CalSAWS CalWIN Implementation Support Services (ISS) Weekly Status Report

Reporting Period: June 20, 2022 to June 26, 2022

06/29/22

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1.0 Project Management

1.1 Executive Summary

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
Business Process Reengineering (BPR)	• Pending sign-off on To-Be BPR Final Work Product (FWP) for Alameda and Fresno Counties. • To-Be BPR Draft Work Product (DWP) for Sonoma and San Francisco Counties in review (Wave 5 and Wave 6). • Delivered Week 2 To-Be BPR sessions for Sacramento and San Luis Obispo (SLO) Counties. • Continued to refine Process Simulation detailed scenario packets and data needs. • Delivered detailed in-person configuration working sessions with Yolo from 06/20/22 – 06/24/22. Core and Additional Configurations documented and ready for Process Simulation.
Organizational Change Management (OCM)	• Conducted the Child Welfare Services Q&A session on 06/24/22. • Drafted the Readiness Survey Result Reports: Wave 1 T-minus 6 and Wave 2 T-minus 9. • Documenting Change Discussion Guides (CDG) education session approach, materials, and checklists in preparation of the Wave 1 CDG discussion kick-off (beginning week of 07/05/22)
Training	• 22 CalSAWS Trainers completed week 3 (of 5 weeks) of Train the Trainer (TTT). • All Wave 1 County (Placer and Yolo) staff are loaded into the LMS as of 06/27/22. • Worked with the Conversion Team to streamline information gathering for staff load into the LMS. • Worked with the Tech Team to plan classroom installation and testing for Wave 1 Early Training.
Implementation	• Go-Live Packet (GLP) draft in progress – GLP structure and Work Plan completed on 06/24/22; GLP first draft to be completed by 07/01/22 for internal review. • Led Placer site visit with the TOSS (Targeted On Site Support) team on 06/22/22 and worked with county representatives to establish a framework for a Post-Implementation Support Plan. • Contra Costa TOSS/IPOC – Conducted county-requested walk through of the Work Plan and the different use perspectives between the Work Plan and the county readiness checklists. • Led meeting with Gainwell, Accenture, and Consortium Subject Matter Experts (SMEs) on 06/22/22 to discuss MyBCW Transition, messaging, and approach. • Continued refining County Prep Packet Draft and information gathering for outstanding items. **Error! Bookmark not defined.**

Table 1.1-1 – CalSAWS Executive Summary Agenda Topics

1.2   Highlights of the Reporting Period

- ► **Staff Onboarding** – Continued planning for and onboarding staff resources.
- ► **Information Coordination for CalWIN Counties** – Continued to collaborate with other teams to coordinate information for the CalWIN Counties.
- ► **County Work Plans**
  - o Wave 1 – Critical Path Reporting – Developed weekly summary report and presented to Consortium Leadership during week of 06/20/22.
  - o Identified Wave 2 – Critical Path – Developed initial summary report and presented to Consortium Leadership during week of 06/20/22.
  - o Critical Path GANTT Chart – Developed custom Critical Path GANTT view for Wave 1 and presented during the week of 06/20/22 to Consortium Leadership.
  - o Continue to facilitate Work Plan updates with Consortium project teams to improve Project Plan accuracy, updates, and to identify milestones, critical path, and cross-team dependencies.
- ► **Deliverables and Work Products** – Submitted the following:
  - o None.

1.3   Activities for the Next Reporting Period

- ► **Staff Onboarding** – Continue planning for and onboarding staff resources.
- ► **Information Coordination for CalWIN Counties** – Continue to collaborate with other teams to coordinate information for the CalWIN Counties.
- ► **County Work Plans**
  - o Continue updating Waves 1, 2, and 3 County Work Plans for the Implementation Readiness Checklist. Achieved baseline state for Wave 1.
  - o Continue creating the initial Wave 4 Work Plan. This planned for August 2022.
- ► Deliverables and Work Products – Submit the following:
  - o FWP 02: Sonoma To-Be Process Maps on 06/27/22.
  - o FWP 02: San Francisco To-Be Process Maps on 06/29/22.
  - o FDEL 04.10: Business Process Reengineering Plan – Wave 4 (San Mateo) on 07/01/22.

