

CalSAWS CCB Agenda

| | |
|-----------------|---|
| DATE | June 9, 2022 |
| TIME | 1:30 PM |
| LOCATION | Teams Virtual Meeting |
| SUBJECT | Change Control Board Meeting |
| INVITEES | Regional Managers, Design Leads, Tech Leads, Release Management Leads, Quality Assurance, State Partners, Consortium Management |

Meeting Purpose:

Approve pending System Change Requests (SCRs), scope modifications, and change orders as needed.

1. CalSAWS SCRs

| Release | SCR # | X-REF SCR | DESIGN APPROVAL | Team Responsible | Hours | Funding Source | Emergency Approval | Priority Release |
|---------|-----------|-----------|--|-----------------------|-------|----------------|-----------------------|------------------|
| RWR | CA-50088 | | Update the CW 2.1Q and add bundled CW 2.1Q/CW 2.1NA to Template Repository | Client Correspondence | 253 | CalSAWS M&E | Production Deployment | 22.05.x3 |
| RWR | CA-216900 | | Add CF RE, CW RE, and CW/CF RE packets in threshold languages. | Client Correspondence | 3220 | Premise | Start Build | |
| RWR | CA-220208 | | Add OI/OP Packets in threshold languages. | Client Correspondence | 1983 | Premise | Start Build | |
| RWR | CA-235551 | | Add Threshold Languages to NA 818, M16-120A and M16-120B Forms | Client Correspondence | 679 | Premise | Start Build | 22.05.x1 |
| RWR | CA-237220 | | Create API Logic to Ensure Confidentiality Compliance | Tech Arch | 62 | CalSAWS M&E | No | |
| RWR | CA-242609 | | Update logic to populate logged-in worker information | Client Correspondence | 170 | CalSAWS M&E | Production Deployment | |
| RWR | CA-243608 | | Qlik/NPrinting AWS Rescaling | Analytics | 140 | CalSAWS M&E | No | |

| Release | SCR # | X-REF SCR | DESIGN APPROVAL | Team Responsible | Hours | Funding Source | Emergency Approval | Priority Release |
|---------|-----------|------------|--|-----------------------|-------|----------------|-----------------------|------------------|
| RWR | CA-244829 | | Rename Cal-OAR data files | Batch/Interfaces | 68 | CalSAWS M&E | Production Deployment | 22.05.x3 |
| 20.07 | CA-219272 | CIV-107887 | Statewide Portal/Mobile - List of users accepted to opt in to receive email so a survey may be sent to the customers | Batch/Interfaces | 1 | LRS M&E | Production Deployment | 20.09.08 |
| 21.07 | CA-226534 | | Regression test CA-226465 for C-IV migration Medi-Cal programs | System Test | 30 | LRS M&E | No | 21.08.06 |
| 21.07 | CA-231819 | | Release FC/KG/AAP COLA NOAs | Client Correspondence | 12 | LRS M&E | Production Deployment | 21.09.22 |
| 21.07 | CA-234484 | | EICT Image Outbound Writer Job - Updates for Duplicate CIN | Batch/Interfaces | 10 | CalSAWS M&E | Production Deployment | 21.10.05 |
| 21.07 | CA-235469 | | Document Upload - e-Application# from BenefitsCal and/or GetFresh - Need Case # Association | Batch/Interfaces | 265 | LRS M&E | Production Deployment | 21.11.12 |
| 21.11 | CA-237417 | | Restore the WFP&I EDMS Cover Letter in the forms repository | Client Correspondence | 53 | CalSAWS M&E | Production Deployment | 21.12.20 |
| 22.03 | CA-239035 | | Update CAPI RE disc sweep to opt out Riverside County | Batch/Interfaces | 19 | CalSAWS M&E | Production Deployment | 22.05.18 |
| 22.03 | CA-241847 | | Support SCR to provide responses to Consortia queries | Batch/Interfaces | 1260 | CalSAWS M&E | Production Deployment | |
| 22.03 | CA-244136 | | Support SCR - Modified WDTIP Monthly File reports testing | Batch/Interfaces | 41 | CalSAWS M&E | Production Deployment | 22.04.29 |
| 22.03 | CA-244191 | | BenefitsCal - Texts to CalSAWS and YBN Users Who Opt-In to Receive Text Part 2 | Batch/Interfaces | 10 | LRS M&E | Production Deployment | 22.04.20 |
| 22.03 | CA-244251 | | BenefitsCal - Texts to CalSAWS and YBN Users Who Opt-In to Receive Text Part 3 | Batch/Interfaces | 10 | LRS M&E | Production Deployment | 22.04.21 |
| 22.03 | CA-245113 | | Turn off RCA Discontinuance sweep | Batch/Interfaces | 13 | CalSAWS M&E | Production Deployment | 22.05.06 |
| 22.03 | CA-245533 | | RECON Update for C-IV/CalWIN Counties | Batch Operations | 30 | CalSAWS M&E | Production Deployment | 22.05.22 |
| 22.05 | CA-233022 | | Removing YBN Dashboard Links in CalSAWS | Reports | 46 | CalSAWS M&E | Start Build | 22.06.16 |
| 22.05 | CA-240908 | | Update School Lunch Report from Annual Frequency to Monthly Frequency | Reports | 130 | CalSAWS M&E | Start Build | 22.06.09 |
| 22.05 | CA-240914 | CH-198728 | NOA updates for Reduced Premiums for Children's Programs | Client Correspondence | 184 | Premise | Start Build | 22.06.14 |

| Release | SCR # | X-REF SCR | DESIGN APPROVAL | Team Responsible | Hours | Funding Source | Emergency Approval | Priority Release |
|---------|-----------|-----------|--|-----------------------|-------|----------------|-----------------------|------------------|
| 22.05 | CA-242671 | | Update the Database Connection for the Child Care Portal | Online | 131 | CalSAWS M&E | Start Build | 22.06.14 |
| 22.05 | CA-243657 | | Training: Create CFP for Task Mgmt CA-214914 | Training | 150 | CalSAWS DD&I | Start Build | 22.06.xx |
| 22.05 | CA-243658 | | Training: Create CFP for Task Mgmt CA-214916 | Training | 150 | CalSAWS DD&I | Start Build | 22.06.xx |
| 22.05 | CA-243669 | | Training: Create CFP for Task Mgmt CA-214918 | Training | 150 | CalSAWS DD&I | Start Build | 22.06.xx |
| 22.05 | CA-243670 | | Training: Create CFP for Task Mgmt CA-214903 | Training | 150 | CalSAWS DD&I | Start Build | 22.06.xx |
| 22.05 | CA-243974 | | Add Classification Titles to Staff Detail page for CalWIN Counties (Wave 1) | Online | 44 | CalSAWS M&E | No | 22.06.14 |
| 22.05 | CA-244930 | | External Agency - Updates to add support for drawer specific form names to Core Scan Modes | Imaging | 10 | CalSAWS M&E | Production Deployment | 22.05.27 |
| 22.05 | CA-245177 | | Non-Customer Issuance Detail Page UEID for comment length | Fiscal | 24 | CalSAWS M&E | Production Deployment | 22.06.14 |
| 22.05 | CA-245274 | | Update Reminder Detail page to remove Send as E-mail functionality | Online | 72 | CalSAWS M&E | Production Deployment | 22.06.02 |
| 22.05 | CA-245332 | | Upgrade Lobby Services Spring Boot and Spring framework | Tech Arch | 320 | CalSAWS M&O | Start Build | 22.06.xx |
| 22.05 | CA-245409 | | SCR - Update the FTP Credentials for the MEDS Interface Batch Jobs for all 58 Counties. | Batch Operations | 10 | CalSAWS M&E | Production Deployment | 22.05.26 |
| 22.05 | CA-245439 | | Update NEC Batch Job PB00R509 to Run on the 4th Business Day of the Month | Client Correspondence | 15 | CalSAWS M&E | Production Deployment | 22.05.26 |
| 22.05 | CA-245442 | | Stanislaus Opt out of DDID 85 | Batch/Interfaces | 108 | CalSAWS M&E | Production Deployment | 22.06.07 |
| 22.05 | CA-245487 | | Mendocino Opt Out of DDID 85 | Batch/Interfaces | 108 | CalSAWS M&E | Production Deployment | 22.06.07 |
| 22.05 | CA-245540 | | Add option to send documents from Reindex to Reindex All | Imaging | 15 | CalSAWS M&E | Production Deployment | 22.05.27 |
| 22.05 | CA-245591 | | External Agency - Reindex Los Angeles Export documents from Person to Confidential Case | Imaging | 60 | CalSAWS M&E | No | 22.05.27 |
| 22.06 | CA-228806 | | SB 1065 - Update Homeless Assistance | Eligibility | 625 | Premise | Production Deployment | 22.07.07 |

| Release | SCR # | X-REF SCR | DESIGN APPROVAL | Team Responsible | Hours | Funding Source | Emergency Approval | Priority Release |
|---------|-----------|-----------|---|-----------------------|-------|----------------|-----------------------|------------------|
| 22.06 | CA-233083 | | Hyland to increase database limit on BI Audits data | Imaging | 15 | CalSAWS M&E | No | 22.06.24 |
| 22.07 | CA-231908 | | Re-schedule Task Purge job in CalSAWS | Batch/Interfaces | 137 | CalSAWS M&E | Start Build | |
| 22.07 | CA-234730 | | Update Disaster CalFresh Report to include Application Source | Reports | 235 | CalSAWS M&E | Start Build | 22.08.xx |
| 22.07 | CA-241850 | | Support SCR to provide responses to Consortia queries | Reports | 1200 | CalSAWS M&E | Production Deployment | |
| 22.07 | CA-244812 | | Update CF IRT logic to include 'Semi-Annual Reporting - No Report' households | Eligibility | 204 | CalSAWS M&E | No | 22.08.04 |
| 22.07 | CA-244902 | | Online Help: Update OLH for CA-224269 | Training | 12 | Premise | Start Build | |
| 22.07 | CA-245273 | | Training: Design Process Research on Generating RoboHelp output files to BitBucket for Priority Releases | Training | 40 | CalSAWS M&E | Start Build | |
| 22.07 | CA-245604 | | Job Aid- Update JA CalFresh-CF 386 Notice of Missed Interview | Training | 25 | Premise | Start Build | |
| 22.09 | CA-208670 | CA-207452 | Add Threshold Languages to SAR7/SAR2/Addendum packet and SAR2 | Client Correspondence | 965 | Premise | Start Build | |
| 22.09 | CA-232348 | | Update Reception Log logic to use CalSAWS system date | Online | 74 | CalSAWS M&E | No | |
| 22.09 | CA-233808 | | Update the DCFS Interface in CalSAWS to save absent parent data consistent with sending Custodial Person information to Child Support | Batch/Interfaces | 294 | CalSAWS M&E | Start Build | |
| 22.09 | CA-235440 | | Update Population Logic for Forms for Migration Counties - Phase 3 | Client Correspondence | 199 | CalSAWS M&E | Start Build | |
| 22.09 | CA-243470 | | CCB 22-04-Child Care Immediate and Continuous Eligibility Age Requirements | Online | 140 | CalSAWS M&E | No | |
| 22.09 | CA-245402 | | Enhance Imaging API to enable content security headers | Tech Arch | 311 | CalSAWS M&E | Start Build | |
| 22.11 | CA-220188 | | Add Missing Foster Care NOAs that existed in C-IV, Phase 1 | Client Correspondence | 813 | Premise | Start Build | |
| 22.11 | CA-223907 | CA-56313 | ACL 20-129 CF 1239 (12/20) CalFresh Notice of Approval/Termination Transitional Benefits | Client Correspondence | 325 | CalSAWS M&E | Start Build | |

| Release | SCR # | X-REF SCR | DESIGN APPROVAL | Team Responsible | Hours | Funding Source | Emergency Approval | Priority Release |
|---------|-----------|-----------|---|------------------|-------|----------------|--------------------|------------------|
| 22.11 | CA-245035 | | CalWIN State Interface Exchange Testing Support SCR Wave 2 | System Test | 380 | CalSAWS M&E | No | 22.12.30 |
| 23.01 | CA-240478 | | ACL 14-49 - Do Not Remove Restaurant Meals Indicator When CF is Closed for Non-Financial Reason | Eligibility | 228 | CalSAWS M&E | No | |
| 23.02 | CA-245036 | | CalWIN State Interface Exchange Testing Support SCR Wave 3 | System Test | 335 | CalSAWS M&E | No | 23.03.03 |
| 23.03 | CA-245038 | | CalWIN State Interface Exchange Testing Support SCR Wave 4 | System Test | 335 | CalSAWS M&E | No | 23.05.05 |
| 23.06 | CA-245039 | | CalWIN State Interface Exchange Testing Support SCR Wave 5 | System Test | 310 | CalSAWS M&E | No | 23.07.07 |
| 23.09 | CA-245040 | | CalWIN State Interface Exchange Testing Support SCR Wave 6 | System Test | 310 | CalSAWS M&E | No | 23.09.30 |

| Release | SCR # | X-REF SCR | CONTENT REVISION | Team Responsible | Hours | Funding Source | Emergency Approval | Priority Release |
|---------|-----------|-----------|---|------------------|-------|----------------|-----------------------|------------------|
| RWR | CA-242196 | | Application Accessibility Updates | Online | 179 | CalSAWS M&E | Production Deployment | 22.05.25 |
| 22.03 | CA-236975 | | Training: Update General Eligibility WBTs for 21.01-22.01 App Dev Changes | Training | 400 | CalSAWS M&E | Start Build | 22.07.22 |
| 22.03 | CA-237018 | | Training: Update Eligibility CalFresh WBTs for 21.01 to 21.07 App Dev Changes | Training | 300 | CalSAWS M&E | Start Build | 22.05.25 |
| 22.03 | CA-237088 | | Training: Update Employment Services-WTW WBTs for 21.01 to 21.07 App Dev Changes | Training | 342 | CalSAWS M&E | Start Build | 22.07.22 |
| 22.03 | CA-237149 | | Training: Update Orientation WBTs for 21.01 and 21.07 App Dev Changes | Training | 366 | CalSAWS M&E | Start Build | 22.07.22 |
| 22.05 | CA-226398 | | DDID 2319 - Framework for GA GR Manual Correspondence phase 2 | Eligibility | 549 | CalSAWS DD&I | Start Build | |
| 22.05 | CA-226838 | | DDID 2211, 2217, 2218, 2220, 2729, 2730, 2731, 2046, 2732 FDS CSC: Telephonic Signature | Contact Center | 2754 | CalSAWS DD&I | No | |
| 22.05 | CA-226843 | | DDID 2701, 2706 FDS CSC: Voice Authentication: All Languages | Contact Center | 600 | CalSAWS DD&I | No | 22.06.XX |

| Release | SCR # | X-REF SCR | CONTENT REVISION | Team Responsible | Hours | Funding Source | Emergency Approval | Priority Release |
|---------|-----------|------------|--|-----------------------|-------|----------------|-----------------------|------------------|
| 22.05 | CA-236175 | | NA 791 - Turn generation batch on, populating phone # | Client Correspondence | 340 | LRS M&E | Production Deployment | 22.06.07 |
| 22.05 | CA-240851 | | Decommission OSB - Update CalSAWS LMRS Client | Tech Arch | 70 | CalSAWS M&O | Start Build | |
| 22.05 | CA-240962 | | ACL 21-140 Pregnant Person Only (PPO) NOA Updates | Client Correspondence | 204 | CalSAWS M&E | No | 22.06.07 |
| 22.05 | CA-241789 | | Training: Update Child Care WBTs for 22.01 App Dev Changes | Training | 60 | CalSAWS M&E | Start Build | 22.07.22 |
| 22.06 | CA-241251 | | Update C-IV School Lunch Interface to run for CalWIN Counties | Batch/Interfaces | 182 | CalSAWS M&E | Production Deployment | 22.06.23 |
| 22.07 | CA-203413 | | MEDS: Modify TERM-REASON on RECON transaction RC20 | Batch/Interfaces | 257 | CalSAWS M&E | No | |
| 22.07 | CA-207569 | CIV-305 | IEVS: Update Eligibility Non-Compliance Page | Online | 196 | CalSAWS M&E | Start Build | |
| 22.07 | CA-210573 | CIV-105081 | CW Family Reunification Time on Aid | Fiscal | 221 | CalSAWS M&E | No | |
| 22.07 | CA-212167 | | Warrant Alignment Testing for CalWIN Rush Warrants | Client Correspondence | 618 | CalSAWS DD&I | Start Build | |
| 22.07 | CA-214922 | | DDID 2388 FDS: Task Mgt - Task Start Date | Online | 771 | CalSAWS DD&I | No | |
| 22.07 | CA-227431 | | Update Batch job for Kin-GAP when NMD turns 21 | Batch/Interfaces | 30 | CalSAWS M&E | No | |
| 22.07 | CA-229332 | | Update Trustline validation for Stage 1 retro payments to account for the Regulations Change cut-off date. | Online | 347 | CalSAWS M&E | No | |
| 22.07 | CA-232151 | | ACL 21-109 Two Year OP/OI Establishment and Calculation Timeframe CalWORKs/CalFresh | Fiscal | 308 | Premise | Start Build | |
| 22.07 | CA-234795 | | Update CF PACF Determination Based on Non-Managed GA Status | Eligibility | 78 | CalSAWS M&E | No | |
| 22.07 | CA-235508 | | Usability Updates to the Verification List page | Online | 103 | CalSAWS M&E | No | |
| 22.07 | CA-235615 | | Expand the Person Search, New Person Search and Select Person functionality to account for incorrect entries | Online | 506 | CalSAWS M&E | No | |

| Release | SCR # | X-REF SCR | CONTENT REVISION | Team Responsible | Hours | Funding Source | Emergency Approval | Priority Release |
|---------|-----------|-----------|--|------------------|-------|----------------|--------------------|------------------|
| 22.07 | CA-240039 | | Update the Barcode API leveraged by Imaging to prepend CalWIN barcode before completing the lookup | Batch/Interfaces | 176 | CalSAWS DD&I | No | |
| 22.07 | CA-241742 | | Create e-ICT Automated Actions for the 57 CalSAWS Migration Counties | Online | 213 | CalSAWS M&E | Start Build | |

2. Informational Only: CalSAWS Conversion SCRs

| Release | SCR # | X-REF SCR | DESIGN APPROVAL | Team Responsible | Hours | Funding Source | Emergency Approval | Priority Release |
|-------------|-------|-----------|-----------------|------------------|-------|----------------|--------------------|------------------|
| <i>None</i> | | | | | | | | |

| Release | SCR # | X-REF SCR | CONTENT REVISION | Team Responsible | Hours | Funding Source | Emergency Approval | Priority Release |
|-------------|-------|-----------|------------------|------------------|-------|----------------|--------------------|------------------|
| <i>None</i> | | | | | | | | |

The next CCB Meeting scheduled for **06/23/2022**.

3. CalSAWS Deployment Schedule

2021-2022 CalSAWS Deployment Schedule as of 11/17/2021

| Release # | Release Date (Mon) | CalSAWS Production Deployment Date (Sun) | Notes | SCR Freeze (Fri) | Defect Freeze (Fri) | DBCR/CTCR Freeze (Wed) | Hard Defect Freeze (Fri) | Build Approved (Wed) |
|-----------|--------------------|--|--|------------------|---------------------|------------------------|--------------------------|----------------------|
| 21.01 | 1/25/2021 | 1/24/2021 | North & South Release; MLK 1/18 | 11/25/2020 | 1/1/2021 | 1/6/2021 | 1/8/2021 | 1/20/2021 |
| 21.02 | 2/15/2021 | 2/14/2021 | CH Release (North & South Release) | 11/6/2020 | 1/22/2021 | 1/27/2021 | 1/29/2021 | 2/10/2021 |
| 21.03 | 3/22/2021 | 3/21/2021 | North & South Release | 1/29/2021 | 2/26/2021 | 3/3/2021 | 3/5/2021 | 3/17/2021 |
| 21.04 | 4/26/2021 | N/A | CH Cloud Release | N/A | N/A | N/A | N/A | N/A |
| 21.05 | 5/24/2021 | 5/23/2021 | Due to Memorial Day 5/31 (North & South Release) | 3/26/2021 | 4/30/2021 | 5/5/2021 | 5/7/2021 | 5/19/2021 |
| 21.06 | 6/21/2021 | 6/20/2021 | CH Release (North & South Release) | 4/9/2021 | 5/28/2021 | 6/2/2021 | 6/4/2021 | 6/16/2021 |
| 21.07 | 7/26/2021 | 7/25/2021 | Last C-IV Baseline Release | 5/28/2021 | 7/2/2021 | 7/7/2021 | 7/9/2021 | 7/21/2021 |
| 21.09 | | | No Release - C-IV Converts to CalSAWS | | | | | |
| | 9/27/2021 | | C-IV to CalSAWS Cutover | N/A | N/A | N/A | N/A | N/A |
| 21.11 | 11/22/2021 | 11/21/2021 | | 8/27/2021 | 10/22/2021 | 10/27/2021 | 10/29/2021 | 11/17/2021 |
| 22.01 | 1/24/2022 | 1/23/2022 | | 11/24/2021 | 12/31/2021 | 1/5/2022 | 1/7/2022 | 1/19/2022 |
| 22.02 | 2/21/2022 | | CH Release | 11/26/2021 | 1/21/2022 | | | |
| 22.03 | 3/21/2022 | 3/20/2022 | | 1/28/2022 | 2/25/2022 | 3/2/2022 | 3/4/2022 | 3/16/2022 |
| 22.05 | 5/23/2022 | 5/22/2022 | Due to Memorial Day 5/30 | 3/25/2022 | 4/29/2022 | 5/4/2022 | 5/6/2022 | 5/18/2022 |
| 22.06 | 6/20/2022 | | CH Release | 4/8/2022 | 5/27/2022 | 6/1/2022 | 6/3/2022 | 6/15/2022 |
| 22.07 | 7/25/2022 | 7/24/2022 | | 5/27/2022 | 7/1/2022 | 7/6/2022 | 7/8/2022 | 7/20/2022 |
| 22.09 | 9/26/2022 | 9/25/2022 | CH Release 9/19 | 7/29/2022 | 9/2/2022 | 9/7/2022 | 9/9/2022 | 9/21/2022 |
| | 10/31/2022 | | CalWIN to CalSAWS Wave 1 Cutover(Tentative) | N/A | N/A | N/A | N/A | N/A |
| 22.11 | 11/21/2022 | 11/20/2022 | | 9/30/2022 | 10/28/2022 | 11/2/2022 | 11/4/2022 | 11/16/2022 |
| 23.01 | 1/23/2023 | 1/22/2023 | | 11/23/2022 | 12/30/2022 | 1/4/2023 | 1/6/2023 | 1/18/2023 |
| | | | CalWIN to CalSAWS Wave 2 Cutover(End of February 2023) | N/A | N/A | N/A | N/A | N/A |
| | | | CalWIN to CalSAWS Wave 3 Cutover(End of April 2023) | N/A | N/A | N/A | N/A | N/A |
| | | | CalWIN to CalSAWS Wave 4 Cutover(End of June 2023) | N/A | N/A | N/A | N/A | N/A |
| | | | CalWIN to CalSAWS Wave 5 Cutover(End of August 2023) | N/A | N/A | N/A | N/A | N/A |
| | | | CalWIN to CalSAWS Wave 6 Cutover(End of October 2023) | N/A | N/A | N/A | N/A | N/A |

| Freeze Dates | |
|---------------------|--|
| SCR Freeze: | Deadline for all SCR code to be delivered for baseline release |
| Defect Freeze: | Deadline for all Defects to be delivered for baseline release |
| Hard Defect Freeze: | Deadline for all Defects (tied to baseline release) to be delivered for baseline release |
| Build Approved: | Greenlight for baseline release |

Updates:

5/12/2020 - CH Release date changed

11/10/2020 - 21.01 SCR Freeze updated to Wed before Thanksgiving; Freeze dates for 21.11 release moved up one week to account for longer 21.11 test cycle due to no 21.09 baseline release 12/8/2020 - C-IV to CalSAWS cutover date added

3/24/2021 - Update of CH 22.02 release date from TBD to scheduled date and update to 23.01 SCR freeze date to correct erroneous date

11/4/2021 - Update of CH 22.06 release date from TBD to scheduled date; Tentative date added for CW Wave 1 Cutover; Update to 23.01 SCR Freeze; Update 22.01 SCR Freeze 11/17/2021 -

Update of CH 22.02 SCR Freeze and Defect Freeze dates



[CA-50088] Update the CW 2.1Q and add bundled CW 2.1Q/CW 2.1NA to Template Repository

| | | | | | |
|-----------------------------------|------------------------------|----------------------------------|------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Client Correspondence | Assignee: | prajwal honneshappa | SPG Status: | Approved |
| Fix Version/s: | [RWR] | Designer Contact: | Ayman Hussein | Change Type (SCR): | Enhancement |
| Minor Version: | 22.05.x3 | Expedite Changes: | Production Deployment | Estimate: | 253 |
| Reporter: | Ritu China | Regulation Reference: | | Created: | 01/19/2018 11:47 AM |
| Status: | In Development | Impact Analysis: | [Other] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Maria Arceo | Training Impacted: | [N/A] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Correspondence] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review:

Expedite Approval: Approved by Karen J. Rapponotti on 5/18/2022.

Current Design: Currently, CalSAWS generates the CW 2.1Q (07/16) Support Questionnaire when the Absent/Unmarried Parent List and Support Questionnaire Pages are completed.

Request: Update the CW 2.1Q to the newest State version.

Add a bundled version in Template Repository of CW 2.1Q and the CW 2.1NA.

Update the logic on the Support Questionnaire page to generate the bundled version of the CW 2.1Q/CW 2.1NA with pre-population.

Add e-signature functionality for the CW 2.1Q and CW 2.1NA as individual forms and combined.

Request to increase font size on the forms.

Update the form name of the CW 2.1 to CW 2.1NA

Recommendation:

Replace the existing CW 2.1Q (07/16) form with the CW 2.1Q (10/16). The conditions for the form must stay the same.

* Generate the form when the Absent/Unmarried Parent List and Support Questionnaire Pages are completed.

* The form must be generated when users select the GENERATE button on the Support Questionnaire page.

* The form must be generated with the information entered on the Support Questionnaire Page.

* The form must also be available in the Client Correspondence Templates and be available in all Threshold Languages.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

253

| | | | | | |
|-------------------------|-----|--------------------|---|--------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 163 | DBA : | 0 | Design : | 0 |

| | | | | | |
|-----------------------|----|------------------------------------|---|-------------------|---|
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 65 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |



[CA-216900] Add CF RE, CW RE, and CW/CF RE packets in threshold languages.

| | | | | | |
|---|---|----------------------------------|---------------------------------|-------------------------------|-------------------------------|
| Team Responsible: | Client Correspondence | Assignee: | Dinesh Mariyappan | SPG Status: | Approved |
| Fix Version/s: | [RWR] | Designer Contact: | Daniel J Rosales | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | Start Build | Estimate: | 3220 |
| Reporter: | Rainier Dela Cruz [X] | Regulation Reference: | | Created: | 06/03/2020 03:43 PM |
| Status: | In Development | Impact Analysis: | [Forms/NOA Translations] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Caroline Bui | Training Impacted: | [N/A] | Funding Source: | Premise |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | Correspondence Phase I |
| Committee: | [Correspondence] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |
| Non-Committee Review: | Caroline Bui 3/2/2022 | | | | |
| Expedite Approval: | 3/28/2022, Expedited Build Start approval by Karen Rapponotti | | | | |
| Current Design: | CF RE, CW RE, and CW/CF RE packets are only available in English and Spanish. | | | | |
| Request: | Add the CF RE, CW RE, and CW/CF RE packets in threshold languages. The following forms will be implemented in English as the new revisions are not yet available in threshold languages: CW 2166, WTW 5, CW 2184, CW 52, PUB 183. | | | | |
| Recommendation: | Add the CF RE, CW RE, and CW/CF RE packets in threshold languages. The following forms will be implemented in English as the new revisions are not yet available in threshold languages: CW 2166, WTW 5, CW 2184, CW 52, PUB 183. | | | | |
| Outreach Description: | | | | | |
| Migration Impact Description: | | | | | |
| Migration Impact Analysis: | | | | | |
| Alternative Procedure Description: | NA | | | | |
| Operational Impact: | | | | | |
| Estimate: | 3220 | | | | |
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 2520 | DBA : | 0 | Design : | 140 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 476 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 84.0 |

 **[CA-220208] Add OI/OP Packets in threshold languages.**

| | | | | | |
|-----------------------------------|---|----------------------------------|---------------------------------|-------------------------------|-------------------------------|
| Team Responsible: | Client Correspondence | Assignee: | Deepashri Anandatheertha | SPG Status: | Approved |
| Fix Version/s: | [RWR] | Designer Contact: | Jasmine Chen | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | Start Build | Estimate: | 1983 |
| Reporter: | Rainier Dela Cruz [X] | Regulation Reference: | | Created: | 09/28/2020 04:37 PM |
| Status: | In Development | Impact Analysis: | [Forms/NOA Translations] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Maria Arceo | Training Impacted: | [N/A] | Funding Source: | Premise |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | Correspondence Phase I |
| Committee: | [Correspondence] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |
| Non-Committee Review: | Maria Arceo 4/04/2022 | | | | |
| Expedite Approval: | 03/31/2022, Expedited Start Build Approval by Karen R. | | | | |
| Current Design: | The OI/OP (Overissuance / Overpayment) packets currently exist in English and Spanish per CA-207159 DDID 2126. The CF 377.7C form within the CalFresh Inadvertent Household Error (CF IHE) Packet is using an outdated revision (5/02) for English and Spanish. | | | | |
| Request: | Add the OI/OP packets in all available threshold languages. Update CF 377.7C to the latest state version (2/14) in the provided state languages. This revision will be used when creating the threshold languages of the CF IHE Packets. | | | | |
| Recommendation: | <p>Add the OI/OP packets in threshold languages:</p> <p>a. CalFresh Inadvertent Household Error (IHE) Packet:</p> <ul style="list-style-type: none"> -CF 377.7B (CalFresh Overissuance for Client Error) -DFA 377.7C (CF Repayment agreement for Inadvertent HH Error) -CSF 104 (EBT Release Form) -NA 1263 (Overissuance Budget Worksheet) -Additional form for LA county - PA 1820(CF Repayment agreement Cover Notice) <p>b. CalFresh Administrative Error (AE) Packet</p> <ul style="list-style-type: none"> -CF 377.7D3 (CF Overissuance Notice for Administrative Errors) -CF 377.7E1 (CF Repayment Agreement for Administrative Errors Only) -CSF 104 -NA 1263 -Additional form for LA county - PA 1820 <p>c. CalFresh Intentional Program Violation (IPV) Packet</p> <ul style="list-style-type: none"> -DFA 377.7F (CF Overissuance Notice for Intentional Program Violation (IPV)) -DFA 377.7G (CF Repayment Agreement for IPV) -CSF 104 -NA 1263 -Additional form for LA county - PA 1820 <p>d. CalWORKs Overpayment (OP) Packet for all Counties</p> <ul style="list-style-type: none"> -M44-350I (CalWORKs Overpayment Notice) -NA 274G (Continuation Page-Overpayment Computations Before 06/01/2020) or NA 274H (Computations After 06/01/2020) | | | | |

5. Update CF 377.7C to the latest state version (2/14) in the CalFresh Inadvertent Household Error (CF IHE) packet in both English and Spanish.

