

Schedule 1
Summary of CalSAWS Migration DD&I Project Price

UPDATED CalSAWS Migration DD&I Project LRS Agreement Total		SFY 2018/19	SFY 2019/20	SFY 2020/21	SFY 2021/22	SFY 2022/23	SFY 2023/2024	CalSAWS Migration - Amendment 31 Maximum Amount	Previously Approved - Amendment No. 21	Previously Approved - Amendment No. 15	Increase/ (Decrease)
CalSAWS Migration Deliverables Price		\$ 4,943,579	\$ 52,701,104	\$ 26,339,284	\$ 19,485,025	\$ 4,735,719	\$ 2,942,024	\$ 111,146,735	\$ 111,146,735	\$ 110,617,598	\$ -
CalSAWS FDS - Non State Forms		\$ -	\$ -	\$ 3,784,428	\$ 3,102,046	\$ 142,970	\$ -	\$ 7,029,444	\$ 7,029,444	\$ -	\$ -
CalSAWS FDS - Task Management		\$ -	\$ -	\$ 4,491,382	\$ 2,422,877	\$ 162,240	\$ -	\$ 7,076,499	\$ 7,076,499	\$ -	\$ -
CalSAWS FDS - Conversion Ancillary Systems		\$ -	\$ 562,432	\$ 2,374,112	\$ 2,292,992	\$ 1,612,598	\$ 92,274	\$ 6,934,408	\$ 6,934,408	\$ -	\$ -
CalSAWS FDS - GA/GR		\$ -	\$ -	\$ 6,221,886	\$ 4,978,179	\$ -	\$ -	\$ 11,200,065	\$ 11,200,065	\$ -	\$ -
CalSAWS Migration Facilities Price		\$ 3,066,970	\$ 1,001,820	\$ 1,480,150	\$ 1,821,814	\$ 1,821,814	\$ 425,149	\$ 9,617,716	\$ 9,951,656	\$ 7,157,735	\$ (333,940)
CalSAWS Migration Hardware and Software Price		\$ -	\$ -	\$ -	\$ -	\$ -		\$ -	\$ -	\$ -	\$ -
CalSAWS Migration Production Operations Price		\$ -	\$ -	\$ -	\$ -	\$ -		\$ -	\$ -	\$ -	\$ -
CalSAWS Migration Contact Center Price		\$ -	\$ -	\$ -	\$ -	\$ -		\$ -	\$ -	\$ -	\$ -
CalSAWS Migration: DD&I Subtotal		\$ 8,010,549	\$ 54,265,356	\$ 44,691,242	\$ 34,102,933	\$ 8,475,341	\$ 3,459,447	\$ 153,004,867	\$ 153,338,807	\$ 117,775,333	\$ (333,940)
CalSAWS Migration Maximum Amount		\$ 8,010,549	\$ 54,265,356	\$ 44,691,242	\$ 34,102,933	\$ 8,475,341	\$ 3,459,447	\$ 153,004,867	\$ 153,338,807	\$ 117,775,333	\$ (333,940)

Assumptions:

- 1 Refer to Schedule 1: Contractor Assumptions - Option C
The price for the Functional Design Session scope, including Non-State Forms, Task Management, GA/GR, APIs and Ancillary Conversions assumes the schedule for the implementation of the CalWIN counties will be extended by 9 months, such that the first wave of CalWIN conversions will occur in October 2022, with the possible exception of a
- 2 "pilot" cutover of Placer County in January 2022.
- 3 If the Offshore/onshore staffing mix changes, Accenture may exercise and follow the change order process.

