

CalSAWS CCB Agenda

DATE	MAY 12, 2022
TIME	1:30 PM
LOCATION	Microsoft Teams
SUBJECT	Change Control Board Meeting
INVITEES	Regional Managers, Design Leads, Tech Leads, Release Management Leads, Quality Assurance, State Partners, Consortium Management

Meeting Purpose:

Approve pending System Change Requests (SCRs), scope modifications, and change orders as needed.

1. CalSAWS SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
TBD	CA-242276		Send EBT Card Access and Cardholder Status from CalSAWS to FIS	Fiscal	10	CalSAWS M&E	Production Deployment	
22.02	CA-242111		Process California CAV (EBT CVV) Activation File in CalSAWS - Phase 3	Fiscal	41	CalSAWS M&E	Production Deployment	22.03.18
22.03	CA-239772		DCR for LA County Offices Accepts e-Apps indicator	BenefitsCal	50	CalSAWS M&E	Production Deployment	22.04.24
22.03	CA-240863	CSPM-43252	CV 22.03.14 BC_11.6.2-SAR 7 Update the Forms API to Populate Report and Submit Month for SAR 7	BenefitsCal	204	CalSAWS M&E	Production Deployment	22.04.24
22.03	CA-242060		Issue February 2022 Disaster Supplement in accordance to HR 6201 Emergency Allotments	Fiscal	210	CalSAWS M&E	Production Deployment	22.03.26
22.03	CA-242061		Issue March 2022 Disaster Supplement in accordance to HR 6201 Emergency Allotments	Fiscal	210	CalSAWS M&E	Production Deployment	22.04.16

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
22.03	CA-242112		Process California CAV (EBT CVV) Activation File in CalSAWS - Phase 4	Fiscal	41	CalSAWS M&E	Production Deployment	22.03.25
22.03	CA-242113		Process California CAV (EBT CVV) Activation File in CalSAWS - Phase 5	Fiscal	41	CalSAWS M&E	Production Deployment	22.04.01
22.03	CA-242587		Create new e-mail subdomain for emails being sent by CalSAWS and ForgeRock	Tech Arch	568	CalSAWS M&E	Production Deployment	22.05.12
22.03	CA-242675		Update the 120 Retro payment validation logic on the Child Care Payment Calculation Detail page	Online	23	CalSAWS M&E	Production Deployment	22.04.14
22.03	CA-243056		Process California CAV (EBT CVV) Activation File in CalSAWS - Phase 6	Fiscal	41	CalSAWS M&E	Production Deployment	22.04.08
22.03	CA-243525		IDCR Fix Pending Application event	Eligibility	8	CalSAWS M&E	Start Build	22.04.11
243910	CA-243910		Documentation Repository - Archive and Removal of Historic (2017-2019) Files	Tech Ops		Other	No	22.04.29
22.03	CA-244092		Update FTP Password for Interfaces - (QCIS, IEVS, Horizontal Int, CDSS, and CalOAR) April 2022	Batch Operations	10	LRS M&O	Production Deployment	22.04.20
22.03	CA-244148		Training: Update Imaging 02 - Overview WBT for App Dev Changes CA-228869 and CA-238387	Imaging	15	CalSAWS DD&I	Start Build	22.05.20
22.03	CA-244183		Training: Update Imaging 03 - Single Case Capture WBT for App Dev Changes CA-228869 and CA-233089	Imaging	20	CalSAWS DD&I	Start Build	22.05.20
22.03	CA-244197		Training: Update Imaging 04 - Multi-Case Capture WBT for App Dev Changes CA-228869 and CA-233089	Imaging	20	CalSAWS DD&I	Start Build	22.05.20
22.03	CA-244198		Training: Update Imaging 05 - Virtual Printer and Import WBT for App Dev Changes CA-228869 and CA-233089	Imaging	15	CalSAWS DD&I	Start Build	22.05.20
22.03	CA-244199		Training: Update Imaging 07 - County-Maintained Workflow Queues WBT for App Dev Changes CA-238387 and CA-233089	Imaging	20	CalSAWS DD&I	Start Build	22.05.20

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
22.03	CA-244201		Training: Update Imaging 08 - Return Mail Capture WBT for App Dev Changes CA-228869 and CA-233089	Imaging	20	CalSAWS DD&I	Start Build	22.05.20
22.03	CA-244674		Update TOP Transaction posting to have correct TOP Cycle Numbers in correct Quarter	Fiscal	51	CalSAWS M&E	Production Deployment	22.04.28
22.05	CA-214925		DDID 2537 FDS: Outbound Collections Interface	Fiscal	625	CalSAWS DD&I	Start Build	
22.05	CA-214926		DDID 2538 FDS: Inbound Collections Interface	Fiscal	625	CalSAWS DD&I	Start Build	
22.05	CA-240216		Build JAVA Serverless functions architecture for APIs	Tech Arch	200	CalSAWS M&E	Start Build	22.05.xx
22.05	CA-241789		Training: Update Child Care WBTs for 22.01 App Dev Changes	Training	60	CalSAWS M&E	Start Build	22.05.27
22.05	CA-241790		Training: Update Clerical Support WBTs for 21.11 to 22.01 App Dev Changes	Training	44	CalSAWS M&E	Start Build	22.05.27
22.05	CA-241792		Training: Update Eligibility CalFresh WBTs for 21.11 to 22.01 App Dev Changes	Training	60	CalSAWS M&E	Start Build	22.05.27
22.05	CA-241904		Training: Update Eligibility CalFresh WBTs for 21.11 to 22.01 App Dev Changes	Training	50	CalSAWS M&E	Start Build	22.05.27
22.05	CA-242688	CA-212363	Update Yolo County Direct Deposit Inbound file option	Fiscal	35	CalSAWS M&E	Production Deployment	22.06.09
22.05	CA-243916		Online Help - Create Job Aid - Data Removal Process CA-229305	Training	10	CalSAWS M&E	Production Deployment	
22.05	CA-243926		Training: Update Eligibility CalFresh WBTs for 22.03 to 22.05 App Dev Changes	Training	50	CalSAWS M&E	Start Build	22.05.27
22.05	CA-243930		Training: Update Foster Care WBTs for 22.03-22.05 App Dev Changes	Training	100	CalSAWS M&E	Start Build	22.05.27
22.05	CA-243934		Training: Update DCFS - Eligibility Kin-GAP: 02 WBTs for 22.03-22.05 App Dev Changes	Training	50	CalSAWS M&E	Start Build	22.05.27
22.05	CA-243938		Training: Update QA/QC WBTs for 22.03 and 22.05 App Dev Changes	Training	50	CalSAWS M&E	Start Build	22.05.27

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
22.06	CA-241251		Update C-IV School Lunch Interface to run for CalWIN Counties	Batch/Interfaces	182	CalSAWS M&E	Production Deployment	22.06.23
22.06	CA-243541		School Lunch Interface County Interface Exchange Testing Support SCR Wave 1	Batch/Interfaces	117	CalSAWS M&E	No	22.06.23
22.07	CA-207569	CIV-305	IEVS: Update Eligibility Non-Compliance Page	Online	196	CalSAWS M&E	Start Build	
22.07	CA-232151		ACL 21-109 Two Year OP/OI Establishment and Calculation Timeframe CalWORKs/CalFresh	Fiscal	308	Premise	No	
22.07	CA-232866		Update e-Application Search page to require Application Date Range	Online	64	CalSAWS M&E	No	
22.07	CA-240231		Update NOA Logic to Check for Postpartum Aid Code and Budget	Client Correspondence	432	CalSAWS M&E	No	22.07.xx
22.07	CA-241742		Create e-ICT Automated Actions for the 57 CalSAWS Migration Counties	Online	213	CalSAWS M&E	Start Build	
22.07	CA-243534		Automated Regression Test - Execution and Maintenance - 22.07 Release Cycle	Automated Test	1080	CalSAWS M&E	Start Build	22.09.21
22.09	CA-200863	CIV-100175	ACL 19-10 CalFresh Recertification Delayed Processing	Online	1767	CalSAWS M&E	No	
22.09	CA-205649		Update Expungement Detail page to allow posting of Recovery Account Transactions	Fiscal	112	CalSAWS M&E	No	
22.09	CA-231495		Imaging Indicators on Workload Inventory	Online	853	CalSAWS M&E	No	
22.09	CA-236078		Remove Subscription Reporting from the CalSAWS System	Online	52	CalSAWS M&E	No	
22.09	CA-237256		Allow WTW program to be deregistered, even when there's pending payment request	Online	186	CalSAWS M&E	No	
22.09	CA-237629		Add CalWIN counties into Interface batch property - wave 1	Batch/Interfaces	366	CalSAWS M&E	No	22.10.XX
22.11	CA-243542		School Lunch Interface County Interface Exchange Testing Support SCR Wave 2	Batch/Interfaces	117	CalSAWS M&E	No	22.12.30
23.01	CA-243543		School Lunch Interface CalWIN County Interface Exchange Testing Support SCR Wave 3	Batch/Interfaces	117	CalSAWS M&E	No	23.03.03

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
23.03	CA-243544	CA-215584	School Lunch Interface CalWIN County Interface Exchange Testing Support SCR Wave 4	Batch/Interfaces	117	CalSAWS M&E	No	23.05.05
23.06	CA-243545		School Lunch Interface CalWIN County Interface Exchange Testing Support SCR Wave 5	Batch/Interfaces	117	CalSAWS M&E	No	23.07.07
23.07	CA-243546		School Lunch Interface CalWIN County Interface Exchange Testing Support SCR Wave 6	Batch/Interfaces	117	CalSAWS M&E	No	23.09.08

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
TBD	CA-203208	CIV-572	Send MEDS Non-Extended Aid Codes For Foster Care & Kin-GAP Infants	Batch/Interfaces	1801	CalSAWS M&E	No	
22.03	CA-237512		QLIKSENSE Automation	Analytics	740	CalSAWS M&E	No	22.05.XX
22.03	CA-237771		Child Support Disregard allowance for CalWORKs Program in CalFresh budget	Eligibility	221	CalSAWS M&E	Start Build	22.05.12
22.03	CA-238653		Upgrade JAVA and SpringBoot Framework for CalSAWS Services	Tech Arch	1466	CalSAWS M&O	Start Build	22.05.08
22.03	CA-238754		Integrate CalSAWS application with AWS Secrets Manager	Tech Arch	180	CalSAWS M&O	Start Build	22.05.08
22.03	CA-240523		Upgrade Jira to version 8.20.5 LTS	System Test	115	CalSAWS M&E	No	22.04.16
22.03	CA-241998		Update BenefitsCal GR non compliance job to be able to send eMessage to BenefitsCal portal	BenefitsCal	369	CalSAWS M&E	Production Deployment	22.04.24
22.05	CA-216597		DDID 2084: Relabel "GAIN" to "WTW" Throughout the CalSAWS Software (Hard Launch #6)	Analytics	31	CalSAWS DD&I	No	22.04.28
22.05	CA-216620		DDID 1058 - Update Reports to remove System, County, or Agency references (Hard Launch #6)	Analytics	94	CalSAWS DD&I	No	22.04.28
22.05	CA-216627		DDID 720 - Activate On Request Reports for the 58 Counties (Hard Launch #6)	Analytics	62	CalSAWS DD&I	No	22.04.28

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
22.05	CA-216629		DDID 714 - Activate Scheduled Reports for the 57 Migration Counties (Hard Launch #6)	Analytics	94	CalSAWS DD&I	No	22.04.28
22.05	CA-226839		DDID 2216, 2725 FDS CSC: External Party Access IVR	Contact Center	1808	CalSAWS DD&I	No	
22.05	CA-229078		GA GR EDBC Phase 5 Batch 3 - Negative Action, Manual EDBC	Eligibility	2724	Other	Start Build	
22.05	CA-229976		DDID 347 - Migrate Rush Warrant Functionality and Warrant Print Stocks to CalSAWS for CalWIN Counties - Phase 3	Client Correspondence	160	CalSAWS DD&I	Start Build	
22.05	CA-231067		Update Trinity County Warrant template mapping	Client Correspondence	75	CalSAWS M&E	Start Build	22.06.02
22.05	CA-232660		Cal-OAR 19 Update WTW Program Status criteria	Batch/Interfaces	415	Premise	Start Build	
22.05	CA-235013		Add a Default NOA for Failed to Complete Determination	Client Correspondence	968	Premise	Start Build	
22.05	CA-240822		[Analytics] Reports Hard Launch #6 - Replace Landing Page Links for Soft Launched Reports	Analytics	425	CalSAWS DD&I	No	22.04.28
22.07	CA-225955		Auto Populate REP Aid Codes on the Service Arrangement Detail Page	Fiscal	104	LRS M&E	No	
22.07	CA-228236		Send SAR7 instead of 960X	Batch/Interfaces	162	CalSAWS M&E	No	

2. Informational Only: CalSAWS Conversion SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
None								

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
None								

The next CCB Meeting is scheduled for **05/26/2022**.

3. CalSAWS Development Schedule

Release #	Release Date (Mon)	CalSAWS (North & South) Production Deployment Date (Sun)	Notes	SCR Freeze (Fri)	Defect Freeze (Fri)	DBCR/CTC R Freeze (Wed)	Hard Defect Freeze (Fri)	Build Approved (Wed)
21.07	7/26/2021	7/25/2021	Last C-IV Baseline Release	5/28/2021	7/2/2021	7/7/2021	7/9/2021	7/21/2021
21.09			No Release - C-IV Converts to CalSAWS					
			C-IV to CalSAWS Cutover (End of September)	N/A	N/A		N/A	N/A
21.11	11/22/2021	11/21/2021		8/27/2021	10/22/2021	10/27/2021	10/29/2021	11/17/2021
22.01	1/24/2022	1/23/2022		11/24/2021	12/31/2021	1/5/2022	1/7/2022	1/19/2022
22.02	2/21/2022		CH Release	11/26/2021	1/21/2022			
22.03	3/21/2022	3/20/2022		1/28/2022	2/25/2022	3/3/2022	3/4/2022	3/16/2022
22.05	5/23/2022	5/22/2022	Due to Memorial Day 5/30	3/25/2022	4/29/2022	5/4/2022	5/6/2022	5/18/2022
22.06	6/20/2022		CH Release	4/8/2022	5/27/2022	6/1/2022	6/3/2022	6/15/2022
22.07	7/25/2022	7/24/2022		5/27/2022	7/1/2022	7/6/2022	7/8/2022	7/20/2022
22.09	9/26/2022	9/25/2022		7/29/2022	9/2/2022	9/7/2022	9/9/2022	9/21/2022
	10/31/2022		CalWIN to CalSAWS Wave 1 Cutover (End of October 2022)	N/A	N/A	N/A	N/A	N/A
22.11	11/21/2022	11/20/2022		9/30/2022	10/28/2022	11/2/2022	11/4/2022	11/16/2022
23.01	1/23/2023	1/22/2022		11/23/2022	12/30/2022	1/4/2023	1/6/2023	1/18/2023
23.02	TBD	TBD	CH Release	TBD	TBD	TBD	TBD	TBD
	2/27/2023		CalWIN to CalSAWS Wave 2 Cutover (End of February 2023)	N/A	N/A	N/A	N/A	N/A
23.03	3/20/2023	3/19/2022		1/27/2023	2/24/2023	3/1/2023	3/3/2023	3/15/2023
	5/1/2023		CalWIN to CalSAWS Wave 3 Cutover (End of April 2023)	N/A	N/A	N/A	N/A	N/A
23.05	5/22/2023	5/21/2023	Due to Memorial Day 5/29	3/24/2023	4/28/2023	5/3/2023	5/5/2023	5/17/2023
23.06	TBD	TBD	CH Release	TBD	TBD	TBD	TBD	TBD
	7/23/2023		CalWIN to CalSAWS Wave 4 Cutover (End of June 2023)	N/A	N/A	N/A	N/A	N/A

23.07	7/24/2023	7/23/2023		5/26/2023	6/30/2023	7/5/2023	7/7/2023	7/19/2023
	9/4/2023		CalWIN to CalSAWS Wave 5 Cutover (End of August 2023)	N/A	N/A	N/A	N/A	N/A
23.09	9/25/2023	9/24/2023		7/28/2023	9/1/2023	9/6/2023	9/8/2023	9/20/2023
	10/30/2023		CalWIN to CalSAWS Wave 6 Cutover (End of October 2023)	N/A	N/A	N/A	N/A	N/A
23.11	11/20/2023	11/19/2023		9/29/2023	10/27/2023	11/1/2023	11/3/2023	11/15/2023
24.01	1/22/2024	1/21/2024		11/22/2023	12/29/2023	1/3/2024	1/5/2024	1/17/2024

Freeze Dates	
SCR Freeze	Deadline for all SCR code to be delivered for baseline release
Defect Freeze	Deadline for all Defects to be delivered for baseline release
Hard Defect Freeze	Deadline for all Defects (tied to baseline release) to be delivered for baseline release
Build Approved	Greenlight for baseline release

Updates:

12/1/2021 – Updates to CalWIN deployment dates, added 2023 Releases, updates to 22.02/22.06 CH Release dates



[CA-242276] Send EBT Card Access and Cardholder Status from CalSAWS to FIS

Team Responsible:	Fiscal	Assignee:	Unassigned	SPG Status:	N/A
Fix Version/s:	[TBD]	Designer Contact:	Eric Wu	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Production Deployment	Estimate:	10
Reporter:	Michele Peterson	Regulation Reference:		Created:	03/10/2022 08:30 AM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Fiscal]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval: Approved by Michele Peterson on 03/10/2022

Current Design: CDSS and FIS have requested details from CalSAWS for the card numbers shared by them.

Request: Generate a list for the card numbers shared by FIS and add additional details from CalSAWS and send it back to FIS.

Recommendation: Generate a list for the card numbers shared by FIS and add additional details from CalSAWS and send it back to FIS.

Outreach

Description:

Migration Impact Description: No Migration Impact.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **10**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	10	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-242111] Process California CAV (EBT CVV) Activation File in CalSAWS - Phase 3

- Resolved: 03/18/2022 01:27 PM

Team Responsible:	Fiscal	Assignee:	Matthew Warren	SPG Status:	Approved
Fix Version/s:	[22.02]	Designer Contact:	Sidhant Garg	Change Type (SCR):	Data Change
Minor Version:	22.03.18	Expedite Changes:	Production Deployment	Estimate:	41
Reporter:	Sidhant Garg	Regulation Reference:		Created:	03/07/2022 10:35 AM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Fiscal]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Approved by Karen Rapponotti on 02/24/2022

Current Design: Due to the influx of EBT theft over the past few months, CDSS is working with their partners at OSI and FIS towards the implementation of adding the CAV (Card Authentication Value) functionality to the EBT cards. Adding this functionality will add a layer of security that will protect clients from various scamming thefts. FIS is planning to replace all existing EBT Cards with this new feature and is proposing to send a file weekly to CalSAWS to report/notify of the cards that are replaced and activated by the client.

Request: Process the new California CAV Activation File in CalSAWS received from FIS

Recommendation:

1. Process the new California CAV Activation File in CalSAWS which will be received from FIS and use the following logic to store the new card details.
 - a. Find the information in CalSAWS using the old card number, if a matching info is found in CalSAWS and if the old card is the latest card, then replace it with the new card information from the file. Also, check the Recipient Indicator shared in the file with the value in CalSAWS database. If a match is found then only do the replacement action else the record will be skipped.
 - b. Use Card Recipient Type Code value from the file
 - c. Use delivery Method as Manual
 - d. Use '90' as the created by worker for the new card
 - e. Copy the Card access code and Restaurant Indicator from old card to new card.

NOTE:

1. This activity will be performed multiple times over coming weeks based on how many files are shared by FIS.
2. This new file will not contain any PII other than the the EBT card number.
3. EBT Vendor (FIS) will share the the CAV File via a secure link which CalSAWS then needs to access to download it and run through an Anti-Virus software. After successful scan, the file will be loaded into the CalSAWS database for processing. EBT vendor cannot send this file via a SFTP server as this is a new file and to setup connections to transfer a new file may take at least 90 days on EBT Vendor side to accomplish.
4. The records from the file which are not replaced/updated in CalSAWS, those will be shared with counties via list for manual action.

Outreach

Description:

Migration Impact Description: No Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Manually Add replaced EBT cards (in FIS) in CalSAWS by using Add Manual button on the EBT Account Detail page

Operational Impact:

Estimate: 41

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	20	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	16	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-239772] DCR for LA County Offices Accepts e-Apps indicator

- Resolved: 02/22/2022 03:44 PM

Team Responsible:	BenefitsCal	Assignee:	Pramisha Chintapalli	SPG Status:	N/A
Fix Version/s:	[22.03]	Designer Contact:	Gillian Bendicio	Change Type (SCR):	Data Change
Minor Version:	22.04.24	Expedite Changes:	Production Deployment	Estimate:	50
Reporter:	Melissa Mendoza	Regulation Reference:		Created:	01/20/2022 01:17 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Laura Ould	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Self Service Portal]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	L. Ould 2.15.2022				
Expedite Approval:	01/24/2022 Karen J. Rapponotti				
Current Design:	BenefitsCal supports the migrated counties from C-IV. It uses Office Mapping API to find the closest office to the person. The Office Mapping API pulls the offices based on the "Accepts e-Apps" indicator on the Office Detail page.				
Request:	Run a Data Change Request to support Los Angeles County for when they begin using BenefitsCal to flip their existing Your Benefits Now offices to "Accepts e-Apps" indicator as yes.				
Recommendation:	1. Update the "Accepts e-Apps" field to "Yes" on the Office Detail page for all offices listed in the attached "CA-239772_UPDATED_OFFICELIST.xls" document.				
Outreach Description:					
Migration Impact Description:					
Migration Impact Analysis:					
Alternative Procedure Description:	Workers will need to manually update the Office Detail page Accepts e-Apps field to Yes for the provided offices.				
Operational Impact:					
Estimate:	50				
Automated Test :	17	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	28
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-240863] CV 22.03.14 BC_11.6.2-SAR 7 Update the Forms API to Populate Report and Submit Month for SAR 7

- Resolved: 03/03/2022 10:19 AM

Team Responsible:	BenefitsCal	Assignee:	Hisashi Horino	SPG Status:	Approved
Fix Version/s:	[22.03]	Designer Contact:	Gillian Bendicio	Change Type (SCR):	Enhancement
Minor Version:	22.04.24	Expedite Changes:	Production Deployment	Estimate:	204
Reporter:	Gillian Bendicio	Regulation Reference:		Created:	02/10/2022 11:18 AM
Status:	In Production	Impact Analysis:	[BenefitsCal]	Outreach Required:	No
Policy/Design Consortium Contact:	Laura Ould	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Self Service Portal]	Approved by Committee:		Other Agency Cross Reference:	CSPM-43252
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: L. Ould 4/22/2022

Expedite Approval: Karen Rapponotti 02/15/2022

Current Design: Currently, the report month in the SAR 7 generated from BenefitsCal displays a number and the submit month fields are blank.

Request: Update the Forms API to display the correct report month and submit month on the SAR 7 for both versions (All County and LA).

Recommendation: Update the Forms API to do the following for both SAR 7 versions:
 1. Display the report month using the month name from the data passed as "reportMonthName" in the request.
 2. Derive the submit month to be the month after the report month and display the month name on the submit month fields.

No design document needed.

Outreach

Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description:

No alternative procedure.

