

CalSAWS CCB Agenda

DATE	JUNE 23, 2022
TIME	1:30 PM
LOCATION	Microsoft Teams
SUBJECT	Change Control Board Meeting
INVITEES	Regional Managers, Design Leads, Tech Leads, Release Management Leads, Quality Assurance, State Partners, Consortium Management

Meeting Purpose:

Approve pending System Change Requests (SCRs), scope modifications, and change orders as needed.

1. CalSAWS SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
RWR	CA-209311		Add threshold languages MC 355 & Reminder forms	Client Correspondence	445	Premise	Production Deployment	22.05.x3
RWR	CA-216498		Add Threshold Languages to DFA 377.7F	Client Correspondence	330	Premise	Start Build	
RWR	CA-228880		Add Common NOA Fragments for Spanish Generation in FC/KG Programs	Client Correspondence	175	Premise	Production Deployment	22.05.x3
RWR	CA-228882		Add Common NOA Fragments for Spanish Generation AAP/ARC	Client Correspondence	75	Premise	Production Deployment	22.05.x3
RWR	CA-237811		Add Threshold Languages to NA 1268	Client Correspondence	330	Premise	Start Build	
RWR	CA-239009		Add Threshold Languages to CF 377.2C	Client Correspondence	320	Premise	Start Build	
RWR	CA-239011		Add Threshold Languages to CF 377.2D	Client Correspondence	330	Premise	Start Build	
RWR	CA-239012		Add Threshold Languages to CF 377.7B	Client Correspondence	320	Premise	Start Build	

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
RWR	CA-239013		Update English and Add Threshold Languages to CF 377.7C	Client Correspondence	330	Premise	Start Build	
RWR	CA-239014		Add Threshold Languages to CF 377.7D3	Client Correspondence	320	Premise	Start Build	
RWR	CA-239016		Add Threshold Languages to CF 377.7E1	Client Correspondence	330	Premise	Start Build	
RWR	CA-239020		Add Threshold Languages to CF 389	Client Correspondence	272	Premise	Start Build	
RWR	CA-239023		Add Threshold Languages to CW 2211	Client Correspondence	320	Premise	Start Build	
RWR	CA-239025		Add Threshold Languages to CW 2212	Client Correspondence	320	Premise	Start Build	
RWR	CA-239038		Add Threshold Languages to DFA 377.7G	Client Correspondence	330	Premise	Start Build	
RWR	CA-239058		Add Threshold Languages to TNB 5	Client Correspondence	170	Premise	Start Build	
RWR	CA-239159		Add Threshold Languages to CF 29A	Client Correspondence	330	Premise	Start Build	
21.07	CA-228791		BenefitsCal - Ad Hoc Listing - YBN Users and Email Address in CalSAWS/LRS	Batch/Interfaces	5	CalSAWS M&E	Production Deployment	21.08.26
21.07	CA-233875		Allow AD Users to Login to BCal	Tech Forge Rock		Other	No	21.10.29
21.11	CA-226400		Phase 2 Non Financial , Income Additional Changes - Correspondence from EDBC	Eligibility	2724	Other	No	
21.11	CA-229071		Phase 2 Non Financial , Income EDBC Additional Changes - EDBC Display Reason	Eligibility	1250	Other	No	
22.01	CA-226621		Phase 3 Resource and Reporting Rules Additional Changes - Correspondence from EDBC	Eligibility	2724	Other	No	
22.01	CA-229075		Phase 3 Resource and Reporting Rules Additional Changes - EDBC Display Reason	Consortium	1250	Other	No	
22.03	CA-227328		Sanction changes for CalWIN GA GR solution at program level	Eligibility	304	LRS M&E	No	

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
22.03	CA-229076		Mandatory Requirements Rule Additional Changes - EDBC Display Reasons (Group 1)	Consortium	1250	Other	No	
22.03	CA-235918		DDID 2313 FDS: GA GR Fiscal Changes Phase 3 (Vendor pay codes)	Fiscal	240	CalSAWS DD&I	Production Deployment	22.04.14
22.03	CA-238938		Sanction Admin Page changes	Eligibility	1500	CalSAWS DD&I	No	
22.03	CA-240098		Add GA/GR migration Data model changes for 22.05 into 22.03 release branch	Eligibility		CalSAWS DD&I	No	
22.03	CA-242472		Implement SMS for MFA	Tech Forge Rock	160	CalSAWS M&E	Production Deployment	22.05.20
22.03	CA-242643		LA County DA Staff need to authenticate using LA AD Credentials	Tech Forge Rock	10	CalSAWS M&O	Production Deployment	22.04.22
22.03	CA-242646		Update ForgeRock message to customers who create an account to include new languages	Tech Forge Rock	8	CalSAWS M&E	Production Deployment	22.04.22
22.03	CA-243178		Provide list of CBO Users in ForgeRock	Tech Forge Rock	4	CalSAWS DD&I	Production Deployment	22.04.22
22.03	CA-244205		LA County Purchase - Create New RPA Process	Online		County Purchase	Production Deployment	22.04.27
22.03	CA-244968		Update ForgeRock message to customers who create an account to include 3 new languages	Tech Forge Rock	8	CalSAWS M&E	Production Deployment	22.05.20
22.03	CA-244976		Update the ForgeRock CBO Activation message to remove help@benefitscal.org email address	Tech Forge Rock	1	CalSAWS M&O	Production Deployment	22.05.20
22.05	CA-215683		DDID 2381 FDS: GA GR - GA/GR Multi-Apps in a single month	Eligibility	510	CalSAWS DD&I	No	
22.05	CA-229080		Mandatory Requirements Rule Additional Changes - EDBC Display Reason (Group 2)	Consortium	1250	Other	No	
22.05	CA-238943		Employment Services Phase 3 Online and EDBC changes	Eligibility	1357	CalSAWS DD&I	No	

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
22.05	CA-238944		New GA/GR Non compliance Data Collection & Admin page, Appointments Admin page	Eligibility	2762	CalSAWS DD&I	No	
22.05	CA-242855		Changes to scheduling 2nd cut of Reports	Reports	196	CalSAWS M&E	Start Build	22.06.02
22.05	CA-242913		ACL 22-39 Cost of Living Adjustment (COLA) Increase to the Minimum Basic Standards of Adequate Care (MBSAC) and Income In Kind (IIK) for 2022-2023	Eligibility	60	CalSAWS M&E	Production Deployment	22.06.14
22.05	CA-242966		DDID 2700 FDS CSC: Migrate Shasta County to new AWS account, and deploy eCCP	Contact Center	1200	CalSAWS DD&I	Start Build	22.06.23
22.05	CA-245137		List of RCA/TCVAP Cases Effective 10/1/2021 or After	Eligibility	45	CalSAWS M&E	Production Deployment	22.06.06
22.05	CA-245812		Update Images button on Case Summary to pull all documents	Imaging	10	CalSAWS M&E	Production Deployment	22.06.08
22.06	CA-242088		Prevent CW/CF/GR(LA) Discontinuances if GEN 201 is not marked as 'Received'	Eligibility	168	CalSAWS M&E	Production Deployment	22.07.16
22.06	CA-244070		Mass mailer for PEA II	Client Correspondence	150	Premise	Production Deployment	22.07.16
22.06	CA-244172		Training: Create CFP for Two-Way Messaging CA-239571	Training	165	CalSAWS M&E	Start Build	22.07.22
22.06	CA-244203		LA County Purchase - Update RPA For BIC Replacement through IVR	Online		County Purchase	Start Build	22.07.xx
22.06	CA-244204		LA County Purchase - Update RPA For Exception Automation	Online		County Purchase	Start Build	22.07.xx
22.06	CA-245047		Alpine EDR setup: Network Circuit / bandwidth assessment and upgrades	Tech Ops	120	CalSAWS M&E	No	
22.06	CA-245279		Add next document indicator in workflow grid	Imaging	10	CalSAWS M&E	Production Deployment	22.06.24
22.06	CA-245364		External Agency - Reminder/Notify User that document capture process should not be interrupted	Imaging	15	CalSAWS M&E	No	22.06.24
22.06	CA-245923		LA County Purchase - BenefitsCal EBT/BIC Replacement	Online		County Purchase	Start Build	22.07.xx

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
22.07	CA-239153		Online Help: Update Job Aids for CA-216757	Training	19	CalSAWS M&E	Start Build	
22.07	CA-243263		Update MAGI Case Linking Logic for Inbound eHIT transaction for Purged CalSAWS Cases	CalHEERS	242	CalSAWS M&E	No	22.08.12
22.07	CA-243606		Bulk Data Extraction from S3 Data Lake to Counties	Analytics	360	CalSAWS M&E	No	22.07.xx
22.07	CA-245625		Online Help: Add Glossary to Online Help CA-218340	Training	35	CalSAWS M&E	Start Build	
22.07	CA-245689		SSO Integration of Cofense LMS for the CalSAWS Security Awareness Training Program	Tech Forge Rock	40	CalSAWS M&E	Production Deployment	22.06.24
22.09	CA-48513	CA-220233	Update EDBC Logic to Auto-Test for 4M when Youth 18 years or Older Exits Foster Care	CalHEERS	1771	CalSAWS M&E	Start Build	
22.09	CA-214453	CH-204424	Update Medi-Cal Batch Protection for PHE to prepare for PHE Lift	CalHEERS	183	Premise	Start Build	22.10.18
22.09	CA-218882		DDID 119 - Phase 3 Deployment for 58 Counties	Imaging	50	CalSAWS DD&I	No	22.10.27
22.09	CA-220308		Send updated Terms & Conditions Text for Converted CalWIN Cases (Wave 1)	Batch/Interfaces	64	CalSAWS M&E	Start Build	22.10.14
22.09	CA-239657		Modify WTW Batch jobs (PB00E181) related to Sanctions to allow Counties to opt in/opt out	Batch/Interfaces	99	CalSAWS M&E	No	
22.09	CA-240878		MEDS: Modify TERM-REASON on EW20 transaction for aid code 38	Batch/Interfaces	122	CalSAWS M&E	Start Build	
22.09	CA-242522		CalWIN to/from CalSAWS ICT Records in Progress - DCR (Wave 1)	Online	65	CalSAWS M&E	Start Build	22.10.30
22.09	CA-242524		CalWIN to/from CalSAWS ICT Records in Progress - Case List (Wave 1)	Online	40	CalSAWS M&E	No	
22.09	CA-245548		CalWIN WAVE 1 Counties to/from CalSAWS ICT Records in Progress-Follow Up Case Lists	Online	41	CalSAWS M&E	No	22.09.xx
22.09	CA-246220		Accessibility - Perform Accessibility on Pages updated with CA-232151	Fiscal	195	Premise	No	

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
22.09	CA-246221		Accessibility - Perform Accessibility on Pages updated with CA-227842	Online	130	Premise	No	
22.11	CA-235894		Remove 'LTC MC RE Packet Recipient' Field from Online Pages	Online	124	CalSAWS M&E	No	
23.01	CA-211971	CIV-105682	Add Form FC 3NM-DETERMINATION OF FEDERAL AFDC-FC ELIGIBILITY FOR NMD to Template Repository	Client Correspondence	169	CalSAWS M&E	Start Build	
23.02	CA-220310		Send updated Terms & Conditions Text for Converted CalWIN Cases (Wave 2)	Batch/Interfaces	64	CalSAWS M&E	No	23.02.13
23.03	CA-220311		Send updated Terms & Conditions Text for Converted CalWIN Cases (Wave 3)	Batch/Interfaces	64	CalSAWS M&E	No	23.04.13
23.05	CA-220312		Send updated Terms & Conditions Text for Converted CalWIN Cases (Wave 4)	Batch/Interfaces	64	CalSAWS M&E	No	23.06.15
23.07	CA-220313		Send updated Terms & Conditions Text for Converted CalWIN Cases (Wave 5)	Batch/Interfaces	64	CalSAWS M&E	No	23.08.16
23.09	CA-220314		Send updated Terms & Conditions Text for Converted CalWIN Cases (Wave 6)	Batch/Interfaces	64	CalSAWS M&E	No	23.10.16

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
RWR	CA-237734		Migrate Appointment API from APIGEE to AWS API Gateway	Tech Arch	120	CalSAWS M&E	No	22.06.23
RWR	CA-237735		Migrate OCAT API from APIGEE to AWS API Gateway	Tech Arch	158	CalSAWS M&E	No	
22.03	CA-226207		DDID 2219, 2268, 2716, 2717, 2718, 2728, 2258 FDS CSC: CalSAWS Outbound IVR	Contact Center	400	CalSAWS DD&I	No	22.06.XX
22.03	CA-227045		DDID 2726 FDS CSC: Environments for Existing Contact Center Counties	Contact Center	480	CalSAWS DD&I	Start Build	22.09.09
22.03	CA-231234		DDID 2718 FDS CSC: Task for Cancelling an Appointment in Outbound IVR	Contact Center	255	CalSAWS DD&I	No	22.06.XX
22.03	CA-241490		Performance Test of Contact Center's Amazon Connect functionality	Contact Center	100	CalSAWS DD&I	No	22.06.XX

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
22.03	CA-242517		Analytics RDS Upgrades to MySQL 3 and Upgrades of ICEDQ and SONAR DB in PostgreSQL	Analytics	365	CalSAWS M&O	Start Build	22.06.XX
22.05	CA-242688	CA-212363	Update Yolo County Direct Deposit Inbound file option	Fiscal	35	CalSAWS M&E	Production Deployment	22.06.09
22.06	CA-234607		Update Batch MAGI Auto-Renewal for Non-Recipients	CalHEERS	93	CalSAWS M&E	No	
22.06	CA-241251		Update C-IV School Lunch Interface to run for CalWIN Counties	Batch/Interfaces	182	CalSAWS M&E	Production Deployment	22.06.23
22.06	CA-243541		School Lunch Interface County Interface Exchange Testing Support SCR Wave 1	Batch Operations	117	CalSAWS M&E	No	22.06.23
22.07	CA-205757		MEDS: Add new MEDS alerts 1523, 9577	Batch/Interfaces	114	CalSAWS M&E	No	
22.07	CA-210573	CIV-105081	CW Family Reunification Time on Aid	Fiscal	221	CalSAWS M&E	No	
22.07	CA-232055		ACL 21-85 Overpayments incurred during the COVID-19 Pandemic Emergency	Fiscal	88	CalSAWS M&E	Start Build	
22.07	CA-232999		Add Threshold languages for Mixed Household RE Packets	Client Correspondence	1882	Premise	Start Build	
22.07	CA-240231		Update NOA Logic to Check for Postpartum Aid Code and Budget	Client Correspondence	432	CalSAWS M&E	No	22.07.xx
22.07	CA-242135		System Task Type and Task Category Modifications	Online	236	CalSAWS M&E	Start Build	
22.07	CA-242895		Case Copy Updates #2	Batch/Interfaces	1067	CalSAWS M&E	Start Build	
22.07	CA-244896		Online Help: Update OLH for CA-216757	Training	12	CalSAWS M&E	Start Build	
22.09	CA-49396		ACL 15-96 - Add and update ARC NOAs and Forms	Client Correspondence	594	CalSAWS M&E	No	
22.09	CA-205633		ACL 18-75 Phase IV-Long Term Funding for Emergency Caregivers with Placements Prior to RFA Approval	Eligibility	1001	LRS M&E	No	
22.09	CA-210617		Updates to Categorically Eligible Logic for CF Program	Eligibility	459	CalSAWS M&E	No	
22.09	CA-221893		Update CalWORKs in Public Assistance CalFresh Budget at Initial Approval	Eligibility	284	CalSAWS M&E	No	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
22.09	CA-231495		Imaging Indicators on Workload Inventory	Online	853	CalSAWS M&E	No	
22.09	CA-232507		Modify IVR promotion logic on Lobby Monitor	Online	52	CalSAWS M&E	No	
22.09	CA-234994		Hide the E-Application Document Search Page	Online	40	CalSAWS M&E	No	
22.09	CA-234997		Update the Monthly Productivity List page results to limit apparent duplicate results.	Online	169	CalSAWS M&E	No	
22.09	CA-236078		Remove Subscription Reporting from the CalSAWS System	Online	52	CalSAWS M&E	No	
22.09	CA-237256		Allow WTW program to be deregistered, even when there's pending payment request	Online	186	CalSAWS M&E	No	
22.09	CA-237629		Add CalWIN counties into Interface batch property - wave 1	Batch/Interfaces	366	CalSAWS M&E	No	22.10.XX
22.11	CA-243542		School Lunch Interface County Interface Exchange Testing Support SCR Wave 2	Batch Operations	117	CalSAWS M&E	No	22.12.30
23.01	CA-243543		School Lunch Interface CalWIN County Interface Exchange Testing Support SCR Wave 3	Batch Operations	117	CalSAWS M&E	No	23.03.03
23.03	CA-243544	CA-215584	School Lunch Interface CalWIN County Interface Exchange Testing Support SCR Wave 4	Batch Operations	117	CalSAWS M&E	No	23.05.05
23.06	CA-243545		School Lunch Interface CalWIN County Interface Exchange Testing Support SCR Wave 5	Batch Operations	117	CalSAWS M&E	No	23.07.07
23.07	CA-243546		School Lunch Interface CalWIN County Interface Exchange Testing Support SCR Wave 6	Batch Operations	117	CalSAWS M&E	No	23.09.08

2. Informational Only: CalSAWS Conversion SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
None								

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
None								

The next CCB Meeting is scheduled for 07/07/2022.

3. CalSAWS Development Schedule

Release #	Release Date (Mon)	CalSAWS (North & South) Production Deployment Date (Sun)	Notes	SCR Freeze (Fri)	Defect Freeze (Fri)	DBCR/CTC R Freeze (Wed)	Hard Defect Freeze (Fri)	Build Approved (Wed)
21.07	7/26/2021	7/25/2021	Last C-IV Baseline Release	5/28/2021	7/2/2021	7/7/2021	7/9/2021	7/21/2021
21.09			No Release - C-IV Converts to CalSAWS					
			C-IV to CalSAWS Cutover (End of September)	N/A	N/A		N/A	N/A
21.11	11/22/2021	11/21/2021		8/27/2021	10/22/2021	10/27/2021	10/29/2021	11/17/2021
22.01	1/24/2022	1/23/2022		11/24/2021	12/31/2021	1/5/2022	1/7/2022	1/19/2022
22.02	2/21/2022		CH Release	11/26/2021	1/21/2022			
22.03	3/21/2022	3/20/2022		1/28/2022	2/25/2022	3/3/2022	3/4/2022	3/16/2022
22.05	5/23/2022	5/22/2022	Due to Memorial Day 5/30	3/25/2022	4/29/2022	5/4/2022	5/6/2022	5/18/2022
22.06	6/20/2022		CH Release	4/8/2022	5/27/2022	6/1/2022	6/3/2022	6/15/2022
22.07	7/25/2022	7/24/2022		5/27/2022	7/1/2022	7/6/2022	7/8/2022	7/20/2022
22.09	9/26/2022	9/25/2022		7/29/2022	9/2/2022	9/7/2022	9/9/2022	9/21/2022
	10/31/2022		CalWIN to CalSAWS Wave 1 Cutover (End of October 2022)	N/A	N/A	N/A	N/A	N/A
22.11	11/21/2022	11/20/2022		9/30/2022	10/28/2022	11/2/2022	11/4/2022	11/16/2022
23.01	1/23/2023	1/22/2022		11/23/2022	12/30/2022	1/4/2023	1/6/2023	1/18/2023
23.02	TBD	TBD	CH Release	TBD	TBD	TBD	TBD	TBD
	2/27/2023		CalWIN to CalSAWS Wave 2 Cutover (End of February 2023)	N/A	N/A	N/A	N/A	N/A
23.03	3/20/2023	3/19/2022		1/27/2023	2/24/2023	3/1/2023	3/3/2023	3/15/2023
	5/1/2023		CalWIN to CalSAWS Wave 3 Cutover (End of April 2023)	N/A	N/A	N/A	N/A	N/A
23.05	5/22/2023	5/21/2023	Due to Memorial Day 5/29	3/24/2023	4/28/2023	5/3/2023	5/5/2023	5/17/2023
23.06	TBD	TBD	CH Release	TBD	TBD	TBD	TBD	TBD
	7/23/2023		CalWIN to CalSAWS Wave 4 Cutover (End of June 2023)	N/A	N/A	N/A	N/A	N/A

23.07	7/24/2023	7/23/2023		5/26/2023	6/30/2023	7/5/2023	7/7/2023	7/19/2023
	9/4/2023		CalWIN to CalSAWS Wave 5 Cutover (End of August 2023)	N/A	N/A	N/A	N/A	N/A
23.09	9/25/2023	9/24/2023		7/28/2023	9/1/2023	9/6/2023	9/8/2023	9/20/2023
	10/30/2023		CalWIN to CalSAWS Wave 6 Cutover (End of October 2023)	N/A	N/A	N/A	N/A	N/A
23.11	11/20/2023	11/19/2023		9/29/2023	10/27/2023	11/1/2023	11/3/2023	11/15/2023
24.01	1/22/2024	1/21/2024		11/22/2023	12/29/2023	1/3/2024	1/5/2024	1/17/2024

Freeze Dates	
SCR Freeze	Deadline for all SCR code to be delivered for baseline release
Defect Freeze	Deadline for all Defects to be delivered for baseline release
Hard Defect Freeze	Deadline for all Defects (tied to baseline release) to be delivered for baseline release
Build Approved	Greenlight for baseline release

Updates:

12/1/2021 – Updates to CalWIN deployment dates, added 2023 Releases, updates to 22.02/22.06 CH Release dates



[CA-209311] Add threshold languages MC 355 & Reminder forms

Team Responsible:	Client Correspondence	Assignee:	Sumaiya Parveez	SPG Status:	Approved
Fix Version/s:	[RWR]	Designer Contact:	Nagesha S	Change Type (SCR):	Enhancement
Minor Version:	22.05.x3	Expedite Changes:	Production Deployment	Estimate:	445
Reporter:	Victor Nunez	Regulation Reference:		Created:	07/05/2019 09:25 AM
Status:	In Assembly Test	Impact Analysis:	[Customer Impact, Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Nina Butler	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	Correspondence Phase I/II
Committee:	[Medi-Cal/CMSP]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Approved by Nina Butler				
Expedite Approval:	Michele Peterson				
Current Design:	MC 355 initial and reminder forms are available in English and Spanish				
Request:	Add Threshold languages to the CalSAWS for the MC 355 Initial and Reminder forms and system generated. Languages include: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog, and Vietnamese.				
Recommendation:	Add MC 355 initial and reminder forms in all Threshold languages: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog, and Vietnamese.				
Outreach Description:					
Migration Impact Description:					
Migration Impact Analysis:					
Alternative Procedure Description:					
Operational Impact:					
Estimate:	445				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	10	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	300	DBA :	0	Design :	45
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	90	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

[CA-216498] Add Threshold Languages to DFA 377.7F

Team Responsible:	Client Correspondence	Assignee:	Sreeshma Patteti	SPG Status:	Approved
Fix Version/s:	[RWR]	Designer Contact:	Thanushree Veereshappa	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	330
Reporter:	James Tran [X]	Regulation Reference:		Created:	05/19/2020 05:03 PM
Status:	In Development	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	Correspondence Phase II
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Approved by Caroline Bui on 6/2/2022				
Expedite Approval:	Approved by Karen Rapponotti on 06/07/22				
Current Design:	The system only has English & Spanish of the DFA 377.7F.				
Request:	Add CDSS Threshold Languages to the CalSAWS for the DFA 377.7F (06/18) form Template Repository and system generated. Languages include: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog and Vietnamese.				
Recommendation:	Add the DFA 377.7F form in available threshold languages. Languages: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog, and Vietnamese.				
Outreach Description:					
Migration Impact Description:					
Migration Impact Analysis:					
Alternative Procedure Description:					
Operational Impact:					
Estimate:	330				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	10	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	200	DBA :	0	Design :	60
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	60	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-228880] Add Common NOA Fragments for Spanish Generation in FC/KG Programs

Team Responsible:	Client Correspondence	Assignee:	Kamal ShakerJ	SPG Status:	Approved
Fix Version/s:	[RWR]	Designer Contact:	Nithya Chereddy	Change Type (SCR):	Enhancement
Minor Version:	22.05.x3	Expedite Changes:	Production Deployment	Estimate:	175
Reporter:	Tiffany Huckaby	Regulation Reference:		Created:	05/18/2021 04:23 PM
Status:	In Development	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Laura Ould	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	Correspondence Phase I/II
Committee:	[Correspondence, Foster Care/Kin GAP/AAP]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	L. Ould 6/14/2022				
Expedite Approval:	Approved by JoAnne Osborn on 03/03/2022				
Current Design:	Not all programs generate in all Threshold Languages (Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Spanish, Tagalog, Vietnamese). Generation of a Threshold Language is dependent on what languages the Template and other common NOA fragments are available in.				
Request:	Add the most common fragments for each program in order for new NOA fragments being added to the system to be able to be added in all Threshold Languages. This effort will be done per Program: - CA-214024: Medi-Cal - CA-228876: CalFresh - CA-228877: CalWORKs/CalLearn - CA-228878: RCA - CA-228881: General Relief The following will be added only in Spanish: - CA-228880: Foster Care/Kin-Gap - CA-228882: AAP/ARC				
Recommendation:	1.) Add Foster Care/Kin-Gap NOA fragments in Spanish. 2.) Add logic to automatically generate a English version of a NOA when there is any Fragment (NOA title fragment, Action Fragment, Message Fragment, Budget Fragment, etc.) generated on the NOA that does not have the applicable language available. Note: 1. There is no design document for this SCR. 2. The 'FC KG English and Spanish documents.zip' folder has the English and Spanish Supporting Documents.				
Outreach Description:					
Migration Impact Description:	no				
Migration Impact Analysis:					
Alternative Procedure Description:	N/A				

Operational Impact:**Estimate: 175**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	90	DBA :	0	Design :	65
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	20	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		



[CA-228882] Add Common NOA Fragments for Spanish Generation AAP/ARC

Team Responsible:	Client Correspondence	Assignee:	Thanushree Veereshappa	SPG Status:	Approved
Fix Version/s:	[RWR]	Designer Contact:	Nithya Chereddy	Change Type (SCR):	Enhancement
Minor Version:	22.05.x3	Expedite Changes:	Production Deployment	Estimate:	75
Reporter:	Tiffany Huckaby	Regulation Reference:		Created:	05/18/2021 04:54 PM
Status:	In Development	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Laura Ould	Training Impacted:	[N/A]	Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	Correspondence Phase I/II
Committee:	[Correspondence, Foster Care/Kin GAP/AAP]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	L. Ould 6/14/2022				
Expedite Approval:	Approved by JoAnne Osborn on 03/03/2022				
Current Design:	Not all programs generate in all Threshold Languages (Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Spanish, Tagalog, Vietnamese). Generation of a Threshold Language is dependent on what languages the Template and other common NOA fragments are available in.				
Request:	Add the most common fragments for each program in order for new NOA fragments being added to the system to be able to be added in all Threshold Languages. This effort will be done per Program: - CA-214024: Medi-Cal - CA-228876: CalFresh - CA-228877: CalWORKs/CalLearn - CA-228878: RCA - CA-228881: General Relief The following will be added in Spanish only: - CA-228880: Foster Care/Kin-Gap - CA-228882: AAP/ARC				
Recommendation:	1.) Add AAP/ARC NOA fragments in the Spanish. 2.) Add logic to automatically generate a English version of a NOA when there is any Fragment (NOA title fragment, Action Fragment, Message Fragment, Budget Fragment, etc.) generated on the NOA that does not have the applicable language available. Note: 1. There is no design document for this SCR. 2. The 'AAP ARC English and Spanish documents.zip' folder has the English and Spanish Supporting Documents.				
Outreach Description:					
Migration Impact Description:	no				
Migration Impact Analysis:					

Alternative Procedure Description:	N/A					
Operational Impact:						
Estimate:	75					
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0	
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0	
Client Correspondence :	60	DBA :	0	Design :	0	
Eligibility :	0	Fiscal :	0	Forms Test :	0	
Imaging :	0	IVR/CC :	0	Online :	0	
Performance :	0	Release Communication Support :	0	Reports :	0	
Reports Test :	0	Security :	0	Special Project :	0	
System Test Support :	15	Tech Arch :	0	Tech ForgeRock :	0	
Tech Ops :	0	Training :	0	Translation :	0	



[CA-237811] Add Threshold Languages to NA 1268

Team Responsible:	Client Correspondence	Assignee:	Anil Ankad	SPG Status:	Approved
Fix Version/s:	[RWR]	Designer Contact:	Preetam Basti	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	330
Reporter:	Connie Buzbee	Regulation Reference:		Created:	12/07/2021 11:15 AM
Status:	In Development	Impact Analysis:	[Customer Impact]	Outreach Required:	No
Policy/Design	Caroline Bui	Training Impacted:		Funding Source:	Premise
Consortium Contact:		Migration Impact:	No	Funding Source ID:	Correspondence Phase II
Project Phase (SCR):	Production	Approved by Committee:		Other Agency Cross Reference:	
Committee:	[Correspondence]	Consortium Review Approval Date:			
Consortium Review Approval:					
Non-Committee Review:	Approved by Caroline Bui on 6/2/2022.				
Expedite Approval:	By Karen Rapponotti on 06/07/22				
Current Design:	The system only has English & Spanish of the NA 1268.				
Request:	Add CDSS Threshold Languages to the CalSAWS for the NA 1268 (04/13) form Template Repository and system generated. Languages include: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog and Vietnamese.				
Recommendation:	Add the NA 1268 form in available threshold languages. Languages: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog and Vietnamese.				
Outreach Description:					
Migration Impact Description:					
Migration Impact Analysis:					
Alternative Procedure Description:	N/A				
Operational Impact Estimate:	330				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	10	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	200	DBA :	0	Design :	60
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	60	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

[CA-239009] Add Threshold Languages to CF 377.2C

Team Responsible:	Client Correspondence	Assignee:	Suraj Kumar	SPG Status:	Approved
Fix Version/s:	[RWR]	Designer Contact:	Vamsi Davuluri	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	320
Reporter:	Connie Buzbee	Regulation Reference:		Created:	01/04/2022 10:49 AM
Status:	In Development	Impact Analysis:	[Customer Impact, Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	Correspondence Phase II
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Approved by Caroline Bui on 6/2/2022				
Expedite Approval:	By Karen Rapponotti on 06/07/22				
Current Design:	The system only has English of the CF 377.2C.				
Request:	Add CDSS Threshold Languages to the CalSAWS for the CF 377.2C (12/20) form Template Repository and system generated. Languages include: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Spanish, Tagalog and Vietnamese.				
Recommendation:	Add the CF377.2C form in available threshold languages. Languages: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Spanish, Tagalog and Vietnamese.				
Outreach Description:					
Migration Impact Description:					
Migration Impact Analysis:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	320				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	200	DBA :	0	Design :	60
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	60	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

