



CalSAWS Quality Assurance Weekly Status Report

Reporting Period: June 27, 2022 to July 3, 2022

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1.0 Quality Assurance

1.1 CalSAWS Weekly Status Agenda Topics

Table 1-1 – CalSAWS Quality Assurance Status Agenda Topics

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
QA PMO	<ul style="list-style-type: none"> Facilitated Risk 268 Updates and updates for other QA assigned Risks for upcoming Risk Management Group (RMG) Participated in CalSAWS Accessibility Review
QA Technical	<ul style="list-style-type: none"> Continued to monitor Production Operations and RCAs Reviewed Risk 272 content and status with owners Awaiting Central Print SLA and Disaster Recovery Plan Continue review of GA/GR to include Security roles and integration Recommended new ISS roles for Imaging and Contact Center
QA Functional	<ul style="list-style-type: none"> Completed execution of Converted Data Validation (CDV), monitored findings Provided recommendations on how Counties can structure their workload and support Post Go Live Data Clean Up Monitored the Design progress for GA/GR Batch Sync Correspondence Updates
QA Test	<ul style="list-style-type: none"> CalSAWS Release 22.07 Test execution is in progress with 100% execution rate, 84% pass rate, and 16% fail rate CalSAWS CDT Text execution is in progress with 89% execution rate, 78% pass rate, and 11% fail rate BenefitsCal Release 4 Test execution is in progress with 80% execution rate and 79% pass rate UAT Group 1 Execution is in progress with 35% execution rate, 22% pass rate, and 13% fail rate
QA Implementation	<ul style="list-style-type: none"> Conducted system demonstrations in San Luis Obispo on Child Welfare Services functionality Participated in draft of new risk for Implementation Support Plan and Wave 1 Deployment Support. Coordinated with risk owners Refined Wave 1 T-6 Month and Wave 2 T-9 Month survey results Refined Change Discussion Kickoff presentation Participated in Post Deployment Support Model Planning

1.2 Deliverables Management

Table 1-2 – Overall Summary of CalSAWS DD&I Deliverable Status












DEL #	DELIVERABLE NAME		STATUS
3.36	QA Monthly Status Report – June 2022		<ul style="list-style-type: none"> • Submit FDEL by July 7, 2022
4.36	QA Work Plan – June 2022		<ul style="list-style-type: none"> • Submit FDEL by July 7, 2022
7.36	QA Test Monthly Report – June 2022		<ul style="list-style-type: none"> • Submit FDEL by July 7, 2022
8.12	UAT Weekly Report (CalWIN) – Week 1		<ul style="list-style-type: none"> • Submitted FDEL on July 1, 2022
8.13	UAT Weekly Report (CalWIN) – Week 2		<ul style="list-style-type: none"> • Submit FDEL by July 5, 2022
10.07	Quarterly QA Security Report		<ul style="list-style-type: none"> • Submitted DDEL on June 28, 2022 • Submit FDEL by July 7, 2022
12.37	Assessment of CalSAWS Migration Work Plan Update – July 2022		<ul style="list-style-type: none"> • Submit FDEL by July 19, 2022
71.07	ClearBest Performance Report - June 2022		<ul style="list-style-type: none"> • Submit FDEL by July 15, 2022
72.03	QA Monthly Status Report – ARPA – June 2022		<ul style="list-style-type: none"> • Submit FDEL by July 7, 2022

Table 1-3 – Overall Summary of OCAT Deliverable Status

DEL #	DELIVERABLE NAME		STATUS
14.20	OCAT - QA Monthly Status Report (OCAT) – June 2022		<ul style="list-style-type: none"> • Submit FDEL by July 7, 2022
WP-1.1	OCAT - System Security Plan - 2022 Update (Comments Only)		<ul style="list-style-type: none"> • Submit DDEL comments by July 12, 2022

[1] Status: **Red:** Behind schedule and requires escalation; **Amber:** Potential delay/monitor with no material schedule impact; **Green:** On schedule, performing as planned

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Table 1-4 – Overall Summary of BenefitsCal Deliverable Status











DEL #	DELIVERABLE NAME		STATUS
WP-26.09	BenefitsCal – CX Monthly Report – June 2022		<ul style="list-style-type: none"> • Submit FDEL comments by July 18, 2022
WP-27.05	BenefitsCal – Monthly M&O Report – June 2022		<ul style="list-style-type: none"> • Submit FDEL comments by July 18, 2022
WP-28.03	BenefitsCal – Work Plan Monthly Updates – June 2022		<ul style="list-style-type: none"> • Submit FDEL comments by July 12, 2022
WP-29.03	BenefitsCal – Monthly Status Report – June 2022		<ul style="list-style-type: none"> • Submit FDEL comments by July 12, 2022
WP-31.09	BenefitsCal – Monthly Security Monitoring Report – June 2022		<ul style="list-style-type: none"> • Submit FDEL comments by July 18, 2022
WP-34	BenefitsCal – Portal Implementation Complete Report and Final Acceptance - LA County		<ul style="list-style-type: none"> • Submitted FDEL comments on June 27, 2022
WP-35	BenefitsCal – Mobile App Implementation Complete Report - LA County		<ul style="list-style-type: none"> • Submitted FDEL comments on June 27, 2022
WP-36	BenefitsCal – Portal/Mobile Maintenance and Operations (M&O) Plan – L.A. County		<ul style="list-style-type: none"> • Submitted FDEL comments on June 27, 2022



