

CaSAWS CalWIN
Implementation Support
Services (ISS) Weekly
Status Report

Reporting Period: June 13, 2022 to June 19, 2022

CalSAWS – CalWIN ISS Weekly Status Report

Weekly Status Report, June 22, 2022

Period: June 13, 2022 to June 19, 2022

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1.0 Project Management

1.1 Executive Summary

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
Business Process Reengineering (BPR)	<ul style="list-style-type: none">• To-Be BPR Draft Work Product (DWP) for Sonoma and San Francisco in review (Wave 5 and Wave 6).• Delivered Week 1 To-Be BPR Sessions for Sacramento and San Luis Obispo (SLO).• Continued to refine Process Simulation detailed scenario packets and data needs.• Delivered in-person configuration working sessions with Yolo and Placer from 06/13/22-06/16/22.
Organizational Change Management (OCM)	<ul style="list-style-type: none">• Work with W1 and W2 counties to increase survey responses and begin result summaries for Change Readiness Survey reports.• Continue preparing for the Child Welfare Services Q&A session (on 06/24/22).• Finalized content for the Joint Powers Authority (JPA) conference.• Documenting CDG education session approach, materials, and checklists.
Training	<ul style="list-style-type: none">• Train the Trainer (TTT) began Mon, 06/13/22, at the Rancho Cordova Project site for 22 ISS new trainers.• Wave 1 County (Placer and Yolo) Early Training and Train the Trainer participants were assigned curriculum and loaded into the Learning Management System (LMS). Many participants began their Web Based Training (WBT) this week.• Contra Costa has an Early Training classroom ILT starting on July 25. Participants were successfully assigned curriculum and loaded into the LMS.
Implementation	<ul style="list-style-type: none">• Go-Live Packet draft in progress – GLP structure and work plan to be completed by 06/24/22; GLP first draft to be completed by 07/01/22 for internal review.• Led Yolo site visit on 06/14/22 by creating the agenda, capturing notes from the meeting, discovering potential command center locations, and discussing county concerns w/ James McMahon.• Orange TOSS/IPOC – Led discussion on updates to the Work Plan and the different use perspectives between the Work Plan and the county readiness checklists.• Led meeting with Gainwell, Accenture and Consortium Subject Matter Experts (SMEs) on 06/16/22; addressed perceived gaps and finalized county communication approach. Gap resolved, dates aligned between teams and plan finalized.

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STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
	<ul style="list-style-type: none">• 35 of 39 County Prep Packet items completed in draft; met with Consortium, QA and Accenture SMEs and established a County Prep Phase education plan framework for counties, to include 3 Office Hour/QA sessions. Error! Bookmark not defined.

Table 1.1-1 – CalSAWS Executive Summary Agenda Topics

1.2 Highlights of the Reporting Period

- ▶ **Staff Onboarding** – Continued planning for and onboarding staff resources.
- ▶ **Information Coordination for CalWIN Counties** – Continued to collaborate with other teams to coordinate information for the CalWIN Counties.
- ▶ **County Work Plans**
 - Identified Wave 1 – Critical Path with the project teams. Developed summary report and started presenting during the week of 06/06/22 to Consortium Leadership.
 - Continued facilitating Work Plan Table Reads to review each Wave Project Plan for accuracy, updates, and to identify milestones, critical path, and cross-team dependencies.
- ▶ **Deliverables and Work Products** – Submitted the following:
 - FWP 02: To-Be Process Flows – Wave 5 (Sonoma) on 06/14/22.

1.3 Activities for the Next Reporting Period

- ▶ **Staff Onboarding** – Continue planning for and onboarding staff resources.
- ▶ **Information Coordination for CalWIN Counties** – Continue to collaborate with other teams to coordinate information for the CalWIN Counties.
- ▶ **County Work Plans**
 - Continue updating Waves 1, 2, and 3 County Work Plans for the Implementation Readiness Checklist.
 - Continue creating the initial Wave 4 Work Plan.
- ▶ **Deliverables and Work Products** – Submit the following:
 - DDEL 07.05: County Change Guide – Wave 2 (Tulare) on 06/24/22.
 - DDEL 07.04: County Change Guide – Wave 2 (Santa Clara) on 06/24/22.
 - DDEL 07.01: County Change Guide – Wave 1 (Contra Costa) on 06/24/22.
 - County Review 04.13: Business Process Reengineering Plan – Wave 5 (Alameda) on 06/24/22.
 - County Review 04.15: Business Process Reengineering Plan – Wave 5 (Sonoma) on 06/24/22.
 - County Review 04.14: Business Process Reengineering Plan – Wave 5 (Fresno) on 06/24/22.

