☒ **CalSAWS M&E**   ☒ **CalWIN Migration**

Distribution Date:	May 26, 2022
To:	PPOC.alll; Consortium.RegionalManagers.All; Committee.SelfServicePortal.All
CIT Name:	**BenefitsCal Fact Sheets**
From:	CalSAWS Project

PPOCs, please forward to the appropriate impacted staff in your county:

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    ☐ Fiscal
    ☐ Caseload Movement
    ☐ Management

☐ Fiscal

☐ Security

☐ Batch and Interfaces

☐ Imaging

☐ Migration

☐ Conversion

☐ Technical

☒ Training

☒ Help Desk

Description: (Including any step-by-step instructions)	**Purpose** The purpose of this CIT is to provide updated Fact Sheets for BenefitsCal that have been created with information about the system and to assist county staff on system functionality. **Background** In September of 2021, the CalSAWS project began rolling out the new BenefitsCal system replacing the C4Yourself, Your Benefits Now (YBN), and MyBenefits CalWIN applications where customers could apply for and manage benefits. In order to support counties in assisting the public with BenefitsCal, the project has created six (6) Fact Sheets for county staff to reference on system functionality of BenefitsCal. **Additional Information:** There are two (2) overview Fact Sheets that provide information about BenefitsCal in English and Spanish. The other four (4) Fact Sheets provide screen shots and information for Case Linking, CBO Account creations, EBT Balance, and Account Verification Codes. The Fact Sheets can be found on the Web Portal under the following path: ██████████████████████████

As counties identify additional requests, new Fact Sheets may be created and will be posted in the above location on the Web Portal.

County Action:
Please share these BenefitsCal Fact Sheets with county staff who will access or assist customer in using the BenefitsCal platform.

If you have questions on this CIT, please reach out to the Primary Contact listed below and cc your Regional Managers.

Primary Project Contact: (Name and email address)	Joel Acevedo AcevedoJM@CalSAWS.org
Backup Project Contact: (Name and email address)	Onur Senman SenmanO@CalSAWS.org
Attachments:	BenefitsCal_FactSheet.pdf BenefitsCal_FactSheet_Case_Linking.pdf BenefitsCal_FactSheet_CBO_Accounts.pdf BenefitsCal_FactSheet_EBT.pdf BenefitsCal_FactSheet_Verification_Codes.pdf BenefitsCal_FactSheet_Spanish.pdf
Web Portal Link:	▬▬▬▬ OR You may also retrieve the CIT document and attachments by following these steps: 1. Click on the CRFIs & CITs link at the top of the page. 2. Click on the "CalSAWS Information Transmittal (CIT)" folder. 3. Click on the "2022" folder. 4. Click on the appropriate CIT # folder.