Table 1-5 – Overall Summary of CalWIN Implementation Deliverable Status

DEL #	DELIVERABLE NAME		STATUS
59.18	CalWIN Implementation - Assessment of CalWIN Implementation Migration Work Plan Update - June 2022		<ul style="list-style-type: none"> • Submit FDEL by July 15, 2022
60	CalWIN Implementation – Assessment of CalWIN Business Processing Re-engineering (BPR) Plan		<ul style="list-style-type: none"> • Submit San Mateo FDEL comments by July 11, 2022

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64	CalWIN Implementation – Assessment of CalWIN Implementation Support Plan		<ul style="list-style-type: none">• Deloitte Deliverable #10 resubmission date TBD• QA DDEL submission date TBD
WP-2	CalWIN Implementation – Assessment of CalWIN Change Discussion Guides		<ul style="list-style-type: none">• Submit DDEL comments for Santa Clara, Tulare, and Contra Costa Wave 2 counties by July 18, 2022

1.3 Highlights for the Reporting Period

1.3.1 Project Management

- ▶ Participated in CalWIN Implementation meetings on June 27, 29, and July 1, 2022
- ▶ Participated in Hyland/CalSAWS Monthly Executive meeting on June 27, 2022
- ▶ Facilitated Risk 268 Updates on June 27, 2022
- ▶ Participated in CalSAWS Accessibility Review on June 27, 2022
- ▶ Participated in Imaging Migration meeting on June 28, 2022
- ▶ Participated in CalSAWS Section Directors' meeting on June 28, 2022
- ▶ Participated in Environment Management Review meeting on June 30, 2022
- ▶ Attended CalSAWS JPA Member Representatives meeting on June 30, 2022
- ▶ Attended CalSAWS Project Steering Committee meeting on June 30, 2022

1.3.2 Technical

- ▶ Participated in CalSAWS Weekly Leadership meetings
- ▶ Participated in CalSAWS Weekly Technical meeting on June 27, 2022
- ▶ Participated in Consortium FinOps meeting on June 28, 2022
- ▶ Participated in Tech Change Advisory Board (CAB) meeting on June 29, 2022
- ▶ Participated in DBCR/CTCR Review meetings on June 30, 2022
- ▶ Participated in Environment Management Review meeting on June 30, 2022
- ▶ Participated in the Monthly Transactions Over 15 Seconds Review meeting on June 30, 2022
- ▶ BenefitsCal
 - Participated in Application Transfer meetings
 - Participated in BenefitsCal - Gainwell Help Desk Call handling on June 27, 2022
 - Participated in BenefitsCal Operations Review meeting on June 28, 2022
 - Participated in DD&I and M&O call on June 28 and 30, 2022
- ▶ Batch
 - Participated in Batch Performance Checkpoint meeting on June 29, 2022
 - Participated in Batch Weekly Roundup meeting on June 30, 2022
- ▶ CalWIN
 - Participated in Interface Partner Testing DDID Weekly meeting on June 28, 2022
 - Participated in CalWIN Conversion and Change Management on June 28, 2022
 - Participated in CalWIN Wave2 - TPOC Meeting on June 29, 2022
- ▶ Central Print
 - Participated in Central Print Weekly Status Meeting on June 27, 2022
 - Participated in Central Print Weekly Partner Meeting on June 29, 2022
- ▶ Contact Center
 - Participated in Orange County Contact Center Discussion on June 27, 2022
 - Participated in San Bernardino CSC Support Meeting on June 28, 2022
 - Participated in Solano IVR Contact Center Design Session on June 29, 2022
 - Participated in Santa Cruz IVR Contact Center Design Session on June 29, 2022
 - Participated in Santa Barbara IVR Contact Center Design Session on June 29, 2022
 - Participated in San Mateo Contact Center IVR Discovery Session on June 30, 2022
 - Participated in Ventura IVR Contact Center Discovery Session on June 30, 2022
 - Participated in LA County Contact Center IT Networking Sessions on June 30, 2022

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- ▶ General Assistance/General Relief (GA/GR)
 - Participated in GA/GR Client Correspondence discussions on June 27 and 29, 2022
 - Participated in GA/GR Correspondence Web-service discussion on June 29, 2022
- ▶ Security
 - Participated in Cloud Checker Compliance review meeting on June 27, 2022
 - Participated in weekly Security POAM review on June 30, 2022
 - Participated in the Security Risk Management Group meeting on June 30, 2022
- ▶ Service Management
 - Participated in GA/GR Client Correspondence discussions on June 27 and 29, 2022
 - Participated in GA/GR Correspondence Web-service discussion on June 29, 2022

1.3.3 Imaging

- Participated in Imaging Migration status meeting on June 28, 2022
- Continued to review Imaging activities for LA with the review of Change requests, defects, and configurations.

1.3.4 Functional

- ▶ M&O
 - Participated in CalHEERS/CalSAWS meeting on June 28, 2022
 - Attended JAD sessions for:
 - CR 171267 – Notices Updates for Release 22.12
 - CR 200349 – Notices Updates for R23.2 - Pre-JAD 1
 - CR 173678 – Medicare Coverage Dates
 - CR 147420 – Admin Search
 - CR 208654 – Renewal Closure Batch to withdraw RRC application that have future year eligibility established on the last day of renewal Design Session 1
 - Reviewed fifty-one (51) design documents. The QA Team targets Critical and High priority designs for review and other SCRs at the Consortium's direction.

