



[CA-245801] Allow the Image Button on the Case Summary page to display all Case and Person Level Images

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Status:	Committee Review		
Project:	CalSAWS		
Component/s:	None		
Fix Version/s:	None		

Type:	CER		
Reporter:	Frederick Gains	Assignee:	Rhiannon Chin
Labels:	None		

<i>Main</i>			
Region #:	6		
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Programs Impacted:	CalFresh, CalLearn, CalWORKs, Child Care, GROW, Kin-GAP, Medi-Cal/MSP/CMSP, Welfare-to-Work/Gain		
Request:	<p>Staff continue to struggle finding specific images due to having manually to search against many various screen with CalSAWS and Hyland. Although the images are in the repository, finding the images is labor intensive. Having all person and case level images available via the image button with the Case Summary will allow staff to quickly scroll through the listing of images to find what is being looked for.</p> <p>this change will help office staff, Call Center staff and clients from re-submitting documentation already provided.</p>		
Recommendation:	<p>Proposed Recommendation: All person and case level images should be available via the image button, located within the Case Summary page. This will allow staff to quickly scroll through the listing of images and select the document quickly.</p>		
Priority/Implementation Consideration(s):	<p>This is a High priority due to the time required when the document is not found and saving the client time from resubmitting the document. This will aid with processing cases quickly.</p>		
Committee:	Imaging		

Attachments			
CER-Allow the Image Button on the Case Summary page.pdf (66 kB)			