CalSAWS | 2022 Annual Conference



Waves of Change

General Session 1 Welcome and Conference Opening



Agenda

1	9:00 – 9:15	Welcome and Conference Overview
2	9:15 – 10:00	Keynote: Waves of Change
3	10:00 – 10:15	Break
4	10:15 – 10:30	Breakout Sessions Overview and Navigation
5	10:30 – 12:00	Morning Breakout Sessions
6	12:00 - 1:00	Lunch
7	1:00 – 1:50	Implementation/Roadmap and Policy Updates
8	1:50 – 2:15	IDEA and Cultural Transformation Update
9	2:15 – 2:30	Break
10	2:30 – 2:45	Breakout Sessions Overview and Navigation
11)	2:45 – 4:15	Afternoon Breakout Sessions
12	4:15 – 4:30	Conference Closing



Agenda

Morning and Afternoon Breakout Sessions

Session 1 – Enhance Your Imaging Experience

Session 2 – Refactoring Reports and Dashboards

Session 3 – System, Processes, and Data

Session 4 – Riding the Wave of Change

Session 5 – Post-Implementation Support

Session 6 – BC: Public Access to Benefits





General Session 2

Keynote: Waves of Change





Let's Take a Break!

We'll resume at 10:15 AM







June 27 – September 2, 2022

Release 22.07





- Two-Way Messaging
- Reports
- Enhanced Chatbot

CalSAWS

- Housing Supplement for THP+NMD program
- Threshold Languages for Mixed Households Renewal Packets
- Two-way Messaging Integration with BenefitsCal
- COVID 19 Pandemic Overpayments







American

Rescue

Plan

 A ct

September 2022

- CBO Referral Code
- Student-Based Application
- Marketing Campaigns

Hear more in Breakout Session 6

General Session 3 Breakout Sessions Overview and Navigation



Morning Breakout Session Rooms

Session 1 – Enhance Your Imaging Experience

Session 2 – Refactoring Reports and Dashboards

Session 3 – System, Processes, and Data

Session 4 – Riding the Wave of Change

Session 5 – Post-Implementation Support

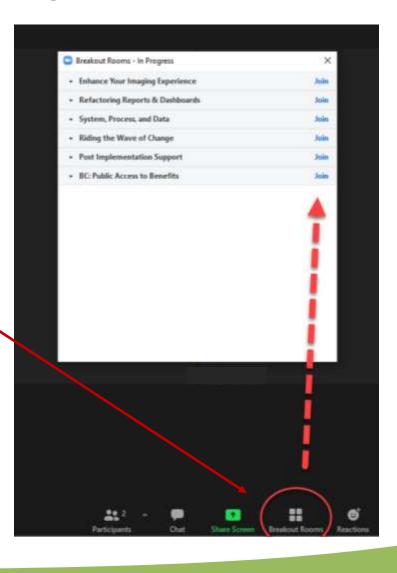
Session 6 – BC: Public Access to Benefits

How to Access Breakout Rooms

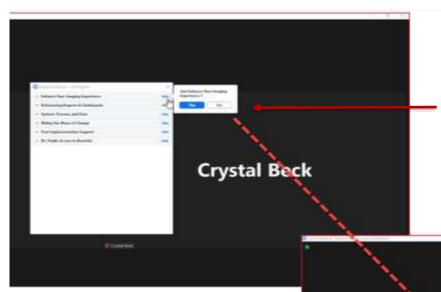
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A white menu with all the available breakout rooms will appear

Participants can choose their preferred breakout session by selecting "Join" on the right-hand side of the menu.



How to Access Breakout Rooms



Once you select "Join", a prompt will ask if you would like to join (x) room.