Outreach

Description:

Migration Impact N/A

Description:

Migration Impact

Analysis:

Alternative None

Procedure

Description:

Operational Impact:

Estimate: 1983

| | | | | | |
|-------------------------|------|-----------------------|----|--------------------|------|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 20 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 1096 | DBA : | 0 | Design : | 200 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication | 88 | Reports : | 0 |
| Reports Test : | 0 | Support : | | Special Project : | 0 |
| System Test Support : | 370 | Security : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Tech Arch : | 0 | Translation : | 39.0 |
| | | Training : | 0 | | |



[CA-235551] Add Threshold Languages to NA 818, M16-120A and M16-120B Forms

| | | | | | |
|---|---|----------------------------------|---------------------------------|-------------------------------|-------------------------------|
| Team Responsible: | Client Correspondence | Assignee: | Surendar Murugesan | SPG Status: | Approved |
| Fix Version/s: | [RWR] | Designer Contact: | Singaram Manickam | Change Type (SCR): | Enhancement |
| Minor Version: | 22.05.x1 | Expedite Changes: | Start Build | Estimate: | 679 |
| Reporter: | Connie Buzbee | Regulation Reference: | | Created: | 10/22/2021 12:41 PM |
| Status: | System Test | Impact Analysis: | [Forms/NOA Translations] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Maria Arceo | Training Impacted: | [N/A] | Funding Source: | Premise |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | Correspondence Phase I |
| Committee: | [Correspondence] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |
| Non-Committee Review: | Approved Maria Arceo 5/24/2022 Send to Correspondence Comm. as FYI | | | | |
| Expedite Approval: | By Karen Rapponotti on 05/24/2022 | | | | |
| Current Design: | The system only has English & Spanish of the NA 818, M16-120A and M16-120B | | | | |
| Request: | <p>1. Add CDSS Threshold Languages to the CalSAWS for the NA 818 (03/2014) form Template Repository and system generated. Languages include: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog and Vietnamese.</p> <p>2. Add CDSS Threshold Languages to the CalSAWS for the M16-120A (06/2011) and M16-120B (06/2011) form Template Repository and system generated. Languages include: Chinese, Russian and Vietnamese.</p> <p>3. Update EN & SP NA 818 to mirror the State</p> | | | | |
| Recommendation: | <p>1. Add the NA 818 form in all 11 threshold languages: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog and Vietnamese.</p> <p>2. Add the M16-120A and M16-120B forms in threshold languages: Chinese, Russian and Vietnamese.</p> <p>3. Update EN & SP NA 818 to mirror the State</p> | | | | |
| Outreach Description: | | | | | |
| Migration Impact Description: | | | | | |
| Migration Impact Analysis: | | | | | |
| Alternative Procedure Description: | N/A | | | | |
| Operational Impact Estimate: | 679 | | | | |
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 10 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 480 | DBA : | 0 | Design : | 45 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |

| | | | | | |
|-----------------------|-----|-------------|---|-------------------|---|
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 144 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |

[CA-237220] Create API Logic to Ensure Confidentiality Compliance

| | | | | | |
|-----------------------------------|----------------------------|----------------------------------|----------------------------|-------------------------------|----------------------------|
| Team Responsible: | Tech Arch | Assignee: | Unassigned | SPG Status: | N/A |
| Fix Version/s: | [RWR] | Designer Contact: | Christopher Vasquez | Change Type (SCR): | Data Change |
| Minor Version: | | Expedite Changes: | No | Estimate: | 62 |
| Reporter: | Christopher Vasquez | Regulation Reference: | | Created: | 11/24/2021 11:03 AM |
| Status: | Pending Approval | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Rhiannon Chin | Training Impacted: | [N/A] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Imaging] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Rhiannon Chin 12/28/2021

Expedite Approval: Currently external systems can send documents to the Imaging System with miss-matched confidential indicators

Request: Update the Imaging Services Store/Reindex/Copy APIs to apply business logic to ensure that the Drawer and Confidential flag match the cases current confidential status at the point the API call is invoked.

Recommendation: The Imaging Service Store API will be updated to query the confidentiality table for the case context provided. If an active confidentiality record match is found, the payload will be updated to ensure that the drawer and confidentiality flags follow the current case security needs.

Outreach

Description:

Migration Impact

Description:

No impact to migrating counties, this will only impact net new captured to ensure compliance and consistency during document store operations from external partners.

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

62

| | | | | | |
|-------------------------|----|---------------------------------|----|--------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 12 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 0 | Tech Arch : | 50 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |

 **[CA-242609] Update logic to populate logged-in worker information**

| | | | | | |
|-----------------------------------|------------------------------|----------------------------------|---------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Client Correspondence | Assignee: | Nagesha S | SPG Status: | Approved |
| Fix Version/s: | [RWR] | Designer Contact: | Nithya Chereddy | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | Production Deployment | Estimate: | 170 |
| Reporter: | Lawrence Samy | Regulation Reference: | | Created: | 03/16/2022 12:04 PM |
| Status: | In Development | Impact Analysis: | [Forms/NOA Translations] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Maria Arceo | Training Impacted: | | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Correspondence] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | Maria Arceo | Consortium Review Approval Date: | 05/05/2022 | | |

Non-Committee Review: Maria Arceo 5/05/2022- Will be discussed w/correspondence committee 5/26/22

Expedite Approval: Approved by Karen J. Rapponotti on 04/04/2022

Current Design: Currently if the program does not have an active worker assigned or if the worker tries to generate correspondence on a Pending case before the begin date of the program, the correspondence will populate 'Customer Rep' in place of the worker.
If there are multiple program blocks on the case while generating a correspondence the existing logic will prioritize the active program first to find the associated worker. If there is no active program, the logic will randomly pick a program.

Request:

1. Update the logic for Migration Counties to populate the logged-in worker information on the correspondence when there is no worker assigned to the program irrespective of the program status.
2. Update the logic for Migration Counties to populate the information of worker assigned to the pending case irrespective of the program begin date.
3. If there are multiple program blocks on the case, use the following program status hierarchy to find a program.
 - a) Active
 - b) Pending
 - c) Denied
 - d) Discontinued
 - e) Ineligible

Note:

- i) This update is for the 57 migration counties only and will not impact LA County. Currently for LA County, if there is no worker assigned to the program the default worker info (Customer Rep) will populate on the form. This functionality will remain the same for LA County.
- ii) This SCR is updating functionality for Online generated Correspondence only.

Recommendation:

1. Update the logic for Migration Counties to populate the logged-in worker information on the correspondence when there is no worker assigned to the program irrespective of the program status.
2. Update the logic for Migration Counties to populate the information of worker assigned to the pending case irrespective of the program begin date.
3. If there are multiple program blocks on the case, use the following program status hierarchy to find a program.
 - a) Active
 - b) Pending
 - c) Denied
 - d) Discontinued
 - e) Ineligible

Note:

- i) This update is for the 57 migration counties only and will not impact LA County. Currently for LA County, if there is no worker assigned to the program the default worker info (Customer Rep) will populate on the form. This functionality will remain the same for LA County.

ii) This SCR is updating functionality for Online generated Correspondence only.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

170

| | | | | | |
|-------------------------|-----|-----------------------|---|--------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 135 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 35 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication | 0 | Reports : | 0 |
| Reports Test : | 0 | Support : | | Special Project : | 0 |
| System Test Support : | 0 | Security : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Tech Arch : | 0 | Translation : | 0 |
| | | Training : | 0 | | |



[CA-243608] Qlik/NPrinting AWS Rescaling

| | | | | | |
|----------------------|-------------------------|-----------------------------|-----------------------|-------------------------------|--------------------------------|
| Team Responsible: | Analytics | Assignee: | Russell Golden | SPG Status: | N/A |
| Fix Version/s: | [RWR] | Designer Contact: | Russell Golden | Change Type (SCR): | Operational Enhancement |
| Minor Version: | | Expedite Changes: | No | Estimate: | 140 |
| Reporter: | Carlos Camarena | Regulation Reference: | | Created: | 04/07/2022 02:30 PM |
| Status: | Pending Approval | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design | Laura Chavez | Training Impacted: | [N/A] | Funding Source: | CalSAWS M&E |
| Consortium Contact: | | Migration Impact: | | Funding Source ID: | |
| Project Phase (SCR): | Production | Approved by Committee: | | Other Agency Cross Reference: | |
| Committee: | [Tech] | Consortium Review Approval: | | | |

Non-Committee Review: Approved by David Bruhn on 05/06/2022.

Expedite Approval: Current Design: Diagrams attached.

Request: Rescaling the Qlik Sense and NPrinting AWS environments to meet the current and future needs of CalSAWS. Non-production environments will be scaled down to match the newer requirements, and production environments will be scaled up to meet the demands of additional counties coming online. Hours included in this SCR are for the instance changes in AWS, the testing in the performance and lower environments, and the required Qlik and NPrinting administrative work.

Recommendation: Diagrams attached.

Reduce NPrinting engines in Dev/Test/Stage2.
Reduce entry nodes in Test/Stage2.
Scale down schedule nodes in Test/Stage2.
Add schedule nodes in Stage/Prod.
Update all environments to latest Intel variants from AWS.

Outreach Description:
Migration Impact Description:
Migration Impact Analysis:
Alternative Procedure Description:
Operational Impact: N/A - CalSAWS DD&I Requirement

| | | | | | |
|-------------------------|------------|---------------------------------|----|--------------------|----|
| Estimate: | 140 | | | | |
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 60 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 0 | Tech Arch : | 80 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |



[CA-244829] Rename Cal-OAR data files

| | | | | | |
|-----------------------------------|------------------------------|----------------------------------|------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Batch/Interfaces | Assignee: | Angela Zhao | SPG Status: | Select a value |
| Fix Version/s: | [RWR] | Designer Contact: | Howard Suksanti | Change Type (SCR): | Policy Re-Design |
| Minor Version: | 22.05.x3 | Expedite Changes: | Production Deployment | Estimate: | 68 |
| Reporter: | Gingko Luna | Regulation Reference: | ACL 19-40 | Created: | 04/26/2022 01:14 PM |
| Status: | In Development | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Gingko Luna | Training Impacted: | | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Welfare to Work/WPR] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Gingko Luna 5/18/2022

Expedite Approval: Approved by Karen J. Rapponotti 5/18/2022

Current Design: Current Cal-OAR outbound file names has "LRS" in the file name. Cal-OAR<file>_LRS_MMM_YYYY.xlsx

Request: Replace "LRS" with "CalSAWS" on the Cal-OAR outbound file names

- e.g. CalOAR19A_LRS_DEC_2021.xlsx

- The following data files will be updated as part of this SCR.
1. Cal-OAR19
 2. Cal-OAR19A
 3. Cal-OAR19B
 4. Cal-OAR19C
 5. Cal-OAR19D
 6. Cal-OAR19E

Recommendation: Rename Cal-OAR data files by replacing "LRS" with "CalSAWS".

Create a Batch Property Change Request(BPCR) to update Batch properties of the following batch jobs.

1. Cal-OAR19 - PO00C101 Cal-OAR19 outbound writer job, PO00C141 Cal-OAR19 outbound writer FTP job.
2. Cal-OAR19A - PO00C103 Cal-OAR19A outbound writer job, PO00C143 Cal-OAR19A outbound writer FTP job.
3. Cal-OAR19B - PO00C105 Cal-OAR19B outbound writer job, PO00C145 Cal-OAR19B outbound writer FTP job.
4. Cal-OAR19C - PO00C107 Cal-OAR19C outbound writer job, PO00C147 Cal-OAR19C outbound writer FTP job.
5. Cal-OAR19D - PO00C109 Cal-OAR19D outbound writer job, PO00C149 Cal-OAR19D outbound writer FTP job.
6. Cal-OAR19E - PO00C111 Cal-OAR19E outbound writer job, PO00C151 Cal-OAR19E outbound writer FTP job.

Outreach Description:

Migration Impact Description: N/A.

Migration Impact Analysis:

Alternative Procedure Description: N/A.

Operational Impact:

Estimate: 68

| | | | | | |
|-------------------------|----|---------------------------------|----|--------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 43 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 20 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |



[CA-219272] Statewide Portal/Mobile - List of users accepted to opt in to receive email so a survey may be sent to the customers

- Resolved: 09/11/2020 09:13 AM

| | | | | | |
|-----------------------------------|------------------------------|----------------------------------|------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Batch/Interfaces | Assignee: | Jason Horton | SPG Status: | Approved |
| Fix Version/s: | [20.07] | Designer Contact: | Jason Horton | Change Type (SCR): | Enhancement |
| Minor Version: | 20.09.08 | Expedite Changes: | Production Deployment | Estimate: | 1 |
| Reporter: | Janet Mitri | Regulation Reference: | | Created: | 08/28/2020 06:12 PM |
| Status: | In Production | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Iadira Morales | Training Impacted: | | Funding Source: | LRS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Self Service Portal] | Approved by Committee: | | Other Agency Cross Reference: | CIV-107887 |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Non Committee Approval provided with the expedited approval

Expedite Approval: Received expedited approval for Prod Deployment on 9/4/2020

Current Design: N/A.

Request: List of C4Yourself users accepted to opt in to receive email to complete a survey

Recommendation: Provide a list of email address for customers who receive e-mail communication from CalSAWS.

The list will contain the data elements of:

EMAIL ADDRESS
FIRST NAME
LAST NAME

There will be 2 different categories of customers who received e-mail communication from CalSAWS.

1. Primary Applicants on Active programs where a linked YBN account exists.
2. Primary Applicants on Active programs where a linked YBN account does not exist and the customer has signed up to receive e-notification and has verified their email address.

Outreach

Description:

Migration Impact Description: No Impact to Migration.

Migration Impact Analysis:

Alternative Procedure Description: N/A.

Operational Impact:

Estimate: 1

| | | | | | |
|-------------------------|---|---------------------------------|---|--------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 1 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |



[CA-226534] Regression test CA-226465 for C-IV migration Medi-Cal programs

- Resolved: 08/06/2021 01:41 PM

| | | | | | |
|---|--|----------------------------------|------------------------------|-------------------------------|----------------------------|
| Team Responsible: | System Test | Assignee: | Sireesha Kommajosyula | SPG Status: | Select a value |
| Fix Version/s: | [21.07] | Designer Contact: | Geetha Ramalingam | Change Type (SCR): | Data Change |
| Minor Version: | 21.08.06 | Expedite Changes: | No | Estimate: | 30 |
| Reporter: | Renee Gustafson | Regulation Reference: | | Created: | 03/18/2021 10:12 AM |
| Status: | In Production | Impact Analysis: | [Data Impact] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Nina Butler | Training Impacted: | [N/A] | Funding Source: | LRS M&E |
| Project Phase (SCR): | Migration | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Other] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |
| Non-Committee Review: | Approved by Karen Rapponotti on 3/16/2020 | | | | |
| Expedite Approval: | | | | | |
| Current Design: | CA-226465 created a monthly process to complete and reset the RE Due Date for Medi-Cal programs with an overdue RE due to the PHE. | | | | |
| Request: | Regression test to confirm the monthly process updates the migrated Medi-Cal programs from C-IV appropriately. | | | | |
| Recommendation: | Regression test to confirm the monthly process updates the migrated Medi-Cal programs from C-IV appropriately. | | | | |
| Outreach Description: | | | | | |
| Migration Impact Description: | | | | | |
| Migration Impact Analysis: | | | | | |
| Alternative Procedure Description: | N/A | | | | |
| Operational Impact Estimate: | 30 | | | | |
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 30 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 0 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |



[CA-231819] Release FC/KG/AAP COLA NOAs

- Resolved: 09/21/2021 09:04 AM

| | | | | | |
|---|---|----------------------------------|---------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Client Correspondence | Assignee: | Guangyu (Grace) Ji | SPG Status: | N/A |
| Fix Version/s: | [21.07] | Designer Contact: | Nithya Chereddy | Change Type (SCR): | Data Change |
| Minor Version: | 21.09.22 | Expedite Changes: | Production Deployment | Estimate: | 12 |
| Reporter: | Nithya Chereddy | Regulation Reference: | | Created: | 08/04/2021 10:24 AM |
| Status: | In Production | Impact Analysis: | [Forms/NOA Translations] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Michelle Ramos | Training Impacted: | [N/A] | Funding Source: | LRS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Correspondence] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |
| Non-Committee Review: | M Ramos 05/26/2022 | | | | |
| Expedite Approval: | Expedited production deployment approved by Karen J. Rapponotti on 7/22/2021. Attached email for reference. | | | | |
| Current Design: | As part of the SCRs CA-219849 and CA-219851 FC/KG/AAP COLA NOAs are put on hold. | | | | |
| Request: | Release the COLA NOAs on 9/22. | | | | |
| Recommendation: | Run the operational DCR to release the COLA NOAs | | | | |
| Outreach Description: | | | | | |
| Migration Impact Description: | NOAs were only held in CalSAWS. | | | | |
| Migration Impact Analysis: | | | | | |
| Alternative Procedure Description: | N/A | | | | |
| Operational Impact Estimate: | 12 | | | | |
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 7 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 5 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |



[CA-234484] EICT Image Outbound Writer Job - Updates for Duplicate CIN

- Resolved: 10/05/2021 05:52 PM

| | | | | | |
|-----------------------------------|-------------------------|----------------------------------|------------------------------|-------------------------------|--------------------------------|
| Team Responsible: | Batch/Interfaces | Assignee: | Angela Zhao | SPG Status: | Select a value |
| Fix Version/s: | [21.07] | Designer Contact: | Dana K. Petersen | Change Type (SCR): | Operational Enhancement |
| Minor Version: | 21.10.05 | Expedite Changes: | Production Deployment | Estimate: | 10 |
| Reporter: | Dana K. Petersen | Regulation Reference: | | Created: | 10/05/2021 09:44 AM |
| Status: | In Production | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Carlos Zepeda | Training Impacted: | | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Migration Impact: | | Funding Source ID: | |
| Committee: | [ICT] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 10/5/2021

Current Design: The POCWE101 batch job to send images associated to outbound ICT's from LA County's EDMS Imaging solution to CalWIN Counties.

Request: With converted person records, duplicate Person ID's are causing this batch job to fail in production.

Recommendation: Update the POCWE101 job to filter out duplicate person ID records.

Outreach

Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description:

Operational Impact:

Estimate: **10**

| | | | | | |
|-------------------------|---|---------------------------------|---|--------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 5 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 5 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |



[CA-235469] Document Upload - e-Application# from BenefitsCal and/or GetFresh - Need Case # Association

- Resolved: 11/11/2021 02:24 PM

| | | | | | |
|---|---|----------------------------------|--------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Batch/Interfaces | Assignee: | Satyanarayana Molabanti | SPG Status: | N/A |
| Fix Version/s: | [21.07] | Designer Contact: | Sumeet Patil | Change Type (SCR): | Enhancement |
| Minor Version: | 21.11.12 | Expedite Changes: | Production Deployment | Estimate: | 265 |
| Reporter: | Anna Chia | Regulation Reference: | | Created: | 10/21/2021 09:21 AM |
| Status: | In Production | Impact Analysis: | [Technology Impact] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Connie Buzbee | Training Impacted: | | Funding Source: | LRS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Tech] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |
| Non-Committee Review: | Approved by Laura C. on 10/21.21 | | | | |
| Expedite Approval: | Received expedited approval from Ms. Laura Chavez on 10/21/2021 for Prod Deployment | | | | |
| Current Design: | Once an application is linked to a case in Hyland, if/when an image comes through with e-Appl#, the image will not be linked to the case and not available for view/worker to review. | | | | |
| Request: | <p>In the scenario where BenefitsCal and/or GetCalFresh only sends in images using Application #, modify API to:</p> <ol style="list-style-type: none"> HPAC in CalSAWS database to see if Application # has a case. <ul style="list-style-type: none"> If yes, pull back case information and route it to the 'case view' in Hyland If not, route it 'application queue' in Hyland and CalSAWS will run periodically to provide case # so the images will be linked to the case For images that are already in <la la land>, do a 1 time update to link the Application # to case # and send the images to "case view" <p>This change should be implemented before or during 2nd week of 11/2021 This is needed for GCF document upload with Appl# only</p> | | | | |
| Recommendation: | <p>In the scenario where BenefitsCal and/or GetCalFresh only sends in images using Application #, modify API to:</p> <ol style="list-style-type: none"> HPAC in CalSAWS database to see if Application # has a case. <ul style="list-style-type: none"> If yes, pull back case information and route it to the 'case view' in Hyland If not, route it 'application queue' in Hyland and CalSAWS will run periodically to provide case # so the images will be linked to the case For images that are already in <la la land>, do a 1 time update to link the Application # to case # and send the images to "case view" <p>This change should be implemented before or during 2nd week of 11/2021 This is needed for GCF document upload with Appl# only</p> | | | | |
| Outreach Description: | | | | | |
| Migration Impact Description: | N/A. | | | | |
| Migration Impact Analysis: | | | | | |
| Alternative Procedure Description: | N/A. | | | | |
| Operational Impact: | | | | | |

Estimate: 265

| | | | | | |
|-------------------------|----|---------------------------------|-----|--------------------|---|
| Automated Test : | 35 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 40 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 0 | Tech Arch : | 190 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |



[CA-237417] Restore the WFP&I EDMS Cover Letter in the forms repository

- Resolved: 12/14/2021 08:30 PM

| | | | | | |
|---|--|----------------------------------|------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Client Correspondence | Assignee: | Indira Ramasamy | SPG Status: | Approved |
| Fix Version/s: | [21.11] | Designer Contact: | Ayman Hussein | Change Type (SCR): | Enhancement |
| Minor Version: | 21.12.20 | Expedite Changes: | Production Deployment | Estimate: | 53 |
| Reporter: | Erick Arreola | Regulation Reference: | | Created: | 11/30/2021 01:59 PM |
| Status: | In Production | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Rhiannon Chin | Training Impacted: | [N/A] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Imaging] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |
| Non-Committee Review: | Rhiannon Chin 11/30/2021 | | | | |
| Expedite Approval: | JoAnne Osborn on 12/02/2021 | | | | |
| Current Design: | The WFP&I EDMS Cover Letter was removed in 21.11 as part of CA-212833 | | | | |
| Request: | The WFP&I EDMS Cover Letter form is still used by Los Angeles County and needs to be added back to the forms repository. | | | | |
| Recommendation: | Restore the WFP&I EDMS - WFP&I EDMS Cover Letter - English | | | | |
| Outreach Description: | | | | | |
| Migration Impact Description: | N/A | | | | |
| Migration Impact Analysis: | | | | | |
| Alternative Procedure Description: | Manually image documents without a coversheet | | | | |
| Operational Impact Estimate: | 53 | | | | |
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 35 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 13 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |



[CA-239035] Update CAPI RE disc sweep to opt out Riverside County

- Resolved: 05/17/2022 03:11 PM

| | | | | | |
|-----------------------------------|-------------------------|----------------------------------|------------------------------|-------------------------------|--------------------------------|
| Team Responsible: | Batch/Interfaces | Assignee: | Angela Zhao | SPG Status: | Approved |
| Fix Version/s: | [22.03] | Designer Contact: | Sowmya Coppisetty | Change Type (SCR): | Operational Enhancement |
| Minor Version: | 22.05.18 | Expedite Changes: | Production Deployment | Estimate: | 19 |
| Reporter: | Ritu China | Regulation Reference: | | Created: | 01/04/2022 01:16 PM |
| Status: | In Production | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Adelaide Mendoza | Training Impacted: | | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Other] | Approved by Committee: | 01/26/2022 | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee

Review:
Expedite Approval: Approved by Michele Peterson 5/12/22

Current Design: A batch EDBC job PB00E917 was created as part of SCR CA-207145 that triggers EDBC to discontinue CAPI programs for the Migration Counties who have opted-in per DDID 1110 when their RE Due Date is within the current month.

Request: Disable the batch job PB00E917 for Riverside County

Recommendation: Update the batch properties to disable the below batch job for Riverside County -
 Job Id - PB00E917
 Frequency - Before 10-day cutoff
 Description - CAPIrdDiscontinuanceSweep
 This EDBC batch sweep job triggers negative action EDBC and discontinue a CAPI program for the come-up month

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate: 19

| | | | | | |
|-------------------------|----|---------------------------------|---|--------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 7 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 12 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |



[CA-241847] Support SCR to provide responses to Consortia queries

- Resolved: 03/18/2022 05:10 PM

| | | | | | |
|---|---|----------------------------------|------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Batch/Interfaces | Assignee: | Balakumar Murthy | SPG Status: | N/A |
| Fix Version/s: | [22.03] | Designer Contact: | Balakumar Murthy | Change Type (SCR): | Data Change |
| Minor Version: | | Expedite Changes: | Production Deployment | Estimate: | 1260 |
| Reporter: | Balakumar Murthy | Regulation Reference: | | Created: | 03/01/2022 01:43 PM |
| Status: | In Production | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Karen J. Rapponotti | Training Impacted: | [N/A] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Other] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |
| Non-Committee Review: | Approved by Janet Mitri on 05/31/2022 | | | | |
| Expedite Approval: | Approved by Jo Anne Osborn on 03/07 | | | | |
| Current Design: | This SCR is to handle all the support activities to respond to consortium queries, running DCRs and other extended support. | | | | |
| Request: | Support and rectify any data issue/s creates in CalSAWS and perform data cleanup in CalSAWS system due to inbound file issues from partners. This SCR is used to charge time for release regression testing activities. | | | | |
| Recommendation: | NA | | | | |
| Outreach Description: | | | | | |
| Migration Impact Description: | No migration impact as this is a support-only SCR. | | | | |
| Migration Impact Analysis: | No Impact | | | | |
| Alternative Procedure Description: | None | | | | |
| Operational Impact: | | | | | |
| Estimate: | 1260 | | | | |
| Automated Test : | 0 | Batch/Interfaces : | 150 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 50 | CalHEERS Test : | 0 |
| Client Correspondence : | 150 | DBA : | 0 | Design : | 0 |
| Eligibility : | 150 | Fiscal : | 150 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 100 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 150 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 360 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |



[CA-244136] Support SCR - Modified WDTIP Monthly File reports testing

- Resolved: 04/28/2022 08:17 AM

| | | | | | |
|---|--|----------------------------------|------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Batch/Interfaces | Assignee: | Edgars Reinholds | SPG Status: | Select a value |
| Fix Version/s: | [22.03] | Designer Contact: | Edgars Reinholds | Change Type (SCR): | Policy Re-Design |
| Minor Version: | 22.04.29 | Expedite Changes: | Production Deployment | Estimate: | 41 |
| Reporter: | Gingko Luna | Regulation Reference: | ACL 20-120 | Created: | 04/19/2022 02:19 PM |
| Status: | In Production | Impact Analysis: | [Data Impact] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Gingko Luna | Training Impacted: | | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Other] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |
| Non-Committee Review: | Gingko Luna | | | | |
| Expedite Approval: | Approved by Karen J. Rapponotti on 4/20/2022 | | | | |
| Current Design: | Data is reported for the CalWORKs 48 Month Time Clock in the following WDTIP reports: RP01 = Approaching Clocks Report RP02 = Exceeding Clocks Report RP03 = Monthly Projections Report RP05 = Approaching Clocks Report (Long Format) RP06 = Exceeding Clocks Report (With Aid Code) | | | | |
| Request: | Data being modified to report for the CalWORKs 60 Month Time Clock beginning 5/1/2022. | | | | |
| Recommendation: | Process test files to confirm no modifications are needed to receive and process the inbound WDTIP monthly reports. | | | | |
| Outreach Description: | N/A | | | | |
| Migration Impact Description: | N/A | | | | |
| Migration Impact Analysis: | None. Research is required to see if the newly updates files can be processed. | | | | |
| Alternative Procedure Description: | | | | | |
| Operational Impact Estimate: | 41 | | | | |
| Automated Test : | 0 | Batch/Interfaces : | 36 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 0 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |



[CA-244191] BenefitsCal - Texts to CalSAWS and YBN Users Who Opt-In to Receive Text Part 2

- Resolved: 04/20/2022 09:11 PM

| | | | | | |
|-----------------------------------|------------------------------|----------------------------------|------------------------------|-------------------------------|--------------------------------|
| Team Responsible: | Batch/Interfaces | Assignee: | Michael Barillas | SPG Status: | N/A |
| Fix Version/s: | [22.03] | Designer Contact: | Michael Barillas | Change Type (SCR): | Operational Enhancement |
| Minor Version: | 22.04.20 | Expedite Changes: | Production Deployment | Estimate: | 10 |
| Reporter: | Joel M. Acevedo | Regulation Reference: | | Created: | 04/20/2022 01:54 PM |
| Status: | In Production | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Logan Pratt | Training Impacted: | | Funding Source: | LRS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Self Service Portal] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | Joel Acevedo | Consortium Review Approval Date: | 04/20/2022 | | |

Non-Committee Review: Approved by Joel Acevedo 04/20/2022

Expedite Approval: Production Deployment Approval Laura Chavez 4/20/22

Current Design: Due to migration efforts, BenefitsCal will be replacing YBN on April 25, 2022. Current LA County CalSAWS applicants and YBN customers will need to be notified of this conversion.

Request: Send a text message to current LA County CalSAWS applicants and YBN customers whose phone number is opted in to receive text messages to inform them that BenefitsCal will be replacing YBN. A second message is being requested to be sent to customers.

Recommendation: 1. Create and schedule a one-time batch job so that LA County CalSAWS applicants and YBN customers who are opted into text messages receive a one-time message on April 20th.

English Verbiage: "On 04/25/22 BenefitsCal is going live - a new website to manage your benefits. YourBenefitsNow (YBN) will not be available. Please visit info.BenefitsCal.com."

Spanish Verbiage: "El 04/25/22 se lanza BenefitsCal: un nuevo sitio web para administrar sus beneficios. YourBenefitsNow (YBN) no estará disponible. Visite info.BenefitsCal.com."

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative Procedure N/A

Description:

Operational Impact:

Estimate: 10

| | | | | | |
|-------------------------|---|---------------------------------|---|--------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 5 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |

| | | | | | |
|-----------------------|---|-------------|---|------------------|---|
| System Test Support : | 5 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |



[CA-244251] BenefitsCal - Texts to CalSAWS and YBN Users Who Opt-In to Receive Text Part 3

- Resolved: 04/21/2022 04:22 PM

| | | | | | |
|-----------------------------------|------------------------------|----------------------------------|------------------------------|-------------------------------|--------------------------------|
| Team Responsible: | Batch/Interfaces | Assignee: | Joel M. Acevedo | SPG Status: | N/A |
| Fix Version/s: | [22.03] | Designer Contact: | Michael Barillas | Change Type (SCR): | Operational Enhancement |
| Minor Version: | 22.04.21 | Expedite Changes: | Production Deployment | Estimate: | 10 |
| Reporter: | Joel M. Acevedo | Regulation Reference: | | Created: | 04/21/2022 11:21 AM |
| Status: | In Production | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Logan Pratt | Training Impacted: | | Funding Source: | LRS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Self Service Portal] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | Joel Acevedo | Consortium Review Approval Date: | 04/20/2022 | | |

Non-Committee Review: Approved by Joel Acevedo 04/21/2022

Expedite Approval: Production Deploy approval Laura Chavez 04/21/22

Current Design: Due to migration efforts, BenefitsCal will be replacing YBN on April 25, 2022. Current LA County CalSAWS applicants and YBN customers will need to be notified of this conversion.