2.0   Business Process Reengineering (BPR)

2.1   Highlights of the Reporting Period

- ► **To-Be BPR Sessions**
  - o Completed Week 2 of To-Be BPR Sessions for Wave 6 (Sacramento and SLO Counties) from 06/20/22 – 06/24/22. SLO County sessions are conducted via hybrid remote/on-site delivery.
  - o Started resolving comments received for the To-Be FWPs for Waves 5 and 6 (Sonoma and San Francisco Counties).
  - o Continued meeting with Wave 5 (Alameda and Fresno Counties) to complete final sign-off on To-Be FWPs. Leadership meeting scheduled with Fresno County on 06/30/22 to confirm the process for necessary ongoing updates to BPR flows, prior to obtaining sign-off.
- ► **BPR Closeout Sessions**
  - o Conducted pre-meets with Orange and Santa Barbara Counties on 06/20/22 and 06/22/22 respectively and started building a BPR Closeout schedule collaboratively with the County BPR Teams.

- o Scheduled a pre-meet with Ventura County (Wave 3) on 06/29/22.
- ► **Fiscal 101 Workshop** – Facilitated a Fiscal 101 Workshop for Wave 6 (Sacramento and SLO Counties) on 06/22/22.
- ► **Process Simulation** – Collaborated with Placer County to complete creation of detailed scenario packets for Process Simulation scenarios and confirmed needs for staged data and specific converted records to support execution.
- ► **Configuration** – Delivered in-person Configuration working sessions with Yolo County from 06/20/22 – 06/24/22 to define core, task, and additional configurations to assist with County Prep phase.

	Session Start Date	Session End Date	First Review Start Date	First Review End Date	Start Final Review	County Sign-Off on Final To-Be Work Product	DWP BPR Plan Submit
Wave 1							
Contra Costa	06/21/21	07/30/21	08/04/21	09/02/21	09/02/21	09/10/21	09/27/21
Placer	06/21/21	07/30/21	08/04/21	08/20/21	08/30/21	09/07/21	09/27/21
Yolo	07/12/21	08/11/21	08/11/21	08/27/21	09/08/21	09/17/21	09/27/21
Wave 2							
Tulare	09/13/21	10/08/21	10/11/21	10/22/21	11/01/21	11/08/21	11/19/21
Santa Clara	09/13/21	10/08/21	10/11/21	10/22/21	11/01/21	11/08/21	11/19/21
Wave 3							
Santa Barbara	10/18/21	11/12/21	11/15/21	11/30/21	12/08/21	12/14/21	02/11/22
Orange	11/15/21	12/14/21	12/20/21	01/07/21	01/18/22	01/24/22	02/11/22
Ventura	11/15/21	12/14/21	12/20/21	01/07/21	01/18/22	01/24/22	02/11/22
Wave 4							
Solano	01/10/22	02/04/22	02/07/22	02/22/22	03/07/22	03/11/22	03/25/22
Santa Cruz	01/10/22	02/04/22	02/07/22	02/22/22	03/07/22	03/11/22	03/25/22
San Mateo	02/07/22	03/04/22	03/09/22	03/22/22	03/30/22	06/03/22	06/10/22
San Diego	02/14/22	03/11/22	03/16/22	03/30/22	04/06/22	04/11/22	04/18/22
Wave 5							
Alameda	04/11/22	05/06/22	05/09/22	05/20/22	06/06/22	06/28/22	07/08/22
Fresno	04/04/22	04/29/22	05/02/22	06/08/22	06/13/22	TBD	07/08/22
Sonoma	05/09/22	06/03/22	06/06/22	06/17/22	06/27/22	07/01/22	07/08/22
Wave 6							
San Francisco	05/09/22	06/03/22	06/06/22	06/17/22	06/29/22	07/01/22	08/12/22
Sacramento	06/13/22	07/08/22	07/11/22	07/22/22	08/01/22	08/05/22	08/12/22
San Luis Obispo	06/13/22	07/08/22	07/11/22	07/22/22	08/01/22	08/05/22	08/12/22

Figure 2.1-1 – To-Be Process Timetable by County (As of 06/24/22)

2.2 Activities for the Next Reporting Period

- ► **To-Be BPR Sessions**
  - o Complete Week 3 of To-Be BPR sessions for Wave 6 (Sacramento and SLO Counties) from 06/27/22 – 07/01/22. SLO County sessions are conducted via hybrid remote/on-site delivery.
  - o Submit To-Be FWPs for Waves 5 and 6 (Sonoma and San Francisco Counties).
  - o Obtain sign-off from Wave 5 (Alameda and Fresno Counties) on To-Be FWPs.
- ► **BPR Closeout Sessions**
  - o Finalize BPR Closeout schedule with Wave 3 (Orange and Santa Barbara Counties) and confirm resource availability.
  - o Conduct pre-meet with Ventura County (Wave 3) on 06/29/22.
- ► **Process Simulation** – Collaborate with Yolo County to complete creation of detailed scenario packets for Process Simulation scenarios and confirm needs for staged data and specific converted records to support execution.