2.0 Business Process Reengineering (BPR)

2.1 Highlights of the Reporting Period

- ▶ **To-Be BPR Sessions**

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- Completed Week 1 of To-Be BPR Sessions for Wave 6 (Sacramento and San Luis Obispo Counties) from 06/13/22 – 06/17/22. San Luis Obispo County sessions are conducted via hybrid remote/on-site delivery.
- Conducted General Assistance/General Relief (GA/GR) Q&A Session for Wave 6 (Sacramento and San Luis Obispo Counties) on 06/17/22.
- ▶ **BPR Closeout Sessions**
 - Created schedule for Wave 3 – Wave 6 BPR Closeout activities, to take place after completion of remaining To-Be BPR Sessions for Wave 6.
 - Scheduled pre-meets with Wave 3 (Orange, Ventura & Santa Barbara Counties).
- ▶ **Process Simulation** – Continued creation of detailed scenario packets for Process Simulation Scenarios and confirming needs for staged data and specific converted records to support execution.
- ▶ **Configuration** – Conducted on-site visits for Wave 1 (Yolo and Placer Counties) from 06/13/22 to 06/16/22 to confirm understanding of current Office/Unit/Position setup and to walk through core To-Be Business Processes to prepare for in-person Configuration Working Sessions the weeks of 6/20 (Yolo) and 6/27 (Placer).

	Session Start Date	Session End Date	First Review Start Date	First Review End Date	Start Final Review	County Sign-Off on Final To-Be Work Product		DWP BPR Plan Submit
Wave 1								
Contra Costa	06/21/21	07/30/21	08/04/21	09/02/21	09/02/21	09/10/21	09/27/21	09/27/21
Placer	06/21/21	07/30/21	08/04/21	08/20/21	08/30/21	09/07/21	09/27/21	09/27/21
Yolo	07/12/21	08/11/21	08/11/21	08/27/21	09/08/21	09/17/21	09/27/21	09/27/21
Wave 2								
Tulare	09/13/21	10/08/21	10/11/21	10/22/21	11/01/21	11/08/21	11/19/21	11/19/21
Santa Clara	09/13/21	10/08/21	10/11/21	10/22/21	11/01/21	11/08/21	11/19/21	11/19/21
Wave 3								
Santa Barbara	10/18/21	11/12/21	11/15/21	11/30/21	12/08/21	12/14/21	02/11/22	02/11/22
Orange	11/15/21	12/14/21	12/20/21	01/07/22	01/18/22	01/24/22	02/11/22	02/11/22
Ventura	11/15/21	12/14/21	12/20/21	01/07/22	01/18/22	01/24/22	02/11/22	02/11/22
Wave 4								
Solano	01/10/22	02/04/22	02/07/22	02/22/22	03/07/22	03/11/22	03/25/22	03/25/22
Santa Cruz	01/10/22	02/04/22	02/07/22	02/22/22	03/07/22	03/11/22	03/25/22	03/25/22
San Mateo	02/07/22	03/04/22	03/09/22	03/22/22	03/30/22	06/03/22	06/10/22	06/10/22
San Diego	02/14/22	03/11/22	03/16/22	03/30/22	04/06/22	04/11/22	04/18/22	04/18/22
Wave 5								
Alameda	04/11/22	05/06/22	05/09/22	05/20/22	06/06/22	06/23/22	07/08/22	07/08/22
Fresno	04/04/22	04/29/22	05/02/22	06/08/22	06/13/22	06/23/22	07/08/22	07/08/22
Sonoma	05/09/22	06/03/22	06/06/22	06/17/22	06/27/22	07/01/22	07/08/22	07/08/22
Wave 6								
San Francisco	05/09/22	06/03/22	06/06/22	06/17/22	06/29/22	07/01/22	08/12/22	08/12/22
Sacramento	06/13/22	07/08/22	07/11/22	07/22/22	08/01/22	08/05/22	08/12/22	08/12/22
San Luis Obispo	06/13/22	07/08/22	07/11/22	07/22/22	08/01/22	08/05/22	08/12/22	08/12/22

Figure 2.1-1 – To-Be Process Timetable by County (As of 06/17/22)

2.2 Activities for the Next Reporting Period

- ▶ **To-Be BPR Sessions** –
 - Complete Week 2 of To-Be BPR Sessions for Wave 6 (Sacramento and San Luis Obispo Counties) from 06/20/22 – 06/24/22. SLO County sessions are conducted via hybrid remote/on-site delivery.
- ▶ **BPR Closeout Sessions**
 - Conduct BPR Closeout pre-meets with Wave 3 (Orange & Santa Barbara Counties) on 6/20/22 and 6/22/22 respectively.
 - Prepare for BPR Closeout pre-meet with Ventura County (Wave 3) on 6/29/22.
- ▶ **Fiscal 101 Workshop** – Facilitate Fiscal 101 Workshop with Wave 6 (Sacramento & San Luis Obispo Counties) on 06/22/22.