Request: Send a text message to current LA County CalSAWS applicants and YBN customers whose phone number is opted in to receive text messages to inform them that BenefitsCal will be replacing YBN. A third message is being requested to be sent to customers.

Recommendation: 1. Create and schedule a one-time batch job so that LA County CalSAWS applicants and YBN customers who are opted into text messages receive a one-time message on April 22nd.

English Verbiage: "YourBenefitsNow (YBN) will no longer be available as of 1pm Friday 4/22/2022, and will be replaced by BenefitsCal.com on Monday 4/25/2022."

Spanish Verbiage: "YourBenefitsNow (YBN) ya no estara disponible a partir de la 1:00 p.m. del viernes 22 de abril y sera reemplazado por BenefitsCal.com el lunes 25 de abril."

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

10

| | | | | | |
|-------------------------|---|---------------------------------|---|--------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 5 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |

| | | | | | |
|-----------------------|---|-------------|---|------------------|---|
| System Test Support : | 5 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |



[CA-245113] Turn off RCA Discontinuance sweep

- Resolved: 05/06/2022 08:09 AM

| | | | | | |
|-----------------------------------|-----------------------------|----------------------------------|------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Batch/Interfaces | Assignee: | Howard Suksanti | SPG Status: | N/A |
| Fix Version/s: | [22.03] | Designer Contact: | Howard Suksanti | Change Type (SCR): | New Policy |
| Minor Version: | 22.05.06 | Expedite Changes: | Production Deployment | Estimate: | 13 |
| Reporter: | Michele Peterson | Regulation Reference: | Draft ACWDL | Created: | 05/03/2022 11:01 AM |
| Status: | In Production | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Carlos Zepeda | Training Impacted: | | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [CalWORKs/ CalFresh] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Carlos Zepeda 5/5/2022

Expedite Approval: Michele Peterson

Current Design: Refugee Cash Assistance (RCA), Entrant Cash Assistance (ECA), and the state Trafficking and Crime Victims Assistance Program (TCVAP) households are eligible to 8 months of benefits. Time on aid for TCVAP Cash Assistance recipients is calculated using the date of application.

Request: For households who became eligible for RCA/ECA and TCVAP on or after October 1, 2021, CWDs must provide uninterrupted cash aid until the 12 month time limit or until the recipient is no longer eligible, whichever is earlier.

Recommendation: Create a BSCR to deactivate the following monthly RCA discontinuance batch sweep job prior to the next scheduled run date in May and until further notice:
1. PB00E125 - RCA State Discontinuance Sweep (This batch sweep will create eligibility triggers for Active RCA persons with Aid_Code=1V and the program has been active for 8 months).
2. PB00E126 - RCA Federal Discontinuance Sweep (This batch sweep will create eligibility triggers for active RCA persons with aid code as '01' and have completed 8 months from the date of entry).
3. PB00E128 - RCA Discontinuance Sweep (This batch sweep will find all cases where an RCA program has reached its 8th month of eligibility).

Outreach

Description: Migration Impact Description: N/A.

Migration Impact Analysis: Alternative Procedure Description: N/A.

Operational Impact: Estimate: 13

Operational Impact: Estimate: 13

Operational Impact: Estimate: 13

| | | | | | |
|-------------------------|---|---------------------------------|---|--------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 8 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 5 | Tech Arch : | 0 | Tech ForgeRock : | 0 |

[CA-245533] RECON Update for C-IV/CalWIN Counties

- Resolved: 05/20/2022 09:51 AM

| | | | | | |
|-----------------------------------|-------------------------|----------------------------------|------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Batch Operations | Assignee: | Yuga Teja | SPG Status: | Approved |
| Fix Version/s: | [22.03] | Designer Contact: | Yuga Teja | Change Type (SCR): | Data Change |
| Minor Version: | 22.05.22 | Expedite Changes: | Production Deployment | Estimate: | 30 |
| Reporter: | Carlos Zepeda | Regulation Reference: | | Created: | 05/13/2022 04:36 PM |
| Status: | In Production | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Carlos Zepeda | Training Impacted: | | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [MEDS] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Approved by Carlos Zepeda on 5/17/2022

Expedite Approval: Approved by JoAnne Osborn on 05/17/2022

Current Design: RECON transactions for former C-IV counties are displaying a value of 'U' for COFA individuals. Cited in defect CA 241811 as the transaction should be sending Citizen/Alien indicator code of '4' for COFA individuals to MEDS. Currently an ongoing DCR exists for LA County.

Request: Apply existing LA County DCR to all incoming C-IV and CalWIN migration counties to remove DE 2009 with value of 'U' from RECON transactions. Consider viability of also running following LA specific RECON DCRs for all counties (CalWIN/C-IV migration):

- DCR to delete Recon records with following aid codes:
 - o '5C','5D','8E'
 - o Aid code starts with 'X'
- DCR to delete records with serial_num_identif ='0000000'
- DCR to delete records with null cin_num_identifs.
- DCR to delete duplicate records.
- DCR to update FBU to 1 when it was set to null

Recommendation: Apply existing LA County DCR to all incoming C-IV and CalWIN migration counties to remove DE 2009 with value of 'U' from RECON transactions. Consider viability of also running following LA specific RECON DCRs for all counties (CalWIN/C-IV migration):

- DCR to delete Recon records with following aid codes:
 - o '5C','5D','8E'
 - o Aid code starts with 'X'
- DCR to delete records with serial_num_identif ='0000000'
- DCR to delete records with null cin_num_identifs.
- DCR to delete duplicate records.
- DCR to update FBU to 1 when it was set to null

Outreach

Description:

Migration Impact Description: SCR is applied after CIV migration

Migration Impact Analysis:

Alternative Procedure NA

Description:

Operational Impact:

Estimate: 30

| | | | | | |
|------------------|---|--------------------|----|--------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 30 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |

| | | | | | |
|-------------------------|---|-----------------------|---|-------------------|---|
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication | 0 | Reports : | 0 |
| Reports Test : | 0 | Support : | | Special Project : | 0 |
| System Test Support : | 0 | Security : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Tech Arch : | 0 | Translation : | 0 |
| | | Training : | 0 | | |

[CA-233022] Removing YBN Dashboard Links in CalSAWS

| | | | | | |
|-----------------------------------|-----------------------------|----------------------------------|----------------------|-------------------------------|----------------------------|
| Team Responsible: | Reports | Assignee: | Tim Adam | SPG Status: | Approved |
| Fix Version/s: | [22.05] | Designer Contact: | Diana Bonilla | Change Type (SCR): | Enhancement |
| Minor Version: | 22.06.16 | Expedite Changes: | Start Build | Estimate: | 46 |
| Reporter: | Sean Ny | Regulation Reference: | | Created: | 09/02/2021 05:24 PM |
| Status: | In Development | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Carlos Zepeda | Training Impacted: | [N/A] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Migration Impact: | | Funding Source ID: | |
| Committee: | [Management Reports] | Approved by Committee: | 05/03/2022 | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Approved by Carlos Zepeda on 2/22/2022

Expedite Approval: Expedited Build Start Approval provided by JoAnne Osborn on 3/4/2022

Current Design: Currently, CalSAWS has two Your Benefits Now (YBN) Dashboards – Application Processing and Application Received. When BenefitsCal goes live, CalSAWS will no longer update these Your Benefits Now dashboards. Since CalSAWS adds links to the BenefitsCal Dashboards via SCR CA-230686, CA-231735, and CA-231914 before BenefitsCal goes live for L. A. County, the county still needs the YBN Dashboards.

Request: This SCR is to request that CalSAWS remove links to YBN dashboards.

Recommendation:

1. Remove the following two YourBenefitsNow dashboard links from the CalSAWS webpage found through Reports > Business Intelligence > DPSSTATS:
 - Application Processing
 - Application Received

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate: **46**

| | | | | | |
|-------------------------|----|---------------------------------|---|--------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 32 |
| Reports Test : | 14 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 0 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |



[CA-240908] Update School Lunch Report from Annual Frequency to Monthly Frequency

| | | | | | |
|-----------------------------------|-----------------------------|----------------------------------|----------------------|-------------------------------|----------------------------|
| Team Responsible: | Reports | Assignee: | Ritu Mishra | SPG Status: | Approved |
| Fix Version/s: | [22.05] | Designer Contact: | Diana Bonilla | Change Type (SCR): | Enhancement |
| Minor Version: | 22.06.09 | Expedite Changes: | Start Build | Estimate: | 130 |
| Reporter: | Carlos Zepeda | Regulation Reference: | | Created: | 02/10/2022 04:48 PM |
| Status: | System Test | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Carlos Zepeda | Training Impacted: | | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Design | Migration Impact: | | Funding Source ID: | |
| Committee: | [Management Reports] | Approved by Committee: | 04/29/2022 | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee

Review:

Expedite Approval: Expedited Build Start approval provided by JoAnne Osborn on 3/4/2022

Current Design:

Currently in CalSAWS, the School Lunch Report is only available annually on the 2nd business day of October. Previously in C-IV, this report was available On Request, and many of the counties that migrated in to CalSAWS must provide reports on this data on the following schedules, which would necessitate the need to have this data/report available On Demand or Monthly:

- Glenn – October and February
- Colusa – August
- Del Norte – Monthly
- Mendocino – Quarterly
- Trinity – Monthly
- Shasta – Quarterly
- Butte – Quarterly
- Modoc – Summer
- Siskiyou – Quarterly
- Humboldt – Monthly
- Lassen – Quarterly

Request: Update the existing School Lunch Report to be made available to counties either "On Request" or "Monthly" in order to comply with their MOUs.

Recommendation:

1. Update the School Lunch Report to be generated on a monthly frequency on the 2nd business day of the month.
2. Rename the "Sheet1" sheet to "Summary" sheet.
3. Rename "Date" in the heading to "Report Month".

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate: **130**

Without this SCR, the School Lunch Report would remain an annually scheduled report (2nd business day of October).

| | | | | | |
|-------------------------|---|--------------------|---|--------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |

| | | | | | |
|-----------------------|----|------------------------------------|---|-------------------|----|
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 85 |
| Reports Test : | 45 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 0 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |



[CA-240914] NOA updates for Reduced Premiums for Children's Programs

| | | | | | |
|-----------------------------------|------------------------------|----------------------------------|-----------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Client Correspondence | Assignee: | Vicente Romero | SPG Status: | Approved |
| Fix Version/s: | [22.05] | Designer Contact: | Tiffany Huckaby | Change Type (SCR): | New Policy |
| Minor Version: | 22.06.14 | Expedite Changes: | Start Build | Estimate: | 184 |
| Reporter: | Tisha Mutreja | Regulation Reference: | Governor's Proposed Budget | Created: | 02/10/2022 05:37 PM |
| Status: | In Assembly Test | Impact Analysis: | [Forms/NOA Translations] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Nina Butler | Training Impacted: | [Job Aid] | Funding Source: | Premise |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | CalHEERS |
| Committee: | [Medi-Cal/CMSP] | Approved by Committee: | | Other Agency Cross Reference: | CH-198728 |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Streamline approved by Nina Butler 04/28/2022

Expedite Approval: Approved by Karen Rapponotti on 4/28/2022

Current Design: Children's Health Insurance Programs (CHIP) cases with children that have income over certain established Federal Poverty Level (FPL) limits, will be eligible to receive Medi-Cal benefits with a premium of \$13 to \$39 per month based on household size. CalSAWS does not determine the premium amount however determines a premium aid code and provides a Notice of Action (NOA) that the child(ren) have a monthly premium and will be advised by Maximus of the amount and payment process.

Request: Effective 7/1/2022, ACWDL 22-XX will reduce premiums to zero for programs under the Children's Health Insurance Program.

Recommendation:

- 1.) Add new updated Full Scope Approval without a Premium (OTLIPC) NOA reason.
- 2.) Add logic to effective date the new OTLIPC verbiage to generate starting 7/1/2022 and generated the older Premium verbiage prior to 7/1/2022. As part of this logic add a switch to turn off these new Fragments and continue to use the existing verbiage in case policy does not get approved.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate: 184

Reject NOA. Create the appropriate Manual NOA via Template Repository.

| | | | | | |
|-------------------------|----|---------------------------------|---|--------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 36 |
| Client Correspondence : | 92 | DBA : | 0 | Design : | 25 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 8 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 0 | Tech Arch : | 0 | Tech ForgeRock : | 0 |



[CA-242671] Update the Database Connection for the Child Care Portal

| | | | | | |
|-----------------------------------|-----------------------|----------------------------------|--------------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Online | Assignee: | Aaron Fowler | SPG Status: | Approved |
| Fix Version/s: | [22.05] | Designer Contact: | Gerald Limbrick | Change Type (SCR): | Enhancement |
| Minor Version: | 22.06.14 | Expedite Changes: | Start Build | Estimate: | 131 |
| Reporter: | Matthew Lower | Regulation Reference: | | Created: | 03/17/2022 03:51 PM |
| Status: | In Development | Impact Analysis: | [Security, Technology Impact] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Claudia Pinto | Training Impacted: | [N/A] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Child Care] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Approved Claudia Pinto 05/11/2022

Expedite Approval: Karen J. Rapponotti 5/18/2022

Current Design: The Child Care Portal Lambda uses a YAML file for the database connection.

Request: Use an AWS Secrets Manager instead of the existing YAML file for the Database Connection.

Recommendation: Use an AWS Secrets Manager instead of the existing YAML file for the Database Connection.

Note: There is no design document for this SCR.

Outreach Description:

Migration Impact Description:

Analysis:

Alternative Procedure Description:

Operational Impact:

Estimate: **131**

| | | | | | |
|-------------------------|----|---------------------------------|---|--------------------|----|
| Automated Test : | 32 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 80 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 0 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 19 | Training : | 0 | Translation : | 0 |

 **[CA-243657] Training: Create CFP for Task Mgmt CA-214914**

| | | | | | |
|-----------------------------------|------------------------|----------------------------------|--------------------|-------------------------------|----------------------------|
| Team Responsible: | Training | Assignee: | Amanda Hajj | SPG Status: | N/A |
| Fix Version/s: | [22.05] | Designer Contact: | Amanda Hajj | Change Type (SCR): | Enhancement |
| Minor Version: | 22.06.xx | Expedite Changes: | Start Build | Estimate: | 150 |
| Reporter: | Cristina Garcia | Regulation Reference: | | Created: | 04/08/2022 08:37 AM |
| Status: | Approved | Impact Analysis: | [Training] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Sarah Cox | Training Impacted: | [CFP/WBT] | Funding Source: | CalSAWS DD&I |
| Project Phase (SCR): | Migration | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Other] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Approved by Sarah Cox 5/31/22

Expedite Approval: Approved by Michele Peterson on 5/12/2022

Current Design: There is no CFP for updates related to CA-214914.

Request: Create a CFP relating to Task Management updates from CA-214914.

Recommendation: Create a CFP to provide users with an overview of the Task Management functionality introduced with App Dev SCR CA-214914, specifically:

1. Update to the Task Pop-Up Task Detail page to allow a user to watch or stop watching a task. The page will include an attribute to display information about staff currently watching the task.
2. New tab in the Task Pop-Up window which will consolidate a view of Task History transactions for all tasks that the logged in user is currently watching

Outreach Description: N/A

Migration Impact Description: N/A

Migration Impact Analysis: N/A

Alternative Procedure Description: N/A

Operational Impact Estimate: **150**

| | | | | | |
|-------------------------|---|---------------------------------|-----|--------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 0 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 150 | Translation : | 0 |

 **[CA-243658] Training: Create CFP for Task Mgmt CA-214916**

| | | | | | |
|-----------------------------------|------------------------|----------------------------------|--------------------|-------------------------------|----------------------------|
| Team Responsible: | Training | Assignee: | Amanda Hajj | SPG Status: | N/A |
| Fix Version/s: | [22.05] | Designer Contact: | Amanda Hajj | Change Type (SCR): | Enhancement |
| Minor Version: | 22.06.xx | Expedite Changes: | Start Build | Estimate: | 150 |
| Reporter: | Cristina Garcia | Regulation Reference: | | Created: | 04/08/2022 08:42 AM |
| Status: | Approved | Impact Analysis: | [Training] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Jamie Cox | Training Impacted: | [CFP/WBT] | Funding Source: | CalSAWS DD&I |
| Project Phase (SCR): | Migration | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Other] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Approved by Jamie Cox on 1/7/2022

Expedite Approval: Approved by Michele Peterson on 5/12/2022

Current Design: There is no CFP introducing Task Management updates related to CA-214916.

Request: The Task Management functionality introduced with App Dev SCR CA-214916 requires a CFP to provide users with an overview of the functionality.

Recommendation: Create a CFP to provide users with an overview of the Task Management functionality introduced with App Dev SCR CA-214916, specifically:
 1. New QA/QC Task Sample Search/Detail and Results pages to allow configuration and review of periodic QA/QC Task Sample instructions
 2. New QA/QC Task Sample Results Export report to export sample results into a consolidated spreadsheet format

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description:

Operational Impact:

Estimate: **150**

| | | | | | |
|-------------------------|---|---------------------------------|-----|--------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 0 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 150 | Translation : | 0 |

 **[CA-243669] Training: Create CFP for Task Mgmt CA-214918**

| | | | | | |
|-----------------------------------|------------------------|----------------------------------|--------------------|-------------------------------|----------------------------|
| Team Responsible: | Training | Assignee: | Amanda Hajj | SPG Status: | N/A |
| Fix Version/s: | [22.05] | Designer Contact: | Amanda Hajj | Change Type (SCR): | Enhancement |
| Minor Version: | 22.06.xx | Expedite Changes: | Start Build | Estimate: | 150 |
| Reporter: | Cristina Garcia | Regulation Reference: | | Created: | 04/08/2022 10:54 AM |
| Status: | Approved | Impact Analysis: | [Training] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Sarah Cox | Training Impacted: | [CFP/WBT] | Funding Source: | CalSAWS DD&I |
| Project Phase (SCR): | Migration | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Other] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Approved by Sarah Cox 5/31/22

Expedite Approval: Approved by Michele Peterson on 5/12/2022

Current Design: There is no CFP for updates related to CA-214918.

Request: Create a CFP relating to Task Management updates from CA-214918

Recommendation: Create a CFP to provide users with an overview of the Task Management functionality introduced with App Dev SCR CA-214918, specifically:

1. New setting to the Task Settings page that allows each county to enable or disable the bundle Case Tasks feature
2. Update to the following pages to include an attribute that will dynamically display to control bundling for Case Tasks during a Task reassignment based on the setting that is added to the Task Settings page:
 - a. Task Pop-Up: Task Search Page
 - b. Task Pop-Up: My Tasks Page (Get Next functionality)
 - c. Worklist Page (Reassignment and Get Next functionality)
 - d. Task Reassignment page

Outreach Description:

Migration Impact Description: N/A

Migration Impact Analysis:

Alternative Procedure Description:

Operational Impact:

Estimate: **150**

| | | | | | |
|-------------------------|---|---------------------------------|-----|--------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 0 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 150 | Translation : | 0 |

 **[CA-243670] Training: Create CFP for Task Mgmt CA-214903**

| | | | | | |
|-----------------------------------|------------------------|----------------------------------|--------------------|-------------------------------|----------------------------|
| Team Responsible: | Training | Assignee: | Amanda Hajj | SPG Status: | N/A |
| Fix Version/s: | [22.05] | Designer Contact: | Amanda Hajj | Change Type (SCR): | Enhancement |
| Minor Version: | 22.06.xx | Expedite Changes: | Start Build | Estimate: | 150 |
| Reporter: | Cristina Garcia | Regulation Reference: | | Created: | 04/08/2022 10:57 AM |
| Status: | Approved | Impact Analysis: | [Training] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Sarah Cox | Training Impacted: | [CFP/WBT] | Funding Source: | CalSAWS DD&I |
| Project Phase (SCR): | Migration | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Other] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Approved by Sarah Cox 5/31/22

Expedite Approval: Approved by Michele Peterson on 5/12/2022

Current Design: There is no CFP for updates related to CA-214903.

Request: Create a CFP relating to Task Management updates from CA-214903.

Recommendation: Create a CFP to provide users with an overview of the Task Management functionality introduced with App Dev SCR CA-214903, specifically:

1. New Suggest button on the Task Pop-Up: Task Detail and Worklist that presents suggested workers to be assigned to a particular task
2. A new page to present the suggest Workers for a specific task
3. A new page to allow users to enable/disable the Worker suggestion function

Outreach Description:

Migration Impact Description: N/A

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact Estimate: **150**

| | | | | | |
|-------------------------|---|---------------------------------|-----|--------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 0 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 150 | Translation : | 0 |



[CA-243974] Add Classification Titles to Staff Detail page for CalWIN Counties (Wave 1)

| | | | | | |
|-----------------------------------|-----------------------|----------------------------------|------------------------|-------------------------------|----------------------------|
| Team Responsible: | Online | Assignee: | Jalagari Paul | SPG Status: | N/A |
| Fix Version/s: | [22.05] | Designer Contact: | Vallari Bathala | Change Type (SCR): | Enhancement |
| Minor Version: | 22.06.14 | Expedite Changes: | No | Estimate: | 44 |
| Reporter: | Dymas Pena | Regulation Reference: | | Created: | 04/14/2022 06:38 PM |
| Status: | In Development | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Dymas Pena | Training Impacted: | | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Usability] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Non-Committee Approval by Dymas 5/11/2022

Expedite Approval: Current Design: Classification Titles that display on the Staff Detail page for the 57 Migration Counties were implemented with CA-207460: DDID 393 - Migrate the Classification Title field on the Staff Search page in Release 20.03.

Request: Update Classification Titles for Placer County and Yolo County (Wave 1).

Recommendation: 1. For Placer County, remove the existing Classification Titles implemented with CA-207460:

- Assessor
- Benefits / FS issuance
- Case Management
- Economic Development
- Eligibility
- Eligibility Continuing
- Eligibility Fraud
- Eligibility Unit Clerk
- Employment Services
- Hearings
- IEVS
- Intake
- Masterfile
- MEDS
- Quality Assurance
- Reception
- Screening
- Secretary
- SFIS
- Supportive Services
- Training Assistance
- Training Coordinator
- Transportation Coordinator

2. For Placer County, add the following Classification Titles:

- New additions to Codes table:
- Eligibility Trainee
 - Eligibility Specialist I/II
 - Eligibility Specialist Sr/Sup
 - Director/Assistant Director
 - Admin Clerk I/II
 - Admin Sr/Sup
 - Child Support I/II
 - Child Support Sr/Sup

SASS
 SASS Sr
 SSA I/II
 SSA Sr
 Client Services Assistant
 Client Services Counselor I/II
 Client Services Counselor Sr
 Client Services Program Sup
 Accounting Assistant I/II
 Accounting Assistant Sr
 Collections Agent I/II
 Collections Agent Sr
 PCOE Staff
 Outside Agency

Existing in Codes table:
 Program Manager
 Student Intern
 Extra Help
 Investigator
 Investigator Assistant

3. For Yolo County, add the following Classification Titles:
 New additions to Codes table:
 Manager
 Supervisor

Existing in Codes table:
 Fiscal Staff
 Fiscal Supervisor

Automated Regression Test

4. Update the existing 'Staff Detail - Classification Title' script to verify the added and removed values.

Outreach

Description:

Migration Impact

Description:

Migration Impact

No Impact

Analysis:

Alternative

None

Procedure

Description:

Operational Impact:

Estimate:

44

| | | | | | |
|-------------------------|----|---------------------------------|---|--------------------|----|
| Automated Test : | 7 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 25 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 12 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |



[CA-244930] External Agency - Updates to add support for drawer specific form names to Core Scan Modes

- Resolved: 05/27/2022 09:51 AM

| | | | | | |
|---|--|----------------------------------|------------------------------|-------------------------------|--------------------------------|
| Team Responsible: | Imaging | Assignee: | Christopher Vasquez | SPG Status: | Approved |
| Fix Version/s: | [22.05] | Designer Contact: | Christopher Vasquez | Change Type (SCR): | Operational Enhancement |
| Minor Version: | 22.05.27 | Expedite Changes: | Production Deployment | Estimate: | 10 |
| Reporter: | Christopher Vasquez | Regulation Reference: | | Created: | 04/28/2022 07:51 AM |
| Status: | In Production | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Rhiannon Chin | Training Impacted: | [N/A] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Imaging] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |
| Non-Committee Review: | Rhiannon Chin 5/19/2022 | | | | |
| Expedite Approval: | Karen Rapponotti - 5/19/2022 | | | | |
| Current Design: | Currently the Form names that are under the RDB, Hearings, and SIU Scan modes are not available in the Single/Multi Case scan mode listings. | | | | |
| Request: | Add support for the form names in RDB, Hearings, and SIU Scan modes. | | | | |
| Recommendation: | <p>Current RDB form names will be made unique by adding "- RBD" to the end of the names to indicate they align to the RDB scan mode, and non-RDB form names will be added without the appended identifier to the Single/Multi Case listing.</p> <p>Current Hearing form names will be made unique by adding "- CHD" to the end of the names to indicate they align to the Hearings scan mode, and non-Hearing form names will be added without the appended identifier to the Single/Multi Case listing.</p> <p>Current SIU form names will be made unique by adding "- SIU" to the end of the names to indicate they align to the SIU scan mode, and non-SIU form names will be added without the appended identifier to the Single/Multi Case listing.</p> | | | | |
| Outreach Description: | | | | | |
| Migration Impact Description: | None. Counties will inherit functionality as the go-live. | | | | |
| Migration Impact Analysis: | | | | | |
| Alternative Procedure Description: | Users can leverage another form name or image documents to the SIU/RDB/Hearings drawers. | | | | |
| Operational Impact: | | | | | |
| Estimate: | 10 | | | | |
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 10 | IVR/CC : | 0 | Online : | 0 |



[CA-245177] Non-Customer Issuance Detail Page UEID for comment length

| | | | | | |
|-----------------------------------|-------------------------|----------------------------------|------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Fiscal | Assignee: | Andrea Chen | SPG Status: | Approved |
| Fix Version/s: | [22.05] | Designer Contact: | Jimmy Tu | Change Type (SCR): | Enhancement |
| Minor Version: | 22.06.14 | Expedite Changes: | Production Deployment | Estimate: | 24 |
| Reporter: | Andrea Chen | Regulation Reference: | | Created: | 05/04/2022 10:49 AM |
| Status: | In Assembly Test | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Claudia Pinto | Training Impacted: | | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Fiscal] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 05/13/2022

Current Design: Currently the comment field on the Non-Customer Issuance Detail page (Valuable Detail table) can only hold a comment length of 50 characters.

Request: Update Non-Customer Issuance Detail Page to use validation for comment length (or Increase comment length on page)

Recommendation: Update the comment field on the Non - Customer Issuance Detail page (Valuable Detail table) to increase comment length from 50 characters to 2000 characters.

Note: This will only be a back end database change.

Outreach Description: N/a

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: N/a

Operational Impact Estimate: **24**

| | | | | | |
|-------------------------|----|---------------------------------|----|--------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 14 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 10 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |



[CA-245274] Update Reminder Detail page to remove Send as E-mail functionality

- Resolved: 05/31/2022 03:54 PM

| | | | | | |
|-----------------------------------|----------------------|----------------------------------|-------------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Online | Assignee: | Nithin Bairlingal Halesh | SPG Status: | Approved |
| Fix Version/s: | [22.05] | Designer Contact: | Farhat Ulain | Change Type (SCR): | Enhancement |
| Minor Version: | 22.06.02 | Expedite Changes: | Production Deployment | Estimate: | 72 |
| Reporter: | Amy Gill | Regulation Reference: | | Created: | 05/06/2022 09:37 AM |
| Status: | Test Complete | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Dymas Pena | Training Impacted: | | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Migration Impact: | | Funding Source ID: | |
| Committee: | [Usability] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Non- Committee Approval by Dymas Pena 5/20/2022 due to PII Policy Concerns

Expedite Approval: Approved by Karen J. Rapponotti on 5/31/2022

Current Design: In the Reminder Detail page, user can add details, such as, Case Number, Program, Due Date, Long Description and Short Description. User receives a reminder with the provided information. Also, user can also select 'Send as E-mail' option that sends an outbound E-mail to the E-mail address provided, with all the information entered in the Reminder Detail page.

Request: Remove the outbound E-mail functionality from the Reminder Detail page, due to security concern and the risk of sharing the Personal Identification Information (PII) over E-mail.

Recommendation: 1. Update the Reminder Detail page to remove the outbound E-mail functionality.

Outreach

Description:

Migration Impact

Description:

Migration Impact

No Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

72

| | | | | | |
|-------------------------|----|---------------------------------|---|--------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 48 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 19 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |



[CA-245332] Upgrade Lobby Services Spring Boot and Spring framework

| | | | | | |
|-----------------------------------|-----------------------|----------------------------------|----------------------------|-------------------------------|--------------------------------|
| Team Responsible: | Tech Arch | Assignee: | Bishal Acharya | SPG Status: | N/A |
| Fix Version/s: | [22.05] | Designer Contact: | Sumeet Patil | Change Type (SCR): | Operational Enhancement |
| Minor Version: | 22.06.xx | Expedite Changes: | Start Build | Estimate: | 320 |
| Reporter: | Sumeet Patil | Regulation Reference: | | Created: | 05/09/2022 12:50 PM |
| Status: | In Development | Impact Analysis: | [Technology Impact] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Laura Chavez | Training Impacted: | [N/A] | Funding Source: | CalSAWS M&O |
| Project Phase (SCR): | Production | Migration Impact: | | Funding Source ID: | |
| Committee: | [Tech] | Approved by Committee: | 05/18/2022 | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Approved by Laura C. on 5/18/22

Expedite Approval: Approved by Laura C. on 5/18/22

Current Design: The Lobby services applications run time environment uses Spring framework version 4.3 and Spring Boot version 2.1.2.

Request: Upgrade the CalSAWS services applications to Spring framework 5.3.18 and SpringBoot version 2.6.6.

Recommendation: Upgrade Lobby Services to support:
 - SpringBoot version 2.6.6
 - Spring framework 5.3.18

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description:

Operational Impact Estimate: **320**

| | | | | | |
|-------------------------|----|---------------------------------|-----|--------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 80 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 20 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 30 |
| Performance : | 40 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 50 | Tech Arch : | 100 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |



[CA-245409] SCR - Update the FTP Credentials for the MEDS Interface Batch Jobs for all 58 Counties.