[CA-239011] Add Threshold Languages to CF 377.2D

Team Responsible:	Client Correspondence	Assignee:	Yamini Ponnambalam	SPG Status:	Approved
Fix Version/s:	[RWR]	Designer Contact:	Singaram Manickam	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	330
Reporter:	Connie Buzbee	Regulation Reference:		Created:	01/04/2022 10:51 AM
Status:	In Development	Impact Analysis:	[Customer Impact, Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	Correspondence Phase II
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Approved by Caroline Bui 6/1/2022				
Expedite Approval:	By Karen Rapponotti on 06/02/2022				
Current Design:	The system only has English, Spanish, Chinese and Russian of the CF 377.2D.				
Request:	Add CDSS Threshold Languages to the CalSAWS for the CF 377.2D (3/18) form Template Repository and system generated. Languages include: Arabic, Armenian, Cambodian, Farsi, Hmong, Korean, Lao, Tagalog and Vietnamese.				
	CDSS Translations Location: https://www.cdss.ca.gov/inforesources/translated-forms-and-publications				
Recommendation:	Add the CF 377.2D form in available threshold languages. Languages: Arabic, Armenian, Cambodian, Farsi, Hmong, Korean, Lao, Tagalog and Vietnamese.				
Outreach Description:					
Migration Impact Description:					
Migration Impact Analysis:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	330				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	10	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	200	DBA :	0	Design :	60
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	60	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

[CA-239012] Add Threshold Languages to CF 377.7B

Team Responsible:	Client Correspondence	Assignee:	Vivek Singh	SPG Status:	Approved
Fix Version/s:	[RWR]	Designer Contact:	Vishesh Jadon	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	320
Reporter:	Connie Buzbee	Regulation Reference:		Created:	01/04/2022 10:54 AM
Status:	In Development	Impact Analysis:	[Customer Impact, Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	Correspondence Phase II
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Approved by Caroline Bui on 6/2/2022.				
Expedite Approval:	By Karen Rapponotti on 06/07/22				
Current Design:	The system has English and Spanish for CF 377.7B.				
Request:	Add CDSS Threshold Languages to the CalSAWS for the CF 377.7B form Template Repository and system generated. Languages include: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog, and Vietnamese				
Recommendation:	Add the CF 377.7B (4/2018) form in available threshold languages. Languages: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog, and Vietnamese.				
Outreach Description:					
Migration Impact Description:					
Migration Impact Analysis:					
Alternative Procedure Description:					
Operational Impact:					
Estimate:	320				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	200	DBA :	0	Design :	60
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	60	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-239013] Update English and Add Threshold Languages to CF 377.7C

Team Responsible:	Client Correspondence	Assignee:	Preetam Basti	SPG Status:	Approved
Fix Version/s:	[RWR]	Designer Contact:	Gerris Edmond	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	330
Reporter:	Connie Buzbee	Regulation Reference:		Created:	01/04/2022 10:56 AM
Status:	In Development	Impact Analysis:	[Customer Impact, Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	Correspondence Phase II
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Approved by Caroline Bui on 6/1/2022.				
Expedite Approval:	By Karen Rapponotti on 06/07/22				
Current Design:	The system has English and Spanish of the form CF 377.7C(05/02).				
Request:	Update English and Spanish to match state version and add CDSS Threshold Languages to the CalSAWS for the CF 377.7C (2/2014) form Template Repository and system generated. Languages include: English, Spanish, Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog and Vietnamese.				
Recommendation:	Update the English and Spanish version of form CF 377.7C and add Other Language Translations to CalSAWS for CF 377.7C Languages: English, Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Spanish, Tagalog, and Vietnamese.				
Outreach Description:					
Migration Impact Description:					
Migration Impact Analysis:					
Alternative Procedure Description:					
Operational Impact:					
Estimate:	330				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	10	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	200	DBA :	0	Design :	60
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	60	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

[CA-239014] Add Threshold Languages to CF 377.7D3

Team Responsible:	Client Correspondence	Assignee:	Pooja Pandey	SPG Status:	Approved
Fix Version/s:	[RWR]	Designer Contact:	Abinash Kumar Jha	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	320
Reporter:	Connie Buzbee	Regulation Reference:		Created:	01/04/2022 10:58 AM
Status:	In Development	Impact Analysis:	[Customer Impact, Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	Correspondence Phase II
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Approved by Caroline Bui on 6/2/2022				
Expedite Approval:	By Karen Rapponotti on 06/07/22				
Current Design:	The system only has English & Spanish of the CF 377.7D3.				
Request:	Add the CDSS Threshold languages to CalSAWS for the CF 377.7D3 (10/2017) form. Languages include: Arabic, Cambodian, Chinese, Farsi, Tagalog/Filipino, Hmong, Korean, Lao, Russian, Vietnamese, Armenian				
Recommendation:	Add the CF 377.7D3 form in available threshold languages. Languages: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian and Tagalog, Vietnamese.				
Outreach Description:					
Migration Impact Description:					
Migration Impact Analysis:					
Alternative Procedure Description:					
Operational Impact:					
Estimate:	320				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	200	DBA :	0	Design :	60
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	60	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

[CA-239016] Add Threshold Languages to CF 377.7E1

Team Responsible:	Client Correspondence	Assignee:	Maria Kennady	SPG Status:	Approved
Fix Version/s:	[RWR]	Designer Contact:	Abhijit Tiwari	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	330
Reporter:	Connie Buzbee	Regulation Reference:		Created:	01/04/2022 10:59 AM
Status:	In Development	Impact Analysis:	[Customer Impact, Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	Correspondence Phase II
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	N/A - Approved by Connie Buzbee - 01/04/2022 Committee FYI Only				
Expedite Approval:	By Karen Rapponotti on 06/07/22				
Current Design:	The system only has English & Spanish of the CF 377.7E1.				
Request:	Add CDSS Threshold Languages to the CalSAWS for the CF 377.7E1 (1/14) form Template Repository and system generated. Languages include: Arabic, Armenian, Cambodian, Chinese, Farsi, Tagalog, Hmong Korean, Lao, Russian and Vietnamese.				
Recommendation:	Add the CF 377.7E1 form in available threshold languages. Languages: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog and Vietnamese.				
Outreach Description:					
Migration Impact Description:					
Migration Impact Analysis:					
Alternative Procedure Description:					
Operational Impact:					
Estimate:	330				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	10	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	200	DBA :	0	Design :	60
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	60	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-239020] Add Threshold Languages to CF 389

Team Responsible:	Client Correspondence	Assignee:	Priyanka Kumari	SPG Status:	Approved
Fix Version/s:	[RWR]	Designer Contact:	Thanushree Veereshappa	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	272
Reporter:	Connie Buzbee	Regulation Reference:		Created:	01/04/2022 11:09 AM
Status:	In Development	Impact Analysis:	[Customer Impact, Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	Correspondence Phase II
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Approved by Caroline Bui on 6/2/2022				
Expedite Approval:	By Karen Rapponotti on 06/07/22				
Current Design:	The system only has English & Spanish of the CF 389.				
Request:	Add CDSS Threshold Languages to the CalSAWS for the CF 389 (02/14) form Template Repository and system generated. Languages include: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog and Vietnamese.				
Recommendation:	Add the CF 389 form in available threshold languages. Languages: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog, and Vietnamese.				
Outreach Description:					
Migration Impact Description:					
Migration Impact Analysis:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	272				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	170	DBA :	0	Design :	51
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	51	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-239023] Add Threshold Languages to CW 2211

Team Responsible:	Client Correspondence	Assignee:	Shaik Shahul	SPG Status:	Approved
Fix Version/s:	[RWR]	Designer Contact:	Maria Kennady	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	320
Reporter:	Connie Buzbee	Regulation Reference:		Created:	01/04/2022 11:39 AM
Status:	In Development	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	Correspondence Phase II
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Approved-Maria Arceo - 6/01/2022- Committee FYI Only				
Expedite Approval:	By Karen Rapponotti on 06/02/2022				
Current Design:	Other Language translations are missing for the CW 2211 form in the Template Repository.				
Request:	Add Other Language translations to the CalSAWS from the CDSS website for the CW 2211 (11/2014) form and system generated NOA.				
	Languages include: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog, and Vietnamese.				
	CDSS Translations Location: https://www.cdss.ca.gov/inforesources/translated-forms-and-publications				
Recommendation:	Add CW 2211 in the following missing Threshold languages: Arabic, Farsi, Hmong and Lao				
Outreach Description:					
Migration Impact Description:					
Migration Impact Analysis:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	320				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	200	DBA :	0	Design :	60
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	60	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-239025] Add Threshold Languages to CW 2212

Team Responsible:	Client Correspondence	Assignee:	Vamsi Davuluri	SPG Status:	Approved
Fix Version/s:	[RWR]	Designer Contact:	Sreeshma Patteti	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	320
Reporter:	Connie Buzbee	Regulation Reference:		Created:	01/04/2022 11:40 AM
Status:	In Development	Impact Analysis:	[Customer Impact, Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	Correspondence Phase II
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Approved-Maria Arceo 6/01/2022- Committee FYI Only				
Expedite Approval:	By Karen Rapponotti on 06/02/2022				
Current Design:	The system only has English, Spanish, Armenian, Cambodian, Chinese, Korean, Russian, Tagalog and Vietnamese of the CW 2212.				
Request:	Add CDSS Threshold Languages to the CalSAWS for the CW 2212 (11/14) form Template Repository and system generated. Languages include: Arabic, Farsi, Hmong, Lao.				
Recommendation:	Add the CW 2212 (11/14) form in available threshold languages. Languages: Arabic, Farsi, Hmong, Lao.				
Outreach Description:					
Migration Impact Description:					
Migration Impact Analysis:					
Alternative Procedure Description:					
Operational Impact:					
Estimate:	320				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	200	DBA :	0	Design :	60
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	60	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

[CA-239038] Add Threshold Languages to DFA 377.7G

Team Responsible:	Client Correspondence	Assignee:	Harshitha Bhat	SPG Status:	Approved
Fix Version/s:	[RWR]	Designer Contact:	Singaram Manickam	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	330
Reporter:	Connie Buzbee	Regulation Reference:		Created:	01/04/2022 01:28 PM
Status:	In Development	Impact Analysis:	[Customer Impact, Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	Correspondence Phase II
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Approved by Caroline Bui on 6/2/2022				
Expedite Approval:	By Karen Rapponotti on 06/07/22				
Current Design:	The system only has English & Spanish of the DFA 377.7G.				
Request:	Add CDSS Threshold Languages to the CalSAWS for the DFA 377.7G (5/02) form Template Repository and system generated. Languages include: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog and Vietnamese.				
Recommendation:	Add the DFA 377.7G form in available threshold languages. Languages: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog and Vietnamese.				
Outreach Description:					
Migration Impact Description:					
Migration Impact Analysis:					
Alternative Procedure Description:					
Operational Impact:					
Estimate:	330				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	10	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	200	DBA :	0	Design :	60
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	60	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



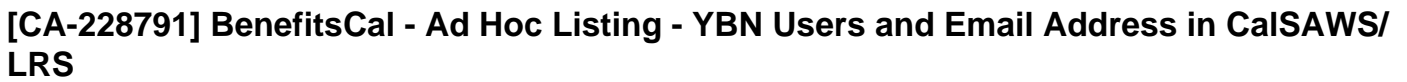
[CA-239058] Add Threshold Languages to TNB 5

Team Responsible:	Client Correspondence	Assignee:	Abhijit Tiwari	SPG Status:	Approved
Fix Version/s:	[RWR]	Designer Contact:	Pooja Pandey	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	170
Reporter:	Connie Buzbee	Regulation Reference:		Created:	01/04/2022 03:19 PM
Status:	In Development	Impact Analysis:	[Customer Impact, Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	Correspondence Phase II
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Approved by Caroline Bui 6/2/2022.				
Expedite Approval:	By Karen Rapponotti on 06/07/22				
Current Design:	The TNB 5 (8/18) was available in English, Spanish, Arabic, Armenian, Cambodian, Chinese, Farsi, Korean, Russian, Tagalog and Vietnamese. Other Language translations are missing for the TNB 5 form in the Template Repository.				
Request:	Add CDSS Threshold Languages to the CalSAWS for the TNB 5 (8/18) form Template Repository and system generated. Languages include: Hmong, Lao.				
Recommendation:	Add the TNB 5 in Lao and Hmong threshold languages. Languages include Hmong, Lao.				
Outreach Description:					
Migration Impact Description:					
Migration Impact Analysis:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	170				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	10	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	100	DBA :	0	Design :	30
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	30	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-239159] Add Threshold Languages to CF 29A

Team Responsible:	Client Correspondence	Assignee:	Dinesh Mariyappan	SPG Status:	Approved
Fix Version/s:	[RWR]	Designer Contact:	Anil Ankad	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	330
Reporter:	Connie Buzbee	Regulation Reference:		Created:	01/06/2022 10:21 AM
Status:	In Development	Impact Analysis:	[Customer Impact, Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	Correspondence Phase II
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Approved by Caroline Bui 6/1/2022				
Expedite Approval:	By Karen Rapponotti on 06/02/2022				
Current Design:	The system only has English & Spanish of the CF 29A.				
Request:	Add CDSS Threshold Languages to the CalSAWS for the CF 29A (2/14) form Template Repository and system generated. Languages include: Arabic, Vietnamese, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian and Tagalog.				
Recommendation:	Add the CF 29A form in available threshold languages. Languages: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog and Vietnamese.				
Outreach Description:					
Migration Impact Description:					
Migration Impact Analysis:					
Alternative Procedure Description:					
Operational Impact:					
Estimate:	330				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	10	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	200	DBA :	0	Design :	60
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	60	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



Team Responsible:	Batch/Interfaces	Assignee:	Jason Horton	SPG Status:	Approved
Fix Version/s:	[21.07]	Designer Contact:	Jason Horton	Change Type (SCR):	Enhancement
Minor Version:	21.08.26	Expedite Changes:	Production Deployment	Estimate:	5
Reporter:	Anna Chia	Regulation Reference:		Created:	05/17/2021 10:29 AM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Anna Chia	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Self Service Portal]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Non Committee Approval for technical necessity by Dymas Pena 5/31/2022				
Expedite Approval:	Approved 8/19/2021 - Laura Chavez				
Current Design:	N/A				
Request:	Request a listing to be produced so it can be used by the BenefitsCal Team to send pre-BenefitsCal communication to existing YBN Accounts who has an email address (either in YBN or CalSAWS/LRS). The listing should be produced: - Before or on 8/20/2021 - Before or on 10/18/2021				
Recommendation:	Produce a listing that include the below data elements so the BenefitsCal Team can send communication to existing YBN account users about Data elements should include: - Distribution method (default EMAIL) - CalSAWS/LRS Verified Primary Applicant Email address				
Outreach Description:					
Migration Impact Description:	N/A				
Migration Impact Analysis:					
Alternative Procedure Description:	N/A.				
Operational Impact: Estimate:	5				
Automated Test :	0	Batch/Interfaces :	5	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-233875] Allow AD Users to Login to BCal

- Resolved: 10/25/2021 10:30 AM

Team Responsible:	Tech Forge Rock	Assignee:	Nicholas R. Williams	SPG Status:	N/A
Fix Version/s:	[21.07]	Designer Contact:	Yul McGrath	Change Type (SCR):	Enhancement
Minor Version:	21.10.29	Expedite Changes:	No	Estimate:	
Reporter:	Ishaq Mariajoseph	Regulation Reference:		Created:	09/27/2021 09:01 AM
Status:	In Production	Impact Analysis:	[Other]	Outreach Required:	Yes
Policy/Design	Anna Chia	Training Impacted:	[N/A]	Funding Source:	Other
Consortium Contact:		Migration Impact:		Funding Source ID:	
Project Phase (SCR):	Design	Approved by		Other Agency Cross	
Committee:	[Tech]	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			
Non-Committee	Approved by Anna Chia on 09/27/2021				
Review:					
Expedite Approval:					
Current Design:	Only ForgeRock managed users can authenticate into benefitscal.com unless AD users go through password reset flow.				
Request:	Allow users to use their AD credentials to authenticate to benefitscal.com				
Recommendation:	Enable AD authentication to benefitscal.com in the authentication tree.				
Outreach					
Description:	Will need to inform Arvin Liang, Quinn Giang, Sam Svay, Pete Quijada, and Tracey Taing of the updated approach since they are using the workaround.				
Migration Impact					
Description:					
Migration Impact					
Analysis:					
Alternative	N/A				
Procedure					
Description:					
Operational Impact:					
Estimate:	0				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :	0	Special Project :	0
System Test Support :	0	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		



[CA-226400] Phase 2 Non Financial , Income Additional Changes - Correspondence from EDBC

- Resolved: 11/15/2021 10:58 AM

Team Responsible:	Eligibility	Assignee:	Jennifer Chen [X]	SPG Status:	N/A
Fix Version/s:	[21.11]	Designer Contact:	Jennifer Chen [X]	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	2724
Reporter:	Girish Chakkingal	Regulation Reference:		Created:	03/15/2021 10:35 AM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Adelaide Mendoza	Training Impacted:		Funding Source:	Other
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:	[GA/GR]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	This SCR is created for funding purpose. There is no design and hence Committee Approval is not required for this SCR				
Expedite Approval:					
Current Design:	N/A				
Request:	N/A				
Recommendation:	This SCR was created to track the time spent on the additional scope for GA GR Correspondence Triggers missed in the initial Functional Design. The changes associated to this additional scope is addressed in SCRs CA-215916, CA-215672 and CA-224578				
Outreach Description:	N/A				
Migration Impact Description:					
Migration Impact Analysis:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	2724				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	402	DBA :	0	Design :	287
Eligibility :	1195	Fiscal :	0	Forms Test :	352
Imaging :	0	IVR/CC :	0	Online :	221
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-229071] Phase 2 Non Financial , Income EDBC Additional Changes - EDBC Display Reason

- Resolved: 11/15/2021 11:01 AM

Team Responsible:	Eligibility	Assignee:	Jennifer Chen [X]	SPG Status:	N/A
Fix Version/s:	[21.11]	Designer Contact:	Jennifer Chen [X]	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	1250
Reporter:	Girish Chakkingal	Regulation Reference:		Created:	05/24/2021 02:25 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Adelaide Mendoza	Training Impacted:		Funding Source:	Other
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:	[GA/GR]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: This SCR is created for funding purpose. There is no design and hence Committee Approval is not required for this SCR.

Expedite Approval:
Current Design:

N/A

Request: N/A

Recommendation:

This SCR was created as a not cost SCR with a funding source of other to track the time spent on the additional scope for GA GR Correspondence Triggers missed in the initial Functional Design sessions. The changes associated to this additional scope is addressed in SCRs CA-215916, CA-215672 and CA-224578

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: **1250**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	216
Eligibility :	736	Fiscal :	0	Forms Test :	185
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-226621] Phase 3 Resource and Reporting Rules Additional Changes - Correspondence from EDBC

- Resolved: 01/12/2022 05:04 PM

Team Responsible:	Eligibility	Assignee:	Jennifer Chen [X]	SPG Status:	N/A
Fix Version/s:	[22.01]	Designer Contact:	Jennifer Chen [X]	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	2724
Reporter:	Girish Chakkingal	Regulation Reference:		Created:	03/22/2021 11:39 AM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Adelaide Mendoza	Training Impacted:		Funding Source:	Other
Consortium Contact:		Migration Impact:		Funding Source ID:	
Project Phase (SCR):	Migration	Approved by		Other Agency Cross	
Committee:	[GA/GR]	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			
Non-Committee					
Review:					
Expedite Approval:					
Current Design:	N/A				
Request:	N/A				
Recommendation:	This SCR was created to track the time spent on the additional scope for GA GR Correspondence Triggers missed in the initial Functional Design. The changes associated to this additional scope is addressed in SCRs CA-215916, CA-215672 and CA-224578				
Outreach	N/A				
Description:					
Migration Impact					
Description:					
Migration Impact					
Analysis:					
Alternative	N/A				
Procedure					
Description:					
Operational Impact:					
Estimate:	2724				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	402	DBA :	0	Design :	287
Eligibility :	1195	Fiscal :	0	Forms Test :	352
Imaging :	0	IVR/CC :	0	Online :	221
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	0	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		



[CA-229075] Phase 3 Resource and Reporting Rules Additional Changes - EDBC Display Reason

- Resolved: 01/12/2022 04:38 PM

Team Responsible:	Consortium	Assignee:	Jennifer Chen [X]	SPG Status:	N/A
Fix Version/s:	[22.01]	Designer Contact:	Jennifer Chen [X]	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	1250
Reporter:	Girish Chakkingal	Regulation Reference:		Created:	05/24/2021 02:42 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Adelaide Mendoza	Training Impacted:		Funding Source:	Other
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	CalSAWS No Cost
Committee:	[GA/GR]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:					
Expedite Approval:					
Current Design:	N/A				
Request:	N/A				
Recommendation:	This SCR was created as a not cost SCR with a funding source of other to track the time spent on the additional scope for GA GR Correspondence Triggers missed in the initial Functional Design. The changes associated to this additional scope is addressed in SCRs CA-215917, CA-229096, CA-233488 and CA-233489				
Outreach Description:	N/A				
Migration Impact Description:					
Migration Impact Analysis:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	1250				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	216
Eligibility :	735	Fiscal :	0	Forms Test :	185
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-227328] Sanction changes for CalWIN GA GR solution at program level

- Resolved: 03/11/2022 05:09 PM

Team Responsible:	Eligibility	Assignee:	Shreesha Venugopal Math	SPG Status:	Approved
Fix Version/s:	[22.03]	Designer Contact:	Shreesha Venugopal Math	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	304
Reporter:	Girish Chakkingal	Regulation Reference:		Created:	04/08/2021 06:11 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Adelaide Mendoza	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:	[GA/GR]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:					
Expedite Approval:					
Current Design:					
There is no sanction logic for CalWIN GR solution					
Request:					
Design sanction at program level so that it not shared when they move to a different county due to Data sharing requirement for GA GR sanctions					
Recommendation:					
Design sanction at program level so that it not shared when they move to a different county due to Data sharing requirement for GA GR sanctions .					
Note : This change will handled with SCR 226620. This SCR is created only for online design and development funding/time tracking purpose to implement sanction page changes at program that was pulled out in 21.07 during development phase since it was at person level and data was shared by all counties.					
Outreach Description:	N/A				
Migration Impact Description:					
Migration Impact Analysis:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	304				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	122
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	154
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-229076] Mandatory Requirements Rule Additional Changes - EDBC Display Reasons (Group 1)

- Resolved: 03/11/2022 05:10 PM

Team Responsible:	Consortium	Assignee:	Srinivas Sajja [X]	SPG Status:	N/A
Fix Version/s:	[22.03]	Designer Contact:	Peterson Etienne [X]	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	1250
Reporter:	Girish Chakkingal	Regulation Reference:		Created:	05/24/2021 02:58 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Adelaide Mendoza	Training Impacted:		Funding Source:	Other
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	CalSAWS No Cost
Committee:	[GA/GR]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:					
Expedite Approval:					
Current Design:	N/A				
Request:	N/A				
Recommendation:	This SCR was created to track the time spent on the additional scope for GA GR Correspondence Triggers missed in the initial Functional Design. The changes associated to this additional scope is addressed in SCR CA-215921.				
Outreach Description:	N/A				
Migration Impact Description:					
Migration Impact Analysis:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	1250				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	216
Eligibility :	735	Fiscal :	0	Forms Test :	185
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-235918] DDID 2313 FDS: GA GR Fiscal Changes Phase 3 (Vendor pay codes)

- Resolved: 04/11/2022 10:33 AM

Team Responsible:	Fiscal	Assignee:	Sidhant Garg	SPG Status:	N/A
Fix Version/s:	[22.03]	Designer Contact:	Deron Schab [X]	Change Type (SCR):	Enhancement
Minor Version:	22.04.14	Expedite Changes:	Production Deployment	Estimate:	240
Reporter:	Deron Schab [X]	Regulation Reference:		Created:	10/29/2021 12:05 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Adelaide Mendoza	Training Impacted:		Funding Source:	CalSAWS DD&I
Consortium Contact:		Migration Impact:		Funding Source ID:	
Project Phase (SCR):	Migration	Approved by		Other Agency Cross	
Committee:	[GA/GR]	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			

Non-Committee

Review:	
Expedite Approval:	Approved by Karen Rapponotti on 02/22/2022
Current Design:	Vendor pay codes and fund codes for GA GR is not in CalSAWS
Request:	Add Vendor pay codes and fund codes for GA GR
Recommendation:	The Vendor pay codes and fund codes for GA GR was addressed with parent SCR CA-235918 that addressed this for all programs including GA/GR . This scr was used only to track time spent for GA/GR Vendor pay codes and fund codes addressed in SCR CA-235918

Outreach N/A

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate: **240**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	48
Eligibility :	0	Fiscal :	137	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	35	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		



[CA-238938] Sanction Admin Page changes

- Resolved: 03/08/2022 03:40 PM

Team Responsible:	Eligibility	Assignee:	Shreesha Venugopal Math	SPG Status:	Select a value
Fix Version/s:	[22.03]	Designer Contact:	Ramakrishna Kuchibhotla	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	1500
Reporter:	Girish Chakkingal	Regulation Reference:		Created:	01/03/2022 10:46 AM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Adelaide Mendoza	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:	[GA/GR]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval:

Current Design: There is no Sanction Admin page

Request: Design and develop a new Sanction Admin page

Recommendation: Design and develop a new Sanction Admin page. The Sanction Admin page was addressed with parent SCR CA-215921 . This SCR was used only to track time spent for Design and development of a new Sanction Admin page addressed in SCR CA-215921.

Outreach Description: N/A

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **1500**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	195
Eligibility :	359	Fiscal :	0	Forms Test :	114
Imaging :	0	IVR/CC :	0	Online :	575
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	120	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-240098] Add GA/GR migration Data model changes for 22.05 into 22.03 release branch

- Resolved: 03/05/2022 10:02 AM

Team Responsible:	Eligibility	Assignee:	Richard J. Weeks	SPG Status:	Select a value
Fix Version/s:	[22.03]	Designer Contact:	Girish Chakkingal	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	
Reporter:	Girish Chakkingal	Regulation Reference:		Created:	01/27/2022 02:31 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Adelaide Mendoza	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[GA/GR]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval:

Current Design: N/A

Request: This SCR is to check in the GA/GR migration Data model changes for 22.05 into 22.03 release branch so that conversion can create/update GA/GR data mappings since 22.03 release is the deadline for conversion mappings. There is no design associated to this. The hours was used from regular GA/GR migration SCRs that went in 22.03

Recommendation: N/A

Outreach Description: N/A

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: N/a

Operational Impact:

Estimate: 0

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-242472] Implement SMS for MFA

- Resolved: 05/23/2022 05:14 PM

Team Responsible:	Tech Forge Rock	Assignee:	Michael Shaw	SPG Status:	N/A
Fix Version/s:	[22.03]	Designer Contact:	Yul McGrath	Change Type (SCR):	Enhancement
Minor Version:	22.05.20	Expedite Changes:	Production Deployment	Estimate:	160
Reporter:	Nicole Ludena	Regulation Reference:		Created:	03/14/2022 02:08 PM
Status:	In Production	Impact Analysis:	[Business Process]	Outreach Required:	Yes
Policy/Design	Haikaz (Mike)	Training Impacted:		Funding Source:	CalSAWS M&E
Consortium Contact:	Tombakian	Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Design	Approved by		Other Agency Cross	
Committee:	[Tech]	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			
Non-Committee Review:	Approved by Haikaz Tombakian on 5/5/2022				
Expedite Approval:	Expedited Production Deployment Helpdesk - Haikaz Tombakian on 5/5/2022				
Current Design:	The email-based MFA feature is used for enterprise users upon login to increase the security around authentication. This user flow only applies to the predetermined users and is released in a phased approach. This adds the benefit of enforcing a security best practice of authentication as well as aligning with NIST standards.				
Request:	SMS notifications to be sent for MFA instead of emails				
Recommendation:	Allow county users to register for MFA via SMS by providing a valid phone number.				
	Allow Delegated Admins to update a users MFA preference to "email" or "sms" and update a user's phone number				
	Require a phone number for any user who has their MFA preference switched to "sms" by a Delegated Admin				
Outreach Description:	Will need to notify via CIT new policy in regards to MFA and requirements for MFA.				
Migration Impact Description:					
Migration Impact Analysis:	No Impact				
Alternative Procedure Description:	Users can also choose to keep MFA via email without providing a phone number. County Users can also switch their MFA preference to "email" or "sms" through a self service flow				
Operational Impact:					
Estimate:	160				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	0	Security :	0	Tech ForgeRock :	160
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		



[CA-242643] LA County DA Staff need to authenticate using LA AD Credentials

- Resolved: 05/05/2022 03:10 PM

Team Responsible:	Tech Forge Rock	Assignee:	Dean Barrois	SPG Status:	N/A
Fix Version/s:	[22.03]	Designer Contact:	Amir Mohammad	Change Type (SCR):	Enhancement
Minor Version:	22.04.22	Expedite Changes:	Production Deployment	Estimate:	10
Reporter:	Yogesh Patel	Regulation Reference:		Created:	03/17/2022 08:50 AM
Status:	In Production	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design	Haikaz (Mike)	Training Impacted:		Funding Source:	CalSAWS M&O
Consortium Contact:	Tombakian				
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	
Committee:	[Other]	Approved by		Other Agency Cross	
		Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			
Non-Committee	Approved by Haikaz Tombakian on 5/5/2022				
Review:					
Expedite Approval:	Approved by Haikaz Tombakian on 5/5/2022				
Current Design:	The LA County email domain need to authenticate using LA County AD.				
Request:	LA County DA Staff need to authenticate using LA AD Credentials				
Recommendation:	The LA County email domain need to authenticate using LA County AD but since LA County DA Staff are on different tenant, we need to exclude them from LA County AD Authentication and they need to authenticate using the ForgeRock only.				
Outreach					
Description:					
Migration Impact					
Description:					
Migration Impact					
Analysis:					
Alternative	N/A				
Procedure					
Description:					
Operational Impact:					
Estimate:	10				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
		Support :			
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	10
Tech Ops :	0	Training :	0	Translation :	0



[CA-242646] Update ForgeRock message to customers who create an account to include new languages

- Resolved: 04/21/2022 03:47 PM

Team Responsible:	Tech Forge Rock	Assignee:	Emily Tang	SPG Status:	N/A
Fix Version/s:	[22.03]	Designer Contact:	Emily Tang	Change Type (SCR):	Enhancement
Minor Version:	22.04.22	Expedite Changes:	Production Deployment	Estimate:	8
Reporter:	Joel M. Acevedo	Regulation Reference:		Created:	03/17/2022 11:15 AM
Status:	In Production	Impact Analysis:	[BenefitsCal]	Outreach Required:	No
Policy/Design Consortium Contact:	Joel M. Acevedo	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	
Committee:	[Tech]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	SCR Approved by Joel Acevedo 03/17/2022				
Expedite Approval:	Expedite Production Deployment approved by Karen Rapponotti 3/21/22				
Current Design:	ForgeRock sends messages to customers who have either created or currently have an account created for BenefitsCal. These messages are translated into 11 languages plus English.				
Request:	BenefitsCal will be adding 5 additional languages in BenefitsCal Release 3.0. Translated messages to customers will need to be sent when the customer language matches the newly added languages.				
Recommendation:	Load the new messages to customer in ForgeRock so the messages will be sent to the customer in the appropriate language.				
Outreach Description:					
Migration Impact Description:					
Analysis:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	8				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	8
Tech Ops :	0	Training :	0	Translation :	0



