## Calsaws |

JPA Member Representatives and Board of Directors Meetings



June 30, 2022

# Agenda

- Call Meeting to Order
- 2. Confirmation of Quorum and Agenda Review
- Public Opportunity to speak on items NOT on the Agenda. Public comments are limited to no more than three minutes per speaker, except that a speaker using a translator shall be allowed up to six minutes.

Note: The public may also speak on any Item ON the Agenda by waiting until that item is read, then requesting recognition from the Chair to speak.

- All lines will be muted when meeting begins.
- To unmute:
  - → When connected via computer click the microphone icon.
  - → When connected via telephone press \*6.

### 4. Guest Speakers

- Accenture Chief Executive Officer Julie Sweet
- Deloitte Consulting, LLP Chairman and Chief Executive Officer – Dan Helfrich
- Gainwell Technologies President & CEO Paul Saleh

# **Guest Speakers**



Julie Sweet

Accenture
Chief
Executive
Officer



Dan Helfrich

Deloitte US
Chairman
and Chief
Executive
Officer



Paul Saleh

Gainwell Technologies President and CEO



# JPA Board Action Items

### **Action Items**

- 5. Authorization to conduct CalSAWS JPA Board, Project Steering Committee (PSC), and WCDS Subcommittee Meetings in accordance with subdivision (e) of Government Code Section 54953 through July 30, 2022, based on the following findings:
  - a) The Governor's State of Emergency related to COVID-19 remains in effect; and
  - b) The state of emergency continues to directly impact the ability of the members to meet safely in person.

# Cal**SAWS** JPA Regions



### Approval of Conducting Meetings

Region	Board Member	Yay	Nay
State	Adam Dondro		
1	Marla Stuart		
1	Tracey Belton		
2	Rachel Peña		
3	Bekkie Emery		
4	Deborah Martinez		
4	Chris Woods		
5	Gilbert Ramos		
5	Debra Baetz		
5	Melissa Livingston		
6	Michael Sylvester		
6	Roxana Molina		
6	Cynthia McCoy-Miller		

# JPA Member Representatives Action Items

# JPA Member Representatives Action Items JPA Board Nominations and Elections

- Nominations, Elections, and Appointments of the JPA Board and Project Steering Committee Members for Fiscal Year 2022/2023.
  - a. Pursuant to the JPA Agreement Article II, section 2.04, subsections (c) and (d), the Directors from Regions 1 through 5 shall be selected from the Member Representatives from their respective Regions. Regions 1 and 4 shall each select two (2) Directors, Regions 2 and 3 shall each select one (1) Director, and Region 5 shall select three (3) Directors. Region 6, represented by Los Angeles County, shall have three (3) Directors, who shall be the three (3) Member Representatives from Region 6.
    - Present the nomination slate from the Regional Nomination conference calls, gather any further nominations from the floor, and proceed to elect the JPA Board of Directors for those Regions for the period of July 1, 2022, through June 30, 2023.
    - ii. Introduce the nomination slate from the Regional Nomination conference calls, gather any further nominations from the floor, and proceed to elect the JPA Board of Directors for those Regions for the period of July 1, 2022, through June 30, 2023.

# Region 1 JPA Board Nominees

#### Marla Stuart

Contra Costa Employment & Human Services Department April 2022 – Current

Previous Counties Served: Solano and Sonoma

Total Years of Service: 35



Director

### **Tracey Belton**

San Benito County Health & Human Services Agency 2016 - Current



Director

# Region 2 JPA Board Nominee

#### Rachel Peña

Nevada County Social Services 2020 - Current



Director

# Region 3 JPA Board Nominee

#### **Bekkie Emery**

Mendocino County Health and Human Services Agency November 2017 - Current



Director

# Region 4 JPA Board Nominees

#### **Chris Woods**

San Joaquin County Human Services Agency 2019 – Current

Previous Counties Served:

Kern

Santa Barbara

Total Years of Service: 24



Director

#### **Deborah Martinez**

Madera County
Department of Social
Services
2017 – Current

Previous Counties Served:

Fresno



Director

# Region 5 JPA Board Nominees

#### **An Tran**

Orange County
Social Services Agency
2019 - Current

Total Years of Service: 23.5

#### **Gilbert Ramos**

San Bernardino County Human Services Agency September 2016 – Current

Total Years of Service: 30

### Sayori Baldwin

Riverside County
Department of Public
Social Services
2007 – Current



Chief Deputy
Director



Director



Director

# Region 6 JPA Board Appointments

#### **Roxana Molina**

Los Angeles County Department of Public Social Services 1991 - Current

Total Years of Service: 30



Assistant Director

### **Michael Sylvester**

Los Angeles County Department of Public Social Services March 2006 - Current Previous Counties Served: Riverside

Total Years of Service: 20



Assistant Director

### Cynthia McCoy-Miller

Los Angeles County Department of Children and Family Services 1990 - Current

Total Years of Service: 42



Senior Deputy
Director

# JPA Member Representatives Action Items PSC Nominations and Elections

- b. Pursuant to the JPA Bylaws Article VIII, Paragraph A., each Region will nominate one or more candidates from among its Deputy Directors, or small county equivalents, to serve on the Project Steering Committee. Regions 1 and 4 will each appoint two (2) Project Steering Committee members, Regions 2 and 3 will each appoint one (1) Project Steering Committee member, and Regions 5 and 6 will each appoint three (3) Project Steering Committee members.
  - i. Present the nomination slate from the Regional Nomination conference calls, gather any further nominations from the floor, and proceed to elect the Project Steering Committee for the period of July 1, 2022 through June 30, 2023.
  - ii. Introduce the Project Steering Committee Members appointed by Region 6 for the period of July 1, 2022 through June 30, 2023.

# Region 1 PSC Nominees

**Anna Pineda** 

San Francisco County
Human Services Agency

Previous Counties Served: Contra Costa and Solano

Total Years of Service: 30

#### Clarisa Simon

San Mateo County Human Services Agency



**Deputy Director** 



Director – Staff Development, Training and Information Services

# Region 2 PSC Nominee

### **Eduardo Ameneyro**

Sacramento County
Department of Human
Assistance
1999 - Current



**Deputy Director** 

# Region 3 PSC Nominee

#### Rachel Ebel-Elliott

Mendocino County Health and Human Services Agency 2003 - Current



**Deputy Director** 

# Region 4 PSC Nominees

**Cindy Uetz** 

Kern County
Department of Human
Services

Total Years of Service: 36

#### **Vienna Barnes**

Tulare County
Health and Human
Services Agency



Chief Deputy Director



**Deputy Director** 

# Region 5 PSC Nominees

#### **Elaine Martinez**

Ventura County
Human Services Agency

Total Years of Service: 24



**Deputy Director** 

#### **Alberto Banuelos**

San Diego County
Health and Human
Services Agency

Previous County Served: Tulare

Total Years of Service: 23



**Assistant Director** 

#### **Shalaun Jones**

Riverside County
Department of Public
Social Services

Previous County Served: San Bernardino



**Deputy Director** 

# Region 6 PSC Nominees

### La Shonda Diggs

Los Angeles County Department of Public Social Services

Total Years of Service: 25

#### Winna Crichlow

Los Angeles County Department of Public Social Services

Total Years of Service: 24

#### Vicki Moore

Los Angeles County Department of Children and Family Services



**Division Chief** 



**Division Chief** 



**Division Chief** 

### JPA Board

### Nominations

Region 1	Marla Stuart, Director Tracey Belton, Director	Contra Costa San Benito
Region 2	Rachel Peña, Director	Nevada
Region 3	Bekkie Emery, Branch Director	Mendocino
Region 4	Deborah Martinez, Director Chris Woods, Director	Madera San Joaquin
Region 5	An Tran, Director Gilbert Ramos, Director Sayori Baldwin, Director	Orange San Bernardino Riverside

### **Appointments**

Region 6 Michael Sylvester, Assistant Director Los Angeles Roxana Molina, Assistant Director Cynthia McCoy-Miller, Senior Deputy Director