- Resolved: 05/25/2022 02:56 PM

| | | | | | |
|-----------------------------------|-------------------------|----------------------------------|------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Batch Operations | Assignee: | Ryan O'Mary | SPG Status: | Approved |
| Fix Version/s: | [22.05] | Designer Contact: | Ronak Bhatt | Change Type (SCR): | Data Change |
| Minor Version: | 22.05.26 | Expedite Changes: | Production Deployment | Estimate: | 10 |
| Reporter: | Ronak Bhatt | Regulation Reference: | | Created: | 05/11/2022 09:47 AM |
| Status: | In Production | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Joel M. Acevedo | Training Impacted: | | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [MEDS] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee

Review:

Expedite Approval: Approved by Laura Chavez on 05/18/2022

Current Design: Update the FTP Credentials for the MEDS Interface Batch Jobs for all 58 Counties.

Request: Update the MEDS Interface password for the CalSAWS project site.

Recommendation: Update the MEDS Interface password for the CalSAWS project site.

Outreach

Description:

Migration Impact Description: Adopt functionality at migration

Migration Impact Analysis:

Alternative Procedure Description: NA

Operational Impact:

Estimate: 10

| | | | | | |
|-------------------------|---|---------------------------------|---|--------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 10 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 0 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |



[CA-245439] Update NEC Batch Job PB00R509 to Run on the 4th Business Day of the Month

- Resolved: 05/25/2022 02:56 PM

| | | | | | |
|---|--|----------------------------------|------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Client Correspondence | Assignee: | Rekha Jaguva Rajan | SPG Status: | Approved |
| Fix Version/s: | [22.05] | Designer Contact: | Nithya Chereddy | Change Type (SCR): | Enhancement |
| Minor Version: | 22.05.26 | Expedite Changes: | Production Deployment | Estimate: | 15 |
| Reporter: | Caroline Bui | Regulation Reference: | | Created: | 05/11/2022 04:13 PM |
| Status: | In Production | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Caroline Bui | Training Impacted: | | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [CaWORKs/ CalFresh] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |
| Non-Committee Review: | Approved by Caroline Bui 5/26/2022 | | | | |
| Expedite Approval: | Karen Rapponotti - 5/23/2022 | | | | |
| Current Design: | The NEC Batch Job PB00R509 runs on the 15th of the month for migration counties. | | | | |
| Request: | Update the NEC Batch Job PB00R509 to run on the 4th of the month for migration counties. | | | | |
| Recommendation: | Update the NEC Batch Job PB00R509 to run on the 4th of the month for migration counties. | | | | |
| Outreach Description: | | | | | |
| Migration Impact Description: | | | | | |
| Migration Impact Analysis: | | | | | |
| Alternative Procedure Description: | N/A | | | | |
| Operational Impact: | | | | | |
| Estimate: | 15 | | | | |
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 10 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 5 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |



[CA-245442] Stanislaus Opt out of DDID 85

- Resolved: 05/31/2022 10:22 AM

| | | | | | |
|-----------------------------------|------------------------------|----------------------------------|------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Batch/Interfaces | Assignee: | Michael Barillas | SPG Status: | Approved |
| Fix Version/s: | [22.05] | Designer Contact: | Howard Suksanti | Change Type (SCR): | Enhancement |
| Minor Version: | 22.06.07 | Expedite Changes: | Production Deployment | Estimate: | 108 |
| Reporter: | Gingko Luna | Regulation Reference: | | Created: | 05/11/2022 04:38 PM |
| Status: | Test Complete | Impact Analysis: | [Other] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Gingko Luna | Training Impacted: | | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Welfare to Work/WPR] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Gingko Luna 5/19/2022

Expedite Approval: Approved by Karen J. Rapponotti on 5/19/2022

Current Design: Stanislaus opted in to DDID 85 batch automation to remove Worker assignment when WTW program is Sanctioned.

Request: Stanislaus opts out of DDID 85 batch automation to remove Worker assignment when WTW program is Sanctioned.
Update End Worker Assignment batch (PB00M100) to exclude Stanislaus from WTW/REP – Sanction logic.

Recommendation: Update End Worker Assignment batch (PB00M100) to exclude Stanislaus from WTW/REP – Sanction logic.
Please find more detail in the design document.

Outreach Description:

Migration Impact Description: N/A

Migration Impact Analysis:

Alternative Procedure Description: N/A.

Operational Impact:

Estimate: **108**

| | | | | | |
|-------------------------|----|---------------------------------|----|--------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 62 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 36 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |



[CA-245487] Mendocino Opt Out of DDID 85

- Resolved: 05/31/2022 08:51 AM

| | | | | | |
|-----------------------------------|------------------------------|----------------------------------|------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Batch/Interfaces | Assignee: | Jennifer Muna | SPG Status: | Approved |
| Fix Version/s: | [22.05] | Designer Contact: | Howard Suksanti | Change Type (SCR): | Enhancement |
| Minor Version: | 22.06.07 | Expedite Changes: | Production Deployment | Estimate: | 108 |
| Reporter: | Gingko Luna | Regulation Reference: | | Created: | 05/12/2022 03:05 PM |
| Status: | Test Complete | Impact Analysis: | [Other] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Gingko Luna | Training Impacted: | | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Welfare to Work/WPR] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Gingko Luna 5/19/2022

Expedite Approval: Approved by Karen J. Rapponotti on 5/19/2022

Current Design: Mendocino opted in to DDID 85 batch automation to remove Worker assignment when WTW program is Sanctioned.

Request: Mendocino opts out of DDID 85 batch automation to remove Worker assignment when WTW program is Sanctioned.
Update End Worker Assignment batch (PB00M100) to exclude Mendocino from WTW/REP – Sanction logic.

Recommendation: Mendocino opts out of DDID 85 batch automation to remove Worker assignment when WTW program is Sanctioned.
Update End Worker Assignment batch (PB00M100) to exclude Mendocino from WTW/REP – Sanction logic.

Please find more detail in the design document.

Outreach

Description:

Migration Impact Description: N/A.

Migration Impact Analysis:

Alternative Procedure Description: N/A.

Operational Impact:

Estimate: **108**

| | | | | | |
|-------------------------|----|---------------------------------|----|--------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 62 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 36 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |



[CA-245540] Add option to send documents from Reindex to Reindex All

- Resolved: 05/26/2022 07:05 PM

| | | | | | |
|---|---|----------------------------------|------------------------------|-------------------------------|--------------------------------|
| Team Responsible: | Imaging | Assignee: | Alaa Hasan | SPG Status: | Approved |
| Fix Version/s: | [22.05] | Designer Contact: | Christopher Vasquez | Change Type (SCR): | Operational Enhancement |
| Minor Version: | 22.05.27 | Expedite Changes: | Production Deployment | Estimate: | 15 |
| Reporter: | Rhiannon Chin | Regulation Reference: | | Created: | 05/16/2022 09:10 AM |
| Status: | In Production | Impact Analysis: | [Business Process] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Rhiannon Chin | Training Impacted: | [CFP/WBT, Job Aid] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Imaging] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |
| Non-Committee Review: | Rhiannon Chin 5/24/2022 | | | | |
| Expedite Approval: | Karen Rapponotti 5/24/2022 | | | | |
| Current Design: | Currently from Reindex, users can send documents to Document Removal or Workflow Archive. Users cannot edit the Case Number/CIN and cannot send documents directly to Reindex All. | | | | |
| Request: | Add an option for users to route documents from Reindex to Reindex All. | | | | |
| Recommendation: | Add an option for users to route documents from Reindex to Reindex All. No additional security right will be added for this functionality. Users with existing access to Reindex will be able to route documents to Reindex All. Users with access to Reindex All will not be impacted. | | | | |
| Outreach Description: | | | | | |
| Migration Impact Description: | None, counties will inherit functionality as they go-live on Imaging. | | | | |
| Migration Impact Analysis: | | | | | |
| Alternative Procedure Description: | From Reindex, users can send documents to Workflow Archive. Then from Archive, send documents to Reindex All. | | | | |
| Operational Impact Estimate: | 15 | | | | |
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 15 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 0 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |



[CA-245591] External Agency - Reindex Los Angeles Export documents from Person to Confidential Case

- Resolved: 05/26/2022 10:05 PM

| | | | | | |
|---|---|----------------------------------|----------------------------|-------------------------------|----------------------------|
| Team Responsible: | Imaging | Assignee: | Alaa Hasan | SPG Status: | N/A |
| Fix Version/s: | [22.05] | Designer Contact: | Christopher Vasquez | Change Type (SCR): | Data Change |
| Minor Version: | 22.05.27 | Expedite Changes: | No | Estimate: | 60 |
| Reporter: | Christopher Vasquez | Regulation Reference: | | Created: | 05/16/2022 06:58 PM |
| Status: | In Production | Impact Analysis: | [Data Impact] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Rhiannon Chin | Training Impacted: | [N/A] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Imaging] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |
| Non-Committee Review: | Rhiannon Chin 5/24/2022 | | | | |
| Expedite Approval: | | | | | |
| Current Design: | Los Angeles exported some documents to a CIN. Documents linked to the CIN were not moved to the Confidential drawer during the Los Angeles cutover weekend. | | | | |
| Request: | Run one-time script to reindex documents from Person level to Case level. Documents should be placed in the Los Angeles Confidential Drawer. | | | | |
| Recommendation: | Run one-time script to identify documents in the Person drawer with county code 19 and are on a Los Angeles confidential case. Exclude hidden people. | | | | |
| | These documents will be reindexed Case level, under the confidential case number and placed in the Los Angeles Confidential Drawer. | | | | |
| Outreach Description: | | | | | |
| Migration Impact Description: | None, this only impact a subset of Los Angeles documents after their go-live. | | | | |
| Migration Impact Analysis: | | | | | |
| Alternative Procedure Description: | Los Angeles can manually reindex documents to the confidential drawer. | | | | |
| Operational Impact: | | | | | |
| Estimate: | 60 | | | | |
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 60 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 0 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |

 **[CA-228806] SB 1065 - Update Homeless Assistance**

| | | | | | |
|-----------------------------------|-----------------------------|----------------------------------|------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Eligibility | Assignee: | Sridhar Mullanpudi | SPG Status: | N/A |
| Fix Version/s: | [22.06] | Designer Contact: | Yale Yee | Change Type (SCR): | Policy Re-Design |
| Minor Version: | 22.07.07 | Expedite Changes: | Production Deployment | Estimate: | 625 |
| Reporter: | Frederick Gains | Regulation Reference: | ACL 21-121 | Created: | 05/17/2021 02:26 PM |
| Status: | In Development | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Binh Tran [X] | Training Impacted: | [N/A] | Funding Source: | Premise |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | HA Asset Limit |
| Committee: | [CalWORKs/ CalFresh] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 4/26/22

Current Design:

1. A family receiving CalWORKs is ineligible to receive HA benefits if the family has over \$100 in exempt and nonexempt liquid resources, except for funds deposited in a restricted account.
2. If a family has received a notice to pay rent or quit, the family is required to demonstrate that the pending eviction resulted from a verified financial hardship due to extraordinary circumstances beyond the family's control. HP EDBC will fail the family's permanent housing arrearages request if their hardship is not verified.
3. CalWORKs applicants fleeing domestic abuse who meet the eligibility for Expanded HA for Victims of Domestic Abuse are eligible to receive two periods of no more than 16 cumulative dates each of temporary shelter assistance within an applicant's lifetime, equaling a total of 32 cumulative days. ACL 18-78 states that if the CalWORKs application is approved within the first 16 days of HA issuance, victims are no longer entitled to the second 16-day payment.
4. Participants who experienced homelessness as a direct and primary result of a state or federally declared natural disaster are eligible for temporary shelter and permanent housing assistance.
5. Permanent housing assistance is available to pay for last month's rent and security deposits if these payments are "reasonable" conditions of securing a residence. MPP 44-211.535 states the security deposit is to not exceed two months of an AU's rent. The portion of security deposit for last month's rent cannot exceed 80% of TMHI.
6. The CW 42 Statement of Facts – Homeless Assistance form and the M44-211B & M44-211D NOAs are used for Homeless Assistance.

Request:

Per ACL 21-121 effective 09/01/2022:

1. Remove the \$100 liquid resource limit for families applying for Temporary and Permanent HA benefits.
 2. HA applicants who are provided Expanded HA for Victims of Domestic Abuse are eligible for the second 16-day payment of temporary shelter assistance regardless if the applicant becomes a recipient of CalWORKs within the first 16-day period.
 3. Update wording from 'State/Federal Declared Natural Disaster' to 'State/Federal Declared Disaster' under the Exception dropdown on the Homeless Assistance Detail page.
 4. Permanent HA benefit must not fail when the total amount of the last month rent and security deposit together equal more than twice the renter's TMHI (MPP 44-211.535) as long as the monthly rent does not exceed 80% of TMHI.
- Note: Each month of permanent housing assistance for up to two months of rent arrearages must not exceed 80% of the family's TMHI.
5. Update HP EDBC to no longer require the Valid Financial Hardship indicator when determining eligibility.
 6. Revisions for the CW 42, M44-211B, and M44-211D forms/NOAs.

Recommendation:

1. Reword the 'State/Federal Declared Natural Disaster' found on the Exception drop down field on the Homeless Assistance Detail page (both Temporary and Permanent).
2. Remove the \$100 liquid resource limit.
3. Update eligibility for Expanded HA for Victims of Domestic Abuse.
4. Update eligibility for HP regarding last month rent and security deposit amount compared to the TMHI.
5. Update eligibility regarding the Valid Financial Hardship indicator.

6. Update the following forms/NOAs to match the latest State version:

- a. CW 42
- b. M44-211B
- c. M44-211D

Note: Please refer to the attached design document for further information.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Override the EDBC results

Procedure

Description:

Operational Impact:

Estimate: 625

| | | | | | |
|-------------------------|-----|---------------------------------|----|--------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 168 | DBA : | 0 | Design : | 80 |
| Eligibility : | 133 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 14 |
| Performance : | 0 | Release Communication Support : | 27 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 127 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |

 **[CA-233083] Hyland to increase database limit on BI Audits data**

| | | | | | |
|---|--|----------------------------------|----------------------------|-------------------------------|--------------------------------|
| Team Responsible: | Imaging | Assignee: | Alaa Hasan | SPG Status: | N/A |
| Fix Version/s: | [22.06] | Designer Contact: | Christopher Vasquez | Change Type (SCR): | Operational Enhancement |
| Minor Version: | 22.06.24 | Expedite Changes: | No | Estimate: | 15 |
| Reporter: | Christopher Vasquez | Regulation Reference: | | Created: | 09/06/2021 08:35 AM |
| Status: | Pending Approval | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Rhiannon Chin | Training Impacted: | [N/A] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Imaging] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |
| Non-Committee Review: | Rhiannon Chin 5/19/2022 | | | | |
| Expedite Approval: | | | | | |
| Current Design: | Currently the Hyland BI Auditing platform has a limit to the max returnable character count of audited data of 1000 character. | | | | |
| Request: | In some rare instances, the actions of a user being audited might exceed this 1000 character limit, resulting in truncated result data, request is for Hyland to increase/remove this data limit to ensure full audit data is captured/retained. | | | | |
| Recommendation: | Hyland to increase/remove this data limit to ensure full audit data is captured/retained. | | | | |
| Outreach Description: | | | | | |
| Migration Impact Description: | This will be implemented post migration. | | | | |
| Migration Impact Analysis: | | | | | |
| Alternative Procedure Description: | None | | | | |
| Operational Impact: | | | | | |
| Estimate: | 15 | | | | |
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 15 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 0 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |

[CA-231908] Re-schedule Task Purge job in CalSAWS

| | | | | | |
|-----------------------------------|--------------------------|----------------------------------|---------------------|-------------------------------|----------------------------|
| Team Responsible: | Batch/Interfaces | Assignee: | Leah Weston | SPG Status: | Approved |
| Fix Version/s: | [22.07] | Designer Contact: | Justin Dobbs | Change Type (SCR): | Data Change |
| Minor Version: | | Expedite Changes: | Start Build | Estimate: | 137 |
| Reporter: | Justin Dobbs | Regulation Reference: | | Created: | 08/05/2021 12:00 PM |
| Status: | In Development | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Sarah Cox | Training Impacted: | [N/A] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Task Management] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Approved by Sarah Cox 5/31/22

Expedite Approval: Approved by Karen Rapponotti on 9/20/2021

Current Design: SCR CA-231907 temporarily disabled the Task Purge batch process in the CalSAWS System as part of the C-IV county migration. This pause of the Task Purge processing was to allow complete ingestion of Task data into the Data Warehouse.

Request: Reschedule the Task Purge batch process in the CalSAWS System.

Recommendation:

1. Modify the Task Purge batch process to preserve 1 year (365 days) of historical closed Task information.
2. Re-enable the daily Task Purge batch process (PB00A271) in the CalSAWS System. As part of this process, a data change will first run to remove the mass volume of Task information to reduce the processing load for the batch process on the first night.

Outreach Description: N/A.

Migration Impact Description: N/A.

Migration Impact Analysis: N/A.

Alternative Procedure Description: N/A.

Operational Impact Estimate: **137**

| | | | | | |
|-------------------------|----|---------------------------------|----|--------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 31 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 55 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 36 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |



[CA-234730] Update Disaster CalFresh Report to include Application Source

| | | | | | |
|-----------------------------------|-------------------------------|----------------------------------|-----------------------|-------------------------------|----------------------------|
| Team Responsible: | Reports | Assignee: | Diana Bonilla | SPG Status: | Approved |
| Fix Version/s: | [22.07] | Designer Contact: | Diana Bonilla | Change Type (SCR): | Policy Re-Design |
| Minor Version: | 22.08.xx | Expedite Changes: | Start Build | Estimate: | 235 |
| Reporter: | Claudia Pinto | Regulation Reference: | ACWDL-10132021 | Created: | 10/07/2021 04:09 PM |
| Status: | Approved | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Claudia Pinto | Training Impacted: | [N/A] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [State/Fiscal Reports] | Approved by Committee: | 05/11/2022 | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review:

Expedite Approval: Expedited Build start approval provided by Karen J. Rapponotti on 5/3/2022

Current Design: The current version of the Disaster CalFresh Daily Report in CalSAWS does not include the breakdown of applications received by source.

Request: Add the breakdown of applications received by source to the Disaster CalFresh Daily Report.

Recommendation:

- Update the 'D-CalFresh Daily Report' sheet of the Disaster CalFresh Report to add the additional lines for the breakdown of new application types by using the source code mapping logic:
 - Line 1a. Online applications
 - Line 1b. Paper applications
 - Line 1c. Telephone applications
- Update the 'Detail' sheet to add new columns for "Application Source" and "Source Code".
- Update the 'Detail' Sheet to re-name the current "FBU Count" column to "HH Count".

Outreach

Description: N/A - No changes to migration due to this report.

Migration Impact Description:

Analysis: Without the SCR, the D-CalFresh Daily Report would be missing the application source breakdown as defined by the new state template.

Alternative Procedure Description:

Operational Impact: Estimate: **235**

| | | | | | |
|-------------------------|----|---------------------------------|---|--------------------|-----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 165 |
| Reports Test : | 70 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 0 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |

 **[CA-241850] Support SCR to provide responses to Consortia queries**

| | | | | | |
|-----------------------------------|----------------------------|----------------------------------|------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Reports | Assignee: | Gokul Suresh | SPG Status: | N/A |
| Fix Version/s: | [22.07] | Designer Contact: | Gokul Suresh | Change Type (SCR): | Data Change |
| Minor Version: | | Expedite Changes: | Production Deployment | Estimate: | 1200 |
| Reporter: | Balakumar Murthy | Regulation Reference: | | Created: | 03/01/2022 02:10 PM |
| Status: | System Test | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Karen J. Rapponotti | Training Impacted: | [N/A] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Other] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Approved by Karen J. Rapponotti on 5/19/2022

Expedite Approval: Approval provided by Karen J. Rapponotti on 5/19/2022

Current Design: This SCR is to handle all the support activities to respond to consortium queries, running DCRs and other extended support.

Request: Support and rectify any data issue/s creates in CalSAWS and perform data cleanup in CalSAWS system due to inbound file issues from partners. This SCR is used to charge time for release regression testing activities.

Recommendation: NA

Outreach Description: No migration impact as this is a support-only SCR.

Migration Impact Description: No Impact

Analysis: None

Alternative Procedure Description:

Operational Impact:

Estimate: **1200**

| | | | | | |
|-------------------------|-----|---------------------------------|-----|--------------------|-----|
| Automated Test : | 0 | Batch/Interfaces : | 250 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 50 | CalHEERS Test : | 0 |
| Client Correspondence : | 150 | DBA : | 0 | Design : | 0 |
| Eligibility : | 150 | Fiscal : | 150 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 100 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 150 |
| Reports Test : | 100 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 100 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |



[CA-244812] Update CF IRT logic to include 'Semi-Annual Reporting - No Report' households

| | | | | | |
|-----------------------------------|-----------------------------|----------------------------------|----------------------|-------------------------------|----------------------------|
| Team Responsible: | Eligibility | Assignee: | Unassigned | SPG Status: | Approved |
| Fix Version/s: | [22.07] | Designer Contact: | Paul Galloway | Change Type (SCR): | Policy Re-Design |
| Minor Version: | 22.08.04 | Expedite Changes: | No | Estimate: | 204 |
| Reporter: | Paul Galloway | Regulation Reference: | ACL 20-145 | Created: | 04/26/2022 10:28 AM |
| Status: | Approved | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Caroline Bui | Training Impacted: | | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [CalWORKs/ CalFresh] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Reviewed and Approved by Caroline Bui on 5/12/2022

Expedite Approval:

Current Design:

Effective March 1, 2022, CalFresh (CF) Elderly Simplified Application Project (ESAP) households (HH) were no longer required to submit the annual SAR 7 Eligibility Status Report (SAR 7). SCR CA-220040 implemented this change by adding a new reporting type of "Semi-Annual Reporting - No Report" (SARN) which was set by EDBC on qualified ESAP HH's starting with benefit month 3/2022. Previously, ESAP households were "Semi-Annual Reporting Annually" (SARA). The new reporting type was not included in some IRT processing logic which resulted in:
 > CF EDBC results with the new SARN reporting type not displaying the IRT section; and,
 > Some NOA's generated for CF HH's with the new SARN reporting type showing "VARIABLE" instead of the new IRT dollar amount.

(Note: this did not affect the display of the IRT amount on SAR 2 forms generated for CF HH's with the SARN reporting type.)

Request:

Update CF EDBC logic to include HH's with the SARN reporting type in logic that sets and displays the IRT amount.

SCR CA-244814 will run after this one goes to production. It will issue the SAR 2 to affected SARN reporting HH's that received a NOA that displayed 'VARIABLE' instead of the IRT dollar amount.

Recommendation:

Update CF EDBC logic for ESAP HH's to include HH's with the SARN reporting type when performing IRT and other calculations as they would have been included previously when ESAP HH's had SARA reporting. This includes adding the JAVA method named "isSemiAnnualReportingNoReport()" to the following rules:

- _400MidQuarterNegativeActionExists
- _100FsSetIrtApplyDateOnEcadWhenIrtTestFails
- _500IrtLimitTest
- _550FS_SetIrtLimit
- _770DetermineExpenseEvaluationEndMonth
- _770DetermineIncomeEvaluationEndMonth (two occurrences)
- _780DetermineExpenseEvaluationBeginMonth (two occurrences)
- _780DetermineIncomeEvaluationBeginMonth (two occurrences)

...and adding CT542_SN_SEMI_ANNUAL_REPORTING_NO_REPORT to the following:

- RuleCollectionConstants set: CT542_SAR_REPORTING_TYPE_CODES
- ProgramNavigator method: conditionallyRebuildProgramForReportingTypeChange

Note: The entire SCR design is in this JIRA item: there is no additional design document.

Outreach

Description:

Migration Impact

Description:

Migration Impact No Impact
Analysis:
Alternative None.

Procedure
Description:
Operational Impact:
Estimate: 204

| | | | | | |
|-------------------------|-----|-----------------------|---|--------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 108 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication | 0 | Reports : | 0 |
| Reports Test : | 0 | Support : | 0 | Special Project : | 0 |
| System Test Support : | 76 | Security : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Tech Arch : | 0 | Translation : | 0 |
| | | Training : | 0 | | |

 **[CA-244902] Online Help: Update OLH for CA-224269**

| | | | | | |
|-----------------------------------|------------------------|----------------------------------|-------------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Training | Assignee: | Nour Bibars | SPG Status: | N/A |
| Fix Version/s: | [22.07] | Designer Contact: | Cristina Garcia | Change Type (SCR): | Policy Re-Design |
| Minor Version: | | Expedite Changes: | Start Build | Estimate: | 12 |
| Reporter: | Cristina Garcia | Regulation Reference: | AB 79, ACL 21-45, ACL 20-120 | Created: | 04/27/2022 03:13 PM |
| Status: | System Test | Impact Analysis: | [Training] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Gingko Luna | Training Impacted: | [Online Help] | Funding Source: | Premise |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | CW Timeclock |
| Committee: | [Other] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Approved by Alfonso (Tom) Villanueva on 5/3/22

Expedite Approval: Approved by Karen Rapponotti on 5/18/2022

Current Design: CA-224269 updates the Forms Overview in Online Help.

Request: Update Online Help as per changes in CA-224269.

Recommendation: Update the following in Online Help:
Forms Overview

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description:

Operational Impact:

Estimate: **12**

| | | | | | |
|-------------------------|---|---------------------------------|----|--------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 0 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 12 | Translation : | 0 |



[CA-245273] Training: Design Process Research on Generating RoboHelp output files to BitBucket for Priority Releases

| | | | | | |
|---|--|----------------------------------|------------------------|-------------------------------|--------------------------------|
| Team Responsible: | Training | Assignee: | Nour Bibars | SPG Status: | N/A |
| Fix Version/s: | [22.07] | Designer Contact: | Cristina Garcia | Change Type (SCR): | Operational Enhancement |
| Minor Version: | | Expedite Changes: | Start Build | Estimate: | 40 |
| Reporter: | Cristina Garcia | Regulation Reference: | | Created: | 05/06/2022 09:27 AM |
| Status: | In Development | Impact Analysis: | [Training] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Ashley Arnold | Training Impacted: | [Data] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Design | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Other] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |
| Non-Committee Review: | Approved by Samantha Varney on 5/9/22 | | | | |
| Expedite Approval: | Approved by June Hutchison on 5/6/2022 | | | | |
| Current Design: | <p>The current process for pushing commits to the ca_onlinehelp repository involves generating an output of static files in a WebHelp folder using RoboHelp, and pushing all contents within the WebHelp folder to the repository with each commit. The files are pushed and committed using Spring/Eclipse. The current process does not involve collaboration between the RoboHelp application and Bitbucket, which causes all files to be overwritten with each commit – including those which have not been changed. In addition, the Training Team is unable to push commits to Priority Release branches in the ca_onlinehelp repository, as merge conflicts occur due to the lack of connection between the RoboHelp project and Bitbucket.</p> | | | | |
| Request: | This Design SCR will assess the feasibility of connecting RoboHelp to Git/BitBucket to see if a more streamlined approach can be leveraged for Online Help builds/deployments | | | | |
| Recommendation: | TBD - research/design is currently being planned between the CalSAWS Training Team and the Tech Ops team. | | | | |
| Outreach Description: | | | | | |
| Migration Impact Description: | | | | | |
| Migration Impact Analysis: | | | | | |
| Alternative Procedure Description: | N/A | | | | |
| Operational Impact: | | | | | |
| Estimate: | 40 | | | | |
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 0 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 40 | Translation : | 0 |



[CA-245604] Job Aid- Update JA CalFresh-CF 386 Notice of Missed Interview

| | | | | | |
|---|--|----------------------------------|---------------------|-------------------------------|-------------------------------|
| Team Responsible: | Training | Assignee: | Nour Bibars | SPG Status: | N/A |
| Fix Version/s: | [22.07] | Designer Contact: | Caroline Bui | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | Start Build | Estimate: | 25 |
| Reporter: | Caroline Bui | Regulation Reference: | | Created: | 05/17/2022 10:05 AM |
| Status: | System Test | Impact Analysis: | [Training] | Outreach Required: | Yes |
| Policy/Design Consortium Contact: | Caroline Bui | Training Impacted: | [Job Aid] | Funding Source: | Premise |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | Correspondence Phase I |
| Committee: | [Other] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |
| Non-Committee Review: | Approved by Jayna Longstreet 5/19/2022 | | | | |
| Expedite Approval: | Approved by Karen Rapponotti on 5/18/2022 | | | | |
| Current Design: | The JA CalFresh-CF 386 Notice of Missed Interview has information on the CF Denial NOA batch job. | | | | |
| Request: | CA-235407 Update CF Denial NOA for Missed Interview Generation Logic removed the CF Denial NOA Batch generation logic and modified logic to have the CF Denial NOA for missed Intake interviews be generated through EDBC. | | | | |
| Recommendation: | Update Job Aid to reflect changes made with the CA-235407. | | | | |
| Outreach Description: | Job Aid update | | | | |
| Migration Impact Description: | No Impact | | | | |
| Analysis: | N/A | | | | |
| Alternative Procedure Description: | | | | | |
| Operational Impact: | | | | | |
| Estimate: | 25 | | | | |
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 0 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 25 | Translation : | 0 |



[CA-208670] Add Threshold Languages to SAR7/SAR2/Addendum packet and SAR2

| | | | | | |
|-----------------------------------|------------------------------|----------------------------------|---------------------------------|-------------------------------|-------------------------------|
| Team Responsible: | Client Correspondence | Assignee: | Surendar Murugesan | SPG Status: | N/A |
| Fix Version/s: | [22.09] | Designer Contact: | Indira Ramasamy | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | Start Build | Estimate: | 965 |
| Reporter: | Jamie Ng [X] | Regulation Reference: | | Created: | 05/29/2019 02:32 PM |
| Status: | In Development | Impact Analysis: | [Forms/NOA Translations] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Maria Arceo | Training Impacted: | | Funding Source: | Premise |
| Project Phase (SCR): | Migration | Migration Impact: | No | Funding Source ID: | Correspondence Phase I |
| Committee: | [Correspondence] | Approved by Committee: | | Other Agency Cross Reference: | CA-207452 |
| Consortium Review Approval: | Maria Arceo | Consortium Review Approval Date: | 05/04/2022 | | |

Non-Committee

Review:

Expedite Approval: By Karen Rapponotti on 05/17/2022

Current Design:

1. The SAR 7 /SAR 2/SAR 7 Addendum Packet and SAR 2 (3/15) form currently exist in English and Spanish in CalSAWS.
2. SAR 7Addendum (6/13) version and SAR 7 form (12/14) is currently available in CalSAWS in below mentioned languages.
Languages Available: English, Spanish, Armenian, Chinese, Farsi, Korean, Russian, Tagalog, Vietnamese

Request:

1. Add SAR 2 form in all available threshold languages for all counties.
2. Update existing language and add new languages for SAR 7 Addendum form in Template Repository to match with state version 4/13.
3. Update SAR 7 Packet for LA County to utilize the updated SAR 7 Addendum form.
4. Update English and Spanish SAR 7/SAR 2/SAR 7 Addendum Packet to utilize the updated SAR 2 (6/19) form.
5. Add SAR 7/SAR 2/SAR 7 Addendum Packet in all available threshold languages for 57 migration counties.