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- ▶ **Process Simulation** – Continue creation of detailed scenario packets for Process Simulation Scenarios and confirming needs for staged data and specific converted records to support execution.
- ▶ **Configuration** – Deliver in-person Configuration Working Sessions with Yolo County from 6/20-6/24.

3.0 Organizational Change Management (OCM)

3.1 Highlights of the Reporting Period

- ▶ **Future Targeted Topic/Demo Sessions** – Continue to plan for upcoming Q&A sessions on demo topics requested by Counties. The first Q&A session would be for Child Welfare Services on June 21.
- ▶ **Wave 2 Change Discussion Guides** – Continue to support County reviewers in their review Draft Work Products (DWPs) for the Wave 2 Change Discussion Guides.
- ▶ **Wave 1 T-Minus 6 Surveys** – Monitor response rates for T-minus 6 surveys to Wave 1 counties on 06/06/22, due on 06/17/22.
- ▶ **Wave 2 T-Minus 9 Surveys** – Monitor response rates for T- minus 9 surveys to Wave 2 counties on 06/06/22, due on 06/17/22.
- ▶ **Infographics** – Distribute infographics for Waves 1 and 2: Imaging and eApplications on 06/20/22.

3.2 Activities for the Next Reporting Period

- ▶ **Targeted Topic/Demo Sessions** –Q&A session for Child Welfare Services on June 21. Conduct dry run of targeted topic on June 24. Finalized details for Tax Intercept Targeted Topic on June 28th
- ▶ **Wave 2 Change Discussion Guides** – Continue to support County reviewers in their review DWPs for the Wave 2 Change Discussion Guides; devise plan to revisit Santa Clara CDGs and conduct a walk-through with the County.
- ▶ **Wave 1 T-Minus 6 Surveys** – Summarize T-minus 6 surveys results reports for Wave 1 counties by 06/24/22.
- ▶ **Wave 2 T-Minus 9 Surveys** – P Summarize T-minus 6 surveys results for Wave 2 counties by 06/24/22.
- ▶ **Infographics** – Prepare July infographics for Waves 1 and 2: Authorizations and Resource Databank due July 28th
- ▶ **Change Discussion Guide Wave 1** – Finalize the content for the Wave 1 Change Discussion prep sessions and conduct walk through of sessions with Consortium. Finalize the schedules for CDG Education Sessions.
- ▶ **Change Network Champions (CNC)** – Conduct Change Network Champion meeting for Waves 1 and 2 on 06/28/2022.

4.0 Training

4.1 Highlights of the Reporting Period

- ▶ **Train the Trainer** – Classroom training started on Monday at the Rancho Cordova project site.
- ▶ **Classroom Planning and Scheduling** – Continued planning classroom and scheduling logistics for Counties in all waves.

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- ▶ **Classroom Site Prep for Wave 1** – Continued planning with the CalSAWS Tech team to prepare for classroom training.
- ▶ **LMS and Training Environment** – Continued preparation of the LMS for Wave 1 county training. WBT window opens for Yolo and Placer end user trainees on 06/27/22.