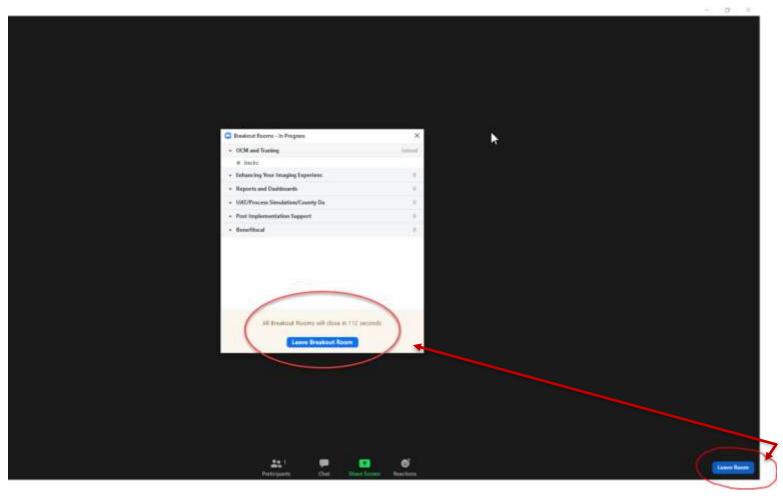
Select Yes or No:

Crystal Beck

- If you select "Yes," the breakout room feature will enable and redirect you into the breakout room.
- If you select "No" you will remain in the General Session.



Closing of Breakout Rooms

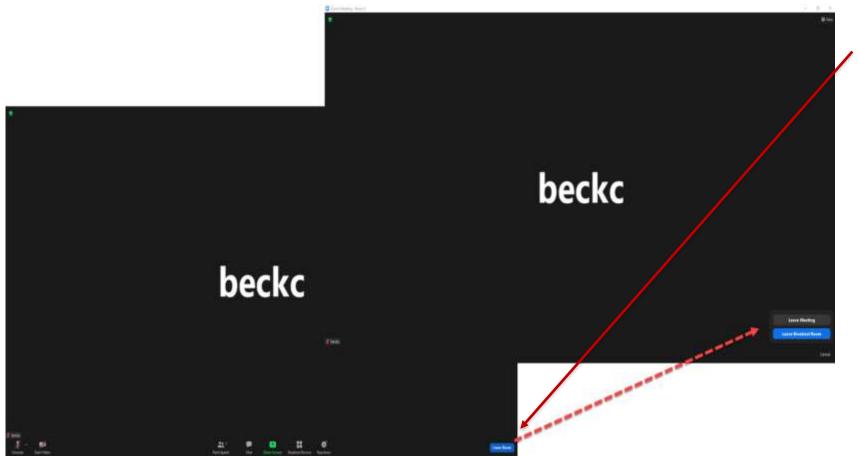


There will be a two-minute warning prior to the end of the breakout session.

Participants can choose to leave the breakout room at any time, which will pull them back into the general session, otherwise participants will be pulled back into the general session at the conclusion of the two-minute warning.

To leave the breakout room, select either of the **two blue buttons.**

How to Leave a Breakout Room



If you select the lower "Leave Room" button, you will be given two options:

- Leave Meeting or
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If you select "Leave Meeting", you will leave the entire Zoom meeting.

Be sure to select "Leave Breakout Room" to return to the general session.

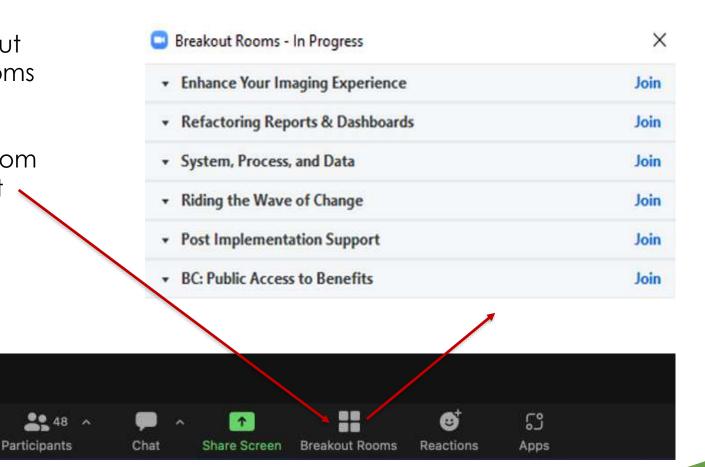
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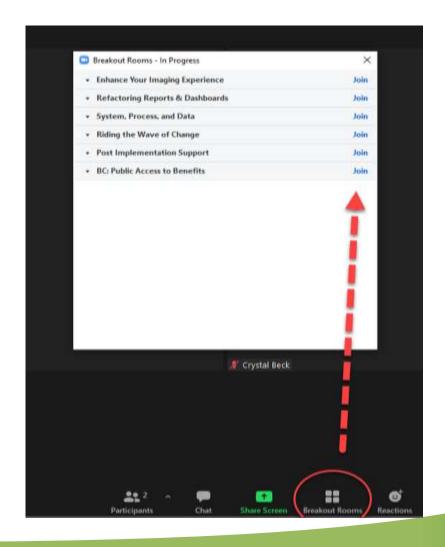
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Participants can select the room they would like to join.



