



CalSAWS Quality Assurance Weekly Status Report

**Reporting Period: August 15, 2022, to August 21,
2022**



1.0	Quality Assurance	3
1.1	CalSAWS Weekly Status Agenda Topics	3
1.2	Deliverables Management	4
1.3	Highlights for the Reporting Period	6
1.4	Activities for the Next Reporting Period	13
1.5	Deviations from Plan/Adjustments	18

Table of Tables

Table 1-1	– CalSAWS Quality Assurance Status Agenda Topics	3
Table 1-2	– Overall Summary of CalSAWS DD&I Deliverable Status	4
Table 1-3	– Overall Summary of OCAT Deliverable Status	4
Table 1-4	– Overall Summary of BenefitsCal Deliverable Status	5
Table 1-5	– Overall Summary of CalWIN Implementation Deliverable Status	5
Table 1-6	– Weekly M&O SCR Updates	8
Table 1-7	– 22.09 Independent Test Progress	9
Table 1-8	– CalWIN CDT Independent Test Progress	9
Table 1-9	– BenefitsCal Release 4.1.5 Independent Test Progress	10
Table 1-11	– RWR Issues QA Reviewed or Tested	11
Table 1-12	– UAT Group 2 Test Scenario Execution Progress	11
Table 1-13	– RWR Issues Planned for QA Review/Test	16
Table 1-14	– Fiscal Reports Issues Planned for QA Review/Test	16

1.0 Quality Assurance

1.1 CalSAWS Weekly Status Agenda Topics

Table 1-1 – CalSAWS Quality Assurance Status Agenda Topics

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
QA PMO	<ul style="list-style-type: none"> • Participated in CalSAWS 3x Weekly Leadership Meetings for CalWIN Implementation • Provided Streamlined Modular Certification Update to All Staff meeting. • Provided feedback for Project Control Document (PCD) updates including Plans for Quality, Deliverable, and Risk & Issue Management. • Released Web Portal County Focus Group Session CRFI and drafted County session preparation infographic. • Prepared for CalSAWS Quarterly Advocate meeting support.
QA Technical	<ul style="list-style-type: none"> • Continued CalSAWS M&O deliverable reviews • Continued Root Cause Analysis reviews • Continued CalSAWS & Imaging performance reviews • Assisted in CalWIN ISS Application Security meetings • Continued Los Angeles County Contact Center Go-Live activities
QA Functional	<ul style="list-style-type: none"> • Met with Accenture and Gainwell for Risk 258 mitigation strategies • Conducted Wave 2 Converted Data Validation planning activities • Reviewed the draft Application Security documentation • Reviewed planning materials for the CalWIN Wave 1 Go Live packet • Monitored Case Purge activities
QA Test	<ul style="list-style-type: none"> • CalSAWS Release 22.09 execution is in progress with a 78% execution rate, 42% pass rate, and 36% fail/block rate • BenefitsCal R4.1.5 (ARPA) execution is complete with 100% execution rate and 100% pass rate • UAT Group 2 execution is in progress with 99% execution rate, 72% pass rate, and 23% fail/block rate
QA Implementation	<ul style="list-style-type: none"> • Submitted comment resolutions for Tulare County's Change Guide • Participated in Change Discussion Guide status meetings • Participated in DEL-10 Outstanding Comments Resolution meeting • Participated in Master Change Discussion Guide (CDG) Review • Supported Wave 1 County Prep Phase Kickoff

CalSAWS – California Statewide Automated Welfare System
 CalSAWS Quality Assurance
 Weekly Status Report Period: August 15, 2022, to August 21, 2022

1.2 Deliverables Management

Table 1-2 – Overall Summary of CalSAWS DD&I Deliverable Status










DEL #	DELIVERABLE NAME		STATUS
3.38	QA Monthly Status Report – August 2022		• Submit FDEL by September 7, 2022
4.38	QA Work Plan – August 2022		• Submit FDEL by September 7, 2022
7.38	QA Test Monthly Report – August 2022		• Submit FDEL by September 7, 2022
8.19	UAT Weekly Report (CalWIN) – Week 7		• Submitted FDEL on August 16, 2022
8.20	UAT Weekly Report (CalWIN) – Week 8		• Submit FDEL by August 23, 2022
12.38	Assessment of CalSAWS Migration Work Plan Update – August 2022		• Submitted FDEL on August 19, 2022
72.05	QA Monthly Status Report – ARPA – August 2022		• Submit FDEL by September 2, 2022

Table 1-3 – Overall Summary of OCAT Deliverable Status

DEL #	DELIVERABLE NAME		STATUS
14.22	OCAT – QA Monthly Status Report (OCAT) – August 2022		• Submit FDEL by September 7, 2022
WP-1.1	OCAT – System Security Plan - 2022 Update		• Submit DDEL comments by October 7, 2022

[1] Status: **Red:** Behind schedule and requires escalation; **Amber:** Potential delay/monitor with no material schedule impact; **Green:** On schedule, performing as planned

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Weekly Status Report Period: August 15, 2022, to August 21, 2022