# Project Steering Committee (PSC)

### Nomination Slate

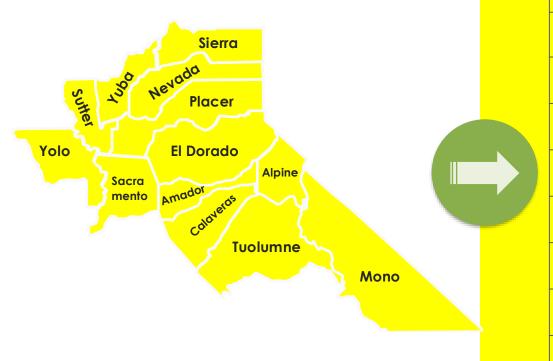
Region 1	Anna Pineda, Deputy Director Clarisa Simon, Director – Staff Development, Training and Information Services	San Francisco San Mateo
Region 2	Eduardo Ameneyro, Deputy Director	Sacramento
Region 3	Rachel Ebel-Elliott, Deputy Director	Mendocino
Region 4	Cindy Uetz, Chief Deputy Director Vienna Barnes, Deputy Director	Kern Tulare
Region 5	Elaine Martinez, Deputy Director Alberto Banuelos, Assistant Director Shalaun Jones, Deputy Director	Ventura San Diego Riverside

### **Appointments**

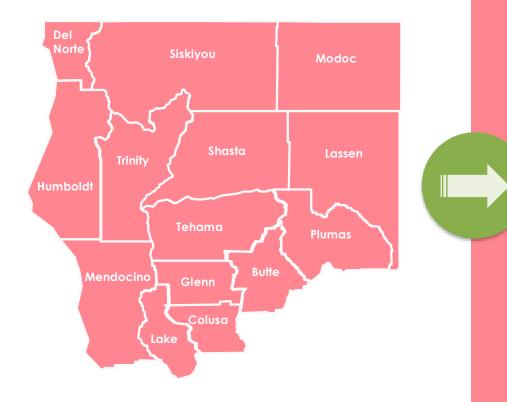
Region 6 La Shonda Diggs, Division Chief Los Angeles
Winna Crichlow, Division Chief
Vicki Moore, Division Chief



County/Director	Yay	Nay
<b>Alameda</b> Andrea Ford		
Contra Costa Marla Stuart		
<b>Marin</b> Kari Beuerman		
<b>Monterey</b> Lori Medina		
<b>Napa</b> Jennifer Yasumoto		
<b>San Benito</b> Tracey Belton		
San Francisco Trent Rhorer		
<b>San Mateo</b> Ken Cole		
<b>Santa Clara</b> Angela Shing		
Santa Cruz Randy Morris		
<b>Solano</b> Kelley Curtis		
<b>Sonoma</b> Angela Struckmann		



County/Director	Yay	Nay
Alpine Nichole Williamson		
Amador Anne Watts		
Calaveras Cori Allen		
<b>El Dorado</b> Daniel Del Monte		
<b>Mono</b> Kathy Peterson		
<b>Nevada</b> Rachel Peña		
<b>Placer</b> Greg Geisler		
Sacramento Ethan Dye		
<b>Sierra</b> Vickie Clark		
<b>Sutter</b> David Nagra		
<b>Tuolumne</b> Rebecca Espino		
<b>Yolo</b> Tanya Provencher		
<b>Yuba</b> Jennifer Vasquez		





County/Director	Yay	Nay
<b>Butte</b> Shelby Boston		
<b>Colusa</b> Elizabeth Kelly		
<b>Del Norte</b> Ranell Brown		
<b>Glenn</b> Bill Wathen		
<b>Humboldt</b> Connie Beck		
<b>Lake</b> Crystal Markytan		
<b>Lassen</b> Jenna Ducasse		
<b>Mendocino</b> Bekkie Emery		
<b>Modoc</b> Tom Sandage		
<b>Plumas</b> Neal Caiazzo		
<b>Shasta</b> Roxanne Burke		
<b>Siskiyou</b> Patricia Barbieri		
<b>Tehama</b> Laura Hawkins		
<b>Trinity</b> Liz Hamilton		