Recommendation:

1. Add SAR 2 form in all available threshold languages.
2. Update existing languages and add new languages SAR 7 Addendum form in all available languages to match with state version 4/13.
3. Update SAR 7 Packet for LA county in all available languages to utilize the updated SAR 7 Addendum form.
4. Update SAR 7/SAR 2/SAR 7 Addendum Packet in English and Spanish to utilize the updated SAR 2 (6/19) form and add the SAR 7/SAR 2/SAR 7 Addendum Packet in all available threshold languages.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: 965

| | | | | | |
|-------------------------|-----|--------------------|---|--------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 10 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 700 | DBA : | 0 | Design : | 45 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |

| | | | | | |
|-----------------------|-----|-----------------------|---|-------------------|---|
| Performance : | 0 | Release Communication | 0 | Reports : | 0 |
| Reports Test : | 0 | Support : | 0 | Special Project : | 0 |
| System Test Support : | 210 | Security : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Tech Arch : | 0 | Translation : | 0 |
| | | Training : | 0 | | |

 **[CA-232348] Update Reception Log logic to use CalSAWS system date**

| | | | | | |
|-----------------------------------|---------------------------|----------------------------------|------------------------|-------------------------------|----------------------------|
| Team Responsible: | Online | Assignee: | Unassigned | SPG Status: | N/A |
| Fix Version/s: | [22.09] | Designer Contact: | Vallari Bathala | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | No | Estimate: | 74 |
| Reporter: | Erick Arreola | Regulation Reference: | | Created: | 08/17/2021 10:32 AM |
| Status: | Pending Approval | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Erick Arreola | Training Impacted: | | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Lobby Management] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Erick Arreola 5/20/2022

Expedite Approval: Current Design: Currently, when the Time Shifter is active in a non-Production CalSAWS environment and a Reception Log record is added to the Reception Log Detail page, the record is saved and displays with the current date and not the time-shifted system date.

Request: Update Reception Log Detail to use the CalSAWS system date rather than the current date so that Reception Log records are in sync with the CalSAWS application.

Recommendation:

1. Update the Reception Log Detail logic to capture the application date as the record created date when saving Reception Log records.
2. Update the Reception Log List logic to also display the Reception Log record with the CalSAWS application date.

Outreach Description:
Migration Impact Description:
Migration Impact Analysis:
Alternative Procedure Description:
Operational Impact:
Estimate: **74**

| | | | | | |
|-------------------------|----|---------------------------------|---|--------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 51 |
| Performance : | 0 | Release Communication Support : | 4 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 16 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |



[CA-233808] Update the DCFS Interface in CalSAWS to save absent parent data consistent with sending Custodial Person information to Child Support

| | | | | | |
|-----------------------------------|----------------------------------|----------------------------------|--------------------------|-------------------------------|----------------------------|
| Team Responsible: | Batch/Interfaces | Assignee: | Chris Carandang | SPG Status: | Approved |
| Fix Version/s: | [22.09] | Designer Contact: | Sowmya Coppisetty | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | Start Build | Estimate: | 294 |
| Reporter: | Dana K. Petersen | Regulation Reference: | | Created: | 09/23/2021 04:22 PM |
| Status: | Approved | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Carlos Zepeda | Training Impacted: | | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Migration Impact: | | Funding Source ID: | |
| Committee: | [Foster Care/Kin GAP/AAP] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee

Review:

Expedite Approval: Michele Peterson

Current Design: DCFS Data Mart sends an inbound file with information from CWS/CMS to CalSAWS, which is used to create and maintain Foster Care and Kin-Gap cases. Currently in CalSAWS, when an inbound transaction is received for a child who is placed in a Relative Family Home the DCFS inbound job creates an Absent Parent support questionnaire record with the child listed as the applicant.

Request: Create a new batch job to update the Applicant Name on the Absent Parent Support Questionnaire record for Foster Care programs with an ARC aid code and Kin-Gap programs.

Recommendation: Create a new batch job to update the applicant's name in the Absent parent record's Support Questionnaire page to the Relative Family Home (RFH) name for Foster Care programs with an ARC aid code and Kin-Gap programs.

Outreach

Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: Not Applicable

Operational Impact:

Estimate: **294**

| | | | | | |
|-------------------------|----|---------------------------------|-----|--------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 214 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 80 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |



[CA-235440] Update Population Logic for Forms for Migration Counties - Phase 3

| | | | | | |
|-----------------------------------|------------------------------|----------------------------------|---------------------|-------------------------------|----------------------------|
| Team Responsible: | Client Correspondence | Assignee: | Unassigned | SPG Status: | Approved |
| Fix Version/s: | [22.09] | Designer Contact: | Connor Gorry | Change Type (SCR): | Enhancement |
| Minor Version: | TBD | Expedite Changes: | Start Build | Estimate: | 199 |
| Reporter: | Lawrence Samy | Regulation Reference: | | Created: | 10/20/2021 05:17 PM |
| Status: | Approved | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Maria Arceo | Training Impacted: | | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Other] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | Maria Arceo | Consortium Review Approval Date: | 05/23/2022 | | |

Non-Committee Review: Approval from Maria Arceo on 5/23/22.

Expedite Approval: Michele Peterson, 11/3/21

Current Design: The Following Forms populate the District Office address and associated information, rather than the Collection Office Address:
CF 377.7C-CalFresh Repayment Agreement for Inadvertent HH Error
CF 377.7E1-CalFresh Repayment Agreement for Administrative Error
CSF 102-Receipt Form
CSF 131, CSF 132, CSF 133, and CSF 134
CW 2217-CalWORKs Request for Voluntary Repayment.

The GEN 102 Appointment Letter populates a mailing address, as opposed to a physical address, for face-to-face appointments.

Request: 1. Update the population logic to populate and make editable the Collection Mailing Address for the following Forms:
CW 2217
CF 377.7C
CF 377.7E1
CSF 102
CSF 131
CSF 132
CSF 133
CSF 134

2. Update the population for the GEN 102 Appointment Letter to populate the correct address for in-person interviews.

Recommendation:

1. Update address population for CW 2217
2. Update address population for CF 377.7C
3. Update address population for CF 377.7E1
4. Update address population for CSF 102
5. Update address population for CSF 131
6. Update address population for CSF 132
7. Update address population for CSF 133
8. Update address population for CSF 134
9. Update population logic for GEN 102 In-Person Interviews

Outreach Description:
Migration Impact Description:

Migration Impact No Impact

Analysis:

Alternative Procedure Worker will manually enter the Collection Worker's information.

Description:

Operational Impact:

Estimate: 199

| | | | | | |
|-------------------------|-----|-----------------------|---|--------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 151 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication | 0 | Reports : | 0 |
| Reports Test : | 0 | Support : | 0 | Special Project : | 0 |
| System Test Support : | 48 | Security : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Tech Arch : | 0 | Translation : | 0 |
| | | Training : | 0 | | |



[CA-243470] CCB 22-04-Child Care Immediate and Continuous Eligibility Age Requirements

| | | | | | |
|-----------------------------------|-------------------------|----------------------------------|---|-------------------------------|----------------------------|
| Team Responsible: | Online | Assignee: | Unassigned | SPG Status: | Approved |
| Fix Version/s: | [22.09] | Designer Contact: | Erika Kusnadi | Change Type (SCR): | New Policy |
| Minor Version: | | Expedite Changes: | No | Estimate: | 140 |
| Reporter: | Gingko Luna | Regulation Reference: | Child Care Bulletin 22-04, SB 80 | Created: | 04/05/2022 04:43 PM |
| Status: | Pending Approval | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Gingko Luna | Training Impacted: | [N/A] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Child Care] | Approved by Committee: | 05/24/2022 | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee

Review:
Expedite Approval:
Current Design: Currently in CalSAWS, the system will not allow issuance of a childcare payment for children that are over the age of 12 years and 11 months.

Request: Update CalSAWS to allow childcare payment for children that turn 13 years old during their 12 month eligibility period.

- Recommendation:**
1. Create a new validation on the Child Care Certificate Detail page to only allow a 12 month Child Care Certificate period.
 2. Update the Child Care Payment Calculation Detail page to allow issuance for a child that turns 13 years of age during their Child Care Certificate period.
 3. Update the Payment Request Detail page to allow issuance for a child that turns 13 years of age during their Child Care Certificate period.

Outreach

Description:
Migration Impact Description: N/A

Migration Impact Analysis:
Alternative Procedure Description: Issue payment using Auxiliary payment functionality.

Operational Impact:
Estimate: **140**

| | | | | | |
|-------------------------|----|---------------------------------|----|--------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 34 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 50 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 41 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |

[CA-245402] Enhance Imaging API to enable content security headers

| | | | | | |
|-----------------------------------|-----------------------|----------------------------------|--------------------|-------------------------------|----------------------------|
| Team Responsible: | Tech Arch | Assignee: | Alan Yaung | SPG Status: | N/A |
| Fix Version/s: | [22.09] | Designer Contact: | Ahmed Raji | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | Start Build | Estimate: | 311 |
| Reporter: | Sumeet Patil | Regulation Reference: | | Created: | 05/11/2022 01:34 AM |
| Status: | In Development | Impact Analysis: | [Security] | Outreach Required: | No |
| Policy/Design Consortium Contact: | David Bruhn | Training Impacted: | | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Tech] | Approved by Committee: | 05/19/2022 | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Approved by Laura C. on 4/27

Expedite Approval: Approved by Laura C. on 5/19/2022

Current Design: The Imaging API does not include content security headers.

Request: It is recommended to enable content security header .

Recommendation: Update the Imaging API to enable content security headers as part of API response. A Content Security Policy (CSP) of default-src will be enabled for Imaging API.

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description:

Operational Impact:

Estimate: **311**

| | | | | | |
|-------------------------|----|---------------------------------|----|--------------------|----|
| Automated Test : | 30 | Batch/Interfaces : | 60 | Batch Operations : | 0 |
| BenefitsCal : | 30 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 30 | IVR/CC : | 0 | Online : | 20 |
| Performance : | 40 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 1 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 40 | Tech Arch : | 60 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |



[CA-220188] Add Missing Foster Care NOAs that existed in C-IV, Phase 1

| | | | | | |
|--------------------------------------|--|----------------------------------|---------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Client Correspondence | Assignee: | Unassigned | SPG Status: | Approved |
| Fix Version/s: | [22.11] | Designer Contact: | Jasmine Chen | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | Start Build | Estimate: | 813 |
| Reporter: | Michelle Ramos | Regulation Reference: | | Created: | 09/28/2020 12:19 PM |
| Status: | Approved | Impact Analysis: | [Forms/NOA Translations] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Laura Ould | Training Impacted: | | Funding Source: | Premise |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | FCED |
| Committee: | [Correspondence, Foster Care/Kin GAP/AAP] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |
| Non-Committee Review: | L. Ould 3/28/2022 verified 4/14/2022 | | | | |
| Expedite Approval: | 03/10/22, Expedited Build Start approval by Karen Rapponotti | | | | |
| Current Design: | Currently CalSAWS generates a Discontinuance Notice for Foster Care when the placement ends for the following reason: No longer in Care. | | | | |
| Request: | <p>CalSAWS does not currently generate verbiage for discontinuing benefits when a Placement has ended Mid-Month nor when a Child becomes eligible for Kin-GAP.</p> <p>Generate NOAs for the following reasons:</p> <ol style="list-style-type: none"> 1. Placement has ended Mid-Month 2. Child is Eligible to Kin-GAP 3. Infant Supplement Payment (ISP) has started <p>Note: There are other SCRs to continue adding missing NOA reasons to Foster Care and Kin-GAP. This will be done in the following SCRs:</p> <p>CA-238042: Phase 2 - Add additional Foster Care Reasons that existed in C-IV. Update Foster Care Reasons that currently exist in CalSAWS but are only generating for limited scenarios.</p> <p>CA-240146: Phase 3 - Add additional Foster Care Reasons that existed in C-IV. Update Foster Care Reasons that currently exist in CalSAWS but are only generating for limited scenarios.</p> <p>CA-230659: Phase 4 - Add additional Kin-GAP Reasons that currently exist in C-IV. Update Foster Care Reasons that currently exist in CalSAWS but are only generating for limited scenarios.</p> <p>CA-229838: Phase 5 - Add new Foster Care Reasons to NOAs.</p> | | | | |
| Recommendation: | <ol style="list-style-type: none"> 1. Update Foster Care NOA Action and Message Fragments for NOA Change reasons 2. Add new Foster Care NOA Action Fragment for new NOA Discontinuance reason 3. Add new Foster Care NOA Message Fragment for Placement Ends Mid-Month, Child is Eligible to Kin-GAP reasons 4. Add new Placement Ends Mid-Month NOA Reason for Discontinuance 5. Add new Child Eligible to Kin-GAP NOA Reason for Discontinuance 6. Update the ISP Started NOA Reason for Benefit Change <p>Please see design documentation for more details.</p> | | | | |
| Outreach Description: | | | | | |
| Migration Impact Description: | N/A | | | | |

Migration Impact

Analysis:

Alternative Procedure Description: None

Operational Impact:

Estimate: 813

| | | | | | |
|-------------------------|-----|---------------------------------|----|--------------------|---|
| Automated Test : | 111 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 423 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 37 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 172 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |



[CA-223907] ACL 20-129 CF 1239 (12/20) CalFresh Notice of Approval/Termination Transitional Benefits

| | | | | | |
|-----------------------------------|------------------------------|----------------------------------|---------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Client Correspondence | Assignee: | Unassigned | SPG Status: | Approved |
| Fix Version/s: | [22.11] | Designer Contact: | Daniel J Rosales | Change Type (SCR): | New Policy |
| Minor Version: | | Expedite Changes: | Start Build | Estimate: | 325 |
| Reporter: | Caroline Bui | Regulation Reference: | ACL 20-129 | Created: | 01/14/2021 09:25 AM |
| Status: | Approved | Impact Analysis: | [Forms/NOA Translations] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Caroline Bui | Training Impacted: | | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Correspondence] | Approved by Committee: | 12/03/2021 | Other Agency Cross Reference: | CA-56313 |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review:

Expedite Approval: Approved by Karen Rapponotti on 03/12/2021

Current Design: The CF 1239 (5/13) CalFresh Notice of Approval/Denial/Termination Transitional Benefits is available in CalSAWS in English and Spanish.

Request: Update the Template Repository version of the CF 1239 to the newest State version (12/20) in English and Spanish and add the threshold languages. Update the CF 1239 NOA fragments to match the newest State version (12/20) in English and Spanish.

- Recommendation:**
1. Update the Template Repository CF 1239 to the newest State version.
 2. Update the existing CF 1239 NOA reason that generates from EDBC for TCF Approvals based on the newest state version of the CF 1239 (12/20).
 3. Update the existing CF 1239 NOA message that generates from EDBC for TCF Approvals based on the newest state version of the CF 1239 (12/20).
 4. Update the existing CF 1239 NOA message that generates from EDBC for TCF Terminations based on the newest state version of the CF 1239 (12/20).
 5. Update the existing CF 1239 NOA reasons to populate the regulations from the newest state version of the CF 1239 (12/20).

Outreach

Description:

Migration Impact Description:

Per strategic direction for migration, there will be a single set of State and Non-State forms. The 57 migration counties will be adopting this functionality as part of migration.

Migration Impact Analysis:

Alternative Procedure

Generate a manual NOA from template repository.

Description:

Operational Impact:

Estimate: **325**

| | | | | | |
|-------------------------|-----|---------------------------------|---|--------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 250 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |

| | | | | | |
|-----------------------|----|-------------|---|------------------|---|
| System Test Support : | 75 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |



[CA-245035] CalWIN State Interface Exchange Testing Support SCR Wave 2

| | | | | | |
|-----------------------------------|-------------------------|----------------------------------|------------------------|-------------------------------|----------------------------|
| Team Responsible: | System Test | Assignee: | Akira Moriguchi | SPG Status: | N/A |
| Fix Version/s: | [22.11] | Designer Contact: | Roger Perez | Change Type (SCR): | Enhancement |
| Minor Version: | 22.12.30 | Expedite Changes: | No | Estimate: | 380 |
| Reporter: | Roger Perez | Regulation Reference: | | Created: | 05/02/2022 09:58 AM |
| Status: | Pending Approval | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Carlos Zepeda | Training Impacted: | | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Migration | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Other] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Jo Anne Osborn - Approved - 5/27/2022

Expedite Approval:

Current Design:

As part of DD&I State Interface Partner Testing with CalWIN converted data was planned to be a one time effort.

Request:

The following State partners have requested to conduct CalWIN interface validation by wave to mirror the CalWIN cutover roll out process:

- MEDS
- CMIPS
- EICT
- EBT

This SCR is to track the CalWIN Wave 2 State Interface Partner Exchange Testing support activities for the Application Development and System Test Teams.

Recommendation:

N/A - Support SCR Only

Outreach

Description:

Migration Impact Description: No migration impact as this is a support only SCR.

Migration Impact Description:

Not Accounted for in SOR

Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **380**

| | | | | | |
|-------------------------|-----|---------------------------------|-----|--------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 100 | Batch Operations : | 50 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 80 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 150 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |



[CA-240478] ACL 14-49 - Do Not Remove Restaurant Meals Indicator When CF is Closed for Non-Financial Reason

| | | | | | |
|-----------------------------------|-----------------------------|----------------------------------|---------------------|-------------------------------|----------------------------|
| Team Responsible: | Eligibility | Assignee: | Unassigned | SPG Status: | Approved |
| Fix Version/s: | [23.01] | Designer Contact: | Thomas Lazio | Change Type (SCR): | Policy Re-Design |
| Minor Version: | | Expedite Changes: | No | Estimate: | 228 |
| Reporter: | Caroline Bui | Regulation Reference: | ACL 14-49 | Created: | 02/03/2022 08:27 AM |
| Status: | Pending Approval | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Caroline Bui | Training Impacted: | | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Migration Impact: | | Funding Source ID: | |
| Committee: | [CalWORKs/ CalFresh] | Approved by Committee: | 05/11/2022 | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee

Review:
Expedite Approval:
Current Design:

The CF EDBC sets the 'Restaurant Meals indicator' to 'Yes' when a CF household (HH) is eligible to the restaurant meals program for being homeless or has an elderly or disabled member. If the EDBC discontinues a CF program for non-financial causes such as negative action or non-compliance in the following month, the EDBC would skip the 'Restaurant Meals' eligibility determination and the 'Restaurant Meals indicator' would be defaulted to 'No'.

Request:

The CF EDBC logic needs to be updated to set the 'Restaurant Meals indicator' based on the prior recent EDBC determination when the CF program is discontinued for non-financial reasons and the 'Restaurant Meals' eligibility determination is skipped.

Recommendation:

1. Update CalFresh EDBC logic to set the Restaurant Meals indicator equal to the prior recent EDBC determination when the program is discontinued due to non-financial reasons and the 'Restaurant Meals' eligibility determination is skipped.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Override EDBC

Procedure

Description:

Operational Impact:

Estimate:

228

| | | | | | |
|-------------------------|-----|---------------------------------|---|--------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 132 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 76 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |



[CA-245036] CalWIN State Interface Exchange Testing Support SCR Wave 3

| | | | | | |
|-----------------------------------|-------------------------|----------------------------------|------------------------|-------------------------------|----------------------------|
| Team Responsible: | System Test | Assignee: | Akira Moriguchi | SPG Status: | N/A |
| Fix Version/s: | [23.02] | Designer Contact: | Roger Perez | Change Type (SCR): | Enhancement |
| Minor Version: | 23.03.03 | Expedite Changes: | No | Estimate: | 335 |
| Reporter: | Roger Perez | Regulation Reference: | | Created: | 05/02/2022 10:18 AM |
| Status: | Pending Approval | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Carlos Zepeda | Training Impacted: | | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Migration | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Other] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Jo Anne Osborn - Approved - 5/27/2022

Expedite Approval: As part of DD&I State Interface Partner Testing with CalWIN converted data was planned to be a one time effort.

Current Design: The following State partners have requested to conduct CalWIN interface validation by wave to mirror the CalWIN cutover roll out process:

- MEDS
- CMIPS
- EICT
- EBT

This SCR is to track the CalWIN Wave 3 State Interface Partner Exchange Testing support activities for the Application Development and System Test Teams.

Recommendation: N/A - Support SCR Only

Outreach Description: No migration impact as this is a support only SCR.

Migration Impact Description: Not Accounted for in SOR

Migration Impact Analysis: N/A

Alternative Procedure Description:

Operational Impact: Estimate: **335**

| | | | | | |
|-------------------------|-----|---------------------------------|----|--------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 75 | Batch Operations : | 50 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 60 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 150 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |



[CA-245038] CalWIN State Interface Exchange Testing Support SCR Wave 4

| | | | | | |
|-----------------------------------|-------------------------|----------------------------------|------------------------|-------------------------------|----------------------------|
| Team Responsible: | System Test | Assignee: | Akira Moriguchi | SPG Status: | N/A |
| Fix Version/s: | [23.03] | Designer Contact: | Roger Perez | Change Type (SCR): | Enhancement |
| Minor Version: | 23.05.05 | Expedite Changes: | No | Estimate: | 335 |
| Reporter: | Roger Perez | Regulation Reference: | | Created: | 05/02/2022 10:20 AM |
| Status: | Pending Approval | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Carlos Zepeda | Training Impacted: | | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Migration | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Other] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Jo Anne Osborn - Approved - 5/27/2022

Expedite Approval: Current Design: As part of DD&I State Interface Partner Testing with CalWIN converted data was planned to be a one time effort.

Request: The following State partners have requested to conduct CalWIN interface validation by wave to mirror the CalWIN cutover roll out process:
- MEDS
- CMIPS
- EICT
- EBT

This SCR is to track the CalWIN Wave 4 State Interface Partner Exchange Testing support activities for the Application Development and System Test Teams.

Recommendation: N/A - Support SCR Only

Outreach Description: No migration impact as this is a support only SCR.

Migration Impact Description: Not Accounted for in SOR

Analysis: Alternative Procedure N/A

Description: Operational Impact: Estimate: **335**

| | | | | | |
|-------------------------|-----|---------------------------------|----|--------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 75 | Batch Operations : | 50 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 60 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 150 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |



[CA-245039] CalWIN State Interface Exchange Testing Support SCR Wave 5

| | | | | | |
|-----------------------------------|-------------------------|----------------------------------|------------------------|-------------------------------|----------------------------|
| Team Responsible: | System Test | Assignee: | Akira Moriguchi | SPG Status: | N/A |
| Fix Version/s: | [23.06] | Designer Contact: | Roger Perez | Change Type (SCR): | Enhancement |
| Minor Version: | 23.07.07 | Expedite Changes: | No | Estimate: | 310 |
| Reporter: | Roger Perez | Regulation Reference: | | Created: | 05/02/2022 10:21 AM |
| Status: | Pending Approval | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Carlos Zepeda | Training Impacted: | | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Migration | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Other] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Jo Anne Osborn - Approved - 5/27/2022

Expedite Approval: As part of DD&I State Interface Partner Testing with CalWIN converted data was planned to be a one time effort.

Current Design: The following State partners have requested to conduct CalWIN interface validation by wave to mirror the CalWIN cutover roll out process:
- MEDS
- CMIPS
- EICT
- EBT

This SCR is to track the CalWIN Wave 5 State Interface Partner Exchange Testing support activities for the Application Development and System Test Teams.

Recommendation: N/A - Support SCR Only

Outreach Description: No migration impact as this is a support only SCR.

Migration Impact Description: Not Accounted for in SOR

Migration Impact Analysis: N/A

Alternative Procedure Description:

Operational Impact: Estimate: **310**

| | | | | | |
|-------------------------|-----|---------------------------------|----|--------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 50 | Batch Operations : | 50 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 60 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 150 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |



[CA-245040] CalWIN State Interface Exchange Testing Support SCR Wave 6

| | | | | | |
|-----------------------------------|-------------------------|----------------------------------|------------------------|-------------------------------|----------------------------|
| Team Responsible: | System Test | Assignee: | Akira Moriguchi | SPG Status: | N/A |
| Fix Version/s: | [23.09] | Designer Contact: | Roger Perez | Change Type (SCR): | Enhancement |
| Minor Version: | 23.09.30 | Expedite Changes: | No | Estimate: | 310 |
| Reporter: | Roger Perez | Regulation Reference: | | Created: | 05/02/2022 10:23 AM |
| Status: | Pending Approval | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Carlos Zepeda | Training Impacted: | | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Migration | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Other] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Jo Anne Osborn - Approved - 5/27/2022

Expedite Approval: As part of DD&I State Interface Partner Testing with CalWIN converted data was planned to be a one time effort.

Current Design: The following State partners have requested to conduct CalWIN interface validation by wave to mirror the CalWIN cutover roll out process:

- MEDS
- CMIPS
- EICT
- EBT

This SCR is to track the CalWIN Wave 6 State Interface Partner Exchange Testing support activities for the Application Development and System Test Teams.

Recommendation: N/A - Support SCR Only

Outreach Description: No migration impact as this is a support only SCR.

Migration Impact Description: Not Accounted for in SOR

Migration Impact Analysis: N/A

Alternative Procedure Description:

Operational Impact:

Estimate: **310**

| | | | | | |
|-------------------------|-----|---------------------------------|----|--------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 50 | Batch Operations : | 50 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 60 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 150 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |

End SCRs



[CA-242196] Application Accessibility Updates

- Resolved: 04/11/2022 02:24 AM

| | | | | | |
|----------------------|----------------------|-----------------------------|------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Online | Assignee: | Jalagari Paul | SPG Status: | Approved |
| Fix Version/s: | [RWR] | Designer Contact: | Andrea Rodriguez | Change Type (SCR): | Enhancement |
| Minor Version: | 22.05.25 | Expedite Changes: | Production Deployment | Estimate: | 179 |
| Reporter: | Matthew Lower | Regulation Reference: | | Created: | 03/09/2022 01:04 AM |
| Status: | In Production | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design | Dymas Pena | Training Impacted: | [Job Aid] | Funding Source: | CalSAWS M&E |
| Consortium Contact: | | Migration Impact: | No | Funding Source ID: | |
| Project Phase (SCR): | Production | Approved by Committee: | | Other Agency Cross Reference: | |
| Committee: | [Usability] | Consortium Review Approval: | | | |

Non-Committee Review: Non-Committee Approval by Dymas Pena 03/28/2022

Expedite Approval: Approved by Jo Anne Osborn on 3/28/2022 8:31am

Current Design: The CalSAWS application's base code was created prior to certain accessibility requirements for visually impaired users.

Request: Update areas in the CalSAWS application that do not meet the Accessibility Guidelines as discovered during the Accessibility Audit.

- Recommendation:**
1. Update the county name overlay on the county images on the Home page to have a 4.5:1 contrast ratio with the background. (774005(S))
 2. On the Office Schedule page the only way to visually see what type the availability would be to look at the legend. Update the Office Schedule page to notify the user what the availability colors mean when they are navigated to by the keyboard alone. (777475(S))
 3. The Journal Detail page has buttons with a text of "<<" or ">>" to expand or collapse the Journal Detail page. Update the Journal Detail page buttons to be labeled with "Expand" and "Collapse" text. (775222(S))
 4. Update the Calendar text color for a selected date to have a 4.5:1 contrast ratio with the background. (777586(S))

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

179

| | | | | | |
|-------------------------|----|---------------------------------|---|--------------------|-----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 116 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 48 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |

**Content Revision
Status-1:
Content Revision
Description-1:**

Pending CCB

1. Remove Section 2.2 and Section 1.3.2 which will be addressed in a separate work-item. Please review CA-242196 Application Accessibility Updates Content Revision.docx for more details.

2. Recommendation Change:
Before:

1. Update the county name overlay on the county images on the Home page to have a 4.5:1 contrast ratio with the background. (774005(S))
2. On the Office Schedule page the only way to visually see what type the availability would be to look at the legend. Update the Office Schedule page to notify the user what the availability colors mean when they are navigated to by the keyboard alone. (777475(S))
3. The Journal Detail page has buttons with a text of "<<" or ">>" to expand or collapse the Journal Detail page. Update the Journal Detail page buttons to be labeled with "Expand" and "Collapse" text. (775222(S))
4. Update the Calendar text color for a selected date to have a 4.5:1 contrast ratio with the background. (777586(S))

After:

1. Update the county name overlay on the county images on the Home page to have a 4.5:1 contrast ratio with the background. (774005(S))
2. The Journal Detail page has buttons with a text of "<<" or ">>" to expand or collapse the Journal Detail page. Update the Journal Detail page buttons to be labeled with "Expand" and "Collapse" text. (775222(S))
3. Update the Calendar text color for a selected date to have a 4.5:1 contrast ratio with the background. (777586(S))

3. Estimate Change:
N/A

4. Release Change:
N/A

5. Funding Source Change:
N/A

**Content Revision
Status-2:
Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:
Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:



[CA-236975] Training: Update General Eligibility WBTs for 21.01-22.01 App Dev Changes

- Resolved: 05/17/2022 03:15 PM

| | | | | | |
|-----------------------------------|-----------------------|----------------------------------|---------------------|-------------------------------|----------------------------|
| Team Responsible: | Training | Assignee: | Ajay Agrawal | SPG Status: | N/A |
| Fix Version/s: | [22.03] | Designer Contact: | John Depauw | Change Type (SCR): | Enhancement |
| Minor Version: | 22.07.22 | Expedite Changes: | Start Build | Estimate: | 400 |
| Reporter: | John Depauw | Regulation Reference: | | Created: | 11/18/2021 04:37 PM |
| Status: | In Development | Impact Analysis: | [Training] | Outreach Required: | No |
| Policy/Design Consortium Contact: | | Training Impacted: | [CFP/WBT] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Training | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Training] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Approved by Frederick Gains for Karen Rapponotti on 3/2/2022

Expedite Approval: Approved by Frederick Gains per Karen Rapponotti on 3/2/2022

Current Design: General Eligibility WBTs are impacted by system changes implemented with the 21.01 to 22.01 Production release.

Request: General Eligibility WBTs need to be updated to reflect system changes implemented with the 21.01 to 22.01 Production release.