Table 1-4 – Overall Summary of BenefitsCal Deliverable Status

DEL #	DELIVERABLE NAME		STATUS
WP-6.07	BenefitsCal – Portal General Systems Design - Release 5.0	●	<ul style="list-style-type: none"> Submit DDEL comments by September 9, 2022
WP-26.10	BenefitsCal – CX Monthly Report – July 2022	●	<ul style="list-style-type: none"> Submitted FDEL comments on August 23, 2022
WP-27.06	BenefitsCal – Monthly M&O Report – July 2022	●	<ul style="list-style-type: none"> Submitted FDEL comments on August 23, 2022
WP-28.05	BenefitsCal – Work Plan Monthly Updates – August 2022	●	<ul style="list-style-type: none"> Submit FDEL comments by September 15, 2022
WP-29.05	BenefitsCal – Monthly Status Report – August 2022	●	<ul style="list-style-type: none"> Submit FDEL comments by September 15, 2022
WP- 31.11	BenefitsCal – Monthly Security Monitoring Report – August 2022	●	<ul style="list-style-type: none"> Submit FDEL comments by September 15, 2022
WP-38	BenefitsCal – CalSAWS Communications and Marketing Materials	●	<ul style="list-style-type: none"> Submitted FDEL comments on August 19, 2022

Table 1-5 – Overall Summary of CalWIN Implementation Deliverable Status




DEL #	DELIVERABLE NAME		STATUS
59.20	CalWIN Implementation – Assessment of CalWIN Implementation Migration Work Plan Update – August 2022	●	<ul style="list-style-type: none"> Submit FDEL by September 15, 2022
60	CalWIN Implementation – Assessment of CalWIN Business Process Re-engineering (BPR) Plan	●	<ul style="list-style-type: none"> Submit FDEL comments for Alameda, Fresno, and Sonoma Wave 5 counties by August 26, 2022
64	CalWIN Implementation – Assessment of CalWIN Implementation Support Plan	●	<ul style="list-style-type: none"> Submitted DDEL on August 16, 2022 Submit FDEL by August 26, 2022

Commented [TK1]: Date changed from 8/24. Consortium now has "NA" for this date. Tim to follow-up.

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Weekly Status Report Period: August 15, 2022, to August 21, 2022

DEL #	DELIVERABLE NAME		STATUS
WP-2	CalWIN Implementation – Assessment of CalWIN Change Discussion Guides		<ul style="list-style-type: none">Submitted FDEL comments for Tulare on August 17, 2022Submit DDEL comments for Santa Clara and Contra Costa by September 12, 2022.
WP-58.06	CalWIN Implementation – CalWIN Requirements Traceability Matrix - Q6		<ul style="list-style-type: none">Submit FDEL comments by September 12, 2022
WP-62.02	CalWIN Implementation – CalWIN Implementation Master Training Plan Monthly Update - 01		<ul style="list-style-type: none">Submit FDEL comments by September 12, 2022

1.3 Highlights for the Reporting Period

1.3.1 Project Management

- ▶ Participated in CalSAWS Leadership meetings for CalWIN Implementation on August 15, 17 and 19, 2022
- ▶ Participated in UAT Weekly Project touch-point meeting on August 16, 2022
- ▶ Participated in CalSAWS Section Directors meeting on August 16, 2022
- ▶ Participated in POAM and Deliverable Discussions on August 17, 2022
- ▶ Participated in OCAT Release Management meeting on August 17, 2022
- ▶ Co-presented the Streamlined Modular Certification Update at All Staff Meeting on August 17, 2022
- ▶ Attended CalSAWS Project Steering Committee meeting on August 18, 2022
- ▶ Provided feedback for Project Control Document (PCD) updates including Plans for Quality, Deliverable, and Risk and Issue Management.
- ▶ Created Wellness Wednesday Updates
- ▶ Strike Teams and Retrospectives
 - Facilitated CIT/CRFI internal working session #1 August 17, 2022
 - Drafted Web Portal County Focus Group infographic August 18, 2022
 - Released Web Portal County Focus Group CRFI to Counties August 18, 2022

1.3.2 Technical

- ▶ Continued Root Cause Analysis (RCA) reviews
- ▶ Participated in CalSAWS Weekly Technical meeting on August 15, 2022
- ▶ Participated in Consortium FinOps meeting on August 16, 2022
- ▶ Participated in Tech Change Advisory Board (CAB) meeting on August 17, 2022
- ▶ Participated in DBCR/CTCR Review meetings on August 18, 2022
- ▶ Participated in Environment Management Review meeting on August 18, 2022
- ▶ BenefitsCal
 - Participated in Application Transfer meetings
 - Participated in BenefitsCal Operations Review meeting on August 16, 2022
 - Participated in DD&I and M&O calls on August 16 and 19, 2022
- ▶ Batch

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Weekly Status Report Period: August 15, 2022, to August 21, 2022

