

Wave	County	AWS Service	Purpose	Account Name	Account ID	Quantity	Calculator	Unit Cost	Expected Cost	Actual Cost	Description / Purpose	Category	Start Date	End Date	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21
Wave 0	Shared	EC2	Contact Center	New - Production Shared Services	New - TBC	10	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$ 50.88	\$ -	\$50.88	Windows Servers for Automation: T3.medium	AUTO	7/1/2021		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 0	Shared	EC2	CaSAWS App	Accouture-application	New - TBC	1	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$ 49.54	\$ -	\$49.54	CaSAWS Contact Center AT Environment: Web Server m5.large 4x64 for Apache	DEV	7/1/2021		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 0	Shared	EC2	CaSAWS App	Accouture-application	New - TBC	1	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$ 79.40	\$ -	\$79.40	CaSAWS Contact Center AT Environment: App Server c4.large 4x64 for WebLogic	DEV	7/1/2021		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 0	Shared	EC2	CaSAWS App	Accouture-application	New - TBC	1	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$ 356.47	\$ -	\$356.47	CaSAWS Contact Center AT Environment: Batch Server f5.xlarge 4x64	DEV	7/1/2021		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 0	Shared	EC2	CaSAWS App	Accouture-application	New - TBC	1	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$ 1,236.40	\$ -	\$1,236.40	CaSAWS Contact Center AT Environment: DB Server r5n.12xlarge DBEL	DEV	7/1/2021		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 0	Shared	EC2	CaSAWS App	Accouture-application	New - TBC	1.00	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$ 40.00	\$ -	\$40.00	CaSAWS Contact Center AT Environment: EC2 Storage G2 for disk storage for	DEV	7/1/2021		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 0	Shared	CloudWatch	CaSAWS App	Accouture-application	New - TBC	1	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$ 70.00	\$ -	\$70.00	Contact Center AT Environment: AWS Other Cloudwatch, LB, Snsapshots	DEV	7/1/2021		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 0	Shared	EC2	Contact Center	New - Production Shared Services	New - TBC	2	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$ 573.42	\$ -	\$1,146.83	EC2 - Voice Biometrics - Server with SQS - Production	BUILD	7/1/2021		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 0	Shared	EC2	Contact Center	New - Production Shared Services	New - TBC	2	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$ 573.42	\$ -	\$1,146.83	EC2 - Voice Biometrics - Server without SQS - Production	BUILD	7/1/2021		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 0	Shared	EC2	Contact Center	New - Sandbox - Shared Services	New - TBC	1	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$ 573.42	\$ -	\$573.42	EC2 - Voice Biometrics - Server with SQS - Sandbox	BUILD	7/1/2021		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 0	Shared	EC2	Contact Center	New - Sandbox - Shared Services	New - TBC	1	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$ 335.00	\$ -	\$335.00	EC2 - Voice Biometrics - Server without SQS - Sandbox	BUILD	7/1/2021		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 0	Shared	Amazon Polly	Contact Center	New - Production Shared Services	New - TBC	1	<a href="https://aws.amazon.com/">https://aws.amazon.com/</a>	\$ -	\$ -	\$100.88	Amazon Polly TTS for IVR all counties	LAN	7/1/2021		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 0	Shared	Amazon Connect - Toll Free #	Contact Center	New - Production Shared Services	New - TBC	1	Amazon Connect	\$ 1.83	\$ -	\$ 1.83	Telephonic Signature - The total number of toll free numbers assigned to this	TS	7/1/2021		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 0	Shared	Amazon Connect - Toll Free inbound	Contact Center	Accouture-application-sandbox	New - TBC	100000	Amazon Connect	\$ 0.01	\$ -	\$6,000.00	AWS Cost for IVR Build/Testing	ENV	7/1/2021		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 0	Shared	Amazon Connect - Toll Free inbound	Contact Center	Accouture-application-sandbox	New - TBC	200000	Amazon Connect	\$ 0.01	\$ -	\$3,600.00	Monthly AWS Cost for New-prod environments	ENV	7/1/2021		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 0	Shared	Amazon Connect - Toll Free inbound	Contact Center	Accouture-application-product	New - TBC	25	Amazon Connect	\$ 31.00	\$ -	\$775.00	Monthly AWS Cost for Prod Services EC2 for prod environments for 10 counties	ENV	7/1/2021		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 0	Shared	DynamoDB	Contact Center	New - Production Shared Services	New - TBC	2	Estimated based on	\$ 7.00	\$ -	\$14.00	Dynamo DB - Admin Page (Assumes max of \$7 per DB per month)	AP	7/1/2021		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 0	Shared	DynamoDB	Contact Center	New - Production Shared Services	New - TBC	2	Estimated based on	\$ 7.00	\$ -	\$14.00	Dynamo DB - CCP (Assumes max of \$7 per DB per month)	CCP	7/1/2021		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 0	Shared	DynamoDB	Contact Center	New - Production Shared Services	New - TBC	2	Estimated based on	\$ 7.00	\$ -	\$14.00	Dynamo DB - Remote Chorus (Assumes max of \$7 per DB per month)	BUILD	7/1/2021		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 0	Shared	DynamoDB	Contact Center	New - Production Shared Services	New - TBC	2	Estimated based on	\$ 7.00	\$ -	\$14.00	Dynamo DB - External Party Access (Assumes max of \$7 per DB per month)	EPA	7/1/2021		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 0	Shared	DynamoDB	Contact Center	New - Production Shared Services	New - TBC	2	Estimated based on	\$ 7.00	\$ -	\$14.00	Dynamo DB - Features (Assumes max of \$7 per DB per month)	BUILD	7/1/2021		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 0	Shared	DynamoDB	Contact Center	New - Production Shared Services	New - TBC	2	Estimated based on	\$ 7.00	\$ -	\$14.00	Dynamo DB - IVR (Assumes max of \$7 per DB per month)	BUILD	7/1/2021		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 0	Shared	DynamoDB	Contact Center	New - Production Outbound	New - TBC	2	Estimated based on	\$ 7.00	\$ -	\$14.00	Dynamo DB - Outbound Campaign (Assumes max of \$7 per DB per month)	OUT	7/1/2021		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 0	Shared	DynamoDB	Contact Center	New - Production Shared Services	New - TBC	2	Estimated based on	\$ 7.00	\$ -	\$14.00	Dynamo DB - RCC (Assumes max of \$7 per DB per month)	BUILD	7/1/2021		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 0	Shared	DynamoDB	Contact Center	New - Production Shared Services	New - TBC	2	Estimated based on	\$ 7.00	\$ -	\$14.00	Dynamo DB - Scheduled Callback (Assumes max of \$7 per DB per month)	SCB	7/1/2021		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 0	Shared	Key Management Service	Contact Center	New - Production LA - Contact	New - TBC	1	Estimated based on	\$ 100.00	\$ -	\$100.00	Security: Encryption/PI for buckets/Dynamo	BUILD	7/1/2021		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 0	CIV	Amazon Connect - Voice Usage	Contact Center	New - Production Shared Services	New - TBC	1	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$ 19,980	\$ -	\$19,980	CloudWatch - Scheduled Callback: 1.25*agent count*P3P4*9	TS	7/1/2021		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 0	CIV	CloudWatch	Contact Center	New - Production Shared Services	New - TBC	1	Estimated based on	\$ -	\$ -	\$6.93	CloudWatch - Monitoring and storage of logs for Scheduled Callback	TS	7/1/2021		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 0	CIV	Amazon Connect - Voice Usage	Contact Center	New - Production Shared Services	New - TBC	1	Amazon Connect	\$ 0.02	\$ -	\$156.79	External Party Access: County Usage	EPA	7/1/2021		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 0	CIV	Amazon Connect - Toll Free inbound	Contact Center	New - Production Shared Services	New - TBC	1	Amazon Connect	\$ 0.01	\$ -	\$1,024.53	External Party Access: County Toll Free Usage	EPA	7/1/2021		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 0	CIV	Lambda	Contact Center	New - Production Shared Services	New - TBC	1	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$ 0.00	\$ -	\$ 0.86	Lambda - External Party Access (15 Lambda/Call)	EPA	7/1/2021		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 0	CIV	CloudWatch	Contact Center	New - Production Shared Services	New - TBC	1	Estimated based on	\$ -	\$ -	\$ -	CloudWatch - External Party Access	EPA	7/1/2021		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 0	CIV	Amazon Connect - Voice Usage	Contact Center	New - Production Shared Services	New - TBC	1	Amazon Connect	\$ 0.02	\$ -	\$640.00	Telephonic Signature: County Usage	TS	7/1/2021		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 0	CIV	Amazon Connect - DID Outbound	Contact Center	New - Production Shared Services	New - TBC	1	Amazon Connect	\$ 0.00	\$ -	\$750.14	Telephonic Signature: County DID Usage	TS	7/1/2021		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 0	CIV	Lambda	Contact Center	New - Production Shared Services	New - TBC	1	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$ 0.00	\$ -	\$ 7.80	Lambda - Telephonic Signature (3 Lambda per call)	TS	7/1/2021		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 0	CIV	Kinesis	Contact Center	New - Production Shared Services	New - TBC	1	Estimated based on	\$ -	\$ -	\$ -	Kinesis - Telephonic Signature (Convert # of signatures (audio recording) into GB obj)	TS	7/1/2021		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 0	CIV	S3	Contact Center	New - Production Shared Services	New - TBC	1	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$ 0.02	\$ -	\$ 4.68	S3 - Telephonic Signature (Telephonic sig call volume/512 to convert to GB)	TS	7/1/2021		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 0	CIV	CloudWatch	Contact Center	New - Production Shared Services	New - TBC	1	Estimated based on	\$ -	\$ -	\$ -	CloudWatch - Telephonic Signature	TS	7/1/2021		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 0	CIV	Comprehend	Contact Center	New - Production Shared Services	New - TBC	1	<a href="https://aws.amazon.com/">https://aws.amazon.com/</a>	\$ 0.00	\$ -	\$6.84	Telephonic Signature - Comprehend (Number of Documents Signed *2 for units)	TS	7/1/2021		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 0	CIV	Transcribe	Contact Center	New - Production Shared Services	New - TBC	1	<a href="https://aws.amazon.com/">https://aws.amazon.com/</a>	\$ 3,125.29	\$ -	\$3,125.29	Telephonic Signature - Transcribe (5.00 per recording)	TS	7/1/2021		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 0	CIV	Lambda	Contact Center	New - Production Shared Services	New - TBC	1	Amazon Connect	\$ 0.00	\$ -	\$0.45	Lambda - Admin Page: Team changes, hot/on/off, TST messages (no messages), CCR	AP	7/1/2021		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 0	LA	Amazon Connect - Toll Free #	Contact Center	New - Production LA - Contact	New - TBC	2	Amazon Connect	\$ 1.83	\$ -	\$ 3.66	LA/CW IVR Build: The total number of toll free numbers assigned to this account	BUILD	7/1/2021		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 0	LA	Amazon Connect - DID #	Contact Center	New - Production LA - Contact	New - TBC	7	Amazon Connect	\$ 0.91	\$ -	\$ 6.39	LA/CW IVR Build: The total number of did numbers assigned to this account	BUILD	7/1/2021		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 0	LA	Amazon Connect - Toll Free inbound	Contact Center	Accouture-application-product	New - TBC	20000	Amazon Connect	\$ 0.01	\$ -	\$240.00	AWS Cost for Load Testing (We made 17K calls during load testing for last time with)	ENV	7/1/2021		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 0	LA	Amazon Connect - Voice Usage	Contact Center	New - Production Shared Services	New - TBC	1	Amazon Connect	\$ 0.02	\$ -	\$22,704.57	LA/CW IVR Build: County Center and IVR Usage (inbound, outbound)	BUILD	7/1/2021		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 0	LA	Amazon Connect - Toll Free inbound	Contact Center	New - Production LA - Contact	New - TBC	1	Amazon Connect	\$ 0.01	\$ -	\$180,240.12	LA/CW IVR Build: County Center and IVR Toll Free Usage	BUILD	7/1/2021		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 0	LA	Amazon Connect - DID Outbound	Contact Center	New - Production Shared Services	New - TBC	1	Amazon Connect	\$ 0.00	\$ -	\$172.70	Outbound: County DID Usage	OUT	7/1/2021		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 0	LA	Amazon Connect - Voice Usage	Contact Center	New - Production Shared Services	New - TBC	1	Amazon Connect	\$ 0.02	\$ -	\$6,563.03	Telephonic Signature: County Usage	TS	7/1/2021		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 0	LA	Amazon Connect - DID Outbound	Contact Center	New - Production Shared Services	New - TBC	1	Amazon Connect	\$ 0.00	\$ -	\$1,760.14	Telephonic Signature: County DID Usage	TS	7/1/2021		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 0	LA	Amazon Connect - Voice Usage	Contact Center	New - Production Shared Services	New - TBC	1	Amazon Connect	\$ 0.02	\$ -	\$1,598.08	External Party Access: County DID Usage	EPA	7/1/2021		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 0	LA	Amazon Connect - Toll Free inbound	Contact Center	New - Production Shared Services	New - TBC	1	Amazon Connect	\$ 0.01	\$ -	\$1,086.05	External Party Access: County Toll Free Usage	EPA	7/1/2021		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 0	LA	Amazon Connect - Voice Usage	Contact Center	New - Production Shared Services	New - TBC	1	Amazon Connect	\$ 0.02	\$ -	\$6,617.81	Outbound: County Voice Usage	OUT	7/1/2021		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 0	LA	Amazon Connect - DID Outbound	Contact Center	New - Production Shared Services	New - TBC	1	Amazon Connect	\$ 0.00	\$ -	\$1,760.05	Outbound: County DID Usage	OUT	7/1/2021		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 0	LA	Amazon Connect - Voice Usage	Contact Center	New - Production Shared Services	New - TBC	1	Amazon Connect	\$ 0.02	\$ -	\$70.88	RCC: County Usage	ENV	7/1/2021		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 0	LA	Amazon Connect - Toll Free inbound	Contact Center	New - Production Shared Services	New - TBC	1	Amazon Connect	\$ 0.01	\$ -	\$47.32	RCC: County Toll Free Usage	ENV	7/1/2021		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 0	LA	Lambda	Contact Center	New - Production LA -																			

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Name	County	AWS Service	Purpose	Account Name	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	Total
Wave - Shared	EC2	Contact Center	New - Production Shared Services	\$568.80	\$568.80	\$568.80	\$568.80	\$568.80	\$568.80	\$568.80	\$568.80	\$568.80	\$71,299.20
Wave - Shared	EC2	CallSaaS App	Accenture: application	\$494.14	\$494.14	\$494.14	\$494.14	\$494.14	\$494.14	\$494.14	\$494.14	\$494.14	\$1,621.62
Wave - Shared	EC2	CallSaaS App	Accenture: application	\$377.40	\$377.40	\$377.40	\$377.40	\$377.40	\$377.40	\$377.40	\$377.40	\$377.40	\$1,489.57
Wave - Shared	EC2	CallSaaS App	Accenture: application	\$538.47	\$538.47	\$538.47	\$538.47	\$538.47	\$538.47	\$538.47	\$538.47	\$538.47	\$1,825.51
Wave - Shared	EC2	CallSaaS App	Accenture: application	\$11,266.40	\$11,266.40	\$11,266.40	\$11,266.40	\$11,266.40	\$11,266.40	\$11,266.40	\$11,266.40	\$11,266.40	\$440,712.40
Wave - Shared	EC2	CallSaaS App	Accenture: application	\$480.80	\$480.80	\$480.80	\$480.80	\$480.80	\$480.80	\$480.80	\$480.80	\$480.80	\$1,946.40
Wave - Shared	CloudWatch	CallSaaS App	Accenture: application	\$70.00	\$70.00	\$70.00	\$70.00	\$70.00	\$70.00	\$70.00	\$70.00	\$70.00	\$2,810.00
Wave - Shared	EC2	Contact Center	New - Production Shared Services	\$1,146.83	\$1,146.83	\$1,146.83	\$1,146.83	\$1,146.83	\$1,146.83	\$1,146.83	\$1,146.83	\$1,146.83	\$7,275.04
Wave - Shared	EC2	Contact Center	New - Production Shared Services	\$110.00	\$110.00	\$110.00	\$110.00	\$110.00	\$110.00	\$110.00	\$110.00	\$110.00	\$440.00
Wave - Shared	EC2	Contact Center	New - Production Shared Services	\$573.42	\$573.42	\$573.42	\$573.42	\$573.42	\$573.42	\$573.42	\$573.42	\$573.42	\$2,304.00
Wave - Shared	EC2	Contact Center	New - Sandbox - Shared Services	\$155.00	\$155.00	\$155.00	\$155.00	\$155.00	\$155.00	\$155.00	\$155.00	\$155.00	\$620.00
Wave - Shared	Amazon Polly	Contact Center	New - Production Shared Services	\$1,069.88	\$1,069.88	\$1,069.88	\$1,069.88	\$1,069.88	\$1,069.88	\$1,069.88	\$1,069.88	\$1,069.88	\$4,276.72
Wave - Shared	Amazon Connect - Toll Free #	Contact Center	New - Production Shared Services	\$1.83	\$1.83	\$1.83	\$1.83	\$1.83	\$1.83	\$1.83	\$1.83	\$1.83	\$7.32
Wave - Shared	Amazon Connect - Toll Free Inbound	Contact Center	Accenture: application-sandbox	\$6,000.00	\$6,000.00	\$6,000.00	\$6,000.00	\$6,000.00	\$6,000.00	\$6,000.00	\$6,000.00	\$6,000.00	\$24,000.00
Wave - Shared	Amazon Connect - Toll Free Inbound	Contact Center	Accenture: application-sandbox	\$1,300.00	\$1,300.00	\$1,300.00	\$1,300.00	\$1,300.00	\$1,300.00	\$1,300.00	\$1,300.00	\$1,300.00	\$5,200.00
Wave - Shared	Amazon Connect - Toll Free Inbound	Contact Center	Accenture: application-prod	\$589.00	\$589.00	\$589.00	\$589.00	\$589.00	\$589.00	\$589.00	\$589.00	\$589.00	\$2,356.00
Wave - Shared	DynamoDB	Contact Center	New - Production Shared Services	\$14.00	\$14.00	\$14.00	\$14.00	\$14.00	\$14.00	\$14.00	\$14.00	\$14.00	\$56.00
Wave - Shared	DynamoDB	Contact Center	New - Production Shared Services	\$14.00	\$14.00	\$14.00	\$14.00	\$14.00	\$14.00	\$14.00	\$14.00	\$14.00	\$56.00
Wave - Shared	DynamoDB	Contact Center	New - Production Shared Services	\$14.00	\$14.00	\$14.00	\$14.00	\$14.00	\$14.00	\$14.00	\$14.00	\$14.00	\$56.00
Wave - Shared	DynamoDB	Contact Center	New - Production Shared Services	\$14.00	\$14.00	\$14.00	\$14.00	\$14.00	\$14.00	\$14.00	\$14.00	\$14.00	\$56.00
Wave - Shared	DynamoDB	Contact Center	New - Production Shared Services	\$14.00	\$14.00	\$14.00	\$14.00	\$14.00	\$14.00	\$14.00	\$14.00	\$14.00	\$56.00
Wave - Shared	DynamoDB	Contact Center	New - Production Shared Services	\$14.00	\$14.00	\$14.00	\$14.00	\$14.00	\$14.00	\$14.00	\$14.00	\$14.00	\$56.00
Wave - Shared	DynamoDB	Contact Center	New - Production Outbound	\$14.00	\$14.00	\$14.00	\$14.00	\$14.00	\$14.00	\$14.00	\$14.00	\$14.00	\$56.00
Wave - Shared	DynamoDB	Contact Center	New - Production Shared Services	\$14.00	\$14.00	\$14.00	\$14.00	\$14.00	\$14.00	\$14.00	\$14.00	\$14.00	\$56.00
Wave - Shared	Key Management Service	Contact Center	New - Production Shared Services	\$1.00	\$1.00	\$1.00	\$1.00	\$1.00	\$1.00	\$1.00	\$1.00	\$1.00	\$4.00
Wave - C IV	Lambda	Contact Center	New - Production Shared Services	\$26.93	\$26.93	\$26.93	\$26.93	\$26.93	\$26.93	\$26.93	\$26.93	\$26.93	\$107.72
Wave - C IV	Lambda	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave - C IV	Amazon Connect - Voice Usage	Contact Center	New - Production Shared Services	\$15,336.79	\$15,336.79	\$15,336.79	\$15,336.79	\$15,336.79	\$15,336.79	\$15,336.79	\$15,336.79	\$15,336.79	\$62,883.07
Wave - C IV	Amazon Connect - Toll Free Inbound	Contact Center	New - Production Shared Services	\$1,024.53	\$1,024.53	\$1,024.53	\$1,024.53	\$1,024.53	\$1,024.53	\$1,024.53	\$1,024.53	\$1,024.53	\$4,100.19
Wave - C IV	Lambda	Contact Center	New - Production Shared Services	\$0.86	\$0.86	\$0.86	\$0.86	\$0.86	\$0.86	\$0.86	\$0.86	\$0.86	\$3.47
Wave - C IV	CloudWatch	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave - C IV	Amazon Connect - Voice Usage	Contact Center	New - Production Shared Services	\$6,563.03	\$6,563.03	\$6,563.03	\$6,563.03	\$6,563.03	\$6,563.03	\$6,563.03	\$6,563.03	\$6,563.03	\$26,252.10
Wave - C IV	Amazon Connect - DID Outbound	Contact Center	New - Production Shared Services	\$17,700.14	\$17,700.14	\$17,700.14	\$17,700.14	\$17,700.14	\$17,700.14	\$17,700.14	\$17,700.14	\$17,700.14	\$70,800.56
Wave - C IV	Lambda	Contact Center	New - Production Shared Services	\$7.88	\$7.88	\$7.88	\$7.88	\$7.88	\$7.88	\$7.88	\$7.88	\$7.88	\$31.51
Wave - C IV	EC2	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave - C IV	EC2	Contact Center	New - Production Shared Services	\$79.56	\$84.24	\$88.91	\$93.59	\$98.27	\$102.95	\$107.63	\$112.31	\$116.99	\$440.52
Wave - C IV	CloudWatch	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave - C IV	Comprehend	Contact Center	New - Production Shared Services	\$30.84	\$30.84	\$30.84	\$30.84	\$30.84	\$30.84	\$30.84	\$30.84	\$30.84	\$123.36
Wave - C IV	Transcribe	Contact Center	New - Production Shared Services	\$13,125.25	\$13,125.25	\$13,125.25	\$13,125.25	\$13,125.25	\$13,125.25	\$13,125.25	\$13,125.25	\$13,125.25	\$52,506.00
Wave - C IV	Lambda	Contact Center	New - Production Shared Services	\$3.45	\$3.45	\$3.45	\$3.45	\$3.45	\$3.45	\$3.45	\$3.45	\$3.45	\$13.80
Wave - LA	Amazon Connect - Toll Free #	Contact Center	New - Production LA - Contact	\$3.66	\$3.66	\$3.66	\$3.66	\$3.66	\$3.66	\$3.66	\$3.66	\$3.66	\$14.64
Wave - LA	Amazon Connect - DID #	Contact Center	New - Production LA - Contact	\$6.29	\$6.29	\$6.29	\$6.29	\$6.29	\$6.29	\$6.29	\$6.29	\$6.29	\$25.16
Wave - LA	Amazon Connect - Toll Free Inbound	Contact Center	New - Production LA - Contact	\$340.00	\$340.00	\$340.00	\$340.00	\$340.00	\$340.00	\$340.00	\$340.00	\$340.00	\$1,360.00
Wave - LA	Amazon Connect - Voice Usage	Contact Center	New - Production LA - Contact	\$224,704.57	\$224,704.57	\$224,704.57	\$224,704.57	\$224,704.57	\$224,704.57	\$224,704.57	\$224,704.57	\$224,704.57	\$899,269.72
Wave - LA	Amazon Connect - Toll Free Inbound	Contact Center	New - Production LA - Contact	\$130,263.52	\$130,263.52	\$130,263.52	\$130,263.52	\$130,263.52	\$130,263.52	\$130,263.52	\$130,263.52	\$130,263.52	\$523,064.27
Wave - LA	Amazon Connect - DID Outbound	Contact Center	New - Production Shared Services	\$6,773.70	\$6,773.70	\$6,773.70	\$6,773.70	\$6,773.70	\$6,773.70	\$6,773.70	\$6,773.70	\$6,773.70	\$27,108.68
Wave - LA	Amazon Connect - Voice Usage	Contact Center	New - Production Shared Services	\$6,563.03	\$6,563.03	\$6,563.03	\$6,563.03	\$6,563.03	\$6,563.03	\$6,563.03	\$6,563.03	\$6,563.03	\$26,252.10
Wave - LA	Amazon Connect - DID Outbound	Contact Center	New - Production Shared Services	\$17,700.14	\$17,700.14	\$17,700.14	\$17,700.14	\$17,700.14	\$17,700.14	\$17,700.14	\$17,700.14	\$17,700.14	\$70,800.56
Wave - LA	Amazon Connect - Voice Usage	Contact Center	New - Production Shared Services	\$15,336.79	\$15,336.79	\$15,336.79	\$15,336.79	\$15,336.79	\$15,336.79	\$15,336.79	\$15,336.79	\$15,336.79	\$62,883.07
Wave - LA	Amazon Connect - Toll Free Inbound	Contact Center	New - Production Shared Services	\$1,069.88	\$1,069.88	\$1,069.88	\$1,069.88	\$1,069.88	\$1,069.88	\$1,069.88	\$1,069.88	\$1,069.88	\$4,276.72
Wave - LA	Amazon Connect - Voice Usage	Contact Center	New - Production Shared Services	\$6,518.93	\$6,518.93	\$6,518.93	\$6,518.93	\$6,518.93	\$6,518.93	\$6,518.93	\$6,518.93	\$6,518.93	\$26,075.74
Wave - LA	Amazon Connect - DID Outbound	Contact Center	New - Production Shared Services	\$17,705.05	\$17,705.05	\$17,705.05	\$17,705.05	\$17,705.05	\$17,705.05	\$17,705.05	\$17,705.05	\$17,705.05	\$70,820.20
Wave - LA	Amazon Connect - Voice Usage	Contact Center	New - Production Shared Services	\$370.88	\$370.88	\$370.88	\$370.88	\$370.88	\$370.88	\$370.88	\$370.88	\$370.88	\$1,503.52
Wave - LA	Amazon Connect - Toll Free Inbound	Contact Center	New - Production Shared Services	\$247.12	\$247.12	\$247.12	\$247.12	\$247.12	\$247.12	\$247.12	\$247.12	\$247.12	\$989.68
Wave - LA	Lambda	Contact Center	New - Production Shared Services	\$313.00	\$313.00	\$313.00	\$313.00	\$313.00	\$313.00	\$313.00	\$313.00	\$313.00	\$1,251.60
Wave - LA	Lambda	Contact Center	New - Production Shared Services	\$29.34	\$29.34	\$29.34	\$29.34	\$29.34	\$29.34	\$29.34	\$29.34	\$29.34	\$117.36
Wave - LA	Lambda	Contact Center	New - Production LA - Contact	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave - LA	Lambda	Contact Center	New - Production LA - Contact	\$1.77	\$1.77	\$1.77	\$1.77	\$1.77	\$1.77	\$1.77	\$1.77	\$1.77	\$7.08
Wave - LA	Lambda	Contact Center	New - Production Shared Services	\$201.99	\$201.99	\$201.99	\$201.99	\$201.99	\$201.99	\$201.99	\$201.99	\$201.99	\$807.96
Wave - LA	CloudWatch	Contact Center	New - Production Shared Services	\$0.14	\$0.14	\$0.14	\$0.14	\$0.14	\$0.14	\$0.14	\$0.14	\$0.14	\$0.56
Wave - LA	Lambda	Contact Center	New - Production LA - Outbound	\$488.11	\$488.11	\$488.11	\$488.11	\$488.11	\$488.11	\$488.11	\$488.11	\$488.11	\$1,952.44
Wave - LA	Lambda	Contact Center	New - Production Shared Services	\$26.93	\$26.93	\$26.93	\$26.93	\$26.93	\$26.93	\$26.93	\$26.93	\$26.93	\$107.72
Wave - LA	Lambda	Contact Center	New - Production Shared Services	\$15.61	\$15.61	\$15.61	\$15.61	\$15.61	\$15.61	\$15.61	\$15.61	\$15.61	\$62.45
Wave - LA	Lambda	Contact Center	New - Production LA - Contact	\$0.04	\$0.04	\$0.04	\$0.04	\$0.04	\$0.04	\$0.04	\$0.04	\$0.04	\$0.16
Wave - LA	Lambda	Contact Center	New - Production LA - Contact	\$7,381.34	\$7,381.34	\$7,381.34	\$7,381.34	\$7,381.34	\$7,381.34	\$7,381.34	\$7,381.34	\$7,381.34	\$29,533.36
Wave - LA	EC2	Contact Center	New - Production LA - Contact	\$1,245.02	\$1,245.02	\$1,245.02	\$1,245.02	\$1,245.02	\$1,245.02	\$1,245.02	\$1,245.02	\$1,245.02	\$4,980.08
Wave - LA	EC2	Contact Center	New - Production LA - Contact	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave - LA	EC2	Contact Center	New - Production LA - Contact	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave - LA	EC2	Contact Center	New - Production LA - Contact	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave - LA	EC2	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave - LA	EC2	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave - LA	EC2	Contact Center	New - Production LA - Contact	\$119.84	\$119.84	\$119.84	\$119.84	\$119.84	\$119.84	\$119.84	\$119.84	\$119.84	\$479.36
Wave - LA	EC2	Contact Center	New - Production LA - Contact	\$335.82	\$335.82	\$335.82	\$335.82	\$335.82	\$335.82	\$335.82	\$335.82	\$335.82	\$1,343.61
Wave - LA	EC2	Contact Center	New - Production LA - Contact	\$11.51	\$11.51	\$11.51	\$11.51	\$11.51	\$11.51	\$11.51	\$11.51	\$11.51	\$46.04
Wave - LA	EC2	Contact Center	New - Production LA - Contact	\$36.00	\$36.00	\$36.00	\$36.00	\$36.00	\$36.00	\$36.00	\$36.00	\$36.00	\$144.00
Wave - LA	EC2	Contact Center	New - Production Shared Services	\$79.56	\$84.24	\$88.91	\$93.59	\$98.27	\$102.95	\$107.63	\$112.31	\$116.99	\$440.52
Wave - LA	EC2	Contact Center	New - Production Shared Services	\$24.34	\$24.34	\$24.34	\$24.34	\$24.34	\$24.34	\$24.34	\$24.34	\$24.34	\$97.36
Wave - LA	API Gateway	Contact Center	New - Production LA - Contact	\$238.22	\$238.22	\$238.22	\$238.22	\$238.22	\$238.22	\$238.22	\$238.22	\$238.22	\$953.68
Wave - LA	API Gateway	Contact Center	New - Production LA - Contact	\$3.90	\$3.90	\$3.90	\$3.90	\$3.90	\$3.90	\$3.90	\$3.90	\$3.90	\$15.60
Wave - LA	CloudWatch	Contact Center	New - Production Shared Services	\$1,051.72	\$1,051.72	\$1,051.72	\$1,051.72	\$1,051.72	\$1,051.72	\$1,051.72	\$1,051.72	\$1,051.72	\$4,206.88
Wave - LA	CloudWatch	Contact Center	New - Production LA - Contact	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave - LA	CloudWatch	Contact Center	New - Production LA - Contact	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave - LA	CloudWatch	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave - LA	CloudWatch	Contact Center	New - Production LA - Contact	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave - LA	CloudWatch	Contact Center	New - Production LA - Contact	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

	TOTALS
\$	17,299
\$	1,622
\$	2,357
\$	11,618
\$	40,671
\$	1,346
\$	2,310
\$	27,324
\$	5,880
\$	20,045
\$	25,677
\$	44
\$	144,000
\$	80,640
\$	14,136
\$	336
\$	336
\$	336
\$	336
\$	336
\$	336
\$	336
\$	2,400
\$	646
\$	36,883
\$	24,589
\$	21
\$	157,513
\$	42,003
\$	189
\$	-
\$	1,404
\$	500
\$	731
\$	153
\$	5,350
\$	162,569
\$	157,513
\$	42,003
\$	26,325
\$	25,885
\$	158,854
\$	42,361
\$	8,904
\$	5,936
\$	31,570
\$	704
\$	0
\$	4,848
\$	3
\$	10,515
\$	375
\$	1
\$	172,352
\$	49,080
\$	-
\$	-
\$	-
\$	-
\$	-
\$	2,876
\$	7,800
\$	28
\$	864
\$	1,404
\$	589
\$	5,720
\$	11,822
\$	25,241
\$	-
\$	-
\$	-
\$	-
\$	-
\$	-
\$	-
\$	-
\$	-
\$	24
\$	500
\$	75,000
\$	500
\$	75,000
\$	24