Operational Impact:

Estimate:

204

Automated Test :	77	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	102	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	5
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-242060] Issue February 2022 Disaster Supplement in accordance to HR 6201 Emergency Allotments

- Resolved: 03/24/2022 03:21 PM

Team Responsible:	Fiscal	Assignee:	Nick Pasin	SPG Status:	N/A
Fix Version/s:	[22.03]	Designer Contact:	Sidhant Garg	Change Type (SCR):	Enhancement
Minor Version:	22.03.26	Expedite Changes:	Production Deployment	Estimate:	210
Reporter:	Sidhant Garg	Regulation Reference:	ACWDL dated February 23, 2022	Created:	03/04/2022 09:49 AM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CaWORKs/ CalFresh]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 03/11/2022

Current Design:

The CalSAWS System allows the issuance of Disaster CalFresh (CF) supplemental benefits. When Disaster Services are enabled for a County, staff can:

- 1) Issue Disaster Services pre-embossed EBT cards provided by the EBT Vendor.
- 2) Issue Disaster Benefits by running a Manual EDBC with a run reason of DCFP/Supp-DCFP (Supplemental). These EDBC's are not factored into the previous potential benefit calculations for the benefit month in which they are issued.

Request:

CalFresh Emergency allotments have been approved for the State of California due to COVID-19 emergency. The State has received approval for CalFresh households to receive a minimum emergency allotment of \$95 per month for the December 2021, January and February 2022 benefit month.

Recommendation:

- 1) Create a DCR to insert Manual EDBC records for the December 2021, January and February 2022 benefit month for all CalFresh and TCF recipients who are Active for the month based on the following conditions:
 - a. Include all cases with Active CalFresh program in December 2021, January and February 2022 and no Emergency Allotment Issued.
 - b. Use the household size from the latest Accepted and Saved Regular EDBC
 - c. Set the Authorized Amount as the difference between Maximum Allotment for a household size excluding unaided household members, and Previous Potential Benefit Amount. If the authorized amount calculated is less than \$95, set the authorized amount to \$95.
 Note: If the household has already received CalFresh benefit up to the maximum allotment for December 2021, January and February 2022 the authorized amount for the manual EDBC would be set to \$95.
 - d. Exclude any Overpayments from the previous potential benefit calculation.
 - e. Exclude the TCF cases with Overdue recert.
 - f. Create the manual EDBC records with RECALC_IND = 'N'
- 2) Create a DCR to Insert the Manual EDBC's from Recommendation #1 into Issuance Transact table.
 NOTE: Validate FIS has turned on CF03 EBT Benefit Type.
- 3) After the records are inserted into Issuance_transact table, do a DCR to update the redetermination record (redeter) as 'No Longer Valid' where there is a completed RE date after the benefit month with reason CalFresh restored or Eligible for TCF. The EA payments for these cases are not getting issued as the system looks for incorrect report which is an existing issue and will be handled with CA-55143.
- 4) Do a DCR after the issuances are created to flip the redeter record back to the previous completion reason.
- 5) Create a DCR to update all the Manual EDBC's to Read Only once all the supplemental Issuances are Issued and Claimed.

6) Add a Journal Entry with the following description for all the cases identified from the criteria above:

For December 2021 Benefit Months

Filter Type: All

Journal Type: Narrative

Short Description: Emergency Allotment Benefits issued on 03/26/2022 due to COVID-19

Long Description: Per direction from ACWDL dated December 17, 2021, an emergency allotment was issued for the "Benefit Month" benefit month

For January 2022 Benefit Months

Filter Type: All

Journal Type: Narrative

Short Description: Emergency Allotment Benefits issued on 03/26/2022 due to COVID-19

Long Description: Per direction from ACWDL dated January 21, 2022, an emergency allotment was issued for the "Benefit Month" benefit month

For February 2022 Benefit Months

Filter Type: All

Journal Type: Narrative

Short Description: Emergency Allotment Benefits issued on 03/26/2022 due to COVID-19

Long Description: Per direction from ACWDL dated February 23, 2022, an emergency allotment was issued for the "Benefit Month" benefit month

7) Generate a list of the Issuances where the Disaster Supplements were issued. The List will contain the following data elements:

- a. Case Name
- b. Case Number
- c. County Name
- d. Program
- e. Benefit Month
- f. Supp DCF Amount
- g. Issuance Sub Category
- h. Availability Date
- i. Issuance Status
- j. Payee Name (the format would be Last Name, First Name)
- k. Household Size
- l. Is TCF Benefit
- m. Unit
- n. Unit Name
- o. Office Name
- p. Worker Name
- q. Worker Id

NOTE:

- 1. No NOA's will be sent - the County will utilize media and/or posters in the Reception Lobby to announce potential to Disaster Supplement benefits. Also daily ad-hoc reports will be handled by County Reports Team
- 2. CF03 will be used as the benefit Type when sending the issuances to FIS.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

Joint design has been approved through Non-Committee Review. This SCR is for all 40 Counties.

N/A

210

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0

Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	137	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	15
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	43	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-242061] Issue March 2022 Disaster Supplement in accordance to HR 6201 Emergency Allotments

- Resolved: 04/14/2022 05:22 PM

Team Responsible:	Fiscal	Assignee:	Nick Pasin	SPG Status:	N/A
Fix Version/s:	[22.03]	Designer Contact:	Sidhant Garg	Change Type (SCR):	Enhancement
Minor Version:	22.04.16	Expedite Changes:	Production Deployment	Estimate:	210
Reporter:	Sidhant Garg	Regulation Reference:	ACWDL dated March 21, 2022	Created:	03/04/2022 09:56 AM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CaWORKs/ CalFresh]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Approved by Karen Rapponotti on 03/11/2022

Current Design: The CalSAWS System allows the issuance of Disaster CalFresh (CF) supplemental benefits. When Disaster Services are enabled for a County, staff can:

- 1) Issue Disaster Services pre-embossed EBT cards provided by the EBT Vendor.
- 2) Issue Disaster Benefits by running a Manual EDBC with a run reason of DCFP/Supp-DCFP (Supplemental). These EDBC's are not factored into the previous potential benefit calculations for the benefit month in which they are issued.

Request: CalFresh Emergency allotments have been approved for the State of California due to COVID-19 emergency. The State has received approval for CalFresh households to receive a minimum emergency allotment of \$95 per month for the December 2021, January and February 2022 benefit month.

Recommendation:

- 1) Create a DCR to insert Manual EDBC records for the January, February and March 2022 benefit month for all CalFresh and TCF recipients who are Active for the month based on the following conditions:
 - a. Include all cases with Active CalFresh program in January, February and March 2022 and no Emergency Allotment Issued.
 - b. Use the household size from the latest Accepted and Saved Regular EDBC
 - c. Set the Authorized Amount as the difference between Maximum Allotment for a household size excluding unaided household members, and Previous Potential Benefit Amount. If the authorized amount calculated is less than \$95, set the authorized amount to \$95.
 Note: If the household has already received CalFresh benefit up to the maximum allotment for January, February and March 2022 the authorized amount for the manual EDBC would be set to \$95.
 - d. Exclude any Overpayments from the previous potential benefit calculation.
 - e. Exclude the TCF cases with Overdue recert.
 - f. Create the manual EDBC records with RECALC_IND = 'N'
- 2) Create a DCR to Insert the Manual EDBC's from Recommendation #1 into Issuance Transact table.
 NOTE: Validate FIS has turned on CF03 EBT Benefit Type.
- 3) After the records are inserted into Issuance_transact table, do a DCR to update the redetermination record (redeter) as 'No Longer Valid' where there is a completed RE date after the benefit month with reason CalFresh restored or Eligible for TCF. The EA payments for these cases are not getting issued as the system looks for incorrect report which is an existing issue and will be handled with CA-55143.
- 4) Do a DCR after the issuances are created to flip the redeter record back to the previous completion reason.
- 5) Create a DCR to update all the Manual EDBC's to Read Only once all the supplemental Issuances are Issued and Claimed.

6) Add a Journal Entry with the following description for all the cases identified from the criteria above:

For January 2022 Benefit Months

Filter Type: All

Journal Type: Narrative

Short Description: Emergency Allotment Benefits issued on 04/16/2022 due to COVID-19

Long Description: Per direction from ACWDL dated January 21, 2022, an emergency allotment was issued for the "Benefit Month" benefit month

For February 2022 Benefit Months

Filter Type: All

Journal Type: Narrative

Short Description: Emergency Allotment Benefits issued on 04/16/2022 due to COVID-19

Long Description: Per direction from ACWDL dated February 23, 2022, an emergency allotment was issued for the "Benefit Month" benefit month

For March 2022 Benefit Months

Filter Type: All

Journal Type: Narrative

Short Description: Emergency Allotment Benefits issued on 04/16/2022 due to COVID-19

Long Description: Per direction from ACWDL dated March 21, 2022, an emergency allotment was issued for the "Benefit Month" benefit month

7) Generate a list of the Issuances where the Disaster Supplements were issued. The List will contain the following data elements:

- a. Case Name
- b. Case Number
- c. County Name
- d. Program
- e. Benefit Month
- f. Supp DCF Amount
- g. Issuance Sub Category
- h. Availability Date
- i. Issuance Status
- j. Payee Name (the format would be Last Name, First Name)
- k. Household Size
- l. Is TCF Benefit
- m. Unit
- n. Unit Name
- o. Office Name
- p. Worker Name
- q. Worker Id

NOTE:

- 1. No NOA's will be sent - the County will utilize media and/or posters in the Reception Lobby to announce potential to Disaster Supplement benefits. Also daily ad-hoc reports will be handled by County Reports Team
- 2. CF03 will be used as the benefit Type when sending the issuances to FIS.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

Joint design has been approved through Non-Committee Review. This SCR is for all 40 Counties.

N/A

210

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0

Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	137	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	15
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	43	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-242112] Process California CAV (EBT CVV) Activation File in CalSAWS - Phase 4

- Resolved: 03/25/2022 01:03 PM

Team Responsible:	Fiscal	Assignee:	Matthew Warren	SPG Status:	Approved
Fix Version/s:	[22.03]	Designer Contact:	Sidhant Garg	Change Type (SCR):	Data Change
Minor Version:	22.03.25	Expedite Changes:	Production Deployment	Estimate:	41
Reporter:	Sidhant Garg	Regulation Reference:		Created:	03/07/2022 10:35 AM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Fiscal]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 02/24/2022

Current Design: Due to the influx of EBT theft over the past few months, CDSS is working with their partners at OSI and FIS towards the implementation of adding the CAV (Card Authentication Value) functionality to the EBT cards. Adding this functionality will add a layer of security that will protect clients from various scamming thefts. FIS is planning to replace all existing EBT Cards with this new feature and is proposing to send a file weekly to CalSAWS to report/notify of the cards that are replaced and activated by the client.

Request: Process the new California CAV Activation File in CalSAWS received from FIS

Recommendation:

1. Process the new California CAV Activation File in CalSAWS which will be received from FIS and use the following logic to store the new card details.
 - a. Find the information in CalSAWS using the old card number, if a matching info is found in CalSAWS and if the old card is the latest card, then replace it with the new card information from the file. Also, check the Recipient Indicator shared in the file with the value in CalSAWS database. If a match is found then only do the replacement action else the record will be skipped.
 - b. Use Card Recipient Type Code value from the file
 - c. Use delivery Method as Manual
 - d. Use '90' as the created by worker for the new card
 - e. Copy the Card access code and Restaurant Indicator from old card to new card.

NOTE:

1. This activity will be performed multiple times over coming weeks based on how many files are shared by FIS.
2. This new file will not contain any PII other than the the EBT card number.
3. EBT Vendor (FIS) will share the the CAV File via a secure link which CalSAWS then needs to access to download it and run through an Anti-Virus software. After successful scan, the file will be loaded into the CalSAWS database for processing. EBT vendor cannot send this file via a SFTP server as this is a new file and to setup connections to transfer a new file may take at least 90 days on EBT Vendor side to accomplish.
4. The records from the file which are not replaced/updated in CalSAWS, those will be shared with counties via list for manual action.

Outreach

Description:

Migration Impact Description: No Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Manually Add replaced EBT cards (in FIS) in CalSAWS by using Add Manual button on the EBT Account Detail page

Operational Impact:

Estimate: 41

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	20	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	16	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-242113] Process California CAV (EBT CVV) Activation File in CalSAWS - Phase 5

- Resolved: 04/01/2022 11:49 AM

Team Responsible:	Fiscal	Assignee:	Matthew Warren	SPG Status:	Approved
Fix Version/s:	[22.03]	Designer Contact:	Sidhant Garg	Change Type (SCR):	Data Change
Minor Version:	22.04.01	Expedite Changes:	Production Deployment	Estimate:	41
Reporter:	Sidhant Garg	Regulation Reference:		Created:	03/07/2022 10:36 AM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Fiscal]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 02/24/2022

Current Design: Due to the influx of EBT theft over the past few months, CDSS is working with their partners at OSI and FIS towards the implementation of adding the CAV (Card Authentication Value) functionality to the EBT cards. Adding this functionality will add a layer of security that will protect clients from various scamming thefts. FIS is planning to replace all existing EBT Cards with this new feature and is proposing to send a file weekly to CalSAWS to report/notify of the cards that are replaced and activated by the client.

Request: Process the new California CAV Activation File in CalSAWS received from FIS

Recommendation:

1. Process the new California CAV Activation File in CalSAWS which will be received from FIS and use the following logic to store the new card details.
 - a. Find the information in CalSAWS using the old card number, if a matching info is found in CalSAWS and if the old card is the latest card, then replace it with the new card information from the file. Also, check the Recipient Indicator shared in the file with the value in CalSAWS database. If a match is found then only do the replacement action else the record will be skipped.
 - b. Use Card Recipient Type Code value from the file
 - c. Use delivery Method as Manual
 - d. Use '90' as the created by worker for the new card
 - e. Copy the Card access code and Restaurant Indicator from old card to new card.

NOTE:

1. This activity will be performed multiple times over coming weeks based on how many files are shared by FIS.
2. This new file will not contain any PII other than the the EBT card number.
3. EBT Vendor (FIS) will share the the CAV File via a secure link which CalSAWS then needs to access to download it and run through an Anti-Virus software. After successful scan, the file will be loaded into the CalSAWS database for processing. EBT vendor cannot send this file via a SFTP server as this is a new file and to setup connections to transfer a new file may take at least 90 days on EBT Vendor side to accomplish.
4. The records from the file which are not replaced/updated in CalSAWS, those will be shared with counties via list for manual action.

Outreach

Description:

Migration Impact Description: No Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Manually Add replaced EBT cards (in FIS) in CalSAWS by using Add Manual button on the EBT Account Detail page

Operational Impact:

Estimate: 41

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	20	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	16	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-242587] Create new e-mail subdomain for emails being sent by CalSAWS and ForgeRock

Team Responsible:	Tech Arch	Assignee:	Bishal Acharya	SPG Status:	Approved
Fix Version/s:	[22.03]	Designer Contact:	Erika Kusnadi	Change Type (SCR):	Enhancement
Minor Version:	22.05.12	Expedite Changes:	Production Deployment	Estimate:	568
Reporter:	Erika Kusnadi	Regulation Reference:		Created:	03/15/2022 11:31 PM
Status:	System Test	Impact Analysis:	[Security]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Dymas Pena	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	
Committee:	[Security, Usability]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Non Committee Approval for Technical update by Dymas Pena 04/21/2011

Expedite Approval: Approved by JoAnne Osborn on 03/24/2022

Current Design: Currently e-mails being sent by the CalSAWS application and ForgeRock (for OTP) is using the same e-mail domain information (XXX@calsaws.org). Due to the same e-mail domain being used by both applications, this has caused an impact to workers receiving the OTP (One Time Password) e-mails that are needed for workers to log in to the CalSAWS application. This is due to the risk of domain being blocked due to the amount of e-mails sent from CalSAWS application to e-mails address that doesn't exist in the counties.

Request: Create two new e-mail subdomain to be used by CalSAWS application and ForgeRock when emails are being sent from either application.

Recommendation:

1. Create a new e-mail subdomain (example: XXX@app.calsaws.org) specifically to be used by CalSAWS application for e-mails that are being sent from CalSAWS application.
2. Create a new e-mail subdomain (example: XXX@login.calsaws.org) specifically to be used by ForgeRock application for the OTP (One Time Password) e-mail that are being sent from ForgeRock application.
3. Update CalSAWS application to use the new sub-domain as the From (XXX@app.calsaws.org) email address for emails sent by the application.
4. Batch/Interfaces - update batch jobs (PB00C414,PB19C1900,PB19C900,PB19C962,PB19C963,PB19S950,PB27R136,PICWE100,PO19C1155,PO19C1156,POCWE100, PO00EM108, PB00B113,PB00C111,PO00EM109,PO00EM111,PO00EM113,PO00EM115,PO00EM116) to use the XXX.app.calsaws.org email subdomain.

Outreach Description: CIT has been drafted and will be sent out

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description:

Operational Impact:

Estimate: 568

Automated Test :	0	Batch/Interfaces :	66	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	53	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	53	Forms Test :	0

Imaging :	0	IVR/CC :	0	Online :	78
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :	0	Special Project :	0
System Test Support :	148	Security :	0	Tech ForgeRock :	20
Tech Ops :	50	Tech Arch :	50	Translation :	0
		Training :	0		



[CA-242675] Update the 120 Retro payment validation logic on the Child Care Payment Calculation Detail page

- Resolved: 04/11/2022 02:43 PM

Team Responsible:	Online	Assignee:	Aaron Fowler	SPG Status:	Approved
Fix Version/s:	[22.03]	Designer Contact:	Erika Kusnadi	Change Type (SCR):	Enhancement
Minor Version:	22.04.14	Expedite Changes:	Production Deployment	Estimate:	23
Reporter:	Erika Kusnadi	Regulation Reference:		Created:	03/17/2022 05:49 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Claudia Pinto	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Child Care]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Approved -Claudia Pinto 3/18/2022				
Expedite Approval:	Approved by Karen J. Rapponotti on 03/17/2022				
Current Design:	Currently on the Child Care Payment Calculation Detail page, the following validation will be displayed when a user is trying issue a payment to a provider for a Retro payment. This is due to the validation logic using the Service payment month to calculate the 120 days for the Retro payment.				
Request:	Update the logic for the validation message "Form Error - Only 120 Retro payment are allowed . This month exceeds that limitation" to use the Child Care Certificate Being and End date to calculate the 120 days for the Retro period.				
	Note: This is to updated the existing logic in CalSAWS to match the logic that was in CIV system.				
Recommendation:	<p>1. Update the logic used on the Child Care Payment Calculation Detail to trigger the following validation "Form Error - Only 120 Retro payment are allowed . This month exceeds that limitation".</p> <p>A) Update the validation logic to use the Child Care Certificate Begin and End date in calculating the 120 days Retro payment. instead of the Service Begin and End Date</p> <p>Note: There is no Design Document for this SCR.</p>				
Outreach Description:					
Migration Impact Description:	N/A				
Migration Impact Analysis:					
Alternative Procedure Description:	None available				
Operational Impact:					
Estimate:	23				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	17
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0



[CA-243056] Process California CAV (EBT CVV) Activation File in CalSAWS - Phase 6

- Resolved: 04/08/2022 01:27 PM

Team Responsible:	Fiscal	Assignee:	Chandan Talukdar	SPG Status:	Approved
Fix Version/s:	[22.03]	Designer Contact:	Sidhant Garg	Change Type (SCR):	Data Change
Minor Version:	22.04.08	Expedite Changes:	Production Deployment	Estimate:	41
Reporter:	Sidhant Garg	Regulation Reference:		Created:	03/29/2022 01:37 AM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Fiscal]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 02/24/2022

Current Design: Due to the influx of EBT theft over the past few months, CDSS is working with their partners at OSI and FIS towards the implementation of adding the CAV (Card Authentication Value) functionality to the EBT cards. Adding this functionality will add a layer of security that will protect clients from various scamming thefts. FIS is planning to replace all existing EBT Cards with this new feature and is proposing to send a file weekly to CalSAWS to report/notify of the cards that are replaced and activated by the client.

Request: Process the new California CAV Activation File in CalSAWS received from FIS

Recommendation:

1. Process the new California CAV Activation File in CalSAWS which will be received from FIS and use the following logic to store the new card details.
 - a. Find the information in CalSAWS using the old card number, if a matching info is found in CalSAWS and if the old card is the latest card, then replace it with the new card information from the file. Also, check the Recipient Indicator shared in the file with the value in CalSAWS database. If a match is found then only do the replacement action else the record will be skipped.
 - b. Use Card Recipient Type Code value from the file
 - c. Use delivery Method as Manual
 - d. Use '90' as the created by worker for the new card
 - e. Copy the Card access code and Restaurant Indicator from old card to new card.

NOTE:

1. This activity will be performed multiple times over coming weeks based on how many files are shared by FIS.
2. This new file will not contain any PII other than the the EBT card number.
3. EBT Vendor (FIS) will share the the CAV File via a secure link which CalSAWS then needs to access to download it and run through an Anti-Virus software. After successful scan, the file will be loaded into the CalSAWS database for processing. EBT vendor cannot send this file via a SFTP server as this is a new file and to setup connections to transfer a new file may take at least 90 days on EBT Vendor side to accomplish.
4. The records from the file which are not replaced/updated in CalSAWS, those will be shared with counties via list for manual action.

Outreach

Description:

Migration Impact Description: No Impact

Migration Impact Analysis:

Alternative Procedure Description: Manually Add replaced EBT cards (in FIS) in CalSAWS by using Add Manual button on the EBT Account Detail page

Operational Impact Estimate: 41

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	20	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	16	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-243525] IDCR Fix Pending Application event

- Resolved: 04/11/2022 01:43 PM

Team Responsible:	Eligibility	Assignee:	Manjoban Hundal	SPG Status:	N/A
Fix Version/s:	[22.03]	Designer Contact:	Manjoban Hundal	Change Type (SCR):	Individual Data Change
Minor Version:	22.04.11	Expedite Changes:	Start Build	Estimate:	8
Reporter:	Cassandra Mestayer	Regulation Reference:		Created:	04/06/2022 11:10 AM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Sarah Cox	Training Impacted:		Funding Source:	CalSAWS M&E
Consortium Contact:		Migration Impact:		Funding Source ID:	
Project Phase (SCR):	Production	Approved by		Other Agency Cross	
Committee:	[CalWORKs/ CalFresh]	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			

Non-Committee Review:

Expedite Approval: Cassandra Mestayer - Approved - 4/7/2022

Current Design: Incident:
Problem:
Case: 2016398
County: 03

CF and CW program is currently pending for 06/2022 because the program was applied for 04/2024 and still has the future pending event.

Request: Update the CW and CF program and person applications and detail history so the worker can rescind the programs as appropriate.

Recommendation:

1. Remove the 04/2024 pending event from the CW and CF pgm and person applications.
2. Remove the CW and CF Pending 06/2022 to high date pgm and person detail records
2. Update the CW and CF pgm and person detail records from 05/2022 - 05/2022 to 05/2022 - high date.