Recommendation: Update the following General Eligibility WBTs to reflect changes implemented with the App Dev SCR(s) listed:

1. 040-WBT-ELA-Eligibility General-01
 - a. CA-214038 (Add the "Images" button.)
 - b. CA-203995 (Contact Detail Page Voice Print Button)
 - c. CA-239472 (Case Summary Page - Remove yellow banner)
2. 040-WBT-ELA-Eligibility General-02-A
 - a. CA-214038 (Add the "Images" button.)
 - b. CA-201377 (Managed/Un-Managed updates, several pages)
 - c. CA-217791 (Add Issuance Method Detail button.)
 - d. CA-239472 (Case Summary Page - Remove yellow banner)
3. 040-WBT-ELA-Eligibility General-02-B
 - a. CA-214038 (Add the "Images" button.)
 - b. CA-201377 (Managed/Un-Managed updates, several pages)
 - c. CA-215443 (Add soft validation for FC/AAP/KG programs on the Run EDBC page)
 - d. CA-227345 (Add Hyperlink on EDBC List Page for Converted General Managed EDBCs)
 - e. CA-239472 (Case Summary Page - Remove yellow banner)
4. 040-WBT-ELA-Eligibility General-03
 - a. CA-214038 (Add the "Images" button.)
 - b. CA-201377 (Managed/Un-Managed updates, several pages)
 - c. CA-215443 (Add soft validation for FC/AAP/KG programs on the Run EDBC page)
 - d. CA-212174 (Update Recovery Account Detail page, EBT Repayment Detail page and Receipt Detail)
 - e. CA-226861 (Update EDBC Summary Related Cases section to display County Name instead of County Code)
 - f. CA-227345 (Add Hyperlink on EDBC List Page for Converted General Managed EDBCs)
 - g. CA-239472 (Case Summary Page - Remove yellow banner)
5. 040-WBT-ELA-Eligibility General-04
 - a. CA-214038 (Add the "Images" button.)
 - b. CA-201377 (Managed/Un-Managed updates, several pages)
 - c. CA-239472 (Case Summary Page - Remove yellow banner)

- 6. 040-WBT-ELA-Eligibility General-05
 - a. CA-214038 (Add the "Images" button.)
 - b. CA-201377 (Managed/Un-Managed updates, several pages)
 - c. CA-239472 (Case Summary Page - Remove yellow banner)
- 7. 040-WBT-ELA-Eligibility General-06
 - a. CA-214038 (Add the "Images" button.)
- 8. 040-WBT-ELA-Eligibility General-07
 - a. CA-214038 (Add the "Images" button.)
 - b. CA-239472 (Case Summary Page - Remove yellow banner)
- 9. 040-WBT-ELA-Eligibility General-08
 - a. CA-214038 (Add the "Images" button.)
 - b. CA-217791 (Add Issuance Method Detail button.)
- 10. 040-WBT-ELA-Eligibility General-09-A
 - a. CA-214038 (Add the "Images" button.)
 - b. CA-227345 (Add Hyperlink on EDBC List Page for Converted General Managed EDBCs)
- 11. 040-WBT-ELA-Eligibility General-09-B
 - a. CA-214038 (Add the "Images" button.)
 - b. c. CA-215443 (Add soft validation for FC/AAP/KG programs on the Run EDBC page)
 - c. CA-239472 (Case Summary Page - Remove yellow banner)

Outreach

Description:

Migration Impact Description:

Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: 400

| | | | | | |
|-------------------------|---|---------------------------------|-----|--------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 0 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 400 | Translation : | 0 |

Content Revision Status-1:

Pending CCB

Content Revision Description-1:

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before: 22.03

After:22.06

4. Funding Source Change:

Before:

After:

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-237018] Training: Update Eligibility CalFresh WBTs for 21.01 to 21.07 App Dev Changes

- Resolved: 05/24/2022 10:06 AM

| | | | | | |
|-----------------------------------|----------------------|----------------------------------|---------------------------|-------------------------------|----------------------------|
| Team Responsible: | Training | Assignee: | Mary Ann Vergheese | SPG Status: | N/A |
| Fix Version/s: | [22.03] | Designer Contact: | John Depauw | Change Type (SCR): | Enhancement |
| Minor Version: | 22.05.25 | Expedite Changes: | Start Build | Estimate: | 300 |
| Reporter: | John Depauw | Regulation Reference: | | Created: | 11/19/2021 01:13 PM |
| Status: | In Production | Impact Analysis: | [Training] | Outreach Required: | No |
| Policy/Design Consortium Contact: | | Training Impacted: | [CFP/WBT] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Training | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Training] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Approved by Frederick Gains for Karen Rapponotti on 3/2/2022

Expedite Approval: Approved by Frederick Gains for Karen Rapponotti on 3/2/2022

Current Design: General Eligibility WBTs are impacted by system changes implemented with the 21.01 to 21.07 Production release.

Request: General Eligibility WBTs are impacted by system changes implemented with the 21.01 to 21.07 Production release.

Recommendation: Update the following Eligibility CalFresh WBTs to reflect changes implemented with the App Dev SCR(s) listed:

1. 046-WBT-ELD-Eligibility CalFresh-01
 - a. CA-214038 (Add the "Images" button.)
 - b. CA-217791 (Add Issuance Method Detail button.)
 - c. CA-201377 (Managed/Un-Managed updates, several pages)
2. 046-WBT-ELD-Eligibility CalFresh-02
 - a. CA-214038 (Add the "Images" button.)
 - b. CA-215443 (Add soft validation for FC/AAP/KG programs on the Run EDBC page)
 - c. CA-201377 (Managed/Un-Managed updates, several pages)
 - d. CA-227345 (Add Hyperlink on EDBC List Page for Converted General Managed EDBCs)
3. 046-WBT-ELD-Eligibility CalFresh-03
 - a. CA-214038 (Add the "Images" button.)
 - b. CA-215443 (Add soft validation for FC/AAP/KG programs on the Run EDBC page)
 - c. CA-201377 (Managed/Un-Managed updates, several pages)
 - d. CA-227345 (Add Hyperlink on EDBC List Page for Converted General Managed EDBCs)
4. 046-WBT-ELD-Eligibility CalFresh-04
 - a. CA-214038 (Add the "Images" button.)
 - b. CA-215443 (Add soft validation for FC/AAP/KG programs on the Run EDBC page)
 - c. CA-201377 (Managed/Un-Managed updates, several pages)
 - d. CA-50303 (Update WTW/REP Sanctions from Program Level to Person Level - potential new sections for several pages and adding an edit button)
 - e. CA-227345 (Add Hyperlink on EDBC List Page for Converted General Managed EDBCs)
5. 046-WBT-ELD-Eligibility CalFresh-05
 - a. CA-214038 (Add the "Images" button.)
 - b. CA-215443 (Add soft validation for FC/AAP/KG programs on the Run EDBC page)
 - c. CA-201377 (Managed/Un-Managed updates, several pages)
 - d. CA-227345 (Add Hyperlink on EDBC List Page for Converted General Managed EDBCs)

- 6. 046-WBT-ELD-Eligibility CalFresh-06
 - a. CA-214038 (Add the "Images" button.)
 - b. CA-215443 (Add soft validation for FC/AAP/KG programs on the Run EDBC page)
 - c. CA-201377 (Managed/Un-Managed updates, several pages)

Outreach

Description:

Migration Impact

Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS is not in scope.

Description:

Migration Impact

Analysis:

Alternative

None.

Procedure

Description:

Operational Impact:

Estimate:

300

| | | | | | |
|-------------------------|---|---------------------------------|-----|--------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 0 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 300 | Translation : | 0 |

Content Revision

Pending CCB

Status-1:

Content Revision

Description-1:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before: 22.03

After:22.05

4. Funding Source Change:

Before:

After:

Content Revision

Status-2:

Content Revision

Description-2:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:



[CA-237088] Training: Update Employment Services-WTW WBTs for 21.01 to 21.07 App Dev Changes

| | | | | | |
|-----------------------------------|-----------------------|----------------------------------|---------------------|-------------------------------|----------------------------|
| Team Responsible: | Training | Assignee: | Ajay Agrawal | SPG Status: | N/A |
| Fix Version/s: | [22.03] | Designer Contact: | John Depauw | Change Type (SCR): | Enhancement |
| Minor Version: | 22.07.22 | Expedite Changes: | Start Build | Estimate: | 342 |
| Reporter: | John Depauw | Regulation Reference: | | Created: | 11/22/2021 02:21 PM |
| Status: | In Development | Impact Analysis: | [Training] | Outreach Required: | No |
| Policy/Design Consortium Contact: | | Training Impacted: | [CFP/WBT] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Training | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Other] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Approved by Frederick Gains for Karen Rapponotti on 3/2/2022

Expedite Approval: Approved by Frederick Gains for Karen Rapponotti on 3/2/2022

Current Design: Employment Services-WTW WBTs are impacted by system changes implemented with the 21.01 to 21.07 Production release.

Request: Employment Services-WTW WBTs need to be updated to reflect system changes implemented with the 21.01 to 21.07 Production release.

Recommendation: Update the following Employment Services-WTW WBTs to reflect changes implemented with the App Dev SCR(s) listed:

1. 060-WBT-ESA-Employment Services-WTW-01
 - a. CA-214038 (Add the "Images" button.)
 - b. CA-201377 (Managed/Un-Managed updates, several pages)
 - c. CA-50300 (Update CalSAWS Transportation Type Dropdown on the Need Detail Page)
2. 060-WBT-ESA-Employment Services-WTW-02
 - a. CA-214038 (Add the "Images" button.)
 - b. CA-201377 (Managed/Un-Managed updates, several pages)
3. 060-WBT-ESA-Employment Services-WTW-03
 - a. CA-214038 (Add the "Images" button.)
 - b. CA-201377 (Managed/Un-Managed updates, several pages)
4. 060-WBT-ESA-Employment Services-WTW-04
 - a. CA-214038 (Add the "Images" button.)
 - b. CA-201377 (Managed/Un-Managed updates, several pages)
5. 060-WBT-ESA-Employment Services-WTW-05
 - a. CA-214038 (Add the "Images" button.)
 - b. CA-201377 (Managed/Un-Managed updates, several pages)
6. 060-WBT-ESA-Employment Services-WTW-06
 - a. CA-204582 (Add Edit Functionality to a Service Arrangement)
 - b. CA-214038 (Add the "Images" button.)
 - c. CA-201377 (Managed/Un-Managed updates, several pages)
 - d. CA-215571 Update the Service Arrangement Detail Page
 - e. CA-50300 (Update CalSAWS Transportation Type Dropdown on the Need Detail Page)
7. 060-WBT-ESA-Employment Services-WTW-07
 - a. CA-214038 (Add the "Images" button.)
 - b. CA-201377 (Managed/Un-Managed updates, several pages)
8. 060-WBT-ESA-Employment Services-WTW-08
 - a. CA-214038 (Add the "Images" button.)
 - b. CA-201377 (Managed/Un-Managed updates, several pages)

Outreach Description:

Migration Impact Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact Analysis:
Alternative Procedure N/A

Description:
Operational Impact:
Estimate: 342

| | | | | | |
|-------------------------|---|---------------------------------|-----|--------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 0 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 342 | Translation : | 0 |

Content Revision Status-1: Pending CCB

Content Revision Description-1:
1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before: 22.03
After:22.06

4. Funding Source Change:
Before:
After:

Content Revision Status-2:

Content Revision Description-2:
1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-3:

Content Revision Description-3:
1. Recommendation Change:
Before:
After:



[CA-237149] Training: Update Orientation WBTs for 21.01 and 21.07 App Dev Changes

- Resolved: 05/19/2022 08:36 AM

| | | | | | |
|----------------------|-----------------------|-----------------------|--------------------------|--------------------|----------------------------|
| Team Responsible: | Training | Assignee: | Mary Ann Verghese | SPG Status: | N/A |
| Fix Version/s: | [22.03] | Designer Contact: | John Depauw | Change Type (SCR): | Enhancement |
| Minor Version: | 22.07.22 | Expedite Changes: | Start Build | Estimate: | 366 |
| Reporter: | John Depauw | Regulation Reference: | | Created: | 11/23/2021 12:58 PM |
| Status: | In Development | Impact Analysis: | [Training] | Outreach Required: | No |
| Policy/Design | Ana Cruz | Training Impacted: | [CFP/WBT] | Funding Source: | CalSAWS M&E |
| Consortium Contact: | | Migration Impact: | No | Funding Source ID: | |
| Project Phase (SCR): | Training | Approved by | | Other Agency Cross | |
| Committee: | [Other] | Committee: | | Reference: | |
| Consortium Review | | Consortium Review | | | |
| Approval: | | Approval Date: | | | |

Non-Committee Review: Approved by Karen Rapponotti on 1/6/2022

Expedite Approval: Approved by Karen Rapponotti on 1/6/2022

Current Design: Orientation WBTs are impacted by system changes implemented with the 21.01 to 21.07 Production release.

Request: Orientation WBTs need to be updated to reflect system changes implemented with the 21.01 to 21.07 Production release.

Recommendation: Update the following Orientation WBTs to reflect changes implemented with the App Dev SCR(s) listed:

1. 110-WBT-ORA-Orientation-01
 - a. CA-214038 (Add the "Images" button.)
2. 110-WBT-ORA-Orientation-02
 - a. CA-214038 (Add the "Images" button.)
3. 110-WBT-ORA-Orientation-03
 - a. CA-214038 (Add the "Images" button.)
 - b. CA-201377 (Managed/Un-Managed updates, several pages)
4. 110-WBT-ORA-Orientation-04
 - a. CA-214038 (Add the "Images" button.)
 - b. CA-201377 (Managed/Un-Managed updates, several pages)
5. 110-WBT-ORA-Orientation-05
 - a. CA-214038 (Add the "Images" button.)
 - b. CA-201377 (Managed/Un-Managed updates, several pages)
6. 110-WBT-ORA-Orientation-06
 - a. CA-214907 (Task Mgt - Task Images Button)
 - b. CA-215944 (Enable the Call Log Task.)
 - c. CA-214038 (Add the "Images" button.)
 - d. CA-201377 (Managed/Un-Managed updates, several pages)
 - e. CA-225987 (Task Mgmt - Guided Navigation Updates)
7. 110-WBT-ORA-Orientation-07
 - a. CA-214038 (Add the "Images" button.)
 - b. CA-201377 (Managed/Un-Managed updates, several pages)
8. 110-WBT-ORA-Orientation-08
 - a. CA-214038 (Add the "Images" button.)
 - b. CA-222903 (Update the Reception Log Purpose functionality and edit capability)
9. 110-WBT-ORA-Orientation-09
 - a. CA-214038 (Add the "Images" button.)
 - b. CA-201377 (Managed/Un-Managed updates, several pages)
 - c. CA-200332 (Capture Electronic Signatures in CalSAWS)
10. 110-WBT-ORA-Orientaion-10
 - a. CA-214038 (Add the "Images" button.)
11. 110-WBT-ORA-Orientation-11
 - a. CA-214038 (Add the "Images" button.)

Outreach

Description:

Migration Impact

Description:

Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

366

| | | | | | |
|-------------------------|---|---------------------------------|-----|--------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 0 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 366 | Translation : | 0 |

Content Revision

Pending CCB

Status-1:

Content Revision

Description-1:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before: 22.03

After:22.06

4. Funding Source Change:

Before:

After:

Content Revision

Status-2:

Content Revision

Description-2:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-3:



[CA-226398] DDID 2319 - Framework for GA GR Manual Correspondence phase 2

- Resolved: 05/15/2022 11:06 PM

| | | | | | |
|----------------------|--------------------------|-----------------------|--------------------------|--------------------|----------------------------|
| Team Responsible: | Eligibility | Assignee: | Rupalatha Putta | SPG Status: | N/A |
| Fix Version/s: | [22.05] | Designer Contact: | Harish Katragadda | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | Start Build | Estimate: | 549 |
| Reporter: | Girish Chakkingal | Regulation Reference: | | Created: | 03/15/2021 10:29 AM |
| Status: | In Production | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design | Adelaide Mendoza | Training Impacted: | [Online Help] | Funding Source: | CalSAWS DD&I |
| Consortium Contact: | | Migration Impact: | No | Funding Source ID: | |
| Project Phase (SCR): | Migration | Approved by | 03/03/2022 | Other Agency Cross | |
| Committee: | [GA/GR] | Committee: | | Reference: | |
| Consortium Review | | Consortium Review | | | |
| Approval: | | Approval Date: | | | |

Non-Committee

Review:

Expedite Approval: Approved - Karen Rapponotti 02/10/22

Current Design: The GA/GR solution in the CalSAWS system is designed to automate the rules for the Los Angeles county's implementation as well as the automation and monitoring of their GROW program.

Request: A new GA/GR Automated solution will be developed in CalSAWS to automate the rules and administer the program for the 18 CalWIN counties. This solution will provide the framework for the remaining 39 C-IV counties to opt into this solution in the future. This change request will add reporting-related (X and Y notices) correspondences to the CalSAWS system.

Recommendation:

1. GA/GR Correspondence Master Data Update Inbound Web Service
2. GA/GR Correspondence Master Data Batch Job.
3. GA/GR Correspondence Master Data Confirmation Inbound Web Service.
4. CalSAWS Reference Data Outbound Web service.
5. GA/GR County Correspondence Administration.
6. GA/GR Consortium Correspondence Administration.
7. Non-County Staff Detail Page.
8. Non-County Staff Search Page.
9. Distributed Documents Search Page.
10. GA/GR Correspondence Framework.
11. Customer Reporting Detail Page.
12. SAR 7 - GR Correspondence Batch Trigger.
13. SAR 7 - GR Customer Reporting Batch Trigger.
14. SAR 7 - GR Correspondence.
15. SAR 7 – GR Not Received (X-NOA) Discontinuance Notice Triggers.
16. SAR 7 – GR Incomplete (Y-NOA) Discontinuance Notice Triggers.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative N/A

Procedure

Description:

Operational Impact:

Estimate: 549

| | | | | | |
|-------------------------|-----|--------------------|---|--------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 419 | DBA : | 0 | Design : | 80 |

| | | | | | |
|-----------------------|---|---------------------------------|---|-------------------|---|
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 5 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 0 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |

Content Revision Status-1: Pending CCB

Content Revision Description-1:
 1. Assumption Changes
 Before: Assumption for Recommendations 2.1 to 2.4 is not available
 After: Added Assumption 15, Recommendations 2.1 to 2.4 will be tested with SCR CA-245506

Content Revision Status-2:

Content Revision Description-2:
 1. Recommendation Change:
 Before:
 After:

2. Estimate Change:
 Before:
 After:

3. Release Change:
 Before:
 After:

4. Funding Source Change:
 Before:
 After:

Content Revision Status-3:

Content Revision Description-3:
 1. Recommendation Change:
 Before:
 After:

2. Estimate Change:
 Before:
 After:

3. Release Change:
 Before:
 After:

4. Funding Source Change:
 Before:
 After:

Content Revision Status-4:

Content Revision Description-4:
 1. Recommendation Change:
 Before:
 After:

2. Estimate Change:
 Before:
 After:

3. Release Change:
 Before:
 After:



**[CA-226838] DDID 2211, 2217, 2218, 2220, 2729, 2730, 2731, 2046, 2732 FDS CSC:
Telephonic Signature**

- Resolved: 05/12/2022 01:42 PM

| | | | | | |
|-----------------------------------|-----------------------------------|----------------------------------|---|-------------------------------|----------------------------|
| Team Responsible: | Contact Center | Assignee: | Jared Kuester | SPG Status: | N/A |
| Fix Version/s: | [22.05] | Designer Contact: | Jared Kuester | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | No | Estimate: | 2754 |
| Reporter: | Charles Heo | Regulation Reference: | ACWDL 19-17 | Created: | 03/28/2021 06:38 PM |
| Status: | In Production | Impact Analysis: | [Forms/NOA Translations, Training] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Logan Pratt | Training Impacted: | [CFP/WBT, Job Aid, Online Help] | Funding Source: | CalSAWS DD&I |
| Project Phase (SCR): | Migration | Migration Impact: | No | Funding Source ID: | |
| Committee: | [IVR & Contact Center] | Approved by Committee: | 01/07/2022 | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

**Non-Committee Review:
Expedite Approval:
Current Design:
Request:**

CalSAWS does not include functionality to capture an audio recording of a Telephonic Signature.

From CAR-3804 :

- a. Allow designated County staff to update a transcript of attestations and fill out metadata fields while they are recording the telephonic signature of a customer.
- b. Analyze the transcript for quality standards and generate a task for recordings that do not meet quality standards with a link to the telephonic signature recording.

From CAR-3805 :

- a. Configure the Telephonic Signature solution to interface with the CalSAWS Software to retrieve relevant case and customer data
- b. Associate the retrieved case and customer data with the digital signature file as metadata in the recording repository.

From CAR-3806 :

Create an auto-journal when a telephonic signature has been captured and interface with the CalSAWS Task Management solution to create a task.

From CAR-3808 :

- a. Allow designated County staff to select a single generated document or multiple documents to associate the signature to.

From CAR-3809 :

Configure the Telephonic Signature solution to call the Non-Customer Service Center worker after entering their phone number into CalSAWS, and extension if applicable.

From CAR-3811 :

- a. Play a pre-recorded message of the Rights and Responsibilities based on the documents the customer will be signing. The forms which require Rights and Responsibilities include:
 - i. Redetermination,
 - ii. Recertification,
 - iii. and Application.
- b. The following languages will be supported through this functionality:
 - English

From CAR-3812 :

Update the existing CalSAWS Electronic Signature solution to

incorporate the new Telephonic Signature solution. All parts of the Electronic Signature solution will remain as is, and in addition, will include Telephonic Signature. This includes:

- Page
- Security
- Navigation

Recommendation:

(See Design Doc. for Complete Recommendations)

1. The Distributed Documents Search page:
 - a. The Distributed Documents Search page allows users to search for and view documents that have been generated for a Case. This page also allows access to the Document Detail page.
 - b. Update the page label/name to Distributed Documents Select when it is accessed via the Electronic Signature page.
 - c. Add a checkbox column, to the Search Results Summary table, to select a document row or rows to be added for a Telephonic Signature (see figure 2.2.2.1).
2. The Document Detail page:
 - a. The Document Detail page allows users to view details associated to a document or mark the document as signed; the page also allows access to the Electronic Signature page or to the Electronic Signature Document Detail page if the document has been signed.
 - b. Update the 'eSign' and 'View eSign' buttons to 'eSign / Telephonic' and 'View eSign / Telephonic'.
3. The Electronic Signature page:
 - a. This page allows users to create, view and cancel requests for Electronic Signatures. The page offers a Check to Sign option and CW/CF eSign options but does not offer an option to make an audio recording of a Telephonic Signature
 - b. Add an option to record audio of a Telephonic Signature, and to select additional documents that the Telephonic Signature will apply to. Add the ability to listen to, download, and edit a transcript of the Telephonic Signature audio. Add an additional 'Signature History' section for each additional document associated to the signature
4. Electronic Signature Document Detail page:
 - a. This page allows users to view details about an Electronic Signature for a particular document, including the time/date of a Signature, the name(s) of the Person(s) who signed a document, as well as Signature History for the document
 - b. Update the page to show names and history for multiple documents associated to a Telephonic Signature
5. IVR Application:
 - a. Create a new Amazon Connect call flow to record the Telephonic Signature and play Rights and Responsibilities when required.
 - b. Record a unique Telephonic Signature recording for each customer's voice.
 - c. Transcribe the customer's telephonic signature.
 - d. Associate the Telephonic Signature recording to the signed document(s) using the Capture Code.
 - e. Create a new API to request that the IVR initiate an outbound call and capture a "Telephonic Signature".
 - f. Validate if the customer successfully completed the telephonic signature.
 - g. Utilize the Task API to create a Task if the customer failed to record their telephonic signature.
 - h. Utilize the Journal API to create a journal entry for Telephonic Signatures.
6. Call Control Panel (CCP):
 - a. Add "Start", "Stop", and "Reset" buttons to the CCP
 - b. Capture the call recording time stamp when the Start button is pressed
 - c. Capture the call recording time stamp when the Stop button is pressed
 - d. Update the call recording time stamp used for the start time when the reset button is pressed.
 - e. Upon completion of the call, capture the call recording segment for the telephonic signature.
7. Task API:
 - a. The Task API allows external applications to create tasks in CalSAWS. The API does not have any data element thru which a specific Telephonic Signature recording can be referenced
 - b. Add a data element to the Task API to hold a reference to a specific Telephonic Signature recording
8. Task Detail page:
 - a. The Task Detail page allows users to view and edit Tasks. There is no Task Type "Telephonic Signature Quality" and no link added on the page for Tasks of this Type.
 - b. Add a "Telephonic Signature Quality" Task Type and add a link on the page, when this is the Task Type, navigating to the Electronic Signature page for the associated Case and documents.

Outreach N/A

Description:

Migration Impact N/A

Description:

Migration Impact

Analysis:

Alternative Procedure

Use existing signature options

Description:

Operational Impact:

Estimate:

2754

| | | | | | |
|-------------------------|-----|---------------------------------|------|--------------------|-----|
| Automated Test : | 0 | Batch/Interfaces : | 80 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 33 | DBA : | 0 | Design : | 128 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 1120 | Online : | 750 |
| Performance : | 0 | Release Communication Support : | 71 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 276 | Tech Arch : | 200 | Tech ForgeRock : | 0 |
| Tech Ops : | 96 | Training : | 0 | Translation : | 0 |

Content Revision

Accepted

Status-1:

Content Revision

1. Recommendation Change:

Description-1:

Before:

(See Design Doc. for Complete Recommendations)

1. The Distributed Documents Search page:

a. The Distributed Documents Search page allows users to search for and view documents that have been generated for a Case. This page also allows access to the Document Detail page.

b. Update the page label/name to Distributed Documents Select when it is accessed via the Electronic Signature page.

c. Add a checkbox column, to the Search Results Summary table, to select a document row or rows to be added for a Telephonic Signature (see figure 2.2.2.1).

2. The Document Detail page:

a. The Document Detail page allows users to view details associated to a document or mark the document as signed; the page also allows access to the Electronic Signature page or to the Electronic Signature Document Detail page if the document has been signed.

b. Update the 'eSign' and 'View eSign' buttons to 'eSign / Telephonic' and 'View eSign / Telephonic'.

3. The Electronic Signature page:

a. This page allows users to create, view and cancel requests for Electronic Signatures. The page offers a Check to Sign option and CW/CF eSign options but does not offer an option to make an audio recording of a Telephonic Signature

b. Add an option to record audio of a Telephonic Signature, and to select additional documents that the Telephonic Signature will apply to. Add the ability to listen to, download, and edit a transcript of the Telephonic Signature audio. Add an additional 'Signature History' section for each additional document associated to the signature

4. Electronic Signature Document Detail page:

a. This page allows users to view details about an Electronic Signature for a particular document, including the time/date of a Signature, the name(s) of the Person(s) who signed a document, as well as Signature History for the document

b. Update the page to show names and history for multiple documents associated to a Telephonic Signature

5. IVR Application:

a. Create a new Amazon Connect call flow to record the Telephonic Signature and play Rights and Responsibilities when required.

b. Record a unique Telephonic Signature recording for each customer's voice.

c. Transcribe the customer's telephonic signature.

d. Associate the Telephonic Signature recording to the signed document(s) using the Capture Code.

e. Create a new API to request that the IVR initiate an outbound call and capture a "Telephonic Signature".

- f. Validate if the customer successfully completed the telephonic signature.
 - g. Utilize the Task API to create a Task if the customer failed to record their telephonic signature.
 - h. Utilize the Journal API to create a journal entry for Telephonic Signatures.
6. Call Control Panel (CCP):
- a. Add “Start”, “Stop”, and “Reset” buttons to the CCP
 - b. Capture the call recording time stamp when the Start button is pressed
 - c. Capture the call recording time stamp when the Stop button is pressed
 - d. Update the call recording time stamp used for the start time when the reset button is pressed.
 - e. Upon completion of the call, capture the call recording segment for the telephonic signature.
7. Task API:
- a. The Task API allows external applications to create tasks in CalSAWS. The API does not have any data element thru which a specific Telephonic Signature recording can be referenced
 - b. Add a data element to the Task API to hold a reference to a specific Telephonic Signature recording
8. Task Detail page:
- a. The Task Detail page allows users to view and edit Tasks. There is no Task Type “Telephonic Signature Quality” and no link added on the page for Tasks of this Type.
 - b. Add a “Telephonic Signature Quality” Task Type and add a link on the page, when this is the Task Type, navigating to the Electronic Signature page for the associated Case and documents.

After:

(See Design Doc. for Complete Recommendations)

1. The Distributed Documents Search page:
- a. The Distributed Documents Search page allows users to search for and view documents that have been generated for a Case. This page also allows access to the Document Detail page.
 - b. Update the page label/name to Distributed Documents Select, when it is accessed via the Electronic Signature page.
 - c. Add a checkbox column, to the Search Results Summary table, to select a document row or rows to be added for a Telephonic Signature, when it is accessed via the Electronic Signature page. (see figure 2.2.2.1).
2. (All requirements for the Document Detail page were removed)
3. The Electronic Signature page:
- a. This page allows users to create, view and cancel requests for Electronic Signatures. The page offers a Check to Sign option and CW/CF eSign options but does not offer an option to make an audio recording of a Telephonic Signature
 - b. Add an option to record audio of a Telephonic Signature, and to select additional documents that the Telephonic Signature will apply to. Add the ability to listen to, download, and edit a transcript of the Telephonic Signature audio. Add an additional ‘Signature History’ section for each additional document associated to the signature
4. Electronic Signature Document Detail page:
- a. This page allows users to view details about an Electronic Signature for a particular document, including the time/date of a Signature, the name(s) of the Person(s) who signed a document, as well as Signature History for the document
 - b. Update the page to show names and history for multiple documents associated to a Telephonic Signature
5. IVR Application:
- a. Create a new Amazon Connect call flow to record the Telephonic Signature and play Rights and Responsibilities when required.
 - b. Record a unique Telephonic Signature recording for each customer’s voice.
 - c. Transcribe the customer’s telephonic signature.
 - d. Associate the Telephonic Signature recording to the signed document(s) using the Capture Code.
 - e. Create a new API to request that the IVR initiate an outbound call and capture a “Telephonic Signature”.
 - f. Validate if the customer successfully completed the telephonic signature.
 - g. Utilize the Task API to create a Task if the customer failed to record their telephonic signature.
 - h. Utilize the Journal API to create a journal entry for Telephonic Signatures.
6. Call Control Panel (CCP):

- a. Add “Start”, “Stop”, and “Reset” buttons to the CCP
- b. Capture the call recording time stamp when the Start button is pressed
- c. Capture the call recording time stamp when the Stop button is pressed
- d. Update the call recording time stamp used for the start time when the reset button is pressed.
- e. Upon completion of the call, capture the call recording segment for the telephonic signature.

7. Task API:

- a. The Task API allows external applications to create tasks in CalSAWS. The API does not have any data element thru which a specific Telephonic Signature recording can be referenced
- b. Add a data element to the Task API to hold a reference to a specific Telephonic Signature recording

8. Task Detail page:

- a. The Task Detail page allows users to view and edit Tasks. There is no Task Type “Telephonic Signature Quality” and no link added on the page for Tasks of this Type.
- b. Add a “Telephonic Signature Quality” Task Type and add a link on the page, when this is the Task Type, navigating to the Electronic Signature page for the associated Case and documents.

2. Estimate Change:

N/A

3. Release Change:

N/A

4. Funding Source Change:

N/A

Pending CCB

**Content Revision
Status-2:
Content Revision
Description-2:**

1. Recommendation Change:

Before:

(See Design Doc. for Complete Recommendations)

1. The Distributed Documents Search page:

- a. The Distributed Documents Search page allows users to search for and view documents that have been generated for a Case. This page also allows access to the Document Detail page.
- b. Update the page label/name to Distributed Documents Select when it is accessed via the Electronic Signature page.
- c. Add a checkbox column, to the Search Results Summary table, to select a document row or rows to be added for a Telephonic Signature (see figure 2.2.2.1).