► **Configuration** – Deliver in-person Configuration working sessions with Placer County from 06/27/22 – 07/01/22 to define core, task, and additional configurations to assist with County Prep phase.

3.0   Organizational Change Management (OCM)

3.1   Highlights of the Reporting Period

► **Future Targeted Topic/Demo Sessions** – Conducted the first Q&A session for Child Welfare Services on 06/21/22.
► **Wave 2 Change Discussion Guides** – Continued to support County reviewers in their review of the DWPs for the Wave 2 Change Discussion Guides. Revised CDG schedule for Wave 2.
► **Wave 1 T-Minus 6 Surveys** – Created report for T-minus 6 surveys to Wave 1 Counties on 06/06/22, due on 06/17/22.
► **Wave 2 T-Minus 9 Surveys** – Created report for T- minus 9 surveys to Wave 2 Counties on 06/06/22, due on 06/17/22.

3.2   Activities for the Next Reporting Period

► **Targeted Topic/Demo Sessions** – Conduct dry run of targeted topic on 06/24/22. Finalized details for Tax Intercept Targeted Topic on 06/28/22.
► **Wave 2 Change Discussion Guides** – Continue to support County reviewers in their review DWPs for the Wave 2 Change Discussion Guides.
► **Wave 1 T-Minus 6 Surveys** – Review T-minus 6 surveys results reports for Wave 1 Counties with the Consortium and schedule walk-through meetings with the Counties.
► **Wave 2 T-Minus 9 Surveys** – Review T-minus 9 surveys results reports for Wave 2 Counties with the Consortium and schedule walkthrough meetings with the Counties.
► **Infographics** – Prepare July infographics for Waves 1 and 2: Authorizations and Resource Databank due 07/28/22.
► **Change Discussion Guide Wave 1** – Finalize the content for the Wave 1 Change Discussion prep sessions and conduct walkthrough of sessions with the Consortium. Finalize the schedules for the CDG Education Sessions.
► **Change Network Champions (CNC) –** Conduct Change Network Champion meeting for Waves 1 and 2 on 06/28/22.

4.0   Training

4.1   Highlights of the Reporting Period

► **Train the Trainer** – Completed week 3 at the Rancho Cordova project site and with a virtual / remote component.
► **Training Advisory Council (TAC) Meeting** – Met with TAC members from the 18 CalWIN Counties to provide status, review timelines, and present plans for the Training Preview in August.
► **Classroom Planning and Scheduling** – Continued planning classroom and scheduling logistics for Counties in all waves.
► **Classroom Site Prep for Wave 1** – Continued planning with the CalSAWS Tech team to prepare for classroom training.

