

CalSAWS | Executive Summary for the JPA Board of Directors

Date: Friday, July 22, 2022

Location: Conference Call/Zoom

Agenda Item and Summary	Type of Item
1. Call meeting to order.	Procedural
Summary: Board Chair, Michael Sylvester, will call the CalSAWS JPA Board of Directors meeting to order.	
2. Confirmation of Quorum and Agenda Review.	Procedural
Summary: Board Chair, Michael Sylvester, will confirm quorum of the Board and John Boule will provide a high-level overview of the agenda.	
3. Public opportunity to speak on items not on the agenda. Public comments are limited to no more than three minutes per speaker, except that a speaker using a translator shall be allowed up to six minutes.	Procedural
NOTE: The public may also speak on any Item ON the Agenda by waiting until that Item is read then requesting recognition from the Chair to speak.	
Summary: Board Chair, Michael Sylvester, will provide the public with an opportunity to speak on items not on the agenda.	
Action Items	
4. Authorization to conduct CalSAWS JPA Board, Project Steering Committee (PSC), and WCDS Subcommittee Meetings in accordance with subdivision (e) of Government Code Section 54953 through August 22, 2022, based on the following findings:	Action
<ul style="list-style-type: none">a. The Governor's State of Emergency related to COVID-19 remains in effect; andb. The State of Emergency continues to directly impact the ability of the members to meet safely in person.	
Summary: The Consortium is seeking Board authorization to conduct the CalSAWS JPA Board, Project Steering Committee (PSC), and WCDS Subcommittee Meetings in accordance with subdivision (e) of Government Code Section 54953 through August 22, 2022, based on the findings listed above.	
5. Approval of Accenture Change Notice No. 19, which includes request to add hours for Functional Support and costs related to BenefitsCal Technical Help Desk.	
Summary: The Consortium is seeking Board approval of Accenture Change Notice No. 19, which includes a request to add hours and costs for Functional Support and hours and costs related to BenefitsCal Technical Help Desk. This Change Notice will utilize \$4,969,290 of the original \$50,000,000 Regulations & Administrative (R&A) Change Budget (incorporated in CalSAWS Amendment 23). Board approval of this Change Notice will	

Agenda Item and Summary

Type of Item

leave a balance of \$3,827,051 for future change notices. This change does not increase the total contract value of the CalSAWS Agreement. All costs are covered through the CalSAWS IAPDU funding. All current year costs are accounted for in the FY 2022-23 CalSAWS JPA Project Budget.

6. Approval of the Minutes and review of the Action Items from the June 30, 2022, joint meetings of the JPA Member Representatives and JPA Board of Directors.

Action

Summary: The Consortium is seeking Board approval of the April 22, 2022, joint meetings of the JPA Member Representatives and JPA Board of Directors.

Informational Items

7. CalSAWS Release Update

Informational

- Release 22.07

Summary: Lisa Salas and Karen Rapponotti will provide an update on the CalSAWS Release. In addition, Arnold Malvick will provide an update on a system outage that occurred Friday, July 15, 2022.

8. Update on Key Risks

Informational

Summary: Arnold Malvick, Rachel Frey, and Wendy Battermann will provide an update on Key Risks.

9. Conversion Update

Informational

Summary: Keith Salas will provide an update on Conversion.

10. CalWIN Wave 1 Implementation Readiness Dashboard and Packet

Informational

- Helping Counties plan for future technology and equipment purchases for ISS (including budgeting and timing)
- Counties Best Practices

Summary: Cathryn VanNamen and Yong Vangbliayang will provide an overview on CalWIN Wave 1 Implementation Readiness Dashboard and Packet.

11. UAT Status Update

Informational

Summary: Peggy Macias and Surranjan Kumar will provide an update on UAT Status.

12. BenefitsCal Update

Informational

- Final Acceptance
- Percentage of L.A. County BenefitsCal accounts vs. YBN accounts

Summary: Rachel Frey will provide an update on BenefitsCal.

Agenda Item and Summary

Type of Item

13. Multi-Factor Authentication (MFA) Update

Informational

Summary: Luz Esparza will provide an update on Multi-Factor Authentication (MFA).

14. CalSAWS Help Desk Tickets Update

Informational

- **How to get quicker responses/escalation paths for tickets**
- **Ticket backlog by County and expected closure timeline**
- **Number of Tickets closed without response or confirmation of resolution.**

Summary: Arnold Malvick and Mike Tombakian will provide an update on CalSAWS Help Desk Tickets.

15. SLAs Retrospective

Informational

- **Usability stats**

Summary: Arnold Malvick will provide an overview on SLAs Retrospective.

16. Update on Key State IV&V Activities

Informational

Summary: Brian Nagy will provide an update on Key State IV&V Activities.

17. Adjourn meeting

Procedural

Summary: Board Chair, Michael Sylvester, will adjourn the meeting of the CalSAWS JPA Board of Directors.