Schedule 2
CalSAWS Migration Project Deliverables

Number	Deliverable Name	Category	Review Period (Business Days)	Deliverable Due Date	Target Invoice Date	Total Deliverables Maximum Price (Inclusive of Holdback Amount)	Holdback Amount	SFY 2018/19	SFY 2019/20	SFY 2020/21	SFY 2021/22	SFY 2022/23	SFY 2023/24
1	CalSAWS Migration Work Plan Initial	Project Management	5	Apr-19	Apr-19	\$ 1,494,931	\$ 149,493	\$ 1,345,438					
2	CalSAWS Migration Project Control Document Initial	Project Management	5	Apr-19	Apr-19	\$ 2,503,004	\$ 250,300	\$ 2,252,704					
3	CalSAWS Migration Work Plan Update #1	Project Management	5	May-19	May-19	\$ 1,494,931	\$ 149,493	\$ 1,345,438					
4	CalSAWS Migration Work Plan Update #2	Project Management	5	Jun-19	Jun-19	\$ 1,494,931	\$ 149,493		\$ 1,345,438				
5	CalACES Master Conversion Plan	Conversion	5	Jun-19	Jun-19	\$ 4,862,940	\$ 486,294		\$ 4,376,646				
6	Application Development Preparation and Installation Plan	Technology	5	Jun-19	Jun-19	\$ 2,406,688	\$ 240,669		\$ 2,166,019				
7	CalSAWS Migration Work Plan Update #3	Project Management	5	Jul-19	Jul-19	\$ 572,083	\$ 57,208		\$ 514,875				
8	CalSAWS Business Architecture Design	Technology	5	Jul-19	Aug-19	\$ 3,928,780	\$ 392,878		\$ 3,535,902				
9	CalSAWS General Design (Page/Report/Correspondance Changes per Requirement)	Application Development & Test	5	Aug-19	Aug-19	\$ 2,868,423	\$ 286,842		\$ 2,581,581				
10	CalSAWS Master Test Plan (to address unit,system, regression, performance and converted data testing)	Application Development & Test	5	Aug-19	Aug-19	\$ 2,869,072	\$ 286,907		\$ 2,582,165				
11	CalSAWS Migration Work Plan Update #4	Project Management	5	Aug-19	Aug-19	\$ 572,083	\$ 57,208		\$ 514,875				
12	CalSAWS Migration Work Plan Update #5	Project Management	5	Sep-19	Sep-19	\$ 572,083	\$ 57,208		\$ 514,875				
13	C-IV Master Training Plan	Training	5	Oct-19	Nov-19	\$ 3,306,992	\$ 330,699		\$ 2,976,293				
14	CalSAWS General Design (Page/Report/Correspondance Changes per Requirement)	Application Development & Test	5	Oct-19	Oct-19	\$ 2,868,423	\$ 286,842		\$ 2,581,581				
15	CalWIN/CalSAWS Master Conversion Plan	Conversion	5	Oct-19	Oct-19	\$ 5,482,507	\$ 548,251		\$ 4,934,256				
16	CalSAWS Migration Work Plan Update #6	Project Management	5	Oct-19	Oct-19	\$ 572,083	\$ 57,208		\$ 514,875				
17	CalSAWS Migration Work Plan Update #7	Project Management	5	Nov-19	Nov-19	\$ 572,083	\$ 57,208		\$ 514,875				
18	CalSAWS General Design (Page/Report/Correspondance Changes per Requirement)	Application Development & Test	5	Dec-19	Dec-19	\$ 2,868,423	\$ 286,842		\$ 2,581,581				
19	C-IV Deployment Readiness Plan	Implementation	5	Dec-19	Jan-20	\$ 4,205,430	\$ 420,543		\$ 3,784,887				
20	CalSAWS Migration Work Plan Update #8	Project Management	5	Dec-19	Dec-19	\$ 572,083	\$ 57,208		\$ 514,875				
21	CalSAWS Migration Work Plan Update #9	Project Management	5	Jan-20	Jan-20	\$ 572,083	\$ 57,208		\$ 514,875				
22	CalSAWS Requirements Traceability Matrix - Initial	Application Development & Test	5	Jan-20	Jan-20	\$ 1,617,413	\$ 161,741		\$ 1,455,672				
23	CalSAWS General Design (Page/Report/Correspondance Changes per Requirement)	Application Development & Test	5	Feb-20	Feb-20	\$ 2,868,423	\$ 286,842		\$ 2,581,581				
24	CalSAWS Migration Work Plan Update #10	Project Management	5	Feb-20	Feb-20	\$ 572,083	\$ 57,208		\$ 514,875				
25	CalSAWS Requirements Traceability Matrix - Update #1	Application Development & Test	5	Mar-20	Mar-20	\$ 1,617,413	\$ 161,741		\$ 1,455,672				
26	CalSAWS Migration Work Plan Update #11	Project Management	5	Mar-20	Mar-20	\$ 572,083	\$ 57,208		\$ 514,875				
27	CalWIN/CalSAWS Master Conversion Plan - Update #1	Conversion	5	Mar-20	Apr-20	\$ 3,940,092	\$ 394,009		\$ 3,546,083				
28	CalSAWS General Design (Page/Report/Correspondance Changes per Requirement)	Application Development & Test	5	Apr-20	Apr-20	\$ 2,868,423	\$ 286,842		\$ 2,581,581				
29	CalSAWS Migration Project Control Document Update #1	Project Management	5	Apr-20	Apr-20	\$ 572,083	\$ 57,208		\$ 514,875				
