

CalSAWS CCB Agenda

DATE	APRIL 14, 2022
TIME	1:30 PM
LOCATION	Microsoft Teams
SUBJECT	Change Control Board Meeting
INVITEES	Regional Managers, Design Leads, Tech Leads, Release Management Leads, Quality Assurance, State Partners, Consortium Management

Meeting Purpose:

Approve pending System Change Requests (SCRs), scope modifications, and change orders as needed.

1. CalSAWS SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
RWR	CA-242196		Application Accessibility Updates	Online	179	CalSAWS M&E	Production Deployment	22.02.x4
22.03	CA-237157		Training: Update Other User Orientation WBTs for 21.01 to 21.07 App Dev Changes	Training	65	CalSAWS M&E	Start Build	22.05.20
22.03	CA-238818		ACL 21-45-Update the CW RE packet & CW/CF RE Packet with the latest forms	Client Correspondence	69	Premise	Start Build	22.04.28
22.03	CA-240558	CSPM-43106	No Change SAR 7 for BenefitsCal	BenefitsCal	806	CalSAWS M&E	Production Deployment	22.03.24
22.03	CA-241490		Performance Test of Contact Center's Amazon Connect functionality	Contact Center	100	CalSAWS DD&I	No	22.04.XX
22.03	CA-241998		Update BenefitsCal GR non compliance job to be able to send eMessage to BenefitsCal portal	BenefitsCal	369	CalSAWS M&E	Production Deployment	22.04.24

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
22.03	CA-242106		Update YBN downtime message	Tech Ops	23	CalSAWS M&E	Production Deployment	22.04.22
22.03	CA-242189		Updates to Pregnancy Special Need NOA Generation Logic	Client Correspondence	79	CalSAWS M&E	Production Deployment	22.04.14
22.03	CA-242744		Set EDR Request queue's re-try delay to 5 minutes.	Tech Ops		CalSAWS M&E	No	22.03.31
22.05	CA-215680		DDID 2378 FDS: GA GR Time on aid changes	Eligibility	2163	CalSAWS DD&I	Start Build	
22.05	CA-215684		DDID 2382 FDS: GA GR - Batch Sweeps for CalWIN GA /GR MU triggers - Phase 3	Eligibility	1844	CalSAWS DD&I	Start Build	
22.05	CA-215686		DDID 2384 FDS: GA GR Batch Appointments	Eligibility	576	CalSAWS DD&I	Start Build	
22.05	CA-220126		Test EDBC Change Reason Logic with CalWIN Converted Data	Eligibility	288	CalSAWS M&E	Production Deployment	22.05.27
22.05	CA-226508		Add/Update CalFresh Recertification Denial NOAs	Client Correspondence	1692	Premise	Start Build	
22.05	CA-226620		DDID 2314/2319 - GA GR EDBC Phase 5 - Batch 2 Mandatory Program Requirements Rule	Eligibility	2418	CalSAWS DD&I	Start Build	
22.05	CA-229078		GA GR EDBC Phase 5 Batch 3 - Negative Action, Manual EDBC	Eligibility	2724	Other	Start Build	
22.05	CA-229308		Implement CalSAWS Case Data Removal Functionality Sprint 7	Tech Arch	240	CalSAWS M&E	Production Deployment	
22.05	CA-229309		Implement CalSAWS Case Data Removal Functionality Sprint 8	Tech Arch	240	CalSAWS M&E	Production Deployment	
22.05	CA-229976		DDID 347 - Migrate Rush Warrant Functionality and Warrant Print Stocks to CalSAWS for CalWIN Counties - Phase 3	Client Correspondence	160	CalSAWS DD&I	Start Build	
22.05	CA-231067		Update Trinity County Warrant template mapping	Client Correspondence	75	CalSAWS M&E	Start Build	22.05.XX
22.05	CA-235013		Add a Default NOA for Failed to Complete Determination	Client Correspondence	968	Premise	Start Build	

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
22.05	CA-237605		BRM Address Change for Riverside office 34	Client Correspondence	50	CalSAWS M&E	No	22.05.XX
22.05	CA-238253		DDID 2319 FDS - GA GR - Group 7 Forms	Eligibility	702	CalSAWS DD&I	Start Build	
22.05	CA-238991	CA-221715, CH-171373	Online Help: Job Aid for BREFS Application Life Cycle for CA221715 CalHEERS Application Life Cycle	Training	10	Premise	Start Build	
22.05	CA-240962		ACL 21-140 Pregnant Person Only (PPO) NOA Updates	Client Correspondence	204	CalSAWS M&E	No	22.06.06
22.05	CA-241528		Update Previous potential hyperlink for GR Immediate Need, Aid Code Table and look up methods	Eligibility	737	CalSAWS DD&I	Start Build	
22.05	CA-241773		Online Help: OLH updates to support e-Signature for CA-226838	Training	25	CalSAWS DD&I	Start Build	
22.05	CA-241868		Online Help: OLH updates for DDID 2319 GA/GR Correspondence CA-226398	Training	14	CalSAWS DD&I	Start Build	
22.05	CA-241929		Online Help: Update OLH for EID CA-231970	Training	7	CalSAWS M&E	Start Build	
22.05	CA-242702		Online Help: Online Help update for CA-241528	Training	7	CalSAWS DD&I	Start Build	
22.05	CA-242703		Online Help: Online Help updates per CA-215922	Training	34	CalSAWS DD&I	Start Build	
22.05	CA-243107		ServiceNow Reporting Buckets enhancement	Tech Arch	13	CalSAWS M&E	No	22.05.xx
22.07	CA-227431		Update Batch job for Kin-GAP when NMD turns 21	Batch/Interfaces	30	CalSAWS M&E	No	
22.07	CA-229876		WTW 112 and WTW 2 for REP/Document Parameters	Client Correspondence	51	CalSAWS M&E	No	
22.07	CA-230776		Update Intake Task Assignment Processing	Online	132	CalSAWS M&E	Start Build	
22.07	CA-235615		Expand the Person Search, New Person Search and Select Person functionality to account for incorrect entries	Online	448	CalSAWS M&E	No	

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
22.07	CA-237851		Use of IHSS Caregiver Wages in MC EDBC	CalHEERS	226	CalSAWS M&E	No	
22.07	CA-242761	CalHEERS CR#193383	CalWIN CalHEERS Interface Partner Exchange Testing Support for Wave 1	System Test	250	Premise	Start Build	22.09.02
22.09	CA-232027		Update batch architecture to compare batch date to system date	Batch/Interfaces	193	CalSAWS M&E	No	
22.11	CA-242765	CA-215584	DDID 1979: CalWIN County Interface Exchange Testing Support SCR Wave 2	System Test	350	CalSAWS DD&I	No	22.12.30
23.02	CA-242767	CA-215584	DDID 1979: CalWIN County Interface Exchange Testing Support SCR Wave 3	System Test	325	CalSAWS DD&I	No	23.03.03
23.03	CA-242768	CA-215584	DDID 1979: CalWIN County Interface Exchange Testing Support SCR Wave 4	System Test	325	CalSAWS DD&I	No	23.05.05
23.05	CA-242769	CA-215584	DDID 1979: CalWIN County Interface Exchange Testing Support SCR Wave 5	System Test	320	CalSAWS DD&I	No	23.07.07
23.07	CA-242770	CA-215584	DDID 1979: CalWIN County Interface Exchange Testing Support SCR Wave 6	System Test	315	CalSAWS DD&I	No	23.09.08

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
22.02	CA-219232		DDID 2306: Text Messaging Updates with Self-Service Portal	Batch/Interface s	232	CalSAWS DD&I	No	22.04.24
22.02	CA-230294		Update LA County Emails for BenefitsCal	Batch/Interface s	183	LRS M&E	Production Deployment	22.04.24
22.02	CA-240219		YBN - turn off YBN webservices & batch jobs since LA County is migrating to BC	Batch/Interface s	202	CalSAWS M&E	Start Build	22.04.22
22.02	CA-240523		Upgrade Jira to version 8.20.5 LTS	System Test	115	LRS M&E	No	22.04.xx
22.03	CA-217944		ACL 20-113 / 20-120 - CW 60 MTC and WTW 24 MTC	Eligibility	2769	Premise	No	
22.03	CA-226844		DDID 2700, 2703 FDS CSC: Enhanced CCP	Contact Center	7740	CalSAWS DD&I	Start Build	22.04.17

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
22.03	CA-227824		WTW 2 Revision	Client Correspondence	137	Premise	Start Build	22.03.11
22.03	CA-229939		One-time Batches to Transition Older Adults (50 or older) from Restricted to Full Scope Medi-Cal	CalHEERS	521	Premise	No	22.04.08
22.03	CA-230792		BenefitsCal - Texts to CalSAWS and YBN Users Who Opt-In to Receive Text	Batch/Interface s	106	LRS M&E	Start Build	22.04.13
22.03	CA-234211		Form Header and Body variables need to be editable in CalSAWS - Phase 1	Client Correspondence	5066	Premise	Start Build	
22.03	CA-237131		Training: Update CalWORKs WBTs for 21.01 to 21.07 App Dev Changes	Training	351	CalSAWS M&E	Start Build	22.05.20
22.03	CA-237360		Shark Tank Innovation: Proactive Communications - Reimagining Service to Transform the Customer Experience/Journey	Online		Other	Start Build	22.04.30
22.03	CA-237959		Integrate Spring Boot services with AWS Secrets Manager	Tech Arch	220	CalSAWS M&O	Start Build	22.05.01
22.03	CA-239985		Integrate Analytics services with AWS Secrets Manager	Analytics	200	CalSAWS M&O	Start Build	22.04.07
22.05	CA-210310	CIV-104987	SAVE VERIFICATION RESPONSE FILE	Batch/Interface s	627	LRS M&E	Start Build	
22.05	CA-226839		DDID 2216, 2725 FDS CSC: External Party Access IVR	Contact Center	1534	CalSAWS DD&I	No	
22.05	CA-227344		Update CalSAWS to set CalFresh Aid Code for Non-Public Assisted Households	Eligibility	66	LRS M&E	No	
22.05	CA-232660		Cal-OAR 19 Update WTW Program Status criteria	Batch/Interface s	390	Premise	Start Build	
22.05	CA-235433		Form Header and Body variables need to be editable in CalSAWS - Phase II	Client Correspondence	3588	Premise	Start Build	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
22.05	CA-237566		Update rescind functionality to prevent adjusting a program's conversion date	Online	142	CalSAWS M&E	No	
22.06	CA-233347	CH-174936	CalHEERS eHIT: Addition of Federally Recognized Tribes	CalHEERS	184	Premise	No	
23.06	CA-215585	CA-215584	DDID 1979: CalWIN County Interface Exchange Testing Support SCR Wave 1	System Test	2115	CalSAWS DD&I	No	22.08.31
23.09	CA-235884		State Interface Partner Exchange Testing Support - Wave 1	System Test	550	CalSAWS DD&I	Start Build	23.09.30

2. Informational Only: CalSAWS Conversion SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
None								

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
None								

The next CCB Meeting is scheduled for **04/28/2022**

3. CalSAWS Development Schedule

Release #	Release Date (Mon)	CalSAWS (North & South) Production Deployment Date (Sun)	Notes	SCR Freeze (Fri)	Defect Freeze (Fri)	DBCR/CTC R Freeze (Wed)	Hard Defect Freeze (Fri)	Build Approved (Wed)
21.07	7/26/2021	7/25/2021	Last C-IV Baseline Release	5/28/2021	7/2/2021	7/7/2021	7/9/2021	7/21/2021
21.09			No Release - C-IV Converts to CalSAWS					
			C-IV to CalSAWS Cutover (End of September)	N/A	N/A		N/A	N/A
21.11	11/22/2021	11/21/2021		8/27/2021	10/22/2021	10/27/2021	10/29/2021	11/17/2021
22.01	1/24/2022	1/23/2022		11/24/2021	12/31/2021	1/5/2022	1/7/2022	1/19/2022
22.02	2/21/2022		CH Release	11/26/2021	1/21/2022			
22.03	3/21/2022	3/20/2022		1/28/2022	2/25/2022	3/3/2022	3/4/2022	3/16/2022
22.05	5/23/2022	5/22/2022	Due to Memorial Day 5/30	3/25/2022	4/29/2022	5/4/2022	5/6/2022	5/18/2022
22.06	6/20/2022		CH Release	4/8/2022	5/27/2022	6/1/2022	6/3/2022	6/15/2022
22.07	7/25/2022	7/24/2022		5/27/2022	7/1/2022	7/6/2022	7/8/2022	7/20/2022
22.09	9/26/2022	9/25/2022		7/29/2022	9/2/2022	9/7/2022	9/9/2022	9/21/2022
	10/31/2022		CalWIN to CalSAWS Wave 1 Cutover (End of October 2022)	N/A	N/A	N/A	N/A	N/A
22.11	11/21/2022	11/20/2022		9/30/2022	10/28/2022	11/2/2022	11/4/2022	11/16/2022
23.01	1/23/2023	1/22/2022		11/23/2022	12/30/2022	1/4/2023	1/6/2023	1/18/2023
23.02	TBD	TBD	CH Release	TBD	TBD	TBD	TBD	TBD
	2/27/2023		CalWIN to CalSAWS Wave 2 Cutover (End of February 2023)	N/A	N/A	N/A	N/A	N/A
23.03	3/20/2023	3/19/2022		1/27/2023	2/24/2023	3/1/2023	3/3/2023	3/15/2023
	5/1/2023		CalWIN to CalSAWS Wave 3 Cutover (End of April 2023)	N/A	N/A	N/A	N/A	N/A
23.05	5/22/2023	5/21/2023	Due to Memorial Day 5/29	3/24/2023	4/28/2023	5/3/2023	5/5/2023	5/17/2023
23.06	TBD	TBD	CH Release	TBD	TBD	TBD	TBD	TBD
	7/23/2023		CalWIN to CalSAWS Wave 4 Cutover (End of June 2023)	N/A	N/A	N/A	N/A	N/A
23.07	7/24/2023	7/23/2023		5/26/2023	6/30/2023	7/5/2023	7/7/2023	7/19/2023
	9/4/2023		CalWIN to CalSAWS Wave 5 Cutover (End of August 2023)	N/A	N/A	N/A	N/A	N/A
23.09	9/25/2023	9/24/2023		7/28/2023	9/1/2023	9/6/2023	9/8/2023	9/20/2023

	10/30/2023		CalWIN to CalSAWS Wave 6 Cutover (End of October 2023)	N/A	N/A	N/A	N/A	N/A
23.11	11/20/2023	11/19/2023		9/29/2023	10/27/2023	11/1/2023	11/3/2023	11/15/2023
24.01	1/22/2024	1/21/2024		11/22/2023	12/29/2023	1/3/2024	1/5/2024	1/17/2024

Freeze Dates	
SCR Freeze	Deadline for all SCR code to be delivered for baseline release
Defect Freeze	Deadline for all Defects to be delivered for baseline release
Hard Defect Freeze	Deadline for all Defects (tied to baseline release) to be delivered for baseline release
Build Approved	Greenlight for baseline release

Updates:

12/1/2021 – Updates to CalWIN deployment dates, added 2023 Releases, updates to 22.02/22.06 CH Release dates



[CA-242196] Application Accessibility Updates

Team Responsible:	Online	Assignee:	Jalagari Paul	SPG Status:	Approved
Fix Version/s:	[RWR]	Designer Contact:	Andrea Rodriguez	Change Type (SCR):	Enhancement
Minor Version:	22.02.x4	Expedite Changes:	Production Deployment	Estimate:	179
Reporter:	Matthew Lower	Regulation Reference:		Created:	03/09/2022 01:04 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Dymas Pena	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS M&E
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Production	Approved by Committee:		Other Agency Cross Reference:	
Committee:	[Usability]	Consortium Review Approval Date:			
Consortium Review Approval:					

Non-Committee Review: Non-Committee Approval by Dymas Pena 03/28/2022

Expedite Approval: Approved by Jo Anne Osborn on 3/28/2022 8:31am

Current Design: The CalSAWS application's base code was created prior to certain accessibility requirements for visually impaired users.

Request: Update areas in the CalSAWS application that do not meet the Accessibility Guidelines as discovered during the Accessibility Audit.

Recommendation:

1. Update the county name overlay on the county images on the Home page to have a 4.5:1 contrast ratio with the background. (774005(S))
2. On the Office Schedule page the only way to visually see what type the availability would be to look at the legend. Update the Office Schedule page to notify the user what the availability colors mean when they are navigated to by the keyboard alone. (777475(S))
3. The Journal Detail page has buttons with a text of "<<" or ">>" to expand or collapse the Journal Detail page. Update the Journal Detail page buttons to be labeled with "Expand" and "Collapse" text. (775222(S))
4. Update the Calendar text color for a selected date to have a 4.5:1 contrast ratio with the background. (777586(S))

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

179

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	116
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	48	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-237157] Training: Update Other User Orientation WBTs for 21.01 to 21.07 App Dev Changes

Team Responsible:	Training	Assignee:	Gayathri Anchal	SPG Status:	Approved
Fix Version/s:	[22.03]	Designer Contact:	John Depauw	Change Type (SCR):	Enhancement
Minor Version:	22.05.20	Expedite Changes:	Start Build	Estimate:	65
Reporter:	John Depauw	Regulation Reference:		Created:	11/23/2021 02:08 PM
Status:	System Test	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	CalSAWS M&E
Consortium Contact:					
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by		Other Agency Cross	
		Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			

Non-Committee Review: Approved by Karen Rapponotti on 12/10/2021

Expedite Approval: Approved by Karen Rapponotti on 12/10/2021

Current Design: Other User Orientation WBTs are impacted by system changes implemented with the 21.01 to 21.07 Production release.

Request: Other User Orientation WBTs need to be updated to reflect system changes implemented with the 21.01 to 21.07 Production release.

Recommendation: Update the following Other User Orientation WBTs to reflect changes implemented with the App Dev SCR(s) listed:

- 112-WBT-ORB-Other User Orientation-01
 - CA-217839 (Display CalSAWS name throughout the system)
 - CA-214038 (Add the "Images" button.)
 - CA-201377 (Managed/Un-Managed updates, several pages)
- 112-WBT-ORB-Other User Orientation-02
 - CA-217839 (Display CalSAWS name throughout the system)
 - CA-214038 (Add the "Images" button.)
 - CA-201377 (Managed/Un-Managed updates, several pages)

Outreach

Description:

Migration Impact

Description:

Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

65

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
		Support :			
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0

Tech Ops :	0	Training :	65	Translation :	0
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[CA-238818] ACL 21-45-Update the CW RE packet & CW/CF RE Packet with the latest forms

Team Responsible:	Client Correspondence	Assignee:	Sumanth Vydana	SPG Status:	Approved
Fix Version/s:	[22.03]	Designer Contact:	Nithya Cherreddy	Change Type (SCR):	Policy Re-Design
Minor Version:	22.04.28	Expedite Changes:	Start Build	Estimate:	69
Reporter:	Maria Arceo	Regulation Reference:	ACL 21-45	Created:	12/29/2021 11:59 AM
Status:	System Test	Impact Analysis:	[Central Print, Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	CW Time Clock
Committee:	[Correspondence]	Approved by Committee:	03/08/2022	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:					
Expedite Approval: Approved by Karen J. Rapponotti on 06/08/2021					
Current Design: The Spanish CW, CW/CF RE Packet includes the SP-8/2016 CW 2184 version. The SP-CW RE Packet and SP-CW/CF RE packet includes the (7/2019) version of the SP CW 2166 form. Online page currently generates the older version of CW 2186B. TEMP 3022 is not part of CW RE packet and CW/CF RE Packet.					
Request: Per ACL 21-45 the CW 2184 has been revised to the 4/2021 version. ACL 21-45 updated the CW 2166 version (11/2021) to be used as of 06/01/2022. Per ACL 21-45 the WTW 5 has been revised to the 01/2021 version. Update the CW 2186B which gets generated from the online pages to the latest version. Add TEMP 3022 to CW RE Packet and CW/CF RE packet					
Recommendation: <ol style="list-style-type: none">1. Update the English and Spanish CW RE Packet, CW/CF RE Packet with the latest English CW 2184 (4/2021) version (as the updated Spanish form is not available in the CDSS website)2. Update the English and Spanish CW RE Packet, CW/CF RE Packet with the latest English CW 2166(11/2021) version (as the updated Spanish form is not available in the CDSS website)3. Update the English and Spanish CW RE Packet, CW/CF RE Packet with the latest English WTW 5(01/2021) version (as the updated Spanish form is not available in the CDSS website)4. Update the online pages to the generate the latest English version (04/2021) of CW 2186B.5. Add the English TEMP 3022 to English and Spanish CW RE Packet and CW/CF RE packet. <p>Note:</p> <ol style="list-style-type: none">1. This is a JIRA only SCR.2. The CW RE Packet and CW/CF RE Packet that are being updated as part of this SCR are Migration County Packets. For Los Angeles County, the forms are attached to the RE packets at the Central Print Facility. Hence the Central print facility should be made aware of the updated CW 2166, CW 2184, TEMP 3022 for the updated versions to be included as part of the RE packets					
Outreach Description:					
Migration Impact Description:	N/A				
Migration Impact Analysis:					
Alternative Procedure Description:	N/A				
Operational Impact:					

Estimate: 69

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	45	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	24	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-240558] No Change SAR 7 for BenefitsCal

- Resolved: 03/22/2022 01:49 PM

Team Responsible:	BenefitsCal	Assignee:	Satyanarayana Molabanti	SPG Status:	Approved
Fix Version/s:	[22.03]	Designer Contact:	Gillian Bendicio	Change Type (SCR):	Enhancement
Minor Version:	22.03.24	Expedite Changes:	Production Deployment	Estimate:	806
Reporter:	Melissa Mendoza	Regulation Reference:		Created:	02/04/2022 10:09 AM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Laura Ould	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Self Service Portal]	Approved by Committee:		Other Agency Cross Reference:	CSPM-43106
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Non-Committee Approval by Dymas Pena 04/04/2022				
Expedite Approval:	Karen J. Rapponotti 02/04/2022				
Current Design:	<p>Currently, the Your Benefits Now! (YBN) portal supports the SAR 7 No-Change functionality for Los Angeles County workers. When a SAR 7 is determined to have no changes, the customer reporting record associated to the SAR 7 is updated to have 'Reviewed-Ready to Run EDBC' status as its latest status. This will cause the case to be picked up by an EDBC sweep batch job that will update the customer reporting status to 'Complete-EDBC Accepted'.</p> <p>In BenefitsCal, all SAR 7 forms are uploaded to the imaging solution and must be reviewed by the case worker.</p>				
Request:	Update CalSAWS portal logic to support the SAR 7-No Change functionality for BenefitsCal for Los Angeles County.				
Recommendation:	<ol style="list-style-type: none"> 1. Update the Form Status Batch Job to send the system case's income information to the BenefitsCal portal. 2. Update the Forms API-SAR 7 to accept a no change indicator and pass the indicator to the imaging service. 3. Update the imaging service to accept the no change indicator and pass to the imaging solution. 				
Outreach Description:					
Migration Impact Description:					
Analysis:					
Alternative Procedure Description:					
Operational Impact:					
Estimate:	806				
Automated Test :	283	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	241	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	98
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	48	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	136	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-241490] Performance Test of Contact Center's Amazon Connect functionality

Team Responsible:	Contact Center	Assignee:	Stephen Hanna	SPG Status:	No
Fix Version/s:	[22.03]	Designer Contact:	Jared Kuester	Change Type (SCR):	Enhancement
Minor Version:	22.04.XX	Expedite Changes:	No	Estimate:	100
Reporter:	Stephen Hanna	Regulation Reference:		Created:	02/21/2022 10:02 AM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Darcy Alexander	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Performance	Migration Impact:	No	Funding Source ID:	
Committee:	[IVR & Contact Center]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval:

Current Design:

Currently there is no analysis or testing for Amazon Connect cloud performance.

