

CalSAWS CCB Agenda

DATE	July 21, 2022
TIME	1:30 PM
LOCATION	Teams Virtual Meeting
SUBJECT	Change Control Board Meeting
INVITEES	Regional Managers, Design Leads, Tech Leads, Release Management Leads, Quality Assurance, State Partners, Consortium Management

Meeting Purpose:

Approve pending System Change Requests (SCRs), scope modifications, and change orders as needed.

1. CalSAWS SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
RWR	CA-245579	181810	Enterprise SMS MFA Training	Tech Forge Rock	20	CalSAWS M&O	No	RWR
RWR	CA-247124	184688	Accessibility - Updates Pages in CalSAWS Application (Tier 1 & Tier 2)	Online	780	CalSAWS M&E	No	
RWR	CA-247125	184689	Accessibility - Updates Pages in CalSAWS Application (Tier 2)	Online	1040	CalSAWS M&E	No	
RWR	CA-247126	184690	Accessibility - Updates Pages in CalSAWS Application (Tier 2)	Online	1040	CalSAWS M&E	No	
RWR	CA-247129	184693	Accessibility - Updates Pages in CalSAWS Application (Tier 2)	Online	845	CalSAWS M&E	No	
RWR	CA-247151	184721	Accessibility - Updates Pages in CalSAWS Application (Tier 3)	Online	715	CalSAWS M&E	No	
22.07	CA-217127	101178	Migrate Business Reply Mail (BRM) Addresses for CalWIN Counties	Client Correspondence	222	CalSAWS DD&I	Start Build	

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
22.07	CA-239294	160452	Performance: Convert current CC process to event streaming architecture	Client Correspondence	1158	CalSAWS DD&I	Start Build	
22.07	CA-242135	175941	System Task Type and Task Category Modifications	Online	236	CalSAWS M&E	Start Build	
22.07	CA-245231	181157	Update imaging API for SAR 7 Customer Reporting Logic when barcode is not available	Imaging	534	CalSAWS M&E	Start Build	22.08.25
22.07	CA-247222	184857	CalWIN Wave 1 - Select Aid Codes for CalWIN wave 1 positions.	Online	15	CalSAWS M&E	Start Build	22.09.20
22.09	CA-208600	80795	Batch Scheduling Updates for CalWIN Conversion (Wave 1)	Batch/Interfaces	546	CalSAWS M&E	Start Build	22.10.30
22.09	CA-239421	160667	Performance: Convert current Batch ABAWD process to continuous processing	Batch/Interfaces	1269	Premise	Start Build	
22.09	CA-239507	160774	Update Application page flow for Minor Consent Medi-Cal	Online	634	CalSAWS M&E	Start Build	
22.09	CA-240291	172926	Update CalSAWS application to latest jQuery library version	Tech Arch	220	CalSAWS M&E	Start Build	
22.09	CA-241941	175693	Update the School Attendance List page to display school that does not have organization id	Online	537	CalSAWS M&E	Start Build	
22.09	CA-243640	178419	Automated Action for incoming CalHEERS referrals	Online	253	CalSAWS M&E	Start Build	
22.09	CA-244864	180487	ACL XX-XX Agricultural Improvement Act of 2018 (Farm Bill) Update CalFresh Expungement Timeframe	Client Correspondence	110	CalSAWS M&E	Production Deployment	
22.09	CA-245431	181493	SB 1065 - Remove Valid Financial Hardship requirement for Permanent Homeless Assistance	Online	62	CalSAWS M&E	Start Build	
22.09	CA-245721	182138	SD-01-2021 Additional Sandbox Logins	Tech Ops	200	County Purchase	No	22.09.xx

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
22.09	CA-245794	182285	Update Auditor application to latest jQuery library version	Tech Arch	50	CalSAWS M&E	Start Build	
22.09	CA-245795	182286	Update CalSAWS Lobby application to latest jQuery library version	Tech Arch	150	CalSAWS M&E	Start Build	
22.09	CA-245796	182287	Update CalSAWS Performance Dashboard application to latest jQuery library version	Tech Arch	30	CalSAWS M&E	Start Build	
22.09	CA-246999	184454	Automated Regression Test - Execution and Maintenance - 22.09 Release Cycle	Automated Test	960	CalSAWS M&E	Production Deployment	22.11.16
22.11	CA-209184	81520	Processing Eligibility Determinations for the 250% Working Disabled Program	CalHEERS	1387	CalSAWS M&E	No	
22.11	CA-242760	176998	Enhance MAGI Request Delivery and Error Logging	CalHEERS	274	CalSAWS M&E	No	
22.11	CA-246472	183513	LMRS endpoint changes needed for Los Angeles	Batch/Interfaces	663	CalSAWS M&E	No	
23.01	CA-240282	172917	Add State Versions of ESAP Packet Forms in Threshold Languages	Client Correspondence	283	CalSAWS M&E	No	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
RWR	CA-50088	64288	Update the CW 2.1Q and add bundled CW 2.1Q/CW 2.1NA to Template Repository	Client Correspondence	253	CalSAWS M&E	Production Deployment	22.07.x1
RWR	CA-228880	136757	Add Common NOA Fragments for Spanish Generation in FC/KG Programs	Client Correspondence	175	Premise	Production Deployment	22.07.x1
RWR	CA-228882	136760	Add Common NOA Fragments for Spanish Generation AAP/ARC	Client Correspondence	75	Premise	Production Deployment	22.07.x1
RWR	CA-237732	157687	Migrate Worker Schedule API from APIGEE to AWS API Gateway	Tech Arch	120	CalSAWS M&E	No	22.06.23

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
TBD	CA-213759	90948	Update Child Support Interface to send correct Begin Date	Batch/Interfaces	619	CalSAWS M&E	No	
22.05	CA-217158	101271	Upgrade JAVA and Weblogic for CalSAWS Application	Tech Arch	1530	CalSAWS M&O	Start Build	22.07.XX
22.05	CA-226207	130611	DDID 2219, 2268, 2716, 2717, 2718, 2728, 2258 FDS CSC: CalSAWS Outbound IVR	Contact Center	400	CalSAWS DD&I	No	22.07.XX
22.05	CA-228023	135125	DDID 2704 FDS CSC: Post-call Survey	Contact Center	600	CalSAWS DD&I	No	22.07.XX
22.05	CA-229573	138473	DDID 2284 FDS CSC: Scheduled Callback	Contact Center	1600	CalSAWS DD&I	No	22.07.XX
22.05	CA-231234	143080	DDID 2718 FDS CSC: Task for Cancelling an Appointment in Outbound IVR	Contact Center	255	CalSAWS DD&I	No	22.07.XX
22.05	CA-239073	159989	Training: Create CFP for Task Management Changes Introduced with App Dev SCR CA-214915	Training	150	CalSAWS DD&I	Start Build	22.07.22
22.05	CA-242671	176887	Update the Database Connection for the Child Care Portal	Online	131	CalSAWS M&E	Start Build	22.07.XX
22.05	CA-242966	177315	DDID 2700 FDS CSC: Migrate Shasta County to new AWS account, and deploy eCCP	Contact Center	1200	CalSAWS DD&I	Start Build	22.07.20
22.05	CA-243657	178438	Training: Create CFP for Task Mgmt CA-214914	Training	150	CalSAWS DD&I	Start Build	22.07.22
22.05	CA-243658	178439	Training: Create CFP for Task Mgmt CA-214916	Training	150	CalSAWS DD&I	Start Build	22.07.22
22.05	CA-243669	178458	Training: Create CFP for Task Mgmt CA-214918	Training	150	CalSAWS DD&I	Start Build	22.07.22
22.05	CA-243670	178459	Training: Create CFP for Task Mgmt CA-214903	Training	150	CalSAWS DD&I	Start Build	22.07.22
22.06	CA-228806	136569	SB 1065 - Update Homeless Assistance	Eligibility	647	Premise	Production Deployment	22.07.07

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
22.06	CA-237735	157690	Migrate OCAT API from APIGEE to AWS API Gateway	Tech Arch	158	CalSAWS M&E	No	22.07.xx
22.06	CA-237739	157695	Migrate Imaging API from APIGEE to AWS API Gateway	Tech Arch	248	CalSAWS M&E	No	22.06.23
22.07	CA-232055	145303	ACL 21-85 Overpayments incurred during the COVID-19 Pandemic Emergency	Fiscal	169	CalSAWS M&E	Start Build	
22.07	CA-239153	160074	Online Help: Update Job Aids for CA-216757	Training	19	CalSAWS M&E	Start Build	
22.09	CA-200863	65213	ACL 19-10 CalFresh Recertification Delayed Processing	Online	1767	CalSAWS M&E	No	
22.09	CA-216757	100188	2nd Level Authorization When Issuing an EBT Card	Fiscal	1848	LRS M&E	Start Build	
22.09	CA-237629	157547	Add CalWIN counties into Interface batch property - wave 1	Batch/Interfaces	376	CalSAWS M&E	No	22.08.30
22.11	CA-223907	124745	ACL 20-129 CF 1239 (12/20) CalFresh Notice of Approval/Termination Transitional Benefits	Client Correspondence	325	CalSAWS M&E	Start Build	

2. Informational Only: CalSAWS Conversion SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
None								

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
None								

The next CCB Meeting scheduled for **08/04/2022**.

3. CalSAWS Deployment Schedule

2022 - 2023 CalSAWS Deployment Schedule as of 6/6/2022

Release #	Release Date (Mon)	CalSAWS Production Deployment Date (Sun)	Notes	SCR Freeze (Fri)	Defect Freeze (Fri)	DBCR/CTCR Freeze (Wed)	Hard Defect Freeze (Fri)	Build Approved (Wed)
22.03	3/21/2022	3/20/2022		1/28/2022	2/25/2022	3/2/2022	3/4/2022	3/16/2022
22.05	5/23/2022	5/22/2022	Due to Memorial Day 5/30	3/25/2022	4/29/2022	5/4/2022	5/6/2022	5/18/2022
22.06	6/20/2022		CH Release	4/8/2022	5/27/2022	6/1/2022	6/3/2022	6/15/2022
22.07	7/25/2022	7/24/2022		5/27/2022	7/1/2022	7/6/2022	7/8/2022	7/20/2022
Wave 1 County Prep	9/19/2022		Wave 1 County Prep (Placer and Yolo)					
22.09	9/26/2022	9/25/2022	CH Release 9/19	7/29/2022	9/2/2022	9/7/2022	9/9/2022	9/21/2022
Wave 1 Go-Live	10/31/2022		CalWIN to CalSAWS Wave 1 Go-Live (Placer and Yolo)					
22.11	11/21/2022	11/20/2022		9/30/2022	10/28/2022	11/2/2022	11/4/2022	11/16/2022
Wave 2 County Prep	1/16/2023		CalWIN to CalSAWS Wave 2 County Prep (Santa Clara, Tulare, Contra Costa)					
23.01	1/23/2023	1/22/2023		11/23/2022	12/30/2022	1/4/2023	1/6/2023	1/18/2023
23.02	2/13/2023	2/12/2023	CH Release	TBD	TBD	TBD	TBD	TBD
Wave 2 Go-Live	2/27/2023		CalWIN to CalSAWS Wave 2 Go-Live (Santa Clara, Tulare, Contra Costa)					
Wave 3 County Prep	3/13/2023		CalWIN to CalSAWS Wave 3 County Prep (Orange, Santa Barbara, Ventura)					
23.03	3/20/2023	3/19/2023		1/27/2023	2/24/2023	3/1/2023	3/3/2023	3/15/2023
Wave 3 Go-Live	4/24/2023		CalWIN to CalSAWS Wave 3 Go-Live (Orange, Santa Barbara, Ventura)					
Wave 4 County Prep	5/15/2023		CalWIN to CalSAWS Wave 4 County Prep (San Diego, San Mateo, Santa Cruz, Solano)					
23.05	5/22/2023	5/21/2023	Due to Memorial Day 5/29	3/24/2023	4/28/2023	5/3/2023	5/5/2023	5/17/2023
CH 23.6	6/19/2023	6/18/2023	CH Release	TBD	TBD	TBD	TBD	TBD
Wave 4 Go-Live	7/3/2023		CalWIN to CalSAWS Wave 4 Go-Live (San Diego, San Mateo, Santa Cruz, Solano)					
Wave 5 County Prep	7/17/2023		CalWIN to CalSAWS Wave 5 County Prep (Alameda, Fresno, Sonoma)					
23.07	7/24/2023	7/23/2023		5/26/2023	6/30/2023	7/5/2023	7/7/2023	7/19/2023
Wave 5 Go-Live	9/4/2023		CalWIN to CalSAWS Wave 5 Go-Live (Alameda, Fresno, Sonoma)					
CH 23.9	9/18/2023	9/17/2023	CH Release					
Wave 6 County Prep	9/18/2023		CalWIN to CalSAWS Wave 6 County Prep (Sacramento, San Francisco, San Luis Obispo)					

23.09	9/25/2023	9/24/2023		7/28/2023	9/1/2023	9/6/2023	9/8/2023	9/20/2023
Wave 6 Go-Live	10/30/2023		CalWIN to CalSAWS Wave 6 Go-Live (Sacramento, San Francisco, San Luis Obispo)					
23.11	11/20/2023	11/19/2023		9/29/2023	10/27/2023	11/1/2023	11/3/2023	11/15/2023
24.01	1/22/2024	1/21/2024		11/22/2023	12/29/2023	1/3/2024	1/5/2024	1/17/2024

Freeze Dates	
SCR Freeze:	Deadline for all SCR code to be delivered for baseline release
Defect Freeze:	Deadline for all Defects to be delivered for baseline release
Hard Defect Freeze:	Deadline for all Defects (tied to baseline release) to be delivered for baseline release
Build Approved:	Greenlight for baseline release



[CA-245579] Enterprise SMS MFA Training

Team Responsible:	Tech Forge Rock	Assignee:	Dean Barrois	SPG Status:	N/A
Fix Version/s:	[RWR]	Designer Contact:	Nicole Ludena	Change Type (SCR):	Enhancement
Minor Version:	RWR	Expedite Changes:	No	Estimate:	20
Reporter:	Nicole Ludena	Regulation Reference:		Created:	05/16/2022 05:37 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Haikaz (Mike) Tombakian	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&O
Project Phase (SCR):	Design	Migration Impact:		Funding Source ID:	
Committee:	[Tech]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by Haikaz Tombakian on 05/16/2022

Expedite Approval: Current Design: Existing feature. This SCR is to allow the team to do the training on SMS MFA and how the capabilities works and is enabled from a business flow.

Request: Existing feature. This SCR is to allow the team to do the training on SMS MFA and how the capabilities works and is enabled from a business flow.

Recommendation: Existing feature. This SCR is to allow the team to do the training on SMS MFA and how the capabilities works and is enabled from a business flow.

Outreach Description:
Migration Impact Description:
Migration Impact Analysis:
Alternative Procedure Description:
Operational Impact:
Estimate: 20

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	20
Tech Ops :	0	Training :	0	Translation :	0



[CA-247124] Accessibility - Updates Pages in CalSAWS Application (Tier 1 & Tier 2)

Team Responsible:	Online	Assignee:	Unassigned	SPG Status:	N/A
Fix Version/s:	[RWR]	Designer Contact:	Lynnel Silva	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	780
Reporter:	Lynnel Silva	Regulation Reference:		Created:	06/27/2022 09:16 AM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Michele Peterson	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved - Karen Rapponotti - 6/28/2022

Expedite Approval: Current Design: Throughout the CalSAWS Application, there are pages that do not necessarily meet 508/Accessibility standards. Perform analysis of those pages and make the appropriate updates to meet 508/Accessibility standards.

Request: Perform analysis of pages within CalSAWS System and update 508/Accessibility as needed.

Recommendation: The following pages need to be assess for 508/Accessibility standards:
 Processing Document (common/Processing/processing)
 Overpayment Detail
 Customer Reporting List
 Select Worker (aim/SelectGroup/searchWorker)
 Expense List
 Individual Demographics List
 Customer Schedule Search
 Verification List
 IEVS Applicant List
 MAGI Referral Detail
 Property List
 IEVS Applicant Detail

Outreach Description:
Migration Impact Description:
Migration Impact Analysis:
Alternative Procedure Description:
Operational Impact:
Estimate: 780

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	660
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0

System Test Support :	120	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-247125] Accessibility - Updates Pages in CalSAWS Application (Tier 2)

Team Responsible:	Online	Assignee:	Unassigned	SPG Status:	N/A
Fix Version/s:	[RWR]	Designer Contact:	Lynnel Silva	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	1040
Reporter:	Lynnel Silva	Regulation Reference:		Created:	06/27/2022 09:19 AM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Michele Peterson	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved - Karen Rapponotti - 6/28/2022

Expedite Approval: Current Design: Throughout the CalSAWS Application, there are pages that do not necessarily meet 508/Accessibility standards. Perform analysis of those pages and make the appropriate updates to meet 508/Accessibility standards.

Request: Perform analysis of pages within CalSAWS System and update 508/Accessibility as needed.