30	CalSAWS Migration Work Plan Update #12	Project Management	5	Apr-20	Apr-20	\$ 572,083	\$ 57,208		\$ 514,875				
31	CalSAWS Requirements Traceability Matrix - Update #2	Application Development & Test	5	May-20	May-20	\$ 1,617,413	\$ 161,741		\$ 1,455,672				
32	CalSAWS Migration Work Plan Update #13	Project Management	5	May-20	May-20	\$ 572,083	\$ 57,208		\$ 514,875				
33	CalSAWS General Design (Page/Report/Correspondance Changes per Requirement)	Application Development & Test	5	Jun-20	Jun-20	\$ 2,868,423	\$ 286,842			\$ 2,581,581			
34	CalSAWS Migration Work Plan Update #14	Project Management	5	Jun-20	Jun-20	\$ 572,083	\$ 57,208			\$ 514,875			
35	CalSAWS Requirements Traceability Matrix - Update #3	Application Development & Test	5	Jul-20	Jul-20	\$ 1,617,413	\$ 161,741			\$ 1,455,672			
36	CalSAWS Migration Work Plan Update #15	Project Management	5	Jul-20	Jul-20	\$ 572,083	\$ 57,208			\$ 514,875			
37	CalSAWS General Design (Page/Report/Correspondance Changes per Requirement)	Application Development & Test	5	Aug-20	Aug-20	\$ 2,868,423	\$ 286,842			\$ 2,581,581			
38	CalSAWS Migration Work Plan Update #16	Project Management	5	Aug-20	Aug-20	\$ 572,083	\$ 57,208			\$ 514,875			
39	CalSAWS Requirements Traceability Matrix - Update #4	Application Development & Test	5	Sep-20	Sep-20	\$ 1,617,413	\$ 161,741			\$ 1,455,672			
40	CalSAWS Migration Work Plan Update #17	Project Management	5	Sep-20	Sep-20	\$ 572,083	\$ 57,208			\$ 514,875			
41	C-IV Change Management Plan	Implementation	5	Sep-20	Oct-20	\$ 942,344	\$ 94,234			\$ 848,110			
42	CalSAWS General Design (Page/Report/Correspondance Changes per Requirement)	Application Development & Test	5	Oct-20	Oct-20	\$ 454,631	\$ 45,463			\$ 409,168			
43	CalSAWS Migration Work Plan Update #18	Project Management	5	Oct-20	Oct-20	\$ 572,083	\$ 57,208			\$ 514,875			
44	CalSAWS Requirements Traceability Matrix - Update #5	Application Development & Test	5	Nov-20	Nov-20	\$ 1,131,780	\$ 113,178			\$ 1,018,602			
45	CalSAWS Migration Work Plan Update #19	Project Management	5	Nov-20	Nov-20	\$ 572,083	\$ 57,208			\$ 514,875			
46	CalSAWS Migration Work Plan Update #20	Project Management	5	Dec-20	Dec-20	\$ 572,083	\$ 57,208			\$ 514,875			
47	CalSAWS Requirements Traceability Matrix - Update #6	Application Development & Test	5	Jan-21	Jan-21	\$ 1,131,780	\$ 113,178			\$ 1,018,602			
48	CalSAWS UAT Support Plan	Application Development & Test	5	Jan-21	Jan-21	\$ 3,575,449	\$ 357,545			\$ 3,217,904			
49	CalSAWS Migration Work Plan Update #21	Project Management	5	Jan-21	Jan-21	\$ 572,083	\$ 57,208			\$ 514,875			
50	CalSAWS Migration Work Plan Update #22	Project Management	5	Feb-21	Feb-21	\$ 572,083	\$ 57,208			\$ 514,875			
51	CalSAWS Migration Work Plan Update #23	Project Management	5	Mar-21	Mar-21	\$ 572,083	\$ 57,208			\$ 514,875			
52	CalSAWS (C-IV) UAT Readiness Report/Milestone	Application Development & Test	5	Mar-21	Mar-21	\$ 3,335,447	\$ 333,545			\$ 3,001,902			
53	CalSAWS Requirements Traceability Matrix - Update #7	Application Development & Test	5	Mar-21	Mar-21	\$ 1,131,780	\$ 113,178			\$ 1,018,602			
54	CalSAWS Migration Project Control Document Update #2	Project Management	5	Apr-21	Apr-21	\$ 1,725,992	\$ 172,599			\$ 1,553,393			
55	CalSAWS Migration Work Plan Update #24	Project Management	5	Apr-21	Apr-21	\$ 572,083	\$ 57,208			\$ 514,875			
56	CalSAWS Migration Work Plan Update #25	Project Management	5	May-21	May-21	\$ 572,083	\$ 57,208			\$ 514,875			
57	CalSAWS Migration Work Plan Update #26	Project Management	5	Jun-21	Jun-21	\$ 572,083	\$ 57,208				\$ 514,875		
59	CalSAWS Migration Work Plan Update #27	Project Management	5	Jul-21	Jul-21	\$ 103,640	\$ 10,364				\$ 93,276		
60	CalSAWS Migration Work Plan Update #28	Project Management	5	Aug-21	Aug-21	\$ 103,640	\$ 10,364				\$ 93,276		
61	CalSAWS Migration Work Plan Update #29	Project Management	5	Sep-21	Sep-21	\$ 72,613	\$ 7,261				\$ 65,352		
62	CalSAWS Requirements Traceability Matrix - Update #8	Application Development & Test	5	Oct-21	Oct-21	\$ 937,528	\$ 93,753				\$ 843,775		

