

## CalSAWS CCB Agenda

<b>DATE</b>	August 18, 2022
<b>TIME</b>	1:30 PM
<b>LOCATION</b>	Teams Virtual Meeting
<b>SUBJECT</b>	Change Control Board Meeting
<b>INVITEES</b>	Regional Managers, Design Leads, Tech Leads, Release Management Leads, Quality Assurance, State Partners, Consortium Management

### Meeting Purpose:

Approve pending System Change Requests (SCRs), scope modifications, and change orders as needed.

### 1. CalSAWS SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
RWR	CA-51956		Former Foster Youth (FFY) Threshold NOAs.	Client Correspondence	589	CalSAWS M&E	Start Build	22.07.x2
RWR	CA-206898	CIV-102914	Authorized Representative Forms	Client Correspondence	1165	Premise	Start Build	22.07.x2
RWR	CA-212089		Implement Threshold languages for CCP 7 & CCP 8 (10/19) version	Client Correspondence	352	Premise	Start Build	22.07.x3
RWR	CA-228877		Add Threshold Languages to existing CalWORKs NOAs	Client Correspondence	1042	Premise	Start Build	22.07.x3
RWR	CA-236226		ACL 21-110 Update CF 377.1 Notice of Approval of CalFresh Benefits	Client Correspondence	62	Premise	Start Build	22.07.x3
RWR	CA-237075		EBT 2260 (8/21) in Threshold Languages	Client Correspondence	310	Premise	Start Build	22.07.x3
RWR	CA-237802		Add Other Language Translations to CalSAWS for WINS 1239	Client Correspondence	310	Premise	Start Build	22.07.x3

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
RWR	CA-237806		Add Other Language Translations to CalSAWS for CF 377.4 SAR	Client Correspondence	310	Premise	Start Build	22.07.x3
RWR	CA-241120		ACL 21-110 Update CF 377.1 Notice of Approval of CalFresh Benefits in Threshold Languages	Client Correspondence	310	Premise	Start Build	22.07.x3
RWR	CA-241299		Add Missing Translations for AR 3	Client Correspondence	143	Premise	Start Build	22.07.x3
RWR	CA-245306		Splunk Logs - Refactor	Online	246	CalSAWS M&E	Production Deployment	22.07.19
RWR	CA-246012		Update the Existing Languages and Add Missing Translations for NA 1275 Form	Client Correspondence	300	Premise	Start Build	22.07.x1
RWR	CA-246716	CA-246715	New SFTP IP for Lake County	Batch Operations	20	CalSAWS M&E	Production Deployment	
RWR	CA-246998		Add CW 10 in Threshold Languages	Client Correspondence	161	Premise	Start Build	22.07.x3
21.02	CA-225742		Template Repository Search Page: Populate standard message when search reach above limit	Client Correspondence	50	LRS M&E	Production Deployment	21.03.11
21.03	CA-218510		Update the CMS PI Report Template & Indicator 12	Reports	340	LRS M&E	Production Deployment	21.03.31
21.03	CA-226068		Update the 'Use County Funds' Field on the Child Placement Detail page to Default to Yes for LA County	Online	23	LRS M&E	Production Deployment	
21.05	CA-220990		DPSS/DCFS Support SCR to provide responses to Consortia queries	Reports	1455	CalSAWS M&E	Production Deployment	
21.07	CA-231754		ForgeRock: Delegated Administration Role Consolidation	Tech Forge Rock	40	LRS M&E	Production Deployment	21.09.10
21.07	CA-232612		Index validation/update for Qlik MV job activity	Tech Forge Rock	20	CalSAWS M&O	No	21.10.29
21.07	CA-232640		Review Vulnerabilities Identified in Qualys Scan	Tech Forge Rock	40	CalSAWS M&O	No	
21.07	CA-233756		DCR - Application # 100001	BenefitsCal	25	LRS M&O	Production Deployment	21.09.23
21.07	CA-233762		CalSAWS/BenefitsCal - Forms API - Need to Send Primary Applicant	BenefitsCal	190	LRS M&E	Production Deployment	21.10.22

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21.11	CA-232010		CA-217945 ACL 20-115 Online Help: Add and Update CalWORKS Child Support Forms Overview	Training	7	Premise	Start Build	
21.11	CA-233648		ForgeRock Patch For DS (Lower Environments)	Tech Forge Rock	16	CalSAWS M&O	No	
21.11	CA-235585		CCB 21-21- Child Care REGIONAL MARKET RATE (RMR) CEILING AND DIRECT SERVICE CONTRACT REIMBURSEMENT CHANGES	Online	73	LRS M&E	Production Deployment	21.12.03
21.11	CA-236092		Add Contact Center OAuth Clients	Tech Forge Rock	40	CalSAWS M&E	No	21.12.17
21.11	CA-237750		Turn Off LWP Issuance Update Batch Job for 12/22/2021 - 12/28/2021	Batch Operations	9	CalSAWS M&E	Production Deployment	21.12.22
21.11	CA-239431		Create Internal Task API Endpoint	Tech Arch	10	CalSAWS M&O	Production Deployment	22.01.20
21.11	CA-239488		DCR for CBO Records from BenefitsCal	BenefitsCal	88	CalSAWS M&E	Production Deployment	22.01.20
22.03	CA-238962		Online Help - Update online help pages for CA-231510	Training	7	CalSAWS M&E	Start Build	
22.03	CA-239744		Generate List of Customers for LA BenefitsCal Cutover	BenefitsCal	10	CalSAWS M&E	Production Deployment	22.04.11
22.03	CA-240775		SAR 7 - Update Forms API to Display Form Header Information	BenefitsCal	362	CalSAWS M&E	Production Deployment	22.04.18
22.03	CA-241704	CSPM-43821	Update Forms API to Display Form Header Information (Except SAR 7)	BenefitsCal	550	CalSAWS M&E	Production Deployment	22.04.18
22.03	CA-242617		Adding a Report Link to CalSAWS for BenefitsCal Release 3.0	Reports	60	CalSAWS M&E	Production Deployment	22.04.18
22.03	CA-243057		Process California CAV (EBT CVV) Activation File in CalSAWS - Phase 7	Fiscal	41	CalSAWS M&E	Production Deployment	22.04.15
22.03	CA-243893		Issue April 2022 Disaster Supplement in accordance to HR 6201 Emergency Allotments	Fiscal	210	CalSAWS M&E	Production Deployment	22.05.14
22.03	CA-243943		Update Welfare Intercept System (WIS) Files for Week Ending 04/08/2022 and 04/15/2022	Fiscal	53	CalSAWS M&E	Production Deployment	22.04.21

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22.03	CA-245213		Update the Run Date of Prenote job for Stanislaus	Fiscal	7	CalSAWS M&E	Production Deployment	22.05.09
22.05	CA-241770		Online Help: Update the Forms Overview CA-236522	Training	15	Premise	Start Build	
22.05	CA-241849		Support SCR to provide responses to Consortia queries	Online	1310	CalSAWS M&E	Production Deployment	
22.05	CA-243058		Process California CAV (EBT CVV) Activation File in CalSAWS - Phase 8	Fiscal	41	CalSAWS M&E	Production Deployment	22.06.07
22.05	CA-244748	CA-244743	Update Stanislaus County Direct Deposit bank to JP Morgan	Fiscal	166	CalSAWS M&E	Production Deployment	22.06.14
22.05	CA-245152		Issue May 2022 Disaster Supplement in accordance to HR 6201 Emergency Allotments	Fiscal	210	CalSAWS M&E	Production Deployment	22.06.11
22.05	CA-245280		Update Yolo County Positive Pay option	Fiscal	5	CalSAWS M&E	Production Deployment	22.06.22
22.05	CA-245466		Forms Batch Job run for REs previously sent to YBN	BenefitsCal	122	CalSAWS M&E	Production Deployment	22.05.26
22.06	CA-233248		ACL 20-99 Update ABCD 350 Detail	Reports	185	CalSAWS M&E	Production Deployment	22.06.30
22.06	CA-240970		Consolidate CDSS EBT Fraud Alert File Interface for all 58 Counties	Fiscal	100	CalSAWS M&E	Production Deployment	22.06.25
22.06	CA-242224	CA-240389	Batch Clothing Allowance Opt-In: Humboldt Co Only	Fiscal	59	CalSAWS M&E	Production Deployment	22.07.07
22.06	CA-242537		Create Paid Warrant interface batch for Mariposa County	Fiscal	53	CalSAWS M&E	Start Build	22.08.XX
22.06	CA-243932		Enable Valuable Category of 'Gift Certificate' for Placer County	Fiscal	25	CalSAWS M&E	Production Deployment	22.07.07
22.06	CA-246259		Issue June 2022 Disaster Supplement in accordance to HR 6201 Emergency Allotments	Fiscal	210	CalSAWS M&E	Production Deployment	22.07.16
22.06	CA-246944	CA-246492	Enable Staledated Warrant Job for Siskiyou County	Fiscal	10	CalSAWS M&E	Production Deployment	22.06.23
22.06	CA-247355		Update FTP Batch Properties for Wave 1 Counties - County interfaces	Fiscal		CalSAWS DD&I	Production Deployment	22.07.05
22.06	CA-248010		Turn off Tax Intercept batch jobs for week ending 07/22/2022 & 07/29/2022	Fiscal	13	CalSAWS M&E	Production Deployment	22.07.22

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22.07	CA-227577		Synchronize WIS and CalSAWS Tax Intercept Balances 2022 (Excluding Los Angeles)	Fiscal	78	CalSAWS M&E	Production Deployment	22.07.29
22.07	CA-228937		DDID 2150 - Implement Child Placement Verification Process for Sacramento and Alameda Counties	Fiscal	786	CalSAWS DD&I	No	
22.07	CA-235669		Implement CalSAWS Case Data Removal Functionality Sprint 10	Tech Arch	750	CalSAWS M&E	Production Deployment	22.08.XX
22.07	CA-238993		ACIN I-72-21 SB 1232 Mass Informing Notice	Client Correspondence	148	CalSAWS M&E	Start Build	22.08.XX
22.07	CA-240237		Quarterly release testing for EBT vendor FIS - May 2022	Fiscal	45	CalSAWS M&E	Production Deployment	22.07.24
22.07	CA-242023		Update State/Fiscal Reports Schedule Based on Batch Schedule Updates	Reports	179	CalSAWS M&E	Start Build	22.08.18
22.07	CA-242705		Revised CW 2189A, CW 2189B, M40-107C1	Client Correspondence	547	CalSAWS M&E	Start Build	22.08.23
22.07	CA-242917		Update Glenn County IP address for Issuance Batch to Central Square/One Solution	Batch Operations	53	CalSAWS M&E	Production Deployment	22.08.29
22.07	CA-244068		Export C-IV C4Y Tables into CalSAWS database	Batch/Interfaces	195	CalSAWS M&E	Start Build	22.09.01
22.07	CA-245061		Update CalSAWS to use the Primary Email Address as the user login name for CalWIN Counties.	Online	158	CalSAWS M&E	Start Build	22.08.30
22.07	CA-245594		Add General Assistance Program Code Converted from CalWIN to Generate reports	Reports	280	CalSAWS M&E	Start Build	22.08.xx
22.07	CA-245662		Add a Link to the Systems Status Dashboard to the CalSAWS System	Online	101	CalSAWS M&E	Start Build	22.08.30
22.07	CA-245787		Update Supportive Services Issuances Report to Expand Logic for All GA/GR Solutions	Reports	133	CalSAWS M&E	Start Build	22.08.XX
22.07	CA-247036		Upgrade Jenkins to 2.346.1	Tech Ops	215	CalSAWS M&O	No	22.09.10
22.07	CA-247041		Upgrade SonarQube to 8.9.8 LTS	Tech Ops	80	CalSAWS M&O	No	22.09.10

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22.07	CA-247179		Tech ForgeRock Team Allocation for July	Tech Forge Rock	880	CalSAWS M&E	Start Build	22.08.XX
22.07	CA-247183		Release FC/KG/AAP COLA NOAs for 2022-2023	Client Correspondence	35	CalSAWS M&E	Production Deployment	22.08.17
22.07	CA-247292		Update e_Application's Assigned Office to a Valid Office	BenefitsCal	22	CalSAWS M&E	Production Deployment	22.07.28
22.07	CA-247326		Design - Add BenefitsCal page to CalSAWS.org	Release Communication	10	CalSAWS M&E	No	22.08.XX
22.07	CA-247622		CCB 22-12 Revised Schedule of Income Ceilings and Income Ranking Table for Fiscal Year (FY) 2022-23	Online	59	CalSAWS M&E	Production Deployment	22.08.11
22.07	CA-247639	CA-244748	Update Stanislaus County Direct Deposit bank for JP Morgan	Fiscal	45	CalSAWS M&E	Production Deployment	22.08.04
22.07	CA-247697		Convert ForgeRock EBS Volume and Apply TeamOwner Tag	Tech Forge Rock	9	CalSAWS M&E	No	22.08.29
22.07	CA-247787		Training: Update Employment Services-WTW WBTs for CA-217944, CA-50542	Training	250	CalSAWS M&E	Start Build	22.09.23
22.07	CA-247907		Issue July 2022 Disaster Supplement in accordance to HR 6201 Emergency Allotments	Fiscal	210	CalSAWS M&E	Production Deployment	22.08.13
22.07	CA-247934		Update Direct Deposit Reader for Placer County and Yolo County	Fiscal	45	CalSAWS M&E	Production Deployment	22.08.04
22.07	CA-247953		DCR to add Claiming Information for PEAFF Payments Issued under CW Mixed Aid Code	Fiscal	45	CalSAWS M&E	Production Deployment	22.07.28
22.07	CA-247955		Request for ForgeRock Production Load for Wave 2 CalWIN Counties Prior to the Start of CalSAWS Training	Tech Forge Rock	17	Other	No	22.09.12
22.07	CA-248357		Update the outbound CCSAS interface to default the FBU for CalWIN counties	Batch/Interfaces	47	CalSAWS M&E	Production Deployment	22.08.11
22.07	CA-248502		Data Change Monterey County Warrant Control Numbers for 07/28/2022	Fiscal	9	CalSAWS M&E	Production Deployment	22.08.02
22.09	CA-240101		Cutover Activity for CalWIN Conversion EDBC Benefit Match (Wave 1)	Eligibility	15	CalSAWS DD&I	Production Deployment	22.10.30
22.09	CA-242939		GA GR M&O Process for Correspondence Administration (Documentation Only)	Eligibility	240	CalSAWS M&E	No	

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22.09	CA-245905		Online Help: Update JA Electronic Signature (e-Sign) CA-226838	Training	15	CalSAWS DD&I	Start Build	
22.09	CA-246043		Implement partitioning for performance enhancements	DBA	860	CalSAWS DD&I	Start Build	22.10.09
22.09	CA-246209		Run mass reindex of documents in workflow queues for San Bernardino	Imaging	15	CalSAWS M&E	Start Build	
22.09	CA-246275		Online Help: Update JA Imaging Multi Case Scanning CA-228869	Training	15	CalSAWS M&E	Start Build	
22.09	CA-246277		Online Help: Update JA Imaging Single Case Scanning and Virtual Print CA-228869	Training	15	CalSAWS M&E	Start Build	
22.09	CA-246523		Online Help: Update OLH for BenefitsCal 2-Way Messaging CA-239571	Training	26	CalSAWS M&E	Start Build	
22.09	CA-246647		Online Help: Updates to JA Medi-Cal - MAGI Referrals and Eligibility Determination	Training	15	CalSAWS M&E	Start Build	
22.09	CA-247528		Update Forms Overview Content and Format	Training	35	CalSAWS M&E	Start Build	
22.09	CA-247626		Online Help: Update JA Case Copy Batch Job	Training	15	CalSAWS M&E	Start Build	
22.09	CA-247905		Online Help: Update JA Medi-Cal Minor Consent Program Process for CA-239507	Training	15	CalSAWS M&E	Start Build	
22.09	CA-247957		Request for ForgeRock Production Load for Wave 3 CalWIN Counties Prior to the Start of CalSAWS Training	Tech Forge Rock	2	Other	No	22.11.14
22.11	CA-47608		MEDS: Update MEDS alert description	Batch/Interfaces	240	CalSAWS M&E	No	
22.11	CA-204822		Batch EDBC: Expand logging capabilities for tracking Batch EDBC trigger conditions	Batch/Interfaces	332	CalSAWS M&E	No	
22.11	CA-225996		ACL 21-52 Update CF 285, Add CF 285A, Cover Letter and Pre-Populated Application Source	Client Correspondence	1426	Premise	Start Build	
22.11	CA-227245		ACL 21-93 CF 377.1A Notice of Denial Updates	Client Correspondence	1194	CalSAWS M&E	Start Build	

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22.11	CA-237008		Update the Template Repository Forms for FC/KG/AAP/ARC	Client Correspondence	565	CalSAWS M&E	Start Build	
22.11	CA-241891		Online Help: Create new Job Aid for IHSS Income for CA-237851	Training	25	CalSAWS M&E	No	
22.11	CA-243960		Activate E2Lite Automation for CalWIN Counties	Batch/Interfaces	107	CalSAWS M&E	No	
22.11	CA-246284		Update Application Source to be a Required Field	Online	316	CalSAWS M&E	Start Build	
22.11	CA-247889		ACL 22-XX Resource Limit Increase	Eligibility	195	CalSAWS M&E	No	
22.11	CA-247958		Request for ForgeRock Production Load for Wave 4 CalWIN Counties Prior to the Start of CalSAWS Training	Tech Forge Rock	2	Other	No	23.01.02
22.11	CA-248175		Online Help - Add Job Aid for Mileage Rate - Maintain	Training	20	CalSAWS M&E	No	
22.11	CA-248485		Online Help - Remove the Master Client Index (MCI) Job Aid	Training	10	CalSAWS M&E	No	
23.01	CA-237224		Update the Logic Used in Address Normalization	Online	178	CalSAWS M&E	No	
23.01	CA-244774		Add Variable to Identify Allotment Type to the CalFresh Sample File	Batch/Interfaces	293	CalSAWS M&E	No	
23.01	CA-246965		Opt-In El Dorado to CF Denial Batch EDBC PB00E472	Batch/Interfaces	100	CalSAWS M&E	No	
23.02	CA-218883		DDID 119 - Phase 4 Deployment for 58 Counties	Imaging	34	CalSAWS DD&I	No	23.02.23
23.02	CA-247959		Request for ForgeRock Production Load for Wave 5 CalWIN Counties Prior to the Start of CalSAWS Training	Tech Forge Rock	2	Other	No	23.02.27
23.03	CA-247960		Request for ForgeRock Production Load for Wave 6 CalWIN Counties Prior to the Start of CalSAWS Training	Tech Forge Rock	2	Other	No	23.05.01
23.05	CA-247623		CCB- 22-14-Revise Family Fee Schedule for FFY 22-23	Online	107	CalSAWS M&E	No	



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RWR	CA-216498		Add Threshold Languages to DFA 377.7F	Client Correspondence	330	Premise	Start Build	22.07.x1
RWR	CA-216900		Add CF RE, CW RE, and CW/CF RE packets in threshold languages.	Client Correspondence	3520	Premise	Start Build	22.07.x1
RWR	CA-220208		Add OI/OP Packets in threshold languages.	Client Correspondence	1983	Premise	Start Build	22.07.x1
RWR	CA-239012		Add Threshold Languages to CF 377.7B	Client Correspondence	320	Premise	Start Build	22.07.x1
RWR	CA-239013		Update English and Add Threshold Languages to CF 377.7C	Client Correspondence	330	Premise	Start Build	22.07.x1
RWR	CA-239016		Add Threshold Languages to CF 377.7E1	Client Correspondence	330	Premise	Start Build	22.07.x1
RWR	CA-239038		Add Threshold Languages to DFA 377.7G	Client Correspondence	330	Premise	Start Build	22.07.x1
RWR	CA-240436		Review CalSAWS tables under FGAC for PII data elements	DBA	80	CalSAWS M&E	No	22.08.XX
RWR	CA-240437		Update FGAC DB policy to include NULL and county code 90 records to be returned for all Ad-Hoc reporting users	DBA	80	CalSAWS M&E	Start Build	22.08.XX
RWR	CA-241027		Need to Remove Fine Grain Access on listed CalSAWS tables in Impacted Environments	DBA	80	CalSAWS M&E	Start Build	22.08.XX
RWR	CA-247124		Accessibility - Updates Pages in CalSAWS Application (Tier 1 & Tier 2)	Online	780	CalSAWS M&E	No	22.07.x2
RWR	CA-247125		Accessibility - Updates Pages in CalSAWS Application (Tier 2)	Online	1040	CalSAWS M&E	No	
RWR	CA-247126		Accessibility - Updates Pages in CalSAWS Application (Tier 2)	Online	1040	CalSAWS M&E	No	
RWR	CA-247129		Accessibility - Updates Pages in CalSAWS Application (Tier 2)	Online	845	CalSAWS M&E	No	22.07.x3
RWR	CA-247151		Accessibility - Updates Pages in CalSAWS Application (Tier 3)	Online	715	CalSAWS M&E	No	
TBD	CA-55378		Impose CW MAP Reduction within the allotted timeframe when Immunization Page is not updated for children in AU under age 6	Eligibility	1170	CalSAWS M&E	No	

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TBD	CA-214541		Create List of CW Cases with Two Parents; One with Role of 'MMO' with role reason 'FTP Immunization'	Eligibility	18	CalSAWS M&E	No	
22.05	CA-239072		Training: Create CFP for Task Management Changes Introduced with App Dev SCRs CA-214901 and CA-214905	Training	150	CalSAWS DD&I	Start Build	22.08.10
22.05	CA-241490		Performance Test of Contact Center's Amazon Connect functionality	Contact Center	140	CalSAWS DD&I	No	22.10.03
22.06	CA-217158		Upgrade JAVA and Weblogic for CalSAWS Application	Tech Arch	1810	CalSAWS M&O	Start Build	22.11.XX
22.06	CA-239073		Training: Create CFP for Task Management Changes Introduced with App Dev SCR CA-214915	Training	150	CalSAWS DD&I	Start Build	22.08.10
22.06	CA-242966		DDID 2700 FDS CSC: Migrate Shasta County to new AWS account, and deploy eCCP	Contact Center	1200	CalSAWS DD&I	Start Build	22.08.18
22.06	CA-243657		Training: Create CFP for Task Mgmt CA-214914	Training	150	CalSAWS DD&I	Start Build	22.08.10
22.06	CA-243658		Training: Create CFP for Task Mgmt CA-214916	Training	150	CalSAWS DD&I	Start Build	22.08.10
22.06	CA-243669		Training: Create CFP for Task Mgmt CA-214918	Training	150	CalSAWS DD&I	Start Build	22.08.10
22.06	CA-243670		Training: Create CFP for Task Mgmt CA-214903	Training	150	CalSAWS DD&I	Start Build	22.08.10
22.06	CA-244172		Training: Create CFP for Two-Way Messaging CA-239571	Training	165	CalSAWS M&E	Start Build	22.08.12
22.06	CA-246199		Training: Update Clerical Support WBTs for 22.07 App Dev Changes	Training	35	CalSAWS M&E	Start Build	22.09,23
22.07	CA-235977		Update GR 237	Reports	343	CalSAWS DD&I	Start Build	22.08.01
22.07	CA-239571	CSPM-217, CSPM-216, CSPM-215, CSPM-174, CSPM-160, CSPM-159,	BenefitsCal - Two Way Messaging	BenefitsCal	2742	CalSAWS M&E	Start Build	22.07.28

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		CSPM-158, CSPM-156, CSPM-152						
22.07	CA-241413	CH-198728	One-time batch for Reduced Premiums for 250% WDP	CalHEERS	324	Premise	Start Build	22.08.04
22.07	CA-245231		Update imaging API for SAR 7 Customer Reporting Logic when barcode is not available	Imaging	534	CalSAWS M&E	Start Build	22.08.25
22.09	CA-48513	CA-220233	Update EDBC Logic to Auto-Test for 4M when Youth 18 years or Older Exits Foster Care	CalHEERS	1771	CalSAWS M&E	Start Build	
22.09	CA-205649		Update Expungement Detail page to allow posting of Recovery Account Transactions	Fiscal	309	CalSAWS M&E	No	
22.09	CA-216395		Enable posting of GA Forms to BenefitsCal	Client Correspondence	42	CalSAWS M&E	No	
22.09	CA-216757		2nd Level Authorization When Issuing an EBT Card	Fiscal	1848	CalSAWS M&E	Start Build	
22.09	CA-220120		Update CF EDBC Allotment Logic for Households that received Disaster Supplements or Emergency Allotments the Same Benefit Month	Eligibility	1430	CalSAWS M&E	Start Build	
22.09	CA-229461	CA-233690	Customer Non-Benefit Issuance Category (Phase II)	Fiscal	1131	CalSAWS M&E	No	
22.11	CA-49396		ACL 15-96 - Add and update ARC NOAs and Forms	Client Correspondence	594	CalSAWS M&E	No	
22.11	CA-50776		CalFresh WTW Eligibility Non Compliance Updates	Eligibility	1225	CalSAWS M&E	No	
22.11	CA-210330		Update MC 355 Reminder Notice Sent Logic	Client Correspondence	158	CalSAWS M&E	No	
22.11	CA-227319	CA-227315; CA-227863; CA-242557	Re-Referral of CalWORKs and CalFresh Recovery Accounts to TTC	Fiscal	203	CalSAWS M&E	No	
22.11	CA-240231		Update NOA Logic to Check for Postpartum Aid Code and Budget	Client Correspondence	432	CalSAWS M&E	No	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
23.03	CA-210617		Updates to Categorically Eligible Logic for CF Program	Eligibility	459	CalSAWS M&E	No	
23.03	CA-221893		Update CalWORKs in Public Assistance CalFresh Budget at Initial Approval	Eligibility	284	CalSAWS M&E	No	

## 2. Informational Only: CalSAWS Conversion SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
<i>None</i>								

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
<i>None</i>								

The next CCB Meeting scheduled for **09/01/2022**.

### 3. CalSAWS Development Schedule

Release #	Release Date (Mon)	CalSAWS (North & South) Production Deployment Date (Sun)	Notes	SCR Freeze (Fri)	Defect Freeze (Fri)	DBCR/CTC R Freeze (Wed)	Hard Defect Freeze (Fri)	Build Approved (Wed)
21.07	7/26/2021	7/25/2021	Last C-IV Baseline Release	5/28/2021	7/2/2021	7/7/2021	7/9/2021	7/21/2021
21.09			No Release - C-IV Converts to CalSAWS					
			C-IV to CalSAWS Cutover (End of September)	N/A	N/A		N/A	N/A
21.11	11/22/2021	11/21/2021		8/27/2021	10/22/2021	10/27/2021	10/29/2021	11/17/2021
22.01	1/24/2022	1/23/2022		11/24/2021	12/31/2021	1/5/2022	1/7/2022	1/19/2022
22.02	2/21/2022		CH Release	11/26/2021	1/21/2022			
22.03	3/21/2022	3/20/2022		1/28/2022	2/25/2022	3/3/2022	3/4/2022	3/16/2022
22.05	5/23/2022	5/22/2022	Due to Memorial Day 5/30	3/25/2022	4/29/2022	5/4/2022	5/6/2022	5/18/2022
22.06	6/20/2022		CH Release	4/8/2022	5/27/2022	6/1/2022	6/3/2022	6/15/2022
22.07	7/25/2022	7/24/2022		5/27/2022	7/1/2022	7/6/2022	7/8/2022	7/20/2022
22.09	9/26/2022	9/25/2022		7/29/2022	9/2/2022	9/7/2022	9/9/2022	9/21/2022
	10/31/2022		CalWIN to CalSAWS Wave 1 Cutover (End of October 2022)	N/A	N/A	N/A	N/A	N/A
22.11	11/21/2022	11/20/2022		9/30/2022	10/28/2022	11/2/2022	11/4/2022	11/16/2022
23.01	1/23/2023	1/22/2022		11/23/2022	12/30/2022	1/4/2023	1/6/2023	1/18/2023
23.02	TBD	TBD	CH Release	TBD	TBD	TBD	TBD	TBD
	2/27/2023		CalWIN to CalSAWS Wave 2 Cutover (End of February 2023)	N/A	N/A	N/A	N/A	N/A
23.03	3/20/2023	3/19/2022		1/27/2023	2/24/2023	3/1/2023	3/3/2023	3/15/2023
	5/1/2023		CalWIN to CalSAWS Wave 3 Cutover (End of April 2023)	N/A	N/A	N/A	N/A	N/A
23.05	5/22/2023	5/21/2023	Due to Memorial Day 5/29	3/24/2023	4/28/2023	5/3/2023	5/5/2023	5/17/2023
23.06	TBD	TBD	CH Release	TBD	TBD	TBD	TBD	TBD
	7/23/2023		CalWIN to CalSAWS Wave 4 Cutover (End of June 2023)	N/A	N/A	N/A	N/A	N/A
23.07	7/24/2023	7/23/2023		5/26/2023	6/30/2023	7/5/2023	7/7/2023	7/19/2023

	9/4/2023		CalWIN to CalSAWS Wave 5 Cutover (End of August 2023)	N/A	N/A	N/A	N/A	N/A
23.09	9/25/2023	9/24/2023		7/28/2023	9/1/2023	9/6/2023	9/8/2023	9/20/2023
	10/30/2023		CalWIN to CalSAWS Wave 6 Cutover (End of October 2023)	N/A	N/A	N/A	N/A	N/A
23.11	11/20/2023	11/19/2023		9/29/2023	10/27/2023	11/1/2023	11/3/2023	11/15/2023
24.01	1/22/2024	1/21/2024		11/22/2023	12/29/2023	1/3/2024	1/5/2024	1/17/2024

Freeze Dates	
SCR Freeze	Deadline for all SCR code to be delivered for baseline release
Defect Freeze	Deadline for all Defects to be delivered for baseline release
Hard Defect Freeze	Deadline for all Defects (tied to baseline release) to be delivered for baseline release
Build Approved	Greenlight for baseline release

Updates:

12/1/2021 – Updates to CalWIN deployment dates, added 2023 Releases, updates to 22.02/22.06 CH

## [CA-51956] Former Foster Youth (FFY) Threshold NOAs.

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Smit Shah</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>Ravi Gupta</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:	<b>22.07.x2</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>589</b>
Reporter:	<b>Tiffany Huckaby</b>	Regulation Reference:	<b>MEDIL I 16-14, ACWDL 15-32</b>	Created:	<b>01/19/2018 11:45 AM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Virginia C. Bernal</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Correspondence]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Non-committee review and approval by Virginia Bernal/EM, 07/19/2022.				
<b>Expedite Approval:</b>	By Karen Rapponotti on 07/20/2022				
<b>Current Design:</b>	Currently MC 239 FFY-3 form and MC 239 FFY-1 NOA are available only in English and Spanish languages and MC 239 FFY-4 NOA is available only in English Language.				
<b>Request:</b>	FFY Notices are generated in English only and need to be generated in threshold language.				
<b>Recommendation:</b>	Add the following FFY Notices in Threshold Languages: 1. Approval of Eligibility for FFY (MC 239 FFY-1 Rev. 12/15) 2. Automatic Renewal of Eligibility for Former Foster Youth Medi-Cal Program (MC 239 FFY-3 Rev. 12/15) 3. Notice of Continuing Medi-Cal Coverage for the Former Foster Youth Medi-Cal Program (MC 239 FFY-4 Rev.12/15)				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	Workers would have to retrieve notices from the DHCS website and complete manually.				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>589</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	330	DBA :	0	Design :	99
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	61
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	99	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



## [CA-206898] Authorized Representative Forms

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Narendar Sabbani</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>Lianel Richwin</b>	Change Type (SCR):	<b>Policy Re-Design</b>
Minor Version:	<b>22.07.x2</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>1165</b>
Reporter:	<b>Maria Arceo</b>	Regulation Reference:	<b>ACWL 18-26, MEDIL I 19-10, MEDIL I 21-23</b>	Created:	<b>02/26/2019 10:48 AM</b>
Status:	<b>In Assembly Test</b>	Impact Analysis:	<b>[Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Virginia C. Bernal</b>	Training Impacted:		Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Correspondence]</b>	Funding Source ID:	<b>Medi-Cal redetermination forms</b>
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	<b>CIV-102914</b>
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Approved 7/12/2022 -Virginia Bernal				
<b>Expedite Approval:</b>	By Karen Rapponotti on 07/19/2022				
<b>Current Design:</b>	MC 306 (6/07)- Appointment of authorized Representative, generates via the Template Repository.				
<b>Request:</b>	<ol style="list-style-type: none"> <li>1. Add the "Appointment Form MC 382" in English and following threshold languages: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Spanish, Tagalog, and Vietnamese</li> <li>2. Add the "Appointment Notice MC 380" in English and following threshold languages: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Spanish, Tagalog, and Vietnamese</li> <li>3. Add the "Standard Agreement Form MC 383" in English language</li> <li>4. Add the "Cancellation or Change Letter MC 381" in English and following threshold languages: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Spanish, Tagalog, and Vietnamese</li> <li>5. Delete Form MC 306 "Appointment of Representative" from the Template Repository</li> </ol>				
<b>Recommendation:</b>	<ol style="list-style-type: none"> <li>1. Add the "Appointment Form MC 382" in English and following threshold languages: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Spanish, Tagalog, and Vietnamese</li> <li>2. Add the "Appointment Notice MC 380" in English and following threshold languages: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Spanish, Tagalog, and Vietnamese</li> <li>3. Add the "Standard Agreement Form MC 383" in English language</li> <li>4. Add the "Cancellation or Change Letter MC 381" in English and following threshold languages: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Spanish, Tagalog, and Vietnamese</li> <li>5. Delete Form MC 306 "Appointment of Representative" from the Template Repository</li> </ol>				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>1165</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	10	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	810	DBA :	0	Design :	90
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	10	IVR/CC :	0	Online :	0



Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :	0	Special Project :	0
System Test Support :	245	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		



## [CA-212089] Implement Threshold languages for CCP 7 & CCP 8 (10/19) version

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Amitesh Prasad</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>Anumula Reddy</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.07.x3</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>352</b>
Reporter:	<b>Maria Arceo</b>	Regulation Reference:		Created:	<b>11/26/2019 01:53 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Claudia Pinto</b>	Training Impacted:		Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Correspondence]</b>	Funding Source ID:	<b>Correspondence Phase II</b>
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Gingko Luna 7/26/2022				
<b>Expedite Approval:</b>	By Karen Rapponotti on 08/03/2022				
<b>Current Design:</b>	The system only has English and Spanish of the CCP 7(10/19) and CCP 8(10/19).				
<b>Request:</b>	<p>1. Add CDSS Threshold Languages to the CalSAWS for the CCP 7(10/19) form Template Repository and system generated. Languages include: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog and Vietnamese.</p> <p>2. Add CDSS Threshold Languages to the CalSAWS for the CCP 8(10/19) form Template Repository and system generated. Languages include: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog and Vietnamese.</p>				
<b>Recommendation:</b>	<p>1. Add the CCP 7(10/19) form in available threshold languages. Languages: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog and Vietnamese.</p> <p>2. Add the CCP 8(10/19) form in available threshold languages. Languages: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog and Vietnamese.</p>				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>352</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	220	DBA :	0	Design :	66
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0

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System Test Support :	66	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



## [CA-228877] Add Threshold Languages to existing CalWORKs NOAs

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Pooja Pandey</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>Lianel Richwin</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.07.x3</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>1042</b>
Reporter:	<b>Tiffany Huckaby</b>	Regulation Reference:	<b>Correspondence</b>	Created:	<b>05/18/2021 04:18 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Maria Arceo</b>	Training Impacted:		Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Correspondence]</b>	Funding Source ID:	<b>Correspondence Phase I/II</b>
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Maria Arceo 7/27/2022-Sent to correspondence committee as FYI				
<b>Expedite Approval:</b>	By Karen Rapponotti on 08/03/2022				
<b>Current Design:</b>	Currently some of the CalWORKs NOAs are only available in English and Spanish Languages in CalSAWS.				
<b>Request:</b>	<ol style="list-style-type: none"> <li>Update English, Spanish and add Threshold languages to CalWORKs Approval notice M40-171D (6/2018) to match with the state version. Languages include: Cambodian, Chinese, Russian and Vietnamese</li> <li>Add Threshold languages to CalWORKs Change notice M44-113G1(6/98) to match with the state version. Languages include: Chinese, Russian and Vietnamese</li> <li>Update English, Spanish and add Threshold languages to CalWORKs Change notice M44-316B (9/2013) to match with the state version. Languages include: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog, and Vietnamese</li> <li>Update English, Spanish and add Threshold languages to CalWORKs Denial notice M40-129E4 (12/90) to match with the state version. Languages include: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog, and Vietnamese</li> </ol>				
<b>Recommendation:</b>	<ol style="list-style-type: none"> <li>Update the M40-171D NOA in following threshold languages: Cambodian, Chinese, English, Russian, Spanish and Vietnamese</li> <li>Update the M44-113G1 NOA in following threshold languages: Chinese, Russian and Vietnamese</li> <li>Update the M44-316B NOA in all threshold languages: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Spanish, Tagalog, and Vietnamese</li> <li>Update the M40-129E4 NOA in all threshold languages: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Spanish, Tagalog, and Vietnamese</li> </ol>				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>					
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>1042</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	540	DBA :	0	Design :	196

Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	75	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	162	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



## [CA-236226] ACL 21-110 Update CF 377.1 Notice of Approval of CalFresh Benefits

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Dinesh Mariyappan</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>Deepika Babu</b>	Change Type (SCR):	<b>Policy Re-Design</b>
Minor Version:	<b>22.07.x3</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>62</b>
Reporter:	<b>Caroline Bui</b>	Regulation Reference:	<b>ACL-21-110</b>	Created:	<b>11/04/2021 08:43 AM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Caroline Bui</b>	Training Impacted:		Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Correspondence]</b>	Funding Source ID:	<b>Correspondence Phase II</b>
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Reviewed and Approved by Caroline Bui 7/28/2022				
<b>Expedite Approval:</b>	By Karen Rapponotti on 08/03/2022				
<b>Current Design:</b>	Currently, the system has CF 377.1 form of version (06/19) in English language in CalSAWS.				
<b>Request:</b>	Update the CF 377.1 to the current state version (CF 377.1(5/20)) for English Language in CalSAWS.				
<b>Recommendation:</b>	Update the CF 377.1 to the current state version (CF 377.1(5/20)) for English Language in CalSAWS.				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>					
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>62</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	40	DBA :	0	Design :	10
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	12	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

## [CA-237075] EBT 2260 (8/21) in Threshold Languages

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Nisarga Nagarathnaraj</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>Mohammed Yasin</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:	<b>22.07.x3</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>310</b>
Reporter:	<b>Jasmine Chen</b>	Regulation Reference:	<b>ACIN I-12-22, ACL 14-90, ACL 14-90E</b>	Created:	<b>11/22/2021 01:11 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Caroline Bui</b>	Training Impacted:		Funding Source:	<b>Premise</b>
Consortium Contact:		Committee:	<b>[Correspondence]</b>	Funding Source ID:	<b>Correspondence Phase II</b>
Project Phase (SCR):	<b>Production</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:					
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Approved by Caroline Bui 7/29/2022				
<b>Expedite Approval:</b>	By Karen Rapponotti on 08/03/2022				
<b>Current Design:</b>	Currently, the system only has English & Spanish of the EBT 2260 (08/21).				
<b>Request:</b>	Update CDSS Threshold Languages to the CalSAWS for the EBT 2260 (08/21) form Template Repository and system generated. Languages include: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog and Vietnamese.				
<b>Recommendation:</b>	1. Update the EBT 2260 (08/21) form in all available threshold languages. Languages: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog and Vietnamese.				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>310</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	200	DBA :	0	Design :	50
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	60	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



## [CA-237802] Add Other Language Translations to CalSAWS for WINS 1239

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Priyanka Kumari</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>Shaik Shahul</b>	Change Type (SCR):	<b>Policy Re-Design</b>
Minor Version:	<b>22.07.x3</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>310</b>
Reporter:	<b>Connie Buzbee</b>	Regulation Reference:	<b>ACIN I--14-14, ACIN I-14-14E</b>	Created:	<b>12/07/2021 10:48 AM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Customer Impact]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Caroline Bui</b>	Training Impacted:		Funding Source:	<b>Premise</b>
Consortium Contact:		Committee:	<b>[Other]</b>	Funding Source ID:	<b>Correspondence Phase II</b>
Project Phase (SCR):	<b>Production</b>				
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Reviewed and Approved by Caroline Bui 7/26/2022				
<b>Expedite Approval:</b>	By Karen Rapponotti on 08/03/2022				
<b>Current Design:</b>	Currently, The System has only English and Spanish languages in CalSAWS.				
<b>Request:</b>	Add available threshold languages to the CalSAWS for the WINS 1239 (05/14) form Languages include: Arabic, Farsi, Hmong, Lao, Armenian, Chinese, Cambodian, Russian, Korean, Tagalog and Vietnamese.				
<b>Recommendation:</b>	Add available threshold languages to the CalSAWS for the WINS 1239 (05/14) form Languages include: Arabic, Farsi, Hmong, Lao, Armenian, Chinese, Cambodian, Russian, Korean, Tagalog and Vietnamese.				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>310</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	200	DBA :	0	Design :	50
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	60	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0





## [CA-237806] Add Other Language Translations to CalSAWS for CF 377.4 SAR

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Vamsi Davuluri</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>Surendar Murugesan</b>	Change Type (SCR):	<b>Policy Re-Design</b>
Minor Version:	<b>22.07.x3</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>310</b>
Reporter:	<b>Connie Buzbee</b>	Regulation Reference:	<b>ACL 12-25, ACL 12-25E</b>	Created:	<b>12/07/2021 11:02 AM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Customer Impact]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Caroline Bui</b>	Training Impacted:		Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Correspondence]</b>	Funding Source ID:	<b>Correspondence Phase II</b>
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Approved by Caroline Bui 7/29/2022				
<b>Expedite Approval:</b>	By Karen Rapponotti on 08/03/2022				
<b>Current Design:</b>	The system only has English and Spanish of the CF 377.4 SAR.				
<b>Request:</b>	Add Other Language translations to the CalSAWS from the CDSS website for the CF 377.4 SAR (6/13) form and system generated. Languages include: Arabic, Armenian, Chinese, Farsi, Hmong, Korean, Lao, Russian and Tagalog.				
<b>Recommendation:</b>	Add the CF 377.4 SAR (6/13) form in all available threshold languages Languages: Arabic, Armenian, Chinese, Farsi, Hmong, Korean, Lao, Russian and Tagalog.				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>310</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	200	DBA :	0	Design :	50
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	60	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



## [CA-241120] ACL 21-110 Update CF 377.1 Notice of Approval of CalFresh Benefits in Threshold Languages

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Anil Ankad</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>Vamsi Davuluri</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:	<b>22.07.x3</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>310</b>
Reporter:	<b>Caroline Bui</b>	Regulation Reference:	<b>ACL 21-110</b>	Created:	<b>02/15/2022 07:00 AM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Caroline Bui</b>	Training Impacted:		Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Correspondence]</b>	Funding Source ID:	<b>Correspondence Phase II</b>
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:	<b>07/25/2022</b>				
<b>Non-Committee Review:</b>	Reviewed and Approved by Caroline Bui on 7/28/2022				
<b>Expedite Approval:</b>	By Karen Rapponotti on 08/03/2022				
<b>Current Design:</b>	Currently, the system generates the CF 377.1 (6/19) in threshold languages.				
<b>Request:</b>	Update the CF 377.1 form to match with the latest state version (5/20) in all available threshold languages. Languages include: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Spanish, Tagalog and Vietnamese				
<b>Recommendation:</b>	Update the CF 377.1 form to match with the latest state version (5/20) in all available following threshold languages: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Spanish, Tagalog and Vietnamese.				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>310</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	200	DBA :	0	Design :	50
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	60	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



## [CA-241299] Add Missing Translations for AR 3

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Abhijit Tiwari</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>Harshitha Bhat</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.07.x3</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>143</b>
Reporter:	<b>Connie Buzbee</b>	Regulation Reference:		Created:	<b>02/17/2022 09:37 AM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Maria Arceo</b>	Training Impacted:		Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Correspondence]</b>	Funding Source ID:	<b>Correspondence Phase II</b>
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Maria Arceo 7/27/2022- Sent to Correspondence Committee as FYI				
<b>Expedite Approval:</b>	By Karen Rapponotti on 08/03/2022				
<b>Current Design:</b>	The system has English, Spanish, Armenian, Cambodian, Chinese, Korean, Russian, Tagalog, Vietnamese threshold languages of the AR 3.				
<b>Request:</b>	Add Threshold Languages to the CalSAWS for the AR 3(2/2015) form generated via Template Repository. Languages include: Arabic, Farsi, Hmong, and Lao.				
<b>Recommendation:</b>	Add the AR 3(2/2015) form in the following threshold Languages: Arabic, Farsi, Hmong, and Lao				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>143</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	92	DBA :	0	Design :	23
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	28	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



## [CA-245306] Splunk Logs - Refactor

- Resolved: 07/06/2022 10:55 PM

Team Responsible:	Online	Assignee:	Nithin Bairlingal Halesh	SPG Status:	N/A
Fix Version/s:	[RWR]	Designer Contact:	Prashant Goel	Change Type (SCR):	Enhancement
Minor Version:	22.07.19	Expedite Changes:	Production Deployment	Estimate:	246
Reporter:	Ashlesha Koneru	Regulation Reference:		Created:	05/08/2022 10:00 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Brian Rodgers	Training Impacted:		Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[Other]	Funding Source ID:	
Project Phase (SCR):	Refactoring	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:					
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Approved by Laura Chavez via email on 05/18/2022.				
<b>Expedite Approval:</b>	Approved by Laura Chavez via email on 05/18/2022.				
<b>Current Design:</b>	Currently, CalSAWS application and batch logs might have PII information that is logged.				
<b>Request:</b>	Review the CalSAWS application and batch logs and perform clean up if there is any PII logged.				
<b>Recommendation:</b>	Perform a scan on CalSAWS application/batch code base to find if PII is logged as per the CalSAWS data classification policy. - Remove the PII from the CalSAWS code base if not required. - Log PII with Encryption implemented in SPLUNK only if required. SCR CA-240390 was created to build a framework to log PII with encryption.				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	None				
<b>Operational Impact: Estimate:</b>	246				
Automated Test :	0	Batch/Interfaces :	16	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	10	CalHEERS Test :	0
Client Correspondence :	10	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	210
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



## [CA-246012] Update the Existing Languages and Add Missing Translations for NA 1275 Form

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Abhijit Tiwari</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>Anil Ankad</b>	Change Type (SCR):	<b>Policy Re-Design</b>
Minor Version:	<b>22.07.x1</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>300</b>
Reporter:	<b>Connie Buzbee</b>	Regulation Reference:	<b>ACL 13-61</b>	Created:	<b>05/27/2022 08:07 AM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Caroline Bui</b>	Training Impacted:		Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Correspondence]</b>	Funding Source ID:	<b>Correspondence Phase II</b>
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Reviewed and Approved by Caroline Bui 7/28/2022				
<b>Expedite Approval:</b>	By Karen Rapponotti on 06/09/22				
<b>Current Design:</b>	The NA 1275 (7/13) in the system is available in English, Spanish, Armenian, Cambodian, Chinese, Russian, Korean, Vietnamese and Tagalog, but do not match the CDSS Version.				
<b>Request:</b>	Update the NA 1275 (7/13) in the system to match the CDSS version in English, Spanish, Armenian, Cambodian, Chinese, Russian, Korean, Vietnamese and Tagalog. Add the following threshold languages: Arabic, Hmong, Lao and Farsi.				
<b>Recommendation:</b>	Update the NA 1275 (7/13) to match the CDSS version in English, Spanish, Armenian, Cambodian, Chinese, Russian, Korean, Vietnamese and Tagalog. Add the following threshold languages: Arabic, Hmong, Lao and Farsi.				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>300</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	10	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	200	DBA :	0	Design :	30
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	60	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



## [CA-246716] New SFTP IP for Lake County

Team Responsible:	<b>Batch Operations</b>	Assignee:	<b>Nicholas Sturges</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>Naveen Bhumandla</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:		Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>20</b>
Reporter:	<b>Frederick Gains</b>	Regulation Reference:		Created:	<b>06/15/2022 08:46 AM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Other]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Carlos Zepeda</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[Other]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Production</b>	Approved by Committee:		Other Agency Cross Reference:	<b>CA-246715</b>
Consortium Review Approval:					
Consortium Review Approval Date:					

### Non-Committee Review:

Approved by Carlos Zepeda on 7/25/2022

### Expedite Approval:

Approved on 6/22/2022 by Michele Peterson

### Current Design:

Lake County has changed their IP Address to receive SFTP files. The old IP is still good, but they would like the new IP address to be used by 6/20/22.