CA-200895

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate: 8

Please wait till the IDCR is applied

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	8	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
		Security :	0		



[CA-243910] Documentation Repository - Archive and Removal of Historic (2017-2019) Files

- Resolved: 04/27/2022 05:35 PM

Team Responsible:	Tech Ops	Assignee:	Francis Paran	SPG Status:	N/A
Fix Version/s:	[22.03]	Designer Contact:	Francis Paran	Change Type (SCR):	Operational Enhancement
Minor Version:	22.04.29	Expedite Changes:	No	Estimate:	
Reporter:	Francis Paran	Regulation Reference:		Created:	04/14/2022 10:06 AM
Status:	In Production	Impact Analysis:	[Data Impact]	Outreach Required:	No
Policy/Design Consortium Contact:	Laura Chavez	Training Impacted:		Funding Source:	Other
Project Phase (SCR):	Assembly Test	Migration Impact:		Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Approved by Eric Perkins on 04-19-2022				
Expedite Approval:					
Current Design:	The master branch of the documentation repo holds all folders, organized chronologically in yy.mm.dd format.				
Request:	From Eric Perkins in RITM0020324: The CalSAWS documentation repository has become massive over the years. It is currently over 24GBs in size. This is taking up a considerable amount of disk space on developer computers. I request that we compress or zip the historical Assembly/Unit Scripts and Peer review forms, to cut down on the space used. It is exceedingly rare to need to access those files, so I don't see a reason we should let them continue to consume so much space.				
Recommendation:	Rather than zipping, we can create a new branch to which we can keep/archive the old folders (e.g., folders from 2017-2019). Once that archive branch is pushed to Bitbucket, we will have this SCR as a feature branch to remove those old folders and merged into master,.				
Outreach Description:					
Migration Impact Description:					
Migration Impact Analysis:					
Alternative Procedure Description:	N/A				
Operational Impact Estimate:	0				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-244092] Update FTP Password for Interfaces - (QCIS, IEVS, Horizontal Int, CDSS, and CalOAR) April 2022

- Resolved: 04/20/2022 05:56 PM

Team Responsible:	Batch Operations	Assignee:	Ronak Bhatt	SPG Status:	N/A
Fix Version/s:	[22.03]	Designer Contact:	Ronak Bhatt	Change Type (SCR):	Operational Enhancement
Minor Version:	22.04.20	Expedite Changes:	Production Deployment	Estimate:	10
Reporter:	Ronak Bhatt	Regulation Reference:		Created:	04/18/2022 09:05 PM
Status:	In Production	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design Consortium Contact:	Prem Venugopalan	Training Impacted:		Funding Source:	LRS M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[MEDS]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval: Approved by Laura on 04/19/2022

Current Design:

As per current password policy, below interfaces password is getting expired soon.
QCIS,
IEVS,
Horizontal Int,
CDSS,
CalOAR)

Request:

Below interfaces password needs to be updated
QCIS,
IEVS,
Horizontal Int,
CDSS,
CalOAR)

Recommendation:

Below interfaces password needs to be updated
QCIS,
IEVS,
Horizontal Int,
CDSS,
CalOAR)

Outreach

Description:

Migration Impact Description: Adopt functionality at migration

Migration Impact Analysis: No Impact

Alternative Procedure Description: Update FTP Password for Interfaces - (QCIS, IEVS, Horizontal Int, CDSS, CalOAR)

Operational Impact:

Estimate: 10

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	10
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0

Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :	0	Special Project :	0
System Test Support :	0	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		



[CA-244148] Training: Update Imaging 02 - Overview WBT for App Dev Changes CA-228869 and CA-238387

Team Responsible:	Imaging	Assignee:	Jenna Pham	SPG Status:	N/A
Fix Version/s:	[22.03]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:	22.05.20	Expedite Changes:	Start Build	Estimate:	15
Reporter:	Cristina Garcia	Regulation Reference:		Created:	04/19/2022 04:09 PM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Jamie Cox	Training Impacted:	[CFP/WBT]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by Karen Rapponotti on 4/21/2022

Expedite Approval: Approved by Karen Rapponotti on 4/21/2022

Current Design: Update the Imaging 02 WBT- Overview based on changes from appdev SCRs CA-228869 and CA-238387.

Request: Update the Imaging 02 WBT - Overview based on changes from appdev SCRs CA-228869 and CA-238387

Recommendation: Description of Updates based on appdev SCR changes CA-228869 and CA-238387:
 • Slide 7: Add OCR Split Override Flag and OCR Bypass Override Flag
 • Slide 16: Change "Other County Barcode" to "Barcode Handling" & update description

Outreach Description:

Migration Impact Description: Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact Estimate: 15

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	10	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	5	Translation :	0



[CA-244183] Training: Update Imaging 03 - Single Case Capture WBT for App Dev Changes CA-228869 and CA-233089

Team Responsible:	Imaging	Assignee:	Jenna Pham	SPG Status:	N/A
Fix Version/s:	[22.03]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:	22.05.20	Expedite Changes:	Start Build	Estimate:	20
Reporter:	Cristina Garcia	Regulation Reference:		Created:	04/20/2022 12:56 PM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Jamie Cox	Training Impacted:	[CFP/WBT]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by Karen Rapponotti on 4/21/2022

Expedite Approval: Approved by Karen Rapponotti on 4/21/2022

Current Design: Update the Imaging 03 WBT - Single Case Capture based on changes from appdev SCRs CA-228869 and CA-233089

Request: Update the Imaging 03 WBT - Single Case Capture based on changes from appdev SCRs CA-228869 and CA-233089

Recommendation:

Description of Updates based on appdev SCR changes CA-228869 and CA-233089:

- Slide 18-19, 28-33, 36, 60-62, 65-71, 86, 89: Update Barcode field to be editable
- Slide 20-25, 37-39, 90-95: Add OCR Split Override and OCR Bypass fields to Document Properties panel
- Slide 20: Add OCR Split Override Flag and OCR Bypass Override Flag to caption
- Slide 32: Edit caption to mention OCR Bypass flag
- Slide 33 - 38: New Try-It slides to include updating the Form Name and OCR Bypass fields
- Slide 85 - 91: Update Key Info to include Form Name (Shelter Expense) & OCR Bypass (True) information
- Slide 86 - 91: New Do-It slides to update the Form Name and OCR Bypass fields

Outreach

Description:

Migration Impact

Description:

Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

20

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	15	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	5	Translation :	0



[CA-244197] Training: Update Imaging 04 - Multi-Case Capture WBT for App Dev Changes CA-228869 and CA-233089

Team Responsible:	Imaging	Assignee:	Jenna Pham	SPG Status:	N/A
Fix Version/s:	[22.03]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:	22.05.20	Expedite Changes:	Start Build	Estimate:	20
Reporter:	Cristina Garcia	Regulation Reference:		Created:	04/20/2022 03:16 PM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Jamie Cox	Training Impacted:	[CFP/WBT]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by Karen Rapponotti on 4/21/2022

Expedite Approval: Approved by Karen Rapponotti on 4/21/2022

Current Design: Update the Imaging 04 WBT - Multi-Case Capture based on changes from appdev SCRs CA-228869 and CA-233089

Request: Update the Imaging 04 WBT - Multi-Case Capture based on changes from appdev SCRs CA-228869 and CA-233089

- Recommendation:**
- Description of Updates based on appdev SCR changes CA-228869 and CA-233089:
 - Slide 21-41, 44, 48-56, 59-81, 88-96, 99-104, 125: Update Barcode field to be editable
 - Slide 45-47, 82-85: Add OCR Split Override and OCR Bypass fields to Document Properties panel
 - Slide 24: Update caption to mention OCR Bypass flag
 - Slide 27: Update caption to mention OCR Bypass flag
 - Slide 29, 32 - 34: New Try-It slides to update the Barcode field
 - Slide 37 - 46: New Try-It slides to update the Case Number, Form Name, and OCR Bypass fields

Outreach Description:

Migration Impact Description: Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.

Migration Impact Analysis:

Alternative Procedure: N/A

Description:

Operational Impact:

Estimate: 20

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	15	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	5	Translation :	0



[CA-244198] Training: Update Imaging 05 - Virtual Printer and Import WBT for App Dev Changes CA-228869 and CA-233089

Team Responsible:	Imaging	Assignee:	Jenna Pham	SPG Status:	N/A
Fix Version/s:	[22.03]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:	22.05.20	Expedite Changes:	Start Build	Estimate:	15
Reporter:	Cristina Garcia	Regulation Reference:		Created:	04/20/2022 03:21 PM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Jamie Cox	Training Impacted:	[CFP/WBT]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by Karen Rapponotti on 4/21/2022

Expedite Approval: Approved by Karen Rapponotti on 4/21/2022

Current Design: Update the Imaging 05 WBT - Virtual Printer and Import based on changes from appdev SCRs CA-228869 and CA-233089

Request: Update the Imaging 05 WBT - Virtual Printer and Import based on changes from appdev SCRs CA-228869 and CA-233089

Recommendation:

Description of Updates based on appdev SCR changes CA-228869 and CA-233089:

- Slide 19-20, 23, 52-57, 83-84: Update the Barcode field to be editable
- Slide 24-26: Add OCR Split Override and OCR Bypass fields to Document Properties panel
- Slide 20 - 25: New Try-It slides to update the Form Name field and OCR Bypass field
- Slide 52 - 57: New Try-It slides to update the Barcode field

Outreach

Description:

Migration Impact

Description:

Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: 15

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	10	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	5	Translation :	0



[CA-244199] Training: Update Imaging 07 - County-Maintained Workflow Queues WBT for App Dev Changes CA-238387 and CA-233089

Team Responsible:	Imaging	Assignee:	Jenna Pham	SPG Status:	N/A
Fix Version/s:	[22.03]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:	22.05.20	Expedite Changes:	Start Build	Estimate:	20
Reporter:	Cristina Garcia	Regulation Reference:		Created:	04/20/2022 03:25 PM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Jamie Cox	Training Impacted:	[CFP/WBT]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by Karen Rapponotti on 4/21/2022

Expedite Approval: Approved by Karen Rapponotti on 4/21/2022

Current Design: Update the Imaging 07 WBT - County-Maintained Workflow Queues based on changes from appdev SCRs CA-238387 and CA-233089

Request: Update the Imaging 07 WBT - County-Maintained Workflow Queues based on changes from appdev SCRs CA-238387 and CA-233089

Recommendation:

- Description of Updates based on appdev SCR changes CA-238387 and CA-233089:
 - Slide 62: Update screen capture to display editable Form Name field
 - Slide 68-82 : Update the Form Name field to be editable
 - Slide 85: Update "Other County Barcode" in description to "Barcode Handling" + Update screen capture
 - Slide 98: Update routing options to display "Barcode Handling"
 - Slide 116: Update "Other County Barcode" in description to "Barcode Handling" + Update screen capture

Outreach Description:

Migration Impact Description: Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact Estimate: **20**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	15	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	5	Translation :	0



[CA-244201] Training: Update Imaging 08 - Return Mail Capture WBT for App Dev Changes CA-228869 and CA-233089

Team Responsible:	Imaging	Assignee:	Jenna Pham	SPG Status:	N/A
Fix Version/s:	[22.03]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:	22.05.20	Expedite Changes:	Start Build	Estimate:	20
Reporter:	Cristina Garcia	Regulation Reference:		Created:	04/20/2022 03:31 PM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Jamie Cox	Training Impacted:	[CFP/WBT]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by Karen Rapponotti on 4/21/2022

Expedite Approval: Approved by Karen Rapponotti on 4/21/2022

Current Design: Update the Imaging 08 WBT - Return Mail Capture based on changes from appdev SCRs CA-228869 and CA-233089

Request: Update the Imaging 08 WBT - Return Mail Capture based on changes from appdev SCRs CA-228869 and CA-233089

Recommendation:

Description of Updates based on appdev SCR changes CA-228869 and CA-233089:

- Slide 12: Add editable Barcode field, OCR Split Override & OCR Bypass information to slide
- Slide 28-35, 44-60, 65-66, 87-93 : Update the Barcode field to be editable
- Slide 47: Update caption to mention editable Barcode field
- Slide 56: Update caption to mention OCR Bypass field
- Slide 57-62 : New Try-It slides to update the Form Name and OCR Bypass fields
- Slide 61-64 : Add OCR Split Override and OCR Bypass fields to Document Properties panel

Outreach Description:

Migration Impact Description: Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.

Migration Impact Analysis:

Alternative Procedure: N/A

Description:

Operational Impact:

Estimate: 20

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	15	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	5	Translation :	0



[CA-244674] Update TOP Transaction posting to have correct TOP Cycle Numbers in correct Quarter

- Resolved: 04/28/2022 10:45 AM

Team Responsible:	Fiscal	Assignee:	Eric Chu	SPG Status:	Approved
Fix Version/s:	[22.03]	Designer Contact:	Jimmy Tu	Change Type (SCR):	Individual Data Change
Minor Version:	22.04.28	Expedite Changes:	Production Deployment	Estimate:	51
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	04/22/2022 10:00 AM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Tax Intercept]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Sheryl Eppler - Approved - 04/22/2022

Expedite Approval: Approved by Karen Rapponotti on 04/22/2022

Current Design: The State and FNS (Food and Nutrition Services) assign which TOP (Treasury Offset Program) Cycle Numbers are to be included in which quarter of the FNS 209 report.

Request: The TOP Cycle Numbers are misaligned to the FNS 209 quarters.

Recommendation:

(1) Correct the database storing TOP Cycle Numbers associated to quarters:
 FNS 209 (January - March 2022) should include TOP Cycle # 2201 - 2213
 FNS 209 (April - June 2022) should include TOP Cycle # 2214 - 2226
 FNS 209 (July 2022 - Sept 2022) should include TOP Cycle # 2227 - 2239
 FNS 209 (Oct - Dec 2022) should include TOP Cycle # 2240 - 2252

(2) Data-Change the TOP Transactions posted for Week Ending Date 04/08/2022 (TOP Cycle # 2214) to have Effective Month of 04/01/2022.

Outreach Description:

Migration Impact Description: N/a

Migration Impact Analysis:

Alternative Procedure Description:

Operational Impact Estimate: 51

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	30	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	16	Tech Arch :	0	Tech ForgeRock :	0



[CA-214925] DDID 2537 FDS: Outbound Collections Interface

Team Responsible:	Fiscal	Assignee:	Sidhant Garg	SPG Status:	N/A
Fix Version/s:	[22.05]	Designer Contact:	Sidhant Garg	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	625
Reporter:	Lynnel Silva	Regulation Reference:		Created:	04/01/2020 05:20 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Fiscal]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	EpplerSE - Approved	Consortium Review Approval Date:	11/01/2021		

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 02/10/2022

Current Design: A single standard format file to report information related to recovery accounts in CalSAWS does not exist.

Request: Implement a new Collections Outbound file which will be sent on a nightly basis to the counties which opts in to receive it from CalSAWS. This file will be in a single standard format for all 58 Counties.

Recommendation:

1. Create a new outbound Collections file. This will be generated on a nightly basis. The Data in this file will be county specific and will be only sent to the counties who opt-in to receive it. This file will be in a single standard format for all 58 Counties.

Outreach

Description:

Migration Impact Description: No Impact

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 625

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	500	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	125	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

[CA-214926] DDID 2538 FDS: Inbound Collections Interface

- Resolved: 04/28/2022 10:11 AM

Team Responsible:	Fiscal	Assignee:	Andrea Chen	SPG Status:	N/A
Fix Version/s:	[22.05]	Designer Contact:	Sidhant Garg	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	625
Reporter:	Lynnel Silva	Regulation Reference:		Created:	04/01/2020 05:20 PM
Status:	Test Complete	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Migration	Approved by		Other Agency Cross	
Committee:	[Fiscal]	Committee:		Reference:	
Consortium Review	EpplerSE -	Consortium Review	11/01/2021		
Approval:	Approved	Approval Date:			

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 02/10/2022

Current Design: A single standard format file to receive information related to collections activity happening outside of CalSAWS system does not exist.

Request: Implement a new Collections Inbound file which will be sent to CalSAWS from the counties who opts in for the Collections outbound/Inbound process. This file will be shared on a nightly basis and will be in a single standard format for all 58 Counties.

Recommendation:

1. Create a new inbound Collections file. This file will be received on a nightly basis. The Data in this file will be county specific and will be sent by the counties who opt-in to this process. This file will be in a single standard format for all 58 Counties.

Outreach

Description:

Migration Impact No Impact

Description:

Migration Impact

Analysis:

Alternative N/A

Procedure

Description:

Operational Impact:

Estimate: **625**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	500	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	125	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		

[CA-240216] Build JAVA Serverless functions architecture for APIs

Team Responsible:	Tech Arch	Assignee:	Raheem Raasikh	SPG Status:	N/A
Fix Version/s:	[22.05]	Designer Contact:	Sumeet Patil	Change Type (SCR):	Enhancement
Minor Version:	22.05.xx	Expedite Changes:	Start Build	Estimate:	200
Reporter:	Sumeet Patil	Regulation Reference:		Created:	01/31/2022 10:04 AM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Brian Rodgers	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	
Committee:	[Tech]	Approved by Committee:	04/20/2022	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Approved by Laura C. on 4/20				
Expedite Approval:	Approved by Laura C. on 4/20				
Current Design:	The APIs are deployed as Spring Boot services				
Request:	The EC2 footprint should be reduced				
Recommendation:	Build the architecture required for Serverless Lambda function to host the APIs.				
Outreach Description:					
Migration Impact Description:					
Migration Impact Analysis:					
Alternative Procedure	NA				
Description:					
Operational Impact:					
Estimate:	200				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	160	Tech ForgeRock :	0
Tech Ops :	40	Training :	0	Translation :	0



[CA-241789] Training: Update Child Care WBTs for 22.01 App Dev Changes

Team Responsible:	Training	Assignee:	Ajay Agrawal	SPG Status:	N/A
Fix Version/s:	[22.05]	Designer Contact:	John Depauw	Change Type (SCR):	Enhancement
Minor Version:	22.05.27	Expedite Changes:	Start Build	Estimate:	60
Reporter:	Cristina Garcia	Regulation Reference:		Created:	02/28/2022 09:06 AM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:		Training Impacted:	[CFP/WBT]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by Karen Rapponotti on 12/10/2021

Expedite Approval: Approved by Karen Rapponotti on 3/29/2022

Current Design: Child Care WBTs are impacted by system changes implemented with the 21.11 to 22.01 Production release.

Request: Child Care WBTs need to be updated to reflect system changes implemented with the 21.11 to 22.01 Production release.

- Recommendation:** Update the following Child Care WBTs to reflect changes implemented with the App Dev SCR(s) listed:
1. 020-WBT-CCA-Child Care-01
 - a. CA-239472 (Remove Yellow Banner)
 2. 020-WBT-CCA-Child Care-02
 - a. CA-239472 (Remove Yellow Banner)
 3. 020-WBT-CCA-Child Care-03
 - a. CA-239472 (Remove Yellow Banner)
 4. 022-WBT-Child Care APP: 01 - Managing Child Care Requests
 - a. CA-239472 (Remove Yellow Banner)
 5. 022-WBT-Child Care APP: 02 - Case Management
 - a. CA-239472 (Remove Yellow Banner)
 6. 022-WBT-Child Care APP: 03 - Payment Tracking
 - a. CA-239472 (Remove Yellow Banner)

Outreach Description:

Migration Impact Description:

Analysis:

Alternative Procedure Description:

Operational Impact:

Estimate: **60**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0

System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	60	Translation :	0



[CA-241790] Training: Update Clerical Support WBTs for 21.11 to 22.01 App Dev Changes

Team Responsible:	Training	Assignee:	Mary Ann Verghese	SPG Status:	N/A
Fix Version/s:	[22.05]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:	22.05.27	Expedite Changes:	Start Build	Estimate:	44
Reporter:	Cristina Garcia	Regulation Reference:		Created:	02/28/2022 09:16 AM
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:		Training Impacted:	[CFP/WBT]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Approved by Karen Rapponotti on 12/10/2021				
Expedite Approval:	Approved by Karen Rapponotti on 3/29/2022				
Current Design:	Clerical Support WBTs are impacted by system changes implemented with the 21.11 to the 22.01 Production release.				
Request:	Clerical Support WBTs need to be updated to reflect system changes implemented with the 21.11 to 22.01 Production release.				
Recommendation:	<p>Update the following Clerical Support WBTs to reflect changes implemented with the App Dev SCR(s) listed:</p> <ul style="list-style-type: none"> 1) 030-WBT-CLE-Clerical Support-02 <ul style="list-style-type: none"> a. CA-239472 (Remove yellow banner in Case Summary Page) 2) 030-WBT-CLE-Clerical Support-07 <ul style="list-style-type: none"> a. CA-239472 (Remove yellow banner in Case Summary Page) 				
Outreach Description:	Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.				
Migration Impact Description:	Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.				
Migration Impact Analysis:	N/A				
Alternative Procedure Description:	N/A				
Operational Impact Estimate:	44				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	44	Translation :	0



[CA-241792] Training: Update Eligibility CalFresh WBTs for 21.11 to 22.01 App Dev Changes

Team Responsible:	Training	Assignee:	Gayathri Anchal	SPG Status:	N/A
Fix Version/s:	[22.05]	Designer Contact:	John Depauw	Change Type (SCR):	Enhancement
Minor Version:	22.05.27	Expedite Changes:	Start Build	Estimate:	60
Reporter:	Cristina Garcia	Regulation Reference:		Created:	02/28/2022 10:18 AM
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:		Training Impacted:	[CFP/WBT]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by Karen Rapponotti on 3/29/2022

Expedite Approval: Approved by Karen Rapponotti on 3/29/2022

Current Design: General Eligibility WBTs are impacted by system changes implemented with the 21.11 to 22.01 Production release.

Request: General Eligibility WBTs are impacted by system changes implemented with the 21.11 to 22.01 Production release.

Recommendation: Update the following Eligibility CalFresh WBTs to reflect changes implemented with the App Dev SCR(s) listed:

1. 046-WBT-ELD-Eligibility CalFresh-01
 - a. CA-239472 (Case Summary Page - remove yellow banner)
2. 046-WBT-ELD-Eligibility CalFresh-02
 - a. CA-239472 (Case Summary Page - remove yellow banner)
3. 046-WBT-ELD-Eligibility CalFresh-03
 - a. CA-239472 (Case Summary Page - remove yellow banner)
4. 046-WBT-ELD-Eligibility CalFresh-04
 - a. CA-239472 (Case Summary Page - remove yellow banner)
5. 046-WBT-ELD-Eligibility CalFresh-05
 - a. CA-239472 (Case Summary Page - remove yellow banner)
6. 046-WBT-ELD-Eligibility CalFresh-06
 - a. CA-239472 (Case Summary Page - remove yellow banner)

Outreach Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.

Migration Impact Description:

Migration Impact Analysis: None.

Alternative Procedure Description:

Operational Impact:

Estimate: **60**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0

Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	0	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	60		



[CA-241904] Training: Update Eligibility CalFresh WBTs for 21.11 to 22.01 App Dev Changes

Team Responsible:	Training	Assignee:	Mary Ann Verghese	SPG Status:	N/A
Fix Version/s:	[22.05]	Designer Contact:	John Depauw	Change Type (SCR):	Enhancement
Minor Version:	22.05.27	Expedite Changes:	Start Build	Estimate:	50
Reporter:	Cristina Garcia	Regulation Reference:		Created:	03/02/2022 12:46 PM
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:		Training Impacted:	[CFP/WBT]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by Karen Rapponotti on 3/29/2022

Expedite Approval: Approved by Karen Rapponotti on 3/29/2022

Current Design: General Eligibility WBTs are impacted by system changes implemented with the 21.11 to 22.01 Production release.

Request: General Eligibility WBTs are impacted by system changes implemented with the 21.11 to 22.01 Production release.

Recommendation: Update the following Eligibility CalFresh WBTs to reflect changes implemented with the App Dev SCR(s) listed:

1. 046-WBT-ELD-Eligibility CalFresh-01
 - a. CA-239472 (Case Summary - remove yellow banner)
2. 046-WBT-ELD-Eligibility CalFresh-02
 - a. CA-239472 (Case Summary - remove yellow banner)
3. 046-WBT-ELD-Eligibility CalFresh-03
 - a. CA-239472 (Case Summary - remove yellow banner)
4. 046-WBT-ELD-Eligibility CalFresh-04
 - a. CA-239472 (Case Summary - remove yellow banner)
5. 046-WBT-ELD-Eligibility CalFresh-05
 - a. CA-239472 (Case Summary - remove yellow banner)
6. 046-WBT-ELD-Eligibility CalFresh-06
 - a. CA-239472 (Case Summary - remove yellow banner)

Outreach Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.

Migration Impact Description:

Migration Impact Analysis: None.