Number	Deliverable Name	Category	Review Period (Business Days)	Deliverable Due Date	Target Invoice Date	Total Deliverables Maximum Price (Inclusive of Holdback Amount)	Holdback Amount	SFY 2018/19	SFY 2019/20	SFY 2020/21	SFY 2021/22	SFY 2022/23	SFY 2023/24
63	CalSAWS Migration Work Plan Update #30	Project Management	5	Oct-21	Oct-21	\$ 72,613	\$ 7,261				\$ 65,352		
64	CalSAWS Migration Work Plan Update #31	Project Management	5	Nov-21	Nov-21	\$ 72,613	\$ 7,261				\$ 65,352		
97	CalWIN/CalSAWS Master Conversion Plan - Update #2	Conversion	5	Nov-21	Dec-21	\$ 2,098,232	\$ 209,823				\$ 1,888,409		
65	CalSAWS Migration Work Plan Update #32	Project Management	5	Dec-21	Dec-21	\$ 72,613	\$ 7,261				\$ 65,352		
66	CalSAWS Deployment Complete Milestone/Report - C-IV	Implementation	5	Dec-21	Jan-22	\$ 1,856,718	\$ 185,672				\$ 1,671,046		
67	CalSAWS Migration Work Plan Update #33	Project Management	5	Jan-22	Jan-22	\$ 72,613	\$ 7,261				\$ 65,352		
68	CalSAWS Migration Work Plan Update #34	Project Management	5	Feb-22	Feb-22	\$ 72,613	\$ 7,261				\$ 65,352		
69	CalSAWS Requirements Traceability Matrix - Update #9	Application Development & Test	5	Feb-22	Feb-22	\$ 937,528	\$ 93,753				\$ 843,775		
70	CalSAWS Migration Work Plan Update #35	Project Management	5	Mar-22	Mar-22	\$ 72,613	\$ 7,261				\$ 65,352		
58	CalSAWS (CalWIN) UAT Readiness Report/Milestone	Application Development & Test	5	Mar-22	Apr-22	\$ 2,839,758	\$ 283,976				\$ 2,555,782		
71	CalACES Migration Final Acceptance Certification	Implementation	5	Mar-22	Mar-22	\$ -	\$ -				\$ 10,327,294		
73	CalSAWS Migration Project Control Document Update #3	Project Management	5	Apr-22	Apr-22	\$ 72,613	\$ 7,261				\$ 65,352		
74	CalSAWS Migration Work Plan Update #36	Project Management	5	Apr-22	Apr-22	\$ 72,613	\$ 7,261				\$ 65,352		
75	CalSAWS Migration Work Plan Update #37	Project Management	5	May-22	May-22	\$ 72,613	\$ 7,261				\$ 65,352		
76	CalSAWS Migration Work Plan Update #38	Project Management	5	Jun-22	Jun-22	\$ 191,749	\$ 19,175					\$ 172,574	
78	CalSAWS Migration Work Plan Update #39	Project Management	5	Jul-22	Jul-22	\$ 172,613	\$ 17,261					\$ 155,352	
79	CalSAWS Migration Work Plan Update #40	Project Management	5	Aug-22	Aug-22	\$ 172,613	\$ 17,261					\$ 155,352	
80	CalSAWS Migration Work Plan Update #41	Project Management	5	Sep-22	Sep-22	\$ 172,613	\$ 17,261					\$ 155,352	
82	CalSAWS Migration Work Plan Update #42	Project Management	5	Oct-22	Oct-22	\$ 172,613	\$ 17,261					\$ 155,352	
83	CalSAWS Migration Work Plan Update #43	Project Management	5	Nov-22	Nov-22	\$ 172,613	\$ 17,261					\$ 155,352	
85	CalSAWS Migration Work Plan Update #44	Project Management	5	Dec-22	Dec-22	\$ 172,613	\$ 17,261					\$ 155,352	
72	CalSAWS Deployment Complete Milestone/Report - CalWIN Wave 1	Conversion	5	Dec-22	Jan-23	\$ 1,952,862	\$ 195,286					\$ 1,757,576	
86	CalSAWS Migration Work Plan Update #45	Project Management	5	Jan-23	Jan-23	\$ 172,613	\$ 17,261					\$ 155,352	
88	CalSAWS Migration Work Plan Update #46	Project Management	5	Feb-23	Feb-23	\$ 172,613	\$ 17,261					\$ 155,352	
89	CalSAWS Migration Work Plan Update #47	Project Management	5	Mar-23	Mar-23	\$ 172,613	\$ 17,261					\$ 155,352	
92	CalSAWS Migration Project Control Document Update #4	Project Management	5	Apr-23	Apr-23	\$ 172,613	\$ 17,261					\$ 155,352	
93	CalSAWS Migration Work Plan Update #48	Project Management	5	Apr-23	Apr-23	\$ 172,613	\$ 17,261					\$ 155,352	
77	CalSAWS Deployment Complete Milestone/Report - CalWIN Wave 2	Conversion	5	Apr-23	May-23	\$ 1,045,943	\$ 104,594					\$ 941,349	
94	CalSAWS Migration Work Plan Update #49	Project Management	5	May-23	May-23	\$ 172,613	\$ 17,261					\$ 155,352	
95	CalSAWS Migration Work Plan Update #50	Project Management	5	Jun-23	Jun-23	\$ 100,811	\$ 10,081						\$ 90,730
81	CalSAWS Deployment Complete Milestone/Report - CalWIN Wave 3	Conversion	5	Jun-23	Jul-23	\$ 438,046	\$ 43,805						\$ 394,241
84	CalSAWS Deployment Complete Milestone/Report - CalWIN Wave 4	Conversion	5	Aug-23	Sep-23	\$ 438,046	\$ 43,805						\$ 394,241
87	CalSAWS Deployment Complete Milestone/Report - CalWIN Wave 5	Conversion	5	Oct-23	Nov-23	\$ 438,046	\$ 43,805						\$ 394,241
90	CalSAWS Deployment Complete Milestone/Report - CalWIN Wave 6	Conversion	5	Dec-23	Jan-24	\$ 438,046	\$ 43,805						\$ 394,241
91	CalSAWS Deployment Complete Report - CalWIN Wave 1-6	Conversion	5	Feb-24	Feb-24	\$ 541,054	\$ 54,105						\$ 486,949
													\$ -
													\$ -
													\$ -
													\$ -
96	CalSAWS Migration Final Acceptance Certification	Implementation	5	Mar-24	Apr-24	\$ -	\$ -						\$ 787,380
	TOTAL					\$ 111,146,735	\$ 10,885,350	\$ 4,943,579	\$ 52,701,104	\$ 26,339,284	\$ 19,485,025	\$ 4,735,719	\$ 2,942,024

