

CalSAWS CCB Agenda

DATE	MAY 26, 2022
TIME	1:30 PM
LOCATION	Microsoft Teams
SUBJECT	Change Control Board Meeting
INVITEES	Regional Managers, Design Leads, Tech Leads, Release Management Leads, Quality Assurance, State Partners, Consortium Management

Meeting Purpose:

Approve pending System Change Requests (SCRs), scope modifications, and change orders as needed.

1. CalSAWS SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
RWR	CA-202516		Add Threshold Languages to SAWS II PLUS	Client Correspondence	1310	Premise	Start Build	22.05.x1
RWR	CA-206315	CIV-103259	Add Threshold Languages to SAWS 30 Form	Client Correspondence	254	Premise	Start Build	22.05.x1
RWR	CA-217447	CIV-107509	Add Other Language Translations to CalSAWS for CF 377.2	Client Correspondence	315	Premise	Start Build	22.05.x1
RWR	CA-230088	CIV-6073	Deactivate Unnecessary CalWORKs Caseload Reports (CA 801)	Reports	71	CalSAWS M&E	No	
RWR	CA-235194		Additional Imaging Data needed in Document Template Tables	Client Correspondence	40	CalSAWS M&E	Production Deployment	22.05.x1
RWR	CA-237813		Update Action Fragment Verbiage for DFA 377.1A NOA	Client Correspondence	254	Premise	Start Build	22.05.x1
RWR	CA-238999		Add Threshold Languages to AR 2 SAR	Client Correspondence	264	Premise	Start Build	22.05.x1
RWR	CA-239001		Add Threshold Languages to AR 2 Form	Client Correspondence	264	Premise	Start Build	22.05.x1

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
RWR	CA-239002		Add Other Language Translations to CalSAWS for CF 1	Client Correspondence	254	Premise	Start Build	22.05.x1
RWR	CA-239055		Add Threshold Languages to the TEMP NA 1232-CF Notice of Action	Client Correspondence	315	Premise	Start Build	22.05.x1
RWR	CA-244744		Add SB 1065 revised CW 42, M44-211B, and M44-211D in Threshold Languages	Client Correspondence	185	CalSAWS M&E	No	
20.05	CA-208338		DDID 2172: Business Intelligence Dashboards Research Analysis	Reports	600	CalSAWS DD&I	No	
21.05	CA-243920	Medicare & Medicaid Services (CMS)	Configuring and tuning CIS Benchmark policy compliance	Tech Ops	160	CalSAWS M&O	No	
22.03	CA-241586		Turn off Batch job that use LAGAN service	Batch/Interfaces	8	CalSAWS M&E	Production Deployment	22.04.29
22.03	CA-242009		Apply EDMS-to-Hyland ID mapping for LA County VLP Step 3 transactions	CalHEERS	64	CalSAWS M&E	Production Deployment	22.04.22
22.03	CA-244890		Remove YBN/C4Y and Add BenefitsCal reference to the CalSAWS.org Resources page	Release Communication	5	CalSAWS M&E	Production Deployment	22.04.29
22.03	CA-245190		Update Los Angeles Cases with High Profile "HIGH RISK" confidentiality record	Imaging	37	CalSAWS M&E	Production Deployment	22.05.13
22.05	CA-235796		Update CA 237 HA and Integrated Payroll Benefit Issuance Detail Claiming Report for Homeless Temporary Future Benefits	Reports	319	CalSAWS M&E	Start Build	22.05.XX
22.05	CA-238402		Turn off WPR Unengagement Dashboard in QLIK	Reports	30	CalSAWS M&E	No	22.06.09
22.05	CA-242088		Prevent CW/CF/GR(LA) Discontinuances if GEN 201 is not marked as 'Received'	Eligibility	168	CalSAWS M&E	Production Deployment	TBD
22.05	CA-244909		Online Help: Update e-App Job Aid for CA-234293	Training	7	CalSAWS M&E	No	
22.06	CA-242099	CA-228376	ACL 22-32 Additional Pandemic Emergency Assistance Fund (PEAF) payments	Fiscal	216	Premise	Production Deployment	22.07.16
22.06	CA-244172		Training: Create CFP for Two-Way Messaging CA-239571	Training	165	CalSAWS M&E	No	22.07.22

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
22.07	CA-231817		Online Help: Update JA Lobby Management - Manage Devices for CA-222133	Training	10	CalSAWS M&E	Start Build	
22.07	CA-232999		Add Threshold languages for Mixed Household RE Packets	Client Correspondence	1882	Premise	Start Build	
22.07	CA-233890		Update Application Questions List page	Online	186	CalSAWS M&E	No	
22.07	CA-235712		Enhance Tasks API to enable content security headers	Tech Arch	240	CalSAWS M&E	Start Build	
22.07	CA-242020		Update LA County IVR Forms for AWS Connect	Client Correspondence	127	CalSAWS M&E	Start Build	22.08.18
22.07	CA-242824		Online Help: Update Case Copy Job Aid Batch Job	Training	7	CalSAWS M&E	No	
22.07	CA-242895		Case Copy Updates #2	Batch/Interfaces	1067	CalSAWS M&E	Start Build	
22.07	CA-244264		Online Help - Job Aid Updates	Training	14	CalSAWS M&E	No	
22.07	CA-244891		Online Help: Update OLH pages for CA-241217	Training	14	CalSAWS M&E	No	
22.07	CA-244893		Online Help: Update OLH page for CA-222133	Training	7	CalSAWS M&E	No	
22.07	CA-244896		Online Help: Update OLH for CA-216757	Training	7	CalSAWS M&E	No	
22.07	CA-244899		Online Help: Update OLH for changes in CA-227816	Training	7	Premise	Start Build	
22.09	CA-217288		Temporary Income From The Census Bureau	CalHEERS	91	CalSAWS M&E	No	
22.09	CA-221945		ACL 19-13 - AB 2030 - Add a page to Track Special Circumstances Details and Update Special Circumstance Indicator	Online	1161	CalSAWS M&E	No	
22.09	CA-242350		Update Tuolumne County West America Bank Positive Pay file layout	Fiscal	161	CalSAWS M&E	Start Build	
23.01	CA-231814		Add Detailed Workflow Indicator to Documents in RC	Imaging	100	CalSAWS M&O	No	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
22.03	CA-217158		Upgrade JAVA and Weblogic for CalSAWS Application	Tech Arch	1530	CalSAWS M&O	Start Build	22.05.xx

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
22.03	CA-238653		Upgrade JAVA and SpringBoot Framework for CalSAWS Services	Tech Arch	1716	CalSAWS M&O	Start Build	22.05.08
22.03	CA-242587		Create new e-mail subdomain for emails being sent by CalSAWS and ForgeRock	Tech Arch	568	CalSAWS M&E	Production Deployment	22.05.12
22.05	CA-216211	CIV-107239 CA-213197	Update Overpayment Adjustment Logic to Recoup Cents	Fiscal	153	LRS M&E	No	
22.05	CA-226508		Add/Update CalFresh Recertification Denial NOAs	Client Correspondence	1692	Premise	Start Build	
22.05	CA-233752		DDID 2314 FDS: GA GR Phase 5 Batch 1 - Reporting Rules and corresponding NOA Reasons	Eligibility	3414	CalSAWS DD&I	Start Build	
22.05	CA-234527		Online Help: Update Job Aid for CA-235644	Training	10	CalSAWS M&E	Start Build	
22.05	CA-235433		Form Header and Body variables need to be editable in CalSAWS - Phase II	Client Correspondence	3588	Premise	Start Build	
22.05	CA-235644		Update Vital Statistics Detail page to add 'ZZ SSA Confirmed' value to Document Type dropdown	Online	91	LRS M&E	No	
22.06	CA-234766	CH-181476	Case Linkage Phase II between CalHEERS and SAWS	CalHEERS	542	Premise	Start Build	
22.07	CA-216757		2nd Level Authorization When Issuing an EBT Card	Fiscal	1848	LRS M&E	Start Build	
22.07	CA-233615		Update Protective Custody Detail Page Data interface for LA DCFS only	Batch/Interfaces	251	LRS M&E	No	

2. Informational Only: CalSAWS Conversion SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
None								

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
None								

The next CCB Meeting is scheduled for **06/09/2022**.

3. CalSAWS Development Schedule

Release #	Release Date (Mon)	CalSAWS (North & South) Production Deployment Date (Sun)	Notes	SCR Freeze (Fri)	Defect Freeze (Fri)	DBCR/CTC R Freeze (Wed)	Hard Defect Freeze (Fri)	Build Approved (Wed)
21.07	7/26/2021	7/25/2021	Last C-IV Baseline Release	5/28/2021	7/2/2021	7/7/2021	7/9/2021	7/21/2021
21.09			No Release - C-IV Converts to CalSAWS					
			C-IV to CalSAWS Cutover (End of September)	N/A	N/A		N/A	N/A
21.11	11/22/2021	11/21/2021		8/27/2021	10/22/2021	10/27/2021	10/29/2021	11/17/2021
22.01	1/24/2022	1/23/2022		11/24/2021	12/31/2021	1/5/2022	1/7/2022	1/19/2022
22.02	2/21/2022		CH Release	11/26/2021	1/21/2022			
22.03	3/21/2022	3/20/2022		1/28/2022	2/25/2022	3/3/2022	3/4/2022	3/16/2022
22.05	5/23/2022	5/22/2022	Due to Memorial Day 5/30	3/25/2022	4/29/2022	5/4/2022	5/6/2022	5/18/2022
22.06	6/20/2022		CH Release	4/8/2022	5/27/2022	6/1/2022	6/3/2022	6/15/2022
22.07	7/25/2022	7/24/2022		5/27/2022	7/1/2022	7/6/2022	7/8/2022	7/20/2022
22.09	9/26/2022	9/25/2022		7/29/2022	9/2/2022	9/7/2022	9/9/2022	9/21/2022
	10/31/2022		CalWIN to CalSAWS Wave 1 Cutover (End of October 2022)	N/A	N/A	N/A	N/A	N/A
22.11	11/21/2022	11/20/2022		9/30/2022	10/28/2022	11/2/2022	11/4/2022	11/16/2022
23.01	1/23/2023	1/22/2022		11/23/2022	12/30/2022	1/4/2023	1/6/2023	1/18/2023
23.02	TBD	TBD	CH Release	TBD	TBD	TBD	TBD	TBD
	2/27/2023		CalWIN to CalSAWS Wave 2 Cutover (End of February 2023)	N/A	N/A	N/A	N/A	N/A
23.03	3/20/2023	3/19/2022		1/27/2023	2/24/2023	3/1/2023	3/3/2023	3/15/2023
	5/1/2023		CalWIN to CalSAWS Wave 3 Cutover (End of April 2023)	N/A	N/A	N/A	N/A	N/A
23.05	5/22/2023	5/21/2023	Due to Memorial Day 5/29	3/24/2023	4/28/2023	5/3/2023	5/5/2023	5/17/2023
23.06	TBD	TBD	CH Release	TBD	TBD	TBD	TBD	TBD
	7/23/2023		CalWIN to CalSAWS Wave 4 Cutover (End of June 2023)	N/A	N/A	N/A	N/A	N/A

23.07	7/24/2023	7/23/2023		5/26/2023	6/30/2023	7/5/2023	7/7/2023	7/19/2023
	9/4/2023		CalWIN to CalSAWS Wave 5 Cutover (End of August 2023)	N/A	N/A	N/A	N/A	N/A
23.09	9/25/2023	9/24/2023		7/28/2023	9/1/2023	9/6/2023	9/8/2023	9/20/2023
	10/30/2023		CalWIN to CalSAWS Wave 6 Cutover (End of October 2023)	N/A	N/A	N/A	N/A	N/A
23.11	11/20/2023	11/19/2023		9/29/2023	10/27/2023	11/1/2023	11/3/2023	11/15/2023
24.01	1/22/2024	1/21/2024		11/22/2023	12/29/2023	1/3/2024	1/5/2024	1/17/2024

Freeze Dates	
SCR Freeze	Deadline for all SCR code to be delivered for baseline release
Defect Freeze	Deadline for all Defects to be delivered for baseline release
Hard Defect Freeze	Deadline for all Defects (tied to baseline release) to be delivered for baseline release
Build Approved	Greenlight for baseline release

Updates:

12/1/2021 – Updates to CalWIN deployment dates, added 2023 Releases, updates to 22.02/22.06 CH Release dates

[CA-202516] Add Threshold Languages to SAWS II PLUS

Team Responsible:	Client Correspondence	Assignee:	Indira Ramasamy	SPG Status:	Approved
Fix Version/s:	[RWR]	Designer Contact:	Narendar Sabbani	Change Type (SCR):	Enhancement
Minor Version:	22.05.x1	Expedite Changes:	Start Build	Estimate:	1310
Reporter:	Eugenia Manning [X]	Regulation Reference:		Created:	05/03/2018 03:40 PM
Status:	In Assembly Test	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	Correspondence Phase I
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	Maria Arceo	Consortium Review Approval Date:	04/28/2022		
Non-Committee Review:	Maria Arceo 4/28/2022- Sent to Correspondence Committee as FYI on 5-4-22				
Expedite Approval:	By Karen Rapponotti on 04/29/2022				
Current Design:	The system only has English & Spanish of the SAWS II Plus.				
Request:	Add CDSS Threshold Languages to the CalSAWS for the SAWS II Plus (04/2015) form Template Repository and system generated. Languages include: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog and Vietnamese.				
Recommendation:	Add the SAWS II Plus form in available threshold languages. Languages: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog and Vietnamese.				
Outreach Description:					
Migration Impact Description:					
Migration Impact Analysis:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	1310				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	10	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	900	DBA :	0	Design :	90
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	310	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

 **[CA-206315] Add Threshold Languages to SAWS 30 Form**

Team Responsible:	Client Correspondence	Assignee:	Pooja Pandey	SPG Status:	Approved
Fix Version/s:	[RWR]	Designer Contact:	Kasu Sowmya	Change Type (SCR):	Enhancement
Minor Version:	22.05.x1	Expedite Changes:	Start Build	Estimate:	254
Reporter:	Maria Arceo	Regulation Reference:	ACL 17-41, 18-22	Created:	01/10/2019 09:54 AM
Status:	System Test	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	Correspondence Phase I
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:	CIV-103259
Consortium Review Approval:	Maria Arceo	Consortium Review Approval Date:	04/27/2022		

Non-Committee Review: Maria Arceo 4/27/2022 Sent to Committee as FYI

Expedite Approval: By Karen Rapponotti on 04/28/22

Current Design: SCR CA-206520 implemented CDSS latest English & Spanish languages of the SAWS 30 currently exist in the Template Repository and system generated.