County/Director	Yay	Nay
<b>Fresno</b> Sanja Bugay		
<b>Inyo</b> Marilyn Mann		
<b>Kern</b> Lito Morillo		
<b>Kings</b> Wendy Osikafo		
<b>Madera</b> Deborah Martinez		
<b>Mariposa</b> Joseph Lynch		
<b>Merced</b> Yvonnia Brown		
San Joaquin Chris Woods		
<b>San Luis Obispo</b> Devin Drake		
<b>Stanislaus</b> Christine Huber		
<b>Tulare</b> Anita Ortiz		



County/Director	Yay	Nay
Imperial Vacant		
<b>Orange</b> Debra Baetz		
<b>Riverside</b> Sayori Baldwin		
<b>San Bernardino</b> Gilbert Ramos		
San Diego Richard Wanne		
Santa Barbara Daniel Nielson		
<b>Ventura</b> Melissa Livingston		





County/Director	Yay	Nay
<b>Los Angeles</b> Michael Sylvester		
<b>Los Angeles</b> Roxana Molina		
Los Angeles Cynthia McCoy-Miller		

# Member Representatives Informational Item

# JPA Member Representatives Informational Item Appointment of Sate Ex-Officio Member of the Board

- 7. Pursuant to the JPA Agreement Article II, Section 2.04 (b) the State shall have the right to select a representative to serve on the Board as the Ex-Officio representative of the State.
  - a. Introduce Director of OSI, Adam Dondro, as the Ex-Officio representative of the State.

# State Ex Officio JPA Board Representative

**Adam Dondro** 

California Office of Systems Integration May 2022 – Current



Director

# JPA Board Action Items

#### JPA Board Action Items

- 8. Pursuant to the JPA Agreement, Article III, Section 3.01, the Board of Directors shall elect from among its Directors, a Chair and Vice-Chair.
  - a. Seek nominations and creation of slate for Board of Directors Chair and Vice-Chair for the period of July 1, 2022, through June 30, 2023.
  - b. Proceed to elect the Chair and Vice-Chair for the period of July 1, 2022, through June 30, 2023.

# Cal**SAWS** JPA Regions



#### Election of Board Officers Vote

Region	Board Member	Yay	Nay
State	Adam Dondro		
1	Marla Stuart		
1	Tracey Belton		
2	Rachel Peña		
3	Bekkie Emery		
4	Deborah Martinez		
4	Chris Woods		
5	Gilbert Ramos		
5	Debra Baetz		
5	Melissa Livingston		
6	Michael Sylvester		
6	Roxana Molina		
6	Cynthia McCoy-Miller		

#### CalSAWS JPA Board Action Items

#### Action Items

In accordance with the JPA Agreement, Bylaws, and MOU,
the Board must Adopt an Annual Budget

# CalSAWS JPA Agreement - Section 2.09. Annual Budget

The Board shall adopt an annual budget for each Fiscal Year. The Bylaws shall further provide for the presentation and content of the budget.

# CalSAWS Bylaws, Section IX BUDGET AND FISCAL REPORT, A. Annual Budget

The Board shall adopt an annual budget for each Fiscal Year, which shall first be provided to each Member Representative. The Consortium Executive Director shall oversee the preparation of the Budget.

#### Calsaws Mou, Section IV MUTUAL RESPONSIBILITIES

#### 4.1 Fiscal Responsibilities and Claiming

4.1.4. Administrative Costs (also known as unfunded costs) are costs properly incurred by the Consortium but designated by the State of California as ineligible for reimbursement... On or before April 1 of each year, the Consortium, with the concurrence of the Consortium's Member representatives as defined in Section 2.07 (Quorum; Required Votes; Approvals) of the JPA Agreement, will approve a schedule of Administrative Costs for the upcoming fiscal year (July 1 through June 30).