Alternative Procedure Description:

Operational Impact:

Estimate: **50**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0

Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	0	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	50		

 **[CA-242688] Update Yolo County Direct Deposit Inbound file option**

Team Responsible:	Fiscal	Assignee:	Bhumika Sharma	SPG Status:	Approved
Fix Version/s:	[22.05]	Designer Contact:	Jimmy Tu	Change Type (SCR):	Enhancement
Minor Version:	22.06.09	Expedite Changes:	Production Deployment	Estimate:	35
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	03/18/2022 09:25 AM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Fiscal]	Approved by Committee:		Other Agency Cross Reference:	CA-212363
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Melinda Gutierrez - Approved - 03/20/2022

Expedite Approval: Approved by Karen Rapponotti on 03/18/2022

Current Design: With CRFI 21-004, Yolo County opted to not send a return Direct Deposit Interface file to the project.

Request: Yolo County would like to have a daily Direct Deposit return interface with the system. Update Yolo County to have a daily Direct Deposit return interface with the system.

Recommendation:

- Create the following new batch jobs/numbers for Yolo County.
 - PI57F200 – Migration Direct Deposit Reader
 - PI57F240 – FTP Handler Service
- For the above jobs, create the batch properties for Yolo County based off other direct deposit return interface counties (can use County 24, Merced).

Outreach Description: N/a

Migration Impact Description: N/a

Migration Impact Analysis:

Alternative Procedure Description: N/a

Operational Impact Estimate: **35**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	14	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	16	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-243916] Online Help - Create Job Aid - Data Removal Process CA-229305

- Resolved: 05/02/2022 04:39 PM

Team Responsible:	Training	Assignee:	Nour Bibars	SPG Status:	N/A
Fix Version/s:	[22.05]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Production Deployment	Estimate:	10
Reporter:	Frederick Gains	Regulation Reference:		Created:	04/14/2022 10:23 AM
Status:	Test Complete	Impact Analysis:	[Training]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Frederick Gains	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Joyce Oshiro 04/25/2022 - Approved

Expedite Approval: Approved by Karen Rapponotti on 4/27/2022

Current Design: SCR CA-229305 implemented case data removal. The system does not have a job aid for the CalSAWS Data Removal Process.

Request: Create a job aid for the Data Removal Process.

Recommendation: Create the Data Removal Process job aid.

Outreach Description: New job aid

Migration Impact Description: No Impact

Alternative Procedure Description: None

Operational Impact Estimate: **10**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	10	Translation :	0



[CA-243926] Training: Update Eligibility CalFresh WBTs for 22.03 to 22.05 App Dev Changes

Team Responsible:	Training	Assignee:	John Depauw	SPG Status:	N/A
Fix Version/s:	[22.05]	Designer Contact:	John Depauw	Change Type (SCR):	Enhancement
Minor Version:	22.05.27	Expedite Changes:	Start Build	Estimate:	50
Reporter:	Cristina Garcia	Regulation Reference:		Created:	04/14/2022 12:18 PM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:		Training Impacted:	[CFP/WBT]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by Karen Rapponotti on 4/19/2022

Expedite Approval: Approved by Karen Rapponotti on 4/19/2022

Current Design: General Eligibility WBTs are impacted by system changes implemented with the 22.03-22.05 Production release.

Request: General Eligibility WBTs are impacted by system changes implemented with the 22.03 - 22.05 Production release.

Recommendation: Update the following Eligibility CalFresh WBT to reflect changes implemented with the App Dev SCR(s) listed:

046-WBT-ELD-Eligibility CalFresh-06
 a. CA-203485 (New Source App hyperlink in <Program> History page)

Outreach Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.

Migration Impact Description:

Migration Impact Analysis: None.

Alternative Procedure Description:

Operational Impact:

Estimate: **50**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	50	Translation :	0



[CA-243930] Training: Update Foster Care WBTs for 22.03-22.05 App Dev Changes

Team Responsible:	Training	Assignee:	Gayathri Anchal	SPG Status:	N/A
Fix Version/s:	[22.05]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:	22.05.27	Expedite Changes:	Start Build	Estimate:	100
Reporter:	Cristina Garcia	Regulation Reference:		Created:	04/14/2022 01:11 PM
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:		Training Impacted:	[CFP/WBT]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by Karen Rapponotti on 4/19/2022

Expedite Approval: Approved by Karen Rapponotti on 4/19/2022

Current Design: Foster Care WBTs are impacted by system changes implemented with the 22.03-22.05 Production release.

Request: Foster Care WBTs need to be updated to reflect system changes implemented with the 22.03-22.05 Production release.

Recommendation: Update the following Foster Care WBTs to reflect changes implemented with the App Dev SCR(s) listed:
 1. 048-WBT-ELE-Eligibility Foster Care-01-A
 a. CA-228997 (IEVS Applicant List title changed to IEVS List)
 2. 048-WBT-ELE-Eligibility Foster Care-02-A
 a. CA-228997 (IEVS Applicant List title changed to IEVS List)

Outreach Description:

Migration Impact Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **100**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	100	Translation :	0



[CA-243934] Training: Update DCFS - Eligibility Kin-GAP: 02 WBTs for 22.03-22.05 App Dev Changes

Team Responsible:	Training	Assignee:	Ajay Agrawal	SPG Status:	N/A
Fix Version/s:	[22.05]	Designer Contact:	John Depauw	Change Type (SCR):	Enhancement
Minor Version:	22.05.27	Expedite Changes:	Start Build	Estimate:	50
Reporter:	Cristina Garcia	Regulation Reference:		Created:	04/14/2022 01:47 PM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:		Training Impacted:	[CFP/WBT]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Approved by Karen Rapponotti on 4/19/2022				
Expedite Approval:	Approved by Karen Rapponotti on 4/19/2022				
Current Design:	The Kin-Gap WBT is impacted by system changes implemented with the 22.03-22.05 Production release.				
Request:	The Kin-Gap WBT needs to be updated to reflect system changes implemented with the 22.03-22.05 Production release.				
Recommendation:	Update the following Kin-Gap WBT to reflect changes implemented with the App Dev SCR(s) listed: 1. 056-WBT-ELJ-Eligibility Kin-Gap-02 a. CA-228997 (page name from IEVS Applicant List to IEVS List)				
Outreach Description:					
Migration Impact Description:	Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.				
Migration Impact Analysis:					
Alternative Procedure Description:	N/A				
Operational Impact Estimate:	50				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	50	Translation :	0



[CA-243938] Training: Update QA/QC WBTs for 22.03 and 22.05 App Dev Changes

Team Responsible:	Training	Assignee:	Mary Ann Verghese	SPG Status:	N/A
Fix Version/s:	[22.05]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:	22.05.27	Expedite Changes:	Start Build	Estimate:	50
Reporter:	Cristina Garcia	Regulation Reference:		Created:	04/14/2022 02:02 PM
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	CalSAWS M&E
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Training	Approved by		Other Agency Cross	
Committee:	[Other]	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			

Non-Committee Review: Approved by Karen Rapponotti on 4/19/2022

Expedite Approval: Approved by Karen Rapponotti on 4/19/2022

Current Design: QA/QC WBTs are impacted by system changes implemented with the 22.03 and 22.05 Production releases.

Request: QA/QC WBTs need to be updated to reflect system changes implemented with the 22.03 to 22.05 Production release.

Recommendation: Update the following QA/QC WBTs to reflect changes implemented with the App Dev SCR(s) listed:
 1. 120-WBT-QAA-QAQC-02
 a. CA-208186 (New Created By hyperlink to access the Application Summary page)

Outreach

Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact

Description: N/A

Alternative

Procedure

Description:

Operational Impact:

Estimate: 50

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Support :		Support :		Special Project :	0
Reports Test :	0	Security :	0	Tech ForgeRock :	0
System Test Support :	0	Tech Arch :	0	Translation :	0
Tech Ops :	0	Training :	50		



[CA-241251] Update C-IV School Lunch Interface to run for CalWIN Counties

Team Responsible:	Batch/Interfaces	Assignee:	Howard Suksanti	SPG Status:	Approved
Fix Version/s:	[22.06]	Designer Contact:	Eric Delaney	Change Type (SCR):	Enhancement
Minor Version:	22.06.23	Expedite Changes:	Production Deployment	Estimate:	182
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	02/16/2022 04:31 PM
Status:	Development Complete	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Fiscal]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: CRFI 21-038 documents approvals - Sheryl Eppler - 04/14/2022

Expedite Approval: Approved by Karen J. Rapponotti on 4/11/2021

Current Design: CalSAWS does not have School Lunch Writer for CalWIN counties.

Outbound School Lunch Writer retrieves school children eligible for school lunch and writes to an outbound file. Outbound School Lunch Writer runs for LA and C-IV counties. LA School Lunch Writer runs monthly. C-IV School Lunch Writer runs on an annual basis in July using school attendance date of May 1st as the basis. The enrollment date is checked to be less than or equal to the school attendance date. Additionally, the expected completion date is checked to be greater than or equal to the school attendance date.

As part of this SCR, Outbound School Lunch Writer (C-IV version) will be updated to run for CalWIN Counties.

Request: Create BPCR and BSCRs for the outbound School Lunch Writer job for CalWIN counties. Implement necessary code changes in C-IV version of School Lunch Writer to support CalWIN counties.

Recommendation: Update outbound School Lunch Writer POXXE712 functionality to cover CalWIN counties on an annual, quarterly, or monthly basis per county requirements.

Please find more details in the design document.

Outreach Description:
Migration Impact Description: N/A
Migration Impact Analysis:
Alternative Procedure Description: N/A.
Operational Impact Estimate: **182**

Automated Test :	0	Batch/Interfaces :	121	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0

Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	36	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-243541] School Lunch Interface County Interface Exchange Testing Support SCR Wave 1

Team Responsible:	Batch/Interfaces	Assignee:	Angela Zhao	SPG Status:	Approved
Fix Version/s:	[22.06]	Designer Contact:	Eric Delaney	Change Type (SCR):	Operational Enhancement
Minor Version:	22.06.23	Expedite Changes:	No	Estimate:	117
Reporter:	Howard Suksanti	Regulation Reference:		Created:	04/06/2022 02:17 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Carlos Zepeda	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Design	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: CRFI 21-038 documents approvals - Sheryl Eppler - 04/14/2022

Expedite Approval:
Current Design: CA-241251 creates the School Lunch Interface writer for CalWIN Counties. This wave1 SCR will establish the network connectivity with CalWIN. The School Lunch FTP job (wave1) will be created as part of this SCR.

Request:

1. Create batch properties for School Lunch Outbound FTP for CalWIN counties.
2. Schedule POXXE717 using below scheduling according to county requirements.
 Annual – 1st business day of JULY
 Placer county
 Quarterly – 1st Saturday APRIL, JULY, OCTOBER, JANUARY
 Yolo county
 Note: POXXE717 has Job Dependency of POXXE712
3. County partner integrated testing is required.

Recommendation:

1. Create batch properties for School Lunch Outbound FTP for CalWIN counties.
2. Schedule POXXE717 using below scheduling according to county requirements.
 Annual – 1st business day of JULY
 Placer county
 Quarterly – 1st Saturday APRIL, JULY, OCTOBER, JANUARY
 Yolo county
 Note: POXXE717 has Job Dependency of POXXE712
3. County partner integrated testing is required.

Outreach Description:
Migration Impact Description: N/A
Migration Impact Analysis:
Alternative Procedure Description: N/A
Operational Impact Estimate: 117

Automated Test :	0	Batch/Interfaces :	43	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0

Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :	0	Special Project :	0
System Test Support :	40	Security :	0	Tech ForgeRock :	0
Tech Ops :	24	Tech Arch :	0	Translation :	0
		Training :	0		

[CA-207569] IEVS: Update Eligibility Non-Compliance Page

Team Responsible:	Online	Assignee:	Mallik Aitha	SPG Status:	Approved
Fix Version/s:	[22.07]	Designer Contact:	Andrea Rodriguez	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	Start Build	Estimate:	196
Reporter:	Joel M. Acevedo	Regulation Reference:	Regulation Reference: 20-006.4,20-006.5, 63-300.5(h)(4)	Created:	03/21/2019 05:35 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Carlos Zepeda	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[IEVS]	Approved by Committee:		Other Agency Cross Reference:	CIV-305
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:
Expedite Approval: Approved by Karen J. Rapponotti on 5/2/2022

Current Design: The Eligibility Non-Compliance Detail page allows users to add, edit or view the Eligibility Non-Compliance information for all persons associated to the case who have not complied with program rules, who are avoiding the law, or who have been convicted of a drug felony.

Request: Update the Eligibility Non-Compliance Detail page to include a comment box (2,000 characters).

For the CalFresh and CalWORKs (Cash) programs, update the "3" option on the Instance dropdown on the Eligibility Non-Compliance page to display "Perm" when the Type is 'IPV/Fraud' and the Reason is 'IPV'. Perm is being added because an Administrative Law/Court Judge may permanently sanction persons on their first instance.

- Recommendation:**
1. Add a comment box to the Eligibility Non-Compliance Detail page (2,000 Characters).
 2. For the CalFresh and CalWORKs (Cash) programs, update the following on the Eligibility Non-Compliance Detail page when 'IPV/Fraud' is selected as the Type and 'IPV' is selected as the Reason:
 - a. Update the "3" option in the Instance dropdown to be replaced with "Perm".

Outreach

Description:
Migration Impact Description: This SCR is being Joint Designed with CIV-305

Migration Impact Analysis:
Alternative Procedure Description: Workers can select a different Non-Compliance Reason
 Worker can set Calendar Controls to monitor future end dated IPV Non Compliances.

Operational Impact:

Estimate:	196				
Automated Test :	12	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	116
Performance :	0	Release Communication Support :	0	Reports :	0

Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	48	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-232151] ACL 21-109 Two Year OP/OI Establishment and Calculation Timeframe CalWORKs/CalFresh

Team Responsible:	Fiscal	Assignee:	Jyoti Jain	SPG Status:	Approved
Fix Version/s:	[22.07]	Designer Contact:	Jimmy Tu	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	No	Estimate:	308
Reporter:	Caroline Bui	Regulation Reference:	ACL 21-109	Created:	08/12/2021 11:16 AM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	CalFresh Overissuances Brown-Tapia
Committee:	[Collections]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:					
Expedite Approval:					
Current Design:					
Currently CalFresh overissues caused by Inadvertent Household Error or Administrative Error limits both establishment and calculation of claims to a three-year timeframe with ACL 18-99. Recovery accounts are established/selected after an EDBC determines that there is an over issuance / payment or via the "Create External Recovery Account" task navigation.					
Request:					
1. Update the Select Recovery Account page to throw a soft warning message upon selecting the radio button to choose a recovery account when the OP/OI is over 24 months prior to the Discovery Date of Recovery Account.					
2. Update the Recovery Account Detail page to throw a soft warning message upon entering the Discovery Date when the OP/OI is over 24 months prior to the Discovery Date of Recovery Account.					
3. Update the Overissuance/Overpayment Detail Page to throw a soft warning message upon entering the "Benefit/Service Month" field when the OP/OI is 24 months prior to the Discovery Date of Recovery Account.					
Recommendation:					
1. Update the Select Recovery Account page to throw a soft warning message upon selecting the radio button to choose a recovery account when the OP/OI is over 24 months prior to the Discovery Date of Recovery Account.					
2. Update the Recovery Account Detail page to throw a soft warning message upon entering the Discovery Date when the OP/OI is over 24 months prior to the Discovery Date of Recovery Account.					
3. Update the Overissuance/Overpayment Detail Page to throw a soft warning message upon entering the "Benefit/Service Month" field when the OP/OI period is 24 months prior to the Discovery Date of Recovery Account.					
Outreach Description:					
N/a					
Migration Impact Description:					
N/a					
Migration Impact Analysis:					
Alternative Procedure Description:					
N/a					
Operational Impact:					
Estimate:					
308					
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	198	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0

Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :	0	Special Project :	0
System Test Support :	80	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		



[CA-232866] Update e-Application Search page to require Application Date Range

Team Responsible:	Online	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[22.07]	Designer Contact:	Erika Kusnadi	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	64
Reporter:	Amy Gill	Regulation Reference:		Created:	08/31/2021 11:32 AM
Status:	Pending Approval	Impact Analysis:	[BenefitsCal]	Outreach Required:	No
Policy/Design	Dymas Pena	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS M&E
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Production	Approved by	04/15/2022	Other Agency Cross	
Committee:	[Usability]	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			

Non-Committee

Review:

Expedite Approval:

Current Design: Currently, on the e-Application Search page the Begin Date and End Date on the Application Date Range field are not required. This can cause the query to time out if it is taking too long.

Request: Update the e-Application Search page to require a user to input an Application Date Range Begin and End date as part of the search parameter.

Recommendation: 1. Update the e-Application Search page to require a user to enter an Application Date Range Begin and End Date as part of the search parameter.

Outreach

Description:

Migration Impact N/A

Description:

Migration Impact

Analysis:

Alternative No

Procedure

Description:

Operational Impact:

Estimate: 64

Automated Test :	12	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	34
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	13	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		



[CA-240231] Update NOA Logic to Check for Postpartum Aid Code and Budget

Team Responsible:	Client Correspondence	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[22.07]	Designer Contact:	Phong Xiong	Change Type (SCR):	New Policy
Minor Version:	22.07.xx	Expedite Changes:	No	Estimate:	432
Reporter:	Phong Xiong	Regulation Reference:	MEDIL I 21-13; MEDIL I 21-13E	Created:	01/31/2022 12:07 PM
Status:	Pending Approval	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Nina Butler	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Correspondence, Medi-Cal/CMSP]	Approved by Committee:	04/05/2022	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:
Expedite Approval:
Current Design: As a part of the eligibility changes in CA-212145, when there is a postpartum aid code present on a case, a separate budget is being created for the postpartum aid code. As a result, one person is receiving two budgets (one for their primary aid code and one for the postpartum aid code). This is causing several issues regarding MAGI and Non-MAGI NOAs.

There is also a design gap for generating the Postpartum Approval NOA in a retroactive scenario.

- Request:**
1. Update the NOA logic to check for postpartum aid code and budget.
 2. Generate the Postpartum Approval NOA for a retro active Medi-Cal approval scenario.
 3. Generate the Postpartum Approval NOA when there is no primary aid code and only the postpartum aid code.

- Recommendation:**
1. Update the NOA logic to check for postpartum aid code and budget.
 2. Update the triggering conditions for the Postpartum Approval NOA for retro scenarios and single postpartum aid code scenarios.

Outreach

Description:
Migration Impact Description: Per strategic direction for migration, there will be a single set of NOAs with the LRS NOAs to be used by all 58 counties.

Migration Impact Analysis:
Alternative Procedure Description: Generate a notice on blank template for a retro active postpartum approval or when there is no primary aid code but only a postpartum secondary aid code.

Operational Impact:
Estimate: **432**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	130
Client Correspondence :	262	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0



[CA-241742] Create e-ICT Automated Actions for the 57 CalSAWS Migration Counties

Team Responsible:	Online	Assignee:	Getnet Beyene	SPG Status:	Approved
Fix Version/s:	[22.07]	Designer Contact:	Rakan Ali	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	213
Reporter:	Justin Dobbs	Regulation Reference:		Created:	02/25/2022 09:57 AM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sarah Cox	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Task Management]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Sarah Cox

Expedite Approval: Approved by Karen Rapponotti on 4/20/2022

Current Design: SCR CA-214928 for DDID 34 includes recommendations to introduce Automated Action functionality as part of the Unified Task Management solution. This framework allows a level of configuration for automated tasks that can be maintained by the counties.

Prior to the migration of the C-IV counties into the CalSAWS System, CalSAWS e-ICT Automated Actions were triggered during e-ICT batch processing of interface files between the C-IV and CalWIN Systems. With the migration of the C-IV counties into the CalSAWS System, the e-ICT Automated Actions did not trigger for e-ICT transactions between two CalSAWS counties.

SCR CA-236079 modified the e-ICT functionality to invoke the appropriate e-ICT Automated Actions for transactions between CalSAWS counties.

SCR CA-214896 for DDID 1629 introduced the e-ICT Automated Actions for Los Angeles County. The e-ICT Automated Actions do not exist for the additional 57 counties.

Request: Implement the e-ICT Automated Actions in the CalSAWS system for the 57 CalSAWS migration counties.

Recommendation: Implement the following e-ICT Automated Actions for the 57 migration counties:
a. Clearance: ICT
b. e-ICT Request: Received
c. e-ICT Cancellation: Received
d. e-ICT Disposition: Received
e. e-ICT: Document Request Received

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: 213

Automated Test :	0	Batch/Interfaces :	55	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	83
Performance :	0	Release Communication Support :	0	Reports :	0

Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	55	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-243534] Automated Regression Test - Execution and Maintenance - 22.07 Release Cycle

Team Responsible:	Automated Test	Assignee:	William Baretsky	SPG Status:	N/A
Fix Version/s:	[22.07]	Designer Contact:	William Baretsky	Change Type (SCR):	Operational Enhancement
Minor Version:	22.09.21	Expedite Changes:	Start Build	Estimate:	1080
Reporter:	William Baretsky	Regulation Reference:		Created:	04/06/2022 01:03 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	JoAnne Osborn	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Assembly Test	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Jo Anne Osborn 4/19/2022

Expedite Approval: Jo Anne Osborn 4/19/2022

Current Design: A repository of automated regression scripts has been created and organized into test suites, with the purpose of validating major and minor version releases before they are deployed to production.

This includes coverage of the CalSAWS core online application, CalSAWS FDS and BenefitsCal APIs.

Request: The automated regression scripts should be executed and maintained on a regular basis, to validate the quality of each system version before it is released to production.

When the Regression Test Suite is run against the core CalSAWS application in a test environment with API services, the related API scripts should also be executed.

- Recommendation:**
- Execute the major release automated regression suite against the 22.07 major version build on a regular basis.
 - Assumption: No more than 5 runs per week, averaged across the baseline / major release cycle.
 - Note: This includes all ST Regression, CH Regression, and Ad Hoc Regression runs during the baseline / major release cycle.
 - Execute the major release automated regression suite against the final build for the 22.07 major version, prior to the build being deployed to production.
 - Assumption: 1 run per major release.
 - Note: This includes only the Major Release regression test runs in the staging environment.
 - Execute the priority / minor release automated regression suite against the final build of each applicable 22.07 minor version, prior to the build being deployed to production.
 - Assumption: No more than 3 runs per week, averaged across the priority release cycle.
 - Note: This includes all Pre-Prod Regression test runs (ST and/or AT) for applicable priority / minor version and RWR releases.
 - Update the test scripts within the major and minor release automated regression suites as needed to account for intentional design changes that would otherwise generate false negative results.
 - Assumption: No more than 40% of the regression test scripts need to be updated in this manner.
 - Note: This includes all scripts that target the CalSAWS core online application, and the CalSAWS FDS and BenefitsCal APIs.

Outreach Description:
Migration Impact Description:
Migration Impact Analysis:

Alternative Procedure

Execute all regression testing manually for major and minor version releases.

Description:

Operational Impact:

Estimate:

1080

Automated Test :	1080	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

 **[CA-200863] ACL 19-10 CalFresh Recertification Delayed Processing**

Team Responsible:	Online	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[22.09]	Designer Contact:	Connor ODonnell	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	1767
Reporter:	Amy Gill	Regulation Reference:	ACL 19-10	Created:	02/14/2018 02:35 PM
Status:	Pending Approval	Impact Analysis:	[Business Process, Data Impact, Technology Impact, Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	TBD	Funding Source ID:	
Committee:	[CaWORKs/ CalFresh]	Approved by Committee:	04/21/2022	Other Agency Cross Reference:	CIV-100175
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:
Expedite Approval:
Current Design:

To restore a case which has been discontinued for failure to complete recertification workers can use the "Restoration of Aid Waiver" rescind reason.