Recommendation: The following pages need to be assess for 508/Accessibility standards:
CalFresh EDBC Summary
EDBC List
IEVS Abstracts Search
Income Amount Detail
Reception Log List
Inter-Agency Transfer Summary
Worklist Summary
Issuance History
PLID
Expense Detail
Noa Detail
Vital Statistics List
Select Address
Household Status List
Other Program Assistance List
MEDS Alert Search

Outreach Description:
Migration Impact Description:
Migration Impact Analysis:
Alternative Procedure Description:
Operational Impact: Estimate: **1040**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0

Imaging :	0	IVR/CC :	0	Online :	880
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :	0	Special Project :	0
System Test Support :	160	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		



[CA-247126] Accessibility - Updates Pages in CalSAWS Application (Tier 2)

Team Responsible:	Online	Assignee:	Unassigned	SPG Status:	N/A
Fix Version/s:	[RWR]	Designer Contact:	Lynnel Silva	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	1040
Reporter:	Lynnel Silva	Regulation Reference:		Created:	06/27/2022 09:26 AM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Michele Peterson	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Approved - Karen Rapponotti - 6/28/2022				
Expedite Approval:					
Current Design:	Throughout the CalSAWS Application, there are pages that do not necessarily meet 508/Accessibility standards. Perform analysis of those pages and make the appropriate updates to meet 508/Accessibility standards.				
Request:	Perform analysis of pages within CalSAWS System and update 508/Accessibility as needed.				
Recommendation:	<p>The following pages need to be assess for 508/Accessibility standards:</p> <ul style="list-style-type: none"> CalFresh EDBC Summary Reception Log Detail Citizenship Status List Employment List Root Questions Worklist Tax Household List Employment Services Workload Inventory Customer Activities List Tax Household List Customer Reporting Detail Contact Detail Expense Detail Tax Household Detail WTW Status List MAGI Determination Summary Customer Options List 				
Outreach Description:					
Migration Impact Description:					
Migration Impact Analysis:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	1040				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0

Imaging :	0	IVR/CC :	0	Online :	880
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :	0	Special Project :	0
System Test Support :	160	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		



[CA-247129] Accessibility - Updates Pages in CalSAWS Application (Tier 2)

Team Responsible:	Online	Assignee:	Unassigned	SPG Status:	N/A
Fix Version/s:	[RWR]	Designer Contact:	Lynnel Silva	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	845
Reporter:	Lynnel Silva	Regulation Reference:		Created:	06/27/2022 09:28 AM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Michele Peterson	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved - Karen Rapponotti - 6/28/2022

Expedite Approval: Current Design: Throughout the CalSAWS Application, there are pages that do not necessarily meet 508/Accessibility standards. Perform analysis of those pages and make the appropriate updates to meet 508/Accessibility standards.

Request: Perform analysis of pages within CalSAWS System and update 508/Accessibility as needed.

Recommendation: The following pages need to be assess for 508/Accessibility standards:
MAGI Request Detail
MAGI Person Detail
MAGI Determination List
Case Member List
Previous Case List
Relationship List
Residency List
New Person Detail
Verification Detail
MEDS Alert Search, Worklist
Customer Appointment Detail
Worker Detail
IEVS Review Case Disposition Detail

Outreach Description:
Migration Impact Description:
Migration Impact Analysis:
Alternative Procedure Description:
Operational Impact:
Estimate: **845**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	715
Performance :	0	Release Communication Support :	0	Reports :	0

Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	130	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-247151] Accessibility - Updates Pages in CalSAWS Application (Tier 3)

Team Responsible:	Online	Assignee:	Unassigned	SPG Status:	N/A
Fix Version/s:	[RWR]	Designer Contact:	Lynnel Silva	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	715
Reporter:	Lynnel Silva	Regulation Reference:		Created:	06/27/2022 10:20 AM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Michele Peterson	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved - Karen Rapponotti - 6/28/2022

Expedite Approval: Current Design: Throughout the CalSAWS Application, there are pages that do not necessarily meet 508/Accessibility standards. Perform analysis of those pages and make the appropriate updates to meet 508/Accessibility standards.

Request: Perform analysis of pages within CalSAWS System and update 508/Accessibility as needed.

Recommendation: The following pages (transactions) need to be assess for 508/Accessibility standards:
datacollection/RootQuestions/saveAndContinue
collaboration/WorkerDetail/findWorkerByViewDate
utilities/Tasks/edit
datacollection/CustomOptions/saveAndReturn
datacollection/IndividualDemographics/viewDetail
edbc/EdbcList/searchEdbc
datacollection/CaseContact/saveAndReturn
planning/Schedule/searchWorkerSchedule
bsd/RecoveryAccount/findRecoveryAccountViewMode
caseregistration/InitialAssignment/submit
aim/ievsCaseDisposition/refresh

Outreach Description:
Migration Impact Description:
Migration Impact Analysis:
Alternative Procedure Description:
Operational Impact:
Estimate: 715

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	605
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0

System Test Support :	110	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-217127] Migrate Business Reply Mail (BRM) Addresses for CalWIN Counties

Team Responsible:	Client Correspondence	Assignee:	Narendar Sabbani	SPG Status:	N/A
Fix Version/s:	[22.07]	Designer Contact:	Maria Jensen	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	222
Reporter:	Lawrence Samy	Regulation Reference:		Created:	06/15/2020 02:39 PM
Status:	System Test	Impact Analysis:	[Central Print]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	Maria Arceo	Consortium Review Approval Date:	04/05/2022		
Non-Committee Review:	Maria Arceo 4/05/2022				
Expedite Approval:	Approved by Karen Rapponotti on 05/13/2022				
Current Design:	CA-201214 introduced the BRM Header in the CalSAWS system in English and 12 threshold languages, and migrated BRM office address data of C-IV Counties from C-IV to the CalSAWS system. Currently Business Reply Mail addresses for CalWIN Counties do not exist in the CalSAWS system.				
Request:	Migrate the BRM addresses for CalWIN Counties.				
Recommendation:	Migrate the BRM addresses for CalWIN Counties into the CalSAWS system.				
Outreach Description:					
Migration Impact Description:					
Analysis:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	222				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	130	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	92	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-239294] Performance: Convert current CC process to event streaming architecture

- Resolved: 07/11/2022 03:49 PM

Team Responsible:	Client Correspondence	Assignee:	Chris Carandang	SPG Status:	Approved
Fix Version/s:	[22.07]	Designer Contact:	Chris Carandang	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	1158
Reporter:	Dana K. Petersen	Regulation Reference:		Created:	01/10/2022 03:49 PM
Status:	Test Complete	Impact Analysis:	[Batch Performance]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Performance	Migration Impact:		Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Maria Arceo approve 6/24/2022				
Expedite Approval:	Karen Rapponati on 03/25/2022				
Current Design:	Currently, Online-generated NOAs and Forms are queued for batch threaded processing. The underlying data is captured real-time, however the PDF file is not yet rendered. During Batch, numerous jobs run to identify NOAs/Forms to be created, and process the queued records by invoking the Adobe SaaS solution.				
Request:	Depending on the overall number of records required to process, which varies heavily from day to day (beginning of month, 10 day notices, End of Month, etc), the overall time to complete the process can cause delays in batch.				
Recommendation:	Update the current functionality to utilize the event streaming framework to render the PDF files in real time and store the files on AWS S3, rather than waiting to process everything during the batch window.				
Outreach Description:					
Migration Impact Description:					
Migration Impact Analysis:					
Alternative Procedure Description:	N/A				
Operational Impact Estimate:	1158				
Automated Test :	0	Batch/Interfaces :	854	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	204	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	100	Training :	0	Translation :	0



[CA-242135] System Task Type and Task Category Modifications

- Resolved: 07/07/2022 08:49 AM

Team Responsible:	Online	Assignee:	Brian Fohl	SPG Status:	Approved
Fix Version/s:	[22.07]	Designer Contact:	Mayuri Srinivas	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	236
Reporter:	Mayuri Srinivas	Regulation Reference:		Created:	03/07/2022 02:25 PM
Status:	Test Complete	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Sarah Cox	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Production	Approved by		Other Agency Cross	
Committee:	[Task Management]	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			

Non-Committee Review: Approved by Sarah Cox on 04/22/2022

Expedite Approval: Approved by Karen Rapponotti on 4/20/2022

Current Design: System Task Types can be associated to Automated Actions. It is possible to create Task Types with Task Categories that are not selectable on the Bank Detail page or Position Detail page. A System Task Types are selectable for Append and Resulting Task processing.

Request:

1. Modify System Task Types to no longer be selectable for an Automated Action and for Append and Resulting Task processing.
2. Align selectable Task Categories between the Task Type Detail, Position Detail, and Bank Detail pages.

Recommendation:

1. Update System Task Types so that they are not selectable for an Automated Action, Append or Resulting Task processing.
2. Update the Task Type detail page to remove certain Task Categories from the Category dropdown.
3. Update the Position Detail page and Bank Detail page to add additional selectable Task Categories.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative Procedure N/A

Description:

Operational Impact:

Estimate: 236

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	155
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	61	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		



[CA-245231] Update imaging API for SAR 7 Customer Reporting Logic when barcode is not available

Team Responsible:	Imaging	Assignee:	Alaa Hasan	SPG Status:	N/A
Fix Version/s:	[22.07]	Designer Contact:	Christopher Vasquez	Change Type (SCR):	Operational Enhancement
Minor Version:	22.08.25	Expedite Changes:	Start Build	Estimate:	534
Reporter:	Christopher Vasquez	Regulation Reference:		Created:	05/05/2022 12:46 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Rhiannon Chin	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh, Imaging]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:
Expedite Approval: Karen Rapponotti 7/5/22
Current Design: Currently there is no support for updating customer reporting records of SAR 7 documents without an imaging barcode
Request: Update the imaging webservice and imaging solution to support updating customer reporting records of SAR 7 documents without an imaging barcode
Recommendation:

1. Update the markDocumentRecieved API to process requests without an imaging barcode.
2. Update the "Generate Task and Mark Doc" queue logic to account for SAR 7 documents without a barcode.

Outreach

Description:
Migration Impact Description: N/A - counties will inherit the functionality as they go-live on imaging.
Migration Impact Analysis:
Alternative Procedure Description: None
Operational Impact Estimate: **534**

Automated Test :	0	Batch/Interfaces :	226	Batch Operations :	0
BenefitsCal :	20	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	87	IVR/CC :	0	Online :	119
Performance :	0	Release Communication Support :	15	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-247222] CalWIN Wave 1 - Select Aid Codes for CalWIN wave 1 positions.

Team Responsible:	Online	Assignee:	Aaron Fowler	SPG Status:	N/A
Fix Version/s:	[22.07]	Designer Contact:	Erika Kusnadi	Change Type (SCR):	Data Change
Minor Version:	22.09.20	Expedite Changes:	Start Build	Estimate:	15
Reporter:	Erika Kusnadi	Regulation Reference:		Created:	06/28/2022 01:15 PM
Status:	In Development	Impact Analysis:	[Data Impact]	Outreach Required:	No
Policy/Design Consortium Contact:	Dymas Pena	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Usability]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Non Committee Approval for technical change by Dymas Pena 6/28/2022

Expedite Approval: Approved by Karen J. Rapponotti on 06/30/2022

Current Design: For CalWIN Wave 1 counties, when the Position have a 'CalWORKS' or 'Medi-Cal' program is selected there's no Aid-Codes that is selected on the Position Detail page.

Request: For Positions that belongs to CalWIN Wave 1 counties, have the Aid Codes of 'All' be selected on the Position Detail page when CalWORKs or Medi-Cal program is selected.

Recommendation:
1. For Positions that belong to CalWIN Wave 1 counties, with CalWORKS or Medi-Cal program checked off, the Aid Codes value of 'All' will be checked off on the Position Detail page.
A) 'Aid-Codes - Medi-Cal' block will have 'All' checked off when the 'Medi-Cal' program is checked off on the 'Program(s) block of the Position Detail page.
B) 'Aid-Codes - CalWORKS' block will have 'All' checked off when the 'CalWORKS' program is checked off on the 'Program(s) block of the Position Detail page.

There is no design document for this SCR.

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description:

Operational Impact:

Estimate: **15**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	7
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	8	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-208600] Batch Scheduling Updates for CalWIN Conversion (Wave 1)

Team Responsible:	Batch/Interfaces	Assignee:	Angela Zhao	SPG Status:	N/A
Fix Version/s:	[22.09]	Designer Contact:	Jennifer Muna	Change Type (SCR):	Operational Enhancement
Minor Version:	22.10.30	Expedite Changes:	Start Build	Estimate:	546
Reporter:	Amy Gill	Regulation Reference:		Created:	05/23/2019 10:03 AM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Carlos Zepeda	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by Carlos Zepeda on 6/16/2022

Expedite Approval: Approved by Karen J. Rapponotti on 06/17/2022

Current Design: Various CalSAWS Migration DDID's implemented in R1 through R8 include functionality to turn on/turn off Batch jobs for the 58 counties. CA-208599 implemented batch scheduling and batch property updates for the C-IV Migration Counties into CalSAWS system.

Request: Update Batch scheduling CalWIN Conversion Wave 1 to schedule the various Batch jobs for the following counties:
Placer and Yolo

1. Foster Care Main Payroll:
 - a.. Schedule Main Payroll on 1st of month, similar to C-IV counties, for all the CalWIN counties
2. Schedule the following print bundling and print file FTP jobs for the CalWIN counties: PBXXP400, PBXXP401, PBXXP404, PBXXP405, PBXXP500, PBXXP501, PBXXP504, PBXXP420, PBXXP421, PBXXP424, etc, and conduct central print testing.
3. Schedule the remaining NOA and Form Generation thread jobs for the CalWIN counites.
4. Schedule the following IVR jobs for CalWIN counties: POxxM301, POxxM302, POxxM303, POxxM304, POxxM305
5. Schedule PB00M108 - WTW Activation job for Counties that opt in (CRFI is Pending as of 3/14/2022)
6. Do not Schedule Positive Pay job for Yolo County.

Recommendation: The batch jobs from the following DDIDs will be added to the CalSAWS Batch Scheduler for the CalWIN Wave 1 Counties starting 10/31/2022:

Batch:

1. CA-207374: DDID 1110 – Update Negative Action Batch jobs to be configurable
2. CA-207302: DDID 1527 - CalFresh Denial Due to Missed Interview
3. CA-207363: DDID 1236 – Update the Non-MAGI RE Discontinuance Batch Job to run for all 58 Counties
4. CA-208568: DDID 1967 – Modify WTW Batch job related to Sanctions for all 58
5. CA-222369: Update Batch jobs for Foster Care program when NMD turns 21
6. CA-207476: DDID 266 – Update No Change SAR 7 functionality to be configurable
7. CA-207148: DDID 2143 – Batch Job to Discontinue Special Care Increment Payment
8. CA-207145: CAPI Discontinuance (PB00E917) for C-IV and CalWIN Counties.
9. CRFI 22-031: CalWIN - CFET Automation Jobs
10. CRFI 22-043: CalWIN - Update Child Care Certificate
11. CRFI 22-021: CalWIN – WTW program Activation Batch Job

12. Schedule the following IVR jobs for CalWIN counties: POxxM300, POxxM301, POxxM302, POxxM303, POxxM304, POxxM305

Correspondence:

1. CA-201968: DDID 1967 - Add WTW Activity Attendance and Progress Forms
2. CA-50988: Automation of the Medi-Cal Request for Information Form MC 355
3. CA-215153: DDID 2659 FDS: Non State Forms – Update MATURES 1
4. CA-215155: DDID 2660 FDS: Non State Forms – Update MATURES 2
5. CRFI 19-030: DDID 2280 CSF 285 form
6. Schedule the following print bundling and print file FTP jobs for the CalWIN counties: PBXXP400, PBXXP401, PBXXP404, PBXXP405, PBXXP500, PBXXP501, PBXXP504, PBXXP420, PBXXP421, PBXXP424, etc., and conduct central print testing.
7. Schedule the remaining NOA and FORM Generation thread jobs for the CalWIN Counties.

Fiscal:

1. CA-216568: DDID 1787 and 1789 – Migrate C-IV County Specific Batch Jobs Phase 5
2. CA-207344: DDID 1360 – Add Direct Deposit Functionality to CalSAWS for C-IV Migration Counties
3. CA-217791: DDID 1967 – Update RDB With Direct Deposit Data Collection
4. CA-207266: DDID 1652 – Enable Recovery Account Activation Batch Job for all 58 Counties
5. CA-207157: DDID 2128 – Add Tax Intercept Functionality to CalSAWS
6. CA-212361: DDID 2194 - Add Positive Pay Interface Functionality to CalSAWS for CalWIN Migration Counties
 - a. Do not schedule Positive Pay job/FTP for Yolo County
7. Foster Care Main Payroll
 - a. Schedule Main Payroll on 1st of the month, similar to C-IV counties, for all the CalWIN counties.
8. CA-215679: DDID 2376 FDS: GA GR Overpayment Suspension/Termination Batch Changes
 - a. CRFI 22-003: CalWIN - Terminate GA/GR Recovery Account
9. CA-235652: CRFI 21-036 Update Warrant Expiration for CalWIN Counties
10. CA-207137: DDID 2196, 2200, 2201 - CalWIN Fiscal Interfaces

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

546

Automated Test :	0	Batch/Interfaces :	120	Batch Operations :	63
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	109	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	120	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	94	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-239421] Performance: Convert current Batch ABAWD process to continuous processing

Team Responsible:	Batch/Interfaces	Assignee:	Dana K. Petersen	SPG Status:	Approved
Fix Version/s:	[22.09]	Designer Contact:	Dana K. Petersen	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	1269
Reporter:	Dana K. Petersen	Regulation Reference:		Created:	01/12/2022 03:40 PM
Status:	In Assembly Test	Impact Analysis:	[Batch Performance]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Performance	Migration Impact:		Funding Source ID:	ABAWD
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by Caroline Bui 4/28/2022

Expedite Approval: Expedite Build Start approval provided by Karen Rapponotti on 4/28/2022

Current Design: CalSAWS determines Able-Bodied Adults Without Dependents (ABAWD) status for CalFresh recipients per State and Federal Policy. Various data collection elements for CalFresh recipients do not require EDBC to re-determine ongoing eligibility, therefore a separate process runs at night to reevaluate possible ABAWD status updates for the current 36-month ABAWD period based on various data changes entered in the system throughout the day. The Super Trigger functionality is used to detect any new or updated data in the database. Multiple batch processes utilize this information to report or perform additional batch or interface processing.

Request: Batch must run complex queries daily to identify any CalFresh recipient who may require the ABAWD determination rules based on updated data throughout the business day. The process is sensitive to a number of data elements. This process can be time consuming.

