; border-collapse: collapse;"> <thead> <tr> <th style="width:33%;"></th> <th style="width:33%; text-align:center;">Team</th> <th style="width:33%; text-align:center;">Person</th> <th style="width:33%; text-align:center;">Role</th> </tr> </thead> <tbody> <tr> <td></td> <td></td> <td></td> <td></td> </tr> </tbody> </table>		Team	Person	Role				
	Team	Person	Role						
<i>Migration Tracking</i>									
<b>Impact to County:</b>	DPSS								
<b>Potential Conversion Impact:</b>	N/A								
QA									
<b>QA - Type of Testing:</b>	Independent Test								
<b>QA - Test:</b>	Barbara Schwartz								
<b>QA Review:</b>	SCRB CR#1 - 10/27/21, 10/29/21; SCRB CR#2 - 3/16/22; SCRB CR#3 - 4/14/22, 4/15/22								
<b>QA - Functional:</b>	Pandur Gupta								
<b>QA Functional Review Status:</b>	Completed								
<b>QA Functional Review Status Date:</b>	04/15/2022								

**Attachments**

- 21.05 Issue Reporting Form CA 218455-08-IG-04-22-2021.docx (614 kB)
- 21.05 Issue Reporting Form CA-218455-07-IG 04222021.docx (511 kB)
- Arabic TNB 4.pdf (383 kB)
- Armenian TNB 4-ARMENIAN.pdf (179 kB)
- B1PVO75 TNB4 - SPA 4-2021.pdf (177 kB)
- CA-227961 Design Content Revision 3.docx (54 kB)
- CA-227961 Design.docx (57 kB)
- CA-227961 Mockups - Corrected.zip (23.38 MB)
- CA-227961 Mockups.zip (23.09 MB)
- Farsi TNB 4 (002).pdf (216 kB)
- Korean TNB 4.pdf (180 kB)
- RE 21.11 SCRs - build approval.msg (116 kB)
- Russian TNB 4 Russian.pdf (169 kB)
- SPG Scorecard CA-227961.xlsx (32 kB)
- Tagalog TNB 4 with comments 4-22-2021 jde.pdf (140 kB)

**Links**

**Blocks**

<i>blocks</i>	[CAR-1206]	2.18.1.2	Confirmed
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**Relates**

<i>relates to</i>	[CA-243586]	Content Revision - Adding Updates to TNB 4 BCLA	Test Complete
<i>relates to</i>	[CA-244010]	CA-227961 Generated TNB 4 don't match mockups	Test Complete
<i>relates to</i>	[CA-227862]	CT 21.05-SCR CA-218455-03-IG: The CalSAWS TNB4 (Arabic) does not match the CDSS version of the same form	In Production
<i>relates to</i>	[CA-231949]	CA-227961 Fix AT test issues found in FA and KO TNB 4	In Production
<i>relates to</i>	[CA-227894]	CT 21.05-SCR CA-218455-02 and 13-IG: The CalSAWS TNB4 and TNB4 Recertification Packet (SPA) does not match the CDSS version of the same form	Rejected
<i>relates to</i>	[CA-227912]	CT 21.05-SCR CA-218455-04-IG: The CalSAWS TNB4 (Armenian) does not match the CDSS version of the same form.	Rejected
<i>relates to</i>	[CA-227915]	CT 21.05-SCR CA-218455-09-IG: The CalSAWS TNB4 (Russian) does not match the CDSS version of the same form	Rejected
<i>relates to</i>	[CA-227918]	CT 21.05-SCR CA-218455-10-IG: The CalSAWS TNB4 (Tagalog) does not match the CDSS version of the same form	Rejected
<i>relates to</i>	[CAR-1206]	2.18.1.2	Confirmed
<i>relates to</i>	[CA-235379]	Content Revision - Revert SCR CA-227961 changes	In Production
<i>relates to</i>	[CA-235094]	CT 21.11-SCR CA-227961-1-vt: Incorrect URL address is displayed on the TNB4 form	Rejected
<i>relates to</i>	[CA-235154]	CT 21.11-SCR CA-227961-1-NT: County version of the threshold translations of the TNB 4 has multiple identified errors which don't match the CDSS version	Rejected

**Comments**

*Caroline Bui added a comment - 06/24/2021 09:33 AM*

The Client Correspondence Committee reviewed and voted on [CA-227961](#) as follows on 6/24/2021:

Region 1: Hamida Rawls– 2 YES

Region 2: Daniel Cerna– YES

Region 3: Maria Reyes– YES



Region 4: Adam Bacon– YES

Region 4: Angela Garcia – 2 YES

Region 5: Elizabeth Castellon– YES

Region 5: Kristen Timmins– YES

Region 5: Esther Fuentes– YES

Region 6: Itza Girgis – YES

Region 6: Armando Gonzalez– YES

Region 6: Pauline Ogata– YES

*Rainier Dela Cruz [X] added a comment - 07/16/2021 09:53 AM*

Updated the mockups to fix formatting issues with Arabic, Farsi, and Armenian.

*Pandu Gupta added a comment - 10/27/2021 04:45 PM*

QA SCRIB Review for Content Revision #1 - 10/27/2021

QA SCRIB Re-review for Content Revision #1 - 10/29/2021



# [CA-240523] Upgrade Jira to version 8.20.5 LTS

Created: 02/03/2022 02:17 PM - Updated: 04/20/2022 10:54 AM - Resolved: 04/16/2022 08:16 PM

<b>Status:</b>	In Production
<b>Project:</b>	CalSAWS
<b>Fix Version/s:</b>	22.03

<b>Type:</b>	SCR	<b>Assignee:</b>	Francis Paran
<b>Reporter:</b>	Francis Paran		
<b>Labels:</b>	None		

*Main*

<b>SCRB:</b>	Approved
<b>SCRB Approved Date:</b>	02/22/2022
<b>CCB:</b>	Approved
<b>CCB Approved Date:</b>	03/03/2022
<b>Designer Contact:</b>	Francis Paran
<b>Policy/Design Consortium Contact:</b>	Laura Chavez
<b>Tech/Ops Consortium Contact:</b>	Francis Paran
<b>Minor Version:</b>	22.04.16
<b>Team Responsible:</b>	System Test
<b>Requested By:</b>	Consortium
<b>Project Phase (SCR):</b>	Assembly Test
<b>Change Type (SCR):</b>	Operational Enhancement
<b>Impact Analysis:</b>	Other
<b>Training Impacted:</b>	N/A
<b>Estimate:</b>	115
<b>Outreach Required:</b>	No
<b>Funding Source:</b>	CalSAWS M&E
<b>Current Design:</b>	Upgrade Sandbox (SBX) Jira to version 8.20.5, a long term support (LTS) version which introduces newer features, bug fixes and enhancements to the system. Version 8.20.5 LTS release notes: <a href="https://confluence.atlassian.com/display/JIRASOFTWARE/JIRA+Software+8.20.x+release+notes">https://confluence.atlassian.com/display/JIRASOFTWARE/JIRA+Software+8.20.x+release+notes</a>
<b>Request:</b>	The proposed Jira version to be updated to is 8.20.5 which will still support the existing add-ons, and extend long term support until October, 2023 CHG0033772 - Upgrade Sandbox Jira to 8.20.5
<b>Recommendation:</b>	Upgrade Sandbox (SBX) Jira to version 8.20.5, a long term support (LTS) version which introduces newer features, bug fixes and enhancements to the system.
<b>Migration Impact:</b>	No
<b>Migration Impact Description:</b>	Project tool only - no impact to end user.
<b>Alternative Procedure Description:</b>	N/A - Jira tool must be upgraded in order to remain in support with Atlassian.
<b>In Development:</b>	04/16/2022
<b>Development Complete:</b>	04/16/2022

**Test Complete:** 04/16/2022  
**In Production:** 04/18/2022  
**Design in Progress:** 02/18/2022  
**System Test:** 11/15/2021  
**In Assembly Test:** 11/15/2021

*Approval*

**Expedite Changes:** No  
**SPG Status:** No  
**SPG Priority:** Medium  
**SPG Score:** N/A - Operational Update only  
**Committee:** Other  
**Non-Committee Review:** Approved via SNOW request# CHG0033772

*Impacts*

**Approved:** 03/03/2022  
**Consortium Management Review:** No  
**Translations:** N/A  
**Peer Review Status:** Completed  
**Peer Review Resource:** Paulo Robles  
**System Test Delivery Date:** 04/16/2022

*Content Revision*

**Content Revision Status-1:** Pending SCRB  
**Content Revision Description-1:** 1. Recommendation Change: N/A  
2. Estimate Change: N/A  
3. Release Change:  
Before: 22.02  
After: 22.03  
4. Funding Source Change: N/A

**Content Revision Status-2:** Pending CCB  
**Content Revision Description-2:** 1. Recommendation Change:  
Before:  
After:  
2. Estimate Change:  
Before:  
After:  
3. Release Change:  
Before:  
After:  
4. Funding Source Change:  
Before:  
After:

**Content Revision Status-3:** Pending CCB  
**Content Revision Description-3:** 1. Recommendation Change:  
Before:

After:  
 2. Estimate Change:  
 Before:  
 After:  
 3. Release Change:  
 Before:  
 After:  
 4. Funding Source Change:  
 Before:  
 After:

**Content Revision Status-4:** Pending CCB

**Content Revision Description-4:**  
 1. Recommendation Change:  
 Before:  
 After:  
 2. Estimate Change:  
 Before:  
 After:  
 3. Release Change:  
 Before:  
 After:  
 4. Funding Source Change:  
 Before:  
 After:

*Release Notes*

**Release Note Required:** No

**Release Note Status:** N/A Training Approved

*Team Estimate*

**Tech Ops PR-1:** Francis Paran

**Tech Ops ETC 1:** 60

**Tech Ops PR-2:** Paulo Robles

**Tech Ops ETC 2:** 40

**Tech Ops ETC Total:** 100

**System Test Support Resource 1:** Himanshu Jain

**System Test Support ETC 1:** 5

**System Test Support Resource 2:** Akira Moriguchi

**System Test Support ETC 2:** 5

**System Test Support Resource 3:** Shilpa Suddavanda

**System Test Support ETC 3:** 5

**System Test Support ETC Total:** 15

*Team Impact*

**Team Impact:**

Team	Person	Role

*Migration Tracking*

**Potential Conversion Impact:** N/A

**Impact:**

*Tech Services*

**Are any new services required or existing services to be configured?:** No

QA

**QA Review:** SCRB Review - 02/18/2022, 02/21/2022, 3/31/2022

**QA - Technical:** Greg Fitzgerald

**QA Technical Review Status:** Completed

**QA Technical Review Status Date:** 03/31/2022

### Attachments

Jira\_Upgrade\_Plan.pdf (221 kB)

### Links

#### Cloners

<i>clones</i>	[CA-230601]	Upgrade Jira version	In Production
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# [CA-214921] DDIDs 2239 2387 FDS: Task Mgt - Task Assignment Factors and Worker Schedule

Created: 04/01/2020 05:20 PM - Updated: 04/20/2022 11:24 AM

<b>Status:</b>	System Test
<b>Project:</b>	CalSAWS
<b>Fix Version/s:</b>	22.05

<b>Type:</b>	SCR	<b>Assignee:</b>	Justin Dobbs
<b>Reporter:</b>	Lynnel Silva		
<b>Labels:</b>	FDS		

*Main*

<b>SCRB:</b>	Approved
<b>SCRB Approved Date:</b>	03/08/2022
<b>CCB:</b>	Approved
<b>CCB Approved Date:</b>	03/17/2022
<b>Designer Contact:</b>	Mayuri Srinivas
<b>Policy/Design Consortium Contact:</b>	Sarah Cox
<b>Application Development Consortium Contact:</b>	Ana Cruz
<b>Tester:</b>	Sadia Islam
<b>Additional Tester:</b>	Dennis Kong
<b>Team Responsible:</b>	Online
<b>Requested By:</b>	Consortium
<b>Project Phase (SCR):</b>	Migration
<b>Change Type (SCR):</b>	Enhancement
<b>Impact Analysis:</b>	N/A
<b>Training Impacted:</b>	Online Help
<b>Estimate:</b>	1551
<b>Outreach Required:</b>	No
<b>Funding Source:</b>	CalSAWS DD&I
<b>Special Project:</b>	Task Management
<b>Current Design:</b>	<p>The CalSAWS System includes Task distribution processing that evaluates Task and Worker configurations during Task assignment. These processes include Office Distribution logic, Task assignment to "Eligible Positions", Task reassignment distribution across Offices/Units and a feature to Suggest a listing of workers best suited to receive a Task assignment. These Task distribution processes evaluate the Category of the Task and evaluate the Position Task Categories to confirm which Workers can receive which Tasks. This processing does not evaluate Worker Schedule, Staff Classification, Language or specific Worker skills. The Get Next functionality within C-IV allows a Worker to retrieve a single Task from a Task Bank to be worked. There is no limit to how many times a worker may use the Get Next function.</p>
<b>Request:</b>	<p>Modify Task Management functionality in the CalSAWS System to include additional configurations to be evaluated during Task distribution that include, Worker Schedule, Staff Classification, Language and Additional Worker Skill information. Introduce a configuration setting to place a limit on how many times a worker may use the Get Next function.</p>

