

# CalSAWS | Enhancement Request (CER)

**PPOCs:** Please send the completed request to CER@CalSAWS.org and cc your RM.

<b>Submission Date</b>	07/18/2022
<b>Title</b>	CalSAWS Enhancement Request for case #CS0084243

<b>Region #:</b> 3	<b>County:</b> Siskiyou	
<b>Submitter:</b> Ruthann Erickson	<b>Phone:</b> (530) 841-2770	<b>Email:</b> rerickson@co.siskiyou.ca.us

<b>Program(s) Impacted:</b>			
<input type="checkbox"/> Adoptive Services	<input type="checkbox"/> ARC	<input type="checkbox"/> CalFresh	<input type="checkbox"/> Cal-Learn
<input type="checkbox"/> CalWORKS / RCA	<input type="checkbox"/> CAPI	<input type="checkbox"/> Child Care	<input type="checkbox"/> CMSP
<input type="checkbox"/> Foster Care	<input type="checkbox"/> GA/GR	<input type="checkbox"/> GAIN/REP/WTW	<input type="checkbox"/> GROW
<input type="checkbox"/> Kin-GAP	<input type="checkbox"/> Medi-Cal / RMA	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/> Other – AAP			

<b>Area(s) Impacted:</b>			
<input type="checkbox"/> Call Center	<input type="checkbox"/> Case Assignment	<input type="checkbox"/> Client Correspondence	<input type="checkbox"/> Eligibility
<input type="checkbox"/> Fiscal / Collections	<input type="checkbox"/> Hearings	<input type="checkbox"/> Imaging	<input type="checkbox"/> Lobby Management
<input type="checkbox"/> Reports	<input type="checkbox"/> Resource Data Bank	<input type="checkbox"/> Schedule Appt	<input type="checkbox"/> Security
<input type="checkbox"/> Self Service Portal	<input type="checkbox"/> Special Investigation	<input type="checkbox"/> Task Mgmt	<input type="checkbox"/> Time Limits
<input type="checkbox"/> Training			
<input type="checkbox"/> Interface(s) - specify			
<input type="checkbox"/> Other – specify			

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## Justification / Request Summary:

Issue: We received this email from below:

Hello,

The AAP case corresponds to the adoption case, if there are two adoptive parents the NOA should be addressed to both parents. [ACL 16-29](#) provides information regarding the use of the NA 791 form.

If there continues to be an issue, the county eligibility supervisor may refer the CalSAWS rep to this email address.

Thank you,

Adoptions Policy and Support Bureau  
Adoption Assistance Program  
California Department of Social Services  
[AAP@dss.ca.gov](mailto:AAP@dss.ca.gov)

We need a CalSAWS Enhancement Suggestion regarding this. There will be a batch in August for CNI rate increases for AAP which means that NOAs will go out for most cases with only one parent listed and that is incorrect. This will cause us to have errors when we have our AAP monitoring/audit. This was on original case CS0084243 - AAP NOAs are not addressed to both parents.

Proposed Recommendation:

Priority/Implementation Consideration(s):

CalSAWS Response:

Resolution notes: Currently our AAP Notices do not display both names. Can you kindly submit a Calsaws Enhancement Suggestion and if possible site the policy that requires both names to be addressed too.

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CER Tracking #: (automatically generate by JIRA)	SCR #
Rejected By:	Date:
Rejection Reason(s) or other Comments:	