2. The Document Detail page:

- a. The Document Detail page allows users to view details associated to a document or mark the document as signed; the page also allows access to the Electronic Signature page or to the Electronic Signature Document Detail page if the document has been signed.
- b. Update the ‘eSign’ and ‘View eSign’ buttons to ‘eSign / Telephonic’ and ‘View eSign / Telephonic’.

3. The Electronic Signature page:

- a. This page allows users to create, view and cancel requests for Electronic Signatures. The page offers a Check to Sign option and CW/CF eSign options but does not offer an option to make an audio recording of a Telephonic Signature
- b. Add an option to record audio of a Telephonic Signature, and to select additional documents that the Telephonic Signature will apply to. Add the ability to listen to, download, and edit a transcript of the Telephonic Signature audio. Add an additional ‘Signature History’ section for each additional document associated to the signature

4. Electronic Signature Document Detail page:

- a. This page allows users to view details about an Electronic Signature for a particular document, including the time/date of a Signature, the name(s) of the Person(s) who signed a document, as well as Signature History for the document
- b. Update the page to show names and history for multiple documents associated to a Telephonic Signature

5. IVR Application:

- a. Create a new Amazon Connect call flow to record the Telephonic Signature and play Rights and Responsibilities when required.
- b. Record a unique Telephonic Signature recording for each customer’s voice.
- c. Transcribe the customer’s telephonic signature.
- d. Associate the Telephonic Signature recording to the signed document(s) using the Capture Code.

- e. Create a new API to request that the IVR initiate an outbound call and capture a “Telephonic Signature”.
 - f. Validate if the customer successfully completed the telephonic signature.
 - g. Utilize the Task API to create a Task if the customer failed to record their telephonic signature.
 - h. Utilize the Journal API to create a journal entry for Telephonic Signatures.
6. Call Control Panel (CCP):
- a. Add “Start”, “Stop”, and “Reset” buttons to the CCP
 - b. Capture the call recording time stamp when the Start button is pressed
 - c. Capture the call recording time stamp when the Stop button is pressed
 - d. Update the call recording time stamp used for the start time when the reset button is pressed.
 - e. Upon completion of the call, capture the call recording segment for the telephonic signature.
7. Task API:
- a. The Task API allows external applications to create tasks in CalSAWS. The API does not have any data element thru which a specific Telephonic Signature recording can be referenced
 - b. Add a data element to the Task API to hold a reference to a specific Telephonic Signature recording
8. Task Detail page:
- a. The Task Detail page allows users to view and edit Tasks. There is no Task Type “Telephonic Signature Quality” and no link added on the page for Tasks of this Type.
 - b. Add a “Telephonic Signature Quality” Task Type and add a link on the page, when this is the Task Type, navigating to the Electronic Signature page for the associated Case and documents.

After:

(See Design Doc. for Complete Recommendations)

1. The Distributed Documents Search page:
 - a. The Distributed Documents Search page allows users to search for and view documents that have been generated for a Case. This page also allows access to the Document Detail page.
 - b. Update the page label/name to Distributed Documents Select when it is accessed via the Electronic Signature page.
 - c. Add a checkbox column, to the Search Results Summary table, to select a document row or rows to be added for a Telephonic Signature (see figure 2.2.2.1).
2. The Document Detail page:
 - a. The Document Detail page allows users to view details associated to a document or mark the document as signed; the page also allows access to the Electronic Signature page or to the Electronic Signature Document Detail page if the document has been signed.
 - b. Update the ‘eSign’ and ‘View eSign’ buttons to ‘eSign / Telephonic’ and ‘View eSign / Telephonic’.
3. The Electronic Signature page:
 - a. This page allows users to create, view and cancel requests for Electronic Signatures. The page offers a Check to Sign option and CW/CF eSign options but does not offer an option to make an audio recording of a Telephonic Signature
 - b. Add an option to record audio of a Telephonic Signature, and to select additional documents that the Telephonic Signature will apply to. Add the ability to listen to, download, and edit a transcript of the Telephonic Signature audio. Add an additional ‘Signature History’ section for each additional document associated to the signature
4. Electronic Signature Document Detail page:
 - a. This page allows users to view details about an Electronic Signature for a particular document, including the time/date of a Signature, the name(s) of the Person(s) who signed a document, as well as Signature History for the document
 - b. Update the page to show names and history for multiple documents associated to a Telephonic Signature
5. IVR Application:
 - a. Create a new Amazon Connect call flow to record the Telephonic Signature and play Rights and Responsibilities when required.
 - b. Record a unique Telephonic Signature recording for each customer’s voice.
 - c. Transcribe the customer’s telephonic signature.
 - d. Associate the Telephonic Signature recording to the signed document(s) using the Capture Code.
 - e. Create a new API to request that the IVR initiate an outbound call and capture a “Telephonic Signature”.
 - f. Validate if the customer successfully completed the telephonic signature.
 - g. Utilize the Task API to create a Task if the customer failed to record their telephonic signature.
 - h. Utilize the Journal API to create a journal entry for Telephonic Signatures.
6. Task API:
 - a. The Task API allows external applications to create tasks in CalSAWS. The API does not have any data element thru which a specific Telephonic Signature recording can be referenced
 - b. Add a data element to the Task API to hold a reference to a specific Telephonic Signature recording

7. Task Detail page:

a. The Task Detail page allows users to view and edit Tasks. There is no Task Type “Telephonic Signature Quality” and no link added on the page for Tasks of this Type.

b. Add a “Telephonic Signature Quality” Task Type and add a link on the page, when this is the Task Type, navigating to the Electronic Signature page for the associated Case and documents.

2. Estimate Change:

Before:

IVR/CC ETC 2: 500

System Test Support ETC 1: 201

Estimate: 2754

After:

IVR/CC ETC 2: 0

System Test Support ETC 1: 241

Estimate: 2294

Content Revision

Status-3:

Content Revision

Description-3:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-4:

Content Revision

Description-4:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-226843] DDID 2701, 2706 FDS CSC: Voice Authentication: All Languages

| | | | | | |
|----------------------|-----------------------------------|-----------------------|---------------------------|--------------------|----------------------------|
| Team Responsible: | Contact Center | Assignee: | Dheeraj Muralidara | SPG Status: | N/A |
| Fix Version/s: | [22.05] | Designer Contact: | Jared Kuester | Change Type (SCR): | Enhancement |
| Minor Version: | 22.06.XX | Expedite Changes: | No | Estimate: | 600 |
| Reporter: | Charles Heo | Regulation Reference: | | Created: | 03/29/2021 08:54 AM |
| Status: | In Development | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design | Darcy Alexander | Training Impacted: | [N/A] | Funding Source: | CalSAWS DD&I |
| Consortium Contact: | | Migration Impact: | No | Funding Source ID: | |
| Project Phase (SCR): | Migration | Approved by | 05/17/2021 | Other Agency Cross | |
| Committee: | [IVR & Contact Center] | Committee: | | Reference: | |
| Consortium Review | | Consortium Review | | | |
| Approval: | | Approval Date: | | | |

Non-Committee

Review:

Expedite Approval:

Current Design:

Voice Biometrics currently only supports English and Spanish.

Request:

Enable Voice Biometrics for additional languages.

Recommendation:

1. Enable Voice Authentication to support the following languages:
 - a. Farsi
 - b. Vietnamese
 - c. Mandarin
 - d. Tagalog
 - e. Russian
 - f. Korean
 - g. Cambodian
 - h. Hmong
 - i. Arabic
 - j. Lao
 - k. Cantonese
 - l. Armenian
 - m. Portuguese

Outreach

Description:

Migration Impact N/A

Description:

Migration Impact

Analysis:

Alternative N/A

Procedure

Description:

Operational Impact:

Estimate: 600

| | | | | | |
|-------------------------|---|-----------------------|-----|--------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 600 | Online : | 0 |
| Performance : | 0 | Release Communication | 0 | Reports : | 0 |
| Support : | | Support : | | Special Project : | 0 |
| Reports Test : | 0 | Security : | 0 | | |

| | | | | | |
|-----------------------|---|-------------|---|------------------|---|
| System Test Support : | 0 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |

Content Revision Status-1: Accepted

Content Revision Description-1: 1. Release Change:
Before: 22.03
After: 22.05

Content Revision Status-2: Pending CCB

Content Revision Description-2: 1. Release Change:
Before: 22.05
After: 22.07

Content Revision Status-3:

Content Revision Description-3: 1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-4:

Content Revision Description-4: 1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

 **[CA-236175] NA 791 - Turn generation batch on, populating phone #**

| | | | | | |
|--------------------------------------|--|----------------------------------|------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Client Correspondence | Assignee: | Sahithi Pabba | SPG Status: | Approved |
| Fix Version/s: | [22.05] | Designer Contact: | Jasmine Chen | Change Type (SCR): | Enhancement |
| Minor Version: | 22.06.07 | Expedite Changes: | Production Deployment | Estimate: | 340 |
| Reporter: | Jasmine Chen | Regulation Reference: | | Created: | 11/03/2021 02:37 PM |
| Status: | System Test | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Laura Ould | Training Impacted: | | Funding Source: | LRS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Correspondence, Foster Care/Kin GAP/AAP] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |
| Non-Committee Review: | 2/2/2022 Design reviewed and approved L.Ould ; 12/21/2021, Expedited Production Deployment approved by Karen J. Rapponotti | | | | |
| Expedite Approval: | 12/21/2021, Expedited Production Deployment approved by Karen J. Rapponotti | | | | |
| Current Design: | <p>Form version</p> <p>The NA 791 form generation batch, PB00R2001, was turned off for Migration counties via CA-235468 because the associated NA 791 version was generating with Los Angeles County references.</p> <p>NOA version</p> <p>The NA 791 NOA version in CalSAWS (generated via EDBC) currently populates only Los Angeles County's Post Adoption Services (PAS) phone number. The system does not have the PAS phone numbers for other counties</p> | | | | |
| Request: | <p>Form version</p> <ol style="list-style-type: none"> 1. Turn back on the NA 791 generation batch for Migration counties. <p>NOA version</p> <ol style="list-style-type: none"> 2. Update the NOA to remove LA County-specific references from NA 791. For the PAS field, populate the specific PAS phone number provided by the county from CRFI 21-067 | | | | |
| Recommendation: | <p>Form version</p> <ol style="list-style-type: none"> 1. Update the NA 791 variable population logic to populate the PAS phone number field, if applicable, when generated via Template Repository. 2. Turn back on the NA 791 generation batch, PB00R2001, for Migration counties. Update its batch sweep conditions to suppress the NA 791, for the scenario of a 'Non-Minor Dependent (NMD) Turning 18', if the county has no PAS phone number available. <p>NOA version</p> <ol style="list-style-type: none"> 3. Add new nullable database column to store PAS phone numbers by county. 4. Update the NA 791 reason fragments to remove LA County-specific references from the NOA. Create a PAS variable and populate the PAS phone number stored for the county in context. 5. Update NA 791 generation logic for a NOA status to be set to 'Incomplete' if there is no PAS phone number stored for the county in context. <p>Please see design documentation for more details.</p> | | | | |
| Outreach Description: | | | | | |
| Migration Impact Description: | N/A | | | | |
| Migration Impact Analysis: | | | | | |

Alternative Procedure none

Description:

Operational Impact:

Estimate: 340

| | | | | | |
|-------------------------|-----|---------------------------------|---|--------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 221 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 89 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |

Content Revision Status-1: Pending CCB

Content Revision Description-1:

1. Recommendation Change:

Before:

Recommendation #3, DBCR = Add new nullable database column to store PAS phone numbers by county.

Section 2.1.1.1 - DBCR for new database column, DCR to store data

Section 2.3.3 - <PASPhone> variable with standard formatting

Section 2.3.4 - If no PAS phone # - NOA generates with 'Incomplete' status.

After:

Recommendation #3, No DBCR; Store PAS phone numbers by county into the database.

Removed Section 2.1.1's DBCR; DCR continues to store data

Section 2.3.3 - <PASPhone> variable with standard formatting, underlined; If no <PASPhone> number then blank, underlined.

Section 2.3.4 - If no PAS phone # - After 'Save and Continue' EDBC results, NOA generates with 'Incomplete' status.

2. Estimate Change:

Before:

CC - 221 hours

ST - 89 hours

Unallocated - 30 hours

Total - 340 hours

After:

CC - 239 hours

ST - 132 hours

Unallocated - 35 hours

Total - 406 hours

3. Release Change:

N/A

4. Funding Source Change:

N/A

Content Revision Status-2:

Content Revision Description-2:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

 **[CA-240851] Decommission OSB - Update CalSAWS LMRS Client**

| | | | | | |
|-----------------------------------|-----------------------------|----------------------------------|---------------------------|-------------------------------|----------------------------|
| Team Responsible: | Tech Arch | Assignee: | Santhosh Jayasekar | SPG Status: | N/A |
| Fix Version/s: | [22.05] | Designer Contact: | Adnan Bukhari | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | Start Build | Estimate: | 70 |
| Reporter: | Adnan Bukhari | Regulation Reference: | | Created: | 02/10/2022 10:05 AM |
| Status: | Development Complete | Impact Analysis: | [Business Process] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Brian Rodgers | Training Impacted: | | Funding Source: | CalSAWS M&O |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Tech] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Approved by Laura Chavez on 2/28
Expedite Approval: Approved by Laura Chavez on 2/28
Current Design: Currently CalSAWS Outbound LRMS interface goes through Oracle Service Bus (OSB)
Request: As OSB will be retired on June 30, 2022. The interface needs to be updated accordingly.
Recommendation: Update the LRMS client to call the service directly instead of going through OSB

Outreach Description:
Migration Impact Description:
Migration Impact Analysis:
Alternative Procedure Description:
Operational Impact: Not Applicable
Estimate: 70

| | | | | | |
|-------------------------|---|---------------------------------|----|--------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 50 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 0 | Tech Arch : | 20 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |

Content Revision Status-1: Accepted
Content Revision Description-1:
 1. Recommendation Change:
 Before: N/A
 After: N/A
 2. Estimate Change:
 Before: N/A
 After: N/A

3. Release Change:
Before: RWR
After: 22.05

4. Funding Source Change:
Before: N/A
After: N/A

Pending CCB

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:
Before: N/A
After: N/A

2. Estimate Change:
Before: N/A
After: N/A

3. Release Change:
Before: 22.05
After: 22.05; Minor Version - 22.06.xx

4. Funding Source Change:
Before: N/A
After: N/A

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

 **[CA-240962] ACL 21-140 Pregnant Person Only (PPO) NOA Updates**

| | | | | | |
|-----------------------------------|------------------------------|----------------------------------|--|-------------------------------|----------------------------|
| Team Responsible: | Client Correspondence | Assignee: | Guangyu (Grace) Ji | SPG Status: | Approved |
| Fix Version/s: | [22.05] | Designer Contact: | Phong Xiong | Change Type (SCR): | Enhancement |
| Minor Version: | 22.06.07 | Expedite Changes: | No | Estimate: | 204 |
| Reporter: | Phong Xiong | Regulation Reference: | | Created: | 02/11/2022 11:21 AM |
| Status: | System Test | Impact Analysis: | [Central Print, Forms/NOA Translations] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Maria Arceo | Training Impacted: | [N/A] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Correspondence] | Approved by Committee: | 03/17/2022 | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee

Review:
Expedite Approval:
Current Design: Currently the M82-820A exists in the system as NOA fragments. The M82-820A in the system is the (03/2015) version.

Request: Update the M82-820A to match the latest state version.

Recommendation:

1. Update the M82-820A (03/15) to turn off its threshold languages and effective date its generation logic.
2. Add new version of the M82-820A (09/21) to CalSAWS.

Outreach

Description:
Migration Impact Description: Per strategic direction for migration, there will be a single set of NOAs with the LRS NOAs to be used by all 58 counties.

Migration Impact Analysis:
Alternative Procedure Description: Generate a blank NOA and type in relevant information.

Operational Impact:
Estimate: **204**

| | | | | | |
|-------------------------|-----|---------------------------------|---|--------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 108 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 76 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |

Content Revision Status-1: Pending CCB

Content Revision Description-1:

1. Recommendation Change: Updates to sections 2.1 and 2.2 to update/add correct footer information and NOA_SHORT_DESCR.
2. Estimate Change:

Before:
Client Correspondence Total - 108 hours
System Test Total - 76 hours
After:
Client Correspondence Total - 122 hours
*Additional hours for CC added to ETC 2.
System Test Total - 84 hours

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:



[CA-241789] Training: Update Child Care WBTs for 22.01 App Dev Changes

| | | | | | |
|-----------------------------------|-----------------------------|----------------------------------|---------------------|-------------------------------|----------------------------|
| Team Responsible: | Training | Assignee: | Ajay Agrawal | SPG Status: | N/A |
| Fix Version/s: | [22.05] | Designer Contact: | John Depauw | Change Type (SCR): | Enhancement |
| Minor Version: | 22.07.22 | Expedite Changes: | Start Build | Estimate: | 60 |
| Reporter: | Cristina Garcia | Regulation Reference: | | Created: | 02/28/2022 09:06 AM |
| Status: | Development Complete | Impact Analysis: | [Training] | Outreach Required: | No |
| Policy/Design Consortium Contact: | | Training Impacted: | [CFP/WBT] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Training | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Training] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Approved by Karen Rapponotti on 12/10/2021

Expedite Approval: Approved by Karen Rapponotti on 3/29/2022

Current Design: Child Care WBTs are impacted by system changes implemented with the 21.11 to 22.01 Production release.

Request: Child Care WBTs need to be updated to reflect system changes implemented with the 21.11 to 22.01 Production release.

- Recommendation:** Update the following Child Care WBTs to reflect changes implemented with the App Dev SCR(s) listed:
1. 020-WBT-CCA-Child Care-01
 - a. CA-239472 (Remove Yellow Banner)
 2. 020-WBT-CCA-Child Care-02
 - a. CA-239472 (Remove Yellow Banner)
 3. 020-WBT-CCA-Child Care-03
 - a. CA-239472 (Remove Yellow Banner)
 4. 022-WBT-Child Care APP: 01 - Managing Child Care Requests
 - a. CA-239472 (Remove Yellow Banner)
 5. 022-WBT-Child Care APP: 02 - Case Management
 - a. CA-239472 (Remove Yellow Banner)
 6. 022-WBT-Child Care APP: 03 - Payment Tracking
 - a. CA-239472 (Remove Yellow Banner)

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact Estimate: **60**

| | | | | | |
|-------------------------|---|---------------------------------|---|--------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |

| | | | | | |
|-----------------------|---|-------------|----|-------------------|---|
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 0 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 60 | Translation : | 0 |

Content Revision Status-1: Pending CCB

Content Revision Description-1:

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before: 22.05
After:22.06
4. Funding Source Change:
Before:
After:

Content Revision Status-2:

Content Revision Description-2:

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:
After:
4. Funding Source Change:
Before:
After:

Content Revision Status-3:

Content Revision Description-3:

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:
After:
4. Funding Source Change:
Before:
After:

Content Revision Status-4:

Content Revision Description-4:

1. Recommendation Change:
Before:
After:



[CA-241251] Update C-IV School Lunch Interface to run for CalWIN Counties

| | | | | | |
|-----------------------------------|-------------------------|----------------------------------|------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Batch/Interfaces | Assignee: | Howard Suksanti | SPG Status: | Approved |
| Fix Version/s: | [22.06] | Designer Contact: | Eric Delaney | Change Type (SCR): | Enhancement |
| Minor Version: | 22.06.23 | Expedite Changes: | Production Deployment | Estimate: | 182 |
| Reporter: | Sheryl E. Eppler | Regulation Reference: | | Created: | 02/16/2022 04:31 PM |
| Status: | In Assembly Test | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Sheryl E. Eppler | Training Impacted: | [N/A] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Fiscal] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: CRFI 21-038 documents approvals - Sheryl Eppler - 04/14/2022

Expedite Approval: Approved by Karen J. Rapponotti on 4/11/2021

Current Design: CalSAWS does not have School Lunch Writer for CalWIN counties.

Outbound School Lunch Writer retrieves school children eligible for school lunch and writes to an outbound file. Outbound School Lunch Writer runs for LA and C-IV counties. LA School Lunch Writer runs monthly. C-IV School Lunch Writer runs on an annual basis in July using school attendance date of May 1st as the basis. The enrollment date is checked to be less than or equal to the school attendance date. Additionally, the expected completion date is checked to be greater than or equal to the school attendance date.

As part of this SCR, Outbound School Lunch Writer (C-IV version) will be updated to run for CalWIN Counties.

Request: Create BPCR and BSCRs for the outbound School Lunch Writer job for CalWIN counties. Implement necessary code changes in C-IV version of School Lunch Writer to support CalWIN counties.

Recommendation: Update outbound School Lunch Writer POXXE712 functionality to cover CalWIN counties on an annual, quarterly, or monthly basis per county requirements.

Please find more details in the design document.

Outreach

Description:

Migration Impact Description: N/A

Analysis:

Alternative Procedure Description: N/A.

Operational Impact:

Estimate: **182**

| | | | | | |
|-------------------------|---|---------------------------------|-----|--------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 121 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |

| | | | | | |
|-----------------------|----|-------------|---|------------------|---|
| System Test Support : | 36 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |

Content Revision Status-1: Pending CCB

Content Revision Description-1:

1. Recommendation Change:
 Before:

After:

- Updated the School Lunch trigger conditions in section 2.1.2
- Removed one batch property handler.filepath since the property is not required in Appendix section.

Content Revision Status-2:

Content Revision Description-2:

1. Recommendation Change:
 Before:
 After:

2. Estimate Change:
 Before:
 After:

3. Release Change:
 Before:
 After:

4. Funding Source Change:
 Before:
 After:

Content Revision Status-3:

Content Revision Description-3:

1. Recommendation Change:
 Before:
 After:

2. Estimate Change:
 Before:
 After:

3. Release Change:
 Before:
 After:

4. Funding Source Change:
 Before:
 After:

Content Revision Status-4:

Content Revision Description-4:

1. Recommendation Change:
 Before:
 After:

2. Estimate Change:
 Before:
 After:

3. Release Change:
 Before:
 After:

4. Funding Source Change:
 Before:



[CA-203413] MEDS: Modify TERM-REASON on RECON transaction RC20

| | | | | | |
|-----------------------------------|-------------------------|----------------------------------|-------------------------|-------------------------------|----------------------------|
| Team Responsible: | Batch/Interfaces | Assignee: | Shining Liu | SPG Status: | Approved |
| Fix Version/s: | [22.07] | Designer Contact: | Michael Barillas | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | No | Estimate: | 257 |
| Reporter: | Tina Tran | Regulation Reference: | | Created: | 07/02/2018 08:25 AM |
| Status: | System Test | Impact Analysis: | [Other] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Carlos Zepeda | Training Impacted: | [N/A] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [MEDS] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee

Review:

Expedite Approval:

Current Design:

The RECON transaction RC20 is incorrectly reporting a MEDS Term Reason (MEDS Data Element 0185) by reporting a Term Reason that is inconsistent to what is being reported by the MEDS EW40 Daily transaction.

When CalSAWS sends a RC20 transaction, we receive a MEDS Alert 6018 'CRITICAL FIELD DISCREPANCIES-DISPLAYED FIELDS NOT UPDATED' due to the discrepancy in term reason between the Recon Transaction and the daily transaction.

Request:

Modify the RC20 transaction to send the same Term Reason as the EW40 transaction.

Recommendation:

1. Modify MEDS RECON Transaction RC20 to match the EW40's term reason assignment logic.

Outreach

Description:

Migration Impact Description: N/A.

Migration Impact

Description:

Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate:

257

| | | | | | |
|-------------------------|-----|---------------------------------|-----|--------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 132 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 100 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |

Content Revision

Pending CCB

Status-1:

Content Revision

Description-1:

1. Recommendation Change: {Description of Recommendation Change}

Before: Modify batch job P0XXE414

After: Modify batch thread jobs PB00E851 - PB00E900

2. ETC Change: {Description of ETC Change}
Before: Batch and Interfaces ETC 1:132
After: Batch and Interfaces ETC 1:156

Content Revision

Status-2:

Content Revision

Description-2:

1. Recommendation Change: {Description of Recommendation Change}
Before:
After:

2. ETC Change: {Description of ETC Change}
Before:
After:

3. Release Change: {Description of Release Change}
Before:
After:

Content Revision

Status-3:

Content Revision

Description-3:

1. Recommendation Change: {Description of Recommendation Change}
Before:
After:

2. ETC Change: {Description of ETC Change}
Before:
After:

3. Release Change: {Description of Release Change}
Before:
After:

Content Revision

Status-4:

Content Revision

Description-4:

1. Recommendation Change: {Description of Recommendation Change}
Before:
After:

2. ETC Change: {Description of ETC Change}
Before:
After:

3. Release Change: {Description of Release Change}
Before:
After:

[CA-207569] IEVS: Update Eligibility Non-Compliance Page

| | | | | | |
|-----------------------------------|------------------------|----------------------------------|--|-------------------------------|----------------------------|
| Team Responsible: | Online | Assignee: | Mallik Aitha | SPG Status: | Approved |
| Fix Version/s: | [22.07] | Designer Contact: | Andrea Rodriguez | Change Type (SCR): | Policy Re-Design |
| Minor Version: | | Expedite Changes: | Start Build | Estimate: | 196 |
| Reporter: | Joel M. Acevedo | Regulation Reference: | Regulation Reference: 20-006.4,20-006.5, 63-300.5(h)(4) | Created: | 03/21/2019 05:35 PM |
| Status: | System Test | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Carlos Zepeda | Training Impacted: | [N/A] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [IEVS] | Approved by Committee: | | Other Agency Cross Reference: | CIV-305 |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee

Review:
Expedite Approval: Approved by Karen J. Rapponotti on 5/2/2022

Current Design: The Eligibility Non-Compliance Detail page allows users to add, edit or view the Eligibility Non-Compliance information for all persons associated to the case who have not complied with program rules, who are avoiding the law, or who have been convicted of a drug felony.

Request: Update the Eligibility Non-Compliance Detail page to include a comment box (2,000 characters).

For the CalFresh and CalWORKs (Cash) programs, update the "3" option on the Instance dropdown on the Eligibility Non-Compliance page to display "Perm" when the Type is 'IPV/Fraud' and the Reason is 'IPV'. Perm is being added because an Administrative Law/Court Judge may permanently sanction persons on their first instance.

- Recommendation:**
1. Add a comment box to the Eligibility Non-Compliance Detail page (2,000 Characters).
 2. For the CalFresh and CalWORKs (Cash) programs, update the following on the Eligibility Non-Compliance Detail page when 'IPV/Fraud' is selected as the Type and 'IPV' is selected as the Reason:
 - a. Update the "3" option in the Instance dropdown to be replaced with "Perm".

Outreach

Description:
Migration Impact Description: This SCR is being Joint Designed with CIV-305

Migration Impact

Analysis:
Alternative Procedure Description: Workers can select a different Non-Compliance Reason
 Worker can set Calendar Controls to monitor future end dated IPV Non Compliances.

Operational Impact:

Estimate: **196**

| | | | | | |
|-------------------------|----|---------------------------------|---|--------------------|-----|
| Automated Test : | 12 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 116 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |

| | | | | | |
|-----------------------|----|-------------|---|-------------------|---|
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 48 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Corrected Section 2.1 Figure 2.1.2 to add missing field and removed recommendation for page mapping changes to the transaction history page in Section 2.1.6. which are not needed. Please see CA-207569 IEVS Update Eligibility Non-Compliance Page Content Revision.docx for additional details.

2. Recommendation Change:
Before:
After:

3. Estimate Change:
Before:
After:

4. Release Change:
Before:
After:

5. Funding Source Change:
Before:
After:

Content Revision Status-2:

Content Revision Description-2: 1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-3:

Content Revision Description-3: 1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-4:

**Content Revision
Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-210573] CW Family Reunification Time on Aid

| | | | | | |
|-----------------------------|-----------------------------|----------------------------------|---|-------------------------------|----------------------------|
| Team Responsible: | Fiscal | Assignee: | Jimmy Tu | SPG Status: | Approved |
| Fix Version/s: | [22.07] | Designer Contact: | Jimmy Tu | Change Type (SCR): | New Policy |
| Minor Version: | | Expedite Changes: | No | Estimate: | 221 |
| Reporter: | Lien Phan | Regulation Reference: | ACL 19-112; AB 236 Time on Aid ACL_9-16-19 DRAFT | Created: | 09/17/2019 08:12 AM |
| Status: | System Test | Impact Analysis: | [Data Impact] | Outreach Required: | Yes |
| Policy/Design | Gingko Luna | Training Impacted: | [Job Aid] | Funding Source: | CalSAWS M&E |
| Consortium Contact: | | Migration Impact: | No | Funding Source ID: | |
| Project Phase (SCR): | Production | Approved by | 03/17/2022 | Other Agency Cross Reference: | CIV-105081 |
| Committee: | [CalWORKs/ CalFresh] | Committee: | | | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee

Review:

Expedite Approval:

Current Design:

Prior to AB236, CalWORKs Family Reunification (FR) case were only authorized to receive supportive services. Receiving supportive services does not impact the recipient's CalWORKs 48-month time clock and therefore the associated aid codes (4R and 4P) were not included in the TRAC System. Time limit months are automatically created for CalWORKs and Temporary Homeless Assistance programs after EDBC is run and approved. This information will also be automatically sent to WDTIP/TRAC. If there are any additional updates to a specific benefit month after a time limit month is created for CalWORKs or Homeless – Temp, the system automatically adjusts the Program Code and Aid Code information for a time limit month if there is a subsequent EDBC with new information.

CA-217944 updated the CalWORKs MTC from 48 months to 60 months and repealed the WTW 24 MTC effective 5/1/2022.

Request:

Homeless Assistance (HA) benefits are considered CalWORKs Special Needs payments and Special Needs payments do count as receipt of aid towards a recipient's CalWORKs 48-month time limits; therefore, these aid codes need to be added to the TRAC system so that all counties can appropriately track time-on-aid data for recipients in CalWORKs FR cases that receive CalWORKs or Temporary Homeless Assistance benefits requested in ACL 19-112 and the "WDTIP Table – Family Reunification TANF Cleanup" document.

Recommendation:

1. Update Code Detail Category 184 for claim Aid Codes '4R' and '4P' as Non-Federal.
2. Update Code Detail Category 1166 to include mapping for aid codes '4R' and '4P' for CalWORKs and Temporary Homeless Assistance programs.

Outreach

Description:

Need WDTIP interface

Migration Impact

Description:

CA-210573 will be implemented the change at the same time with CIV-105081

Migration Impact

Analysis:

No Impact

Alternative

Procedure

N/a

Description:

Operational Impact:

Estimate:

221

| | | | | | |
|-------------------------|---|--------------------|----|--------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 25 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 79 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |

| | | | | | |
|-----------------------|----|-----------------------|---|-------------------|---|
| Performance : | 0 | Release Communication | 0 | Reports : | 0 |
| Reports Test : | 0 | Support : | | Special Project : | 0 |
| System Test Support : | 97 | Security : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Tech Arch : | 0 | Translation : | 0 |
| | | Training : | 0 | | |

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Request Change:
Before:

Homeless Assistance (HA) benefits are considered CalWORKs Special Needs payments and Special Needs payments do count as receipt of aid towards a recipient's CalWORKs 48-month time limits; therefore, these aid codes need to be added to the TRAC system so that all counties can appropriately track time-on-aid data for recipients in CalWORKs FR cases that receive CalWORKs or Temporary Homeless Assistance benefits requested in ACL 19-112 and the "WDTIP Table – Family Reunification TANF Cleanup" document.