#### CalSAWS JPA Board Action Items

#### Action Items

# The CalSAWS Annual Project Budget includes all Funding Categories



Baseline Project Funding
CalSAWS and CalWIN APDUs



County Purchases and Separate Services



Policy Enhancements Premise



Administrative (Unfunded)
Insurance, Audits, Fiscal Agent
Services, Accounting System
Access, Conference Rooms/Fees
(Approved by the General
Membership January 27, 2022)

## CalSAWS JPA Board Action Items

## CalSAWS Project Budget

CalSAWS Project Budget - FY 2022-23	TOTAL	CalSAWS Project Budget - FY 2022-23	TOTAL
CalSAWS DD&I / M&O	\$349,121,003	CalSAWS - Elderly Simplified Application Project (ESAP)	\$608,303
CalSAWS - County Purchases	\$5,000,000	CalSAWS - Foster Care Eligibility Determination (FCED)	\$5,946,552
CalSAWS - Administrative	\$654,148	CalSAWS - Global Telephonic Signature	\$6,000,000
CalSAWS - ABAWD Automation	\$979,846	CalSAWS - Healthy Futures for Foster Youth	\$1,000,000
CalSAWS - Age 50 or Older Full Scope Medi-Cal Expansion	\$93,341	CalSAWS - Mass Notice - End of CalFresh Emergency Allotments	\$660,730
CalSAWS - American Recovery Plan Act (ARPA)	\$4,058,541	CalSAWS - Medi-Cal Automation (SB 1341)	\$5,907,718
CalSAWS - CalFresh Overissuances (Brown Tapia)	\$231,000	CalSAWS - New Required Notices and STAT 47 Report Modification	\$532,000
CalSAWS - Disaster CalFresh Application Revision	\$274,639	CalSAWS - Pandemic Emergency Assistance Fund	\$333,750
CalSAWS - CalFresh Discontinuance of Gambling Wins		CalSAWS - Remove Homeless Assistance \$100 Asset Limit	\$517,276
CalSAWS - CalFresh Notice of Denial or Pending Status	\$1,170,000	CalSAWS - SAWS Shared Application Forms Revision	\$8,079,000
CalSAWS - CalFresh Periodic Report (SAR 7 Reminder)		CalSAWS - Stage One Continuous Eligibility	\$38,280
CalSAWS - CalFresh Public Assistance Definition Alignment		CalSAWS - Stage One Notice to Providers	\$600,000
CalSAWS - Disaster CalFresh Recertification Application Revision	\$1,849,818	CalSAWS - Transitional Housing Supplement	\$219,000
CalSAWS - CFAP Expansion	\$40,000,000	CalSAWS - Transitional Nutrition Benefits Recertification Hold (Auto)	\$299,000
CalSAWS - CalFresh Simplifications	\$2,750,819	CalWIN - M&O	\$101,389,170
CalSAWS - Cal-OAR Modifications including Customer Satisfaction Survey	\$987,127	CalWIN - Separate Services	\$1,000,000
CalSAWS - CalWORKs Earned Income Disregard Application Alignment	\$297,749	Toto	\$558,779,698
CalSAWS - CalWORKs Earned Income Disregard (SB 80)	\$235,296	Revenues	
CalSAWS - CalWORKs NOA at Redetermination	\$220,000		\$558,779,698
CalSAWS - CalWORKs Overpayments Revised CA 812 Report	\$215,000	•	φοσομιτήσιο
CalSAWS - CalWORKs Time Clock	\$1,420,745		\$558,779,698
CalSAWS - Continuum of Care Automation	\$500,000	Service and supplies	\$395,214,195
CalSAWS - Prepopulated Medi-Cal Redetermination Forms	\$10,270,731	Capital outlay	\$163,565,503
CalSAWS - Resume Pre-Pandemic Medi-Cal Operations	\$1,446,000	Debt service, principal and interest	\$0

## JPA Board Action Items

 Approval of SFY 2022/23 CalSAWS Project Budget including CalSAWS Implementation Advance Planning Document (IAPD) Update, CalWIN M&O Operational Update, County Purchases/Separate Services, Premise Item Funding, and the Administrative Budget for Unfunded costs.