Files sent through SFTP:

Daily- Calsaws Auditor/Controller Outbound File - Contains all previous days benefit issuances  
CSPMTC.prod.co17.txt

Monthly - Monthly Main Run File - Auditor Controller Outbound  
NACHAM.prod.co17.txt

New IP Address:  
IP 208.91.29.25  
Port number : 22

Contact:  
Robert Brothers  
Information Systems Analyst II  
Phone (707)995-4251  
Cell (707)533-3377  
Fax (707) 995-4294

### Request:

Lake County has changed their IP Address to receive SFTP files. The old IP is still good, but they would like the new IP address to be used by 6/20/22.

Files sent through SFTP:

Daily- Calsaws Auditor/Controller Outbound File - Contains all previous days benefit issuances  
CSPMTC.prod.co17.txt

Monthly - Monthly Main Run File - Auditor Controller Outbound  
NACHAM.prod.co17.txt

New IP Address:  
IP 208.91.29.25  
Port number : 22

Contact:

Robert Brothers  
Information Systems Analyst II  
Phone (707)995-4251  
Cell (707)533-3377  
Fax (707) 995-4294

**Recommendation:** Change IP Address for the files sent from CalSAWS to Lake County

**Outreach**

**Description:**

**Alternative** NA

**Procedure**

**Description:**

**Operational Impact:**

**Estimate:** 20

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	20
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	0	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		



## [CA-246998] Add CW 10 in Threshold Languages

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Pooja Shivanand</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>Singaram Manickam</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.07.x3</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>161</b>
Reporter:	<b>Lawrence Samy</b>	Regulation Reference:		Created:	<b>06/22/2022 03:34 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Maria Arceo</b>	Training Impacted:		Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Correspondence]</b>	Funding Source ID:	<b>Correspondence Phase II</b>
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Maria Arceo 7/27/2022 Sent to correspondence committee as FYI				
<b>Expedite Approval:</b>	By Karen Rapponotti on 08/03/2022				
<b>Current Design:</b>	The system only has English & Spanish of the CW 10.				
<b>Request:</b>	Add CDSS Threshold Languages to the CalSAWS for the CW 10 (07/01) form Template Repository and system generated. Languages include: Cambodian, Chinese, Russian and Vietnamese.				
<b>Recommendation:</b>	Add the CW 10 form in available threshold languages. Languages: Cambodian, Chinese, Russian and Vietnamese.				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>161</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	104	DBA :	0	Design :	26
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	31	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0





## [CA-225742] Template Repository Search Page: Populate standard message when search reach above limit

- Resolved: 03/04/2021 07:10 PM

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Anantha Babu [X]</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[21.02]</b>	Designer Contact:	<b>Priya Sridharan</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>21.03.11</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>50</b>
Reporter:	<b>Priya Sridharan</b>	Regulation Reference:		Created:	<b>02/25/2021 11:34 AM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Caroline Bui</b>	Training Impacted:		Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Other]</b>	Funding Source ID:	
Consortium Review Approval:	<b>Caroline Bui</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:	<b>03/03/2021</b>				

### Non-Committee

#### Review:

**Expedite Approval:** Approved by JoAnne Osborn on 3/2/2021

**Current Design:** Per standards, architecture file have set the maximum search limit to 1000 records. Due to lot of new forms being added to the system, the total number of forms exceeded 1000 for CalSAWS. Now in the template repository search page, if user click the search button without any search criteria, the result set has exceeded the maximum search limit of 1000 records.

**Request:** Due to this limitation, newly implemented forms CF100, CF101 were turned off during last RWR implementation. Modify the template repository search page to throw standard error message "Maximum search limit exceeded. Please refine your search." Turn ON recently implemented forms CF100 and CF101 which were turned OFF due to search limitation issue.

**Recommendation:** Modify the template repository search page to throw standard error message "Maximum search limit exceeded. Please refine your search." Turn ON recently implemented forms CF100 and CF101 which were turned OFF due to search limitation issue.

**Outreach Description:** N/A

**Alternative Procedure Description:** N/A

#### Operational Impact:

**Estimate:** **50**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	30	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	20	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



## [CA-218510] Update the CMS PI Report Template & Indicator 12

- Resolved: 02/01/2021 02:12 PM

Team Responsible:	<b>Reports</b>	Assignee:	<b>Sreevardhan Nasini [X]</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[21.03]</b>	Designer Contact:	<b>Esequiel Herrera-Ortiz</b>	Change Type (SCR):	<b>Policy Re-Design</b>
Minor Version:	<b>21.03.31</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>340</b>
Reporter:	<b>Michele Peterson</b>	Regulation Reference:	<b>SIRFRA 1104, SIRFRA 1107</b>	Created:	<b>08/06/2020 04:12 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Elisa Miller</b>	Training Impacted:	<b>[Online Help]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[State/Fiscal Reports]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	<b>02/12/2021</b>	Other Agency Cross Reference:	
Consortium Review Approval Date:					

### Non-Committee

#### Review:

#### Expedite Approval:

Expedited start build approval provided by Karen J. Rapponotti <RapponottiKJ@CalSAWS.org> on 1/7/2021.  
Priority release approval provided by JoAnne Osborn <OsbornJ@CalSAWS.org> on 3/30/2021

#### Current Design:

The Performance Indicators Master Data Request report provides information for: Medi-Cal applications received, Medi-Cal renewals, Medi-Cal eligibility, Medi-Cal ineligibility, Medi-Cal pending applications and renewals, and Medi-Cal determination processing time. The report consists of the following 6 indicators:

Indicator 5 – Number of Applications Received

Indicator 7 – Renewals

Indicator 9 - Total Number of Individuals Determined Eligible

Indicator 10 - Total Number of Individuals Determined Ineligible

Indicator 11 - Number of Pending Applications or Redeterminations

Indicator 12 - Processing Time for Determinations

A state version of the report containing summary information for the 6 indicators is sent to DHCS via FTP process. A county version containing summary and detail information is provided in the system for county validation.

The report includes the following information.

- Indicator 10 categorizes a determination as CHIP based on Aid Code.
- The report includes cash assistance Medi-Cal programs.
- A single program determination can appear on Indicator 9 and Indicator 10 if the determination was done for both MAGI and Non-MAGI and the program was deemed eligible for one and not the other.
- The state version of the report's template is not up to date with the latest version provided by DHCS.
- For Indicator 12, the report is reporting determination times for MAGI and Non-MAGI based on aid code. This means if eligibility was determined for both MAGI and Non-MAGI then the determination is only reported for the approved program.
- The state version of the report includes the '#' special character which is causing issue for DHCS.
- The report is displaying 'LRS' as the SAWS system in the header.
- The header for 9a. is '9a. Total Eligible'.
- The header for 10a is '10a Total Ineligible'.

#### Request:

1. Update the DHCS CMS Performance Indicators Master Data Request report as directed by DHCS.
2. Create a CIN-level detailed version of the report for the CMS Performance Indicator 12: Processing Time for Determinations.

#### Recommendation:

1. Update all Indicators to remove cash assistance Medi-Cal programs.
2. Update Indicator 10 to use the age-based methodology defined by DHCS to determine whether the determination is related to the CHIP program.

3. Update the report mockups to have matching column headers and tab names as the Master Template provided by DHCS.
4. Update Indicator 12 to look at budget tests along with Aid Code for determinations which were assigned an aid code to determine whether eligibility was checked for MAGI, Non-MAGI, or both.
5. Update Indicator 12 to look at an individual's age and self-reported Medical condition for denied determinations which were not assigned an aid code to categorize the denied determination as MAGI or Non-MAGI.
6. Add a new column to Indicator 12 which indicates if the individual had a self-reported disability.
7. Update the aid code mapping to remove the 'P0' aid code from all indicators.
8. Update Indicator 11 to exempt Pending Applications from the Aid Code restriction.
9. Create the DHCS CMS Performance Indicator 12 Details report. The report will read off the existing data collecting logic for the existing DHCS CMS Performance Indicators Master Data Request report county version of the report. The report will collect the detailed information for all counties. The data will reflect the summary counts of the state version of the report. The report will be in .csv format and sent directly to DHCS via SFTP process.

#### **Outreach**

#### **Description:**

#### **Alternative Procedure**

#### **Description:**

#### **Operational Impact:**

#### **Estimate:**

**340**

Without this SCR update, users would have to get an ad hoc report for the accurate reporting of their data.

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	240
Reports Test :	100	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



## [CA-226068] Update the 'Use County Funds' Field on the Child Placement Detail page to Default to Yes for LA County

- Resolved: 03/05/2021 09:21 AM

Team Responsible:	<b>Online</b>	Assignee:	<b>Nicholas Trusso [X]</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[21.03]</b>	Designer Contact:	<b>Nicholas Trusso [X]</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>23</b>
Reporter:	<b>Jason M. Francis</b>	Regulation Reference:		Created:	<b>03/04/2021 08:56 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Michelle Ramos</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Documentation</b>	Committee:	<b>[Foster Care/Kin GAP/AAP]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Michelle Ramos 07/25/2022				
<b>Expedite Approval:</b>	Approved by Karen Rapponotti on 3/5/2021				
<b>Current Design:</b>	CA-215449 updated the Child Placement Detail page to allow the Worker to indicate whether county funds should be used for a given placement.				
<b>Request:</b>	The 'Use County Funds' should default to Yes for Los Angeles county and to No for all other counties.				
<b>Recommendation:</b>	Update the Child Placement Detail page to default the 'Use County Funds' field to Yes for Los Angeles county and to No for all other counties.				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	Updating the value manually				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>23</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	17
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	6	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



## [CA-220990] DPSS/DCFS Support SCR to provide responses to Consortia queries

- Resolved: 03/29/2021 01:30 PM

Team Responsible:	<b>Reports</b>	Assignee:	<b>Ravneet Bhatia</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[21.05]</b>	Designer Contact:	<b>Ravneet Bhatia</b>	Change Type (SCR):	<b>Data Change</b>
Minor Version:		Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>1455</b>
Reporter:	<b>Karthikeyan Krishnamoorthy</b>	Regulation Reference:		Created:	<b>10/16/2020 05:41 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Karen J. Rapponotti</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Other]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Karen Rapponotti on 10/16/2020				
<b>Expedite Approval:</b>	Received production deployment from Karen Rapponotti on 10/16/2020				
<b>Current Design:</b>	This SCR is to handle all the support activities for DPSS and DCFS department, mainly for DCRs. Similar to CA-220989, was for 21.03				
<b>Request:</b>	To support and rectify any data issue/s that DCFS interface creates in LRS and also for any data cleanup for DPSS, due to inbound file issues from partners. This SCR is used to charge time for release regression testing activities.				
<b>Recommendation:</b>	NA				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	None				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>1455</b>				
Automated Test :	0	Batch/Interfaces :	200	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	50	CalHEERS Test :	0
Client Correspondence :	200	DBA :	0	Design :	0
Eligibility :	195	Fiscal :	150	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	100
Performance :	0	Release Communication Support :	0	Reports :	100
Reports Test :	100	Security :	0	Special Project :	0
System Test Support :	360	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



## [CA-231754] ForgeRock: Delegated Adminstration Role Consolidation

- Resolved: 08/03/2021 03:25 PM

Team Responsible:	<b>Tech Forge Rock</b>	Assignee:	<b>Nora Byrd [X]</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[21.07]</b>	Designer Contact:	<b>Sam Sternberg [X]</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>21.09.10</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>40</b>
Reporter:	<b>Yul McGrath [X]</b>	Regulation Reference:		Created:	<b>08/02/2021 02:29 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Haikaz (Mike)</b>	Training Impacted:		Funding Source:	<b>LRS M&amp;E</b>
Consortium Contact:	<b>Tombakian</b>	Committee:	<b>[Other]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Production</b>	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					
<b>Non-Committee Review:</b>	Approved by Haikaz Tombakian on 08/2/2021				
<b>Expedite Approval:</b>	Mike Tombakian				
<b>Current Design:</b>	No change to implementation design.				
<b>Request:</b>	This SCR is to reconcile accounts with Delegated Administration accounts				
<b>Recommendation:</b>	ForgeRock team to provide privileges for the following four roles in AT, DEV, and PROD environments.				
	DA-Helpdesk-TechSupport DA-Helpdesk-County DA-Helpdesk-CalSAWS DA-Internal-ProjectAdmins				
<b>Outreach</b>					
<b>Description:</b>					
<b>Alternative</b>	N/A				
<b>Procedure</b>					
<b>Description:</b>					
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>40</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	0	Security :	0	Tech ForgeRock :	40
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		

## **[CA-232612] Index validation/update for Qlik MV job activity**

- Resolved: 09/17/2021 09:07 AM

Team Responsible:	<b>Tech Forge Rock</b>	Assignee:	<b>Amir Mohammad</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[21.07]</b>	Designer Contact:	<b>Amir Mohammad</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>21.10.29</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>20</b>
Reporter:	<b>Amir Mohammad</b>	Regulation Reference:		Created:	<b>08/24/2021 09:41 AM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[Batch Performance]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Cacia Cowsette [X]</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;O</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Other]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	<b>09/15/2021</b>	Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Approved by Haikaz Tombakian on 09/15/2021				
<b>Expedite Approval:</b>					
<b>Current Design:</b>	No current design applicable				
<b>Request:</b>	Request to validate for Qlik MY Job activity for 150K role assignments				
<b>Recommendation:</b>	150k role assignments going to be going into prod on Monday night so Monitor the PROD performance while the MV job run scheduled for Monday 8/30. Validate the indexes if they need to be increased in PROD (as in Non-PROD) if MV queries are taking high response time.				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>20</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	20
Tech Ops :	0	Training :	0	Translation :	0

## [CA-232640] Review Vulnerabilities Identified in Qualys Scan

- Resolved: 10/07/2021 09:20 AM

Team Responsible:	<b>Tech Forge Rock</b>	Assignee:	<b>Cacia Cowsette [X]</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[21.07]</b>	Designer Contact:	<b>Cacia Cowsette [X]</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>40</b>
Reporter:	<b>Cacia Cowsette [X]</b>	Regulation Reference:		Created:	<b>08/24/2021 05:43 PM</b>
Status:	<b>Test Complete</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Luz Esparza</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;O</b>
Project Phase (SCR):	<b>Design</b>	Committee:	<b>[Tech]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

### Non-Committee

#### Review:

Approved by Haikaz Tombakian on 08/24/2021

#### Expedite Approval:

#### Current Design:

There is no current design - request is coming from BenefitsCal

#### Request:

This SCR is to provide hours for the ForgeRock to review scan results which is currently out of scope.

#### Recommendation:

ForgeRock team to open SCR to review scan results for BenefitsCal

### Outreach

#### Description:

#### Alternative

N/A

#### Procedure

#### Description:

#### Operational Impact:

#### Estimate:

**40**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	40
Tech Ops :	0	Training :	0	Translation :	0





## [CA-233756] DCR - Application # 100001

- Resolved: 09/23/2021 02:47 PM

Team Responsible:	<b>BenefitsCal</b>	Assignee:	<b>Pramisha Chintapalli</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[21.07]</b>	Designer Contact:	<b>Melissa Mendoza</b>	Change Type (SCR):	<b>Data Change</b>
Minor Version:	<b>21.09.23</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>25</b>
Reporter:	<b>Anna Chia</b>	Regulation Reference:		Created:	<b>09/22/2021 04:47 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[BenefitsCal]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Anna Chia</b>	Training Impacted:		Funding Source:	<b>LRS M&amp;O</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Tech]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	L. Ould 7/29/2022				
<b>Expedite Approval:</b>	Received expedited approval from Section Directors Ms. JoAnne and Ms. Karen on 9/22/2021				
<b>Current Design:</b>	When an e-Application is submitted from BenefitsCal, this application is stored in the CalSAWS database.				
<b>Request:</b>	Request to do a DCR to delete Application # 100001 with the Application Date of 9/15/2021.				
<b>Recommendation:</b>	Request to do a Data Change Request (DCR) to delete Application # 100001 by changing the county code on the CalSAWS application table to county 99 so the application will not be viewed by the county.				
	Note: a later DCR will be run to fully delete the record from the database. No design document needed.				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	No alternative procedure.				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>25</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	20
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	5	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



## [CA-233762] CalSAWS/BenefitsCal - Forms API - Need to Send Primary Applicant

- Resolved: 10/22/2021 05:25 PM

Team Responsible:	<b>BenefitsCal</b>	Assignee:	<b>Rajesh Rudra</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[21.07]</b>	Designer Contact:	<b>Melissa Mendoza</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>21.10.22</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>190</b>
Reporter:	<b>Anna Chia</b>	Regulation Reference:		Created:	<b>09/22/2021 05:34 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[Business Process, Customer Impact]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Connie Buzbee</b>	Training Impacted:		Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Self Service Portal]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	L. Ould 7/28/2022				
<b>Expedite Approval:</b>	Received expedited approval from Section Directors Ms. JoAnne and Ms. Karen				
<b>Current Design:</b>	Primary Applicant is not currently being sent by CalSAWS to BenefitsCal for CalFresh (CF)/CalWORKs (CW)/Medi-Cal (MC) Renewals/Redetermination/Recertification (RRR) and SAR 7. This causes BenefitsCal online version of the forms to be unavailable in BenefitsCal for customers to complete.				
<b>Request:</b>	Send Primary Applicant and Primary Applicant indicator from CalSAWS to BenefitsCal for CF/CW/MC RRR and SAR 7.				
<b>Recommendation:</b>	Send Primary Applicant and Primary Applicant indicator from CalSAWS to BenefitsCal for CF/CW/MC RRR and SAR 7.				
	No design document needed.				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	Customers will need to submit their REs in person or by mail.				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>190</b>				
Automated Test :	0	Batch/Interfaces :	130	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	60	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



## [CA-232010] CA-217945 ACL 20-115 Online Help: Add and Update CalWORKS Child Support Forms Overview

- Resolved: 10/17/2021 10:10 AM

Team Responsible:	<b>Training</b>	Assignee:	<b>Melita Dennis [X]</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[21.11]</b>	Designer Contact:	<b>Melita Dennis [X]</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>7</b>
Reporter:	<b>Melita Dennis [X]</b>	Regulation Reference:	<b>ACL 20-115</b>	Created:	<b>08/10/2021 08:02 AM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Sarah Cox</b>	Training Impacted:	<b>[Online Help]</b>	Funding Source:	<b>Premise</b>
Consortium Contact:		Committee:	<b>[Other]</b>	Funding Source ID:	<b>CW Child Support Pass-Through</b>
Project Phase (SCR):	<b>Production</b>				
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

  

**Non-Committee Review:**

**Expedite Approval:** Approved per Karen Rapponotti on 8/26/2021

**Current Design:** SCR CA-223010 updates forms CW2215 and TEMP CW 2225 for Forms Overview

**Request:** Update the Forms Overview in Online Help

**Recommendation:** Update the following in Form Overview:  
 1. Update form CW 2215  
 2. Add TEMP CW 2225

  

**Outreach Description:**

**Alternative Procedure Description:**

**Operational Impact:**

**Estimate:** **7**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	7	Translation :	0

## [CA-233648] ForgeRock Patch For DS (Lower Environments)

- Resolved: 09/24/2021 08:51 AM

Team Responsible:	<b>Tech Forge Rock</b>	Assignee:	<b>Cacia Cowsette [X]</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[21.11]</b>	Designer Contact:	<b>Amir Mohammad</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>16</b>
Reporter:	<b>Cacia Cowsette [X]</b>	Regulation Reference:		Created:	<b>09/21/2021 09:47 AM</b>
Status:	<b>Test Complete</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Luz Esparza</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;O</b>
Consortium Contact:		Committee:	<b>[Tech]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Production</b>	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					
<b>Non-Committee Review:</b>	Approved by Haikaz Tombakian on 09/21/2021				
<b>Expedite Approval:</b>					
<b>Current Design:</b>	DS is on 7.0.2 currently				
<b>Request:</b>	ForgeRock team is requested to update to patch set for DS to 7.1 - This has already been completed, tested, and delivered				
<b>Recommendation:</b>	Recommendation is for the ForgeRock Team to upgrade to 7.1 for patch set for DS				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>16</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Support :		Security :	0	Special Project :	0
Reports Test :	0	Tech Arch :	0	Tech ForgeRock :	16
System Test Support :	0	Training :	0	Translation :	0
Tech Ops :	0				



# [CA-235585] CCB 21-21- Child Care REGIONAL MARKET RATE (RMR) CEILING AND DIRECT SERVICE CONTRACT REIMBURSEMENT CHANGES

- Resolved: 12/03/2021 10:41 AM

Team Responsible:	<b>Online</b>	Assignee:	<b>Rucha Kulkarni</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[21.11]</b>	Designer Contact:	<b>Erika Kusnadi</b>	Change Type (SCR):	<b>Policy Re-Design</b>
Minor Version:	<b>21.12.03</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>73</b>
Reporter:	<b>Claudia Pinto</b>	Regulation Reference:	<b>CCB- 21-21</b>	Created:	<b>10/25/2021 08:51 AM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Claudia Pinto</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Child Care]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Claudia Pinto 11/04/2021				
<b>Expedite Approval:</b>	Approved by Jo Anne Osborn on 10/29/2021				
<b>Current Design:</b>	The Regional Market Rate (RMR) ceilings chart is used to calculate reimbursement to Child Care providers. CalSAWS was last updated last year in 2020, to reflect the change related to CCB 17-99 (effective 1/1/2018).				
<b>Request:</b>	Update CalSAWS with the new Regional Market Rate (RMR) ceilings chart for all counties. This is reflected under CCB 21-21 to be effective 1/1/2022.				
<b>Recommendation:</b>	<p>1) Update the Regional Market Rate code table with the new Rates to be effective on 1/1/2022 as referenced on the Regional Market Rate Ceilings-January 2022.pdf.</p> <p>A) Update the new rate for the CHILD CARE CENTERS (Center as the Type of Facility referenced on the document), FAMILY DAY CARE (FCCH as the Type of Facility referenced on the document), IN-HOME/ EXEMPT (LE-Trustlined as the Type of Facility referenced on the document).</p> <p>B) The Hourly and Daily rate on the rate list may have FT/PT(Full time/ Part time) with no value. In this scenario, replace the FT/PT (Full time/ Part time) as follows: Hourly as PT and Daily as FT.</p> <p>2) Provide a list of all the families who have Certificates ending on or after 1/1/2022 and whose rates need to be changed due to the RMR update. The list will contain Case Number, Child Name, Provider Name , Certificate Begin and End dates, Change Indicator (up or down), Worker Number and Worker Name.</p> <p>Please post this list to the Web Portal on the day of the release at the following location: WEB PORTAL &gt; System Changes &gt; SCR and SIR Lists &gt; 2021 &gt; CA-235585</p> <p>Note: For "Infants" age group it is equivalent to Under 2 years (01), for "Preschool" age group it is equivalent to 2-5 years (02), and "School age" age group it is equivalent to 6 + years (03).</p>				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>					
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>73</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0

Imaging :	0	IVR/CC :	0	Online :	28
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	40	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		



## [CA-236092] Add Contact Center OAuth Clients

- Resolved: 03/01/2022 11:01 AM

Team Responsible:	<b>Tech Forge Rock</b>	Assignee:	<b>Nicholas R. Williams</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[21.11]</b>	Designer Contact:	<b>Pandya P. Amitkumar</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>21.12.17</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>40</b>
Reporter:	<b>Yul McGrath [X]</b>	Regulation Reference:		Created:	<b>11/02/2021 03:34 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Sam Sternberg [X]</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Other]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Approved by Pandya P. Amitkumar on 11/2/2021				
<b>Expedite Approval:</b>					
<b>Current Design:</b>	Contact Center did not have the required OAuth2 Clients needed to perform certain authenticated actions for the application.				
<b>Request:</b>	The ForgeRock team to create the OAuth2 client with provided redirect URLs and scopes. Once created the ForgeRock team would provide back the credentials so that the Contact Center team can use it.				
<b>Recommendation:</b>	The ForgeRock team will create the OAuth2 client as per our standard procedure and provide the requested information over to the Contact Center team				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>40</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	40
Tech Ops :	0	Training :	0	Translation :	0



## [CA-237750] Turn Off LWP Issuance Update Batch Job for 12/22/2021 - 12/28/2021

- Resolved: 12/20/2021 05:14 PM

Team Responsible:	<b>Batch Operations</b>	Assignee:	<b>Eric Chu [X]</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[21.11]</b>	Designer Contact:	<b>Jimmy Tu</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>21.12.22</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>9</b>
Reporter:	<b>Sheryl E. Eppler</b>	Regulation Reference:		Created:	<b>12/06/2021 05:24 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Sheryl E. Eppler</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[Fiscal]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Production</b>	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

### Non-Committee

#### Review:

**Expedite Approval:** Approved by Karen Rapponotti on 12/07/2021

**Current Design:** For Local Warrant Print counties, Monthly Benefit issuances are usually issued the business day after they are created. Local Warrant Print Monthly Benefit Issuances that are still in "Ready for Issuance" during the nightly batch process after they are created are changed to Supplemental Benefit Issuances by the Local Warrant Print Issuance Update Batch job.

Main Payroll for December 2021 is scheduled for 12/22/2021. Many Counties will be closed 12/23/2021 for Holiday.

**Request:** Turn off Local Warrant Print Issuance Update Batch Job for the week of 12/22/2021 through 12/28/2021

**Recommendation:** Turn off Local Warrant Print Issuance Update Batch Job for the week of 12/22/2021 through 12/28/2021

### Outreach

#### Description:

**Alternative** N/A

#### Procedure

#### Description:

#### Operational Impact:

**Estimate:** **9**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	7	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	2	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		





## [CA-239431] Create Internal Task API Endpoint

- Resolved: 01/19/2022 04:05 PM

Team Responsible:	<b>Tech Arch</b>	Assignee:	<b>Bishal Acharya</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[21.11]</b>	Designer Contact:	<b>Jared Kuester</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.01.20</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>10</b>
Reporter:	<b>Jared Kuester</b>	Regulation Reference:		Created:	<b>01/12/2022 04:45 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Darcy Alexander</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;O</b>
Consortium Contact:		Committee:	<b>[IVR &amp; Contact Center]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Production</b>	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					
<b>Non-Committee Review:</b>	SCR Approved Darcy Alexander 1-18-2022				
<b>Expedite Approval:</b>	Karen Rapponotti approved Expedited Production Deployment on 1-18-2022				
<b>Current Design:</b>	Task API doesn't have an internal endpoint				
<b>Request:</b>	Create a Task API endpoint accessible from the internal VPC IP ranges				
<b>Recommendation:</b>	1) Create Task API endpoint that mirrors the existing API, but is available from internal sources.				
<b>Outreach Description:</b>					
<b>Alternative Procedure</b>	N/A				
<b>Description:</b>					
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>10</b>				
Automated Test :	5	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	0	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	5	Translation :	0
		Training :	0		

# **[CA-239488] DCR for CBO Records from BenefitsCal**

- Resolved: 01/19/2022 03:37 PM

Team Responsible:	<b>BenefitsCal</b>	Assignee:	<b>Pramisha Chintapalli</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[21.11]</b>	Designer Contact:	<b>Melissa Mendoza</b>	Change Type (SCR):	<b>Data Change</b>
Minor Version:	<b>22.01.20</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>88</b>
Reporter:	<b>Melissa Mendoza</b>	Regulation Reference:		Created:	<b>01/13/2022 01:54 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[BenefitsCal]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Dymas Pena</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Self Service Portal]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Non-Committee Approval for Technical Update by Dymas Pena 07/20/2022				
<b>Expedite Approval:</b>	01/14/2022 Karen Rapponotti				
<b>Current Design:</b>	BenefitsCal allows a Community Based Organization (CBO) to send over an e-application for a customer. Up until the 21.11 release, CalSAWS did not receive the CBO-related information from the BenefitsCal-submitted e-Applications.				
<b>Request:</b>	Complete a Data Change Request (DCR) to update BenefitsCal e-Applications submitted by CBOs to add CBO-related information so the state mandated CBO Applications Report can gather the information.				
<b>Recommendation:</b>	<ol style="list-style-type: none"> <li>1. Create a DCR based on data from ForgeRock which will set all CBO GUIDs from a Standard (SD) account to a CBO (CB) account.</li> <li>2. Update the User Agency Name on the e-Application for each GUID (see attachment).</li> </ol> <p>*Note - not all GUIDs in attachment will be in CalSAWS. ForgeRock has provided a full list of CBOs but not all have sent e-applications from BenefitsCal to CalSAWS as of today's date.</p> <p>No design document needed.</p>				
<b>Outreach Description:</b>	No alternative procedure.				
<b>Alternative Procedure Description:</b>					
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>88</b>				
Automated Test :	23	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	55	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



## [CA-238962] Online Help - Update online help pages for CA-231510

- Resolved: 02/14/2022 12:01 PM

Team Responsible:	Training	Assignee:	Nour Bibars	SPG Status:	N/A
Fix Version/s:	[22.03]	Designer Contact:	Gingko Luna	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	7
Reporter:	Cristina Garcia	Regulation Reference:		Created:	01/03/2022 02:31 PM
Status:	In Production	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design	Gingko Luna	Training Impacted:	[Online Help]	Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[Other]	Funding Source ID:	
Project Phase (SCR):	Production	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					
Non-Committee	Approved by Jayna Longstreet 1/4/2022				
Review:					
Expedite Approval:	Approved by Karen Rapponotti on 1/5/2022				
Current Design:	CA-231510 updates the Child Care Program Detail page to add new buttons accessing forms NA 834 and NA 835.				
Request:	Update the Child Care Program Detail page with updates from CA-231510.				
Recommendation:	Update the following in Online Help: -Child Care Program Detail page				
Outreach					
Description:					
Alternative	N/A				
Procedure					
Description:					
Operational Impact:					
Estimate:	7				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	0	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Tech ForgeRock :	0
		Training :	7	Translation :	0



## [CA-239744] Generate List of Customers for LA BenefitsCal Cutover

- Resolved: 04/21/2022 09:52 AM

Team Responsible:	<b>BenefitsCal</b>	Assignee:	<b>Jason Horton</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[22.03]</b>	Designer Contact:	<b>Jason Horton</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.04.11</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>10</b>
Reporter:	<b>Jennifer Hobbs</b>	Regulation Reference:		Created:	<b>01/19/2022 06:07 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Dymas Pena</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[Self Service Portal]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Production</b>	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

### Non-Committee

#### Review:

Non-Committee Approval for Technical Update by Dymas Pena 07/20/2022

#### Expedite Approval:

Karen Rapponotti - Approved 2/2/2022

#### Current Design:

Customers are able to opt-in to receiving e-mails in CalSAWS.

#### Request:

Los Angeles county is requesting a list of customers with emails, who have opted into receiving emails.

#### Recommendation:

1. Generate a list of active Los Angeles customers who have an email and have opted in to receive emails.

This list needs to be created by 2/3/2022. The email correspondence is due to be sent out on 2/7/2022 by the BenefitsCal team.

Once the list is generated the CalSAWS team will work with the BenefitsCal team to transfer the list securely.

### Outreach

#### Description:

#### Alternative

No alternative procedure.

#### Procedure

#### Description:

#### Operational Impact:

Estimate: **10**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	10	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	0	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		



## [CA-240775] SAR 7 - Update Forms API to Display Form Header Information

- Resolved: 03/22/2022 12:19 PM

Team Responsible:	<b>BenefitsCal</b>	Assignee:	<b>Hisashi Horino</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.03]</b>	Designer Contact:	<b>Gillian Bendicio</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.04.18</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>362</b>
Reporter:	<b>Gillian Bendicio</b>	Regulation Reference:		Created:	<b>02/09/2022 09:11 AM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[BenefitsCal]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Dymas Pena</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[Self Service Portal]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Production</b>	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

**Non-Committee Review:** Non-Committee Approval for Technical Update by Dymas Pena 07/20/2022

**Expedite Approval:** Karen Rapponotti 02/15/2022

**Current Design:** Currently, the Form Header information is missing on the generated PDF of the Redetermination/Renewal/Recertification (RE) forms that are submitted through the BenefitsCal portal.

**Request:** Update the Forms Status Batch Job to send the form header information to BenefitsCal and the Forms API to display the form header information.

**Recommendation:**

1. Update the Forms Status Batch Job to send the following information for the SAR 7 form:
  - County Office Address
  - Worker ID
2. Update the Forms API to display the forms header information for the generated SAR 7 PDF form that is uploaded to the imaging system:
  - County Office Address
  - Worker ID

No Design Document needed

### Outreach Description:

**Alternative Procedure Description:** Customers can submit their RE forms in person or by mail.

### Operational Impact:

**Estimate:** **362**

Automated Test :	126	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	176	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	60
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	0	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		



## [CA-241704] Update Forms API to Display Form Header Information (Except SAR 7)

- Resolved: 04/18/2022 06:37 PM

Team Responsible:	<b>BenefitsCal</b>	Assignee:	<b>Hisashi Horino</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.03]</b>	Designer Contact:	<b>Gillian Bendicio</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.04.18</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>550</b>
Reporter:	<b>Gillian Bendicio</b>	Regulation Reference:		Created:	<b>02/24/2022 02:27 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[BenefitsCal]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Dymas Pena</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[Self Service Portal]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Production</b>	Approved by		Other Agency Cross	<b>CSPM-43821</b>
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

**Non-Committee Review:** Non-Committee Approval for Technical Update by Dymas Pena 07/20/2022

**Expedite Approval:** Karen Rapponotti 02/15/2022

**Current Design:** Currently, the Form Header information is missing on the generated PDF of the Redetermination/Renewal/Recertification (RE) forms that are submitted through the BenefitsCal portal.

**Request:** Update the Forms Status Batch Job to send the form header information to BenefitsCal and the Forms API to display the form header information.

**Recommendation:**

1. Update the Forms Status Batch Job to send the following information for the RE forms (CW/CF RE, CW RE, CF 37, MC 210 RV, MC 216 and MC 217) to BenefitsCal portal:
  - County Office Address
  - Worker ID
  - Office Start Time
  - Office End Time
2. Update the Forms API to display the forms header information for the RE forms (CW/CF RE, CW RE, CF 37, MC 210 RV, MC 216 and MC 217) on the generated PDF uploaded on the imaging system:
  - For CF 37, MC 210 RV, MC 216 and MC 217 forms, the following information are displayed:
    - County Office Address
  - For CF 37 form only, the following information is also displayed:
    - Worker ID
  - For MC 210 RV, MC 216 and MC 217 forms, the following information are also displayed:
    - Office Start Time
    - Office End Time

No design document needed.

### Outreach Description:

### Alternative Procedure

### Description:

### Operational Impact:

### Estimate:

**550**

Customers can submit their RE packets in person or by mail.

Automated Test :	256	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	228	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	66
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
		Support :			



## [CA-242617] Adding a Report Link to CalSAWS for BenefitsCal Release 3.0

- Resolved: 04/18/2022 03:41 PM

Team Responsible:	<b>Reports</b>	Assignee:	<b>Diana Bonilla [X]</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.03]</b>	Designer Contact:	<b>Diana Bonilla [X]</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.04.18</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>60</b>
Reporter:	<b>Sean Ny</b>	Regulation Reference:		Created:	<b>03/16/2022 02:38 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Carlos Zepeda</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[Management Reports]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Documentation</b>	Approved by	<b>04/13/2022</b>	Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					
<b>Non-Committee</b>					
<b>Review:</b>					
<b>Expedite Approval:</b> Priority Release Deployment Approval approved by JoAnne Osborn on 4/18/2022					
<b>Current Design:</b> Currently, CalSAWS has six BenefitsCal dashboard links in production.					
<b>Request:</b> This SCR requests the addition of a new BenefitsCal dashboard link for "Customized Reports" to CalSAWS.					
<b>Recommendation:</b>					
1. Add an additional BenefitsCal dashboard link to CalSAWS:					
a. The dashboard link is labeled "Customized Reports"					
b. Location: Reports > Business Intelligence > BenefitsCal					
c. Use the same existing security group as the other BenefitsCal dashboards					
<b>Outreach</b>					
<b>Description:</b>					
<b>Alternative</b>					
<b>Procedure</b>					
<b>Description:</b>					
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>60</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	40
Reports Test :	20	Support :	0	Special Project :	0
System Test Support :	0	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		



## [CA-243057] Process California CAV (EBT CVV) Activation File in CalSAWS - Phase 7

- Resolved: 04/15/2022 12:55 PM

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Chandan Talukdar</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.03]</b>	Designer Contact:	<b>Sidhant Garg</b>	Change Type (SCR):	<b>Data Change</b>
Minor Version:	<b>22.04.15</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>41</b>
Reporter:	<b>Sidhant Garg</b>	Regulation Reference:		Created:	<b>03/29/2022 01:38 AM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Sheryl E. Eppler</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[Fiscal]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Production</b>	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

### Non-Committee

#### Review:

**Expedite Approval:** Approved by Karen Rapponotti on 02/24/2022

**Current Design:** Due to the influx of EBT theft over the past few months, CDSS is working with their partners at OSI and FIS towards the implementation of adding the CAV (Card Authentication Value) functionality to the EBT cards. Adding this functionality will add a layer of security that will protect clients from various scamming thefts. FIS is planning to replace all existing EBT Cards with this new feature and is proposing to send a file weekly to CalSAWS to report/notify of the cards that are replaced and activated by the client.

**Request:** Process the new California CAV Activation File in CalSAWS received from FIS

**Recommendation:**

1. Process the new California CAV Activation File in CalSAWS which will be received from FIS and use the following logic to store the new card details.
  - a. Find the information in CalSAWS using the old card number, if a matching info is found in CalSAWS and if the old card is the latest card, then replace it with the new card information from the file. Also, check the Recipient Indicator shared in the file with the value in CalSAWS database. If a match is found then only do the replacement action else the record will be skipped.
  - b. Use Card Recipient Type Code value from the file
  - c. Use delivery Method as Manual
  - d. Use '90' as the created by worker for the new card
  - e. Copy the Card access code and Restaurant Indicator from old card to new card.

#### NOTE:

1. This activity will be performed multiple times over coming weeks based on how many files are shared by FIS.
2. This new file will not contain any PII other than the the EBT card number.
3. EBT Vendor (FIS) will share the the CAV File via a secure link which CalSAWS then needs to access to download it and run through an Anti-Virus software. After successful scan, the file will be loaded into the CalSAWS database for processing. EBT vendor cannot send this file via a SFTP server as this is a new file and to setup connections to transfer a new file may take at least 90 days on EBT Vendor side to accomplish.
4. The records from the file which are not replaced/updated in CalSAWS, those will be shared with counties via list for manual action.

### Outreach

#### Description:

#### Alternative Procedure

#### Description:

#### Operational Impact:

**Estimate:** **41**

Manually Add replaced EBT cards ( in FIS) in CalSAWS by using Add Manual button on the EBT Account Detail page

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0



Eligibility :	0	Fiscal :	20	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	16	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



## [CA-243893] Issue April 2022 Disaster Supplement in accordance to HR 6201 Emergency Allotments

- Resolved: 05/13/2022 11:40 AM

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Darion Toney [X]</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[22.03]</b>	Designer Contact:	<b>Sidhant Garg</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:	<b>22.05.14</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>210</b>
Reporter:	<b>Sidhant Garg</b>	Regulation Reference:	<b>ACWDL dated April 07, 2022</b>	Created:	<b>04/14/2022 12:01 AM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Sheryl E. Eppler</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[CalWORKs/ CalFresh]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:** Joint design has been approved through Non-Committee Review. This SCR is for all 40 Counties.

**Expedite Approval:** Approved by Karen Rapponotti on 04/28/2022

**Current Design:** The CalSAWS System allows the issuance of Disaster CalFresh (CF) supplemental benefits. When Disaster Services are enabled for a County, staff can:  
1) Issue Disaster Services pre-embossed EBT cards provided by the EBT Vendor.  
2) Issue Disaster Benefits by running a Manual EDBC with a run reason of DCFP/Supp-DCFP (Supplemental). These EDBC's are not factored into the previous potential benefit calculations for the benefit month in which they are issued.

**Request:** CalFresh Emergency allotments have been approved for the State of California due to COVID-19 emergency. The State has received approval for CalFresh households to receive a minimum emergency allotment of \$95 per month for the February, March and April 2022 benefit month.

**Recommendation:**

- 1) Create a DCR to insert Manual EDBC records for the February, March and April 2022 benefit month for all CalFresh and TCF recipients who are Active for the month based on the following conditions:
  - a. Include all cases with Active CalFresh program in February, March and April 2022 and no Emergency Allotment Issued.
  - b. Use the household size from the latest Accepted and Saved Regular EDBC
  - c. Set the Authorized Amount as the difference between Maximum Allotment for a household size excluding unaided household members, and Previous Potential Benefit Amount. If the authorized amount calculated is less than \$95, set the authorized amount to \$95.  
Note: If the household has already received CalFresh benefit up to the maximum allotment for February, March and April 2022 the authorized amount for the manual EDBC would be set to \$95.
  - d. Exclude any Overpayments from the previous potential benefit calculation.
  - e. Exclude the TCF cases with Overdue recert.
  - f. Create the manual EDBC records with RECALC\_IND = 'N'
- 2) Create a DCR to Insert the Manual EDBC's from Recommendation #1 into Issuance Transact table.  
NOTE: Validate FIS has turned on CF03 EBT Benefit Type.
- 3) After the records are inserted into Issuance\_transact table, do a DCR to update the redetermination record (redeter) as 'No Longer Valid' where there is a completed RE date after the benefit month with reason CalFresh restored or Eligible for TCF. The EA payments for these cases are not getting issued as the system looks for incorrect report which is an existing issue and will be handled with CA-55143.
- 4) Do a DCR after the issuances are created to flip the redeter record back to the previous completion reason.

5) Create a DCR to update all the Manual EDBC's to Read Only once all the supplemental Issuances are Issued and Claimed.

6) Add a Journal Entry with the following description for all the cases identified from the criteria above:

For February 2022 Benefit Months

Filter Type: All

Journal Type: Narrative

Short Description: Emergency Allotment Benefits issued on 05/14/2022 due to COVID-19

Long Description: Per direction from ACWDL dated February 23, 2022, an emergency allotment was issued for the "Benefit Month" benefit month

For March 2022 Benefit Months

Filter Type: All

Journal Type: Narrative

Short Description: Emergency Allotment Benefits issued on 05/14/2022 due to COVID-19

Long Description: Per direction from ACWDL dated March 21, 2022, an emergency allotment was issued for the "Benefit Month" benefit month

For April 2022 Benefit Months

Filter Type: All

Journal Type: Narrative

Short Description: Emergency Allotment Benefits issued on 05/14/2022 due to COVID-19

Long Description: Per direction from ACWDL dated April 07, 2022, an emergency allotment was issued for the "Benefit Month" benefit month

7) Generate a list of the Issuances where the Disaster Supplements were issued. The List will contain the following data elements:

- a. Case Name
- b. Case Number
- c. County Name
- d. Program
- e. Benefit Month
- f. Supp DCF Amount
- g. Issuance Sub Category
- h. Availability Date
- i. Issuance Status
- j. Payee Name ( the format would be Last Name, First Name)
- k. Household Size
- l. Is TCF Benefit
- m. Unit
- n. Unit Name
- o. Office Name
- p. Worker Name
- q. Worker Id

NOTE:

1. No NOA's will be sent - the County will utilize media and/or posters in the Reception Lobby to announce potential to Disaster Supplement benefits. Also daily ad-hoc reports will be handled by County Reports Team
2. CF03 will be used as the benefit Type when sending the issuances to FIS.

#### Outreach

Description:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

210

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0

Eligibility :	0	Fiscal :	137	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	15
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	43	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



## [CA-243943] Update Welfare Intercept System (WIS) Files for Week Ending 04/08/2022 and 04/15/2022

- Resolved: 04/21/2022 03:31 PM

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Romel Acosta</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.03]</b>	Designer Contact:	<b>Jimmy Tu</b>	Change Type (SCR):	<b>Data Change</b>
Minor Version:	<b>22.04.21</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>53</b>
Reporter:	<b>Sheryl E. Eppler</b>	Regulation Reference:		Created:	<b>04/14/2022 02:44 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Sheryl E. Eppler</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Fiscal]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

### Non-Committee

#### Review:

**Expedite Approval:** Approved by Karen Rapponotti on 04/14/2022

#### Current Design:

Current Tax Intercept functionality has CalSAWS sending and receiving Welfare Intercept System (WIS) files every Friday for Franchise Tax Board (FTB) and Treasury Offset Program (TOP).

CalSAWS creates the following reports:

- FTB/TOP Weekly Cleared Edit Report with Control Totals
- FTB/TOP Weekly Individual Edit Error Report
- FTB Weekly Intercept Report
- FTB Weekly Intercept Amount Error Report
- TOP Weekly Intercept Report
- TOP Weekly Intercept Amount Error Report
- TOP Weekly Reversal Report

CalSAWS waits one week, then auto-posts the TOP Intercept Transactions to the appropriate Recovery Account and creates the following report:

- TOP Weekly Intercept Transaction Report

**Request:** CalSAWS was notified on 04/14/2022 by the State that our TOP reports for Week Ending Date 04/08/2022 were incorrect.