- Participated in Batch Performance Checkpoint meeting on August 17, 2022
- Participated in Batch Weekly Roundup meeting on August 18, 2022
- ▶ CalWIN
 - Participated in Command Center meeting on August 15 and 18, 2022
 - Participated in CalWIN Wave 3 County Test Planning meeting on August 16, 2022
 - Participated in CalWIN Wave 3 - TPOC Meeting on August 17, 2022
 - Participated in CalWIN Wave 1 - TPOC Meeting on August 18, 2022
- ▶ Central Print
 - Participated in CalSAWS Central Print Status meeting on August 15 and 17, 2022
- ▶ Contact Center
 - Participated in Orange CalSAWS Contact Center Discussions on August 15, 2022
 - Participated in Sonoma Contact Center Design Session on August 16, 2022
 - Participated in Alameda Contact Center Design Session on August 16, 2022
 - Participated in Los Angeles Business Operational Readiness discussion on August 16, 2022
 - Participated in Fresno Contact Center Design Session on August 16, 2022
 - Participated in Santa Cruz Contact Center Design Session on August 16, 2022
 - Participated in Solano IVR/Contact center Design Session on August 17, 2022
 - Participated in Santa Barbara Contact Center Design Session on August 17, 2022
 - Participated in San Mateo Contact Center Design Session on August 18, 2022
 - Participated in Los Angeles Routing Profile Discussion on August 18, 2022
- ▶ General Assistance/General Relief (GA/GR)
 - Participated in GA/GR Client Correspondence review on August 15 and 17, 2022
- ▶ Security
 - Participated in CalSAWS CloudCheckr Compliance review on August 15 - 16, 2022
 - Participated in POAM and Deliverable Discussions on August 17, 2022
 - Participated in weekly Security POAM review on August 18, 2022
 - Participated in Security Status meeting on August 19, 2022
- ▶ Lobby Management
 - Participated in San Bernardino Lobby Management Call on August 18, 2022
- ▶ Service Management
 - Participated in meeting on August 18, 2022

1.3.3 Imaging

- ▶ Participated in Imaging Migration Status meeting on August 16, 2022
- ▶ Participated in CalSAWS Imaging Committee meeting on August 18, 2022
- ▶ Continued to review Imaging activities for LA with the review of Change requests, defects, and configurations

1.3.4 Functional

- ▶ M&O
 - Participated in the twice weekly GA/GR Correspondence Web Services discussion
 - Participated in the CalHEERS SAWS Integration Weekly meeting
 - Participated in the Correspondence User Group on Wednesday August 17, 2022
 - Participated in the Task Management Check-in meeting on August 18, 2022
 - Attended JAD sessions for:
 - CR 195945 – Design Change Request for R23.2 – JAD#3

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Weekly Status Report Period: August 15, 2022, to August 21, 2022

- CR 191453 – Verification Caching Phase III Pre-JAD#3
- CR 183206 – 8E Determination Persistence Logic Pre-JAD 2
- CA 245792 and CA 245789 – Design reviews
- CA 227569 – DHCS CMS PI Updates Design Review
- CR 198901 – 2022 1095/ 3895 Interface Changes - Design Sessions 4 & 5
- CR 195946 – Design Change Request (DCR) for R23.6: Pre-JAD#1
- Business Rules Exposure for SAWS (BREfs) #7 Carry Forward - Discovery Session #1
- Reviewed fifty-four (54) design documents, targeting Critical and High priority designs for review and other SCRs at the Consortium's direction

Table 1-6 – Weekly M&O SCR Updates

Release	SCRs in QA Review
RWR	9
22.07	11
22.09	15
22.11	10
23.01	5
23.03	1
23.05	1
TBD	2
Grand Total	54

- ▶ Conversion
 - Met with Accenture and Gainwell for Risk 258 mitigation strategies and discussed contingency planning
 - Conducted Wave 2 CDV planning activities
 - Met with Strike team to review the draft Application Security documentation
 - Reviewed planning materials for the CalWIN Wave 1 Go Live packet
 - Reviewed data validation reports and provided feedback
- ▶ General Assistance/General Relief (GA/GR)
 - Monitored the GA/GR room in UAT and researched Findings
- ▶ Contact Center
 - Participated in the weekly Contact Center Test Automation Cross Team call
- ▶ Case Purge
 - Monitored the purge activities and the request to increase the volume of cases per night.

1.3.5 BenefitsCal

- ▶ Attended the Review Session - BenefitsCal Marketing and Communications Draft Work Product meeting on August 15, 2022
- ▶ Monitored Release 5.0 CalSAWS dependencies and the prioritization of partner SCRs
- ▶ Attended the Daily Transaction Failures Meetings
- ▶ Participated in the combined twice weekly DD&I and M&O Check-in meetings
- ▶ Participated in the BenefitsCal Operation Review weekly meeting
- ▶ Monitored BenefitsCal Monthly Release 4.1 QA verification scope progress

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Weekly Status Report Period: August 15, 2022, to August 21, 2022

