QLIK Replatform Release Summary

Dashboards & Scheduled Reports

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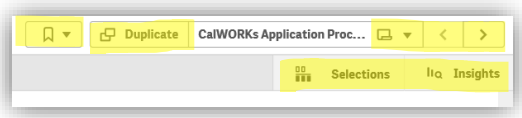
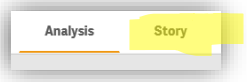
Purpose

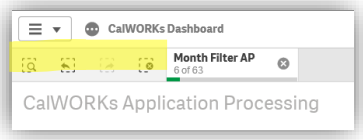
Living document to facilitate testing phases and document specific differences between OBIEE and QLIK as reports and dashboards are replatformed.

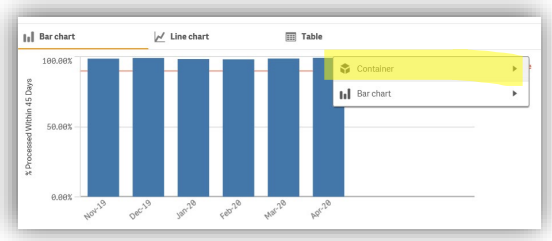
QLIK Menus and Navigation

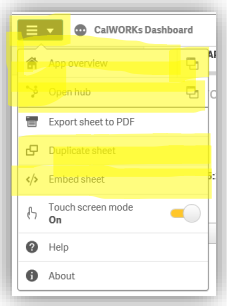
Overview of new QLIK features and menus requested (not found in OBIEE)





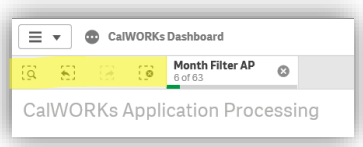






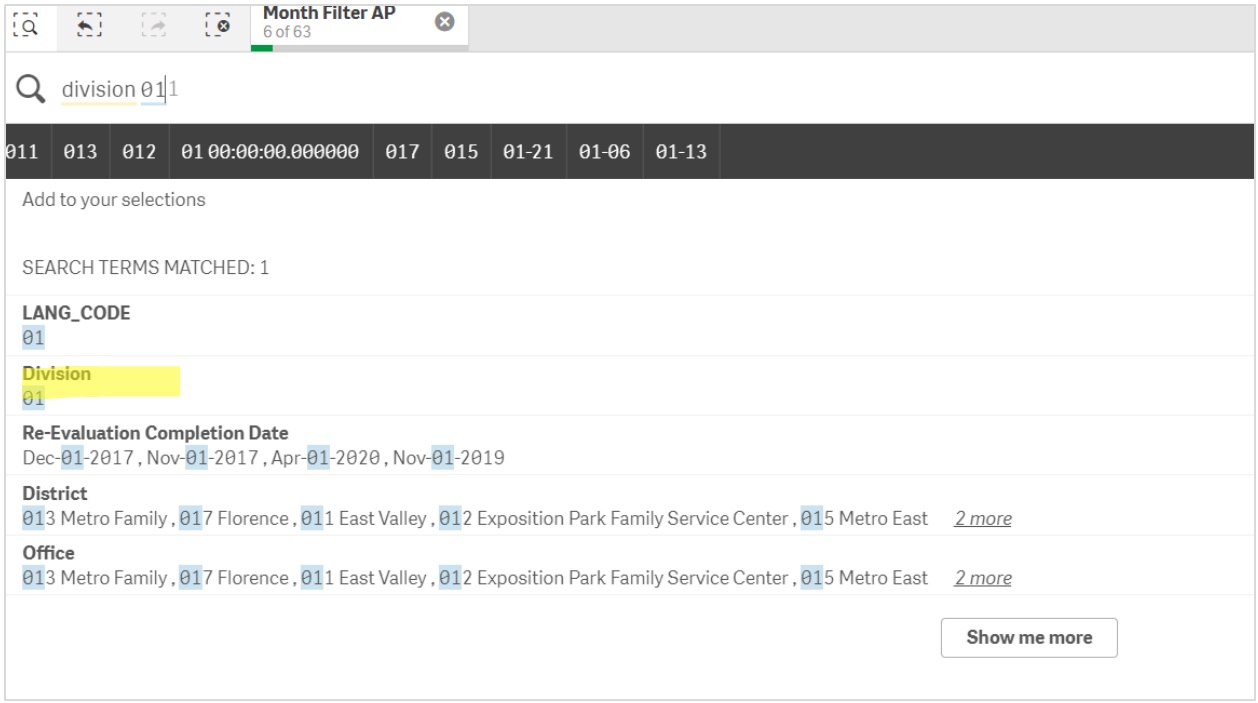
1. Filter Bar

In order, these buttons are *Smart Search, Step Back, Step Forward, Clear all selections*

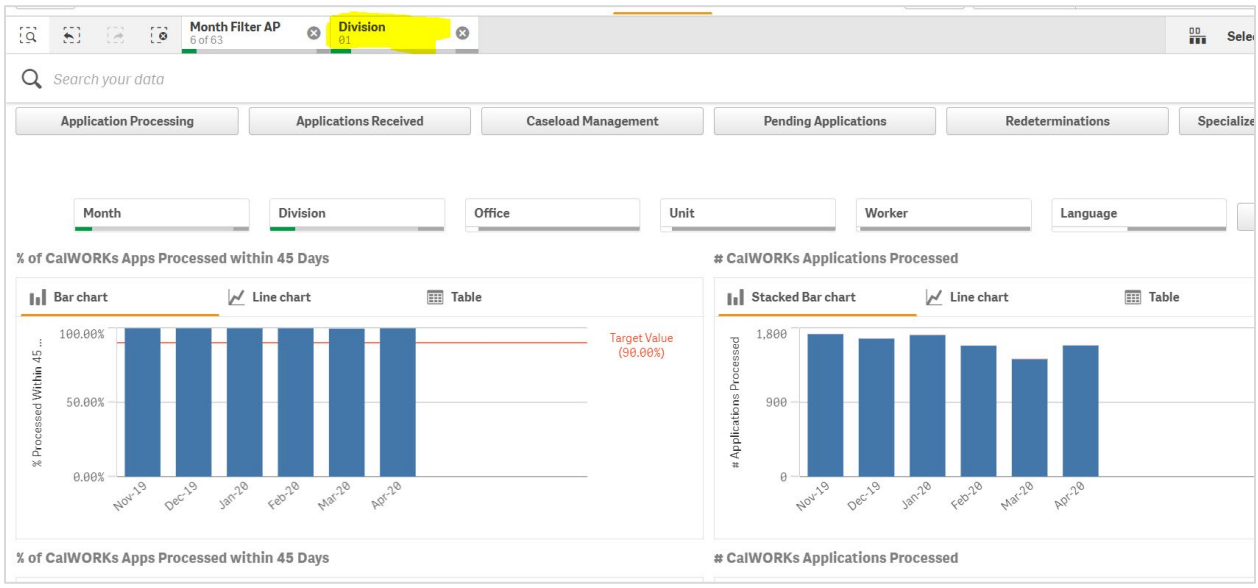


a. Smart Search

Smart Search allows you type in a filter you'd like to apply. For example, if you click smart search and type "division 01" you'll be given filter options that match that text:



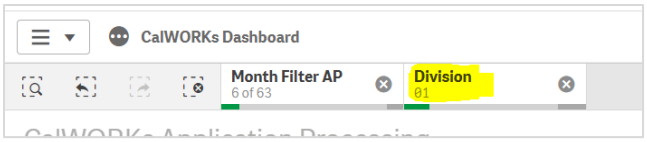
Selecting Division 01 from this list then applies Division 01 filter across your view:



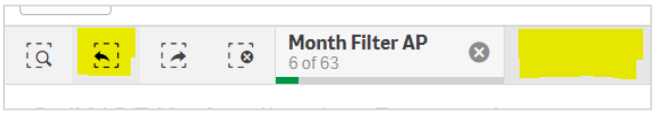
b. Step Back

Step Back allows you to go back to your last filter option - Similar to the back and forward buttons on a browser but for the filter bar.

For example: If you add a filter of division 01 to your filter, your filter bar looks like this:



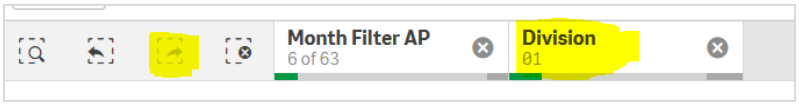
If you click the Step Back button, that filter is removed:



c. *Step Forward*

Step Forward allows you to go forward to your previous filter option - Similar to the back and forward buttons on a browser but for the filter bar.

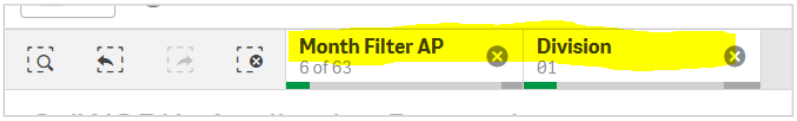
Continuing the example above: If you click the Step Forward button, the Division 01 filter is reapplied:



d. *Clear All Selections*

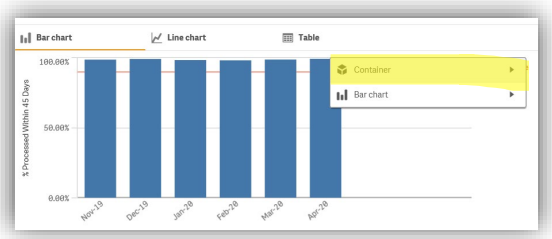
Clear All Selections allows you to clear all filters from your filter bar.

For example, if you have the last 6 months and division 01 filters selected, your filter bar looks like this:



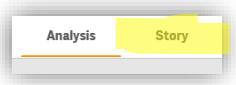
If you select the Clear All Selection button, all filters will be removed from your filter bar:

2. Container bar



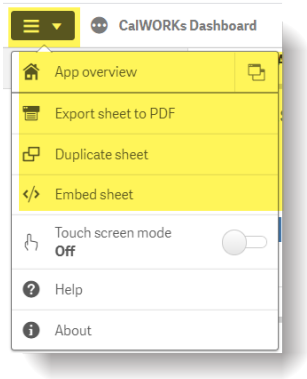
The container is an object that contains other objects. The container can contain all other sheet objects. The objects are grouped together and have common settings for font, layout, and caption. The container menu currently doesn't have anything more on it than the embed option, but should we add more complex objects there is a possibility to have options in the container menu.

3. Story tab



The story tab allows you to create presentations (similar to PowerPoint) using the data in QLIK to tell a story to an audience. The functionality is limited, with the primary benefit being the ability to use charts from the dashboards and have more interactivity than an actual PowerPoint. Stories put together here can be exported to PPT, but the interactive graphs will only be exported as images. More information about how to use this can be found on QLIK's website here: https://help.qlik.com/en-US/sense/April2020/Subsystems/Hub/Content/Sense_Hub/StoryTelling/Story/build-story.htm

4. Hamburger Menu



a. Application overview

Clicking the app overview option in the hamburger menu will take you to the application overview page. This is where you manage sheets, bookmarks, or stories. Public content is shown under Public sheets/Public bookmarks/Public stories. Your private content is displayed under My sheets/My bookmarks/My stories. For more information, see the QLIK website: https://help.qlik.com/en-US/sense/April2019/Subsystems/Hub/Content/Sense_Hub/Apps/app-overview-cloud-hub.htm

b. Export Sheet to PDF

Selecting this option allows you to export the screen to a pdf document.

c. Duplicate sheet

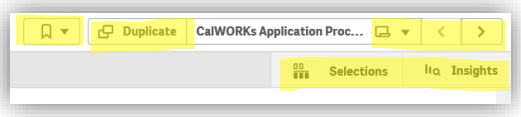
You can duplicate any sheet, regardless of whether it is a sheet that belongs to the app or a sheet you have created yourself. The purpose of duplicating sheets is to save time by reusing content, and to allow you to modify the duplicate so that it fits your needs better. A duplicated sheet contains the same visualizations as the original sheet and is

linked to the same master items. The duplicated sheet is a standalone sheet with no connection to the original sheet. Duplicated sheets appear under My sheets in app overview and in the sheet navigator. https://help.qlik.com/en-US/sense/April2020/Subsystems/Hub/Content/Sense_Hub/Sheets/create-sheets-for-structure.htm#anchor-11

d. *Embed sheet*

Brings up the embed sheet window and allows you to create a custom iframe for use in embedding into a webpage. https://help.qlik.com/en-US/sense/April2020/Subsystems/Hub/Content/Sense_Hub/Visualizations/embed-visualization-sheet.htm

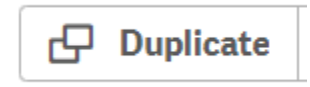
5. Top Level Menu



a. *Bookmark*

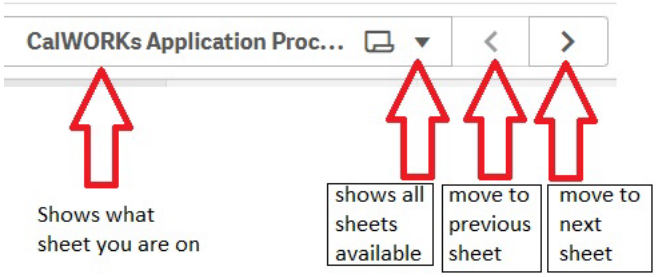
Allows you to bookmark the page you're on, see pages you've previous book marked, or search through all your QLIK sense bookmarks

b. *Duplicate Sheet*

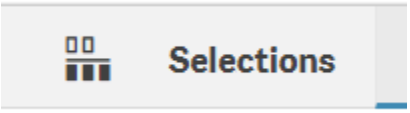


Duplicate sheet (see 4.c description above)

c. *Sheet navigation buttons*



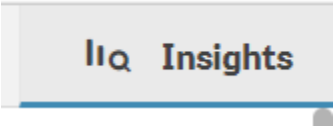
d. *Selections Tool*



The selections tool gives an overview of every dimension and field in an app. It also gives a more detailed view of selected data, so that you can explore associations in

dimensions that have not been used. https://help.qlik.com/en-US/sense/April2020/Subsystems/Hub/Content/Sense_Hub/Selections/use-selection-tool.htm

e. *Insights (Use within the context of the selections tool)*



When generating insights, QLIK Sense looks at your selections and analyzes the excluded values in your data model. It then highlights data that may be of interest for further exploration. That data is displayed in cards, which can be clicked to provide a more detailed view. More information can be found here: https://help.qlik.com/en-US/sense/April2020/Subsystems/Hub/Content/Sense_Hub/Selections/associative-insights.htm

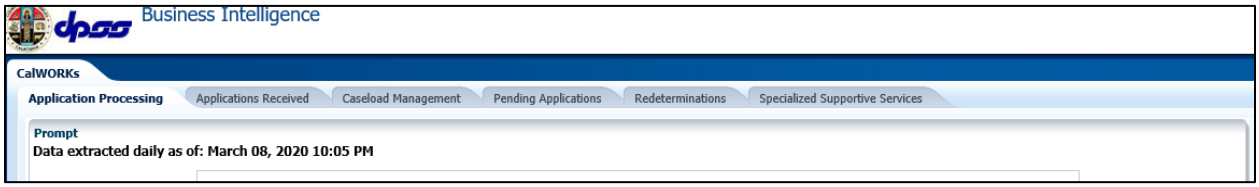
Dashboard Formatting Standards

1. Logo

The LA County Seal logo has been removed from the dashboard in QLIK and has been replaced with the logo "CalSAWS".

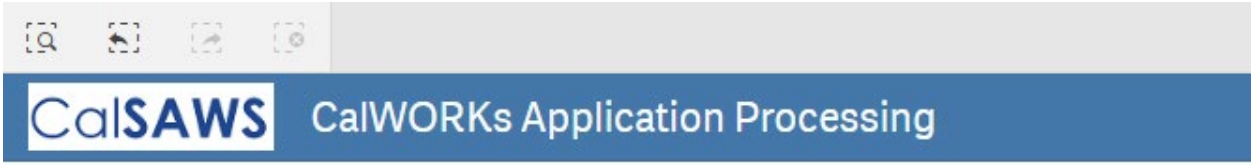
QLIK Example:

OBIEE Example:



2. Branding, Fonts, and UI Colors

There is flexibility within the QLIK UI to create and maintain a branded appearance. This is primarily limited to the logo within a banner at the top of any given sheet, as well as the font and banner color itself. A standard image and color scheme are applied to all applications within a specified group to make them easily identifiable and to avoid confusion. Where possible we have implemented a similar style to OBIEE for consistency.



Key considerations:

- Additional and more granular customizations to the UI are possible, however they are generally not ideal as they must be reapplied and accounted for at each upgrade to prevent being overridden.

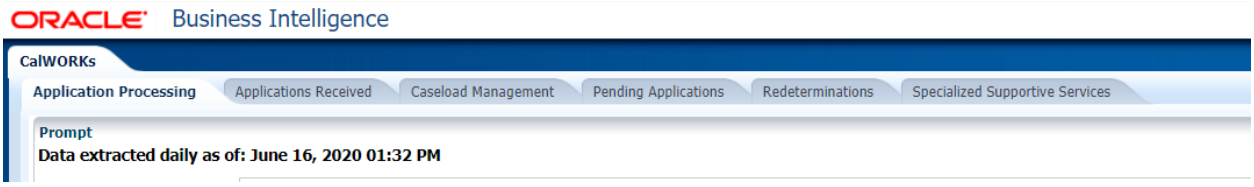
- The critical part is to be consistent across sheets and dashboards, of which there are many. An efficient way to accomplish this feat is to use a common theme across all dashboards, or to simply leave them in the default, out-of-the-box state.

The default QLIK font size, style, and color will be used in all charts, legends, mouseover tooltips, axis, and other objects. The exception to this rule is when the size of the font in pivot tables or tables needs

to be adjusted for better visibility. However, even this approach will be done consistently throughout all dashboards.

3. OBIEE tabs are now buttons

In OBIEE, navigation between dashboards for a program was displayed using tabs:



In QLIK, this same navigation is reflected using buttons:

4. Chart Colors

The QLIK default color scheme is used wherever possible which will not necessarily match the OBIEE chart colors. The default color scheme includes a mix of colors for fewer dimensional values, with blue being the default for all charts. For circumstances where there are many more than 12 dimensional values, QLIK offers a 100-color spectrum that follows the same visual principals.

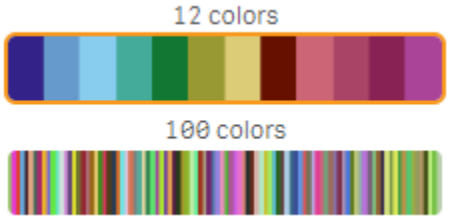


Figure 1 - QLIK's default color scheme

Key considerations:

- The default color schemes have been thoroughly vetted by QLIK as being effective at displaying variances with enough contrast to be easily identified, and they are friendly to those with various forms of color blindness or low vision.

- Maximum, minimum, or comparative values can be independently colored where it is otherwise difficult to distinguish between them or they need to be compared against a goal.

- Alternating or otherwise assigning arbitrary colors based on individual preferences for dashboards that are viewed by many users is not a recommended practice, as it negates the benefits of a color scheme designed to be visible to users with colorblindness or low vision.

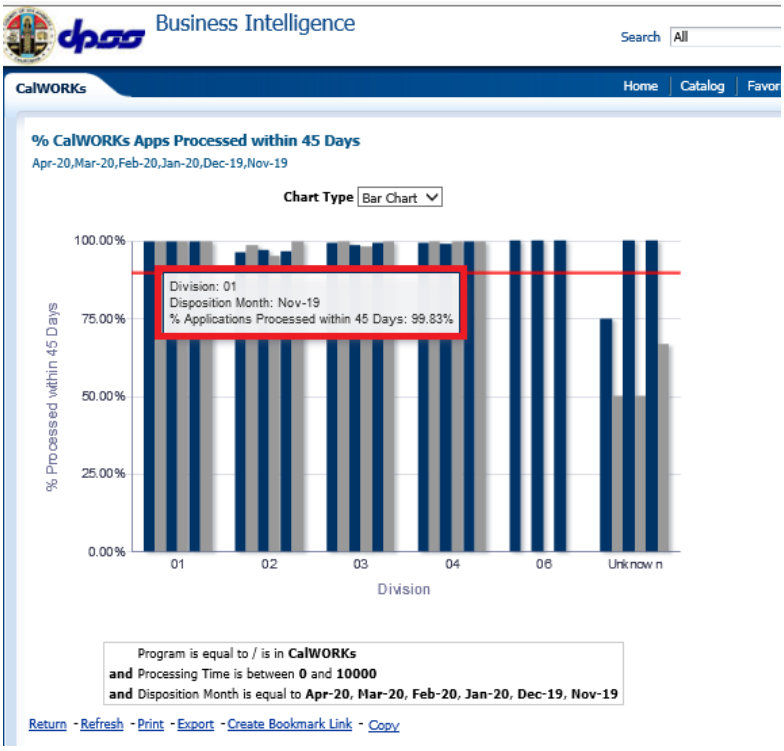
Exceptions

The capability to modify colors to meet a specific chart requirement is a feature and a valid consideration when developing dashboards and reports. However, it must be weighed against uniformity, visual fidelity, developmental cost, and the overall platform environment. Where there is a specific need to use a particular color to highlight a value on a chart, we will document that requirement in the specific release notes section for that Dashboard.

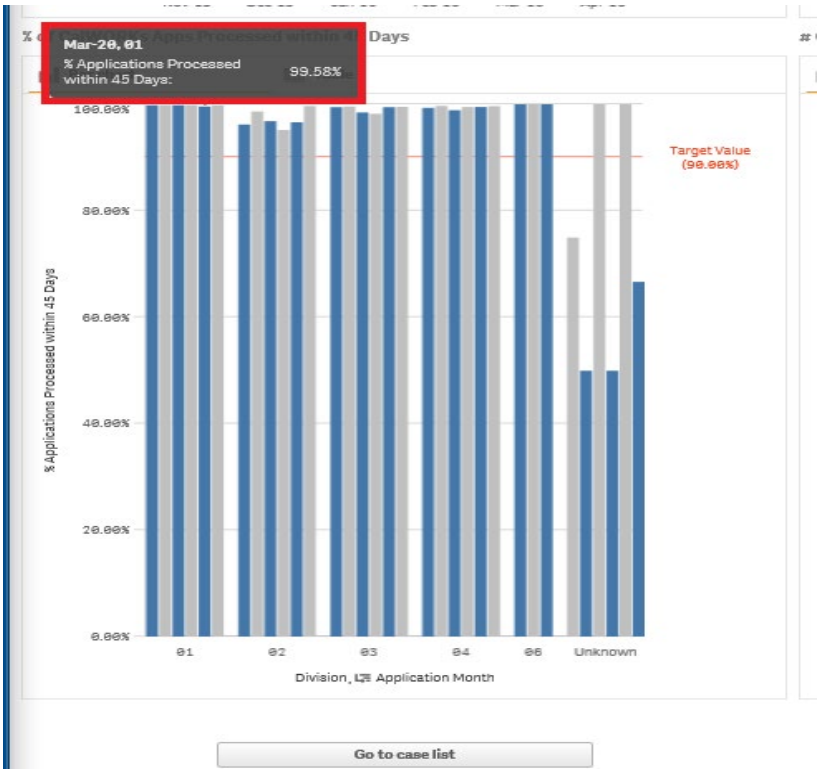
5. Chart mouseover

In QLIK, the tooltip presented on mouseover is not editable in font size, style, or content, and is set based on the data available in the chart.

For example, in OBIEE, the mouse over for this chart adds a label to the division value being hovered over and the month value being hovered over:



However, in QLIK, the mouse over lists the division value being hovered over and the month value being hovered over without a label, simply comma separating them as “Mar-20, 01” for values March 2020, Division 01:



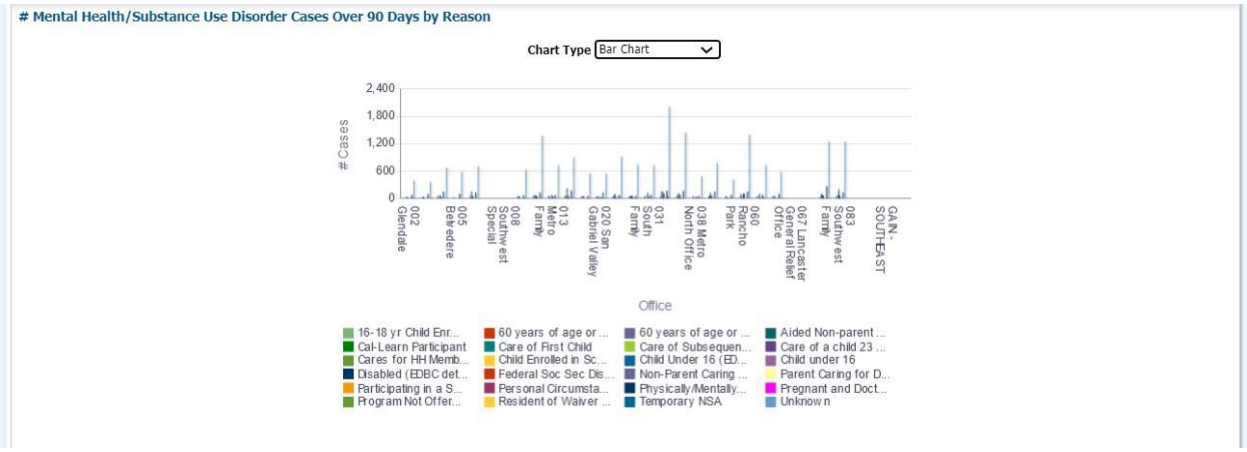
The mouse over will also display aspects such as values or counts that are not automatically displayed due to constraints outlined in the next section: Chart Sizing.

6. Chart Sizing

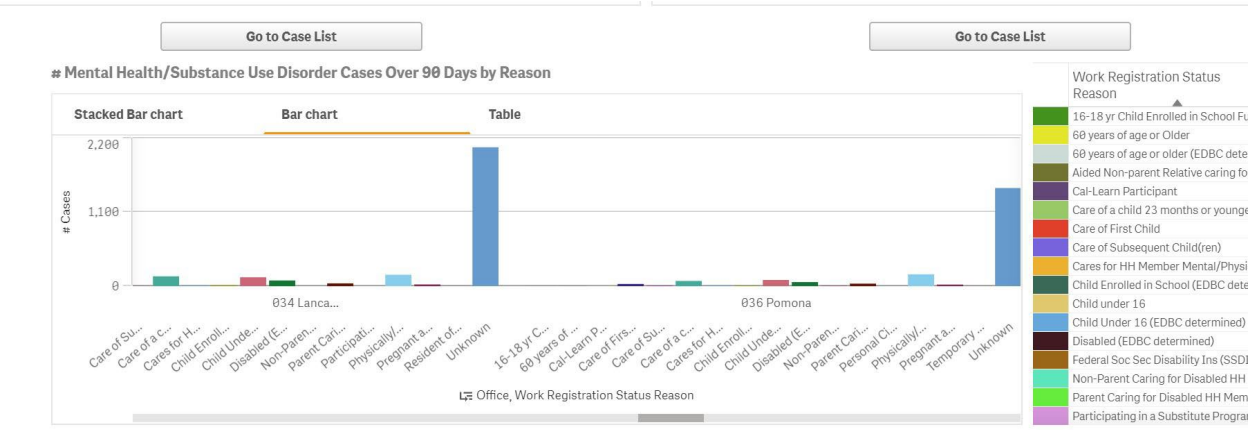
Chart sizing is very important, and QLIK Sense will automatically scale the charts to conform to the available screen space or monitor scaling options. On screens with lower resolution or DPI settings, QLIK may automatically adjust the chart to show only the key components, potentially hiding items such as legends, scroll bars, or axis and value labels.

Forcing these objects to appear in QLIK Sense is not always possible and can have adverse effects on the other chart elements. As an example, forcing a scrollbar may eliminate the dimension labels on the axis as the screen size decreases, rendering the chart more difficult to understand. QLIK's default scaling approach means that the most critical aspects of a chart will remain visible, even as the screen size shrinks.

For example, in OBIEE, the bar chart for Mental Health/Substance Use Disorder Cases Over 90 Days by Reason shows all offices reason code bars forced to shrink down to display all values. Even on a large monitor, this chart is hard to see and interact with:



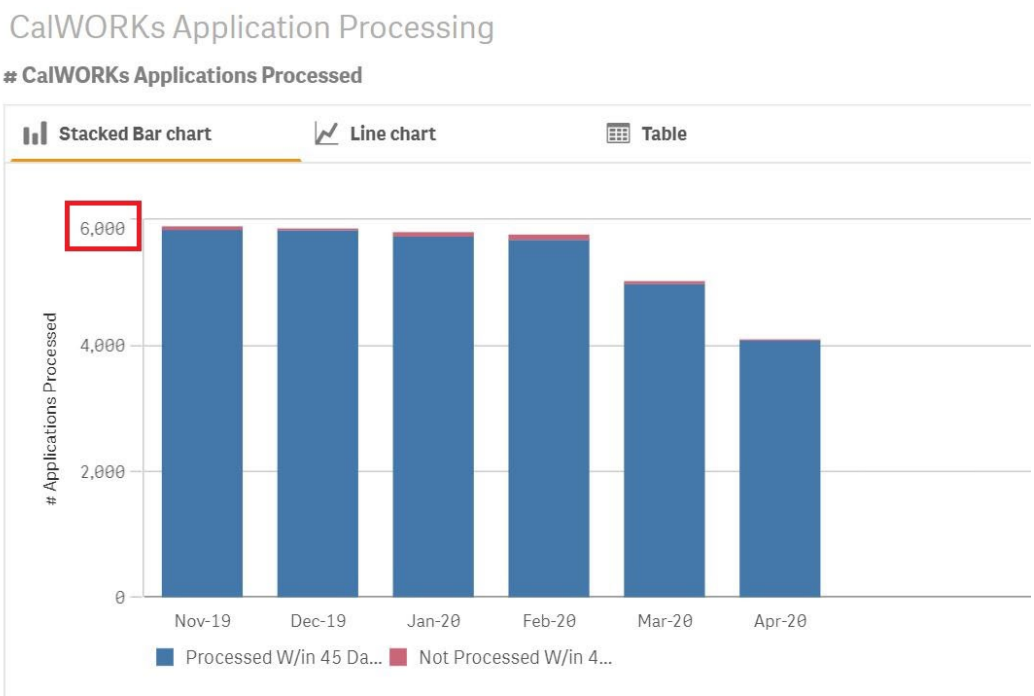
However, in QLIK, the default bar chart settings will apply a scroll bar to x-axis allow you to scroll through the offices to see all values while still being able to interact with the data:



Having a large screen or higher DPI settings allows more values to appear while keeping a usable sized screen area for interacting with the data.

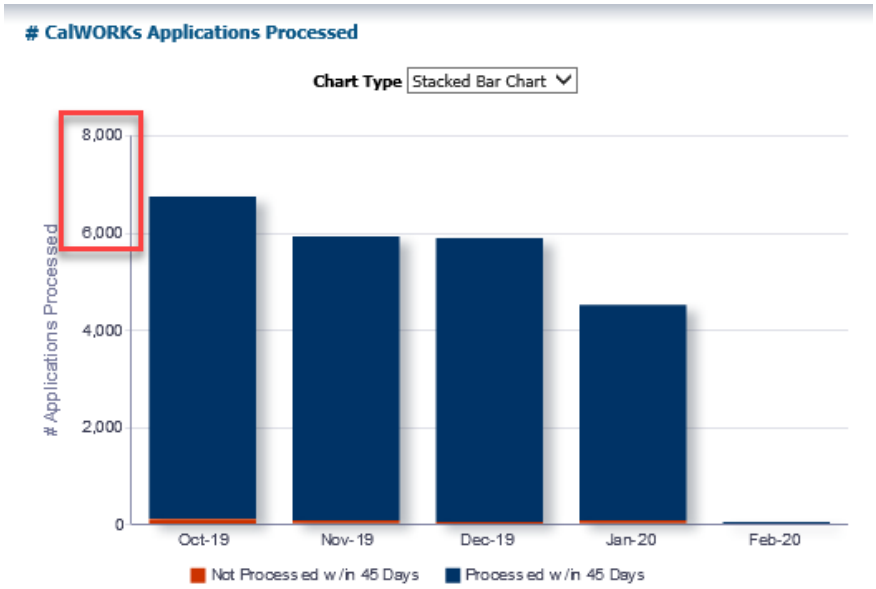
7. Scaling

Y-axis will not be on a fixed scale and will adjust based on the most accurate representation of the data – so scale may be higher or lower than OBIEE. QLIK is UI responsive so depending on the selection of data, the Y-axis will update appropriately.



i. OBIEE has a fixed Y-axis.

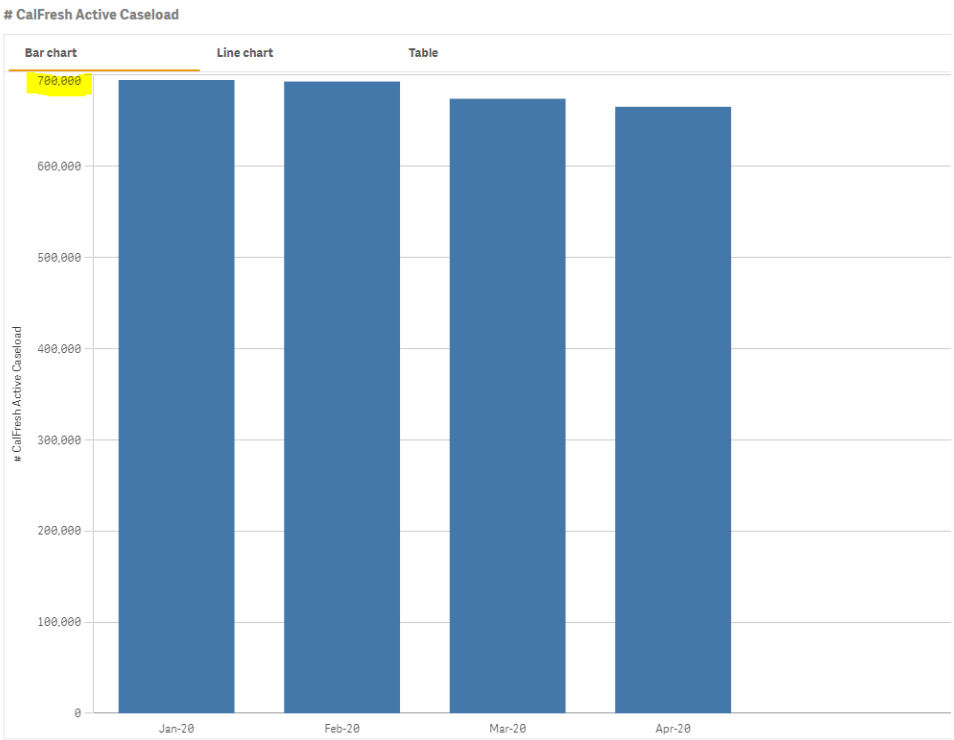
<u>OBIEE Example:</u>



8. Chart values will not be abbreviated

In QLIK, values on chart will be displayed in whole numbers and not reported with a K distinction

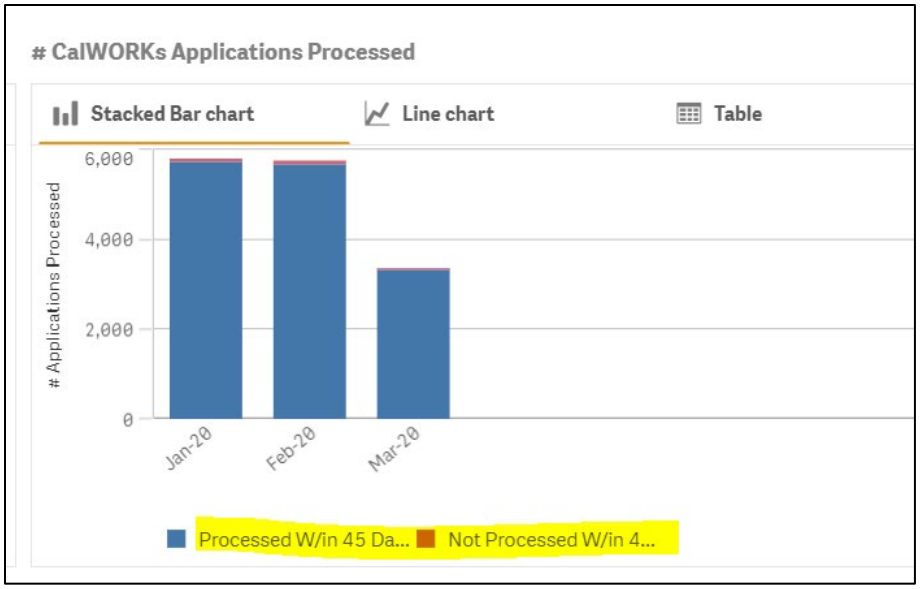
For example, QLIK displays hundreds of thousands on the Y- axis.



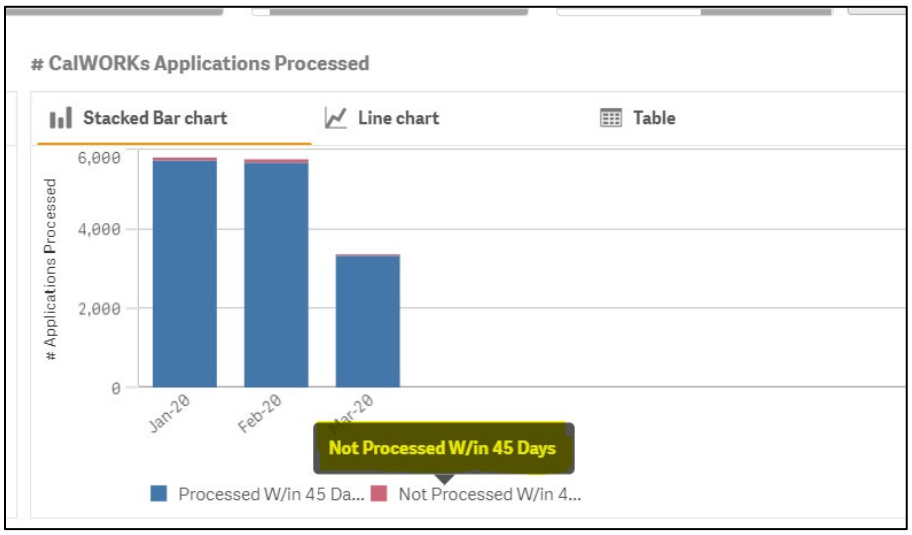
However, in OBIEE, this would be abbreviated with K:

9. Chart Legend Text

QLIK will only display up to the 27th character in length text. For example:



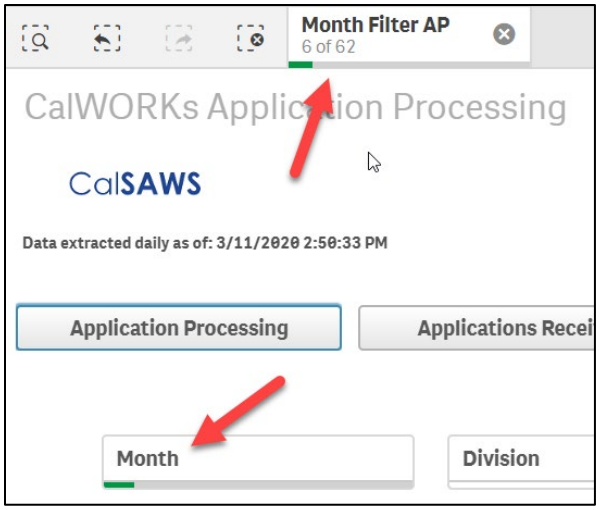
However, if you move the mouse over, all characters are displayed (https://support.qlik.com/articles/000081071).



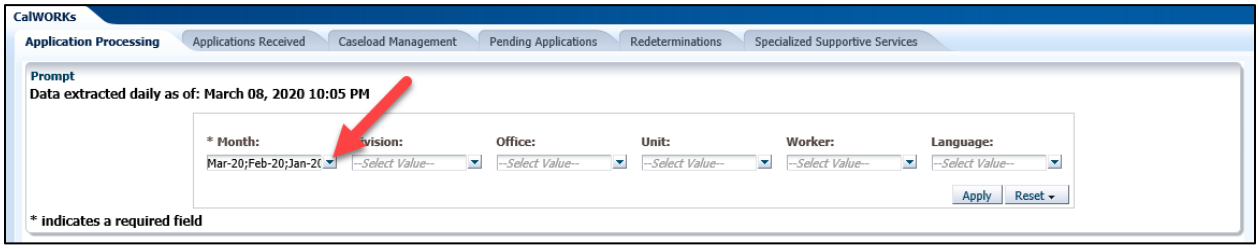
10. Date Filter

a. The Month filter will always have the label "Month" displayed on it even after a Month has been selected (as this is native QLIK functionality). Once a month has been selected, the selected Month will be displayed on the top filter Bar within QLIK. Compared to OBIEE, where the Month filter will display the Month that has been selected in the Filter itself. (This behavior occurs across all filter and data selections)
b. If a particular date (Month-Year) does not exist in the data source, the Month will not be displayed in the Month Filter. please refer to Filter Behavior for more information

<u>QLIK Example:</u>



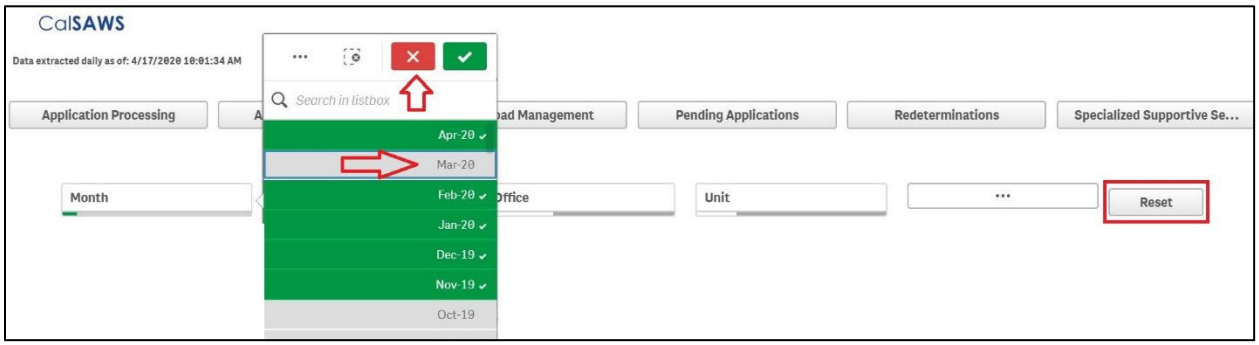
OBIEE Example:



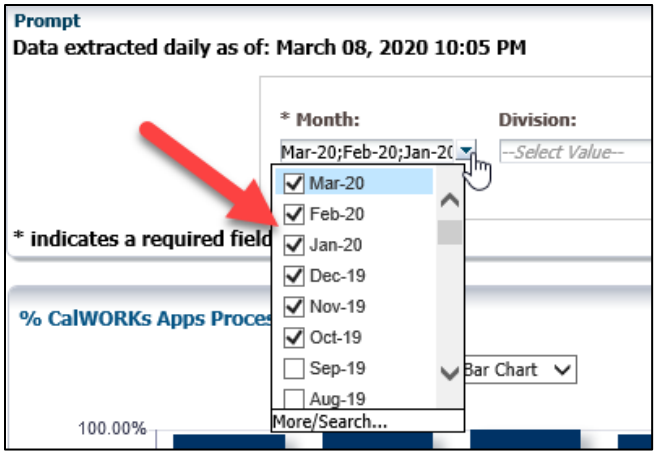
11. Filter Apply

In OBIEE there is an apply button to apply the Month Filter selection whereas in QLIK there is a green check mark to apply the month selection. Selections in QLIK can be removed individually by selecting the individual value in the filter. Filters can be reset by clicking the red X at the top bar filter or entirely by clicking the Reset button next to the filter.

QLIK Example:



OBIEE Example:

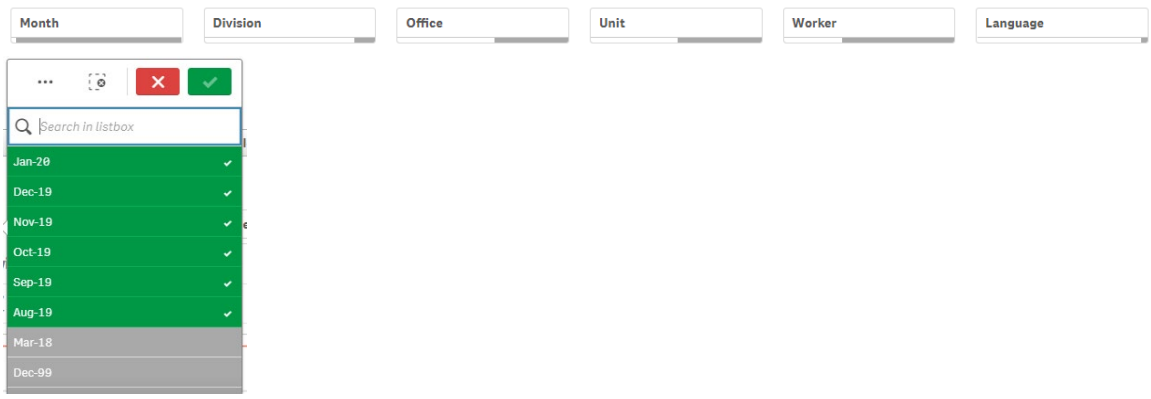


12. Filter Behavior

<u>Selection</u>

In QLIK, filters and dropdowns show associated values and checkmarks. See *Color Guide Key* below for further information.

<u>QLIK Example:</u>

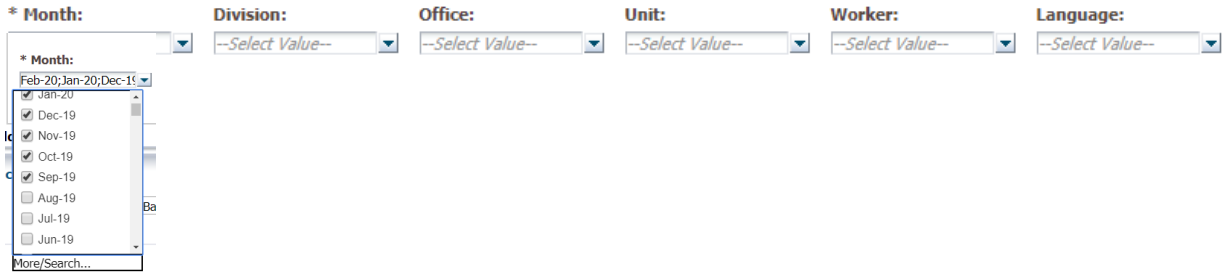


Color Guide Key

Colors Used for Different States	
Color	State
Green check	Selected
White	Possible
Light gray	Alternative
Dark gray	Excluded
Dark gray with a check mark	Selected excluded

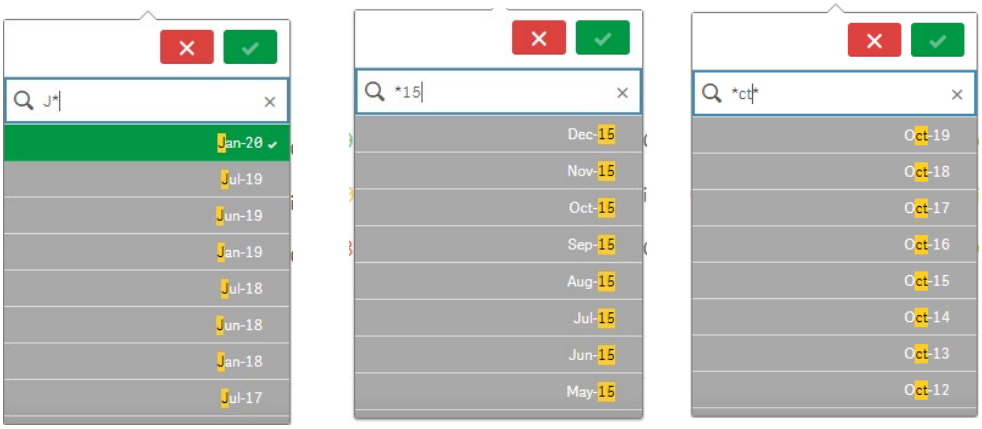
OBIEE will have checkboxes in the dropdown

<u>OBIEE Example:</u>

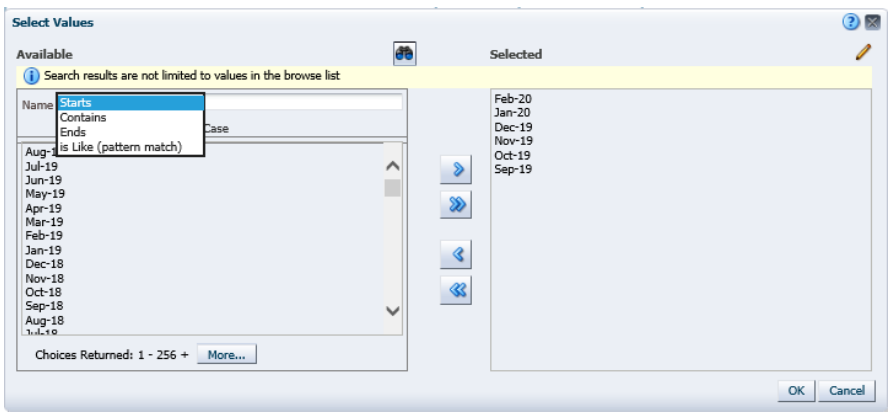


Filter Behavior for "Starts," "Contains" and "Ends"

In QLIK, users can perform this at the top level of the search using asterisks in place



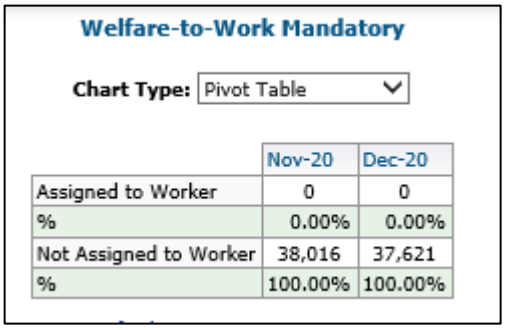
ii. in OBIEE, Users need to go into the "More/Search…" level to perform these searches



13. Chart Behavior

If no data exists for the selected filters, the charts will display without data for the excluded field value.

OBIEE Example:



	Nov-20	Dec-20
Assigned to Worker	0	0
%	0.00%	0.00%
Not Assigned to Worker	38,016	37,621
%	100.00%	100.00%

QLIK Example:

Pivot table | Stacked Bar chart

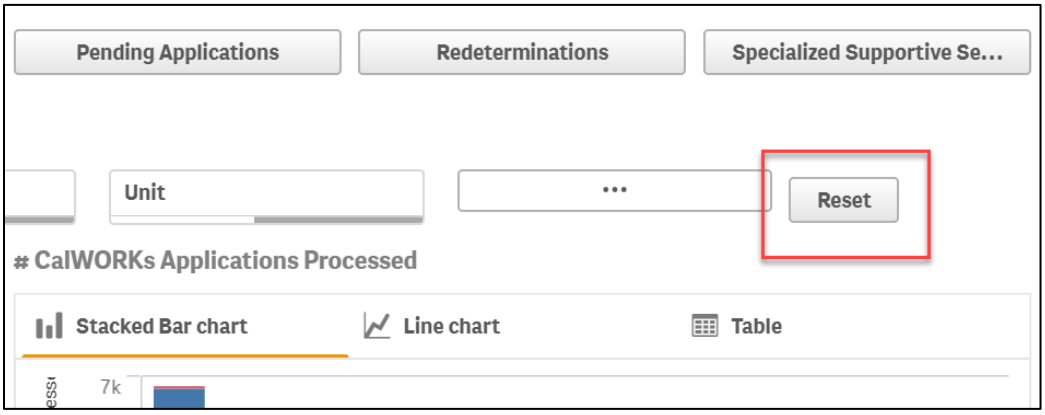
Mandatory Reason | Month | Values

	Nov-20		Dec-20	
	# Cases	%	# Cases	%
Not Assigned to Worker	38,016	100.00%	37,621	100.00%

14. OBIEE Refresh/ QLIK Reset

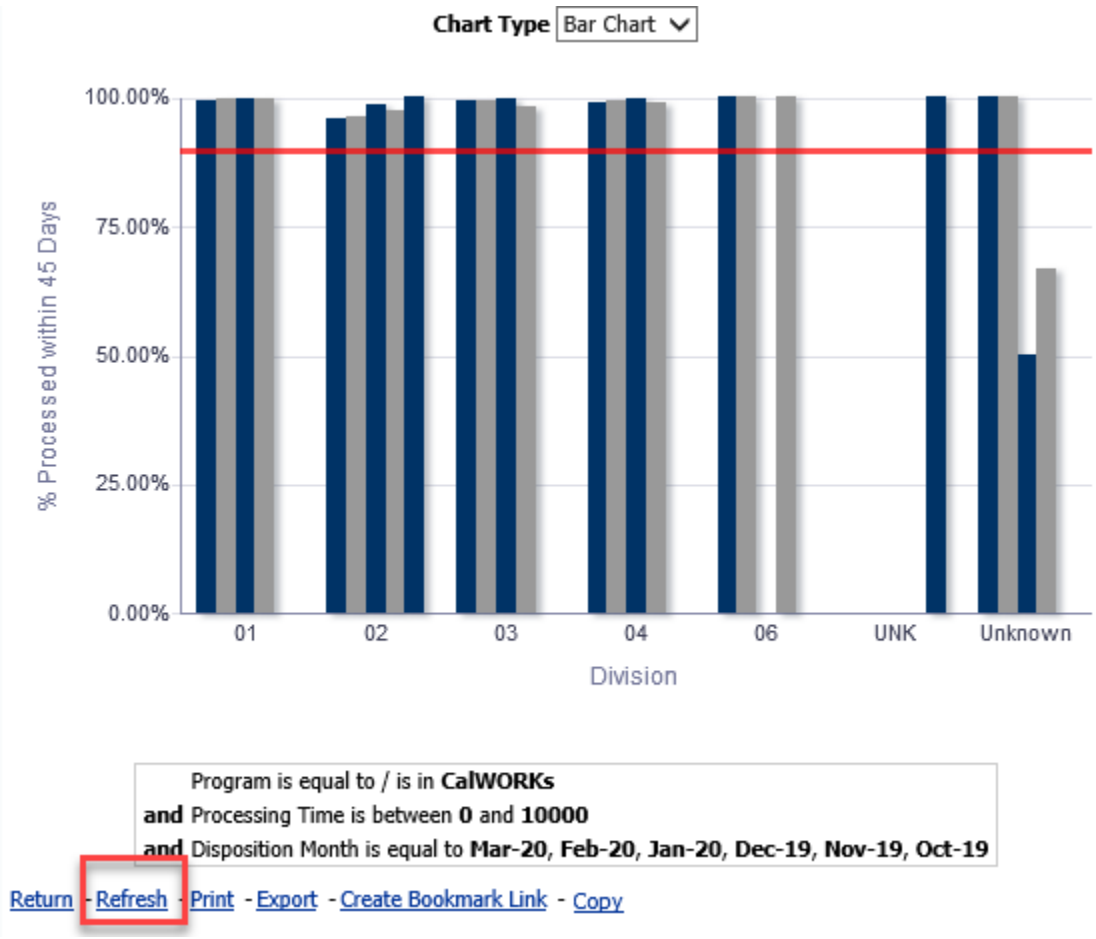
The OBIEE "Refresh" button is now titled "Reset" in QLIK. The "Reset" button is in the top right corner of the dashboard.

<u>QLIK Example:</u>



iii. Refresh button was at the bottom of every chart.

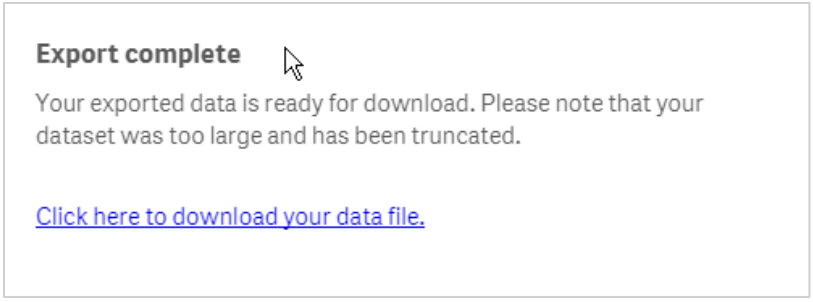
<u>OBIEE Example:</u>



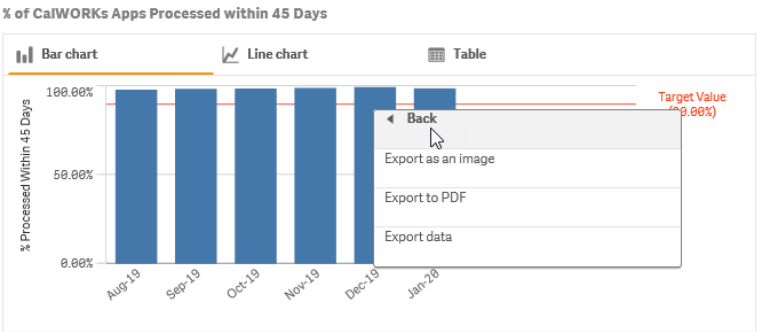
15. Exporting Charts

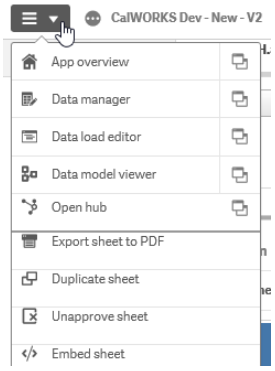
QLIK will not show download capabilities in Excel, PowerPoint, Web Archive, and Data (CSV, Tab Delimiter Format, and XML Format) like OBIEE does. In QLIK, export is available for PDF, Image, and Excel. To export, right click on a chart, then select chart type, then select export, and select your export option, or to export to PDF click the hamburger menu on the left-hand side and select "export sheet to PDF".

Important Notes: There is no direct to csv option from QLIK Sense. One would have to export the data into excel, open the document, then save the file as a csv. Additionally, there is a 1,000,000-row limit in excel exports. Rows beyond the limit will be truncated, and the user will be met with this screen confirming:



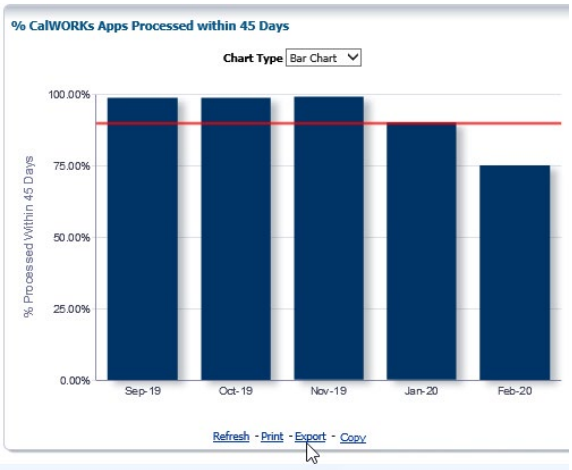
QLIK Example:

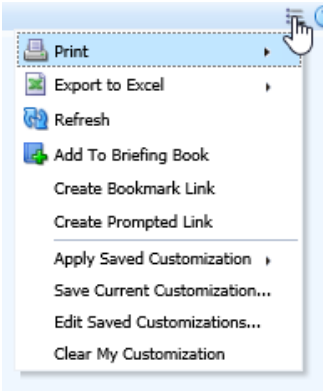




To export in OBIEE, click the export button at the bottom of the chart.

OBIEE Example:





Additionally, in QLIK, you can duplicate the sheet or create a story for a more interactive PowerPoint like feel. For more information about sheet duplication and creating a story, please see **QLIK Menus and Navigation** in this document, sections 3 and 4.c.

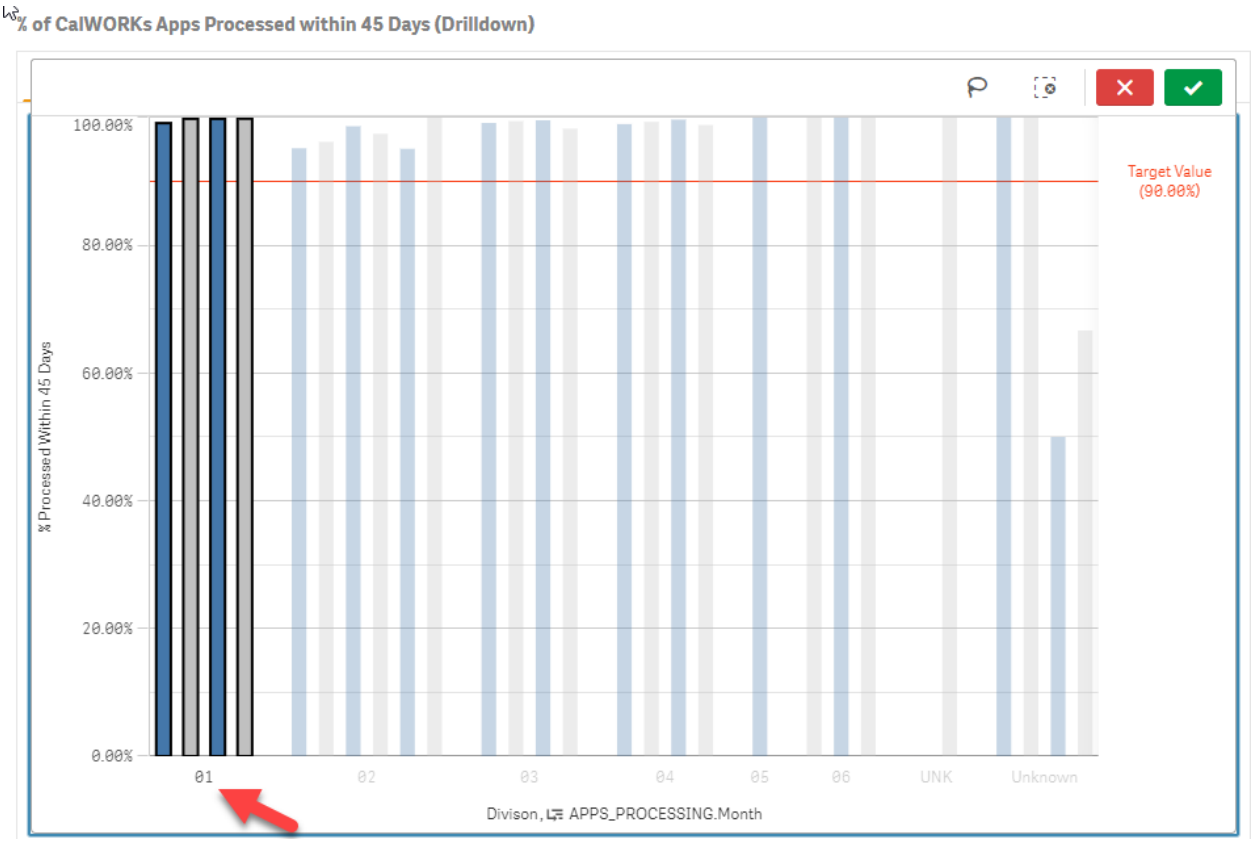
Exports from Dashboards will not have any data or chart transformations. All values and fields will be exported directly from the chart and not subject to rounding or omission, etc.

16. Drill Downs and Levels (Month / Division)

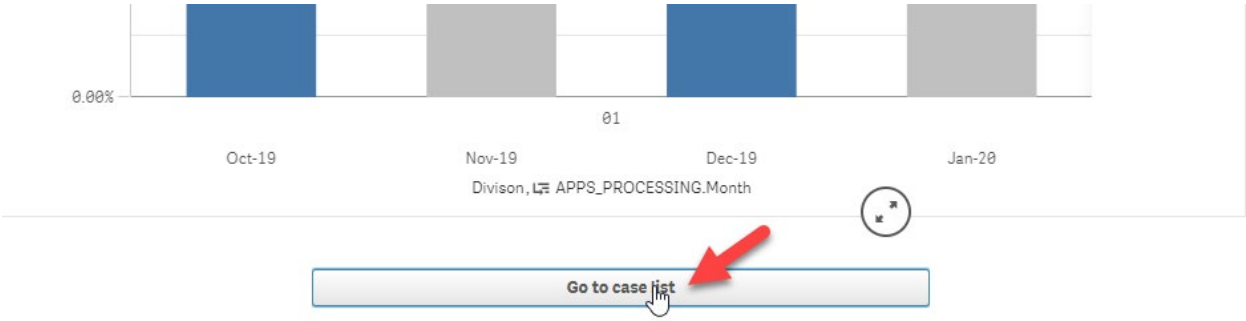
QLIK's UI is responsive which makes drill down easy. To drill down to month/division click a division from the bottom charts and all data on the data dashboard will automatically be updated. From there, you can then select the "Go to Case List" button on the bottom of the dashboard.

QLIK Example:

Division Drill Down Example - QLIK



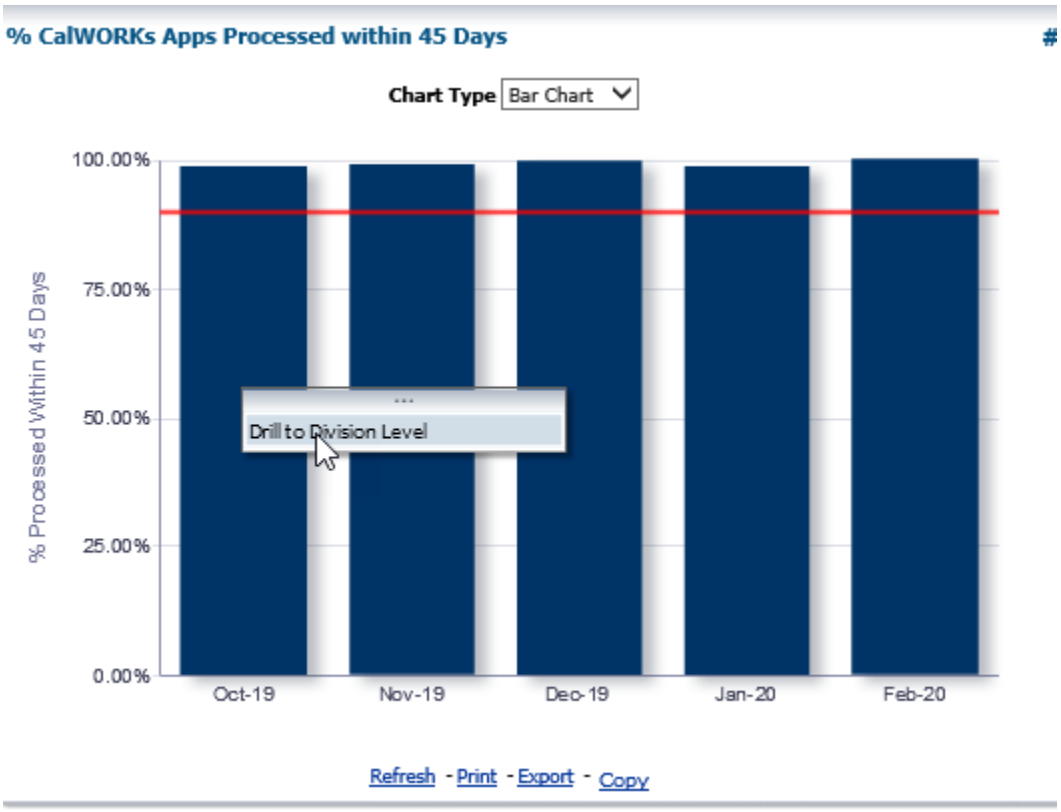
Case List Drill Down Example - QLIK



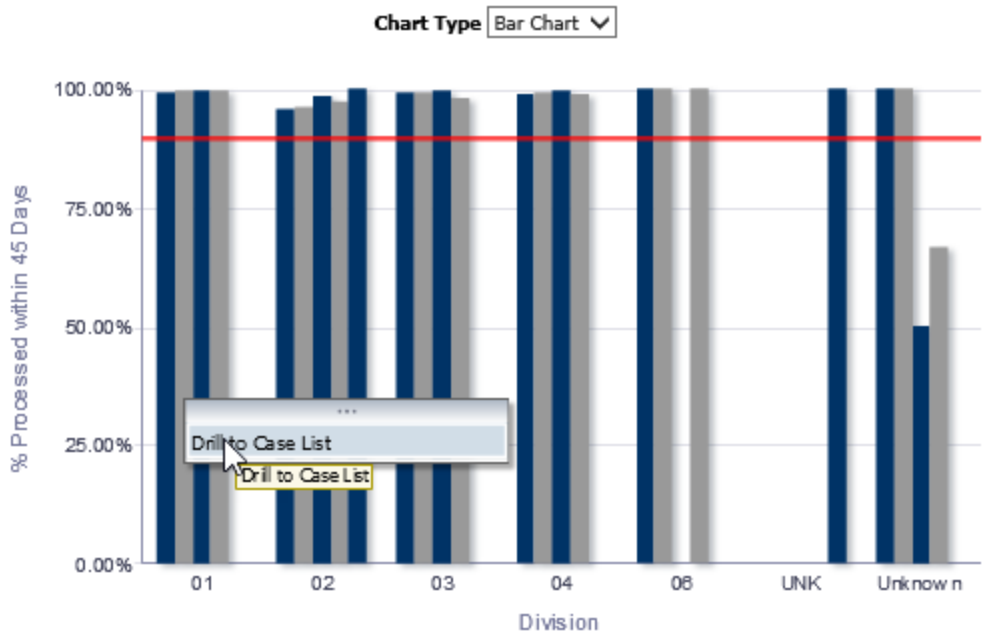
To drill down in OBIEE, right click on the graph and continue to right click on the graph until you drill down to the desired level.

<u>OBIEE</u>

Division Drill Down Example - OBIEE



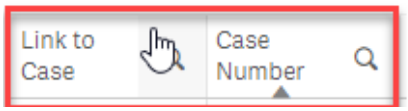
Case List Drill Down Example - OBIEE



17. Case Number Links

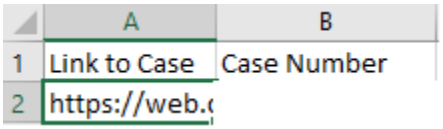
There will be 2 Case Number fields in QLIK, one case number will be for the case number link and another for the actual fields.

QLIK Example:



iv. OBIEE only displays one case number.

Upon export of the case list with the 'Link to Case' field, the underlying hyperlink will export as opposed to the Case Number. The Case Number field is typically to the right of the Link to Case field and will export and display as expected.



18. Sorting of Case Number

In OBIEE case number is sorted numerically and then alphabetically. In QLIK alphanumeric values are sorted in a natural sort order, where numerical parts are sorted based on their entire numerical value rather than per digit. In QLIK, sorting happens alphabetically first and then numerically

19. Pivot Table Field Order

QLIK will alphabetize fields in Pivot table and will also use natural sorting method.

QLIK Example:

	Care of a child 23 months or younger	Care of First Child	Care of Subsequent Child(ren)	Cares for HH Member Mental/Physically Impaired	Child Enrolled in School (EDBC determined)
002 Glendale	15	10	1	5	1
003 Pasadena	22	10	4	2	2
004 El Monte (San Gab. V. Serv. Center)	39	14	12	10	11
005 Belvedere	18	11	4	3	9
006 Cudahy	47	7	5	11	16
007 South Special	-	-	-	-	-
008 Southwest Special	-	-	-	-	-
011 East Valley	22	24	2	4	12
012 Exposition Park Family Service Center	66	30	4	1	12

OBIEE Example:

Office	16-18 yr Child Enrolled in School Full Time	60 years of age or Older	60 years of age or older (EDBC determined)	Aided Non-parent Relative caring for at risk child	Cal-Learn Participant	Care of First Child	Care of Subsequent Child(ren)	Care of a child 23 months or younger	Cares for HH Member Mental/Physically Impaired	Child Enrolled in School (EDBC determined)	Child Under 16 (EDBC determined)	Child under 16
002 Glendale			1			10	1	15	5	1	19	
003 Pasadena	1		1			10	4	22	2	2	17	
004 El Monte (San Gab. V. Serv. Center)		1	1		1	14	12	39	10	11	66	

20. Total Row is displayed at top and total column displayed left most

21. Extra ID column in Case Lists

In QLIK, total row count is displayed at the top rather than the bottom so that users do not have to scroll to the bottom to see the total row count. Likewise, total column is displayed as the left most column for the same reason.

22. Case List extra column

Some case lists will contain an extra column (PGM_ID, ID, or PGM_APP_ID) that is used to display all records that fit the filter criteria. By default, QLIK will hide duplicate records. To display each instance of a record and match the count shown on the Charts, an extra field must be added to the case list. The field is displayed in QLIK and not in OBIEE due to OBIEE's ability to hide specific columns (i.e., PGM_ID, ID, PGM_APP_ID). QLIK will not hide columns but will still display the records.

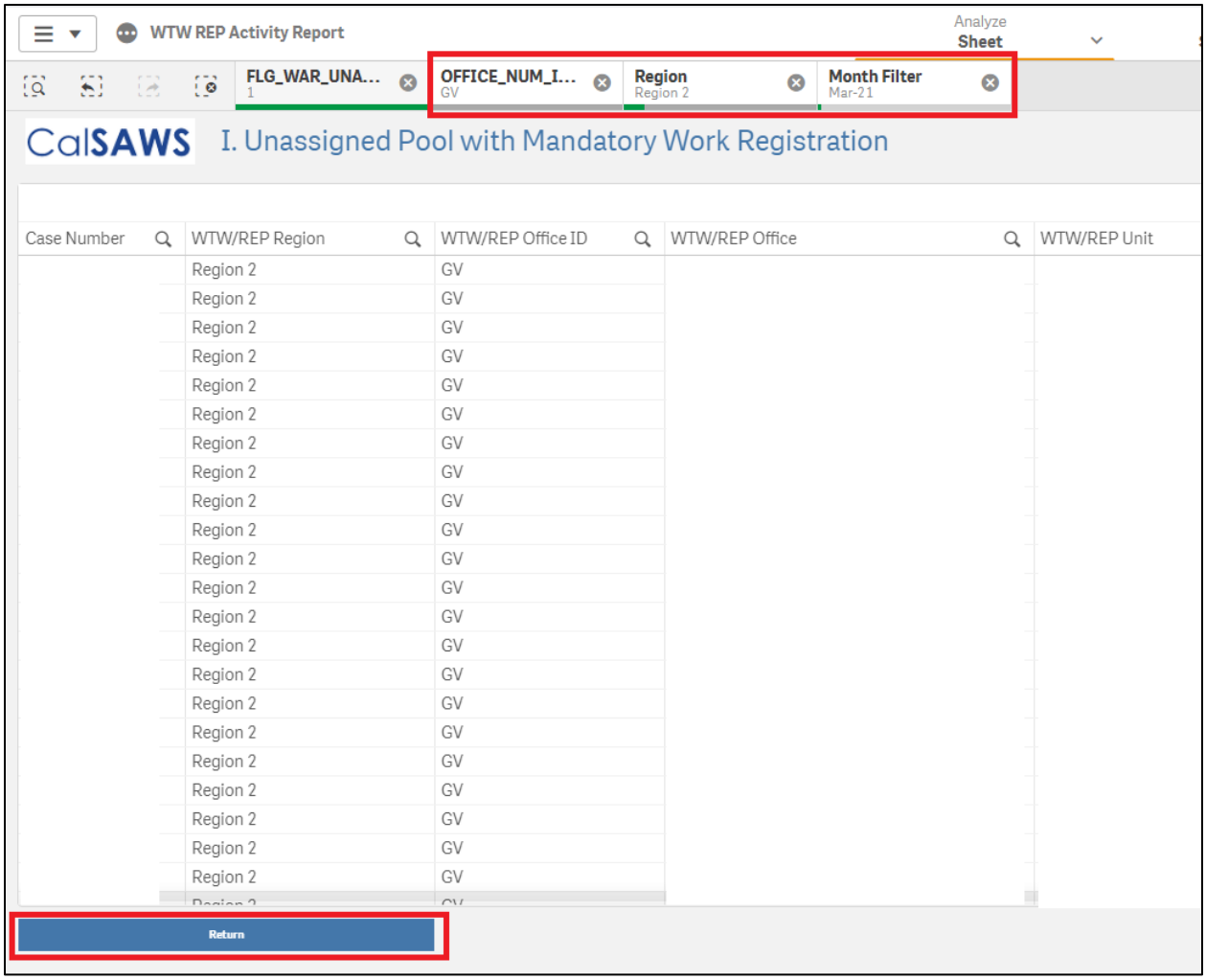
This field is displayed in QLIK and not in OBIEE due to OBIEE's ability to hide specific columns (i.e., PGM_ID, ID, PGM_APP_ID). QLIK does not hide columns but still display the records.

23. Case List Return Button

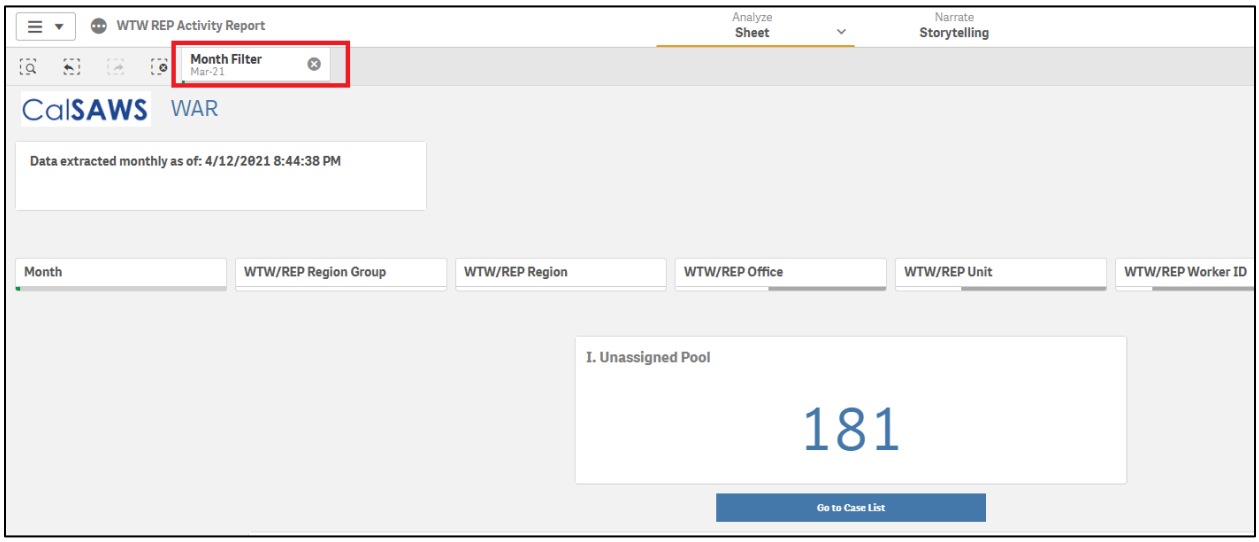
On each case list sheet there is a return button below the case list to return you to the main dashboard sheet you just came from. Clicking the return button to return to the main dashboard sheet will strip any custom filters from your filter bar and reset you back to the default filters for that sheet.