► **LMS and Training Environment** – Continued preparation of the LMS for Wave 1 County training. The Web Based Training (WBT) window opens for Yolo and Placer County end user trainees on 06/27/22.
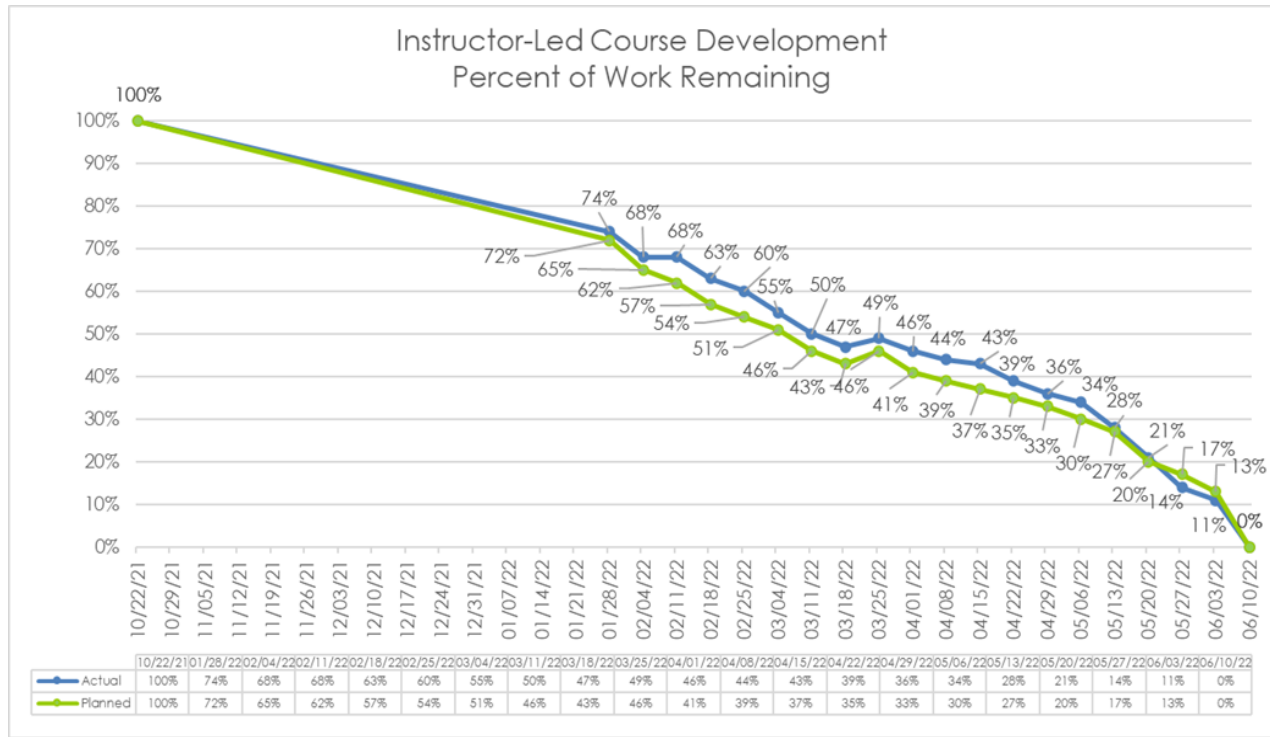
Figure 4.1-1 – Instructor-Led Training Development Progress

Wave	County	ILT Training Dates (Includes Early Training, Train the Trainer, End User Training)	Estimated Setup Date	Total # Classrooms Needed	# Classrooms to Lease (In progress)	Total # Workstations Required for Training	# Project-Provided Workstations Needed
2	Contra Costa	07/25/22 – 08/05/22 (Early Training Only)	07/14/22	1	0	25	0
1	Placer	07/18/22 – 10/28/22	07/07/22	3	0	75	0
1	Yolo	07/18/22 – 10/28/22	07/08/22	3	2	75	50
2	Contra Costa	11/28/22 – 02/24/23	11/15/22 – 11/16/22	7	9	175	0
2	Santa Clara	11/28/22 – 02/24/23	11/15/22 – 11/16/22	7	0	175	0
2	Tulare	11/28/22 – 02/24/23	11/17/22 – 11/18/22	6	0	150	36

Table 4.1-2 – Waves 1 and 2 Classroom Needs and Set-Up

4.2   Activities for the Next Reporting Period

► **Train the Trainer** – Continue to week 4 of Train the Trainer through 07/15/22.
► **Classroom Planning and Scheduling** – Continue planning classroom and scheduling logistics for Counties in all waves.

► **Classroom Site Prep for Wave 1** – Continue planning with the CalSAWS Tech team to prepare for classroom training.
► **Wave 1 End Users in LMS** – Load Wave 1 End Users into the LMS to begin WBTs.
► **LMS and Training Environment** – Continue working with the Consortium Training Manager to plan for the LMS and Training Environment for training for the CalWIN Counties.

5.0   Implementation

5.1   Highlights of the Reporting Period

► **Conversion Defect Testing (CDT) Rejected Defect Review** – Completed CDT categorization. The current statuses of the 123 items are noted below:

Status	Next Steps	County
Awareness for Go-Live	Documentation completed for all items. Under Review	59
Post-Go Live Case Review Guide	Work In Progress to document initial draft Go-live Packet ETA 07/30/22	6
County Prep	Included in County Prep Tasks. No Further Action Required.	5
Cancelled	No Further Action Required.	25
No Action Needed from CDT Group	No Further Action Required.	28