Holdback Release						
Milestone			% Released	Amount	Target Invoice Date	State Fiscal Year
CalACES Migration Final Acceptance Certification			93%	\$ 10,327,294	03/30/22	SFY 21/22
CalSAWS Migration Final Acceptance Certification			7%	\$ 787,380	04/08/24	SFY 23/24

Schedule 3
CalSAWS Migration Project Facilities Price

Facility Line Items	SFY 2018/19	SFY 2019/20	SFY 2020/21	SFY 2021/22	SFY 2022/23	SFY 2023/2024	Total Facilities Price - Amendment 31	Amendment No. 21	Amendment No. 15	Increase/ (Decrease)
Application Development Facilities (ADFs)										
Expanded C-IV ADF (Suite 130) ¹	\$ 3,066,970	\$ 1,001,820	\$ 1,001,820	\$ 1,001,820	\$ 1,001,820	\$ 83,485	\$ 7,157,735	\$ 7,491,675	\$ 7,157,735	\$ (333,940)
Expanded C-IV ADF (Suite 100 and 120) ¹	\$ -	\$ -	\$ 478,330	\$ 819,994	\$ 819,994	\$ 341,664	\$ 2,459,981	\$ 2,459,981	\$ -	\$ -
Total CalSAWS Migration Project Facilities Price	\$ 3,066,970	\$ 1,001,820	\$ 1,480,150	\$ 1,821,814	\$ 1,821,814	\$ 425,149	\$ 9,617,716	\$ 9,951,656	\$ 7,157,735	\$ (333,940)