Also, modify the ABAWD super trigger functionality to detect delete data to update the ABAWD status correctly. The Super Trigger functionality does not detect data that was deleted in the database. If a worker deletes a data collection that impacts a person's Able Bodied Adult Without Dependents (ABAWD) Status and does not run EDBC, the nightly ABAWD batch process will not detect the change and will not reevaluate the person's ABAWD Status. This may cause a person's ABAWD Status to be outdated.

- Recommendation:**
- 1) Update the current functionality to process ABAWD status in near real time.
 - a. Move the overall processing of ABAWD re-evaluation outside of the production batch window and into an asynchronous process that runs continuously throughout the business day.
 - b. Identify trigger conditions that are currently unnecessary (require immediate CalFresh EDBC), are redundant, or can be made more targeted to reduce the reliance on the ABAWD rules to process cases. For example, currently batch processes individuals aging in/out for the entire month in which the person turns 18 or 50. This adds redundant processing daily.
 - c. Modify existing queries that rely on Super Triggers to query from the source tables in the Secondary database
 - d. Modify existing queries that are sensitive to time changes, such as person Date of Birth or effective dating to run periodically and only when appropriate (i.e., the person's DOB or Income effective dating conflicts with their current ABAWD status).

Outreach Description:
Migration Impact Description:
Migration Impact Analysis:

Alternative Procedure Description:
Operational Impact Estimate: N/A
1269

Automated Test :	0	Batch/Interfaces :	500	Batch Operations :	40
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	20	Design :	0
Eligibility :	300	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	329	Tech Arch :	80	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-239507] Update Application page flow for Minor Consent Medi-Cal

Team Responsible:	Online	Assignee:	Mallik Aitha	SPG Status:	Select a value
Fix Version/s:	[22.09]	Designer Contact:	Connor ODonnell	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	634
Reporter:	Amy Gill	Regulation Reference:		Created:	01/13/2022 05:36 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Maggie Orozco-Vega	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	
Committee:	[Medi-Cal/CMSP]	Approved by Committee:	06/30/2022	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Approved by Karen J. Rapponotti on 6/16/2022

Current Design: Currently, AP18 transactions are queued to be sent to MEDS as soon as a program is created in Pending status. This can adversely impact Minor Consent Medi-Cal cases, if the MC program is not initially created with the Requested Medi-Cal Type of the following (Minor Consent (12-21) FP/MntHlth, Minor Consent (12-21) FP/STD/D&A, Minor Consent (<12) FP/STD, Minor Consent (<21) Pregnancy), causing downstream issues in MEDS.

The Application flow does not have an option to specify Minor Consent when selecting the Medi-Cal program on the New Programs Detail page.

Request: Update the Application pages flow to allow a user to enter the Minor Consent Requested Medi-Cal Type before a MC program is created in Pending Status.

Update AP18 Interface job to exclude transaction when any active member person in the Medi-Cal program block has the Requested Medi-Cal Type is one of the following.

- a. Minor Consent (12-21) FP/MntHlth
- b. Minor Consent (12-21) FP/STD/D&A
- c. Minor Consent (<12) FP/STD
- d. Minor Consent (<21) Pregnancy

Recommendation: 1. Add a Minor Consent field to the New Programs Detail page to enable a selection for a Minor Consent-related Requested Medi-Cal Type value if the case qualifies for Minor Consent.

2. Update AP18 Interface job (PO00EM400) to exclude transaction when any active member person in the Medi-Cal program block has the Requested Medi-Cal Type is one of the following:

- 1. Minor Consent (12-21) FP/MntHlth
- 2. Minor Consent (12-21) FP/STD/D&A
- 3. Minor Consent (<12) FP/STD
- 4. Minor Consent (<21) Pregnancy

3. Update MEDS AP18 to trigger a transaction to MEDS when the Requested Medi-Cal Type is changed from a Minor Consent case to a Non-Minor Consent case.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: 634

Automated Test :	0	Batch/Interfaces :	366	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	58
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	155	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-240291] Update CalSAWS application to latest jQuery library version

Team Responsible:	Tech Arch	Assignee:	Alan Yaung	SPG Status:	N/A
Fix Version/s:	[22.09]	Designer Contact:	Sumeet Patil	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	220
Reporter:	Sumeet Patil	Regulation Reference:		Created:	01/31/2022 03:50 PM
Status:	In Assembly Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Brian Rodgers	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	
Committee:	[Tech]	Approved by Committee:	06/22/2022	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Approved by Laura C. on 6/22

Expedite Approval:

Approved by Laura C. on 6/22/22

Current Design:

CalSAWS online application currently utilizes jQuery library version 1.9.1

Request:

Upgrade jQuery version to latest version

Recommendation:

1. The jQuery library version 1.9.1 used in CalSAWS application will be replaced with the latest jQuery library version 3.6.0.
2. The core CalSAWS application will be updated to build and deploy the static content with new jquery library.
3. The impact to the application due to jQuery API changes will be evaluated and addressed accordingly.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

220

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	40	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	40
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	80	Tech ForgeRock :	0
Tech Ops :	60	Training :	0	Translation :	0



[CA-241941] Update the School Attendance List page to display school that does not have organization id

Team Responsible:	Online	Assignee:	Nithin Bairlingal Halesh	SPG Status:	Approved
Fix Version/s:	[22.09]	Designer Contact:	Andrea Rodriguez	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	537
Reporter:	Erika Kusnadi	Regulation Reference:		Created:	03/02/2022 06:24 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Ignacio Lazaro	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Usability]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by Ignacio Lazaro on 07/07/2022

Expedite Approval: Karen Rapponotti approved on 07/08/2022

Current Design: Currently, the School Attendance List and School Attendance Detail pages do not display School Attendance Detail records that are not associated to an organization ID. Users are unable to edit or end date converted School Attendance Detail records that are not associated to an organization ID.

Request: Expand the logic used on the School Attendance List and School Attendance Detail pages to display School Attendance record information for a record that does not have an organization ID.

- Recommendation:**
- Expand the logic used on the School Attendance List and Detail page to display School information for a converted record with no organization ID. The following applies to these records:
 - School Name will be displayed as a static field.
 - Address will be displayed as a static field.
 - The School Name field will be editable to allow users to make updates as necessary.
 - Update the SIP List and Detail pages to save with a SIP (Self-Initiated Program) record type indicator and only display records with that indicator.
 - Update the e-Application to add the record type indicator on generated School Attendance record data.
 - Process a data change on existing School Attendance and SIP records to indicate the record type.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

537

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	347

Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :	0	Special Project :	0
System Test Support :	140	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		

[CA-243640] Automated Action for incoming CalHEERS referrals

Team Responsible:	Online	Assignee:	Mayuri Srinivas	SPG Status:	Approved
Fix Version/s:	[22.09]	Designer Contact:	Mayuri Srinivas	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	253
Reporter:	Sarah Cox	Regulation Reference:		Created:	04/07/2022 05:46 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sarah Cox	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	
Committee:	[Task Management]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Approved by Karen Rapponotti on 6/28/2022

Current Design: The CalSAWS System includes functionality to create Tasks in an automated fashion via the Automated Action framework. SCR CA-214928 for DDID 34 includes recommendations to introduce Automated Action functionality as part of the Unified Task Management solution. This framework allows a level of configuration for automated Tasks that can be maintained by the Counties.

CalHEERS Referrals are received by CalSAWS from Covered California. A Task is not created when a CalHEERS Referral is received.

Request: Create a "Create Task" Automated Action when a CalHEERS Referral of type "DER" is received from Covered California.

Recommendation:

1. Implement an Automated Action to be invoked when a CalHEERS Referral of type "DER" is received from Covered California.
2. Create a Task Type "Clearance CalHEERS" to support the new Automated Action.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A.

Procedure

Description:

Operational Impact:

Estimate: **253**

Automated Test :	0	Batch/Interfaces :	120	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	60
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	73	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-244864] ACL XX-XX Agricultural Improvement Act of 2018 (Farm Bill) Update CalFresh Expungement Timeframe

Team Responsible:	Client Correspondence	Assignee:	Ivan Miranda	SPG Status:	Approved
Fix Version/s:	[22.09]	Designer Contact:	Ayman Hussein	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	Production Deployment	Estimate:	110
Reporter:	Michele Peterson	Regulation Reference:	ACL XX-XX	Created:	04/27/2022 07:15 AM
Status:	In Development	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Reviewed and Approved by Caroline Bui on 6/22/2022.				
Expedite Approval:	Approved by Karen J. Rapponotti on 6/22/2022				
Current Design:	The TEMP NA 1232 (6/11) is sent to inform CalFresh households that their CalFresh EBT benefits will be deactivated. This correspondence is available in English and Spanish.				
Request:	The CalFresh benefit expungement timeframe is amended from 12 months to 9 months (274 days). This will apply to all benefits subject to expungement rules.				
	Update the TEMP NA 1232 to the 9/22 version as provided by the state in English and Spanish.				
Recommendation:	1) Update form TEMP NA 1232 - CalFresh Notice of Action EBT Account to the latest State draft (9/22) in English and Spanish.				
Outreach Description:					
Migration Impact Description:					
Migration Impact Analysis:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	110				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	65	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	35	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-245431] SB 1065 - Remove Valid Financial Hardship requirement for Permanent Homeless Assistance

Team Responsible:	Online	Assignee:	Mansi Mehra	SPG Status:	Approved
Fix Version/s:	[22.09]	Designer Contact:	Erika Kusnadi	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	Start Build	Estimate:	62
Reporter:	Erika Kusnadi	Regulation Reference:	ACL 21-121	Created:	05/11/2022 02:36 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sarah Cox	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:	06/24/2022	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval: Karen Rapponotti approved on 07/12/2022

Current Design:

1. If a family has received a notice to pay rent or quit, the family is required to demonstrate that the pending eviction resulted from a verified financial hardship due to extraordinary circumstances beyond the family's control. HP EDBC was updated as part of CA-228806 to no longer fail the family if their hardship is not verified. However, the Valid Financial Hardship field still display on the Homeless Assistance Detail – Permanent page.

Request:

Update the 'Valid Financial Hardship Y/N' field in Homeless Assistance Detail – Permanent page to no longer display.

Recommendation:

Remove the 'Valid Financial hardship' field from the Homeless Assistance Detail – Permanent page.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure


Description:

Operational Impact:

Estimate:

62

Automated Test :	10	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	34
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	13	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

 **[CA-245721] SD-01-2021 Additional Sandbox Logins**

Team Responsible:	Tech Ops	Assignee:	Raji Reddy	SPG Status:	N/A
Fix Version/s:	[22.09]	Designer Contact:	Deepak Shrivastav	Change Type (SCR):	Operational Enhancement
Minor Version:	22.09.xx	Expedite Changes:	No	Estimate:	200
Reporter:	Raji Reddy	Regulation Reference:		Created:	05/19/2022 08:15 AM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Grady Howe	Training Impacted:	[N/A]	Funding Source:	County Purchase
Project Phase (SCR):	Assembly Test	Migration Impact:	No	Funding Source ID:	SD-01-2021
Committee:	[Tech]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Approved by Laura Chavez on 07/11/22				
Expedite Approval:					
Current Design:	We have only one WebLogic server for this domain.				
Request:	Support additional logins for San Diego for sandbox environment				
Recommendation:	Creating new WebLogic server in new AWS account, add it to the cluster in the existing prod account for Sandbox domain.				
Outreach Description:					
Migration Impact Description:					
Migration Impact Analysis:					
Alternative Procedure Description:	N/A				
Operational Impact Estimate:	200				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	20
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	60
Tech Ops :	120	Training :	0	Translation :	0



[CA-245794] Update Auditor application to latest jQuery library version

Team Responsible:	Tech Arch	Assignee:	Alan Yaung	SPG Status:	N/A
Fix Version/s:	[22.09]	Designer Contact:	Sumeet Patil	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	50
Reporter:	Sumeet Patil	Regulation Reference:		Created:	05/22/2022 03:11 PM
Status:	Development Complete	Impact Analysis:	[Technology Impact]	Outreach Required:	No
Policy/Design Consortium Contact:	Brian Rodgers	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	
Committee:	[Tech]	Approved by Committee:	06/22/2022	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by Laura C. on 6/22/22

Expedite Approval: Approved by Laura C. on 6/22/22

Current Design: CalSAWS Audit application currently utilizes jQuery library version 1.9.1

Request: Upgrade jQuery version to latest version

Recommendation:

1. The jQuery library version 1.9.1 used in Auditor application will be replaced with the latest jQuery library version 3.6.0.
2. The Auditor application will be updated to build and deploy the static content with new jQuery library.
3. The impact to the application due to jQuery API changes will be evaluated and addressed accordingly.

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description:

Operational Impact Estimate: **50**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	20	Tech Arch :	30	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-245795] Update CalSAWS Lobby application to latest jQuery library version

Team Responsible:	Tech Arch	Assignee:	Alan Yaung	SPG Status:	N/A
Fix Version/s:	[22.09]	Designer Contact:	Sumeet Patil	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	150
Reporter:	Sumeet Patil	Regulation Reference:		Created:	05/22/2022 03:12 PM
Status:	In Assembly Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Brian Rodgers	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	
Committee:	[Tech]	Approved by Committee:	06/22/2022	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Approved by Laura C. on 6/22/22

Expedite Approval:

Approved by Laura C. on 6/22/22

Current Design:

CalSAWS Lobby application currently utilizes jQuery library version 1.9.1

Request:

Upgrade jQuery version to latest version

Recommendation:

1. The jQuery library version 1.9.1 used in Lobby application will be replaced with the latest jQuery library version 3.6.0.
2. The Lobby application will be updated to build and deploy the static content with new jQuery library.
3. The impact to the application due to jQuery API changes will be evaluated and addressed accordingly.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

150

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	40
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	40	Tech Arch :	30	Tech ForgeRock :	0
Tech Ops :	40	Training :	0	Translation :	0



[CA-245796] Update CalSAWS Performance Dashboard application to latest jQuery library version

Team Responsible:	Tech Arch	Assignee:	Alan Yaung	SPG Status:	N/A
Fix Version/s:	[22.09]	Designer Contact:	Sumeet Patil	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	30
Reporter:	Sumeet Patil	Regulation Reference:		Created:	05/22/2022 03:14 PM
Status:	In Development	Impact Analysis:	[Technology Impact]	Outreach Required:	No
Policy/Design Consortium Contact:	Brian Rodgers	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	
Committee:	[Tech]	Approved by Committee:	06/22/2022	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Approved by Laura C. on 6/22/22

Expedite Approval:

Approved by Laura C. on 6/22/22

Current Design:

CalSAWS Performance Dashboard application currently utilizes jQuery library version 1.9.1

Request:

Upgrade jQuery version to latest version

Recommendation:

1. The jQuery library version 1.9.1 used in Performance Dashboard application will be replaced with the latest jQuery library version 3.6.0.
2. The Performance Dashboard application will be updated to build and deploy the static content with new jQuery library.
3. The impact to the application due to jQuery API changes will be evaluated and addressed accordingly.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

30

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	30	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



[CA-246999] Automated Regression Test - Execution and Maintenance - 22.09 Release Cycle

Team Responsible:	Automated Test	Assignee:	William Baretsky	SPG Status:	N/A
Fix Version/s:	[22.09]	Designer Contact:	William Baretsky	Change Type (SCR):	Operational Enhancement
Minor Version:	22.11.16	Expedite Changes:	Production Deployment	Estimate:	960
Reporter:	William Baretsky	Regulation Reference:		Created:	06/22/2022 03:35 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Michele Peterson	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Assembly Test	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by Michele Peterson on 06/28/2022

Expedite Approval: Approved by Michele Peterson on 06/28/2022

Current Design: A repository of automated regression scripts has been created and organized into test suites, with the purpose of validating major and minor version releases before they are deployed to production.

This includes coverage of the CalSAWS core online application, CalSAWS FDS and BenefitsCal APIs.

Request: The automated regression scripts should be executed and maintained on a regular basis, to validate the quality of each system version before it is released to production.

When the Regression Test Suite is run against the core CalSAWS application in a test environment with API services, the related API scripts should also be executed.

- Recommendation:**
- Execute the major release automated regression suite against the 22.09 major version build on a regular basis.
 - Assumption: No more than 5 runs per week, averaged across the baseline / major release cycle.
 - Note: This includes all ST Regression, CH Regression, and Ad Hoc Regression runs during the baseline / major release cycle.
 - Execute the major release automated regression suite against the final build for the 22.09 major version, prior to the build being deployed to production.
 - Assumption: 1 run per major release.
 - Note: This includes only the Major Release regression test runs in the staging environment.
 - Execute the priority / minor release automated regression suite against the final build of each applicable 22.09 minor version, prior to the build being deployed to production.
 - Assumption: No more than 3 runs per week, averaged across the priority release cycle.
 - Note: This includes all Pre-Prod Regression test runs (ST and/or AT) for applicable priority / minor version and RWR releases.
 - Update the test scripts within the major and minor release automated regression suites as needed to account for intentional design changes that would otherwise generate false negative results.
 - Assumption: No more than 40% of the regression test scripts need to be updated in this manner.
 - Note: This includes all scripts that target the CalSAWS core online application, and the CalSAWS FDS and BenefitsCal APIs.
 - Develop new test scripts and/or expand the scope of existing test scripts to provide coverage of Tier 1-3 transactions ("top 80%" by production usage volume).
 - Assumption: No more than 14 new transactions per release cycle

- Note: Script development will trail production assessment by 2 months (ex., January production data is gathered in February; coverage gaps to be closed by end of March)

6. Develop new automated scripts in response to high-priority production defects that are resolved and released through post-22.09 priority or RWR releases.

- Assumption: No more than 4 medium complexity defect / scenarios per release cycle

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

Execute all regression testing manually for major and minor version releases.