For example:

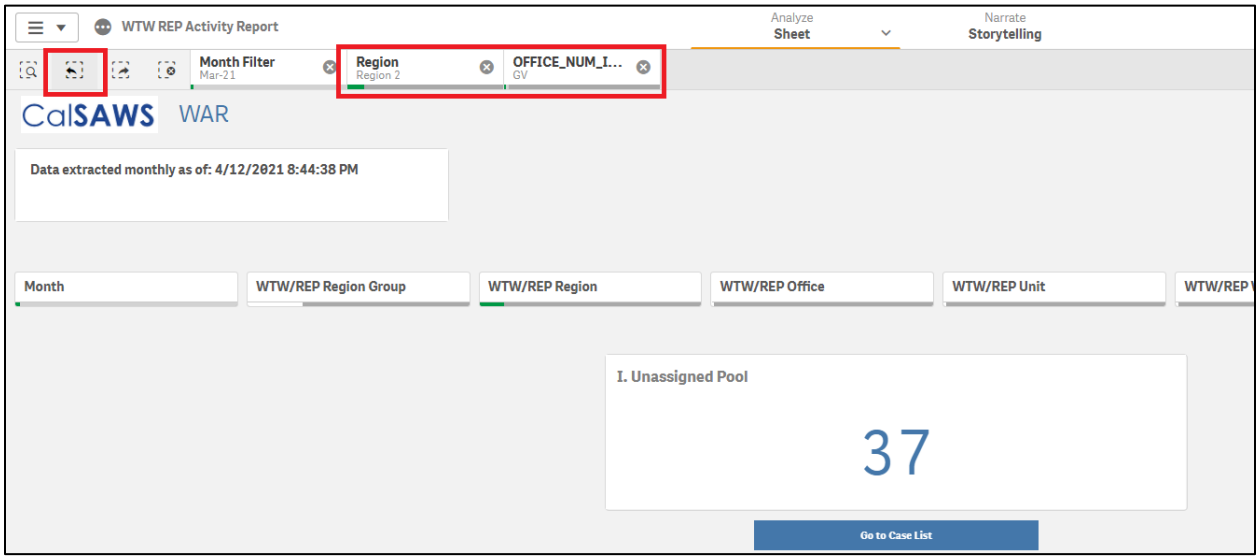
If you appeal an office number filter and region filter, then click to look on the case list for the Unassigned Pool with Mandatory Work Registration KPI, you'll be directed to the case list for that with filters still in place and listed at the top in the filter pane:



If you click the return button on this case list sheet to go back to the WTW REP Activity Report Dashboard, it will remove your custom filters of Office number and Region and reapply the default filter of most current month:



If desired, to restore your custom filters, just use the filter navigation bar at the top (after you have returned to the main dashboard) to reapply the last filter values you had set:



For more information on using the filter navigation bar, please see the above section “QLIK Menus and Navigation” -> “Filter Bar”.

Report Formatting Standards

1. Report Title

Report Title should follow this standard:

In Newstand
County CODE_Report Name_P-PGM Code_A-Aid Code_RPT Month(MMDDYYYY)_Report Run Date(YYYYMMDDHHMMSS).xlsx

In Sys6
Report Name PGM Code/AID Code Date (MM-DD-YYYY)

2. Date Formatting

Date formats should be represented similarly across all reports.

- The suggested format is MM/DD/YYYY for daily values or MM/YYYY for monthly.
- It is recommended that timestamp columns it should be the same format with HH:MM TT (12-hour clock) included for ease of use.
- Run Dates for the titles of the reports should be in this format MMM-DD-YY HH:MM TT

3. Expected Variance Between Source & Target Output

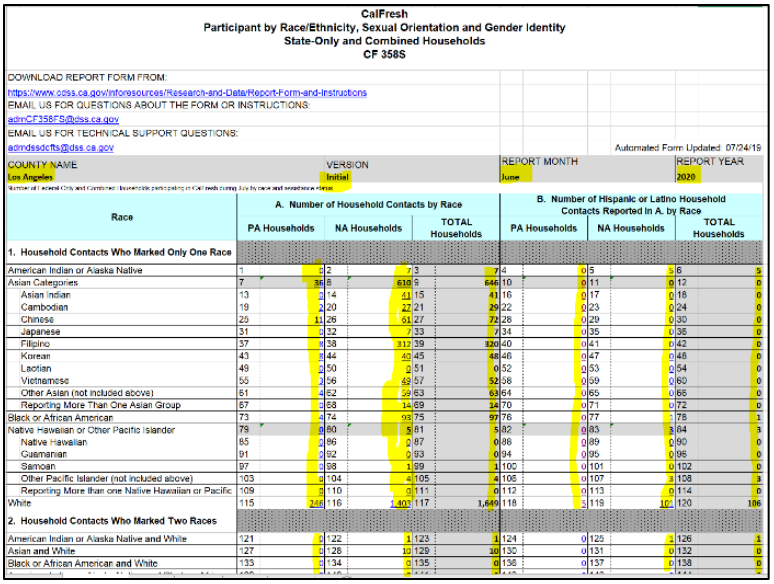
In conjunction with following best practices, data types in reports should match the source data wherever possible. Below is a list of expected differences within the Source and QLIK Sense Reports

- Null values appear as '-' (not blank spaces).
- Zeros will appear as zeros (not blank spaces).
- Aggregations will appear as containing Null values and Zeros. These aggregations can typically be found on summary pages where there is no data present in the RDS table
- When there is no data in a table that has no RDS data present, it should appear as completely blank and will include the template with column data unless there are any type of aggregations included. Please ask the developer for clarification on this.
- Time or date-based strings will be converted to time or date format and will be aligned top and left.
- Strings will remain strings (including '09' county code as '09' instead of '9').
- Measures will be reported as numbers and aligned top and right.
- Numbers previously or erroneously represented as strings should be reported as numbers.

4. State Summary Reports

Formatting for existing state summaries within reports will only be formatted in the content (*highlighted in yellow*) being fed from data source (*see image below*):

- Font Type: Calibri
- Font Size: 12
- Alignment for numeric values: Top Right
- Font Color: not changed and kept as it exists in the form
- Font Bold: not changed and kept as it exists in the form



CalFresh
Participant by Race/Ethnicity, Sexual Orientation and Gender Identity
State-Only and Combined Households
CF 358S

DOWNLOAD REPORT FORM FROM:
https://www.cdss.ca.gov/inforesources/Research-and-Data/Report-Form-and-Instructions
EMAIL US FOR QUESTIONS ABOUT THE FORM OR INSTRUCTIONS:
admCF358FS@dss.ca.gov
EMAIL US FOR TECHNICAL SUPPORT QUESTIONS:
admdssdcfts@dss.ca.gov

Automated Form Updated: 07/24/19

COUNTY NAME	VERSION	REPORT MONTH	REPORT YEAR
Los Angeles	Initial	June	2020

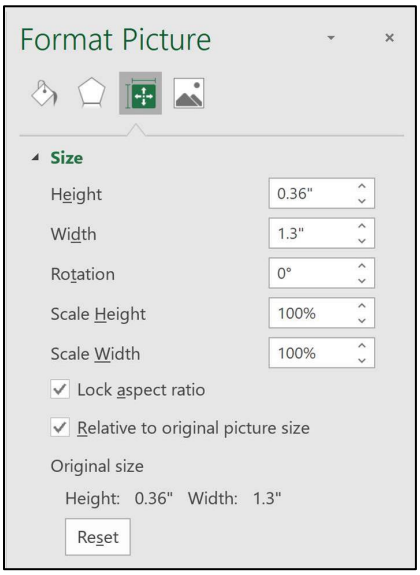
Number of Unique Only and Combined Households participating in CalFresh during July by race and ethnicity status

Race	A. Number of Household Contacts by Race						B. Number of Hispanic or Latino Household Contacts Reported in A. by Race					
	PA Households		NA Households		TOTAL Households		PA Households		NA Households		TOTAL Households	
1. Household Contacts Who Marked Only One Race												
American Indian or Alaska Native	1	0	2	7	3	7	4	0	5	5	6	5
Asian Categories	7	36	8	610	9	646	10	0	11	0	12	0
Asian Indian	13	0	14	41	15	41	16	0	17	0	18	0
Cambodian	19	2	20	27	21	29	22	0	23	0	24	0
Chinese	25	11	26	61	27	72	28	0	29	0	30	0
Japanese	31	0	32	7	33	7	34	0	35	0	36	0
Filipino	37	8	38	312	39	320	40	0	41	0	42	0
Korean	43	8	44	40	45	48	46	0	47	0	48	0
Laotian	49	0	50	0	51	0	52	0	53	0	54	0
Vietnamese	55	3	56	49	57	52	58	0	59	0	60	0
Other Asian (not included above)	61	4	62	59	63	63	64	0	65	0	66	0
Reporting More Than One Asian Group	67	0	68	14	69	14	70	0	71	0	72	0
Black or African American	73	4	74	93	75	97	76	0	77	1	78	1
Native Hawaiian or Other Pacific Islander	79	0	80	5	81	5	82	0	83	3	84	3
Native Hawaiian	85	0	86	0	87	0	88	0	89	0	90	0
Guamanian	91	0	92	0	93	0	94	0	95	0	96	0
Samoan	97	0	98	1	99	1	100	0	101	0	102	0
Other Pacific Islander (not included above)	103	0	104	4	105	4	106	0	107	3	108	3
Reporting More than one Native Hawaiian or Pacific	109	0	110	0	111	0	112	0	113	0	114	0
White	115	246	116	1,403	117	1,649	118	5	119	101	120	106
2. Household Contacts Who Marked Two Races												
American Indian or Alaska Native and White	121	0	122	1	123	1	124	0	125	1	126	1
Asian and White	127	0	128	10	129	10	130	0	131	0	132	0
Black or African American and White	133	0	134	0	135	0	136	0	137	0	138	0

5. NPrinting Logo

Logo Formatting:

- Alignment: Left and Center
- Height: 0.36”
- Width: 1.3”
- 125 by 34 px
- Location at cell A1



6. NPrinting Header Title Formatting

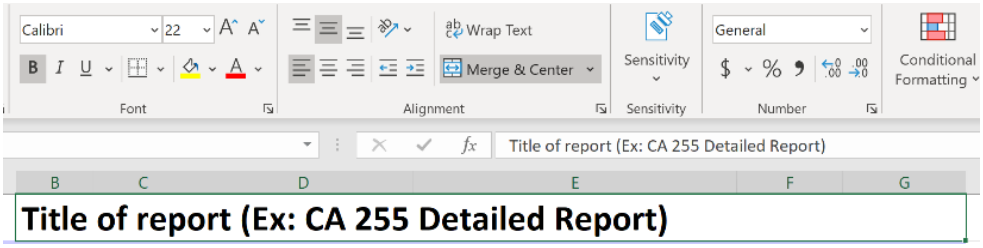
Font:

- Type: Calibri and Bold

- Size: 22
- Row Height: 28.5 (auto fit to height of font size)
- Column Width: 18.86

Alignment:

- Left and Center
- Location: Start at B1
- Merge cells to expand to the number of cells to view the main title



7. NPrinting Header Subtitle Formatting

Formatting for "Scheduled" reports headers will only include the following report dates (*see image No.2 below*):

- Row 2 → <County Name> (**<u>Note</u>**: County Name is listed without preceding label)
- Row 3 → Run Date: <Report Generation Date>
- Row 4 → [*match source report date label (see note 8/12/2021 below)*]: <Report Period>
    - <u>Important</u>: Scheduled reports will not include Begin Date and End Date
    - **<u>Note 8/12/2021</u>**: The label for the header date should simply match to source legacy report. (*see image No.1 below*)

Image No.1

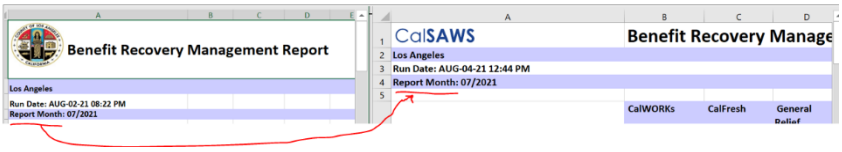
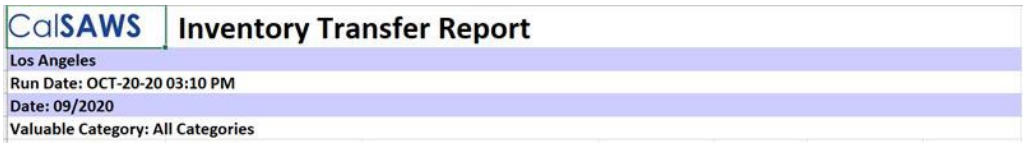


Image No.2



Font:

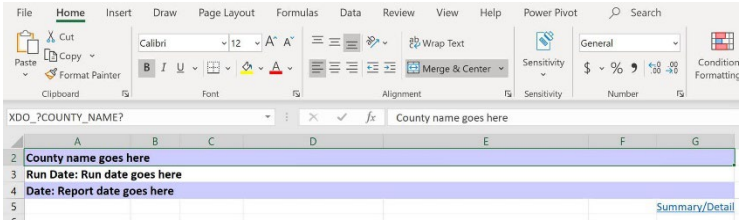
- Type: Calibri and Bold
- Size:12

Row Height:

- Auto fit to height of font size

Alignment:

- Bottom and Left
- Location: Row A2 for county name, Row A3 for Run Date and Row A4 for Report Period
- Merge Across to expand the cell headers across the report detail section



8. Detail Data

Formatting for all data within the Detail Section of each report

- Column Headers should be set to Calibri Bold Size 12
- Detail Data should be set to Calibri Size 12
- Alignment
  - Top left for text – Dimensions and/or Attributes (descriptions, names, case numbers...)
  - Top right for values and measures (calculations, amounts, …)
    Note: the data types on the dimensions should not be taken into consideration as some dimensions in nature have int, bigint.
- Word-wrap is disabled by default but may be enabled to aid in readability in some cases.
- There is no set standard for the required width or height of a cell other than it be wide enough and tall enough to comfortably display content.
  - Minor variations in size should not hinder the consumption of the report and thus should not be considered defects.
- There may be small differences in hue or color of certain text
  - An effort will be made to leave text as the default colors per Excel, but minor variances between versions may occur.

9. Sorting of Case Numbers

Natural sorting will be applied to the Case Numbers where basically QLIK looks at it as Character Alphanumeric value. When natural sorting happens on a character value it looks at the first block of values in characters or numeric and the sorting begins in ascending order as the sorting order will be set on Auto.

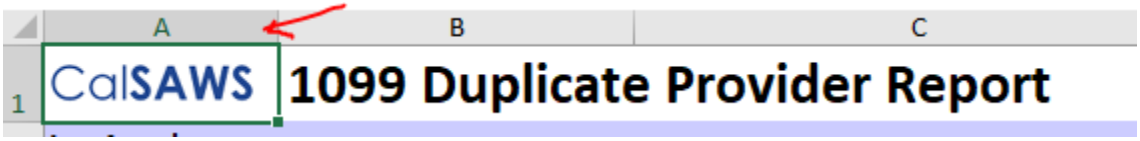
For example, the values LA019 vs. LA11 the second one will be sorted first or another example of a set of alphanumeric values L0C1111, L0C1111, L0CA222 will be order in ascending based on the block values of alpha or numeric. The natural sorting will view the order as alpha then numeric then alpha then numeric.

In the example below the value of TO71C16 is sorted in this position due the fact that natural sorting looks at the first alpha block of – T – then the numeric value of – 071 - as the second block.

T00E751
T00E751
T561802
T561802
T656177
T656177
T071C16
T071C16
T03FBD8

10. Report on-open default focus location

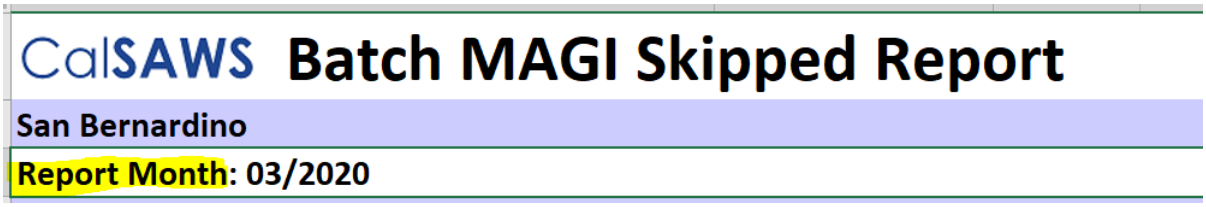
When open any sheet in the report the default focus location for all sheets should be cell A1



IMPORTANT: This should be applied to all reports and going forward starting on Release H as of 5/17/2020

11. Report date subtitle

The report date should match to the legacy report subtitle with its corresponding naming depending on the report date as either Report Month, Report Week, Report Date, or any other date subtitle from the original OBIEE excel template of the legacy report.



12. Complex formulas in excel

Complex and macro formulas in excel to manage dynamic totals or other calculations will be limited to excel limitations and functionality.

13. NPrinting Upgrade – Formula Change

It was identified that 35 reports (44 templates) were impacted by the NPrinting upgrade to May 2021 SR4 Version: 21.14.8.0.

The change that was implemented was recommended by QLIK as a best practice, which included changing the formula for all totals that are calculated based off a dynamic range (i.e., SUBTOTAL(9,C:10,C68993). Anywhere this is being done, the tables were turned into Excel table objects

and the cell references for these formulas was changed to reference the name of the table and the respective column (i.e. SUBTOTAL(9,Table1[Column1])). The result of doing so enables user to readjust the size of the table output using a small indicator at the bottom right corner, which may cause the report to look different than before (see below):

M	N	O	P	Q	R	S
22	19DP38AE1C	-	$0.00	$1,040.21	-	$1,040.21
22	19DP38AE19	-	$0.00	$1,040.21	-	$1,040.21
22	NO WORKER	-	$0.00	$1,040.21	-	$1,040.21
22	NO WORKER	-	$0.00	$1,147.20	-	$1,147.20
22	19DP38AI0C	-	$0.00	$634.21	-	$634.21
22	19DP38AI0C	-	$0.00	$1,040.21	-	$1,040.21
22	NO WORKER	-	$0.00	$882.82	-	$882.82
22	NO WORKER	-	$0.00	$882.82	-	$882.82
22	NO WORKER	-	$0.00	$1,040.21	-	$1,040.21

The following reports were impacted by this change:

Batch RE Mixed Household Exception Report
Cal-Learn Performance Measures, Supportive Services, Bonuses and Sanctions Report
MEDS Critical ZZZ Alerts 3 Months Report
CA 237 CW Line 8 Backup Report
Cal-Learn Caseload Activity Report
CA 255
DHCS CMS Performance Indicators Master Data Request
MAGI Discontinuance Report
WTW/REP 30 Day Delinquent Report
DPA 482
WTW Plan Report
CalFresh Disaster Issuance Daily Report (report renamed to CalFresh Disaster Services Daily Report, see AN-1880)
CalFresh EBT Production Reconciliation Report
Cash EBT Production Reconciliation Report
DCFS Child Support Trust Balance Report
DCFS Payment Status Daily Report
Foster Care Facility – GH and FFA Report
Integrated Child Care Service Payment Detail Claiming Report (Monthly)
Integrated Payroll Foster Care Issuance Detail Claiming Report By Case
Meals and Lodging Vendor Report
Main Payroll Benefit Issuance Direct Deposit Register
Main Payroll Benefit Issuance Direct Deposit Summary
Main Payroll Benefit Issuance Warrant Summary
Main Payroll CalFresh Issuance Summary

Nutrition Benefit EBT Production Reconciliation Report
Non-Relative Legal Guardian Unduplicated Child Count Report
CA 237 KG-F
CA 237 KG
CA 253
CA 800 CCR RIA Report
CA 800 ARC
SOC 808 Backup Report
STAT 45
STAT 47
RS 50

Release C specific Release Notes

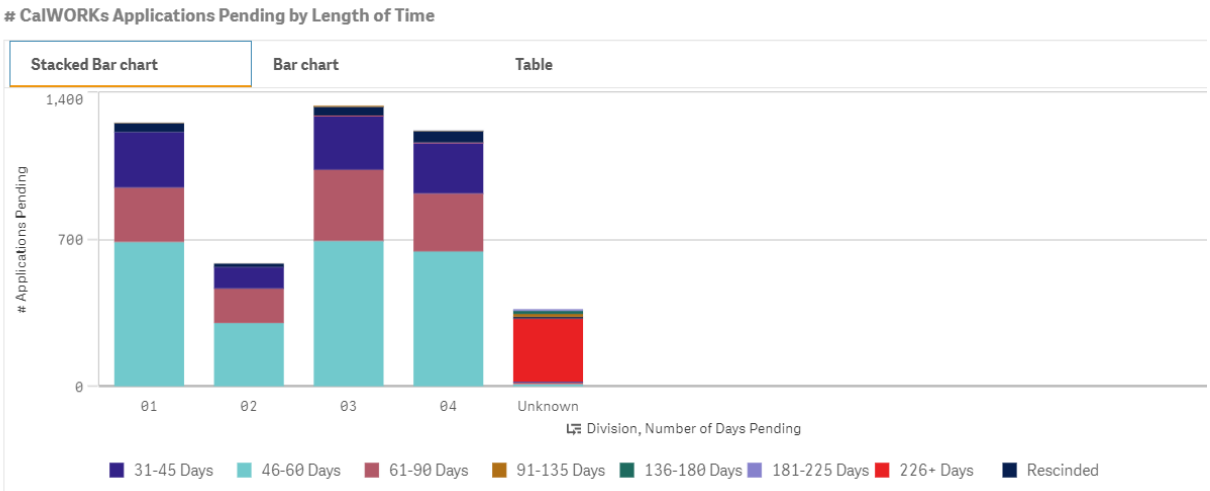
Release C Summary

Soft Launch Date 3/30/2020
***Hard Launch Date* 10/19/2020**

Dashboards	Reports
CalWORKs QA - Errors	*None*

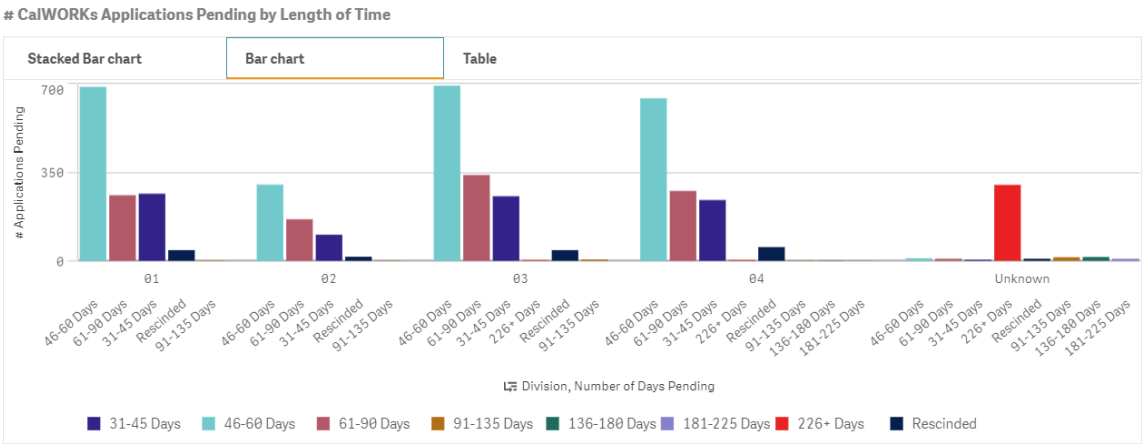
CalWORKs - Pending Applications Dashboard

Per County request chart colors for *CalWORKs Application Pending by Length of Time* were customized to show *226+ Day's* value in red



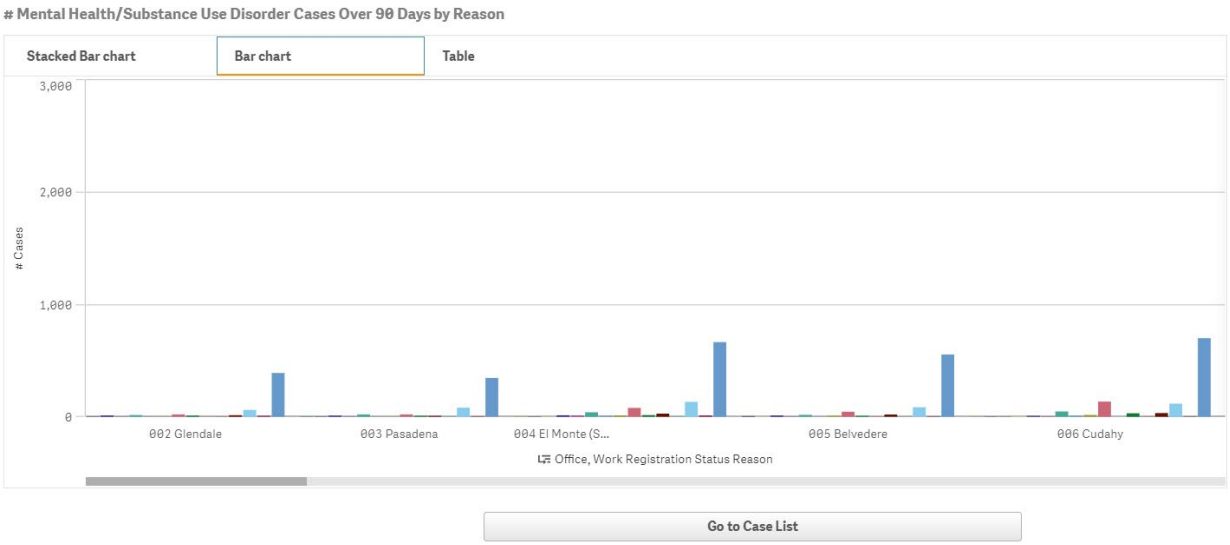
Per County request data order was modified to following order:

31-45 Days, 46-60 Days, 61-90 Days, 91-135 Days, 136-180 Days, 181-225 Days, 226+ Days, Rescinded



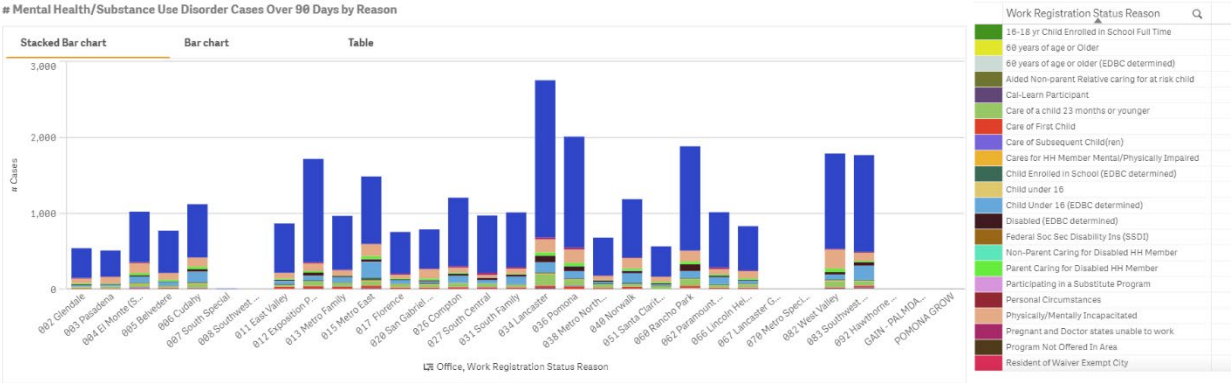
CalWORKs - Specialized Supportive Services Dashboard

Per County request, *# Mental Health/Substance Use Disorder Cases Over 90 Days by Reason* bar chart was customized to force display a specific number of bars so that more offices showed at once on smaller screens/lower DPI.



Per County request, interactive table was added to *# Mental Health/Substance Use Disorder Cases Over 90 Days by Reason* to display more legend values than QLIK allows:

Mental Health/Substance Use Disorder Cases Over 90 Days by Reason



Release D specific Release Notes

Release D Summary

Soft Launch Date 6/30/2020
***Hard Launch Date* 10/19/2020**
**On-Request Reports can be found in the following document: "On-Request Reports Replatform Release Summaries"*

Dashboards	Scheduled Reports
CalFresh CalFresh Meals Caseload Characteristics Organizational Hierarchy SSI/SSP	1099 Duplicate Provider Report Aid Code Inter and Intra Program Transfer Report Balderas Telephone Contact Report Batch MAGI Skipped Report Batch RE Mixed Household Exception Report CA 237 CW CA 237 CW Line 8 Backup Report CA 237 KG-S CA 237 KG-F CA 253 CA 255 CalFresh Disaster Services Daily Report CalFresh EBT Production Reconciliation Report CalFresh EBT Repayment Report (Daily) CalFresh Supplemental Issuance Register CalHEERS Horizontal Integration Detail Report CalWORKs Caseload Backup Report CalWORKs Caseload Report Cash EBT Production Reconciliation Report Cash EBT Repayment Report (Daily) Child Care Former Recipient Report Child Care Manual Issuance Register Child Care Warrant Issuance Register Collections Benefit Grant Adjustment Cause Code Report Collections Benefit Grant Adjustment Monthly Report Collections Receipt Daily Report Collections Receipt Monthly Report Direct Deposit Transmittal Register Integrated Child Care Service Payment Detail Claiming Report (Daily) Integrated Child Care Service Payment Detail Claiming Report (Monthly) MAGI Discontinuance Report MAGI Error Report School Lunch Report

Caseload Characteristics Dashboard

The Caseload Characteristics (Geocoding) dashboard is a single QLIK app with multiple sheets, one for each geographical representation of data. All sheets contain similar data objects and layout with different geographical attribute applied to each sheet. The sheets included in this dashboard are below:

- Caseload Characteristics by Service Planning Area
- Caseload Characteristics by State Senate District
- Caseload Characteristics by Congressional District
- Caseload Characteristics by Assembly District
- Caseload Characteristics by City
- Caseload Characteristics by Zip Code
- Caseload Characteristics by District Office
- Caseload Characteristics by Supervisorial District

The following release notes will apply to similar visualization objects repeated on every sheet (with exception of *Age & Gender* and *Citizenship, Ethnicity, & Language*)

Color Scheme for Table Charts

Color formatting features originally in OBIEE are not available in the current version of QLIK Sense. Therefore, in each chart there is no color coding for each program title and rows are not displayed in alternating colors.

OBIEE

	Total Active Persons				
Age of Active Persons	CAPI	CalFresh	CalWORKs	General Relief	Medi-Cal
Under 1		291	149		384
1-2		915	504		1,072
3-5		1,609	862		1,877
6-12		4,275	2,182		4,984
13-15		1,695	887		2,132
16-17		972	497		1,394
18		438	102	4	833
19	1	280	16	10	813
20		234	15	9	739
21-59	6	5,634	641	302	17,380
60-65	2	771	6	33	1,440
Over 65	33	1,092	2	4	1,969
Total	**42**	**18,206**	**5,863**	**362**	**35,017**

QLIK Sense:

Total Active Persons by Age

Age of Active P...	Program				
	CAPI	CalFresh	CalWORKs	General Relief	Medi-Cal
Total	**42**	**18,206**	**5,863**	**362**	**35,017**
1-2	-	915	504	-	1,072
3-5	-	1,609	862	-	1,877
6-12	-	4,275	2,182	-	4,984
13-15	-	1,695	887	-	2,132
16-17	-	972	497	-	1,394
18	-	438	102	4	833
19	1	280	16	10	813
20	-	234	15	9	739
21-59	6	5,634	641	302	17,380
60-65	2	771	6	33	1,440
Over 65	33	1,092	2	4	1,969
Under 1	-	291	149	-	384
Unknown	0	0	0	0	0

Chart Titles and Chart Layout Display

QLIK Sense will display chart titles in a different location than was previously displayed in OBIEE, which contains more descriptive column headers with no chart title shown. Minor changes were made to titles in some cases to show greater description of charts within QLIK Sense. Depending on the chart, tables will be displayed as straight tables or pivot tables.

OBIEE

	Total Active Persons				
Citizenship Status of Active Persons	CAPI	CalFresh	CalWORKs	General Relief	Medi-Cal
Citizen		15,127	5,141	274	20,474
Legal Immigrants	37	1,153	94	36	3,999
Others	0	8	5	0	55
Undocumented Immigrants					7,035
Total	**37**	**16,288**	**5,240**	**310**	**31,563**

QLIK Sense:

Total Active Persons by Citizenship Status

[Citizenship Stat...	Program				
	CAPI	CalFresh	CalWORKs	General Relief	Medi-Cal
Total	**37**	**16,288**	**5,240**	**310**	**31,563**
Citizen	-	15,127	5,141	274	20,474
Legal Immigrants	37	1,153	94	36	3,999
Others	0	8	5	0	55
Undocumented Immigrants	-	-	-	-	7,035

Rows with Multiple Attributes

Format and the display of columns is different within QLIK Sense when displaying multiple row attributes within the same chart. QLIK also displays *Total* at top of chart instead of bottom as displayed in OBIEE.

For *Age Group and Gender of Active Persons* chart, OBIEE will display the multiple row attributes Age and Gender side by side and total will be displayed at bottom:

Age Group of Active Persons	Gender of Active Persons	CAPI	CalFresh	CalWORKs	General Relief	Medi-Cal
		Persons	Persons	Persons	Persons	Persons
Adult	Female	26	5,190	608	144	13,572
	Male	16	3,259	174	218	9,602
Child	Female		4,797	2,535		5,872
	Male		4,960	2,546		5,971
Total		**42**	**18,206**	**5,863**	**362**	**35,017**

The equivalent attributes in QLIK Sense will be displayed as a single column and total will be displayed at top of chart:

Total Active Persons by Age and Gender

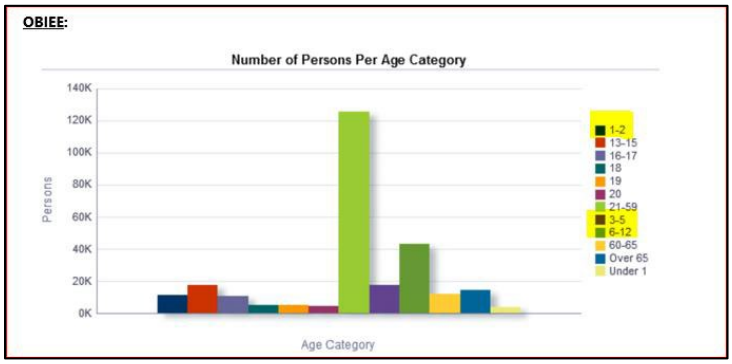
Adult/Child | Gender | Program

	CAPI	CalFresh	CalWORKs	General Relief	Medi-Cal
Total	**42**	**18,206**	**5,863**	**362**	**35,017**
Adult	**42**	**8,449**	**782**	**362**	**23,174**
Female	26	5,190	608	144	13,572
Male	16	3,259	174	218	9,602
Child	**-**	**9,757**	**5,081**	**-**	**11,843**
Female	-	4,797	2,535	-	5,872
Male	-	4,960	2,546	-	5,971

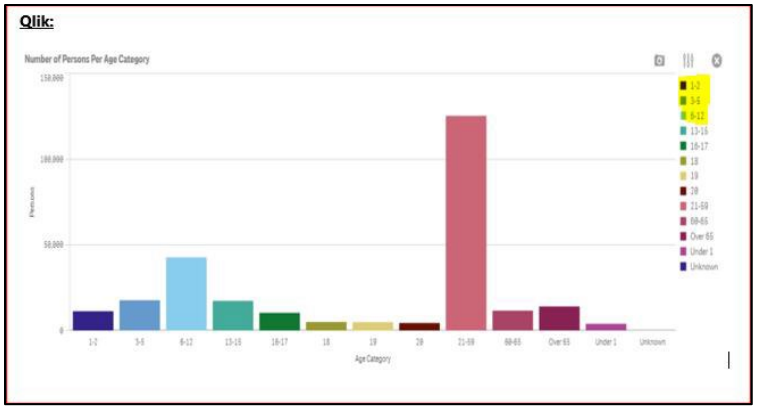
OBIEE displays age legend out of order

Legend for persons by age category on some of the sheets in OBIEE are listed out of order

OBIEE:



QLIK will have these listed in order:



Small amounts do not show up in OBIEE bar chart

On Caseload Characteristics - Service Planning Area Sheet - Ethnic Origin of Active Persons, the pacific islander amount does not show up in OBIEE bar chart due to a scaling limitation in OBIEE. This is also the case for Number of Cases per Language where QLIK shows Farsi, but OBIEE doesn't.
Status: Tool limitation
Targeted Release: N/A. This is a limitation of the OBIEE tool.

Managed Personnel – Organizational Hierarchy Dashboard

Table layout

The QLIK Sense straight table chart will not display the merged cell format. It will display distinct rows for each value.

OBIEE

Office Level	Section Level	Unit Level	Worker Level	Auto Assign	Assign Type	Task Program Code
002 Glendale - DI	#2 Adm Section - DP Unassigned	Unit Name Unassigned - SU Unassigned		No	No Assign Type	No Tasks
				No	No Assign Type	Homeless - Perm
						Homeless - Temp
				No	No Assign Type	No Tasks
				No	No Assign Type	No Tasks

QLIK Sense:

Office Level	Section Level	Unit Level	Worker Level	Auto Assign	Assign Type Code	Task Program Code
002 Glendale - DI	#2 Adm Section - DP	Unit Name Unassigned - SU Unassigned		No	No Assign Type	No Tasks
002 Glendale - DI	#2 Adm Section - DP	Unit Name Unassigned - SU Unassigned		No	No Assign Type	No Tasks
002 Glendale - DI	#2 Adm Section - DP	Unit Name Unassigned - SU Unassigned		No	No Assign Type	No Tasks
002 Glendale - DI	#2 Adm Section - DP	Unit Name Unassigned - SU Unassigned		No	No Assign Type	Homeless - Perm

Release E specific Release Notes

Release E Summary

Soft Launch Date 9/30/2020
***Hard Launch Date* 2/22/2021**
**On-Request Reports can be found in the following document: "On-Request Reports Replatform Release Summaries"*

Dashboards	Scheduled Reports
Scorecard Program Assignment Medi-Cal AAP (CWS) Kin-Gap (CWS) Foster Care (CWS) General Relief Managed Personnel	CF 296 CF 296 Line 6 Backup Report Changed Payee Address and EBT Card Audit Report Collections Integrated Monthly Report Collections Program Cause Code Report Collections Reason Code Monthly Report CW 115 CW 115 - C-IV Version CW 115 A CW 115 A - C-IV Version Daily Claiming Adjustment Report DFA 256 DFA 256 Detailed Report DHCS CMS Performance Indicator Master Data Request Detailed Report DHCS CMS Performance Indicators Master Data Request DHCS Renewals Master Request DHCS Renewals Master Request Detail Direct Deposit Production Reconciliation Report DPA 266 DPA 266 Backup Report DPA 482 DSS 466 Duplicate Aid Report Excess Recoupment Report Excessive Manual/Special Payment Audit Report Excessive Rescind Audit Report Excessive Retro Payment Report FNS 209 FNS 209 Line 3b Backup Report Inactive Programs with Outstanding Overpayments Report Integrated CalFresh Issuance Detail Claiming Report Integrated Payroll Benefit Issuance Detail Claiming Report Integrated Payroll Benefit Issuance Detail Claiming Report By Case Integrated Service Payment / Valuable Detail Claiming Report (Daily) Integrated Service Payment / Valuable Detail Claiming Report (Monthly) Inventory Transfer Report Issuance Exception Report LIHEAP/SUAS Benefit Issuance Register (Daily) LIHEAP/SUAS Benefit Issuance Register (Monthly) LIHEAP/SUAS Benefit Production Reconciliation Report

	Main Payroll Benefit Direct Deposit Production Reconciliation Report Main Payroll Benefit EBT Production Reconciliation Report Main Payroll Benefit Issuance Direct Deposit Summary Main Payroll Benefit Issuance EBT Register Main Payroll Benefit Issuance EBT Summary Main Payroll Benefit Issuance Warrant Register Main Payroll Benefit Issuance Warrant Summary Main Payroll Benefit Warrant Production Reconciliation Report Main Payroll CalFresh EBT Production Reconciliation Report Main Payroll CalFresh Issuance Register Main Payroll CalFresh Issuance Summary MEDS Reconciliation Alerts Report MEDS Weekly Alerts Detailed Report Outstanding Collection Balance Report Outstanding Eligibility Determination Request Report RDB Provider Referral Report Recovery Account Transaction Report Rush Child Care Warrant Register San Bernardino Warrant Production Reconciliation Report

Release F specific Release Notes

Release F Summary

Soft Launch Date 1/15/2021
***Hard Launch Date* 7/7/2021**
**On-Request Reports can be found in the following document: "On-Request Reports Replatform Release Summaries"*

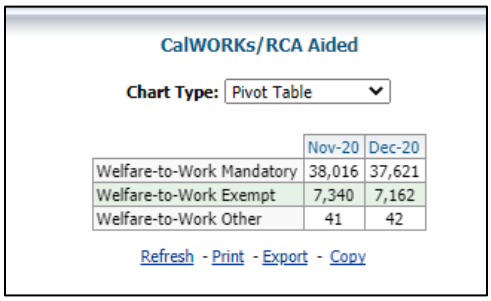
Dashboards	Scheduled Reports
CalWORKs/RCA Adults by Welfare-to-Work Category IEVS WTW/REP Activity Report Task Management Welfare Fraud Prevention & Investigation	ABCD 350 CA 1037 Report CA 237 EA CA 237 FC CA 237 HA CA 800 ARC CA 800 CCR PIA Report CA 800 CCR RIA Report CA 812 CalHEERS Horizontal Integration Report CF 358 F CF 358 S CMSP 237 CMSP 237 Detailed Backup Report Daily Interface Payment Status Report Detailed Caseload Movement Report - Homeless Assistance Disaster CalFresh Daily Report FC1 - Continuum of Care Reform Facility Report Fiscal Batch Statistics Report GR 237 Report Integrated Nutrition Benefit Issuance Detail Claiming Report Integrated Payroll Summary Report Integrated Service Payment / Valuable Summary Report (Monthly) Integrated Service Payment / Valuable Summary Report (Quarterly) Main Payroll Benefit Issuance Direct Deposit Register Main Payroll Foster Care Issuance Summary Main Payroll Foster Care Warrant Production Reconciliation Report Nutrition Benefit EBT Production Reconciliation Report Nutrition Benefit Supplemental Issuance Register Report RS 51 Rush Benefit Issuance Warrant Register Rush Service Payment Warrant Register Service Payment EBT Issuance Register Service Payment Manual EBT Issuance Register Service Payment Manual Issuance Register Service Payment Warrant Register Skipped Issuance Report SOC 808 SOC 808 Backup Report STAT 45 STAT 47 STAT 47 Part F Backup Report

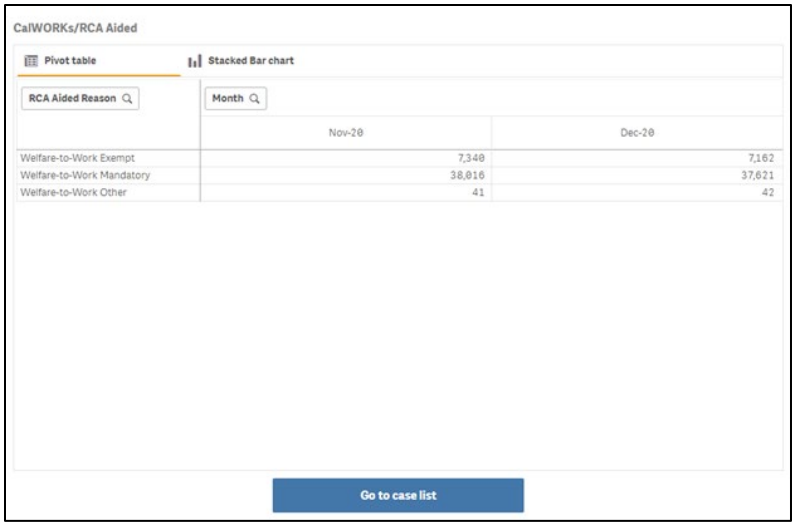
	Supplemental Benefit Issuance Direct Deposit Register Supplemental Benefit Issuance EBT Register Supplemental Benefit Issuance Warrant Register Supplemental Benefit Manual Direct Deposit Issuance Register Supplemental Benefit Manual EBT Issuance Register Supplemental Benefit Manual Warrant Issuance Register TEMP 2035 EBT THEFT - Skimming TEMP 2313 EBT THEFT - Scam Text Notification Report Unposted Receipt Report Warrant Production Reconciliation Report WINS 2 WINS Benefit Issuance Register Daily Report WINS Benefit Production Reconciliation Report WINS Cert WTW 25 WTW 25A

Case List Toggle Select

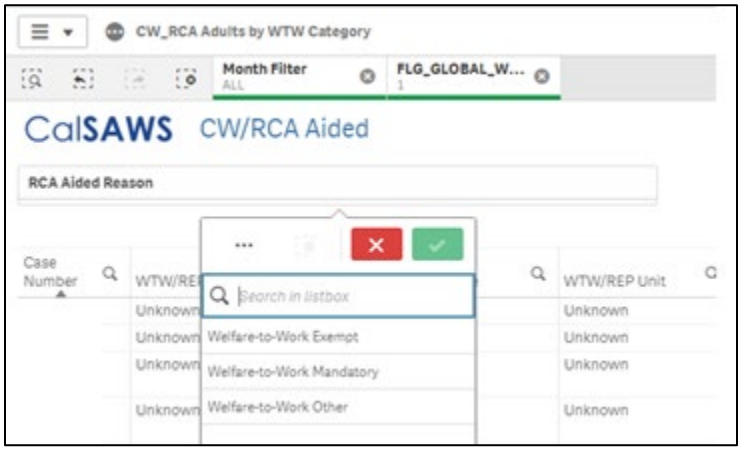
The Operations Reports Dashboard (CW/RCA Adults by WTW Category) case lists will be accessed differently in QLIK. They will follow the typical path with the user selecting values as they drill down and clicking on the “Go to case list” button.

In OBIEE the user will click on the value they would like to drill down to and select the “Drill to Case List” option.



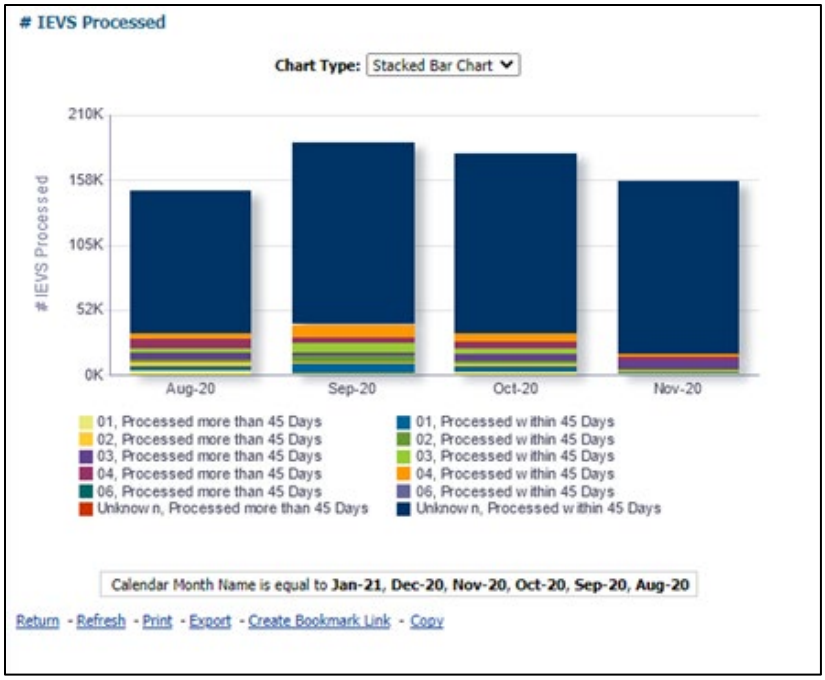


In QLIK, after the user has clicked the button and is on the case list page, they will click the filter that is above the case list table to make their selection for the correct field. The Selection criteria will correspond to the row on the month level view. The case list will update based on the selection.

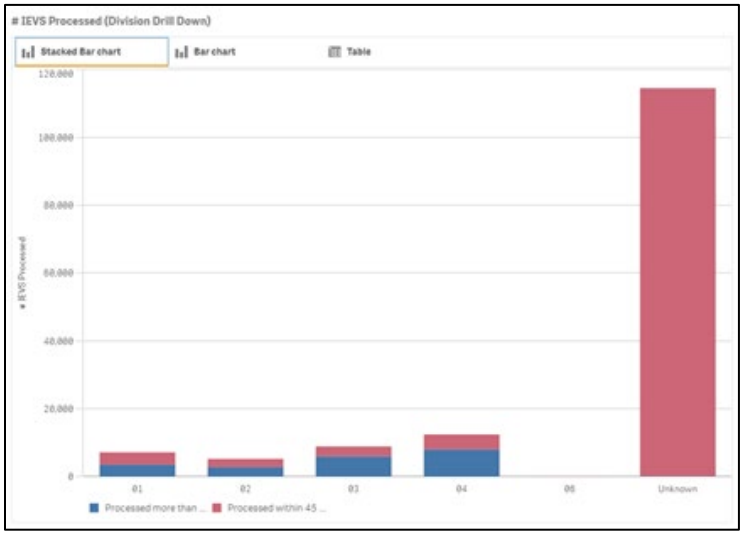


IEVS Processed Bar Chart View

The **# IEVS Processed Stacked Bar Chart** (Division level) in the **IEVS Processing tab** in the **IEVS Dashboard** in OBIEE uses an approach where multiple dimensions are show in one chart. In QLIK, this will be displayed across the two charts in the established conventional QLIK approach of a Month level chart at the top level and at a Division level in the bottom chart labeled as such. It will retain the dimensions across the chart and should be easier to view the smaller values that are not as easily visible in the OBIEE chart.



The Division level will continue to show the Division value on the x axis and the stacked bar will display the # processed more than 45 days and those Processed within 45 days



Release G specific Release Notes

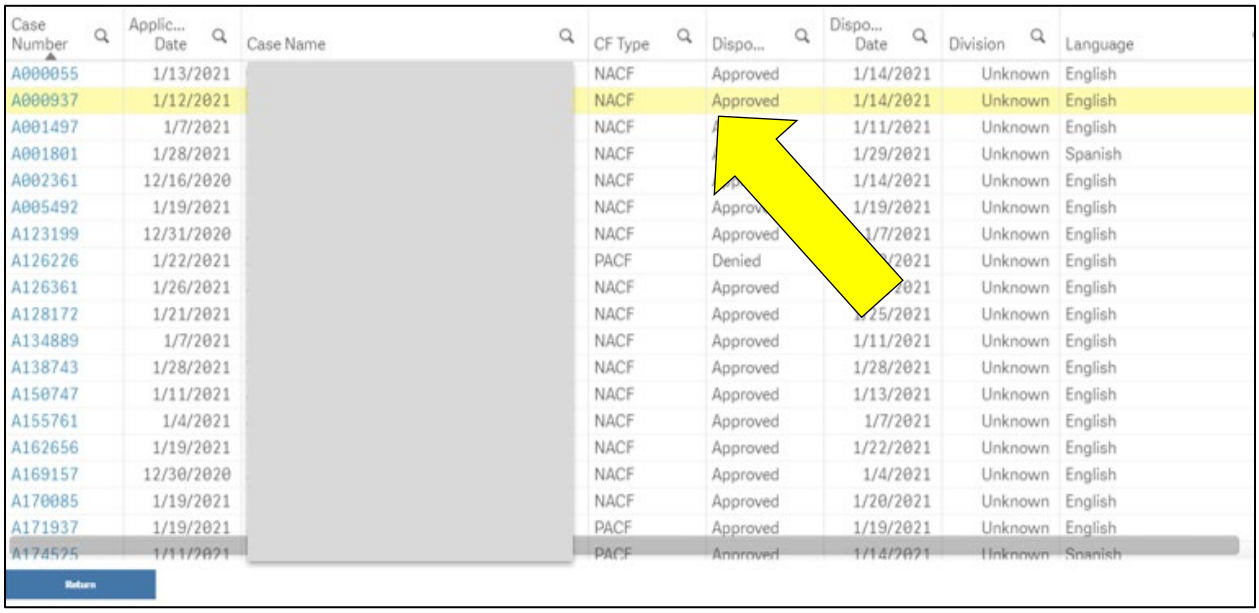
Release G Summary

Soft Launch Date 3/31/2021
***Hard Launch Date* 7/7/2021**
**On-Request Reports can be found in the following document: "On-Request Reports Replatform Release Summaries"*

Dashboards	Scheduled Reports
Reception Log	Integrated Payroll Foster Care Issuance Detail Claiming Report Integrated Payroll Foster Care Issuance Detail Claiming Report by Case Issued Valuable Inventory Report Medi-Cal Caseload Line 13 Backup Report Medi-Cal Caseload Line 6 Backup Report Medi-Cal Caseload Report RDB Contract Fiscal Claiming Report Release Note Report Valuable Inventory Report

Case List Line Hover Functionality – New Functionality

When viewing a case list in QLIK, when the user hovers the mouse over a row in the case list, the row will highlight in 'yellow'.

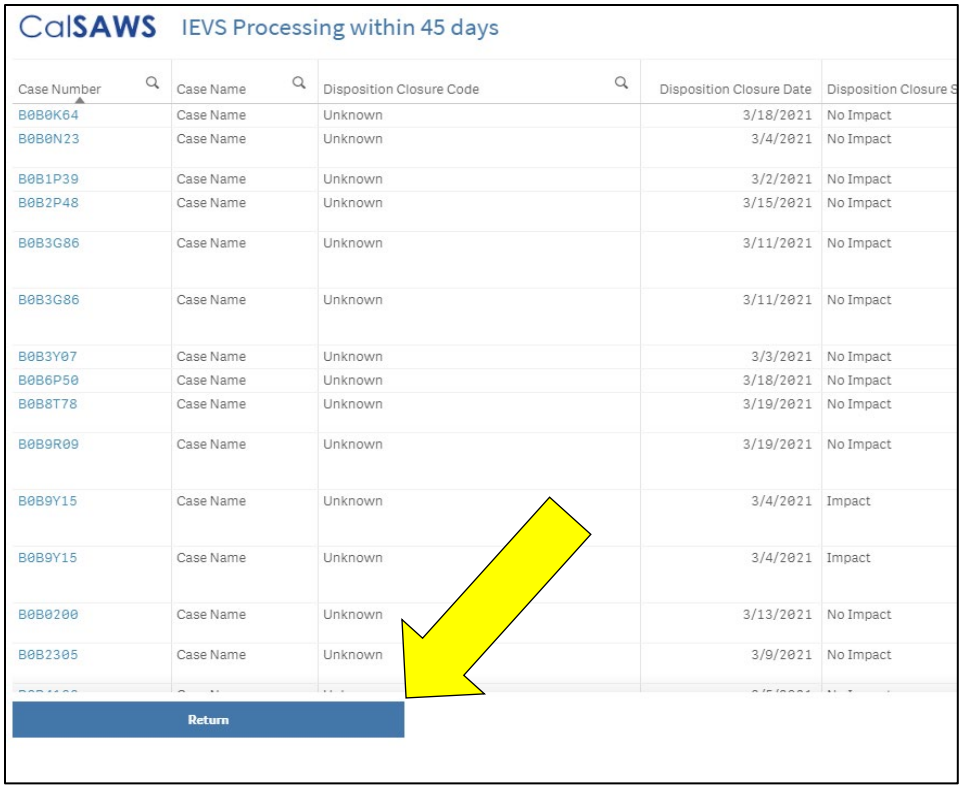


Case Number	Applic... Date	Case Name	CF Type	Dispo...	Dispo... Date	Division	Language
A000055	1/13/2021		NACF	Approved	1/14/2021	Unknown	English
A000937	1/12/2021		NACF	Approved	1/14/2021	Unknown	English
A001497	1/7/2021		NACF		1/11/2021	Unknown	English
A001801	1/28/2021		NACF		1/29/2021	Unknown	Spanish
A002361	12/16/2020		NACF		1/14/2021	Unknown	English
A005492	1/19/2021		NACF	Approv	1/19/2021	Unknown	English
A123199	12/31/2020		NACF	Approved	1/7/2021	Unknown	English
A126226	1/22/2021		PACF	Denied	/2021	Unknown	English
A126361	1/26/2021		NACF	Approved	2021	Unknown	English
A128172	1/21/2021		NACF	Approved	25/2021	Unknown	English
A134889	1/7/2021		NACF	Approved	1/11/2021	Unknown	English
A138743	1/28/2021		NACF	Approved	1/28/2021	Unknown	English
A150747	1/11/2021		NACF	Approved	1/13/2021	Unknown	English
A155761	1/4/2021		NACF	Approved	1/7/2021	Unknown	English
A162656	1/19/2021		NACF	Approved	1/22/2021	Unknown	English
A169157	12/30/2020		NACF	Approved	1/4/2021	Unknown	English
A170085	1/19/2021		NACF	Approved	1/20/2021	Unknown	English
A171937	1/19/2021		PACF	Approved	1/19/2021	Unknown	English
A174525	1/11/2021		PACF	Approved	1/14/2021	Unknown	Spanish

Return

Dashboard "Return" Button Functionality

When the user clicks the "Return" button at the bottom of the screen, the user will return to the main dashboard page with all the filters previously selected cleared.



QLIK ID Column Update

When viewing the case list, there was a column labeled "ID". This column has been updated to be displayed as "QLIK ID" as this number is specific to QLIK and how the record is identified in QLIK.

Reception Log Links

When accessing the Reception Log Dashboard from the landing page, there will now be 3 links available to select instead of 1.

The user can also access the other dashboards via buttons at the top of each of the Reception Log Dashboards. The button links will display on all the Reception Log Dashboards.

Release H specific Release Notes

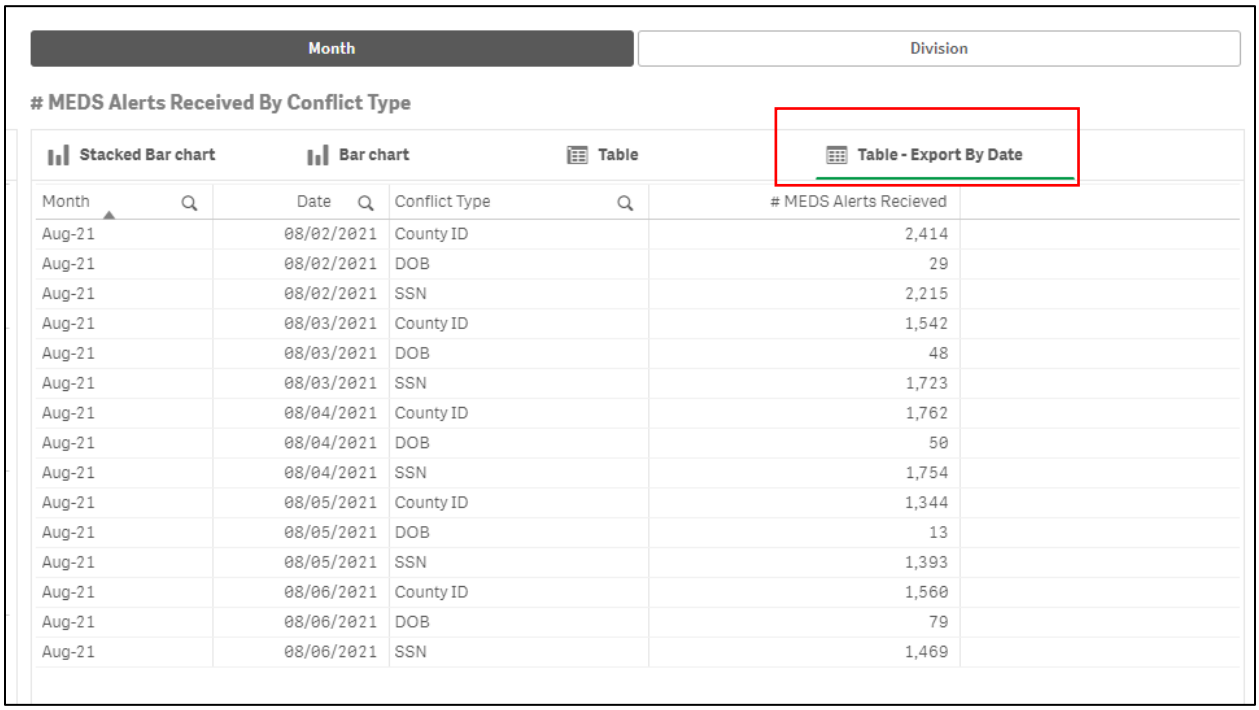
Release H Summary

Soft Launch Date 6/30/2021 (C-IV Dashboards were soft launched on 8/24/2021)
***Hard Launch Date* 9/8/2021**
**On-Request Reports can be found in the following document: "On-Request Reports Replatform Release Summaries"*

Dashboards	**Scheduled Reports**
Alerts Caseload History Welfare to Work CWS Alerts CWS Placement Vendor Exception Report CWS Work Order Call Log (C-IV) Semi Annual Reporting (C-IV) WPR and Engagement (C-IV)	Annual Outcome Goal Plan Actuals Annual Outcome Goal Plan Goals and Actuals Annual Service Plan Back to School Clothing Allowance Report Benefit Recovery Management Report BWS Consolidated Workload Report DCFS Administrative and Assistance Claim Report DCFS Batch Eligibility Report DCFS Cancellation Daily Report DCFS Child Support Trust Balance Report DCFS Child Support Trust Closed Cases Report DCFS Child Welfare Trust (CWT) Abatement Report DCFS Claim Data Report DCFS CWT CS Trust Balance Report DCFS Daily EFT Activity Report DCFS eCAPS Expenditure Daily Report DCFS LRS Daily Warrant Report DCFS Monthly Social Security Benefit Report DCFS New Placement Report DCFS Overpayment Write-Off Details Report DCFS Payment Status Daily Report DCFS Revenue Detail Report DPSS Daily EFT Activity Report DPSS Daily Unprocessed SWR Payment Report FOD Child Care Monthly Direct Provider Payment Report FOD Child Care Weekly Direct Provider Payment Report Foster Care Facility GH and FFA Report Foster Care SSI Potentially Eligible Youth 16.5 or Older Report Foster Care Timely Payment Report Foster Care Transitional Housing Payment Report GR Board and Care Monthly Invoice Report GR Board and Care Vendor Expired License Monthly Report GR Crisis Housing Invoice Report Monthly Assistance Auto Payroll Report Monthly EVOC EVSVS Report Monthly HMIS Payment Report Monthly Report of Agency Error for CalWORKs CalFresh Recovery Account

Alerts – Meds Alerts – Export by Date Option

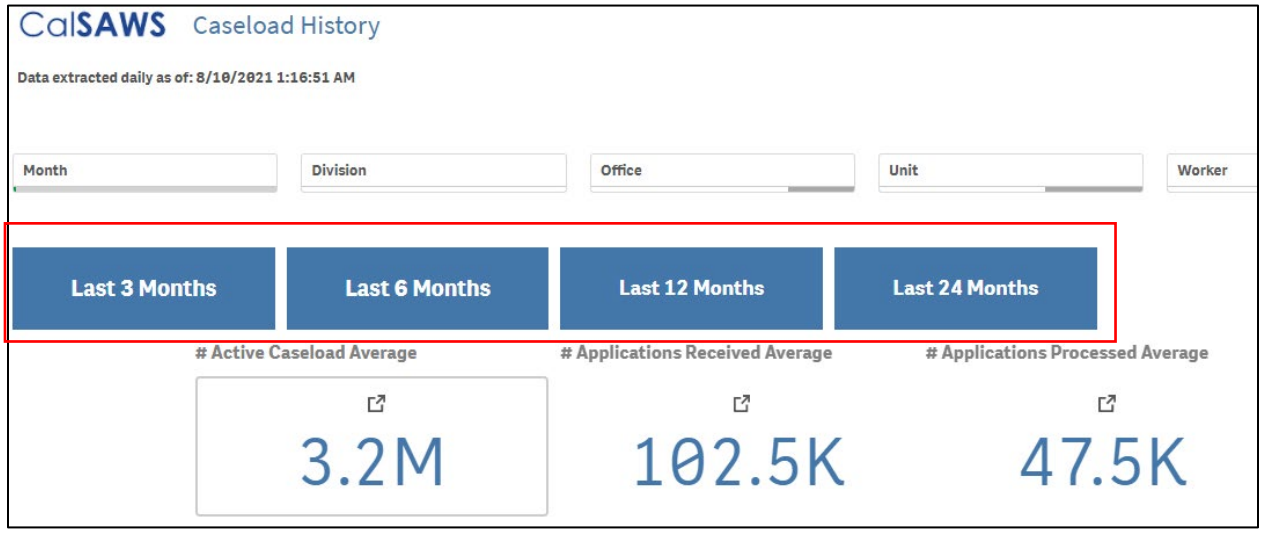
In QLIK, the user will have the ability to export the "# MEDS Alerts Received by Conflict Type" and "% MEDS Alerts Completed Timely" data by date from the main dashboard page.



Month	Date	Conflict Type	# MEDS Alerts Recieved
Aug-21	08/02/2021	County ID	2,414
Aug-21	08/02/2021	DOB	29
Aug-21	08/02/2021	SSN	2,215
Aug-21	08/03/2021	County ID	1,542
Aug-21	08/03/2021	DOB	48
Aug-21	08/03/2021	SSN	1,723
Aug-21	08/04/2021	County ID	1,762
Aug-21	08/04/2021	DOB	50
Aug-21	08/04/2021	SSN	1,754
Aug-21	08/05/2021	County ID	1,344
Aug-21	08/05/2021	DOB	13
Aug-21	08/05/2021	SSN	1,393
Aug-21	08/06/2021	County ID	1,560
Aug-21	08/06/2021	DOB	79
Aug-21	08/06/2021	SSN	1,469

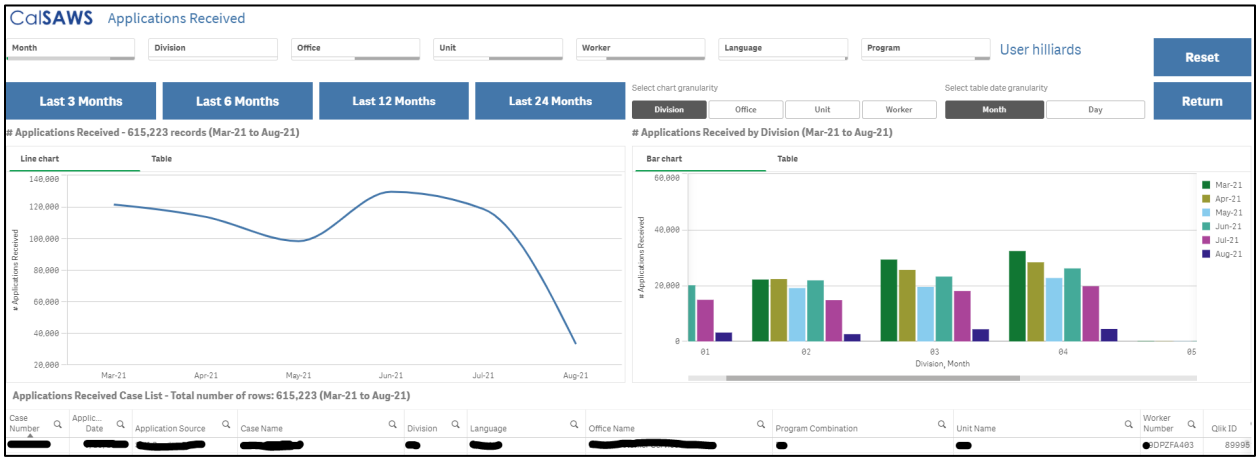
Caseload History – Date Range Buttons

1. The user will be able to select a date range to view data easily by the 4 buttons at the top of the screen. Selecting any of the buttons will update the dashboard for that date range.
    a. Last 3 Months
    b. Last 6 Months
    c. Last 12 Months
    d. Last 24 Months



Caseload History – KPI Buttons

When the user double clicks on the KPI metrics at the top of the screen, the user will navigate to a new dashboard that displays all the associated charts, tables and case lists on one screen. Whereas in OBIEE, the user navigated to a line chart and then had to drill down to the Division level and then had to drill down again to navigate to the case list.



C-IV Dashboard – Call Log

This C-IV Call Log Dashboard is new to LA county and will now display LA county data. This Dashboard was used by C-IV counties and displays information on Call Log volume and cases associated to the call logs. **The Call Log Dashboards will display on the Reception Log tab and there are 3 dashboard pages associated to Call Log data.**

1. Call Log Analysis
2. RCC Call Log Analysis
3. Case Association Analysis

Call Log Analysis Page

The Call Log Analysis page has 4 charts on the page and the ability to filter the data by 10 different filter types.

NOTE: Screenshots of the QLIK charts are using a different data set than what is displayed in the OBIEE charts. The data will be the same once deployed to production, but the screenshots are provided to show the difference in how QLIK looks and how OBIEE looked.

Filter Options

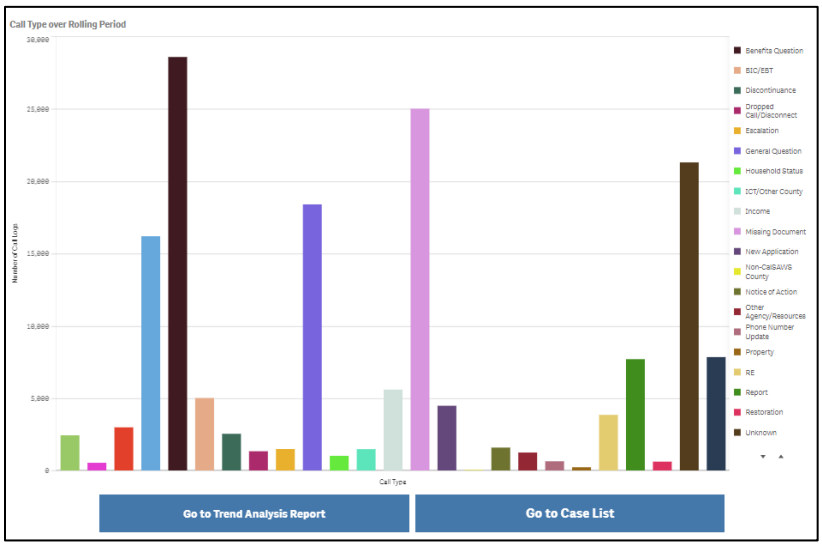
1. Date
    a. The dashboard will default to the current month of data, but the user can select specific dates.
2. Language
3. Call Type
4. Action Required
    a. This will be either a “Y” or a “N”
5. Host County
6. Host Office
7. Host Unit
8. Host Worker
9. Cases
10. Call Source

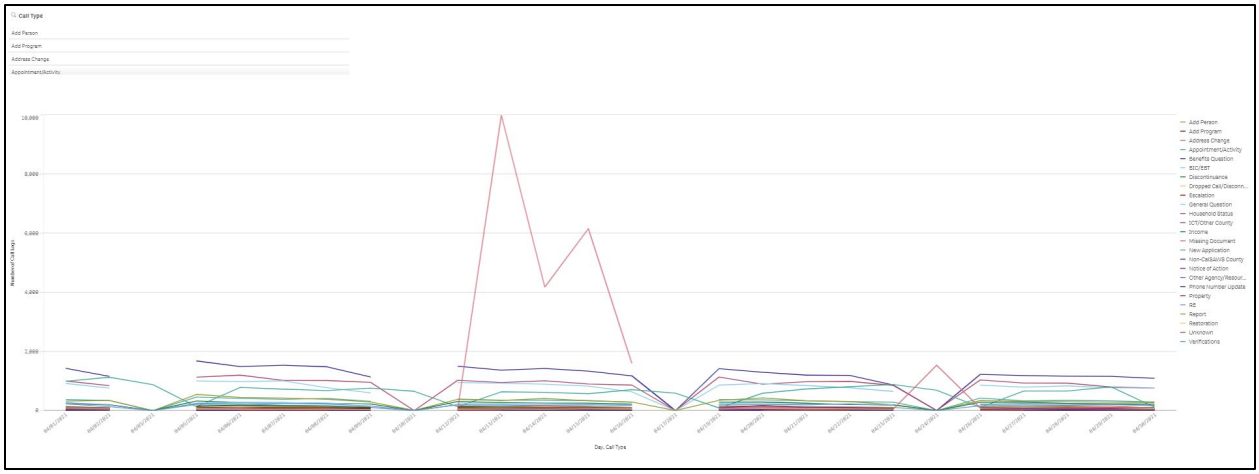
Available Charts on Call Log Analysis Page

Call Type over Rolling Period

This chart displays the count of the “Call Types” for the dates and filters selected. The legend will be located on the right side of the chart and a user can also select the “Go to Trend Analysis Report” button to view a line chart of the call types and counts based on the dates selected.

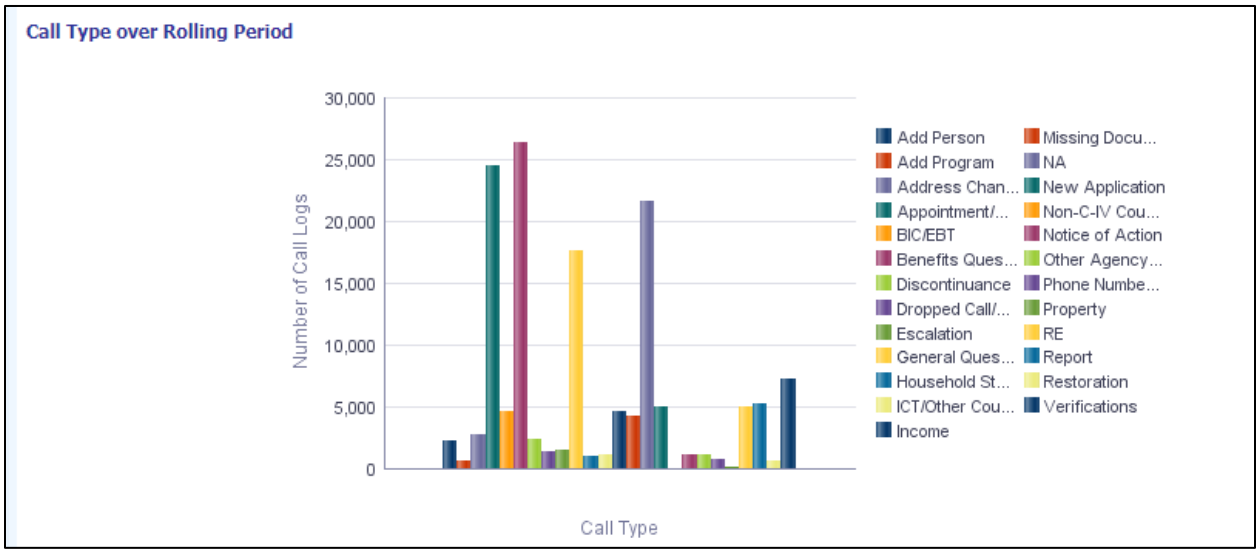
QLIK

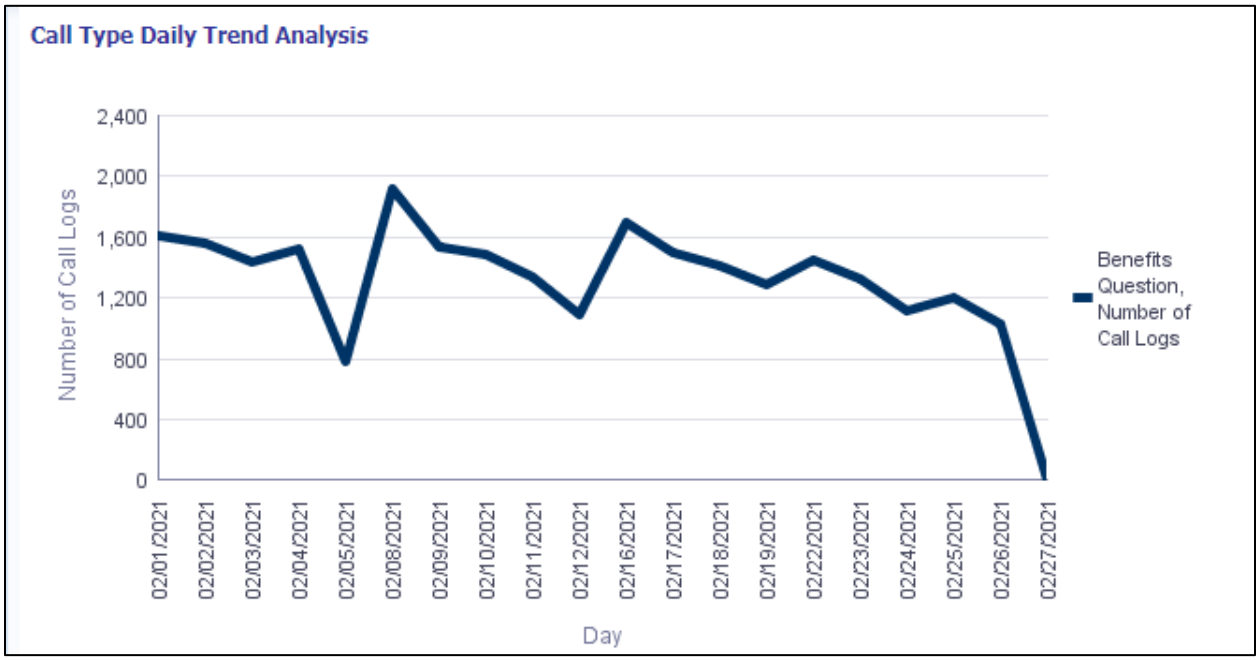




Note: QLIK will display charts in 2D view, compared to OBIEE displaying charts in a 3D view.