Table 1-6 – Weekly M&O SCR Updates

Release	SCRs in QA Review
RWR	26
22.05	5
22.06	4
22.07	7
22.09	6
22.11	3
Grand Total	51

- ▶ Conversion
 - Participated in the Conversion Updates for the ISS Work plan
 - Participated in discussions with ISS, Accenture and Consortium on Post Go Live Clean Up activities including how to structure their workload and allocate their data clean up funds
 - Prepared the CRFI for Security Profiles with Consortium Conversion for Wave 2. CRFI captures the information for Security Profiles, County Data Validation, Process

Simulation and Training. This is a time saver for counties as the information is collected once

- ▶ County Data Validation (CDV)
 - Week 2 of County Data Validation completed successfully. The counties logged 175 Findings:
 - Triage is still in process for 39/175 of the Findings
 - 9 New Items were submitted on July 5, 2022 from Contra Costa
 - 64% of the 136 triaged Findings were known issues
 - 11 new defects were logged as a result of the Findings
 - Follow-up CDV meetings will be scheduled on July 13th and 14th to finalize the review of the Findings Log, and conduct a Lessons Learned session
 - Managed CDV execution, participating in twice daily meetings and monitoring the triage of findings
- ▶ General Assistance/General Relief (GA/GR)
 - Attended twice-weekly GA/GR Correspondence Web-Service discussion
 - Submitted comments on GAGR Training documentation on Online Data Mapping to EDBC rules
 - Monitored Design progress for GA/GR Batch Sync Correspondence Updates for M&O Process – target release is 22.11
 - Reviewed content of the Exstream Architecture for M&O documentation
 - Participated in the GA/GR Reports discussions with CalWIN Counties
- ▶ CalSAWS Case Purge
 - Tracked CalSAWS Purge sprint activities and conducted validations
 - Reviewed Case Purge Design document updates
- ▶ Fiscal
 - Reviewed CalSAWS State and Fiscal Reports – Enhanced Weekly Communication

1.3.5 BenefitsCal

- ▶ Attended the CX Measurement Monthly Meeting on June 28, 2022
- ▶ Attended the 'Design Discussion for CA-245552 Update Case Details API to pull case persons for No Household status' meeting on June 28, 2022
- ▶ Attended Daily Transaction Failures Meetings
- ▶ Participated in combined twice-weekly Production and M&O, and Defects and Activities meetings (the meetings were combined starting June 9, 2022)
- ▶ Monitored Release 5 CalSAWS dependencies and the prioritization of partner SCRs
- ▶ Reviewed Release 4 proposed enhancements
- ▶ Participated in the BenefitsCal Operation Review weekly meeting
- ▶ Monitored BenefitsCal Release 3.2.1 and 4.0 Scope and QA verification progress
- ▶ Conducted review and submit comments for Release 3.2.1 Release Notes
- ▶ Monitored BenefitsCal Release 4.0 Independent Test Dashboard
- ▶ Conducted reviews, submitted comments, and conducted resolution assessment for 'No' comments, on the Implementation Complete Report and Final Acceptance – LA County deliverables:
 - FDEL 8.01 Portal Implementation Complete Report and Final Acceptance - LA County
 - FDEL 11.01 Mobile App Implementation Complete Report - LA County

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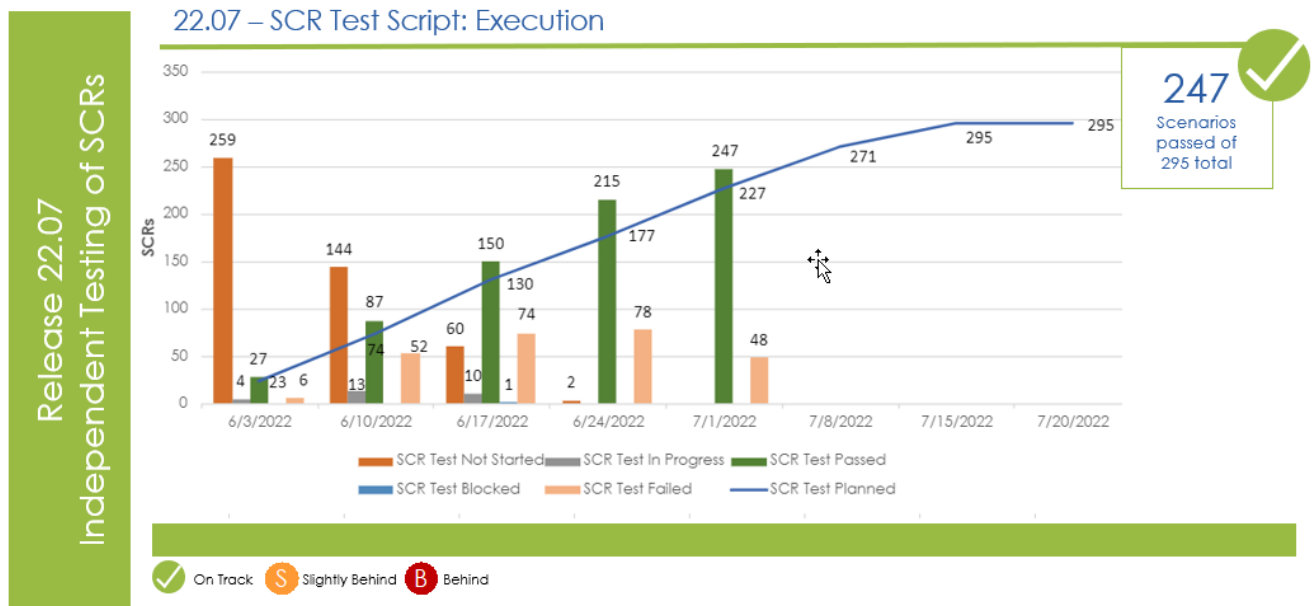
- ▶ Conducted FWP resolution confirmation for 'No' comments on FWP 25.04 Monthly M&O – April 2022 Report
- ▶ Conducted FDEL resolution confirmation for 'No' comments on FDEL 05.06 General System Design (GSD) Update Release 4.1.5 (ARPA), which includes the following Deliverable and Work Product:
 - FDEL 04.07 Requirements Traceability Matrix (RTM) Update – Release 4.1.5
 - FWP 19.01 High Fidelity Visual Comps Update – Release 4.1.5

