



CalSAWS Quality Assurance Weekly Status Report

Reporting Period: June 20, 2022 to June 26, 2022

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1.0 Quality Assurance

1.1 CalSAWS Weekly Status Agenda Topics

Table 1-1 – CalSAWS Quality Assurance Status Agenda Topics

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
QA PMO	<ul style="list-style-type: none"> • Participated as Moderators, Presenters, and Panelists for CalSAWS Annual Conference on June 23, 2022. • Participate in CalSAWS JPA Member Representatives and Steering Committee meetings on June 30, 2022 • Facilitate updates for QA assigned Risks for upcoming RMG
QA Technical	<ul style="list-style-type: none"> • Reviewing BenefitsCal Performance run data • Completed Central Print SLA Reviews. Awaiting Gainwell Central Print Disaster Recovery Plan • Delivering ClearBest Quarterly Security review on June 28, 2022 • Continue review of GA/GR to include Security roles and integration
QA Functional	<ul style="list-style-type: none"> • Managed CDV execution, monitored Findings and triage • Monitored the development of GA/GR Reports for the counties • Met with the ISS Team to review the outline of the Go Live Packet
QA Test	<ul style="list-style-type: none"> • CalSAWS Release 22.07 Test execution is in progress with 99% execution rate, 73% pass rate, and 26% fail rate • CalSAWS CDT Text execution is in progress with 89% execution rate, 77% pass rate, and 12% fail rate • BenefitsCal Release 4 Test execution is in progress with 50% execution rate and 49% pass rate • UAT Script Development is 96% complete. Group 1 scripts are complete and Group 2 GA/GR scripts are slightly behind schedule (Risk 271) • UAT Group 1 Execution starts June 27, 2022
QA Implementation	<ul style="list-style-type: none"> • Participated in strategy discussions for Wave 1 Change Discussions • Planned for Wave 2 Change Discussion Guide revised timelines • Planned for Deloitte DDEL 10 – Implementation Support Plan revised delivery timeline and activities • Prepared for and moderated June JPA OCM/Training Breakout

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1.2 Deliverables Management

Table 1-2 – Overall Summary of CalSAWS DD&I Deliverable Status











DEL #	DELIVERABLE NAME		STATUS
3.36	QA Monthly Status Report – June 2022		<ul style="list-style-type: none"> • Submit FDEL by July 7, 2022
4.36	QA Work Plan – June 2022		<ul style="list-style-type: none"> • Submit FDEL by July 7, 2022
7.36	QA Test Monthly Report – June 2022		<ul style="list-style-type: none"> • Submit FDEL by July 7, 2022
8.12	UAT Weekly Report (CalWIN)		<ul style="list-style-type: none"> • Submit FDEL by July 18, 2022
10.07	Quarterly QA Security Report		<ul style="list-style-type: none"> • Submit DDEL by June 28, 2022
12.36	Assessment of CalSAWS Migration Work Plan Update – June 2022		<ul style="list-style-type: none"> • Submitted FDEL on June 20, 2022
71.07	ClearBest Performance Report - June 2022		<ul style="list-style-type: none"> • Submit FDEL by July 15, 2022
72.03	QA Monthly Status Report – ARPA – June 2022		<ul style="list-style-type: none"> • Submit FDEL by July 7, 2022

Table 1-3 – Overall Summary of OCAT Deliverable Status

DEL #	DELIVERABLE NAME		STATUS
14.20	OCAT - QA Monthly Status Report (OCAT) – June 2022		<ul style="list-style-type: none"> • Submit FDEL by July 7, 2022
WP-1.1	OCAT - System Security Plan - 2022 Update (Comments Only)		<ul style="list-style-type: none"> • Submit DDEL comments by July 12, 2022

[1] Status: **Red**: Behind schedule and requires escalation; **Amber**: Potential delay/monitor with no material schedule impact; **Green**: On schedule, performing as planned

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Table 1-4 – Overall Summary of BenefitsCal Deliverable Status

DEL #	DELIVERABLE NAME		STATUS
WP-6.06	BenefitsCal – General System Design (GSD) Update Release 4.1.5		<ul style="list-style-type: none"> Submitted FDEL comments on June 23, 2022
WP-26.08	BenefitsCal – CX Monthly Report – May 2022		<ul style="list-style-type: none"> Submitted FDEL comments on June 22, 2022
WP-27.04	BenefitsCal – Monthly M&O Report – May 2022		<ul style="list-style-type: none"> Submitted FDEL comments on June 22, 2022
WP-28.03	BenefitsCal – Work Plan Monthly Updates – June 2022		<ul style="list-style-type: none"> Submit FDEL comments by July 12, 2022
WP-29.03	BenefitsCal – Monthly Status Report – June 2022		<ul style="list-style-type: none"> Submit FDEL comments by July 12, 2022
WP-34	BenefitsCal – Portal Implementation Complete Report and Final Acceptance - LA County		<ul style="list-style-type: none"> Submit FDEL comments by June 27, 2022
WP-35	BenefitsCal – Mobile App Implementation Complete Report - LA County		<ul style="list-style-type: none"> Submit FDEL comments by June 27, 2022
WP-36	BenefitsCal – Portal/Mobile Maintenance and Operations (M&O) Plan – L.A. County		<ul style="list-style-type: none"> Submit FDEL comments by June 27, 2022