OBIEE

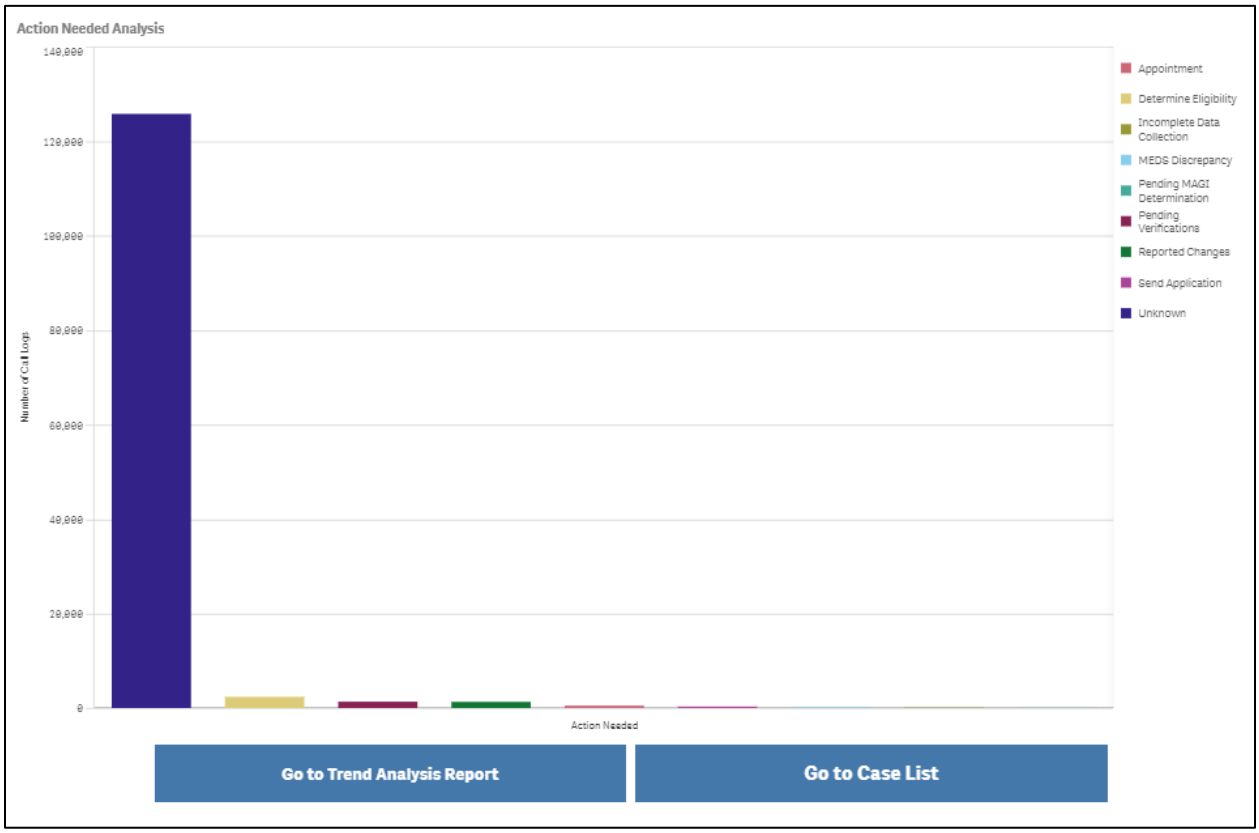

Call Type over Rolling Period
30,000
25,000
20,000
15,000
10,000
5,000
0
Number of Call Logs
Call Type
Add Person
Add Program
Address Chan...
Appointment/...
BIC/EBT
Benefits Ques...
Discontinuance
Dropped Call/...
Escalation
General Ques...
Household St...
ICT/Other Cou...
Income
Missing Docu...
NA
New Application
Non-C-IV Cou...
Notice of Action
Other Agency...
Phone Numbe...
Property
RE
Report
Restoration
Verifications

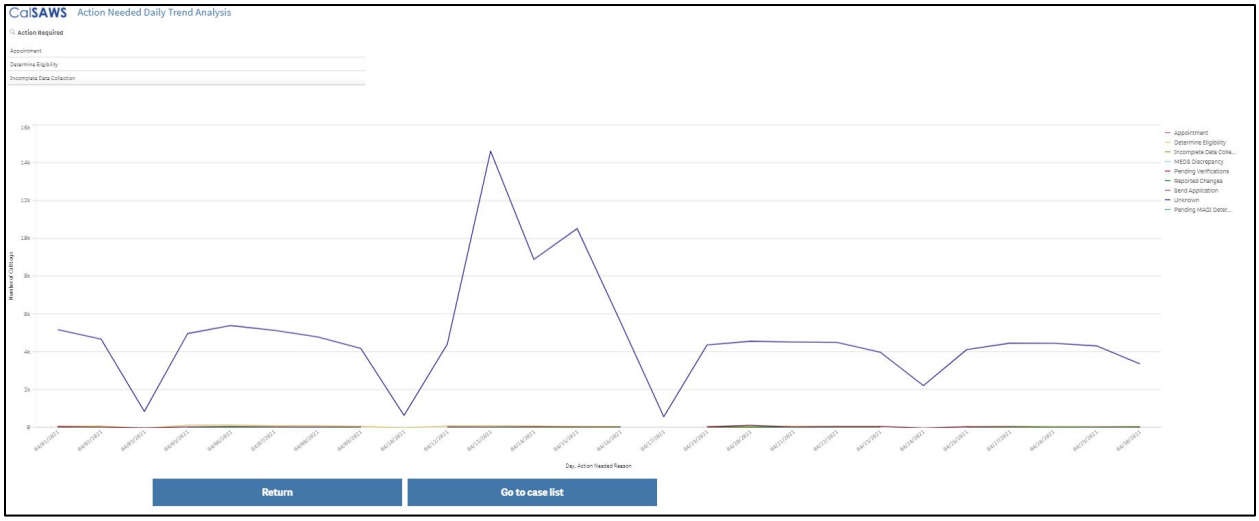

Call Type Daily Trend Analysis
2,400
2,000
1,600
1,200
800
400
0
Number of Call Logs
02/01/2021
02/02/2021
02/03/2021
02/04/2021
02/05/2021
02/08/2021
02/09/2021
02/10/2021
02/11/2021
02/12/2021
02/16/2021
02/17/2021
02/18/2021
02/19/2021
02/22/2021
02/23/2021
02/24/2021
02/25/2021
02/26/2021
02/27/2021
Day
Benefits Question, Number of Call Logs

Action Needed Analysis

This chart provides the count of the call types that require action (e.g., call types with a value of “Action Required” = “Y”. The legend will be located on the right side of the chart and a user can select the “Go to Trend Analysis Report” button to view a line chart of the call types that require analysis counts based on the dates selected.

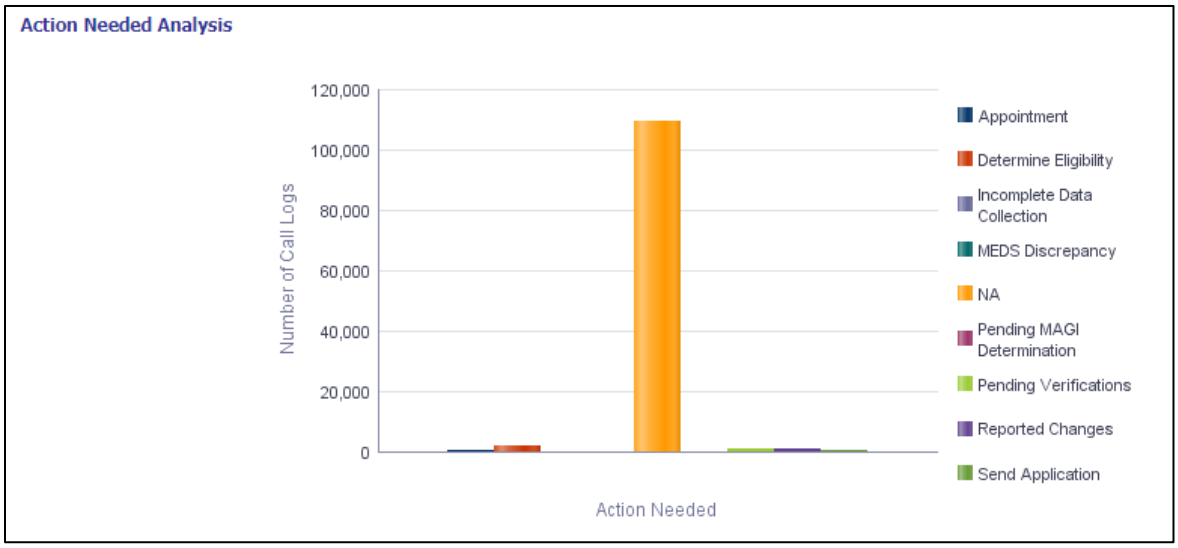
QLIK

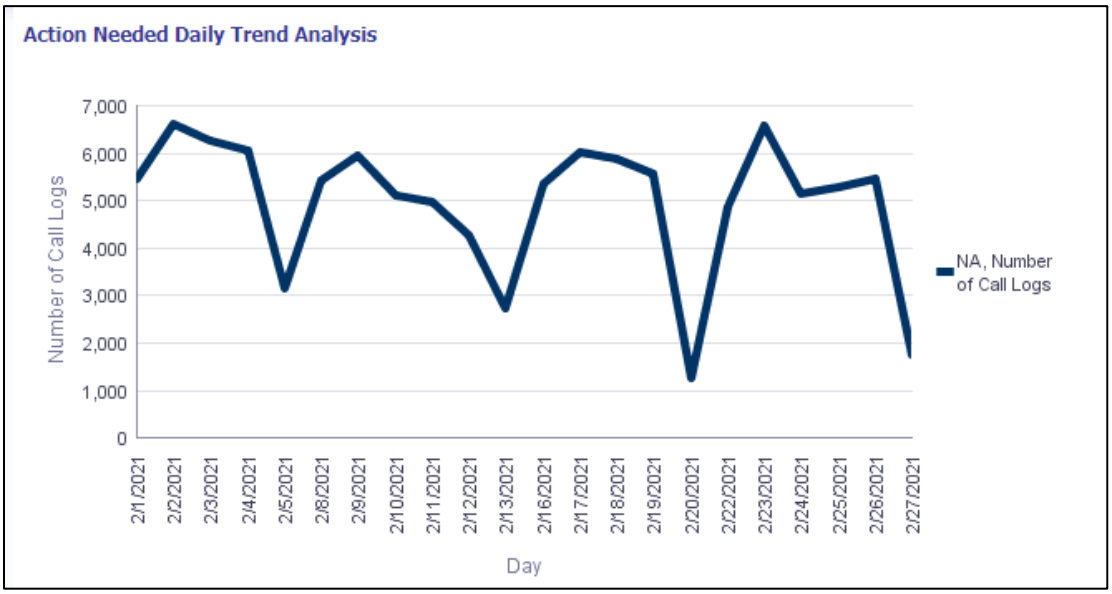




Note: QLIK will display charts in 2D view, compared to OBIEE displaying charts in a 3D view.

OBIEE

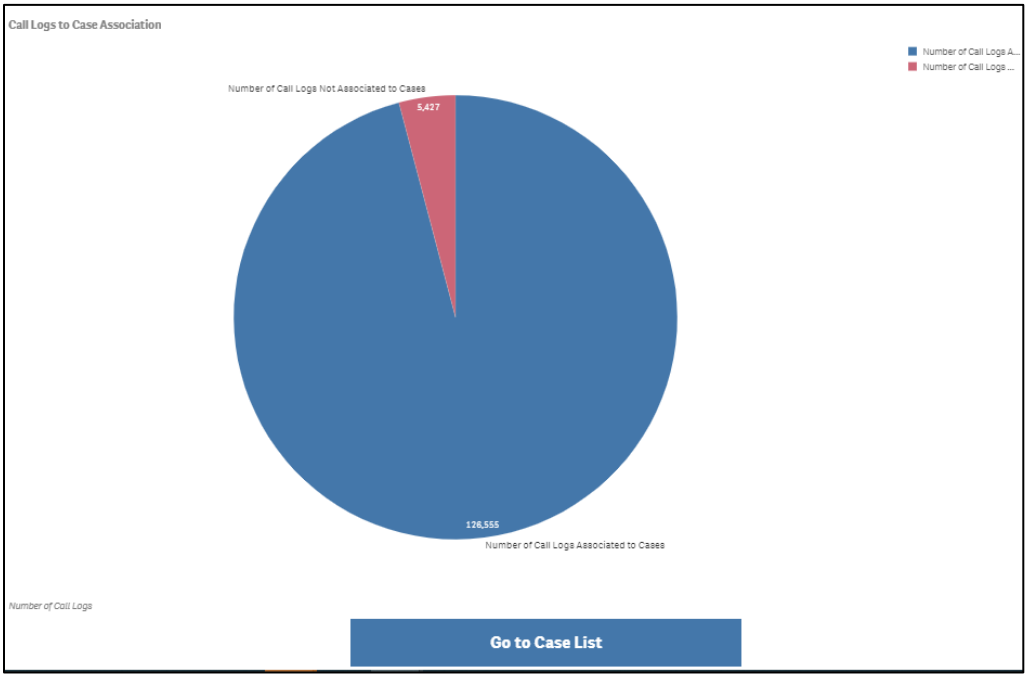

Action Needed Analysis
120,000
100,000
80,000
60,000
40,000
20,000
0
Number of Call Logs
Action Needed
Appointment
Determine Eligibility
Incomplete Data Collection
MEDS Discrepancy
NA
Pending MAGI Determination
Pending Verifications
Reported Changes
Send Application


Action Needed Daily Trend Analysis
7,000
6,000
5,000
4,000
3,000
2,000
1,000
0
Number of Call Logs
2/1/2021
2/2/2021
2/3/2021
2/4/2021
2/5/2021
2/8/2021
2/9/2021
2/10/2021
2/11/2021
2/12/2021
2/13/2021
2/16/2021
2/17/2021
2/18/2021
2/19/2021
2/20/2021
2/22/2021
2/23/2021
2/24/2021
2/25/2021
2/26/2021
2/27/2021
Day
NA, Number of Call Logs

Call Logs to Case Association

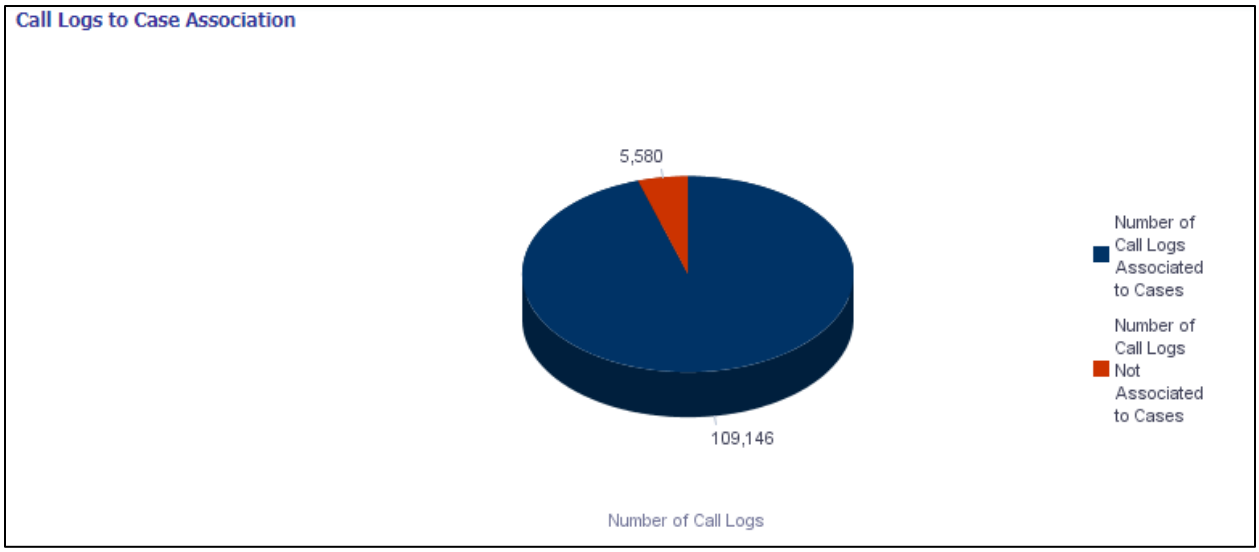
This pie chart displays the “Number of Call Logs Associated to Cases” vs the “Number of Call Logs Not Associated to Cases. The number of cases will display in the pie chart and the user can also filter the results in the pie chart by clicking on the slice.

QLIK



Note: QLIK will display charts in 2D view, compared to OBIEE displaying charts in a 3D view.

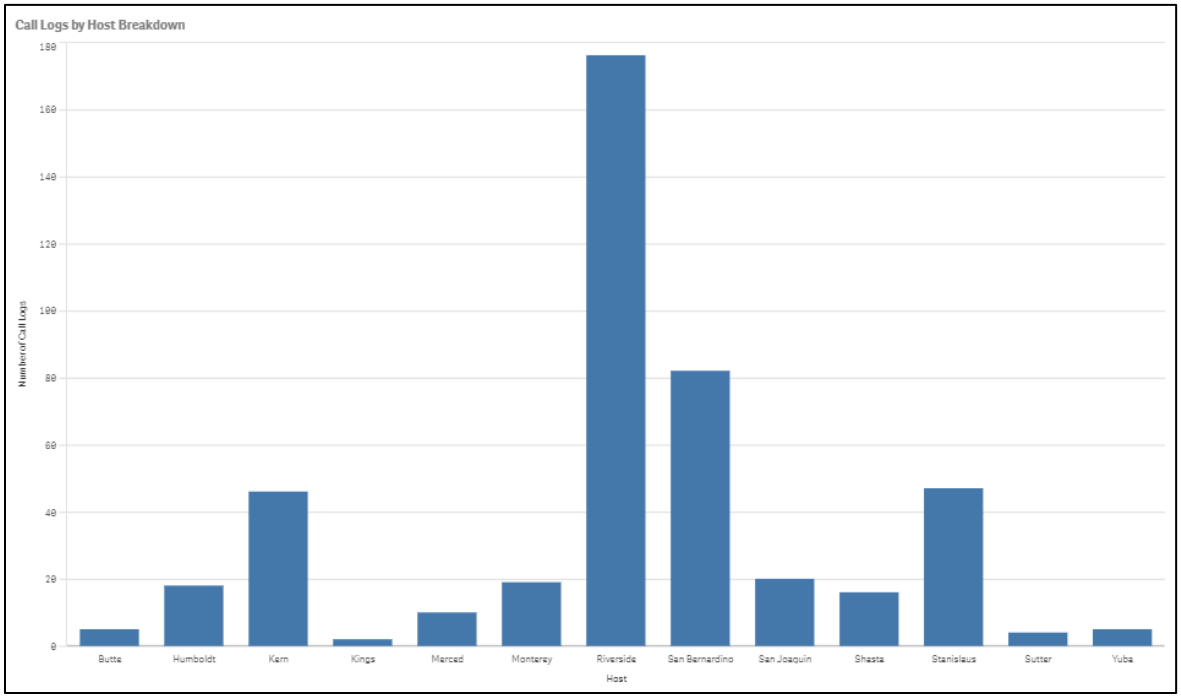
OBIEE



Call Logs by Host Breakdown

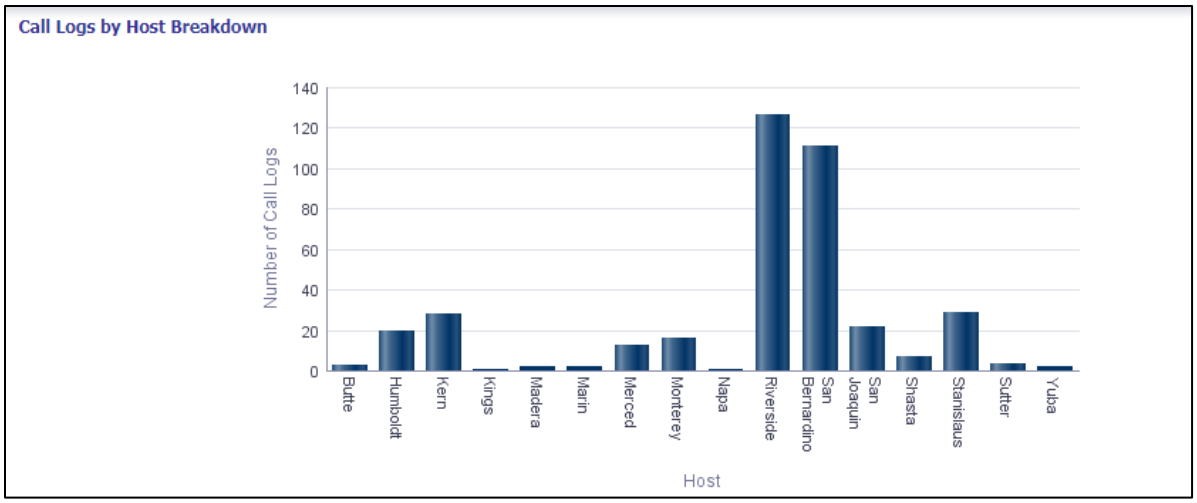
This bar chart will display the # of Call Logs per County, also called “Host”. Most users will only have access to 1 county, but if a user has access to multiple counties data, they will have the option to select and view multiple counties.

QLIK



Note: QLIK will display charts in 2D view, compared to OBIEE displaying charts in a 3D view.

OBIEE



RCC Call Log Analysis Dashboard Page

The RCC Call Log Analysis page has 3 charts on the page and the ability to filter the data by 5 different filter types.

Filter Options

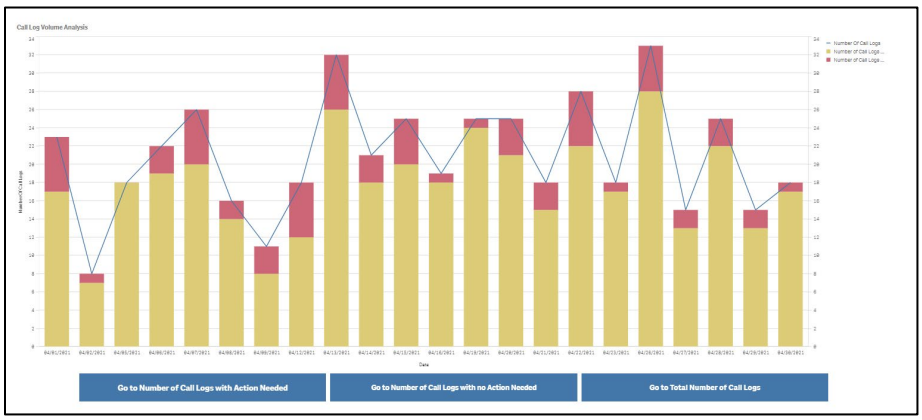
1. Date
    a. The dashboard will default to the current month of data, but the user can select specific dates.
2. Language
3. Action Required
    a. This will be either a “Y” or a “N”
4. Call Type
5. Subscriber County

Available Charts on RCC Call Log Analysis Page

Call Log Volume Analysis

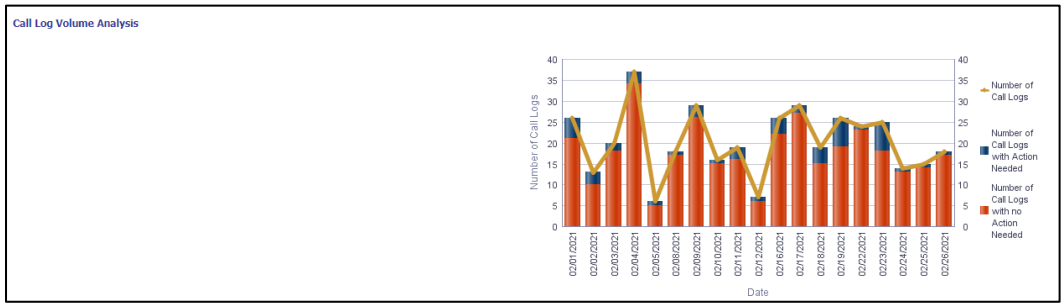
The Call Log Volume Analysis stacked bar chart shows three values over a period of time (Number of Call Logs with Action Needed, Number of Call Logs with No Action Needed, and a trend line of the cumulative Call Log values). The chart will default to the current month but can be modified to display other date ranges. There are also 3 buttons below the chart that can be selected to view a case list of either only the Call Logs with Action Needed, Call Logs with No Action Needed or all Call Logs.

QLIK



Note: QLIK will display charts in 2D view, compared to OBIEE displaying charts in a 3D view.

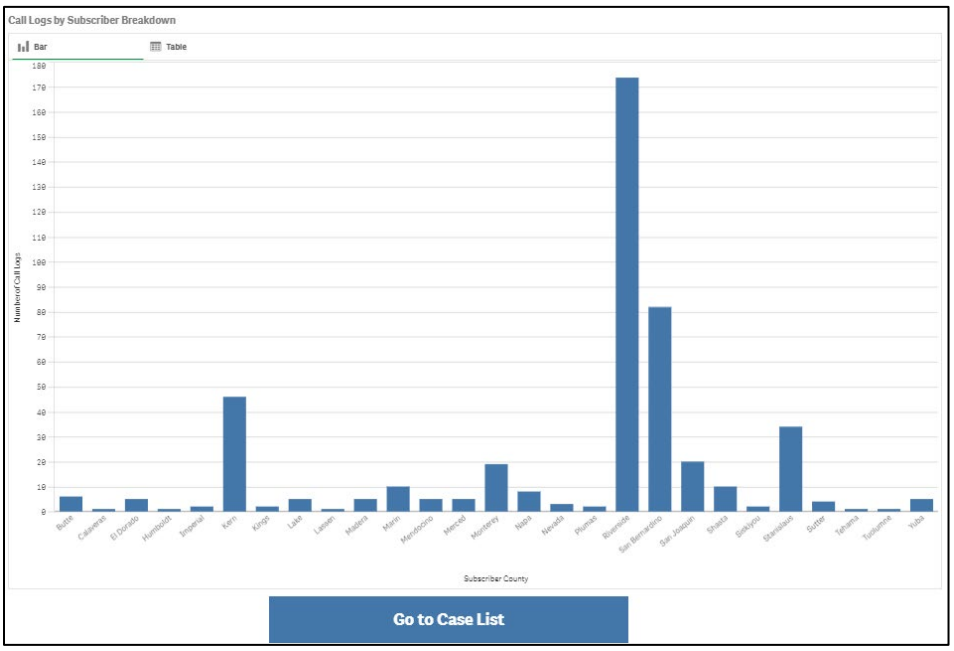
OBIEE



Call Logs by Subscriber Breakdown

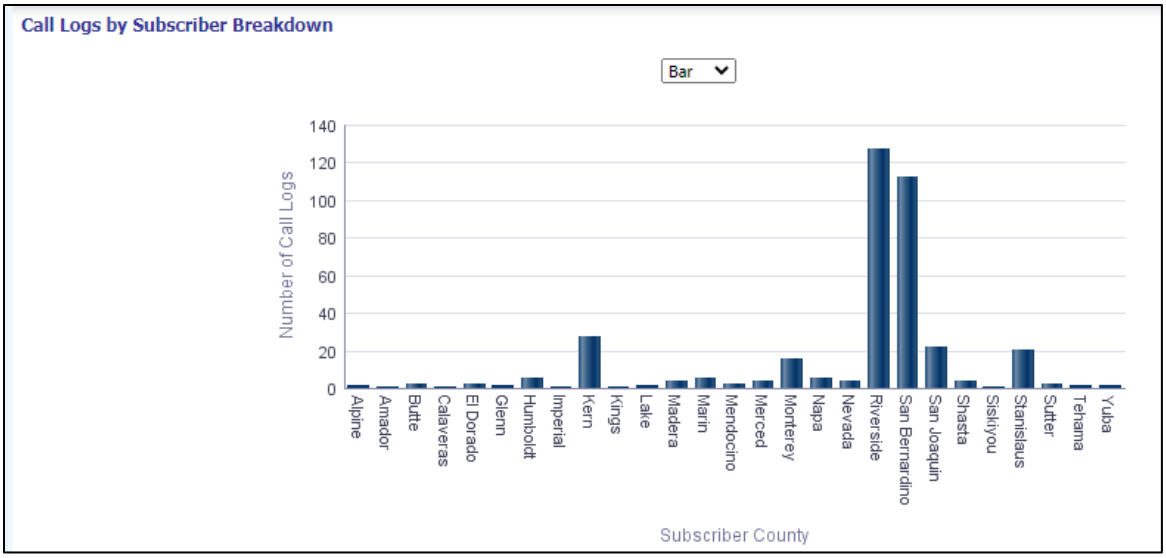
This bar chart displays the number of Call Logs by County. Most users will only have access to 1 counties data, but if a user has access to multiple counties data, they will have the option to select and view multiple counties.

QLIK



Note: QLIK will display charts in 2D view, compared to OBIEE displaying charts in a 3D view.

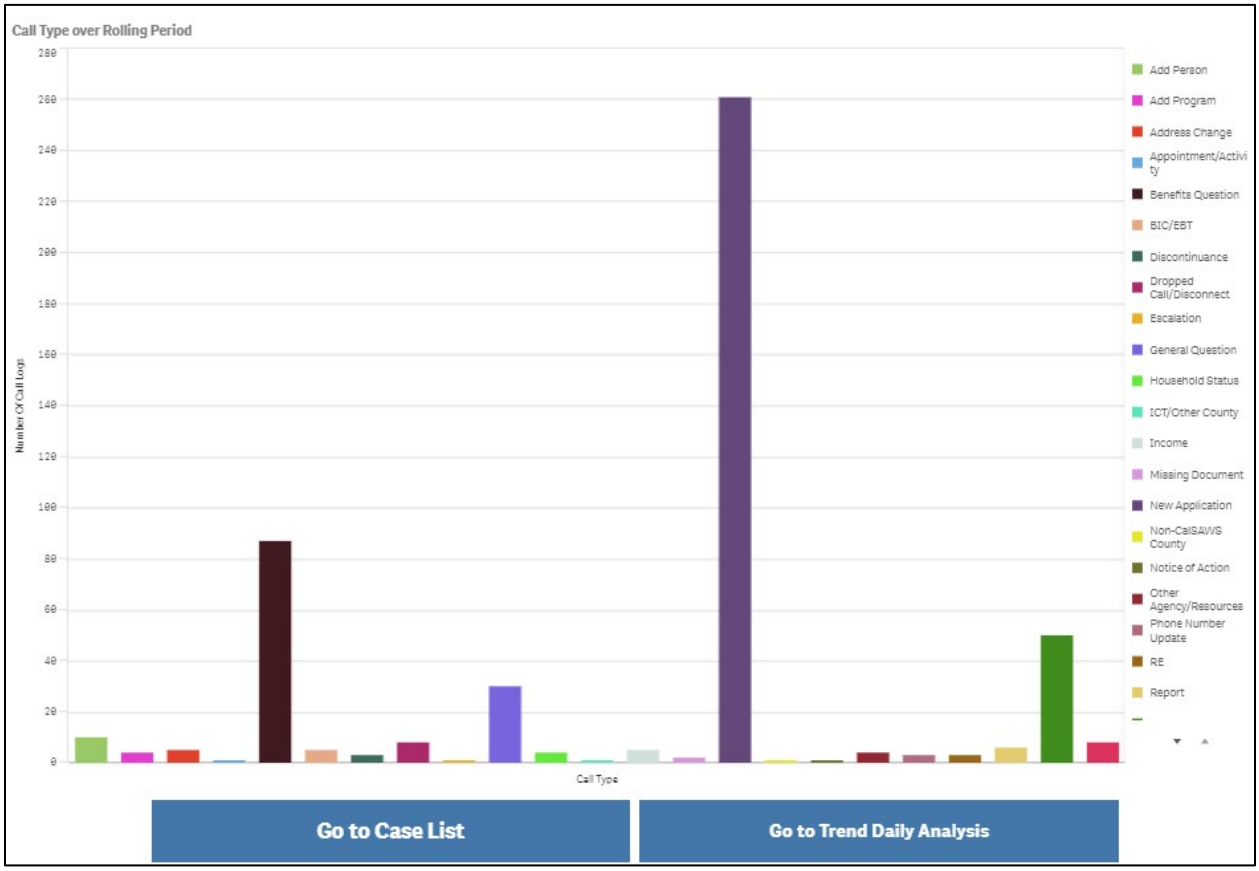
OBIEE

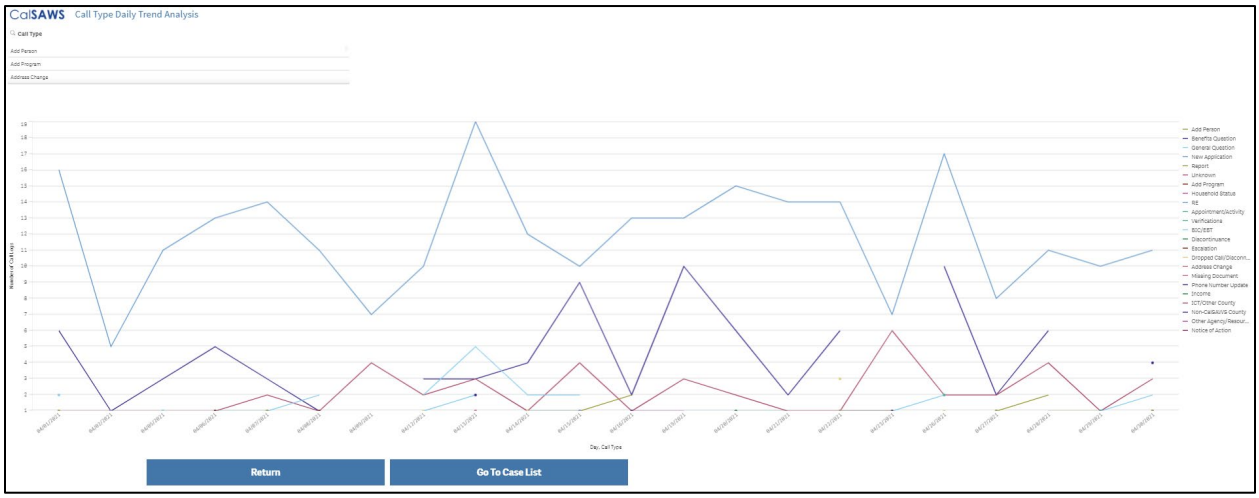


Call Type over Rolling Period

This bar chart displays the count of the “Call Types” for the dates and filters selected. The legend will be located on the right side of the chart and a user can also select the “Go to Trend Analysis Report” button to view a line chart of the call types and counts based on the dates selected.

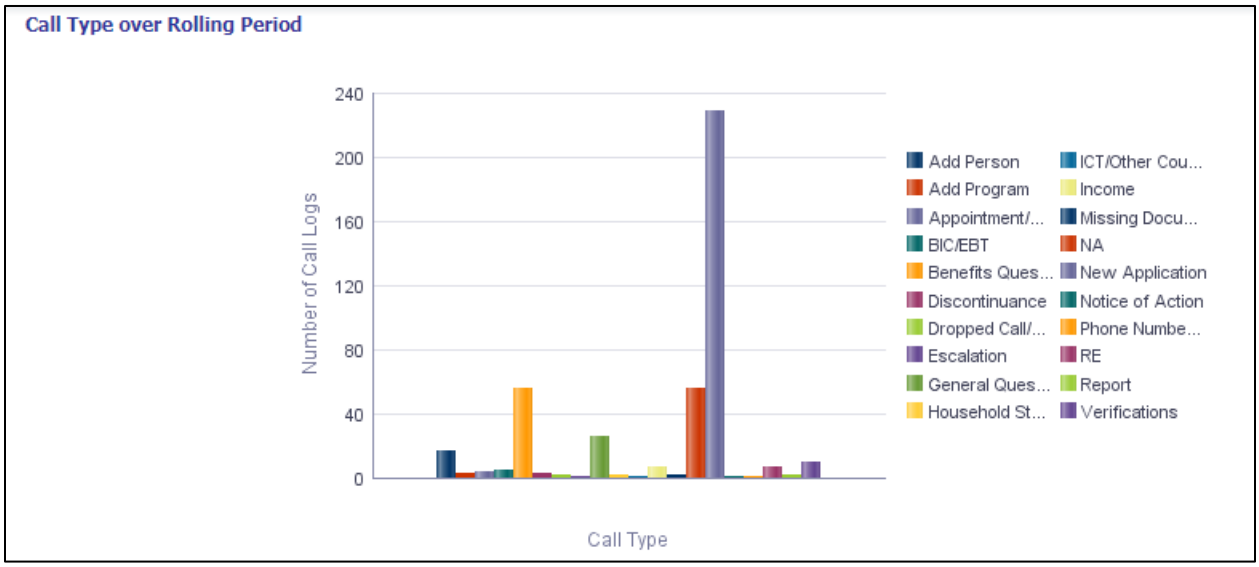
QLIK

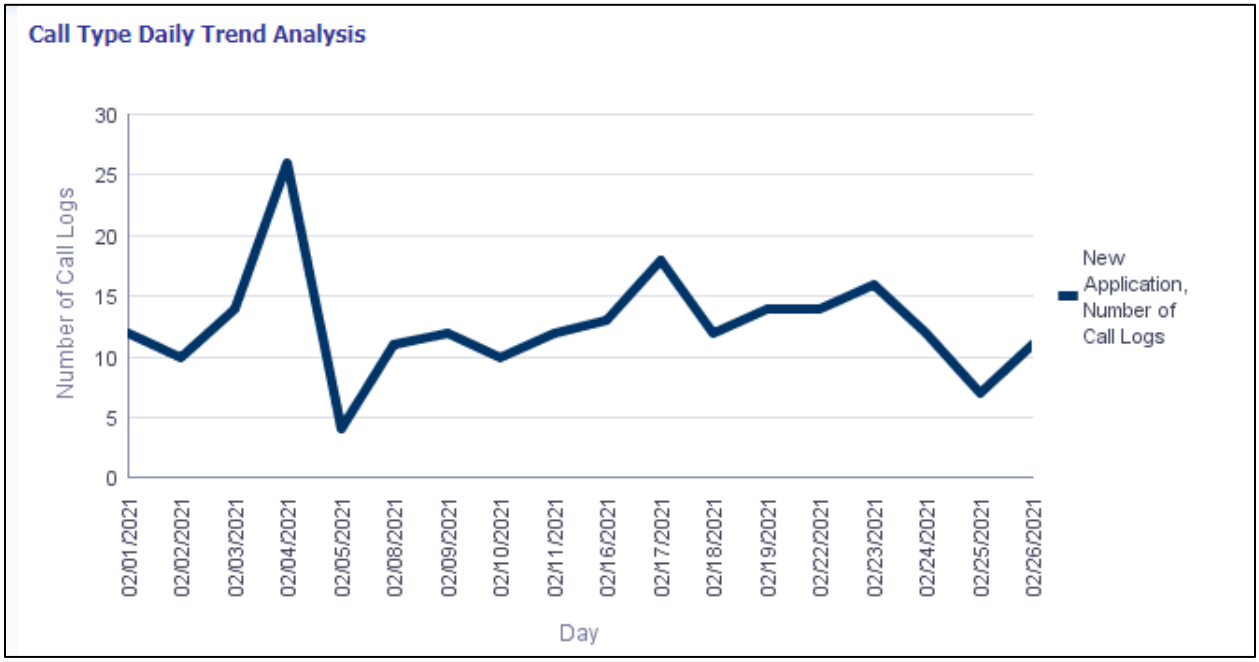




Note: QLIK will display charts in 2D view, compared to OBIEE displaying charts in a 3D view.

OBIEE


Call Type over Rolling Period
240
200
160
120
80
40
0
Number of Call Logs
Call Type
Add Person
Add Program
Appointment/...
BIC/EBT
Benefits Ques...
Discontinuance
Dropped Call/...
Escalation
General Ques...
Household St...
ICT/Other Cou...
Income
Missing Docu...
NA
New Application
Notice of Action
Phone Numbe...
RE
Report
Verifications


Call Type Daily Trend Analysis
30
25
20
15
10
5
0
Number of Call Logs
02/01/2021
02/02/2021
02/03/2021
02/04/2021
02/05/2021
02/08/2021
02/09/2021
02/10/2021
02/11/2021
02/16/2021
02/17/2021
02/18/2021
02/19/2021
02/22/2021
02/23/2021
02/24/2021
02/25/2021
02/26/2021
Day
New Application, Number of Call Logs

Case Association Analysis Page

The Case Association Analysis Page has 3 charts on the page and the ability to filter the data by 10 different filter types.

Filter Options

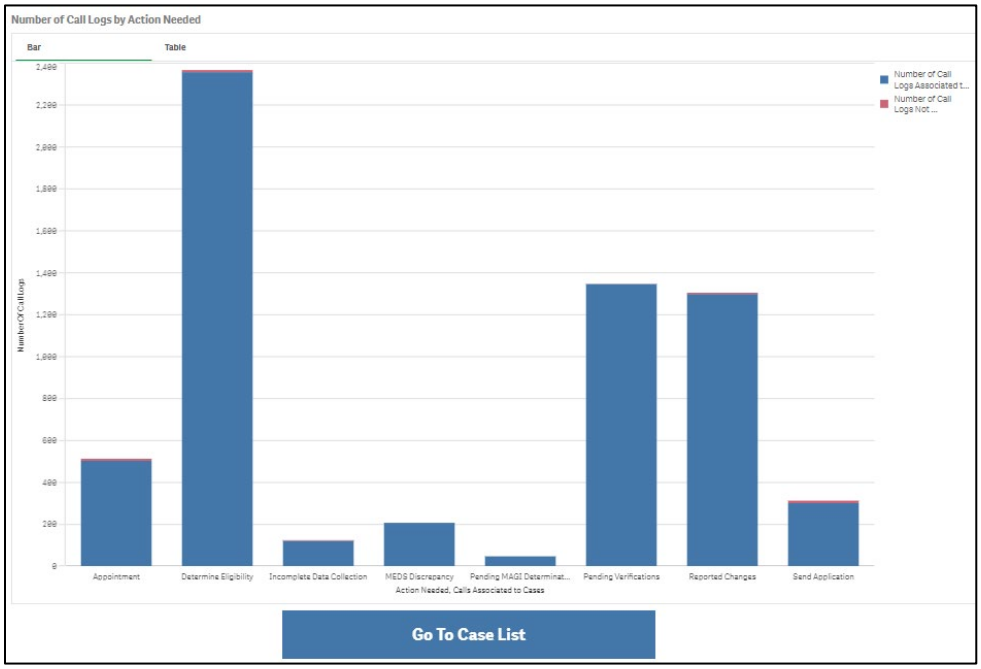
1. Date
    a. The dashboard will default to the current month of data, but the user can select specific dates.
2. Language
3. Call Type
4. Action Required
    a. This will be either a “Y” or a “N”
5. Host County
6. Host Office
7. Host Unit
8. Host Worker
9. Cases
10. Call Source

Available Charts on Call Log Analysis Page

Number of Call Logs by Action Needed

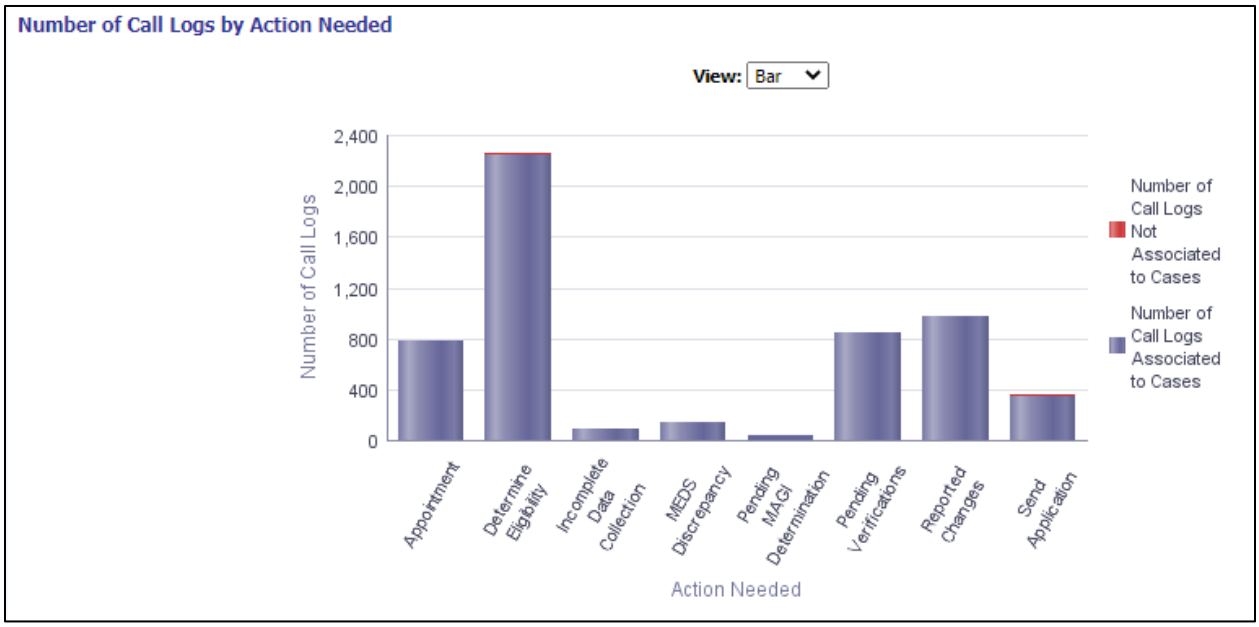
This stacked bar chart displays the number of calls by the type of action that is required. The blue bar representing the calls “Associated to a Case” and the red bar will display the calls “Not Associated to a Case”. Examples of action needed may be to set an appointment, determine eligibility, etc.…

QLIK



Note: QLIK will display charts in 2D view, compared to OBIEE displaying charts in a 3D view.

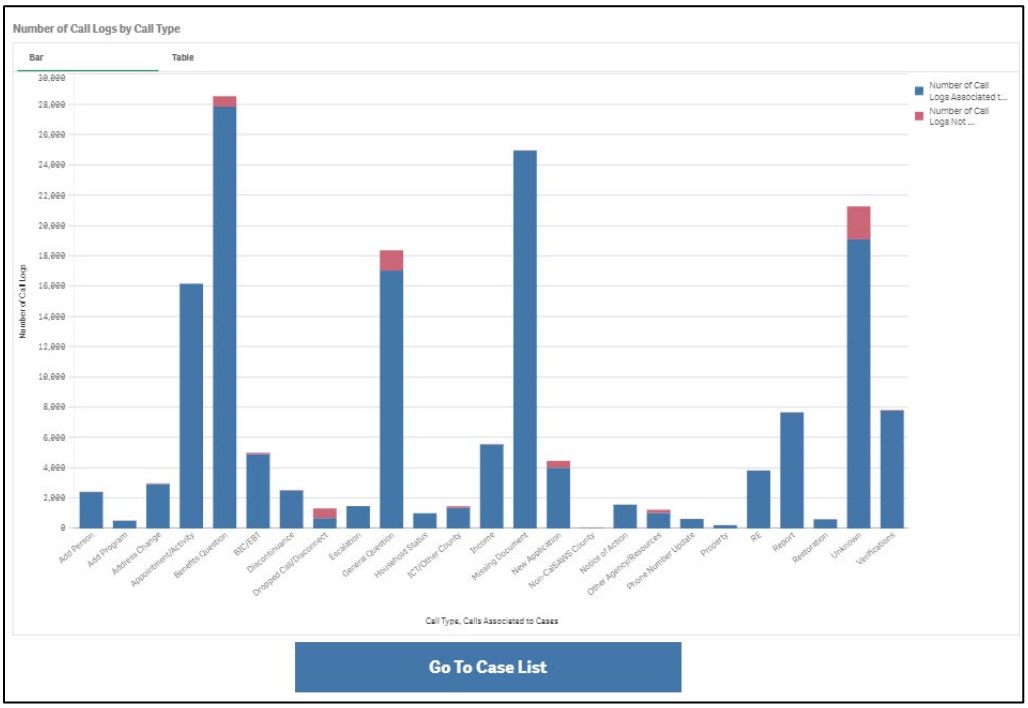
OBIEE


Number of Call Logs by Action Needed
View: Bar
2,400
2,000
1,600
1,200
800
400
0
Number of Call Logs
Appointment
Determine Eligibility
Incomplete Data Collection
MEDS Discrepancy
Pending MAGI Determination
Pending Verifications
Reported Changes
Send Application
Action Needed
Number of Call Logs Not Associated to Cases
Number of Call Logs Associated to Cases

Number of Call Logs by Call Type

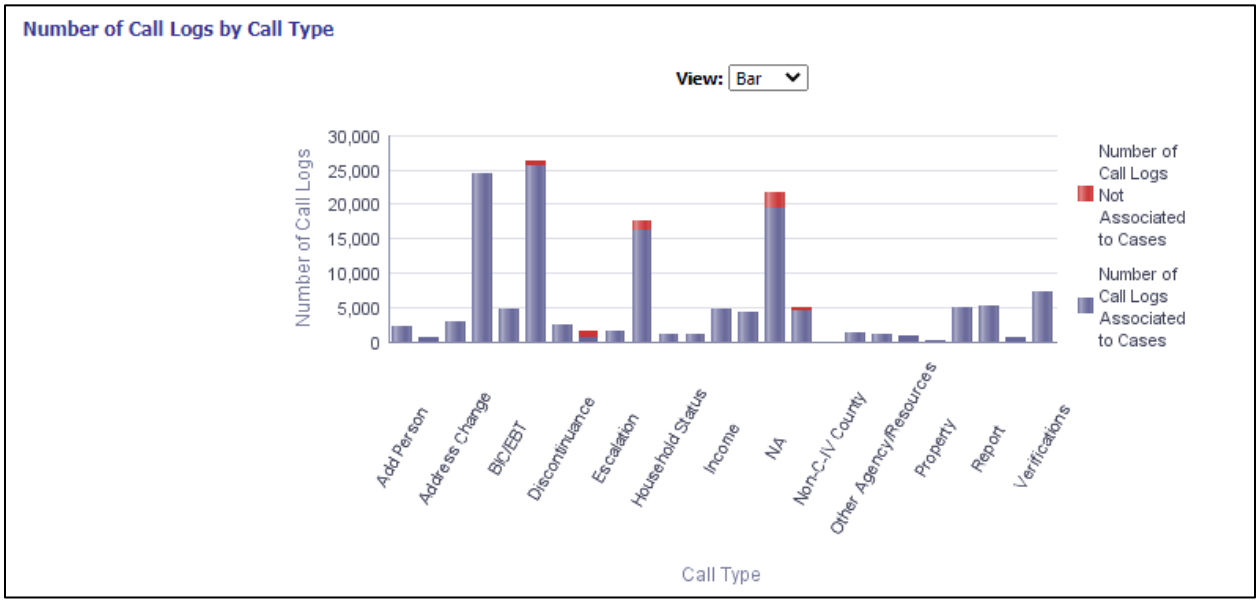
This stacked bar chart will display the calls by “Call Type” with the blue bar representing the calls “Associated to a Case” and the red bar will display the calls “Not Associated to a Case”.

QLIK



Note: QLIK will display charts in 2D view, compared to OBIEE displaying charts in a 3D view.

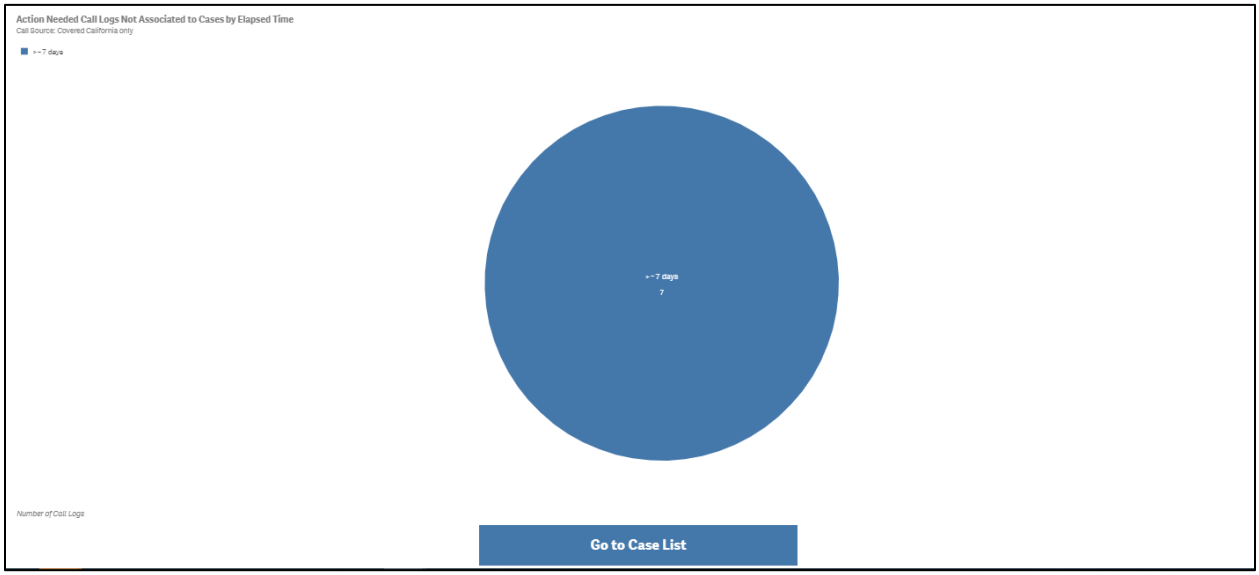
OBIEE



Action Needed Call Logs Not Associated to Cases by Elapsed Time

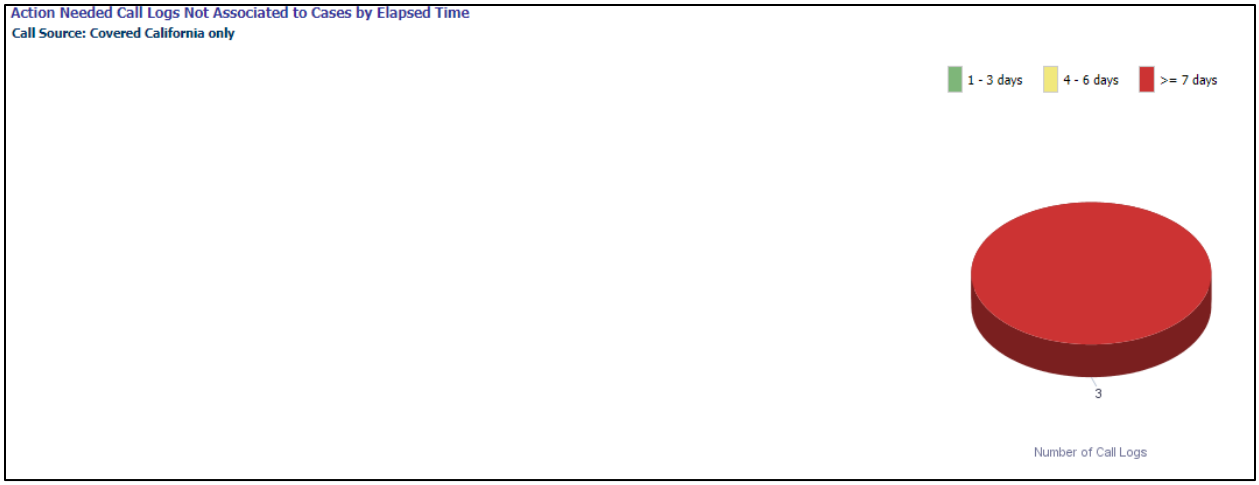
The Call Source for this chart will be for Covered California Only and the chart will only display the count for calls that are older than 7 days and have not yet been associated to a Case. The user can select the "Go to Case List" button to view the records not associated to a case.

QLIK



Note: QLIK will display charts in 2D view, compared to OBIEE displaying charts in a 3D view.

OBIEE



C-IV Dashboard – Semi Annual Reporting

This C-IV Semi Annual Reporting Dashboard is new to LA county and will now display LA county data. This Dashboard was used by C-IV counties and displays information from Semi Annual reports in charts. **The Semi Annual Reporting dashboards will display on the Statistical Summary Analysis tab and there are 6 dashboard pages associated to Semi Annual Reporting data.**

1. Action Required Analysis
2. Current Status Report Analysis
3. Discontinuance Reason
4. NA 960 Letters
5. Received Status Analysis
6. Submit Month Analysis

Action Required Analysis Dashboard Page

The Action Required Analysis page has 2 charts on the page and the ability to filter the data by 9 different filter types.

Filter Options

1. Submit Month
    a. The dashboard will default to the current month of data, but the user can select a specific month.
2. Region
3. County Name
4. Generate Type
5. Office
6. Unit
7. Worker
8. Cases
9. Report Type

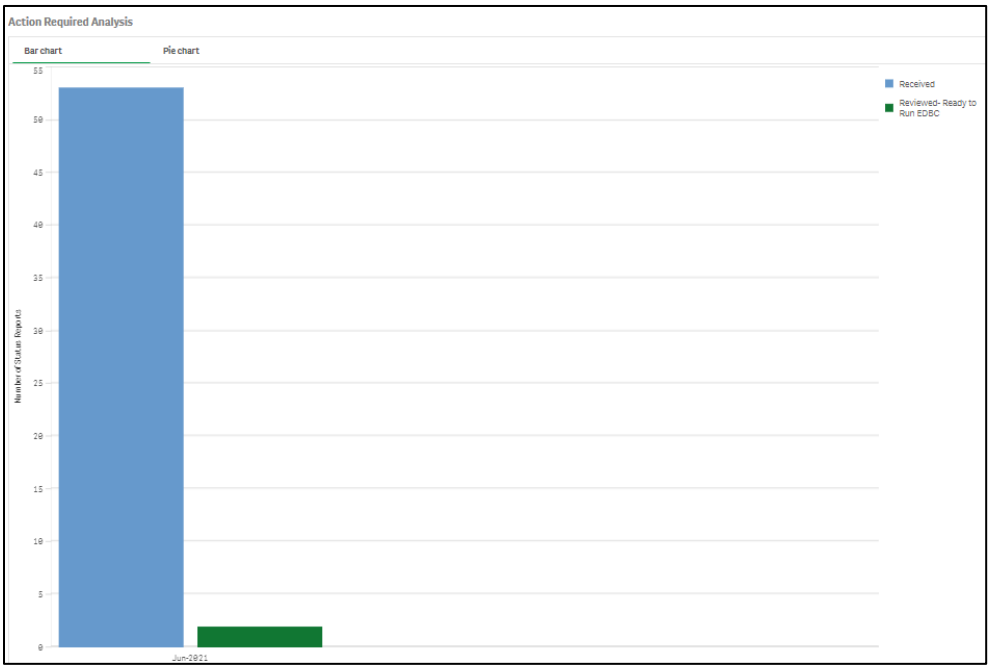
Available Charts on Action Required Analysis Page

NOTE: Screenshots of the QLIK charts are using a different data set than what is displayed in the OBIEE charts. The data will be the same once deployed to production, but the screenshots are provided to show the difference in how QLIK looks and how OBIEE looked.

Action Required Analysis

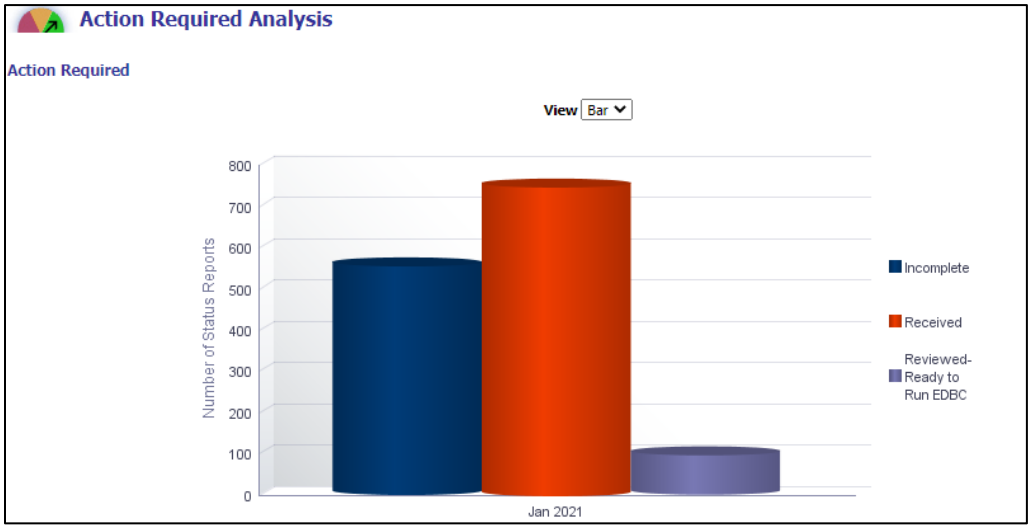
This bar chart displays the "Action Required Analysis" with the blue bar representing "Number of Status Reports Received" and the green bar representing the "Number of Status Reports Reviewed". The pie chart is also available to view the data in pie chart format.

QLIK



Note: QLIK will display charts in 2D view, compared to OBIEE displaying charts in a 3D view.

OBIEE



Action Required Detail View

This table displays the "Action Required Detail View" displayed by Month, Case Number Case Name and Program Description columns. The Month column can be sorted either by ascending or descending order by clicking the "arrow" in the column header.

Note: Screenshots are not provided for case lists due to PII

Current Status Report Analysis Page

The Current Status Report Analysis page has 3 charts on the page and the ability to filter the data by 9 different filter types.

Filter Options

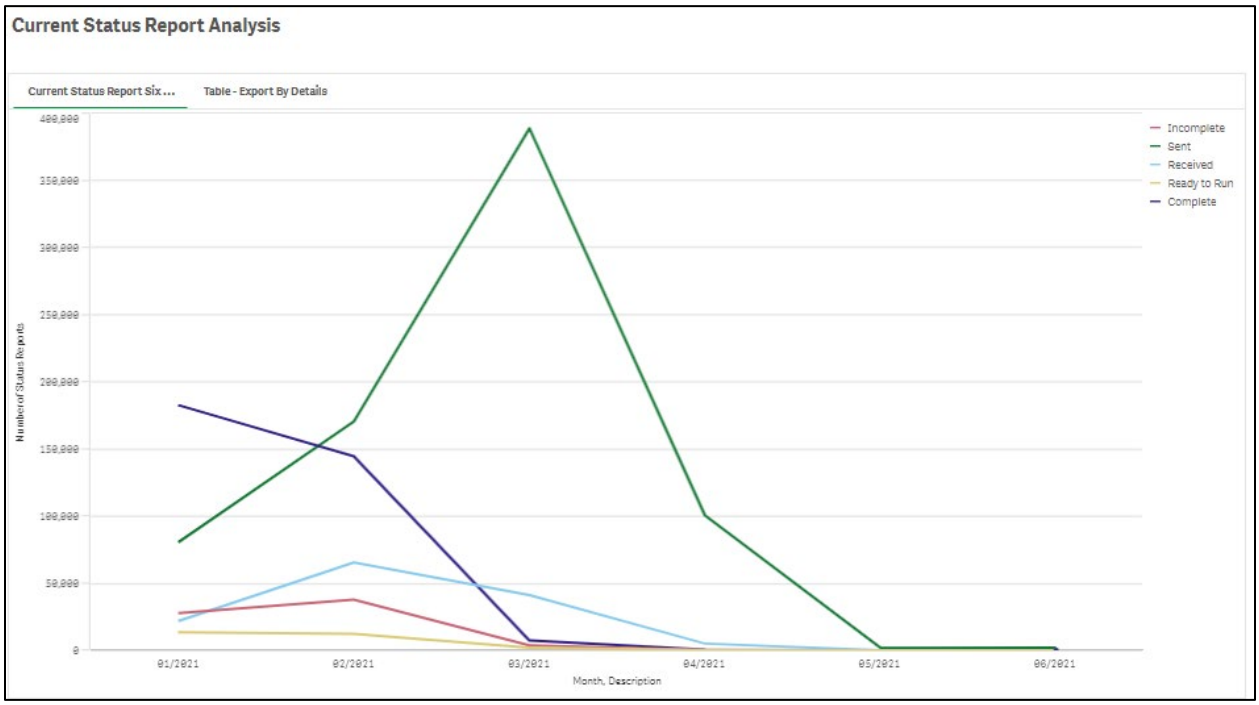
1. Submit Month
    a. The dashboard will default to the current month of data, but the user can select a specific month.
2. Region
3. County Name
4. Generate Type
5. Office
6. Unit
7. Worker
8. Cases
9. Report Type

Available Charts on Current Status Report Analysis Page

Current Status Report Analysis

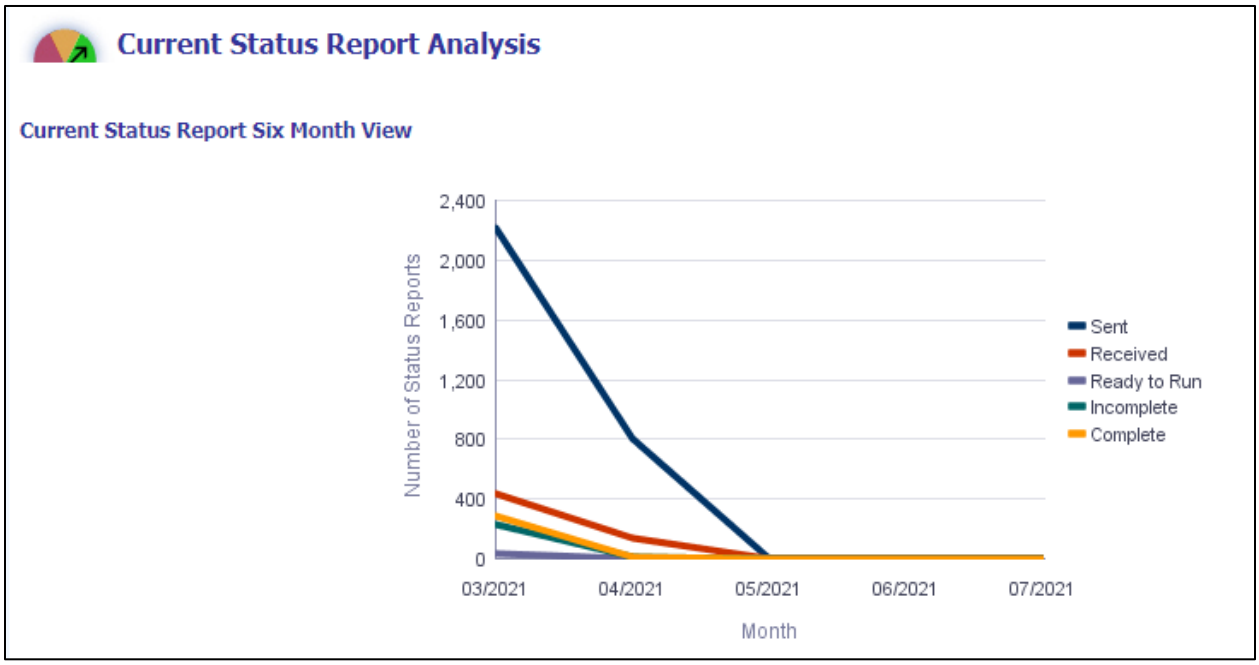
This line chart displays the "Current Status Report Six Month View" displayed by the Number of Status Reports and Month by month and date. Values include Complete, Received, Ready to Run, Incomplete and Sent. There is also a tab "Table – Export by Details" to export the data.

QLIK



Note: QLIK will display line/trend charts in 2D view, compared to OBIEE displaying line/trend charts in a 3D view.

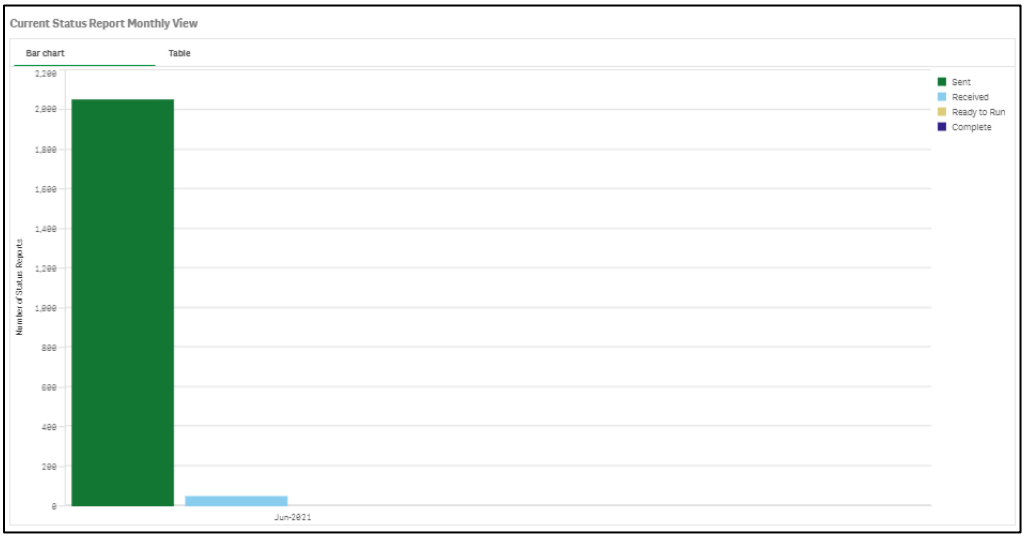
OBIEE


Current Status Report Analysis
Current Status Report Six Month View
2,400
2,000
1,600
1,200
800
400
0
Number of Status Reports
03/2021
04/2021
05/2021
06/2021
07/2021
Month
Sent
Received
Ready to Run
Incomplete
Complete

Current Status Report Monthly View

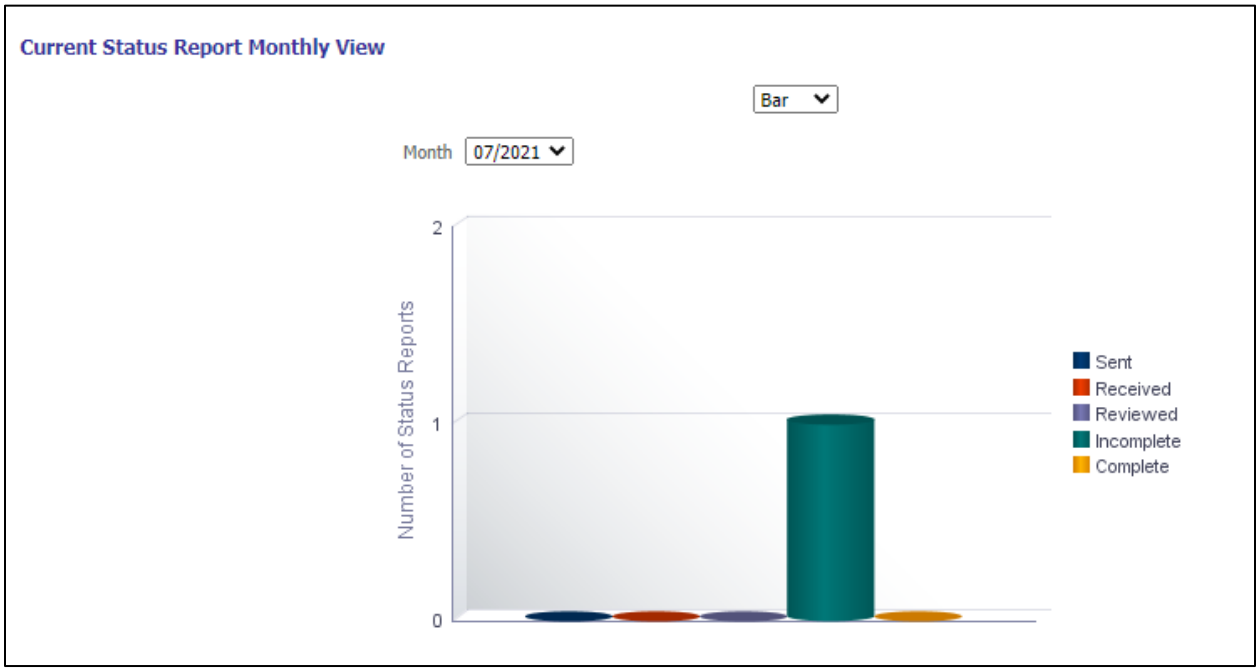
This bar chart displays the “Current Status Report Monthly View” with the green bar representing “Number of Status Reports Sent” and the blue bar representing the “Number of Status Reports Received”. Other bar chart values are Sent (dark blue), Ready to Run (yellow), Incomplete (red) and Complete (dark blue). The table chart is also available to view the data in table format.

QLIK



Note: QLIK will display charts in 2D view, compared to OBIEE displaying charts in a 3D view.

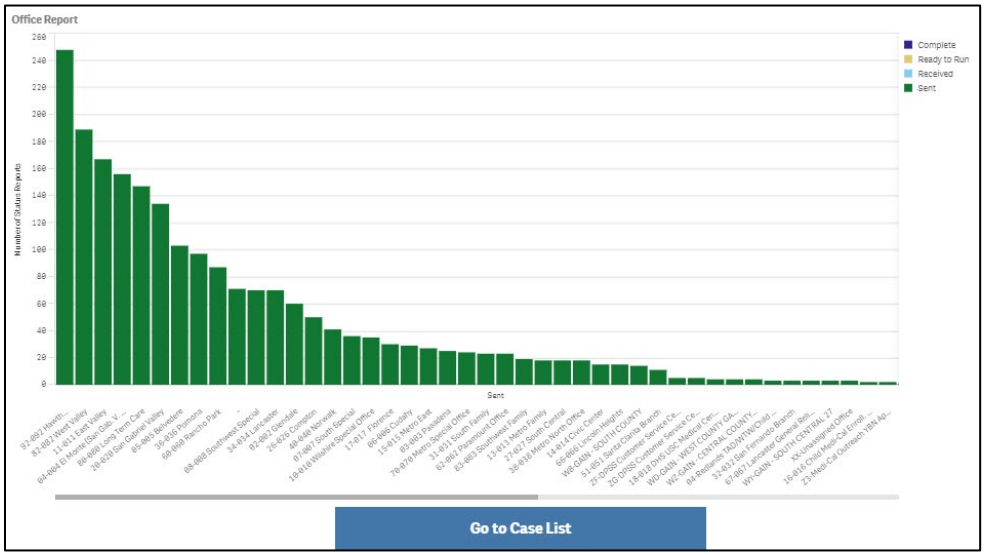
OBIEE



Office Report

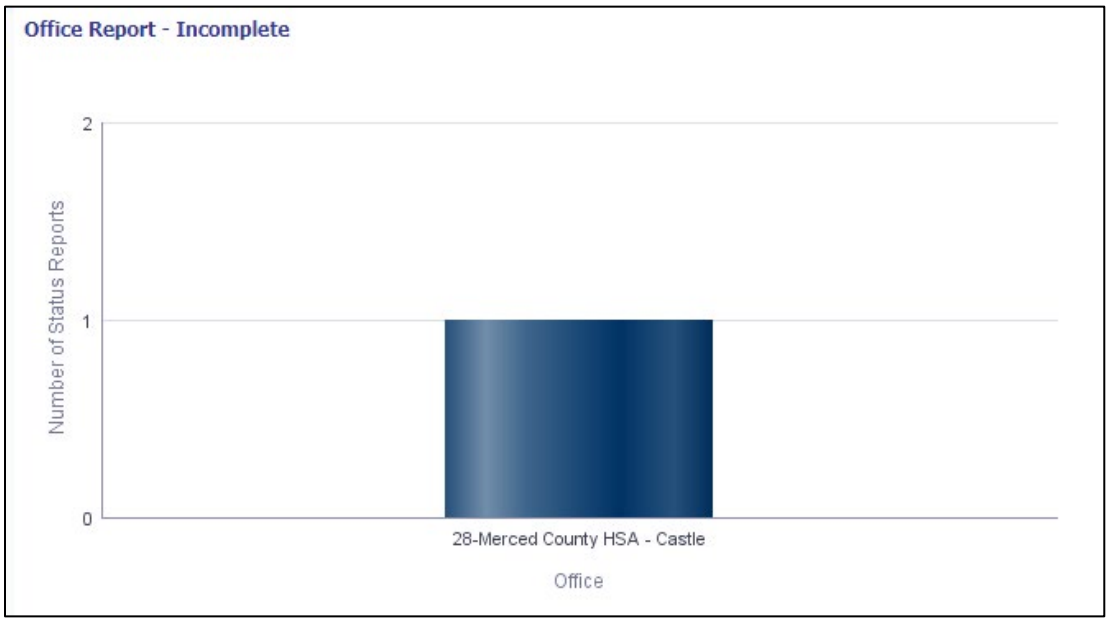
This bar chart displays the “Office Report” by number of reports by county and office with the green bar representing “Number of Status Reports Sent” and the blue bar representing the “Number of Status Reports Received”. Other bar chart values are Sent (dark blue), Ready to Run (yellow), Incomplete (red) and Complete (dark blue).

QLIK



Note: QLIK will display charts in 2D view, compared to OBIEE displaying charts in a 3D view.

OBIEE



Discontinuance Reason Page

The Discontinuance Reason page has 5 charts on the page and the ability to filter the data by 9 different filter types.

Filter Options

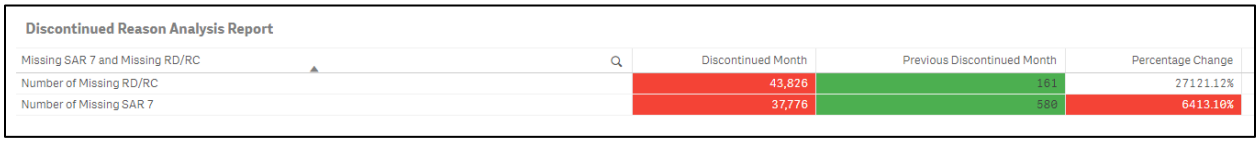
1. Submit Month
    a. The dashboard will default to the current month of data, but the user can select a specific month.
2. Region
3. County Name
4. Generate Type
5. Office
6. Unit
7. Worker
8. Cases
9. Report Type

Available Charts on Discontinuance Reason Page

Discontinued Reason Analysis Report

This table chart displays the "Discontinued Reason Analysis Report" by Discontinued Month, Previous Discontinued Month and Percentage Change.

QLIK



Discontinued Reason Analysis Report

Missing SAR 7 and Missing RD/RC	Discontinued Month	Previous Discontinued Month	Percentage Change
Number of Missing RD/RC	43,826	161	27121.12%
Number of Missing SAR 7	37,776	586	6413.10%

OBIEE

Discontinued Reason Analysis

Discontinued Reason Analysis Report

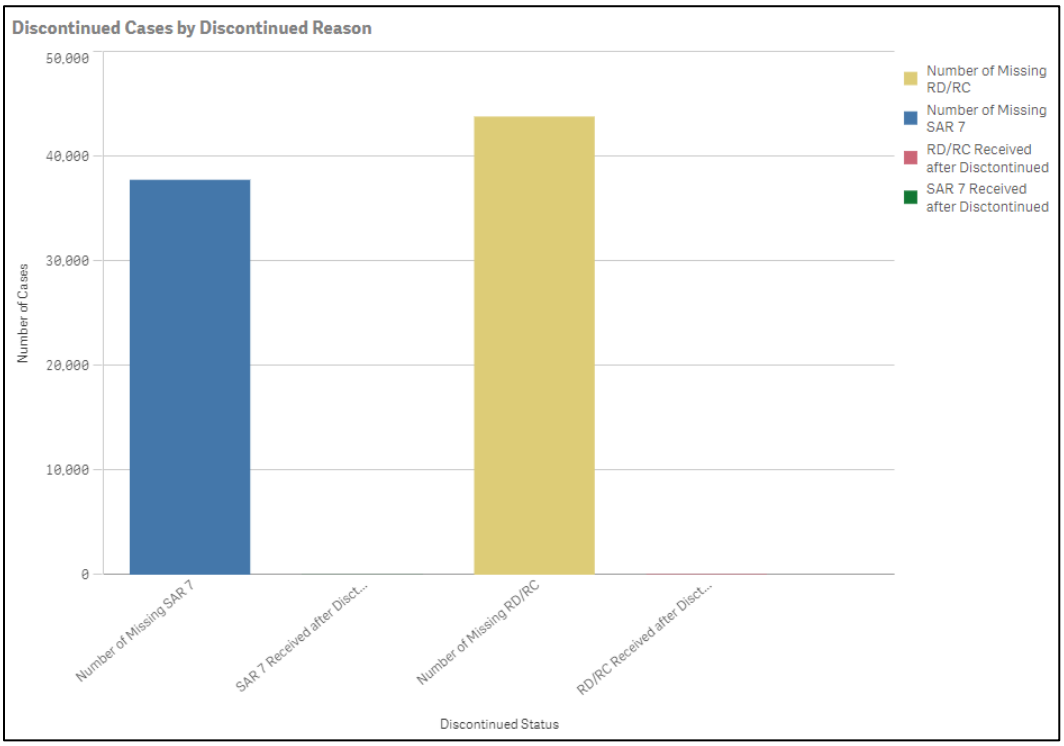
Missing SAR 7 and Missing RD/RC	Discontinued Month	Previous Discontinued Month	Percentage Change
Number of Missing RD/RC	1	290	
Number of Missing SAR 7	0	28	

Refresh - Print - Export

Discontinued Cases by Discontinued Reason

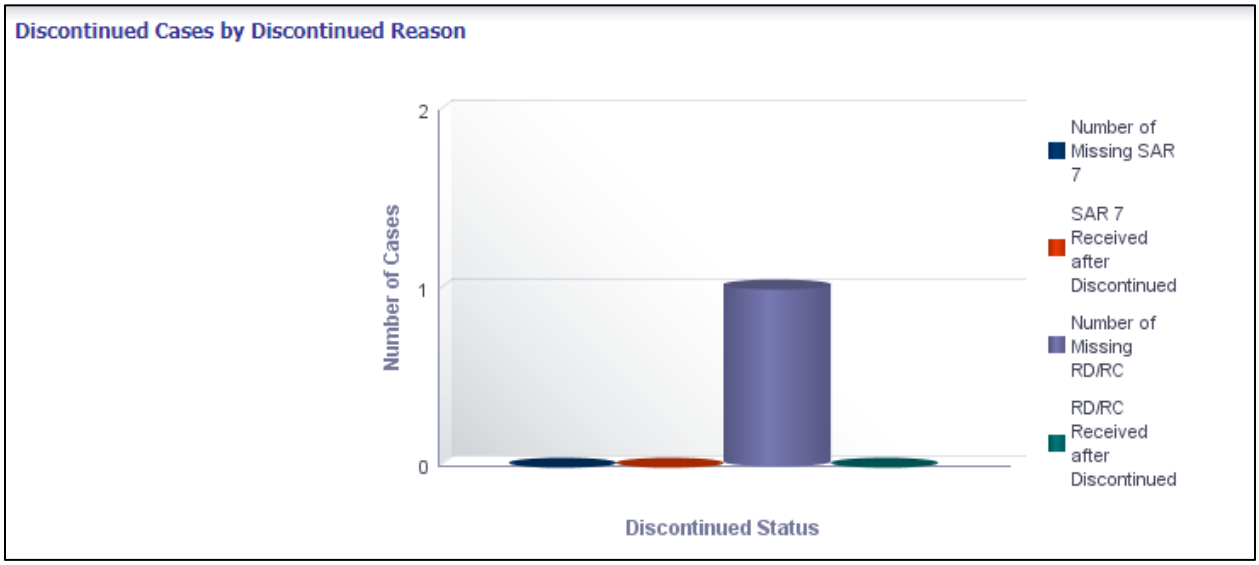
This bar chart displays the "Discontinued Case by Discontinued Reason" by Number of Cases and Discontinued Status.