Request:

Perform all baseline performance testing and analysis necessary to provide the cloud infrastructure for the Contact Center's Amazon Connect cloud-based solution used by LA County.

Recommendation:

Performance test the Amazon Connect cloud-based solution in a production-like environment using Cyara, a third-party, cloud-based, automated performance testing tool currently used on the project for automated system and regression test. Results will be analyzed and shared with LA County.

The purpose of the test is to determine if the existing solution, in a production-like environment can handle an excess of the peak number of concurrently logged-in LA county agents and an excess of the peak rate CAPS (call attempts per second) of inbound callers reaching these agents.

To support the automated performance test configuration, the following technical changes are needed:

#1) Code change to enable Contact Center's "Lookup service lambda", when not connected to Rest API end points of SYS/STG environments for system testing, to be connected to Perf DB Server for performance testing against a Perf Conv database (having only masked production data). To do this, will:

- 1.a) Perform a code change to add the perf environment LRS services url to environment configuration file.
- 1.b) In AWS Secrets Manager, create a New PerfConv secret to hold the perfConv DB credentials (new user here) which will enable Contact Center's "Lookup service lambda" to connect both to Perf LRS services and to PerfConv DB.
- 1.c) Deploy new set of Lambda functions in AWS Development account with name including perfConv env as suffix.

#2) Update AWS Security Groups to allow the "Lookup service lambda" access to both the CalSAWS Perf DB Server and to Lookup LRS Service for performance testing.

#3) Creation of a application database user in Perf Conv database which is not also available in unmasked Perf CalSAWS database.

#4) Temporary AWS service limit increases to contactcenter-development account (or similar) to make it production-like for the duration of the test.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

This SCR is for performance testing purposes only.

Alternative Procedure Description:	N/A					
Operational Impact:						
Estimate:	100					
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0	
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0	
Client Correspondence :	0	DBA :	0	Design :	0	
Eligibility :	0	Fiscal :	0	Forms Test :	0	
Imaging :	0	IVR/CC :	100	Online :	0	
Performance :	0	Release Communication Support :	0	Reports :	0	
Reports Test :	0	Security :	0	Special Project :	0	
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0	
Tech Ops :	0	Training :	0	Translation :	0	



[CA-241998] Update BenefitsCal GR non compliance job to be able to send eMessage to BenefitsCal portal

Team Responsible:	BenefitsCal	Assignee:	Rajesh Rudra	SPG Status:	Approved
Fix Version/s:	[22.03]	Designer Contact:	Howard Suksanti	Change Type (SCR):	Enhancement
Minor Version:	22.04.24	Expedite Changes:	Production Deployment	Estimate:	369
Reporter:	Howard Suksanti	Regulation Reference:		Created:	03/03/2022 10:49 AM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Dymas Pena	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Design	Migration Impact:	No	Funding Source ID:	
Committee:	[Self Service Portal]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Non-Committee Approval provided by Dymas Pena 03/28/2022				
Expedite Approval:	Approved by Karen J. Rapponotti on 3/28/2022				
Current Design:	<p>PO19C1188 (GR Non Compliance Alert) sends a message to YBN and an email notification to customer to view the YBN message. The message is in English only in YBN.</p> <p>YBN Message Subject: You have a message from your GR Worker YBN Message Body: You failed to comply with a work-related requirement on \${Batch date (Monday-Friday)}. Please contact the Customer Service Center within two days at: 1-877-633-0294.</p> <p>PO19C1189 (GROW Non Compliance Alert) sends a message to YBN and an email notification to customer to view the YBN message. The message is in English only in YBN.</p> <p>YBN Message Subject: You have a message from your GROW Worker YBN Message Body: You failed to comply with a work-related requirement on \${Batch date (Monday-Friday)}. Please contact your GROW Case Manager within two days.</p>				
Request:	Modify PO19C1188 and PO19C1189 to send e-Message to BenefitsCal portal through BC - Message API.				
Recommendation:	<ol style="list-style-type: none"> 1. Modify PO19C1188 to send e-Message to BenefitsCal portal. 2. Modify PO19C1189 to send e-Message to BenefitsCal portal. 				
Outreach Description:					
Migration Impact Description:	N/A.				
Migration Impact Analysis:					
Alternative Procedure Description:	N/A.				
Operational Impact:					
Estimate:	369				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	179	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0

Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	155	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-242106] Update YBN downtime message

Team Responsible:	Tech Ops	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[22.03]	Designer Contact:	Erika Kusnadi	Change Type (SCR):	Enhancement
Minor Version:	22.04.22	Expedite Changes:	Production Deployment	Estimate:	23
Reporter:	Erika Kusnadi	Regulation Reference:		Created:	03/07/2022 10:02 AM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Laura Ould	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Production	Approved by Committee:		Other Agency Cross Reference:	
Committee:	[Self Service Portal]	Consortium Review Approval Date:			
Consortium Review Approval:					
Non-Committee Review:	L. Ould 3/18/2022				
Expedite Approval:	Approved by JoAnne Osborn on 03/07/222				
Current Design:	Currently when the YourBenefitsNow! (YBN) website, is down for maintenance a static message will display to inform participants that the application is not available to be used and the available resources that is available during the downtime period.				
Request:	Update the YourBenefitsNow! (YBN) website downtime static messages to include information that the website will be replaced by BenefitsCal.com starting April 25, 2022, during the night YBN website will be down due to activity related to the transition (YBN to BenefitsCal).				
Recommendation:	1. Update the YourBenefitsNow! (YBN) downtime static message to include information that it is being replaced by BenefitsCal.com starting on April 25, 2022.				
Outreach Description:					
Migration Impact Description:	N/A				
Migration Impact Analysis:					
Alternative Procedure Description:	None available.				
Operational Impact:					
Estimate:	23				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	6	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	17	Training :	0	Translation :	0



[CA-242189] Updates to Pregnancy Special Need NOA Generation Logic

- Resolved: 04/05/2022 10:09 AM

Team Responsible:	Client Correspondence	Assignee:	Sahithi Pabba	SPG Status:	Approved
Fix Version/s:	[22.03]	Designer Contact:	Phong Xiong	Change Type (SCR):	Enhancement
Minor Version:	22.04.14	Expedite Changes:	Production Deployment	Estimate:	79
Reporter:	Phong Xiong	Regulation Reference:	ACL 21-140	Created:	03/08/2022 04:41 PM
Status:	Test Complete	Impact Analysis:	[Central Print, Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Binh Tran	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Approved by Binh Tran and Sarah Cox on 12/16/2021				
Expedite Approval:	Approved by Karen J. Rapponotti on 03/16/2022				
Current Design:	As part of ACL 21-140, the Pregnancy Special Need NOA is used to inform a consumer who has a special need type of pregnancy that they received an additional \$100 for their benefits. Prior to the ACL, the pregnancy special need amount was \$47.				
Request:	The generation logic currently does not support a change in pregnancy special need amount when EBDC is run. Update the generation logic of the Pregnancy Special Need NOA to generate when a person has an existing pregnancy special need amount and an edbc is run to change that amount.				
Recommendation:	Update the Pregnancy Special Need NOA to generate when there is an existing pregnancy special need amount and it is changed due to an edbc run.				
Outreach Description:					
Migration Impact Description:	Per strategic direction for migration, there will be a single set of NOAs with the LRS NOAs to be used by all 58 counties.				
Migration Impact Analysis:					
Alternative Procedure Description:	Manually generate a blank NOA to send out to the customers.				
Operational Impact:					
Estimate:	79				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	56	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	23	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-242744] Set EDR Request queue's re-try delay to 5 minutes.

- Resolved: 03/31/2022 02:34 PM

Team Responsible:	Tech Ops	Assignee:	Raji Reddy	SPG Status:	Approved
Fix Version/s:	[22.03]	Designer Contact:	Renee Gustafson	Change Type (SCR):	Operational Enhancement
Minor Version:	22.03.31	Expedite Changes:	No	Estimate:	
Reporter:	Maksim Volf	Regulation Reference:		Created:	03/21/2022 03:02 PM
Status:	In Production	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design	Maureen Votta	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Consortium Contact:		Migration Impact:		Funding Source ID:	
Project Phase (SCR):	Production	Approved by		Other Agency Cross	
Committee:	[Medi-Cal/CMSP]	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			

Non-Committee Review: Maureen Votta approved on March 29, 2022

Expedite Approval:

Current Design:

Delivery of MAGI Requests (EDRs) is facilitated by a Java Messaging Service (JMS) Queue. JMS Queues have redelivery settings.

When redelivery settings are defined, the queue will attempt to redeliver messages that either timed out or otherwise failed during the previous attempt.

Currently, the EDR Request queue is set to 30 second redelivery delay.

This delay covers the work that both systems have to perform (CalSAWS and CalHEERS).

If the work of both systems is not complete before the end of the redelivery delay, the queue will attempt again, even as the previous iteration is still in progress. This currently causes a large number of errors during the RE run, because the RE run causes both systems to work much above the average load.

Request:

Increase the EDR Queue's redelivery delay to 5 minutes.

Note: this is an immediate but not a comprehensive measure.

A separate work item will deal with other related issues.

Recommendation:

1. Set the redelivery delay for the EDR Request queue to 5 minutes (300,000 milliseconds).

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

NA

Procedure

Description:

Operational Impact:

Estimate:

0

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :			
System Test Support :	0	Security :	0	Special Project :	0
Tech Ops :	0	Tech Arch :	0	Tech ForgeRock :	0
		Training :	0	Translation :	0

[CA-215680] DDID 2378 FDS: GA GR Time on aid changes

Team Responsible:	Eligibility	Assignee:	Rabia Mukhi	SPG Status:	No
Fix Version/s:	[22.05]	Designer Contact:	Ramakrishna Kuchibhotla	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	2163
Reporter:	Lynnel Silva	Regulation Reference:		Created:	04/17/2020 11:22 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Adelaide Mendoza	Training Impacted:	[Job Aid, Online Help]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[GA/GR]	Approved by Committee:	03/23/2022	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval: Approved - Jo Anne Osborn 02/03/22

Current Design:

The General Assistance/General Relief program in the CalSAWS system is designed to automate the rules for the Los Angeles county's implementation as well as the automation and monitoring of their General Relief Opportunities for Work (GROW) program. Currently CalWIN manages their GA/GR program logic by using a Rule Matrix which can be accessed by the county to allow each county administrator to customize the behavior to their specific county.

Request: A GA/GR Automated EDBC/CC Counties Solution and the 'Time on Aid' functionality will be developed in CalSAWS to automate the rules and administer the program for the 18 CalWIN counties. This solution will provide the framework for the remaining 39 C-IV counties to opt into this solution in the future.

Recommendation:

1. Add Eligibility functionality for 'Time on Aid' functionality.
2. Add all the required Data Collection elements to implement the 'Time on Aid' functionality for the new solution
3. Create new Admin Summary and Detail pages that can be accessed in Admin tools by the County Admin staff
4. A new set of Admin detail pages, Rules, Batch and NOA triggers will be added for the below rule:

1. Time Clocks

Outreach

Description:

No Outreach required.

Migration Impact

Description:

General Assistance/General Relief functionality will be implemented as a new program for the 57 counties excluding Los Angeles county. Los Angeles GA/GR functionality will not be modified.

Migration Impact

Analysis:

Alternative

Procedure

Description:

The following functionality will not be implemented in CalSAWS

1. Time Clocks

Operational Impact:

Estimate:

2163

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	282
Eligibility :	344	Fiscal :	1002	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
		Security :	0		

System Test Support :	338	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-215684] DDID 2382 FDS: GA GR - Batch Sweeps for CalWIN GA /GR MU triggers - Phase 3

Team Responsible:	Eligibility	Assignee:	Rupalatha Putta	SPG Status:	No
Fix Version/s:	[22.05]	Designer Contact:	Marqui Simmons	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	1844
Reporter:	Lynnel Silva	Regulation Reference:		Created:	04/17/2020 11:23 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Adelaide Mendoza	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[GA/GR]	Approved by Committee:	03/03/2022	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Approved - Karen Rapponotti 02/08/22

Current Design: Currently, MU Triggers do not exist in CalSAWS in any capacity for the GA/GR Automated EDBC/CC Counties.

Request: New Batch EDBC Sweeps will be developed to replace the MU Triggers that exist for the GA/GR Automated EDBC/CC Counties.

Recommendation:

1. Create a new Batch EDBC Sweep for Periodic Report not returned to replace MU Trigger reason GN1001.
2. Create a new Batch EDBC Sweep for SAR Periodic Report not returned to replace MU Trigger reason GN1002.
3. Create a new Batch EDBC Sweep for Incomplete Periodic Report to replace MU Trigger reason GN2001.
4. Create a new Batch EDBC Sweep for Incomplete SAR Periodic Report to replace MU Trigger reason GN2002.
5. Create a new Batch EDBC Sweep for No Show to Case Maintenance appointment to replace MU Trigger reason XAN903.
6. Create a new Batch EDBC Sweep for No Show to Client Referral appointment to replace MU Trigger reason XAN904.
7. Create a new Batch EDBC Sweep for No Show to Employment Services appointment to replace MU Trigger reason XAN905.
8. Create a new Batch EDBC Sweep for No Show to Hearing appointment to replace MU Trigger reason XAN906.
9. Create a new Batch EDBC Sweep for No Show to Medical appointment to replace MU Trigger reason XAN908.
10. Create a new Batch EDBC Sweep for No Show to RE appointment to replace MU Trigger reason XAN910.
11. Create a new Batch EDBC Sweep for No Show to Verification appointment to replace MU Trigger reason XAN911.
12. Create two new Batch EDBC Sweeps for Failing time-limited GR cases to replace MU Trigger reason XAN462.
13. Update the existing General Verification Batch EDBC Sweep to include GR cases to replace MU Trigger reason CAC300.
14. Create a new Batch EDBC Sweep for Redetermination Overdue to replace MU Trigger reason RD0001.

Outreach

Description:

Migration Impact

Description:

General Assistance/General Relief functionality will be implemented as a new program for the 57 counties aside from Los Angeles. Los Angeles GA/GR functionality will not be modified.

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

N/A

1844

Automated Test :	0	Batch/Interfaces :	1150	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	198
Eligibility :	0	Fiscal :	0	Forms Test :	326
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

[CA-215686] DDID 2384 FDS: GA GR Batch Appointments

Team Responsible:	Eligibility	Assignee:	Girish Chakkingal	SPG Status:	No
Fix Version/s:	[22.05]	Designer Contact:	Marqui Simmons	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	576
Reporter:	Lynnel Silva	Regulation Reference:		Created:	04/17/2020 11:23 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Adelaide Mendoza	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[GA/GR]	Approved by Committee:	03/03/2022	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval: Approved - Karen Rapponotti 02/08/22

Current Design: Currently, a Recertification (RE) Appointment batch job for the GA/GR Automated EDBC/CC County Solution does not exist.

Request: Create an automated GA/GR Appointment Scheduling batch job for the GA/GR Automated EDBC/CC County Solution.

Recommendation: 1. Create a new batch job for scheduling RE appointments for the GR program for the GA/GR Automated EDBC/CC Counties.

Outreach

Description:

Migration Impact

Description: General Assistance/General Relief functionality will be implemented as a new program for the 57 counties aside from Los Angeles. Los Angeles GA/GR functionality will not be modified.

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: **576**

Automated Test :	0	Batch/Interfaces :	359	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	75
Eligibility :	0	Fiscal :	0	Forms Test :	90
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-220126] Test EDBC Change Reason Logic with CalWIN Converted Data

Team Responsible:	Eligibility	Assignee:	Jason M. Francis	SPG Status:	No
Fix Version/s:	[22.05]	Designer Contact:	Jason M. Francis	Change Type (SCR):	Enhancement
Minor Version:	22.05.27	Expedite Changes:	Production Deployment	Estimate:	288
Reporter:	Jira Cleanup	Regulation Reference:		Created:	09/24/2020 02:29 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Binh Tran	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Migration	Approved by Committee:		Other Agency Cross Reference:	
Committee:	[Other]	Consortium Review Approval Date:			
Consortium Review Approval:					
Non-Committee Review:	Approved by Binh Tran on on 04/22/2021				
Expedite Approval:	Approved by Karen Rapponotti on 2/8/22				
Current Design:	New EDBC Change Reason functionality was introduced with SCR CA-202851, which dealt specifically with how the Change Reason logic handled CalWIN converted data. At the time of that release, converted CalWIN data was not yet available.				
Request:	Confirm existing EDBC Change Reason functionality works as expected against actual converted data, as part of the CalWIN Conversion Data Test (CDT).				
Recommendation:	Test existing EDBC Change Reason functionality against actual converted data during the CalWIN Conversion Data Test (CDT).				
Outreach Description:					
Migration Impact Description:					
Migration Impact Analysis:					
Alternative Procedure Description:	N/A - Testing effort only				
Operational Impact Estimate:	288				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	144	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	119	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-226508] Add/Update CalFresh Recertification Denial NOAs

Team Responsible:	Client Correspondence	Assignee:	Suresh Mullaguri	SPG Status:	Approved
Fix Version/s:	[22.05]	Designer Contact:	Tiffany Huckaby	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	Start Build	Estimate:	1692
Reporter:	Caroline Bui	Regulation Reference:	ACL 21-93	Created:	03/17/2021 03:40 PM
Status:	System Test	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:	[Job Aid, Online Help]	Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	Correspondence Phase I
Committee:	[Other]	Approved by Committee:	02/18/2022	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Correspondence User Group				
Expedite Approval:	Approved by Karen Rapponotti on 11/16/2021				
Current Design:	CalSAWS has one specific CalFresh Recertification NOA that generates for when a Recertification Interview was not completed. When a CalFresh Recertification fails for verifications the NOA that generates is not specific to Recertifications or matches the current state CF 377.1A verbiage.				
Request:	Update the existing CalFresh Recertification NOA verbiage to match the newest state version.				
	Add a new CalFresh Recertification NOA for reasons to support failures beyond Recertification Interviews.				
	Add a new specific CalFresh Recertification NOA for failure to provide verifications based on the state CF 377.1A.				
	Update the existing applicable CalFresh Denial Reasons to generate on the CF 377.1A for Recertifications.				
Recommendation:	1.) Update the existing Recertification Denial Action NOA Fragment (CF_DN_ACTION4) to use the verbiage from the current State version of the CF 377.1A.				
	2.) Add new Recertification Denial Action NOA Fragment for verifications per the current State version of the CF 377.1A.				
	3.) Add new Recertification Denial Reason NOA Fragment for verifications.				
	4.) Add new Recertification Denial Reason NOA Fragment for failure to complete the Recertification process.				
	5.) Add new Recertification Denial Message NOA Fragment per the current State version of the CF 377.1A.				
	6.) Update the existing Recertification Denial Reason NOA Fragment for Recertification Interview Not Complete to generate with the new Recertification Message Fragment.				
	7.) Update the existing CalFresh Denial Reasons to generate for Recertification Denials.				
Outreach Description:					
Migration Impact Description:					
Analysis:					
Alternative Procedure Description:	No reasonable alternative procedure				

Operational Impact:**Estimate: 1692**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	797	DBA :	0	Design :	200
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	74	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	415	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-226620] DDID 2314/2319 - GA GR EDBC Phase 5 - Batch 2 Mandatory Program Requirements Rule

Team Responsible:	Eligibility	Assignee:	Ramakrishna Kuchibhotla	SPG Status:	Select a value
Fix Version/s:	[22.05]	Designer Contact:	Ramakrishna Kuchibhotla	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	2418
Reporter:	Girish Chakkingal	Regulation Reference:		Created:	03/22/2021 11:33 AM
Status:	System Test	Impact Analysis:	[Batch Performance, Business Process, Central Print, Forms/NOA Translations, Online Performance, Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Adelaide Mendoza	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[GA/GR]	Approved by Committee:	03/23/2022	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:					
Expedite Approval:	Approved - Jo Anne Osborn 02/03/22				
Current Design:	None				
Request:	Process all non-compliances reasons.				
Recommendation:	Process all non-compliances reasons and either fail the person or individual or case or create sanctions.				
Outreach					
Description:					
Migration Impact Description:					
Migration Impact Analysis:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	2418				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	202	DBA :	0	Design :	344
Eligibility :	1252	Fiscal :	0	Forms Test :	326
Imaging :	0	IVR/CC :	0	Online :	110
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-229078] GA GR EDBC Phase 5 Batch 3 - Negative Action, Manual EDBC

Team Responsible:	Eligibility	Assignee:	Srinivas Sajja	SPG Status:	Select a value
Fix Version/s:	[22.05]	Designer Contact:	Thomas Lazio	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	2724
Reporter:	Girish Chakkingal	Regulation Reference:		Created:	05/24/2021 03:03 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Adelaide Mendoza	Training Impacted:	[Job Aid, Online Help]	Funding Source:	Other
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[GA/GR]	Approved by Committee:	03/23/2022	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval: Approved - Jo Anne Osborn 02/03/22

Current Design:

The GA/GR (Los Angeles) solution in the CalSAWS system allows users to create and issue benefits using the manual EDBC option but does not include that option for the GA/GR Automated Solution program. Furthermore, the negative action for the GA/GR Automated Solution program does not include all the negative action reasons needed for CalWIN counties.