Helpful Tips

- When the six breakout sessions are open, all participants can switch between rooms
- Just select the "Breakout Room" icon at the bottom of the screen to open the white menu and select "Join" to join the session of your choice
- Participants can return to the main session at any time by leaving the breakout room



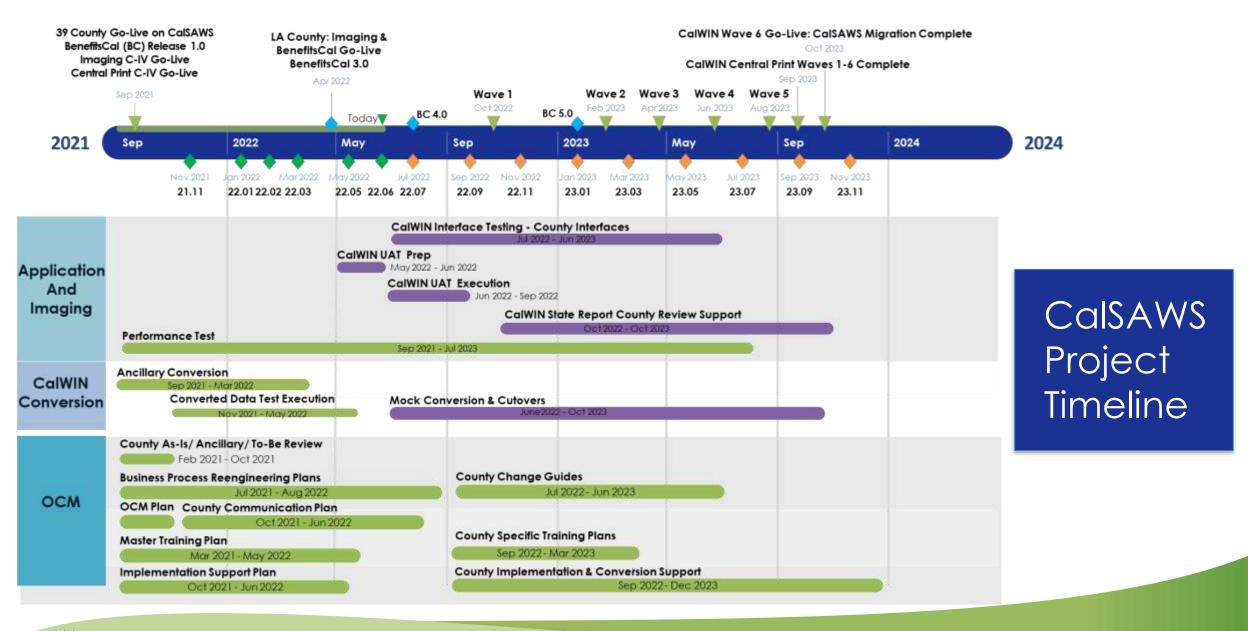
Breakout Sessions M1-M6 Morning Breakout Sessions