<b>Recommendation:</b>	<ol style="list-style-type: none"> <li>1. Update the Task Settings Page to include a setting to limit Get Next transactions by workers. Update Get Next processing to evaluate this setting.</li> <li>2. Update the Task Type Detail and Task Sub-Type Detail pages to include a panel to configure Staff Classification information.</li> <li>3. Update the Flag Detail page to include an Additional Skill Need type.</li> <li>4. Update the Staff Detail page to allow configuration of Additional Skill Need flags for Task routing.</li> <li>5. Update the Worker Suggestions page to include additional match criteria information for each suggested worker.</li> <li>6. Update the Worker Schedule page to allow Worker Schedules to be unavailable for Tasks.</li> <li>7. Update Task assignment processing to evaluate additional factors.</li> </ol>
<b>Migration Impact:</b>	No
<b>Migration Impact Description:</b>	N/A
<b>Alternative Procedure Description:</b>	N/A
<b>In Development:</b>	02/15/2022
<b>Development Complete:</b>	03/23/2022
<b>Design in Progress:</b>	12/10/2021
<b>System Test:</b>	03/26/2022
<b>In Assembly Test:</b>	03/23/2022
<i>Approval</i>	
<b>Expedite Changes:</b>	Start Build
<b>Expedite Approval:</b>	Approved by Karen Rapponotti on 2/9/2022
<b>SPG Status:</b>	No
<b>SPG Priority:</b>	Medium
<b>SPG Score:</b>	N/A - CalSAWS DD&I Requirement
<b>Committee:</b>	Task Management
<i>Impacts</i>	
<b>Approved:</b>	02/09/2022
<b>Peer Review Status:</b>	Completed
<b>Peer Review Resource:</b>	Justin Dobbs
<b>Functionality:</b>	Task Management
<b>System Test Delivery Date:</b>	03/25/2022
<i>Content Revision</i>	
<b>Content Revision Status-1:</b>	Pending CCB
<b>Content Revision Description-1:</b>	Updated Staff Detail Page mockups and validation
<i>Release Notes</i>	
<b>Release Note Required:</b>	Yes
<b>Release Note - Previous Design/ Problem:</b>	CalSAWS included a task distribution process which evaluated Task and Worker configurations when assigning tasks. GetNext functionality distributed tasks upon selection without limit.
<b>Release Note - Now:</b>	The CalSAWS task distribution process has been updated to include additional considerations for 'Staff Classification', 'Additional Skill', and 'Worker Schedule'. GetNext processing has been updated

to allow for county configuration of a limit based on case or task. In this scenario, if the logged in worker has exceeded the set limit, then the GetNext button is no longer available.

**Release Note Status:** Training Approved

*Team Estimate*

**Batch/Interfaces PR-1:** William Truong

**Batch/Interfaces ETC 1:** 260

**Batch/Interfaces PR-2:** Leah Weston

**Batch/Interfaces ETC 2:** 150

**Batch/Interfaces PR-3:** Justin Dobbs

**Batch/Interfaces ETC 3:** 80

**Batch/Interfaces ETC Total:** 490

**Online PR 1:** Justin Concepcion

**Online ETC 1:** 160

**Online PR 2:** Rasasvi Matukumilli

**Online ETC 2:** 260

**Online PR 3:** Brian Fohl

**Online ETC 3:** 187

**Online ETC Total:** 607

**Automated Test PR-1:** Lena Lam

**Automated Test ETC-1:** 100

**Automated Test PR-2:** William Baretsky

**Automated Test ETC-2:** 2

**Automated Test PR-4:** Rosalyne Cabrera

**Automated Test ETC-4:** 18

**Automated Test ETC Total:** 120

**System Test Support ETC 1:** 334

**System Test Support ETC Total:** 334

*Team Impact*

**Team Impact:**

	Team	Person	Role

*Migration Tracking*

**Ready for Consortium Review:** Yes

**Consortium Review Due Date:** 01/28/2022

**Consortium Review Approval:** Sarah Cox



**Consortium Review** 02/11/2022

**Approval Date:**

**Potential Conversion Impact:** N/A

*Tech Services*

**Are any new services required or existing services to be configured?:** No

QA

**QA - Type of Testing:** Independent Test

**QA - Test:** Barbara Schwartz

**QA Review:** initial review - 1/26/22

**QA Review Date:** 02/03/2022

**QA - Functional:** Carlos Albances

**QA Functional Review Status:** Completed

**QA Functional Review Status Date:** 02/03/2022

**Attachments**

CA-214921 - Task Management - DDID 2239, 2387 - Content Revision.docx (1.71 MB)

CA-214921 - Task Management - DDID 2239, 2387 Design.docx (1.89 MB)

**Links**

**Blocks**

*blocks* [CAR-3382] DDID 2239 FDS: Task Mgt Confirmed

**Relates**

<i>relates to</i>	[CA-241347]	CTCR - add Flag Type for Additional Skill Need	Approved
<i>relates to</i>	[CA-242511]	DBCR FOR STAFF_FLAG	Approved
<i>relates to</i>	[CA-242512]	CTCR to add Unavailable for Tasks for Maintain Worker Schedule Page	Approved
<i>relates to</i>	[CA-242899]	Add Additional Information section to staff detail page	Test Complete
<i>relates to</i>	[CAR-3382]	DDID 2239 FDS: Task Mgt	Confirmed
<i>relates to</i>	[CAR-3395]	DDID 2387 FDS: Task Mgt	Confirmed
<i>relates to</i>	[CA-241411]	DBCR - Task Assign Attr	Approved
<i>relates to</i>	[CA-241668]	DBCR add Task Setting Option	Approved
<i>relates to</i>	[CA-241721]	CTCR Task Setting Options	Approved
<i>relates to</i>	[CA-241882]	CTCR - Create Task Assign Process Code values	Approved
<i>relates to</i>	[CA-242733]	DCR insert get next limit task setting option	Approved
<i>relates to</i>	[CA-242852]	STCR map Task Type Classification URL	Approved
<i>relates to</i>	[CA-242853]	PMCR for Task Setting and Task Type Classification	Approved
<i>relates to</i>	[CA-243441]	CA-214921 DDIDs 2239 2387 FDS: Task Mgt - Task Assignment Factors and Worker Schedule Office/Worker Schedule Pages	In Development
<i>relates to</i>	[CA-243493]	CA-214921 DDIDs 2239 2387 FDS: Task Mgt - Task Assignment Factors and Worker Schedule Worker Suggestions Page	In Development
<i>relates to</i>	[CA-243583]	CA-214921 Task Type Detail and Sub Type Detail- Staff Classification Titles issues	In Development

<i>relates to</i>	[CA-243767]	Manual Task Upload not displaying a Category Value on Task Search	In Assembly Test
<i>relates to</i>	[CA-242863]	Online Help: OLH updates DDIDs 2239 2387 FDS: Task Mgt CA-214921	System Test
<i>relates to</i>	[CA-242948]	Task Factors Additional Worker Skill query	System Test
<i>relates to</i>	[CA-242953]	CA-214921: Corrections to the Additional Attributes Being Added	System Test
<i>relates to</i>	[CA-243273]	CA-214921: Flag Detail Page Mapping not updated	System Test
<i>relates to</i>	[CA-243743]	CA-214921 Task Settings - Secondary Line Defaults to 'Cases', blank option, disappears when validation triggered	System Test
<i>relates to</i>	<del>[CA-243267]</del>	CA-214921: Task Settings Issues	Test Complete
<i>relates to</i>	<del>[CA-243438]</del>	CA-214921 DDIDs 2239 2387 FDS: Task Mgt - Task Assignment Factors and Worker Schedule Staff Detail	Test Complete
<i>relates to</i>	<del>[CA-243614]</del>	CA-214921 DDIDs 2239 2387 FDS: Task Mgt - Task Assignment Factors and Worker Schedule Get Next Limited by TASKS on Worklist Page	Test Complete
<i>relates to</i>	[CA-214908]	DDID 2239 FDS: Task Mgt - Automated Task Distribution Based on Worker Schedule	Pending Rejection
<i>relates to</i>	<del>[CA-243602]</del>	CA-214921: Staff Detail- Selectable Checkbox next to Flag Title is missing	Rejected



# [CA-226838] DDID 2211, 2217, 2218, 2220, 2729, 2730, 2731, 2046, 2732 FDS CSC: Telephonic Signature

Created: 03/28/2021 06:38 PM - Updated: 04/20/2022 11:24 AM

<b>Status:</b>	System Test
<b>Project:</b>	CalSAWS
<b>Fix Version/s:</b>	22.05

<b>Type:</b>	SCR	<b>Assignee:</b>	Jared Kuester
<b>Reporter:</b>	Charles Heo		
<b>Labels:</b>	FDS-CSC		

*Main*

<b>SCRB:</b>	Approved
<b>SCRB Approved Date:</b>	01/25/2022
<b>CCB:</b>	Approved
<b>CCB Approved Date:</b>	02/03/2022
<b>Designer Contact:</b>	Jared Kuester
<b>Policy/Design Consortium Contact:</b>	Logan Pratt
<b>Tester:</b>	Sindhu Talasani
<b>Additional Tester:</b>	Ainura Asilbek kyzy
<b>Team Responsible:</b>	Contact Center
<b>Requested By:</b>	Consortium
<b>Project Phase (SCR):</b>	Migration
<b>Change Type (SCR):</b>	Enhancement
<b>Regulation Reference:</b>	ACWDL 19-17
<b>Regulation Letter Issue Date:</b>	06/21/2019
<b>Regulation Effective Date:</b>	06/21/2019
<b>Impact Analysis:</b>	Forms/NOA Translations, Training
<b>Training Impacted:</b>	CFP/WBT, Job Aid, Online Help
<b>Estimate:</b>	2754
<b>Outreach Required:</b>	No
<b>Outreach Description:</b>	N/A
<b>Funding Source:</b>	CalSAWS DD&I
<b>Current Design:</b>	CalSAWS does not include functionality to capture an audio recording of a Telephonic Signature.
<b>Request:</b>	<p>From <a href="#">CAR-3804</a> :</p> <ul style="list-style-type: none"> <li>a. Allow designated County staff to update a transcript of attestations and fill out metadata fields while they are recording the telephonic signature of a customer.</li> <li>b. Analyze the transcript for quality standards and generate a task for recordings that do not meet quality standards with a link to the telephonic signature recording.</li> </ul> <p>From <a href="#">CAR-3805</a> :</p> <ul style="list-style-type: none"> <li>a. Configure the Telephonic Signature solution to interface with the CalSAWS Software to retrieve relevant case and customer data</li> <li>b. Associate the retrieved case and customer data with the digital</li> </ul>

signature file as metadata in the recording repository.

From [CAR-3806](#) :

Create an auto-journal when a telephonic signature has been captured and interface with the CalSAWS Task Management solution to create a task.

From [CAR-3807](#) :

- a. Allow Customer Service Center agents to press a button in the CalSAWS Application or the Call Control Panel to indicate the start of a telephonic signature and again to indicate the end.
- b. Store as an individual file and associated with the case and specific forms that were signed.
- c. Allow this recording can be:
  - i. accessed
  - ii. listened to,
  - iii. and downloaded from the case in the CalSAWS Application.

From [CAR-3808](#) :

- a. Allow designated County staff to select a single generated document or multiple documents to associate the signature to.

From [CAR-3809](#) :

Configure the Telephonic Signature solution to call the Non-Customer Service Center worker after entering their phone number into CalSAWS, and extension if applicable.

From [CAR-3811](#) :

- a. Play a pre-recorded message of the Rights and Responsibilities based on the documents the customer will be signing. The forms which require Rights and Responsibilities include:
  - i. Redetermination,
  - ii. Recertification,
  - iii. and Application.
- b. The following languages will be supported through this functionality:
  - English
  - Spanish
  - Farsi
  - Vietnamese
  - Mandarin
  - Armenian
  - Tagalog
  - Russian
  - Korean
  - Cambodian
  - Hmong
  - Cantonese
  - Arabic
  - Lao

From [CAR-3812](#) :

Update the existing CalSAWS Electronic Signature solution to incorporate the new Telephonic Signature solution. All parts of the Electronic Signature solution will remain as is, and in addition, will include Telephonic Signature. This includes:

- Page
- Security
- Navigation

**Recommendation:**

(See Design Doc. for Complete Recommendations)

1. The Distributed Documents Search page:

- a. The Distributed Documents Search page allows users to search for and view documents that have been generated for a Case. This page also allows access to the Document Detail page.
- b. Update the page label/name to Distributed Documents Select when it is accessed via the Electronic Signature page.

