## CalSAWS | Agenda for the CalSAWS Consortium Project Steering Committee

Date:	August 18, 2022	Location:	CalSAWS Rancho Cordova
			Big Sur Conference Room
			11290 Pyrites Way, Suite 150
			Rancho Cordova, CA 95670
Time:	8:30 a.m. – 12:00 p.m.	Conference Call:	1-888-788-0099
		Meeting ID:	947 3818 3058
		Passcode:	151159
		Zoom Link:	PSC Zoom Link

**CONVENE MEETING OF THE PROJECT STEERING COMMITTEE** – All scheduled items will be heard in the Big Sur Conference Room located at 11290 Pyrites Way, Suite 150, Rancho Cordova, CA 95670. The Public Session of this meeting shall be accessible via teleconference/webcast: 1-888-788-0099 enter Meeting ID 947 3818 3058 followed by Passcode 151159 or join the webcast by clicking <u>PSC Zoom Link</u>.

As allowed by Government Code Section 54953(e)(1)(A), the following Brown Act provisions related to teleconference meetings are not in effect during the COVID-19/Coronavirus emergency:

- That the location from which each member participating via teleconference be noticed on the agenda for the meeting that member is participating via teleconference.
- That each teleconference location be open and accessible to any member of the public.
- That each teleconference location be equipped to allow comments from any member of the public wishing to make a public comment.
- That an agenda be posted at each teleconference location.
- That a quorum of members of the legislative body participate from teleconference locations within the local agency's jurisdiction.

## PUBLIC SESSION

## 8:30 a.m. – Convene Meeting of the Project Steering Committee (PSC)

Topic	Lead	Est Time
Call Meeting to Order and confirmation of quorum.	Albert Banuelos	2 min
2. Agenda Review	Albert Banuelos	3 min
3. Public opportunity to speak on any Item NOT on the Agenda. Public comments are limited to no more than three minutes per speaker, except that a speaker using a translator shall be allowed up to six minutes.	Albert Banuelos	
Note: The public may also speak on any Item ON the Agenda by waiting until that item is read, then requesting recognition from the Co-Chair to speak.		

o All lines will be muted when meeting begins.

o To unmute:

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Topic	Lead	Est Time
<ul> <li>When connected via computer – click the microphone icon.</li> </ul>		
<ul> <li>When connected via telephone – press *6.</li> </ul>		
Action Items		
4. Approval of the Minutes from the July 21, 2022, PSC Meeting and review of Action Items.	Albert Banuelos	5 min
Informational Items		
5. CalSAWS Fiscal Update	Holly Murphy	15 min
6. Retrospective and Corrective Actions for Production Incidents	Arnold Malvick	10 min
7. CalSAWS Release and Policy Update	Lisa Salas Karen Rapponotti	5 min
8. Updates on Key Risks	Arnold Malvick Rachel Frey Wendy Battermann	15 min
<ul> <li>9. Conversion Update</li> <li>Processing Yellow Banner Cases and Aggregated Numbers and Percentages by County</li> </ul>	Keith Salas	10 min
10. CalWIN Wave 1 Implementation Readiness Dashboard and Packet	Cathryn VanNamen	15 min
11. UAT Status Update	Peggy Macias Surranjan Kumar	10 min
<ul> <li>12. BenefitsCal Update</li> <li>Final Acceptance</li> <li>Disaggregated Application Data by platform and county and plan to provide publicly</li> <li>BenefitsCal vs. YBN Accounts</li> <li>Make links to BenefitsCal Help more prominent</li> </ul>	Rachel Frey	20 min
13. Overview of Accenture Change Notice 19 Scope of Services related to warm handoff	Dawn Wilder	15 min
<ul> <li>14. Multi-Factor Authentication (MFA) Update</li> <li>Status of marketing campaign to encourage counties to register for SMS</li> <li>Update on ability to automate switching users to SMS access when email is down</li> </ul>	Luz Esparza	10 min
<ul><li>15. CalSAWS System Stability, Tickets, and Defects Stats</li><li>Onshore vs. Offshore</li></ul>	Arnold Malvick	15 min

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Topic	Lead	Est Time
• SLAs	Sara Rossmiller	
16. Update on Key State IV&V Activities	Brian Nagy	5 min
17. State Partners Updates  OSI CDSS DHCS	Brandon Hansard Brittany Blake Katie Mead	10 min
18. Regional Updates	PSC Members	15 min
19. Adjourn Meeting	Albert Banuelos	

The agenda and supporting documents are available for review during regular business hours at 11290 Pyrites Way, Suite 150, Rancho Cordova, CA 95670.

In accordance with the Ralph M. Brown Act, this meeting agenda is posted at least 72 hours prior to the regularly scheduled meeting date in the lobby of the locations noted above.

The meeting facility is accessible to persons with disabilities. If an assisted listening device or other service will be needed in order to participate in the public meeting, a request should be made through the Secretary of the Board at least three (3) business days prior to the Board meeting. The Secretary's telephone number is (916) 851-3201. The Secretary's office is located at 11290 Pyrites Way, Suite 150, Rancho Cordova, CA 95670.

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