There are some general appointment types in the CalSAWS that can be used to schedule an appointment for any program and some appointments are specific to the GR Program only. Currently, CalSAWS do not have some appointment categories and types that are required for the GA/GR program.

Also, there is no EDBC logic for failing the GA/GR Automated Solution program when a customer does not show for required appointments.

Request:

The GA/GR Automated Solution will be expanded to allow users to create and issue benefits using the manual EDBC option as well allow users to perform negative action on the program and program persons with the appropriate negative action reasons.

Add Appointment Categories and Appointment Types in the Customer Appointment Detail page.

Add the 'Appointment Summary' page and the 'Appointment Detail' page in CalSAWS.

Also, customer appointment EDBC logic will be added for program failure when customer is a 'No Show' for required appointment.

Recommendation:

1. Update SSIAP Detail Page
2. Update Living Arrangements Detail Page
3. Update Money Management Detail Page
4. Add a new page: GA/GR Automated Solution EDBC (Manual)
5. Update User System Configuration for GA/GR Automated Solution EDBC (Manual) detail page.
6. Update Program Configuration Detail for GA/GR Automated Solution EDBC (Manual) detail page.
7. Allow Multi-Month Manual EDBC.
8. Allow Auto Advanced RE for Manual EDBC.
9. Add Manual EDBC Reason.
10. Update existing status reasons and add new status reasons for GA/GR Automated Solution Negative Action processing.
11. Negative Action Correspondences.
12. Update Appointment Category dropdown to add 'GA/GR Intake Interview and 'Re-Evaluation GA/GR Interview' in the Customer Appointment Detail page.
13. Update Appointment Type dropdown to add 'GA/GR Employment Services', Client Referral', and GA/GR Verification in the Customer Appointment Detail page.
14. Add the 'Appointment Summary' page and the 'Appointment Detail' page.
15. Add EDBC Appointment 'No Show' Logic for GA/GR Automated Solution Program
16. Appointment No Show Correspondences
17. Update Non-Citizen table.
18. Additional Changes to Approval NOA Functionality
19. Educational Grant Functionality

20. Pregnancy Rule Correspondences
21. Add new Appointment Summary Admin Batch.
22. Update Income Multiplier Logic for GA/GR Automated Solution EDBC
23. Update EDBC logic to display property limit amount for all scenarios when countable property amount is greater than zero.
24. Update GA/GR Automated Solution EDBC Summary Page - Potential Grant Based on AU Monthly Needs Calculation
25. Considered timely switch for GA/GR' flag
26. GA/GR Change and Other Additional Correspondences
27. Additional EDBC Reason Codes

Outreach

Description:

Migration Impact

Description:

General Assistance/General Relief functionality will be implemented as a new program for the 57 counties aside from Los Angeles. Los Angeles GA/GR functionality will not be modified.

Migration Impact

Analysis:

Alternative

Run Online EDBC

Procedure

Description:

Operational Impact:

Estimate: 2724

Automated Test :	30	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	402	DBA :	0	Design :	287
Eligibility :	1195	Fiscal :	0	Forms Test :	352
Imaging :	0	IVR/CC :	0	Online :	221
Performance :	0	Release Communication	0	Reports :	0
		Support :			
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-229308] Implement CalSAWS Case Data Removal Functionality Sprint 7

Team Responsible:	Tech Arch	Assignee:	Chris Larson	SPG Status:	No
Fix Version/s:	[22.05]	Designer Contact:	Michael A. Wright	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Production Deployment	Estimate:	240
Reporter:	Michael A. Wright	Regulation Reference:		Created:	05/28/2021 01:55 PM
Status:	System Test	Impact Analysis:	[Batch Performance]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Frederick Gains	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Usability]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Approved by Frederick Gains 03/17/2022				
Expedite Approval:	Approved by Frederick Gains 03/17/2022				
Current Design:	LRS retains all case data, regardless of the age of the case. I.e., nothing is ever deleted from the system				
Request:	Create a Case Data Removal process to identify and remove cases through a Batch process following PSC-approved records retention policies				
Recommendation:	1) Update Time Limit Aid Summary and Detail pages to pull data from retained tables in Read-Only mode 2) Update Deletion Model to include RES and RECEIPT tables 3) Update CalSAWS application to validate and block CalHEERS referrals from linking to Purged Cases 4) Port Case Data Removal Completion Report into CalSAWS 5) Combine Document, Imaging, and Case Data deletion procedures into a single batch process 6) Update the Benefits Cal page to validate and remove links to Purged Cases				
Outreach Description:	Regional Manager and Section Directors will be updated on Sprint features to be delivered at the conclusion of each Sprint. We will also conduct user demos at the conclusion of any Sprint that contains user-facing features.				
Migration Impact Description:					
Migration Impact Analysis:					
Alternative Procedure Description:	N/A. New functionality to CalSAWS				
Operational Impact:					
Estimate:	240				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	240	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-229309] Implement CalSAWS Case Data Removal Functionality Sprint 8

Team Responsible:	Tech Arch	Assignee:	Chris Larson	SPG Status:	No
Fix Version/s:	[22.05]	Designer Contact:	Michael A. Wright	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Production Deployment	Estimate:	240
Reporter:	Michael A. Wright	Regulation Reference:		Created:	05/28/2021 01:56 PM
Status:	System Test	Impact Analysis:	[Batch Performance]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Frederick Gains	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Usability]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Approved by Frederick Gains 03/17/2022				
Expedite Approval:	Approved by Frederick Gains 03/17/2022				
Current Design:	LRS retains all case data, regardless of the age of the case. I.e., nothing is ever deleted from the system				
Request:	Create a Case Data Removal process to identify and remove cases through a Batch process following PSC-approved records retention policies				
Recommendation:	<ol style="list-style-type: none"> 1) Update Identification Batch to exclude CS (Child Protective Services) program for all Counties 2) Create CalSAWS Disaster Recovery Document Removal process 3) Update Exception and Trace logging 4) Update Stored Procedure to delete from RES and RECEIPT tables 5) Include VLP records into Case Data Removal when CalSAWS cases are linked to DHS removed cases 6) Create DCR for OBIEE/EDR cleanup for Delete Track table <p>*No Code or CR's for this SCR. All codes changes are associated with it's corresponding SCR CA-229308 for the 22.05 release.</p>				
Outreach Description:	Regional Manager and Section Directors will be updated on Sprint features to be delivered at the conclusion of each Sprint. We will also conduct user demos at the conclusion of any Sprint that contains user-facing features.				
Migration Impact Description:					
Migration Impact Analysis:					
Alternative Procedure Description:	N/A. New functionality to CalSAWS				
Operational Impact:					
Estimate:	240				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	240	Tech ForgeRock :	0

Tech Ops :	0	Training :	0	Translation :	0
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[CA-229976] DDID 347 - Migrate Rush Warrant Functionality and Warrant Print Stocks to CalSAWS for CalWIN Counties - Phase 3

Team Responsible:	Client Correspondence	Assignee:	Sahithi Pabba	SPG Status:	No
Fix Version/s:	[22.05]	Designer Contact:	Connor Gorry	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	160
Reporter:	Rainier Dela Cruz [X]	Regulation Reference:		Created:	06/14/2021 11:28 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	EpplerSE - Approved	Consortium Review Approval Date:	02/16/2022		
Non-Committee Review:					
Expedite Approval: Karen Rapponotti on 02/14/2022					
Current Design: The Rush Warrant templates for all CalWIN Migration Counties do not exist in CalSAWS.					
Request: The CONTRACTOR shall migrate the following for the 18 CalWIN Counties: 1) County Warrant Print Stock Template					
Recommendation: Create the Warrant Print Stock Template for the following CalWIN Counties: San Diego, San Luis Obispo, Santa Cruz, Solano, Sonoma, Tulare, Yolo					
Outreach Description:					
Migration Impact Description:					
Migration Impact Analysis:					
Alternative Procedure Description:					
Operational Impact:					
Estimate: 160					
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	130	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	30	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-231067] Update Trinity County Warrant template mapping

Team Responsible:	Client Correspondence	Assignee:	Ivan Miranda	SPG Status:	Approved
Fix Version/s:	[22.05]	Designer Contact:	Connor Gorry	Change Type (SCR):	Enhancement
Minor Version:	22.05.XX	Expedite Changes:	Start Build	Estimate:	75
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	07/14/2021 11:53 AM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Fiscal]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Wendy Cloud (Trinity) - Approved - 07/14/2021				
Expedite Approval:	Karen Rapponotti - Approved - 07/14/2021				
Current Design:	Trinity County has the Aid Code/Case Number and Foster Care/AAP Child Name on the Warrants. The written out dollar amount displays through the window envelope.				
Request:	Trinity County has requested to update the Warrant Print template mapping				
Recommendation:	Update Trinity County Warrant Print template mapping: -Move the Aid Code to the Check Stub portion -Move the Case Number to the Check Stub portion -Move the Foster Care/AAP Child Name to the Check Stub portion; Code change to stop FC/AAP child name from populating on the upper check portion for Trinity County only. -Move the written out dollar amount to ensure it will not be visible through window envelope (Note: Also print on the Check Stub portion).				
Outreach Description:					
Migration Impact Description:	This SCR will be implemented after C-IV migration.				
Migration Impact Analysis:					
Alternative Procedure Description:	Continue using existing template.				
Operational Impact:					
Estimate:	75				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	75	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-235013] Add a Default NOA for Failed to Complete Determination

Team Responsible:	Client Correspondence	Assignee:	Vicente Romero	SPG Status:	Approved
Fix Version/s:	[22.05]	Designer Contact:	Tiffany Huckaby	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	968
Reporter:	Tiffany Huckaby	Regulation Reference:		Created:	10/12/2021 05:37 PM
Status:	System Test	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:	[Job Aid, Online Help]	Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	Correspondence Phase I
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Correspondence User Group approved on 2/16/2022				
Expedite Approval:	Approved by Karen Rapponotti on 11/16/2021				
Current Design:	CalSAWS does generate a Denial/Discontinuance NOA for the failure reasons Failed to Complete Determination and Failed to Complete Redetermination for specific scenarios. Outside of specific program scenarios no Denial/Discontinuance NOA will generate solely off of the Negative Action reasons.				
Request:	Add Denial/Discontinuance NOAs for Failed to Complete Determination and Failed to Complete Redetermination specifically for Medi-Cal, CalWORKs, Immediate Need, and CalFresh.				
Recommendation:	<ol style="list-style-type: none"> 1.) Add a Failed to Complete Determination Default NOA for CalFresh, CalWORKs, and Immediate Need. 2.) Add a Failed to Complete Determination Default NOA specifically for Medi-Cal. 3.) Add a Failed to Complete Redetermination Default NOA for CalWORKs. 4.) Add Form Versions in Template Repository of the following NOA Templates: <ul style="list-style-type: none"> • M40-171A • M40-181 • MC 239 A 5.) Add the newest State version CF 377.1A (8/21) to the Template Repository. Note: This will not change the existing DFA 377.1A generated via Batch. See design document for details. 				
Outreach Description:					
Migration Impact Description:					
Migration Impact Analysis:					
Alternative Procedure Description:	Generate a manual NOA via Template Repository.				
Operational Impact:					
Estimate:	968				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	479	DBA :	0	Design :	120
Eligibility :	0	Fiscal :	0	Forms Test :	0

Imaging :	10	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	42	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	196	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		

[CA-237605] BRM Address Change for Riverside office 34

Team Responsible:	Client Correspondence	Assignee:	Daniel J Rosales	SPG Status:	Approved
Fix Version/s:	[22.05]	Designer Contact:	Daniel J Rosales	Change Type (SCR):	Operational Enhancement
Minor Version:	22.05.XX	Expedite Changes:	No	Estimate:	50
Reporter:	Maria Arceo	Regulation Reference:		Created:	12/02/2021 05:08 PM
Status:	Pending Approval	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Riverside County approved 2/03/2022				
Expedite Approval:					
Current Design:	Old BRM address: COUNTY OF RIVERSIDE - DPSS RIVERSIDE - MARKET STREET 3610 CENTRAL AVE STE 501 RIVERSIDE, CA 92506-5907				
Request:	Update the BRM address for Riverside (District 34)				
Recommendation:	This is a JIRA only SCR (No attached Design required) as the request and recommendation alone are enough to be reviewed and approved. New BRM address: COUNTY OF RIVERSIDE - DPSS RIVERSIDE - MARKET STREET PO BOX 12013 RIVERSIDE, CA 92502-9805				
Outreach Description:					
Migration Impact Description:					
Analysis:					
Alternative Procedure Description:					
Operational Impact:					
Estimate:	50				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	40	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0

System Test Support :	10	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

[CA-238253] DDID 2319 FDS - GA GR - Group 7 Forms

Team Responsible:	Eligibility	Assignee:	Rupalatha Putta	SPG Status:	No
Fix Version/s:	[22.05]	Designer Contact:	Stephanie Hugo	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	702
Reporter:	Girish Chakkingal	Regulation Reference:		Created:	12/15/2021 02:52 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Adelaide Mendoza	Training Impacted:		Funding Source:	CalSAWS DD&I
Consortium Contact:		Migration Impact:		Funding Source ID:	
Project Phase (SCR):	Migration	Approved by	03/23/2022	Other Agency Cross	
Committee:	[GA/GR]	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			

Non-Committee

Review:

Expedite Approval: Approved - Karen Rapponotti 02/08/22

Current Design: The GA/GR solution in the CalSAWS system is designed to automate the rules for the Los Angeles county's implementation as well as the automation and monitoring of their GROW program.

Request: A new GA/GR Automated solution will be developed in CalSAWS to automate the rules and administer the program for the 18 CalWIN counties. This solution will provide the framework for the remaining 39 C-IV counties to opt into this solution in the future. This change request will add additional Non-EDBC triggers through either online or batch.

Recommendation:

1. Add Online Notice Trigger for the General Relief – Approval – Facility NOA
2. Add Online Form trigger for the Generic Sanction Lift Letter
3. Add Online Form Trigger for the Interview Checklist
4. Add Online Form Trigger for the Redetermination Appointment Letter
5. Add Online Form Trigger for the Appointment Letter for Public Assistance
6. GA/GR Redetermination (RE) Packet Batch
7. Add Batch Form Trigger for the GR Authorization to Release Medical Information
8. Add Batch Form Trigger for the Redetermination Appointment Letter
9. GA/GR Periodic Reporting (PR) Correspondence Batch
10. Online and Batch Trigger for the General Assistance Discontinuance – NEC Notice
11. Add Batch Form Trigger for the Self-Employment Sworn Statement
12. Add Batch Form Trigger for the Daily Tip Statement
13. Customer Reporting List Page Updates
14. Update Online Trigger to Send EDBC Information

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: **702**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	437	DBA :	0	Design :	91
Eligibility :	0	Fiscal :	0	Forms Test :	110
Imaging :	0	IVR/CC :	0	Online :	0

Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :	0	Special Project :	0
System Test Support :	0	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		



[CA-238991] Online Help: Job Aid for BREfS Application Life Cycle for CA221715 CalHEERS Application Life Cycle

Team Responsible:	Training	Assignee:	Nour Bibars	SPG Status:	Approved
Fix Version/s:	[22.05]	Designer Contact:	Cynthia Ridley	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	10
Reporter:	Maureen Votta	Regulation Reference:		Created:	01/04/2022 08:25 AM
Status:	System Test	Impact Analysis:	[Training]	Outreach Required:	Yes
Policy/Design	Maureen Votta	Training Impacted:	[Job Aid]	Funding Source:	Premise
Consortium Contact:		Migration Impact:	No	Funding Source ID:	CalHEERS
Project Phase (SCR):	Production	Approved by Committee:		Other Agency Cross Reference:	CA-221715, CH-171373
Committee:	[Medi-Cal/CMSP]	Consortium Review Approval Date:			
Consortium Review Approval:					
Non-Committee Review:	Approved by Char Baker on 1/12/2022				
Expedite Approval:	Approved by Karen Rapponotti on 3/16/2022				
Current Design:	Per CA-221715, There is no job aid titled Medi-Cal CalHEERS - BREfS Application Life Cycle in the System.				
	When receiving MAGI Medi-Cal and APTC budget information from an eHIT transaction from CalHEERS, Negative Action and Non-Compliance reasons that were applied were not sent to the System. There was also no way for the System to consume or display Eligibility Evaluation Reason Codes (EERC) when a Negative Action or Non-Compliance reason was lifted on a case for a reapplication via CalHEERS.				
Request:	Create a new Job Aid titled Medi-Cal CalHEERS - Application Life Cycle.				
Recommendation:	<p>In the new Job Aid "Application Life Cycle" include the following information:</p> <ol style="list-style-type: none"> 1. Update the MAGI Determination page to display the Negative Action and/or Non Compliance information received in a Determination of Eligibility Response (DER). 2. Addition of the EERC "Consumer Elected to Reapply on CalHEERS portal, Negative Action lifted" in a DER, when appropriate. 3. Addition of the EERC :Consumer Elected to Reapply on CalHEERS portal, Non-Compliance lifted" in a DER, when appropriate. 				
Outreach Description:	Job aid is the outreach				
Migration Impact Description:					
Analysis:					
Alternative Procedure Description:	An override would need to be applied for the budget.				
Operational Impact:					
Estimate:	10				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0

Tech Ops :	0	Training :	10	Translation :	0
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[CA-240962] ACL 21-140 Pregnant Person Only (PPO) NOA Updates

Team Responsible:	Client Correspondence	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[22.05]	Designer Contact:	Phong Xiong	Change Type (SCR):	Enhancement
Minor Version:	22.06.06	Expedite Changes:	No	Estimate:	204
Reporter:	Phong Xiong	Regulation Reference:		Created:	02/11/2022 11:21 AM
Status:	Pending Approval	Impact Analysis:	[Central Print, Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:	03/17/2022	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:					
Expedite Approval:					
Current Design:					
Currently the M82-820A exists in the system as NOA fragments. The M82-820A in the system is the (03/2015) version.					
Request:					
Update the M82-820A to match the latest state version.					
Recommendation:					
1. Update the M82-820A (03/15) to turn off its threshold languages and effective date its generation logic.					
2. Add new version of the M82-820A (09/21) to CalSAWS.					
Outreach Description:					
Migration Impact Description:					
Per strategic direction for migration, there will be a single set of NOAs with the LRS NOAs to be used by all 58 counties.					
Migration Impact Analysis:					
Alternative Procedure Description:					
Generate a blank NOA and type in relevant information.					
Operational Impact:					
Estimate:					
204					
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	108	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	76	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-241528] Update Previous potential hyperlink for GR Immediate Need, Aid Code Table and look up methods

Team Responsible:	Eligibility	Assignee:	Richard J. Weeks	SPG Status:	Select a value
Fix Version/s:	[22.05]	Designer Contact:	Thomas Lazio	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	737
Reporter:	Girish Chakkingal	Regulation Reference:		Created:	02/21/2022 06:18 PM
Status:	System Test	Impact Analysis:	[Customer Impact]	Outreach Required:	No
Policy/Design	Adelaide Mendoza	Training Impacted:	[Online Help]	Funding Source:	CalSAWS DD&I
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Migration	Approved by	03/23/2022	Other Agency Cross	
Committee:	[GA/GR]	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			

Non-Committee Review:

Expedite Approval: Approved - Karen Rapponotti 03/01/22

Current Design: Online logic implemented in SCR CA-215922 for selecting aid code options for the 'GA/GR Immediate Need Summary' page is using old aid code descriptions and is limited to looking at 'Third Program' field in the primary aid code table to identify 'GA/GR Automated Solution' program aid codes.
'Previous Potential Benefit' field was implemented as a static field in Aid Payment Section of the GA/GR Immediate Need EDBC Summary page with SCR CA-215922
Aid codes 90 -93 which are used for both the 'GA/GR Automated Solution' and LA GA/GR programs currently display the descriptions from the LA GA/GR program.
Aid Code 94 needed for the 'GA/GR Automated Solution' program is currently expired in the primary aid code table in CalSAWS.

Request: Update Online logic for 'GA/GR Automated Solution' aid code lookup on the 'GA/GR Immediate Need Summary' page to look for 'GR' in any program fields not just 'Third Program' and display the appropriate aid code description.
Update 'GA/GR Immediate Need EDBC Summary' page to display 'Previous Potential Benefit' field as a hyperlink.
Add new reference column to the primary aid code table that will display aid code descriptions for 'GA/GR Automated Solution' program aid codes.
Add a new aid code '94' for the GA/GR Automated Solution program to the primary aid code table in CalSAWS.

Recommendation:

1. Update Aid Codes for GA/GR Immediate Need Summary page.
2. Update GA/GR Automated Solution Aid Code display for additional Online pages.
3. Add validation to GA/GR Immediate Need Application Detail page.
4. Add validations for GA/GR Immediate Need for 'Rescind' and 'Reapply'.
5. Add 'New Program' validation for GA/GR Immediate Need program on the 'New /Reapplication' detail page.
6. Add hyperlink for 'Previous Potential Benefit' field for GA/GR Immediate Need EDBC Summary page.
7. Update GA/GR Immediate Need EDBC logic to set default value for Immediacy Indicator.
8. Add reference column 'GR Aid Code Description' to primary aid code table.
9. Populate 'GR Aid Code Description' values for GA/GR Automated Solution aid codes.
10. Add GA/GR Automated Solution '94' Aid Code.
11. Remove aid code RE - SF Retention
12. Add EDBC logic for setting aid codes
13. Fiscal – Aid Code Updates
14. Admin Rules Not Being Migrated
15. Calculate Prorated Benefit Amount – SFO Sub Program
16. Additional EDBC Reason Code- Verification Not Provided
17. Online- Remove 'Indigent Burial' and 'Indigent Cremation' options from Recurring Special Needs Detail page
18. Online- Rename County Parameter Summary to Grants & Income Detail in Admin page.
19. Remove Category Code Table 10607 'CalWIN GR Aid Codes'.
20. EDBC Reason Codes added for 'Ineligible for Indigent Burial'.
21. Add EDBC logic for setting aid code for prorated EDBC budget.
22. Remove duplicate County Admin Rules.

Outreach**Description:****Migration Impact****Description:**

General Assistance/General Relief functionality will be implemented as a new program for the 57 counties aside from Los Angeles. Los Angeles GA/GR functionality will not be modified.