Table 1-5 – Overall Summary of CalWIN Implementation Deliverable Status

DEL #	DELIVERABLE NAME		STATUS
59.18	CalWIN Implementation - Assessment of CalWIN Implementation Migration Work Plan Update - June 2022		<ul style="list-style-type: none"> Submit FDEL by July 15, 2022
60	CalWIN Implementation – Assessment of CalWIN Business Processing Re-engineering (BPR) Plan		<ul style="list-style-type: none"> Submit San Mateo FDEL comments by July 11, 2022

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62	CalWIN Implementation – Assessment of CalWIN Master Training Plan and Monthly Updates		<ul style="list-style-type: none">• Submitted FDEL on June 23, 2022• Approval expected by June 28, 2022
63	CalWIN Implementation – Assessment of CalWIN County-Specific Training Plans		<ul style="list-style-type: none">• Submitted FDEL for Placer, Contra Costa, and Yolo on June 23, 2022• Approval expected by June 28, 2022
64	CalWIN Implementation – Assessment of CalWIN Implementation Support Plan		<ul style="list-style-type: none">• Submit DDEL by July 5, 2022
WP-2	CalWIN Implementation – Assessment of CalWIN Change Discussion Guides		<ul style="list-style-type: none">• Submit DDEL comments for Santa Clara, Tulare, and Contra Costa Wave 2 counties by July 11, 2022

1.3 Highlights for the Reporting Period

1.3.1 Project Management

- ▶ Participated in CalWIN Implementation Leader meetings on June 20, 22, and 24, 2022
- ▶ Participated in CalWIN Interface Partner Test Status Template review on June 20, 2022
- ▶ Participated in CalSAWS Annual Conference - Breakout Session Walk-Through for Reports and Dashboards on June 20, 2022
- ▶ Participated in Risk 204 CalSAWS Baseline Code Changes review on June 21, 2022
- ▶ Participated in CalSAWS Section Directors' meeting on June 21, 2022
- ▶ Participated in Imaging Migration meeting on June 21, 2022
- ▶ Participated in CalSAWS Brainware Processing SLA meeting on June 22, 2022
- ▶ Participated in CalSAWS Annual Conference on June 23, 2022

1.3.2 Technical

- ▶ Participated in CalSAWS Weekly Leadership meetings
- ▶ Participated in CalSAWS Weekly Technical meeting on June 20, 2022
- ▶ Participated in Consortium FinOps meeting on June 21, 2022
- ▶ Participated in App/Dev meeting on June 21, 2022
- ▶ Participated in DBCR/CTCR Review meetings on June 22, 2022
- ▶ Participated in Tech Change Advisory Board (CAB) meeting on June 22, 2022
- ▶ Participated in Architecture Standards meeting on June 23, 2022
- ▶ BenefitsCal
 - Participated in Application Transfer meetings
 - Participated in BenefitsCal Operations Review meeting on June 21, 2022
 - Participated in DD&I and M&O calls on June 21 and 23, 2022
- ▶ Batch
 - Participated in Batch Performance Checkpoint meeting on June 22, 2022
 - Participated in Batch Weekly Roundup meeting on June 23, 2022
- ▶ CalWIN
 - Participated in Table Talk Meetings
 - Participated in Interface Partner Testing DDID Weekly meeting on June 20, 2022
 - Participated in CalWIN Conversion and Change Management on June 21, 2022
 - Participated in CalWIN Wave3 - TPOC Meeting on June 22, 2022
- ▶ Central Print
 - Participated in CalSAWS Central Print Status meeting on June 20, 2022
- ▶ Contact Center
 - Participated in Orange County Contact Center Discussion on June 20, 2022
 - Participated in San Mateo County Contact Center Design Session on June 21, 2022
 - Participated in Solano County IVR Contact Center Design Session on June 22, 2022
 - Participated in Santa Cruz IVR Contact Center Design Session on June 22, 2022
 - Participated in Santa Barbara IVR Contact Center Design Session on June 22, 2022
 - Participated in San Diego IVR Contact Center Discovery Session on June 23, 2022
 - Participated in Ventura IVR Contact Center Discovery Session on June 23, 2022
 - Participated in LA County Contact Center IT Networking Sessions on June 23, 2022
- ▶ General Assistance/General Relief (GA/GR)
 - Participated in GA/GR Client Correspondence discussions on June 20 and 22, 2022
- ▶ Security

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- Participated in Cloud Checker Compliance review meeting on June 20, 2022
- Participated in weekly Security POAM review on June 23, 2022
- Participated in weekly Security Operations Discussion on June 23, 2022

► Service Management

- Participated in ServiceNow CalSAWS Local Repair service ticket maintenance Idea and Enhancement meeting on June 20, 2022
- Participated in ServiceNow Process Improvement Stakeholders Meeting on June 23, 2022

1.3.3 Technical

- Participated in Imaging Migration status meeting on June 21, 2022
- Participated in CalSAWS Brainware Processing SLA meeting on June 22, 2022
- Continued to review Imaging activities for LA with the review of Change requests, defects, and configurations.