Table 5.1-1 – Status of CDT Items

► **County Prep Planning Activities** – Continued validating list of 39 items with cross-team members; prioritization and level of effort (LOE) included. Evaluated potential additions to item list. Continued drafting County Prep Packet.
  o 32 configuration items – 27 of 32 documentation drafted; planned remaining by 06/30/22 (documentation pending because of ongoing configuration activities).
  o Five (5) office setup items – 5 of 5 documentation drafted.
  o Two (2) security items – 2 of 2 documentation drafted.
► **Placer Site Visit** – Led Placer County site visits on 06/22/22 at Auburn and Rocklin offices. Discussed and established a framework for a Post-Deployment Support structure and plan.
► **Contra Costa TOSS/IPOC** – Conducted a walkthrough of the Work Plan and the different utilization perspectives between the Work Plan and the County Readiness Checklists.
► **Global IPOC (Implementation Point of Contact)** – Continued developing the agenda and materials for the July Global IPOC meeting.
► **MyBenefitsCalWIN (MyBCW) to BenefitsCal Cutover Process** – Coordinated with Gainwell, Accenture, and Consortium SMEs on 06/22/22 to align and plan for cutover process and messaging to Counties and customers.
► **Go Live Packet** – GLP Work Plan and structure in development completed and ongoing internal review. GLP draft to be completed for internal review by 07/01/22.
► **County Awareness Items Section for Go-Live Packet (GLP)** – Completed initial draft for County Awareness section of the GLP. The chart below represents the status of initial

documentation for this section (Note: Awareness item Identification and documentation will continue through end of User Acceptance Testing (UAT)).
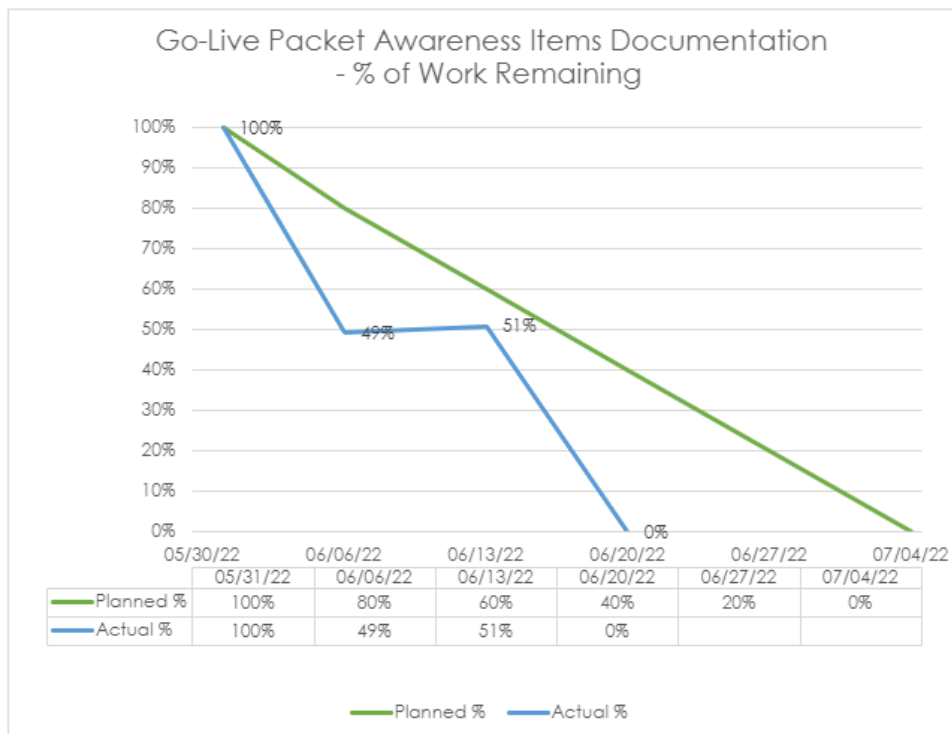

Figure 5.1-2 – Go-Live Packet Awareness Items Documentation Status

5.2   Activities for the Next Reporting Period

► **Post Deployment Support Planning** – Scheduled to connect with Regional Managers (RMs) and TOSS teams to discuss Post-Deployment Support options and logistics as informed by recent site visits.

► **CDT Workgroup Meetings** – Workgroup meeting frequency reduced to alternate weeks with conclusion of CDT phase and the exercise will continue through UAT phase to document Awareness Items.

► **Lead TOSS/IPOC Meetings** – Santa Barbara County TOSS/IPOC meeting scheduled for 06/28/22 and Santa Clara and Orange County TOSS/IPOC meetings scheduled for 06/29/22.

► **Post Go-live Case Review Guide Section for Go-live Packet** – Conduct meetings as required on to continued development of case review guides as part of the GLP.

