

CalSAWS | Agenda for the California Statewide Automated Welfare System JPA Board of Directors

Date: July 22, 2022	Location: Zoom/Conference Call Big Sur Conference Room 11290 Pyrites Way, Suite 150 Rancho Cordova, CA 95670
Time: 12:30 p.m. – 3:30 p.m.	Conference Call: 1-888-788-0099 Meeting ID: 998 8521 1235 Passcode: 251971 Zoom Link: JPA Zoom Link

CONVENE MEETING OF THE BOARD OF DIRECTORS – All scheduled items will be heard in the Big Sur conference room located at 11290 Pyrites Way, Suite 150, Rancho Cordova, CA 95670. The Public Session of this meeting shall be accessible via teleconference/webcast. The call-in number is: 1-888-788-0099, enter Meeting ID 998 8521 1235 followed by Passcode 251971 or join the webcast by clicking [JPA Zoom Link](#).

As allowed by Government Code Section 54953(e)(1)(A), the following Brown Act provisions related to teleconference meetings are not in effect during the COVID-19/Coronavirus emergency:

- That the location from which each member participating via teleconference be noticed on the agenda for the meeting that member is participating via teleconference.
- That each teleconference location be open and accessible to any member of the public.
- That each teleconference location be equipped to allow comments from any member of the public wishing to make a public comment.
- That an agenda be posted at each teleconference location.
- That a quorum of members of the legislative body participate from teleconference locations within the local agency’s jurisdiction.

PUBLIC SESSION

12:30 p.m. – Convene Meeting of the Board of Directors (“Board”) of the CalSAWS Consortium (“CalSAWS”)

Topic	Lead
1. Call Meeting to Order.	Michael Sylvester 2 min
2. Confirmation of Quorum and Agenda Review.	Michael Sylvester 3 min
3. Public Comment: Public opportunity to speak on any Item NOT on the Agenda. Public comments are limited to no more than three minutes per speaker, except that a speaker using a translator shall be allowed up to six minutes. Note: The public may also speak on any Item ON the Agenda by waiting until that item is read, then requesting recognition from the Chair to speak.	Michael Sylvester

Topic	Lead
Action Items	
<p>4. Authorization to conduct CalSAWS JPA Board, Project Steering Committee (PSC), and WCDS Subcommittee Meetings in accordance with subdivision (e) of Government Code Section 54953 through August 22, 2022, based on the following findings:</p> <ul style="list-style-type: none"> a. The Governor's State of Emergency related to COVID-19 remains in effect; and b. The State of Emergency continues to directly impact the ability of the members to meet safely in person. 	Michael Sylvester 2 min
5. Approval of Accenture Change Notice No. 19, which includes requests to add hours for Functional Support and costs related to BenefitsCal Technical Help Desk.	Michael Sylvester 15 min
6. Approval of the Minutes and review of the Action Items from the June 30, 2022, joint meetings of the JPA Member Representatives and JPA Board of Directors.	Michael Sylvester 3 min
Informational Items	
<p>5. CalSAWS Release Update</p> <ul style="list-style-type: none"> • Release 22.07 	Lisa Salas Karen Rapponotti 10 min
6. Update on Key Risks	Arnold Malvick Rachel Frey Wendy Battermann 25 min
7. Conversion Update	Keith Salas 10 min
<p>8. CalWIN Wave 1 Implementation Readiness Dashboard and Packet</p> <ul style="list-style-type: none"> • Helping Counties plan for future technology and equipment purchases for ISS (including budgeting and timing) • Counties Best Practices 	Cathryn VanNamen Yong Vangbliayang 25 min
9. UAT Status Update	Peggy Macias Surrnanjan Kumar 10 min
<p>10. BenefitsCal Update</p> <ul style="list-style-type: none"> • Final Acceptance • Percentage of L.A. County BenefitsCal accounts vs. YBN accounts 	Rachel Frey 20 min
11. Multi-Factor Authentication (MFA) Update	Luz Esparza



Topic	Lead
	10 min
12. CalSAWS Help Desk Tickets Update <ul style="list-style-type: none"> • How to get quicker responses/escalation paths for tickets. • Ticket backlog by County and expected closure timeline. • Number of Tickets closed without response or confirmation of resolution. 	Arnold Malvick Mike Tombakian 20 min
13. SLAs Retrospective <ul style="list-style-type: none"> • Usability Stats 	Arnold Malvick 20 min
14. Update on Key State IV&V Activities	Brian Nagy 5 min
15. Adjourn Meeting	Michael Sylvester

The agenda and supporting documents are available for review during regular business hours at 11290 Pyrites Way, Suite 150, Rancho Cordova, CA 95670. All items on the consent agenda will be considered in a single motion unless separate action is requested by a Board Member or member of the public.

In accordance with the Ralph M. Brown Act, this meeting agenda is posted at least 72 hours prior to the regularly scheduled meeting date in the lobby of the locations noted above.

The meeting facility is accessible to persons with disabilities. If an assisted listening device or other service will be needed in order to participate in the public meeting, a request should be made through the Secretary of the Board at least three (3) business days prior to the Board meeting. The Secretary's telephone number is (916) 851-3201. The Secretary's office is located at 11290 Pyrites Way, Suite 150, Rancho Cordova, CA 95670.