Request:

Add two additional rescind reasons of "Delayed RE Processing – Client Caused" and "Delayed RE Processing – County Caused" which would function identically to the rescind reason of "Restoration of Aid Waiver"

Recommendation:

1. Add two new rescind reasons to the Rescind Detail page to account for Client-Caused and County-Caused Delayed RE Processing.
2. Update CF EDBC Logic for New Rescind Reasons.
3. Generate an updated CF Recertification Approval NOA (CF 377.1) if either of two new rescind reasons were used and program status resulted in 'Active'
4. Generate the CF Recertification Denial NOA (CF 377.1A) if either of two new rescind reasons were used and program status resulted in 'Discontinued'

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

1767

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	530	DBA :	0	Design :	0
Eligibility :	424	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	160
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	493	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-205649] Update Expungement Detail page to allow posting of Recovery Account Transactions

Team Responsible:	Fiscal	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[22.09]	Designer Contact:	Romel Acosta	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	112
Reporter:	Christine Cheung	Regulation Reference:		Created:	11/16/2018 03:02 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Gloria Williams	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Production	Approved by		Other Agency Cross	
Committee:	[Collections]	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			

Non-Committee

Review:

Expedite Approval:

Current Design:

When a CalFresh expungement occurs that has a Recovery Account, the system will post the full amount of that expungement on the Recovery Account if the Recovery Account is in an 'Active' or 'Suspended' status.

If there is not an 'Active' or 'Suspended' Recovery Account for that case the system will not post the Expungement to any Recovery Account, but will instead display the Expungement information on the Expungement Detail page. This then requires user intervention to post these expungements to CalFresh recovery accounts as transactions via Transaction Detail page. When this happens and user posts a transaction manually, the Expungement Detail page does not reflect any information as how much of the original expungement amount is posted to a recovery account which leads to errors where the Expungement is credited multiple times to a recovery account.

Request:

Update the Expungement Detail page in CalSAWS to allow users to post (in part or in full) Expungements to Recovery Accounts via the Expungement Detail page. Furthermore, enhance the page to show how much of the original Expungement amount is left so that users would know how much is available to post to a recovery account.

Recommendation:

1. Update the Expungement Detail page in CalSAWS to allow users to post (in part or in full) Expungements to Recovery Accounts via the Expungement Detail page. Furthermore, enhance the page to show how much of the original Expungement amount is left so that users would know how much is available to post to a recovery account.

This new posting logic is only applicable to CalFresh and General Assistance/General Relief (GA, GM, GR) Expungements.

Outreach

Description:

Migration Impact

Description:

All the feedback has been addressed and the counties have approved this SCR through the Collections Committee. This SCR is for all 58 CalSAWS Counties.

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

112

Manually Post transactions to a Recovery Account through the Transaction Detail page.

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	79	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0

Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :	0	Special Project :	0
System Test Support :	23	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		

[CA-231495] Imaging Indicators on Workload Inventory

Team Responsible:	Online	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[22.09]	Designer Contact:	Erika Kusnadi	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	853
Reporter:	Matthew Lower	Regulation Reference:		Created:	07/27/2021 11:49 AM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Rhiannon Chin	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Imaging]	Approved by Committee:	04/26/2022	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:
Expedite Approval:
Current Design: For Counties that are using the Hyland imaging solution, they need to set up their Document Routing Rule in order to specify when a task need to be generated based on the type of documents/forms and program. This means, for documents/forms that are not selected as part of the Document Routing Rule, tasks are not being generated. In this scenarios, counties are not notified when those images come in through the Hyland imaging solution.

Request: Update the Worklod Inventory pages in CalSAWS to display an Imaging icon when new images are uploaded to the Hyland imaging solution.

Recommendation:

1. Update the Workload Inventory pages (Eligibility Workload Inventory, Employment Services Workload Inventory, Child Care Workload Inventory) to display an Imaging Icon on the Search Result Summary section when there's new images that's uploaded through the Hyland imaging solution for the specific case.
2. Update the Eligibility Workload Inventory Export Report to include an Imaging indicator when there's new images that was uploaded to the Hyland imaging solution for the specific case.

Outreach

Description:
Migration Impact N/A

Description:
Migration Impact
Analysis:

Alternative Procedure Description: Counties can set up document routing rules for all potential documents types in the Imaging Solutions.

Operational Impact:
Estimate: **853**

Automated Test :	168	Batch/Interfaces :	103	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	30	IVR/CC :	0	Online :	234
Performance :	40	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	133	Tech Arch :	100	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-236078] Remove Subscription Reporting from the CalSAWS System

Team Responsible:	Online	Assignee:	Julian Harriott	SPG Status:	Approved
Fix Version/s:	[22.09]	Designer Contact:	Trevor Torres	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	52
Reporter:	Matthew Lower	Regulation Reference:		Created:	11/02/2021 01:58 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Carlos Zepeda	Training Impacted:	[Job Aid, Online Help]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[State/Fiscal Reports]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Carlos Zepeda 03/30/2022

Expedite Approval: Current Design: CalSAWS had the functionality to send specific reports using the "Subscriptions" tool to users on a scheduled basis so they would not need to access the system and generate them on their own.

Request: With the move to Reporting using the Q-lik tool, these reports using "Subscriptions" are no longer functioning.

Recommendation: Remove the "Subscriptions" option in the Local Nav Entry. This option is accessed from the "Reports" drop-down menu in the Main Navigation.

Note: There is no design document for this SCR.

Outreach Description: N/A

Migration Impact Description: N/A

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 52

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	34
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	13	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-237256] Allow WTW program to be deregistered, even when there's pending payment request

Team Responsible:	Online	Assignee:	Quynh Nguyen	SPG Status:	Approved
Fix Version/s:	[22.09]	Designer Contact:	Farhat Ulain	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	186
Reporter:	Erika Kusnadi	Regulation Reference:		Created:	11/24/2021 04:56 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Gingko Luna	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	
Committee:	[Welfare to Work/WPR]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval:

Current Design:

Currently, a WTW program is not able to be deregistered when there is a pending payment request (payment request that is not in "Disapproved" or "Issuance Created" status. A validation message will display, preventing workers from updating the program status to deregistered.

Request:

Allow WTW, REP, CFET, GA/GR ES and GROW program status to be updated to deregistered, even when Payment Request is not in "Disapproved" or "Issuance Created" status.

Recommendation:

Remove the following validation message from WTW Status Detail page, REP Status Detail Page, CFET Status Detail Page, GA/GR Employment Services Status Detail Page and GROW Status Detail page.
<Status – There is open payment related to this program. Remove the Service Arrangement related to this program to close it.>

This change will allow the user to deregister the corresponding program when there is a Payment Request in following statuses:

- Awaiting Approval (L1, L2, L3)
- In Progress
- Approved
- Pending

Note: When a program is deregistered, the Payment Request that is on above mentioned statuses will not be issued. There will be no change for Fiscal.

Automated Regression Test:

1. Update/expand/copy existing WTW and REP "Supportive Services" to verify the programs can be updated to "Deregistered" status when an associated Payment Request is in a status other than "Disapproved" or "Issuance Created".
2. Create new regression scripts to verify that each of the following programs can be successfully updated to "Deregistered" status when an associated Payment Request is in a status other than "Disapproved" or "Issuance Created":
 - CFET
 - GA/GR ES
 - GROW

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative Procedure Description:
Operational Impact Estimate: No
186

Automated Test :	33	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	84
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	54	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-237629] Add CalWIN counties into Interface batch property - wave 1

Team Responsible:	Batch/Interfaces	Assignee:	Balakumar Murthy	SPG Status:	Approved
Fix Version/s:	[22.09]	Designer Contact:	Howard Suksanti	Change Type (SCR):	Enhancement
Minor Version:	22.10.XX	Expedite Changes:	No	Estimate:	366
Reporter:	Howard Suksanti	Regulation Reference:		Created:	12/03/2021 09:24 AM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Carlos Zepeda	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Design	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Carlos Zepeda 04/19/2022

Expedite Approval:
Current Design: CalSAWS Interface batch jobs do not run for CalWIN Counties.

Request: Update CalSAWS Interface batch jobs to run for CalWIN County wave 1 (Placer, Yolo).

Recommendation: Add Placer, Yolo counties into the following Interfaces. BSCR / BPCR will be created to turn on Placer, Yolo counties on the following Interfaces.

1. Asset verification - (Verify assets for Aged, Blind and Disabled (ABD) applicants/beneficiaries)
2. CalOAR (Performance Measures, Reporting, and Updates)
3. CCSAS (California Child Support Automated System)
4. CMIPS (Case Management, Information and Payroll System II)
5. IEVS - Applicant
6. IEVS - FF (Fleeing Felon)
7. IEVS - IFD 440
8. IEVS - IFDS Earnings Match
9. IEVS - NHR New Hire
10. IEVS - NPM (Nationwide Prisoner Match)
11. IEVS - PVS (Payment Verification System)
12. Outbound IEVS (Income Eligibility Verification System)
13. MEDS (Medi-Cal Eligibility Data System)
14. NPP (Non Payment of Premium)
15. QCIS (Quality Control Information System)
16. Systematic Alien Verification for Entitlement (Save)
17. WDTIP (Welfare Data Tracking Implementation Project - time limit)
18. Outbound Call - Reminder that a recipient has an upcoming appointment, in 3 business days. (POXXM300)
19. Outbound Call - Call recipients who have had a NA 960X SAR form generated for their program, indicating their SAR 7 has not been returned. (POXXM302)
20. Outbound Call - Call recipients who have had a M40-181C SAR form generated for their program, indicating their Balderas form has not been returned. (POXXM304)
21. Outbound Call (email) - Batch job sends an email to the primary applicants of active and pending cases to warn participants about EBT Scams (PO00C1131)

The following Interface will be for Yolo County only

1. CMSP (County Medical Services Program)

The following Interface will be for Placer County only

1. CDMIS (Child Development Management Information System)

Assumption:

1. PO00C436 (Batch job sends an email to participants that have a correspondence to view on BenefitsCal) is already setup to run for all CalWIN Counties.

2. CRFI # 21-038 is the CRFI that gather information on CDMIS Interface.
3. Yolo, Sonoma and Solano are the only 3 CalWIN Counties that will have CMSP Interface.

Notes:

1. This SCR will create necessary folders in the Servers (lower environments and production environment)
2. WDTIPApproachingClocksReportReader, WDTIPExceedingClocksReportReader will be turned on for CalWIN Counties. The WDTIP Inbound jobs will be schedule on the same calendar as current C-IV batch jobs.

Outreach

Description:

Migration Impact N/A.

Description:

Migration Impact

Analysis:

Alternative N/A.

Procedure

Description:

Operational Impact:

Estimate: **366**

Automated Test :	0	Batch/Interfaces :	138	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	193	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		



[CA-243542] School Lunch Interface County Interface Exchange Testing Support SCR Wave 2

Team Responsible:	Batch/Interfaces	Assignee:	Akira Moriguchi	SPG Status:	Approved
Fix Version/s:	[22.11]	Designer Contact:	Eric Delaney	Change Type (SCR):	Operational Enhancement
Minor Version:	22.12.30	Expedite Changes:	No	Estimate:	117
Reporter:	Howard Suksanti	Regulation Reference:		Created:	04/06/2022 02:19 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Carlos Zepeda	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Design	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: CRFI 21-038 documents approvals - Sheryl Eppler - 04/14/2022

Expedite Approval:
Current Design: CA-241251 creates the School Lunch Interface writer for CalWINS Counties. This wave2 SCR will establish the network connectivity with CalWIN. The School Lunch FTP job (wave2) will be created as part of this SCR.

Request:

1. Create batch properties for School Lunch Outbound FTP for CalWIN counties.
2. Schedule POXXE717 using below scheduling according to county requirements.
 Annual – 1st business day of JULY
 Santa Clara, Tulare county
 Monthly –1st Saturday of month
 Contra Costa county
 Note: POXXE717 has Job Dependency of POXXE712
3. County partner integrated testing is required.

Recommendation:

1. Create batch properties for School Lunch Outbound FTP for CalWIN counties.
2. Schedule POXXE717 using below scheduling according to county requirements.
 Annual – 1st business day of JULY
 Santa Clara, Tulare
 Monthly –1st Saturday of month
 Contra Costa county
 Note: POXXE717 has Job Dependency of POXXE712
3. County partner integrated testing is required.

Outreach Description:
Migration Impact Description: N/A
Migration Impact Analysis:
Alternative Procedure Description: N/A
Operational Impact Estimate: 117

Automated Test :	0	Batch/Interfaces :	43	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0

Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :	0	Special Project :	0
System Test Support :	40	Security :	0	Tech ForgeRock :	0
Tech Ops :	24	Tech Arch :	0	Translation :	0
		Training :	0		



[CA-243543] School Lunch Interface CalWIN County Interface Exchange Testing Support SCR Wave 3

Team Responsible:	Batch/Interfaces	Assignee:	Akira Moriguchi	SPG Status:	Approved
Fix Version/s:	[23.01]	Designer Contact:	Eric Delaney	Change Type (SCR):	Operational Enhancement
Minor Version:	23.03.03	Expedite Changes:	No	Estimate:	117
Reporter:	Howard Suksanti	Regulation Reference:		Created:	04/06/2022 02:19 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Carlos Zepeda	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: CRFI 21-038 documents approvals - Sheryl Eppler - 04/14/2022

Expedite Approval:
Current Design:

CA-241251 creates the School Lunch Interface writer for CalWINS Counties. This wave3 SCR will establish the network connectivity with CalWIN. The School Lunch FTP job (wave3) will be created as part of this SCR.

Request:

1. Create batch properties for School Lunch Outbound FTP for CalWIN counties.
2. Schedule POXXE717 using below scheduling according to county requirements.
Annual – 1st business day of JULY
Orange, Ventura county
Monthly –1st Saturday of month
Santa Barbara county
Note: POXXE717 has Job Dependency of POXXE712
3. County partner integrated testing is required.

Recommendation:

1. Create batch properties for School Lunch Outbound FTP for CalWIN counties.
2. Schedule POXXE717 using below scheduling according to county requirements.
Annual – 1st business day of JULY
Orange, Ventura county
Monthly –1st Saturday of month
Santa Barbara county
Note: POXXE717 has Job Dependency of POXXE712
3. County partner integrated testing is required.

Outreach

Description:

Migration Impact Description: N/A

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 117

Automated Test :

BenefitsCal :

Client Correspondence :

Eligibility :

Imaging :

Batch/Interfaces :

CalHEERS :

DBA :

Fiscal :

IVR/CC :

Batch Operations :

CalHEERS Test :

Design :

Forms Test :

Online :

0	43	0
0	0	0
0	0	0
0	0	0
0	0	0

Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :	0	Special Project :	0
System Test Support :	40	Security :	0	Tech ForgeRock :	0
Tech Ops :	24	Tech Arch :	0	Translation :	0
		Training :	0		



[CA-243544] School Lunch Interface CalWIN County Interface Exchange Testing Support SCR Wave 4

Team Responsible:	Batch/Interfaces	Assignee:	Akira Moriguchi	SPG Status:	Approved
Fix Version/s:	[23.03]	Designer Contact:	Eric Delaney	Change Type (SCR):	Operational Enhancement
Minor Version:	23.05.05	Expedite Changes:	No	Estimate:	117
Reporter:	Howard Suksanti	Regulation Reference:		Created:	04/06/2022 02:20 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Carlos Zepeda	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	CA-215584
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: CRFI 21-038 documents approvals - Sheryl Eppler - 04/14/2022

Expedite Approval:
Current Design:

CA-241251 creates the School Lunch Interface writer for CalWINS Counties. This wave4 SCR will establish the network connectivity with CalWIN. The School Lunch FTP job (wave4) will be created as part of this SCR.

Request:

1. Create batch properties for School Lunch Outbound FTP for CalWIN counties.
2. Schedule POXXE717 using below scheduling according to county requirements.
Annual – 1st business day of JULY
Santa Cruz, Solano county
Monthly –1st Saturday of month
San Mateo county
Note: POXXE717 has Job Dependency of POXXE712
3. County partner integrated testing is required.

Recommendation:

1. Create batch properties for School Lunch Outbound FTP for CalWIN counties.
2. Schedule POXXE717 using below scheduling according to county requirements.
Annual – 1st business day of JULY
Santa Cruz, Solano county
Monthly –1st Saturday of month
San Mateo county
Note: POXXE717 has Job Dependency of POXXE712
3. County partner integrated testing is required.

Note: San Diego County is not part of this SCR since the County does not opt-in to this Interface.

Outreach

Description:

Migration Impact Description: N/A

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 117

Automated Test :	0	Batch/Interfaces :	43	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0

Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :	0	Special Project :	0
System Test Support :	40	Security :	0	Tech ForgeRock :	0
Tech Ops :	24	Tech Arch :	0	Translation :	0
		Training :	0		



[CA-243545] School Lunch Interface CalWIN County Interface Exchange Testing Support SCR Wave 5

Team Responsible:	Batch/Interfaces	Assignee:	Akira Moriguchi	SPG Status:	Approved
Fix Version/s:	[23.06]	Designer Contact:	Eric Delaney	Change Type (SCR):	Operational Enhancement
Minor Version:	23.07.07	Expedite Changes:	No	Estimate:	117
Reporter:	Howard Suksanti	Regulation Reference:		Created:	04/06/2022 02:20 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Carlos Zepeda	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: CRFI 21-038 documents approvals - Sheryl Eppler - 04/14/2022

Expedite Approval: Current Design:

CA-241251 creates the School Lunch Interface writer for CalWINS Counties. This wave5 SCR will establish the network connectivity with CalWIN. The School Lunch FTP job (wave5) will be created as part of this SCR.

Request:

1. Create batch properties for School Lunch Outbound FTP for CalWIN counties.
2. Schedule POXXE717 using below scheduling according to county requirements.
Annual – 1st business day of JULY
Alameda, Fresno, Sonoma county
Note: POXXE717 has Job Dependency of POXXE712
3. County partner integrated testing is required.

Recommendation:

1. Create batch properties for School Lunch Outbound FTP for CalWIN counties.
2. Schedule POXXE717 using below scheduling according to county requirements.
Annual – 1st business day of JULY
Alameda, Fresno, Sonoma county
Note: POXXE717 has Job Dependency of POXXE712
3. County partner integrated testing is required.

Outreach Description:

Migration Impact Description:	N/A
Migration Impact Analysis:	
Alternative Procedure Description:	N/A
Operational Impact:	
Estimate:	117

Automated Test :	0	Batch/Interfaces :	43	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	40	Tech Arch :	0	Tech ForgeRock :	0

Tech Ops :

24

Training :

0

Translation :

0



[CA-243546] School Lunch Interface CalWIN County Interface Exchange Testing Support SCR Wave 6

Team Responsible:	Batch/Interfaces	Assignee:	Akira Moriguchi	SPG Status:	Approved
Fix Version/s:	[23.07]	Designer Contact:	Eric Delaney	Change Type (SCR):	Operational Enhancement
Minor Version:	23.09.08	Expedite Changes:	No	Estimate:	117
Reporter:	Howard Suksanti	Regulation Reference:		Created:	04/06/2022 02:21 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Carlos Zepeda	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: CRFI 21-038 documents approvals - Sheryl Eppler - 04/14/2022

Expedite Approval: Current Design:

CA-241251 creates the School Lunch Interface writer for CalWINS Counties. This wave6 SCR will establish the network connectivity with CalWIN. The School Lunch FTP job (wave6) will be created as part of this SCR.

Request:

1. Create batch properties for School Lunch Outbound FTP for CalWIN counties.
 2. Schedule POXXE717 using below scheduling according to county requirements.
Annual – 1st business day of JULY
Sacramento, San Francisco, San Luis Obispo county
- Note: POXXE717 has Job Dependency of POXXE712
3. County partner integrated testing is required.

Recommendation:

1. Create batch properties for School Lunch Outbound FTP for CalWIN counties.
 2. Schedule POXXE717 using below scheduling according to county requirements.
Annual – 1st business day of JULY
Sacramento, San Francisco, San Luis Obispo county
- Note: POXXE717 has Job Dependency of POXXE712
3. County partner integrated testing is required.

Outreach Description:

Migration Impact Description:	N/A
Migration Impact Analysis:	
Alternative Procedure Description:	N/A
Operational Impact:	
Estimate:	117

Automated Test :	0	Batch/Interfaces :	43	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	40	Tech Arch :	0	Tech ForgeRock :	0

Tech Ops :

24

Training :

0

Translation :

0

End SCRs



[CA-203208] Send MEDS Non-Extended Aid Codes For Foster Care & Kin-GAP Infants

Team Responsible:	Batch/Interfaces	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[TBD]	Designer Contact:	Sowmya Coppisetty	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	No	Estimate:	1801
Reporter:	Maria Arceo	Regulation Reference:	1961-11-01	Created:	06/19/2018 08:43 AM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Ignacio Lazaro	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[MEDS]	Approved by Committee:	06/08/2021	Other Agency Cross Reference:	CIV-572
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval:

Current Design:

When there is a Medi-Cal Member Only (MMO) infant on a FC or KG program, the interface sends MEDS the same Aid Code for the MMO as the one that was determined by EDBC for the FC/KG recipient in the program who is their parent. If that parent is a Non-Minor Dependent (NMD), the extended Aid Code for the parent is sent for the MMO infant even though extended Aid Codes are not valid for a minor infant.

Request:

The MEDS interface should send a valid Aid Code for the MMO infant on a FC or KG program even when the parent is an NMD with an extended Aid Code.

Recommendation:

- 1) Add an MMO Aid Code reference column to the Aid Code table (Code Table 184) defining what Aid Code to send to MEDS for an MMO for any FC or KG Program Aid Code.
- 2) Update FC and KG EDBC to look up the MMO Aid Code based on the Program Aid Code, and display it on EDBC results, and save it with the program Aid Code information when the EDBC is authorized.
- 3) Update the FC Aid Code Override Detail page to display the MMO Aid Code along with other Aid Code information during an EDBC Override or Manual EDBC.
- 4) Add the MMO Aid Code field to the FC and KG program blocks on Case Summary to display when there is an MMO in the program block and an MMO Aid Code was set by EDBC.
- 5) Update the MEDS interface to send the new MMO Aid Code when there is an MMO on a FC or KG program.
- 6) Provide the counties with a list of FC and KG cases with an MMO in the program when this SCR is implemented.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

No Impact. The updates made as part of the SCR will be applicable for All counties.

Workers can complete a MEDS online transactions according to their county business practice to 1) Release the Hold and 2) Correct the infant/child aid code at each MEDS transaction including EDBC, RECON and Renewal to override the infant's Medi-Cal aid code on MEDS to be the aid code the NMD received prior to entering Extended Foster Care.

Operational Impact:

Estimate:

1801

Automated Test :	161	Batch/Interfaces :	396	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	628	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	60
Performance :	0	Release Communication Support :	0	Reports :	0

Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	421	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1: Accepted

Content Revision Description-1: 1. Recommendation Change: {Description of Recommendation Change}
Before: N/A
After: N/A

2. ETC Change: {Description of ETC Change}
Before: N/A
After: N/A

3. Release Change: {Description of Release Change}
Before: 22.01
After: 22.05

Content Revision Status-2: Accepted

Content Revision Description-2: 1. Recommendation Change: N/A

2. ETC Change: N/A

3. Release Change:
Before: 22.05
After: TBD

Content Revision Status-3: Pending CCB

Content Revision Description-3: 1. Recommendation Change: {Description of Recommendation Change}
Before:
After:

2. ETC Change: {Description of ETC Change}
Before:
After:

3. Release Change: {Description of Release Change}
Before-TBD
After-23.03

Content Revision Status-4:

Content Revision Description-4: 1. Recommendation Change: {Description of Recommendation Change}
Before:
After:

2. ETC Change: {Description of ETC Change}
Before:
After:

3. Release Change: {Description of Release Change}
Before:
After:



[CA-237512] QLIKSENSE Automation

Team Responsible:	Analytics	Assignee:	Jacob Bracey	SPG Status:	N/A
Fix Version/s:	[22.03]	Designer Contact:	Russell Golden	Change Type (SCR):	Operational Enhancement
Minor Version:	22.05.XX	Expedite Changes:	No	Estimate:	740
Reporter:	Stephen Hilliard [X]	Regulation Reference:		Created:	12/01/2021 02:23 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	David Bruhn	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Design	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Laura Chavez - 2/17/2022

Expedite Approval:

Current Design:

QLIK Reports and Dashboards have to be migrated manually between environments

Request:

Request to automate the migration of code and applications between environments for Qlik Sense and NPrinting.