QLIK



Note: QLIK will display charts in 2D view, compared to OBIEE displaying charts in a 3D view.

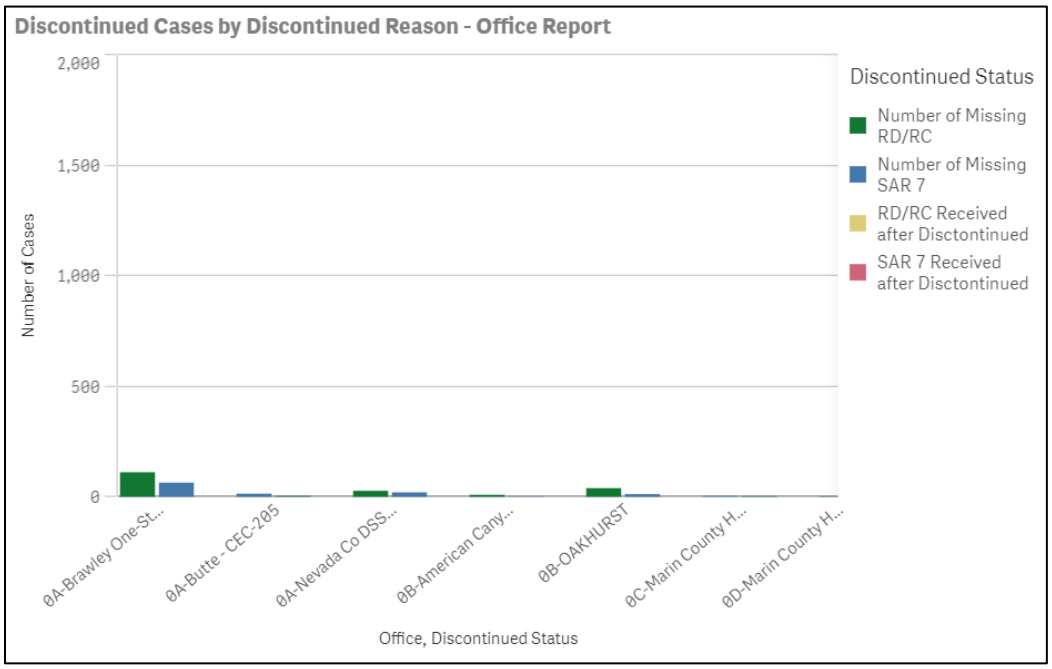
OBIEE



Discontinued Cases by Discontinued Reason – Office Report

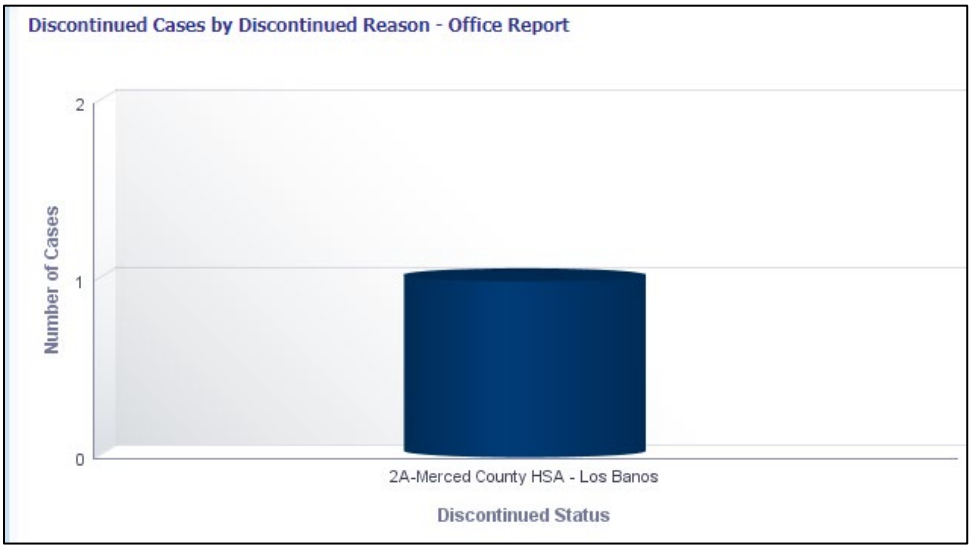
This bar chart displays the "Discontinued Cases by Discontinued Reason – Office Report" by Number of Cases and Office, Discontinued Status.

QLIK



Note: QLIK will display charts in 2D view, compared to OBIEE displaying charts in a 3D view.

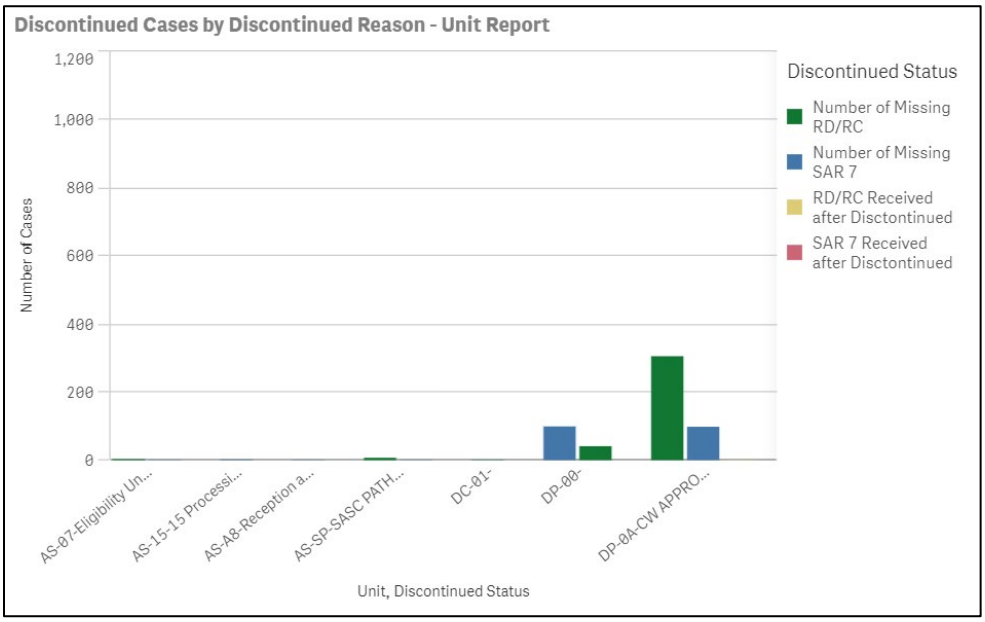
OBIEE



Discontinued Cases by Discontinued Reason – Unit Report

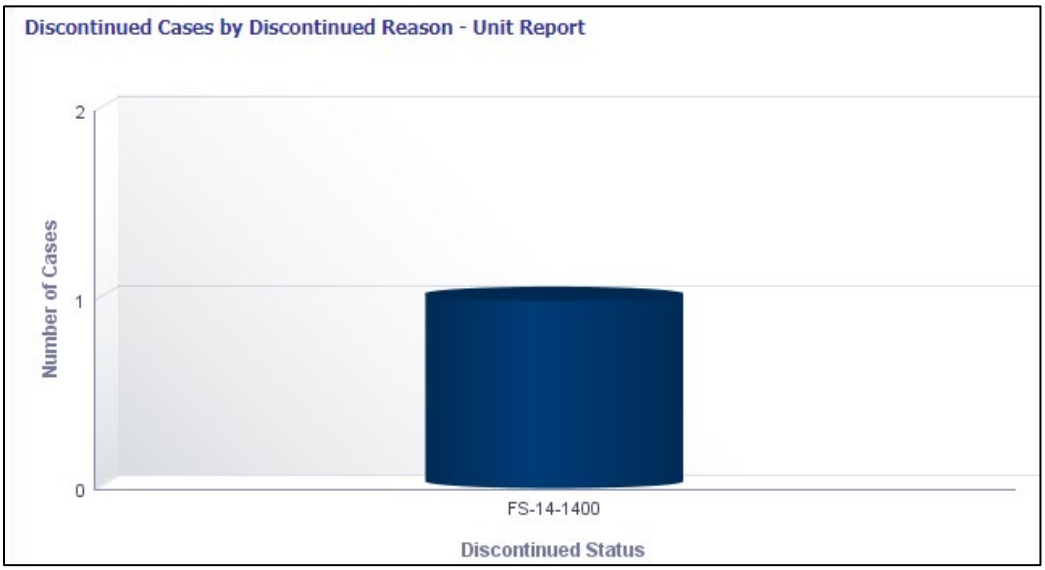
This bar chart displays the "Discontinued Cases by Discontinued Reason – Unit Report" by Number of Cases and Unit, Discontinued Status.

QLIK



Note: QLIK will display charts in 2D view, compared to OBIEE displaying charts in a 3D view.

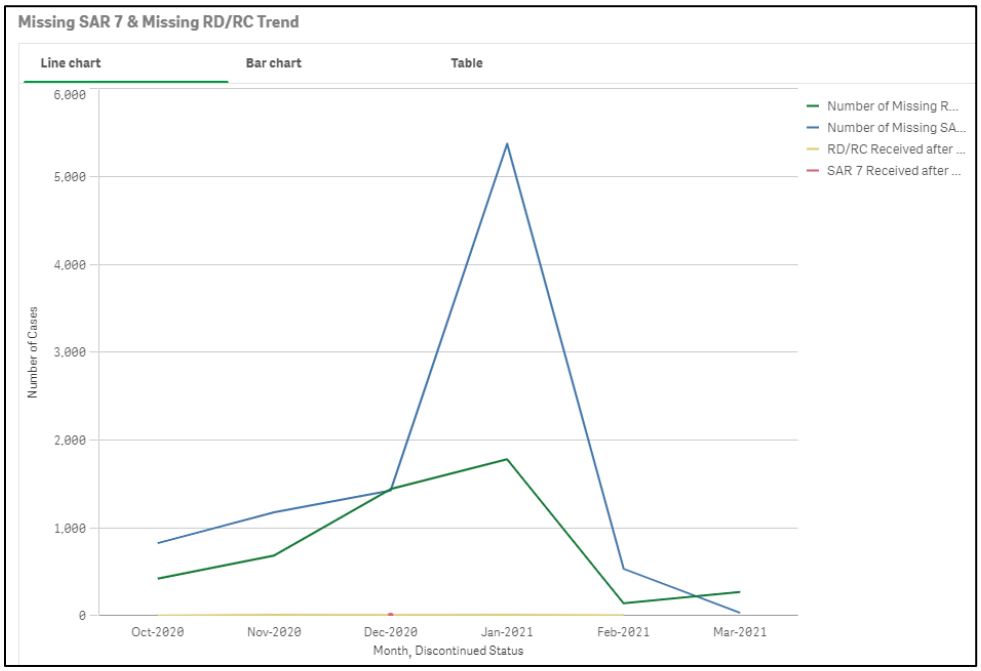
OBIEE



Missing SAR 7 & Missing RD/RC Trend

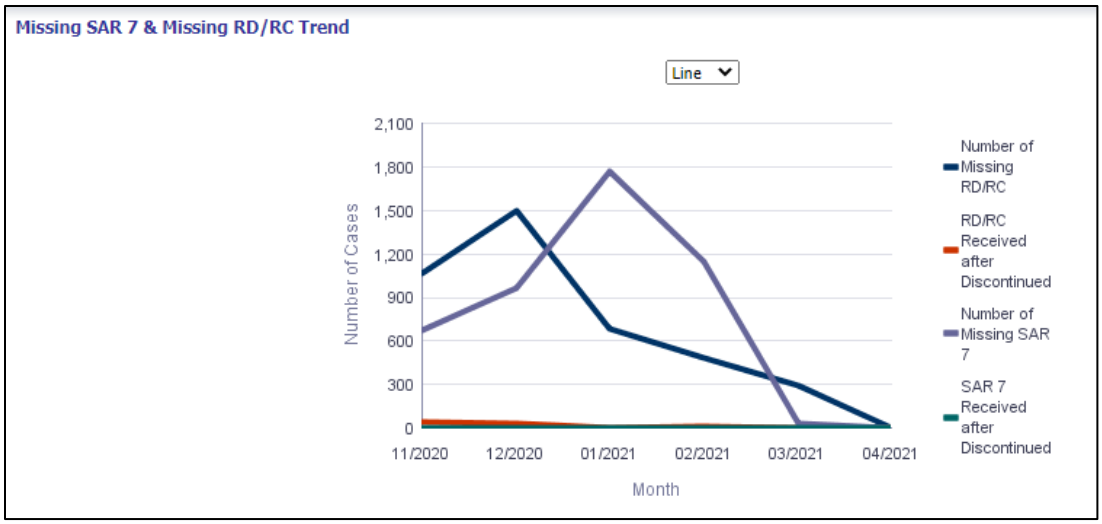
This line chart displays the "Missing SAR 7 & Missing RD/RC Trend" by Number of Cases and Month, Discontinued Status. There is also a tab for Bar Chart and Table available for different views of the data.

QLIK



Note: QLIK will display line/trend charts in 2D view, compared to OBIEE displaying line/trend charts in a 3D view.

OBIEE



NA 960 Letters Page

The NA 960 Letters page has 5 charts on the page and the ability to filter the data by 9 different filter types.

Filter Options

1. Submit Month
    a. The dashboard will default to the current month of data, but the user can select a specific month.
2. Region
3. County Name
4. Generate Type
5. Office
6. Unit
7. Worker
8. Cases
9. Report Type

Available Charts on NA 960 Letters Page

NA 960X and NA 960Y Letters Analysis

This table chart displays the "NA 960X and NA 960Y Letters Analysis" by Submit Month, Previous Submit Month and Percentage Change.

QLIK

NA 960X and NA 960Y Letters Analysis

NA 960 Percent Change	Submit Month	Previous Submit Month	Percentage Change
Number of NA 960X Letters Sent	229,313	56,520	305.72% ▲
Number of NA 960Y Letters Sent	86,329	21,007	310.95% ▲
Number of NA 960X Letters Sent After Status Report and Before Entered into System	6,652	1,845	260.54% ▲

OBIEE

NA 960X and NA 960Y Letters Analysis

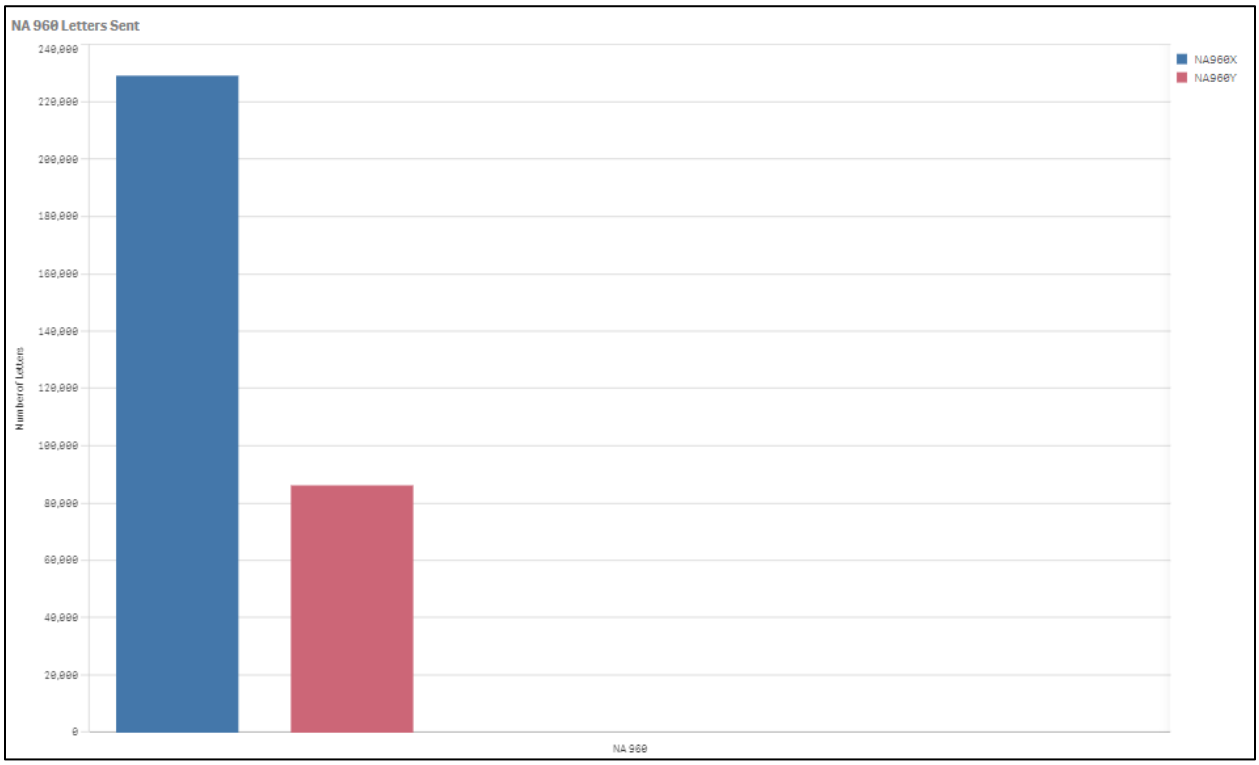
NA 960X and NA 960Y Analysis Report

NA 960 Percent Change	Submit Month	Previous Submit Month	Percentage Change
Number of NA 960X Letters Sent	1,294	1,060	
Number of NA 960Y Letters Sent	427	281	
Number of NA 960X Letters Sent After Status Report and Before Entered into System	11	5	

NA 960 Letters Sent

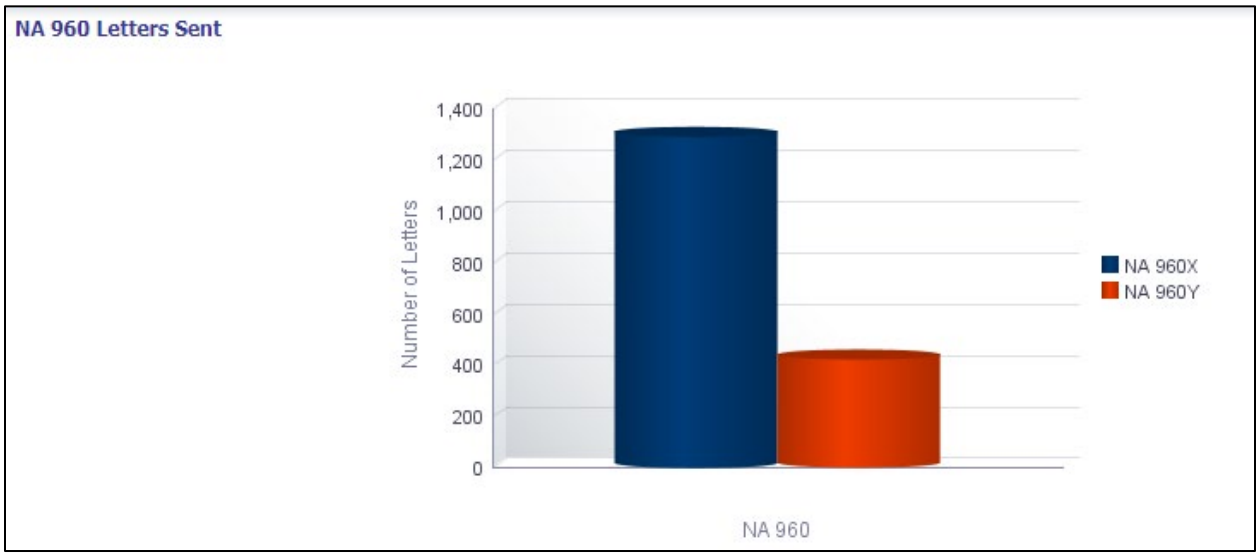
This bar chart displays the “NA 960 Letters Sent” by Number of Letters and NA 960. Values for the bar chart are NA960X (Blue) and NA960Y (Red).

QLIK



Note: QLIK will display charts in 2D view, compared to OBIEE displaying charts in a 3D view.

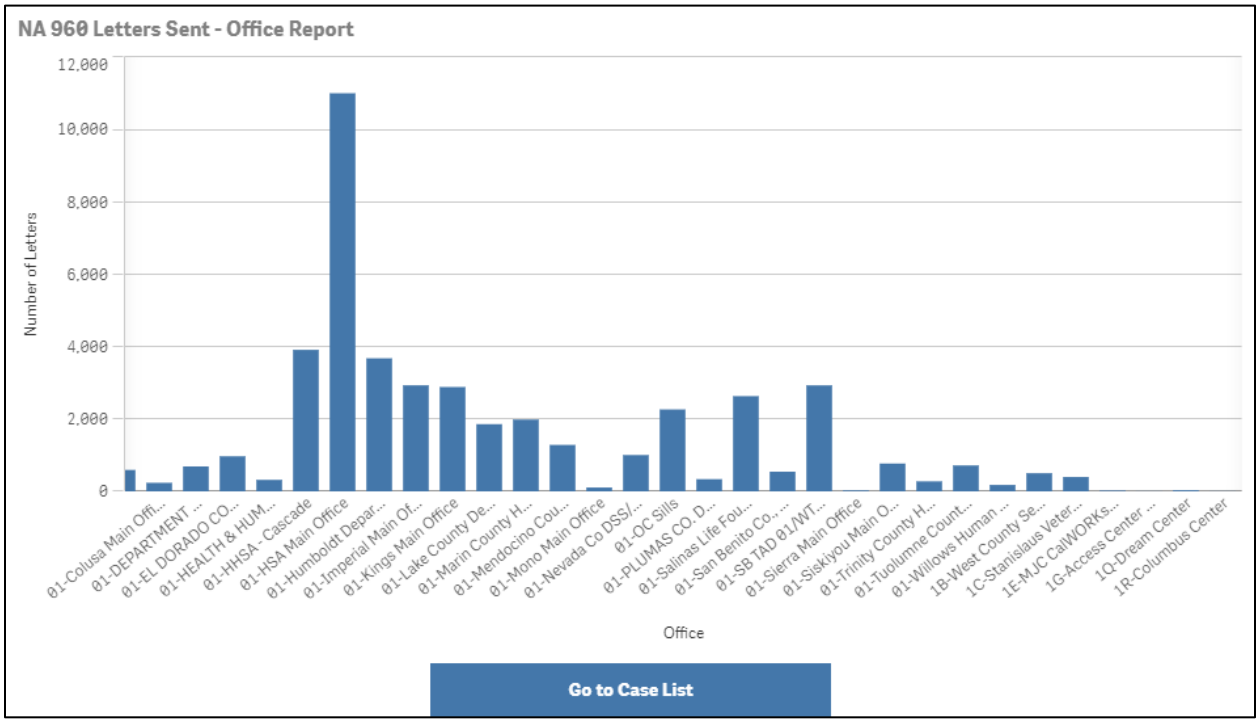
OBIEE



NA 960 Letters Sent – Office Report

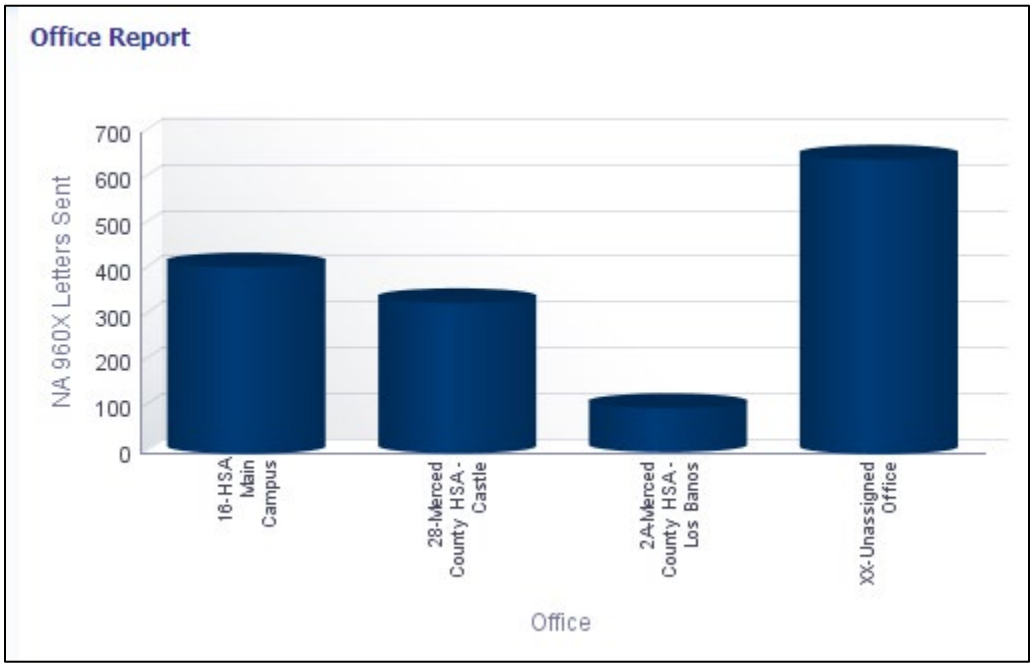
This bar chart displays the "NA 960 Letters Sent – Office Report" by Number of Cases and Office.

QLIK



Note: QLIK will display charts in 2D view, compared to OBIEE displaying charts in a 3D view.

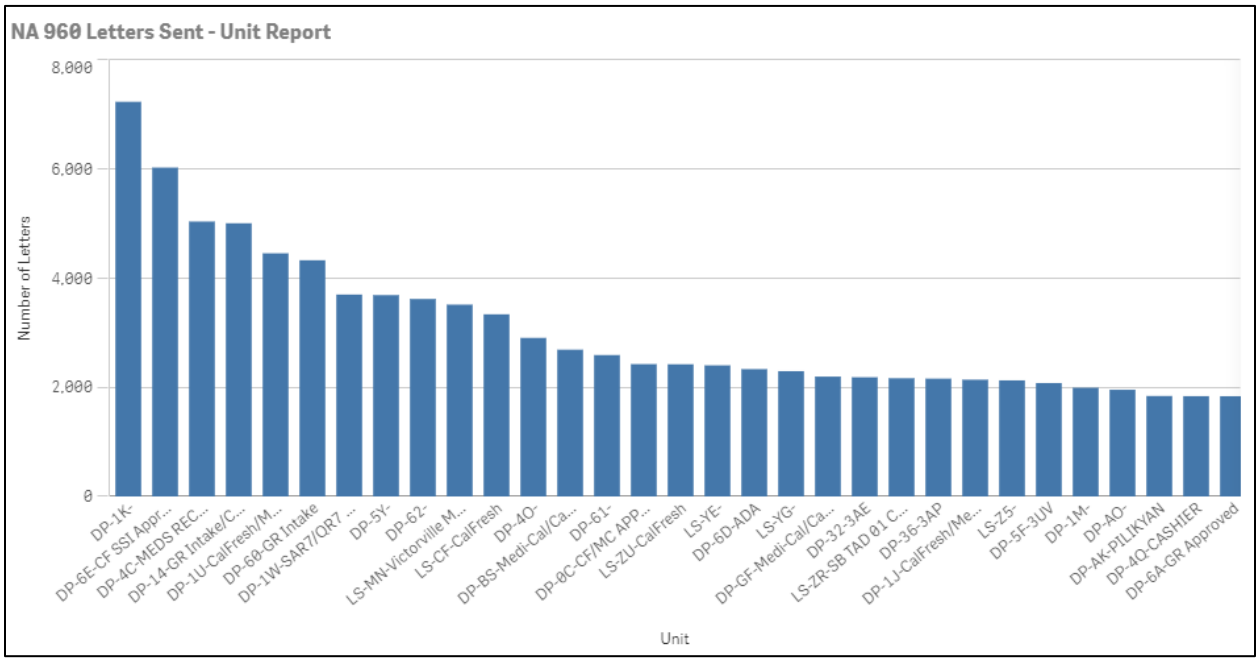
OBIEE



NA 960 Letters Sent – Unit Report

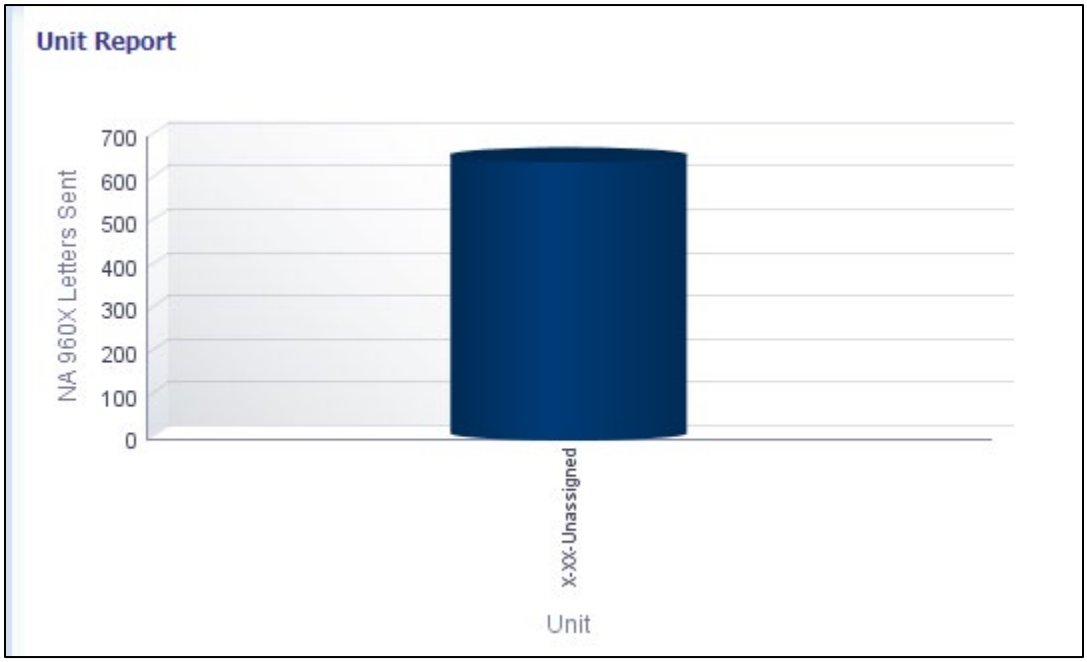
This bar chart displays the “NA 960 Letters Sent – Unit Report” by Number of Letters and Unit.

QLIK



Note: QLIK will display charts in 2D view, compared to OBIEE displaying charts in a 3D view.

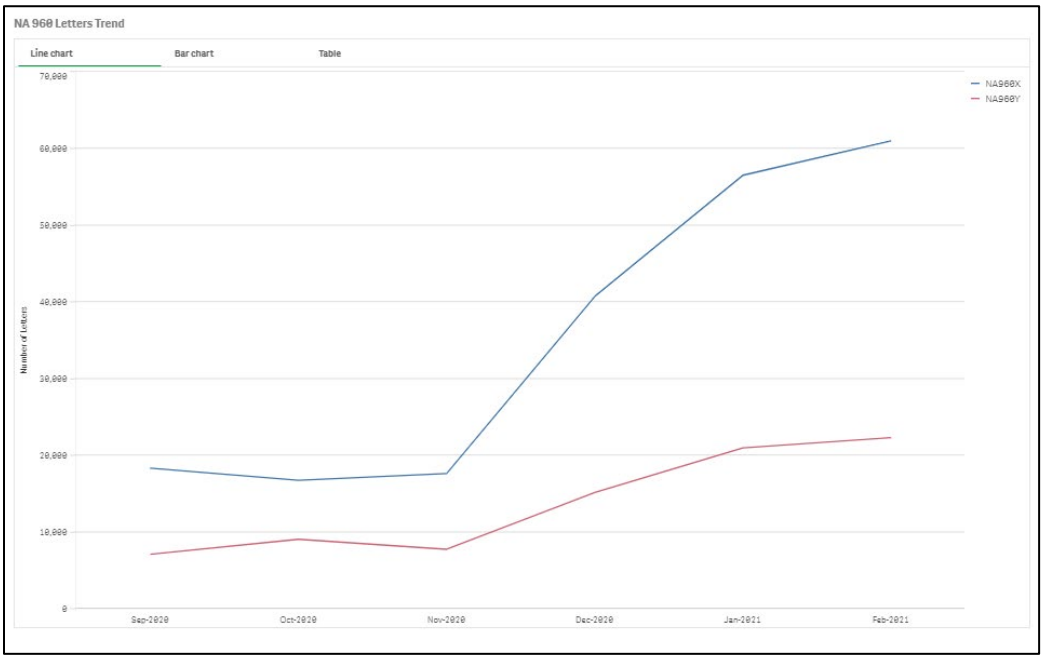
OBIEE



NA 960 Letters Trend

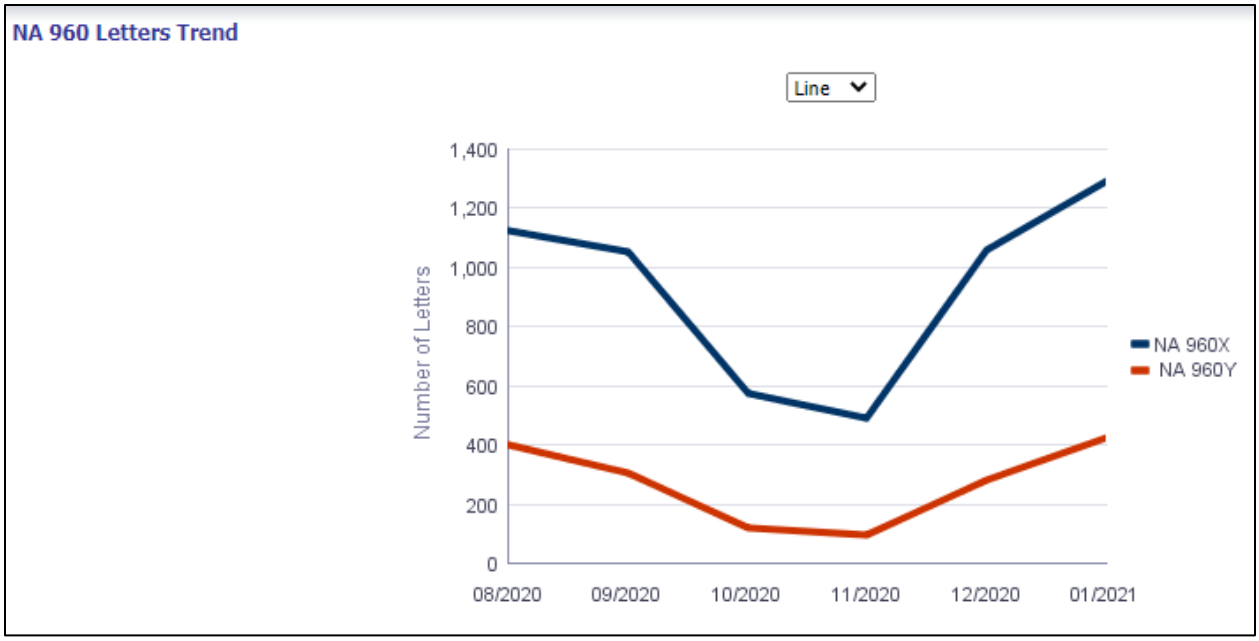
This line chart displays the "NA 960 Letters Trend" by Number of Letters and Date. There is also a tab for Bar Chart and Table available for different views of the data.

QLIK



Note: QLIK will display line/trend charts in 2D view, compared to OBIEE displaying line/trend charts in a 3D view.

OBIEE



Received Status Analysis Page

The Current Status Report Analysis page has 5 charts on the page and the ability to filter the data by 9 different filter types.

Filter Options

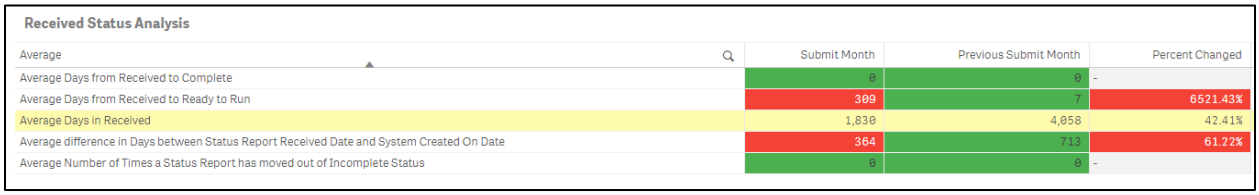
1. Submit Month
    a. The dashboard will default to the current month of data, but the user can select a specific month.
2. Region
3. County Name
4. Generate Type
5. Office
6. Unit
7. Worker
8. Cases
9. Report Type

Available Charts on Received Status Analysis Page

Received Status Analysis

This chart displays the count of the average days of received status from the current submit month and previous submit month.

QLIK



Received Status Analysis

Average	Submit Month	Previous Submit Month	Percent Changed
Average Days from Received to Complete	0	0	-
Average Days from Received to Ready to Run	309	7	6521.43%
Average Days in Received	1,830	4,058	42.41%
Average difference in Days between Status Report Received Date and System Created On Date	364	713	61.22%
Average Number of Times a Status Report has moved out of Incomplete Status	0	0	-

Note: QLIK displays the colors in the cell as compared to OBIEE that displays a color dot.

OBIEE

Received Status Analysis

Received Status Analysis

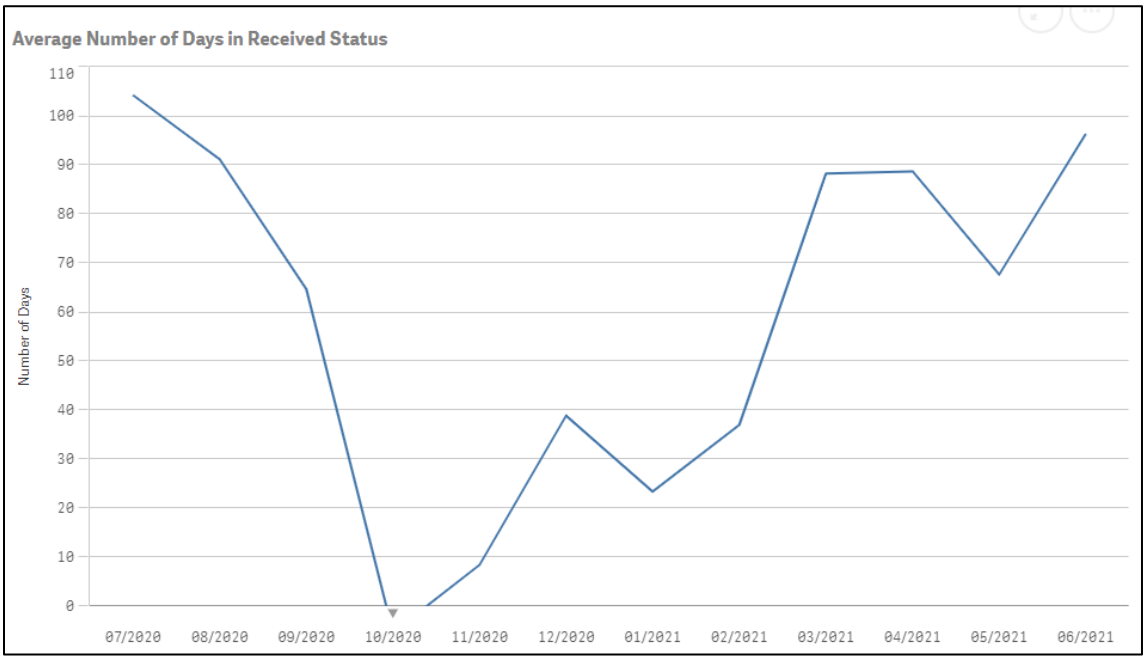
Average	Submit Month	Previous Submit Month	Percent Changed
Average Days from Received to Complete	15	17	-11.76%
Average Days from Received to Ready to Run	16	18	-11.11%
Average Days in Received	26	22	18.18%
Average difference in Days between Status Report Received Date and System Created On Date	1	2	-50.00%
Average Number of Times a Status Report has moved out of Incomplete Status	0.27	0.42	-35.71%

Refresh - Print - Export

Average Number of Days in Received Status

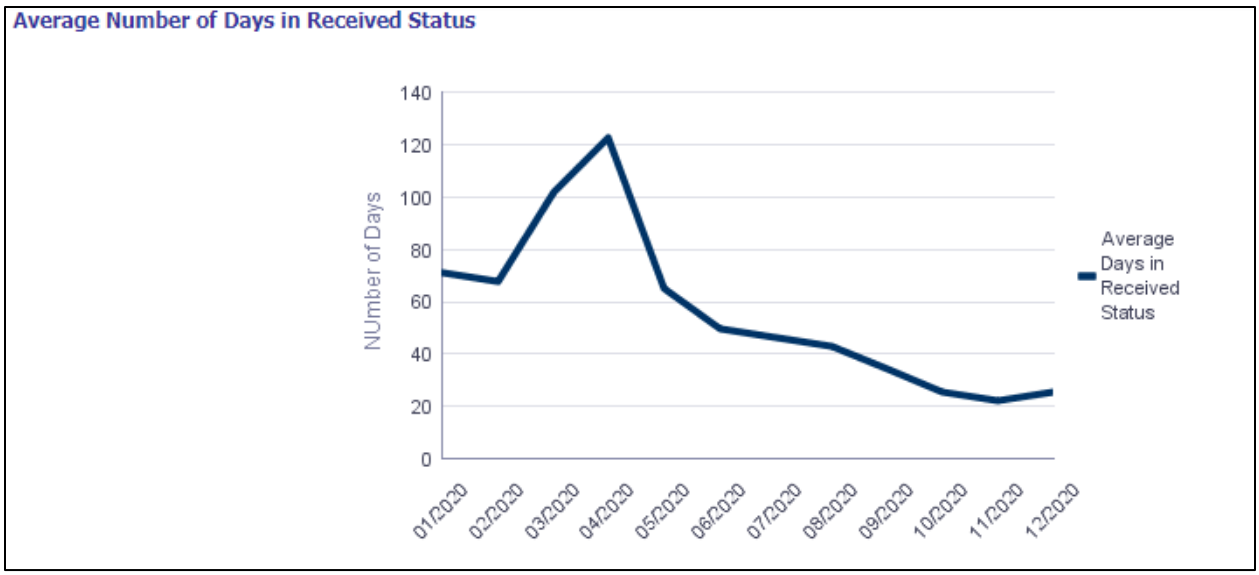
This Line chart displays the average number of days a Status is received within a month. The Y axis represents the “Number of Days” for Status received. The X axis represents the months.

QLIK



Note: QLIK will display line/trend charts in 2D view, compared to OBIEE displaying line/trend charts in a 3D view.

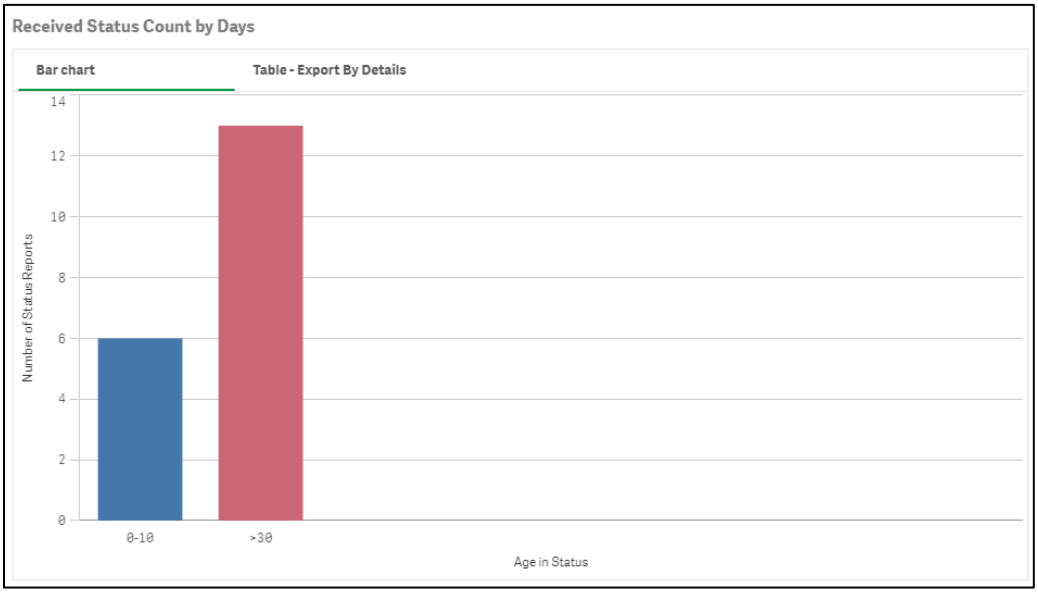
OBIEE



Received Status Count by Days

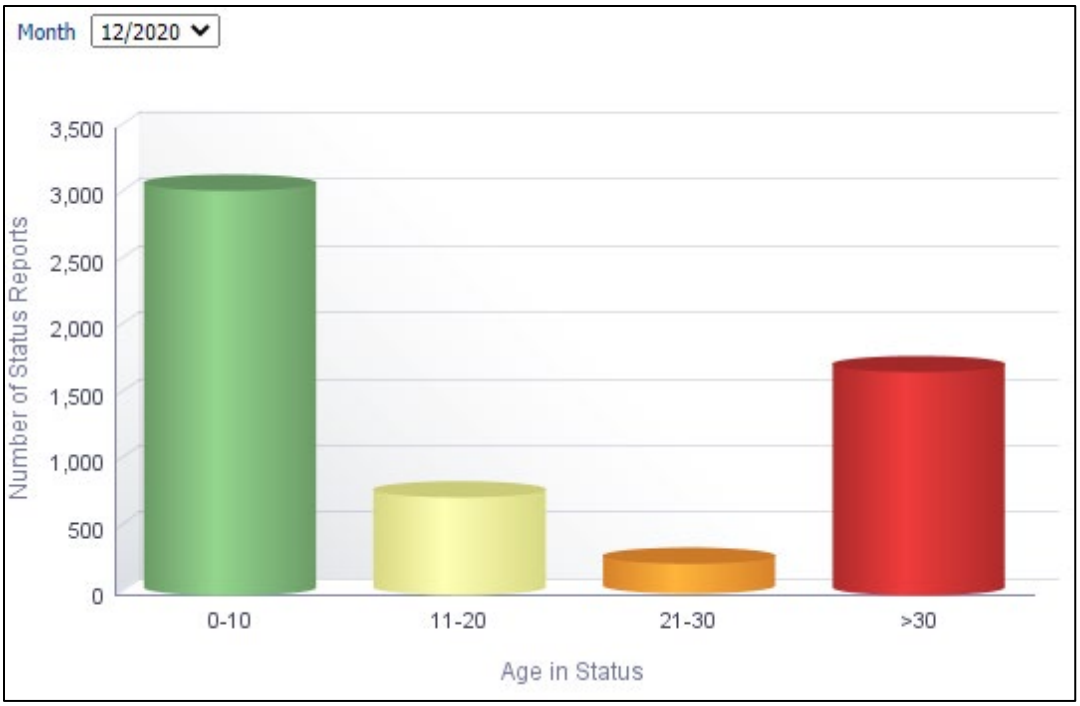
This bar chart displays the “Received Status Count by Days” and the blue bar representing the “Number of Status Reports” that have been received within 0-10 days and the red bar representing the Status Reports that have been received greater than 30 days. This can also be viewed in a table format.

QLIK



Note: QLIK will display charts in 2D view, compared to OBIEE displaying charts in a 3D view.

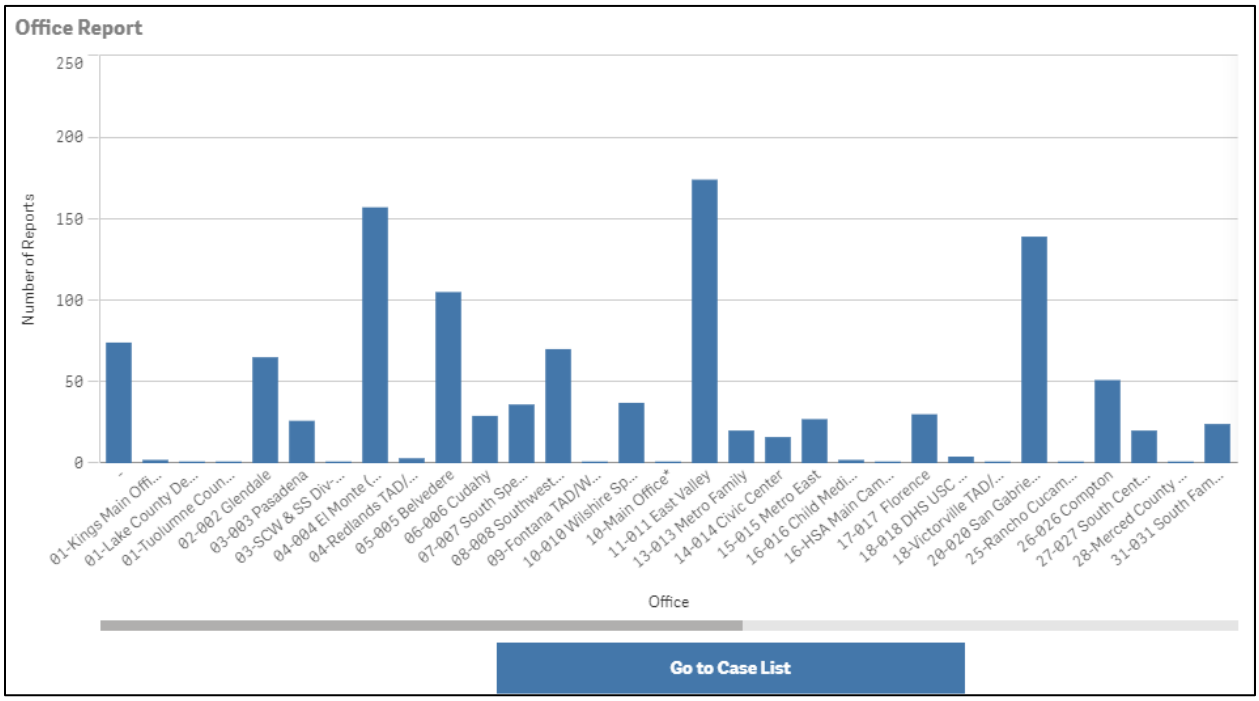
OBIEE



Office Report

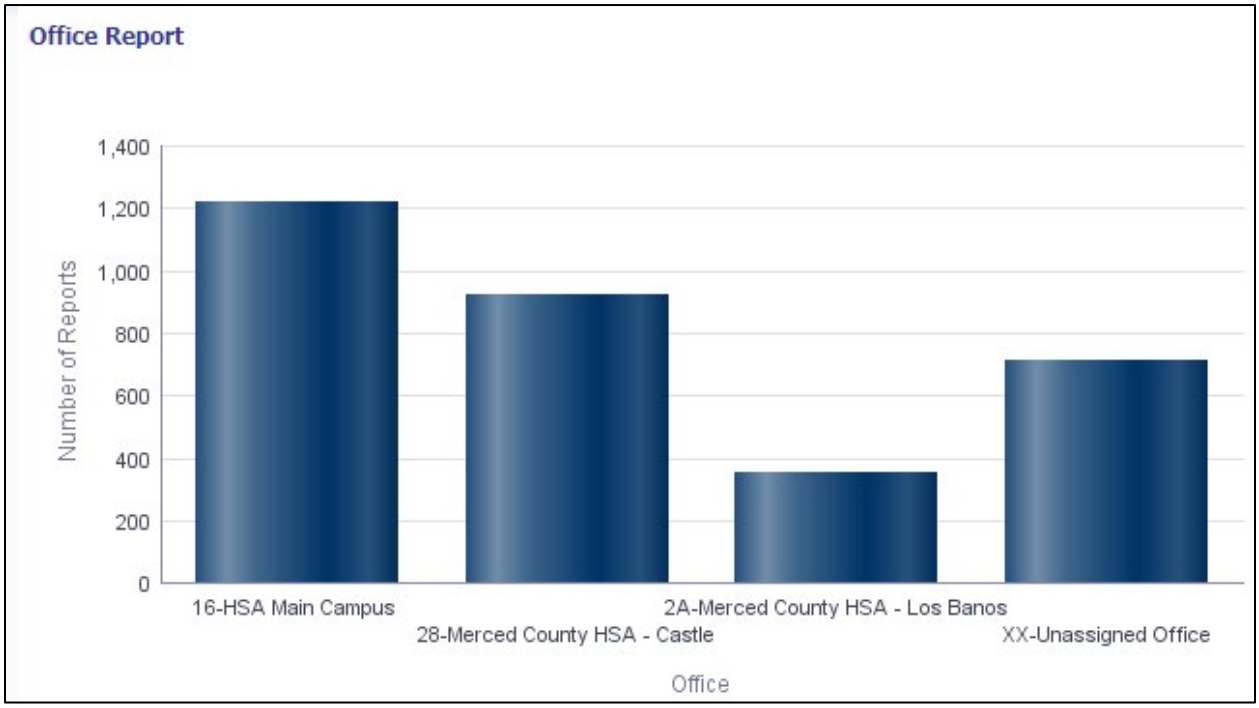
This bar chart displays the Number of Office Reports for each Office.

QLIK



Note: QLIK will display charts in 2D view, compared to OBIEE displaying charts in a 3D view.

OBIEE



Submit Month Analysis Page

The Current Status Report Analysis page has 5 charts on the page and the ability to filter the data by 9 different filter types.

Filter Options

1. Submit Month
    a. The dashboard will default to the current month of data, but the user can select a specific month.
2. Region
3. County Name
4. Generate Type
5. Office
6. Unit
7. Worker
8. Cases
9. Report Type

Available Charts on Submit Month Analysis Page

Submit Month Analysis

This chart displays the count of average days from the current submit month and the previous submit month. The Chart shows the comparison between the two and the percent changed from month to month. The green highlights show no change in data and the red highlighted fields represent a percent increase.

QLIK

Submit Month Analysis

Average	Submit Month	Previous Submit Month	Percent Changed
Average Days from Received to Complete	0	0	-
Average Days from Received to Ready to Run	309	7	6521.43%
Average Days in Received	1,830	4,058	42.41%
Average difference in Days between Status Report Received Date and System Created On Date	364	713	61.22%
Average Number of Times a Status Report has moved out of Incomplete Status	0	0	-

Note: QLIK displays the colors in the cell as compared to OBIEE that displays a color dot.

OBIEE

Submit Month Analysis

Worker ID: 90AS9090MV

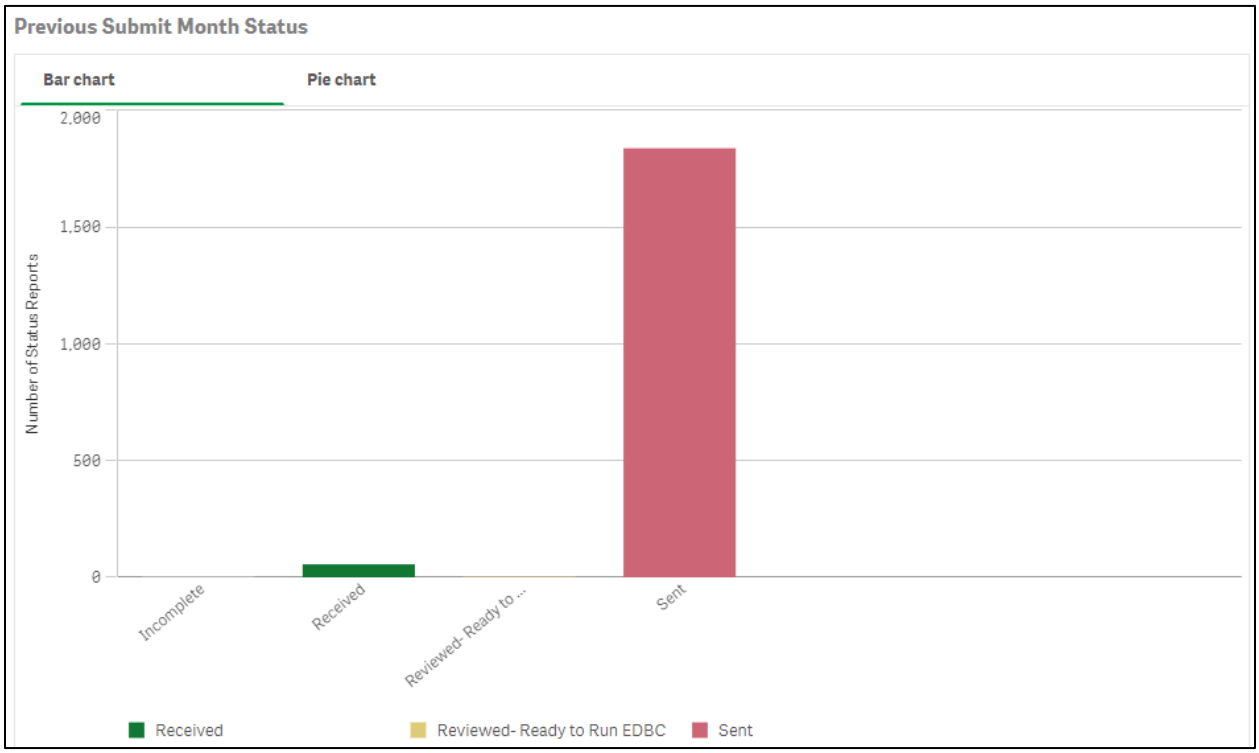
Submit Month Analysis

Average	Submit Month	Previous Submit Month	Percent Changed
Average Days from Received to Complete	3	8	-62.50%
Average Days from Received to Ready to Run	3	9	-66.67%
Average Days in Received	5	13	-61.54%
Average difference in Days between Status Report Received Date and System Created On Date	1	1	0.00%
Average Number of Times a Status Report has moved out of Incomplete Status	0.01	0.08	-87.50%

Previous Submit Month Status

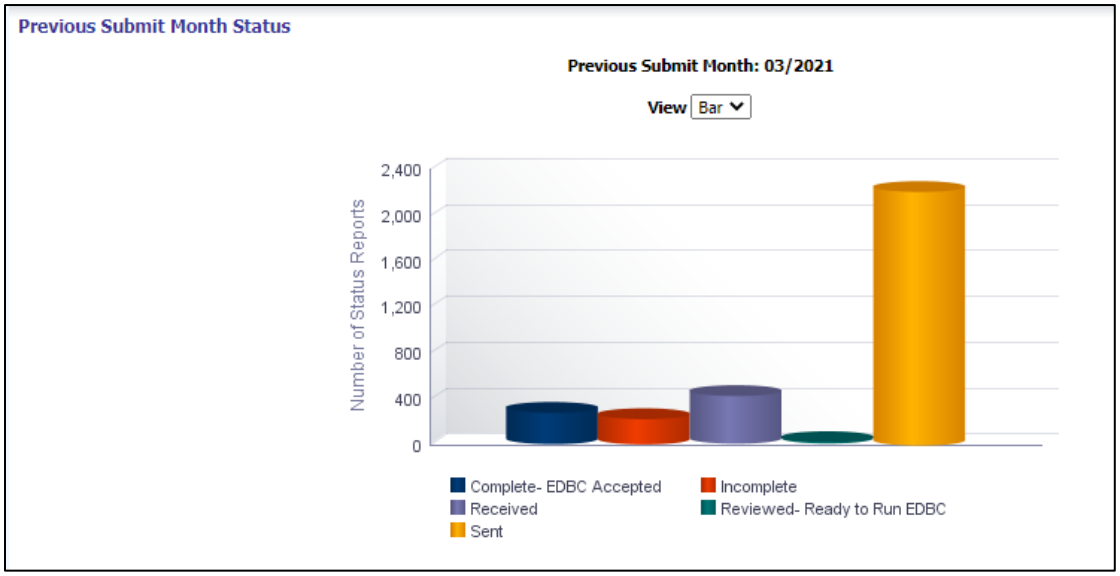
This chart displays the count of Status Reports sent in the previous submit month.

QLIK



Note: QLIK will display charts in 2D view, compared to OBIEE displaying charts in a 3D view.

OBIEE



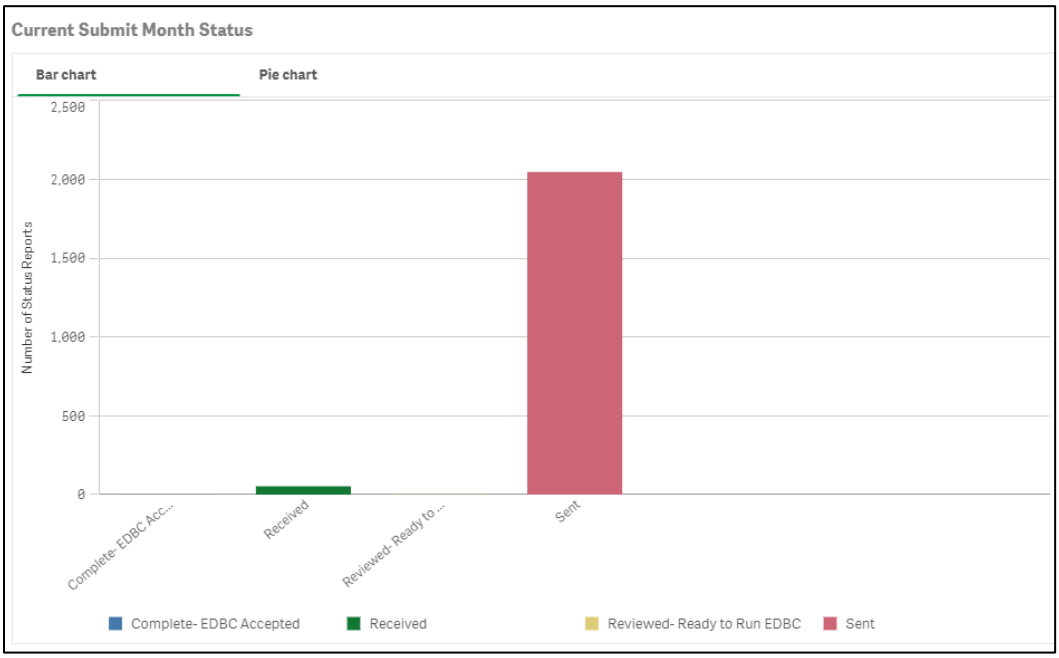
Previous Submit Month Case Detail List

There is no difference in the case list displayed in QLIK compared to OBIEE. case list screenshots are not displayed due to PII.

Current Submit Month Status

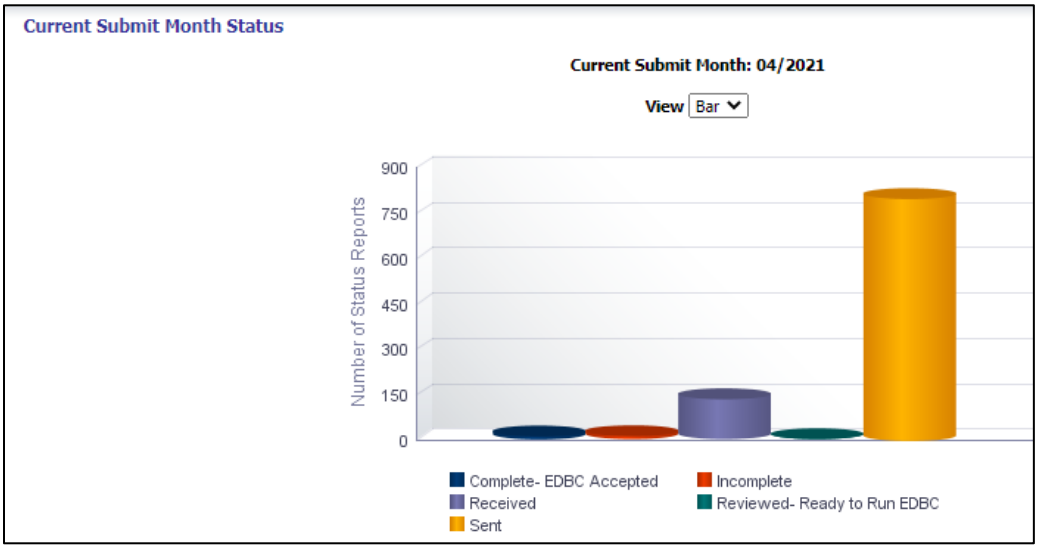
This chart displays the count of Status Reports in sent status for the current submit month.

QLIK



Note: QLIK will display charts in 2D view, compared to OBIEE displaying charts in a 3D view.

OBIEE



Current Month Case Detail List

There is no difference in the case list displayed in QLIK compared to OBIEE. case list screenshots are not displayed due to PII.

C-IV Dashboard – WPR & Engagement

This C-IV WPR and Engagement Dashboard is new to LA county and will now display LA county data. This Dashboard was used by C-IV counties and displays information worker productivity rates. **The WPR and Engagement dashboards will display on the DPSSSTATS tab and there are 9 dashboard pages associated to WPR and Engagement data.**

1. Engagement Trend
2. Initial Engagement and Attendance
3. Program Hours
4. Program Trend
5. Unengagement
6. WPR Homepage
7. WPRD
8. WPRD Trend
9. WTW Status

NOTE: Screenshots of the QLIK charts are using a different data set than what is displayed in the OBIEE charts. The data will be the same once deployed to production, but the screenshots are provided to show the difference in how QLIK looks and how OBIEE looked.

Engagement Trend Page

The Engagement Trend Dashboard page has 5 charts on the page and the ability to filter the data by 14 different filter types.

Filter Options

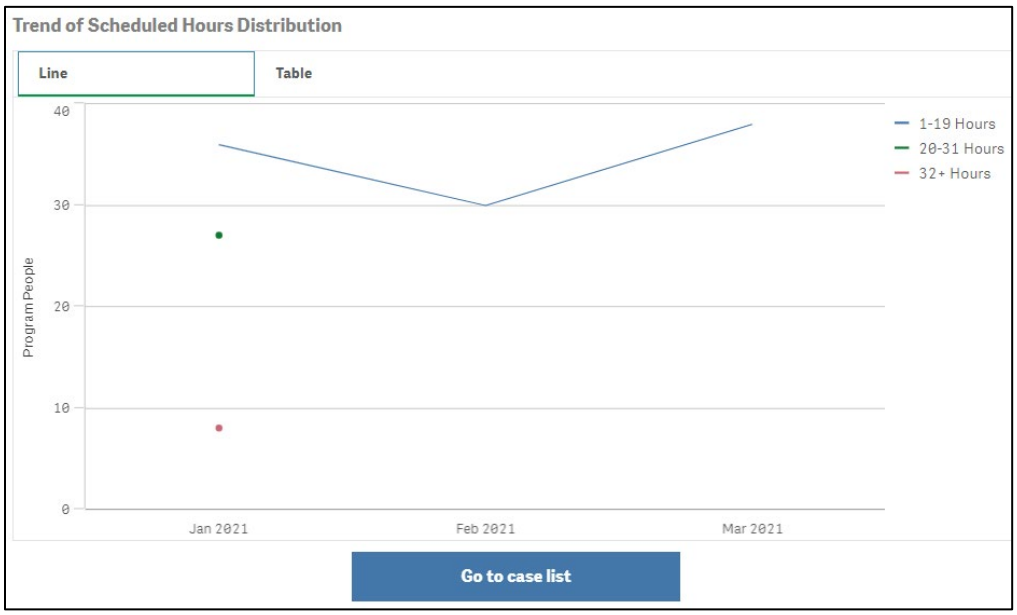
1. From Month
    a. The dashboard will default to the current month of data, but the user can select specific dates.
2. To Month
3. Office
4. Worker
5. Unit
6. Cases
7. WPR Sample
8. WTW Status
9. Age Operator
10. Age
11. Child <6
12. Emp/Act
13. Activity Type
14. Include Timed-Out Cases

Available Charts on Engagement Trend Dashboard Page

Trend of Scheduled Hours Distribution

This line chart displays the “Engagement Trend” by “Trend of Scheduled Hours Distribution” by Program and Hours. There is also a table view available and a case list that displays the data in a case list based on the filters and data displayed in Engagement Trend.

QLIK



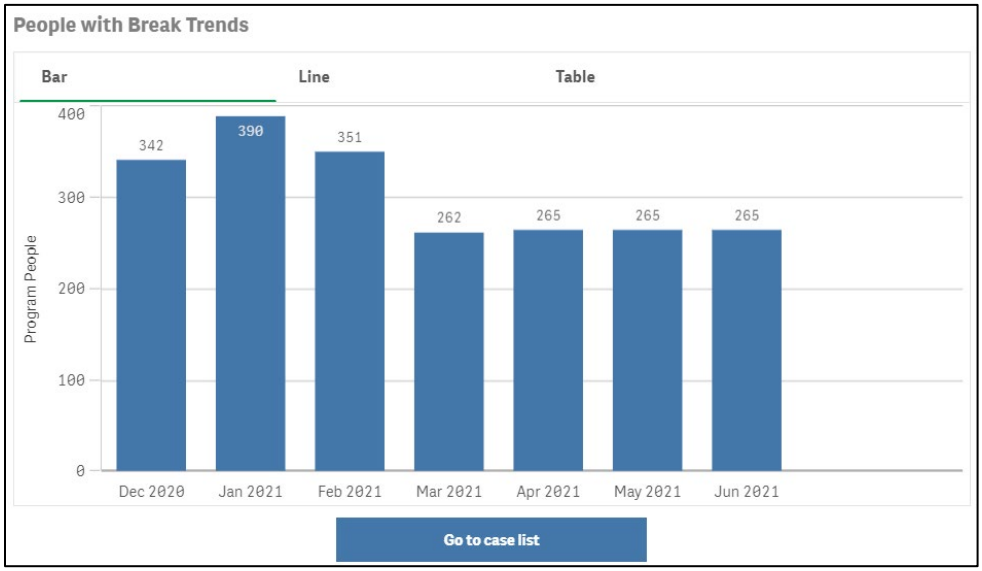
Note: QLIK will display line/trend charts in 2D view, compared to OBIEE displaying line/trend charts in a 3D view.

OBIEE

People with Break Trends

This bar chart displays the “Engagement Trend” by “People with Break Trends” by Program and Month. There is also a line and table view available and a case list that displays the data in a case list based on the filters and data displayed in Engagement Trend.

QLIK



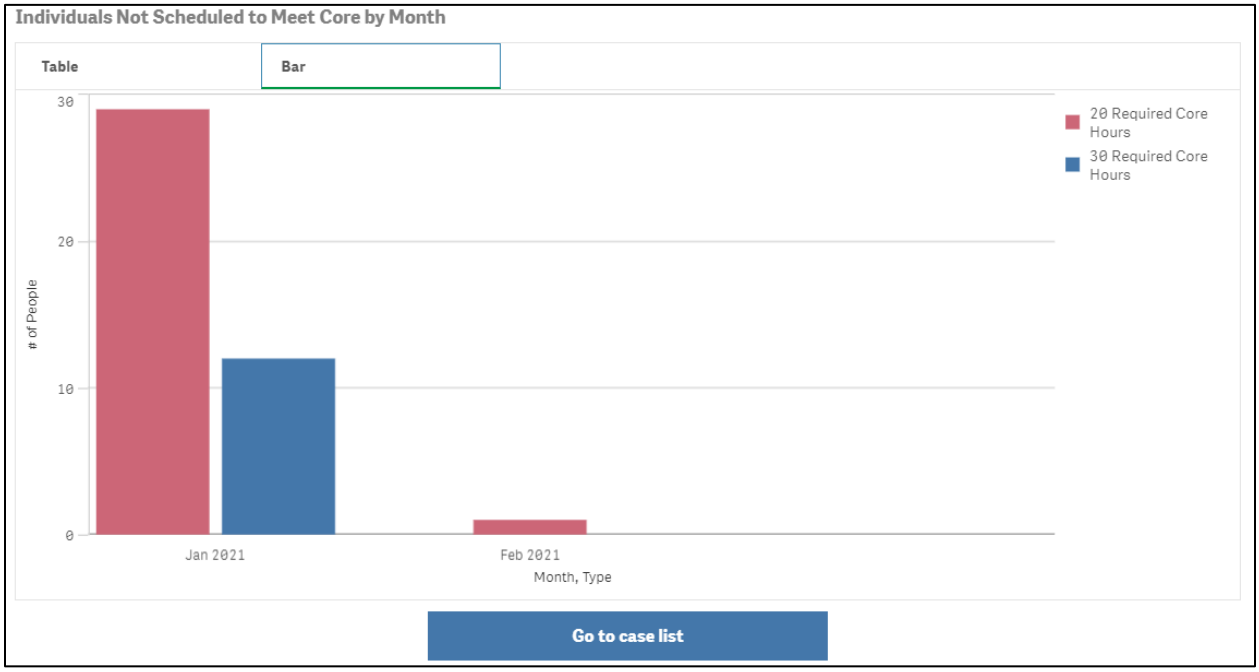
Note: QLIK will display charts in 2D view, compared to OBIEE displaying charts in a 3D view.

OBIEE

Individuals Not Scheduled to Meet Core by Month

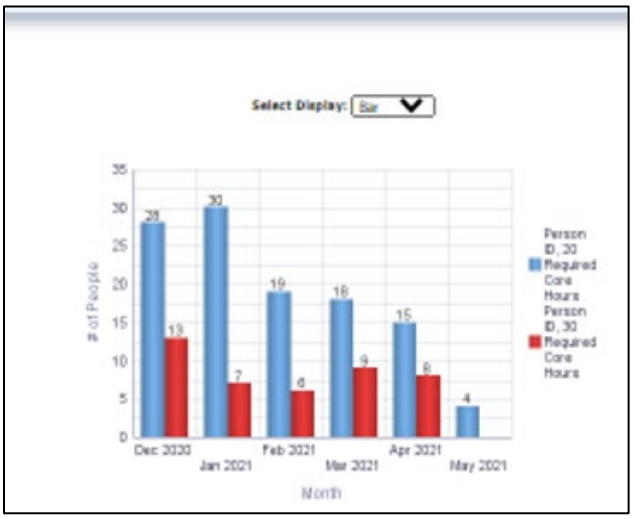
This bar chart displays the “Engagement Trend” by “Individuals Not Scheduled to Meet Core by Month” by # of People and Month. There is also table view available and a case list that displays the data in a case list based on the filters and data displayed in Engagement Trend.

QLIK



Note: QLIK will display charts in 2D view, compared to OBIEE displaying charts in a 3D view.

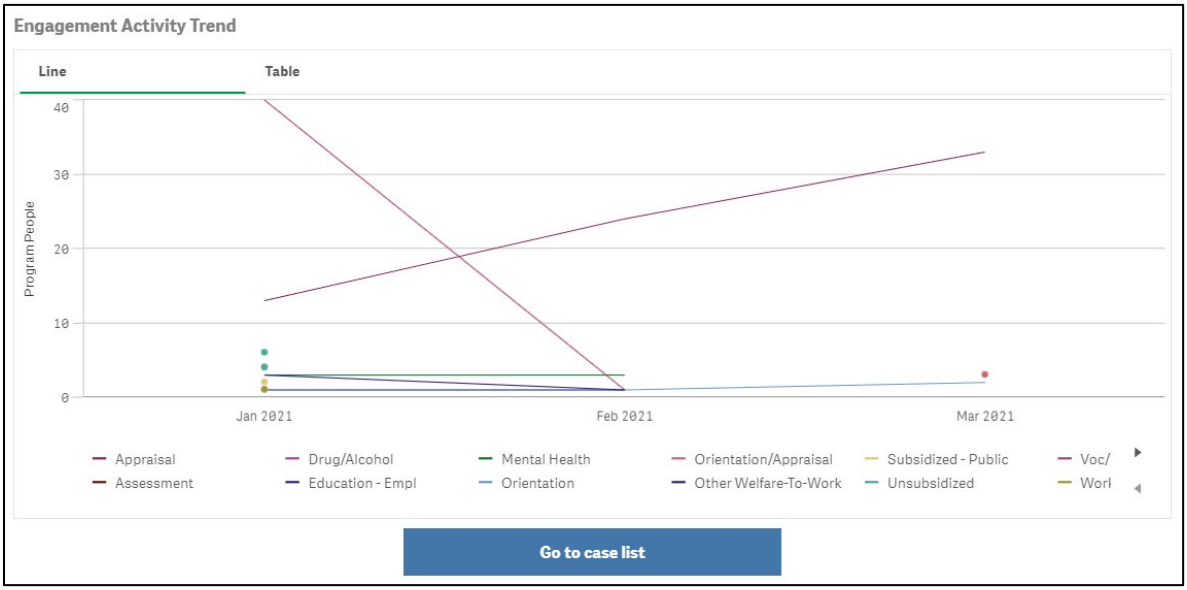
OBIEE



Engagement Activity Trend

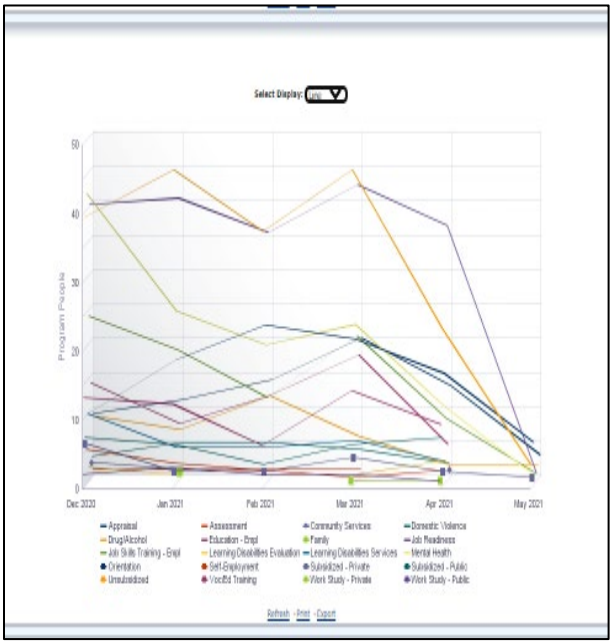
This line chart displays the “Engagement Trend” by “Engagement Activity Trend” by Program People and Month. There is also table view available and a case list that displays the data in a case list based on the filters and data displayed in Engagement Trend.

QLIK



Note: QLIK will display line/trend charts in 2D view, compared to OBIEE displaying line/trend charts in a 3D view.