1.3.4 Functional

► M&O

- Participated in CalHEERS/CalSAWS meeting on June 21, 2022
- Participated in Correspondence Committee Meeting on June 23, 2022
- Participated in the Medi-Cal Correspondence Committee Meeting on June 23, 2022
- Attended JAD sessions for:
 - CR 171267 – Notices Updates for Release 22.12
 - CR 173678 – Medicare Coverage Dates
 - CR 147420 – Admin Search
 - CR 208654 – Renewal Closure Batch to withdraw RRC application that have future year eligibility established on the last day of renewal Design Session 1
- Reviewed ninety-one (91) design documents. The QA Team targets Critical and High priority designs for review and other SCRs at the Consortium's direction.

Table 1-6 – Weekly M&O SCR Updates

Release	SCRs in QA Review
RWR	26
22.03	1
22.05	11
22.06	7
22.07	17
22.09	16
22.11	4
23.01	2
23.05	1
TBD	6
Grand Total	91

► Conversion

- Participated in the Conversion Updates for the ISS Work plan

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- Participated in the weekly Conversion/ISS weekly update
- Met with the ISS Team to review the outline of the Go Live Packet
- ▶ County Data Validation (CDV)
 - Participated in JPA Conference presenting CDV
 - Managed CDV execution, participating in twice daily meetings and monitoring the triage of findings
- ▶ General Assistance/General Relief (GA/GR)
 - Attended twice-weekly GA/GR Correspondence Web-Service discussion
 - Monitored test execution for Release 22.07 and reviewed list of SCRs for 22.09
 - Participated in renewed discussions on GA/GR M&O processes
 - Participated in the GA/GR Reports discussions with CalWIN Counties
- ▶ CalSAWS Case Purge
 - Tracked CalSAWS Purge sprint activities and conducted validations
 - Reviewed Case Purge Design document updates
- ▶ Fiscal
 - Reviewed CalSAWS State and Fiscal Reports – Enhanced Weekly Communication

1.3.5 BenefitsCal

- ▶ Attended the BC Supportive Service Task Requirements meeting (For Release 5.0 coordination amongst CalSAWS teams) on June 21, 2022
- ▶ Attended the BC TimeClock Discussion meeting (For Release 5.0 coordination amongst CalSAWS teams) on June 22, 2022
- ▶ Attended the CX Measurement Monthly Meeting on June 24, 2022
- ▶ Attended Daily Transaction Failures Meetings
- ▶ Participated in combined twice-weekly Production and M&O, and Defects and Activities meetings (the meetings were combined starting June 9, 2022)
- ▶ Monitored Release 5 CalSAWS dependencies and the prioritization of partner SCRs
- ▶ Reviewed Release 4 proposed enhancements
- ▶ Participated in the BenefitsCal Operation Review weekly meeting
- ▶ Monitored BenefitsCal Release 3.2 and 4.0 Scope and QA verification progress
- ▶ Conducted review and submit comments for Release 3.2 Release Notes
- ▶ Monitored BenefitsCal Release 4.0 Independent Test Dashboard
- ▶ Conducted reviews for the Implementation Complete Report and Final Acceptance – LA County deliverables:
 - FDEL 8.01 Portal Implementation Complete Report and Final Acceptance - LA County
 - FDEL 11.01 Mobile App Implementation Complete Report - LA County
- ▶ Conducted reviews and submit comments for monthly deliverables:
 - FWP 24.08 CX Monthly – May 2022 Report
 - FWP 25.04 Monthly M&O – April 2022 Report
- ▶ Conducted FWP resolution confirmation for comments submitted on FWP 29.02 BenefitsCal Monthly Status Report – May 2022 (on four unresolved comments from the prior week)
- ▶ Conducted review for Final Deliverable 09.01 Maintenance and Operations (M&O) Plan – L.A. County

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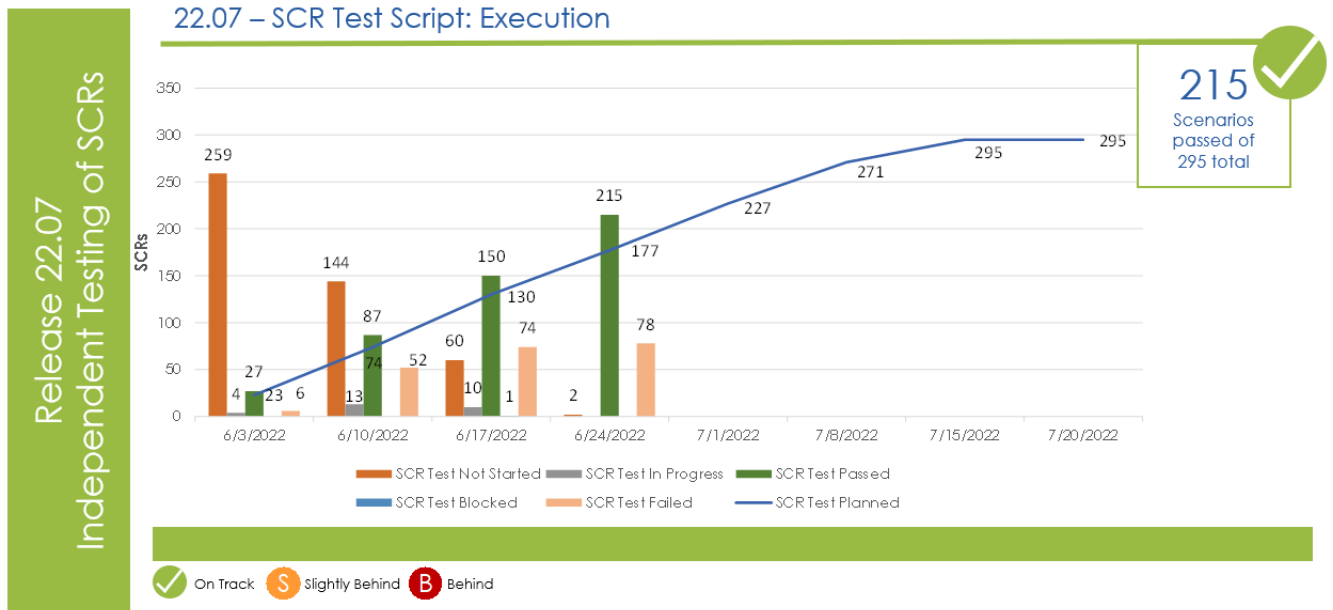
- ▶ Conducted FDEL resolution confirmation for comments submitted on FDEL 05.06 General System Design (GSD) Update Release 4.1.5 (ARPA), which includes the following Deliverable and Work Product:
 - FDEL 04.07 Requirements Traceability Matrix (RTM) Update – Release 4.1.5
 - FWP 19.01 High Fidelity Visual Comps Update – Release 4.1.5