960

Automated Test :	960	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	0	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		



[CA-209184] Processing Eligibility Determinations for the 250% Working Disabled Program

Team Responsible:	CalHEERS	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[22.11]	Designer Contact:	Renee Gustafson	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	No	Estimate:	1387
Reporter:	Elisa Miller	Regulation Reference:	ACWDL 19-12, MEPM 5-R	Created:	06/27/2019 10:42 AM
Status:	Pending Approval	Impact Analysis:	[Business Process]	Outreach Required:	No
Policy/Design Consortium Contact:	Nina Butler	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Medi-Cal/CMSP]	Approved by Committee:	07/01/2022	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval:

Current Design:

CalSAWS Medi-Cal EDBC rules screen for potential Working Disabled eligibility. The Medi-Cal EDBC rules determine an individual eligible for the Working Disabled when all the following is met:

- The individual is a California Resident.
- The individual is SSA Disabled, SP-DDSD Disabled, Declared or Presumptive, regardless of verification status.
- The individual is enrolled in a work activity.
- The individual meets the income and property eligibility requirements of the SSI/SSP program.
- The Total Net Nonexempt Income is below 250% of the Federal Poverty Level (FPL).
- The individual continues to make premium payments.
- The individual is a US Citizen or has Satisfactory Immigration Status.

Medi-Cal EDBC rules perform the SSI/SSP Income calculation for the Working Disabled eligibility determination, but the calculation does not display in the 'Working Disabled' income budget. This makes it difficult for a user to understand when a 'Working Disabled' budget fails for Over SSI/SSP Income limits, especially when the Total Net Nonexempt Income is less than 250% FPL. Also, the Maintenance Need and Unit Size do not display for the 250% FPL Income calculation.

The reason(s) why an individual is no longer eligible to the Working Disabled program are not displayed in the EDBC results.

CalSAWS does not have a liquid property type for 'Retained Earned Income' to be used by the Working Disabled individual for income saved in separately identifiable account that will be exempted from the Working Disabled property budget.

There is no automated process to re-evaluate the beneficiaries at the end of the 26 weeks of unemployment.

Request:

Per ACWDL 11-38 and ACWDL 19-12, effective August 1, 2011, the Working Disabled beneficiary may remain in the program for up to 26 weeks of temporary unemployment for each annual eligibility period if the individual continues paying their monthly premiums. Unemployment generally means that the individual is incapacitated to work during a period of up to 26 weeks such as: illness, hospitalization, and the like. The individual does not necessarily have to be receiving any type of unemployment benefit.

Per the MEPM 5R, all disability income of the Working Disabled is exempt; per CRPC 2101, this includes Veterans Disability – Partial.

Per ACWDL 19-12, DHCS clarified, "In order to meet the federal definition of disability, an individual must be determined disabled by Social Security Administration (SSA) or undergo a disability determination from the Disability Determination Service Division (DDSD)...If an applicant or beneficiary alleges a disability but has not yet had a disability determination, refer the case to DDSD for a disability determination. During the period of time the

individual is going through the DDSD disability determination, they will not be eligible for the 250% WDP until they are determined disabled.

The Working Disabled beneficiary has the option to retain their earned income in a separately identifiable account and it will be exempted from the Working Disabled property budget.

The Working Disabled individual's Social Security Disability income that has converted to Social Security Retirement income is exempt in the Working Disabled income budget.

1. Update CalSAWS to allow a Working Disabled beneficiary to remain on the program for up to 26 weeks of unemployment. After this period, the beneficiary will no longer be eligible to Working Disabled and will be screened for other Medi-Cal programs.
2. Update CalSAWS to not count 'Veterans Disability – Partial' for a Working Disabled individual in the Working Disabled income determination.
3. Update CalSAWS to consider an individual with Income as an IHSS Caregiver as meeting work activity requirements for a Working Disabled eligibility determination and no longer consider income for Interest, Dividends or Tax Refunds/Credits as meeting work activity requirements.
4. Update CalSAWS to only consider Verified 'SSA Disabled' and 'SP-DDSD Disabled' as disabilities that qualify an individual to be tested for Working Disabled program.
5. Add a new Property type named, 'Retained Earned Income' that will not be counted in the Working Disabled property determination.
6. Update CalSAWS to exempt 'Social Security Retirement' income for the Working Disabled individual if 'Social Security Disability' income converted to Social Security Retirement.
7. Update CalSAWS to save and display specific discontinuance reasons when an individual is discontinued from Working Disabled because they no longer meet Working Disabled eligibility requirements, even when they remain Active and move to another aid code. This will assist the user to manually create the Working Disabled Discontinuance NOA.
8. Update CalSAWS to display the SSI/SSP Income test information and the 250% FPL Maintenance Need and Unit Size for a Working Disabled eligibility determination.
9. Add a batch to re-evaluate individuals in Working Disabled who have exhausted their 26th week of unemployment.

Recommendation:

1. Add a new Customer Options Type named, 'Working Disabled - Unemployment' to track the 26 weeks of allowable unemployment for the Working Disabled beneficiary.
2. Add a new Type of Liquid Property named, 'Retained Earned Income' to be used by Working Disabled. Medi-Cal EDBC rules will include the new Liquid Property 'Retained Earned Income' in the Working Disabled budget as an exempt property. eICT logic will send 'Retained Earned Income' as "Other Liquid Property" in the outbound interface. The new property type will not be included in any other program property budget.
3. Add a new 'Working Disabled Discontinuance Reasons' section to the Individual Detail page to display the reasons an individual is discontinued from Working Disabled, even when they are eligible to another MC program.
4. Update Medi-Cal EDBC rules to:
 - a. only consider Verified 'SSA Disabled' and 'SP-DDSD Disabled' as disabilities to qualify an individual to be tested for Working Disabled program; no longer consider 'Declared' or 'Presumptive'
 - b. consider an individual enrolled in a work activity in the Working Disabled eligibility determination if they have income as an IHSS Caregiver and no longer consider Interest income, dividends or tax refunds.
 - c. allow 26 weeks of unemployment in the Working Disabled eligibility determination
 - d. include the new Liquid Property 'Retained Earned Income' in the Working Disabled budget as an exempt property; exclude it from all other Property budgets
 - e. exempt 'Social Security Retirement' income for the Working Disabled individual if 'Social Security Disability' income converted to Retirement
 - f. exempt 'Veterans Disability – partial' from the Working Disabled budget
 - g. track specific Discontinuance reasons when an individual is no longer eligible to Working Disabled, even if they move to another aid code
5. Update the Medi-Cal EDBC – Working Disabled page to display the SSI/SSP Income Test and additional information for the 250% FPL Income Test.
6. Update the EDBC Person Line Item Detail page for the SSI/SSP Income Test.
7. Create a batch sweep job that identifies Medi-Cal individuals in the Working Disabled who have been unemployed for 26 weeks.
 - a. Add a Batch EDBC Sub Run Reason (CT 942) for an automatic journal.

See design document for full details.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

1387

Worker completes manual budgets and overrides, as needed.

Automated Test :	336	Batch/Interfaces :	83	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	578	CalHEERS Test :	265
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

[CA-242760] Enhance MAGI Request Delivery and Error Logging

Team Responsible:	CalHEERS	Assignee:	Unassigned	SPG Status:	N/A
Fix Version/s:	[22.11]	Designer Contact:	Carmen Kolaskey	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	274
Reporter:	Maksim Volf	Regulation Reference:		Created:	03/21/2022 07:01 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Maureen Votta	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Medi-Cal/CMSP]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Technical Changes only. Approved Maureen Votta on March 29, 2022

Expedite Approval:

Current Design:

JMS Settings

MAGI Request (EDR) delivery is facilitated by a Java Messaging Service (JMS) Queue named, "EDR Request." JMS Queues have settings for retry delay, retry count and forwarding. If an EDR message delivery fails, the queue will either try again if the retry count is not reached or forward the message somewhere else. In this case, JMS queue forwards the EDR message to another queue, named "EDR Error." The EDR Error queue is set up to stop processing upon initial failure.

Currently, the JMS setting for re-delivery is one (1) and the 'EDR Request' queue is set up with a 5-minute delay and one retry.

This means, the server will attempt to deliver the EDR message 3 times:

1. The Initial delivery by the EDR Request queue
2. A single re-try by the EDR Request queue (5 minutes later)
3. Another attempt by the EDR Error queue (immediately).

Note: The JSM Queue 'EDR Request' is not limited to only EDRs. The JMS Queue handles all outbound eHIT transitions which include EDR, Disposition, Cancel DER, and Information Update.

Transaction Timeout

The below definitions are intended to provide clarification for Transaction Timeouts.

- eHIT Transactions: Defined as eHIT transactions such as EDR, DER, Dispositions, CancelDER, etc.
- Storage Transaction: Defined as a collection of operations (such as Create/Update/Delete Records), within a storage that can be committed or rolled back.

Note: For the purposes of this design, when "transaction" is used, it means "storage transaction" unless otherwise noted.

A Queue Listener writes records into a file storage. That requires a transaction. Queues have their own transactions within the WebLogic server. All queues' transaction timeouts are set via a server-wide Java Transaction API (JTA) setting. A Queue Listener can have a separate transaction, but currently it shares the transaction with the Queue itself.

Timeouts cover the entire exchange: preparing the payload, connecting to the partner, sending, waiting for the partner to validate it, receiving the reply, and saving the reply to the database.

Error Logging

The logging of errors and statuses is implemented in Queues' Listeners.

The 'EDR Request' queue failures are not logged. When the EDR message is forwarded to the 'EDR Error' queue, then the EDR message failure is logged, and an EDR 'Error' status is created.

Issues:

1. If outbound eHIT transaction messages take too long to process, that usually indicates that the system is overloaded. Re-trying within a short period of time does not alleviate the load on the system. Not only does that have the potential of failing again, but it also jeopardizes other messages by contributing to the sustained overload.

With the current redelivery settings, the system attempts to deliver the same message 3 times within 5-6 minutes, while the system may be overloaded for several hours.

2. When a message takes too long to process on any step of the way, the Queue times out and schedules the message for re-delivery. Meanwhile, the interface partner may have successfully processed the message and sent the acknowledgement. However, the reply status is not saved to the Queue Listener because the Queue Listener shares the transaction with the Queue itself. This causes the transaction to timeout and be rolled back.

The subsequent iteration checks the reply status, but since the reply status was never persisted, the transaction is retried causing duplicate delivery to CalHEERS.

3. When message delivery is attempted multiple times and fails, the causes of failure may differ. By only logging the last attempt, the information about the previous failure(s) is lost.

Example:

The first attempt fails because some data is missing, the transaction goes through the iteration and fails the retry but the last attempt fails due to some network outage/timeout and the failure is logged as a timeout. As a Timeout, there is nothing for the Level 3 support to fix. Level 3 Support would always advise the user to try again. However, because of the data missing in the first failure, something else is broken which Level 3 Support could act upon differently had each failure been logged.

Error Acknowledgement (a.k.a ACK)

When MAGI Request (EDR) delivery is facilitated and an EDR is successfully sent to CalHEERS, CalHEERS will send Acknowledgement (ACK). The ACK either confirms successful receipt of the EDR or an error if an error is returned EDR cannot be processed by CalHEERS. In either instance, the System expects an Acknowledgment of either Error Code 'Successful' (S) or 'Error' (E). If an Acknowledgment is received where both the Error Code and the Error Description is blank, this insufficient information and does not provide communication that CalSAWS delivery job is complete.

Request:

Update the JMS settings to allow a longer duration between the initial outbound eHIT transaction failure and the re-delivery outbound eHIT transaction attempt. Start including Acknowledgement in the re-delivery when both the Error Code and Error Description is blank. Additionally, update the Error Logging logic to include an error message at the initial outbound eHIT transaction failure and on the re-delivery outbound eHIT transaction failure.

Recommendation:

1. Update the JMS setting to allow a longer duration between the initial outbound eHIT transition failure and the re-delivering of the outbound eHIT transaction.
2. Update the system's Queue transaction to be separate from the Listener and increase the Listener time out setting.
3. Update the Error Logging logic to add an error message when the initial outbound eHIT transaction fails. The system will attempt to re-deliver after this initial failure. On the last attempt to re-deliver the outbound eHIT transaction, if the outbound eHIT transaction fails, insert a final error message.
4. Update the following pages to display the new Status of 'Incomplete'.
 - a. MAGI Determination List
 - b. MAGI Determination Summary
 - c. MAGI Disposition Detail
5. Add logic to start using re-delivery for Acknowledgments when both the Error Code and the Error Description is blank.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

274

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	149	CalHEERS Test :	100

Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	0	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		

[CA-246472] LMRS endpoint changes needed for Los Angeles

Team Responsible:	Batch/Interfaces	Assignee:	Angela Zhao	SPG Status:	N/A
Fix Version/s:	[22.11]	Designer Contact:	Howard Suksanti	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	663
Reporter:	Erick Arreola	Regulation Reference:		Created:	06/09/2022 09:23 AM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Erick Arreola	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Production	Approved by	06/28/2022	Other Agency Cross	
Committee:	[Lobby Management]	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			

Non-Committee Review: Erick Arreola 6/28/22

Expedite Approval:
Current Design:

The existing (Lobby Management Reservation System (LMRS) application is coming to end of life. As such, there's a new LMRS application that will be used by the San Fernando Valley (SFV) office in Los Angeles County. This means that the CalSAWS Lobby Springboot will need to be updated to call the new LMRS endpoint so that check-in information can continue to be provided for the SFV office.

Request: Update the Lobby Springboot to call the new LMRS endpoint so that Check-In information can be send back to the LMRS application for the San Fernando Valley (SFV) office in Los Angeles County.

Recommendation:

- Tech Arch:
 - Update the Lobby Springboot to use the new LMRS REST end point (it will change from SOAP to REST).
- Tech Ops:
 - Create new properties and connectivity for the new LMRS REST endpoint.
- Batch&Interface:
 - Update existing API that sends check-in information to LMRS (checkInLobbyTraffic, checkInReceptionLog) to use the newly created REST client.
 - Update existing error to handle new errors responds that can be sent back from the new LMRS REST Service.
- Online:
 - Update Reception Log to remove a list of parameters that is no longer required by LMRS.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

None

Procedure

Description:

Operational Impact:

Estimate: 663

Automated Test :	0	Batch/Interfaces :	131	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	58
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
		Security :	0		

System Test Support :	192	Tech Arch :	162	Tech ForgeRock :	0
Tech Ops :	60	Training :	0	Translation :	0



[CA-240282] Add State Versions of ESAP Packet Forms in Threshold Languages

Team Responsible:	Client Correspondence	Assignee:	Pandu Gupta	SPG Status:	Approved
Fix Version/s:	[23.01]	Designer Contact:	Phong Xiong	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	283
Reporter:	Phong Xiong	Regulation Reference:		Created:	01/31/2022 03:32 PM
Status:	Pending Approval	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Reviewed and Approved by Caroline Bui 5/18/2022

Expedite Approval:
Current Design: The CF 377.2B and CF 377.2C were updated to match the 12/2020 state versions in English with SCR CA-220040. These 2 forms were also part of the ESAP CF RE Packet for LA County and ESAP CF RE Packet for Migration counties that were implemented with SCR CA-220040. Those two ESAP Packets were also only implemented in English.

Request:

1. Add the threshold languages of the CF 377.2B and CF 377.2C.
2. Add the threshold languages of the ESAP CF RE Packet for LA County and the ESAP CF RE Packet for Migration Counties.

Recommendation:

1. Add the state threshold languages for the CF 377.2B.
2. Add the state threshold languages for the CF 377.2C.
3. Add the threshold languages for the ESAP CF RE Packet for LA County.
4. Add the threshold languages for the ESAP CF RE Packet for Migration counties.

Note 1: Recommendations 1 and 2 are implemented in the 12 threshold languages (Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Russian, Spanish, Tagalog, and Vietnamese).

Note 2: Recommendation 3 is implemented only in Armenian, Cambodian, Chinese, Farsi*, Korean, Spanish, Russian, Tagalog, and Vietnamese.

*As with other CF RE Packets, the ESAP RE Recertification packet for Farsi will use an English coversheet.

Note 3: Recommendation 4 is only implemented in Spanish.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

283

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	185	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0

Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :	0	Special Project :	0
System Test Support :	73	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		

End SCRs



[CA-50088] Update the CW 2.1Q and add bundled CW 2.1Q/CW 2.1NA to Template Repository

Team Responsible:	Client Correspondence	Assignee:	prajwal honneshappa	SPG Status:	Approved
Fix Version/s:	[RWR]	Designer Contact:	Ayman Hussein	Change Type (SCR):	Enhancement
Minor Version:	22.07.x1	Expedite Changes:	Production Deployment	Estimate:	253
Reporter:	Ritu China	Regulation Reference:		Created:	01/19/2018 11:47 AM
Status:	In Development	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Approved by Karen J. Rapponotti on 5/18/2022.

Current Design: Currently, CalSAWS generates the CW 2.1Q (07/16) Support Questionnaire when the Absent/Unmarried Parent List and Support Questionnaire Pages are completed.

Request: Update the CW 2.1Q to the newest State version.

Add a bundled version in Template Repository of CW 2.1Q and the CW 2.1NA.

Update the logic on the Support Questionnaire page to generate the bundled version of the CW 2.1Q/CW 2.1NA with pre-population.

Add e-signature functionality for the CW 2.1Q and CW 2.1NA as individual forms and combined.

Request to increase font size on the forms.

Update the form name of the CW 2.1 to CW 2.1NA

Recommendation:

Replace the existing CW 2.1Q (07/16) form with the CW 2.1Q (10/16). The conditions for the form must stay the same.

* Generate the form when the Absent/Unmarried Parent List and Support Questionnaire Pages are completed.

* The form must be generated when users select the GENERATE button on the Support Questionnaire page.

* The form must be generated with the information entered on the Support Questionnaire Page.