**Recommendation:**

- (1) Turn off auto-posting of TOP Transactions for Week Ending 04/08/2022 - scheduled to run 04/15/2022.
- (2) Wait to receive the correct TOP files for Week Ending 04/08/2022. Manually run these files.
- (3) Do a DCR to change the processing date of records created on 04/08/2022 to 04/15/2022. Also, update the processing date of records created on 04/19/2022 to 04/08/2022.
- (4) Run the auto-posting of Transactions for TOP Weekly Intercept for Week Ending 04/08/2022.
- (5) Create the corrected TOP Reports for Week Ending 04/08/2022:
  - TOP Weekly Intercept Report
  - TOP Weekly Intercept Amount Error Report
  - TOP Weekly Reversal Report

### Outreach

#### Description:

#### Alternative

#### Procedure

#### Description:

#### Operational Impact:

N/A

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**Estimate: 53**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	31	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :	0	Special Project :	0
System Test Support :	17	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		



## [CA-245213] Update the Run Date of Prenote job for Stanislaus

- Resolved: 05/09/2022 04:54 PM

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Eric Chu [X]</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.03]</b>	Designer Contact:	<b>Eric Chu [X]</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>22.05.09</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>7</b>
Reporter:	<b>Claudia Pinto</b>	Regulation Reference:		Created:	<b>05/05/2022 08:34 AM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Claudia Pinto</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Fiscal]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>					
<b>Expedite Approval:</b> Approved by Michele Peterson on 05/05/2022					
<b>Current Design:</b> Stanislaus has a Direct Deposit Prenote job that currently runs on the 10th business day of the month. For Stanislaus, Direct Deposit accounts with prenotes submitted are updated to Active after 11 days.					
If Main Payroll runs prior to the Direct Deposit accounts getting activated, warrants will be issued for the impacted cases.					
<b>Request:</b> Update the run date of the prenote job for Stanislaus to run on the 7th day of the month (or the next business day).					
<b>Recommendation:</b> Update the batch scheduler to run the Stanislaus Direct Deposit Prenote job (PO50F201) and FTP job (PO50F241) on the 7th day of the month (or the next business day).					
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>					
<b>Operational Impact:</b>					
<b>Estimate:</b> 7					
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	5	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	2	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



## [CA-241770] Online Help: Update the Forms Overview CA-236522

- Resolved: 04/11/2022 02:00 PM

Team Responsible:	<b>Training</b>	Assignee:	<b>Melita Dennis [X]</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[22.05]</b>	Designer Contact:	<b>Cristina Garcia</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>15</b>
Reporter:	<b>Cristina Garcia</b>	Regulation Reference:		Created:	<b>02/26/2022 01:32 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Gingko Luna</b>	Training Impacted:	<b>[Online Help]</b>	Funding Source:	<b>Premise</b>
Consortium Contact:		Committee:	<b>[Other]</b>	Funding Source ID:	<b>Correspondence Phase 1</b>
Project Phase (SCR):	<b>Production</b>	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					
<b>Non-Committee Review:</b>	Joyce Oshiro 3/2/2022 - Approved				
<b>Expedite Approval:</b>	Approved by Frederick Gains for Karen Rapponotti on 3/2/2022				
<b>Current Design:</b>	CA-236522 removes forms/packets from the Template Repository.				
<b>Request:</b>	Update Online Help Forms Overview as per CA-236522.				
<b>Recommendation:</b>	Remove the following from the Forms Overview in Online Help: SNB 1 TNB 1				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	None				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>15</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	0	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	15		





## [CA-241849] Support SCR to provide responses to Consortia queries

- Resolved: 05/16/2022 10:03 AM

Team Responsible:	Online	Assignee:	Michael Wu	SPG Status:	N/A
Fix Version/s:	[22.05]	Designer Contact:	Michael Wu	Change Type (SCR):	Data Change
Minor Version:		Expedite Changes:	Production Deployment	Estimate:	1310
Reporter:	Balakumar Murthy	Regulation Reference:		Created:	03/01/2022 02:09 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Karen J. Rapponotti	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[Other]	Funding Source ID:	
Project Phase (SCR):	Production	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					
Non-Committee	Approved by Michele Peterson on 7/25/2022				
Review:					
Expedite Approval:	Approved by Jo Anne Osborn on March 7, 2022				
Current Design:	This SCR is to handle all the support activities to respond to consortium queries, running DCRs and other extended support.				
Request:	Support and rectify any data issue/s creates in CalSAWS and perform data cleanup in CalSAWS system due to inbound file issues from partners. This SCR is used to charge time for release regression testing activities.				
Recommendation:	NA				
Outreach					
Description:					
Alternative	None				
Procedure					
Description:					
Operational Impact:					
Estimate:	1310				
Automated Test :	0	Batch/Interfaces :	250	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	150	DBA :	0	Design :	0
Eligibility :	150	Fiscal :	150	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	100
Performance :	0	Release Communication	0	Reports :	150
Reports Test :	0	Support :		Special Project :	0
System Test Support :	360	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		



## [CA-243058] Process California CAV (EBT CVV) Activation File in CalSAWS - Phase 8

- Resolved: 06/07/2022 01:04 PM

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Matthew Warren</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.05]</b>	Designer Contact:	<b>Sidhant Garg</b>	Change Type (SCR):	<b>Data Change</b>
Minor Version:	<b>22.06.07</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>41</b>
Reporter:	<b>Sidhant Garg</b>	Regulation Reference:		Created:	<b>03/29/2022 01:39 AM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Sheryl E. Eppler</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[Fiscal]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Production</b>	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

**Non-Committee Review:** This SCR has been approved by non-committee review.

**Expedite Approval:** Production Deployment Approved by Karen R on 3/29/2022

**Current Design:** Due to the influx of EBT theft over the past few months, CDSS is working with their partners at OSI and FIS towards the implementation of adding the CAV (Card Authentication Value) functionality to the EBT cards. Adding this functionality will add a layer of security that will protect clients from various scamming thefts. FIS is planning to replace all existing EBT Cards with this new feature and is proposing to send a file weekly to CalSAWS to report/notify of the cards that are replaced and activated by the client.

**Request:** Process the new California CAV Activation File in CalSAWS received from FIS

**Recommendation:**

1. Process the new California CAV Activation File in CalSAWS which will be received from FIS and use the following logic to store the new card details.
  - a. Find the information in CalSAWS using the old card number, if a matching info is found in CalSAWS and if the old card is the latest card, then replace it with the new card information from the file. Also, check the Recipient Indicator shared in the file with the value in CalSAWS database. If a match is found then only do the replacement action else the record will be skipped.
  - b. Use Card Recipient Type Code value from the file
  - c. Use delivery Method as Manual
  - d. Use '90' as the created by worker for the new card
  - e. Copy the Card access code and Restaurant Indicator from old card to new card.

### NOTE:

1. This activity will be performed multiple times over coming weeks based on how many files are shared by FIS.
2. This new file will not contain any PII other than the the EBT card number.
3. EBT Vendor (FIS) will share the the CAV File via a secure link which CalSAWS then needs to access to download it and run through an Anti-Virus software. After successful scan, the file will be loaded into the CalSAWS database for processing. EBT vendor cannot send this file via a SFTP server as this is a new file and to setup connections to transfer a new file may take at least 90 days on EBT Vendor side to accomplish.
4. The records from the file which are not replaced/updated in CalSAWS, those will be shared with counties via list for manual action.

### Outreach

#### Description:

#### Alternative Procedure

#### Description:

#### Operational Impact:

**Estimate:** 41

Manually Add replaced EBT cards ( in FIS) in CalSAWS by using Add Manual button on the EBT Account Detail page

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0

Eligibility :	0	Fiscal :	20	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	16	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



## [CA-244748] Update Stanislaus County Direct Deposit bank to JP Morgan

- Resolved: 06/13/2022 04:15 PM

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Eric Makino</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.05]</b>	Designer Contact:	<b>Eric Wu</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>22.06.14</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>166</b>
Reporter:	<b>Sheryl E. Eppler</b>	Regulation Reference:		Created:	<b>04/25/2022 01:28 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Sheryl E. Eppler</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Fiscal]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	<b>CA-244743</b>
Consortium Review Approval Date:					

**Non-Committee Review:** Becky Tuss (Stanislaus) - Approved - 05/11/2022

**Expedite Approval:** Approved by Karen Rapponotti on 05/12/2022

**Current Design:** Stanislaus County uses Bank of the West.

**Request:** Stanislaus County will be moving to JP Morgan bank.  
Target date to start using new bank is 05/01/2022, so this can be effective with July 2022 main payroll (running 06/22/2022).

**Recommendation:** Stanislaus County Only:  
Update the bank to JP Morgan effective xx/xx/xx  
(a) BANK\_NAME – JP MORGAN CHASE  
(b) IMMEDIATE\_DESTINATION – 322271627  
(c) IMMEDIATE\_ORIGIN – 9506931002  
(d) COMPANY\_IDENTIFICATION – 9506931002  
(e) ORIGINATING\_DFI\_IDENTIFICATION – 32227162  
(f) FILE\_HEADER\_COMPANY\_NAME – SC CSA Payroll  
(g) COMPANY\_NAME – STANISLAUS CTY  
(h) COMPANY\_ENTRY\_DESCRIPTION – CSA PYMT

Note from Paul Swenson: Looking at the information that has been given to me by JP MORGAN. This is what appears to be needed for these values as well as one change that I noted appears different from CALSAWS previous DD File is a Trace Number in the Detail Entry Record. It is found in the Detail Entry Record (Record Type Code 6) It is field #11. It is a 15 Digit field with the first 8 digits Consisting of the originating DFI ID followed by a seven-digit incremental counter. I have attached their specifications as well. (Specification Document attached)

JPM Bank Account Title:  
Community Services Agency Payroll Account  
1010 10th St., Suite 5100, Modesto, CA 95354  
Routing# Account#  
322271627 825506931

**Outreach Description:**  
**Alternative Procedure Description:**  
**Operational Impact:**  
**Estimate:**

N/A

166

Automated Test : 0 Batch/Interfaces : 0 Batch Operations : 0

BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	98	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	53	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



## [CA-245152] Issue May 2022 Disaster Supplement in accordance to HR 6201 Emergency Allotments

- Resolved: 06/10/2022 12:19 PM

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Emma Wong</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[22.05]</b>	Designer Contact:	<b>Sidhant Garg</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.06.11</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>210</b>
Reporter:	<b>Sidhant Garg</b>	Regulation Reference:	<b>ACWDL dated May 03, 2022</b>	Created:	<b>05/03/2022 08:06 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Sheryl E. Eppler</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[CalWORKs/ CalFresh]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:** Joint design has been approved through Non-Committee Review. This SCR is for all 40 Counties.

**Expedite Approval:** Approved by Karen Rapponotti on 05/25/2022

**Current Design:** The CalSAWS System allows the issuance of Disaster CalFresh (CF) supplemental benefits. When Disaster Services are enabled for a County, staff can:  
1) Issue Disaster Services pre-embossed EBT cards provided by the EBT Vendor.  
2) Issue Disaster Benefits by running a Manual EDBC with a run reason of DCFP/Supp-DCFP (Supplemental). These EDBC's are not factored into the previous potential benefit calculations for the benefit month in which they are issued.

**Request:** CalFresh Emergency allotments have been approved for the State of California due to COVID-19 emergency. The State has received approval for CalFresh households to receive a minimum emergency allotment of \$95 per month for the March, April and May 2022 benefit month.

**Recommendation:**

- Create a DCR to insert Manual EDBC records for the March, April and May 2022 benefit month for all CalFresh and TCF recipients who are Active for the month based on the following conditions:
  - Include all cases with Active CalFresh program in March, April and May 2022 and no Emergency Allotment Issued.
  - Use the household size from the latest Accepted and Saved Regular EDBC
  - Set the Authorized Amount as the difference between Maximum Allotment for a household size excluding unaided household members, and Previous Potential Benefit Amount. If the authorized amount calculated is less than \$95, set the authorized amount to \$95.  
Note: If the household has already received CalFresh benefit up to the maximum allotment for March, April and May 2022 the authorized amount for the manual EDBC would be set to \$95.
  - Exclude any Overpayments from the previous potential benefit calculation.
  - Exclude the TCF cases with Overdue recert.
  - Create the manual EDBC records with RECALC\_IND = 'N'
- Create a DCR to Insert the Manual EDBC's from Recommendation #1 into Issuance Transact table.  
NOTE: Validate FIS has turned on CF03 EBT Benefit Type.
- After the records are inserted into Issuance\_transact table, do a DCR to update the redetermination record (redeter) as 'No Longer Valid' where there is a completed RE date after the benefit month with reason CalFresh restored or Eligible for TCF. The EA payments for these cases are not getting issued as the system looks for incorrect report which is an existing issue and will be handled with CA-55143.
- Do a DCR after the issuances are created to flip the redeter record back to the previous completion reason.

5) Create a DCR to update all the Manual EDBC's to Read Only once all the supplemental Issuances are Issued and Claimed.

6) Add a Journal Entry with the following description for all the cases identified from the criteria above:

For March 2022 Benefit Months

Filter Type: All

Journal Type: Narrative

Short Description: Emergency Allotment Benefits issued on 06/11/2022 due to COVID-19

Long Description: Per direction from ACWDL dated March 21, 2022, an emergency allotment was issued for the "Benefit Month" benefit month

For April 2022 Benefit Months

Filter Type: All

Journal Type: Narrative

Short Description: Emergency Allotment Benefits issued on 06/11/2022 due to COVID-19

Long Description: Per direction from ACWDL dated April 07, 2022, an emergency allotment was issued for the "Benefit Month" benefit month

For May 2022 Benefit Months

Filter Type: All

Journal Type: Narrative

Short Description: Emergency Allotment Benefits issued on 06/11/2022 due to COVID-19

Long Description: Per direction from ACWDL dated May 03, 2022, an emergency allotment was issued for the "Benefit Month" benefit month

7) Generate a list of the Issuances where the Disaster Supplements were issued. The List will contain the following data elements:

- a. Case Name
- b. Case Number
- c. County Name
- d. Program
- e. Benefit Month
- f. Supp DCF Amount
- g. Issuance Sub Category
- h. Availability Date
- i. Issuance Status
- j. Payee Name ( the format would be Last Name, First Name)
- k. Household Size
- l. Is TCF Benefit
- m. Unit
- n. Unit Name
- o. Office Name
- p. Worker Name
- q. Worker Id

NOTE:

1. No NOA's will be sent - the County will utilize media and/or posters in the Reception Lobby to announce potential to Disaster Supplement benefits. Also daily ad-hoc reports will be handled by County Reports Team
2. CF03 will be used as the benefit Type when sending the issuances to FIS.

#### Outreach

Description:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

N/A

210

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0

Eligibility :	0	Fiscal :	137	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	15
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	43	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



# [CA-245280] Update Yolo County Positive Pay option

- Resolved: 06/23/2022 01:39 AM

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Eric Wu</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.05]</b>	Designer Contact:	<b>Sidhant Garg</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.06.22</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>5</b>
Reporter:	<b>Sheryl E. Eppler</b>	Regulation Reference:		Created:	<b>05/06/2022 10:50 AM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Sheryl E. Eppler</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[Fiscal]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Migration</b>	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

**Non-Committee Review:**

Melinda Gutierrez (Yolo) - Approved - 05/06/2022

**Expedite Approval:**

Approved by Karen Rapponotti on 05/06/2022

**Current Design:**

With CRFI 20-001, Yolo County opted in to the Positive Pay interface for Rush Warrant issuances only.

**Request:**

Yolo County would like to opt-out of any Positive Pay interface.

**Recommendation:**

Update Yolo County to not receive any Positive Pay interface files.

**Outreach Description:**

N/A

**Alternative Procedure Description:**

**Operational Impact:**

**Estimate:**

5

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	5	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	0	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		



## [CA-245466] Forms Batch Job run for REs previously sent to YBN

- Resolved: 05/26/2022 11:51 AM

Team Responsible:	<b>BenefitsCal</b>	Assignee:	<b>Rajesh Rudra</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[22.05]</b>	Designer Contact:	<b>Gillian Bendicio</b>	Change Type (SCR):	<b>Data Change</b>
Minor Version:	<b>22.05.26</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>122</b>
Reporter:	<b>Melissa Mendoza</b>	Regulation Reference:		Created:	<b>05/12/2022 10:03 AM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[Customer Impact]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Dymas Pena</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[Self Service Portal]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Production</b>	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					
<b>Non-Committee Review:</b>	Non-Committee Approval for Technical Update by Dymas Pena 07/20/2022				
<b>Expedite Approval:</b>	Karen Rapponotti 05/17/2022				
<b>Current Design:</b>	Forms Batch job is a nightly run that sends Redetermination/Renewal/Recertification (REs) and SAR 7 information with a Sent status from the last successful batch date to BenefitsCal.				
<b>Request:</b>	Run a Data Change Request (DCR) to update REs previously sent to Your Benefits Now! (YBN) with a due date of April or later that have not already been sent to BenefitsCal or received in CalSAWS.				
<b>Recommendation:</b>	<ol style="list-style-type: none"><li>1. Create a DCR to update REs previously sent to YBN with a due date of April or later that have not already been sent to BenefitsCal or received in CalSAWS.</li><li>2. Update batch job last successful date based on DCR of REs to be picked up.</li></ol> <p>No design document needed.</p>				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	No alternative procedure.				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>122</b>				
Automated Test :	34	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	83	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	5
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	0	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		



## [CA-233248] ACL 20-99 Update ABCD 350 Detail

- Resolved: 06/30/2022 02:50 PM

Team Responsible:	<b>Reports</b>	Assignee:	<b>Aruna Guduru</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.06]</b>	Designer Contact:	<b>Diana Bonilla [X]</b>	Change Type (SCR):	<b>Policy Re-Design</b>
Minor Version:	<b>22.06.30</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>185</b>
Reporter:	<b>Claudia Pinto</b>	Regulation Reference:	<b>ACL 20-99</b>	Created:	<b>09/09/2021 06:35 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Claudia Pinto</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[State/Fiscal Reports]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Production</b>	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					
<b>Non-Committee Review:</b>	Approved by Claudia Pinto on 6/24/2022				
<b>Expedite Approval:</b>	Priority Release Deployment approval provided by Michele Peterson on 06/30/2022				
<b>Current Design:</b>	Per ACL 20-99 , on the ABCD 350 report CDSS has requested counties to specify the number of cases speaking each language for any cases included in Part B Primary Language Spoken under Other Non-English. The ABCD 350 identifies cases with Primary Language of Other Non-English but does not display/identify which Other language. Counties either ad-hoc or manually look up the information in the system for this annual report				
<b>Request:</b>	Revise the ABCD 350 detail to display the Other language for cases with Primary Language Spoken of Other Non-English				
<b>Recommendation:</b>	Add a new column "Other Language" to the detail sheets of the ABCD 350 to populate when the primary language is "Other Non-English".				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	Without this SCR, the user would have to manually open the case in the CalSAWS application to retrieve the data.				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>185</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	130
Reports Test :	55	Support :		Special Project :	0
System Test Support :	0	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		



## [CA-240970] Consolidate CDSS EBT Fraud Alert File Interface for all 58 Counties

- Resolved: 06/23/2022 06:21 PM

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Chandan Talukdar</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.06]</b>	Designer Contact:	<b>Eric Wu</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.06.25</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>100</b>
Reporter:	<b>Sidhant Garg</b>	Regulation Reference:		Created:	<b>02/11/2022 12:59 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Claudia Pinto</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[Fiscal]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Production</b>	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

### Non-Committee

<b>Review:</b>	
<b>Expedite Approval:</b>	Approved by Karen Rapponotti on 04/19/2022
<b>Current Design:</b>	Currently the CDSS EBT Fraud Alert File is sent one file for the 39 C-IV Counties and one file for Los Angeles.
<b>Request:</b>	Consolidate all 58 Counties into a single CDSS EBT Fraud Alert File
<b>Recommendation:</b>	Consolidate all 58 Counties into a single CDSS EBT Fraud Alert File Turn Off the LA County EBT Fraud jobs as they are no longer required due to consolidation.

### Outreach

<b>Description:</b>	
<b>Alternative</b>	N/A
<b>Procedure</b>	
<b>Description:</b>	
<b>Operational Impact:</b>	
<b>Estimate:</b>	<b>100</b>

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	71	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	19	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		



## [CA-242224] Batch Clothing Allowance Opt-In: Humboldt Co Only

- Resolved: 07/06/2022 04:13 PM

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Jyoti Jain</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.06]</b>	Designer Contact:	<b>Jimmy Tu</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>22.07.07</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>59</b>
Reporter:	<b>Ignacio Lazaro</b>	Regulation Reference:		Created:	<b>03/09/2022 02:57 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Ignacio Lazaro</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Fiscal, Foster Care/ Kin GAP/AAP]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	<b>CER CA-240389</b>
Consortium Review Approval Date:					

### Non-Committee

#### Review:

**Expedite Approval:** Approved by Karen Rapponotti on 06/07/2022

**Current Design:** Humboldt is currently opted out of the Batch Clothing Allowance

**Request:** Humboldt County would now like to Opt-IN to the Batch Clothing Allowance

**Recommendation:**

1. Turn on the Clothing Allowance Batch Job for Humboldt County.  
Note: All existing rules for KG/FC will be applied to Humboldt County when running this batch. This batch will run annually starting on 8/1/2022.
2. Update Clothing Allowance Rates for Humboldt County in Code Detail Table Category 943 to set Reference Column 3 equal to 9.

### Outreach

#### Description:

**Alternative Procedure Description:** N/A

#### Operational Impact:

**Estimate:** 59

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	38	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	16	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



## [CA-242537] Create Paid Warrant interface batch for Mariposa County

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Bhumika Sharma</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.06]</b>	Designer Contact:	<b>Jimmy Tu</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>22.08.XX</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>53</b>
Reporter:	<b>Sheryl E. Eppler</b>	Regulation Reference:		Created:	<b>03/15/2022 12:54 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Sheryl E. Eppler</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[Fiscal]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Production</b>	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					
<b>Non-Committee Review:</b>	Cindi Jacobsen (Mariposa) - Approved - 04/07/2022				
<b>Expedite Approval:</b>	Approved by Karen Rapponotti on 03/15/2022				
<b>Current Design:</b>	Mariposa County does not have a Paid Warrant Interface batch.				
<b>Request:</b>	Mariposa would like to have a Paid Warrant Interface batch.				
<b>Recommendation:</b>	<ol style="list-style-type: none"><li>1. Create the following new batch jobs/numbers for Mariposa County.<ol style="list-style-type: none"><li>a. PI22F500 – Paid Warrant Reader Job</li><li>b. PI22F560 – FTP Handler Service</li></ol></li><li>2. For the above jobs, create the batch properties for Mariposa County based off other paid warrant print writer counties (can use County 04, Butte).</li><li>3. Perform the inbound Paid Warrant Print testing with Mariposa County.</li></ol>				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>53</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	31	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	17	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		



## [CA-243932] Enable Valuable Category of 'Gift Certificate' for Placer County

- Resolved: 07/06/2022 08:49 AM

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Bhumika Sharma</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.06]</b>	Designer Contact:	<b>Jimmy Tu</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.07.07</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>25</b>
Reporter:	<b>Sheryl E. Eppler</b>	Regulation Reference:		Created:	<b>04/14/2022 01:34 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Sheryl E. Eppler</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[Fiscal]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Migration</b>	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					
<b>Non-Committee Review:</b>					
Megan Booras (Placer) - Approved - 04/14/2022					
<b>Expedite Approval:</b>					
Approved by Karen Rapponotti on 06/20/2022					
<b>Current Design:</b>					
Placer County would like to track Gift Card valuables in the CalSAWS system.					
<b>Request:</b>					
Placer County would like to enable the Valuable Category of 'Gift Certificate' for their County.					
<b>Recommendation:</b>					
Enable the Valuable Category of 'Gift Certificate' for Placer County					
<b>Outreach Description:</b>					
N/A					
<b>Alternative Procedure Description:</b>					
<b>Operational Impact:</b>					
<b>Estimate:</b> 25					
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	20	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	5	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		



## [CA-246259] Issue June 2022 Disaster Supplement in accordance to HR 6201 Emergency Allotments

- Resolved: 07/15/2022 11:37 AM

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Andrea Chen</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[22.06]</b>	Designer Contact:	<b>Sidhant Garg</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.07.16</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>210</b>
Reporter:	<b>Sidhant Garg</b>	Regulation Reference:	<b>ACWDL dated May 03, 2022</b>	Created:	<b>06/06/2022 10:37 AM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Sheryl E. Eppler</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[CalWORKs/ CalFresh]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:** Joint design has been approved through Non-Committee Review. This SCR is for all 40 Counties.

**Expedite Approval:** Approved by Karen Rapponotti on 06/21/2022

**Current Design:** The CalSAWS System allows the issuance of Disaster CalFresh (CF) supplemental benefits. When Disaster Services are enabled for a County, staff can:  
1) Issue Disaster Services pre-embossed EBT cards provided by the EBT Vendor.  
2) Issue Disaster Benefits by running a Manual EDBC with a run reason of DCFP/Supp-DCFP (Supplemental). These EDBC's are not factored into the previous potential benefit calculations for the benefit month in which they are issued.

**Request:** CalFresh Emergency allotments have been approved for the State of California due to COVID-19 emergency. The State has received approval for CalFresh households to receive a minimum emergency allotment of \$95 per month for the April, May and June 2022 benefit month.

**Recommendation:**

- 1) Create a DCR to insert Manual EDBC records for the April, May and June 2022 benefit month for all CalFresh and TCF recipients who are Active for the month based on the following conditions:
  - a. Include all cases with Active CalFresh program in April, May and June 2022 and no Emergency Allotment Issued.
  - b. Use the household size from the latest Accepted and Saved Regular EDBC
  - c. Set the Authorized Amount as the difference between Maximum Allotment for a household size excluding unaided household members, and Previous Potential Benefit Amount. If the authorized amount calculated is less than \$95, set the authorized amount to \$95.  
Note: If the household has already received CalFresh benefit up to the maximum allotment for April, May and June 2022 the authorized amount for the manual EDBC would be set to \$95.
  - d. Exclude any Overpayments from the previous potential benefit calculation.
  - e. Exclude the TCF cases with Overdue recert.
  - f. Create the manual EDBC records with RECALC\_IND = 'N'

2) Create a DCR to Insert the Manual EDBC's from Recommendation #1 into Issuance Transact table.  
NOTE: Validate FIS has turned on CF03 EBT Benefit Type.

3) After the records are inserted into Issuance\_transact table, do a DCR to update the redetermination record (redeter) as 'No Longer Valid' where there is a completed RE date after the benefit month with reason CalFresh restored or Eligible for TCF. The EA payments for these cases are not getting issued as the system looks for incorrect report which is an existing issue and will be handled with CA-55143.

4) Do a DCR after the issuances are created to flip the redeter record back to the previous completion reason.



5) Create a DCR to update all the Manual EDBC's to Read Only once all the supplemental Issuances are Issued and Claimed.

6) Add a Journal Entry with the following description for all the cases identified from the criteria above:

For April 2022 Benefit Months

Filter Type: All

Journal Type: Narrative

Short Description: Emergency Allotment Benefits issued on 07/16/2022 due to COVID-19

Long Description: Per direction from ACWDL dated April 07, 2022, an emergency allotment was issued for the "Benefit Month" benefit month

For May 2022 Benefit Months

Filter Type: All

Journal Type: Narrative

Short Description: Emergency Allotment Benefits issued on 07/16/2022 due to COVID-19

Long Description: Per direction from ACWDL dated May 03, 2022, an emergency allotment was issued for the "Benefit Month" benefit month

For June 2022 Benefit Months

Filter Type: All

Journal Type: Narrative

Short Description: Emergency Allotment Benefits issued on 07/16/2022 due to COVID-19

Long Description: Per direction from ACWDL dated June 09, 2022, an emergency allotment was issued for the "Benefit Month" benefit month

7) Generate a list of the Issuances where the Disaster Supplements were issued. The List will contain the following data elements:

- a. Case Name
- b. Case Number
- c. County Name
- d. Program
- e. Benefit Month
- f. Supp DCF Amount
- g. Issuance Sub Category
- h. Availability Date
- i. Issuance Status
- j. Payee Name ( the format would be Last Name, First Name)
- k. Household Size
- l. Is TCF Benefit
- m. Unit
- n. Unit Name
- o. Office Name
- p. Worker Name
- q. Worker Id

NOTE:

1. No NOA's will be sent - the County will utilize media and/or posters in the Reception Lobby to announce potential to Disaster Supplement benefits. Also daily ad-hoc reports will be handled by County Reports Team
2. CF03 will be used as the benefit Type when sending the issuances to FIS.

#### Outreach

Description:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

N/A

210

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0

Eligibility :	0	Fiscal :	137	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	15
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	43	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



## [CA-246944] Enable Staledated Warrant Job for Siskiyou County

- Resolved: 06/23/2022 10:42 AM

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Eric Chu [X]</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.06]</b>	Designer Contact:	<b>Sidhant Garg</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>22.06.23</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>10</b>
Reporter:	<b>Claudia Pinto</b>	Regulation Reference:		Created:	<b>06/21/2022 06:10 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Claudia Pinto</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[Fiscal]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Production</b>	Approved by		Other Agency Cross	<b>CA-246492</b>
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

### Non-Committee

#### Review:

**Expedite Approval:** Approved by Karen Rapponotti on 06/22/2022

**Current Design:** There was an issue with Paid Warrant File being sent by Siskiyou county. SCR CA-246492 disabled the Staledated Warrant batch job as it was erroneously cancels warrants that were not updated to Paid due to issues with that file.

**Request:** The issue with the Warrant Print File was been resolved and the Staledated Warrant job can be enabled to run again for Siskiyou county.

**Recommendation:** The issue with the Warrant Print File was been resolved and the Staledated Warrant job can be enabled to run again for Siskiyou county.

### Outreach

#### Description:

**Alternative** N/A

#### Procedure

#### Description:

#### Operational Impact:

**Estimate:** **10**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	5
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	5	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	0	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		



## [CA-247355] Update FTP Batch Properties for Wave 1 Counties - County interfaces

- Resolved: 07/05/2022 03:53 PM

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Romel Acosta</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[22.06]</b>	Designer Contact:	<b>Eric Wu</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.07.05</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	
Reporter:	<b>Sidhant Garg</b>	Regulation Reference:		Created:	<b>06/30/2022 05:47 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Claudia Pinto</b>	Training Impacted:		Funding Source:	<b>CalSAWS DD&amp;I</b>
Consortium Contact:		Committee:	<b>[Fiscal]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Production</b>	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					
<b>Non-Committee Review:</b>	This SCR has been approved by non-committee review.				
<b>Expedite Approval:</b>	Approved by Michele Peterson on 07/05/2022				
<b>Current Design:</b>	FTP information for Wave 1 counties are incomplete.				
<b>Request:</b>	Correct FTP server information is required for batch interfaces to function properly with Wave 1 counties.				
<b>Recommendation:</b>	Update FTP Batch properties with latest information for Wave 1 counties.				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>0</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	0	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		



## [CA-248010] Turn off Tax Intercept batch jobs for week ending 07/22/2022 & 07/29/2022

- Resolved: 07/22/2022 11:22 AM

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Romel Acosta</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.06]</b>	Designer Contact:	<b>Eric Wu</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>22.07.22</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>13</b>
Reporter:	<b>Sheryl E. Eppler</b>	Regulation Reference:		Created:	<b>07/20/2022 05:00 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Sheryl E. Eppler</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Tax Intercept]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

### Non-Committee

<b>Review:</b>	
<b>Expedite Approval:</b>	Approved by Karen Rapponotti on 07/20/2022
<b>Current Design:</b>	Tax Intercept batch jobs run every Friday evening.
<b>Request:</b>	In preparation for the Annual WIS / CalSAWS Tax Intercept Balancer, the Tax Intercept Batch Jobs will need turned off for the date of Friday 07/22/2022.
<b>Recommendation:</b>	Turn off the Tax Intercept Batch Jobs for the date of Friday 07/22/2022.

### Outreach

<b>Description:</b>	
<b>Alternative Procedure Description:</b>	N/A
<b>Operational Impact:</b>	
<b>Estimate:</b>	<b>13</b>

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	8	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	5	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



# [CA-227577] Synchronize WIS and CalSAWS Tax Intercept Balances 2022 (Excluding Los Angeles)

- Resolved: 07/29/2022 05:26 PM

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Romel Acosta</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.07]</b>	Designer Contact:	<b>Sidhant Garg</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>22.07.29</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>78</b>
Reporter:	<b>Sheryl E. Eppler</b>	Regulation Reference:		Created:	<b>04/15/2021 01:20 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Sheryl E. Eppler</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Tax Intercept]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

## Non-Committee

### Review:

**Expedite Approval:** Approved by Karen Rapponotti on 07/27/2022

### Current Design:

The CalSAWS System (excluding Los Angeles) and WIS (Welfare Intercept System) both store Tax Intercept Account balance information. Each week, the CalSAWS System sends Establish, Increase, Decrease, Delete, Suspend and Reactivate transactions to WIS to reflect changes in the C-IV System.

**Request:** When transactions error off at WIS, the CalSAWS System and WIS become out of sync. This causes customers to be notified and intercepted incorrectly.

### Recommendation:

- Create the following change orders:
  - Purge the WIS Writer and WIS Outbound FTP Batch Jobs (JOXXF604 and JOXXF644) for 07/28/2022
  - Purge the WIS Writer and WIS Outbound FTP Batch Jobs (JOXXF604 and JOXXF644) for 07/28/2022.
  - Demand in the WIS Balancer Writer and WIS Balancer Outbound FTP Batch Jobs (JOXXF504 and JOXXF544) for 07/28/2022.
- Obtain a balancer file from WIS prior to 07/28/2022.
  - Analyze the data and verify that the data format is consistent.
  - Perform a dry run test of the WIS Balancer Batch Job (JOXXF504) using the balancer file from WIS to test performance.

Note: The dry run test will be performed for Butte, Riverside, Stanislaus and Shasta counties.
- Obtain a balancer file from WIS before 07/28/2022 and load the data into the CalSAWS System.
- update balancer: It is a one line code change to the query to add an additional join using recov\_acct\_id.

AND rarp.recov\_acct\_id = tiacct.recov\_acct\_id

## Outreach

### Description:

### Alternative

### Procedure

### Description:

### Operational Impact:

**Estimate:** **78**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	7
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	66	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0



## [CA-228937] DDID 2150 - Implement Child Placement Verification Process for Sacramento and Alameda Counties

- Resolved: 06/23/2022 02:20 PM

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Romel Acosta</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[22.07]</b>	Designer Contact:	<b>Eric Wu</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>786</b>
Reporter:	<b>Amy Gill</b>	Regulation Reference:		Created:	<b>05/19/2021 03:45 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Ignacio Lazaro</b>	Training Impacted:		Funding Source:	<b>CalSAWS DD&amp;I</b>
Consortium Contact:		Committee:	<b>[Other]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Migration</b>	Approved by		Other Agency Cross	
Consortium Review	<b>iLazaro Approved</b>	Committee:		Reference:	
Approval:					
Consortium Review	<b>04/14/2022</b>				
Approval Date:					

### Non-Committee

#### Review:

#### Expedite Approval:

#### Current Design:

For Los Angeles County, all Foster Care (FC) Resources can have one of the following child placement verifications before receiving benefits in the system.

##### 1. Blue Voucher

When a child is initially placed with a FC Resource, a Blue Voucher is sent to the Resource. The Resource must return the Blue Voucher to DCFS to verify a child's placement.

If Resources do not return the Blue Voucher for the impacted case and benefit month, all EDBC benefits will not be issued for that month until the Placement Verification is updated with a Received Date in the system.

Note: The actual Blue Voucher is generated by the CalSAWS system.

##### 2. White Voucher

A White Voucher is like a Blue Voucher but for ongoing child placements. Similarly, all EDBC benefits will not be issued until the White Voucher is returned.

Note: The actual White Voucher is generated by the eCAPS.

##### 3. Voucherless

A FC Resource is considered "Voucherless" when it does not require any placement verifications to receive benefits.

#### Request:

Per Design Differences ID (DDID) 2150, the CalSAWS will implement the Child Placement Verification process for Sacramento and Alameda Counties.

#### Recommendation:

1. Create a new Foster Care Daily Voucher Writer to generate the White Voucher records and send them to the counties.
2. Create a new Foster Care Daily Voucher Reader to update the Received Date of the White Vouchers provided by the counties.
3. Enable Foster Care Voucher Exempted Vendors Batch.
4. Enable Skip Issuance logic for FC Voucher Verification.

#### Outreach

##### Description:

##### Alternative

##### Procedure

##### Description:

##### Operational Impact:

##### Estimate:

**786**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	605	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0

Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :	0	Special Project :	0
System Test Support :	181	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		





## [CA-235669] Implement CalSAWS Case Data Removal Functionality Sprint 10

Team Responsible:	<b>Tech Arch</b>	Assignee:	<b>Chris Larson</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[22.07]</b>	Designer Contact:	<b>Michael A. Wright</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.08.XX</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>750</b>
Reporter:	<b>Michael A. Wright</b>	Regulation Reference:		Created:	<b>10/26/2021 10:05 AM</b>
Status:	<b>Design in Progress</b>	Impact Analysis:	<b>[Batch Performance]</b>	Outreach Required:	<b>Yes</b>
Policy/Design Consortium Contact:	<b>Frederick Gains</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Usability]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Approved by Frederick Gains 07/26/2022				
<b>Expedite Approval:</b>	Approved by Frederick Gains 07/26/2022				
<b>Current Design:</b>	LRS retains all case data, regardless of the age of the case. I.e., nothing is ever deleted from the system				
<b>Request:</b>	Create a Case Data Removal process to identify and remove cases through a Batch process following PSC-approved records retention policies				
<b>Recommendation:</b>	1) Prepare a full-scale batch test environment with existing Production and Case Data Removal batch jobs loaded into the scheduler 2) Run a full performance assessment of Case Data Removal Batch Suite in the CalSAWS performance environment				
<b>Outreach Description:</b>	Regional Manager and Section Directors will be updated on Sprint features to be delivered at the conclusion of each Sprint. We will also conduct user demos at the conclusion of any Sprint that contains user-facing features.				
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>750</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	750	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

## [CA-238993] ACIN I-72-21 SB 1232 Mass Informing Notice

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Rekha Jaguva Rajan</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.07]</b>	Designer Contact:	<b>Connor Gorry</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:	<b>22.08.XX</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>148</b>
Reporter:	<b>Gingko Luna</b>	Regulation Reference:	<b>ACIN I-72-21, SB 1232</b>	Created:	<b>01/04/2022 08:39 AM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Central Print]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Gingko Luna</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Correspondence]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	<b>07/28/2022</b>	Other Agency Cross Reference:	
Consortium Review Approval Date:					

### Non-Committee

#### Review:

**Expedite Approval:** Karen Rapponotti on 6/3/2022

**Current Design:** No SB 1232 Informing Notice in Template Repository.

**Request:** Add SB 1232 to Template Repository and issue a one time mass mailing to WTW eligible clients. Include the case specific WTW worker and county specific legal aid number.

**Recommendation:**

1. Add SB 1232 Informing Notice to the Template Repository
2. Mass mail the SB 1232 Informing Notice to all eligible Welfare-to-Work/REP participants.

### Outreach

#### Description:

#### Alternative

#### Procedure

#### Description:

#### Operational Impact:

**Estimate:** **148**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	10	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	104	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	34	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



## [CA-240237] Quarterly release testing for EBT vendor FIS - May 2022

- Resolved: 07/19/2022 03:16 PM

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Emma Wong</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.07]</b>	Designer Contact:	<b>Sidhant Garg</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>22.07.24</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>45</b>
Reporter:	<b>Sheryl E. Eppler</b>	Regulation Reference:		Created:	<b>01/31/2022 12:58 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Sheryl E. Eppler</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Fiscal]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:**

**Expedite Approval:** Emergency Production Deployment approval from Karen Rapponotti on 7/19/2022

**Current Design:** EBT (Electronic Benefit Transfer) vendor FIS (Fidelity Information Systems) produces quarterly releases to update their system.

**Request:** The CalSAWS project will need to conduct quarterly testing for these FIS EBT system releases.

**Recommendation:** Test FIS EBT release - May 2022

**Outreach Description:**

**Alternative Procedure Description:** N/A

**Operational Impact:**

**Estimate:** 45

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	28	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	12	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



## [CA-242023] Update State/Fiscal Reports Schedule Based on Batch Schedule Updates

Team Responsible:	<b>Reports</b>	Assignee:	<b>Ketan Patel</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.07]</b>	Designer Contact:	<b>Esequiel Herrera-Ortiz</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.08.18</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>179</b>
Reporter:	<b>Thao Ta</b>	Regulation Reference:		Created:	<b>03/03/2022 03:18 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Claudia Pinto</b>	Training Impacted:	<b>[Online Help]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[State/Fiscal Reports]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	<b>07/20/2022</b>	Other Agency Cross Reference:	
Consortium Review Approval Date:					

### Non-Committee

#### Review:

**Expedite Approval:** Expedited Build start approval provided by Karen J. Rapponotti on 5/3/2022

**Current Design:** The scheduling of several Fiscal reports need to be update to aligned with the new scheduling of Main Payroll for LA County for AAP and Kin-GAP.

The scheduling of several State reports need to be updated to align with county specific batch processes.

**Request:** Update the scheduling of several State and Fiscal reports to properly align with their dependent batch jobs.

**Recommendation:**

- Reschedule the following report to be available on the 7th business day of January, April, July, and October for all counties:
  - STAT 47
- Reschedule the following report to be available on the 7th business day of October for all counties:
  - STAT 47 Part F Backup Report
- Reschedule the following reports to be available on the 16th business day of every month. The fifteen day buffer period is given to allow counties to input customer activity information.
  - WTW 25
  - WTW 25 A
- Reschedule the following Foster Care Main Payroll Reports to be available on the following days:
  - Integrated Payroll Foster Care Issuance Detail Claiming Report By Case
  - Integrated Payroll Foster Care Issuance Detail Claiming Report
  - \*Integrated Payroll Summary Report
  - \*Main Payroll Benefit Issuance Direct Deposit Register
  - \*Main Payroll Benefit Issuance EBT Register
  - \*Main Payroll Benefit Issuance Warrant Register
  - Main Payroll Foster Care Issuance Summary
  - Main Payroll Foster Care Warrant Production Reconciliation Report

#### Riverside

Jan 4, 2022	Feb 2, 2022	March 2, 2022
Apr 4, 2022	May 3, 2022	Jun 2, 2022
Jul 5, 2022	Aug 2, 2022	Sep 2, 2022
Oct 4, 2022	Nov 2, 2022	Dec 2, 2022

#### Los Angeles

Jan 14, 2022	Feb 15, 2022	Mar 15, 2022
Apr 15, 2022	May 13, 2022	Jun 15, 2022
Jul 15, 2022	Aug 13, 2022	Sep 14, 2022

Oct 13, 2022   Nov 13, 2022   Dec 15, 2022

All Other Counties

Jan 5, 2022   Feb 3, 2022   March 3, 2022

Apr 5, 2022   May 4, 2022   Jun 3, 2022

Jul 6, 2022   Aug 3, 2022   Sep 3, 2022

Oct 5, 2022   Nov 3, 2022   Dec 3, 2022

5. Reschedule the following Main Payroll Reports to be available on the following days:

- Main Payroll Benefit Direct Deposit Production Reconciliation Report
- Main Payroll Benefit EBT Production Reconciliation Report
- Main Payroll Benefit Issuance Direct Deposit Register
- Main Payroll Benefit Issuance Direct Deposit Summary
- Main Payroll Benefit Issuance EBT Register
- Main Payroll Benefit Issuance EBT Summary
- Main Payroll Benefit Issuance Warrant Register
- Main Payroll Benefit Issuance Warrant Summary
- Main Payroll Benefit Warrant Production Reconciliation Report
- Main Payroll CalFresh EBT Production Reconciliation Report
- Main Payroll CalFresh Issuance Register
- Main Payroll CalFresh Issuance Summary

Riverside

Jan 28, 2022   Feb 28, 2022   Mar 31, 2022

Apr 29, 2022   May 27, 2022   Jun 30, 2022

Jul 29, 2022   Aug 31, 2022   Sep 30, 2022

Oct 31, 2022   Nov 30, 2022   Dec 30, 2022

Los Angeles

The first business day of every month.

All other counties

Jan 28,2022   Mar 25,2022   Mar 30,2022

Apr 27,2022   May 27,2022   Jun 28,2022

Jul 29,2022   Aug 30,2022   Sep 27,2022

Oct 28,2022   Nov 29,2022   Dec 28,2022

**Outreach**

**Description:**

**Alternative**

**Procedure**

**Description:**

**Operational Impact:**

**Estimate:**

**179**

The information can be obtained via Ad-Hoc.

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	120
Reports Test :	59	Support :		Special Project :	0
System Test Support :	0	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		

## [CA-242705] Revised CW 2189A, CW 2189B, M40-107C1

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Vicente Romero</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.07]</b>	Designer Contact:	<b>Connor Gorry</b>	Change Type (SCR):	<b>Policy Re-Design</b>
Minor Version:	<b>22.08.23</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>547</b>
Reporter:	<b>Gingko Luna</b>	Regulation Reference:	<b>ACL 20-113</b>	Created:	<b>03/18/2022 01:37 PM</b>
Status:	<b>In Assembly Test</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Gingko Luna</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Correspondence]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	<b>07/28/2022</b>	Other Agency Cross Reference:	
Consortium Review Approval Date:					

### Non-Committee

Review:	
Expedite Approval:	Karen Rapponotti on 6/3/2022
Current Design:	CW 2189A/B Notice of Your CalWORKs Time Limit in CalSAWS reference the CalWORKs 48 Month Time Clock.
Request:	Update versions of CW 2189A/B Notice of Your CalWORKs Time Limit in CalSAWS that reference CalWORKs 60 Month Time Clock as posted to the CDSS website. Automate form/NOA generation for the CW 2199A, CW 2189B, and M40-107C1.
Recommendation:	<ol style="list-style-type: none"> <li>1. Add and Automate Form CW 2189A Packet</li> <li>2. Add and Automate Form CW 2189B Packet</li> <li>3. Create new Batch Job for CW 2189A Packet</li> <li>4. Create new Batch Job for CW 2189B Packet</li> </ol>

### Outreach

Description:	
Alternative Procedure Description:	CW 2189A, CW 2189B, and M40-107C1 can be accessed and printed from the CDSS website.