[CA-243178] Provide list of CBO Users in ForgeRock

- Resolved: 04/15/2022 02:44 PM

Team Responsible:	Tech Forge Rock	Assignee:	Amir Mohammad	SPG Status:	N/A
Fix Version/s:	[22.03]	Designer Contact:	Amir Mohammad	Change Type (SCR):	Enhancement
Minor Version:	22.04.22	Expedite Changes:	Production Deployment	Estimate:	4
Reporter:	Yogesh Patel	Regulation Reference:		Created:	03/30/2022 06:22 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Amir Mohammad	Training Impacted:		Funding Source:	CalSAWS DD&I
Consortium Contact:		Migration Impact:		Funding Source ID:	
Project Phase (SCR):	Production	Approved by		Other Agency Cross	
Committee:	[Other]	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			
Non-Committee Review:	Approved by Yogesh Patel on 3/30/2022				
Expedite Approval:	Approved by Yogesh Patel on 3/30/2022				
Current Design:	Currently, we are not a way for us to fetch the list of CBO information in ForgeRock and we need the ForgeRock team to provide a list by running a script and fetching the information.				
Request:	The SB county has requested to get list all CBO that exists in ForgeRock and share it. The list needs to include:				
	CBO Organization				
	CBO Individual Name (First/Las)				
	Are they an assistor ?				
	Are they a manager ?				
	Date CBO account created ?				
	Active or Inactive				
Recommendation:	The ForgeRock team will need to share the query they use to pull this information so the same will be sharing with BCAL team and they can run the list on their own as needed.				
Outreach Description:					
Migration Impact Description:					
Migration Impact Analysis:					
Alternative Procedure	NA				
Description:					
Operational Impact:					
Estimate:	4				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	0	Security :	0	Tech ForgeRock :	4
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		

[CA-244205] LA County Purchase - Create New RPA Process

- Resolved: 06/13/2022 02:48 PM

Team Responsible:	Online	Assignee:	Naga Chinduluru	SPG Status:	N/A
Fix Version/s:	[22.03]	Designer Contact:	Korey Edwards	Change Type (SCR):	Enhancement
Minor Version:	22.04.27	Expedite Changes:	Production Deployment	Estimate:	
Reporter:	Jason Osterwald	Regulation Reference:		Created:	04/20/2022 03:44 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Michele Peterson	Training Impacted:	[N/A]	Funding Source:	County Purchase
Consortium Contact:		Migration Impact:	No	Funding Source ID:	LA-01-2021
Project Phase (SCR):	Production	Approved by Committee:		Other Agency Cross Reference:	
Committee:	[Other]	Consortium Review Approval Date:			
Consortium Review Approval:					
Non-Committee Review:	Michele Peterson - 6/7/22				
Expedite Approval:	Karen J. Rapponotti - 6/9/2022				
Current Design:	The RPA bot automates Electronic Benefits Transfer (EBT) card replacement requests.				
Request:	Configure enhancements to the RPA bot.				
Recommendation:	Update the RPA bot with the following enhancements: Extend the deration between EBT card replacement requests. Migrate from Internet Explorer to Microsoft Edge. Change the standard journal entry. This will be LA County only functionality.				
Outreach Description:					
Migration Impact Description:					
Migration Impact Analysis:					
Alternative Procedure Description:	Follow the current county process.				
Operational Impact:					
Estimate:	0				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-244968] Update ForgeRock message to customers who create an account to include 3 new languages

- Resolved: 05/11/2022 03:48 PM

Team Responsible:	Tech Forge Rock	Assignee:	Nora Byrd	SPG Status:	N/A
Fix Version/s:	[22.03]	Designer Contact:	Emily Tang	Change Type (SCR):	Enhancement
Minor Version:	22.05.20	Expedite Changes:	Production Deployment	Estimate:	8
Reporter:	Joel M. Acevedo	Regulation Reference:		Created:	04/28/2022 03:14 PM
Status:	In Production	Impact Analysis:	[BenefitsCal]	Outreach Required:	No
Policy/Design Consortium Contact:	Joel M. Acevedo	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	
Committee:	[Self Service Portal]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Approved by Joel Acevedo on 04/28/2022				
Expedite Approval:	Approved by Joel Acevedo on 04/28/2022				
Current Design:	ForgeRock sends messages to customers who have either created or currently have an account created for BenefitsCal. These messages are translated into 16 languages plus English.				
Request:	BenefitsCal will be adding 3 additional languages in BenefitsCal Release 3.1. Translated messages to customers will need to be sent when the customer language matches the newly added languages, Ukrainian, Thai, Mien.				
Recommendation:	Load the new messages to customer in ForgeRock so the messages will be sent to the customer in the appropriate language.				
Outreach Description:					
Migration Impact Description:					
Analysis:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	8				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	8
Tech Ops :	0	Training :	0	Translation :	0



[CA-244976] Update the ForgeRock CBO Activation message to remove help@benefitscal.org email address

- Resolved: 05/11/2022 03:48 PM

Team Responsible:	Tech Forge Rock	Assignee:	Nora Byrd	SPG Status:	N/A
Fix Version/s:	[22.03]	Designer Contact:	Nora Byrd	Change Type (SCR):	Enhancement
Minor Version:	22.05.20	Expedite Changes:	Production Deployment	Estimate:	1
Reporter:	Joel M. Acevedo	Regulation Reference:		Created:	04/28/2022 04:07 PM
Status:	In Production	Impact Analysis:	[BenefitsCal]	Outreach Required:	No
Policy/Design Consortium Contact:	Joel M. Acevedo	Training Impacted:		Funding Source:	CalSAWS M&O
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	
Committee:	[Self Service Portal]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Approved Joel Acevedo on 04/28/2022				
Expedite Approval:	Approved June Hutchison on 05/02/22				
Current Design:	The CBO Activation email template used for the original go live of BenefitsCal included an email address help@benefitscal.org that was only active in 2021. This address was specific to the 39 migration counties and is not longer active.				
Request:	Make changes to the CBO Activation Template to remove help@benefitscal.org email address and replace with "contact your local office"				
Recommendation:	Update the BenefitsCal CBO Activation Email template to have "contact your local office" which will have the local office contact information included.				
Outreach Description:					
Migration Impact Description:					
Analysis:					
Alternative Procedure Description:					
Operational Impact:					
Estimate:	1				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	1
Tech Ops :	0	Training :	0	Translation :	0



[CA-215683] DDID 2381 FDS: GA GR - GA/GR Multi-Apps in a single month

- Resolved: 05/16/2022 10:20 AM

Team Responsible:	Eligibility	Assignee:	Girish Chakkingal	SPG Status:	N/A
Fix Version/s:	[22.05]	Designer Contact:	Thomas Lazio	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	510
Reporter:	Lynnel Silva	Regulation Reference:		Created:	04/17/2020 11:23 AM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Adelaide Mendoza	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Consortium Contact:		Migration Impact:		Funding Source ID:	
Project Phase (SCR):	Migration	Approved by		Other Agency Cross	
Committee:	[GA/GR]	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			
Non-Committee					
Review:					
Expedite Approval:					
Current Design:					
Current Design:	N/A				
Request:	N/A				
Recommendation:	The GA GR Multi Apps was addressed with SCR CA-229078 . This scr was used only to track time spent for GA GR Multi Apps addressed in SCR CA-229078.				
Outreach	N/A				
Description:					
Migration Impact					
Description:					
Migration Impact					
Analysis:					
Alternative	N/A				
Procedure					
Description:					
Operational Impact:					
Estimate:	510				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	67
Eligibility :	317	Fiscal :	0	Forms Test :	79
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	0	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Tech ForgeRock :	0
		Training :	0	Translation :	0



[CA-229080] Mandatory Requirements Rule Additional Changes - EDBC Display Reason (Group 2)

- Resolved: 05/16/2022 10:21 AM

Team Responsible:	Consortium	Assignee:	Girish Chakkingal	SPG Status:	N/A
Fix Version/s:	[22.05]	Designer Contact:	Girish Chakkingal	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	1250
Reporter:	Girish Chakkingal	Regulation Reference:		Created:	05/24/2021 03:07 PM
Status:	In Production	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design Consortium Contact:	Adelaide Mendoza	Training Impacted:	[N/A]	Funding Source:	Other
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	CalSAWS No Cost
Committee:	[GA/GR]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:					
Expedite Approval:					
Current Design:	N/A				
Request:	N/A				
Recommendation:	This SCR was created as a not cost SCR with a funding source of other to track the time spent on the additional scope for GA GR Correspondence Triggers missed in the initial Functional Design. The changes associated to this additional scope is addressed in SCR CA-215916, CA-215672 and CA-224578				
Outreach Description:	N/A				
Migration Impact Description:					
Migration Impact Analysis:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	1250				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	216
Eligibility :	735	Fiscal :	0	Forms Test :	185
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-238943] Employment Services Phase 3 Online and EDBC changes

- Resolved: 05/16/2022 10:21 AM

Team Responsible:	Eligibility	Assignee:	Girish Chakkingal	SPG Status:	Select a value
Fix Version/s:	[22.05]	Designer Contact:	Ramakrishna Kuchibhotla	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	1357
Reporter:	Girish Chakkingal	Regulation Reference:		Created:	01/03/2022 11:38 AM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Adelaide Mendoza	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Consortium Contact:		Migration Impact:		Funding Source ID:	
Project Phase (SCR):	Migration	Approved by		Other Agency Cross	
Committee:	[GA/GR]	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			
Non-Committee					
Review:					
Expedite Approval:					
Current Design:	N/A				
Request:	N/A				
Recommendation:	The Employment Services Phase 3 Online and EDBC changes was addressed with SCR CA-226620 . This scr was used only to track time spent for Employment Services Phase 3 Online and EDBC change addressed in CA-226620.				
Outreach	N/A				
Description:					
Migration Impact					
Description:					
Migration Impact					
Analysis:					
Alternative	N/A				
Procedure					
Description:					
Operational Impact:					
Estimate:	1357				
Automated Test :	0	Batch/Interfaces :	456	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	170
Eligibility :	150	Fiscal :	29	Forms Test :	213
Imaging :	0	IVR/CC :	0	Online :	215
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	0	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		



[CA-238944] New GA/GR Non compliance Data Collection & Admin page, Appointments Admin page

- Resolved: 05/16/2022 10:21 AM

Team Responsible:	Eligibility	Assignee:	Girish Chakkingal	SPG Status:	Select a value
Fix Version/s:	[22.05]	Designer Contact:	Shreesha Venugopal Math	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	2762
Reporter:	Girish Chakkingal	Regulation Reference:		Created:	01/03/2022 11:44 AM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Adelaide Mendoza	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:	[GA/GR]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:					
Expedite Approval:					
Current Design: N/A					
Request: N/A					
Recommendation: The New GA/GR Non compliance Data Collection & Admin page, Appointments Admin page was addressed with SCR CA-229078 . This scr was used only to track time spent for New GA/GR Non compliance Data Collection & Admin page, Appointments Admin page in SCR CA-229078.					
Outreach Description:					
Migration Impact Description:					
Analysis:					
Alternative Procedure Description:					
Operational Impact:					
Estimate: 2762					
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	206	DBA :	0	Design :	360
Eligibility :	617	Fiscal :	0	Forms Test :	432
Imaging :	0	IVR/CC :	0	Online :	896
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

[CA-242855] Changes to scheduling 2nd cut of Reports

- Resolved: 06/02/2022 03:57 PM

Team Responsible:	Reports	Assignee:	Souvik Mandal	SPG Status:	Approved
Fix Version/s:	[22.05]	Designer Contact:	Esequiel Herrera-Ortiz	Change Type (SCR):	Operational Enhancement
Minor Version:	22.06.02	Expedite Changes:	Start Build	Estimate:	196
Reporter:	Claudia Pinto	Regulation Reference:		Created:	03/23/2022 01:25 PM
Status:	In Production	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design	Claudia Pinto	Training Impacted:	[Online Help]	Funding Source:	CalSAWS M&E
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Production	Approved by Committee:		Other Agency Cross Reference:	
Committee:	[State/Fiscal Reports]	Consortium Review Approval Date:			
Consortium Review Approval:					

Non-Committee Review:

Expedite Approval: Expedited build start approval provided by Karen J. Rapponotti on 5/24/2022

Current Design: Currently there are two separate schedules for generating second cut state reports. The LA County reports are available on the 2nd business day of every month while all other counties are available on the 7th business day.

Request: Make a single schedule for all counties to have the second cut state reports be available on the 7th business day of every month after the completion of the SAR 7 Discontinuance batch job.

Recommendation: Update the scheduling of the LA county second cut state reports to be available on the 7th business day of every month:

- CA 237 CW
- CA 237 CW Line 8 Backup Report
- CA 253
- CA 255
- CF 296
- CF 296 Line 6 Backup Report
- WINS 2
- CF 18

Outreach

Description:

Migration Impact N/A

Description:

Migration Impact

Analysis:

Alternative None

Procedure

Description:

Operational Impact:

Estimate: 196

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	139
Reports Test :	57	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0



[CA-242913] ACL 22-39 Cost of Living Adjustment (COLA) Increase to the Minimum Basic Standards of Adequate Care (MBSAC) and Income In Kind (IIK) for 2022-2023

- Resolved: 06/14/2022 04:53 PM

Team Responsible:	Eligibility	Assignee:	Manjoban Hundal	SPG Status:	Approved
Fix Version/s:	[22.05]	Designer Contact:	Yale Yee	Change Type (SCR):	New Policy
Minor Version:	22.06.14	Expedite Changes:	Production Deployment	Estimate:	60
Reporter:	Jason M. Francis	Regulation Reference:	ACL 22-39	Created:	03/24/2022 03:07 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Sarah Cox	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Michele Peterson

Current Design: The WIC Section 11453 requires CalWORKs MBSAC levels to be adjusted annually to reflect any increases or decreases in the cost of living. The MBSAC levels are used in determining applicant financial eligibility for families that apply for CalWORKs. The system is currently reflecting the 2021-2022 MBSAC/In-Kind standards, effective July 1, 2021 - June 30, 2022

Request: Per ACL 22-39 the Fiscal Year 2022-23 COLA increases the MBSAC and IIK levels by 6.63 percent. The new MBSAC levels are to be used in determining applicant financial eligibility for those families that apply for CalWORKs on or after July 1, 2022.

Recommendation:

- 1) MBSAC - Update system reference tables with new MBSAC figures (see attached MBSAC Payment Standards 2022 chart attachment.docx) through a CTCR. This will be an update to MBSAC Region1 (CT335_14) and MBSAC Region2 (CT335_15) values. The previous year's high_dated values will be end-dated to 6/30/2022 and the new values will have a begin date of 7/01/2022 and an end date of 12/31/9999.
- 2) IIK - Update system reference tables for CalWORKs and RCA with new figures (see attached MBSAC Payment Standards 2022 chart attachment.docx) through a CTCR. This will be an update to the following IIK values: Housing region1 (CT351_32), Housing Region2 (CT351_33), Utilities Region1&2 (CT351_34), Food Region1&2 (CT351_35), Clothing Region1&2 (CT351_36). The previous year's high_dated values will be end-dated to 6/30/2022 and the new values will have a begin date of 7/01/2022 and an end date of 12/31/9999.
- 3) Provide a list of cases with saved EDBC's that have been denied due to failing the applicant financial eligibility test through MBSAC for benefit months May, June, or July 2022, and whose income is potentially below the new MBSAC amount.

The list will include the Standard List Columns:

Case Name
Case Number
County
Unit
Unit Name
Office Name
Worker ID

Note: Include an additional column to indicate the benefit month denied.

Outreach Description:

A list of affected cases will be made available for the counties. This list will be posted to the CalACES Web Portal on the day of the release in the following folder:
CalACES Web Portal > System Changes > SCR and SIR Lists > 2022 > SCRs CA-242913

Migration Impact**Description:****Migration Impact****Analysis:****Alternative**

Override EDBC Results

Procedure**Description:****Operational Impact:****Estimate: 60**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	30	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	30	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		



[CA-242966] DDID 2700 FDS CSC: Migrate Shasta County to new AWS account, and deploy eCCP

Team Responsible:	Contact Center	Assignee:	Pramod Ramesh	SPG Status:	Pending
Fix Version/s:	[22.05]	Designer Contact:	Jared Kuester	Change Type (SCR):	Enhancement
Minor Version:	22.06.23	Expedite Changes:	Start Build	Estimate:	1200
Reporter:	Jared Kuester	Regulation Reference:		Created:	03/25/2022 08:54 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Darcy Alexander	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[IVR & Contact Center]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:	
Expedite Approval:	Karen J. Rapponotti 6/1/2022
Current Design:	Shasta County Currently uses the Custom CCP and is on a Shared AWS Account
Request:	Deploy C45 Amazon Connect instance to a dedicated AWS Account, and Deploy the eCCP
Recommendation:	<p>** Shasta County Only, No Design Document required as there are no functional changes, just moving environemnts. (See SCR CA-226844 for details of the eCCP). **</p> <p>1) Copy the Amazon Connect Instance from contactcenter-production account to contactcenter-production-shasta</p> <p>2) Deploy the eCCP to contactcenter-production-shasta</p> <p>Planning meetings with Shasta county for migration</p>
Outreach Description:	
Migration Impact Description:	
Migration Impact Analysis:	
Alternative Procedure Description:	
Operational Impact:	
Estimate:	1200

Alternative Procedure Description: N/A

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	1200	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-245137] List of RCA/TCVAP Cases Effective 10/1/2021 or After

- Resolved: 06/06/2022 04:03 PM

Team Responsible:	Eligibility	Assignee:	Giovanni Gonzalez	SPG Status:	Approved
Fix Version/s:	[22.05]	Designer Contact:	Jason M. Francis	Change Type (SCR):	New Policy
Minor Version:	22.06.06	Expedite Changes:	Production Deployment	Estimate:	45
Reporter:	Sarah Cox	Regulation Reference:	Draft ACWDL	Created:	05/03/2022 03:46 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design	Sarah Cox	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Production	Approved by Committee:		Other Agency Cross Reference:	
Committee:	[CalWORKs/ CalFresh]	Consortium Review Approval Date:			
Consortium Review Approval:					

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 7/17/22

Current Design: For Refugee Cash Assistance (RCA), the benefit month must be within 8 months of either the entry date (for a federally-funded person) or the application date (for a state-funded person).

Request: Draft All County Welfare Directors Letter (ACWDL) dated 04/XX/2022 extends continued eligibility to persons receiving Refugee Cash Assistance (RCA) and Trafficking and Crime Victims Assistance Program (TCVAP) cash assistance from 8 months to 12 months.

Recommendation:

1) Provide a list of active RCA cases where one of the following conditions exist:

a) There is an active program person with '01' aid code from last active month and a Citizenship record valid 10/01/2021 or later.

b) There is an active program person with '1V' aid code from last active month and their earliest aided Application Date is 10/01/2021 or later.

This list will include the Standard List Columns:

- Case Name
- Case Number
- County
- Unit
- Unit Name
- Office Name
- Worker ID

This list will also include these additional columns:

- First Name
- Last Name
- Application Date
- Date of Entry (if applicable)
- Latest Aid Code

2) Provide a list of RCA cases where the program was discontinued 11/2021 or later and one of the following conditions exist:

a) There was an active program person 10/2021 or later with '01' aid code from last active month and a Citizenship record valid 10/01/2021 or later.

b) There was an active program person 10/2021 or later with '1V' aid code from last active month and their earliest aided Application Date is 10/01/2021 or later.

This list will include the Standard List Columns:

- Case Name

- Case Number
- County
- Unit
- Unit Name
- Office Name
- Worker ID

This list will also include these additional columns:

- First Name
- Last Name
- Application Date
- Date of Entry (if applicable)
- Latest Aid Code
- Earliest BDA of Disc Persons
- Discontinuance Date

3) Provide a list of RCA cases where the program is currently discontinued, one of the following conditions exist:

- a) There was an active program person 10/2021 or later with '01' aid code from last active month and a Citizenship record valid 10/01/2021 or later.
 - b) There was an active program person 10/2021 or later with '1V' aid code from last active month and their earliest aided Application Date is 10/01/2021 or later.
- AND the program was closed with a status reason of Over Income.

This list will include the Standard List Columns:

- Case Name
- Case Number
- County
- Unit
- Unit Name
- Office Name
- Worker ID

This list will also include these additional columns:

- Latest Aid Code
- Earliest BDA of Disc Persons
- Discontinuance Date

4) Provide a list of RCA cases where the program is currently discontinued, one of the following conditions exist:

- a) There was an active program person 10/2021 or later with '01' aid code from last active month and a Citizenship record valid 10/01/2021 or later.
- b) There was an active program person 10/2021 or later with '1V' aid code from last active month and their earliest aided Application Date is 10/01/2021 or later.

AND the program or a person was closed with one of the following status reasons:

- Chronic Truant
- CW >\$5K
- CW - No Elig Child
- CW \$2K to 5K
- CW <\$2K
- CW Duplicate Aid
- CW Duplicate Appl. #1
- CW Duplicate Appl. #2
- CW Duplicate Appl. #3
- CW Fraud >\$10K
- CW IPV - #1
- CW IPV - #2
- CW IPV - #3
- CW Non Part.
- CW Non Part. # 2
- CW Non Part. # 3
- Didn't Add Newborn
- Didn't Sign SOF

- Didn't Sign WTW
- Didn't Sign WTW # 2
- Didn't Sign WTW # 3
- Drug Felon (CW & CF)
- Fleeing Felon
- FTP Age Verification
- FTP Graduate by 19
- FTP Immunization
- FTP Income
- FTP INS Document
- FTP Multiple Vehicles
- FTP Name/Identity
- FTP One Vehicle
- FTP Property
- FTP Sponsor Dependents
- FTP Sponsor Income
- FTP Sponsor Property
- FTP Sponsor SOF
- Irregular School Attend.
- Not Attending School
- Probation/Parole Violator
- QC Failed to Keep 2 Appointments (CW)
- QC Failed to Keep Appointment (CW)
- QC Failed to Respond in 30 Days (CW)
- QC Failed to Return Signed Release (CW)
- QC Failed to Sign Release (CW)
- QC Refused to Cooperate (CW)
- Quit Job
- Quit Job #2 (CW)
- Quit Job #3
- Reduced Earnings
- Reduced Earnings #2
- Reduced Earnings #3
- Refused Assign Supp Rights
- Refused DIB
- Refused Inc-Collect Debt
- Refused Inc-Life Ins
- Refused Job
- Refused Job #2
- Refused Job #3
- Refused Military Ben
- Refused Retirement
- Refused SDI
- Refused UIB
- Refused VA
- Refused Wkr Cmp
- Refusing to be fingerprinted
- SSN Enumeration
- Striker
- Transferred Income
- Transferred Property

This list will include the Standard List Columns:

- Case Name
- Case Number
- County
- Unit
- Unit Name
- Office Name
- Worker ID

This list will also include these additional columns:

- Latest Aid Code
- Earliest BDA of Disc Persons
- Discontinuance Date

Outreach

Description:

4 lists of affected cases will be posted to the CalACES Web Portal in the following location:
CalACES SharePoint > Web Portal > System Changes > SCR and SIR Lists > 2022 > CA-245137

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

45

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	30	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Support :		Support :			
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	15	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-245812] Update Images button on Case Summary to pull all documents

- Resolved: 06/07/2022 10:11 PM

Team Responsible:	Imaging	Assignee:	Christopher Vasquez	SPG Status:	Approved
Fix Version/s:	[22.05]	Designer Contact:	Christopher Vasquez	Change Type (SCR):	Operational Enhancement
Minor Version:	22.06.08	Expedite Changes:	Production Deployment	Estimate:	10
Reporter:	Rhiannon Chin	Regulation Reference:		Created:	05/23/2022 02:26 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Rhiannon Chin	Training Impacted:	[Online Help]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Imaging]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Rhiannon Chin 5/31/2022				
Expedite Approval:	Karen Rapponotti 5/31/22				
Current Design:	The Images button on the Case Summary pulls specific document types captured within the last 365 days.				
Request:	Remove the Document Type and Form Name filtering for the Images button on the Case Summary, allowing the Images button to pull all documents, regardless of indexing, captured within the last 365 days.				
	Security and document access will not be updated or changed.				
Recommendation:	Update the Images button on the Case Summary to pull all document, regardless of indexing, captured within the last 365 days.				
Outreach Description:					
Migration Impact Description:	N/A all counties will inherit functionality at go-live				
Migration Impact Analysis:					
Alternative Procedure Description:	Users can search the Imaging Solution by case number or CIN. Users can also use the "Related Documents" button to view all documents for a case number or CIN.				
Operational Impact:					
Estimate:	10				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	10	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-242088] Prevent CW/CF/GR(LA) Discontinuances if GEN 201 is not marked as 'Received'

Team Responsible:	Eligibility	Assignee:	Manjoban Hundal	SPG Status:	Approved
Fix Version/s:	[22.06]	Designer Contact:	Thomas Lazio	Change Type (SCR):	New Policy
Minor Version:	22.07.16	Expedite Changes:	Production Deployment	Estimate:	168
Reporter:	Carlos Zepeda	Regulation Reference:	ACL 21-130E, ACL 20-84	Created:	03/04/2022 04:52 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Carlos Zepeda	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Design	Migration Impact:	No	Funding Source ID:	
Committee:	[IEVS]	Approved by Committee:	05/09/2022	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval: Approved by Karen J. Rapponotti on 4/13/2022

Current Design: Currently, when a GEN 201 is auto-generated by CalSAWS, when the IFDS abstract is received or generated by user and sent out on a case with CalWORKS (CW), CalFresh (CF), Los Angeles General Assistance/General Relief (GA) or Refugee Cash Assistance (RCA) CalSAWS will discontinue the programs if this is not marked as "Received". The functionality around state form GEN 201 was derived from ACL 20-84 which does not instruct for these discontinuances to occur. Based on the language in ACL 20-84, workers are still required to allow for third party verification of income before any discontinuances take place, and discontinuance should not be automated.

Request: Disable EDBC logic that automatically discontinues the CW, CF, RCA and GA program and program person when the GEN 201 form (formerly PA 2418B form) is not received timely.

Turn off PB19E432 (GEN 201 Controlled Form) batch job. This batch triggers regular Batch EDBC when GEN 201 form is past due date. This job runs monthly on the Batch 10-day cutoff date.

Recommendation:

1. Update EDBC logic to not automatically discontinue the CW, RCA, CF and GA program and program person when an EDBC is ran and the GEN 201 form is past due date. This logic is also applicable to individuals who reapply for aid after the programming change has taken place.
2. Turn off PB19E432 (GEN 201 Controlled Form) batch job. This batch triggers regular Batch EDBC when GEN 201 form (regardless of how it was generated via IEVS IFDS Abstract page or Template Repository Search page) is past due date. This job runs monthly on the Batch 10-day cutoff date.

Please find more details in the design document.

Outreach

Description:

Migration Impact Description: N/A.

Migration Impact Analysis:

Alternative Procedure Description: Override EDBC

Operational Impact:

Estimate: **168**

Automated Test :	0	Batch/Interfaces :	7	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	18	DBA :	0	Design :	0

Eligibility :	66	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	62	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-244070] Mass mailer for PEA II

Team Responsible:	Client Correspondence	Assignee:	Lalitha Valamathi	SPG Status:	Approved
Fix Version/s:	[22.06]	Designer Contact:	Ayman Hussein	Change Type (SCR):	New Policy
Minor Version:	22.07.16	Expedite Changes:	Production Deployment	Estimate:	150
Reporter:	Eric Wu	Regulation Reference:	ACL 22-XX	Created:	04/18/2022 02:34 PM
Status:	In Development	Impact Analysis:	[Central Print]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	PEAF
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:					
Expedite Approval: Approved by Karen J. Rapponotti on 5/25/2022					
Current Design: In July 2021, CalSAWS sent the TEMP 513 form to inform CalWORKs households they will receive a one-time \$640 payment from the Pandemic Emergency Assistance Fund. The TEMP 513 form was sent out through batch to the CalWORKs households who received the PEA II payment.					
Request: 1) Update form TEMP 513 - Pandemic Emergency Assistance Fund Payment to the latest State draft (4/22). 2) Mass mail the TEMP 513 - Pandemic Emergency Assistance Fund Payment to CalWORKs households who will be receiving a \$47 PEA II payment.					
Recommendation: 1) Update form TEMP 513 - Pandemic Emergency Assistance Fund Payment to the latest State draft (4/22). 2) Mass mail the TEMP 513 - Pandemic Emergency Assistance Fund Payment to CalWORKs households who will be receiving a \$47 PEA II payment.					
Outreach Description:					
Migration Impact Description:					
Analysis:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	150				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	83	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	52	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-244172] Training: Create CFP for Two-Way Messaging CA-239571

Team Responsible:	Training	Assignee:	John Depauw	SPG Status:	N/A
Fix Version/s:	[22.06]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:	22.07.22	Expedite Changes:	Start Build	Estimate:	165
Reporter:	Cristina Garcia	Regulation Reference:		Created:	04/20/2022 09:30 AM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Dymas Pena	Training Impacted:	[CFP/WBT]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Design	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Approved by Elizabeth Palm 04/27/2022				
Expedite Approval:	Approved by Karen Rapponotti on 6/2/2022				
Current Design:	CalSAWS Functional Presentations (CFP) are short, pre-recorded, self-playing presentations that explain CalSAWS System functionality made available to the Counties on the Web Portal.				
Request:	With 22.06 (22.07.22 priority release), SCR 239571 introduces 2-way messaging functionality for BenefitsCal.. A CFP is needed to demonstrate the changes made with this SCR.				
Recommendation:	Create a CFP for 2-way messaging and have it available on the CalSAWS Learning Management System as a stand alone training presentation.				
Outreach Description:	New CFP				
Migration Impact Description:					
Analysis:					
Alternative Procedure Description:	None				
Operational Impact:					
Estimate:	165				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	165	Translation :	0



[CA-244203] LA County Purchase - Update RPA For BIC Replacement through IVR

Team Responsible:	Online	Assignee:	Unassigned	SPG Status:	N/A
Fix Version/s:	[22.06]	Designer Contact:	Korey Edwards	Change Type (SCR):	Enhancement
Minor Version:	22.07.xx	Expedite Changes:	Start Build	Estimate:	
Reporter:	Jason Osterwald	Regulation Reference:		Created:	04/20/2022 03:42 PM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Michele Peterson	Training Impacted:	[N/A]	Funding Source:	County Purchase
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	LA-01-2021
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Michele Peterson - 6/7/22

Expedite Approval: Karen J. Rapponotti - 6/9/2022

Current Design: LA County customers must talk to a Contact Center Agent to request a new BIC card. The agent then completes the request within the CalSAWS application.

Request: Update the IVR workflow to allow customers to request a new BIC card from within the IVR system and automate the completion of the requests.

Recommendation:

1. Update the IVR workflow to allow customers to request a new BIC card from within the IVR system.
2. Update the robotic process automation (RPA) workflow to automate BIC card requests.

This is an LA County only change.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate: 0

Follow the current county process.