Request: Add the CDSS Threshold languages to CalSAWS for the SAWS 30 (03/2019) form.

Languages include:

Arabic, Cambodian, Chinese, Farsi, Tagalog/Filipino, Hmong, Korean, Lao, Russian, Vietnamese

Recommendation: Add the SAWS 30 forms in the following threshold languages: Arabic, Cambodian, Chinese, Farsi, Tagalog/Filipino, Hmong, Korean, Lao, Russian, Vietnamese.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: **254**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	161	DBA :	0	Design :	45
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	48	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-217447] Add Other Language Translations to CalSAWS for CF 377.2

Team Responsible:	Client Correspondence	Assignee:	Shaik Shahul	SPG Status:	Approved
Fix Version/s:	[RWR]	Designer Contact:	Laxmi Pagadala	Change Type (SCR):	Enhancement
Minor Version:	22.05.x1	Expedite Changes:	Start Build	Estimate:	315
Reporter:	Nithya Chereddy	Regulation Reference:		Created:	06/23/2020 05:01 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	Correspondence Phase I
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:	CIV-107509
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Approved by Caroline Bui on 4/26/2022				
Expedite Approval:	By Karen Rapponotti on 04/28/22				
Current Design:	Other Language translations are missing for the CF 377.2 form in the Template Repository.				
Request:	Add Other Language translations to the CalSAWS from the CDSS website for the CF 377.2 (9/2018) form and Threshold translated SNB 4 should be generated with CF 377.2				
Recommendation:	<ol style="list-style-type: none"> 1. Add CF 377.2 in Arabic, Farsi and Lao threshold languages. 2. Add SNB 4 in Hmong and Lao threshold languages. 3. Update the CF 377.2 threshold versions to include the translated SNB 4 in threshold languages. 				
Outreach Description:					
Migration Impact Description:					
Migration Impact Analysis:	No Impact				
Alternative Procedure Description:	N/A				
Operational Impact Estimate:	315				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	10	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	200	DBA :	0	Design :	45
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	60	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-230088] Deactivate Unnecessary CalWORKs Caseload Reports (CA 801)

Team Responsible:	Reports	Assignee:	Diana Bonilla	SPG Status:	Approved
Fix Version/s:	[RWR]	Designer Contact:	Diana Bonilla	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	71
Reporter:	Claudia Pinto	Regulation Reference:		Created:	06/16/2021 03:06 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Claudia Pinto	Training Impacted:	[Online Help]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[State/Fiscal Reports]	Approved by Committee:		Other Agency Cross Reference:	CIV-6073
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by Claudia Pinto 4/28/2022

Expedite Approval: Current Design:

The CalWORKs Caseload Report (CA 801) is a monthly Child Care report that reports on Stage 2 and Stage 3 Child Care cases. CalWORKS Caseload Report (CA 801) is currently being generated monthly for all counties. However only Stanislaus County utilizes Stage 2 and Stage 3 functionality for the Child Care program and is the only county with data in this report.

Request:

Update CalWORKs Caseload Report (CA 801) to generate monthly only for Stanislaus County. The CalWORKs Caseload Report (CA 801) is not utilized by counties other than Stanislaus. The execution of the report each month for all counties during the execution of all monthly reports consumes system resources.

Recommendation:

1. Deactivate the CalWORKS Caseload Report and CalWORKS Caseload Backup Report for all counties except for Stanislaus County.
2. Update the "Description" column for the CalWORKS Caseload Report in the Reports Overview of Online Help to read "Scheduled Monthly report that is available on the 2nd business day of the month. This report is only generated for Stanislaus County".
3. Update the "Description" column for the CalWORKS Caseload Backup Report in the Reports Overview of Online Help to read "Scheduled Monthly report that is available on the 2nd business day of the month. This report is only generated for Stanislaus County".

Note: If a county opts to use Stage 2 and Stage 3 functionality for the Child Care program and wants to generate the CalWORKs Caseload Report and CalWORKs Caseload Backup Report for their county, then a new SCR will be needed to turn on this report for their county.

Outreach

Description:

Migration Impact

N/A

Description:

Migration Impact

Analysis:

Alternative

Procedure

Counties would just continue to have unnecessary empty report files in a program that is not applicable to them. No major impact.

Description:

Operational Impact:

Estimate: 71

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0

Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	40
Reports Test :	17	Support :	0	Special Project :	0
System Test Support :	0	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	14		



[CA-235194] Additional Imaging Data needed in Document Template Tables

Team Responsible:	Client Correspondence	Assignee:	prajwal honneshappa	SPG Status:	N/A
Fix Version/s:	[RWR]	Designer Contact:	Phong Xiong	Change Type (SCR):	Data Change
Minor Version:	22.05.x1	Expedite Changes:	Production Deployment	Estimate:	40
Reporter:	Christopher Vasquez	Regulation Reference:		Created:	10/15/2021 10:49 AM
Status:	In Assembly Test	Impact Analysis:	[Data Impact]	Outreach Required:	No
Policy/Design Consortium Contact:	Rhiannon Chin	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Imaging]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Rhiannon Chin 5/9/2022				
Expedite Approval:	Expedited Production Deployment approved by Michele Peterson on 05/06/2022				
Current Design:	Currently there are forms in the CalSAWS database that are captured by the imaging Solution - these forms currently error out because of missing data in the document lookup - See attached document "CA-235194 - Additional Imaging Data.xlsx"				
Request:	To populate the data in the database that is needed for imaging form information to be pulled back from the webservice lookup				
Recommendation:	1. DCR to populate the data in the database.				
Outreach Description:					
Migration Impact Description:					
Migration Impact Analysis:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	40				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	28	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	12	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

 **[CA-237813] Update Action Fragment Verbiage for DFA 377.1A NOA**

Team Responsible:	Client Correspondence	Assignee:	Anusha Somu	SPG Status:	Approved
Fix Version/s:	[RWR]	Designer Contact:	Mohammed Yasin	Change Type (SCR):	Enhancement
Minor Version:	22.05.x1	Expedite Changes:	Start Build	Estimate:	254
Reporter:	Connie Buzbee	Regulation Reference:		Created:	12/07/2021 11:20 AM
Status:	System Test	Impact Analysis:	[Customer Impact]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	Correspondence Phase I
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Approved by Caroline Bui on 4/28/2022				
Expedite Approval:	By Karen Rapponotti on 04/28/22				
Current Design:	The existing action verbiage in the threshold languages for DFA 377.1A NOA is not matching with the state version.				
Request:	Update the action verbiage for DFA 377.1A NOA in available languages to match with the state version.				
	Languages include: English, Spanish, Armenian, Chinese, Cambodian, Farsi, Korean, Russian, Tagalog, Vietnamese.				
	Note: These translations are in the Template Repository and can be used for this change.				
	CDSS Translations Location: https://www.cdss.ca.gov/inforesources/translated-forms-and-publications				
Recommendation:	Update the action verbiage for DFA 377.1A NOA in available languages to match with the state version.				
Outreach Description:					
Migration Impact Description:					
Migration Impact Analysis:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	254				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	161	DBA :	0	Design :	45
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	48	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

 **[CA-238999] Add Threshold Languages to AR 2 SAR**

Team Responsible:	Client Correspondence	Assignee:	Dinesh Mariyappan	SPG Status:	Approved
Fix Version/s:	[RWR]	Designer Contact:	Surendar Murugesan	Change Type (SCR):	Enhancement
Minor Version:	22.05.x1	Expedite Changes:	Start Build	Estimate:	264
Reporter:	Connie Buzbee	Regulation Reference:		Created:	01/04/2022 09:47 AM
Status:	System Test	Impact Analysis:	[Customer Impact, Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	Correspondence Phase I
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	Maria Arceo	Consortium Review Approval Date:	04/25/2022		
Non-Committee Review:	N/A - Approved by Maria Arceo - 4/25/2022 Committee FYI Only				
Expedite Approval:	By Karen Rapponotti on 04/28/22				
Current Design:	The system only has English and Spanish of the AR 2 SAR.				
Request:	Add CDSS Threshold Languages to the CalSAWS for the AR 2 SAR (03/2015) form Template Repository and system generated.				
	Languages include: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog, and Vietnamese				
	CDSS Translations Location: https://www.cdss.ca.gov/inforesources/translated-forms-and-publications				
Recommendation:	Add the AR 2 SAR form in all 11 threshold languages: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog, and Vietnamese.				
Outreach Description:					
Migration Impact Description:					
Migration Impact Analysis:					
Alternative Procedure Description:	N/A				
Operational Impact Estimate:	264				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	10	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	161	DBA :	0	Design :	45
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0

System Test Support :	48	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

 **[CA-239001] Add Threshold Languages to AR 2 Form**

Team Responsible:	Client Correspondence	Assignee:	Singaram Manickam	SPG Status:	Approved
Fix Version/s:	[RWR]	Designer Contact:	Pushendra Gutha	Change Type (SCR):	Enhancement
Minor Version:	22.05.x1	Expedite Changes:	Start Build	Estimate:	264
Reporter:	Connie Buzbee	Regulation Reference:		Created:	01/04/2022 09:48 AM
Status:	System Test	Impact Analysis:	[Customer Impact, Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	Correspondence Phase I
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	Maria Arceo	Consortium Review Approval Date:	04/25/2022		
Non-Committee Review:	N/A - Approved by Maria Arceo - 04/21/2022 Committee FYI Only				
Expedite Approval:	By Karen Rapponotti on 04/28/22				
Current Design:	The system only has English & Spanish of the AR 2.				
Request:	Add CDSS Threshold Languages to the CalSAWS for the AR 2 (11/2013) form Template Repository and system generated.				
	Languages include: Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian and Tagalog.				
	CDSS Translations Location: https://www.cdss.ca.gov/inforesources/translated-forms-and-publications				
Recommendation:	Add the AR 2 form in available threshold languages. Languages: Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian and Tagalog.				
Outreach Description:					
Migration Impact Description:					
Migration Impact Analysis:					
Alternative Procedure Description:	N/A				
Operational Impact Estimate:	264				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	10	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	161	DBA :	0	Design :	45
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	48	Tech Arch :	0	Tech ForgeRock :	0

Tech Ops :

0

Training :

0

Translation :

0

 **[CA-239002] Add Other Language Translations to CalSAWS for CF 1**

Team Responsible:	Client Correspondence	Assignee:	Deepika Babu	SPG Status:	Approved
Fix Version/s:	[RWR]	Designer Contact:	prajwal honneshappa	Change Type (SCR):	Enhancement
Minor Version:	22.05.x1	Expedite Changes:	Start Build	Estimate:	254
Reporter:	Connie Buzbee	Regulation Reference:		Created:	01/04/2022 09:53 AM
Status:	System Test	Impact Analysis:	[Customer Impact, Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	Correspondence Phase I
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	N/A - Approved by Connie Buzbee - 01/04/2022 Committee FYI Only				
Expedite Approval:	By Karen Rapponotti on 04/28/22				
Current Design:	Other Language translations are missing for the CF 1 form in the Template Repository.				
Request:	Add Other Language translations to the CalSAWS from the CDSS website for the CF 1 (10/2014) form and system generated NOA.				
	Languages include: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog, and Vietnamese.				
	CDSS Translations Location: https://www.cdss.ca.gov/inforesources/translated-forms-and-publications				
Recommendation:	Add CF 1 Form "Notice to CalFresh Recipients Important - Please Read" in the 11 supported threshold languages.				
Outreach Description:					
Migration Impact Description:					
Migration Impact Analysis:	No Impact				
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	254				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	161	DBA :	0	Design :	45
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0

System Test Support :	48	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-239055] Add Threshold Languages to the TEMP NA 1232-CF Notice of Action

Team Responsible:	Client Correspondence	Assignee:	Mala Kumari	SPG Status:	Approved
Fix Version/s:	[RWR]	Designer Contact:	Prashanth Kumar	Change Type (SCR):	Enhancement
Minor Version:	22.05.x1	Expedite Changes:	Start Build	Estimate:	315
Reporter:	Connie Buzbee	Regulation Reference:		Created:	01/04/2022 03:15 PM
Status:	In Assembly Test	Impact Analysis:	[Customer Impact, Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	Correspondence Phase I
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	Maria Arceo	Consortium Review Approval Date:	04/25/2022		
Non-Committee Review:	N/A - Approved by Connie Buzbee - 01/04/2022 Committee FYI Only				
Expedite Approval:	By Karen Rapponotti on 04/28/22				
Current Design:	The English & Spanish languages of the TEMP NA 1232 currently exist in the Template Repository and system generated.				
Request:	Add the CDSS Threshold languages to CalSAWS for the TEMP NA 1232 (6/2011) form and system generated NOA.				
	Languages include: Cambodian, Chinese, Russian.				
	CDSS Translations Location: https://www.cdss.ca.gov/inforesources/translated-forms-and-publications				
Recommendation:	Add the CalFresh Notice of Action EBT Account (TEMP NA 1232) in the following threshold languages: Cambodian, Chinese, Russian.				
Outreach Description:					
Migration Impact Description:					
Analysis:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	315				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	10	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	200	DBA :	0	Design :	45
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0

System Test Support :	60	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-244744] Add SB 1065 revised CW 42, M44-211B, and M44-211D in Threshold Languages

Team Responsible:	Client Correspondence	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[RWR]	Designer Contact:	Phong Xiong	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	185
Reporter:	Tiffany Huckaby	Regulation Reference:		Created:	04/25/2022 01:17 PM
Status:	Pending Approval	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Maria Arceo 5/09/2022

Expedite Approval:

Current Design:

CA-228806 updated English and Spanish based on the revised versions from SB 1065.

Request:

Update the State provided Threshold versions of CW 42, M44-211B, and M44-211D.

Recommendation:

- 1.) Add CW 42 in 2 Threshold languages (Chinese and Farsi).
- 2.) Add M44-211B in 2 Threshold languages (Chinese and Vietnamese).

M44-211B NOA Fragments:

- CW_AP_ACTION10, ID: 4142
- CW_AP_FIRST_16_DAYS_A850, ID: 7763
- CW_AP_HA_FINAL_PAYMENT_A851, ID: 7764
- BUDGT_CW_AP_HA_EXPANDED

- 3.) Add M44-211D in 3 Threshold languages (Chinese, Farsi, and Vietnamese).

