

CalSAWS CCB Agenda

DATE	JUNE 23, 2022
TIME	1:30 PM
LOCATION	Microsoft Teams
SUBJECT	Change Control Board Meeting
INVITEES	Regional Managers, Design Leads, Tech Leads, Release Management Leads, Quality Assurance, State Partners, Consortium Management

Meeting Purpose:

Approve pending System Change Requests (SCRs), scope modifications, and change orders as needed.

1. CalSAWS SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
RWR	CA-209311		Add threshold languages MC 355 & Reminder forms	Client Correspondence	445	Premise	Production Deployment	22.05.x3
RWR	CA-216498		Add Threshold Languages to DFA 377.7F	Client Correspondence	330	Premise	Start Build	
RWR	CA-228880		Add Common NOA Fragments for Spanish Generation in FC/KG Programs	Client Correspondence	175	Premise	Production Deployment	22.05.x3
RWR	CA-228882		Add Common NOA Fragments for Spanish Generation AAP/ARC	Client Correspondence	75	Premise	Production Deployment	22.05.x3
RWR	CA-237811		Add Threshold Languages to NA 1268	Client Correspondence	330	Premise	Start Build	
RWR	CA-239009		Add Threshold Languages to CF 377.2C	Client Correspondence	320	Premise	Start Build	
RWR	CA-239011		Add Threshold Languages to CF 377.2D	Client Correspondence	330	Premise	Start Build	
RWR	CA-239012		Add Threshold Languages to CF 377.7B	Client Correspondence	320	Premise	Start Build	

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RWR	CA-239013		Update English and Add Threshold Languages to CF 377.7C	Client Correspondence	330	Premise	Start Build	
RWR	CA-239014		Add Threshold Languages to CF 377.7D3	Client Correspondence	320	Premise	Start Build	
RWR	CA-239016		Add Threshold Languages to CF 377.7E1	Client Correspondence	330	Premise	Start Build	
RWR	CA-239020		Add Threshold Languages to CF 389	Client Correspondence	272	Premise	Start Build	
RWR	CA-239023		Add Threshold Languages to CW 2211	Client Correspondence	320	Premise	Start Build	
RWR	CA-239025		Add Threshold Languages to CW 2212	Client Correspondence	320	Premise	Start Build	
RWR	CA-239038		Add Threshold Languages to DFA 377.7G	Client Correspondence	330	Premise	Start Build	
RWR	CA-239058		Add Threshold Languages to TNB 5	Client Correspondence	170	Premise	Start Build	
RWR	CA-239159		Add Threshold Languages to CF 29A	Client Correspondence	330	Premise	Start Build	
21.07	CA-228791		BenefitsCal - Ad Hoc Listing - YBN Users and Email Address in CalSAWS/LRS	Batch/Interfaces	5	CalSAWS M&E	Production Deployment	21.08.26
21.07	CA-233875		Allow AD Users to Login to BCal	Tech Forge Rock		Other	No	21.10.29
21.11	CA-226400		Phase 2 Non Financial , Income Additional Changes - Correspondence from EDBC	Eligibility	2724	Other	No	
21.11	CA-229071		Phase 2 Non Financial , Income EDBC Additional Changes - EDBC Display Reason	Eligibility	1250	Other	No	
22.01	CA-226621		Phase 3 Resource and Reporting Rules Additional Changes - Correspondence from EDBC	Eligibility	2724	Other	No	
22.01	CA-229075		Phase 3 Resource and Reporting Rules Additional Changes - EDBC Display Reason	Consortium	1250	Other	No	
22.03	CA-227328		Sanction changes for CalWIN GA GR solution at program level	Eligibility	304	LRS M&E	No	

