



CalSAWS Quality Assurance Weekly Status Report

Reporting Period: July 25, 2022, to July 31, 2022

1.0	Quality Assurance.....	3
1.1	CalSAWS Weekly Status Agenda Topics	3
1.2	Deliverables Management	4
1.3	Highlights for the Reporting Period	6
1.4	Activities for the Next Reporting Period.....	12
1.5	Deviations from Plan/Adjustments.....	17

Table of Tables

Table 1-1	– CalSAWS Quality Assurance Status Agenda Topics	3
Table 1-2	– Overall Summary of CalSAWS DD&I Deliverable Status.....	4
Table 1-3	– Overall Summary of OCAT Deliverable Status.....	4
Table 1-4	– Overall Summary of BenefitsCal Deliverable Status	5
Table 1-5	– Overall Summary of CalWIN Implementation Deliverable Status	5
Table 1-6	– Weekly M&O SCR Updates	7
Table 1-8	– CalWIN CDT Independent Test Progress	9
Table 1-9	- BenefitsCal Release 4.1.5 Independent Test Progress	9
Table 1-10	- Fiscal Reports Issues QA Reviewed or Tested	10
Table 1-11	– UAT Group 1 Test Scenario Execution Progress	11
Table 1-12	– RWR Issues Planned for QA Review/Test	15
Table 1-13	– Fiscal Reports Issues Planned for QA Review/Test.....	15

1.0 Quality Assurance

1.1 CalSAWS Weekly Status Agenda Topics

Table 1-1 – CalSAWS Quality Assurance Status Agenda Topics

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
QA PMO	<ul style="list-style-type: none"> • Participated in CalSAWS 22.07 post-release meetings • Participated in CalWIN OPAC meeting • Participated in IV&V/PMO Meeting
QA Technical	<ul style="list-style-type: none"> • Continue RCA reviews and collaborative meetings on BenefitsCal • Continue CalSAWS M&O deliverable reviews • Continue advising CalWIN ISS Post Implementation Support framework workgroup (Command Center Strike Team) • Continue performance review of batch
QA Functional	<ul style="list-style-type: none"> • Participated in Stage Gate reviews and Click Thru for Wave 1 Mock Cutover #2 – 1A • Presented QA checklist for Fiscal Report SCRs and defects • Provided comments in the Implementation Plan deliverable for the Go Live Packet structure for Wave 1 counties
QA Test	<ul style="list-style-type: none"> • CalSAWS Release 22.09 test preparation complete • BenefitsCal R4.1.5 (ARPA) execution is progress with 15% execution rate and 15% pass rate • UAT Group 1 execution completed with 100% execution rate, 85% pass rate, and 15% fail/block rate • UAT Group 2 execution is in progress with 36% execution rate, 20% pass rate, and 16% fail/block rate
QA Implementation	<ul style="list-style-type: none"> • Submitted comments on revised DDEL 10 – Implementation Support Plan • Submitted comments on County Change Discussion Guides for Contra Costa, Santa Clara, and Tulare • Participated in CDG discussion with Santa Clara staff • Participated in Wave 2 and 3 Updated Approach and Status discussion • Conducted QA Debrief on DDEL 10 – CalWIN Implementation Support Plan with Consortium Deliverable Reviewers

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Weekly Status Report Period: July 25, 2022, to July 31, 2022

1.2 Deliverables Management

Table 1-2 – Overall Summary of CalSAWS DD&I Deliverable Status











DEL #	DELIVERABLE NAME		STATUS
3.37	QA Monthly Status Report – July 2022		<ul style="list-style-type: none"> • Submit FDEL by August 5, 2022
4.37	QA Work Plan – July 2022		<ul style="list-style-type: none"> • Submit FDEL by August 5, 2022
7.37	QA Test Monthly Report – July 2022		<ul style="list-style-type: none"> • Submit FDEL by August 5, 2022
8.16	UAT Weekly Report (CalWIN) – Week 5		<ul style="list-style-type: none"> • Submitted FDEL on July 26, 2022
8.17	UAT Weekly Report (CalWIN) – Week 6		<ul style="list-style-type: none"> • Submit FDEL by August 2, 2022
12.38	Assessment of CalSAWS Migration Work Plan Update – August 2022		<ul style="list-style-type: none"> • Submit FDEL by August 19, 2022
71.08	ClearBest Performance Report - July 2022		<ul style="list-style-type: none"> • Submit FDEL by August 15, 2022
72.04	QA Monthly Status Report – ARPA – July 2022		<ul style="list-style-type: none"> • Submit FDEL by August 4, 2022

Table 1-3 – Overall Summary of OCAT Deliverable Status

DEL #	DELIVERABLE NAME		STATUS
14.21	OCAT – QA Monthly Status Report (OCAT) – July 2022		<ul style="list-style-type: none"> • Submit FDEL by August 5, 2022
WP-1.1	OCAT – System Security Plan - 2022 Update		<ul style="list-style-type: none"> • Submit DDEL comments by October 7, 2022