General Session 4 Implementation/Roadmap and Policy Updates





CalSAWS

Outlook – July, August, and September 2022

READINESS AREAS



Application





Technical



Implementation/ Conversion





Training



	July	August	September	
	User Acceptance Test			CF COLA, CW IRT, CW MAP Increase
	Release	County Report Refactoring	Imaging Workstation/Scanner Config. Imaging Document Validation	Release
	Interface Par	tner Test	Interface Partner Readiness	
	Pre	pare County Sites	•	
	Data CI	eansing Activities	Technical Ops and Comms	
County Data	CC	– Model Office Planning	County Preparation activities	
Validation		Process Simulation Execution	CC - Agent Configuration	
		Readiness Packets and Green Light Governance Meet Finalize To Be Process Flows (W5)		
WBT Early	Setup, Install, and Test Workstations for Early Training & TTT BenefitsCal Com Conduct Early Training & Train the Trainer (ILT)		ommunications & Training	
Training & TTT	Training Material Tailoring (W2)			
Co Finalize Suppo	Change Network Champions (W3-4) enduct Readiness Survey (W2) e Change Discussion Guides (W2) ort Readiness Survey Results (W1) ort Change Discussions with Staff	Conduct Readiness Survey Support Change Discussions with Staff Targeted Topic Sessions High Change Impact Infographics Confirm Process Change Inventory (W3) Support Readiness Survey Results (W2)	Just in Time Demos As Needed Change Impact Infographics Communication Materials for Go Live Packets	

BenefitsCal / CalSAWS

Upcoming Releases – Next 90 Days

Summer 2022

07/25/22

- R4.0
- Two-Way Messaging
- Reports
- Enhanced Chatbot
- ACL 20-121 Establishment of a housing supplement for THP+NMD program
- 22.07
- Add threshold languages for mixed households RE packets
- Two-way messaging integration with BenefitsCal
- ACL 21-85 Overpayments incurred during the COVID 19 pandemic

Fall 2022

09/26/22



- CBO Referral Codes
- Student-Based Application
- Marketing Campaigns

22.09

- Agricultural Improvement Act of 2018 (Farm Bill) Update CalFresh Expungement Timeframe
- ACL 22-27 Electronic Benefit Transfer Scam Benefit Code
- Update CF EDBC Allotment Logic for Households that received Disaster Supplements or Emergency Allotments the Same Benefit Month
- SB 1065 Remove Valid Financial Hardship requirement for Permanent Homeless Assistance