* The form must also be available in the Client Correspondence Templates and be available in all Threshold Languages.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

253

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	163	DBA :	0	Design :	0

Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	65	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1: Pending CCB

Content Revision Description-1:

1) Estimate Change:
 Before: Translation Resource ETC: 0
 After: Translation Resource ETC: 8 (8 Transcription Hours added)

Before: Client Correspondence ETC 1: 163
 After: Client Correspondence ETC 1: 226 (63 Hours added for build)

Before: System Test Support ETC 1: 65
 After: System Test Support ETC 1: 92 (27 Hours added for System test)

Before: Unallocated Hours: 25
 After: Unallocated Hours: 30

Content Revision Status-2:

Content Revision Description-2:

Content Revision Status-3:

Content Revision Description-3:

Content Revision Status-4:

Content Revision Description-4:



[CA-228880] Add Common NOA Fragments for Spanish Generation in FC/KG Programs

Team Responsible:	Client Correspondence	Assignee:	Kamal ShakerJ	SPG Status:	Approved
Fix Version/s:	[RWR]	Designer Contact:	Nithya Chereddy	Change Type (SCR):	Enhancement
Minor Version:	22.07.x1	Expedite Changes:	Production Deployment	Estimate:	175
Reporter:	Tiffany Huckaby	Regulation Reference:		Created:	05/18/2021 04:23 PM
Status:	In Development	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Laura Ould	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	Correspondence Phase I/II
Committee:	[Correspondence, Foster Care/Kin GAP/AAP]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	L. Ould 6/14/2022				
Expedite Approval:	Approved by JoAnne Osborn on 03/03/2022				
Current Design:	Not all programs generate in all Threshold Languages (Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Spanish, Tagalog, Vietnamese). Generation of a Threshold Language is dependent on what languages the Template and other common NOA fragments are available in.				
Request:	Add the most common fragments for each program in order for new NOA fragments being added to the system to be able to be added in all Threshold Languages.				
	This effort will be done per Program: - CA-214024: Medi-Cal - CA-228876: CalFresh - CA-228877: CalWORKs/CalLearn - CA-228878: RCA - CA-228881: General Relief The following will be added only in Spanish: - CA-228880: Foster Care/Kin-Gap - CA-228882: AAP/ARC				
Recommendation:	1.) Add Foster Care/Kin-Gap NOA fragments in Spanish. 2.) Add logic to automatically generate a English version of a NOA when there is any Fragment (NOA title fragment, Action Fragment, Message Fragment, Budget Fragment, etc.) generated on the NOA that does not have the applicable language available. Note: 1. There is no design document for this SCR. 2. The 'FC KG English and Spanish documents.zip' folder has the English and Spanish Supporting Documents.				
Outreach Description:					
Migration Impact Description:	no				
Migration Impact Analysis:					
Alternative Procedure Description:	N/A				

Operational Impact:

Estimate: 175

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	90	DBA :	0	Design :	65
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	20	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1: Pending CCB

Content Revision Description-1:

1. Estimate Change:
Before:
Translation Resource ETC: 0
Client Correspondence ETC 1: 90
System Test ETC 1: 20

After: Translation Resource ETC: 3
Client Correspondence ETC 1: 195
System Test ETC 1: 59

Content Revision Status-2:

Content Revision Description-2:

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-3:

Content Revision Description-3:

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision

Status-4:

Content Revision

Description-4:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-228882] Add Common NOA Fragments for Spanish Generation AAP/ARC

Team Responsible:	Client Correspondence	Assignee:	Thanushree Veereshappa	SPG Status:	Approved
Fix Version/s:	[RWR]	Designer Contact:	Nithya Chereddy	Change Type (SCR):	Enhancement
Minor Version:	22.07.x1	Expedite Changes:	Production Deployment	Estimate:	75
Reporter:	Tiffany Huckaby	Regulation Reference:		Created:	05/18/2021 04:54 PM
Status:	In Development	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Laura Ould	Training Impacted:	[N/A]	Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	Correspondence Phase I/II
Committee:	[Correspondence, Foster Care/Kin GAP/AAP]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	L. Ould 6/14/2022				
Expedite Approval:	Approved by JoAnne Osborn on 03/03/2022				
Current Design:	Not all programs generate in all Threshold Languages (Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Spanish, Tagalog, Vietnamese). Generation of a Threshold Language is dependent on what languages the Template and other common NOA fragments are available in.				
Request:	Add the most common fragments for each program in order for new NOA fragments being added to the system to be able to be added in all Threshold Languages.				
	This effort will be done per Program: - CA-214024: Medi-Cal - CA-228876: CalFresh - CA-228877: CalWORKs/CalLearn - CA-228878: RCA - CA-228881: General Relief The following will be added in Spanish only: - CA-228880: Foster Care/Kin-Gap - CA-228882: AAP/ARC				
Recommendation:	1.) Add AAP/ARC NOA fragments in the Spanish. 2.) Add logic to automatically generate a English version of a NOA when there is any Fragment (NOA title fragment, Action Fragment, Message Fragment, Budget Fragment, etc.) generated on the NOA that does not have the applicable language available. Note: 1. There is no design document for this SCR. 2. The 'AAP ARC English and Spanish documents.zip' folder has the English and Spanish Supporting Documents.				
Outreach Description:					
Migration Impact Description:	no				
Migration Impact Analysis:					

Alternative Procedure N/A

Description:

Operational Impact:

Estimate: 75

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	60	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	15	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1: Pending CCB

Content Revision Description-1:

1. Estimate Change:
Before: Translation Resource ETC: 0
Client Correspondence ETC 1: 60
System Test ETC 1: 15

After: Translation Resource ETC: 3
Client Correspondence ETC 1: 135
System Test ETC 1: 40

Content Revision Status-2:

Content Revision Description-2:

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-3:

Content Revision Description-3:

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:

**Content Revision
Status-4:
Content Revision
Description-4:**

After:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-237732] Migrate Worker Schedule API from APIGEE to AWS API Gateway

- Resolved: 06/23/2022 04:39 PM

Team Responsible:	Tech Arch	Assignee:	Biniyam Meresa	SPG Status:	N/A
Fix Version/s:	[RWR]	Designer Contact:	Adnan Bukhari	Change Type (SCR):	Operational Enhancement
Minor Version:	22.06.23	Expedite Changes:	No	Estimate:	120
Reporter:	Biniyam Meresa	Regulation Reference:		Created:	12/06/2021 03:49 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Brian Rodgers	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Tech]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by Laura Chavez on 12/13/2021

Expedite Approval: Current Design: Calsaws API's are implemented using Apigee as API Gateway.

Request: ALL the API Gateway should be replaced with AWS API Gateway.

Recommendation: The recommendations are as follows –
1. Create Worker Schedule RESTful APIs on AWS HTTP API Gateway.
2. Remove JWT Authorization from Worker Schedule spring Boot service.
3. Update the Client's to use AWS API Gateway URL.

Outreach Description: N/A

Migration Impact Description: N/A

Migration Impact Analysis: N/A

Alternative Procedure Description: N/A

Operational Impact Estimate: 120

Automated Test :	32	Batch/Interfaces :	40	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	48	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1: Accepted

Content Revision Description-1: 1. Recommendation Change:
Before: NA
After: NA

2. Estimate Change:

Before: NA
After: NA

3. Release Change:
Before: NA
After: NA

4. Funding Source Change:
Before: CalSAWS M&O
After: CalSAWS M&E

Pending CCB

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:
Before: NA
After: NA

2. Estimate Change:
Before: NA
After: NA

3. Release Change:
Before: RWR
After: 22.06

4. Funding Source Change:
Before: NA
After: NA

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:



[CA-213759] Update Child Support Interface to send correct Begin Date

- Resolved: 11/05/2021 03:11 PM

Team Responsible:	Batch/Interfaces	Assignee:	Edgars Reinholds	SPG Status:	Approved
Fix Version/s:	[TBD]	Designer Contact:	Sowmya Coppisetty	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	619
Reporter:	Frederick Gains	Regulation Reference:		Created:	02/20/2020 03:05 PM
Status:	Approved	Impact Analysis:	[Batch Performance]	Outreach Required:	No
Policy/Design Consortium Contact:	Frederick Gains	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:	04/22/2021	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval:

Current Design:

Currently, when the eligibility status of the Absent Parent, Custodial Parent, Dependent Person (the child), and Other Persons associated to the Child Support Referral is updated, the Beginning Date of Aid data element in the outbound file is populated with the aid code begin date (i.e., first date being active without a break in aid) associated to the program.

Request:

Update the CCSAS Outbound interface to set the Beginning Date of Aid data element appropriately when there is a change in the eligibility status.

Recommendation:

1. Update the CCSAS Outbound interface logic of populating the Beginning Date of Aid when there is a change in the eligibility status with the effective date of when the person's status/role has changed.

2. Update the CCSAS Outbound interface logic of populating the IV-A member identifier for FC(ARC) and Kin-Gap program when a resource is listed as the Custodial Parent.

3. Update CCSAS inbound interface logic to accept and process the value of organization id received in the 'IVA_MEMBER_IDENTIFIER' data for FC/ARC and Kin-GAP program.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

619

Automated Test :	0	Batch/Interfaces :	403	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	216	Tech Arch :	0	Tech ForgeRock :	0

Tech Ops : 0 Training : 0 Translation : 0

Content Revision Status-1: Accepted

Content Revision Description-1:

1. Recommendation Change:
Before:
Update the CCSAS Outbound interface logic of populating the Beginning Date of Aid when there is a change in the eligibility status with the effective date of when the person's status/role has changed.
After:
 1. Update the CCSAS Outbound interface logic of populating the Beginning Date of Aid when there is a change in the eligibility status with the effective date of when the person's status/role has changed.
 2. Update the CCSAS Outbound interface logic of populating the IV-A member identifier for FC(ARC) and Kin-Gap program when a resource is listed as the Custodial Parent.
 3. Update CCSAS inbound interface logic to accept and process the value of organization id received in the 'IVA_MEMBER_IDENTIFIER' data for FC/ARC and Kin-GAP program.

2. Estimate Change:
Batch/Interfaces ETC 1
Before: 259
After: 403
System Test Support ETC 1:
Before: 104
After: 216

Content Revision Status-2: Accepted

Content Revision Description-2:

1. Recommendation Change: N/A
2. Estimate Change: N/A
3. Release Change:
Before: 21.11
After: TBD
4. Funding Source Change: N/A

Content Revision Status-3: Pending CCB

Content Revision Description-3:

1. Recommendation Change: N/A
2. Estimate Change: N/A
3. Release Change:
Before: TBD
After: 22.11
4. Funding Source Change: N/A

Content Revision Status-4:

Content Revision Description-4:

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:
After:
4. Funding Source Change:

Before:
After:

[CA-217158] Upgrade JAVA and Weblogic for CalSAWS Application

Team Responsible:	Tech Arch	Assignee:	Kenneth J. Lerch	SPG Status:	N/A
Fix Version/s:	[22.05]	Designer Contact:	Sumeet Patil	Change Type (SCR):	Operational Enhancement
Minor Version:	22.07.XX	Expedite Changes:	Start Build	Estimate:	1530
Reporter:	Sumeet Patil	Regulation Reference:		Created:	06/16/2020 11:44 AM
Status:	In Development	Impact Analysis:	[Technology Impact]	Outreach Required:	No
Policy/Design Consortium Contact:	Laura Chavez	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&O
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	
Committee:	[Tech]	Approved by Committee:	01/12/2022	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by Laura Chavez on 1/12/2022

Expedite Approval: Approved by Laura Chavez on 1/12/2022

Current Design: CalSAWS application run time environment uses JAVA 8 and Weblogic 12c.

Request: Upgrade the application to latest versions of JAVA and Weblogic

Recommendation:

1. Upgrade JAVA version to JAVA 11
2. Update CalSAWS application to integrate jdbc client jar for latest JAVA version.
3. Upgrade Weblogic version to 14.1
4. Upgrade Spring framework version to 5.3.13
5. Upgrade CHEWS application to support JAVA and Weblogic upgrade.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: 1530

Automated Test :	10	Batch/Interfaces :	150	Batch Operations :	120
BenefitsCal :	100	CalHEERS :	40	CalHEERS Test :	0
Client Correspondence :	100	DBA :	0	Design :	0
Eligibility :	100	Fiscal :	150	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	300
Performance :	100	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	340	Tech ForgeRock :	0
Tech Ops :	20	Training :	0	Translation :	0

Content Revision Status-1: Accepted

Content Revision Description-1: 1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before: Batch Operations ETC 1 = 0
After: Batch Operations ETC 1 = 120

3. Release Change:
Before: NA
After: NA

4. Funding Source Change:
Before: NA
After: NA

Accepted

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:
Before:
1. Upgrade JAVA version to JAVA 11
2. Update CalSAWS application to integrate jdbc client jar for latest JAVA version.
3. Upgrade Weblogic version to 14.1
4. Upgrade Spring framework version to 5.3.13
After:
1. Upgrade JAVA version to JAVA 11
2. Update CalSAWS application to integrate jdbc client jar for latest JAVA version.
3. Upgrade Weblogic version to 14.1
4. Upgrade Spring framework version to 5.3.13
5. Upgrade CHEWS application to support JAVA and Weblogic upgrade.

2. Estimate Change:
Before:
BenefitsCal ETC 2:=150
CalHEERS ETC-1 = 0
After:
BenefitsCal ETC 2:=0 (The BenefitsCal Portal Service will be upgraded with SCR CA-238653, so removed hours from this SCR)
CalHEERS ETC-1 = 40 (CHEWS will be upgraded as part of this SCR, so adding 40 hours. These 40 hours have been reduced from SCR CA-238653)

3. Release Change:
N/A

4. Funding Source Change:
N/A

Accepted

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before: NA
After: NA

2. Estimate Change:
Before: NA
After: NA

3. Release Change:
Before: 22.03
After: 22.05

4. Funding Source Change:
Before: NA
After: NA

Pending CCB

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change: N/A
2. Estimate Change: N/A
3. Release Change:
Before: 22.05
After: 22.06
4. Funding Source Change: N/A



[CA-226207] DDID 2219, 2268, 2716, 2717, 2718, 2728, 2258 FDS CSC: CalSAWS Outbound IVR

Team Responsible:	Contact Center	Assignee:	Dheeraj Muralidara	SPG Status:	N/A
Fix Version/s:	[22.05]	Designer Contact:	Jared Kuester	Change Type (SCR):	Enhancement
Minor Version:	22.07.XX	Expedite Changes:	No	Estimate:	400
Reporter:	Jared Kuester	Regulation Reference:		Created:	03/09/2021 02:57 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Darcy Alexander	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[IVR & Contact Center]	Approved by Committee:	04/09/2021	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval:

Current Design:

The CalSAWS Outbound IVR Appointment Reminder and Outbound IVR Missing Document Reminder is migrated C-IV functionality (SCR CA-207026). Data from CalSAWS is transferred to the Contact Center system via a text file and stored in an AWS S3 bucket. The batch jobs associated to this data transfer for the 'Missing Balderas Reminder Outbound campaigns' (POxxM304), and 'Missing SAR7 Reminder Outbound campaigns' (POxxM302) were migrated by SCR CA-218722.

Request:

Update migrated C-IV Outbound IVR Campaigns (SCR CA-207026) to include additional changes to support all 58 counties according to the requirements gathered during the Contact Center Functional Design Sessions.

Recommendation:

1. Enhance the Amazon Outbound API calls to support additional call volume.
2. Configure the Outbound IVR to support additional languages:
 - a. Farsi
 - b. Vietnamese
 - c. Mandarin
 - d. Tagalog
 - e. Russian
 - f. Korean
 - g. Cambodian
 - h. Hmong
 - i. Arabic
 - j. Lao
 - k. Cantonese
 - l. Armenian
 - m. Portuguese
3. Enable the Contact Detail page to allow all counties to opt-in and or out customers for Outbound IVR Campaigns.
4. Configure the Outbound IVR Caller ID to display the CalSAWS IVR phone number associated to the county the customer's program is associated.
5. Configure the Appointment Reminder Outbound IVR calls to:
 - a. Include appointment reminders for the following appointment types:
 - i. Meeting with worker
 - ii. Group meeting
 - iii. Telephone interview
 - iv. Re-evaluation interview
 - v. Telephone CW/CF Re-Evaluation interview
 - b. Provide the customer an option to confirm, cancel or reschedule the appointment.
 - c. Create a task when a customer cancels their appointment during a CalSAWS outbound IVR call.
 - d. Transfer the caller to a queue or to a designated county number when a customer selects to reschedule their appointment

Outreach Description: CRFI to collect phone numbers to transfer reschedule appointment requests.
CIT to inform all Contact Center Counties of new call types being transferred to queues for rescheduling appointments.

Migration Impact Description: N/A

Migration Impact Analysis: N/A

Alternative Procedure Description: N/A

Operational Impact Estimate: 400

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	400	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1: Accepted

Content Revision Description-1: 1. Summary Change:
Before: DDID 2219, 2268, 2716, 2717, 2718, 2728 FDS CSC: CalSAWS Outbound IVR
After: DDID 2219, 2716, 2717, 2728 FDS CSC: CalSAWS Outbound IVR

2. Recommendation Change:
Before:

1. Enhance the Amazon Outbound API calls to support additional call volume.
2. Configure the Outbound IVR to support additional languages:
 - a. Farsi
 - b. Vietnamese
 - c. Mandarin
 - d. Tagalog
 - e. Russian
 - f. Korean
 - g. Cambodian
 - h. Hmong
 - i. Arabic
 - j. Lao
 - k. Cantonese
 - l. Armenian
 - m. Portuguese
3. Enable the Contact Detail page to allow all counties to opt-in and or out customers for Outbound IVR Campaigns.
4. Configure the Outbound IVR Caller ID to display the CalSAWS IVR phone number associated to the county the customer's program is associated.
5. Configure the Appointment Reminder Outbound IVR calls to:
 - a. Include appointment reminders for the following appointment types:
 - i. Meeting with worker
 - ii. Group meeting
 - iii. Telephone interview
 - iv. Re-evaluation interview
 - v. Telephone CW/CF Re-Evaluation interview
 - b. Provide the customer an option to confirm, cancel or reschedule the appointment.