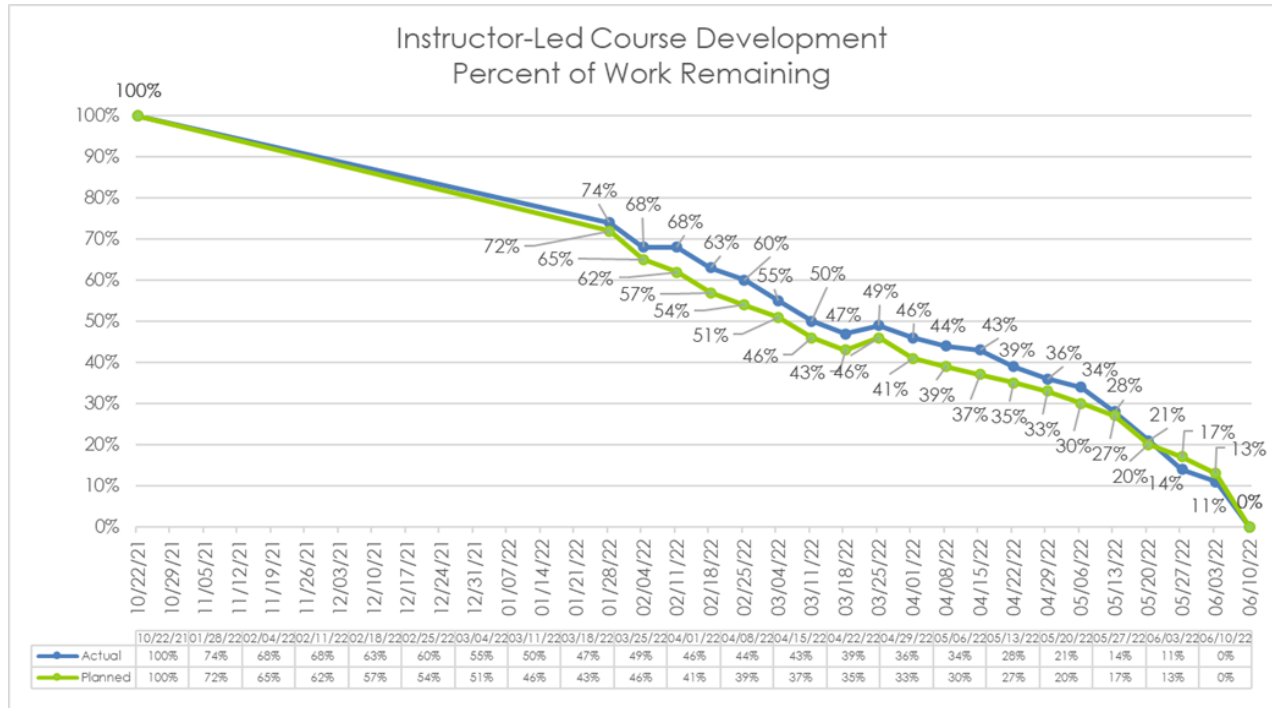


Figure 4.1-1 – Instructor-Led Training Development Progress

Wave	County	ILT Training Dates (Includes Early Training, Train the Trainer, End User Training)	Estimated Setup Date	Total # Classrooms Needed	# Classrooms to Lease (In progress)	Total # Workstations Required for Training	# Project-Provided Workstations Needed
2	Contra Costa	07/25/22 – 08/05/22 (Early Training Only)	07/14/22	1	0	25	0
1	Placer	07/18/22 – 10/28/22	07/07/22	3	0	75	0
1	Yolo	07/18/22 – 10/28/22	07/08/22	3	2	75	50
2	Contra Costa	11/28/22 – 02/24/23	11/15/22 – 11/16/22	7	9	175	0
2	Santa Clara	11/28/22 – 02/24/23	11/15/22 – 11/16/22	7	0	175	0
2	Tulare	11/28/22 – 02/24/23	11/17/22 – 11/18/22	6	0	150	36

Table 4.1-2 – Waves 1 and 2 Classroom Needs and Set-Up

4.2 Activities for the Next Reporting Period

- ▶ **Train the Trainer** – Continue Train the Trainer through 07/15/22.

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- ▶ **Classroom Planning and Scheduling** – Continue planning classroom and scheduling logistics for Counties in all waves.
- ▶ **Classroom Site Prep for Wave 1** – Continued planning with the CalSAWS Tech team to prepare for classroom training.
- ▶ **LMS and Training Environment** – Continue working with the Consortium Training Manager to plan for the LMS and Training Environment for training for the CalWIN Counties.

5.0 Implementation

5.1 Highlights of the Reporting Period

- ▶ **Conversion Defect Testing (CDT) Rejected Defect Review** – Completed CDT categorization. The current statuses of the 122 items are noted below:

Status	Next Steps	County
Awareness for Go-Live	Work In Progress to document initial draft in Go-live Packet ETA 07/01/22	66
Post-Go Live Case Review Guide	Work In Progress to document initial draft Go-live Packet ETA 07/30/22	5
County Prep	Included in County Prep Tasks. No Further Action Required.	3
Cancelled	No Further Action Required.	20
No Action Needed from CDT Group	No Further Action Required.	28