► **CalWIN Conversion and Change Management** – Conduct the CalWIN Conversion and Change Management meeting on 06/28/22. Topics will include Retro Month Eligibility Determination and Benefit Calculation (EDBC) in CalSAWS, review of GLP plan, and any walk-on items.

► **BCW (Benefits CalWIN) to BenefitsCal** – Continued discussion with Consortium, Accenture and Gainwell BenefitsCal and MyBCW teams planned for 06/29/22 and a messaging-specific discussion planned for 06/30/22.

► **ICT (Inter County Transfer) Cutover** – Draft a CalSAWS Information Transmittal (CIT) to inform Counties and document the plan for providing actionable data for Counties' ICT efforts.

► **Global IPOC** – Finalize the agenda and materials for the July Global IPOC meeting.

► **County Prep Phase** – Finalize the County Prep Plan draft and begin internal review.

6.0   Appendices

6.1   Appendix A – Deliverable Summary

	Complete		Coming Soon

DEL ID	Deliverable Name	DDED	FDED	DDEL	FDEL	Final Approval
01	Work Plan – Initial	12/04/20	12/15/20	12/23/20	01/14/21	01/22/21
01.17	Work Plan Monthly Updates – May 2022	N/A	N/A	N/A	06/03/22	06/13/22
02	Monthly Status Report – Initial	12/04/20	12/18/20	01/05/21	01/12/21	05/13/22
02.17	Monthly Status Report – May 2022	N/A	N/A	N/A	06/03/22	06/13/22
03	Requirements Traceability Matrix Initial	12/22/20	01/07/21	02/01/21	02/16/21	02/23/21
04	Business Process Reengineering Plan – Wave 4	07/14/21	07/26/21	05/09/22	05/31/22	06/09/22
04.10	Business Process Reengineering Plan – Wave 4 (San Mateo)	N/A	N/A	06/10/22	07/01/22	07/13/22
05	Organizational Change Management Plan	07/14/21	07/26/21	10/04/21	10/26/21	11/02/21
06	County Communication Plan	08/16/21	08/26/21	01/03/22	01/25/22	02/01/22
07	County Change Guide – Wave 1	02/09/22	02/21/22	04/12/22	05/03/22	05/13/22
07	County Change Guide – Wave 2	N/A	N/A	07/18/22	08/08/22	08/17/22
08	Master Training Plan	10/27/21	11/08/21	05/13/22	06/06/23	06/13/23
09	County Specific Training Plan – Wave 1	10/27/21	11/08/21	05/13/22	06/06/23	06/13/23
10	Implementation Support Plan*	01/14/22	01/27/22	06/06/22	06/27/22	07/05/22
11	Wave Completion Report	09/15/22	09/27/22	01/11/24	01/24/24	01/31/24

* Schedule is being redetermined

Figure 6.1-1 – Deliverable Status for Current Reporting Period

Upcoming Deliverable Deadlines

DEL #	Deliverable Name	Status	Next Deadline
04.10	Business Process Reengineering Plan – Wave 4 (San Mateo)	On-Track	FDEL submission 07/01/22 FDEL approval 07/13/22

Table 6.1-2 – Upcoming Deliverable Deadlines

Work Product Status by Submission

	Complete		Coming Soon

ID	Work Product Name	DWP	FWP	Final Approval
02	To-Be Process Maps – Wave 5 (Alameda County)	05/09/22	06/06/22	06/28/22
02	To-Be Process Maps – Wave 5 (Fresno County)	05/02/22	06/13/22	TBD
02	To-Be Process Maps – Wave 5 (Sonoma County)	06/06/22	06/27/22	07/01/22
02	To-Be Process Maps – Wave 6 (San Francisco County)	06/06/22	06/29/22	07/01/22
07	County Change Guide – Wave 1	04/12/22	05/03/22	05/13/22
07	County Change Guide – Wave 2	05/25/22	06/16/22	06/23/22
09	County-Specific Training Plan – Wave 1	04/14/22	05/05/22	05/12/22

Figure 6.1-3 – Upcoming Work Product Deadlines

Upcoming Work Product Deadlines

WP #	Work Product Name	Status	Next Deadline
02	To-Be Process Flows – Wave 5 (Alameda County)	On track	FWP approval 06/28/22
02	To-Be Process Flows – Wave 5 (Sonoma County)	On track	FWP submission 06/27/22 FWP approval 07/01/22
02	To-Be Process Flows – Wave 5 (San Francisco County)	On track	FWP submission 06/29/22 FWP approval 07/01/22