# Cal**SAWS** JPA Regions



#### Approval of SF 22/23 Project Budget

Region	Board Member	Yay	Nay
State	Adam Dondro		
1	Marla Stuart		
1	Tracey Belton		
2	Rachel Peña		
3	Bekkie Emery		
4	Deborah Martinez		
4	Chris Woods		
5	Gilbert Ramos		
5	Debra Baetz		
5	Melissa Livingston		
6	Michael Sylvester		
6	Roxana Molina		
6	Cynthia McCoy-Miller		

#### **Action Items**

### 10. Approval of Consent Items

- a. Approval of the Minutes and review of the Action Items from the May 13, 2022, JPA Board of Directors Meeting.
- b. Seeking Board authorization for the completion of Signature/Fund Custodian Authorization Forms required by San Bernardino County Auditor-Controller/Treasurer/Tax Collector for State Fiscal Year 2022/23:
  - Approve the completion of the form in the name of the CalSAWS Chair, authorizing the Chair to approve payments to be made by the Controller for CalSAWS.
  - ii. Approve the completion of the form in the name of the CalSAWS Vice-Chair, authorizing the Vice-Chair to approve payments to be made by the Controller for CalSAWS.
  - iii. Approve completion of the form in the name of the CalSAWS JPA Secretary, authorizing the JPA Secretary to approve invoices to be paid by the Controller for CalSAWS.
  - iv. Approve completion of the form in the name of CalSAWS Section Director, Holly Murphy, authorizing Holly Murphy to approve invoices to be paid by the Controller for CalSAWS, in the absence of the CalSAWS JPA Secretary.

### **Action Items**

- v. Approve completion of the form in the name of CalSAWS Section Director, Laura Chavez, authorizing Laura Chavez to approve invoices to be paid by the Controller for CalSAWS, in the absence of the CalSAWS JPA Secretary.
- vi. Approve completion of the form in the name of CalSAWS Section Director, Thomas Hartman, authorizing Thomas Hartman to approve invoices to be paid by the Controller for CalSAWS, in the absence of the CalSAWS JPA Secretary.
- vii. Approve completion of the form in the name of CalWIN/WCDS Executive Director, Diane Alexander, authorizing Diane Alexander to approve invoices to be paid by the Controller for CalSAWS, in the absence of the CalSAWS JPA Secretary.
- viii. Approve completion of the form in the name of Director Diana Alexander, authorizing Diana Alexander to approve invoices to be paid by the Controller for CalSAWS.

# Cal**SAWS** JPA Regions



#### Approval of Consent Items

Region	Board Member	Yay	Nay
State	Adam Dondro		
1	Marla Stuart		
1	Tracey Belton		
2	Rachel Peña		
3	Bekkie Emery		
4	Deborah Martinez		
4	Chris Woods		
5	Gilbert Ramos		
5	Debra Baetz		
5	Melissa Livingston		
6	Michael Sylvester		
6	Roxana Molina		
6	Cynthia McCoy-Miller		

# Member Representatives Informational Items

# CalSAWS Annual Audit Summary

#### **Annual Audit**

## CalSAWS Annual Audit Findings

The annual financial audit is conducted in accordance with the JPA Agreement

Section 2.10. Annual Operational and Fiscal Reports. The Board shall cause an annual operational report and annual fiscal report to be prepared and provided to each Member Representative.

Independent auditors are selected through a procurement process. The Independent Financial Auditor:



Reviews financial statements prepared by the Fiscal Agent



Conducts field work/site visits



Reviews sample assets and financial artifacts



**Interviews** Project Management and Project Staff



Submits two deliverables: (1) Audit Report

- (2) Single Audit Report

#### **Annual Audit**

## CalSAWS Annual Audit Findings



Audited CalSAWS Year Ending June 2021 Single Audit Report and Financial Statements

## Results

There were **no audit findings**, and the auditors found **no instances of non-compliance** which could have had a direct and material effect on our financial statement amounts.

The auditors further found that the financial statements "present fairly, in all material respects, the respective financial position of the governmental activities and the general fund," of the Consortium. The auditors made no recommendations.

These documents were distributed via CIT 0095-22 and are available on the CalSAWS website (<a href="www.calsaws.org">www.calsaws.org</a> / public information)

# Procurement Update

#### CalSAWS M&O Procurement

## Key Procurement Tasks

- Prepare Draft RFP: August 2021 March 2022.
- State Review and Approval: March 24 May 12, 2022.
- Federal Review and Approval: May 16 July 21, 2022.
- Release RFP: July 26, 2022.
- Proposal Due Date: November 29, 2022. Vendors may bid on Infrastructure and/or M&E components.
- Conduct Evaluation: November 30, 2022 August 24, 2023.
- Prepare, Review and Approve Vendor Selection Report: August 25 – October 13, 2023.
- Issue Notice(s) of Intent to Award: October 16, 2023.
- Conduct Negotiations: October 25 December 7, 2023.
- Contract Approvals: December 8, 2023 April 12, 2024.
- Contingency Period: April 12 April 30, 2024.
- Contract Start Date: May 1, 2024.