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-244204] LA County Purchase - Update RPA For Exception Automation

Team Responsible:	Online	Assignee:	Unassigned	SPG Status:	N/A
Fix Version/s:	[22.06]	Designer Contact:	Korey Edwards	Change Type (SCR):	Enhancement
Minor Version:	22.07.xx	Expedite Changes:	Start Build	Estimate:	
Reporter:	Jason Osterwald	Regulation Reference:		Created:	04/20/2022 03:43 PM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Michele Peterson	Training Impacted:	[N/A]	Funding Source:	County Purchase
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	LA-01-2021
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Michele Peterson - 6/7/22

Expedite Approval: Karen J. Rapponotti - 6/9/2022

Current Design: The RPA bot will make three attempts to complete benefits card replacement requests. After the third failed attempt, the request data is manually saved into a Microsoft Excel file.

Request: The RPA bot will automate exceptions by creating a CalSAWS task.

Recommendation: The RPA bot will automate exceptions by creating a CalSAWS task.

LA County staff will identify the bank or location where the exception tasks will be routed.

This functionality will be for LA County Only.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate: 0

Follow the current county process.

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-245047] Alpine EDR setup: Network Circuit / bandwidth assessment and upgrades

Team Responsible:	Tech Ops	Assignee:	Lloyd Rankine	SPG Status:	N/A
Fix Version/s:	[22.06]	Designer Contact:	Shobin Scaria	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	120
Reporter:	Sanjay Naik	Regulation Reference:		Created:	05/02/2022 11:58 AM
Status:	Approved	Impact Analysis:	[Technology Impact]	Outreach Required:	No
Policy/Design Consortium Contact:	David Bruhn	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Ad Hoc]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Approved by David Bruhn (Email 5/11)

Expedite Approval:

Current Design:

13Mbps circuits ; needs to be upgraded to 20Mbps circuits

Request:

This change is to allow/permit Alpine Counties EDR servers to communicate to the CalSAWS Database instance in the AWS.

Approach

a) Augment the SD-WAN Connectivity (Upgrade from 13Mbps to 20Mbps) at Alpine county to support EDR Traffic
=>Circuit availability and Cost subject to TPX performing a vendor survey.

b) Start the SCR process in parallel to build a temporary connection using existing circuits until the newer circuit is available to use

=>County will provide the acceptance of risk and the sizing that was provided in the call.

Scope of Changes:

- 1) Develop design and document all details pertaining to the change
- 2) Allow EDR Application endpoint to reach core switch/router by allowing the EDR Application endpoint in the ACL.
- 3) County to route traffic from EDR Server towards Velocloud Router at Alpine 02001 Markleville Site.
- 4) TPx to do the 1:1 NAT on the Velocloud Router.
- 5) Make corresponding changes on the F5 at Equinix to permit traffic from the specific NAT IP towards EDR pool.
- 6) Validate routing and firewall policies to allow EDR Application endpoint NATed subnet to reach the CalSAWS EDR DB Server.
- 7) Integration Testing
- 8) Functional Testing

Effort Estimate: 1 FTE - 100 Hrs

Recommendation:

Replace 3Mbps Frontier Circuit with either a 10Mbps Circuit or a 4G Wireless Connection.

Outreach

Description:

Migration Impact**Description:****Migration Impact****Analysis:****Alternative** n/a**Procedure****Description:****Operational Impact:****Estimate:** 120

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	0	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	120	Translation :	0
		Training :	0		

[CA-245279] Add next document indicator in workflow grid

Team Responsible:	Imaging	Assignee:	Alaa Hasan	SPG Status:	Approved
Fix Version/s:	[22.06]	Designer Contact:	Christopher Vasquez	Change Type (SCR):	Operational Enhancement
Minor Version:	22.06.24	Expedite Changes:	Production Deployment	Estimate:	10
Reporter:	Rhiannon Chin	Regulation Reference:		Created:	05/06/2022 10:14 AM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Rhiannon Chin	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Imaging]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Rhiannon Chin 6/3/22				
Expedite Approval:	Karen Rapponotti 6/3/22				
Current Design:	When users are navigating between documents in the Imaging Solution, there is no way to identify which document was previously opened.				
Request:	Highlight the previously opened document in the Imaging Solution.				
Recommendation:	When navigating opening then closing a document in the workflow queues, highlight the previously opened document.				
Outreach Description:					
Migration Impact Description:	N/A counties will inherit functionality at go-live				
Migration Impact Analysis:					
Alternative Procedure Description:	None				
Operational Impact:					
Estimate:	10				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	10	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-245364] External Agency - Reminder/Notify User that document capture process should not be interrupted

Team Responsible:	Imaging	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[22.06]	Designer Contact:	Christopher Vasquez	Change Type (SCR):	Operational Enhancement
Minor Version:	22.06.24	Expedite Changes:	No	Estimate:	15
Reporter:	Christopher Vasquez	Regulation Reference:		Created:	05/10/2022 09:42 AM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Rhiannon Chin	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Imaging]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Rhiannon Chin 6/6/2022				
Expedite Approval:					
Current Design:	When initiating a capture, there is no notification to the user that scanning/processing is in progress.				
Request:	Add a pop-up after clicking on "Start" notifying the User if they are interrupting the capture process.				
Recommendation:	Add a pop-up after clicking on "Start" notifying the User if they are interrupting the capture process.				
	This is a SaaS deployment.				
Outreach Description:					
Migration Impact Description:	N/A counties will inherit functionality as they go-live.				
Migration Impact Analysis:					
Alternative Procedure Description:	None				
Operational Impact:					
Estimate:	15				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	15	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-245923] LA County Purchase - BenefitsCal EBT/BIC Replacement

Team Responsible:	Online	Assignee:	Unassigned	SPG Status:	N/A
Fix Version/s:	[22.06]	Designer Contact:	Korey Edwards	Change Type (SCR):	Enhancement
Minor Version:	22.07.xx	Expedite Changes:	Start Build	Estimate:	
Reporter:	Matthew Lower	Regulation Reference:		Created:	05/25/2022 11:18 AM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Michele Peterson	Training Impacted:	[N/A]	Funding Source:	County Purchase
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	LA-01-2021
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Michele Peterson - 6/7/22

Expedite Approval: Karen J. Rapponotti - 6/9/2022

Current Design: LA County has elected to not allow their customers to request a new EBT or BIC card from BenefitsCal due to workload concerns. If the functionality was turned on, a unique task would be created in CalSAWS after a customer requests a new EBT or BIC card. Those requests would then have to be managed and processed manually by LA County staff.

Request: Automate all EBT and BIC card requests that are received from BenefitsCal.

Recommendation: Turn on the functionality that allows LA County customers to request a new EBT or BIC card from BenefitsCal.

Use robotic process automation (RPA) technology to automate completion of all tasks stemming from EBT and BIC card requests that are received from BenefitsCal.

This only impacts LA County.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate: 0

Follow the current county process.

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

[CA-239153] Online Help: Update Job Aids for CA-216757

- Resolved: 06/06/2022 02:54 PM

Team Responsible:	Training	Assignee:	Nour Bibars	SPG Status:	N/A
Fix Version/s:	[22.07]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	19
Reporter:	Cristina Garcia	Regulation Reference:		Created:	01/06/2022 08:37 AM
Status:	Test Complete	Impact Analysis:	[Training]	Outreach Required:	Yes
Policy/Design	Dymas Pena	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS M&E
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Production	Approved by Committee:		Other Agency Cross Reference:	
Committee:	[Other]	Consortium Review Approval:			
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Approved on 05/18/22 by Alfonso (Tom) Villanueva				
Expedite Approval:	Approved by Karen Rapponotti on 5/18/2022				
Current Design:	CA-216757 updates will be needed to be reflected in the following job aids: JA Authorizations JA Authorizations - County Authorizations - Manage				
Request:	Update the follow job aids based on CA-216757: JA Authorizations JA Authorizations - County - Manage				
Recommendation:	Update the following in OLH: JA Authorizations JA Authorizations - County Authorizations - Manage				
Outreach Description:	Update job aids.				
Migration Impact Description:					
Migration Impact Analysis:					
Alternative Procedure Description:	N/A				
Operational Impact Estimate:	19				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	19	Translation :	0



[CA-243263] Update MAGI Case Linking Logic for Inbound eHIT transaction for Purged CalSAWS Cases

Team Responsible:	CalHEERS	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[22.07]	Designer Contact:	Cynthia Ridley	Change Type (SCR):	Enhancement
Minor Version:	22.08.12	Expedite Changes:	No	Estimate:	242
Reporter:	Renee Gustafson	Regulation Reference:		Created:	03/31/2022 04:26 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Elisa Miller	Training Impacted:		Funding Source:	CalSAWS M&E
Consortium Contact:		Migration Impact:		Funding Source ID:	
Project Phase (SCR):	Production	Approved by		Other Agency Cross	
Committee:	[Medi-Cal/CMSP]	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			

Non-Committee Review: Approved 5/30/2022/E. Miller

Expedite Approval:

Current Design:

The CalSAWS Case Data Removal process removes all MAGI case links from the purged CalSAWS Case. CalSAWS eHIT Inbound MAGI Case Linkage logic links an unsolicited DER to an existing CalSAWS case if the DER contains a CalSAWS case number, it is in the receiving county, and a new link can be established, regardless of the age of the previous linkage and will save to the System as a 'Determination Change' type. (See flow chart below.) This may link the DER to a CalSAWS case that has been purged.

Purged cases should not have Medi-Cal programs re-opened nor be linked to MAGI cases.

When the MAGI Case Linkage logic does not find existing case linkage, the DER is saved as a 'Referral' type. MAGI Referrals require a user to link the MAGI case to either an existing CalSAWS case or create a new CalSAWS case. On the MAGI Referral Detail page, when the user clicks the 'Link to Case' button, CalSAWS 'auto-link' logic checks to confirm if existing case linkage is found, if so, then the MAGI Referral is auto-linked to the CalSAWS case and does not navigate the user to the Person Search page to complete the linking flow process. This 'auto-link' logic may end up linking to a CalSAWS purged case. If the MAGI Referral is unable to auto-link to a CalSAWS case, the user is navigated to the Person Search page to continue with the MAGI Case linking process and the system prevents the MAGI Referral from linking to a purged case (with CA-245885).

Request:

Update the MAGI Case linkage logic to not link to a purged CalSAWS case.

Recommendation:

1. Update eHIT Inbound logic to save an unsolicited DER as a 'Referral' type when the DER contains the CalSAWS case number, is in the receiving county, and the CalSAWS Case has been purged.
2. Update the 'auto-link' logic for MAGI Referrals to no longer 'auto-link' to a purged CalSAWS case.

Flowchart attached

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

No Impact

Alternative

None

Procedure

Description:

Operational Impact:

Estimate:

242

Automated Test : 0

Batch/Interfaces : 0

Batch Operations : 0

BenefitsCal : 0

CalHEERS : 132

CalHEERS Test : 90

Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
		Support :			
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-243606] Bulk Data Extraction from S3 Data Lake to Counties

Team Responsible:	Analytics	Assignee:	Russell Golden	SPG Status:	N/A
Fix Version/s:	[22.07]	Designer Contact:	Luz Esparza	Change Type (SCR):	Operational Enhancement
Minor Version:	22.07.xx	Expedite Changes:	No	Estimate:	360
Reporter:	Carlos Camarena	Regulation Reference:		Created:	04/07/2022 02:24 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Laura Chavez	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Consortium Contact:		Migration Impact:		Funding Source ID:	
Project Phase (SCR):	Production	Approved by		Other Agency Cross	
Committee:	[Tech]	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			
Non-Committee Review:	Approved by David Bruhn on behalf of Laura Chavez on 4/29/2022				
Expedite Approval:					
Current Design:	EDR				
Request:	Bulk Data Extraction from S3 Data Lake to Counties - First step is enabling PBDS access in S3 for LA county (others to follow)				
Recommendation:	<p>Estimated 6 week implementation time, assuming prioritization of resources and staff and approvals in FinOps and CAB.</p> <ul style="list-style-type: none"> - Partition data by county in new S3 bucket in CalSAWS account. - Partition occurs after batch is complete for steps leveraging the same data. - Counties are responsible for storage, egress, and transfer costs of their data, as needed. - Access will be provisioned for counties to leverage S3 CLI to pull data/objects from S3. - Counties will be responsible for ETL into other sources. <p>Set up auditing (reminder there is no way to lock down data by county) Option details defined here: CalSAWS AWS Data Extraction for Counties.pptx</p>				
Outreach Description:					
Migration Impact Description:					
Migration Impact Analysis:					
Alternative Procedure Description:	N/A - CalSAWS DD&I Requirement				
Operational Impact:					
Estimate:	360				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	180
Reports Test :	0	Support :		Special Project :	0
System Test Support :	0	Security :	0	Tech ForgeRock :	0
		Tech Arch :	180		



[CA-245625] Online Help: Add Glossary to Online Help CA-218340

- Resolved: 06/06/2022 02:43 PM

Team Responsible:	Training	Assignee:	Nour Bibars	SPG Status:	N/A
Fix Version/s:	[22.07]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	35
Reporter:	Cristina Garcia	Regulation Reference:		Created:	05/17/2022 02:24 PM
Status:	Test Complete	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Michele Peterson	Training Impacted:	[Online Help]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Joyce Oshiro 05/31/2022 - Approved				
Expedite Approval:	Approved by Karen Rapponotti on 6/2/2022				
Current Design:	CA-218340 adds the Glossary to Online Help in fix version 20.11. After the RoboHelp upgrade to RH2020, the Glossary is not available to the new Online Help version.				
Request:	Add the Glossary to CalSAWS Online Help.				
Recommendation:	Add the Glossary to CalSAWS Online Help.				
Outreach Description:					
Migration Impact Description:					
Migration Impact Analysis:	No Impact				
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	35				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	35	Translation :	0



[CA-245689] SSO Integration of Cofense LMS for the CalSAWS Security Awareness Training Program

Team Responsible:	Tech Forge Rock	Assignee:	Dean Barrois	SPG Status:	N/A
Fix Version/s:	[22.07]	Designer Contact:	Yul McGrath	Change Type (SCR):	Enhancement
Minor Version:	22.06.24	Expedite Changes:	Production Deployment	Estimate:	40
Reporter:	Cathy He	Regulation Reference:		Created:	05/18/2022 02:17 PM
Status:	In Development	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design Consortium Contact:	Pete Quijada	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Approved by Laura Chavez on 5/18				
Expedite Approval:	Approved by Laura Chavez on 5/18				
Current Design:	No current SSO integration between Cofense LMS and CalSAWS				
Request:	SAML authentication and hypercare for the ForgeRock team to complete SSO integration of Cofense LMS for the CalSAWS Security Awareness Training Program.				
Recommendation:	Allow SSO integration of Cofense LMS with CalSAWS so project users can sign into Cofense LMS and complete their security awareness training using their CalSAWS login.				
Outreach Description:	No outreach required				
Migration Impact Description:					
Migration Impact Analysis:					
Alternative Procedure Description:	Instead of SSO, users can set up separate username/password to access Cofense LMS. However, that will serve as a barrier to entry for users and decrease the likelihood users take their security training courses.				
Operational Impact Estimate:	40				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	40
Tech Ops :	0	Training :	0	Translation :	0



[CA-48513] Update EDBC Logic to Auto-Test for 4M when Youth 18 years or Older Exits Foster Care

Team Responsible:	CalHEERS	Assignee:	Chad Quan	SPG Status:	Approved
Fix Version/s:	[22.09]	Designer Contact:	Tisha Mutreja	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	Start Build	Estimate:	1771
Reporter:	Ted Anderson [X]	Regulation Reference:	ACL 17-54, ACWDL 14-41e	Created:	01/19/2018 11:45 AM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Nina Butler	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Production	Approved by Committee:	05/04/2022	Other Agency Cross Reference:	CA-220233
Committee:	[Foster Care/Kin GAP/AAP, Medi-Cal/CMSP]				
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval: Approved by Karen J. Rapponotti via email on 05/28/2022.

Current Design: Currently, when an individual is discontinued from FC for any of the following reasons, CalSAWS EDBC logic auto-tests the individual for Medi-Cal (MC).

FC Disc Reasons that will MC Auto-Test

Age
 Child Eligible to Kin-GAP
 Child Not In Placement
 Child Returns to Parent
 Court Requirement Not Met
 Didn't Recert License
 Didn't Sign SOF
 Doesn't Meet Program Req.
 Failed to Complete Determination
 Legal Guardian
 No longer in Care
 Non Fed Caretaker
 Over Resources
 Parent resides in Foster Home
 Petition Not Filed
 Requested Disc. - Written
 Whereabouts Unknown

The MC auto-test creates a new Medi-Cal Program block in the same case as the FC Program if there is not already an open MC Program block. The auto-tested MC individual will either be granted Continuous Eligibility for Children (CEC) with aid code 7J; otherwise, they will receive aid code 38. If another open MC program block is already on the FC case, the FC discontinued person is added to the existing MC program block as a pending person.

For Requested MC Type 'Former Foster Youth', Medi-Cal EDBC logic creates a budget named, "Former Foster Youth" with Member Role and aid code 4M when the FFY individual is the age of 18 until age 26 years. CalSAWS generates a Notice of Action for change/approval to aid code 4M.

CalSAWS Medi-Cal EDBC logic sets the RE Due Date for a MC program with only a FFY individual to the month in which the individual turns 26; if there are any other individuals on the MC program, the RE Due Date is set to the last day of the month of 'Begin Date + 11 months' where Begin Date is the first day of the EDBC Benefit Month. For Example: If a Medi-Cal application on 02/05/2021 has only an FFY individual in the program block (FFY individual turns 26 on 08/28/2023), the System sets the RE Due Month to 08/2023.

If there is any other non-FFY individual in the same MC program block, the System sets the RE Due Month to 01/2022.

The Position Detail page displays information regarding a position. This includes information such as the location to which the position belongs, the number of cases and the type of programs to which the position can be assigned. This information specified for the position is then used during Worker Reassignment to determine whether the position can be assigned to a program.

Per existing logic, the newly assigned worker will receive the "New Assignment" indicator on the Workload Inventory page. An auto-journal "Assignment Worker Initiated" is created with details of previous worker and new worker.

Also, the New Worker Letter (CSF 163) generates to notify the recipient of a new worker contact.

Request:

1. Streamline the process when youth 18 years or older exits Foster Care, by changing EDBC logic to auto-test for Former Foster Youth (4M) Medi-Cal to ensure uninterrupted Medi-Cal benefits. FFY MC applies to individuals in FC on their 18th birthday.
2. Add a new option on the Position Detail page to identify a position that can accept the Medi-Cal program created through an FFY auto-test on the new case.
3. Create a new auto-reassignment logic to reassign the Medi-Cal program created through an FFY auto-test on the new case per County Opt-in/Opt-out.

Recommendation:

1. Update EDBC logic to auto-test for Former Foster Youth (4M) Medi-Cal when an individual, age 18 or above, is discontinued from the FC program.
 - a. Create a new case for the FFY Medi-Cal.
 - b. Generate the FFY Approval NOA from the new FFY case (and not from the FC case).
2. For FC cases that have a MC program on the case prior to the FFY auto-test, create a task for the worker(s) assigned to the other open programs in the FC case to inform that the FFY individual is discontinued and moved to the newly created MC case.
3. Create new reassignment logic to automatically reassign an active Medi-Cal program on the new FFY auto-test MC case to a new worker for Counties that opted in.
4. Add a new 'FFY Auto-Test' option to the Aid Codes – Medi-Cal section on the Position Detail page.

NOTE: The original LA County CCR linked to this SCR CA-48513 included additional requests for updates to individuals in FFY MC and individuals discontinued from FC. The additional requests will be addressed with future SCR CA-220233 as part of Phase II and will follow the regular prioritization process.

See attached design document for detailed design.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Create the new case manually to move the FFY individual to their own case.

Estimate:

1771

Automated Test :	31	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	631	CalHEERS Test :	451
Client Correspondence :	137	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	361
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0



[CA-214453] Update Medi-Cal Batch Protection for PHE to prepare for PHE Lift

Team Responsible:	CalHEERS	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[22.09]	Designer Contact:	Tisha Mutreja	Change Type (SCR):	New Policy
Minor Version:	22.10.18	Expedite Changes:	Start Build	Estimate:	183
Reporter:	Nina Butler	Regulation Reference:	Pending	Created:	03/17/2020 04:26 PM
Status:	Pending Approval	Impact Analysis:	[Business Process]	Outreach Required:	No
Policy/Design Consortium Contact:	Nina Butler	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	PHE
Committee:	[Medi-Cal/CMSP]	Approved by Committee:		Other Agency Cross Reference:	CH-204424
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Streamline approval by Nina Butler on 05/26/2022.

Expedite Approval: Michele Peterson

Current Design: CA-215211, CA-223883, CA-227173, CA-229364 added a Read-Only reason to Batch EDBC to protect Medi-Cal beneficiaries from having an adverse action during the Public Health Crisis/Natural Disaster.

Request: DHCS instructions allow SAWS to turn the auto-discontinuance batches for Medi-Cal to be turned back on, to stop the ongoing monthly DCR that creates journals due to PHE, update the Batch EDBC protections during PHE to allow Discontinuance reason for 'Failure to Complete Redetermination'.

Since the PHE end date is unknown, this SCR will update the Batch EDBC protection for PHE to allow discontinuances for 'Failure to Complete Redetermination' with configurable effective date. Once the PHE end date is confirmed by DHCS, CA-245109 will populate the configurable date in the system.

Recommendation: 1. Update the Pandemic Protections in Batch implemented with CA-215211, CA-223883, CA-227173 and CA-229364 to add allowable Discontinuance Reason 'Failure to Complete Redetermination' effective XX/XX/XXXX, where XX/XX/XXXX is a configurable date that can be updated as part of CTCR change with CA-245109.

Note: Until CA-245109 is implemented, existing PHE protections will remain unchanged.

2. Testing Only:

In order to test the configurability of the effective date, test will need the following -

a. Turn On the following batches:

- MAGI RE Negative Action Job (PB00CH204)
- MAGI/Mixed RE Negative Action EDBC Sweep Job (PB00E121)
- Non-MAGI RE Negative Action Job (PB00E182)
- Failure to Provide FFY turning age 26 packet (PB00E1302)

b. Turn Off the ongoing, monthly DCR to insert journals from CA-218501.

c. Turn Off the ongoing, monthly DCR that completes and resets the RE due to PHE from CA-226465.

d. Turn On the Pandemic Protections in Batch (from Recommendation 1) to add allowable Discontinuance Reason 'Failure to Complete Redetermination'

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

This is a one-time change

No Impact

Alternative Procedure Description:	None				
Operational Impact:					
Estimate:	183				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	28	CalHEERS Test :	130
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	8	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

[CA-218882] DDID 119 - Phase 3 Deployment for 58 Counties

Team Responsible:	Imaging	Assignee:	Christopher Vasquez	SPG Status:	N/A
Fix Version/s:	[22.09]	Designer Contact:	Christopher Vasquez	Change Type (SCR):	Enhancement
Minor Version:	22.10.27	Expedite Changes:	No	Estimate:	50
Reporter:	Cory Wozniak [X]	Regulation Reference:		Created:	08/19/2020 04:17 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Rhiannon Chin	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	Yes	Funding Source ID:	
Committee:	[Imaging]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Rhiannon Chin 4/7/22				
Expedite Approval:					
Current Design:	Placer, & Yolo are on separate Imaging systems from the rest of the CalSAWS counties.				
Request:	Deploy Placer, & Yolo on the CalSAWS Imaging solution.				
Recommendation:	Perform necessary system configuration changes to enable Placer, & Yolo counties to be able to access and work in the CalSAWS Imaging solution. 1. Update Code detail table to have Placer, & Yolo set to Hyland (Category 15 Ref Table 23) (CTCR) 2. Perform Batch Smoke Testing 3. Perform BenefitsCal Smoke Testing 4. Perform Online Smoke Testing				
Outreach Description:					
Migration Impact Description:	These are required technical changes to be completed during cutover to enable the Wave 1 counties on CalSAWS Imaging.				
Migration Impact Analysis:					
Alternative Procedure Description:	None				
Operational Impact:					
Estimate:	50				
Automated Test :	0	Batch/Interfaces :	10	Batch Operations :	0
BenefitsCal :	10	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	9	IVR/CC :	0	Online :	6
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	10	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-220308] Send updated Terms & Conditions Text for Converted CalWIN Cases (Wave 1)

Team Responsible:	Batch/Interfaces	Assignee:	Kareena Chan	SPG Status:	Approved
Fix Version/s:	[22.09]	Designer Contact:	Michael Barillas	Change Type (SCR):	Enhancement
Minor Version:	22.10.14	Expedite Changes:	Start Build	Estimate:	64
Reporter:	Amy Gill	Regulation Reference:		Created:	09/30/2020 01:48 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Logan Pratt	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	Logan Pratt	Consortium Review Approval Date:			

Non-Committee Review:

Approved by Logan Pratt on 5/27/2022

Expedite Approval:

Start Build Approved by Karen Rapponotti on 5/28/2022

Current Design:

Text message recipients in CalWIN receive text messages from the CalWIN short code.

Request:

Send a text message to all CalWIN converted case persons notifying them of a change in short code.

Recommendation:

1. Create and Schedule a batch job on 10/14/2022 to send a one-time text message to CalWIN Migrating counties 'Placer', and 'Yolo' informing active or pending customers who are opted into text messages that they will receive text messages from CalSAWS going forward.

Message Name: Updated Terms & Conditions for Converted CalWIN Cases (Wave 1)

Message Verbiage:

- If a person's preferred written language is Spanish:

"CalSAWS: Los textos de CalWIN sobre su caso ahora serán enviados desde CalSAWS. ¿Preguntas? Visite <https://www.calsaws.org/thlp> o llame al 844-859-2100"

- Otherwise use English Verbiage:

"CalSAWS: CalWIN Texts about your case will now be sent from CalSAWS. Questions? Visit <https://www.calsaws.org/thlp> or call 844-859-2100"

Target Population:

- Persons on Active/Pending Program
- Primary Applicant
- Is Opted-In to receive Text Messages
- Is not within a Domestic Abuse Case

Run Dates: One-Time Run

Programs: All Programs

Applicable Counties: 'Placer', 'Yolo'

Character County English: 135

Character County Spanish: 150

Automated Action Scenario: N/A

Contact History Reason: CalWIN Migrating to CalSAWS Wave 1

Outreach

N/A

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: 64

Automated Test :	0	Batch/Interfaces :	42	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	17	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-239657] Modify WTW Batch jobs (PB00E181) related to Sanctions to allow Counties to opt in/opt out

Team Responsible:	Batch/Interfaces	Assignee:	Angela Zhao	SPG Status:	Approved
Fix Version/s:	[22.09]	Designer Contact:	Howard Suksanti	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	99
Reporter:	Howard Suksanti	Regulation Reference:		Created:	01/18/2022 05:34 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Gingko Luna	Training Impacted:		Funding Source:	CalSAWS M&E
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Production	Approved by		Other Agency Cross	
Committee:	[Other]	Committee:		Reference:	
Consortium Review	Gingko Luna	Consortium Review			
Approval:		Approval Date:			

Non-Committee Review:

Gingko Luna 6/1/22

Expedite Approval:

Current Design:

PB00E181 triggers EDBC through the come-up month for CalWORKs/RCA individuals who are active the month following the batch run when a user ends the same person's WTW/REP Sanction or Non-Compliance/In process of curing sanction status.

The following are the batch job triggers:

- CalWORKs/Refugee Cash Assistance individual is active the month following the batch run month
- There is no Eligibility Non-Compliance record where the "Program" value is "Cash" and the "Type" is "WTW" or "REP" that is effective greater than the Batch Date.
- A previously open-ended Eligibility Non-Compliance record was ended since the last successful execution of this job, or a WTW/REP Program Status of Non-Compliance with a reason of 'In the process of curing sanction' associated to the CW/RCA individual was ended and replaced with an Active Status.

PB00E181 runs daily, and it runs for the future month and the month after the future month depending on the timing. If noncompliance is ended prior to 10-day cut-off batch does not run for the current month. EDBC does not run for the current month because it will cause an overpayment for CalFresh. The worker will have to run EDBC through the online application for the current month.

Currently PB00E181 runs for LA County only. This batch job is a core batch job.

Request:

Modify CalSAWS WTW Sanction batch jobs so they can run for multiple counties.

CRFI 22-018 is the CRFI that gather feedback from the 57 Migration counties.

Recommendation:

- Modify PB00E181 job to run for multiple counties. Create a Batch property Change Request (BPCR) to add the following counties to PB00E181.

County # County

- 1 Alameda
- 2 Alpine
- 3 Amador
- 7 Contra Costa
- 8 Del Norte
- 9 El Dorado
- 10 Fresno
- 12 Humboldt
- 17 Lake
- 20 Madera
- 22 Mariposa
- 23 Mendocino

- 24 Merced
- 29 Nevada
- 30 Orange
- 31 Placer
- 34 Sacramento
- 35 San Benito
- 40 San Luis Obispo
- 41 San Mateo
- 42 Santa Barbara
- 43 Santa Clara
- 45 Shasta
- 47 Siskiyou
- 48 Solano
- 51 Sutter
- 52 Tehama
- 54 Tulare
- 56 Ventura
- 57 Yolo

Outreach

Description:

Migration Impact

N/A.

Description:

Migration Impact

Analysis:

Alternative

N/A.

Procedure

Description:

Operational Impact:

Estimate:

99

Automated Test :	0	Batch/Interfaces :	49	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :	0	Special Project :	0
System Test Support :	40	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		



[CA-240878] MEDS: Modify TERM-REASON on EW20 transaction for aid code 38

Team Responsible:	Batch/Interfaces	Assignee:	Angela Zhao	SPG Status:	Approved
Fix Version/s:	[22.09]	Designer Contact:	Michael Barillas	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	122
Reporter:	Tina Tran	Regulation Reference:		Created:	02/10/2022 01:01 PM
Status:	In Development	Impact Analysis:	[Customer Impact]	Outreach Required:	No
Policy/Design Consortium Contact:	Carlos Zepeda	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[MEDS]	Approved by Committee:	05/27/2022	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by Carlos Zepeda on 5/11/2022

Expedite Approval: Start Build Approved 5/28/2022 by Karen Rapponotti

Current Design: MEDS Term Reason (DE 0185) is being incorrectly reported on the MEDS EW20 transaction. Term reason '38' is currently not being assigned when a record's aid code is '38' for the Eligibility Status Action Codes (ESAC) 6 (Closed New) and 9 (Closed Exception).
This discrepancy in the EW20 is causing the transaction to be rejected in MEDS and have worker alert 1038 (Edwards Termination Reason Required to Terminate Edwards) to be generated.

Eligibility Status Action Code Closed New (ESAC 6) defaults term reason to '99' regardless of aid code when a record meets the following requirements:

- Benefits begin date dates back further than 8 months from the MEDS current month.
- Non-MAGI Aid Code
- Program is not high dated
- Record has no Eligibility Exceptions

Eligibility Status Action Code Closed Exception (ESAC 9) defaults term reason to '99' regardless of aid code when a record meets either of the following requirements:

- Requirement 1:
 - Benefits begin date dates back further than 8 months from the MEDS current month
 - Non-MAGI Aid Code
 - Program is not high dated
 - Record has an Eligibility Exception
- Requirement 2:
 - Benefits begin date is within 8 months from the MEDS current month

Eligibility Status Action Code Closed Exception (ESAC 9) assigns term reason as '38' when aid code is '38'. If aid code is not '38' term reason will be '99':

- Benefits begin date dates back further than 8 months from the MEDS current month.
- MAGI Aid Code
- Program is not high dated
- Record has an Eligibility Exception

Request: Modify the EW20 batch job to send term reason '38' when aid code is '38' for ESAC '6' and '9'.

