

CalSAWS | Enhancement Request (CER)

PPOCs: Please send the completed request to CER@CalSAWS.org and cc your RM.

Submission Date	
Title	AAP – Modify Termination NOAs

Region #:	County:	
Submitter: Edgardo Tayag	Phone: 626-691-1490	Email: tayagea@dcfs.lacounty.gov

Program(s) Impacted:			
<input checked="" type="checkbox"/> Adoptive Services	<input type="checkbox"/> ARC	<input type="checkbox"/> CalFresh	<input type="checkbox"/> Cal-Learn
<input type="checkbox"/> CalWORKS / RCA	<input type="checkbox"/> CAPI	<input type="checkbox"/> Child Care	<input type="checkbox"/> CMSP
<input type="checkbox"/> Foster Care	<input type="checkbox"/> GA/GR	<input type="checkbox"/> GAIN/REP/WTW	<input type="checkbox"/> GROW
<input type="checkbox"/> Kin-GAP	<input type="checkbox"/> Medi-Cal / RMA	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Other – specify			

Area(s) Impacted:			
<input type="checkbox"/> Call Center	<input type="checkbox"/> Case Assignment	<input checked="" type="checkbox"/> Client Correspondence	<input type="checkbox"/> Eligibility
<input type="checkbox"/> Fiscal / Collections	<input type="checkbox"/> Hearings	<input type="checkbox"/> Imaging	<input type="checkbox"/> Lobby Management
<input type="checkbox"/> Reports	<input type="checkbox"/> Resource Data Bank	<input type="checkbox"/> Schedule Appt	<input type="checkbox"/> Security
<input type="checkbox"/> Self Service Portal	<input type="checkbox"/> Special Investigation	<input type="checkbox"/> Task Mgmt	<input type="checkbox"/> Time Limits
<input type="checkbox"/> Training			
<input type="checkbox"/> Interface(s) - specify			
<input checked="" type="checkbox"/> Other – specify EDBC			

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Justification / Request Summary: *DCFS has completed a review of LRS system NOAs by Program and Type for needed modifications, additions, deletions or suppressions. In current LRS, the majority of AAP Termination NOAs have not been addressed since 2016 “Go Live”, are suppressed per SCR 49009. This request covers all AAP Termination NOAs, along with five Universal Requirements for language and printing.*

Issue:

- A. *In current LRS, the AAP Termination NOA templates are based on out-dated version(s) of the NA 791, and are suppressed by SCR 49009. Modification and activation with the current NA 791 (9/18) template - or latest version- is needed for the following two AAP Description/Action Code reasons: “Child Deceased” and “Signed Deferred Agreement.”*
- B. *“Child Emancipated” to remain suppressed due to the rarity of it’s occurrence and lack of an EDBC trigger condition.*
- C. *Delete “Does Not Meet Age Requirements”, as it will be replaced by SCR CA-203787 in Release 20.03.*
- D. *The “P1 Term” NOA is actually a rate change NOA (renamed “P1 Rate Child Turns 3” and addressed in the AAP – Modify Change NOA CER), submitted concurrently.*
- E. *Keep the following six negative-action driven NOAs suppressed, as LA County does not use negative actions: “Not Legal/Fin Responsible”, “Requested Disc”, “Parental Rights Reversed”, “Withdrew Adoption Plan”, “Disrupted Adoption”, No Caring Child”; and design a NEW generic “no LRS data driver” replacement AAP Termination NOA for use in these scenarios.*

Proposed Recommendation: *Modify, automate and reactivate AAP Termination NOAs below with Template NA 791 (latest version) when EDBC is run resulting in the following termination reasons, from the described trigger conditions:*

A. Re-active the following two AAP Termination NOAs:

1. CHILD DECEASED

Trigger: AAP case is discontinued EDBC, AND Individual Demographics Page indicates child is deceased

Description of the Action: Effective date (discontinuance date).

Reason: Display: “Your child’s AAP benefits, including Medi-Cal coverage will be terminated. You are no longer supporting your child.”

Comments: “Your AAP case is terminated effective (discontinuance date) because child is deceased.”

Regulation: “This action is required by the following State Regulations which are available for review at the Adoption Agency. California Code of Regulations Title 22, Division 2, Chapter 3, Subchapter 7, Articles 1-10, sections 35325-35352.2.” *[Use on all active AAP Termination NOAs]*

State Hearing: “If you are dissatisfied with this action, your aid may continue unchanged if you ask for a State Hearing before the effective date of action. Read the back for important information about your right to appeal this action.” *[Use on all active AAP Termination NOAs]*

2. SIGNED DEFERRED AGREEMENT

Special Condition 1: No AAP funding and no medi-cal requested at this time.