Debrief of CalSAWS Annual Conference June 23, 2022

#### Waves of Change

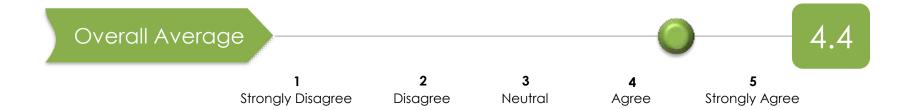
Debrief of 2022 CalSAWS Annual Conference June 23, 2022



9:00 – 9:15	Welcome and Conference Overview	
9:15 – 10:00	Keynote: Waves of Change	
10:00 - 10:15	Break	
10:15 - 10:30	Breakout Session Overview and Navigation	
10:30 - 12:00	Morning Breakout Sessions	
	<ul> <li>Enhancing Your Imaging Experience</li> </ul>	
	<ul> <li>Refactoring CalSAWS Reports and Dashboards</li> </ul>	
	<ul> <li>Getting Hands-on with System, Processes, and Data</li> </ul>	
	<ul> <li>Riding the Wave of Change</li> </ul>	
	<ul> <li>Finishing the Journey Strong: Post Implementation Support</li> </ul>	
	BenefitsCal – Enhancing Public Access to Benefits	
12:00 – 1:00	Lunch	
1:00 – 1:50	Implementation/Roadmap and Policy Updates	
1:50 – 2:15	IDEA/Cultural Transformation Updates	
2:15 – 2:30	Break	
2:30 – 2:45	Breakout Session Overview and Navigation	
2:45 – 4:15	Afternoon Breakout Sessions	
	<ul> <li>Enhancing Your Imaging Experience</li> </ul>	
	Refactoring CalSAWS Reports and Dashboards	
	<ul> <li>Getting Hands-on with System, Processes, and Data</li> </ul>	
	Riding the Wave of Change	
	<ul> <li>Finishing the Journey Strong: Post Implementation Support</li> </ul>	
	BenefitsCal – Enhancing Public Access to Benefits	
4:15 - 4:30	General Session – Conference Closing	

Cal 58 WS

#### General Session





I am likely to recommend this event to a friend or colleague





Overall, I am satisfied with the way the event turned out





I felt that the event was very organized

4.6



I felt the format of delivery for this event was excellent

4.1



I was engaged all day





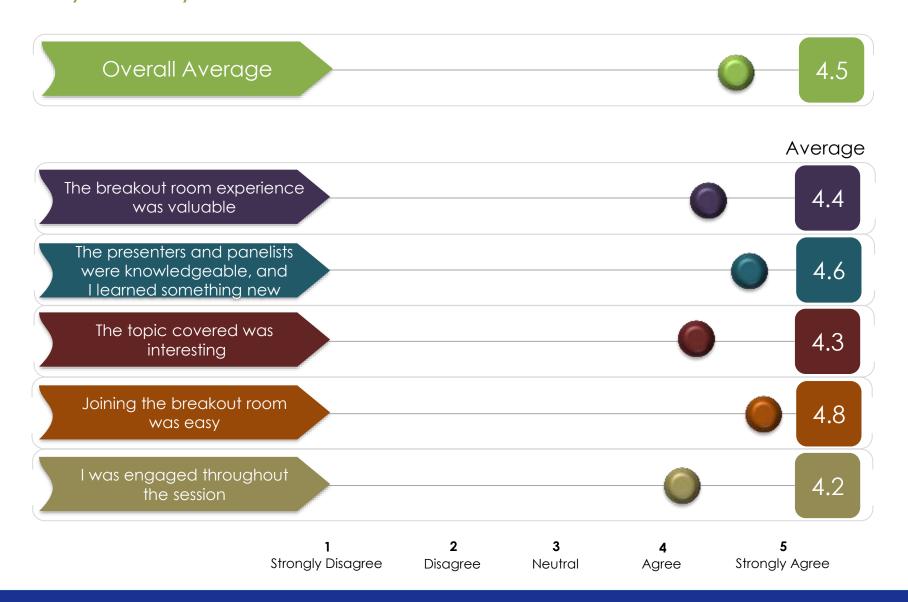
I felt the length of the event was just right