Table 5.1-1 – Status of CDT Items

- ▶ **County Prep Planning Activities** – Continued validating list of 39 items with cross-team members; prioritization and level of effort (LOE) included. Continued drafting County Prep Packet.
 - 32 configuration items – 27 of 32 documentation drafted; planned remaining by 06/30/22 (documentation pending because of ongoing configuration activities).
 - Five (5) office setup items – 5 of 5 documentation drafted.
 - Two (2) security items – 2 of 2 documentation drafted.
- ▶ **Yolo Site Visit** – Led Yolo site visit on 06/14/22 at Woodland and West Sacramento offices. Reviewed floor plans, conversed about logistics and concerns, and walked the floors to discover potential command center locations and to consider the support approach.
- ▶ **Orange TOSS/IPOC** – Led discussion on updates to the Work Plan and the different utilization perspectives between the Work Plan and the county readiness checklists.
- ▶ **Global IPOC** – Began developing agenda and materials for July Global IPOC. Conducted a meeting with Santa Barbara CalSAWS Project Manager, Lina Bickel, to discuss presenting SB staff engagement approaches for readiness preparation.
- ▶ **TOSS (Targeted Onsite Support) Touchpoint** – Led discussion on managing expectations regarding Work Plan updates as we baseline Waves 2, 3, and Contra Costa.
- ▶ **ICT (Inter County Transfer) Cutover Process** – Met with Gainwell, Accenture and Consortium SMEs on 06/16/22 to align and address the one identified gap. Resolved

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the perceived gap and finalized a plan for county communications, timing and content.

- ▶ **Go Live Packet** – GLP work plan and structure in development, to be completed by 06/24/22 for internal review. GLP draft to be completed for internal review by 07/01/22.
- ▶ **County Awareness Items Section for Go-Live Packet (GLP)** – Work in progress to document initial draft for County Awareness section of the GLP. The chart below represents the status of initial documentation for this section (Note: Awareness item Identification and documentation will continue through end of User Acceptance Testing (UAT)).