### Operational Impact:

Estimate: **547**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	20	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	402	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	125	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



## [CA-242917] Update Glenn County IP address for Issuance Batch to Central Square/One Solution

Team Responsible:	<b>Batch Operations</b>	Assignee:	<b>Romel Acosta</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.07]</b>	Designer Contact:	<b>Eric Wu</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.08.29</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>53</b>
Reporter:	<b>Sheryl E. Eppler</b>	Regulation Reference:		Created:	<b>03/24/2022 03:56 PM</b>
Status:	<b>In Assembly Test</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Sheryl E. Eppler</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Fiscal]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

### Non-Committee

#### Review:

**Expedite Approval:** Approved by Karen Rapponotti on 05/12/2022

**Current Design:** Currently, the Issuance Batch and Auditor Controller Batch sends files to the Glenn County IP Address.

**Request:** Glenn County has requested the CalSAWS Project to change the IP Address Issuance and Auditor Controller Batch files are sent to, to be the Central Square / One Solution IP Address.

**Recommendation:** Glenn County has requested the CalSAWS Project to change the IP Address Issuance and Auditor Controller Batch files are sent to, to be the Central Square / One Solution IP Address.

### Outreach

#### Description:

**Alternative Procedure Description:** N/A

#### Operational Impact:

**Estimate:** 53

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	8
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	24	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	16	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

## [CA-244068] Export C-IV C4Y Tables into CalSAWS database

Team Responsible:	<b>Batch/Interfaces</b>	Assignee:	<b>Edgars Reinholds</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.07]</b>	Designer Contact:	<b>Edgars Reinholds</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.09.01</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>195</b>
Reporter:	<b>Connie Buzbee</b>	Regulation Reference:	<b>CRPC 2275</b>	Created:	<b>04/18/2022 02:25 PM</b>
Status:	<b>In Assembly Test</b>	Impact Analysis:	<b>[Data Impact]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Dymas Pena</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Usability]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:** Non Committee Approval for Technical Change by Dymas Pena 07/20/2022

**Expedite Approval:** Approved by Karen J. Rapponotti on 7/21/2022

**Current Design:** When counties converted to CalSAWS, the historical C4Y application e-signature was not viewable because the tables containing the signature information were not targeted to move to CalSAWS, as part of the conversion effort. This data is needed as part of the Case record. Additionally, not all data was transferred to the case records and so the county workers have a need to review the e-Application for customer entered information. The PRT environment currently holds the C4Y data. This environment will be taken offline 9/30/2022. The C4Y data will no longer be available for the User to access.

**Request:** Export C4Y tables and make them available in CalSAWS for future development.

**Recommendation:** Export C4Y tables from C-IV Read Only environment and make them available in CalSAWS in a new database schema.

### Outreach

#### Description:

#### Alternative

#### Procedure

#### Description:

#### Operational Impact:

**Estimate:** **195**

Automated Test :	0	Batch/Interfaces :	29	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	86	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	60	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		





## [CA-245061] Update CalSAWS to use the Primary Email Address as the user login name for CalWIN Counties.

Team Responsible:	<b>Online</b>	Assignee:	<b>Amrinder Gill</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.07]</b>	Designer Contact:	<b>Trevor Torres</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.08.30</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>158</b>
Reporter:	<b>Matthew Lower</b>	Regulation Reference:		Created:	<b>05/02/2022 01:46 PM</b>
Status:	<b>In Assembly Test</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Dymas Pena</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Security]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Non-Committee Approval for technical update by Dymas Pena 7/06/2022				
<b>Expedite Approval:</b>	Approved by Karen Rapponotti on 07/01/2022				
<b>Current Design:</b>	Currently in CalSAWS, when a new user is being added to the system, their User Name to log in to CalSAWS is created through the Security Assignment page. For staff from the 39 counties, their User Names are automatically created by the system using a combination of the staff last name, first name and the county that the user belongs too.				
<b>Request:</b>	Allow CalWIN counties users to use their Primary Email as their User Name.				
<b>Recommendation:</b>	1. Update the "Add User Name" button function on the Security Assignment page to save the Primary Email from the Staff Detail page as the User Name.				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	None				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>158</b>				
Automated Test :	5	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	100
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	38	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



## [CA-245594] Add General Assistance Program Code Converted from CalWIN to Generate reports

Team Responsible:	<b>Reports</b>	Assignee:	<b>Thao Ta</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.07]</b>	Designer Contact:	<b>Sophia Fernandez [X]</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.08.xx</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>280</b>
Reporter:	<b>Claudia Pinto</b>	Regulation Reference:		Created:	<b>05/16/2022 09:42 PM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Claudia Pinto</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[State/Fiscal Reports]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:** Claudia Pinto 8/1/2022

**Expedite Approval:** by Karen Rapponotti 7/29/2022

**Current Design:** Currently, the following reports are not generating for all of the General Assistance solutions:

- Integrated Payroll Benefit Issuance Detail Claiming Report
- Integrated Payroll Benefit Issuance Detail Claiming Report By Case
- Integrated Payroll Summary Report
- Main Payroll Benefit Issuance Direct Deposit Register
- Main Payroll Benefit Issuance EBT Register
- Main Payroll Benefit Issuance Warrant Register

Currently, most of the reports are generating for General Assistance (Managed) (GM), General Assistance (Non-Managed) (GN) solutions and General Assistance/General Relief solution (GA) except for the Integrated Payroll Benefit Issuance Detail Claiming Report. These reports are not generating for the GA/GR Automated Solution (GR) at all.

All the reports are generated for the GM and GN solutions which are opted in by most counties migrating from the C-IV legacy solution.

The following reports contain the GA solution which is used by Los Angeles County:

- Integrated Payroll Benefit Issuance Detail Claiming Report By Case
- Integrated Payroll Summary Report
- Main Payroll Benefit Issuance Direct Deposit Register
- Main Payroll Benefit Issuance EBT Register
- Main Payroll Benefit Issuance Warrant Register

None of these reports currently generate for the GR solution which corresponds to counties migrating from the CalWIN legacy system.

**Request:** Add the GR program code to generate reports for the General Assistance solution used by counties migrating from the CalWIN legacy system.

**Recommendation:**

- Add the GR program code for respective counties to the following reports:
  - Integrated Payroll Benefit Issuance Detail Claiming Report
  - Integrated Payroll Benefit Issuance Detail Claiming Report By Case
  - Integrated Payroll Summary Report
  - Main Payroll Benefit Issuance Direct Deposit Register
  - Main Payroll Benefit Issuance EBT Register
  - Main Payroll Benefit Issuance Warrant Register

- Add the GA program code for the respective county to the following report:

a. Integrated Payroll Benefit Issuance Detail Claiming Report

**Outreach**

**Description:**

**Alternative**

**Procedure**

**Description:**

**Operational Impact:**

**Estimate:**

**280**

Counties would have to run ad hoc report to get their data.

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	203
Reports Test :	77	Support :		Special Project :	0
System Test Support :	0	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		



## [CA-245662] Add a Link to the Systems Status Dashboard to the CalSAWS System

Team Responsible:	Online	Assignee:	Somreth Peng	SPG Status:	Approved
Fix Version/s:	[22.07]	Designer Contact:	Vallari Bathala	Change Type (SCR):	Enhancement
Minor Version:	22.08.30	Expedite Changes:	Start Build	Estimate:	101
Reporter:	Matthew Lower	Regulation Reference:		Created:	05/18/2022 10:09 AM
Status:	In Development	Impact Analysis:	[Security]	Outreach Required:	No
Policy/Design	Haikaz (Mike)	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Consortium Contact:	Tombakian				
Project Phase (SCR):	Production	Committee:	[Other]	Funding Source ID:	
Consortium Review		Approved by		Other Agency Cross	
Approval:		Committee:		Reference:	
Consortium Review					
Approval Date:					
<b>Non-Committee</b>					
<b>Review:</b>	Non Committee Approval by Haikaz (Mike) Tombakian 08/02/2022				
<b>Expedite Approval:</b>	Approved by Karen on August 9th 2022				
<b>Current Design:</b>	Currently, the CalSAWS Application does not have a hyperlink to the System Status dashboard.				
<b>Request:</b>	Create a link to the System Status dashboard. Make the link accessible from all pages in the CalSAWS System.				
<b>Recommendation:</b>	Add the link to the System Status dashboard in the Resource page.				
<b>Outreach</b>					
<b>Description:</b>					
<b>Alternative</b>	None.				
<b>Procedure</b>					
<b>Description:</b>					
<b>Operational Impact:</b>					
<b>Estimate:</b>	101				
Automated Test :	3	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	58
Performance :	0	Release Communication	5	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	31	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		



## [CA-245787] Update Supportive Services Issuances Report to Expand Logic for All GA/GR Solutions

Team Responsible:	<b>Reports</b>	Assignee:	<b>Thao Ta</b>	SPG Status:	<b>Select a value</b>
Fix Version/s:	<b>[22.07]</b>	Designer Contact:	<b>Thao Ta</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.08.XX</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>133</b>
Reporter:	<b>Carlos Zepeda</b>	Regulation Reference:		Created:	<b>05/20/2022 05:10 PM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Carlos Zepeda</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[State/Fiscal Reports]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Approved by Carlos Zepeda on 8/2/2022				
<b>Expedite Approval:</b>	Expedited build start approval provided by Karen J. Rapponotti on 8/3/2022				
<b>Current Design:</b>	Currently, the Supportive Services Issuances Report is only accounting for the GA program in its reporting logic and is being generated by the Los Angeles county only.				
<b>Request:</b>	This SCR requests the addition of the GA/GR Automated Solution (GR), GA Non-Managed Program (GN), GA Managed Program (GM) to the Supportive Services Issuances Report, and to generate for all counties.				
<b>Recommendation:</b>	<ol style="list-style-type: none"> <li>1. Update Supportive Services Issuances Report to expand the report logic where GA is used to include GM, GN, and GR program codes.</li> <li>2. Update the report to generate for all counties.</li> </ol>				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>					
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>133</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	90
Reports Test :	43	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



## [CA-247036] Upgrade Jenkins to 2.346.1

Team Responsible:	<b>Tech Ops</b>	Assignee:	<b>Armenis Cantor</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[22.07]</b>	Designer Contact:	<b>Armenis Cantor</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>22.09.10</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>215</b>
Reporter:	<b>Armenis Cantor</b>	Regulation Reference:		Created:	<b>06/23/2022 10:37 AM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[Other]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Laura Chavez</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;O</b>
Project Phase (SCR):	<b>Assembly Test</b>	Committee:	<b>[Tech]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Approved by Laura Chavez on 07/26/2022				
<b>Expedite Approval:</b>					
<b>Current Design:</b>	Jenkins is currently in version 2.176.2.				
<b>Request:</b>	Jenkins is currently in version 2.176.2, we have to update it to the latest version to avoid any critical vulnerability				
	Release Note : <a href="https://www.jenkins.io/doc/upgrade-guide/2.346/#upgrading-to-jenkins-lts-2-346-1">https://www.jenkins.io/doc/upgrade-guide/2.346/#upgrading-to-jenkins-lts-2-346-1</a>				
<b>Recommendation:</b>	Upgrade Jenkins to 2.346.1				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>215</b>				
Automated Test :	0	Batch/Interfaces :	60	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	40
Performance :	10	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	5	Tech ForgeRock :	0
Tech Ops :	100	Training :	0	Translation :	0



## [CA-247041] Upgrade SonarQube to 8.9.8 LTS

Team Responsible:	<b>Tech Ops</b>	Assignee:	<b>Armenis Cantor</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[22.07]</b>	Designer Contact:	<b>Joel Jos</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>22.09.10</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>80</b>
Reporter:	<b>Armenis Cantor</b>	Regulation Reference:		Created:	<b>06/23/2022 11:51 AM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[Other]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Laura Chavez</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;O</b>
Project Phase (SCR):	<b>Assembly Test</b>	Committee:	<b>[Tech]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Approved by Laura Chavez on 07/26/2022				
<b>Expedite Approval:</b>					
<b>Current Design:</b>	SonarQube is currently in the version 7.9.1 (build 27448)LGPL v3				
<b>Request:</b>	Upgrade SonarQube from the version 7.9.1 (build 27448)LGPL v3 to SonarQube 8.9.8 LTS (April 2022) to fix any critical vulnerability				
	Release Note: <a href="https://docs.sonarqube.org/latest/setup/lts-to-lts-upgrade-notes/">https://docs.sonarqube.org/latest/setup/lts-to-lts-upgrade-notes/</a>				
<b>Recommendation:</b>	Upgrade SonarQube to 8.9.8				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	N/A - Jira tool must be upgraded in order to remain in the Long term support				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>80</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	20	Tech ForgeRock :	0
Tech Ops :	60	Training :	0	Translation :	0

## [CA-247179] Tech ForgeRock Team Allocation for July

Team Responsible:	<b>Tech Forge Rock</b>	Assignee:	<b>Nicole Ludena</b>	SPG Status:	<b>Select a value</b>
Fix Version/s:	<b>[22.07]</b>	Designer Contact:	<b>Hamed Hajibeik</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.08.XX</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>880</b>
Reporter:	<b>Nicole Ludena</b>	Regulation Reference:		Created:	<b>06/27/2022 03:47 PM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Luz Esparza</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Tech]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

### Non-Committee

#### Review:

**Expedite Approval:** Approval received from Laura Chavez via email on 6/30/22

**Current Design:** The Tech ForgeRock team is on hold for extension post June pending the change order approval.

**Request:** This SCR will define the 880 hours needed to cover the current team for the month of July, not including the two operations resources currently contracted. This SCR includes onboarding the additional operational resources and extending the current capacity of the enhancements.  
Scope will include, but is not be limited to: Troubleshooting non-critical errors in production, cleaning up duplicate profiles, enhancements to token management, elevating key management security, and automating ticket metrics. This SCR will be funded under the CalSAWS M&E budget unless additional funding becomes available. In the event that additional funding becomes available, a contract amendment or Change Notice will be executed to incorporate such funding and scope into the Agreement and the funding source for this SCR will be updated from CalSAWS M&E to other funding.

#### Team:

Nicole Ludena (160 hrs) - Project Management (160 hours)  
Michael Shaw (160 hrs) - Lead Delivery - Enhancements (160 hours)  
Emily Tang (160 hrs) - Sr. Dev - M&E  
Hamed Hajibeik (80 hrs) - ForgeRock Delivery Lead replacing Yul McGrath - M&E  
Sierra Rush (160 hrs) - Ops Analyst - M&O  
Uchenna Obicheta (160 hrs) - Sr. Dev - M&E

**Recommendation:** Approval of additional hours needed for coverage for the team for the month of July

#### Outreach

#### Description:

#### Alternative

#### Procedure

#### Description:

#### Operational Impact:

**Estimate:** **880**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0



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System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	880
Tech Ops :	0	Training :	0	Translation :	0

## [CA-247183] Release FC/KG/AAP COLA NOAs for 2022-2023

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Guangyu (Grace) Ji</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.07]</b>	Designer Contact:	<b>Jasmine Chen</b>	Change Type (SCR):	<b>Data Change</b>
Minor Version:	<b>22.08.17</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>35</b>
Reporter:	<b>Jasmine Chen</b>	Regulation Reference:		Created:	<b>06/27/2022 05:13 PM</b>
Status:	<b>Development Complete</b>	Impact Analysis:	<b>[Central Print]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Ignacio Lazaro</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Correspondence]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Expedited production deployment approved by Michele on 7/7/22. Attached email for reference.				
<b>Expedite Approval:</b>	Expedited production deployment approved by Michele on 7/7/22. Attached email for reference.				
<b>Current Design:</b>	<p>JIRA Design Only -</p> <p>As part of the 22.08.XX CA-242909 and CA-242912 batch runs, FC/KG/AAP 'CNI / Rate Increase' NOAs are put on hold (waiting until financial files/processes are completed first) and the LA County will confirm the Mail Date to release these NOAs to be sent out.</p>				
<b>Request:</b>	For LA County only: Release these FC/KG/AAP 'CNI / Rate Increase' NOAs on the confirmed Mail Date.				
<b>Recommendation:</b>	Run the operational DCR to release the FC/KG/AAP 'CNI / Rate Increase' NOAs on the confirmed NOA-Mail Date of 08/17/2022 for LA County only.				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>35</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	30	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	5	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



## [CA-247292] Update e\_Application's Assigned Office to a Valid Office

- Resolved: 07/27/2022 11:29 AM

Team Responsible:	BenefitsCal	Assignee:	Pramisha Chintapalli	SPG Status:	N/A
Fix Version/s:	[22.07]	Designer Contact:	Gillian Bendicio	Change Type (SCR):	Data Change
Minor Version:	22.07.28	Expedite Changes:	Production Deployment	Estimate:	22
Reporter:	Gillian Bendicio	Regulation Reference:		Created:	06/29/2022 03:11 PM
Status:	In Production	Impact Analysis:	[BenefitsCal]	Outreach Required:	No
Policy/Design Consortium Contact:	Laura Ould	Training Impacted:		Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Self Service Portal]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	L. Ould 7/29/2022				
Expedite Approval:	Karen Rapponotti 07/28/2022				
Current Design:	The BenefitsCal portal calls the Office Mapping API during application submission. This assigns the e-Application to an office in CalSAWS. An issue occurred from BenefitsCal in which the county information of the e-Application is cleared and affected the assigned office for the e-Application.				
Request:	The e-application 1431432 in Kern county is not visible on the e-Application summary page due to an invalid office assignment preventing the e-Application to be searchable in the e-Application Search page.  Update the affected e-Application (1431432) with the correct office that the application should be routed to office 'OG'.				
Recommendation:	Create a data change request to update the e-Application 1431432 with the correct office (office 'OG').				
Outreach Description:					
Alternative Procedure Description:	No alternative procedure.				
Operational Impact:					
Estimate:	22				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	22	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

## [CA-247326] Design - Add BenefitsCal page to CalSAWS.org

Team Responsible:	<b>Release Communication</b>	Assignee:	<b>Tiffany Cheung [X]</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[22.07]</b>	Designer Contact:	<b>Tiffany Cheung [X]</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.08.XX</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>10</b>
Reporter:	<b>Tiffany Cheung [X]</b>	Regulation Reference:		Created:	<b>06/30/2022 10:28 AM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[Business Process]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Joel M. Acevedo</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Design</b>	Committee:	<b>[Other]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Approved Joel Acevedo 7/1/2022				
<b>Expedite Approval:</b>					
<b>Current Design:</b>	There is no single page on the external CalSAWS.org website to coordinate BenefitsCal updates and announcements.				
<b>Request:</b>	Create a BenefitsCal page on CalSAWS.org website to coordinate all things BenefitsCal.				
<b>Recommendation:</b>	Create a BenefitsCal page on CalSAWS.org website to coordinate all things BenefitsCal.				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>10</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	10	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



# [CA-247622] CCB 22-12 Revised Schedule of Income Ceilings and Income Ranking Table for Fiscal Year (FY) 2022-23

- Resolved: 08/10/2022 02:05 PM

Team Responsible:	Online	Assignee:	Amrinder Gill	SPG Status:	Approved
Fix Version/s:	[22.07]	Designer Contact:	Erika Kusnadi	Change Type (SCR):	Policy Re-Design
Minor Version:	22.08.11	Expedite Changes:	Production Deployment	Estimate:	59
Reporter:	Claudia Pinto	Regulation Reference:	CCB 22-12	Created:	07/08/2022 10:33 AM
Status:	Test Complete	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Gingko Luna	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Child Care]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Gingko Luna 7/26/2022				
<b>Expedite Approval:</b>	Approved by Michele Peterson on 07/25/2022				
<b>Current Design:</b>	The Eligibility Detail page calculates a value amount for the Income Ceiling and is linked to 85% Median. This value amount is based from the MB 21-09 effective July 1st, 2021 which can be used to determine Child Care Eligibility.				
<b>Request:</b>	The income ceilings amount have been revised with CCB 22-12. Update the the Income Ceiling amounts to match the valued in CCB 22-12 for fiscal year 2022-23, effective July 1st, 2022.				
<b>Recommendation:</b>	<p>1. Update the Income Ceiling field on the Eligibility Detail page to reflect the new values for 85% State Median Income. The Eligibility Detail page is found under the Child Care Program task of the Child Care section.</p> <p>a. The new values should only be used for Begin Dates on or after July 1st, 2022. For Begin Dates before July 1st 2022, the Income Ceiling values should remain unchanged.</p> <p>b. Please refer to the attached CCB 22-12 for the new values for the Income Ceilings.</p> <p>2. Update the existing Income Ceiling scripts.</p> <p>Note: There is no Design Document for this specific SCR.</p>				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	Manually calculate the new income ceiling for Fiscal year 2022-23				
<b>Operational Impact:</b>					
<b>Estimate:</b>	59				
Automated Test :	2	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	36
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	16	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



## [CA-247639] Update Stanislaus County Direct Deposit bank for JP Morgan

- Resolved: 08/02/2022 01:11 PM

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Nick Pasin</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.07]</b>	Designer Contact:	<b>Eric Wu</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.08.04</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>45</b>
Reporter:	<b>Sheryl E. Eppler</b>	Regulation Reference:		Created:	<b>07/08/2022 02:03 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Sheryl E. Eppler</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[Fiscal]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Production</b>	Approved by Committee:		Other Agency Cross Reference:	<b>CA-244748</b>
Consortium Review Approval:					
Consortium Review Approval Date:					

### Non-Committee

#### Review:

**Expedite Approval:** Approved by Karen Rapponotti on 07/26/2022

**Current Design:** Stanislaus County changed banks to JP Morgan in 06/2022

**Request:** The Direct Deposit file for JP Morgan has the incorrect Origin ID and Company ID.

**Recommendation:** Update Stanislaus County Direct Deposit Reader file's job properties for JP Morgan to:

Company Identification: 7856865069

Immediate Origin: 0021000021

### Outreach

#### Description:

**Alternative Procedure** N/A

#### Description:

#### Operational Impact:

**Estimate:** 45

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	28	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	12	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



## [CA-247697] Convert ForgeRock EBS Volume and Apply TeamOwner Tag

- Resolved: 07/25/2022 01:42 PM

Team Responsible:	<b>Tech Forge Rock</b>	Assignee:	<b>Uchenna Obicheta</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[22.07]</b>	Designer Contact:	<b>Mohammed Ahsan</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>22.08.29</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>9</b>
Reporter:	<b>Mohammed Ahsan</b>	Regulation Reference:		Created:	<b>07/11/2022 07:03 PM</b>
Status:	<b>Test Complete</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Haikaz (Mike)</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:	<b>Tombakian</b>				
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Tech]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Approved by Mohammad Ahsan on 07/11/2022				
<b>Expedite Approval:</b>					
<b>Current Design:</b>	The current approach was to attempt to convert all EBS volumes associated with ForgeRock EC2 instances from gp2 to gp3 and add tagging to the all the EBS volumes for ForgeRock using our Terraform				
<b>Request:</b>	Convert AWS EBS volume resources associated with ForgeRock EC2 instances from gp2 to gp3. In addition, associate set TeamOwner tag value to ForgeRock for each of the AWS EBS volume resources.				
<b>Recommendation:</b>	Recommendation is to propose a manual approach to converting all EBS Volumes associated with ForgeRock EC2				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>9</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	9
Tech Ops :	0	Training :	0	Translation :	0



## [CA-247787] Training: Update Employment Services-WTW WBTs for CA-217944, CA-50542

Team Responsible:	<b>Training</b>	Assignee:	<b>Gayathri Anchal</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[22.07]</b>	Designer Contact:	<b>Cristina Garcia</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.09.23</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>250</b>
Reporter:	<b>Cristina Garcia</b>	Regulation Reference:		Created:	<b>07/13/2022 05:08 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Lien Phan</b>	Training Impacted:	<b>[CFP/WBT]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[Other]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Training</b>	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

<b>Non-Committee Review:</b>	Approved by Michele Peterson on 7/27/2022
<b>Expedite Approval:</b>	Approved by Michele Peterson on 7/27/2022
<b>Current Design:</b>	CA-2379088 originally updates Employment Services-WTW WBTs which were impacted by system changes implemented with the 21.01 to 21.07 Production release. Upon further review, more updates are needed and are highlighted no the attached spreadsheet.
<b>Request:</b>	Upon review, further updates are needed in the Employment Services-WTW WBTs need to be updated to reflect system changes implemented with the 21.01 to 21.07 Production release. Please see the highlighted rows in the excel spreadsheet attached.
<b>Recommendation:</b>	The attached spreadsheet contains updates in yellow highlight to updated for th following WBTs:  <ol style="list-style-type: none"><li>1. 060-WBT-ESA-Employment Services-WTW-01</li><li>2. 060-WBT-ESA-Employment Services-WTW-02</li><li>3. 060-WBT-ESA-Employment Services-WTW-03</li><li>4. 060-WBT-ESA-Employment Services-WTW-04</li><li>5. 060-WBT-ESA-Employment Services-WTW-05</li><li>6. 060-WBT-ESA-Employment Services-WTW-06</li><li>7. 060-WBT-ESA-Employment Services-WTW-07</li><li>8. 060-WBT-ESA-Employment Services-WTW-08</li></ol>

### Outreach Description:

Alternative Procedure Description:

Operational Impact:

Estimate: **250**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	0	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	250		





## [CA-247907] Issue July 2022 Disaster Supplement in accordance to HR 6201 Emergency Allotments

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Sumita Sinha</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[22.07]</b>	Designer Contact:	<b>Sidhant Garg</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.08.13</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>210</b>
Reporter:	<b>Sidhant Garg</b>	Regulation Reference:	<b>ACWDL dated May 03, 2022</b>	Created:	<b>07/18/2022 02:12 PM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Sheryl E. Eppler</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[CalWORKs/ CalFresh]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:** Joint design has been approved through Non-Committee Review. This SCR is for all 40 Counties.

**Expedite Approval:** Approved by Karen Rapponotti on 07/19/2022

**Current Design:** The CalSAWS System allows the issuance of Disaster CalFresh (CF) supplemental benefits. When Disaster Services are enabled for a County, staff can:

- 1) Issue Disaster Services pre-embossed EBT cards provided by the EBT Vendor.
- 2) Issue Disaster Benefits by running a Manual EDBC with a run reason of DCFP/Supp-DCFP (Supplemental). These EDBC's are not factored into the previous potential benefit calculations for the benefit month in which they are issued.

**Request:** CalFresh Emergency allotments have been approved for the State of California due to COVID-19 emergency. The State has received approval for CalFresh households to receive a minimum emergency allotment of \$95 per month for the May, June and July 2022 benefit month.

**Recommendation:**

- 1) Create a DCR to insert Manual EDBC records for the May, June and July 2022 benefit month for all CalFresh and TCF recipients who are Active for the month based on the following conditions:
  - a. Include all cases with Active CalFresh program in May, June and July 2022 benefit month and no Emergency Allotment Issued.
  - b. Use the household size from the latest Accepted and Saved Regular EDBC
  - c. Set the Authorized Amount as the difference between Maximum Allotment for a household size excluding unaided household members, and Previous Potential Benefit Amount. If the authorized amount calculated is less than \$95, set the authorized amount to \$95.

Note: If the household has already received CalFresh benefit up to the maximum allotment for May, June and July 2022 benefit month the authorized amount for the manual EDBC would be set to \$95.

  - d. Exclude any Overpayments from the previous potential benefit calculation.
  - e. Exclude the TCF cases with Overdue recert.
  - f. Create the manual EDBC records with RECALC\_IND = 'N'
- 2) Create a DCR to Insert the Manual EDBC's from Recommendation #1 into Issuance Transact table.  
NOTE: Validate FIS has turned on CF03 EBT Benefit Type.
- 3) After the records are inserted into Issuance\_transact table, do a DCR to update the redetermination record (redeter) as 'No Longer Valid' where there is a completed RE date after the benefit month with reason CalFresh restored or Eligible for TCF. The EA payments for these cases are not getting issued as the system looks for incorrect report which is an existing issue and will be handled with CA-55143.
- 4) Do a DCR after the issuances are created to flip the redeter record back to the previous completion reason.
- 5) Create a DCR to update all the Manual EDBC's to Read Only once all the supplemental Issuances are Issued and Claimed.

6) Add a Journal Entry with the following description for all the cases identified from the criteria above:

For May 2022 Benefit Months

Filter Type: All

Journal Type: Narrative

Short Description: Emergency Allotment Benefits issued on 08/13/2022 due to COVID-19

Long Description: Per direction from ACWDL dated May 03, 2022, an emergency allotment was issued for the "Benefit Month" benefit month

For June 2022 Benefit Months

Filter Type: All

Journal Type: Narrative

Short Description: Emergency Allotment Benefits issued on 08/13/2022 due to COVID-19

Long Description: Per direction from ACWDL dated June 09, 2022, an emergency allotment was issued for the "Benefit Month" benefit month

For July 2022 Benefit Months

Filter Type: All

Journal Type: Narrative

Short Description: Emergency Allotment Benefits issued on 08/13/2022 due to COVID-19

Long Description: Per direction from ACWDL dated July 08, 2022, an emergency allotment was issued for the "Benefit Month" benefit month

7) Generate a list of the Issuances where the Disaster Supplements were issued. The List will contain the following data elements:

- a. Case Name
- b. Case Number
- c. County Name
- d. Program
- e. Benefit Month
- f. Supp DCF Amount
- g. Issuance Sub Category
- h. Availability Date
- i. Issuance Status
- j. Payee Name ( the format would be Last Name, First Name)
- k. Household Size
- l. Is TCF Benefit
- m. Unit
- n. Unit Name
- o. Office Name
- p. Worker Name
- q. Worker Id

NOTE:

1. No NOA's will be sent - the County will utilize media and/or posters in the Reception Lobby to announce potential to Disaster Supplement benefits. Also daily ad-hoc reports will be handled by County Reports Team
2. CF03 will be used as the benefit Type when sending the issuances to FIS.

#### Outreach

Description:

Alternative  
Procedure

N/A

Description:

Operational Impact:

Estimate:

210

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	137	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0

Performance :	0	Release Communication	0	Reports :	15
Reports Test :	0	Support :	0	Special Project :	0
System Test Support :	43	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		



## [CA-247934] Update Direct Deposit Reader for Placer County and Yolo County

- Resolved: 08/03/2022 02:12 PM

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Bhumika Sharma</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.07]</b>	Designer Contact:	<b>Eric Wu</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.08.04</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>45</b>
Reporter:	<b>Eric Wu</b>	Regulation Reference:		Created:	<b>07/19/2022 09:31 AM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Sheryl E. Eppler</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[Fiscal]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Production</b>	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

### Non-Committee

#### Review:

**Expedite Approval:** Approved by Karen Rapponotti on 07/22/2022

**Current Design:** Direct Deposit Reader has incorrect Immediate Origin for both Placer and Yolo Counties.

**Request:** Update Immediate Origin in the Direct Deposit Reader for Placer and Yolo Counties.

**Recommendation:** Update Immediate Origin in the Direct Deposit Reader for Placer and Yolo Counties.

### Outreach

#### Description:

**Alternative** N/A

#### Procedure

#### Description:

#### Operational Impact:

**Estimate:** **45**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	28	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	12	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		



## [CA-247953] DCR to add Claiming Information for PEAFF Payments Issued under CW Mixed Aid Code

- Resolved: 07/27/2022 05:17 PM

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Matthew Warren</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.07]</b>	Designer Contact:	<b>Matthew Warren</b>	Change Type (SCR):	<b>Data Change</b>
Minor Version:	<b>22.07.28</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>45</b>
Reporter:	<b>Claudia Pinto</b>	Regulation Reference:		Created:	<b>07/19/2022 02:25 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Claudia Pinto</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Fiscal]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>					
<b>Expedite Approval:</b> Approved by Karen Rapponotti on 07/19/2022					
<b>Current Design:</b> PEAFF Payments issued with a CW Mixed Aid Code were not claimed as the Federal /Non Federal fields on the Auxiliary Authorization Detail page for these payments are blank and therefore skipped in claiming.					
<b>Request:</b> Update the Federal /Non Federal fields on the Auxiliary Authorization Detail page for PEAFF payments issued with a CW Mixed Aid Code.					
<b>Recommendation:</b> Do a DCR to update the Federal /Non Federal fields on the Auxiliary Authorization Detail page for PEAFF payments issued with a CW Mixed Aid Code.					
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>45</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	28	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	12	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



## [CA-247955] Request for ForgeRock Production Load for Wave 2 CalWIN Counties Prior to the Start of CalSAWS Training

Team Responsible:	<b>Tech Forge Rock</b>	Assignee:	<b>Amir Mohammad</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[22.07]</b>	Designer Contact:	<b>Lesley Pevny</b>	Change Type (SCR):	<b>Data Change</b>
Minor Version:	<b>22.09.12</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>17</b>
Reporter:	<b>Gregory Postulka</b>	Regulation Reference:		Created:	<b>07/19/2022 02:39 PM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[Other, Training]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Ashley Arnold</b>	Training Impacted:		Funding Source:	<b>Other</b>
Project Phase (SCR):	<b>Migration</b>	Committee:	<b>[Other]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:** Approved by Haikaz Tombakian on 07/19/2022

### Expedite Approval:

### Current Design:

CalWIN Cutover are wave based with two cutovers for each Wave, A - County prep and B – Go Live. County prep is 6 weeks before the Go Live cutover. The Wave Mock Cutover and County prep cutover timelines are not sufficient for the Training Team.

### Request:

CalWIN County users will need to be loaded into ForgeRock Production prior to the start of CalSAWS training, so they may also be added to the LMS. ForgeRock is required for individual LMS accounts. Create one bulk load file leverage the user information being gathered by CRFI 22-058 and execute the load into ForgeRock Production.

### Recommendation:

Recommending the Normal Change request Process should be followed.

### Outreach

### Description:

### Alternative

### Procedure

### Description:

Consortium HelpDesk would have to create ForgeRock accounts one by one through the ForgeRock administrative console.

### Operational Impact:

**Estimate:** 17

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	15
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	2
Tech Ops :	0	Training :	0	Translation :	0



## [CA-248357] Update the outbound CCSAS interface to default the FBU for CalWIN counties

- Resolved: 08/10/2022 10:23 AM

Team Responsible:	<b>Batch/Interfaces</b>	Assignee:	<b>Edgars Reinholds</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.07]</b>	Designer Contact:	<b>Sowmya Coppisetty</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>22.08.11</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>47</b>
Reporter:	<b>Sowmya Coppisetty</b>	Regulation Reference:		Created:	<b>07/28/2022 09:51 AM</b>
Status:	<b>Test Complete</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Sarah Cox</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Other]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Approved by F. Gains on 7/28/2022				
<b>Expedite Approval:</b>	Approved by Michele Peterson 8/1/22				
<b>Current Design:</b>	In CalSAWS, a daily batch process executes to send Member (Referral and update) and Assistance (benefit information) records to the Child Support project. The interface includes an FBU (Family Budget Unit) field to CCSAS.				
<b>Request:</b>	In CalWIN, the FBU value on the outbound interface records is defaulted to '00' and Child Support expects to continue receiving the same FBU value as previous for converted cases.				
<b>Recommendation:</b>	Update the CCSAS outbound interface writer Batch Job to default the value for the data element FBU to '00' for CalWIN counties and this logic will be applicable to only for the CalWIN converted records and any future/new records . Note 1- The design for this SCR is documented in JIRA only.				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>47</b>				
Automated Test :	0	Batch/Interfaces :	34	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	13	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



## [CA-248502] Data Change Monterey County Warrant Control Numbers for 07/28/2022

- Resolved: 08/02/2022 04:34 PM

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Romel Acosta</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.07]</b>	Designer Contact:	<b>Eric Wu</b>	Change Type (SCR):	<b>Data Change</b>
Minor Version:	<b>22.08.02</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>9</b>
Reporter:	<b>Sheryl E. Eppler</b>	Regulation Reference:		Created:	<b>08/02/2022 12:22 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Sheryl E. Eppler</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[Fiscal]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Production</b>	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

### Non-Committee

#### Review:

**Expedite Approval:** Approved by Karen Rapponotti on 08/02/2022

**Current Design:** CalSAWS was unable to process the Daily Warrant Print Inbound file for Monterey County for 7/28/2022.

**Request:** Data change the affected 13 Warrants for Monterey County.

**Recommendation:** Monterey County only:  
Data Change the affected 13 Warrant Control Numbers

#### Control Number Issuance ID

280434852 6062789787  
280434853 6062786580  
280434854 6062786417  
280434855 6062786151  
280434856 6062786235  
280434857 6062786218  
280434858 6062785272  
280434859 6062785269  
280434860 6062785258  
280434861 6062785254  
280434862 6062785265  
280434863 6062784434  
280434864 6062784552

### Outreach

#### Description:

**Alternative Procedure** N/A

#### Description:

#### Operational Impact:

**Estimate:** 9

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	7	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
		Security :	0		



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System Test Support :	2	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



## [CA-240101] Cutover Activity for CalWIN Conversion EDBC Benefit Match (Wave 1)

Team Responsible:	<b>Eligibility</b>	Assignee:	<b>Srinivasa Meenavalli</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[22.09]</b>	Designer Contact:	<b>Srinivasa Meenavalli</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>22.10.30</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>15</b>
Reporter:	<b>Amy Gill</b>	Regulation Reference:		Created:	<b>01/27/2022 02:39 PM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Lesley Pevny</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Migration</b>	Committee:	<b>[Other]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Approved by Michele Peterson on 7/29				
<b>Expedite Approval:</b>	Expedited production deployment approved by Michele Peterson on 7/29. Attached email for reference.				
<b>Current Design:</b>	Batch Properties for EDBC Benefit Match are not required to be applied for the regular EDBC batch.				
<b>Request:</b>	Apply Batch Property updates and DCRs for migration cutover activities for EDBC Benefit Match.				
<b>Recommendation:</b>	Apply Batch Property updates and DCRs for migration cutover activities for EDBC Benefit Match and revert back the EDBC Benefit Match Batch Properties for the regular EDBC batch.				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>					
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>15</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	15	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



## [CA-242939] GA GR M&O Process for Correspondence Administration (Documentation Only)

Team Responsible:	<b>Eligibility</b>	Assignee:	<b>Richard J. Weeks</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.09]</b>	Designer Contact:	<b>Harish Katragadda [X]</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>240</b>
Reporter:	<b>Girish Chakkingal</b>	Regulation Reference:		Created:	<b>03/25/2022 10:54 AM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Adelaide Mendoza</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[GA/GR]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Migration</b>	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

  

**Non-Committee Review:** No Committee review required- Project CC M&O process

**Expedite Approval:**

**Current Design:** Correspondence Administration for the new Automated GA/GR Solution is not available until migration

**Request:** This SCR is to document the process for the GA GR Automation solution M&O Process for Correspondence Administration post go live and get it approved by all the groups (Consortium, Accenture and Gainwell)

**Recommendation:** This SCR is to document the process for the GA GR M&O Process for Correspondence Administration for the new Automated GA/GR Solution post go live and get it approved by all the groups (Consortium, Accenture and Gainwell)

  

**Outreach Description:**

**Alternative Procedure Description:** None required

**Operational Impact:**

**Estimate:** **240**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	200
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	0	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		



## [CA-245905] Online Help: Update JA Electronic Signature (e-Sign) CA-226838

Team Responsible:	<b>Training</b>	Assignee:	<b>Nour Bibars</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[22.09]</b>	Designer Contact:	<b>Jill I. Smith</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>15</b>
Reporter:	<b>Jill I. Smith</b>	Regulation Reference:		Created:	<b>05/25/2022 07:49 AM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>Yes</b>
Policy/Design	<b>Elizabeth Palm</b>	Training Impacted:	<b>[Job Aid]</b>	Funding Source:	<b>CalSAWS DD&amp;I</b>
Consortium Contact:		Committee:	<b>[Other]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Migration</b>	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					
<b>Non-Committee Review:</b>	Approved by Elizabeth Palm on 07/01/2022				
<b>Expedite Approval:</b>	Approved by Michele Peterson on 7/27/2022				
<b>Current Design:</b>	Current Electronic Signature (e-Sign) job aid includes information on system functionality that does not exist in CalSAWS; and does not include new audio recording functionality implemented with SCR CA-226838				
<b>Request:</b>	To update existing Electronic Signature (e-Sign) job aid to remove step information on functionality that does not exist in CalSAWS and to add information to functionality recently implemented.				
<b>Recommendation:</b>	Update the Following in Online Help and LMS: JA Electronic Signature (e-Sign)				
<b>Outreach Description:</b>	Update job aid				
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>15</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	0	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	15		



## [CA-246043] Implement partitioning for performance enhancements

Team Responsible:	<b>DBA</b>	Assignee:	<b>Eduardo Claro</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[22.09]</b>	Designer Contact:	<b>Eduardo Claro</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>22.10.09</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>860</b>
Reporter:	<b>Sauvik Basu</b>	Regulation Reference:		Created:	<b>05/30/2022 08:16 AM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[Technology Impact]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Laura Chavez</b>	Training Impacted:		Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Performance</b>	Committee:	<b>[Tech]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:** Received approval from Laura Chavez on 7/18/2022.

**Expedite Approval:** Received expedite build approval from Laura Chavez on 7/18/2022.

**Current Design:** Following large tables are non-partitioned:

ISSUANCE  
ISSUANCE\_DETL  
EDBC  
CLAIM\_HIST  
ICT  
ICT\_PERS  
ICT\_DETL  
ICT\_CIV\_CASE  
CALL\_LOG  
GENERATE\_DOC  
PRINT\_FILE

BUDGET\_PERS is range-partitioned by BUDGET\_ID.  
MESSG\_LOG is range-partitioned by CREATED\_ON.

**Request:** Review the partitioning strategy of the 13 large tables.

**Recommendation:**

Re-evaluate tables to be partitioned as well as the partitioning strategy.

Recommendation 1. Partition ISSUANCE by list of ISSUE\_COUNTY\_CODE.

Recommendation 2. Partition ISSUANCE\_DETL by reference of table ISSUANCE.

Recommendation 3. Partition the index ISSUANCE\_6S\_IDX locally.

Recommendation 4. Partition EDBC by list of EDBC\_COUNTY\_CODE.

Recommendation 5. Partition CLAIM\_HIST by list of COUNTY\_CODE.

Recommendation 6. Partition the index CLAIM\_HIST\_6S\_IDX locally.

Recommendation 7. Partition ICT by list of SEND\_COUNTY\_CODE.

Recommendation 8. Partition ICT\_PERS by reference of table ICT.

Recommendation 9. Partition the indexes ICT\_0S\_IDX, ICT\_7S\_IDX, ICT\_8S\_IDX and locally.

Recommendation 10. Partition ICT\_DETL by reference of table ICT.

Recommendation 11. Partition ICT\_CIV\_CASE by reference of table ICT.

Recommendation 12. Partition CALL\_LOG by list of COUNTY\_CODE.

Recommendation 13. Partition GENERATE\_DOC by range of DOC\_DATE, with automatic interval partitions of one month.

Recommendation 14. Partition the index GENERATE\_DOC\_0S\_IDX and locally.

Recommendation 15. Partition PRINT\_FILE by list of COUNTY\_CODE.

Recommendation 16. Partition the index PRINT\_FILE99IDX and locally.

Recommendation 17. If the volume of updates on AID\_CODE are not an issue, then re-partition BUDGET\_PERS by LIST of AID\_CODE, with 11 partitions based on the values constantly queried together and the volumes distribution.

Recommendation 18. Only if the queries filtering TRNSMSN\_DATE are going to be executed often as part of any business process, MESSG\_LOG could be re-partitioned by RANGE of TRNSMSN\_DATE.

**Outreach**

**Description:**

**Alternative**

None.

**Procedure**

**Description:**

**Operational Impact:**

**Estimate:**

**860**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	100
BenefitsCal :	40	CalHEERS :	0	CalHEERS Test :	40
Client Correspondence :	30	DBA :	160	Design :	0
Eligibility :	50	Fiscal :	50	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	50
Performance :	60	Release Communication Support :	0	Reports :	80
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	200	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



## [CA-246209] Run mass reindex of documents in workflow queues for San Bernardino

Team Responsible:	<b>Imaging</b>	Assignee:	<b>Christopher Vasquez</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[22.09]</b>	Designer Contact:	<b>Christopher Vasquez</b>	Change Type (SCR):	<b>Data Change</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>15</b>
Reporter:	<b>Rhiannon Chin</b>	Regulation Reference:		Created:	<b>06/03/2022 09:03 AM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[Data Impact]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Rhiannon Chin</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Imaging]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

### Non-Committee

**Review:** Rhiannon Chin 6/6/2022

**Expedite Approval:** Karen Rapponotti 7/27/22

**Current Design:** There is no automatic clean up of documents in the workflow queues.

**Request:** San Bernardino has requested the mass clean up/reindex script be rerun for their county's workflow queues.

### Recommendation:

Person Selection Queue

# Date range:

- Documents that have been in the queue for more than 15 days from the script run date.

# Requirements for a document to be included:

- The document is not in a working state (a user does not have the document open)

# What will happen to the document(s):

- The document will be archived to the Case Number or CIN, whichever is in the document properties when the script is run.

- The searchable Legacy Index field will be updated to "Person Selection Cleanup."

- The document will be routed to archive.

Note: These documents have already generated tasks.

# Estimated impact:

- 100% of documents within the specified date range

# Additional considerations:

- Documents are already indexed to appropriate case/form name

- Documents can be routed to Reindex All to update the scope between case/person after the cleanup is complete

- Searchable Legacy Index value added to document impacted "Person Selection Cleanup"

Exception Queue (Including Confidential Exception Queue)

# Date range:

- Batches that have been in the queue for more than 15 days from the script run date.

# Requirements for a batch to be included:

- The batch is not in a working state (a user does not have the document open)

- The County Code is not blank

- The form name is not "Unknown" or "<Pre-OCR>"

# What will happen to the batches(s):

- If there is more than one document in the batch, the document properties for the first document will be used. If there is only one document in the batch, the document properties will not be updated.

- All pages will be merged into the first document.

- The searchable Legacy Index field will be updated to "Exception Cleanup."

- The document will be routed to archive.

Note: These documents will not generate a task.

# Estimated impact:

- About 66% of documents within the specified date range

# Additional considerations:

- Documents are in this queue due to low classification confidence
- Correctly classified documents may be collapsed into an inaccurate classification
- "Self-Service-Other" documents will be indexed with this value
- Searchable Legacy Index value added to document impacted "Exception Cleanup"

Barcode Verification Queue (Including Confidential Barcode Verification Queue)

# Date range:

- Batches that have been in the queue for more than 30 days from the script run date.

# Requirements for a batch to be included:

- The batch is not in a working state (a user does not have the document open)
- The County Code is not blank
- The form name is not "Unknown" or "<Pre-OCR>"

# What will happen to the document(s):

- If there is more than one document in the batch, the document properties for the first document will be used. If there is only one document in the batch, the document properties will not be updated.

- All pages will be merged into the first document.

- The searchable Legacy Index field will be updated to "Barcode Verification Cleanup."

- The document will be routed through task generation, merging, and archive.