Wave	Country	AWD Service	Purpose	Account Name	Account ID	Quantity	Calculator	Unit	Expected Cost	Actual Cost	Description / Purpose	Category	Start Date	End date	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	
Wave -0	LA	SMS	Contact Center	New - Production Outbound	New -TBC	1	<a href="https://calculator.aws/#/calculator">https://calculator.aws/#/calculator</a>	\$	1.00	\$	1.00	Outbound Campaign - SMS (\$1 total)	BUILD	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -0	LA	CloudFront	Contact Center	New - Production Outbound	New -TBC	1	<a href="https://calculator.aws/#/calculator">https://calculator.aws/#/calculator</a>	\$	0.00	\$	0.00	Outbound Campaign - CloudFront	BUILD	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -0	LA	Step Functions	Contact Center	New - Production Outbound	New -TBC	6251.204869	<a href="https://aws.amazon.com/">https://aws.amazon.com/</a>	\$	0.03	\$	156.28	Step Functions - Outbound Campaign (1,2000 calls / day and 17 transitions/call =	OUT	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -0	LA	Step Functions	Contact Center	New - Production Outbound	New -TBC	1	<a href="https://aws.amazon.com/">https://aws.amazon.com/</a>	\$	4.92	\$	4.92	Step Functions - CCP	CCP	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -0	LA	Amazon Connect - WebChat	Contact Center	New - Production LA - Contact	New -TBC	434818.25	<a href="https://aws.amazon.com/">https://aws.amazon.com/</a>	\$	0.00	\$	1,752.87	Number of chat* 25 messages per chat	BUILD	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Alameda	Amazon Connect - Call Center	Contact Center	New - Production Alameda	New -TBC	5	<a href="https://aws.amazon.com/">https://aws.amazon.com/</a>	\$	0.00	\$	5.00	The total number of toll free numbers assigned to this account.	BUILD	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Alameda	Amazon Connect - DID #	Contact Center	New - Production Alameda	New -TBC	7	<a href="https://aws.amazon.com/">https://aws.amazon.com/</a>	\$	0.01	\$	0.39	The total number of did numbers assigned to this account.	BUILD	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Alameda	Amazon Connect - Voice Usage	Contact Center	New - Production Alameda	New -TBC	297438.3	<a href="https://aws.amazon.com/">https://aws.amazon.com/</a>	\$	0.02	\$	5,353.89	County Contact Center and VR Usage (Inbound, outbound, 7)	BUILD	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Alameda	Amazon Connect - Toll Free Inbound	Contact Center	New - Production Alameda	New -TBC	250642	<a href="https://aws.amazon.com/">https://aws.amazon.com/</a>	\$	0.01	\$	3,103.70	County Contact Center and VR Toll Free Usage	BUILD	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Alameda	Amazon Connect - DID Outbound	Contact Center	New - Production Shared Services	New -TBC	13623.46	<a href="https://aws.amazon.com/">https://aws.amazon.com/</a>	\$	0.00	\$	161.89	Outbound- County DID Usage	BUILD	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Alameda	Amazon Connect - Voice Usage	Contact Center	New - Production Shared Services	New -TBC	19352.5	<a href="https://aws.amazon.com/">https://aws.amazon.com/</a>	\$	0.02	\$	706.55	Telephonic Signature - County Usage	TS	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Alameda	Amazon Connect - DID Outbound	Contact Center	New - Production Shared Services	New -TBC	29252.5	<a href="https://aws.amazon.com/">https://aws.amazon.com/</a>	\$	0.00	\$	189.41	Telephonic Signature - County DID Usage	TS	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Alameda	Amazon Connect - Voice Usage	Contact Center	New - Production Shared Services	New -TBC	29231.01895	<a href="https://aws.amazon.com/">https://aws.amazon.com/</a>	\$	0.02	\$	47.22	External Party Access - County Usage	EPA	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Alameda	Amazon Connect - Toll Free Inbound	Contact Center	New - Production Shared Services	New -TBC	2621.231885	<a href="https://aws.amazon.com/">https://aws.amazon.com/</a>	\$	0.01	\$	31.68	External Party Access - County Toll Free Usage	EPA	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Alameda	Amazon Connect - Voice Usage	Contact Center	New - Production Shared Services	New -TBC	10858.01623	<a href="https://aws.amazon.com/">https://aws.amazon.com/</a>	\$	0.02	\$	195.44	Outbound- County Usage	OUT	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Alameda	Amazon Connect - DID Outbound	Contact Center	New - Production Shared Services	New -TBC	10858.01624	<a href="https://aws.amazon.com/">https://aws.amazon.com/</a>	\$	0.00	\$	52.12	Outbound- County DID Usage	OUT	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Alameda	Amazon Connect - Voice Usage	Contact Center	New - Production Shared Services	New -TBC	481.721302	<a href="https://aws.amazon.com/">https://aws.amazon.com/</a>	\$	0.01	\$	5.78	RCC - County Toll Free Usage	BUILD	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Alameda	Amazon Connect - Toll Free Inbound	Contact Center	New - Production Shared Services	New -TBC	71926.5	<a href="https://calculator.aws/#/calculator">https://calculator.aws/#/calculator</a>	\$	0.00	\$	86.17	Lambda-VR using 45 lambda calls per call into the VR	BUILD	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Alameda	Lambda	Contact Center	New - Production Shared Services	New -TBC	57452.38	<a href="https://calculator.aws/#/calculator">https://calculator.aws/#/calculator</a>	\$	0.00	\$	0.00	Lambda - Admin Page (sheet 1 numbers per county)	AP	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Alameda	Lambda	Contact Center	New - Production Alameda	New -TBC	18	<a href="https://calculator.aws/#/calculator">https://calculator.aws/#/calculator</a>	\$	0.00	\$	0.0008	Lambda - Remote Closure (2 opens * 4 lambda) + (2 closes * 4 lambda) per month =	BUILD	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Alameda	Lambda	Contact Center	New - Production Shared Services	New -TBC	1049.28074	<a href="https://calculator.aws/#/calculator">https://calculator.aws/#/calculator</a>	\$	0.00	\$	0.00	Lambda - External Party Access (4 Lambda/call)	EPA	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Alameda	Lambda	Contact Center	New - Production Outbound	New -TBC	119438.1785	<a href="https://calculator.aws/#/calculator">https://calculator.aws/#/calculator</a>	\$	0.00	\$	5.96	Lambda - Outbound Campaign (11 Lambda /Per Call)	BUILD	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Alameda	Lambda	Contact Center	New - Production Shared Services	New -TBC	64.22950604	<a href="https://calculator.aws/#/calculator">https://calculator.aws/#/calculator</a>	\$	0.00	\$	0.00	Lambda - RCC (4 Lambda/call)	OUT	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Alameda	Lambda	Contact Center	New - Production Alameda	New -TBC	287723	<a href="https://calculator.aws/#/calculator">https://calculator.aws/#/calculator</a>	\$	0.00	\$	13.37	Lambda - Reporting Call VoIP15x18028	BUILD	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Alameda	Lambda	Contact Center	New - Production Shared Services	New -TBC	279769	<a href="https://calculator.aws/#/calculator">https://calculator.aws/#/calculator</a>	\$	0.00	\$	1.19	Lambda - Scheduled Callback - 1.25 Agent count*20*24*3	TS	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Alameda	Lambda	Contact Center	New - Production Shared Services	New -TBC	13045	<a href="https://calculator.aws/#/calculator">https://calculator.aws/#/calculator</a>	\$	0.00	\$	1.68	Lambda - Telephonic Signature (3 Lambda per call)	TS	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Alameda	Lambda	Contact Center	New - Production Alameda	New -TBC	720	<a href="https://calculator.aws/#/calculator">https://calculator.aws/#/calculator</a>	\$	0.00	\$	0.04	Lambda - WFM (California: 720 per county)	BUILD	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Alameda	Lambda	Contact Center	New - Production Shared Services	New -TBC	6316000	<a href="https://calculator.aws/#/calculator">https://calculator.aws/#/calculator</a>	\$	0.00	\$	116.60	Lambda - CCP (users*4000*24)	CCP	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Alameda	Kinesis	Contact Center	New - Production Alameda	New -TBC	17753	<a href="https://calculator.aws/#/calculator">https://calculator.aws/#/calculator</a>	\$	0.00	\$	60.39	Kinesis - All Services *5.0035 per hour	BUILD	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Alameda	Kinesis	Contact Center	New - Production Alameda	New -TBC		<a href="https://calculator.aws/#/calculator">https://calculator.aws/#/calculator</a>	\$		\$		Kinesis Video Stream - Voice Biometrics (Call Volume * Nusage - Convert to GB)	BUILD	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Alameda	Kinesis	Contact Center	New - Production Alameda	New -TBC		<a href="https://calculator.aws/#/calculator">https://calculator.aws/#/calculator</a>	\$		\$		Kinesis - VR Data Streaming for CTR (Call Volume * Calculated on Share per hour)	BUILD	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Alameda	Kinesis	Contact Center	New - Production Alameda	New -TBC		<a href="https://calculator.aws/#/calculator">https://calculator.aws/#/calculator</a>	\$		\$		Kinesis - VR Data Streaming for Agent Events (Agent Count * Calculated on Share)	BUILD	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Alameda	Kinesis	Contact Center	New - Production Shared Services	New -TBC		<a href="https://calculator.aws/#/calculator">https://calculator.aws/#/calculator</a>	\$		\$		Kinesis - Telephonic Signature (Convert # of signatures into GB qty)	TS	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Alameda	Kinesis	Contact Center	New - Production Shared Services	New -TBC		<a href="https://calculator.aws/#/calculator">https://calculator.aws/#/calculator</a>	\$		\$		Kinesis - WFM/California Prehouse (GB of data ingested 500TB in 1024)	BUILD	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Alameda	S3	Contact Center	New - Production Shared Services	New -TBC	66	<a href="https://calculator.aws/#/calculator">https://calculator.aws/#/calculator</a>	\$	0.08	\$	5.28	S3 - CCP for hosting angular app (Storage is 1GB and each agent has 120,000 requests	BUILD	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Alameda	S3	Contact Center	New - Production Alameda	New -TBC	228.393975	<a href="https://calculator.aws/#/calculator">https://calculator.aws/#/calculator</a>	\$	0.02	\$	5.25	S3 - CCP for hosting angular app (Storage is 1GB and each agent has 120,000 requests	BUILD	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Alameda	S3	Contact Center	New - Production Alameda	New -TBC	40	<a href="https://calculator.aws/#/calculator">https://calculator.aws/#/calculator</a>	\$	0.00	\$	1.15	S3 - AWS S3 (GB)	BUILD	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Alameda	S3	Contact Center	New - Production Alameda	New -TBC	8	<a href="https://calculator.aws/#/calculator">https://calculator.aws/#/calculator</a>	\$	36.00	\$	36.00	S3 - VR (Audio prompts) (Inf audio file - 225 * 16000 * 8 of languages - 15) Call	BUILD	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Alameda	S3	Contact Center	New - Production Shared Services	New -TBC	21.90476688	<a href="https://calculator.aws/#/calculator">https://calculator.aws/#/calculator</a>	\$	0.03	\$	0.50	S3 - Telephonic Signature (Telephonic Sig call volume/512)	TS	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Alameda	S3	Contact Center	New - Production Shared Services	New -TBC	24.1542	<a href="https://calculator.aws/#/calculator">https://calculator.aws/#/calculator</a>	\$	0.03	\$	0.72	S3 - WFM/California (308 per month for S3)	BUILD	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Alameda	API Gateway	Contact Center	New - Production Alameda	New -TBC	1	<a href="https://calculator.aws/#/calculator">https://calculator.aws/#/calculator</a>	\$	10.50	\$	10.50	API Gateway - CCP (C-IV is at \$175 per month for these costs)	CCP	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Alameda	API Gateway	Contact Center	New - Production Alameda	New -TBC	0.05751	<a href="https://calculator.aws/#/calculator">https://calculator.aws/#/calculator</a>	\$	2.30	\$	0.12	API Gateway - VR	BUILD	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Alameda	CloudWatch	Contact Center	New - Production Shared Services	New -TBC	17753	<a href="https://calculator.aws/#/calculator">https://calculator.aws/#/calculator</a>	\$	0.00	\$	31.06	CloudWatch - All Services *5.0018 per call)	BUILD	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Alameda	CloudWatch	Contact Center	New - Production Alameda	New -TBC		<a href="https://calculator.aws/#/calculator">https://calculator.aws/#/calculator</a>	\$		\$		CloudWatch - CCP	CCP	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Alameda	CloudWatch	Contact Center	New - Production Alameda	New -TBC		<a href="https://calculator.aws/#/calculator">https://calculator.aws/#/calculator</a>	\$		\$		CloudWatch - Remote Closure	BUILD	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Alameda	CloudWatch	Contact Center	New - Production Shared Services	New -TBC		<a href="https://calculator.aws/#/calculator">https://calculator.aws/#/calculator</a>	\$		\$		CloudWatch - External Party Access	EPA	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Alameda	CloudWatch	Contact Center	New - Production Alameda	New -TBC		<a href="https://calculator.aws/#/calculator">https://calculator.aws/#/calculator</a>	\$		\$		CloudWatch - Features	BUILD	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Alameda	CloudWatch	Contact Center	New - Production Outbound	New -TBC		<a href="https://calculator.aws/#/calculator">https://calculator.aws/#/calculator</a>	\$		\$		CloudWatch - VR	BUILD	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Alameda	CloudWatch	Contact Center	New - Production Outbound	New -TBC		<a href="https://calculator.aws/#/calculator">https://calculator.aws/#/calculator</a>	\$		\$		CloudWatch - Outbound Campaign	OUT	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Alameda	CloudWatch	Contact Center	New - Production Alameda	New -TBC		<a href="https://calculator.aws/#/calculator">https://calculator.aws/#/calculator</a>	\$		\$		CloudWatch - Remote Work	BUILD	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Alameda	CloudWatch	Contact Center	New - Production Shared Services	New -TBC		<a href="https://calculator.aws/#/calculator">https://calculator.aws/#/calculator</a>	\$		\$		CloudWatch - Reporting	BUILD	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Alameda	CloudWatch	Contact Center	New - Production Shared Services	New -TBC		<a href="https://calculator.aws/#/calculator">https://calculator.aws/#/calculator</a>	\$		\$		CloudWatch - Scheduled Callback	TS	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Alameda	CloudWatch	Contact Center	New - Production Shared Services	New -TBC		<a href="https://calculator.aws/#/calculator">https://calculator.aws/#/calculator</a>	\$		\$		CloudWatch - Telephonic Signature	TS	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Alameda	CloudWatch	Contact Center	New - Production Shared Services	New																			



[illegible]

Wave	City	Account Name	Purpose	Account Name	Sep-22	Oct-22	Nov-22	Dec-22	Jan-24	Feb-24	Mar-24	Apr-24	Total	SPY 20/21	SPY 21/22	SPY 22/23	SPY 23/24
Wave - 0	LA	SMS	Contact Center	New - Production Outbound	\$1,000	\$1,000	\$1,000	\$1,000	\$1,000	\$1,000	\$1,000	\$1,000	\$24,000	\$	\$	\$	\$
Wave - 0	LA	CloudFront	Contact Center	New - Production Outbound	\$0.10	\$0.10	\$0.10	\$0.10	\$0.10	\$0.10	\$0.10	\$0.10	\$2,400	\$	\$	\$	\$
Wave - 0	LA	Step Functions	Contact Center	New - Production Outbound	\$156.28	\$156.28	\$156.28	\$156.28	\$156.28	\$156.28	\$156.28	\$156.28	\$3,790.73	\$	\$	\$	\$
Wave - 0	LA	Step Functions	Contact Center	New - Production Outbound	\$4.92	\$4.92	\$4.92	\$4.92	\$4.92	\$4.92	\$4.92	\$4.92	\$118.20	\$	\$	\$	\$
Wave - 0	LA	Amazon Connect - WebChat	Contact Center	New - Production LA - Contact	\$1,752.87	\$1,752.87	\$1,752.87	\$1,752.87	\$1,752.87	\$1,752.87	\$1,752.87	\$1,752.87	\$42,068.95	\$	\$	\$	\$
Wave - 0	Alameda	Amazon Connect - Toll Free F	Contact Center	New - Production Alameda	\$3.66	\$3.66	\$3.66	\$3.66	\$3.66	\$3.66	\$3.66	\$3.66	\$87.99	\$	\$	\$	\$
Wave - 0	Alameda	Amazon Connect - DID#	Contact Center	New - Production Alameda	\$6.39	\$6.39	\$6.39	\$6.39	\$6.39	\$6.39	\$6.39	\$6.39	\$153.61	\$	\$	\$	\$
Wave - 0	Alameda	Amazon Connect - Voice Usage	Contact Center	New - Production Alameda	\$5,353.89	\$5,353.89	\$5,353.89	\$5,353.89	\$5,353.89	\$5,353.89	\$5,353.89	\$5,353.89	\$133,538.89	\$	\$	\$	\$
Wave - 0	Alameda	Amazon Connect - Toll Free Inbound	Contact Center	New - Production Alameda	\$1,103.70	\$1,103.70	\$1,103.70	\$1,103.70	\$1,103.70	\$1,103.70	\$1,103.70	\$1,103.70	\$27,087.04	\$	\$	\$	\$
Wave - 0	Alameda	Amazon Connect - DID Outbound	Contact Center	New - Production Shared Services	\$161.39	\$161.39	\$161.39	\$161.39	\$161.39	\$161.39	\$161.39	\$161.39	\$3,916.93	\$	\$	\$	\$
Wave - 0	Alameda	Amazon Connect - Voice Usage	Contact Center	New - Production Shared Services	\$706.55	\$706.55	\$706.55	\$706.55	\$706.55	\$706.55	\$706.55	\$706.55	\$17,060.45	\$	\$	\$	\$
Wave - 0	Alameda	Amazon Connect - DID Outbound	Contact Center	New - Production Shared Services	\$188.41	\$188.41	\$188.41	\$188.41	\$188.41	\$188.41	\$188.41	\$188.41	\$4,619.15	\$	\$	\$	\$
Wave - 0	Alameda	Amazon Connect - Voice Usage	Contact Center	New - Production Shared Services	\$47.22	\$47.22	\$47.22	\$47.22	\$47.22	\$47.22	\$47.22	\$47.22	\$1,167.88	\$	\$	\$	\$
Wave - 0	Alameda	Amazon Connect - Toll Free Inbound	Contact Center	New - Production Shared Services	\$314.48	\$314.48	\$314.48	\$314.48	\$314.48	\$314.48	\$314.48	\$314.48	\$7,834.79	\$	\$	\$	\$
Wave - 0	Alameda	Amazon Connect - Voice Usage	Contact Center	New - Production Shared Services	\$195.44	\$195.44	\$195.44	\$195.44	\$195.44	\$195.44	\$195.44	\$195.44	\$4,954.44	\$	\$	\$	\$
Wave - 0	Alameda	Amazon Connect - DID Outbound	Contact Center	New - Production Shared Services	\$52.12	\$52.12	\$52.12	\$52.12	\$52.12	\$52.12	\$52.12	\$52.12	\$1,311.88	\$	\$	\$	\$
Wave - 0	Alameda	Amazon Connect - Voice Usage	Contact Center	New - Production Shared Services	\$8.67	\$8.67	\$8.67	\$8.67	\$8.67	\$8.67	\$8.67	\$8.67	\$216.71	\$	\$	\$	\$
Wave - 0	Alameda	Amazon Connect - Toll Free Inbound	Contact Center	New - Production Shared Services	\$5.78	\$5.78	\$5.78	\$5.78	\$5.78	\$5.78	\$5.78	\$5.78	\$145.81	\$	\$	\$	\$
Wave - 0	Alameda	Lambda	Contact Center	New - Production Shared Services	\$28.77	\$28.77	\$28.77	\$28.77	\$28.77	\$28.77	\$28.77	\$28.77	\$717.87	\$	\$	\$	\$
Wave - 0	Alameda	Lambda	Contact Center	New - Production Shared Services	\$0.87	\$0.87	\$0.87	\$0.87	\$0.87	\$0.87	\$0.87	\$0.87	\$21.71	\$	\$	\$	\$
Wave - 0	Alameda	Lambda	Contact Center	New - Production Alameda	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.01	\$	\$	\$	\$
Wave - 0	Alameda	Lambda	Contact Center	New - Production Shared Services	\$0.05	\$0.05	\$0.05	\$0.05	\$0.05	\$0.05	\$0.05	\$0.05	\$0.52	\$	\$	\$	\$
Wave - 0	Alameda	Lambda	Contact Center	New - Production Outbound	\$5.96	\$5.96	\$5.96	\$5.96	\$5.96	\$5.96	\$5.96	\$5.96	\$55.64	\$	\$	\$	\$
Wave - 0	Alameda	Lambda	Contact Center	New - Production Shared Services	\$6.00	\$6.00	\$6.00	\$6.00	\$6.00	\$6.00	\$6.00	\$6.00	\$60.00	\$	\$	\$	\$
Wave - 0	Alameda	Lambda	Contact Center	New - Production Shared Services	\$13.37	\$13.37	\$13.37	\$13.37	\$13.37	\$13.37	\$13.37	\$13.37	\$133.73	\$	\$	\$	\$
Wave - 0	Alameda	Lambda	Contact Center	New - Production Shared Services	\$1.19	\$1.19	\$1.19	\$1.19	\$1.19	\$1.19	\$1.19	\$1.19	\$11.87	\$	\$	\$	\$
Wave - 0	Alameda	Lambda	Contact Center	New - Production Shared Services	\$1.68	\$1.68	\$1.68	\$1.68	\$1.68	\$1.68	\$1.68	\$1.68	\$16.80	\$	\$	\$	\$
Wave - 0	Alameda	Lambda	Contact Center	New - Production Alameda	\$0.04	\$0.04	\$0.04	\$0.04	\$0.04	\$0.04	\$0.04	\$0.04	\$0.36	\$	\$	\$	\$
Wave - 0	Alameda	Lambda	Contact Center	New - Production Shared Services	\$116.40	\$116.40	\$116.40	\$116.40	\$116.40	\$116.40	\$116.40	\$116.40	\$3,144.01	\$	\$	\$	\$
Wave - 0	Alameda	Kinesis	Contact Center	New - Production Alameda	\$60.39	\$60.39	\$60.39	\$60.39	\$60.39	\$60.39	\$60.39	\$60.39	\$603.86	\$	\$	\$	\$
Wave - 0	Alameda	Kinesis	Contact Center	New - Production Alameda	\$0.49	\$0.49	\$0.49	\$0.49	\$0.49	\$0.49	\$0.49	\$0.49	\$4.90	\$	\$	\$	\$
Wave - 0	Alameda	Kinesis	Contact Center	New - Production Alameda	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$	\$	\$	\$
Wave - 0	Alameda	Kinesis	Contact Center	New - Production Alameda	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$	\$	\$	\$
Wave - 0	Alameda	Kinesis	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$	\$	\$	\$
Wave - 0	Alameda	Kinesis	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$	\$	\$	\$
Wave - 0	Alameda	Kinesis	Contact Center	New - Production Shared Services	\$5.28	\$5.28	\$5.28	\$5.28	\$5.28	\$5.28	\$5.28	\$5.28	\$52.80	\$	\$	\$	\$
Wave - 0	Alameda	Kinesis	Contact Center	New - Production Alameda	\$5.25	\$5.25	\$5.25	\$5.25	\$5.25	\$5.25	\$5.25	\$5.25	\$52.52	\$	\$	\$	\$
Wave - 0	Alameda	S3	Contact Center	New - Production Alameda	\$1.15	\$1.15	\$1.15	\$1.15	\$1.15	\$1.15	\$1.15	\$1.15	\$11.50	\$	\$	\$	\$
Wave - 0	Alameda	S3	Contact Center	New - Production Alameda	\$36.00	\$36.00	\$36.00	\$36.00	\$36.00	\$36.00	\$36.00	\$36.00	\$360.00	\$	\$	\$	\$
Wave - 0	Alameda	S3	Contact Center	New - Production Shared Services	\$744.88	\$754.26	\$84.24	\$88.91	\$93.59	\$98.27	\$102.95	\$107.63	\$1,291.61	\$	\$	\$	\$
Wave - 0	Alameda	S3	Contact Center	New - Production Shared Services	\$0.72	\$0.72	\$0.72	\$0.72	\$0.72	\$0.72	\$0.72	\$0.72	\$7.25	\$	\$	\$	\$
Wave - 0	Alameda	API Gateway	Contact Center	New - Production Alameda	\$10.50	\$10.50	\$10.50	\$10.50	\$10.50	\$10.50	\$10.50	\$10.50	\$105.00	\$	\$	\$	\$
Wave - 0	Alameda	API Gateway	Contact Center	New - Production Alameda	\$6.12	\$6.12	\$6.12	\$6.12	\$6.12	\$6.12	\$6.12	\$6.12	\$11.15	\$	\$	\$	\$
Wave - 0	Alameda	CloudWatch	Contact Center	New - Production Shared Services	\$11.06	\$11.06	\$11.06	\$11.06	\$11.06	\$11.06	\$11.06	\$11.06	\$110.65	\$	\$	\$	\$
Wave - 0	Alameda	CloudWatch	Contact Center	New - Production Alameda	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$	\$	\$	\$
Wave - 0	Alameda	CloudWatch	Contact Center	New - Production Alameda	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$	\$	\$	\$
Wave - 0	Alameda	CloudWatch	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$	\$	\$	\$
Wave - 0	Alameda	CloudWatch	Contact Center	New - Production Alameda	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$	\$	\$	\$
Wave - 0	Alameda	CloudWatch	Contact Center	New - Production Alameda	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$	\$	\$	\$
Wave - 0	Alameda	CloudWatch	Contact Center	New - Production Outbound	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$	\$	\$	\$
Wave - 0	Alameda	CloudWatch	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$	\$	\$	\$
Wave - 0	Alameda	CloudWatch	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$	\$	\$	\$
Wave - 0	Alameda	CloudWatch	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$	\$	\$	\$
Wave - 0	Alameda	CloudWatch	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$	\$	\$	\$
Wave - 0	Alameda	CloudWatch	Contact Center	New - Production Shared Services	\$1.00	\$1.00	\$1.00	\$1.00	\$1.00	\$1.00	\$1.00	\$1.00	\$10.00	\$	\$	\$	\$
Wave - 0	Alameda	CloudWatch	Contact Center	New - Production Shared Services	\$2.24	\$2.24	\$2.24	\$2.24	\$2.24	\$2.24	\$2.24	\$2.24	\$22.43	\$	\$	\$	\$
Wave - 0	Alameda	CloudWatch	Contact Center	New - Production Shared Services	\$136.45	\$136.45	\$136.45	\$136.45	\$136.45	\$136.45	\$136.45	\$136.45	\$3,364.50	\$	\$	\$	\$
Wave - 0	Alameda	SQS	Contact Center	New - Production Outbound	\$1.00	\$1.00	\$1.00	\$1.00	\$1.00	\$1.00	\$1.00	\$1.00	\$10.00	\$	\$	\$	\$
Wave - 0	Alameda	SQS	Contact Center	New - Production Outbound	\$1.00	\$1.00	\$1.00	\$1.00	\$1.00	\$1.00	\$1.00	\$1.00	\$10.00	\$	\$	\$	\$
Wave - 0	Alameda	CloudFront	Contact Center	New - Production Outbound	\$0.10	\$0.10	\$0.10	\$0.10	\$0.10	\$0.10	\$0.10	\$0.10	\$2,400	\$	\$	\$	\$
Wave - 0	Alameda	Step Functions	Contact Center	New - Production Outbound	\$4.61	\$4.61	\$4.61	\$4.61	\$4.61	\$4.61	\$4.61	\$4.61	\$46.15	\$	\$	\$	\$
Wave - 0	Alameda	Step Functions	Contact Center	New - Production Outbound	\$0.15	\$0.15	\$0.15	\$0.15	\$0.15	\$0.15	\$0.15	\$0.15	\$1.45	\$	\$	\$	\$
Wave - 0	Alameda	Amazon Connect - WebChat	Contact Center	New - Production Alameda	\$51.80	\$51.80	\$51.80	\$51.80	\$51.80	\$51.80	\$51.80	\$51.80	\$518.00	\$	\$	\$	\$
Wave - 0	Alameda	Amazon Connect - Toll Free F	Contact Center	New - Production Alameda	\$3.66	\$3.66	\$3.66	\$3.66	\$3.66	\$3.66	\$3.66	\$3.66	\$87.99	\$	\$	\$	\$
Wave - 0	Alameda	Amazon Connect - DID #	Contact Center	New - Production Alameda	\$6.39	\$6.39	\$6.39	\$6.39	\$6.39	\$6.39	\$6.39	\$6.39	\$153.61	\$	\$	\$	\$
Wave - 0	Alameda	Amazon Connect - Voice Usage	Contact Center	New - Production Alameda	\$1,963.49	\$1,963.49	\$1,963.49	\$1,963.49	\$1,963.49	\$1,963.49	\$1,963.49	\$1,963.49	\$49,104.45	\$	\$	\$	\$
Wave - 0	Alameda	Amazon Connect - Toll Free Inbound	Contact Center	New - Production Alameda	\$1,132.46	\$1,132.46	\$1,132.46	\$1,132.46	\$1,132.46	\$1,132.46	\$1,132.46	\$1,132.46	\$28,194.61	\$	\$	\$	\$
Wave - 0	Alameda	Amazon Connect - DID Outbound	Contact Center	New - Production Shared Services	\$58.89	\$58.89	\$58.89	\$58.89	\$58.89	\$58.89	\$58.89	\$58.89	\$608.88	\$	\$	\$	\$
Wave - 0	Alameda	Amazon Connect - Voice Usage	Contact Center	New - Production Shared Services	\$160.40	\$160.40	\$160.40	\$160.40	\$160.40	\$160.40	\$160.40	\$160.40	\$1,604.98	\$	\$	\$	\$
Wave - 0	Alameda	Amazon Connect - DID Outbound	Contact Center	New - Production Shared Services	\$42.77	\$42.77	\$42.77	\$42.77	\$42.77	\$42.77	\$42.77	\$42.77	\$427.73	\$	\$	\$	\$
Wave - 0	Alameda	Amazon Connect - Voice Usage	Contact Center	New - Production Shared Services	\$27.87	\$27.87	\$27.87	\$27.87	\$27.87	\$27.87	\$27.87	\$27.87	\$278.71	\$	\$	\$	\$
Wave - 0	Alameda	Amazon Connect - Toll Free Inbound	Contact Center	New - Production Shared Services	\$18.58	\$18.58	\$18.58	\$18.58	\$18.58	\$18.58	\$18.58	\$18.58	\$185.81	\$	\$	\$	\$
Wave - 0	Alameda	Amazon Connect - Toll Free Inbound	Contact Center	New - Production Shared Services	\$11.57	\$11.57	\$11.57	\$11.57	\$11.57	\$11.57	\$11.57	\$11.57	\$115.73	\$	\$	\$	\$
Wave - 0	Alameda	Amazon Connect - DID Outbound	Contact Center	New - Production Shared Services	\$30.76	\$30.76	\$30.76	\$30.76	\$30.76	\$30.76	\$30.76	\$30.76	\$307.64	\$	\$	\$	\$
Wave - 0	Alameda	Amazon Connect - Toll Free Usage	Contact Center	New - Production Shared Services	\$5.12	\$5.12	\$5.12	\$5.12	\$5.12	\$5.12	\$5.12	\$5.12	\$51.12	\$	\$	\$	\$
Wave - 0	Alameda	Amazon Connect - Toll Free Inbound	Contact Center	New - Production Shared Services	\$31.41	\$31.41	\$31.41	\$31.41	\$31.41	\$31.41	\$31.41	\$31.41	\$314.18	\$	\$	\$	\$
Wave - 0	Alameda	Lambda	Contact Center	New - Production Alameda	\$22.89	\$22.89	\$22.89	\$22.89	\$22.89	\$22.89	\$22.89	\$22.89	\$228.85	\$	\$	\$	\$
Wave - 0	Alameda	Lambda	Contact Center	New - Production Shared Services	\$0.52	\$0.52	\$0.52	\$0.52	\$0.52	\$0.52	\$0.52	\$0.52	\$5.22	\$	\$	\$	\$
Wave - 0	Alameda	Lambda	Contact Center	New - Production Alameda	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$	\$	\$	\$
Wave - 0	Alameda	Lambda	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$	\$	\$	\$
Wave - 0	Alameda	Lambda	Contact Center	New - Production Shared Services	\$1.52	\$1.52	\$1.52	\$1.52	\$1.52	\$1.52	\$1.52	\$1.52					

	TOTALS
\$	24
\$	2
\$	3,751
\$	118
\$	42,069
\$	37
\$	64
\$	53,539
\$	3,037
\$	1,614
\$	1,884
\$	42
\$	115
\$	1,954
\$	521
\$	58
\$	388
\$	9
\$	0
\$	1
\$	60
\$	0
\$	134
\$	12
\$	17
\$	0
\$	3,164
\$	604
\$	-
\$	-
\$	-
\$	-
\$	53
\$	53
\$	12
\$	360
\$	1,792
\$	7
\$	105
\$	1
\$	311
\$	0
\$	-
\$	-
\$	-
\$	-
\$	-
\$	-
\$	-
\$	-
\$	10
\$	0
\$	22
\$	3,365
\$	10
\$	10
\$	1
\$	86
\$	1
\$	518
\$	37
\$	64
\$	19,535
\$	11,525
\$	19
\$	1,604
\$	428
\$	186
\$	1,154
\$	308
\$	51
\$	229
\$	5
\$	0
\$	0
\$	25
\$	81
\$	19
\$	4
\$	0
\$	4,586
\$	356
\$	-
\$	-
\$	-
\$	-
\$	-
\$	83
\$	48

[illegible]

[illegible]

[illegible]