[1] Status: **Red**: Behind schedule and requires escalation; **Amber**: Potential delay/monitor with no material schedule impact; **Green**: On schedule, performing as planned

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Weekly Status Report Period: July 25, 2022, to July 31, 2022

Table 1-4 – Overall Summary of BenefitsCal Deliverable Status











DEL #	DELIVERABLE NAME		STATUS
WP-26.10	BenefitsCal – CX Monthly Report – July 2022		<ul style="list-style-type: none"> Submit DDEL comments by August 15, 2022
WP-27.06	BenefitsCal – Monthly M&O Report – July 2022		<ul style="list-style-type: none"> Submit DDEL comments by August 15, 2022
WP-28.04	BenefitsCal – Work Plan Monthly Updates – July 2022		<ul style="list-style-type: none"> Submit FDEL comments by August 12, 2022
WP-29.04	BenefitsCal – Monthly Status Report – July 2022		<ul style="list-style-type: none"> Submit FDEL comments by August 12, 2022
WP- 31.10	BenefitsCal – Monthly Security Monitoring Report – July 2022		<ul style="list-style-type: none"> Submit FDEL comments by August 12, 2022
WP-37	BenefitsCal – CalSAWS Marketing and Communications Plan		<ul style="list-style-type: none"> Submitted FDEL comments on July 29, 2022


Table 1-5 – Overall Summary of CalWIN Implementation Deliverable Status

DEL #	DELIVERABLE NAME		STATUS
59.19	CalWIN Implementation – Assessment of CalWIN Implementation Migration Work Plan Update – July 2022		<ul style="list-style-type: none"> Submit FDEL by August 12, 2022
60	CalWIN Implementation – Assessment of CalWIN Business Processing Re-engineering (BPR) Plan		<ul style="list-style-type: none"> Submit DDEL comments for Alameda, Fresno, and Sonoma Wave 5 counties by August 12, 2022
64	CalWIN Implementation – Assessment of CalWIN Implementation Support Plan		<ul style="list-style-type: none"> Submitted DDEL comments on Deloitte Deliverable #10 resubmission on July 28, 2022 Submit DDEL by August 16, 2022
WP-2	CalWIN Implementation – Assessment of CalWIN Change Discussion Guides		<ul style="list-style-type: none"> Submit DDEL comments for Tulare by August 1, 2022

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Weekly Status Report Period: July 25, 2022, to July 31, 2022

DEL #	DELIVERABLE NAME		STATUS
WP-62.01	CalWIN Implementation – CalWIN Implementation Master Training Plan Monthly Update - 01		<ul style="list-style-type: none">• Submit FDEL comments by August 12, 2022

1.3 Highlights for the Reporting Period

1.3.1 Project Management

- ▶ Participated in CalSAWS 3X Weekly Meetings on July 25, 27, and 29, 2022
- ▶ Participated in UAT Weekly Project touch-point meeting on July 25, 2022
- ▶ Participated in CalSAWS 22.07 post-release meetings on July 25 - 27, 2022
- ▶ Participated in CalSAWS Section Directors meeting on July 26, 2022
- ▶ Participated in CalWIN OPAC meeting on July 28, 2022
- ▶ Participated in IV&V/PMO Meeting on July 29, 2022
- ▶ Strike Teams & Retrospectives
 - Coordinated County Data Validation feedback activity July 26, 2022
 - Facilitated Web Portal Strike Team County Focus Group on July 26, 2022
 - Conducted CIT/CRFI process review & draft process flows July 27, 2022
 - Participated in Monthly Helpdesk Trends meeting July 28, 2022
- ▶ Prepared Wellness Wednesday segments and communications

1.3.2 Technical

- ▶ Participated in CalSAWS Weekly Technical meeting on July 25, 2022
- ▶ Participated in Consortium FinOps meeting on July 26, 2022
- ▶ Participated in App/Dev meeting on July 26, 2022
- ▶ Participated in Tech Change Advisory Board (CAB) meeting on July 27, 2022
- ▶ Participated in DBCR/CTCR Review meetings on July 28, 2022
- ▶ Participated in Environment Management Review meeting on July 28, 2022
- ▶ BenefitsCal
 - Participated in Application Transfer meetings
 - Participated in BenefitsCal Operations Review meeting on July 26, 2022
 - Participated in DD&I and M&O calls on June 26 and 28, 2022
- ▶ Batch
 - Participated in Batch Performance Checkpoint meeting on July 27, 2022
 - Participated in Batch Weekly Roundup meeting on July 28, 2022
- ▶ CalWIN
 - Participated in CalWIN Conversion and Change Management meeting on June 26, 2022
 - Participated in CalWIN Wave 2 - TPOC meeting on July 27, 2022
 - Participated in CalWIN Wave 1 - TPOC meeting on July 28, 2022
- ▶ Central Print
 - Participated in Central Print Weekly Status meeting on July 25, 2022
- ▶ Contact Center
 - Participated in Orange County Contact Center Discussions on July 25, 2022
 - Participated in Los Angeles Skills and Routing Profile discussion on July 26, 2022
 - Participated in San Bernardino CSC Support Meeting on July 26, 2022