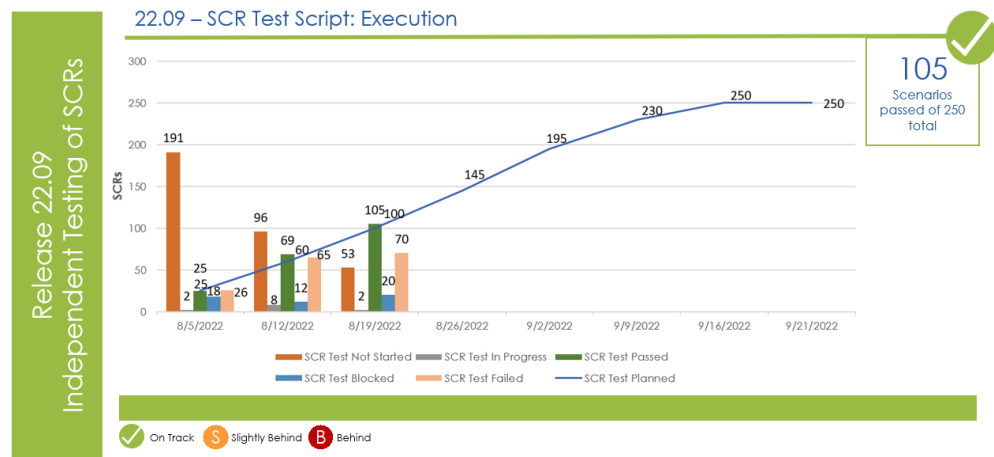
- ▶ Monitored BenefitsCal Major Release 4.1.5 Independent Test Dashboard
- ▶ Reviewed BenefitsCal Monthly Release 4.1 Release Notes

1.3.6 Test

- ▶ CalSAWS Release 22.09 testing activities
 - Continued execution of Independent Test scripts
 - Continued QA Review of System Test scripts
 - Continued execution of Manual Regression Test scripts

Table 1-7 – 22.09 Independent Test Progress

Test Cycle	Total Scenarios	Not Executed	In Progress	Passed	Failed	Blocked
22.09 - ClearBest QA Independent Test Results	250	21% (53)	1% (2)	42% (105)	28% (70)	8% (20)

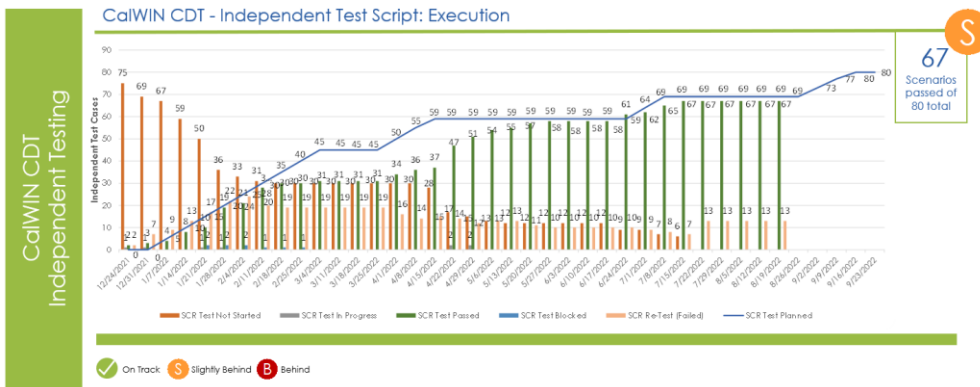


- ▶ CalWIN CDT – Functional Testing activities
 - CDT testing activities are paused until delivery of Golden Data Set (GDS) #9 in early September

Table 1-8 – CalWIN CDT Independent Test Progress

Test Cycle	Total Scenarios	Not Executed	In Progress	Passed	Failed	Blocked
CalWIN CDT – ClearBest QA Independent Test Results	80	0% (0)	0% (0)	84% (67)	16% (13)	0% (0)

CalSAWS – California Statewide Automated Welfare System
 CalSAWS Quality Assurance
 Weekly Status Report Period: August 15, 2022, to August 21, 2022

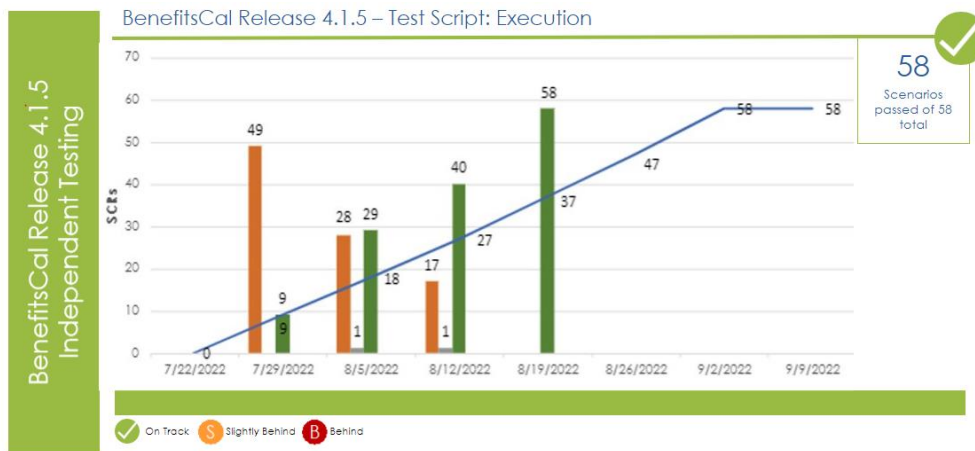


► **BenefitsCal Activities**

- Continued to monitor open defects
- Participated in BenefitsCal DD&I and M&O calls on August 16 and 18, 2022
- Completed script execution for R4.1.5 ARPA Manual Regression
- Completed validations for BenefitsCal Monthly Release R4.1
- Scope items for validations for R4.1.5 M&O

