

CalSAWS CCB Agenda

| | |
|-----------------|---|
| DATE | August 4, 2022 |
| TIME | 1:30 PM |
| LOCATION | Teams Virtual Meeting |
| SUBJECT | Change Control Board Meeting |
| INVITEES | Regional Managers, Design Leads, Tech Leads, Release Management Leads, Quality Assurance, State Partners, Consortium Management |

Meeting Purpose:

Approve pending System Change Requests (SCRs), scope modifications, and change orders as needed.

1. CalSAWS SCRs

| Release | SCR # | X-REF SCR | DESIGN APPROVAL | Team Responsible | Hours | Funding Source | Emergency Approval | Priority Release |
|---------|-----------|-----------|--|-----------------------|-------|----------------|--------------------|------------------|
| RWR | CA-205408 | | Upload Current Version of SOC 814 under Client Correspondence-Templates-CAPI | Client Correspondence | 368 | CalSAWS M&E | Start Build | 22.07.x2 |
| RWR | CA-239180 | | Update the SOC 452A and SOC 454 to Template Repository | Client Correspondence | 80 | CalSAWS M&E | Start Build | 22.07.x2 |
| RWR | CA-245511 | | Add State Form SOC 830 to CalSAWS | Client Correspondence | 170 | CalSAWS M&E | Start Build | 22.07.x2 |
| RWR | CA-245513 | | Add State Form SOC 887A to CalSAWS | Client Correspondence | 170 | CalSAWS M&E | Start Build | 22.07.x2 |
| RWR | CA-245514 | | Add State Form NA 1217 to CalSAWS | Client Correspondence | 170 | CalSAWS M&E | Start Build | 22.07.x2 |
| RWR | CA-245515 | | Add State Form NA 1218 to CalSAWS | Client Correspondence | 170 | CalSAWS M&E | Start Build | 22.07.x2 |
| RWR | CA-245516 | | Add State Form NA 1230 to CalSAWS | Client Correspondence | 170 | CalSAWS M&E | Start Build | 22.07.x2 |

| Release | SCR # | X-REF SCR | DESIGN APPROVAL | Team Responsible | Hours | Funding Source | Emergency Approval | Priority Release |
|---------|-----------|------------|---|-----------------------|-------|----------------|-----------------------|------------------|
| RWR | CA-245518 | | Add State Form NA 1232 to CalSAWS | Client Correspondence | 170 | CalSAWS M&E | Start Build | 22.07.x2 |
| RWR | CA-245519 | | Add State Form SOC 822 to CalSAWS | Client Correspondence | 90 | CalSAWS M&E | Start Build | 22.07.x2 |
| RWR | CA-245520 | | Add State Form SOC 887 to CalSAWS | Client Correspondence | 90 | CalSAWS M&E | Start Build | 22.07.x2 |
| 21.07 | CA-231045 | | ForgeRock Policy Exclusions for Generic Accounts | Tech Forge Rock | 16 | LRS M&E | No | 21.07.30 |
| 21.11 | CA-236409 | | BenefitsCal - Add CMSP Information to Application Transfer | BenefitsCal | 155 | LRS M&E | Production Deployment | 21.12.02 |
| 22.03 | CA-232095 | CSPM-43439 | BenefitsCal: CalSAWS updates for Los Angeles Migration to BenefitsCal | BenefitsCal | 380 | LRS M&E | Production Deployment | 22.04.24 |
| 22.03 | CA-234293 | | BenefitsCal - Case Link Request Page Enhancements Phase 1 | BenefitsCal | 108 | CalSAWS M&E | Production Deployment | 22.04.29 |
| 22.03 | CA-241917 | | BPCR to turn off Forms Batch job to BenefitsCal for LA Cut Over | BenefitsCal | 9 | CalSAWS M&E | Production Deployment | 22.04.22 |
| 22.03 | CA-241927 | | BSCR to turn on Forms Batch job to BenefitsCal after LA Cut Over | BenefitsCal | 9 | CalSAWS M&E | Production Deployment | 22.04.25 |
| 22.03 | CA-241943 | | LA BenefitsCal and Imaging Rollback of 22.04.24 Minor Release | BenefitsCal | 60 | CalSAWS M&E | Production Deployment | 22.03_BC2 |
| 22.05 | CA-231699 | | Case Copy Updates | Batch/Interfaces | 188 | CalSAWS M&E | Production Deployment | |
| 22.06 | CA-244834 | | Update Office Mapping for LA County | BenefitsCal | 60 | CalSAWS M&E | Production Deployment | 22.07.07 |
| 22.06 | CA-244881 | | BenefitsCal - Case Link Request Page Enhancements - Phase 2 | BenefitsCal | 490 | CalSAWS M&E | Production Deployment | 22.07.07 |
| 22.06 | CA-245836 | CA-245835 | Data Retention Flag Due to Opioid Litigation for Tehama County | Special Project | 15 | CalSAWS M&E | Production Deployment | 22.07.07 |
| 22.06 | CA-246171 | CA-246169 | Data Change to be run by the Project to make a mass update for retention | Special Project | 15 | CalSAWS M&E | Production Deployment | 22.07.07 |
| 22.06 | CA-247895 | | Update FTP Password for Interfaces - (QCIS, IEVS, Horizontal Int, CDSS, and CalOAR) July 2022 | Batch Operations | 10 | LRS M&O | Production Deployment | 22.07.19 |
| 22.07 | CA-235667 | | Implement CalSAWS Case Data Removal Functionality Sprint 9 | Tech Arch | 780 | CalSAWS M&E | Production Deployment | |
| 22.07 | CA-242600 | | GA/GR Opt in and Migration County readiness Guide | Eligibility | 200 | CalSAWS M&E | Start Build | |

| Release | SCR # | X-REF SCR | DESIGN APPROVAL | Team Responsible | Hours | Funding Source | Emergency Approval | Priority Release |
|---------|-----------|-----------|---|-----------------------|-------|----------------|-----------------------|------------------|
| 22.07 | CA-242714 | | Switch DB name resolution from OID to tnsnames | DBA | 520 | CalSAWS M&O | Start Build | 22.09.15 |
| 22.07 | CA-242908 | | ACL 22-59 FC, KG CNI Rate Increase for Year 2022 | Eligibility | 286 | CalSAWS M&E | Production Deployment | 22.08.04 |
| 22.07 | CA-242909 | | ACL 22-59 FC, KG CNI Rate Increase for Year 2022 - Batch EDBC | Eligibility | 459 | CalSAWS M&E | Production Deployment | 22.08.06 |
| 22.07 | CA-242911 | | ACL 22-XX AAP CNI Rate Increase for Year 2022-2023 | Eligibility | 183 | CalSAWS M&E | Production Deployment | 22.08.04 |
| 22.07 | CA-242912 | | ACL 22-XX AAP CNI Rate Increase for Year 2022 - Batch EDBC | Eligibility | 234 | CalSAWS M&E | Production Deployment | 22.08.06 |
| 22.07 | CA-244108 | | DDID 2378 FDS: GA GR Time Limit Changes | Eligibility | 2094 | CalSAWS DD&I | Production Deployment | |
| 22.07 | CA-245786 | | Report Updates to Expand the GA/GR Program Codes | Reports | 200 | CalSAWS M&E | Start Build | 22.08.XX |
| 22.07 | CA-246003 | | Expand the GA/GR Programs Included in the EBT End of Day Report | Reports | 110 | CalSAWS M&E | Start Build | 22.08.xx |
| 22.07 | CA-246266 | | Rebuild Production DB and Standbys to prepare for CalWIN migration | DBA | 607 | CalSAWS M&O | Start Build | 22.09.11 |
| 22.07 | CA-247487 | | CalWIN Training Laptop Imaging | Tech Ops | 122 | CalSAWS M&E | Start Build | 22.08.xx |
| 22.07 | CA-247636 | | Forgerock Config updates for Masked AWS Account | Tech Forge Rock | 200 | CalSAWS M&O | No | 22.08.26 |
| 22.09 | CA-219761 | | Code Table Updates for CalWIN Conversion (Wave 1) | Online | 23 | CalSAWS M&E | Start Build | 22.10.30 |
| 22.09 | CA-239130 | | Create a batch job to convert Unsolicited CalWIN DERs into CalSAWS | CalHEERS | 219 | CalSAWS M&E | Production Deployment | |
| 22.09 | CA-241851 | | Support SCR to provide responses to Consortia queries | Eligibility | 1360 | CalSAWS M&E | Production Deployment | |
| 22.09 | CA-244842 | | Set GAGR Aid Code for CalFresh program on PACF cases (for GA/GR Automated solution) | Eligibility | 65 | CalSAWS M&E | Production Deployment | |
| 22.09 | CA-245086 | | Add additional search parameters on the Resource Search page. | Online | 288 | CalSAWS M&E | Start Build | |
| 22.09 | CA-245815 | | Yolo County - Update Rush Warrant Print Template for Two Payees | Client Correspondence | 42 | CalSAWS M&E | Start Build | |
| 22.09 | CA-245817 | | Placer County - Update Rush Warrant Print Template for Two Payees | Client Correspondence | 90 | CalSAWS M&E | Start Build | |

| Release | SCR # | X-REF SCR | DESIGN APPROVAL | Team Responsible | Hours | Funding Source | Emergency Approval | Priority Release |
|---------|-----------|------------|--|-----------------------|-------|----------------|--------------------|------------------|
| 22.11 | CA-208510 | | Add Child Placement Type - Resource Family Home to the Batch Job Requirement | Batch/Interfaces | 57 | CalSAWS M&E | No | |
| 22.11 | CA-229864 | CIV-106176 | Create two new Pay Codes for Stanislaus County Verification Fees | Fiscal | 279 | CalSAWS M&E | No | |
| 22.11 | CA-232865 | | Remove 'Self-Service Portal Appointment Worker' Worker Level from Position Detail | Online | 112 | CalSAWS M&E | No | |
| 22.11 | CA-233793 | | Update appointment status from Reception Log | Online | 459 | CalSAWS M&E | No | |
| 22.11 | CA-243236 | | Update Forms To Be Posted to BenefitsCal List in CalSAWS | Client Correspondence | 166 | CalSAWS M&E | No | |
| 22.11 | CA-243462 | | Service Arrangement Detail page to include the Aid Code "01-RCA" for Welfare to Work | Fiscal | 64 | CalSAWS M&E | No | |
| 22.11 | CA-244130 | | Opt Calaveras County Out of Mandatory Verification Overdue Discontinuance Batch | Batch/Interfaces | 54 | CalSAWS M&E | No | |
| 22.11 | CA-246006 | | Migrate CalSAWS application dependent component's credentials to AWS Secrets Manager | Tech Arch | 580 | CalSAWS M&O | Start Build | |
| 22.11 | CA-246156 | | Migrate Spring Boot Application dependent component's credentials to AWS Secrets Manager | Tech Arch | 652 | CalSAWS M&O | Start Build | |
| 22.11 | CA-247205 | | Enhance Automated Regression Test (ART) Suite to Assess Accessibility | Automated Test | 120 | CalSAWS M&E | No | |
| 22.11 | CA-247241 | | CalWIN Wave 2 - Select Aid Codes for CalWIN wave 2 positions. | Online | 15 | CalSAWS M&E | No | 23.01.17 |
| 23.01 | CA-219762 | | Code Table Updates for CalWIN Conversion (Wave 2) | Online | 23 | CalSAWS M&E | No | 23.02.XX |
| 23.01 | CA-242010 | | Increase to the Asset Limits for Medically Needy (MN) Sneed Non-MAGI Medi-Cal Programs | CalHEERS | 173 | CalSAWS M&E | No | |
| 23.02 | CA-247242 | | CalWIN Wave 3 - Select Aid Codes for CalWIN wave 3 positions. | Online | 15 | CalSAWS M&E | No | 23.03.14 |
| 23.03 | CA-219763 | | Code Table Updates for CalWIN Conversion (Wave 3) | Online | 23 | CalSAWS M&E | No | 23.04.XX |

| Release | SCR # | X-REF SCR | DESIGN APPROVAL | Team Responsible | Hours | Funding Source | Emergency Approval | Priority Release |
|---------|-----------|-----------|---|------------------|-------|----------------|--------------------|------------------|
| 23.03 | CA-247243 | | CalWIN Wave 4 - Select Aid Codes for CalWIN wave 4 positions. | Online | 15 | CalSAWS M&E | No | 23.05.16 |
| 23.05 | CA-219764 | | Code Table Updates for CalWIN Conversion (Wave 4) | Online | 23 | CalSAWS M&E | No | 23.06.XX |
| 23.06 | CA-247244 | | CalWIN Wave 5 - Select Aid Codes for CalWIN wave 5 positions. | Online | 15 | CalSAWS M&E | No | 23.07.18 |
| 23.07 | CA-219765 | | Code Table Updates for CalWIN Conversion (Wave 5) | Online | 23 | CalSAWS M&E | No | 23.08.XX |
| 23.07 | CA-247245 | | CalWIN Wave 6 - Select Aid Codes for CalWIN wave 6 positions. | Online | 15 | CalSAWS M&E | No | 23.09.19 |
| 23.09 | CA-219766 | | Code Table Updates for CalWIN Conversion (Wave 6) | Online | 23 | CalSAWS M&E | No | 23.10.XX |

| Release | SCR # | X-REF SCR | CONTENT REVISION | Team Responsible | Hours | Funding Source | Emergency Approval | Priority Release |
|---------|-----------|-----------|--|-----------------------|-------|----------------|-----------------------|------------------|
| RWR | CA-246406 | | Office Schedule Accessibility Updates | Online | 104 | CalSAWS M&E | Start Build | 22.07.x1 |
| 22.05 | CA-226672 | | DDID 2687, 2688, 2689, 2690, 2691, 2692, 2693, 2694, 2695, 2696, 2222, 2169/2291, 2284 FDS CSC: Administration Page for Contact Center | Contact Center | 3643 | CalSAWS DD&I | No | 22.08.XX |
| 22.05 | CA-226837 | | DDID 2699, 2210, 2705, 2706, 2707, 2708, 2709, 2710, 2711, 2712, 2713, 2714, 2715 FDS CSC: Inbound IVR | Contact Center | 840 | CalSAWS DD&I | No | 22.08.XX |
| 22.06 | CA-242088 | | Prevent CW/CF/GR(LA) Discontinuances if GEN 201 is not marked as 'Received' | Eligibility | 168 | CalSAWS M&E | Production Deployment | 22.07.16 |
| 22.07 | CA-232334 | | Upgrade CalSAWS auxiliary databases to Oracle release 19c | DBA | 640 | CalSAWS M&E | No | 22.07.31 |
| 22.07 | CA-240216 | | Build JAVA Serverless functions architecture for APIs | Tech Arch | 200 | CalSAWS M&E | Start Build | 22.08.XX |
| 22.07 | CA-242020 | | Update LA County IVR Forms for AWS Connect | Client Correspondence | 166 | CalSAWS M&E | Start Build | 22.08.25 |
| 22.09 | CA-204553 | | CalWORKs/RCA Adults by WTW/REP Category Dashboard | Reports | 692 | CalSAWS M&E | No | |
| 22.09 | CA-208670 | CA-207452 | Add Threshold Languages to SAR7/SAR2/Addendum packet and SAR2 | Client Correspondence | 965 | Premise | Start Build | |

| Release | SCR # | X-REF SCR | CONTENT REVISION | Team Responsible | Hours | Funding Source | Emergency Approval | Priority Release |
|---------|-----------|-----------|---|-----------------------|-------|----------------|--------------------|------------------|
| 22.09 | CA-223587 | | Enhance functionality for forms generated during Run EDBC | Client Correspondence | 260 | CalSAWS M&E | Start Build | |
| 22.09 | CA-236546 | | Update EICT Reader to process data elements into currency format | Batch/Interfaces | 200 | CalSAWS M&E | Start Build | 22.10.XX |
| 22.09 | CA-246220 | | Accessibility - Perform Accessibility on Pages updated with CA-232151 | Fiscal | 195 | Premise | No | |
| 22.09 | CA-246221 | | Accessibility - Perform Accessibility on Pages updated with CA-227842 | Online | 130 | Premise | No | |
| 23.01 | CA-222367 | | Create Disaster Services Detail and List Page | Online | 583 | CalSAWS M&E | No | |

2. Informational Only: CalSAWS Conversion SCRs

| Release | SCR # | X-REF SCR | DESIGN APPROVAL | Team Responsible | Hours | Funding Source | Emergency Approval | Priority Release |
|-------------|-------|-----------|-----------------|------------------|-------|----------------|--------------------|------------------|
| <i>None</i> | | | | | | | | |

| Release | SCR # | X-REF SCR | CONTENT REVISION | Team Responsible | Hours | Funding Source | Emergency Approval | Priority Release |
|-------------|-------|-----------|------------------|------------------|-------|----------------|--------------------|------------------|
| <i>None</i> | | | | | | | | |

The next CCB Meeting scheduled for **08/18/2022.**

3. CalSAWS Development Schedule

| Release # | Release Date (Mon) | CalSAWS (North & South) Production Deployment Date (Sun) | Notes | SCR Freeze (Fri) | Defect Freeze (Fri) | DBCR/CTC R Freeze (Wed) | Hard Defect Freeze (Fri) | Build Approved (Wed) |
|-----------|--------------------|--|---|------------------|---------------------|-------------------------|--------------------------|----------------------|
| 21.07 | 7/26/2021 | 7/25/2021 | Last C-IV Baseline Release | 5/28/2021 | 7/2/2021 | 7/7/2021 | 7/9/2021 | 7/21/2021 |
| 21.09 | | | No Release - C-IV Converts to CalSAWS | | | | | |
| | | | C-IV to CalSAWS Cutover (End of September) | N/A | N/A | | N/A | N/A |
| 21.11 | 11/22/2021 | 11/21/2021 | | 8/27/2021 | 10/22/2021 | 10/27/2021 | 10/29/2021 | 11/17/2021 |
| 22.01 | 1/24/2022 | 1/23/2022 | | 11/24/2021 | 12/31/2021 | 1/5/2022 | 1/7/2022 | 1/19/2022 |
| 22.02 | 2/21/2022 | | CH Release | 11/26/2021 | 1/21/2022 | | | |
| 22.03 | 3/21/2022 | 3/20/2022 | | 1/28/2022 | 2/25/2022 | 3/3/2022 | 3/4/2022 | 3/16/2022 |
| 22.05 | 5/23/2022 | 5/22/2022 | Due to Memorial Day 5/30 | 3/25/2022 | 4/29/2022 | 5/4/2022 | 5/6/2022 | 5/18/2022 |
| 22.06 | 6/20/2022 | | CH Release | 4/8/2022 | 5/27/2022 | 6/1/2022 | 6/3/2022 | 6/15/2022 |
| 22.07 | 7/25/2022 | 7/24/2022 | | 5/27/2022 | 7/1/2022 | 7/6/2022 | 7/8/2022 | 7/20/2022 |
| 22.09 | 9/26/2022 | 9/25/2022 | | 7/29/2022 | 9/2/2022 | 9/7/2022 | 9/9/2022 | 9/21/2022 |
| | 10/31/2022 | | CalWIN to CalSAWS Wave 1 Cutover (End of October 2022) | N/A | N/A | N/A | N/A | N/A |
| 22.11 | 11/21/2022 | 11/20/2022 | | 9/30/2022 | 10/28/2022 | 11/2/2022 | 11/4/2022 | 11/16/2022 |
| 23.01 | 1/23/2023 | 1/22/2022 | | 11/23/2022 | 12/30/2022 | 1/4/2023 | 1/6/2023 | 1/18/2023 |
| 23.02 | TBD | TBD | CH Release | TBD | TBD | TBD | TBD | TBD |
| | 2/27/2023 | | CalWIN to CalSAWS Wave 2 Cutover (End of February 2023) | N/A | N/A | N/A | N/A | N/A |
| 23.03 | 3/20/2023 | 3/19/2022 | | 1/27/2023 | 2/24/2023 | 3/1/2023 | 3/3/2023 | 3/15/2023 |
| | 5/1/2023 | | CalWIN to CalSAWS Wave 3 Cutover (End of April 2023) | N/A | N/A | N/A | N/A | N/A |
| 23.05 | 5/22/2023 | 5/21/2023 | Due to Memorial Day 5/29 | 3/24/2023 | 4/28/2023 | 5/3/2023 | 5/5/2023 | 5/17/2023 |
| 23.06 | TBD | TBD | CH Release | TBD | TBD | TBD | TBD | TBD |
| | 7/23/2023 | | CalWIN to CalSAWS Wave 4 Cutover (End of June 2023) | N/A | N/A | N/A | N/A | N/A |
| 23.07 | 7/24/2023 | 7/23/2023 | | 5/26/2023 | 6/30/2023 | 7/5/2023 | 7/7/2023 | 7/19/2023 |

| | | | | | | | | |
|--------------|-------------------|-------------------|--|-------------------|-------------------|------------------|------------------|-------------------|
| | 9/4/2023 | | CalWIN to CalSAWS Wave 5 Cutover (End of August 2023) | N/A | N/A | N/A | N/A | N/A |
| 23.09 | 9/25/2023 | 9/24/2023 | | 7/28/2023 | 9/1/2023 | 9/6/2023 | 9/8/2023 | 9/20/2023 |
| | 10/30/2023 | | CalWIN to CalSAWS Wave 6 Cutover (End of October 2023) | N/A | N/A | N/A | N/A | N/A |
| 23.11 | 11/20/2023 | 11/19/2023 | | 9/29/2023 | 10/27/2023 | 11/1/2023 | 11/3/2023 | 11/15/2023 |
| 24.01 | 1/22/2024 | 1/21/2024 | | 11/22/2023 | 12/29/2023 | 1/3/2024 | 1/5/2024 | 1/17/2024 |

| Freeze Dates | |
|---------------------|--|
| SCR Freeze | Deadline for all SCR code to be delivered for baseline release |
| Defect Freeze | Deadline for all Defects to be delivered for baseline release |
| Hard Defect Freeze | Deadline for all Defects (tied to baseline release) to be delivered for baseline release |
| Build Approved | Greenlight for baseline release |

Updates:

12/1/2021 – Updates to CalWIN deployment dates, added 2023 Releases, updates to 22.02/22.06 CH Release dates



[CA-205408] Upload Current Version of SOC 814 under Client Correspondence- Templates-CAPI

| | | | | | |
|---|---|----------------------------------|---------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Client Correspondence | Assignee: | Laxmi Pagadala | SPG Status: | Approved |
| Fix Version/s: | [RWR] | Designer Contact: | Smit Shah | Change Type (SCR): | Enhancement |
| Minor Version: | 22.07.x2 | Expedite Changes: | Start Build | Estimate: | 368 |
| Reporter: | Virginia C. Bernal | Regulation Reference: | | Created: | 10/31/2018 10:18 AM |
| Status: | In Development | Impact Analysis: | [Forms/NOA Translations] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Adelaide Mendoza | Training Impacted: | | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Correspondence] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |
| Non-Committee Review: | Vaisau, T 07/12/2022 | | | | |
| Expedite Approval: | By Karen Rapponotti on 07/12/2022 | | | | |
| Current Design: | The system has the outdated English and Threshold languages of the SOC 814 versions. | | | | |
| Request: | Add CDSS Threshold Languages to the CalSAWS for the SOC 814 (12/20) form Template Repository and system generated. Languages include: English, Armenian, Spanish and Chinese. | | | | |
| Recommendation: | Update the Available languages to CDSS version of SOC 814. Languages: English, Armenian, Spanish and Chinese. | | | | |
| Outreach Description: | | | | | |
| Migration Impact Description: | | | | | |
| Migration Impact Analysis: | | | | | |
| Alternative Procedure Description: | N/A | | | | |
| Operational Impact: | | | | | |
| Estimate: | 368 | | | | |
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 230 | DBA : | 0 | Design : | 69 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 69 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |



[CA-239180] Update the SOC 452A and SOC 454 to Template Repository

| | | | | | |
|---|--|----------------------------------|---------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Client Correspondence | Assignee: | Laxmi Pagadala | SPG Status: | Approved |
| Fix Version/s: | [RWR] | Designer Contact: | Debasmita Patnaik | Change Type (SCR): | Enhancement |
| Minor Version: | 22.07.x2 | Expedite Changes: | Start Build | Estimate: | 80 |
| Reporter: | Connie Buzbee | Regulation Reference: | | Created: | 01/06/2022 02:13 PM |
| Status: | In Development | Impact Analysis: | [Forms/NOA Translations] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Adelaide Mendoza | Training Impacted: | | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Correspondence] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |
| Non-Committee Review: | Vaisau, T 07/12/2022 | | | | |
| Expedite Approval: | By Karen Rapponotti on 07/12/2022 | | | | |
| Current Design: | The system has the outdated English language of the SOC 452A and SOC 454 versions. | | | | |
| Request: | Update SOC 452A (8/05) and SOC 454 (4/99) in English Language to the CalSAWS Template Repository and system generated. Languages include: English. | | | | |
| Recommendation: | Update the SOC 452A (8/05) and SOC 454 (4/99) form in available languages. Languages: English. | | | | |
| Outreach Description: | | | | | |
| Migration Impact Description: | | | | | |
| Migration Impact Analysis: | | | | | |
| Alternative Procedure Description: | N/A | | | | |
| Operational Impact: | | | | | |
| Estimate: | 80 | | | | |
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 50 | DBA : | 0 | Design : | 15 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 15 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |



[CA-245511] Add State Form SOC 830 to CalSAWS

| | | | | | |
|---|---|----------------------------------|---|-------------------------------|----------------------------|
| Team Responsible: | Client Correspondence | Assignee: | Kavitha Mr | SPG Status: | Approved |
| Fix Version/s: | [RWR] | Designer Contact: | Prashanth Kumar | Change Type (SCR): | Enhancement |
| Minor Version: | 22.07.x2 | Expedite Changes: | Start Build | Estimate: | 170 |
| Reporter: | Connie Buzbee | Regulation Reference: | | Created: | 05/13/2022 11:15 AM |
| Status: | In Development | Impact Analysis: | [Business Process, Forms/NOA Translations, Training] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Adelaide Mendoza | Training Impacted: | [Job Aid] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Correspondence] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |
| Non-Committee Review: | Vaisau, T 07/12/2022 | | | | |
| Expedite Approval: | By Karen Rapponotti on 07/12/2022 | | | | |
| Current Design: | Currently the SOC 830 - CAPI Request for Conditional CAPI After Naturalization Pending SSI/SSP Eligibility Determination State form is not in the CalSAWS Template Repository or generated from the system. | | | | |
| Request: | Add CDSS Threshold Languages to the CalSAWS for the SOC 830 (1/08) form Template Repository and system generated. Languages include: English, Spanish, and Chinese. | | | | |
| Recommendation: | Add the SOC 830 (1/08) form in available languages. Languages: English, Spanish, and Chinese. | | | | |
| Outreach Description: | | | | | |
| Migration Impact Description: | | | | | |
| Migration Impact Analysis: | | | | | |
| Alternative Procedure Description: | N/A | | | | |
| Operational Impact: | | | | | |
| Estimate: | 170 | | | | |
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 100 | DBA : | 0 | Design : | 30 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 10 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 30 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |

 **[CA-245513] Add State Form SOC 887A to CalSAWS**

| | | | | | |
|---|---|----------------------------------|---|-------------------------------|----------------------------|
| Team Responsible: | Client Correspondence | Assignee: | Pushendra Gutha | SPG Status: | Approved |
| Fix Version/s: | [RWR] | Designer Contact: | Smit Shah | Change Type (SCR): | Enhancement |
| Minor Version: | 22.07.x2 | Expedite Changes: | Start Build | Estimate: | 170 |
| Reporter: | Connie Buzbee | Regulation Reference: | | Created: | 05/13/2022 11:20 AM |
| Status: | In Development | Impact Analysis: | [Business Process, Forms/NOA Translations] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Adelaide Mendoza | Training Impacted: | [Job Aid] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Correspondence] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |
| Non-Committee Review: | Vaisau, T 07/12/2022 | | | | |
| Expedite Approval: | By Karen Rapponotti on 07/12/2022 | | | | |
| Current Design: | Currently the SOC 887A - CAPI NMOHC Payment Standard Eligibility Determination - Retroactive Certification of NMOHC Payment Standard Eligibility State form is not in the CalSAWS Template Repository or generated from the system. | | | | |
| Request: | Add CDSS Threshold Languages to the CalSAWS for the SOC 887A (12/20) form Template Repository and system generated. Languages include: English, Armenian, Spanish, and Chinese. | | | | |
| Recommendation: | Add the SOC 887A State Form (12/20) to the Template Repository in available languages. Languages: English, Armenian, Spanish, and Chinese | | | | |
| Outreach Description: | | | | | |
| Migration Impact Description: | | | | | |
| Migration Impact Analysis: | | | | | |
| Alternative Procedure Description: | | | | | |
| Operational Impact: | | | | | |
| Estimate: | 170 | | | | |
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 100 | DBA : | 0 | Design : | 30 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 10 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 30 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |



[CA-245514] Add State Form NA 1217 to CalSAWS

| | | | | | |
|---|--|----------------------------------|---------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Client Correspondence | Assignee: | Nagesha S | SPG Status: | Approved |
| Fix Version/s: | [RWR] | Designer Contact: | Pushendra Gutha | Change Type (SCR): | Enhancement |
| Minor Version: | 22.07.x2 | Expedite Changes: | Start Build | Estimate: | 170 |
| Reporter: | Connie Buzbee | Regulation Reference: | | Created: | 05/13/2022 11:25 AM |
| Status: | In Development | Impact Analysis: | [Forms/NOA Translations] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Adelaide Mendoza | Training Impacted: | [Job Aid] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [CAPI] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |
| Non-Committee Review: | Vaisau, T 07/12/2022 | | | | |
| Expedite Approval: | By Karen Rapponotti on 07/12/2022 | | | | |
| Current Design: | Currently the NA 1217 - CAPI Notice of Overpayment State form is not in the CalSAWS Template Repository or generated from the system. | | | | |
| Request: | Add CDSS Threshold Languages to the CalSAWS for the NA 1217 (9/06) form. Languages include: English, Spanish, Chinese and Russian. | | | | |
| Recommendation: | Add the NA 1217 (9/06) form in available languages. Languages: English, Spanish, Chinese and Russian. | | | | |
| Outreach Description: | | | | | |
| Migration Impact Description: | | | | | |
| Migration Impact Analysis: | | | | | |
| Alternative Procedure Description: | N/A | | | | |
| Operational Impact Estimate: | 170 | | | | |
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 100 | DBA : | 0 | Design : | 30 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 10 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 30 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |



[CA-245515] Add State Form NA 1218 to CalSAWS

| | | | | | |
|---|--|----------------------------------|---------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Client Correspondence | Assignee: | Kasu Sowmya | SPG Status: | Approved |
| Fix Version/s: | [RWR] | Designer Contact: | prajwal honneshappa | Change Type (SCR): | Enhancement |
| Minor Version: | 22.07.x2 | Expedite Changes: | Start Build | Estimate: | 170 |
| Reporter: | Connie Buzbee | Regulation Reference: | | Created: | 05/13/2022 11:29 AM |
| Status: | In Development | Impact Analysis: | [Forms/NOA Translations] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Adelaide Mendoza | Training Impacted: | [Job Aid] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [CAPI] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |
| Non-Committee Review: | Vaisau, T 07/12/2022 | | | | |
| Expedite Approval: | By Karen Rapponotti on 07/12/2022 | | | | |
| Current Design: | Currently the NA 1218 - CAPI Notice of Underpayment State form is not in the CalSAWS Template Repository or generated from the system. | | | | |
| Request: | Add CDSS Threshold Languages to the CalSAWS for the NA 1218 (9/06) form. Languages include: English, Spanish, Chinese and Russian. | | | | |
| Recommendation: | Add the NA 1218 (9/06) form in available Threshold languages. Languages: English, Spanish, Chinese and Russian. | | | | |
| Outreach Description: | | | | | |
| Migration Impact Description: | | | | | |
| Migration Impact Analysis: | | | | | |
| Alternative Procedure Description: | N/A | | | | |
| Operational Impact Estimate: | 170 | | | | |
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 100 | DBA : | 0 | Design : | 30 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 10 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 30 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |



[CA-245516] Add State Form NA 1230 to CalSAWS

| | | | | | |
|---|---|----------------------------------|---------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Client Correspondence | Assignee: | Narendar Sabbani | SPG Status: | Approved |
| Fix Version/s: | [RWR] | Designer Contact: | Nagesha S | Change Type (SCR): | Enhancement |
| Minor Version: | 22.07.x2 | Expedite Changes: | Start Build | Estimate: | 170 |
| Reporter: | Connie Buzbee | Regulation Reference: | | Created: | 05/13/2022 11:36 AM |
| Status: | In Development | Impact Analysis: | [Forms/NOA Translations] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Adelaide Mendoza | Training Impacted: | [Job Aid] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Correspondence] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |
| Non-Committee Review: | Vaisau, T 07/12/2022 | | | | |
| Expedite Approval: | By Karen Rapponotti on 07/12/2022 | | | | |
| Current Design: | Currently the NA 1230 - CAPI Notice of Overpayment – Waiver Approval State form is not in the CalSAWS Template Repository or generated from the system. | | | | |
| Request: | Add CDSS Threshold Languages to the CalSAWS for the NA 1230 (7/01) form. Languages include: English, Spanish, Chinese, Russian and Vietnamese. | | | | |
| Recommendation: | Add the NA 1230 (7/01) form in available Threshold languages. Languages: English, Spanish, Chinese, Russian and Vietnamese. | | | | |
| Outreach Description: | | | | | |
| Migration Impact Description: | | | | | |
| Migration Impact Analysis: | | | | | |
| Alternative Procedure Description: | N/A | | | | |
| Operational Impact Estimate: | 170 | | | | |
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 100 | DBA : | 0 | Design : | 30 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 10 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 30 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |



[CA-245518] Add State Form NA 1232 to CalSAWS

| | | | | | |
|---|---|----------------------------------|---------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Client Correspondence | Assignee: | Indira Ramasamy | SPG Status: | Approved |
| Fix Version/s: | [RWR] | Designer Contact: | Kavitha Mr | Change Type (SCR): | Enhancement |
| Minor Version: | 22.07.x2 | Expedite Changes: | Start Build | Estimate: | 170 |
| Reporter: | Connie Buzbee | Regulation Reference: | | Created: | 05/13/2022 11:42 AM |
| Status: | In Development | Impact Analysis: | [Forms/NOA Translations] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Adelaide Mendoza | Training Impacted: | [Job Aid] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [CAPI] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |
| Non-Committee Review: | Vaisau, T 07/12/2022 | | | | |
| Expedite Approval: | By Karen Rapponotti on 07/12/2022 | | | | |
| Current Design: | Currently the NA 1232 - CAPI Notice of Overpayment – Waiver Denial State form is not in the CalSAWS Template Repository or generated from the system. | | | | |
| Request: | Add CDSS Threshold Languages to the CalSAWS for the NA 1232 (2/21) form Template Repository and system generated. Languages include: English, Spanish, Armenian, and Chinese. | | | | |
| Recommendation: | Add NA 1232(2/21) form to CalSAWS Template Repository in available languages. Languages: English, Spanish, Armenian and Chinese. | | | | |
| Outreach Description: | | | | | |
| Migration Impact Description: | | | | | |
| Migration Impact Analysis: | | | | | |
| Alternative Procedure Description: | N/A | | | | |
| Operational Impact Estimate: | 170 | | | | |
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 100 | DBA : | 0 | Design : | 30 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 10 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 30 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |



[CA-245519] Add State Form SOC 822 to CalSAWS

| | | | | | |
|---|---|----------------------------------|---------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Client Correspondence | Assignee: | Debasmita Patnaik | SPG Status: | Approved |
| Fix Version/s: | [RWR] | Designer Contact: | Kasu Sowmya | Change Type (SCR): | Enhancement |
| Minor Version: | 22.07.x2 | Expedite Changes: | Start Build | Estimate: | 90 |
| Reporter: | Connie Buzbee | Regulation Reference: | | Created: | 05/13/2022 11:48 AM |
| Status: | Development Complete | Impact Analysis: | [Forms/NOA Translations] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Adelaide Mendoza | Training Impacted: | [Job Aid] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Correspondence] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |
| Non-Committee Review: | Vaisau, T 07/12/2022 | | | | |
| Expedite Approval: | By Karen Rapponotti on 07/12/2022 | | | | |
| Current Design: | Currently the SOC 822 - CAPI Notification of Inter-County Transfer form is not in the CalSAWS Template Repository or generated from the system. | | | | |
| Request: | Add SOC 822 (1/06) in English Language to the CalSAWS Template Repository and system generated. Languages include: English. | | | | |
| Recommendation: | Add the SOC 822 (1/06) form in available languages. Languages: English. | | | | |
| Outreach Description: | | | | | |
| Migration Impact Description: | | | | | |
| Migration Impact Analysis: | | | | | |
| Alternative Procedure Description: | N/A | | | | |
| Operational Impact: | | | | | |
| Estimate: | 90 | | | | |
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 50 | DBA : | 0 | Design : | 15 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 10 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 15 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |



[CA-245520] Add State Form SOC 887 to CalSAWS

| | | | | | |
|---|--|----------------------------------|---------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Client Correspondence | Assignee: | Smit Shah | SPG Status: | Approved |
| Fix Version/s: | [RWR] | Designer Contact: | Debasmita Patnaik | Change Type (SCR): | Enhancement |
| Minor Version: | 22.07.x2 | Expedite Changes: | Start Build | Estimate: | 90 |
| Reporter: | Connie Buzbee | Regulation Reference: | | Created: | 05/13/2022 11:59 AM |
| Status: | Development Complete | Impact Analysis: | [Forms/NOA Translations] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Adelaide Mendoza | Training Impacted: | [Job Aid] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [CAPI] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |
| Non-Committee Review: | Vaisau, T 07/12/2022 | | | | |
| Expedite Approval: | By Karen Rapponotti on 07/12/2022 | | | | |
| Current Design: | Currently the SOC 887 - CAPI NMOHC Payment Standard Eligibility Determination form is not in the CalSAWS Template Repository or generated from the system. | | | | |
| Request: | Add SOC 887(12/20) in English Language to the CalSAWS Template Repository and system generated. Languages include: English. | | | | |
| Recommendation: | Add the SOC 887 (12/20) form in available languages. Languages: English. | | | | |
| Outreach Description: | | | | | |
| Migration Impact Description: | | | | | |
| Migration Impact Analysis: | | | | | |
| Alternative Procedure Description: | N/A | | | | |
| Operational Impact: | | | | | |
| Estimate: | 90 | | | | |
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 50 | DBA : | 0 | Design : | 15 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 10 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 15 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |



[CA-231045] ForgeRock Policy Exclusions for Generic Accounts

- Resolved: 07/27/2021 06:14 PM

| | | | | | |
|-----------------------------------|--------------------------|----------------------------------|--------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Tech Forge Rock | Assignee: | Emily Tang | SPG Status: | N/A |
| Fix Version/s: | [21.07] | Designer Contact: | Haikaz (Mike) Tombakian | Change Type (SCR): | Enhancement |
| Minor Version: | 21.07.30 | Expedite Changes: | No | Estimate: | 16 |
| Reporter: | Sam Sternberg [X] | Regulation Reference: | | Created: | 07/13/2021 05:40 PM |
| Status: | In Production | Impact Analysis: | [Security] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Sam Sternberg [X] | Training Impacted: | | Funding Source: | LRS M&E |
| Project Phase (SCR): | Production | Migration Impact: | | Funding Source ID: | |
| Committee: | [Tech] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Approved by Haikaz Tombakian on 07/13/2021

Expedite Approval: Current Design: There are two policies that apply to ForgeRock users:

* 60-day password reset: This policy enforces a maximum password life of 60 days, requiring the user to reset their password via self-service. Password reset requires a valid and unique email address on the account.

* 60-day inactive user disable policy: This policy disables users 60 days after their last login time, requiring the user to be administratively re-activated.

* Users who have ForgeRock-managed passwords need to provide and validate an email address upon first login

Request: * Exclude 10,098 generic accounts matching the following criteria from the two policies above:

- clab.user[1-95] (95 users total)
- c[01-58].user[1-6] (348 users total)
- [county name].user[user number] (4,124 users total)
- ITSSME.user[1-30] (30 users total)
- Academy.[user type][user number] (4,700 users total)
- Training.[user type][user number] (801 users total)

* Update user re-activation function so that a user being changed to "active" status is given another 60 days time to log in before getting de-activated

Recommendation: Implement an exception rule to the password expiration and inactive user disable policies.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative Procedure N/A

Description:

Operational Impact:

Estimate: 16

| | | | | | |
|-------------------------|---|--------------------|---|--------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |

| | | | | | |
|-----------------------|---|-----------------------|---|-------------------|----|
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication | 0 | Reports : | 0 |
| Reports Test : | 0 | Support : | 0 | Special Project : | 0 |
| System Test Support : | 0 | Security : | 0 | Tech ForgeRock : | 16 |
| Tech Ops : | 0 | Tech Arch : | 0 | Translation : | 0 |
| | | Training : | 0 | | |



[CA-236409] BenefitsCal - Add CMSP Information to Application Transfer

- Resolved: 11/22/2021 04:40 PM

| | | | | | |
|-----------------------------------|------------------------------|----------------------------------|------------------------------|-------------------------------|----------------------------|
| Team Responsible: | BenefitsCal | Assignee: | Sricharitha Admala | SPG Status: | Approved |
| Fix Version/s: | [21.11] | Designer Contact: | Gillian Bendicio | Change Type (SCR): | Enhancement |
| Minor Version: | 21.12.02 | Expedite Changes: | Production Deployment | Estimate: | 155 |
| Reporter: | Melissa Mendoza | Regulation Reference: | | Created: | 11/08/2021 10:19 AM |
| Status: | In Production | Impact Analysis: | [BenefitsCal] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Laura Ould | Training Impacted: | | Funding Source: | LRS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Self Service Portal] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: L. Ould 2/3/2022

Expedite Approval: Karen Rapponotti 11/08/21

Current Design: Currently, CalSAWS does not store and display the CMSP information entered by a customer when applying for benefits.

Request: Update Application Transfer API and e-Application Summary page to transfer and display the CMSP indicator when an applicant indicates that they are interested in CMSP.

Recommendation:

1. Update the e-Application Summary page to have a new field that would display the CMSP indicator as entered by the BenefitsCal applicant.
2. Update the Application Transfer API to accept and store the CMSP indicator.

Outreach

Description:

Migration Impact Description: No migration impact

Migration Impact Analysis:

Alternative Procedure Description: none

Operational Impact:

Estimate: 155

| | | | | | |
|-------------------------|----|---------------------------------|---|--------------------|-----|
| Automated Test : | 40 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 100 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 15 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |



[CA-232095] BenefitsCal: CalSAWS updates for Los Angeles Migration to BenefitsCal

- Resolved: 03/11/2022 11:48 AM

| | | | | | |
|-----------------------------------|------------------------------|----------------------------------|------------------------------|-------------------------------|----------------------------|
| Team Responsible: | BenefitsCal | Assignee: | Howard Suksanti | SPG Status: | N/A |
| Fix Version/s: | [22.03] | Designer Contact: | Melissa Mendoza | Change Type (SCR): | Enhancement |
| Minor Version: | 22.04.24 | Expedite Changes: | Production Deployment | Estimate: | 380 |
| Reporter: | Melissa Mendoza | Regulation Reference: | | Created: | 08/11/2021 11:59 AM |
| Status: | In Production | Impact Analysis: | [BenefitsCal] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Laura Ould | Training Impacted: | | Funding Source: | LRS M&E |
| Project Phase (SCR): | Production | Migration Impact: | | Funding Source ID: | |
| Committee: | [Self Service Portal] | Approved by Committee: | | Other Agency Cross Reference: | CSPM-43439 |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: L. Ould 7/15/2022

Expedite Approval: Approved by Karen Rapponotti 8/11/2021

Current Design: Currently, LA County is using the YBN portal as their public facing portal. The YBN portal allows customers to view their CalSAWS system case information, submit applications and forms, view forms, etc. The BenefitsCal portal currently supports the 39 C-IV counties.

Request: Update CalSAWS to support changes for LA migrating to BenefitsCal

- Recommendation:**
1. Update the Office Mapping API to route specific Community Based Organization (CBO) submitted e-Applications to specified offices.
 2. Update the Office Mapping API to route e-Applications with Long Term Care (LTC) and Probation Department Juvenile (PDJ) information to specified offices.
 3. Create a customer privacy record in CalSAWS for Domestic Violence (DV) system cases for LA county.
 4. Increase the queue sizes in CalSAWS to support additional LA county API calls for Forms API, Messaging (Portal Hosted) API, and Application Status (Portal Hosted) API.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

No alternative procedure.

Procedure

Description:

Operational Impact:

Estimate: **380**

| | | | | | |
|-------------------------|----|---------------------------------|-----|--------------------|-----|
| Automated Test : | 60 | Batch/Interfaces : | 180 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 140 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 0 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |



[CA-234293] BenefitsCal - Case Link Request Page Enhancements Phase 1

- Resolved: 04/29/2022 10:09 AM

| | | | | | |
|-----------------------------------|------------------------------|----------------------------------|------------------------------|-------------------------------|----------------------------|
| Team Responsible: | BenefitsCal | Assignee: | Chao Guan | SPG Status: | Approved |
| Fix Version/s: | [22.03] | Designer Contact: | Gillian Bendicio | Change Type (SCR): | Enhancement |
| Minor Version: | 22.04.29 | Expedite Changes: | Production Deployment | Estimate: | 108 |
| Reporter: | Melissa Mendoza | Regulation Reference: | | Created: | 10/01/2021 11:05 AM |
| Status: | In Production | Impact Analysis: | [BenefitsCal] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Dymas Pena | Training Impacted: | [Job Aid] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Self Service Portal] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Non-Committee Approval for Priority Release on 5/03/2022 by Dymas Pena

Expedite Approval: Karen J. Rapponotti 04/27/2022

Current Design: Currently, when a BenefitsCal user is unable to link their BenefitsCal account to a case (CalSAWS person record) in the BenefitsCal portal due to not finding a unique match, a case link request record is created in CalSAWS. This case link request record is available on the Case Link Request page for the worker to manually find the correct CalSAWS person record to link the BenefitsCal account to. This page does not allow the worker to clear the queue of person records that are already linked to existing accounts/unlinked records, however the worker has the ability to filter on status to only see "Pending", "Processed", or "Rejected" records. Additionally, there is no sorting functionality in the Search Results section of the Case Link Request Search page.

Request: Update the Case Link Request Search page to allow the worker to search for the BenefitsCal registrant's name and sort the search results records.

Recommendation:

1. Update the search functionality to include Registrant First Name and Registrant Last Name.
2. Add a sorting functionality to the Case Link Request Search page results section.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

No alternative procedure.

Procedure

Description:

Operational Impact:

Estimate: 108

| | | | | | |
|-------------------------|----|---------------------------------|---|--------------------|----|
| Automated Test : | 24 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 5 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 5 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 74 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 0 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |



[CA-241917] BPCR to turn off Forms Batch job to BenefitsCal for LA Cut Over

- Resolved: 04/22/2022 12:27 PM

| | | | | | |
|-----------------------------------|------------------------------|----------------------------------|------------------------------|-------------------------------|--------------------------------|
| Team Responsible: | BenefitsCal | Assignee: | Rajesh Rudra | SPG Status: | N/A |
| Fix Version/s: | [22.03] | Designer Contact: | Melissa Mendoza | Change Type (SCR): | Operational Enhancement |
| Minor Version: | 22.04.22 | Expedite Changes: | Production Deployment | Estimate: | 9 |
| Reporter: | Melissa Mendoza | Regulation Reference: | | Created: | 03/02/2022 01:55 PM |
| Status: | In Production | Impact Analysis: | [BenefitsCal] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Dymas Pena | Training Impacted: | | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Self Service Portal] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Non Committee approval for single county update by Dymas Pena on 04/26/2022

Expedite Approval: Approved by Frederick Gains for Karen Rapponotti 3/2/2022

Current Design: Forms Batch Job sends over the Renewal information to BenefitsCal nightly M-F.

Request: The Los Angeles (LA) cutover to BenefitsCal will be taking place on Sunday, April 24, 2022 and Your Benefits Now (YBN) batch jobs will be turned off starting Friday, April 22, 2022. In order to make sure all LA county forms are properly picked up and sent to BenefitsCal, we are stopping the batch job on Friday, April 22, 2022.

Recommendation: 1. Create a BPCR to stop the Forms Batch Job to make the Redetermination/Renewal/Recertification forms available in BenefitsCal portal for one night Friday, April 22, 2022.

Note: CA-241927 will turn the Forms Batch Job on for Monday evening, April 25, 2022.

No design document needed.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

No alternative procedure.

Procedure

Description:

Operational Impact:

Estimate: 9

| | | | | | |
|-------------------------|---|---------------------------------|---|--------------------|---|
| Automated Test : | 2 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 7 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 0 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |



[CA-241927] BSCR to turn on Forms Batch job to BenefitsCal after LA Cut Over

- Resolved: 04/25/2022 09:58 AM

| | | | | | |
|-----------------------------------|------------------------------|----------------------------------|------------------------------|-------------------------------|--------------------------------|
| Team Responsible: | BenefitsCal | Assignee: | Rajesh Rudra | SPG Status: | N/A |
| Fix Version/s: | [22.03] | Designer Contact: | Melissa Mendoza | Change Type (SCR): | Operational Enhancement |
| Minor Version: | 22.04.25 | Expedite Changes: | Production Deployment | Estimate: | 9 |
| Reporter: | Melissa Mendoza | Regulation Reference: | | Created: | 03/02/2022 02:50 PM |
| Status: | In Production | Impact Analysis: | [BenefitsCal] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Dymas Pena | Training Impacted: | | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Self Service Portal] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Non Committee approval for single county update by Dymas Pena 04/26/2022

Expedite Approval: Approved by Frederick Gains for Karen Rapponotti 2/3/2022

Current Design: Forms Batch Job sends over the Renewal information to BenefitsCal nightly M-F.

Request: The Los Angeles (LA) cutover to BenefitsCal will be taking place on Sunday, April 24, 2022 and Your Benefits Now (YBN) batch jobs will be turned off starting Friday, April 22, 2022. In order to make sure all LA county forms are properly picked up and sent to BenefitsCal, we are stopping the batch job on Friday, April 22, 2022.

Recommendation: 1. Create a BSCR to turn on Forms Batch Job to make the Redetermination/Renewal/Recertification forms available in BenefitsCal portal for LA county for Monday evening April 25, 2022.

No design document needed.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate: 9

Customer will need to mail their RE/SAR 7 forms or submit in person.

| | | | | | |
|-------------------------|---|---------------------------------|---|--------------------|---|
| Automated Test : | 2 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 7 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 0 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |



[CA-241943] LA BenefitsCal and Imaging Rollback of 22.04.24 Minor Release

- Resolved: 04/28/2022 09:26 AM

| | | | | | |
|-----------------------------------|------------------------------|----------------------------------|------------------------------|-------------------------------|----------------------------|
| Team Responsible: | BenefitsCal | Assignee: | Melissa Mendoza | SPG Status: | N/A |
| Fix Version/s: | [22.03] | Designer Contact: | Melissa Mendoza | Change Type (SCR): | Enhancement |
| Minor Version: | 22.03_BC2 | Expedite Changes: | Production Deployment | Estimate: | 60 |
| Reporter: | Melissa Mendoza | Regulation Reference: | | Created: | 03/02/2022 06:36 PM |
| Status: | In Production | Impact Analysis: | [BenefitsCal] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Laura Ould | Training Impacted: | | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Migration Impact: | | Funding Source ID: | |
| Committee: | [Self Service Portal] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Reviewed and approved L. Ould 7/15/2022.