1.3.6 Test

- ▶ CalSAWS Release 22.07 testing activities
 - Continued execution of Independent Test scripts
 - Continued QA Review of System Test scripts
 - Continued Manual Regression test execution

Table 1-7 – 22.07 Independent Test Progress

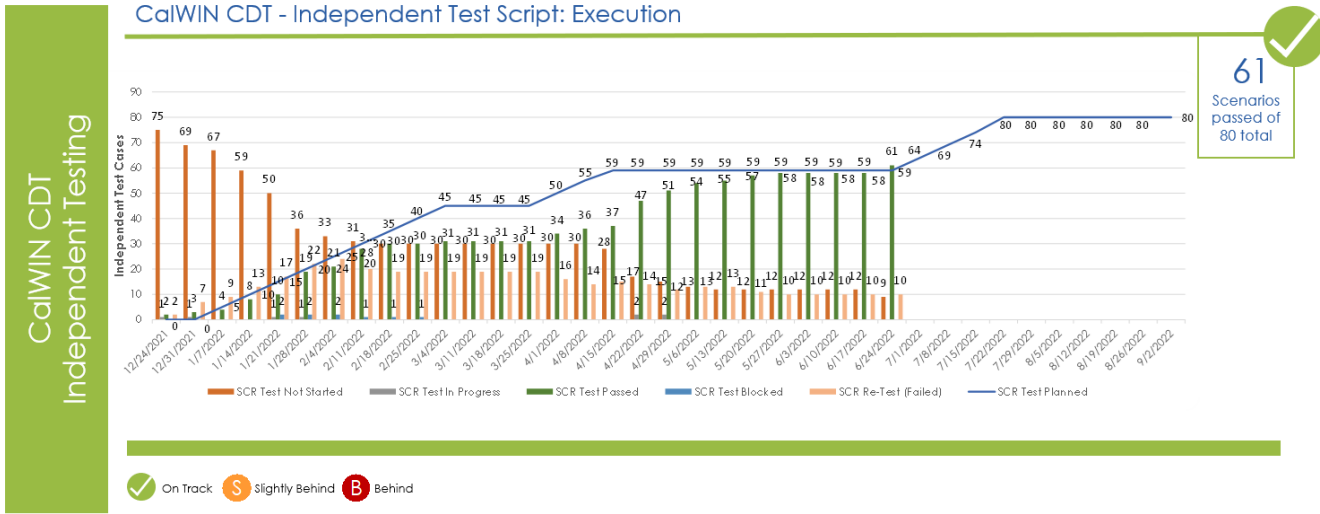
Test Cycle	Total Scenarios	Not Executed	In Progress	Passed	Failed	Blocked
22.07 - ClearBest QA Independent Test Results	295	1% (2)	0% (0)	73% (215)	26% (78)	0% (0)



- ▶ CalWIN CDT – Functional Testing activities
 - Continued CalWIN CDT Test Execution