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Weekly Status Report Period: July 25, 2022, to July 31, 2022

- Participated in Solano IVR Contact Center Design Session on July 27, 2022
- Participated in Santa Cruz IVR Contact Center Design Session on July 27, 2022
- Participated in Santa Barbara IVR Contact Center Design Session on July 27, 2022
- Participated in San Mateo Contact Center Design Session on July 28, 2022
- Participated in LA County Contact Center IT Networking Sessions on July 28, 2022
- ▶ General Assistance/General Relief (GA/GR)
 - Participated in GA/GR Client Correspondence discussion on July 25 and 28, 2022
- ▶ Security
 - Participated in ForgeRock Architecture and Disaster Recovery Review on July 26, 2022
 - Participated in ForgeRock Connectivity and Outage Draft RCA Review on July 27, 2022
 - Participated in Security Risk Management Group meeting on July 28, 2022
 - Participated in weekly Security POAM review on July 28, 2022

1.3.3 Imaging

- ▶ Participated in Imaging Migration status meeting on July 26, 2022
- ▶ Continued to review Imaging activities for LA with the review of Change requests, defects, and configurations

1.3.4 Functional

- ▶ M&O
 - Participated in the Foster Care Programs Committee meeting on July 26, 2022
 - Participated in the Correspondence Committee meeting on July 28, 2022
 - Participated in the Task Management Committee meeting on July 28, 2022
 - Participated in the Medi-Cal Correspondence Committee July 28, 2022
 - Attended JAD sessions for:
 - CR 199836 – Periodic Verifications No Response from Consumers – Pre JAD#1
 - CR 208859 – Apply Soft Pause to beneficiaries that are placed in Pending eligibility status due to Pending verifications
 - CR 191453 – Verification Caching Phase III – Pre JAD#1
 - CRs 186221/186317 – CalWIN Conversion to CalSAWS (Wave 4 and Wave 5)
 - CR 208654 – Renewal closure batch to withdraw RRC application that have future year eligibility established on the last day of renewal
 - Reviewed forty-eight (48) design documents, targeting Critical and High priority designs for review and other SCRs at the Consortium's direction

Table 1-6 – Weekly M&O SCR Updates

Release	SCRs in QA Review
RWR	15
21.07	1
21.11	1
22.03	3
22.05	1
22.06	5
22.07	2

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Weekly Status Report Period: July 25, 2022, to July 31, 2022

22.09	4
22.11	7
23.01	2
23.03	1
23.05	1
23.06	1
23.07	2
23.09	1
Other	1
Grand Total	48

- ▶ Conversion
 - Participated in Wave 1 Mock 2 Cutover 1A click through activities
- ▶ County Data Validation (CDV)
 - Managed the follow up on the triage of outstanding CDV findings
 - Provided CDV updates at OPAC
- ▶ General Assistance/General Relief (GA/GR)
 - Monitored design completion for GA/GR SCRs
- ▶ Contact Center
 - Participated in the weekly Contact Center Test Automation Cross Team call
- ▶ Case Purge
 - Tracked CalSAWS Purge sprint activities and conduct validations

1.3.5 BenefitsCal

- ▶ Attended the Support Request API Joint Design Session for BenefitsCal/CalSAWS on July 27, 2022
- ▶ Attended the BenefitsCal Collaboration Model July Ad-Hoc Meeting on July 29, 2022
- ▶ Attended the Daily Transaction Failures Meetings
- ▶ Participated in the combined twice weekly DD&I and M&O Check-in meetings
- ▶ Monitored Release 5.0 CalSAWS dependencies and the prioritization of partner SCRs
- ▶ Participated in the BenefitsCal Operation Review weekly meeting
- ▶ Monitored BenefitsCal Major Release 4.0 Scope and production deployment progress
- ▶ Conducted review and submitted comments on BenefitsCal Major Release 4.0 Release Notes
- ▶ Started planning QA Verification Scope for BenefitsCal Priority Releases 4.0.1 and 4.1
- ▶ Created the Independent Test Dashboard for BenefitsCal Major Release 4.1.5
- ▶ Conducted review and submitted comments on the following Monthly deliverables:
 - FWP 24.09 CX Monthly Report - June 2022 (Comments Only)
 - FWP 25.05 Monthly M&O Report - June 2022 (Comments Only)
- ▶ Conducted review and submitted comments on FWP 32 CalSAWS Marketing and Communications Plan
- ▶ Conducted FDEL resolution review for unresolved comments on the following Monthly deliverables:
 - FWP 29.03 Monthly Status Report - June 2022