Recommendation:

Automate the migration of code and applications between environments for Qlik Sense and NPrinting leveraging Qlik and NPrinting API and CLI where necessary, with the ability to be triggered by developers as needed.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: 740

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	740
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1: Accepted

Content Revision

Description-1:

1. Recommendation Change:
Before: N/A
After: N/A

2. Estimate Change:
Before: 300
After: 740

Additional hours to complete the automation project per new standards for security and environment authentication.

3. Release Change:
Before: 22.02
After: 22.03

4. Funding Source Change:
Before: N/A
After: N/A

Pending CCB

**Content Revision
Status-2:
Content Revision
Description-2:**

1. Recommendation Change: N/A
2. Estimate Change: N/A

3. Release Change:
Before: 22.03
After: 22.05

4. Funding Source Change: N/A

**Content Revision
Status-3:
Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:
Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:



[CA-237771] Child Support Disregard allowance for CalWORKs Program in CalFresh budget

Team Responsible:	Eligibility	Assignee:	Sridhar Mullanpudi	SPG Status:	Approved
Fix Version/s:	[22.03]	Designer Contact:	Yale Yee	Change Type (SCR):	Policy Re-Design
Minor Version:	22.05.12	Expedite Changes:	Start Build	Estimate:	221
Reporter:	Binh Tran	Regulation Reference:	ACL 20-115	Created:	12/07/2021 07:45 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Binh Tran	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval: Emergency Approved by Karen Rapponotti on 12/08/2021

Current Design:

The child support disregard is automatically applied to the CalWORKs (CW) EDBC when a CW applicant/recipient has one of the following income types:

- a. Child Support – Direct
 - I. Exception: The Child Support income is exempt when a child does not have an MMO role in a CW program but is receiving a form of public assistance. If the Child Support Direct income is exempt, the child support disregard will not be applied.
- b. Child Support – Disregard
- c. Child Support – Through LCSA

The child support disregard is not applied to the Child Support income of ‘Child Support – Excess’ for a CW/CF EDBC.

For K1/3F CF households, the CF EDBC counts the entire Child Support income (Child Support – Direct, Child Support – Excess, Child Support – Through LCSA, and Child Support – Disregard) as Unearned Income. The child support disregard is not counted as Unearned Income.

For Non-K1/3F CF households, the CF EDBC counts child support disregard as Unearned Income if the CW EDBC granted a disregard for Child Support.

Request:

1. For Non-K1/3F CF Households, count the Child Support income of Child Support – Disregard, Child Support – Excess and Child Support – Through LCSA as Unearned Income. For Child Support Direct – only count the child support disregard as Unearned Income.
2. For CW EDBC, apply the child support disregard to the Child Support income of ‘Child Support – Excess’.
3. For K1/3F CF Households, the exception for Child Support – Direct income does not apply. The entire amount of Child Support – Direct income is counted as Unearned Income.

Recommendation:

1. Update CF EDBC to not apply child support disregard for ‘Child Support – Disregard’, ‘Child Support - Excess’ or ‘Child Support – Through LCSA’ for Non-K1/3F CF households. For ‘Child Support – Direct’ only count the child support disregard as Unearned Income.
2. Update CW EDBC to apply the child support disregard for ‘Child Support – Excess’.

Note: Please refer to the design document for further details.

Outreach

Description:

Two lists will be provided as the following:

1. List of CF cases where Child Support income (Child Support – Disregard, Child Support – Excess, or Child Support – Through LCSA) and child support disregard are applied effective 01/01/2022.
2. List of CW cases where the Child Support – Excess income is applied and the child support disregard is not applied effective 01/01/2022.

These lists will be posted to:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Override the EDBC results.

Procedure

Description:

Operational Impact:

Estimate:

221

Automated Test :	24	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	79	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	98	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision

Pending CCB

Status-1:

Content Revision

Description-1:

1a. Recommendation Change: 2.1.2.2

Before:

2. Update the CF EDBC to count the child support disregard as Unearned Income if the CW EDBC granted a disregard for Child Support income of Child Support – Direct.

After:

2. Update the CF EDBC to count the child support disregard as Unearned Income if the CW EDBC granted a disregard for Child Support income of Child Support – Direct. If the child support disregard is counted in the CF EDBC, do not count Child Support – Disregard income as Unearned Income.

Examples:

Child Support – Disregard income is not used in the CF budget when the child support disregard amount is counted.

Example 1: Non-K1/3F: AU/HH of 3: Mom, Child-one and Child-two.

Child-one is receiving \$90 Child Support – Direct from Absent Father one.

Child-Two is receiving \$200 Child Support – Disregard and \$80 Child Support – Through LCSA.

CW budget will be:

$$\$90 + 200 + 80 - 200 = \$170$$

CF budget will be:

$$\$200 + 80 = \$280$$

Example 2: Non-K1/3F: AU/HH of 3: Mom, Child-one and Child-two.

Child-one is receiving \$300 Child Support – Direct from Absent Father one.

Child-Two has no income.

CW budget will be:

$$\$300 - 200 = \$100$$

CF budget will be:

$$\$0 + 200 = \$200$$

1b. Recommendation Change: 2.3

Before: Section 2.3 was not added.

After:

2.3 Update CF EDBC for Child Support – Direct Income

2.3.1 Overview

For K1/3F CF Households, count the entire amount of Child Support income of Child Support – Direct.

2.3.2 Description of Changes

1. Update the CF EDBC to count the entire amount of Child Support – Direct income as Unearned Income.

2.3.3 Programs Impacted
CF
2.3.4 Performance Impacts
N/A

2. Estimate Change:
Before: 115 hours
After: 221 hours

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-2:
Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:
Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:
Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:



[CA-238653] Upgrade JAVA and SpringBoot Framework for CalSAWS Services

Team Responsible:	Tech Arch	Assignee:	Raheem Raasikh	SPG Status:	N/A
Fix Version/s:	[22.03]	Designer Contact:	Sumeet Patil	Change Type (SCR):	Operational Enhancement
Minor Version:	22.05.08	Expedite Changes:	Start Build	Estimate:	1466
Reporter:	Sumeet Patil	Regulation Reference:		Created:	12/26/2021 06:16 PM
Status:	System Test	Impact Analysis:	[Technology Impact]	Outreach Required:	No
Policy/Design Consortium Contact:	Laura Chavez	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&O
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	
Committee:	[Tech]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval: Approved by Laura Chavez on 1/12/2022

Current Design: The CalSAWS services applications run time environment uses JAVA version 8, Spring framework version 4.3 and SpringBoot version 2.1.2.

Request: Upgrade the CalSAWS services applications to JAVA 11, Spring framework 5.3.13 and SpringBoot version 2.6.1.

Recommendation:

Upgrade JAVA, Spring framework and SpringBoot for the following services -

- OCAT Service
- LRS Dashboard
- AMP
- Auditor
- File Service
- Kafka Producer Service

2. Upgrade the SpringBoot version for the following services -

- Lobby Services
- Journal Service
- Portal Service
- Task Service
- Appointment Service
- Activities Service
- Email Service
- Fiscal Service
- CalSAWS Service
- Imaging Service

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative Procedure N/A

Description:

Operational Impact:

Estimate: 1466

Automated Test :	380	Batch/Interfaces :	150	Batch Operations :	0
BenefitsCal :	350	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0

Eligibility :	40	Fiscal :	0	Forms Test :	0
Imaging :	5	IVR/CC :	0	Online :	80
Performance :	100	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	1	Tech Arch :	340	Tech ForgeRock :	0
Tech Ops :	20	Training :	0	Translation :	0

Content Revision Status-1: Accepted

Content Revision Description-1:

1. Recommendation Change:
Before: NA
After: NA

2. Estimate Change:
Before:
Automated Test ETC-1 = 85
Automated Test ETC-2 = 25
Automated Test ETC-3 = 110
Automated Test ETC-4 = 110

After:
Automated Test ETC-1 = 120
Automated Test ETC-2 = 60
Automated Test ETC-3 = 100
Automated Test ETC-4 = 100

3. Release Change:
Before: NA
After: NA

4. Funding Source Change:
Before: NA
After: NA

Content Revision Status-2: Accepted

Content Revision Description-2:

1. Recommendation Change:
Before:
Recommendation #1 - Upgrade JAVA, Spring framework and SpringBoot for the following services -
- OCAT Service
- LRS Dashboard
- AMP
- Auditor
- CHEWS
- File Service
- Kafka Producer Service

After: Chews upgrade part of CA-217158 instead.

Recommendation #1 - Upgrade JAVA, Spring framework and SpringBoot for the following services -
- OCAT Service
- LRS Dashboard
- AMP
- Auditor
- File Service
- Kafka Producer Service

2. Estimate Change:
Before: CalHEERS ETC-1 = 40
BenefitsCal ETC 1:=0
After: CalHEERS ETC-1 = 0 (CHEWS application will be upgraded with SCR CA-217158)
BenefitsCal ETC 1:=350 (As Portal Spring Boot service will be upgraded, these hours are to support integration testing)

3. Release Change:
N/A

4. Funding Source Change:
N/A

Pending CCB

**Content Revision
Status-3:
Content Revision
Description-3:**

1. Recommendation Change:
Before:

Upgrade the CalSAWS services applications to JAVA 11, Spring framework 5.3.13 and SpringBoot version 2.6.1.

After:

Upgrade the CalSAWS services applications to JAVA 11, Spring framework 5.3.18 and SpringBoot version 2.6.6.

Upgrading to these versions of spring/springboot to address vulnerability issue.

2. Estimate Change:

Before: Batch/Interfaces ETC Total = 50

GAGR ETC Total = NA

After: Batch/Interfaces ETC Total = 300

GAGR AT regression = 90

GAGR ST regression = 45

GAGR ETC Total = 135

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-4:
Content Revision
Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-238754] Integrate CalSAWS application with AWS Secrets Manager

Team Responsible:	Tech Arch	Assignee:	Erick Guanzon	SPG Status:	N/A
Fix Version/s:	[22.03]	Designer Contact:	Erick Guanzon	Change Type (SCR):	Operational Enhancement
Minor Version:	22.05.08	Expedite Changes:	Start Build	Estimate:	180
Reporter:	Sumeet Patil	Regulation Reference:		Created:	12/28/2021 02:20 PM
Status:	In Assembly Test	Impact Analysis:	[Technology Impact]	Outreach Required:	No
Policy/Design Consortium Contact:	Laura Chavez	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&O
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	
Committee:	[Tech]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval: Approved by Laura Chavez on 1/12/2022

Current Design:

The Oracle Database passwords for both CalSAWS Online application and Batch are not rotated. The Online application stores the database credentials within the Weblogic Server configuration and for Batch the credentials are hard coded in a properties file used by the Batch framework.

Request:

Update the CalSAWS Online application and Batch to support Oracle Database password rotation.

Recommendation:

1. Store Oracle database credentials in Amazon Web Services (AWS) Secret manager.
2. Update the CalSAWS Batch framework to support reading AWS secret manager entries for the database credentials.
3. Create a new Jenkins/Script pipeline that can support reading AWS secret manager entries for the database credentials and then update the Weblogic Server data source configuration for the Online application.
4. Rotate Oracle Database passwords on a set regular schedule and update its corresponding AWS secret manager entry.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

180

Automated Test :	0	Batch/Interfaces :	80	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	100	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision

Pending CCB

Status-1:

**Content Revision
Description-1:**

1. Recommendation Change:
Before: N/A
After: N/A
2. Estimate Change:
Before: Batch/Interfaces Hours were 80.
After: Batch/Interfaces Hours are 140.
3. Release Change:
Before: N/A
After: N/A
4. Funding Source Change:
Before: N/A
After: N/A

**Note: Extra hours are for a change in scope of unforeseen work, but the type of work still falls within the original design descriptions and recommendations.

**Content Revision
Status-2:
Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:
After:
4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:
Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:
After:
4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:
Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:



[CA-240523] Upgrade Jira to version 8.20.5 LTS

- Resolved: 04/16/2022 08:16 PM

Team Responsible:	System Test	Assignee:	Francis Paran	SPG Status:	N/A
Fix Version/s:	[22.03]	Designer Contact:	Francis Paran	Change Type (SCR):	Operational Enhancement
Minor Version:	22.04.16	Expedite Changes:	No	Estimate:	115
Reporter:	Francis Paran	Regulation Reference:		Created:	02/03/2022 02:17 PM
Status:	In Production	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design Consortium Contact:	Laura Chavez	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Assembly Test	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved via SNOW request# CHG0033772

Expedite Approval:

Current Design:

Upgrade Sandbox (SBX) Jira to version 8.20.5, a long term support (LTS) version which introduces newer features, bug fixes and enhancements to the system.

Version 8.20.5 LTS release notes: <https://confluence.atlassian.com/display/JIRASOFTWARE/JIRA+Software+8.20.x+release+notes>

Request:

The proposed Jira version to be updated to is 8.20.5 which will still support the existing add-ons, and extend long term support until October, 2023

CHG0033772 - Upgrade Sandbox Jira to 8.20.5

Recommendation:

Upgrade Sandbox (SBX) Jira to version 8.20.5, a long term support (LTS) version which introduces newer features, bug fixes and enhancements to the system.

Outreach

Description:

Migration Impact

Project tool only - no impact to end user.

Description:

Migration Impact

Analysis:

N/A - Jira tool must be upgraded in order to remain in support with Atlassian.

Alternative

Procedure

Description:

Operational Impact:

Estimate: 115

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	15	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	100	Training :	0	Translation :	0

Content Revision Status-1: Pending CCB

**Content Revision
Description-1:**

1. Recommendation Change: N/A
2. Estimate Change: N/A
3. Release Change:
Before: 22.02
After: 22.03
4. Funding Source Change: N/A

**Content Revision
Status-2:**

Pending SCRB

**Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:
After:
4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:**

Pending SCRB

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:
After:
4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

Pending SCRB

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:
After:
4. Funding Source Change:
Before:
After:



[CA-241998] Update BenefitsCal GR non compliance job to be able to send eMessage to BenefitsCal portal

- Resolved: 04/22/2022 10:21 AM

Team Responsible:	BenefitsCal	Assignee:	Rajesh Rudra	SPG Status:	Approved
Fix Version/s:	[22.03]	Designer Contact:	Howard Suksanti	Change Type (SCR):	Enhancement
Minor Version:	22.04.24	Expedite Changes:	Production Deployment	Estimate:	369
Reporter:	Howard Suksanti	Regulation Reference:		Created:	03/03/2022 10:49 AM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Dymas Pena	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Design	Migration Impact:	No	Funding Source ID:	
Committee:	[Self Service Portal]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Non-Committee Approval provided by Dymas Pena 03/28/2022

Expedite Approval: Approved by Karen J. Rapponotti on 3/28/2022

Current Design: PO19C1188 (GR Non Compliance Alert) sends a message to YBN and an email notification to customer to view the YBN message. The message is in English only in YBN.

YBN Message Subject: You have a message from your GR Worker

YBN Message Body: You failed to comply with a work-related requirement on \${Batch date (Monday-Friday)}. Please contact the Customer Service Center within two days at: 1-877-633-0294.

PO19C1189 (GROW Non Compliance Alert) sends a message to YBN and an email notification to customer to view the YBN message. The message is in English only in YBN.

YBN Message Subject: You have a message from your GROW Worker

YBN Message Body: You failed to comply with a work-related requirement on \${Batch date (Monday-Friday)}. Please contact your GROW Case Manager within two days.

Request: Modify PO19C1188 and PO19C1189 to send e-Message to BenefitsCal portal through BC - Message API.

Recommendation:

1. Modify PO19C1188 to send e-Message to BenefitsCal portal.
2. Modify PO19C1189 to send e-Message to BenefitsCal portal.

Outreach

Description:

Migration Impact Description: N/A.

Migration Impact Analysis: N/A.

Alternative Procedure Description:

Operational Impact:

Estimate: **369**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	179	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0

Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	155	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		

Content Revision Status-1: Pending CCB

Content Revision Description-1:

1. Recommendation Change:
Before:
After:
1. Added a note on the current design section that the section is for the existing YBN messages.
2. Updated the message type to 'NO' instead of 'NO-Notification'.
3. Updated the batch name in section 2.1.2 , 2.2.2 to 'PO' instead of 'PB'.
4. Overview section, adding the full description of the YBN acronym.
5. Requests section, adding clarification that this change is as a result of cutover to BenefitsCal.
6. Section 2.2.2, the msg has been updated.

All the changes are highlight in yellow in the content revision document.

Content Revision Status-2:

Content Revision Description-2:

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-3:

Content Revision Description-3:

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-4:

Content Revision Description-4:

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:



[CA-216597] DDID 2084: Relabel "GAIN" to "WTW" Throughout the CalSAWS Software (Hard Launch #6)

- Resolved: 04/28/2022 10:48 AM

Team Responsible:	Analytics	Assignee:	Milind Sawdadkar	SPG Status:	N/A
Fix Version/s:	[22.05]	Designer Contact:	Milind Sawdadkar	Change Type (SCR):	Enhancement
Minor Version:	22.04.28	Expedite Changes:	No	Estimate:	31
Reporter:	Ravneet Bhatia	Regulation Reference:		Created:	05/22/2020 11:15 AM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Carlos Camarena	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:	[Management Reports]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approval from Laura Chavez <ChavezL> on 03/27/2020.

Expedite Approval:

Current Design: Currently, certain reports have "GAIN" reference throughout the CalSAWS software. After the Analytics Re-Platforming, the "GAIN" references shall be relabeled to "WTW".

Request: Per DDID 2084, relabel "GAIN" to "WTW" throughout the CalSAWS Software.

Assumptions:

1 LRS OBIEE report requires modification to replace GAIN reference in the report title:

- # GAIN Caseload

• LRS System reports will require modifications to replace GAIN references in either the report title, report description or report contents:

- Potential Cal-Learn Eligible Report
- Cal-Learn Caseload Activity Report
- GAIN Provider Invoice Reconciliation Report
- DPSS Summary Cash Receipts Report
- GAIN Monthly Activity Report
- WTW/REP 30 Day Delinquent Report
- RS 50
- E2LITE Audit Report
- TANF Audit Report
- WPR Audit Report
- WINS Audit Report

Recommendation:

For this Hard Launch, the following LRS scheduled reports for the migration counties will be deployed into the CalSAW System:

- Potential Cal-Learn Eligible Report
- TANF Audit Report
- WINS Audit Report
- WPR Audit Report

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I Requirement

Procedure

Description:

Operational Impact:

Estimate:	31				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	31
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1: Accepted

Content Revision Description-1:

1. Recommendation Change:
N/A

2. Estimate Change:
N/A

3. Release Change:
Before: 22.03
After: 22.05

We are merging code into 22.05 branch so it can be tested in SYS6 in April. Once testing is done, we will change back to 22.03 and set minor version as 4/29

4. Funding Source Change:
N/A

Content Revision Status-2: Pending CCB

Content Revision Description-2:

1. Recommendation Change: N/A

2. Estimate Change: N/A

3. Release Change:
Before: 22.05
After: 22.03

4. Funding Source Change: N/A

Content Revision Status-3:

Content Revision Description-3:

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-4:

**Content Revision
Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-216620] DDID 1058 - Update Reports to remove System, County, or Agency references (Hard Launch #6)

- Resolved: 04/28/2022 10:57 AM

Team Responsible:	Analytics	Assignee:	Milind Sawdadkar	SPG Status:	N/A
Fix Version/s:	[22.05]	Designer Contact:	Milind Sawdadkar	Change Type (SCR):	Enhancement
Minor Version:	22.04.28	Expedite Changes:	No	Estimate:	94
Reporter:	Ravneet Bhatia	Regulation Reference:		Created:	05/22/2020 01:30 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Carlos Camarena	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:	[Management Reports]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approval from Laura Chavez <ChavezL> on 03/27/2020.

Expedite Approval: Current reports contain System, County, or Agency References.

Request: The Contractor shall update and or remove any System, County, or Agency specific references/logos from all Scheduled and On Request Reports.

Recommendation: 1. Remove and/or update system, county or agency specific references/logos from the following 451 reports.

For this Hard Launch, the following LRS scheduled reports for the migration counties will be deployed into the CalSAW System:

- Daily Collection Disposition Report
- Daily EBT Reactivates and Card Replacements Report
- Daily EVOC EVSVS Report
- Daily Excess Recoupment Report
- Daily Journal Voucher Warrant Report
- Daily Payroll Certification Report
- Daily Voucher Activity Report
- DCFS MEDS Alerts Summary Report
- DCFS MEDS Worker Journal Detail Report
- DCFS Overpayment Collection Monthly Report
- GR Lodging Paid Report Accrual Month
- GR Sanctions Report
- GROW Caseload Report
- GROW Class Attendance Report
- GROW Job Placement Report
- GROW Participation Report
- Homeless Assistance Program Issuances Report
- IAR Balance Report
- Intake Statistics - Applications Report
- Intake Statistics - Pending Applications, New Approvals and Denials Report
- JVW Daily Details Report
- Kin-GAP Redetermination Report
- Medi-Cal Renewals Listing Report
- Medi-Cal Rescissions Report
- MEDS Administrative Program and Office Report
- MEDS Critical and ZZZ Alerts Report
- Mental Health and Substance Use Disorder Participation Report
- Month End Authorization Report
- Month-End CalFresh EBT Cancellations and Expungements Report

Month-End EBT Repayments Report
 Month-End JVV Cancellations and Expungements Report
 Monthly Collection Disposition Report
 Monthly Duplicate Payment Report
 Monthly Duplicate Vendor Report
 Monthly DVS MHS CLA Report
 Monthly Journal Voucher Warrant Report
 Monthly Payroll Certification Report
 Non Assistance CalFresh Outreach Application Status Report
 Non LRS SWR Payments Report
 Non-SWR Payments Report
 Payment Request Report
 Payroll Customer and Vendor Warrant Cancellations and Outlaws Report
 Payroll Customer EBT Cancellations and Expungements Report
 Potential Cal-Learn Eligible Report
 Potential Child Care Stage 1 to Stage 2 Case Transfers Report
 PRUCOL Case Tracking Report
 Receipt Mass Upload Report
 Redetermination - Final Exception Report
 SSI Approval Denial Report
 SSI Caseload Counts Report
 SSI-SSA Case Activity Monthly Report
 SSI-SSP Activity Monthly Report
 Stage 1 Child Care Authorizations
 Stage 1 Child Care Payments Report
 Supplemental Homeless Assistance Issuances Report
 Supportive Services Issuances Report
 TANF Audit Report
 Transitional CalFresh Report
 TTC Mass Upload Collections Monthly Report
 TTC Mass Upload Collections Weekly Report
 Unclaimed Funds Report
 Unmatched eCAPS Cancellations Report
 Unposted Receipts Daily Activity Report
 Unposted Receipts Monthly Activity Report
 Unrecorded EBT Payment Report
 Vendor Payroll Warrant Register Daily Report
 Vendor Payroll Warrant Register Monthly Report
 WFPI Child Care Referrals By Agency Monthly Report
 WFPI Convictions and IPV Sanctions Report
 WFPI Early Fraud Detection and Prevention - SFIS Matches Report
 WFPI Early Fraud Detection and Prevention Report
 WFPI Production Report
 WINS Audit Report
 Work Order Report - Staff
 Work Order Report - Supervisor
 WPR Audit Report

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I Requirement

Procedure

Description:

Operational Impact:

Estimate: 94

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0

Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	94
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1: Accepted

Content Revision Description-1:

1. Recommendation Change:
N/A

2. Estimate Change:
N/A

3. Release Change:
Before: 22.03
After: 22.05

We are merging code into 22.05 branch so it can be tested in SYS6 in April. Once testing is done, we will change back to 22.03 and set minor version as 4/29

4. Funding Source Change:
N/A

Content Revision Status-2: Pending CCB

Content Revision Description-2:

1. Recommendation Change: N/A

2. Estimate Change: N/A

3. Release Change:
Before: 22.05
After: 22.03

4. Funding Source Change: N/A

Content Revision Status-3:

Content Revision Description-3:

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-4:

Content Revision Description-4:

1. Recommendation Change:
Before:
After:

2. Estimate Change:



[CA-216627] DDID 720 - Activate On Request Reports for the 58 Counties (Hard Launch #6)

- Resolved: 04/28/2022 11:00 AM

Team Responsible:	Analytics	Assignee:	Milind Sawdadkar	SPG Status:	N/A
Fix Version/s:	[22.05]	Designer Contact:	Milind Sawdadkar	Change Type (SCR):	Enhancement
Minor Version:	22.04.28	Expedite Changes:	No	Estimate:	62
Reporter:	Ravneet Bhatia	Regulation Reference:		Created:	05/22/2020 01:39 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Carlos Camarena	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:	[Management Reports]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approval from Laura Chavez <ChavezL> on 03/27/2020.