M44-211D NOA Fragments:

- CW_DN_ACTION6, ID: 4020
- CW_DN_HMELSS_CRIT_NOT_MET_A825, ID: 6172
- CW_DN_PERM_HA_DENY_RECVD_HA_IN_12_MO_A837, ID: 6394
- CW_DN_NOPRF_HMELESS_SUB_A965, ID: 6184
- CW_DN_ALREADY_GOTTEN_32_NIGHTS_A853, ID: 7766
- CW_DN_TEMP_HA_DENY_RECVD_HA_IN_12_MO_A823, ID: 6393
- CW_DN_HA_NOT_COVER_BACK_RENT_A960, ID: 6445
- BUDGT_HA_DN_PERM

Associated Reason fragments to CW_DN_ACTION6 that needs to be turned back on (Chinese and Vietnamese):

- CW_DN_NO_HMELESS_EXPTN_FOUND_A822
- CW_DN_LQDRSRCS_GRT_LMT_A839
- CW_DN_FAIL_HA_NOT_ELIG_CW_A847
- CW_DN_COST_EXCEEDS_80_PERC_TMHI_A848
- CW_DN_BACK_RENT_EXCEEDS_80_PERC_TMHI_A959
- CW_DN_HMELSS_STND_NOTMET_A835

Note: These associated fragments do not have a Farsi version to turn back on. We will not be adding a Farsi version for these fragments.

- 4.) Add translations for threshold variables used in M44-211D. See attachment titled "CA-244744 211D Variable Translations.xlsx"

NOTE: SCR CA-228806 will implement the EN and SP versions of the listed fragments and form. This SCR will be implemented at the same time or after SCR CA-228806.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

185

Print an English version of the form/NOA, a GEN 1365 is included at the print center and stuffed into the envelope with the form/NOA.

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	122	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	48	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-208338] DDID 2172: Business Intelligence Dashboards Research Analysis

- Resolved: 05/02/2022 10:28 AM

Team Responsible:	Reports	Assignee:	Gokul Suresh	SPG Status:	N/A
Fix Version/s:	[20.05]	Designer Contact:	Ravneet Bhatia	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	600
Reporter:	Amy Gill	Regulation Reference:		Created:	05/06/2019 01:13 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Michele Peterson	Training Impacted:		Funding Source:	CalSAWS DD&I
Consortium Contact:		Migration Impact:		Funding Source ID:	
Project Phase (SCR):	Migration	Approved by		Other Agency Cross	
Committee:	[Other]	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			

Non-Committee

Review:

Expedite Approval:

Current Design: *** Documentation SCR Only ****

Dashboard functionality differs between C-IV, CalWIN, and LRS.

Request: *** Documentation SCR Only ****

Per DDID 2172:

The CONTRACTOR shall at the onset of the CalSAWS migration perform a detailed code analysis to identify OBIEE Dashboard gaps that may impact the 18 CalWIN Counties and address the gaps identified through the analysis.

The CalSAWS Software will have one set of OBIEE Dashboards for the CONSORTIUM Counties.

The output of the analysis will be documented gaps and new migration requirements and provided in a work product. Identified new requirements will be calculated by the CONTRACTOR and reviewed and prioritized by the CONSORTIUM for approval through the Change Control Board process.

Recommendation: *** Documentation SCR Only ****

Contractor Assumptions:

- The code analysis will be performed on the LRS and C-IV Dashboards to be migrated into CalSAWS that will apply to all 58 counties.
- At the start of the CalSAWS Migration DD&I Project, the WDCS Project will provide detailed documentation on any Dashboard functionality that exists within the CalWIN system. This will include but not be limited to data collection, eligibility determination, use cases, batch impacts, and training materials.
- Contractor and Consortium subject matter experts will work together to identify reporting gaps, batch scheduling needs and data entry differences that may impact the 18 CalWIN Counties and to determine if there are any gaps that will need to be resolved as part of a new CalSAWS requirement(s).
- As recommendations are identified through the dashboard code analysis, they will be documented in a list format and presented to the Consortium to determine which dashboards will result in new CalSAWS requirements. As requirements are identified they will be calculated by the CONTRACTOR and include the necessary tasks in the software development lifecycle required to implement the SCR including conversion, implementation and change management.
- Refer to attachment for an inventory listing of the C-IV and LRS Dashboards as of July 2018.

Refer to the attached work product for further details on the Dashboard research analysis.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I Requirement

Procedure

Description:

Operational Impact:

Estimate:

600

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	600
Reports Test :	0	Support :		Special Project :	0
System Test Support :	0	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		



[CA-243920] Configuring and tuning CIS Benchmark policy compliance

Team Responsible:	Tech Ops	Assignee:	Abanoub Ghaly	SPG Status:	N/A
Fix Version/s:	[21.05]	Designer Contact:	Abanoub Ghaly	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	160
Reporter:	Abanoub Ghaly	Regulation Reference:	n/a	Created:	04/14/2022 11:22 AM
Status:	Pending Approval	Impact Analysis:	[Security]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Joseph Nelson	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS M&O
Project Phase (SCR):	Independent Test	Migration Impact:		Funding Source ID:	
Committee:	[Ad Hoc]	Approved by Committee:		Other Agency Cross Reference:	Medicare & Medicaid Services (CMS)
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Joseph Nelson - 5 April 2022

Expedite Approval:

Current Design: Qualys Policy compliance technology and supporting process is currently not implemented in the environment for CIS benchmark.

Request: Leveraging Qualys Policy Compliance module to enable and configure CIS benchmark policy to scan CalSAWS and county infrastructure. Medicare & Medicaid Services (CMS) has asked the Consortium to provide a policy compliance report using CIS Benchmark policy.

Recommendation: Enable and configure CIS Benchmark as a scanning profile to scan CalSAWS and county infrastructure.

Outreach Description: Tech ops sysadmins for reporting and resolution (ongoing)

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: To relay on NIST

Operational Impact:

Estimate: **160**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	160	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

[CA-241586] Turn off Batch job that use LAGAN service

- Resolved: 04/29/2022 03:23 PM

Team Responsible:	Batch/Interfaces	Assignee:	Howard Suksanti	SPG Status:	Pending
Fix Version/s:	[22.03]	Designer Contact:	Howard Suksanti	Change Type (SCR):	Operational Enhancement
Minor Version:	22.04.29	Expedite Changes:	Production Deployment	Estimate:	8
Reporter:	Avinda Bandaranayake	Regulation Reference:		Created:	02/22/2022 02:08 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Logan Pratt	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:	04/28/2022	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Logan Pratt				
Expedite Approval:	Approved by Karen J. Rapponotti on 4/29/2022				
Current Design:	DPSS uses a new Salesforce implementation when handling customer contact. The LAGAN services are no longer needed.				
Request:	Disable CSC Case Move Writer batch job that uses LAGAN service.				
Recommendation:	Turn off the CSC Case Move Writer batch job (PI19C433). This batch job calls the CASEMOVE operation on consumer LAGAN web services.				
Outreach Description:					
Migration Impact Description:	N/A.				
Migration Impact Analysis:					
Alternative Procedure Description:	N/A.				
Operational Impact Estimate:	8				
Automated Test :	0	Batch/Interfaces :	6	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	2	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-242009] Apply EDMS-to-Hyland ID mapping for LA County VLP Step 3 transactions

- Resolved: 04/22/2022 10:54 AM

Team Responsible:	CalHEERS	Assignee:	Maksim Volf	SPG Status:	Approved
Fix Version/s:	[22.03]	Designer Contact:	Renee Gustafson	Change Type (SCR):	Data Change
Minor Version:	22.04.22	Expedite Changes:	Production Deployment	Estimate:	64
Reporter:	Maksim Volf	Regulation Reference:		Created:	03/03/2022 12:08 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Nina Butler	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Medi-Cal/CMSP]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti via email on 3/31/2022.

Current Design: CA-218880 started the conversion of EDMS to Hyland for LA county. CA-241942 created a temp table with EDMS IDs for LA County VLP Step 3 transactions for Hyland to manually map to a Hyland ID.

Request: Mapping is a manual process, so it requires some time separation from the initial CA-241942 temp table. Once the mapping is provided, replace EDMS IDs in VLP records with Hyland IDs.

Recommendation:

1. Create a DCR to update the Image ID for VLP Step 3 transactions with the corresponding Hyland ID for LA county.

Outreach

Description:

Migration Impact Description: None

Migration Impact Analysis:

Alternative Procedure Description: None

Operational Impact:

Estimate: **64**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	28	CalHEERS Test :	17
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	14	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-244890] Remove YBN/C4Y and Add BenefitsCal reference to the CalSAWS.org Resources page

- Resolved: 04/29/2022 09:36 AM

Team Responsible:	Release Communication	Assignee:	Tiffany Cheung	SPG Status:	N/A
Fix Version/s:	[22.03]	Designer Contact:	Tiffany Cheung	Change Type (SCR):	Enhancement
Minor Version:	22.04.29	Expedite Changes:	Production Deployment	Estimate:	5
Reporter:	Erika Kusnadi	Regulation Reference:		Created:	04/27/2022 02:10 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	June Hutchison	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Approved by June Hutchison on 4/28/2022				
Expedite Approval:	Approved by June Hutchison on 4/28/2022				
Current Design:	Currently, on CalSAWS.org Resources page. C4Yourself and YourBenefitsNow is still being referenced under the Apply Benefits Section. Secondly, YourBenefitsNow is also being referenced under the Outages Section.				
Request:	Remove references of C4Yourself and YourBenefitsNow from CalSAWS.org resource page since both application has been decommissioned. Add reference to BenefitsCal since the project will start publishing BenefitsCal outages under the Outages Section on the CalSAWS.org Resources page				
Recommendation:	Remove references of C4Yourself and YourBenefitsNow from CalSAWS.org resource page. Add reference to BenefitsCal since the project will start publishing BenefitsCal outages under the Outages Section on the CalSAWS.org Resources page				
Outreach Description:					
Migration Impact Description:					
Migration Impact Analysis:					
Alternative Procedure Description:	N/A				
Operational Impact Estimate:	5				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	5	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-245190] Update Los Angeles Cases with High Profile "HIGH RISK" confidentiality record

- Resolved: 05/11/2022 04:17 PM

Team Responsible:	Imaging	Assignee:	Brian Munce	SPG Status:	N/A
Fix Version/s:	[22.03]	Designer Contact:	Christopher Vasquez	Change Type (SCR):	Data Change
Minor Version:	22.05.13	Expedite Changes:	Production Deployment	Estimate:	37
Reporter:	Christopher Vasquez	Regulation Reference:		Created:	05/04/2022 03:04 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Rhiannon Chin	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Imaging]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Rhiannon Chin 5/5/22				
Expedite Approval:	Michele Peterson				
Current Design:	<p>The conversion of Los Angeles data to LRS created a record on the Confidential Detail page that has "High Profile" in the Type and "High Risk" in the Comments. This record is now impacting the documents imaged for these cases, by moving them to the Confidential Case drawer.</p> <p>However these case are not confidential and is preventing users from viewing documents. Los Angeles County has requested that this record be cleaned up from the impacted cases.</p>				
Request:	Remove the record on the Confidential Detail page that has "High Profile" in the Type and "High Risk" in the Comments that was added to Los Angeles cases between 2015-2016.				
Recommendation:	<p>Remove the "High Profile" in the Type and "High Risk" confidentiality record from Los Angeles cases, if the record was added between 2015-2016.</p> <p>Remove (End Date = SYSDATE) High Profile Confidentiality Record:</p> <ul style="list-style-type: none"> o Record must have comment = "HIGH RISK" o Case must be Los Angeles (19) o Must have been originally added by LRS conversion and not updated by a user since that date (CREATED_BY = '19') o Only removed if created in 2015 or 2016 o Only remove this one confidentiality if there are no more recent additional confidentiality that have been applied. <p>Run Imaging Sync of Confidentiality on cases after DCR is applied to update image drawers/flags</p>				
Outreach Description:					
Migration Impact Description:	No impact to migration.				
Migration Impact Analysis:					
Alternative Procedure Description:	Users can manually remove the High Risk Error Prone confidential indicator.				
Operational Impact Estimate:	37				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0

Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	5	IVR/CC :	0	Online :	20
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	12	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-235796] Update CA 237 HA and Integrated Payroll Benefit Issuance Detail Claiming Report for Homeless Temporary Future Benefits

Team Responsible:	Reports	Assignee:	Aniruddha Loha	SPG Status:	Approved
Fix Version/s:	[22.05]	Designer Contact:	Sophia Fernandez	Change Type (SCR):	Enhancement
Minor Version:	22.05.XX	Expedite Changes:	Start Build	Estimate:	319
Reporter:	Claudia Pinto	Regulation Reference:		Created:	10/27/2021 05:53 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Claudia Pinto	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[State/Fiscal Reports]	Approved by Committee:	04/25/2022	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval: Expedited build start approval provided by Karen J. Rapponotti on 4/19/2022

Current Design: The CA 237 HA report is currently reporting all HT expenditures based on the transaction date rather than the benefit month. Thus, future HT expenditures are currently based on the transaction date and the report is pulling future benefit expenditures where the benefit month is beyond the report month.

The Integrated Payroll Benefit Issuance Detail Claiming Report and Integrated Payroll Benefit Issuance Detail Claiming Report by Case are currently reporting retroactive and current benefits based on the transaction date while future month benefits are reported based on the benefit month. However, the future benefits logic is only reporting on Cancellation (CN) transactions. Thus, HT SI issuances are only reported for retroactive or current month benefits, but they are not being reported for any future month benefits.

Request: 1. Update the CA 237 HA to report future benefits for Homeless Temporary Supplemental Issuances based on the benefit month, instead of transaction date, in the Homeless Temporary expenditures section PART C Line 8a.

2. Update the Integrated Payroll Benefit Issuance Detail Claiming Report to report Homeless Temporary Supplemental Issuances based on its benefit month instead of transaction date.

3. Update the Integrated Payroll Benefit Issuance Detail Claiming Report by Case to report Homeless Temporary Supplemental Issuances based on its benefit month instead of transaction date.

Recommendation:

1. Update the CA 237 HA report to report Supplemental Issuances in the Homeless Temporary expenditures section (PART C Line 8a) based on the benefit month.

2. Update the Integrated Payroll Benefit Issuance Detail Claiming Report to include Homeless Temporary Supplemental Issuances with a future benefit claim and report it based on the benefit month.

3. Update the Integrated Payroll Benefit Issuance Detail Claiming Report by Case to include Homeless Temporary Supplemental Issuances with a future benefit claim and report it based on the benefit month.

4. Update the following reports template to sync up with CalSAWS reports cosmetic standards (colors, borders, filters):

- a. CA 237 HA Report
- b. Integrated Payroll Benefit Issuance Detail Claiming Report
- c. Integrated Payroll Benefit Issuance Detail Claiming Report by Case

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

N/A

Alternative Procedure

Users would have to manually track these future supplemental issuances of the Homeless Temporary program to claim based on the benefit month.