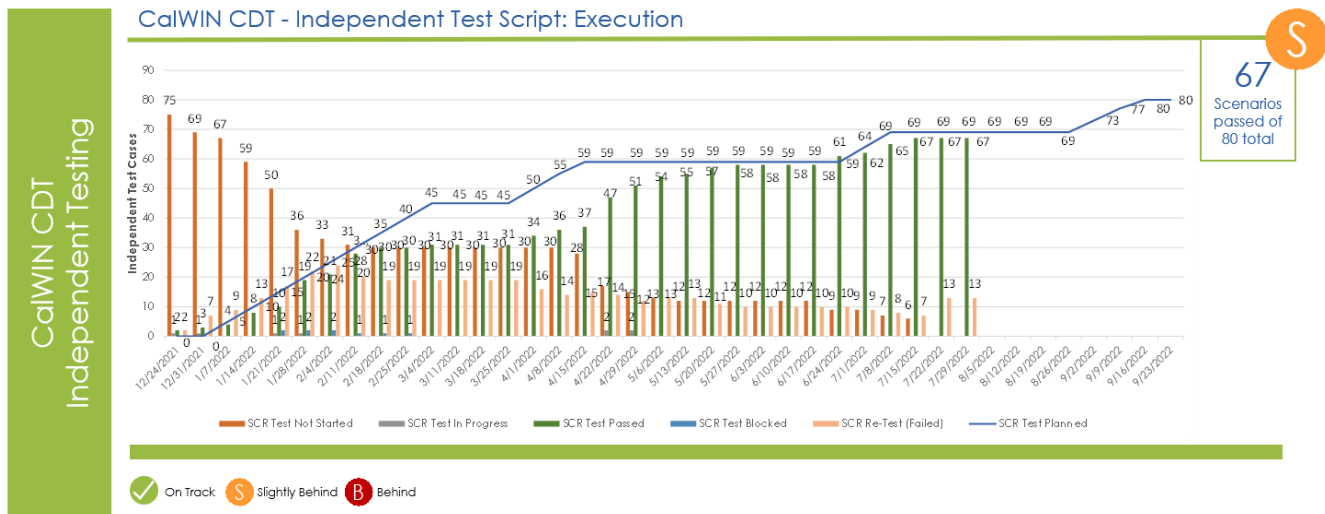
- FWP 28.03 Monthly Work Plan - June 2022

1.3.6 Test

- ▶ CalSAWS Release 22.09 testing activities
 - Continued test preparation activities
 - Began QA Review of System Test scripts
- ▶ CalWIN CDT – Functional Testing activities
 - CDT testing activities are paused until delivery of Golden Data Set (GDS) #9 in early September

Table 1-7 – CalWIN CDT Independent Test Progress

Test Cycle	Total Scenarios	Not Executed	In Progress	Passed	Failed	Blocked
CalWIN CDT – ClearBest QA Independent Test Results	80	0% (0)	0% (0)	84% (67)	16% (13)	0% (0)