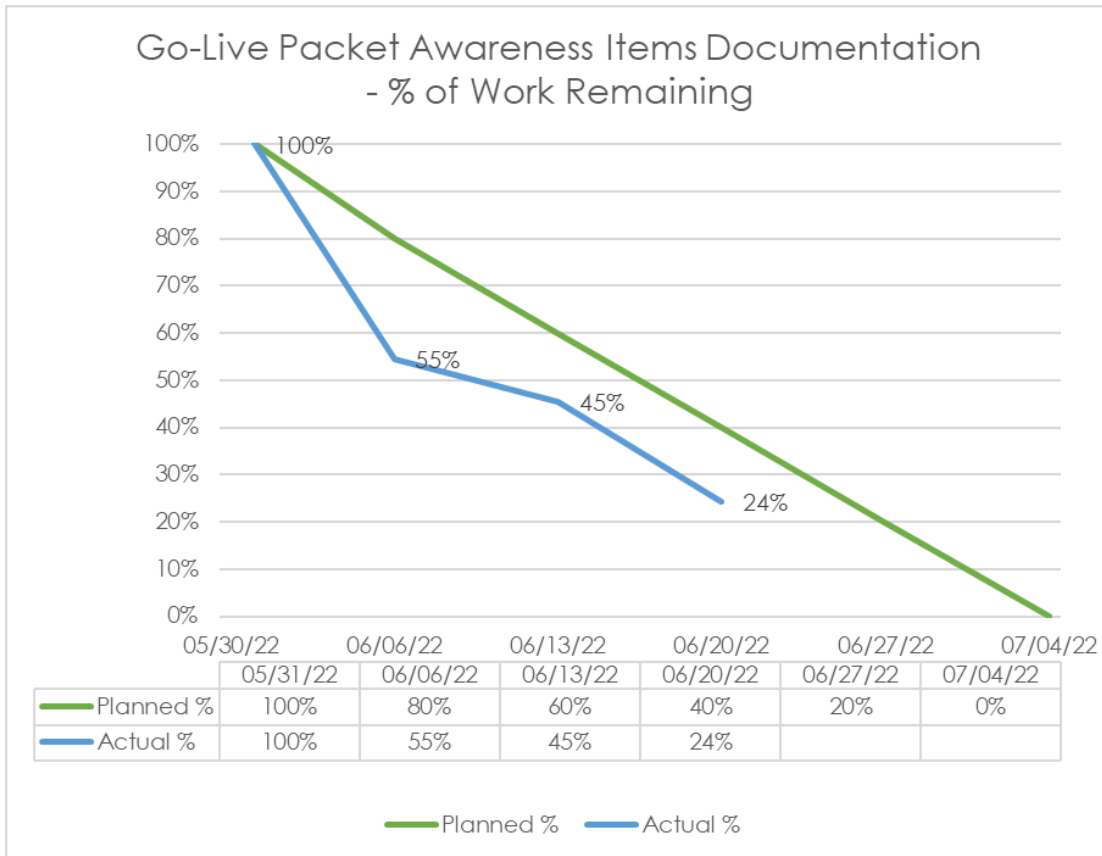


Figure 5.1-2 – Go-Live Packet Awareness Items Documentation Status

5.2 Activities for the Next Reporting Period

- ▶ **Placer Site Visit** – Provide oversight and implementation support during site visit to Placer County offices on 06/22/22.
- ▶ **CDT Workgroup Meetings** – Workgroup meeting frequency reduced to alternate weeks with conclusion of CDT phase and the exercise will continue through UAT phase to document Awareness Items.
- ▶ **Lead TOSS/IPOC Meetings** – Contra Costa will take place on 06/21/22.
- ▶ **County Awareness Items section for Go-live Packet** – Conduct meetings on 06/21/22 and 06/23/22 to continue development of awareness items section as part of Go-live Packet.
- ▶ **CalWIN Conversion and Change Management** – Conduct the CalWIN Conversion and Change Management meeting on 06/21/22. Topics will include status of Go-live

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packet documentation (Awareness items, Post Go-Live Case Review Guides (CRGs)), Review of staffing framework and walk-in items.

- ▶ **ICT Cutover** – Draft a CalSAWS Information Transmittal (CIT) to inform Counties and document the plan for providing actionable data for counties ICT efforts.
- ▶ **Global IPOC** – Finalize agenda and materials for July Global IPOC.
- ▶ **Go Live Packet** – Finalize structure and work plan by 06/24/22.
- ▶ **County Prep Phase** – Finalize packet draft and internal review.

6.0 Appendices

6.1 Appendix A – Deliverable Summary

		Complete		Coming Soon		
DEL ID	Deliverable Name	DDED	FDED	DDEL	FDEL	Final Approval
01	Work Plan – Initial	12/04/20	12/15/20	12/23/20	01/14/21	01/22/21
01.17	Work Plan Monthly Updates – May 2022	N/A	N/A	N/A	06/03/22	06/13/22
02	Monthly Status Report – Initial	12/04/20	12/18/20	01/05/21	01/12/21	05/13/22
02.17	Monthly Status Report – May 2022	N/A	N/A	N/A	06/03/22	06/13/22
03	Requirements Traceability Matrix Initial	12/22/20	01/07/21	02/01/21	02/16/21	02/23/21
04	Business Process Reengineering Plan – Wave 4	07/14/21	07/26/21	05/09/22	05/31/22	06/09/22
04.10	Business Process Reengineering Plan – Wave 4 (San Mateo)	N/A	N/A	06/10/22	07/01/22	07/13/22
05	Organizational Change Management Plan	07/14/21	07/26/21	10/04/21	10/26/21	11/02/21
06	County Communication Plan	08/16/21	08/26/21	01/03/22	01/25/22	02/01/22
07	County Change Guide – Wave 1	02/09/22	02/21/22	04/12/22	05/03/22	05/13/22
07	County Change Guide – Wave 2	N/A	N/A	06/24/22	07/18/22	07/27/22
08	Master Training Plan	10/27/21	11/08/21	05/13/22	06/06/23	06/13/23
09	County Specific Training Plan – Wave 1	10/27/21	11/08/21	05/13/22	06/06/23	06/13/23
10	Implementation Support Plan	01/14/22	01/27/22	06/06/22	06/27/22	07/05/22
11	Wave Completion Report	09/15/22	09/27/22	01/11/24	01/24/24	01/31/24

Figure 6.1-1 – Deliverable Status for Current Reporting Period

Upcoming Deliverable Deadlines

DEL #	Deliverable Name	Status	Next Deadline
07.01	County Change Guide – Wave 2 (Contra Costa)	On-Track	DDEL submission 06/24/22 FDEL submission 07/18/22 FDEL approval 07/27/22
07.04	County Change Guide – Wave 2 (Santa Clara)	On-Track	DDEL submission 06/24/22 FDEL submission 07/18/22 FDEL approval 07/27/22
07.05	County Change Guide – Wave 2 (Tulare)	On-Track	DDEL submission 06/24/22 FDEL submission 07/18/22 FDEL approval 07/27/22

Table 6.1-2 – Upcoming Deliverable Deadlines

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Work Product Status by Submission

		Complete	Coming Soon	
ID	Work Product Name	DWP	FWP	Final Approval
02	To-Be Process Maps – Wave 5 (Alameda County)	05/09/22	06/06/22	06/23/22
02	To-Be Process Maps – Wave 5 (Fresno County)	05/02/22	06/13/22	06/23/22
02	To-Be Process Maps – Wave 6 (San Francisco County)	06/06/22	06/29/22	07/01/22
07	County Change Guide – Wave 1	04/12/22	05/03/22	05/13/22
07	County Change Guide – Wave 2	05/25/22	06/16/22	06/23/22
09	County-Specific Training Plan – Wave 1	04/14/22	05/05/22	05/12/22