- c. Add a checkbox column, to the Search Results Summary table, to select a document row or rows to be added for a Telephonic Signature (see figure 2.2.2.1).
- 2. The Document Detail page:
  - a. The Document Detail page allows users to view details associated to a document or mark the document as signed; the page also allows access to the Electronic Signature page or to the Electronic Signature Document Detail page if the document has been signed.
  - b. Update the 'eSign' and 'View eSign' buttons to 'eSign / Telephonic' and 'View eSign / Telephonic'.
- 3. The Electronic Signature page:
  - a. This page allows users to create, view and cancel requests for Electronic Signatures. The page offers a Check to Sign option and CW/CF eSign options but does not offer an option to make an audio recording of a Telephonic Signature
  - b. Add an option to record audio of a Telephonic Signature, and to select additional documents that the Telephonic Signature will apply to. Add the ability to listen to, download, and edit a transcript of the Telephonic Signature audio. Add an additional 'Signature History' section for each additional document associated to the signature
- 4. Electronic Signature Document Detail page:
  - a. This page allows users to view details about an Electronic Signature for a particular document, including the time/date of a Signature, the name(s) of the Person(s) who signed a document, as well as Signature History for the document
  - b. Update the page to show names and history for multiple documents associated to a Telephonic Signature
- 5. IVR Application:
  - a. Create a new Amazon Connect call flow to record the Telephonic Signature and play Rights and Responsibilities when required.
  - b. Record a unique Telephonic Signature recording for each customer's voice.
  - c. Transcribe the customer's telephonic signature.
  - d. Associate the Telephonic Signature recording to the signed document(s) using the Capture Code.
  - e. Create a new API to request that the IVR initiate an outbound call and capture a "Telephonic Signature".
  - f. Validate if the customer successfully completed the telephonic signature.
  - g. Utilize the Task API to create a Task if the customer failed to record their telephonic signature.
  - h. Utilize the Journal API to create a journal entry for Telephonic Signatures.
- 6. Call Control Panel (CCP):
  - a. Add "Start", "Stop", and "Reset" buttons to the CCP
  - b. Capture the call recording time stamp when the Start button is pressed
  - c. Capture the call recording time stamp when the Stop button is pressed
  - d. Update the call recording time stamp used for the start time when the reset button is pressed.
  - e. Upon completion of the call, capture the call recording segment for the telephonic signature.
- 7. Task API:
  - a. The Task API allows external applications to create tasks in CalSAWS. The API does not have any data element thru which a specific Telephonic Signature recording can be referenced
  - b. Add a data element to the Task API to hold a reference to a specific Telephonic Signature recording
- 8. Task Detail page:
  - a. The Task Detail page allows users to view and edit Tasks. There is no Task Type "Telephonic Signature Quality" and no link added on the page for Tasks of this Type.
  - b. Add a "Telephonic Signature Quality" Task Type and add a link on the page, when this is the Task Type, navigating to the Electronic Signature page for the associated Case and documents.

**Migration Impact:** No  
**Migration Impact Description:** N/A  
**Alternative Procedure Description:** Use existing signature options  
**Committee Review:** 01/10/2022  
**In Development:** 02/14/2022  
**Development Complete:** 04/01/2022

**Design in Progress:** 06/02/2021  
**System Test:** 04/03/2022  
**In Assembly Test:** 04/02/2022  
*Approval*  
**Expedite Changes:** No  
**SPG Status:** No  
**SPG Score:** N/A - CalSAWS DD&I Requirement  
**Committee:** IVR & Contact Center  
**Submitted to Committee:** 12/17/2021  
**Committee Approval Due Date:** 01/07/2022  
**Approved by Committee:** 01/07/2022  
**Region 1 (A):** Approved  
**Region 1 (B):** Approved  
**Region 2:** Approved  
**Region 3:** Approved  
**Region 4 (A):** Approved  
**Region 4 (B):** Approved  
**Region 6 (A):** Approved  
**Region 6 (B):** Approved  
**Region 6 (C):** Approved  
*Impacts*  
**Approved:** 02/03/2022  
**Consortium Management Review:** No  
**Programs Impacted:** CalFresh, CalWORKs, Medi-Cal/MSP/CMSP, Other  
**Translations:** Required  
**Translation Requested By Date:** 10/29/2021  
**Threshold Languages:** Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Spanish, Tagalog, Vietnamese  
**Peer Review Status:** Completed  
**Peer Review Resource:** Sam Le  
**Functionality:** Data Collection  
**System Test Delivery Date:** 04/01/2022  
**Create System Design Task?:** Complete  
**Release Highlight:** Yes  
*Content Revision*  
**Content Revision Status-1:** Pending CCB  
**Content Revision Description-1:** 1. Recommendation Change: Before:

(See Design Doc. for Complete Recommendations)

1. The Distributed Documents Search page:
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  - b. Update the page label/name to Distributed Documents Select when it is accessed via the Electronic Signature page.
  - c. Add a checkbox column, to the Search Results Summary table, to select a document row or rows to be added for a Telephonic Signature (see figure 2.2.2.1).
2. The Document Detail page:
  - a. The Document Detail page allows users to view details associated to a document or mark the document as signed; the page also allows access to the Electronic Signature page or to the Electronic Signature Document Detail page if the document has been signed.
  - b. Update the 'eSign' and 'View eSign' buttons to 'eSign / Telephonic' and 'View eSign / Telephonic'.
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  - a. This page allows users to create, view and cancel requests for Electronic Signatures. The page offers a Check to Sign option and CW/CF eSign options but does not offer an option to make an audio recording of a Telephonic Signature
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  - b. Add a "Telephonic Signature Quality" Task Type and add a link on the page, when this is the Task Type, navigating to the Electronic Signature page for the associated Case and documents.

After:

(See Design Doc. for Complete Recommendations)

1. The Distributed Documents Search page:

- a. The Distributed Documents Search page allows users to search for and view documents that have been generated for a Case. This page also allows access to the Document Detail page.
- b. Update the page label/name to Distributed Documents Select, when it is accessed via the Electronic Signature page.
- c. Add a checkbox column, to the Search Results Summary table, to select a document row or rows to be added for a Telephonic Signature, when it is accessed via the Electronic Signature page. (see figure 2.2.2.1).
- 2. (All requirements for the Document Detail page were removed)
- 3. The Electronic Signature page:
  - a. This page allows users to create, view and cancel requests for Electronic Signatures. The page offers a Check to Sign option and CW/CF eSign options but does not offer an option to make an audio recording of a Telephonic Signature
  - b. Add an option to record audio of a Telephonic Signature, and to select additional documents that the Telephonic Signature will apply to. Add the ability to listen to, download, and edit a transcript of the Telephonic Signature audio. Add an additional 'Signature History' section for each additional document associated to the signature
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  - c. Transcribe the customer's telephonic signature.
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  - b. Add a "Telephonic Signature Quality" Task Type and add a link on the page, when this is the Task Type, navigating to the Electronic Signature page for the associated Case and documents.
- 2. Estimate Change:  
N/A
- 3. Release Change:  
N/A
- 4. Funding Source Change:  
N/A
- 1. Recommendation Change:  
Before:  
After:

**Content Revision  
Description-2:**



	2. Estimate Change: Before: After:
	3. Release Change: Before: After:
	4. Funding Source Change: Before: After:
<b>Content Revision Description-3:</b>	1. Recommendation Change: Before: After:
	2. Estimate Change: Before: After:
	3. Release Change: Before: After:
	4. Funding Source Change: Before: After:
<b>Content Revision Description-4:</b>	1. Recommendation Change: Before: After:
	2. Estimate Change: Before: After:
	3. Release Change: Before: After:
	4. Funding Source Change: Before: After:
<i>Release Notes</i>	
<b>Release Note Required:</b>	Yes
<b>Release Note - Previous Design/ Problem:</b>	CalSAWS did not include functionality to capture an audio recording of a Telephonic Signature.
<b>Release Note - Now:</b>	The option to create an audio recording of a "Telephonic Signature" can be found in CalSAWS on the Electronic Signature page. Contact Center agents can save a portion of a Telephone interaction as a "Telephonic Signature" by copying the Capture Code generated on the Electronic Signature page into the designated field within the Enhanced Call Control Panel application.
<b>Release Note Status:</b>	Training Approved
<i>Team Estimate</i>	
<b>Batch/Interfaces ETC 1:</b>	80
<b>Batch/Interfaces ETC Total:</b>	80
<b>Online PR 1:</b>	Aman P. Mishra
<b>Online ETC 1:</b>	350
<b>Online PR 2:</b>	Sam Le
<b>Online ETC 2:</b>	200
<b>Online PR 3:</b>	Yudhi Tanuwidjaja

**Online ETC 3:** 200  
**Online ETC Total:** 750  
**Client Correspondence PR 1:** Vicente Romero  
**Client Correspondence ETC 1:** 33  
**Client Correspondence ETC Total:** 33  
**Design PR-1:** Gerald Limbrick  
**Design ETC-1:** 128  
**Design PR-2:** Jared Kuester  
**Design PR-3:** Connor Gorry  
**Design ETC Total:** 128  
**IVR/CC PR-1:** Michael T. Wright  
**IVR/CC ETC 1:** 500  
**IVR/CC PR-2:** Dheeraj Muralidara  
**IVR/CC ETC 2:** 500  
**IVR/CC PR-3:** Alexander Hatfalvi  
**IVR/CC ETC 3:** 120  
**IVR/CC ETC Total:** 1120  
**Release Communication Support ETC-1:** 71  
**Release Communication Support ETC Total:** 71  
**Tech Arch PR-1:** Kenneth J. Lerch  
**Tech Arch ETC 1:** 100  
**Tech Arch PR-2:** Raheem Raasikh  
**Tech Arch ETC 2:** 100  
**Tech Arch ETC Total:** 200  
**Tech Ops ETC 1:** 96  
**Tech Ops ETC Total:** 96  
**System Test Support ETC 1:** 201  
**System Test Support ETC 2:** 75  
**System Test Support ETC Total:** 276

*Team Impact*

**Team Impact:**

Team	Person	Role
Case Management	LimbrickG	Designer

*Migration Tracking*

<b>Potential Conversion Impact:</b>	N/A
<i>Tech Services</i>	
<b>Are any new services required or existing services to be configured?:</b>	Yes
<b>Assembly Test Environment:</b>	AT4
<b>Services AT Start Date:</b>	03/14/2022
<b>Services AT End Date:</b>	03/24/2022
<b>Services Needed:</b>	File Service, Journal, Other, Tasks
<b>Services Comments:</b>	Secure & Configure Call to Amazon Connect StartOutboundVoiceContact API; Changes to the Task API; Configure Create Journal API End Point for IVR Application
QA	
<b>QA - Type of Testing:</b>	QA Review Only
<b>QA - Test:</b>	Kimberly Sinclair
<b>QA - Functional:</b>	Kimberly Sinclair

Attachments
ACWDL 19-17.pdf (377 kB)
CA-226838 Forms for Telephonic Signature.xlsx (18 kB)
CA-226838 Telephonic Signatures Content Revision.docx (1.47 MB)
CA-226838 Telephonic Signatures.docx (1.50 MB)
CA-226838_RightsandResponsibilities.pdf (89 kB)
task.html (26 kB)
task.yaml (31 kB)

Links
<b>Blocks</b>
<i>is blocked by</i> [CA-226844] DDID 2700, 2703 FDS CSC: Enhanced CCP System Test
<b>Gantt End to Start</b>
<i>has to be done after</i> [CA-230608] Update on Create Journal endpoint In Production
<b>Relates</b>
<i>relates to</i> [CA-243215] CTCR : Adding Telephonic Signature Auto-Journals Approved
<i>relates to</i> [CA-241773] Online Help: OLH updates to support e-Signature for CA-226838 System Test
<i>relates to</i> [CAR-3804] DDID 2211 FDS: Customer Service Center Confirmed
<i>relates to</i> [CAR-3805] DDID 2217 FDS: Customer Service Center Confirmed
<i>relates to</i> [CAR-3806] DDID 2218 FDS: Customer Service Center Confirmed
<i>relates to</i> [CAR-3807] DDID 2220 FDS: Customer Service Center Confirmed
<i>relates to</i> [CAR-3808] DDID 2729 FDS: Customer Service Center Confirmed
<i>relates to</i> [CAR-3809] DDID 2730 FDS: Customer Service Center Confirmed
<i>relates to</i> [CAR-3811] DDID 2046 FDS: Customer Service Center Confirmed
<i>relates to</i> [CAR-3812] DDID 2732 FDS: Customer Service Center Confirmed

<i>relates to</i>	[CA-242534]	DCR : Add new System Task Type for Telephonic Signature	Approved
<i>relates to</i>	[CA-242622]	CTCR : Telephonic Signature Search Options and Signature Type	Approved
<i>relates to</i>	[CA-242831]	DBCR : Multiple document grouping, Capture Code, Rights and Responsibility Indicator, and Telephonic Audio Transcript	Approved
<i>relates to</i>	[CA-242844]	PMCR: New pages and fields associated to Telephonic Signature	Approved
<i>relates to</i>	[CA-243220]	CTCR : Update Signature Method Option	Approved
<i>relates to</i>	[CA-243321]	STCR : New Page and New URL for Telephonic Signature	Approved
<i>relates to</i>	[CA-243350]	CA-226838   Telephonic Signature - Incomplete and Mark as Received Buttons not working	System Test
<i>relates to</i>	[CA-243729]	CA-226838   Fixing Auto Journal & Refactoring	System Test
<i>relates to</i>	[CA-243945]	CA-226838: Task Creation is failing from Contact Center Lambda	System Test
<i>relates to</i>	[CA-243808]	CA-226838: Telephonic Signature Call status is not updating after Telephonic Signature was successful	Test Complete
<i>relates to</i>	[CA-243223]	Add Capture Code to Task API Endpoint for Telephonic Signature	In Production

**Comments**

*Gerald Limbrick added a comment - 07/12/2021 01:39 PM*

Journal endpoint will be used to create journal entries thru the AWS IVR application

*Gerald Limbrick added a comment - 09/30/2021 04:08 PM*

IVR application changes will only be in the enhanced CCP

*Connor Gorry added a comment - 10/28/2021 05:38 PM*

Updated Forms Spreadsheet with additional column to indicate whether Form has "Rights and Responsibilities".