Note: These documents will generate tasks.

# Estimated impact:

- About 75% of documents within the specified date range

# Additional considerations:

- Documents could have an invalid barcode
- Documents may create invalid tasks
- Documents may be marked received inaccurately
- Searchable Legacy Index value added to document impacted "Barcode Verification Cleanup"

San Bernardino will be responsible for communicating this to their staff.

#### Outreach

#### Description:

#### Alternative Procedure

#### Description:

#### Operational Impact:

#### Estimate:

15

County can manually process documents in the queues.

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	15	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0





## [CA-246275] Online Help: Update JA Imaging Multi Case Scanning CA-228869

Team Responsible:	<b>Training</b>	Assignee:	<b>Nour Bibars</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[22.09]</b>	Designer Contact:	<b>Rhiannon Chin</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>15</b>
Reporter:	<b>Rhiannon Chin</b>	Regulation Reference:		Created:	<b>06/06/2022 02:12 PM</b>
Status:	<b>Development Complete</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>Yes</b>
Policy/Design Consortium Contact:	<b>Rhiannon Chin</b>	Training Impacted:	<b>[Job Aid]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Other]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Approved by Alfonso (Tom) Villanueva on 6/23/22				
<b>Expedite Approval:</b>	Approved by Michele Peterson on 7/27/2022				
<b>Current Design:</b>	CA-228869 Updates the JA Imaging Multi Case Scanning				
<b>Request:</b>	Update the job aid Imaging Multi Case Scanning in OLH, per SCR CA-228869				
<b>Recommendation:</b>	Upload the attached job aid to Online Help and the LMS				
<b>Outreach Description:</b>	Update Job Aid				
<b>Alternative Procedure Description:</b>	None				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>15</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	15	Translation :	0



## [CA-246277] Online Help: Update JA Imaging Single Case Scanning and Virtual Print CA-228869

Team Responsible:	<b>Training</b>	Assignee:	<b>Nour Bibars</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[22.09]</b>	Designer Contact:	<b>Rhiannon Chin</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>15</b>
Reporter:	<b>Rhiannon Chin</b>	Regulation Reference:		Created:	<b>06/06/2022 02:13 PM</b>
Status:	<b>Development Complete</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>Yes</b>
Policy/Design Consortium Contact:	<b>Rhiannon Chin</b>	Training Impacted:	<b>[Job Aid]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Other]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Approved by Alfonso (Tom) Villanueva on 6/23/22				
<b>Expedite Approval:</b>	Approved by Michele Peterson on 7/27/2022				
<b>Current Design:</b>	CA-228869 updates are required for the JA Imaging Single Case Scanning and Virtual Print				
<b>Request:</b>	Update the job aid Imaging Single Case Scanning and Virtual Print in OLH, per SCR CA-228869				
<b>Recommendation:</b>	Upload the attached job aid to Online Help and the LMS.				
<b>Outreach Description:</b>	Update Job Aid				
<b>Alternative Procedure Description:</b>	None				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>15</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	15	Translation :	0



## [CA-246523] Online Help: Update OLH for BenefitsCal 2-Way Messaging CA-239571

Team Responsible:	<b>Training</b>	Assignee:	<b>Nour Bibars</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[22.09]</b>	Designer Contact:	<b>Cristina Garcia</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>26</b>
Reporter:	<b>Cristina Garcia</b>	Regulation Reference:		Created:	<b>06/09/2022 07:43 PM</b>
Status:	<b>Development Complete</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Dymas Pena</b>	Training Impacted:	<b>[Online Help]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Design</b>	Committee:	<b>[Training]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Joyce Oshiro 06/10/2022 - Approved				
<b>Expedite Approval:</b>	Approved by Karen Rapponotti on 6/17/2022				
<b>Current Design:</b>	CA-239571 Updates Online Help regarding 2-Way Messaging for BenefitsCal.				
<b>Request:</b>	Update Online Help pages based on CA-239571 requirements.				
<b>Recommendation:</b>	Update the following Online Help pages: 1) CalSAWS Home Page 2) e-Messages Search 3) e-Messages Please refer to the appdev SCR Design Document for details.				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	None				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>26</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	26	Translation :	0



## [CA-246647] Online Help: Updates to JA Medi-Cal - MAGI Referrals and Eligibility Determination

Team Responsible:	<b>Training</b>	Assignee:	<b>Nour Bibars</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[22.09]</b>	Designer Contact:	<b>Maureen Votta</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>15</b>
Reporter:	<b>Maureen Votta</b>	Regulation Reference:		Created:	<b>06/14/2022 08:36 AM</b>
Status:	<b>Development Complete</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>Yes</b>
Policy/Design Consortium Contact:	<b>Maureen Votta</b>	Training Impacted:	<b>[Job Aid]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Documentation</b>	Committee:	<b>[Other]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:** Approved by Jayna Longstreet 7/8/2022

**Expedite Approval:** Approved by Michele Peterson on 7/27/2022

**Current Design:** The Job Aid Medi-Cal - MAGI Referrals and Eligibility Determination displays information in the Cancelling Duplicate Determination of Eligibility Responses that were updated in Release 21.01.

**Request:** Due to updates in the System for additional System Change Requests post this publication in 21.01, this section of the job aid needs to be updated to include one updated reason to the Cancellation Reason Drop List and the name of the button associated to Saving the Cancellation Reason. The step action table also needs updated to add a step. Update the Cancelling Duplicate Determination of Eligibility Responses:

1. In the 2nd bulleted section, add "Update County of Responsibility" as the third choice.

2. In the 3rd bullet, update the text to display:

"The button at the top of the page now displays as Save and Send. On the prior screen, the button displayed as 'Link to Case' button.

3. In the Step Action Table add 2 steps, "b) The page refreshes to a Status of Canceled" and c) A Cancellation Reason Drop List is displayed.

**Recommendation:** Update the following in Online Help/LMS:  
JA Medi-Cal - MAGI Referrals and Eligibility Determination

**Outreach Description:** CIT needed to release Updated Job Aid prior to 22.9 publishing in Production.

**Alternative Procedure Description:** N/A

**Operational Impact:**

**Estimate:** **15**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0

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Tech Ops :	0	Training :	15	Translation :	0
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## [CA-247528] Update Forms Overview Content and Format

Team Responsible:	<b>Training</b>	Assignee:	<b>Nour Bibars</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[22.09]</b>	Designer Contact:	<b>Connie Buzbee</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>35</b>
Reporter:	<b>Connie Buzbee</b>	Regulation Reference:		Created:	<b>07/07/2022 07:59 AM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>Yes</b>
Policy/Design	<b>Connie Buzbee</b>	Training Impacted:	<b>[Online Help]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[Other]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Production</b>	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					
<b>Non-Committee Review:</b>	Joyce Oshiro 7/27/2022 - Approved				
<b>Expedite Approval:</b>	Approved by Michele Peterson on 7/27/2022				
<b>Current Design:</b>	<p>The Forms Overview in Online Help has minimal information for the workers. Currently the Forms Overview provides the following information:</p> <p>Current Forms Overview fields:</p> <ul style="list-style-type: none"> <li>o Form #</li> <li>o Form Name</li> <li>o Description</li> </ul>				
<b>Request:</b>	<p>1) Create a query to pull the information from the database tables on an ongoing basis. This query will be used for future major releases to updated the Forms Overview in Online Help (OLH).</p> <p>2) Update the Forms Overview to include the following columns:</p> <ul style="list-style-type: none"> <li>• Form Number</li> <li>• Form Name</li> <li>• Print Options</li> <li>• Description</li> <li>• Visible To</li> <li>• Languages</li> <li>• Available Programs</li> <li>• IVR/Text Signature</li> <li>• Check To Sign Signature</li> <li>• Telephonic Signature</li> <li>• Post To BenefitsCal</li> <li>• State Form</li> <li>• Available Via (EDBC or Batch)</li> <li>• Imaging Barcode</li> <li>• Time Sensitive/Clock Icon</li> <li>• Outbound Envelope</li> <li>• Inbound Envelope</li> </ul> <p>Note:</p> <p>The information will also be posted to the Web Portal for County access in excel format.</p>				
<b>Recommendation:</b>	<p>Update the following in online help:</p> <p>Replace the old Forms Overview with the one attached.</p>				
<b>Outreach Description:</b>	The information will also be posted to the Web Portal for County access in Excel format.				
<b>Alternative Procedure Description:</b>	None				
<b>Operational Impact:</b>					

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**Estimate: 35**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :	0	Special Project :	0
System Test Support :	0	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	35		

## [CA-247626] Online Help: Update JA Case Copy Batch Job

Team Responsible:	<b>Training</b>	Assignee:	<b>Nour Bibars</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[22.09]</b>	Designer Contact:	<b>Cristina Garcia</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>15</b>
Reporter:	<b>Cristina Garcia</b>	Regulation Reference:		Created:	<b>07/08/2022 11:32 AM</b>
Status:	<b>Development Complete</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>Yes</b>
Policy/Design Consortium Contact:	<b>Joyce Oshiro</b>	Training Impacted:	<b>[Job Aid]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Training</b>	Committee:	<b>[Other]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Joyce Oshiro 7/15/2022 - Approved				
<b>Expedite Approval:</b>	Approved by Michele Peterson on 7/27/2022				
<b>Current Design:</b>	The Case Copy job aid states the Case Copy batch job runs every fifteen minutes but it runs every 10 minutes.				
<b>Request:</b>	Update the Case Copy job aid.				
<b>Recommendation:</b>	Update the following in Online Help/LMS: JA Case Copy				
<b>Outreach Description:</b>	Job aid update				
<b>Alternative Procedure Description:</b>	None				
<b>Operational Impact Estimate:</b>	<b>15</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	15	Translation :	0





## [CA-247905] Online Help: Update JA Medi-Cal Minor Consent Program Process for CA-239507

Team Responsible:	<b>Training</b>	Assignee:	<b>Nour Bibars</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[22.09]</b>	Designer Contact:	<b>Maggie Orozco-Vega</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>15</b>
Reporter:	<b>Maggie Orozco-Vega</b>	Regulation Reference:		Created:	<b>07/18/2022 01:43 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>Yes</b>
Policy/Design Consortium Contact:	<b>Maggie Orozco-Vega</b>	Training Impacted:	<b>[Job Aid]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Other]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Approved by Jayna Longstreet 7/19/2022				
<b>Expedite Approval:</b>	Approved by Michele Peterson on 7/27/2022				
<b>Current Design:</b>	CA-239507 updates The JA Medi-Cal - Minor Consent Program Process. Update the Medi-Cal - Minor Consent Program Process job aid due to changes implemented with CA-239507. In the step by step instructions for creating a Minor Consent case add the step to select the Minor Consent type in the New Programs Detail page.				
<b>Request:</b>	Update the following job aid for Online Help and the LMS: JA Medi-Cal - Minor Consent Program Process				
<b>Recommendation:</b>	Update the following in Online Help and the LMS: JA Medi-Cal - Minor Consent Program Process				
<b>Outreach Description:</b>	Job Aid update				
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>15</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	15	Translation :	0



## [CA-247957] Request for ForgeRock Production Load for Wave 3 CalWIN Counties Prior to the Start of CalSAWS Training

Team Responsible:	<b>Tech Forge Rock</b>	Assignee:	<b>Amir Mohammad</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[22.09]</b>	Designer Contact:	<b>Lesley Pevny</b>	Change Type (SCR):	<b>Data Change</b>
Minor Version:	<b>22.11.14</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>2</b>
Reporter:	<b>Gregory Postulka</b>	Regulation Reference:		Created:	<b>07/19/2022 02:47 PM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[Other, Training]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Ashley Arnold</b>	Training Impacted:		Funding Source:	<b>Other</b>
Project Phase (SCR):	<b>Migration</b>	Committee:	<b>[Training]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Approved by Haikaz Tombakian on 07/19/2022				
<b>Expedite Approval:</b>					
<b>Current Design:</b>	CalWIN Cutover are wave based with two cutovers for each Wave, A - County prep and B – Go Live. County prep is 6 weeks before the Go Live cutover. The Wave Mock Cutover and County prep cutover timelines are not sufficient for the Training Team.				
<b>Request:</b>	CalWIN County users will need to be loaded into ForgeRock Production prior to the start of CalSAWS training, so they may also be added to the LMS. ForgeRock is required for individual LMS accounts. Create one bulk load file leverage the user information being gathered by CRFI 22-058 and execute the load into ForgeRock Production.				
<b>Recommendation:</b>	Recommending the Normal Change request Process should be followed.				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	Consortium HelpDesk would have to create ForgeRock accounts one by one through the ForgeRock administrative console.				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>2</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	2
Tech Ops :	0	Training :	0	Translation :	0



## [CA-47608] MEDS: Update MEDS alert description

Team Responsible:	<b>Batch/Interfaces</b>	Assignee:	<b>Edgars Reinholds</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.11]</b>	Designer Contact:	<b>Michael Barillas</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>240</b>
Reporter:	<b>Ken Ford</b>	Regulation Reference:		Created:	<b>01/19/2018 11:44 AM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Carlos Zepeda</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[Medi-Cal/CMSP, MEDS]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Production</b>	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					
<b>Non-Committee Review:</b>	Approved by Carlos Zepeda on 7/11/2022				
<b>Expedite Approval:</b>					
<b>Current Design:</b>	CalSAWS receives daily MEDS alerts, monthly Renewal alerts and quarterly Recon alert files from the State. The system processes these files and to be viewed from the MEDS Alert Detail page as part of the updating process. These files are loaded into CalSAWS to ensure that staff can work through alerts in a timely manner; however, some MEDS Alert message information on the page is incomplete, incorrect, missing, or mismatched MEDS alert message details.				
<b>Request:</b>	Update all MEDS Alert Message records so that the MEDS alerts displayed on the MEDS Alert Detail page match the MEDS Alert message information in the MEDS system.				
<b>Recommendation:</b>	1. Update all MEDS Alert Messages records in accordance with the supporting document				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>					
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>240</b>				
Automated Test :	0	Batch/Interfaces :	127	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	113	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		



## [CA-204822] Batch EDBC: Expand logging capabilities for tracking Batch EDBC trigger conditions

Team Responsible:	<b>Batch/Interfaces</b>	Assignee:	<b>Edgars Reinholds</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.11]</b>	Designer Contact:	<b>Edgars Reinholds</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>332</b>
Reporter:	<b>Dana K. Petersen</b>	Regulation Reference:		Created:	<b>09/21/2018 10:01 AM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Carlos Zepeda</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[CalWORKs/ CalFresh]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Production</b>	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

### Non-Committee Review:

Approved by Carlos Zepeda on 6/30/2022

### Expedite Approval: Current Design:

CalSAWS triggers Batch EDBC for a host of scenarios. Every program run via Batch EDBC is logged, and the outcome of the EDBC's can be reviewed by the workers by generating the Batch Eligibility On Request Report.

Programs are filtered pre and post EDBC. When a program is skipped pre-EDBC then it will have a "Not Processed" status with all the skip reasons. Except when the program is being processed for a negative action, then the pre-EDBC skip reasons do not apply. If EDBC is successful, then the report will show a "Processed" status.

When program is skipped post-EDBC, then all the temporary EDBC results are discarded. All programs that were processed at that time will appear as not processed, but only the one that caused the skip will have the skip reasons.

When program is triggered by one or multiple sweeps, it doesn't always result in BATCH\_ELIG\_PROC with PROC\_RSN\_CODES.

Batch Eligibility Report displays the following columns:

Worker ID  
Case Number  
Case Name  
Program  
Benefit Month  
Batch Process Date  
Status  
Comments

When the status is "Not Processed" then the comment is displayed with a skip reason description. If the program is skipped for multiple reasons, then multiple rows appear on the report for that instance.

When the status is Processed the the comment is blank.

The data captured in the Batch EDBC Logs, and the data subsequently available on the Batch Eligibility Report does not sufficiently capture the trigger conditions or scenarios that prompted Batch to Run EDBC. This makes it difficult for workers to pinpoint specific populations of batch EDBC's to review, such as after a COLA run.

### Request:

Update Batch EDBC to provide one or more not processed reason codes when the status is Not Processed, and one or more process reason when status is either Processed or Not Processed.

### Recommendation:

1. Update Batch EDBC module to save a BATCH\_ELIG\_PROC.PROC\_RSN\_CODE regardless of the status, whether the program was Processed or Not Processed. All batch EDBC triggers are required to have SYS\_TRANSACTION.SUB\_TYPE\_CODE (CT942) and so it should be saved in that column to indicate which sweep

triggered the program. A program can be triggered by multiple sweeps and so multiple PROC\_RSN\_CODES would exist.

2. Update batch EDBC module to save a BATCH\_ELIG\_NOT\_PROC.NOT\_PROC\_RSN\_CODE if the program/ case was skipped due to another program being skipped in post EDBC validations.  
Create a new skip reason "Skipped due to <Program> being skipped in post EDBC validations." This way any program that has a status of Not Processed will always have a BATCH\_ELIG\_NOT\_PROC.NOT\_PROC\_RSN\_CODE.

3. Update Batch EDBC module to create a BATCH\_ELIG\_LOG record for each program if an exception causes the case to be skipped (SYS\_TRANSACT.STAT\_CODE changes to BEL). Create a new skip reason "Batch EDBC failed to run determination."

#### Outreach

#### Description:

#### Alternative Procedure

N/A.

#### Description:

#### Operational Impact:

#### Estimate:

332

Automated Test :	0	Batch/Interfaces :	182	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	120	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



## [CA-225996] ACL 21-52 Update CF 285, Add CF 285A, Cover Letter and Pre-Populated Application Source

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Ramakrishna Kuchibhotla</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.11]</b>	Designer Contact:	<b>Phong Xiong</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>1426</b>
Reporter:	<b>Caroline Bui</b>	Regulation Reference:	<b>ACL 21-52, AB 79, ACL 21-70, ACL 22-03</b>	Created:	<b>03/04/2021 07:45 AM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[BenefitsCal, Forms/ NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Caroline Bui</b>	Training Impacted:		Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Correspondence]</b>	Funding Source ID:	<b>CF Simplifications</b>
Consortium Review Approval:		Approved by Committee:	<b>07/28/2022</b>	Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>					
<b>Expedite Approval:</b>					
Expedited Start Build Approval by Karen J. Rapponotti on 07/29/2022					
<b>Current Design:</b>					
At the time of a Medi-Cal renewal, the system runs the CalFresh non-financial and financial eligibility rules, using the income and expense details available at the time of approving the Medi-Cal program. The System generates a pre-populated CF 285 (6/19) (CA-228332) in batch when a Medi-Cal household is potentially eligible for CalFresh benefits. Additionally, the existing job has functionality to skip the CalFresh Eligibility test when there is CAPI or GA on the Medi-Cal case.					
<b>Request:</b>					
<ol style="list-style-type: none"> <li>Update CalFresh Solicitation Letter Requirements to: <ol style="list-style-type: none"> <li>Exclude Minor Consent, Safe at Home, and Foster Care Medi-Cal cases, as well as</li> <li>Include Medi-Cal persons who are aided on CalWORKs only, CAPI, or GA programs.</li> </ol> </li> <li>Update the CF 285 to the most current version (04/21) and make the pre-populated fields editable in the Template Repository. Update the CF 285 for the TNB 4 RE Packets.</li> <li>Add application source of "Pre-Populated CalFresh" to be able to track the pre-populated applications.</li> <li>The System must stop mailing the CF Solicitation Letter (PA 6174) for LA County.</li> <li>Add new CF 285A (11/21) with the new cover letter (PUB 520) into the system.</li> <li>Update Medi-Cal RE batch job to replace the CF 285 with the new CF 285A and PUB 520.</li> <li>Post CF 285, CF 285A, and CF 285A Application Packet to the self-service portal.</li> <li>Enable E-Signature for both CF 285 and CF 285A.</li> </ol>					
<b>Recommendation:</b>					
<ol style="list-style-type: none"> <li>Update CalFresh Solicitation Letter rules with the following: <ol style="list-style-type: none"> <li>Exclude Minor Consent cases, Safe at Home cases, and Foster Care Medi-Cal cases.</li> <li>Include Medi-Cal cases that also has CalWORKs only, CAPI or General Assistance programs.</li> </ol> </li> <li>Update the CF 285 to match the most current version from CDSS and make the pre-populated fields editable in the template repository. <ol style="list-style-type: none"> <li>The CF 285 also exists in the TNB 4 RE packets.</li> </ol> </li> <li>Remove the PA 6174 for LA County.</li> <li>Add new CF 285A into CalSAWS.</li> <li>Add new PUB 520 into CalSAWS.</li> <li>Create new CF 285A Application Packet.</li> <li>Update Medi-Cal RE batch job to generate the CF 285A Application Packet.</li> <li>Add an application source of "Pre-Populated CalFresh".</li> </ol>					
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>					
<b>Operational Impact:</b>					
None					

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**Estimate: 1426**

Automated Test :	50	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	332	DBA :	0	Design :	180
Eligibility :	353	Fiscal :	0	Forms Test :	0
Imaging :	6	IVR/CC :	0	Online :	7
Performance :	0	Release Communication Support :	62	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	316	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

## [CA-227245] ACL 21-93 CF 377.1A Notice of Denial Updates

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Debasmita Patnaik</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.11]</b>	Designer Contact:	<b>Jasmine Chen</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>1194</b>
Reporter:	<b>Caroline Bui</b>	Regulation Reference:	<b>ACL 21-93</b>	Created:	<b>04/07/2021 02:19 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Caroline Bui</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[Correspondence]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Production</b>	Approved by	<b>07/29/2022</b>	Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

### Non-Committee

#### Review:

**Expedite Approval:** 08/03/2022, Expedited Start Build Approval by Karen R.

**Current Design:** Currently the System has several versions of DFA 377.1A (03/02). Because the DFA 377.1A notice has been overridden by the State with new CF 377.1A, CA-235013 has added the latest CF 377.1A (08/21) into the Template Repository. The System also has a specific version of the DFA 377.1A (03/02) in the Template Repository with verbiage: "You have failed to complete the application process and have missed your interview(s)." This specific version was initially reserved and generated via batch. Per 22.03 CA-235407, this DFA 377.1A batch generation logic was turned off, leaving the NOA version for 'Missed Intake Interview' now generatable through EDBC only.

Per 22.05 CA-226508, the 'Denial: Recertification (RE) Application' section of CF 377.1A (08/21) has been added into the system as NOA verbiage. The System does not have the latest State verbiage for CF 'Denial: Initial Application'.

Currently, CF Denial NOA for reason e.g. 'Ineligible due to Institution', has extra Failure to Provide (FTP) message verbiage, '...If you give us this information within 30 days...'. This verbiage is not needed as 'Ineligible due to Institution' is considered a non-FTP reason and not requiring proof or documentation. Other reasons such as 'No Proof Severe Crime Victim' is missing the FTP message verbiage as this reason is requesting for proof.

- Request:**
1. Obsolete the DFA 377.1A (03/02) version.
  2. Add 'Denial: Initial Application' verbiage of CF 377.1A (08/21) into the system as NOA verbiage.
  3. Update CF 'Missed Intake Interview' Denial NOA reason's regulations.
  4. Update CF 'Missed Recertification Interview' Denial generation logic to include conditions for: CF program discontinued and when the RE Interview was missed.
  5. Update fragment configurations of certain CF Denial reasons.

#### Recommendation:

1. DCR: Obsolete the DFA 377.1A (03/02) form versions from the Template Repository.
2. DCR: Update remaining 'DFA 377.1A' NOA footers to 'CF 377.1A (08/21)'.
3. Update Denial NOA Action6 generation logic to be used with non-FTP Denial NOA reasons.
4. Update Denial NOA Action1 verbiage and generation logic to be used with FTP Denial NOA reasons.
5. Add new CF Initial Application Denial NOA Reason, FTP Missing Verifications.
6. Create 'Missed RE Interview' Denial NOA reason generation logic when CF program status is Discontinued and RE Interview is missed.
7. Update 'Missed Intake Interview' non-FTP Denial NOA reason's regulations and fragment configuration.
8. Add Denial NOA Message6 in remaining system-supported threshold languages.
9. DCR: Replace existing message fragments with general Message6 for certain non-FTP Denial reasons.
10. DCR: Update certain non-FTP Denial reasons to associate with Action6, Message6.
11. Update FTP-Denial NOA Message1 verbiage and generation logic per CF 377.1A.
12. DCR: Use FTP-Denial NOA Message1 with certain FTP-Denial reasons.
13. Update 'Non-Coop Sponsored Non-Citizen' FTP-Denial NOA reason's verbiage.
14. Update 'Ineligible Student' non-FTP Denial NOA reason's verbiage.



**Outreach****Description:****Alternative**

N/A

**Procedure****Description:****Operational Impact:****Estimate:****1194**

Automated Test :	47	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	710	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	327	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		



## [CA-237008] Update the Template Repository Forms for FC/KG/AAP/ARC

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Narendar Sabbani</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.11]</b>	Designer Contact:	<b>Phong Xiong</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>565</b>
Reporter:	<b>Tiffany Huckaby</b>	Regulation Reference:		Created:	<b>11/19/2021 10:36 AM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Central Print, Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Laura Ould</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Correspondence, Foster Care/Kin GAP/AAP]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	<b>07/29/2022</b>	Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>					
<b>Expedite Approval:</b> Expedited Build Start approval by Karen J. Rapponotti on 08/01/2022					
<b>Current Design:</b> In general, forms in Template Repository are sent to the Primary Applicant. Forms for Foster Care Programs are individually determined if this should be the resource instead. The Resource / Payee is not currently available in Template Repository for workers to use any FC, KG, ARC, and AAP forms or NOAs.					
The Document Parameters Page is a pop-up page that displays when a form is generated from the Template Repository. This page is where the necessary fields are entered to generate a form for a specific case. The fields displayed on the page depends on the Parameter Pages associated to a form.					
<b>Request:</b> Update the logic for Template Repository to allow a Resource/Payee to be selected for forms associated to Foster Care Programs (AAP, ARC, Foster Care, and Kin-GAP).					
<b>Recommendation:</b>					
1. Updates to Parameter Pages in the Template Repository Associated to Children's Services Programs Forms to select a Resource (payee)					
2. Updates to Parameter Pages in the Template Repository Associated to Multiple Programs to select a Resource (payee)					
3. Regression Test for Forms Using Shared Parameter Pages in Multiple Programs					
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>					
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>565</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	368	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	197	Tech Arch :	0	Tech ForgeRock :	0



## [CA-241891] Online Help: Create new Job Aid for IHSS Income for CA-237851

Team Responsible:	<b>Training</b>	Assignee:	<b>Nour Bibars</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[22.11]</b>	Designer Contact:	<b>Cristina Garcia</b>	Change Type (SCR):	<b>Policy Re-Design</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>25</b>
Reporter:	<b>Maggie Orozco-Vega</b>	Regulation Reference:	<b>MEDIL I 16-17</b>	Created:	<b>03/02/2022 11:19 AM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>Yes</b>
Policy/Design Consortium Contact:	<b>Maggie Orozco-Vega</b>	Training Impacted:	<b>[Job Aid]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Other]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Joyce Oshiro 8/1/2022 - Approved				
<b>Expedite Approval:</b>					
<b>Current Design:</b>	The mapping of "caregiver wages - other" was updated with CA-237851 based on MEDIL I 16-17. In addition a new check box was added to the Income Detail page for a user to identify when the caregiver lives with the IHSS recipient.				
<b>Request:</b>	<ol style="list-style-type: none"> <li>1. Remove IHSS Plus Waiver job aid</li> <li>2. Create new job aid for IHSS Income</li> </ol>				
<b>Recommendation:</b>	Update the following in Online Help: <ol style="list-style-type: none"> <li>1) Remove the IHSS Plus Waiver job aid</li> <li>2) Create the IHSS Income job aid</li> </ol>				
<b>Outreach Description:</b>	New Job Aid				
<b>Alternative Procedure Description:</b>	None				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>25</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	25	Translation :	0

## [CA-243960] Activate E2Lite Automation for CalWIN Counties

Team Responsible:	<b>Batch/Interfaces</b>	Assignee:	<b>Angela Zhao</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.11]</b>	Designer Contact:	<b>Supritha Sundaram</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>107</b>
Reporter:	<b>Carlos Zepeda</b>	Regulation Reference:		Created:	<b>04/14/2022 05:09 PM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Carlos Zepeda</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[Other]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Design</b>	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					
<b>Non-Committee Review:</b>	Approved by Carlos Zepeda on 7/21/2022				
<b>Expedite Approval:</b>					
<b>Current Design:</b>	CalSAWS does not have E2Lite Interface Automation for CalWIN counties.				
	The E2Lite Interface Automation process works in conjunction with the comma-separated values (CSV) sample file provided by the California Department of Social Services (CDSS). CDSS uses the E2Lite data to calculate county-specific work participation (WPR) based on TANF data reporting requirements.				
<b>Request:</b>	Create BPCR for the inbound and outbound FTP, reader and writer E2Lite jobs for CalWIN counties:				
	E2LiteInboundFTP (PIXXE900)				
	E2LiteInboundReader(PIXXE901)				
	E2LiteOutboundWriter POXXE903 (3 month offset)				
	E2LiteOutboundWriter POXXE904 (6 month offset)				
	E2LiteOutboundFTP POXXE905 (3 month offset)				
	E2LiteOutboundFTP POXXE906 (6 month offset)				
<b>Recommendation:</b>	Create new inbound FTP and inbound reader E2Lite functionality to cover CalWIN counties. Create new outbound FTP and writer E2Lite functionality to cover CalWIN counties on monthly basis per county requirements.				
	Please find more details in the design document.				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	N/A.				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>107</b>				
Automated Test :	0	Batch/Interfaces :	71	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	26	Security :	0	Tech ForgeRock :	0
		Tech Arch :	0		



## [CA-246284] Update Application Source to be a Required Field

Team Responsible:	<b>Online</b>	Assignee:	<b>Amrinder Gill</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.11]</b>	Designer Contact:	<b>Vallari Bathala</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>316</b>
Reporter:	<b>Matthew Lower</b>	Regulation Reference:		Created:	<b>06/06/2022 03:10 PM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Dymas Pena</b>	Training Impacted:	<b>[Job Aid]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[Medi-Cal/CMSP, Usability]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Production</b>	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					
<b>Non-Committee Review:</b>	Non-Committee Approval due to impact to Sate Reports by Dymas Pena 07/27/2022				
<b>Expedite Approval:</b>	Karen approved on August 9th 2022				
<b>Current Design:</b>	Currently, the application source information is not required when manually creating a program application in CalSAWS. Medi-Cal EDBC auto-test does not copy over the application source from the failed cash-based Medi-Cal program and instead sets the application source for the Medi-Cal program to 'Other'.				
<b>Request:</b>	Update the New Programs Detail, New/Reapplication Detail and Application Registration Summary to make the application source dropdown a required field. Update the application source for the auto-tested Medi-Cal program to copy the application source from the failed cash-based Medi-Cal program.				
<b>Recommendation:</b>	<ol style="list-style-type: none"> <li>1. Update the New Programs Detail page to have the Application Source field as a required field.</li> <li>2. Update the New/Reapplication Detail page to have the Application Source field as a required field.</li> <li>3. Update the Application Registration Summary page to have the Application Source field as a required field.</li> <li>4. Copy the Application Source from the failed cash-based Medi-Cal program to the auto-tested Medi-Cal program block.</li> </ol>				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>					
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>316</b>				
Automated Test :	24	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	89	CalHEERS Test :	45
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	66
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	92	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		



## [CA-247889] ACL 22-XX Resource Limit Increase

Team Responsible:	<b>Eligibility</b>	Assignee:	<b>Unassigned</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.11]</b>	Designer Contact:	<b>Thomas Lazio</b>	Change Type (SCR):	<b>Policy Re-Design</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>195</b>
Reporter:	<b>Frederick Gains</b>	Regulation Reference:	<b>ACL 22-XX</b>	Created:	<b>07/18/2022 08:33 AM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Sarah Cox</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[CalWORKs/ CalFresh]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Production</b>	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

**Non-Committee Review:** Sarah Cox -Approved 08/01/2022

**Expedite Approval:**

**Current Design:** The resource limits for CW/RCA were last updated for FFY 2021 in SCR CA-227118 with the following values:

- For CW/RCA Assistance Units (AUs) that do not contain a member who is 60 years of age or older or disabled, the property limit increased to \$10,211.
- For CW/RCA AUs that do contain a member who is age 60 years of age or older or disabled, the property limit increased to \$15,317.

**Request:** Per ACL 22-XX effective January 1, 2023, the resource threshold will increase by 6.63 percent in accordance with the California Necessities Index for the most recent fiscal year (2023) to the following values:

- a. When a CW/RCA AU does not include a member who is 60 years of age or older or disabled, the maximum asset limit will be increased from \$10,211 to \$10,888.
- b. When a CW/RCA AU includes a member, who is 60 years of age or older or disabled, the maximum asset limit will be increased from \$15,317 to \$16,333.

**Recommendation:**

1. Update CW Property Limit and CW Elderly and Disabled Property Limit amounts to the new limit values.
2. Regression test impacted NOAs and Forms that populate the CalWORKs Property Limits Disregard.

**Outreach Description:**

**Alternative Procedure Description:**

**Operational Impact:**

**Estimate:** **195**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	67	DBA :	0	Design :	0
Eligibility :	29	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	79	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		



## [CA-247958] Request for ForgeRock Production Load for Wave 4 CalWIN Counties Prior to the Start of CalSAWS Training

Team Responsible:	<b>Tech Forge Rock</b>	Assignee:	<b>Amir Mohammad</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[22.11]</b>	Designer Contact:	<b>Lesley Pevny</b>	Change Type (SCR):	<b>Data Change</b>
Minor Version:	<b>23.01.02</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>2</b>
Reporter:	<b>Gregory Postulka</b>	Regulation Reference:		Created:	<b>07/19/2022 02:49 PM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[Other, Training]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Ashley Arnold</b>	Training Impacted:		Funding Source:	<b>Other</b>
Project Phase (SCR):	<b>Migration</b>	Committee:	<b>[Other]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:** Approved by Haikaz Tombakian on 07/19/2022

### Expedite Approval:

### Current Design:

CalWIN Cutover are wave based with two cutovers for each Wave, A - County prep and B – Go Live. County prep is 6 weeks before the Go Live cutover. The Wave Mock Cutover and County prep cutover timelines are not sufficient for the Training Team.

### Request:

CalWIN County users will need to be loaded into ForgeRock Production prior to the start of CalSAWS training, so they may also be added to the LMS. ForgeRock is required for individual LMS accounts. Create one bulk load file leverage the user information being gathered by CRFI 22-058 and execute the load into ForgeRock Production.

### Recommendation:

Recommending the Normal Change request Process should be followed.

### Outreach

### Description:

### Alternative

### Procedure

### Description:

Consortium HelpDesk would have to create ForgeRock accounts one by one through the ForgeRock administrative console.

### Operational Impact:

**Estimate:** 2

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	2
Tech Ops :	0	Training :	0	Translation :	0



## [CA-248175] Online Help - Add Job Aid for Mileage Rate - Maintain

Team Responsible:	Training	Assignee:	Nour Bibars	SPG Status:	N/A
Fix Version/s:	[22.11]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	20
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	07/25/2022 05:02 PM
Status:	Pending Approval	Impact Analysis:	[Training]	Outreach Required:	Yes
Policy/Design	Sheryl E. Eppler	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[Other]	Funding Source ID:	
Project Phase (SCR):	Production	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					
Non-Committee	Joyce Oshiro 8/1/2022 - Approved				
Review:					
Expedite Approval:					
Current Design:	CalSAWS does not have a job id for Mileage Rates.				
Request:	Create the job aid Mileage Rate - Maintain.				
Recommendation:	Add the following in Online Help and LMS: JA Mileage Rate - Maintain				
Outreach	Job aid created				
Description:					
Alternative	None				
Procedure					
Description:					
Operational Impact:					
Estimate:	20				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Support :		Support :			
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	20	Translation :	0





## [CA-248485] Online Help - Remove the Master Client Index (MCI) Job Aid

Team Responsible:	<b>Training</b>	Assignee:	<b>Nour Bibars</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[22.11]</b>	Designer Contact:	<b>Cristina Garcia</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>10</b>
Reporter:	<b>Connie Buzbee</b>	Regulation Reference:		Created:	<b>08/02/2022 07:25 AM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Connie Buzbee</b>	Training Impacted:	<b>[Job Aid]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[Other]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Production</b>	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

**Non-Committee Review:** Joyce Oshiro 08/02/2022 - Approved

**Expedite Approval:**

**Current Design:** The Online Help includes an outdated job aid used during the LEADER to LRS conversion.

**Request:** Remove JA- Master Client Index (MCI) from Help from Online Help.

**Recommendation:** Remove the Master Client Index (MCI) job aid from Online Help.

### Outreach

**Description:**

**Alternative Procedure** None

**Description:**

**Operational Impact:**

**Estimate:** 10

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	0	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	10		



## [CA-237224] Update the Logic Used in Address Normalization

Team Responsible:	<b>Online</b>	Assignee:	<b>Unassigned</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[23.01]</b>	Designer Contact:	<b>Farhat Ulain</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>178</b>
Reporter:	<b>Erika Kusnadi</b>	Regulation Reference:		Created:	<b>11/24/2021 11:55 AM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Dymas Pena</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[RDB]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Production</b>	Approved by	<b>07/26/2022</b>	Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

### Non-Committee

#### Review:

#### Expedite Approval:

#### Current Design:

When the user searches for the specific resource or address in the Select Service and Provider page, based upon the Location, City and Zip Code that is not accurate, CalSAWS displays a validation message.

#### Request:

Remove the validation message from the 'Select Service and Provider' page that gets displayed due to the low confidence scoring that CalSAWS receives from the Spectrum.

#### Recommendation:

1. Update Select Service and Provider page to remove the validation message and add new search parameters.
2. Update Select School Resource page to add new search parameters.

### Outreach

#### Description:

#### Alternative

N/A

#### Procedure

#### Description:

#### Operational Impact:

#### Estimate:

**178**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	115
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	48	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		



## [CA-244774] Add Variable to Identify Allotment Type to the CalFresh Sample File

Team Responsible:	<b>Batch/Interfaces</b>	Assignee:	<b>Angela Zhao</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[23.01]</b>	Designer Contact:	<b>Kareena Chan</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>293</b>
Reporter:	<b>Michele Peterson</b>	Regulation Reference:	<b>SIRFRA 3758</b>	Created:	<b>04/25/2022 04:06 PM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[Batch Performance]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Carlos Zepeda</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Other]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:** Approved by Carlos Zepeda on 7/14/2022

### Expedite Approval:

### Current Design:

As part of the Quality Control Information System (QCIS) interface, the Food Stamps CPS Primary Writer batch job (POXXE800) and Food Stamps CPS Secondary Writer batch job (POXXE801) generate sample files, which include randomly selected recipients of food and cash benefits. The outbound files are sent to CDSS monthly.

The file has an "allotmentAmount" variable which represents the amount issued to the CalFresh recipient. However, the file currently does not specify why the CalFresh benefit was issued. County workers manually identify the reason for receiving CalFresh aid (i.e., the allotment type), which is a burden to the counties.

**Request:** CDSS needs a way to identify the allotment types of payments made to CalFresh recipients. Several allotment types are not reviewable in the federally mandated monthly CalFresh sample.

Add an allotment type variable to the files listed below for every county. The consortia can place the variable wherever it is most convenient location on the file.

For details on what needs to be included in the file, please refer to the SIRFRA 3758 attached to this SCR.

For CalSAWS:  
BP.CPS.CO02.PRI.INPUT.CIV.ASCII  
BP.CPS.CO02.SEC.INPUT.CIV.ASCII

### Recommendation:

For every county, add an allotment type variable to the following files: BP.CPS.COXX.PRI.INPUT.CIV.ASCII (POXXE800) and BP.CPS.COXX.SEC.INPUT.CIV.ASCII (POXXE801).

Determine the allotment type value by the following:

- Set the allotment type to "RC" - Regular CalFresh - if there is an issuance for the CalFresh program with an issuance category of "monthly benefits" (CT313) and no issuance subcategory (CT2078).
- Set the allotment type to "SP" - Supplements - if there is an issuance - for the CalFresh program with an issuance category of "supplemental benefit" (CT313) and no issuance subcategory (CT2078).
- Set the allotment type to "DS" - Disaster SNAP - if there is an issuance for the CalFresh or Disaster CalFresh program with an issuance subcategory (CT2078) of "Emergency Allotment," "Disaster Benefit," or "Disaster CalFresh Supplemental Benefit."
- Set the allotment type to "SU" - SUAS (State Utility Assistance Subsidy) - if there is an issuance for the CalFresh program with an issuance subcategory (CT2078) of SAUS.
- Set the allotment type to "WI" - WINS (Work Incentive Nutritional Supplement) - if there is an issuance for the CalFresh program with an issuance subcategory (CT2078) of WINS.
- Set the allotment type to "CF" - CFAP (California Food Assistance Program) - if everyone in the household is a CFAP recipient.
- Set the allotment type to "TC" - TCF (Transitional CalFresh) - if there is an issuance for the CalFresh program with a program sub type code (CT1662) of TCF.

- Set the allotment type to "TN" - TNB (Transitional Nutrition Benefit) - if there is an issuance for the Nutritional Benefit program (CT18) with a benefit type (CT1662) of TNB.
- Set the allotment type to "SN" - SNB (Supplemental Nutrition Benefit) - if there is an issuance for the Nutritional Benefit program (CT18) with a benefit type (CT1662) of SNB.
- If the case does not fit the above criteria, the allotment type is sent as empty characters " ".

Notes:

- The new allotmentType variable will be placed after the "allotmentAmount" value. The file format and allotmentType code details are attached in "File Format and Allotment Type Code Legend.docx"
- The new allotmentType value will be sent as a two-character code.
- The total length of the files BP.CPS.CO02.PRI.INPUT.CIV.ASCII and BP.CPS.CO02.SEC.INPUT.CIV.ASCII will remain the same. Therefore, the filler at the end of each row will be reduced from 19 to 17 characters.

**Outreach**

**Description:**

**Alternative  
Procedure**

N/A

**Description:**

**Operational Impact:**

**Estimate:**

**293**

Automated Test :	0	Batch/Interfaces :	180	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	88	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



## [CA-246965] Opt-In El Dorado to CF Denial Batch EDBC PB00E472

Team Responsible:	<b>Batch/Interfaces</b>	Assignee:	<b>Angela Zhao</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[23.01]</b>	Designer Contact:	<b>Howard Suksanti</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>100</b>
Reporter:	<b>Caroline Bui</b>	Regulation Reference:		Created:	<b>06/22/2022 08:34 AM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Caroline Bui</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[Other]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Production</b>	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

**Non-Committee Review:** Reviewed and Approved by Caroline Bui 8/2/2022

**Expedite Approval:**

**Current Design:** The batch job PB00E472 denies CF Applications on the 30th day if client misses the scheduled interview for counties that opt-in.

**Request:** Opt-in El Dorado to the batch job PB00E472.

**Recommendation:** Create a Batch Property Change Request (BPCR) to add El Dorado into batch job PB00E472.

**Outreach**

**Description:**

**Alternative Procedure** N/A.

**Description:**

**Operational Impact:**

**Estimate:** 100

Automated Test :	0	Batch/Interfaces :	28	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	42	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :	0	Special Project :	0
System Test Support :	20	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		

## [CA-218883] DDID 119 - Phase 4 Deployment for 58 Counties

Team Responsible:	<b>Imaging</b>	Assignee:	<b>Christopher Vasquez</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[23.02]</b>	Designer Contact:	<b>Christopher Vasquez</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>23.02.23</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>34</b>
Reporter:	<b>Cory Wozniak [X]</b>	Regulation Reference:		Created:	<b>08/19/2020 04:24 PM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Rhiannon Chin</b>	Training Impacted:		Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Migration</b>	Committee:	<b>[Imaging]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Rhiannon Chin 7/29/2022				
<b>Expedite Approval:</b>					
<b>Current Design:</b>	Santa Clara, Contra Costa & Tulare are on separate Imaging systems from the rest of the CalSAWS counties.				
<b>Request:</b>	Deploy Santa Clara, Contra Costa & Tulare on the CalSAWS Imaging Solution.				
<b>Recommendation:</b>	Perform necessary system configuration changes to enable Santa Clara, Contra Costa & Tulare counties to be able to access and work in the CalSAWS Imaging Solution.				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	None				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>34</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	24	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	7	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



## [CA-247959] Request for ForgeRock Production Load for Wave 5 CalWIN Counties Prior to the Start of CalSAWS Training

Team Responsible:	<b>Tech Forge Rock</b>	Assignee:	<b>Amir Mohammad</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[23.02]</b>	Designer Contact:	<b>Lesley Pevny</b>	Change Type (SCR):	<b>Data Change</b>
Minor Version:	<b>23.02.27</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>2</b>
Reporter:	<b>Gregory Postulka</b>	Regulation Reference:		Created:	<b>07/19/2022 02:50 PM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[Other, Training]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Ashley Arnold</b>	Training Impacted:		Funding Source:	<b>Other</b>
Project Phase (SCR):	<b>Migration</b>	Committee:	<b>[Training]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:** Approved by Haikaz Tombakian on 07/19/2022

### **Expedite Approval:**

### **Current Design:**

CalWIN Cutover are wave based with two cutovers for each Wave, A - County prep and B – Go Live. County prep is 6 weeks before the Go Live cutover. The Wave Mock Cutover and County prep cutover timelines are not sufficient for the Training Team.

### **Request:**

CalWIN County users will need to be loaded into ForgeRock Production prior to the start of CalSAWS training, so they may also be added to the LMS. ForgeRock is required for individual LMS accounts. Create one bulk load file leverage the user information being gathered by CRFI 22-058 and execute the load into ForgeRock Production.

### **Recommendation:**

Recommending the Normal Change request Process should be followed.

### **Outreach**

### **Description:**

### **Alternative**

### **Procedure**

### **Description:**

Consortium HelpDesk would have to create ForgeRock accounts one by one through the ForgeRock administrative console.

### **Operational Impact:**

**Estimate:** 2

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	2
Tech Ops :	0	Training :	0	Translation :	0



## [CA-247960] Request for ForgeRock Production Load for Wave 6 CalWIN Counties Prior to the Start of CalSAWS Training

Team Responsible:	<b>Tech Forge Rock</b>	Assignee:	<b>Amir Mohammad</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[23.03]</b>	Designer Contact:	<b>Lesley Pevny</b>	Change Type (SCR):	<b>Data Change</b>
Minor Version:	<b>23.05.01</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>2</b>
Reporter:	<b>Gregory Postulka</b>	Regulation Reference:		Created:	<b>07/19/2022 02:51 PM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[Other, Training]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Ashley Arnold</b>	Training Impacted:		Funding Source:	<b>Other</b>
Project Phase (SCR):	<b>Migration</b>	Committee:	<b>[Other]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:** Approved by Haikaz Tombakian on 07/19/2022

### Expedite Approval:

### Current Design:

CalWIN Cutover are wave based with two cutovers for each Wave, A - County prep and B – Go Live. County prep is 6 weeks before the Go Live cutover. The Wave Mock Cutover and County prep cutover timelines are not sufficient for the Training Team.