Assumptions

1	The price for Facilities is based on 53% for lease of the each facility and 47% for operating expenses.
2	
3	
4	
5	

Schedule 4
CalSAWS Migration Project Hardware and Software Price

Hardware and Software Line Items	SFY 2018/19	SFY 2019/20	SFY 2020/21	SFY 2021/22	SFY 2022/23	Total Hardware and Software Price
Hardware						
Development Hardware						\$ -
Central Hardware						\$ -
Training Central Hardware						\$ -
Hardware Subtotal	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware Support						
Development Hardware Support						\$ -
Central Hardware Support						\$ -
Training Central Hardware Support						\$ -
Hardware Support Subtotal	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware and Hardware Support Total	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Software						
Development Software						\$ -
Central Software						\$ -
Training Central Software						\$ -
Software Subtotal	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Software Support						
Development Software Support						\$ -
Central Software Support						\$ -
Training Central Software Maintenance						\$ -
Software Support Subtotal	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Software and Software Support Total	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Total CalSAWS Migration Project Hardware and Software Price	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -

Assumptions

1	
2	
3	
4	
5	

Schedule 5
CalSAWS Migration Project Production Operations Price

Production Operations Line Item	SFY 2018/19	SFY 2019/20	SFY 2020/21	SFY 2021/22	SFY 2022/23	SFY 2023/24	Total Production Operations Price
WAN Administration	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Other	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Total CalSAWS Migration Project Production Operations Price	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -

Assumptions

1	
2	
3	
4	
5	

Schedule 6
CalSAWS Migration Project Contact Center Price

Contact Center Line Item	SFY 2018/19	SFY 2019/20	SFY 2020/21	SFY 2021/22	SFY 2022/23	SFY 2023/24	Total Contact Center Price
Contact Center Deliverable Costs	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Contact Center Hardware Costs	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Contact Center Hardware Maintenance Costs	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Contact Center Software Costs	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Contact Center Software Maintenance Costs	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Contact Center Production Operations Costs	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Contact Center Facilities Costs	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Total CalSAWS Migration Project Contact Center Price	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -

Assumptions

1	
2	
3	
4	
5	

Schedule 6a
Contact Center Project Deliverables

Number	Deliverable Name	Category	Review Period (Business Days)	Deliverable Due Date	Target Invoice Date	Total Deliverables Maximum Price (Inclusive of Holdback Amount)	Holdback Amount	SFY 2018/19	SFY 2019/20	SFY 2020/21	SFY 2021/22	SFY 2022/23
1									\$ -			
2									\$ -			
3										\$ -		
4										\$ -		
5										\$ -		
6											\$ -	
7											\$ -	
8											\$ -	
9											\$ -	
10											\$ -	
	TOTAL					\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -

Assumptions	
1	
2	
3	
4	
5	

Schedule 7
CalSAWS Migration Project Hourly Rate Card

Staff Description	Hourly Rate
Project Director	\$ 434
Delivery Manager	\$ 318
Senior Manager	\$ 253
Senior Programmer/Analyst	\$ 182
Programmer/Analyst	\$ 148
Average Rate	\$ 169

Schedule 8
CalSAWS Migration Project Change Order Hourly Rate Card

	SFY 18-19	SFY 19-20	SFY 20-21	SFY 21-22	SFY 22-23	SFY 23-24
Staff Description	Hourly Rate	Hourly Rate	Hourly Rate	Hourly Rate	Hourly Rate	Hourly Rate
Project Director	\$ 446.50	\$ 459.45	\$ 472.77	\$ 486.48	\$ 500.59	\$ 500.59
Delivery Manager	\$ 262.43	\$ 270.04	\$ 277.87	\$ 285.93	\$ 294.22	\$ 294.22
Senior Manager	\$ 255.40	\$ 262.81	\$ 270.43	\$ 278.27	\$ 286.34	\$ 286.34
System Administrator	\$ 192.74	\$ 198.33	\$ 204.08	\$ 210.00	\$ 216.09	\$ 216.09
Application System Analyst	\$ 167.06	\$ 171.90	\$ 176.89	\$ 182.02	\$ 187.30	\$ 187.30
Senior Programmer/Analyst	\$ 185.88	\$ 191.27	\$ 196.82	\$ 202.53	\$ 208.40	\$ 208.40
Programmer/Analyst	\$ 137.30	\$ 141.28	\$ 145.38	\$ 149.59	\$ 153.93	\$ 153.93

9. Staff Loading by Task Accenture Confidential and Proprietary

Schedule 10a

[illegible]

Schedule 11a
CalSAWS Non-State Forms FDS - Milestones (One-time Services)