Wave	County	AWS Service	Purpose	Account Name	Account ID	Quantity	Calculator	Unit Cost	Expected Cost	Actual Cost	Description / Purpose	Category	Start Date	End Date	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	
Wave -1	Contra Costa	Amazon Connect - Toll Free Inbound	Contact Center	New - Production Shared Services	New - TBC	8,269.35479	Amazon Connect	\$	0.01	\$	89.23	External Party Access: County Toll Free Usage	EPA	9/1/2022		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -1	Contra Costa	Amazon Connect - Voice Usage	Contact Center	New - Production Shared Services	New - TBC	34,228.58546	Amazon Connect	\$	0.02	\$	686.11	Outbound - County Usage	OUT	9/1/2022		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -1	Contra Costa	Amazon Connect - DID Outbound	Contact Center	New - Production Shared Services	New - TBC	34,228.58546	Amazon Connect	\$	0.00	\$	149.20	Outbound - County DID Usage	OUT	9/1/2022		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -1	Contra Costa	Amazon Connect - Toll Free Usage	Contact Center	New - Production Shared Services	New - TBC	1518.56829	Amazon Connect	\$	0.02	\$	27.33	RCC - County Usage	BUILD	9/1/2022		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -1	Contra Costa	Amazon Connect - Toll Free Inbound	Contact Center	New - Production Shared Services	New - TBC	1518.56829	Amazon Connect	\$	0.02	\$	38.22	RCC - County Toll Free Usage	BUILD	9/1/2022		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -1	Contra Costa	Lambda	Contact Center	New - Production Contra Costa	New - TBC	2447460	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$	0.00	\$	122.32	Lambda-VR assuming 45 lambda calls per call into the VR	BUILD	9/1/2022		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -1	Contra Costa	Lambda	Contact Center	New - Production Shared Services	New - TBC	54751	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$	0.00	\$	2.73	Lambda - Admin Page (sheet 1 numbers per county)	AP	9/1/2022		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -1	Contra Costa	Lambda	Contact Center	New - Production Contra Costa	New - TBC	18	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$	0.00	\$	0.0008	Lambda - Remote Closure (2 opens * 4 lambda) + (2 closes * 4 lambda) per month	BUILD	9/1/2022		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -1	Contra Costa	Lambda	Contact Center	New - Production Shared Services	New - TBC	3077.74188	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$	0.00	\$	6.17	Lambda - External Party Access (3 Lambda/Call)	EPA	9/1/2022		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -1	Contra Costa	Lambda	Contact Center	New - Production Outbound	New - TBC	17,9524.4411	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$	0.00	\$	39.80	Lambda - Outbound Campaign (13 Lambda/Per Call)	OUT	9/1/2022		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -1	Contra Costa	Lambda	Contact Center	New - Production Shared Services	New - TBC	202.4757679	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$	0.00	\$	0.03	Lambda - RCC (4 Lambda/Call)	BUILD	9/1/2022		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -1	Contra Costa	Lambda	Contact Center	New - Production Contra Costa	New - TBC	834748	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$	0.00	\$	4.18	Lambda - Reporting (call VR/15hr=8808)	BUILD	9/1/2022		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -1	Contra Costa	Lambda	Contact Center	New - Production Shared Services	New - TBC	54000	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$	0.00	\$	2.70	Lambda - Scheduled Callback - (1.25*agent count)*20*24*3	SCR	9/1/2022		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -1	Contra Costa	Lambda	Contact Center	New - Production Shared Services	New - TBC	20805	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$	0.00	\$	1.04	Lambda - Telephonic Signature: (3 Lambda per call)	TS	9/1/2022		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -1	Contra Costa	Lambda	Contact Center	New - Production Contra Costa	New - TBC	720	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$	0.00	\$	0.04	Lambda - WFM (Callabr: 720 per county)	BUILD	9/1/2022		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -1	Contra Costa	Lambda	Contact Center	New - Production Shared Services	New - TBC	4400000	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$	0.00	\$	739.09	Lambda - CCP (user*4000*24)	CCP	9/1/2022		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -1	Contra Costa	Kinesis	Contact Center	New - Production Contra Costa	New - TBC	54388	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$	0.00	\$	190.36	Kinesis - All Services ("5.000 per call)	BUILD	9/1/2022		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -1	Contra Costa	Kinesis	Contact Center	New - Production Contra Costa	New - TBC	Estimated based on	Estimated based on	\$	-	-	-	Kinesis Video Stream - Voice Biometrics (Call Volume * Usage - Convert to GB	BUILD	9/1/2022		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -1	Contra Costa	Kinesis	Contact Center	New - Production Contra Costa	New - TBC	Estimated based on	Estimated based on	\$	-	-	-	Kinesis - VR Data Streaming for CTR (Call Volume * Calculated on Share per hour	BUILD	9/1/2022		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -1	Contra Costa	Kinesis	Contact Center	New - Production Shared Services	New - TBC	Estimated based on	Estimated based on	\$	-	-	-	Kinesis - VR Data Streaming for Agent Events (Agent Count * Calculated on Share	BUILD	9/1/2022		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -1	Contra Costa	Kinesis	Contact Center	New - Production Shared Services	New - TBC	Estimated based on	Estimated based on	\$	-	-	-	Kinesis - Telephonic Signature (Convert # of signatures into GB qty)	TS	9/1/2022		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -1	Contra Costa	Kinesis	Contact Center	New - Production Shared Services	New - TBC	Estimated based on	Estimated based on	\$	-	-	-	Kinesis - WFM/Callabr: Firehouse (GB of data ingested: 100TB is 029	BUILD	9/1/2022		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -1	Contra Costa	S3	Contact Center	New - Production Shared Services	New - TBC	150	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$	0.08	\$	12.00	S3 - CCP for hosting angular app (Storage is <1GB and each agent has 120,000 requests	CCP	9/1/2022		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -1	Contra Costa	S3	Contact Center	New - Production Contra Costa	New - TBC	977.4121094	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$	0.02	\$	22.48	S3 - Call Recording (Inbound + Outbound Call Volume/512 for #GB per month)	BUILD	9/1/2022		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -1	Contra Costa	S3	Contact Center	New - Production Contra Costa	New - TBC	50	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$	0.02	\$	1.15	S3 - Misc (DD GB)	BUILD	9/1/2022		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -1	Contra Costa	S3	Contact Center	New - Production Contra Costa	New - TBC	1	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$	36.00	\$	36.00	S3 - VR (Audio prompts) (Ref audio files - 225 * 100K * # of languages - 15) Call	BUILD	9/1/2022		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -1	Contra Costa	S3	Contact Center	New - Production Shared Services	New - TBC	13,54492138	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$	0.02	\$	0.31	S3 - Telephonic Signature (Telephone 5g call volume/512)	TS	9/1/2022		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -1	Contra Costa	S3	Contact Center	New - Production Shared Services	New - TBC	76,1443	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$	0.00	\$	0.00	S3 - WFM/Callabr: (3GB per month for SR)	BUILD	9/1/2022		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -1	Contra Costa	API Gateway	Contact Center	New - Production Contra Costa	New - TBC	1	Estimated based on	\$	23.86	\$	23.86	API Gateway - CCP (CPI is at \$17.5 per month for these costs)	CCP	9/1/2022		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -1	Contra Costa	API Gateway	Contact Center	New - Production Contra Costa	New - TBC	0.38129333	Estimated based on	\$	2.00	\$	0.36	API Gateway - VR	BUILD	9/1/2022		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -1	Contra Costa	CloudWatch	Contact Center	New - Production Shared Services	New - TBC	54388	Estimated based on	\$	0.00	\$	97.90	CloudWatch - All Services ("5.000 per call)	BUILD	9/1/2022		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -1	Contra Costa	CloudWatch	Contact Center	New - Production Contra Costa	New - TBC	Estimated based on	Estimated based on	\$	-	\$	-	CloudWatch - CCP	CCP	9/1/2022		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -1	Contra Costa	CloudWatch	Contact Center	New - Production Contra Costa	New - TBC	Estimated based on	Estimated based on	\$	-	\$	-	CloudWatch - Remote Closure	BUILD	9/1/2022		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -1	Contra Costa	CloudWatch	Contact Center	New - Production Shared Services	New - TBC	Estimated based on	Estimated based on	\$	-	\$	-	CloudWatch - External Party Access	EPA	9/1/2022		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -1	Contra Costa	CloudWatch	Contact Center	New - Production Contra Costa	New - TBC	Estimated based on	Estimated based on	\$	-	\$	-	CloudWatch - Features	BUILD	9/1/2022		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -1	Contra Costa	CloudWatch	Contact Center	New - Production Contra Costa	New - TBC	Estimated based on	Estimated based on	\$	-	\$	-	CloudWatch - VR	BUILD	9/1/2022		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -1	Contra Costa	CloudWatch	Contact Center	New - Production Outbound	New - TBC	Estimated based on	Estimated based on	\$	-	\$	-	CloudWatch - Outbound Campaign	OUT	9/1/2022		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -1	Contra Costa	CloudWatch	Contact Center	New - Production Contra Costa	New - TBC	Estimated based on	Estimated based on	\$	-	\$	-	CloudWatch - RCC	BUILD	9/1/2022		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -1	Contra Costa	CloudWatch	Contact Center	New - Production Shared Services	New - TBC	Estimated based on	Estimated based on	\$	-	\$	-	CloudWatch - Remote Work	BUILD	9/1/2022		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -1	Contra Costa	CloudWatch	Contact Center	New - Production Shared Services	New - TBC	Estimated based on	Estimated based on	\$	-	\$	-	CloudWatch - Telephonic Signature	TS	9/1/2022		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -1	Contra Costa	CloudWatch	Contact Center	New - Production Shared Services	New - TBC	Estimated based on	Estimated based on	\$	-	\$	-	CloudWatch - WFM	BUILD	9/1/2022		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -1	Contra Costa	CloudFront	Contact Center	New - Production Shared Services	New - TBC	1	Estimated based on	\$	1.00	\$	1.00	CloudFront - CCP (S1)	CCP	9/1/2022		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -1	Contra Costa	CloudFront	Contact Center	New - Production Shared Services	New - TBC	1	Estimated based on	\$	1.00	\$	1.00	CloudFront - Route 53 & S5 Certificate (S1)	BUILD	9/1/2022		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -1	Contra Costa	Comprehend	Contact Center	New - Production Shared Services	New - TBC	13870	<a href="https://aws.amazon.com/">https://aws.amazon.com/</a>	\$	0.00	\$	1.39	Telephonic Signature - Comprehend (Number of Documents Signed *2 for units)	TS	9/1/2022		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -1	Contra Costa	Transcribe	Contact Center	New - Production Shared Services	New - TBC	48,935	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$	0.00	\$	289.26	Telephonic Signature - Transcribe (0.30 per recording)	CCP	9/1/2022		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -1	Contra Costa	SQS	Contact Center	New - Production Outbound	New - TBC	1	Estimated based on	\$	1.00	\$	1.00	Outbound Campaign - SQS (S1 total)	OUT	9/1/2022		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -1	Contra Costa	SMS	Contact Center	New - Production Outbound	New - TBC	1	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$	1.00	\$	1.00	Outbound Campaign - SMS (S1 total)	OUT	9/1/2022		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -1	Contra Costa	CloudFront	Contact Center	New - Production Outbound	New - TBC	1	Estimated based on	\$	0.10	\$	0.10	Outbound Campaign - CloudFront	OUT	9/1/2022		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -1	Contra Costa	Step Functions	Contact Center	New - Production Outbound	New - TBC	581.8809545	<a href="https://aws.amazon.com/">https://aws.amazon.com/</a>	\$	0.03	\$	14.55	Step Functions - Outbound Campaign (12000 calls a day and 17 transitions/call =	OUT	9/1/2022		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -1	Contra Costa	Step Functions	Contact Center	New - Production Outbound	New - TBC	1	<a href="https://aws.amazon.com/">https://aws.amazon.com/</a>	\$	0.46	\$	0.46	Step Functions - CCP	CCP	9/1/2022		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -1	Contra Costa	Amazon Connect - WebChat	Contact Center	New - Production Contra Costa	New - TBC	48980	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$	0.00	\$	169.20	Number of chat* 35 messages per chat	BUILD	9/1/2022		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -4	San Mateo	Amazon Connect - Toll Free #	Contact Center	New - Production San Mateo	New - TBC	2	Amazon Connect Calculator	\$	1.83	\$	3.66	The total number of toll free numbers assigned to this account.	BUILD	9/1/2022		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -4	San Mateo	Amazon Connect - DID #	Contact Center	New - Production San Mateo	New - TBC	7	Amazon Connect	\$	9.39	\$	6.39	The total number of did numbers assigned to this account.	BUILD	9/1/2022		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -4	San Mateo	Amazon Connect - Voice Usage	Contact Center	New - Production San Mateo	New - TBC	306784.35	Amazon Connect	\$	0.02	\$	5,522.12	County Contact Center and VR Usage (Inbound, outbound, ?)	BUILD	9/1/2022		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -4	San Mateo	Amazon Connect - Toll Free Inbound	Contact Center	New - Production San Mateo</																				

[illegible]

Wave	1	Country	AWS Service	Amazon Connect - Toll Free Inbound	Purpose	Account Name	Sept-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	Total	SPY 2023	SPY 21/22	SPY 22/23	SPY 23/24	TOTALS			
Wave 1	-	Costa Rica	Amazon Connect	Toll Free Inbound	Contact Center	New - Production Shared Services	596.23	596.23	596.23	596.23	596.23	596.23	596.23	596.23	51,984.64	\$	-	\$	794	\$	1,391	\$	1,988
Wave 1	-	Costa Rica	Amazon Connect	Voice Usage	Contact Center	New - Production Shared Services	566.11	566.11	566.11	566.11	566.11	566.11	566.11	566.11	512,322.29	\$	-	\$	4,929	\$	7,393	\$	12,322
Wave 1	-	Costa Rica	Amazon Connect	DDO Outbound	Contact Center	New - Production Shared Services	516.30	516.30	516.30	516.30	516.30	516.30	516.30	516.30	53,285.94	\$	-	\$	1,314	\$	1,972	\$	3,238
Wave 1	-	Costa Rica	Amazon Connect	Voice Usage	Contact Center	New - Production Shared Services	527.33	527.33	527.33	527.33	527.33	527.33	527.33	527.33	556,648.68	\$	-	\$	219	\$	328	\$	547
Wave 1	-	Costa Rica	Amazon Connect	Toll Free Inbound	Contact Center	New - Production Shared Services	518.22	518.22	518.22	518.22	518.22	518.22	518.22	518.22	538,461.68	\$	-	\$	146	\$	219	\$	364
Wave 1	-	Costa Rica	Amazon Connect	Toll Free Inbound	Contact Center	New - Production Shared Services	512.22	512.22	512.22	512.22	512.22	512.22	512.22	512.22	52,444.38	\$	-	\$	978	\$	1,467	\$	2,445
Wave 1	-	Costa Rica	Lambda		Contact Center	New - Production Shared Services	52.73	52.73	52.73	52.73	52.73	52.73	52.73	52.73	554.66	\$	-	\$	22	\$	33	\$	55
Wave 1	-	Costa Rica	Lambda		Contact Center	New - Production Shared Services	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.02	\$	-	\$	0	\$	0	\$	0
Wave 1	-	Costa Rica	Lambda		Contact Center	New - Production Shared Services	50.17	50.17	50.17	50.17	50.17	50.17	50.17	50.17	517.04	\$	-	\$	1	\$	2	\$	3
Wave 1	-	Costa Rica	Lambda		Contact Center	New - Production Shared Services	518.80	518.80	518.80	518.80	518.80	518.80	518.80	518.80	53,300.40	\$	-	\$	150	\$	226	\$	376
Wave 1	-	Costa Rica	Lambda		Contact Center	New - Production Shared Services	50.01	50.01	50.01	50.01	50.01	50.01	50.01	50.01	50.00	\$	-	\$	0	\$	0	\$	0
Wave 1	-	Costa Rica	Lambda		Contact Center	New - Production Shared Services	541.19	541.19	541.19	541.19	541.19	541.19	541.19	541.19	582,731.71	\$	-	\$	0	\$	0	\$	0
Wave 1	-	Costa Rica	Lambda		Contact Center	New - Production Shared Services	52.70	52.70	52.70	52.70	52.70	52.70	52.70	52.70	553.93	\$	-	\$	22	\$	32	\$	54
Wave 1	-	Costa Rica	Lambda		Contact Center	New - Production Shared Services	51.04	51.04	51.04	51.04	51.04	51.04	51.04	51.04	520.78	\$	-	\$	8	\$	12	\$	21
Wave 1	-	Costa Rica	Lambda		Contact Center	New - Production Shared Services	50.04	50.04	50.04	50.04	50.04	50.04	50.04	50.04	50.72	\$	-	\$	0	\$	0	\$	0
Wave 1	-	Costa Rica	Lambda		Contact Center	New - Production Shared Services	5719.09	5719.09	5719.09	5719.09	5719.09	5719.09	5719.09	5719.09	514,381.86	\$	-	\$	5,753	\$	8,629	\$	14,805
Wave 1	-	Costa Rica	Kinesis		Contact Center	New - Production Shared Services	5130.36	5130.36	5130.36	5130.36	5130.36	5130.36	5130.36	5130.36	53,807.16	\$	-	\$	1,523	\$	2,284	\$	3,870
Wave 1	-	Costa Rica	Kinesis		Contact Center	New - Production Shared Services	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	\$	-	\$	-	\$	-	\$	-
Wave 1	-	Costa Rica	Kinesis		Contact Center	New - Production Shared Services	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	\$	-	\$	-	\$	-	\$	-
Wave 1	-	Costa Rica	Kinesis		Contact Center	New - Production Shared Services	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	\$	-	\$	-	\$	-	\$	-
Wave 1	-	Costa Rica	Kinesis		Contact Center	New - Production Shared Services	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	\$	-	\$	-	\$	-	\$	-
Wave 1	-	Costa Rica	Kinesis		Contact Center	New - Production Shared Services	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	\$	-	\$	-	\$	-	\$	-
Wave 1	-	Costa Rica	Kinesis		Contact Center	New - Production Shared Services	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	\$	-	\$	-	\$	-	\$	-
Wave 1	-	Costa Rica	Kinesis		Contact Center	New - Production Shared Services	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	\$	-	\$	-	\$	-	\$	-
Wave 1	-	Costa Rica	Kinesis		Contact Center	New - Production Shared Services	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	\$	-	\$	-	\$	-	\$	-
Wave 1	-	Costa Rica	Kinesis		Contact Center	New - Production Shared Services	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	\$	-	\$	-	\$	-	\$	-
Wave 1	-	Costa Rica	Kinesis		Contact Center	New - Production Shared Services	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	\$	-	\$	-	\$	-	\$	-
Wave 1	-	Costa Rica	Kinesis		Contact Center	New - Production Shared Services	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	\$	-	\$	-	\$	-	\$	-
Wave 1	-	Costa Rica	Kinesis		Contact Center	New - Production Shared Services	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	\$	-	\$	-	\$	-	\$	-
Wave 1	-	Costa Rica	Kinesis		Contact Center	New - Production Shared Services	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	\$	-	\$	-	\$	-	\$	-
Wave 1	-	Costa Rica	Kinesis		Contact Center	New - Production Shared Services	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	\$	-	\$	-	\$	-	\$	-
Wave 1	-	Costa Rica	Kinesis		Contact Center	New - Production Shared Services	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	\$	-	\$	-	\$	-	\$	-
Wave 1	-	Costa Rica	Kinesis		Contact Center	New - Production Shared Services	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	\$	-	\$	-	\$	-	\$	-
Wave 1	-	Costa Rica	Kinesis		Contact Center	New - Production Shared Services	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	\$	-	\$	-	\$	-	\$	-
Wave 1	-	Costa Rica	Kinesis		Contact Center	New - Production Shared Services	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	\$	-	\$	-	\$	-	\$	-
Wave 1	-	Costa Rica	Kinesis		Contact Center	New - Production Shared Services	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	\$	-	\$	-	\$	-	\$	-
Wave 1	-	Costa Rica	Kinesis		Contact Center	New - Production Shared Services	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	\$	-	\$	-	\$	-	\$	-
Wave 1	-	Costa Rica	Kinesis		Contact Center	New - Production Shared Services	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	\$	-	\$	-	\$	-	\$	-
Wave 1	-	Costa Rica	Kinesis		Contact Center	New - Production Shared Services	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	\$	-	\$	-	\$	-	\$	-
Wave 1	-	Costa Rica	Kinesis		Contact Center	New - Production Shared Services	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	\$	-	\$	-	\$	-	\$	-
Wave 1	-	Costa Rica	Kinesis		Contact Center	New - Production Shared Services	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	\$	-	\$	-	\$	-	\$	-
Wave 1	-	Costa Rica	Kinesis		Contact Center	New - Production Shared Services	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	\$	-	\$	-	\$	-	\$	-
Wave 1	-	Costa Rica	Kinesis		Contact Center	New - Production Shared Services	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	\$	-	\$	-	\$	-	\$	-
Wave 1	-	Costa Rica	Kinesis		Contact Center	New - Production Shared Services	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	\$	-	\$	-	\$	-	\$	-
Wave 1	-	Costa Rica	Kinesis		Contact Center	New - Production Shared Services	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	\$	-	\$	-	\$	-	\$	-
Wave 1	-	Costa Rica	Kinesis		Contact Center	New - Production Shared Services	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	\$	-	\$	-	\$	-	\$	-
Wave 1	-	Costa Rica	Kinesis		Contact Center	New - Production Shared Services	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	\$	-	\$	-	\$	-	\$	-
Wave 1	-	Costa Rica	Kinesis		Contact Center	New - Production Shared Services	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	\$	-	\$	-	\$	-	\$	-
Wave 1	-	Costa Rica	Kinesis		Contact Center	New - Production Shared Services	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	\$	-	\$	-	\$	-	\$	-
Wave 1	-	Costa Rica	Kinesis		Contact Center	New - Production Shared Services	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	\$	-	\$	-	\$	-	\$	-
Wave 1	-	Costa Rica	Kinesis		Contact Center	New - Production Shared Services	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	\$	-	\$	-	\$	-	\$	-
Wave 1	-	Costa Rica	Kinesis		Contact Center	New - Production Shared Services	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	\$	-	\$	-	\$	-	\$	-
Wave 1	-	Costa Rica	Kinesis		Contact Center	New - Production Shared Services	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	\$	-	\$	-	\$	-	\$	-
Wave 1	-	Costa Rica	Kinesis		Contact Center	New - Production Shared Services	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	\$	-	\$	-	\$	-	\$	-
Wave 1	-	Costa Rica	Kinesis		Contact Center	New - Production Shared Services	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	\$	-	\$	-	\$	-	\$	-
Wave 1	-	Costa Rica	Kinesis		Contact Center	New - Production Shared Services	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	\$	-	\$	-	\$	-	\$	-
Wave 1	-	Costa Rica	Kinesis		Contact Center	New - Production Shared Services	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	\$	-	\$	-	\$	-	\$	-
Wave 1	-	Costa Rica	Kinesis		Contact Center	New - Production Shared Services	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	\$	-	\$	-	\$	-	\$	-
Wave 1	-	Costa Rica	Kinesis		Contact Center	New - Production Shared Services	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	\$	-	\$	-	\$	-	\$	-
Wave 1	-	Costa Rica	Kinesis		Contact Center	New - Production Shared Services	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	\$	-	\$	-	\$	-	\$	-
Wave 1	-	Costa Rica	Kinesis		Contact Center	New - Production Shared Services	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	\$	-	\$	-	\$	-	\$	-
Wave 1	-	Costa Rica	Kinesis		Contact Center	New - Production Shared Services	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	\$	-	\$	-	\$	-	\$	-
Wave 1	-	Costa Rica	Kinesis		Contact Center	New - Production Shared Services	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	\$	-	\$	-	\$	-	\$	-
Wave 1	-	Costa Rica	Kinesis		Contact Center	New - Production Shared Services	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	\$	-	\$	-	\$	-	\$	-
Wave 1	-	Costa Rica	Kinesis		Contact Center	New - Production Shared Services	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	\$	-	\$	-	\$	-	\$	-
Wave 1	-	Costa Rica	Kinesis		Contact Center	New - Production Shared Services	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	50.00	\$	-	\$	-	\$	-		

Wave	County	AWS Service	Purpose	Account Name	Account ID	Quantity	Calculator	Unit Cost	Expected Cost	Actual Cost	Description / Purpose	Category	Start Date	End Date	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21
Wave -4	San Mateo	CloudWatch	Contact Center	New - Production San Mateo -	New - TBC	-	Estimated based on	\$	-	-	CloudWatch - RCC	BUILD	9/1/2023		\$0.00		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -4	San Mateo	CloudWatch	Contact Center	New - Production Shared Services	New - TBC	-	Estimated based on	\$	-	-	CloudWatch - Remote Work	BUILD	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -4	San Mateo	CloudWatch	Contact Center	New - Production San Mateo -	New - TBC	-	Estimated based on	\$	-	-	CloudWatch - Remote Work	BUILD	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -4	San Mateo	CloudWatch	Contact Center	New - Production Shared Services	New - TBC	-	Estimated based on	\$	-	-	CloudWatch - Scheduled Callback	SCB	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -4	San Mateo	CloudWatch	Contact Center	New - Production Shared Services	New - TBC	-	Estimated based on	\$	-	-	CloudWatch - Telephonic Signature	TS	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -4	San Mateo	CloudWatch	Contact Center	New - Production Shared Services	New - TBC	-	Estimated based on	\$	-	-	CloudWatch - Scheduled WFM	BUILD	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -4	San Mateo	CloudFront	Contact Center	New - Production Shared Services	New - TBC	1	Estimated based on	\$	1.00	1.00	CloudFront - CCP (\$1)	CCP	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -4	San Mateo	CloudFront	Contact Center	New - Production Shared Services	New - TBC	1	Estimated based on	\$	1.00	1.00	CloudFront - Route 53 & SSI Certificate (\$1)	BUILD	9/1/2023		\$0.00								
Wave -4	San Mateo	Comprehend	Contact Center	New - Production Shared Services	New - TBC	1800	<a href="https://aws.amazon.com/">https://aws.amazon.com/</a>	\$	0.00	1.77	Telephonic Signature - Comprehend (Number of Documents Signed *2 for units)	TS	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -4	San Mateo	Transcribe	Contact Center	New - Production Shared Services	New - TBC	4805	<a href="https://aws.amazon.com/">https://aws.amazon.com/</a>	\$	0.00	134.75	Telephonic Signature - Transcribe (\$0 per recording)	TS	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -4	San Mateo	SQS	Contact Center	New - Production Outbound	New - TBC	1	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$	1.00	1.00	Outbound Campaign - SQS (\$1 total)	OUT	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -4	San Mateo	SNS	Contact Center	New - Production Outbound	New - TBC	1	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$	1.00	1.00	Outbound Campaign - SNS (\$1 total)	OUT	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -4	San Mateo	CloudTrail	Contact Center	New - Production Outbound	New - TBC	1	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$	0.10	0.10	Outbound Campaign - CloudTrail	OUT	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -4	San Mateo	Step Functions	Contact Center	New - Production Outbound	New - TBC	211,300486	<a href="https://aws.amazon.com/">https://aws.amazon.com/</a>	\$	0.03	5.31	Step functions - Outbound Campaigns ( 12000 calls / day and 17 transitions/call +	OUT	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -4	San Mateo	Step Functions	Contact Center	New - Production Outbound	New - TBC	1	<a href="https://aws.amazon.com/">https://aws.amazon.com/</a>	\$	0.00	0.17	Step functions - CCP	CCP	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -4	San Mateo	Amazon Connect - WebChat	Contact Center	New - Production San Mateo -	New - TBC	1,8075	<a href="https://aws.amazon.com/">https://aws.amazon.com/</a>	\$	0.00	80.50	Number of chat* 25 messages per chat	BUILD	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -1	Yolo	Amazon Connect - Toll Free #	Contact Center	New - Production Yolo - Contact	New - TBC	2	Amazon Connect Calculator	\$	1.83	3.66	The total number of toll free numbers assigned to this account.	BUILD	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -1	Yolo	Amazon Connect - DID #	Contact Center	New - Production Yolo - Contact	New - TBC	7	Amazon Connect	\$	0.91	6.39	The total number of did numbers assigned to this account.	BUILD	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -1	Yolo	Amazon Connect - Voice Usage	Contact Center	New - Production Yolo - Contact	New - TBC	205651.05	Amazon Connect	\$	0.02	3,705.72	County Contact Center and IVR Usage (Inbound, outbound, ?)	BUILD	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -1	Yolo	Amazon Connect - Toll Free Inbound	Contact Center	New - Production Yolo - Contact	New - TBC	178827	Amazon Connect	\$	0.01	2,145.92	County Contact Center and IVR Toll Free Usage	BUILD	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -1	Yolo	Amazon Connect - DID Outbound	Contact Center	New - Production Shared Services	New - TBC	22247.51	Amazon Connect	\$	0.00	112.59	Outbound: County DID Usage	OUT	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -1	Yolo	Amazon Connect - Voice Usage	Contact Center	New - Production Shared Services	New - TBC	5194	Amazon Connect	\$	0.02	109.52	Telephonic Signature - County Usage	TS	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -1	Yolo	Amazon Connect - DID Outbound	Contact Center	New - Production Shared Services	New - TBC	5194	Amazon Connect	\$	0.00	27.62	Telephonic Signature: County DID Usage	TS	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -1	Yolo	Amazon Connect - Voice Usage	Contact Center	New - Production Shared Services	New - TBC	1085.288025	Amazon Connect	\$	0.02	19.54	External Party Access: County Usage	EPA	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -1	Yolo	Amazon Connect - Toll Free Inbound	Contact Center	New - Production Shared Services	New - TBC	1085.288025	Amazon Connect	\$	0.01	13.02	External Party Access: County Toll Free Usage	EPA	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -1	Yolo	Amazon Connect - Voice Usage	Contact Center	New - Production Shared Services	New - TBC	4492.234384	Amazon Connect	\$	0.02	80.86	Outbound - County Usage	OUT	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -1	Yolo	Amazon Connect - DID Outbound	Contact Center	New - Production Shared Services	New - TBC	4492.234384	Amazon Connect	\$	0.00	23.56	Outbound: County DID Usage	OUT	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -1	Yolo	Amazon Connect - Voice Usage	Contact Center	New - Production Shared Services	New - TBC	139.3002176	Amazon Connect	\$	0.02	2.74	RCC - County Toll Free Usage	BUILD	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -1	Yolo	Amazon Connect - Toll Free Inbound	Contact Center	New - Production Shared Services	New - TBC	139.3002176	Amazon Connect	\$	0.01	2.39	RCC - County Toll Free Usage	BUILD	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -1	Yolo	Lambda	Contact Center	New - Production Yolo - Contact	New - TBC	321210	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$	0.00	36.04	Lambda-IVR assuming 45 lambda calls per call into the IVR	BUILD	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -1	Yolo	Lambda	Contact Center	New - Production Shared Services	New - TBC	71716.64	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$	0.00	0.36	Lambda - Admin Page (sheet 1 numbers per county)	AP	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -1	Yolo	Lambda	Contact Center	New - Production Yolo - Contact	New - TBC	16	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$	0.00	0.0008	Lambda - Remote Closure (2 opens * 4 lambda) + (2 closes * 4 lambda) per month +	BUILD	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -1	Yolo	Lambda	Contact Center	New - Production Shared Services	New - TBC	434.1152102	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$	0.00	0.02	Lambda - External Party Access (3 Lambda/Call)	EPA	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -1	Yolo	Lambda	Contact Center	New - Production Shared Services	New - TBC	44914.57623	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$	0.00	2.47	Lambda - Outbound Campaign ( 11 Lambda/Per Call )	OUT	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -1	Yolo	Lambda	Contact Center	New - Production Shared Services	New - TBC	35.71595524	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$	0.00	0.00	Lambda - RCC ( 4 Lambda/Call )	BUILD	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -1	Yolo	Lambda	Contact Center	New - Production Yolo - Contact	New - TBC	215998	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$	0.00	5.79	Lambda - Reporting (Call Var)*15*(8838)	BUILD	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -1	Yolo	Lambda	Contact Center	New - Production Shared Services	New - TBC	17780	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$	0.00	0.86	Lambda - Scheduled Callback - ( 25*agent count)*20*24*3	SCB	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -1	Yolo	Lambda	Contact Center	New - Production Shared Services	New - TBC	4932	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$	0.00	0.25	Lambda - Telephonic Signature ( 3 Lambda per/call )	TS	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -1	Yolo	Lambda	Contact Center	New - Production Yolo - Contact	New - TBC	720	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$	0.00	0.04	Lambda - WFM (Calendar: 720 per county)	BUILD	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -1	Yolo	Lambda	Contact Center	New - Production Shared Services	New - TBC	4609800	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$	0.00	230.11	Lambda - CCP (Agent*720 per call)	CCP	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -1	Yolo	Kinesis	Contact Center	New - Production Yolo - Contact	New - TBC	7138	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$	0.00	24.98	Kinesis - All Services (15,000 per call)	BUILD	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -1	Yolo	Kinesis	Contact Center	New - Production Yolo - Contact	New - TBC	-	Estimated based on	\$	-	-	Kinesis Video Stream - Voice Biometrics (Call Volume * Usage - Convert to GB	BUILD	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -1	Yolo	Kinesis	Contact Center	New - Production Yolo - Contact	New - TBC	-	Estimated based on	\$	-	-	Kinesis - IVR Data Streaming for CTR (Call Volume * Calculated on Share per hour	BUILD	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -1	Yolo	Kinesis	Contact Center	New - Production Yolo - Contact	New - TBC	-	Estimated based on	\$	-	-	Kinesis - IVR Data Streaming for Agent Events (Agent Count * Calculated on Share	BUILD	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -1	Yolo	Kinesis	Contact Center	New - Production Yolo - Contact	New - TBC	-	Estimated based on	\$	-	-	Kinesis - Telephonic Signature (Convert # of signatures into GB per)	TS	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -1	Yolo	Kinesis	Contact Center	New - Production Shared Services	New - TBC	-	Estimated based on	\$	-	-	Kinesis - WFM/Calendar (Filehouse (GB of data ingested - 500TB is 2GB	BUILD	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -1	Yolo	S3	Contact Center	New - Production Shared Services	New - TBC	48	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$	0.00	8.84	S3-CCP for New and/or app (Storage <=1GB and each agent has 10,000 requests	CCP	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -1	Yolo	S3	Contact Center	New - Production Yolo - Contact	New - TBC	181,8531516	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$	0.02	6.18	S3 - Call Recording (Inbound + Outbound Call Volume)/\$12 for WGB per month	BUILD	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -1	Yolo	S3	Contact Center	New - Production Yolo - Contact	New - TBC	50	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$	0.02	1.15	S3 - Misc (50 GB)	BUILD	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -1	Yolo	S3	Contact Center	New - Production Yolo - Contact	New - TBC	1	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$	30.00	30.00	S3 - IVR (Audio prompts) (601 audio files - 225 * 100KB * 9 of recordings - 151 Call	BUILD	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -1	Yolo	S3	Contact Center	New - Production Shared Services	New - TBC	3,2109375	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$	0.02	0.57	S3 - Telephonic Signature (Telephonic Sig call volume/512)	TS	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -1	Yolo	S3	Contact Center	New - Production Shared Services	New - TBC	9,9992	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$	0.03	0.30	S3 - WFM/Calendar (360 per month for 58)	BUILD	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -1	Yolo	API Gateway	Contact Center	New - Production Yolo - Contact	New - TBC	1	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$	1.44	1.44	API Gateway - CCP (IV is at \$179 per month for three costs)	CCP	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -1	Yolo	API Gateway	Contact Center	New - Production Yolo - Contact	New - TBC	0.02393833	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$	2.00	0.05	API Gateway - IVR	BUILD	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -1	Yolo	CloudWatch	Contact Center	New - Production Yolo - Contact	New - TBC	7138	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$	0.00	12.85	CloudWatch - All Services (~\$ 0.018 per call)	BUILD	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -1	Yolo	CloudWatch	Contact Center	New - Production Yolo -																			