Table 1-8 – CalWIN CDT Independent Test Progress

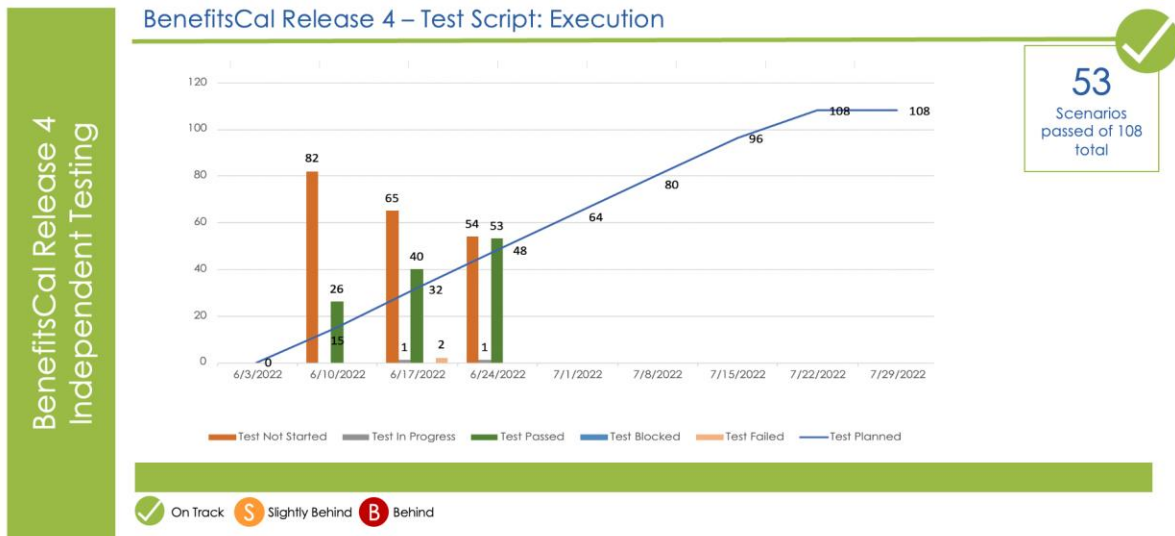
Test Cycle	Total Scenarios	Not Executed	In Progress	Passed	Failed	Blocked
CalWIN CDT – ClearBest QA Independent Test Results	80	11% (9)	0% (0)	77% (61)	12% (10)	0% (0)



- ▶ **BenefitsCal Activities**
 - Continued to monitor open defects
 - Participated in BenefitsCal DD&I and M&O calls on June 21 and 23, 2022
 - Completed Independent Test Execution and Reviews for BenefitsCal Release 3.2
 - Completed QA Review of Release 4.1.5 Test Scenarios
 - Continued BenefitsCal Release 4 Test Execution

Table 1-9 - BenefitsCal Release 4 Independent Test Progress

Test Cycle	Total Scenarios	Not Executed	In Progress	Passed	Failed	Blocked
R4.0 - ClearBest QA Independent Test Results	108	50% (54)	1% (1)	49% (53)	0% (0)	0% (0)



- ▶ **Fiscal Reports**
 - Monitored Fiscal Reports defects and Priority Release issues selected for future QA Review or Independent Test

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- Attended biweekly CalSAWS – State and Fiscal Reports meeting on June 22, 2022
- Issues selected for review this week moved to future releases:

Table 1-10 - Fiscal Reports Issues Planned for QA Review/Test

Defect/SCR #	Scheduled Release	Type of Testing
CA-245225 [Fiscal] Missing information in the Rush Benefit Issuance Warrant Register report	22.06.30	QA Review
CA-245329 [Fiscal] Discrepancies in the CalFresh Supplemental Issuance Register FS 04-11-2022 and LIHEAP_SUAS Benefit Issuance Register Daily FS 04-11-2022.	22.06.30	QA Review
CA-239445 [State] Update Carried Forward Logic for Reports to add Single County Basis only runs	RWR	QA Review
CA-235413 [Fiscal] Valuable Inventory Report and Issued Valuable Inventory Report show incorrect information.	RWR	QA Review
CA-235977 Update GR 237	22.07.28	QA Review
CA-245594 Add General Assistance Program Code converted from CalWIN to Generate reports	22.07.XX	QA Review

► Other Consortium Support Test Activities

- Monitored test support for priority releases
- Participated in Integrated Test Team meeting on June 21, 2022
- Participated in GA/GR Testing Check-In meetings on June 21, 2022
- Participated in GA/GR Weekly System Test Status Call on June 22, 2022
- Participated in Weekly Test Touch point meeting on June 22, 2022
- Participated in the CalSAWS Annual Conference on June 23, 2022

► CalWIN UAT

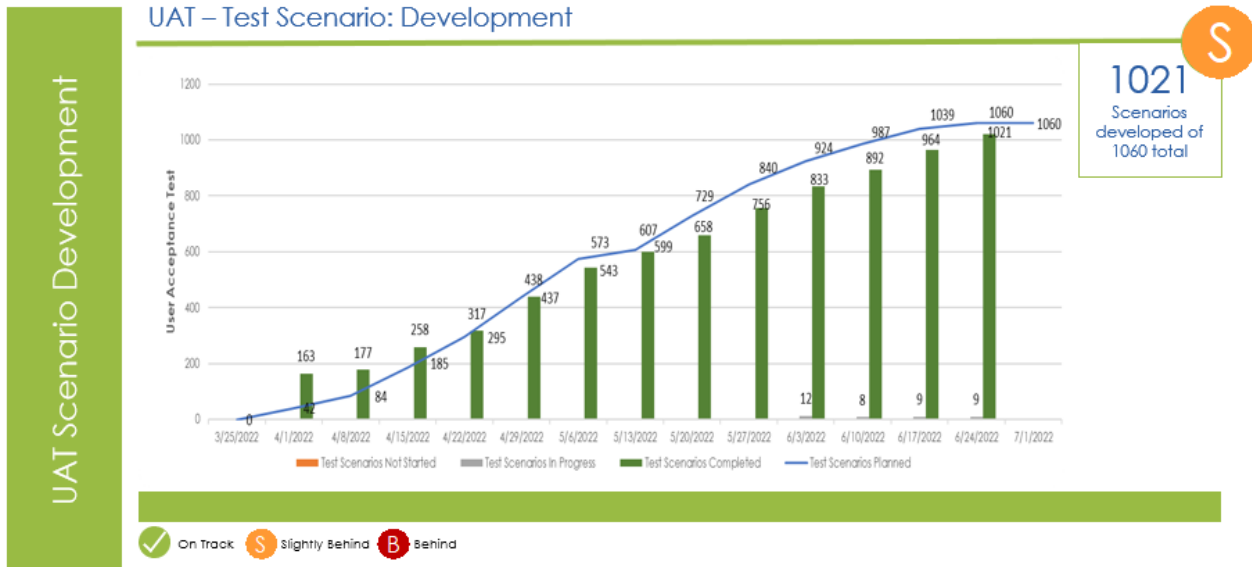
- Uploaded and distributed weekly LMS status report on June 20, 2022
- Facilitated UAT planning meetings on June 20, 2022
- Participated in Lobby Monitor Set up meeting with Consortium SME on June 20, 2022
- Completed Bank set up presentation June 20, 2022
- Facilitated UAT Yolo UAT configurations touchpoint on June 21, 2022
- Facilitated UAT Contra Costa UAT configurations touchpoint on June 21, 2022
- Facilitated UAT Execution Kick-Off for Group 1 on June 21 and 22, 2022
- Facilitated GA/GR weekly Script touch point on June 21, 2022
- Completed Jira script and dashboard activities in preparation for UAT Execution
- Managed and monitored UAT Group 2 LMS training progress
- Managed and monitored UAT Script development