Table 1-9 - BenefitsCal Release 4.1.5 Independent Test Progress

Test Cycle	Total Scenarios	Not Executed	In Progress	Passed	Failed	Blocked
R4.1.5 - ClearBest QA Independent Test Results	58	0% (0)	0% (0)	100% (58)	0% (0)	0% (0)



CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Weekly Status Report Period: August 15, 2022, to August 21, 2022

- ▶ Priority Release / RWR Activities
 - Monitored Fiscal Reports defects and Priority Release issues selected for future QA Review or Independent Test
 - Participated in CalSAWS State and Fiscal Reports meeting on August 18, 2022
 - Continued QA Review of System Test scripts and execution of the RWR SCR:

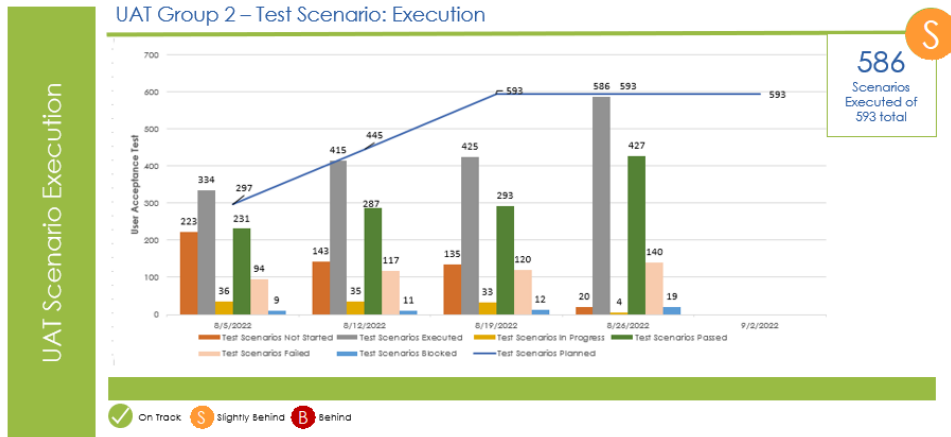
Table 1-10 - RWR Issues QA Reviewed or Tested

Defect/SCR #	Scheduled Release	Type of Testing
CA-246406 Office Schedule Accessibility Updates	RWR 22.07.x1	QA Review

- ▶ Other Consortium Support Test Activities
 - Monitored test support for priority releases
 - Participated in Integrated Test Team meeting on August 16, 2022
 - Participated in GA/GR Testing Check-In meeting on August 16, 2022
 - Participated in Weekly Test Touch point meeting on August 17, 2022
- ▶ CalWIN UAT
 - Facilitate UAT Group 1 and Group 2 execution meetings on August 15 -19, 2022
 - Monitored UAT Group 2 execution, and Group 1 & 2 findings and defect progress
 - Facilitated Weekly UAT management touchpoint meeting on August 16, 2022
 - Facilitated Fiscal Report Panel Discussion with CalSAWS Report SMEs and UAT Testers on August 16, 2022
 - Facilitated a GAGR Findings review with Consortium, Accenture, and Gainwell on August 18, 2022
 - Prepared UAT slides for the OPAC August 25, 2022 meeting
 - Monitored the UAT CalSAWS mailbox

Table 1-11 – UAT Group 2 Test Scenario Execution Progress

Test Cycle	Total Scenarios	Not Executed	In Progress	Passed	Failed	Blocked
CalSAWS CalWIN UAT Group 2 Execution	593	1% (3)	1% (4)	72% (427)	24% (140)	2% (19)



* Fiscal and State Reports testing extended to enable execution of remaining scripts

1.3.7 Implementation

- ▶ CalSAWS Maintenance and Operations (M&O)
 - Participated in weekly Training Touchpoint meeting on August 16, 2022
- ▶ CalWIN Implementation Support Services (ISS)
 - Participated in 3X Weekly leadership meetings for the CalWIN Implementation on August 15, and 19, 2022
 - Participated in weekly Implementation Management meeting on August 15, 2022
 - Participated in weekly touchpoint with Accenture Delivery Manager and Consortium ISS Project Manager on August 15, 2022
 - Conducted weekly Implementation Team Meeting on August 15, 2022
 - Participated in weekly UAT project touchpoint on August 15, 2022
 - Participated in Tulare County IPOC/TOSS meeting on August 15, 2022
 - Participated in Wave 4 T-12 Results Final Review session on August 15, 2022
 - Participated in Change Discussion Guide status meeting on August 15, 2022
 - Participated in Go-live Packet - Quick Reference Links review on August 15, 2022
 - Participated in Santa Cruz BPR Closeout Sessions on August 15 and 16, 2022
 - Participated in San Diego BPR Closeout Sessions on August 15 – 19, 2022
 - Participated in T-12 Change Readiness Survey Results Review with Solano County on August 15, 2022
 - Participated in County Prep Orientation session on August 16, 2022
 - Submitted comment resolutions for Deloitte FDEL 07.05 County Change Guide Tulare on August 16, 2022
 - Participated in OCM Q&A Session for Employment Services on August 16, 2022
 - Participated in weekly CalWIN Conversion and Change Management meeting on August 16, 2022
 - Participated in OCM Meeting for CNCs, Comms, and Surveys on August 16, 2022
 - Participated in CalWIN ISS Training Touchpoint on August 16, 2022