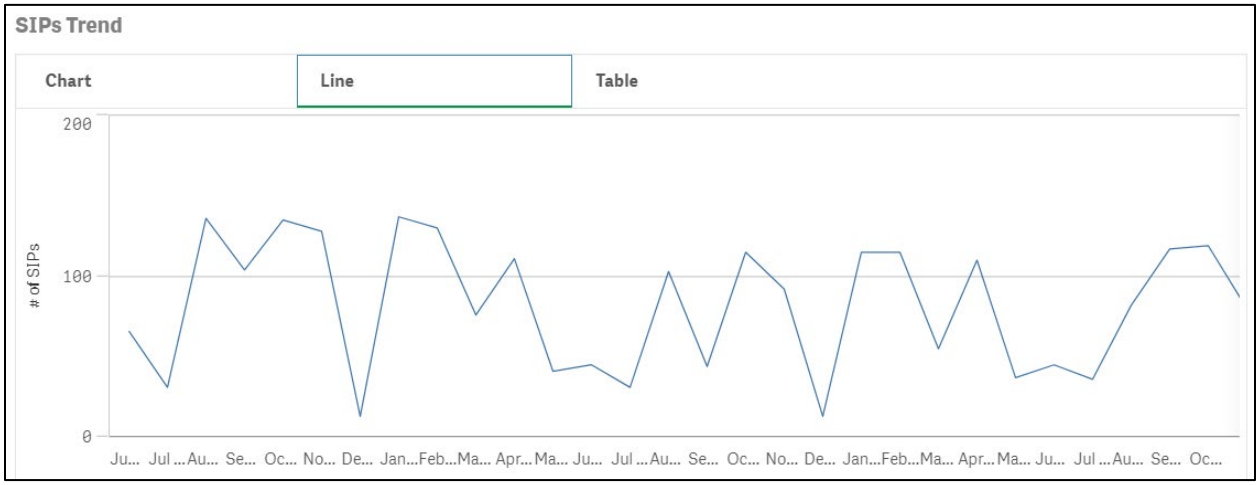
OBIEE



SIP's Trend

This line chart displays the "Engagement Trend" by "SIPS Trend" by # of SIPS and Month. There is also table view available and a case list that displays the data in a case list based on the filters and data displayed in Engagement Trend.

QLIK



Note: QLIK will display line/trend charts in 2D view, compared to OBIEE displaying line/trend charts in a 3D view.

OBIEE

Initial Engagement and Attendance Page

The Initial Engagement and Attendance page has 8 charts on the page and the ability to filter the data by 9 different filter types.

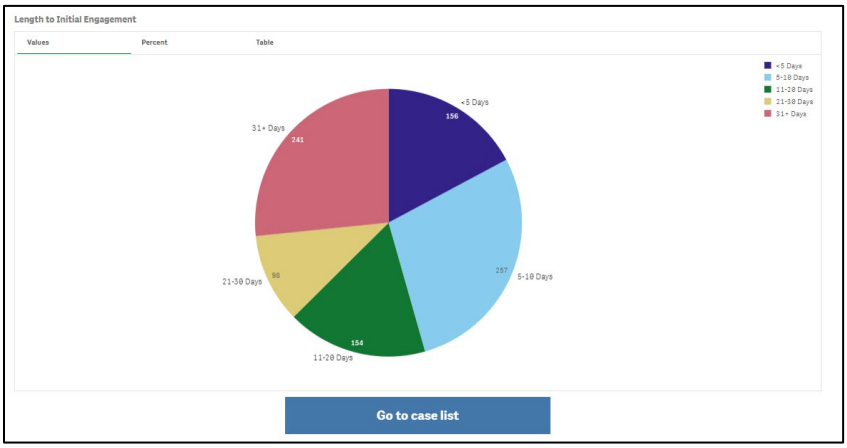
Filter Options

1. County Name
2. From Date
3. To Date
4. Office
5. Unit
6. Worker
7. Cases
8. WPR Sample
9. Include Timed-Out Cases

Available Charts on Initial Engagement and Attendance Page

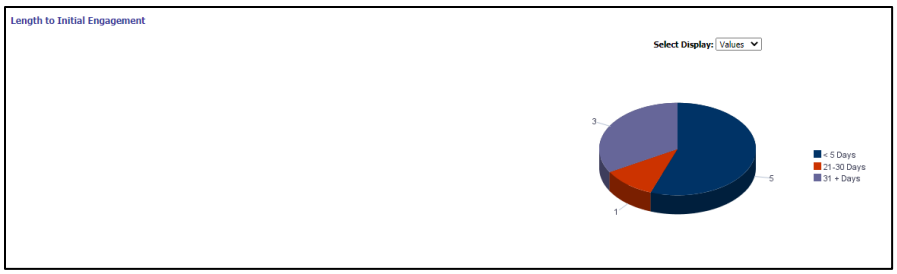
Length to Initial Engagement

This chart displays case information and how long those cases took to get to Initial Engagement. The Values tab displays a pie chart with the counts of each category. The Percent tab displays a pie chart that with the percent of counts in a category and the table displays the data in a table format.



Note: QLIK will display charts in 2D view, compared to OBIEE displaying charts in a 3D view.

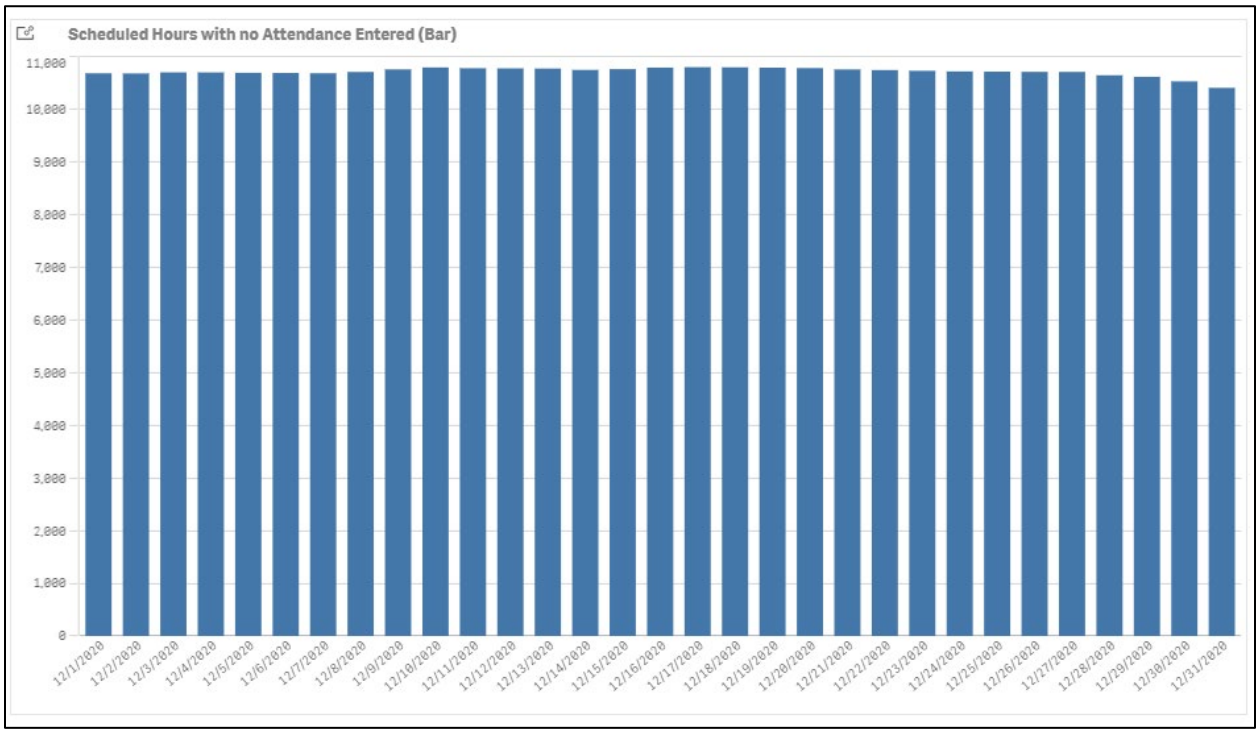
OBIEE



Scheduled Hours with no Attendance Entered (Bar)

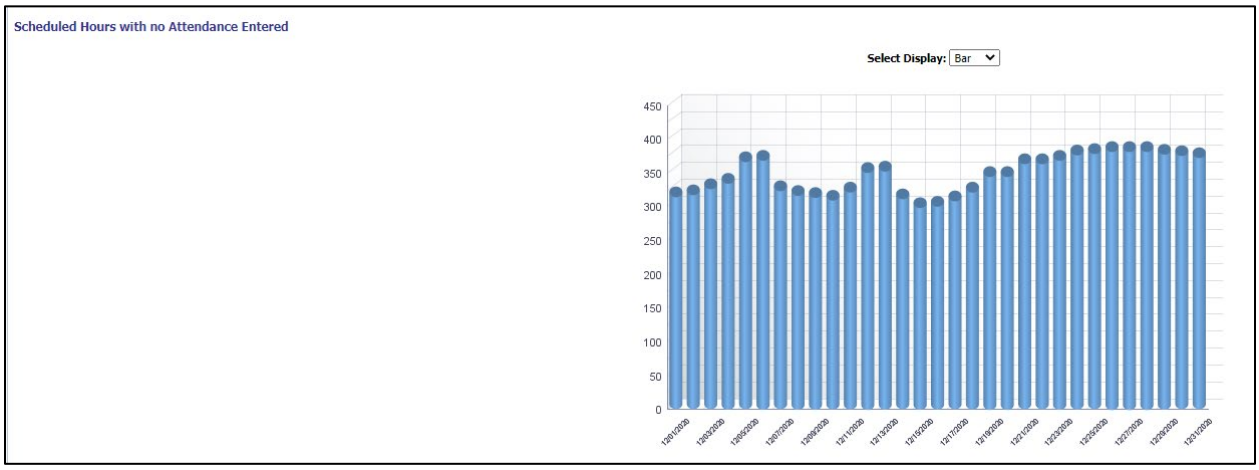
This bar chart displays the “Initial Engagement and Attendance” by “Scheduled Hours with no Attendance Entered (Bar)” by # of People without Attendance and Attendance Day.

QLIK



Note: QLIK will display charts in 2D view, compared to OBIEE displaying charts in a 3D view.

OBIEE



Scheduled Hours with no Attendance Entered (Table)

This table displays the “Initial Engagement and Attendance” by “Scheduled Hours with no Attendance Entered (Bar)” by # of People without Attendance and Attendance Day

QLIK

Scheduled Hours with no Attendance Entered (Table)

Attendance Day	# of People without Attendance
12/7/2020	10,694
12/8/2020	10,718
12/9/2020	10,767
12/10/2020	10,804
12/11/2020	10,789
12/12/2020	10,786
12/13/2020	10,783
12/14/2020	10,757
12/15/2020	10,772
12/16/2020	10,801
12/17/2020	10,809
12/18/2020	10,806
12/19/2020	10,800
12/20/2020	10,792
12/21/2020	10,766
12/22/2020	10,754
12/23/2020	10,740
12/24/2020	10,728
12/25/2020	10,724
12/26/2020	10,720
12/27/2020	10,719
12/28/2020	10,655
12/29/2020	10,626
12/30/2020	10,539
12/31/2020	10,416
Grand Total	**10,725**

OBIEE

Scheduled Hours with no Attendance Entered

Select Display: Table

Attendance Day	# of People without Attendance
12/01/2020	315
12/02/2020	318
12/03/2020	327
12/04/2020	335
12/05/2020	367
12/06/2020	369
12/07/2020	324
12/08/2020	317
12/09/2020	314
12/10/2020	310
12/11/2020	322
12/12/2020	351
12/13/2020	353
12/14/2020	312
12/15/2020	299
12/16/2020	301
12/17/2020	309
12/18/2020	322
12/19/2020	345
12/20/2020	345
12/21/2020	364
12/22/2020	364
12/23/2020	369
12/24/2020	377
12/25/2020	379

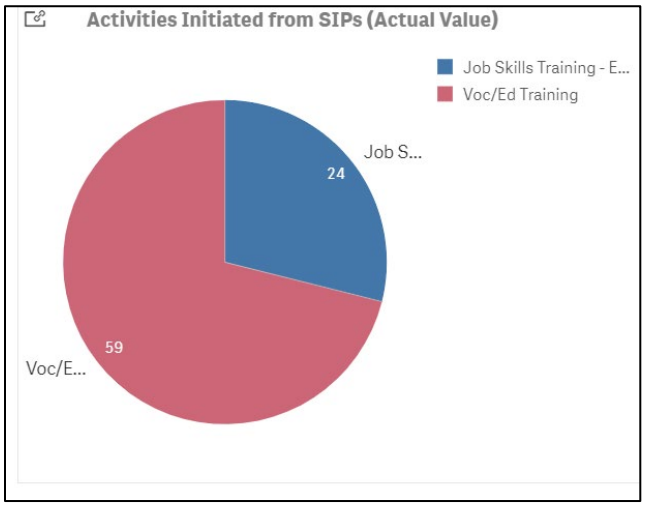
Case Listing – Scheduled Hours with no Attendance Entered

This chart displays a list of cases and data regarding the case associated to hours that were scheduled but no attendance was recorded. There is no difference in the case list displayed in QLIK compared to OBIEE. Case list screenshots are not displayed due to PII.

Activities Initiated from SIPs (Actual Value)

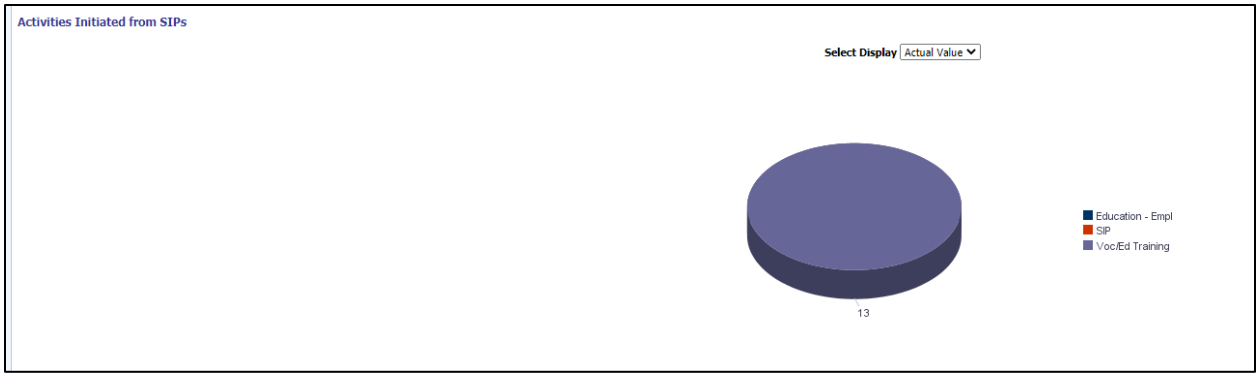
This chart displays the “Initial Engagement and Attendance” by “Activities Initiated from SIPs (Actual Value)” by Activity Type and Actual Value.

QLIK



Note: QLIK will display a 2D pie chart with the labels from the legend on the actual chart, compared to OBIEE displaying pie charts in a 3D view with labels solely in the legend.

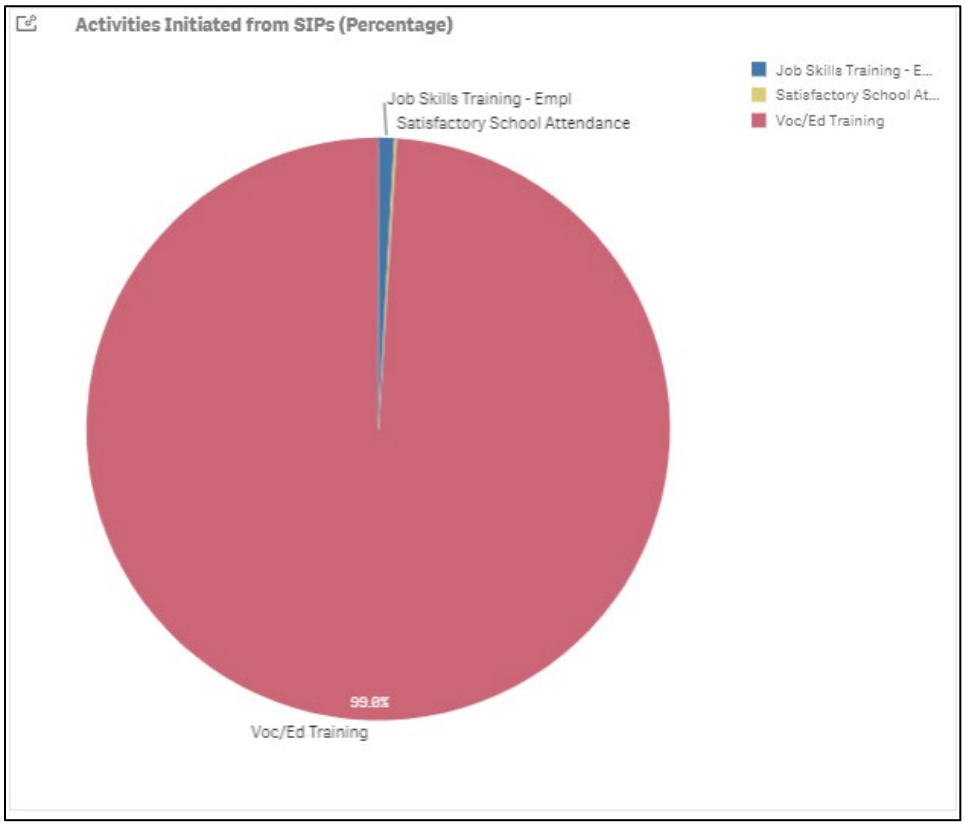
OBIEE



Activities Initiated from SIPs (Percentage)

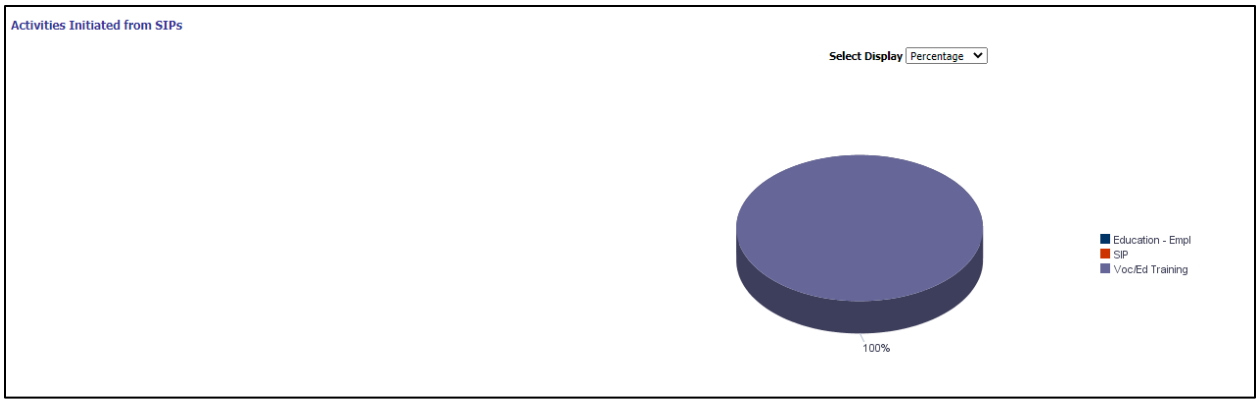
This chart displays the “Initial Engagement and Attendance” by “Activities Initiated from SIPs (Percentage)” by Activity Type and % of People.

QLIK



Note: QLIK will display a 2D pie chart with the labels from the legend on the actual chart, compared to OBIEE displaying pie charts in a 3D view with labels solely in the legend.

OBIEE



Activities Initiated from SIPs (Table)

This table displays the “Initial Engagement and Attendance” by “Activities Initiated from SIPs (Table)” by Activity Type and % of People.

QLIK

Activities Initiated from SIPs (Table)

Activity Type	# of People
Job Skills Training - Empl	6
Satisfactory School Attendance	1
Voc/Ed Training	678

OBIEE

Activities Initiated from SIPs

Select Display Table

Activity Type	# of L
Education - Empl	1
SIP	4
Voc/Ed Training	94

Case Listing - Activities Initiated from SIPs

This chart displays the case list for the activities initiated from SIPs in a case list format. There is no difference in the case list displayed in QLIK compared to OBIEE. Case list screenshots are not displayed due to PII.

Program Hours Dashboard Page

The Program Hours page has 5 charts on the page and the ability to filter the data by 7 different filter types.

Filter Options

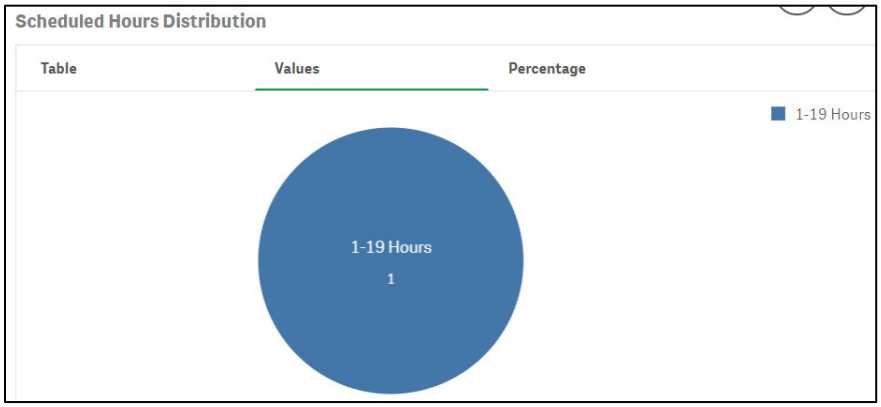
1. Date
    a. The dashboard will default to the current month of data, but the user can select specific dates.
2. Language
3. Call Type
4. Action Required
    a. This will be either a "Y" or a "N"
5. Host County
6. Host Office
7. Host Unit
8. Host Worker
9. Cases
10. Call Source

Available Charts on Program Hours Dashboard Page

Scheduled Hours Distribution

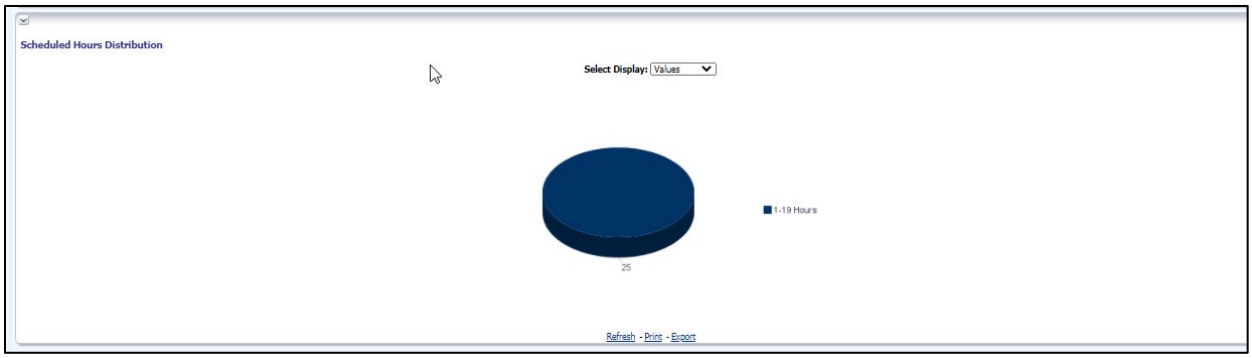
This values chart displays the "Program Hours" by "Scheduled Hours Distribution" by Hour and County. There is also table and percentage view available and a case list that displays the data in a case list based on the filters and data displayed in Program Hours.

QLIK



Note: QLIK will display a 2D pie chart with the labels from the legend on the actual chart, compared to OBIEE displaying pie charts in a 3D view with labels solely in the legend.

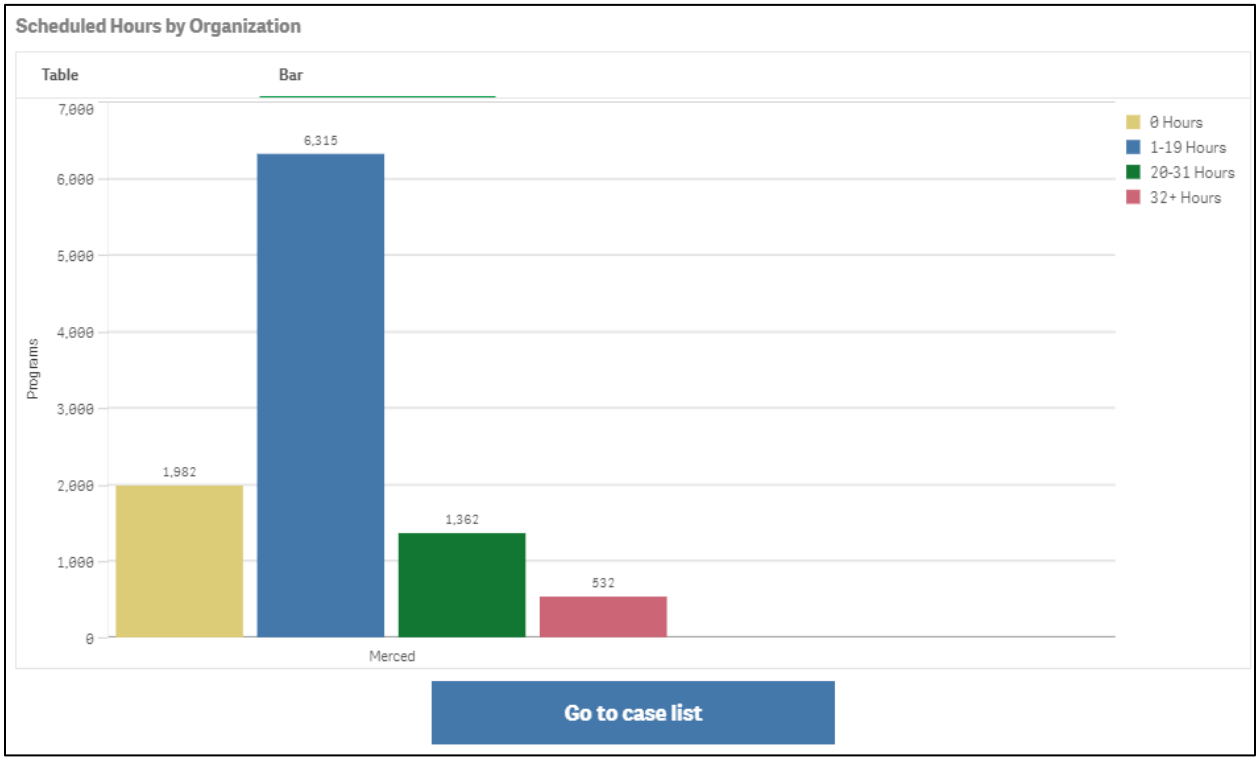
OBIEE


Scheduled Hours Distribution
Select Display: Values
1-19 Hours
25
Refresh - Print - Export

Scheduled Hours by Organization

This bar chart displays the “Program Hours” by “Scheduled Hours by Organization” by Programs and County. There is also table view available and a case list that displays the data in a case list based on the filters and data displayed in Program Hours.

QLIK



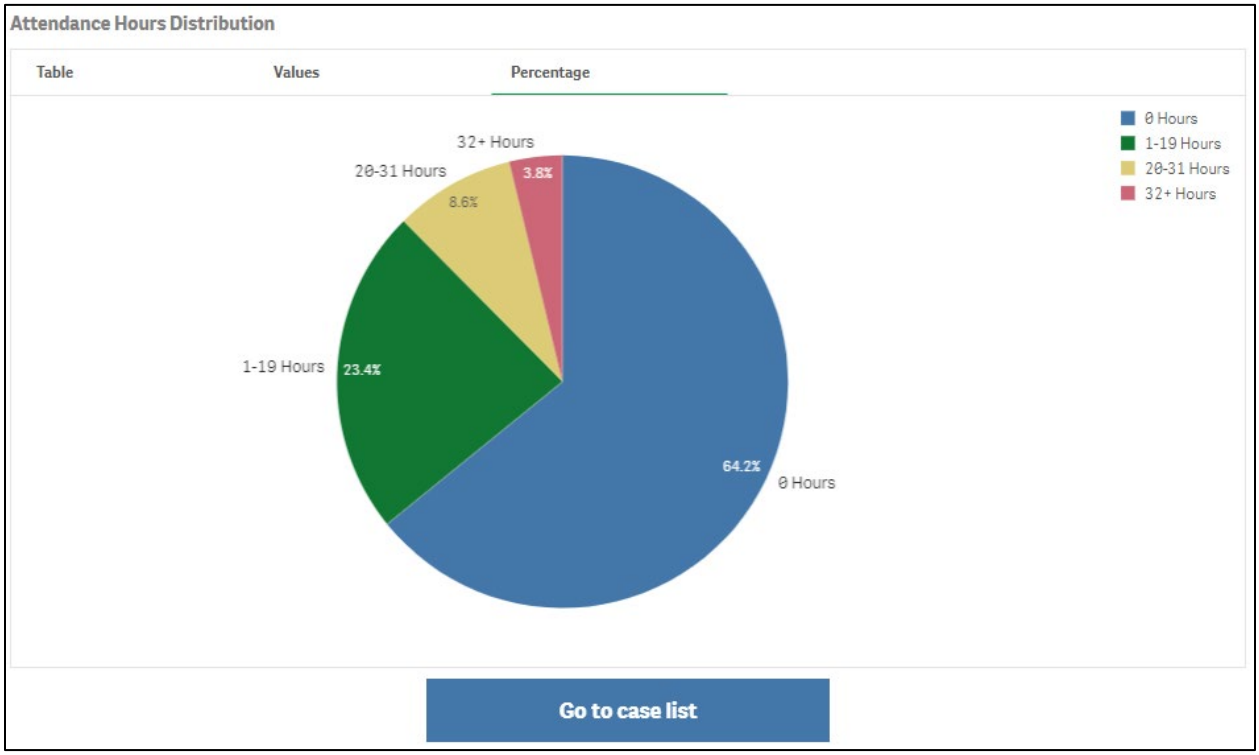
Note: QLIK will display charts in 2D view, compared to OBIEE displaying charts in a 3D view.

OBIEE

Attendance Hours Distribution

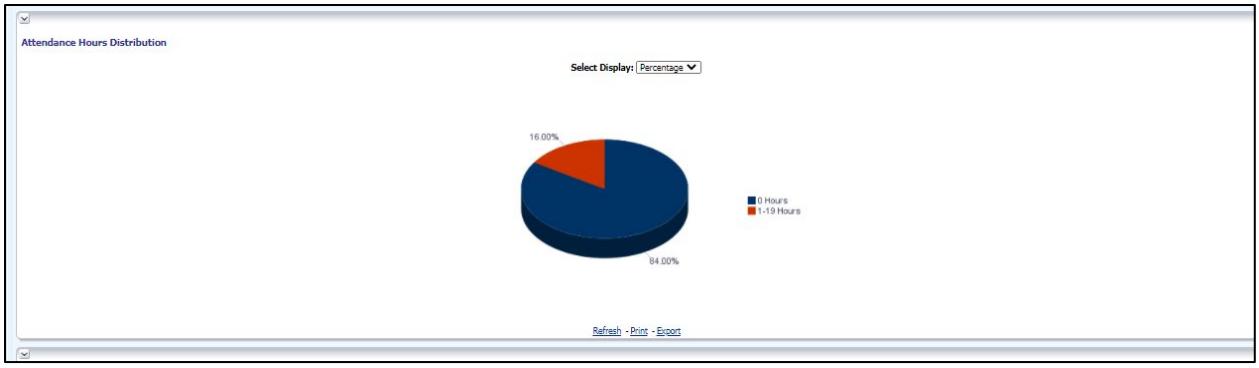
This percentage chart displays the “Program Hours” by “Attendance Hours Distribution” by Hours and Percentage. There is also table and values view available and a case list that displays the data in a case list based on the filters and data displayed in Program Hours.

QLIK



Note: QLIK will display charts in 2D view, compared to OBIEE displaying charts in a 3D view.

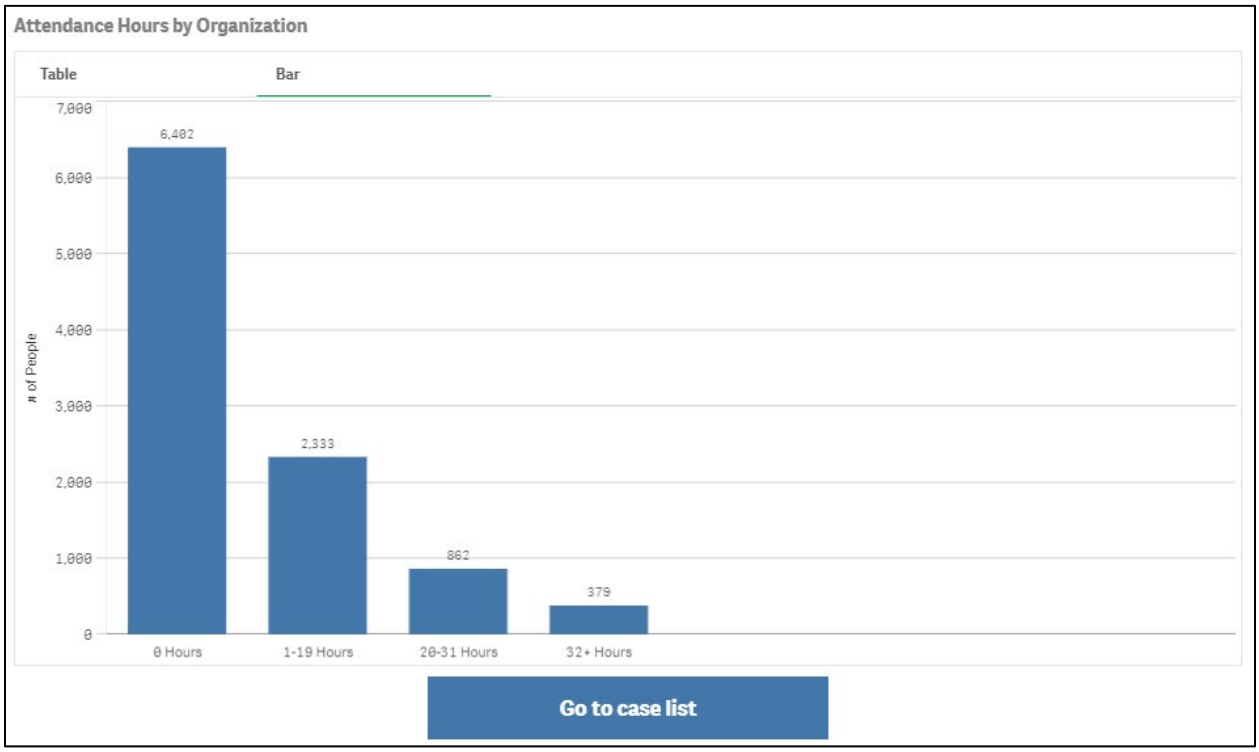
OBIEE



Attendance Hours by Organization

This bar chart displays the “Program Hours” by “Attendance Hours by Organization” by # of People and Hours. There is also a table view available and a case list that displays the data in a case list based on the filters and data displayed in Program Hours.

QLIK



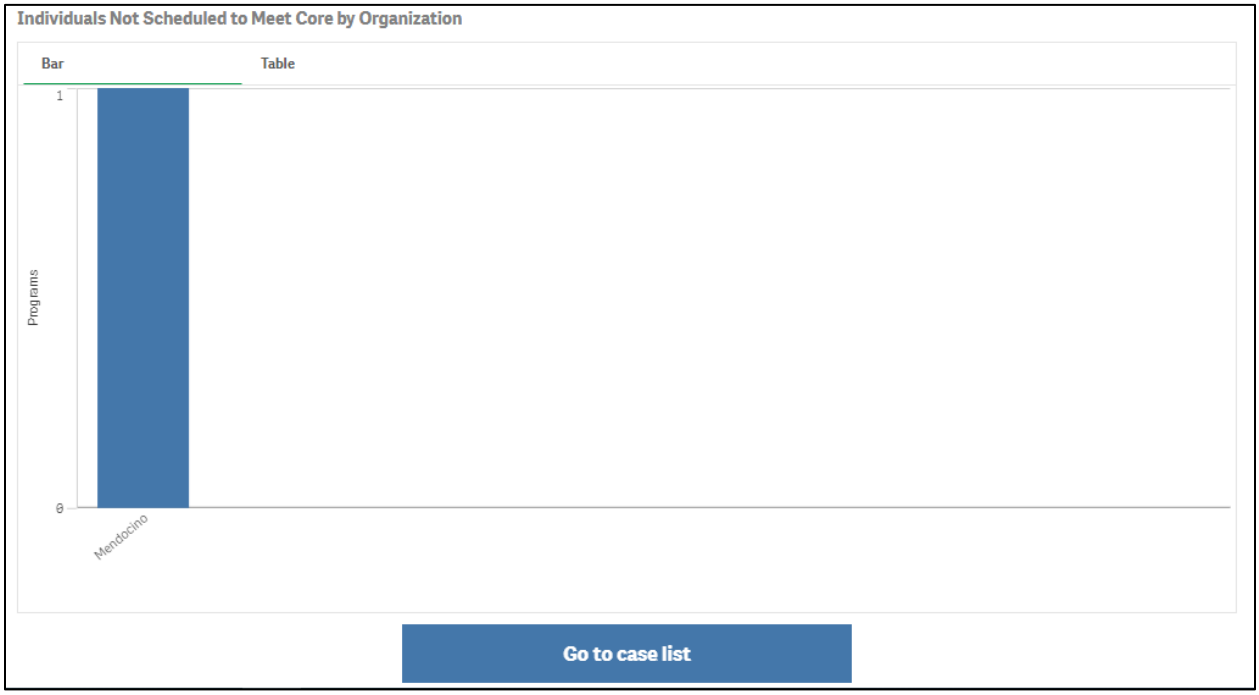
Note: QLIK will display charts in 2D view, compared to OBIEE displaying charts in a 3D view.

OBIEE

Individuals Not Scheduled to Meet Core by Organization

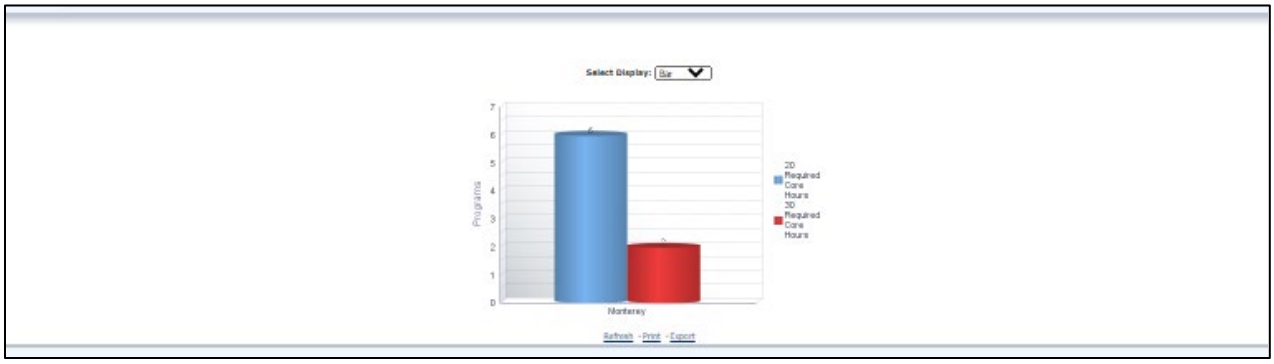
This values chart displays the “Program Hours” by “Individuals Not Scheduled to Meet Core by Organization” by Programs and County. There is also a table view available and a case list that displays the data in a case list based on the filters and data displayed in Program Hours.

QLIK



Note: QLIK will display charts in 2D view, compared to OBIEE displaying charts in a 3D view.

OBIEE



Program Trend Page

The Program Trend page has 3 charts on the page and the ability to filter the data by 13 different filter types.

Filter Options

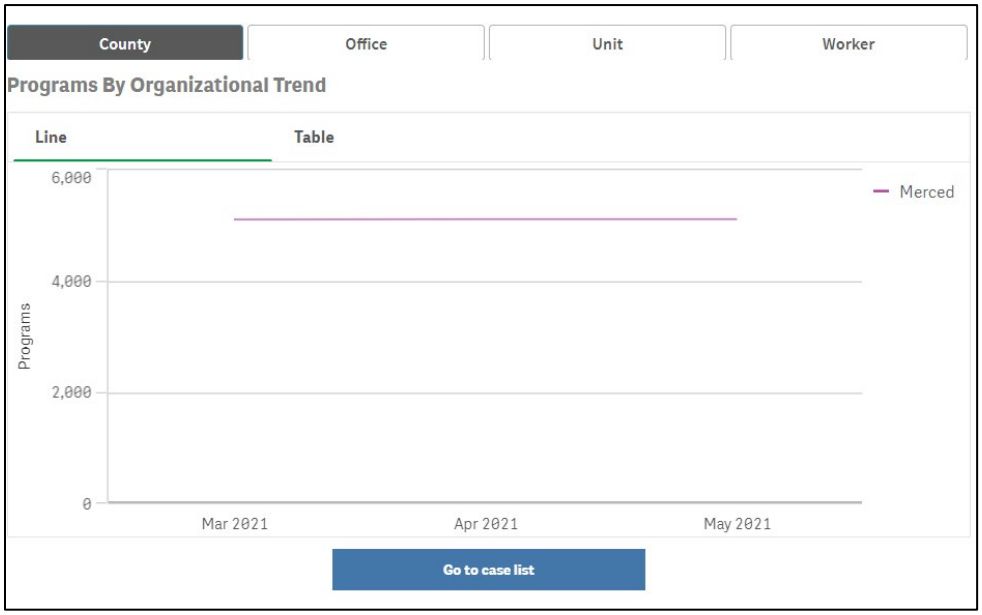
1. County Name
2. From Month
3. To Month
4. Office
5. Unit
6. Worker
7. Cases
8. WPR Sample
9. WTW Status
10. Zip
11. Age Operator
12. Age
13. Include Timed-Out Cases

Available Charts on Program Trend Page

Programs by Organizational Trend

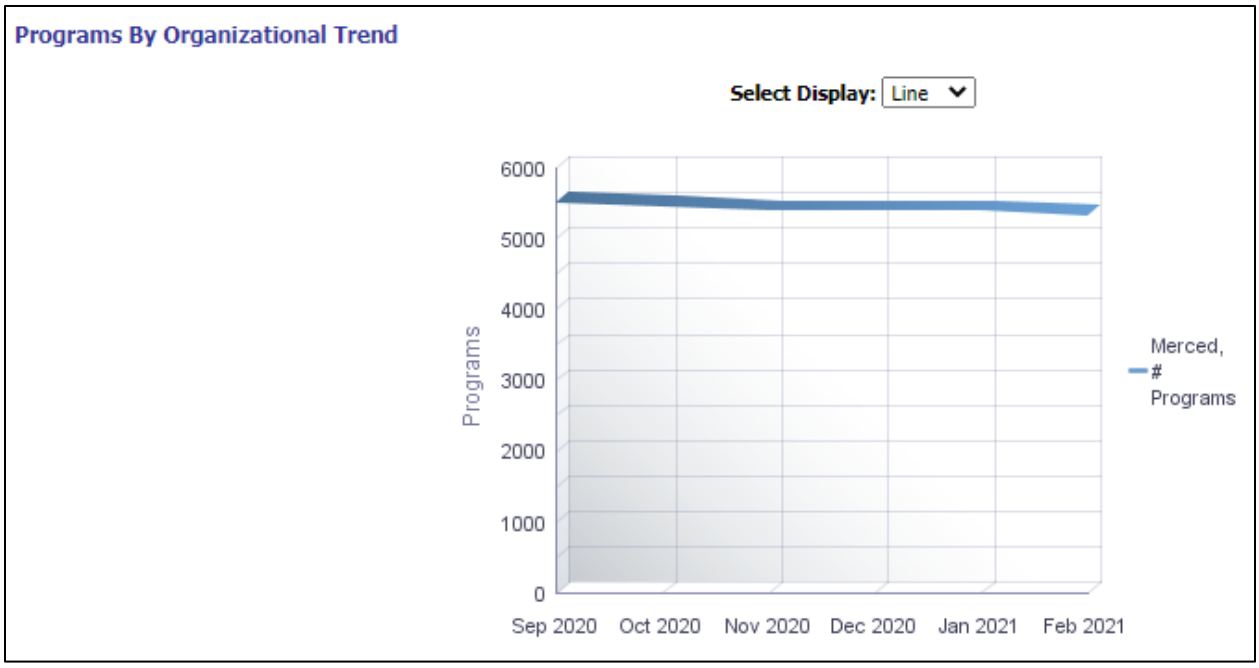
This chart has 4 tabs at the top which displays the data by County or Office or Unit or Worker. Each view has a Line Chart and a Table Chart. This line chart displays the "Programs by Organization Trend" by Programs and Date. The case List displays the data in a case list based on the filters and data displayed in WTW Status Trend chart.

QLIK



Note: QLIK will display line/trend charts in 2D view, compared to OBIEE displaying line/trend charts in a 3D view.

OBIEE


Programs By Organizational Trend
Select Display: Line
6000
5000
4000
3000
2000
1000
0
Programs
Sep 2020
Oct 2020
Nov 2020
Dec 2020
Jan 2021
Feb 2021
Merced, # Programs

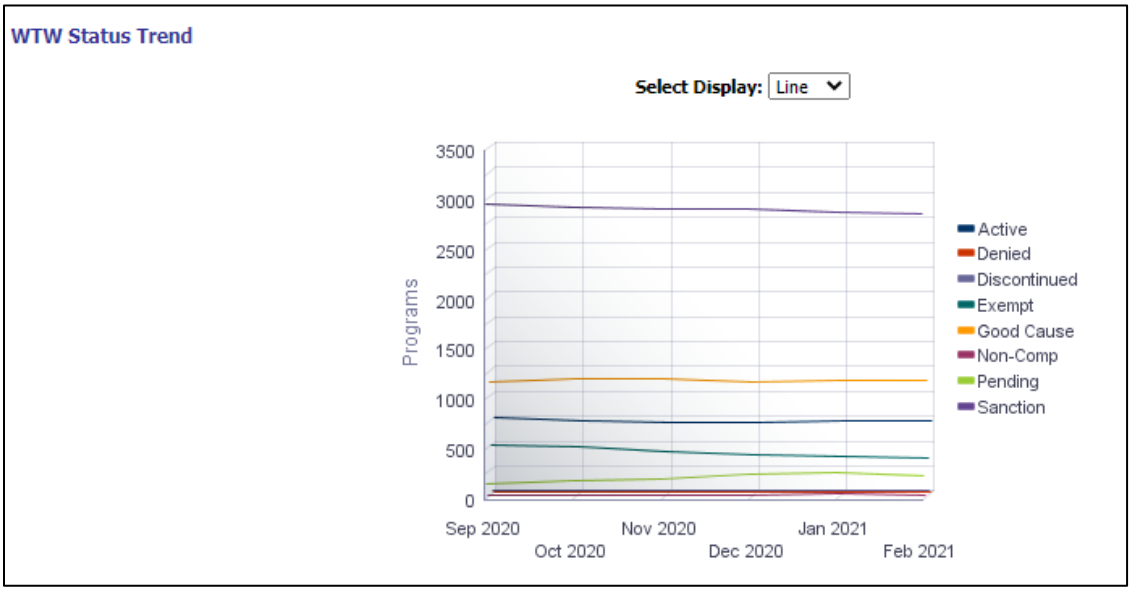
WTW Status Trend

This line chart displays the "WTW Status Trend" by WTW Status Trend and Date. There is also a Table view available and a case list that displays the data in a case list based on the filters and data displayed in WTW Status Trend chart.

QLIK

Note: QLIK will display line/trend charts in 2D view, compared to OBIEE displaying line/trend charts in a 3D view.

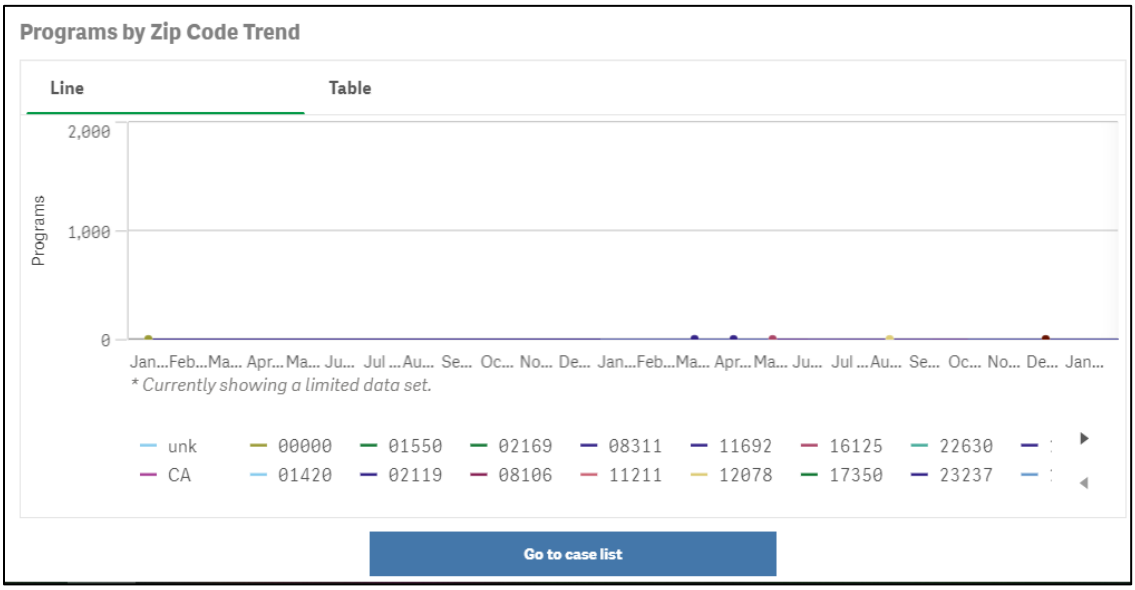
OBIEE



Programs by Zip Code Trend

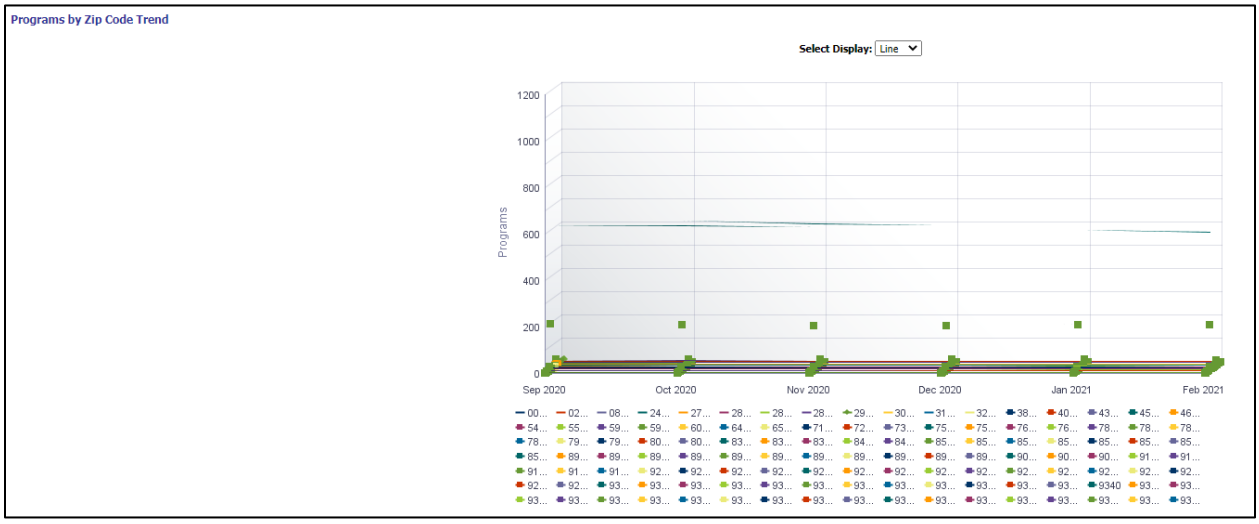
This line chart displays the “Programs by Zip Code Trend” by Programs by Zip Code Trend and Date. There is also a Table view available and the case list displays the data in a case list based on the filters and data displayed in Programs by Zip Code Trend chart.

QLIK



Note: QLIK will display line/trend charts in 2D view, compared to OBIEE displaying line/trend charts in a 3D view.

OBIEE



Unengagement Page

The Unengagement page has 4 charts on the page and the ability to filter the data by 9 different filter types.

Filter Options

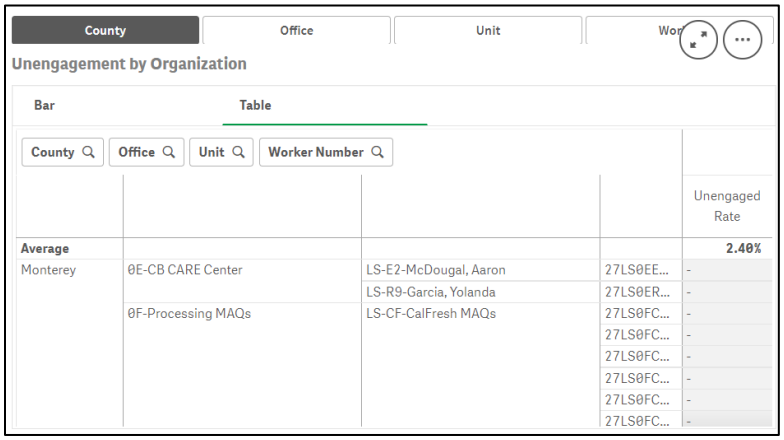
1. County Name
2. From Date
3. To Date
4. Unit
5. Office
6. Worker
7. Cases
8. WPR Sample
9. Include Time-Out Cases

Available Charts on Unengagement Page

Unengagement by Organization

This chart has 4 tabs at the top which displays the data by County or Office or Unit or Worker. Each view has a Bar Chart and a Table Chart. This Bar chart displays the "Unengagement by Organization" by County and Unengagement Rate. The case list displays the data in a case list based on the filters and data displayed in Unengagement by Organization chart.

QLIK

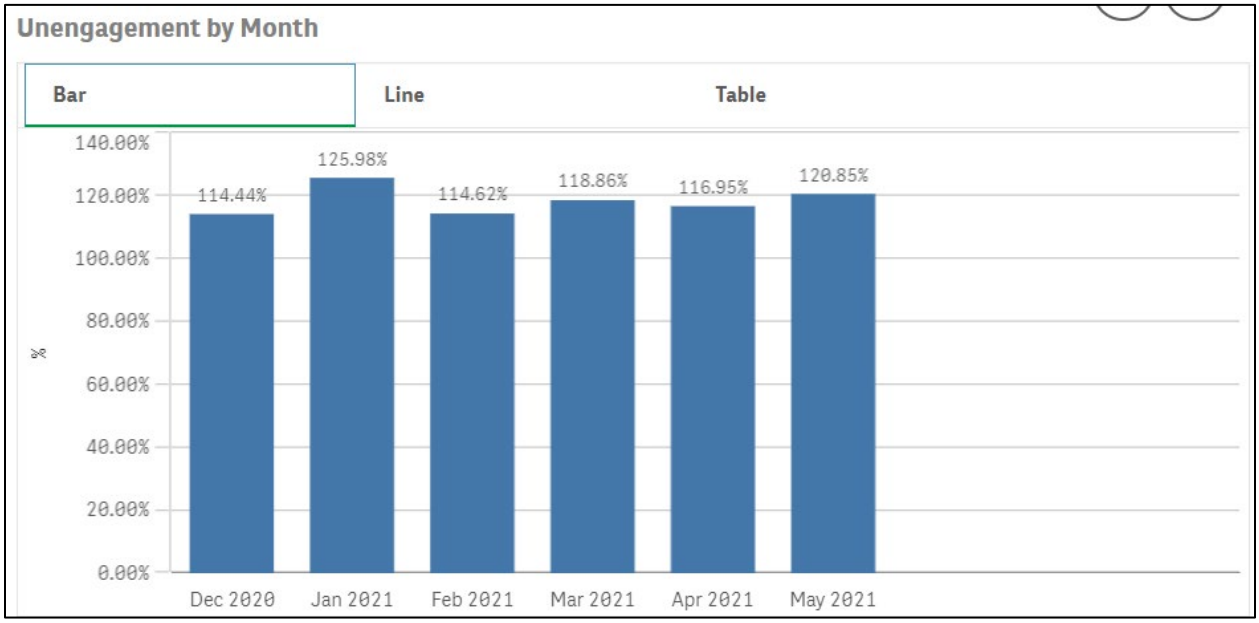


OBIEE

Unengagement by Month

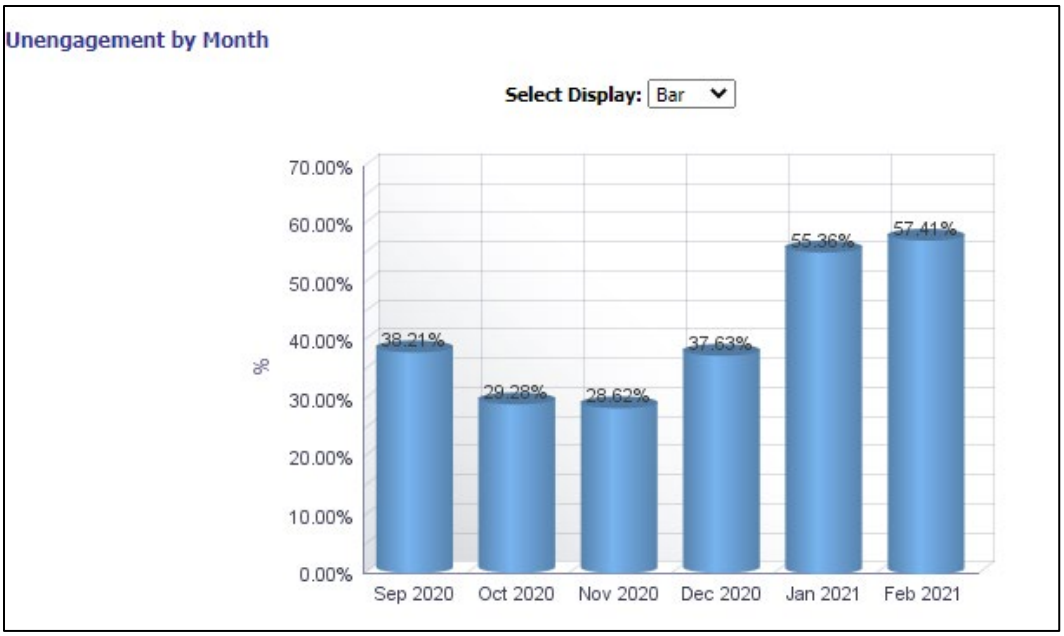
This bar chart displays the “Unengagement by Month” by Unengagement Rate by Date. There is also a Line chart and Table chart view available, and the case list displays the data in a case list based on the filters and data displayed in Programs by Unengagement by Month chart.

QLIK



Note: QLIK will display charts in 2D view, compared to OBIEE displaying charts in a 3D view.

OBIEE



People with Breaks in Activities

This table chart displays the “People with Breaks in Activities” by # of People and Percentage. There is also a Values (pie chart) and Percentage (pie chart) view available. The case list displays the data in a case list based on the filters and data displayed in the People with Breaks in Activities chart.

QLIK

People with Breaks in Activities

Table | Values | Percentage

Break	# of People	Percentage
Grand Total	**14,292**	**100.00%**
1-5 Days	5,472	38.28%
6-10 Days	5,137	35.94%
11-15 Days	4,186	29.29%
16-20 Days	2,648	18.52%
21+Days	8,555	59.85%

OBIEE

People with Breaks in Activities

Select Display: Table

Break	# of People	Percentage
1-5 Days	52	4.8%
6-10 Days	27	2.5%
11-15 Days	35	3.2%
16-20 Days	31	2.8%
21+ Days	1,029	94.6%
Grand Total	**1,088**	**100.0%**

WPR Homepage Page

The WPR Homepage has 8 charts on the page and the ability to filter the data by 7 different filter types.

Filter Options

1. View Month
    a. The dashboard will default to the current month of data, but the user can select other months.
2. Unit
3. Office
4. Cases
5. Worker
6. WTW Status
7. Included Timed-Out Cases

Available Charts on WPR Homepage

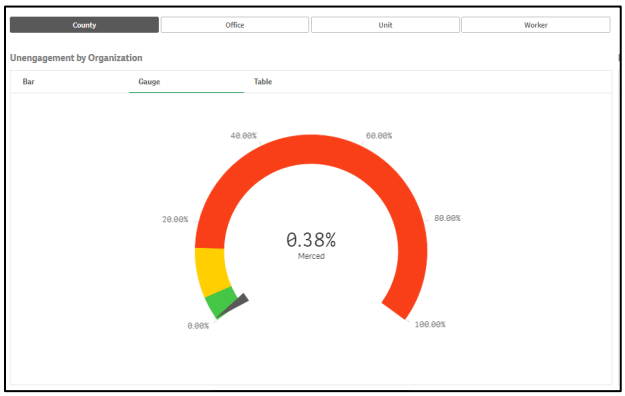
Unengagement by Organization

This chart will have the most differences between QLIK and OBIEE. The first difference is how the Unengagement by Organization chart operates. In the 'Unengagement by Organization' chart, there will be 4 buttons at the top which will allow the user to view the data differently ('County', 'Office', 'Unit', and 'Worker').

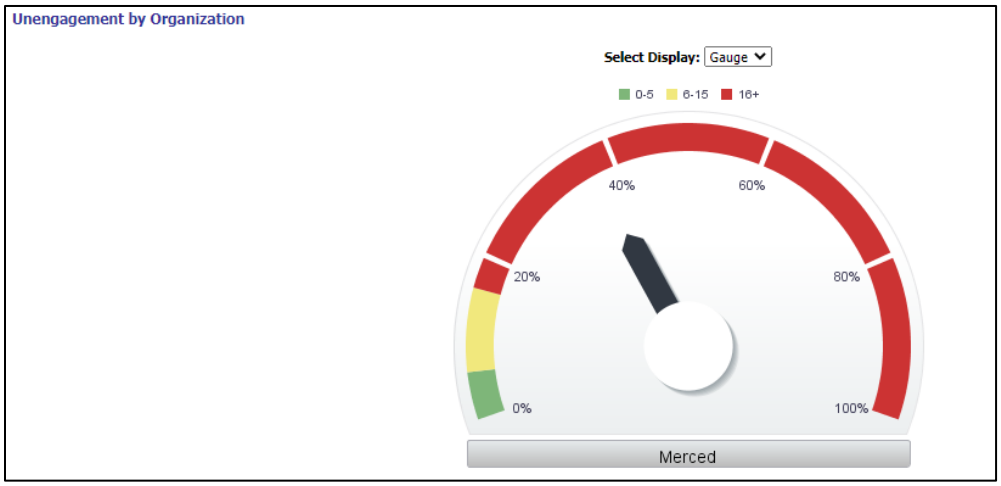
County View

Selecting the 'County' button will allow the user to view the data in either a gauge chart or table. The gauge chart is the same that was provided in OBIEE, but the table chart is new and just provides a different way of looking at the data. *Note: In QLIK, the gauge chart will only be available for the County view. There will not be a drill down in the gauge chart to view 'Office', 'Unit', or 'Worker' information in a gauge view. This information will be described further below.*

QLIK – Gauge Chart for County



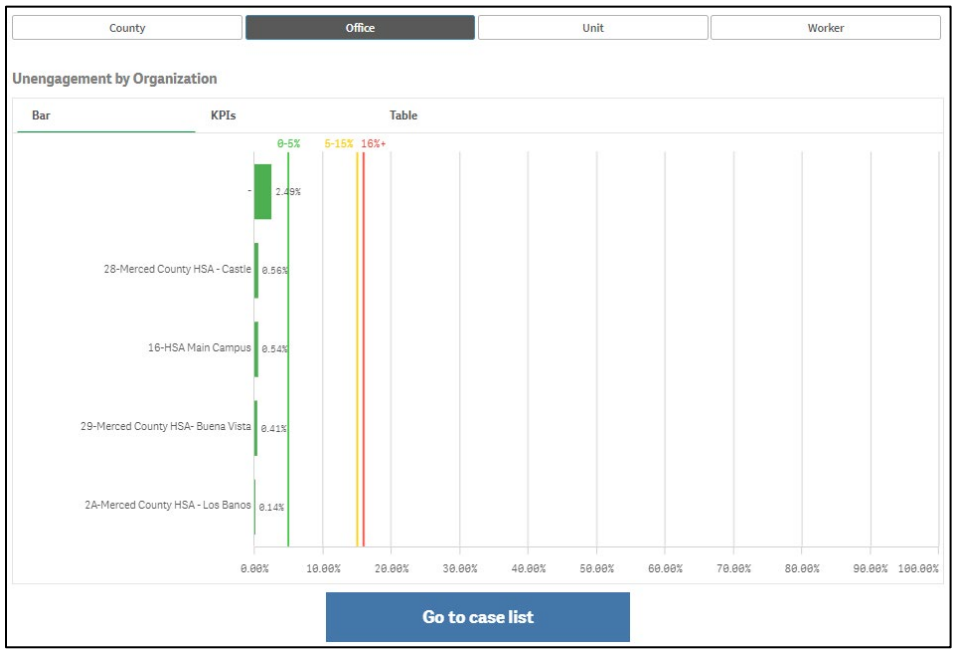
OBIEE – Gauge Chart



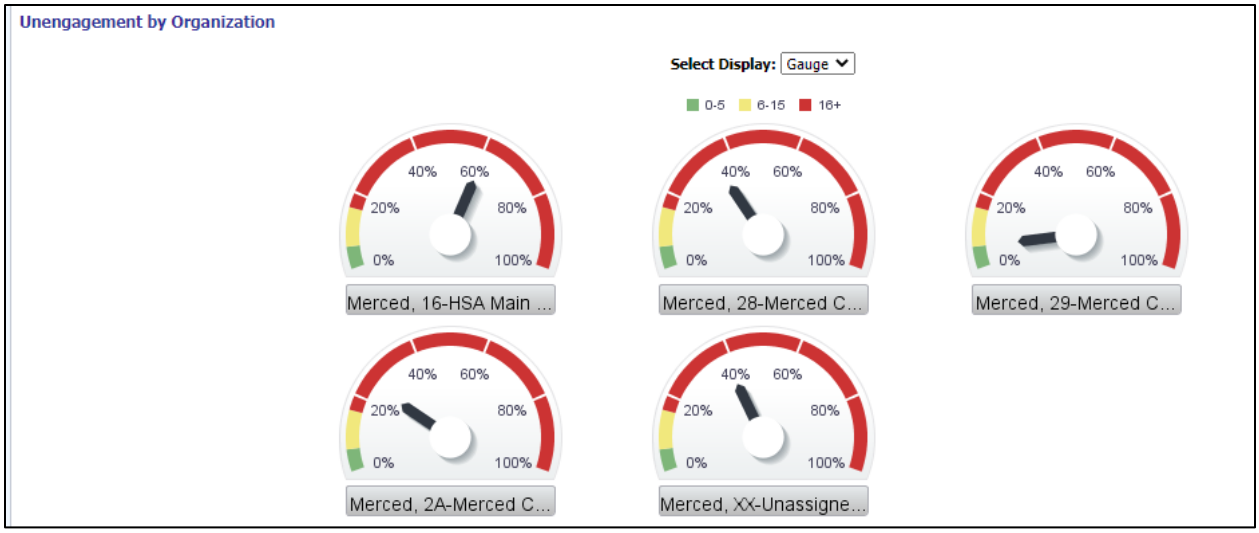
Office View

In OBIEE, the office view of this data was displayed in multiple gauge charts which took a long time to load. In QLIK, the data will display in a horizontal bar chart where the highest value will display at the top. This chart will provide the statistics for each office in one view. *Note: In OBIEE, when viewing the office data, multiple gauges displayed on the screen. In QLIK, the gauges will not display, but instead QLIK will display the data in a horizontal bar chart.*

QLIK – Horizontal Bar Chart



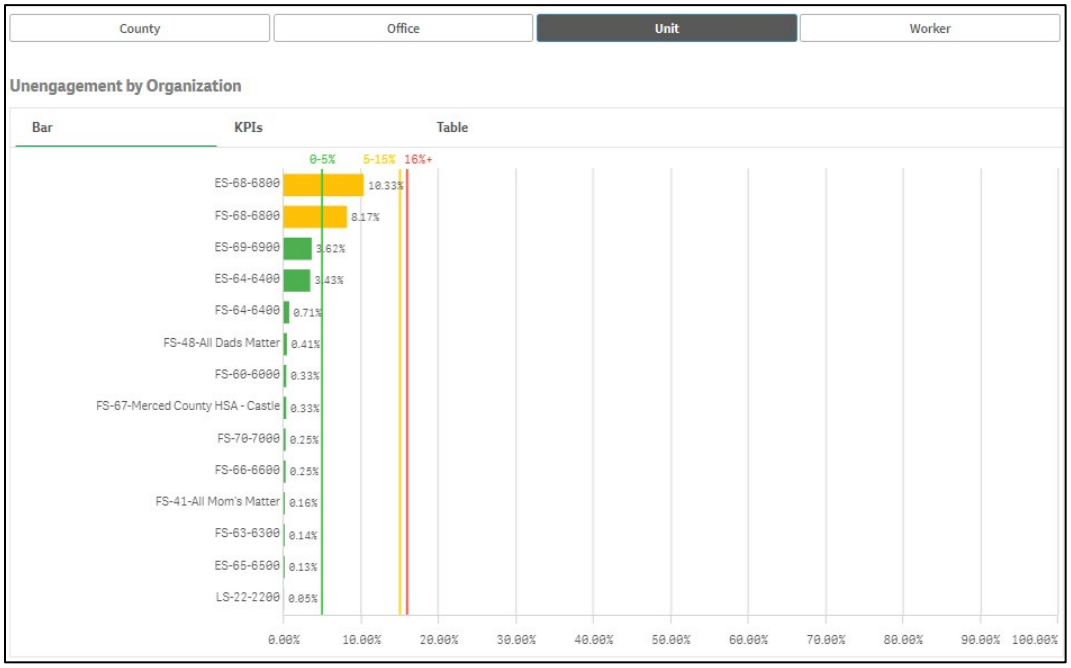
OBIEE – Gauge Chart for Office


Unengagement by Organization
Select Display: Gauge
0-5
6-15
16+
0%
20%
40%
60%
80%
100%
Merced, 16-HSA Main ...
Merced, 28-Merced C...
Merced, 29-Merced C...
Merced, 2A-Merced C...
Merced, XX-Unassigne...

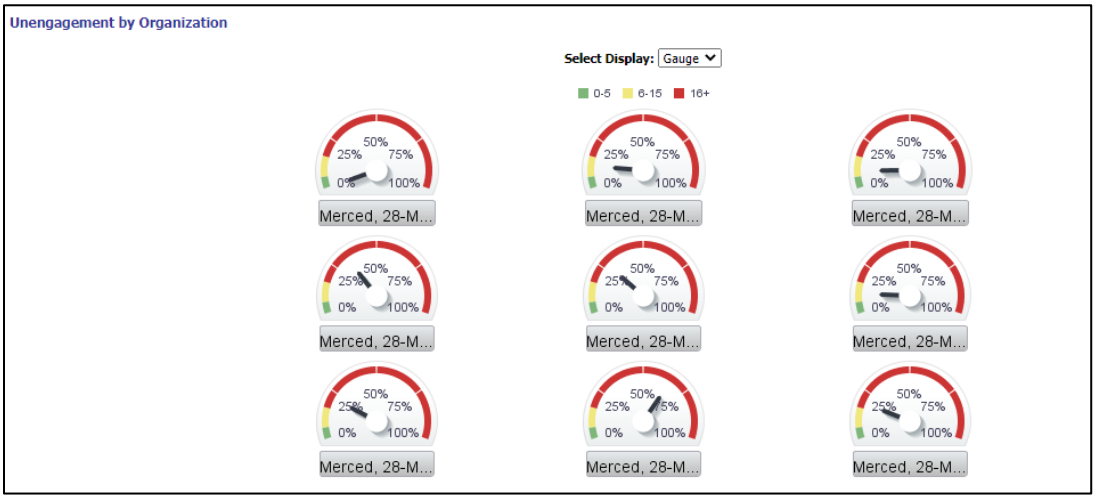
Unit View

In OBIEE, the Unit view of this data was displayed in multiple gauge charts which took a long time to load. In QLIK, the data will display in a horizontal bar chart where the highest value will display at the top. This chart will provide the statistics for each unit in one view. The bars will be color coded based on the % range the statistic is in. *Note: In OBIEE, when viewing the office data, multiple gauges displayed on the screen. In QLIK the gauges will not display, but instead QLIK will display the data in a horizontal bar chart.*

QLIK – Horizontal Bar Chart



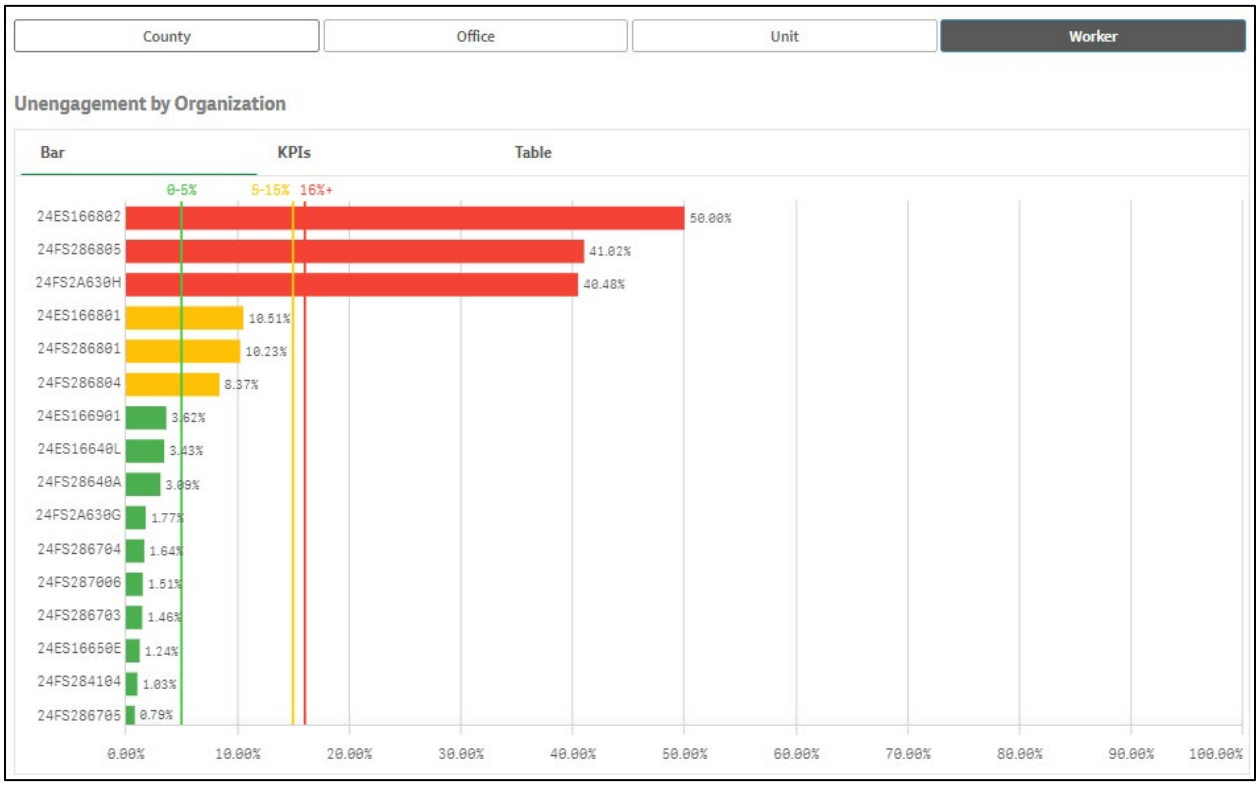
OBIEE – Gauge Chart for Unit



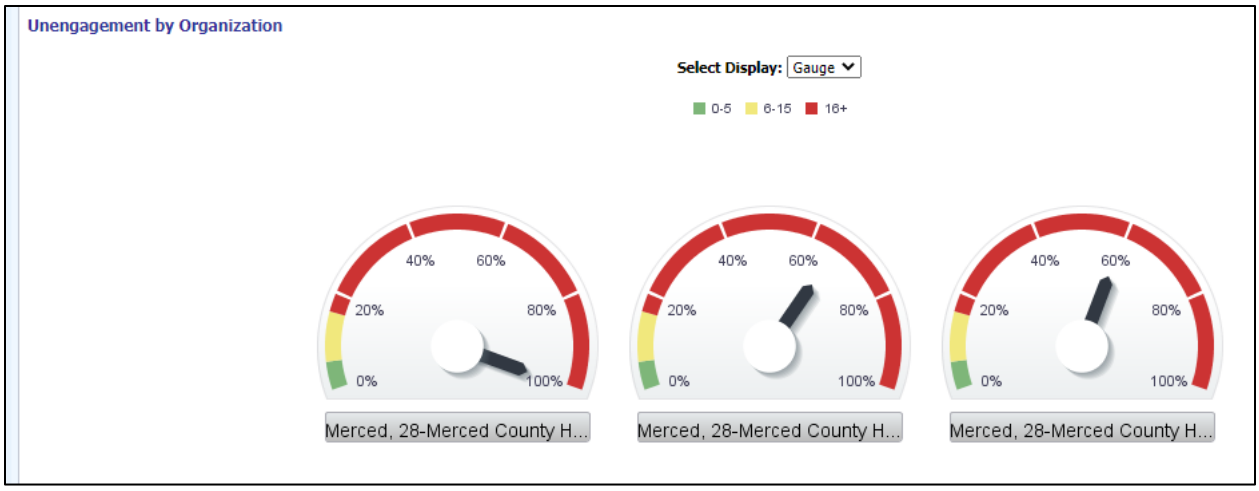
Worker View

In OBIEE, the Worker view of this data was displayed in multiple gauge charts which took a long time to load. In QLIK, the data will display in a horizontal bar chart where the highest value will display at the top. This chart will provide the statistics for each worker in one view. The bars will be colored based on the % range the statistic is in.