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Wave	County	AWS Service	Purpose	Account Name	Account ID	Quantity	Calculator	Unit Cost	Expected Cost	Actual Cost	Description / Purpose	Category	Start Date	End Date	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	
Wave 6	SP	Lambda	Contact Center	New - Production Shared Services	New - TBC	33645	<a href="https://calculator.amazonaws.com/">https://calculator.amazonaws.com/</a>	\$	0.00	5	1.68	Lambda - Telephonic Signature: (3 Lambda per/call)	TS	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 6	SP	Lambda	Contact Center	New - Production Shared Services	New - TBC	720	<a href="https://calculator.amazonaws.com/">https://calculator.amazonaws.com/</a>	\$	0.00	5	0.04	Lambda - WFM (Cabrino: 720 per county)	BUILD	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 6	SP	Kinesis	Contact Center	New - Production Shared Services	New - TBC	48930900	<a href="https://calculator.amazonaws.com/">https://calculator.amazonaws.com/</a>	\$	0.00	5	6,426.33	Kinesis - CCP (users*frequency)	CCP	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 6	SP	Kinesis	Contact Center	New - Production Shared Services	New - TBC	788635	<a href="https://calculator.amazonaws.com/">https://calculator.amazonaws.com/</a>	\$	0.00	5	2,700.22	Kinesis - All Services (*\$2.00 per call)	BUILD	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 6	SP	Kinesis	Contact Center	New - Production Shared Services	New - TBC		<a href="https://calculator.amazonaws.com/">https://calculator.amazonaws.com/</a>	\$	0.00	5	-	Kinesis Video Stream - Video Biometrics (Call Volume * Usage - Convert to GB)	BUILD	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 6	SP	Kinesis	Contact Center	New - Production Shared Services	New - TBC		<a href="https://calculator.amazonaws.com/">https://calculator.amazonaws.com/</a>	\$	0.00	5	-	Kinesis - IVR Data Streaming for CTR (Call Volume * Calculated on Share per hour)	BUILD	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 6	SP	Kinesis	Contact Center	New - Production Shared Services	New - TBC		<a href="https://calculator.amazonaws.com/">https://calculator.amazonaws.com/</a>	\$	0.00	5	-	Kinesis - IVR Data Streaming for Agent Events (Agent Count * Calculated on Share)	BUILD	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 6	SP	Kinesis	Contact Center	New - Production Shared Services	New - TBC		<a href="https://calculator.amazonaws.com/">https://calculator.amazonaws.com/</a>	\$	0.00	5	-	Kinesis - Telephonic Signature (Convert # of signatures into GB only)	TS	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 6	SP	S3	Contact Center	New - Production Shared Services	New - TBC	940	<a href="https://calculator.amazonaws.com/">https://calculator.amazonaws.com/</a>	\$	0.08	5	73.60	S3 - WFM/Cabrino Firehouse (GB of data ingested: 500TB in 129)	CCP	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 6	SP	S3	Contact Center	New - Production Shared Services	New - TBC		<a href="https://calculator.amazonaws.com/">https://calculator.amazonaws.com/</a>	\$	0.00	5	33.12	S3 - CCP for hosting angular app (Storage is <1GB and each agent has 130,000 requests)	CCP	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 6	SP	S3	Contact Center	New - Production Shared Services	New - TBC	226 359375	<a href="https://calculator.amazonaws.com/">https://calculator.amazonaws.com/</a>	\$	0.02	5	5.25	S3 - Call Recording (Inbound + Outbound Call Volume/\$12 for #GB per month)	BUILD	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 6	SP	S3	Contact Center	New - Production Shared Services	New - TBC	50	<a href="https://calculator.amazonaws.com/">https://calculator.amazonaws.com/</a>	\$	0.03	5	1.15	S3 - Misc (S0 GB)	BUILD	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 6	SP	S3	Contact Center	New - Production Shared Services	New - TBC	1	<a href="https://calculator.amazonaws.com/">https://calculator.amazonaws.com/</a>	\$	36.00	5	36.00	S3 - IVR (Audio prompts) (Ref audio files - 225 * 100KB * # of languages - 15) Call	BUILD	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 6	SP	S3	Contact Center	New - Production Shared Services	New - TBC	21 90479688	<a href="https://calculator.amazonaws.com/">https://calculator.amazonaws.com/</a>	\$	0.02	5	0.50	S3 - Telephonic Signature (Telephonic sig call volume/\$12)	TS	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 6	SP	S3	Contact Center	New - Production Shared Services	New - TBC	1104 0862	<a href="https://calculator.amazonaws.com/">https://calculator.amazonaws.com/</a>	\$	0.03	5	3.52	S3 - WFM/Cabrino (3GB per month for SR)	BUILD	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 6	SP	API Gateway	Contact Center	New - Production Shared Services	New - TBC		<a href="https://calculator.amazonaws.com/">https://calculator.amazonaws.com/</a>	\$	0.00	5	146.36	API Gateway - CCP (IC is at \$175 per month for direct costs)	CCP	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 6	SP	API Gateway	Contact Center	New - Production Shared Services	New - TBC	2 62877667	<a href="https://calculator.amazonaws.com/">https://calculator.amazonaws.com/</a>	\$	2.00	5	5.26	API Gateway - IVR	CCP	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 6	SP	CloudWatch	Contact Center	New - Production Shared Services	New - TBC	788635	<a href="https://calculator.amazonaws.com/">https://calculator.amazonaws.com/</a>	\$	0.00	5	1,415.54	CloudWatch - All Services (*\$0.003 per call)	BUILD	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 6	SP	CloudWatch	Contact Center	New - Production Shared Services	New - TBC		<a href="https://calculator.amazonaws.com/">https://calculator.amazonaws.com/</a>	\$	0.00	5	-	CloudWatch - CCP	CCP	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 6	SP	CloudWatch	Contact Center	New - Production Shared Services	New - TBC		<a href="https://calculator.amazonaws.com/">https://calculator.amazonaws.com/</a>	\$	-	5	-	CloudWatch - Remote Closure	BUILD	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 6	SP	CloudWatch	Contact Center	New - Production Shared Services	New - TBC		<a href="https://calculator.amazonaws.com/">https://calculator.amazonaws.com/</a>	\$	-	5	-	CloudWatch - External Party Access	EPA	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 6	SP	CloudWatch	Contact Center	New - Production Shared Services	New - TBC		<a href="https://calculator.amazonaws.com/">https://calculator.amazonaws.com/</a>	\$	-	5	-	CloudWatch - Features	BUILD	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 6	SP	CloudWatch	Contact Center	New - Production Shared Services	New - TBC		<a href="https://calculator.amazonaws.com/">https://calculator.amazonaws.com/</a>	\$	-	5	-	CloudWatch - Outbound Campaign	BUILD	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 6	SP	CloudWatch	Contact Center	New - Production Shared Services	New - TBC		<a href="https://calculator.amazonaws.com/">https://calculator.amazonaws.com/</a>	\$	-	5	-	CloudWatch - Remote Work	BUILD	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 6	SP	CloudWatch	Contact Center	New - Production Shared Services	New - TBC		<a href="https://calculator.amazonaws.com/">https://calculator.amazonaws.com/</a>	\$	-	5	-	CloudWatch - Reporting	BUILD	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 6	SP	CloudWatch	Contact Center	New - Production Shared Services	New - TBC		<a href="https://calculator.amazonaws.com/">https://calculator.amazonaws.com/</a>	\$	-	5	-	CloudWatch - Scheduled Callback	SCB	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 6	SP	CloudWatch	Contact Center	New - Production Shared Services	New - TBC		<a href="https://calculator.amazonaws.com/">https://calculator.amazonaws.com/</a>	\$	-	5	-	CloudWatch - Telephonic Signature	TS	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 6	SP	CloudWatch	Contact Center	New - Production Shared Services	New - TBC		<a href="https://calculator.amazonaws.com/">https://calculator.amazonaws.com/</a>	\$	-	5	-	CloudWatch - Scheduled WFM	BUILD	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 6	SP	CloudFront	Contact Center	New - Production Shared Services	New - TBC	1	<a href="https://calculator.amazonaws.com/">https://calculator.amazonaws.com/</a>	\$	1.00	5	1.00	CloudFront - CCP (S1)	CCP	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 6	SP	CloudFront	Contact Center	New - Production Shared Services	New - TBC	1	<a href="https://calculator.amazonaws.com/">https://calculator.amazonaws.com/</a>	\$	1.00	5	1.00	CloudFront - Route S3 & SSI Certificate (S1)	BUILD	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 6	SP	Comprehend	Contact Center	New - Production Shared Services	New - TBC	25430	<a href="https://aws.amazon.com/">https://aws.amazon.com/</a>	\$	0.00	5	2.24	Telephonic Signature - Comprehend (Number of Documents Signed *2 for units)	TS	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 6	SP	Transcribe	Contact Center	New - Production Shared Services	New - TBC	12725	<a href="https://aws.amazon.com/">https://aws.amazon.com/</a>	\$	0.00	5	986.49	Telephonic Signature - Transcribe (\$0.92 per recording)	TS	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 6	SP	Outbound Campaign	Contact Center	New - Production Shared Services	New - TBC	1	<a href="https://calculator.amazonaws.com/">https://calculator.amazonaws.com/</a>	\$	1.00	5	1.00	Outbound Campaign - SNS (S1 total)	OUT	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 6	SP	SNS	Contact Center	New - Production Shared Services	New - TBC	1	<a href="https://calculator.amazonaws.com/">https://calculator.amazonaws.com/</a>	\$	1.00	5	1.00	Outbound Campaign - SNS (S1 total)	OUT	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 6	SP	CloudTrail	Contact Center	New - Production Shared Services	New - TBC	1	<a href="https://calculator.amazonaws.com/">https://calculator.amazonaws.com/</a>	\$	0.10	5	0.10	Outbound Campaign - CloudTrail	OUT	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 6	SP	Step Functions	Contact Center	New - Production Shared Services	New - TBC	799 8461037	<a href="https://aws.amazon.com/">https://aws.amazon.com/</a>	\$	0.33	5	23.92	Step Functions - Outbound Campaign (1,200 calls / day / 17 transitions/call =	OUT	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 6	SP	Step Functions	Contact Center	New - Production Shared Services	New - TBC	1	<a href="https://aws.amazon.com/">https://aws.amazon.com/</a>	\$	0.63	5	0.63	Step Functions - CCP	CCP	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 6	SP	Amazon Connect - WebChat	Contact Center	New - Production Shared Services	New - TBC	12990	<a href="https://aws.amazon.com/">https://aws.amazon.com/</a>	\$	0.63	5	81.60	Amazon Connect - WebChat - 25 messages per chat	BUILD	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 6	SP	Amazon Connect - Toll Free #	Contact Center	New - Production Shared Services	New - TBC	1	<a href="https://calculator.amazonaws.com/">https://calculator.amazonaws.com/</a>	\$	1.83	5	1.84	The total number of toll free numbers assigned to this account.	BUILD	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 6	SP	Amazon Connect - DID #	Contact Center	New - Production Shared Services	New - TBC	7	<a href="https://calculator.amazonaws.com/">https://calculator.amazonaws.com/</a>	\$	0.91	5	6.39	The total number of did numbers assigned to this account.	BUILD	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 2	Tulare	Amazon Connect - Voice Usage	Contact Center	New - Production Shared Services	New - TBC	1105752 35	<a href="https://calculator.amazonaws.com/">https://calculator.amazonaws.com/</a>	\$	0.02	5	19,894.54	County Contact Center and IVR Usage (Inbound, outbound, ?)	BUILD	1/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 2	Tulare	Amazon Connect - Toll Free Inbound	Contact Center	New - Production Shared Services	New - TBC	961089	<a href="https://calculator.amazonaws.com/">https://calculator.amazonaws.com/</a>	\$	0.01	5	11,531.07	County Contact Center and IVR Toll Free Usage	BUILD	1/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 2	Tulare	Amazon Connect - DID Outbound	Contact Center	New - Production Shared Services	New - TBC	124941 57	<a href="https://calculator.amazonaws.com/">https://calculator.amazonaws.com/</a>	\$	0.02	5	599.72	Outbound: County DID Usage	OUT	1/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 2	Tulare	Amazon Connect - Voice Usage	Contact Center	New - Production Shared Services	New - TBC	27678	<a href="https://calculator.amazonaws.com/">https://calculator.amazonaws.com/</a>	\$	0.02	5	498.20	Telephonic Signature: County DID Usage	TS	1/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 2	Tulare	Amazon Connect - DID Outbound	Contact Center	New - Production Shared Services	New - TBC	21678	<a href="https://calculator.amazonaws.com/">https://calculator.amazonaws.com/</a>	\$	0.02	5	123.40	Telephonic Signature: County DID Usage	TS	1/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 2	Tulare	Amazon Connect - Voice Usage	Contact Center	New - Production Shared Services	New - TBC	8993 306067	<a href="https://calculator.amazonaws.com/">https://calculator.amazonaws.com/</a>	\$	0.02	5	169.08	External Party Access: County Usage	EPA	1/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 2	Tulare	Amazon Connect - Toll Free Inbound	Contact Center	New - Production Shared Services	New - TBC	8993 306067	<a href="https://calculator.amazonaws.com/">https://calculator.amazonaws.com/</a>	\$	0.01	5	112.72	External Party Access: County Toll Free Usage	EPA	1/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 2	Tulare	Amazon Connect - Voice Usage	Contact Center	New - Production Shared Services	New - TBC	36880 6725	<a href="https://calculator.amazonaws.com/">https://calculator.amazonaws.com/</a>	\$	0.02	5	695.85	Outbound: County Usage	OUT	1/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 2	Tulare	Amazon Connect - DID Outbound	Contact Center	New - Production Shared Services	New - TBC	36880 6725	<a href="https://calculator.amazonaws.com/">https://calculator.amazonaws.com/</a>	\$	0.00	5	186.63	Outbound: County DID Usage	OUT	1/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 2	Tulare	Amazon Connect - Voice Usage	Contact Center	New - Production Shared Services	New - TBC	1124 904415	<a href="https://calculator.amazonaws.com/">https://calculator.amazonaws.com/</a>	\$	0.02	5	31.95	RCC: County Usage	BUILD	1/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 2	Tulare	Amazon Connect - Toll Free Inbound	Contact Center	New - Production Shared Services	New - TBC	1124 904415	<a href="https://calculator.amazonaws.com/">https://calculator.amazonaws.com/</a>	\$	0.00	5	20.76	RCC: County Toll Free Usage	BUILD	1/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 2	Tulare	Lambda	Contact Center	New - Production Shared Services	New - TBC	2780200	<a href="https://calculator.amazonaws.com/">https://calculator.amazonaws.com/</a>	\$	0.00	5	139.83	Lambda IVR assuming 45 Lambda calls per call into the IVR	BUILD	1/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 2	Tulare	Lambda	Contact Center	New - Production Shared Services	New - TBC	62116 84	<a href="https://calculator.amazonaws.com/">https://calculator.amazonaws.com/</a>	\$	0.00	5	3.10	Lambda - Admin Page (about 1 numbers per month)	AP	1/1/2023		\$0.00	\$0.00							

[illegible]

Line	County	AWS Service	Purpose	Account Name	Sept-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	Total	SPY 20/21	SPY 21/22	SPY 22/23	SPY 23/24	TOTALS
Wave - 6	SP	Lambda	Contact Center	New - Production Shared Services	\$168	\$168	\$168	\$168	\$168	\$168	\$168	\$168	\$13,444	\$ -	\$ -	\$ -	\$ 13	\$ 13
Wave - 6	SP	Lambda	Contact Center	New - Production SF - Contact	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$ -	\$ -	\$ -	\$ 0	\$ 0
Wave - 6	SP	Lambda	Contact Center	New - Production Shared Services	\$4,410.44	\$4,410.44	\$4,410.44	\$4,410.44	\$4,410.44	\$4,410.44	\$4,410.44	\$4,410.44	\$35,283.49	\$ -	\$ -	\$ -	\$ 35,283	\$ 35,283
Wave - 6	SP	Kinesis	Contact Center	New - Production SF - Contact	\$2,760.22	\$2,760.22	\$2,760.22	\$2,760.22	\$2,760.22	\$2,760.22	\$2,760.22	\$2,760.22	\$22,081.72	\$ -	\$ -	\$ -	\$ 22,082	\$ 22,082
Wave - 6	SP	Kinesis	Contact Center	New - Production SF - Contact	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$ -	\$ -	\$ -	\$ -	\$ -
Wave - 6	SP	Kinesis	Contact Center	New - Production SF - Contact	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$ -	\$ -	\$ -	\$ -	\$ -
Wave - 6	SP	Kinesis	Contact Center	New - Production SF - Contact	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$ -	\$ -	\$ -	\$ -	\$ -
Wave - 6	SP	Kinesis	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$ -	\$ -	\$ -	\$ -	\$ -
Wave - 6	SP	Kinesis	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$ -	\$ -	\$ -	\$ -	\$ -
Wave - 6	SP	Kinesis	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$ -	\$ -	\$ -	\$ -	\$ -
Wave - 6	SP	S3	Contact Center	New - Production Shared Services	\$73.60	\$73.60	\$73.60	\$73.60	\$73.60	\$73.60	\$73.60	\$73.60	\$588.80	\$ -	\$ -	\$ -	\$ 589	\$ 589
Wave - 6	SP	S3	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$ -	\$ -	\$ -	\$ -	\$ -
Wave - 6	SP	S3	Contact Center	New - Production Shared Services	\$11	\$11.15	\$11.15	\$11.15	\$11.15	\$11.15	\$11.15	\$11.15	\$93.80	\$ -	\$ -	\$ -	\$ 94	\$ 94
Wave - 6	SP	S3	Contact Center	New - Production SF - Contact	\$36.00	\$36.00	\$36.00	\$36.00	\$36.00	\$36.00	\$36.00	\$36.00	\$288.00	\$ -	\$ -	\$ -	\$ 288	\$ 288
Wave - 6	SP	S3	Contact Center	New - Production Shared Services	\$74.88	\$79.56	\$84.24	\$88.91	\$93.59	\$98.27	\$102.95	\$107.63	\$1,291.61	\$ -	\$ -	\$ -	\$ 309	\$ 983
Wave - 6	SP	S3	Contact Center	New - Production Shared Services	\$33.12	\$33.12	\$33.12	\$33.12	\$33.12	\$33.12	\$33.12	\$33.12	\$264.96	\$ -	\$ -	\$ -	\$ 265	\$ 265
Wave - 6	SP	API Gateway	Contact Center	New - Production SF - Contact	\$146.36	\$146.36	\$146.36	\$146.36	\$146.36	\$146.36	\$146.36	\$146.36	\$1,170.91	\$ -	\$ -	\$ -	\$ 1,171	\$ 1,171
Wave - 6	SP	API Gateway	Contact Center	New - Production SF - Contact	\$6.26	\$6.26	\$6.26	\$6.26	\$6.26	\$6.26	\$6.26	\$6.26	\$42.06	\$ -	\$ -	\$ -	\$ 42	\$ 42
Wave - 6	SP	CloudWatch	Contact Center	New - Production Shared Services	\$1.44	\$1.44	\$1.44	\$1.44	\$1.44	\$1.44	\$1.44	\$1.44	\$11.52	\$ -	\$ -	\$ -	\$ 11.56	\$ 11.56
Wave - 6	SP	CloudWatch	Contact Center	New - Production SF - Contact	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$ -	\$ -	\$ -	\$ -	\$ -
Wave - 6	SP	CloudWatch	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$ -	\$ -	\$ -	\$ -	\$ -
Wave - 6	SP	CloudWatch	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$ -	\$ -	\$ -	\$ -	\$ -
Wave - 6	SP	CloudWatch	Contact Center	New - Production SF - Contact	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$ -	\$ -	\$ -	\$ -	\$ -
Wave - 6	SP	CloudWatch	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$ -	\$ -	\$ -	\$ -	\$ -
Wave - 6	SP	CloudWatch	Contact Center	New - Production SF - Contact	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$ -	\$ -	\$ -	\$ -	\$ -
Wave - 6	SP	CloudWatch	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$ -	\$ -	\$ -	\$ -	\$ -
Wave - 6	SP	CloudWatch	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$ -	\$ -	\$ -	\$ -	\$ -
Wave - 6	SP	CloudFront	Contact Center	New - Production Shared Services	\$1.00	\$1.00	\$1.00	\$1.00	\$1.00	\$1.00	\$1.00	\$1.00	\$8.00	\$ -	\$ -	\$ -	\$ 8	\$ 8
Wave - 6	SP	CloudFront	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$ -	\$ -	\$ -	\$ -	\$ -
Wave - 6	SP	Comprehend	Contact Center	New - Production Shared Services	\$2.24	\$2.24	\$2.24	\$2.24	\$2.24	\$2.24	\$2.24	\$2.24	\$17.94	\$ -	\$ -	\$ -	\$ 18	\$ 18
Wave - 6	SP	Transcribe	Contact Center	New - Production Shared Services	\$386.45	\$386.45	\$386.45	\$386.45	\$386.45	\$386.45	\$386.45	\$386.45	\$2,691.60	\$ -	\$ -	\$ -	\$ 2,692	\$ 2,692
Wave - 6	SP	SQS	Contact Center	New - Production Outbound	\$1.00	\$1.00	\$1.00	\$1.00	\$1.00	\$1.00	\$1.00	\$1.00	\$8.00	\$ -	\$ -	\$ -	\$ 8	\$ 8
Wave - 6	SP	DMS	Contact Center	New - Production Outbound	\$1.00	\$1.00	\$1.00	\$1.00	\$1.00	\$1.00	\$1.00	\$1.00	\$8.00	\$ -	\$ -	\$ -	\$ 8	\$ 8
Wave - 6	SP	CloudTrail	Contact Center	New - Production Outbound	\$0.10	\$0.10	\$0.10	\$0.10	\$0.10	\$0.10	\$0.10	\$0.10	\$0.80	\$ -	\$ -	\$ -	\$ 1	\$ 1
Wave - 6	SP	Step Functions	Contact Center	New - Production Outbound	\$19.92	\$19.92	\$19.92	\$19.92	\$19.92	\$19.92	\$19.92	\$19.92	\$159.37	\$ -	\$ -	\$ -	\$ 159	\$ 159
Wave - 6	SP	Step Functions	Contact Center	New - Production Outbound	\$0.63	\$0.63	\$0.63	\$0.63	\$0.63	\$0.63	\$0.63	\$0.63	\$5.02	\$ -	\$ -	\$ -	\$ 5	\$ 5
Wave - 6	SP	Amazon Connect - WebChat	Contact Center	New - Production SF - Contact	\$51.80	\$51.80	\$51.80	\$51.80	\$51.80	\$51.80	\$51.80	\$51.80	\$414.40	\$ -	\$ -	\$ -	\$ 414	\$ 414
Wave - 2	Tulare	Amazon Connect - Toll Free #	Contact Center	New - Production Tulture - Contact	\$3.66	\$3.66	\$3.66	\$3.66	\$3.66	\$3.66	\$3.66	\$3.66	\$29.28	\$ -	\$ -	\$ 15	\$ 44	\$ 59
Wave - 2	Tulare	Amazon Connect - DID #	Contact Center	New - Production Tulture - Contact	\$6.39	\$6.39	\$6.39	\$6.39	\$6.39	\$6.39	\$6.39	\$6.39	\$102.26	\$ -	\$ -	\$ 26	\$ 77	\$ 102
Wave - 2	Tulare	Amazon Connect - Voice Usage	Contact Center	New - Production Tulture - Contact	\$19,494.34	\$19,494.34	\$19,494.34	\$19,494.34	\$19,494.34	\$19,494.34	\$19,494.34	\$19,494.34	\$318,112.68	\$ -	\$ -	\$ 79,578	\$ 238,795	\$ 318,113
Wave - 2	Tulare	Amazon Connect - DID Outbound	Contact Center	New - Production Tulture - Contact	\$11,133.07	\$11,133.07	\$11,133.07	\$11,133.07	\$11,133.07	\$11,133.07	\$11,133.07	\$11,133.07	\$184,397.50	\$ -	\$ -	\$ 46,132	\$ 184,997	\$ 184,398
Wave - 2	Tulare	Amazon Connect - DID Outbound	Contact Center	New - Production Shared Services	\$99.72	\$99.72	\$99.72	\$99.72	\$99.72	\$99.72	\$99.72	\$99.72	\$9,595.51	\$ -	\$ -	\$ -	\$ 2,399	\$ 7,197
Wave - 2	Tulare	Amazon Connect - Voice Usage	Contact Center	New - Production Shared Out	\$408.20	\$408.20	\$408.20	\$408.20	\$408.20	\$408.20	\$408.20	\$408.20	\$7,971.26	\$ -	\$ -	\$ 1,993	\$ 5,978	\$ 7,971
Wave - 2	Tulare	Amazon Connect - DID Outbound	Contact Center	New - Production Shared Services	\$132.85	\$132.85	\$132.85	\$132.85	\$132.85	\$132.85	\$132.85	\$132.85	\$2,126.67	\$ -	\$ -	\$ 531	\$ 1,594	\$ 2,126
Wave - 2	Tulare	Amazon Connect - Voice Usage	Contact Center	New - Production Shared Services	\$169.08	\$169.08	\$169.08	\$169.08	\$169.08	\$169.08	\$169.08	\$169.08	\$1,265.25	\$ -	\$ -	\$ 676	\$ 2,029	\$ 2,105
Wave - 2	Tulare	Amazon Connect - Toll Free Inbound	Contact Center	New - Production Shared Services	\$112.72	\$112.72	\$112.72	\$112.72	\$112.72	\$112.72	\$112.72	\$112.72	\$1,803.51	\$ -	\$ -	\$ 451	\$ 1,353	\$ 1,804
Wave - 2	Tulare	Amazon Connect - Voice Usage	Contact Center	New - Production Shared Services	\$699.85	\$699.85	\$699.85	\$699.85	\$699.85	\$699.85	\$699.85	\$699.85	\$11,159.63	\$ -	\$ -	\$ 2,799	\$ 8,398	\$ 11,160
Wave - 2	Tulare	Amazon Connect - DID Outbound	Contact Center	New - Production Shared Services	\$136.63	\$136.63	\$136.63	\$136.63	\$136.63	\$136.63	\$136.63	\$136.63	\$2,946.04	\$ -	\$ -	\$ 747	\$ 2,246	\$ 2,946
Wave - 2	Tulare	Amazon Connect - Voice Usage	Contact Center	New - Production Shared Services	\$31.05	\$31.05	\$31.05	\$31.05	\$31.05	\$31.05	\$31.05	\$31.05	\$496.79	\$ -	\$ -	\$ 124	\$ 373	\$ 497
Wave - 2	Tulare	Amazon Connect - Toll Free Inbound	Contact Center	New - Production Shared Services	\$20.70	\$20.70	\$20.70	\$20.70	\$20.70	\$20.70	\$20.70	\$20.70	\$331.19	\$ -	\$ -	\$ 83	\$ 248	\$ 331
Wave - 2	Tulare	Lambda	Contact Center	New - Production Tulture - Contact	\$138.83	\$138.83	\$138.83	\$138.83	\$138.83	\$138.83	\$138.83	\$138.83	\$2,221.28	\$ -	\$ -	\$ 555	\$ 1,666	\$ 2,221
Wave - 2	Tulare	Lambda	Contact Center	New - Production Shared Services	\$3.10	\$3.10	\$3.10	\$3.10	\$3.10	\$3.10	\$3.10	\$3.10	\$49.63	\$ -	\$ -	\$ 12	\$ 37	\$ 50
Wave - 2	Tulare	Lambda	Contact Center	New - Production Tulture - Contact	\$0.10	\$0.10	\$0.10	\$0.10	\$0.10	\$0.10	\$0.10	\$0.10	\$0.81	\$ -	\$ -	\$ 0	\$ 0	\$ 0
Wave - 2	Tulare	Lambda	Contact Center	New - Production Shared Services	\$0.19	\$0.19	\$0.19	\$0.19	\$0.19	\$0.19	\$0.19	\$0.19	\$1.24	\$ -	\$ -	\$ 1	\$ 3	\$ 4
Wave - 2	Tulare	Lambda	Contact Center	New - Production Outbound	\$21.36	\$21.36	\$21.36	\$21.36	\$21.36	\$21.36	\$21.36	\$21.36	\$341.72	\$ -	\$ -	\$ 85	\$ 256	\$ 342
Wave - 2	Tulare	Lambda	Contact Center	New - Production Shared Services	\$0.01	\$0.01	\$0.01	\$0.01	\$0.01	\$0.01	\$0.01	\$0.01	\$0.18	\$ -	\$ -	\$ 0	\$ 0	\$ 0
Wave - 2	Tulare	Lambda	Contact Center	New - Production Tulture - Contact	\$46.72	\$46.72	\$46.72	\$46.72	\$46.72	\$46.72	\$46.72	\$46.72	\$747.06	\$ -	\$ -	\$ 187	\$ 561	\$ 748
Wave - 2	Tulare	Lambda	Contact Center	New - Production Shared Services	\$2.48	\$2.48	\$2.48	\$2.48	\$2.48	\$2.48	\$2.48	\$2.48	\$39.69	\$ -	\$ -	\$ 10	\$ 30	\$ 40
Wave - 2	Tulare	Lambda	Contact Center	New - Production Shared Services	\$1.18	\$1.18	\$1.18	\$1.18	\$1.18	\$1.18	\$1.18	\$1.18	\$18.96	\$ -	\$ -	\$ 5	\$ 14	\$ 19
Wave - 2	Tulare	Lambda	Contact Center	New - Production Tulture - Contact	\$0.04	\$0.04	\$0.04	\$0.04	\$0.04	\$0.04	\$0.04	\$0.04	\$0.64	\$ -	\$ -	\$ 0	\$ 0	\$ 0
Wave - 2	Tulare	Lambda	Contact Center	New - Production Shared Services	\$663.57	\$663.57	\$663.57	\$663.57	\$663.57	\$663.57	\$663.57	\$663.57	\$10,585.85	\$ -	\$ -	\$ 2,644	\$ 7,939	\$ 10,586
Wave - 2	Tulare	Kinesis	Contact Center	New - Production Tulture - Contact	\$216.23	\$216.23	\$216.23	\$216.23	\$216.23	\$216.23	\$216.23	\$216.23	\$3,499.68	\$ -	\$ -	\$ 865	\$ 2,595	\$ 3,460
Wave - 2	Tulare	Kinesis	Contact Center	New - Production Tulture - Contact	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$ -	\$ -	\$ -	\$ -	\$ -
Wave - 2	Tulare	Kinesis	Contact Center	New - Production Tulture - Contact	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$ -	\$ -	\$ -	\$ -	\$ -
Wave - 2	Tulare	Kinesis	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$ -	\$ -	\$ -	\$ -	\$ -
Wave - 2	Tulare	Kinesis	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$ -	\$ -	\$ -	\$ -	\$ -
Wave - 2	Tulare	Kinesis	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$ -	\$ -	\$ -	\$ -	\$ -
Wave - 2	Tulare	S3	Contact Center	New - Production Shared Services	\$110.04	\$110.04	\$110.04	\$110.04	\$110.04	\$110.04	\$110.04	\$110.04	\$1,716.64	\$ -	\$ -	\$ 44	\$ 1,651	\$ 1,776
Wave - 2	Tulare	S3	Contact Center	New - Production Tulture - Contact	\$16.65	\$16.65	\$16.65	\$16.65	\$16.65	\$16.65	\$16.65	\$16.65	\$266.41	\$ -	\$ -	\$ 127	\$ 380	\$ 506
Wave - 2	Tulare	S3	Contact Center	New - Production Tulture - Contact	\$1.15	\$1.15	\$1.15	\$1.15	\$1.15	\$1.15	\$1.15	\$1.15	\$18.40	\$ -	\$ -	\$ 5	\$ 14	\$ 18
Wave - 2	Tulare	S3	Contact Center	New - Production Tulture - Contact	\$36.00	\$36.00	\$36.00	\$36.00	\$36.00	\$36.00	\$36.00	\$36.00	\$576.00	\$ -	\$ -	\$ 144	\$ 432	\$ 576
Wave - 2	Tulare	S3	Contact Center	New - Production Shared Services	\$74.88	\$79.56	\$84.24	\$88.91	\$93.59	\$98.27	\$102.95	\$107.63	\$1,291.61	\$ -	\$ -	\$ 309	\$ 983	\$ 1,292
Wave - 2	Tulare	S3	Contact Center	New - Production Shared Services	\$33.12	\$33.12	\$33.12	\$33.12	\$33.12	\$33.12	\$33.12	\$33.12	\$264.96	\$ -	\$ -	\$ 265	\$ 265	\$ 265
Wave - 2	Tulare	API Gateway	Contact Center	New - Production Tulture - Contact	\$21.95	\$21.95												

	TOTALS
\$	13
\$	0
\$	35,283
\$	22,082
\$	-
\$	-
\$	-
\$	-
\$	-
\$	589
\$	42
\$	9
\$	288
\$	1,292
\$	265
\$	1,171
\$	42
\$	11,336
\$	-
\$	-
\$	-
\$	-
\$	-
\$	-
\$	-
\$	8
\$	-
\$	18
\$	8
\$	2,692
\$	8
\$	150
\$	5
\$	414
\$	102
\$	318,313
\$	184,529
\$	9,596
\$	2,126
\$	2,705
\$	11,198
\$	2,986
\$	437
\$	7,971
\$	2,221
\$	50
\$	0
\$	342
\$	0
\$	748
\$	40
\$	19
\$	1
\$	3,460
\$	-
\$	-
\$	-
\$	177
\$	506
\$	18
\$	576
\$	1,292
\$	42
\$	25,655
\$	7
\$	1,779
\$	-
\$	-
\$	-
\$	-
\$	-
\$	-
\$	-
\$	16
\$	25
\$	3,796
\$	16
\$	16
\$	2