CalSAWS

Outlook – October, November, and December 2022

READINESS AREAS







Technical



Implementation/ Conversion





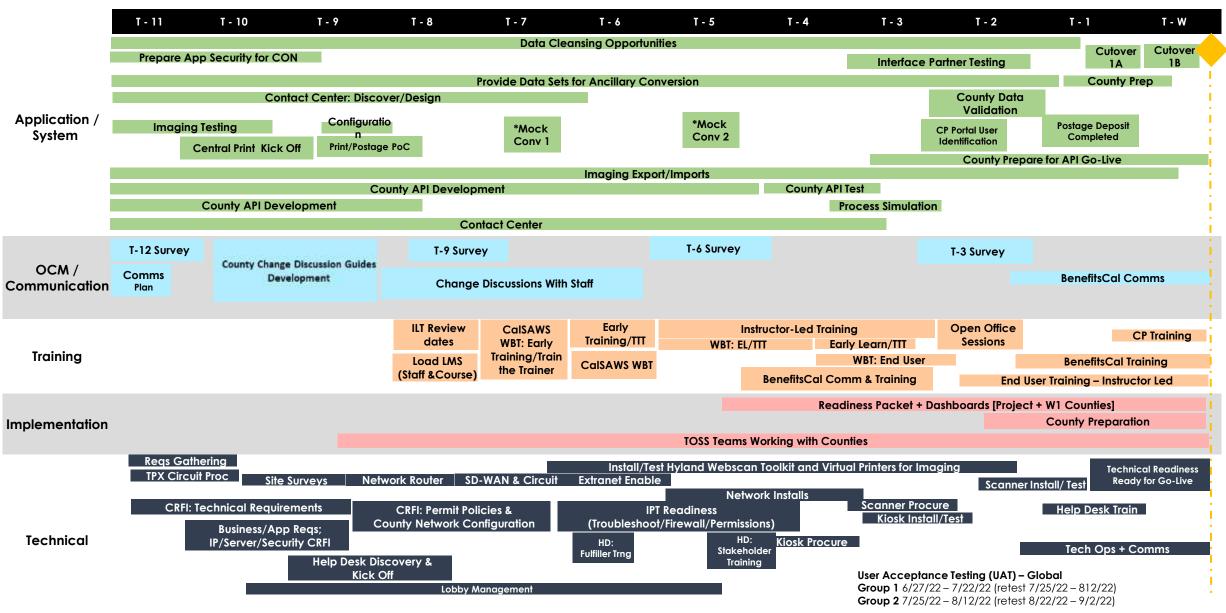
Training



October	November	December
Cutover 1B	B County Configuration Definition	
	ReleaseCounty API Development/Testing	CAPI COLA
	Interface Partner Test W2	
	Prepare County Sites	
Do	ıta Cleanup Activities W1	
	ta Cleansing Activities W2	
	Site Support W1	
		Process Simulation Execution W2
adiness Packets and Green Light Governance Mee	tings	
Finalize To Be Process Flows (W6)		
o, Install,	WBT End User Training W2	
nd Test kstations	Conduct Train the T	
or Early ing & TTT	WBT Early Training & TTT	
Just in Time Demos As Needed	Support Change Discussions with Staff	Just in Time Demos As Needed
Change Impact Infographics	Targeted Topic Sessions	Change Impact Infographics Conduct Readiness Survey (W2)
ommunication Materials for Go Live Packets	High Change Impact Infographics	Support Readiness Survey Results
Conduct Readiness Survey W4	Support Readiness Survey Results (W4)	Sopport Redditiess solvey Resolts
Support Change Discussions with Staff Targeted Topic Sessions	Conduct Readiness Survey W3	

BenefitsCal / CalSAWS

Waves 2-6 T-12 Schedule



BenefitsCal / CalSAWS

Upcoming 120 – 180 Releases

Winter 2022/2023

11/21/22

ns

22.11

23.01

- Processing Eligibility Determinations for the 250% Working Disabled Program
- ACL 21-139 Tracking Requirements for Otherwise Fed Eligible Children Whose Placement Do Not Meet the Requirements for Fed Payments
- CCB 22-04-Child Care Immediate and Continuous Eligibility Age Requirements

01/26/23

- Integration with BenefitsCal 5.0
- ACL 22-31 SB 1232 Adult School/Adult Education Advance Standard Payments

01/26/23

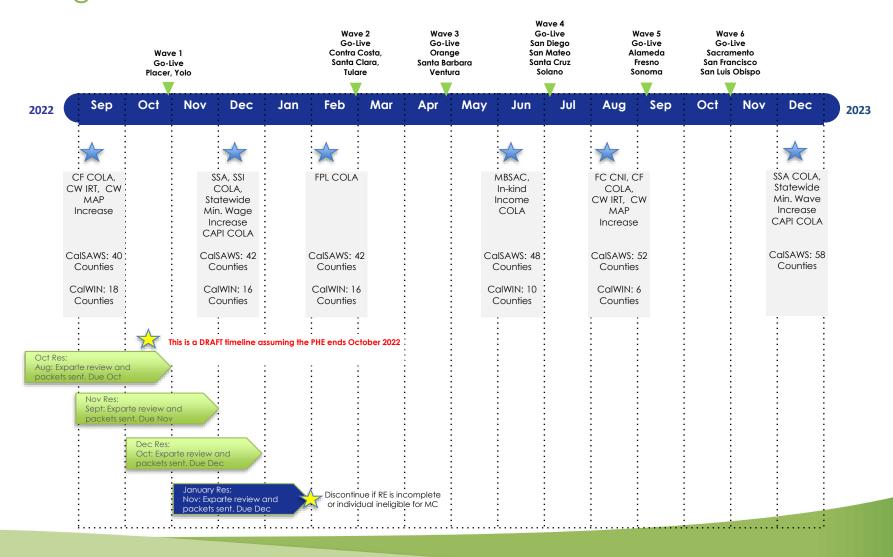


- Timeclocks
- CalWORKs 2.0
- Work Program Opportunities (previously known as GROW)
- Extension/Waiver Requests
- Support Requests