*Darcy Alexander added a comment - 01/10/2022 09:43 AM*

Region 5 did not submit votes on this SCR but all the other Regions voted Yes, this SCR is passed and approved.

*Gerald Limbrick added a comment - 01/20/2022 01:24 PM*

SCR was changed to approved after committee approval but should have been "Pending Approval" status until thru CCB.

*Gerald Limbrick added a comment - 01/25/2022 02:55 PM*

I renamed the Rights and Responsibilities and changed it from Word to PDF format both attached and embedded in the attached design doc



# [CA-228997] Non-MAGI Asset Verification at Application, Changes in Circumstance, and Special Case Searches

Created: 05/20/2021 02:39 PM - Updated: 04/20/2022 11:24 AM

<b>Status:</b>	System Test
<b>Project:</b>	CalSAWS
<b>Fix Version/s:</b>	22.05

<b>Type:</b>	SCR		
<b>Reporter:</b>	Maggie Orozco-Vega	<b>Assignee:</b>	Angela Zhao
<b>Labels:</b>	AppDevOnlinePeerReviewed, PartnerIntegrationTesting, Tasks		

*Main*

<b>SCRB:</b>	Approved
<b>SCRB Approved Date:</b>	02/22/2022
<b>CCB:</b>	Approved
<b>CCB Approved Date:</b>	03/03/2022
<b>Designer Contact:</b>	Vallari Bathala
<b>Policy/Design Consortium Contact:</b>	Carlos Zepeda
<b>Application Development Consortium Contact:</b>	John Pratt
<b>Tester:</b>	Jeyasundari Murugan
<b>Team Responsible:</b>	Batch/Interfaces
<b>Requested By:</b>	ACWDL
<b>Project Phase (SCR):</b>	Production
<b>Change Type (SCR):</b>	New Policy
<b>Regulation Reference:</b>	ACWDL 21-24
<b>Regulation Letter Issue Date:</b>	11/02/2021
<b>Regulation Effective Date:</b>	01/03/2022
<b>Impact Analysis:</b>	N/A
<b>Training Impacted:</b>	Job Aid, Online Help
<b>Estimate:</b>	801
<b>Outreach Required:</b>	No
<b>Funding Source:</b>	LRS M&E
<b>Current Design:</b>	Currently, Users are not able to submit Asset Verification Requests through the California Statewide Automated Welfare System (CalSAWS). This is a manual process through the Medi-Cal Eligibility Data System (MEDS). DHCS delivers a flat file with CalSAWS Asset Verification request data monthly for the System to process ( <a href="#">CA-231036</a> ) and also delivers the flat file on a weekly basis ( <a href="#">CA-225639</a> ). This SCR will implement changes to the System to automate and streamline the Asset Verification Request process and reduce User workloads.
<b>Request:</b>	Allow Users to request an Asset Verification Request through CalSAWS and eliminate the need for Users to switch between CalSAWS and MEDS to submit a request through the Income and Eligibility Verification System (IEVS).

<b>Recommendation:</b>	<ol style="list-style-type: none"> <li>1. Update the System to allow for a new indicator for new MC Applications to indicate if a 90 day Asset Verification Match for a Non-Long Term Care (Non-LTC) applicant / ABD, or a 60 month Asset Verification Match for a Long Term Care (LTC) individual, should be requested through MEDS.</li> <li>2. Rename IEVS Applicant Request List to IEVS Request List to include the AVP Requests.</li> <li>3. Update the IEVS Applicant Request pages created in <a href="#">CA-207203</a> to allow Users to request ad hoc Asset Matches.</li> <li>4. Update the batch job for IEVS Applicant request to include ad hoc Asset Verification Requests.</li> <li>5. Update the AP18 transaction batch jobs to include new values/indicators to request Asset Matches at application.</li> <li>6. Create a task when Asset Verification Match is returned.</li> </ol>
<b>Migration Impact:</b>	No
<b>Alternative Procedure Description:</b>	Submit At-Application Asset Verification Requests through the Medi-Cal Eligibility Data System (MEDS).
<b>Committee Review:</b>	01/27/2022
<b>In Development:</b>	02/07/2022
<b>Development Complete:</b>	03/22/2022
<b>Design in Progress:</b>	08/20/2021
<b>System Test:</b>	03/26/2022
<b>In Assembly Test:</b>	03/22/2022
<i>Approval</i>	
<b>Expedite Changes:</b>	Start Build
<b>Expedite Approval:</b>	Approved by Karen J. Rapponotti on 01/27/2022
<b>SPG Status:</b>	Approved
<b>SPG Approved date:</b>	10/14/2021
<b>SPG Priority:</b>	Medium
<b>SPG Score:</b>	68
<b>Committee:</b>	IEVS
<b>Submitted to Committee:</b>	01/27/2022
<b>Committee Approval Due Date:</b>	02/04/2022
<b>Approved by Committee:</b>	02/04/2022
<b>Non-Committee Review:</b>	10/14/2021
<b>Region 1 (A):</b>	Approved
<b>Region 1 (B):</b>	Approved
<b>Region 2:</b>	Approved
<b>Region 3:</b>	Approved
<b>Region 4 (A):</b>	Approved
<b>Region 4 (B):</b>	Approved
<b>Region 5 (A):</b>	Approved
<b>Region 5 (B):</b>	Approved
<b>Region 5 (C):</b>	Approved
<i>Impacts</i>	
<b>Approved:</b>	02/07/2022

<b>Consortium Management Review:</b>	No
<b>Translations:</b>	N/A
<b>Peer Review Status:</b>	Completed
<b>Peer Review Resource:</b>	Angela Zhao
<b>System Test Delivery Date:</b>	03/25/2022
<b>Release Highlight:</b>	Yes
<b>Counties Impacted:</b>	All
<i>Content Revision</i>	
<b>Content Revision Status-1:</b>	Accepted
<b>Content Revision Description-1:</b>	<p>1. Recommendation Change:</p> <p>2.1.2. IEVS List/IEVS Request List Mockups          Before: Request Type, AVP Request Type and Name title and input fields displayed on a single line on mockup 2.1.2-3.          After: Request Type, AVP Request Type and Name title and input fields display in two lines on mockup 2.1.2-3.</p> <p>2.1.3 Description of Changes          Before: Requirement #6 stated the following:          Name dropdown – Update options to only show applicants with Pending or Active status at the time of the request, regardless of the Role Code.          After: Removed requirement #6</p> <p>2. Estimate Change:          Before: N/A          After: N/A</p> <p>3. Release Change:          Before: N/A          After: N/A</p> <p>4. Funding Source Change:          Before: N/A          After: N/A</p>
<b>Content Revision Status-2:</b>	Pending CCB
<b>Content Revision Description-2:</b>	<p>1. Recommendation Change:</p> <p>2.1.3 Description of Changes          Before:</p> <p>7. Add the following validations to this page when the Request Type dropdown contains:</p> <ul style="list-style-type: none"> <li>a. AVP             <ul style="list-style-type: none"> <li>i. Request Type – AVP cannot be requested without an SSN.                 <ul style="list-style-type: none"> <li>1. Triggered when the Request Type is 'AVP' and 'Save and Return' button is clicked, and the applicant does not have an SSN.</li> </ul> </li> </ul> </li> <li>b. IEVS and AVP             <ul style="list-style-type: none"> <li>i. Request Type – IEVS and AVP cannot be requested without an SSN.                 <ul style="list-style-type: none"> <li>1. Triggered when the Request Type is 'IEVS and AVP' and 'Save and Return' button is clicked, and the applicant does not have an SSN.</li> </ul> </li> </ul> </li> <li>c. IEVS and SAVE and AVP             <ul style="list-style-type: none"> <li>i. Request Type – IEVS and SAVE and AVP cannot be requested without an SSN or A number.                 <ul style="list-style-type: none"> <li>1. Triggered when 'Save and Return' button is clicked and all below conditions are met.                     <ul style="list-style-type: none"> <li>a. The Request Type is 'IEVS and SAVE and AVP'.</li> <li>b. The applicant does not have an SSN.</li> <li>c. The applicant does not have an Alien number.</li> </ul> </li> </ul> </li> </ul> </li> </ul> <p>After:</p> <p>7. Add the following validations to this page when the Request Type dropdown contains:</p>

- a. AVP
  - i. Request Type – AVP cannot be requested without an SSN.
    - 1. Triggered when the Request Type is ‘AVP’ and ‘Request’ button is clicked, and the applicant does not have an SSN.
- b. IEVS and AVP
  - i. Request Type – IEVS and AVP cannot be requested without an SSN.
    - 1. Triggered when the Request Type is ‘IEVS and AVP’ and ‘Request’ button is clicked, and the applicant does not have an SSN.
- c. IEVS and SAVE and AVP
  - i. Request Type – IEVS and SAVE and AVP cannot be requested without an SSN or A number.
    - 1. Triggered when ‘Request’ button is clicked and all below conditions are met.
      - a. The Request Type is ‘IEVS and SAVE and AVP’.
      - b. The applicant does not have an SSN.
      - c. The applicant does not have an Alien number.

2. Estimate Change:

Online

Before: 180

After: 214

System Test

Before: 215

After: 228

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

*Release Notes*

**Release Note Required:**

Yes

**Release Note - Previous Design/ Problem:**

Users were not able to submit Asset Verification Requests through the California Statewide Automated Welfare System (CalSAWS). This was a manual process through the Medi-Cal Eligibility Data System (MEDS). The Department of Healthcare Services (DHCS) delivered a flat file with



CalSAWS Asset Verification request data monthly for the system to process and also delivered the flat file on a weekly basis.

**Release Note - Now:** Users are now able to request and view Asset Verification Program (AVP) Requests through CalSAWS via the 'IEVS Request List' page.

**Release Note Status:** Training Approved

*Team Estimate*

**Batch/Interfaces PR-1:** Angela Zhao

**Batch/Interfaces ETC 1:** 359

**Batch/Interfaces PR-2:** Kareena Chan

**Batch/Interfaces ETC Total:** 359

**Online PR 1:** Rucha Kulkarni

**Online ETC 1:** 214

**Online ETC Total:** 214

**System Test Support ETC 1:** 228

**System Test Support ETC Total:** 228

*Team Impact*

**Team Impact:**

Team	Person	Role
Batch/Interfaces	MunaJ	Designer

*Migration Tracking*

**Potential Conversion Impact:** N/A

*Tech Services*

**Are any new services required or existing services to be configured?:** No

*QA*

**QA - Type of Testing:** Independent Test

**QA - Test:** Jacob Dorame

**QA Review:** Complete

**QA Review Date:** 04/15/2022

**QA - Functional:** Jacob Dorame

**QA Functional Review Status:** Completed

**QA Functional Review Status Date:** 03/18/2022

**Attachments**

ACWDL 21-24.pdf (291 kB)

AVP At Application and Special Case Searches.pdf (279 kB)

CA-228997 Asset Verification at Application and Special Case Searches - Content Revision 2.docx (242 kB)

CA-228997 Asset Verification at Application and Special Case Searches Content Revision.docx (241 kB)

CA-228997 Asset Verification at Application and Special Case Searches.docx (214 kB)

Re CA-228997 Expedited Build Approval.msg (88 kB)

SPG ScoreCard CA-228997.xlsx (33 kB)

**Links**

**Relates**

<i>relates to</i>	[CA-241300]	CTCR - IEVS Request List dropdowns	Approved
<i>relates to</i>	[CA-241406]	DBCR - Adding column to IEVS_APP_REQ	Approved
<i>relates to</i>	[CA-242210]	STCR - Update page title to IEVS List	Approved
<i>relates to</i>	[CA-242215]	PMCR - Update page mapping on IEVS Request list page	Approved
<i>relates to</i>	[CA-241774]	Online Help: Update OLH pages for CA-228997	Test Complete
<i>relates to</i>	[CA-243930]	Training: Update Foster Care WBTs for 22.03-22.05 App Dev Changes	New
<i>relates to</i>	[CA-243934]	Training: Update DCFS - Eligibility Kin-GAP: 02 WBTs for 22.03-22.05 App Dev Changes	New
<i>relates to</i>	[CA-240824]	CTCR for CA-228997 New MEDS AP18 Redeter Req Data Element	Approved
<i>relates to</i>	[CA-241245]	DCR - New Task Asset Verification Request Returned	Approved
<i>relates to</i>	[CA-241248]	CTCR - New Task Asset Verification Request Returned	Approved
<i>relates to</i>	[CA-241522]	BPCR - New Job to Create Asset Verification Request Returned Task	Approved
<i>relates to</i>	[CA-243850]	SonarQube Issues - Task Team 2205	In Assembly Test
<i>relates to</i>	[CA-243097]	CA-228997 AVP Request Type dropdown should be visible when request type contains AVP	Test Complete
<i>relates to</i>	[CA-243106]	CR- CA-228997 Update trigger condition for validation for request type 'IEVS and SAVE and AVP'	Test Complete
<i>relates to</i>	[CA-243400]	Event streaming PO00EM424 should trigger AP18 transaction regardless of program status	Rejected
<i>relates to</i>	[CA-241718]	BSCR - Schedule PB00A143	Ready for Approval

