

☒ CalSAWS M&E      ☐ CalWIN Migration

<b>Distribution Date:</b>	April 13, 2022
<b>To:</b>	PPOC.All; Consortium.RegionalManagers.All
<b>CIT Name:</b>	<b>Updated BenefitsCal Lobby Promotion (CA-231137)</b>
<b>From:</b>	CalSAWS Project

**PPOCs, please forward to the appropriate impacted staff in your county:**

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|--|---|
| <input type="checkbox"/> General   | <input type="checkbox"/> Reports              |
| <input type="checkbox"/> Policy  | <input type="checkbox"/> Fiscal               |
| <input type="checkbox"/> CW  | <input type="checkbox"/> Caseload Movement    |
| <input type="checkbox"/> CF  | <input type="checkbox"/> Management           |
| <input type="checkbox"/> MC  | <input type="checkbox"/> Fiscal               |
| <input type="checkbox"/> CMSP  | <input type="checkbox"/> Security             |
| <input type="checkbox"/> FC/KG/AAP   | <input type="checkbox"/> Batch and Interfaces |
| <input type="checkbox"/> Child Care  | <input type="checkbox"/> Imaging              |
| <input type="checkbox"/> WtW   | <input type="checkbox"/> Migration            |
| <input type="checkbox"/> Other Program(s) _____                            | <input type="checkbox"/> Conversion           |
| <input checked="" type="checkbox"/> BenefitsCal                            | <input checked="" type="checkbox"/> Technical |
| <input type="checkbox"/> Your Benefits Now!                                | <input type="checkbox"/> Training             |
| <input type="checkbox"/> Customer Correspondence                           | <input checked="" type="checkbox"/> Help Desk |
| <input checked="" type="checkbox"/> Other_Lobby Management & Support _____ |   |

Description:	<p><b>Purpose</b> The purpose of this CIT is to remind Counties who utilize the CalSAWS Lobby Monitor of the updated BenefitsCal designed promotion that can be enabled as part of system change request (SCR) CA-231137 in release 22.03.</p> <p><b>Background</b> Counties with CalSAWS Lobby Monitors can enable Designed Promotions for each location using the Lobby Monitor Detail page.</p> <p><b>Additional Information:</b> The Lobby Monitor Detail page has been updated with CA-231137 to remove legacy C4Yourself and C4Yourself Mobile Application promotions from the Lobby Monitor Detail page. This SCR also added a new Designed Promotion highlighting BenefitsCal.</p> <p><u>To enable the BenefitsCal Designed Promotion:</u></p> <ul style="list-style-type: none"> <li>• Navigate to the Lobby Monitor Search page and select 'Edit' for the appropriate office location</li> </ul>
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**CalSAWS** Journal Tasks Help Resources Page Mapping Imaging Log Out

Case Info Eligibility Empl. Services Child Care Resource Databank Fiscal Special Units Reports Client Correction **Admin Tools**

**Office Admin**

Staff  
Office  
Section  
Unit  
Position  
Bank  
Staff Assignment  
Feedback  
Call Log  
▼ **Lobby Management**  
Device Assignment  
Device Flow Mgmt.  
**Lobby Monitor**  
Reception Dashboard  
Visit Purpose

### Lobby Monitor Search

Office ID:  Office Name:  Office Type:

Results per page:

#### Search Results Summary

Office ID	Office Name	Office Type	
<a href="#">10</a>	San Diego County Jail	Outstation	
<a href="#">11</a>	San Diego County Jail	District	
<a href="#">12</a>	San Diego County Jail	Outstation	
<a href="#">13</a>	San Diego County Jail	Outstation	
<a href="#">14</a>	San Diego County Jail	Outstation	<a href="#">Edit</a>
<a href="#">15</a>	San Diego County Jail	Outstation	<a href="#">Edit</a>
<a href="#">16</a>	San Diego County Jail	Outstation	<a href="#">Edit</a>


Office Admin  
Admin  
Workload Assignment  
Performance Analysis  
Worker Schedule  
Office Schedule  
Customer Schedule  
Manage Schedule Intake/Duty/Supervisor  
Alerts

- On the Lobby Monitor Detail page select the language(s) to be enabled (English or Spanish) for the BenefitsCal Designed Promotion and Save the changes

### Designed Promotions

#### BenefitsCal

Visit BenefitsCal.com for easy access to



- Benefit information
- Applications
- Renewals
- Upload documents
- Receive notifications
- Check messages
- Report changes
- View appointments
- View documents
- And much more!

**Display English Version:**

**Display Spanish Version:**

- Once enabled and saved, the Lobby Monitor will update the next time the browser refreshes or PC is restarted to display the added promotion