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Test Cycle	Total	Not Started	In Progress	Completed
CalSAWS CalWIN UAT	1,060	3% (30)	1% (9)	96% (1021)



* GA/GR Script development extended through July 1, 2022.

1.3.7 Implementation

- ▶ CalSAWS Maintenance and Operations (M&O)
 - Participated in weekly Training Touchpoint meeting
- ▶ CalWIN Implementation Support Services (ISS)
 - Participated in weekly CalWIN ISS Management meetings
 - Participated in thrice-weekly leadership meetings for the CalWIN Implementation
 - Participated in weekly CalWIN ISS OCM Leads meeting
 - Participated in weekly Customer Engagement/ISS Weekly Touchbase
 - Participated in weekly Implementation Management meeting
 - Participated in weekly CalWIN ISS Training Touchpoint
 - Participated in weekly CalWIN Conversion and Change Management meeting
 - Conducted weekly Implementation Team Meeting
 - Participated in To-Be BPR sessions for Sacramento and San Luis Obispo
 - Participated in Daily Debrief sessions for Sacramento and San Luis Obispo
 - Prepared for June JPA Breakout Sessions B4 – OCM and Training session, and B5 – Post Implementation Support session
 - Participated in County Prep Phase Planning working sessions
 - Participated in Wave 1 TPOC meeting
 - Participated in Placer County Onsite Visit for Post Implementation
 - Discussed content revisions for Deloitte DDEL 10 – Implementation Support Plan
 - Participated in strategy discussions for Wave 1 Change Discussions with Staff
 - Planned for Wave 2 Change Discussion Guide revised timelines
 - Planned for Deloitte DDEL 10 – Implementation Support Plan revised delivery timeline and activities
 - Participated in review of Change Discussion session materials

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- Participated in Post Deployment Support model planning
- Participated in T-6M and T-9M Change Readiness Survey results reviews
- Conducted Dry Run for June JPA OCM/Training Breakout
- Moderated June JPA OCM/Training Breakout
- Supported Q&A Session for Child Welfare Services (Foster Care Services, Adoption Assistance Program, Kin-Gap)
- Participated in BPR and OCM Next Steps- Orange and Santa Barbara
- Participated in Contra Costa TOSS/IPOC Monthly Meeting
- Prepared for Change Network Champion Meeting
- Participated in Wave 1 County Data Validation Daily Triage
- Participated in Benefit Match Case Review
- ▶ Release Management
 - Analyzed WBT SCR changes and provide feedback
- ▶ Special Projects
 - Participated in Web Portal Strike Team
 - Participated in Communications Strike Team
 - Planned for next ERG AAPI Meeting - August

1.3.8 OCAT

- ▶ Continued reviewed of draft schedule and approach to work and review effort for the in progress OCAT System Security Plan (SSP).
- ▶ Continued reviewing interim draft submissions of the OCAT System Security Plan (SSP).
- ▶ Participated in discussions regarding the OCAT testing efforts related to CalSAWS migration from Apigee to Amazon API Gateway.
- ▶ Participated in the OCAT Security Operations and Release Meeting on June 22, 2022

1.4 Activities for the Next Reporting Period

1.4.1 Project Management

- ▶ Participate in CalWIN Implementation meetings on June 27, 29, and July 1, 2022
- ▶ Participate in Hyland/CalSAWS Monthly Executive meeting on June 27, 2022
- ▶ Facilitate Risk 268 Updates on June 27, 2022
- ▶ Participate in CalSAWS Accessibility Review on June 27, 2022
- ▶ Participate in Imaging Migration meeting on June 28, 2022
- ▶ Participate in CalSAWS Section Directors' meeting on June 28, 2022
- ▶ Participate in Security Setup for GA/GR Discussion on June 29, 2022
- ▶ Participate in CalSAWS JPA Member Representatives meeting on June 30, 2022
- ▶ Participate in CalSAWS Project Steering Committee meeting on June 30, 2022
- ▶ Participate in IV&V / PMO & QA Bi-weekly meeting on July 1, 2022