Expedite Approval: Approved by Frederick Gains for Karen Rapponotti on 3/3/2022

Current Design: CalSAWS has code to support LA County for going live on BenefitsCal and Imaging Services.

Request: In the unlikely event LA County requests a rollback during 22.04.24 priority release, use the database roll back scripts to make the system the same as it was prior to the release.

Recommendation:

- 1) Deploy CalSAWS PRODUCTION with code base prior to 22.04.24 minor release.
- 2) Create a Rollback-Roll-forward CRs to support rolled back release for the following SCRs: CA-242732 Revert CA-233153 - switch imaging solution back to EDMS
CA-243523 CTCR to revert B/I LA BenefitsCal Release
CA-243528 DCR to revert B/I LA BenefitsCal Release DCRs

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate: 60

No alternative procedure.

| | | | | | |
|-------------------------|----|---------------------------------|----|--------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 40 | Tech Arch : | 20 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |



[CA-231699] Case Copy Updates

- Resolved: 05/13/2022 08:59 AM

| | | | | | |
|-----------------------------------|-------------------------|----------------------------------|------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Batch/Interfaces | Assignee: | Balakumar Murthy | SPG Status: | Approved |
| Fix Version/s: | [22.05] | Designer Contact: | Marqui Simmons | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | Production Deployment | Estimate: | 188 |
| Reporter: | Joyce Oshiro | Regulation Reference: | | Created: | 07/30/2021 08:41 AM |
| Status: | In Production | Impact Analysis: | [Training] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Joyce Oshiro | Training Impacted: | [N/A] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Migration Impact: | | Funding Source ID: | |
| Committee: | [Other] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Approved by Joyce Oshiro on 03/16/2022

Expedite Approval: Approved by Karen J. Rapponotti on 03/17/2022

Current Design: Currently, the Case Copy batch job copies cases from one source environment to one destination environment based on the request given by a worker in the CalSAWS application. From the case copy list page, a worker can request any case number, that exists in the environment that they are currently logged into, to copy to a predetermined environment one or multiple time(s). The environments that are currently used for copying are: Production to PRT, Production to Training Staging, and Training Staging to Training Production.

- Request:**
1. Implement the below additional information to the current case copy functionality
 - a. Program admin details for FC/KG/AAP
 - b. Kin Gap summary
 - c. Change Reason information
 - d. Support Questionnaire (Absent Parent Support Rights) records
 - e. Customer Activities Schedule
 - f. Budget Person Miscellaneous information
 2. Implement new default staff assignment logic for cases that are copied to Training Staging and Training Production.

- Recommendation:**
1. Update the case copy batch properties to add table instructions for:
 - a. the Program Admin information to copy associated Organization information
 - b. the Kin-GAP Summary information
 - c. the EDBC change reason log information
 - d. the Absent Parent support rights information
 - e. the Activity Schedule information
 - f. the Budget Person Miscellaneous information
 2. Modify the case assignment logic for case copy when copying a case into the Training Staging/Training Production environment to assign a random active worker within the same county.

Outreach Description: N/A

Migration Impact Description: No Impact

Alternative Procedure Description: None

Operational Impact: Estimate: 188

| | | | | | |
|------------------|---|--------------------|-----|--------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 140 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |

| | | | | | |
|-------------------------|----|-----------------------|---|-------------------|---|
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication | 0 | Reports : | 0 |
| Reports Test : | 0 | Support : | | Special Project : | 0 |
| System Test Support : | 48 | Security : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Tech Arch : | 0 | Translation : | 0 |
| | | Training : | 0 | | |



[CA-244834] Update Office Mapping for LA County

- Resolved: 07/07/2022 09:16 AM

| | | | | | |
|-----------------------------|------------------------------|----------------------------------|------------------------------|-------------------------------|----------------------------|
| Team Responsible: | BenefitsCal | Assignee: | Rajesh Rudra | SPG Status: | Approved |
| Fix Version/s: | [22.06] | Designer Contact: | Gillian Bendicio | Change Type (SCR): | Enhancement |
| Minor Version: | 22.07.07 | Expedite Changes: | Production Deployment | Estimate: | 60 |
| Reporter: | Melissa Mendoza | Regulation Reference: | | Created: | 04/26/2022 02:05 PM |
| Status: | In Production | Impact Analysis: | [BenefitsCal] | Outreach Required: | No |
| Policy/Design | Dymas Pena | Training Impacted: | [N/A] | Funding Source: | CalSAWS M&E |
| Consortium Contact: | | Migration Impact: | No | Funding Source ID: | |
| Project Phase (SCR): | Production | Approved by Committee: | | Other Agency Cross Reference: | |
| Committee: | [Self Service Portal] | Consortium Review Approval Date: | | | |
| Consortium Review Approval: | | | | | |

Non-Committee Review: Non-Committee Approval from Javier Garcia Rivera for Los Angeles County on 7/07/2022

Expedite Approval: Approved by Karen Rapponotti 04/26/2022

Current Design: Office Mapping is used to find the nearest office. For Los Angeles county, it uses the Spacial files for the supported programs to find the closest office.

Request: BenefitsCal passes the programs the person is applying for to CalSAWS through Office Mapping API. Office Mapping API will use programs listed on Office Detail page for each office with an 'Accepts e-Apps' set to 'Yes' then use the applicant's address to use the Spacial files to find the closest office that supports all of the programs passed. CalSAWS will return to BenefitsCal the closest office that supports all of the program's that the applicant applied for.

Recommendation:

1. When searching for Los Angeles (LA) county offices, the Office Mapping API returns the nearest office based on the program list in the payload request. When the request contains an address, the Office Mapping API will return one office based on the Spacial files office boundaries.
2. When the Office Mapping API request only contains a zip code and program(s) (this is for homeless applications), when the zip code matches an office's zipcode and supports the provided program(s) on the request, this office is returned. Otherwise, a list of all the offices in the county is returned that supports the provided program(s) on the request.

No design document needed.

Outreach Description:

Migration Impact Description:

Alternative Procedure Description: Worker will need to manually reassign the e-Applications to the correct office.

Operational Impact:

Estimate: **60**

| | | | | | |
|-------------------------|----|---------------------------------|---|--------------------|----|
| Automated Test : | 10 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 30 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 20 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |

| | | | | | |
|-----------------------|---|-------------|---|-------------------|---|
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 0 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |



[CA-244881] BenefitsCal - Case Link Request Page Enhancements - Phase 2

- Resolved: 07/05/2022 07:56 AM

| | | | | | |
|-----------------------------------|------------------------------|----------------------------------|------------------------------|-------------------------------|----------------------------|
| Team Responsible: | BenefitsCal | Assignee: | Sricharitha Admala | SPG Status: | Approved |
| Fix Version/s: | [22.06] | Designer Contact: | Gillian Bendicio | Change Type (SCR): | Enhancement |
| Minor Version: | 22.07.07 | Expedite Changes: | Production Deployment | Estimate: | 490 |
| Reporter: | Melissa Mendoza | Regulation Reference: | | Created: | 04/27/2022 01:10 PM |
| Status: | In Production | Impact Analysis: | [BenefitsCal] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Dymas Pena | Training Impacted: | [Job Aid] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Self Service Portal] | Approved by Committee: | 06/17/2022 | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review:

Expedite Approval: Michele Peterson

Current Design: Currently, when the Case Link API is unable to find a unique match for a CalSAWS person based on the information that the BenefitsCal user has provided, a case link request record is created in CalSAWS. This case link request record displays on the Case Link Request Search page for the worker to manually find the correct CalSAWS person record to link to the BenefitsCal account. This page displays all case link request records regardless of the county in which the BenefitsCal customer currently resides.

- Request:**
1. Update the Case Summary page to display the names of the primary applicants that are linked to a BenefitsCal account.
 2. Update the Case Link Request process to use county code when creating and displaying the case link request records to the CalSAWS user.
 3. Update the Case Link Request process to not create duplicate request records for the same Global Unique Identifier (GUID).
 4. Update the Case Link Request logic to mark all pending request records as 'Processed' in every county, for requests created by a single BenefitsCal user, when the CalSAWS user establishes the link between a BenefitsCal account and CalSAWS person.

- Recommendation:**
1. Update the Self-Service Portal section of the Case Summary page to display the names of the primary applicants that are linked to a BenefitsCal account under the Linked Persons column.
 2. Update the Case Link Request Search page to display records created for the county of the logged in CalSAWS User.
 3. Update the Case Link Request page to mark all case link request records, tied to the same BenefitsCal account, as processed when a link is established between a BenefitsCal account and CalSAWS person.
 4. Update the Case Link Request Unlink logic to add the county code information when recreating the case link request.
 5. Update the Case Link API to insert the county information when creating a case link request record in the CalSAWS system and associate the record to a case in which the BenefitsCal customer is Active or Pending when available and is not Permanently Out of Home.
 6. Update the Case Link API to not create a new case link request record in the CalSAWS system when there is an existing case link request that is not completed or rejected for the same person initiating the request.
 7. Update the Case Link API to resolve person records found that are marked as duplicate in the CalSAWS system.
 8. Update the existing case link request records with their respective county information.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative Procedure No alternative procedure.

Description:

Operational Impact:

Estimate: 490

| | | | | | |
|-------------------------|-----|---------------------------------|---|--------------------|----|
| Automated Test : | 126 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 319 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 45 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 0 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |



[CA-245836] Data Retention Flag Due to Opioid Litigation for Tehama County

- Resolved: 07/07/2022 09:40 AM

| | | | | | |
|-----------------------------------|------------------------|----------------------------------|------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Special Project | Assignee: | Michael A. Wright | SPG Status: | N/A |
| Fix Version/s: | [22.06] | Designer Contact: | Chris Larson | Change Type (SCR): | Data Change |
| Minor Version: | 22.07.07 | Expedite Changes: | Production Deployment | Estimate: | 15 |
| Reporter: | Frederick Gains | Regulation Reference: | | Created: | 05/24/2022 08:21 AM |
| Status: | In Production | Impact Analysis: | [Other] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Frederick Gains | Training Impacted: | | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Migration Impact: | | Funding Source ID: | |
| Committee: | [Other] | Approved by Committee: | | Other Agency Cross Reference: | CA-245835 |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Approved by Frederick Gains on 07/07/2022

Expedite Approval: Approved by Frederick Gains on 07/07/2022

Current Design: Data Retention is scheduled for August 2022.

Request: Exclude Tehama County from Data Retention policy pending litigation.

Recommendation: Exclude Tehama cases from data removal in 2022 by Overriding them

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description:

Operational Impact:

Estimate: 15

| | | | | | |
|-------------------------|---|---------------------------------|----|--------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 5 | Tech Arch : | 10 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |



[CA-246171] Data Change to be run by the Project to make a mass update for retention

- Resolved: 07/07/2022 09:58 AM

| | | | | | |
|-----------------------------------|------------------------|----------------------------------|------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Special Project | Assignee: | Michael A. Wright | SPG Status: | N/A |
| Fix Version/s: | [22.06] | Designer Contact: | Frederick Gains | Change Type (SCR): | Data Change |
| Minor Version: | 22.07.07 | Expedite Changes: | Production Deployment | Estimate: | 15 |
| Reporter: | Frederick Gains | Regulation Reference: | | Created: | 06/02/2022 09:51 AM |
| Status: | In Production | Impact Analysis: | [Other] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Frederick Gains | Training Impacted: | | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Migration Impact: | | Funding Source ID: | |
| Committee: | [Other] | Approved by Committee: | | Other Agency Cross Reference: | CA-246169 |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Frederick Gains 07/07/2022

Expedite Approval: Approved by Frederick Gains 07/07/2022

Current Design: All cases with year 2014 and all CW and Child Care cases on Data Removal Report. In C-IV, CER CA 221322 was requested by Sutter County and approved by the consortium- To exclude all cases where their associated program closure dates were in 2014, by overriding them with 'Board of Supervisors Decision'.

Request: On April 8, 2022, the CalSAWS Data Retention Team has now identified 586 additional cases in Sutter County where the program closure dates were in 2014 I am submitting a new Enhancement Request to address the removal of the data in these 586 cases as we do not have Board of Supervisors approval to destroy any cases beyond 12/31/2013. I would like these cases be run through a Data Change and flagged with the override reason "Board of Supervisor Decision".

Recommendation: I would like these cases be run through a Data Change and flagged with the override reason "Board of Supervisor Decision".

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description:

Operational Impact Estimate: 15

| | | | | | |
|-------------------------|---|---------------------------------|----|--------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 5 | Tech Arch : | 10 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |



[CA-247895] Update FTP Password for Interfaces - (QCIS, IEVS, Horizontal Int, CDSS, and CalOAR) July 2022

- Resolved: 07/19/2022 01:22 PM

| | | | | | |
|---|---|----------------------------------|------------------------------|-------------------------------|--------------------------------|
| Team Responsible: | Batch Operations | Assignee: | Dheeraj Malempati | SPG Status: | N/A |
| Fix Version/s: | [22.06] | Designer Contact: | Ronak Bhatt | Change Type (SCR): | Operational Enhancement |
| Minor Version: | 22.07.19 | Expedite Changes: | Production Deployment | Estimate: | 10 |
| Reporter: | Ronak Bhatt | Regulation Reference: | | Created: | 07/18/2022 10:22 AM |
| Status: | In Production | Impact Analysis: | [Other] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Prem Venugopalan | Training Impacted: | | Funding Source: | LRS M&O |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Other] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |
| Non-Committee Review: | Laura approved on 07/18/2022 | | | | |
| Expedite Approval: | Laura approved on 07/18/2022 | | | | |
| Current Design: | As per current password policy, below interfaces password is getting expired soon. QCIS, IEVS, Horizontal Int, CDSS, CalOAR) | | | | |
| Request: | Below interfaces password needs to be updated QCIS, IEVS, Horizontal Int, CDSS, CalOAR) | | | | |
| Recommendation: | Below interfaces password needs to be updated QCIS, IEVS, Horizontal Int, CDSS, CalOAR) | | | | |
| Outreach Description: | | | | | |
| Migration Impact Description: | Adopt functionality at migration | | | | |
| Migration Impact Analysis: | No Impact | | | | |
| Alternative Procedure Description: | Update FTP Password for Interfaces - (QCIS, IEVS, Horizontal Int, CDSS, CalOAR) | | | | |
| Operational Impact Estimate: | 10 | | | | |
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 10 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |

| | | | | | |
|-----------------------|---|-----------------------|---|-------------------|---|
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication | 0 | Reports : | 0 |
| Reports Test : | 0 | Support : | 0 | Special Project : | 0 |
| System Test Support : | 0 | Security : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Tech Arch : | 0 | Translation : | 0 |
| | | Training : | 0 | | |



[CA-235667] Implement CalSAWS Case Data Removal Functionality Sprint 9

- Resolved: 07/18/2022 12:08 PM

| | | | | | |
|---|--|----------------------------------|------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Tech Arch | Assignee: | Chris Larson | SPG Status: | N/A |
| Fix Version/s: | [22.07] | Designer Contact: | Michael A. Wright | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | Production Deployment | Estimate: | 780 |
| Reporter: | Michael A. Wright | Regulation Reference: | | Created: | 10/26/2021 10:03 AM |
| Status: | In Production | Impact Analysis: | [Batch Performance] | Outreach Required: | Yes |
| Policy/Design Consortium Contact: | Frederick Gains | Training Impacted: | [N/A] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Usability] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |
| Non-Committee Review: | Approved by Frederick Gains 04/26/2022 | | | | |
| Expedite Approval: | Approved by Frederick Gains 04/26/2022 | | | | |
| Current Design: | LRS retains all case data, regardless of the age of the case. I.e., nothing is ever deleted from the system | | | | |
| Request: | Create a Case Data Removal process to identify and remove cases through a Batch process following PSC-approved records retention policies | | | | |
| Recommendation: | <ol style="list-style-type: none"> 1) Create Image Removal process for images associated with cases identified for Data Removal 2) Create Document Removal process for the CalSAWS Disaster Service Repository 3) Update Imaging Server with new deleteImage function to allow for the removal of an image record given a document ID. 4) Update ImagingServiceClient API to allow for new deleteImage function. 5) Update API gateway with new URL to allow for the new deleteImage transaction. | | | | |
| Outreach Description: | Regional Manager and Section Directors will be updated on Sprint features to be delivered at the conclusion of each Sprint. We will also conduct user demos at the conclusion of any Sprint that contains user-facing features. | | | | |
| Migration Impact Description: | | | | | |
| Migration Impact Analysis: | | | | | |
| Alternative Procedure Description: | N/A. New functionality to CalSAWS | | | | |
| Operational Impact: | | | | | |
| Estimate: | 780 | | | | |
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 100 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 0 | Tech Arch : | 680 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |



[CA-242600] GA/GR Opt in and Migration County readiness Guide

- Resolved: 07/14/2022 02:37 PM

| | | | | | |
|----------------------|--------------------------|-----------------------|--------------------------|--------------------|----------------------------|
| Team Responsible: | Eligibility | Assignee: | Girish Chakkingal | SPG Status: | Approved |
| Fix Version/s: | [22.07] | Designer Contact: | Girish Chakkingal | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | Start Build | Estimate: | 200 |
| Reporter: | Girish Chakkingal | Regulation Reference: | | Created: | 03/16/2022 09:32 AM |
| Status: | In Production | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design | Adelaide Mendoza | Training Impacted: | [N/A] | Funding Source: | CalSAWS M&E |
| Consortium Contact: | | Migration Impact: | | Funding Source ID: | |
| Project Phase (SCR): | Documentation | Approved by | | Other Agency Cross | |
| Committee: | [GA/GR] | Committee: | | Reference: | |
| Consortium Review | | Consortium Review | | | |
| Approval: | | Approval Date: | | | |

Non-Committee Review: No Committee review required - Project Check list tool

Expedite Approval: Approved - Karen Rapponotti 05/26/22

Current Design: There is no guide for the migrating GA/GR Automated Solution

Request: Create a Guide linking the pages, rules, correspondences and their admin capabilities that can be used for the migrating CalWIN GR counties and for C-IV counties that want to opt in

Recommendation: Create a Guide linking the pages, rules, correspondences and their admin capabilities that can be used for the migrating CalWIN GR counties and for C-IV counties that want to opt in

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative Procedure N/A

Description:

Operational Impact:

Estimate: 200

| | | | | | |
|-------------------------|---|-----------------------|---|--------------------|-----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 180 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication | 0 | Reports : | 0 |
| Reports Test : | 0 | Support : | | Special Project : | 0 |
| System Test Support : | 0 | Security : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Tech Arch : | 0 | Translation : | 0 |
| | | Training : | 0 | | |

 **[CA-242714] Switch DB name resolution from OID to tnsnames**

| | | | | | |
|-----------------------------------|-----------------------|----------------------------------|----------------------------|-------------------------------|--------------------------------|
| Team Responsible: | DBA | Assignee: | Jyoti Rani | SPG Status: | N/A |
| Fix Version/s: | [22.07] | Designer Contact: | Jyoti Rani | Change Type (SCR): | Operational Enhancement |
| Minor Version: | 22.09.15 | Expedite Changes: | Start Build | Estimate: | 520 |
| Reporter: | Sauvik Basu | Regulation Reference: | | Created: | 03/20/2022 08:42 AM |
| Status: | In Development | Impact Analysis: | [Technology Impact] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Laura Chavez | Training Impacted: | [N/A] | Funding Source: | CalSAWS M&O |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Tech] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Received approval from Laura Chavez on 6/30/2022.

Expedite Approval: Received expedite build approval from Laura Chavez on 6/30/2022.

Current Design: Oracle Internet Directory provides DB name resolution service.

Request: Switch DB name resolution service away from Oracle Internet Directory.

Recommendation: Replace DB name resolution service from OID to tnames.ora.

Outreach Description:

Migration Impact Description: No Impact

Analysis: None.

Alternative Procedure Description:

Operational Impact:

Estimate: **520**

| | | | | | |
|-------------------------|-----|---------------------------------|-----|--------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 40 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 160 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 80 |
| System Test Support : | 0 | Tech Arch : | 80 | Tech ForgeRock : | 0 |
| Tech Ops : | 160 | Training : | 0 | Translation : | 0 |

 **[CA-242908] ACL 22-59 FC, KG CNI Rate Increase for Year 2022**

| | | | | | |
|-----------------------------------|----------------------------------|----------------------------------|------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Eligibility | Assignee: | Praveen Badabhagni | SPG Status: | Approved |
| Fix Version/s: | [22.07] | Designer Contact: | Thomas Lazio | Change Type (SCR): | New Policy |
| Minor Version: | 22.08.04 | Expedite Changes: | Production Deployment | Estimate: | 286 |
| Reporter: | Jason M. Francis | Regulation Reference: | ACL 22-59 | Created: | 03/24/2022 02:54 PM |
| Status: | System Test | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Ignacio Lazaro | Training Impacted: | | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Migration Impact: | | Funding Source ID: | |
| Committee: | [Foster Care/Kin GAP/AAP] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review:

Expedite Approval: Expedited production deployment approved by Michele on 7/6/22. Attached email for reference.

Current Design: Currently CalSAWS uses the CNI rates of FY 2021-22 that are effective from July 1, 2021.

CalSAWS generates Rate Change NOAs to notify FC/KG vendors when the FC/KG Monthly rate changes due to CNI or any other reason.

Request: As per the ACL 22-59, the new CNI rate increase for the FY 2022-23 will be implemented in CalSAWS effective July 1, 2022.

- Recommendation:**
1. The Code detail tables that reflect the CNI rates will be updated for all the applicable placement types.
 2. Update the FC/KG CNI Increase reason's regulations to remove the old ACL reference and add the ACL 22-59.
 3. Update the hard-coded CNI increase begin and end dates to the new 2022-2023 dates for the FC/KG CNI Increase NOAs to be generated.

Please refer to the attached design for further details.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

286

Run Manual EDBC or Override Online EDBC to get expected results.

| | | | | | |
|-------------------------|-----|---------------------------------|---|--------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 73 | DBA : | 0 | Design : | 0 |
| Eligibility : | 79 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 109 | Tech Arch : | 0 | Tech ForgeRock : | 0 |

Tech Ops :

0

Training :

0

Translation :

0



[CA-242909] ACL 22-59 FC, KG CNI Rate Increase for Year 2022 - Batch EDBC

| | | | | | |
|-----------------------------------|----------------------------------|----------------------------------|------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Eligibility | Assignee: | Praveen Badabhagni | SPG Status: | Approved |
| Fix Version/s: | [22.07] | Designer Contact: | Thomas Lazio | Change Type (SCR): | New Policy |
| Minor Version: | 22.08.06 | Expedite Changes: | Production Deployment | Estimate: | 459 |
| Reporter: | Jason M. Francis | Regulation Reference: | ACL 22-59 | Created: | 03/24/2022 02:56 PM |
| Status: | System Test | Impact Analysis: | [N/A] | Outreach Required: | Yes |
| Policy/Design Consortium Contact: | Ignacio Lazaro | Training Impacted: | | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Migration Impact: | | Funding Source ID: | |
| Committee: | [Foster Care/Kin GAP/AAP] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review:

Expedite Approval: Expedited production deployment approved by Michele on 7/6/22. Attached email for reference.

Current Design: Currently CalSAWS uses the FC/KG CNI rates of FY 2021-22 that are effective from July 1, 2021.

Request: As per the ACL 22-59, the new FC/KG CNI rate increase for the FY 2022-23 will be effective as of July 1, 2022. The CTCR portion of the FC/KG CNI rate increase will be implemented with SCR CA-242908 and requires a one-time batch run that will apply the CNI Rate increase to the FC/KG programs for the benefit month of July 2022 through come-up month. The batch run will also include CF programs that have a participant in common with the FC or KG program.

- Recommendation:**
1. Run Batch EDBC for FC/KG programs to apply the new CNI rate increase along with CF programs that have an FC or KG participant in common.
 2. Generate exception listings for Counties to review.
 3. For LA County - Suppress any KG 'Age Increase' NOAs if generated from the Batch EDBC run.
 4. For LA County - Put FC/KG 'CNI Increase' NOAs on hold from the Batch EDBC run and release the NOAs after the eCAPS/EFT financial processes are completed.
 5. Update Batch Property for LA County eCAPS Jobs.

Please refer to the attached design for further details.

Outreach Description: The list of exception cases will be posted to the CalSAWS Web Portal in the following location:

CalSAWS Web Portal > System Changes > SCR and SIR Lists> 2022 > CA-242909

Please refer to the attached design for further list details.