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Weekly Status Report Period: August 15, 2022, to August 21, 2022

- Participated in Process Simulation debriefs for Placer and Yolo on August 16 and 17, 2022
- Participated in CalWIN ISS Management meetings on August 16 and 18, 2022
- Participated in ISS OCM Leads Meeting on August 17, 2022
- Participated in DEL-10 Comments Resolution meeting on August 17, 2022
- Participated in Master Change Discussion Guide (CDG) Review on August 17, 2022
- Prepared for County Prep Kickoff session on August 17 and 18, 2022
- Participated in CNC Dry Run - Change Network #2 (Waves 3 and 4) on August 17, 2022
- Participated in Monthly Leadership Alignment meeting on August 17, 2022
- Participated in Placer TOSS/IPOC meeting on August 18, 2022
- Supported Wave 1 County Prep Phase Kickoff on August 18, 2022
- Participated in PPOC Change Discussion Weekly Touchpoint on August 18, 2022
- Participated in Change Network Champion meeting for Waves 3 and 4 on August 18, 2022
- Prepared Placer County for county sharing at upcoming Change Network meeting on August 19, 2022
- Conducted weekly QA Implementation Team meeting on August 19, 2022
- ▶ Release Management
 - Analyzed WBT SCR changes and provide feedback on August 15 – 19, 2022
- ▶ Special Projects
 - Planned for next ERG AAPI Meeting on August 19, 2022

1.3.8 OCAT

- ▶ Continued reviewing interim draft submissions of the OCAT System Security Plan (SSP)
- ▶ Participated in bi-weekly OCAT Operations and Release Meeting on August 17, 2022

1.4 Activities for the Next Reporting Period

1.4.1 Project Management

- ▶ Participate in CalSAWS Leadership meetings for CalWIN Implementation on August 22, 24 and 26, 2022
- ▶ Participate in UAT Weekly Project touch-point meeting on August 22, 2022
- ▶ Participate in CalSAWS Section Directors meeting on August 23, 2022
- ▶ Strike Teams and Retrospectives
 - Facilitate CIT/CRFI Internal Working Session #2 August 23, 2022

1.4.2 Technical

- ▶ Participate in CalSAWS Weekly Leadership meetings
- ▶ Participate in CalSAWS Weekly Technical meeting on August 22, 2022
- ▶ Participate in Consortium FinOps meeting on August 23, 2022
- ▶ Participate in App/Dev meeting on August 23, 2022
- ▶ Participate in Tech Change Advisory Board (CAB) meeting on August 24, 2022
- ▶ Participate in DBCR/CTCR Review meetings on August 25, 2022
- ▶ Participate in Environment Management Review meeting on August 25, 2022
- ▶ BenefitsCal

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Weekly Status Report Period: August 15, 2022, to August 21, 2022

- Participate in Application Transfer meetings
- Participate in BenefitsCal Operations Review meeting on August 23, 2022
- Participate in DD&I and M&O calls on August 23 and 25, 2022
- Participate in BenefitsCal Requirements Clarification Session: Release of Information (ROI) on August 26, 2022
- ▶ Batch
 - Participate in Batch Performance Checkpoint meeting on August 24, 2022
 - Participate in Batch Weekly Roundup meeting on August 25, 2022
- ▶ CalWIN
 - Participate in CalWIN Wave 4 - TPOC Meeting on August 23, 2022
 - Participate in Go-Live Packet High Level Walkthrough on August 24, 2022
 - Participate in CalWIN Wave 2 - TPOC Meeting on August 24, 2022
- ▶ Central Print
 - Participate in CalSAWS Central Print Status meeting on August 24, 2022
- ▶ Contact Center
 - Participate in Orange County CalSAWS Contact Center Discussions on August 22, 2022
 - Participate in Sonoma County Contact Center Weekly Design Session on August 23, 2022
 - Participate in Alameda County Contact Center Weekly Design Session on August 23, 2022
 - Participate in Los Angeles Business Operational Readiness discussion on August 23, 2022
 - Participate in Fresno County Contact Center Weekly Design Session on August 23, 2022
 - Participate in San Bernardino CSC Support Meeting on August 23, 2022
 - Participate in Solano County IVR/Contact Center Design Session ON August 24, 2022
 - Participate in Santa Cruz Contact Center Design Session on August 24, 2022
 - Participate in Santa Barbara Contact Center Design Session on August 24, 2022
 - Participate in San Diego Contact Center Design Session on August 25, 2022
 - Participate in San Mateo Contact Center Design Session on August 25, 2022
 - Participate in Ventura Contact Center Design Session on August 25, 2022
 - Participate in Los Angeles County Routing Profile Discussion on August 25, 2022
- ▶ General Assistance/General Relief (GA/GR)
 - Participate in GA/GR Client Correspondence discussions on August 25, 2022
- ▶ Security
 - Participate in CalSAWS CloudCheckr Compliance meetings on August 22, 2022
 - Participate in weekly Security POAM review on August 25, 2022
- ▶ Service Management
 - Participate in meeting on August 25, 2022
 - Participate Operational Process - Updating Impact/Urgency on Incidents on August 25, 2022