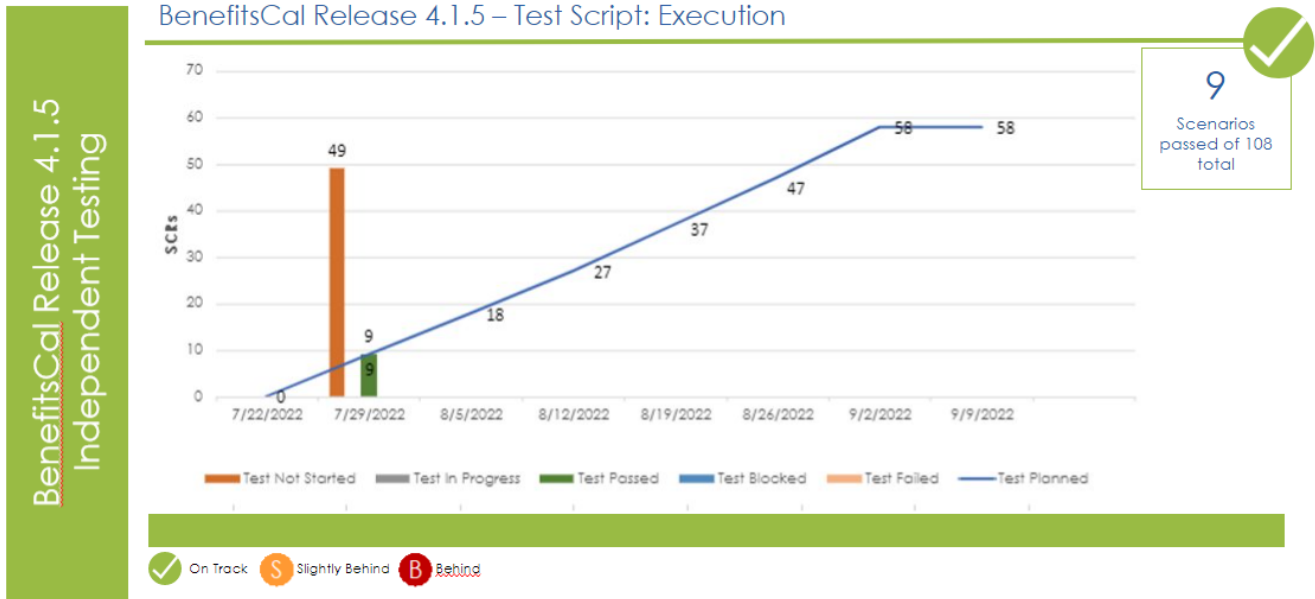


CDT Execution has been extended through September in anticipation of GDS #9

- ▶ BenefitsCal Activities
 - Continued to monitor open defects
 - Participated in BenefitsCal DD&I and M&O calls on July 26 and 28, 2022
 - Began script execution for R4.1.5 ARPA
 - Scoped for Priority Release R4.0.1

Table 1-8 - BenefitsCal Release 4.1.5 Independent Test Progress

Test Cycle	Total Scenarios	Not Executed	In Progress	Passed	Failed	Blocked
R4.1.5 - ClearBest QA Independent Test Results	58	85% (49)	0% (0)	15% (9)	0% (0)	0% (0)



- ▶ Priority Release / RWR Activities
 - Monitored Fiscal Reports defects and Priority Release issues selected for future QA Review or Independent Test
 - Continued QA Review of System Test scripts and execution for the following SCR and submitted findings for resolution

Table 1-9 - Fiscal Reports Issues QA Reviewed or Tested

Defect/SCR #	Scheduled Release	Type of Testing
CA-246779 [Fiscal] Summary does not reconcile with Details sheet on both Unposted Receipts Daily and Monthly Activity Report and other issues	22.07.28	QA Review
CA-235977 Update GR 237	22.07.28	QA Review

- ▶ Other Consortium Support Test Activities
 - Monitored test support for priority releases
 - Participated in Integrated Test Team meeting on July 26, 2022
 - Participated in Weekly Test Touch point meeting on July 26, 2022
 - Participated in GA/GR Testing Check-In meetings on July 26 and 28, 2022
 - Participated in GA/GR Weekly System Test Status Call on July 27, 2022
- ▶ CalWIN UAT
 - Facilitated UAT Group 2 execution meetings on July 25 - 29, 2022
 - Facilitated Weekly UAT management touchpoint on July 25, 2022
 - Facilitated a Tech support discussion with Tech Support and Consortium Support on July 25, 2022
 - Managed and monitored UAT Group 2 execution findings and defect progress
 - Monitored the UAT CalSAWS mailbox

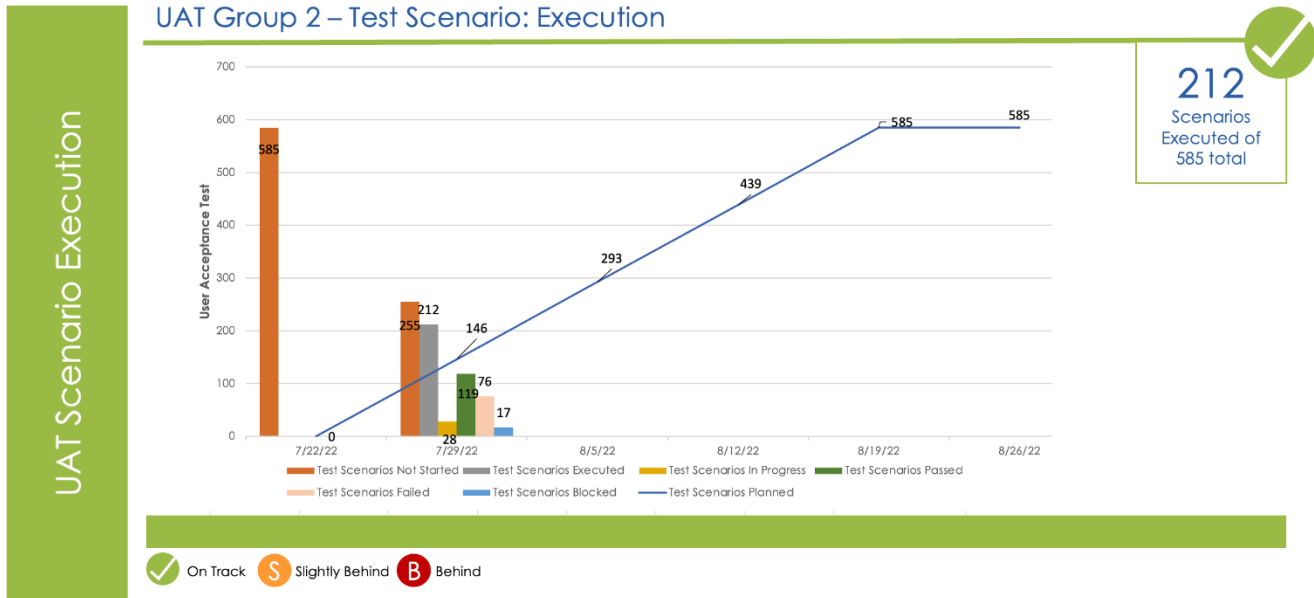
CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Weekly Status Report Period: July 25, 2022, to July 31, 2022