### Request:

CalWIN County users will need to be loaded into ForgeRock Production prior to the start of CalSAWS training, so they may also be added to the LMS. ForgeRock is required for individual LMS accounts. Create one bulk load file leverage the user information being gathered by CRFI 22-058 and execute the load into ForgeRock Production.

### Recommendation:

Recommending the Normal Change request Process should be followed.

### Outreach

### Description:

### Alternative

### Procedure

### Description:

Consortium HelpDesk would have to create ForgeRock accounts one by one through the ForgeRock administrative console.

### Operational Impact:

**Estimate:** 2

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	2
Tech Ops :	0	Training :	0	Translation :	0





## [CA-247623] CCB- 22-14-Revise Family Fee Schedule for FFY 22-23

Team Responsible:	Online	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[23.05]	Designer Contact:	Erika Kusnadi	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	No	Estimate:	107
Reporter:	Claudia Pinto	Regulation Reference:	CCB 22-14	Created:	07/08/2022 10:37 AM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Gingko Luna	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[Child Care]	Funding Source ID:	
Project Phase (SCR):	Production	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

**Non-Committee Review:** Gingko Luna 7/26/2022

### Expedite Approval:

### Current Design:

The Eligibility Detail page calculates part time and full time family fees based upon the Average Monthly income, the Household Size and the effective date to determine Child Care Eligibility.

**Request:** Update Family Fee schedule to amounts in CCB 22-14 for fiscal year 2022-23 effective 07/01/2022.

Note: Family Fees are waived until 6/30/2023.

### Recommendation:

1. Add the rates for Part Time and Full Time Family Fees used on the Eligibility Detail page to match CCB 22-14. The existing calculation functionality will set the Part Time and Full Time Family Fee.
2. Rates can be found in the attached CCB 22-14 Famfeeschedule table\_july2022.xlsx
3. Update the existing Family Fee scripts.

### Outreach

### Description:

### Alternative Procedure

Manually look up income and household size to determine family fee. Family Fees are waived through 6/30/2023

### Description:

### Operational Impact:

**Estimate:** 107

Automated Test :	2	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	48
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	47	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		

End SCRs

# [CA-216498] Add Threshold Languages to DFA 377.7F

- Resolved: 08/02/2022 06:47 AM

Team Responsible:	Client Correspondence	Assignee:	Sreeshma Patteti	SPG Status:	Approved
Fix Version/s:	[RWR]	Designer Contact:	Thanushree Veereshappa	Change Type (SCR):	Enhancement
Minor Version:	22.07.x1	Expedite Changes:	Start Build	Estimate:	330
Reporter:	James Tran [X]	Regulation Reference:		Created:	05/19/2020 05:03 PM
Status:	Test Complete	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Committee:	[Correspondence]	Funding Source ID:	Correspondence Phase II
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
Non-Committee Review:	Approved by Caroline Bui on 6/2/2022				
Expedite Approval:	Approved by Karen Rapponotti on 06/07/22				
Current Design:	The system only has English & Spanish of the DFA 377.7F.				
Request:	Add CDSS Threshold Languages to the CalSAWS for the DFA 377.7F (06/18) form Template Repository and system generated. Languages include: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog and Vietnamese.				
Recommendation:	Add the DFA 377.7F form in available threshold languages. Languages: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog, and Vietnamese.				
Outreach Description:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	330				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	10	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	200	DBA :	0	Design :	60
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	60	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0
Content Revision Status-1:	Pending CCB				
Content Revision Description-1:	1. Recommendation Change: Before: N/A After: N/A				

2. Estimate Change: As this SCR has moved from 22.05.x3 to 22.07.x1 , We need additional hours to retest the SCR implementation.

Before:

System Test Support: 60

After:

System Test Support: 80

3. Release Change:

Before: N/A

After: N/A

4. Funding Source Change:

Before: N/A

After: N/A

#### **Content Revision**

##### **Status-2:**

##### **Content Revision**

##### **Description-2:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

#### **Content Revision**

##### **Status-3:**

##### **Content Revision**

##### **Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

#### **Content Revision**

##### **Status-4:**

##### **Content Revision**

##### **Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:



## [CA-216900] Add CF RE, CW RE, and CW/CF RE packets in threshold languages.

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Dinesh Mariyappan</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>Daniel J Rosales</b>	Change Type (SCR):	<b>Policy Re-Design</b>
Minor Version:	<b>22.07.x1</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>3520</b>
Reporter:	<b>Rainier Dela Cruz [X]</b>	Regulation Reference:	<b>Correspondence</b>	Created:	<b>06/03/2020 03:43 PM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Caroline Bui</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Correspondence]</b>	Funding Source ID:	<b>Correspondence Phase I/II</b>
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Caroline Bui 3/2/2022				
<b>Expedite Approval:</b>	3/28/2022, Expedited Build Start approval by Karen Rapponotti				
<b>Current Design:</b>	CF RE, CW RE, and CW/CF RE packets are only available in English and Spanish.				
<b>Request:</b>	Add the CF RE, CW RE, and CW/CF RE packets in threshold languages. The following forms will be implemented in English as the new revisions are not yet available in threshold languages: CW 2166, WTW 5, CW 2184, CW 52, PUB 183.				
<b>Recommendation:</b>	Add the CF RE, CW RE, and CW/CF RE packets in threshold languages. The following forms will be implemented in English as the new revisions are not yet available in threshold languages: CW 2166, WTW 5, CW 2184, CW 52, PUB 183.				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	NA				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>3520</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	2520	DBA :	0	Design :	140
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	776	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	84.0
<b>Content Revision Status-1:</b>	Pending CCB				
<b>Content Revision Description-1:</b>	1. Recommendation Change: Before: N/A After: N/A				

2. Estimate Change: As this SCR has moved from 22.05.x3 to 22.07.x1, We need additional hours to retest the SCR implementation.

Before:

System Test Support ETC 1: 398

System Test Support ETC 2: 199

System Test Support ETC 3: 179

System Test Support ETC Total: 776

After:

System Test Support ETC 1: 489

System Test Support ETC 2: 299

System Test Support ETC 3: 279

System Test Support ETC Total: 1076

3. Release Change:

Before: N/A

After: N/A

4. Funding Source Change:

Before: N/A

After: N/A

**Content Revision  
Status-2:**

**Content Revision  
Description-2:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision  
Status-3:**

**Content Revision  
Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision  
Status-4:**

**Content Revision  
Description-4:**

1. Recommendation Change:

Before:

## [CA-220208] Add OI/OP Packets in threshold languages.

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Amitesh Prasad</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>Jasmine Chen</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:	<b>22.07.x1</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>1983</b>
Reporter:	<b>Rainier Dela Cruz [X]</b>	Regulation Reference:	<b>Correspondence</b>	Created:	<b>09/28/2020 04:37 PM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Maria Arceo</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Correspondence]</b>	Funding Source ID:	<b>Correspondence Phase I/II</b>
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Maria Arceo 4/04/2022				
<b>Expedite Approval:</b>	03/31/2022, Expedited Start Build Approval by Karen R.				
<b>Current Design:</b>	The OI/OP (Overissuance / Overpayment) packets currently exist in English and Spanish per CA-207159 DDID 2126. The CF 377.7C form within the CalFresh Inadvertent Household Error (CF IHE) Packet is using an outdated revision (5/02) for English and Spanish.				
<b>Request:</b>	Add the OI/OP packets in all available threshold languages: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog and Vietnamese. Update CF 377.7C to the latest state version (2/14) in the provided state languages. This revision will be used when creating the threshold languages of the CF IHE Packets.				
<b>Recommendation:</b>	<p>Add the OI/OP packets in threshold languages:</p> <p>a. CalFresh Inadvertent Household Error (IHE) Packet:</p> <ul style="list-style-type: none"> <li>-CF 377.7B (CalFresh Overissuance for Client Error)</li> <li>-DFA 377.7C (CF Repayment agreement for Inadvertent HH Error)</li> <li>-CSF 104 (EBT Release Form)</li> <li>-NA 1263 (Overissuance Budget Worksheet)</li> <li>-Additional form for LA county - PA 1820(CF Repayment agreement Cover Notice)</li> </ul> <p>b. CalFresh Administrative Error (AE) Packet</p> <ul style="list-style-type: none"> <li>-CF 377.7D3 (CF Overissuance Notice for Administrative Errors)</li> <li>-CF 377.7E1 (CF Repayment Agreement for Administrative Errors Only)</li> <li>-CSF 104</li> <li>-NA 1263</li> <li>-Additional form for LA county - PA 1820</li> </ul> <p>c. CalFresh Intentional Program Violation (IPV) Packet</p> <ul style="list-style-type: none"> <li>-DFA 377.7F (CF Overissuance Notice for Intentional Program Violation (IPV))</li> <li>-DFA 377.7G (CF Repayment Agreement for IPV)</li> <li>-CSF 104</li> <li>-NA 1263</li> <li>-Additional form for LA county - PA 1820</li> </ul> <p>d. CalWORKs Overpayment (OP) Packet for all Counties</p> <ul style="list-style-type: none"> <li>-M44-350I (CalWORKs Overpayment Notice)</li> <li>-NA 274G (Continuation Page-Overpayment Computations Before 06/01/2020) or NA 274H (Computations After 06/01/2020)</li> </ul>				

5. Update CF 377.7C to the latest state version (2/14) in the CalFresh Inadvertent Household Error (CF IHE) packet in both English and Spanish.

**Outreach**

**Description:**

**Alternative**

None

**Procedure**

**Description:**

**Operational Impact:**

**Estimate:**

1983

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	20	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	1096	DBA :	0	Design :	200
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	88	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	370	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	39.0

**Content Revision**

**Status-1:**

Pending CCB

**Content Revision**

**Description-1:**

1. Recommendation Change:

Before: N/A

After: N/A

2. Estimate Change: As this SCR has moved from 22.05.x3 to 22.07.x1 , We need additional hours to retest the SCR implementation.

Before:

System Test Support: 370

After:

System Test Support: 520

3. Release Change:

Before: N/A

After: N/A

4. Funding Source Change:

Before: N/A

After: N/A

**Content Revision**

**Status-2:**

**Content Revision**

**Description-2:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision**

**Status-3:**





## [CA-239012] Add Threshold Languages to CF 377.7B

- Resolved: 07/29/2022 05:18 AM

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Vivek Singh</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>Vishesh Jadon</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.07.x1</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>320</b>
Reporter:	<b>Connie Buzbee</b>	Regulation Reference:		Created:	<b>01/04/2022 10:54 AM</b>
Status:	<b>Test Complete</b>	Impact Analysis:	<b>[Customer Impact, Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Caroline Bui</b>	Training Impacted:		Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Correspondence]</b>	Funding Source ID:	<b>Correspondence Phase II</b>
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Approved by Caroline Bui on 6/2/2022.				
<b>Expedite Approval:</b>	By Karen Rapponotti on 06/07/22				
<b>Current Design:</b>	The system has English and Spanish for CF 377.7B.				
<b>Request:</b>	Add CDSS Threshold Languages to the CalSAWS for the CF 377.7B form Template Repository and system generated. Languages include: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog, and Vietnamese				
<b>Recommendation:</b>	Add the CF 377.7B (4/2018) form in available threshold languages. Languages: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog, and Vietnamese.				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>320</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	200	DBA :	0	Design :	60
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	60	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0
<b>Content Revision Status-1:</b>	Pending CCB				
<b>Content Revision Description-1:</b>	1. Recommendation Change: Before: N/A After: N/A				

2. Estimate Change: As this SCR has moved from 22.05.x3 to 22.07.x1 , We need additional hours to retest the SCR implementation.

Before:

System Test Support: 60

After:

System Test Support: 80

3. Release Change:

Before: N/A

After: N/A

4. Funding Source Change:

Before: N/A

After: N/A

#### **Content Revision**

##### **Status-2:**

##### **Content Revision**

##### **Description-2:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

#### **Content Revision**

##### **Status-3:**

##### **Content Revision**

##### **Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

#### **Content Revision**

##### **Status-4:**

##### **Content Revision**

##### **Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:



## [CA-239013] Update English and Add Threshold Languages to CF 377.7C

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Preetam Basti</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>Gerris Edmond [X]</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.07.x1</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>330</b>
Reporter:	<b>Connie Buzbee</b>	Regulation Reference:		Created:	<b>01/04/2022 10:56 AM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[Customer Impact, Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Caroline Bui</b>	Training Impacted:		Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Correspondence]</b>	Funding Source ID:	<b>Correspondence Phase II</b>
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Approved by Caroline Bui on 6/1/2022.				
<b>Expedite Approval:</b>	By Karen Rapponotti on 06/07/22				
<b>Current Design:</b>	The system has English and Spanish of the form CF 377.7C(05/02).				
<b>Request:</b>	Update English and Spanish to match state version and add CDSS Threshold Languages to the CalSAWS for the CF 377.7C (2/2014) form Template Repository and system generated. Languages include: English, Spanish, Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog and Vietnamese.				
<b>Recommendation:</b>	Update the English and Spanish version of form CF 377.7C and add Other Language Translations to CalSAWS for CF 377.7C Languages: English, Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Spanish, Tagalog, and Vietnamese.				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>					
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>330</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	10	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	200	DBA :	0	Design :	60
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	60	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0
<b>Content Revision Status-1:</b>	Pending CCB				
<b>Content Revision Description-1:</b>	1. Recommendation Change: Before: N/A				

After: N/A

2. Estimate Change: As this SCR has moved from 22.05.x3 to 22.07.x1, We need additional hours to retest the SCR implementation.

Before:

System Test Support: 60

After:

System Test Support: 80

3. Release Change:

Before: N/A

After: N/A

4. Funding Source Change:

Before: N/A

After: N/A

**Content Revision**

**Status-2:**

**Content Revision**

**Description-2:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision**

**Status-3:**

**Content Revision**

**Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision**

**Status-4:**

**Content Revision**

**Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:



## [CA-239016] Add Threshold Languages to CF 377.7E1

- Resolved: 07/29/2022 07:50 AM

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Maria Kennady</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>Abhijit Tiwari</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.07.x1</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>330</b>
Reporter:	<b>Connie Buzbee</b>	Regulation Reference:		Created:	<b>01/04/2022 10:59 AM</b>
Status:	<b>Test Complete</b>	Impact Analysis:	<b>[Customer Impact, Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Caroline Bui</b>	Training Impacted:		Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Correspondence]</b>	Funding Source ID:	<b>Correspondence Phase II</b>
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	N/A - Approved by Connie Buzbee - 01/04/2022 Committee FYI Only				
<b>Expedite Approval:</b>	By Karen Rapponotti on 06/07/22				
<b>Current Design:</b>	The system only has English & Spanish of the CF 377.7E1.				
<b>Request:</b>	Add CDSS Threshold Languages to the CalSAWS for the CF 377.7E1 (1/14) form Template Repository and system generated. Languages include: Arabic, Armenian, Cambodian, Chinese, Farsi, Tagalog, Hmong Korean, Lao, Russian and Vietnamese.				
<b>Recommendation:</b>	Add the CF 377.7E1 form in available threshold languages. Languages: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog and Vietnamese.				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>330</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	10	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	200	DBA :	0	Design :	60
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	60	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0
<b>Content Revision Status-1:</b>	Pending CCB				
<b>Content Revision Description-1:</b>	1. Recommendation Change: Before: N/A After: N/A				

2. Estimate Change: As this SCR has moved from 22.05.x3 to 22.07.x1, We need additional hours to retest the SCR implementation.

Before:

System Test Support: 60

After:

System Test Support: 80

3. Release Change:

Before: N/A

After: N/A

4. Funding Source Change:

Before: N/A

After: N/A

**Content Revision**

**Status-2:**

**Content Revision**

**Description-2:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision**

**Status-3:**

**Content Revision**

**Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision**

**Status-4:**

**Content Revision**

**Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

# **[CA-239038] Add Threshold Languages to DFA 377.7G**

- Resolved: 07/28/2022 02:58 AM

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Harshitha Bhat</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>Singaram Manickam</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.07.x1</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>330</b>
Reporter:	<b>Connie Buzbee</b>	Regulation Reference:		Created:	<b>01/04/2022 01:28 PM</b>
Status:	<b>Test Complete</b>	Impact Analysis:	<b>[Customer Impact, Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Caroline Bui</b>	Training Impacted:		Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Correspondence]</b>	Funding Source ID:	<b>Correspondence Phase II</b>
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Approved by Caroline Bui on 6/2/2022				
<b>Expedite Approval:</b>	By Karen Rapponotti on 06/07/22				
<b>Current Design:</b>	The system only has English & Spanish of the DFA 377.7G.				
<b>Request:</b>	Add CDSS Threshold Languages to the CalSAWS for the DFA 377.7G (5/02) form Template Repository and system generated. Languages include: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog and Vietnamese.				
<b>Recommendation:</b>	Add the DFA 377.7G form in available threshold languages. Languages: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog and Vietnamese.				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>330</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	10	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	200	DBA :	0	Design :	60
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	60	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0
<b>Content Revision Status-1:</b>	Pending CCB				
<b>Content Revision Description-1:</b>	1. Recommendation Change: Before: N/A After: N/A				

2. Estimate Change: As this SCR has moved from 22.05.x3 to 22.07.x1, We need additional hours to retest the SCR implementation.

Before:

System Test Support: 60

After:

System Test Support: 80

3. Release Change:

Before: N/A

After: N/A

4. Funding Source Change:

Before: N/A

After: N/A

**Content Revision**

**Status-2:**

**Content Revision**

**Description-2:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision**

**Status-3:**

**Content Revision**

**Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision**

**Status-4:**

**Content Revision**

**Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:





## [CA-240436] Review CalSAWS tables under FGAC for PII data elements

Team Responsible:	<b>DBA</b>	Assignee:	<b>Robert Gault</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>Robert Gault</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.08.XX</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>80</b>
Reporter:	<b>Sanjay Naik</b>	Regulation Reference:		Created:	<b>02/02/2022 03:46 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Sanjay Naik</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[Tech]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Production</b>	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

**Non-Committee Review:** Approved by Laura Chavez on 3/14/2022.

**Expedite Approval:**

**Current Design:** All tables with COUNTY\_CODE are under FGAC.

**Request:** Review CalSAWS tables under FGAC for PII data elements.

**Recommendation:** Review CalSAWS tables under FGAC for PII data elements.

### Outreach

#### Description:

#### Alternative

#### Procedure

#### Description:

#### Operational Impact:

#### Estimate:

None.

**80**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	80	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	0	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		

### Content Revision

#### Status-1:

#### Content Revision

#### Description-1:

Pending CCB

1. Recommendation Change:  
N/A

2. Estimate Change:  
N/A

3. Release Change:  
Before: RWR  
After: TBD

4. Funding Source Change:  
N/A

This SCR will be rejected.

**Content Revision  
Status-2:  
Content Revision  
Description-2:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-3:  
Content Revision  
Description-3:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-4:  
Content Revision  
Description-4:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:



## [CA-240437] Update FGAC DB policy to include NULL and county code 90 records to be returned for all Ad-Hoc reporting users

Team Responsible:	<b>DBA</b>	Assignee:	<b>Robert Gault</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>Robert Gault</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.08.XX</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>80</b>
Reporter:	<b>Sanjay Naik</b>	Regulation Reference:		Created:	<b>02/02/2022 03:49 PM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Sanjay Naik</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[Tech]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Production</b>	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

**Non-Committee Review:** Approved by Laura Chavez on 3/14/2022.

**Expedite Approval:** Approved by Laura Chavez on 3/14/2022.

**Current Design:** FGAC DB policy does not include NULL and county code 90 records to be returned for all adhoc reporting users

**Request:** Update FGAC DB policy to include NULL and county code 90 records to be returned for all adhoc reporting users

**Recommendation:** Update FGAC DB policy to include NULL and county code 90 records to be returned for all adhoc reporting users

**Outreach Description:**  
**Alternative Procedure** None

**Description:**  
**Operational Impact:**

**Estimate:** **80**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	80	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	0	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		

**Content Revision Status-1:** Pending CCB

**Content Revision Description-1:** 1. Recommendation Change:  
N/A

2. Estimate Change:  
N/A

3. Release Change:  
Before: RWR  
After: TBD

4. Funding Source Change:

N/A

This SCR will be rejected.

**Content Revision  
Status-2:**

**Content Revision  
Description-2:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-3:**

**Content Revision  
Description-3:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-4:**

**Content Revision  
Description-4:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:



## [CA-241027] Need to Remove Fine Grain Access on listed CalSAWS tables in Impacted Environments

Team Responsible:	<b>DBA</b>	Assignee:	<b>Sauvik Basu</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>Robert Gault</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.08.XX</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>80</b>
Reporter:	<b>Sanjay Naik</b>	Regulation Reference:		Created:	<b>02/14/2022 10:06 AM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Sanjay Naik</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Tech]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Approved by Laura Chavez on 3/14/2022.				
<b>Expedite Approval:</b>	Approved by Laura Chavez on 3/14/2022.				
<b>Current Design:</b>	When recipients or applicants move from one county to another, the receiving county does not have access to needed individual data from the source counties due to existing fine-grain access set up on the tables that listed in the attached report.				
<b>Request:</b>	Fine-grain access should be removed for the listed tables in all impacted environments. Upon further analysis, additional table(s) may be needed to include with this removal.				
<b>Recommendation:</b>	remove Fine-grain access.				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	None				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>80</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	80	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0
<b>Content Revision Status-1:</b>	Pending CCB				
<b>Content Revision Description-1:</b>	1. Recommendation Change: N/A				
	2. Estimate Change: N/A				
	3. Release Change: Before: RWR After: TBD				

4. Funding Source Change:  
N/A

This SCR will be rejected.

**Content Revision  
Status-2:**

**Content Revision  
Description-2:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-3:**

**Content Revision  
Description-3:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-4:**

**Content Revision  
Description-4:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:



## [CA-247124] Accessibility - Updates Pages in CalSAWS Application (Tier 1 & Tier 2)

Team Responsible:	Online	Assignee:	Mohammed Shalibasha	SPG Status:	N/A
Fix Version/s:	[RWR]	Designer Contact:	Lynnel Silva	Change Type (SCR):	Operational Enhancement
Minor Version:	22.07.x2	Expedite Changes:	No	Estimate:	780
Reporter:	Lynnel Silva	Regulation Reference:		Created:	06/27/2022 09:16 AM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Michele Peterson	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Project Phase (SCR):	Production	Committee:	[Other]	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Approved - Karen Rapponotti - 6/28/2022				
<b>Expedite Approval:</b>					
<b>Current Design:</b>	Throughout the CalSAWS Application, there are pages that do not necessarily meet 508/Accessibility standards. Perform analysis of those pages and make the appropriate updates to meet 508/Accessibility standards.				
<b>Request:</b>	Perform analysis of pages within CalSAWS System and update 508/Accessibility as needed.				
<b>Recommendation:</b>	<p>The following pages need to be assess for 508/Accessibility standards:</p> <ul style="list-style-type: none"> <li>Processing Document (common/Processing/processing)</li> <li>Overpayment Detail</li> <li>Customer Reporting List</li> <li>Select Worker (aim/SelectGroup/searchWorker)</li> <li>Expense List</li> <li>Individual Demographics List</li> <li>Customer Schedule Search</li> <li>Verification List</li> <li>IEVS Applicant List</li> <li>MAGI Referral Detail</li> <li>Property List</li> <li>IEVS Applicant Detail</li> </ul>				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact:</b>					
<b>Estimate:</b>	780				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	660
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	120	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

<b>Content Revision Status-1: Content Revision Description-1:</b>	<p>Pending CCB</p> <p>1. Recommendation Change: N/A</p> <p>2. Estimate Change: Additional Hours required under System Test Support to cover NVDA validation and to Implement Automation for regression testing for Accessibility page changes Before: System Test Support - 120 After: System Test Support - 258</p> <p>3. Release Change: N/A</p> <p>4. Funding Source Change: N/A</p>
<b>Content Revision Status-2: Content Revision Description-2:</b>	<p>1. Recommendation Change: Before: After:</p> <p>2. Estimate Change: Before: After:</p> <p>3. Release Change: Before: After:</p> <p>4. Funding Source Change: Before: After:</p>
<b>Content Revision Status-3: Content Revision Description-3:</b>	<p>1. Recommendation Change: Before: After:</p> <p>2. Estimate Change: Before: After:</p> <p>3. Release Change: Before: After:</p> <p>4. Funding Source Change: Before: After:</p>
<b>Content Revision Status-4: Content Revision Description-4:</b>	<p>1. Recommendation Change: Before: After:</p> <p>2. Estimate Change: Before: After:</p> <p>3. Release Change: Before:</p>





## [CA-247125] Accessibility - Updates Pages in CalSAWS Application (Tier 2)

Team Responsible:	Online	Assignee:	Unassigned	SPG Status:	N/A
Fix Version/s:	[RWR]	Designer Contact:	Lynnel Silva	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	1040
Reporter:	Lynnel Silva	Regulation Reference:		Created:	06/27/2022 09:19 AM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Michele Peterson	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[Other]	Funding Source ID:	
Project Phase (SCR):	Production	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					
<b>Non-Committee Review:</b>	Approved - Karen Rapponotti - 6/28/2022				
<b>Expedite Approval:</b>					
<b>Current Design:</b>	Throughout the CalSAWS Application, there are pages that do not necessarily meet 508/Accessibility standards. Perform analysis of those pages and make the appropriate updates to meet 508/Accessibility standards.				
<b>Request:</b>	Perform analysis of pages within CalSAWS System and update 508/Accessibility as needed.				
<b>Recommendation:</b>	<p>The following pages need to be assess for 508/Accessibility standards:</p> <ul style="list-style-type: none"> <li>CalFresh EDBC Summary</li> <li>EDBC List</li> <li>IEVS Abstracts Search</li> <li>Income Amount Detail</li> <li>Reception Log List</li> <li>Inter-Agency Transfer Summary</li> <li>Worklist Summary</li> <li>Issuance History</li> <li>PLID</li> <li>Expense Detail</li> <li>Noa Detail</li> <li>Vital Statistics List</li> <li>Select Address</li> <li>Household Status List</li> <li>Other Program Assistance List</li> <li>MEDS Alert Search</li> </ul>				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact:</b>					
<b>Estimate:</b>	1040				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	880
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
		Security :	0		

System Test Support :	160	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0
<b>Content Revision Status-1:</b>	Pending CCB				
<b>Content Revision Description-1:</b>	<p>1. Recommendation Change: N/A</p> <p>2. Estimate Change: Additional Hours required under System Test Support to cover NVDA validation and to Implement Automation for regression testing for Accessibility page changes Before: System Test Support - 160 After: System Test Support - 326</p> <p>3. Release Change: N/A</p> <p>4. Funding Source Change: N/A</p>				
<b>Content Revision Status-2:</b>					
<b>Content Revision Description-2:</b>	<p>1. Recommendation Change: Before: After:</p> <p>2. Estimate Change: Before: After:</p> <p>3. Release Change: Before: After:</p> <p>4. Funding Source Change: Before: After:</p>				
<b>Content Revision Status-3:</b>					
<b>Content Revision Description-3:</b>	<p>1. Recommendation Change: Before: After:</p> <p>2. Estimate Change: Before: After:</p> <p>3. Release Change: Before: After:</p> <p>4. Funding Source Change: Before: After:</p>				
<b>Content Revision Status-4:</b>					
<b>Content Revision Description-4:</b>	<p>1. Recommendation Change: Before: After:</p> <p>2. Estimate Change: Before: After:</p>				



## [CA-247126] Accessibility - Updates Pages in CalSAWS Application (Tier 2)

Team Responsible:	Online	Assignee:	M Devi Priya	SPG Status:	N/A
Fix Version/s:	[RWR]	Designer Contact:	Lynnel Silva	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	1040
Reporter:	Lynnel Silva	Regulation Reference:		Created:	06/27/2022 09:26 AM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Michele Peterson	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[Other]	Funding Source ID:	
Project Phase (SCR):	Production	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					
Non-Committee	Approved - Karen Rapponotti - 6/28/2022				
Review:					
Expedite Approval:					
Current Design:	Throughout the CalSAWS Application, there are pages that do not necessarily meet 508/Accessibility standards. Perform analysis of those pages and make the appropriate updates to meet 508/Accessibility standards.				
Request:	Perform analysis of pages within CalSAWS System and update 508/Accessibility as needed.				
Recommendation:	The following pages need to be assess for 508/Accessibility standards: CalFresh EDBC Summary Reception Log Detail Citizenship Status List Employment List Root Questions Worklist Tax Household List Employment Services Workload Inventory Customer Activities List Tax Household List Customer Reporting Detail Contact Detail Expense Detail Tax Household Detail WTW Status List MAGI Determination Summary Customer Options List				
Outreach					
Description:					
Alternative	N/A				
Procedure					
Description:					
Operational Impact:					
Estimate:	1040				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	880
Performance :	0	Release Communication	0	Reports :	0
		Support :			

Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	160	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0
<b>Content Revision Status-1:</b>	Pending CCB				
<b>Content Revision Description-1:</b>	<div><div>1. Recommendation Change: NA</div><div>Before:</div><div>After:</div><div>2. Estimate Change:</div><div>Additional Hours required under System Test Support to cover NVDA validation and to Implement Automation for regression testing for Accessibility page changes</div><div>Before:</div><div>System Test Support - 160</div><div>After:</div><div>System Test Support - 331</div><div>3. Release Change: NA</div><div>Before:</div><div>After:</div><div>4. Funding Source Change: NA</div><div>Before:</div><div>After:</div></div>				
<b>Content Revision Status-2:</b>					
<b>Content Revision Description-2:</b>	<div><div>1. Recommendation Change:</div><div>Before:</div><div>After:</div><div>2. Estimate Change:</div><div>Before:</div><div>After:</div><div>3. Release Change:</div><div>Before:</div><div>After:</div><div>4. Funding Source Change:</div><div>Before:</div><div>After:</div></div>				
<b>Content Revision Status-3:</b>					
<b>Content Revision Description-3:</b>	<div><div>1. Recommendation Change:</div><div>Before:</div><div>After:</div><div>2. Estimate Change:</div><div>Before:</div><div>After:</div><div>3. Release Change:</div><div>Before:</div><div>After:</div><div>4. Funding Source Change:</div><div>Before:</div><div>After:</div></div>				
<b>Content Revision Status-4:</b>					



## [CA-247129] Accessibility - Updates Pages in CalSAWS Application (Tier 2)

Team Responsible:	Online	Assignee:	Unassigned	SPG Status:	N/A
Fix Version/s:	[RWR]	Designer Contact:	Lynnel Silva	Change Type (SCR):	Operational Enhancement
Minor Version:	22.07.x3	Expedite Changes:	No	Estimate:	845
Reporter:	Lynnel Silva	Regulation Reference:		Created:	06/27/2022 09:28 AM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Michele Peterson	Training Impacted:	[N/A]	Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[Other]	Funding Source ID:	
Project Phase (SCR):	Production	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					
<b>Non-Committee Review:</b>	Approved - Karen Rapponotti - 6/28/2022				
<b>Expedite Approval:</b>					
<b>Current Design:</b>	Throughout the CalSAWS Application, there are pages that do not necessarily meet 508/Accessibility standards. Perform analysis of those pages and make the appropriate updates to meet 508/Accessibility standards.				
<b>Request:</b>	Perform analysis of pages within CalSAWS System and update 508/Accessibility as needed.				
<b>Recommendation:</b>	<p>The following pages need to be assess for 508/Accessibility standards:</p> <ul style="list-style-type: none"> <li>MAGI Request Detail</li> <li>MAGI Person Detail</li> <li>MAGI Determination List</li> <li>Case Member List</li> <li>Previous Case List</li> <li>Relationship List</li> <li>Residency List</li> <li>New Person Detail</li> <li>Verification Detail</li> <li>MEDS Alert Search, Worklist</li> <li>Customer Appointment Detail</li> <li>Worker Detail</li> <li>IEVS Review Case Disposition Detail</li> </ul>				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact:</b>					
<b>Estimate:</b>	845				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	715
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	130	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		

**Content Revision  
Status-1:**

Pending CCB

**Content Revision  
Description-1:**

1. Recommendation Change: NA

Before:

After:

2. Estimate Change:

Additional Hours required under System Test Support to cover NVDA validation and to Implement Automation for regression testing for Accessibility page changes

Before:

System Test Support - 130

After:

System Test Support - 282

3. Release Change: NA

Before:

After:

4. Funding Source Change: NA

Before:

After:

**Content Revision  
Status-2:**

**Content Revision  
Description-2:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision  
Status-3:**

**Content Revision  
Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision  
Status-4:**

**Content Revision  
Description-4:**

1. Recommendation Change:

Before:

After:



## [CA-247151] Accessibility - Updates Pages in CalSAWS Application (Tier 3)

Team Responsible:	Online	Assignee:	Unassigned	SPG Status:	N/A
Fix Version/s:	[RWR]	Designer Contact:	Lynnel Silva	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	715
Reporter:	Lynnel Silva	Regulation Reference:		Created:	06/27/2022 10:20 AM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Michele Peterson	Training Impacted:		Funding Source:	CalSAWS M&E
Consortium Contact:		Committee:	[Other]	Funding Source ID:	
Project Phase (SCR):	Production	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					
<b>Non-Committee Review:</b>	Approved - Karen Rapponotti - 6/28/2022				
<b>Expedite Approval:</b>					
<b>Current Design:</b>	Throughout the CalSAWS Application, there are pages that do not necessarily meet 508/Accessibility standards. Perform analysis of those pages and make the appropriate updates to meet 508/Accessibility standards.				
<b>Request:</b>	Perform analysis of pages within CalSAWS System and update 508/Accessibility as needed.				
<b>Recommendation:</b>	<p>The following pages (transactions) need to be assess for 508/Accessibility standards:</p> <p>datacollection/RootQuestions/saveAndContinue  collaboration/WorkerDetail/findWorkerByViewDate  utilities/Tasks/edit  datacollection/CustomOptions/saveAndReturn  datacollection/IndividualDemographics/viewDetail  edbc/EdbcList/searchEdbc  datacollection/CaseContact/saveAndReturn  planning/Schedule/searchWorkerSchedule  bsd/RecoveryAccount/findRecoveryAccountViewMode  caseregistration/InitialAssignment/submit  aim/ievsCaseDisposition/refresh</p>				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact:</b>					
<b>Estimate:</b>	715				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	605
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	110	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		
<b>Content Revision Status-1:</b>	Pending CCB				

<b>Content Revision Description-1:</b>	<div>1. Recommendation Change: NA Before: After:</div> <div>2. Estimate Change: Additional Hours required under System Test Support to cover NVDA validation and to Implement Automation for regression testing for Accessibility page changes Before: System Test Support - 110 After: System Test Support - 232</div> <div>3. Release Change: NA Before: After:</div> <div>4. Funding Source Change: NA Before: After:</div>
<b>Content Revision Status-2: Content Revision Description-2:</b>	<div>1. Recommendation Change: Before: After:</div> <div>2. Estimate Change: Before: After:</div> <div>3. Release Change: Before: After:</div> <div>4. Funding Source Change: Before: After:</div>
<b>Content Revision Status-3: Content Revision Description-3:</b>	<div>1. Recommendation Change: Before: After:</div> <div>2. Estimate Change: Before: After:</div> <div>3. Release Change: Before: After:</div> <div>4. Funding Source Change: Before: After:</div>
<b>Content Revision Status-4: Content Revision Description-4:</b>	<div>1. Recommendation Change: Before: After:</div> <div>2. Estimate Change: Before:</div>





## [CA-55378] Impose CW MAP Reduction within the allotted timeframe when Immunization Page is not updated for children in AU under age 6

Team Responsible:	<b>Eligibility</b>	Assignee:	<b>Unassigned</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[TBD]</b>	Designer Contact:	<b>Thomas Lazio</b>	Change Type (SCR):	<b>Policy Re-Design</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>1170</b>
Reporter:	<b>Ted Anderson [X]</b>	Regulation Reference:	<b>EAS 40-105.4, ACL 97-70, 11-57, 13-51, 14-98</b>	Created:	<b>01/19/2018 11:43 AM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Binh Tran [X]</b>	Training Impacted:	<b>[Online Help]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[CalWORKs/ CalFresh]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	<b>07/29/2020</b>	Other Agency Cross Reference:	
Consortium Review Approval Date:					

### Non-Committee

#### Review:

#### Expedite Approval:

#### Current Design:

A pending CalWORKs application can be approved pending verification of immunization records. CalSAWS displays a soft validation message when running EDBC informing users that "There is no ongoing immunization record for the following child(ren): (Name of Child)" when there exists a child under 6 years old in the case that does not have a immunization record for the benefit month.

If the immunization verification is still pending once 10 days have passed from the Request Date on the Verification Detail page, a MAP grant reduction is imposed at the beginning of the benefit month.

If a child under the age 6 has an Immunization verification that is "Refused", EDBC currently sets the status to 'Denied'/'Discontinued' (Intake/Ongoing) for the CW program persons.

#### Request:

Per CalWORKs policy (EAS 40-105.4), verification of immunization is required for all children in the AU under the age of 6 by the CW participant within the established timeframe of 30 to 45 days. Therefore, CalSAWS must include functionality to automatically provide the required time for parent/caretaker applicants/participants to submit verifications after the case has been approved or reauthorized before 'FTP-Immunization' MAP reduction penalty is imposed.

Per CRPC 2198, CalSAWS should impose the 'FTP-Immunization' MAP reduction penalty in the amount of the parent(s) or caretaker relative within the established timeframe of 30 to 45 days for immunizations that are 'refused' and should not 'Deny' (Intake) or 'Discontinue' (Ongoing) the CW program persons.

#### Recommendation:

1. Impose 'FTP-Immunization' MAP reduction penalty in the amount of the biological/adoptive parent(s) or caretaker relative exerting parental control that are receiving aid.
2. Update CW EDBC to not Deny (Intake) or Discontinue (Ongoing) CW persons when the immunization record has a status of 'Refused'.
3. Impose 'FTP-Immunization' MAP reduction penalty within the established timeframe of 30 to 45 days while Immunization records remain pending or refused.
4. Update trigger of the existing CalWORKs no school/ immunization verification NOA.
5. Add CW 2209- IMMUNIZATION GOOD CAUSE REQUEST FORM to the Template Repository for LRS/ CalSAWS.

#### Outreach

#### Description:

<b>Alternative Procedure Description:</b>	Override EDBC					
<b>Operational Impact:</b>						
<b>Estimate:</b>	<b>1170</b>					
Automated Test :	120	Batch/Interfaces :	0	Batch Operations :	0	
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0	
Client Correspondence :	191	DBA :	0	Design :	0	
Eligibility :	485	Fiscal :	0	Forms Test :	0	
Imaging :	0	IVR/CC :	0	Online :	0	
Performance :	0	Release Communication Support :	0	Reports :	0	
Reports Test :	0	Security :	0	Special Project :	0	
System Test Support :	269	Tech Arch :	0	Tech ForgeRock :	0	
Tech Ops :	0	Training :	0	Translation :	0	
<b>Content Revision Status-1:</b>	Accepted					
<b>Content Revision Description-1:</b>	1. Recommendation Change: N/A 2. Estimate Change: N/A 3. Release Change: Before: 21.03 After: 21.11 4. Funding Source Change: N/A					
<b>Content Revision Status-2:</b>	Accepted					
<b>Content Revision Description-2:</b>	1. Recommendation Change: Updates to the following sections of the design document: a. Section 1.4 - Added additional assumptions to clarify Client Correspondence sections and scenarios. b. Section 2.3.1 – Removing threshold languages. Currently in the design, it says the update will be done in all threshold languages, however, it looks like the system is only using the English version. Removing the threshold languages from the design and including an assumption that the GEN 1365 will be sent out for non-English speaking customers. And add missing design elements. c. Added Section 2.3.3 - Added NOA variable population logic table to the design. d. Section 2.4.1 & Section 2.4.2.1 - Added missing design elements to the design. The original design was done prior to Client Correspondence design template update, so adding the new elements to the design. e. Section 2.4.2.2 – Updating variable population logic table. Adding another column titled “Populates with Form Generation.” Adding data/field types to the table under the “Population” column for each variable. 2. Estimate Change: Before: Total Estimate: 1138 Correspondence ETC 1: 80 System Test Support ETC 1: 259 After: Total Estimate: 1170 Correspondence ETC 1: 102 System Test Support ETC 1: 269 3. Release Change:					

	N/A
	4. Funding Source Change: N/A
<b>Content Revision Status-3:</b>	Accepted
<b>Content Revision Description-3:</b>	1. Recommendation Change: N/A  2. Estimate Change: N/A  3. Release Change: Before: 21.11 After: TBD  4. Funding Source Change: N/A
<b>Content Revision Status-4:</b>	Pending CCB
<b>Content Revision Description-4:</b>	Release Change: Before: TBD After: 22.11



## [CA-214541] Create List of CW Cases with Two Parents; One with Role of 'MMO' with role reason 'FTP Immunization'

Team Responsible:	<b>Eligibility</b>	Assignee:	<b>Unassigned</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[TBD]</b>	Designer Contact:	<b>Thomas Lazio</b>	Change Type (SCR):	<b>Policy Re-Design</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>18</b>
Reporter:	<b>Thomas Lazio</b>	Regulation Reference:	<b>EAS 40-105.4</b>	Created:	<b>03/20/2020 03:12 PM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>Yes</b>
Policy/Design	<b>Binh Tran [X]</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[CalWORKs/ CalFresh]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Production</b>	Approved by	<b>07/29/2020</b>	Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

### Non-Committee

#### Review:

#### Expedite Approval:

#### Current Design:

C-IV and CalSAWS allow more than one member of the AU with living in the home status of 'In the Home' and relationship type of 'Parent (Biological/Adoptive)' to have 'parental control' over a child under the age 6 with a 'pending' immunization verification. Also, the role of 'MMO' with the role reason of 'FTP-Immunization' can be imposed on multiple members in the AU who are designated as having 'parental control' over a child under the age of 6.

#### Request:

During review of SCR CA-55378, the committee requested generated a list for workers to review CW cases without immunization record verification for children in the Assistance Unit (AU) who are under age 6 where there are two parents living in the home and only one parent has role of 'MMO' with role reason of "FTP Immunization".

#### Recommendation:

- Generate a list of cases with a CalWORKs program that meet the following criteria:
- Two active participants that have relationship type of 'Parent (Biological/Adoptive)' to the same MEM participant(s) under the age of 6 in the AU with a 'pending' immunization verification.
  - Both active parent participants have a 'Living in the Home Status' of 'In the Home' under Household Status.
  - Only one of those active parent participants has role of 'MMO' with role reason of 'FTP Immunization'
  - Only one of those active parent participants has parental control over the MEM participant(s) under the age of 6 in the AU with a 'pending' immunization verification.
- List should include the following standard columns:
- 1) Case Name
  - 2) Case Number
  - 3) County
  - 4) Unit
  - 5) Unit Name
  - 6) Office Name
  - 7) Worker ID
  - 8) Worker Name

List will be posted:

For LRS/CalSAWS:

CalSAWS SharePoint > Web Portal > System Changes > SCR and SIR Lists > 2021 > SCR CA-214541

#### Outreach

#### Description:

Companion listing to SCR CA-55378 to list cases without immunization record verification for children in the Assistance Unit (AU) under age 6 where there are two parents living in the home and only one parent has role of 'MMO' with role reason of "FTP Immunization".