Migration Impact

Description:

Migration Impact

Analysis:

Alternative Procedure

Run Manual EDBC or Override Online EDBC to get expected results

Description:

Operational Impact:

Estimate: 459

| | | | | | |
|-------------------------|----|--------------------|----|--------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 24 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 86 | DBA : | 0 | Design : | 0 |
| Eligibility : | 85 | Fiscal : | 79 | Forms Test : | 0 |

| | | | | | |
|-----------------------|-----|-----------------------|---|-------------------|---|
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication | 0 | Reports : | 0 |
| Reports Test : | 0 | Support : | 0 | Special Project : | 0 |
| System Test Support : | 145 | Security : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Tech Arch : | 0 | Translation : | 0 |
| | | Training : | 0 | | |



[CA-242911] ACL 22-XX AAP CNI Rate Increase for Year 2022-2023

- Resolved: 07/26/2022 12:48 PM

| | | | | | |
|-----------------------------------|----------------------------------|----------------------------------|--------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Eligibility | Assignee: | Ramakrishna Kuchibhotla | SPG Status: | Approved |
| Fix Version/s: | [22.07] | Designer Contact: | Thomas Lazio | Change Type (SCR): | New Policy |
| Minor Version: | 22.08.04 | Expedite Changes: | Production Deployment | Estimate: | 183 |
| Reporter: | Jason M. Francis | Regulation Reference: | ACL 22-XX | Created: | 03/24/2022 02:58 PM |
| Status: | Test Complete | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Ignacio Lazaro | Training Impacted: | | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Migration Impact: | | Funding Source ID: | |
| Committee: | [Foster Care/Kin GAP/AAP] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee

Review:

Expedite Approval: Expedited production deployment approved by Michele on 7/6/22. Attached email for reference.

Current Design: Currently CalSAWS uses the CNI rates of FY 2021-22 for AAP Program effective from July 1, 2021.

Request: As per the ACL 22-XX, the new CNI rate increase for the FY 2022-23 will be implemented in CalSAWS for AAP Program effective July 1, 2022.

Recommendation:

1. The Code detail tables that reflect the AAP CNI rates will be updated for all the applicable placement types.
2. Update the AAP 'Rate Increase' reason's XDP to include the latest 'ACL 22-XX'.
3. Update the hard-coded CNI increase begin and end dates to the new 2022-2023 dates for the AAP Rate Increase NOAs to be generated.

Please refer to the attached design for further details.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate: 183

Run Manual EDBC or Override Online EDBC to get expected results

| | | | | | |
|-------------------------|----|---------------------------------|---|--------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 41 | DBA : | 0 | Design : | 0 |
| Eligibility : | 72 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 55 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |



[CA-242912] ACL 22-XX AAP CNI Rate Increase for Year 2022 - Batch EDBC

| | | | | | |
|-----------------------------------|----------------------------------|----------------------------------|--------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Eligibility | Assignee: | Ramakrishna Kuchibhotla | SPG Status: | Approved |
| Fix Version/s: | [22.07] | Designer Contact: | Thomas Lazio | Change Type (SCR): | New Policy |
| Minor Version: | 22.08.06 | Expedite Changes: | Production Deployment | Estimate: | 234 |
| Reporter: | Jason M. Francis | Regulation Reference: | ACL 22-XX | Created: | 03/24/2022 03:01 PM |
| Status: | System Test | Impact Analysis: | [N/A] | Outreach Required: | Yes |
| Policy/Design Consortium Contact: | Ignacio Lazaro | Training Impacted: | | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Migration Impact: | | Funding Source ID: | |
| Committee: | [Foster Care/Kin GAP/AAP] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review:

Expedite Approval: Expedited production deployment approved by Michele on 7/6/22. Attached email for reference.

Current Design: Currently CalSAWS uses the AAP CNI rates of FY 2021-22 that are effective from July 1, 2021.

Request: As per the ACL 22-XX, the new AAP CNI rate increase for the FY 2022-23 will be effective as of July 1, 2022. The CTCR portion of the AAP CNI rate increase will be implemented with SCR CA-242911 and requires a one-time batch run that will apply the CNI Rate increase to the AAP programs for the benefit month of July 2022 through come-up month. The batch run will also include CF programs that have a participant in common with the AAP program.

Recommendation:

1. Run Batch EDBC for AAP programs to apply the new CNI rate increase along with CF programs that have an AAP participant in common.
2. Generate exception listings for Counties to review.
3. For LA County - Suppress any AAP 2 forms if generated from the EDBC Batch COLA run.
4. For LA County - Put AAP Rate Increase NOAs on hold from the batch COLA run and release the NOAs after the eCAPS/EFT financial processes are completed.

Please refer to the attached design for further details.

Outreach Description: The list of exception cases will be posted to the CalSAWS Web Portal in the following location:
 CalSAWS Web Portal > System Changes > SCR and SIR Lists> 2022 > CA-242912
 Please refer to the attached design for further list details.

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: Run Manual EDBC or Override Online EDBC to get expected results

Operational Impact:

Estimate: **234**

| | | | | | |
|-------------------------|----|--------------------|---|--------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 24 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 54 | DBA : | 0 | Design : | 0 |
| Eligibility : | 64 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |

| | | | | | |
|-----------------------|----|-----------------------|---|-------------------|---|
| Performance : | 0 | Release Communication | 0 | Reports : | 0 |
| Reports Test : | 0 | Support : | 0 | Special Project : | 0 |
| System Test Support : | 72 | Security : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Tech Arch : | 0 | Translation : | 0 |
| | | Training : | 0 | | |

[CA-244108] DDID 2378 FDS: GA GR Time Limit Changes

- Resolved: 07/18/2022 01:10 AM

| | | | | | |
|-----------------------------|--------------------------|----------------------------------|------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Eligibility | Assignee: | Girish Chakkingal | SPG Status: | N/A |
| Fix Version/s: | [22.07] | Designer Contact: | Nick Pasin | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | Production Deployment | Estimate: | 2094 |
| Reporter: | Girish Chakkingal | Regulation Reference: | | Created: | 04/19/2022 09:46 AM |
| Status: | In Production | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design | Adelaide Mendoza | Training Impacted: | [N/A] | Funding Source: | CalSAWS DD&I |
| Consortium Contact: | | Migration Impact: | | Funding Source ID: | |
| Project Phase (SCR): | Migration | Approved by | 06/07/2022 | Other Agency Cross Reference: | |
| Committee: | [GA/GR] | Committee: | | | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee

Review:

Expedite Approval: Approved by JoAnne Osborn 04/25/22

Current Design:

The General Assistance/General Relief program in the CalSAWS system is designed to automate the rules for the Los Angeles county's implementation as well as the automation and monitoring of their General Relief Opportunities for Work (GROW) program. Currently CalWIN manages their GA/GR program logic by using a Rule Matrix which can be accessed by the county to allow each county administrator to customize the behavior to their specific county.

Request:

A GA/GR Automated EDBC/CC Counties Solution and the 'Time Limit' functionality will be developed in CalSAWS to automate the rules and administer the program for the 18 CalWIN counties. This solution will provide the framework for the remaining 39 C-IV counties to opt into this solution in the future.

Recommendation:

1. Add Eligibility functionality for 'Time Limit functionality.
2. Add all the required Data Collection elements to implement the 'Time Limit' functionality for the new solution
3. Create new Admin Rule pages that can be accessed in Admin tools by the County Admin staff
4. A new set of Admin detail pages, Rules, Batch and NOA triggers will be added for Time Clocks.
5. Create two new fiscal batches (daily and Monthly) to establish and maintain Time clock Records
6. Add EDBC logic to track the time clock and deny/discontinue appropriately once they reach/exhaust the time limit for an ongoing or intake participant
7. Add Correspondence changes to notify the participant of time limit expiry.
8. Create two new Batch EDBC Sweeps for Failing time-limited GA/GR cases to replace MU Trigger reason XAN462.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: 2094

| | | | | | |
|-------------------------|-----|--------------------|-----|--------------------|-----|
| Automated Test : | 0 | Batch/Interfaces : | 144 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 63 | DBA : | 0 | Design : | 203 |
| Eligibility : | 213 | Fiscal : | 746 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |

| | | | | | |
|-----------------------|-----|-----------------------|---|-------------------|---|
| Performance : | 0 | Release Communication | 0 | Reports : | 0 |
| Reports Test : | 0 | Support : | 0 | Special Project : | 0 |
| System Test Support : | 545 | Security : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Tech Arch : | 0 | Translation : | 0 |
| | | Training : | 0 | | |

[CA-245786] Report Updates to Expand the GA/GR Program Codes

| | | | | | |
|-----------------------------------|-------------------------------|----------------------------------|-------------------------|-------------------------------|----------------------------|
| Team Responsible: | Reports | Assignee: | Ravneet Bhatia | SPG Status: | Approved |
| Fix Version/s: | [22.07] | Designer Contact: | Susanna Martinez | Change Type (SCR): | Enhancement |
| Minor Version: | 22.08.XX | Expedite Changes: | Start Build | Estimate: | 200 |
| Reporter: | Carlos Zepeda | Regulation Reference: | | Created: | 05/20/2022 05:04 PM |
| Status: | Pending Approval | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Carlos Zepeda | Training Impacted: | [N/A] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [State/Fiscal Reports] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Approved by Carlos Zepeda 7/8/2022

Expedite Approval: Expedited Build Start approval provided by Karen J. Rapponotti on 7/22/2022

Current Design: The Customer Reporting Progress Report and the Customer Reporting Progress Detail Report is providing information on the number of QR 7 (GA/GR) packets by status for a specified benefit month and organization for the General Assistance/General Relief program (GA program code used by LA County).

Request: Update the customer reporting reports to expand the programs included by adding the GA/GR Automated Solution program code (GR) and the General Assistance (Managed) program code (GM) for the following reports:
a) Customer Reporting Report
b) Customer Reporting Detail Report

Recommendation:

1. Update the Customer Reporting Progress Report to include the GA/GR Automated Solution program and the General Assistance (Managed) program.
2. Update the Customer Reporting Progress Detail Report to include the GA/GR Automated Solution program and the General Assistance (Managed) program.

Outreach

Description:

Migration Impact Description: N/A

Migration Impact Analysis: No Impact

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **200**

| | | | | | |
|-------------------------|----|---------------------------------|---|--------------------|-----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 140 |
| Reports Test : | 60 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 0 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |



[CA-246003] Expand the GA/GR Programs Included in the EBT End of Day Report

| | | | | | |
|-----------------------------------|-------------------------------|----------------------------------|-------------------------|-------------------------------|----------------------------|
| Team Responsible: | Reports | Assignee: | Ravneet Bhatia | SPG Status: | Approved |
| Fix Version/s: | [22.07] | Designer Contact: | Susanna Martinez | Change Type (SCR): | Enhancement |
| Minor Version: | 22.08.xx | Expedite Changes: | Start Build | Estimate: | 110 |
| Reporter: | Claudia Pinto | Regulation Reference: | | Created: | 05/26/2022 06:45 PM |
| Status: | Pending Approval | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Claudia Pinto | Training Impacted: | [N/A] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [State/Fiscal Reports] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Approved by Claudia Pinto 7/07/2022

Expedite Approval: Expedited Build Start approval provided by Karen J. Rapponotti on 7/22/2022

Current Design: The EBT End of Day Report provides a detailed listing by case for all EBT Card printing transactions for the CAPI, CalWORKs, CalFresh, General Assistance/General Relief and RCA programs. The report currently uses the General Assistance/General Relief program code (GA). This report is available as an On Request report.

Request: Expand the programs included in the EBT End of Day Report by adding the GA/GR Automated Solution program code (GR) and the General Assistance (Managed) program code (GM).

Recommendation: Update the EBT End of Day Report to include the GA/GR Automated Solution program and the General Assistance (Managed) program.

Outreach

Description:

Migration Impact Description: N/A

Migration Impact Analysis: No Impact

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 110

| | | | | | |
|-------------------------|----|---------------------------------|---|--------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 75 |
| Reports Test : | 35 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 0 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |



[CA-246266] Rebuild Production DB and Standbys to prepare for CalWIN migration

| | | | | | |
|-----------------------------------|-----------------------|----------------------------------|----------------------------|-------------------------------|--------------------------------|
| Team Responsible: | DBA | Assignee: | Jyoti Rani | SPG Status: | N/A |
| Fix Version/s: | [22.07] | Designer Contact: | Sauvik Basu | Change Type (SCR): | Operational Enhancement |
| Minor Version: | 22.09.11 | Expedite Changes: | Start Build | Estimate: | 607 |
| Reporter: | Sauvik Basu | Regulation Reference: | | Created: | 06/06/2022 12:18 PM |
| Status: | In Development | Impact Analysis: | [Technology Impact] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Laura Chavez | Training Impacted: | [N/A] | Funding Source: | CalSAWS M&O |
| Project Phase (SCR): | Performance | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Tech] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Received approval from Laura Chavez on 6/30/2022.

Expedite Approval: Received expedite build approval from Laura Chavez on 6/30/2022.

Current Design: PRSAWS, SRSAWS, SBSAWS, DRSAWS, CSRCSAWS have 2 TB, 4 TB and 5 TB EBS volumes as per best practices followed during LRS migration to AWS.

Request: Review the EBS volumes design per current AWS best practices and allow for future expansion to accommodate CalWIN conversion growth.

Recommendation: Rebuild the PRSAWS, SRSAWS, SBSAWS, DRSAWS, CSRCSAWS DB EC2s and DBs with 9 TB/7 TB gp3 EBS volumes with 16000 IOPS and 1000 throughput.

Outreach Description:

Migration Impact Description:

Migration Impact Analysis: No Impact

Alternative Procedure Description: None.

Operational Impact Estimate: **607**

| | | | | | |
|-------------------------|----|---------------------------------|-----|--------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 40 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 400 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 25 | Online : | 20 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 60 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 0 | Tech Arch : | 22 | Tech ForgeRock : | 0 |
| Tech Ops : | 40 | Training : | 0 | Translation : | 0 |



[CA-247487] CalWIN Training Laptop Imaging

| | | | | | |
|-----------------------------------|-----------------------|----------------------------------|---------------------|-------------------------------|--------------------------------|
| Team Responsible: | Tech Ops | Assignee: | Kyle Markham | SPG Status: | N/A |
| Fix Version/s: | [22.07] | Designer Contact: | Annie Chan | Change Type (SCR): | Operational Enhancement |
| Minor Version: | 22.08.xx | Expedite Changes: | Start Build | Estimate: | 122 |
| Reporter: | Anna Chan | Regulation Reference: | | Created: | 07/06/2022 10:29 AM |
| Status: | In Development | Impact Analysis: | [Training] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Laura Chavez | Training Impacted: | [ILT] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Training | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Tech] | Approved by Committee: | 07/06/2022 | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Approved by Laura C. on 07/06

Expedite Approval: Approved by Laura C. on 07/06

Current Design: CalSAWS laptop image in place and deployed on Project deployed assets; specific laptop image to support CalWIN Training needs to be developed

Request: Enable 70 laptops for CalWIN in-person training with access to CalSAWS services and training materials.

Recommendation:

- Create Image:
 - Add drivers for new laptop model to image
 - Test installed drivers
 - Validate image task sequence for training image software requirements (Office, Acrobat Reader, ZScaler, other apps as applicable)
- Prep Laptops:
 - Unbox and Asset Tag Laptops
 - Image laptops
 - Prep for delivery (further discussion)
- VPN Enablement:
 - Enable Placer Training participants with CalSAWS VPN

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: N/A - laptops need to be in place with new image

Operational Impact:

Estimate: **122**

| | | | | | |
|-------------------------|---|---------------------------------|---|--------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |

| | | | | | |
|-----------------------|-----|-------------|---|-------------------|---|
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 0 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 122 | Training : | 0 | Translation : | 0 |

[CA-247636] Forgerock Config updates for Masked AWS Account

| | | | | | |
|-----------------------------------|------------------------|----------------------------------|----------------------------|-------------------------------|--------------------------------|
| Team Responsible: | Tech Forge Rock | Assignee: | Sierra Rush | SPG Status: | N/A |
| Fix Version/s: | [22.07] | Designer Contact: | Amir Mohammad | Change Type (SCR): | Operational Enhancement |
| Minor Version: | 22.08.26 | Expedite Changes: | No | Estimate: | 200 |
| Reporter: | Inderjot Malik | Regulation Reference: | | Created: | 07/08/2022 01:46 PM |
| Status: | In Development | Impact Analysis: | [Technology Impact] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Inderjot Malik | Training Impacted: | | Funding Source: | CalSAWS M&O |
| Project Phase (SCR): | Design | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Tech] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Approved by Inderjot Malik on 7/8/2022

Expedite Approval: Current Design: we are migrating masked envs to new aws masked account , for that effort we are asking FR team to add the redirects and client id mapping for these Env;s

Request: request is to updatge the FR configuration in id-at.calsaws.net

Recommendation: add the redirects for the new envs with client ids for these Env's which are getting migrated from appdev account to core-appdev-account.

These are the Env's listed for masked accounts :

| Account | forgerock client id | Main Client ID | URL redirection |
|----------------------------|---------------------|--------------------------------|--------------------------------------|
| Assembly Test 1 | id-at.calsaws.net | cLaPyw58HGm436m642EkLAcgPJKG8P | https://cat1.calsaws.net |
| AT2 | id-at.calsaws.net | cLaPyw58HGm436m642EkLAcgPJKG8P | https://cat2.calsaws.net |
| AT3 | id-at.calsaws.net | cLaPyw58HGm436m642EkLAcgPJKG8P | https://cat3.calsaws.net |
| AT4 | id-at.calsaws.net | cLaPyw58HGm436m642EkLAcgPJKG8P | https://cat4.calsaws.net |
| AT5 | id-at.calsaws.net | cLaPyw58HGm436m642EkLAcgPJKG8P | https://cat5.calsaws.net |
| AT6 | id-at.calsaws.net | cLaPyw58HGm436m642EkLAcgPJKG8P | https://cat6.calsaws.net |
| CalHEERs2 | | | |
| CalHEERs3 | | | |
| CalSAWS Batch Regression 1 | id-dev.calsaws.net | Calsaws-stg1 | https://cbr1.calsaws.net |
| CalSAWS Batch Regression 2 | id-dev.calsaws.net | Calsaws-stg1 | https://cbr2.calsaws.net |
| CC1 | id-dev.calsaws.net | Calsaws-stg1 | https://ccc1.calsaws.net |
| GAGR1 | id-at.calsaws.net | calsaws-gagr1 | https://cgagr1.calsaws.net |
| Online Enhancement | id-at.calsaws.net | calsaws-one | https://cone.calsaws.net |
| Regression Assembly Test | id-dev.calsaws.net | calsaws-net | calsaws-rat https://crat.calsaws.net |
| SIT | id-dev.calsaws.net | cLaPyw58HGm436m642EkLAcgPJKG8P | https://csit.calsaws.net |
| STG3 | id-dev.calsaws.net | Calsaws-stg1 | https://cstg3.calsaws.net |
| STG4 | id-dev.calsaws.net | Calsaws-stg1 | https://cstg4.calsaws.net |
| STG5 | id-dev.calsaws.net | Calsaws-stg1 | https://cstg5.calsaws.net |
| System Test 1 | id-dev.calsaws.net | Calsaws-stg1 | https://cst1.calsaws.net |
| System Test 2 | id-dev.calsaws.net | Calsaws-stg1 | https://cst2.calsaws.net |
| System Test 3 | id-dev.calsaws.net | Calsaws-stg1 | https://cst3.calsaws.net |
| System Test 4 | id-dev.calsaws.net | Calsaws-stg1 | https://cst4.calsaws.net |
| System Test 5 | id-dev.calsaws.net | Calsaws-stg1 | https://cst5.calsaws.net |
| System Test 6 | id-dev.calsaws.net | Calsaws-stg1 | https://cst6.calsaws.net |
| Training Dev 1 | id-dev.calsaws.net | calsaws-tr1 | https://ctr1.calsaws.net |
| UAT2 | id-dev.calsaws.net | cLaPyw58HGm436m642EkLAcgPJKG8P | https://cuat2.calsaws.net |

Outreach Description:

Migration Impact

Description:

Migration Impact Analysis: No Impact

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 200

| | | | | | |
|-------------------------|---|---------------------------------|---|--------------------|-----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 0 | Tech Arch : | 0 | Tech ForgeRock : | 200 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |

 **[CA-219761] Code Table Updates for CalWIN Conversion (Wave 1)**

| | | | | | |
|-----------------------------------|-----------------------------|----------------------------------|------------------------|-------------------------------|----------------------------|
| Team Responsible: | Online | Assignee: | Chao Guan | SPG Status: | Approved |
| Fix Version/s: | [22.09] | Designer Contact: | Connor ODonnell | Change Type (SCR): | Enhancement |
| Minor Version: | 22.10.30 | Expedite Changes: | Start Build | Estimate: | 23 |
| Reporter: | Amy Gill | Regulation Reference: | | Created: | 09/14/2020 02:45 PM |
| Status: | Development Complete | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Dymas Pena | Training Impacted: | [N/A] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Migration | Migration Impact: | | Funding Source ID: | |
| Committee: | [Other] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Non-Committee Approval for Technical Update by Dymas Pena 5/16/2022

Expedite Approval: Approved by Karen J. Rapponotti on Thursday 5/19/2022

Current Design: County Settings values do not reflect all counties being live in the CalSAWS system.

Request: Update County Settings values for each Conversion wave to account for the counties going live in the CalSAWS.

Recommendation: 1. Update the County Settings with county-specific information to align the values for the CalWIN migration.

Outreach Description:

Migration Impact Description:

Analysis:

Alternative Procedure Description:

Operational Impact:

Estimate: **23**

| | | | | | |
|-------------------------|---|---------------------------------|---|--------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 19 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 4 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |



[CA-239130] Create a batch job to convert Unsolicited CalWIN DERs into CalSAWS

- Resolved: 01/27/2022 01:54 PM

| | | | | | |
|-----------------------------------|-------------------------|----------------------------------|------------------------------|-------------------------------|--------------------------------|
| Team Responsible: | CalHEERS | Assignee: | Maksim Volf | SPG Status: | N/A |
| Fix Version/s: | [22.09] | Designer Contact: | Cynthia Ridley | Change Type (SCR): | Operational Enhancement |
| Minor Version: | | Expedite Changes: | Production Deployment | Estimate: | 219 |
| Reporter: | Ritu China | Regulation Reference: | | Created: | 01/05/2022 04:52 PM |
| Status: | In Assembly Test | Impact Analysis: | [Other] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Elisa Miller | Training Impacted: | | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Migration | Migration Impact: | | Funding Source ID: | |
| Committee: | [Medi-Cal/CMSP] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review:

Approved by E. Miller on 07/19/2022.

Expedite Approval:

Approved by Karen Rapponotti on 5/19/2022

Current Design:

CalWIN data conversion plan does not include converting the Unprocessed DER-Us. CalSAWS does not have a process to import the Unprocessed DER-Us from the CalWIN system.

Request:

Create a new batch job to allow CalSAWS to process CalWIN Unprocessed DER-Us post the CalWIN to CalSAWS migration.

Assumption: CalWIN will create a file with the Unprocessed DER-U xmls and upload to the Unprocessed folder.

Recommendation:

1. Create three new folders on the eICT sFTP server to process CalWIN Unprocessed DER-Us:
 - a. Folder for CalWIN to upload the Unprocessed DER-Us
 - b. Folder for CalSAWS to process the CalWIN file
 - c. Folder to Archive the files after they have been processed.
2. Create a new batch job (PI00CH108) to process the CalWIN Unprocessed DER-U file as follows:
 - a. Fetch CalWIN Unprocessed DER-U files from the CalWIN folder created in 1a.
 - b. Unwrap the XML data from the CalWIN Logging Shell
 - c. Re-Wrap the XML data into the CalSAWS shell element
 - d. Send the new XML file to the Inbound eHIT Webservice

Execution Frequency: On Request

Key Scheduling Dependencies: Completion of the CalWIN Wave to CalSAWS migration

Counties Impacted: CalWIN Counties

Data Volume/Performance: Estimated to be between 1K to 5K per wave. No impact to performance.

Failure Procedure/Operational Instructions: Batch Support Operations staff will evaluate transmission errors and failures and determine the appropriate resolution (i.e., manually retrieving the file from the directory and contacting the external partner if there is an account or password issue, etc....)

3. Create a list based on log file errors to provide to Counties of DER-U's that did not process successfully in the batch.

List Name: Unsolicited Determination Eligibility Responses Not processed

The list will not have the standard columns. Only the below columns:

- * County
- * CalHEERS Case Number
- * SAWS Case Number

* Error Message

Frequency: Once for each CalWIN Migration Wave

Note: This list is being created as the template to generate lists for counties after each WAVE. This will be a test only item for this SCR.

Assumptions:

1. The converted Unprocessed CalWIN DER-Us sent to the Inbound eHIT Webservice will use current Inbound eHIT Webservice logic.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

219

CalSAWS worker will need to go into the CalHEERS Web portal make a change to initiate a Determination Eligibility Response (DER) to be sent to CalSAWS.

| | | | | | |
|-------------------------|---|---------------------------------|-----|--------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 125 | CalHEERS Test : | 67 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 0 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 7 | Training : | 0 | Translation : | 0 |

 **[CA-241851] Support SCR to provide responses to Consortia queries**

| | | | | | |
|-----------------------------------|----------------------------|----------------------------------|------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Eligibility | Assignee: | Prakash Thota | SPG Status: | N/A |
| Fix Version/s: | [22.09] | Designer Contact: | Prakash Thota | Change Type (SCR): | Data Change |
| Minor Version: | | Expedite Changes: | Production Deployment | Estimate: | 1360 |
| Reporter: | Balakumar Murthy | Regulation Reference: | | Created: | 03/01/2022 02:12 PM |
| Status: | In Assembly Test | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Karen J. Rapponotti | Training Impacted: | [N/A] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Other] | Approved by Committee: | | Other Agency Cross Reference: | N/A |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Approved by Jo Anne on 3/7/22

Expedite Approval: Expedited production deployment approved by Jo Anne on 3/7/22. Attached email for reference.

Current Design: This SCR is to handle all the support activities to respond to consortium queries, running DCRs and other extended support.

Request: Support and rectify any data issue/s creates in CalSAWS and perform data cleanup in CalSAWS system due to inbound file issues from partners. This SCR is used to charge time for release regression testing activities.