Recommendation: 1. Modify the EW20 batch job to assign term reason '38' when aid code is '38' for ESAC '6' and '9'.

Outreach Description:
Migration Impact Description: N/A
Migration Impact Analysis:

Alternative Procedure Description:	N/A					
Operational Impact:						
Estimate:	122					
Automated Test :	0	Batch/Interfaces :	66	Batch Operations :	0	
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0	
Client Correspondence :	0	DBA :	0	Design :	0	
Eligibility :	0	Fiscal :	0	Forms Test :	0	
Imaging :	0	IVR/CC :	0	Online :	0	
Performance :	0	Release Communication	0	Reports :	0	
Reports Test :	0	Support :		Special Project :	0	
System Test Support :	46	Security :	0	Tech ForgeRock :	0	
Tech Ops :	0	Tech Arch :	0	Translation :	0	
		Training :	0			



[CA-242522] CalWIN to/from CalSAWS ICT Records in Progress - DCR (Wave 1)

Team Responsible:	Online	Assignee:	Gerald Limbrick	SPG Status:	Approved
Fix Version/s:	[22.09]	Designer Contact:	Gerald Limbrick	Change Type (SCR):	Data Change
Minor Version:	22.10.30	Expedite Changes:	Start Build	Estimate:	65
Reporter:	Gerald Limbrick	Regulation Reference:		Created:	03/15/2022 10:29 AM
Status:	Development Complete	Impact Analysis:	[Data Impact]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Carlos Zepeda	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Migration	Migration Impact:	Yes	Funding Source ID:	
Committee:	[ICT]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Carlos Zepeda 5/24/2022

Expedite Approval: Expedited Start Build approved by Karen J. Rapponotti on 5/26/2022

Current Design: If the county a participant is relocating to is part of a different SAWS (i.e. CalWIN instead of LRS/CalSAWS), eICT (electronic Inter County Transfer) records are sent from one SAWS to another. When an eICT record is created, an identifier (ICT ID or Request ID) is created for the eICT and shared by CalSAWS and CalWIN. In flight eICTs between CalWIN counties and CalSAWS counties will error after migration so they will need to be canceled and, after migration, re-requested.

Request: Execute a data change to cancel all in flight eICTs between CalWIN Wave 1 counties (Placer & Yolo) and CalSAWS counties at time of CalWIN Wave 1 migration. Provide a list of eICTs that were canceled organized by county.

Recommendation: There is no Design Document for this SCR

1. Execute a data change to cancel eICTs that meet the following criteria:
 - last status is in (IP/In Process, PE/Pending, RR/Ready for Request, RT/Ready for Transfer, RQ/Requested, or TR/Transferred) and
 - sending county is active in CalSAWS and receiving county is a CalWIN Wave 1 county (Placer & Yolo) or vice versa
2. Provide a case list of the ICTs that were included in the data change with the following elements outlined:
 - Standard Columns:
 - ICT ID
 - The ICT ID will be the identifier as shown in the front end, not the table id
 - Request ID
 - The Request ID will be the identifier as shown in the front end, not the table id
 - Batch Date
 - Sending County
 - Sending Case Number
 - Sending Case Name
 - Receiving County
 - Receiving Case Number
 - Receiving Case Name
 - Status
 - Show the decoded Status
 - Program(s)
 - Show as a comma separated list of program codes
 - MC_Worker
 - CW_Worker
 - CF_Worker
 - Office

-- Show the office identif and the office name, populated based on the first program in the eICT in the order :
 MediCal first then CalWORKs then CalFresh
 - Unit
 -- Show the Unit identif and the Unit name, populated based on the first program & program worker in the eICT in the order :
 MediCal first then CalWORKs then CalFresh
 The list will be posted to the following locations:
 CalSAWS: CalSAWS Web Portal>System Changes>SCR and SIR Lists>2022>CA-242522

Note:

When an eICT is re-sent, the CalSAWS system will automatically re-send these Notice of Intercounty Transfer forms (depending on the programs on the Case):

- MC 358S : Medi-Cal Informing Notice, Intercounty Transfer-Sending County
- M40-195A : ICT Notice Of Transfer, Sending
- SNB 8 : CALFRESH AND SUPPLEMENTAL NUTRITION BENEFIT (SNB) INFORMING NOTICE OF SENDING INTERCOUNTY TRANSFER
- TNB 8 : TRANSITIONAL NUTRITION BENEFIT (TNB) INFORMING NOTICE OF SENDING INTERCOUNTY TRANSFER

Outreach

Description:

CIT for case list

Migration Impact

Description:

This SCR is necessary to resolve a migration impact that would occur if an eICT is initiated as an external ICT before migration and a worker attempts to complete the eICT as an internal ICT after migration.

Migration Impact

Analysis:

Alternative

Procedure

Description:

In flight eICTs between CalWIN Wave 1 counties (Placer & Yolo) and CalSAWS counties will error after migration so they will need to be re-requested.

Operational Impact:

Estimate: 65

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	42
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	23	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-242524] CalWIN to/from CalSAWS ICT Records in Progress - Case List (Wave 1)

Team Responsible:	Online	Assignee:	Yudhi Tanuwidjaja	SPG Status:	Approved
Fix Version/s:	[22.09]	Designer Contact:	Gerald Limbrick	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	40
Reporter:	Gerald Limbrick	Regulation Reference:		Created:	03/15/2022 10:49 AM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Carlos Zepeda	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Migration	Migration Impact:	Yes	Funding Source ID:	
Committee:	[ICT]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Carlos Zepeda 5/24/2022

Expedite Approval:

Current Design:

If the county a participant is relocating to is part of a different SAWS (i.e. CalWIN instead of LRS/CalSAWS), eICT (electronic Inter County Transfer) records are sent from one Consortium to another. When an eICT record is created, an identifier (ICT ID or Request ID) is created for the eICT and shared by CalSAWS and CalWIN. In flight eICTs between CalWIN counties and LA county will error after migration so they will need to be re-requested.

Request:

In flight eICTs between CalWIN counties and CalSAWS counties will error after migration. Provide a list of in flight eICTs between CalSAWS counties and CalWIN Wave 1 counties (Placer & Yolo) so they may work them ahead of migration to mitigate the number of eICTs that will need to be re-requested.

Recommendation:

There is no Design Document for this SCR

1. Provide a case list of in flight eICTs between CalSAWS counties and CalWIN Wave 1 counties (Placer & Yolo), organized by county and eICT date.

List Name: CA-242524 CalWIN Wave1 ToOrFrom CalSAWS ICT In Progress - Case List

List Criteria:

- last status is in (IP/In Process, PE/Pending, RR/Ready for Request, RT/Ready for Transfer, RQ/Requested, or TR/Transferred) and
- sending county is a CalSAWS county and receiving county is a CalWIN Wave1 county (Placer & Yolo) or vice versa

Standard Columns:

- ICT ID
- The ICT ID will be the identifier as shown in the front end, not the table id
- Request ID
- The Request ID will be the identifier as shown in the front end, not the table id
- Batch Date
- Sending County
- Sending Case Number
- Sending Case Name
- Receiving County
- Receiving Case Number
- Receiving Case Name
- Status
- Show the decoded Status
- Program(s)
- Show as a comma separated list of program codes
- MC_Worker
- CW_Worker
- CF_Worker
- Office

-- Show the office identif and the office name, populated based on the first program in the eICT in the order : MediCal first then CalWORKs then CalFresh

- Unit

-- Show the Unit identif and the Unit name, populated based on the first program in the eICT in the order : MediCal first then CalWORKs then CalFresh

The list will be posted to the following locations:

CalSAWS: CalSAWS Web Portal>System Changes>SCR and SIR Lists>2022>CA-242524

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

40

CIT for case list

This SCR is necessary to resolve a migration impact that would occur if an eICT is initiated as an external ICT before migration and a worker attempts to complete the eICT as an internal ICT after migration.

In flight eICTs between CalWIN counties and CalSAWS counties will error after migration so they will need to be re-requested.

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	28
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	12	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		



[CA-245548] CalWIN WAVE 1 Counties to/from CalSAWS ICT Records in Progress-Follow Up Case Lists

Team Responsible:	Online	Assignee:	Yudhi Tanuwidjaja	SPG Status:	Approved
Fix Version/s:	[22.09]	Designer Contact:	Gerald Limbrick	Change Type (SCR):	Enhancement
Minor Version:	22.09.xx	Expedite Changes:	No	Estimate:	41
Reporter:	Gerald Limbrick	Regulation Reference:		Created:	05/16/2022 12:52 PM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Carlos Zepeda	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[ICT]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Carlos Zepeda 5/26/22

Expedite Approval:

Current Design: CA-242524 was created to generate a list of all in process ICTs between CalWIN counties and CalSAWS counties organized by county and eICT date based on defined parameters. This list was intended to allow counties to review and process existing eICTs ahead of CalWIN/CalSAWS cutover.

Request: Generate subsequent lists based on these same previously established parameters on the following dates: 08/31/2022, 10/10/2022, 10/17/2022, 10/24/2022 to provide counties with up to date in-process eICT status.

Recommendation: There is no Design Document for this SCR

1. Provide a case list of in flight eICTs between CalWIN Wave 1 counties (Placer & Yolo) and CalSAWS counties, organized by county and eICT date.

List Name: CalWIN Wave 1 Counties To or From CalSAWS ICT Records in Progress-Follow Up Case Lists {List_Run_Date}

List Criteria:

Current/updated List with the same Criteria as the list published for CA-242524

Standard Columns:

Current/updated List with the same Standard columns as the list published for CA-242524

The list will be posted to the following locations:

CalSAWS: CalSAWS Web Portal>System Changes>SCR and SIR Lists>2022>CA-245548

Outreach Description: Follow up CIT for case lists.

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 41

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	29
Performance :	0	Release Communication Support :	0	Reports :	0

Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	12	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-246220] Accessibility - Perform Accessibility on Pages updated with CA-232151

Team Responsible:	Fiscal	Assignee:	Unassigned	SPG Status:	N/A
Fix Version/s:	[22.09]	Designer Contact:	Jimmy Tu	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	No	Estimate:	195
Reporter:	Lynnel Silva	Regulation Reference:	ACL 21-109	Created:	06/03/2022 11:22 AM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	CalFresh Overissuances Brown-Tapia
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Approved - Karen Rapponotti - 6/6/2022				
Expedite Approval:					
Current Design:	Pages do not meet Accessibility/508 standards				
Request:	Perform assessment of pages updated through CA-232151 for accessibility/508 compliance.				
Recommendation:	Resolve accessibility/508 compliance issues with the three pages being updated with CA-232151 (Select Recovery Account, Recovery Account Detail, OI/OP Detail).				
Outreach Description:					
Migration Impact Description:					
Migration Impact Analysis:	No Impact				
Alternative Procedure Description:	N/A - Accessibility/508 compliance changes only.				
Operational Impact:					
Estimate:	195				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	150	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	45	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-246221] Accessibility - Perform Accessibility on Pages updated with CA-227842

Team Responsible:	Online	Assignee:	Quynh Nguyen	SPG Status:	N/A
Fix Version/s:	[22.09]	Designer Contact:	Erika Kusnadi	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	No	Estimate:	130
Reporter:	Lynnel Silva	Regulation Reference:	ACL 20-121 and AB 79	Created:	06/03/2022 11:30 AM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Ignacio Lazaro	Training Impacted:		Funding Source:	Premise
Consortium Contact:		Migration Impact:	No	Funding Source ID:	Transitional Housing Supplement
Project Phase (SCR):	Production				
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Approved - Karen Rapponotti - 6/6/2022				
Expedite Approval:					
Current Design:	Pages do not meet Accessibility/508 standards				
Request:	Perform assess of pages updated through CA-227842 for accessibility/508 compliance				
Recommendation:	Resolve accessibility/508 compliance issues with pages updated with CA-227842 (Rate Detail and FC EDBC Summary Results)				
Outreach Description:					
Migration Impact Description:					
Migration Impact Analysis:					
Alternative Procedure Description:	N/A - Accessibility/508 compliance updates only.				
Operational Impact:					
Estimate:	130				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	100
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	30	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-235894] Remove 'LTC MC RE Packet Recipient' Field from Online Pages

Team Responsible:	Online	Assignee:	Quynh Nguyen	SPG Status:	Approved
Fix Version/s:	[22.11]	Designer Contact:	Farhat Ulain	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	124
Reporter:	Connor ODonnell	Regulation Reference:		Created:	10/28/2021 05:02 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Maggie Orozco-Vega	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Medi-Cal/CMSP]	Approved by Committee:	06/01/2022	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:					
Expedite Approval:					
Current Design:					
In the 'Authorized Representative Program Detail' page and the 'Administrative Role Detail' page, the 'LTC MC RE Packet Recipient' field displays if the user specifies the additional recipient for the correspondence in the Medi-Cal program.					
Request:					
Remove the 'LTC MC RE Packet Recipient' field from the 'Authorized Representative Program Detail' page and the 'Administrative Role Detail' page.					
Recommendation:					
1. Update the 'Authorized Representative Program Detail' page and the 'Administrative Role Detail' page to remove the 'LTC MC RE Packet Recipient'.					
Outreach Description:					
Migration Impact Description:					
Analysis:					
Alternative Procedure Description:					
Operational Impact:					
Estimate:					
124					
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	82
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	32	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-211971] Add Form FC 3NM-DETERMINATION OF FEDERAL AFDC-FC ELIGIBILITY FOR NMD to Template Repository

Team Responsible:	Client Correspondence	Assignee:	Ayman Hussein	SPG Status:	Pending
Fix Version/s:	[23.01]	Designer Contact:	Ayman Hussein	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	Start Build	Estimate:	169
Reporter:	Laura Ould	Regulation Reference:	EAS 45-102(f)(2)	Created:	11/19/2019 01:24 PM
Status:	Approved	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Laura Ould	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Correspondence, Foster Care/Kin GAP/AAP]	Approved by Committee:		Other Agency Cross Reference:	CIV-105682
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	L. Ould 5/23/2022				
Expedite Approval:	Approved by Karen J. Rapponotti on 5/26/2022				
Current Design:	Form FC 3 NM (10/19) does not exist in CalSAWS.				
Request:	Add form FC 3 NM (10/19) - Determination Of Federal AFDC-FC Eligibility For NMD in CalSAWS template repository.				
Recommendation:	Add form FC 3 NM (10/19) - Determination Of Federal AFDC-FC Eligibility For NMD in CalSAWS template repository.				
Outreach Description:					
Migration Impact Description:	Required form will be updated in both systems simultaneously.				
Migration Impact Analysis:					
Alternative Procedure Description:	N/A required for state and federal audits.				
Operational Impact:					
Estimate:	169				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	88	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	7	IVR/CC :	0	Online :	12
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	47	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-220310] Send updated Terms & Conditions Text for Converted CalWIN Cases (Wave 2)

Team Responsible:	Batch/Interfaces	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[23.02]	Designer Contact:	Michael Barillas	Change Type (SCR):	Enhancement
Minor Version:	23.02.13	Expedite Changes:	No	Estimate:	64
Reporter:	Amy Gill	Regulation Reference:		Created:	09/30/2020 01:49 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Logan Pratt	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	Logan Pratt	Consortium Review Approval Date:			

Non-Committee Review:

Approved by Logan Pratt on 5/27/2022

Expedite Approval:

Current Design:

Text message recipients in CalWIN receive text messages from the CalWIN short code.

Request:

Send a text message to all CalWIN converted case persons notifying them of a change in short code.

Recommendation:

1. Schedule a batch job on 02/13/2023 to send a one-time text message to CalWIN Migrating counties 'Santa Clara', 'Tulare', and 'Contra Costa' informing active or pending customers who are opted into text messages that they will receive text messages from CalSAWS going forward.

Message Name: Updated Terms & Conditions for Converted CalWIN Cases (Wave 2)

Message Verbiage:

- If a person's preferred written language is Spanish:

"CalSAWS: Los textos de CalWIN sobre su caso ahora serán enviados desde CalSAWS. ¿Preguntas? Visite <https://www.calsaws.org/thlp> o llame al 844-859-2100"

- Otherwise use English Verbiage:

"CalSAWS: CalWIN Texts about your case will now be sent from CalSAWS. Questions? Visit <https://www.calsaws.org/thlp> or call 844-859-2100"

Target Population:

- Persons on Active/Pending Program
- Primary Applicant
- Is Opted-In to receive Text Messages
- Is not within a Domestic Abuse Case

Run Dates: One-Time Run

Programs: All Programs

Applicable Counties: 'Santa Clara', 'Tulare', 'Contra Costa'

Character County English: 135

Character County Spanish: 151

Automated Action Scenario: N/A

Contact History Reason: CalWIN Migrating to CalSAWS Wave 2

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: 64

Automated Test :	0	Batch/Interfaces :	42	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :	0	Special Project :	0
System Test Support :	17	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		



[CA-220311] Send updated Terms & Conditions Text for Converted CalWIN Cases (Wave 3)

Team Responsible:	Batch/Interfaces	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[23.03]	Designer Contact:	Michael Barillas	Change Type (SCR):	Enhancement
Minor Version:	23.04.13	Expedite Changes:	No	Estimate:	64
Reporter:	Amy Gill	Regulation Reference:		Created:	09/30/2020 01:50 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Logan Pratt	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	Logan Pratt	Consortium Review Approval Date:			

Non-Committee Review:

Approved by Logan Pratt on 5/27/2022

Expedite Approval:

Current Design:

Text message recipients in CalWIN receive text messages from the CalWIN short code.

Request:

Send a text message to all CalWIN converted case persons notifying them of a change in short code.

Recommendation:

1. Schedule a batch job on 04/13/2023 to send a one-time text message to CalWIN Migrating counties 'Orange', 'Santa Barbara', and 'Ventura' informing active or pending customers who are opted into text messages that they will receive text messages from CalSAWS going forward.

Message Name: Updated Terms & Conditions for Converted CalWIN Cases (Wave 3)

Message Verbiage:

- If a person's preferred written language is Spanish:

"CalSAWS: Los textos de CalWIN sobre su caso ahora serán enviados desde CalSAWS. ¿Preguntas? Visite <https://www.calsaws.org/thlp> o llame al 844-859-2100"

- Otherwise use English Verbiage:

"CalSAWS: CalWIN Texts about your case will now be sent from CalSAWS. Questions? Visit <https://www.calsaws.org/thlp> or call 844-859-2100"

Target Population:

- Persons on Active/Pending Program
- Primary Applicant
- Is Opted-In to receive Text Messages
- Is not within a Domestic Abuse Case

Run Dates: One-Time Run

Programs: All Programs

Applicable Counties: 'Orange', 'Santa Barbara', and 'Ventura'

Character County English: 135

Character County Spanish: 151

Automated Action Scenario: N/A

Contact History Reason: CalWIN Migrating to CalSAWS Wave 3

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: 64

Automated Test :	0	Batch/Interfaces :	42	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :	0	Special Project :	0
System Test Support :	17	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		



[CA-220312] Send updated Terms & Conditions Text for Converted CalWIN Cases (Wave 4)

Team Responsible:	Batch/Interfaces	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[23.05]	Designer Contact:	Michael Barillas	Change Type (SCR):	Enhancement
Minor Version:	23.06.15	Expedite Changes:	No	Estimate:	64
Reporter:	Amy Gill	Regulation Reference:		Created:	09/30/2020 01:50 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Logan Pratt	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	Logan Pratt	Consortium Review Approval Date:			

Non-Committee Review:

Approved by Logan Pratt on 5/27/2022

Expedite Approval:

Current Design:

Text message recipients in CalWIN receive text messages from the CalWIN short code.

Request:

Send a text message to all CalWIN converted case persons notifying them of a change in short code.

Recommendation:

1. Schedule a batch job on 06/15/2023 to send a one-time text message to CalWIN Migrating counties 'San Diego', 'San Mateo', 'Santa Cruz', and 'Solano' informing active or pending customers who are opted into text messages that they will receive text messages from CalSAWS going forward.

Message Name: Updated Terms & Conditions for Converted CalWIN Cases (Wave 4)

Message Verbiage:

- If a person's preferred written language is Spanish:

"CalSAWS: Los textos de CalWIN sobre su caso ahora serán enviados desde CalSAWS. ¿Preguntas? Visite <https://www.calsaws.org/thlp> o llame al 844-859-2100"

- Otherwise use English Verbiage:

"CalSAWS: CalWIN Texts about your case will now be sent from CalSAWS. Questions? Visit <https://www.calsaws.org/thlp> or call 844-859-2100"

Target Population:

- Persons on Active/Pending Program
- Primary Applicant
- Is Opted-In to receive Text Messages
- Is not within a Domestic Abuse Case

Run Dates: One-Time Run

Programs: All Programs

Applicable Counties: 'San Diego', 'San Mateo', 'Santa Cruz', 'Solano'

Character County English: 135

Character County Spanish: 151

Automated Action Scenario: N/A

Contact History Reason: CalWIN Migrating to CalSAWS Wave 4

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: 64

Automated Test :	0	Batch/Interfaces :	42	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :	0	Special Project :	0
System Test Support :	17	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		



[CA-220313] Send updated Terms & Conditions Text for Converted CalWIN Cases (Wave 5)

Team Responsible:	Batch/Interfaces	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[23.07]	Designer Contact:	Michael Barillas	Change Type (SCR):	Enhancement
Minor Version:	23.08.16	Expedite Changes:	No	Estimate:	64
Reporter:	Amy Gill	Regulation Reference:		Created:	09/30/2020 01:51 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Logan Pratt	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	Logan Pratt	Consortium Review Approval Date:			

Non-Committee Review:

Approved by Logan Pratt on 5/27/2022

Expedite Approval:

Current Design:

Text message recipients in CalWIN receive text messages from the CalWIN short code.

Request:

Send a text message to all CalWIN converted case persons notifying them of a change in short code.

Recommendation:

1. Schedule a batch job on 08/16/2023 to send a one-time text message to CalWIN Migrating counties 'Alameda', 'Fresno', and 'Sonoma' informing active or pending customers who are opted into text messages that they will receive text messages from CalSAWS going forward.

Message Name: Updated Terms & Conditions for Converted CalWIN Cases (Wave 5)

Message Verbiage:

- If a person's preferred written language is Spanish:

"CalSAWS: Los textos de CalWIN sobre su caso ahora serán enviados desde CalSAWS. ¿Preguntas? Visite <https://www.calsaws.org/thlp> o llame al 844-859-2100"

- Otherwise use English Verbiage:

"CalSAWS: CalWIN Texts about your case will now be sent from CalSAWS. Questions? Visit <https://www.calsaws.org/thlp> or call 844-859-2100"

Target Population:

- Persons on Active/Pending Program
- Primary Applicant
- Is Opted-In to receive Text Messages
- Is not within a Domestic Abuse Case

Run Dates: One-Time Run

Programs: All Programs

Applicable Counties: 'Alameda', 'Fresno', 'Sonoma'

Character County English: 135

Character County Spanish: 151

Automated Action Scenario: N/A

Contact History Reason: CalWIN Migrating to CalSAWS Wave 5

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: 64

Automated Test :	0	Batch/Interfaces :	42	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	17	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-220314] Send updated Terms & Conditions Text for Converted CalWIN Cases (Wave 6)

Team Responsible:	Batch/Interfaces	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[23.09]	Designer Contact:	Michael Barillas	Change Type (SCR):	Enhancement
Minor Version:	23.10.16	Expedite Changes:	No	Estimate:	64
Reporter:	Amy Gill	Regulation Reference:		Created:	09/30/2020 01:52 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Logan Pratt	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	Logan Pratt	Consortium Review Approval Date:			

Non-Committee Review:

Approved by Logan Pratt on 5/27/2022

Expedite Approval:

Current Design:

Text message recipients in CalWIN receive text messages from the CalWIN short code.

Request:

Send a text message to all CalWIN converted case persons notifying them of a change in short code.

Recommendation:

1. Schedule a batch job on 10/16/2023 to send a one-time text message to CalWIN Migrating counties 'Sacramento', 'San Luis Obispo', and 'San Francisco' informing active or pending customers who are opted into text messages that they will receive text messages from CalSAWS going forward.

Message Name: Updated Terms & Conditions for Converted CalWIN Cases (Wave 6)

Message Verbiage:

- If a person's preferred written language is Spanish:

"CalSAWS: Los textos de CalWIN sobre su caso ahora serán enviados desde CalSAWS. ¿Preguntas? Visite <https://www.calsaws.org/thlp> o llame al 844-859-2100"

- Otherwise use English Verbiage:

"CalSAWS: CalWIN Texts about your case will now be sent from CalSAWS. Questions? Visit <https://www.calsaws.org/thlp> or call 844-859-2100"

Target Population:

- Persons on Active/Pending Program
- Primary Applicant
- Is Opted-In to receive Text Messages
- Is not within a Domestic Abuse Case

Run Dates: One-Time Run

Programs: All Programs

Applicable Counties: 'Sacramento', 'San Luis Obispo', 'San Francisco'

Character County English: 135

Character County Spanish: 151

Automated Action Scenario: N/A

Contact History Reason: CalWIN Migrating to CalSAWS Wave 6

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: 64

Automated Test :	0	Batch/Interfaces :	42	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :	0	Special Project :	0
System Test Support :	17	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		

End SCRs



[CA-237734] Migrate Appointment API from APIGEE to AWS API Gateway

Team Responsible:	Tech Arch	Assignee:	Biniyam Meresa	SPG Status:	N/A
Fix Version/s:	[RWR]	Designer Contact:	Adnan Bukhari	Change Type (SCR):	Operational Enhancement
Minor Version:	22.06.23	Expedite Changes:	No	Estimate:	120
Reporter:	Biniyam Meresa	Regulation Reference:		Created:	12/06/2021 03:53 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Brian Rodgers	Training Impacted:		Funding Source:	CalSAWS M&E
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Production	Approved by Committee:		Other Agency Cross Reference:	
Committee:	[Tech]	Consortium Review Approval Date:			
Consortium Review Approval:					
Non-Committee Review:	Approved by Laura Chavez on 12/13/2021				
Expedite Approval:					
Current Design:	Calsaws API's are implemented using Apigee as API Gateway.				
Request:	ALL the API Gateway should be replaced with AWS API Gateway.				
Recommendation:	The recommendations are as follows – 1. Create Appointment RESTful APIs on AWS HTTP API Gateway. 2. Remove JWT Authorization from Appointment spring Boot service. 3. Update the Client's to use AWS API Gateway URL.				
Outreach Description:					
Migration Impact Description:	N/A				
Migration Impact Analysis:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	120				
Automated Test :	32	Batch/Interfaces :	40	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	48	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0
Content Revision Status-1:	Pending CCB				
Content Revision Description-1:	1. Recommendation Change: Before: After: 2. Estimate Change:				

Before:
After:

3. Release Change:
Before: RWR
After: 22.06 (22.06.23)

4. Funding Source Change:
Before:
After:

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:



[CA-237735] Migrate OCAT API from APIGEE to AWS API Gateway

Team Responsible:	Tech Arch	Assignee:	Biniyam Meresa	SPG Status:	N/A
Fix Version/s:	[RWR]	Designer Contact:	Adnan Bukhari	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	158
Reporter:	Biniyam Meresa	Regulation Reference:		Created:	12/06/2021 04:00 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Brian Rodgers	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Production	Approved by Committee:		Other Agency Cross Reference:	
Committee:	[Tech]	Consortium Review Approval Date:			
Consortium Review Approval:					
Non-Committee Review:	Approved by Laura Chavez on 12/13/2021				
Expedite Approval:					
Current Design:	Calsaws API's are implemented using Apigee as API Gateway.				
Request:	ALL the API Gateway should be replaced with AWS API Gateway.				
Recommendation:	<p>The recommendations are as follows –</p> <ol style="list-style-type: none"> 1. Create OCAT RESTful APIs on AWS HTTP API Gateway 2. Remove JWT Authorization from OCAT spring Boot service. 3. Update the Client's to use AWS API Gateway URL. 				
Outreach Description:	N/A				
Migration Impact Description:	N/A				
Migration Impact Analysis:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	158				
Automated Test :	0	Batch/Interfaces :	70	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	20
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	68	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0
Content Revision Status-1:	Accepted				
Content Revision Description-1:	<p>1. Recommendation Change:</p> <p>Before: N/A</p> <p>After: N/A</p>				

2. Estimate Change: (Interface partner testing with OCAT System will be conducted. The below ETC change is to execute the same)

Before:

Batch/Interfaces ETC 1: 20

Batch/Interfaces ETC 2: 10

Batch/Interfaces ETC Total: 30

After:

Batch/Interfaces ETC 1: 40

Batch/Interfaces ETC 2: 30

Batch/Interfaces ETC Total: 70

3. Release Change:

Before: N/A

After: N/A

4. Funding Source Change:

Before: N/A

After: N/A

**Content Revision
Status-2:**

Pending CCB

**Content Revision
Description-2:**

1. Recommendation Change:

Before: N/A

After: N/A

2. Estimate Change:

Before: N/A

After: N/A

3. Release Change:

Before: RWR

After: 22.06(minor version = 22.06.23)

4. Funding Source Change:

Before: N/A

After: N/A

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:



[CA-226207] DDID 2219, 2268, 2716, 2717, 2718, 2728, 2258 FDS CSC: CalSAWS Outbound IVR

Team Responsible:	Contact Center	Assignee:	Dheeraj Muralidara	SPG Status:	N/A
Fix Version/s:	[22.03]	Designer Contact:	Jared Kuester	Change Type (SCR):	Enhancement
Minor Version:	22.06.XX	Expedite Changes:	No	Estimate:	400
Reporter:	Jared Kuester	Regulation Reference:		Created:	03/09/2021 02:57 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Darcy Alexander	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[IVR & Contact Center]	Approved by Committee:	04/09/2021	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval:

Current Design:

The CalSAWS Outbound IVR Appointment Reminder and Outbound IVR Missing Document Reminder is migrated C-IV functionality (SCR CA-207026). Data from CalSAWS is transferred to the Contact Center system via a text file and stored in an AWS S3 bucket. The batch jobs associated to this data transfer for the 'Missing Balderas Reminder Outbound campaigns' (POxxM304), and 'Missing SAR7 Reminder Outbound campaigns' (POxxM302) were migrated by SCR CA-218722.

Request:

Update migrated C-IV Outbound IVR Campaigns (SCR CA-207026) to include additional changes to support all 58 counties according to the requirements gathered during the Contact Center Functional Design Sessions.