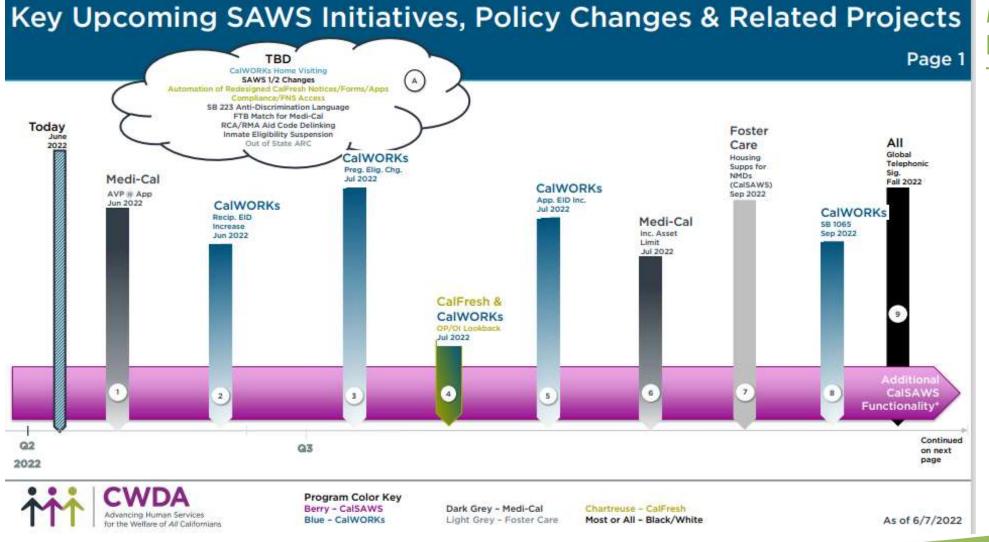
CalSAWS

Migration Waves, targeted COLAs runs and draft PHE lift activities

All COLA batch runs are targeted to run in CalWIN and CalSAWS at the same time



Policy Update

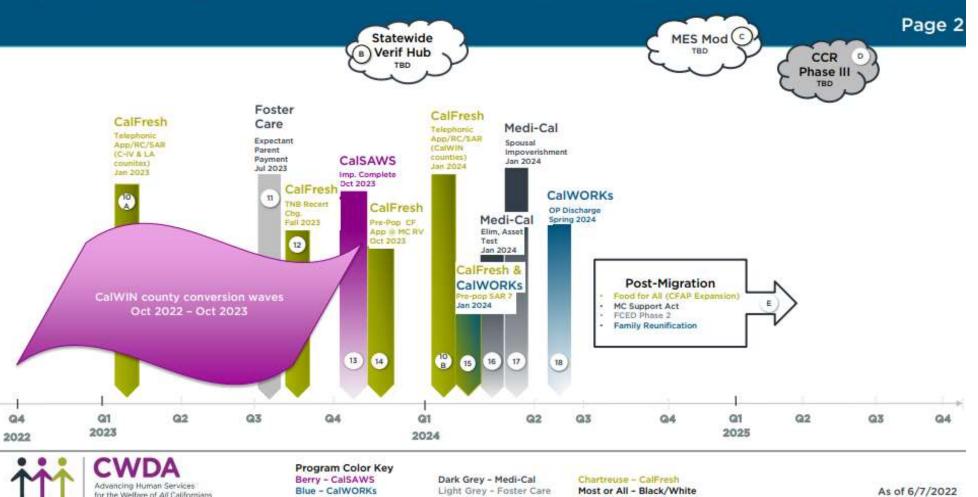


Major Policy Implementation Timeline



Policy Update

Key Upcoming SAWS Initiatives, Policy Changes & Related Projects



Major Policy Implementation Timeline



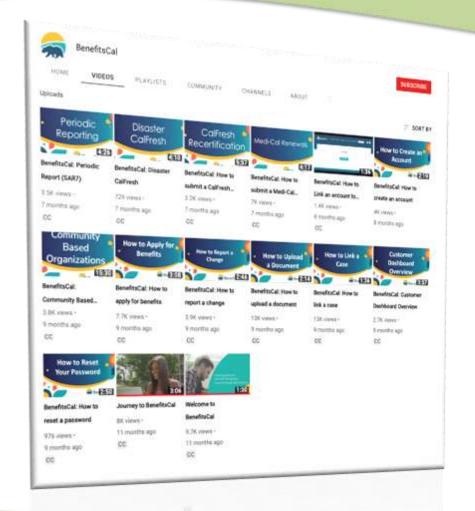
General Session 5 IDEA and Cultural Transformation Updates