- c. Create a task when a customer cancels their appointment during a CalSAWS outbound IVR call.
- d. Transfer the caller to a queue or to a designated county number when a customer selects to reschedule their appointment

After:

1. Enhance the Amazon Outbound API calls to support additional call volume.
2. Configure the Outbound IVR to support additional languages:
 - a. Farsi
 - b. Vietnamese
 - c. Mandarin
 - d. Tagalog
 - e. Russian
 - f. Korean
 - g. Cambodian
 - h. Hmong
 - i. Arabic
 - j. Lao
 - k. Cantonese
 - l. Armenian
 - m. Portuguese
3. Enable the Contact Detail page to allow all counties to opt-in and or out customers for Outbound IVR Campaigns.
4. Configure the Appointment Reminder Outbound IVR calls to:
 - a. Include appointment reminders for the following appointment types:
 - i. Meeting with worker
 - ii. Group meeting
 - iii. Telephone interview
 - iv. Re-evaluation interview
 - v. Telephone CW/CF Re-Evaluation interview
 - b. Provide the customer an option to confirm, cancel or reschedule the appointment.
 - c. Transfer the caller to a queue or to a designated county number when a customer selects to reschedule their appointment

Content Revision Status-2: Accepted

Content Revision Description-2: 1. Release Change:
Before: 22.01
After: 22.03

Content Revision Status-3: Accepted

Content Revision Description-3: 1. Release Change:
Before: 22.03
After: 22.05

Content Revision Status-4: Pending CCB

Content Revision Description-4: 1. Recommendation Change: N/A
2. Estimate Change: N/A
3. Release Change:
Before: 22.05
After: 22.06
4. Funding Source Change: N/A



[CA-228023] DDID 2704 FDS CSC: Post-call Survey

Team Responsible:	Contact Center	Assignee:	Pramod Ramesh	SPG Status:	N/A
Fix Version/s:	[22.05]	Designer Contact:	Alexander Hatfalvi	Change Type (SCR):	Enhancement
Minor Version:	22.07.XX	Expedite Changes:	No	Estimate:	600
Reporter:	Danielle Benoit	Regulation Reference:		Created:	04/26/2021 07:55 PM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Darcy Alexander	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Consortium Contact:		Migration Impact:	Yes	Funding Source ID:	
Project Phase (SCR):	Migration	Approved by	05/17/2021	Other Agency Cross	
Committee:	[IVR & Contact Center]	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			

Non-Committee

Review:

Expedite Approval:

Current Design:

Post Call Survey is only offered in English and Spanish, and the Post Call Survey isn't offered to callers if the worker is using the Default Call Control Panel.

Request:

Update the Post Call Survey to offer surveys in additional languages, and use the Disconnect Contact Flow so even workers using the Default CCP will send the caller to the post call survey.

Recommendation:

1. Update the Post Call Survey to offer the survey in additional languages.
 - a. English
 - b. Spanish
 - c. Farsi
 - d. Vietnamese
 - e. Mandarin
 - f. Armenian
 - g. Tagalog
 - h. Russian
 - i. Korean
 - j. Cambodian
 - k. Hmong
 - l. Cantonese
 - m. Arabic
 - n. Lao

Outreach

Description:

Migration Impact

Will close DDID 2704

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

600

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	600	IVR/CC :	0	Online :	0

Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	0	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		

Content Revision Status-1: Accepted

Content Revision Description-1:

1. Recommendation Change:
Before:
1. Update the Post Call Survey to offer the survey in additional languages.
a. English
b. Spanish
c. Farsi
d. Vietnamese
e. Mandarin
f. Armenian
g. Tagalog
h. Russian
i. Korean
j. Cambodian
k. Hmong
l. Cantonese
m. Arabic
n. Lao
2. Update the Post Call Survey to work with the Default Call Control Panel.

After:
1. Update the Post Call Survey to offer the survey in additional languages.
a. English
b. Spanish
c. Farsi
d. Vietnamese
e. Mandarin
f. Armenian
g. Tagalog
h. Russian
i. Korean
j. Cambodian
k. Hmong
l. Cantonese
m. Arabic
n. Lao

Content Revision Status-2: Pending CCB

Content Revision Description-2:

1. Recommendation Change: N/A
2. Estimate Change: N/A
3. Release Change:
Before: 22.05
After: 22.07
4. Funding Source Change: N/A

Content Revision Status-3:

Content Revision Description-3:

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-4:

Content Revision

Description-4:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

 **[CA-229573] DDID 2284 FDS CSC: Scheduled Callback**

Team Responsible:	Contact Center	Assignee:	Kevin Hooke	SPG Status:	N/A
Fix Version/s:	[22.05]	Designer Contact:	Kevin Hooke	Change Type (SCR):	Enhancement
Minor Version:	22.07.XX	Expedite Changes:	No	Estimate:	1600
Reporter:	Charles Heo [X]	Regulation Reference:		Created:	06/04/2021 10:08 AM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Darcy Alexander	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS DD&I
Consortium Contact:		Migration Impact:	Yes	Funding Source ID:	
Project Phase (SCR):	Migration	Approved by	08/02/2021	Other Agency Cross	
Committee:	[IVR & Contact Center]	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			

Non-Committee

Review:
Expedite Approval:
Current Design: Customers are not able to request a Scheduled Call Back.
Request: Add in the ability for customers to request a scheduled call back through the IVR if they are calling during non-business hours, or during peak call volume times.
Recommendation:

1. Add the Scheduled Call Back functionality into the existing Inbound IVRs.
 - a. Allow customers to choose what time to receive a call back.
 - b. Allow Counties to turn this feature on or off through the Admin Page.

Outreach

Description:
Migration Impact This will implement DDID 2284
Description:
Migration Impact
Analysis:
Alternative N/A
Procedure
Description:
Operational Impact:
Estimate: **1600**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	1600	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	0	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		

Content Revision Pending CCB
Status-1:
Content Revision
Description-1:

1. Recommendation Change: N/A
2. Estimate Change: N/A
3. Release Change:
Before: 22.05

After: 22.07

4. Funding Source Change: N/A

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-231234] DDID 2718 FDS CSC: Task for Cancelling an Appointment in Outbound IVR

Team Responsible:	Contact Center	Assignee:	Dheeraj Muralidara	SPG Status:	N/A
Fix Version/s:	[22.05]	Designer Contact:	Jared Kuester	Change Type (SCR):	Enhancement
Minor Version:	22.07.XX	Expedite Changes:	No	Estimate:	255
Reporter:	Farhat Ulain	Regulation Reference:		Created:	07/19/2021 04:35 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Darcy Alexander	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Migration	Approved by	09/07/2021	Other Agency Cross	
Committee:	[IVR & Contact Center]	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			

Non-Committee

Review:

Expedite Approval:

Current Design:

Tasks are not created when an appointment is canceled in

Request:

Create a task when a customer cancels their appointment during a CalSAWS outbound IVR call.

Recommendation:

1. Create a Task when the customer cancels their appointment through the outbound reminder campaign.

Outreach

Description:

Migration Impact

None as this is change is happening after migration.

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

255

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	200	Online :	15
Performance :	0	Release Communication	0	Reports :	0
Support :		Support :		Special Project :	0
Reports Test :	0	Security :	0	Tech ForgeRock :	0
System Test Support :	0	Tech Arch :	40	Translation :	0
Tech Ops :	0	Training :	0		

Content Revision

Accepted

Status-1:

Content Revision

1. Recommendation Change: N/A

Description-1:

2. Estimate Change:

Before: 215

Tech Arch ETC 1: 0

After: 255

Tech Arch ETC 1: 40

3. Release Change: N/A
4. Funding Source Change: N/A
Accepted

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Release Change:
Before: 22.01
After: 22.03

**Content Revision
Status-3:**

**Content Revision
Description-3:**

Accepted

1. Release Change:
Before: 22.03
After: 22.05

**Content Revision
Status-4:**

**Content Revision
Description-4:**

Pending CCB

1. Recommendation Change: N/A
2. Estimate Change: N/A

3. Release Change:
Before: 22.05
After: 22.06

4. Funding Source Change: N/A



[CA-239073] Training: Create CFP for Task Management Changes Introduced with App Dev SCR CA-214915

Team Responsible:	Training	Assignee:	Amanda Hajj	SPG Status:	N/A
Fix Version/s:	[22.05]	Designer Contact:	Amanda Hajj	Change Type (SCR):	Enhancement
Minor Version:	22.07.22	Expedite Changes:	Start Build	Estimate:	150
Reporter:	Cristina Garcia	Regulation Reference:		Created:	01/04/2022 09:17 PM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Jamie Cox	Training Impacted:	[CFP/WBT]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Approved by Jamie Cox on 1/7/2022				
Expedite Approval:	Approved by Karen Rapponotti on 1/6/2022				
Current Design:	There is no CFP to provide users with an overview of the Task Management functionality introduced with App Dev SCR CA-214915				
Request:	The Task Management functionality introduced with App Dev SCR CA-214915 requires a CFP to provide users with an overview of the functionality.				
Recommendation:	<p>Create a CFP to provide users with an overview of the Task Management functionality introduced with App Dev SCR CA-214915, specifically:</p> <ol style="list-style-type: none"> 1. New Action Step Information and Resulting Task Information sections available on the Task Type Detail page 2. New Action Step Information and Resulting Task Information sections available on the Task Sub-Type Detail page 3. A new Task Type and Sub-Type Dependencies page to capture and display information about task type and task sub-type dependencies accessible through the Dependencies button on the Task Type Detail or Task Sub-Type Detail pages 4. A new Action Steps panel on the Task Detail Pop-Up and Worklist Task Detail pages 5. A new validation message on the Task Detail Pop-Up and Worklist List pages 6. A new Task Action Step Completion Required field on the Position Detail page 				
Outreach Description:					
Migration Impact Description:	N/A				
Migration Impact Analysis:					
Alternative Procedure Description:	N/A				
Operational Impact Estimate:	150				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0

Tech Ops :	0	Training :	150	Translation :	0
Content Revision Status-1:	Accepted				
Content Revision Description-1:	<ul style="list-style-type: none"> 1. Recommendation Change: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: 22.01 After:22.02 4. Funding Source Change: Before: After: 				
Content Revision Status-2:	Accepted				
Content Revision Description-2:	<ul style="list-style-type: none"> 1. Recommendation Change: Before: 22.02 After: 22.05 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After: 				
Content Revision Status-3:	Pending CCB				
Content Revision Description-3:	<ul style="list-style-type: none"> 1. Recommendation Change: Before: N/A After: N/A 2. Estimate Change: Before: N/A After: N/A 3. Release Change: Before: 22.05 After: 22.06 4. Funding Source Change: Before: N/A After: N/A 				
Content Revision Status-4:					
Content Revision Description-4:	<ul style="list-style-type: none"> 1. Recommendation Change: Before: After: 2. Estimate Change: Before: After: 				

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-242671] Update the Database Connection for the Child Care Portal

- Resolved: 06/09/2022 05:42 PM

Team Responsible:	Online	Assignee:	Aaron Fowler	SPG Status:	Approved
Fix Version/s:	[22.05]	Designer Contact:	Gerald Limbrick	Change Type (SCR):	Enhancement
Minor Version:	22.07.XX	Expedite Changes:	Start Build	Estimate:	131
Reporter:	Matthew Lower	Regulation Reference:		Created:	03/17/2022 03:51 PM
Status:	Test Complete	Impact Analysis:	[Security, Technology Impact]	Outreach Required:	No
Policy/Design Consortium Contact:	Claudia Pinto	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Child Care]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved Claudia Pinto 05/11/2022

Expedite Approval: Karen J. Rapponotti 5/18/2022

Current Design: The Child Care Portal Lambda uses a YAML file for the database connection.

Request: Use an AWS Secrets Manager instead of the existing YAML file for the Database Connection.

Recommendation: Use an AWS Secrets Manager instead of the existing YAML file for the Database Connection.

Note: There is no design document for this SCR.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: 131

Automated Test :	32	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	80
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	19	Training :	0	Translation :	0

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Recommendation Change: N/A

2. Estimate Change: N/A

3. Release Change:
Before: 22.05

After: 22.06

4. Funding Source Change: N/A

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:



[CA-242966] DDID 2700 FDS CSC: Migrate Shasta County to new AWS account, and deploy eCCP

Team Responsible:	Contact Center	Assignee:	Pramod Ramesh	SPG Status:	Pending
Fix Version/s:	[22.05]	Designer Contact:	Jared Kuester	Change Type (SCR):	Enhancement
Minor Version:	22.07.20	Expedite Changes:	Start Build	Estimate:	1200
Reporter:	Jared Kuester	Regulation Reference:		Created:	03/25/2022 08:54 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Darcy Alexander	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[IVR & Contact Center]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval: Karen J. Rapponotti 6/1/2022

Current Design: Shasta County Currently uses the Custom CCP and is on a Shared AWS Account

Request: Deploy C45 Amazon Connect instance to a dedicated AWS Account, and Deploy the eCCP

Recommendation: ** Shasta County Only, No Design Document required as there are no functional changes, just moving environemnts. (See SCR CA-226844 for details of the eCCP). **

- 1) Copy the Amazon Connect Instance from contactcenter-production account to contactcenter-production-shasta
- 2) Deploy the eCCP to contactcenter-production-shasta

Outreach

Description: Planning meetings with Shasta county for migration

Migration Impact

Description:

Migration Impact

Analysis:

Alternative Procedure N/A

Description:

Operational Impact:

Estimate: 1200

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	1200	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Recommendation Change: N/A

- 2. Estimate Change: N/A
- 3. Release Change:
Before: 22.05
After: 22.06
- 4. Funding Source Change: N/A

**Content Revision
Status-2:**

**Content Revision
Description-2:**

- 1. Recommendation Change:
Before:
After:
- 2. Estimate Change:
Before:
After:
- 3. Release Change:
Before:
After:
- 4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

- 1. Recommendation Change:
Before:
After:
- 2. Estimate Change:
Before:
After:
- 3. Release Change:
Before:
After:
- 4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

- 1. Recommendation Change:
Before:
After:
- 2. Estimate Change:
Before:
After:
- 3. Release Change:
Before:
After:
- 4. Funding Source Change:
Before:
After:

 **[CA-243657] Training: Create CFP for Task Mgmt CA-214914**

Team Responsible:	Training	Assignee:	Amanda Hajj	SPG Status:	N/A
Fix Version/s:	[22.05]	Designer Contact:	Amanda Hajj	Change Type (SCR):	Enhancement
Minor Version:	22.07.22	Expedite Changes:	Start Build	Estimate:	150
Reporter:	Cristina Garcia	Regulation Reference:		Created:	04/08/2022 08:37 AM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Sarah Cox	Training Impacted:	[CFP/WBT]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by Sarah Cox 5/31/22

Expedite Approval: Approved by Michele Peterson on 5/12/2022

Current Design: There is no CFP for updates related to CA-214914.

Request: Create a CFP relating to Task Management updates from CA-214914.

Recommendation: Create a CFP to provide users with an overview of the Task Management functionality introduced with App Dev SCR CA-214914, specifically:

1. Update to the Task Pop-Up Task Detail page to allow a user to watch or stop watching a task. The page will include an attribute to display information about staff currently watching the task.
2. New tab in the Task Pop-Up window which will consolidate a view of Task History transactions for all tasks that the logged in user is currently watching

Outreach

Description: N/A

Migration Impact Description: N/A

Migration Impact Analysis: N/A

Alternative Procedure Description: N/A

Operational Impact: **150**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	150	Translation :	0

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Recommendation Change:
Before: N/A
After: N/A

2. Estimate Change:
Before: N/A
After: N/A

3. Release Change:
Before: 22.05
After: 22.06

4. Funding Source Change:
Before: N/A
After: N/A

**Content Revision
Status-2:
Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:
Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:
Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:

After:

 **[CA-243658] Training: Create CFP for Task Mgmt CA-214916**

Team Responsible:	Training	Assignee:	Amanda Hajj	SPG Status:	N/A
Fix Version/s:	[22.05]	Designer Contact:	Amanda Hajj	Change Type (SCR):	Enhancement
Minor Version:	22.07.22	Expedite Changes:	Start Build	Estimate:	150
Reporter:	Cristina Garcia	Regulation Reference:		Created:	04/08/2022 08:42 AM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Jamie Cox	Training Impacted:	[CFP/WBT]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by Jamie Cox on 1/7/2022

Expedite Approval: Approved by Michele Peterson on 5/12/2022

Current Design: There is no CFP introducing Task Management updates related to CA-214916.

Request: The Task Management functionality introduced with App Dev SCR CA-214916 requires a CFP to provide users with an overview of the functionality.

Recommendation: Create a CFP to provide users with an overview of the Task Management functionality introduced with App Dev SCR CA-214916, specifically:
 1. New QA/QC Task Sample Search/Detail and Results pages to allow configuration and review of periodic QA/QC Task Sample instructions
 2. New QA/QC Task Sample Results Export report to export sample results into a consolidated spreadsheet format

Outreach

Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description:

Operational Impact:

Estimate: **150**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	150	Translation :	0

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Recommendation Change:
 Before: N/A
 After: N/A

2. Estimate Change:
Before: N/A
After: N/A

3. Release Change:
Before: 22.05
After: 22.06

4. Funding Source Change:
Before: N/A
After: N/A

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:

Before:
After:

 **[CA-243669] Training: Create CFP for Task Mgmt CA-214918**

Team Responsible:	Training	Assignee:	Amanda Hajj	SPG Status:	N/A
Fix Version/s:	[22.05]	Designer Contact:	Amanda Hajj	Change Type (SCR):	Enhancement
Minor Version:	22.07.22	Expedite Changes:	Start Build	Estimate:	150
Reporter:	Cristina Garcia	Regulation Reference:		Created:	04/08/2022 10:54 AM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Sarah Cox	Training Impacted:	[CFP/WBT]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by Sarah Cox 5/31/22

Expedite Approval: Approved by Michele Peterson on 5/12/2022

Current Design: There is no CFP for updates related to CA-214918.