Milestone Number	Milestone Name	Milestone Due Date	Total Milestone Price	SFY 2019/20	SFY 2020/21	SFY 2021/22	SFY 2022/23	SFY 2023/24	Total Price
1	Release 20.09	10/15/2020	\$ 1,018,124		\$ 1,018,124				\$ 1,018,124
2	Release 20.11	12/15/2020	\$ 978,400		\$ 978,400				\$ 978,400
3	Release 21.01	2/15/2021	\$ 948,825		\$ 948,825				\$ 948,825
4	Release 21.01 Training	2/15/2021	\$ 29,575		\$ 29,575				\$ 29,575
5	Release 21.03	4/15/2021	\$ 809,504		\$ 809,504				\$ 809,504
6	Release 21.05	6/15/2021	\$ 785,405			\$ 785,405			\$ 785,405
7	Release 21.07	8/15/2021	\$ 784,054			\$ 784,054			\$ 784,054
8	Release 21.07x	12/17/2021	\$ 1,532,587			\$ 1,532,587			\$ 1,532,587
9	Release 21.07x -Threshold Languages for GEN 202 and DW 105	6/15/2022	\$ 142,970				\$ 142,970		\$ 142,970
	Total Price		\$ 7,029,444	\$ -	\$ 3,784,428	\$ 3,102,046	\$ 142,970	\$ -	\$ 7,029,444

Previously Approved (Amendment No. 21)
Variance (Amendment No. 29 to Amendment No. 21)

Total Milestone Price	SFY 2019/20	SFY 2020/21	SFY 2021/22	SFY 2022/23	SFY 2023/24	Total Price
\$ 7,029,444	\$ -	\$ 3,784,428	\$ 3,102,046	\$ 142,970	\$ -	\$ 7,029,444
\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -

Milestone Number	Milestone Name	Milestone Due Date	Total Milestone Price	FFY 2020	FFY 2021	FFY 2022	FFY 2023	FFY 2024	Total Price
1	Release 20.09	10/15/2020	\$ 1,018,124		\$ 1,018,124				\$ 1,018,124
2	Release 20.11	12/15/2020	\$ 978,400		\$ 978,400				\$ 978,400
3	Release 21.01	2/15/2021	\$ 948,825		\$ 948,825				\$ 948,825
4	Release 21.01 Training	2/15/2021	\$ 29,575		\$ 29,575				\$ 29,575
5	Release 21.03	4/15/2021	\$ 809,504		\$ 809,504				\$ 809,504
6	Release 21.05	6/15/2021	\$ 785,405		\$ 785,405				\$ 785,405
7	Release 21.07	8/15/2021	\$ 784,054		\$ 784,054				\$ 784,054
8	Release 21.07x	12/17/2021	\$ 1,532,587			\$ 1,532,587			\$ 1,532,587
9	Release 21.07x -Threshold Languages for GEN 202 and DW 105	6/15/2022	\$ 142,970			\$ 142,970			\$ 142,970
	Total Price		\$ 7,029,444	\$ -	\$ 5,353,887	\$ 1,675,557	\$ -	\$ -	\$ 7,029,444

Previously Approved (Amendment No. 21)
Variance (Change Notice No. 13 to Amendment No. 21)

Total Milestone Price	FFY 2020	FFY 2021	FFY 2022	FFY 2023	FFY 2024	Total Price
\$ 7,029,444	\$ -	\$ 5,353,887	\$ 1,675,557	\$ -	\$ -	\$ 7,029,444
	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -

CalSAWS Task Management FDS - Staff Loading (One-time Services)

[illegible]

Schedule 10c
CalSAWS Conversion Ancillary Systems FDS - Staff Loading (One-time Services)

[illegible]

Schedule 11b
CalSAWS Non-State Forms FDS - Milestones (One-time Services)