Migration Impact**Analysis:****Alternative****Procedure****Description:**

Use LA GA/GR aid code descriptions

Operational Impact:**Estimate:****737**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	96
Eligibility :	115	Fiscal :	57	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	287
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	115	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		



[CA-241773] Online Help: OLH updates to support e-Signature for CA-226838

Team Responsible:	Training	Assignee:	Nour Bibars	SPG Status:	No
Fix Version/s:	[22.05]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	25
Reporter:	Cristina Garcia	Regulation Reference:		Created:	02/26/2022 03:24 PM
Status:	System Test	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Darcy Alexander	Training Impacted:	[Online Help]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Approved by Jamie Cox on 3/4/2022				
Expedite Approval:	Approved by Karen Rapponotti on 3/1/2022				
Current Design:	CA-226838 updates Online Help pages supporting the e-Signature functionality.				
Request:	Update Online Help per CA-226838.				
Recommendation:	Update the following in Online Help: 1) Electronic Signature page 2) Distributed Documents Search page 3) Electronic Signature Document Detail page Refer to the appdev Design Document for details on the changes.				
Outreach Description:					
Migration Impact Description:	N/A				
Migration Impact Analysis:					
Alternative Procedure Description:	None				
Operational Impact:					
Estimate:	25				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	25	Translation :	0



[CA-241868] Online Help: OLH updates for DDID 2319 GA/GR Correspondence CA-226398

Team Responsible:	Training	Assignee:	Nour Bibars	SPG Status:	No
Fix Version/s:	[22.05]	Designer Contact:	Adelaide Mendoza	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	14
Reporter:	Cristina Garcia	Regulation Reference:		Created:	03/01/2022 09:03 PM
Status:	System Test	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design	Adelaide Mendoza	Training Impacted:	[Online Help]	Funding Source:	CalSAWS DD&I
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Migration	Approved by		Other Agency Cross	
Committee:	[Other]	Committee:		Reference:	
Consortium Review	Tatiana Muresan	Consortium Review			
Approval:		Approval Date:			

Non-Committee Review: Approved by TMuresan on 03/22/2022

Expedite Approval: Approved by Karen Rapponotti on 3/16/2022

Current Design: CA-226398 updates Online Help supporting the GA/GR functionality (correspondence)

Request: Update Online Help based on CA-226398

Recommendation: Update the following in Online Help:
1) Non-County Staff Detail (Add Security Assignment Button)
2) Forms Overview (Add SAR 7 - GR)
Refer to the AppDev SCR for details

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: **14**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	0	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	14		

[CA-241929] Online Help: Update OLH for EID CA-231970

Team Responsible:	Training	Assignee:	Melita Dennis [X]	SPG Status:	Approved
Fix Version/s:	[22.05]	Designer Contact:	Cristina Garcia	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	Start Build	Estimate:	7
Reporter:	Cristina Garcia	Regulation Reference:	ACL 21-130	Created:	03/02/2022 03:24 PM
Status:	System Test	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design	Binh Tran	Training Impacted:	[Online Help]	Funding Source:	CalSAWS M&E
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Production	Approved by		Other Agency Cross	
Committee:	[Other]	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			
Non-Committee	Approved by Joyce Oshiro on 03/08/2022				
Review:					
Expedite Approval:	Approved by Karen Rapponotti on 3/16/2022				
Current Design:	CA-231970 Updates the Forms Overview in Online Help by adding a new form for EID.				
Request:	Update the Forms Overview in Online Help as per CA-231970				
Recommendation:	Update the following: Add the CW 29 form in the Forms Overview of Online Help				
Outreach					
Description:					
Migration Impact					
Description:					
Migration Impact	No Impact				
Analysis:					
Alternative	None				
Procedure					
Description:					
Operational Impact:					
Estimate:	7				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	0	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	7		

[CA-242702] Online Help: Online Help update for CA-241528

Team Responsible:	Training	Assignee:	Nour Bibars	SPG Status:	No
Fix Version/s:	[22.05]	Designer Contact:	Adelaide Mendoza	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	7
Reporter:	Cristina Garcia	Regulation Reference:		Created:	03/18/2022 12:15 PM
Status:	System Test	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Adelaide Mendoza	Training Impacted:	[Online Help]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	Char Baker	Consortium Review Approval Date:	03/24/2022		
Non-Committee Review:	Char Baker 3/24/2022				
Expedite Approval:	Approved by Karen Rapponotti on 3/22/2022				
Current Design:	CA-241528 updates the Online Help relating to GA/GR.				
Request:	Update Online Help as per CA-241528.				
Recommendation:	Update the following in Online Help: GA/GR EDBC Immediate Need EDBC Summary page				
Outreach Description:					
Migration Impact Description:	N/A				
Migration Impact Analysis:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	7				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	7	Translation :	0

[CA-242703] Online Help: Online Help updates per CA-215922

Team Responsible:	Training	Assignee:	Nour Bibars	SPG Status:	No
Fix Version/s:	[22.05]	Designer Contact:	Nour Bibars	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	34
Reporter:	Nour Bibars	Regulation Reference:		Created:	03/18/2022 12:42 PM
Status:	System Test	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design	Adelaide Mendoza	Training Impacted:	[Online Help]	Funding Source:	CalSAWS DD&I
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Migration	Approved by		Other Agency Cross	
Committee:	[Other]	Committee:		Reference:	
Consortium Review	Tatiana Muresan	Consortium Review	03/23/2022		
Approval:		Approval Date:			
Non-Committee	Approved by TMuresan on 03/23/2022				
Review:					
Expedite Approval:	Approved by Karen Rapponotti on 3/22/2022				
Current Design:	CA-215922 Updates Online Help for GA/GR Functionality				
Request:	Update Online Help as per SCR CA-215922				
Recommendation:	Update the following in Online Help 1) Case Summary 2) <Program> Detail Add the following in Online Help: 1) GA/GR Immediate Need Summary 2) GA/GR Immediate Need EDBC Summary				
Outreach					
Description:					
Migration Impact					
Description:					
Migration Impact					
Analysis:					
Alternative	N/A				
Procedure					
Description:					
Operational Impact:					
Estimate:	34				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	0	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	34		

[CA-243107] ServiceNow Reporting Buckets enhancement

Team Responsible:	Tech Arch	Assignee:	James Price	SPG Status:	No
Fix Version/s:	[22.05]	Designer Contact:	Derek Goering	Change Type (SCR):	Enhancement
Minor Version:	22.05.xx	Expedite Changes:	No	Estimate:	13
Reporter:	James Price	Regulation Reference:		Created:	03/29/2022 05:57 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Ricardo Miranda	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Production	Approved by		Other Agency Cross	
Committee:	[Tech]	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			

Non-Committee

Review:

Expedite Approval:

Current Design:

Uses Tags, or excel to report on buckets of tickets in ServiceNow

Request:

Create a way for users to report on tasks into arbitrary, easily configurable buckets, with process documentation to support bulk imports.

Recommendation:

As a Project user (i.e., roster record user),

- I want to be able to opt in to use 'Reporting Buckets' for myself or one of my groups via the Service Catalog
- If I or my group manager/delegated admin have NOT opted me in, I should not see any fields, records, or application menus pertaining to 'reporting buckets'

As a Reporting Bucket user,

- I want to maintain reporting buckets in the reporting module, and have process documented and accessible from Reporting Resource Homepage KB00015043
- I want to be able to easily see total number of tasks linked to a given bucket
- I want to be able to link a knowledge article to a bucket for my own personal burn-down and reporting purposes (no impact on knowledge article forms or views)
- I want to be able to bulk import relationships of existing tasks to my custom reporting buckets
- I want to be able to share buckets with either: myself, or any group who has opted in to reporting buckets -- I should not see buckets that have not been shared with me
- I want an easy way to link reporting buckets to incidents, near the resolution code, with auto complete suggestions and wild card * filtering
- I want an easy way to mark one reporting bucket as duplicate of another reporting bucket, so that the system can automatically update tasks tied to from the duplicate bucket to the unique bucket.

As a group manager or delegated admin,

- I should be able to approve requests from ITIL users submitted via service catalog, to grant reporting bucket access for a specific group.
- Individual level access would not require approval.

As a report bucket viewer user,

- I should be able to read all the reporting buckets in the system, regardless of who they are shared with

Outreach

Description:

Migration Impact

Description:

Migration Impact

No Impact

Analysis:

Alternative

Procedure

Description:

n/a (keep using excel)

Operational Impact:				People who opt-in within ServiceNow will be able to self service group tasks into configurable reporting buckets.			
				(Requested by county regional managers)			
				Tier 3 MAGI team will use this to identify resolution trends and areas where county staff need training/attention, because they are submitting things that they have been given workaround for already.			
Estimate:		13					
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0		
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0		
Client Correspondence :	0	DBA :	0	Design :	0		
Eligibility :	0	Fiscal :	0	Forms Test :	0		
Imaging :	0	IVR/CC :	0	Online :	0		
Performance :	0	Release Communication	0	Reports :	0		
		Support :					
Reports Test :	0	Security :	0	Special Project :	0		
System Test Support :	0	Tech Arch :	13	Tech ForgeRock :	0		
Tech Ops :	0	Training :	0	Translation :	0		



[CA-227431] Update Batch job for Kin-GAP when NMD turns 21

Team Responsible:	Batch/Interfaces	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[22.07]	Designer Contact:	Sowmya Coppisetty	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	30
Reporter:	Amy Gill	Regulation Reference:		Created:	04/12/2021 05:54 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Ignacio Lazaro	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	
Committee:	[Foster Care/Kin GAP/AAP]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Approved I.Lazaro 3/29/22				
Expedite Approval:					
Current Design:	As part of SCR CA-201036, the below 2 new monthly Batch EDBC sweep jobs was introduced to trigger EDBC for the Kin-GAP one day before the Non-Minor Dependent (NMD) turns 21 years of age. However, the batch job was never scheduled to run in Production. 1. PB00E908-This monthly batch EDBC job will trigger batch EDBC when an active KG child turns 21 or the child's age is over 21 to prorate the benefits. 2. PB00E909- This monthly batch EDBC will trigger batch EDBC to automatically discontinue KG children when the child's age is over 21.				
Request:	Turn on the Batch job for Kin-GAP related to NMDs turning 21 years of age.				
Recommendation:	1. Create a BSCR and BPCR to enable the below jobs to run for opted in counties only(Please find the list of opted in counties below)- a. PB00E908-This monthly batch EDBC job will trigger batch EDBC when an active KG child turns 21 or the child's age is over 21 to prorate the benefits. b. PB00E909- This monthly batch EDBC will trigger batch EDBC to automatically discontinue KG children when the child's age is over 21. Opted in counties include- 2- Alpine,3-Amador,4-Butte, 5-Calveras, 6-Colusa, 8- Del Norte, 9-El Dorado, 11-Glenn, 12-Humboldt, 13-Imperial, 14-Inyo, 15- Kern, 18-Lassen, 19-Los Angeles, 20-Madera, 21-Marin, 22-Mariposa, 24-Merced, 25-Modoc,26-Mono, 27-Monterey,28-Napa, 29-Nevada, 33-Riverside, 35- San Benito, 36- San Bernardino, 39-San Joaquin, 45-Shasta, 47- Siskiyou, 50- Stanislaus, 51-Sutter, 52- Tehama , 53- Trinity, 55-Tuolumne and 58-Yuba. Note 1- The design for this SCR has been documented in JIRA only. Note 2- The sys_transact type code for the jobs will be "BE"				
Outreach Description:					
Migration Impact Description:					
Migration Impact Analysis:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	30				
Automated Test :	0	Batch/Interfaces :	14	Batch Operations :	0

BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Support :		Support :			
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	16	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-229876] WTW 112 and WTW 2 for REP/Document Parameters

Team Responsible:	Client Correspondence	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[22.07]	Designer Contact:	Phong Xiong	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	51
Reporter:	Gingko Luna	Regulation Reference:		Created:	06/10/2021 02:54 PM
Status:	Pending Approval	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design	Gingko Luna	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Production	Approved by Committee:		Other Agency Cross Reference:	
Committee:	[Correspondence]	Consortium Review Approval Date:			
Consortium Review Approval:					
Non-Committee Review:	Approved by Gingko Luna on 03/29/2022				
Expedite Approval:					
Current Design:	<p>Currently users can only select CalWORKs and WTW as the program under Document Parameters in the Template Repository when generating the WTW 112 and only WTW can be selected for the WTW 2. Users must generate a blank WTW 112 or WTW 2 for REP.</p> <p>The current Document Parameter fields are the following:</p> <ul style="list-style-type: none"> Case Number Customer Name Language Program <p>The WTW 112 form is only available in the Template Repository. The WTW 2 form is triggered online when there is an activity agreement.</p>				
Request:	Add REP as a selectable program under Document Parameters in the Template Repository when generating the WTW 112 and WTW 2.				
Recommendation:	<p>1. Add REP as a selectable program under Document Parameters in the Template Repository for the following forms:</p> <ul style="list-style-type: none"> a. WTW 112 b. WTW 2 				
Outreach Description:					
Migration Impact Description:	Per strategic direction for migration, there will be a single set of NOAs with the LRS NOAs to be used by all 58 counties.				
Migration Impact Analysis:					
Alternative Procedure Description:	Generate a blank WTW 112 or WTW 2 from the Template repository for REP program.				
Operational Impact:					
Estimate:	51				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	34	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0

Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :	0	Special Project :	0
System Test Support :	17	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		

[CA-230776] Update Intake Task Assignment Processing

Team Responsible:	Online	Assignee:	Minh Phan	SPG Status:	Approved
Fix Version/s:	[22.07]	Designer Contact:	Rakan Ali	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	132
Reporter:	Dymas Pena	Regulation Reference:		Created:	07/06/2021 05:58 PM
Status:	In Assembly Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sarah Cox	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Task Management]	Approved by Committee:	03/24/2022	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 3/28/2022

Current Design: The Intake Automated Action is invoked when Programs are assigned via the Pending Assignment List page. The Intake Tasks are assigned to the Worker(s) that are being assigned to the Program(s). The Intake Automated Action is not invoked in all Program assignment scenarios.

Request: Invoke the Intake Automated Action for each Worker assigned to a Program on the Pending Assignment List page.

Recommendation:

Modify the processing of the Pending Assignment List page to invoke the Intake Automated Action for each Program/Worker assigned on the Pending Assignment List page.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate: **132**

Automated Test :	24	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	66
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	32	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-235615] Expand the Person Search, New Person Search and Select Person functionality to account for incorrect entries

Team Responsible:	Online	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[22.07]	Designer Contact:	Vallari Bathala	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	448
Reporter:	Matthew Lower	Regulation Reference:		Created:	10/25/2021 01:58 PM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Dymas Pena	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Production	Approved by	03/16/2022	Other Agency Cross	
Committee:	[Usability]	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			

Non-Committee

Review:

Expedite Approval:

Current Design:

The Person Search, New Person Search and Select Person pages allow Users to search for Customers based on certain personal identification information. Currently, when searching for a person some results will not be returned if values are misspelled or incorrectly placed. Additionally, records which do not match all filter criteria are also omitted from the result set. This SCR will implement changes to expand the records returned when searching for Case Persons.

Request:

Update the Person Search page, New Person Search page and Select Person page logic to match on each filter applied and expand search results.

Recommendation:

1. Update the search logic to return results based on individual filters applied in Person Search, New Person and Select Person pages.
2. Add a ranking system to determine the order in which the results are displayed on the Person Search, New Person and Select Person pages.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

None.

Procedure

Description:

Operational Impact:

Estimate: 448

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	301
Performance :	0	Release Communication	21	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	106	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		

[CA-237851] Use of IHSS Caregiver Wages in MC EDBC

Team Responsible:	CalHEERS	Assignee:	Cynthia Ridley	SPG Status:	Approved
Fix Version/s:	[22.07]	Designer Contact:	Cynthia Ridley	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	No	Estimate:	226
Reporter:	Elisa Miller	Regulation Reference:	MEDIL I 16-17, ACWDL 07-02	Created:	12/07/2021 05:44 PM
Status:	Pending Approval	Impact Analysis:	[Business Process]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Maggie Orozco-Vega	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Medi-Cal/CMSP]	Approved by Committee:	03/29/2022	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval:

Current Design:

'Caregiver Wages - Other' is available in CalSAWS as an IHSS income type. This income type is considered earned income for MAGI Medi-Cal and mapped in eHIT outbound as work (WK) regardless of the Caregiver's relationship to, or residency with the IHSS recipient. 'Work' eHIT income type is counted as earned income for MAGI Medi-Cal.

Request:

Per MEDIL 16-17, Caregiver's wages are exempt for the MAGI Medi-Cal determination when the Caregiver, regardless of relationship status, resides with the Medi-Cal beneficiary who is receiving personal care services from any of the following programs:

- In-Home Operations Waiver – Waiver Personal Care Services
- Nursing Facility/Acute Hospital Waiver – Waiver Personal Care Services
- Personal Care Services Program
- In-Home Supportive Services Plus Option
- Community First Choice Option
- In-Home Supportive Services – Residual Program

CalSAWS will add a checkbox to indicate if the Caregiver resides with the IHSS recipient when the income type is 'Caregiver Wages - Other'; if the Caregiver resides with the IHSS recipient, CalSAWS will no longer send the eHIT income type 'Work' on the Eligibility Determination Request (EDR).

Recommendation:

1. Update the 'Income Detail' page to display a checkbox to indicate the Caregiver resides with the IHSS recipient when income type 'Caregiver Wages – Other' is selected.
2. Update eHIT to not send 'Caregiver Wages - Other' income to CalHEERS as 'Work' when the Caregiver resides with the IHSS recipient.
3. Generate a one-time list of active MAGI Medi-Cal individuals where the individual's Income type selected is 'Caregiver Wages – Other' for the Counties prior to the implementation of Recommendation 2.1.3.

Outreach

Description:

Provide a list to Counties with MAGI Medi-Cal individuals who have 'Caregiver Wages -Other' income type.

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

EDR will be sent with 'Caregiver Wages - Other' as earned income if the new checkbox is not marked as 'Yes'.

Operational Impact:

Estimate:

226

Automated Test :	19	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	127	CalHEERS Test :	60
Client Correspondence :	0	DBA :	0	Design :	0

Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
		Support :			
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-242761] CalWIN CalHEERS Interface Partner Exchange Testing Support for Wave 1

Team Responsible:	System Test	Assignee:	Geetha Ramalingam	SPG Status:	No
Fix Version/s:	[22.07]	Designer Contact:	Roger Perez	Change Type (SCR):	Enhancement
Minor Version:	22.09.02	Expedite Changes:	Start Build	Estimate:	250
Reporter:	Roger Perez	Regulation Reference:		Created:	03/21/2022 07:23 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Ken Ford	Training Impacted:	[N/A]	Funding Source:	Premise
Project Phase (SCR):	Migration	Migration Impact:	Yes	Funding Source ID:	CalHEERS
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	CalHEERS CR#193383
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Ken Ford - 2.28.2022				
Expedite Approval:	Ken Ford - 2.28.2022				
Current Design:	CalHEERS Interface Partner validation with CalWIN converted data for Wave 1 is scheduled to occur between June 27, 2022 and September 2, 2022.				
Request:	The CalHEERS project has created CR# 193383 to support Interface Partner Validation with Wave 1 converted data. This SCR is to track the associated CalSAWS support activities for the Application Development and System Test Teams for this effort.				
Recommendation:	N/A - Support SCR Only				
Outreach Description:					
Migration Impact Description:	This SCR is to track the associated CalSAWS support activities for CalHEERS Interface Partner validation with CalWIN converted data for Wave 1.				
Migration Impact Analysis:					
Alternative Procedure Description:	N/A				
Operational Impact Estimate:	250				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	250
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-232027] Update batch architecture to compare batch date to system date

Team Responsible:	Batch/Interfaces	Assignee:	Chris Larson	SPG Status:	Approved
Fix Version/s:	[22.09]	Designer Contact:	Michael Barillas	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	193
Reporter:	Chris Larson	Regulation Reference:		Created:	08/10/2021 10:47 AM
Status:	Pending Approval	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design Consortium Contact:	Carlos Zepeda	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Approved by Carlos Zepeda on 3/16/2022				
Expedite Approval:					
Current Design:	Batch date validations are not built into the batch architecture.				
Request:	Modify the batch architecture to perform a date comparison between the batch date and the system date and terminate any batch jobs whose date difference exceeds a 24-hour threshold.				
Recommendation:	Modify the Batch Architecture to compare the batch date with the system date. Implement a new batch property for certain batch jobs to allow for manual bypass of the 24-hour automated restriction.				
Outreach Description:	N/A				
Migration Impact Description:	N/A				
Migration Impact Analysis:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	193				
Automated Test :	0	Batch/Interfaces :	138	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	55	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-242765] DDID 1979: CalWIN County Interface Exchange Testing Support SCR Wave 2

Team Responsible:	System Test	Assignee:	Akira Moriguchi	SPG Status:	No
Fix Version/s:	[22.11]	Designer Contact:	Roger Perez	Change Type (SCR):	Enhancement
Minor Version:	22.12.30	Expedite Changes:	No	Estimate:	350
Reporter:	Roger Perez	Regulation Reference:		Created:	03/21/2022 10:17 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Ken Ford	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	CA-215584
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Ken Ford 2.28.2022

Expedite Approval:

Current Design: Per DDID 1979: The CONTRACTOR shall conduct County Interface File Exchange Testing with agreed upon CalSAWS Interface Partners for the 57 Counties. Both the CONSORTIUM and CONTRACTOR will provide resources to conduct County Interface Testing.

Approved Assumptions:

- County Interface Partner File Exchange Testing will include testing with C-IV and CalWIN Counties/data.
- There are 67 C-IV County Interfaces which will be tested.
- It is assumed that there are 54 CalWIN Count interfaces to be tested (Based on inventory list received 7/18/2018. 18 Counties x 3 (BIDD01J, BIDD03J, BIDD06J) Auditor/Controller interfaces.)
- This estimate does not account for interface testing with Auxiliary systems (e.g. SMART) or the testing of the Application Program Interfaces (API's) deferred to the functional design sessions.

Request: This SCR is to track the CalWIN Wave 2 County Interface Partner Exchange Testing support activities for the Application Development and System Test Teams.