Recommendation: NA

Outreach Description:

Migration Impact Description: No migration impact as this is a support-only SCR.

Migration Impact Analysis: No Impact

Alternative Procedure Description: None

Operational Impact Estimate: **1360**

| | | | | | |
|-------------------------|-----|---------------------------------|-----|--------------------|-----|
| Automated Test : | 0 | Batch/Interfaces : | 250 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 50 | CalHEERS Test : | 0 |
| Client Correspondence : | 150 | DBA : | 0 | Design : | 0 |
| Eligibility : | 150 | Fiscal : | 150 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 100 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 150 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 360 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |



[CA-244842] Set GAGR Aid Code for CalFresh program on PACF cases (for GA/GR Automated solution)

| | | | | | |
|-----------------------------------|-------------------------|----------------------------------|--------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Eligibility | Assignee: | Ramakrishna Kuchibhotla | SPG Status: | Approved |
| Fix Version/s: | [22.09] | Designer Contact: | Eugenio Garcia Velasco | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | Production Deployment | Estimate: | 65 |
| Reporter: | Caroline Bui | Regulation Reference: | | Created: | 04/26/2022 03:33 PM |
| Status: | In Assembly Test | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Caroline Bui | Training Impacted: | [N/A] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Migration | Migration Impact: | | Funding Source ID: | |
| Committee: | [GA/GR] | Approved by Committee: | 06/28/2022 | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee

Review:

Expedite Approval: Approved - Michele Peterson 06/10/22

Current Design: The GA/GR aid code from the new GA/GR Automated Solution program in CalSAWS is not getting assigned when there is a CalFresh program under the same case. CF uses its aid code 09 only for a combo GR/CF case.

Request: The system should set the GAGR aid code for the CalFresh program for PACF households for GA/GR Automated Solution.

Recommendation: Update CalFresh EDBC logic for PACF households in a combo GA/GR automated solution/CalFresh case to set the GA/GR aid code in the CalFresh Aid Code determination. This includes adding a GA/GR automated solution program (GR) check to existing CF aid code determination logic.

Assumption:

1. The existing CF logic for GR/CF combo case for LA county GR (to use GR aid code) and Managed/Non-Managed GR (to use CF aid code) will not be modified.
2. The GA/GR Automated Solution program would work the same as CalWORKs, and LA county GR program that would assign the cash program aid code when at least one person is in a public assistance program.

Note :

The below list provides the aid codes associated to the GA/GR Automated Solution program

- 90 - GA/GR Employable, Independent Living, Family Group
- 91 - GA/GR Employable, Independent Living, Single
- 92 - GA/GR Employable, Facility, Family Group
- 93 - GA/GR Employable, Facility, Single
- 94 - Unemployable, Independent Living, Family Group
- 95 - Unemployable, Independent Living, Single
- 96 - Unemployable, Facility, Family Group
- 97 - Unemployable, Facility, Single
- 98 - Aid In Kind
- 9B - Indigent Burial
- 9A - SF AGEX
- 9G - Return to Residence
- 9H - SF SSIP
- 9I - SF CALM
- 9J - SF PAES

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate:

65

| | | | | | |
|-------------------------|----|---------------------------------|---|--------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 43 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 17 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |



[CA-245086] Add additional search parameters on the Resource Search page.

| | | | | | |
|-----------------------------------|-----------------------|----------------------------------|--------------------------|-------------------------------|----------------------------|
| Team Responsible: | Online | Assignee: | Yudhi Tanuwidjaja | SPG Status: | Approved |
| Fix Version/s: | [22.09] | Designer Contact: | Farhat Ulain | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | Start Build | Estimate: | 288 |
| Reporter: | Matthew Lower | Regulation Reference: | | Created: | 05/02/2022 05:27 PM |
| Status: | In Development | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Gingko Luna | Training Impacted: | [N/A] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Migration | Migration Impact: | No | Funding Source ID: | |
| Committee: | [RDB] | Approved by Committee: | 07/06/2022 | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee

Review:

Expedite Approval: Karen J. Rapponotti approved on 07/08/2022

Current Design: The Resource Search page has search filters that are used to find a specific resource, and in some cases the search is not being successful, and the user cannot see the resource(s) on the Resource Search page.

Request: Add search filters to the Resource Search page, Money Management Resource Search page and the Foster Care Resource Search page that will allow user to be able to see a search results on the Resource Search page.

Recommendation:

1. Update Resource Search page to add search filters.
2. Update Money Management Resource Search page to add search filters.
3. Update Foster Care Resource Search page to add search filters.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

288

| | | | | | |
|-------------------------|----|---------------------------------|---|--------------------|-----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 187 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 76 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |



[CA-245815] Yolo County - Update Rush Warrant Print Template for Two Payees

| | | | | | |
|-----------------------------------|------------------------------|----------------------------------|---------------------------|-------------------------------|----------------------------|
| Team Responsible: | Client Correspondence | Assignee: | Lalitha Valamarthi | SPG Status: | Approved |
| Fix Version/s: | [22.09] | Designer Contact: | Connor Gorry | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | Start Build | Estimate: | 42 |
| Reporter: | Sheryl E. Eppler | Regulation Reference: | | Created: | 05/23/2022 02:58 PM |
| Status: | In Assembly Test | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Sheryl E. Eppler | Training Impacted: | [N/A] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Migration | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Fiscal] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponoti - 7/12/22

Current Design: Yolo County Rush Warrants only allow a single Payee

Request: Yolo County requires the Rush Warrant to support Two-Payees

Recommendation:
Yolo County Only:
1) Update the Rush Warrant print template to support Two-Payees
2) Perform Rush Warrant Print validation with Yolo County.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate: 42

Continue using existing warrant template.

| | | | | | |
|-------------------------|----|---------------------------------|---|--------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 42 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 0 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |



[CA-245817] Placer County - Update Rush Warrant Print Template for Two Payees

| | | | | | |
|-----------------------------------|------------------------------|----------------------------------|---------------------------|-------------------------------|----------------------------|
| Team Responsible: | Client Correspondence | Assignee: | Lalitha Valamarthi | SPG Status: | Approved |
| Fix Version/s: | [22.09] | Designer Contact: | Connor Gorry | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | Start Build | Estimate: | 90 |
| Reporter: | Sheryl E. Eppler | Regulation Reference: | | Created: | 05/23/2022 03:02 PM |
| Status: | In Assembly Test | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Sheryl E. Eppler | Training Impacted: | [N/A] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Migration | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Fiscal] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti - 7/12/22

Current Design: Placer County Rush Warrant Print does not support Two-Payees

Request: Placer County requires their Rush Warrants to support Two-Payees

Recommendation:

- 1) Add Logic to Populate a Second Payee on Rush Warrants

Placer County Only:

- 2) Update the Rush Warrant Print template to support Two-Payees
- 3) Perform Rush Warrant Print validation with Placer County.

Outreach

Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: Continue using existing warrant template.

Operational Impact:

Estimate: 90

| | | | | | |
|-------------------------|----|---------------------------------|---|--------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 90 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 0 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |



[CA-208510] Add Child Placement Type - Resource Family Home to the Batch Job Requirement

| | | | | | |
|-----------------------------------|-----------------------------|----------------------------------|------------------------|-------------------------------|----------------------------|
| Team Responsible: | Batch/Interfaces | Assignee: | Angela Zhao | SPG Status: | Approved |
| Fix Version/s: | [22.11] | Designer Contact: | Howard Suksanti | Change Type (SCR): | Data Change |
| Minor Version: | | Expedite Changes: | No | Estimate: | 57 |
| Reporter: | Sarah Cox | Regulation Reference: | | Created: | 05/17/2019 04:30 PM |
| Status: | Pending Approval | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Sarah Cox | Training Impacted: | | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [CalWORKs/ CalFresh] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee

Review:
Expedite Approval:
Current Design:

The Batch process that triggers Batch EDBC when a person is in both (Foster Care/Kin-GAP) and (CalWORKs/ CalFresh) programs does not include a scenario that the person has a child placement type of Resource Family Home, Foster Family Agency Certified Resource Family Home (FFACRFH) (Nontreatment), Short Term Residential Therapeutic Program, or Foster Family Agency Certified Resource Family Home (FFACRFH) (Treatment). The following is the list of batch jobs that were implemented as part of SCR 47297 DCFS DPSS Non Medi-Cal overlap.

- PB19E466 Removal of FC/KG Child from CW/CF
- PB19E467 Removal of FC/KG Child from CW after 10-day
- PB19E468 FC/KG Child Receiving CW/CF with Needy/Non-Needy Caretaker

Request:

Update PB19E466, PB19E467, PB19E468 batch to select case when a child is in the following placement types in addition to the existing placement types.

1. Resource Family Home.
2. Foster Family Agency Certified Resource Family Home (FFACRFH) (Nontreatment).
3. Short Term Residential Therapeutic Program.
4. Foster Family Agency Certified Resource Family Home (FFACRFH) (Treatment).

Recommendation:

Update PB19E466, PB19E467, PB19E468 batch to select case when a child is in the following placement types in addition to the existing placement types.

1. Resource Family Home.
2. Foster Family Agency Certified Resource Family Home (FFACRFH) (Nontreatment).
3. Short Term Residential Therapeutic Program.
4. Foster Family Agency Certified Resource Family Home (FFACRFH) (Treatment).

Please find more details in the Design Document.

Outreach

Description:

Migration Impact

N/A.

Description:

Migration Impact

Analysis:

Alternative

Worker has to run EDBC manually to update CalWORKS/CalFresh program.

Procedure

Description:

Operational Impact:

Estimate: **57**

Automated Test :

0

Batch/Interfaces :

28

Batch Operations :

0

| | | | | | |
|-------------------------|----|---------------------------------|---|-------------------|---|
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 24 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |



[CA-229864] Create two new Pay Codes for Stanislaus County Verification Fees

| | | | | | |
|-----------------------------------|-------------------------|----------------------------------|---------------------|-------------------------------|----------------------------|
| Team Responsible: | Fiscal | Assignee: | Olin Alvarez | SPG Status: | Approved |
| Fix Version/s: | [22.11] | Designer Contact: | Jimmy Tu | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | No | Estimate: | 279 |
| Reporter: | Sheryl E. Eppler | Regulation Reference: | | Created: | 06/10/2021 01:44 PM |
| Status: | Pending Approval | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Sheryl E. Eppler | Training Impacted: | [N/A] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Migration Impact: | | Funding Source ID: | |
| Committee: | [Fiscal] | Approved by Committee: | | Other Agency Cross Reference: | CIV-106176 |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Claudia Pinto 6/21/2022

Expedite Approval: Currently there are no Pay Codes for a County to select for Verification Fees

Current Design: Stanislaus County has requested two Pay Codes to be selectable for Verification Fees

Request: Stanislaus County Only:
Create two new Pay Codes for Verification Fees:

Medical Exams
Verification Fees

Insert new fund codes based on attached SCR CA-229864 Stanislaus Verification Fees.xlsx file

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative Procedure N/A

Description:

Operational Impact:

Estimate: 279

| | | | | | |
|-------------------------|-----|---------------------------------|-----|--------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 146 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 108 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |



[CA-232865] Remove 'Self-Service Portal Appointment Worker' Worker Level from Position Detail

| | | | | | |
|----------------------|-------------------------|-----------------------|-------------------------|--------------------|----------------------------|
| Team Responsible: | Online | Assignee: | Unassigned | SPG Status: | Approved |
| Fix Version/s: | [22.11] | Designer Contact: | Andrea Rodriguez | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | No | Estimate: | 112 |
| Reporter: | Amy Gill | Regulation Reference: | | Created: | 08/31/2021 11:22 AM |
| Status: | Pending Approval | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design | Ignacio Lazaro | Training Impacted: | [N/A] | Funding Source: | CalSAWS M&E |
| Consortium Contact: | | Migration Impact: | Yes | Funding Source ID: | |
| Project Phase (SCR): | Production | Approved by | | Other Agency Cross | |
| Committee: | [Usability] | Committee: | | Reference: | |
| Consortium Review | | Consortium Review | | | |
| Approval: | | Approval Date: | | | |

Non-Committee Review: i.Lazaro 07/25/22

Expedite Approval: Current Design:

The 'Self-Service Portal Appointment Worker' Worker Level in CalSAWS was used for creating and searching YBN appointments and availability. Additionally, it was used for creating tasks for a YBN worker.

BenefitsCal has replaced YBN and uses different appointment and task functionality.

Request:

1. Remove the 'Self-Service Portal Appointment Worker' Worker Level from the Position Search and Position Detail pages.
2. Update all existing Position Detail records that are assigned the 'Self-Service Portal Appointment Worker' Worker Level to no longer be assigned a Worker Level. Provide a list of all Position Detail records that were assigned the 'Self-Service Portal Appointment Worker' Worker Level previously.

Recommendation:

3. Remove the 'YBN Appointment' Category from the Customer Schedule Search and Customer Appointment Detail pages.
1. Remove the 'Self-Service Portal Appointment Worker' option from the Worker Level drop down on Position Search pages.
2. Remove the 'Self-Service Portal Appointment Worker' option from the Worker Level drop down on Position Detail pages
3. Remove the 'YBN Appointment' Category from the Customer Schedule Search page.
4. Remove the 'YBN Appointment' Category from the Customer Appointment Detail page.
5. Process a data change request to remove the 'Self-Service Portal Appointment Worker' Worker Level assignment from all existing Position Detail records currently assigned a Worker Level.

Outreach

Description:

Migration Impact

Closes a Design Difference.

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

112

Automated Test :

2

Batch/Interfaces :

0

Batch Operations :

0

| | | | | | |
|-------------------------|----|---------------------------------|---|-------------------|----|
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 71 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 29 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |

 **[CA-233793] Update appointment status from Reception Log**

| | | | | | |
|-----------------------------------|--------------------------------------|----------------------------------|----------------------|-------------------------------|----------------------------|
| Team Responsible: | Online | Assignee: | Unassigned | SPG Status: | Approved |
| Fix Version/s: | [22.11] | Designer Contact: | Erika Kusnadi | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | No | Estimate: | 459 |
| Reporter: | Erick Arreola | Regulation Reference: | | Created: | 09/23/2021 02:51 PM |
| Status: | Pending Approval | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Dymas Pena | Training Impacted: | [Job Aid] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Lobby Management, Usability] | Approved by Committee: | 07/13/2022 | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee

Review:
Expedite Approval:
Current Design:

Currently in CalSAWS, when a reception log record is created for a participant that is visiting the county office for a scheduled appointment, the appointment status does not get updated automatically. This can cause the CF 386 CalFresh Notice of Missed Interview (NOMI) form to be generated incorrectly due to the appointment status not being updated to "Showed" status.

Request:

Update CalSAWS to automatically update the appointment status when a reception log record is created for a participant that have an appointment scheduled.

Recommendation:

1. Update the appointment status for participants that have an appointment scheduled when they are check-in through the Lobby Check-In, Self Service Kiosk or through the Reception Log page in CalSAWS.

Outreach

Description:
Migration Impact Description:
Migration Impact Analysis:
Alternative Procedure Description:
Operational Impact:
Estimate: **459**

Manually update the the appointment status on the Customer Schedule

| | | | | | |
|-------------------------|-----|---------------------------------|-----|--------------------|----|
| Automated Test : | 108 | Batch/Interfaces : | 126 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 66 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 119 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |



[CA-243236] Update Forms To Be Posted to BenefitsCal List in CalSAWS

| | | | | | |
|-----------------------------------|------------------------------|----------------------------------|--|-------------------------------|----------------------------|
| Team Responsible: | Client Correspondence | Assignee: | Unassigned | SPG Status: | Approved |
| Fix Version/s: | [22.11] | Designer Contact: | Phong Xiong | Change Type (SCR): | Data Change |
| Minor Version: | | Expedite Changes: | No | Estimate: | 166 |
| Reporter: | Connie Buzbee | Regulation Reference: | | Created: | 03/31/2022 02:08 PM |
| Status: | Pending Approval | Impact Analysis: | [Customer Impact, Forms/NOA Translations] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Dymas Pena | Training Impacted: | | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Migration Impact: | | Funding Source ID: | |
| Committee: | [Self Service Portal] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Non-Committee Approval for technical Update on 07/14/2022 by Dymas Pena

Expedite Approval:
Current Design:

When Customers log into their BenefitsCal Account, the documents, marked as 'Y Post to BenefitsCal', that are in Distributed Documents, are sent to the Portal for the Customer to view. Forms that are set to 'N, Post to BenefitsCal' are not sent.
CalSAWS should send any form that is generated and mailed/sent to the Customer, to the BenefitsCal portal when the Customer logs in and navigates to view their Documents on their Dashboard.
There are a few exceptions to this due to Confidentiality and project processes. Example: We do not send any Domestic Violence or AAP/FC/KinGAP/DCFS, etc... information.

Request: Update the "Post to BenefitsCal" indicator from 'N' to 'Y', on the Forms Inventory, for identified forms/NOAs.

The attachment 'CalSAWS Forms To Be Posted to BCAL_Updated.xls' identifies the forms/NOAs to be marked as "Y". All other forms will remain as they are at the time this change is completed.

Recommendation: Run a DCR to update PUBLISH_NOTICE_IND to "Y" in the DOC_TEMPL_LANG table for the list of forms in the attachment titled "CalSAWS Forms To Be Posted to BCAL_Updated.xlsx"

No Design Document for this change

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: 166

| | | | | | |
|-------------------------|----|---------------------------------|---|--------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 24 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 82 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |

| | | | | | |
|-----------------------|----|-------------|---|-------------------|---|
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 60 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |



[CA-243462] Service Arrangement Detail page to include the Aid Code "01-RCA" for Welfare to Work

| | | | | | |
|-----------------------------------|-------------------------|----------------------------------|-------------------|-------------------------------|----------------------------|
| Team Responsible: | Fiscal | Assignee: | Unassigned | SPG Status: | Approved |
| Fix Version/s: | [22.11] | Designer Contact: | Jimmy Tu | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | No | Estimate: | 64 |
| Reporter: | Caroline Bui | Regulation Reference: | | Created: | 04/05/2022 03:55 PM |
| Status: | Pending Approval | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Claudia Pinto | Training Impacted: | [N/A] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Fiscal] | Approved by Committee: | 06/27/2022 | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review:

Expedite Approval: Current Design:

The Service Arrangement Detail page has the Aid Code "01 – RCA" for RCA.

Request:

1. Update the Service Arrangement Detail page to include the Aid Code "01 – RCA" when the program selected is Welfare to Work for the 57 migration counties.

Recommendation:

1. Update the Service Arrangement Detail page to include the Aid Code "01 – RCA" when the program selected is Welfare to Work for the 57 migration counties.

Outreach

Description:

Migration Impact Description: N/A

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 64

| | | | | | |
|-------------------------|----|---------------------------------|----|--------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 34 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 25 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |



[CA-244130] Opt Calaveras County Out of Mandatory Verification Overdue Discontinuance Batch

| | | | | | |
|-----------------------------------|-------------------------|----------------------------------|------------------------|-------------------------------|----------------------------|
| Team Responsible: | Batch/Interfaces | Assignee: | Angela Zhao | SPG Status: | Approved |
| Fix Version/s: | [22.11] | Designer Contact: | Howard Suksanti | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | No | Estimate: | 54 |
| Reporter: | Caroline Bui | Regulation Reference: | | Created: | 04/19/2022 01:11 PM |
| Status: | Pending Approval | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Caroline Bui | Training Impacted: | | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Other] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Reviewed and Approved by Caroline Bui on 4/12/2022

Expedite Approval:

Current Design: Calaveras County is included in the Mandatory Verifications Overdue Batch Job (PB00E169).

Request: Opt Calaveras County out of the Mandatory Verification Overdue Batch Job.

Recommendation: Create a BPCR to opt Calaveras County out of the Mandatory Verification Overdue Batch Job.

Outreach

Description:

Migration Impact Description: N/A.

Migration Impact

Analysis:

Alternative Procedure Description: N/A.

Operational Impact:

Estimate: 54

| | | | | | |
|-------------------------|----|---------------------------------|----|--------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 24 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 25 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |



[CA-246006] Migrate CalSAWS application dependent component's credentials to AWS Secrets Manager

| | | | | | |
|-----------------------------------|-----------------------|----------------------------------|----------------------------|-------------------------------|--------------------------------|
| Team Responsible: | Tech Arch | Assignee: | Erick Guanzon | SPG Status: | N/A |
| Fix Version/s: | [22.11] | Designer Contact: | Sumeet Patil | Change Type (SCR): | Operational Enhancement |
| Minor Version: | | Expedite Changes: | Start Build | Estimate: | 580 |
| Reporter: | Sumeet Patil | Regulation Reference: | | Created: | 05/26/2022 10:04 PM |
| Status: | In Development | Impact Analysis: | [Technology Impact] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Brian Rodgers | Training Impacted: | | Funding Source: | CalSAWS M&O |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Tech] | Approved by Committee: | 07/12/2022 | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Approved by Laura C. on 7/12/2022

Expedite Approval: Approved by Laura C. on 7/12/2022

Current Design: The CalSAWS application depends on several components such as Spectrum, Memcached, Ldap, Kafka etc. The user credentials for these components are currently stored in application configuration files.

Request: The application should not bundle any user credentials as part of deployment artifact

Recommendation:

- Migrate the user credentials for the following components to AWS Secrets manager -
 - PGP Secret Keys
 - Spectrum
 - AEM
 - Reports BI and datawarehouse
 - Memcached
 - CalHEERS WSSE
 - Kafka
 - Forgerock client secret
 - Amazon MQ
 - Texting Client secret
 - CalHEERS API Key
 - LDAP password

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description:

Operational Impact:

Estimate: **580**

| | | | | | |
|-------------------------|----|---------------------------------|----|--------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 80 | Batch Operations : | 0 |
| BenefitsCal : | 40 | CalHEERS : | 60 | CalHEERS Test : | 0 |
| Client Correspondence : | 40 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 50 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 50 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |

| | | | | | |
|-----------------------|-----|-------------|----|-------------------|---|
| Reports Test : | 100 | Security : | 40 | Special Project : | 0 |
| System Test Support : | 0 | Tech Arch : | 60 | Tech ForgeRock : | 0 |
| Tech Ops : | 60 | Training : | 0 | Translation : | 0 |



[CA-246156] Migrate Spring Boot Application dependent component's credentials to AWS Secrets Manager

| | | | | | |
|---|--|----------------------------------|----------------------------|-------------------------------|--------------------------------|
| Team Responsible: | Tech Arch | Assignee: | Erick Guanzon | SPG Status: | N/A |
| Fix Version/s: | [22.11] | Designer Contact: | Sumeet Patil | Change Type (SCR): | Operational Enhancement |
| Minor Version: | | Expedite Changes: | Start Build | Estimate: | 652 |
| Reporter: | Sumeet Patil | Regulation Reference: | | Created: | 06/01/2022 05:40 PM |
| Status: | In Development | Impact Analysis: | [Technology Impact] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Brian Rodgers | Training Impacted: | [N/A] | Funding Source: | CalSAWS M&O |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Tech] | Approved by Committee: | 07/12/2022 | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |
| Non-Committee Review: | Approved by Laura C. on 7/12/2022 | | | | |
| Expedite Approval: | Approved by Laura C. on 7/12/2022 | | | | |
| Current Design: | The Spring Boot applications depend on several components such as Spectrum, Memcached, Ldap, Kafka etc. The user credentials for these components are currently stored in application configuration files. | | | | |
| Request: | The application should not bundle any user credentials as part of deployment artifact | | | | |
| Recommendation: | <p>The following Spring Boot services/APIs will be updated to migrate the user credentials/secrets from configurations (eg-yaml) files to AWS Secrets manager.</p> <ol style="list-style-type: none"> 1. OCAT Service (FR client secrets, Amazon MQ) 2. Lobby Service (FR client secrets, Amazon MQ, Memcached, LobbyMobile) 3. Portal Service (AEM, Amazon MQ, Spectrum) 4. Task Service (Amazon MQ, Salesforce, Imaging Client) 5. Activities Service (Spectrum) 6. Email Service (Amazon MQ, SES) 7. CalSAWS Service (Amazon MQ) 8. Imaging Service (Hyland/Imaging Client) 9. CalSAWS Dashboard (Kafka) 10. AMP (Kafka, mail SMTP) 11. Auditor (Kafka, ForgeRock/OAuth client secrets) 12. Texting API (ForgeRock/OAuth client secrets) 13. FileService (S3 secret) 14. Kafka Producer Service (Kafka) 15. GAGR (Amazon MQ) | | | | |
| Outreach Description: | | | | | |
| Migration Impact Description: | | | | | |
| Migration Impact Analysis: | | | | | |
| Alternative Procedure Description: | N/A | | | | |
| Operational Impact: | | | | | |
| Estimate: | 652 | | | | |
| Automated Test : | 132 | Batch/Interfaces : | 80 | Batch Operations : | 0 |
| BenefitsCal : | 60 | CalHEERS : | 30 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |

| | | | | | |
|-----------------------|-----|-----------------------|----|-------------------|----|
| Imaging : | 0 | IVR/CC : | 0 | Online : | 50 |
| Performance : | 0 | Release Communication | 0 | Reports : | 0 |
| Reports Test : | 0 | Support : | | Special Project : | 0 |
| System Test Support : | 100 | Security : | 60 | Tech ForgeRock : | 0 |
| Tech Ops : | 60 | Tech Arch : | 80 | Translation : | 0 |
| | | Training : | 0 | | |



[CA-247205] Enhance Automated Regression Test (ART) Suite to Assess Accessibility

| | | | | | |
|-----------------------------------|---------------------------|----------------------------------|-------------------------|-------------------------------|--------------------------------|
| Team Responsible: | Automated Test | Assignee: | William Baretsky | SPG Status: | N/A |
| Fix Version/s: | [22.11] | Designer Contact: | William Baretsky | Change Type (SCR): | Operational Enhancement |
| Minor Version: | | Expedite Changes: | No | Estimate: | 120 |
| Reporter: | William Baretsky | Regulation Reference: | | Created: | 06/28/2022 09:06 AM |
| Status: | Design in Progress | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Michele Peterson | Training Impacted: | [N/A] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Assembly Test | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Other] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Approved by Michele Peterson on 06/28/2022

Expedite Approval: Current Design: The ART Suite currently contains 600+ scripts that touch over 800 distinct pages in the CalSAWS online application.