Wave	County	AWS Service	Purpose	Account Name	Account ID	Quantity	Calculator	Unit Cost	Expected Cost	Actual Cost	Description / Purpose	Category	Start Date	End Date	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	
Wave - 2	Tulare	Step Functions	Contact Center	New - Production Outbound	New - TBC	660.9714324	<a href="https://aws.amazon.com/">https://aws.amazon.com/</a>	\$	0.03	5	16.52	Step Functions - Outbound Campaign (12000 calls / day and 17 transitions/call =	OUT	1/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave - 2	Tulare	Step Functions	Contact Center	New - Production Outbound	New - TBC	1	<a href="https://aws.amazon.com/">https://aws.amazon.com/</a>	\$	0.02	5	0.52	Step Functions - CCP	CCP	1/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave - 2	Tulare	Amazon Connect - WebChat	Contact Center	New - Production Shared Services	New - TBC	8825	<a href="https://aws.amazon.com/">https://aws.amazon.com/</a>	\$	0.00	5	339.26	Number of chats* 25 messages per chat	BUILD	1/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave - 2	Santa Clara	Amazon Connect - Toll Free #	Contact Center	New - Production Santa Clara	New - TBC	2	Amazon Connect Calculator	\$	1.83	5	9.15	The total number of toll free numbers assigned to this account.	BUILD	1/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave - 2	Santa Clara	Amazon Connect - Voice Usage	Contact Center	New - Production Santa Clara	New - TBC	7	Amazon Connect	\$	0.93	5	6.39	The total number of toll free numbers assigned to this account.	BUILD	1/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave - 2	Santa Clara	Amazon Connect - Toll Free Inbound	Contact Center	New - Production Santa Clara	New - TBC	73207.4337	Amazon Connect	\$	0.02	5	12,945.75	County Contact Center and IVR Usage (Inbound, outbound, ?)	BUILD	1/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave - 2	Santa Clara	Amazon Connect - Toll Free Inbound	Contact Center	New - Production Santa Clara	New - TBC	625,597.7684	Amazon Connect	\$	0.01	5	7,504.77	County Contact Center and IVR Toll Free Usage	BUILD	1/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave - 2	Santa Clara	Amazon Connect - DID Outbound	Contact Center	New - Production Shared Services	New - TBC	81301.7089	Amazon Connect	\$	0.00	5	399.25	Outbound: County DID Usage	OUT	1/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave - 2	Santa Clara	Amazon Connect - Voice Usage	Contact Center	New - Production Shared Services	New - TBC	88920	Amazon Connect	\$	0.02	5	380.25	Telephone Signature: County Usage	TS	1/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave - 2	Santa Clara	Amazon Connect - DID Outbound	Contact Center	New - Production Shared Services	New - TBC	88920	Amazon Connect	\$	0.00	5	380.25	Telephone Signature: County DID Usage	TS	1/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave - 2	Santa Clara	Amazon Connect - Voice Usage	Contact Center	New - Production Shared Services	New - TBC	15143.50074	Amazon Connect	\$	0.02	5	344.58	External Party Access: County Usage	EPA	1/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave - 2	Santa Clara	Amazon Connect - Toll Free Inbound	Contact Center	New - Production Shared Services	New - TBC	15143.50074	Amazon Connect	\$	0.01	5	229.72	External Party Access: County Toll Free Usage	EPA	1/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave - 2	Santa Clara	Amazon Connect - Voice Usage	Contact Center	New - Production Shared Services	New - TBC	79238.95801	Amazon Connect	\$	0.02	5	1,436.30	Outbound: County DID Usage	OUT	1/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave - 2	Santa Clara	Amazon Connect - DID Outbound	Contact Center	New - Production Shared Services	New - TBC	79238.95801	Amazon Connect	\$	0.00	5	389.35	Outbound: County DID Usage	OUT	1/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave - 2	Santa Clara	Amazon Connect - Voice Usage	Contact Center	New - Production Shared Services	New - TBC	2515.475868	Amazon Connect	\$	0.02	5	62.28	RCC: County Usage	BUILD	1/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave - 2	Santa Clara	Amazon Connect - Toll Free Inbound	Contact Center	New - Production Shared Services	New - TBC	2515.475868	Amazon Connect	\$	0.02	5	62.28	RCC: County Toll Free Usage	BUILD	1/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave - 2	Santa Clara	Lambda	Contact Center	New - Production Santa Clara	New - TBC	565654.344	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$	0.00	5	282.94	Lambda-IVR assuming 45 lambda calls per call into the IVR	BUILD	1/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave - 2	Santa Clara	Lambda	Contact Center	New - Production Shared Services	New - TBC	126655.8345	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$	0.00	5	6.32	Lambda - Admin Page (sheet 1 numbers per county)	AP	1/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave - 2	Santa Clara	Lambda	Contact Center	New - Production Santa Clara	New - TBC	16	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$	0.00	5	0.0008	Lambda - Remove Closure (12 opens * 4 lambda) + (2 closes * 4 lambda) per month =	BUILD	1/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave - 2	Santa Clara	Lambda	Contact Center	New - Production Shared Services	New - TBC	7657.400298	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$	0.00	5	0.38	Lambda - External Party Access (11 Lambda/Per Call)	EPA	1/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave - 2	Santa Clara	Lambda	Contact Center	New - Production Outbound	New - TBC	871626.5381	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$	0.00	5	43.53	Lambda - Outbound Campaign (11 Lambda/Per Call)	OUT	1/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave - 2	Santa Clara	Lambda	Contact Center	New - Production Shared Services	New - TBC	448.7911137	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$	0.00	5	0.02	Lambda - RCC (4 Lambda/Per Call)	BUILD	1/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave - 2	Santa Clara	Lambda	Contact Center	New - Production Santa Clara	New - TBC	389756.115	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$	0.00	5	96.76	Lambda - Reporting Call VWR (30/24/3)	BUILD	1/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave - 2	Santa Clara	Lambda	Contact Center	New - Production Shared Services	New - TBC	115590	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$	0.00	5	5.79	Lambda - Scheduled Callback (1.25*agent count*720*24*3)	SCB	1/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave - 2	Santa Clara	Lambda	Contact Center	New - Production Shared Services	New - TBC	131360	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$	0.00	5	1.67	Lambda - Telephonic Signature (3 Lambda per/call)	TS	1/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave - 2	Santa Clara	Lambda	Contact Center	New - Production Santa Clara	New - TBC	720	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$	0.00	5	0.04	Lambda - WFM (Calendar: 720 per county)	CCP	1/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave - 2	Santa Clara	Lambda	Contact Center	New - Production Shared Services	New - TBC	38912000	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$	0.00	5	1,544.66	Lambda - CCP (users*4000*24)	CCP	1/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave - 2	Santa Clara	Kinesis	Contact Center	New - Production Santa Clara	New - TBC	125907.8748	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$	0.00	5	440.68	Kinesis - All Services (15,000 per month)	BUILD	1/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave - 2	Santa Clara	Kinesis	Contact Center	New - Production Santa Clara	New - TBC	-	Estimated based on	\$	-	5	-	Kinesis Video Stream - Voice Biometrics Call Volume * Usage - Convert to GB	BUILD	1/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave - 2	Santa Clara	Kinesis	Contact Center	New - Production Santa Clara	New - TBC	-	Estimated based on	\$	-	5	-	Kinesis - IVR Data Streaming for CTR (Call Volume * Calculated on Share per hour	BUILD	1/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave - 2	Santa Clara	Kinesis	Contact Center	New - Production Santa Clara	New - TBC	-	Estimated based on	\$	-	5	-	Kinesis - IVR Data Streaming for Agent Events (Agent Count * Calculated on Share	BUILD	1/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave - 2	Santa Clara	Kinesis	Contact Center	New - Production Shared Services	New - TBC	-	Estimated based on	\$	-	5	-	Kinesis - Telephonic Signature (Convert # of signatures into GB qty)	TS	1/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave - 2	Santa Clara	Kinesis	Contact Center	New - Production Shared Services	New - TBC	-	Estimated based on	\$	-	5	-	Kinesis - WFM/Calendar Freehours (GB of data ingested: 500TB is 0.03	BUILD	1/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave - 2	Santa Clara	S3	Contact Center	New - Production Shared Services	New - TBC	327	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$	0.08	5	26.76	S3 - CCP for holding angular app (Storage is +1GB and each agent has 120,000 requests	CCP	1/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave - 2	Santa Clara	S3	Contact Center	New - Production Santa Clara	New - TBC	124802.5051	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$	0.02	5	2,720.46	S3 - Call Recording (Inbound + Outbound Call Volume/512 for #GB per month)	BUILD	1/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave - 2	Santa Clara	S3	Contact Center	New - Production Santa Clara	New - TBC	50	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$	0.02	5	1.15	S3 - Misc (S3 GB)	BUILD	1/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave - 2	Santa Clara	S3	Contact Center	New - Production Santa Clara	New - TBC	1	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$	36.00	5	36.00	S3 - IVR (Audio prompts) (Ref audio files - 225 * 100KB * # of languages - 15) Call	BUILD	1/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave - 2	Santa Clara	S3	Contact Center	New - Production Shared Services	New - TBC	21.71875	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$	0.02	5	0.50	S3 - Telephonic Signature (Telephone sig call volume/512)	TS	1/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave - 2	Santa Clara	S3	Contact Center	New - Production Shared Services	New - TBC	176.271024	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$	0.03	5	5.29	S3 - WFM/Calendar (3GB per month for S3)	BUILD	1/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave - 2	Santa Clara	Salesforce	Contact Center	New - Production Shared Services	New - TBC	-	Estimated based on	\$	-	5	52.21	SF - CCP for holding angular app (Storage is +1GB and each agent has 120,000 requests	CCP	1/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave - 2	Santa Clara	API Gateway	Contact Center	New - Production Santa Clara	New - TBC	0.4196029314	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$	2.00	5	0.84	API Gateway - IVR	BUILD	1/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave - 2	Santa Clara	CloudWatch	Contact Center	New - Production Shared Services	New - TBC	-	Estimated based on	\$	-	5	226.63	CloudWatch - All Services (~5,000 per call)	BUILD	1/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave - 2	Santa Clara	CloudWatch	Contact Center	New - Production Santa Clara	New - TBC	-	Estimated based on	\$	-	5	-	CloudWatch - CCP	CCP	1/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave - 2	Santa Clara	CloudWatch	Contact Center	New - Production Santa Clara	New - TBC	-	Estimated based on	\$	-	5	-	CloudWatch - Remote Closure	BUILD	1/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave - 2	Santa Clara	CloudWatch	Contact Center	New - Production Shared Services	New - TBC	-	Estimated based on	\$	-	5	-	CloudWatch - External Party Access	EPA	1/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave - 2	Santa Clara	CloudWatch	Contact Center	New - Production Santa Clara	New - TBC	-	Estimated based on	\$	-	5	-	CloudWatch - Features	BUILD	1/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave - 2	Santa Clara	CloudWatch	Contact Center	New - Production Santa Clara	New - TBC	-	Estimated based on	\$	-	5	-	CloudWatch - IVR	BUILD	1/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave - 2	Santa Clara	CloudWatch	Contact Center	New - Production Outbound	New - TBC	-	Estimated based on	\$	-	5	-	CloudWatch - Outbound Campaign	OUT	1/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave - 2	Santa Clara	CloudWatch	Contact Center	New - Production Santa Clara	New - TBC	-	Estimated based on	\$	-	5	-	CloudWatch - RCC	BUILD	1/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave - 2	Santa Clara	CloudWatch	Contact Center	New - Production Shared Services	New - TBC	-	Estimated based on	\$	-	5	-	CloudWatch - Remove Work	BUILD	1/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave - 2	Santa Clara	CloudWatch	Contact Center	New - Production Santa Clara	New - TBC	-	Estimated based on	\$	-	5	-	CloudWatch - Reporting	BUILD	1/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave - 2	Santa Clara	CloudWatch	Contact Center	New - Production Shared Services	New - TBC	-	Estimated based on	\$	-	5	-	CloudWatch - Scheduled Callback	SCB	1/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave - 2	Santa Clara	CloudWatch	Contact Center	New - Production Shared Services	New - TBC	-	Estimated based on	\$	-	5	-	CloudWatch - Telephonic Signature	TS	1/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave - 2	Santa Clara	CloudWatch	Contact Center	New - Production Shared Services	New - TBC	-	Estimated based on	\$	-	5	-	CloudWatch - Scheduled WFM	BUILD	1/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave - 2	Santa Clara	CloudFront	Contact Center	New																				



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Wave	County	AVS Service	Purpose	Account Name	Acct. ID	Quantity	Calculator	Unit Cost	Expected Cost	Actual Cost	Description / Purpose	Category	Start Date	End Date	May 20	Jun 20	Jul 20	Aug 20	Sep 20	Oct 20	Nov 20	Dec 20	Jan 21
Wave 1	Orange	SS	Contact Center	New - Production Shared Services	New - TBC	47.82421588	<a href="https://calculator.aws/#/calculator">https://calculator.aws/#/calculator</a>	\$ 0.02	1.00		SS - Telephonic Signature (Telephonic Sig call volume/512)	TS	3/2/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 1	Orange	SS	Contact Center	New - Production Shared Services	New - TBC	196.1418	<a href="https://calculator.aws/#/calculator">https://calculator.aws/#/calculator</a>	\$ 0.03	5	4.38	SS - WFM/Cabrillo (\$08 per month for SR)	BUILD	3/2/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 1	Orange	API Gateway	Contact Center	New - Production Orange - Contact	New - TBC	1	Estimated based on	\$	94.84		API Gateway - CCP (C-IV is at \$175 per month for third costs)	CCP	3/2/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 1	Orange	API Gateway	Contact Center	New - Production Orange - Contact	New - TBC	0.347956667	Estimated based on	\$	2.00	0.70	API Gateway - IWR	BUILD	3/2/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 1	Orange	CloudWatch	Contact Center	New - Production Shared Services	New - TBC	104387	Estimated based on	\$	0.02	187.90	CloudWatch - All Services (~5.00\$ per call)	BUILD	3/2/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 1	Orange	CloudWatch	Contact Center	New - Production Orange - Contact	New - TBC	1	Estimated based on	\$	5		CloudWatch - CCP	CCP	3/2/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 1	Orange	CloudWatch	Contact Center	New - Production Orange - Contact	New - TBC	1	Estimated based on	\$	5		CloudWatch - Remote Closure	BUILD	3/2/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 1	Orange	CloudWatch	Contact Center	New - Production Shared Services	New - TBC	1	Estimated based on	\$	5		CloudWatch - External Party Access	EPA	3/2/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 1	Orange	CloudWatch	Contact Center	New - Production Orange - Contact	New - TBC	1	Estimated based on	\$	5		CloudWatch - Features	BUILD	3/2/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 1	Orange	CloudWatch	Contact Center	New - Production Orange - Contact	New - TBC	1	Estimated based on	\$	5		CloudWatch - IWR	BUILD	1/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 1	Orange	CloudWatch	Contact Center	New - Production Outbound	New - TBC	1	Estimated based on	\$	5		CloudWatch - Outbound Campaign	OUT	3/2/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 1	Orange	CloudWatch	Contact Center	New - Production Orange - Contact	New - TBC	1	Estimated based on	\$	5		CloudWatch - RCC	BUILD	3/2/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 1	Orange	CloudWatch	Contact Center	New - Production Shared Services	New - TBC	1	Estimated based on	\$	5		CloudWatch - Remote Work	BUILD	3/2/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 1	Orange	CloudWatch	Contact Center	New - Production Orange - Contact	New - TBC	1	Estimated based on	\$	5		CloudWatch - Reporting	BUILD	3/2/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 1	Orange	CloudWatch	Contact Center	New - Production Shared Services	New - TBC	1	Estimated based on	\$	5		CloudWatch - Scheduled Callback	SCB	3/2/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 1	Orange	CloudWatch	Contact Center	New - Production Shared Services	New - TBC	1	Estimated based on	\$	5		CloudWatch - Telephonic Signature	TS	3/2/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 1	Orange	CloudWatch	Contact Center	New - Production Shared Services	New - TBC	1	Estimated based on	\$	5		CloudWatch - Scheduled WFM	BUILD	3/2/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 1	Orange	Cloudfront	Contact Center	New - Production Shared Services	New - TBC	1	Estimated based on	\$	1.00	1.00	Cloudfront - CCP (\$1)	CCP	3/2/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 1	Orange	Cloudfront	Contact Center	New - Production Shared Services	New - TBC	1	Estimated based on	\$	1.00	1.00	Cloudfront - Route 53 & S3 Certificate (\$1)	BUILD	3/2/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 1	Orange	Comprehend	Contact Center	New - Production Shared Services	New - TBC	48366	<a href="https://aws.amazon.com/">https://aws.amazon.com/</a>	\$ 0.02	1.00	4.04	Telephonic Signature - Comprehend (Number of Documents Signed *2 for units)	TS	3/2/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 1	Orange	Transcribe	Contact Center	New - Production Shared Services	New - TBC	24183	<a href="https://aws.amazon.com/">https://aws.amazon.com/</a>	\$ 0.03	5	725.49	Telephonic Signature - Transcribe (\$0.03 per recording)	TS	3/2/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 1	Orange	SDS	Contact Center	New - Production Outbound	New - TBC	1	<a href="https://calculator.aws/#/calculator">https://calculator.aws/#/calculator</a>	\$ 1.00	1.00	1.00	Outbound Campaign - SDS (\$1 total)	OUT	3/2/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 1	Orange	SDS	Contact Center	New - Production Outbound	New - TBC	1	<a href="https://calculator.aws/#/calculator">https://calculator.aws/#/calculator</a>	\$ 1.00	1.00	1.00	Outbound Campaign - SDS (\$1 total)	OUT	1/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 1	Orange	CloudTrail	Contact Center	New - Production Outbound	New - TBC	1	<a href="https://calculator.aws/#/calculator">https://calculator.aws/#/calculator</a>	\$ 0.10	0.10	0.10	Outbound Campaign - CloudTrail	OUT	3/2/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 1	Orange	Step Functions	Contact Center	New - Production Outbound	New - TBC	1116.814906	<a href="https://aws.amazon.com/">https://aws.amazon.com/</a>	\$ 0.02	5	27.92	Step Functions - Outbound Campaign (1200 calls / day and 17 Transitions/call =	OUT	3/2/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 1	Orange	Step Functions	Contact Center	New - Production Outbound	New - TBC	1	<a href="https://aws.amazon.com/">https://aws.amazon.com/</a>	\$ 0.88	0.88	0.88	Step Functions - CCP	CCP	3/2/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 1	Orange	Amazon Connect - WebChat	Contact Center	New - Production Orange - Contact	New - TBC	78225	<a href="https://aws.amazon.com/">https://aws.amazon.com/</a>	\$ 0.02	5	312.90	Number of chat's 25 messages per chat	BUILD	3/2/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 1	Santa Barbara	Amazon Connect - Toll Free #	Contact Center	New - Production Santa Barbara -	New - TBC	2	Amazon Connect Calculator	\$ 1.84	3.68		The total number of toll free numbers assigned to this account.	BUILD	3/2/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 1	Santa Barbara	Amazon Connect - DID #	Contact Center	New - Production Santa Barbara -	New - TBC	7	Amazon Connect	\$ 0.91	6.39		The total number of did numbers assigned to this account.	BUILD	1/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 1	Santa Barbara	Amazon Connect - Voice Usage	Contact Center	New - Production Santa Barbara -	New - TBC	403000.25	Amazon Connect	\$ 0.02	8	7,254.00	County Contact Center and IWR Usage (Inbound, outbound, 7)	BUILD	3/2/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 1	Santa Barbara	Amazon Connect - Toll Free Inbound	Contact Center	New - Production Santa Barbara -	New - TBC	204949	Amazon Connect	\$ 0.02	4,205.22		County Contact Center and IWR Toll Free Usage	BUILD	3/2/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 1	Santa Barbara	Amazon Connect - DID Outbound	Contact Center	New - Production Santa Barbara -	New - TBC	45046.35	Amazon Connect	\$ 0.02	918.47		County Contact Center and IWR DID Usage	BUILD	3/2/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 1	Santa Barbara	Amazon Connect - Voice Usage	Contact Center	New - Production Shared Services	New - TBC	138977.5	Amazon Connect	\$ 0.02	2,749.80		Telephonic Signature - County Usage	TS	3/2/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 1	Santa Barbara	Amazon Connect - DID Outbound	Contact Center	New - Production Shared Services	New - TBC	138977.5	Amazon Connect	\$ 0.02	2,749.80		Telephonic Signature - County DID Usage	TS	3/2/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 1	Santa Barbara	Amazon Connect - Voice Usage	Contact Center	New - Production Shared Services	New - TBC	2690.869638	Amazon Connect	\$ 0.02	53.44		External Party Access - County Usage	EPA	3/2/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 1	Santa Barbara	Amazon Connect - Toll Free Inbound	Contact Center	New - Production Shared Services	New - TBC	2690.869638	Amazon Connect	\$ 0.02	53.44		External Party Access - County Toll Free Usage	EPA	3/2/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 1	Santa Barbara	Amazon Connect - Voice Usage	Contact Center	New - Production Shared Services	New - TBC	11138.07297	Amazon Connect	\$ 0.02	200.49		Outbound - County Usage	OUT	3/2/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 1	Santa Barbara	Amazon Connect - DID Usage	Contact Center	New - Production Shared Services	New - TBC	11138.07297	Amazon Connect	\$ 0.02	200.49		Outbound - County DID Usage	OUT	3/2/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 1	Santa Barbara	Amazon Connect - Voice Usage	Contact Center	New - Production Shared Services	New - TBC	494.1461545	Amazon Connect	\$ 0.02	9.89		RCC - County Usage	BUILD	3/2/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 1	Santa Barbara	Amazon Connect - Toll Free Inbound	Contact Center	New - Production Shared Services	New - TBC	494.1461545	Amazon Connect	\$ 0.02	9.89		RCC - County Toll Free Usage	BUILD	3/2/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 1	Santa Barbara	Lambda	Contact Center	New - Production Santa Barbara -	New - TBC	796410	<a href="https://calculator.aws/#/calculator">https://calculator.aws/#/calculator</a>	\$ 0.01	39.77		Lambda - County IWR assuming 45 lambda calls per call into the IWR	BUILD	3/2/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 1	Santa Barbara	Lambda	Contact Center	New - Production Shared Services	New - TBC	18807.16	<a href="https://calculator.aws/#/calculator">https://calculator.aws/#/calculator</a>	\$ 0.00	0.90	0.90	Lambda - Admin Page (sheet 1 numbers per county)	AP	1/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 1	Santa Barbara	Lambda	Contact Center	New - Production Santa Barbara -	New - TBC	16	<a href="https://calculator.aws/#/calculator">https://calculator.aws/#/calculator</a>	\$ 0.00	0.00008		Lambda - Remote Closure (2 opens * 4 lambda) + (2 closes * 4 lambda) per month x	BUILD	3/2/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 1	Santa Barbara	Lambda	Contact Center	New - Production Shared Services	New - TBC	1076.3478905	<a href="https://calculator.aws/#/calculator">https://calculator.aws/#/calculator</a>	\$ 0.00	0.05		Lambda - External Party Access (4 Lambda/call)	EPA	3/2/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 1	Santa Barbara	Lambda	Contact Center	New - Production Outbound	New - TBC	121518.8076	<a href="https://calculator.aws/#/calculator">https://calculator.aws/#/calculator</a>	\$ 0.00	0.12		Lambda - Outbound Campaign (13 Lambda/Per Call)	OUT	3/2/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 1	Santa Barbara	Lambda	Contact Center	New - Production Shared Services	New - TBC	65.88615393	<a href="https://calculator.aws/#/calculator">https://calculator.aws/#/calculator</a>	\$ 0.00	0.00	0.00	Lambda - RCC (4 Lambda/call x)	BUILD	3/2/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 1	Santa Barbara	Lambda	Contact Center	New - Production Santa Barbara -	New - TBC	274398	<a href="https://calculator.aws/#/calculator">https://calculator.aws/#/calculator</a>	\$ 0.00	13.70		Lambda - Reporting (call VoIP1518/8928)	BUILD	3/2/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave 1	Santa Barbara	Lambda	Contact Center	New - Production Shared Services	New - TBC	18420	<a href="https://calculator.aws/#/calculator">https://calculator.aws/#/calculator</a>	\$ 0.00	1.91		Lambda - Scheduled Callback - 1000												

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	TOTALS
\$	1,292
\$	61
\$	488
\$	10
\$	2,631
\$	-
\$	-
\$	-
\$	-
\$	-
\$	-
\$	-
\$	-
\$	-
\$	14
\$	-
\$	68
\$	10,157
\$	14
\$	14
\$	1
\$	391
\$	17
\$	4,381
\$	51
\$	89
\$	101,556
\$	38,873
\$	4,061
\$	3,497
\$	933
\$	678
\$	452
\$	2,807
\$	748
\$	125
\$	83
\$	557
\$	13
\$	0
\$	86
\$	192
\$	41
\$	8
\$	1
\$	10,873
\$	867
\$	-
\$	-
\$	-
\$	-
\$	-
\$	181
\$	140
\$	16
\$	504
\$	1,292
\$	10
\$	361
\$	2
\$	446
\$	-
\$	-
\$	-
\$	-
\$	-
\$	-
\$	-
\$	-
\$	-
\$	14
\$	-
\$	11
\$	1,665
\$	14
\$	14
\$	1
\$	66
\$	2
\$	743
\$	51
\$	89
\$	70,618
\$	40,938
\$	2,129
\$	5,519
\$	1,472
\$	959
\$	639
\$	3,970

Wave	County	AWS Service	Purpose	Account Name	Account ID	Quantity	Calculator	Unit Cost	Expected Cost	Actual Cost	Description / Purpose	Category	Start Date	End Date	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	
Wave -3	Ventura	Amazon Connect - DID Outbound	Contact Center	New - Production Shared Services	New - TBC	10752.39936	Amazon Connect	\$	0.00	5	75.61	OUT	3/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Wave -3	Ventura	Amazon Connect - Voice Usage	Contact Center	New - Production Shared Services	New - TBC	486.8630493	Amazon Connect	\$	0.02	5	12.58	BUILD	3/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Wave -3	Ventura	Amazon Connect - Toll Free Inbound	Contact Center	New - Production Shared Services	New - TBC	408.8620493	Amazon Connect	\$	0.02	5	8.28	BUILD	3/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Wave -3	Ventura	Lambda	Contact Center	New - Production Ventura	New - TBC	1126350	<a href="https://calculator.aws/#/?calculator=aws/lambda">https://calculator.aws/#/?calculator=aws/lambda</a>	\$	0.00	5	50.25	BUILD	3/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Wave -3	Ventura	Lambda	Contact Center	New - Production Shared Services	New - TBC	25439.16	<a href="https://calculator.aws/#/?calculator=aws/lambda">https://calculator.aws/#/?calculator=aws/lambda</a>	\$	0.00	5	0.27	AP	3/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Wave -3	Ventura	Lambda	Contact Center	New - Production Ventura	New - TBC	16	<a href="https://calculator.aws/#/?calculator=aws/lambda">https://calculator.aws/#/?calculator=aws/lambda</a>	\$	0.00	5	0.0008	Lambda - Remote Closure (12 opens * 4 lambdas) + (2 closes * 4 lambdas) per month =	BUILD	3/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -3	Ventura	Lambda	Contact Center	New - Production Shared Services	New - TBC	1522.261657	<a href="https://calculator.aws/#/?calculator=aws/lambda">https://calculator.aws/#/?calculator=aws/lambda</a>	\$	0.00	5	0.08	Lambda - External Party Access (8 Lambdas/Call)	EPA	3/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -3	Ventura	Lambda	Contact Center	New - Production Outbound	New - TBC	173276.891	<a href="https://calculator.aws/#/?calculator=aws/lambda">https://calculator.aws/#/?calculator=aws/lambda</a>	\$	0.00	5	6.65	Lambda - Outbound Campaign (11 Lambdas/Per Call)	OUT	3/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -3	Ventura	Lambda	Contact Center	New - Production Shared Services	New - TBC	61.1817998	<a href="https://calculator.aws/#/?calculator=aws/lambda">https://calculator.aws/#/?calculator=aws/lambda</a>	\$	0.00	5	0.00	Lambda - RCC (14 Lambdas/Call)	BUILD	3/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -3	Ventura	Lambda	Contact Center	New - Production Ventura	New - TBC	363379	<a href="https://calculator.aws/#/?calculator=aws/lambda">https://calculator.aws/#/?calculator=aws/lambda</a>	\$	0.00	5	19.19	Lambda - Reporting (call Var)*100*(8000)	BUILD	3/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -3	Ventura	Lambda	Contact Center	New - Production Shared Services	New - TBC	58320	<a href="https://calculator.aws/#/?calculator=aws/lambda">https://calculator.aws/#/?calculator=aws/lambda</a>	\$	0.00	5	2.91	Lambda - Scheduled Callback: 1.25*agent count*20*24*3	SCR	3/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -3	Ventura	Lambda	Contact Center	New - Production Shared Services	New - TBC	18772.5	<a href="https://calculator.aws/#/?calculator=aws/lambda">https://calculator.aws/#/?calculator=aws/lambda</a>	\$	0.00	5	0.94	Lambda - Telephonic Signature: (3 Lambdas per call)	TS	3/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -3	Ventura	Lambda	Contact Center	New - Production Ventura	New - TBC	720	<a href="https://calculator.aws/#/?calculator=aws/lambda">https://calculator.aws/#/?calculator=aws/lambda</a>	\$	0.00	5	0.04	Lambda - WFM (Cabrillo: 720 per county)	BUILD	3/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -3	Ventura	Lambda	Contact Center	New - Production Shared Services	New - TBC	15552000	<a href="https://calculator.aws/#/?calculator=aws/lambda">https://calculator.aws/#/?calculator=aws/lambda</a>	\$	0.00	5	776.62	Lambda - CCP (users*4000*24)	CCP	3/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -3	Ventura	Kinesis	Contact Center	New - Production Ventura	New - TBC	29260	Estimated based on	\$	0.00	5	87.61	Kinesis - All Services ("1-5000 per call)	BUILD	3/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -3	Ventura	Kinesis	Contact Center	New - Production Ventura	New - TBC	-	Estimated based on	\$	-	-	-	Kinesis Video Stream - Voice Biometrics (Call Volume * Usage - Convert to GB)	BUILD	3/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -3	Ventura	Kinesis	Contact Center	New - Production Ventura	New - TBC	-	Estimated based on	\$	-	-	-	Kinesis - IVR Data Streaming for CTR (Call Volume * Calculated on Share per hour	BUILD	3/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -3	Ventura	Kinesis	Contact Center	New - Production Shared Services	New - TBC	-	Estimated based on	\$	-	-	-	Kinesis - IVR Data Streaming for Agent Events (Agent Count * Calculated on Share	BUILD	3/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -3	Ventura	Kinesis	Contact Center	New - Production Shared Services	New - TBC	-	Estimated based on	\$	-	-	-	Kinesis - Telephonic Signature (Convert # of signatures into GB dty)	TS	3/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -3	Ventura	S3	Contact Center	New - Production Shared Services	New - TBC	182	<a href="https://calculator.aws/#/?calculator=aws/s3">https://calculator.aws/#/?calculator=aws/s3</a>	\$	0.08	5	12.96	Kinesis - WFM/Cabrillo Firehouse (GB of data ingested 500TB is .025	CCP	3/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -3	Ventura	S3	Contact Center	New - Production Ventura	New - TBC	207.279268	<a href="https://calculator.aws/#/?calculator=aws/s3">https://calculator.aws/#/?calculator=aws/s3</a>	\$	0.00	5	-	S3 - Call Recording (Inbound + Outbound Call Volume/512 for RGB per month)	BUILD	3/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -3	Ventura	S3	Contact Center	New - Production Ventura	New - TBC	50	<a href="https://calculator.aws/#/?calculator=aws/s3">https://calculator.aws/#/?calculator=aws/s3</a>	\$	0.02	5	1.15	S3 - Misc (SD GB)	BUILD	3/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -3	Ventura	S3	Contact Center	New - Production Ventura	New - TBC	1	<a href="https://calculator.aws/#/?calculator=aws/s3">https://calculator.aws/#/?calculator=aws/s3</a>	\$	36.00	5	-	S3 - IVR (Audio prompts) (800 audio files - 225 * 10000 * # of languages - 15) Call	BUILD	3/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -3	Ventura	S3	Contact Center	New - Production Shared Services	New - TBC	12.72167969	<a href="https://calculator.aws/#/?calculator=aws/s3">https://calculator.aws/#/?calculator=aws/s3</a>	\$	0.02	5	0.28	S3 - Telephonic Signature (Telephonic sig call volume/512)	TS	3/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -3	Ventura	S3	Contact Center	New - Production Shared Services	New - TBC	30.042	<a href="https://calculator.aws/#/?calculator=aws/s3">https://calculator.aws/#/?calculator=aws/s3</a>	\$	0.03	5	1.05	S3 - WFM/Cabrillo (3GB per month for SR)	BUILD	3/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -3	Ventura	API Gateway	Contact Center	New - Production Ventura	New - TBC	1	Estimated based on	\$	25.77	5	25.77	API Gateway - CCP (IC-IV is at \$1.15 per month for these costs)	CCP	3/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -3	Ventura	API Gateway	Contact Center	New - Production Ventura	New - TBC	0.08463333	Estimated based on	\$	2.00	5	0.17	API Gateway - IVR	BUILD	3/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -3	Ventura	CloudWatch	Contact Center	New - Production Shared Services	New - TBC	2030	Estimated based on	\$	0.00	5	40.05	CloudWatch - All Services ("5.00GB per call)	BUILD	3/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -3	Ventura	CloudWatch	Contact Center	New - Production Ventura	New - TBC	-	Estimated based on	\$	-	-	-	CloudWatch - CCP	CCP	3/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -3	Ventura	CloudWatch	Contact Center	New - Production Ventura	New - TBC	-	Estimated based on	\$	-	-	-	CloudWatch - Remote Closure	BUILD	3/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -3	Ventura	CloudWatch	Contact Center	New - Production Shared Services	New - TBC	-	Estimated based on	\$	-	-	-	CloudWatch - External Party Access	EPA	3/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -3	Ventura	CloudWatch	Contact Center	New - Production Ventura	New - TBC	-	Estimated based on	\$	-	-	-	CloudWatch - Features	BUILD	3/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -3	Ventura	CloudWatch	Contact Center	New - Production Ventura	New - TBC	-	Estimated based on	\$	-	-	-	CloudWatch - IVR	BUILD	3/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -3	Ventura	CloudWatch	Contact Center	New - Production Outbound	New - TBC	-	Estimated based on	\$	-	-	-	CloudWatch - Outbound Campaign	OUT	3/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -3	Ventura	CloudWatch	Contact Center	New - Production Ventura	New - TBC	-	Estimated based on	\$	-	-	-	CloudWatch - RCC	BUILD	3/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -3	Ventura	CloudWatch	Contact Center	New - Production Shared Services	New - TBC	-	Estimated based on	\$	-	-	-	CloudWatch - Remote Work	BUILD	3/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -3	Ventura	CloudWatch	Contact Center	New - Production Ventura	New - TBC	-	Estimated based on	\$	-	-	-	CloudWatch - Reporting	BUILD	3/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -3	Ventura	CloudWatch	Contact Center	New - Production Shared Services	New - TBC	-	Estimated based on	\$	-	-	-	CloudWatch - Scheduled Callback	SCR	3/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -3	Ventura	CloudWatch	Contact Center	New - Production Shared Services	New - TBC	-	Estimated based on	\$	-	-	-	CloudWatch - Telephonic Signature	TS	3/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -3	Ventura	CloudWatch	Contact Center	New - Production Shared Services	New - TBC	-	Estimated based on	\$	-	-	-	CloudWatch - Scheduled WFM	BUILD	3/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -3	Ventura	CloudFront	Contact Center	New - Production Shared Services	New - TBC	1	Estimated based on	\$	1.00	5	1.00	CloudFront - CCP (51)	CCP	3/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -3	Ventura	CloudFront	Contact Center	New - Production Shared Services	New - TBC	1	Estimated based on	\$	1.00	5	1.00	CloudFront - Route 53 & S3 Certificate (51)	BUILD	3/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -3	Ventura	Comprehend	Contact Center	New - Production Shared Services	New - TBC	1	<a href="https://aws.amazon.com/">https://aws.amazon.com/</a>	\$	0.00	5	1.25	Telephonic Signature - Comprehend (Number of Documents Signed *) for units)	TS	3/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -3	Ventura	Transcribe	Contact Center	New - Production Shared Services	New - TBC	6257.5	<a href="https://aws.amazon.com/">https://aws.amazon.com/</a>	\$	0.03	5	187.73	Telephonic Signature - Transcribe (S.01 per recording)	TS	3/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -3	Ventura	SQS	Contact Center	New - Production Outbound	New - TBC	1	Estimated based on	\$	1.00	5	1.00	Outbound Campaign - SQS (51 total)	OUT	3/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -3	Ventura	SQS	Contact Center	New - Production Outbound	New - TBC	1	Estimated based on	\$	1.00	5	1.00	Outbound Campaign - SQS (51 total)	OUT	3/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -3	Ventura	CloudTrail	Contact Center	New - Production Ventura	New - TBC	1	<a href="https://calculator.aws/#/?calculator=aws/cloudtrail">https://calculator.aws/#/?calculator=aws/cloudtrail</a>	\$	0.10	5	0.10	Outbound Campaign - CloudTrail	OUT	3/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -3	Ventura	Step Functions	Contact Center	New - Production Outbound	New - TBC	267.7907891	<a href="https://aws.amazon.com/">https://aws.amazon.com/</a>	\$	0.03	5	6.68	Step functions - Outbound Campaign (12000 calls / day and 17 transitions/call =	OUT	3/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -3	Ventura	Step Functions	Contact Center	New - Production Outbound	New - TBC	1	Estimated based on	\$	0.12	5	0.12	Step functions - CCP	CCP	3/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -3	Ventura	Amazon Connect - WebChat	Contact Center	New - Production Ventura	New - TBC	182750	<a href="https://aws.amazon.com/">https://aws.amazon.com/</a>	\$	0.00	5	731.00	Number of chats* 25 messages per chat	BUILD	3/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -4	San Diego	Amazon Connect - Toll Free #	Contact Center	New - Production San Diego	New - TBC	2	Amazon Connect Calculator	\$	1.83	5	3.66	The total number of toll free numbers assigned to this account.	BUILD	3/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -4	San Diego	Amazon Connect - DID #	Contact Center	New - Production San Diego	New - TBC	2	Amazon Connect Calculator	\$	1.83	5	3.66	The total number of toll free numbers assigned to this account.	BUILD	3/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -4	San Diego	Amazon Connect - Voice Usage	Contact Center	New - Production San Diego	New - TBC	1584302	Amazon Connect	\$	0.02	5	26,515.84	County Contact Center and IVR Usage (Inbound, outbound, ?)	BUILD	3/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -4	San Diego	Amazon Connect - Toll Free Inbound	Contact Center	New - Production San Diego	New - TBC	1377480	Amazon Connect	\$	0.01	5	16,529.78	County Contact Center and IVR Toll Free Usage	BUILD	3/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -4	San Diego	Amazon Connect - DID Outbound	Contact Center	New - Production Shared Services	New - TBC	130773.4																		