Table 1-10 – UAT Group 1 Test Scenario Execution Progress

Test Cycle	Total Scenarios	Not Executed	In Progress	Passed	Failed	Blocked
CalSAWS CalWIN UAT Group 2 Execution	585	59% (345)	5% (28)	20% (119)	13% (76)	3% (17)



1.3.7 Implementation

- ▶ CalSAWS Maintenance and Operations (M&O)
 - Participated in weekly Training Touchpoint meeting on July 26, 2022
- ▶ CalWIN Implementation Support Services (ISS)
 - Participated in weekly Implementation Management meeting on July 25, 2022
 - Conducted weekly Implementation Team Meeting on July 25, 2022
 - Participated in Orange BPR Closeout Sessions on July 25 - 28, 2022
 - Participated in 3X Weekly leadership meetings for the CalWIN Implementation on July 25, 27, and 29, 2022
 - Participated in Process Simulation sessions for Placer and Yolo on July 25 – 29, 2022
 - Participated in Placer and Yolo Process simulation debrief meetings on July 25 and 26, 2022
 - Supported Change Discussion Office Hours for Placer and Yolo on July 25 – 29, 2022
 - Participated in weekly CalWIN ISS Management meetings on July 26, 2022
 - Participated in weekly CalWIN ISS OCM Leads meeting on July 26, 2022
 - Participated in weekly CalWIN ISS Training Touchpoint on July 26, 2022
 - Participated in weekly CalWIN Conversion and Change Management meeting on July 26, 2022
 - Participated in weekly touchpoint with Accenture Delivery Manager and Consortium ISS Project Manager on July 26, 2022
 - Participated in Santa Barbara BPR Closeout Sessions on July 26 – 28, 2022

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Weekly Status Report Period: July 25, 2022, to July 31, 2022

- Supported monthly CalSAWS Change Network Champion Meeting - Waves 1 and 2 on July 26, 2022
- Participated in monthly Santa Barbara TOSS/IPOC meeting on July 26, 2022
- Supported the CalSAWS Q&A Session: Eligibility Overview session on July 26, 2022
- Participated in Wave 2 CDG Comments Review and Discussion on July 26, 2022
- Participated in Santa Clara CDG discussion with Santa Clara staff on July 26, 2022
- Participated in Wave 2 and 3 Updated Approach and Status discussion on July 27, 2022
- Participated in monthly Santa Clara TOSS/IPOC meeting on July 27, 2022
- Conducted QA Debrief on DDEL 10 – CalWIN Implementation Support Plan with Consortium Deliverable Reviewers on July 27, 2022
- Participated in PPOC Change Discussion Weekly Touchpoint on July 27, 2022
- Participated in monthly OPAC meeting on July 28, 2022
- Submitted comments on revised DDEL 10 – Implementation Support Plan on July 28, 2022
- Submitted comments on County Change Discussion Guides for Contra Costa, Santa Clara, and Tulare on July 29, 2022
- Participated in TOSS/QA/ISS Leadership Sync meeting on July 29, 2022
- ▶ Release Management
 - Participated in CalSAWS 22.07 Post-Release Checkpoint July 25 - 27, 2022
- ▶ Special Projects
 - Planned for next ERG AAPI Meeting on July 28, 2022

1.3.8 OCAT

- ▶ Continued reviewing interim draft submissions of the OCAT System Security Plan (SSP)

1.4 Activities for the Next Reporting Period

1.4.1 Project Management

- ▶ Participate in 3X Weekly CalSAWS Leadership meetings on August 1, 3, and 5, 2022
- ▶ Participate in UAT Weekly Project touch-point meeting on August 1, 2022
- ▶ Participate in GA/GR web-service discussion meeting on August 1, 2022
- ▶ Participate in CalSAWS Section Directors meeting on August 2, 2022
- ▶ Participate in bi-weekly OCAT Operations and Release Meeting on August 3, 2022
- ▶ Strike Teams & Retrospectives
 - Conduct CIT/CRFI preliminary review session on August 2, 2022
 - Participate in ShareCalWIN walk through on August 2, 2022
 - Facilitate Executive Sponsor options and recommendations planning session August 2, 2022
 - Facilitate Web Portal County Focus group session prep meeting August 4, 2022
 - Facilitate Web Portal approach options and brainstorm session August 5, 2022
 - Facilitate County Data Validation retro board review session August 5, 2022

1.4.2 Technical

- ▶ Participate in CalSAWS Weekly Leadership meetings

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Weekly Status Report Period: July 25, 2022, to July 31, 2022