Request: Create a CFP relating to Task Management updates from CA-214918

Recommendation: Create a CFP to provide users with an overview of the Task Management functionality introduced with App Dev SCR CA-214918, specifically:

1. New setting to the Task Settings page that allows each county to enable or disable the bundle Case Tasks feature
2. Update to the following pages to include an attribute that will dynamically display to control bundling for Case Tasks during a Task reassignment based on the setting that is added to the Task Settings page:
 - a. Task Pop-Up: Task Search Page
 - b. Task Pop-Up: My Tasks Page (Get Next functionality)
 - c. Worklist Page (Reassignment and Get Next functionality)
 - d. Task Reassignment page

Outreach Description:

Migration Impact Description: N/A

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **150**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	150	Translation :	0

Content Revision Status-1: Pending CCB

**Content Revision
Description-1:**

1. Recommendation Change:
Before: N/A
After: N/A
2. Estimate Change:
Before: N/A
After: N/A
3. Release Change:
Before: 22.05
After:22.06
4. Funding Source Change:
Before: N/A
After: N/A

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:
After:
4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:
After:
4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:

After:

4. Funding Source Change:

Before:

After:

 **[CA-243670] Training: Create CFP for Task Mgmt CA-214903**

Team Responsible:	Training	Assignee:	Amanda Hajj	SPG Status:	N/A
Fix Version/s:	[22.05]	Designer Contact:	Amanda Hajj	Change Type (SCR):	Enhancement
Minor Version:	22.07.22	Expedite Changes:	Start Build	Estimate:	150
Reporter:	Cristina Garcia	Regulation Reference:		Created:	04/08/2022 10:57 AM
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Sarah Cox	Training Impacted:	[CFP/WBT]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by Sarah Cox 5/31/22

Expedite Approval: Approved by Michele Peterson on 5/12/2022

Current Design: There is no CFP for updates related to CA-214903.

Request: Create a CFP relating to Task Management updates from CA-214903.

Recommendation: Create a CFP to provide users with an overview of the Task Management functionality introduced with App Dev SCR CA-214903, specifically:

1. New Suggest button on the Task Pop-Up: Task Detail and Worklist that presents suggested workers to be assigned to a particular task
2. A new page to present the suggest Workers for a specific task
3. A new page to allow users to enable/disable the Worker suggestion function

Outreach Description:

Migration Impact Description: N/A

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact Estimate: **150**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	150	Translation :	0

Content Revision Status-1: Pending CCB

Content Revision Description-1:

1. Recommendation Change: N/A
2. Estimate Change: N/A

3. Release Change:
Before: 22.05
After:22.06

4. Funding Source Change: N/A

**Content Revision
Status-2:
Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:
Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:
Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

[CA-228806] SB 1065 - Update Homeless Assistance

- Resolved: 07/07/2022 02:41 PM

Team Responsible:	Eligibility	Assignee:	Sridhar Mullapudi	SPG Status:	N/A
Fix Version/s:	[22.06]	Designer Contact:	Yale Yee	Change Type (SCR):	Policy Re-Design
Minor Version:	22.07.07	Expedite Changes:	Production Deployment	Estimate:	647
Reporter:	Frederick Gains	Regulation Reference:	ACL 21-121	Created:	05/17/2021 02:26 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Sarah Cox	Training Impacted:	[N/A]	Funding Source:	Premise
Consortium Contact:		Migration Impact:	No	Funding Source ID:	HA Asset Limit
Project Phase (SCR):	Production	Approved by		Other Agency Cross	
Committee:	[CalWORKs/ CalFresh]	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 4/26/22

Current Design:

1. A family receiving CalWORKs is ineligible to receive HA benefits if the family has over \$100 in exempt and nonexempt liquid resources, except for funds deposited in a restricted account.
2. If a family has received a notice to pay rent or quit, the family is required to demonstrate that the pending eviction resulted from a verified financial hardship due to extraordinary circumstances beyond the family's control. HP EDBC will fail the family's permanent housing arrearages request if their hardship is not verified.
3. CalWORKs applicants fleeing domestic abuse who meet the eligibility for Expanded HA for Victims of Domestic Abuse are eligible to receive two periods of no more than 16 cumulative dates each of temporary shelter assistance within an applicant's lifetime, equaling a total of 32 cumulative days. ACL 18-78 states that if the CalWORKs application is approved within the first 16 days of HA issuance, victims are no longer entitled to the second 16-day payment.
4. Participants who experienced homelessness as a direct and primary result of a state or federally declared natural disaster are eligible for temporary shelter and permanent housing assistance.
5. Permanent housing assistance is available to pay for last month's rent and security deposits if these payments are "reasonable" conditions of securing a residence. MPP 44-211.535 states the security deposit is to not exceed two months of an AU's rent. The portion of security deposit for last month's rent cannot exceed 80% of TMHI.
6. The CW 42 Statement of Facts – Homeless Assistance form and the M44-211B & M44-211D NOAs are used for Homeless Assistance.

Request:

Per ACL 21-121 effective 09/01/2022:

1. Remove the \$100 liquid resource limit for families applying for Temporary and Permanent HA benefits.
 2. HA applicants who are provided Expanded HA for Victims of Domestic Abuse are eligible for the second 16-day payment of temporary shelter assistance regardless if the applicant becomes a recipient of CalWORKs within the first 16-day period.
 3. Update wording from 'State/Federal Declared Natural Disaster' to 'State/Federal Declared Disaster' under the Exception dropdown on the Homeless Assistance Detail page.
 4. Permanent HA benefit must not fail when the total amount of the last month rent and security deposit together equal more than twice the renter's TMHI (MPP 44-211.535) as long as the monthly rent does not exceed 80% of TMHI.
- Note: Each month of permanent housing assistance for up to two months of rent arrearages must not exceed 80% of the family's TMHI.
5. Update HP EDBC to no longer require the Valid Financial Hardship indicator when determining eligibility.
 6. Revisions for the CW 42, M44-211B, and M44-211D forms/NOAs.

Recommendation:

1. Reword the 'State/Federal Declared Natural Disaster' found on the Exception drop down field on the Homeless Assistance Detail page (both Temporary and Permanent).
2. Remove the \$100 liquid resource limit.
3. Update eligibility for Expanded HA for Victims of Domestic Abuse.
4. Update eligibility for HP regarding last month rent and security deposit amount compared to the TMHI.
5. Update eligibility regarding the Valid Financial Hardship indicator.

- 6. Update the following forms/NOAs to match the latest State version:
 - a. CW 42
 - b. M44-211B
 - c. M44-211D

Note: Please refer to the attached design document for further information.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Override the EDBC results

Procedure

Description:

Operational Impact:

Estimate: 647

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	175	DBA :	0	Design :	85
Eligibility :	133	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	14
Performance :	0	Release Communication Support :	28	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	130	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision

Pending CCB

Status-1:

Content Revision

Description-1:

Section 2.14 and 2.16 is being removed as part of the Content Revision. Along with updating Section 2.5 to update current system functionality. A new assumption is added along with updating the Section 1.3 to match the above changes. Please refer to CA-228806 SB 1065 - Update Homeless Assistance_Content Revision.docx for more details.

Before:

1. Reword the 'State/Federal Declared Natural Disaster' found on the Exception drop down field on the Homeless Assistance Detail page (both Temporary and Permanent).
2. Remove the \$100 liquid resource limit.
3. Update eligibility for Expanded HA for Victims of Domestic Abuse.
4. Update eligibility for HP regarding last month rent and security deposit amount compared to the TMHI.
5. Update eligibility regarding the Valid Financial Hardship indicator.
6. Update the following forms/NOAs to match the latest State version:
 - a. CW 42
 - b. M44-211B
 - c. M44-211D

Note: Please refer to the attached design document for further information.

After:

1. Reword the 'State/Federal Declared Natural Disaster' found on the Exception drop down field on the Homeless Assistance Detail page (both Temporary and Permanent).
2. Remove the \$100 liquid resource limit for HT and HP.
3. Update eligibility for Expanded HA for Victims of Domestic Abuse to approve the second 16-day period when the CW application is approved during the first 16-day period.
4. Update HP EDBC to remove the limit for last month's rent and security deposit when the household is eligible to benefits.
5. Update eligibility to no longer consider the Valid Financial Hardship indicator.
6. Update the following forms/NOAs to match the latest State version:
 - a. CW 42

- b. M44-211B
- c. M44-211D

2. Estimate Change: Changes to estimate are increased due to changes being done to the design.

Before:

Eligibility ETC 2: 22
Eligibility ETC Total: 133
Client Correspondence ETC 3: 20
Client Correspondence ETC Total: 175
Design ETC-1: 35
Design ETC Total: 85
Release Communication Support ETC-1: 28
Release Communication Support ETC Total: 28
Technical Infrastructure Support: 27
System Test Support ETC 2: 24
System Test Support ETC Total: 130
Unallocated Hours: 55

After:

Design ETC-1: 45
Design ETC Total: 95
Eligibility ETC 2: 65
Eligibility ETC Total: 176
Client Correspondence ETC 3: 27
Client Correspondence ETC Total: 182
Release Communication Support ETC-1: 37
Release Communication Support ETC Total: 37
Technical Infrastructure Support: 36
System Test Support ETC 2: 139
System Test Support ETC Total: 245
Unallocated Hours: 70

3. Release Change:
N/A

4. Funding Source Change:
N/A

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change: Increase in estimate due to the additional changes that are being done as part of this SCR.

Before:

After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-4:

Content Revision

Description-4:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

[CA-237735] Migrate OCAT API from APIGEE to AWS API Gateway

Team Responsible:	Tech Arch	Assignee:	Biniyam Meresa	SPG Status:	N/A
Fix Version/s:	[22.06]	Designer Contact:	Adnan Bukhari	Change Type (SCR):	Operational Enhancement
Minor Version:	22.07.xx	Expedite Changes:	No	Estimate:	158
Reporter:	Biniyam Meresa	Regulation Reference:		Created:	12/06/2021 04:00 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Brian Rodgers	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Tech]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Approved by Laura Chavez on 12/13/2021				
Expedite Approval:					
Current Design:	Calsaws API's are implemented using Apigee as API Gateway.				
Request:	ALL the API Gateway should be replaced with AWS API Gateway.				
Recommendation:	<p>The recommendations are as follows –</p> <ol style="list-style-type: none"> 1. Create OCAT RESTful APIs on AWS HTTP API Gateway 2. Remove JWT Authorization from OCAT spring Boot service. 3. Update the Client's to use AWS API Gateway URL. 				
Outreach Description:	N/A				
Migration Impact Description:	N/A				
Migration Impact Analysis:					
Alternative Procedure Description:	N/A				
Operational Impact Estimate:	158				
Automated Test :	0	Batch/Interfaces :	70	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	20
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	68	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0
Content Revision Status-1:	Accepted				
Content Revision Description-1:	<p>1. Recommendation Change: Before: N/A After: N/A</p>				

2. Estimate Change: (Interface partner testing with OCAT System will be conducted. The below ETC change is to execute the same)

Before:

Batch/Interfaces ETC 1: 20

Batch/Interfaces ETC 2: 10

Batch/Interfaces ETC Total: 30

After:

Batch/Interfaces ETC 1: 40

Batch/Interfaces ETC 2: 30

Batch/Interfaces ETC Total: 70

3. Release Change:

Before: N/A

After: N/A

4. Funding Source Change:

Before: N/A

After: N/A

**Content Revision
Status-2:**

Accepted

**Content Revision
Description-2:**

1. Recommendation Change:

Before: N/A

After: N/A

2. Estimate Change:

Before: N/A

After: N/A

3. Release Change:

Before: RWR

After: 22.06(minor version = 22.06.23)

4. Funding Source Change:

Before: N/A

After: N/A

**Content Revision
Status-3:**

Pending CCB

**Content Revision
Description-3:**

1. Recommendation Change:

Before: N/A

After: N/A

2. Estimate Change:

Before: N/A

After: N/A

3. Release Change:

Before: 22.06

After: 22.07

4. Funding Source Change:

Before: N/A

After: N/A

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-237739] Migrate Imaging API from APIGEE to AWS API Gateway

- Resolved: 06/23/2022 02:31 PM

Team Responsible:	Tech Arch	Assignee:	Binyam Meresa	SPG Status:	N/A
Fix Version/s:	[22.06]	Designer Contact:	Adnan Bukhari	Change Type (SCR):	Operational Enhancement
Minor Version:	22.06.23	Expedite Changes:	No	Estimate:	248
Reporter:	Binyam Meresa	Regulation Reference:		Created:	12/06/2021 04:16 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Brian Rodgers	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Tech]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by Laura Chavez on 12/13/2021

Expedite Approval:

Current Design:

Calsaws API's are implemented using Apigee as API Gateway.

Request:

ALL the API Gateway should be replaced with AWS API Gateway.

Recommendation:

The recommendations are as follows –

1. Create Imaging SOAP and RESTful APIs on AWS HTTP API Gateway.
2. Remove JWT Authorization from Imaging spring Boot service.
3. Update the Client's to use AWS API Gateway URL.

Outreach

N/A

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

248

Automated Test :	60	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	20	IVR/CC :	0	Online :	0
Performance :	60	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	108	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision

Accepted

Status-1:

Content Revision

Description-1:

1. Recommendation Change:
Before: NA
After: NA

2. Estimate Change:

Before: Performance ETC 1 = 0
After: Performance ETC 1 = 60 (To cover Integration test with BenefitsCal application)

3. Release Change:
Before: RWR
After: 22.05

4. Funding Source Change:
Before: NA
After: NA

Pending CCB

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:
Before: NA
After: NA

2. Estimate Change:
Before: NA
After: NA

3. Release Change:
Before: 22.05
After: 22.06

4. Funding Source Change:
Before: NA
After: NA

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:



[CA-232055] ACL 21-85 Overpayments incurred during the COVID-19 Pandemic Emergency

Team Responsible:	Fiscal	Assignee:	Jyoti Jain	SPG Status:	Approved
Fix Version/s:	[22.07]	Designer Contact:	Jimmy Tu	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	Start Build	Estimate:	169
Reporter:	Sheryl E. Eppler	Regulation Reference:	ACL 21-85	Created:	08/10/2021 04:39 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Collections]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Approved by Karen Rapponotti on 03/29/2022

Current Design: Currently when workers run EDBC and an OI/OP is detected, the system will suggest workers to either create a new recovery account or link the overpayment to an existing Recovery account. Workers can also create external recovery accounts by using the "Create External Recovery Account" page.

Request: 1. Data change any RA that include any overpayments from the COVID-19 pandemic emergency months to "Cash – Admin Caused".

Recommendation: 1. Data change any RA that include any overpayments from the COVID-19 pandemic emergency months to "Cash – Admin Caused".

Outreach Description: Recovery Accounts DCR Exclusion list for AB135

Migration Impact Description: N/A

Migration Impact Analysis: N/A

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **169**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	110	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	44	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1: Accepted

Content Revision Description-1: 1. Estimate Change:
Before:
Fiscal ETC 1: 45
Fiscal ETC 2: 10

Fiscal Total: 55

System Test ETC 1: 23
System Test Total: 23

Unallocated hours: 10

After:

Fiscal ETC 1: $45 + 55 = 100$.

Fiscal ETC 2: 10

Fiscal Total: $55 + 55 = 110$.

System Test ETC 1: $23 + 21 = 44$

System Test Total: $23 + 21 = 44$

Unallocated Hours: $10 + 5 = 15$.

Pending CCB

**Content Revision
Status-2:
Content Revision
Description-2:**

1. Estimate Change:

Before:

Fiscal ETC 1: 100.

Fiscal ETC 2: 10

Fiscal Total: 110.

System Test ETC 1: 44

System Test Total: 44

After:

Fiscal ETC 1: $100 + 12 = 112$

Fiscal ETC 2: 10

Fiscal Total: $110 + 12 = 122$

System Test ETC 1: $44 + 4 = 48$

System Test Total: $44 + 4 = 48$

**Content Revision
Status-3:
Content Revision
Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-4:
Content Revision
Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

 **[CA-239153] Online Help: Update Job Aids for CA-216757**

- Resolved: 06/06/2022 02:54 PM

Team Responsible:	Training	Assignee:	Nour Bibars	SPG Status:	N/A
Fix Version/s:	[22.07]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	19
Reporter:	Cristina Garcia	Regulation Reference:		Created:	01/06/2022 08:37 AM
Status:	Design in Progress	Impact Analysis:	[Training]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Dymas Pena	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved on 05/18/22 by Alfonso (Tom) Villanueva

Expedite Approval: Approved by Karen Rapponotti on 5/18/2022

Current Design: CA-216757 updates will be needed to be reflected in the following job aids:
 JA Authorizations
 JA Authorizations - County Authorizations - Manage

Request: Update the follow job aids based on CA-216757:
 JA Authorizations
 JA Authorizations - County - Manage

Recommendation: Update the following in OLH:
 JA Authorizations
 JA Authorizations - County Authorizations - Manage

Outreach Description: Update job aids.

Migration Impact Description:
Migration Impact Analysis:
Alternative Procedure Description: N/A

Operational Impact Estimate: **19**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	19	Translation :	0

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Recommendation Change: N/A

- 2. Estimate Change:
Before: 19
After: 29
- 3. Release Change:
Before: 22.07
After: 22.09
- 4. Funding Source Change: N/A

**Content Revision
Status-2:
Content Revision
Description-2:**

- 1. Recommendation Change:
Before:
After:
- 2. Estimate Change:
Before:
After:
- 3. Release Change:
Before:
After:
- 4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:
Content Revision
Description-3:**

- 1. Recommendation Change:
Before:
After:
- 2. Estimate Change:
Before:
After:
- 3. Release Change:
Before:
After:
- 4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:
Content Revision
Description-4:**

- 1. Recommendation Change:
Before:
After:
- 2. Estimate Change:
Before:
After:
- 3. Release Change:
Before:
After:
- 4. Funding Source Change:
Before:
After:

[CA-200863] ACL 19-10 CalFresh Recertification Delayed Processing

Team Responsible:	Online	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[22.09]	Designer Contact:	Connor ODonnell	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	1767
Reporter:	Amy Gill	Regulation Reference:	ACL 19-10	Created:	02/14/2018 02:35 PM
Status:	Approved	Impact Analysis:	[Business Process, Data Impact, Technology Impact, Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	TBD	Funding Source ID:	
Committee:	[CaWORKs/ CalFresh]	Approved by Committee:	04/21/2022	Other Agency Cross Reference:	CIV-100175
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval:

Current Design:

To restore a case which has been discontinued for failure to complete recertification workers can use the "Restoration of Aid Waiver" rescind reason.