Recommendation:

- Enhance the Amazon Outbound API calls to support additional call volume.
- Configure the Outbound IVR to support additional languages:
 - Farsi
 - Vietnamese
 - Mandarin
 - Tagalog
 - Russian
 - Korean
 - Cambodian
 - Hmong
 - Arabic
 - Lao
 - Cantonese
 - Armenian
 - Portuguese
- Enable the Contact Detail page to allow all counties to opt-in and or out customers for Outbound IVR Campaigns.
- Configure the Outbound IVR Caller ID to display the CalSAWS IVR phone number associated to the county the customer's program is associated.
- Configure the Appointment Reminder Outbound IVR calls to:
 - Include appointment reminders for the following appointment types:
 - Meeting with worker
 - Group meeting
 - Telephone interview
 - Re-evaluation interview
 - Telephone CW/CF Re-Evaluation interview
 - Provide the customer an option to confirm, cancel or reschedule the appointment.
 - Create a task when a customer cancels their appointment during a CalSAWS outbound IVR call.
 - Transfer the caller to a queue or to a designated county number when a customer selects to reschedule their appointment

Outreach Description:	CRFI to collect phone numbers to transfer reschedule appointment requests. CIT to inform all Contact Center Counties of new call types being transferred to queues for rescheduling appointments.				
Migration Impact Description:	N/A				
Migration Impact Analysis:					
Alternative Procedure Description:	N/A				
Operational Impact Estimate:	400				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	400	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0
Content Revision Status-1:	Accepted				
Content Revision Description-1:	<p>1. Summary Change: Before: DDID 2219, 2268, 2716, 2717, 2718, 2728 FDS CSC: CalSAWS Outbound IVR After: DDID 2219, 2716, 2717, 2728 FDS CSC: CalSAWS Outbound IVR</p> <p>2. Recommendation Change: Before:</p> <p>1. Enhance the Amazon Outbound API calls to support additional call volume. 2. Configure the Outbound IVR to support additional languages:</p> <ul style="list-style-type: none"> a. Farsi b. Vietnamese c. Mandarin d. Tagalog e. Russian f. Korean g. Cambodian h. Hmong i. Arabic j. Lao k. Cantonese l. Armenian m. Portuguese <p>3. Enable the Contact Detail page to allow all counties to opt-in and or out customers for Outbound IVR Campaigns.</p> <p>4. Configure the Outbound IVR Caller ID to display the CalSAWS IVR phone number associated to the county the customer's program is associated.</p> <p>5. Configure the Appointment Reminder Outbound IVR calls to:</p> <ul style="list-style-type: none"> a. Include appointment reminders for the following appointment types: <ul style="list-style-type: none"> i. Meeting with worker ii. Group meeting iii. Telephone interview iv. Re-evaluation interview v. Telephone CW/CF Re-Evaluation interview b. Provide the customer an option to confirm, cancel or reschedule the appointment. 				

- c. Create a task when a customer cancels their appointment during a CalSAWS outbound IVR call.
- d. Transfer the caller to a queue or to a designated county number when a customer selects to reschedule their appointment

After:

1. Enhance the Amazon Outbound API calls to support additional call volume.
2. Configure the Outbound IVR to support additional languages:
 - a. Farsi
 - b. Vietnamese
 - c. Mandarin
 - d. Tagalog
 - e. Russian
 - f. Korean
 - g. Cambodian
 - h. Hmong
 - i. Arabic
 - j. Lao
 - k. Cantonese
 - l. Armenian
 - m. Portuguese
3. Enable the Contact Detail page to allow all counties to opt-in and or out customers for Outbound IVR Campaigns.
4. Configure the Appointment Reminder Outbound IVR calls to:
 - a. Include appointment reminders for the following appointment types:
 - i. Meeting with worker
 - ii. Group meeting
 - iii. Telephone interview
 - iv. Re-evaluation interview
 - v. Telephone CW/CF Re-Evaluation interview
 - b. Provide the customer an option to confirm, cancel or reschedule the appointment.
 - c. Transfer the caller to a queue or to a designated county number when a customer selects to reschedule their appointment

**Content Revision
Status-2:**

Accepted

**Content Revision
Description-2:**

1. Release Change:
Before: 22.01
After: 22.03

**Content Revision
Status-3:**

Pending CCB

**Content Revision
Description-3:**

1. Release Change:
Before: 22.03
After: 22.05

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:
After:
4. Funding Source Change:
Before:
After:



[CA-227045] DDID 2726 FDS CSC: Environments for Existing Contact Center Counties

Team Responsible:	Contact Center	Assignee:	Pramod Ramesh	SPG Status:	N/A
Fix Version/s:	[22.03]	Designer Contact:	Pramod Ramesh	Change Type (SCR):	Enhancement
Minor Version:	22.09.09	Expedite Changes:	Start Build	Estimate:	480
Reporter:	Charles Heo	Regulation Reference:		Created:	04/01/2021 03:04 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Darcy Alexander	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	Yes	Funding Source ID:	
Committee:	[IVR & Contact Center]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Darcy Alexander Approval of SCR 3-9-2022				
Expedite Approval:	Karen J. Rapponotti Approved 3/11/2022				
Current Design:	County Contact Center's Amazon Connect Instance share a single AWS Account				
Request:	Modify shared Lambdas so they can be deployed to new AWS accounts that support one county Amazon Connect Instance per account.				
Recommendation:	<p>*** Back-end Change Only, no impact to end users, no design document required ***</p> <p>1) Update Lambda code to support a 1:1 account structure.</p> <p>2) Update Lambda Gradle properties to use CalSAWS artifactory URL</p>				
Outreach Description:					
Migration Impact Description:	Closes Migration DDID 2726				
Migration Impact Analysis:	No Impact				
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	480				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	480	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0
Content Revision Status-1:	Pending CCB				
Content Revision Description-1:	<p>1. Release Change:</p> <p>Before: 22.03</p> <p>After: 22.07</p>				

**Content Revision
Status-2:
Content Revision
Description-2:**

- 1. Recommendation Change:
Before:
After:
- 2. Estimate Change:
Before:
After:
- 3. Release Change:
Before:
After:
- 4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:
Content Revision
Description-3:**

- 1. Recommendation Change:
Before:
After:
- 2. Estimate Change:
Before:
After:
- 3. Release Change:
Before:
After:
- 4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:
Content Revision
Description-4:**

- 1. Recommendation Change:
Before:
After:
- 2. Estimate Change:
Before:
After:
- 3. Release Change:
Before:
After:
- 4. Funding Source Change:
Before:
After:



[CA-231234] DDID 2718 FDS CSC: Task for Cancelling an Appointment in Outbound IVR

Team Responsible:	Contact Center	Assignee:	Dheeraj Muralidara	SPG Status:	N/A
Fix Version/s:	[22.03]	Designer Contact:	Jared Kuester	Change Type (SCR):	Enhancement
Minor Version:	22.06.XX	Expedite Changes:	No	Estimate:	255
Reporter:	Farhat Ulain	Regulation Reference:		Created:	07/19/2021 04:35 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Darcy Alexander	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[IVR & Contact Center]	Approved by Committee:	09/07/2021	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval:

Current Design:

Tasks are not created when an appointment is canceled in

Request:

Create a task when a customer cancels their appointment during a CalSAWS outbound IVR call.

Recommendation:

1. Create a Task when the customer cancels their appointment through the outbound reminder campaign.

Outreach

Description:

Migration Impact

None as this is change is happening after migration.

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

255

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	200	Online :	15
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	40	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision

Status-1:

Accepted

Content Revision

Description-1:

1. Recommendation Change: N/A

2. Estimate Change:

Before: 215

Tech Arch ETC 1: 0

After: 255

Tech Arch ETC 1: 40

	3. Release Change: N/A
	4. Funding Source Change: N/A
Content Revision Status-2:	Accepted
Content Revision Description-2:	1. Release Change: Before: 22.01 After: 22.03
Content Revision Status-3:	Pending CCB
Content Revision Description-3:	1. Release Change: Before: 22.03 After: 22.05
Content Revision Status-4:	
Content Revision Description-4:	1. Recommendation Change: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After:



[CA-241490] Performance Test of Contact Center's Amazon Connect functionality

Team Responsible:	Contact Center	Assignee:	Stephen Hanna	SPG Status:	N/A
Fix Version/s:	[22.03]	Designer Contact:	Jared Kuester	Change Type (SCR):	Enhancement
Minor Version:	22.06.XX	Expedite Changes:	No	Estimate:	100
Reporter:	Stephen Hanna	Regulation Reference:		Created:	02/21/2022 10:02 AM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Darcy Alexander	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Performance	Migration Impact:	No	Funding Source ID:	
Committee:	[IVR & Contact Center]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Darcy Alexander Approves SCR on 6-1-2022

Expedite Approval: Current Design:

Currently there is no analysis or testing for Amazon Connect cloud performance.

Request:

Perform all baseline performance testing and analysis necessary to provide the cloud infrastructure for the Contact Center's Amazon Connect cloud-based solution used by LA County.

Recommendation:

Performance test the Amazon Connect cloud-based solution in a production-like environment using Cyara, a third-party, cloud-based, automated performance testing tool currently used on the project for automated system and regression test. Results will be analyzed and shared with LA County.

The purpose of the test is to determine if the existing solution, in a production-like environment can handle an excess of the peak number of concurrently logged-in LA county agents and an excess of the peak rate CAPS (call attempts per second) of inbound callers reaching these agents.

To support the automated performance test configuration, the following technical changes are needed:

#1) Code change to enable Contact Center's "Lookup service lambda", when not connected to Rest API end points of SYS/STG environments for system testing, to be connected to Perf DB Server for performance testing against a Perf Conv database (having only masked production data). To do this, will:

1.a) Perform a code change to add the perf environment LRS services url to environment configuration file.

1.b) In AWS Secrets Manager, create a New PerfConv secret to hold the perfConv DB credentials (new user here)

which will enable Contact Center's "Lookup service lambda" to connect both to Perf LRS services and to PerfConv DB.

1.c) Deploy new set of Lambda functions in AWS Development account with name including perfConv env as suffix.

#2) Update AWS Security Groups to allow the "Lookup service lambda" access to both the CalSAWS Perf DB Server and to Lookup LRS Service for performance testing.

#3) Creation of a application database user in Perf Conv database which is not also available in unmasked Perf CalSAWS database.

#4) Temporary AWS service limit increases to contactcenter-development account (or similar) to make it production-like for the duration of the test.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

This SCR is for performance testing purposes only.

Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	100				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	100	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0
Content Revision Status-1:	Pending CCB				
Content Revision Description-1:	1. Release Change: Before: 22.03 After: 22.05				
Content Revision Status-2:					
Content Revision Description-2:	1. Recommendation Change: Before: After:				
	2. Estimate Change: Before: After:				
	3. Release Change: Before: After:				
	4. Funding Source Change: Before: After:				
Content Revision Status-3:					
Content Revision Description-3:	1. Recommendation Change: Before: After:				
	2. Estimate Change: Before: After:				
	3. Release Change: Before: After:				
	4. Funding Source Change: Before: After:				
Content Revision Status-4:					
Content Revision Description-4:	1. Recommendation Change: Before:				



[CA-242517] Analytics RDS Upgrades to MySQL 3 and Upgrades of ICEDQ and SONAR DB in PostgreSQL

Team Responsible:	Analytics	Assignee:	Sonu Singh [X]	SPG Status:	N/A
Fix Version/s:	[22.03]	Designer Contact:	Sonu Singh [X]	Change Type (SCR):	Operational Enhancement
Minor Version:	22.06.XX	Expedite Changes:	Start Build	Estimate:	365
Reporter:	Sonu Singh [X]	Regulation Reference:		Created:	03/15/2022 09:36 AM
Status:	In Development	Impact Analysis:	[Technology Impact]	Outreach Required:	No
Policy/Design Consortium Contact:	Laura Chavez	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&O
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	
Committee:	[Tech]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Approved by Laura Chavez on 1/27/2022				
Expedite Approval:	Laura Chavez 03/18/2022				
Current Design:	Currently the Analytics RDS version are on MySQL version 1. ICEDQ and SONAR DB will be upgraded to PostgreSQL 14.1 and PostgreSQL 13.5.				
Request:	<p>The RDS will be upgraded to to the latest MySQL version 3 which comes with many new upgrades. Key features are:</p> <ol style="list-style-type: none"> 1) Common table expressions - CTEs give you a way to use a temporary result set with a name that can be called within the scope of a statement. CTEs allow you to write cleaner and more readable SQL queries when compared to writing multiple subqueries, or when writing recursive queries. CTEs can also provide performance improvements by avoiding having to write a subquery multiple times, and have it evaluated multiple times. 2) Window functions - You can improve analytical queries by using window functions. Window functions are aggregate-like operations, although they don't group results into a single row – they aggregate over a rolling window and output results per row. Aurora MySQL 3 now supports window functions like RANK(), DENSE_RANK(), NTILE(), ROW_NUMBER(), and more. 3) Improved parallel query support - Parallel query is an Aurora MySQL specific feature that can improve performance of certain types of queries by distributing and parallelizing the query processing into the purpose-built distributed storage layer of Aurora. 4) New index types - Aurora MySQL 3 now supports descending and invisible index types. Descending indexes improve the performance of queries that need to sort and retrieve from indexes in descending order. Invisible indexes allow you to test the performance impact of removing an index without actually dropping the index. You can use this feature to identify unused indexes, which lets you optimize your schema by removing them. 5) Roles - You can now create roles that act as a named collection of privileges. You can create and drop roles, and grant and revoke privileges to the roles. You can grant and revoke roles from user accounts. In previous versions on Aurora MySQL, you could only grant privileges to individual user accounts directly. This streamlines granting and revoking of privileges to groups of users and simplifies user management overall. <p>PostgreSQL upgrade will have the below feature's:</p> <ol style="list-style-type: none"> 1) One significant default has changed: the minimum TLS version is 1.2, which is more secure. 2) PostgreSQL 14 simplifies the process of assigning read-only, and write-only capabilities to users on tables, views, and schemas using the predefined roles pg read all data and pg write all data. 3) Additionally, this version changes the default password management and authentication system for new PostgreSQL instances to the standards-compliant SCRAM-SHA-256 password management and authentication system. 4) It introduces a new monitoring parameter idle_session_timeout 				
Recommendation:	Upgrading the RDS will allow for new functionality and improved performance.				
Outreach Description:					
Migration Impact Description:					

Migration Impact**Analysis:****Alternative**

N/A

Procedure**Description:****Operational Impact:****Estimate:****365**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	140	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	40
Reports Test :	185	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision

Pending CCB

Status-1:**Content Revision**

1. Recommendation Change: N/A

Description-1:

2. Estimate Change: N/A

3. Release Change:

Before: 22.03

After: 22.05

4. Funding Source Change: N/A

Content Revision**Status-2:****Content Revision****Description-2:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision**Status-3:****Content Revision****Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:



[CA-242688] Update Yolo County Direct Deposit Inbound file option

- Resolved: 06/09/2022 02:33 PM

Team Responsible:	Fiscal	Assignee:	Bhumika Sharma	SPG Status:	Approved
Fix Version/s:	[22.05]	Designer Contact:	Jimmy Tu	Change Type (SCR):	Enhancement
Minor Version:	22.06.09	Expedite Changes:	Production Deployment	Estimate:	35
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	03/18/2022 09:25 AM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Migration	Approved by Committee:		Other Agency Cross Reference:	CA-212363
Committee:	[Fiscal]	Consortium Review Approval Date:			
Consortium Review Approval:					
Non-Committee Review:	Melinda Gutierrez - Approved - 03/20/2022				
Expedite Approval:	Approved by Karen Rapponotti on 03/18/2022				
Current Design:	With CRFI 21-004, Yolo County opted to not send a return Direct Deposit Interface file to the project.				
Request:	Yolo County would like to have a daily Direct Deposit return interface with the system. Update Yolo County to have a daily Direct Deposit return interface with the system.				
Recommendation:	<ol style="list-style-type: none"> Create the following new batch jobs/numbers for Yolo County. <ol style="list-style-type: none"> PI57F200 – Migration Direct Deposit Reader PI57F240 – FTP Handler Service For the above jobs, create the batch properties for Yolo County based off other direct deposit return interface counties (can use County 24, Merced). 				
Outreach Description:	N/a				
Migration Impact Description:	N/a				
Migration Impact Analysis:					
Alternative Procedure Description:	N/a				
Operational Impact:					
Estimate:	35				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	14	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	16	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0
Content Revision Status-1:	Pending CCB				
Content Revision Description-1:	<ol style="list-style-type: none"> Estimate Change: Before: Fiscal ETC 1: 14 				

System Test ETC 1: 16
Unallocated: 5

After:
Fiscal ETC 1: $14 + 56 = 70$
System Test ETC 1: $16 + 25 = 41$
Unallocated: $5 + 5 = 10$

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:



[CA-234607] Update Batch MAGI Auto-Renewal for Non-Recipients

- Resolved: 06/10/2022 07:42 PM

Team Responsible:	CalHEERS	Assignee:	Appalaraju Indala	SPG Status:	Approved
Fix Version/s:	[22.06]	Designer Contact:	Carmen Kolaskey	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	93
Reporter:	Tisha Mutreja	Regulation Reference:		Created:	10/06/2021 12:30 PM
Status:	Test Complete	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Maggie Orozco-Vega	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Medi-Cal/CMSP]	Approved by Committee:	02/25/2022	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval:

Current Design:

The Batch MAGI EDBC RE Sweep is a daily job that checks for Medi-Cal programs to process through the 'No-Touch' Renewal. The Batch MAGI EDBC RE Sweep identifies Medi-Cal programs with a Renewal Due Date two months in the future, where the RE DER was received from the Batch MAGI RE Sweep job (PB00CH203). The RE DER must be for the same benefit month as the RE EDR sent to CalHEERS initiated from the Batch MAGI RE Sweep job (PB00CH203). If the RE DER returns all individuals who are Active on the Medi-Cal program with MAGI Medi-Cal Eligible (EL) or Conditionally Eligible (CE), Batch EDBC will attempt to process the case through the 'No-Touch' process and advance the Renewal to the future year.

The Batch MAGI EDBC RE Sweep job excludes Medi-Cal programs when at least one individual Active on the Medi-Cal program returns on the RE DER with MAGI Medi-Cal IE/DS; including when that individual(s) was already a non-recipient on the Medi-Cal program as an Active FRI or Active UP.

Examples of a Medi-Cal program non-recipient are: An individual active on SSI with a Medi-Cal program person role of Unaided Person (UP) for 'Gets SSI', or an individual not requesting Medi-Cal, but included in the household for budgeting as an Active FRI. When an Individual on a Medi-Cal program is previously identified as a 'non-recipient', the Batch MAGI EDBC RE Sweep job should not exclude the Medi-Cal program from processing.

Note: Non-recipients are not limited to only Unaided Persons that 'Gets SSI' or individuals that are 'Not Requesting' Medi-Cal.

Request:

Update the Batch MAGI EDBC RE Sweep job to no longer exclude Medi-Cal Programs when a non-recipient is MAGI IE/DS on the RE DER as long as all other MAGI Medi-Cal individuals are MAGI Eligible/Conditionally Eligible.

Recommendation:

Update the Batch MAGI EDBC RE Sweep job (PB00E120) to no longer exclude Medi-Cal Programs because a non-recipient (Active FRI or UP) is MAGI Medi-Cal IE/DS on the RE DER initiated from the Batch MAGI RE Sweep job (PB00CH203).

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

93

Automated Test :

0

Batch/Interfaces :

0

Batch Operations :

0

BenefitsCal :	0	CalHEERS :	40	CalHEERS Test :	43
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1: Pending CCB

Content Revision Description-1:

1. Recommendation Change:
All the changes are highlighted in the Content Revision Design document.
Add Recommendation 2.1. Update Batch EDBC Skip Reason
Added 2.1.2.1 Update the Batch EDBC Skip reason that prevents Batch EDBC from processing the Medi-Cal program when all MAGI Eligible or Conditionally Eligible individuals on the RE DER and at least one individuals is not an applicant on the Medi-Cal program.

2. Estimate Change:
Before:
CalHEERS ETC 1: 40
Unallocated:10
CalHEERS Test ETC 1: 43
Total Hours: 93
After:
CalHEERS ETC 1: 77
Unallocated Hours: 15
CalHEERS Test ETC 1: 59
Total Hours: 151

See attached CA-234607 Update Batch MAGI Auto-Renewal for Non-Recipients Content Revision

Content Revision Status-2:

Content Revision Description-2:

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-3:

Content Revision Description-3:

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:



[CA-241251] Update C-IV School Lunch Interface to run for CalWIN Counties

Team Responsible:	Batch/Interfaces	Assignee:	Howard Suksanti	SPG Status:	Approved
Fix Version/s:	[22.06]	Designer Contact:	Eric Delaney	Change Type (SCR):	Enhancement
Minor Version:	22.06.23	Expedite Changes:	Production Deployment	Estimate:	182
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	02/16/2022 04:31 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Fiscal]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: CRFI 21-038 documents approvals - Sheryl Eppler - 04/14/2022

Expedite Approval: Approved by Karen J. Rapponotti on 4/11/2021

Current Design: CalSAWS does not have School Lunch Writer for CalWIN counties.

Outbound School Lunch Writer retrieves school children eligible for school lunch and writes to an outbound file. Outbound School Lunch Writer runs for LA and C-IV counties. LA School Lunch Writer runs monthly. C-IV School Lunch Writer runs on an annual basis in July using school attendance date of May 1st as the basis. The enrollment date is checked to be less than or equal to the school attendance date. Additionally, the expected completion date is checked to be greater than or equal to the school attendance date.

As part of this SCR, Outbound School Lunch Writer (C-IV version) will be updated to run for CalWIN Counties.

Request: Create BPCR and BSCRs for the outbound School Lunch Writer job for CalWIN counties.
Implement necessary code changes in C-IV version of School Lunch Writer to support CalWIN counties.

Recommendation: Update outbound School Lunch Writer POXXE712 functionality to cover CalWIN counties on an annual, quarterly, or monthly basis per county requirements.

Please find more details in the design document.

Outreach

Description:

Migration Impact

N/A

Description:

Migration Impact

Analysis:

Alternative

N/A.

Procedure

Description:

Operational Impact:

Estimate:

182

Automated Test :	0	Batch/Interfaces :	121	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0

System Test Support :	36	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1: Accepted

Content Revision Description-1: 1. Recommendation Change:
Before:

After:
1. Updated the School Lunch trigger conditions in section 2.1.2
2. Removed one batch property handler.filepath since the property is not required in Appendix section.

Content Revision Status-2: Pending CCB

Content Revision Description-2: 1. Recommendation Change:
Before:
After:
-Added the following in section 2.1.2 : Create batch properties for SchoolLunch FTP jobs for CalWIN counties.
- Removed Batch Scheduling Change Request(BSCR) from the recommendation section. The BSCR is moved to the CalWIN Interface waves SCRs
1. 237629 - Add CalWIN counties into Interface batch property - wave 1
2. 239481 - Add CalWIN counties into Interface batch property - wave 2
3. 239482 - Add CalWIN counties into Interface batch property - wave 3
4. 239483 - Add CalWIN counties into Interface batch property - wave 4
5. 239484 - Add CalWIN counties into Interface batch property - wave 5
6. 239485 - Add CalWIN counties into Interface batch property - wave 6

2. Estimate Change:
Before:
Batch/Interfaces ETC 1: 121
After:
Batch/Interfaces ETC 1: 127

Content Revision Status-3:

Content Revision Description-3: 1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-4:

Content Revision Description-4: 1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:



[CA-243541] School Lunch Interface County Interface Exchange Testing Support SCR Wave 1

Team Responsible:	Batch Operations	Assignee:	Angela Zhao	SPG Status:	Approved
Fix Version/s:	[22.06]	Designer Contact:	Naveen Bhumandla	Change Type (SCR):	Operational Enhancement
Minor Version:	22.06.23	Expedite Changes:	No	Estimate:	117
Reporter:	Howard Suksanti	Regulation Reference:		Created:	04/06/2022 02:17 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Carlos Zepeda	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Design	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	CRFI 21-038 documents approvals - Sheryl Eppler - 04/14/2022				
Expedite Approval:					
Current Design:	CA-241251 creates the School Lunch Interface writer for CalWIN Counties. This wave1 SCR will establish the network connectivity with CalWIN. The School Lunch FTP job (wave1) will be created as part of this SCR.				
Request:	<ol style="list-style-type: none"> 1. Create batch properties for School Lunch Outbound FTP for CalWIN counties. 2. Schedule POXXE717 using below scheduling according to county requirements. Annual – 1st business day of JULY Placer county Quarterly – 1st Saturday APRIL, JULY, OCTOBER, JANUARY Yolo county Note: POXXE717 has Job Dependency of POXXE712 3. County partner integrated testing is required. 				
Recommendation:	<ol style="list-style-type: none"> 1. Create batch properties for School Lunch Outbound FTP for CalWIN counties. 2. Schedule POXXE717 using below scheduling according to county requirements. Annual – 1st business day of JULY Placer county Quarterly – 1st Saturday APRIL, JULY, OCTOBER, JANUARY Yolo county Note: POXXE717 has Job Dependency of POXXE712 3. County partner integrated testing is required. 				
Outreach Description:					
Migration Impact Description:	N/A.				
Migration Impact Analysis:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	117				
Automated Test :	0	Batch/Interfaces :	43	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0

Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	40	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	24	Training :	0	Translation :	0
Content Revision Status-1:	Pending CCB				
Content Revision Description-1:	<p>1. Recommendation Change:</p> <p>Before:</p> <p>After:</p> <p>Update bullet #1 in both the Request and Recommendation sections to - Create a BPCR to add FTP information on School Lunch Outbound FTP for CalWIN counties.</p> <p>Remove bullet #2 (Schedule POXXE717...) in both the Request and Recommendation sections.</p> <p>2. Estimate Change:</p> <p>Before:</p> <p>Batch/Interfaces ETC 1: 43</p> <p>Tech Ops ETC 1: 24</p> <p>After:</p> <p>Batch/Interfaces ETC 1: 15</p> <p>Tech Ops ETC 1: 40</p>				
Content Revision Status-2:					
Content Revision Description-2:	<p>1. Recommendation Change:</p> <p>Before:</p> <p>After:</p> <p>2. Estimate Change:</p> <p>Before:</p> <p>After:</p> <p>3. Release Change:</p> <p>Before:</p> <p>After:</p> <p>4. Funding Source Change:</p> <p>Before:</p> <p>After:</p>				
Content Revision Status-3:					
Content Revision Description-3:	<p>1. Recommendation Change:</p> <p>Before:</p> <p>After:</p> <p>2. Estimate Change:</p> <p>Before:</p> <p>After:</p> <p>3. Release Change:</p> <p>Before:</p> <p>After:</p> <p>4. Funding Source Change:</p> <p>Before:</p> <p>After:</p>				
Content Revision Status-4:					
Content Revision Description-4:	<p>1. Recommendation Change:</p> <p>Before:</p>				

[CA-205757] MEDS: Add new MEDS alerts 1523, 9577

Team Responsible:	Batch/Interfaces	Assignee:	Supritha Sundaram	SPG Status:	Approved
Fix Version/s:	[22.07]	Designer Contact:	Sowmya Coppisetty	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	No	Estimate:	114
Reporter:	Tina Tran	Regulation Reference:	MEDS NETWORK CHANGE CYCLE 437,MEDS Network Change Cycle 471	Created:	11/27/2018 04:41 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Carlos Zepeda	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Design	Approved by		Other Agency Cross	
Committee:	[MEDS]	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			
Non-Committee	Carlos Zepeda 10/27/2021				
Review:					
Expedite Approval:					
Current Design:	CalSAWS currently includes MEDS Alert 9504 but does not include Alerts 1523 and 9577 on the MEDS Alert Search page and the MEDS Alert Admin page.				
	Under MEDS Network Change Cycle 437 Installed (M4470 Enhancement):				
	• Alert 1523 is created				
	Under MEDS Network Change Cycle 471 Installed (M5010 Enhancement):				
	• Alert 9577 is created				
	• Type fields for existing alert 9504 is changed				
Request:	To align with MEDS Network Change Cycle letters update:				
	• Add new MEDS alerts 1523 and 9577 to MEDS Alert Search page and MEDS Alert Admin page				
	• Update 'Alert Type' and 'Alert Action Type' of existing alert 9504 from "ALERT" to "PRI-ALT"				
Recommendation:	1. Adding MEDS alert 1523 in CalSAWS:				
	Internal # 0826				
	Alert Message: ALIEN-NO BELONGS TO ANOTHER MEDS-ID				
	Alert Type & Alert Action Type: ALERT				
	Action: Correct and Reenter				
	2. Adding MEDS alert 9577 in CalSAWS:				
	Internal # 0994				
	Alert Message: ELIGIBILITY REDETERMINATION OVERDUE				
	Alert Type & Alert Action Type: PRI-ALT				
	This alert is generated when the populated Redetermination Completed (RV-COMP) date is greater than 12 months. This alert is a reminder to counties and State Medi-Cal Eligibility workers that an eligibility Redetermination is overdue.				
	ACTION: Complete the Redetermination process.				
	3. Modify 'Alert Type' and 'Alert Action Type' of existing alert 9504 to indicate as "PRI-ALT"				
Outreach					
Description:					
Migration Impact					
Description:	Adding New meds alerts 1523 and 9577 to MEDS Alert Search page and MEDS Alert Admin page and updating an existing MEDS alert 9504				
Migration Impact					
Analysis:					

Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	114				
Automated Test :	0	Batch/Interfaces :	46	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	68	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0
Content Revision Status-1:	Accepted				
Content Revision Description-1:	<p>1. Recommendation Change: Before: No Information on default value for the task information on the MEDS Alert Admin Detail page for the new MEDS Alerts After: Added the below information for the task information on the MEDS Alert Admin Detail page for the new MEDS Alerts Set the following default values for the Task Information on the MEDS Alert Admin Detail page for the new MEDS Alerts: a. Status: Inactive b. Task Type and Task Sub-Type: Blank c. Long Description: MEDS Alert {Alert ID} – {Alert Description} has been received. d. Due Date: Default Due Date e. Default Due Date: 10 Days f. Initial Assignment: Default Assignment g. Default Assignment: MEDS Alert Task Distribution</p> <p>2. ETC Change: Before: System Test Support ETC 1:44 System Test Support ETC Total:44</p> <p>After: System Test Support ETC 1:68 System Test Support ETC Total:68</p> <p>3. Release Change: Before: After:</p> <p>4. Funding Source Change: Before: After:</p>				
Content Revision Status-2:	Pending CCB				
Content Revision Description-2:	<p>1. Recommendation Change: Before: Request: To align with MEDS Network Change Cycle letters update: • Add new MEDS alerts 1523 and 9577 to MEDS Alert Search page and MEDS Alert Admin page • Update 'Alert Type' and 'Alert Action Type' of existing alert 9504 from "ALERT" to "PRI-ALT" Recommendation: 1. Adding MEDS alert 1523 in CalSAWS:</p>				

Internal # 0826
Alert Message: ALIEN-NO BELONGS TO ANOTHER MEDS-ID
Alert Type & Alert Action Type: ALERT
Action: Correct and Reenter

2. Adding MEDS alert 9577 in CalSAWS:

Internal # 0994

Alert Message: ELIGIBILITY REDETERMINATION OVERDUE

Alert Type & Alert Action Type: PRI-ALT

This alert is generated when the populated Redetermination Completed (RV-COMP) date is greater than 12 months. This alert is a reminder to counties and State Medi-Cal Eligibility workers that an eligibility Redetermination is overdue.

ACTION: Complete the Redetermination process.