Expedite Approval: On-Request Reports for the 58 Counties are currently not activated.

Request: Revised requirement approved on January 14, 2020 via App Dev Lead meeting: The CONTRACTOR shall activate the following On Request Reports for the 58 Counties. There will not be a reconciliation effort across C-IV reports and similar LRS reports. These reports will continue to account for the information being displayed as they do in their respective Systems. Counties can elect to not display certain reports to their county users by not administrating the security rights to view them.

- 1) Active SSI-SSA Cases Foster Care Discontinued Report
- 2) Application Activity Report
- 3) CalWORKs and CalFresh Redetermination or Recertification Appointment Report
- 4) CCSAS Download Report- All Distributions
- 5) Customer Latest Activity Report
- 6) Customer Reporting Progress Detail Report
- 7) E2LITE Audit Report
- 8) EBT End of Day Report
- 9) Employee Contact List
- 10) GAIN Provider Invoice Reconciliation Report
- 11) Intake Statistics - Pending Applications, New Approvals and Denials Report
- 12) Monthly Productivity List Export Report
- 13) Pending Applications Report
- 14) RE Date Report
- 15) Receipt Mass Upload Report
- 16) Release Note Report
- 17) TANF Audit Report
- 18) Unassigned Program List
- 19) WINS Audit Report
- 20) Work Participation Rate Report
- 21) WPR Audit Report

Recommendation:

1. Activate the following On Request reports for all 58 counties:
 - CalWORKs and CalFresh Redetermination or Recertification Appointment Report (On Request)
 - CCSAS Download Report (On Request)
 - E2LITE Audit Report (On Request)
 - EBT End of Day Report (On Request)
 - GAIN Provider Invoice Reconciliation Report (On Request)
 - Intake Statistics - Pending Applications, New Approvals and Denials Report (On Request)
 - TANF Audit Report (On Request)
 - WINS Audit Report (On Request)
 - WPR Audit Report (On Request)

- Active SSI-SSA Cases Foster Care Discontinued Report
 - Application Activity Report
 - Customer Latest Activity Report
 - Customer Reporting Progress Detail Report
 - Employee Contact List
 - Monthly Productivity List Export Report
 - Pending Applications Report
 - RE Date Report
 - Receipt Mass Upload Report
 - Release Note Report
 - Unassigned Program List
 - Work Participation Rate Report
2. Validate the availability and generation of all 21 On Request reports from recommendation #1.

For this Hard Launch, the following LRS scheduled reports for the migration counties will be deployed into the CalSAW System:
 Intake Statistics - Pending Applications, New Approvals and Denials Report
 TANF Audit Report
 WINS Audit Report
 WPR Audit Report
 • LA COUNTY ONLY:
 GROW Class Attendance Report
 Work Order Report - Staff
 Work Order Report – Supervisor

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I Requirement

Procedure

Description:

Operational Impact:

Estimate: 62

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	62
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision

Accepted

Status-1:

Content Revision

1. Recommendation Change:

Description-1:

N/A

2. Estimate Change:

N/A

3. Release Change:

Before: 22.03

After: 22.05

We are merging code into 22.05 branch so it can be tested in SYS6 in April. Once testing is done, we will change back to 22.03 and set minor version as 4/29

4. Funding Source Change:
N/A

Pending CCB

**Content Revision
Status-2:
Content Revision
Description-2:**

1. Recommendation Change: N/A

2. Estimate Change: N/A

3. Release Change:
Before: 22.05
After: 22.03

4. Funding Source Change: N/A

**Content Revision
Status-3:
Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:
Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:



[CA-216629] DDID 714 - Activate Scheduled Reports for the 57 Migration Counties (Hard Launch #6)

- Resolved: 04/28/2022 10:48 AM

Team Responsible:	Analytics	Assignee:	Milind Sawdadkar	SPG Status:	N/A
Fix Version/s:	[22.05]	Designer Contact:	Milind Sawdadkar	Change Type (SCR):	Enhancement
Minor Version:	22.04.28	Expedite Changes:	No	Estimate:	94
Reporter:	Ravneet Bhatia	Regulation Reference:		Created:	05/22/2020 01:41 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Carlos Camarena	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:	[Management Reports]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approval from Laura Chavez <ChavezL> on 03/27/2020.

Expedite Approval: Current design does not contain Scheduled Reports for the 57 migration counties.

Request: The CONTRACTOR shall activate the following Scheduled Reports for the 57 Migration Counties except for those Reports that are specific to Los Angeles County. There will not be a reconciliation effort across C-IV reports and similar LRS reports. These reports will continue to account for the information being displayed as they do in their respective Systems. Counties can elect to not display certain reports to their county users by not administrating the security rights to view them.

Recommendation: For this Hard Launch, the following LRS scheduled reports for the migration counties will be deployed into the CalSAW System:

- GR Lodging Paid Report Accrual Month
- IAR Balance Report
- Medi-Cal Renewals Listing Report (Report ID 30010)
- Medi-Cal Renewals Listing Report (Report ID 30263)
- Medi-Cal Renewals Listing Report (Report ID 30264)
- MEDS Administrative Program and Office Report
- MEDS Critical and ZZZ Alerts Report
- Month-End EBT Repayments Report
- Monthly Duplicate Payment Report
- Monthly Duplicate Vendor Report
- Non Assistance CalFresh Outreach Application Status Report
- Payroll Customer and Vendor Warrant Cancellations and Outlaws Report
- Potential Cal-Learn Eligible Report
- Potential Child Care Stage 1 to Stage 2 Case Transfers Report
- PRUCOL Case Tracking Report
- SSI Approval Denial Report
- SSI Caseload Counts Report
- SSI-SSA Case Activity Monthly Report
- Transitional CalFresh Report
- WFPI Child Care Referrals By Agency Monthly Report
- WFPI Convictions and IPV Sanctions Report
- WFPI Early Fraud Detection and Prevention Report
- WFPI Production Report

Activate the following LRS scheduled reports for the migration counties:

- 1) 1099 Monthly Control Report
- 2) Child Support Cooperation Report
- 3) Controls Unreceived Voucher Report

- 4) Daily EBT Reactivates and Card Replacements Report
- 5) Daily Excess Recoupment Report
- 6) Duplicate Persons Report
- 7) EBT Out of County State Transactions Report
- 8) EBT Replacements Report
- 9) Excess Recoupment Monthly Activity Report
- 10) Excess Recoupment with Transactions Detail Report
- 11) MEDS Administrative Program and Office Report
- 12) MEDS Critical and ZZZ Alerts Report
- 13) MEDS Critical ZZZ Alerts 3 Months Report
- 14) Month-End EBT Repayments Report
- 15) Monthly Duplicate Payment Report - RDB
- 16) Monthly Duplicate Vendor Report
- 17) Non Assistance CalFresh Outreach Application Status Report
- 18) Payments on Hold More than 30 Days Report
- 19) Payroll Customer and Vendor Warrant Cancellations and Outlaws Report
- 20) Potential Cal-Learn Eligible Report
- 21) Potential Child Care Stage 1 to Stage 2 Case Transfers Report
- 22) PRUCOL Case Tracking Report
- 23) SSI Caseload Counts Report
- 24) SSI-SSA Case Activity Monthly Report
- 25) Transitional CalFresh Report
- 26) WFPI Child Care Referrals By Agency Monthly Report
- 27) WFPI Convictions and IPV Sanctions Report
- 28) WFPI Early Fraud Detection and Prevention Report
- 29) WFPI Production Report
- 30) WTW 30 Day Delinquent Report
- 31) WTW and REP Caseload Activity Report
- 32) WTW Plan Report
- 33) CalWORKs, CalFresh and Medi-Cal Case Discontinuance Monthly Report
- 34) Cash EBT Production Reconciliation Report
- 35) ABD 217 Report
- 36) Batch Calendar Report
- 37) Cumulative ELP Authorizations Report
- 38) GR Individuals who are Greater than 64 Years and 10 Months Detail Report
- 39) GR Lodging Paid Report Accrual Month
- 40) SSI Approval Denial Report
- 41) Benefit Recovery Management Report
- 42) BWS Consolidated Workload Report
- 43) CalFresh EBT Production Reconciliation Report
- 44) CalHEERS Horizontal Integration Detail Report with MC
- 45) Cash and CalFresh EBT Account Activity Report
- 46) Changed Payee Address and EBT Audit Report
- 47) Child Support Cooperation Report
- 48) Collections Receipt Daily Report
- 49) Collections Receipt Monthly Report
- 50) DCFS Claim Data Report
- 51) DCFS Overpayment Collection Monthly Report
- 52) DCFS Overpayment Identified Monthly Report
- 53) DCFS Suspended Vendor Daily Report
- 54) Duplicate Aid Report
- 55) E-HIT Exception Report Error Message Received from CalHEERS
- 56) E-HIT Exception Report MAGI Ineligibles from CalHEERS Need Case Authorization
- 57) E-HIT Exception Report No Response from CalHEERS
- 58) Excessive Manual/Special Payment Audit Report
- 59) Excessive Rescind Audit Report
- 60) Excessive Retro Payment Report
- 61) IAR Balance Report
- 62) Integrated Payroll Benefit Issuance Detail Claiming Report
- 63) Integrated Payroll Benefit Issuance Detail Claiming Report By Case
- 64) Integrated Service Payment / Valuable Detail Claiming Report (Daily)
- 65) Integrated Service Payment / Valuable Detail Claiming Report (Monthly)

- 66) Issuance Exception Report
- 67) Main Payroll Benefit EBT Production Reconciliation Report
- 68) Medi-Cal Renewals Listing Report (Report ID 30010)
- 69) Medi-Cal Renewals Listing Report (Report ID 30263)
- 70) Medi-Cal Renewals Listing Report (Report ID 30264)
- 71) MEDS Weekly Alerts Detailed Report
- 72) Outstanding Collection Balance Report
- 73) Recovery Account Transaction Report
- 74) Retroactive Aid Code Adjustment Detail Report
- 75) Skipped Issuance Report
- 76) WTW and REP Caseload Activity Report

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I Requirement

Procedure

Description:

Operational Impact:

Estimate:

94

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	94
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision

Accepted

Status-1:

Content Revision

Description-1:

1. Recommendation Change:
N/A

2. Estimate Change:
N/A

3. Release Change:
Before: 22.03
After: 22.05

We are merging code into 22.05 branch so it can be tested in SYS6 in April. Once testing is done, we will change back to 22.03 and set minor version as 4/29.

4. Funding Source Change:
N/A

Content Revision

Status-2:

Pending CCB

Content Revision

Description-2:

1. Recommendation Change: N/A

2. Estimate Change: N/A

3. Release Change:
Before: 22.05
After: 22.03

4. Funding Source Change: N/A

**Content Revision
Status-3:
Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:
Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:



[CA-226839] DDID 2216, 2725 FDS CSC: External Party Access IVR

Team Responsible:	Contact Center	Assignee:	Aishvarya Sadasivam	SPG Status:	N/A
Fix Version/s:	[22.05]	Designer Contact:	Pandya P. Amitkumar	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	1808
Reporter:	Charles Heo	Regulation Reference:		Created:	03/28/2021 06:52 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Darcy Alexander	Training Impacted:	[Job Aid, Online Help]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[IVR & Contact Center]	Approved by Committee:	01/07/2022	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:					
Expedite Approval:					
Current Design:					
<p>In the CalSAWS, only the Case Person has access to Interactive Voice Response (IVR) and they can call in using their voice as a password or the Personal Identification Number (PIN). Therefore, IVR PIN is only being displayed in Contact Detail page with the case person's information. This functionality does not currently exist in the IVR. External parties currently do not have a separate phone number to call to be connected to the correct county IVR.</p>					
Request:					
<p>Add 'IVR PIN' field and a 'Reset PIN' button next to it in Resource Detail page, Foster Care Resource Detail page, and Money Management Resource Detail page. Add the new PIN Letter for External Party Access. Create call flow in Amazon Connect platform for customer Service Center solution to allow authorized external parties (CBO's, other Providers, County Agencies) to call a specific phone number, authenticate with a PIN, and be transferred to the call's destination County agent.</p>					
Recommendation:					
<ol style="list-style-type: none"> 1. Modify Resource Detail page, Foster Care Resource Detail page and Money Management Resource Detail page to add 'IVR PIN' field and a 'Reset PIN' button next to it. 2. Add the new CSF 181 – PIN Letter for External Party Access to CalSAWS. <ol style="list-style-type: none"> a. A new form/hoa header will be implemented to be used for the CSF 181. 3. Configure External Party Access call flow in the AWS connect platform. 4. Updates to the following batch logic for organization only forms: <ol style="list-style-type: none"> a) Print Central Batch b) Balancer batch c) Rendering batch 					
Outreach Description:					
CRFI will be sent out to collect a phone number from counties not currently on the Amazon Connect platform.					
Migration Impact Description:					
N/A					
Migration Impact Analysis:					
Alternative Procedure Description:					
N/A					
Operational Impact:					
Estimate:					
1808					
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	405	DBA :	0	Design :	77

Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	5	IVR/CC :	720	Online :	203
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	398	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1: Accepted

Content Revision Description-1:

1. Recommendation Change:
 Updates to sections for Online pages (sections 2.1 - 2.4).
 Updates to sections for Client Correspondence changes (sections 2.7 and 2.8)
 Added assumptions 8-10 in section 1.4.

2. Estimate Change:
 Before:
 Online ETC 1 - 203
 System Test ETC 1 - 334

After:
 Online ETC 1 - 234
 System Test ETC 1 - 344

Content Revision Status-2: Accepted

Content Revision Description-2:

1. Recommendation Change:
 Added recommendation - Updates to the following batch logic for organization only forms: a) Print Central Batch b) Balancer batch c) Rendering batch
 Added sections 2.9 - 2.11 in design document.
 Removed section 2.6 in design document

2. Estimate Change:
 Before:
 Client Correspondence ETC 1 - 195
 System Test Support ETC 1 - 344

After:
 Client Correspondence ETC 1 - 370
 System Test Support ETC 1 - 398

Content Revision Status-3: Pending CCB

Content Revision Description-3:

1. Recommendation Change:
 Removed section 2.10 and updated section 2.11.1 overview.

Content Revision Status-4:

Content Revision Description-4:

1. Recommendation Change:
 Before:
 After:

2. Estimate Change:
 Before:
 After:

3. Release Change:
 Before:
 After:

4. Funding Source Change:
 Before:
 After:



[CA-229078] GA GR EDBC Phase 5 Batch 3 - Negative Action, Manual EDBC

Team Responsible:	Eligibility	Assignee:	Srinivas Sajja [X]	SPG Status:	N/A
Fix Version/s:	[22.05]	Designer Contact:	Thomas Lazio	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	2724
Reporter:	Girish Chakkingal	Regulation Reference:		Created:	05/24/2021 03:03 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Adelaide Mendoza	Training Impacted:	[Job Aid, Online Help]	Funding Source:	Other
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[GA/GR]	Approved by Committee:	03/23/2022	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Approved - Jo Anne Osborn 02/03/22

Current Design:

The GA/GR (Los Angeles) solution in the CalSAWS system allows users to create and issue benefits using the manual EDBC option but does not include that option for the GA/GR Automated Solution program. Furthermore, the negative action for the GA/GR Automated Solution program does not include all the negative action reasons needed for CalWIN counties.

There are some general appointment types in the CalSAWS that can be used to schedule an appointment for any program and some appointments are specific to the GR Program only. Currently, CalSAWS do not have some appointment categories and types that are required for the GA/GR program.

Also, there is no EDBC logic for failing the GA/GR Automated Solution program when a customer does not show for required appointments.

Request:

The GA/GR Automated Solution will be expanded to allow users to create and issue benefits using the manual EDBC option as well allow users to perform negative action on the program and program persons with the appropriate negative action reasons.

Add Appointment Categories and Appointment Types in the Customer Appointment Detail page.

Add the 'Appointment Summary' page and the 'Appointment Detail' page in CalSAWS.

Also, customer appointment EDBC logic will be added for program failure when customer is a 'No Show' for required appointment.

Recommendation:

1. Update SSIAP Detail Page
2. Update Living Arrangements Detail Page
3. Update Money Management Detail Page
4. Add a new page: GA/GR Automated Solution EDBC (Manual)
5. Update User System Configuration for GA/GR Automated Solution EDBC (Manual) detail page.
6. Update Program Configuration Detail for GA/GR Automated Solution EDBC (Manual) detail page.
7. Allow Multi-Month Manual EDBC.
8. Allow Auto Advanced RE for Manual EDBC.
9. Add Manual EDBC Reason.
10. Update existing status reasons and add new status reasons for GA/GR Automated Solution Negative Action processing.
11. Negative Action Correspondences.
12. Update Appointment Category dropdown to add 'GA/GR Intake Interview and 'Re-Evaluation GA/GR Interview' in the Customer Appointment Detail page.
13. Update Appointment Type dropdown to add 'GA/GR Employment Services', Client Referral', and GA/GR Verification in the Customer Appointment Detail page.
14. Add the 'Appointment Summary' page and the 'Appointment Detail' page.
15. Add EDBC Appointment 'No Show' Logic for GA/GR Automated Solution Program
16. Appointment No Show Correspondences
17. Update Non-Citizen table.
18. Additional Changes to Approval NOA Functionality
19. Educational Grant Functionality

- 20. Pregnancy Rule Correspondences
- 21. Add new Appointment Summary Admin Batch.
- 22. Update Income Multiplier Logic for GA/GR Automated Solution EDBC
- 23. Update EDBC logic to display property limit amount for all scenarios when countable property amount is greater than zero.
- 24. Update GA/GR Automated Solution EDBC Summary Page - Potential Grant Based on AU Monthly Needs Calculation
- 25. Considered timely switch for GA/GR' flag
- 26. GA/GR Change and Other Additional Correspondences
- 27. Additional EDBC Reason Codes

Outreach

Description:

Migration Impact

Description:

General Assistance/General Relief functionality will be implemented as a new program for the 57 counties aside from Los Angeles. Los Angeles GA/GR functionality will not be modified.

Migration Impact

Analysis:

Alternative

Run Online EDBC

Procedure

Description:

Operational Impact:

Estimate:

2724

Automated Test :	30	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	402	DBA :	0	Design :	287
Eligibility :	1195	Fiscal :	0	Forms Test :	352
Imaging :	0	IVR/CC :	0	Online :	221
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision

Status-1:

Pending CCB

Content Revision

Description-1:

1. Recommendation Change:

Before:

Manual EDBC validation requirement 2.4.3.3.f : If the program status is Active and a Member is open and does not have an aid code set: "An aid is required to save the Manual EDBC detail page. Please go to the program configuration override page to set the aid code."

After:

Removed Manual EDBC validation requirement 2.4.3.3.f as the validations in 2.4.3.3d and 2.4.3.3e require that aid code is set. Therefore, it cannot be tested

2. Estimate Change: N/A

3. Release Change: N/A

4. Funding Source Change: N/A

Content Revision

Status-2:

Content Revision

Description-2:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:
Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:
Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:



[CA-229976] DDID 347 - Migrate Rush Warrant Functionality and Warrant Print Stocks to CalSAWS for CalWIN Counties - Phase 3

Team Responsible:	Client Correspondence	Assignee:	Sahithi Pabba	SPG Status:	N/A
Fix Version/s:	[22.05]	Designer Contact:	Connor Gorry	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	160
Reporter:	Rainier Dela Cruz [X]	Regulation Reference:		Created:	06/14/2021 11:28 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	EpplerSE - Approved	Consortium Review Approval Date:	02/16/2022		

Non-Committee

Review:
Expedite Approval: Karen Rapponotti on 02/14/2022
Current Design: The Rush Warrant templates for all CalWIN Migration Counties do not exist in CalSAWS.
Request: The CONTRACTOR shall migrate the following for the 18 CalWIN Counties:
 1) County Warrant Print Stock Template
Recommendation: Create the Warrant Print Stock Template for the following CalWIN Counties: San Diego, San Luis Obispo, Santa Cruz, Solano, Sonoma, Tulare, Yolo

Outreach

Description:
Migration Impact Description:
Migration Impact Analysis:
Alternative Procedure Description:
Operational Impact:
Estimate: 160

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	130	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	30	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Recommendation Change:
 Before: Spreadsheet had one variable for Address for Yolo County. Yolo County and SLO County XDPs did not have watermark.

After: Spreadsheet updated to add 'Payee Name' for Yolo County; XDP updates to add Payee Name field for Yolo County, watermark for Yolo and SLO counties, aligning them with other warrants.

2. Estimate Change:

Before:

Client Correspondence - 130

System Test - 30

After:

Client Correspondence - 135

System Test - 35

Content Revision

Status-2:

Content Revision

Description-2:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-3:

Content Revision

Description-3:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-4:

Content Revision

Description-4:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

 **[CA-231067] Update Trinity County Warrant template mapping**

Team Responsible:	Client Correspondence	Assignee:	Ivan Miranda	SPG Status:	Approved
Fix Version/s:	[22.05]	Designer Contact:	Connor Gorry	Change Type (SCR):	Enhancement
Minor Version:	22.06.02	Expedite Changes:	Start Build	Estimate:	75
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	07/14/2021 11:53 AM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Fiscal]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Wendy Cloud (Trinity) - Approved - 07/14/2021

Expedite Approval: Karen Rapponotti - Approved - 07/14/2021

Current Design: Trinity County has the Aid Code/Case Number and Foster Care/AAP Child Name on the Warrants. The written out dollar amount displays through the window envelope.

Request: Trinity County has requested to update the Warrant Print template mapping

Recommendation: Update Trinity County Warrant Print template mapping:
 -Move the Aid Code to the Check Stub portion
 -Move the Case Number to the Check Stub portion
 -Move the Foster Care/AAP Child Name to the Check Stub portion; Code change to stop FC/AAP child name from populating on the upper check portion for Trinity County only.
 -Move the written out dollar amount to ensure it will not be visible through window envelope (Note: Also print on the Check Stub portion).

Outreach Description: This SCR will be implemented after C-IV migration.

Migration Impact Description:
Migration Impact Analysis: Continue using existing template.