QLIK – Horizontal Bar Chart



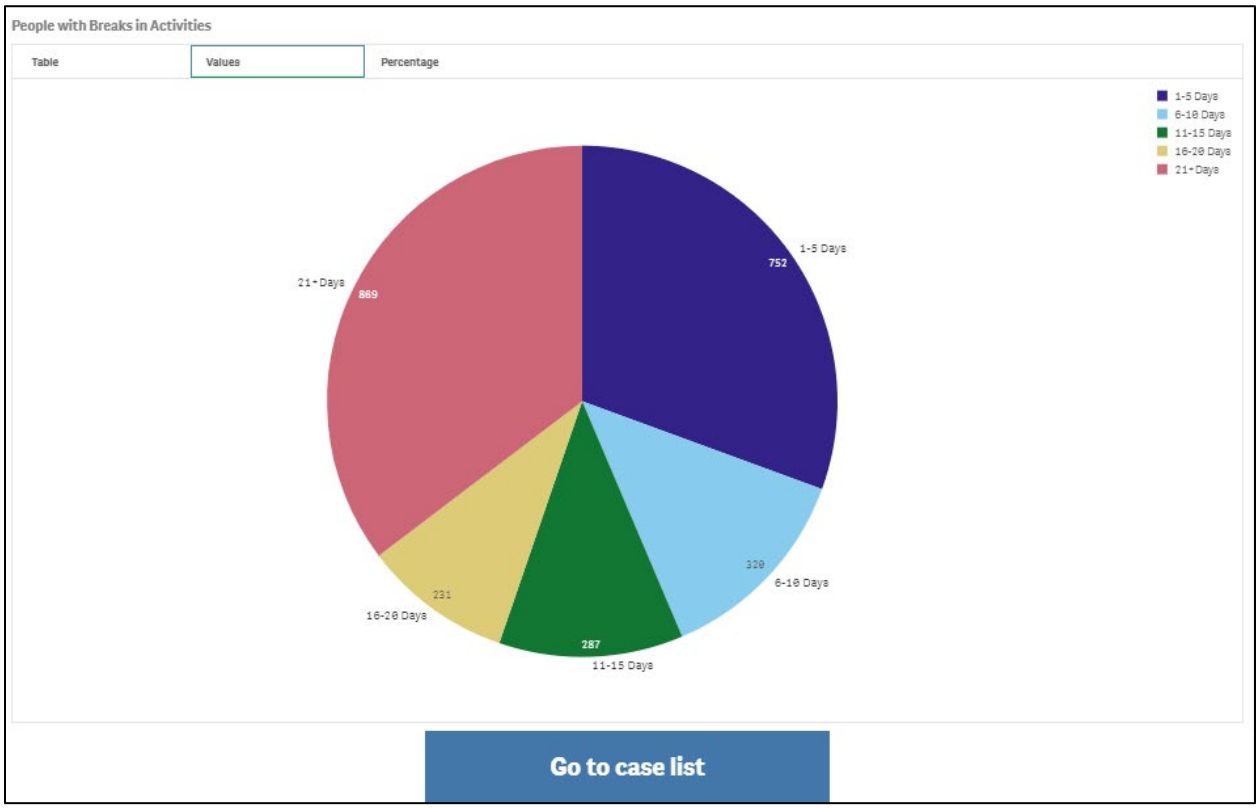
OBIEE – Gauge Chart Worker



People with Breaks in Activities

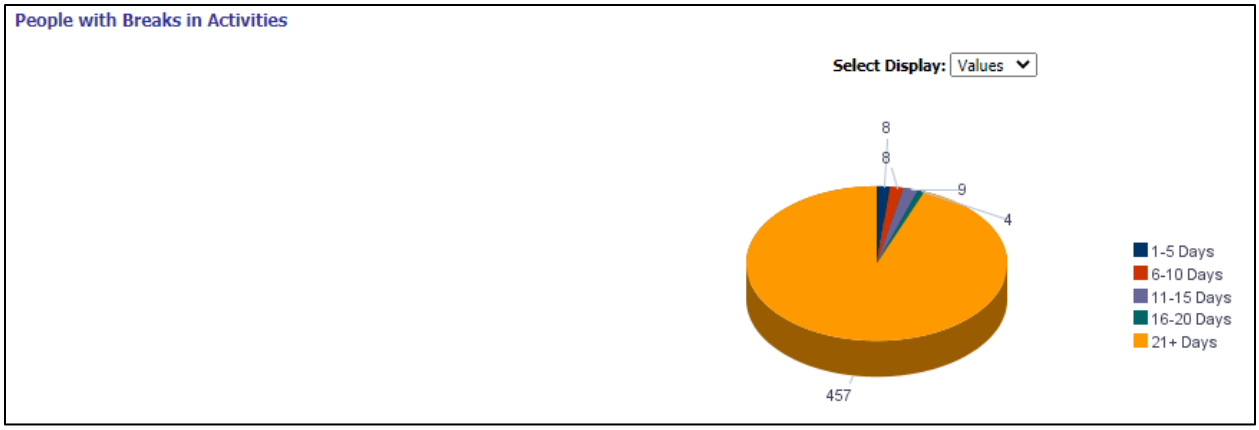
This chart displays counts for day ranges for people with breaks in activities. This data can be viewed in a table, pie chart with values, or pie chart with percentages.

QLIK



Note: QLIK will display a 2D pie chart with the labels from the legend on the actual chart, compared to OBIEE displaying pie charts in a 3D view with labels solely in the legend.

OBIEE



Scheduled Hours Distribution

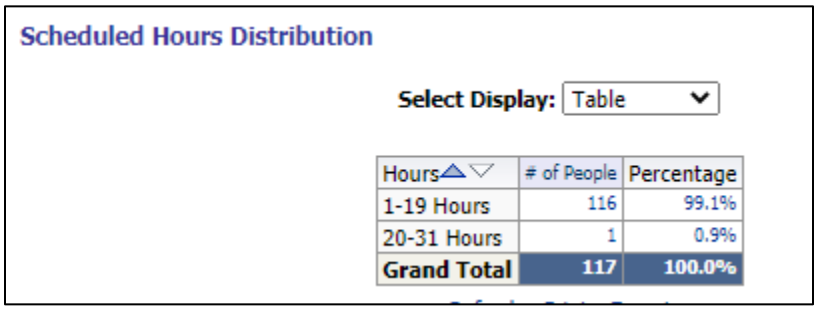
This chart displays data for the count of people with hours scheduled. This data can be viewed in a table, pie chart with values, or pie chart with percentages.

QLIK

Hours	# of People	Percentage
Grand Total	585	100.00%
0 Hours	76	12.99%
1-19 Hours	554	94.70%
20-31 Hours	107	18.29%
32+ Hours	50	8.55%

Note: QLIK displays the Grand Total on the top row as compared to OBIEE that has it on the bottom row.

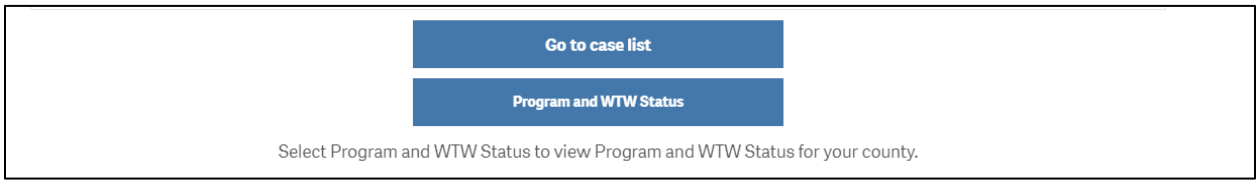
OBIEE



Hours	# of People	Percentage
1-19 Hours	116	99.1%
20-31 Hours	1	0.9%
Grand Total	**117**	**100.0%**

Go to Program and WTW Status Button

This button will navigate the user to a different page to view the data by 'Program'. The name of the page is "Homepage – Program and WTW Status". The charts on this page are "Programs by Organization", "WTW Status by Organization" and the case lists for the programs.



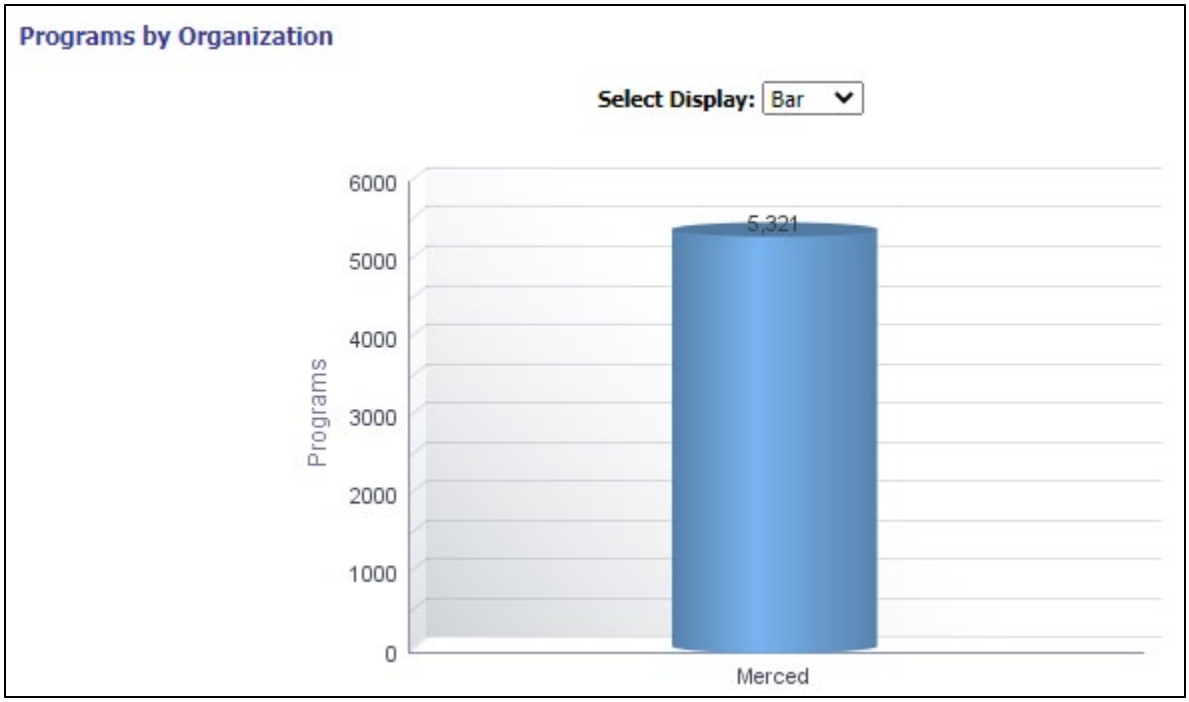
Programs by Organization (Bar)

This Bar chart displays the "Programs by Organization (Bar)" by County and # of Programs.

QLIK

Note: QLIK will display charts in 2D view, compared to OBIEE displaying charts in a 3D view.

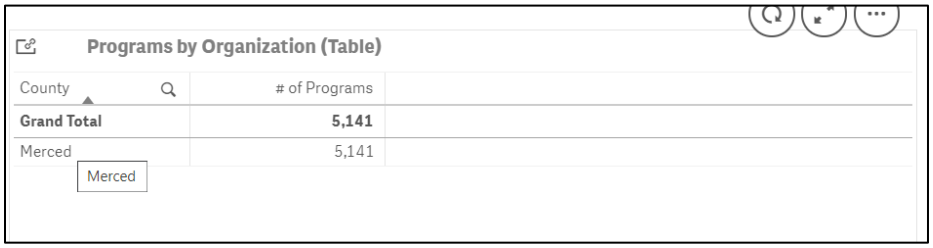
OBIEE


Programs by Organization
Select Display: Bar
6000
5000
4000
3000
2000
1000
0
Programs
5,321
Merced

Programs by Organization (Table)

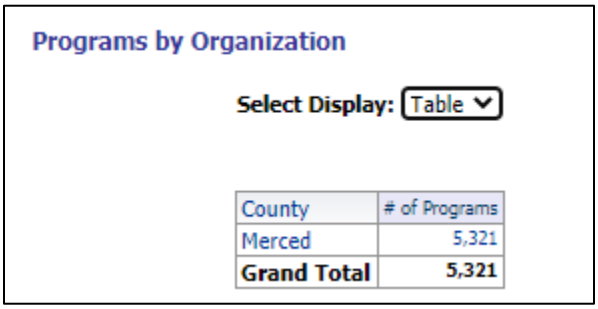
This Table chart displays the “Programs by Organization (Table)” by County and # of Programs.

QLIK



Note: QLIK displays the Grand Total on the top row as compared to OBIEE that has it on the bottom row.

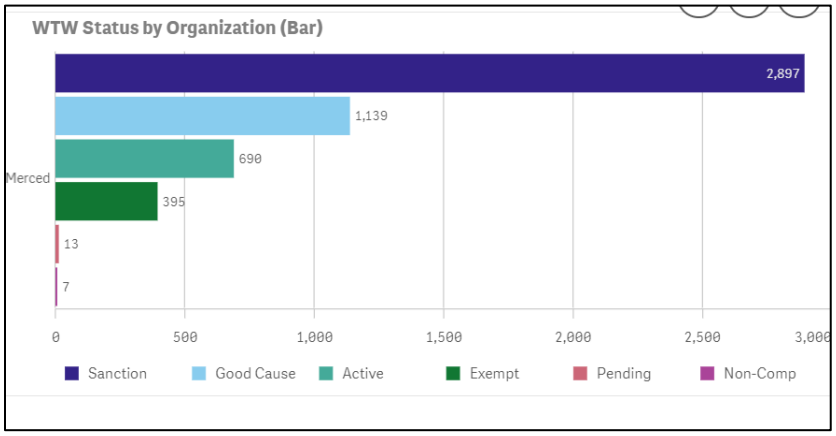
OBIEE



WTW Status by Organization (Bar)

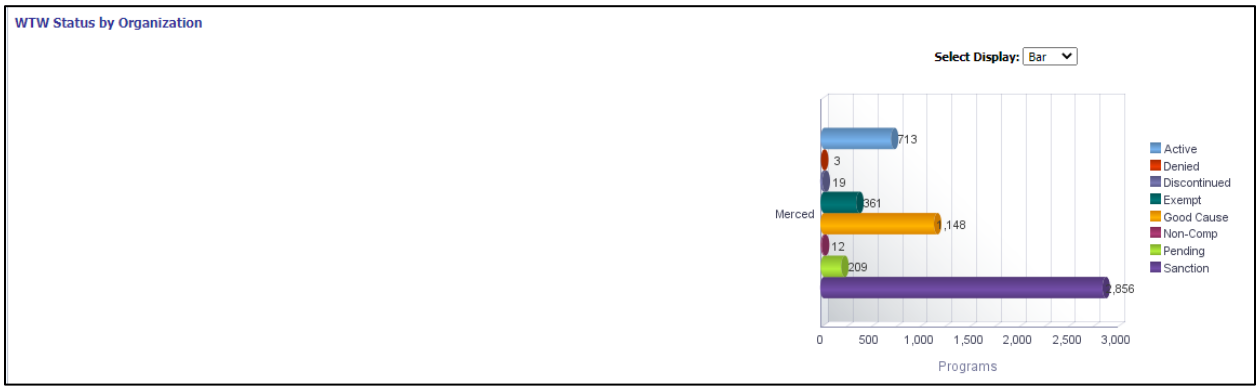
This Bar chart displays the “WTW Status by Organization (Bar)” by County and # of Programs.

QLIK



Note: QLIK will display charts in 2D view, compared to OBIEE displaying charts in a 3D view.

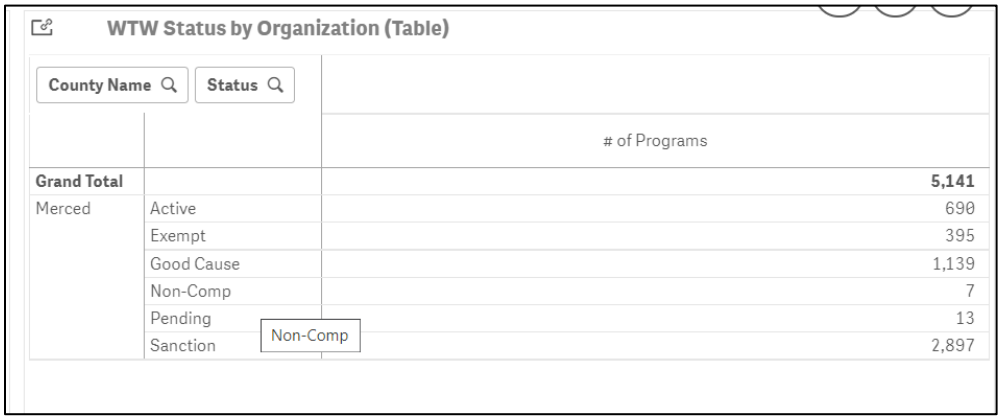
OBIEE



WTW Status by Organization (Table)

This Table chart displays the “WTW Status by Organization (Table)” by County and # of Programs.

QLIK



WTW Status by Organization (Table)

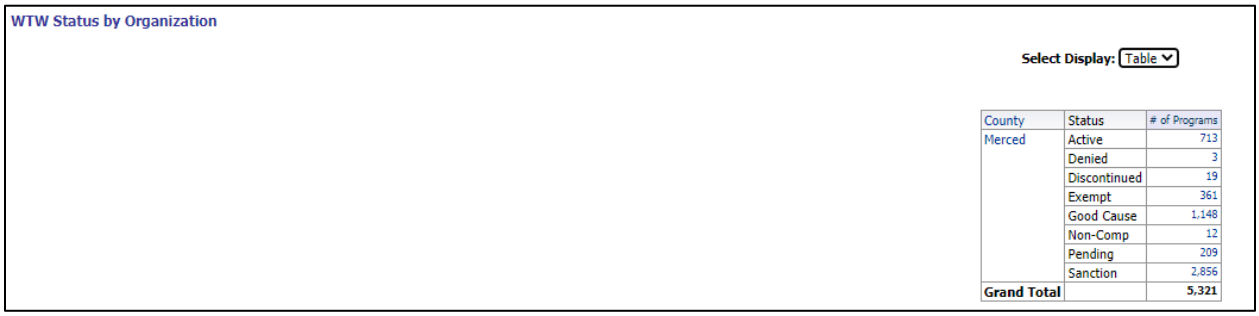
County Name | Status

		# of Programs
Grand Total		**5,141**
Merced	Active	690
	Exempt	395
	Good Cause	1,139
	Non-Comp	7
	Pending	13
	Sanction	2,897

Non-Comp

Note: Grand Total will display in the top row of the table in QLIK instead of the bottom row as in OBIEE

OBIEE



WTW Status by Organization

Select Display: Table

County	Status	# of Programs
Merced	Active	713
	Denied	3
	Discontinued	19
	Exempt	361
	Good Cause	1,148
	Non-Comp	12
	Pending	209
	Sanction	2,856
Grand Total		**5,321**

WPRD Page

The WPRD page has 4 charts on the page and the ability to filter the data by 9 different filter types.

Filter Options

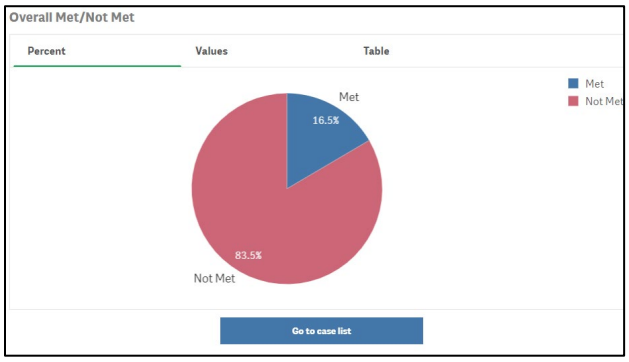
1. County Name
2. View Month
3. Include Timed-Out Cases
4. Office
5. Unit
6. Worker
7. Cases
8. WPR Sample
9. WPR Statis

Available Charts on WPRD Page

Overall Met/Not Met

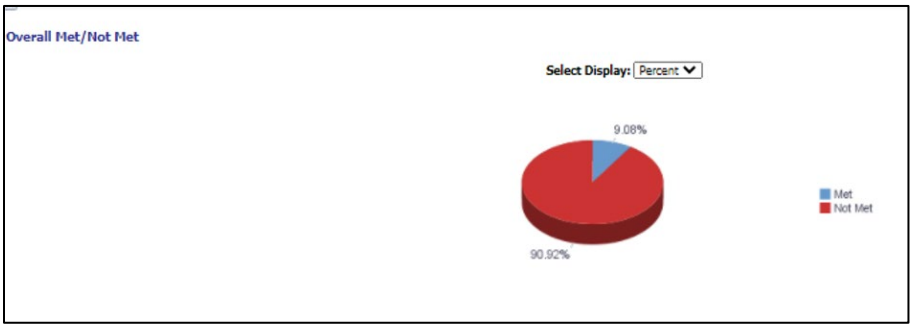
This percent (pie chart) displays the "Overall Met/Not Met" by Met or Not Met. There is also a Values (pie chart) and Table chart view available, and the case List displays the data in a case list based on the filters and data displayed in Overall Met/Not Met chart.

QLIK



Note: QLIK will display a 2D pie chart with the labels from the legend on the actual chart, compared to OBIEE displaying pie charts in a 3D view with labels solely in the legend.

OBIEE



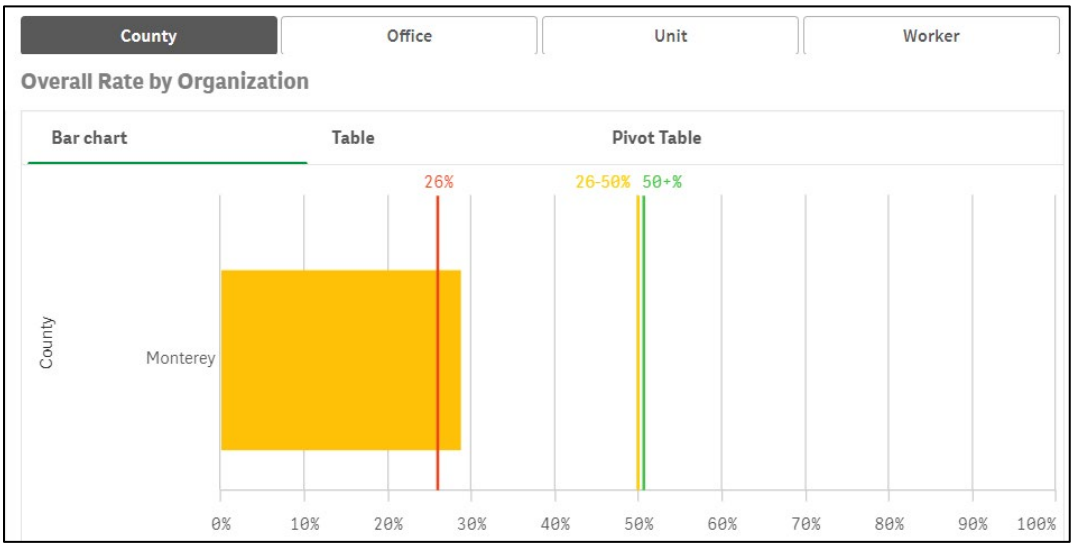
Overall Rate by Organization

This chart will have the most differences between QLIK and OBIEE. The first difference is how the Overall Rate by Organization chart operates. In the 'Overall Rate by Organization' chart, there will be 4 buttons at the top which will allow the user to view the data differently ('County', 'Office', 'Unit', and 'Worker'.

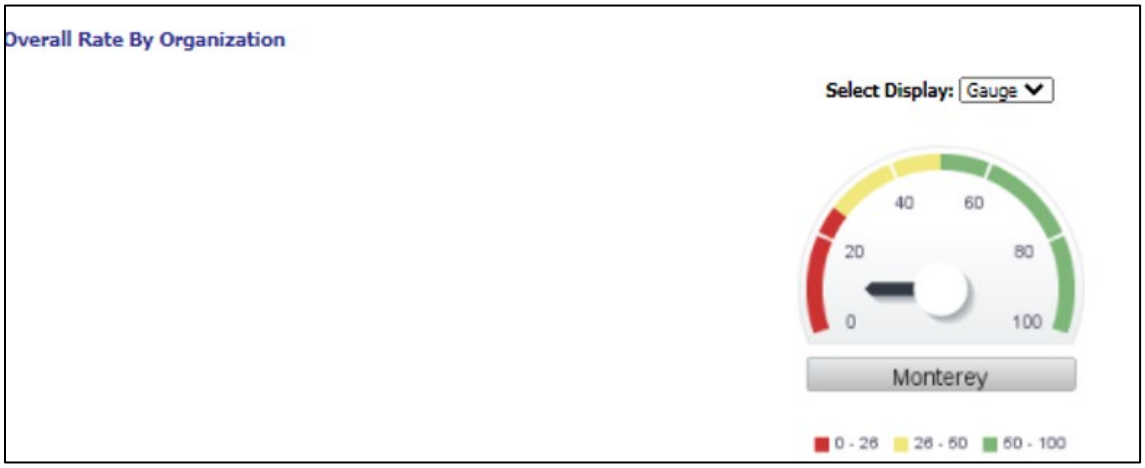
County View

Selecting the 'County' button will allow the user to view the data in either a horizontal bar chart, gauge chart or table. The gauge chart is the same which was provided by OBIEE, but the horizontal bar chart and table are new and just provide a different way of looking at the data. *Note: In QLIK, the gauge chart will only be available for the County view. There will not be a drill down in the gauge chart to view 'Office', 'Unit', or 'Worker' information in a gauge view. This information will be described further below.*

QLIK – Horizontal Bar Chart



OBIEE – Gauge Chart

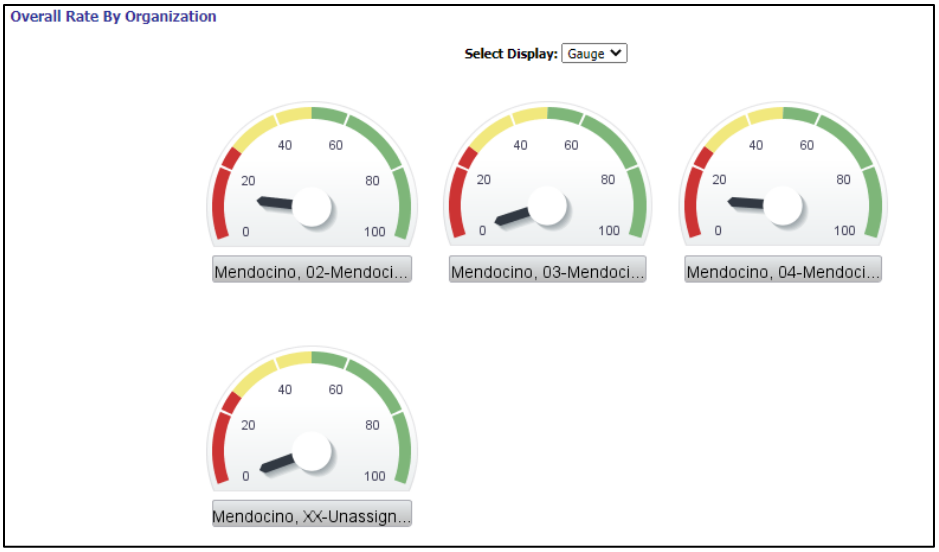


Office View

In OBIEE, the office view of this data was displayed in multiple gauge charts which took a long time to load. This chart will provide the statistics for each office in one view. *Note: In QLIK, the gauge chart will only be available for the County view. There will not be a drill down in the gauge chart to view 'Office', 'Unit', or 'Worker' information in a gauge view.*

QLIK – Horizontal Bar Chart

OBIEE – Gauge Chart

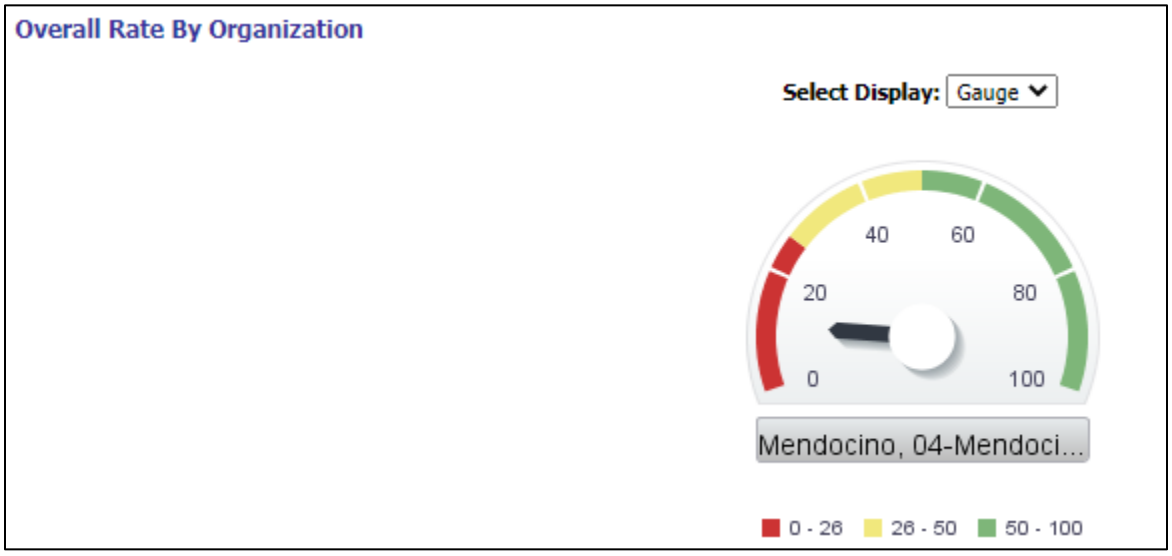


Unit View

In OBIEE, the Unit view of this data was displayed in multiple gauge charts which took a long time to load. This chart will provide the statistics for each unit in one view. The bars will be colored based on the % range the statistic is in.

QLIK – Horizontal Bar Chart

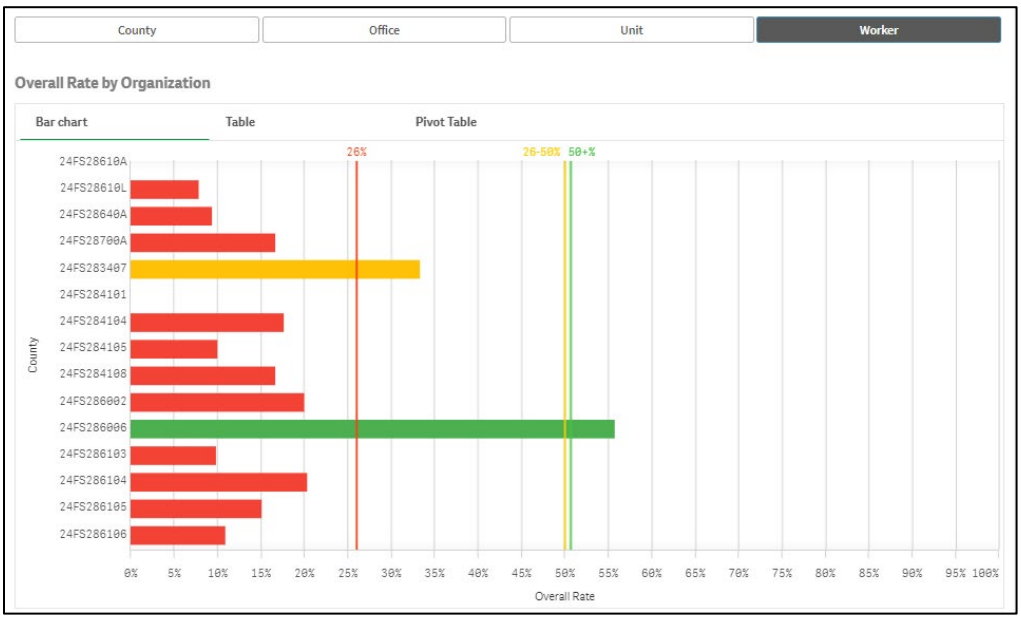
OBIEE – Gauge Chart



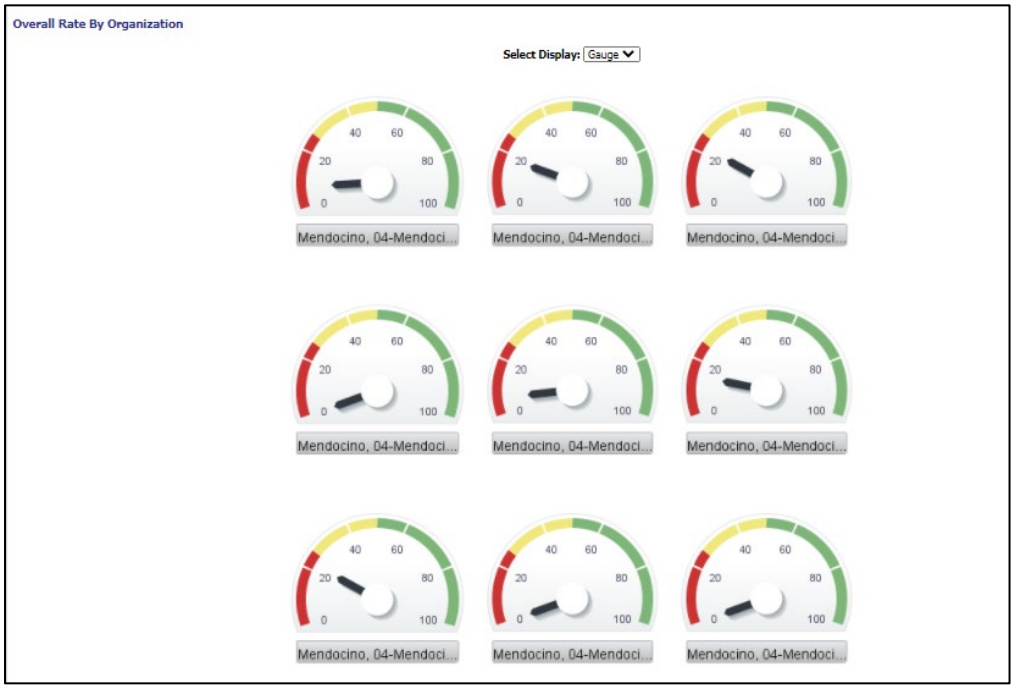
Worker View

In OBIEE, the Worker view of this data was displayed in multiple gauge charts which took a long time to load. This chart will provide the statistics for each worker in one view. The bars will be colored based on the % range the statistic is in.

QLIK – Horizontal Bar Chart



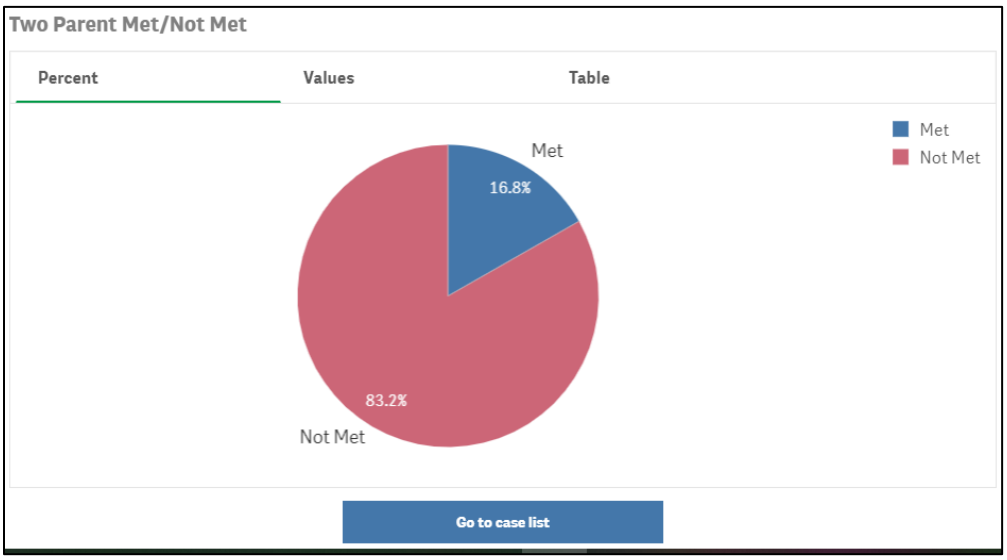
OBIEE – Gauge Chart



Two Parent Met/Not Met

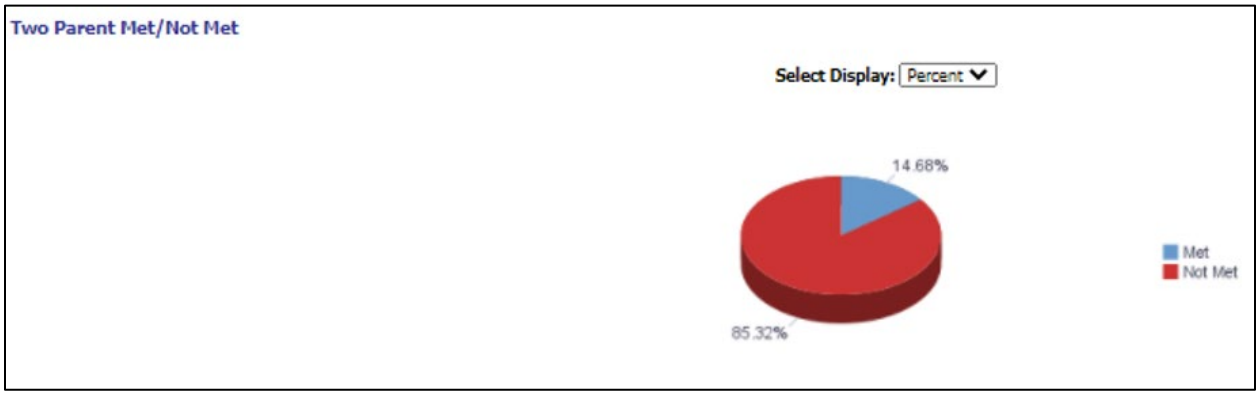
This Percent (pie chart) displays the “Two Parent Met/Not Met” by Met or Not Met. There is also a Values (pie chart) and Table chart available. The case list displays the data in a case list based on the filters and data displayed in Two Parent Met/Not Met chart.

QLIK



Note: QLIK will display a 2D pie chart with the labels from the legend on the actual chart, compared to OBIEE displaying pie charts in a 3D view with labels solely in the legend.

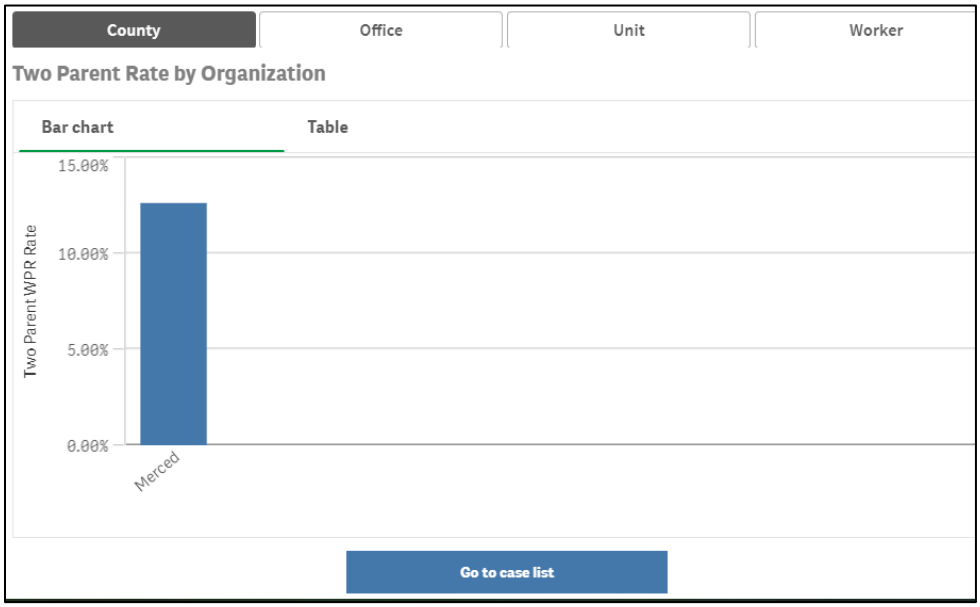
OBIEE



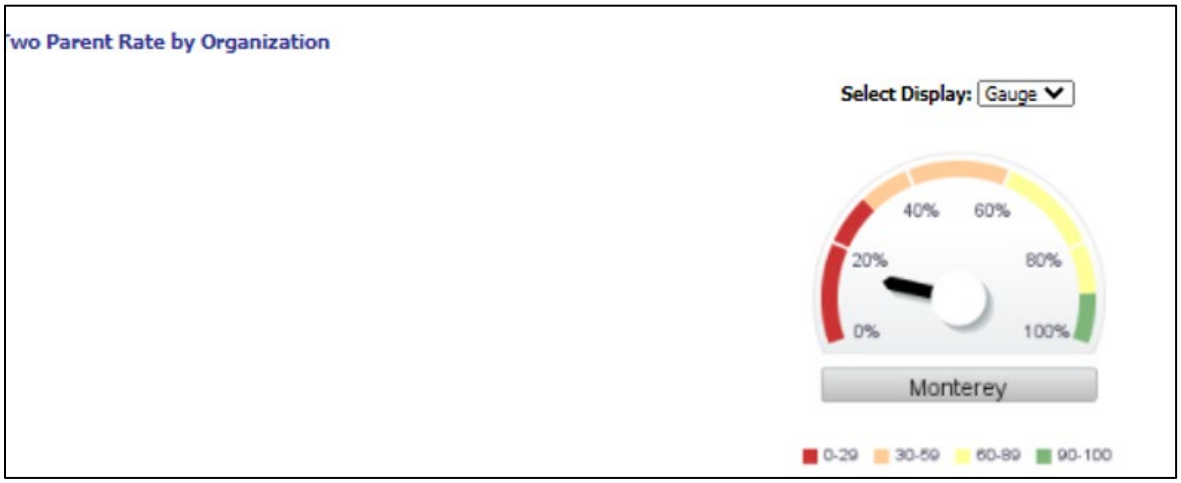
Two Parent Rate by Organization

This chart has 4 tabs at the top which displays the data by County or Office or Unit or Worker. Each view has a Bar Chart and Table Chart. This Bar Chart displays the "Overall Rate by Organization by County and Overall Rate. The case list displays the data in a case list based on the filters and data displayed in Two Parent Rate by Organization chart.

QLIK



OBIEE



WPRD Trend Page

The WPRD Trend page has 2 charts on the page and the ability to filter the data by different filter types.

Filter Options

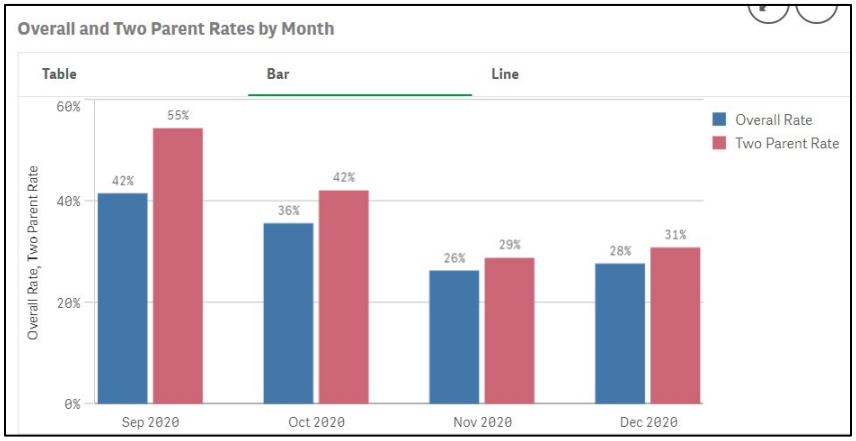
1. County Name
2. From Month
3. To Month
4. Include Timed-Out Cases
5. WTW Status
6. Office
7. Unit

Available Charts on WPRD Trend Page

Overall and Two Parent Rates by Month

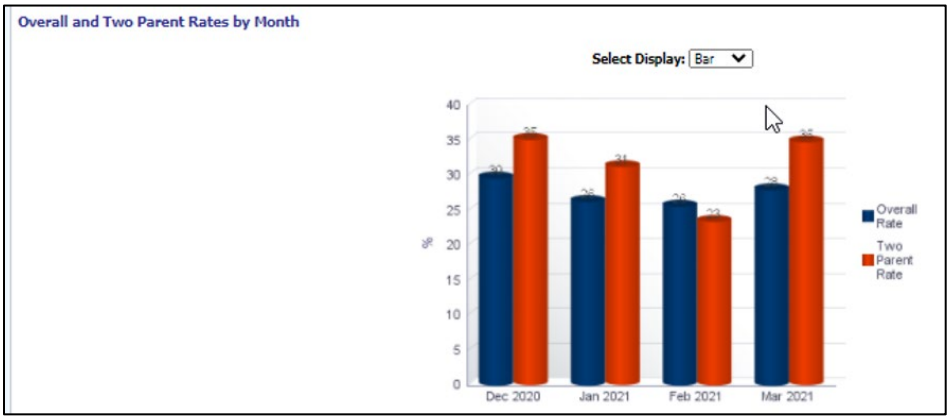
This Table chart displays the "Overall and Two Parent Rates by Month" by Month, Overall Rate and Two Parent Rate. There is also a Bar chart and Line Chart view available, and the case list displays the data in a case list based on the filters and data displayed in Programs by Unengagement by Month chart.

QLIK



Note: QLIK will display charts in 2D view, compared to OBIEE displaying charts in a 3D view.

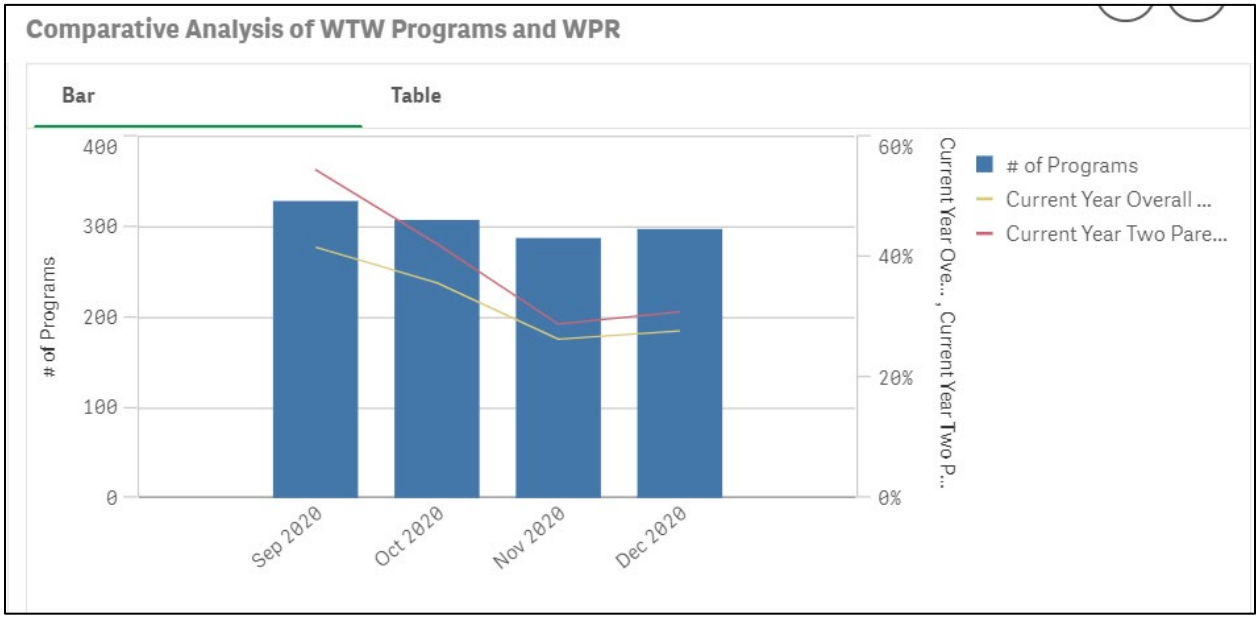
OBIEE



Comparative Analysis of WTW Programs and WPR

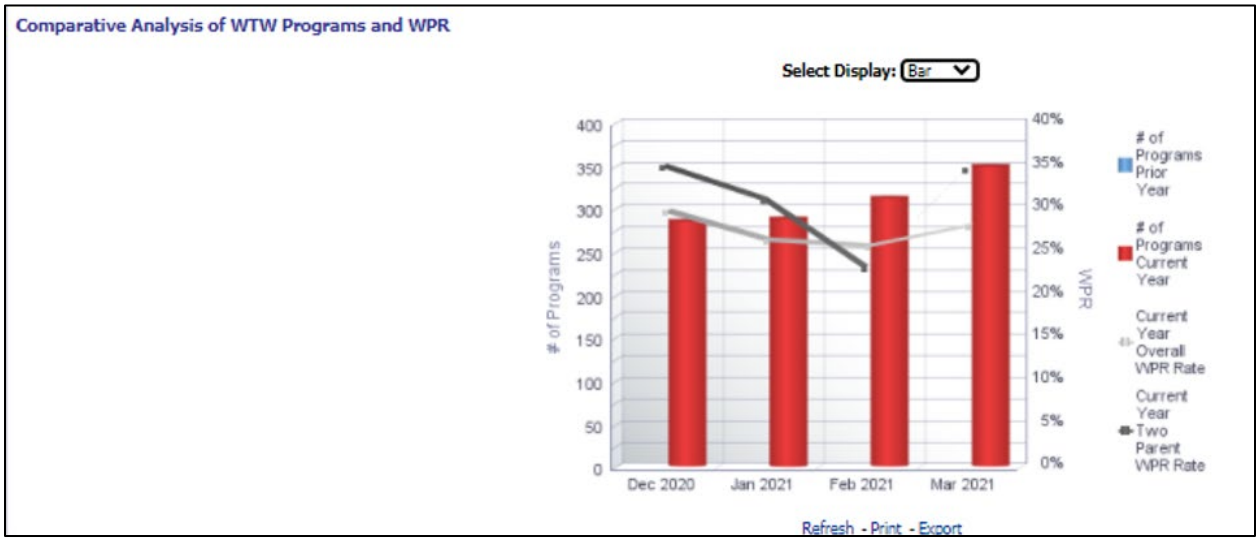
This Bar chart displays the "Comparative Analysis of WTW Programs and WPR" by # of Programs, Month. There is also a Table chart view available, and the case list displays the data in a case list based on the filters and data displayed in Comparative Analysis of WTW Programs and WPR chart.

QLIK



Note: QLIK will display charts in 2D view, compared to OBIEE displaying charts in a 3D view.

OBIEE

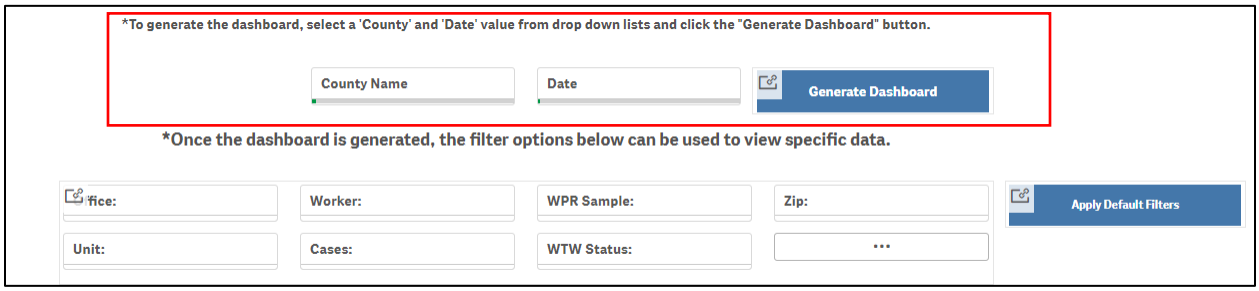


WTW Status Page

The WTW Status page has 9 charts on the page and the ability to filter the data by 12 different filter types.

IMPORTANT

To generate the WTW Status Dashboard, select a 'County' and 'Date' value from the dropdown lists and click the "Generate Dashboard button.



Once the dashboard is generated, the filter options on the page can be used to filter/view specific data.

Note: The text on the screen is placed there to help users with the dashboard.

Filter Options

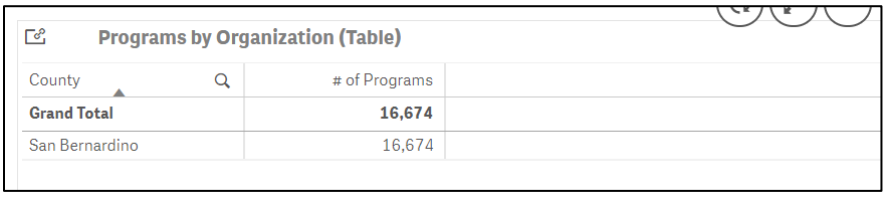
1. County Name
2. Date
3. Office
4. Unit
5. Cases
6. Worker
7. WPR Sample
8. WTW Status
9. Zip
10. Age Operator
11. Age
12. Include Timed-Out Cases

Available Charts on WTW Status Page

Programs by Organization (Table)

This Table chart displays the "Programs by Organization (Table)" view by County and # of Programs.

QLIK



Programs by Organization (Table)

County	# of Programs
Grand Total	**16,674**
San Bernardino	16,674

Note: Grand Total will display in the top row of the table in QLIK instead of the bottom row as in OBIEE

OBIEE

Programs by Organization

Select Display: Table

County	# of Programs
San Bernardino	15,853
Grand Total	**15,853**

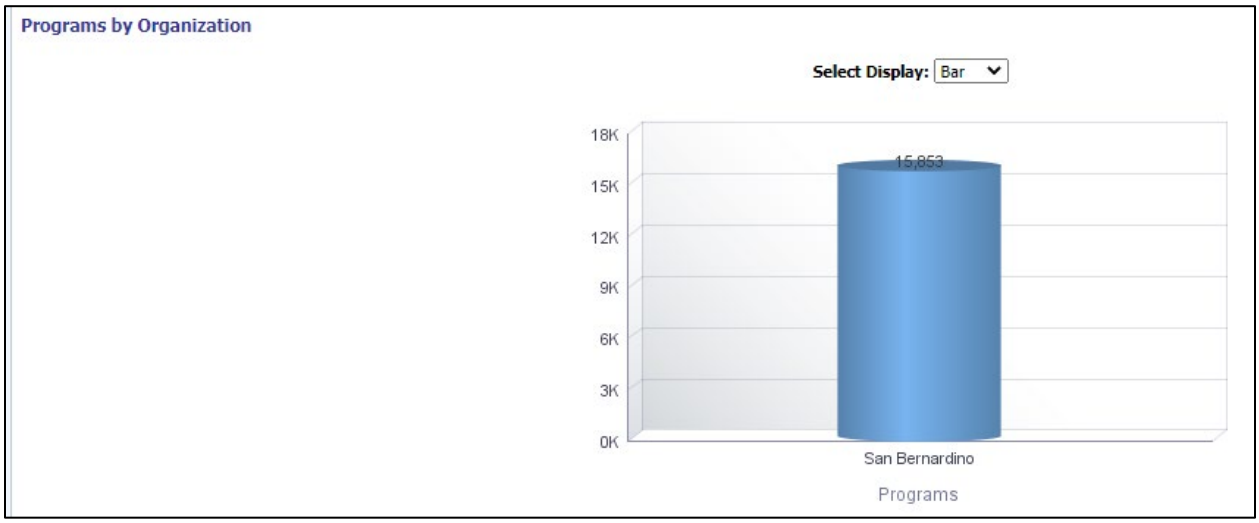
Programs by Organization (Bar)

This Bar chart displays the “Programs by Organization (Bar)” view by County and # of Programs.

QLIK

Note: QLIK will display charts in 2D view, compared to OBIEE displaying charts in a 3D view.

OBIEE



WTW Status by Organization (Table)

This Table chart displays the “WTW Status by Organization (Table)” view by County and # of Programs.

QLIK

WTW Status by Organization (Table)

County | Status

		# of Programs
Grand Total		**16,674**
San Bernardino	Active	3,327
	Denied	125
	Discontinued	5
	Exempt	3,881
	Good Cause	6,259
	Non-Comp	35
	Pending	1,628
	Sanction	1,414

Note: QLIK displays the Grand Total on the top row as compared to OBIEE that has it on the bottom row.

OBIEE

WTW Status by Organization

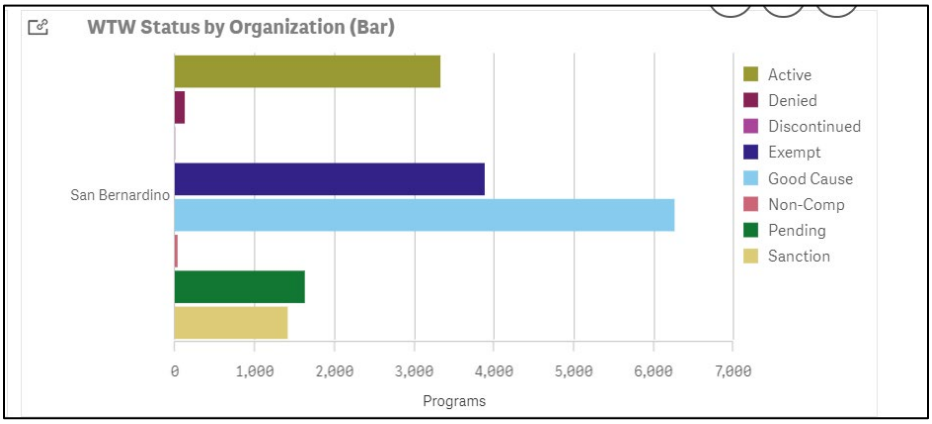
Select Display: Table

County	Status	# of Programs
San Bernardino	Active	3,076
	Denied	125
	Discontinued	5
	Exempt	3,516
	Good Cause	7,013
	Non-Comp	28
	Pending	1,064
	Sanction	1,026
Grand Total		**15,853**

WTW Status by Organization (Bar)

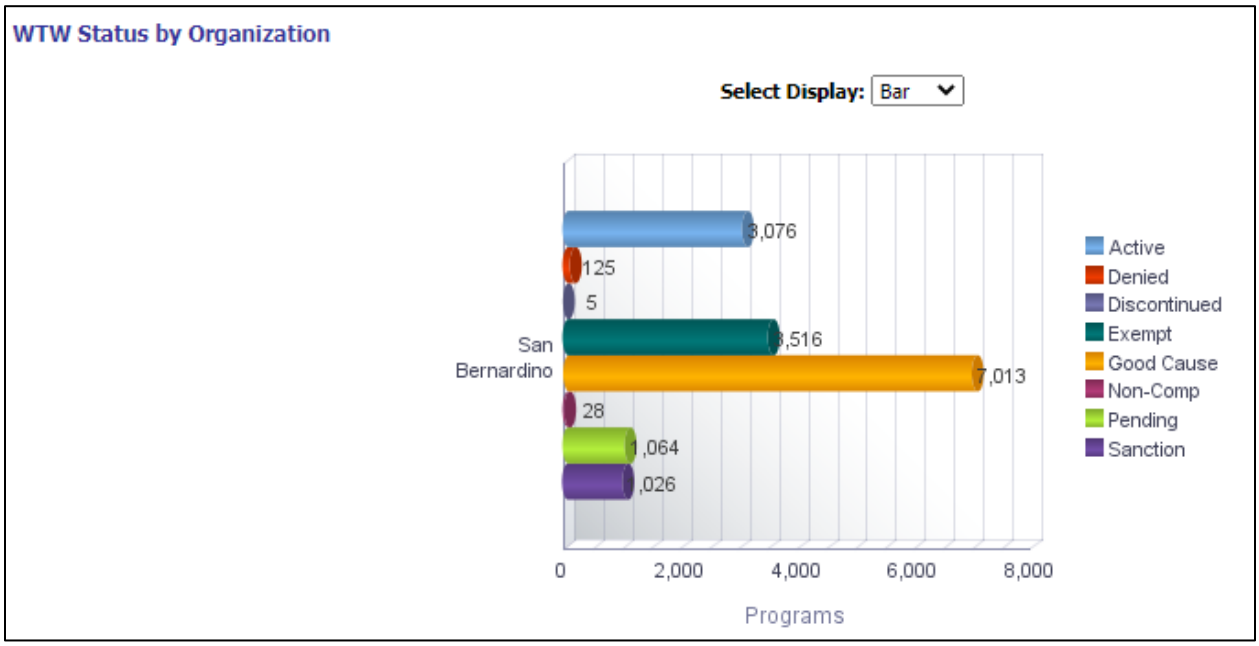
This Bar chart displays the “WTW Status by Organization (Bar)” view by County and # of Programs.

QLIK



Note: QLIK will display charts in 2D view, compared to OBIEE displaying charts in a 3D view.

OBIEE



Status Reason by Status (Table)

This Table chart displays the “Status Reason by Status (Table)” view by County and # of Programs.

QLIK

Status Reason by Status (Table)

Status | Status Reason

		# of Programs
Grand Total		**13,632**
Active	Enrolled	2,951
	Enrolled - Cured Sanction	115
	Post Emp/Job Retention	261
	WPR	0
Denied	Not part. in apprvd activity	125
Discontinued	3-Month time limit	1
	Offered and not accepted workfare	2
	Offrd/Not accptd ed.& train.	2
Exempt	60 years of age or older	99

OBIEE

Status Reason by Status

Select Display: Table

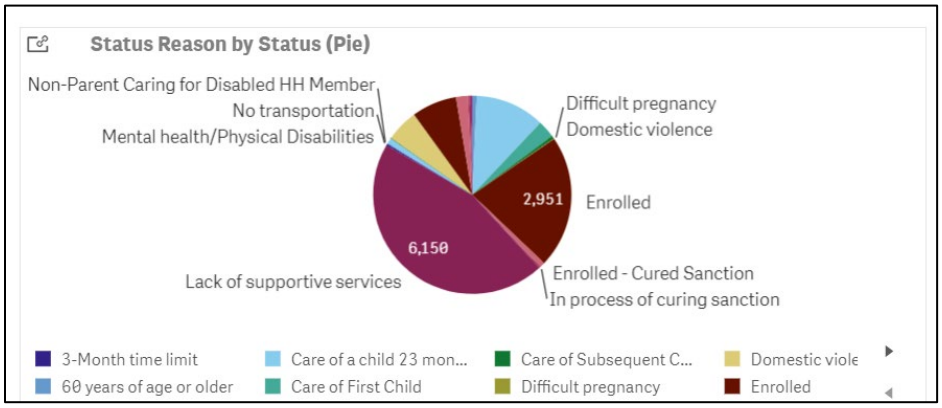
Status	Status Reason	
Active	Enrolled	2,758
	Enrolled - Cured Sanction	109
	Post Emp/Job Retention	209
Denied	Not part. in apprvd activity	125
Discontinued	3-Month time limit	1
	Offered and not accepted workfare	2
	Offrd/Not accptd ed.& train.	2
Exempt	60 years of age or older	93
	Care of First Child	361
	Care of Subsequent Child(ren)	46
	Care of a child 23 months or younger	1,468
	Non-Parent Caring for Disabled HH Member	25
	Parent Caring for Disabled HH Member	641
	Physically/Mentally Incapacitated	855
	Pregnant and Doctor states unable to work	27
Good Cause	Caring for family member	6
	Difficult pregnancy	7
	Domestic violence	1
	Lack of supportive services	6,920
	No transportation	33
	Other Substantial & Compelling Reasons	2
	Second Parent	30
	Verified illness < 30 days	14
Non-Comp	In process of curing sanction	27
	Not signing the WtW Plan	1

Rows 1 - 25

Status Reason by Status (Pie)

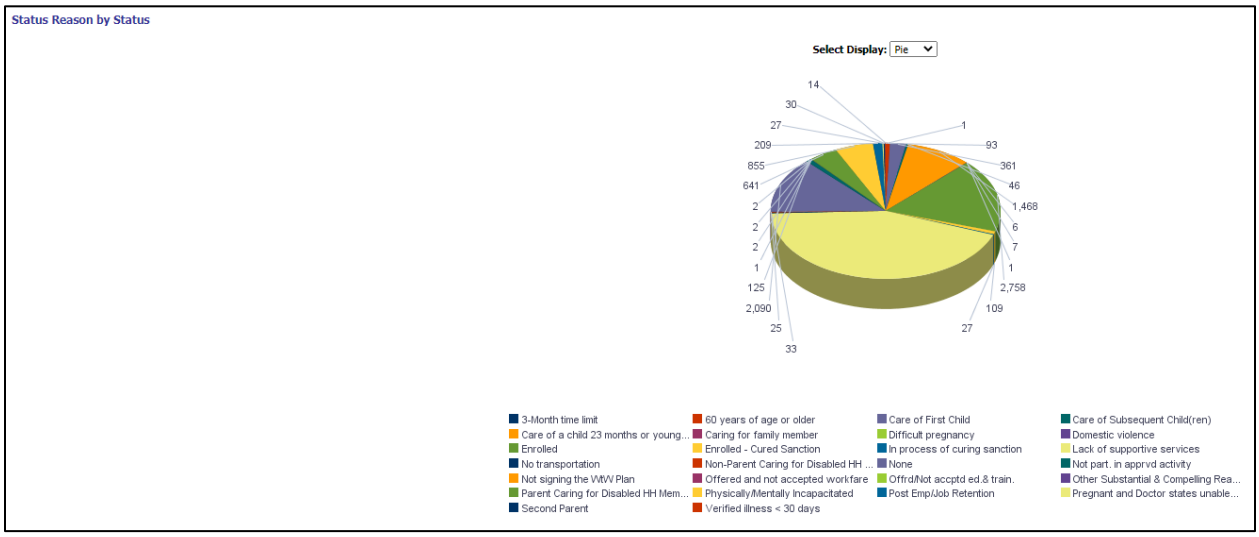
This Pie chart displays the “Status Reason by Status (Pie)” view by County and Status Reason.

QLIK



Note: QLIK will display a 2D pie chart with the labels from the legend on the actual chart, compared to OBIEE displaying pie charts in a 3D view with labels solely in the legend.

OBIEE



Programs by Zip Code (Table)

This Table chart displays the “Program by Zip Code (Table)” view by County and # of Programs.

QLIK

Programs by Zip Code (Table)

Zip Code	# of Programs
Totals	**16,674**
07103	1
14020	1
19138	1
27030	1
28208	1
30083	1
30291	1
30301	1
30342	1
31408	1

OBIEE

Programs by Zip Code

Select Display: Table

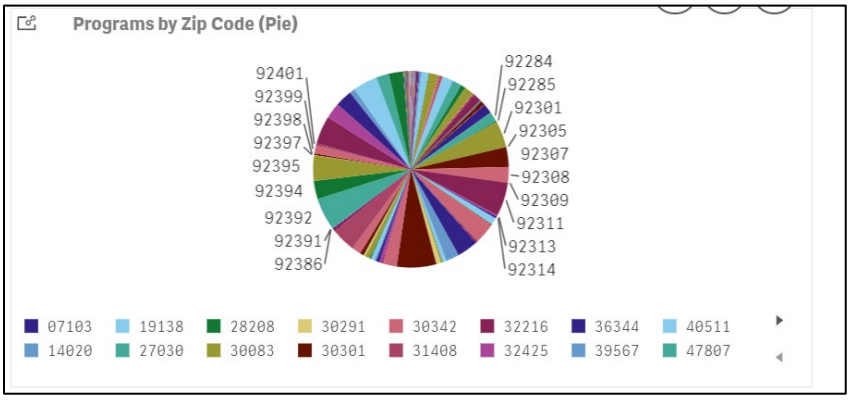
Zip Code	# of Programs
28208	1
30301	1
32216	2
32425	1
36344	1
56535	2
59501	1
72010	1
74012	1
74354	1
74733	1
74901	1
75203	2
79512	2
79905	2
84095	2
84621	1
85122	1
85204	1
85297	2
86440	1
89081	1
89084	1
89110	2
89113	1

Rows 1 - 25

Programs by Zip Code (Pie)

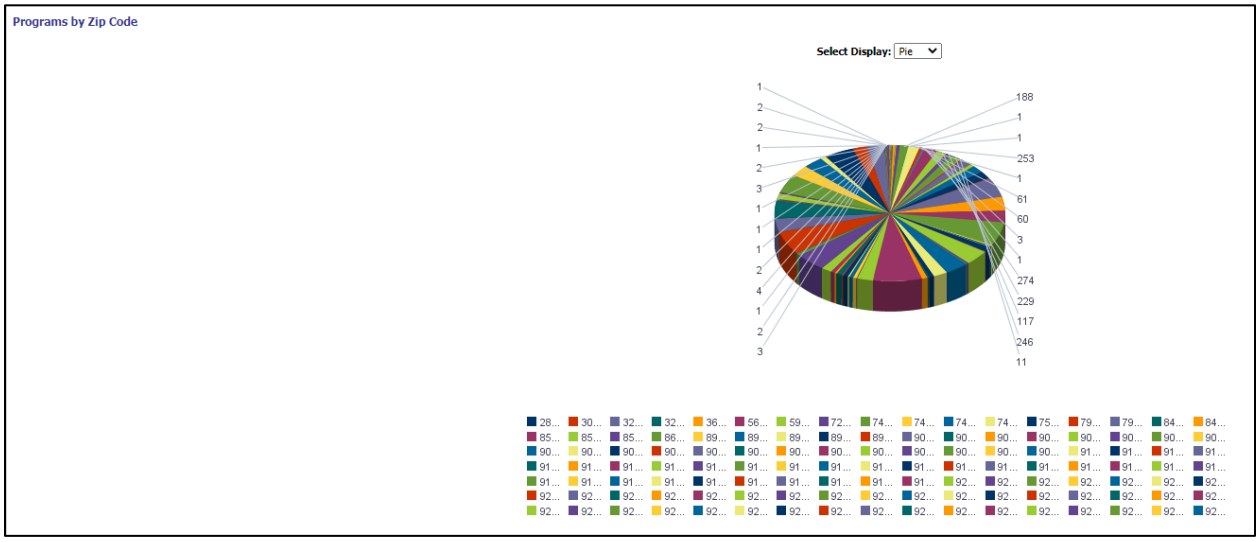
This Pie chart displays the “Programs by Zip Code (Pie)” view by County and Zip Code.

QLIK



Note: QLIK will display a 2D pie chart with the labels from the legend on the actual chart, compared to OBIEE displaying pie charts in a 3D view with labels solely in the legend.

OBIEE



Case List

This case list table is the case list for all charts in WTW Status page. Compared to OBIEE, there was an individual case list for each chart. QLIK will have one case list as all the charts are updated based on the filter selections. No screenshots are provided due to PII information.

Release I specific Release Notes

Release I Summary

Soft Launch Date 11/10/2021

***Hard Launch Date* 02/03/2022**

**On-Request Reports can be found in the following document: "On-Request Reports Replatform Release Summaries"*

Dashboards	Scheduled Reports
Active Caseload • All Active, Cases, Persons, and Expenditures • Cash Programs - Cases Active by Office • Cash Programs - Persons Active by Office • Supplemental Programs - Cases Active by Office • Supplemental Programs - Persons Active by Office Application Processing: • Application Processing Summary • CalFresh Application Processing by Office • CalWORKs Application Processing by Office • General Relief Application Processing by Office • Medi-Cal Application Processing by Office • Refugee Application Processing by Office Graphs • Persons Active Medi-Cal Renewal • E-Hit Summary Pending Applications • Pending Applications Performance Measures • DPSS Performance Measures Dashboard Caseload Characteristics • Caseload Characteristics by Assembly District • Caseload Characteristics by Citizenship, Ethnicity, and Language • Caseload Characteristics by City • Caseload Characteristics by Congressional District • Caseload Characteristics by District Office • Caseload Characteristics by Service Planning Area • Caseload Characteristics by State Senate District • Caseload Characteristics by Supervisorial District • Caseload Characteristics by Zip Code	Administration: • AB109 LRS Case Flag Detail Report • AB109 LRS Financial Summary Report • Batch Calendar Report • Batch Calendars List Report • Cal-Learn Caseload Characteristics Report • Cal-Learn Performance Measures, Supportive Services, Bonuses and Sanctions Report • Child Support Cooperation Report • Duplicate Persons Report • GR Individuals who are Greater than 64 Years and 10 Months Detail Report • MEDS Critical ZZZ Alerts 3 Months Report • National Voter Registration Act Report Case Activity: • AAP Duplicate Payment Check Report • AAP Extensions per AB12 Report • CalFresh over $399 with Earned Income Report • CalHEERS Horizontal Integration Detail Report with MC • Cal-Learn Caseload Activity Report • CalWORKs CalFresh and Medi-Cal Case Discontinuance Monthly Report • CalWORKs/RCA Adults 16 Years and Over Report • Child Care Requests • Cumulative ELP Authorizations Report • EBT Out of County State Transactions Report • E-HIT Exception Report Error Message Received from CalHEERS • E-HIT Exception Report MAGI Ineligibles from CalHEERS Need Case Authorization • E-HIT Exception Report No Response from CalHEERS • Foster Care Intake Report • Kin-GAP Intake Report • SB75 Exception Report • WTW and REP Caseload Activity Report • WTW/REP 30 Day Delinquent Report Employment Services: • Assessment and Learning Disability Evaluation Provider Payments Report • Stage 1 Child Care Daily Interface Payment and Exception Report • WTW Plan Report Fiscal: • 1099 Monthly Control Report • AFDC - BHI Vendor Warrant Special Mailing Report • CAPI Cases Receiving GR Benefits Report • Cash and CalFresh EBT Account Activity Report • Cash Benefit Recovery Activity Report • Claim Grand Totals Detail Report • Claim Grand Totals Summary Report • Community Treatment Facility Report • Controls Unreceived Voucher Report • DCFS Overpayment Distribution Monthly Report • DCFS Overpayment Identified Monthly Report • DCFS Skipped Issuance Report • DCFS Suspended Vendor Daily Report • EBT Replacements Report • eCAPS Cancellations Report • eCAPS JVASD Transactions Monthly Report • eCaps Trust Fund Cash Collection Activity Report

	• eCAPS Vendor Customer Modification Report • Excess Recoupment Monthly Activity Report • Excess Recoupment with Transactions Detail Report • HMIS Exception Report • JVW Month-End Details Report • JVW Monthly Details Report • Meals and Lodging Vendor Report • MTFC-ITFC Payment Report • Non-Relative Legal Guardian Unduplicated Child Count Report • Out of State Facility Report • Retroactive Aid Code Adjustment Detail Report • TTC Adjustment Report Special Units: • CalFresh Quality Assurance Report State: • RS 50 • TEMP 2220 - Children Aged 5-17 in Families Receiving CalWORKs

Note:

- The Caseload Characteristics by Age and Gender dashboard was not replatformed. The data available in the dashboard in OBIEE is available in all the other Caseload Characteristics Dashboards.
- The DPSS Performance Measures Dashboard Office View Dashboard was not replatformed. The dashboard just listed out offices to select and then the page would navigate to the summary page filtered for the specific office. Since QLIK allows the user to do this through the main dashboard and with the addition of 39 counties, this dashboard page is no longer needed.

Below reports Title names are being updated per standardization effort:

Report Names before	Standardized Report names
ITFC-ISFC Payment Report	MTFC-ITFC Payment Report
CalFresh over 399 with Earned Income Report	CalFresh over $399 with Earned Income Report
HMIS Exception Details	HMIS Exception Report Details
eCAPS Cancellations Report	eCAPS Cancellation Report
E-HIT Exception Report MAGI Ineligibles from CalHEERS Need Case Authorization	E-HIT Exception Report – MAGI Ineligibles from CalHEERS – Need Case Authorization
E-HIT Exception Report No Response from CalHEERS	E-HIT Exception Report – No Response from CalHEERS
JVW Monthly Details Report	Journal Voucher Writer Monthly Report
CalWORKs CalFresh and Medi-Cal Case Discontinuance Monthly Report	CalWORKs, CalFresh and Medi-Cal Case Discontinuance Monthly Report
E-HIT Exception Report Error Message Received from CalHEERS	E-HIT Exception Report - Error Message Received from CalHEERS
GR Individuals who are Greater than 64 Years and 10 Months Report	GR Individuals who are Greater than 64 Years and 10 Months Detail Report
Cal-Learn Performance Measures, Supportive Services, Bonuses and Sanctions	Cal-Learn Performance Measures, Supportive Services, Bonuses and Sanctions Report
AFDC – BHI Vendor Warrant Special Mailing for Auto Payroll Report	AFDC - BHI Vendor Warrant Special Mailing Report
Excess Recoupment with Transaction Detail Report	Excess Recoupment with Transactions Detail Report
Children Aged 5-17 in Families Receiving CalWORKs	TEMP 2220 - Children Aged 5-17 in Families Receiving CalWORKs
RS50	RS 50
DCFS Overpayment Identified Report	DCFS Overpayment Identified Monthly Report
CalHEERS Horizontal Integration Detail Report With MC	CalHEERS Horizontal Integration Detail Report with MC
Claim Grand Totals Report	Claim Grand Totals Detail Report
eCaps Trust Fund Cash Collection Activity Report	eCAPS Trust Fund Cash Collection Activity Report
JVW Month-End Details Report	Journal Voucher Writer Month End Report

Report Note:

- The CalWORKs, CalFresh and Medi-Cal Case Discontinuance Monthly Report has an exception to the standard of measures being right aligned. Since the value is in a merged cell, right alignment places the total value too far from the column name, instead this total value is to be left aligned.

Dashboards Overview

Active Caseload Dashboards

All Active Cases, Persons and Expenditures Dashboard

This dashboard displays active cases, persons, and expenditures by program

All Active – Cases, Persons, Expenditures Table

This table displays, by program, the number of cases and persons in those programs as well as the expenditures per program, cost per case per program and the information for the prior month as well.

QLIK

All Active - Cases, Persons, Expenditures

Oct-21

Dimension | Program

	Grand Total	AAP	CalFresh	CalWORKs	CAPI	Foster Care	General Relief	Kin-GAP	Medi-Cal	Refugee
# Cases	**3,008,221**	22,149	805,107	97,733	7,133	19,667	88,668	7,673	1,960,051	40
# Persons	**5,181,503**	22,594	1,359,841	244,769	7,136	20,768	89,807	7,749	3,428,791	48
Expenditures (Millions)	**$534.68**	$30.56	$353.92	$74.89	$6.21	$39.53	$19.76	$9.79	$0.00	$0.02
Cost Per Case	**$177.74**	$1,379.78	$439.58	$766.30	$870.89	$2,009.94	$222.84	$1,275.52	$0.00	$593.04

Dimension | Program

	Grand Total	AAP	CalFresh	CalWORKs	CAPI	Foster Care	General Relief	Kin-GAP	Medi-Cal	Refugee
# Cases - Prior Month	**2,983,985**	22,384	796,212	96,216	7,192	19,842	84,584	7,577	1,949,906	72
# Persons	**5,181,503**	22,594	1,359,841	244,769	7,136	20,768	89,807	7,749	3,428,791	48
# Persons - Prior Month	**5,150,244**	22,589	1,352,661	243,420	7,208	20,846	85,368	7,644	3,410,425	83
Expenditures (Millions)	**$534.68**	$30.56	$353.92	$74.89	$6.21	$39.53	$19.76	$9.79	$0.00	$0.02
Expenditures (Millions) - Prior Month	**$502.08**	$31.95	$325.44	$69.27	$6.25	$40.22	$19.15	$9.76	$0.00	$0.04

**Counts include all active cases/persons irrespective of role types*

<u>Differences between QLIK and OBIEE</u>

- In QLIK, the user has the ability to filter by 'Dimension' and 'Program'.
- In QLIK, the column headers are not color coded.
- In QLIK, the Grand Total column placement is the first column on the left.
- In QLIK, the column values are aligned center.

OBIEE

* Month: Oct-21

Apply Reset

* indicates a required field

All Active - Cases, Persons, Expenditures

	CAPI	CalFresh	CalWORKs	General Relief	Medi-Cal	Refugee	AAP	Foster Care	Kin-GAP	Grand Total
# Cases	7,133	805,107	97,733	88,668	1,960,051	40	22,149	19,667	7,673	**3,008,221**
# Persons	7,136	1,359,841	244,769	89,807	3,428,791	48	22,594	20,768	7,749	**5,181,503**
Expenditures (Millions)	$6.21	$353.92	$74.89	$19.76	$0.00	$0.02	$30.56	$39.53	$9.79	**$534.68**
Cost Per Case	$870.89	$439.58	$766.30	$222.84	$0.00	$593.05	$1,379.78	$2,009.94	$1,275.52	**$177.74**

	CAPI	CalFresh	CalWORKs	General Relief	Medi-Cal	Refugee	AAP	Foster Care	Kin-GAP	Grand Total
# Cases	7,133	805,107	97,733	88,668	1,960,051	40	22,149	19,667	7,673	**3,008,221**
# Cases - Prior Month	7,192	796,212	96,216	84,584	1,949,906	72	22,384	19,842	7,577	**2,983,985**
# Persons	7,136	1,359,841	244,769	89,807	3,428,791	48	22,594	20,768	7,749	**5,181,503**
# Persons - Prior Month	7,208	1,352,661	243,420	85,368	3,410,425	83	22,589	20,846	7,644	**5,150,244**
Expenditures (Millions)	$6.21	$353.92	$74.89	$19.76	$0.00	$0.02	$30.56	$39.53	$9.79	**$534.68**
Expenditures (Millions) - Prior Month	$6.25	$325.44	$69.27	$19.15	$0.00	$0.04	$31.95	$40.22	$9.76	**$502.08**

Refresh - Print - Export

*Counts include all active cases/persons irrespective of role types

Cash Programs – Cases Active by Office Table

This Table chart displays the "Cash Programs – Cases Active by Office Table" view by Division and District.