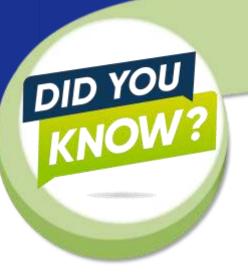


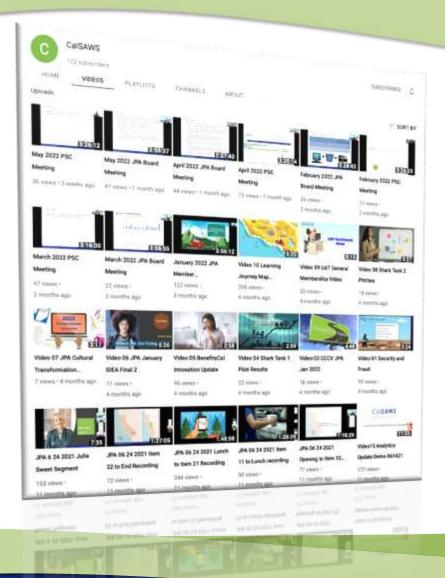




CalSAWS YouTube Channel has BenefitsCal How-To Videos!







CalSAWS YouTube Channel has Great Videos from Past Meetings!







Wave 1 County Data Validation June 20 – July 1, 2022

CalWIN Counties get the opportunity to view and validate their data in CalSAWS

Hear more in Breakout Session 3



Wave 1 Training for CalSAWS

Web-Based Train-the Trainer/Early TrainingJune 6 - July 15, 2022

Train-the-Trainer (TTT)

August 8 – 19, 2022

Early Training

July 18 – 29, 2022

Web-Based Training (WBT) for All End UserJuly 6 – October 21, 2022

Webinars

Dates vary by topic

Instructor-led Training (ILT) for all End Users September 6 – October 21, 2022

Practice Lab

October 24 – 28, 2022

Hear more in Breakout Session 4





Wave 1 Process Simulation July 25 - August 19, 2022

Hear more in Breakout Session 3

CalWIN Counties get the opportunity to validate their business processes with CalSAWS

Cal 58 WS



Let's Take a Break! We will resume at 2:30 PM





Cal 58 WS

General Session 6 Breakout Sessions Overview and Navigation



Afternoon Breakout Session Rooms

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Session 2 – Refactoring Reports and Dashboards

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Session 5 – Post-Implementation Support