**Comments**

*Cristina Garcia added a comment - 02/15/2022 10:33 PM*

Potential job aid impacted:

JA IEVS Applicant Abstracts and SAVE



# [CA-234516] Online Help: Update Online Help Pages for CA-207127

Created: 10/05/2021 02:52 PM - Updated: 04/20/2022 10:54 AM

<b>Status:</b>	In Development
<b>Project:</b>	CalSAWS
<b>Fix Version/s:</b>	22.05

<b>Type:</b>	SCR	<b>Assignee:</b>	Nour Bibars
<b>Reporter:</b>	Melita Dennis [X]		
<b>Labels:</b>	None		

*Main*

<b>SCRB:</b>	Approved
<b>SCRB Approved Date:</b>	11/02/2021
<b>CCB:</b>	Approved
<b>CCB Approved Date:</b>	11/10/2021
<b>Designer Contact:</b>	Melita Dennis [X]
<b>Policy/Design Consortium Contact:</b>	Erick Arreola
<b>Training Consortium Contact:</b>	Joyce Oshiro
<b>Team Responsible:</b>	Training
<b>Requested By:</b>	Consortium
<b>Project Phase (SCR):</b>	Migration
<b>Change Type (SCR):</b>	Enhancement
<b>Impact Analysis:</b>	Training
<b>Training Impacted:</b>	Online Help
<b>Estimate:</b>	21
<b>Outreach Required:</b>	No
<b>Funding Source:</b>	CalSAWS DD&I
<b>Current Design:</b>	<a href="#">CA-207127</a> DDID 2215, updated appointment functionality to support snooze. Online Help pages was not updated for this SCR.
<b>Request:</b>	Update Online Help for this change.
<b>Recommendation:</b>	<ol style="list-style-type: none"> <li>1. Update the following Online Help page: <ol style="list-style-type: none"> <li>a. Message Center</li> </ol> </li> <li>2. Create the following Online Help pages: <ol style="list-style-type: none"> <li>a. Visit Purpose Detail</li> <li>b. Visit Purpose List</li> </ol> </li> </ol>
<b>Migration Impact:</b>	No
<b>Migration Impact Description:</b>	Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.
<b>Migration Impact Analysis:</b>	No Impact
<b>Alternative Procedure Description:</b>	None
<b>In Development:</b>	11/08/2021
<b>Development Complete:</b>	11/09/2021

**Design in Progress:** 10/27/2021  
**System Test:** 12/26/2021  
**In Assembly Test:** 11/17/2021

*Approval*

**Expedite Changes:** Start Build  
**Expedite Approval:** Approved by Karen Rapponotti on 10/27/2021  
**SPG Status:** No  
**SPG Priority:** Medium  
**SPG Score:** N/A - CalSAWS DD&I Requirement  
**Committee:** Other  
**Non-Committee Review:** Joyce Oshiro 10/27/2021 - Approve

*Impacts*

**Approved:** 04/11/2022  
**Consortium Management Review:** No  
**Translations:** N/A  
**Peer Review Status:** Completed  
**Peer Review Resource:** Cristina Garcia  
**System Test Delivery Date:** 03/24/2023

*Content Revision*

**Content Revision Status-1:** Accepted  
**Content Revision Description-1:** 1. Recommendation Change:  
Before:  
After:  
2. Estimate Change:  
Before:  
After:  
3. Release Change:  
Before: 22.01  
After: 22.05  
4. Funding Source Change:  
Before:  
After:

**Content Revision Status-2:** Pending CCB  
**Content Revision Description-2:** 1. Recommendation Change:  
Before:  
After:  
2. Estimate Change:  
Before:  
After:  
3. Release Change:  
Before: 22.05  
After:23.05  
4. Funding Source Change:  
Before:  
After:

**Content Revision Description-3:**

1. Recommendation Change:  
Before:  
After:
2. Estimate Change:  
Before:  
After:
3. Release Change:  
Before:  
After:
4. Funding Source Change:  
Before:  
After:

**Content Revision Description-4:**

1. Recommendation Change:  
Before:  
After:
2. Estimate Change:  
Before:  
After:
3. Release Change:  
Before:  
After:
4. Funding Source Change:  
Before:  
After:

*Release Notes*

**Release Note Required:** Yes

**Release Note - Previous Design/ Problem:** With the 22.01 release, SCR [CA-207127](#) added snooze capability to appointment functionality. 'Online Help' needed to be updated for this SCR.

**Release Note - Now:** The 'Online Help' page for the 'Message Center' has been updated. 'Online Help' pages for the following have been created: 'Visit Purpose Detail' and 'Visit Purpose List'.

**Release Note - Functional Area:** Utilities

**Release Note Status:** Training Approved

*Team Estimate*

**Training PR-1:** Nour Bibars

**Training ETC 1:** 21

**Training ETC Total:** 21

*Team Impact*

Team Impact:	Team	Person	Role

*Migration Tracking*

**Ready for Consortium Review:** Yes

**Potential Conversion Impact:** N/A

*QA*

**QA Review:** SCRB Review - 4/13/22

**QA Review Date:** 04/13/2022

**QA - Training:** Ivan Parra

**QA Training Review Status:** Completed  
**QA Training Review Date:** 04/18/2022

**Attachments**

- Message Center.docx (18 kB)
- Visit Purpose Detail.docx (15 kB)
- Visit Purpose List.docx (15 kB)

**Links**

**Relates**

relates to	[CA-236148]	CA-207127 Lobby Management Job Aid Updates	New
relates to	[CA-207127]	DDID 2215 - Update the Appointment Management solution to include "snooze" functionality	Approved
relates to	[CA-243532]	Online Help: Back out OLH updates for CA-234516	System Test
relates to	[CA-238946]	Defect for Online Help CA-234516 Online Help: Update Online Help Pages for CA-207127	In Production

**Comments**

*Cristina Garcia added a comment - 01/03/2022 11:45 AM*

The status of this SCR has been updated from System Test to In Development. These updates have been backed out of Online Help and will be resubmitted during the 22.05 release. (see Defect linked to this SCR).

This SCR was originally set for 22.01m but was then update to 22.05 per Consortium request.

*Cristina Garcia added a comment - 04/06/2022 12:13 PM*

There is a content revision to update the fix version from 22.05 to 23.05. The appdev SCR linked to this SCR has changed their fix version to 23.05.

*Cristina Garcia added a comment - 04/11/2022 09:45 AM*

Pushed back to In Development since these changes have been pushed to 23.05.

*Erick Arreola added a comment - 04/15/2022 01:07 PM*

[Ivan Parra](#) Updated SPG status to address QA finding



# [CA-235652] CRFI 21-036 Update Warrant Expiration for CalWIN Counties

Created: 10/26/2021 12:41 AM - Updated: 04/20/2022 11:24 AM

<b>Status:</b>	System Test		
<b>Project:</b>	CalSAWS		
<b>Fix Version/s:</b>	22.05		

<b>Type:</b>	SCR		
<b>Reporter:</b>	Sidhant Garg	<b>Assignee:</b>	Darion Toney
<b>Labels:</b>	moveoutof22.03		

*Main*

<b>SCRB:</b>	Approved
<b>SCRB Approved Date:</b>	02/08/2022
<b>CCB:</b>	Approved
<b>CCB Approved Date:</b>	02/17/2022
<b>Designer Contact:</b>	Eric Wu
<b>Policy/Design Consortium Contact:</b>	Claudia Pinto
<b>Tester:</b>	Santosh Chanavala
<b>Team Responsible:</b>	Fiscal
<b>Requested By:</b>	Consortium
<b>Project Phase (SCR):</b>	Production
<b>Change Type (SCR):</b>	Operational Enhancement
<b>Impact Analysis:</b>	N/A
<b>Estimate:</b>	196
<b>Outreach Required:</b>	No
<b>Funding Source:</b>	LRS M&E
<b>Current Design:</b>	Warrant Expiration timeframe for CalWIN Counties is missing. Also, the Stale Date batch job, Paid Warrant Reader, 1099 Interface are not configured for CalWIN Counties.
<b>Request:</b>	Update Warrant Expiration timeframe for CalWIN Counties. Furthermore, enable the Stale Date batch job, Paid Warrant Reader, 1099 Interface for CalWIN Counties as per their responses to CRFI 21-036.
<b>Recommendation:</b>	1. Update Warrant Expiration for CalWIN Counties based on the following values. Alameda - 93 Days Contra Costa - 6 Months Fresno - 180 Days Orange - 180 Days Placer - 180 Days Sacramento - 6 Months San Diego - 6 Months San Francisco - 6 Months San Luis Obispo - 180 Days San Mateo - 6 Months Santa Barbara - 190 Days Santa Clara - 180 Days Santa Cruz - 6 Months Solano - 1 Year Sonoma - 180 Days Tulare - 6 Months Ventura - 6 Months

Yolo - 90 Days  
2. Enable the State Date batch for the following CalWIN Counties.

- Alameda
- Contra Costa
- Fresno
- Orange
- Placer
- San Luis Obispo
- Santa Barbara
- Santa Clara
- Solano
- Sonoma
- Yolo

3. Enable the 1099 File Writer job for the following CalWIN Counties.

- Alameda - Yearly
- Contra Costa - Yearly
- Fresno - Yearly
- Orange - Quarterly
- Placer - Monthly
- Sacramento - Yearly
- San Diego - Monthly
- San Francisco - Yearly
- San Luis Obispo - Quarterly
- San Mateo - Quarterly
- Santa Barbara - Quarterly
- Santa Clara - Quarterly
- Santa Cruz - Monthly
- Solano - Monthly
- Sonoma - Monthly
- Tulare - Yearly

Note: Ventura and Yolo will opt out the 1099 File Writer batch. Please CRFI21-068 for details.

4. Enable the Paid Warrant Reader job for the following CalWIN Counties.

- Contra Costa
- Fresno
- Orange
- Placer
- Sacramento
- San Francisco
- San Luis Obispo
- San Mateo
- Santa Barbara
- Santa Clara
- Santa Cruz
- Solano
- Sonoma
- Tulare
- Yolo

<b>Migration Impact:</b>	No
<b>Migration Impact Description:</b>	CalWIN Counties specific code detail values update
<b>Alternative Procedure Description:</b>	N/A
<b>In Development:</b>	02/10/2022
<b>Development Complete:</b>	03/23/2022
<b>Design in Progress:</b>	01/17/2022
<b>System Test:</b>	03/26/2022



**In Assembly Test:** 03/23/2022  
*Approval*  
**Expedite Changes:** Start Build  
**Expedite Approval:** Approved by Karen Rapponotti on 02/04/2022  
**SPG Status:** No  
**SPG Score:** N/A - CalSAWS DD&I Requirement  
**Committee:** Fiscal  
**Non-Committee Review:** This is based on CRFI 21-036 that was sent to CalWIN Counties.  
*Impacts*  
**Approved:** 02/07/2022  
**Consortium Management Review:** No  
**Programs Impacted:** AAP, CalLearn, CalWORKs, CAPI, Child Care, Diversion, Foster Care, General Relief, Homeless Perm, Homeless Temp, Immediate Need, Kin-GAP, RCA/RMA, Welfare-to-Work/Gain  
**Translations:** N/A  
**Peer Review Status:** Completed  
**Peer Review Resource:** Eric Chu  
**Assembly Test Complete:** Yes  
**System Test Delivery Date:** 03/25/2022  
*Content Revision*  
**Content Revision Status-1:** Pending CCB  
**Content Revision Description-1:**

1. Recommendation Change:  
Before:  
After: 5. Update CalWIN Warrant Print writer and Reader to set warrant's expiration date based on county preferences.
2. Estimate Change:  
Before:  
Fiscal ETC 1: 120  
System Test Support ETC 1: 46  
After:  
Fiscal ETC 1: 210  
System Test Support ETC 1: 116
3. Release Change: N/A
4. Funding Source Change: N/A

**Content Revision Description-2:**

1. Recommendation Change:  
Before:  
After:
2. Estimate Change:  
Before:  
After:
3. Release Change:  
Before:  
After:
4. Funding Source Change:  
Before:  
After:

**Content Revision Description-3:**

- 1. Recommendation Change:  
Before:  
After:
- 2. Estimate Change:  
Before:  
After:
- 3. Release Change:  
Before:  
After:
- 4. Funding Source Change:  
Before:  
After:

**Content Revision Description-4:**

- 1. Recommendation Change:  
Before:  
After:
- 2. Estimate Change:  
Before:  
After:
- 3. Release Change:  
Before:  
After:
- 4. Funding Source Change:  
Before:  
After:

*Release Notes*

**Release Note Required:** Yes

**Release Note - Previous Design/ Problem:** The Stale Date batch (with expiration timing), 1099 File Writer and Paid Warrant Reader job were not configured for the CalWIN Counties in the CalSAWS system.

**Release Note - Now:** The Stale Date batch (with expiration timing), 1099 File Writer and Paid Warrant Reader job are configured for the CalWIN Counties in the CalSAWS system.