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22.03	CA-229076		Mandatory Requirements Rule Additional Changes - EDBC Display Reasons (Group 1)	Consortium	1250	Other	No	
22.03	CA-235918		DDID 2313 FDS: GA GR Fiscal Changes Phase 3 (Vendor pay codes)	Fiscal	240	CalSAWS DD&I	Production Deployment	22.04.14
22.03	CA-238938		Sanction Admin Page changes	Eligibility	1500	CalSAWS DD&I	No	
22.03	CA-240098		Add GA/GR migration Data model changes for 22.05 into 22.03 release branch	Eligibility		CalSAWS DD&I	No	
22.03	CA-242472		Implement SMS for MFA	Tech Forge Rock	160	CalSAWS M&E	Production Deployment	22.05.20
22.03	CA-242643		LA County DA Staff need to authenticate using LA AD Credentials	Tech Forge Rock	10	CalSAWS M&O	Production Deployment	22.04.22
22.03	CA-242646		Update ForgeRock message to customers who create an account to include new languages	Tech Forge Rock	8	CalSAWS M&E	Production Deployment	22.04.22
22.03	CA-243178		Provide list of CBO Users in ForgeRock	Tech Forge Rock	4	CalSAWS DD&I	Production Deployment	22.04.22
22.03	CA-244205		LA County Purchase - Create New RPA Process	Online		County Purchase	Production Deployment	22.04.27
22.03	CA-244968		Update ForgeRock message to customers who create an account to include 3 new languages	Tech Forge Rock	8	CalSAWS M&E	Production Deployment	22.05.20
22.03	CA-244976		Update the ForgeRock CBO Activation message to remove help@benefitscal.org email address	Tech Forge Rock	1	CalSAWS M&O	Production Deployment	22.05.20
22.05	CA-215683		DDID 2381 FDS: GA GR - GA/GR Multi-Apps in a single month	Eligibility	510	CalSAWS DD&I	No	
22.05	CA-229080		Mandatory Requirements Rule Additional Changes - EDBC Display Reason (Group 2)	Consortium	1250	Other	No	
22.05	CA-238943		Employment Services Phase 3 Online and EDBC changes	Eligibility	1357	CalSAWS DD&I	No	

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22.05	CA-238944		New GA/GR Non compliance Data Collection & Admin page, Appointments Admin page	Eligibility	2762	CalSAWS DD&I	No	
22.05	CA-242855		Changes to scheduling 2nd cut of Reports	Reports	196	CalSAWS M&E	Start Build	22.06.02
22.05	CA-242913		ACL 22-39 Cost of Living Adjustment (COLA) Increase to the Minimum Basic Standards of Adequate Care (MBSAC) and Income In Kind (IIK) for 2022-2023	Eligibility	60	CalSAWS M&E	Production Deployment	22.06.14
22.05	CA-242966		DDID 2700 FDS CSC: Migrate Shasta County to new AWS account, and deploy eCCP	Contact Center	1200	CalSAWS DD&I	Start Build	22.06.23
22.05	CA-245137		List of RCA/TCVAP Cases Effective 10/1/2021 or After	Eligibility	45	CalSAWS M&E	Production Deployment	22.06.06
22.05	CA-245812		Update Images button on Case Summary to pull all documents	Imaging	10	CalSAWS M&E	Production Deployment	22.06.08
22.06	CA-242088		Prevent CW/CF/GR(LA) Discontinuances if GEN 201 is not marked as 'Received'	Eligibility	168	CalSAWS M&E	Production Deployment	22.07.16
22.06	CA-244070		Mass mailer for PEA II	Client Correspondence	150	Premise	Production Deployment	22.07.16
22.06	CA-244172		Training: Create CFP for Two-Way Messaging CA-239571	Training	165	CalSAWS M&E	Start Build	22.07.22
22.06	CA-244203		LA County Purchase - Update RPA For BIC Replacement through IVR	Online		County Purchase	Start Build	22.07.xx
22.06	CA-244204		LA County Purchase - Update RPA For Exception Automation	Online		County Purchase	Start Build	22.07.xx
22.06	CA-245047		Alpine EDR setup: Network Circuit / bandwidth assessment and upgrades	Tech Ops	120	CalSAWS M&E	No	
22.06	CA-245279		Add next document indicator in workflow grid	Imaging	10	CalSAWS M&E	Production Deployment	22.06.24
22.06	CA-245364		External Agency - Reminder/Notify User that document capture process should not be interrupted	Imaging	15	CalSAWS M&E	No	22.06.24
22.06	CA-245923		LA County Purchase - BenefitsCal EBT/BIC Replacement	Online		County Purchase	Start Build	22.07.xx