1.3.6 Test

- ▶ CalSAWS Release 22.07 testing activities
 - Completed execution of Independent Test scripts and continued defect resting
 - Continued QA Review of System Test scripts
 - Completed Manual Regression test execution

Table 1-7 – 22.07 Independent Test Progress

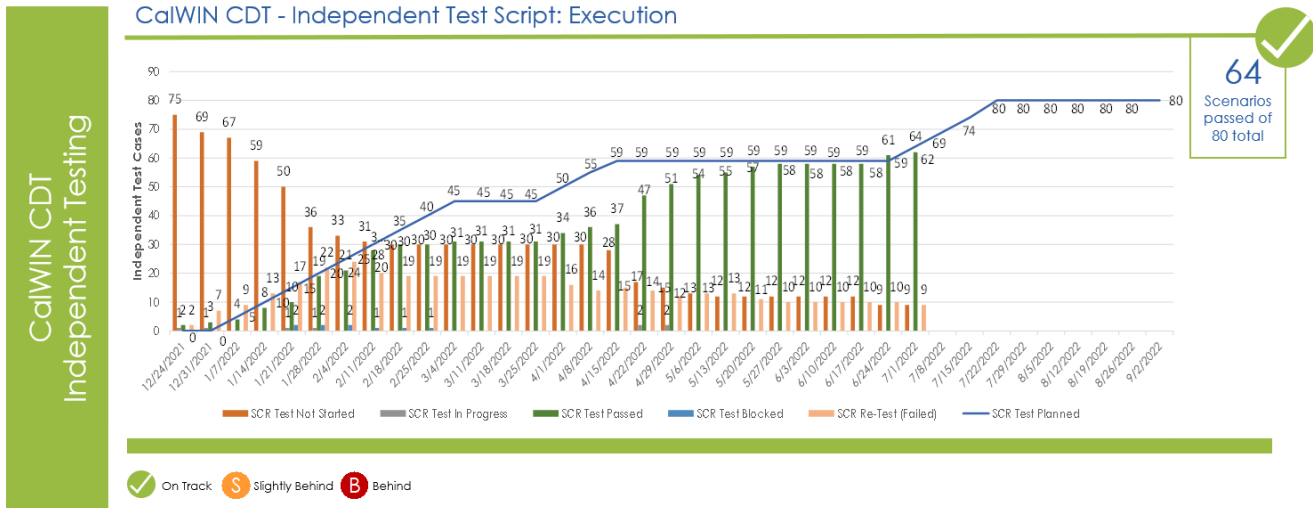
Test Cycle	Total Scenarios	Not Executed	In Progress	Passed	Failed	Blocked
22.07 - ClearBest QA Independent Test Results	295	0% (0)	0% (0)	84% (247)	16% (48)	0% (0)



- ▶ CalWIN CDT – Functional Testing activities
 - Continued CalWIN CDT Test Execution

Table 1-8 – CalWIN CDT Independent Test Progress

Test Cycle	Total Scenarios	Not Executed	In Progress	Passed	Failed	Blocked
CalWIN CDT – ClearBest QA Independent Test Results	80	11% (9)	0% (0)	78% (62)	11% (9)	0% (0)