Description:

Operational Impact:

Estimate:

319

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	230
Reports Test :	89	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

 **[CA-238402] Turn off WPR Unengagement Dashboard in QLIK**

Team Responsible:	Reports	Assignee:	Jeric Derama	SPG Status:	Approved
Fix Version/s:	[22.05]	Designer Contact:	Esequiel Herrera-Ortiz	Change Type (SCR):	Operational Enhancement
Minor Version:	22.06.09	Expedite Changes:	No	Estimate:	30
Reporter:	Gokul Suresh	Regulation Reference:		Created:	12/17/2021 03:30 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	David Bruhn	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Design	Migration Impact:		Funding Source ID:	
Committee:	[Welfare to Work/WPR]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:
Expedite Approval:
Current Design:

In CalSAWS there is a WPR Unengagement Dashboard which displays Work Participation Rate/Welfare to Work information for cases with Unengagement. This dashboard was originally a C-IV dashboard and was replatformed in QLIK and made available to all 40 CalSAWS counties.

The dashboard loads hundreds of millions of records and takes up a lot of capacity in the batch job run each night. It requires a large batch job that takes up run time and resources to process other jobs. In the past 45 days, no user has accessed the dashboard, confirming with usage data that this dashboard is not being used.

In addition, the data in this WPR Unengagement dashboard is available in other reports (WPR On-Request Report) as well as the Welfare to Work Dashboards available in QLIK.

Request:

The request is to turn off the WPR Unengagement Dashboard and turn off the associated batch jobs.

Recommendation:

1. Remove link to the WPR Unengagement Dashboard from the CalSAWS Business Intelligence DPSSTATS online page.
2. Turn off the associated batch jobs for the WPR Unengagement Dashboard.
3. Update the WPR Homepage Dashboard to remove the "Unengagement by Organization" widget and the "People with Breaks In Activities" widget.
4. Update the WPR Engagement Trend Dashboard to remove the "People with Break Trends" widget.
5. Remove links to the WPR Unengagement Dashboard from the other WPR Dashboards in QLIK:
 - a. WPR Homepage
 - b. WPRD
 - c. WPRD Trend
 - d. WPRD Status
 - e. Engagement Trend
 - f. Initial Engagement and Attendance
 - g. Program Hours
 - h. Program Trend

Outreach

Description:

This will need to go through committee approval to turn off the WPR Unengagement dashboard

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Keep the dashboard available to users.

Description:

If the dashboard were decided to be kept, I would recommend having it go through a review process to be designed so it is used.

Operational Impact:

Estimate: 30

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	22
Reports Test :	8	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-242088] Prevent CW/CF/GR(LA) Discontinuances if GEN 201 is not marked as 'Received'

Team Responsible:	Eligibility	Assignee:	Sridhar Mullanpudi	SPG Status:	Approved
Fix Version/s:	[22.05]	Designer Contact:	Thomas Lazio	Change Type (SCR):	New Policy
Minor Version:	TBD	Expedite Changes:	Production Deployment	Estimate:	168
Reporter:	Carlos Zepeda	Regulation Reference:	ACL 21-130E	Created:	03/04/2022 04:52 PM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Carlos Zepeda	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Design	Migration Impact:	No	Funding Source ID:	
Committee:	[IEVS]	Approved by Committee:	05/09/2022	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval: Approved by Karen J. Rapponotti on 4/13/2022

Current Design:

Currently, when a GEN 201 is auto-generated by CalSAWS, when the IFDS abstract is received or generated by user and sent out on a case with CalWORKS (CW), CalFresh (CF), Los Angeles General Assistance/General Relief (GA) or Refugee Cash Assistance (RCA) CalSAWS will discontinue the programs if this is not marked as "Received". The functionality around state form GEN 201 was derived from ACL 20-84 which does not instruct for these discontinuances to occur. Based on the language in ACL 20-84, workers are still required to allow for third party verification of income before any discontinuances take place, and discontinuance should not be automated.

Request:

Disable EDBC logic that automatically discontinues the CW, CF, RCA and GA program and program person when the GEN 201 form (formerly PA 2418B form) is not received timely.

Turn off PB19E432 (GEN 201 Controlled Form) batch job. This batch triggers regular Batch EDBC when GEN 201 form is past due date. This job runs monthly on the Batch 10-day cutoff date.

Recommendation:

1. Update EDBC logic to not automatically discontinue the CW, RCA, CF and GA program and program person when an EDBC is ran and the GEN 201 form is past due date. This logic is also applicable to individuals who reapply for aid after the programming change has taken place.
2. Turn off PB19E432 (GEN 201 Controlled Form) batch job. This batch triggers regular Batch EDBC when GEN 201 form (regardless of how it was generated via IEVS IFDS Abstract page or Template Repository Search page) is past due date. This job runs monthly on the Batch 10-day cutoff date.

Please find more details in the design document.

Outreach

Description:

Migration Impact Description: N/A.

Migration Impact Analysis:

Alternative Procedure Description: Override EDBC

Operational Impact:

Estimate: 168

Automated Test :	0	Batch/Interfaces :	7	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	18	DBA :	0	Design :	0
Eligibility :	66	Fiscal :	0	Forms Test :	0

Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :	0	Special Project :	0
System Test Support :	62	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		



[CA-244909] Online Help: Update e-App Job Aid for CA-234293

- Resolved: 05/09/2022 10:16 AM

Team Responsible:	Training	Assignee:	Nour Bibars	SPG Status:	N/A
Fix Version/s:	[22.05]	Designer Contact:	Dymas Pena	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	7
Reporter:	Dymas Pena	Regulation Reference:		Created:	04/27/2022 04:33 PM
Status:	Test Complete	Impact Analysis:	[Training]	Outreach Required:	Yes
Policy/Design	Dymas Pena	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS M&E
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Production	Approved by		Other Agency Cross	
Committee:	[Other]	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			

Non-Committee Review: Approved by Elizabeth Palm on 04/28/2022

Expedite Approval:
Current Design: CA-234293 updates will need to be reflected on the following job aids:
JA e-Applications

Request: Update the following Job Aids based on CA-234923:
JA e-Applications

Recommendation: Update the following in OLH:
JA e-Applications

Outreach Description: Update Job Aid

Migration Impact Description:
Migration Impact Analysis:
Alternative Procedure Description: N/A

Operational Impact:
Estimate: 7

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	0	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	7		



[CA-242099] ACL 22-32 Additional Pandemic Emergency Assistance Fund (PEAF) payments

Team Responsible:	Fiscal	Assignee:	Chandan Talukdar	SPG Status:	Approved
Fix Version/s:	[22.06]	Designer Contact:	Eric Wu	Change Type (SCR):	New Policy
Minor Version:	22.07.16	Expedite Changes:	Production Deployment	Estimate:	216
Reporter:	Sarah Cox	Regulation Reference:	ACL 22-32	Created:	03/07/2022 09:32 AM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Sarah Cox	Training Impacted:	[N/A]	Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	PEAF
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:		Other Agency Cross Reference:	CA-228376
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Karen Rapponotti - Approved - 04/26/2022

Expedite Approval: Karen Rapponotti - Approved - 04/26/2022

Current Design: Auxiliary issuance framework is designed for counties to issue the benefits without any eligibility determination. Furthermore, this framework can be used to issue payments through the system without making any significant changes for policies in the short time.

Request: Issue a 2nd round of Pandemic Emergency Assistance Fund (PEAF) benefit.

Recommendation:

1. A data change request (DCR) will create an Auxiliary Authorization to issue another round of \$47 Pandemic Emergency Assistance Fund (PEAF) payment for all CW households in Active Status for the July 2022 Service Month.
2. Generate a list of cases that were authorized to receive the PEAFF II payment.

Outreach Description: Generate a list of cases that were authorized to receive the PEAFF II payment.

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description:

Manually create and approve Auxiliary payments.

Operational Impact: Estimate: **216**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	119	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	9	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	60	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-244172] Training: Create CFP for Two-Way Messaging CA-239571

Team Responsible:	Training	Assignee:	John Depauw	SPG Status:	N/A
Fix Version/s:	[22.06]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:	22.07.22	Expedite Changes:	No	Estimate:	165
Reporter:	Cristina Garcia	Regulation Reference:		Created:	04/20/2022 09:30 AM
Status:	New	Impact Analysis:	[Training]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Dymas Pena	Training Impacted:	[CFP/WBT]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Design	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by Elizabeth Palm 04/27/2022

Expedite Approval:

Current Design:

CalSAWS Functional Presentations (CFP) are short, pre-recorded, self-playing presentations that explain CalSAWS System functionality made available to the Counties on the Web Portal.

Request:

With 22.06 (22.07.22 priority release), SCR 239571 introduces 2-way messaging functionality for BenefitsCal.. A CFP is needed to demonstrate the changes made with this SCR.

Recommendation:

Create a CFP for 2-way messaging and have it available on the CalSAWS Learning Management System as a stand alone training presentation.

Outreach Description:

New CFP

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description:

None

Operational Impact Estimate:

165

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	165	Translation :	0



[CA-231817] Online Help: Update JA Lobby Management - Manage Devices for CA-222133

Team Responsible:	Training	Assignee:	Nour Bibars	SPG Status:	N/A
Fix Version/s:	[22.07]	Designer Contact:	Erick Arreola	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	10
Reporter:	Erick Arreola	Regulation Reference:		Created:	08/04/2021 09:58 AM
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Erick Arreola	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by Charlene Baker on 11/8/2021

Expedite Approval: Approved by Karen Rapponotti on 1/5/2022

Current Design: CA-222133 updates the preview functionality for Lobby Management.

Request: Update "JA Lobby Management – Manage Devices" to include the preview functionality.

Recommendation: Upload the following updated job aid in Online Help:
JA Lobby Management - Manage Devices

Outreach Description: Update Job Aid

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description:

Operational Impact:

Estimate: **10**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	10	Translation :	0



[CA-232999] Add Threshold languages for Mixed Household RE Packets

Team Responsible:	Client Correspondence	Assignee:	Kavitha Mr	SPG Status:	Approved
Fix Version/s:	[22.07]	Designer Contact:	Raj Devidi	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	Start Build	Estimate:	1882
Reporter:	Lawrence Samy	Regulation Reference:	ACWDL 20-21/ MEDIL 21-14	Created:	09/02/2021 01:20 PM
Status:	In Development	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Virginia C. Bernal	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	Medi-Cal redetermination forms
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Virginia Bernal, Approved 4/27/2022				
Expedite Approval:	Karen Rapponotti 01/17/2022				
Current Design:	Updated MC RE Packets were implemented in English and Spanish with CA-216432.				
Request:	Add additional threshold languages for MC RE Packets. Remove MC 210 RV form from template repository.				
Recommendation:	Add additional threshold languages for MC RE Packets. Remove MC 210 RV form from template repository.				
Outreach Description:					
Migration Impact Description:					
Migration Impact Analysis:					
Alternative Procedure Description:	N/A				
Operational Impact Estimate:	1882				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	1025	DBA :	0	Design :	285
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	99	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	378	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

 **[CA-233890] Update Application Questions List page**

Team Responsible:	Online	Assignee:	Quynh Nguyen	SPG Status:	Approved
Fix Version/s:	[22.07]	Designer Contact:	Erika Kusnadi	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	186
Reporter:	Amy Gill	Regulation Reference:		Created:	09/27/2021 11:39 AM
Status:	Pending Approval	Impact Analysis:	[Security]	Outreach Required:	No
Policy/Design Consortium Contact:	Dymas Pena	Training Impacted:	[Job Aid, Online Help]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Usability]	Approved by Committee:	05/05/2022	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval:

Current Design:

Currently the "Is anyone pregnant?" question is not listed on the Application Questions List page.

Request:

Add a new question to the Application Questions List page so that it aligns with the SAWS 1 form.

Recommendation:

1. Add a new question to the Application Questions List page.
2. Update the logic used to generate the SAWS 1 from the Application Questions List page.

Outreach

Description:

Migration Impact Description: N/A

Migration Impact Analysis:

Alternative Procedure Description: None

Operational Impact:

Estimate: 186

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	85	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	38
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	48	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

 **[CA-235712] Enhance Tasks API to enable content security headers**

Team Responsible:	Tech Arch	Assignee:	Alan Yaung	SPG Status:	N/A
Fix Version/s:	[22.07]	Designer Contact:	Ahmed Raji	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	240
Reporter:	Sumeet Patil	Regulation Reference:		Created:	10/26/2021 04:48 PM
Status:	In Assembly Test	Impact Analysis:	[Security]	Outreach Required:	No
Policy/Design Consortium Contact:	David Bruhn	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Tech]	Approved by Committee:	04/27/2022	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by Laura C. on 4/27

Expedite Approval: Approved by Laura C. on 4/27

Current Design: The Tasks API does not include content security headers.

Request: It is recommended to enable content security header .

Recommendation: Update the Tasks API to enable content security headers as part of API response. A Content Security Policy (CSP) of default-src will be enabled for Tasks API.

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description:

Operational Impact:

Estimate: **240**

Automated Test :	60	Batch/Interfaces :	60	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	20
Performance :	40	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	60	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-242020] Update LA County IVR Forms for AWS Connect

Team Responsible:	Client Correspondence	Assignee:	Ivan Miranda	SPG Status:	Approved
Fix Version/s:	[22.07]	Designer Contact:	Phong Xiong	Change Type (SCR):	Enhancement
Minor Version:	22.08.18	Expedite Changes:	Start Build	Estimate:	127
Reporter:	Tiffany Huckaby	Regulation Reference:		Created:	03/03/2022 02:45 PM
Status:	In Development	Impact Analysis:	[Central Print, Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:	04/28/2022	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval: Expedited Start Build approved by Karen J. Rapponotti on 04/18/2022

Current Design:

Currently, LA County's IVR solution uses the PA 6049 and PA 6050 forms. The PA 6049 is sent to the participant when their Customer ID card is available and they can access their case through the IVR system. It includes the ID card, information about the new card and instructions on using the Self Service System for the participant. The PA 6050 is the mailer containing the customer's PIN in order to use the IVR system.

The PA 6049 is sent only once for every case number. It generates at intake when the primary applicant is added or when there is a new person added as an administrative role on an existing case.

The PA 6050 is generated via a batch job when a new IVR PIN is created from LA County and sent to the customer 2 days after the PA 6049 is generated.

The Migration counties are currently using the new IVR solution and using forms CSF 139 and CSF 140. The CSF 139 is the Consent to Receive Automated Messages About Your Case form. It can only be generated from the template repository and only available to Migration counties.