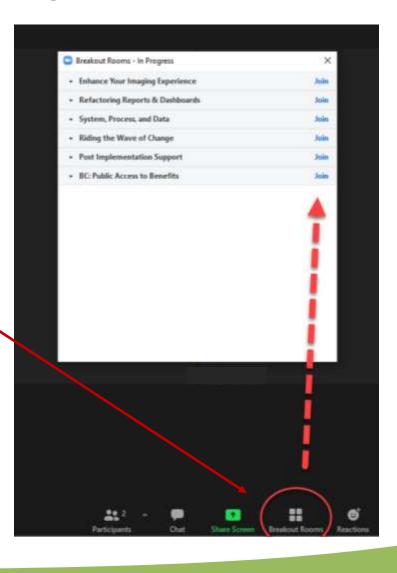
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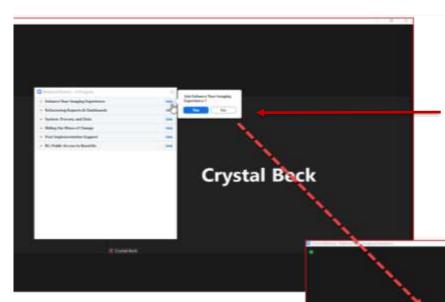
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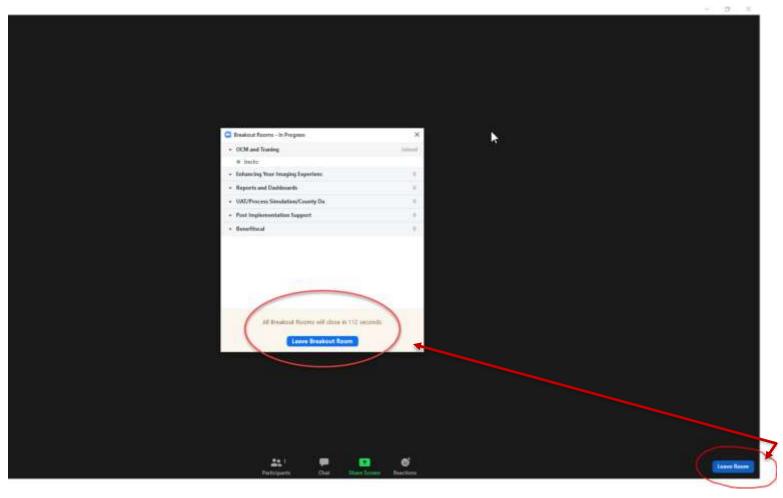
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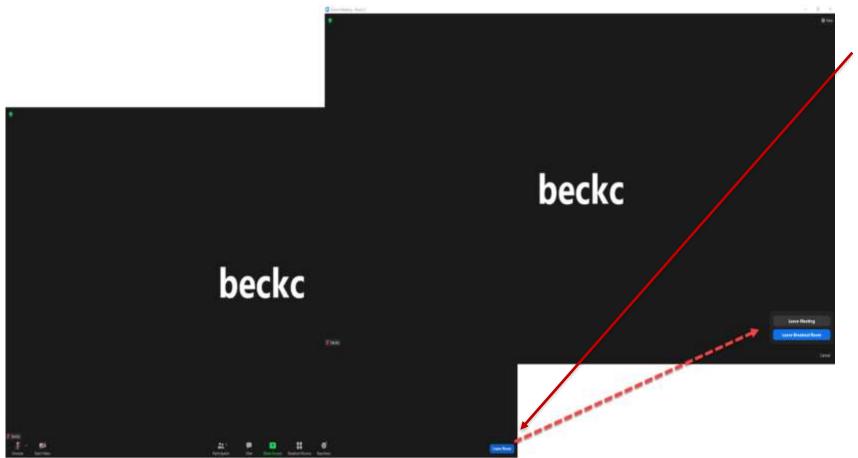


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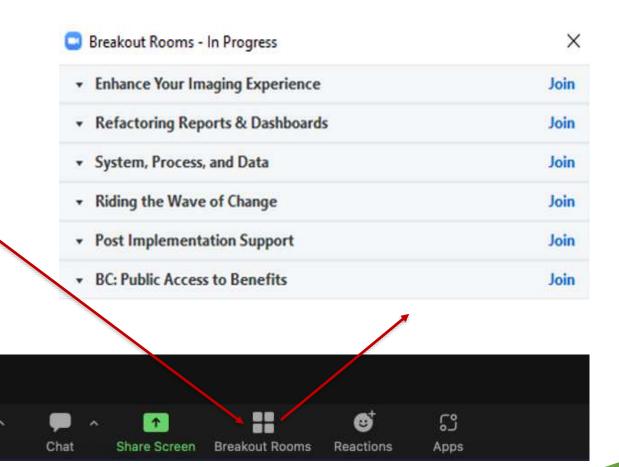
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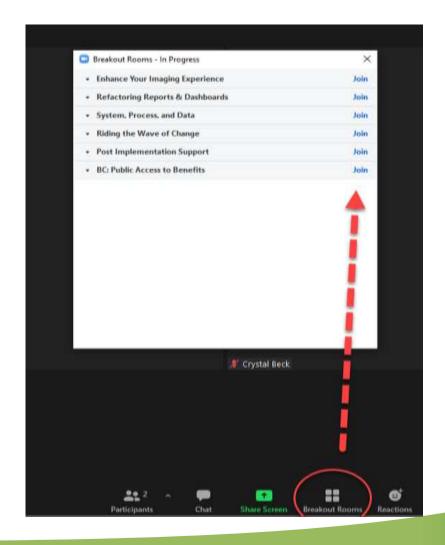
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Breakout Sessions A1-A6 Afternoon Breakout Sessions



General Session 7 Conference Closing



CalSAWS Annual Conference

General Event Survey

Mentimeter Code: 4841 1828



Menti Survey

Go to www.menti.com and use the code 4841 1828