[illegible]

Line	City	Account	AWD Service	Purpose	Account Name	Sept-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	Total	SPY 20/21	SPY 21/22	SPY 22/23	SPY 23/24	TOTALS	
Wave 1	Ventura	Amazon Connect - DID Outbound	Contact Center	New - Production Shared Services	576.63	576.63	576.63	576.63	576.63	576.63	576.63	576.63	576.63	\$1,028.56	\$	\$	\$	\$151.5	\$907	\$1,059.05
Wave 1	Ventura	Amazon Connect - Voice Usage	Contact Center	New - Production Shared Services	\$12.58	\$12.58	\$12.58	\$12.58	\$12.58	\$12.58	\$12.58	\$12.58	\$12.58	\$176.11	\$	\$	\$	\$25.9	\$151	\$176.01
Wave 1	Ventura	Amazon Connect - Toll Free Inbound	Contact Center	New - Production Shared Services	\$8.39	\$8.39	\$8.39	\$8.39	\$8.39	\$8.39	\$8.39	\$8.39	\$8.39	\$117.41	\$	\$	\$	\$17.5	\$101	\$117.91
Wave 1	Ventura	Lambda	Contact Center	New - Production Shared Services	\$56.25	\$56.25	\$56.25	\$56.25	\$56.25	\$56.25	\$56.25	\$56.25	\$56.25	\$787.45	\$	\$	\$	\$112.5	\$675	\$787.95
Wave 1	Ventura	Lambda	Contact Center	New - Production Shared Services	\$12.27	\$12.27	\$12.27	\$12.27	\$12.27	\$12.27	\$12.27	\$12.27	\$12.27	\$177.77	\$	\$	\$	\$3.5	\$15	\$173.27
Wave 1	Ventura	Lambda	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$	\$	\$	\$0.0	\$0.0	\$0.00
Wave 1	Ventura	Lambda	Contact Center	New - Production Shared Services	\$0.08	\$0.08	\$0.08	\$0.08	\$0.08	\$0.08	\$0.08	\$0.08	\$0.08	\$1.46	\$	\$	\$	\$0.0	\$0.0	\$1.46
Wave 1	Ventura	Lambda	Contact Center	New - Production Outbound	\$8.65	\$8.65	\$8.65	\$8.65	\$8.65	\$8.65	\$8.65	\$8.65	\$8.65	\$121.14	\$	\$	\$	\$17.5	\$104	\$121.64
Wave 1	Ventura	Lambda	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.07	\$	\$	\$	\$0.0	\$0.0	\$0.07
Wave 1	Ventura	Lambda	Contact Center	New - Production Shared Services	\$19.19	\$19.19	\$19.19	\$19.19	\$19.19	\$19.19	\$19.19	\$19.19	\$19.19	\$248.73	\$	\$	\$	\$38.5	\$230	\$266.23
Wave 1	Ventura	Lambda	Contact Center	New - Production Shared Services	\$2.91	\$2.91	\$2.91	\$2.91	\$2.91	\$2.91	\$2.91	\$2.91	\$2.91	\$40.77	\$	\$	\$	\$6.3	\$35	\$41.07
Wave 1	Ventura	Lambda	Contact Center	New - Production Shared Services	\$0.94	\$0.94	\$0.94	\$0.94	\$0.94	\$0.94	\$0.94	\$0.94	\$0.94	\$13.12	\$	\$	\$	\$2.5	\$11	\$13.62
Wave 1	Ventura	Lambda	Contact Center	New - Production Shared Services	\$0.04	\$0.04	\$0.04	\$0.04	\$0.04	\$0.04	\$0.04	\$0.04	\$0.04	\$0.30	\$	\$	\$	\$0.0	\$0.0	\$0.30
Wave 1	Ventura	Lambda	Contact Center	New - Production Shared Services	\$576.62	\$576.62	\$576.62	\$576.62	\$576.62	\$576.62	\$576.62	\$576.62	\$576.62	\$10,872.68	\$	\$	\$	\$1,553.5	\$9,319	\$10,872.18
Wave 1	Ventura	Elmisis	Contact Center	New - Production Shared Services	\$87.61	\$87.61	\$87.61	\$87.61	\$87.61	\$87.61	\$87.61	\$87.61	\$87.61	\$1,226.47	\$	\$	\$	\$175.5	\$1,051	\$1,226.97
Wave 1	Ventura	Elmisis	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$	\$	\$	\$0.0	\$0.0	\$0.00
Wave 1	Ventura	Elmisis	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$	\$	\$	\$0.0	\$0.0	\$0.00
Wave 1	Ventura	Elmisis	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$	\$	\$	\$0.0	\$0.0	\$0.00
Wave 1	Ventura	Elmisis	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$	\$	\$	\$0.0	\$0.0	\$0.00
Wave 1	Ventura	Elmisis	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$	\$	\$	\$0.0	\$0.0	\$0.00
Wave 1	Ventura	Elmisis	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$	\$	\$	\$0.0	\$0.0	\$0.00
Wave 1	Ventura	Elmisis	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$	\$	\$	\$0.0	\$0.0	\$0.00
Wave 1	Ventura	Elmisis	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$	\$	\$	\$0.0	\$0.0	\$0.00
Wave 1	Ventura	Elmisis	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$	\$	\$	\$0.0	\$0.0	\$0.00
Wave 1	Ventura	Elmisis	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$	\$	\$	\$0.0	\$0.0	\$0.00
Wave 1	Ventura	Elmisis	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$	\$	\$	\$0.0	\$0.0	\$0.00
Wave 1	Ventura	Elmisis	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$	\$	\$	\$0.0	\$0.0	\$0.00
Wave 1	Ventura	Elmisis	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$	\$	\$	\$0.0	\$0.0	\$0.00
Wave 1	Ventura	Elmisis	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$	\$	\$	\$0.0	\$0.0	\$0.00
Wave 1	Ventura	Elmisis	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$	\$	\$	\$0.0	\$0.0	\$0.00
Wave 1	Ventura	Elmisis	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$	\$	\$	\$0.0	\$0.0	\$0.00
Wave 1	Ventura	Elmisis	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$	\$	\$	\$0.0	\$0.0	\$0.00
Wave 1	Ventura	Elmisis	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$	\$	\$	\$0.0	\$0.0	\$0.00
Wave 1	Ventura	Elmisis	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$	\$	\$	\$0.0	\$0.0	\$0.00
Wave 1	Ventura	Elmisis	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$	\$	\$	\$0.0	\$0.0	\$0.00
Wave 1	Ventura	Elmisis	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$	\$	\$	\$0.0	\$0.0	\$0.00
Wave 1	Ventura	Elmisis	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$	\$	\$	\$0.0	\$0.0	\$0.00
Wave 1	Ventura	Elmisis	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$	\$	\$	\$0.0	\$0.0	\$0.00
Wave 1	Ventura	Elmisis	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$	\$	\$	\$0.0	\$0.0	\$0.00
Wave 1	Ventura	Elmisis	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$	\$	\$	\$0.0	\$0.0	\$0.00
Wave 1	Ventura	Elmisis	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$	\$	\$	\$0.0	\$0.0	\$0.00
Wave 1	Ventura	Elmisis	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$	\$	\$	\$0.0	\$0.0	\$0.00
Wave 1	Ventura	Elmisis	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$	\$	\$	\$0.0	\$0.0	\$0.00
Wave 1	Ventura	Elmisis	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$	\$	\$	\$0.0	\$0.0	\$0.00
Wave 1	Ventura	Elmisis	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$	\$	\$	\$0.0	\$0.0	\$0.00
Wave 1	Ventura	Elmisis	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$	\$	\$	\$0.0	\$0.0	\$0.00
Wave 1	Ventura	Elmisis	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$	\$	\$	\$0.0	\$0.0	\$0.00
Wave 1	Ventura	Elmisis	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$	\$	\$	\$0.0	\$0.0	\$0.00
Wave 1	Ventura	Elmisis	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$	\$	\$	\$0.0	\$0.0	\$0.00
Wave 1	Ventura	Elmisis	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$	\$	\$	\$0.0	\$0.0	\$0.00
Wave 1	Ventura	Elmisis	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$	\$	\$	\$0.0	\$0.0	\$0.00
Wave 1	Ventura	Elmisis	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$	\$	\$	\$0.0	\$0.0	\$0.00
Wave 1	Ventura	Elmisis	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$	\$	\$	\$0.0	\$0.0	\$0.00
Wave 1	Ventura	Elmisis	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$	\$	\$	\$0.0	\$0.0	\$0.00
Wave 1	Ventura	Elmisis	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$	\$	\$	\$0.0	\$0.0	\$0.00
Wave 1	Ventura	Elmisis	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$	\$	\$	\$0.0	\$0.0	\$0.00
Wave 1	Ventura	Elmisis	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$	\$	\$	\$0.0	\$0.0	\$0.00
Wave 1	Ventura	Elmisis	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$	\$	\$	\$0.0	\$0.0	\$0.00
Wave 1	Ventura	Elmisis	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$	\$	\$	\$0.0	\$0.0	\$0.00
Wave 1	Ventura	Elmisis	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$	\$	\$	\$0.0	\$0.0	\$0.00
Wave 1	Ventura	Elmisis	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$	\$	\$	\$0.0	\$0.0	\$0.00
Wave 1	Ventura	Elmisis	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$	\$	\$	\$0.0	\$0.0	\$0.00
Wave 1	Ventura	Elmisis	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$	\$	\$	\$0.0	\$0.0	\$0.00
Wave 1	Ventura	Elmisis	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$	\$	\$	\$0.0	\$0.0	\$0.00
Wave 1	Ventura	Elmisis	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$	\$	\$	\$0.0	\$0.0	\$0.00
Wave 1	Ventura	Elmisis	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$	\$	\$	\$0.0	\$0.0	\$0.00
Wave 1	Ventura	Elmisis	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$	\$	\$	\$0.0	\$0.0	\$0.00
Wave 1	Ventura	Elmisis	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$	\$	\$	\$0.0	\$0.0	\$0.00
Wave 1	Ventura	Elmisis	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$	\$	\$	\$0.0	\$0.0	\$0.00
Wave 1	Ventura	Elmisis	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$	\$	\$	\$0.0	\$0.0	\$0.00
Wave 1	Ventura	Elmisis																		

[illegible]

Wave	County	AWS Service	Purpose	Account Name	Account ID	Quantity	Calculator	Unit Cost	Expected Cost	Actual Cost	Description / Purpose	Category	Start Date	End Date	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21
Wave -4	San Diego	CloudWatch	Contact Center	New - Production San Diego	New - TBC	-	Estimated based on	\$	-	\$	CloudWatch - Reporting	BUILD	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -4	San Diego	CloudWatch	Contact Center	New - Production Shared Services	New - TBC	-	Estimated based on	\$	-	-	CloudWatch - Scheduled Callback	SCB	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -4	San Diego	CloudWatch	Contact Center	New - Production Shared Services	New - TBC	-	Estimated based on	\$	-	-	CloudWatch - Telephone Signature	TS	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -4	San Diego	CloudWatch	Contact Center	New - Production Shared Services	New - TBC	-	Estimated based on	\$	-	-	CloudWatch - Scheduled WFM	BUILD	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -4	San Diego	CloudFront	Contact Center	New - Production Shared Services	New - TBC	1	Estimated based on	\$	1.00	1.00	CloudFront - CCP (S1)	CCP	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -4	San Diego	CloudFront	Contact Center	New - Production Shared Services	New - TBC	1	Estimated based on	\$	1.00	1.00	CloudFront - Route 53 & SSL Certificate (S1)	BUILD	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -4	San Diego	Comprehend	Contact Center	New - Production Shared Services	New - TBC	48624	<a href="https://aws.amazon.com/">https://aws.amazon.com/</a>	\$	0.00	4.86	Telephonic Signature - Comprehend (Number of Documents Signed *2 for units)	TS	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -4	San Diego	Transcribe	Contact Center	New - Production Shared Services	New - TBC	24312	<a href="https://aws.amazon.com/">https://aws.amazon.com/</a>	\$	0.03	729.36	Telephonic Signature - Transcribe (S 03 per recording)	TS	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -4	San Diego	SDS	Contact Center	New - Production Outbound	New - TBC	1	Estimated based on	\$	1.00	1.00	Outbound Campaign - SDS (S1 total)	OUT	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -4	San Diego	SDS	Contact Center	New - Production Outbound	New - TBC	1	Estimated based on	\$	1.00	1.00	Outbound Campaign - SMS (S1 total)	OUT	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -4	San Diego	CloudTrail	Contact Center	New - Production Outbound	New - TBC	1	Estimated based on	\$	0.10	0.10	Outbound Campaign - CloudTrail	OUT	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -4	San Diego	Step Functions	Contact Center	New - Production Outbound	New - TBC	1937.15556	<a href="https://aws.amazon.com/">https://aws.amazon.com/</a>	\$	0.03	48.43	Step functions - Outbound Campaign (12000 calls / day and 17 transitions/call =	OUT	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -4	San Diego	Step Functions	Contact Center	New - Production Outbound	New - TBC	1	<a href="https://aws.amazon.com/">https://aws.amazon.com/</a>	\$	1.53	1.53	Step functions - CCP	CCP	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -4	San Diego	Amazon Connect - WebChat	Contact Center	New - Production San Diego	New - TBC	1033100	<a href="https://aws.amazon.com/">https://aws.amazon.com/</a>	\$	0.00	4,132.40	Number of chats* 25 messages per chat	BUILD	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -6	Sacramento	Amazon Connect - Toll Free #	Contact Center	New - Production Alameda	New - TBC	2	Amazon Connect Calculator	\$	0.92	1.86	The total number of toll free numbers assigned to this account.	BUILD	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -6	Sacramento	Amazon Connect - Voice Usage	Contact Center	New - Production Alameda	New - TBC	2	Amazon Connect	\$	0.01	0.02	The total number of toll free numbers assigned to this account.	BUILD	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -6	Sacramento	Amazon Connect - Voice Usage	Contact Center	New - Production Alameda	New - TBC	2247320.8	Amazon Connect	\$	0.02	40,452.77	County Contact Center and IVR Usage (Inbound, outbound, ?)	BUILD	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -6	Sacramento	Amazon Connect - Toll Free Inbound	Contact Center	New - Production Alameda	New - TBC	1954192	Amazon Connect	\$	0.01	23,450.30	County Contact Center and IVR Toll Free Usage	BUILD	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -6	Sacramento	Amazon Connect - DID Outbound	Contact Center	New - Production Shared Services	New - TBC	254044.96	Amazon Connect	\$	0.02	1,419.42	Outbound: County DID Usage	OUT	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -6	Sacramento	Amazon Connect - Voice Usage	Contact Center	New - Production Shared Services	New - TBC	51767	Amazon Connect	\$	0.02	967.81	Telephonic Signature: County Usage	TS	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -6	Sacramento	Amazon Connect - DID Outbound	Contact Center	New - Production Shared Services	New - TBC	51767	Amazon Connect	\$	0.02	258.08	Telephonic Signature: County DID Usage	TS	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -6	Sacramento	Amazon Connect - Voice Usage	Contact Center	New - Production Shared Services	New - TBC	18774.50976	Amazon Connect	\$	0.01	387.94	External Party Access: County Usage	EPA	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -6	Sacramento	Amazon Connect - Toll Free Inbound	Contact Center	New - Production Shared Services	New - TBC	18774.50976	Amazon Connect	\$	0.01	225.29	External Party Access: County Toll Free Usage	EPA	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -6	Sacramento	Amazon Connect - Voice Usage	Contact Center	New - Production Shared Services	New - TBC	77711.62707	Amazon Connect	\$	0.02	1,398.81	Outbound: County Usage	OUT	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -6	Sacramento	Amazon Connect - DID Outbound	Contact Center	New - Production Shared Services	New - TBC	77711.62707	Amazon Connect	\$	0.02	373.02	Outbound: County DID Usage	OUT	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -6	Sacramento	Amazon Connect - Voice Usage	Contact Center	New - Production Shared Services	New - TBC	3447.71507	Amazon Connect	\$	0.02	62.06	RCC: County Usage	BUILD	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -6	Sacramento	Amazon Connect - Toll Free Inbound	Contact Center	New - Production Shared Services	New - TBC	3447.71507	Amazon Connect	\$	0.01	42.87	RCC: County Toll Free Usage	BUILD	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -6	Sacramento	Lambda	Contact Center	New - Production Alameda	New - TBC	615648	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$	0.00	277.48	Lambda - VWR assuming 45 lambda calls per call into the IVR	BUILD	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -6	Sacramento	Lambda	Contact Center	New - Production Shared Services	New - TBC	124744.94	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$	0.00	6.23	Lambda - Admin Page (over 1 numbers per month)	AP	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -6	Sacramento	Lambda	Contact Center	New - Production Alameda	New - TBC	16	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$	0.00	0.0008	Lambda - Remote Closure (2 opens * 4 lambda) + (2 closes * 4 lambda) per month =	BUILD	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -6	Sacramento	Lambda	Contact Center	New - Production Shared Services	New - TBC	7509.80304	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$	0.00	0.38	Lambda - External Party Access (4 Lambda/Call)	EPA	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -6	Sacramento	Lambda	Contact Center	New - Production Outbound	New - TBC	81487.8978	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$	0.00	42.69	Lambda - Outbound Campaign (11 Lambda/Per Call)	OUT	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -6	Sacramento	Lambda	Contact Center	New - Production Shared Services	New - TBC	459.6953426	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$	0.00	0.02	Lambda - RCC (4 Lambda/Call)	BUILD	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -6	Sacramento	Lambda	Contact Center	New - Production Alameda	New - TBC	1861142	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$	0.00	90.94	Lambda - Reporting (call VWR 150-0826)	BUILD	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -6	Sacramento	Lambda	Contact Center	New - Production Shared Services	New - TBC	205086	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$	0.00	9.12	Lambda - Scheduled Callback (1.25*agent count)*20*24*5	BUILD	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -6	Sacramento	Lambda	Contact Center	New - Production Shared Services	New - TBC	46086	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$	0.00	2.30	Lambda - Telephonic Signature (3 Lambda per/call)	TS	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -6	Sacramento	Lambda	Contact Center	New - Production Alameda	New - TBC	730	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$	0.00	0.04	Lambda - WFM (Cabrero: 720 per county)	BUILD	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -6	Sacramento	Lambda	Contact Center	New - Production Shared Services	New - TBC	54048000	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$	0.00	2,696.90	Lambda - CCP (users*4000*24)	CCP	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -6	Sacramento	Kinesis	Contact Center	New - Production Alameda	New - TBC	121481	Estimated based on	\$	0.00	432.18	Kinesis - All Services (~1.0001 per call)	BUILD	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -6	Sacramento	Kinesis	Contact Center	New - Production Alameda	New - TBC	-	Estimated based on	\$	-	-	Kinesis - VWR Data Streaming for Volume * Usage - Convert to GB	BUILD	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -6	Sacramento	Kinesis	Contact Center	New - Production Alameda	New - TBC	-	Estimated based on	\$	-	-	Kinesis - VWR Data Streaming for CTR (Call Volume * Calculated on Share per hour	BUILD	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -6	Sacramento	Kinesis	Contact Center	New - Production Alameda	New - TBC	-	Estimated based on	\$	-	-	Kinesis - VWR Data Streaming for Agent Events (Agent Count * Calculated on Share)	BUILD	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -6	Sacramento	Kinesis	Contact Center	New - Production Shared Services	New - TBC	-	Estimated based on	\$	-	-	Kinesis - Telephonic Signature (Convert # of signatures into GB only)	TS	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -6	Sacramento	Kinesis	Contact Center	New - Production Shared Services	New - TBC	-	Estimated based on	\$	-	-	Kinesis - WFM/Cabrero Freshness (GB of data ingested: 500TB is 0.29	BUILD	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -6	Sacramento	S3	Contact Center	New - Production Shared Services	New - TBC	563	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$	0.08	45.04	S3 - CCP for handling agent call (Storage is <1GB and each agent has 120,000 requests	BUILD	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -6	Sacramento	S3	Contact Center	New - Production Alameda	New - TBC	446.2734975	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$	0.02	14.63	S3 - Call Recording (Inbound + Outbound Call Volume/S3 for #GB per month)	BUILD	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -6	Sacramento	S3	Contact Center	New - Production Alameda	New - TBC	50	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$	0.02	1.26	S3 - Misc (S3 per call)	BUILD	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -6	Sacramento	S3	Contact Center	New - Production Alameda	New - TBC	1	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$	36.00	36.00	S3 - IVR (Audio prompts) (800 audio files - 225 * 100MB * 4 of languages - 15) Call	BUILD	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -6	Sacramento	S3	Contact Center	New - Production Shared Services	New - TBC	30.00090625	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$	0.02	0.69	S3 - Telephonic Signature (Telephonic Sg call volume/512)	TS	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -6	Sacramento	S3	Contact Center	New - Production Shared Services	New - TBC	171.8754	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$	0.03	6.19	S3 - WFM/Cabrero (560 per month for GB)	BUILD	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -6	Sacramento	API Gateway	Contact Center	New - Production Alameda	New - TBC	1	Estimated based on	\$	89.57	89.57	API Gateway - CCP (C-IV is at \$175 per month for first costs)	CCP	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -6	Sacramento	API Gateway	Contact Center	New - Production Alameda	New - TBC	0.41100333	Estimated based on	\$	2.00	0.82	API Gateway - IVR	BUILD	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -6	Sacramento	CloudWatch	Contact Center	New - Production Shared Services	New - TBC	123481	Estimated based on	\$	0.00	222.27	CloudWatch - All Services (~5.0008 per call)	BUILD	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -6	Sacramento	CloudWatch	Contact Center	New - Production Alameda	New - TBC	-	Estimated based on	\$	-	-	CloudWatch - CCP	CCP	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -6	Sacramento	CloudWatch	Contact Center	New - Production Shared Services	New - TBC	-	Estimated based on	\$	-	-	CloudWatch - Remote Closure	BUILD	9/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -6	Sacramento	CloudWatch	Contact Center	New - Production Shared Services	New - TBC	-	Estimated based on	\$	-	-	CloudWatch - External Party Access	EPA	9/1/2023										

[illegible]

[illegible]

	SFY 20/21	SFY 21/22	SFY 22/23	SFY 23/24
\$ - \$ - \$ - \$ - \$ -				
\$ - \$ - \$ - \$ - \$ -				
\$ - \$ - \$ - \$ - \$ -				
\$ - \$ - \$ - \$ - \$ -				
\$ - \$ - \$ - \$ - \$ -				
\$ - \$ - \$ - \$ - \$ -				12
\$ - \$ - \$ - \$ - \$ -				9
\$ - \$ - \$ - \$ - \$ -				58
\$ - \$ - \$ - \$ - \$ -				
\$ - \$ - \$ - \$ - \$ -				12
\$ - \$ - \$ - \$ - \$ -				12
\$ - \$ - \$ - \$ - \$ -				1
\$ - \$ - \$ - \$ - \$ -				361
\$ - \$ - \$ - \$ - \$ -				18
\$ - \$ - \$ - \$ - \$ -				49,589
\$ - \$ - \$ - \$ - \$ -				29
\$ - \$ - \$ - \$ - \$ -				29
\$ - \$ - \$ - \$ - \$ -				323,614
\$ - \$ - \$ - \$ - \$ -				157,462
\$ - \$ - \$ - \$ - \$ -				9,965
\$ - \$ - \$ - \$ - \$ -				7,742
\$ - \$ - \$ - \$ - \$ -				2,065
\$ - \$ - \$ - \$ - \$ -				2,704
\$ - \$ - \$ - \$ - \$ -				1,802
\$ - \$ - \$ - \$ - \$ -				11,190
\$ - \$ - \$ - \$ - \$ -				2,986
\$ - \$ - \$ - \$ - \$ -				496
\$ - \$ - \$ - \$ - \$ -				331
\$ - \$ - \$ - \$ - \$ -				2,220
\$ - \$ - \$ - \$ - \$ -				50
\$ - \$ - \$ - \$ - \$ -				0
\$ - \$ - \$ - \$ - \$ -				0
\$ - \$ - \$ - \$ - \$ -				342
\$ - \$ - \$ - \$ - \$ -				0
\$ - \$ - \$ - \$ - \$ -				744
\$ - \$ - \$ - \$ - \$ -				81
\$ - \$ - \$ - \$ - \$ -				18
\$ - \$ - \$ - \$ - \$ -				0
\$ - \$ - \$ - \$ - \$ -				21,593
\$ - \$ - \$ - \$ - \$ -				1,657
\$ - \$ - \$ - \$ - \$ -				0
\$ - \$ - \$ - \$ - \$ -				0
\$ - \$ - \$ - \$ - \$ -				0
\$ - \$ - \$ - \$ - \$ -				110
\$ - \$ - \$ - \$ - \$ -				9
\$ - \$ - \$ - \$ - \$ -				9
\$ - \$ - \$ - \$ - \$ -				288
\$ - \$ - \$ - \$ - \$ -		309		983
\$ - \$ - \$ - \$ - \$ -				51
\$ - \$ - \$ - \$ - \$ -				717
\$ - \$ - \$ - \$ - \$ -				7
\$ - \$ - \$ - \$ - \$ -				1,778
\$ - \$ - \$ - \$ - \$ -				0
\$ - \$ - \$ - \$ - \$ -				0
\$ - \$ - \$ - \$ - \$ -				0
\$ - \$ - \$ - \$ - \$ -				0
\$ - \$ - \$ - \$ - \$ -				0
\$ - \$ - \$ - \$ - \$ -				0
\$ - \$ - \$ - \$ - \$ -				8
\$ - \$ - \$ - \$ - \$ -				25
\$ - \$ - \$ - \$ - \$ -				25
\$ - \$ - \$ - \$ - \$ -				3,687
\$ - \$ - \$ - \$ - \$ -				8
\$ - \$ - \$ - \$ - \$ -				8
\$ - \$ - \$ - \$ - \$ -				1
\$ - \$ - \$ - \$ - \$ -				264
\$ - \$ - \$ - \$ - \$ -				8
\$ - \$ - \$ - \$ - \$ -				2,963
\$ - \$ - \$ - \$ - \$ -				44
\$ - \$ - \$ - \$ - \$ -				77
\$ - \$ - \$ - \$ - \$ -				50,467
\$ - \$ - \$ - \$ - \$ -				29,250
\$ - \$ - \$ - \$ - \$ -				1,521
\$ - \$ - \$ - \$ - \$ -				8,407
\$ - \$ - \$ - \$ - \$ -				2,242
\$ - \$ - \$ - \$ - \$ -				43,336
\$ - \$ - \$ - \$ - \$ -				17,116
\$ - \$ - \$ - \$ - \$ -				4,564
\$ - \$ - \$ - \$ - \$ -				759
\$ - \$ - \$ - \$ - \$ -				506
\$ - \$ - \$ - \$ - \$ -				236
\$ - \$ - \$ - \$ - \$ -				5
\$ - \$ - \$ - \$ - \$ -				0
\$ - \$ - \$ - \$ - \$ -				5
\$ - \$ - \$ - \$ - \$ -				522
\$ - \$ - \$ - \$ - \$ -				0
\$ - \$ - \$ - \$ - \$ -				82
\$ - \$ - \$ - \$ - \$ -				46
\$ - \$ - \$ - \$ - \$ -				4

	TOTALS
\$	-
\$	-
\$	12
\$	-
\$	58
\$	12
\$	12
\$	1
\$	589
\$	8,752
\$	187,602
\$	3,975
\$	7,742
\$	49,589
\$	29
\$	323,614
\$	187,602
\$	2,065
\$	2,704
\$	1,130
\$	2,036
\$	496
\$	331
\$	2,220
\$	50
\$	0
\$	0
\$	744
\$	81
\$	18
\$	0
\$	21,504
\$	3,457
\$	-
\$	-
\$	-
\$	-
\$	360
\$	117
\$	9
\$	1,292
\$	41
\$	737
\$	7
\$	1,778
\$	-
\$	-
\$	-
\$	-
\$	-
\$	-
\$	-
\$	-
\$	-
\$	8
\$	25
\$	3,687
\$	8
\$	8
\$	264
\$	8
\$	2,963
\$	44
\$	77
\$	50,457
\$	1,521
\$	2,242
\$	29,250
\$	8,407
\$	4,147
\$	2,757
\$	17,116
\$	4,564
\$	759
\$	506
\$	230
\$	5
\$	0
\$	522
\$	82
\$	82
\$	46
\$	4