The CSF 140 is the New Phone Access IVR PIN Letter. It can be generated from the template repository or when the IVR system inserts a transaction into the database when a new PIN is created for the customer from a migration county.

Request:

LA county will be moving to AWS Connect making the old Customer ID and PIN obsolete. The system should no longer generate the PA 6049 or PA 6050 and instead generate the CSF 139 and CSF 140.

Recommendation:

1. DCR to turn off the following forms:
 - a) PA 6049 (DOC_TEMPL_ID = 5052)
 - b) PA 6050 (DOC_TEMPL_ID = 5042)
2. Turn off form automation for PA 6049
3. Turn off form automation for PA 6050.
4. Enable CSF 139 for all counties.
5. Enable CSF 140 for all counties.

Note: this SCR will be done at the same time as CA-240156 to ensure that the correct information is sent before and after the contact center change.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative Procedure Description:
Operational Impact Estimate: N/A
127

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	71	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	46	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

 **[CA-242824] Online Help: Update Case Copy Job Aid Batch Job**

Team Responsible:	Training	Assignee:	Nour Bibars	SPG Status:	N/A
Fix Version/s:	[22.07]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	7
Reporter:	Joyce Oshiro	Regulation Reference:		Created:	03/22/2022 03:37 PM
Status:	Pending Approval	Impact Analysis:	[Training]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Joyce Oshiro	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by Joyce Oshiro 03/22/2022

Expedite Approval:
Current Design: The Case Copy job aid states the Case Copy batch job runs every five minutes but it runs every 15 minutes.

Request: Update the Case Copy job aid.

Recommendation: Update the Case Copy job aid to states the batch job runs every 15 minutes.

Outreach Description: Job aid update

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: None

Operational Impact:

Estimate: 7

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	7	Translation :	0

 **[CA-242895] Case Copy Updates #2**

Team Responsible:	Batch/Interfaces	Assignee:	Marqui Simmons	SPG Status:	Select a value
Fix Version/s:	[22.07]	Designer Contact:	Marqui Simmons	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	1067
Reporter:	Cristina Garcia	Regulation Reference:		Created:	03/24/2022 11:37 AM
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Joyce Oshiro	Training Impacted:	[Data]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Training	Migration Impact:		Funding Source ID:	
Committee:	[Training]	Approved by Committee:	04/15/2022	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by Joyce Oshiro on 04/06/2022

Expedite Approval: Approved by Karen J. Rapponotti on 04/15/2022

Current Design: Currently, the Case Copy batch job copies cases from one source environment to one destination environment based on the request given by a worker in the CalSAWS application. From the case copy list page, a worker can request any case number, that exists in the environment that they are currently logged into, to copy to a predetermined environment one or multiple time(s). The environments that are currently used for copying are: Production to PRT, Production to Training Staging, and Training Staging to Training Production. CA-231699 (linked) completed for the 22.05 release assigned all copies of cases in Training Production to any random generic worker in the county causing each copy to be assigned to different workers

Request: Assign all cases copied from Training Staging to Training Production to the first generic worker in that county.

- Recommendation:**
1. Assign all cases copied from Training Staging to Training Production to the first generic worker in that county. Example: sanbernardino.user1
 2. Update the legacy Case Copy implementation logic:
 - a. For multiple copies of a case, update the Case Copy logic to reuse the same data from the source database for copying to the destination database.
 - b. Implement multi-threading.

Outreach Description: N/A

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: None

Operational Impact:

Estimate: 1067

Automated Test :	0	Batch/Interfaces :	690	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	80	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	277	Tech Arch :	20	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

 [CA-244264] Online Help - Job Aid Updates

Team Responsible:	Training	Assignee:	Nour Bibars	SPG Status:	N/A
Fix Version/s:	[22.07]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	14
Reporter:	Joyce Oshiro	Regulation Reference:		Created:	04/21/2022 01:17 PM
Status:	Pending Approval	Impact Analysis:	[Training]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Joyce Oshiro	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Joyce Oshiro 04/27/2022 - Approved

Expedite Approval:

Current Design:

While researching/recreating the following job aids for issues identified during defect CA-244165, content and cosmetic issues were identified:

1. Add a Program to an Existing Case Immediate Need, Homeless Assistance – Temp and Perm
2. Income Management

Request:

Update the content and cosmetic issues in the following job aids:

1. Add a Program to an Existing Case Immediate Need, Homeless Assistance – Temp and Perm
2. Income Management

Recommendation:

Update the following job aids for content and cosmetic issues:

1. Add a Program to an Existing Case Immediate Need, Homeless Assistance – Temp and Perm
2. Income Management

Outreach Description:

Updated job aids

Migration Impact Description:

Migration Impact Analysis:

No Impact

Alternative Procedure Description:

None

Operational Impact:

Estimate:

14

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	14	Translation :	0

 **[CA-244891] Online Help: Update OLH pages for CA-241217**

Team Responsible:	Training	Assignee:	Nour Bibars	SPG Status:	N/A
Fix Version/s:	[22.07]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	14
Reporter:	Cristina Garcia	Regulation Reference:		Created:	04/27/2022 02:37 PM
Status:	Pending Approval	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Maureen Votta	Training Impacted:	[Online Help]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	Alfonso (Tom) Villanueva	Consortium Review Approval Date:	04/29/2022		

Non-Committee Review: Approved by Alfonso Tom Villanueva on 4/29/2022

Expedite Approval: Current Design: CA-241217 disables a hyperlink on the IAT Summary page for CalWIN Counties, which updates the Online Help page. Please note that the appdev SCR does NOT include a design document and the updates are based on the information listed in the Current Design, Request, and Recommendation sections.

Request: Update Online Help pages listed below as per updates in CA-241217.

Recommendation: Update the following Online Help page:
1) Inter Agency Transfer (IAT) Summary

Outreach Description:
Migration Impact Description:
Migration Impact Analysis:
Alternative Procedure Description:
Operational Impact:
Estimate: **14**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	14	Translation :	0

 **[CA-244893] Online Help: Update OLH page for CA-222133**

Team Responsible:	Training	Assignee:	Nour Bibars	SPG Status:	N/A
Fix Version/s:	[22.07]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	7
Reporter:	Cristina Garcia	Regulation Reference:		Created:	04/27/2022 02:45 PM
Status:	Pending Approval	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Erick Arreola	Training Impacted:	[Online Help]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved CBaker 5/3/2022

Expedite Approval:
Current Design: CA-222133 updates Online Help relating to the Flow Management Detail page.

Request: Update Online Help as per changes in CA-222133.

Recommendation: Update the following page in Online Help:
 Flow Management Detail

Outreach Description:
Migration Impact Description:
Migration Impact Analysis:
Alternative Procedure Description:
Operational Impact:
Estimate: 7

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	7	Translation :	0

 **[CA-244896] Online Help: Update OLH for CA-216757**

Team Responsible:	Training	Assignee:	Nour Bibars	SPG Status:	N/A
Fix Version/s:	[22.07]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	7
Reporter:	Cristina Garcia	Regulation Reference:		Created:	04/27/2022 02:54 PM
Status:	Pending Approval	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Dymas Pena	Training Impacted:	[Online Help]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by Char Baker 5/3/2022

Expedite Approval:

Current Design: CA-216757 updates the EBT Card Detail online help page.

Request: Update Online Help as per changes in CA-216757.

Recommendation: Update the following Online Help page:
EBT Card Detail

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description:

Operational Impact:

Estimate: 7

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	7	Translation :	0

 **[CA-244899] Online Help: Update OLH for changes in CA-227816**

Team Responsible:	Training	Assignee:	Nour Bibars	SPG Status:	N/A
Fix Version/s:	[22.07]	Designer Contact:	Cristina Garcia	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	Start Build	Estimate:	7
Reporter:	Cristina Garcia	Regulation Reference:	ACL 21-89, ACL 20-113	Created:	04/27/2022 03:03 PM
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Sarah Cox	Training Impacted:	[Online Help]	Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	CW Time Clock
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by Alfonso (Tom) Villanueva on 5/3/22

Expedite Approval: Approved by Michele Peterson on 5/12/2022

Current Design: CA-227816 updates the Forms Overview in Online Help.

Request: Update the Forms Overview in Online Help as per changes in CA-227816

Recommendation: Add the following form in the Forms Overview in Online Help:
TEMP 3022

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description:

Operational Impact:

Estimate: 7

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	7	Translation :	0



[CA-217288] Temporary Income From The Census Bureau

Team Responsible:	CalHEERS	Assignee:	Maggie Orozco-Vega	SPG Status:	Approved
Fix Version/s:	[22.09]	Designer Contact:	Cynthia Ridley	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	No	Estimate:	91
Reporter:	Nina Butler	Regulation Reference:	ACWDL 20-25	Created:	06/18/2020 03:28 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Maggie Orozco-Vega	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Medi-Cal/CMSP]	Approved by Committee:	04/29/2022	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval:

Current Design:

The Medi-Cal EDBC rules create the Medi-Cal budget based on the Medi-Cal program being evaluated. 'Census Earnings – Temporary' income type is treated as earned income for all Medi-Cal programs.

Request:

Update the treatment of the "Census Earnings – Temporary" income type to conform with updated policy provided in ACWDL 20-25.

Recommendation:

1. Update the Medi-Cal EDBC Rules to exempt 'Census Earnings – Temporary' income type for the following programs:
 - a. Aged, Blind, Disabled Federal Poverty Level
 - b. Medically Needy
 - c. 250% Working Disabled Program, and
 - d. Medicare Savings Programs.
2. Generate a one-time list of active Non-MAGI Medi-Cal individuals where the individual's income type is 'Census Earnings – Temporary' for Counties for Recommendation 2.1.2

Outreach

Description:

A one-time list will be provided to Counties of Active Non-MAGI Medi-Cal individuals where the individual's income type is 'Census Earnings - Temporary'.

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Override EDBC results

Procedure

Description:

Operational Impact:

Estimate: **91**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	52	CalHEERS Test :	29
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-221945] ACL 19-13 - AB 2030 - Add a page to Track Special Circumstances Details and Update Special Circumstance Indicator

Team Responsible:	Online	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[22.09]	Designer Contact:	Andrea Rodriguez	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	No	Estimate:	1161
Reporter:	Michele Peterson	Regulation Reference:	ACL 19-13	Created:	11/19/2020 06:52 AM
Status:	Pending Approval	Impact Analysis:	[Business Process, Security, Training]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Dymas Pena	Training Impacted:	[Online Help]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Lobby Management, Usability]	Approved by Committee:	05/02/2022	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval:

Current Design:

CalSAWS identifies special circumstances with a Special Circumstances case flag in Los Angeles County. This case flag displays a red wheelchair icon next to the case name when in context of a case. The Special Circumstance case flag can be added to the case via the Case Flag Detail page. The current Special Circumstance flag icon can also appear as an indicator on the Reception Log List and Worklist pages. The icon can be added to a Reception Log List record via the reception log when the 'Special Circumstances' option is selected under the Special Needs drop-down. Adding the icon to a Reception Log List record will also add the icon to the case's Message Center notification.

The icon can also be added next to a task record on the Worklist pages via the Application Registration page when "Yes" is selected upon registration for the questions "Do you have a disability and need help applying?" and "Do you need other arrangements due to a disability?".

Request:

Per AB2030, update the Special Circumstance case flag indicator to notify the case worker once an applicant or recipient case file is initiated that the case person has requested special accommodation due to disability. Create new pages to document special circumstance and accommodation information for a person in CalSAWS.

Recommendation:

1. Create new pages in CalSAWS that will allow users to add information about a person's special circumstances and accommodation preferences.
 - a. The information will be collected at the person-level and available across cases.
2. Update the Utilities Navigation to display the updated special circumstance icon and information captured in the Special Circumstances Detail page on the hover.
3. Update Case Summary page to include Special Circumstances information.
4. Update the Special Circumstance icon on the Worklist pages.
5. Update the Reception Log pages.
 - a. Replace the Special Circumstances icon that displays next to the record in the Reception Log List.
 - b. Display the icon on the Reception Log List for additional options selected on the Special Needs drop down on the Reception Log Detail page.
 - c. Display the icon on the Reception Log List automatically for persons that have Special Circumstance Detail records.
6. Update the Special Circumstances indicator on the Message Center.
 - a. Replace the Special Circumstances icon that displays next to the record in the Message Center.
 - b. Display the icon on the reception log message for additional options selected on the Special Needs drop down on the Reception Log Detail page.

c. Display the icon on the reception log message automatically for persons that have Special Circumstance Detail records.

7. Update the existing Special Circumstances case flag in Los Angeles County.

a. Update the Special Circumstances icon on the case flag.

b. Add new Special Circumstances Detail records only for persons that currently have Special Circumstance Case Flags and end date their existing case flags.

Outreach TBD
Description:
Migration Impact N/A
Description:
Migration Impact
Analysis:
Alternative TBD
Procedure
Description:
Operational Impact:
Estimate: **1161**

Automated Test :	48	Batch/Interfaces :	84	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	636
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	288	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		



[CA-242350] Update Tuolumne County West America Bank Positive Pay file layout

Team Responsible:	Fiscal	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[22.09]	Designer Contact:	Eric Wu	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	161
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	03/11/2022 10:16 AM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Fiscal]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by Claudia Pinto on 4/13/2022

Expedite Approval: Approved by Karen Rapponotti on 03/15/2022

Current Design: Tuolumne County West America Bank Positive Pay file is the same format used for over 10 years.

Request: West America Bank will be switching to a new Positive Pay file layout effective March 22, 2022.

Recommendation: 1. Update Tuolumne County West America Bank Positive Pay file layout (PO55F107). Please see 'Fixed Record Import Format.pdf'.

Outreach Description:

Migration Impact Description: The update is for Tuolumne County only.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **161**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	114	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	47	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

 **[CA-231814] Add Detailed Workflow Indicator to Documents in RC**

Team Responsible:	Imaging	Assignee:	Christopher Vasquez	SPG Status:	Approved
Fix Version/s:	[23.01]	Designer Contact:	Christopher Vasquez	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	100
Reporter:	Rhiannon Chin	Regulation Reference:		Created:	08/04/2021 08:43 AM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Rhiannon Chin	Training Impacted:		Funding Source:	CalSAWS M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Imaging]	Approved by Committee:	05/06/2022	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval:

Current Design:

Currently, when a document is routed to a workflow queue, a generic stamp that says "This document is currently in Records Correction" or "This document is in RC hold" is added.

Request:

Update the RC/Records Correction stamps on documents in Records Correction to clearly indicate which queue the document is in.