Request: Incorporate an accessibility assessment into the Suite execution, to automatically perform an assessment as each page is loaded.

Recommendation:

- Enhance the CAT Framework to support an option to perform an accessibility assessment each time a page is navigated to or refreshed, and record any findings.
 - Technical Note: The findings from each page will be recorded to a separate log file to support linkage between an individual page and accessibility finding.
- Develop a mechanism to automatically consolidate and summarize the accessibility findings recorded by each script during a run of the ART Suite.
 - Technical Note: When multiple log files for the same page are created by different scripts, the individual findings will be compared and duplicates removed / excluded from the summary report.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate: 120

N/A - No production impact

| | | | | | |
|-------------------------|-----|---------------------------------|---|--------------------|---|
| Automated Test : | 120 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 0 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |



[CA-247241] CalWIN Wave 2 - Select Aid Codes for CalWIN wave 2 positions.

| | | | | | |
|-----------------------------------|-------------------------|----------------------------------|----------------------|-------------------------------|----------------------------|
| Team Responsible: | Online | Assignee: | Unassigned | SPG Status: | N/A |
| Fix Version/s: | [22.11] | Designer Contact: | Erika Kusnadi | Change Type (SCR): | Data Change |
| Minor Version: | 23.01.17 | Expedite Changes: | No | Estimate: | 15 |
| Reporter: | Erika Kusnadi | Regulation Reference: | | Created: | 06/28/2022 04:27 PM |
| Status: | Pending Approval | Impact Analysis: | [Data Impact] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Dymas Pena | Training Impacted: | [N/A] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Usability] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Non Committee Approval for technical change by Dymas Pena 07/06/2022

Expedite Approval:
Current Design: For CalWIN Wave 2 counties, when the Position have a 'CalWORKS' or 'Medi-Cal' program is selected there's no Aid-Codes that is selected on the Position Detail page.

Request: For Positions that belongs to CalWIN Wave 2 counties, have the Aid Codes of 'All' be selected on the Position Detail page when CalWORKs or Medi-Cal program is selected.

Recommendation:

- For Positions that belongs to CalWIN Wave 2 counties, with CalWORKS or Medi-Cal program checked off, the Aid Codes value of 'All' will be checked off on the Position Detail page.
 - 'Aid-Codes - Medi-Cal' block will have 'All' checked off when the 'Medi-Cal' program is checked off on the 'Program(s) block of the Position Detail page.
 - 'Aid-Codes - CalWORKs' block will have 'All' checked off when the 'CalWORKs' program is checked off on the 'Program(s) block of the Position Detail page.

There is no design document for this SCR.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

None

Procedure

Description:

Operational Impact:

Estimate:

15

| | | | | | |
|-------------------------|---|---------------------------------|---|--------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 7 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 8 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |

 **[CA-219762] Code Table Updates for CalWIN Conversion (Wave 2)**

| | | | | | |
|-----------------------------------|-------------------------|----------------------------------|------------------------|-------------------------------|----------------------------|
| Team Responsible: | Online | Assignee: | Unassigned | SPG Status: | Approved |
| Fix Version/s: | [23.01] | Designer Contact: | Connor ODonnell | Change Type (SCR): | Enhancement |
| Minor Version: | 23.02.XX | Expedite Changes: | No | Estimate: | 23 |
| Reporter: | Amy Gill | Regulation Reference: | | Created: | 09/14/2020 02:48 PM |
| Status: | Pending Approval | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Dymas Pena | Training Impacted: | | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Migration | Migration Impact: | | Funding Source ID: | |
| Committee: | [Other] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Non-Committee Approval for Technical Update by Dymas Pena 5/16/2022

Expedite Approval:

Current Design: County Settings values do not reflect all counties being live in the CalSAWS system.

Request: Update County Settings values for each Conversion wave to account for the counties going live in the CalSAWS.

Recommendation: 1. Update the County Settings with county-specific information to align the values for the CalWIN migration.

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description:

Operational Impact:

Estimate: **23**

| | | | | | |
|-------------------------|---|---------------------------------|---|--------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 19 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 4 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |



[CA-242010] Increase to the Asset Limits for Medically Needy (MN) Sneeede Non-MAGI Medi-Cal Programs

| | | | | | |
|-----------------------------------|-------------------------|----------------------------------|------------------------|-------------------------------|----------------------------|
| Team Responsible: | CalHEERS | Assignee: | Carmen Kolaskey | SPG Status: | Approved |
| Fix Version/s: | [23.01] | Designer Contact: | Carmen Kolaskey | Change Type (SCR): | New Policy |
| Minor Version: | | Expedite Changes: | No | Estimate: | 173 |
| Reporter: | Carmen Kolaskey | Regulation Reference: | ACWDL 22-15 | Created: | 03/03/2022 12:09 PM |
| Status: | Pending Approval | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Nina Butler | Training Impacted: | [N/A] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Design | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Medi-Cal/CMSP] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Approved by Nina Butler on 07/07/2022

**Expedite Approval:
Current Design:**

The purpose of this SCR is to update CalSAWS non-MAGI Medi-Cal Medically Needy (MN) Sneeede Asset (property) limits to align with ACWDL 22-15, provided by DHCS.

CalSAWS Medi-Cal EDBC rules calculate the Property Total and Countable Amount for all Non-MAGI Medi-Cal programs and makes a non-MAGI Determination. In certain households Sneeede rules apply and CalSAWS EDBC will place children in their own Mini Budget Units (MBU), with their respective one or two Parents. Currently, CalSAWS uses prorated property limits when making a determination for non-MAGI Medically Needy (MN) Sneeede, based on the MBU for the Parent(s)/Child.

Example:

- Child with one parent, prorated property limit of \$1500
- Child with two parents, prorated property limit of \$1050
- The prorated property limit increases for each additional household member in the MBU, up to a maximum of 10 household members.

Request:

Per ACWDL 22-15, update CalSAWS asset (property) limits for Medically Needy (MN) Sneeede Non-MAGI Medi-Cal programs, to \$130,000 for the first individual in the MBU and \$65,000 for each additional individual in the MBU up to ten, with an effective date of July 1, 2022.

Recommendation:

1. Update EDBC Level and Limits code table records 'MC, One Parent, Child Only MBU – Property' (CT351_28), to increase the Non-MAGI Medi-Cal Sneeede Property Limits:
 - a) End date the existing records with June 30, 2022.
 - b) Insert a new high-date record with Beg Date of July 1, 2022, using property limits of \$130,000 for one Individual in the MBU and \$65,000 for each additional individual in the MBU up to 10 members.
2. Update EDBC Level and Limits code table records 'MC, Two Parent, Child Only MBU - Property' (CT351_30) to increase the Non-MAGI Medi-Cal Sneeede Property Limits:
 - a) End date the existing records with June 30, 2022.
 - b) Insert a new high-date record for with Beg Date of July 1, 2022, using property limits of \$130,000 for one Individual in the MBU and \$65,000 for each additional individual in the MBU, up to 10 members.
3. Generate a one-time County list to assist the counties in reviewing Individuals Denied or Discontinued Non-MAGI MC for the reason of over resources.

List Name: Individuals that Failed for Over Property for MC Property Sneeede Test

List Criteria: Generate a Case list where at least one Individual failed the MC Property Sneeede test for Non-MAGI Medi-Cal, effective on or after July 2022 for Over Resources but the Property Total was under the new property limit as of July 1, 2022.

The Lists consist of the standard columns:

Standard Columns:

- Case Name
- Case Number
- County
- Unit
- Unit Name
- Office Name
- Worker ID

Additional Columns:

- Benefit Month
- Individual Name
<First Name, Last Name>
- CIN
- DOB

Frequency: One-Time List

Add below text on the posted list 'County Action' tab:

Counties should review the cases and determine if the budget should be re-evaluated with the new property limits and if appropriate, denied/discontinued cases rescinded. The new property limits were updated in CalSAWS effective July 1, 2022, therefore EDBC runs effective with July 1, 2022, Benefit Month will use the new property limits.

The list will be posted to the following location:

CalSAWS Web Portal>System Changes>SCR and SIR Lists>2022>CA-242010

Assumptions:

1. The Non-MAGI Medi-Cal NOAs that have the property limit variable (via snippet, BUDGT_MC_340PR) will retrieve the appropriate unit size property limit from the category code table and display the updated property limit automatically.
2. The applicable NOAs will be regression tested by Client Correspondence, in checking for the updated property limit values
3. The list will be unique by individuals therefore, there will be duplicate case numbers.

Outreach

Description:

Migration Impact

None

Description:

Migration Impact

Analysis:

Alternative

None

Procedure

Description:

Operational Impact:

Estimate:

173

| | | | | | |
|-------------------------|----|---------------------------------|----|--------------------|----|
| Automated Test : | 20 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 55 | CalHEERS Test : | 51 |
| Client Correspondence : | 32 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 0 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |



[CA-247242] CalWIN Wave 3 - Select Aid Codes for CalWIN wave 3 positions.

| | | | | | |
|-----------------------------------|-------------------------|----------------------------------|----------------------|-------------------------------|----------------------------|
| Team Responsible: | Online | Assignee: | Unassigned | SPG Status: | N/A |
| Fix Version/s: | [23.02] | Designer Contact: | Erika Kusnadi | Change Type (SCR): | Data Change |
| Minor Version: | 23.03.14 | Expedite Changes: | No | Estimate: | 15 |
| Reporter: | Erika Kusnadi | Regulation Reference: | | Created: | 06/28/2022 04:34 PM |
| Status: | Pending Approval | Impact Analysis: | [Data Impact] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Dymas Pena | Training Impacted: | [N/A] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Usability] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Non Committee Approval for technical change by Dymas Pena 07/06/2022

Expedite Approval:
Current Design: For CalWIN Wave 3 counties, when the Position have a 'CalWORKS' or 'Medi-Cal' program is selected there's no Aid-Codes that is selected on the Position Detail page.

Request: For Positions that belongs to CalWIN Wave 3 counties, have the Aid Codes of 'All' be selected on the Position Detail page when CalWORKs or Medi-Cal program is selected.

Recommendation:

- For Positions that belongs to CalWIN Wave 3 counties, with CalWORKS or Medi-Cal program checked off, the Aid Codes value of 'All' will be checked off on the Position Detail page.
 - 'Aid-Codes - Medi-Cal' block will have 'All' checked off when the 'Medi-Cal' program is checked off on the 'Program(s) block of the Position Detail page.
 - 'Aid-Codes - CalWORKs' block will have 'All' checked off when the 'CalWORKs' program is checked off on the 'Program(s) block of the Position Detail page.

There is no design document for this SCR.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

None

Procedure

Description:

Operational Impact:

Estimate:

15

| | | | | | |
|-------------------------|---|---------------------------------|---|--------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 7 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 8 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |

 **[CA-219763] Code Table Updates for CalWIN Conversion (Wave 3)**

| | | | | | |
|-----------------------------------|-------------------------|----------------------------------|------------------------|-------------------------------|----------------------------|
| Team Responsible: | Online | Assignee: | Unassigned | SPG Status: | Approved |
| Fix Version/s: | [23.03] | Designer Contact: | Connor ODonnell | Change Type (SCR): | Enhancement |
| Minor Version: | 23.04.XX | Expedite Changes: | No | Estimate: | 23 |
| Reporter: | Amy Gill | Regulation Reference: | | Created: | 09/14/2020 02:50 PM |
| Status: | Pending Approval | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Dymas Pena | Training Impacted: | | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Migration | Migration Impact: | | Funding Source ID: | |
| Committee: | [Other] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Non-Committee Approval for Technical Update by Dymas Pena 5/16/2022

Expedite Approval:

Current Design: County Settings values do not reflect all counties being live in the CalSAWS system.

Request: Update County Settings values for each Conversion wave to account for the counties going live in the CalSAWS.

Recommendation: 1. Update the County Settings with county-specific information to align the values for the CalWIN migration.

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description:

Operational Impact:

Estimate: **23**

| | | | | | |
|-------------------------|---|---------------------------------|---|--------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 19 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 4 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |



[CA-247243] CalWIN Wave 4 - Select Aid Codes for CalWIN wave 4 positions.

| | | | | | |
|-----------------------------------|-------------------------|----------------------------------|----------------------|-------------------------------|----------------------------|
| Team Responsible: | Online | Assignee: | Unassigned | SPG Status: | N/A |
| Fix Version/s: | [23.03] | Designer Contact: | Erika Kusnadi | Change Type (SCR): | Data Change |
| Minor Version: | 23.05.16 | Expedite Changes: | No | Estimate: | 15 |
| Reporter: | Erika Kusnadi | Regulation Reference: | | Created: | 06/28/2022 04:38 PM |
| Status: | Pending Approval | Impact Analysis: | [Data Impact] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Dymas Pena | Training Impacted: | [N/A] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Usability] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Non Committee Approval for technical change by Dymas Pena 07/06/2022

Expedite Approval:
Current Design: For CalWIN Wave 4 counties, when the Position have a 'CalWORKS' or 'Medi-Cal' program is selected there's no Aid-Codes that is selected on the Position Detail page.

Request: For Positions that belongs to CalWIN Wave 4 counties, have the Aid Codes of 'All' be selected on the Position Detail page when CalWORKs or Medi-Cal program is selected.

Recommendation:

- For Positions that belongs to CalWIN Wave 4 counties, with CalWORKS or Medi-Cal program checked off, the Aid Codes value of 'All' will be checked off on the Position Detail page.
 - 'Aid-Codes - Medi-Cal' block will have 'All' checked off when the 'Medi-Cal' program is checked off on the 'Program(s) block of the Position Detail page.
 - 'Aid-Codes - CalWORKs' block will have 'All' checked off when the 'CalWORKs' program is checked off on the 'Program(s) block of the Position Detail page.

There is no design document for this SCR.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

None

Procedure

Description:

Operational Impact:

Estimate:

15

| | | | | | |
|-------------------------|---|---------------------------------|---|--------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 7 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 8 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |

 **[CA-219764] Code Table Updates for CalWIN Conversion (Wave 4)**

| | | | | | |
|-----------------------------------|-------------------------|----------------------------------|------------------------|-------------------------------|----------------------------|
| Team Responsible: | Online | Assignee: | Unassigned | SPG Status: | Approved |
| Fix Version/s: | [23.05] | Designer Contact: | Connor ODonnell | Change Type (SCR): | Enhancement |
| Minor Version: | 23.06.XX | Expedite Changes: | No | Estimate: | 23 |
| Reporter: | Amy Gill | Regulation Reference: | | Created: | 09/14/2020 02:51 PM |
| Status: | Pending Approval | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Dymas Pena | Training Impacted: | | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Migration | Migration Impact: | | Funding Source ID: | |
| Committee: | [Other] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Non-Committee Approval for Technical Update by Dymas Pena 5/16/2022

Expedite Approval:

Current Design: County Settings values do not reflect all counties being live in the CalSAWS system.

Request: Update County Settings values for each Conversion wave to account for the counties going live in the CalSAWS.

Recommendation: 1. Update the County Settings with county-specific information to align the values for the CalWIN migration.

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description:

Operational Impact:

Estimate: **23**

| | | | | | |
|-------------------------|---|---------------------------------|---|--------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 19 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 4 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |



[CA-247244] CalWIN Wave 5 - Select Aid Codes for CalWIN wave 5 positions.

| | | | | | |
|-----------------------------------|-------------------------|----------------------------------|----------------------|-------------------------------|----------------------------|
| Team Responsible: | Online | Assignee: | Unassigned | SPG Status: | N/A |
| Fix Version/s: | [23.06] | Designer Contact: | Erika Kusnadi | Change Type (SCR): | Data Change |
| Minor Version: | 23.07.18 | Expedite Changes: | No | Estimate: | 15 |
| Reporter: | Erika Kusnadi | Regulation Reference: | | Created: | 06/28/2022 04:42 PM |
| Status: | Pending Approval | Impact Analysis: | [Data Impact] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Dymas Pena | Training Impacted: | [N/A] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Usability] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Non Committee Approval for technical change by Dymas Pena 07/06/2022

Expedite Approval:

Current Design:

For CalWIN Wave 5 counties, when the Position have a 'CalWORKS' or 'Medi-Cal' program is selected there's no Aid-Codes that is selected on the Position Detail page.

Request:

For Positions that belongs to CalWIN Wave 5 counties, have the Aid Codes of 'All' be selected on the Position Detail page when CalWORKs or Medi-Cal program is selected.

Recommendation:

- For Positions that belongs to CalWIN Wave 5 counties, with CalWORKS or Medi-Cal program checked off, the Aid Codes value of 'All' will be checked off on the Position Detail page.
 - A) 'Aid-Codes - Medi-Cal' block will have 'All' checked off when the 'Medi-Cal' program is checked off on the 'Program(s) block of the Position Detail page.
 - B) 'Aid-Codes - CalWORKs' block will have 'All' checked off when the 'CalWORKs' program is checked off on the 'Program(s) block of the Position Detail page.

There is no design document for this SCR.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

None

Procedure

Description:

Operational Impact:

Estimate:

15

| | | | | | |
|-------------------------|---|---------------------------------|---|--------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 7 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 8 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |

 **[CA-219765] Code Table Updates for CalWIN Conversion (Wave 5)**

| | | | | | |
|-----------------------------------|-------------------------|----------------------------------|------------------------|-------------------------------|----------------------------|
| Team Responsible: | Online | Assignee: | Unassigned | SPG Status: | Approved |
| Fix Version/s: | [23.07] | Designer Contact: | Connor ODonnell | Change Type (SCR): | Enhancement |
| Minor Version: | 23.08.XX | Expedite Changes: | No | Estimate: | 23 |
| Reporter: | Amy Gill | Regulation Reference: | | Created: | 09/14/2020 02:53 PM |
| Status: | Pending Approval | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Dymas Pena | Training Impacted: | | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Migration | Migration Impact: | | Funding Source ID: | |
| Committee: | [Other] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Non-Committee Approval for Technical Update by Dymas Pena 5/16/2022

Expedite Approval:

Current Design: County Settings values do not reflect all counties being live in the CalSAWS system.

Request: Update County Settings values for each Conversion wave to account for the counties going live in the CalSAWS.

Recommendation: 1. Update the County Settings with county-specific information to align the values for the CalWIN migration.

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description:

Operational Impact:

Estimate: **23**

| | | | | | |
|-------------------------|---|---------------------------------|---|--------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 19 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 4 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |



[CA-247245] CalWIN Wave 6 - Select Aid Codes for CalWIN wave 6 positions.

| | | | | | |
|-----------------------------------|-------------------------|----------------------------------|----------------------|-------------------------------|----------------------------|
| Team Responsible: | Online | Assignee: | Unassigned | SPG Status: | N/A |
| Fix Version/s: | [23.07] | Designer Contact: | Erika Kusnadi | Change Type (SCR): | Data Change |
| Minor Version: | 23.09.19 | Expedite Changes: | No | Estimate: | 15 |
| Reporter: | Erika Kusnadi | Regulation Reference: | | Created: | 06/28/2022 04:46 PM |
| Status: | Pending Approval | Impact Analysis: | [Data Impact] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Dymas Pena | Training Impacted: | [N/A] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Usability] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Non Committee Approval for technical change by Dymas Pena 07/06/2022

Expedite Approval:
Current Design: For CalWIN Wave 6 counties, when the Position have a 'CalWORKS' or 'Medi-Cal' program is selected there's no Aid-Codes that is selected on the Position Detail page.

Request: For Positions that belongs to CalWIN Wave 6 counties, have the Aid Codes of 'All' be selected on the Position Detail page when CalWORKs or Medi-Cal program is selected.

Recommendation:

- For Positions that belongs to CalWIN Wave 6 counties, with CalWORKS or Medi-Cal program checked off, the Aid Codes value of 'All' will be checked off on the Position Detail page.
 - 'Aid-Codes - Medi-Cal' block will have 'All' checked off when the 'Medi-Cal' program is checked off on the 'Program(s) block of the Position Detail page.
 - 'Aid-Codes - CalWORKs' block will have 'All' checked off when the 'CalWORKs' program is checked off on the 'Program(s) block of the Position Detail page.

There is no design document for this SCR.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

None

Procedure

Description:

Operational Impact:

Estimate:

15

| | | | | | |
|-------------------------|---|---------------------------------|---|--------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 7 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 8 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |

 **[CA-219766] Code Table Updates for CalWIN Conversion (Wave 6)**

| | | | | | |
|-----------------------------------|-------------------------|----------------------------------|------------------------|-------------------------------|----------------------------|
| Team Responsible: | Online | Assignee: | Unassigned | SPG Status: | Approved |
| Fix Version/s: | [23.09] | Designer Contact: | Connor ODonnell | Change Type (SCR): | Enhancement |
| Minor Version: | 23.10.XX | Expedite Changes: | No | Estimate: | 23 |
| Reporter: | Amy Gill | Regulation Reference: | | Created: | 09/14/2020 02:56 PM |
| Status: | Pending Approval | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Dymas Pena | Training Impacted: | | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Migration | Migration Impact: | | Funding Source ID: | |
| Committee: | [Other] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Non-Committee Approval for Technical Update by Dymas Pena 5/16/2022

Expedite Approval:

Current Design: County Settings values do not reflect all counties being live in the CalSAWS system.

Request: Update County Settings values for each Conversion wave to account for the counties going live in the CalSAWS.

Recommendation: 1. Update the County Settings with county-specific information to align the values for the CalWIN migration.

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description:

Operational Impact:

Estimate: **23**

| | | | | | |
|-------------------------|---|---------------------------------|---|--------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 19 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 4 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |

End SCRs



[CA-246406] Office Schedule Accessibility Updates

| | | | | | |
|----------------------|----------------------|-----------------------|-------------------------|--------------------|----------------------------|
| Team Responsible: | Online | Assignee: | Ravi Gupta | SPG Status: | Approved |
| Fix Version/s: | [RWR] | Designer Contact: | Andrea Rodriguez | Change Type (SCR): | Enhancement |
| Minor Version: | 22.07.x1 | Expedite Changes: | Start Build | Estimate: | 104 |
| Reporter: | Matthew Lower | Regulation Reference: | | Created: | 06/08/2022 10:53 AM |
| Status: | System Test | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design | Dymas Pena | Training Impacted: | | Funding Source: | CalSAWS M&E |
| Consortium Contact: | | Migration Impact: | No | Funding Source ID: | |
| Project Phase (SCR): | Production | Approved by | | Other Agency Cross | |
| Committee: | [Usability] | Committee: | | Reference: | |
| Consortium Review | | Consortium Review | | | |
| Approval: | | Approval Date: | | | |

Non-Committee Review: Non-Committee Approval for Technical Need Update by Dymas Pena 06/22/22

Expedite Approval: Approved by Karen J. Rapponotti via email on 07/21/2022.

Current Design: The CalSAWS application's base code was created prior to certain accessibility requirements for visually impaired users.

Request: Update areas in the CalSAWS application that do not meet the Accessibility Guidelines as discovered during the Accessibility Audit.

Recommendation: On the Office Schedule page the only way to visually see what type the availability would be to look at the legend. Update the Office Schedule page to notify the user what the availability colors mean when they are navigated to by the keyboard alone and when hovered over using the mouse. (777475(S))

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description:

Operational Impact:

Estimate: **104**

| | | | | | |
|-------------------------|----|-----------------------|---|--------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 66 |
| Performance : | 0 | Release Communication | 0 | Reports : | 0 |
| Reports Test : | 0 | Support : | | Special Project : | 0 |
| System Test Support : | 28 | Security : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Tech Arch : | 0 | Translation : | 0 |
| | | Training : | 0 | | |

Content Revision Status-1: Pending CCB

Content Revision Description-1:

1. Add additional figures and sections to clarify how the tool tip should appear when there is an appointment dot and an availability color present on the same time block. Update estimate to account for additional logic added and testing. Please review CA-246406 Office Schedule Accessibility Updates Content Revision.docx for more details.
2. Estimate Change:

Before:
Online ETC 1: 55
Online ETC 2: 11
System Test Support ETC 1: 28

After:
Online ETC 1: 75
Online ETC 2: 15
System Test Support ETC 1: 36

3. Release Change:
Before: 22.09
After: RWR

4. Minor Version:
Before: "Blank"
After: 22.07.x1

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:



[CA-226672] DDID 2687, 2688, 2689, 2690, 2691, 2692, 2693, 2694, 2695, 2696, 2222, 2169/2291, 2284 FDS CSC: Administration Page for Contact Center

| | | | | | |
|-----------------------------|-----------------------------------|----------------------------------|--------------------|--------------------|----------------------------|
| Team Responsible: | Contact Center | Assignee: | Kevin Hooke | SPG Status: | N/A |
| Fix Version/s: | [22.05] | Designer Contact: | Kevin Hooke | Change Type (SCR): | Enhancement |
| Minor Version: | 22.08.XX | Expedite Changes: | No | Estimate: | 3643 |
| Reporter: | Charles Heo [X] | Regulation Reference: | | Created: | 03/23/2021 10:58 AM |
| Status: | In Development | Impact Analysis: | [N/A] | Outreach Required: | Yes |
| Policy/Design | Darcy Alexander | Training Impacted: | [N/A] | Funding Source: | CalSAWS DD&I |
| Consortium Contact: | | Migration Impacted: | No | Funding Source ID: | |
| Project Phase (SCR): | Migration | Approved by | 06/18/2021 | Other Agency Cross | |
| Committee: | [IVR & Contact Center] | Committee: | | Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee

Review:

Expedite Approval:

Current Design:

County Work Force Management are unable to Administer the IVR without contacting support staff.