3. Modify 'Alert Type' and 'Alert Action Type' of existing alert 9504 to indicate as "PRI-ALT"

After:

Request:

To align with MEDS Network Change Cycle letters update:

- Add new MEDS alerts 1523 and 9577 to MEDS Alert Search page and MEDS Alert Admin page

Recommendation:

1. Adding MEDS alert 1523 in CalSAWS:

Internal # 0826

Alert Message: ALIEN-NO BELONGS TO ANOTHER MEDS-ID

Alert Type & Alert Action Type: ALERT

Action: Correct and Reenter

2. Adding MEDS alert 9577 in CalSAWS:

Internal # 0994

Alert Message: ELIGIBILITY REDETERMINATION OVERDUE

Alert Type & Alert Action Type: PRI-ALT

This alert is generated when the populated Redetermination Completed (RV-COMP) date is greater than 12 months. This alert is a reminder to counties and State Medi-Cal Eligibility workers that an eligibility Redetermination is overdue.

ACTION: Complete the Redetermination process.

2. ETC Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-3:

Content Revision

Description-3:

1. Recommendation Change:

Before:

After:

2. ETC Change:

Before:

After:

3. Release Change:

Before:

After:



[CA-210573] CW Family Reunification Time on Aid

Team Responsible:	Fiscal	Assignee:	Jimmy Tu	SPG Status:	Approved
Fix Version/s:	[22.07]	Designer Contact:	Jimmy Tu	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	No	Estimate:	221
Reporter:	Lien Phan	Regulation Reference:	ACL 19-112; AB 236 Time on Aid ACL_9-16-19 DRAFT	Created:	09/17/2019 08:12 AM
Status:	System Test	Impact Analysis:	[Data Impact]	Outreach Required:	Yes
Policy/Design	Gingko Luna	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS M&E
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Production	Approved by	03/17/2022	Other Agency Cross	CIV-105081
Committee:	[CalWORKs/ CalFresh]	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			

Non-Committee

Review:

Expedite Approval:

Current Design:

Prior to AB236, CalWORKs Family Reunification (FR) case were only authorized to receive supportive services. Receiving supportive services does not impact the recipient's CalWORKs 48-month time clock and therefore the associated aid codes (4R and 4P) were not included in the TRAC System. Time limit months are automatically created for CalWORKs and Temporary Homeless Assistance programs after EDBC is run and approved. This information will also be automatically sent to WDTIP/TRAC. If there are any additional updates to a specific benefit month after a time limit month is created for CalWORKs or Homeless – Temp, the system automatically adjusts the Program Code and Aid Code information for a time limit month if there is a subsequent EDBC with new information.

CA-217944 updated the CalWORKs MTC from 48 months to 60 months and repealed the WTW 24 MTC effective 5/1/2022.

Request:

Homeless Assistance (HA) benefits are considered CalWORKs Special Needs payments and Special Needs payments do count as receipt of aid towards a recipient's CalWORKs 48-month time limits; therefore, these aid codes need to be added to the TRAC system so that all counties can appropriately track time-on-aid data for recipients in CalWORKs FR cases that receive CalWORKs or Temporary Homeless Assistance benefits requested in ACL 19-112.

Recommendation:

1. Update Code Detail Category 184 for claim Aid Codes '4R' and '4P' as Non-Federal.
2. Update Code Detail Category 1166 to include mapping for aid codes '4R' and '4P' for Temporary Homeless Assistance programs.

Outreach

Description:

Need WDTIP interface

Migration Impact

Description:

CA-210573 will be implemented the change at the same time with CIV-105081

Migration Impact

Analysis:

No Impact

Alternative

Procedure

N/a

Description:

Operational Impact:

Estimate: 221

Automated Test :	0	Batch/Interfaces :	25	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	79	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0

Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	97	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1: Accepted

Content Revision Description-1:

1. Request Change:
Before:

Homeless Assistance (HA) benefits are considered CalWORKs Special Needs payments and Special Needs payments do count as receipt of aid towards a recipient's CalWORKs 48-month time limits; therefore, these aid codes need to be added to the TRAC system so that all counties can appropriately track time-on-aid data for recipients in CalWORKs FR cases that receive CalWORKs or Temporary Homeless Assistance benefits requested in ACL 19-112 and the "WDTIP Table – Family Reunification TANF Cleanup" document.

After:

Homeless Assistance (HA) benefits are considered CalWORKs Special Needs payments and Special Needs payments do count as receipt of aid towards a recipient's CalWORKs 48-month time limits; therefore, these aid codes need to be added to the TRAC system so that all counties can appropriately track time-on-aid data for recipients in CalWORKs FR cases that receive CalWORKs or Temporary Homeless Assistance benefits requested in ACL 19-112.

2. Recommendation Change:
Before:

1. Update Code Detail Category 184 for claim Aid Codes '4R' and '4P' as Non-Federal.
2. Update Code Detail Category 1166 to include mapping for aid codes '4R' and '4P' for CalWORKs and Temporary Homeless Assistance programs.

After:

1. Update Code Detail Category 184 for claim Aid Codes '4R' and '4P' as Non-Federal.
2. Update Code Detail Category 1166 to include mapping for aid codes '4R' and '4P' for Temporary Homeless Assistance programs.

3. Section 2.1.2 Updates (in design):

Before:

1. Update Code Detail Table Category 184 for Aid Codes '4R' and '4P' to have the following values:
 - a. Reference Table 4 = Non-Federal (NF)
 - b. Reference Table 13 = Yes (Y)
2. Update Code Detail Table Category 1166 to add the two following records for CalWORKs and Temporary Homeless Assistance:

After:

1. Update Code Detail Table Category 184 for Aid Codes '4R' and '4P' to have the following values:
 - a. Reference Table 4 = Non-Federal (NF)
 - b. Reference Table 13 = Yes (Y)
2. Update Code Detail Table Category 1166 to add the two following records for Temporary Homeless Assistance:

Content Revision Status-2: Pending CCB

Content Revision Description-2:

1. Recommendation Change:
Before:

1. Update Code Detail Category 184 for claim Aid Codes '4R' and '4P' as Non-Federal.
2. Update Code Detail Category 1166 to include mapping for aid codes '4R' and '4P' for Temporary Homeless Assistance programs.

After:

1. Update the Cash Aid Time Limit Month Detail page to display the Federal/State Indicator.
2. Update Code Detail Category 184 for claim Aid Codes '4R' and '4P' as Non-Federal.
3. Update Code Detail Category 1166 to include mapping for aid codes '4R' and '4P' for Temporary Homeless Assistance programs.

Section 2.1.3

Before: Previous content in section 2.1.3 has been moved to Section 2.2.2.

After:

1. Update the Cash Aid Time Limit Month Detail page to display the Federal/State Indicator when the following is true:

a. Aid Code selected is one of the following:

i. 4P – CW Family Reunification-All Families

ii. 4R – CW Family Reunification-Two Parent

b. Program is Homeless – Temp

Note: As per ACL 19-112, time limits for 4R and 4P can only be created with Federal/State Indicator as 'Non-Federal' and program of Homeless - Temp. Creating 4R and 4P time limits for 'Federal' or 'Other' will throw the following validation: 'Aid Code – Invalid aid code for specified period.'

2. Update the Cash Aid Time Limit Month Detail page to display the following validation when users attempt to create/edit a time limit month prior to 1/1/2018 to include Aid Codes 4R and 4P:

a. Validation: "Invalid aid code for specified period."

2. Estimates Changes:

Before:

Fiscal ETC 1: 64

Fiscal ETC 2: 15

Fiscal ETC Total: 79

System Test Support ETC 1: 97

System Test Support ETC Total = 97

After:

Fiscal ETC 1: $64 + 47 = 111$

Fiscal ETC 2: 15

Fiscal ETC Total: $79 = 126$

System Test Support ETC 1: $97 + 18 = 108$

System Test Support ETC Total: $97 + 18 = 115$

Content Revision

Status-3:

Content Revision

Description-3:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-4:

Content Revision

Description-4:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:



[CA-232055] ACL 21-85 Overpayments incurred during the COVID-19 Pandemic Emergency

Team Responsible:	Fiscal	Assignee:	Jyoti Jain	SPG Status:	Approved
Fix Version/s:	[22.07]	Designer Contact:	Jimmy Tu	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	Start Build	Estimate:	88
Reporter:	Sheryl E. Eppler	Regulation Reference:	ACL 21-85	Created:	08/10/2021 04:39 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Production	Approved by		Other Agency Cross	
Committee:	[Collections]	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			

Non-Committee Review:

Expedite Approval: Approved by Karen Rapponotti on 03/29/2022

Current Design: Currently when workers run EDBC and an OI/OP is detected, the system will suggest workers to either create a new recovery account or link the overpayment to an existing Recovery account. Workers can also create external recovery accounts by using the "Create External Recovery Account" page.

Request: 1. Data change any RA that include any overpayments from the COVID-19 pandemic emergency months to "Cash – Admin Caused".

Recommendation: 1. Data change any RA that include any overpayments from the COVID-19 pandemic emergency months to "Cash – Admin Caused".

Outreach Description: Recovery Accounts DCR Exclusion list for AB135

Migration Impact Description: N/A

Migration Impact Analysis: N/A

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **88**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	55	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	23	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Estimate Change:
Before:
Fiscal ETC 1: 45
Fiscal ETC 2: 10

Fiscal Total: 55

System Test ETC 1: 23
System Test Total: 23

Unallocated hours: 10

After:
Fiscal ETC 1: $45 + 55 = 100$.
Fiscal ETC 2: 10
Fiscal Total: $55 + 55 = 110$.

System Test ETC 1: $23 + 21 = 44$
System Test Total: $23 + 21 = 44$

Unallocated Hours: $10 + 5 = 15$.

**Content Revision
Status-2:
Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:
Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:
Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:



[CA-232999] Add Threshold languages for Mixed Household RE Packets

Team Responsible:	Client Correspondence	Assignee:	Kavitha Mr	SPG Status:	Approved
Fix Version/s:	[22.07]	Designer Contact:	Raj Devidi	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	Start Build	Estimate:	1882
Reporter:	Lawrence Samy	Regulation Reference:	ACWDL 20-21/ MEDIL 21-14	Created:	09/02/2021 01:20 PM
Status:	System Test	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Virginia C. Bernal	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	Medi-Cal redetermination forms
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Virginia Bernal, Approved 4/27/2022				
Expedite Approval:	Karen Rapponotti 01/17/2022				
Current Design:	Updated MC RE Packets were implemented in English and Spanish with CA-216432.				
Request:	Add additional threshold languages for MC RE Packets.				
Recommendation:	Add additional threshold languages for MC RE Packets.				
Outreach Description:					
Migration Impact Description:					
Migration Impact Analysis:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	1882				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	1025	DBA :	0	Design :	285
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	99	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	378	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0
Content Revision Status-1:	Pending CCB				
Content Revision Description-1:	1. Recommendation Change: Updates to Section 1.2 to Remove MC 210 RV form from template repository Updates to Section 1.3 to Remove MC 210 RV form from template repository Updates to Section 2.2 to Remove MC 210 RV form from template repository				

2. Estimate Change: to cover additional testing scope
Before: System Test hours: 378
After: System Test hours: 462

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:



[CA-240231] Update NOA Logic to Check for Postpartum Aid Code and Budget

Team Responsible:	Client Correspondence	Assignee:	Guangyu (Grace) Ji	SPG Status:	Approved
Fix Version/s:	[22.07]	Designer Contact:	Phong Xiong	Change Type (SCR):	New Policy
Minor Version:	22.07.xx	Expedite Changes:	No	Estimate:	432
Reporter:	Phong Xiong	Regulation Reference:	MEDIL I 21-13; MEDIL I 21-13E	Created:	01/31/2022 12:07 PM
Status:	Approved	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Nina Butler	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Correspondence, Medi-Cal/CMSP]	Approved by Committee:	04/05/2022	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval:

Current Design:

As a part of the eligibility changes in CA-212145, when there is a postpartum aid code present on a case, a separate budget is being created for the postpartum aid code. As a result, one person is receiving two budgets (one for their primary aid code and one for the postpartum aid code). This is causing several issues regarding MAGI and Non-MAGI NOAs.

There is also a design gap for generating the Postpartum Approval NOA in a retroactive scenario.

Request:

1. Update the NOA logic to check for postpartum aid code and budget.
2. Generate the Postpartum Approval NOA for a retro active Medi-Cal approval scenario.
3. Generate the Postpartum Approval NOA when there is no primary aid code and only the postpartum aid code.

Recommendation:

1. Update the NOA logic to check for postpartum aid code and budget.
2. Update the triggering conditions for the Postpartum Approval NOA for retro scenarios and single postpartum aid code scenarios.

Outreach

Description:

Migration Impact

Description:

Per strategic direction for migration, there will be a single set of NOAs with the LRS NOAs to be used by all 58 counties.

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

432

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	130
Client Correspondence :	262	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0

Tech Ops :	0	Training :	0	Translation :	0
Content Revision Status-1:	Pending CCB				
Content Revision Description-1:	1. Recommendation Change: Updated Assumption section to clarify Full-Scope, Restricted Scope, and postpartum scenario. 2. Release Change: Before: 22.07 After: 22.11				
Content Revision Status-2:					
Content Revision Description-2:	1. Recommendation Change: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After:				
Content Revision Status-3:					
Content Revision Description-3:	1. Recommendation Change: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After:				
Content Revision Status-4:					
Content Revision Description-4:	1. Recommendation Change: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After:				



[CA-242135] System Task Type and Task Category Modifications

Team Responsible:	Online	Assignee:	Brian Fohl	SPG Status:	Approved
Fix Version/s:	[22.07]	Designer Contact:	Mayuri Srinivas	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	236
Reporter:	Mayuri Srinivas	Regulation Reference:		Created:	03/07/2022 02:25 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Sarah Cox	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Production	Approved by		Other Agency Cross	
Committee:	[Task Management]	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 4/20/2022

Current Design: System Task Types can be associated to Automated Actions.
It is possible to create Task Types with Task Categories that are not selectable on the Bank Detail page or Position Detail page.
A System Task Types are selectable for Append and Resulting Task processing.

Request:

1. Modify System Task Types to no longer be selectable for an Automated Action and for Append and Resulting Task processing.
2. Align selectable Task Categories between the Task Type Detail, Position Detail, and Bank Detail pages.

Recommendation:

1. Update System Task Types so that they are not selectable for an Automated Action, Append or Resulting Task processing.
2. Update the Task Type detail page to remove certain Task Categories from the Category dropdown.
3. Update the Position Detail page and Bank Detail page to add additional selectable Task Categories.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: **236**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	155
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	61	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		

Content Revision Pending CCB
Status-1:

**Content Revision
Description-1:**

- 1. Recommendation Change:
Appendix Updated.
- 2. Estimate Change:
N/A.
- 3. Release Change:
N/A.
- 4. Funding Source Change:
N/A.

**Content Revision
Status-2:
Content Revision
Description-2:**

- 1. Recommendation Change:
Before:
After:
- 2. Estimate Change:
Before:
After:
- 3. Release Change:
Before:
After:
- 4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:
Content Revision
Description-3:**

- 1. Recommendation Change:
Before:
After:
- 2. Estimate Change:
Before:
After:
- 3. Release Change:
Before:
After:
- 4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:
Content Revision
Description-4:**

- 1. Recommendation Change:
Before:
After:
- 2. Estimate Change:
Before:
After:
- 3. Release Change:
Before:
After:
- 4. Funding Source Change:
Before:



[CA-242895] Case Copy Updates #2

Team Responsible:	Batch/Interfaces	Assignee:	Marqui Simmons	SPG Status:	Select a value
Fix Version/s:	[22.07]	Designer Contact:	Marqui Simmons	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	1067
Reporter:	Cristina Garcia	Regulation Reference:		Created:	03/24/2022 11:37 AM
Status:	System Test	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Joyce Oshiro	Training Impacted:	[Data]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Training	Migration Impact:		Funding Source ID:	
Committee:	[Training]	Approved by Committee:	04/15/2022	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Approved by Joyce Oshiro on 04/06/2022				
Expedite Approval:	Approved by Karen J. Rapponotti on 04/15/2022				
Current Design:	<p>Currently, the Case Copy batch job copies cases from one source environment to one destination environment based on the request given by a worker in the CalSAWS application. From the case copy list page, a worker can request any case number, that exists in the environment that they are currently logged into, to copy to a predetermined environment one or multiple time(s). The environments that are currently used for copying are: Production to PRT, Production to Training Staging, and Training Staging to Training Production. CA-231699 (linked) completed for the 22.05 release assigned all copies of cases in Training Production to any random generic worker in the county causing each copy to be assigned to different workers</p>				
Request:	Assign all cases copied from Training Staging to Training Production to the first generic worker in that county.				
Recommendation:	<ol style="list-style-type: none"> 1. Assign all cases copied from Training Staging to Training Production to the first generic worker in that county. Example: sanbernardino.user1 2. Update the legacy Case Copy implementation logic: <ol style="list-style-type: none"> a. For multiple copies of a case, update the Case Copy logic to reuse the same data from the source database for copying to the destination database. b. Implement multi-threading. 				
Outreach Description:	N/A				
Migration Impact Description:					
Migration Impact Analysis:					
Alternative Procedure Description:	None				
Operational Impact:					
Estimate:	1067				
Automated Test :	0	Batch/Interfaces :	690	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	80	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	277	Tech Arch :	20	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision
Description-1:

1. Estimate Change:
Before: Batch/Interfaces ETC 1: 420
Batch/Interfaces ETC 2: 90
Batch/Interfaces ETC Total: 690
After: Batch/Interfaces ETC 1: 470
Batch/Interfaces ETC 2: 140
Batch/Interfaces ETC Total: 790

Content Revision Description-2:

4. Funding Source Change:
Before:
After:

Content Revision
Description-3:

4. Funding Source Change:
Before:
After:

Content Revision Description-4:

4. Funding Source Change:
Before:
After:

[CA-244896] Online Help: Update OLH for CA-216757

Team Responsible:	Training	Assignee:	Nour Bibars	SPG Status:	N/A
Fix Version/s:	[22.07]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	12
Reporter:	Cristina Garcia	Regulation Reference:		Created:	04/27/2022 02:54 PM
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design	Dymas Pena	Training Impacted:	[Online Help]	Funding Source:	CalSAWS M&E
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Production	Approved by Committee:		Other Agency Cross Reference:	
Committee:	[Other]	Consortium Review Approval Date:			
Consortium Review Approval:					
Non-Committee Review:	Approved by Char Baker 5/3/2022				
Expedite Approval:	Approved by Karen Rapponotti on 5/18/2022				
Current Design:	CA-216757 updates the EBT Card Detail online help page.				
Request:	Update Online Help as per changes in CA-216757.				
Recommendation:	Update the following Online Help page: EBT Card Detail				
Outreach Description:					
Migration Impact Description:					
Migration Impact Analysis:					
Alternative Procedure Description:	N/A				
Operational Impact Estimate:	12				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	12	Translation :	0
Content Revision Status-1:	Pending CCB				
Content Revision Description-1:	1. Recommendation Change: N/A				
	2. Estimate Change: N/A				
	3. Release Change:				

Before: 22.07
After:22.09

4. Funding Source Change:
N/A

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:



[CA-49396] ACL 15-96 - Add and update ARC NOAs and Forms

Team Responsible:	Client Correspondence	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[22.09]	Designer Contact:	Tiffany Huckaby	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	No	Estimate:	594
Reporter:	William Wong [X]	Regulation Reference:	ACL 15-96	Created:	01/19/2018 11:45 AM
Status:	Approved	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Laura Ould	Training Impacted:	[Online Help]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval:

Current Design:

The following form exists in the Template Repository but is out of date:

- NA 1277 - ARC Overpayment NOA

The following forms exist as NOAs generated via EDBC:

- NA 1278 - ARC Approval NOA
- NA 1279 - ARC Denial NOA
- NA 1280 - ARC Discontinuance NOA

The following form is not currently available in CalSAWS:

- NA 1281 - ARC Change NOA

Request:

Update the existing form in Template Repository with the latest version provided by the state for:

- NA 1277 - ARC Overpayment NOA

Update the following corresponding ARC NOAs to only generate the applicable selections on their respective form:

- NA 1278 - ARC Approval NOA
- NA 1279 - ARC Denial NOA
- NA 1280 - ARC Discontinuance NOA

Add the following new form to the Template Repository and update the NOA for ARC Rate Changes to use the verbiage from this form:

- NA 1281 - ARC Change NOA

Recommendation:

- 1.) Update the NA 1277 in Template Repository to the latest version provided in ACL 15-96.
- 2.) For the following NOAs: NA 1278, NA 1279 and NA 1280; update them to only generate the applicable issuance type or reason(s).
- 3.) Update the ARC Approval NOA fragments to use dynamically generated fragment sections to generate the applicable benefit issuance type instead of a list of check boxes.
- 4.) Create new Reason fragments for each reason that currently has checkbox population in the current ARC Denial and ARC Discontinuance NOAs. Only the applicable reason(s) will display on the NOA when generated.
- 5.) Add the latest version of NA 1281 provided by the State to the Template Repository and also enable automation via EDBC.

Outreach

Description:

Migration Impact Description: Migrating counties will inherit the automated ARC NOAs. These NOAs are not currently automated in C-IV.

Migration Impact Analysis:
Alternative Procedure Description: Updated versions of the Forms are available on the State website.

Operational Impact:
Estimate:

594

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	384	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	155	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1: Accepted

Content Revision Description-1:
1.) Recommendation Change:
Before:
The new NOA Reason Fragments have NOA References for the Document List page.
After:
Updated the NOA Reference on the Document List page to be consistent for Denials and Discontinuances. See highlighted updates in the attached Design Document for details. (Recommendations 2.13.2 #4 and 2.15.2 #5)

2.) Release Change:
Before: 22.01
After: 22.03

Content Revision Status-2: Accepted

Content Revision Description-2:
1.) Release Change:
Before: 22.03
After: 22.09

Content Revision Status-3: Pending CCB

Content Revision Description-3:
1.) Release Change:
Before: 22.09
After: 22.11

Content Revision Status-4:
Content Revision Description-4:



[CA-205633] ACL 18-75 Phase IV-Long Term Funding for Emergency Caregivers with Placements Prior to RFA Approval

Team Responsible:	Eligibility	Assignee:	Manjoban Hundal	SPG Status:	Approved
Fix Version/s:	[22.09]	Designer Contact:	Thomas Lazio	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	No	Estimate:	1001
Reporter:	Yolanda DelValle	Regulation Reference:	W&IC Sections 309, 361.4, 361.45, 11461.35, 11461.36 and 16519.5	Created:	11/15/2018 06:11 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Ignacio Lazaro	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Foster Care/Kin GAP/AAP]	Approved by Committee:	09/22/2020	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval:

Current Design:

With the implementation of SCR CA-204665 / CIV-102237, the setting of 5K Sub Type Codes 'EC EA Eligible' and 'EC EA Ineligible' was automated for Relative Home, Non-Relative Extended Family Members (NREFM) and RFH placement types with Home Approval/Foster Care License status of 'Emergency Approval'. For RFH placement types, the 'Care Provider Relationship to Child' must be either 'Relative Guardian', 'Relative Non-Guardian' or 'NREFM Non Guardian'.

Request:

- Expand EC funding to pay 5K 'EC EA Eligible' aid code to the following facility types where License status is 'Emergency Approval':
 - o Tribal Specific Homes
 - o RFH with the following child relationship types:
 - NREFM Guardian
 - Non-Relative Guardian
 - Non-Relative Non-Guardian.
- Create a batch job that checks if Emergency Assistance (EA) Not To Exceed (NTE) Date has passed on any active FC cases that use 5K aid code and run EDBC to update the aid code (Requirement # 723 on FCED Plan-SCRs with Requirements spreadsheet).

Recommendation:

- Update Foster Care License Page for 'Tribal Specific Home' placement types to add 'Emergency Approval' license status option.
- Update FC EDBC to pay 5K 'EC EA Eligible' aid code to Tribal Specific Homes placement types with Foster Care License status of 'Emergency Approval'.
- Update FC EDBC to pay 5K 'EC EA Eligible' aid code to remaining relationship types for RFH placement types with 'Emergency Approval' status.
- Create a daily batch sweep job that checks EA NTE on all active FC cases that use 5K aid code (including 5K with subtype 'EC EA Eligible') and run EDBC on those cases where the NTE has passed since the last time the batch process completed.
- Update verbiage on RFA 100A discontinuance fragment to match that of the state-provided RFA 100A.

Please see attached design for details.

Outreach

Description:

Migration Impact

Description:

C-IV feedback has been addressed and the design has been approved through the Foster Care/Kin-GAP/AAP Committee. The C-IV counties will be adopting this functionality as part of migration.

Migration Impact**Analysis:****Alternative**

Override EDBC

Procedure**Description:****Operational Impact:****Estimate:****1001**

Automated Test :	72	Batch/Interfaces :	188	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	31	DBA :	0	Design :	0
Eligibility :	330	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	67
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	223	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision

Accepted

Status-1:**Content Revision**

1. Recommendation Change: N/A

Description-1:

2. ETC Change: N/A

3. Release Change:

Before: 21.03

After: 22.01

4. Funding Source Change: N/A

Content Revision

Accepted

Status-2:**Content Revision**

1. Recommendation Change: N/A

Description-2:

Before:

After:

2. ETC Change: N/A

Before:

After:

3. Release Change:

Before: 22.01

After: 22.03

4. Funding Source Change: N/A

Before:

After:

Content Revision

Accepted

Status-3:**Content Revision**

1. Recommendation Change: N/A

Description-3:

2. ETC Change: N/A

3. Release Change:

Before: 22.03

After: 22.09

4. Funding Source Change: N/A

Content Revision

Pending CCB

Status-4:

**Content Revision
Description-4:**

- 1. Recommendation Change: N/A
- 2. ETC Change: N/A
- 3. Release Change:
Before: 22.09
After: 22.11
- 4. Funding Source Change: N/A



[CA-210617] Updates to Categorically Eligible Logic for CF Program

Team Responsible:	Eligibility	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[22.09]	Designer Contact:	Thomas Lazio	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	No	Estimate:	459
Reporter:	Tyler Vaisau	Regulation Reference:	CFR 273.2(4) (iv); ACL 18-90; ACL 13-32; ACL 14-56, ACL 21-25	Created:	09/18/2019 07:36 AM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Caroline Bui	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS M&E
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Production	Approved by	07/13/2021	Other Agency Cross	
Committee:	[CalWORKs/ CalFresh]	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			

Non-Committee

Review:

Expedite Approval:

Current Design:

CalSAWS considers households to be 'Categorically Eligible' (CE) when all of the active members of the household receive some type of public assistance in addition to CalFresh (CF), including CalWORKs, Tribal Temporary Assistance for Needy Families (TANF), SSI/SSP, and General Assistance/General Relief (GA/GR). CalSAWS does waive the gross income eligibility test for CE CF households but does not waive the property resource test. Also, CalSAWS still designates the household as 'CE' or Modified Categorical Eligible' (MCE) even when one or more participants has an effective eligibility non-compliance for CF.

Request:

If the CF household (HH) is designated as categorically eligible (CE), CalSAWS should always waive the property eligibility test for CF regardless of resource amounts or combination of public assistance (specifically CW, SSI/SSP, Tribal TANF or GR/GA) with CF. Per CRPC 2264, the CF HH should no longer be designated as 'CE' or 'MCE' and be subject to all CF eligibility requirements if the HH contains any of the following:

- One or more CF participants who are disqualified for an intentional program violation (IPV).
- One or more CF participants who are fleeing felons or parole/probation violators.
- One or more CF participants receiving GR/GA benefits who are disqualified for being an ineligible 'striker'.

Recommendation:

1. Update CF EDBC logic to no longer designate CF HH as 'Categorically Eligible' or 'Modified Categorical Eligible' and reinstate CF eligibility requirements when one or more CF participants is non-compliant due to an intentional program violation, is a fleeing felon or parole/probation violator, or is an ineligible 'striker' receiving GR/GA benefits.
2. Update CF EDBC logic to waive property eligibility test when CF HH is designated as 'Categorically Eligible'.

Outreach

Description:

Migration Impact

Description:

All Regional feedback has been addressed and the design has been approved through the CW/CF Committee on 07/13/2021 date. The CalWIN counties will be adopting this functionality as part of migration.

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate: **459**

Override EDBC

Automated Test : 0 Batch/Interfaces : 0 Batch Operations : 0

BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	264	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	155	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1: Accepted

Content Revision Description-1: 1. Recommendation Change: N/A

2. Estimate Change: N/A

3. Release Change:
Before: 22.05
After: 22.09

4. Funding Source Change: N/A

Content Revision Status-2: Pending CCB

Content Revision Description-2: 1. Recommendation Change: N/A

2. Estimate Change: N/A

3. Release Change:
Before: 22.09
After: 23.03

4. Funding Source Change: N/A

Content Revision Status-3:

Content Revision Description-3: 1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-4:

Content Revision Description-4: 1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:



[CA-221893] Update CalWORKs in Public Assistance CalFresh Budget at Initial Approval

Team Responsible:	Eligibility	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[22.09]	Designer Contact:	Thomas Lazio	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	No	Estimate:	284
Reporter:	Roger Perez	Regulation Reference:	ACL 21-25	Created:	11/17/2020 06:14 PM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Caroline Bui	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS M&E
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Production	Approved by		Other Agency Cross	
Committee:	[CalWORKs/CalFresh]	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			
Non-Committee Review:	Caroline Bui on 11/30/2021				
Expedite Approval:					
Current Design:	<p>Overview Note:</p> <p>SCR CA-221893 will update the behavior of PACF EDBC logic to not include the prior month's cash-based programs (GA, CW, CP, RC, IN) grant in the CF budget when the Cash Aid benefit is approved after the month of application. This change will be implemented in CalSAWS in the same release if not after SCR CA-224153 which will update NOA/multi-month functionality to allow for change NOAs to be generated for previous month benefit changes when a multi month EDBC includes the application month.</p> <p>Current Design:</p> <p>Per current CalSAWS functionality, when processing CW/CF EDBC for a prior application month, all cash-based programs (GA, CW, CP, RC, IN) benefit grant received after the application benefit month is being counted as unearned income for the CF benefit determination. For example, an applicant applies for CW/CF in August, and in September the CW/CF EDBC is approved. When the case is run for CW/CF EDBC for the benefit months of August and September, the August CW benefit granted in September is being counted towards the CF budget as unearned income for the application benefit month of August.</p>				
Request:	Per Federal SNAP regulations at 7 CFR 273.10(c) and clarified in CRPC 2167:" If the amount of income that will be received, or when it will be received, is uncertain, that portion of the household's income that is uncertain shall not be counted by the State agency". All cash-based programs (GA, CW, CP, RC, IN) which grant has been received in a later month shall not be counted as unearned income in a prior CF budget calculation.				
Recommendation:	<ol style="list-style-type: none"> 1. Update CF EDBC logic to not include benefit grant for cash-based programs (GA, CW, CP, RC, IN) as unearned income when CF EDBC is processed for a prior month application. 2. Regression test for CF benefit change NOA in multi-month EDBC CF benefit change scenario. 				
Outreach Description:					
Migration Impact Description:	All Regional feedback has been addressed and the design has been approved through the CW/CF Committee on 06/10/2020 date. The CalWIN counties will be adopting this functionality as part of migration.				
Migration Impact Analysis:					
Alternative Procedure Description:	EDBC override				
Operational Impact:					
Estimate:	284				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	18	DBA :	0	Design :	0

Eligibility :	132	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	109	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1: Accepted

Content Revision Description-1:

1. Recommendation Change: N/A
2. Estimate Change: N/A
3. Release Change:
Before: 22.05
After: 22.09
4. Funding Source Change: N/A

Content Revision Status-2: Pending CCB

Content Revision Description-2:

1. Recommendation Change: N/A
2. Estimate Change: N/A
3. Release Change:
Before: 22.09
After: 23.03
4. Funding Source Change: N/A

Content Revision Status-3:

Content Revision Description-3:

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:
After:
4. Funding Source Change:
Before:
After:

Content Revision Status-4:

Content Revision Description-4:

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:
After:

[CA-231495] Imaging Indicators on Workload Inventory

Team Responsible:	Online	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[22.09]	Designer Contact:	Erika Kusnadi	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	853
Reporter:	Matthew Lower	Regulation Reference:		Created:	07/27/2021 11:49 AM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Rhiannon Chin	Training Impacted:	[CFP/WBT, Job Aid, Online Help]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Imaging]	Approved by Committee:	04/26/2022	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval:

Current Design:

For Counties that are using the Hyland imaging solution, they need to set up their Document Routing Rule in order to specify when a task need to be generated based on the type of documents/forms and program. This means, for documents/forms that are not selected as part of the Document Routing Rule, tasks are not being generated. In this scenarios, counties are not notified when those images come in through the Hyland imaging solution.