#### Alternative

#### Procedure

#### Description:

N/A

**Operational Impact:****Estimate: 18**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	14	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	4	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

**Content Revision Status-1:** Accepted**Content Revision Description-1:** 1. Recommendation Change: N/A

2. Estimate Change: N/A

3. Release Change:

Before: 21.03

After: 21.11

4. Funding Source Change: N/A

**Content Revision Status-2:** Accepted**Content Revision Description-2:** 1. Recommendation Change: N/A

2. Estimate Change: N/A

3. Release Change:

Before: 21.11

After: TBD

4. Funding Source Change: N/A

**Content Revision Status-3:** Pending CCB**Content Revision Description-3:** 1. Recommendation Change: N/A

2. Estimate Change: N/A

3. Release Change:

Before: TBD

After: 22.11

4. Funding Source Change: N/A

**Content Revision Status-4:****Content Revision Description-4:** 1. Recommendation Change:  
Before:  
After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:



## [CA-239072] Training: Create CFP for Task Management Changes Introduced with App Dev SCR CA-214901 and CA-214905

Team Responsible:	Training	Assignee:	Amanda Hajj	SPG Status:	N/A
Fix Version/s:	[22.05]	Designer Contact:	Amanda Hajj	Change Type (SCR):	Enhancement
Minor Version:	22.08.10	Expedite Changes:	Start Build	Estimate:	150
Reporter:	Cristina Garcia	Regulation Reference:		Created:	01/04/2022 09:11 PM
Status:	Design in Progress	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design	Sarah Cox	Training Impacted:	[CFP/WBT]	Funding Source:	CalSAWS DD&I
Consortium Contact:		Committee:	[Other]	Funding Source ID:	
Project Phase (SCR):	Migration	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					
<b>Non-Committee Review:</b>	Approved by Sarah Cox on 1/7/2022				
<b>Expedite Approval:</b>	Approved by Karen Rapponotti on 1/6/2022				
<b>Current Design:</b>	There is no CFP to provide users with an overview of the Task Management functionality introduced with App Dev SCR CA-214901 and CA-214905.				
<b>Request:</b>	The Task Management functionality introduced with App Dev SCR CA-214901 and CA-214905 require a CFP to provide users with an overview of the functionality.				
<b>Recommendation:</b>	<p>Create a CFP to provide users with an overview of the Task Management functionality introduced with App Dev SCR CA-214901, specifically:</p> <ol style="list-style-type: none"> <li>1. A new Task Upload List and Detail page to allow configuration of a Task Upload instruction</li> <li>2. A new Templates page to allow a user to download a pre-defined template</li> <li>3. A new Preview Errors page to display errors detected during Task Upload preview processing</li> <li>4. A new Task Distribution Preview page to display distribution of the tasks for the Task Upload</li> </ol> <p>Include an overview of the Task Management functionality introduced with App Dev SCR CA-214905, specifically:</p> <ol style="list-style-type: none"> <li>1. Add the following Task Upload Templates to the CalSAWS System Task Upload functionality: <ol style="list-style-type: none"> <li>a. County Death Match</li> <li>b. Jail Incarceration Match</li> <li>c. Jail Release Referral</li> </ol> </li> </ol>				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact:</b>					
<b>Estimate:</b>	150				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	150	Translation :	0

<b>Content Revision Status-1:</b>	Accepted
<b>Content Revision Description-1:</b>	<p>1. Recommendation Change: Before: After:</p> <p>2. Estimate Change: Before: After:</p> <p>3. Release Change: Before: 22.01 After:22.02</p> <p>4. Funding Source Change: Before: After:</p>
<b>Content Revision Status-2:</b>	Accepted
<b>Content Revision Description-2:</b>	<p>1. Recommendation Change: Before: After:</p> <p>2. Estimate Change: Before: After:</p> <p>3. Release Change: Before: 22.02 After:22.05</p> <p>4. Funding Source Change: Before: After:</p>
<b>Content Revision Status-3:</b>	Pending CCB
<b>Content Revision Description-3:</b>	<p>1. Recommendation Change: N/A</p> <p>2. Estimate Change: N/A</p> <p>3. Release Change: Before: 22.05 After: 22.07</p> <p>4. Funding Source Change: N/A</p>
<b>Content Revision Status-4:</b>	
<b>Content Revision Description-4:</b>	<p>1. Recommendation Change: Before: After:</p> <p>2. Estimate Change: Before: After:</p> <p>3. Release Change: Before: After:</p> <p>4. Funding Source Change: Before:</p>



## [CA-241490] Performance Test of Contact Center's Amazon Connect functionality

Team Responsible:	<b>Contact Center</b>	Assignee:	<b>Stephen Hanna</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[22.05]</b>	Designer Contact:	<b>Jared Kuester</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.10.03</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>140</b>
Reporter:	<b>Stephen Hanna</b>	Regulation Reference:		Created:	<b>02/21/2022 10:02 AM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Darcy Alexander</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS DD&amp;I</b>
Consortium Contact:		Committee:	<b>[IVR &amp; Contact Center]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Performance</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:					
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Darcy Alexander Approves SCR on 6-1-2022				
<b>Expedite Approval:</b>					
<b>Current Design:</b>	Currently there is no analysis or testing for Amazon Connect cloud performance.				
<b>Request:</b>	Perform all baseline performance testing and analysis necessary to provide the cloud infrastructure for the Contact Center's Amazon Connect cloud-based solution used by LA County.				
<b>Recommendation:</b>	<p>Performance test the Amazon Connect cloud-based solution in a production-like environment using Cyara, a third-party, cloud-based, automated performance testing tool currently used on the project for automated system and regression test. Results will be analyzed and shared with LA County.</p> <p>The purpose of the test is to determine if the existing solution, in a production-like environment can handle an excess of the peak number of concurrently logged-in LA county agents and an excess of the peak rate CAPS ( call attempts per second) of inbound callers reaching these agents.</p> <p>To support the automated performance test configuration, the following technical changes are needed:</p> <p>#1) Code change to enable Contact Center's "Lookup service lambda", when not connected to Rest API end points of SYS/STG environments for system testing, to be connected to Perf DB Server for performance testing against a Perf Conv database (having only masked production data). To do this, will:</p> <p>1.a) Perform a code change to add the perf environment LRS services url to environment configuration file.</p> <p>1.b) In AWS Secrets Manager, create a New PerfConv secret to hold the perfConv DB credentials (new user here)</p> <p>which will enable Contact Center's "Lookup service lambda" to connect both to Perf LRS services and to PerfConv DB.</p> <p>1.c) Deploy new set of Lambda functions in AWS Development account with name including perfConv env as suffix.</p> <p>#2) Update AWS Security Groups to allow the "Lookup service lambda" access to both the CalSAWS Perf DB Server and to Lookup LRS Service for performance testing.</p> <p>#3) Creation of a application database user in Perf Conv database which is not also available in unmasked Perf CalSAWS database.</p> <p>#4) Temporary AWS service limit increases to contactcenter-development account (or similar) to make it production-like for the duration of the test.</p>				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	N/A				



**Operational Impact:****Estimate: 140**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	100	Online :	40
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

**Content Revision Status-1:** Accepted

**Content Revision Description-1:**

1. Release Change:  
Before: 22.03  
After: 22.05

2. Estimate Change:  
Before:  
Online ETC 1: 0  
After:  
Online ETC 1: 40

**Content Revision Status-2:** Pending CCB

**Content Revision Description-2:**

1. Release Change:  
Before: 22.05  
After: 22.09

**Content Revision Status-3:**

**Content Revision Description-3:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision Status-4:**

**Content Revision Description-4:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:



## [CA-217158] Upgrade JAVA and Weblogic for CalSAWS Application

Team Responsible:	<b>Tech Arch</b>	Assignee:	<b>Kenneth J. Lerch</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[22.06]</b>	Designer Contact:	<b>Sumeet Patil</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>22.11.XX</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>1810</b>
Reporter:	<b>Sumeet Patil</b>	Regulation Reference:		Created:	<b>06/16/2020 11:44 AM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Technology Impact]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Laura Chavez</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;O</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Tech]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	<b>01/12/2022</b>	Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:** Approved by Laura Chavez on 1/12/2022

**Expedite Approval:** Approved by Laura Chavez on 1/12/2022

**Current Design:** CalSAWS application run time environment uses JAVA 8 and Weblogic 12c.

**Request:** Upgrade the application to latest versions of JAVA and Weblogic

**Recommendation:**

1. Upgrade JAVA version to JAVA 11
2. Update CalSAWS application to integrate jdbc client jar for latest JAVA version.
3. Upgrade Weblogic version to 14.1
4. Upgrade Spring framework version to 5.3.13
5. Upgrade CHEWS application to support JAVA and Weblogic upgrade.

### Outreach

#### Description:

#### Alternative

N/A

#### Procedure

#### Description:

#### Operational Impact:

#### Estimate:

**1810**

Automated Test :	10	Batch/Interfaces :	150	Batch Operations :	120
BenefitsCal :	100	CalHEERS :	40	CalHEERS Test :	0
Client Correspondence :	100	DBA :	0	Design :	0
Eligibility :	100	Fiscal :	150	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	300
Performance :	100	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	340	Tech ForgeRock :	0
Tech Ops :	300	Training :	0	Translation :	0

### Content Revision

#### Status-1:

Pending CCB

#### Content Revision

#### Description-1:

1. Recommendation Change: N/A
2. Estimate Change: N/A
3. Release Change:  
Before: 22.06  
After: 22.09

**Content Revision  
Status-2:  
Content Revision  
Description-2:**

4. Funding Source Change: N/A

Accepted

1. Recommendation Change:

Before:

1. Upgrade JAVA version to JAVA 11

2. Update CalSAWS application to integrate jdbc client jar for latest JAVA version.

3. Upgrade Weblogic version to 14.1

4. Upgrade Spring framework version to 5.3.13

After:

1. Upgrade JAVA version to JAVA 11

2. Update CalSAWS application to integrate jdbc client jar for latest JAVA version.

3. Upgrade Weblogic version to 14.1

4. Upgrade Spring framework version to 5.3.13

5. Upgrade CHEWS application to support JAVA and Weblogic upgrade.

2. Estimate Change:

Before:

BenefitsCal ETC 2:=150

CalHEERS ETC-1 = 0

After:

BenefitsCal ETC 2:=0 (The BenefitsCal Portal Service will be upgraded with SCR CA-238653, so removed hours from this SCR)

CalHEERS ETC-1 = 40 (CHEWS will be upgraded as part of this SCR, so adding 40 hours. These 40 hours have been reduced from SCR CA-238653)

3. Release Change:

N/A

4. Funding Source Change:

N/A

**Content Revision  
Status-3:  
Content Revision  
Description-3:**

Accepted

1. Recommendation Change:

Before: NA

After: NA

2. Estimate Change:

Before: NA

After: NA

3. Release Change:

Before: 22.03

After: 22.05

4. Funding Source Change:

Before: NA

After: NA

**Content Revision  
Status-4:  
Content Revision  
Description-4:**

Accepted

1. Recommendation Change: N/A

2. Estimate Change: N/A

3. Release Change:

Before: 22.05

After: 22.06

4. Funding Source Change: N/A



## [CA-239073] Training: Create CFP for Task Management Changes Introduced with App Dev SCR CA-214915

Team Responsible:	<b>Training</b>	Assignee:	<b>Amanda Hajj</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[22.06]</b>	Designer Contact:	<b>Amanda Hajj</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.08.10</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>150</b>
Reporter:	<b>Cristina Garcia</b>	Regulation Reference:		Created:	<b>01/04/2022 09:17 PM</b>
Status:	<b>Design in Progress</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Jamie Cox</b>	Training Impacted:	<b>[CFP/WBT]</b>	Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Migration</b>	Committee:	<b>[Other]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Approved by Jamie Cox on 1/7/2022				
<b>Expedite Approval:</b>	Approved by Karen Rapponotti on 1/6/2022				
<b>Current Design:</b>	There is no CFP to provide users with an overview of the Task Management functionality introduced with App Dev SCR CA-214915				
<b>Request:</b>	The Task Management functionality introduced with App Dev SCR CA-214915 requires a CFP to provide users with an overview of the functionality.				
<b>Recommendation:</b>	<p>Create a CFP to provide users with an overview of the Task Management functionality introduced with App Dev SCR CA-214915, specifically:</p> <ol style="list-style-type: none"> <li>1. New Action Step Information and Resulting Task Information sections available on the Task Type Detail page</li> <li>2. New Action Step Information and Resulting Task Information sections available on the Task Sub-Type Detail page</li> <li>3. A new Task Type and Sub-Type Dependencies page to capture and display information about task type and task sub-type dependencies accessible through the Dependencies button on the Task Type Detail or Task Sub-Type Detail pages</li> <li>4. A new Action Steps panel on the Task Detail Pop-Up and Worklist Task Detail pages</li> <li>5. A new validation message on the Task Detail Pop-Up and Worklist List pages</li> <li>6. A new Task Action Step Completion Required field on the Position Detail page</li> </ol>				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>150</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	150	Translation :	0
<b>Content Revision Status-1:</b>	Accepted				

**Content Revision Description-1:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before: 22.01  
After:22.02

4. Funding Source Change:  
Before:  
After:

**Content Revision Status-2:** Accepted

**Content Revision Description-2:**

1. Recommendation Change:  
Before: 22.02  
After: 22.05

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision Status-3:** Accepted

**Content Revision Description-3:**

1. Recommendation Change:  
Before: N/A  
After: N/A

2. Estimate Change:  
Before: N/A  
After: N/A

3. Release Change:  
Before: 22.05  
After: 22.06

4. Funding Source Change:  
Before: N/A  
After: N/A

**Content Revision Status-4:** Pending CCB

**Content Revision Description-4:**

1. Recommendation Change:  
Before: N/A  
After: N/A

2. Estimate Change:  
Before: N/A  
After: N/A

3. Release Change:  
Before: 22.06



## [CA-242966] DDID 2700 FDS CSC: Migrate Shasta County to new AWS account, and deploy eCCP

Team Responsible:	<b>Contact Center</b>	Assignee:	<b>Pramod Ramesh</b>	SPG Status:	<b>Pending</b>
Fix Version/s:	<b>[22.06]</b>	Designer Contact:	<b>Jared Kuester</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.08.18</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>1200</b>
Reporter:	<b>Jared Kuester</b>	Regulation Reference:		Created:	<b>03/25/2022 08:54 PM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>Yes</b>
Policy/Design Consortium Contact:	<b>Darcy Alexander</b>	Training Impacted:		Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[IVR &amp; Contact Center]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

### Non-Committee

#### Review:

**Expedite Approval:** Karen J. Rapponotti 6/1/2022

**Current Design:** Shasta County Currently uses the Custom CCP and is on a Shared AWS Account

**Request:** Deploy C45 Amazon Connect instance to a dedicated AWS Account, and Deploy the eCCP

**Recommendation:** \*\* Shasta County Only, No Design Document required as there are no functional changes, just moving environemnts. (See SCR CA-226844 for details of the eCCP). \*\*

1) Copy the Amazon Connect Instance from contactcenter-production account to contactcenter-production-shasta

2) Deploy the eCCP to contactcenter-production-shasta

### Outreach

#### Description:

Planning meetings with Shasta county for migration

#### Alternative

N/A

#### Procedure

#### Description:

#### Operational Impact:

**Estimate:** **1200**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	1200	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

### Content Revision

#### Status-1:

Accepted

#### Content Revision

#### Description-1:

1. Recommendation Change: N/A

2. Estimate Change: N/A

3. Release Change:

Before: 22.05  
After: 22.06

**Content Revision  
Status-2:**

4. Funding Source Change: N/A  
Pending CCB

**Content Revision  
Description-2:**

1. Recommendation Change: N/A  
2. Estimate Change: N/A  
3. Release Change:  
Before: 22.06  
After: 22.07  
4. Funding Source Change: N/A

**Content Revision  
Status-3:**

**Content Revision  
Description-3:**

1. Recommendation Change:  
Before:  
After:  
2. Estimate Change:  
Before:  
After:  
3. Release Change:  
Before:  
After:  
4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-4:**

**Content Revision  
Description-4:**

1. Recommendation Change:  
Before:  
After:  
2. Estimate Change:  
Before:  
After:  
3. Release Change:  
Before:  
After:  
4. Funding Source Change:  
Before:  
After:

## [CA-243657] Training: Create CFP for Task Mgmt CA-214914

Team Responsible:	<b>Training</b>	Assignee:	<b>Amanda Hajj</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[22.06]</b>	Designer Contact:	<b>Amanda Hajj</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.08.10</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>150</b>
Reporter:	<b>Cristina Garcia</b>	Regulation Reference:		Created:	<b>04/08/2022 08:37 AM</b>
Status:	<b>Design in Progress</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Sarah Cox</b>	Training Impacted:	<b>[CFP/WBT]</b>	Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Migration</b>	Committee:	<b>[Other]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

<b>Non-Committee Review:</b>	Approved by Sarah Cox 5/31/22
<b>Expedite Approval:</b>	Approved by Michele Peterson on 5/12/2022
<b>Current Design:</b>	There is no CFP for updates related to CA-214914.
<b>Request:</b>	Create a CFP relating to Task Management updates from CA-214914.
<b>Recommendation:</b>	<p>Create a CFP to provide users with an overview of the Task Management functionality introduced with App Dev SCR CA-214914, specifically:</p> <ol style="list-style-type: none"> <li>1. Update to the Task Pop-Up Task Detail page to allow a user to watch or stop watching a task. The page will include an attribute to display information about staff currently watching the task.</li> <li>2. New tab in the Task Pop-Up window which will consolidate a view of Task History transactions for all tasks that the logged in user is currently watching</li> </ol>

**Outreach Description:**  
**Alternative Procedure Description:**  
**Operational Impact:**  
**Estimate:**

N/A

**150**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	150	Translation :	0

**Content Revision Status-1:** Accepted

**Content Revision Description-1:**

1. Recommendation Change:  
Before: N/A  
After: N/A
2. Estimate Change:  
Before: N/A  
After: N/A



3. Release Change:  
Before: 22.05  
After: 22.06

4. Funding Source Change:  
Before: N/A  
After: N/A

**Content Revision**  
**Status-2:** Pending CCB

**Content Revision**  
**Description-2:** 1. Recommendation Change:  
Before: N/A  
After: N/A

2. Estimate Change:  
Before: N/A  
After: N/A

3. Release Change:  
Before: 22.06  
After: 22.07

4. Funding Source Change:  
Before: N/A  
After: N/A

**Content Revision**  
**Status-3:**  
**Content Revision**  
**Description-3:** 1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision**  
**Status-4:**  
**Content Revision**  
**Description-4:** 1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

## [CA-243658] Training: Create CFP for Task Mgmt CA-214916

Team Responsible:	<b>Training</b>	Assignee:	<b>Amanda Hajj</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[22.06]</b>	Designer Contact:	<b>Amanda Hajj</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.08.10</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>150</b>
Reporter:	<b>Cristina Garcia</b>	Regulation Reference:		Created:	<b>04/08/2022 08:42 AM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Jamie Cox</b>	Training Impacted:	<b>[CFP/WBT]</b>	Funding Source:	<b>CalSAWS DD&amp;I</b>
Consortium Contact:		Committee:	<b>[Other]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Migration</b>	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

<b>Non-Committee Review:</b>	Approved by Jamie Cox on 1/7/2022
<b>Expedite Approval:</b>	Approved by Michele Peterson on 5/12/2022
<b>Current Design:</b>	There is no CFP introducing Task Management updates related to CA-214916.
<b>Request:</b>	The Task Management functionality introduced with App Dev SCR CA-214916 requires a CFP to provide users with an overview of the functionality.
<b>Recommendation:</b>	<p>Create a CFP to provide users with an overview of the Task Management functionality introduced with App Dev SCR CA-214916, specifically:</p> <ol style="list-style-type: none"> <li>1. New QA/QC Task Sample Search/Detail and Results pages to allow configuration and review of periodic QA/QC Task Sample instructions</li> <li>2. New QA/QC Task Sample Results Export report to export sample results into a consolidated spreadsheet format</li> </ol>

<b>Outreach Description:</b>	
<b>Alternative Procedure Description:</b>	N/A
<b>Operational Impact:</b>	
<b>Estimate:</b>	<b>150</b>

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	0	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	150		

<b>Content Revision Status-1:</b>	Accepted
<b>Content Revision Description-1:</b>	<p>1. Recommendation Change:</p> <p>Before: N/A</p> <p>After: N/A</p> <p>2. Estimate Change:</p> <p>Before: N/A</p> <p>After: N/A</p>

**Content Revision  
Status-2:  
Content Revision  
Description-2:**

- 3. Release Change:  
Before: 22.05  
After: 22.06
- 4. Funding Source Change:  
Before: N/A  
After: N/A
- Pending CCB
- 1. Recommendation Change:  
Before: N/A  
After: N/A
- 2. Estimate Change:  
Before: N/A  
After: N/A
- 3. Release Change:  
Before: 22.06  
After: 22.07
- 4. Funding Source Change:  
Before: N/A  
After: N/A

**Content Revision  
Status-3:  
Content Revision  
Description-3:**

- 1. Recommendation Change:  
Before:  
After:
- 2. Estimate Change:  
Before:  
After:
- 3. Release Change:  
Before:  
After:
- 4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-4:  
Content Revision  
Description-4:**

- 1. Recommendation Change:  
Before:  
After:
- 2. Estimate Change:  
Before:  
After:
- 3. Release Change:  
Before:  
After:
- 4. Funding Source Change:  
Before:  
After:

## [CA-243669] Training: Create CFP for Task Mgmt CA-214918

Team Responsible:	<b>Training</b>	Assignee:	<b>Amanda Hajj</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[22.06]</b>	Designer Contact:	<b>Amanda Hajj</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.08.10</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>150</b>
Reporter:	<b>Cristina Garcia</b>	Regulation Reference:		Created:	<b>04/08/2022 10:54 AM</b>
Status:	<b>Design in Progress</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Sarah Cox</b>	Training Impacted:	<b>[CFP/WBT]</b>	Funding Source:	<b>CalSAWS DD&amp;I</b>
Consortium Contact:		Committee:	<b>[Other]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Migration</b>	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

<b>Non-Committee Review:</b>	Approved by Sarah Cox 5/31/22
<b>Expedite Approval:</b>	Approved by Michele Peterson on 5/12/2022
<b>Current Design:</b>	There is no CFP for updates related to CA-214918.
<b>Request:</b>	Create a CFP relating to Task Management updates from CA-214918
<b>Recommendation:</b>	<p>Create a CFP to provide users with an overview of the Task Management functionality introduced with App Dev SCR CA-214918, specifically:</p> <ol style="list-style-type: none"> <li>1. New setting to the Task Settings page that allows each county to enable or disable the bundle Case Tasks feature</li> <li>2. Update to the following pages to include an attribute that will dynamically display to control bundling for Case Tasks during a Task reassignment based on the setting that is added to the Task Settings page: <ol style="list-style-type: none"> <li>a. Task Pop-Up: Task Search Page</li> <li>b. Task Pop-Up: My Tasks Page (Get Next functionality)</li> <li>c. Worklist Page (Reassignment and Get Next functionality)</li> <li>d. Task Reassignment page</li> </ol> </li> </ol>

<b>Outreach Description:</b>	
<b>Alternative Procedure Description:</b>	N/A
<b>Operational Impact:</b>	
<b>Estimate:</b>	<b>150</b>

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	0	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	150		

<b>Content Revision Status-1:</b>	Accepted
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<b>Content Revision Description-1:</b>	<p>1. Recommendation Change:</p> <p>Before: N/A</p> <p>After: N/A</p>
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2. Estimate Change:  
Before: N/A  
After: N/A

3. Release Change:  
Before: 22.05  
After: 22.06

4. Funding Source Change:  
Before: N/A  
After: N/A

Pending CCB

**Content Revision  
Status-2:  
Content Revision  
Description-2:**

1. Recommendation Change:  
Before: N/A  
After: N/A

2. Estimate Change:  
Before: N/A  
After: N/A

3. Release Change:  
Before: 22.06  
After: 22.07

4. Funding Source Change:  
Before: N/A  
After: N/A

**Content Revision  
Status-3:  
Content Revision  
Description-3:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-4:  
Content Revision  
Description-4:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:

## [CA-243670] Training: Create CFP for Task Mgmt CA-214903

Team Responsible:	<b>Training</b>	Assignee:	<b>Amanda Hajj</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[22.06]</b>	Designer Contact:	<b>Amanda Hajj</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.08.10</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>150</b>
Reporter:	<b>Cristina Garcia</b>	Regulation Reference:		Created:	<b>04/08/2022 10:57 AM</b>
Status:	<b>Design in Progress</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Sarah Cox</b>	Training Impacted:	<b>[CFP/WBT]</b>	Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Migration</b>	Committee:	<b>[Other]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:** Approved by Sarah Cox 5/31/22

**Expedite Approval:** Approved by Michele Peterson on 5/12/2022

**Current Design:** There is no CFP for updates related to CA-214903.

**Request:** Create a CFP relating to Task Management updates from CA-214903.

**Recommendation:** Create a CFP to provide users with an overview of the Task Management functionality introduced with App Dev SCR CA-214903, specifically:

1. New Suggest button on the Task Pop-Up: Task Detail and Worklist that presents suggested workers to be assigned to a particular task
2. A new page to present the suggest Workers for a specific task
3. A new page to allow users to enable/disable the Worker suggestion function

### Outreach

#### Description:

#### Alternative

#### Procedure

#### Description:

#### Operational Impact:

#### Estimate:

N/A

**150**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	150	Translation :	0

### Content Revision

#### Status-1:

#### Content Revision

#### Description-1:

Accepted

1. Recommendation Change: N/A

2. Estimate Change: N/A

3. Release Change:

Before: 22.05

After:22.06

**Content Revision  
Status-2:  
Content Revision  
Description-2:**

4. Funding Source Change: N/A  
Pending CCB
1. Recommendation Change:  
Before: N/A  
After: N/A
2. Estimate Change:  
Before: N/A  
After: N/A
3. Release Change:  
Before: 22.06  
After: 22.07
4. Funding Source Change:  
Before: N/A  
After: N/A

**Content Revision  
Status-3:  
Content Revision  
Description-3:**

1. Recommendation Change:  
Before:  
After:
2. Estimate Change:  
Before:  
After:
3. Release Change:  
Before:  
After:
4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-4:  
Content Revision  
Description-4:**

1. Recommendation Change:  
Before:  
After:
2. Estimate Change:  
Before:  
After:
3. Release Change:  
Before:  
After:
4. Funding Source Change:  
Before:  
After:



## [CA-244172] Training: Create CFP for Two-Way Messaging CA-239571

Team Responsible:	<b>Training</b>	Assignee:	<b>John Depauw</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[22.06]</b>	Designer Contact:	<b>Cristina Garcia</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.08.12</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>165</b>
Reporter:	<b>Cristina Garcia</b>	Regulation Reference:		Created:	<b>04/20/2022 09:30 AM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>Yes</b>
Policy/Design	<b>Dymas Pena</b>	Training Impacted:	<b>[CFP/WBT]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[Other]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Design</b>	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

**Non-Committee Review:** Approved by Elizabeth Palm 04/27/2022

**Expedite Approval:** Approved by Karen Rapponotti on 6/2/2022

**Current Design:** CalSAWS Functional Presentations (CFP) are short, pre-recorded, self-playing presentations that explain CalSAWS System functionality made available to the Counties on the Web Portal.

**Request:** With 22.06 (22.07.22 priority release), SCR 239571 introduces 2-way messaging functionality for BenefitsCal.. A CFP is needed to demonstrate the changes made with this SCR.

**Recommendation:** Create a CFP for 2-way messaging and have it available on the CalSAWS Learning Management System as a stand alone training presentation.

**Outreach Description:** New CFP

**Alternative Procedure Description:** None

**Operational Impact:**

**Estimate:** **165**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	0	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	165		

**Content Revision Status-1:** Pending CCB

**Content Revision Description-1:** 1. Recommendation Change:  
Before: N/A  
After: N/A

2. Estimate Change:  
Before: N/A  
After: N/A

3. Release Change:  
Before: 22,06



After:22.07

4. Funding Source Change:

Before: N/A

After: N/A

**Content Revision  
Status-2:**

**Content Revision  
Description-2:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision  
Status-3:**

**Content Revision  
Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision  
Status-4:**

**Content Revision  
Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



## [CA-246199] Training: Update Clerical Support WBTs for 22.07 App Dev Changes

Team Responsible:	<b>Training</b>	Assignee:	<b>Mary Ann Verghese</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[22.06]</b>	Designer Contact:	<b>Cristina Garcia</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.09,23</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>35</b>
Reporter:	<b>Cristina Garcia</b>	Regulation Reference:		Created:	<b>06/02/2022 06:12 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Policy/Design		Training Impacted:	<b>[CFP/WBT]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[Other]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Training</b>	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

**Non-Committee Review:** Approved by Karen Rapponotti on 6/17/2022

**Expedite Approval:** Approved by Karen Rapponotti on 6/17/2022

**Current Design:** Clerical Support WBTs are impacted by system changes implemented with the 22.07 to 22.09 Production release.

**Request:** Clerical Support WBTs need to be updated to reflect system changes implemented with the 22.07 to 22.09 Production release.

**Recommendation:** Update the following Clerical Support WBTs to reflect changes implemented with the App Dev SCR(s) listed:

- 030-WBT-CLE-Clerical Support-03
  - CA-216757 : additional options in Status Drop list
- 030-WBT-CLE-Clerical Support-04
  - CA-216757 : additional options in Status Drop list

### Outreach

#### Description:

#### Alternative

N/A

#### Procedure

#### Description:

#### Operational Impact:

#### Estimate:

35

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	0	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	35		

### Content Revision

Pending CCB

#### Status-1:

#### Content Revision

#### Description-1:

1. Recommendation Change:

Before: N/A

After: N/A

2. Estimate Change:

Before: N/A

After: N/A

3. Release Change:  
Before: 22.06  
After: 22.07

4. Funding Source Change:  
Before: N/A  
After: N/A

**Content Revision  
Status-2:  
Content Revision  
Description-2:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-3:  
Content Revision  
Description-3:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-4:  
Content Revision  
Description-4:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:



## [CA-235977] Update GR 237

- Resolved: 08/01/2022 05:41 PM

Team Responsible:	<b>Reports</b>	Assignee:	<b>Ritu Mishra</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.07]</b>	Designer Contact:	<b>Esequiel Herrera-Ortiz</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.08.01</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>343</b>
Reporter:	<b>Claudia Pinto</b>	Regulation Reference:		Created:	<b>11/01/2021 02:26 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Claudia Pinto</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS DD&amp;I</b>
Consortium Contact:		Committee:	<b>[State/Fiscal Reports]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Production</b>	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

### Non-Committee

#### Review:

**Expedite Approval:** Expedited Build start approval is provided by Karen J. Rapponotti on 5/25/2022

**Current Design:** The CalSAWS GR 237 is not reporting as expected by the 58 counties.

**Request:**

1. Update the GR 237 to capture information as expected
2. Exclude payments issued via Auxillary page(Customer non-benefit).

**Recommendation:**

1. Update the Part A. Caseload Movement base population as follows:
  - a. Consider a case to be Active if the program is Active at any point in the report month.
  - b. Evaluate program status as a point in time by including program history.
2. Make the following updates to the Part A detail sheet:
  - a. Update the sheet title from 'A\_DETAIL' to 'Part A'.
  - b. Add the following columns:
    - Case Name
    - Primary Applicant
    - Date of Application
    - Approval Type
    - Approval Date
    - Approval Effective Date
    - Discontinuance Date
    - Discontinuance Effective Date
    - Previous Month Carried Forward
  - c. Remove the following columns:
    - Pos
    - Caseload Status
    - Discontinued Indicator
3. Create a new base population for Part B. Caseload. The base population will capture caseload information regardless if a benefit was issued for the program.  
Note the base population is the same as Part A.
4. Make the following updates to the Part B - Caseload detail sheet:
  - a. Update the tab name from 'B\_PERS\_DETAIL' to 'Part B - Caseload'.
  - b. Update the sheet name in the header from 'Caseload Expenditure – Persons' to 'Caseload'.
  - c. Add the following columns:
    - Case Name
    - CIN
  - d. Remove the following column:
    - Pos
  - e. Add the following totals to the top of the sheet:
    - Family Cases
    - One-Person Cases
    - Total Cases

- f. Rename the existing 'Total' header to 'Total Persons'.
- g. Update the following columns to account for cases with no active members as of the last day of the report month:
  - First Name
  - Last Name
  - Gender
  - Date of Birth
  - Family Indicator

Note the Family Indicator will display 'Yes' if the program has two or more recipients (with an Active program status and a person role of Member) on the program as of the last day of the report month otherwise display 'No'.
5. Update the Part B. Expenditures base population as follows:
  - a. Include adjustments, cancelations, expungements, and reactivations.
  - b. Exclude auxiliary issuances and any adjustment to an auxiliary issuance.
  - c. Report expenditures from claiming using the transaction date.
  - d. Captures payments based on transaction date.
6. Make the following updates to the 'Part B - Expenditures' detail sheet:
  - a. Update the tab name from 'B\_CASE\_DETAILS' to 'Part B – Expenditures'.
  - b. Update the sheet name in the header from 'Caseload Expenditure – Cases' to 'Caseload Expenditures'.
  - c. Update the sheet logic such that each row represents a single issued benefit rather than the sum of issued benefits per case.
  - d. Add the following columns to verify benefit information:
    - Case Name
    - Control Number
    - Payee Name
    - Transaction Type
    - Service Category
    - Service Type
    - Aid Code
    - Pay Code
    - Fund Code
    - IAR Fund Code
    - Transaction Date
    - Benefit Month
    - In Cash / In Kind
    - Amount
  - e. Remove the following columns from the sheet:
    - Pos
    - Issuance Amount
    - Valuable Amount
  - f. Rename the 'Valuable Amount' total to 'In Kind Amount' and the 'Issuance Amount' total to 'In Cash Amount'. Update the logic for the three totals listed below to reference the new 'Amount' and 'In Cash / In Kind' columns for calculating their respective totals.
    - In Kind Amount
    - In Cash Amount
    - Total Amount
  - g. Update the 'Family Indicator' column to display 'Yes' if the case has two or more Active Members as of the last day of the report month else display 'No'.
7. Update the Part C – Line 7 - SSI/SSP Interim Assistance Cases Added During Report Month Active on GR' base population as follows:
  - a. Look at program status and program status history when evaluating for Active GA/GR programs.
  - b. Capture an SSP 14 documents based on the date a document signature was recorded in the system in the report month.
  - c. Remove the language restriction for SSP 14 documents. A signed SSP 14 document should be reported regardless of the language of the document.
8. Make the following updates to the 'Part C – Line 7' detail sheet:
  - a. Update the tab name from 'C\_LINE\_7\_DETAIL' to 'Part C – Line 7'.
  - b. Update the sheet name in the header from 'SSI/SSP Cases Added During Report Month Active on GR' to 'SSI/SSP Interim Assistance Cases Added During Report Month Active on GR'.
  - c. Update the sheet logic such that each row is at the case level rather than the person level.
  - d. Add the following columns:
    - Case Name

- Generated Date
- Received Date
- e. Update the App Sign Date column logic to display the date the signature was captured in the system.
- f. Remove the following columns from the sheet:
  - Pos
  - First Name
  - Last Name
  - Gender
  - Date of Birth
- 9. Update the Part C – Lines 8 and 11 – SSA Reimbursements base population as follows:
  - a. Remove the following Recovery Account Transaction Types from the sheet:
    - Reimbursements of Aid
    - Dual County Payment
  - b. Remove the condition that the Recovery Account Transactions for reimbursement must have a receipt posted in the report month. This condition is not necessary as all the reimbursement transactions have a posted receipt in the month.
  - c. Exclude Recovery Account Transactions when negated or zeroed-out by a subsequent transaction (such a back out, transfer, or cancel) that was also posted in the same month as the posted collection.
- 10. Make the following updates to the Part C – Lines 8 and 11 – SSA Reimbursements detail sheet:
  - a. Update the tab name from 'C\_LINE\_8\_11\_DETAIL' to 'Part C – Line 8 and 11'.
  - b. Update the sheet name in the header from 'Lines 8, 8a and 11a details' to 'SSA Reimbursements'.
  - c. Remove the following columns:
    - Program Type
    - Recovery Account Transaction Method
    - Recovery Account Transaction Type
  - d. Add the following columns to the sheet:
    - Worker ID
    - Office
    - Unit
    - Case Number
    - Case Name
    - Discontinuance Date
    - Discontinuance Effective Date
    - Days to Process
    - Holiday Count
- 11. Make the following updates to the Part C – Line 10 detail sheet:
  - a. Update the tab name from 'C\_LINE\_10\_DETAIL' to 'Part C – Line 10'.
  - b. Update the sheet name in the header from 'Line 10 Denial Notices Received During Month Active on GR' to 'Denial Notices Received During Month Active on GR'.
  - c. Add the following columns:
    - Worker ID
    - Office
    - Unit
    - Case Number
    - Case Name
  - d. Remove the following columns from the sheet:
    - Program Type
    - Program Status
- 12. Make the following updates to the 'Summary' sheet formerly titled 'SUMMARY'.
  - a. Update the sheet title from 'SUMMARY' to 'Summary'.
  - b. Update all totals to reflect the new base population logic.
- 13. Update the report template to follow current reporting cosmetic standards. These changes include the following:
  - a. Update the template color scheme.
  - b. Remove the hard borders from the detailed sheets.
  - c. Update the Report Search page to list the GR 237 as GR 237 rather than GR 237 Report. This will not impact historically generated GR 237 reports.
  - d. Update the 'Date' label in the header every sheet to 'Report Month'.

**Outreach  
Description:**

**Alternative  
Procedure  
Description:  
Operational Impact:  
Estimate:**

The information can be obtained via Ad-Hoc report.

**343**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	253
Reports Test :	90	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

**Content Revision  
Status-1:**

Pending CCB

**Content Revision  
Description-1:**

1. Recommendation Change:  
Before: Requirement 5 incorrectly states the sheet name will be 'Caseload Expenditure - Expenditures'.  
After: Requirement 5 correctly states the sheet name will be 'Expenditures'.  
Several notes have been added for clarification purposes.

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-2:**

**Content Revision  
Description-2:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-3:**

**Content Revision  
Description-3:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:



## [CA-239571] BenefitsCal - Two Way Messaging

- Resolved: 07/28/2022 08:13 AM

Team Responsible:	<b>BenefitsCal</b>	Assignee:	<b>Melissa Mendoza</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.07]</b>	Designer Contact:	<b>Gillian Bendicio</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.07.28</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>2742</b>
Reporter:	<b>Jennifer Hobbs</b>	Regulation Reference:		Created:	<b>01/17/2022 10:35 AM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[BenefitsCal]</b>	Outreach Required:	<b>Yes</b>
Policy/Design Consortium Contact:	<b>Dymas Pena</b>	Training Impacted:	<b>[CFP/WBT, Job Aid, Online Help]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Design</b>	Committee:	<b>[Self Service Portal]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	<b>05/02/2022</b>	Other Agency Cross Reference:	<b>CSPM-217, CSPM-216, CSPM-215, CSPM-174, CSPM-160, CSPM-159, CSPM-158, CSPM-156, CSPM-152</b>

Consortium Review Approval Date:

### Non-Committee

#### Review:

**Expedite Approval:** 03/24/2022 Approval by Karen Rapponotti

#### Current Design:

Currently, the CalSAWS worker can send the customer a message to the Customer's BenefitsCal Dashboard. The worker is able to do this by sending a message through the e-Messages pages in CalSAWS. Currently, the customer is unable to respond to the message sent by the worker through the portal. They are also unable to initiate a message to their worker.

#### Request:

The BenefitsCal portal has the following requirements:

1. The system shall include the following components for message reply:
  - a. Ability to view and manage messages.
  - b. Display a worker ID when the user receives a message response.
2. The system shall include the following components for message set-up:
  - a. The ability for Counties to opt-in to use two-way messaging.
  - b. Display to the user that their message(s) will be responded to within the set number of business days.
3. The system shall allow a customer to send a message with the following components:
  - a. Program (CW, CF, MC, WTW, GA/GR) or "I don't know" field for users submitting a message.
  - b. Pre-defined questions based on the user's selection of the Program when submitting a message. The system shall also display "Other" for the user to type their question.
  - c. Mandatory fields indicated
  - d. A "x" character limit for messages.
4. The Portal shall send the information related to actions taken by the portal user including action opened/viewed and completed by client to CalSAWS.
5. The system shall display and allow the Portal user to initiate a message to a worker.
6. The system shall display and allow the Portal user to respond to worker initiated actions.
7. When a user reads a message the system shall send the status of the message to CalSAWS (read, unread).
8. The system shall allow the user to resolve the request in the select message by uploading verifications or viewing a document.

#### Recommendation:

1. Update the e-Messages pages to support two types of messages:
  - a. Message
  - b. Action
2. Create an e-Messages Search page for the worker to search for messages associated to the case.
3. Create a quick view section for the worker to view their messages on the CalSAWS homepage.
4. Create a new API to accept messages from BenefitsCal and update the status of existing messages.
5. Update the e-Messages pages to send BenefitsCal the status of existing messages.



6. Update the logic for BenefitsCal Messaging API to send new mandatory fields.
7. Update the 2 non-compliance batch jobs (PO19C1188 and PO19C1189) implemented by CA-241998 Update BenefitsCal GR Non-Compliance Job to send BenefitsCal the new mandatory fields when sending a system message.
8. Update to allow automated actions for Tasks to be set-up by counties when a message is received in CalSAWS.
9. Create a data change request (DCR) to make the existing e-Messages compatible with the new e-Messages Search and Detail pages.

#### Outreach

##### Description:

Job Aid

##### Alternative Procedure

Customer will need to communicate to their worker through other communication channels or go to the office.

##### Description:

##### Operational Impact:

##### Estimate:

2742

Automated Test :	912	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	1142	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	335
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	222
Performance :	29	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	102	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

##### Content Revision

Pending CCB

##### Status-1:

##### Content Revision

##### Description-1:

1. Recommendation Change:

Before:

After:

The following changes were made to the design document:

1. Update 2.3 to rename 'Add e-Messages' button to 'Add e-Message'.
2. Update 2.4 to correct Case Number and Person Name fields placement
3. Update 2.7 and 2.8 to store the position information associated to the worker information that is sent to BenefitsCal
4. Updated API documentation for CalSAWS Messaging API links to remove non-standard error body response

2. Estimate Change: N/A

3. Release Change: N/A

4. Funding Source Change: N/A

##### Content Revision

##### Status-2:

##### Content Revision

##### Description-2:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:



## [CA-241413] One-time batch for Reduced Premiums for 250% WDP

- Resolved: 08/04/2022 12:55 PM

Team Responsible:	<b>CalHEERS</b>	Assignee:	<b>Appalaraju Indala</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.07]</b>	Designer Contact:	<b>Tisha Mutreja</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:	<b>22.08.04</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>324</b>
Reporter:	<b>Tisha Mutreja</b>	Regulation Reference:	<b>ACWDL 22-14</b>	Created:	<b>02/18/2022 11:00 AM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[Business Process]</b>	Outreach Required:	<b>Yes</b>
Policy/Design	<b>Nina Butler</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>Premise</b>
Consortium Contact:		Committee:	<b>[Medi-Cal/CMSP]</b>	Funding Source ID:	<b>CalHEERS</b>
Project Phase (SCR):	<b>Production</b>	Approved by		Other Agency Cross	<b>CH-198728</b>
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

### Non-Committee

#### Review:

Approved 04/26/2022/E. Miller

#### Expedite Approval:

Approved by Karen J. Rapponotti via email on 05/16/2022.

#### Current Design:

In Release 22.07.06, CalSAWS updated existing premium amounts of 250% Working Disabled individuals (individuals on aid code 6G) to \$0 effective 07/01/2022 with CA-239984.

CalSAWS has 250% Working Disabled individuals still receiving non-zero premium who should be re-evaluated and provided \$0 premium.

CalSAWS Batch EDBC functionality allows Batch EDBC to automatically add a standard Journal entry to cases processed by Batch EDBC with:

Journal Category: Eligibility

Journal Type: Batch EDBC

Short Description: Batch EDBC ran for [MONTH/YEAR].

Long Description: Batch EDBC ran for [MONTH/YEAR]. Batch EDBC processed for the Medi-Cal program for the following reasons: <Batch EDBC Sweep Code Short Description>

There is no Batch EDBC Sweep Code for 250% Working Disabled individuals one-time transition batch processing, so CalSAWS will automatically create the journal entry with a missing reason in the Long Description.

#### Request:

1. Automate the transition of individuals with aid code 6G who currently have a non-zero premium to a \$0 premium effective 07/01/2022
2. Add a Batch EDBC Sweep Code so the auto-journal Description will display the reason: "Working Disabled Premium Reduction"
3. Provide one-time County lists for County Eligibility Workers to follow-up on any 6G individuals who remain in a non-zero premium, or are discontinued, or changed to another aid code from Medi-Cal after the one-time transition batch processing is complete.
4. Per DHCS request, suppress any NOAs generated from this one-time batch.

#### Recommendation:

1. Initiate a one-time process to re-evaluate and run Batch EDBC for identified 6G individuals to transition them to \$0 premium.
2. Add a Batch EDBC Sweep Code to display the Journal Description reason: "Working Disabled Premium Reduction".
3. Generate one-time County lists to aid the counties to complete the transition of 6G individuals to a \$0 premium after Batch EDBC completes.
4. Create a Database Change Request (DCR) to reject all MC NOAs that generated from the one-time batch.

Please find attached detailed design documents to justify above recommendations.

#### Outreach

#### Description:

List will be posted at following locations:

CalACES Web Portal>System Changes>SCR and SIR Lists>2022>CA-241413

<b>Alternative Procedure Description:</b>	N/A					
<b>Operational Impact: Estimate:</b>	<b>324</b>					
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0	
BenefitsCal :	0	CalHEERS :	132	CalHEERS Test :	83	
Client Correspondence :	48	DBA :	0	Design :	0	
Eligibility :	0	Fiscal :	0	Forms Test :	0	
Imaging :	0	IVR/CC :	0	Online :	0	
Performance :	0	Release Communication Support :	16	Reports :	0	
Reports Test :	0	Security :	0	Special Project :	0	
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0	
Tech Ops :	0	Training :	0	Translation :	0	
<b>Content Revision Status-1:</b>	Pending CCB					
<b>Content Revision Description-1:</b>	<p>1. Recommendation Change: Before: After: Added MEDS requirements in section 2.3 and Outreach sections.</p> <p>2. Estimate Change: Before: CalHEERS Test ETC-1: 83 Unallocated Hours: 30 After: Batch/Interfaces ETC 1 : 45 CalHEERS Test ETC-1: 94 Unallocated Hours: 40</p>					
<b>Content Revision Status-2:</b>						
<b>Content Revision Description-2:</b>	<p>1. Recommendation Change: Before: After:</p> <p>2. Estimate Change: Before: After:</p> <p>3. Release Change: Before: After:</p> <p>4. Funding Source Change: Before: After:</p>					
<b>Content Revision Status-3:</b>						
<b>Content Revision Description-3:</b>	<p>1. Recommendation Change: Before: After:</p> <p>2. Estimate Change: Before: After:</p> <p>3. Release Change: Before:</p>					



## [CA-245231] Update imaging API for SAR 7 Customer Reporting Logic when barcode is not available

Team Responsible:	<b>Imaging</b>	Assignee:	<b>Christopher Vasquez</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[22.07]</b>	Designer Contact:	<b>Christopher Vasquez</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>22.08.25</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>534</b>
Reporter:	<b>Christopher Vasquez</b>	Regulation Reference:		Created:	<b>05/05/2022 12:46 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Rhiannon Chin</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[CalWORKs/ CalFresh, Imaging]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

### Non-Committee

<b>Review:</b>	
<b>Expedite Approval:</b>	Karen Rapponotti 7/5/22
<b>Current Design:</b>	Currently there is no support for updating customer reporting records of SAR 7 documents without an imaging barcode
<b>Request:</b>	Update the imaging webservice and imaging solution to support updating customer reporting records of SAR 7 documents without an imaging barcode
<b>Recommendation:</b>	<ol style="list-style-type: none"> <li>1. Update the markDocumentRecieved API to process requests without an imaging barcode.</li> <li>2. Update the "Generate Task and Mark Doc" queue logic to account for SAR 7 documents without a barcode.</li> </ol>

### Outreach

<b>Description:</b>	
<b>Alternative Procedure Description:</b>	None
<b>Operational Impact:</b>	
<b>Estimate:</b>	<b>534</b>

Automated Test :	0	Batch/Interfaces :	226	Batch Operations :	0
BenefitsCal :	20	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	87	IVR/CC :	0	Online :	119
Performance :	0	Release Communication Support :	15	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

<b>Content Revision Status-1:</b>	Pending CCB
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<b>Content Revision Description-1:</b>	<ol style="list-style-type: none"> <li>1. Recommendation Change: Before:</li> <li>1. Update the markDocumentRecieved API to process requests without an imaging barcode.</li> <li>2. Update the "Generate Task and Mark Doc" queue logic to account for SAR 7 documents without a barcode.</li> </ol>
--	---

#### Section 2.1.2

1. Update the markDocumentReceived API to add the following request fields:

- a. caseNumber
- b. countyCode
- c. formName

2. Using the three new fields in addition to the existing 2 fields, in scenarios where the barcode is missing, add logic to the markDocumentReceived API to determine the correct customer report to update to 'Received' status when the "noChange" flag is set to "false" or 'Reviewed - Ready to Run EDBC' status when the "noChange" flag is set to "true".

a. Customer report must be of type 'SAR7'.

b. Customer report status must be in 'Sent' or 'Incomplete' status.

c. Customer reporting record 'due month' must be no older than the prior month at time of lookup

3. Update the validation logic for the markDocumentReceived API to return a 422 HTTP error code when the following occurs:

a. No SAR 7 customer report is found using the three new and 2 pre-existing fields that qualify (section 2.1.2 sub section 2).

b. Multiple SAR 7 customer reports are found using the three new fields that qualify (section 2.1.2 sub section 2).