1.4.3 Imaging

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Weekly Status Report Period: August 15, 2022, to August 21, 2022

- ▶ Participate in Imaging Migration Status meeting on August 23, 2022
- ▶ Continue to review Imaging activities for LA with the review of Change requests, defects, and configurations

1.4.4 Functional

- ▶ M&O
 - Participate in the twice weekly GA/GR Correspondence Web Services discussion
 - Participate in the CalHEERS SAWS Integration Weekly meeting
 - Participate in the Person-Level CalFresh Aid Code Policy discussion on August 22, 2022
 - Participate in CW/CF Eligibility Status on Wednesday August 24, 2022
 - Participate in Medi-Cal Correspondence 2022 Committee Meetings Thursday August 25, 2022
 - Attend JAD sessions for:
 - CR 114946 - Consumer Document Upload Functionality - Pre-JAD 2
 - CR 195945 – Design Change Request for R23.2 – JAD#4
 - CR 191453 – Verification Caching Phase III Pre-JAD#5
 - CR 183206 – 8E Determination Persistence Logic Pre-JAD 2
 - CA 227569 – DHCS CMS PI Updates Design Review Part 2
 - CR 171267 - Notices Updates for R22.12 - JAD 1
 - CR 195946 – Design Change Request (DCR) for R23.6: Pre-JAD#2
 - Business Rules Exposure for SAWS (BREFS) #7 Carry Forward - Discovery Session #2
- ▶ Conversion
 - Conduct planning for Wave 2 CDV
 - Monitor Risk 258 (84-hour window) contingency planning
 - Continue discussions on the Go-Live packet content
- ▶ General Assistance/General Relief (GA/GR)
 - Monitor design completion for GA/GR SCRs
- ▶ Contact Center
 - Participate in weekly Contact Center Test Automation Cross Team call
- ▶ Case Purge
 - Track CalSAWS Purge execution activities

1.4.5 BenefitsCal

- ▶ Attend the BenefitsCal Requirements Clarification Session: Release of Information (ROI) meeting on August 25, 2022
- ▶ Monitor Release 5.0 CalSAWS dependencies and the prioritization of partner SCRs
- ▶ Attend the Daily Transaction Failures Meetings
- ▶ Participate in the combined twice weekly DD&I and M&O Check-in meetings
- ▶ Participate in the BenefitsCal Operation Review weekly meeting
- ▶ Participate in the weekly scope review and vendor coordination meeting for upcoming BenefitsCal releases
- ▶ Monitor BenefitsCal Monthly Release 4.1 QA verification scope progress
- ▶ Monitor BenefitsCal Major Release 4.1.5 Independent Test Dashboard
- ▶ Review and submit comments on BenefitsCal Monthly Release 4.1 Release Notes
- ▶ Conduct resolution confirmation for unresolved comments on FDEL for Maintenance and Operations (M&O) Plan – L.A. County

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Weekly Status Report Period: August 15, 2022, to August 21, 2022

1.4.6 Test

- ▶ CalSAWS Release 22.09
 - Continue QA Review of System Test scripts
 - Continue execution of Independent Test scripts
 - Continue execution of Manual Regression Test scripts
- ▶ CalSAWS Converted Data Testing – Functional Testing activities
 - Monitor open conversion defects
- ▶ BenefitsCal Activities
 - Participate in BenefitsCal DD&I and M&O calls on August 23 and 25, 2022
 - Monitor open defects
 - Begin QA review of BenefitsCal Monthly Release 4.1.5 M&O defects
- ▶ Priority Release / RWR Activities
 - Perform QA activities for the following RWR issues upon delivery to System Test

Table 1-12 – RWR Issues Planned for QA Review/Test

Defect/SCR #	Scheduled Release	Type of Testing
CA-247125 Accessibility - Updates Pages in CalSAWS Application (Tier 2)	RWR 22.07.x5	QA Review
CA-247124 Accessibility - Updates Pages in CalSAWS Application (Tier 1 & Tier 2)	RWR 22.07.x3	QA Review
CA-246221 Accessibility - Perform Accessibility on Pages updated with CA-227842	RWR 22.07.x2	QA Review
CA-246220 Accessibility - Perform Accessibility on Pages updated with CA-232151	RWR 22.07.x2	QA Review

- Perform QA activities for the following Fiscal Reports issue upon delivery to System Test