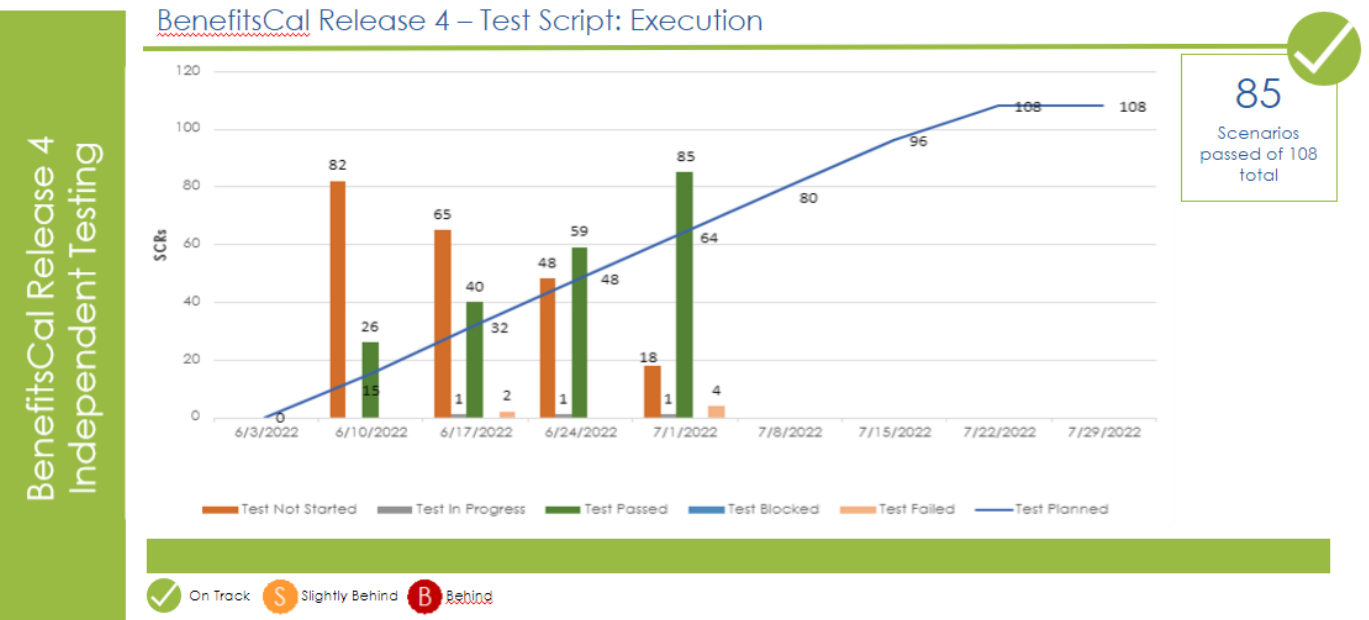


► BenefitsCal Activities

- Continued to monitor open defects
- Participated in BenefitsCal DD&I and M&O calls on June 28 and 30, 2022
- Completed Independent Test Execution and Reviews for BenefitsCal Emergency Release 3.2.1
- Completed scope for Release 4.0 M&E
- Continued BenefitsCal Release 4.0 Manual Regression Test Execution

Table 1-9 - BenefitsCal Release 4 Independent Test Progress

Test Cycle	Total Scenarios	Not Executed	In Progress	Passed	Failed	Blocked
R4.0 - ClearBest QA Independent Test Results	108	19% (18)	1% (1)	79% (85)	1% (4)	0% (0)



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► Priority Release / RWR Activities

- Monitored Fiscal Reports defects and Priority Release issues selected for future QA Review or Independent Test

Table 1-10 - Fiscal Reports Issues Planned for QA Review/Test

Defect/SCR #	Scheduled Release	Type of Testing
CA-245225 [Fiscal] Missing information in the Rush Benefit Issuance Warrant Register report	22.07.28	QA Review
CA-245329 [Fiscal] Discrepancies in the CalFresh Supplemental Issuance Register FS 04-11-2022 and LIHEAP_SUAS Benefit Issuance Register Daily FS 04-11-2022.	22.07.XX	QA Review
CA-239445 [State] Update Carried Forward Logic for Reports to add Single County Basis only runs	RWR	QA Review
CA-235413 [Fiscal] Valuable Inventory Report and Issued Valuable Inventory Report show incorrect information.	RWR	QA Review
CA-235977 Update GR 237	22.07.28	QA Review
CA-245594 Add General Assistance Program Code converted from CalWIN to Generate reports	22.07.XX	QA Review

► Other Consortium Support Test Activities

- Monitored test support for priority releases
- Participated in Integrated Test Team meeting on June 28, 2022
- Participated in GA/GR Testing Check-In meetings on June 28 and 30, 2022
- Participated in GA/GR Weekly System Test Status Call on June 29, 2022
- Participated in Weekly Test Touch point meeting on June 29, 2022

► CalWIN UAT

- Uploaded and distribute weekly LMS status report on June 27, 2022
- Facilitated UAT weekly execution meeting June 27, 2022
- Facilitated UAT Group 1 Weekly and Daily execution meetings June 28 - Jul 1, 2022
- Managed and monitor UAT Group 1 Execution Findings and Defects progress
- Managed and monitored UAT Group 1 Execution
- Prepared and scheduled Group 2 hands on training
- Managed and monitor UAT Group 2 LMS training progress
- Managed and monitor UAT GA/GR Script development
- Completed UAT slides for WCDS meeting July 8, 2022
- Monitored the UAT CalSAWS mailbox

Table 1-11 - UAT Test Scenario Development Progress (Counts include Group 1 and Group 2 totals)

Test Cycle	Total	Not Started	In Progress	Completed
CalSAWS CalWIN UAT	1,060	0% (0)	1% (10)	99% (1050)