After:

Homeless Assistance (HA) benefits are considered CalWORKs Special Needs payments and Special Needs payments do count as receipt of aid towards a recipient's CalWORKs 48-month time limits; therefore, these aid codes need to be added to the TRAC system so that all counties can appropriately track time-on-aid data for recipients in CalWORKs FR cases that receive CalWORKs or Temporary Homeless Assistance benefits requested in ACL 19-112.

2. Recommendation Change:

Before:

1. Update Code Detail Category 184 for claim Aid Codes '4R' and '4P' as Non-Federal.
2. Update Code Detail Category 1166 to include mapping for aid codes '4R' and '4P' for CalWORKs and Temporary Homeless Assistance programs.

After:

1. Update Code Detail Category 184 for claim Aid Codes '4R' and '4P' as Non-Federal.
2. Update Code Detail Category 1166 to include mapping for aid codes '4R' and '4P' for Temporary Homeless Assistance programs.

3. Section 2.1.2 Updates (in design):

Before:

1. Update Code Detail Table Category 184 for Aid Codes '4R' and '4P' to have the following values:
 - a. Reference Table 4 = Non-Federal (NF)
 - b. Reference Table 13 = Yes (Y)
2. Update Code Detail Table Category 1166 to add the two following records for CalWORKs and Temporary Homeless Assistance:

After:

1. Update Code Detail Table Category 184 for Aid Codes '4R' and '4P' to have the following values:
 - a. Reference Table 4 = Non-Federal (NF)
 - b. Reference Table 13 = Yes (Y)
2. Update Code Detail Table Category 1166 to add the two following records for Temporary Homeless Assistance:

Content Revision Status-2:

Content Revision Description-2: 1. Recommendation Change:
Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

[CA-212167] Warrant Alignment Testing for CalWIN Rush Warrants

| | | | | | |
|-----------------------------------|------------------------------|----------------------------------|---------------------------|-------------------------------|----------------------------|
| Team Responsible: | Client Correspondence | Assignee: | Lalitha Valamarthi | SPG Status: | Approved |
| Fix Version/s: | [22.07] | Designer Contact: | Nithya Chereddy | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | Start Build | Estimate: | 618 |
| Reporter: | Lawrence Samy | Regulation Reference: | | Created: | 12/03/2019 01:49 PM |
| Status: | In Development | Impact Analysis: | [Other] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Sheryl E. Eppler | Training Impacted: | [N/A] | Funding Source: | CalSAWS DD&I |
| Project Phase (SCR): | Migration | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Other] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Sheryl Eppler & CalWIN Counties via CRFI 22-012 - 04/13/2022

Expedite Approval: Approved by Karen on 03/28/2022

Current Design: With CA-207467, Rush warrants for CalWIN Counties were added to CalSAWS.

Request: Align warrant template fields

Recommendation: Conduct warrant alignment testing with each of the CalWIN Counties to ensure each field in their warrant template is aligned.
Note: CalWIN Rush warrants were added to CalSAWS system as part of the SCRs CA-207467, CA-213675, CA-229976

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description:

Operational Impact:

Estimate: **618**

| | | | | | |
|-------------------------|-----|---------------------------------|----|--------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 475 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 29 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 90 | Tech Arch : | 24 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Recommendation Change:
Before: San Luis Obispo County had asterisks populating in its payment amount field, which the county did not request.
After: Update San Luis Obispo's warrant template to remove asterisks by re-mapping Field #8 PMT_AMT_FMT, and instead populate PMT_AMT.

2. Estimate Change:
Before:
Client Correspondence ETC 5: 0
After:
Client Correspondence ETC 5: 10

**Content Revision
Status-2:
Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:
Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:
Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

 **[CA-214922] DDID 2388 FDS: Task Mgt - Task Start Date**

| | | | | | |
|-----------------------------------|--------------------------|----------------------------------|-------------------|-------------------------------|----------------------------|
| Team Responsible: | Online | Assignee: | Minh Phan | SPG Status: | N/A |
| Fix Version/s: | [22.07] | Designer Contact: | Rakan Ali | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | No | Estimate: | 771 |
| Reporter: | Lynnel Silva | Regulation Reference: | | Created: | 04/01/2020 05:20 PM |
| Status: | System Test | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Sarah Cox | Training Impacted: | [N/A] | Funding Source: | CalSAWS DD&I |
| Project Phase (SCR): | Migration | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Task Management] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | Sarah Cox | Consortium Review Approval Date: | 02/17/2022 | | |

Non-Committee

Review:
Expedite Approval:
Current Design:

The CalSAWS System contains a series of Task pages allowing County Staff to view, manage and work Tasks. Creation and management of Tasks allows county customization of specific attributes such as assignment, Task Types key dates and so on.

Request: Develop Task Management functionality within the CalSAWS System that allows the User to define a future start date for Tasks.

- Recommendation:**
1. Update the Task Type Detail and Task Sub-Type Detail pages to include an option to configure a future start date in the Resulting Task Information panel.
 2. Update the Task Pop-Up: Task Detail and the Worklist Task Detail pages to include the start date attribute.
 3. Update the Worklist Search, the Task Pop-Up: Task Search, and the Task Pop-Up: My Tasks pages to prevent completion of Tasks starting in the future.
 4. Update the Task Search Export reports to include the start date attribute.
 5. Update the Task Upload templates and preview processing to include the start date attribute.

Outreach

Description:
Migration Impact Description: N/A.
Migration Impact Analysis:
Alternative Procedure Description: N/A.
Operational Impact:
Estimate: 771

| | | | | | |
|-------------------------|-----|---------------------------------|-----|--------------------|-----|
| Automated Test : | 0 | Batch/Interfaces : | 120 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 473 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 178 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |

Content Revision Status-1: Pending CCB

**Content Revision
Description-1:**

- 1. Recommendation Change:
Updated Validation in Section 2.4.4
Updated 2.9.2 Mockups
- 2. Estimate Change: N/A
- 3. Release Change: N/A
- 4. Funding Source Change: N/A

**Content Revision
Status-2:**

**Content Revision
Description-2:**

**Content Revision
Status-3:**

**Content Revision
Description-3:**

**Content Revision
Status-4:**

**Content Revision
Description-4:**

 **[CA-227431] Update Batch job for Kin-GAP when NMD turns 21**

| | | | | | |
|-----------------------------------|----------------------------------|----------------------------------|--------------------------|-------------------------------|----------------------------|
| Team Responsible: | Batch/Interfaces | Assignee: | Jennifer Muna | SPG Status: | Approved |
| Fix Version/s: | [22.07] | Designer Contact: | Sowmya Coppisetty | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | No | Estimate: | 30 |
| Reporter: | Amy Gill | Regulation Reference: | | Created: | 04/12/2021 05:54 PM |
| Status: | System Test | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Ignacio Lazaro | Training Impacted: | [Job Aid] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Migration Impact: | | Funding Source ID: | |
| Committee: | [Foster Care/Kin GAP/AAP] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Approved I.Lazaro 3/29/22

Expedite Approval: Current Design: As part of SCR CA-201036, the below 2 new monthly Batch EDBC sweep jobs was introduced to trigger EDBC for the Kin-GAP one day before the Non-Minor Dependent (NMD) turns 21 years of age. However, the batch job was never scheduled to run in Production.

1. PB00E908-This monthly batch EDBC job will trigger batch EDBC when an active KG child turns 21 or the child's age is over 21 to prorate the benefits.
2. PB00E909- This monthly batch EDBC will trigger batch EDBC to automatically discontinue KG children when the child's age is over 21.

Request: Turn on the Batch job for Kin-GAP related to NMDs turning 21 years of age.

Recommendation:

1. Create a BSCR and BPCR to enable the below jobs to run for opted in counties only(Please find the list of opted in counties below)-
 - a. PB00E908-This monthly batch EDBC job will trigger batch EDBC when an active KG child turns 21 or the child's age is over 21 to prorate the benefits.
 - b. PB00E909- This monthly batch EDBC will trigger batch EDBC to automatically discontinue KG children when the child's age is over 21.

Opted in counties include-
 2- Alpine,3-Amador,4-Butte, 5-Calveras, 6-Colusa, 8- Del Norte, 9-El Dorado, 11-Glenn, 12-Humboldt, 13-Imperial, 14-Inyo, 15- Kern, 18-Lassen, 19-Los Angeles, 20-Madera, 21-Marin, 22-Mariposa, 24-Merced, 25-Modoc,26-Mono, 27-Monterey,28-Napa, 29-Nevada, 33-Riverside, 35- San Benito, 36- San Bernardino, 39-San Joaquin, 45-Shasta, 47- Siskiyou, 50- Stanislaus, 51-Sutter, 52- Tehama , 53- Trinity, 55-Tuolumne and 58-Yuba.

Note 1- The design for this SCR has been documented in JIRA only.
 Note 2- The sys_transact type code for the jobs will be "BE"

Outreach Description:
Migration Impact Description:
Migration Impact Analysis:
Alternative Procedure Description:
Operational Impact Estimate: **30**

Automated Test : 0 Batch/Interfaces : 14 Batch Operations : 0

| | | | | | |
|-------------------------|----|---------------------------------|---|-------------------|---|
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 16 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |

Content Revision Status-1: Pending CCB

Content Revision Description-1:

1. Recommendation Change:

Before:

1. Create a BSCR and BPCR to enable the below jobs to run for opted in counties only(Please find the list of opted in counties below)-

- a. PB00E908-This monthly batch EDBC job will trigger batch EDBC when an active KG child turns 21 or the child's age is over 21 to prorate the benefits.
- b. PB00E909- This monthly batch EDBC will trigger batch EDBC to automatically discontinue KG children when the child's age is over 21.

After:

1. Create a BSCR and BPCR to enable the below jobs to run for opted in counties only(Please find the list of opted in counties below)-

- a. PB00E908-This monthly batch EDBC job will trigger batch EDBC when an active KG child turns 21 or the child's age is over 21 to prorate the benefits.
- b. PB00E909- This monthly batch EDBC will trigger batch EDBC to automatically discontinue KG children when the child's age is over 21.
- 2. Update the 'Query' Name in the batch properties for the jobs PB00E908 and PB00E909 as follows-
 - a.PB00E908- KGchildTurns21ProrateBenefit
 - b.PB00E909- KGchildTurns21Discontinue

2. Estimate Change:

Before:

Batch/Interfaces ETC 1:14
 Batch/Interfaces ETC Total:14
 System Test Support ETC 1:16
 System Test Support ETC Total:16

After:

Batch/Interfaces ETC 1:19
 Batch/Interfaces ETC Total:19
 System Test Support ETC 1:40
 System Test Support ETC Total:40

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision Status-2:

Content Revision Description-2:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:



[CA-229332] Update Trustline validation for Stage 1 retro payments to account for the Regulations Change cut-off date.

| | | | | | |
|-----------------------------------|----------------------|----------------------------------|--|-------------------------------|----------------------------|
| Team Responsible: | Online | Assignee: | Sam Le | SPG Status: | Approved |
| Fix Version/s: | [22.07] | Designer Contact: | Erika Kusnadi | Change Type (SCR): | Policy Re-Design |
| Minor Version: | | Expedite Changes: | No | Estimate: | 347 |
| Reporter: | Claudia Pinto | Regulation Reference: | Trustline Regs: 47-110,CDE - 182, ACL 08-04 | Created: | 05/31/2021 11:23 PM |
| Status: | Approved | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Claudia Pinto | Training Impacted: | [N/A] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Child Care] | Approved by Committee: | 11/30/2021 | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee

Review:

Expedite Approval:

Current Design:

Currently in CalSAWS, a worker can enter Trustline statuses in any order which can have a downstream impact in the ability to create a Child Care Certification and Payments and being able to calculate the 120-days retroactive payment correctly. Secondly, CalSAWS currently does not take into the account for existing Payments that are valid prior to the February 1, 2008, cut off period since it is considering the 120-retroactive period.

Request:

Update CalSAWS to create a new validation that will consider both the 120-days retroactive period on when compensation can be provided to a Provider under Stage One funding under the changes effective February 1, 2008 and continue to allow payments for those that are existing prior to the February 1, 2008, cutoff date. Secondly, define the Trustline Statuses to follow specific sequences.

Recommendation:

1. Update the Service Detail page to only allow Trustline Statuses be selected by following a specific sequence.
2. Add a new validation on the Child Care Certificate Detail page to not allow a Certificate Period Begin date to be greater than 120 days prior to the Application Date for Stage 1 funding source.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

347

| | | | | | |
|-------------------------|----|---------------------------------|---|--------------------|-----|
| Automated Test : | 84 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 166 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 67 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |

Content Revision Status-1:

Accepted

Content Revision Description-1:

Content Revision is for Release Version only going from 22.05 to 22.07

1. Recommendation Change:

N/A

2. Estimate Change:

N/A

3. Release Change:

Before: 22.05

After: 22.07

4. Funding Source Change:

N/A

Content Revision Status-2:

Pending CCB

Content Revision Description-2:

Updated Figure 2.2.1 and Figure 2.2.4 to no longer display the 'Trustline Status Remove' button when in Create mode. Table 1 in Section 2.2.2 updated Re-applied to Reapplied and Reopened to Re-Opened to match current spelling. Added to section 2.2.3: #4 to update the 'Trustline Status Remove' button to no longer display, when the Service Detail page is in 'Create' mode & #7 Remove the validation message "Trustline Status – The status of XXX must not overlap with another status on the same date".

Please refer to "CA-229332 Update Trustline Validation for Stage 1 retro payments to account for the Regulation Change Cut-off date Content Revision 2.docx" for details.

1. Recommendation Change:

N/A

2. Estimate Change:

N/A

3. Release Change:

Before: 22.07

After: 22.11

4. Funding Source Change:

N/A

Content Revision Status-3:

Content Revision Description-3:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision Status-4:

Content Revision Description-4:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:



[CA-232151] ACL 21-109 Two Year OP/OI Establishment and Calculation Timeframe CalWORKs/CalFresh

| | | | | | |
|---|--|----------------------------------|---------------------------|-------------------------------|---|
| Team Responsible: | Fiscal | Assignee: | Anusha Gangishetty | SPG Status: | Approved |
| Fix Version/s: | [22.07] | Designer Contact: | Jimmy Tu | Change Type (SCR): | New Policy |
| Minor Version: | | Expedite Changes: | Start Build | Estimate: | 308 |
| Reporter: | Caroline Bui | Regulation Reference: | ACL 21-109 | Created: | 08/12/2021 11:16 AM |
| Status: | In Assembly Test | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Sheryl E. Eppler | Training Impacted: | | Funding Source: | Premise |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | CalFresh Overissuances Brown-Tapia |
| Committee: | [Collections] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |
| Non-Committee Review: | | | | | |
| Expedite Approval: | Approved by Karen Rapponotti on 04/04/2022 | | | | |
| Current Design: | Currently CalFresh overissuances caused by Inadvertent Household Error or Administrative Error limits both establishment and calculation of claims to a three-year timeframe with ACL 18-99. Recovery accounts are established/selected after an EDBC determines that there is an over issuance / payment or via the "Create External Recovery Account" task navigation. | | | | |
| Request: | <ol style="list-style-type: none"> 1. Update the Select Recovery Account page to throw a soft warning message upon selecting the radio button to choose a recovery account when the OP/OI is over 24 months prior to the Discovery Date of Recovery Account. 2. Update the Recovery Account Detail page to throw a soft warning message upon entering the Discovery Date when the OP/OI is over 24 months prior to the Discovery Date of Recovery Account. 3. Update the Overissuance/Overpayment Detail Page to throw a soft warning message upon entering the "Benefit/Service Month" field when the OP/OI is 24 months prior to the Discovery Date of Recovery Account. | | | | |
| Recommendation: | <ol style="list-style-type: none"> 1. Update the Select Recovery Account page to throw a soft warning message upon selecting the radio button to choose a recovery account when the OP/OI is over 24 months prior to the Discovery Date of Recovery Account. 2. Update the Recovery Account Detail page to throw a soft warning message upon entering the Discovery Date when the OP/OI is over 24 months prior to the Discovery Date of Recovery Account. 3. Update the Overissuance/Overpayment Detail Page to throw a soft warning message upon entering the "Benefit/Service Month" field when the OP/OI period is 24 months prior to the Discovery Date of Recovery Account. | | | | |
| Outreach Description: | N/a | | | | |
| Migration Impact Description: | N/a | | | | |
| Migration Impact Analysis: | N/a | | | | |
| Alternative Procedure Description: | N/a | | | | |
| Operational Impact: | | | | | |
| Estimate: | 308 | | | | |
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 198 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |

| | | | | | |
|-----------------------|----|---------------------------------|---|-------------------|---|
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 80 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |

Content Revision Status-1: Pending CCB

Content Revision Description-1:

1. Recommendation Change:
Before:

1. Update the Select Recovery Account page to throw a soft warning message upon selecting the radio button to choose a recovery account when the OP/OI is over 24 months prior to the Discovery Date of Recovery Account.
2. Update the Recovery Account Detail page to throw a soft warning message upon entering the Discovery Date when the OP/OI is over 24 months prior to the Discovery Date of Recovery Account.
3. Update the Overissuance/Overpayment Detail Page to throw a soft warning message upon entering the "Benefit/Service Month" field when the OP/OI is 24 months prior to the Discovery Date of Recovery Account.

After:

1. Update the Select Recovery Account page to throw a soft warning message clicking the 'Select' button when the OP/OI is over 24 months prior to the Discovery Date of Recovery Account.
2. Update the Recovery Account Detail page to throw a soft warning message upon clicking the 'Save and Return' button when the OP/OI is over 24 months prior to the Discovery Date of Recovery Account.

2. Request Change:

Before:

1. Update the Select Recovery Account page to throw a soft warning message upon selecting the radio button to choose a recovery account when the OP/OI is over 24 months prior to the Discovery Date of Recovery Account.
2. Update the Recovery Account Detail page to throw a soft warning message upon entering the Discovery Date when the OP/OI is over 24 months prior to the Discovery Date of Recovery Account.
3. Update the Overissuance/Overpayment Detail Page to throw a soft warning message upon entering the "Benefit/Service Month" field when the OP/OI is 24 months prior to the Discovery Date of Recovery Account.

After:

1. Update the Select Recovery Account page to throw a soft warning message clicking the 'Select' button when the OP/OI is over 24 months prior to the Discovery Date of Recovery Account.
2. Update the Recovery Account Detail page to throw a soft warning message upon clicking the 'Save and Return' button when the OP/OI is over 24 months prior to the Discovery Date of Recovery Account.

Updates to Sections 1.2, 1.3, 2.1.3, 2.2.3, and 2.3.3.

Content Revision Status-2:

Content Revision Description-2:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision Status-3:

Content Revision Description-3:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-4:

Content Revision

Description-4:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-234795] Update CF PACF Determination Based on Non-Managed GA Status

| | | | | | |
|-----------------------------------|-----------------------------|----------------------------------|-------------------|-------------------------------|----------------------------|
| Team Responsible: | Eligibility | Assignee: | Unassigned | SPG Status: | Approved |
| Fix Version/s: | [22.07] | Designer Contact: | Yale Yee | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | No | Estimate: | 78 |
| Reporter: | Jason M. Francis | Regulation Reference: | | Created: | 10/08/2021 05:20 PM |
| Status: | Approved | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Caroline Bui | Training Impacted: | [N/A] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [CalWORKs/ CalFresh] | Approved by Committee: | 11/12/2022 | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee

Review:
Expedite Approval:
Current Design: When running a CalFresh EDBC, eligible CF household members are considered in receipt of Public Assistance when their Non-Managed GA program status is not Denied or Discontinued.

PRB0041760

Request: When running a CalFresh EDBC, eligible CF household members will be considered in receipt of Public Assistance when their Non-Managed GA program status is 'Active' .

Recommendation: 1. Update CalFresh EDBC to determine eligible CF household members to be in receipt of Public Assistance when their Non-Managed GA program status is 'Active'.

Please refer to the design document for further details.

Outreach

Description:

Migration Impact

Description:

Migration Impact

No Impact

Analysis:

Alternative

Override EDBC Results

Procedure

Description:

Operational Impact:

Estimate: 78

| | | | | | |
|-------------------------|----|---------------------------------|---|--------------------|---|
| Automated Test : | 12 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 44 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 17 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |

Content Revision Status-1: Pending CCB

**Content Revision
Description-1:**

1. Recommendation Change: N/A
2. Estimate Change: N/A
3. Release Change:
Before: 22.07
After: 22.09
4. Funding Source Change: N/A

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:
After:
4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:
After:
4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:
After:
4. Funding Source Change:
Before:
After:

 **[CA-235508] Usability Updates to the Verification List page**

| | | | | | |
|-----------------------------------|-----------------------------|----------------------------------|---------------------------|-------------------------------|----------------------------|
| Team Responsible: | Online | Assignee: | Rucha Kulkarni | SPG Status: | Approved |
| Fix Version/s: | [22.07] | Designer Contact: | Vallari Bathala | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | No | Estimate: | 103 |
| Reporter: | Matthew Lower | Regulation Reference: | | Created: | 10/21/2021 04:24 PM |
| Status: | System Test | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Caroline Bui | Training Impacted: | [CFP/WBT, Job Aid] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [CalWORKs/ CalFresh] | Approved by Committee: | 02/15/2022 | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee

Review:
Expedite Approval:
Current Design:

The Verification List page is used to track Verifications that are required for different programs that are administered in the CalSAWS system. Currently, Users are not able to filter the results of the Verification List page by customer name. Users cannot sort by name or type of Verification. This SCR will implement changes to the page to allow Users to search by the Name and sort by the Name and Type columns.

Request:

Update the Verification List page to expand the usability of the pages functionality.

Recommendation:

1. Update the page to allow Users to sort by Name and Type.
2. Add a Name filter to allow Users to search results by Name.
3. Add Extension Date column to the Search Results Summary.

Outreach

Description:

Migration Impact Description: N/A

Migration Impact Analysis: No Impact

Alternative Procedure Description: None.

Operational Impact:

Estimate: **103**

| | | | | | |
|-------------------------|----|---------------------------------|---|--------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 74 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 29 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |

Content Revision Status-1: Pending CCB

Content Revision Description-1:

1. Recommendation Change:
Section 2.1.3 Description of Changes
Before: Requirement of what action will be taken when there are multiple extension dates was not specified
After: Added specific requirements of what actions will be taken when there are multiple extension dates

Section 4 Appendix
Before: Examples of scenarios in Section 2.1.3.4 did not exist
After: Added Examples of scenarios in Section 2.1.3.4

2. Estimate Change:
Online
Before: 41
After: 74

System Test
Before: 16
After: 29

Total
Before: 57
After: 103

3. Release Change:
Before: N/A
After: N/A

4. Funding Source Change:
Before: N/A
After: N/A

**Content Revision
Status-2:
Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:
Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**



[CA-235615] Expand the Person Search, New Person Search and Select Person functionality to account for incorrect entries

| | | | | | |
|-----------------------------------|-----------------------|----------------------------------|------------------------|-------------------------------|----------------------------|
| Team Responsible: | Online | Assignee: | Rashmi Holla | SPG Status: | Approved |
| Fix Version/s: | [22.07] | Designer Contact: | Vallari Bathala | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | No | Estimate: | 506 |
| Reporter: | Matthew Lower | Regulation Reference: | | Created: | 10/25/2021 01:58 PM |
| Status: | In Development | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Dymas Pena | Training Impacted: | [N/A] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Usability] | Approved by Committee: | 03/16/2022 | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review:

Expedite Approval: Current Design:

The Person Search, New Person Search and Select Person pages allow Users to search for Customers based on certain personal identification information. Currently, when searching for a person some results will not be returned if values are misspelled or incorrectly placed. Additionally, records which do not match all filter criteria are also omitted from the result set. This SCR will implement changes to expand the records returned when searching for Case Persons.

Request:

Update the Person Search page, New Person Search page and Select Person page logic to match on each filter applied and expand search results.

Recommendation:

1. Update the search logic to return results based on individual filters applied in Person Search, New Person and Select Person pages.
2. Add a ranking system to determine the order in which the results are displayed on the Person Search, New Person and Select Person pages.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

None.

Procedure

Description:

Operational Impact:

Estimate: 506

| | | | | | |
|-------------------------|-----|---------------------------------|----|--------------------|-----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 301 |
| Performance : | 58 | Release Communication Support : | 21 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 106 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |

Content Revision Status-1:

Pending CCB

**Content Revision
Description-1:**

1. Recommendation Change:
Section 2.1.2.1.d Description of Changes
Before: Both First/Last Names and Address were considered special filters.
After: Remove Address as a special filter. Clarify First Name and Last Name are only considered as special filters if both columns are entered in the search.

Section 2.5.2.1.d Description of Changes:
Before: Both First/Last Names and Address were considered special filters.
After: Remove Address as a special filter. Clarify First Name and Last Name are only considered as special filters if both columns are entered in the search.

Section 2.4.2 New Person Search Results Mockup
Before: Mockup had a large gap on the right side of the CIN column.
After: Removed gap on the right side of the CIN column.

2. Estimate Change: Performance Testing
Before: 0
After: 58

3. Release Change:
Before: N/A
After: N/A

4. Funding Source Change:
Before: N/A
After: N/A

**Content Revision
Status-2:
Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:
Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:



[CA-240039] Update the Barcode API leveraged by Imaging to prepend CalWIN barcode before completing the lookup

| | | | | | |
|-----------------------------------|-------------------------|----------------------------------|-------------------------|-------------------------------|--------------------------------|
| Team Responsible: | Batch/Interfaces | Assignee: | Balakumar Murthy | SPG Status: | Approved |
| Fix Version/s: | [22.07] | Designer Contact: | Howard Suksanti | Change Type (SCR): | Operational Enhancement |
| Minor Version: | | Expedite Changes: | No | Estimate: | 176 |
| Reporter: | Rhiannon Chin | Regulation Reference: | | Created: | 01/26/2022 05:24 PM |
| Status: | System Test | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Rhiannon Chin | Training Impacted: | [N/A] | Funding Source: | CalSAWS DD&I |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Imaging] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Rhiannon Chin 2/28/2022

Expedite Approval: Current Design: The Barcode and markDocumentReceived API read barcodes as is.

CalWIN converted document will be stored in CalSAWS with a prepending of county code and trailing 0's to the barcode number.

For example, if a converted document has a correspondence ID of 123456 (Yolo county), this document will be stored in CalSAWS with the following barcode number 5700000000123456

Request: Update the getBarcodeInfo and markDocumentReceived API to prepend the necessary information to be able to lookup migrated CalWIN barcodes.

COUNTY_CODE + trailing 0's + CRSPNDT_ID (total of 16 digits)

Recommendation: Update the Barcode (getBarcodeInfo) and markDocumentReceived API to prepend the necessary information to be able to lookup migrated CalWIN barcodes.

getBarcodeInfo and markDocumentReceived API will be modified to take county code as an additional parameter.

When the county code parameter is CalWIN county, getBarcodeInfo and markDocumentReceived API will perform as specified below.

Step 1. The API will search for matching barcode number in CalSAWS system

Step 2. When there is no matching on the barcode number as part of step 1, the API will prepend

COUNTY_CODE + trailing 0's to the barcode number (total 16 digits) and perform a search for a matching number in CalSAWS one more time.

Assumption:

1. Hyland will send county code parameter to CalSAWS on CalWIN converted document.

Outreach

Description:

Migration Impact Description: N/A.

Migration Impact Analysis:

Alternative Procedure Description:

Users can manually enter the prepended barcode in the Imaging QA and Indexing queue.

Operational Impact:

Estimate: 176

| | | | | | |
|-------------------------|----|---------------------------------|-----|--------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 113 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 23 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 40 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |

Content Revision Status-1: Pending CCB

Content Revision Description-1: Estimate Change:
Online ETC 1
Before: 0
After: 20

Tech Arch ETC 1:
Before: 0
After: 25

The estimate update is for the support on the Lobby & Kiosk testing.

Content Revision Status-2:

Content Revision Description-2: 1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-3:

Content Revision Description-3: 1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-4:



[CA-241742] Create e-ICT Automated Actions for the 57 CalSAWS Migration Counties

| | | | | | |
|-----------------------------------|--------------------------|----------------------------------|----------------------|-------------------------------|----------------------------|
| Team Responsible: | Online | Assignee: | Getnet Beyene | SPG Status: | Approved |
| Fix Version/s: | [22.07] | Designer Contact: | Rakan Ali | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | Start Build | Estimate: | 213 |
| Reporter: | Justin Dobbs | Regulation Reference: | | Created: | 02/25/2022 09:57 AM |
| Status: | System Test | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Sarah Cox | Training Impacted: | | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Task Management] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Sarah Cox

Expedite Approval: Approved by Karen Rapponotti on 4/20/2022

Current Design: SCR CA-214928 for DDID 34 includes recommendations to introduce Automated Action functionality as part of the Unified Task Management solution. This framework allows a level of configuration for automated tasks that can be maintained by the counties.

Prior to the migration of the C-IV counties into the CalSAWS System, CalSAWS e-ICT Automated Actions were triggered during e-ICT batch processing of interface files between the C-IV and CalWIN Systems. With the migration of the C-IV counties into the CalSAWS System, the e-ICT Automated Actions did not trigger for e-ICT transactions between two CalSAWS counties.

SCR CA-236079 modified the e-ICT functionality to invoke the appropriate e-ICT Automated Actions for transactions between CalSAWS counties.

SCR CA-214896 for DDID 1629 introduced the e-ICT Automated Actions for Los Angeles County. The e-ICT Automated Actions do not exist for the additional 57 counties.

Request: Implement the e-ICT Automated Actions in the CalSAWS system for the 57 CalSAWS migration counties.

Recommendation: Implement the following e-ICT Automated Actions for the 57 migration counties:
a. Clearance: ICT
b. e-ICT Request: Received
c. e-ICT Cancellation: Received
d. e-ICT Disposition: Received
e. e-ICT: Document Request Received

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: 213

| | | | | | |
|-------------------------|---|---------------------------------|----|--------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 55 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 83 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |

| | | | | | |
|-----------------------|----|-------------|---|-------------------|---|
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 55 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |

Content Revision Status-1: Pending CCB

Content Revision Description-1:

1. Recommendation Change:
N/A
2. Estimate Change:
Additional hours needed for batch team. Found during development that additional logic is needed since unable to re-use existing online logic.
Before:
Batch/Interfaces ETC 1: 55

After:
Batch/Interfaces ETC 1: 105
3. Release Change:
N/A
4. Funding Source Change:
N/A

Content Revision Status-2:

Content Revision Description-2:

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:
After:
4. Funding Source Change:
Before:
After:

Content Revision Status-3:

Content Revision Description-3:

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:
After:
4. Funding Source Change:
Before:
After:

Content Revision Status-4:

Content Revision Description-4:

1. Recommendation Change:
Before:

End Content Revisions