Recommendation: N/A - Support SCR Only

Outreach

Description:

Migration Impact Description: No migration impact as this is a support only SCR and already included within the DD&I scope

Migration Impact Analysis: Accounted for in SOR

Alternative Procedure: N/A

Description:

Operational Impact:

Estimate: **350**

Automated Test :	0	Batch/Interfaces :	40	Batch Operations :	40
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	80	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	190	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-242767] DDID 1979: CalWIN County Interface Exchange Testing Support SCR Wave 3

Team Responsible:	System Test	Assignee:	Akira Moriguchi	SPG Status:	No
Fix Version/s:	[23.02]	Designer Contact:	Roger Perez	Change Type (SCR):	Enhancement
Minor Version:	23.03.03	Expedite Changes:	No	Estimate:	325
Reporter:	Roger Perez	Regulation Reference:		Created:	03/21/2022 10:23 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Ken Ford	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	CA-215584
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Ken Ford 2.28.2022

Expedite Approval:

Current Design: Per DDID 1979: The CONTRACTOR shall conduct County Interface File Exchange Testing with agreed upon CalSAWS Interface Partners for the 57 Counties. Both the CONSORTIUM and CONTRACTOR will provide resources to conduct County Interface Testing.

Approved Assumptions:

- County Interface Partner File Exchange Testing will include testing with C-IV and CalWIN Counties/data.
- There are 67 C-IV County Interfaces which will be tested.
- It is assumed that there are 54 CalWIN Count interfaces to be tested (Based on inventory list received 7/18/2018. 18 Counties x 3 (BIDD01J, BIDD03J, BIDD06J) Auditor/Controller interfaces.)
- This estimate does not account for interface testing with Auxiliary systems (e.g. SMART) or the testing of the Application Program Interfaces (API's) deferred to the functional design sessions.

Request: This SCR is to track the CalWIN Wave 3 County Interface Partner Exchange Testing support activities for the Application Development and System Test Teams.

Recommendation: N/A - Support SCR Only

Outreach Description:

Migration Impact Description: No migration impact as this is a support only SCR and already included within the DD&I scope

Migration Impact Analysis: Accounted for in SOR

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **325**

Automated Test :	0	Batch/Interfaces :	40	Batch Operations :	30
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	60	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	195	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-242768] DDID 1979: CalWIN County Interface Exchange Testing Support SCR Wave 4

Team Responsible:	System Test	Assignee:	Akira Moriguchi	SPG Status:	No
Fix Version/s:	[23.03]	Designer Contact:	Roger Perez	Change Type (SCR):	Enhancement
Minor Version:	23.05.05	Expedite Changes:	No	Estimate:	325
Reporter:	Roger Perez	Regulation Reference:		Created:	03/21/2022 10:26 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Ken Ford	Training Impacted:		Funding Source:	CalSAWS DD&I
Consortium Contact:					
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by		Other Agency Cross	CA-215584
		Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			

Non-Committee Review: Ken Ford 2.28.2022

Expedite Approval:

Current Design: Per DDID 1979: The CONTRACTOR shall conduct County Interface File Exchange Testing with agreed upon CalSAWS Interface Partners for the 57 Counties. Both the CONSORTIUM and CONTRACTOR will provide resources to conduct County Interface Testing.

Approved Assumptions:

- County Interface Partner File Exchange Testing will include testing with C-IV and CalWIN Counties/data.
- There are 67 C-IV County Interfaces which will be tested.
- It is assumed that there are 54 CalWIN Count interfaces to be tested (Based on inventory list received 7/18/2018. 18 Counties x 3 (BIDD01J, BIDD03J, BIDD06J) Auditor/Controller interfaces.)
- This estimate does not account for interface testing with Auxiliary systems (e.g. SMART) or the testing of the Application Program Interfaces (API's) deferred to the functional design sessions.

Request: This SCR is to track the CalWIN Wave 4 County Interface Partner Exchange Testing support activities for the Application Development and System Test Teams.

Recommendation: N/A - Support SCR Only

Outreach Description:

Migration Impact Description: No migration impact as this is a support only SCR and already included within the DD&I scope

Migration Impact Analysis: Accounted for in SOR

Alternative Procedure: N/A

Description:

Operational Impact:

Estimate: **325**

Automated Test :	0	Batch/Interfaces :	40	Batch Operations :	30
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	60	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
		Support :			
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	195	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-242769] DDID 1979: CalWIN County Interface Exchange Testing Support SCR Wave 5

Team Responsible:	System Test	Assignee:	Akira Moriguchi	SPG Status:	No
Fix Version/s:	[23.05]	Designer Contact:	Roger Perez	Change Type (SCR):	Enhancement
Minor Version:	23.07.07	Expedite Changes:	No	Estimate:	320
Reporter:	Roger Perez	Regulation Reference:		Created:	03/21/2022 10:28 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Ken Ford	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	CA-215584
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Ken Ford 2.28.2022

Expedite Approval:

Current Design: Per DDID 1979: The CONTRACTOR shall conduct County Interface File Exchange Testing with agreed upon CalSAWS Interface Partners for the 57 Counties. Both the CONSORTIUM and CONTRACTOR will provide resources to conduct County Interface Testing.

Approved Assumptions:

- County Interface Partner File Exchange Testing will include testing with C-IV and CalWIN Counties/data.
- There are 67 C-IV County Interfaces which will be tested.
- It is assumed that there are 54 CalWIN Count interfaces to be tested (Based on inventory list received 7/18/2018. 18 Counties x 3 (BIDD01J, BIDD03J, BIDD06J) Auditor/Controller interfaces.)
- This estimate does not account for interface testing with Auxiliary systems (e.g. SMART) or the testing of the Application Program Interfaces (API's) deferred to the functional design sessions.

Request: This SCR is to track the CalWIN Wave 5 County Interface Partner Exchange Testing support activities for the Application Development and System Test Teams.

Recommendation: N/A - Support SCR Only

Outreach Description:

Migration Impact Description: No migration impact as this is a support only SCR and already included within the DD&I scope

Migration Impact Analysis: Accounted for in SOR

Alternative Procedure: N/A

Description:

Operational Impact:

Estimate: **320**

Automated Test :	0	Batch/Interfaces :	35	Batch Operations :	30
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	60	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	195	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-242770] DDID 1979: CalWIN County Interface Exchange Testing Support SCR Wave 6

Team Responsible:	System Test	Assignee:	Akira Moriguchi	SPG Status:	No
Fix Version/s:	[23.07]	Designer Contact:	Roger Perez	Change Type (SCR):	Enhancement
Minor Version:	23.09.08	Expedite Changes:	No	Estimate:	315
Reporter:	Roger Perez	Regulation Reference:		Created:	03/21/2022 10:33 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Ken Ford	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	CA-215584
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Ken Ford 2.28.2022

Expedite Approval:

Current Design: Per DDID 1979: The CONTRACTOR shall conduct County Interface File Exchange Testing with agreed upon CalSAWS Interface Partners for the 57 Counties. Both the CONSORTIUM and CONTRACTOR will provide resources to conduct County Interface Testing.

Approved Assumptions:

- County Interface Partner File Exchange Testing will include testing with C-IV and CalWIN Counties/data.
- There are 67 C-IV County Interfaces which will be tested.
- It is assumed that there are 54 CalWIN Count interfaces to be tested (Based on inventory list received 7/18/2018. 18 Counties x 3 (BIDD01J, BIDD03J, BIDD06J) Auditor/Controller interfaces.)
- This estimate does not account for interface testing with Auxiliary systems (e.g. SMART) or the testing of the Application Program Interfaces (API's) deferred to the functional design sessions.

Request: This SCR is to track the CalWIN Wave 6 County Interface Partner Exchange Testing support activities for the Application Development and System Test Teams.

Recommendation: N/A - Support SCR Only

Outreach Description:

Migration Impact Description: No migration impact as this is a support only SCR and already included within the DD&I scope

Migration Impact Analysis: Accounted for in SOR

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **315**

Automated Test :	0	Batch/Interfaces :	30	Batch Operations :	30
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	60	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	195	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

End SCRs



[CA-219232] DDID 2306: Text Messaging Updates with Self-Service Portal

Team Responsible:	Batch/Interfaces	Assignee:	Amy Gill	SPG Status:	No
Fix Version/s:	[22.02]	Designer Contact:	Michael Barillas	Change Type (SCR):	Enhancement
Minor Version:	22.04.24	Expedite Changes:	No	Estimate:	232
Reporter:	Amy Gill	Regulation Reference:		Created:	08/27/2020 05:20 PM
Status:	System Test	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design	Logan Pratt	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Consortium Contact:		Migration Impact:		Funding Source ID:	
Project Phase (SCR):	Migration	Approved by		Other Agency Cross	
Committee:	[Other]	Committee:		Reference:	
Consortium Review	Logan Pratt	Consortium Review	06/08/2021		
Approval:		Approval Date:			

Non-Committee

Review:

Expedite Approval:

Current Design:

The following text messages are sent from the Los Angeles County Information Technology Division (ITD) and have references to YBN:

'GR/GROW Paperless Text' (Campaign 252), 'GEAR Paperless Text' (Campaign 261), and 'Paperless Text' (Campaign 251), notifies a customer that a form was created and is available in YBN.

'Upload Verification Text' (Campaign 258), notifies a customer that CalSAWS has received their form and instructs the customer to log into YBN for more details.

'General Relief Needs Special Assistance Expiration Reminder Text' (Campaign 271), instructs a customer to log into YBN to view a notice from Los Angeles County when CalSAWS generates a '10 Day Employability Status Change Notice' form (ABP 23A-MH, ABP 23A, ABP 23A-AU).

Request:

1. Turn off all text message batch jobs for text messages sent from Los Angeles County ITD: 'General Relief Needs Special Assistance Expiration Reminder Text' 'GR/GROW Paperless Text', 'GEAR Paperless Text', 'Paperless Text', 'Upload Verification Text'.
2. Add a new CalSAWS Text message for Los Angeles County for 'General Relief Needs Special Assistance Expiration Reminder Text' with updated verbiage to reference BenefitsCal.

Recommendation:

1. Create a new CalSAWS Text Outreach Automated Action and corresponding batch sweep for the current 'General Relief Needs Special Assistance Expiration Reminder' for Los Angeles County.
2. Turn off all batch jobs for Paperless Text, Upload Verification Text, and General Relief Needs Special Assistance Expiration Reminder Text.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: **232**

Automated Test :	0	Batch/Interfaces :	122	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
		Support :			

Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	110	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1: Accepted

Content Revision Description-1: 1. Recommendation Change:
Before: 21.11, 21.11.21
After: 22.02, 22.02.XX

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-2: Accepted

Content Revision Description-2: 1. Recommendation Change: N/A
2. Estimate Change: Increase in hours needed to re-test item given change in release.
Before:
System Test - 55
After:
System Test - 110

3. Release Change: N/A

4. Funding Source Change: N/A

Content Revision Status-3: Pending CCB

Content Revision Description-3: 1. Release Change:
Before: 22.02
After: 22.03

Content Revision Status-4:

Content Revision Description-4: 1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

[CA-230294] Update LA County Emails for BenefitsCal

Team Responsible:	Batch/Interfaces	Assignee:	Angela Zhao	SPG Status:	No
Fix Version/s:	[22.02]	Designer Contact:	Michael Barillas	Change Type (SCR):	Enhancement
Minor Version:	22.04.24	Expedite Changes:	Production Deployment	Estimate:	183
Reporter:	Dana K. Petersen	Regulation Reference:		Created:	06/22/2021 03:59 PM
Status:	System Test	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design Consortium Contact:	Dymas Pena	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:	[Other]	Approved by Committee:	08/05/2021	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Dymas Pena 8/05/2021				
Expedite Approval:	Expedite approval provided by Karen Rapponotti on 8/05/2021				
Current Design:	LA County emails which reference YBN: <ul style="list-style-type: none"> • Customer SAR 7 Incomplete • Customer Report Not Received: SAR 7 Rescind/Restoration • Customer Report Processed • Customer SAR 7 Received • Customer SAR 7 Sent/Reminder • Customer SAR 7 Not Received • New Message from your GR Worker • New Message from your GROW Worker • Account Notification: Document Received • GR Non-Compliance Alert • GROW Non-Compliance Alert • Employability Status Exemption End Date 				
Request:	Modify LA County emails to replace YBN references with BenefitsCal.				
Recommendation:	1. Update the YBN references with BenefitsCal for the following Email Batch Jobs. <ol style="list-style-type: none"> a. Customer SAR 7 Incomplete b. Customer Report Not Received: SAR 7 Rescind/Restoration c. Customer Report Processed d. Customer SAR 7 Received e. SAR 7 Sent/Reminder f. Customer SAR 7 Not Received g. New Message from your GR Worker h. New Message from your GROW Worker i. Account Notification: Document Received j. GR Non-Compliance Alert k. GROW Non-Compliance Alert l. Employability Status Exemption End Date 				
Outreach Description:					
Migration Impact Description:					
Migration Impact Analysis:					
Alternative Procedure Description:					
Operational Impact:	N/A				

Estimate:	183				
Automated Test :	0	Batch/Interfaces :	83	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	100	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1: Accepted

Content Revision Description-1: 1. Recommendation Change:
Before: 21.11, 21.11.21
After: 22.02, 22.02.XX

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-2: Accepted

Content Revision Description-2: 1. Recommendation Change: N/A

2. Estimate Change: Increase in hours due to re-work due to release being pushed out.
Before:
System Test Total - 54

After:
System Test Total - 100

3. Release Change: N/A

4. Funding Source Change: N/A

Content Revision Status-3: Pending CCB

Content Revision Description-3: 1. Release Change:
Before: 22.02
After: 22.03

Content Revision Status-4:

Content Revision Description-4: 1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-240219] YBN - turn off YBN webservice & batch jobs since LA County is migrating to BC

Team Responsible:	Batch/Interfaces	Assignee:	Marqui Simmons	SPG Status:	Approved
Fix Version/s:	[22.02]	Designer Contact:	Howard Suksanti	Change Type (SCR):	Enhancement
Minor Version:	22.04.22	Expedite Changes:	Start Build	Estimate:	202
Reporter:	Howard Suksanti	Regulation Reference:		Created:	01/31/2022 10:42 AM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Laura Ould	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Self Service Portal]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Reviewed and approved. L. Ould 2/15/2022

Expedite Approval:

Start Build Approved 2/17/2022 by Karen Rapponotti

Current Design:

YBN is the portal application for Los Angeles (LA) County. Kofax is the image scanning system for LA County.

Request:

YBN - turn off YBN, Kofax webservice & batch jobs since LA County is migrating to BC portal and Hyland imaging system

Recommendation:

- 1) Turnoff the following YBN web services
 - a. YBN Appointment endpoint
 - getPendingAppointmentsRequest operation
 - scheduleApplAppointmentRequest operation
 - getProgramStatusesRequest operation
 - b. YBN Account endpoint
 - updatePinRequest operation
 - resetPinRequest operation
 - loginRequest operation
 - changePasswordRequest operation
 - getCustomerContactDetailsRequest operation
 - updateCustomerContactDetailsRequest operation
 - emailVerificationRequest operation
 - emailConfirmationRequest operation
 - getCustomerIdPinRequest operation
 - getFormHeaderRequest operation
 - c. Application transfer endpoint
 - insertApplicationRequest operation
 - voterDetailsRequest operation
 - duplicateGRApplicationRequest operation
 - prepopulationGRApplicationRequest
 - d. CaseInquiry endpoint
 - getEbtDetailsRequest operation
 - getEbtHistoryRequest operation
 - getParticipantDataRequest operation
 - e. Forms endpoint
 - generateFormRequest operation
 - submitFormRequest operation
 - uploadVerificationsRequest operation
 - f. Notice endpoint
 - getAvailableNoticesRequest operation
 - getNoticeRequest operation
- 2) Turnoff the following Kofax web services
 - Kofax endpoint

- getCaseIndividualsRequest operation
- getFormRequest operation
- updateFormRequest operation
- createTemplIndividualRequest operation
- processEdmsDataRequest

3) Update Online property value so that CalSAWS page will not call YBN web services.

4) Turn off the following YBN/Kofax batch jobs. These jobs currently run for LA County only.

1. PO19C435 – Drops the links from YBN once the document is submitted.
2. PO19C436 - This batch job sends an email to participants that have a correspondence to view on YBN.
3. PO19C439 - This job send a request to YBN to retrigger SAWS2Plus and EApp Summary details.
4. PO19C440 – Thread balancer for EAPP_SENT_DOC table.
5. PO19C4XX – Thread jobs that send the RE Form link to YBN.
6. PO19C491 – This batch job stages form links to EAPP_SENT_DOC table.
7. PB19C991 - This batch job upload YBN image & eICT image into EDMS system.
8. PB19WS101 – Retries application-case linkage for EDMS.
9. PO19C1188 - This job sends notification to YBN for GR non-compliance.
10. PO19C1189 - This job sends notification to YBN for GROW.
11. PO19C1191 - This job sends an email to participant when a verification document is uploaded from YBN.

Outreach

Description:

Migration Impact

N/A.

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

202

Automated Test :	0	Batch/Interfaces :	110	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	12
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :	0	Special Project :	0
System Test Support :	48	Security :	0	Tech ForgeRock :	0
Tech Ops :	12	Tech Arch :	0	Tech ForgeRock :	0
		Training :	0	Translation :	0

Content Revision

Pending CCB

Status-1:

Content Revision

Description-1:

1. Release Change:
Before: 22.02
After: 22.03

2. Recommendation section:
Before:

9. PO19C1188 - This job sends notification to YBN for GR non-compliance.
10. PO19C1189 - This job sends notification to YBN for GROW.

After:

Remove PO19C1188 and PO19C1189 from the list.

Content Revision

Status-2:

Content Revision

Description-2:

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:
Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:
Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:



[CA-240523] Upgrade Jira to version 8.20.5 LTS

Team Responsible:	System Test	Assignee:	Lynnel Silva	SPG Status:	No
Fix Version/s:	[22.02]	Designer Contact:	Francis Paran	Change Type (SCR):	Operational Enhancement
Minor Version:	22.04.xx	Expedite Changes:	No	Estimate:	115
Reporter:	Francis Paran	Regulation Reference:		Created:	02/03/2022 02:17 PM
Status:	Approved	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design Consortium Contact:	Laura Chavez	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Assembly Test	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Approved via SNOW request# CHG0033772				
Expedite Approval:					
Current Design:	Upgrade Sandbox (SBX) Jira to version 8.20.5, a long term support (LTS) version which introduces newer features, bug fixes and enhancements to the system.				
	Version 8.20.5 LTS release notes: https://confluence.atlassian.com/display/JIRASOFTWARE/JIRA+Software+8.20.x+release+notes				
Request:	The proposed Jira version to be updated to is 8.20.5 which will still support the existing add-ons, and extend long term support until October, 2023				
	CHG0033772 - Upgrade Sandbox Jira to 8.20.5				
Recommendation:	Upgrade Sandbox (SBX) Jira to version 8.20.5, a long term support (LTS) version which introduces newer features, bug fixes and enhancements to the system.				
Outreach Description:					
Migration Impact Description:	Project tool only - no impact to end user.				
Migration Impact Analysis:					
Alternative Procedure Description:	N/A - Jira tool must be upgraded in order to remain in support with Atlassian.				
Operational Impact:					
Estimate:	115				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	15	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	100	Training :	0	Translation :	0
Content Revision Status-1:	Pending CCB				

**Content Revision
Description-1:**

- 1. Recommendation Change: N/A
- 2. Estimate Change: N/A
- 3. Release Change:
Before: 22.02
After: 22.03
- 4. Funding Source Change: N/A

**Content Revision
Status-2:
Content Revision
Description-2:**

- 1. Recommendation Change:
Before:
After:
- 2. Estimate Change:
Before:
After:
- 3. Release Change:
Before:
After:
- 4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:
Content Revision
Description-3:**

- 1. Recommendation Change:
Before:
After:
- 2. Estimate Change:
Before:
After:
- 3. Release Change:
Before:
After:
- 4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:
Content Revision
Description-4:**

- 1. Recommendation Change:
Before:
After:
- 2. Estimate Change:
Before:
After:
- 3. Release Change:
Before:
After:
- 4. Funding Source Change:
Before:
After:



[CA-217944] ACL 20-113 / 20-120 - CW 60 MTC and WTW 24 MTC

- Resolved: 03/09/2022 02:58 PM

Team Responsible:	Eligibility	Assignee:	Andrew Munkres	SPG Status:	Approved
Fix Version/s:	[22.03]	Designer Contact:	Sridhar Mullapudi	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	No	Estimate:	2769
Reporter:	Gingko Luna	Regulation Reference:	ACL 20-113, ACL 20-120	Created:	07/15/2020 03:10 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design	Gingko Luna	Training Impacted:	[N/A]	Funding Source:	Premise
Consortium Contact:		Migration Impact:	No	Funding Source ID:	CW Time Clock
Project Phase (SCR):	Production	Approved by	08/31/2021	Other Agency Cross	
Committee:	[CalWORKs/ CalFresh]	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			

Non-Committee

Review:

Expedite Approval:

Current Design:

The state instituted a CalWORKs time on aid limit of 48 months and a Welfare-to-Work clock of 24 months.

Request:

ACL 20-113 extends the CW Time Limit to 60 months

ACL 20-120 removes the 24 month time clock

Recommendation:

1. Update the column headers on the WTW Assistance Unit Summary page to accurately reflect the new terminology.
2. Update the Activity Agreement Detail page to have accurate column headers.
3. Update the Activity Agreement Detail page to reflect the updates to Plan Type and the removal of the WTW clock.
4. Update the ICT Person Detail page with the removal of the WTW Clock and the updates to the 'Months Remaining' on the CalWORKs clock.
5. Update the Family
6. stabilization Detail page with updated Denied/Ineligible Reasons
7. Update CalWORKs Time on Aid Limit from 48 to 60(CT-335 CT)
8. Update the WTW Assistance Unit Hours Requirement page
9. Create a DCR to end date the WTW or REP 24 MTC non-compliance records effective 04/30/2022
10. Update WTW status reasons for WTW or REP 24 MTC to be end dated effective 04/30/2022
11. Update WTW or REP type non-compliance with WTW 24 MTC reasons to be end dated effective 04/30/2022
12. Add new validation that stops the user from selecting the WTW or REP 24 MTC reason on the non-compliance page effective 5/1/2022
13. Create a DCR to update the WTW or REP program that is sanctioned with WTW 24 MTC reasons
14. Modify automated actions per the deactivation of the WTW Time Clock and the updates to the CalWORKs Time Clock.
15. Deactivate Participant Exceeded WTW Month Clock Task Batch Jobs
16. Modify Participant Exceeded CW Month Clock Tasks to push back the CW months.
17. Modify CW Timed Out Turning 60 Task Batch Job to check for CW count of 60 months.
18. Modify 48 Month Time Limit Flag Changed Task Batch Job's backend labels.
19. Modify Find CW 48 Month Sweep EDBC Sweep job to sweep for cases that reach 60 CW months.
20. Modify eICT writer/reader to no longer populate/process the WTW month time clock section.
21. Deactivate WDTIP Outbound WTW transaction (LD03).
22. Modify to Time Limit Summary page to update the CalWORKs 48 Months to 60 Months.
23. Modifications to Cash Aid Time Limit Month List page to update the CalWORKs 48 Months to 60 Months.
24. Update Cash Aid Time Limit Month Detail page to update the page validation that will prevent the user from approving a CalWORKs extension if there are months remaining on the 60-month time clock.
25. Modify the Time Limit Extension Request Detail page to update the page validation that will prevent the user from approving a CalWORKs extension if there are months remaining on the 60-month time clock.
26. Update the logic that determines CalWORKs 60-month Time Clock time limit months remaining to include approved extension requests for the month that eligibility is running for.