Request:

Create an Admin page to modify aspects of the IVR as specified in the design.

Recommendation:

1. Add a new Administration page to the Enhanced CCP application that allows configuration of the following.
 - a) Emergency Open/Close
 - b) Emergency Messages
 - c) Queue Hold Messages
 - d) Courtesy Callback
 - e) Scheduled Callback options
 - f) Queue Limits
 - g) After Call Work limits
 - h) Roll-on/Roll-off and update Agent details
 - i) Informational Messages
 - j) Supervisor Email Notifications
 - k) Create/delete Team(s)
 - l) Quick Connects
 - m) Display Hours of Operation

2. Integrate access to the Administration page with CalSAWS role-based security and Single Sign On (SSO). Access is restricted to only users who have the 'Contact Center Admin Page' role.

3. Implement a 'cool down' period that requires a 1minute delay between changes to the same configuration option.

Outreach

Description:

Training material will be distributed to county Admins.

Migration Impact

N/A

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

3643

| | | | | | |
|-------------------------|---|--------------------|---|--------------------|-----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 203 |

| | | | | | |
|-----------------------|---|---------------------------------|------|-------------------|-----|
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 3240 | Online : | 200 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 0 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |

Content Revision Status-1: Accepted

Content Revision Description-1:
 1. Recommendation Change:
 Before: N/A
 After: N/A

2. Estimate Change:
 Before: Online ETC 1: 1077
 After: Online ETC 1: 200

3. Release Change:
 Before: N/A
 After: N/A

4. Funding Source Change:
 Before: N/A
 After: N/A

Content Revision Status-2: Pending CCB

Content Revision Description-2:
 1. Recommendation Change: N/A

2. Estimate Change: N/A

3. Release Change:
 Before: 22.05
 After: 22.07

4. Funding Source Change: N/A

Content Revision Status-3:

Content Revision Description-3:
 1. Recommendation Change:
 Before:
 After:

2. Estimate Change:
 Before:
 After:

3. Release Change:
 Before:
 After:

4. Funding Source Change:
 Before:
 After:

Content Revision Status-4:

Content Revision Description-4:
 1. Recommendation Change:
 Before:
 After:

2. Estimate Change:



[CA-226837] DDID 2699, 2210, 2705, 2706, 2707, 2708, 2709, 2710, 2711, 2712, 2713, 2714, 2715 FDS CSC: Inbound IVR

| | | | | | |
|----------------------|-----------------------------------|-----------------------|---------------------------|--------------------|----------------------------|
| Team Responsible: | Contact Center | Assignee: | Dheeraj Muralidara | SPG Status: | N/A |
| Fix Version/s: | [22.05] | Designer Contact: | Jared Kuester | Change Type (SCR): | Enhancement |
| Minor Version: | 22.08.XX | Expedite Changes: | No | Estimate: | 840 |
| Reporter: | Charles Heo [X] | Regulation Reference: | | Created: | 03/28/2021 05:06 PM |
| Status: | In Development | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design | Darcy Alexander | Training Impacted: | [N/A] | Funding Source: | CalSAWS DD&I |
| Consortium Contact: | | Migration Impact: | No | Funding Source ID: | |
| Project Phase (SCR): | Migration | Approved by | 07/09/2021 | Other Agency Cross | |
| Committee: | [IVR & Contact Center] | Committee: | | Reference: | |
| Consortium Review | | Consortium Review | | | |
| Approval: | | Approval Date: | | | |

Non-Committee

Review:

Expedite Approval:

Current Design: The Inbound IVR only supports English and Spanish.

Request: Update the IVR to support additional languages.

- Recommendation:**
1. Update the county IVRs to support additional languages.
 - a. English
 - b. Spanish
 - c. Farsi
 - d. Vietnamese
 - e. Mandarin
 - f. Armenian
 - g. Tagalog
 - h. Russian
 - i. Korean
 - j. Cambodian
 - k. Hmong
 - l. Cantonese
 - m. Arabic
 - n. Lao

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative Procedure N/A

Description:

Operational Impact:

Estimate: 840

| | | | | | |
|-------------------------|---|-----------------------|-----|--------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 840 | Online : | 0 |
| Performance : | 0 | Release Communication | 0 | Reports : | 0 |
| | | Support : | | | |

| | | | | | |
|-----------------------|---|-------------|---|-------------------|---|
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 0 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |

Content Revision Status-1: Pending CCB

Content Revision Description-1:

1. Recommendation Change: N/A
2. Estimate Change: N/A
3. Release Change:
Before: 22.05
After: 22.07
4. Funding Source Change: N/A

Content Revision Status-2:

Content Revision Description-2:

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:
After:
4. Funding Source Change:
Before:
After:

Content Revision Status-3:

Content Revision Description-3:

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:
After:
4. Funding Source Change:
Before:
After:

Content Revision Status-4:

Content Revision Description-4:

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:



[CA-242088] Prevent CW/CF/GR(LA) Discontinuances if GEN 201 is not marked as 'Received'

- Resolved: 07/13/2022 04:09 PM

| | | | | | |
|-----------------------------------|----------------------|----------------------------------|-------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Eligibility | Assignee: | Manjoban Hundal | SPG Status: | Approved |
| Fix Version/s: | [22.06] | Designer Contact: | Thomas Lazio | Change Type (SCR): | New Policy |
| Minor Version: | 22.07.16 | Expedite Changes: | Production Deployment | Estimate: | 168 |
| Reporter: | Carlos Zepeda | Regulation Reference: | ACL 21-130E, ACL 20-84 | Created: | 03/04/2022 04:52 PM |
| Status: | In Production | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Carlos Zepeda | Training Impacted: | | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Design | Migration Impact: | No | Funding Source ID: | |
| Committee: | [IEVS] | Approved by Committee: | 05/09/2022 | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee

Review:

Expedite Approval: Approved by Karen J. Rapponotti on 4/13/2022

Current Design:

Currently, when a GEN 201 is auto-generated by CalSAWS, when the IFDS abstract is received or generated by user and sent out on a case with CalWORKS (CW), CalFresh (CF), Los Angeles General Assistance/General Relief (GA) or Refugee Cash Assistance (RCA) CalSAWS will discontinue the programs if this is not marked as "Received". The functionality around state form GEN 201 was derived from ACL 20-84 which does not instruct for these discontinuances to occur. Based on the language in ACL 20-84, workers are still required to allow for third party verification of income before any discontinuances take place, and discontinuance should not be automated.

Request:

Disable EDBC logic that automatically discontinues the CW, CF, RCA and GA program and program person when the GEN 201 form (formerly PA 2418B form) is not received timely.

Turn off PB19E432 (GEN 201 Controlled Form) batch job. This batch triggers regular Batch EDBC when GEN 201 form is past due date. This job runs monthly on the Batch 10-day cutoff date.

Recommendation:

1. Update EDBC logic to not automatically discontinue the CW, RCA, CF and GA program and program person when an EDBC is ran and the GEN 201 form is past due date. This logic is also applicable to individuals who reapply for aid after the programming change has taken place.
2. Turn off PB19E432 (GEN 201 Controlled Form) batch job. This batch triggers regular Batch EDBC when GEN 201 form (regardless of how it was generated via IEVS IFDS Abstract page or Template Repository Search page) is past due date. This job runs monthly on the Batch 10-day cutoff date.

Please find more details in the design document.

Outreach

Description:

Migration Impact Description:

N/A.

Migration Impact Analysis:

Alternative Procedure Description:

Override EDBC

Operational Impact:

Estimate:

168

| | | | | | |
|------------------|---|--------------------|---|--------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 7 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |

| | | | | | |
|-------------------------|----|---------------------------------|---|-------------------|---|
| Client Correspondence : | 18 | DBA : | 0 | Design : | 0 |
| Eligibility : | 66 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 62 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Recommendation Change:
Before:

1.1 Current Design

Currently, when a GEN 201 is auto-generated by CalSAWS, when the IFDS abstract is received or generated by user and sent out on a case with CalWORKS (CW), CalFresh (CF), Los Angeles General Assistance/General Relief (GA) or Refugee Cash Assistance (RCA) CalSAWS will discontinue the programs if this is not marked as "Received". The functionality around state form GEN 201 was derived from ACL 20-84 which does not instruct for these discontinuances to occur. Based on the language in ACL 20-84, workers are still required to allow for third party verification of income before any discontinuances take place, and discontinuance should not be automated.

1.2 Requests

Disable EDBC logic that automatically discontinues the CW, CF, RCA and GA program and program person when the GEN 201 form (formerly PA 2418B form) is not received timely.

1.3 Overview of Recommendations

1. Update EDBC logic to not automatically discontinue the CW, RCA, CF and GA program and program person when an EDBC is ran and the GEN 201 form is past due date. This logic is also applicable to individuals who reapply for aid after the programming change has taken place.

2.1.1 Overview

The EDBC program forms tracking logic automatically discontinues the CW, RCA, CF, and GA programs when the past due GEN 201 (Income Verification) form has not been received. The consensus from the consortium is that this automation should not be occurring, and that any discontinuance of this type based on a GEN 201 needs to be manual and allow for time for third party verification.

2.1.3 Programs Impacted

- CF
- CW
- RCA
- GA

After:

1.1 Current Design

Currently, when a GEN 201 is auto-generated by CalSAWS, when the IFDS abstract is received or generated by user and sent out on a case with CalWORKS (CW), CalFresh (CF) or Los Angeles General Assistance/General Relief (GA) CalSAWS will discontinue the programs if this is not marked as "Received". The functionality around state form GEN 201 was derived from ACL 20-84 which does not instruct for these discontinuances to occur. Based on the language in ACL 20-84, workers are still required to allow for third party verification of income before any discontinuances take place, and discontinuance should not be automated.

1.2 Requests

Disable EDBC logic that automatically discontinues the CW, CF and GA program and program person when the GEN 201 form (formerly PA 2418B form) is not received timely.

1.3 Overview of Recommendations

1. Update EDBC logic to not automatically discontinue the CW, CF and GA program and program person when an EDBC is ran and the GEN 201 form is past due date. This logic is also applicable to individuals who reapply for aid after the programming change has taken place.

2.1.1 Overview

The EDBC program forms tracking logic automatically discontinues the CW, CF, and GA programs when the past due GEN 201 (Income Verification) form has not been received. The consensus from the consortium is that this automation should not be occurring, and that any discontinuance of this type based on a GEN 201 needs to be manual and allow for time for third party verification.

2.1.3 Programs Impacted

CF
CW
GA

2. Estimate Change: N/A

3. Release Change: N/A

4. Funding Source Change: N/A

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:



[CA-232334] Upgrade CalSAWS auxiliary databases to Oracle release 19c

| | | | | | |
|-----------------------------------|---------------------|----------------------------------|----------------------------|-------------------------------|--------------------------------|
| Team Responsible: | DBA | Assignee: | Jyoti Rani | SPG Status: | N/A |
| Fix Version/s: | [22.07] | Designer Contact: | Sauvik Basu | Change Type (SCR): | Operational Enhancement |
| Minor Version: | 22.07.31 | Expedite Changes: | No | Estimate: | 640 |
| Reporter: | Sauvik Basu | Regulation Reference: | | Created: | 08/16/2021 07:19 PM |
| Status: | Approved | Impact Analysis: | [Technology Impact] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Laura Chavez | Training Impacted: | [N/A] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Tech] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Approved by Laura Chavez on 3/14/2022.

Expedite Approval: Current Design: The Oracle database version used for CalSAWS auxiliary databases is 12c.

Request: Oracle 19c version is required for being under Oracle standard support. Standard support allows the database to receive:

- New updates, fixes, security alerts, data fixes, and critical patch updates
- New tax, legal, and regulatory updates
- New upgrade scripts
- Certification with new third-party products/versions
- Certification with new Oracle products

Recommendation: ***No impact to end user***

1. Upgrade the CalSAWS auxiliary databases to the current stable release of Oracle 19c, version 19.12.0.0.210720.
2. Upgrade all the standby databases to 19c.
3. Test products and application functionality is not impacted across all functional areas as a result of the upgrade.
4. Execute online and batch performance tests with the 19c release to confirm that performance complies with current SLA standards.
5. Remediate any functional or performance issues falling out of the 19c upgrade.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

None.

Procedure

Description:

Operational Impact:

Estimate: **640**

| | | | | | |
|-------------------------|---|---------------------------------|-----|--------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 320 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |

| | | | | | |
|-----------------------|-----|-------------|---|-------------------|---|
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 0 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 320 | Training : | 0 | Translation : | 0 |

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Recommendation Change:
N/A

2. Estimate Change:
N/A

3. Release Change:
Before: 22.07
After: 22.09

4. Funding Source Change:
N/A

Content Revision Status-2:

Content Revision Description-2: 1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-3:

Content Revision Description-3: 1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-4:

Content Revision Description-4: 1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

[CA-240216] Build JAVA Serverless functions architecture for APIs

| | | | | | |
|-----------------------------------|-----------------------|----------------------------------|-----------------------|-------------------------------|----------------------------|
| Team Responsible: | Tech Arch | Assignee: | Raheem Raasikh | SPG Status: | N/A |
| Fix Version/s: | [22.07] | Designer Contact: | Sumeet Patil | Change Type (SCR): | Enhancement |
| Minor Version: | 22.08.XX | Expedite Changes: | Start Build | Estimate: | 200 |
| Reporter: | Sumeet Patil | Regulation Reference: | | Created: | 01/31/2022 10:04 AM |
| Status: | In Development | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Brian Rodgers | Training Impacted: | [N/A] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Migration Impact: | | Funding Source ID: | |
| Committee: | [Tech] | Approved by Committee: | 04/20/2022 | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Approved by Laura C. on 4/20

Expedite Approval: Approved by Laura C. on 4/20

Current Design: The APIs are deployed as Spring Boot services

Request: The EC2 footprint should be reduced

Recommendation: Build the architecture required for Serverless Lambda function to host the APIs.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative Procedure NA

Description:

Operational Impact:

Estimate: 200

| | | | | | |
|-------------------------|----|---------------------------------|-----|--------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 0 | Tech Arch : | 180 | Tech ForgeRock : | 0 |
| Tech Ops : | 20 | Training : | 0 | Translation : | 0 |

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Recommendation Change:
Before: NA
After: NA

2. Estimate Change:
Before: 200
After: 250

(Justification - Lambda functions will also be built using aws-java-sdk and nodejs to prototype the performance and analyze cost optimizations.)

3. Release Change:
Before: NA
After: NA

4. Funding Source Change:
Before: NA
After: NA

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:



[CA-242020] Update LA County IVR Forms for AWS Connect

| | | | | | |
|-----------------------------------|------------------------------|----------------------------------|--|-------------------------------|----------------------------|
| Team Responsible: | Client Correspondence | Assignee: | Ivan Miranda | SPG Status: | Approved |
| Fix Version/s: | [22.07] | Designer Contact: | Phong Xiong | Change Type (SCR): | Enhancement |
| Minor Version: | 22.08.25 | Expedite Changes: | Start Build | Estimate: | 166 |
| Reporter: | Tiffany Huckaby | Regulation Reference: | | Created: | 03/03/2022 02:45 PM |
| Status: | In Assembly Test | Impact Analysis: | [Central Print, Forms/NOA Translations] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Maria Arceo | Training Impacted: | [N/A] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Correspondence] | Approved by Committee: | 04/28/2022 | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee

Review:

Expedite Approval: Expedited Start Build approved by Karen J. Rapponotti on 04/18/2022

Current Design:

Currently, LA County's IVR solution uses the PA 6049 and PA 6050 forms. The PA 6049 is sent to the participant when their Customer ID card is available and they can access their case through the IVR system. It includes the ID card, information about the new card and instructions on using the Self Service System for the participant. The PA 6050 is the mailer containing the customer's PIN in order to use the IVR system.

The PA 6049 is sent only once for every case number. It generates at intake when the primary applicant is added or when there is a new person added as an administrative role on an existing case.

The PA 6050 is generated via a batch job when a new IVR PIN is created from LA County and sent to the customer 2 days after the PA 6049 is generated.

The Migration counties are currently using the new IVR solution and using forms CSF 139 and CSF 140. The CSF 139 is the Consent to Receive Automated Messages About Your Case form. It can only be generated from the template repository and only available to Migration counties.

The CSF 140 is the New Phone Access IVR PIN Letter. It can be generated from the template repository or when the IVR system inserts a transaction into the database when a new PIN is created for the customer from a migration county.

Request:

LA county will be moving to AWS Connect making the old Customer ID and PIN obsolete. The system should no longer generate the PA 6049 or PA 6050 and instead generate the CSF 139 and CSF 140.

Recommendation:

1. DCR to turn off the following forms:
 - a) PA 6049 (DOC_TEMPL_ID = 5052)
 - b) PA 6050 (DOC_TEMPL_ID = 5042)
2. Turn off form automation for PA 6049
3. Turn off form automation for PA 6050.
4. Enable CSF 139 for all counties.
5. Enable CSF 140 for all counties.

Note: this SCR will be done at the same time as CA-240156 to ensure that the correct information is sent before and after the contact center change.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative Procedure N/A

Description:

Operational Impact:

Estimate: 166

| | | | | | |
|-------------------------|----|---------------------------------|---|--------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 95 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 56 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |

Content Revision Status-1: Accepted

Content Revision Description-1:

1. Estimate Change:

Before:

Client Correspondence ETC 1 - 60

System Test ETC 1 - 46

Unallocated hours - 10

After: Add additional hours to ETC 1, CC build requires more hours for additional build changes.

Client Correspondence ETC 1 - 84

System Test ETC 1 - 56

Unallocated hours - 15

2. Release Change:

Before: Minor Version - 22.08.18

After: Minor Version - 22.08.25

Content Revision Status-2: Pending CCB

Content Revision Description-2:

1. Estimate Change:

Before:

Client Correspondence ETC 1 - 84

System Test ETC 1 - 56

After:

Client Correspondence ETC 1 - 107

System Test ETC 1 - 60

2. Release Change:

Before: FixVersion - 22.07

Minor Version - 22.08.25

After: FixVersion - 22.09

Minor Version - 22.11.XX

Moving changes out of minor release.

Content Revision Status-3:

Content Revision Description-3:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:



[CA-204553] CalWORKs/RCA Adults by WTW/REP Category Dashboard

| | | | | | |
|----------------------|-----------------------------|-----------------------------|-------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Reports | Assignee: | Aniruddha Loha | SPG Status: | Approved |
| Fix Version/s: | [22.09] | Designer Contact: | Esequiel Herrera-Ortiz | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | No | Estimate: | 692 |
| Reporter: | Moises Evangelista | Regulation Reference: | | Created: | 09/06/2018 12:30 PM |
| Status: | In Development | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design | Gingko Luna | Training Impacted: | [N/A] | Funding Source: | CalSAWS M&E |
| Consortium Contact: | | Migration Impact: | No | Funding Source ID: | |
| Project Phase (SCR): | Production | Approved by Committee: | 12/07/2021 | Other Agency Cross Reference: | |
| Committee: | [Management Reports] | Consortium Review Approval: | | | |

Non-Committee

Review:

Expedite Approval:

Current Design:

Currently the CalWORKs/RCA Adults by WTW/REP Category dashboard:

- The 'CalWORKs/RCA Adults' (base population):
 - Does not restrict to only those adults with a household status of 'In the Home'.
 - Does not restrict the base population based on the adult's CW/RCA role.
 - The base population requires the adult to have an associated WTW/REP program block.

Note: To have an associated WTW/REP program block means the CalWORKs/RCA adult appears within a WTW/REP program block in the Case Summary page.
 - Does not provide the metric 'RCA Participants Employed 32+ Hrs/Week' in the following categories:
 - WTW/REP Mandatory / Assigned to Worker / Active
 - WTW/REP Mandatory / Not Assigned to Worker / Identified Reason
 - Does not include a 'Cal-Learn Adults' category or Cal-Learn Adults case level information.
 - Does not include a category to capture adults in an Active CalWORKs/RCA program who are not Members in the program or are not Active in the program. Such example of this population includes Active FRE Members, Ineligible Members, etc.
 - Does not include a category to capture adults who are in an Active CalWORKs/RCA program but are not in a WTW/REP program block on the same case.
- Note: To not have an associated WTW/REP program block means the CalWORKs/RCA adult does not appear within a WTW/REP program block in the Case Summary page therefore does not have a WTW/REP role or WTW/REP program person status.
- The '1V - RCA' aid code is mapped to the 'Single Parents 20+ Hrs/Week' and 'Single Parents 30+ Hrs/Week' measures rather than the new 'RCA Participants Employed 32+ Hrs/Week' measure. The 'RCA Participants Employed 32+ Hrs/Week' measure will be updated to accept all Aid Codes marked as RCA Fed, State or Mixed.
 - The '33 - CW - Zero Parent (Fed)' is mapped to 'Family Employed at Least 35 Hrs/Week' rather than 'Single Parents 20+ Hrs/Week' and 'Single Parents 30+ Hrs/Week'.
 - The following aid codes are not mapped to any metric. They will be mapped to 'Single Parents 20+ Hrs/Week' and 'Single Parents 30+ Hrs/Week':
 - 3G - CW - Zero Parent (State)
 - 3H - CW-Zero Parent (Mixed)
 - 3R - CW-Zero Parent-Exempt MAP (Fed)
 - Several measure headers have inconsistent capitalization and incorrect abbreviations.
 - The 'Report Month' parameter is set to default to the latest 5 months. This is an excessive selection and is causing performance issues.
 - The dashboard name, several sheet names, several category headers, and several measure headers spell out 'Welfare-to-Work' entirely rather than use the abbreviated form WTW and do not include the reference to the REP program.
 - The columns in the case lists are not properly ordered. Also, some columns are not hidden/visible when they should be depending on the Tier Description parameter selected.
 - The following case lists do not include a parameter that allows the user to filter to a distinct subcategory/measure within the category:

- WTW/REP Mandatory
 - Assigned to Worker / Active
 - Assigned to Worker / Identified Reason
 - Assigned to Worker / Unknown Reason
14. Does not provide the following columns in every case list:
- Client Index Number (CIN)
 - Cash Aid Role Reason
 - Cash Aid Role Status Reason
 - Work Registration Begin Date
 - Report Month
 - WTW/REP Program Status Begin Date
 - WTW/REP Program Status Reason
15. The 'CW/RCA Aided Case' list:
- Contains a single parameter titled 'RCA Aided Reason' rather than 'Work Registration Status'.
 - Contains a column titled 'Expected End Date' rather than 'Work Registration Expected End Date'.
 - Has a 'Exempt Reason' rather than 'Work Registration Status Reason'.
 - Has the 'Prior Work Reg Status' columns, only visible for the WTW/REP Exempt population, that will be removed.
 - Has the 'Prior Work Reg Begin Date' column, only visible for the WTW/REP Exempt population, that will be removed.
 - Does not include a 'Prior Month Cash Aid Role Reason' column.
 - The case list does not provide the following columns needed to evaluate the Exempt population:
 - o Volunteer
 - o Excluded
 - o WTW/REP Program Status Expected End Date
16. The dashboard has two sections titled 'CalWORKs/RCA Adults'. The data set that is broken down by type will be renamed to 'CalWORKs/RCA Adults by Type'.
17. Does not include a 'Homeless' column in the following case lists:
- CalWORKs/RCA Adults by WTW/REP Category Case List (Entire CalWORKs/RCA Adults population divided by Type Description case list)
 - CalWORKs/RCA Adults by WTW/REP Category
 - CW/RCA Aided
18. The Assigned to Worker 'Identified Reason' case list:
- Does not include an 'WTW/REP Program Status Expected End Date' column for the Good Cause population.
 - Includes the unnecessary 'Program Status Reason' column.
 - Includes the unnecessary 'Program Status Reason Begin Date' column.
19. Does not provide prior assigned worker information for the Sanctioned, Not Assigned to Worker / Identified Reason, and Not Assigned to Worker / Should be Reregistered population who do not have an assigned program worker as of the end of the report month.
20. The 'Assigned to Worker / Active' case list and the 'Not Assigned to Worker / Identified Reason' case list do not include the following columns:
- Activity Type
 - Activity Number
 - Activity Status Begin Date
21. The 'Active' and 'Unknown Reason' case lists:
- Do not include a 'Activity Scheduled End Date' column.
 - Do not include a 'Activity Status Reason' column needed to verify Completed/Closed customer activities.
 - The 'Active' case list does not include an 'Activity Scheduled Start Date' column.
 - The 'Unknown Reason' case list has an existing column titled 'Begin Date' rather than 'Activity Scheduled Begin Date'.
22. The Not Assigned to Worker 'CalWORKs/RCA Adults by WTW/REP Category CL (Identified Reason)' case list does not have a 'CW/RCA Discontinuance Date' column. The column is needed to verify future current month terminations.
23. The 'CalWORKs/RCA Adults by WTW/REP Category Case List' and 'CalWORKs/RCA Adults by WTW/REP Category' case lists do not provide the following columns:
- TANF Used Months
 - Extender Reason
 - Extender Begin Date
 - Extender End Date
24. The 'CalWORKs/RCA Adults Category' and the 'CalWORKs/RCA Aided' case lists do not provide Activity information for the 'Timed-Out on Active CalWORKs Cases' population or the 'Exempt' population.