Table 6.1-4 – Upcoming Work Product Deadlines

6.2   Appendix B – Risks and Issues Summary

Project Risks and Issues

ID	Title	Details	Status	Impact	Risk Level	Date Logged
240	The scaling of CalSAWS Production Operations, including Batch Operations, to provide 40 and 58 County support, without effectively taking into account the multi-County and multi-vendor CalSAWS ecosystem may impact business operations	As we expand to 58 counties and with continual activities to support policy, the consequences of a misstep in executing the CalSAWS M&O batch schedule magnifies the potential impact to business operations and benefits to the participants.	Open	4	Medium	03/03/21
262	The CalWIN counties may not be fully prepared for go-live if they do not have sufficient or timely information	The CalWIN counties and County Directors have voiced concern that they do not have sufficient information or direction from the CalWIN ISS team to adequately prepare for go-live. In some cases, they have begun creating their own materials based on what they understand. If the counties do not have a framework within which to prepare, they may not be ready for cutover. This includes clear communication and timelines for what is needed to be completed by when, readiness checklists, early conversations on the transition from the current state to the future state, and clear direction.	Open	4	High	12/13/21

ID	Title	Details	Status	Impact	Risk Level	Date Logged
268	Implementation Readiness for CalWIN Cutover to CalSAWS	If implementation readiness (project and County) is not on track to meet their respective exit criteria by 04/29/2022, then the CalWIN Wave 1 cutover to CalSAWS could either be delayed or require significantly greater support to help counties through outstanding issues. Individual risks have been opened related to the ability to be fully ready in time for a successful CalWIN Wave 1 cutover to CalSAWS on October 27, 2022, and subsequent waves. This risk serves as an overarching risk for the overall readiness of the project and CalWIN counties to cutover to CalSAWS.	Open	4	High	01/13/22
269	CalWIN Counties may not have enough development and testing timeline to Refactor their Ad-hoc Reports and Ancillary System before Go-Live	The CalWIN Counties need time in the schedule, leading up to their respective Go-Live, to Refactor Ad-hoc Reports and/or Ancillary Systems. To do so, the counties need connectivity and access to CalSAWS environments, data model (and definitions), as well as data. The current CalSAWS delivery schedule (of these) is compressing the CalWIN counties Design, Development, and Testing timelines (i.e., schedule) and putting their County Readiness for Go-Live at-risk.	Open	5	High	01/12/22
270	The CalWIN counties may not be fully prepared for Go-Live if there is insufficient information in the Organizational Change Management (OCM) Change Discussion Guides (CDGs)	If OCM does not have sufficient documentation and resources to create CDGs, and counties do not have adequate time to review and provide feedback, the CDG delivery timeframe and level of detail might be impacted. The OCM team uses the County To-Be Process documentation to create the CDGs. Requirement DEL-11 states that CDGs must capture tasks within each job process, steps the person in the role will complete once they begin utilizing the new System, and impacts to the 18 CalWIN Counties along with the steps that the person will	Open	4	High	02/02/22

ID	Title	Details	Status	Impact	Risk Level	Date Logged
		stop completing once they begin utilizing the CalSAWS System. If County To-Be process documentation does not capture this information, more work must be done on the CDG content to make it useful for counties. The Training team leverages the CDGs by linking roles and changes to related training content and depends on receiving accurate CDGs in the expected timeframes.				

Table 6.2-1 – Project Risks and Issues

CRFI/CIT/CalSAWS Communications Information

The following table outlines CalSAWS Information Transmittals (CITs) sent for the reporting period.

CIT ID	To	Subject	Category	Distribution Date	Primary CalSAWS Contact	Backup CalSAWS Contact
0173-22	Region 2 Regional Managers; Placer PPOC; Yolo PPOC	CalSAWS LMS Guide for General Training – CalWIN Wave 1	CalWIN Migration	06/21/22	Ashley Arnold	Renée Carter

Table 6.2-2 – CITs

The following table outlines CalSAWS Requests for Information (CRFIs) sent for the reporting period.

| CRFI ID	To	Subject	Distribution Date	Status	Response Due Date	Primary Contact	Backup Contact
22-048	Orange PPOC; San Diego PPOC; San Mateo PPOC; Santa Barbara PPOC; Santa Cruz PPOC; Solano PPOC; Ventura PPOC; Region 1 Regional Managers; Region 5 Regional Managers; Section Directors	Change Network Champion (CNC) Identification for Wave 3 and 4 Counties	06/10/22	Open	06/24/22	Helen Cruz	Araceli Gallardo