UAT Scenario Development

UAT – Test Scenario: Development



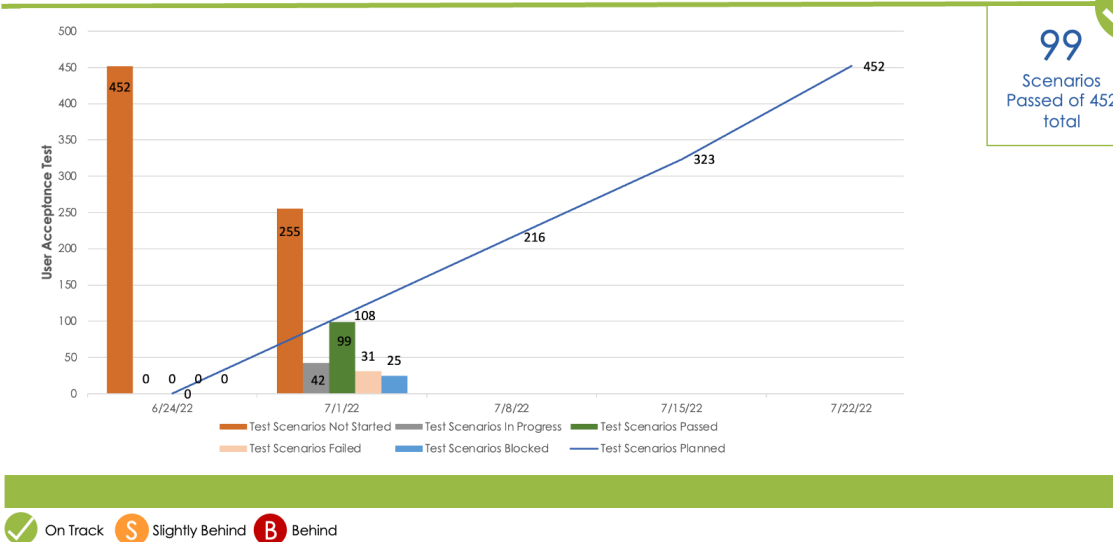
* County GA/GR Script development completed through July 1, 2022. 10 remaining scripts absorbed by QA and Consortium and will be completed by July 8, 2022

Table 1-12 - UAT Group 1 Test Scenario Execution progress

Test Cycle	Total Scenarios	Not Executed	In Progress	Passed	Failed	Blocked
CalSAWS UAT Group 1 Execution	452	56% (255)	9% (42)	22% (99)	7% (31)	6% (25)

UAT Scenario Execution

UAT Group 1 – Test Scenario: Execution



1.3.7 Implementation

- ▶ CalSAWS Maintenance and Operations (M&O)
 - Participated in weekly Training Touchpoint meeting

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- ▶ CalWIN Implementation Support Services (ISS)
 - Participated in weekly CalWIN ISS Management meetings
 - Participated in thrice-weekly leadership meetings for the CalWIN Implementation
 - Participated in weekly CalWIN ISS OCM Leads meeting
 - Participated in weekly Customer Engagement/ISS Weekly Touchbase
 - Participated in weekly Implementation Management meeting
 - Participated in weekly CalWIN ISS Training Touchpoint
 - Participated in weekly CalWIN Conversion and Change Management meeting
 - Conducted weekly Implementation Team Meeting
 - Participated in weekly touchpoint with Accenture Delivery Manager and Consortium ISS Project Manager
 - Participated in To-Be BPR sessions for Sacramento and San Luis Obispo
 - Participated in Daily Debrief sessions for Sacramento and San Luis Obispo
 - Conducted system demonstrations in San Luis Obispo on Child Welfare Services functionality
 - Participated in County Prep Phase Planning working sessions
 - Participated in Wave 1 TPOC meeting
 - Participated in drafting new risk on Implementation Support Plan and Wave 1 Deployment Support, and coordinated with risk owners
 - Collaborated with ISS team on content revisions for Deloitte DDEL 10 – Implementation Support Plan
 - Planned for Post Deployment Support and refine model
 - Refined Wave 1 T-6 Month and Wave 2 T-9 Month survey result content
 - Refined Change Discussion Kickoff presentation content
 - Participated in Wave 1 T-6 Month survey result meetings with Placer
 - Participated in Wave 2 T-9 Month survey result meetings with Santa Clara
 - Participated in Post Deployment Support Model Planning and Working Sessions
 - Participated in Change Network Demo prep session
 - Conducted Wave 1 and 2 Change Network Champion Meeting
 - Participated in Change Discussion Kickoff Prep Sessions
 - Participated in Q&A Session: Eligibility Overview
 - Participated in Wave 1 County Data Validation Daily Triage meetings
 - Participated in Monthly Santa Barbara IPOC/TOSS meeting
 - Participated in MyBenefitsCalWIN Cutover Plan Discussion
 - Participated in BPR and OCM Next Steps- Ventura County discussion
 - Participated in CalSAWS Targeted Topic Session: Tax Intercept session
 - Participated in MyBenefitsCalWIN to BenefitsCal Messaging Discussion
- ▶ Release Management
 - Analyze WBT SCR changes and provide feedback
- ▶ Special Projects
 - Participated in Web Portal Strike Team
 - Participated in Communications Strike Team
 - Planned for next ERG AAPI Meeting - August

1.3.8 OCAT

- ▶ Continued reviewing interim draft submissions of the OCAT System Security Plan (SSP)

1.4 Activities for the Next Reporting Period

1.4.1 Project Management

- ▶ Participate in Imaging Migration meeting on July 5, 2022
- ▶ Participate in CalSAWS Section Directors' meeting on July 5, 2022
- ▶ Participate in CalWIN Implementation meetings on July 6 and 8, 2022
- ▶ Participate in the OCAT Operations and Release meeting on July 7, 2022
- ▶ Attend Accenture Global Delivery Network (GDN) Reporting meeting on July 7, 2022
- ▶ Participate in IV&V / PMO & QA Bi-weekly meeting on July 8, 2022
- ▶ Participate in Monthly Data Review of CalSAWS Imaging Performance on July 8, 2022