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
22.07	CA-239153		Online Help: Update Job Aids for CA-216757	Training	19	CalSAWS M&E	Start Build	
22.07	CA-243263		Update MAGI Case Linking Logic for Inbound eHIT transaction for Purged CalSAWS Cases	CalHEERS	242	CalSAWS M&E	No	22.08.12
22.07	CA-243606		Bulk Data Extraction from S3 Data Lake to Counties	Analytics	360	CalSAWS M&E	No	22.07.xx
22.07	CA-245625		Online Help: Add Glossary to Online Help CA-218340	Training	35	CalSAWS M&E	Start Build	
22.07	CA-245689		SSO Integration of Cofense LMS for the CalSAWS Security Awareness Training Program	Tech Forge Rock	40	CalSAWS M&E	Production Deployment	22.06.24
22.09	CA-48513	CA-220233	Update EDBC Logic to Auto-Test for 4M when Youth 18 years or Older Exits Foster Care	CalHEERS	1771	CalSAWS M&E	Start Build	
22.09	CA-214453	CH-204424	Update Medi-Cal Batch Protection for PHE to prepare for PHE Lift	CalHEERS	183	Premise	Start Build	22.10.18
22.09	CA-218882		DDID 119 - Phase 3 Deployment for 58 Counties	Imaging	50	CalSAWS DD&I	No	22.10.27
22.09	CA-220308		Send updated Terms & Conditions Text for Converted CalWIN Cases (Wave 1)	Batch/Interfaces	64	CalSAWS M&E	Start Build	22.10.14
22.09	CA-239657		Modify WTW Batch jobs (PB00E181) related to Sanctions to allow Counties to opt in/opt out	Batch/Interfaces	99	CalSAWS M&E	No	
22.09	CA-240878		MEDS: Modify TERM-REASON on EW20 transaction for aid code 38	Batch/Interfaces	122	CalSAWS M&E	Start Build	
22.09	CA-242522		CalWIN to/from CalSAWS ICT Records in Progress - DCR (Wave 1)	Online	65	CalSAWS M&E	Start Build	22.10.30
22.09	CA-242524		CalWIN to/from CalSAWS ICT Records in Progress - Case List (Wave 1)	Online	40	CalSAWS M&E	No	
22.09	CA-245548		CalWIN WAVE 1 Counties to/from CalSAWS ICT Records in Progress-Follow Up Case Lists	Online	41	CalSAWS M&E	No	22.09.xx
22.09	CA-246220		Accessibility - Perform Accessibility on Pages updated with CA-232151	Fiscal	195	Premise	No	

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22.09	CA-246221		Accessibility - Perform Accessibility on Pages updated with CA-227842	Online	130	Premise	No	
22.11	CA-235894		Remove 'LTC MC RE Packet Recipient' Field from Online Pages	Online	124	CalSAWS M&E	No	
23.01	CA-211971	CIV-105682	Add Form FC 3NM-DETERMINATION OF FEDERAL AFDC-FC ELIGIBILITY FOR NMD to Template Repository	Client Correspondence	169	CalSAWS M&E	Start Build	
23.02	CA-220310		Send updated Terms & Conditions Text for Converted CalWIN Cases (Wave 2)	Batch/Interfaces	64	CalSAWS M&E	No	23.02.13
23.03	CA-220311		Send updated Terms & Conditions Text for Converted CalWIN Cases (Wave 3)	Batch/Interfaces	64	CalSAWS M&E	No	23.04.13
23.05	CA-220312		Send updated Terms & Conditions Text for Converted CalWIN Cases (Wave 4)	Batch/Interfaces	64	CalSAWS M&E	No	23.06.15
23.07	CA-220313		Send updated Terms & Conditions Text for Converted CalWIN Cases (Wave 5)	Batch/Interfaces	64	CalSAWS M&E	No	23.08.16
23.09	CA-220314		Send updated Terms & Conditions Text for Converted CalWIN Cases (Wave 6)	Batch/Interfaces	64	CalSAWS M&E	No	23.10.16

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
RWR	CA-237734		Migrate Appointment API from APIGEE to AWS API Gateway	Tech Arch	120	CalSAWS M&E	No	22.06.23
RWR	CA-237735		Migrate OCAT API from APIGEE to AWS API Gateway	Tech Arch	158	CalSAWS M&E	No	
22.03	CA-226207		DDID 2219, 2268, 2716, 2717, 2718, 2728, 2258 FDS CSC: CalSAWS Outbound IVR	Contact Center	400	CalSAWS DD&I	No	22.06.XX
22.03	CA-227045		DDID 2726 FDS CSC: Environments for Existing Contact Center Counties	Contact Center	480	CalSAWS DD&I	Start Build	22.09.09
22.03	CA-231234		DDID 2718 FDS CSC: Task for Cancelling an Appointment in Outbound IVR	Contact Center	255	CalSAWS DD&I	No	22.06.XX
22.03	CA-241490		Performance Test of Contact Center's Amazon Connect functionality	Contact Center	100	CalSAWS DD&I	No	22.06.XX