**Release Note Status:** Training Approved

*Team Estimate*

**Fiscal PR-1:** Darion Toney

**Fiscal ETC 1:** 120

**Fiscal PR-2:** Eric Chu

**Fiscal ETC 2:** 15

**Fiscal PR-3:** Sidhant Garg

**Fiscal ETC 3:** 15

**Fiscal ETC Total:** 150

**System Test Support Resource 1:** Santosh Chanavala

**System Test Support ETC 1:** 46

**System Test Support ETC Total:** 46

*Team Impact*

<b>Team Impact:</b>	<b>Team</b>	<b>Person</b>	<b>Role</b>

*Migration Tracking*

**Consortium Review Due Date:** 01/31/2022

**Consortium Review Approval:** Sheryl Eppler - Approved

**Consortium Review Approval Date:** 01/31/2022

**Potential Conversion Impact:** N/A

**QA Review:** SCRB Review - No Comments

**QA Review Date:** 04/14/2022

**QA - Functional:** Denise Barajas

**QA Functional Review Status:** Completed

**QA Functional Review Status Date:** 04/14/2022

**Attachments**

RE Emergency Approval for 22.05 Fiscal SCR - CA-226035.msg (99 kB)

**Links**

**Blocks**

<i>is blocked by</i>	[CA-243297]	CA-235652 - Expiration Date for Alameda (93Days) & All CalWIN County is not displayed	In Development
<i>is blocked by</i>	[CA-243205]	CA-235652 - Expiration Date for Sacramento (34) (6Months) is not displayed	Rejected

**Relates**

<i>relates to</i>	[CA-240811]	CTCR Update Warrant Expiration For CalWIN Counties	Approved
<i>relates to</i>	[CA-241243]	BSCR Schedule PBXXF1114 CalWIN Stale Dated Warrant Batch	Approved
<i>relates to</i>	[CA-241255]	BSCR Schedule POXXF602 CalWIN 1099 Writer	Approved
<i>relates to</i>	[CA-241328]	BSCR Update PIXXF500 CalWIN Paid Warrant Reader Successor	Approved
<i>relates to</i>	[CA-242548]	BSCR Schedule POXXF642 CalWIN 1099 Writer FTP	Approved
<i>relates to</i>	[CA-242642]	BPCR CalWIN Enable 1099 File Writer Batch Jobs	Approved
<i>relates to</i>	[CA-242508]	MDCR CalWIN CT56 Service Type Code Values for 1099 Writer	System Test
<i>relates to</i>	[CA-242729]	MDCR CalWIN Category 56 Service Type Code Field Labels	System Test
<i>relates to</i>	[CA-239999]	MDCR for CalWIN County 1099 Writer Batch Props	System Test
<i>relates to</i>	[CA-235743]	MDCR to Add Warrant Expiration Data for CalWIN Counties	In Production

**Comments**

Sidhant Garg added a comment - 01/31/2022 01:09 PM

No Design document. Only Jira Recommendations.



# [CA-238289] Add Encryption Properties for CalWIN County Bundling Jobs

Created: 12/16/2021 09:43 AM - Updated: 04/20/2022 11:24 AM

<b>Status:</b>	System Test
<b>Project:</b>	CalSAWS
<b>Fix Version/s:</b>	22.05

<b>Type:</b>	SCR	<b>Assignee:</b>	Rekha Jaguva Rajan
<b>Reporter:</b>	Lawrence Samy		
<b>Labels:</b>	None		

*Main*

<b>SCRB:</b>	Approved
<b>SCRB Approved Date:</b>	02/22/2022
<b>CCB:</b>	Approved
<b>CCB Approved Date:</b>	03/03/2022
<b>Designer Contact:</b>	Nithya Chereddy
<b>Policy/Design Consortium Contact:</b>	Maria Arceo
<b>Tester:</b>	Greg Pouquette
<b>Team Responsible:</b>	Client Correspondence
<b>Requested By:</b>	Consortium
<b>Project Phase (SCR):</b>	Production
<b>Change Type (SCR):</b>	Enhancement
<b>Impact Analysis:</b>	N/A
<b>Training Impacted:</b>	N/A
<b>Estimate:</b>	83
<b>Outreach Required:</b>	No
<b>Funding Source:</b>	CalSAWS M&E
<b>Current Design:</b>	With <a href="#">CA-207312</a> , bundle transfer jobs were added for the 58 counties to transfer the bundles to the print vendor.
<b>Request:</b>	Add the encryption properties to the CalWIN County Bundle Transfer jobs to match properties of the 40 counties.
<b>Recommendation:</b>	<p>1. Add the batch properties for the following CalWIN Bundle Transfer jobs to match properties of the 40 counties.</p> <ul style="list-style-type: none"> <li>a. PBXXP500</li> <li>b. PBXXP501</li> <li>c. PBXXP504</li> <li>d. PBXXP505</li> </ul> <p>Note: 'XX' denotes the county code. The Migration Counties only have the following batch jobs: PBXXP500, PBXXP501, PBXXP504 and PBXXP505.</p> <p>The list of CalWIN Counties and the batch properties are in the supporting Document "List of CalWIN Counties and Batch Properties.xls"</p>
<b>Migration Impact:</b>	No
<b>Migration Impact Description:</b>	N/A
<b>Alternative Procedure Description:</b>	N/A
<b>In Development:</b>	03/08/2022

<b>Development Complete:</b>	03/16/2022
<b>Design in Progress:</b>	01/13/2022
<b>System Test:</b>	03/26/2022
<b>In Assembly Test:</b>	03/16/2022
<i>Approval</i>	
<b>Expedite Changes:</b>	Start Build
<b>Expedite Approval:</b>	Approved by Karen J. Rapponotti on 1/13/2022
<b>SPG Status:</b>	Approved
<b>SPG Approved date:</b>	02/18/2022
<b>SPG Priority:</b>	Medium
<b>SPG Score:</b>	53
<b>Committee:</b>	Correspondence
<b>Non-Committee Review:</b>	Maria Arceo 2/07/2022
<i>Impacts</i>	
<b>Approved:</b>	02/09/2022
<b>Consortium Management Review:</b>	No
<b>Programs Impacted:</b>	AAP, CalFresh, CalLearn, CalWORKs, CAPI, Child Care, Disaster CalFresh, Diversion, Foster Care, GA - Managed, General Relief, GROW, Homeless Perm, Homeless Temp, IHSS, Immediate Need, Kin-GAP, Medi-Cal/MSP/CMSP, N/A, Other, RCA/RMA, Refugee, REP, Welfare-to-Work/Gain
<b>Translations:</b>	N/A
<b>Threshold Languages:</b>	Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Spanish, Tagalog, Vietnamese, English
<b>Peer Review Status:</b>	Completed
<b>Peer Review Resource:</b>	Lalitha Valamarthi
<b>Assembly Test Complete:</b>	Yes
<b>System Test Delivery Date:</b>	03/25/2022
<b>Create System Design Task?:</b>	Complete
<b>Counties Impacted:</b>	CalWIN
<i>Content Revision</i>	
<b>Content Revision Status-1:</b>	Pending CCB
<b>Content Revision Description-1:</b>	<p>1. Recommendation Change:  Before: Recommendation regarding the FTP batch properties for CalWIN Counties did not exist.  After: Recommendation 2:</p> <p>2. Update the following properties for CalWIN County batch jobs PBXXP420, PBXXP421, PBXXP424 and PBXXP425:</p> <ul style="list-style-type: none"> <li>i. Hostname: sftp.slhcare.com</li> <li>ii. Port: 12122</li> <li>iii. Username: <a href="mailto:print_calsaws@global-sftp.calsaws">print_calsaws@global-sftp.calsaws</a></li> </ul> <p>2. Estimate Change:  Before:  Client Correspondence ETC 1: 55  System Test Support ETC 2: 0</p>

After:  
 Client Correspondence ETC 1: 65  
 System Test Support ETC 2: 10

**Content Revision Description-2:**  
 1. Recommendation Change:  
 Before:  
 After:  
 2. Estimate Change:  
 Before:  
 After:  
 3. Release Change:  
 Before:  
 After:  
 4. Funding Source Change:  
 Before:  
 After:

**Content Revision Description-3:**  
 1. Recommendation Change:  
 Before:  
 After:  
 2. Estimate Change:  
 Before:  
 After:  
 3. Release Change:  
 Before:  
 After:  
 4. Funding Source Change:  
 Before:  
 After:

**Content Revision Description-4:**  
 1. Recommendation Change:  
 Before:  
 After:  
 2. Estimate Change:  
 Before:  
 After:  
 3. Release Change:  
 Before:  
 After:  
 4. Funding Source Change:  
 Before:  
 After:

*Release Notes*

**Release Note Required:** No

**Release Note Status:** N/A Training Approved

*Team Estimate*

**Online PR 1:** Brian Munce

**Online ETC 1:** 5

**Online ETC Total:** 5

**Client Correspondence PR 1:** Rekha Jaguva Rajan

**Client Correspondence ETC 1:** 55

**Client Correspondence ETC Total:** 55

**System Test Support ETC 1:** 23

**System Test Support ETC Total:** 23

*Team Impact*

**Team Impact:**

Team	Person	Role
------	--------	------

*Migration Tracking*

**Potential Conversion Impact:** N/A

QA

**QA Review:** SPG Scorecard - 2/7/22; SCRIB - 2/17/22, 2/21/22; SCRIB CR#1 - 4/14/22

**QA - Functional:** Pandu Gupta

**QA Functional Review Status:** Completed

**QA Functional Review Status Date:** 04/14/2022

**Attachments**

List of CalWIN Counties and Batch Properties.xlsx (14 kB)

Re\_ Request SPG Approval.msg (79 kB)

SPG Scorecard CA-238289.xlsx (33 kB)

**Links**

**Blocks**

<i>blocks</i>	[CAR-2801]	DDID 1039	Confirmed
<i>blocks</i>	[CAR-3629]	DDID 2314 FDS: GA GR	Confirmed

**Relates**

<i>relates to</i>	[CA-243075]	Content Revision of SCR 238289 - FTP jobs not configured for CalWIN counties	Development Complete
<i>relates to</i>	[CA-242516]	BPCR for adding encryption properties for CALWIN PBXXP50X jobs	Approved
<i>relates to</i>	[CA-244059]	BPCR to create ftp print bundle jobs for CALWIN - Test	Approved

**Comments**

*Nithya Chereddy added a comment - 03/14/2022 12:11 PM*

This is a Jira only SCR, there is no associated design document for this SCR.



# [CA-241869] Online Help: Update OLH for DDID 2389 FDS Task CA-214923

Created: 03/01/2022 09:14 PM - Updated: 04/20/2022 10:54 AM

<b>Status:</b>	System Test
<b>Project:</b>	CalSAWS
<b>Fix Version/s:</b>	22.05

<b>Type:</b>	SCR	<b>Assignee:</b>	Nour Bibars
<b>Reporter:</b>	Cristina Garcia		
<b>Labels:</b>	None		

*Main*

<b>SCRB:</b>	Approved
<b>SCRB Approved Date:</b>	03/22/2022
<b>CCB:</b>	Approved
<b>CCB Approved Date:</b>	03/31/2022
<b>Designer Contact:</b>	Cristina Garcia
<b>Policy/Design Consortium Contact:</b>	Sarah Cox
<b>Training Consortium Contact:</b>	Elizabeth Palm
<b>Team Responsible:</b>	Training
<b>Requested By:</b>	Consortium
<b>Project Phase (SCR):</b>	Migration
<b>Change Type (SCR):</b>	Enhancement
<b>Impact Analysis:</b>	Training
<b>Training Impacted:</b>	Online Help
<b>Estimate:</b>	21
<b>Outreach Required:</b>	No
<b>Funding Source:</b>	CalSAWS DD&I
<b>Special Project:</b>	Task Management
<b>Current Design:</b>	<a href="#">CA-214923</a> updates Online Help for the FDS Task Management functionality.
<b>Request:</b>	Update Online Help based on <a href="#">CA-214923</a> .
<b>Recommendation:</b>	Update the following in Online Help (add Re-Open button): 1) Task Detail 2) Task Search pop-up 3) Task Detail pop-up Refer to the AppDev Design Document for details.
<b>Migration Impact:</b>	No
<b>Migration Impact Description:</b>	N/A
<b>Alternative Procedure Description:</b>	N/A
<b>In Development:</b>	03/18/2022
<b>Development Complete:</b>	03/30/2022
<b>Design in Progress:</b>	03/16/2022



**System Test:** 04/11/2022  
**In Assembly Test:** 03/30/2022  
*Approval*  
**Expedite Changes:** Start Build  
**Expedite Approval:** Approved by Karen Rapponotti on 3/16/2022  
**SPG Status:** No  
**SPG Priority:** Medium  
**SPG Score:** N/A - CalSAWS DD&I Requirement  
**Committee:** Other  
**Non-Committee Review:** Approved by Elizabeth Palm on 03/04/2022

*Impacts*  
**Approved:** 03/16/2022  
**Consortium Management Review:** No  
**Translations:** N/A  
**Peer Review Status:** Completed  
**Peer Review Resource:** Cristina Garcia  
**System Test Delivery Date:** 04/08/2022

*Content Revision*  
**Content Revision Status-1:** Pending CCB

**Content Revision Description-1:**  
 1. Recommendation Change:  
 Before: Update the following in Online Help (add Re-Open button):  
 1) Task Detail  
 2) Task Search pop-up  
 3) Task Detail pop-up  
 Refer to the AppDev Design Document for details.  
 After: Update the following in Online Help (add Re-Open button):  
 1) Task Detail  
 2) Task Search pop-up  
 Refer to the AppDev Design Document for details.  
 2. Estimate Change:  
 Before:  
 After:  
 3. Release Change:  
 Before:  
 After:  
 4. Funding Source Change:  
 Before:  
 After:

**Content Revision Description-2:**  
 1. Recommendation Change:  
 Before:  
 After:  
 2. Estimate Change:  
 Before:  
 After:  
 3. Release Change:  
 Before:  
 After:

<b>Content Revision Description-3:</b>	<p>4. Funding Source Change: Before: After:</p> <p>1. Recommendation Change: Before: After:</p> <p>2. Estimate Change: Before: After:</p> <p>3. Release Change: Before: After:</p> <p>4. Funding Source Change: Before: After:</p>								
<b>Content Revision Description-4:</b>	<p>1. Recommendation Change: Before: After:</p> <p>2. Estimate Change: Before: After:</p> <p>3. Release Change: Before: After:</p> <p>4. Funding Source Change: Before: After:</p>								
<i>Release Notes</i>									
<b>Release Note Required:</b>	Yes								
<b>Release Note - Previous Design/ Problem:</b>	The implementation of SCR <a href="#">CA-214923</a> added the 'Re-Open' button on the following pages: 'Worklist Task Detail', 'Worklist PR/RE Task Detail', 'Task Search pop-up', and 'Task Detail pop-up'. The FDS Task Management Online Help needed updates for this change.								
<b>Release Note - Now:</b>	The FDS Task Management Online Help has been updated to include instructions based on SCR <a href="#">CA-214923</a> for the added Re-Open button on the following pages: 'Worklist Task Detail', 'Worklist PR/RE Task Detail', 'Task Search pop-up', and 'Task Detail pop-up'.								
<b>Release Note Status:</b>	Training Approved								
<i>Team Estimate</i>									
<b>Training PR-1:</b>	Melita Dennis [X]								
<b>Training ETC 1:</b>	21								
<b>Training ETC Total:</b>	21								
<i>Team Impact</i>									
<b>Team Impact:</b>	<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 33%;"></th> <th style="width: 33%; text-align: center;">Team</th> <th style="width: 33%; text-align: center;">Person</th> <th style="width: 33%; text-align: center;">Role</th> </tr> </thead> <tbody> <tr> <td colspan="4" style="height: 20px;"> </td> </tr> </tbody> </table>		Team	Person	Role				
	Team	Person	Role						
<i>Migration Tracking</i>									
<b>Potential Conversion Impact:</b>	N/A								
QA									
<b>QA Review:</b>	SCRB Review - 4/13/22								
<b>QA Review Date:</b>	04/13/2022								
<b>QA - Training:</b>	Ivan Parra								

**QA Training Review**    Completed  
**Status:**  
**QA Training Review**    04/18/2022  
**Date:**

**Attachments**

- CA-241869 Task Detail.docx (19 kB)
- CA-241869 Task Search.docx (21 kB)
- CA-241869 Worklist PR Task Detail.docx (18 kB)
- CA-241869 Worklist Task Detail.docx (17 kB)

**Links**

**Relates**  
*relates to*            [CA-214923]            DDID 2389 FDS: Task Mgt - Task Re-Open            In Production

**Comments**

*Cristina Garcia added a comment - 04/01/2022 10:43 AM*  
Content revision was created to remove recommendation #3. It was determined that the Task Detail pop up as well as the Task Detail online help pages are one and the same.

*Cristina Garcia added a comment - 04/18/2022 09:45 AM*  
The design documents for the Worklist Task Detail page(s) were uploaded by Melita Dennis in error, who is no longer with the Project, so we are unable to delete the uploads. There is a content revision to correct the recommendations removing the Worklist page.



# [CA-55990] Track EDBC Authorizations and Rejections

Created: 01/19/2018 11:43 AM - Updated: 04/20/2022 11:24 AM

<b>Status:</b>	Approved
<b>Project:</b>	CalSAWS
<b>Fix Version/s:</b>	22.07

<b>Type:</b>	SCR	<b>Assignee:</b>	Gopal Vedula
<b>Reporter:</b>	Gopal Vedula		
<b>Labels:</b>	None		

*Main*

<b>SCRB:</b>	Approved
<b>SCRB Approved Date:</b>	01/26/2021
<b>CCB:</b>	Approved
<b>CCB Approved Date:</b>	02/04/2021
<b>Designer Contact:</b>	Thomas Lazio
<b>Policy/Design Consortium Contact:</b>	Binh Tran
<b>Application Development Consortium Contact:</b>	Lien Phan
<b>Tester:</b>	Marcus Byrd
<b>Team Responsible:</b>	Eligibility
<b>Requested By:</b>	Los Angeles
<b>Project Phase (SCR):</b>	Production
<b>Change Type (SCR):</b>	Enhancement
<b>Impact Analysis:</b>	N/A
<b>Training Impacted:</b>	N/A
<b>Estimate:</b>	571
<b>Outreach Required:</b>	No
<b>Funding Source:</b>	Other
<b>Funding Source ID:</b>	LRS M&O
<b>Current Design:</b>	<p>In CalSAWS, an EDBC authorization is a multi-step process that requires one of the following:</p> <ol style="list-style-type: none"> <li>1. EW authorization only.</li> <li>2. EW and 1st Level Approver authorization.</li> <li>3. EW, 1st Level Approver, and 2nd Level Approver authorization.</li> </ol> <p>The initial authorization is tracked by the EDBC 'Run Date' which displays the date the eligibility worker accepted and saved the EDBC. The majority of processed authorizations only require EW authorization. However, if the system determines that a 1st Level or 2nd Level Approver authorization is needed, the system does not track the dates of the subsequent authorizations by a 1st Level Approver and/or 2nd Level Approver.</p>
<b>Request:</b>	<ol style="list-style-type: none"> <li>1. Create a new table with a 'Authorization Date' field to store and track EDBC authorizations and rejections.</li> <li>2. Modify EDBC logic to populate a new record in the database table when the following actions occur:             <ol style="list-style-type: none"> <li>a. 'Save and Continue' – When a user chooses to accept EDBC results and then selects 'Save and Continue', the EDBC Run Status will either be set to 'Accepted – Saved' if no additional approval is needed, or 'Pending Authorization' if 1st Level or 2nd Level approval is required.</li> </ol> </li> </ol>

- b. 'Authorize' – When a 1st Level Approver or 2nd Level Approver chooses to authorize an EDBC with a Run Status of 'Pending Authorization'.
- c. 'Reject' - When a 1st Level Approver or 2nd Level Approver chooses to reject an EDBC with a Run Status of 'Pending Authorization'.
- 3. If the final authorization occurs after the EDBC Run Date, the GR Time Clock will never be established. Therefore, update the Daily GR Timeclock Batch Job to use the latest 'Authorization Date' for EDBCs with a status of 'Accepted-Saved'.

**Recommendation:**

1. Create a new database table to track EDBC authorizations and rejections.
2. Update EDBC authorization logic to insert a new record into the new database table whenever an EDBC is accepted and saved, authorized, or rejected.
3. Modify Daily GR Time Limit batch job (PB19F308) to use the new 'Authorization Date'.

**Migration Impact:** No

**Migration Impact Description:** No impact on migration

**Alternative Procedure Description:** Use EDBC Run Date as Authorization Date

**Committee Review:** 12/30/2020

**Design in Progress:** 10/01/2020

*Approval*

**Expedite Changes:** No

**SPG Status:** Pending

**SPG Approved date:** 04/03/2018

**SPG Priority:** Medium

**SPG Score:** 63

**Committee:** CalWORKs/CalFresh, Foster Care/Kin GAP/AAP, Medi-Cal/CMSP

**Submitted to Committee:** 12/23/2020

**Approved by Committee:** 01/13/2021

**Region 1 (A):** Approved

**Region 1 (B):** Approved

**Region 2:** Approved

**Region 3:** Approved

**Region 4 (A):** Approved

**Region 4 (B):** Rejected

**Region 5 (A):** Approved

**Region 5 (B):** Approved

**Region 5 (C):** Approved

**Region 6 (A):** Approved

**Region 6 (B):** Approved

**Region 6 (C):** Approved

*Impacts*

**Approved:** 02/04/2021

**Programs Impacted:** CalFresh, CalWORKs, CAPI, Foster Care, General Relief, Kin-GAP, Medi-Cal/MSP/CMSP, RCA/RMA

**Translations:** N/A

**Functionality:** Traditional Reports

*Content Revision*

**Content Revision Status-1:** Pending CCB

**Content Revision Description-1:** Release Change:  
Before: 22.07  
After: TBD

*Release Notes*

**Release Note Required:** No

**Release Note - Functional Area:** None

*Team Estimate*

**Eligibility ETC 1:** 263

**Eligibility ETC Total:** 263

**Fiscal ETC 1:** 110

**Fiscal ETC Total:** 110

**System Test Support ETC 1:** 148

**System Test Support ETC Total:** 148

**Unallocated Hours:** 50

*Team Impact*

**Team Impact:**

Team	Person	Role
Eligibility	LazioT	Designer
Fiscal	GargS	Designer

*Migration Tracking*

**Potential Conversion Impact:** N/A

QA

**QA - Functional:** Jacob Dorame

**Attachments**

- 47471 - Authorization.txt (1 kB)
- 47471- Authorization\_09052018123118.pdf (1.07 MB)
- CA-55990-Track EDBC Authorizations and Rejections.docx (69 kB)
- L106931 - Screen Shot Authorization.docx (79 kB)
- RE SCR 48359 - Updates to Skipped Issuance Report.msg (72 kB)
- SPG Scorecard for CA-55990.xlsx (33 kB)

**Links**

**Relates**

<i>relates to</i>	[GA-48359]	<R&A> Enhancements to EBT Repayment Reports, Issuance Exception and Skipped Issuance Reports	In Production
<i>relates to</i>	[CAR-805]	2.9.1.4	Confirmed
<i>relates to</i>	[CA-203750]	Store and Display Authorization Details	New

**Comments**

*Heidy Jimenez Pinto [X] added a comment - 03/06/2018 11:16 AM*

Project management concurred to remove the request for the Skipped Issuance report to "Add EDBC authorization date column", since such change depends on the functionality requested through this SCR. Hence, such recommendation was removed from SCR 48359 and added to SCR 55990. See email for more details.

*Amy Gill added a comment - 07/26/2018 03:19 PM*

Discussed with Dorothy that the scope for this no cost SCR will be to update the EDBC Run Date with the subsequent supervisor and/or deputy authorization. SCR [CA-203750](#) Store and Display Authorization Details is logged to track additional enhancements to create a new database table to store authorization details which could then be displayed on applicable Online pages and Reports, as needed.

*Haikaz (Mike) Tombakian added a comment - 12/06/2018 03:35 PM*

This SCR should also fix the issue that resulted in defect [CA-55990](#).

*Caroline Bui added a comment - 01/14/2021 10:44 AM*

[CA-55990](#) was approved at the 1/13/2021 CWCF Committee meeting:

Region 1: Maria Pacheco for Leonardo Cortez-Heredia -Yes

Region 1: Eurita Reed -Yes

Region 2: Marna Stock - Yes

Region 3: Gordon Radder -Yes

Region 4: Michelle L. Smith - Yes

Region 4: Jennifer Hill - No

Region 5: Enrique Frias -3 Yes

Region 6: Anna Chebishian - 3 Yes

NOTE: Committee expressed that they felt this change is low priority, and this change can be pushed back if the Project is able to implement higher priority SCRS.



# [CA-216757] 2nd Level Authorization When Issuing an EBT Card

Created: 05/28/2020 01:48 PM - Updated: 04/20/2022 11:24 AM

<b>Status:</b>	In Development
<b>Project:</b>	CalSAWS
<b>Fix Version/s:</b>	22.07

<b>Type:</b>	SCR	<b>Assignee:</b>	Eric Makino
<b>Reporter:</b>	Iadira Morales		
<b>Labels:</b>	R6-Priority, moveoutof22.01, moveoutof22.03, moveoutof22.05		

*Main*

<b>SCRB:</b>	Approved
<b>SCRB Approved Date:</b>	10/05/2021
<b>CCB:</b>	Approved
<b>CCB Approved Date:</b>	10/14/2021
<b>Designer Contact:</b>	Eric Wu
<b>Policy/Design Consortium Contact:</b>	Dymas Pena
<b>Application Development Consortium Contact:</b>	Lien Phan
<b>Tester:</b>	Helina Evans
<b>Team Responsible:</b>	Fiscal
<b>Requested By:</b>	Los Angeles
<b>Project Phase (SCR):</b>	Production
<b>Change Type (SCR):</b>	Operational Enhancement
<b>Impact Analysis:</b>	Security
<b>Training Impacted:</b>	CFP/WBT, Job Aid, Online Help
<b>Estimate:</b>	748
<b>Outreach Required:</b>	No
<b>Funding Source:</b>	LRS M&E
<b>Current Design:</b>	The EBT Card Print List page allows users to view a list of EBT cards that are ready for issuance. The default search result displays EBT Cards with "Ready to Print" status for the office of a logged-in user. When printing an EBT Card, a user can choose from EBT printers associated to his or her Office. Printing functionality is also available on the EBT Card Detail page for pickup. Only users with the proper security rights can issue EBT Cards but authorizations are not required.
<b>Request:</b>	Update the CalSAWS system to require 2nd Level authorization when issue an EBT Card to a new payee or issue an EBT Card with a new name to the existing payee.
<b>Recommendation:</b>	<ol style="list-style-type: none"> <li>1. Update the County Authorizations page "Fiscal" Section to include a row "EBT Card Issuance for New Cardholders or Name Changes" for counties to configure the proper authorization level.</li> <li>2. Update the EBT Card Detail page to follow the appropriate authorization levels set on the County Authorizations page.</li> <li>3. Update the EBT Card Print List page to allow users search for EBT Cards in pending approval status.</li> <li>4. Update Pending Authorizations page to include a task type for EBT Card Issuance.</li> </ol>
<b>Migration Impact:</b>	Yes
<b>Migration Impact Description:</b>	One time data insert to new authorized EBT Cardholders table with existing cardholder info is needed for CalWIN counties.