4. Remove validation of 'barcode' request field. Under new logic, this field will be optional for the request to process.

After:

1. Update the markDocumentReceived API to process requests without an imaging barcode.

2. Update the Imaging "Generate Task and Mark Doc" queue logic to account for SAR 7 documents without a barcode.

3. Add a configurable Task Setting to control if Document Routing Rules are processed for the No Change SAR 7 document or not.

#### Section 2.1.2

Added:

4. Update the response body of the markDocumentReceived API to include two new fields:

Field Name Data Type Description

statusCode String Status code for the markDocumentReceived transaction.

message String Status message for the markDocumentReceived.

Note: A request that has resulted in a successful transaction with no issues will have a "statusCode" of "00" and the "message" will display the result of the transaction (Document was marked Received or marked Ready to Run EDBC). Also, existing error handling/validation will remain the same.

5. Update the validation logic for the markDocumentReceived API: when a "true" noChange flag is passed and income has been reported on the case within CalSAWS. Customer reporting will be updated to 'Received' and a new status code of "01" will be returned with a status message of "Income Reported. Document marked Received Only".

2. Estimate Change:

Before: Batch/Interfaces ETC Total:226

Imaging ETC Total:87

After: Batch/Interfaces ETC Total:306

Imaging ETC Total:107

3. Release Change:

Before: Major 22.07

Minor: 22.08.25

After: Major 22.09

Minor: 22.09.29

4. Funding Source Change:

Before: N/A

After: N/A

**Content Revision  
Status-2:**

**Content Revision  
Description-2:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-3:**

**Content Revision  
Description-3:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-4:**

**Content Revision  
Description-4:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:



## [CA-48513] Update EDBC Logic to Auto-Test for 4M when Youth 18 years or Older Exits Foster Care

Team Responsible:	<b>CalHEERS</b>	Assignee:	<b>Chad Quan</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.09]</b>	Designer Contact:	<b>Tisha Mutreja</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>1771</b>
Reporter:	<b>Ted Anderson [X]</b>	Regulation Reference:	<b>ACL 17-54, ACWDL 14-41e</b>	Created:	<b>01/19/2018 11:45 AM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Nina Butler</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[Foster Care/Kin GAP/AAP, Medi-Cal/CMSP]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Production</b>	Approved by Committee:	<b>05/04/2022</b>	Other Agency Cross Reference:	<b>CA-220233</b>
Consortium Review Approval:					
Consortium Review Approval Date:					

### Non-Committee

**Review:**

**Expedite Approval:** Approved by Karen J. Rapponotti via email on 05/28/2022.

**Current Design:** Currently, when an individual is discontinued from FC for any of the following reasons, CalSAWS EDBC logic auto-tests the individual for Medi-Cal (MC).

#### FC Disc Reasons that will MC Auto-Test

Age  
 Child Eligible to Kin-GAP  
 Child Not In Placement  
 Child Returns to Parent  
 Court Requirement Not Met  
 Didn't Recert License  
 Didn't Sign SOF  
 Doesn't Meet Program Req.  
 Failed to Complete Determination  
 Legal Guardian  
 No longer in Care  
 Non Fed Caretaker  
 Over Resources  
 Parent resides in Foster Home  
 Petition Not Filed  
 Requested Disc. - Written  
 Whereabouts Unknown

The MC auto-test creates a new Medi-Cal Program block in the same case as the FC Program if there is not already an open MC Program block. The auto-tested MC individual will either be granted Continuous Eligibility for Children (CEC) with aid code 7J; otherwise, they will receive aid code 38. If another open MC program block is already on the FC case, the FC discontinued person is added to the existing MC program block as a pending person.

For Requested MC Type 'Former Foster Youth', Medi-Cal EDBC logic creates a budget named, "Former Foster Youth" with Member Role and aid code 4M when the FFY individual is the age of 18 until age 26 years. CalSAWS generates a Notice of Action for change/approval to aid code 4M.

CalSAWS Medi-Cal EDBC logic sets the RE Due Date for a MC program with only a FFY individual to the month in which the individual turns 26; if there are any other individuals on the MC program, the RE Due Date is set to the last day of the month of 'Begin Date + 11 months' where Begin Date is the first day of the EDBC Benefit Month.

For Example: If a Medi-Cal application on 02/05/2021 has only an FFY individual in the program block (FFY individual turns 26 on 08/28/2023), the System sets the RE Due Month to 08/2023. If there is any other non-FFY individual in the same MC program block, the System sets the RE Due Month to 01/2022.

The Position Detail page displays information regarding a position. This includes information such as the location to which the position belongs, the number of cases and the type of programs to which the position can be assigned. This information specified for the position is then used during Worker Reassignment to determine whether the position can be assigned to a program.

Per existing logic, the newly assigned worker will receive the "New Assignment" indicator on the Workload Inventory page. An auto-journal "Assignment Worker Initiated" is created with details of previous worker and new worker.

Also, the New Worker Letter (CSF 163) generates to notify the recipient of a new worker contact.

**Request:**

1. Streamline the process when youth 18 years or older exits Foster Care, by changing EDBC logic to auto-test for Former Foster Youth (4M) Medi-Cal to ensure uninterrupted Medi-Cal benefits. FFY MC applies to individuals in FC on their 18th birthday.
2. Add a new option on the Position Detail page to identify a position that can accept the Medi-Cal program created through an FFY auto-test on the new case.
3. Create a new auto-reassignment logic to reassign the Medi-Cal program created through an FFY auto-test on the new case per County Opt-in/Opt-out.

**Recommendation:**

1. Update EDBC logic to auto-test for Former Foster Youth (4M) Medi-Cal when an individual, age 18 or above, is discontinued from the FC program.
  - a. Create a new case for the FFY Medi-Cal.
  - b. Generate the FFY Approval NOA from the new FFY case (and not from the FC case).
2. For FC cases that have a MC program on the case prior to the FFY auto-test, create a task for the worker(s) assigned to the other open programs in the FC case to inform that the FFY individual is discontinued and moved to the newly created MC case.
3. Create new reassignment logic to automatically reassign an active Medi-Cal program on the new FFY auto-test MC case to a new worker for Counties that opted in.
4. Add a new 'FFY Auto-Test' option to the Aid Codes – Medi-Cal section on the Position Detail page.

NOTE: The original LA County CCR linked to this SCR CA-48513 included additional requests for updates to individuals in FFY MC and individuals discontinued from FC. The additional requests will be addressed with future SCR CA-220233 as part of Phase II and will follow the regular prioritization process.

See attached design document for detailed design.

**Outreach**

**Description:**

**Alternative**

**Procedure**

**Description:**

**Operational Impact:**

Create the new case manually to move the FFY individual to their own case.

N/A

**Estimate:**

1771

Automated Test :	31	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	631	CalHEERS Test :	451
Client Correspondence :	137	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	361
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



<b>Content Revision Status-1:</b>	Pending CCB
<b>Content Revision Description-1:</b>	<p>Design Document has been updated with below Content Revisions -</p> <ul style="list-style-type: none"><li>- Updated design to clarify auto-test SSI Exception</li><li>- Added 'Denied' status for auto-reassignment.</li><li>- Update the note on Section: 2.3.2 to be more specific in that reassignment will not occur when all position that can accept MC program already reached the maximum amount</li></ul> <p>Please find details highlighted in the design document in yellow</p> <p>Estimates:</p> <p>Before -</p> <p>Online ETC1: 213</p> <p>CalHEERS ETC1: 142</p> <p>CalHEERS ETC2: 142</p> <p>CalHEERS ETC3: 142</p> <p>CalHEERS ETC4: 25</p> <p>Unallocated: 160</p> <p>After -</p> <p>Online ETC1: 237</p> <p>CalHEERS ETC1: 152</p> <p>CalHEERS ETC2: 152</p> <p>CalHEERS ETC3: 152</p> <p>CalHEERS ETC4: 36</p> <p>Unallocated: 165</p>
<b>Content Revision Status-2:</b>	
<b>Content Revision Description-2:</b>	
<b>Content Revision Status-3:</b>	
<b>Content Revision Description-3:</b>	
<b>Content Revision Status-4:</b>	
<b>Content Revision Description-4:</b>	



## [CA-205649] Update Expungement Detail page to allow posting of Recovery Account Transactions

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Olin Alvarez</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.09]</b>	Designer Contact:	<b>Romel Acosta</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>309</b>
Reporter:	<b>Christine Cheung</b>	Regulation Reference:		Created:	<b>11/16/2018 03:02 PM</b>
Status:	<b>Development Complete</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Sheryl E. Eppler</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[Collections]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Production</b>	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

### Non-Committee

#### Review:

#### Expedite Approval:

#### Current Design:

When a CalFresh expungement occurs that has a Recovery Account, the system will post the full amount of that expungement on the Recovery Account if the Recovery Account is in an 'Active' or 'Suspended' status.

If there is not an 'Active' or 'Suspended' Recovery Account for that case the system will not post the Expungement to any Recovery Account, but will instead display the Expungement information on the Expungement Detail page. This then requires user intervention to post these expungements to CalFresh recovery accounts as transactions via Transaction Detail page. When this happens and user posts a transaction manually, the Expungement Detail page does not reflect any information as how much of the original expungement amount is posted to a recovery account which leads to errors where the Expungement is credited multiple times to a recovery account.

#### Request:

Update the Expungement Detail page in CalSAWS to allow users to post (in part or in full) Expungements to Recovery Accounts via the Expungement Detail page. Furthermore, enhance the page to show how much of the original Expungement amount is left so that users would know how much is available to post to a recovery account.

#### Recommendation:

1. Update the Expungement Detail page in CalSAWS to allow users to post (in part or in full) Expungements to Recovery Accounts via the Expungement Detail page. Furthermore, enhance the page to show how much of the original Expungement amount is left so that users would know how much is available to post to a recovery account.

This new posting logic is only applicable to CalFresh and General Assistance/General Relief (GA, GM, GR) Expungements.

#### Outreach

#### Description:

#### Alternative

#### Procedure

#### Description:

#### Operational Impact:

#### Estimate: 309

Manually Post transactions to a Recovery Account through the Transaction Detail page.

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	199	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :			
		Security :	0	Special Project :	0

System Test Support :	80	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0
<b>Content Revision Status-1:</b>	Accepted				
<b>Content Revision Description-1:</b>	1. ETC Change:				
	Fiscal				
	Before: 79				
	After: 199				
	System Test				
	Before: 23				
	After: 80				
	Unallocated				
	Before: 10				
	After: 30				
<b>Content Revision Status-2:</b>	Pending CCB				
<b>Content Revision Description-2:</b>	1. Release Change:				
	Before: 22.09				
	After: 22.11				
	2. ETC Change:				
	Fiscal				
	Before: 199				
	After: 299				
	System Test				
	Before: 80				
	After: 119				
	Unallocated				
	Before: 30				
	After: 40				
<b>Content Revision Status-3:</b>					
<b>Content Revision Description-3:</b>	1. Recommendation Change:				
	Before:				
	After:				
	2. ETC Change:				
	Before:				
	After:				
	3. Release Change:				
	Before:				
	After:				
	4. Funding Source Change:				
	Before:				
	After:				
<b>Content Revision Status-4:</b>					
<b>Content Revision Description-4:</b>	1. Recommendation Change:				
	Before:				
	After:				
	2. ETC Change:				

## [CA-216395] Enable posting of GA Forms to BenefitsCal

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Rekha Jaguva Rajan</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.09]</b>	Designer Contact:	<b>Jasmine Chen</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>42</b>
Reporter:	<b>Stephanie Hugo</b>	Regulation Reference:	<b>MPP Div 19, Div 20, and Div 22</b>	Created:	<b>05/14/2020 05:09 PM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Laura Ould</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Correspondence, Self Service Portal]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	<b>11/08/2021</b>	Other Agency Cross Reference:	
Consortium Review Approval Date:					

### Non-Committee Review:

### Expedite Approval:

### Current Design:

Per CA-201377 implementation, a list of General Assistance (GA) forms were migrated from C-IV and became available in the CalSAWS:

CSF 106 – GA Free Format Notice of Action  
 CSF 107 – GA Approval  
 CSF 108 – GA Denial  
 CSF 109 – GA Discontinuance  
 CSF 110 – GA Benefit Change  
 CSF 111 – GA Supplement  
 CSF 112 – GA Periodic Report  
 CSF 113 – GA Reimbursement Agreement  
 SAR 90 – Reminder Letter

However, these forms were not published to the CalSAWS' self-service portal (SSP), BenefitsCal.

### Request:

Enable posting of these forms to BenefitsCal.

### Recommendation:

Update these forms to be posted onto BenefitsCal.

Please see design documentation for more details.

### Outreach

### Description:

### Alternative

### Procedure

### Description:

### Operational Impact:

Estimate: **42**

N/A

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	25	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0

Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	12	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0
<b>Content Revision Status-1:</b>	Pending CCB				
<b>Content Revision Description-1:</b>	<div><div>1. Recommendation Change: N/A</div><div>2. Estimate Change: Before: CC: 25 hrs ST: 12 hrs Unallocated: 5 hrs Total SCR: 42 hrs  After: CC ETC: 25 hrs ST ETC: 12 hrs BenefitsCal ETC: 12 hrs (BenefitsCal to support testing) Unallocated: 5 hrs Total SCR: 54 hrs</div><div>3. Release Change: N/A</div><div>4. Funding Source Change: N/A</div></div>				
<b>Content Revision Status-2:</b>					
<b>Content Revision Description-2:</b>	<div><div>1. Recommendation Change: Before: After:</div><div>2. Estimate Change: Before: After:</div><div>3. Release Change: Before: After:</div><div>4. Funding Source Change: Before: After:</div></div>				
<b>Content Revision Status-3:</b>					
<b>Content Revision Description-3:</b>	<div><div>1. Recommendation Change: Before: After:</div><div>2. Estimate Change: Before: After:</div><div>3. Release Change: Before: After:</div><div>4. Funding Source Change: Before:</div></div>				



## [CA-216757] 2nd Level Authorization When Issuing an EBT Card

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Eric Makino</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.09]</b>	Designer Contact:	<b>Eric Wu</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>1848</b>
Reporter:	<b>Iadira Morales</b>	Regulation Reference:		Created:	<b>05/28/2020 01:48 PM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[Security]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Dymas Pena</b>	Training Impacted:	<b>[CFP/WBT, Job Aid, Online Help]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Fiscal]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	<b>09/15/2021</b>	Other Agency Cross Reference:	
Consortium Review Approval Date:					

### Non-Committee

#### Review:

**Expedite Approval:** Approved by Karen Rapponotti on 9/20/2021

#### Current Design:

The EBT Card Print List page allows users to view a list of EBT cards that are ready for issuance. The default search result displays EBT Cards with "Ready to Print" status for the office of a logged-in user. When printing an EBT Card, a user can choose from EBT printers associated to his or her Office. Printing functionality is also available on the EBT Card Detail page for pickup. Only users with the proper security rights can issue EBT Cards but authorizations are not required.

**Request:** Update the CalSAWS system to require 2nd Level authorization when issue an EBT Card to a new payee or issue an EBT Card with a new name to the existing payee.

#### Recommendation:

1. Update the County Authorizations page "Fiscal" Section to include a row "EBT Card Issuance for New Cardholders or Name Changes" for counties to configure the proper authorization level.
2. Update the EBT Card Detail page to follow the appropriate authorization levels set on the County Authorizations page.
3. Update the EBT Card Print List page to allow users search for EBT Cards in pending approval status.
4. Update Pending Authorizations page to include a task type for EBT Card Issuance.

### Outreach

#### Description:

#### Alternative

N/A

#### Procedure

#### Description:

#### Operational Impact:

**Estimate:** **1848**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	1198	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	480	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

#### Content Revision

Accepted

#### Status-1:

<b>Content Revision Description-1:</b>	Release Change: Before: 22.07 After: 22.09
<b>Content Revision Status-2:</b>	Pending CCB
<b>Content Revision Description-2:</b>	<p>1. Recommendation Change: Before: N/A After: 2.3.3 1 IV • People receive EBT Cards while “EBT Card Issuance for New Secondary Cardholders and/or Name Changes” on the County Authorization page is turned off. Before: N/A After: 2.3.3 1 Note: The system will cancel the old EBT Card When a user creates and saves a new EBT Card for reissue. Before: N/A After: 2.3.3 2. Update the page to hide the Reissue button when the following conditions are met: a. There is a new EBT Card reissued from the card of the page. b. The new EBT Card is in Awaiting Approval(L1) or Awaiting Approval(L2) status. Please see Figure 2.3.3. Before: N/A After: 2.9.2 5. Add a new column “Related EBT Card ID” in EBT Card table to store the EBT Card ID from which the record is reissued.</p> <p>2. Estimate Change: N/A</p> <p>3. Release Change: N/A</p> <p>4. Funding Source Change: N/A</p>
<b>Content Revision Status-3:</b>	Accepted
<b>Content Revision Description-3:</b>	Release Change: Before: 22.05 After: 22.07
<b>Content Revision Status-4:</b>	Accepted
<b>Content Revision Description-4:</b>	<p>1. Recommendation Change: Before: N/A After: 1.3 5. Update the EBT Account Detail page to display cards that are pending approval. 1.3 6. Update EBT Case Client Interface to exclude EBT Card records that does not exist in FIS. Before: N/A After: 2.2 EBT Account Detail Page Before: 2.3 EBT Card Etail Page After: 2.3 EBT Card Etail Page - Please see highlighted changes in CR. Before: N/A After: 2.4.2 2. Update the page to not default the “Office Name” filter when the user navigates to the page. Before: N/A After: 2.6 EBT Case Client Interface</p> <p>2. Estimate Change: Fiscal ETC1 Before: 456 After: 1168</p> <p>System Test Support ETC1 Before: 192 After: 480</p> <p>Unallocated Hours Before: 70 After: 170</p> <p>3. Release Change: N/A</p> <p>4. Funding Source Change: N/A</p>



## [CA-220120] Update CF EDBC Allotment Logic for Households that received Disaster Supplements or Emergency Allotments the Same Benefit Month

Team Responsible:	<b>Eligibility</b>	Assignee:	<b>Giovanni Gonzalez</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.09]</b>	Designer Contact:	<b>Sridhar Mullapudi</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>1430</b>
Reporter:	<b>Sridhar Mullapudi</b>	Regulation Reference:		Created:	<b>09/24/2020 01:25 PM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Caroline Bui</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[CalWORKs/ CalFresh]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Production</b>	Approved by	<b>07/21/2021</b>	Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

### Non-Committee

#### Review:

**Expedite Approval:** Expedited start build approved by Karen J. Rapponotti on 9/14. Attached email for reference.

**Current Design:** When disaster CalFresh supplements are issued for EDBC with 'Disaster CF Supplements' run reason subsequent EDBC run for that benefit month will result in a read only EDBC with reason 'Received Disaster Benefits' if the household size remains the same. Issuances issued as 'Emergency Allotment' due to COVID-19 are not considered in the previous potential benefit calculation logic when EDBC is recalculated again for the same benefit month. When emergency allotments are issued for EDBC with run reason 'Emergency Allotment' run reason, households will receive up to max allotment for the household size. When regular CF EDBC is run after the emergency allotment issuance, it is possible for the household to receive additional CF supplemental benefits.

**Request:**

1. Update the EDBC logic to not make the household read only with reason 'Received Disaster Benefits'.
2. Update the previous potential benefit calculation logic for CalFresh program to include issuances that are categorized as Emergency allotment or disaster CalFresh supplements.
3. Update EDBC logic to not provide additional CF benefits or Overissuances for the household that have already received emergency allotments or disaster CalFresh supplements up to their max allotment.

**Recommendation:**

1. Update EDBC summary page to include a new line item in allotment section to display the augmentation amount.
2. Add new child page that will display the augmentation calculation when the user clicks on the augmentation amount hyperlink on the EDBC summary page.
3. Update EDBC logic to not mark the household as read only with reason 'Received Disaster Benefits'
4. Update EDBC logic to not provide additional CF benefits or Overissuances for the same household that have already received emergency allotments or disaster CalFresh supplements up to their max allotment.
5. Update the previous potential benefit calculation logic for CalFresh program to include issuances that are categorized as Emergency allotment or Supplemental Disaster Benefit.

### Outreach

#### Description:

#### Alternative

#### Procedure

#### Description:

#### Operational Impact:

#### Estimate:

**1430**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	180
Eligibility :	341	Fiscal :	379	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0



Performance :	0	Release Communication Support :	62	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	288	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0
<b>Content Revision Status-1:</b>	Accepted				
<b>Content Revision Description-1:</b>	1. Release Change: Before: 22.01 After: 22.03				
<b>Content Revision Status-2:</b>	Accepted				
<b>Content Revision Description-2:</b>	1. Release Change: Before: 22.03 After: 22.09				
<b>Content Revision Status-3:</b>	Accepted				
<b>Content Revision Description-3:</b>	1. Recommendation Change: N/A  2. Estimate Change: N/A  3. Release Change: N/A  4. Funding Source Change: Before: Premise After: CalSAWS M&E				
<b>Content Revision Status-4:</b>	Pending CCB				
<b>Content Revision Description-4:</b>	1. Recommendation Change: Before: Add new soft validation during save and continue of the EDBC to prompt the user of the change in HH size since the HH received disaster or emergency allotment for the benefit month. After: 1. Remove the new soft validation recommendation. 2. Add new daily batch task job to prompt the user of the change in HH size since the HH received disaster or emergency allotment for the benefit month.  2. Estimate Change: Before: Batch/Interfaces: 0 Eligibility: 341 System Test Support: 288 After: Batch/Interfaces: 90 Eligibility: 361 System Test Support: 324  3. Release Change: Before: After:  4. Funding Source Change: Before: After:				



## [CA-229461] Customer Non-Benefit Issuance Category (Phase II)

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Romel Acosta</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.09]</b>	Designer Contact:	<b>Eric Wu</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>1131</b>
Reporter:	<b>Duke Vang</b>	Regulation Reference:		Created:	<b>06/02/2021 03:44 PM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Sheryl E. Eppler</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[Fiscal]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Production</b>	Approved by	<b>12/27/2021</b>	Other Agency Cross	<b>CA-233690</b>
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

### Non-Committee

#### Review:

#### Expedite Approval:

#### Current Design:

A new Issuance Category of Customer Non-Benefit was added with CA-226779 in the 21.05 release. Customer Non-Benefit issuances will not be counted as a Customer Benefit and thus will no count towards a customer's food or cash assistance and Time Limit Aid Summary.

#### Request:

Fully automate the Customer Non-Benefit Issuance Category for the online fiscal pages, fiscal issuance batch jobs, fiscal interfaces, and claiming.

#### Recommendation:

1. Update Issuance Detail to disallow editing for Customer Non-Benefit issuances.
2. Update the Auxiliary Authorization Detail to allow users with special rights to select Customer Non-Benefit Type value.
3. Update Issuance Batch to assign the new Customer Non-Benefit issuance category to issuances with one of the two new Customer Non-Benefit pay codes.
4. Update Daily Direct Deposit Writer jobs to include the new Customer Non-Benefit issuances.
5. Update the EBT Benefit Writer interface to include the new Customer Non-Benefit issuances.
6. Update the Daily SWR Writer jobs to include the new Customer Non-Benefit issuances.
7. Update the Migration Warrant Print Writer to include the new Customer Non-Benefit issuances.
8. Update the San Bernardino Daily Warrant Print Writer to include the new Customer Non-Benefit issuances.
9. Update the Merced Warrant Print Writer to include the new Customer Non-Benefit issuances.
10. Update the Riverside Daily Warrant Print Writer to include the new Customer Non-Benefit issuances.
11. Update the QCIS Interface CalFresh Secondary Universe job to exclude issuance transactions of category type' Customer Non- Benefit'.
12. Update the QCIS Interface CalFresh Negative Universe job to exclude issuance transactions of category type' Customer Non- Benefit'.

### Outreach

#### Description:

#### Alternative

#### Procedure

#### Description:

#### Operational Impact:

Estimate: **1131**

N/A

Automated Test :	0	Batch/Interfaces :	132	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	602	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
		Security :	0		

System Test Support :	292	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

**Content Revision** Pending CCB

**Status-1:**

**Content Revision**

**Description-1:**

1. Recommendation Change:

Before:N/A

After: 1.4 8.1.4 1.4.27. Daily Journal Voucher Warrant Report

1.4.28. Daily Interface Payment Status Report

Before: N/A

After: 2.2 Issuance Search

Before: N/A

After: 2.10 San Bernardino Daily Warrant Print EBT Writer - PO36F101

2. Estimate Change: N/A

3. Release Change: N/A

4. Funding Source Change: N/A

**Content Revision**

**Status-2:**

**Content Revision**

**Description-2:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision**

**Status-3:**

**Content Revision**

**Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision**

**Status-4:**

**Content Revision**

**Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:



## [CA-49396] ACL 15-96 - Add and update ARC NOAs and Forms

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Ivan Miranda</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.11]</b>	Designer Contact:	<b>Jasmine Chen</b>	Change Type (SCR):	<b>Policy Re-Design</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>594</b>
Reporter:	<b>William Wong [X]</b>	Regulation Reference:	<b>ACL 15-96</b>	Created:	<b>01/19/2018 11:45 AM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Laura Ould</b>	Training Impacted:	<b>[Online Help]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Correspondence]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

### Non-Committee

#### Review:

#### Expedite Approval:

#### Current Design:

The following form exists in the Template Repository but is out of date:

- NA 1277 - ARC Overpayment NOA

The following forms exist as NOAs generated via EDBC:

- NA 1278 - ARC Approval NOA
- NA 1279 - ARC Denial NOA
- NA 1280 - ARC Discontinuance NOA

The following form is not currently available in CalSAWS:

- NA 1281 - ARC Change NOA

#### Request:

Update the existing form in Template Repository with the latest version provided by the state for:

- NA 1277 - ARC Overpayment NOA

Update the following corresponding ARC NOAs to only generate the applicable selections on their respective form:

- NA 1278 - ARC Approval NOA
- NA 1279 - ARC Denial NOA
- NA 1280 - ARC Discontinuance NOA

Add the following new form to the Template Repository and update the NOA for ARC Rate Changes to use the verbiage from this form:

- NA 1281 - ARC Change NOA

#### Recommendation:

- 1.) Update the NA 1277 in Template Repository to the latest version provided in ACL 15-96.
- 2.) For the following NOAs: NA 1278, NA 1279 and NA 1280; update them to only generate the applicable issuance type or reason(s).
- 3.) Update the ARC Approval NOA fragments to use dynamically generated fragment sections to generate the applicable benefit issuance type instead of a list of check boxes.
- 4.) Create new Reason fragments for each reason that currently has checkbox population in the current ARC Denial and ARC Discontinuance NOAs. Only the applicable reason(s) will display on the NOA when generated.
- 5.) Add the latest version of NA 1281 provided by the State to the Template Repository and also enable automation via EDBC.

#### Outreach

#### Description:

**Alternative Procedure Description:**  
**Operational Impact:**  
**Estimate:**

Updated versions of the Forms are available on the State website.

**594**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	384	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	155	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

**Content Revision Status-1:**

Accepted

**Content Revision Description-1:**

1.) Recommendation Change:  
Before:  
The new NOA Reason Fragments have NOA References for the Document List page.  
After:  
Updated the NOA Reference on the Document List page to be consistent for Denials and Discontinuances. See highlighted updates in the attached Design Document for details. (Recommendations 2.13.2 #4 and 2.15.2 #5)

2.) Release Change:  
Before: 22.01  
After: 22.03

**Content Revision Status-2:**

Accepted

**Content Revision Description-2:**

1.) Release Change:  
Before: 22.03  
After: 22.09

**Content Revision Status-3:**

Accepted

**Content Revision Description-3:**

1.) Release Change:  
Before: 22.09  
After: 22.11

**Content Revision Status-4:**

Pending CCB

**Content Revision Description-4:**

Release Change:  
Before: 22.11  
After: 23.03

Estimates Change:  
Before -  
CC ETC1: 184  
CC ETC2: 200  
CC Total: 384  
ST ETC 1: 155  
ST Total: 155  
Unallocated: 55  
Total SCR hours: 594 hours

After - The original designer had underestimated the effort. Since the multiple release-changes and with a new designer, we re-evaluated the effort to reflect the latest Estimate hours.  
CC ETC1: 491  
CC ETC2: 200  
CC Total: 691

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ST ETC 1: 276  
ST Total: 276  
Unallocated: 95  
Total SCR hours: 1062 hours



## [CA-50776] CalFresh WTW Eligibility Non Compliance Updates

Team Responsible:	<b>Eligibility</b>	Assignee:	<b>Andrew Munkres</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.11]</b>	Designer Contact:	<b>Thomas Lazio</b>	Change Type (SCR):	<b>Policy Re-Design</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>1225</b>
Reporter:	<b>Pravin</b>	Regulation Reference:	<b>63-407.53</b>	Created:	<b>01/19/2018 11:43 AM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>Yes</b>
Policy/Design	<b>Caroline Bui</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[CalWORKs/ CalFresh]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Production</b>	Approved by	<b>05/25/0022</b>	Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

### Non-Committee

#### Review:

#### Expedite Approval:

#### Current Design:

In CalSAWS, when a WTW program is updated to a status of 'Sanction', an automated task is created to have the worker manually add a CalFresh (CF) WTW Eligibility Non-Compliance.

#### Request:

SCR CA-50303 implemented automation for creating WTW/REP Eligibility Non-Compliances for the Cash programs based on program 'Sanction' statuses added through Employment Services WTW/REP program status page. The Committee has requested that similar automation be included for creating CF Eligibility Non-Compliances based on WTW/REP 'Sanction' statuses.

#### Recommendation:

1. Update the CF EDBC Summary page to store and display data in a new EDBC section called "Sanctions and Penalties".
2. Update CF EDBC logic to populate the "Sanctions and Penalties" section of the CF EDBC Summary page based on CF WTW Eligibility Non-Compliances effective for the benefit period.
3. Update the Eligibility Non-Compliance Detail Page – Display Instance when 'Type' is "Voluntary Quit/Striker" and 'Reason' is "Reduced Work Effort"
4. Add new batch job to check for CF work registration exemptions and create CF Eligibility Non-Compliance records if no work registration exemptions exist.
5. Update WTW Sanction Created batch sweep job to also trigger CF EDBC when a WTW type CF Eligibility Non-Compliance record is effective the month following the batch run month.
6. Add new Automated Action for CF WTW Eligibility Non-Compliances created for Two Parent HH with Child Under Age 6.
7. Update Task Sweep batch job that triggers the 'Welfare to Work: Sanction Ended – Update CalFresh Disqualification' task creation to include REP program and 'Good Cause' and 'Exempt' WTW/REP program statuses.
8. Update Automated Action detail page for 'Welfare to Work: CalFresh Disqualification Ending' and 'Welfare to Work: Sanction Ended-Update CalFresh Disqualification' automated actions.
9. DCR to update the Instance number to '1' for all CF eligibility non-compliance records where 'Type' is "Voluntary Quit/Striker", 'Reason' is "Reduced Work Effort" and the Instance value is Null.
10. Create CalSAWS list for persons with CF eligibility non-compliance records where 'Type' is "Voluntary Quit/Striker" and 'Reason' is "Reduced Work Effort included in DCR."

#### Outreach

#### Description:

This list captures the Non-Compliance CalFresh individuals who have a Type of "Voluntary Quit/Striker" with Reason of "Reduced Work Effort" and an Instance number of Null that were updated by DCR.

The list will be posted to the following location: CalSAWS Web Portal>System Changes>SCR and SIR Lists>2022>CA-50776

#### Alternative

#### Procedure

#### Description:

#### Operational Impact:

#### Estimate:

Add CF Eligibility Non Compliances manually

**1225**

Automated Test :	96	Batch/Interfaces :	395	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	254	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	46
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	324	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

**Content Revision  
Status-1:**

Pending CCB

**Content Revision  
Description-1:**

1. Recommendation Change: N/A
2. ETC Change: N/A
3. Release Change:  
Before: 22.11  
After: TBD
4. Funding Source Change: N/A

**Content Revision  
Status-2:**

**Content Revision  
Description-2:**

**Content Revision  
Status-3:**

**Content Revision  
Description-3:**

**Content Revision  
Status-4:**

**Content Revision  
Description-4:**



## [CA-210330] Update MC 355 Reminder Notice Sent Logic

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Unassigned</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.11]</b>	Designer Contact:	<b>Connor Gorry</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>158</b>
Reporter:	<b>Tiffany Huckaby</b>	Regulation Reference:		Created:	<b>08/30/2019 09:55 AM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Virginia C. Bernal</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Correspondence]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	<b>12/22/2021</b>	Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>					
<b>Expedite Approval:</b>					
<b>Current Design:</b>					
SCR CA-50988/CIV-102852 added automation to MC 355. MC 355 Reminder Notices are automatically sent after the Initial MC 355 has been sent.					
When a MC 355 is E-Notified the status is not set to sent and a Reminder Notice is not automatically sent.					
<b>Request:</b>					
Add functionality to send out a Reminder Notice when the initial MC 355 has been E-Notified.					
<b>Recommendation:</b>					
1.) Add functionality to send out a Reminder Notice when the initial MC 355 has been E-Notified.					
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>					
<b>Operational Impact:</b>					
<b>Estimate:</b>					
<b>158</b>					
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	121	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	37	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0
<b>Content Revision Status-1:</b>					
Accepted					
<b>Content Revision Description-1:</b>					
1. Release Change: Before: 22.07 After: 22.11					
<b>Content Revision Status-2:</b>					
Pending CCB					
<b>Content Revision Description-2:</b>					
1. Release Change: Before: 22.11 After: 23.01					



## [CA-227319] Re-Referral of CalWORKs and CalFresh Recovery Accounts to TTC

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Sidhant Garg</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.11]</b>	Designer Contact:	<b>Sidhant Garg</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>203</b>
Reporter:	<b>Sheryl E. Eppler</b>	Regulation Reference:		Created:	<b>04/08/2021 04:26 PM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Sheryl E. Eppler</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Collections, Tax Intercept]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	<b>CA-227315; CA-227863; CA-242557</b>

Consortium Review Approval Date:

### Non-Committee Review:

Region 6 Collections and Tax Intercept Committee - Approved - 11/30/2021

### Expedite Approval:

### Current Design:

Recovery Accounts that have been referred to TTC are Cancelled in TTC when the responsible party comes back on aid in CalSAWS. Once a recovery account that has been referred, it is not re-referred if the responsible party again goes off aid leaving any outstanding balances. This SCR is to enhance CalSAWS system to re-refer such recovery accounts to TTC.

### Request:

1. Update Treasury and Tax Collector Account Detail page in CalSAWS to add a new Status Reason field in the TTC Account Details section.
2. Update the TTC Referral writer logic to send a new referral for a recovery account for which the associated program gets discontinued again and the previous TTC Account is in Canceled status and 'Back on Aid' status reason.
3. Add a new Status Reason field in the TTC Inventory File.
4. Update the TTC Referral job to consider and re-refer previously referred recovery accounts that are Inactive/ Canceled as listed in the TTC Inventory for re-referral.

### Recommendation:

1. Update Treasury and Tax Collector Account Detail page in CalSAWS to add a new Status Reason field in the TTC Account Details section.
2. Update the TTC Referral writer logic to send a new referral for a recovery account for which the associated program gets discontinued again and the previous TTC Account is in Canceled status and 'Back on Aid' status reason.
3. Add a new Status Reason field in the TTC Inventory File.
4. Update the TTC Referral job to consider and re-refer previously referred recovery accounts that are Inactive/ Canceled as listed in the TTC Inventory for re-referral.

Recovery accounts with outstanding balances due that have been referred to TTC, but canceled due to corrective actions, sometimes may need to be re-referred per policy, if they become delinquent again and meet the established referral criteria. In the course of benefit recovery corrective action processing, it is sometimes deemed necessary to cancel and established TTC account related to a previously referred recovery account. Also, there are instances where one previously determined responsible party is later deemed as not responsible and must be removed from collection attempts. Because co-responsible debtors are assigned joint (singular) TTC account numbers, removal of co-responsible debtors is not possible due to system functionality of RevQ. Also, there are instances where the referral of a recovery account is deemed inappropriate or presumptuous due to inadequate notification or other policy issues. Once the corrections have been made in those instances, re-referral is necessary if the debt/recovery account delinquent again and meets the criteria to be determined a legal and enforceable debt per State and Federal collection policies.

### Outreach

### Description:

<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>203</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	131	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	52	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0
<b>Content Revision Status-1:</b>	Accepted				
<b>Content Revision Description-1:</b>	1. Release Change: Before: 22.05 After: 22.09				
<b>Content Revision Status-2:</b>	Accepted				
<b>Content Revision Description-2:</b>	1. Release Change: Before: 22.09 After: 22.11				
<b>Content Revision Status-3:</b>	Pending CCB				
<b>Content Revision Description-3:</b>	1. Release Change: Before: 22.11 After: 23.01				
<b>Content Revision Status-4:</b>					
<b>Content Revision Description-4:</b>	1. Recommendation Change: Before: After:  2. Estimate Change: Before: After:  3. Release Change: Before: After:  4. Funding Source Change: Before: After:				



## [CA-240231] Update NOA Logic to Check for Postpartum Aid Code and Budget

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Guangyu (Grace) Ji</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.11]</b>	Designer Contact:	<b>Phong Xiong</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>432</b>
Reporter:	<b>Phong Xiong</b>	Regulation Reference:	<b>MEDIL I 21-13; MEDIL I 21-13E</b>	Created:	<b>01/31/2022 12:07 PM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Nina Butler</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Correspondence, Medi-Cal/CMSP]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	<b>04/05/2022</b>	Other Agency Cross Reference:	
Consortium Review Approval Date:					

### Non-Committee

#### Review:

#### Expedite Approval:

#### Current Design:

As a part of the eligibility changes in CA-212145, when there is a postpartum aid code present on a case, a separate budget is being created for the postpartum aid code. As a result, one person is receiving two budgets (one for their primary aid code and one for the postpartum aid code). This is causing several issues regarding MAGI and Non-MAGI NOAs.

There is also a design gap for generating the Postpartum Approval NOA in a retroactive scenario.

#### Request:

1. Update the NOA logic to check for postpartum aid code and budget.
2. Generate the Postpartum Approval NOA for a retro active Medi-Cal approval scenario.
3. Generate the Postpartum Approval NOA when there is no primary aid code and only the postpartum aid code.

#### Recommendation:

1. Update the NOA logic to check for postpartum aid code and budget.
2. Update the triggering conditions for the Postpartum Approval NOA for retro scenarios and single postpartum aid code scenarios.

### Outreach

#### Description:

#### Alternative

#### Procedure

#### Description:

#### Operational Impact:

**Estimate:** **432**

Generate a notice on blank template for a retro active postpartum approval or when there is no primary aid code but only a postpartum secondary aid code.

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	130
Client Correspondence :	262	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	0	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		

**Content Revision** Accepted  
**Status-1:**

<b>Content Revision Description-1:</b>	1. Recommendation Change: Updated Assumption section to clarify Full-Scope, Restricted Scope, and postpartum scenario.
<b>Content Revision Status-2:</b>	2. Release Change: Before: 22.07 After: 22.11  Pending CCB
<b>Content Revision Description-2:</b>	1. Release Change: Before: 22.11 After: 23.01
<b>Content Revision Status-3:</b>	
<b>Content Revision Description-3:</b>	1. Recommendation Change: Before: After:  2. Estimate Change: Before: After:  3. Release Change: Before: After:  4. Funding Source Change: Before: After:
<b>Content Revision Status-4:</b>	
<b>Content Revision Description-4:</b>	1. Recommendation Change: Before: After:  2. Estimate Change: Before: After:  3. Release Change: Before: After:  4. Funding Source Change: Before: After:



## [CA-210617] Updates to Categorically Eligible Logic for CF Program

Team Responsible:	<b>Eligibility</b>	Assignee:	<b>Unassigned</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[23.03]</b>	Designer Contact:	<b>Thomas Lazio</b>	Change Type (SCR):	<b>Policy Re-Design</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>459</b>
Reporter:	<b>Tyler Vaisau</b>	Regulation Reference:	<b>CFR 273.2(4) (iv); ACL 18-90; ACL 13-32; ACL 14-56, ACL 21-25</b>	Created:	<b>09/18/2019 07:36 AM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Caroline Bui</b>	Training Impacted:	<b>[Job Aid]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[CalWORKs/ CalFresh]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	<b>07/13/2021</b>	Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>					
<b>Expedite Approval:</b>					
<b>Current Design:</b>					
CalSAWS considers households to be 'Categorically Eligible' (CE) when all of the active members of the household receive some type of public assistance in addition to CalFresh (CF), including CalWORKs, Tribal Temporary Assistance for Needy Families (TANF), SSI/SSP, and General Assistance/General Relief (GA/GR). CalSAWS does waive the gross income eligibility test for CE CF households but does not waive the property resource test. Also, CalSAWS still designates the household as 'CE' or Modified Categorical Eligible' (MCE) even when one or more participants has an effective eligibility non-compliance for CF.					
<b>Request:</b>					
If the CF household (HH) is designated as categorically eligible (CE), CalSAWS should always waive the property eligibility test for CF regardless of resource amounts or combination of public assistance (specifically CW, SSI/SSP, Tribal TANF or GR/GA) with CF. Per CRPC 2264, the CF HH should no longer be designated as 'CE' or 'MCE' and be subject to all CF eligibility requirements if the HH contains any of the following:					
<ul style="list-style-type: none"> <li>• One or more CF participants who are disqualified for an intentional program violation (IPV).</li> <li>• One or more CF participants who are fleeing felons or parole/probation violators.</li> <li>• One or more CF participants receiving GR/GA benefits who are disqualified for being an ineligible 'striker'.</li> </ul>					
<b>Recommendation:</b>					
<ol style="list-style-type: none"> <li>1. Update CF EDBC logic to no longer designate CF HH as 'Categorically Eligible' or 'Modified Categorical Eligible' and reinstate CF eligibility requirements when one or more CF participants is non-compliant due to an intentional program violation, is a fleeing felon or parole/probation violator, or is an ineligible 'striker' receiving GR/GA benefits.</li> <li>2. Update CF EDBC logic to waive property eligibility test when CF HH is designated as 'Categorically Eligible'.</li> </ol>					
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>					
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>459</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	264	Fiscal :	0	Forms Test :	0

Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	155	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

**Content Revision Status-1:** Accepted

**Content Revision Description-1:**

1. Recommendation Change: N/A
2. Estimate Change: N/A
3. Release Change:  
Before: 22.05  
After: 22.09

**Content Revision Status-2:** Accepted

**Content Revision Description-2:**

4. Funding Source Change: N/A
1. Recommendation Change: N/A
2. Estimate Change: N/A
3. Release Change:  
Before: 22.09  
After: 23.03

**Content Revision Status-3:** Pending CCB

**Content Revision Description-3:**

4. Funding Source Change: N/A
1. Recommendation Change: N/A
2. Estimate Change: N/A
3. Release Change:  
Before: 23.03  
After: 23.01

**Content Revision Status-4:**

**Content Revision Description-4:**

4. Funding Source Change: N/A
1. Recommendation Change:  
Before:  
After:
2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:
4. Funding Source Change:  
Before:  
After:



## [CA-221893] Update CalWORKs in Public Assistance CalFresh Budget at Initial Approval

Team Responsible:	<b>Eligibility</b>	Assignee:	<b>Unassigned</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[23.03]</b>	Designer Contact:	<b>Thomas Lazio</b>	Change Type (SCR):	<b>Policy Re-Design</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>284</b>
Reporter:	<b>Roger Perez</b>	Regulation Reference:	<b>ACL 21-25</b>	Created:	<b>11/17/2020 06:14 PM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Caroline Bui</b>	Training Impacted:	<b>[Job Aid]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[CalWORKs/ CalFresh]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Production</b>	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					
<b>Non-Committee</b>	Caroline Bui on 11/30/2021				
<b>Review:</b>					
<b>Expedite Approval:</b>					
<b>Current Design:</b>	<p>Overview Note:</p> <p>SCR CA-221893 will update the behavior of PACF EDBC logic to not include the prior month's cash-based programs (GA, CW, CP, RC, IN) grant in the CF budget when the Cash Aid benefit is approved after the month of application. This change will be implemented in CalSAWS in the same release if not after SCR CA-224153 which will update NOA/multi-month functionality to allow for change NOAs to be generated for previous month benefit changes when a multi month EDBC includes the application month.</p> <p>Current Design:</p> <p>Per current CalSAWS functionality, when processing CW/CF EDBC for a prior application month, all cash-based programs (GA, CW, CP, RC, IN) benefit grant received after the application benefit month is being counted as unearned income for the CF benefit determination. For example, an applicant applies for CW/CF in August, and in September the CW/CF EDBC is approved. When the case is run for CW/CF EDBC for the benefit months of August and September, the August CW benefit granted in September is being counted towards the CF budget as unearned income for the application benefit month of August.</p>				
<b>Request:</b>	<p>Per Federal SNAP regulations at 7 CFR 273.10(c) and clarified in CRPC 2167:" If the amount of income that will be received, or when it will be received, is uncertain, that portion of the household's income that is uncertain shall not be counted by the State agency". All cash-based programs (GA, CW, CP, RC, IN) which grant has been received in a later month shall not be counted as unearned income in a prior CF budget calculation.</p>				
<b>Recommendation:</b>	<ol style="list-style-type: none"> <li>1. Update CF EDBC logic to not include benefit grant for cash-based programs (GA, CW, CP, RC, IN) as unearned income when CF EDBC is processed for a prior month application.</li> <li>2. Regression test for CF benefit change NOA in multi-month EDBC CF benefit change scenario.</li> </ol>				
<b>Outreach</b>					
<b>Description:</b>					
<b>Alternative</b>	EDBC override				
<b>Procedure</b>					
<b>Description:</b>					
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>284</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	18	DBA :	0	Design :	0
Eligibility :	132	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
		Support :			



Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	109	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0
<b>Content Revision Status-1:</b>	Accepted				
<b>Content Revision Description-1:</b>	1. Recommendation Change: N/A 2. Estimate Change: N/A 3. Release Change: Before: 22.05 After: 22.09 4. Funding Source Change: N/A				
<b>Content Revision Status-2:</b>	Accepted				
<b>Content Revision Description-2:</b>	1. Recommendation Change: N/A 2. Estimate Change: N/A 3. Release Change: Before: 22.09 After: 23.03 4. Funding Source Change: N/A				
<b>Content Revision Status-3:</b>	Pending CCB				
<b>Content Revision Description-3:</b>	1. Recommendation Change: N/A 2. Estimate Change: N/A 3. Release Change: Before: 23.03 After: 23.01 4. Funding Source Change: N/A				
<b>Content Revision Status-4:</b>					
<b>Content Revision Description-4:</b>	1. Recommendation Change: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After:				

**End Content Revisions**