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
22.03	CA-242517		Analytics RDS Upgrades to MySQL 3 and Upgrades of ICEDQ and SONAR DB in PostgreSQL	Analytics	365	CalSAWS M&O	Start Build	22.06.XX
22.05	CA-242688	CA-212363	Update Yolo County Direct Deposit Inbound file option	Fiscal	35	CalSAWS M&E	Production Deployment	22.06.09
22.06	CA-234607		Update Batch MAGI Auto-Renewal for Non-Recipients	CalHEERS	93	CalSAWS M&E	No	
22.06	CA-241251		Update C-IV School Lunch Interface to run for CalWIN Counties	Batch/Interfaces	182	CalSAWS M&E	Production Deployment	22.06.23
22.06	CA-243541		School Lunch Interface County Interface Exchange Testing Support SCR Wave 1	Batch Operations	117	CalSAWS M&E	No	22.06.23
22.07	CA-205757		MEDS: Add new MEDS alerts 1523, 9577	Batch/Interfaces	114	CalSAWS M&E	No	
22.07	CA-210573	CIV-105081	CW Family Reunification Time on Aid	Fiscal	221	CalSAWS M&E	No	
22.07	CA-232055		ACL 21-85 Overpayments incurred during the COVID-19 Pandemic Emergency	Fiscal	88	CalSAWS M&E	Start Build	
22.07	CA-232999		Add Threshold languages for Mixed Household RE Packets	Client Correspondence	1882	Premise	Start Build	
22.07	CA-240231		Update NOA Logic to Check for Postpartum Aid Code and Budget	Client Correspondence	432	CalSAWS M&E	No	22.07.xx
22.07	CA-242135		System Task Type and Task Category Modifications	Online	236	CalSAWS M&E	Start Build	
22.07	CA-242895		Case Copy Updates #2	Batch/Interfaces	1067	CalSAWS M&E	Start Build	
22.07	CA-244896		Online Help: Update OLH for CA-216757	Training	12	CalSAWS M&E	Start Build	
22.09	CA-49396		ACL 15-96 - Add and update ARC NOAs and Forms	Client Correspondence	594	CalSAWS M&E	No	
22.09	CA-205633		ACL 18-75 Phase IV-Long Term Funding for Emergency Caregivers with Placements Prior to RFA Approval	Eligibility	1001	LRS M&E	No	
22.09	CA-210617		Updates to Categorically Eligible Logic for CF Program	Eligibility	459	CalSAWS M&E	No	
22.09	CA-221893		Update CalWORKs in Public Assistance CalFresh Budget at Initial Approval	Eligibility	284	CalSAWS M&E	No	

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22.09	CA-231495		Imaging Indicators on Workload Inventory	Online	853	CalSAWS M&E	No	
22.09	CA-232507		Modify IVR promotion logic on Lobby Monitor	Online	52	CalSAWS M&E	No	
22.09	CA-234994		Hide the E-Application Document Search Page	Online	40	CalSAWS M&E	No	
22.09	CA-234997		Update the Monthly Productivity List page results to limit apparent duplicate results.	Online	169	CalSAWS M&E	No	
22.09	CA-236078		Remove Subscription Reporting from the CalSAWS System	Online	52	CalSAWS M&E	No	
22.09	CA-237256		Allow WTW program to be deregistered, even when there's pending payment request	Online	186	CalSAWS M&E	No	
22.09	CA-237629		Add CalWIN counties into Interface batch property - wave 1	Batch/Interfaces	366	CalSAWS M&E	No	22.10.XX
22.11	CA-243542		School Lunch Interface County Interface Exchange Testing Support SCR Wave 2	Batch Operations	117	CalSAWS M&E	No	22.12.30
23.01	CA-243543		School Lunch Interface CalWIN County Interface Exchange Testing Support SCR Wave 3	Batch Operations	117	CalSAWS M&E	No	23.03.03
23.03	CA-243544	CA-215584	School Lunch Interface CalWIN County Interface Exchange Testing Support SCR Wave 4	Batch Operations	117	CalSAWS M&E	No	23.05.05
23.06	CA-243545		School Lunch Interface CalWIN County Interface Exchange Testing Support SCR Wave 5	Batch Operations	117	CalSAWS M&E	No	23.07.07
23.07	CA-243546		School Lunch Interface CalWIN County Interface Exchange Testing Support SCR Wave 6	Batch Operations	117	CalSAWS M&E	No	23.09.08