1.4.2 Technical

- ▶ Participate in CalSAWS Weekly Leadership meetings
- ▶ Participate in CalSAWS Weekly Technical meeting on June 27, 2022
- ▶ Participate in Consortium FinOps meeting on June 28, 2022
- ▶ Participate in App/Dev meeting on June 28, 2022

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- ▶ Participate in Tech Change Advisory Board (CAB) meeting on June 29, 2022
- ▶ Participate in DBCR/CTCR Review meetings on June 30, 2022
- ▶ Participate in Environment Management Review meeting on June 30, 2022
- ▶ BenefitsCal
 - Participate in Application Transfer meetings
 - Participate in BenefitsCal - Gainwell Help Desk Call handling on June 27, 2022
 - Participate in BenefitsCal Operations Review meeting on June 28, 2022
 - Participate in DD&I and M&O call on June 28 and 30, 2022
- ▶ Batch
 - Participate in Batch Performance Checkpoint meeting on June 29, 2022
 - Participate in Batch Weekly Roundup meeting on June 30, 2022
- ▶ CalWIN
 - Participate in Interface Partner Testing DDID Weekly meeting on June 28, 2022
 - Participate in CalWIN Conversion and Change Management on June 28, 2022
 - Participate in CalWIN Wave2 - TPOC Meeting on June 29, 2022
- ▶ Central Print
 - Participate in CalSAWS Central Print Status meeting on June 27, 2022
 - Participate in Central Print – Yolo County on June 29, 2022
- ▶ Contact Center
 - Participate in Orange County Contact Center Discussion on June 27, 2022
 - Participate in San Bernardino CSC Support Meeting on June 28, 2022
 - Participate in Solano IVR Contact Center Design Session on June 29, 2022
 - Participate in Santa Cruz IVR Contact Center Design Session on June 29, 2022
 - Participate in Santa Barbara IVR Contact Center Design Session on June 29, 2022
 - Participate in San Mateo Contact Center IVR Discovery Session on June 30, 2022
 - Participate in San Diego IVR Contact Center Discovery Session on June 30, 2022
 - Participate in Ventura IVR Contact Center Discovery Session on June 30, 2022
 - Participate in LA County Contact Center IT Networking Sessions on June 30, 2022
- ▶ General Assistance/General Relief (GA/GR)
 - Participate in GA/GR Client Correspondence discussion on June 27 and 29, 2022
 - Participate in GA/GR Correspondence Web-service discussion on June 29, 2022
- ▶ Security
 - Participate in Cloud Checker Compliance review meetings on June 27, 2022
 - Participate in weekly Security POAM review on June 30, 2022
- ▶ Service Management
 - Participate in Monthly Helpdesk trends meeting on June 30, 2022

1.4.3 Imaging

- ▶ Participate in Imaging Migration status meeting on June 28, 2022
- ▶ Continue to review Imaging activities for LA with the review of Change requests, defects, and configurations.

1.4.4 Functional

- ▶ M&O
 - Participate in CalHEERS/CalSAWS meeting on June 28, 2022
 - Attend JAD sessions for:

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- CR 171267 – Notices Updates for Release 22.12
 - CR 200349 – Notices Updates for R23.2 - Pre-JAD 1
 - CR 173678 – Medicare Coverage Dates
 - CR 147420 – Admin Search
 - CR 208654 – Renewal Closure Batch to withdraw RRC application that have future year eligibility established on the last day of renewal Design Session 1
- ▶ Conversion
 - Prepare updates to risks, as needed, based on Mock Conversion outcomes
 - ▶ County Data Validation (CDV)
 - Manage CDV Execution
 - Participate in the daily Office Hours for County Participants
 - Facilitate the Daily Triage call with the counties at the end of each day of execution
 - ▶ General Assistance/General Relief (GA/GR)
 - Monitor design completion for GA/GR SCRs
 - Monitor SCR creation for GA/GR Fiscal Reports
 - ▶ Contact Center
 - Participate in weekly Contact Center Test Automation Cross Team call
 - ▶ Case Purge
 - Track CalSAWS Purge sprint activities and conduct validations
 - Review Design document when updates are complete

1.4.5 BenefitsCal

- ▶ Monitor Release 5 CalSAWS dependencies and the prioritization of partner SCRs
- ▶ Monitor Release 3.2.1 and Release 4.0 Scope and QA verification progress
- ▶ Attend the 'BenefitsCal automated build process (follow-up)' meeting on June 27, 2022
- ▶ Attend the 'Design Discussion for CA-245552 Update Case Details API to pull case persons for No Household status' meeting (to allow BenefitsCal to pull case persons information) on June 28, 2022
- ▶ Attend Daily Transaction Failures Meetings
- ▶ Participate in combined twice weekly Production and M&O, and Defects and Activities meetings (the meetings were combined starting June 9, 2022)
- ▶ Participate in BenefitsCal Operation Review weekly meeting
- ▶ Participate in weekly meeting for BenefitsCal Scope Review of Upcoming Releases requiring Partner Coordination
- ▶ Conduct FDEL resolution confirmation for comments submitted on FDEL 5.06 General System Design (GSD) Update Release 4.1.5 (ARPA), including the following Deliverable and Work Products:
 - FDEL 4.07 Requirements Traceability Matrix (RTM) Update – Release 4.1.5
 - FWP 19.01 High Fidelity Visual Comps Update – Release 4.1.5
- ▶ Conduct reviews and submit comments for the Implementation Complete Report and Final Acceptance – LA County deliverables:
 - FDEL 8.01 Portal Implementation Complete Report and Final Acceptance - LA County
 - FDEL 11.01 Mobile App Implementation Complete Report - LA County
- ▶ Conduct review and submit comments for Final Deliverable 09.01 Maintenance and Operations (M&O) Plan – L.A. County