Table 6.2-3 – CRFIs

6.3   Appendix C – Project Work Plan Reports

Project Timeline
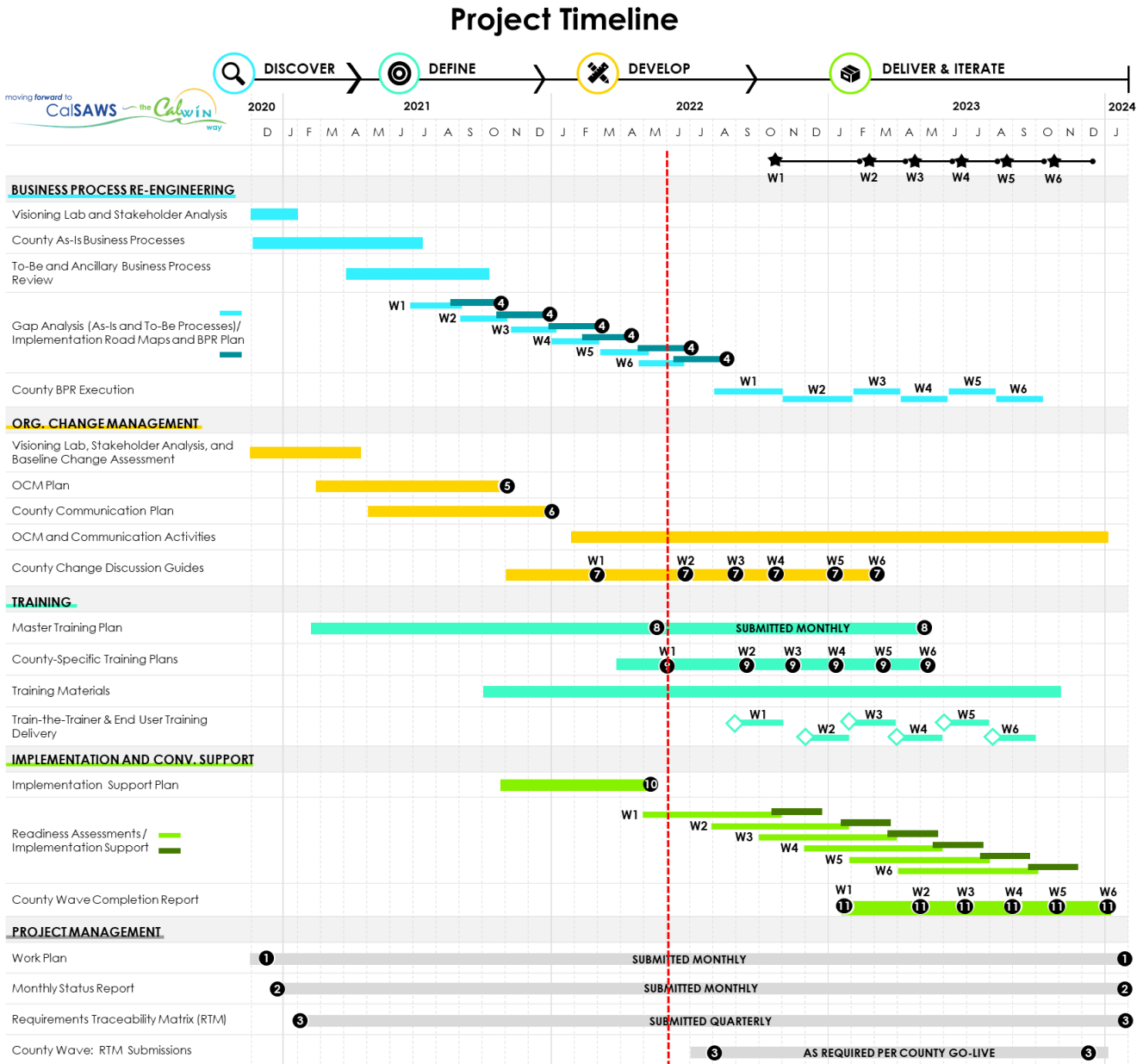
Project Action Items – Overdue

This table lists overdue action items, including the owner and due date.

ID	Description	Owner	Due Date
None.			

Table 6.3-1 – Overdue Action Items