QLIK

Division | District | Values

		Total CalWORKs	CalWORKs - Two Parent	CalWORKs - Zero Parent	CalWORKs - All Other	Total General Relief	General Relief - Employable	General Relief - Unemployable	CAPI	Refugee
02	036 Pomona	4,496	496	1,226	2,774	4,264	2,963	1,248	0	0
	038 Metro North Office	4,965	356	2,238	2,371	0	0	0	7,125	9
03	004 El Monte (San Gab. V. Serv. Center)	5,763	709	1,968	3,086	2	1	1	1	4
	005 Belvedere	2,101	201	862	1,038	1	1	0	0	0
	013 Metro Family	9,358	651	3,697	5,010	5	4	1	0	0
	015 Metro East	3,689	327	1,672	1,690	4,652	3,247	1,360	0	0
	017 Florence	7,970	639	2,732	4,599	3	3	0	0	0
	020 San Gabriel Valley	1	0	0	1	4,548	2,984	1,508	1	0
	040 Norwalk	4,019	447	1,113	2,459	0	0	0	0	0
	066 Lincoln Heights	2,598	244	1,055	1,299	0	0	0	0	0
	070 Metro Special Office	4	0	1	3	7,996	5,525	2,383	0	0
	METRO EAST GROW	0	0	0	0	1	1	0	0	0
04	007 South Special	8	0	1	7	15,705	11,518	3,906	0	0
	008 Southwest Special	21	0	3	18	9,719	6,971	2,652	2	0
	026 Compton	10,294	967	3,495	5,832	6	6	0	0	0
	027 South Central	6,563	550	2,289	3,724	3,177	2,323	816	0	0
	031 South Family	6,588	580	2,013	3,995	0	0	0	0	1
	060 Rancho Park	5,900	549	1,580	3,771	7,587	5,301	2,191	0	0
	083 Southwest Family	1	0	0	1	0	0	0	0	0
	GAIN - CENTRAL COUNTY REGION	1	0	0	1	0	0	0	0	0
	RANCHO PARK GROW	3	0	1	2	0	0	0	0	0
	SOUTH SPECIAL GROW	0	0	0	0	1	1	0	0	0
	SOUTHWEST SPECIAL GROW	0	0	0	0	1	1	0	0	0
06	DPSS Customer Service Center IV	1	0	0	1	349	194	146	0	1
	DPSS Customer Service Center V	1	0	0	1	475	313	157	0	0

*Counts include all active cases/persons irrespective of role types

<u>Differences between QLIK and OBIEE</u>

- In QLIK, the user has the ability to filter by 'Division' and 'District'.
- In QLIK, the column headers are not color coded.
- In QLIK, the column values are aligned center.
- In QLIK, there is no legend because the headers are not color coded and a legend is not needed.
- NOTE – the Values button is a field that is for use with Pivot tables. These values are what fills in the totals for each column and is not filterable/selectable.

OBIEE

Cash Programs - Cases Active by District

Oct-21

CalWORKs | General Relief | CAPI | Refugee

Division	District	Total CalWORKs	CalWORKs - Two Parent	CalWORKs - Zero Parent	CalWORKs - All Other	Total General Relief	General Relief - Employable	General Relief - Unemployable	CAPI	Refugee
01	002 Glendale	3,156	733	685	1,738	3,565	2,220	1,281	1	22
	003 Pasadena	1,146	126	294	726	1,931	1,436	468		
	011 East Valley	4,491	564	1,810	2,117	1	1			
	032 San Fernando Branch	3			3	6,316	4,142	2,106		1
	034 Lancaster	9,031	1,360	1,964	5,707	9	4	5		
	051 Santa Clarita Branch	832	98	281	453				1	
	067 Lancaster General Relief Office	1			1	6,682	4,948	1,630	1	
	082 West Valley	4,307	503	1,591	2,213	3	1	2		2
	GAIN - WEST COUNTY GAIN REG.	1			1					
	GLENDALE GROW	1	1							
02	010 Wilshire Special Office	2			2	6,437	3,561	2,811		
	014 Civic Center	7		3	4	5,229	3,162	2,029	1	
	036 Pomona	4,496	496	1,226	2,774	4,264	2,963	1,248		
	038 Metro North Office	4,965	356	2,238	2,371				7,125	9
03	004 El Monte (San Gab. V. Serv. Center)	5,763	709	1,968	3,086	2	1	1	1	4
	005 Belvedere	2,101	201	862	1,038	1	1			
	013 Metro Family	9,358	651	3,697	5,010	5	4	1		
	015 Metro East	3,689	327	1,672	1,690	4,652	3,247	1,360		
	017 Florence	7,970	639	2,732	4,599	3	3			
	020 San Gabriel Valley	1			1	4,548	2,984	1,508	1	
	040 Norwalk	4,019	447	1,113	2,459					
	066 Lincoln Heights	2,598	244	1,055	1,299					
	070 Metro Special Office	4		1	3	7,996	5,525	2,383		
	METRO EAST GROW					1	1			
04	007 South Special	8		1	7	15,705	11,518	3,906		

Cash Programs – Persons Active by Office Table

This Table chart displays the "Cash Programs – Persons Active by Office Table" view by Division and District.

QLIK

Month

Reset

Cash Programs - Persons Active by District

Oct-21

Division | District | Values

		Total CalWORKs	Two Parent - Adult	Two Parent - Child	Zero Parent - Adult	Zero Parent - Child	All Other - Adult	All Other - Child	Total General Relief	General Relief - Employable	General Relief - Unemployable	CAPI	Refugee
Total		**244,769**	**13,143**	**29,199**	**7,989**	**71,324**	**28,468**	**94,826**	**89,897**	**61,329**	**26,914**	**7,136**	**48**
01	002 Glendale	8,563	1,129	1,661	150	1,372	1,432	2,819	3,615	2,219	1,264	1	30
	003 Pasadena	2,819	189	348	67	612	435	1,168	1,951	1,451	468	0	0
	011 East Valley	11,393	776	1,419	372	3,819	1,246	3,761	1	1	0	0	0
	032 San Fernando Branch	4	0	0	0	0	2	2	6,380	4,157	2,117	0	1
	034 Lancaster	24,157	1,566	4,265	673	4,376	2,864	10,413	9	4	5	0	0
	051 Santa Clarita Branch	2,078	145	278	58	580	290	727	0	0	0	1	0
	067 Lancaster General Relief Office	3	0	0	0	0	0	3	6,766	4,982	1,643	1	0
	082 West Valley	10,897	731	1,430	315	3,257	1,373	3,791	3	1	2	0	2
	GAIN - WEST COUNTY GAIN REG.	2	0	0	0	0	1	1	0	0	0	0	0
	GLENDALE GROW	2	1	1	0	0	0	0	0	0	0	0	0
02	010 Wilshire Special Office	3	0	0	0	0	2	1	6,501	3,574	2,821	0	0
	014 Civic Center	16	0	0	2	10	2	2	5,299	3,185	2,060	1	0
	036 Pomona	11,554	677	1,500	294	2,649	1,591	4,843	4,308	2,974	1,262	0	0
	038 Metro North Office	11,706	495	921	478	4,780	1,187	3,845	0	0	0	7,128	9
03	004 El Monte (San Gab. V. Serv. Center)	14,855	988	2,061	457	4,328	1,738	5,283	3	1	2	1	4
	005 Belvedere	5,284	280	636	182	1,823	544	1,819	1	1	0	0	0
	013 Metro Family	22,106	810	1,851	801	8,193	2,142	8,309	6	4	2	0	0
	015 Metro East	9,305	414	968	366	3,721	870	2,966	4,684	3,257	1,364	0	0
	017 Florence	19,298	708	1,885	669	6,165	1,931	7,940	3	3	0	0	0

Differences between QLIK and OBIEE

- In QLIK, the user has the ability to filter by 'Division' and 'District'.
- In QLIK, the column headers are not color coded.
- In QLIK, the column values are aligned center.
- In QLIK, there is no legend because the headers are not color coded and a legend is not needed.
- NOTE – the Values button is a field that is for use with Pivot tables. These values are what fills in the totals for each column and is not filterable/selectable.

Cash Programs - Persons Active by District

Oct-21

CalWORKs | General Relief | CAPI | Refugee

Division	District	Total CalWORKs	Two Parent - Adult	Two Parent - Child	Zero Parent - Adult	Zero Parent - Child	All Other - Adult	All Other - Child	Total General Relief	General Relief - Employable	General Relief - Unemployable	CAPI	Refugee
01	002 Glendale	8,563	1,129	1,661	150	1,372	1,432	2,819	3,615	2,219	1,264	1	30
	003 Pasadena	2,819	189	348	67	612	435	1,168	1,951	1,451	468		
	011 East Valley	11,393	776	1,419	372	3,819	1,246	3,761	1	1			
	032 San Fernando Branch	4					2	2	6,380	4,157	2,117		1
	034 Lancaster	24,157	1,566	4,265	673	4,376	2,864	10,413	9	4	5		
	051 Santa Clarita Branch	2,078	145	278	58	580	290	727				1	
	067 Lancaster General Relief Office	3						3	6,766	4,982	1,643	1	
	082 West Valley	10,897	731	1,430	315	3,257	1,373	3,791	3	1	2		2
	GAIN - WEST COUNTY GAIN REG.	2					1	1					
	GLENDALE GROW	2	1	1									
02	010 Wilshire Special Office	3					2	1	6,501	3,574	2,821		
	014 Civic Center	16			2	10	2	2	5,299	3,185	2,060	1	
	036 Pomona	11,554	677	1,500	294	2,649	1,591	4,843	4,308	2,974	1,262		
	038 Metro North Office	11,706	495	921	478	4,780	1,187	3,845				7,128	9
03	004 El Monte (San Gab. V. Serv. Center)	14,855	988	2,061	457	4,328	1,738	5,283	3	1	2	1	4
	005 Belvedere	5,284	280	636	182	1,823	544	1,819	1	1			
	013 Metro Family	22,106	810	1,851	801	8,193	2,142	8,309	6	4	2		
	015 Metro East	9,305	414	968	366	3,721	870	2,966	4,684	3,257	1,364		
	017 Florence	19,298	708	1,885	669	6,165	1,931	7,940	3	3			
	020 San Gabriel Valley	2			1			1	4,589	2,999	1,519	1	
	040 Norwalk	10,138	599	1,274	276	2,345	1,420	4,224					
	066 Lincoln Heights	6,452	341	716	239	2,295	598	2,263					
	070 Metro Special Office	8				2	1	5	8,072	5,567	2,398		
	METRO EAST GROW								1	1			
04	007 South Special	16			2	5	4	5	15,850	11,583	3,927		

Rows 1 - 25

Program is equal to **CAPI**, **CalWORKs**, **General Assistance/General Relief**, **RCA** **and** Month is equal to **Oct-21**

Refresh - Print - Export

***Counts include all active cases/persons irrespective of role types**

Cash Programs – Terminations by Office

This table displays the “Cash Programs – Terminations by Office” view by Division and Office.

QLIK

Month

Reset

Cash Aid Programs - Terminations by Office

Oct-21

Division | Office | Values

		Total CalWORKs	CalWORKs - Two Parent	CalWORKs - Zero Parent	CalWORKs - All Other	Total General Relief	General Relief - Employable	General Relief - Unemployable	CAPI	Refugee
Total		**3,312**	**31**	**10**	**3,271**	**3,147**	**1,395**	**698**	**183**	**46**
01	002 Glendale	132	1	0	131	123	39	41	0	22
	003 Pasadena	51	0	0	51	77	31	16	0	0
	011 East Valley	169	3	1	165	0	0	0	0	0
	032 San Fernando Branch	0	0	0	0	221	81	71	0	0
	034 Lancaster	285	1	0	284	0	0	0	0	0
	051 Santa Clarita Branch	35	1	0	34	0	0	0	0	0
	067 Lancaster General Relief Office	1	0	0	1	228	105	33	0	0
	082 West Valley	133	1	0	132	0	0	0	0	2
02	010 Wilshire Special Office	1	0	0	1	228	81	82	0	0
	014 Civic Center	0	0	0	0	136	48	41	0	0
	036 Pomona	167	1	1	165	165	70	34	0	0
	038 Metro North Office	181	2	1	178	0	0	0	183	16
03	004 El Monte (San Gab. V. Serv. Center)	220	3	0	217	0	0	0	0	2
	005 Belvedere	68	0	1	67	0	0	0	0	0
	013 Metro Family	278	2	2	274	0	0	0	0	0
	015 Metro East	138	3	3	132	173	71	41	0	0
	017 Florence	202	0	0	202	0	0	0	0	0
	020 San Gabriel Valley	0	0	0	0	150	71	34	0	0
	040 Norwalk	181	2	1	178	0	0	0	0	0
	066 Lincoln Heights	86	0	0	86	0	0	0	0	0
	070 Metro Special Office	0	0	0	0	348	176	50	0	0

<u>Differences between QLIK and OBIEE</u>

- In QLIK, the user can filter by ‘Division’ and ‘Office’.
- In QLIK, the Total terminations count is displayed at the top row.
- In QLIK, the column headers are not color coded.
- In QLIK, there is no legend because the headers are not color coded and a legend is not needed.
- NOTE – the Values button is a field that is for use with Pivot tables. These values are what fills in the totals for each column and is not filterable/selectable.

OBIEE

Cash Aid Programs - Terminations by Office

Oct-21

CalWORKs | General Relief | CAPI | Refugee

Division	Office	Total CalWORKs	CalWORKs - Two Parent	CalWORKs - Zero Parent	CalWORKs - All Other	Total General Relief	General Relief - Employable	General Relief - Unemployable	CAPI	Refugee
01	002 Glendale	132	1	0	131	123	39	41	0	22
	003 Pasadena	51	0	0	51	77	31	16	0	0
	011 East Valley	169	3	1	165	0	0	0	0	0
	032 San Fernando Branch	0	0	0	0	221	81	71	0	0
	034 Lancaster	285	1	0	284	0	0	0	0	0
	051 Santa Clarita Branch	35	1	0	34	0	0	0	0	0
	067 Lancaster General Relief Office	1	0	0	1	228	105	33	0	0
	082 West Valley	133	1	0	132	0	0	0	0	2
02	010 Wilshire Special Office	1	0	0	1	228	81	82	0	0
	014 Civic Center	0	0	0	0	136	48	41	0	0
	036 Pomona	167	1	1	165	165	70	34	0	0
	038 Metro North Office	181	2	1	178	0	0	0	183	16
03	004 El Monte (San Gab. V. Serv. Center)	220	3	0	217	0	0	0	0	2
	005 Belvedere	68	0	1	67	0	0	0	0	0
	013 Metro Family	278	2	2	274	0	0	0	0	0
	015 Metro East	138	3	3	132	173	71	41	0	0
	017 Florence	202	0	0	202	0	0	0	0	0
	020 San Gabriel Valley	0	0	0	0	150	71	34	0	0
	040 Norwalk	181	2	1	178	0	0	0	0	0
	066 Lincoln Heights	86	0	0	86	0	0	0	0	0
	070 Metro Special Office	0	0	0	0	348	176	50	0	0
04	007 South Special	0	0	0	0	593	263	122	0	1
	008 Southwest Special	0	0	0	0	308	109	53	0	0
	026 Compton	319	3	0	316	1	1	0	0	1
	027 South Central	191	5	0	186	86	28	19	0	0

Rows 1 - 25

Program is equal to **CAPI, CalWORKs, General Assistance/General Relief, RCA** **and** Month is equal to **Oct-21**

Refresh - Print - Export

Supplemental Programs – Cases by Office Table

This Table chart displays the "Supplemental Programs – Cases by Office Table" view by Division and District.

QLIK

Month: Reset

Supplemental Programs - Cases Active by District

Oct-21

Division | District | Values

		Total CalFresh	CalFresh - NACF	CalFresh - PACF	Medi-Cal	Total - All Programs
02	016 Child Medi-Cal Enroll. Project	17	17	0	5,857	5,874
	036 Pomona	39,649	35,085	4,844	84,428	132,237
	038 Metro North Office	13,315	8,850	4,465	31,798	57,212
	088 Long Term Care	0	0	0	56,577	56,577
	089 Medi-Cal Mail-In Branch	0	0	0	115	115
	092 Hawthorne Medi-Cal Regional	1	1	0	323,779	323,780
	GAIN - EAST VALLEY 11	0	0	0	12	12
	GAIN - PALMDALE GAIN REGION	3	1	2	2	5
	Medi-Cal Mail-In YBN Application Center	0	0	0	253	253
	Medi-Cal Outreach YBN Application Center	1	1	0	843	844
	WILSHIRE SPECIAL GROW	0	0	0	1	1
03	004 El Monte (San Gab. V. Serv. Center)	34,325	29,065	5,260	89,095	129,190
	005 Belvedere	11,511	9,602	1,909	41,982	55,595
	006 Cudahy	3	1	2	0	3
	013 Metro Family	26,274	12,016	8,258	35,415	65,052
	015 Metro East	32,728	29,435	3,293	28,742	61,811
	017 Florence	23,963	16,700	7,263	37,880	69,816
	020 San Gabriel Valley	23,958	23,926	32	72,553	101,061
	040 Norwalk	38,632	27,317	3,515	78,899	105,750
	066 Lincoln Heights	9,899	6,784	2,315	9,183	28,898
	070 Metro Special Office	48,322	48,141	181	73,573	121,895
	GAIN - EL MONTE 04	1	0	1	0	1
	GAIN - SAN GABRIEL VALLEY REG	1	1	0	0	1
	METRO EAST GROW	0	0	0	1	2
04	087 South Special	46,926	46,788	718	51,014	174,453

<u>Differences between QLIK and OBIEE</u>

- In QLIK, the user has the ability to filter by 'Division' and 'District'.
- In QLIK, the column headers are not color coded.
- In QLIK, the column values are aligned center.
- In QLIK, there is no legend because the headers are not color coded and a legend is not needed.
- NOTE – the Values button is a field that is for use with Pivot tables. These values are what fills in the totals for each column and is not filterable/selectable.

OBIEE

Supplemental Programs - Cases Active by District

Oct-21

CalFresh | Medical

Division	District	Total CalFresh	CalFresh - NACF	CalFresh - PACF	Medi-Cal	Total - All Programs
01	002 Glendale	50,241	47,178	3,063	94,384	151,369
	003 Pasadena	15,446	14,367	1,079	35,374	53,897
	011 East Valley	35,813	31,704	4,109	94,177	134,482
	032 San Fernando Branch	8,788	8,760	28	8,527	23,635
	034 Lancaster	40,232	31,950	8,282	75,973	125,245
	051 Santa Clarita Branch	7,947	7,222	725	7,357	16,137
	067 Lancaster General Relief Office	7,795	7,768	27	7,456	21,935
	082 West Valley	49,157	45,271	3,886	116,488	169,957
	GAIN - WEST COUNTY GAIN REG.	2	2			3
	GLENDALE GROW	2	1	1	2	5
	LANCASTER GROW				2	2
	PASADENA GROW				1	1
02	010 Wilshire Special Office	41,046	40,873	173	79,374	126,859
	014 Civic Center	19,312	19,204	108	33,565	58,114
	016 Child Medi-Cal Enroll. Project	17	17		5,057	5,074
	036 Pomona	39,049	35,005	4,044	84,428	132,237
	038 Metro North Office	13,315	8,850	4,465	31,798	57,212
	080 Long Term Care				56,577	56,577
	089 Medi-Cal Mail-In Branch				115	115
	092 Hawthorne Medi-Cal Regional	1	1		323,779	323,780
	GAIN - EAST VALLEY 11				12	12
	GAIN - PALMDALE GAIN REGION	3	1	2	2	5
	Medi-Cal Mail-In YBN Application Center				253	253
	Medi-Cal Outreach YBN Application Center	1	1		843	844
	WILSHIRE SPECIAL GROW				1	1

Rows 1 - 25

Program is equal to **CAPI**, **CalFresh**, **CalWORKs**, **General Assistance/General Relief**, **Medi-Cal**, **RCA** **and** Month is equal to **Oct-21**

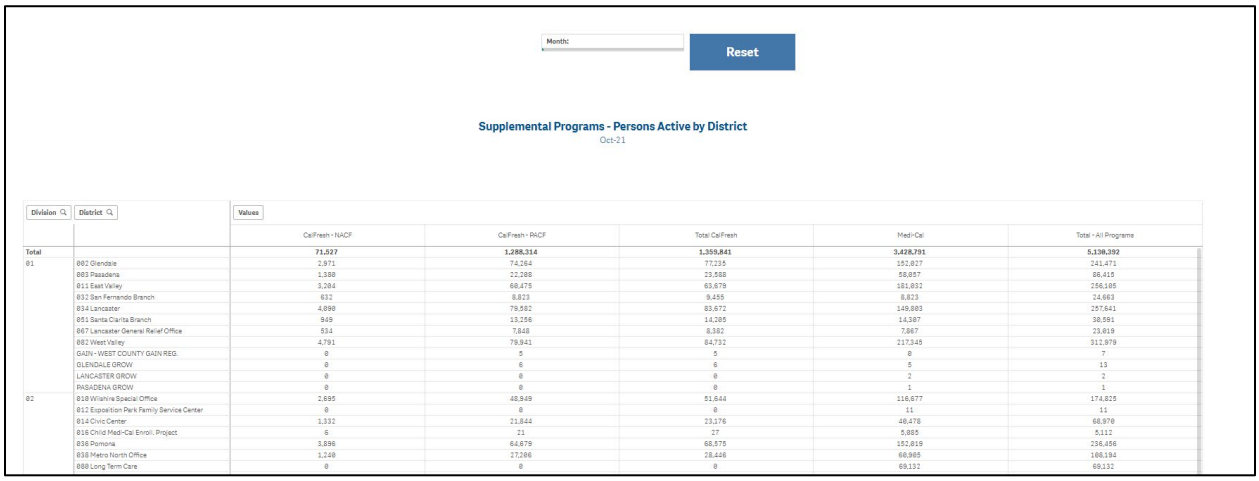
Refresh - Print - Export

***Counts include all active cases/persons irrespective of role types**

Supplemental Programs – Persons Active by Office Table

This Table chart displays the "Supplemental Programs – Persons Active by Office Table" view by Division and District.

QLIK



Month:

Reset

Supplemental Programs - Persons Active by District

Oct-21

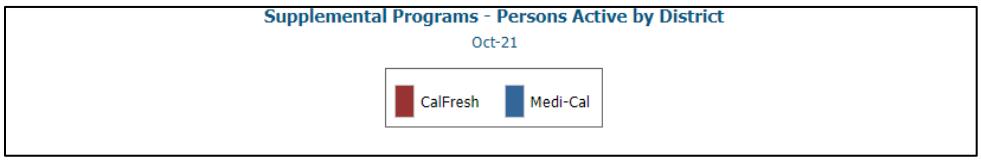
Division | District | Values

		CalFresh - NACF	CalFresh - PACF	Total CalFresh	Medi-Cal	Total - All Programs
Total		**71,527**	**1,288,314**	**1,359,841**	**3,428,791**	**5,130,392**
01	002 Glendale	2,971	74,264	77,235	152,027	241,471
	003 Pasadena	1,388	22,288	23,588	58,057	86,415
	011 East Valley	3,284	60,475	63,679	181,831	256,185
	032 San Fernando Branch	632	8,823	9,455	8,823	24,663
	034 Lancaster	4,090	79,582	83,672	149,883	257,641
	051 Santa Clarita Branch	949	13,256	14,205	14,387	38,591
	067 Lancaster General Relief Office	534	7,848	8,382	7,867	23,819
	082 West Valley	4,791	79,941	84,732	217,345	312,979
	GAIN - WEST COUNTY GAIN REG.	0	5	5	0	7
	GLENDALE GROW	0	6	6	5	13
	LANCASTER GROW	0	0	0	2	2
	PASADENA GROW	0	0	0	1	1
02	010 Wilshire Special Office	2,695	48,949	51,644	116,677	174,825
	012 Exposition Park Family Service Center	0	0	0	11	11
	014 Civic Center	1,332	21,844	23,176	46,478	68,970
	016 Child Medi-Cal Enroll. Project	6	21	27	5,885	5,112
	036 Pomona	3,896	64,679	68,575	152,819	236,456
	038 Metro North Office	1,248	27,286	28,446	60,905	108,194
	080 Long Term Care	0	0	0	69,132	69,132

<u>Differences between QLIK and OBIEE</u>

- In QLIK, the user has the ability to filter by 'Division' and 'District'.
- In QLIK, the column headers are not color coded.
- In QLIK, the column values are aligned center.
- In QLIK, there is no legend because the headers are not color coded and a legend is not needed.
- NOTE – the Values button is a field that is for use with Pivot tables. These values are what fills in the totals for each column and is not filterable/selectable.

OBIEE



Division	District	CalFresh - NACF	CalFresh - PACF	Total CalFresh	Medi-Cal	Total - All Programs
01	002 Glendale	2,971	74,264	77,235	152,027	241,471
	003 Pasadena	1,380	22,208	23,588	58,057	86,415
	011 East Valley	3,204	60,475	63,679	181,032	256,105
	032 San Fernando Branch	632	8,823	9,455	8,823	24,663
	034 Lancaster	4,090	79,582	83,672	149,803	257,641
	051 Santa Clarita Branch	949	13,256	14,205	14,307	30,591
	067 Lancaster General Relief Office	534	7,848	8,382	7,867	23,019
	082 West Valley	4,791	79,941	84,732	217,345	312,979
	GAIN - WEST COUNTY GAIN REG.		5	5		7
	GLENDALE GROW		6	6	5	13
	LANCASTER GROW				2	2
	PASADENA GROW				1	1
02	010 Wilshire Special Office	2,695	48,949	51,644	116,677	174,825
	012 Exposition Park Family Service Center				11	11
	014 Civic Center	1,332	21,844	23,176	40,478	68,970
	016 Child Medi-Cal Enroll. Project	6	21	27	5,085	5,112
	036 Pomona	3,896	64,679	68,575	152,019	236,456
	038 Metro North Office	1,240	27,206	28,446	60,905	108,194
	080 Long Term Care				69,132	69,132
	089 Medi-Cal Mail-In Branch				132	132
	092 Hawthorne Medi-Cal Regional		4	4	550,190	550,194
	GAIN - EAST VALLEY 11				19	19
	GAIN - PALMDALE GAIN REGION		7	7	3	10
	Medi-Cal Mail-In YBN Application Center				331	331
	Medi-Cal Outreach YBN Application Center		1	1	1,062	1,063

Rows 1 - 25

Program is equal to **CAPI**, **CalFresh**, **CalWORKs**, **General Assistance/General Relief**, **Medi-Cal**, **RCA** **and** Month is equal to **Oct-21**

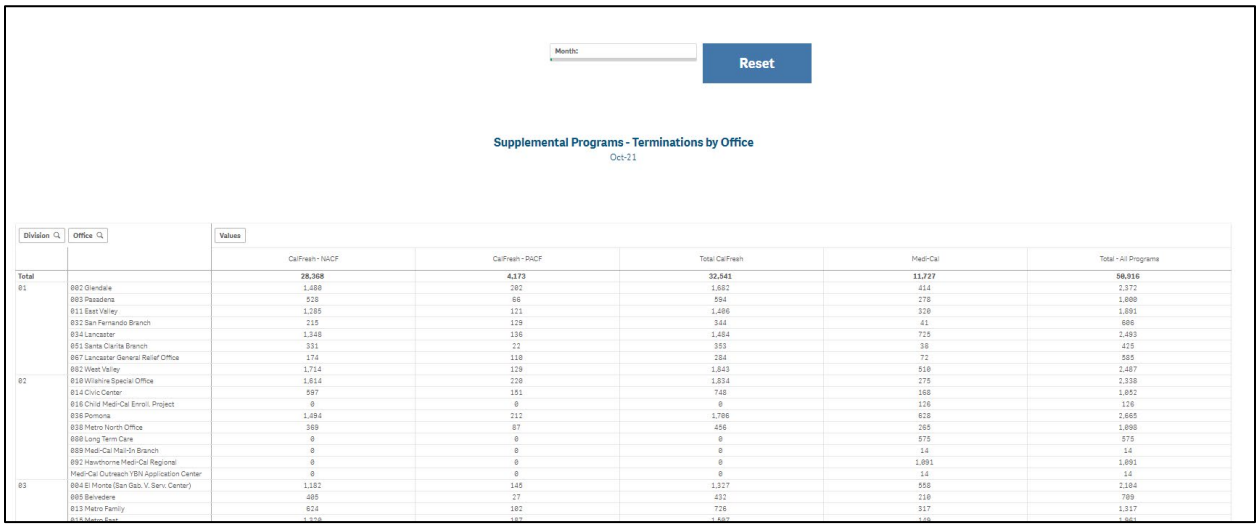
Refresh - Print - Export

***Counts include all active cases/persons irrespective of role types**

Supplemental Programs – Terminations by Office

This Table chart displays the "Supplemental Programs – Terminations by Office" view by Division and Office.

QLIK



Month:

Reset

Supplemental Programs - Terminations by Office

Oct-21

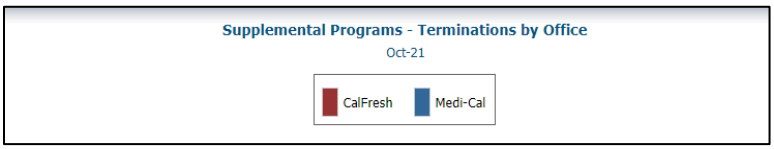
Division | Office | Values

		CalFresh - NACF	CalFresh - PACF	Total CalFresh	Medi-Cal	Total - All Programs
Total		**28,368**	**4,173**	**32,541**	**11,727**	**50,916**
01	002 Glendale	1,488	202	1,682	414	2,372
	003 Pasadena	528	66	594	278	1,000
	011 East Valley	1,285	121	1,406	320	1,691
	032 San Fernando Branch	215	129	344	41	606
	034 Lancaster	1,348	136	1,484	725	2,493
	051 Santa Clarita Branch	331	22	353	38	425
	067 Lancaster General Relief Office	174	110	284	72	585
	082 West Valley	1,714	129	1,843	510	2,487
02	018 Wilshire Special Office	1,614	220	1,834	275	2,338
	014 Civic Center	597	151	748	168	1,052
	016 Child Medi-Cal Enroll. Project	0	0	0	126	126
	036 Pomona	1,494	212	1,706	628	2,665
	038 Metro North Office	369	87	456	265	1,098
	088 Long Term Care	0	0	0	575	575
	089 Medi-Cal Mail-In Branch	0	0	0	14	14
	092 Hawthorne Medi-Cal Regional	0	0	0	1,091	1,091
	Medi-Cal Outreach YBN Application Center	0	0	0	14	14
03	004 El Monte (San Gab. V. Serv. Center)	1,182	145	1,327	558	2,184
	005 Belvedere	485	27	492	210	709
	013 Metro Family	624	182	716	317	1,317
	012 Metro East	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]

<u>Differences between QLIK and OBIEE</u>

- In QLIK, the user has the ability to filter by 'Division' and 'Office'.
- In QLIK, the column headers are not color coded.
- In QLIK, there is no legend due to the column headers not being color coded.
- NOTE – the Values button is a field that is used with Pivot Tables in QLIK. These values are what fills in the totals for each column and is not filterable/selectable.

OBIEE



Division	Office	CalFresh - NACF	CalFresh - PACF	Total CalFresh	Medi-Cal	Total - All Programs
01	002 Glendale	1,480	202	1,682	414	2,372
	003 Pasadena	528	66	594	278	1,000
	011 East Valley	1,285	121	1,406	320	1,891
	032 San Fernando Branch	215	129	344	41	606
	034 Lancaster	1,348	136	1,484	725	2,493
	051 Santa Clarita Branch	331	22	353	38	425
	067 Lancaster General Relief Office	174	110	284	72	585
	082 West Valley	1,714	129	1,843	510	2,487
02	010 Wilshire Special Office	1,614	220	1,834	275	2,338
	014 Civic Center	597	151	748	168	1,052
	016 Child Medi-Cal Enroll. Project	0	0	0	126	126
	036 Pomona	1,494	212	1,706	628	2,665
	038 Metro North Office	369	87	456	265	1,098
	080 Long Term Care	0	0	0	575	575
	089 Medi-Cal Mail-In Branch	0	0	0	14	14
	092 Hawthorne Medi-Cal Regional	0	0	0	1,091	1,091
	Medi-Cal Outreach YBN Application Center	0	0	0	14	14
03	004 El Monte (San Gab. V. Serv. Center)	1,182	145	1,327	558	2,104
	005 Belvedere	405	27	432	210	709
	013 Metro Family	624	102	726	317	1,317
	015 Metro East	1,320	187	1,507	149	1,961
	017 Florence	757	100	857	317	1,376
	020 San Gabriel Valley	541	155	696	245	1,091
	040 Norwalk	1,233	105	1,338	545	2,061
	066 Lincoln Heights	288	32	320	87	493

Rows 1 - 25

Program is equal to **CAPI**, **CalFresh**, **CalWORKs**, **General Assistance/General Relief**, **Medi-Cal**, **RCA** **and** Month is equal to **Oct-21**

Application Processing Dashboards

Application Processing Summary Dashboard

Application Processing Summary Table

This Table chart displays the "Application Processing Summary Table" view by Program.

QLIK

CalSAWS Statistical Reports

Data extracted daily as of: 11/16/2021 12:43:51 AM

User hilliards

*The buttons below will navigate to the Application Processing Statistical Summary Dashboard by Office

CalWORKs Application Processing | CalFresh Application Processing | General Relief Application Processing | Medi-Cal Application Processing | Refugee Application Processing

Month: | Reset

Application Received Summary

Nov-21

Application Rece... | Program

	Total All Programs	AAP	CalFresh	CalWORKs	CAPI	Foster Care	General Relief	Kin-GAP	Medi-Cal	Refugee
Received	**121,698**	43	72,150	11,894	105	289	8,161	10	28,989	57

Comparison with Prior Month

Applications Rec... | Program

	Total All Programs	AAP	CAPI	CalFresh	CalWORKs	Foster Care	General Relief	Kin-GAP	Medi-Cal	Refugee
This Month	**121,698**	43	105	72,150	11,894	289	8,161	10	28,989	57
Last Month	**266,436**	231	248	159,232	25,548	1,302	17,784	25	61,986	80
% Change	**-54.32%**	-81.39%	-57.66%	-54.69%	-53.44%	-77.80%	-54.11%	-60.00%	-53.23%	-28.75%

Application Processing Summary

Nov-21

Processed: | Program

	Total All Programs	AAP	CalFresh	CalWORKs	CAPI	Foster Care	General Relief	Kin-GAP	Medi-Cal	Refugee
Approvals	**70,631**	144	44,779	3,249	48	267	4,714	72	17,340	18
Denials	**63,446**	17	38,655	7,092	67	46	4,205	8	13,342	14
Total Processed	**134,077**	161	83,434	10,341	115	313	8,919	80	30,682	32
Approval Rate	**52.68%**	89.44%	53.67%	31.42%	41.74%	85.30%	52.85%	90.00%	56.52%	56.25%

Comparison with Prior Month

Total Processed | Program

	Total All Programs	AAP	CalFresh	CalWORKs	CAPI	Foster Care	General Relief	Kin-GAP	Medi-Cal	Refugee
This Month	**134,077**	161	83,434	10,341	115	313	8,919	80	30,682	32
Last Month	**235,089**	290	146,337	17,233	245	569	13,654	157	56,583	21
% Change	**-42.97%**	-44.48%	-42.99%	-39.99%	-53.06%	-44.99%	-34.68%	-49.04%	-45.78%	52.38%

Approval Rate | Program

	Total All Programs	AAP	CalFresh	CalWORKs	CAPI	Foster Care	General Relief	Kin-GAP	Medi-Cal	Refugee
This Month	**52.68%**	89.44%	53.67%	31.42%	41.74%	85.30%	52.85%	90.00%	56.52%	56.25%
Last Month	**55.52%**	91.38%	57.65%	30.59%	31.02%	88.93%	57.75%	92.99%	56.54%	38.10%
% Change	**-5.11%**	-2.12%	-6.90%	2.70%	34.55%	-4.08%	-8.48%	-3.22%	-0.04%	47.66%

<u>Differences between QLIK and OBIEE</u>

- In QLIK, there are 5 buttons at the top of the screen that allow the user to navigate to the Program specific Application Summary Dashboards. This was not available in OBIEE as the user had to close out the window and open the other dashboards from the Business Intelligence Landing Page. When the button is selected, the dashboard will open in a new tab.
- In QLIK, the user has the ability to filter by 'Applications Received', 'Program', 'Processed', 'Total Processed' and 'Approval Rate'.

- In QLIK, the user has the ability to select more than one month using the “Month” filter.
- In QLIK, the column headers are not color coded.
- In QLIK, the column values and data are aligned center.
- In QLIK, the “Grand Total” column placement is to the left.
- In QLIK, if no data exists for a division, it will not display the division line item. This is key for the 40 county solution as C-IV counties do not all use divisions, so only the rows that have data will display. (See screenshot below) In the screenshot, you can see how there is no row for Division 4, 5 or 6. This is because no data exists for that division for this particular filtered scenario.

Division Office Unit Worker

	Applications Received in Month
Total	118
01	38
02	3
03	14
Unknown	63

OBIEE

Application Received Summary

Nov-21

	CAPI	CalFresh	CalWORKs	General Relief	Medi-Cal	Refugee	AAP	Foster Care	Kin-GAP	Total All Programs
Received	69	27,823	3,828	6,425	10,848	16	19	110	2	**49,140**

Comparison with Prior Month

	CAPI	CalFresh	CalWORKs	General Relief	Medi-Cal	Refugee	AAP	Foster Care	Kin-GAP	Total All Programs
Applications Received										
This M	69	27,823	3,828	6,425	10,848	16	19	110	2	**49,140**
Last Month	207	74,793	9,287	17,766	27,589	40	26	633	1	**130,342**
% Change	-66.67%	-62.80%	-58.78%	-63.84%	-60.68%	-60.00%	-26.92%	-82.62%	100.00%	**-62.30%**

Refresh - Print - Export

Application Processing Summary

Nov-21

	CAPI	CalFresh	CalWORKs	General Relief	Medi-Cal	Refugee	AAP	Foster Care	Kin-GAP	Total All Programs
Processed:										
Approvals	24	18,812	1,375	3,878	6,605	10	7	89	41	**30,841**
Denials	34	11,982	1,410	3,073	4,735	4	10	2	1	**21,251**
Total Processed	58	30,794	2,785	6,951	11,340	14	17	91	42	**52,092**
Approval Rate	41.38%	61.09%	49.37%	55.79%	58.25%	71.43%	41.18%	97.80%	97.62%	**59.20%**

Comparison with Prior Month

	CAPI	CalFresh	CalWORKs	General Relief	Medi-Cal	Refugee	AAP	Foster Care	Kin-GAP	**Total All Programs**
Total Processed										
This Month	58	30,794	2,785	6,951	11,340	14	17	91	42	**52,092**
Last Month	209	64,776	5,352	13,652	26,100	14	41	169	89	**110,402**
% Change	-72.25%	-52.46%	-47.96%	-49.08%	-56.55%	0.00%	-58.54%	-46.15%	-52.81%	**-52.82%**
Approval Rate										
This Month	41.38%	61.09%	49.37%	55.79%	58.25%	71.43%	41.18%	97.80%	97.62%	**59.20%**
Last Month	28.71%	67.04%	50.21%	57.76%	58.81%	57.14%	70.73%	94.08%	97.75%	**63.12%**
% Change	44.14%	-8.88%	-1.66%	-3.40%	-0.96%	25.00%	-41.78%	3.95%	-0.14%	**-6.21%**

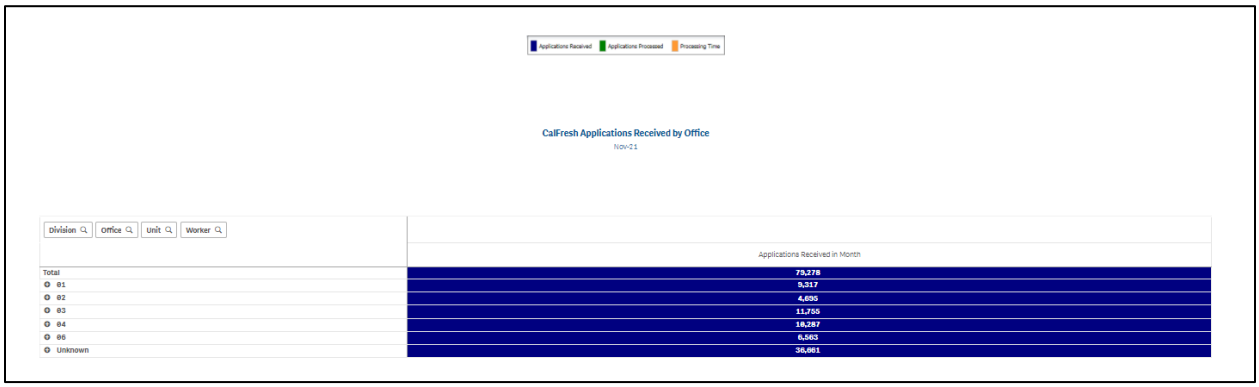
Refresh - Print - Export - Copy Link requires Adobe Flash Player.

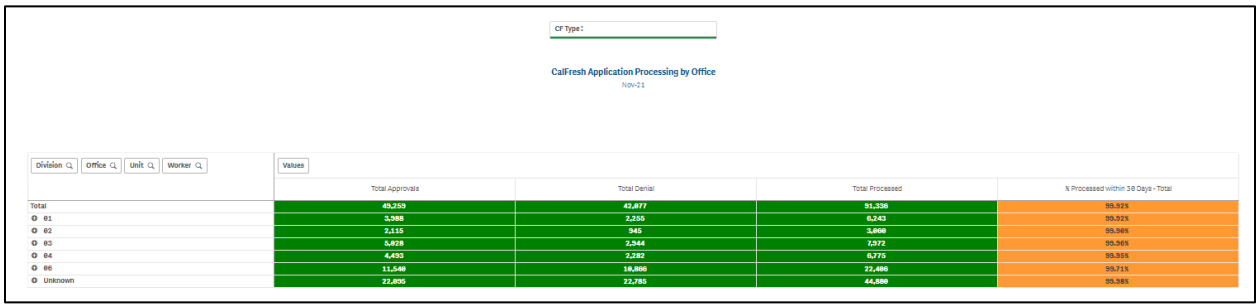
CalFresh Application Processing by Office Dashboard

CalFresh Application Processing by Office Table

This Table chart displays the “CalFresh Application Processing by Office Table” view by Division, Office, Unit and Worker.

QLIK





<u>Differences between QLIK and OBIEE</u>

- In QLIK, the user can filter by ‘Division’, ‘Office’, ‘Unit’ and ‘Worker’ all on the main dashboard page without having to drill down multiple levels as in OBIEE.
- In QLIK, the user has the ability to select more than one month using the “Month” filter.
- In QLIK, the column headers are not color coded.
- In QLIK, the column values are aligned to the center.
- In QLIK, the Total row is at the top.
- In QLIK, the filters for “CF Type” of ‘NACF’ and ‘PACF’ are automatically applied to the default filter at the top of the dashboard. Due to this, the dropdown field for “CF Type” will not be in the same location it was in OBIEE.
- NOTE – the Values button is a field that is for use with Pivot tables. These values are what fills in the totals for each column and is not filterable/selectable.
- In QLIK, if no data exists for a division, it will not display the division line item. This is key for the 40 county solution as C-IV counties do not all use divisions, so only the rows that have data will display. (See screenshot below) In the screenshot, you can see how there is no row for Division 4, 5 or 6. This is because no data exists for that division for this particular filtered scenario.

Division | Office | Unit | Worker

	Applications Received in Month
Total	118
01	38
02	3
03	14
Unknown	63

OBIEE

Applications Received | Applications Processed | Processing Time

CalFresh Applications Received by Office

Nov-21

Division	Applications Received in Month
01	5,886
02	3,244
03	6,683
04	7,214
06	4,772
Unknown	24
Total	**27,823**

Refresh - Print - Export

CF Type: NACF;PACF

Apply | Reset

CalFresh Application Processing by Office

Nov-21

Division	Total Approvals	Total Denial	Total Processed	% Processed within 30 Days - Total
01	2,554	873	3,427	99.88%
02	1,558	518	2,076	99.93%
03	2,786	1,032	3,818	99.96%
04	3,432	1,252	4,684	99.97%
06	8,472	8,282	16,754	99.80%
Unknown	10	25	35	100.00%
Total	**18,812**	**11,982**	**30,794**	**99.88%**

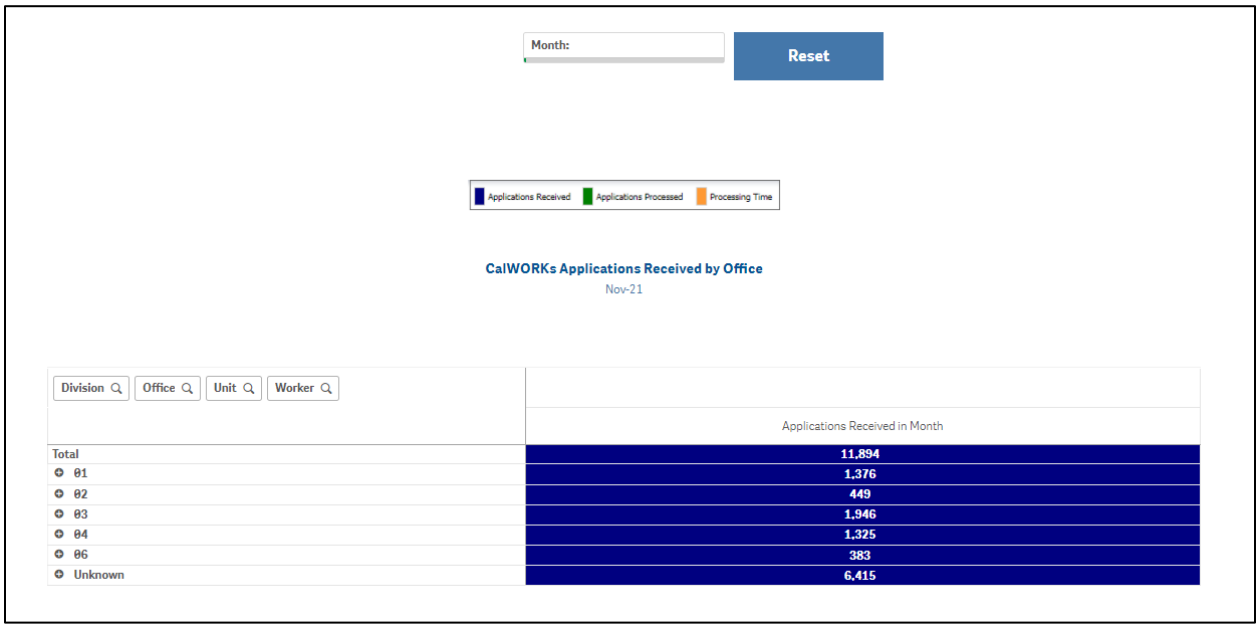
Refresh - Print - Export

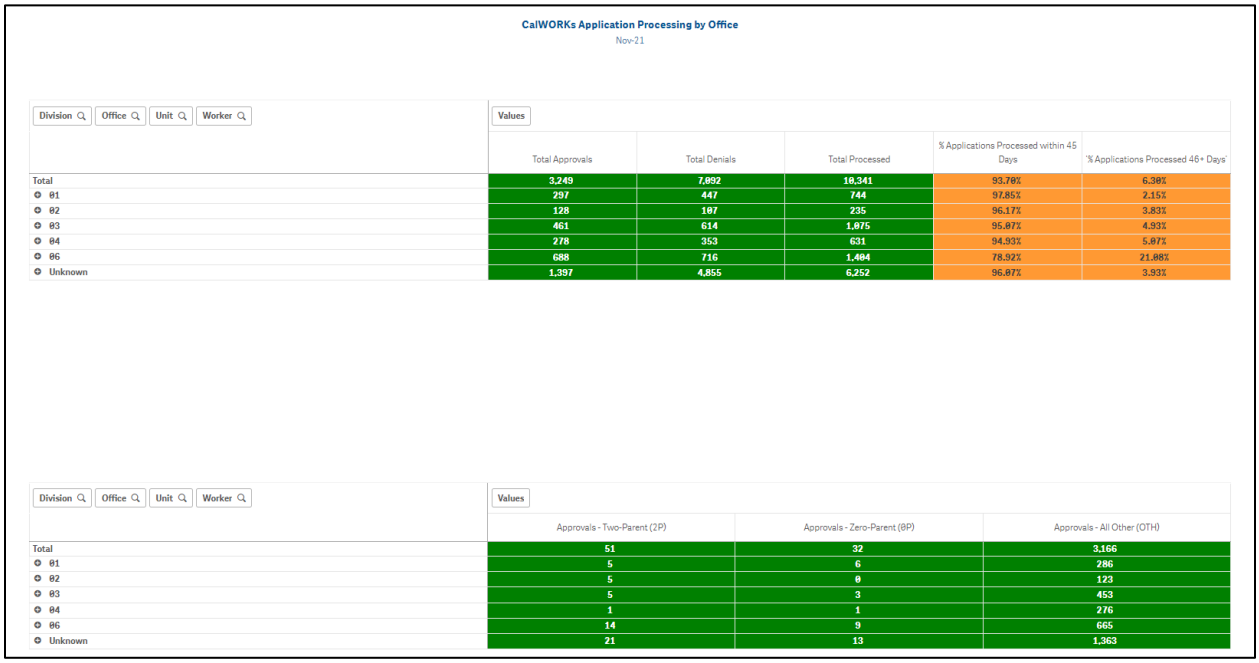
CalWORKS Application Processing by Office Dashboard

CalWORKS Application Processing by Office Table

This Table chart displays the “CalWORKS Application Processing by Office Table” view by Division, Office, Unit, and Worker.

QLIK





<u>Differences between QLIK and OBIEE</u>

- In QLIK, the user can filter by ‘Division’, ‘Office’, ‘Unit’ and ‘Worker’ all on the main dashboard page without having to drill down multiple levels as in OBIEE.

- In QLIK, the user has the ability to select more than one month using the “Month” filter.
- In QLIK, the column headers are not color coded.
- In QLIK, the column values are aligned to the center.
- In QLIK, the House Type Aid Codes are displayed in the column header of the table. This replaced the image of the House Type Aid Codes in OBIEE. (e.g. ‘2P’, ‘0P’, ‘OTH’)
- NOTE – the Values button is a field that is for use with Pivot tables. These values are what fills in the totals for each column and is not filterable/selectable.
- In QLIK, if no data exists for a division, it will not display the division line item. This is key for the 40 county solution as C-IV counties do not all use divisions, so only the rows that have data will display. (See screenshot below) In the screenshot, you can see how there is no row for Division 4, 5 or 6. This is because no data exists for that division for this particular filtered scenario.

Division | Office | Unit | Worker

	Applications Received in Month
Total	118
01	38
02	3
03	14
Unknown	63

OBIEE

Applications Received | Applications Processed | Processing Time

CalWORKs Applications Received by Office

Nov-21

Division	Applications Received in Month
01	959
02	364
03	1,163
04	1,034
06	297
Unknown	11
Total	**3,828**

Refresh - Print - Export

CalWORKs Application Processing by Office

Nov-21

Division	Total Approvals	Total Denials	Total Processed	% Applications Processed within 45 Days	% Applications Processed 46+ Days
01	216	240	456	97.15%	2.85%
02	104	76	180	96.11%	3.89%
03	274	244	518	91.70%	8.30%
04	224	288	512	95.51%	4.49%
06	555	554	1,109	81.24%	18.76%
Unknown	2	8	10	90.00%	10.00%
Total	**1,375**	**1,410**	**2,785**	**89.41%**	**10.59%**

Refresh - Print - Export

House Type Aid Codes

Two Parent	**2P**	Other	**OTH**
Zero Parent	**0P**		

Division	Approvals - Two-Parent	Approvals - Zero-Parent	Approvals - All Other
▷ 01	3	3	210
▷ 02	4	0	100
▷ 03	2	3	269
▷ 04	1	1	222
▷ 06	12	9	534
▷ Unknown	0	0	2
Total	**22**	**16**	**1,337**

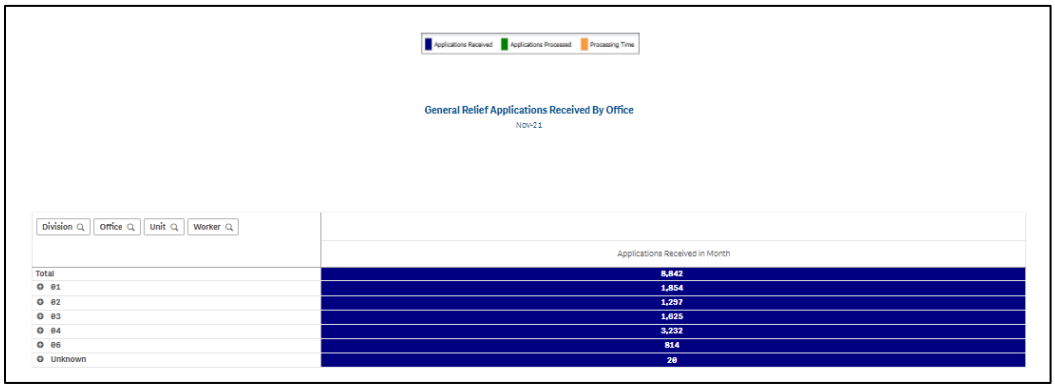
Refresh - Print - Export

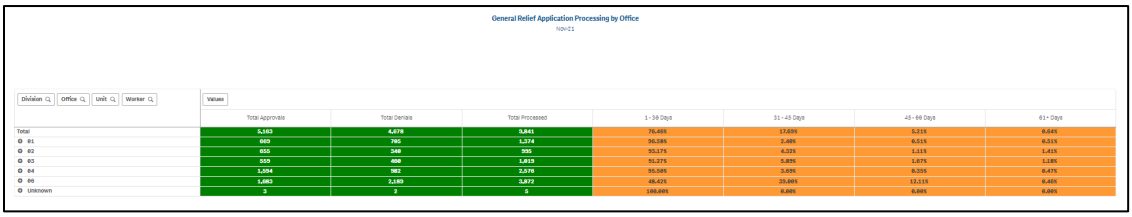
General Relief Application Processing by Office Dashboard

General Relief Application Processing by Office Table

This Table chart displays the “General Relief Application Processing by Office Table” view by Division, Office, Unit, and Worker.

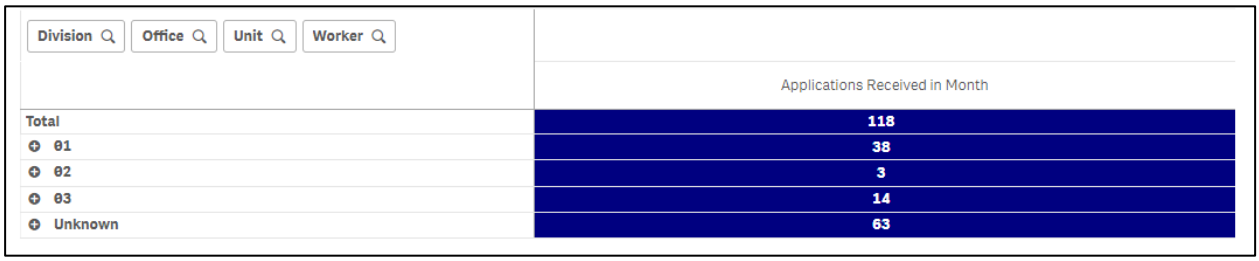
QLIK





<u>Differences between QLIK and OBIEE</u>

- In QLIK, the user can filter by ‘Division’, ‘Office’, ‘Unit’ and ‘Worker’ all on the main dashboard page without having to drill down multiple levels as in OBIEE.
- In QLIK, the user has the ability to select more than one month using the “Month” filter.
- In QLIK, the column headers are not color coded.
- In QLIK, the column values are aligned to the center.
- NOTE – the Values button is a field that is for use with Pivot tables. These values are what fills in the totals for each column and is not filterable/selectable.
- In QLIK, if no data exists for a division, it will not display the division line item. This is key for the 40 county solution as C-IV counties do not all use divisions, so only the rows that have data will display. (See screenshot below) In the screenshot, you can see how there is no row for Division 4, 5 or 6. This is because no data exists for that division for this particular filtered scenario.



OBIEE

Applications Received | Applications Processed | Processing Time

General Relief Applications Received By Office

Nov-21

Division	Applications Received in Month
01	1,375
02	945
03	1,172
04	2,335
06	588
Unknown	10
Total	**6,425**

Refresh - Print - Export

General Relief Application Processing by Office

Nov-21

Division	Total Approvals	Total Denials	Total Processed	1 - 30 Days	31 - 45 Days	46 - 60 Days	61+ Days
01	465	381	846	96.93%	1.89%	0.59%	0.59%
02	492	253	745	92.48%	4.83%	1.21%	1.48%
03	412	291	703	90.61%	6.40%	1.71%	1.28%
04	1,200	667	1,867	95.55%	3.64%	0.27%	0.54%
06	1,308	1,480	2,788	54.84%	38.81%	6.10%	0.25%
Unknown	1	1	2	100.00%	0.00%	0.00%	0.00%
Total	**3,878**	**3,073**	**6,951**	**78.56%**	**17.94%**	**2.89%**	**0.60%**

Refresh - Print - Export

Medi-Cal Application Processing by Office Dashboard

Medi-Cal Application Processing by Office Table

This Table chart displays the “Medi-Cal Application Processing by Office Table” view by Division, Office, Unit, and Worker.

QLIK

Applications Received | Applications Processed | Processing Time

Medi-Cal Applications Received By Office

Nov-21

Division | Office | Unit | Worker

	Applications Received in Month
Total	32,564
01	3,354
02	3,750
03	3,939
04	3,103
06	1,748
Unknown	16,670

Medi-Cal Application Processing by Office

Nov-21

Division | Office | Unit | Worker | Values

	Approvals	Denials	Total Processed	Regular 1 - 45 Days	Regular 46+ Days
Total	19,229	14,925	34,154	80.32%	19.68%
01	1,423	1,103	2,526	90.82%	9.18%
02	2,436	2,301	4,737	72.94%	27.06%
03	1,529	1,174	2,703	90.90%	9.10%
04	1,339	1,023	2,362	83.53%	16.47%
06	2,181	1,317	3,498	74.36%	25.64%
Unknown	10,321	8,007	18,328	79.94%	20.06%

Medi-Cal DAPD Application Processing by Office

Nov-21

Division	Office	Unit	Worker	Values				
				DAPD - Approvals	DAPD - Denials	DAPD - Total Processed	DAPD 1 - 90 Days	DAPD 91+ Days
Total				18	15	33	90.91%	9.09%
02				3	3	6	83.33%	16.67%
03				1	3	4	100.00%	0.00%
06				1	3	4	100.00%	0.00%
Unknown				13	6	19	89.47%	10.53%

Differences between QLIK and OBIEE

- In QLIK, the user can filter by 'Division', 'Office', 'Unit' and 'Worker' all on the main dashboard page without having to drill down multiple levels as in OBIEE.
- In QLIK, the user has the ability to select more than one month using the "Month" filter.
- In QLIK, the column headers are not color coded.
- In QLIK, the column values are aligned to the center.
- NOTE – the Values button is a field that is for use with Pivot tables. These values are what fills in the totals for each column and is not a filterable/selectable.
- In QLIK, if no data exists for a division, it will not display the division line item. This is key for the 40 county solution as C-IV counties do not all use divisions, so only the rows that have data will display. (See screenshot below) In the screenshot, you can see how there is no row for Division 4, 5 or 6. This is because no data exists for that division for this particular filtered scenario.

Division	Office	Unit	Worker	
				Applications Received in Month
Total				118
01				38
02				3
03				14
Unknown				63

OBIEE

Applications Received | Applications Processed | Processing Time

Medi-Cal Applications Received By Office

Nov-21

Division	Applications Received in Month
▷ 01	2,114
▷ 02	2,689
▷ 03	2,277
▷ 04	2,004
▷ 06	1,289
▷ Unknown	475
Total	**10,848**

Refresh - Print - Export

Medi-Cal Application Processing by Office

Nov-21

Division	Approvals	Denials	Total Processed	Regular 1 - 45 Days	Regular 46+ Days
▷ 01	893	688	1,581	90.01%	9.99%
▷ 02	1,786	1,663	3,449	72.02%	27.98%
▷ 03	976	627	1,603	89.77%	10.23%
▷ 04	963	687	1,650	84.61%	15.39%
▷ 06	1,601	914	2,515	75.15%	24.85%
▷ Unknown	386	156	542	79.70%	20.30%
Total	**6,605**	**4,735**	**11,340**	**79.93%**	**20.07%**

Refresh - Print - Export

Medi-Cal DAPD Application Processing by Office

Nov-21

Division	DAPD - Approvals	DAPD - Denials	DAPD - Total Processed	DAPD 1 - 90 Days	DAPD 91+ Days
▷ 01	0	0	0		
▷ 02	3	3	6	83.33%	16.67%
▷ 03	1	2	3	100.00%	0.00%
▷ 04	0	0	0		
▷ 06	0	1	1	100.00%	0.00%
▷ Unknown	0	0	0		
Total	**4**	**6**	**10**	**90.00%**	**10.00%**

Refresh - Print - Export

Refugee Application Processing by Office Dashboard

Refugee Application Processing by Office Table

This Table chart displays the “Refugee Application Processing by Office Table” view by Division, Office, Unit, and Worker.

QLIK

Applications Received | Applications Processed | Processing Time

Refugee Applications Received by Office

Nov-21

Division | Office | Unit | Worker

	Applications Received in Month
Total	63
01	19
02	1
03	8
06	1
Unknown	34

Refugee Application Processing by Office

Nov-21

Division | Office | Unit | Worker | Values

	Approvals	Denials	Total Processed	% Applications Processed within 45 Days	% Applications Processed 46+ Days
Total	22	14	36	94.44%	5.56%
01	10	6	16	93.75%	6.25%
02	0	2	2	100.00%	0.00%
03	5	0	5	100.00%	0.00%
04	1	0	1	100.00%	0.00%
06	1	0	1	100.00%	0.00%
Unknown	5	6	11	90.91%	9.09%

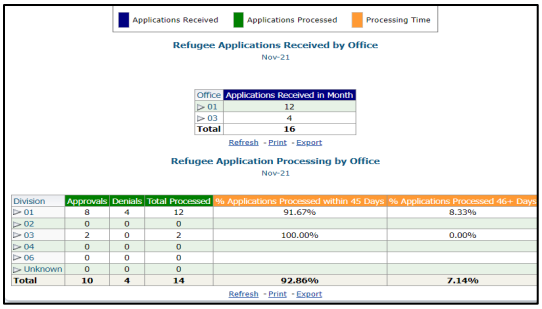
Differences between QLIK and OBIEE

- In QLIK, the user can filter by 'Division', 'Office', 'Unit' and 'Worker' all on the main dashboard page without having to drill down multiple levels as in OBIEE.
- In QLIK, the user has the ability to select more than one month using the "Month" filter.
- In QLIK, the column headers are not color coded.
- In QLIK, the column values are aligned to the center.
- NOTE – the Values button is a field that is for use with Pivot tables. These values are what fills in the totals for each column and is not filterable/selectable.
- In QLIK, if no data exists for a division, it will not display the division line item. This is key for the 40 county solution as C-IV counties do not all use divisions, so only the rows that have data will display. (See screenshot below) In the screenshot, you can see how there is no row for Division 4, 5 or 6. This is because no data exists for that division for this particular filtered scenario.

Division | Office | Unit | Worker

	Applications Received in Month
Total	118
01	38
02	3
03	14
Unknown	63

OBIEE



Applications Received | Applications Processed | Processing Time

Refugee Applications Received by Office

Nov-21

Office	Applications Received in Month
01	12
03	4
Total	**16**

Refresh - Print - Export

Refugee Application Processing by Office

Nov-21

Division	Approvals	Denials	Total Processed	% Applications Processed within 45 Days	% Applications Processed 46+ Days
01	8	4	12	91.67%	8.33%
02	0	0	0		
03	2	0	2	100.00%	0.00%
04	0	0	0		
06	0	0	0		
Unknown	0	0	0		
Total	**10**	**4**	**14**	**92.86%**	**7.14%**

Refresh - Print - Export

Graphs Dashboard

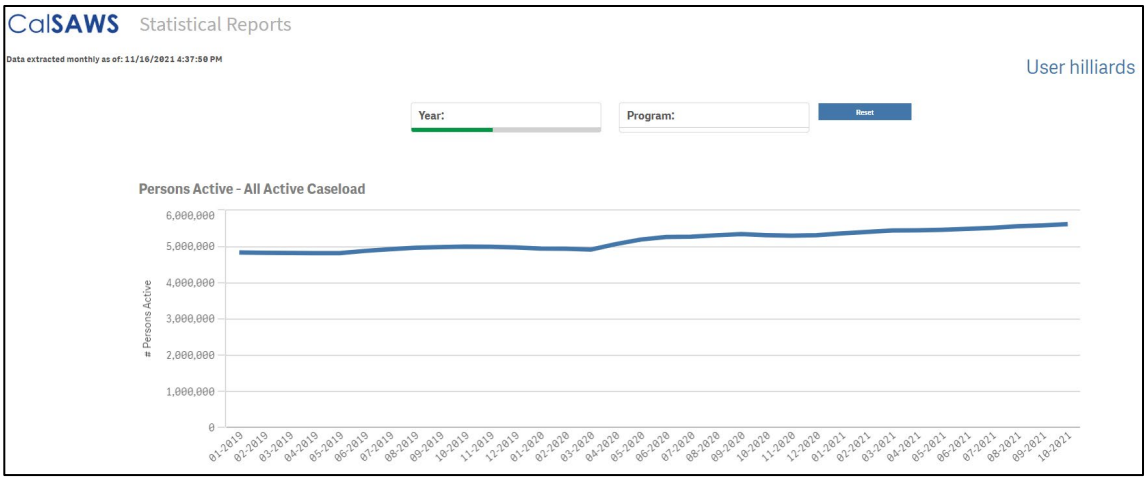
Persons Active Dashboard

This dashboard displays the data of the number of Persons Active in a line chart and table view.

Persons Active – All Active Caseload (Line Chart)

This line graph in QLIK displays the counts of # Persons Active broken down by year. The dashboard will display data going back 5 years and show data increments by month.

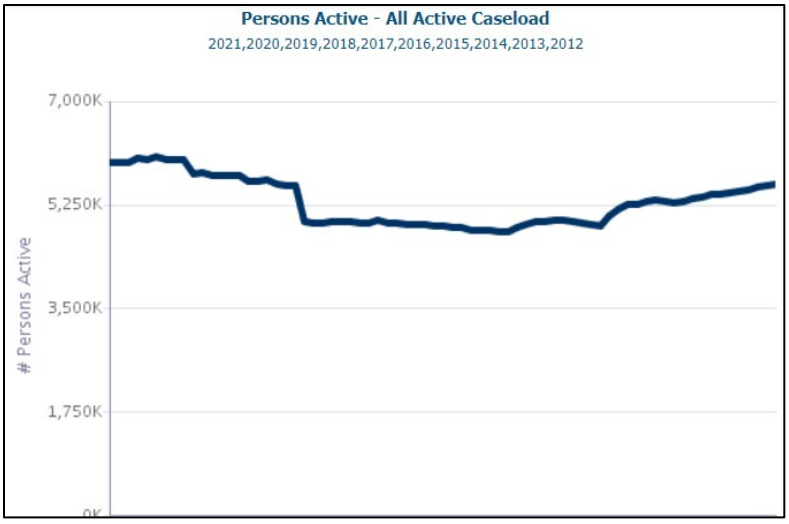
QLIK



<u>Differences between QLIK and OBIEE:</u>

- In QLIK, the Month value will display on the x-axis, whereas in OBIEE, there was no month value on the x-axis.
- In QLIK, the listing of the years below the title will not display as the information is already built into the QLIK dashboard and the statement in OBIEE is actually incorrect.

OBIEE


Persons Active - All Active Caseload
2021,2020,2019,2018,2017,2016,2015,2014,2013,2012
7,000K
5,250K
3,500K
1,750K
0K
Persons Active

Persons Active – All Active Caseload Table

This table on QLIK displays the counts of the # Persons Active in each month(y-axis) of the year(x-axis).

QLIK

Persons Active

Month | Year

	2015	2016	2017	2018	2019	2020	2021
January	-	6,049,470	5,655,896	4,960,968	4,832,660	4,939,983	5,360,783
February	-	6,033,038	5,651,606	4,959,603	4,824,375	4,934,187	5,401,085
March	-	6,061,052	5,676,038	5,005,012	4,820,073	4,911,519	5,439,824
April	-	6,028,820	5,608,929	4,949,004	4,814,259	5,064,857	5,442,890
May	-	6,019,667	5,590,817	4,944,189	4,814,732	5,190,101	5,458,713
June	-	6,012,013	5,591,330	4,936,383	4,875,220	5,261,365	5,482,847
July	-	5,778,395	4,965,119	4,929,480	4,923,839	5,268,054	5,513,462
August	-	5,805,378	4,953,777	4,936,115	4,964,175	5,307,195	5,555,213
September	-	5,752,514	4,958,123	4,913,056	4,981,495	5,339,642	5,577,341
October	5,972,315	5,764,706	4,974,478	4,908,725	4,994,677	5,310,395	5,614,303
November	5,970,093	5,765,872	4,973,403	4,883,756	4,988,193	5,294,287	-
December	5,979,990	5,753,088	4,970,139	4,868,449	4,973,603	5,310,802	-

*Counts include all active cases/persons irrespective of role types

<u>Differences between QLIK and OBIEE:</u>

- In QLIK, the year column display is aligned in the center.
- In QLIK, the boxes with the search symbol displayed “Month” and “Year” is QLIK’s functionality to allow the user to make selections and filter down to the appropriate data.
- The text box “Year is equal to [YEAR]” will not display in QLIK as the functionality is already built into the table and dashboard as well as the comment is incorrect in OBIEE.

OBIEE

	Persons Active						
Month	2015	2016	2017	2018	2019	2020	202
January		6,049,470	5,655,896	4,960,968	4,832,660	4,939,983	5,360,78
February		6,033,038	5,651,606	4,959,603	4,824,375	4,934,187	5,401,08
March		6,061,052	5,676,038	5,005,012	4,820,073	4,911,519	5,439,82
April		6,028,820	5,608,929	4,949,004	4,814,259	5,064,857	5,442,89
May		6,019,667	5,590,817	4,944,189	4,814,732	5,190,101	5,458,71
June		6,012,013	5,591,330	4,936,383	4,875,220	5,261,365	5,482,84
July		5,778,395	4,965,119	4,929,480	4,923,839	5,268,054	5,513,46
August		5,805,378	4,953,777	4,936,115	4,964,175	5,307,195	5,555,21
September		5,752,514	4,958,123	4,913,056	4,981,495	5,339,642	5,577,34
October	5,972,315	5,764,706	4,974,478	4,908,725	4,994,677	5,310,395	5,614,30
November	5,970,093	5,765,872	4,973,403	4,883,756	4,988,193	5,294,287	
December	5,979,990	5,753,088	4,970,139	4,868,449	4,973,603	5,310,802	

Year is equal to **2021, 2020, 2019, 2018, 2017, 2016, 2015, 2014, 2013, 2012**

Refresh - Print - Export

E-HIT

Medi-Cal E-Hit Summary Dashboard

Medi-Cal Renewal E-Hit Summary Pivot Table

This Pivot Table displays the "Medi-Cal Renewal E-Hit Summary Pivot Table" view by Case Type and Month.

QLIK

Medi-Cal Renewal E-Hit Summary (Pivot Table)

Case Type	Month					
	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22
Cases Due	104,739	118,350	102,868	99,664	121,426	95,720
Cases Subject to eHit:	83,569	94,095	81,048	79,726	96,746	74,720
Cases Subject to Admin RE	65,770	74,288	63,844	62,824	75,898	56,991
Cases Not Subject to Admin RE	17,799	19,807	17,204	16,902	20,848	17,729
Mixed Cases	3,402	3,799	3,456	3,375	4,249	3,583
Soft Pause Cases	4,160	4,826	4,246	4,986	7,184	5,170
No SSN/ITIN/ATIN Cases	10,237	11,182	9,502	8,541	9,415	8,976
Admin Renewed via eHit	0	0	0	0	0	0
Admin Renewed eHit %	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Packets Sent	104,580	118,139	102,735	99,584	121,407	95,719
No Packet Sent	0	0	0	0	0	0
Packets Recieved:	103,676	117,064	59,212	42,533	2,692	205
REs Approved	103,141	116,403	58,543	7,136	339	9
REs Discontinued	0	0	0	0	0	0
Packets Not Recieved:	904	1,075	43,523	57,051	118,715	95,514
REs Discontinued	0	0	2	0	0	0
Discontinued - Reasons other than RE	733	862	768	0	0	0

Go to case list

* To Enable the "Go to Case List" button a Case Type must be selected

<u>Differences between QLIK and OBIEE</u>

- In QLIK, there is a "Go to case list" button at the bottom of the table – a user must select a Case Type on the left most column to enable "Go to case list" button.
- In QLIK, the boxes with the search symbol displayed "Case Type" and "Month" is QLIK's functionality to allow the user to make selections and filter down to the appropriate data.
- In QLIK, the text in the left most column is aligned to the left. This is due to QLIK's limitation that it cannot have nested text within the rows.

OBIEE

Medi-Cal Renewal E-Hit Summary

Chart Type: Pivot Table

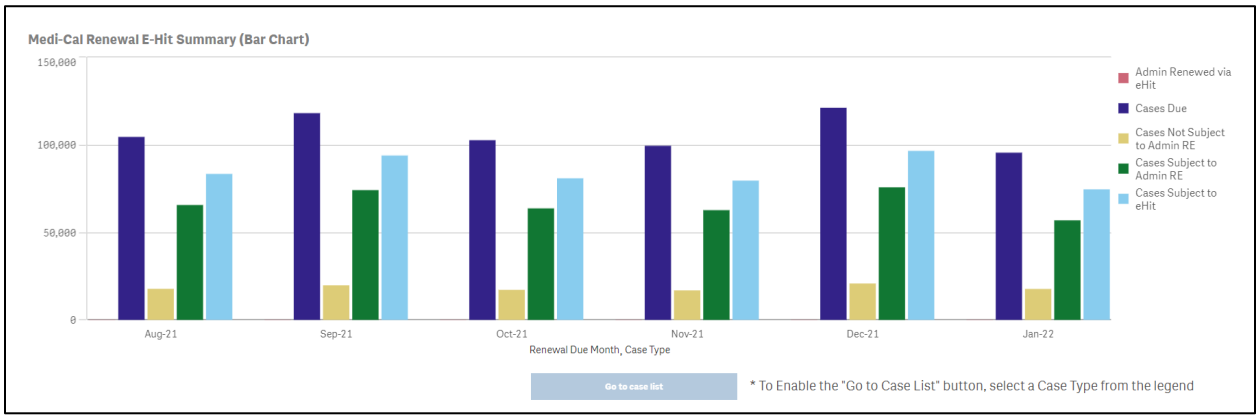
	Aug-21	Sep-21
Cases Due	104,351	118,430
Cases Subject to eHit:	83,673	94,592
Cases Subject to Admin RE	65,731	74,515
Cases Not Subject to Admin RE	17,942	20,077
Mixed Cases	3,411	3,853
Soft Pause Cases	4,183	4,882
No SSN/ITIN/ATIN Cases	10,348	11,342
Admin Renewed via eHit	0	0
Admin Renewed eHit %	0.00%	0.00%
Packets Sent	104,298	118,406
No Packet Sent	0	0
Packets Received:	32,187	4,780
REs Approved	8,549	723
REs Discontinued	0	0
Packets Not Received:	72,111	113,626
REs Discontinued	0	0
Discontinued - Reasons other than RE	172	0
Renewals Processed %	8.36%	0.61%

Refresh - Print - Export

Medi-Cal Renewal E-Hit Summary Bar Chart

This Bar chart displays the “Medi-Cal Renewal E-Hit Summary Bar Chart” view by Renewal Due Month and Case Type.

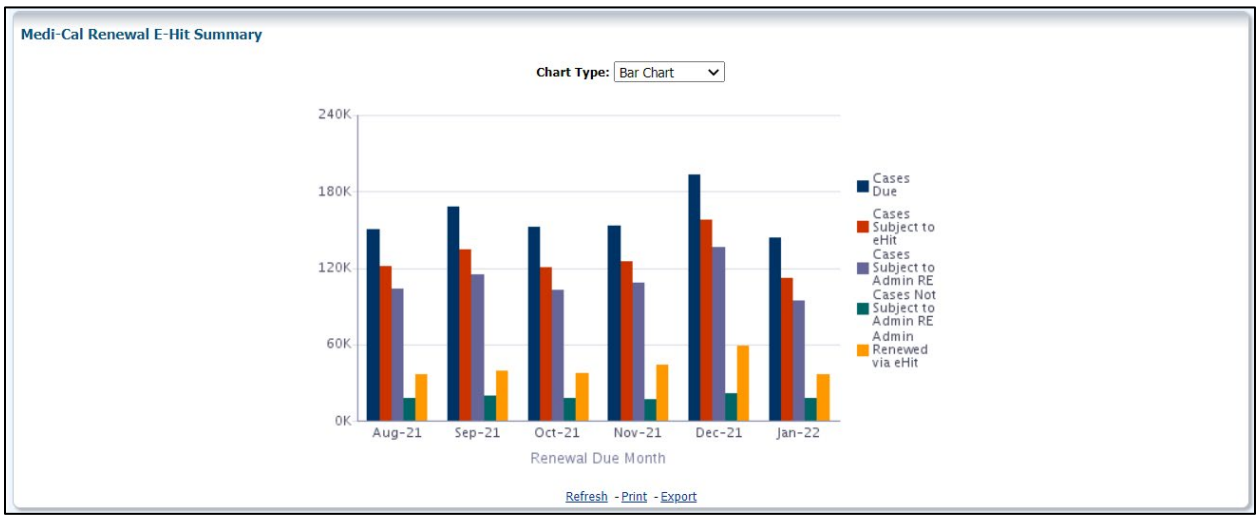
QLIK



<u>Differences between QLIK and OBIEE</u>

- In QLIK, there is a “Go to case list” button at the bottom of the chart – a user must select a Case Type from the legend to enable the “Go to case list” button.
- In QLIK, the case type bar colors are different.
- In QLIK, the legend on the right is in alphabetical order, whereas in OBIEE, there was no order.
- In QLIK, the bar chart will display the categories being used on the X-axis. Since there are 2 values part of the X-axis (Renewal Due Month and Case Type), both values will display. This is how QLIK handles the chart.

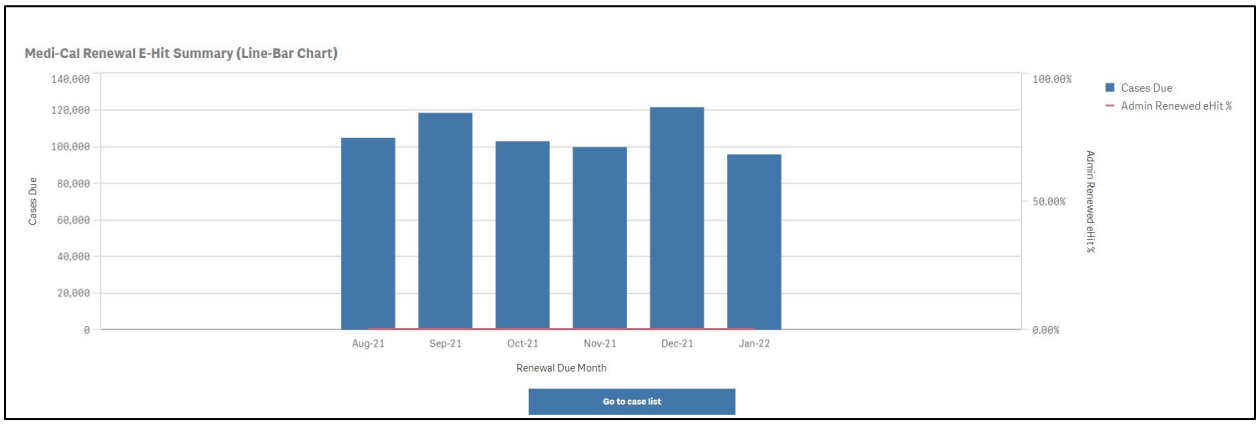
OBIEE



Medi-Cal Renewal E-Hit Summary Line-Bar Chart

This Line-Bar chart displays the "Medi-Cal Renewal E-Hit Summary Line-Bar" view by Renewal Due Month and Cases Due.