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Weekly Status Report Period: June 20, 2022, to June 26, 2022

1.4.6 Test

- ▶ CalSAWS Release 22.07
 - Continue execution of Independent Test scripts
 - Continue QA Review of System Test scripts
 - Continue Manual Regression test execution
- ▶ CalSAWS Converted Data Testing – Functional Testing activities
 - Continue test execution activities
- ▶ BenefitsCal Activities
 - Continue Release 4.0 test execution activities
 - Participate in BenefitsCal DD&I and M&O calls on June 28 and 30, 2022
 - Monitor open production defects
- ▶ Fiscal Reports
 - Perform QA activities for the following Fiscal Reports issue once they are in System Test status

Table 1-12 - Fiscal Reports Issues Planned for QA Review/Test

Defect/SCR #	Scheduled Release	Type of Testing
CA-245225 [Fiscal] Missing information in the Rush Benefit Issuance Warrant Register report	22.06.30	QA Review
CA-245329 [Fiscal] Discrepancies in the CalFresh Supplemental Issuance Register FS 04-11-2022 and LIHEAP_SUAS Benefit Issuance Register Daily FS 04-11-2022.	22.06.30	QA Review
CA-239445 [State] Update Carried Forward Logic for Reports to add Single County Basis only runs	RWR	QA Review
CA-235413 [Fiscal] Valuable Inventory Report and Issued Valuable Inventory Report show incorrect information.	RWR	QA Review

- ▶ Other Consortium Support Test Activities
 - Monitor test support for priority releases
 - Participate in Integrated Test Team meeting on June 28, 2022
 - Participate in GA/GR Testing Check-In meetings on June 28 and 30, 2022
 - Participate in GA/GR Weekly System Test Status Call on June 29, 2022
 - Participate in Weekly Test Touch point meeting on June 29, 2022
- ▶ CalWIN UAT
 - Upload and distribute weekly LMS status report on June 27, 2022
 - Facilitate UAT weekly execution meeting June 27, 2022
 - Facilitate UAT Daily execution meeting June 28 - Jul 1, 2022
 - Facilitate GA/GR weekly Script touch point on June 27, 2022
 - Prepare and schedule Group 2 hands on training
 - Manage and monitor UAT Group 2 LMS training progress
 - Manage and monitor UAT GA/GR Script development
 - Monitor the UAT CalSAWS mailbox

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Weekly Status Report Period: June 20, 2022, to June 26, 2022

1.4.7 Implementation

- ▶ CalSAWS Maintenance and Operations (M&O)
 - Participate in weekly Training Touchpoint meeting
- ▶ CalWIN Implementation Support Services (ISS)
 - Participate in weekly CalWIN ISS Management meetings
 - Participate in thrice-weekly leadership meetings for the CalWIN Implementation
 - Participate in weekly CalWIN ISS OCM Leads meeting
 - Participate in weekly Customer Engagement/ISS Weekly Touchbase
 - Participate in weekly Implementation Management meeting
 - Participate in weekly CalWIN ISS Training Touchpoint
 - Participate in weekly CalWIN Conversion and Change Management meeting
 - Conduct weekly Implementation Team Meeting
 - Participate in weekly touchpoint with Accenture Delivery Manager and Consortium ISS Project Manager
 - Participate in To-Be BPR sessions for Sacramento and San Luis Obispo
 - Participate in Daily Debrief sessions for Sacramento and San Luis Obispo
 - Participate in County Prep Phase Planning working sessions
 - Participate in Wave 1 TPOC meeting
 - Collaborate with ISS team on content revisions for Deloitte DDEL 10 – Implementation Support Plan
 - Plan for Post Deployment Support and refine model
 - Participate in Change Network Demo prep session
 - Participate in Implementation Support Staffing Brainstorming
 - Conduct Wave 1 and 3 Change Network Champion Meeting
 - Participate in Change Discussion Kickoff Dry Run
 - Participate in Wave 1 County Data Validation Daily Triage meetings
 - Participate in Monthly Santa Barbara IPOC/TOSS meeting
 - Participate in MyBenefitsCalWIN Cutover Plan Discussion
 - Participate in BPR and OCM Next Steps- Ventura County discussion
 - Support CalSAWS Targeted Topic Session: Tax Intercept session
 - Participate in MyBenefitsCalWIN to BenefitsCal Messaging Discussion
- ▶ Release Management
 - Analyze WBT SCR changes and provide feedback
- ▶ Special Projects
 - Participate in Web Portal Strike Team
 - Participate in Communications Strike Team
 - Plan for next ERG AAPI Meeting - August

1.4.8 OCAT

- ▶ Continue reviewing interim draft submissions of the OCAT System Security Plan (SSP).

1.5 Deviations from Plan/Adjustments

- ▶ None for the reporting period