Request:

Update the Worklod Inventory pages in CalSAWS to display an Imaging icon when new images are uploaded to the Hyland imaging solution.

Recommendation:

1. Update the Workload Inventory pages (Eligibility Workload Inventory, Employment Services Workload Inventory, Child Care Workload Inventory) to display an Imaging Icon on the Search Result Summary section when there's new images that's uploaded through the Hyland imaging solution for the specific case.
2. Update the Eligibility Workload Inventory Export Report to include an Imaging indicator when there's new images that was uploaded to the Hyland imaging solution for the specific case.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

Counties can set up document routing rules for all potential documents types in the Imaging Solutions.

Automated Test :	168	Batch/Interfaces :	103	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	30	IVR/CC :	0	Online :	234
Performance :	40	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	133	Tech Arch :	100	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision

Status-1:

Pending CCB

**Content Revision
Description-1:**

1. Recommendation Change:
N/A

2. Estimate Change:
N/A

3. Release Change:
Before: 22.09
After: 23.05

4. Funding Source Change:
N/A

**Content Revision
Status-2:
Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:
Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:
Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:

[CA-232507] Modify IVR promotion logic on Lobby Monitor

Team Responsible:	Online	Assignee:	Unassigned	SPG Status:	N/A
Fix Version/s:	[22.09]	Designer Contact:	Erika Kusnadi	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	52
Reporter:	Erick Arreola	Regulation Reference:		Created:	08/20/2021 10:48 AM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Erick Arreola	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Production	Approved by		Other Agency Cross	
Committee:	[Lobby Management]	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			
Non-Committee Review:	Erick Arreola 2/8/22				
Expedite Approval:					
Current Design:	Currently the logic for the IVR promotion is point to Category ID 560 in order to pull the appropriate IVR phone to be displayed on the Lobby Monitor for the county office.				
Request:	Update the IVR promotion logic to point to the IVR Phone Number table in order to ensure the correct IVR phone number will be used. This is the same table that is used by the IVR/CC team.				
Recommendation:	Update the existing IVR Promotion logic to reference the IVR_PH_NUM table in order to determine the IVR phone number that is to be displayed on the Lobby Monitor for the county that the office belongs to. Note: Backend changes only. No Design Document for this SCR.				
Outreach Description:					
Migration Impact Description:	N/A				
Migration Impact Analysis:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	52				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	34
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	13	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		
Content Revision Status-1:	Pending CCB				
Content Revision Description-1:	1. Recommendation Change: N/A				

2. Estimate Change:
N/A

3. Release Change:
Before: 22.09
After: 22.11

4. Funding Source Change:
N/A

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

[CA-234994] Hide the E-Application Document Search Page

Team Responsible:	Online	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[22.09]	Designer Contact:	Erika Kusnadi	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	40
Reporter:	Matthew Lower	Regulation Reference:		Created:	10/12/2021 04:10 PM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Laura Ould	Training Impacted:	[Job Aid, Online Help]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Self Service Portal]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: L. Ould 2/10/2022

Expedite Approval:
Current Design:

The e-application document search page was originally design to allow users to search specific documents generated and saved on LRS. However, both CalSAWS and BenefitsCal currently does not have this functionality.

Request: Hide the e-application document search page

Recommendation:

1. Hide the e-Application Document Search link from the Task Navigation bar (Global: Case Info --> Local: e-Tools).
2. Hide Page Mapping for e-Application Document Search page.

Note: There is no Design Document for this SCR

Outreach

Description:

Migration Impact

N/A

Description:

Migration Impact

Analysis:

Alternative

None

Procedure

Description:

Operational Impact:

Estimate: **40**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	24
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	11	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Recommendation Change:
N/A

2. Estimate Change:
N/A

3. Release Change:
Before: 22.09
After: 22.11

4. Funding Source Change:
N/A

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:



[CA-234997] Update the Monthly Productivity List page results to limit apparent duplicate results.

Team Responsible:	Online	Assignee:	Naga Chinduluru	SPG Status:	Approved
Fix Version/s:	[22.09]	Designer Contact:	Farhat Ulain	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	169
Reporter:	Matthew Lower	Regulation Reference:		Created:	10/12/2021 04:18 PM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Caroline Bui	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Production	Approved by	12/10/2021	Other Agency Cross	
Committee:	[CalWORKs/ CalFresh]	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			

Non-Committee

Review:

Expedite Approval:

Current Design: The Monthly Productivity List page has information as to the forms that are submitted to the CalSAWS system. The Monthly Productivity List page and the Monthly Productivity List Export Report display the records that seem duplicate, however, when the same records are displayed in the View Detailed Results page with additional appointment details, they seem distinct.

Request: Update the Monthly Productivity List page and the Monthly Productivity List Export Report to not display records that seem duplicate in the absence of appointment details.

Recommendation:

1. Update the default search on the Monthly Productivity List page to no longer include Appointment Type and Appointment Date results that seems duplicate on the page.
2. Update the default search on the Monthly Productivity List Export Report to no longer include Appointment Type and Appointment Date results that seems duplicate in the report.

Note: The Monthly Productivity List Detailed Results page will continue to display the records, along with the Appointment Type and Appointment Date results with no change,

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: **169**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	110
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	44	Security :	0	Tech ForgeRock :	0
		Tech Arch :	0		

Tech Ops :	0	Training :	0	Translation :	0
Content Revision Status-1:	Pending CCB				
Content Revision Description-1:	1. Recommendation Change: N/A 2. Estimate Change: N/A 3. Release Change: Before: 22.09 After: 22.11 4. Funding Source Change: N/A				
Content Revision Status-2:					
Content Revision Description-2:	1. Recommendation Change: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After:				
Content Revision Status-3:					
Content Revision Description-3:	1. Recommendation Change: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After:				
Content Revision Status-4:					
Content Revision Description-4:	1. Recommendation Change: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before:				



[CA-236078] Remove Subscription Reporting from the CalSAWS System

Team Responsible:	Online	Assignee:	Julian Harriott	SPG Status:	Approved
Fix Version/s:	[22.09]	Designer Contact:	Trevor Torres	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	52
Reporter:	Matthew Lower	Regulation Reference:		Created:	11/02/2021 01:58 PM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Carlos Zepeda	Training Impacted:	[Job Aid, Online Help]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[State/Fiscal Reports]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Carlos Zepeda 03/30/2022

Expedite Approval:
Current Design:

CalSAWS had the functionality to send specific reports using the "Subscriptions" tool to users on a scheduled basis so they would not need to access the system and generate them on their own.

Request: With the move to Reporting using the Q-lik tool, these reports using "Subscriptions" are no longer functioning.

Recommendation: Remove the "Subscriptions" option in the Local Nav Entry. This option is accessed from the "Reports" drop-down menu in the Main Navigation.

Note: There is no design document for this SCR.

Outreach Description: N/A

Migration Impact Description: N/A

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **52**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	34
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	13	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1: Pending CCB

Content Revision Description-1: Content Revision is for change in Release only.
1. Recommendation Change:
N/A

2. Estimate Change:
N/A

3. Release Change:
Before: 22.09
After: 23.01

4. Funding Source Change:
N/A

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:



[CA-237256] Allow WTW program to be deregistered, even when there's pending payment request

Team Responsible:	Online	Assignee:	Quynh Nguyen	SPG Status:	Approved
Fix Version/s:	[22.09]	Designer Contact:	Farhat Ulain	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	186
Reporter:	Erika Kusnadi	Regulation Reference:		Created:	11/24/2021 04:56 PM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Gingko Luna	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Production	Approved by Committee:		Other Agency Cross Reference:	
Committee:	[Welfare to Work/ WPR]	Consortium Review Approval Date:			
Consortium Review Approval:					

Non-Committee

Review:

Expedite Approval:

Current Design:

Currently, a WTW program is not able to be deregistered when there is a pending payment request (payment request that is not in "Disapproved" or "Issuance Created" status. A validation message will display, preventing workers from updating the program status to deregistered.

Request:

Allow WTW, REP, CFET, GA/GR ES and GROW program status to be updated to deregistered, even when Payment Request is not in "Disapproved" or "Issuance Created" status.

Recommendation:

Remove the following validation message from WTW Status Detail page, REP Status Detail Page, CFET Status Detail Page, GA/GR Employment Services Status Detail Page and GROW Status Detail page.
<Status – There is open payment related to this program. Remove the Service Arrangement related to this program to close it.>

This change will allow the user to deregister the corresponding program when there is a Payment Request in following statuses:

- Awaiting Approval
(L1, L2, L3)
- In Progress
- Approved
- Pending

Note: When a program is deregistered, the Payment Request that is on above mentioned statuses will not be issued. There will be no change for Fiscal.

Automated Regression Test:

1. Update/expand/copy existing WTW and REP "Supportive Services" to verify the programs can be updated to "Deregistered" status when an associated Payment Request is in a status other than "Disapproved" or "Issuance Created".
2. Create new regression scripts to verify that each of the following programs can be successfully updated to "Deregistered" status when an associated Payment Request is in a status other than "Disapproved" or "Issuance Created":
 - CFET
 - GA/GR ES
 - GROW

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative Procedure Description:	No				
Operational Impact:					
Estimate:	186				
Automated Test :	33	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	84
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	54	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0
Content Revision Status-1:	Pending CCB				
Content Revision Description-1:	1. Recommendation Change: N/A				
	2. Estimate Change: N/A				
	3. Release Change: Before: 22.09 After: 22.11				
	4. Funding Source Change: N/A				
Content Revision Status-2:					
Content Revision Description-2:	1. Recommendation Change: Before: After:				
	2. Estimate Change: Before: After:				
	3. Release Change: Before: After:				
	4. Funding Source Change: Before: After:				
Content Revision Status-3:					
Content Revision Description-3:	1. Recommendation Change: Before: After:				
	2. Estimate Change: Before: After:				
	3. Release Change: Before:				



[CA-237629] Add CalWIN counties into Interface batch property - wave 1

Team Responsible:	Batch/Interfaces	Assignee:	Kareena Chan	SPG Status:	Approved
Fix Version/s:	[22.09]	Designer Contact:	Howard Suksanti	Change Type (SCR):	Enhancement
Minor Version:	22.10.XX	Expedite Changes:	No	Estimate:	366
Reporter:	Howard Suksanti	Regulation Reference:		Created:	12/03/2021 09:24 AM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Carlos Zepeda	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Design	Approved by		Other Agency Cross	
Committee:	[Other]	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			

Non-Committee

Review:

Carlos Zepeda 04/19/2022

Expedite Approval:

Current Design:

CalSAWS Interface batch jobs do not run for CalWIN Counties.

Request:

Update CalSAWS Interface batch jobs to run for CalWIN County wave 1 (Placer, Yolo).

Recommendation:

Add Placer, Yolo counties into the following Interfaces. BSCR / BPCR will be created to turn on Placer, Yolo counties on the following Interfaces.

1. Asset verification - (Verify assets for Aged, Blind and Disabled (ABD) applicants/beneficiaries)
2. CalOAR (Performance Measures, Reporting, and Updates)
3. CCSAS (California Child Support Automated System)
4. CMIPS (Case Management, Information and Payroll System II)
5. IEVS - Applicant
6. IEVS - FF (Fleeing Felon)
7. IEVS - IFD 440
8. IEVS - IFDS Earnings Match
9. IEVS - NHR New Hire
10. IEVS - NPM (Nationwide Prisoner Match)
11. IEVS - PVS (Payment Verification System)
12. Outbound IEVS (Income Eligibility Verification System)
13. MEDS (Medi-Cal Eligibility Data System)
14. NPP (Non Payment of Premium)
15. QCIS (Quality Control Information System)
16. Systematic Alien Verification for Entitlement (Save)
17. WDTIP (Welfare Data Tracking Implementation Project - time limit)
18. Outbound Call - Reminder that a recipient has an upcoming appointment, in 3 business days. (POXXM300)
19. Outbound Call - Call recipients who have had a NA 960X SAR form generated for their program, indicating their SAR 7 has not been returned. (POXXM302)
20. Outbound Call - Call recipients who have had a M40-181C SAR form generated for their program, indicating their Balderas form has not been returned. (POXXM304)
21. Outbound Call (email) - Batch job sends an email to the primary applicants of active and pending cases to warn participants about EBT Scams (PO00C1131)

The following Interface will be for Yolo County only

1. CMSP (County Medical Services Program)

The following Interface will be for Placer County only

1. CDMIS (Child Development Management Information System)

Assumption:

1. PO00C436 (Batch job sends an email to participants that have a correspondence to view on BenefitsCal) is already setup to run for all CalWIN Counties.

2. CRFI # 21-038 is the CRFI that gather information on CDMIS Interface.
3. Yolo, Sonoma and Solano are the only 3 CalWIN Counties that will have CMSP Interface.

Notes:

1. This SCR will create necessary folders in the Servers (lower environments and production environment)
2. WDTIPApproachingClocksReportReader, WDTIPExceedingClocksReportReader will be turned on for CalWIN Counties. The WDTIP Inbound jobs will be schedule on the same calendar as current C-IV batch jobs.

Outreach

Description:

Migration Impact

N/A.

Description:

Migration Impact

Analysis:

Alternative

N/A.

Procedure

Description:

Operational Impact:

Estimate: 366

Automated Test :	0	Batch/Interfaces :	138	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
		Support :			
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	193	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision

Pending CCB

Status-1:

Content Revision

Description-1:

1. Recommendation Change:

Before:

After:

Add in the Recommendation section

Create BSCR for School Lunch Interface batch jobs for Placer and Yolo Counties.

Add in the Notes: section that The SCR will include the monthly MEDS AP 18 at redetermination period.

2. Estimate Change:

Before:

Batch/Interfaces ETC 1: 138

After:

Batch/Interfaces ETC 1: 148

Content Revision

Status-2:

Content Revision

Description-2:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:



[CA-243542] School Lunch Interface County Interface Exchange Testing Support SCR Wave 2

Team Responsible:	Batch Operations	Assignee:	Akira Moriguchi	SPG Status:	Approved
Fix Version/s:	[22.11]	Designer Contact:	Naveen Bhumandla	Change Type (SCR):	Operational Enhancement
Minor Version:	22.12.30	Expedite Changes:	No	Estimate:	117
Reporter:	Howard Suksanti	Regulation Reference:		Created:	04/06/2022 02:19 PM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Carlos Zepeda	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Design	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	CRFI 21-038 documents approvals - Sheryl Eppler - 04/14/2022				
Expedite Approval:					
Current Design:	CA-241251 creates the School Lunch Interface writer for CalWINS Counties. This wave2 SCR will establish the network connectivity with CalWIN. The School Lunch FTP job (wave2) will be created as part of this SCR.				
Request:	<ol style="list-style-type: none"> 1. Create batch properties for School Lunch Outbound FTP for CalWIN counties. 2. Schedule POXXE717 using below scheduling according to county requirements. Annual – 1st business day of JULY Santa Clara, Tulare county Monthly –1st Saturday of month Contra Costa county Note: POXXE717 has Job Dependency of POXXE712 3. County partner integrated testing is required. 				
Recommendation:	<ol style="list-style-type: none"> 1. Create batch properties for School Lunch Outbound FTP for CalWIN counties. 2. Schedule POXXE717 using below scheduling according to county requirements. Annual – 1st business day of JULY Santa Clara, Tulare Monthly –1st Saturday of month Contra Costa county Note: POXXE717 has Job Dependency of POXXE712 3. County partner integrated testing is required. 				
Outreach Description:					
Migration Impact Description:	N/A				
Migration Impact Analysis:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	117				
Automated Test :	0	Batch/Interfaces :	43	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0

Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	40	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	24	Training :	0	Translation :	0
Content Revision Status-1:	Pending CCB				
Content Revision Description-1:	<p>1. Recommendation Change:</p> <p>Before:</p> <p>After:</p> <p>Update bullet #1 in both the Request and Recommendation sections to - Create a BPCR to add FTP information on School Lunch Outbound FTP for CalWIN counties.</p> <p>Remove bullet #2 (Schedule POXXE717...) in both the Request and Recommendation sections.</p> <p>2. Estimate Change:</p> <p>Before:</p> <p>Batch/Interfaces ETC 1: 43</p> <p>Tech Ops ETC 1: 24</p> <p>After:</p> <p>Batch/Interfaces ETC 1: 15</p> <p>Tech Ops ETC 1: 40</p>				
Content Revision Status-2:					
Content Revision Description-2:	<p>1. Recommendation Change:</p> <p>Before:</p> <p>After:</p> <p>2. Estimate Change:</p> <p>Before:</p> <p>After:</p> <p>3. Release Change:</p> <p>Before:</p> <p>After:</p> <p>4. Funding Source Change:</p> <p>Before:</p> <p>After:</p>				
Content Revision Status-3:					
Content Revision Description-3:	<p>1. Recommendation Change:</p> <p>Before:</p> <p>After:</p> <p>2. Estimate Change:</p> <p>Before:</p> <p>After:</p> <p>3. Release Change:</p> <p>Before:</p> <p>After:</p> <p>4. Funding Source Change:</p> <p>Before:</p> <p>After:</p>				
Content Revision Status-4:					
Content Revision Description-4:	<p>1. Recommendation Change:</p> <p>Before:</p>				



[CA-243543] School Lunch Interface CalWIN County Interface Exchange Testing Support SCR Wave 3

Team Responsible:	Batch Operations	Assignee:	Akira Moriguchi	SPG Status:	Approved
Fix Version/s:	[23.01]	Designer Contact:	Naveen Bhumandla	Change Type (SCR):	Operational Enhancement
Minor Version:	23.03.03	Expedite Changes:	No	Estimate:	117
Reporter:	Howard Suksanti	Regulation Reference:		Created:	04/06/2022 02:19 PM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Carlos Zepeda	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	CRFI 21-038 documents approvals - Sheryl Eppler - 04/14/2022				
Expedite Approval:					
Current Design:	CA-241251 creates the School Lunch Interface writer for CalWINS Counties. This wave3 SCR will establish the network connectivity with CalWIN. The School Lunch FTP job (wave3) will be created as part of this SCR.				
Request:	<ol style="list-style-type: none"> 1. Create batch properties for School Lunch Outbound FTP for CalWIN counties. 2. Schedule POXXE717 using below scheduling according to county requirements. Annual – 1st business day of JULY Orange, Ventura county Monthly –1st Saturday of month Santa Barbara county Note: POXXE717 has Job Dependency of POXXE712 3. County partner integrated testing is required. 				
Recommendation:	<ol style="list-style-type: none"> 1. Create batch properties for School Lunch Outbound FTP for CalWIN counties. 2. Schedule POXXE717 using below scheduling according to county requirements. Annual – 1st business day of JULY Orange, Ventura county Monthly –1st Saturday of month Santa Barbara county Note: POXXE717 has Job Dependency of POXXE712 3. County partner integrated testing is required. 				
Outreach Description:					
Migration Impact Description:	N/A				
Migration Impact Analysis:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	117				
Automated Test :	0	Batch/Interfaces :	43	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0

Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	40	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	24	Training :	0	Translation :	0
Content Revision Status-1:	Pending CCB				
Content Revision Description-1:	<p>1. Recommendation Change:</p> <p>Before:</p> <p>After:</p> <p>Update bullet #1 in both the Request and Recommendation sections to - Create a BPCR to add FTP information on School Lunch Outbound FTP for CalWIN counties.</p> <p>Remove bullet #2 (Schedule POXXE717...) in both the Request and Recommendation sections.</p> <p>2. Estimate Change:</p> <p>Before:</p> <p>Batch/Interfaces ETC 1: 43</p> <p>Tech Ops ETC 1: 24</p> <p>After:</p> <p>Batch/Interfaces ETC 1: 15</p> <p>Tech Ops ETC 1: 40</p>				
Content Revision Status-2:					
Content Revision Description-2:	<p>1. Recommendation Change:</p> <p>Before:</p> <p>After:</p> <p>2. Estimate Change:</p> <p>Before:</p> <p>After:</p> <p>3. Release Change:</p> <p>Before:</p> <p>After:</p> <p>4. Funding Source Change:</p> <p>Before:</p> <p>After:</p>				
Content Revision Status-3:					
Content Revision Description-3:	<p>1. Recommendation Change:</p> <p>Before:</p> <p>After:</p> <p>2. Estimate Change:</p> <p>Before:</p> <p>After:</p> <p>3. Release Change:</p> <p>Before:</p> <p>After:</p> <p>4. Funding Source Change:</p> <p>Before:</p> <p>After:</p>				
Content Revision Status-4:					
Content Revision Description-4:	<p>1. Recommendation Change:</p> <p>Before:</p>				



[CA-243544] School Lunch Interface CalWIN County Interface Exchange Testing Support SCR Wave 4

Team Responsible:	Batch Operations	Assignee:	Akira Moriguchi	SPG Status:	Approved
Fix Version/s:	[23.03]	Designer Contact:	Naveen Bhumandla	Change Type (SCR):	Operational Enhancement
Minor Version:	23.05.05	Expedite Changes:	No	Estimate:	117
Reporter:	Howard Suksanti	Regulation Reference:		Created:	04/06/2022 02:20 PM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Carlos Zepeda	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	CA-215584
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: CRFI 21-038 documents approvals - Sheryl Eppler - 04/14/2022

Expedite Approval:
Current Design:

CA-241251 creates the School Lunch Interface writer for CalWINS Counties. This wave4 SCR will establish the network connectivity with CalWIN. The School Lunch FTP job (wave4) will be created as part of this SCR.

Request:

1. Create batch properties for School Lunch Outbound FTP for CalWIN counties.
2. Schedule POXXE717 using below scheduling according to county requirements.
Annual – 1st business day of JULY
Santa Cruz, Solano county
Monthly –1st Saturday of month
San Mateo county
Note: POXXE717 has Job Dependency of POXXE712
3. County partner integrated testing is required.

Recommendation:

1. Create batch properties for School Lunch Outbound FTP for CalWIN counties.
2. Schedule POXXE717 using below scheduling according to county requirements.
Annual – 1st business day of JULY
Santa Cruz, Solano county
Monthly –1st Saturday of month
San Mateo county
Note: POXXE717 has Job Dependency of POXXE712
3. County partner integrated testing is required.

Note: San Diego County is not part of this SCR since the County does not opt-in to this Interface.

Outreach

Description:

Migration Impact N/A

Description:

Migration Impact

Analysis:

Alternative N/A

Procedure

Description:

Operational Impact:

Estimate: **117**

Automated Test :	0	Batch/Interfaces :	43	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0

Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
		Support :			
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	40	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	24	Training :	0	Translation :	0

Content Revision Pending CCB

Status-1:

Content Revision

Description-1:

1. Recommendation Change:
Before:

After:

Update bullet #1 in both the Request and Recommendation sections to - Create a BPCR to add FTP information on School Lunch Outbound FTP for CalWIN counties.

Remove bullet #2 (Schedule POXXE717...) in both the Request and Recommendation sections.

2. Estimate Change:

Before:

Batch/Interfaces ETC 1: 43

Tech Ops ETC 1: 24

After:

Batch/Interfaces ETC 1: 15

Tech Ops ETC 1: 40

Content Revision

Status-2:

Content Revision

Description-2:

1. Recommendation Change:
Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-3:

Content Revision

Description-3:

1. Recommendation Change:
Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-4:



[CA-243545] School Lunch Interface CalWIN County Interface Exchange Testing Support SCR Wave 5

Team Responsible:	Batch Operations	Assignee:	Akira Moriguchi	SPG Status:	Approved
Fix Version/s:	[23.06]	Designer Contact:	Naveen Bhumandla	Change Type (SCR):	Operational Enhancement
Minor Version:	23.07.07	Expedite Changes:	No	Estimate:	117
Reporter:	Howard Suksanti	Regulation Reference:		Created:	04/06/2022 02:20 PM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Carlos Zepeda	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	CRFI 21-038 documents approvals - Sheryl Eppler - 04/14/2022				
Expedite Approval:					
Current Design:	CA-241251 creates the School Lunch Interface writer for CalWINS Counties. This wave5 SCR will establish the network connectivity with CalWIN. The School Lunch FTP job (wave5) will be created as part of this SCR.				
Request:	<ol style="list-style-type: none"> 1. Create batch properties for School Lunch Outbound FTP for CalWIN counties. 2. Schedule POXXE717 using below scheduling according to county requirements. Annual – 1st business day of JULY Alameda, Fresno, Sonoma county Note: POXXE717 has Job Dependency of POXXE712 3. County partner integrated testing is required. 				
Recommendation:	<ol style="list-style-type: none"> 1. Create batch properties for School Lunch Outbound FTP for CalWIN counties. 2. Schedule POXXE717 using below scheduling according to county requirements. Annual – 1st business day of JULY Alameda, Fresno, Sonoma county Note: POXXE717 has Job Dependency of POXXE712 3. County partner integrated testing is required. 				
Outreach Description:					
Migration Impact Description:	N/A				
Migration Impact Analysis:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	117				
Automated Test :	0	Batch/Interfaces :	43	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	40	Tech Arch :	0	Tech ForgeRock :	0

Tech Ops :	24	Training :	0	Translation :	0
Content Revision Status-1:	Pending CCB				
Content Revision Description-1:	<p>1. Recommendation Change:</p> <p>Before:</p> <p>After:</p> <p>Update bullet #1 in both the Request and Recommendation sections to - Create a BPCR to add FTP information on School Lunch Outbound FTP for CalWIN counties.</p> <p>Remove bullet #2 (Schedule POXXE717...) in both the Request and Recommendation sections.</p> <p>2. Estimate Change:</p> <p>Before:</p> <p>Batch/Interfaces ETC 1: 43</p> <p>Tech Ops ETC 1: 24</p> <p>After:</p> <p>Batch/Interfaces ETC 1: 15</p> <p>Tech Ops ETC 1: 40</p>				
Content Revision Status-2:					
Content Revision Description-2:	<p>1. Recommendation Change:</p> <p>Before:</p> <p>After:</p> <p>2. Estimate Change:</p> <p>Before:</p> <p>After:</p> <p>3. Release Change:</p> <p>Before:</p> <p>After:</p> <p>4. Funding Source Change:</p> <p>Before:</p> <p>After:</p>				
Content Revision Status-3:					
Content Revision Description-3:	<p>1. Recommendation Change:</p> <p>Before:</p> <p>After:</p> <p>2. Estimate Change:</p> <p>Before:</p> <p>After:</p> <p>3. Release Change:</p> <p>Before:</p> <p>After:</p> <p>4. Funding Source Change:</p> <p>Before:</p> <p>After:</p>				
Content Revision Status-4:					
Content Revision Description-4:	<p>1. Recommendation Change:</p> <p>Before:</p> <p>After:</p> <p>2. Estimate Change:</p> <p>Before:</p> <p>After:</p>				



[CA-243546] School Lunch Interface CalWIN County Interface Exchange Testing Support SCR Wave 6

Team Responsible:	Batch Operations	Assignee:	Akira Moriguchi	SPG Status:	Approved
Fix Version/s:	[23.07]	Designer Contact:	Naveen Bhumandla	Change Type (SCR):	Operational Enhancement
Minor Version:	23.09.08	Expedite Changes:	No	Estimate:	117
Reporter:	Howard Suksanti	Regulation Reference:		Created:	04/06/2022 02:21 PM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Carlos Zepeda	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: CRFI 21-038 documents approvals - Sheryl Eppler - 04/14/2022

Expedite Approval:
Current Design:

CA-241251 creates the School Lunch Interface writer for CalWINS Counties. This wave6 SCR will establish the network connectivity with CalWIN. The School Lunch FTP job (wave6) will be created as part of this SCR.

Request:

1. Create batch properties for School Lunch Outbound FTP for CalWIN counties.
2. Schedule POXXE717 using below scheduling according to county requirements.
Annual – 1st business day of JULY
Sacramento, San Francisco, San Luis Obispo county
Note: POXXE717 has Job Dependency of POXXE712
3. County partner integrated testing is required.

Recommendation:

1. Create batch properties for School Lunch Outbound FTP for CalWIN counties.
2. Schedule POXXE717 using below scheduling according to county requirements.
Annual – 1st business day of JULY
Sacramento, San Francisco, San Luis Obispo county
Note: POXXE717 has Job Dependency of POXXE712
3. County partner integrated testing is required.

Outreach

Description:

Migration Impact

N/A

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

117

Automated Test :	0	Batch/Interfaces :	43	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	40	Tech Arch :	0	Tech ForgeRock :	0

Tech Ops :	24	Training :	0	Translation :	0
Content Revision Status-1:	Pending CCB				
Content Revision Description-1:	<p>1. Recommendation Change:</p> <p>Before:</p> <p>After:</p> <p>Update bullet #1 in both the Request and Recommendation sections to - Create a BPCR to add FTP information on School Lunch Outbound FTP for CalWIN counties.</p> <p>Remove bullet #2 (Schedule POXXE717...) in both the Request and Recommendation sections.</p> <p>2. Estimate Change:</p> <p>Before:</p> <p>Batch/Interfaces ETC 1: 43</p> <p>Tech Ops ETC 1: 24</p> <p>After:</p> <p>Batch/Interfaces ETC 1: 15</p> <p>Tech Ops ETC 1: 40</p>				
Content Revision Status-2:					
Content Revision Description-2:	<p>1. Recommendation Change:</p> <p>Before:</p> <p>After:</p> <p>2. Estimate Change:</p> <p>Before:</p> <p>After:</p> <p>3. Release Change:</p> <p>Before:</p> <p>After:</p> <p>4. Funding Source Change:</p> <p>Before:</p> <p>After:</p>				
Content Revision Status-3:					
Content Revision Description-3:	<p>1. Recommendation Change:</p> <p>Before:</p> <p>After:</p> <p>2. Estimate Change:</p> <p>Before:</p> <p>After:</p> <p>3. Release Change:</p> <p>Before:</p> <p>After:</p> <p>4. Funding Source Change:</p> <p>Before:</p> <p>After:</p>				
Content Revision Status-4:					
Content Revision Description-4:	<p>1. Recommendation Change:</p> <p>Before:</p> <p>After:</p> <p>2. Estimate Change:</p> <p>Before:</p> <p>After:</p>				

End Content Revisions