25. The 'CalWORKs/RCA Adults by WTW Category' (Base population divided by tier description) does not include any Cal-Learn related columns.
26. The 'Time Expiration Column' within the CalWORKs/RCA Adults by WTW/REP Category Case List (Entire CalWORKs/RCA Adults population case list) and CalWORKs/RCA Adults by WTW/REP Category (CalWORKs/RCA Adults by Type Description case list) case list is displaying the Begin Date of when an adult's Role Status Reason Description is set to 'CW Time Limit'.
Technical Note: The logic will be taken from the Time Limits online page.
27. The 'CalWORKs/RCA Adults by Welfare-to-Work Category CL (Should Be Registered)' case list:
- Includes a column titled 'Program Status Reason' that will be renamed to WTW/REP Program Status Reason.
 - Has a column titled Program Status Reason Begin Date that will be renamed to WTW/REP Program Status Reason Begin Date.

Request:

The CalWORKs/RCA Adults by WTW/REP Category dashboard, also known as Global Report, as designed, contains requirements that excludes caseload data and includes some data that is not needed. The current report logic needs to be modified for users to have access to accurate data needed to review ongoing participation in activities and to take necessary actions to appropriately manage CalWORKs/RCA eligible participants in the WTW/REP program.

Recommendation:

The following modifications are made to the CalWORKs/RCA Adults by WTW/REP Category dashboard to accurately capture caseload data:

1. Update the logic definition for the 'CalWORKs/RCA Adults' (base population) as follows:
 - Add the requirement that the adult must have a household status of 'In the Home'.
 - The adult's role is NOT Financially Responsible – Included (FRI) or Family Size Only (FSO).
 - Remove the condition that the CalWORKs/RCA Adults must have an associated WTW/REP program block.

Note: To not have an associated WTW/REP program block means the CalWORKs/RCA adult does not appear within a WTW/REP program block in the Case Summary page therefore does not have a WTW/REP role or WTW/REP program person status.
2. Create a new metric titled 'RCA Participants Employed 32+ Hrs/Week' for the categories listed below:
 - WTW/REP Mandatory / Assigned to Worker / Active
 - WTW/REP Mandatory / Not Assigned to Worker / Identified Reason
3. Add a new subcategory to 'CalWORKs/RCA Adults by Type' titled 'Cal-Learn Adults' which captures the Cal-Learn adult population.
4. Add a new category titled 'CalWORKs/RCA Other' which captures adults in an Active CalWORKs/RCA program who are not Members in the program or are not Active in the program.
5. Add a new category titled 'No WTW/REP Program Block' which captures adults that are CalWORKs/RCA aided but do not have an associated WTW/REP program block.
Note: To not have an associated WTW/REP program block means the CalWORKs/RCA adult does not appear within a WTW/REP program block in the Case Summary page therefore does not have a WTW/REP role or WTW/REP program person status.
6. Update the 'Single Parents 20+ Hrs/Week' and 'Single Parents 30+ Hrs/Week' measures in the 'Assigned to Worker / Active' and 'Not Assigned to Worker / Identified Reason' categories to exclude the '1V – RCA aid code. The '1V – RCA' aid code is re mapped to the new 'RCA Participant Employed 32+ Hrs/Week' measure. The 'RCA Participants Employed 32+ Hrs/Week' measure will be updated to accept all Aid Codes marked as RCA Fed, State or Mixed.
7. Update the 'Family Employed at Least 35 Hrs/Week' measure in the 'Assigned to Worker / Active' and 'Not Assigned to Worker / Identified Reason' categories to exclude the '33 - CW – Zero Parent (Fed)' aid code. The aid code is re mapped to the 'Family Employed at Least 35 Hrs/Week' rather than 'Single Parents 20+ Hrs/Week' categories.
28. Update the 'Family Employed at Least 35 Hrs/Week' measure in the 'Assigned to Worker / Active' and 'Not Assigned to Worker / Identified Reason' categories to include the following aid codes:
 - 3G – CW – Zero Parent (State)
 - 3H – CW-Zero Parent (Mixed)
 - 3R – CW-Zero Parent-Exempt MAP (Fed)
8. Update several measure headers within categories to have consistent capitalization and appropriate abbreviations.
9. Update the 'Report Month' parameter to default to only the latest month rather than the latest 5 months.
10. Update all 'Welfare-to-Work' references in the dashboard name, sheet names, category headers and measure headers to 'WTW/REP'.
11. Update all case lists' column order and column's visibility to match Appendix 7.7.
12. Update the following case lists to include a parameter that allows the user to filter to a distinct subcategory/measure within the category:
 - WTW/REP Mandatory

- Assigned to Worker / Active
 - Assigned to Worker / Identified Reason
 - Assigned to Worker / Unknown Reason
13. Update all case lists to include the following columns:
- CIN
 - Cash Aid Role Reason
 - Cash Aid Role Status Reason
 - Work Registration Begin Date
 - Report Month
 - WTW/REP Program Status Begin Date
 - WTW/REP Program Status Reason
14. Update the 'CW/RCA Aided' case list with the following changes:
- Rename the 'RCA Aided Reason' parameter to 'Work Registration Status'.
 - Rename the 'Expected End Date' column to 'Work Registration Expected End Date'.
 - Rename the 'Exempt Reason' column to 'Work Registration Status Reason'.
 - Remove the 'Prior Work Reg Status' column.
 - Remove the 'Prior Work Reg Begin Date' column.
 - Add a 'Prior Month Cash Aid Role Reason' column.
 - Add the following columns to the case list:
 - o Volunteer
 - o Excluded
 - o WTW/REP Program Status Expected End Date
- These new columns are only visible when the 'WTW/REP Exempt' Work Registration Status parameter option is selected.
15. Update the section header for the 'CalWORKs/RCA Adults' that is broken down by Type to 'CalWORKs/RCA Adults by Type'. See the attached mockup for reference.
16. Update the following case lists to include a 'Homeless' column:
- CalWORKs/RCA Adults by WTW/REP Category Case List (Entire CalWORKs/RCA Adults population case list)
 - CalWORKs/RCA Adults by WTW/REP Category (CalWORKs/RCA Adults by Type).
 - CW/RCA Aided
17. Update the Assigned to Worker 'Identified Reason' case list with the following changes:
- Add a 'WTW/REP Program Status Expected End Date' column. The column is only visible when the 'Current Good Cause' Identified Reason Description parameter is selected.
 - Remove the existing 'Program Status Reason' column
 - Remove the existing 'Program Status Reason Begin Date' column.
18. Update the 'CalWORKs/RCA Adults by WTW/REP Category' (CalWORKs/RCA Adults by Type) case list to include two new columns to evaluate the Sanctioned population. Include the columns in the 'Not Assigned to Worker / Identified Reason' and the 'Not Assigned to Worker / Should be Reregistered' case lists:
- Last WTW/REP Worker ID
 - Last WTW/REP Region
19. Add the following columns to the 'Assigned to Worker / Active' and 'Not Assigned to Worker / Identified Reason' case lists:
- Activity Type
 - Activity Number
 - Activity Status Begin Date
20. Update the 'Active' and 'Unknown Reason' case list with the following changes:
- Add a 'Activity Scheduled End Date' column.
 - Add a 'Activity Status Reason' column.
 - Add a 'Activity Scheduled Start Date' column to the 'Active' case list.
 - Rename the existing 'Begin Date' column in the 'Unknown Reason' case list to 'Activity Scheduled Begin Date'.
21. Update the Not Assigned to Worker 'CalWORKs/RCA Adults by WTW/REP Category CL (Identified Reason)' to include a new column titled 'CW/RCA Discontinuance Date'.
22. Add the following columns to the 'CalWORKs/RCA Adults by WTW/REP Category Case List' and 'CalWORKs/RCA Adults by WTW/REP Category' (CalWORKs/RCA Adults by Type) case lists:
- TANF Used Months
 - Extender Reason
 - Extender Begin Date
 - Extender End Date
23. Add the following columns to the 'CalWORKs/RCA Adults by WTW/REP Category' case list and the 'CalWORKs RCA Aided' case list. The columns are only visible for the 'Timed-Out population and the 'WTW/REP Exempt' population.
- Activity Type

- Activity Number
- Activity Status
- Activity Status Reason
- Activity Status Begin Date
- Activity Scheduled Start Date
- Activity Scheduled End Date

24. Update the 'CalWORKs/RCA Adults by WTW Category' (CalWORKs/RCA Adults by Type) case list to include the following Cal-Learn related columns. The columns are only visible when the 'Cal-Learn Adults' Type Description is selected:

- Age
- Cal-Learn Office
- Cal-Learn Office ID
- Cal-Learn Worker ID
- Cal-Learn Secondary Worker ID
- Cal-Learn Program Status
- Cal-Learn Program Status Reason
- Cal-Learn Program Status Begin Month
- Cal-Learn Program Status End Month

25. Update the 'Time Expiration Column' column logic within the CalWORKs/RCA Adults by WTW/REP Category Case List (Entire CalWORKs/RCA Adults population case list) and CalWORKs/RCA Adults by WTW/REP Category (CalWORKs/RCA Adults by Type) case lists to display the Begin Month of the 60th tick of the CalWORKs/RCA time clock.

Technical Note: The logic will be taken from the Time Limits online page.

26. Update the 'CalWORKs/RCA Adults by Welfare-to-Work Category CL (Should Be Registered)' case list as follows:

- Rename the 'Program Status Reason' column to 'WTW/REP Program Status Reason'.
- Rename the 'Program Status Reason Begin Date' column to 'WTW/REP Program Status Reason Begin Date'.

Outreach

Description:

Migration Impact

Description:

This is a joint 58 county design where there is regional approval aligning to the governance model.

Migration Impact

Analysis:

Alternative

The information can be obtained via Ad-Hoc

Procedure

Description:

Operational Impact:

Estimate: 692

| | | | | | |
|-------------------------|-----|---------------------------------|---|--------------------|-----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 482 |
| Reports Test : | 210 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 0 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |

Content Revision Status-1:

Pending CCB

Content Revision Description-1:

1. Recommendation Change:
Before:
After:

2. ETC Change:
Before:
After:

3. Release Change: Moving from 22.09 to 23.05
Before: Fixed Version/s: 22.09
After: Fixed Version/s: 23.05

4. Funding Source Change:
Before:
After:

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. ETC Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. ETC Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. ETC Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:



[CA-208670] Add Threshold Languages to SAR7/SAR2/Addendum packet and SAR2

| | | | | | |
|-----------------------------------|------------------------------|----------------------------------|---------------------------------|-------------------------------|----------------------------------|
| Team Responsible: | Client Correspondence | Assignee: | Surendar Murugesan | SPG Status: | N/A |
| Fix Version/s: | [22.09] | Designer Contact: | Indira Ramasamy | Change Type (SCR): | New Policy |
| Minor Version: | | Expedite Changes: | Start Build | Estimate: | 965 |
| Reporter: | Jamie Ng [X] | Regulation Reference: | ACL 12-25 | Created: | 05/29/2019 02:32 PM |
| Status: | In Assembly Test | Impact Analysis: | [Forms/NOA Translations] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Maria Arceo | Training Impacted: | | Funding Source: | Premise |
| Project Phase (SCR): | Migration | Migration Impact: | No | Funding Source ID: | Correspondence Phase I/II |
| Committee: | [Correspondence] | Approved by Committee: | | Other Agency Cross Reference: | CA-207452 |
| Consortium Review Approval: | Maria Arceo | Consortium Review Approval Date: | 05/04/2022 | | |

Non-Committee

Review:

Expedite Approval: By Karen Rapponotti on 05/17/2022

Current Design:

1. The SAR 7 /SAR 2/SAR 7 Addendum Packet and SAR 2 (3/15) form currently exist in English and Spanish in CalSAWS.
2. SAR 7Addendum (6/13) version and SAR 7 form (12/14) is currently available in CalSAWS in below mentioned languages.
Languages Available: English, Spanish, Armenian, Chinese, Farsi, Korean, Russian, Tagalog, Vietnamese

Request:

1. Add SAR 2 form in all available threshold languages for all counties.
2. Update existing language and add new languages for SAR 7 Addendum form in Template Repository to match with state version 4/13.
3. Update SAR 7 Packet for LA County to utilize the updated SAR 7 Addendum form.
4. Update English and Spanish SAR 7/SAR 2/SAR 7 Addendum Packet to utilize the updated SAR 2 (6/19) form.
5. Add SAR 7/SAR 2/SAR 7 Addendum Packet in all available threshold languages for 57 migration counties.

Recommendation:

1. Add SAR 2 form in all available threshold languages.
2. Update existing languages and add new languages SAR 7 Addendum form in all available languages to match with state version 4/13.
3. Update SAR 7 Packet for LA county in all available languages to utilize the updated SAR 7 Addendum form.
4. Update SAR 7/SAR 2/SAR 7 Addendum Packet in English and Spanish to utilize the updated SAR 2 (6/19) form and add the SAR 7/SAR 2/SAR 7 Addendum Packet in all available threshold languages.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: 965

| | | | | | |
|-------------------------|-----|--------------------|---|--------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 10 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 700 | DBA : | 0 | Design : | 45 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |

| | | | | | |
|-----------------------|-----|-----------------------|---|-------------------|---|
| Performance : | 0 | Release Communication | 0 | Reports : | 0 |
| Reports Test : | 0 | Support : | 0 | Special Project : | 0 |
| System Test Support : | 210 | Security : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Tech Arch : | 0 | Translation : | 0 |
| | | Training : | 0 | | |

Content Revision Status-1: Pending CCB

Content Revision Description-1:

1. Recommendation Change:
Before: No Recommendation to turn on SAR 2 Batch in Threshold languages.
After: Added additional request in the recommendation 2.1.4 to turn on SAR 2 Batch job in newly added threshold languages.

2. Estimate Change:
Before: N/A
After: N/A

3. Release Change:
Before: N/A
After: N/A

4. Funding Source Change:
Before: N/A
After: N/A

Content Revision Status-2:

Content Revision Description-2:

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-3:

Content Revision Description-3:

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-4:



[CA-223587] Enhance functionality for forms generated during Run EDBC

| | | | | | |
|-----------------------------------|------------------------------|----------------------------------|------------------------|-------------------------------|----------------------------|
| Team Responsible: | Client Correspondence | Assignee: | Meghana Chander | SPG Status: | Approved |
| Fix Version/s: | [22.09] | Designer Contact: | Connor Gorry | Change Type (SCR): | Policy Re-Design |
| Minor Version: | | Expedite Changes: | Start Build | Estimate: | 260 |
| Reporter: | Amy Gill | Regulation Reference: | Correspondence | Created: | 01/06/2021 05:00 PM |
| Status: | In Development | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Maria Arceo | Training Impacted: | [N/A] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Migration Impact: | | Funding Source ID: | |
| Committee: | [Correspondence] | Approved by Committee: | 10/13/2021 | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee

Review:

Expedite Approval: Approved by Karen J.Rapponotti on 10/20/2021

Current Design: Certain forms are generated during Run EDBC:
AAP 2
AR 2
AR 2 SAR
CW 2211
CW 2212
CW 2215
FC 3
FC 3A
SAR 2

For EDBC Runs set to Pending Authorization, these forms can be issued prior to 1st/2nd level Authorization, or if the EDBC is Rejected.

Request: Update EDBC generated form functionality to only generate forms after EDBC's are fully authorized.

Update the Form Number of FC 3A. Currently the form number on the bottom displays FC 3 even though it is FC 3A.

Recommendation:
1. Add Functionality for Forms generated via EDBC
2. Update FC 3A Form Footer

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative Procedure N/A

Description:

Operational Impact:

Estimate: **260**

| | | | | | |
|-------------------------|-----|--------------------|---|--------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 200 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |

| | | | | | |
|-----------------------|----|-----------------------|---|-------------------|---|
| Performance : | 0 | Release Communication | 0 | Reports : | 0 |
| Reports Test : | 0 | Support : | | Special Project : | 0 |
| System Test Support : | 60 | Security : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Tech Arch : | 0 | Translation : | 0 |
| | | Training : | 0 | | |

Content Revision Status-1: Accepted

Content Revision Description-1:
 1. Recommendation Change:
 Before: List of Forms included in Recommendation 2.1 contained AAP 2, FC 3, and FC 3A
 After: Removed AAP 2, FC 3, and FC 3A from the list of affected Forms, as these Forms can only be printed locally.

2. Release Change:
 Before: 22.03
 After: 22.09

Content Revision Status-2: Pending CCB

Content Revision Description-2:
 1. Recommendation Change:
 Before: Below recommendation and assumption were not accounted for in Design Document.
 After: Added #7 to recommendation 2.1.2 to clarify desired functionality when Forms are generated in separate EDBC Runs on different days. Added Assumption #8 on button and online message verbiage.

Content Revision Status-3:

Content Revision Description-3:
 1. Recommendation Change:
 Before:
 After:

2. Estimate Change:
 Before:
 After:

3. Release Change:
 Before:
 After:

4. Funding Source Change:
 Before:
 After:

Content Revision Status-4:

Content Revision Description-4:
 1. Recommendation Change:
 Before:
 After:

2. Estimate Change:
 Before:
 After:

3. Release Change:
 Before:
 After:

4. Funding Source Change:
 Before:
 After:



[CA-236546] Update EICT Reader to process data elements into currency format

| | | | | | |
|-----------------------------------|-------------------------|----------------------------------|-------------------------|-------------------------------|----------------------------|
| Team Responsible: | Batch/Interfaces | Assignee: | Edgars Reinholds | SPG Status: | Approved |
| Fix Version/s: | [22.09] | Designer Contact: | Jennifer Muna | Change Type (SCR): | Enhancement |
| Minor Version: | 22.10.XX | Expedite Changes: | Start Build | Estimate: | 200 |
| Reporter: | Jennifer Muna | Regulation Reference: | | Created: | 11/10/2021 09:09 AM |
| Status: | In Assembly Test | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Carlos Zepeda | Training Impacted: | [N/A] | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [ICT] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Approved by Carlos Zepeda on 6/8/2022

Expedite Approval: Approved by Karen J. Rapponotti on 06/09/2022

Current Design: Currently when the CalSAWS eICT Reader processes incoming eICTs from CalWIN counties, the batch job is not properly converting and storing data element values with an implied decimal format. The eICT Reader should be able to receive the data value that can have a length up to 10 characters, convert, and store the data in the proper currency format.

Request: Update the eICT Reader to properly convert and store the values of data elements with an implied decimal format.

Recommendation: Update the eICT Reader to convert and store values of data elements with an implied decimal format into a proper format for currency.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative Procedure N/A

Description:

Operational Impact:

Estimate: 200

| | | | | | |
|-------------------------|----|---------------------------------|-----|--------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 100 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 80 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Recommendation Change: N/A

2. Estimate Change:

N/A

3. Release Change:
Before:
Minor version: 22.10.XX

After:
Minor version: N/A

4. Funding Source Change:
N/A

**Content Revision
Status-2:
Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:
Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:
Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:



[CA-246220] Accessibility - Perform Accessibility on Pages updated with CA-232151

| | | | | | |
|-----------------------------------|-------------------------|-----------------------|-------------------|--------------------|---|
| Team Responsible: | Fiscal | Assignee: | Ravi Gupta | SPG Status: | N/A |
| Fix Version/s: | [22.09] | Designer Contact: | Jimmy Tu | Change Type (SCR): | New Policy |
| Minor Version: | | Expedite Changes: | No | Estimate: | 195 |
| Reporter: | Lynnel Silva | Regulation Reference: | ACL 21-109 | Created: | 06/03/2022 11:22 AM |
| Status: | Approved | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Sheryl E. Eppler | Training Impacted: | | Funding Source: | Premise |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | CalFresh Overissuances Brown-Tapia |

| | | | |
|-----------------------------|----------------|----------------------------------|-------------------------------|
| Committee: | [Other] | Approved by Committee: | Other Agency Cross Reference: |
| Consortium Review Approval: | | Consortium Review Approval Date: | |

Non-Committee Review: Approved - Karen Rapponotti - 6/6/2022

Expedite Approval: Pages do not meet Accessibility/508 standards

Request: Perform assessment of pages updated through CA-232151 for accessibility/508 compliance.

Recommendation: Resolve accessibility/508 compliance issues with the three pages being updated with CA-232151 (Select Recovery Account, Recovery Account Detail, OI/OP Detail).

Outreach

Description:

Migration Impact

Description:

Migration Impact Analysis: No Impact

Alternative Procedure Description: N/A - Accessibility/508 compliance changes only.

Operational Impact:

Description:

Estimate: 195

| | | | | | |
|-------------------------|----|---------------------------------|-----|--------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 150 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 0 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 45 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Recommendation Change: N/A

2. Estimate Change: N/A

3. Release Change: Before: 22.09

After: RWR

4. Funding Source Change: N/A

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:



[CA-246221] Accessibility - Perform Accessibility on Pages updated with CA-227842

| | | | | | |
|---|---|----------------------------------|-----------------------------|-------------------------------|--|
| Team Responsible: | Online | Assignee: | Prashant Goel | SPG Status: | N/A |
| Fix Version/s: | [22.09] | Designer Contact: | Andrea Rodriguez | Change Type (SCR): | New Policy |
| Minor Version: | | Expedite Changes: | No | Estimate: | 130 |
| Reporter: | Lynnel Silva | Regulation Reference: | ACL 20-121 and AB 79 | Created: | 06/03/2022 11:30 AM |
| Status: | Approved | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Ignacio Lazaro | Training Impacted: | | Funding Source: | Premise |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | Transitional Housing Supplement |
| Committee: | [Other] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |
| Non-Committee Review: | Approved - Karen Rapponotti - 6/6/2022 | | | | |
| Expedite Approval: | | | | | |
| Current Design: | Pages do not meet Accessibility/508 standards | | | | |
| Request: | Perform assess of pages updated through CA-227842 for accessibility/508 compliance | | | | |
| Recommendation: | Resolve accessibility/508 compliance issues with pages updated with CA-227842 (Rate Detail and FC EDBC Summary Results) | | | | |
| Outreach Description: | | | | | |
| Migration Impact Description: | | | | | |
| Migration Impact Analysis: | | | | | |
| Alternative Procedure Description: | N/A - Accessibility/508 compliance updates only. | | | | |
| Operational Impact: | | | | | |
| Estimate: | 130 | | | | |
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 100 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 30 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |
| Content Revision Status-1: | Pending CCB | | | | |
| Content Revision Description-1: | 1. Recommendation Change: N/A | | | | |
| | 2. Estimate Change: N/A | | | | |
| | 3. Release Change: | | | | |

Before: 22.09
After: RWR

4. Funding Source Change: N/A

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

 **[CA-222367] Create Disaster Services Detail and List Page**

| | | | | | |
|-----------------------------------|-------------------------|----------------------------------|---------------------|-------------------------------|----------------------------|
| Team Responsible: | Online | Assignee: | Aaron Fowler | SPG Status: | Approved |
| Fix Version/s: | [23.01] | Designer Contact: | Jimmy Tu | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | No | Estimate: | 583 |
| Reporter: | Sheryl E. Eppler | Regulation Reference: | | Created: | 12/04/2020 10:05 AM |
| Status: | In Development | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Sheryl E. Eppler | Training Impacted: | | Funding Source: | CalSAWS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Fiscal] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Approved by Karen Rapponotti on 11/09/2021

Expedite Approval: Current Design: Disaster CalFresh (DCF) is turned on for individual counties after extensive coordination with the State and affected counties and an approval from the Food and Nutrition Services (FNS). Turning off DCF functionality required an additional SCR, which can take several days to implement.

Request: Create a new page in the system that will allow a Consortium Manager to turn off DCF functionality for individual Counties in real-time.

Recommendation: Create a new 'Deactivate Disaster CalFresh' page that will be limited to Consortia Management security, which will allow the user to turn off DCF functionality for individual Counties as needed in real time.

Outreach Description:
Migration Impact Description:
Migration Impact Analysis:
Alternative Procedure Description:
Operational Impact:
Estimate: **583**

| | | | | | |
|-------------------------|-----|---------------------------------|---|--------------------|-----|
| Automated Test : | 24 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| BenefitsCal : | 0 | CalHEERS : | 0 | CalHEERS Test : | 0 |
| Client Correspondence : | 0 | DBA : | 0 | Design : | 0 |
| Eligibility : | 0 | Fiscal : | 0 | Forms Test : | 0 |
| Imaging : | 0 | IVR/CC : | 0 | Online : | 360 |
| Performance : | 0 | Release Communication Support : | 0 | Reports : | 0 |
| Reports Test : | 0 | Security : | 0 | Special Project : | 0 |
| System Test Support : | 144 | Tech Arch : | 0 | Tech ForgeRock : | 0 |
| Tech Ops : | 0 | Training : | 0 | Translation : | 0 |

Content Revision Status-1: Accepted

Content Revision Description-1: 1. Team Responsible:
Before: Fiscal
After: Online

2. Release Change:

Before: 22.05
After: 23.01

3. Migration Impact:
Before: BLANK
After: No

4. Migration Impact Description:
Before: BLANK
After: N/A

Pending CCB

**Content Revision
Status-2:**

**Content Revision
Description-2:**

This content revision will update the release from 23.01 to 22.11. Also Updated Section 2.1.3 #1 and #4 and Section 2.2.3 #3g and #4f. Please refer to the design document "CA-222367 Create Disaster Services Detail and List page Content Revision 2."

1. Recommendation Change:
Before:

Create a new 'Deactivate Disaster CalFresh' page that will be limited to Consortia Management security, which will allow the user to turn off DCF functionality for individual Counties as needed in real time.

After:

1. Create a new 'Disaster Services List' page that will list all the disasters for a specific county.
2. Create a new 'Disaster Services Detail' page that will give users the ability to deactivate disaster services for a specific county.

2. Estimate Change:
N/A

3. Release Change:
Before: 23.01
After: 22.11

4. Funding Source Change:
N/A

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

End Content Revisions