Request:

Add two additional rescind reasons of "Delayed RE Processing – Client Caused" and "Delayed RE Processing – County Caused" which would function identically to the rescind reason of "Restoration of Aid Waiver"

Recommendation:

1. Add two new rescind reasons to the Rescind Detail page to account for Client-Caused and County-Caused Delayed RE Processing.
2. Update CF EDBC Logic for New Rescind Reasons.
3. Generate an updated CF Recertification Approval NOA (CF 377.1) if either of two new rescind reasons were used and program status resulted in 'Active'
4. Generate the CF Recertification Denial NOA (CF 377.1A) if either of two new rescind reasons were used and program status resulted in 'Discontinued'

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

1767

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	530	DBA :	0	Design :	0
Eligibility :	424	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	160
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	493	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

**Content Revision
Status-1:**

Pending CCB

**Content Revision
Description-1:**

1. Recommendation Change: {Description of Recommendation Change}
N/A

2. ETC Change: {Description of ETC Change}
N/A

3. Release Change: {Description of Release Change}
Before: 22.09
After: 23.03

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change: {Description of Recommendation Change}
Before:
After:

2. ETC Change: {Description of ETC Change}
Before:
After:

3. Release Change: {Description of Release Change}
Before:
After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change: {Description of Recommendation Change}
Before:
After:

2. ETC Change: {Description of ETC Change}
Before:
After:

3. Release Change: {Description of Release Change}
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change: {Description of Recommendation Change}
Before:
After:

2. ETC Change: {Description of ETC Change}
Before:
After:

3. Release Change: {Description of Release Change}
Before:
After:

[CA-216757] 2nd Level Authorization When Issuing an EBT Card

Team Responsible:	Fiscal	Assignee:	Eric Makino	SPG Status:	Approved
Fix Version/s:	[22.09]	Designer Contact:	Eric Wu	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	1848
Reporter:	Iadira Morales	Regulation Reference:		Created:	05/28/2020 01:48 PM
Status:	In Development	Impact Analysis:	[Security]	Outreach Required:	No
Policy/Design Consortium Contact:	Dymas Pena	Training Impacted:	[CFP/WBT, Job Aid, Online Help]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	Yes	Funding Source ID:	
Committee:	[Fiscal]	Approved by Committee:	09/15/2021	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 9/20/2021

Current Design:

The EBT Card Print List page allows users to view a list of EBT cards that are ready for issuance. The default search result displays EBT Cards with "Ready to Print" status for the office of a logged-in user. When printing an EBT Card, a user can choose from EBT printers associated to his or her Office. Printing functionality is also available on the EBT Card Detail page for pickup. Only users with the proper security rights can issue EBT Cards but authorizations are not required.

Request:

Update the CalSAWS system to require 2nd Level authorization when issue an EBT Card to a new payee or issue an EBT Card with a new name to the existing payee.

Recommendation:

1. Update the County Authorizations page "Fiscal" Section to include a row "EBT Card Issuance for New Cardholders or Name Changes" for counties to configure the proper authorization level.
2. Update the EBT Card Detail page to follow the appropriate authorization levels set on the County Authorizations page.
3. Update the EBT Card Print List page to allow users search for EBT Cards in pending approval status.
4. Update Pending Authorizations page to include a task type for EBT Card Issuance.

Outreach

Description:

Migration Impact

Description:

One time data insert to new authorized EBT Cardholders table with existing cardholder info is needed for CalWIN counties.

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: 1848

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	1198	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	480	Tech Arch :	0	Tech ForgeRock :	0

Tech Ops : 0 Training : 0 Translation : 0

Content Revision Status-1: Accepted

Content Revision Description-1: Release Change:
Before: 22.07
After: 22.09

Content Revision Status-2: Pending CCB

Content Revision Description-2: 1. Recommendation Change:
Before: N/A
After: 2.3.3 1 IV • People receive EBT Cards while “EBT Card Issuance for New Secondary Cardholders and/or Name Changes” on the County Authorization page is turned off.
Before: N/A
After: 2.3.3 1 Note: The system will cancel the old EBT Card When a user creates and saves a new EBT Card for reissue.
Before: N/A
After: 2.3.3 2. Update the page to hide the Reissue button when the following conditions are met:
a. There is a new EBT Card reissued from the card of the page.
b. The new EBT Card is in Awaiting Approval(L1) or Awaiting Approval(L2) status.
Please see Figure 2.3.3.
Before: N/A
After: 2.9.2 5. Add a new column “Related EBT Card ID” in EBT Card table to store the EBT Card ID from which the record is reissued.

2. Estimate Change: N/A

3. Release Change: N/A

4. Funding Source Change: N/A

Content Revision Status-3: Accepted

Content Revision Description-3: Release Change:
Before: 22.05
After: 22.07

Content Revision Status-4: Accepted

Content Revision Description-4: 1. Recommendation Change:
Before: N/A
After: 1.3 5. Update the EBT Account Detail page to display cards that are pending approval.
1.3 6. Update EBT Case Client Interface to exclude EBT Card records that does not exist in FIS.
Before: N/A
After: 2.2 EBT Account Detail Page
Before: 2.3 EBT Card Etail Page
After: 2.3 EBT Card Etail Page - Please see highlighted changes in CR.
Before: N/A
After: 2.4.2 2. Update the page to not default the “Office Name” filter when the user navigates to the page.
Before: N/A
After: 2.6 EBT Case Client Interface

2. Estimate Change:
Fiscal ETC1 Before: 456
After: 1168

System Test Support ETC1 Before: 192
After: 480

Unallocated Hours Before: 70
After: 170

3. Release Change: N/A

4. Funding Source Change: N/A



[CA-237629] Add CalWIN counties into Interface batch property - wave 1

Team Responsible:	Batch/Interfaces	Assignee:	Eric Delaney	SPG Status:	Approved
Fix Version/s:	[22.09]	Designer Contact:	Howard Suksanti	Change Type (SCR):	Enhancement
Minor Version:	22.08.30	Expedite Changes:	No	Estimate:	376
Reporter:	Howard Suksanti	Regulation Reference:		Created:	12/03/2021 09:24 AM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Carlos Zepeda	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Design	Approved by		Other Agency Cross	
Committee:	[Other]	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			

Non-Committee

Carlos Zepeda 04/19/2022

Review:

Expedite Approval:

Current Design:

CalSAWS Interface batch jobs do not run for CalWIN Counties.

Request:

Update CalSAWS Interface batch jobs to run for CalWIN County wave 1 (Placer, Yolo).

Recommendation:

Add Placer, Yolo counties into the following Interfaces. BSCR / BPCR will be created to turn on Placer, Yolo counties on the following Interfaces.

1. Asset verification - (Verify assets for Aged, Blind and Disabled (ABD) applicants/beneficiaries)
2. CalOAR (Performance Measures, Reporting, and Updates)
3. CCSAS (California Child Support Automated System)
4. CMIPS (Case Management, Information and Payroll System II)
5. IEVS - Applicant
6. IEVS - FF (Fleeing Felon)
7. IEVS - IFD 440
8. IEVS - IFDS Earnings Match
9. IEVS - NHR New Hire
10. IEVS - NPM (Nationwide Prisoner Match)
11. IEVS - PVS (Payment Verification System)
12. Outbound IEVS (Income Eligibility Verification System)
13. MEDS (Medi-Cal Eligibility Data System)
14. NPP (Non Payment of Premium)
15. QCIS (Quality Control Information System)
16. Systematic Alien Verification for Entitlement (Save)
17. WDTIP (Welfare Data Tracking Implementation Project - time limit)
18. Outbound Call - Reminder that a recipient has an upcoming appointment, in 3 business days. (POXXM300)
19. Outbound Call - Call recipients who have had a NA 960X SAR form generated for their program, indicating their SAR 7 has not been returned. (POXXM302)
20. Outbound Call - Call recipients who have had a M40-181C SAR form generated for their program, indicating their Balderas form has not been returned. (POXXM304)
21. Outbound Call (email) - Batch job sends an email to the primary applicants of active and pending cases to warn participants about EBT Scams (PO00C1131)

The following Interface will be for Yolo County only

1. CMSP (County Medical Services Program)

The following Interface will be for Placer County only

1. CDMIS (Child Development Management Information System)

Assumption:

1. PO00C436 (Batch job sends an email to participants that have a correspondence to view on BenefitsCal) is already setup to run for all CalWIN Counties.

2. CRFI # 21-038 is the CRFI that gather information on CDMIS Interface.
3. Yolo, Sonoma and Solano are the only 3 CalWIN Counties that will have CMSP Interface.

Notes:

1. This SCR will create necessary folders in the Servers (lower environments and production environment)
2. WDTIPApproachingClocksReportReader, WDTIPExceedingClocksReportReader will be turned on for CalWIN Counties. The WDTIP Inbound jobs will be schedule on the same calendar as current C-IV batch jobs.

Outreach

Description:

Migration Impact N/A.

Description:

Migration Impact

Analysis:

Alternative N/A.

Procedure

Description:

Operational Impact:

Estimate: 376

Automated Test :	0	Batch/Interfaces :	148	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	193	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Tech Translation :	0
		Training :	0		

Content Revision

Status-1: Accepted

Content Revision

Description-1:

1. Recommendation Change:

Before:

After:

Add in the Recommendation section

Create BSCR for School Lunch Interface batch jobs for Placer and Yolo Counties.

Add in the Notes: section that The SCR will include the monthly MEDS AP 18 at redetermination period.

2. Estimate Change:

Before:

Batch/Interfaces ETC 1: 138

After:

Batch/Interfaces ETC 1: 148

Content Revision

Status-2: Pending CCB

Content Revision

Description-2:

1. Recommendation Change:

Before:

After: Replace the recommendation section with below:

BPCR:

Create a BPCR to add all CalWIN Counties to the following Interfaces.

1. Asset verification - (Verify assets for Aged, Blind and Disabled (ABD) applicants/beneficiaries)
2. CalOAR (Performance Measures, Reporting, and Updates)
3. CCSAS (California Child Support Automated System)
4. CMIPS (Case Management, Information and Payroll System II)
5. IEVS - Applicant
6. IEVS - FF (Fleeing Felon)
7. IEVS - IFD 440

8. IEVS - IFDS Earnings Match
9. IEVS - NHR New Hire
10. IEVS - NPM (Nationwide Prisoner Match)
11. IEVS - PVS (Payment Verification System)
12. Outbound IEVS (Income Eligibility Verification System)
13. MEDS (Medi-Cal Eligibility Data System)
14. NPP (Non Payment of Premium)
15. QCIS (Quality Control Information System)
16. Systematic Alien Verification for Entitlement (Save)
17. WDTIP (Welfare Data Tracking Implementation Project - time limit)
18. Outbound Call - Reminder that a recipient has an upcoming appointment, in 3 business days. (POXXM300)
19. Outbound Call - Call recipients who have had a NA 960X SAR form generated for their program, indicating their SAR 7 has not been returned. (POXXM302)
20. Outbound Call - Call recipients who have had a M40-181C SAR form generated for their program, indicating their Balderas form has not been returned. (POXXM304)
21. Outbound Call (email) - Batch job sends an email to the primary applicants of active and pending cases to warn participants about EBT Scams (PO00C1131)

Create a BPCR to add Yolo, Sonoma and Solano Counties to CMSP (County Medical Services Program) Interface.

Create a BPCR to add Alameda, Contra Costa, San Mateo, Santa Cruz, Ventura, Orange and Placer Counties to CDMIS (Child Development Management Information System) Interface.

BSCR:

Add Placer, Yolo counties into the following Interfaces. BSCR will be created to turn on Placer, Yolo counties on the following Interfaces with a BSCR start date of 10/31/2022 (wave1 migration planned date).

1. Asset verification - (Verify assets for Aged, Blind and Disabled (ABD) applicants/beneficiaries)
2. CalOAR (Performance Measures, Reporting, and Updates)
3. CCSAS (California Child Support Automated System)
4. CMIPS (Case Management, Information and Payroll System II)
5. IEVS - Applicant
6. IEVS - FF (Fleeing Felon)
7. IEVS - IFD 440
8. IEVS - IFDS Earnings Match
9. IEVS - NHR New Hire
10. IEVS - NPM (Nationwide Prisoner Match)
11. IEVS - PVS (Payment Verification System)
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15. QCIS (Quality Control Information System)
16. Systematic Alien Verification for Entitlement (Save)
17. WDTIP (Welfare Data Tracking Implementation Project - time limit)
18. Outbound Call - Reminder that a recipient has an upcoming appointment, in 3 business days. (POXXM300)
19. Outbound Call - Call recipients who have had a NA 960X SAR form generated for their program, indicating their SAR 7 has not been returned. (POXXM302)
20. Outbound Call - Call recipients who have had a M40-181C SAR form generated for their program, indicating their Balderas form has not been returned. (POXXM304)
21. Outbound Call (email) - Batch job sends an email to the primary applicants of active and pending cases to warn participants about EBT Scams (PO00C1131)

The following Interface will be for Yolo County only (BSCR)

1. CMSP (County Medical Services Program)

The following Interface will be for Placer County only (BSCR)

1. CDMIS (Child Development Management Information System)

Create BSCR for School Lunch Interface batch jobs for Placer and Yolo Counties.

Assumption:

1. PO00C436 (Batch job sends an email to participants that have a correspondence to view on BenefitsCal) is already setup to run for all CalWIN Counties.
2. CRFI # 21-038 is the CRFI that gather information on CDMIS Interface.
3. Yolo, Sonoma and Solano are the only 3 CalWIN Counties that will have CMSP Interface.

Notes:

1. This SCR will create necessary folders in the Servers (lower environments and production environment)
2. WDTIPApproachingClocksReportReader, WDTIPExceedingClocksReportReader will be turned on for CalWIN Counties. The WDTIP Inbound jobs will be schedule on the same calendar as current C-IV batch jobs.
3. The SCR will include the monthly MEDS AP 18 at redetermination period.

2. Estimate Change:

Before: N/A

After: N/A

3. Release Change:

Before: 22.09

After: 22.07

4. Funding Source Change:

Before: N/A

After: N/A

Content Revision

Status-3:

Content Revision

Description-3:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-4:

Content Revision

Description-4:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-223907] ACL 20-129 CF 1239 (12/20) CalFresh Notice of Approval/Termination Transitional Benefits

Team Responsible:	Client Correspondence	Assignee:	Kavitha Mr	SPG Status:	Approved
Fix Version/s:	[22.11]	Designer Contact:	Daniel J Rosales	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	Start Build	Estimate:	325
Reporter:	Caroline Bui	Regulation Reference:	ACL 20-129	Created:	01/14/2021 09:25 AM
Status:	In Development	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:	12/03/2021	Other Agency Cross Reference:	CA-56313
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Approved by Karen Rapponotti on 03/12/2021

Current Design: The CF 1239 (5/13) CalFresh Notice of Approval/Denial/Termination Transitional Benefits is available in CalSAWS in English and Spanish.

Request: Update the Template Repository version of the CF 1239 to the newest State version (12/20) in English and Spanish and add the threshold languages. Update the CF 1239 NOA fragments to match the newest State version (12/20) in English and Spanish.

Recommendation:

1. Update the Template Repository CF 1239 to the newest State version.
2. Update the existing CF 1239 NOA reason that generates from EDBC for TCF Approvals based on the newest state version of the CF 1239 (12/20).
3. Update the existing CF 1239 NOA message that generates from EDBC for TCF Approvals based on the newest state version of the CF 1239 (12/20).
4. Update the existing CF 1239 NOA message that generates from EDBC for TCF Terminations based on the newest state version of the CF 1239 (12/20).
5. Update the existing CF 1239 NOA reasons to populate the regulations from the newest state version of the CF 1239 (12/20).

Outreach

Description:

Migration Impact

Description:

Per strategic direction for migration, there will be a single set of State and Non-State forms. The 57 migration counties will be adopting this functionality as part of migration.

Migration Impact

Analysis:

Alternative

Procedure

Generate a manual NOA from template repository.

Description:

Operational Impact:

Estimate: 325

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	250	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0

System Test Support :	75	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

Content Revision Status-1: Pending CCB

Content Revision Description-1:

1. Recommendation Change:
 Before:
 2.4.2 in design doc referenced removal of CF_AP_MESSAGE4 fragment when it should have referenced removal of CF_TN_MESSAGE6. Design Doc supporting documents did not have supporting document references for Spanish NOA fragment translations and CF 1239 Threshold Translations.
 After:
 2.4.2 in design doc now correctly references removal of CF_TN_MESSAGE6 fragment. Design Doc supporting document references for Spanish NOA fragment translations and CF 1239 Threshold Translations are now included.
2. Estimate Change:
 Before: Client Correspondence Hours: 250
 After: Client Correspondence Hours: 260 (10 Transcription Hours added)
3. Release Change:
 Before: N/A
 After: N/A
4. Funding Source Change:
 Before: N/A
 After: N/A

Content Revision Status-2:

Content Revision Description-2:

1. Recommendation Change:
 Before:
 After:
2. Estimate Change:
 Before:
 After:
3. Release Change:
 Before:
 After:
4. Funding Source Change:
 Before:
 After:

Content Revision Status-3:

Content Revision Description-3:

1. Recommendation Change:
 Before:
 After:
2. Estimate Change:
 Before:
 After:
3. Release Change:
 Before:
 After:
4. Funding Source Change:
 Before:
 After:

Content Revision

Status-4:

Content Revision

Description-4:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

End Content Revisions