Figure 6.1-3 – Upcoming Work Product Deadlines

Upcoming Work Product Deadlines

WP #	Work Product Name	Status	Next Deadline
02	To-Be Process Flows – Wave 5 (Alameda)	On track	FWP approval 06/23/22
02	To-Be Process Flows – Wave 5 (Fresno)	On track	FWP approval 06/23/22

Table 6.1-4 – Upcoming Work Product Deadlines

6.2 Appendix B – Risks and Issues Summary

Project Risks and Issues

ID	Title	Details	Status	Impact	Risk Level	Date Logged
240	The scaling of CalSAWS Production Operations, including Batch Operations, to provide 40 and 58 County support, without effectively taking into account the multi-County and multi-vendor CalSAWS ecosystem may impact business operations	As we expand to 58 counties and with continual activities to support policy, the consequences of a misstep in executing the CalSAWS M&O batch schedule magnifies the potential impact to business operations and benefits to the participants.	Open	4	Medium	03/03/21

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ID	Title	Details	Status	Impact	Risk Level	Date Logged
262	The CalWIN counties may not be fully prepared for go-live if they do not have sufficient or timely information	The CalWIN counties and County Directors have voiced concern that they do not have sufficient information or direction from the CalWIN ISS team to adequately prepare for go-live. In some cases, they have begun creating their own materials based on what they understand. If the counties do not have a framework within which to prepare, they may not be ready for cutover. This includes clear communication and timelines for what is needed to be completed by when, readiness checklists, early conversations on the transition from the current state to the future state, and clear direction.	Open	4	High	12/13/21
268	Implementation Readiness for CalWIN Cutover to CalSAWS	If implementation readiness (project and County) is not on track to meet their respective exit criteria by 04/29/2022, then the CalWIN Wave 1 cutover to CalSAWS could either be delayed or require significantly greater support to help counties through outstanding issues. Individual risks have been opened related to the ability to be fully ready in time for a successful CalWIN Wave 1 cutover to CalSAWS on October 27, 2022, and subsequent waves. This risk serves as an overarching risk for the overall readiness of the project and CalWIN counties to cutover to CalSAWS.	Open	4	High	01/13/22
269	CalWIN Counties may not have enough development and testing timeline to Refactor their Ad-hoc Reports and Ancillary System before Go-Live	The CalWIN Counties need time in the schedule, leading up to their respective Go-Live, to Refactor Ad-hoc Reports and/or Ancillary Systems. To do so, the counties need connectivity and access to CalSAWS environments, data model (and definitions), as well as data. The current CalSAWS delivery schedule (of these) is compressing the CalWIN counties Design, Development, and Testing timelines (i.e., schedule) and	Open	5	High	01/12/22

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ID	Title	Details	Status	Impact	Risk Level	Date Logged
		putting their County Readiness for Go-Live at-risk.				
270	The CalWIN counties may not be fully prepared for Go-Live if there is insufficient information in the Organizational Change Management (OCM) Change Discussion Guides (CDGs)	If OCM does not have sufficient documentation and resources to create CDGs, and counties do not have adequate time to review and provide feedback, the CDG delivery timeframe and level of detail might be impacted. The OCM team uses the County To-Be Process documentation to create the CDGs. Requirement DEL-11 states that CDGs must capture tasks within each job process, steps the person in the role will complete once they begin utilizing the new System, and impacts to the 18 CalWIN Counties along with the steps that the person will stop completing once they begin utilizing the CalSAWS System. If County To-Be process documentation does not capture this information, more work must be done on the CDG content to make it useful for counties. The Training team leverages the CDGs by linking roles and changes to related training content and depends on receiving accurate CDGs in the expected timeframes.	Open	4	High	02/02/22

Table 6.2-1 – Project Risks and Issues

CRFI/CIT/CalSAWS CR Communications Information

The following table outlines CalSAWS Information Transmittals (CITs) sent for the reporting period.

CIT ID	To	Subject	Category	Distribution Date	Primary CalSAWS Contact	Backup CalSAWS Contact
0165-22	PPOCs, Section Directors; Regional Managers	CalSAWS Targeted Topic Session: Tax Intercept	CalWIN Migration	06/14/22	Helen Cruz	Araceli Gallardo

Table 6.2-2 – CITs

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The following table outlines CalSAWS Requests for Information (CRFIs) sent for the reporting period.