- ▶ Participate in CalSAWS Weekly Technical meeting on August 1, 2022
- ▶ Participate in Consortium FinOps meeting on August 2, 2022
- ▶ Participate in App/Dev meeting on August 2, 2022
- ▶ Participate in Tech Change Advisory Board (CAB) meeting on August 3, 2022
- ▶ Participate in DBCR/CTCR Review meetings on August 4, 2022
- ▶ Participate in Environment Management Review meeting on August 4, 2022
- ▶ BenefitsCal
 - Participate in Application Transfer meetings
 - Participate in BenefitsCal Operations Review meeting on August 2, 2022
 - Participate in DD&I and M&O calls on August 2 and 4, 2022
 - Participate in BenefitsCal Design Session (Release 5.0 recap) on August 4, 2022
- ▶ Batch
 - Participate in Batch Performance Checkpoint meeting on August 3, 2022
 - Participate in Batch Weekly Roundup meeting on August 4, 2022
- ▶ CalWIN
 - Participate in CalWIN Wave 3 - TPOC Meeting on August 3, 2022
 - Participate in CalWIN Wave 1 - TPOC Meeting on August 4, 2022
 - Participate in CalWIN Mock Cutover on August 6, 2022
- ▶ Central Print
 - Participate in CalSAWS Central Print Status meeting on August 1 and 3, 2022
- ▶ Contact Center
 - Participate in Orange County Contact Center Discussions on August 1, 2022
 - Participate in CalSAWS: Contact Center Management meeting on August 1, 2022
 - Participate in Los Angeles discussion on August 2, 2022
 - Participate in Solano IVR Contact Center Design Session on August 3, 2022
 - Participate in Santa Cruz IVR Contact Center Design Session on August 3, 2022
 - Participate in CalSAWS Contact Center standup meeting on August 3, 2022
 - Participate in San Diego Contact Center Design Session on August 4, 2022
 - Participate in LA County Contact Center IT Sessions on August 4, 2022, 2022
- ▶ General Assistance/General Relief (GA/GR)
 - Participate in GA/GR Client Correspondence discussions on August 1 and 3, 2022
- ▶ Security
 - Participate in weekly Security POAM review on August 4, 2022
- ▶ Service Management
 - Participate in Service Management meeting on August 4, 2022

1.4.3 Imaging

- ▶ Participate in Imaging Migration Status meeting on August 2, 2022
- ▶ Continue to review Imaging activities for LA with the review of Change requests, defects, and configurations

1.4.4 Functional

- ▶ M&O
 - Participate in the Self-Service Portal Committee meeting on August 2, 2022
 - Participate in the Medi-Cal CMSP Committee meeting on August 3, 2022
 - Participate in the Correspondence User Group meeting on August 3, 2022

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Weekly Status Report Period: July 25, 2022, to July 31, 2022

- Attend JAD sessions for:
 - CR 208859 – Apply Soft Pause to beneficiaries that are placed in Pending eligibility status due to pending verifications
 - CR 199836 – Periodic Verifications No Response from Consumers – Pre JAD#2, Pre JAD#3
 - CR 195945 – Design Change Request for R23.2 – JAD#2
 - CR 191453 – Verification Caching Phase III – Pre JAD#2
 - CRs 186221/186317 – CalWIN Conversion to CalSAWS (Wave 4 & Wave 5) – Pre JAD #1
- ▶ Conversion
 - Participate in the Wave 1 Mock 2 Cutover 1B activities
 - Provide inputs for risk updates
 - Continue discussions on the Go-Live packet structure
- ▶ County Data Validation (CDV)
 - Manage the follow up on the triage of outstanding CDV findings
- ▶ General Assistance/General Relief (GA/GR)
 - Monitor design completion for GA/GR SCRs
- ▶ Contact Center
 - Participate in weekly Contact Center Test Automation Cross Team call
- ▶ Case Purge
 - Track CalSAWS Purge sprint activities and conduct validations

1.4.5 BenefitsCal

- ▶ Attend the BenefitsCal Design Session: recap of Support Requests (Release 5.0) on August 4, 2022
- ▶ Monitor Release 5.0 CalSAWS dependencies and the prioritization of partner SCRs
- ▶ Attend the Daily Transaction Failures Meetings
- ▶ Participate in the combined twice weekly DD&I and M&O Check-in meetings
- ▶ Participate in the BenefitsCal Operation Review weekly meeting
- ▶ Participate in the weekly scope review and vendor coordination meeting for upcoming BenefitsCal releases
- ▶ Monitor BenefitsCal Priority Releases 4.0.1 and 4.1 QA verification scope
- ▶ Monitor BenefitsCal Major Release 4.1.5 Independent Test Dashboard
- ▶ Conduct FDEL resolution confirmation for unresolved comments on 09.01 Maintenance and Operations (M&O) Plan – L.A. County
- ▶ Conduct review and submit comments on FWP 26.01 BOM Review and License Renewal
- ▶ Conduct review and submit comments on FWP 27.01 Certificate Review