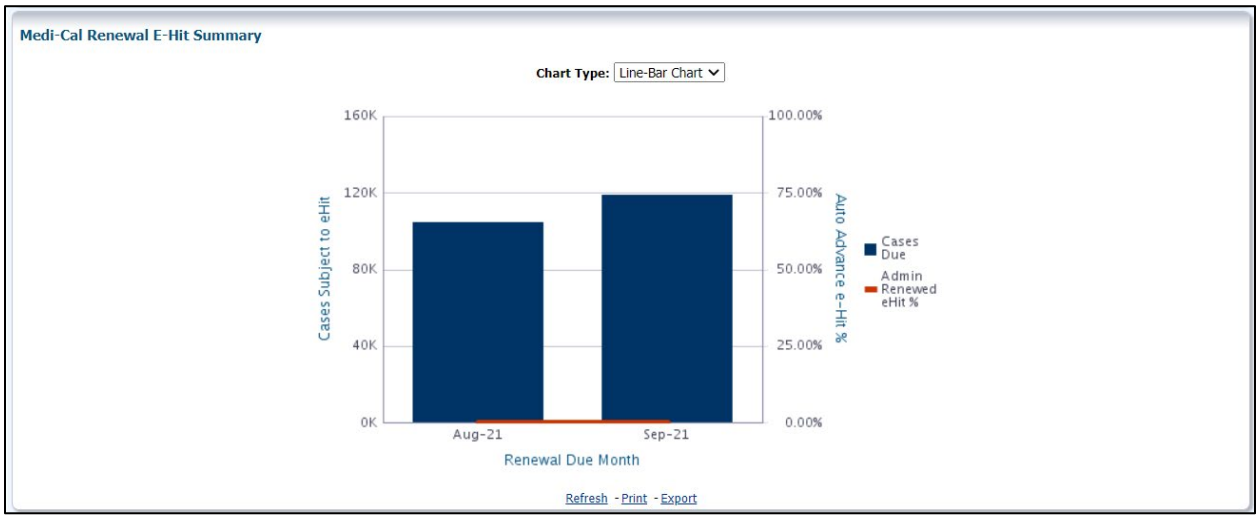
QLIK



<u>Differences between QLIK and OBIEE</u>

- In QLIK, there is a "Go to case list" button at the bottom of the chart – enables you to go directly to a case list.
- In QLIK, the left side Y-axis label is "Cases Due". This is due to QLIK's limitation of having the y-axis label the same as the legend.
- In QLIK, the right side Y-axis label is "Admin Renewal eHit%". This is due to QLIK's limitation of having the y-axis label the same as the legend.

OBIEE



Pending Applications

Pending Applications Dashboard

Applications Pending Table

This Table chart displays the “Pending Applications Dashboard” view by Division, Applications Pending and Applications Pending Bucket.

QLIK

Applications Pending

Table | Stacked Bar Chart

Division | # Applications P...

	Totals	0-30 Days	031-045 Days	046-060 Days	061-090 Days	091-135 Days	136-180 Days	181-225 Days	226+ Days	Rescinded
Totals	**21,211**	**13,340**	**2,227**	**2,335**	**2,344**	**127**	**22**	**9**	**169**	**638**
01	**1,614**	1,487	56	10	1	-	-	-	-	60
02	**478**	399	24	4	11	12	-	-	-	28
03	**2,458**	2,023	271	18	18	17	-	-	1	110
04	**1,731**	1,379	214	17	4	1	-	1	-	115
06	**4,849**	562	359	1,775	2,100	48	-	-	-	5
Unknown	**10,081**	7,490	1,303	511	210	49	22	8	168	320

Differences between QLIK and OBIEE

- In QLIK, the user can filter by ‘Division’, ‘Applications Pending’ and ‘Applications Pending Bucket’
- In QLIK, the #Applications Pending table is displayed above the #Application Pending Bucket table.
- In QLIK, the #Applications Pending Bucket table has 2 columns “#Applications Pending Bucket” and “#Applications Pending” that display on the left. This is required to be present in QLIK in order for the user to be able to sort by the bucket size.
- In QLIK, the Applications Pending Bucket table will have the values aligned left. In OBIEE the columns were aligned in different ways (left and center) and we want to keep the chart consistent in one alignment.
- In QLIK, the second column in the # Applications Pending table consists of the total count for each of the divisions.

OBIEE

Applications Pending

Chart Type Table

Division	# Applications Pending								
	0-30 Days	031-045 Days	046-060 Days	061-090 Days	091-135 Days	136-180 Days	181-225 Days	226+ Days	Rescinded
01	1,422	27	1	1					98
02	401	7	2	13	11			1	39
03	1,679	29	12	20	11			1	175
04	1,537	45	5	3	2	2			168
06	638	2,096	1,731	1,135	39				8
Unknown	30	13	7	8	23	10	5	157	8

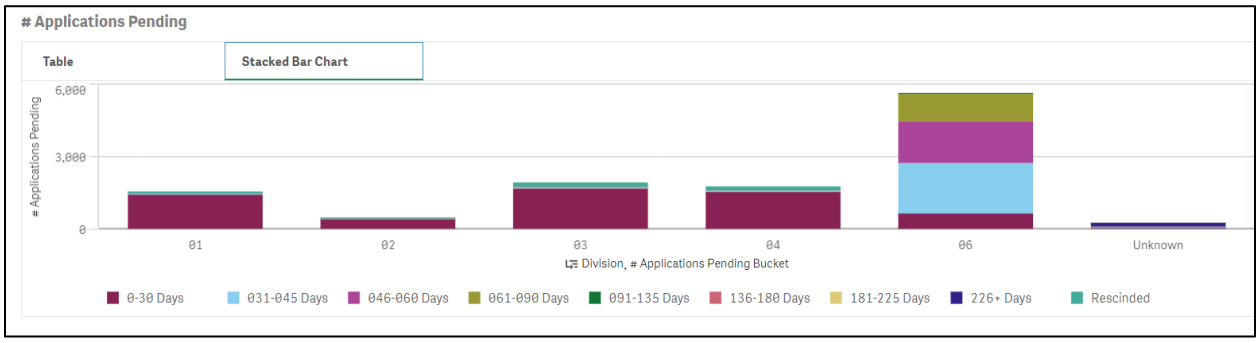
Applications Pending Bucket 0-30 Days

Case Number	Application Date	Case Name	Division	CF Express Service Indicator	Language	Number of Days Pending	Office Name	Program	Unit Name	Worker Number
B004B86	Oct-27-2021	YOLANDA IBARRA	04	N	Spanish	14	026 Compton	CalWORKs	A8 - 508	19DP26A81C
B005R65	Oct-26-2021	BLANCA E CASTELLON	03	N	English	15	015 Metro East	CalWORKs	B5 - Morelos - B5	19DP15B501
B007B26	Nov-08-2021	QUINTA C WHITE	04	N	English	2	031 South Family	CalWORKs	5P - 3X0	19DP315P0H
B008D75	Oct-22-2021	nathaniel carr	03	N	English	19	013 Metro Family	CalWORKs	00	19DP130003
B009689	Oct-25-2021	ELIZABETH VARGAS	06	N	Spanish	16	DPSS Customer Service Center VIII	CalWORKs	A5 - 505	19DPZKA501
B009N70	Nov-03-2021	LISSETTE VICTORIA MARTINEZ	04	N	English	7	031 South Family	CalWORKs	8W - 4S0	19DP318W12
B009R26	Oct-28-2021	BRANDI S PRESTON	04	N	English	13	031 South Family	CalWORKs	5P - 3X0	19DP315P0G
B00DB43	Nov-03-2021	HELGA GOMEZ	01	N	Spanish	7	002 Glendale	CalWORKs	1H - GR/CalFresh/MC Intake	19DP021H01
B00GQ63	Nov-04-2021	DERRAMEKA A PURNELL	04	N	English	6	026 Compton	CalWORKs	A8 - 508	19DP26A81D
B00RJ25	Nov-02-2021	ADRIANA HERNANDEZ	01	N	Spanish	8	034 Lancaster	CalWORKs	14 - 14 - CF/MC Approved	19DP341401
B00T557	Oct-26-2021	ALEJANDRA OLIVARES	04	N	Spanish	15	031 South Family	CalWORKs	8M - 4N0	19DP318M15
B002K13	Nov-09-2021	NORA J JOVEL	03	N	English	1	017 Florence	CalWORKs	8O	19DP178O00
B010X30	Oct-21-2021	GLADYS M BAIRES	03	N	English	20	005 Belvedere	CalWORKs	0N - 0525	19DP050N00
B011R65	Oct-13-2021	ALEJANDRINA MARTINEZ	03	N	Spanish	28	066 Lincoln Heights	CalWORKs	4C - 4C - MC	19DP664C01
B012R31	Nov-01-2021	HERNEISHA L THOMAS	06	N	English	9	DPSS Customer Service Center VIII	CalWORKs	A5 - 505	19DPZKA503

Applications Pending Bar Chart

This Stacked Bar chart displays the "#Pending Applications Dashboard" view by Division and # Applications Pending.

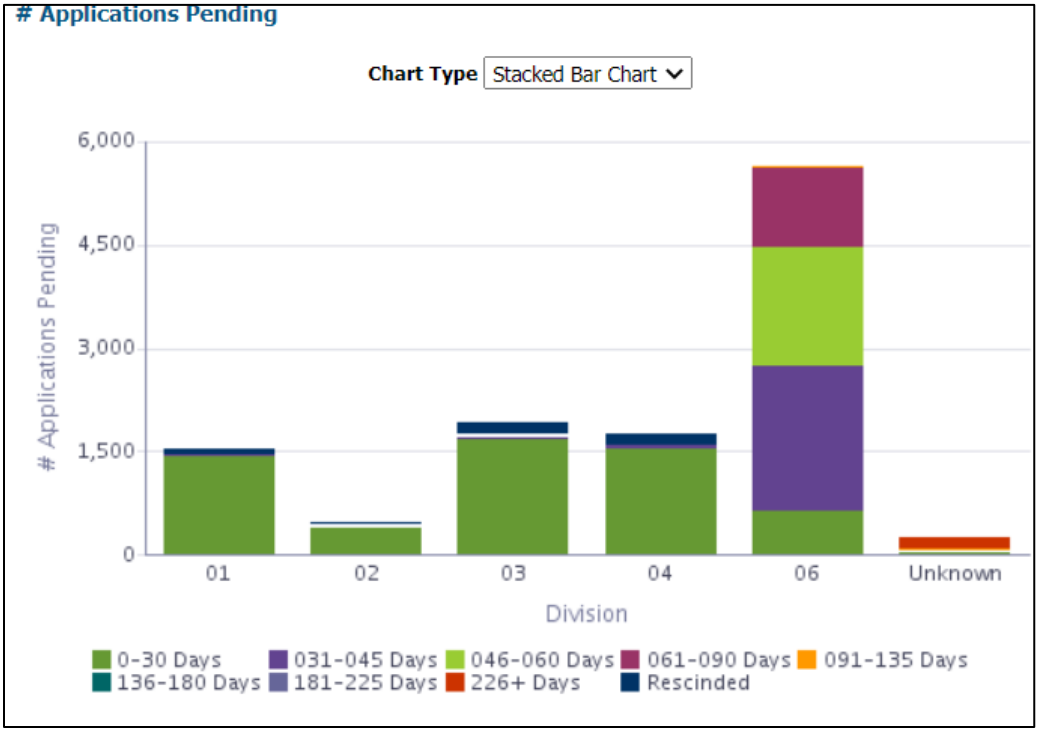
QLIK



<u>Differences between QLIK and OBIEE</u>

- In QLIK, the Stacked Bar chart colors are different and match the legend.

OBIEE



Performance Measures

Performance Measures Dashboard

Note: The DPSS Division / Office View dashboard will not be re-platformed in QLIK and will not be available on the landing page upon Hard Launch. This is due to the page no longer being needed now that 40 counties are on CalSAWS. QLIK provides the ability to filter by office and the link page was only for LA county offices.

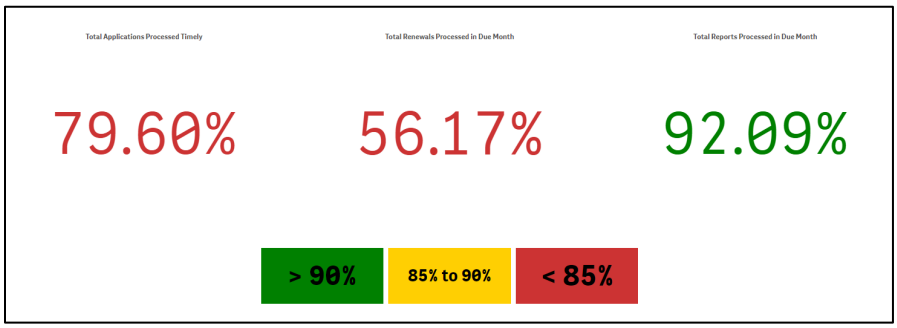
The Performance Measures Dashboard has been redesigned in QLIK to display the tables in charts along side each other so that the data can be viewed together. Thus, there will not be a pure 1 to 1 formatting match compared to OBIEE.

A key difference on the Performance Measures dashboard is that the user is able to view the results by Program, Division, Office or Unit all on the main page without having to drill down to different pages to view the information. This can be done by using the buttons above the tables on the left side of the screen.

KPI Indicators

These numbers display the KPI Indicators in percentages for Total Applications Processed Timely, Total Renewals Processed in Due Month, and Total Reports Processed in Due Month.

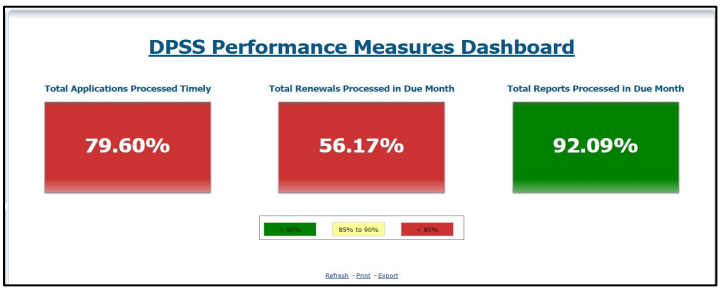
QLIK



<u>Differences between QLIK and OBIEE</u>

- In QLIK, the ability to have a full colored box is not possible, but we have updated the color of the number to correspond to the range the metric falls into.

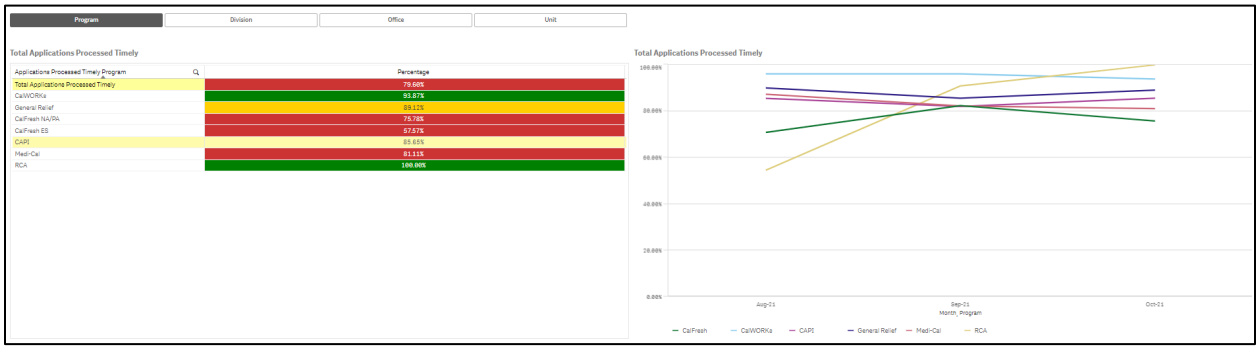
OBIEE



Total Application Process Timely (Table and Line Chart)

This section displays the percent of applications processed timely by program for the selected month.

QLIK

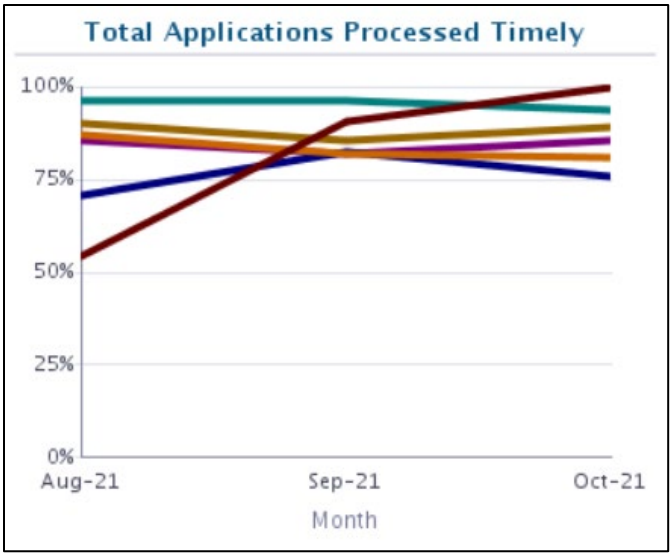


<u>Differences between QLIK and OBIEE</u>

- In QLIK, the tables are the same except that in QLIK, the headers of “Renewal Processed Program” and “Percentage” will be displayed but were not present in OBIEE. This is how QLIK creates the table as a header column is required.
- In QLIK, the line chart will display directly to the right of the table. This is by design in order to easily correlate the table to the chart. In OBIEE, the tables were aligned vertically and the charts were aligned horizontally which made it difficult to tell which table went to which chart.
- In QLIK, the month values will display on their own and not be pushed all the way to the Y-axis, whereas in OBIEE, the line chart started directly on the Y-axis.
- In QLIK, the line chart will display the categories being used on the X-axis. Since there are 2 values part of the X-axis (Month and Program), both values will display. This is how QLIK handles the chart.

OBIEE

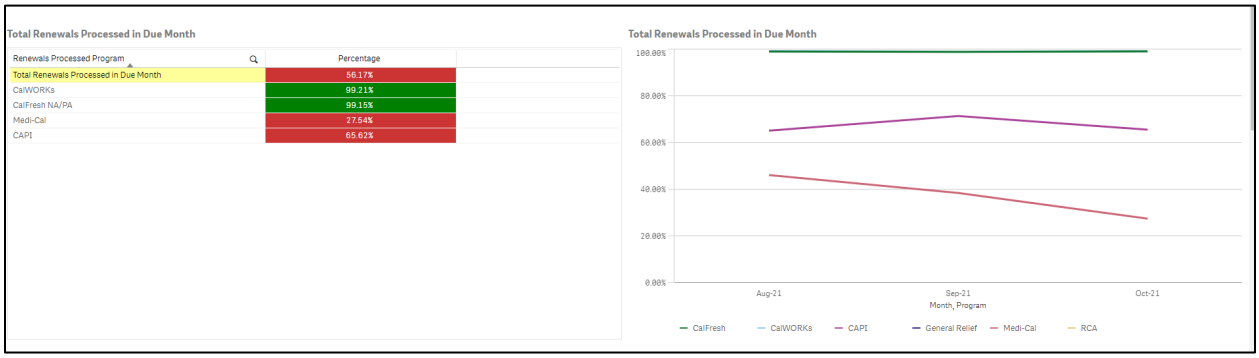
Total Applications Processed Timely	79.60%
CalWORKs	93.87%
General Relief	89.12%
CalFresh NA/PA	75.78%
CalFresh ES	57.57%
CAPI	85.65%
Medi-Cal	81.11%
RCA	100.00%


Total Applications Processed Timely
100%
75%
50%
25%
0%
Aug-21
Sep-21
Oct-21
Month

Total Renewals Processed in Due Month (Table and Line Chart)

This section displays the percent of renewals processed by program for the selected month.

QLIK

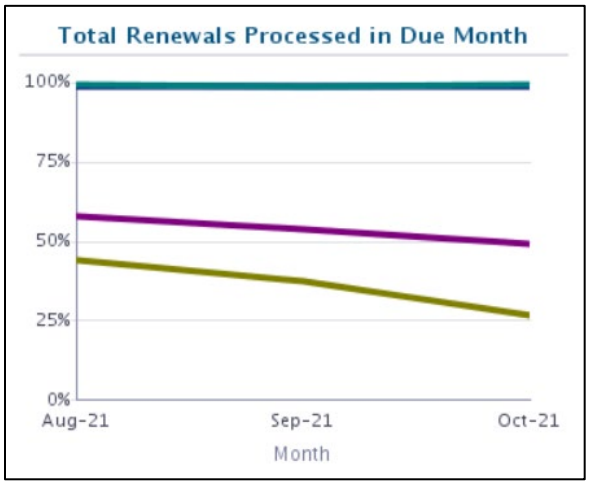


<u>Differences between QLIK and OBIEE</u>

- In QLIK, the tables are the same except that in QLIK, the headers of “Renewal Processed Program” and “Percentage” will be displayed but were not present in OBIEE. This is how QLIK creates the table as a header column is required.
- In QLIK, the line chart will display directly to the right of the table. This is by design in order to easily correlate the table to the chart. In OBIEE, the tables were aligned vertically and the charts were aligned horizontally which made it difficult to tell which table went to which chart.
- In QLIK, the month values will display on their own and not be pushed all the way to the Y-axis, whereas in OBIEE, the line chart started directly on the Y-axis.
- In QLIK, the line chart will display the categories being used on the X-axis. Since there are 2 values part of the X-axis (Month and Program), both values will display. This is how QLIK handles the chart.

OBIEE

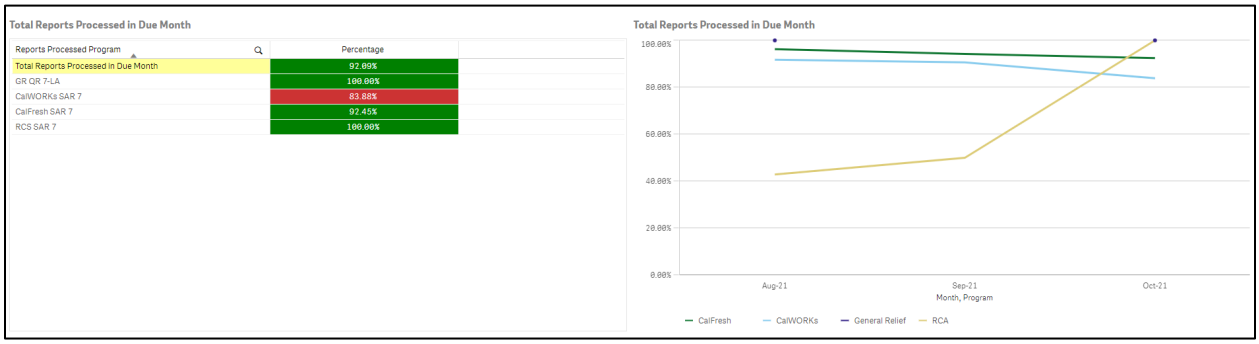
Total Renewals Processed in Due Month	56.17%
CalWORKs	99.21%
CalFresh NA/PA	99.15%
Medi-Cal	27.54%
CAPI	65.62%



Total Reports Process Timely (Table and Line Chart)

This section displays the percent of reports processed timely by program for the selected month.

QLIK



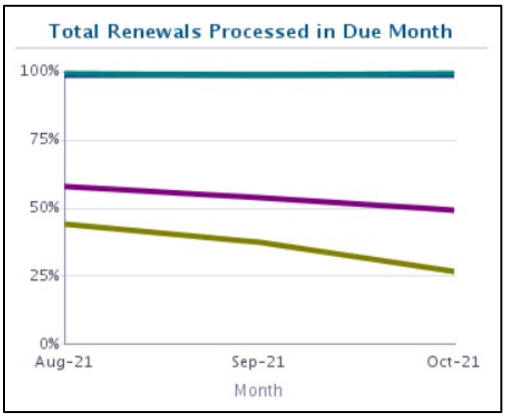
<u>Differences between QLIK and OBIEE</u>

- In QLIK, the tables are the same except that in QLIK, the headers of “Renewal Processed Program” and “Percentage” will be displayed but were not present in OBIEE. This is how QLIK creates the table as a header column is required.
- In QLIK, the line chart will display directly to the right of the table. This is by design in order to easily correlate the table to the chart. In OBIEE, the tables were aligned vertically and the charts were aligned horizontally which made it difficult to tell which table went to which chart.
- In QLIK, the month values will display on their own and not be pushed all the way to the Y-axis, whereas in OBIEE, the line chart started directly on the Y-axis.

- In QLIK, the line chart will display the categories being used on the X-axis. Since there are 2 values part of the X-axis (Month and Program), both values will display. This is how QLIK handles the chart.

OBIEE

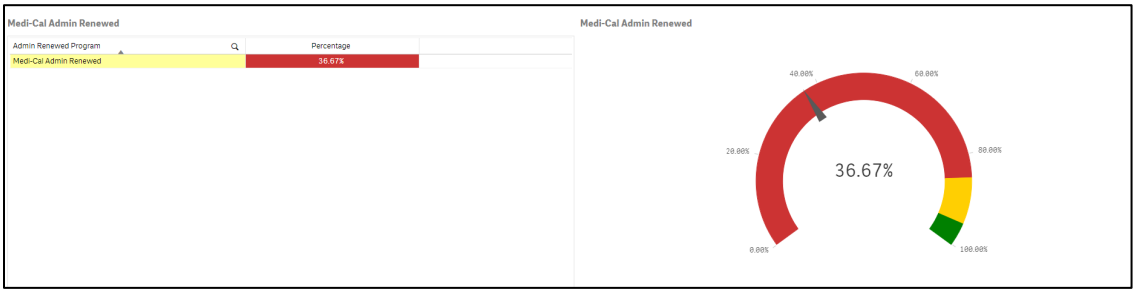
Total Renewals Processed in Due Month	56.17%
CalWORKs	99.21%
CalFresh NA/PA	99.15%
Medi-Cal	27.54%
CAPI	65.62%



Medi-Cal Admin Renewed (Table and Gauge Chart)

The Medi-Cal Admin Renewed table and gauge chart display the same metric but in a different format. The metric displayed is the Medi-Cal Admin applications that have been renewed for the due month.

QLIK



<u>Differences between QLIK and OBIEE</u>

- In QLIK, the Gauge chart is new and did not display in OBIEE.
- In QLIK, the Gauge chart was put next to the table in order to allow for easier viewing of the related charts.

OBIEE

Medi-Cal Admin Renewed	36.67%

Program Specific Data

This section provides detailed information for each program based on the program select. The charts will not display data until a program is selected from the dropdown, but text on the screen will inform the user that a selection needs to be made. The tables correspond to the charts above regarding Applications, Renewals and Reports.

QLIK

Program : CalFresh

Total Applications Processed Timely

Application Proc...	NACF/PACF			Month	
	NA/CF			PA/CF	
	Aug-21	Sep-21	Oct-21	Aug-21	Sep-21
Applications Received	24,587	19,996	0	89,112	103,853
Application Pending(To Date)	1,466	1,803	1,564	81,864	104,017
Pending 31+ Days	371	455	519	18,929	20,143
Total Application Available	26,053	21,799	1,564	170,976	207,870
Processed	44,122	32,320	41,458	79,182	71,206
Processed 31+ Days	11,671	6,235	10,150	16,268	10,847
% Processed 31+ Days	26.45%	19.29%	24.48%	20.55%	15.23%
Approved	43,467	31,799	40,922	25,579	24,387
Non-Approvals(Denials)	0	0	0	0	0
Application Processed for Expedited Services	13,033	11,019	16,935	1,400	1,227
Processed 4+ Days	7,025	4,887	6,806	1,010	835
% ES Processed 4+ Days	53.90%	44.35%	40.19%	72.14%	68.05%
Denied (Not Entitled) for ES	9	6	18	119	118

Total Renewals Processed in Due Month

Renewal Processed	Month		
	Aug-21	Sep-21	Oct-21
Total Due	193,697	221,053	216,301
Received	85,292	94,816	96,472
Processed	7,904	10,146	13,844
a.Continued Eligibility	45,736	45,907	40,348
b.Manual Terminations	0	0	0
% Processed	62.89%	59.12%	56.17%
Batch Terminations	137	127	144
Delinquent	85,868	102,962	95,971
Rescissions (Not a subset of due)	20,934	18,353	24,543

Total Reports Processed in Due Month

Reports Pr...	Month		
	Aug-21	Sep-21	Oct-21
Total Due	68,973	67,142	46,748
Received	46,518	44,877	29,073
Processed	44,638	42,188	26,773
% Of The Processed	95.96%	94.01%	92.09%
Continue Eligibility	9,307	28,314	17,754
Terminations	35,331	13,874	9,019
Rescissions	1,602	1,637	938

<u>Differences between QLIK and OBIEE</u>

- In QLIK, the "Total Applications Available" row will display a sum of the "Applications Received" and "Applications Pending (To Date) field. In OBIEE, the calculation was incorrect, and we have now updated the calculation to be correct in QLIK.
- In QLIK, the "% ES Processed 4+ Days" field will display percentage with 2 decimal places. In OBIEE, the % was rounded up or down to the nearest number. This was done in QLIK to maintain consistency with other percentage fields as all other percentage fields display 2 decimal places.
- In QLIK, the table names do not change to the selected program name, whereas in OBIEE, the table names depend on what program is selected.

OBIEE

CalFresh Applications

	NA/CF			PA/CF		
	Aug-21	Sep-21	Oct-21	Aug-21	Sep-21	Oct-21
Applications Received	24,587	19,996		42,742	54,320	
Applications Pending (To Date)	1,466	1,803	1,564	34,543	50,642	64,009
Pending 31+ Days	371	455	519	2,696	4,444	23,162
Total Applications Available	26,053	21,799		77,285	104,962	
Processed	44,122	32,320	41,458	34,887	25,804	23,318
Processed 31+ Days	11,671	6,235	10,150	11,391	3,974	5,541
% Processed 31+ Days	26.45%	19.29%	24.48%	32.65%	15.40%	23.76%
Approved	43,467	31,799	40,922	2,070	1,944	2,505
Non-Approvals (Denials)	655	521	536	32,817	23,860	20,813
Applications Processed for Expedited Services	13,033	11,019	16,935	1,400	1,227	1,774
Processed 4+ Days	7,025	4,887	6,806	1,010	835	1,132
% ES Processed 4+ Days	54%	44%	40%	72%	68%	64%
Denied (Not Entitled) for ES	9	6	18	119	118	164

Program Code is equal to / is in **FS**
and "Prompt Month"."Calendar Month Start Date" >= TIMESTAMPADD(SQL_TSI_MONTH,-2,EVALUATE('TO_DATE(%1,%2)' AS DATE,'Oct-21','Mon-YY'))
and "Prompt Month"."Calendar Month Start Date" <= EVALUATE('TO_DATE(%1,%2)' AS DATE,'Oct-21','Mon-YY')

Return - Refresh - Print - Export - Create Bookmark Link

Caseload Characteristics Dashboards

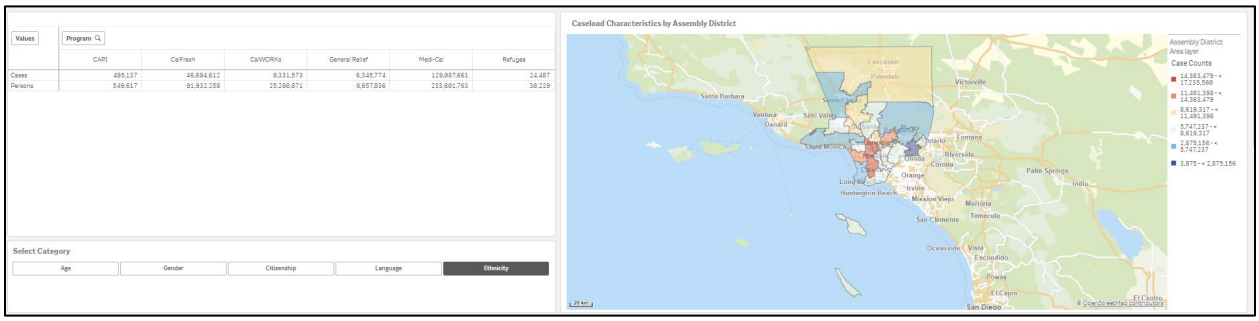
Overall Differences

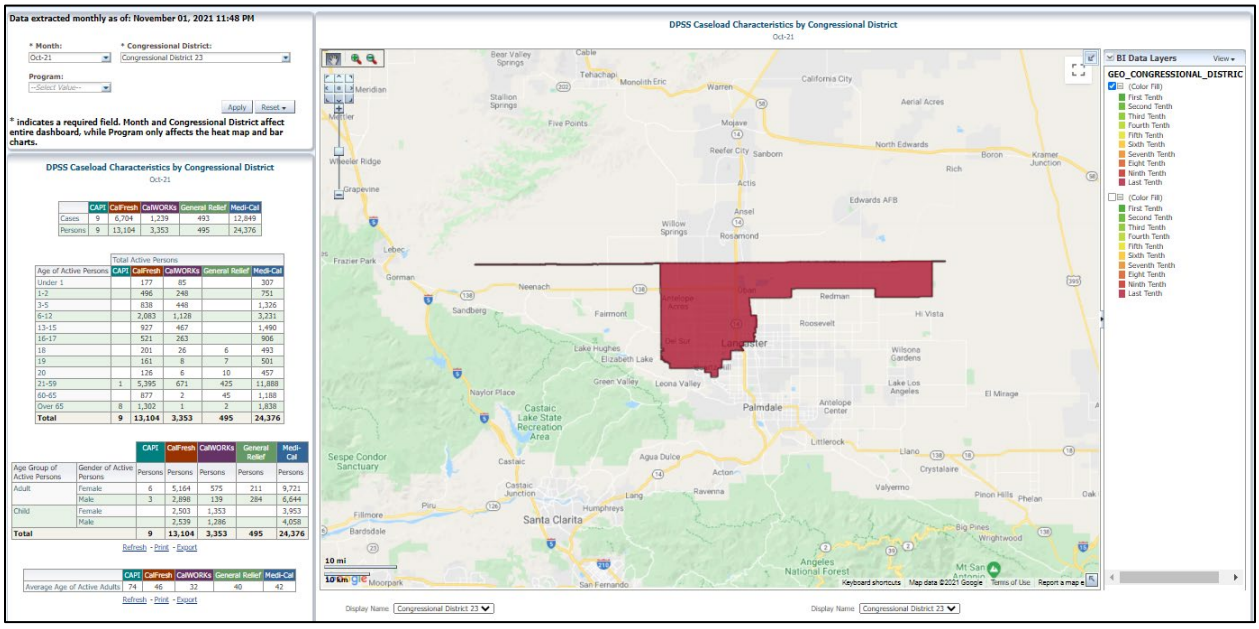
<u>Layout</u>

The layout for the Caseload Characteristics Dashboards will be different in QLIK compared to OBIEE. The information below will highlight the key differences between QLIK and OBIEE.

First, the button links to the other Caseload Characteristic dashboards will display at the top of the page. The active page the user is on will highlight in blue while the other buttons will highlight in white. This option was not available in OBIEE.

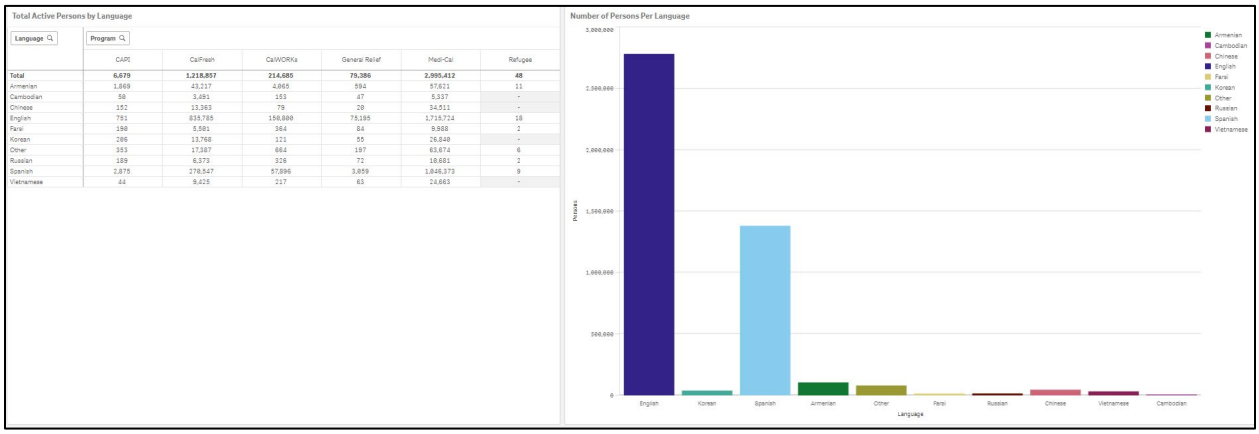
Second, in QLIK, the Cases and Persons table by program will display next to the Map. The table and map will update with data specific to which dashboard is being viewed. In OBIEE, the general layout was the same, but all the data tables were on the left in a vertical row.

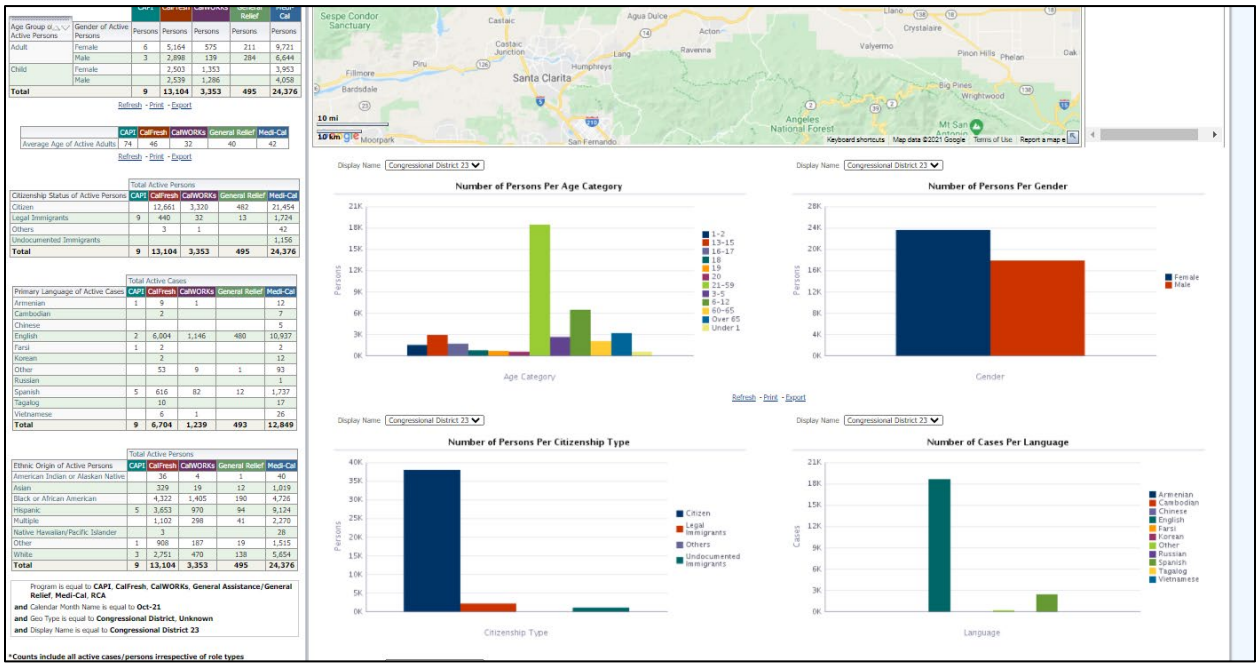




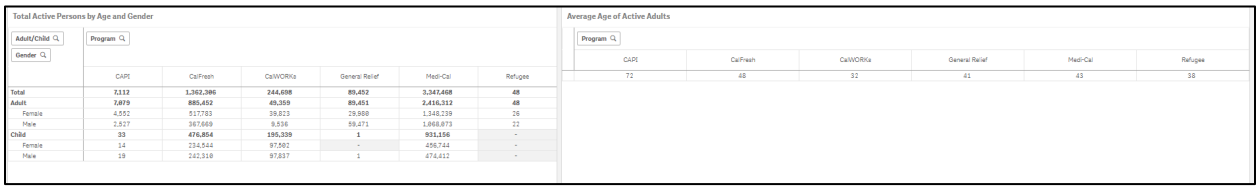
Third, in QLIK, the different data tables based on Age, Active Persons, Citizenship, Language and Ethnicity will all be housed in one table. The “Select Category” buttons above the table will allow the

user to navigate the view between each type of data. In addition, a bar chart will display to the right of the table that will graphically represent the data in the table. In OBIEE, all the tables were displayed vertically on the left side of the screen and the charts were all grouped on the right side. The change in QLIK was done so a user can easily see the data and visual representation next to each other.





Fourth, in QLIK the “Total Active Persons by Age and Gender” table and “Average Age of Active Adults” table will display at the bottom of the screen. In OBIEE, they were originally on the left side of the screen.



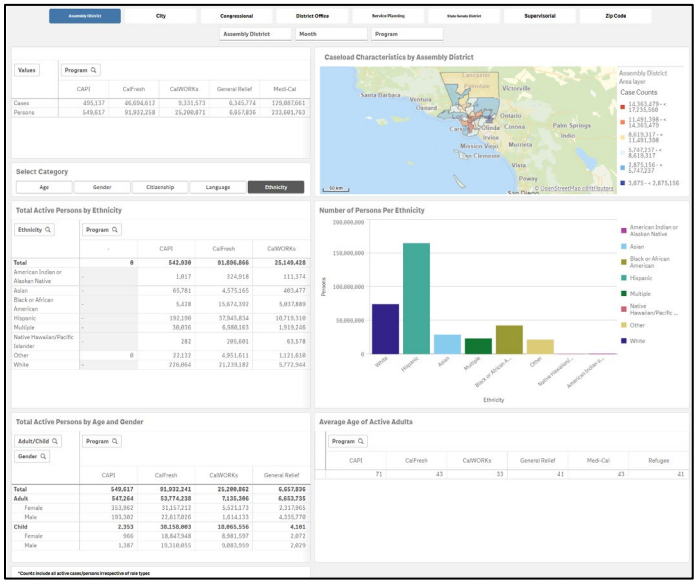
Fifth, the other major change is the Map. The Map will update based on the dashboard page selected. The legend for the Map will display information on number of cases in each area. The legend of “First Tenth, Second Tenth” will not be used. In addition, the map can be zoomed in using the scroll button on the mouse.

Caseload Characteristics by Age and Gender

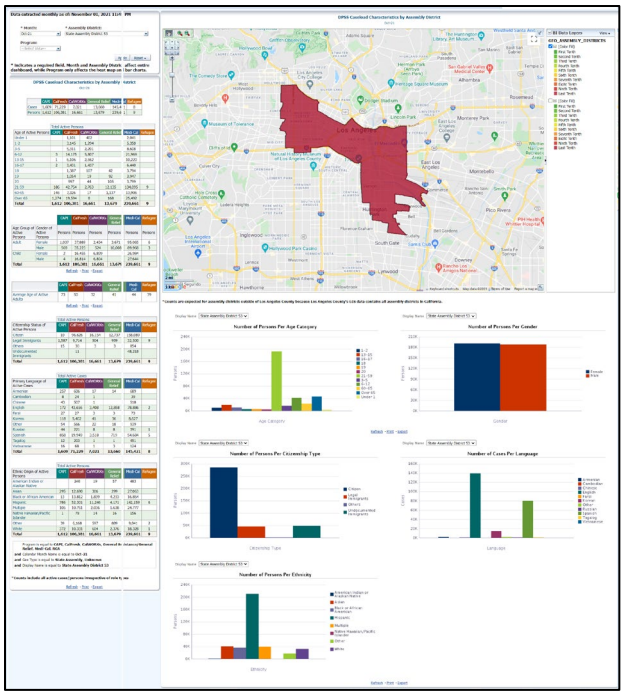
Note: The Caseload Characteristics by Age and Gender link will not be available on the landing page upon Go-live as all the information in the dashboard is housed in the other dashboards.

Caseload Characteristics by Assembly District

QLIK



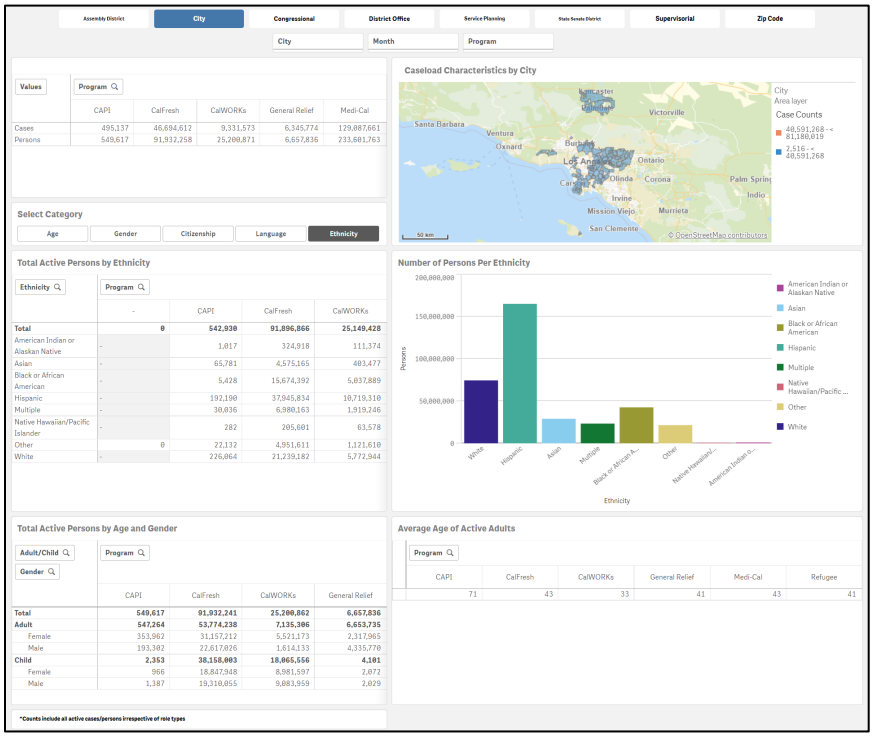
OBIEE



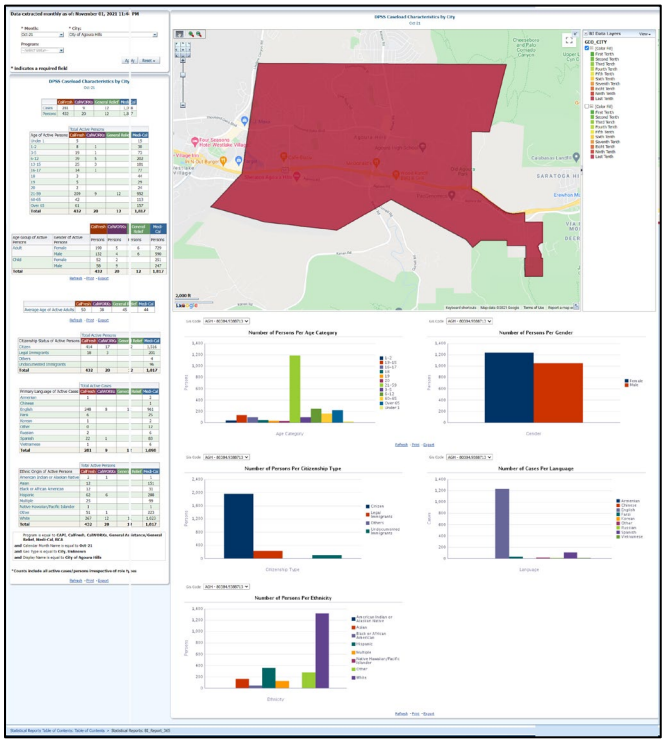
Caseload Characteristics by City

This dashboard page is available for LA County only.

QLIK

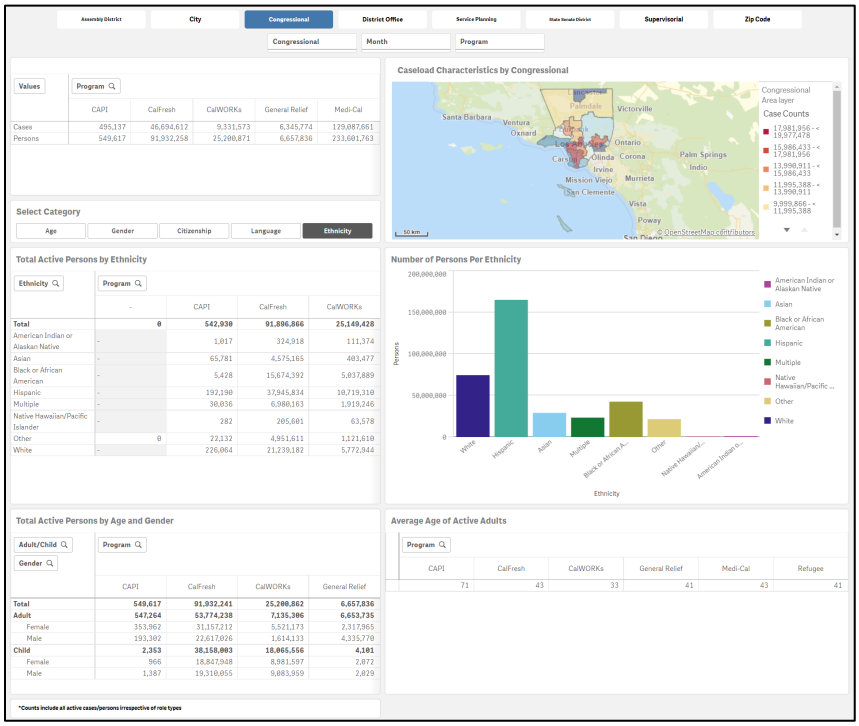


OBIEE

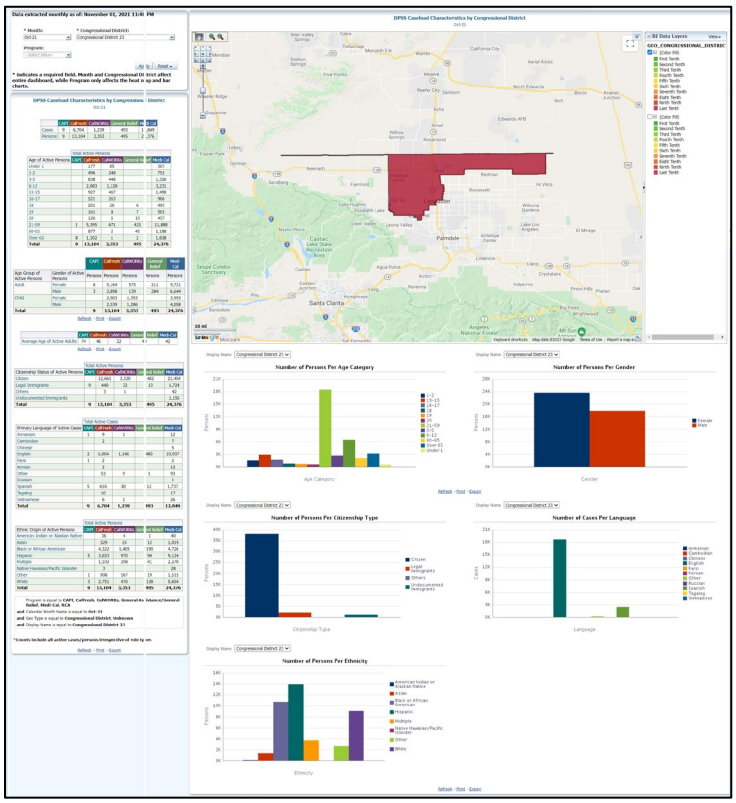


Caseload Characteristics by Congressional District

QLIK

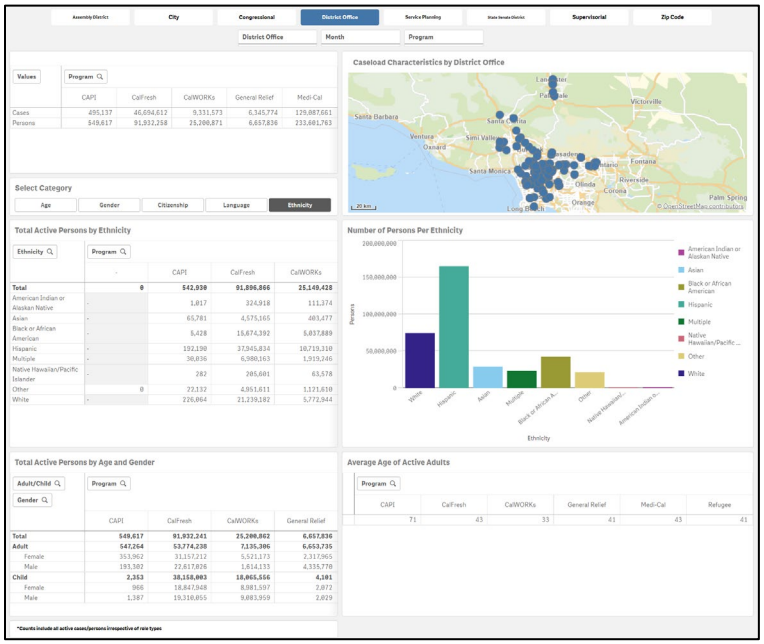


OBIEE

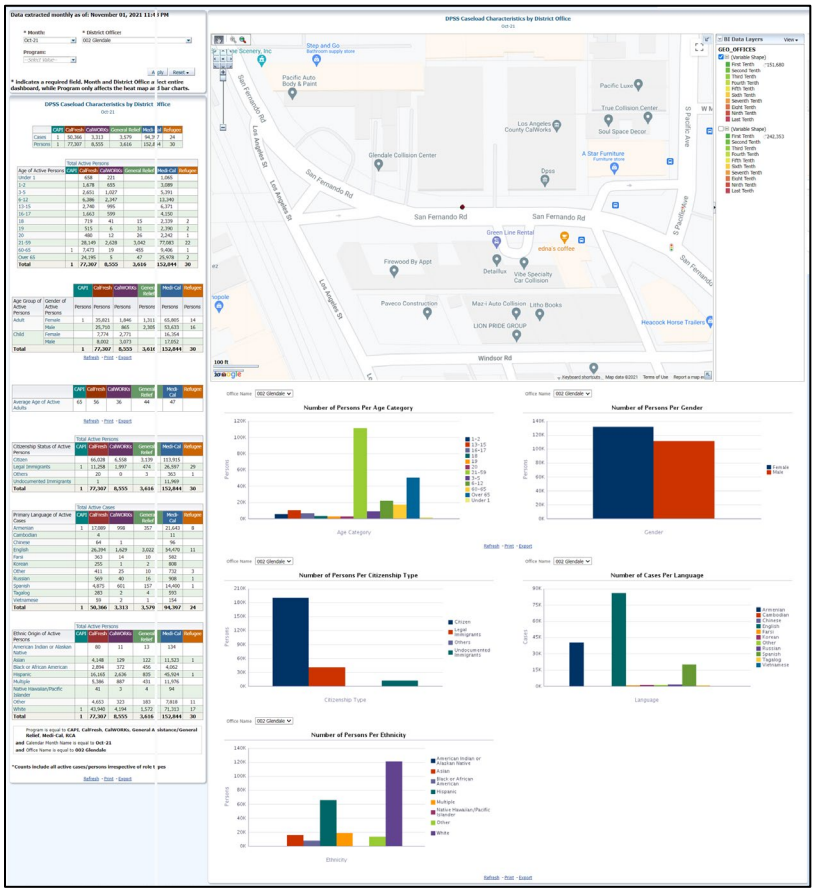


Caseload Characteristics by District Office

QLIK



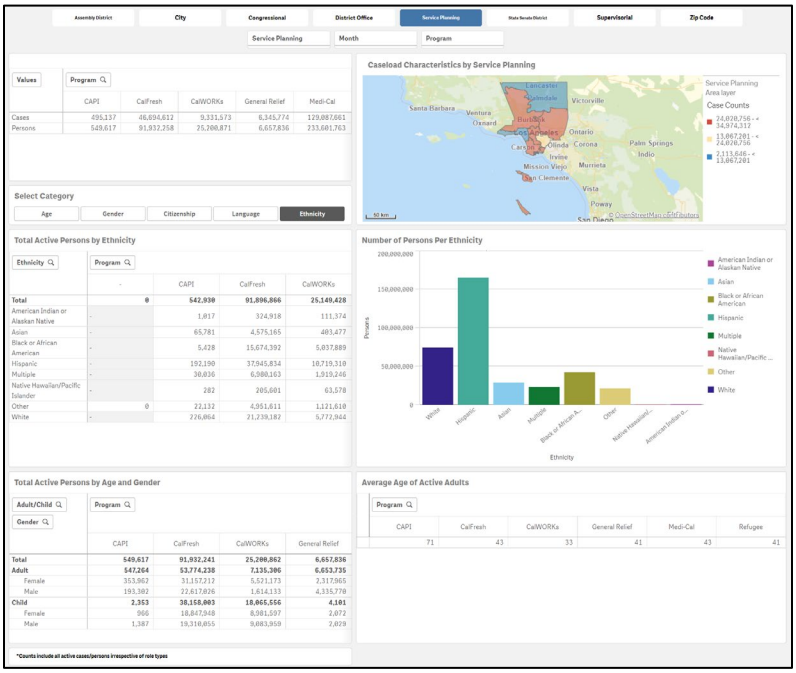
OBIEE



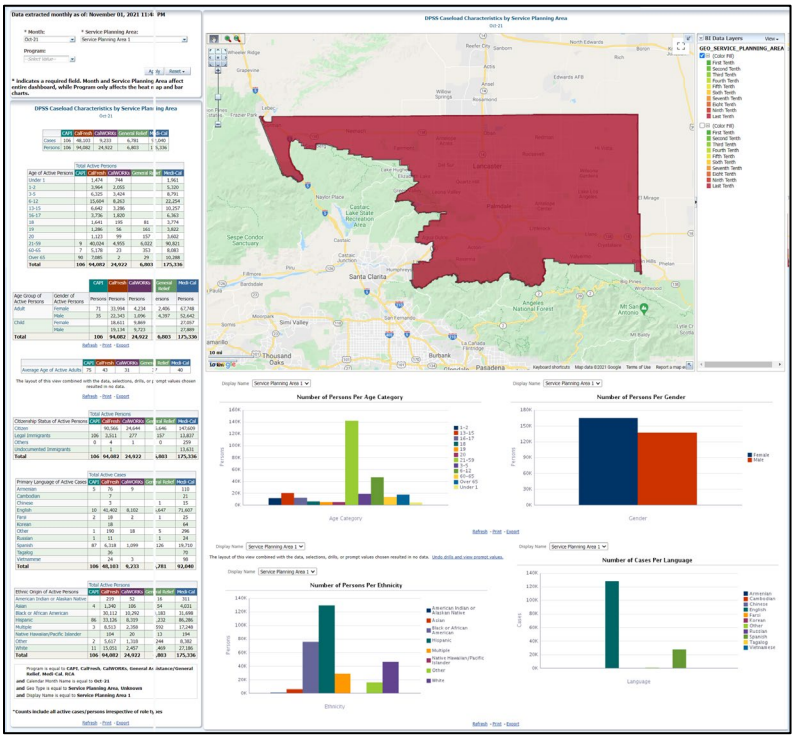
Caseload Characteristics by Service Planning Area

This dashboard page is available for LA County only.

QLIK

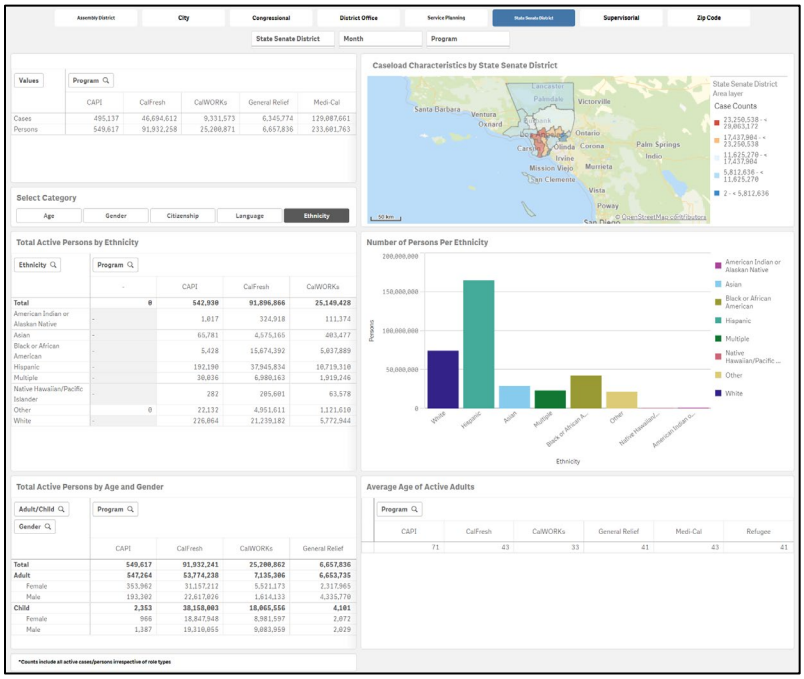


OBIEE

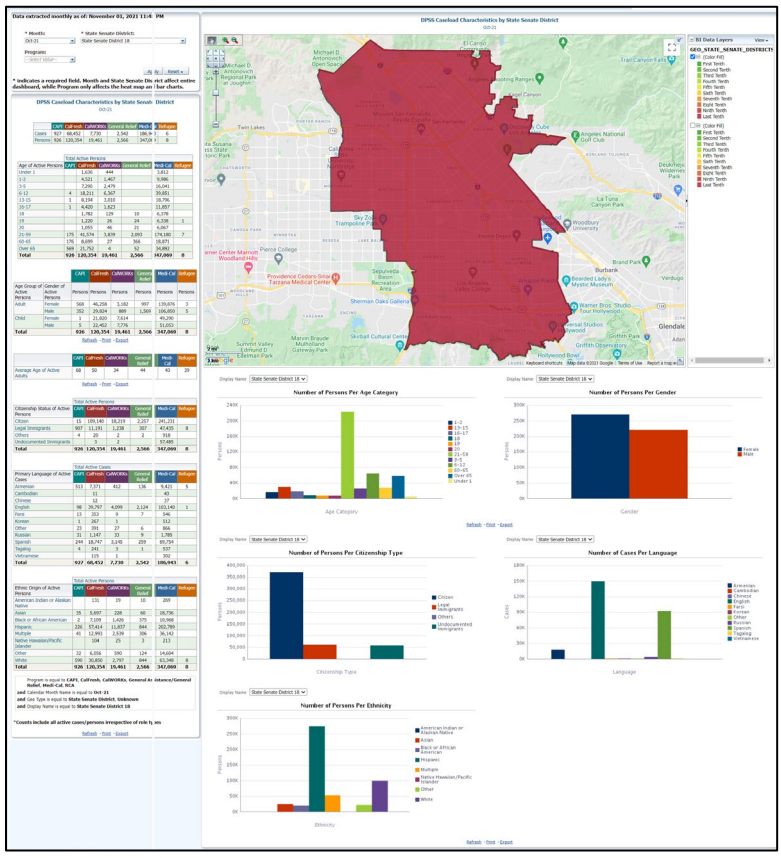


Caseload Characteristics by State Senate District

QLIK



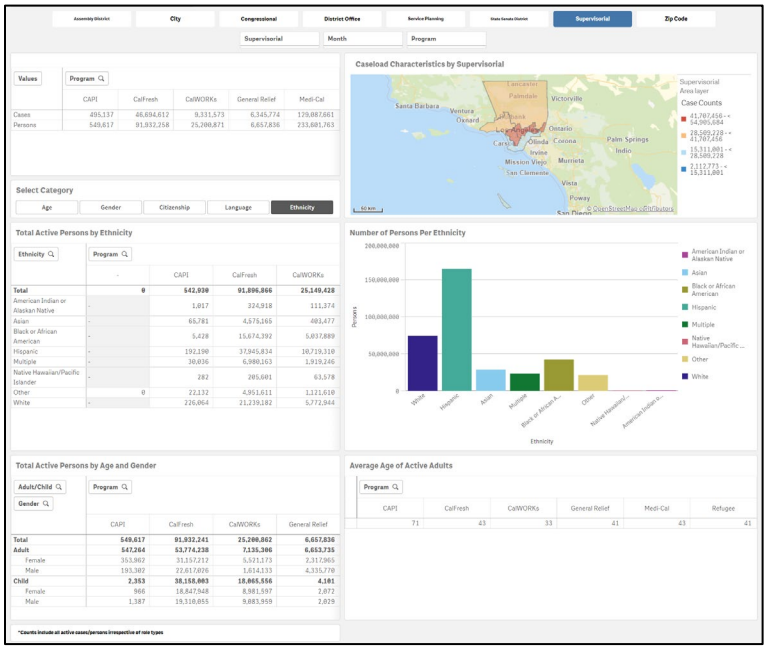
OBIEE



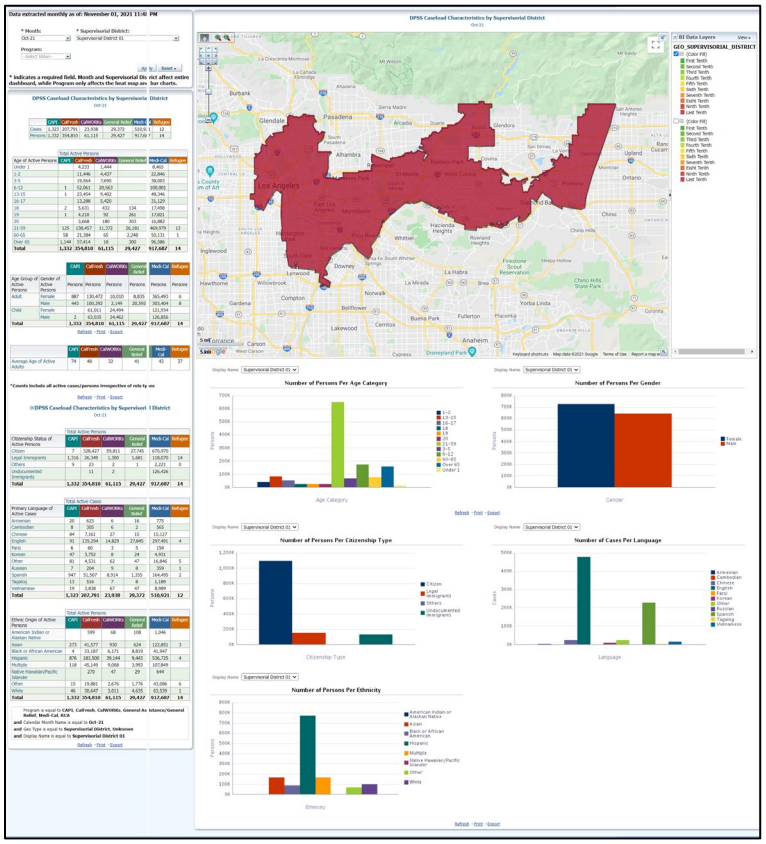
Caseload Characteristics by Supervisorial District

This dashboard page is available for LA County only.

QLIK

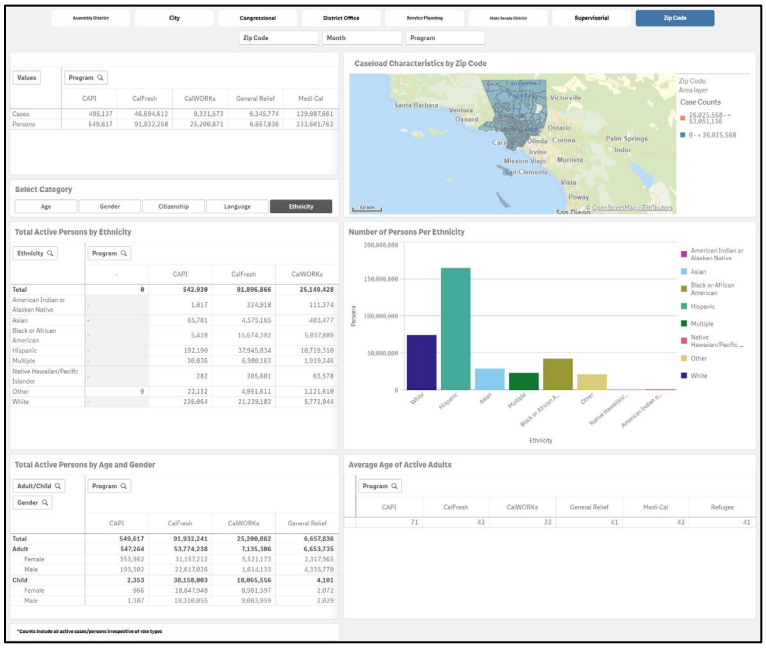


OBIEE

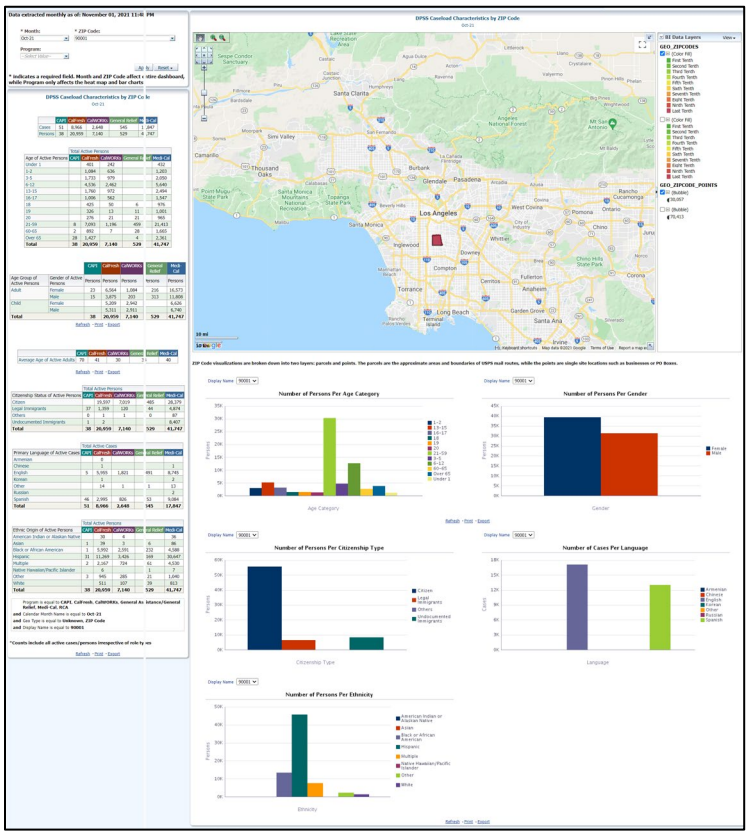


Caseload Characteristics by Zip Code

QLIK



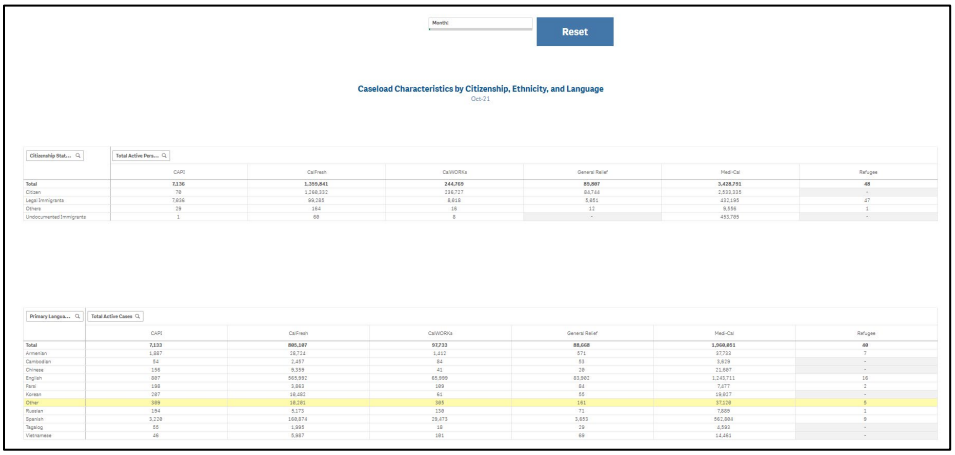
OBIEE



Caseload Characteristics by Citizenship, Ethnicity, and Language

This dashboard displays 3 tables that show program information for Citizenship, Ethnicity and Language.

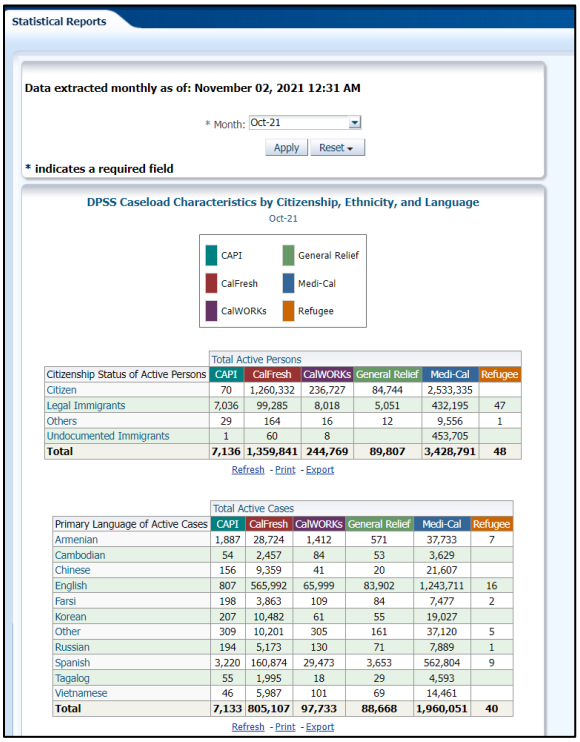
QLIK



<u>Differences between QLIK and OBIEE</u>

- In QLIK, the user has the ability to select more than one month using the "Month" filter.
- In QLIK, the column headers are not color coded.
- In QLIK, the column values are aligned to the center.
- In QLIK, there is no legend because. the headers are not color coded and a legend is not needed.

OBIEE



	Total Active Persons					
Citizenship Status of Active Persons	CAPI	CalFresh	CalWORKs	General Relief	Medi-Cal	Refugee
Citizen	70	1,260,332	236,727	84,744	2,533,335	
Legal Immigrants	7,036	99,285	8,018	5,051	432,195	47
Others	29	164	16	12	9,556	1
Undocumented Immigrants	1	60	8		453,705	
Total	**7,136**	**1,359,841**	**244,769**	**89,807**	**3,428,791**	**48**

	Total Active Cases					
Primary Language of Active Cases	CAPI	CalFresh	CalWORKs	General Relief	Medi-Cal	Refugee
Armenian	1,887	28,724	1,412	571	37,733	7
Cambodian	54	2,457	84	53	3,629	
Chinese	156	9,359	41	20	21,607	
English	807	565,992	65,999	83,902	1,243,711	16
Farsi	198	3,863	109	84	7,477	2
Korean	207	10,482	61	55	19,027	
Other	309	10,201	305	161	37,120	5
Russian	194	5,173	130	71	7,889	1
Spanish	3,220	160,874	29,473	3,653	562,804	9
Tagalog	55	1,995	18	29	4,593	
Vietnamese	46	5,987	101	69	14,461	
Total	**7,133**	**805,107**	**97,733**	**88,668**	**1,960,051**	**40**

Release J specific Release Notes

Release J Summary

Soft Launch Date 01/27/2022
***Hard Launch Date* 04/28/2022**
**On-Request Reports can be found in the following document: "On-Request Reports Replatform Release Summaries"*

Scheduled Reports

Administration:

- DCFS MEDS Alerts Summary Report
- DCFS MEDS Worker Journal Detail Report
- MEDS Administrative Program and Office Report
- MEDS Critical and ZZZ Alerts Report

Case Activity:

- GR Sanctions Report
- Intake Statistics - Applications Report
- Kin-GAP Redetermination Report
- Medi-Cal Renewals Listing Report
- Medi-Cal Rescissions Report
- Mental Health and Substance Use Disorder Participation Report
- Non Assistance CalFresh Outreach Application Status Report
- Potential Cal-Learn Eligible Report
- Potential Child Care Stage 1 to Stage 2 Case Transfers Report
- PRUCOL Case Tracking Report
- Redetermination - Final Exception Report
- SSI Approval Denial Report
- SSI Caseload Counts Report
- SSI-SSA Case Activity Monthly Report
- Transitional CalFresh Report

Employment Services:

- GROW Caseload Report
- GROW Job Placement Report
- GROW Participation Report
- Monthly DVS MHS CLA Report
- Stage 1 Child Care Authorizations
- Stage 1 Child Care Payments Report
- Supportive Services Issuances Report

Fiscal:

- Daily Collection Disposition Report
- Daily EBT Reactivates and Card Replacements Report
- Daily EVOC EVSVS Report
- Daily Excess Recoupment Report
- Daily Journal Voucher Warrant Report
- Daily Payroll Certification Report
- Daily Voucher Activity Report
- DCFS Overpayment Collection Monthly Report
- GR Lodging Paid Report Accrual Month
- Homeless Assistance Program Issuances Report
- IAR Balance Report
- Journal Voucher Writer Daily Details Report
- Month End Authorization Report
- Month-End CalFresh EBT Cancellations and Expungements Report
- Month-End EBT Repayments Report
- Month-End JVW Cancellations and Expungements Report
- Monthly Collection Disposition Report
- Monthly Duplicate Payment Report
- Monthly Journal Voucher Warrant Report
- Monthly Payroll Certification Report
- Non LRS SWR Payments Report
- Non-SWR Payments Report
- Payment Request Report
- Payroll Customer and Vendor Warrant Cancellations and Outlaws Report
- Payroll Customer EBT Cancellations and Expungements Report
- SSI-SSP Activity Monthly Report

- Supplemental Homeless Assistance Issuances Report
- TTC Mass Upload Collections Monthly Report
- TTC Mass Upload Collections Weekly Report
- Unclaimed Funds Report
- Unmatched eCAPS Cancellations Report
- Unposted Receipts Daily Activity Report
- Unposted Receipts Monthly Activity Report
- Unrecorded EBT Payment Report
- Vendor Payroll Warrant Register Daily Report
- Vendor Payroll Warrant Register Monthly Report

Resource Data Bank:

- Monthly Duplicate Vendor Report

Special Units:

- WFPI Child Care Referrals By Agency Monthly Report
- WFPI Convictions and IPV Sanctions Report
- WFPI Early Fraud Detection and Prevention - SFIS Matches Report
- WFPI Early Fraud Detection and Prevention Report
- WFPI Production Report

Below reports Title names are being updated per standardization effort:

Report Names before	Standardized Report names
GR Sanction Report	GR Sanctions Report
GROW Monthly DVS/MHS/CLA Report	Monthly DVS MHS CLA Report
IAR Balance Report	IAR Balance Report
Journal Voucher Writer Daily Report	Journal Voucher Writer Daily Details Report
SSI Approval/Denial Report	SSI Approval Denial Report
SSI/SSA Case Activity Monthly Report	SSI-SSA Case Activity Monthly Report
WFP&I Child Care Referrals By Agency Monthly Report	WFPI Child Care Referrals By Agency Monthly Report
WFP&I Early Fraud Detection & Prevention Monthly Report	WFPI Early Fraud Detection and Prevention Report
WFP&I Early Fraud Detection & Prevention SFIS Matches Monthly Report	WFPI Early Fraud Detection and Prevention - SFIS Matches Report
WFP&I Production Report	WFPI Production Report