

# CalSAWS | Agenda for the CalSAWS Consortium Project Steering Committee

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| Date: July 21, 2022          | Location: CalSAWS Rancho Cordova<br>Big Sur Conference Room<br>11290 Pyrites Way, Suite 150<br>Rancho Cordova, CA 95670      |
| Time: 8:30 a.m. – 12:00 p.m. | Conference Call: 1-888-788-0099<br>Meeting ID: 942 7411 8432<br>Passcode: 292883<br>Zoom Link: <a href="#">PSC Zoom Link</a> |

**CONVENE MEETING OF THE PROJECT STEERING COMMITTEE** – All scheduled items will be heard in the Big Sur Conference Room located at 11290 Pyrites Way, Suite 150, Rancho Cordova, CA 95670. The Public Session of this meeting shall be accessible via teleconference/webcast: 1-888-788-0099 enter Meeting ID 942 7411 8432 followed by Passcode 292883 or join the webcast by clicking [PSC Zoom Link](#).

As allowed by Government Code Section 54953(e)(1)(A), the following Brown Act provisions related to teleconference meetings are not in effect during the COVID-19/Coronavirus emergency:

- That the location from which each member participating via teleconference be noticed on the agenda for the meeting that member is participating via teleconference.
- That each teleconference location be open and accessible to any member of the public.
- That each teleconference location be equipped to allow comments from any member of the public wishing to make a public comment.
- That an agenda be posted at each teleconference location.
- That a quorum of members of the legislative body participate from teleconference locations within the local agency's jurisdiction.

## PUBLIC SESSION

### **8:30 a.m. – Convene Meeting of the Project Steering Committee (PSC)**

| Topic   | Lead           | Est Time |
|---|----------------|----------|
| 1. Call Meeting to Order and confirmation of quorum.  | Winna Crichlow | 2 min    |
| 2. Agenda Review  | Winna Crichlow | 3 min    |
| 3. Public opportunity to speak on any Item NOT on the Agenda. Public comments are limited to no more than three minutes per speaker, except that a speaker using a translator shall be allowed up to six minutes. | Winna Crichlow |          |

Note: The public may also speak on any Item ON the Agenda by waiting until that item is read, then requesting recognition from the Co-Chair to speak.

- All lines will be muted when meeting begins.
- To unmute:

| Topic  | Lead  | Est Time |
|--|---|----------|
| <ul style="list-style-type: none"> <li>▪ When connected via computer – click the microphone icon.</li> <li>▪ When connected via telephone – press *6.</li> </ul>   |   |          |
| <b>Action Items</b>  |   |          |
| 4. Approval of the Minutes from the May 19, 2022, and June 30, 2022, PSC Meetings and review of Action Items.  | Winna Crichlow                                    | 5 min    |
| <b>Informational Items</b>   |   |          |
| 5. CalSAWS Release Update <ul style="list-style-type: none"> <li>• Release 22.07</li> </ul>  | Lisa Salas<br>Karen Rapponotti                    | 10 min   |
| 6. Updates on Key Risks  | Arnold Malvick<br>Rachel Frey<br>Wendy Battermann | 25 min   |
| 7. Conversion Update   | Keith Salas                                       | 10 min   |
| 8. CalWIN Wave 1 Implementation Readiness Dashboard and Packet <ul style="list-style-type: none"> <li>• Helping Counties plan for future technology and equipment purchases for ISS (including budgeting and timing)</li> <li>• Counties Best Practices</li> </ul>                                 | Cathryn VanNamen<br>Yong Vangbliayang             | 25 min   |
| 9. UAT Status Update   | Peggy Macias<br>Surrnanjan Kumar                  | 15 min   |
| 10. BenefitsCal Update <ul style="list-style-type: none"> <li>• Final Acceptance</li> <li>• Percentage of L.A. County BenefitsCal accounts vs. YBN accounts</li> </ul>   | Rachel Frey                                       | 20 min   |
| 11. Multi-Factor Authentication (MFA) Update   | Luz Esparza                                       | 15 min   |
| 12. Help Desk Tickets Update <ul style="list-style-type: none"> <li>• How to get quicker responses/escalation paths for tickets.</li> <li>• Ticket backlog by County and expected closure timeline.</li> <li>• Number of Tickets closed without response or confirmation of resolution.</li> </ul> | Arnold Malvick<br>Mike Tombakian                  | 20 min   |
| 13. SLAs Retrospective <ul style="list-style-type: none"> <li>• Usability Stats</li> </ul>   | Arnold Malvick                                    | 20 min   |
| 14. Update on Key State IV&V Activities  | Brian Nagy  | 10 min   |

| Topic  | Lead  | Est Time |
|--|---|----------|
| 15. State Partners Updates <ul style="list-style-type: none"> <li>• OSI</li> <li>• CDSS</li> <li>• DHCS</li> </ul> | Brandon Hansard<br>Brittany Blake<br>Katie Mead | 10 min   |
| 16. Regional Updates   | PSC Members                                     | 20 min   |
| 17. Adjourn Meeting  | Winna Crichlow                                  |          |

The agenda and supporting documents are available for review during regular business hours at 11290 Pyrites Way, Suite 150, Rancho Cordova, CA 95670.

In accordance with the Ralph M. Brown Act, this meeting agenda is posted at least 72 hours prior to the regularly scheduled meeting date in the lobby of the locations noted above.

The meeting facility is accessible to persons with disabilities. If an assisted listening device or other service will be needed in order to participate in the public meeting, a request should be made through the Secretary of the Board at least three (3) business days prior to the Board meeting. The Secretary's telephone number is (916) 851-3201. The Secretary's office is located at 11290 Pyrites Way, Suite 150, Rancho Cordova, CA 95670.