Table 1-13 – Fiscal Reports Issues Planned for QA Review/Test

Defect/SCR #	Scheduled Release	Type of Testing
CA-235413 [Fiscal] Valuable Inventory Report and Issued Valuable Inventory Report show incorrect information	RWR	QA Review
CA-246813 [Fiscal] Summary does not reconcile with detail on Supplemental Benefit Issuance EBT Register	22.08.25	QA Review
CA-248487 [Fiscal] Main Payroll Benefit Warrant Production Reconciliation Report - Summary Tab - Overall Totals row is displaying zero amounts	22.08.25	QA Review
CA-245594 Add General Assistance Program Code converted from CalWIN to Generate reports	22.08.XX	QA Review
CA-241840 Report Changes for CalWIN Cutover	22.08.xx	QA Review

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Weekly Status Report Period: August 15, 2022, to August 21, 2022

Defect/SCR #	Scheduled Release	Type of Testing
CA-247922 [Fiscal] Retroactive Aid Code Adjustments Detail Report	22.09.08	QA Review
CA-248614 [Fiscal] Main Payroll Benefit Issuance Direct Deposit Register – August 2022 Reconciliation	22.09.08	QA Review
CA-247747 [Fiscal] CalFresh Supplemental Issuance Register, EBT Details and CalFresh EBT Production Reconciliation Report, EBT Details Tab reconciliation issue	22.09.xx	QA Review

- ▶ Other Consortium Support Test Activities
 - Monitor test support for priority releases
 - Participate in Integrated Test Team meeting on August 23, 2022
 - Participate in GA/GR Testing Check-In meeting on August 23, 2022
 - Participate in Weekly Test Touch point meeting on August 24, 2022
- ▶ CalWIN UAT
 - Facilitate UAT Retest and Zoom Open Office Sessions on August 23 and 25, 2022
 - Facilitated GA/GR Findings Working Session #2 with Consortium, Accenture, and Gainwell on August 22, 2022
 - Facilitate Weekly UAT management touchpoint on August 29, 2022
 - Manage and monitor UAT Group 2 execution Group 1 and 2 findings and defect progress
 - Monitor the UAT CalSAWS mailbox

1.4.7 Implementation

- ▶ CalSAWS Maintenance and Operations (M&O)
 - Participate in weekly Training Touchpoint meeting on August 23, 2022
- ▶ CalWIN Implementation Support Services (ISS)
 - Participate in 3X Weekly leadership meetings for the CalWIN Implementation on August 22, 24 and 26, 2022
 - Participate in weekly Implementation Management meeting on August 22, 2022
 - Participate in weekly touchpoint with Accenture Delivery Manager and Consortium ISS Project Manager on August 22, 2022
 - Conduct weekly Implementation Team Meeting on August 22, 2022
 - Participate in weekly UAT project touchpoint on August 22, 2022
 - Participate in Wave 2 Implementation Executive Summary and Dashboard Walk Through on August 22, 2022
 - Participate in Wave 3 - T9 Change Readiness Survey Results Review on August 22, 2022
 - Participate in Santa Clara - CalSAWS Configuration Support - Kickoff Meeting on August 23, 2022
 - Participate in T-12 Change Readiness Survey Results Review on August 23, 2022
 - Participate in CalSAWS Change Network meeting for Wave 1 & 2 on August 23, 2022
 - Participate in Los Angeles County Business Operational Readiness Meetings on August 23, 2022

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Weekly Status Report Period: August 15, 2022, to August 21, 2022

- Participate in Monthly Santa Barbara TOSS/IPOC meeting on August 23, 2022
- Participate in weekly CalWIN Conversion and Change Management meeting on August 23, 2022
- Participate in weekly CalWIN ISS Training Touchpoint on August 23, 2022
- Participate in Weekly OCM Meeting for CNCs, Comms, and Surveys on August 23, 2022
- Participate in weekly CalWIN ISS Management meetings on August 23 and 25, 2022
- Participate in weekly ISS OCM Leads Meeting on August 24, 2022
- Participate in San Diego BPR Closeout session on August 24, 2022
- Participate in weekly Contra Costa IPOC/TOSS meeting on August 24, 2022
- Participate in Yolo County Post Implementation Support Planning Session on August 24, 2022
- Participate in San Mateo T-12 Change Readiness Survey Results Review on August 24, 2022
- Present Readiness Checkpoints and Green Light Calendar at OPAC meeting on August 25, 2022
- Participated in PPOC Change Discussion Weekly Touchpoint on August 25, 2022
- Conducted weekly QA Implementation Team meeting on August 26, 2022
- ▶ Release Management
 - Analyze WBT SCR changes and provide feedback on August 22 – 26, 2022
- ▶ Special Projects
 - Plan for next ERG AAPI Meeting on August 26, 2022

1.4.8 OCAT

- ▶ Continue reviewing interim draft submissions of the OCAT System Security Plan (SSP)
- ▶ Participate in bi-weekly OCAT Operations and Release Meeting on August 17, 2022

1.5 Deviations from Plan/Adjustments

- ▶ None for the reporting period