CRFI ID	To	Subject	Distribution Date	Status	Response Due Date	Primary Contact	Backup Contact
22-048	Orange PPOC; San Diego PPOC; San Mateo PPOC; Santa Barbara PPOC; Santa Cruz PPOC; Solano PPOC; Ventura PPOC; Region 1 Regional Managers; Region 5 Regional Managers; Section Directors	Change Network Champion (CNC) Identification for Wave 3 and 4 Counties	06/10/22	Open	06/24/22	Helen Cruz	Araceli Gallardo

Table 6.2-3 – CRFIs

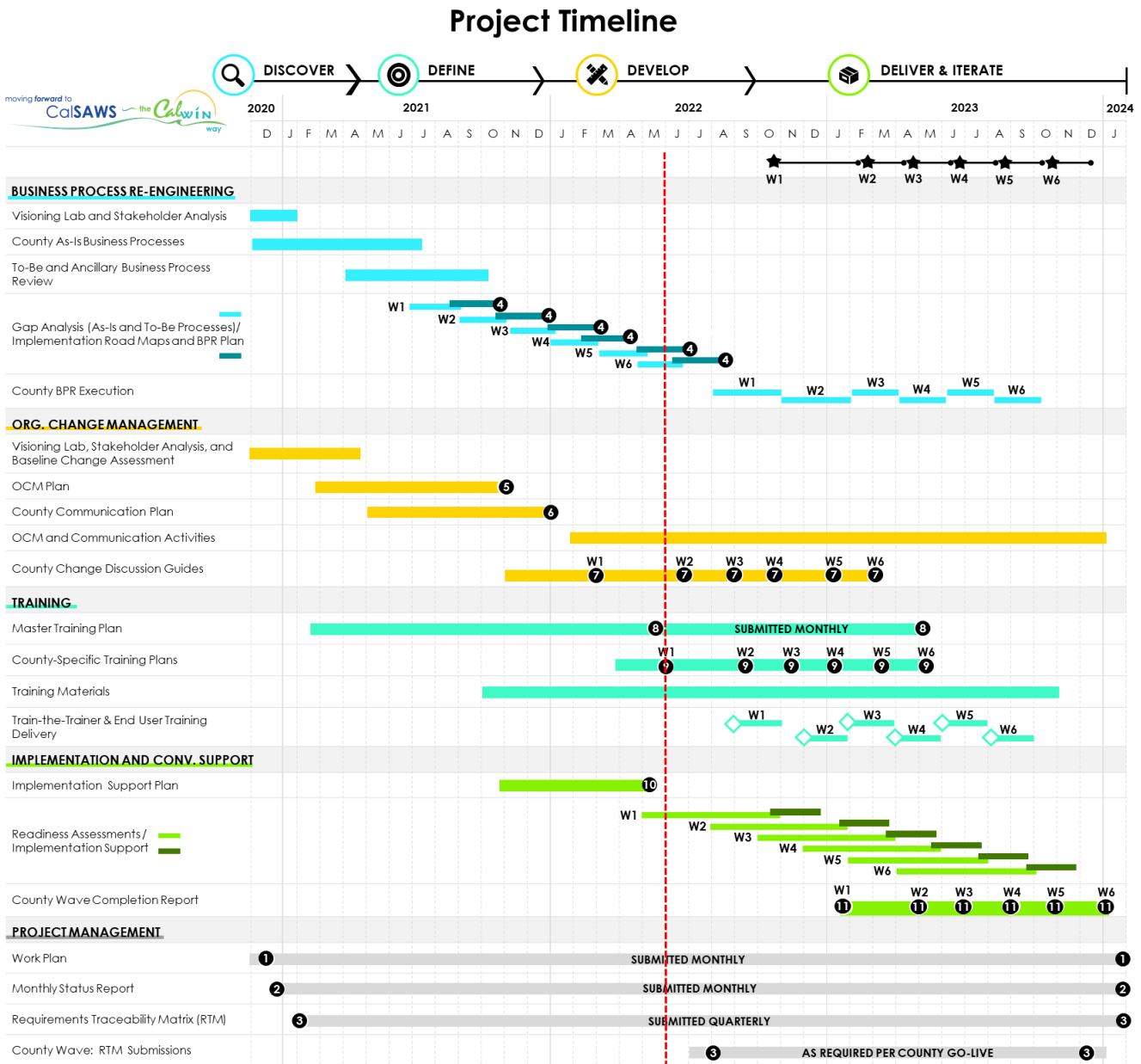
CalSAWS – CalWIN ISS Weekly Status Report

Weekly Status Report, June 22, 2022

Period: June 13, 2022 to June 19, 2022

6.3 Appendix C – Project Work Plan Reports

Project Timeline



Project Action Items – Overdue

This table lists overdue action items, including the owner and due date.

ID	Description	Owner	Due Date
None.			

Table 6.3-1 – Overdue Action Items