Milestone Number	Milestone Name	Milestone Due Date	Total Milestone Price	SFY 2019/20	SFY 2020/21	SFY 2021/22	SFY 2022/23	SFY 2023/24	Total Price
1	Release 20.11	12/15/2020	\$ 1,914,839		\$ 1,914,839				\$ 1,914,839
2	Release 21.01	2/15/2021	\$ 1,478,400		\$ 1,478,400				\$ 1,478,400
3	Release 21.03	4/15/2021	\$ 886,893		\$ 886,893				\$ 886,893
4	Release 21.03 Training	4/15/2021	\$ 211,250		\$ 211,250				\$ 211,250
5	Release 21.05	6/15/2021	\$ 784,887			\$ 784,887			\$ 784,887
6	Release 21.07	8/15/2021	\$ 495,437			\$ 495,437			\$ 495,437
7	Release 21.11	12/15/2021	\$ 260,637			\$ 260,637			\$ 260,637
8	Release 22.01	2/15/2022	\$ 260,637			\$ 260,637			\$ 260,637
9	Release 22.03	4/15/2022	\$ 118,842			\$ 118,842			\$ 118,842
10	Release 22.03 Training	4/15/2022	\$ 502,437			\$ 502,437			\$ 502,437
11	Release 22.05	6/15/2022	\$ 82,862				\$ 82,862		\$ 82,862
12	Release 22.07	8/15/2022	\$ 44,689				\$ 44,689		\$ 44,689
13	Release 22.09	11/15/2022	\$ 34,689				\$ 34,689		\$ 34,689
	Total Price		\$ 7,076,499	\$ -	\$ 4,491,382	\$ 2,422,877	\$ 162,240	\$ -	\$ 7,076,499

Schedule 11c

CalSAWS Conversion Ancillary Systems FDS - Milestones (One-time Services)

Milestone Number	Milestone Name	Milestone Due Date	Total Milestone Price	SFY 2019/20	SFY 2020/21	SFY 2021/22	SFY 2022/23	SFY 2023/24	Total Price
1	CalSAWS Conversion Ancillary Systems Status Update #1	5/15/2020	\$ 562,432	\$ 562,432					\$ 562,432
2	CalSAWS Conversion Ancillary Systems Status Update #2	8/15/2020	\$ 702,597		\$ 702,597				\$ 702,597
3	CalSAWS Conversion Ancillary Systems Status Update #3	11/15/2020	\$ 671,641		\$ 671,641				\$ 671,641
4	CalSAWS Conversion Ancillary Systems Status Update #4	2/15/2021	\$ 499,937		\$ 499,937				\$ 499,937
5	CalSAWS Conversion Ancillary Systems Status Update #5	5/15/2021	\$ 499,937		\$ 499,937				\$ 499,937
6	CalSAWS Conversion Ancillary Systems Status Update #6	8/15/2021	\$ 666,927			\$ 666,927			\$ 666,927
7	CalSAWS Conversion Ancillary Systems Status Update #7	11/15/2021	\$ 671,013			\$ 671,013			\$ 671,013
8	CalSAWS Conversion Ancillary Systems Status Update #8	2/15/2022	\$ 499,937		\$ 499,937				\$ 499,937
9	CalSAWS Conversion Ancillary Systems Status Update #9	5/15/2022	\$ 455,115			\$ 455,115			\$ 455,115
10	CalSAWS Conversion Ancillary Systems Status Update #10	8/15/2022	\$ 674,345				\$ 674,345		\$ 674,345
11	CalSAWS Conversion Ancillary Systems Status Update #11	11/15/2022	\$ 592,895				\$ 592,895		\$ 592,895
12	CalSAWS Conversion Ancillary Systems Status Update #12	2/15/2023	\$ 345,358				\$ 345,358		\$ 345,358
13	CalSAWS Conversion Ancillary Systems Status Update #13	6/30/2023	\$ 92,274					\$ 92,274	\$ 92,274
	Total Price		\$ 6,934,408	\$ 562,432	\$ 2,374,112	\$ 2,292,992	\$ 1,612,598	\$ 92,274	\$ 6,934,408

Schedule 10d

[illegible]

Schedule 11d
CalSAWS GAGR FDS - Milestones (One-time Services)

Milestone Number	Milestone Name	Milestone Due Date	Total Milestone Price	SFY 2019/20	SFY 2020/21	SFY 2021/22	SFY 2022/23	SFY 2023/24	Total Price
1	Release 20.11	12/15/2020	\$ 2,914,839		\$ 2,914,839				\$ 2,914,839
2	Release 21.01	2/15/2021	\$ 2,278,400		\$ 2,278,400				\$ 2,278,400
3	Release 21.03	4/15/2021	\$ 1,028,647		\$ 1,028,647				\$ 1,028,647
5	Release 21.05	6/15/2021	\$ 2,784,887			\$ 2,784,887			\$ 2,784,887
6	Release 21.07	8/15/2021	\$ 1,495,437			\$ 1,495,437			\$ 1,495,437
7	Release 21.11	12/15/2021	\$ 378,421			\$ 378,421			\$ 378,421
8	Release 22.01	2/15/2022	\$ 319,434			\$ 319,434			\$ 319,434
	Total Price		\$ 11,200,065	\$ -	\$ 6,221,886	\$ 4,978,179	\$ -	\$ -	\$ 11,200,065