Recommendation:

- Add the new "Processing Queue" custom property to indicate the current workflow queue of original document.
- Update the "In Workflow" column to display the Processing Queue custom property.
- Update the records correction stamp to indicate the current workflow queue of original document. Make the new stamp a link to the document if it is in a county-maintained workflow queue.

Outreach

Description:

Migration Impact

No migration impact.

Description:

Migration Impact

Analysis:

Counties can determine the queue by reviewing the Invalid Reason in the Imaging Solution.

Alternative Procedure

Description:

Operational Impact:

Estimate:

100

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	100	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

End SCRs

[CA-217158] Upgrade JAVA and Weblogic for CalSAWS Application

Team Responsible:	Tech Arch	Assignee:	Kenneth J. Lerch	SPG Status:	N/A
Fix Version/s:	[22.03]	Designer Contact:	Sumeet Patil	Change Type (SCR):	Operational Enhancement
Minor Version:	22.05.xx	Expedite Changes:	Start Build	Estimate:	1530
Reporter:	Sumeet Patil	Regulation Reference:		Created:	06/16/2020 11:44 AM
Status:	In Development	Impact Analysis:	[Technology Impact]	Outreach Required:	No
Policy/Design Consortium Contact:	Laura Chavez	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&O
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	
Committee:	[Tech]	Approved by Committee:	01/12/2022	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by Laura Chavez on 1/12/2022

Expedite Approval: Approved by Laura Chavez on 1/12/2022

Current Design: CalSAWS application run time environment uses JAVA 8 and Weblogic 12c.

Request: Upgrade the application to latest versions of JAVA and Weblogic

- Recommendation:**
1. Upgrade JAVA version to JAVA 11
 2. Update CalSAWS application to integrate jdbc client jar for latest JAVA version.
 3. Upgrade Weblogic version to 14.1
 4. Upgrade Spring framework version to 5.3.13
 5. Upgrade CHEWS application to support JAVA and Weblogic upgrade.

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description:

Operational Impact Estimate:

N/A

Automated Test :	10	Batch/Interfaces :	150	Batch Operations :	120
BenefitsCal :	100	CalHEERS :	40	CalHEERS Test :	0
Client Correspondence :	100	DBA :	0	Design :	0
Eligibility :	100	Fiscal :	150	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	300
Performance :	100	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	340	Tech ForgeRock :	0
Tech Ops :	20	Training :	0	Translation :	0

Content Revision Status-1: Accepted

Content Revision Description-1: 1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before: Batch Operations ETC 1 = 0
After: Batch Operations ETC 1 = 120

3. Release Change:
Before: NA
After: NA

4. Funding Source Change:
Before: NA
After: NA

Accepted

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:
Before:
1. Upgrade JAVA version to JAVA 11
2. Update CalSAWS application to integrate jdbc client jar for latest JAVA version.
3. Upgrade Weblogic version to 14.1
4. Upgrade Spring framework version to 5.3.13
After:
1. Upgrade JAVA version to JAVA 11
2. Update CalSAWS application to integrate jdbc client jar for latest JAVA version.
3. Upgrade Weblogic version to 14.1
4. Upgrade Spring framework version to 5.3.13
5. Upgrade CHEWS application to support JAVA and Weblogic upgrade.

2. Estimate Change:
Before:
BenefitsCal ETC 2:=150
CalHEERS ETC-1 = 0
After:
BenefitsCal ETC 2:=0 (The BenefitsCal Portal Service will be upgraded with SCR CA-238653, so removed hours from this SCR)
CalHEERS ETC-1 = 40 (CHEWS will be upgraded as part of this SCR, so adding 40 hours. These 40 hours have been reduced from SCR CA-238653)

3. Release Change:
N/A

4. Funding Source Change:
N/A

Pending CCB

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before: NA
After: NA

2. Estimate Change:
Before: NA
After: NA

3. Release Change:
Before: 22.03
After: 22.05

4. Funding Source Change:
Before: NA
After: NA

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-238653] Upgrade JAVA and SpringBoot Framework for CalSAWS Services

- Resolved: 05/06/2022 01:51 PM

Team Responsible:	Tech Arch	Assignee:	Raheem Raasikh	SPG Status:	N/A
Fix Version/s:	[22.03]	Designer Contact:	Sumeet Patil	Change Type (SCR):	Operational Enhancement
Minor Version:	22.05.08	Expedite Changes:	Start Build	Estimate:	1716
Reporter:	Sumeet Patil	Regulation Reference:		Created:	12/26/2021 06:16 PM
Status:	In Production	Impact Analysis:	[Technology Impact]	Outreach Required:	No
Policy/Design	Laura Chavez	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&O
Consortium Contact:		Migration Impact:		Funding Source ID:	
Project Phase (SCR):	Production	Approved by		Other Agency Cross	
Committee:	[Tech]	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			

Non-Committee

Review:

Expedite Approval: Approved by Laura Chavez on 1/12/2022

Current Design: The CalSAWS services applications run time environment uses JAVA version 8, Spring framework version 4.3 and SpringBoot version 2.1.2.

Request: Upgrade the CalSAWS services applications to JAVA 11, Spring framework 5.3.13 and SpringBoot version 2.6.1.

Recommendation: Upgrade JAVA, Spring framework and SpringBoot for the following services -

- OCAT Service
- LRS Dashboard
- AMP
- Auditor
- File Service
- Kafka Producer Service

2. Upgrade the SpringBoot version for the following services -

- Lobby Services
- Journal Service
- Portal Service
- Task Service
- Appointment Service
- Activities Service
- Email Service
- Fiscal Service
- CalSAWS Service
- Imaging Service

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative Procedure N/A

Description:

Operational Impact:

Estimate: 1716

Automated Test :	380	Batch/Interfaces :	400	Batch Operations :	0
BenefitsCal :	350	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0

Eligibility :	40	Fiscal :	0	Forms Test :	0
Imaging :	5	IVR/CC :	0	Online :	80
Performance :	100	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	1	Tech Arch :	340	Tech ForgeRock :	0
Tech Ops :	20	Training :	0	Translation :	0

Content Revision Status-1: Accepted

Content Revision Description-1:

1. Recommendation Change:
Before: NA
After: NA

2. Estimate Change:
Before:
Automated Test ETC-1 = 85
Automated Test ETC-2 = 25
Automated Test ETC-3 = 110
Automated Test ETC-4 = 110

After:
Automated Test ETC-1 = 120
Automated Test ETC-2 = 60
Automated Test ETC-3 = 100
Automated Test ETC-4 = 100

3. Release Change:
Before: NA
After: NA

4. Funding Source Change:
Before: NA
After: NA

Content Revision Status-2: Accepted

Content Revision Description-2:

1. Recommendation Change:
Before:
Recommendation #1 - Upgrade JAVA, Spring framework and SpringBoot for the following services -
- OCAT Service
- LRS Dashboard
- AMP
- Auditor
- CHEWS
- File Service
- Kafka Producer Service

After: Chews upgrade part of CA-217158 instead.

Recommendation #1 - Upgrade JAVA, Spring framework and SpringBoot for the following services -
- OCAT Service
- LRS Dashboard
- AMP
- Auditor
- File Service
- Kafka Producer Service

2. Estimate Change:
Before: CalHEERS ETC-1 = 40
BenefitsCal ETC 1:=0
After: CalHEERS ETC-1 = 0 (CHEWS application will be upgraded with SCR CA-217158)
BenefitsCal ETC 1:=350 (As Portal Spring Boot service will be upgraded, these hours are to support integration testing)

3. Release Change:
N/A

4. Funding Source Change:
N/A

**Content Revision
Status-3:
Content Revision
Description-3:**

Accepted

1. Recommendation Change:
Before:

Upgrade the CalSAWS services applications to JAVA 11, Spring framework 5.3.13 and SpringBoot version 2.6.1.

After:

Upgrade the CalSAWS services applications to JAVA 11, Spring framework 5.3.18 and SpringBoot version 2.6.6.

Upgrading to these versions of spring/springboot to address vulnerability issue.

2. Estimate Change:

Before: Batch/Interfaces ETC Total = 50

GAGR ETC Total = NA

After: Batch/Interfaces ETC Total = 300

GAGR AT regression = 90

GAGR ST regression = 45

GAGR ETC Total = 135

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Pending CCB

**Content Revision
Status-4:
Content Revision
Description-4:**

1. Recommendation Change:

Before: Upgrade the SpringBoot version to 2.6.6 for the following services -

- Lobby Services
- Journal Service
- Portal Service
- Task Service
- Appointment Service
- Activities Service
- Email Service
- Fiscal Service
- CalSAWS Service
- Imaging Service

After: Upgrade the SpringBoot version to 2.6.6 for the following services -

- Journal Service
- Portal Service
- Task Service
- Appointment Service
- Activities Service
- Email Service
- Fiscal Service
- CalSAWS Service
- Imaging Service

2. Estimate Change:

Before: System Test Support ETC 1 - 1

After: System Test Support ETC 1 - 100

3. Release Change: N/A

4. Funding Source Change: N/A



[CA-242587] Create new e-mail subdomain for emails being sent by CalSAWS and ForgeRock

- Resolved: 05/11/2022 02:09 PM

Team Responsible:	Tech Arch	Assignee:	Bishal Acharya	SPG Status:	Approved
Fix Version/s:	[22.03]	Designer Contact:	Erika Kusnadi	Change Type (SCR):	Enhancement
Minor Version:	22.05.12	Expedite Changes:	Production Deployment	Estimate:	568
Reporter:	Erika Kusnadi	Regulation Reference:		Created:	03/15/2022 11:31 PM
Status:	In Production	Impact Analysis:	[Security]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Dymas Pena	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	
Committee:	[Security, Usability]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Non Committee Approval for Technical update by Dymas Pena 04/21/2011

Expedite Approval: Approved by JoAnne Osborn on 03/24/2022

Current Design: Currently e-mails being sent by the CalSAWS application and ForgeRock (for OTP) is using the same e-mail domain information (XXX@calsaws.org). Due to the same e-mail domain being used by both applications, this has caused an impact to workers receiving the OTP (One Time Password) e-mails that are needed for workers to log in to the CalSAWS application. This is due to the risk of domain being blocked due to the amount of e-mails sent from CalSAWS application to e-mails address that doesn't exist in the counties.

Request: Create two new e-mail subdomain to be used by CalSAWS application and ForgeRock when emails are being sent from either application.

Recommendation:

1. Create a new e-mail subdomain (example: XXX@app.calsaws.org) specifically to be used by CalSAWS application for e-mails that are being sent from CalSAWS application.
2. Create a new e-mail subdomain (example: XXX@login.calsaws.org) specifically to be used by ForgeRock application for the OTP (One Time Password) e-mail that are being sent from ForgeRock application.
3. Update CalSAWS application to use the new sub-domain as the From (XXX@app.calsaws.org) email address for emails sent by the application.
4. Batch/Interfaces - update batch jobs (PB00C414,PB19C1900,PB19C900,PB19C962,PB19S950,PB27R136,PICWE100,PO19C1155,PO19C1156,POCWE100, PO00EM108, PB00B113,PB00C111,PO00EM109,PO00EM111,PO00EM113,PO00EM115,PO00EM116) to use the XXX.app.calsaws.org email subdomain.

Outreach Description: CIT has been drafted and will be sent out

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: NA

Operational Impact Estimate: 568

Automated Test :

BenefitsCal :

Client Correspondence :

Eligibility :

Automated Test :	0	Batch/Interfaces :	66	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	53	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	53	Forms Test :	0

Imaging :	0	IVR/CC :	0	Online :	78
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	148	Security :	0	Tech ForgeRock :	20
Tech Ops :	50	Tech Arch :	50	Translation :	0
		Training :	0		

Content Revision Pending CCB

Status-1:

Content Revision

Description-1:

Removing recommendation for changes related to ForgeRock since those changes will be implemented by a separate Change Request and will be a separate release.

1. Request Change:

Before:

Create two new e-mail subdomain to be used by CalSAWS application and ForgeRock when emails are being sent from either application.

After:

Create new e-mail subdomain to be used by CalSAWS application when emails are being sent from either application.

2. Recommendation Change:

Before:

1. Create a new e-mail subdomain (example: XXX@app.calsaws.org) specifically to be used by CalSAWS application for e-mails that are being sent from CalSAWS application.
2. Create a new e-mail subdomain (example: XXX@login.calsaws.org) specifically to be used by ForgeRock application for the OTP (One Time Password) e-mail that are being sent from ForgeRock application.
3. Update CalSAWS application to use the new sub-domain as the From (XXX@app.calsaws.org) email address for emails sent by the application.
4. Batch/Interfaces - update batch jobs (PB00C414,PB19C1900,PB19C900,PB19C962,PB19S950,PB27R136,PICWE100,PO19C1155,PO19C1156, POCWE100, PO00EM108, PB00B113,PB00C111,PO00EM109,PO00EM111,PO00EM113,PO00EM115,PO00EM116) to use the XXX.app.calsaws.org email subdomain.

After:

1. Create a new e-mail subdomain (example: XXX@app.calsaws.org) specifically to be used by CalSAWS application for e-mails that are being sent from CalSAWS application.
2. Update CalSAWS application to use the new sub-domain as the From (XXX@app.calsaws.org) email address for emails sent by the application.
3. Batch/Interfaces - update batch jobs (PB00C414,PB19C1900,PB19C900,PB19C962,PB19S950,PB27R136,PICWE100,PO19C1155,PO19C1156, POCWE100, PO00EM108, PB00B113,PB00C111,PO00EM109,PO00EM111,PO00EM113,PO00EM115,PO00EM116) to use the XXX.app.calsaws.org email subdomain.

3. Estimate Change:

N/A

4. Release Change:

N/A

5. Funding Source Change:

N/A

Content Revision

Status-2:

Content Revision

Description-2:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-216211] Update Overpayment Adjustment Logic to Recoup Cents

- Resolved: 04/26/2022 10:12 AM

Team Responsible:	Fiscal	Assignee:	Jyoti Jain	SPG Status:	Approved
Fix Version/s:	[22.05]	Designer Contact:	Jimmy Tu	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	153
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	05/07/2020 02:18 PM
Status:	Test Complete	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Production	Approved by	09/23/2021	Other Agency Cross	CIV-107239
Committee:	[Collections]	Committee:		Reference:	CA-213197
Consortium Review		Consortium Review			
Approval:		Approval Date:			

Non-Committee

Review:

Expedite Approval:

Current Design:

The Daily Excess Recoupment Report is a fiscal report that provides a listing of all the recovery accounts with negative balances with detailed information on the last transactions for the report date requested. Through the review of this report, it was discovered that many Recovery Accounts remained open, up to the cent level. Modification of the system is necessary to process recoupment accounts that contain cents.