27. Update the Time Limit Extension Batch – If the individual's time limit extension is for a CW program, validate that they have exceeded their 60 month time clock for the upcoming month"
28. Update the Time Limit Daily & Monthly Batch to modify the limit for applying CW extensions from 48 months to 60 months.
29. Do a DCR to identify individuals who have CW Extenders on their 48 MTC and end date them effective 04/30/2022, allowing the clock to tick until it hits the 60th month
30. Update the Time Limit Summary page to deprecate the WTW 24 MTC effective 04/30/2022.
31. Modifications to Cash Aid Time Limit Month List page to remove the WTW 24 MTC.
32. Update Cash Aid Time Limits Month Detail page to remove the references for WTW 24 MTC.
33. Update the Time Limit Extension Request Detail page to end date the extender options which relates to WTW 24 MTC effective 4/30/2022.
34. Modifications to the Time Limit Extension Batch to not apply extensions for WTW 24 MTC anymore after the final policy is released.
35. Turn Off the Time Limit Meeting WPR Exemption Batch.
36. Turn off WTW Plan Sign Date Adjustment Batch.
37. Do a DCR to identify individuals who have WTW Extenders on their 24 MTC and end date them to 4/30/2022 so that there are no extenders going forward.
38. End Date Exempt and Good Cause Reasons in CT863 effective 4/30/2022.
39. Update the Time Limit Report batch sweep to limit to the appropriate number of months
40. Update the Time Limit Report layout to count CW months based on the updated number of months (Cosmetic primarily)
41. Update the Time Limit Report sweep job to remove WTW 24 MTC logic (or modify to run for retro periods)
42. Modify the Time Limit Report layout to remove 24 MTC references (or modify to run for retro periods)
43. Modify the Case Activity > WTW and REP Caseload Activity Report, the CalWORKS/RCA Adults 16 Years and Over Report and the CalWORKS/RCA Adults by Welfare-to-Work Category dashboard to either remove WTW 24 MTC references, or leave them with modifications to work for retro periods.

Outreach

Description:

A list of affected cases will be posted to the CalSAWS Web Portal in the following location:
CalSAWS Sharepoint > Web Portal > System Changes > SCR and SIR Lists > 2022 > SCR CA-217944

Migration Impact

Description:

All Regional feedback has been addressed and the design has been approved through the CW/CF Committee. The CalWIN counties will be adopting this functionality as part of migration.

Migration Impact

Analysis:

Alternative

Procedure

Description:

1. Override EDBC results for CW 60 time Clock to add the program person back into the AU
2. Override the time limits for WTW 24 MTC

Operational Impact:

Estimate:

2769

Automated Test :	0	Batch/Interfaces :	270	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	340
Eligibility :	162	Fiscal :	461	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	184
Performance :	0	Release Communication Support :	121	Reports :	322
Reports Test :	152	Security :	0	Special Project :	0
System Test Support :	413	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision

Status-1:

Accepted

Content Revision

Description-1:

Sections 2.5.3 and 2.7.3 were updated for clarification. Please see attached document 'CA-217944 CW 60 MTC and WTW 24 MTC Design Content Revision' for further details.

Content Revision

Status-2:

Accepted

Content Revision

Description-2:

Sections 2.7, and 2.9 were updated for clarification.
Section 2.29 was updated to remove an additional column from the Time Limit Report.
Section 2.13.2: Removed unused non-compliance reason
Section 2.14.2: Removed unused status reason

Section 2.31.2 #4 – Update Code Hierarchy Table to End Date reasons (Removed CTCR in Section 2.32.2 #1
Section 2.4.3 #5 – Show past historical WTW 44 records.
Please see attached document 'CA-217944 CW 60 MTC and WTW 24 MTC Design Content Revision 2' for further details.

Accepted

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:

Before: Section 2.31.2:

1. Identify individuals who have CW Extenders on their 48 MTC and end date (effective 4/30/2022) them to allow the clock to tick until it hits the 60th month if they have not reached the CW 60 MTC limit.
2. Do a DCR to identify individuals who have WTW Extenders on their 24 MTC and end date (effective 4/30/2022) them so that there are no WTW extenders going forward.
3. For all the above records that are being end dated to 4/30/2022, update the status to "Denied" when the following is true:
 - a. Current Status is "Pending"
4. Update Code Hierarchy table to end date the following values to 4/30/2022: (Insert DCR Table here)

After: Section 2.31.2:

1. Identify individuals who have CW Extenders on their 48 MTC and extender status is not "Pending" and end date (effective 4/30/2022) them to allow the clock to tick until it hits the 60th month if they have not reached the CW 60 MTC limit.
2. Do a DCR to identify individuals who have WTW Extenders on their 24 MTC and extender status is not "Pending" and end date (effective 4/30/2022) them so that there are no WTW extenders going forward.
3. For individuals that have CW Extenders or WTW Extenders with an extender status in "Pending" insert a "Denied" status and status date (DCR Run Date):
 - a. Note: End Date will not be updated for records in "Pending" status.
4. For the above records mention in #3, the denied status that is being inserted needs to retain the original begin and end months of the previous pending status record. This would include potentially blank dates if the pending record was also blank.
5. Update Code Hierarchy table to end date the following values to 4/30/2022: (DCR Table information here)

Before: Section 2.32.1 Overview:

This CTCR will end date the good cause and exempt reasons in CT 863 to comply with the new policy for CW 60 MTC and the removal of the WTW 24 MTC. These are reasons the user will find on the Cash Aid Time Limit Month Detail page and the Time Limit Extension Request Detail page. All the reasons listed below are only for WTW and are not used for other programs.

After: Section 2.32.1 Overview:

This CTCR will end date the good cause and exempt reasons in CT 863 to comply with the new policy for CW 60 MTC and the removal of the WTW 24 MTC. These are reasons the user will find on the Cash Aid Time Limit Month Detail page and the Time Limit Extension Request Detail page.

Before: Section 6.1 #4:

4. List of cases with CW Extenders end dated as of 4/30/2022.

List Name: List of CW cases that have had their CW Extenders
End dated.

List Criteria: List of CW Cases where all the following criteria is met:

- a. Identify individuals who have CW Extenders on their 48 MTC and end date (effective 4/30/2022) them to allow the clock to tick until it hits the 60th month if they have not reached the CW 60 MTC limit.

Additional Column(s): WtW/REP Program Status, Begin Date of WtW/REP Program Status, Wtw Status Reason,
Date, CW Used Months, CW Extender Code, CW Extender Reason, CW Extender Begin Date, CW Extender Expected End Date, CW Program Status, CW Aid Code, CW Person Status, CW Person Name.

After: Section 6.1 #4:

4. List of cases with CW Extenders end dated as of 4/30/2022.

List Name: List of CW cases that have had their CW Extenders
End dated.

List Criteria: List of CW Cases where all the following criteria is met:

- a. This list will include the records updated by the DCR mentioned in Section 2.31.2 #1, #2, #3, and #4.

Additional Column(s): WtW/REP Program Status, Begin Date of WtW/REP Program Status, WtW Status Reason,

Date, CW Used Months, CW Extender Code, CW Extender Reason, CW Extender Begin Date, CW Extender Expected End Date, CW Program Status, CW Aid Code, CW Person Status, CW Person Name, WTW/REP Office Name (most current or recent), WTW/REP Worker ID (most current or recent).

**Content Revision
Status-4:**

Pending CCB

**Content Revision
Description-4:**

1. Estimate Change:

Before:

Eligibility: 340

Total: 2,769

After:

Eligibility: 900

Total: 3,329

[CA-226844] DDID 2700, 2703 FDS CSC: Enhanced CCP

Team Responsible:	Contact Center	Assignee:	Kevin Hooke	SPG Status:	No
Fix Version/s:	[22.03]	Designer Contact:	Kevin Hooke	Change Type (SCR):	Enhancement
Minor Version:	22.04.17	Expedite Changes:	Start Build	Estimate:	7740
Reporter:	Charles Heo	Regulation Reference:		Created:	03/29/2021 08:58 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design	Darcy Alexander	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Migration	Approved by	06/04/2021	Other Agency Cross	
Committee:	[IVR & Contact Center]	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			

Non-Committee Review:	Darcy Alexander approved Content Revision 2-18-2022
Expedite Approval:	Approved by Karen Rapponotti 8/27/21
Current Design:	The current Call Control Panel is an electron application that requires installing it on the end user's workstation.
Request:	Build out a new version of the Call Control Panel, and include it in the CalSAWS application navigation.
Recommendation:	<ol style="list-style-type: none"> 1. Create Enhanced CCP with CalSAWS Identify Provider Integration for the CalSAWS Contact Center Solution 2. Add Enhanced CCP to CalSAWS Application Navigation 3. Customize Enhanced CCP <ol style="list-style-type: none"> a. Dashboard b. Caller Profile c. Agent Profile d. Supervisor View e. Live Chat (Web Chat) f. Queue Statistics/Team Performance g. Useful Links h. Administration page 4. Configure Call Panel in Enhanced CCP 5. Enable CalSAWS Screen Pop for Incoming Calls 6. Enable downloading of CCP Logs for Troubleshooting issues

Outreach Description: Training on the new features of the Enhanced CCP

Migration Impact Description: This will close DDID 2700

Migration Impact Analysis:

Alternative Procedure

Description:

Operational Impact:

Estimate:

7740

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	4
Eligibility :	0	Fiscal :	0	Forms Test :	0

Imaging :	0	IVR/CC :	7680	Online :	16
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	40	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1: Accepted

Content Revision Description-1: 1. Recommendation Change: N/A

2. Estimate Change: N/A

Before:

System Test Support ETC 1 = 0

Total = 7700

After:

System Test Support ETC 1 = 40

Total = 7740

3. Release Change: N/A

4. Funding Source Change: N/A

Content Revision Status-2: Accepted

Content Revision Description-2: 1. Attachments:

Before: CA-226844 Enhanced Customer Control Panel - Content Revision 1 was not attached.

After: CA-226844 Enhanced Customer Control Panel - Content Revision 1 is now attached to the SCR.

Content Revision Status-3: Pending CCB

Content Revision Description-3: 1. Recommendation Change:

Before:

1. Create Enhanced CCP with CalSAWS Identify Provider Integration for the CalSAWS Contact Center Solution

2. Add Enhanced CCP to CalSAWS Application Navigation

3. Customize Enhanced CCP

a. Dashboard

b. Caller Profile

c. Agent Profile

d. Supervisor View

e. Live Chat (Web Chat)

f. Queue Statistics/Team Performance

g. Useful Links

h. Administration page

4. Configure Call Panel in Enhanced CCP

5. Enable CalSAWS Screen Pop for Incoming Calls

6. Enable downloading of CCP Logs for Troubleshooting issues

After:

*** San Bernardino Only ***

1. Create Enhanced CCP with CalSAWS Identify Provider Integration for the CalSAWS Contact Center Solution

2. Add Enhanced CCP to CalSAWS Application Navigation

3. Customize Enhanced CCP

- a. Dashboard
- b. Caller Profile
- c. Agent Profile
- d. Supervisor View
- e. Live Chat (Web Chat)
- f. Queue Statistics/Team Performance
- g. Useful Links
- h. Administration page

- 4. Configure Call Panel in Enhanced CCP
- 5. Enable CalSAWS Screen Pop for Incoming Calls
- 6. Enable downloading of CCP Logs for Troubleshooting issues

2. Attachments:
Before: CA-226844 Enhanced Customer Control Panel - Content Revision 2 was not attached.
After: CA-226844 Enhanced Customer Control Panel - Content Revision 2 is now attached to the SCR.

**Content Revision
Status-4:
Content Revision
Description-4:**

- 1. Recommendation Change:
Before:
After:
- 2. Estimate Change:
Before:
After:
- 3. Release Change:
Before:
After:
- 4. Funding Source Change:
Before:
After:



[CA-227824] WTW 2 Revision

- Resolved: 03/08/2022 09:47 AM

Team Responsible:	Client Correspondence	Assignee:	Sumanth Vydana	SPG Status:	Approved
Fix Version/s:	[22.03]	Designer Contact:	Daniel J Rosales	Change Type (SCR):	Policy Re-Design
Minor Version:	22.03.11	Expedite Changes:	Start Build	Estimate:	137
Reporter:	Gingko Luna	Regulation Reference:	AB 79, ACL 21-61	Created:	04/21/2021 10:33 AM
Status:	In Production	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Gingko Luna	Training Impacted:	[N/A]	Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	CW Time Clock
Committee:	[Correspondence]	Approved by Committee:	12/13/0021	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval: Karen J.Rapponotti approved on 2/11/2022

Current Design: The WTW 2 (12/12) exists in the CalSAWS Template Repository in English and Spanish.

Request: Update the Welfare-to-Work (WTW 2) form from Template Repository to the newest State version (5/21) in English.

Recommendation: Update the Template Repository WTW 2 to the newest State version in English and make all fields editable. Increase font size of Subscripts on page 2 to font size 8. Prior character limit for the Comment Section was 255 characters which did not utilize all space available. The new Comment Section is amended to 3 lines. Each line should have its character limit to use all space available. Turn off Spanish generation for the form as it is not yet available on the CDSS website.

Assumption

1. WTW 2 in Spanish will be updated in a separate SCR (CA-237436) as it is not yet available on the CDSS website.
2. This effort will not be updating variable population or adding/altering generation conditions.
3. The WTW 2 form currently has print locally and save and print locally functionality. This effort will not be updating print functionality.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate: **137**

Generate from from CDSS Website.

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	103	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0

Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	34	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0
Content Revision Status-1:	Pending CCB				
Content Revision Description-1:	<div><div>1. Recommendation Change: Before: NA After: NA</div><div>2. Estimate Change: Before: NA After: NA</div><div>3. Release Change: Before: 22.03 After: 22.02</div><div>4. Funding Source Change: Before: NA After: NA</div></div>				
Content Revision Status-2:					
Content Revision Description-2:	<div><div>1. Recommendation Change: Before: After:</div><div>2. Estimate Change: Before: After:</div><div>3. Release Change: Before: After:</div><div>4. Funding Source Change: Before: After:</div></div>				
Content Revision Status-3:					
Content Revision Description-3:	<div><div>1. Recommendation Change: Before: After:</div><div>2. Estimate Change: Before: After:</div><div>3. Release Change: Before: After:</div><div>4. Funding Source Change: Before: After:</div></div>				
Content Revision Status-4:					
Content Revision Description-4:	<div><div>1. Recommendation Change: Before: After:</div></div>				

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-229939] One-time Batches to Transition Older Adults (50 or older) from Restricted to Full Scope Medi-Cal

- Resolved: 03/31/2022 12:29 PM

Team Responsible:	CalHEERS	Assignee:	Naga Chinduluru	SPG Status:	Approved
Fix Version/s:	[22.03]	Designer Contact:	Tisha Mutreja	Change Type (SCR):	New Policy
Minor Version:	22.04.08	Expedite Changes:	No	Estimate:	521
Reporter:	Renee Gustafson	Regulation Reference:	ACWDL 21-13	Created:	06/11/2021 02:54 PM
Status:	Test Complete	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design	Nina Butler	Training Impacted:	[N/A]	Funding Source:	Premise
Consortium Contact:		Migration Impact:	No	Funding Source ID:	MC Full Scope Expansion
Project Phase (SCR):	Production	Approved by Committee:	08/27/2021	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval:

Current Design:

In Release 22.02, CalHEERS and CalSAWS were updated to grant full scope Medi-Cal for individuals 50 years of age or older, regardless of satisfactory citizenship or immigration status if they meet all other eligibility criteria for the benefit month starting May 2022 with CA-228957 and CalHEERS Change Request CH-159158. This population is referred to as "Older Adult Expansion".

CalSAWS has individuals age 50 or older, still receiving restricted scope Medi-Cal who should be transitioned to full scope Medi-Cal.

CalSAWS Batch EDBC functionality allows Batch EDBC to automatically add a standard Journal entry to cases processed by Batch EDBC with:

Journal Category: Eligibility

Journal Type: Batch EDBC

Short Description: Batch EDBC ran for [MONTH/YEAR].

Long Description: Batch EDBC ran for [MONTH/YEAR]. Batch EDBC processed for the Medi-Cal program for the following reasons: <Batch EDBC Sweep Code Short Description>

There is no Batch EDBC Sweep Code for Older Adult Expansion one-time transition batch processing, so CalSAWS will automatically create the journal entry with a missing reason in the Long Description.

Request:

1. Automate the transition of individuals aged 50 years or older, currently receiving restricted scope Medi-Cal to full scope Medi-Cal based on the transition Aid Code Crosswalk provided by DHCS.
2. Add a Batch EDBC Sweep Code so the auto-journal Long Description will display the reason: "Older Adult Expansion".
3. Provide one-time County lists for County Eligibility Workers to follow-up on any individuals who remain in restricted scope Medi-Cal or are discontinued from Medi-Cal after the one-time transition batch processing is complete.

Recommendation:

1. Initiate a one-time process to send Eligibility Determination Requests (EDRs) to CalHEERS and run Batch EDBC for identified individuals 50 years of age or older who are receiving restricted scope Medi-Cal to transition to full scope Medi-Cal.
2. Add a Batch EDBC Sweep Code to display the Journal Long Description reason: "Older Adult Expansion one-time transition batch".
3. Generate one-time County lists to aid the counties to complete the transition of Older Adult Expansion to full scope Medi-Cal after Batch EDBC completes.

For details on above stated recommendations see attached design document.

Outreach

Description:

List will be posted at following locations:

CalACES Web Portal>System Changes>SCR and SIR Lists>2022>CA-229939

**Migration Impact
Description:
Migration Impact
Analysis:**

Design was approved by Medi-Cal/CMSP Committee on 08/27/2021. CalWIN to inherit changes post migration.

**Alternative
Procedure
Description:**

This is a one-time process.

**Operational Impact:
Estimate:**

521

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	19
BenefitsCal :	0	CalHEERS :	282	CalHEERS Test :	132
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	23	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

**Content Revision
Status-1:**

Accepted

**Content Revision
Description-1:**

1. Recommendation Change: Section 2.1.4 revised in the design document

Before:

One-time batch will run on April 9th, 2021, before regularly scheduled batch.

After:

• Friday 04/08/2022

Batch operations team will run the Data Change Request (DCR) for Batch MAGI before regularly scheduled batch. Then Friday's regularly scheduled batch will send the EDRs during Batch MAGI.

• Saturday 04/09/2022

Batch operations will run the DCR for Batch EDBC before regularly scheduled batch processing. Then Saturday's regularly scheduled batch will process the cases through Batch EDBC before the nightly batch is run.

2. Estimate Change:

Before:

Batch Operations ETC-1:0

Release Communication Support ETC-1:21

CalHEERS Test ETC-1:128

Technical Infrastructure Support:19

Unallocated Hours:40

Total:490

After:

Batch Operations ETC-1:19

Release Communication Support ETC-1:23

CalHEERS Test ETC-1:132

Technical Infrastructure Support:20

Unallocated Hours:45

Total:521

**Content Revision
Status-2:
Content Revision
Description-2:**

3. Release Change:
Before: 22.04.09
After: 22.04.08
Pending CCB
1. Recommendation Change: Updates in the design are made by highlighting and striking through the changes
Before:
List #3: Older Adult Expansion remains in restricted scope in Section #4 had an addition column of "Reason"
After:
List #3: Older Adult Expansion remains in restricted scope in Section #4 was updated to remove column "Reason"
or any reference related to that column in the description of the list.
2. Estimate Change: N/A
Before:
After:
3. Release Change: N/A
Before:
After:
4. Funding Source Change: N/A
Before:
After:

**Content Revision
Status-3:
Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:
After:
4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:
Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:
After:
4. Funding Source Change:
Before:
After:



[CA-230792] BenefitsCal - Texts to CalSAWS and YBN Users Who Opt-In to Receive Text

- Resolved: 03/07/2022 12:31 PM

Team Responsible:	Batch/Interfaces	Assignee:	Marqui Simmons	SPG Status:	Approved
Fix Version/s:	[22.03]	Designer Contact:	Michael Barillas	Change Type (SCR):	Operational Enhancement
Minor Version:	22.04.13	Expedite Changes:	Start Build	Estimate:	106
Reporter:	Anna Chia	Regulation Reference:		Created:	07/07/2021 09:28 AM
Status:	Development Complete	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Logan Pratt	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	Logan Pratt	Consortium Review Approval Date:	03/01/2022		

Non-Committee Review: Approved by Logan Pratt on 03/01/2022

Expedite Approval: Start Build Approved 2/17/2022 by Karen Rapponotti

Current Design: Due to migration efforts, BenefitsCal will be replacing YBN on March 14, 2022. Current LA County CalSAWS applicants and YBN customers will need to be notified of this conversion.

Request: Send a text message to current LA County CalSAWS applicants and YBN customers whose phone number is opted in to receive text messages to inform them that BenefitsCal will be replacing YBN.

Recommendation: 1. Create and schedule a one-time batch job so that LA County CalSAWS applicants and YBN customers who are opted into text messages receive a one-time message before March 14.

English Verbiage: "On 03/14/22 BenefitsCal is going live - a new website to manage your benefits. YourBenefitsNow (YBN) will not be available. Please visit info.BenefitsCal.com."

Spanish Verbiage: "El 03/14/22 se lanza BenefitsCal: un nuevo sitio web para administrar sus beneficios. YourBenefitsNow (YBN) no estará disponible. Visite info.BenefitsCal.com."