Wave	County	AWS Service	Purpose	Account Name	Account ID	Quantity	Calculator	Unit Cost	Expected Cost	Actual Cost	Description / Purpose	Category	Start Date	End Date	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	
Wave -4	Santa Cruz	Lambda	Contact Center	New - Production Shared Services	New - TBC	19872000	<a href="https://calculator.aws/#/?c=aws-lambda">https://calculator.aws/#/?c=aws-lambda</a>	\$	0.00	\$	992.35	Lambda - CCP (users*4000*24)	CCP	5/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -4	Santa Cruz	Kinesis	Contact Center	New - Production Santa Cruz	New - TBC	8545	<a href="https://calculator.aws/#/?c=aws-kinesis">https://calculator.aws/#/?c=aws-kinesis</a>	\$	0.00	\$	28.91	Kinesis - All Services (~\$-0.008 per call)	BUILD	5/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -4	Santa Cruz	Kinesis	Contact Center	New - Production Santa Cruz	New - TBC		<a href="https://calculator.aws/#/?c=aws-kinesis">https://calculator.aws/#/?c=aws-kinesis</a>	\$	0.00	\$	-	Kinesis Video Stream - Voice Biometrics (Call Volume * Usage - Convert to GB)	BUILD	5/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -4	Santa Cruz	Kinesis	Contact Center	New - Production Santa Cruz	New - TBC		<a href="https://calculator.aws/#/?c=aws-kinesis">https://calculator.aws/#/?c=aws-kinesis</a>	\$	0.00	\$	-	Kinesis - IVR Data Streaming for CTR (Call Volume * Calculated on Share per hour)	BUILD	5/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -4	Santa Cruz	Kinesis	Contact Center	New - Production Santa Cruz	New - TBC		<a href="https://calculator.aws/#/?c=aws-kinesis">https://calculator.aws/#/?c=aws-kinesis</a>	\$	0.00	\$	-	Kinesis - IVR Data Streaming for Agent Events (Agent Count * Calculated on Share)	BUILD	5/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -4	Santa Cruz	Kinesis	Contact Center	New - Production Shared Services	New - TBC		<a href="https://calculator.aws/#/?c=aws-kinesis">https://calculator.aws/#/?c=aws-kinesis</a>	\$	0.00	\$	-	Kinesis - Telephonic Signature (Convert # of signatures into GB qty)	TS	5/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -4	Santa Cruz	Kinesis	Contact Center	New - Production Shared Services	New - TBC		<a href="https://calculator.aws/#/?c=aws-kinesis">https://calculator.aws/#/?c=aws-kinesis</a>	\$	0.00	\$	-	Kinesis - WFM/Calabria Firehouse (GB of data ingested - 500TB is 029)	BUILD	5/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -4	Santa Cruz	S3	Contact Center	New - Production Shared Services	New - TBC	207	<a href="https://calculator.aws/#/?c=aws-s3">https://calculator.aws/#/?c=aws-s3</a>	\$	0.08	\$	16.56	S3 - CCP for hosting angular app (Storage is <1GB and each agent has 120,000 requests)	CCP	5/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -4	Santa Cruz	S3	Contact Center	New - Production Santa Cruz	New - TBC	245,495,5125	<a href="https://calculator.aws/#/?c=aws-s3">https://calculator.aws/#/?c=aws-s3</a>	\$	0.02	\$	1.02	S3 - Call Recording (Inbound + Outbound Call Volume/512 for R08 per month)	BUILD	5/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -4	Santa Cruz	S3	Contact Center	New - Production Santa Cruz	New - TBC	90	<a href="https://calculator.aws/#/?c=aws-s3">https://calculator.aws/#/?c=aws-s3</a>	\$	0.02	\$	1.15	S3 - Misc (S0 GB)	BUILD	5/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -4	Santa Cruz	S3	Contact Center	New - Production Santa Cruz	New - TBC	1	<a href="https://calculator.aws/#/?c=aws-s3">https://calculator.aws/#/?c=aws-s3</a>	\$	86.00	\$	36.00	S3 - IVR (Audio prompts) (Ref audio files - 225 * 100KB * # of languages - 15) Call	BUILD	5/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -4	Santa Cruz	S3	Contact Center	New - Production Shared Services	New - TBC	4,375	<a href="https://calculator.aws/#/?c=aws-s3">https://calculator.aws/#/?c=aws-s3</a>	\$	0.03	\$	0.10	S3 - Telephonic Signature (Telephonic Sig call volume/512)	TS	5/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -4	Santa Cruz	S3	Contact Center	New - Production Shared Services	New - TBC	11,963	<a href="https://calculator.aws/#/?c=aws-s3">https://calculator.aws/#/?c=aws-s3</a>	\$	0.03	\$	0.36	S3 - WFM/Calabria (3GB per month for SR)	BUILD	5/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -4	Santa Cruz	API Gateway	Contact Center	New - Production Santa Cruz	New - TBC	1	<a href="https://calculator.aws/#/?c=aws-api-gateway">https://calculator.aws/#/?c=aws-api-gateway</a>	\$	32.93	\$	32.93	API Gateway - CCP (C-IV is at \$15 per month for direct costs)	CCP	5/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -4	Santa Cruz	API Gateway	Contact Center	New - Production Santa Cruz	New - TBC	0.00988333	<a href="https://calculator.aws/#/?c=aws-api-gateway">https://calculator.aws/#/?c=aws-api-gateway</a>	\$	2.60	\$	0.06	API Gateway - IVR	BUILD	5/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -4	Santa Cruz	CloudWatch	Contact Center	New - Production Shared Services	New - TBC	4545	<a href="https://calculator.aws/#/?c=aws-cloudwatch">https://calculator.aws/#/?c=aws-cloudwatch</a>	\$	0.00	\$	15.58	CloudWatch - All Services (~\$-0.008 per call)	CCP	5/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -4	Santa Cruz	CloudWatch	Contact Center	New - Production Santa Cruz	New - TBC		<a href="https://calculator.aws/#/?c=aws-cloudwatch">https://calculator.aws/#/?c=aws-cloudwatch</a>	\$	-	\$	-	CloudWatch - CCP	CCP	5/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -4	Santa Cruz	CloudWatch	Contact Center	New - Production Shared Services	New - TBC		<a href="https://calculator.aws/#/?c=aws-cloudwatch">https://calculator.aws/#/?c=aws-cloudwatch</a>	\$	-	\$	-	CloudWatch - Remote Closure	BUILD	5/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -4	Santa Cruz	CloudWatch	Contact Center	New - Production Shared Services	New - TBC		<a href="https://calculator.aws/#/?c=aws-cloudwatch">https://calculator.aws/#/?c=aws-cloudwatch</a>	\$	-	\$	-	CloudWatch - External Party Access	EPA	5/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -4	Santa Cruz	CloudWatch	Contact Center	New - Production Santa Cruz	New - TBC		<a href="https://calculator.aws/#/?c=aws-cloudwatch">https://calculator.aws/#/?c=aws-cloudwatch</a>	\$	-	\$	-	CloudWatch - Features	BUILD	5/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -4	Santa Cruz	CloudWatch	Contact Center	New - Production Outbound	New - TBC		<a href="https://calculator.aws/#/?c=aws-cloudwatch">https://calculator.aws/#/?c=aws-cloudwatch</a>	\$	-	\$	-	CloudWatch - IVR	BUILD	5/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -4	Santa Cruz	CloudWatch	Contact Center	New - Production Outbound	New - TBC		<a href="https://calculator.aws/#/?c=aws-cloudwatch">https://calculator.aws/#/?c=aws-cloudwatch</a>	\$	-	\$	-	CloudWatch - Outbound Campaign	OUT	5/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -4	Santa Cruz	CloudWatch	Contact Center	New - Production Santa Cruz	New - TBC		<a href="https://calculator.aws/#/?c=aws-cloudwatch">https://calculator.aws/#/?c=aws-cloudwatch</a>	\$	-	\$	-	CloudWatch - RCC	BUILD	5/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -4	Santa Cruz	CloudWatch	Contact Center	New - Production Shared Services	New - TBC		<a href="https://calculator.aws/#/?c=aws-cloudwatch">https://calculator.aws/#/?c=aws-cloudwatch</a>	\$	-	\$	-	CloudWatch - Remote Work	BUILD	5/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -4	Santa Cruz	CloudWatch	Contact Center	New - Production Santa Cruz	New - TBC		<a href="https://calculator.aws/#/?c=aws-cloudwatch">https://calculator.aws/#/?c=aws-cloudwatch</a>	\$	-	\$	-	CloudWatch - Reporting	BUILD	5/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -4	Santa Cruz	CloudWatch	Contact Center	New - Production Shared Services	New - TBC		<a href="https://calculator.aws/#/?c=aws-cloudwatch">https://calculator.aws/#/?c=aws-cloudwatch</a>	\$	-	\$	-	CloudWatch - Scheduled Callback	SCR	5/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -4	Santa Cruz	CloudWatch	Contact Center	New - Production Shared Services	New - TBC		<a href="https://calculator.aws/#/?c=aws-cloudwatch">https://calculator.aws/#/?c=aws-cloudwatch</a>	\$	-	\$	-	CloudWatch - Telephonic Signature	TS	5/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -4	Santa Cruz	CloudFront	Contact Center	New - Production Shared Services	New - TBC	1	<a href="https://calculator.aws/#/?c=aws-cloudfront">https://calculator.aws/#/?c=aws-cloudfront</a>	\$	1.00	\$	1.00	CloudFront - Scheduled WFM	CCP	5/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -4	Santa Cruz	CloudFront	Contact Center	New - Production Shared Services	New - TBC	1	<a href="https://calculator.aws/#/?c=aws-cloudfront">https://calculator.aws/#/?c=aws-cloudfront</a>	\$	1.00	\$	1.00	CloudFront - CCP (S1)	BUILD	5/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -4	Santa Cruz	CloudFront	Contact Center	New - Production Shared Services	New - TBC	1	<a href="https://calculator.aws/#/?c=aws-cloudfront">https://calculator.aws/#/?c=aws-cloudfront</a>	\$	1.00	\$	1.00	CloudFront - Route S3 & S0 Certificate (S1)	BUILD	5/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -4	Santa Cruz	Comprehend	Contact Center	New - Production Shared Services	New - TBC	4480	<a href="https://aws.amazon.com/">https://aws.amazon.com/</a>	\$	0.00	\$	0.45	Telephonic Signature - Comprehend (Number of Documents Signed * 2 for units)	TS	5/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -4	Santa Cruz	Transcribe	Contact Center	New - Production Shared Services	New - TBC	2240	<a href="https://aws.amazon.com/">https://aws.amazon.com/</a>	\$	0.03	\$	67.20	Telephonic Signature - Transcribe (S.03 per recording)	TS	5/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -4	Santa Cruz	SQS	Contact Center	New - Production Outbound	New - TBC	1	<a href="https://calculator.aws/#/?c=aws-sqs">https://calculator.aws/#/?c=aws-sqs</a>	\$	1.00	\$	1.00	Outbound Campaign - SQS (S1 total)	OUT	5/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -4	Santa Cruz	SNS	Contact Center	New - Production Outbound	New - TBC	1	<a href="https://calculator.aws/#/?c=aws-sns">https://calculator.aws/#/?c=aws-sns</a>	\$	1.00	\$	1.00	Outbound Campaign - SNS (S1 total)	OUT	5/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -4	Santa Cruz	CloudFront	Contact Center	New - Production Outbound	New - TBC	1	<a href="https://calculator.aws/#/?c=aws-cloudfront">https://calculator.aws/#/?c=aws-cloudfront</a>	\$	0.10	\$	0.10	Outbound Campaign - CloudFront	OUT	5/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -4	Santa Cruz	Step Functions	Contact Center	New - Production Outbound	New - TBC	1,547,562,236	<a href="https://aws.amazon.com/">https://aws.amazon.com/</a>	\$	0.03	\$	53.63	Step functions - Outbound Campaign (1,2000 calls / day and 17 transitions/call =	OUT	5/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -4	Santa Cruz	Step Functions	Contact Center	New - Production Outbound	New - TBC	1	<a href="https://aws.amazon.com/">https://aws.amazon.com/</a>	\$	1.06	\$	1.06	Step functions - CCP	CCP	5/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -4	Santa Cruz	Amazon Connect - WebChat	Contact Center	New - Production Santa Cruz	New - TBC	152,350	<a href="https://aws.amazon.com/">https://aws.amazon.com/</a>	\$	0.00	\$	600.40	Number of chats? 25 messages per chat	BUILD	5/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -4	Solano	Amazon Connect - Toll Free #	Contact Center	New - Production Solano - Contact	New - TBC	2	<a href="https://calculator.aws/#/?c=aws-amazon-connect">https://calculator.aws/#/?c=aws-amazon-connect</a>	\$	1.83	\$	3.66	The total number of toll free numbers assigned to this account.	BUILD	5/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -4	Solano	Amazon Connect - DID #	Contact Center	New - Production Solano - Contact	New - TBC	1	<a href="https://calculator.aws/#/?c=aws-amazon-connect">https://calculator.aws/#/?c=aws-amazon-connect</a>	\$	0.91	\$	1.81	Number of DID #s assigned to this account.	BUILD	5/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -4	Solano	Amazon Connect - Voice Usage	Contact Center	New - Production Solano - Contact	New - TBC	11,7809.49	<a href="https://calculator.aws/#/?c=aws-amazon-connect">https://calculator.aws/#/?c=aws-amazon-connect</a>	\$	0.02	\$	2,329.52	County Contact Center and IVR Usage (Inbound, outbound, T)	BUILD	5/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -4	Solano	Amazon Connect - Toll Free Inbound	Contact Center	New - Production Solano - Contact	New - TBC	102443	<a href="https://calculator.aws/#/?c=aws-amazon-connect">https://calculator.aws/#/?c=aws-amazon-connect</a>	\$	0.01	\$	1,229.32	County Contact Center and IVR Toll Free Usage	BUILD	5/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -4	Solano	Amazon Connect - DID Outbound	Contact Center	New - Production Shared Services	New - TBC	1,517.59	<a href="https://calculator.aws/#/?c=aws-amazon-connect">https://calculator.aws/#/?c=aws-amazon-connect</a>	\$	0.00	\$	63.93	Outbound: County DID Usage	OUT	5/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -4	Solano	Amazon Connect - Voice Usage	Contact Center	New - Production Shared Services	New - TBC	11,760	<a href="https://calculator.aws/#/?c=aws-amazon-connect">https://calculator.aws/#/?c=aws-amazon-connect</a>	\$	0.02	\$	211.68	Telephonic Signature: County Usage	TS	5/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -4	Solano	Amazon Connect - DID #	Contact Center	New - Production Shared Services	New - TBC	11,760	<a href="https://calculator.aws/#/?c=aws-amazon-connect">https://calculator.aws/#/?c=aws-amazon-connect</a>	\$	0.00	\$	56.45	Telephonic Signature: County DID Usage	TS	5/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -4	Solano	Amazon Connect - Voice Usage	Contact Center	New - Production Shared Services	New - TBC	409,981,6241	<a href="https://calculator.aws/#/?c=aws-amazon-connect">https://calculator.aws/#/?c=aws-amazon-connect</a>	\$	0.02	\$	36.58	External Party Access: County Usage	EPA	5/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -4	Solano	Amazon Connect - Toll Free Inbound	Contact Center	New - Production Shared Services	New - TBC	409,981,6241	<a href="https://calculator.aws/#/?c=aws-amazon-connect">https://calculator.aws/#/?c=aws-amazon-connect</a>	\$	0.01	\$	39.93	External Party Access: Toll Free Usage	EPA	5/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -4	Solano	Amazon Connect - Voice Usage	Contact Center	New - Production Shared Services	New - TBC	3,766,004,862	<a href="https://calculator.aws/#/?c=aws-amazon-connect">https://calculator.aws/#/?c=aws-amazon-connect</a>	\$	0.02	\$	67.80	Outbound: County Usage	OUT	5/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -4	Solano	Amazon Connect - DID Outbound	Contact Center	New - Production Shared Services	New - TBC	3,766,004,862	<a href="https://calculator.aws/#/?c=aws-amazon-connect">https://calculator.aws/#/?c=aws-amazon-connect</a>	\$	0.00	\$	18.08	Outbound: County DID Usage	OUT	5/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -4	Solano	Amazon Connect - Voice Usage	Contact Center	New - Production Shared Services	New - TBC	167,107,863	<a href="https://calculator.aws/#/?c=aws-amazon-connect">https://calculator.aws/#/?c=aws-amazon-connect</a>	\$	0.02	\$	0.02	RCC: County Usage	BUILD	5/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -4	Solano	Amazon Connect - Toll Free Inbound	Contact Center	New - Production Shared Services	New - TBC	167,107,863	<a href="https://calculator.aws/#/?c=aws-amazon-connect">https://calculator.aws/#/?c=aws-amazon-connect</a>	\$	0.01	\$	2.01	RCC: County Toll Free Usage	BUILD	5/1/2023										



[illegible]

Line	Area	County	AMS Service	Purpose	Account Name	Sept-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	Total	SPY 20/21	SPY 21/22	SPY 22/23	SPY 23/24	TOTALS
Wave - 4	Santa Cruz	Kinelsis	CloudWatch	Contact Center	New - Production Shared Services	\$992.35	\$992.35	\$992.35	\$992.35	\$992.35	\$992.35	\$992.35	\$992.35	\$11,908.18	\$	\$	\$	\$	\$ 11,908
Wave - 4	Santa Cruz	Kinelsis	CloudWatch	Contact Center	New - Production Santa Cruz	\$29.91	\$29.91	\$29.91	\$29.91	\$29.91	\$29.91	\$29.91	\$29.91	\$368.89	\$	\$	\$	\$	\$ 359
Wave - 4	Santa Cruz	Kinelsis	CloudWatch	Contact Center	New - Production Santa Cruz	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$	\$	\$	\$	\$
Wave - 4	Santa Cruz	Kinelsis	CloudWatch	Contact Center	New - Production Santa Cruz	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$	\$	\$	\$	\$
Wave - 4	Santa Cruz	Kinelsis	CloudWatch	Contact Center	New - Production Santa Cruz	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$	\$	\$	\$	\$
Wave - 4	Santa Cruz	Kinelsis	CloudWatch	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$	\$	\$	\$	\$
Wave - 4	Santa Cruz	Kinelsis	CloudWatch	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$	\$	\$	\$	\$
Wave - 4	Santa Cruz	SI	CloudWatch	Contact Center	New - Production Shared Services	\$16.56	\$16.56	\$16.56	\$16.56	\$16.56	\$16.56	\$16.56	\$16.56	\$198.72	\$	\$	\$	\$	\$ 199
Wave - 4	Santa Cruz	SI	CloudWatch	Contact Center	New - Production Santa Cruz	\$5.65	\$5.65	\$5.65	\$5.65	\$5.65	\$5.65	\$5.65	\$5.65	\$67.81	\$	\$	\$	\$	\$ 68
Wave - 4	Santa Cruz	SI	CloudWatch	Contact Center	New - Production Santa Cruz	\$11.15	\$11.15	\$11.15	\$11.15	\$11.15	\$11.15	\$11.15	\$11.15	\$138.80	\$	\$	\$	\$	\$ 14
Wave - 4	Santa Cruz	SI	CloudWatch	Contact Center	New - Production Santa Cruz	\$16.56	\$16.56	\$16.56	\$16.56	\$16.56	\$16.56	\$16.56	\$16.56	\$188.89	\$	\$	\$	\$	\$ 14
Wave - 4	Santa Cruz	SI	CloudWatch	Contact Center	New - Production Shared Services	\$74.88	\$79.56	\$84.24	\$88.91	\$93.59	\$98.27	\$102.95	\$107.63	\$1,291.41	\$	\$	\$	\$	\$ 432
Wave - 4	Santa Cruz	SI	CloudWatch	Contact Center	New - Production Shared Services	\$0.36	\$0.36	\$0.36	\$0.36	\$0.36	\$0.36	\$0.36	\$0.36	\$4.31	\$	\$	\$	\$	\$ 4
Wave - 4	Santa Cruz	API Gateway	CloudWatch	Contact Center	New - Production Santa Cruz	\$12.93	\$12.93	\$12.93	\$12.93	\$12.93	\$12.93	\$12.93	\$12.93	\$395.18	\$	\$	\$	\$	\$ 395
Wave - 4	Santa Cruz	API Gateway	CloudWatch	Contact Center	New - Production Santa Cruz	\$0.06	\$0.06	\$0.06	\$0.06	\$0.06	\$0.06	\$0.06	\$0.06	\$0.68	\$	\$	\$	\$	\$ 1
Wave - 4	Santa Cruz	CloudWatch	CloudWatch	Contact Center	New - Production Shared Services	\$15.38	\$15.38	\$15.38	\$15.38	\$15.38	\$15.38	\$15.38	\$15.38	\$188.57	\$	\$	\$	\$	\$ 185
Wave - 4	Santa Cruz	CloudWatch	CloudWatch	Contact Center	New - Production Santa Cruz	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$	\$	\$	\$	\$
Wave - 4	Santa Cruz	CloudWatch	CloudWatch	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$	\$	\$	\$	\$
Wave - 4	Santa Cruz	CloudWatch	CloudWatch	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$	\$	\$	\$	\$
Wave - 4	Santa Cruz	CloudWatch	CloudWatch	Contact Center	New - Production Santa Cruz	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$	\$	\$	\$	\$
Wave - 4	Santa Cruz	CloudWatch	CloudWatch	Contact Center	New - Production Santa Cruz	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$	\$	\$	\$	\$
Wave - 4	Santa Cruz	CloudWatch	CloudWatch	Contact Center	New - Production Outbound	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$	\$	\$	\$	\$
Wave - 4	Santa Cruz	CloudWatch	CloudWatch	Contact Center	New - Production Santa Cruz	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$	\$	\$	\$	\$
Wave - 4	Santa Cruz	CloudWatch	CloudWatch	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$	\$	\$	\$	\$
Wave - 4	Santa Cruz	CloudWatch	CloudWatch	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$	\$	\$	\$	\$
Wave - 4	Santa Cruz	CloudFront	CloudFront	Contact Center	New - Production Shared Services	\$1.00	\$1.00	\$1.00	\$1.00	\$1.00	\$1.00	\$1.00	\$1.00	\$12.00	\$	\$	\$	\$	\$ 12
Wave - 4	Santa Cruz	CloudFront	CloudFront	Contact Center	New - Production Shared Services	\$0.45	\$0.45	\$0.45	\$0.45	\$0.45	\$0.45	\$0.45	\$0.45	\$0.00	\$	\$	\$	\$	\$
Wave - 4	Santa Cruz	Transcribe	Transcribe	Contact Center	New - Production Shared Services	\$67.20	\$67.20	\$67.20	\$67.20	\$67.20	\$67.20	\$67.20	\$67.20	\$806.40	\$	\$	\$	\$	\$ 806
Wave - 4	Santa Cruz	SDS	CloudWatch	Contact Center	New - Production Outbound	\$1.00	\$1.00	\$1.00	\$1.00	\$1.00	\$1.00	\$1.00	\$1.00	\$12.00	\$	\$	\$	\$	\$ 12
Wave - 4	Santa Cruz	SDS	CloudWatch	Contact Center	New - Production Outbound	\$1.00	\$1.00	\$1.00	\$1.00	\$1.00	\$1.00	\$1.00	\$1.00	\$12.00	\$	\$	\$	\$	\$ 12
Wave - 4	Santa Cruz	CloudTrail	CloudTrail	Contact Center	New - Production Outbound	\$0.10	\$0.10	\$0.10	\$0.10	\$0.10	\$0.10	\$0.10	\$0.10	\$1.20	\$	\$	\$	\$	\$ 1
Wave - 4	Santa Cruz	Step Functions	CloudWatch	Contact Center	New - Production Outbound	\$38.68	\$38.68	\$38.68	\$38.68	\$38.68	\$38.68	\$38.68	\$38.68	\$469.12	\$	\$	\$	\$	\$ 404
Wave - 4	Santa Cruz	Step Functions	CloudWatch	Contact Center	New - Production Outbound	\$1.06	\$1.06	\$1.06	\$1.06	\$1.06	\$1.06	\$1.06	\$1.06	\$12.69	\$	\$	\$	\$	\$ 13
Wave - 4	Santa Cruz	Amazon Connect - Webchat	CloudWatch	Contact Center	New - Production Santa Cruz	\$609.40	\$609.40	\$609.40	\$609.40	\$609.40	\$609.40	\$609.40	\$609.40	\$7,312.80	\$	\$	\$	\$	\$ 7,313
Wave - 4	Solano	Amazon Connect - Toll Free #	CloudWatch	Contact Center	New - Production Solano - Contact	\$3.66	\$3.66	\$3.66	\$3.66	\$3.66	\$3.66	\$3.66	\$3.66	\$44.00	\$	\$	\$	\$	\$ 44
Wave - 4	Solano	Amazon Connect - Voice Usage	CloudWatch	Contact Center	New - Production Solano - Contact	\$6.39	\$6.39	\$6.39	\$6.39	\$6.39	\$6.39	\$6.39	\$6.39	\$76.69	\$	\$	\$	\$	\$ 77
Wave - 4	Solano	Amazon Connect - Voice Usage	CloudWatch	Contact Center	New - Production Solano - Contact	\$12,120.57	\$12,120.57	\$12,120.57	\$12,120.57	\$12,120.57	\$12,120.57	\$12,120.57	\$12,120.57	\$25,446.84	\$	\$	\$	\$	\$ 25,447
Wave - 4	Solano	Amazon Connect - Toll Free Inbound	CloudWatch	Contact Center	New - Production Solano - Contact	\$15,229.32	\$15,229.32	\$15,229.32	\$15,229.32	\$15,229.32	\$15,229.32	\$15,229.32	\$15,229.32	\$34,751.79	\$	\$	\$	\$	\$ 14,752
Wave - 4	Solano	Amazon Connect - DID Outbound	CloudWatch	Contact Center	New - Production Shared Services	\$63.92	\$63.92	\$63.92	\$63.92	\$63.92	\$63.92	\$63.92	\$63.92	\$787.69	\$	\$	\$	\$	\$ 767
Wave - 4	Solano	Amazon Connect - Voice Usage	CloudWatch	Contact Center	New - Production Shared Services	\$121.48	\$121.48	\$121.48	\$121.48	\$121.48	\$121.48	\$121.48	\$121.48	\$1,466.55	\$	\$	\$	\$	\$ 1,466
Wave - 4	Solano	Amazon Connect - DID	CloudWatch	Contact Center	New - Production Shared Services	\$56.45	\$56.45	\$56.45	\$56.45	\$56.45	\$56.45	\$56.45	\$56.45	\$677.38	\$	\$	\$	\$	\$ 677
Wave - 4	Solano	Amazon Connect - Voice Usage	CloudWatch	Contact Center	New - Production Shared Services	\$16.38	\$16.38	\$16.38	\$16.38	\$16.38	\$16.38	\$16.38	\$16.38	\$196.56	\$	\$	\$	\$	\$ 197
Wave - 4	Solano	Amazon Connect - Toll Free Inbound	CloudWatch	Contact Center	New - Production Shared Services	\$10.92	\$10.92	\$10.92	\$10.92	\$10.92	\$10.92	\$10.92	\$10.92	\$131.04	\$	\$	\$	\$	\$ 131
Wave - 4	Solano	Amazon Connect - Voice Usage	CloudWatch	Contact Center	New - Production Shared Services	\$67.80	\$67.80	\$67.80	\$67.80	\$67.80	\$67.80	\$67.80	\$67.80	\$813.59	\$	\$	\$	\$	\$ 814
Wave - 4	Solano	Amazon Connect - DID Outbound	CloudWatch	Contact Center	New - Production Shared Services	\$18.08	\$18.08	\$18.08	\$18.08	\$18.08	\$18.08	\$18.08	\$18.08	\$216.96	\$	\$	\$	\$	\$ 217
Wave - 4	Solano	Amazon Connect - Voice Usage	CloudWatch	Contact Center	New - Production Shared Services	\$10.01	\$10.01	\$10.01	\$10.01	\$10.01	\$10.01	\$10.01	\$10.01	\$120.12	\$	\$	\$	\$	\$ 121
Wave - 4	Solano	Amazon Connect - Toll Free Inbound	CloudWatch	Contact Center	New - Production Shared Services	\$2.01	\$2.01	\$2.01	\$2.01	\$2.01	\$2.01	\$2.01	\$2.01	\$24.06	\$	\$	\$	\$	\$ 24
Wave - 4	Solano	Lambda	CloudWatch	Contact Center	New - Production Solano - Contact	\$13.45	\$13.45	\$13.45	\$13.45	\$13.45	\$13.45	\$13.45	\$13.45	\$161.39	\$	\$	\$	\$	\$ 161
Wave - 4	Solano	Lambda	CloudWatch	Contact Center	New - Production Shared Services	\$0.31	\$0.31	\$0.31	\$0.31	\$0.31	\$0.31	\$0.31	\$0.31	\$3.68	\$	\$	\$	\$	\$ 4
Wave - 4	Solano	Lambda	CloudWatch	Contact Center	New - Production Solano - Contact	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.01	\$	\$	\$	\$	\$ 0
Wave - 4	Solano	Lambda	CloudWatch	Contact Center	New - Production Shared Services	\$0.02	\$0.02	\$0.02	\$0.02	\$0.02	\$0.02	\$0.02	\$0.02	\$0.22	\$	\$	\$	\$	\$ 0
Wave - 4	Solano	Lambda	CloudWatch	Contact Center	New - Production Shared Services	\$1.07	\$1.07	\$1.07	\$1.07	\$1.07	\$1.07	\$1.07	\$1.07	\$12.83	\$	\$	\$	\$	\$ 13
Wave - 4	Solano	Lambda	CloudWatch	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.01	\$	\$	\$	\$	\$ 0
Wave - 4	Solano	Lambda	CloudWatch	Contact Center	New - Production Solano - Contact	\$4.93	\$4.93	\$4.93	\$4.93	\$4.93	\$4.93	\$4.93	\$4.93	\$59.15	\$	\$	\$	\$	\$ 59
Wave - 4	Solano	Lambda	CloudWatch	Contact Center	New - Production Shared Services	\$0.95	\$0.95	\$0.95	\$0.95	\$0.95	\$0.95	\$0.95	\$0.95	\$11.43	\$	\$	\$	\$	\$ 11
Wave - 4	Solano	Lambda	CloudWatch	Contact Center	New - Production Shared Services	\$0.50	\$0.50	\$0.50	\$0.50	\$0.50	\$0.50	\$0.50	\$0.50	\$6.04	\$	\$	\$	\$	\$ 6
Wave - 4	Solano	Lambda	CloudWatch	Contact Center	New - Production Solano - Contact	\$0.04	\$0.04	\$0.04	\$0.04	\$0.04	\$0.04	\$0.04	\$0.04	\$0.43	\$	\$	\$	\$	\$ 0
Wave - 4	Solano	Lambda	CloudWatch	Contact Center	New - Production Shared Services	\$254.08	\$254.08	\$254.08	\$254.08	\$254.08	\$254.08	\$254.08	\$254.08	\$3,048.95	\$	\$	\$	\$	\$ 3,049
Wave - 4	Solano	Kinesis	CloudWatch	Contact Center	New - Production Solano - Contact	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$	\$	\$	\$	\$ 0
Wave - 4	Solano	Kinesis	CloudWatch	Contact Center	New - Production Solano - Contact	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$	\$	\$	\$	\$ 0
Wave - 4	Solano	Kinesis	CloudWatch	Contact Center	New - Production Solano - Contact	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$	\$	\$	\$	\$ 0
Wave - 4	Solano	Kinesis	CloudWatch	Contact Center	New - Production Solano - Contact	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$	\$	\$	\$	\$ 0
Wave - 4	Solano	Kinesis	CloudWatch	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$	\$	\$	\$	\$ 0
Wave - 4	Solano	Kinesis	CloudWatch	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$	\$	\$	\$	\$ 0
Wave - 4	Solano	SI	CloudWatch	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$	\$	\$	\$	\$ 0
Wave - 4	Solano	SI	CloudWatch	Contact Center	New - Production Solano - Contact	\$1.02	\$1.02	\$1.02	\$1.02	\$1.02	\$1.02	\$1.02	\$1.02	\$12.27	\$	\$	\$	\$	\$ 12
Wave - 4	Solano	SI	CloudWatch	Contact Center	New - Production Solano - Contact	\$1.15	\$1.15	\$1.15	\$1.15	\$1.15	\$1.15	\$1.15	\$1.15	\$13.80	\$	\$	\$	\$	\$ 14
Wave - 4	Solano	SI	CloudWatch	Contact Center	New - Production Solano - Contact	\$36.00	\$36.00	\$36.00	\$36.00	\$36.00	\$36.00	\$36.00	\$36.00	\$432.00	\$	\$	\$	\$	\$ 432
Wave - 4	Solano	SI	CloudWatch	Contact Center	New - Production Shared Services	\$74.88	\$79.56	\$84.24	\$88.91	\$93.59	\$98.27	\$102.95	\$107.63	\$1,291.41	\$	\$	\$	\$	\$ 1,292
Wave - 4	Solano	SI	CloudWatch	Contact Center	New - Production Shared Services	\$0.25	\$0.25	\$0.25	\$0.25	\$0.25	\$0.25	\$0.25	\$0.25	\$3.02	\$	\$	\$	\$	\$ 3
Wave - 4	Solano	API Gateway	CloudWatch	Contact Center	New - Production Solano - Contact	\$8.43	\$8.43	\$8.43	\$8.43	\$8.43	\$8.43	\$8.43	\$8.43	\$101.18	\$	\$	\$	\$	\$ 101
Wave - 4	Solano	API Gateway	CloudWatch	Contact Center	New - Production Solano - Contact	\$0.04	\$0.04	\$0.04	\$0.04	\$0.04	\$0.04	\$0.04	\$0.04	\$0.48	\$	\$	\$	\$	\$ 0
Wave - 4	Solano	CloudWatch	CloudWatch	Contact Center	New - Production Shared Services	\$10.77	\$10.77	\$10.77	\$10.77	\$10.77	\$10.77	\$10.77	\$10.77	\$129.28	\$	\$	\$	\$	\$ 129
Wave - 4	Solano	CloudWatch	CloudWatch	Contact Center	New - Production Solano - Contact	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$	\$	\$	\$	\$ 0
Wave - 4	Solano	CloudWatch	CloudWatch	Contact Center	New - Production Solano - Contact	\$0.00	\$0.00	\$0.00											

[illegible]