Alternative Procedure Description:
Operational Impact: Estimate: **75**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	75	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1: Pending CCB

**Content Revision
Description-1:**

1. Estimate Change:
Before:
Client Correspondence - 75
System Test - 0
Online - 0
After:
Client Correspondence - 75
System Test - 20
Online - 5

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:



[CA-232660] Cal-OAR 19 Update WTW Program Status criteria

- Resolved: 04/26/2022 08:45 AM

Team Responsible:	Batch/Interfaces	Assignee:	Eric Perkins	SPG Status:	Approved
Fix Version/s:	[22.05]	Designer Contact:	Jennifer Muna	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	Start Build	Estimate:	415
Reporter:	Gingko Luna	Regulation Reference:	Cal-OAR 19	Created:	08/25/2021 09:35 AM
Status:	Test Complete	Impact Analysis:	[Data Impact]	Outreach Required:	No
Policy/Design	Gingko Luna	Training Impacted:	[N/A]	Funding Source:	Premise
Consortium Contact:		Migration Impact:	No	Funding Source ID:	Cal-OAR
Project Phase (SCR):	Production	Approved by Committee:		Other Agency Cross Reference:	
Committee:	[Welfare to Work/ WPR]	Consortium Review Approval:			
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by Karen J. Rapponotti 12/7/21

Expedite Approval: Approved by Karen J. Rapponotti on 01/27/2022

Current Design: Certain Cal-OAR data elements is being reported only for CalWORKs individuals with an active WTW status on the last day of the report month. CDSS has identified the data elements that will need to be updated in CalSAWS in order to transmit proper data for every CalWORKS individual regardless of their Welfare to Work (WTW) program status.

The Employment Hours for Attendance Hours (ATT_HRS) is currently derived from the Actual Hours Information section on the Employment Hours Detail page. The Actual Hours Information section displays documented employment hours for each day/week. The Employment hours will need to be derived from the 'Total Monthly Hours' field.

Request: CalSAWS to transmit the values for specific data elements in the Cal-OAR19x files for individuals in all WTW program statuses.

Recommendation: 1. Update the following data elements to transmit to CDSS regardless of WTW program status:

- a. Ancillary Services Need Indicated (ANC_IND)
- b. Ancillary Services Received (ANC_REC)
- c. Attendance Hours (ATT_HRS)
- d. Child Care Need Indicated (CH_NEED)
- e. Stage One Child Care Received (CH_REC)
- f. Completed OCAT/Appraisal within 30 days after Aid is Granted (COM_ADAY)
- g. Completed OCAT/Appraisal (COM_OAPP)
- h. Eligible for Child Care (ECC)
- i. Participated in First Activity (PAR_ACT)
- j. Granted Aid and Required to Complete OCAT/Appraisal (REQ_CAPP)
- k. Scheduled for Next Activity (SCH_NACT)
- l. Scheduled to Participate in First Activity (SCH_PACT)
- m. Attended Orientation (WTW_ATT)
- n. Scheduled to Attend Orientation (WTW_SATT)
- o. Received at Least One Transportation Service (WTW_V_TR)
- p. Granted Aid in Previous Quarter (WTW_V_A)

2. Update the reporting criteria of the following data elements to look for WTW program status '01-Active', '1a – Good Cause', '1b – Non-Compliance' and '3a - Exempt Volunteer':

- a. WTW Eligible Home Visiting Participants who Finished Participation and any Exemptions (WTW_HV_E)
- b. WTW Eligible Former HVI Participants with Verified Participation in WTW (WTW_HV_W).

3. Update the logic in Cal-OAR19B to derive the Employment hours for the Attendance Hours (ATT_HRS) from the 'Total Monthly Hours' field.

Outreach Description:

Migration Impact Description: CalSAWS is updating the existing logic in the CalOAR interface per CDSS request.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact Estimate:

415

Automated Test :	0	Batch/Interfaces :	247	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	133	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1: Accepted

Content Revision Description-1:

1. Recommendation Change:

Before:

- Line items i & ii for Section 2.1.2.1 under 2.1.2.1.d,
- Line items i & ii for Section 2.3.2.2 under 2.3.2.2.c
- Line items i & ii for Section 2.5.2.1 under 2.5.2.1.c
- Section 2.3.2.1, design mentions if there are no total monthly hours, then to capture latest employment hours retroactively up to 5 months.
 - Attendance hours example mentions looking back 5 months to pull employment hours if no hours reported in January 2022.
 - Chart for multiple Employment in section 2.3.2.1.a
- Section 2.4.2.1.b.ii.1, response option description does not mention individuals with WTW/REP program
- No Assumption #3
- No example in Section 2.2.2.c.i

After:

- Moved Line items i & ii for Section 2.1.2.1 under 2.1.2.1
- Moved Line items i & ii for Section 2.3.2.2 under 2.3.2.2
- Moved Line items i & ii for Section 2.5.2.1 under 2.5.2.1
- Updated Section 2.3.2.1, to if are no total monthly hours, then to capture actual hours from the WPRD_PERS_ACTIV_DETL table for the report month.
 - Updated Attendance hours example to capture actual hours from WPRD report for report month January 2022.
 - Removed Chart for multiple Employment in section 2.3.2.1.a
- Updated Section 2.4.2.1.b.ii.1, response option description to include individuals with WTW/REP program in measurement period
- Added Assumption #3 stating all references to WTW are inclusive of REP. This component has not changed since implementation of CA-204569 | CIV-102191.
- Added example in Section 2.2.2.c.i for REQ_CAPP data element.

2. Estimate Change:

Before:

Batch/Interfaces ETC 1: 222
Batch/Interfaces ETC Total: 222

After:

Batch/Interfaces ETC 1: 247
Batch/Interfaces ETC Total: 247

3. Release Change:

N/A

4. Funding Source Change:
N/A

**Content Revision
Status-2:**

Pending CCB

**Content Revision
Description-2:**

1. Recommendation Change:
N/A

2. Estimate Change:
Before:
System Test Support ETC 1:133
System Test Support ETC Total:133

After:
System Test Support ETC 1:173
System Test Support ETC Total:173

3. Release Change:
N/A

4. Funding Source Change:
N/A

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:



[CA-235013] Add a Default NOA for Failed to Complete Determination

Team Responsible:	Client Correspondence	Assignee:	Vicente Romero	SPG Status:	Approved
Fix Version/s:	[22.05]	Designer Contact:	Tiffany Huckaby	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	968
Reporter:	Tiffany Huckaby	Regulation Reference:		Created:	10/12/2021 05:37 PM
Status:	System Test	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:	[Job Aid, Online Help]	Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	Correspondence Phase I
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Correspondence User Group approved on 2/16/2022

Expedite Approval: Approved by Karen Rapponotti on 11/16/2021

Current Design: CalSAWS does generate a Denial/Discontinuance NOA for the failure reasons Failed to Complete Determination and Failed to Complete Redetermination for specific scenarios. Outside of specific program scenarios no Denial/Discontinuance NOA will generate solely off of the Negative Action reasons.

Request: Add Denial/Discontinuance NOAs for Failed to Complete Determination and Failed to Complete Redetermination specifically for Medi-Cal, CalWORKs, Immediate Need, and CalFresh.

- Recommendation:**
- 1.) Add a Failed to Complete Determination Default NOA for CalFresh, CalWORKs, and Immediate Need.
 - 2.) Add a Failed to Complete Determination Default NOA specifically for Medi-Cal.
 - 3.) Add a Failed to Complete Redetermination Default NOA for CalWORKs.
 - 4.) Add Form Versions in Template Repository of the following NOA Templates:
 - M40-171A
 - M40-181
 - MC 239 A
 - 5.) Add the newest State version CF 377.1A (8/21) to the Template Repository. Note: This will not change the existing DFA 377.1A generated via Batch. See design document for details.

Outreach Description: Migration Impact Description: Migration Impact Analysis: Alternative Procedure Description: Operational Impact: Estimate: **968**

Generate a manual NOA via Template Repository.

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	479	DBA :	0	Design :	120
Eligibility :	0	Fiscal :	0	Forms Test :	0

Imaging :	10	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	42	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	196	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Recommendation Change:

Before:

- 1.) Recommendation 2.2.4 references outdated message fragment.
- 2.) Recommendation 2.5.2 references the NA 290 template.
- 3.) Recommendation 2.6.2 has a typo (missing space). Form Number is inconsistent with the NOA and mockups.
- 4.) Translation spreadsheet provided Footer in Spanish.
- 5.) M40-171A and M40-181 do not match Design and other Forms in the SCR as they are missing the Text Field under the Regulation Section.

After:

- 1.) Updated the Design Document (Recommendation 2.2.4) Medi-Cal Denial message to the correct MC_DN_TN_BIC_MESSAGE and updated the mockup to match
- 2.) Updated the Design Document (Recommendation 2.5.2) to correctly reference the NA 530. This is only an update to the Note in the Design Document.
- 3.) Corrected typo in Form name in Design Document (Recommendation 2.6.2) to match mockups, 'MC 239 A (5/07)'.
- 4.) Updated Footer Spanish translations attachment to match CalSAWS Form standards.
- 5.) Updated Form Mockups for M40-171A and M40-181 to include the REG_SECTION text field to match the other Forms and Design Document.
- 6.) Added Barcode for Imaging to all Form Recommendations (Recommendations 2.4, 2.5, 2.6, 2.7)

Content Revision Status-2:
Content Revision Description-2:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision Status-3:
Content Revision Description-3:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-4:

Content Revision

Description-4:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-240822] [Analytics] Reports Hard Launch #6 - Replace Landing Page Links for Soft Launched Reports

- Resolved: 04/28/2022 11:00 AM

Team Responsible:	Analytics	Assignee:	Sonu Kumar Singh	SPG Status:	N/A
Fix Version/s:	[22.05]	Designer Contact:	Milind Sawdadkar	Change Type (SCR):	Enhancement
Minor Version:	22.04.28	Expedite Changes:	No	Estimate:	425
Reporter:	Stephen Hilliard [X]	Regulation Reference:		Created:	02/09/2022 04:16 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Laura Chavez	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Management Reports]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Approval from Laura Chavez <ChavezL> on 03/27/2020.

Expedite Approval:

Current Design:

The following Reports links point to OBIEE when generated:

- Daily Collection Disposition Report
- Daily EBT Reactivates and Card Replacements Report
- Daily EVOC EVSVS Report
- Daily Excess Recoupment Report
- Daily Journal Voucher Warrant Report
- Daily Payroll Certification Report
- Daily Voucher Activity Report
- DCFS MEDS Alerts Summary Report
- DCFS MEDS Worker Journal Detail Report
- DCFS Overpayment Collection Monthly Report
- GR Lodging Paid Report Accrual Month
- GR Sanctions Report
- GROW Caseload Report
- GROW Class Attendance Report
- GROW Job Placement Report
- GROW Participation Report
- Homeless Assistance Program Issuances Report
- IAR Balance Report
- Intake Statistics - Applications Report
- Intake Statistics - Pending Applications, New Approvals and Denials Report
- JVW Daily Details Report
- Kin-GAP Redetermination Report
- Medi-Cal Renewals Listing Report
- Medi-Cal Rescissions Report
- MEDS Administrative Program and Office Report
- MEDS Critical and ZZZ Alerts Report
- Mental Health and Substance Use Disorder Participation Report
- Month End Authorization Report
- Month-End CalFresh EBT Cancellations and Expungements Report
- Month-End EBT Repayments Report
- Month-End JVW Cancellations and Expungements Report
- Monthly Collection Disposition Report
- Monthly Duplicate Payment Report
- Monthly Duplicate Vendor Report
- Monthly DVS MHS CLA Report
- Monthly Journal Voucher Warrant Report
- Monthly Payroll Certification Report

Non Assistance CalFresh Outreach Application Status Report
 Non LRS SWR Payments Report
 Non-SWR Payments Report
 Payment Request Report
 Payroll Customer and Vendor Warrant Cancellations and Outlaws Report
 Payroll Customer EBT Cancellations and Expungements Report
 Potential Cal-Learn Eligible Report
 Potential Child Care Stage 1 to Stage 2 Case Transfers Report
 PRUCOL Case Tracking Report
 Receipt Mass Upload Report
 Redetermination - Final Exception Report
 SSI Approval Denial Report
 SSI Caseload Counts Report
 SSI-SSA Case Activity Monthly Report
 SSI-SSP Activity Monthly Report
 Stage 1 Child Care Authorizations
 Stage 1 Child Care Payments Report
 Supplemental Homeless Assistance Issuances Report
 Supportive Services Issuances Report
 TANF Audit Report
 Transitional CalFresh Report
 TTC Mass Upload Collections Monthly Report
 TTC Mass Upload Collections Weekly Report
 Unclaimed Funds Report
 Unmatched eCAPS Cancellations Report
 Unposted Receipts Daily Activity Report
 Unposted Receipts Monthly Activity Report
 Unrecorded EBT Payment Report
 Vendor Payroll Warrant Register Daily Report
 Vendor Payroll Warrant Register Monthly Report
 WFPI Child Care Referrals By Agency Monthly Report
 WFPI Convictions and IPV Sanctions Report
 WFPI Early Fraud Detection and Prevention - SFIS Matches Report
 WFPI Early Fraud Detection and Prevention Report
 WFPI Production Report
 WINS Audit Report
 Work Order Report - Staff
 Work Order Report - Supervisor
 WPR Audit Report

Request:

The following Reports links on the Landing Page should be updated to go to QLIK:
 Daily Collection Disposition Report
 Daily EBT Reactivates and Card Replacements Report
 Daily EVOC EVSVS Report
 Daily Excess Recoupment Report
 Daily Journal Voucher Warrant Report
 Daily Payroll Certification Report
 Daily Voucher Activity Report
 DCFS MEDS Alerts Summary Report
 DCFS MEDS Worker Journal Detail Report
 DCFS Overpayment Collection Monthly Report
 GR Lodging Paid Report Accrual Month
 GR Sanctions Report
 GROW Caseload Report
 GROW Class Attendance Report
 GROW Job Placement Report
 GROW Participation Report
 Homeless Assistance Program Issuances Report
 IAR Balance Report
 Intake Statistics - Applications Report
 Intake Statistics - Pending Applications, New Approvals and Denials Report
 JVW Daily Details Report
 Kin-GAP Redetermination Report

Medi-Cal Renewals Listing Report
 Medi-Cal Rescissions Report
 MEDS Administrative Program and Office Report
 MEDS Critical and ZZZ Alerts Report
 Mental Health and Substance Use Disorder Participation Report
 Month End Authorization Report
 Month-End CalFresh EBT Cancellations and Expungements Report
 Month-End EBT Repayments Report
 Month-End JVV Cancellations and Expungements Report
 Monthly Collection Disposition Report
 Monthly Duplicate Payment Report
 Monthly Duplicate Vendor Report
 Monthly DVS MHS CLA Report
 Monthly Journal Voucher Warrant Report
 Monthly Payroll Certification Report
 Non Assistance CalFresh Outreach Application Status Report
 Non LRS SWR Payments Report
 Non-SWR Payments Report
 Payment Request Report
 Payroll Customer and Vendor Warrant Cancellations and Outlaws Report
 Payroll Customer EBT Cancellations and Expungements Report
 Potential Cal-Learn Eligible Report
 Potential Child Care Stage 1 to Stage 2 Case Transfers Report
 PRUCOL Case Tracking Report
 Receipt Mass Upload Report
 Redetermination - Final Exception Report
 SSI Approval Denial Report
 SSI Caseload Counts Report
 SSI-SSA Case Activity Monthly Report
 SSI-SSP Activity Monthly Report
 Stage 1 Child Care Authorizations
 Stage 1 Child Care Payments Report
 Supplemental Homeless Assistance Issuances Report
 Supportive Services Issuances Report
 TANF Audit Report
 Transitional CalFresh Report
 TTC Mass Upload Collections Monthly Report
 TTC Mass Upload Collections Weekly Report
 Unclaimed Funds Report
 Unmatched eCAPS Cancellations Report
 Unposted Receipts Daily Activity Report
 Unposted Receipts Monthly Activity Report
 Unrecorded EBT Payment Report
 Vendor Payroll Warrant Register Daily Report
 Vendor Payroll Warrant Register Monthly Report
 WFPI Child Care Referrals By Agency Monthly Report
 WFPI Convictions and IPV Sanctions Report
 WFPI Early Fraud Detection and Prevention - SFIS Matches Report
 WFPI Early Fraud Detection and Prevention Report
 WFPI Production Report
 WINS Audit Report
 Work Order Report - Staff
 Work Order Report - Supervisor
 WPR Audit Report

Recommendation:

The following Reports links on the Landing Page should be updated to go to QLIK:
 Daily Collection Disposition Report
 Daily EBT Reactivates and Card Replacements Report
 Daily EVOC EVSVS Report
 Daily Excess Recoupment Report
 Daily Journal Voucher Warrant Report
 Daily Payroll Certification Report
 Daily Voucher Activity Report

DCFS MEDS Alerts Summary Report
DCFS MEDS Worker Journal Detail Report
DCFS Overpayment Collection Monthly Report
GR Lodging Paid Report Accrual Month
GR Sanctions Report
GROW Caseload Report
GROW Class Attendance Report
GROW Job Placement Report
GROW Participation Report
Homeless Assistance Program Issuances Report
IAR Balance Report
Intake Statistics - Applications Report
Intake Statistics - Pending Applications, New Approvals and Denials Report
JVW Daily Details Report
Kin-GAP Redetermination Report
Medi-Cal Renewals Listing Report
Medi-Cal Rescissions Report
MEDS Administrative Program and Office Report
MEDS Critical and ZZZ Alerts Report
Mental Health and Substance Use Disorder Participation Report
Month End Authorization Report
Month-End CalFresh EBT Cancellations and Expungements Report
Month-End EBT Repayments Report
Month-End JVW Cancellations and Expungements Report
Monthly Collection Disposition Report
Monthly Duplicate Payment Report
Monthly Duplicate Vendor Report
Monthly DVS MHS CLA Report
Monthly Journal Voucher Warrant Report
Monthly Payroll Certification Report
Non Assistance CalFresh Outreach Application Status Report
Non LRS SWR Payments Report
Non-SWR Payments Report
Payment Request Report
Payroll Customer and Vendor Warrant Cancellations and Outlaws Report
Payroll Customer EBT Cancellations and Expungements Report
Potential Cal-Learn Eligible Report
Potential Child Care Stage 1 to Stage 2 Case Transfers Report
PRUCOL Case Tracking Report
Receipt Mass Upload Report
Redetermination - Final Exception Report
SSI Approval Denial Report
SSI Caseload Counts Report
SSI-SSA Case Activity Monthly Report
SSI-SSP Activity Monthly Report
Stage 1 Child Care Authorizations
Stage 1 Child Care Payments Report
Supplemental Homeless Assistance Issuances Report
Supportive Services Issuances Report
TANF Audit Report
Transitional CalFresh Report
TTC Mass Upload Collections Monthly Report
TTC Mass Upload Collections Weekly Report
Unclaimed Funds Report
Unmatched eCAPS Cancellations Report
Unposted Receipts Daily Activity Report
Unposted Receipts Monthly Activity Report
Unrecorded EBT Payment Report
Vendor Payroll Warrant Register Daily Report
Vendor Payroll Warrant Register Monthly Report
WFPI Child Care Referrals By Agency Monthly Report
WFPI Convictions and IPV Sanctions Report

WFPI Early Fraud Detection and Prevention - SFIS Matches Report
 WFPI Early Fraud Detection and Prevention Report
 WFPI Production Report
 WINS Audit Report
 Work Order Report - Staff
 Work Order Report - Supervisor
 WPR Audit Report

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: 425

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	245
Reports Test :	180	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision

Accepted

Status-1:

Content Revision

Description-1:

1. Recommendation Change:
N/A

2. Estimate Change:
N/A

3. Release Change:
Before: 22.03
After: 22.05

We are merging code into 22.05 branch so it can be tested in SYS6 in April. Once testing is done, we will change back to 22.03 and set minor version as 4/29

4. Funding Source Change:
N/A

Content Revision

Pending CCB

Status-2:

Content Revision

Description-2:

1. Recommendation Change: N/A

2. Estimate Change: N/A

3. Release Change:
Before: 22.05
After: 22.03

4. Funding Source Change: N/A

Content Revision

Status-3:

**Content Revision
Description-3:**

- 1. Recommendation Change:
Before:
After:

- 2. Estimate Change:
Before:
After:

- 3. Release Change:
Before:
After:

- 4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:
Content Revision
Description-4:**

- 1. Recommendation Change:
Before:
After:

- 2. Estimate Change:
Before:
After:

- 3. Release Change:
Before:
After:

- 4. Funding Source Change:
Before:
After:



[CA-225955] Auto Populate REP Aid Codes on the Service Arrangement Detail Page

Team Responsible:	Fiscal	Assignee:	Darion Toney	SPG Status:	Approved
Fix Version/s:	[22.07]	Designer Contact:	Jimmy Tu	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	104
Reporter:	Gingko Luna	Regulation Reference:		Created:	03/03/2021 10:29 AM
Status:	In Development	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design Consortium Contact:	Gingko Luna	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Welfare to Work/ WPR]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by Magin Argueta R6 RCM

Expedite Approval: Current Design:

Currently, when creating a new Service Arrangement for REP Cases, aid codes are only defaulted for CW REP cases. For RCA REP and GA/GR REP cases Aid codes are not being defaulted and the user must manually select a REP aid code on the Service Arrangement Detail Page.

Request: 1. Auto populate Aid Codes on the Service Arrangement Detail Page when a service arrangement is created for RCA REP and GA/GR REP Cases.

Recommendation: 1. Auto populate Aid Codes on the Service Arrangement Detail Page when a service arrangement is created for RCA REP and GA/GR REP Cases.

Outreach Description:

Migration Impact Description: N/A

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **104**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	66	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	28	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1: Accepted

Content Revision Description-1: 1. Release Change: Before: 22.05 After: 22.07

**Content Revision
Status-2:**

Pending CCB

**Content Revision
Description-2:**

1. Recommendation Change:

Before (on JIRA):

1. Auto populate Aid Codes on the Service Arrangement Detail Page when a service arrangement is created for RCA REP and GA/GR REP Cases.

After:

1. Auto populate Aid Codes on the Service Arrangement Detail Page when a service arrangement is created for various combinations of CW REP, RCA REP, GA/GR REP, and Non-Cash Aided REP Cases.

2. Request Change:

Before (on JIRA):

1. Auto populate Aid Codes on the Service Arrangement Detail Page when a service arrangement is created for RCA REP and GA/GR REP Cases.

After:

1. Auto populate Aid Codes on the Service Arrangement Detail Page when a service arrangement is created for various combinations of CW REP, RCA REP, GA/GR REP, and Non-Cash Aided REP Cases.

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-228236] Send SAR7 instead of 960X

Team Responsible:	Batch/Interfaces	Assignee:	Edgars Reinholds	SPG Status:	Pending
Fix Version/s:	[22.07]	Designer Contact:	Michael Barillas	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	162
Reporter:	Jared Kuester	Regulation Reference:		Created:	04/29/2021 11:16 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Darcy Alexander	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Production	Approved by		Other Agency Cross	
Committee:	[IVR & Contact Center]	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			

Non-Committee Review: Darcy Alexander approved SCR on 3-9-2022

Expedite Approval:

Current Design:

When a customer requests a document be resent to them through the Outbound IVR, the 960X is sent instead of the SAR7.

Request: Send the SAR7 when a customer requests it to be resent through the Outbound IVR.

Recommendation: 1) Send SAR7

Outreach

Description:

Migration Impact Description: After Migration

Migration Impact Analysis: No Impact

Alternative Procedure Description: NA

Operational Impact:

Estimate: 162

Automated Test :	0	Batch/Interfaces :	78	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	40	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	34	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Estimate Change:

Before:
Batch/Interfaces ETC 1: 63
Total Batch/Interfaces ETC: 78

After:
Batch/Interfaces ETC 1: 87

Total Batch/Interfaces ETC: 102

**Content Revision
Status-2:
Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:
Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:
Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

End Content Revisions