<b>Migration Impact Type:</b>	During Migration
<b>Alternative Procedure Description:</b>	N/A
<b>Committee Review:</b>	08/19/2021
<b>In Development:</b>	10/11/2021
<b>Design in Progress:</b>	03/22/2021
<i>Approval</i>	
<b>Expedite Changes:</b>	Start Build
<b>Expedite Approval:</b>	Approved by Karen Rapponotti on 9/20/2021
<b>SPG Status:</b>	Approved
<b>SPG Approved date:</b>	09/20/2021
<b>SPG Priority:</b>	Medium
<b>SPG Score:</b>	68 - Project Priority
<b>Committee:</b>	Fiscal
<b>Submitted to Committee:</b>	08/19/2021
<b>Approved by Committee:</b>	09/15/2021
<b>Region 1 (A):</b>	Approved
<b>Region 1 (B):</b>	Approved
<b>Region 2:</b>	Approved
<b>Region 3:</b>	Approved
<b>Region 4 (A):</b>	Approved
<b>Region 4 (B):</b>	Approved
<b>Region 5 (A):</b>	Approved
<b>Region 5 (B):</b>	Approved
<b>Region 5 (C):</b>	Approved
<i>Impacts</i>	
<b>Approved:</b>	09/20/2021
<b>Consortium Management Review:</b>	No
<b>Programs Impacted:</b>	CalFresh, CalWORKs, Disaster CalFresh, Diversion, GA - Managed, Homeless Perm, Homeless Temp, Immediate Need, Welfare-to-Work/Gain
<b>Translations:</b>	N/A
<i>Content Revision</i>	
<b>Content Revision Status-1:</b>	Accepted
<b>Content Revision Description-1:</b>	Release Change: Before: 22.01 After: 22.03
<b>Content Revision Status-2:</b>	Accepted
<b>Content Revision Description-2:</b>	Release Change: Before: 22.03 After: 22.05

<b>Content Revision Status-3:</b>	Accepted
<b>Content Revision Description-3:</b>	Release Change: Before: 22.05 After: 22.07
<b>Content Revision Status-4:</b>	Pending CCB
<b>Content Revision Description-4:</b>	<p>1. Recommendation Change: Before: N/A After: 1.3 5. Update the EBT Account Detail page to display cards that are pending approval. 1.3 6. Update EBT Case Client Interface to exclude EBT Card records that does not exist in FIS. Before: N/A After: 2.2 EBT Account Detail Page Before: 2.3 EBT Card Etail Page After: 2.3 EBT Card Etail Page - Please see highlighted changes in CR. Before: N/A After: 2.4.2 2. Update the page to not default the "Office Name" filter when the user navigates to the page. Before: N/A After: 2.6 EBT Case Client Interface</p> <p>2. Estimate Change: Fiscal ETC1 Before: 456 After: 1168 System Test Support ETC1 Before: 192 After: 480 Unallocated Hours Before: 70 After: 170</p> <p>3. Release Change: N/A 4. Funding Source Change: N/A</p>
<i>Release Notes</i>	
<b>Release Note Required:</b>	Yes
<b>Release Note - Previous Design/ Problem:</b>	The EBT Card Print page allows users with the proper security rights to issue EBT Cards but counties did not have the option to select authorization levels when issuing EBT cards to new payees or existing payee whose name had changed.
<b>Release Note - Now:</b>	Update the County Authorizations page 'Fiscal' section in the CalSAWS system to give counties the option to configure proper authorization level when issuing an EBT Card to a new payee or to issue an EBT Card with a new name to the existing payee.
<i>Team Estimate</i>	
<b>Fiscal PR-1:</b>	Alex Neilson [X]
<b>Fiscal ETC 1:</b>	456
<b>Fiscal PR-2:</b>	Anthony Perez
<b>Fiscal ETC 2:</b>	30
<b>Fiscal ETC Total:</b>	486
<b>System Test Support ETC 1:</b>	192
<b>System Test Support ETC Total:</b>	192
<b>Unallocated Hours:</b>	70
<i>Team Impact</i>	

Team Impact:	Team	Person	Role
<i>Migration Tracking</i>			
<b>Potential Conversion Impact:</b>	DBCR		
QA			
<b>QA Review:</b>	SCRB Review - No Comments		
<b>QA Review Date:</b>	04/14/2022		
<b>QA - Functional:</b>	Denise Barajas		
<b>QA Functional Review Status:</b>	Completed		
<b>QA Functional Review Status Date:</b>	04/14/2022		

- Attachments**
- CA 216757 2nd Level Authorization When Issuing an EBT Card - Security Matrix.xls (141 kB)
  - CA-216757 2nd Level Authorization When Issuing an EBT Card CR1.docx (297 kB)
  - CA-216757 2nd Level Authorization When Issuing an EBT Card.docx (202 kB)
  - RE Emergency Approval for 22.01 Fiscal SCRs.msg (140 kB)
  - RE Approval CR to CA-216757 2nd Level authorization when Issuing an EBT Card .msg (93 kB)
  - SCR 216757 2nd level authorization when EBT Payee Change and Card Issued.pdf (338 kB)
  - SPG Scorecard CA-216757.xlsx (33 kB)

**Links**

**Relates**

<i>relates to</i>	[CAR-855]	2.10.1.29	Confirmed
<i>relates to</i>	[CA-239594]	DBCR for EBT_CARD_AUTH_PERS	New
<i>relates to</i>	[CA-239597]	CTCR to add authorization statuses for EBT Card	New
<i>relates to</i>	[CA-239739]	DCR for EBT Card Issuance Tasks and Authorization Levels	New
<i>relates to</i>	[CA-239777]	DCR to populate EBT_CARD_AUTH_PERS	New
<i>relates to</i>	[CA-236089]	Online Help: Update Online Help for CA-216757	In Production

- Comments**
- Claudia Pinto added a comment - 09/09/2021 06:52 PM*
- R1 R Janos 9/15/2021
- R2 A Dean 9/10/2021
- R3 T. Chandler 9/10/2021
- R4 B Corvey 9/7/2021
- R5 M Dodge 9/9/2021
- R6
- Pandu Gupta added a comment - 09/28/2021 12:35 PM*
- QA SCRБ Pre-review completed.
- Cristina Garcia added a comment - 11/01/2021 01:21 PM*
- Potential impact to:

JA EBT - Create an Account and Assign Cards

JA Clarifications

JA EBT-Issue and Print EBT Cards

*Eric Wu added a comment - 03/07/2022 02:29 PM*

Update release from 22.05 to 22.07 for additional changes.

*Claudia Pinto added a comment - 04/12/2022 10:48 AM*

Content Revision reviewed and approved.



# [CA-233919] Update Office Detail page to no longer require Public Hours of Operation on Fridays

Created: 09/27/2021 03:34 PM - Updated: 04/20/2022 10:36 AM

<b>Status:</b>	Approved
<b>Project:</b>	CalSAWS
<b>Fix Version/s:</b>	22.07

<b>Type:</b>	SCR	<b>Assignee:</b>	Quynh Nguyen
<b>Reporter:</b>	Amy Gill		
<b>Labels:</b>	None		

*Main*

<b>SCRB:</b>	Approved
<b>SCRB Approved Date:</b>	01/11/2022
<b>CCB:</b>	Approved
<b>CCB Approved Date:</b>	01/20/2022
<b>Designer Contact:</b>	Farhat Ulain
<b>Policy/Design Consortium Contact:</b>	Dymas Pena
<b>Application Development Consortium Contact:</b>	Lien Phan
<b>Team Responsible:</b>	Online
<b>Requested By:</b>	Consortium
<b>Project Phase (SCR):</b>	Production
<b>Change Type (SCR):</b>	Enhancement
<b>Impact Analysis:</b>	N/A
<b>Training Impacted:</b>	CFP/WBT
<b>Estimate:</b>	23
<b>Outreach Required:</b>	No
<b>Funding Source:</b>	CalSAWS M&E
<b>Current Design:</b>	In the Public Hours of Operation section of the Office Detail page, the Start Time and End Time fields are required to specify hours of operation of the office for each working day. If the Start Time and End Time fields remain blank for Monday through Friday, a validation is displayed requiring the user to enter the values in these fields.
<b>Request:</b>	Update the validation message to exclude Friday from being required when entering the Start Time and End Time for hours of operation.
<b>Recommendation:</b>	1. Update the validation message to exclude Friday from being enforced when entering the Start Time and End Time for hours of operation.
<b>Migration Impact:</b>	No
<b>Migration Impact Type:</b>	Post Migration
<b>Migration Impact Analysis:</b>	No Impact
<b>Alternative Procedure Description:</b>	No
<b>Committee Review:</b>	10/21/2021

**Design in Progress:** 09/29/2021

*Approval*

**Expedite Changes:** No

**SPG Status:** Approved

**SPG Approved date:** 10/21/2021

**SPG Priority:** Medium

**SPG Score:** 52

**Committee:** Usability

**Submitted to** 10/19/2021

**Committee:**

**Committee Approval** 11/12/2021

**Due Date:**

**Approved by** 12/21/2021

**Committee:**

**Region 1 (A):** Approved

**Region 1 (B):** Approved

**Region 2:** Approved

**Region 3:** Approved

**Region 4 (A):** Approved

**Region 4 (B):** Approved

**Region 5 (A):** Approved

**Region 5 (B):** Approved

**Region 5 (C):** Approved

**Region 6 (A):** Approved

**Region 6 (B):** Approved

**Region 6 (C):** Approved

*Impacts*

**Approved:** 01/20/2022

**Consortium** No

**Management Review:**

**Translations:** N/A

*Content Revision*

**Content Revision** Pending CCB

**Status-1:**

**Content Revision**

**Description-1:**

1. Recommendation Change:

Before: Section 2.2 'Automated Regresstion Test' was not there in the design.

After: Added section 2.2 'Automated Regression Test' in the design.

2. Estimate Change:

Before:

Automated Test ETC-1: 0

Automated Test ETC-4: 0

After:

Automated Test ETC-1: 2

Automated Test ETC-4: 1

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

<b>Content Revision Description-2:</b>	<p>After:</p> <p>1. Recommendation Change: Before: After:</p> <p>2. Estimate Change: Before: After:</p> <p>3. Release Change: Before: After:</p> <p>4. Funding Source Change: Before: After:</p>
<b>Content Revision Description-3:</b>	<p>1. Recommendation Change: Before: After:</p> <p>2. Estimate Change: Before: After:</p> <p>3. Release Change: Before: After:</p> <p>4. Funding Source Change: Before: After:</p>
<b>Content Revision Description-4:</b>	<p>1. Recommendation Change: Before: After:</p> <p>2. Estimate Change: Before: After:</p> <p>3. Release Change: Before: After:</p> <p>4. Funding Source Change: Before: After:</p>
<i>Release Notes</i>	
<b>Release Note Required:</b>	Yes
<b>Release Note - Previous Design/ Problem:</b>	Public Hours of Operation section of the Office Detail page, the Start Time and End Time fields require the User to specify hours of operation of the office for each working day. If the Start Time and End Time fields remain blank for Monday through Friday, a validation is displayed requiring the user to enter the values in these fields before the page updates will save.
<b>Release Note - Now:</b>	Public Hours of Operation section of the Office Detail page no longer requires a Start Time and End Time entry for Friday allowing the User to save the page even if no entries are made for Friday.
<b>Release Note - Functional Area:</b>	N/A
<i>Team Estimate</i>	
<b>Online PR 1:</b>	Quynh Nguyen
<b>Online ETC 1:</b>	17
<b>Online ETC Total:</b>	17
<b>Automated Test PR-1:</b>	Lena Lam

**Automated Test ETC-1:** 0  
**Automated Test PR-4:** William Baretsky  
**Automated Test ETC-4:** 0  
**System Test Support ETC 1:** 6  
**System Test Support ETC Total:** 6

*Team Impact*

**Team Impact:**

Team	Person	Role
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*Migration Tracking*

**Potential Conversion Impact:** N/A

*QA*

**QA Review:** SPG Scorecard - 10/26/21; SCRB Review - 1/6/22, 1/11/22; SCRB for CR #1 - 4/14/22, 4/19/22  
**QA - Functional:** Pandu Gupta  
**QA Functional Review Status:** Completed  
**QA Functional Review Status Date:** 04/19/2022

**Attachments**

- CA-233919 CalSAWS Design Content Revision.docx (94 kB)
- CA-233919 CalSAWS Design.docx (93 kB)
- SPG Scorecard CA-233919.xlsx (33 kB)



**End Content Revisions**