1.4.2 Technical

- ▶ Participate in CalSAWS Weekly Leadership meetings
- ▶ Participate in Consortium FinOps meeting on July 5, 2022
- ▶ Participate in App/Dev meeting on July 5, 2022
- ▶ Participate in Tech Change Advisory Board (CAB) meeting on July 6, 2022
- ▶ Participate in DBCR/CTCR Review meetings on July 7, 2022
- ▶ Participate in Environment Management Review meeting on July 7, 2022
- ▶ Participate in Architecture Standards meeting on July 7, 2022
- ▶ BenefitsCal
 - Participate in Application Transfer meetings
 - Participate in BenefitsCal Operations Review meeting on July 5, 2022
 - Participate in DD&I and M&O call on June 5 and 7, 2022
- ▶ Batch
 - Participate in Batch Performance Checkpoint meeting on July 6, 2022
 - Participate in Batch Weekly Roundup meeting on July 7, 2022
- ▶ CalWIN
 - Participate in CalWIN Conversion and Change Management on June 5, 2022
 - Participate in Interface Partner Testing DDID Weekly meeting on July 7, 2022
 - Participate in CalWIN Wave 3 - TPOC Meeting on July 6, 2022
 - Participate in CalWIN Wave 1 - TPOC Meeting on July 7, 2022
- ▶ Central Print
 - Participate in CalSAWS Central Print Status meeting on July 7, 2022
- ▶ Contact Center
 - Participate in Los Angeles Contact Center Session on July 5, 2022
 - Participate in Solano IVR Contact Center Design Session on July 6, 2022
 - Participate in Santa Cruz IVR Contact Center Design Session on July 6, 2022
 - Participate in Santa Barbara IVR Contact Center Design Session on July 6, 2022
 - Participate in San Diego IVR Contact Center Discovery Session on July 7, 2022
 - Participate in San Mateo Contact Center Design Session on July 7, 2022
 - Participate in Ventura Contact Center IVR Discovery Session on July 7, 2022
 - Participate in LA County Contact Center IT Networking Sessions on July 7, 2022
- ▶ General Assistance/General Relief (GA/GR)
 - Participate in GA/GR Client Correspondence discussion on July 6, 2022
 - Participate in GA/GR Correspondence Web-service discussion on June 6, 2022

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- ▶ Security
 - Participate in weekly Security POAM review on July 7, 2022
 - Participate in bi-weekly Security Status meeting on July 8, 2022
- ▶ Service Management
 - Participate in Stakeholder meeting on July 7, 2022

1.4.3 Imaging

- ▶ Participate in Imaging Migration status meeting on July 5, 2022
- ▶ Participate in Monthly Data Review of CalSAWS Imaging Performance on July 8, 2022
- ▶ Continue to review Imaging activities for LA with the review of Change requests, defects, and configurations.

1.4.4 Functional

- ▶ M&O
 - Participate in CalHEERS/CalSAWS meeting on July 5, 2022
 - Participate in the Correspondence User Group July 6, 2022
 - Participate in the IEVS Committee July 7, 2022
 - Attend JAD sessions for:
 - CR 186216/186218 CalWIN Conversion to CalSAWS Wave 2 & Wave 3
 - CR 200349 – Notices Updates for R23.2 - Pre-JAD 1
 - CR 173678 – Medicare Coverage Dates
 - CR 147420 – Admin Search
 - CR 208654 – Renewal Closure Batch to withdraw RRC application that have future year eligibility established on the last day of renewal Design Session 1
- ▶ Conversion
 - Provide inputs for risk updates
 - Continued discussions for Post Conversion staff workload
 - Request review of the Go Live packet structure
- ▶ County Data Validation (CDV)
 - Manage the follow up on the triage of outstanding CDV findings
 - Schedule a follow up call with the CDV Participants to review the disposition of outstanding CDV Findings
 - Schedule a Lessons Learned session with the CDV participants
 - Present CDV Findings at the Wave 1 Check In meeting on Wednesday July 6, 2022
 - Present CDV Findings at the WCDS Subcommittee meeting on Friday July 8, 2022
 - Present CDV for Waves 3 & 4 at the July R5 MSV on July 18, 2022
- ▶ General Assistance/General Relief (GA/GR)
 - Monitor design completion for GA/GR SCRs
 - Monitor SCR creation for GA/GR Fiscal Reports
- ▶ Contact Center
 - Participate in weekly Contact Center Test Automation Cross Team call
- ▶ Case Purge
 - Track CalSAWS Purge sprint activities and conduct validations
 - Review Design document

1.4.5 BenefitsCal

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- ▶ Attend the 'Proposed Approach Discussion for CA-234545 (BenefitsCal - New API for e-Notification Verification)' meeting on July 7, 2022
- ▶ Monitor Release 5 CalSAWS dependencies and the prioritization of partner SCRs
- ▶ Monitor Release 4.0 Scope and QA verification progress
- ▶ Attend Daily Transaction Failures Meetings
- ▶ Participate in combined twice weekly Production and M&O, and Defects and Activities meetings (the meetings were combined starting June 9, 2022)
- ▶ Participate in BenefitsCal Operation Review weekly meeting
- ▶ Participate in weekly meeting for BenefitsCal Scope Review of Upcoming Releases requiring Partner Coordination
- ▶ Conduct FDEL resolution confirmation for 'No' comments on the FDEL 8.01 Portal Implementation Complete Report and Final Acceptance – LA County
- ▶ Conduct FDEL resolution confirmation for 'No' comments on 09.01 Maintenance and Operations (M&O) Plan – L.A. County
- ▶ Conduct review on the following monthly reports:
 - FWP 29.03 BenefitsCal Work Plan Monthly Updates – June 2022
 - FWP 24.09 BenefitsCal Monthly Status Report – June 2022