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: **106**

Automated Test :	0	Batch/Interfaces :	55	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	41	Tech Arch :	0	Tech ForgeRock :	0

Tech Ops :	0	Training :	0	Translation :	0
Content Revision Status-1:	Pending CCB				
Content Revision Description-1:	<p>1. Recommendation Change: Before: YBN Conversion Date was March 14 After: YBN Conversion Date is now April 24</p> <p>2. Release Change: Before: 22.04.xx After: 22.04.13</p>				
Content Revision Status-2:					
Content Revision Description-2:	<p>1. Recommendation Change: Before: After:</p> <p>2. Estimate Change: Before: After:</p> <p>3. Release Change: Before: After:</p> <p>4. Funding Source Change: Before: After:</p>				
Content Revision Status-3:					
Content Revision Description-3:	<p>1. Recommendation Change: Before: After:</p> <p>2. Estimate Change: Before: After:</p> <p>3. Release Change: Before: After:</p> <p>4. Funding Source Change: Before: After:</p>				
Content Revision Status-4:					
Content Revision Description-4:	<p>1. Recommendation Change: Before: After:</p> <p>2. Estimate Change: Before: After:</p> <p>3. Release Change: Before: After:</p> <p>4. Funding Source Change: Before:</p>				



[CA-234211] Form Header and Body variables need to be editable in CalSAWS - Phase 1

- Resolved: 03/08/2022 01:22 PM

Team Responsible:	Client Correspondence	Assignee:	Nagesha S	SPG Status:	Approved
Fix Version/s:	[22.03]	Designer Contact:	Nithya Chereddy	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	5066
Reporter:	Janet Mitri	Regulation Reference:		Created:	09/30/2021 01:09 PM
Status:	In Production	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design Consortium Contact:	Janet Mitri	Training Impacted:	[N/A]	Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	Correspondence Phase I
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Approved by Maria Arceo on 10/20/2021				
Expedite Approval:	Approved by Karen Rapponotti on 10/1/2021				
Current Design:	Form headers are not editable in CalSAWS when generated from a page or Template Repository.				
	Not all Form variables in the body of the Form that currently automatically populate are editable by the worker.				
	Incident - INC0026231, INC0027511, INC0026191, INC0039374				
Request:	<ol style="list-style-type: none"> 1. Form headers need to be editable in CalSAWS when generated from a page or Template Repository. 2. Update Forms that generate from Template Repository or from a page to be editable. Variables in the body of the Form should be editable regardless if they automatically populate. 				
Recommendation:	<ol style="list-style-type: none"> 1. Remove 'Customer ID:' field on all the forms listed in the attachment 'List of Forms.xls'. 2. Make the header and body fields editable for all the forms listed in the attachment 'List of Forms.xls'. 3. Update the text fields on the forms listed in the attachment 'List of Forms.xls' to allow characters to be entered in the entire visible area instead of limiting the characters to a particular count. <p>Note:</p> <ol style="list-style-type: none"> 1. The forms listed in the attachment 'List of Forms.xls' are the forms that currently use the header 'Header_1'. This list also has the languages that each form is available in. Languages in which Header_1 is available: English, Spanish, Armenian, Arabic, Cambodian, Chinese, Farsi, Tagalog, Hmong, Korean, Lao, Russian, Vietnamese 2. This SCR is only updating the forms that are visible to either all counties or migration counties. 3. This SCR does not have a design document. 4. Due to Header_1 being a global header and used across multiple forms, the updates to Header_1 will also apply to LA County only forms. The body variables will be made editable for LA County only forms through the SCR CA-237788 5. County name will not be editable in the any of the headers. 6. If the form has multiple headers, all those will be editable. 7. All editable fields will be left aligned. 8. If the form body has the same variables that exist in the form header like worker name or worker phone number etc., editing the variable in form header will also update the variable in the form body or vice versa. 				
Outreach Description:					
Migration Impact Description:					
Migration Impact Analysis:					

Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	5066				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	3697	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	1369
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0
Content Revision Status-1:	Accepted				
Content Revision Description-1:	<p>1. Recommendation Change: Before: Notes 4 through 9 did not exist After: Note: 4. Due to Header_1 being a global header and used across multiple forms, the updates to Header_1 will also apply to LA County only forms. The body variables will be made editable for LA County only forms through the SCR CA-237788 5. County name will not be editable in the any of the headers. 6. If the form has multiple headers, all those will be editable. 7. All editable fields will be left aligned. 8. If the form body has the same variables that exist in the form header like worker name or worker phone number etc., editing the variable in form header will also update the variable in the form body or vice versa.</p>				
Content Revision Status-2:	Pending CCB				
Content Revision Description-2:	<p>Estimate Change: Before: Design PR 1 - N/A Design ETC-1 - 0 After: Design ETC-1 -80 Design PR 1 - Nithya Chereddy</p> <p>Note: This SCR should have had design hours attached as it is a premise item. The Content Revision is to add the Design ETC and there are no changes to the implementation of the SCR.</p>				
Content Revision Status-3:					
Content Revision Description-3:	<p>1. Recommendation Change: Before: After:</p> <p>2. Estimate Change: Before: After:</p> <p>3. Release Change: Before: After:</p> <p>4. Funding Source Change: Before: After:</p>				

Content Revision
Status-4:
Content Revision
Description-4:

- 1. Recommendation Change:
Before:
After:
- 2. Estimate Change:
Before:
After:
- 3. Release Change:
Before:
After:
- 4. Funding Source Change:
Before:
After:



[CA-237131] Training: Update CalWORKs WBTs for 21.01 to 21.07 App Dev Changes

Team Responsible:	Training	Assignee:	Melita Dennis [X]	SPG Status:	Approved
Fix Version/s:	[22.03]	Designer Contact:	John Depauw	Change Type (SCR):	Enhancement
Minor Version:	22.05.20	Expedite Changes:	Start Build	Estimate:	351
Reporter:	John Depauw	Regulation Reference:		Created:	11/23/2021 10:25 AM
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Approved by Karen Rapponotti on 1/6/2022

Expedite Approval:

Approved by Karen Rapponotti on 1/6/2022

Current Design:

CalWORKs WBTs are impacted by system changes implemented with the 21.01 to 21.07 Production release.

Request:

CalWORKs WBTs need to be updated to reflect system changes implemented with the 21.01 to 21.07 Production release.

Recommendation:

Update the following CalWORKs WBTs to reflect changes implemented with the App Dev SCR(s) listed:

1. 094-WBT-ELI-Eligibility CalWORKs-01-A
 - a. CA-217839 (Display CalSAWS name throughout the system)
 - b. CA-217791 (Add Issuance Method Detail button.)
 - c. CA-214038 (Add the "Images" button.)
 - d. CA-201377 (Managed/Un-Managed updates, several pages)
2. 094-WBT-ELI-Eligibility CalWORKs-01-B
 - a. CA-217839 (Display CalSAWS name throughout the system)
 - b. CA-214038 (Add the "Images" button.)
 - c. CA-201377 (Managed/Un-Managed updates, several pages)
3. 094-WBT-ELI-Eligibility CalWORKs-02
 - a. CA-217839 (Display CalSAWS name throughout the system)
 - b. CA-215443 (Add soft validation for FC/AAP/KG programs on the Run EDBC page)
 - c. CA-214038 (Add the "Images" button.)
 - d. CA-201377 (Managed/Un-Managed updates, several pages)
 - e. CA-212174 (Expanding SSI Cash-Out Nutritional Benefits)
4. 094-WBT-ELI-Eligibility CalWORKs-03
 - a. CA-217839 (Display CalSAWS name throughout the system)
 - b. CA-215443 (Add soft validation for FC/AAP/KG programs on the Run EDBC page)
 - c. CA-214038 (Add the "Images" button.)
 - d. CA-201377 (Managed/Un-Managed updates, several pages)
 - e. CA-212174 (Expanding SSI Cash-Out Nutritional Benefits)
5. 094-WBT-ELI-Eligibility CalWORKs-04
 - a. CA-217839 (Display CalSAWS name throughout the system)
 - b. CA-215443 (Add soft validation for FC/AAP/KG programs on the Run EDBC page)
 - c. CA-214038 (Add the "Images" button.)
 - d. CA-201377 (Managed/Un-Managed updates, several pages)
 - e. CA-214037 (Distributed Documents Page Link)
 - f. CA-215675 (GA GR Phase 1 - Two party check Changes for all programs)
 - g. CA-217781 (Implement Auxiliary Issuance Framework in CalSAWS)
 - h. CA-212174 (Expanding SSI Cash-Out Nutritional Benefits)

Outreach

Description:

Migration Impact Description:	Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.					
Migration Impact Analysis:						
Alternative Procedure Description:	N/A					
Operational Impact: Estimate:	351					
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0	
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0	
Client Correspondence :	0	DBA :	0	Design :	0	
Eligibility :	0	Fiscal :	0	Forms Test :	0	
Imaging :	0	IVR/CC :	0	Online :	0	
Performance :	0	Release Communication Support :	0	Reports :	0	
Reports Test :	0	Security :	0	Special Project :	0	
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0	
Tech Ops :	0	Training :	351	Translation :	0	
Content Revision Status-1:	Pending CCB					
Content Revision Description-1:	1. Recommendation Change: Before: After:					
	2. Estimate Change: Before: After:					
	3. Release Change: Before: 22.02 After:22.03					
	4. Funding Source Change: Before: After:					
Content Revision Status-2:						
Content Revision Description-2:	1. Recommendation Change: Before: After:					
	2. Estimate Change: Before: After:					
	3. Release Change: Before: After:					
	4. Funding Source Change: Before: After:					
Content Revision Status-3:						
Content Revision Description-3:	1. Recommendation Change: Before: After:					

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision
Status-4:
Content Revision
Description-4:

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:



[CA-237360] Shark Tank Innovation: Proactive Communications - Reimagining Service to Transform the Customer Experience/Journey

Team Responsible:	Online	Assignee:	Amy Gill	SPG Status:	No
Fix Version/s:	[22.03]	Designer Contact:	Amy Gill	Change Type (SCR):	Enhancement
Minor Version:	22.04.30	Expedite Changes:	Start Build	Estimate:	
Reporter:	Amy Gill	Regulation Reference:		Created:	11/29/2021 03:07 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Michele Peterson	Training Impacted:		Funding Source:	Other
Project Phase (SCR):	Documentation	Migration Impact:	No	Funding Source ID:	No Cost
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Karen Rapponotti on 12/1/2021				
Expedite Approval:	Karen Rapponotti on 12/1/2021				
Current Design:	This System Change Request ("SCR") describes the one-time Services that Accenture performed to design, develop, test, and implement a proactive two-way communication campaign as a proof of concept ("POC") for San Francisco County ("County"). The purpose of the POC is to highlight how artificial intelligence (AI) and interactive two-way SMS messaging can be leveraged to increase client engagement during the CalFresh recertification process.				
Request:	Grant approval for Accenture and San Francisco County to run the Proactive Communications POC.				
Recommendation:	<ol style="list-style-type: none"> Design, develop and implement a proactive two-way communication campaign for Active San Francisco CalFresh customers that must recertify between 1/14/2022 and 2/28/2022; and <ol style="list-style-type: none"> Have provided consent to messaging in CalWIN. Are English speakers. Are not homeless, elderly, or disabled. <p>Refer to the attached POC document for further details.</p>				
Outreach Description:					
Migration Impact Description:					
Migration Impact Analysis:					
Alternative Procedure Description:	N/A				
Operational Impact Estimate:	0				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

**Content Revision
Status-1:**

Pending CCB

**Content Revision
Description-1:**

1. Recommendation Change:
Before: POC End Date was 3/31/2022
After: POC End Date is 4/30/2022

2. Estimate Change: N/A

3. Release Change: N/A

4. Funding Source Change: N/A

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:



[CA-237959] Integrate Spring Boot services with AWS Secrets Manager

Team Responsible:	Tech Arch	Assignee:	Erick Guanzon	SPG Status:	No
Fix Version/s:	[22.03]	Designer Contact:	Sumeet Patil	Change Type (SCR):	Operational Enhancement
Minor Version:	22.05.01	Expedite Changes:	Start Build	Estimate:	220
Reporter:	Sumeet Patil	Regulation Reference:		Created:	12/09/2021 10:28 AM
Status:	Development Complete	Impact Analysis:	[Technology Impact]	Outreach Required:	No
Policy/Design Consortium Contact:	Laura Chavez	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&O
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	
Committee:	[Tech]	Approved by Committee:	01/12/2022	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Approved by Laura Chavez on 1/12/2022				
Expedite Approval:	Approved by Laura Chavez on 1/12/2022				
Current Design:	The Oracle Database passwords are not rotated and the Database credentials are stored within the application.				
Request:	Update the spring boot architecture framework to support Oracle Database password rotation.				
Recommendation:	<ol style="list-style-type: none">1. Store Oracle database credentials in Amazon Web Services (AWS) Secret manager.2. Update the Spring Boot architecture framework to support reading AWS secret manager entries for the database credentials.3. Rotate Oracle Database passwords on a set regular schedule and update its corresponding AWS secret manager entry.				
Outreach Description:					
Migration Impact Description:					
Migration Impact Analysis:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	220				
Automated Test :	0	Batch/Interfaces :	80	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	100	Tech ForgeRock :	0
Tech Ops :	40	Training :	0	Translation :	0
Content Revision Status-1:	Pending CCB				
Content Revision Description-1:	<ol style="list-style-type: none">1. Recommendation Change: Before: After:				

2. Estimate Change:

Before:

Automated Test ETC-1: 0

Automated Test ETC-4: 0

System Test Support ETC 1: 0

Online ETC 1: 0

After: (Rationale for change - The original estimations missed the ST, Online and Automated Test ETC hours to validate Secrets Manager change)

Automated Test ETC-1: 17

Automated Test ETC-4: 3

System Test Support ETC 1: 50

Online ETC 1: 20

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-2:

**Content Revision
Description-2:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-3:

**Content Revision
Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-4:

**Content Revision
Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-239985] Integrate Analytics services with AWS Secrets Manager

Team Responsible:	Analytics	Assignee:	Nitin Baxi	SPG Status:	Select a value
Fix Version/s:	[22.03]	Designer Contact:	Sonu Kumar Singh	Change Type (SCR):	Operational Enhancement
Minor Version:	22.04.07	Expedite Changes:	Start Build	Estimate:	200
Reporter:	Sonu Kumar Singh	Regulation Reference:		Created:	01/26/2022 09:21 AM
Status:	In Assembly Test	Impact Analysis:	[Technology Impact]	Outreach Required:	No
Policy/Design Consortium Contact:	Laura Chavez	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&O
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	
Committee:	[Tech]	Approved by Committee:	01/27/2022	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Approved by Laura Chavez on 1/27/2022				
Expedite Approval:	approved by Laura Chavez on 01/27/2022				
Current Design:	The user credentials used by Analytics applications are stored in a config file and the same is leveraged during runs to get the credential details for the batch jobs.				
Request:	Update the Analytics architecture framework to support password access from Secrets Managers.				
Recommendation:	<ol style="list-style-type: none"> 1. Store all credentials in Amazon Web Services (AWS) Secret manager. 2. Update the Analytics architecture framework to support reading AWS secret manager entries for the all the credentials. 3. Rotate Database passwords on a set regular schedule and update its corresponding AWS secret manager entry. 				
Outreach Description:					
Migration Impact Description:					
Migration Impact Analysis:					
Alternative Procedure Description:					
Operational Impact:					
Estimate:	200				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	200
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0
Content Revision Status-1:	Pending CCB				
Content Revision Description-1:	<ol style="list-style-type: none"> 1. Recommendation Change: Before: After:				

2. Estimate Change:
Before:
After:

3. Release Change:
Before: 22.02
After: 22.03

4. Funding Source Change:
Before:
After:

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:



[CA-210310] SAVE VERIFICATION RESPONSE FILE

Team Responsible:	Batch/Interfaces	Assignee:	Sivagami Nachiyappan	SPG Status:	Approved
Fix Version/s:	[22.05]	Designer Contact:	Michael Barillas	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	Start Build	Estimate:	627
Reporter:	Maureen Votta	Regulation Reference:	MEDIL I 19-21: SAVE VERIFICATION RESPONSE FILE	Created:	08/29/2019 11:12 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Carlos Zepeda	Training Impacted:	[Online Help]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	
Committee:	[IEVS]	Approved by Committee:	02/17/2022	Other Agency Cross Reference:	CIV-104987
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Start Build Approved 2/2/2022 by Karen Rapponotti

Current Design: The Systematic Alien Verification for Entitlement (SAVE) Program is an intergovernmental information-sharing initiative designed to aid benefit providers in verifying an applicant's immigration status.

Currently, a portion of the SAVE immigration status verification information provided to Department of Health Care Services (DHCS) by U.S. Citizenship and Immigration Services (USCIS) and is sent to CalSAWS in a Medi-Cal Eligibility Data System (MEDS) generated SAVE Verification Response File.

Request: A new SAVE Verification Response File has been developed to include data elements previously excluded by DHCS that will be sent to CalSAWS. CalSAWS will modify its SAVE Reader interface to process and record the new SAVE Verification Response File and update the SAVE Detail Page.

Recommendation:

1. Modify the SAVE Reader interface to process and record the new SAVE Verification Response File.
2. Modify the SAVE Detail Page to add new fields/remove fields to match the new fields received.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

627

Automated Test :	0	Batch/Interfaces :	215	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	128
Performance :	0	Release Communication Support :	39	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	133	Tech Arch :	0	Tech ForgeRock :	0

Tech Ops : 0 Training : 0 Translation : 0

**Content Revision
Status-1:**

Pending CCB

**Content Revision
Description-1:**

1. Recommendation Change:

2.2 Save List

Before: SAVE List referenced old First and Last Name columns from the SAVE Detail page

After: Updated Save List page to use First, Middle and Last Name columns from the SAVE Detail page

2.3.3 Description of Changes

Before: Only displayed Class of Admission Code

After: Class of Admission will display as Class of Admission Code – Description of Class of Admission

Before: Only displayed Provision of Law Code

After: Provision of Law Code will display as Provision of Law – Description of Provision of Law

Before: Only displayed Most Recent EAD Provision of Law Code

After: Most Recent EAD Provision of Law Code will display as Most Recent EAD Provision of Law Code – Description of Most Recent EAD Provision of Law Code

Before: Grant Date

After: Update Grant Date to LPR Grant Date

2. Estimate Change:

Online

Before: 80

After: 128

System Test

Before: 108

After: 133

3. Release Change:

Before: N/A

After: N/A

4. Funding Source Change:

Before: N/A

After: N/A

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision
Status-4:
Content Revision
Description-4:

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:



[CA-226839] DDID 2216, 2725 FDS CSC: External Party Access IVR

Team Responsible:	Contact Center	Assignee:	Dheeraj Muralidara	SPG Status:	Select a value
Fix Version/s:	[22.05]	Designer Contact:	Pandya P. Amitkumar	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	1534
Reporter:	Charles Heo	Regulation Reference:		Created:	03/28/2021 06:52 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Darcy Alexander	Training Impacted:	[Job Aid, Online Help]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[IVR & Contact Center]	Approved by Committee:	01/07/2022	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:					
Expedite Approval:					
Current Design:					
In the CalSAWS, only the Case Person has access to Interactive Voice Response (IVR) and they can call in using their voice as a password or the Personal Identification Number (PIN). Therefore, IVR PIN is only being displayed in Contact Detail page with the case person's information.					
This functionality does not currently exist in the IVR. External parties currently do not have a separate phone number to call to be connected to the correct county IVR.					
Request:					
Add 'IVR PIN' field and a 'Reset PIN' button next to it in Resource Detail page, Foster Care Resource Detail page, and Money Management Resource Detail page.					
Add the new PIN Letter for External Party Access.					
Create call flow in Amazon Connect platform for customer Service Center solution to allow authorized external parties (CBO's, other Providers, County Agencies) to call a specific phone number, authenticate with a PIN, and be transferred to the call's destination County agent.					
Recommendation:					
1. Modify Resource Detail page, Foster Care Resource Detail page and Money Management Resource Detail page to add 'IVR PIN' field and a 'Reset PIN' button next to it.					
2. Add the new CSF 181 – PIN Letter for External Party Access to CalSAWS.					
a. A new form/hoa header will be implemented to be used for the CSF 181.					
3. Configure External Party Access call flow in the AWS connect platform.					
Outreach Description:					
CRFI will be sent out to collect a phone number from counties not currently on the Amazon Connect platform.					
Migration Impact Description:					
N/A					
Migration Impact Analysis:					
Alternative Procedure Description:					
N/A					
Operational Impact:					
Estimate:					
1534					
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	195	DBA :	0	Design :	77
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	5	IVR/CC :	720	Online :	203
Performance :	0	Release Communication Support :	0	Reports :	0

Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	334	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1: Accepted

Content Revision Description-1: 1. Recommendation Change:
Updates to sections for Online pages (sections 2.1 - 2.4).
Updates to sections for Client Correspondence changes (sections 2.7 and 2.8)
Added assumptions 8-10 in section 1.4.

2. Estimate Change:
Before:
Online ETC 1 - 203
System Test ETC 1 - 334

After:
Online ETC 1 - 234
System Test ETC 1 - 344

Content Revision Status-2: Pending CCB

Content Revision Description-2: 1. Recommendation Change:
Added recommendation - Updates to the following batch logic for organization only forms: a) Print Central Batch b) Balancer batch c) Rendering batch
Added sections 2.9 - 2.11 in design document.
Removed section 2.6 in design document

2. Estimate Change:
Before:
Client Correspondence ETC 1 - 195
System Test Support ETC 1 - 344

After:
Client Correspondence ETC 1 - 370
System Test Support ETC 1 - 398

Content Revision Status-3:

Content Revision Description-3: 1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-4:

Content Revision Description-4: 1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:



[CA-227344] Update CalSAWS to set CalFresh Aid Code for Non-Public Assisted Households

Team Responsible:	Eligibility	Assignee:	Srinivasa Meenavalli	SPG Status:	Approved
Fix Version/s:	[22.05]	Designer Contact:	Sridhar Mullapudi	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	No	Estimate:	66
Reporter:	Ritu Chinya	Regulation Reference:	CRPC 2244; MPP 23-275.4.15 (page 275)	Created:	04/09/2021 11:21 AM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CalWORKs/CalFresh]	Approved by Committee:	09/22/2021	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:	
Expedite Approval:	
Current Design:	CalSAWS sets the Cash Aid Code for non-Categorically Eligible (non-CE) CalFresh Households (HHs).
Request:	To set CalFresh Aid Code for non-PACF CalFresh HHs
Recommendation:	1. Update CalFresh EDBC logic to set CalFresh aid code for households that are not public assisted on CalFresh program.

Outreach

Description:	
Migration Impact Description:	All Regional feedback has been addressed and the design has been approved through the CW/CF Committee. The CalWIN counties will be adopting this functionality as part of migration.

Migration Impact

Analysis:	
Alternative Procedure Description:	Override EDBC results.