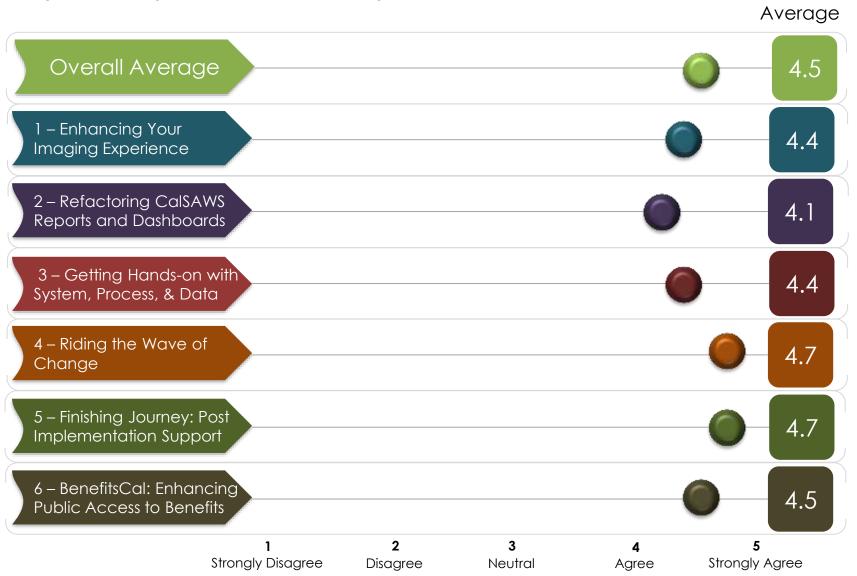


I felt that I received all the information I was seeking

Key Survey Questions: Across Breakout Sessions



Key Survey Questions: By Breakout Session



#### Overall Conference Comments

#### What did you like best?

"Breakout sessions were great.
Appreciated format of sharing experiences from different stakeholders. Loved the Waves of Change video."

"I commend all who coordinated and to all who gave the information. Amazing job!! Feeling very supported due to the commitment and passion that was expressed."

"I thought it was very well put together, interesting, and I look forward to sharing the presentation with my staff at a later date."

#### How do we improve?

"More demos for BenefitsCal sessions."

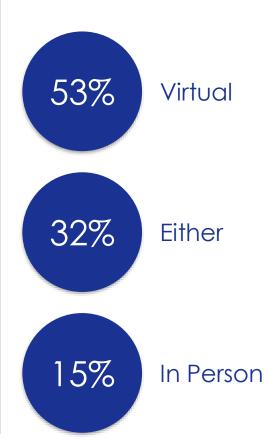
"I think it could have been more interactive. I guess there is no substitute for the networking at tables like we used to have."

"Don't know if it would work, but possibly hosting some conference rooms at office locations for small group gatherings."

"Highlight how the smaller counties are adjusting"

#### Next Conference?

How would you like to attend the conference next time?



# Recognition of outgoing Board Members

## Recognition of outgoing JPA Board Members

#### **Debra Baetz**

Orange County
Social Services Agency
July 2018 - Current

Total Years of Service: 33

### Melissa Livingston

Ventura County
Human Services Agency
2020– Current

Total Years of Service: 42



Director



Director

## Recognition of Outgoing PSC Members

- Jessica Paran –Region 1 MarinCounty
- Luther Evans –
   Region 6 Los
   Angeles County

- Sandra Bowlan –
   Region 5 Riverside
   County
- James Locurto –
   Region 5 San
   Bernardino County



Adjourn joint meetings of the JPA Member Representatives and Board of Directors