1.4.6 Test

- ▶ CalSAWS Release 22.07
 - Continue defect retesting for Independent Test scripts
 - Continue QA Review of System Test scripts
- ▶ CalSAWS Converted Data Testing – Functional Testing activities
 - Continue test execution activities
- ▶ BenefitsCal Activities
 - Continue Release 4.0 Manual Regression test execution activities
 - Begin Independent Reviews for Release 4.0 M&E items
 - Begin script writing for ARPA Release 4.1.5
 - Participate in BenefitsCal DD&I and M&O calls on July 5 and 7, 2022
 - Monitor open production defects
- ▶ Priority Release / RWR Activities
 - Participate in the bi-weekly CalSAWS – State and Fiscal Reports meeting on July 7, 2022
 - Perform QA activities for the following Fiscal Reports issue upon delivery to System Test

Table 1-12 - Fiscal Reports Issues Planned for QA Review/Test

Defect/SCR #	Scheduled Release	Type of Testing
CA-245225 [Fiscal] Missing information in the Rush Benefit Issuance Warrant Register report	22.07.28	QA Review
CA-245329 [Fiscal] Discrepancies in the CalFresh Supplemental Issuance Register FS 04-11-2022 and LIHEAP_SUAS Benefit Issuance Register Daily FS 04-11-2022.	22.07.XX	QA Review

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CA-239445 [State] Update Carried Forward Logic for Reports to add Single County Basis only runs	RWR	QA Review
CA-235413 [Fiscal] Valuable Inventory Report and Issued Valuable Inventory Report show incorrect information.	RWR	QA Review

- ▶ Other Consortium Support Test Activities
 - Monitor test support for priority releases
 - Participate in Integrated Test Team meeting on July 5, 2022
 - Participate in GA/GR Testing Check-In meetings on July 5 and 7, 2022
 - Participate in GA/GR Weekly System Test Status Call on July 5, 2022
 - Participate in Weekly Test Touch point meeting on July 5, 2022
- ▶ CalWIN UAT
 - Upload and distribute weekly LMS status report on July 6, 2022
 - Facilitate UAT Group 1 Weekly and Daily execution meetings July 5 - 8, 2022
 - Manage and monitor UAT Group 1 Execution Findings and Defects progress
 - Manage and monitored UAT Group 1 Execution
 - Complete Group 2 hands on training
 - Manage and monitor UAT Group 2 LMS training progress
 - Complete and reconcile county UAT GA/GR Scripts
 - Participate and provide UAT update at the WCDS meeting July 8, 2022, meeting
 - Schedule weekly UAT management touchpoints starting July 11, 2022
 - Monitor the UAT CalSAWS mailbox

1.4.7 Implementation

- ▶ CalSAWS Maintenance and Operations (M&O)
 - Participate in weekly Training Touchpoint meeting
- ▶ CalWIN Implementation Support Services (ISS)
 - Participate in weekly CalWIN ISS Management meetings
 - Participate in thrice-weekly leadership meetings for the CalWIN Implementation
 - Participate in weekly CalWIN ISS OCM Leads meeting
 - Participate in weekly Customer Engagement/ISS Weekly Touchbase
 - Participate in weekly Implementation Management meeting
 - Participate in weekly CalWIN ISS Training Touchpoint
 - Participate in weekly CalWIN Conversion and Change Management meeting
 - Conduct weekly Implementation Team Meeting
 - Participate in weekly touchpoint with Accenture Delivery Manager and Consortium ISS Project Manager
 - Participate in To-Be BPR sessions for Sacramento and San Luis Obispo
 - Participate in Daily Debrief sessions for Sacramento and San Luis Obispo
 - Participate in Change Discussion Kickoff and Training prep sessions
 - Participate in Contra Costa Monthly TOSS/IPOC meeting
 - Participate in Survey Calendar review meeting
 - Participate in Targeted Onsite Support (TOSS) & Implementation Point of Contact (IPOC) meeting with Yolo county
 - Participate in Wave 1 Check-In Meeting

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- Finalize Risk Attributes for Risk 278 – Implementation Support Plan
- Conduct monthly Global IPOC meeting
- Participate in Region 5 July Management Site Visit Dry Run
- Participate in Targeted Onsite Support (TOSS) & Implementation Point of Contact (IPOC) meeting with Placer county
- Participate in T-6 Month Change Readiness Survey Results review session
- Participate in Wave 1 – Technical Point of Contact (TPOC) meeting
- Participate in LA County CalSAWS Contact Center Solution IT Networking Discussions
- Participate in Santa Barbara BPR Closeout – Application Registration, Community Based Organizations, and Case Maintenance session
- Participate in WCDG Subcommittee Meeting
- ▶ Release Management
 - Analyze WBT SCR changes and provide feedback
- ▶ Special Projects
 - Participate in Web Portal Strike Team
 - Participate in Communications Strike Team
 - Plan for next ERG AAPI Meeting - August

1.4.8 OCAT

- ▶ Continue reviewing interim draft submissions of the OCAT System Security Plan (SSP)
- ▶ Participate in the OCAT Operations and Release Meeting on July 6, 2022

1.5 Deviations from Plan/Adjustments

- ▶ None for the reporting period