Operational Impact:

Estimate:	66
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Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	44	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	17	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1:	Accepted
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Content Revision Description-1:	1. Release Change: Before: 22.03 After: 22.05
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Content Revision Description-2:

1. Recommendation Change: N/A

3. Release Change:

After: TBD

4. Funding Source Change: N/A

Content Revision Description-3:

1. Recommendation Change:

After:

2. Estimate Change:

After:

3. Release Change:

After:

4. Funding Source Change:

After:

Content Revision Description-4:

1. Recommendation Change:

After:

2. Estimate Change:

After:

3. Release Change:

After:

4. Funding Source Change:

After:



[CA-232660] Cal-OAR 19 Update WTW Program Status criteria

Team Responsible:	Batch/Interfaces	Assignee:	Balakumar Murthy	SPG Status:	Approved
Fix Version/s:	[22.05]	Designer Contact:	Jennifer Muna	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	Start Build	Estimate:	390
Reporter:	Gingko Luna	Regulation Reference:	Cal-OAR 19	Created:	08/25/2021 09:35 AM
Status:	System Test	Impact Analysis:	[Data Impact]	Outreach Required:	No
Policy/Design	Gingko Luna	Training Impacted:	[N/A]	Funding Source:	Premise
Consortium Contact:		Migration Impact:	No	Funding Source ID:	Cal-OAR
Project Phase (SCR):	Production	Approved by Committee:		Other Agency Cross Reference:	
Committee:	[Welfare to Work/ WPR]	Consortium Review Approval Date:			
Consortium Review Approval:					

Non-Committee Review: Approved by Karen J. Rapponotti 12/7/21

Expedite Approval: Approved by Karen J. Rapponotti on 01/27/2022

Current Design: Certain Cal-OAR data elements is being reported only for CalWORKs individuals with an active WTW status on the last day of the report month. CDSS has identified the data elements that will need to be updated in CalSAWS in order to transmit proper data for every CalWORKS individual regardless of their Welfare to Work (WTW) program status.

The Employment Hours for Attendance Hours (ATT_HRS) is currently derived from the Actual Hours Information section on the Employment Hours Detail page. The Actual Hours Information section displays documented employment hours for each day/week. The Employment hours will need to be derived from the 'Total Monthly Hours' field.

Request: CalSAWS to transmit the values for specific data elements in the Cal-OAR19x files for individuals in all WTW program statuses.

Recommendation: 1. Update the following data elements to transmit to CDSS regardless of WTW program status:

- a. Ancillary Services Need Indicated (ANC_IND)
- b. Ancillary Services Received (ANC_REC)
- c. Attendance Hours (ATT_HRS)
- d. Child Care Need Indicated (CH_NEED)
- e. Stage One Child Care Received (CH_REC)
- f. Completed OCAT/Appraisal within 30 days after Aid is Granted (COM_ADAY)
- g. Completed OCAT/Appraisal (COM_OAPP)
- h. Eligible for Child Care (ECC)
- i. Participated in First Activity (PAR_ACT)
- j. Granted Aid and Required to Complete OCAT/Appraisal (REQ_CAPP)
- k. Scheduled for Next Activity (SCH_NACT)
- l. Scheduled to Participate in First Activity (SCH_PACT)
- m. Attended Orientation (WTW_ATT)
- n. Scheduled to Attend Orientation (WTW_SATT)
- o. Received at Least One Transportation Service (WTW_V_TR)
- p. Granted Aid in Previous Quarter (WTW_V_A)

2. Update the reporting criteria of the following data elements to look for WTW program status '01-Active', '1a – Good Cause', '1b – Non-Compliance':

- a. WTW Eligible Home Visiting Participants who Finished Participation and any Exemptions (WTW_HV_E)
- b. WTW Eligible Former HVI Participants with Verified Participation in WTW (WTW_HV_W).

3. Update the logic in Cal-OAR19B to derive the Employment hours for the Attendance Hours (ATT_HRS) from the 'Total Monthly Hours' field.

Outreach Description:

**Migration Impact
Description:
Migration Impact
Analysis:**

CalSAWS is updating the existing logic in the CalOAR interface per CDSS request.

**Alternative
Procedure
Description:**

N/A

**Operational Impact:
Estimate:**

390

Automated Test :	0	Batch/Interfaces :	222	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	133	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

**Content Revision
Status-1:**

Pending CCB

**Content Revision
Description-1:**

- Recommendation Change:
Before:
 - Line items i & ii for Section 2.1.2.1 under 2.1.2.1.d,
 - Line items i & ii for Section 2.3.2.2 under 2.3.2.2.c
 - Line items i & ii for Section 2.5.2.1 under 2.5.2.1.c
 - Section 2.3.2.1, design mentions if there are no total monthly hours, then to capture latest employment hours retroactively up to 5 months.
 - Attendance hours example mentions looking back 5 months to pull employment hours if no hours reported in January 2022.
 - Chart for multiple Employment in section 2.3.2.1.a
 - Section 2.4.2.1.b.ii.1, response option description does not mention individuals with WTW/REP program
 After:
 - Moved Line items i & ii for Section 2.1.2.1 under 2.1.2.1
 - Moved Line items i & ii for Section 2.3.2.2 under 2.3.2.2
 - Moved Line items i & ii for Section 2.5.2.1 under 2.5.2.1
 - Updated Section 2.3.2.1, to if are no total monthly hours, then to capture actual hours from the WPRD_PERS_ACTIV_DETL table for the report month.
 - Updated Attendance hours example to capture actual hours from WPRD report for report month January 2022.
 - Removed Chart for multiple Employment in section 2.3.2.1.a
 - Updated Section 2.4.2.1.b.ii.1, response option description to include individuals with WTW/REP program in measurement period
- Estimate Change:
Before:
Batch/Interfaces ETC 1: 222
Batch/Interfaces ETC Total: 222
After:
Batch/Interfaces ETC 1: 247
Batch/Interfaces ETC Total: 247
- Release Change:
Before:
After:
- Funding Source Change:
Before:
After:

**Content Revision
Status-2:
Content Revision
Description-2:**

- 1. Recommendation Change:
Before:
After:
- 2. Estimate Change:
Before:
After:
- 3. Release Change:
Before:
After:
- 4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:
Content Revision
Description-3:**

- 1. Recommendation Change:
Before:
After:
- 2. Estimate Change:
Before:
After:
- 3. Release Change:
Before:
After:
- 4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:
Content Revision
Description-4:**

- 1. Recommendation Change:
Before:
After:
- 2. Estimate Change:
Before:
After:
- 3. Release Change:
Before:
After:
- 4. Funding Source Change:
Before:
After:



[CA-235433] Form Header and Body variables need to be editable in CalSAWS - Phase II

Team Responsible:	Client Correspondence	Assignee:	Lianel Richwin	SPG Status:	Approved
Fix Version/s:	[22.05]	Designer Contact:	Nithya Chereddy	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	3588
Reporter:	Nithya Chereddy	Regulation Reference:		Created:	10/20/2021 03:58 PM
Status:	System Test	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design Consortium Contact:	Janet Mitri	Training Impacted:	[Job Aid]	Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	Correspondence Phase I
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Approved by Janet Mitri on 02/03/2022				
Expedite Approval:	Approved by Karen Rapponotti on 10/1/2021				
Current Design:	Form headers are not editable in CalSAWS when generated from a page or Template Repository.				
	Not all Form variables in the body of the Form that currently automatically populate are editable by the worker.				
	Incident - INC0026231, INC0027511				
Request:	<ol style="list-style-type: none"> 1. Form headers need to be editable in CalSAWS when generated from a page or Template Repository. 2. Update Forms that generate from Template Repository or from a page to be editable. Variables in the body of the Form should be editable regardless if they automatically populate. 				
Recommendation:	<ol style="list-style-type: none"> 1. Remove 'Customer ID:' field on all the headers for the forms listed in the attachment 'List of Forms - Phase II.xls'. 2. Make the header and body fields editable for all the forms listed in the attachment 'List of Forms - Phase II.xls'. 3. Update the text fields on the forms listed in the attachment 'List of Forms - Phase II.xls' to allow characters to be entered in the entire visible area instead of limiting the characters to a particular count. <p>Note:</p> <ol style="list-style-type: none"> 1. The forms listed in the attachment 'List of Forms - Phase II.xls' are the forms that currently use any existing header in CalSAWS except for 'Header_1'. This list also has the languages that each form is available in. 2. This SCR is only updating the forms that are visible to either all counties or migration counties. 3. This SCR does not have a design document. 4. As headers are used across multiple forms, updating a header will also impact LA County only forms. The body variables will be made editable for LA County only forms through the SCR CA-237788 6. County name will not be editable in the any of the headers. 7. If the form has multiple headers, all those will be editable. 8. All editable fields will be left aligned. 9. If the form body has the same variables that exist in the form header like worker name or worker phone number etc., editing the variable in form header will also update the variable in the form body or vice versa. 				
Outreach Description:					
Migration Impact Description:					
Migration Impact Analysis:					

Alternative Procedure Description:	N/A					
Operational Impact:						
Estimate:	3588					
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0	
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0	
Client Correspondence :	2544	DBA :	0	Design :	25	
Eligibility :	0	Fiscal :	0	Forms Test :	1019	
Imaging :	0	IVR/CC :	0	Online :	0	
Performance :	0	Release Communication Support :	0	Reports :	0	
Reports Test :	0	Security :	0	Special Project :	0	
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0	
Tech Ops :	0	Training :	0	Translation :	0	
Content Revision Status-1:	Pending CCB					
Content Revision Description-1:	<p>1. Recommendation Change: Before: Note 9 in the recommendations section in JIRA: 9. If the form body has the same variables that exist in the form header like worker name or worker phone number etc., editing the variable in form header will also update the variable in the form body or vice versa. After: Note 9 in the recommendations section in JIRA: 9. If the body of the form has the ability to have different header variables such as multiple Worker Name and Worker ID, editing the header variables will not update these variables in the body of the form. If the body of the form has the same variables like Worker Name and Worker ID with the same variable name and population logic, editing the variable in the header will update the body fields and vice versa.</p> <p>2. Estimate Change: Before: After:</p> <p>3. Release Change: Before: After:</p> <p>4. Funding Source Change: Before: After:</p>					
Content Revision Status-2:						
Content Revision Description-2:	<p>1. Recommendation Change: Before: After:</p> <p>2. Estimate Change: Before: After:</p> <p>3. Release Change: Before: After:</p> <p>4. Funding Source Change: Before: After:</p>					

Content Revision
Status-3:
Content Revision
Description-3:

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision
Status-4:
Content Revision
Description-4:

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:



[CA-237566] Update rescind functionality to prevent adjusting a program's conversion date

Team Responsible:	Online	Assignee:	Mallik Aitha	SPG Status:	Approved
Fix Version/s:	[22.05]	Designer Contact:	Connor ODonnell	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	142
Reporter:	Matthew Lower	Regulation Reference:		Created:	12/02/2021 10:58 AM
Status:	System Test	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design	Dymas Pena	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Production	Approved by		Other Agency Cross	
Committee:	[CalWORKs/ CalFresh]	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			

Non-Committee Review: Approved by Dymas Pena for Technical Update 01/31/2022

Expedite Approval:

Current Design: When a worker rescinds a program, the conversion date of the program will change to the beginning of the rescind period if it was set to after the beginning of the rescind period.

Request: Prevent the adjustment of the program's conversion date when a program is rescinded.

Recommendation: Update the logic for the Rescind Detail, Application Detail, and Medi-Cal Person Detail pages so that the conversion date is no longer altered upon updating the dates on the page.

Outreach Description: N/A

Migration Impact Description: No Impact

Migration Impact Analysis: N/A

Alternative Procedure Description:

Operational Impact: **Estimate:** **142**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	101
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	41	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Recommendation Change:
Before: Update the logic for the Rescind Detail, Application Detail, and Medi-Cal Person Detail pages so that the conversion date is no longer altered upon updating the dates on the page.

After: Update the logic for the Rescind Detail, Application Detail, New/Reapplication Detail, Precious Case List, and Medi-Cal Person Detail pages so that the conversion date is no longer altered upon updating the dates on the page.

2. Estimate Change:

Before:

Online - 101

System Test - 41

After:

Online - 200

System Test - 80

3. Release Change:

N/A

4. Funding Source Change:

N/A

Content Revision

Status-2:

Content Revision

Description-2:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-3:

Content Revision

Description-3:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-4:

Content Revision

Description-4:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:



[CA-233347] CalHEERS eHIT: Addition of Federally Recognized Tribes

Team Responsible:	CalHEERS	Assignee:	Chad Quan	SPG Status:	Approved
Fix Version/s:	[22.06]	Designer Contact:	Carmen Kolaskey	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	184
Reporter:	Renee Gustafson	Regulation Reference:		Created:	09/14/2021 08:58 AM
Status:	In Assembly Test	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design	Maureen Votta	Training Impacted:	[N/A]	Funding Source:	Premise
Consortium Contact:		Migration Impact:	No	Funding Source ID:	CalHEERS
Project Phase (SCR):	Production	Approved by Committee:		Other Agency Cross Reference:	CH-174936
Committee:	[Medi-Cal/CMSP]	Consortium Review Approval Date:			
Consortium Review Approval:					

Non-Committee Review: Streamline approval by K. Rapponotti/EM 1/4/2022; Maureen Votta 3/23/22 Non-Committee Review for Update to SCR. MVotta

Expedite Approval:
Current Design: CalSAWS collects Tribe information in the Individual Demographic Detail page when the answer to the question 'Is this person a member of a Federally – Recognized Indian Tribe?' is "Yes". This page collects the State to which the Tribe belongs as well as the Tribe Name. The Tribe names selectable in CalSAWS include both Federal-Recognized Tribes and State-Recognized Tribes. CalSAWS communicates Tribe Name code to CalHEERS via eHIT in an Eligibility Determination Request (EDR) transaction. Although State-Recognized Tribes are in eHIT, when CalSAWS sends a State-Recognized Tribe in an EDR, CalHEERS returns an error message, 'VALIDATION ERROR: The code provided for TribeNameCode does not exist for SAWS Case Person: XX'.

Federal-Recognized Tribe 'Mdewakanton Sioux Indians' is duplicated in eHIT with both Tribe code 255 and 256. Tribe Name 'Mdewakanton Sioux Indians' (255) and 'Minnesota Mdewakanton Sioux Indians' (256) are two distinct tribes in CalSAWS but represent one single Tribe. Federal-Recognized Tribe 'Table Bluff Reservation-Wiyot Tribe' and Wiyot Tribe (formerly the Table Bluff Reservation-Wiyot Tribe) are in CalSAWS and eHIT as two separate distinct Tribes; however, they represent one single Tribe.

Lastly, CalSAWS contains Tribe Names that are assigned with Governing Body as a State-Recognized Tribe (ST) when the Tribe Names should be assigned to Governing Body as Federal-Recognized Tribe (FE).

Request: With CalHEERS Change Request CH174936, CalHEERS is updating Federally-Recognized Tribes which are passed in eHIT. CalHEERS will update Federally- Recognized tribe selection in the CalHEERS portal to align with the Federally- Recognized Tribes listed on NCSL (National Conference of State Legislatures) website. This update will allow the Consumers to select their Federal Tribe and not be required to use "Tribe Not Listed". CalHEERS is removing the duplicate Federally-Recognized tribe, 'Mdewakanton Sioux Indians' (255) from eHIT and renaming 'Minnesota Mdewakanton Sioux Indians' (256) to 'Mdewakanton Sioux Indians' (256). Similarly, CalHEERS is removing Federally-Recognized tribe, 'Table Bluff Reservation-Wiyot Tribe' (Tribe Code 570) from eHIT and will reassign individuals to 'Wiyot Tribe (formerly the Table Bluff Reservation-Wiyot Tribe)' (Tribe Code 647).

Update CalSAWS to align the Tribe Names with eHIT.

Update CalSAWS Tribe Names to align with appropriate Governing Body of 'Federally-Recognized' (FE).

Recommendation:

1. Update the Tribe Name code table (CT 311) per the updates to eHIT
2. Update individuals associated to a State-Recognized Tribe to be associated to Federally-Recognized Tribe, 'Tribe Not Listed'
3. Update individuals associated to a removed, duplicate Federally-Recognized Tribe to the appropriate Federally-Recognized Tribe.
4. Update individuals associated to an end-dated Federally-Recognized Tribe to Federally-Recognized Tribe, 'Tribe Not Listed'.
5. Generate Lists after the data change is complete for Recommendations 2.2, 2.3 and 2.4.

Outreach A CIT will be sent out for the informational list included in the Design.

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate: 184 Not Applicable

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	98	CalHEERS Test :	56
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	8	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	0	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		

Content Revision Pending CCB

Status-1:

Content Revision

Description-1:

1. Recommendation Change:

All the changes are highlighted in the Content Revision Design document.

Recommendations: 2.1.2.4 and 2.1.2.5

Add addition column to update the LONG DECODE NAME

Recommendation 2.1.2.6

Add recommendation 2.1.2.6 to update the sort order for Tribes Names to display on the Individual Demographic page alphabetically.

Recommendation 2.4.2.1

Updated recommendation to identify individuals associated to end dated Federally-Recognized Tribe, 'Reservation of Wisconsin' (CT311_495) to Federally-Recognized Tribe, 'Tribe Not Listed' (CT_311_999).

Recommendation 2.4.2.2

Updated recommendation to create a journal entry for cases where an individuals' tribe association was updated from 'Reservation of Wisconsin' (CT311_495) to Federally-Recognized Tribe, 'Tribe Not Listed' (CT_311_999).

See attached 'CA-233347 CalHEERS eHIT Addition of Federally Recognized Tribes' Content Revision.

2. Estimate Change:

Before:

CalHEERS ETC 1: 98

Release Communication: 8

CalHEERS Test ETC 1: 48

After:

CalHEERS ETC 1: 105

Release Communication: 9

CalHEERS Test ETC 1: 51

Content Revision

Status-2:

Content Revision

Description-2:

1. Recommendation Change:

Before:

After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:



[CA-215585] DDID 1979: CalWIN County Interface Exchange Testing Support SCR Wave 1

Team Responsible:	System Test	Assignee:	Akira Moriguchi	SPG Status:	No
Fix Version/s:	[23.06]	Designer Contact:	Roger Perez	Change Type (SCR):	Enhancement
Minor Version:	22.08.31	Expedite Changes:	No	Estimate:	2115
Reporter:	Roger Perez	Regulation Reference:		Created:	04/15/2020 03:15 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Ken Ford	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	CA-215584
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Ken Ford 2.28.2022

Expedite Approval:

Current Design: Per DDID 1979: The CONTRACTOR shall conduct County Interface File Exchange Testing with agreed upon CalSAWS Interface Partners for the 57 Counties. Both the CONSORTIUM and CONTRACTOR will provide resources to conduct County Interface Testing.

Approved Assumptions:

- County Interface Partner File Exchange Testing will include testing with C-IV and CalWIN Counties/data.
- There are 67 C-IV County Interfaces which will be tested.
- It is assumed that there are 54 CalWIN Count interfaces to be tested (Based on inventory list received 7/18/2018. 18 Counties x 3 (BIDD01J, BIDD03J, BIDD06J) Auditor/Controller interfaces.)
- This estimate does not account for interface testing with Auxiliary systems (e.g. SMART) or the testing of the Application Program Interfaces (API's) deferred to the functional design sessions.

Request: This SCR is to track the CalWIN Wave 1 County Interface Partner Exchange Testing support activities for the Application Development and System Test Teams.

Recommendation: N/A - Support SCR Only

Outreach

Description:

Migration Impact Description: No migration impact as this is a support only SCR and already included within the DD&I scope

Migration Impact Analysis: Accounted for in SOR

Alternative Procedure: N/A

Description:

Operational Impact:

Estimate: 2115

Automated Test :	0	Batch/Interfaces :	225	Batch Operations :	200
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	420	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	1270	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Description-1:

After:

Fiscal = 100 hrs

After: 22.07

After:

Content Revision Description-2:

After:

After:

After:

After:

Content Revision Description-3:

After:

After:

After:

After:

Content Revision Description-4:

After:



[CA-235884] State Interface Partner Exchange Testing Support - Wave 1

Team Responsible:	System Test	Assignee:	Akira Moriguchi	SPG Status:	Approved
Fix Version/s:	[23.09]	Designer Contact:	Roger Perez	Change Type (SCR):	Enhancement
Minor Version:	23.09.30	Expedite Changes:	Start Build	Estimate:	550
Reporter:	William Baretsky	Regulation Reference:		Created:	10/28/2021 04:24 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	JoAnne Osborn	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Ken Ford - 2.28.2022				
Expedite Approval:	Ken Ford - 2.28.2022				
Current Design:	Per DDID 1970: The CONTRACTOR shall conduct State Interface File Exchange Testing for the 57 Counties. Both the CONSORTIUM and CONTRACTOR will provide resources to conduct State Interface Testing.				
	<p>Approved Assumptions:</p> <ul style="list-style-type: none"> • State Interface Partner File Exchange Testing will include testing with C-IV and CalWIN Counties/data. • There are 12 C-IV and LRS unique State Interface partners with an average of 5 interface files to be tested. It is assumed CalWIN has the same number of State interfaces as C-IV and LRS. • State interface partners include; MEDS, CCSAS, EBT, WIS, CMSP, DHCS Reports ,CMIPS, CDSS, IEVS, WDTIP, CHD and CalHEERS. 				
	Interface Partner Exchange Testing was performed with each identified State Partner under SCR CA-215579.				
Request:	Three of the State and Consortium Partners identified changes that needed to be made to their systems during the migration of the C-IV Counties into CalSAWS: CalHEERS, MEDS, OCAT. Additional Interface Partner Exchange Testing should be performed with these Partners for the migration of the CalWIN Counties.				
	This SCR is to track the support activities for the Application Development and System Test Teams for the Wave 1 testing.				
Recommendation:	N/A - Support SCR Only				
Outreach Description:					
Migration Impact Description:					
Migration Impact Analysis:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	550				
Automated Test :	0	Batch/Interfaces :	100	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	100	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0

Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	350	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0
Content Revision Status-1:	Pending CCB				
Content Revision Description-1:	1. Release Change: Before: FixVersion: 23.09 Minor Version: 23.09.30 After: FixVersion: 22.09 Minor Version: 22.09.30				
Content Revision Status-2:					
Content Revision Description-2:	1. Recommendation Change: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After:				
Content Revision Status-3:					
Content Revision Description-3:	1. Recommendation Change: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After:				
Content Revision Status-4:					
Content Revision Description-4:	1. Recommendation Change: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After:				

End SCRs