Trigger Condition: When AAP benefits & Medi-Cal on an active case are terminated AND there is a signed deferred AAP agreement record on AAP Detail Page for current EDBC month

Description of the Action: Effective date (discontinuance date).

Reason: Display: “Your child’s AAP benefits, including Medi-Cal coverage will be terminated.”

Comments: Display: “Your AAP case is terminated effective (discontinuance date) because you signed a deferred AAP Agreement. If your child requires AAP benefits in the future, contact Post Adoption Services (PAS) at 1-800-735-4984.”

Regulation: and State Hearing: *(UNIVERSAL REQUIREMENTS apply)*

Special Condition 2: AAP Medi-Cal Only requested at this time.

Trigger Condition: When AAP only AAP cash benefits are terminated AND there is a signed deferred AAP agreement record in the AAP Detail page for the current EDBC month

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Description of the Action: Effective date (discontinuance date of cash aid).

Reason: Display: "Your child's AAP cash benefits will be terminated; however, your child's Medi-Cal coverage will continue."

Comments: Display: "Your AAP **cash** benefit is terminated effective (discontinuance date) because you signed a deferred AAP Agreement; however, your child's Medi-Cal coverage will continue. If your child requires AAP **cash** benefits in the future, contact Post Adoption Services (PAS) at 1-800-735-4984."

Regulation: and State Hearing: *(UNIVERSAL REQUIREMENTS apply EXCEPT for [2])*

- B. Keep the following LRS data driven AAP Termination NOA suppressed: "**Child Emancipated**".
- C. Delete "**Does Not Meet Age Requirements**" as AAP Termination NOA requirements are covered in SCR CA-203787.
- D. "**P1 Term**" is actually a rate change NOA (renamed "**P1 Rate Child Turns 3**" and is addressed in the "AAP – Modify Change NOAs CER, concurrently submitted.
- E. Keep the following negative-action driven NOAs suppressed: "**Not Legal/Fin Responsible**", "**Requested Disc**", "**Parental Rights Reversed**", "**Withdrew Adoption Plan**", "**Disrupted Adoption**", "**No Caring Child**"; and design a **NEW** generic "**no LRS data driver**" replacement AAP Termination NOA for use in these scenarios.

GENERIC AAP TERMINATION (for "no LRS data driver" scenarios)

Trigger Condition: When AAP cash benefits are terminated AND one of the other LRS data drivers covered by the other automated AAP Termination NOAs does not exist.

Description of the Action: Effective date (discontinuance date of cash aid).

Reason: Display: "Your child's AAP benefits, including Medi-Cal coverage will be terminated." See Comments section for the specific reason."

Comments: "Your AAP benefits, including Medi-Cal coverage is terminated effective (discontinuance date) because..."

NOTE: The case carrying Eligibility Worker (CCEW) will append the NOA and insert the appropriate one of the following:

- Adoptive Parent(s) no longer legally responsible for child."
- Adoptive Parent(s) requested discontinuance."
- termination of parental rights of biological parents reversed."
- adoptive parent(s) withdrew plan to adopt."
- of disrupted non-finalized adoption, child removed from adoptive placement."
- you are no longer supporting your child."

Regulation: and State Hearing: *(UNIVERSAL REQUIREMENTS apply)*

UNIVERSAL REQUIREMENTS:

[1] Display: *"This action is required by the following State Regulations which are available for review at the Adoption Agency. California Code of Regulations Title 22, Division 2, Chapter 3, Subchapter 7, Articles 1-10, sections 35325-35352.2." in the "Regulations" for all AAP Termination NOAs*

[2] Display: *"If you are dissatisfied with this action, your aid may continue unchanged if you ask for a State Hearing before the effective date of action. Read the back for important information about your right to appeal this action." In the "State Hearings" section for all AAP Termination NOAs EXCEPT "Signed Deferred Agreement" – Special Condition 2*

[3] Always print a total of two copies of AAP Termination NOAs, and

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- [4] Where the AAP Primary Applicant/Recipient's language is Spanish on the AAP Case Summary page, the second NOA copy should be in Spanish.
- [5] Mail approved NOAs centrally

ASSUMPTIONS: [1] NA 791 (9/18) or latest version is available with the new two-page NA BACK 9
[2] Applies to both batch EDBC and online EDBC
[3] Applies to both CCR rate schedules and non-CCR rate schedules

CONTACTS: Rosalinda Acosta (909) 540-2368
Stephanie Sandoval (626) 691-1500

BS:NOA/AAP Termination NOAs CER 1 17 20

Priority/Implementation Consideration(s):

Automation of Manual AAP Termination NOA Process due to LRS AAP Termination NOAs suppressed at "Go Live" per SCR 49009, because they did not meet all AAP Program needs.

CalSAWS Response:	
CER Tracking #: (automatically generate by JIRA)	SCR #
Rejected By:	Date:
Rejection Reason(s) or other Comments:	