1. Currently the system does not have the functionality to allow the collection of outstanding recovery account balances under a dollar (\$1.00).

Currently only General Relief has the functionality to process recoupment amounts under a dollar. This functionality can be leveraged and possibly be used as a baseline for the other remaining programs.

Request:

1. Update Overpayment adjustment logic to allow for recoupment of recovery account balances under a dollar (\$1.00).

Recommendation:

1. Update Overpayment adjustment logic to allow for recoupment of recovery account balances under a dollar (\$1.00).

Outreach

Description:

Migration Impact

Description:

The 18 Migration Counties will inherit this functionality in CalSAWS.

Migration Impact

Analysis:

Alternative

N/a

Procedure

Description:

Operational Impact:

Estimate: 153

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	100	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	38	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		

Content Revision

Accepted

Status-1:

**Content Revision
Description-1:**

1. Release Change:
Before: 22.01
After: 22.03

**Content Revision
Status-2:**

Accepted

**Content Revision
Description-2:**

1. Release Change:
Before: 22.03
After: 22.05

**Content Revision
Status-3:**

Accepted

**Content Revision
Description-3:**

1. Recommendation Change:
Before: N/A
After:
Additional Section 2.2 Overpayment Adjustment Detail Page

2.2.3 Description of Changes

1. Update Overpayment Adjustment Detail Page to allow workers to enter Override Amounts that include cents and remove the following validation:
 - a. "Override Amount – Whole numbers must be entered in this field."
2. Update the Overpayment Adjustment Detail Page to add the following validation when workers enter an "Override Amount" that exceeds the remaining balance on the Recovery Account:
 - a. "Override Amount – This amount cannot exceed the remaining balance on the selected Recovery Account."

2. Estimate Change:

Before:
Fiscal ETC 1: 55
Fiscal ETC 2: 11
Fiscal Total: 66
System Test ETC 1: 28
System Test Total: 28
Unallocated: 10

After:

Fiscal ETC 1: 55 + 34 Additional Hours = 89
Fiscal ETC 2: 11
Fiscal Total: 66 + 34 Additional Hours = 100
System Test ETC 1: 28 + 10 Additional Hours = 38
System Test Total: 28 + 10 Additional Hours = 38
Unallocated: 10 + 5 Additional Hours = 15

**Content Revision
Status-4:**

Pending CCB

**Content Revision
Description-4:**

1. Estimate Change: Increase in hours due to prior CR and work already performed due to release change.
Before:
System Test - 38
After:
System Test - 132

2. Release Change:

Before: 22.05
After: TBD

Below Content Revision updates the SCR to recoup cent values. Prior to this content revision, this SCR was only recouping cents when the amount was less than \$1.00.

3. Request Change:

Before:

1. Update Overpayment adjustment logic to allow for recoupment of recovery account balances under a dollar (\$1.00).

After:

1. Update Overpayment adjustment logic to allow for recoupment of recovery account balances that include cents.

4. Recommendation Change:

Before:

1. Update Overpayment adjustment logic to allow for recoupment of recovery account balances under a dollar (\$1.00).

After:

1. Update Overpayment adjustment logic to allow for recoupment of recovery account balances that include cents.

Section 2.1.3:

Before:

1. Update Overpayment adjustment logic to allow for recoupment of recovery account balances under a dollar (\$1.00) for all EDBC eligible programs.

a. For Example:

- i. Remaining balance of a recovery account is \$0.70.
- ii. Benefit Reduction is applying \$10 per month.
- iii. Batch EDBC will need to be triggered or the user will need manually run EDBC to recalculate the overpayment adjustment amount to be \$0.70.
- iv. The Overpayment readjustment logic will apply \$0.70 to the recovery account and apply \$9 of the remaining \$9.30 to a different recovery account if another recovery account exists.

Note: The remaining 30 cents of the \$9.30 (after \$9 is applied to a different recovery account) will be issued back to the customer in the benefit grant.

After:

1. Update Overpayment adjustment logic to allow for recoupment of recovery account balances that include cents for all EDBC eligible programs.

a. Example (Single Recovery Account):

- i. Remaining balance of a recovery account is \$12.30.
- ii. Customer is eligible for \$300 in benefits. Benefit Reduction is applying \$20 per month.
- iii. Batch EDBC will need to be triggered or the user will need manually run EDBC to recalculate the overpayment adjustment amount to be \$12.30.
- iv. The Overpayment readjustment logic will apply \$12.30 to the recovery account.
- v. \$12.30 deducted from eligible benefit amount of \$300 leaves the remaining benefit amount of \$287.70. For CalWORKS cases, the remaining benefit amount will be rounded down to \$287. For CalFresh cases, the remaining benefit amount will be rounded up to \$288. Remaining benefit amount will be issued to the participant.

Note:

- For CalFresh cases, if the remaining cents value is .01 - .49 cents we will round down, and if the remaining cents value is .50 - .99, we will round up. (63-108.21)
- For CalWORKS cases, we will drop cents (44-352.421 & 44-252.422)



[CA-226508] Add/Update CalFresh Recertification Denial NOAs

- Resolved: 05/16/2022 10:22 AM

Team Responsible:	Client Correspondence	Assignee:	Suresh Mullaguri	SPG Status:	Approved
Fix Version/s:	[22.05]	Designer Contact:	Tiffany Huckaby	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	Start Build	Estimate:	1692
Reporter:	Caroline Bui	Regulation Reference:	ACL 21-93	Created:	03/17/2021 03:40 PM
Status:	Test Complete	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:	[Job Aid, Online Help]	Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	Correspondence Phase I
Committee:	[Other]	Approved by Committee:	02/18/2022	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review: Correspondence User Group

Expedite Approval: Approved by Karen Rapponotti on 11/16/2021

Current Design: CalSAWS has one specific CalFresh Recertification NOA that generates for when a Recertification Interview was not completed. When a CalFresh Recertification fails for verifications the NOA that generates is not specific to Recertifications or matches the current state CF 377.1A verbiage.

Request: Update the existing CalFresh Recertification NOA verbiage to match the newest state version.

Add a new CalFresh Recertification NOA for reasons to support failures beyond Recertification Interviews.

Add a new specific CalFresh Recertification NOA for failure to provide verifications based on the state CF 377.1A.

Update the existing applicable CalFresh Denial Reasons to generate on the CF 377.1A for Recertifications.

- Recommendation:**
- 1.) Update the existing Recertification Denial Action NOA Fragment (CF_DN_ACTION4) to use the verbiage from the current State version of the CF 377.1A.
 - 2.) Add new Recertification Denial Action NOA Fragment for verifications per the current State version of the CF 377.1A.
 - 3.) Add new Recertification Denial Reason NOA Fragment for verifications.
 - 4.) Add new Recertification Denial Reason NOA Fragment for failure to complete the Recertification process.
 - 5.) Add new Recertification Denial Message NOA Fragment per the current State version of the CF 377.1A.
 - 6.) Update the existing Recertification Denial Reason NOA Fragment for Recertification Interview Not Complete to generate with the new Recertification Message Fragment.
 - 7.) Update the existing CalFresh Denial Reasons to generate for Recertification Denials.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

No reasonable alternative procedure

Operational Impact:**Estimate: 1692**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	797	DBA :	0	Design :	200
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	74	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	415	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1: Pending CCB**Content Revision Description-1:**

1. Recommendation Change:

Before:

Recommendation 2.6.4 updated the generation conditions for Missed Interview Denial NOA.

After:

Recommendation 2.6.4 has been updated to clarify the extent of the generation updates. Only associated fragments will be updated and no changes to the overall generation of the NOA will be changed with this effort.

2. Estimate Change: Batch/Interfaces requires hours to support System Testing.

Before:

Batch/Interfaces ETC 1: 0 hrs.

After:

Batch/Interfaces ETC 1: 20 hrs.

3. Release Change:

N/A

4. Funding Source Change:

N/A

Content Revision Status-2:**Content Revision Description-2:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision Status-3:**Content Revision Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:
Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:



[CA-233752] DDID 2314 FDS: GA GR Phase 5 Batch 1 - Reporting Rules and corresponding NOA Reasons

- Resolved: 05/15/2022 11:46 PM

Team Responsible:	Eligibility	Assignee:	Praveen Badabhagni	SPG Status:	N/A
Fix Version/s:	[22.05]	Designer Contact:	Praveen Badabhagni	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	3414
Reporter:	Girish Chakkingal	Regulation Reference:		Created:	09/22/2021 03:51 PM
Status:	Test Complete	Impact Analysis:	[Business Process]	Outreach Required:	No
Policy/Design Consortium Contact:	Adelaide Mendoza	Training Impacted:	[Job Aid, Online Help]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[GA/GR]	Approved by Committee:	03/03/2022	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval: Approved - Jo Anne Osborn 02/03/22

Current Design: The GA/GR solution in the CalSAWS system does not include Periodic Reporting and redetermination Reporting functionality.

Request: The GA/GR Automated Solution will be expanded to allow system to process redetermination and periodic reporting. Also allows system to take negative action on the program for noncompliance of periodic reporting and redetermination process.

Recommendation:

1. Update authorization logic to set initial RE due date at intake program.
2. Update authorization logic to auto advance the RE due date for on-gong programs.
3. Allow user to select RE period duration.
4. Allow user to select Periodic report cycle.
5. Update income Detail page to allow user to select when to apply income change.
6. Update code table such that CalFresh participant receiving GA/GR Automated Solution program benefit will be considered as Categorical Eligible.

Outreach

Description:

Migration Impact Description: This SCR will not impact LA GAGR.

Migration Impact Analysis:

Alternative Procedure Description: The changes in this SCR will not be implemented.

Operational Impact:

Estimate: **3414**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	299	DBA :	0	Design :	497
Eligibility :	1081	Fiscal :	551	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	134
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0

System Test Support :	541	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Recommendation Change:
Updated status reasons referenced in section 2.2.5.1.2 to match the Negative Action reasons selected.
Changed Document Number from CP 23 to 2155-23 for XAS853.

Content Revision Status-2:

Content Revision Description-2: 1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-3:

Content Revision Description-3: 1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-4:

Content Revision Description-4: 1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

 **[CA-234527] Online Help: Update Job Aid for CA-235644**

- Resolved: 04/20/2022 12:29 PM

Team Responsible:	Training	Assignee:	Nour Bibars	SPG Status:	N/A
Fix Version/s:	[22.05]	Designer Contact:	Nina Butler	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	10
Reporter:	Nina Butler	Regulation Reference:		Created:	10/05/2021 03:44 PM
Status:	Development Complete	Impact Analysis:	[Training]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Nina Butler	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by Alfonso (Tom) Villanueva on 12/28/21

Expedite Approval: Approved by Karen Rapponotti on 1/21/2022

Current Design: This update is base on changes from CA-235644. The Vital Statistics job aid includes information regarding the Vitals statistics page. The Citizenship and Identity sections do not have "2Z SSA Confirmed" as an option in the drop down. In some cases, applicants/beneficiaries have a 2Z SSA confirmed coded previously in MEDS. The job aid does not include what users should select since 2Z was/is not an option.

Request: Revise the job aid to more accurately detail the Vital Statistics page and the 2Z option.

Recommendation: Update the job aid to clarify the Vital Statistics page and the 2Z option.

Outreach Description: Update Job Aid

Migration Impact Description: N/A

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact Estimate: **10**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	10	Translation :	0

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Recommendation Change: N/A

2. Estimate Change: N/A

3. Release Change:

Before: 22.05

After: 22.07

4. Funding Source Change: N/A

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-235433] Form Header and Body variables need to be editable in CalSAWS - Phase II

- Resolved: 05/16/2022 02:43 AM

Team Responsible:	Client Correspondence	Assignee:	Lianel Richwin	SPG Status:	Approved
Fix Version/s:	[22.05]	Designer Contact:	Nithya Chereddy	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	3588
Reporter:	Nithya Chereddy	Regulation Reference:		Created:	10/20/2021 03:58 PM
Status:	Test Complete	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design Consortium Contact:	Janet Mitri	Training Impacted:	[Job Aid]	Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	Correspondence Phase I
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by Janet Mitri on 02/03/2022

Expedite Approval: Approved by Karen Rapponotti on 10/1/2021

Current Design: Form headers are not editable in CalSAWS when generated from a page or Template Repository.

Not all Form variables in the body of the Form that currently automatically populate are editable by the worker.

Incident - INC0026231, INC0027511

- Request:**
1. Form headers need to be editable in CalSAWS when generated from a page or Template Repository.
 2. Update Forms that generate from Template Repository or from a page to be editable. Variables in the body of the Form should be editable regardless if they automatically populate.

- Recommendation:**
1. Remove 'Customer ID:' field on all the headers for the forms listed in the attachment 'List of Forms - Phase II.xls'.
 2. Make the header and body fields editable for all the forms listed in the attachment 'List of Forms - Phase II.xls'.
 3. Update the text fields on the forms listed in the attachment 'List of Forms - Phase II.xls' to allow characters to be entered in the entire visible area instead of limiting the characters to a particular count.

Note:

1. The forms listed in the attachment 'List of Forms - Phase II.xls' are the forms that currently use any existing header in CalSAWS except for 'Header_1'. This list also has the languages that each form is available in.
2. This SCR is only updating the forms that are visible to either all counties or migration counties.
3. This SCR does not have a design document.
4. As headers are used across multiple forms, updating a header will also impact LA County only forms. The body variables will be made editable for LA County only forms through the SCR CA-237788
6. County name will not be editable in the any of the headers.
7. If the form has multiple headers, all those will be editable.
8. All editable fields will be left aligned.
9. If the body of the form has the ability to have different header variables such as multiple Worker Name and Worker ID, editing the header variables will not update these variables in the body of the form. If the body of the form has the same variables like Worker Name and Worker ID with the same variable name and population logic, editing the variable in the header will update the body fields and vice versa.

Outreach Description:
Migration Impact Description:
Migration Impact Analysis:

Alternative Procedure Description:
Operational Impact:
Estimate: 3588

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	2544	DBA :	0	Design :	25
Eligibility :	0	Fiscal :	0	Forms Test :	1019
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1: Accepted

Content Revision Description-1:

1. Recommendation Change:

Before:

Note 9 in the recommendations section in JIRA:

9. If the form body has the same variables that exist in the form header like worker name or worker phone number etc., editing the variable in form header will also update the variable in the form body or vice versa.

After:

Note 9 in the recommendations section in JIRA:

9. If the body of the form has the ability to have different header variables such as multiple Worker Name and Worker ID, editing the header variables will not update these variables in the body of the form. If the body of the form has the same variables like Worker Name and Worker ID with the same variable name and population logic, editing the variable in the header will update the body fields and vice versa.