Wave	County	AWS Service	Purpose	Account Name	Account ID	Quantity	Calculator	Unit Cost	Expected Cost	Actual Cost	Description / Purpose	Category	Start Date	End Date	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	
Wave -4	Solano	Amazon Connect - WebChat	Contact Center	New - Production Solano - Contact	New - TBC	4000	<a href="https://aws.amazon.com/">https://aws.amazon.com/</a>	\$	0.00	\$	18.00	Number of chats* 25 messages per chat	BUILD	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Fresno	Amazon Connect - Toll Free #	Contact Center	New - Production Fresno - Contact	New - TBC	2	Amazon Connect Calculator	\$	1.83	\$	1.86	The total number of toll free numbers assigned to this account.	BUILD	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Fresno	Amazon Connect - DID #	Contact Center	New - Production Fresno - Contact	New - TBC	1	Amazon Connect	\$	0.21	\$	0.26	The total number of did numbers assigned to this account.	BUILD	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Fresno	Amazon Connect - Voice Usage	Contact Center	New - Production Fresno - Contact	New - TBC	1162819.05	Amazon Connect	\$	0.02	\$	20,930.74	County Contact Center and IVR Usage (Inbounds, outbound, ?)	BUILD	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Fresno	Amazon Connect - Toll Free Inbound	Contact Center	New - Production Fresno - Contact	New - TBC	1031147	Amazon Connect	\$	0.01	\$	12,133.76	County Contact Center and IVR Toll Free Usage	BUILD	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Fresno	Amazon Connect - DID Outbound	Contact Center	New - Production Shared Services	New - TBC	131449.11	Amazon Connect	\$	0.00	\$	630.96	Outbound: County DID Usage	TS	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Fresno	Amazon Connect - Voice Usage	Contact Center	New - Production Shared Services	New - TBC	50799	Amazon Connect	\$	0.02	\$	934.38	Telephonic Signature: County Usage	TS	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Fresno	Amazon Connect - DID Outbound	Contact Center	New - Production Shared Services	New - TBC	50799	Amazon Connect	\$	0.00	\$	243.84	Telephonic Signature: County DID Usage	TS	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Fresno	Amazon Connect - Voice Usage	Contact Center	New - Production Shared Services	New - TBC	12447.21083	Amazon Connect	\$	0.02	\$	234.05	External Party Access: County Usage	EPA	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Fresno	Amazon Connect - Toll Free Inbound	Contact Center	New - Production Shared Services	New - TBC	12447.21083	Amazon Connect	\$	0.01	\$	149.37	External Party Access: County Toll Free Usage	EPA	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Fresno	Amazon Connect - Voice Usage	Contact Center	New - Production Shared Services	New - TBC	51521.61111	Amazon Connect	\$	0.02	\$	927.93	Outbound: County Usage	OUT	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Fresno	Amazon Connect - DID Outbound	Contact Center	New - Production Shared Services	New - TBC	51521.61111	Amazon Connect	\$	0.00	\$	247.30	Outbound: County DID Usage	OUT	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Fresno	Amazon Connect - Voice Usage	Contact Center	New - Production Shared Services	New - TBC	2285.781957	Amazon Connect	\$	0.02	\$	41.14	RCC: County Usage	BUILD	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Fresno	Amazon Connect - Toll Free Inbound	Contact Center	New - Production Shared Services	New - TBC	2285.781957	Amazon Connect	\$	0.01	\$	27.43	RCC: County Toll Free Usage	BUILD	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Fresno	Lambda	Contact Center	New - Production Shared Services	New - TBC	48939.52	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$	0.00	\$	183.97	Lambda - WR Streaming 45 lambda calls per call into the IVR	BUILD	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Fresno	Lambda	Contact Center	New - Production Shared Services	New - TBC	48939.52	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$	0.00	\$	4.14	Lambda - Admin Page (about 1 number per county)	BUILD	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Fresno	Lambda	Contact Center	New - Production Fresno - Contact	New - TBC	16	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$	0.00	\$	0.0008	Lambda - Remote Closure (2 opens * 4 lambda) + (2 closes * 4 lambda) per month =	BUILD	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Fresno	Lambda	Contact Center	New - Production Shared Services	New - TBC	4878.884253	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$	0.00	\$	0.25	Lambda - External Party Access (4 Lambda/Call)	EPA	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Fresno	Lambda	Contact Center	New - Production Outbound	New - TBC	166797.7242	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$	0.00	\$	38.30	Lambda - Outbound Campaign (11 Lambda/Per Call)	OUT	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Fresno	Lambda	Contact Center	New - Production Shared Services	New - TBC	304.7709277	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$	0.00	\$	0.02	Lambda - RCC ( 4 Lambda/Call )	BUILD	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Fresno	Lambda	Contact Center	New - Production Fresno - Contact	New - TBC	1236918	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$	0.00	\$	62.77	Lambda - Reporting (call Vol*15)-(8828)	BUILD	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Fresno	Lambda	Contact Center	New - Production Shared Services	New - TBC	167049	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$	0.00	\$	8.34	Lambda - Scheduled Callouts: 1.07*agent count*20*24*3	CCP	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Fresno	Lambda	Contact Center	New - Production Shared Services	New - TBC	43042	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$	0.00	\$	0.17	Lambda - Telephonic Signature (3 Lambda/per call)	TS	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Fresno	Lambda	Contact Center	New - Production Fresno - Contact	New - TBC	720	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$	0.00	\$	0.04	Lambda - WFM (Calabria: 720 per county)	BUILD	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Fresno	Lambda	Contact Center	New - Production Shared Services	New - TBC	44544000	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$	0.00	\$	2,224.89	Lambda - CCP (users*4000*14)	CCP	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Fresno	Kinesis	Contact Center	New - Production Fresno - Contact	New - TBC	81866	Estimated based on	\$	0.00	\$	286.53	Kinesis - All Services ("1-0001 per call)	BUILD	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Fresno	Kinesis	Contact Center	New - Production Fresno - Contact	New - TBC	-	Estimated based on	\$	-	-	-	Kinesis Video Stream - Voice Biometrics (Call Volume * Message - Convert to GB)	BUILD	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Fresno	Kinesis	Contact Center	New - Production Fresno - Contact	New - TBC	-	Estimated based on	\$	-	-	-	Kinesis - IVR Data Streaming for CTR Call Volume * Calculated on shard per hour	BUILD	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Fresno	Kinesis	Contact Center	New - Production Fresno - Contact	New - TBC	-	Estimated based on	\$	-	-	-	Kinesis - IVR Data Streaming for Agent Events (Agent Count * Calculated on shard	BUILD	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Fresno	Kinesis	Contact Center	New - Production Shared Services	New - TBC	-	Estimated based on	\$	-	-	-	Kinesis - Telephonic Signature (convert # of signatures into GB/dy)	TS	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Fresno	Kinesis	Contact Center	New - Production Shared Services	New - TBC	-	Estimated based on	\$	-	-	-	Kinesis - WFM/Calabria Firehouse (GB of data ingested: 500TB is 0.25)	BUILD	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Fresno	S3	Contact Center	New - Production Shared Services	New - TBC	464	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$	0.08	\$	37.12	S3 - CCP for hosting angular app (Storage is <1GB and each agent has 120,000 requests)	CCP	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Fresno	S3	Contact Center	New - Production Fresno - Contact	New - TBC	26799.02539	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$	0.02	\$	646.58	S3 - Call Recording (Inbound + Outbound Call Volume/512 for #GB per month)	BUILD	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Fresno	S3	Contact Center	New - Production Fresno - Contact	New - TBC	30	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$	0.00	\$	0.15	S3 - MFC (24 GB)	BUILD	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Fresno	S3	Contact Center	New - Production Fresno - Contact	New - TBC	1	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$	36.00	\$	36.00	S3 - IVR (Audio prompts) (360 audio files - 25K * 100KB * # of languages - 15) Call	BUILD	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Fresno	S3	Contact Center	New - Production Shared Services	New - TBC	28,34765625	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$	0.02	\$	0.65	S3 - Telephonic Signature (Telephonic Sig call volume/512)	TS	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Fresno	S3	Contact Center	New - Production Shared Services	New - TBC	114.6124	<a href="https://calculator.aws/#/">https://calculator.aws/#/</a>	\$	0.03	\$	3.44	S3 - WFM/Calabria (3GB per month for S3)	BUILD	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Fresno	API Gateway	Contact Center	New - Production Fresno - Contact	New - TBC	1	Estimated based on	\$	73.82	\$	73.82	API Gateway - CCP (C-IV is at \$175 per month for these costs)	CCP	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Fresno	API Gateway	Contact Center	New - Production Fresno - Contact	New - TBC	0.1729886647	Estimated based on	\$	2.00	\$	0.55	API Gateway - IVR	BUILD	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Fresno	CloudWatch	Contact Center	New - Production Shared Services	New - TBC	81866	Estimated based on	\$	0.00	\$	147.38	CloudWatch - All Services ("5-0018 per call)	BUILD	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Fresno	CloudWatch	Contact Center	New - Production Fresno - Contact	New - TBC	-	Estimated based on	\$	-	\$	-	CloudWatch - CCP	CCP	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Fresno	CloudWatch	Contact Center	New - Production Fresno - Contact	New - TBC	-	Estimated based on	\$	-	\$	-	CloudWatch - Remote Closure	BUILD	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Fresno	CloudWatch	Contact Center	New - Production Shared Services	New - TBC	-	Estimated based on	\$	-	\$	-	CloudWatch - External Party Access	EPA	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Fresno	CloudWatch	Contact Center	New - Production Fresno - Contact	New - TBC	-	Estimated based on	\$	-	\$	-	CloudWatch - Features	BUILD	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Fresno	CloudWatch	Contact Center	New - Production Fresno - Contact	New - TBC	-	Estimated based on	\$	-	\$	-	CloudWatch - IVR	BUILD	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Fresno	CloudWatch	Contact Center	New - Production Outbound	New - TBC	-	Estimated based on	\$	-	\$	-	CloudWatch - Outbound Campaign	OUT	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Fresno	CloudWatch	Contact Center	New - Production Fresno - Contact	New - TBC	-	Estimated based on	\$	-	\$	-	CloudWatch - RCC	BUILD	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Fresno	CloudWatch	Contact Center	New - Production Shared Services	New - TBC	-	Estimated based on	\$	-	\$	-	CloudWatch - Remote Work	BUILD	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Fresno	CloudWatch	Contact Center	New - Production Fresno - Contact	New - TBC	-	Estimated based on	\$	-	\$	-	CloudWatch - Reporting	BUILD	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Fresno	CloudWatch	Contact Center	New - Production Shared Services	New - TBC	-	Estimated based on	\$	-	\$	-	CloudWatch - Scheduled Callout	CCP	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Fresno	CloudWatch	Contact Center	New - Production Shared Services	New - TBC	-	Estimated based on	\$	-	\$	-	CloudWatch - Telephonic Signature	TS	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Fresno	CloudFront	Contact Center	New - Production Shared Services	New - TBC	-	Estimated based on	\$	1.00	\$	1.00	CloudFront - CCP (S3)	CCP	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Fresno	CloudFront	Contact Center	New - Production Shared Services	New - TBC	-	Estimated based on	\$	1.00	\$	1.00	CloudFront - Route 53 & S3 Certificate (S3)	BUILD	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Fresno	Comprehend	Contact Center	New - Production Shared Services	New - TBC	29028	<a href="https://aws.amazon.com/">https://aws.amazon.com/</a>	\$	0.00	\$	2.80	Telephonic Signature - Comprehend (Number of Documents Signed *2 per units)	TS	7/1/2023		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Fresno	Transcribe	Contact Center	New - Production Shared Services	New - TBC	14514	<a href="https://aws.amazon.com/">https://aws.amazon.com/</a>	\$	0.01	\$	435.42	Telephonic Signature - Transcribe (5.03 per recording)	TS	7/1/2023		\$0.								

Wave	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38	39	40	41	42	43	44	45	46	47	48	49	50	51	52	53	54	55	56	57	58	59	60	61	62	63	64	65	66	67	68	69	70	71	72	73	74	75	76	77	78	79	80	81	82	83	84	85	86	87	88	89	90	91	92	93	94	95	96	97	98	99	100	101	102	103	104	105	106	107	108	109	110	111	112	113	114	115	116	117	118	119	120	121	122	123	124	125	126	127	128	129	130	131	132	133	134	135	136	137	138	139	140	141	142	143	144	145	146	147	148	149	150	151	152	153	154	155	156	157	158	159	160	161	162	163	164	165	166	167	168	169	170	171	172	173	174	175	176	177	178	179	180	181	182	183	184	185	186	187	188	189	190	191	192	193	194	195	196	197	198	199	200	201	202	203	204	205	206	207	208	209	210	211	212	213	214	215	216	217	218	219	220	221	222	223	224	225	226	227	228	229	230	231	232	233	234	235	236	237	238	239	240	241	242	243	244	245	246	247	248	249	250	251	252	253	254	255	256	257	258	259	260	261	262	263	264	265	266	267	268	269	270	271	272	273	274	275	276	277	278	279	280	281	282	283	284	285	286	287	288	289	290	291	292	293	294	295	296	297	298	299	300	301	302	303	304	305	306	307	308	309	310	311	312	313	314	315	316	317	318	319	320	321	322	323	324	325	326	327	328	329	330	331	332	333	334	335	336	337	338	339	340	341	342	343	344	345	346	347	348	349	350	351	352	353	354	355	356	357	358	359	360	361	362	363	364	365	366	367	368	369	370	371	372	373	374	375	376	377	378	379	380	381	382	383	384	385	386	387	388	389	390	391	392	393	394	395	396	397	398	399	400	401	402	403	404	405	406	407	408	409	410	411	412	413	414	415	416	417	418	419	420	421	422	423	424	425	426	427	428	429	430	431	432	433	434	435	436	437	438	439	440	441	442	443	444	445	446	447	448	449	450	451	452	453	454	455	456	457	458	459	460	461	462	463	464	465	466	467	468	469	470	471	472	473	474	475	476	477	478	479	480	481	482	483	484	485	486	487	488	489	490	491	492	493	494	495	496	497	498	499	500	501	502	503	504	505	506	507	508	509	510	511	512	513	514	515	516	517	518	519	520	521	522	523	524	525	526	527	528	529	530	531	532	533	534	535	536	537	538	539	540	541	542	543	544	545	546	547	548	549	550	551	552	553	554	555	556	557	558	559	560	561	562	563	564	565	566	567	568	569	570	571	572	573	574	575	576	577	578	579	580	581	582	583	584	585	586	587	588	589	590	591	592	593	594	595	596	597	598	599	600	601	602	603	604	605	606	607	608	609	610	611	612	613	614	615	616	617	618	619	620	621	622	623	624	625	626	627	628	629	630	631	632	633	634	635	636	637	638	639	640	641	642	643	644	645	646	647	648	649	650	651	652	653	654	655	656	657	658	659	660	661	662	663	664	665	666	667	668	669	670	671	672	673	674	675	676	677	678	679	680	681	682	683	684	685	686	687	688	689	690	691	692	693	694	695	696	697	698	699	700	701	702	703	704	705	706	707	708	709	710	711	712	713	714	715	716	717	718	719	720	721	722	723	724	725	726	727	728	729	730	731	732	733	734	735	736	737	738	739	740	741	742	743	744	745	746	747	748	749	750	751	752	753	754	755	756	757	758	759	760	761	762	763	764	765	766	767	768	769	770	771	772	773	774	775	776	777	778	779	780	781	782	783	784	785	786	787	788	789	790	791	792	793	794	795	796	797	798	799	800	801	802	803	804	805	806	807	808	809	810	811	812	813	814	815	816	817	818	819	820	821	822	823	824	825	826	827	828	829	830	831	832	833	834	835	836	837	838	839	840	841	842	843	844	845	846	847	848	849	850	851	852	853	854	855	856	857	858	859	860	861	862	863	864	865	866	867	868	869	870	871	872	873	874	875	876	877	878	879	880	881	882	883	884	885	886	887	888	889	890	891	892	893	894	895	896	897	898	899	900	901	902	903	904	905	906	907	908	909	910	911	912	913	914	915	916	917	918	919	920	921	922	923	924	925	926	927	928	929	930	931	932	933	934	935	936	937	938	939	940	941	942	943	944	945	946	947	948	949	950	951	952	953	954	955	956	957	958	959	960	961	962	963	964	965	966	967	968	969	970	971	972	973	974	975	976	977	978	979	980	981	982	983	984	985	986	987	988	989	990	991	992	993	994	995	996	997	998	999	1000
Wave - 4	Freemove	Amazon Connect	WebChat	Contact Center	New - Production Shared Services - Contact	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00</																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																								

Wave	County	AWS Service	Purpose	Account Name	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	Total
Wave -4	Solano	Amazon Connect - WebChat	Contact Center	New - Production Solano - Contact	\$18.00	\$18.00	\$18.00	\$18.00	\$18.00	\$18.00	\$18.00	\$18.00	\$716.00
Wave -5	Fresno	Amazon Connect - Toll Free #	Contact Center	New - Production Fresno - Contact	\$3.66	\$3.66	\$3.66	\$3.66	\$3.66	\$3.66	\$3.66	\$3.66	\$146.64
Wave -5	Fresno	Amazon Connect - DID #	Contact Center	New - Production Fresno - Contact	\$6.39	\$6.39	\$6.39	\$6.39	\$6.39	\$6.39	\$6.39	\$6.39	\$255.96
Wave -5	Fresno	Amazon Connect - Voice Usage	Contact Center	New - Production Fresno - Contact	\$20,930.74	\$20,930.74	\$20,930.74	\$20,930.74	\$20,930.74	\$20,930.74	\$20,930.74	\$20,930.74	\$296,307.43
Wave -5	Fresno	Amazon Connect - Toll Free Inbound	Contact Center	New - Production Fresno - Contact	\$12,133.76	\$12,133.76	\$12,133.76	\$12,133.76	\$12,133.76	\$12,133.76	\$12,133.76	\$12,133.76	\$151,337.64
Wave -5	Fresno	Amazon Connect - DID Outbound	Contact Center	New - Production Shared Services	\$630.96	\$630.96	\$630.96	\$630.96	\$630.96	\$630.96	\$630.96	\$630.96	\$6,309.56
Wave -5	Fresno	Amazon Connect - Voice Usage	Contact Center	New - Production Shared Services	\$914.38	\$914.38	\$914.38	\$914.38	\$914.38	\$914.38	\$914.38	\$914.38	\$9,143.82
Wave -5	Fresno	Amazon Connect - DID Outbound	Contact Center	New - Production Shared Services	\$243.84	\$243.84	\$243.84	\$243.84	\$243.84	\$243.84	\$243.84	\$243.84	\$2,438.35
Wave -5	Fresno	Amazon Connect - Voice Usage	Contact Center	New - Production Shared Services	\$224.06	\$224.06	\$224.06	\$224.06	\$224.06	\$224.06	\$224.06	\$224.06	\$2,240.60
Wave -5	Fresno	Amazon Connect - Toll Free Inbound	Contact Center	New - Production Shared Services	\$149.37	\$149.37	\$149.37	\$149.37	\$149.37	\$149.37	\$149.37	\$149.37	\$1,493.67
Wave -5	Fresno	Amazon Connect - Voice Usage	Contact Center	New - Production Shared Services	\$927.39	\$927.39	\$927.39	\$927.39	\$927.39	\$927.39	\$927.39	\$927.39	\$9,273.89
Wave -5	Fresno	Amazon Connect - DID Outbound	Contact Center	New - Production Shared Services	\$247.30	\$247.30	\$247.30	\$247.30	\$247.30	\$247.30	\$247.30	\$247.30	\$2,473.04
Wave -5	Fresno	Amazon Connect - Voice Usage	Contact Center	New - Production Shared Services	\$41.14	\$41.14	\$41.14	\$41.14	\$41.14	\$41.14	\$41.14	\$41.14	\$411.44
Wave -5	Fresno	Amazon Connect - Toll Free Inbound	Contact Center	New - Production Shared Services	\$27.43	\$27.43	\$27.43	\$27.43	\$27.43	\$27.43	\$27.43	\$27.43	\$274.23
Wave -5	Fresno	Lambda	Contact Center	New - Production Shared Services	\$183.97	\$183.97	\$183.97	\$183.97	\$183.97	\$183.97	\$183.97	\$183.97	\$1,839.66
Wave -5	Fresno	Lambda	Contact Center	New - Production Shared Services	\$4.14	\$4.14	\$4.14	\$4.14	\$4.14	\$4.14	\$4.14	\$4.14	\$41.40
Wave -5	Fresno	Lambda	Contact Center	New - Production Fresno - Contact	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.01
Wave -5	Fresno	Lambda	Contact Center	New - Production Shared Services	\$0.25	\$0.25	\$0.25	\$0.25	\$0.25	\$0.25	\$0.25	\$0.25	\$2.49
Wave -5	Fresno	Lambda	Contact Center	New - Production Outbound	\$28.30	\$28.30	\$28.30	\$28.30	\$28.30	\$28.30	\$28.30	\$28.30	\$283.01
Wave -5	Fresno	Lambda	Contact Center	New - Production Shared Services	\$0.02	\$0.02	\$0.02	\$0.02	\$0.02	\$0.02	\$0.02	\$0.02	\$0.15
Wave -5	Fresno	Lambda	Contact Center	New - Production Fresno - Contact	\$61.77	\$61.77	\$61.77	\$61.77	\$61.77	\$61.77	\$61.77	\$61.77	\$617.78
Wave -5	Fresno	Lambda	Contact Center	New - Production Shared Services	\$8.34	\$8.34	\$8.34	\$8.34	\$8.34	\$8.34	\$8.34	\$8.34	\$83.41
Wave -5	Fresno	Lambda	Contact Center	New - Production Shared Services	\$2.17	\$2.17	\$2.17	\$2.17	\$2.17	\$2.17	\$2.17	\$2.17	\$21.74
Wave -5	Fresno	Lambda	Contact Center	New - Production Fresno - Contact	\$0.04	\$0.04	\$0.04	\$0.04	\$0.04	\$0.04	\$0.04	\$0.04	\$0.36
Wave -5	Fresno	Lambda	Contact Center	New - Production Shared Services	\$2,224.39	\$2,224.39	\$2,224.39	\$2,224.39	\$2,224.39	\$2,224.39	\$2,224.39	\$2,224.39	\$22,243.94
Wave -5	Fresno	Kinesis	Contact Center	New - Production Fresno - Contact	\$286.53	\$286.53	\$286.53	\$286.53	\$286.53	\$286.53	\$286.53	\$286.53	\$2,865.31
Wave -5	Fresno	Kinesis	Contact Center	New - Production Fresno - Contact	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Fresno	Kinesis	Contact Center	New - Production Fresno - Contact	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Fresno	Kinesis	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Fresno	Kinesis	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Fresno	Kinesis	Contact Center	New - Production Shared Services	\$37.12	\$37.12	\$37.12	\$37.12	\$37.12	\$37.12	\$37.12	\$37.12	\$371.20
Wave -5	Fresno	S3	Contact Center	New - Production Fresno - Contact	\$616.38	\$616.38	\$616.38	\$616.38	\$616.38	\$616.38	\$616.38	\$616.38	\$6,163.78
Wave -5	Fresno	S3	Contact Center	New - Production Fresno - Contact	\$1.15	\$1.15	\$1.15	\$1.15	\$1.15	\$1.15	\$1.15	\$1.15	\$11.50
Wave -5	Fresno	S3	Contact Center	New - Production Fresno - Contact	\$26.00	\$26.00	\$26.00	\$26.00	\$26.00	\$26.00	\$26.00	\$26.00	\$260.00
Wave -5	Fresno	S3	Contact Center	New - Production Shared Services	\$74.88	\$79.56	\$84.24	\$88.91	\$93.59	\$98.27	\$102.95	\$107.63	\$1,291.61
Wave -5	Fresno	S3	Contact Center	New - Production Shared Services	\$3.44	\$3.44	\$3.44	\$3.44	\$3.44	\$3.44	\$3.44	\$3.44	\$34.38
Wave -5	Fresno	API Gateway	Contact Center	New - Production Fresno - Contact	\$73.82	\$73.82	\$73.82	\$73.82	\$73.82	\$73.82	\$73.82	\$73.82	\$738.18
Wave -5	Fresno	API Gateway	Contact Center	New - Production Fresno - Contact	\$0.55	\$0.55	\$0.55	\$0.55	\$0.55	\$0.55	\$0.55	\$0.55	\$5.46
Wave -5	Fresno	CloudWatch	Contact Center	New - Production Shared Services	\$147.36	\$147.36	\$147.36	\$147.36	\$147.36	\$147.36	\$147.36	\$147.36	\$1,473.29
Wave -5	Fresno	CloudWatch	Contact Center	New - Production Fresno - Contact	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Fresno	CloudWatch	Contact Center	New - Production Fresno - Contact	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Fresno	CloudWatch	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Fresno	CloudWatch	Contact Center	New - Production Fresno - Contact	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Fresno	CloudWatch	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Fresno	CloudWatch	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Fresno	CloudWatch	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Fresno	CloudWatch	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Wave -5	Fresno	CloudFront	Contact Center	New - Production Shared Services	\$1.00	\$1.00	\$1.00	\$1.00	\$1.00	\$1.00	\$1.00	\$1.00	\$10.00
Wave -5	Fresno	CloudFront	Contact Center	New - Production Shared Services	\$2.90	\$2.90	\$2.90	\$2.90	\$2.90	\$2.90	\$2.90	\$2.90	\$29.03
Wave -5	Fresno	Transcribe	Contact Center	New - Production Shared Services	\$435.42	\$435.42	\$435.42	\$435.42	\$435.42	\$435.42	\$435.42	\$435.42	\$4,354.20
Wave -5	Fresno	SQS	Contact Center	New - Production Outbound	\$1.00	\$1.00	\$1.00	\$1.00	\$1.00	\$1.00	\$1.00	\$1.00	\$10.00
Wave -5	Fresno	SNS	Contact Center	New - Production Outbound	\$1.00	\$1.00	\$1.00	\$1.00	\$1.00	\$1.00	\$1.00	\$1.00	\$10.00
Wave -5	Fresno	CloudTrail	Contact Center	New - Production Outbound	\$0.10	\$0.10	\$0.10	\$0.10	\$0.10	\$0.10	\$0.10	\$0.10	\$1.00
Wave -5	Fresno	Step Functions	Contact Center	New - Production Outbound	\$21.90	\$21.90	\$21.90	\$21.90	\$21.90	\$21.90	\$21.90	\$21.90	\$218.97
Wave -5	Fresno	Step Functions	Contact Center	New - Production Outbound	\$0.69	\$0.69	\$0.69	\$0.69	\$0.69	\$0.69	\$0.69	\$0.69	\$6.90
Wave -5	Fresno	Amazon Connect - WebChat	Contact Center	New - Production Shared Services	\$245.60	\$245.60	\$245.60	\$245.60	\$245.60	\$245.60	\$245.60	\$245.60	\$2,456.00
Offshore	Offshore	AWS Workspace	Contact Center	New - Production Shared Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$42,000.00
Don't delete - Enter above this line					\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

Total					\$ 859,337	\$ 855,426	\$ 855,515	\$ 855,604	\$ 855,693	\$ 855,779	\$ 854,137	\$ 854,137	\$ 8,546,568
Enterprise Support					\$42,766.85	\$42,771.29	\$42,775.74	\$42,780.18	\$42,784.63	\$42,789.07	\$42,793.52	\$42,798.05	\$787,328.38
Grand Total					\$898,103.76	\$898,197.12	\$898,290.43	\$898,383.84	\$898,477.20	\$898,570.57	\$898,663.93	\$898,757.87	\$16,533,896.03
\$900,833.76					\$900,927.12	\$901,020.48	\$901,113.84	\$901,207.20	\$901,300.57	\$901,393.93	\$899,573.87	\$16,596,266.03	
-\$2,730.00					-\$2,730.00	-\$2,730.00	-\$2,730.00	-\$2,730.00	-\$2,730.00	-\$2,730.00	-\$2,730.00	-\$2,730.00	\$62,370.00

Category	CIV	LA	Alameda	Sonoma	Placer	Contra Costa	San Mateo	Yolo	SF	Tulare	Santa Clara	Orange	Santa Barbara
Toll Free Minutes		10855293.31	258642	94371.73333	154398	697785	266769	178827	258642	961089	625397.7684	1461360	350435
DID Minutes		217105.8662	5172.84	1887.434667	3087.96	13955.7	5335.38	3576.54	5172.84	19221.78	12507.95537	29227.2	7008.7
Outbound Minutes		1411188.13	33623.46	12268.32533	20071.74	90712.05	34679.97	23247.51	33623.5	124941.57	81301.70989	189976.8	45556.55
# of Chats		17528.73	518	306	344	1632	595	360	518	3153	3777.236229	3129	531
RCC Inbound Calls		687	16.05737673	9.478254487	10.65838279	50.61894197	18.46882188	6.643340586	16.0574	57.4986805	117.1825289	97.15303919	16.47153848
TS	104175	104175	11215	2546	1664	6935	3825	1644	11215	7908	11120	24183	3965
Total Talk Minutes		7252975	116920	106640	34005	500435	155728	93109	116920	704569	60826803.27	738848	222076
User Count	1100	1498	66	104	26	150	50	48	920	138	322	219	162
Calls per month	606828	584291	17253	10184	11452	54388	19844	7138	788633	61780	125907.8743	104387	17698
Team changes	44	59.92	2.64	4.16	1.04	6	2	1.92	36.8	5.52	12.88	8.76	6.48
Roll on / off	33	44.94	1.98	3.12	0.78	4.5	1.5	1.44	27.6	4.14	9.66	6.57	4.86
TST messages - informational me	150	10	10	10	10	10	10	10	10	10	10	10	10
CCB	30	2	2	2	2	2	2	2	2	2	2	2	2
Emergency Closure	30	2	2	2	2	2	2	2	2	2	2	2	2
Scheduled CB	30	2	2	2	2	2	2	2	2	2	2	2	2
Queue Limits	15	1	1	1	1	1	1	1	1	1	1	1	1
ACW	15	1	1	1	1	1	1	1	1	1	1	1	1
Update Agent	22	29.96	1.32	2.08	0.52	3	1	0.96	18.4	2.76	6.44	4.38	3.24
Sup Email notification	550	749	33	52	13	75	25	24	460	69	161	109.5	81
Rights - Security	919	901.82	56.94	79.36	33.34	106.5	47.5	46.32	560.8	99.42	207.98	147.21	113.58
<b>TOTAL</b>	<b>609766</b>	<b>587592.64</b>	<b>17432.88</b>	<b>10446.72</b>	<b>11544.68</b>	<b>54751</b>	<b>19989</b>	<b>7278.64</b>	<b>790675</b>	<b>62116.84</b>	<b>126645.8343</b>	<b>104900.42</b>	<b>18087.16</b>
Reporting	9111348	8773293	267723	161688	180708	824748	306588	115998	1.2E+07	935628	1897546.115	1574733	274398
Callback		539280	23760	37440	9360	54000	18000	17280	331200	49680	115920	78840	58320
CCP		143808000	6336000	9984000	2496000	14400000	4800000	4608000	8.8E+07	13248000	30912000	21024000	15552000
S3 Calabrio		818.0074	24.1542	14.2576	16.0328	76.1432	27.7816	9.9932	1104.09	86.492	176.271024	146.1418	24.7772
API Gateway - CCP	0.15909	238.3181818	10.5	16.54545455	4.136363636	23.86363636	7.954545455	7.636363636	146.364	21.95454545	51.22727273	34.84090909	25.77272727
API Gateway - IVR		5842910	172530	101840	114520	543880	198440	71380	7886330	617800	1259078.743	1043870	176980
TTS		70114920	2070360	1222080	1374240	6526560	2381280	856560	9.5E+07	7413600	15108944.92	12526440	2123760
Outbound Calls - CIV													
Step Functions - Outbound	112000	367718.1452	10858.01623	6409.206356	7207.210447	34228.58556	12488.63815	4492.234384	46873.3	38880.6725	79238.95801	65694.99449	11138.07287
Step Functions - IVR	1.5	4.924796588	0.14541986	0.085837585	0.09652514	0.458418557	0.167258547	0.060163853	0.62777	0.520723292	1.061236045	0.879843676	0.149170619
Outbound Campaign Minutes		367718.1452	10858.01623	6409.206356	7207.210447	34228.58556	12488.63815	4492.234384	46873.3	38880.6725	79238.95801	65694.99449	11138.07287
External Party Access - Call Volume		8883.777328	262.3210185	154.8413176	174.1204605	826.9353479	301.7155447	108.5288025	1132.42	939.3260607	1914.350074	1587.13871	269.0869638
External Party Access - Minutes Usage		88837.77328	2623.210185	1548.413176	1741.204605	8269.353479	3017.155447	1085.288025	11324.2	9393.260607	19143.50074	15871.3871	2690.869638
RCC Inbound Minute Usage		20610	481.721302	284.3476346	319.7514838	1518.568259	554.0646564	199.3002176	2079.56	1724.960415	3515.475868	2914.591176	494.1461545
Telephonic Signature		364612.5	39252.5	8911	5824	24272.5	13387.5	5754	18522	27678	38920	84640.5	13877.5
Amazon Polly													



Category	Ventura	San Diego	Sacramento	Santa Cruz	Solano	Fresno	San Luis Obispo (RCC Only)	Comments
Toll Free Minutes	243679	1377480	1954192	203127	102443	1011147		
DID Minutes	4873.58	27549.6	39083.84	4062.54	2048.86	20222.94		
Outbound Minutes	31678.27	179072.4	254044.96	26406.51	13317.59	131449.11		
# of Chats	7310	41324	3704	6094	180	2456		
RCC Inbound Calls	23.29543498	168.5154352	114.9238357	7.952836271	5.570242842	76.19273191		
TS	6257.5	24312	15362	2240	3360	14514		
Total Talk Minutes	362127	1315102	325772	125796	67282	13721101		
User Count	162	281	563	207	53	464	5	
Calls per month	25030	181063	123481	8545	5985	81866		
Team changes	6.48	11.24	22.52	8.28	2.12	18.56		0.2
Roll on / off	4.86	8.43	16.89	6.21	1.59	13.92		0.15
TST messages - informational me	10	10	10	10	10	10		10
CCB	2	2	2	2	2	2		2
Emergency Closure	2	2	2	2	2	2		2
Scheduled CB	2	2	2	2	2	2		2
Queue Limits	1	1	1	1	1	1		1
ACW	1	1	1	1	1	1		1
Update Agent	3.24	5.62	11.26	4.14	1.06	9.28		0.1
Sup Email notification	81	140.5	281.5	103.5	26.5	232		2.5
Rights - Security	113.58	183.79	350.17	140.13	49.27	291.76		20.95
<b>TOTAL</b>	25419.16	181711.58	124744.34	9032.26	6136.54	82913.52		46.9
Reporting	384378	2724873	1861143	137103	98703	1236918		8928 Lambda - Reporting (call Vol*15)+(8928)
Callback	58320	101160	202680	74520	19080	167040		(.25*agent count)*20*24*3
CCP	15552000	26976000	54048000	19872000	5088000	44544000		(users*4000*24)
S3 Calabrio	35.042	253.4882	172.8734	11.963	8.379	114.6124		3GB per month for SB (3/210121=0.0014%)
API Gateway - CCP	25.77272727	44.70454545	89.56818182	32.93181818	8.431818182	73.81818182		% of C-IV Users for \$175 per month)
API Gateway - IVR	250300	1810630	1234810	85450	59850	818660		10 API requests per call
TTS	3003600	21727560	14817720	1025400	718200	9823920		TTS prompts hit per month (5 hits per call, 120% call volume, 20 characters per prompt)
Outbound Calls - CIV								CIV Outbound Calls / day is 4000*28 days = 112000
Step Functions - Outbound	15752.39936	113950.327	77711.62707	79238.95801	3766.604482	51521.61111		( 12000 calls / day and 17 transitions/call = 204K*28/1000 = 5)
Step Functions - IVR	0.210969634	1.526120451	1.04078072	1.061236045	0.050445596	0.690021577		CCP Queue State Machine
Outbound Campaign Minutes	15752.39936	113950.327	77711.62707	79238.95801	3766.604482	51521.61111		1 Minute / Call
External Party Access - Call Volun	380.5654144	2752.949086	1877.450976	1914.350074	90.99816241	1244.721063	0	25737
External Party Access - Minutes U	3805.654144	27529.49086	18774.50976	19143.50074	909.9816241	12447.21063		10
RCC Inbound Minute Usage	698.8630493	5055.463056	3447.71507	3515.475868	167.1072853	2285.781957		30
Telephonic Signature	21901.25	85092	53767	38920	11760	50799		
Amazon Polly								267471104.9