2. Informational Only: CalSAWS Conversion SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
None								

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
None								

The next CCB Meeting is scheduled for **07/07/2022**.

3. Meeting Minute

- **There were three questions from CalSAWS Regions for the CCB Packet. The first questions included three SCRs in it. All questions are shown in the following section were answered:**
 - CA-245548, CalWIN Wave 1 Counties to/From CalSAWS ICT records in Progress-Follow Up Case lists was sufficiently answered
 - CA-242524, CalWIN to/from CalSAWS ICT Records in Progress - Case List (Wave 1) was sufficiently answered
 - CA-242522, CalWIN to/from CalSAWS ICT Records in Progress - DCR (Wave 1) was sufficiently answered
 - CA-232055, ACL 21-85 Overpayments Incurred during the COVID Pandemic Emergency was sufficiently answered
 - CA-242884, Changes to 2nd cut of Reports was sufficiently answered
- **SCRs updates since the CCB Packet sent out**
 - CA-233875, Allow AD Users to Login to BCal – Additional estimate hours were added
 - CA-241490, Performance Test of Contact Center's Amazon Connect Functionality – additional online hours were added
 - CA-210573 – CW Family Reunification Time on Aid – Additional hours were added for CR 2 and Assumptions section was updated with additional information. Section 2.1.3 was updated
 - CA-242135 – System Task Type and Task Category Modifications was removed from the CCB Packet due to the SCR did not go through the SCR & CCB cycle before it goes to Content Revision
- **The CCB Packet received RMs Approval via emails due to CalSAWS JPA Annual Conference**

CalSAWS CCB Questions and Answers for 06/23/2022

SCR Number	County / Region	Question	Answer	Team
CA-245548 CA-242524 CA-242522	San Bernardino	Can you please provide the cutoff period for ICT's to and from CalWIN Counties?	There is no plan for any cutoff period. If an ICT (to or from a CalWIN Wave1 County) is in one of the "in-process" statuses listed at the time the list is run, it will be added to the list being distributed to the counties so that it may be worked ahead of time. If the ICT is still in one of the listed statuses at cutover it will be canceled and added to the final list. The list will be run and distributed several times leading up to cutover so that counties may track their progress working any very old/outdated ICTs.	Gerald Limbrick/Online Team
CA-232055	Orange County	CA-232055 ACL 21-85 Overpayments incurred during the COVID Pandemic Emergency. When client did not report income, the Overissuance (OI) is Inadvertent Household Error (IHE), can the EA be changed to IHE from "Cash-Admin Caused"? If it cannot be changed to IHE, how can we include the EA amount to the total OI, this will affect ADH (\$1000) and Criminal cases (\$5000)	SCR # CA-232055 is only dealing with Cash Recovery Accounts (programs: CW, RCA, WTW, CL or REP), we would never touch a Recovery Account with a cause code of "Inadvertent Household Error (IHE)". Likewise we would never touch an "Emergency Allotment (EA)" Overissuance. Any CalFresh Overissuance (including those for EA) are not included in ACL 21-85.	Jimmy Tu/Fiscal Team
CA-242885	Orange County	CA-242885 Changes to 2nd cut of Reports Q: Do counties have the option to choose report availability date on the 2nd or 3rd business day of the month instead of the 7th business day of the month. OC concerns is that short amount of time we have to complete reports. For example, in Sept & Oct the reports wouldn't be available until the 12th, leaving only 3-4 full business days to complete the report and have it reviewed. This timeframe leaves no room for the preparer to be out of office, planned or unplanned or for them to have no other competing priorities.	No counties do not have the option to set their own individual scheduling for reports. The solution is for all counties. The scheduling of these reports has been set due to the SAR 7 discontinuance dependency causing some reports to generate with missing data currently.	Esequiel Herrera-Ortiz/Reports Team