2. Estimate Change:

N/A

3. Release Change:

N/A

4. Funding Source Change:

N/A

Content Revision Status-2:

Pending CCB

Content Revision Description-2:

Estimate Change:

Before:

Client Correspondence ETC3: 0

Forms Test ETC: 1019

After:

Client Correspondence ETC3: 2000

Forms Test ETC: 1269

Content Revision Status-3:

Content Revision Description-3:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-235644] Update Vital Statistics Detail page to add '2Z SSA Confirmed' value to Document Type dropdown

Team Responsible:	Online	Assignee:	Jalagari Paul	SPG Status:	Approved
Fix Version/s:	[22.05]	Designer Contact:	Andrea Rodriguez	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	91
Reporter:	Amy Gill	Regulation Reference:		Created:	10/25/2021 05:46 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Carlos Zepeda	Training Impacted:	[Job Aid]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	
Committee:	[MEDS]	Approved by Committee:	01/31/2022	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Current Design:

On the Vital Statistics Detail page, the option "2Z SSA confirmed U.S. Citizenship" is not user selectable for the Document Type on File and Document Type dropdowns.

MEDS will interface with CalSAWS to update the fields to "2Z SSA confirmed U.S. Citizenship" when the customer is 2Z verified in MEDS, by selecting a Document Type on File of "Unable to Obtain Documentation" with a Reason of "New Applicant".

The user does not have the ability to enter a "2Z SSA confirmed U.S. Citizenship" document type manually. Only the interface with MEDS updates the field to that status if appropriate. Document types that do not match MEDS may result in MEDS Alerts.

Request:

Update CalSAWS to allow the user to select the "2Z SSA confirmed U.S. Citizenship" option on the Document Type on File and Document Type dropdowns on the Vital Statistics Detail page.

Recommendation:

1. Update the Document Type on File and Document Type dropdowns on the Vital Statistics Detail page to display the "2Z SSA confirmed U.S. Citizenship" option.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

91

Automated Test :	12	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	41
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	28	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

**Content Revision
Status-1:**

Pending CCB

**Content Revision
Description-1:**

No change in design document, just the Release Change and Estimate Change for Batch/Interfaces for providing ST support and Online to update implementation.

1. Estimate Change:

Before:

Batch/Interfaces ETC 1: 0

Online ETC 1: 34

System Test Support ETC 1: 28

After:

Batch/Interfaces ETC 1: 20

Online ETC 1: 64

System Test Support ETC 1: 53

2. Release Change:

Before: 22.05

After: 22.07

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-234766] Case Linkage Phase II between CalHEERS and SAWS

Team Responsible:	CalHEERS	Assignee:	Maksim Volf	SPG Status:	Approved
Fix Version/s:	[22.06]	Designer Contact:	Cynthia Ridley	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	542
Reporter:	Cynthia Ridley	Regulation Reference:		Created:	10/08/2021 10:32 AM
Status:	System Test	Impact Analysis:	[Business Process]	Outreach Required:	No
Policy/Design	Maureen Votta	Training Impacted:		Funding Source:	Premise
Consortium Contact:		Migration Impact:	No	Funding Source ID:	CalHEERS
Project Phase (SCR):	Design	Approved by	02/25/2022	Other Agency Cross	CH-181476
Committee:	[Medi-Cal/CMSP]	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			

Non-Committee

Review:

Expedite Approval: Approved by Karen J. Rapponotti via email on 02/04/2021

Current Design:

CalHEERS sends DER transactions to CalSAWS that contain the CalHEERS Case Number, SAWS Case Number, DER ID and DER received date, amongst other data elements. CalSAWS Medi-Cal EDBC rules pulls in the valid DER for the EDBC benefit month. After the Regular EDBC is Accepted and Saved, CalSAWS sends a Disposition transaction to CalHEERS to communicate the final eligibility authorized in CalSAWS. CalSAWS always sends a Disposition when the DER used in the Regular EDBC has status of 'Reviewed'. CalSAWS sends a Disposition when the DER used in the Regular EDBC has status 'Complete' and the eligibility in EDBC changed from the prior EDBC.

EDBC determines if a Disposition will be initiated. EDBC locates the DER, checks if the DER status is 'Complete' and if there is an aid code change by comparing the aid code in the last Disposition sent to the current EDBC aid code and if the aid code has changed, EDBC initiates a Disposition.

The Disposition transaction contains the CalHEERS Case Number, SAWS Case Number, DER ID, and DER received date amongst other data elements. CalHEERS uses this information to process the Disposition. If CalHEERS receives the Medi-Cal Disposition transaction successfully, they send an acknowledgment to CalSAWS and CalSAWS changes the DER status in CalSAWS from 'Reviewed' to 'Complete'.

If CalHEERS is unable to successfully process the Medi-Cal Disposition transaction, either CalHEERS does not send an acknowledgement at all, or CalHEERS sends an error acknowledgment and the DER remains in 'Reviewed' status. Any subsequent Regular Medi-Cal EDBC run against the same DER results in CalSAWS sending a new Disposition transaction to CalHEERS. This cycle will occur until CalHEERS is able to successfully process the Disposition transaction.

CalSAWS does not have a restriction of how old a DER is used in the Regular Medi-Cal EDBC. CalSAWS allows DERs older than 2 years to be used in the Regular Medi-Cal EDBC if that is the valid DER.

Request:

1. Prevent using a DER dated prior to July 29, 2019, for online Regular MAGI Medi-Cal EDBC.
2. Require a DER used in online Regular MAGI Medi-Cal EDBC to be no more than 2 years old.
3. No longer continue to send Dispositions for Updates to Non-MAGI Medi-Cal-only cases once Non-MAGI Medi-Cal has been communicated to CalHEERS.
4. No longer send Dispositions for DERs dated prior to July 29, 2019.

Recommendation:

1. Update the 'Medi-Cal EDBC Summary' page to prevent user from accepting the Regular Medi-Cal EDBC if the MC EDBC used a DER with an 'Initiated Date' prior to July 29, 2019.
2. Update the 'Medi-Cal EDBC Summary' page to prevent user from accepting the Regular Medi-Cal EDBC if the benefit month of the DER used in the MC EDBC is 2 years or older than the EDBC benefit month.
3. Update EDBC to no longer initiate a Disposition if the DERs 'Initiated Date' is prior to July 29, 2019.
4. Update EDBC to no longer initiate a Disposition for changes in Non-MAGI Medi-Cal programs.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Send a new EDR and re-run EDBC.

Procedure

Description:

Operational Impact:

Estimate:

542

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	244	CalHEERS Test :	202
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	26	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision

Pending CCB

Status-1:

Content Revision

Description-1:

In Release 21.02, SCR CA-221711 (Case Linkage Phase I) updated CalSAWS with MAGI Case Search Functionality to allow users to search for and view MAGI Case information, and when appropriate update Case Linkage through the System. The 'View' Security Rights were added to the new MAGI Case Search pages, but view rights don't allow a user to perform a proper search, so the view rights will be removed and the Security Rights naming conventions updated.

See attached 'CA-234766 Case Linkage Phase II between CalHEERS and SAWS Content Revision.docx' for highlighted details of the Content Revision

1. Recommendation Change:

Recommendation 2.3.1

Before: N/A

After:

A. Update the naming convention of the Security Rights on the 'MAGI Case Search', 'MAGI Search Response Case Detail', and

'MAGI Search Response Person Detail' pages.

B. Remove the view-only Security Rights from the MAGI Case Search Page.

2. Estimate Change:

Before:

CH Total: 244

Release Communication: 26

CalHEERS Test: 202

Technical Infrastructure: 20

Unallocated Hours: 50

Total: 542

After:

CH: 287

Release Communication: 30

CalHEERS Test: 221

Technical Infrastructure: 24

Unallocated Hours: 60

Total: 622

Content Revision

Status-2:

**Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:
After:
4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:
After:
4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:
After:
4. Funding Source Change:
Before:
After:

[CA-216757] 2nd Level Authorization When Issuing an EBT Card

Team Responsible:	Fiscal	Assignee:	Eric Makino	SPG Status:	Approved
Fix Version/s:	[22.07]	Designer Contact:	Eric Wu	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	1848
Reporter:	Iadira Morales	Regulation Reference:		Created:	05/28/2020 01:48 PM
Status:	In Development	Impact Analysis:	[Security]	Outreach Required:	No
Policy/Design Consortium Contact:	Dymas Pena	Training Impacted:	[CFP/WBT, Job Aid, Online Help]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	Yes	Funding Source ID:	
Committee:	[Fiscal]	Approved by Committee:	09/15/2021	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Approved by Karen Rapponotti on 9/20/2021

Current Design: The EBT Card Print List page allows users to view a list of EBT cards that are ready for issuance. The default search result displays EBT Cards with "Ready to Print" status for the office of a logged-in user. When printing an EBT Card, a user can choose from EBT printers associated to his or her Office. Printing functionality is also available on the EBT Card Detail page for pickup. Only users with the proper security rights can issue EBT Cards but authorizations are not required.

Request: Update the CalSAWS system to require 2nd Level authorization when issue an EBT Card to a new payee or issue an EBT Card with a new name to the existing payee.

- Recommendation:**
1. Update the County Authorizations page "Fiscal" Section to include a row "EBT Card Issuance for New Cardholders or Name Changes" for counties to configure the proper authorization level.
 2. Update the EBT Card Detail page to follow the appropriate authorization levels set on the County Authorizations page.
 3. Update the EBT Card Print List page to allow users search for EBT Cards in pending approval status.
 4. Update Pending Authorizations page to include a task type for EBT Card Issuance.

Outreach

Description:

Migration Impact Description:

One time data insert to new authorized EBT Cardholders table with existing cardholder info is needed for CalWIN counties.

Migration Impact Analysis:

Alternative Procedure Description:

N/A

Operational Impact:

Estimate: 1848

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	1198	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	480	Tech Arch :	0	Tech ForgeRock :	0

Tech Ops :	0	Training :	0	Translation :	0
Content Revision Status-1:	Pending CCB				
Content Revision Description-1:	Release Change: Before: 22.07 After: 22.09				
Content Revision Status-2:	Accepted				
Content Revision Description-2:	Release Change: Before: 22.03 After: 22.05				
Content Revision Status-3:	Accepted				
Content Revision Description-3:	Release Change: Before: 22.05 After: 22.07				
Content Revision Status-4:	Accepted				
Content Revision Description-4:	<p>1. Recommendation Change: Before: N/A After: 1.3 5. Update the EBT Account Detail page to display cards that are pending approval. 1.3 6. Update EBT Case Client Interface to exclude EBT Card records that does not exist in FIS. Before: N/A After: 2.2 EBT Account Detail Page Before: 2.3 EBT Card Etail Page After: 2.3 EBT Card Etail Page - Please see highlighted changes in CR. Before: N/A After: 2.4.2 2. Update the page to not default the "Office Name" filter when the user navigates to the page. Before: N/A After: 2.6 EBT Case Client Interface</p> <p>2. Estimate Change: Fiscal ETC1 Before: 456 After: 1168</p> <p>System Test Support ETC1 Before: 192 After: 480</p> <p>Unallocated Hours Before: 70 After: 170</p> <p>3. Release Change: N/A</p> <p>4. Funding Source Change: N/A</p>				



[CA-233615] Update Protective Custody Detail Page Data interface for LA DCFS only

Team Responsible:	Batch/Interfaces	Assignee:	Edgars Reinholds	SPG Status:	Approved
Fix Version/s:	[22.07]	Designer Contact:	Jennifer Muna	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	251
Reporter:	Laura Ould	Regulation Reference:		Created:	09/20/2021 02:29 PM
Status:	In Assembly Test	Impact Analysis:	[Business Process]	Outreach Required:	No
Policy/Design Consortium Contact:	Ignacio Lazaro	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Foster Care/Kin GAP/AAP]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by Region 6 3/9/22

Expedite Approval:

Current Design:

The Protective Custody Authority Detail page has a "County Funds" section which only displays online if the field "Was the EA1 application approved?" is set to "No".

The "County Funds" section of the page contains only one field: "Do Medi-Cal benefits need to be issued for this placement authority?". When that field is visible online the user is required to select Yes or No before saving the page.

The DCFS FC Inbound Reader Interface inserts Protective Custody Placement Authority records for new Los Angeles County FC placements and sets the Medi-Cal benefits field to "No". When the interface creates these records, it leaves the "Was the EA1 application approved?" field blank, so the "County Funds" section will not display online unless a worker changes "Was the EA1 application approved?" to "No".

When FC EDBC runs it always sets the "Issue MC Benefits Indicator?" on the FC_AID_CODE table to True, unless:

- Placement Authority in effect at the time is "Protective Custody"; and,
- "Do Medi-Cal benefits need to be issued..." field is not "Yes".

When an FC EDBC is authorized it transfers the values from the FC_AID_CODE table to the AID_CODE table. The AID_CODE table also has an "Issue MC Benefits Indicator?" and it will be set to whatever was on the FC_AID_CODE table *unless* the Aid Code is 45. If the Aid Code is 45, the MC indicator on the AID_CODE table is always set to "No".

The MEDS interface uses the "Issue MC Benefits?" indicator on the Aid Code table to determine whether to transmit an EW20 transaction to MEDS for the FC case. Based on the above indicator logic, a Los Angeles County placement with a Protective Custody Placement Authority where the MC flag has not been updated to "Yes" online will not transmit an EW20 to MEDS.

Request:

Log an SCR to set the EA field so these cases get Medi-Cal coverage upon the initial placement date.

Recommendation:

Update the DCFS FC Inbound Reader Interface to set "Do Medi-Cal benefits need to be issued for this placement authority?" to "Yes" on every new Protective Custody Placement Authority record it creates in CalSAWS.

Note: the interface will set the field to "Yes" regardless of whatever aid code the placement receives.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

The DCFS Inbound Reader interface is a County 19 only batch job.

Alternative Procedure Worker has to manually make the updates.

Description:

Operational Impact:

Estimate: 251

Automated Test :	0	Batch/Interfaces :	138	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	88	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Recommendation Change:
N/A

2. Estimate Change:
Before:
Batch/Interfaces ETC 1: 138
Batch/Interfaces ETC Total: 138

After:
Batch/Interfaces ETC 1: 178
Batch/Interfaces ETC Total: 178

3. Release Change:
N/A

4. Funding Source Change:
N/A

Content Revision Status-2:

Content Revision Description-2: 1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-3:

Content Revision Description-3: 1. Recommendation Change:
Before:
After:

2. Estimate Change:

Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

End Content Revisions