1.4.6 Test

- ▶ CalSAWS Release 22.09
 - Continue QA Review of System Test scripts
 - Being execution of Independent Test scripts
- ▶ CalSAWS Converted Data Testing – Functional Testing activities
 - Monitor open conversion defects
- ▶ BenefitsCal Activities

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Weekly Status Report Period: July 25, 2022, to July 31, 2022

- Continue Test Execution for ARPA Release 4.1.5
- Participate in BenefitsCal DD&I and M&O calls on August 2 and 4, 2022
- Monitor open defects
- ▶ Priority Release / RWR Activities
 - Participate in bi-weekly CalSAWS State and Fiscal Reports meeting on August 4, 2022
 - Perform QA activities for the following RWR issues upon delivery to System Test

Table 1-11 – RWR Issues Planned for QA Review/Test

Defect/SCR #	Scheduled Release	Type of Testing
CA-246406 Office Schedule Accessibility Updates	22.07.x1	QA Review
CA-247124 Accessibility - Updates Pages in CalSAWS Application (Tier 1 & Tier 2)	RWR	QA Review
CA-247125 Accessibility - Updates Pages in CalSAWS Application (Tier 2)	RWR	QA Review

- Perform QA activities for the following Fiscal Reports issue upon delivery to System Test

Table 1-12 – Fiscal Reports Issues Planned for QA Review/Test

Defect/SCR #	Scheduled Release	Type of Testing
CA-245594 Add General Assistance Program Code converted from CalWIN to Generate reports	22.08.XX	QA Review
CA-235977 Update GR 237	22.08.01	QA Review
CA-246977 [Fiscal] The CalFresh EBT Production Reconciliation Report Cancelled Summary and Cancelled Details tabs not matching	22.08.11	QA Review
CA-245726 [State] DFA 256 report reconciliation to Issuance Detail Claiming Summary Report	22.08.11	QA Review
CA-246813 [Fiscal] Summary does not reconcile with detail on Supplemental Benefit Issuance EBT Register	22.08.11	QA Review
CA-239445 [State] Update Carried Forward Logic for Reports to add Single County Basis only runs	22.09	QA Review
CA-235413 [Fiscal] Valuable Inventory Report and Issued Valuable Inventory Report show incorrect information	RWR	QA Review

- ▶ Other Consortium Support Test Activities
 - Monitor test support for priority releases
 - Participate in Integrated Test Team meeting on August 2, 2022
 - Participate in GA/GR Testing Check-In meetings on August 2 and 4, 2022
 - Participate in GA/GR Weekly System Test Status Call on August 3, 2022

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Weekly Status Report Period: July 25, 2022, to July 31, 2022

- Participate in Weekly Test Touch point meeting on August 3, 2022
- ▶ CalWIN UAT
 - Facilitate UAT Group 1 Retest and Group 2 execution meetings on August 1-5, 2022
 - Facilitate Weekly UAT management touchpoint on August 1, 2022
 - Manage and monitor UAT Group 2 execution findings and defect progress
 - Monitor the UAT CalSAWS mailbox

1.4.7 Implementation

- ▶ CalSAWS Maintenance and Operations (M&O)
 - Participate in weekly Training Touchpoint meeting on August 2, 2022
- ▶ CalWIN Implementation Support Services (ISS)
 - Participate in weekly Implementation Management meeting on August 1, 2022
 - Participate in weekly touchpoint with Accenture Delivery Manager and Consortium ISS Project Manager on August 1, 2022
 - Conduct weekly Implementation Team Meeting on August 1, 2022
 - Participate in UAT weekly project touchpoint on August 1, 2022
 - Participate in BenefitsCal Q&A Session on August 1, 2022
 - Participate in monthly Tulare TOSS/IPOC meeting on August 1, 2022
 - Support Change Discussion Office Hours for Placer and Yolo on August 1 - 4, 2022
 - Participate in Ventura BPR Closeout Sessions on August 1 - 5, 2022
 - Participate in 3X Weekly leadership meetings for the CalWIN Implementation on August 1, 3 and 5, 2022
 - Participate in weekly CalWIN ISS Training Touchpoint on August 2, 2022
 - Review Wave 3 CDG Orientation Meeting Presentation on August 2, 2022
 - Participate in Business Advocate Portal Implementation & Training on August 2, 2022
 - Prepare for Employment Services Q&A Session on August 2, 2022
 - Participate in weekly CalWIN Conversion and Change Management meeting on August 2, 2022
 - Participate in Placer and Yolo Process simulation meetings on August 2 and 3, 2022
 - Participate in weekly CalWIN ISS Management meetings on August 2 and 4, 2022
 - Participate in Process Simulation sessions for Placer and Yolo on August 2 - 5, 2022
 - Participate in Wave 2 and 3 Change Discussion Guide Checkpoint on August 3, 2022
 - Prepare for Education Sessions/Office Hours for County Prep Phase on August 3, 2022
 - Conduct monthly CalSAWS Global IPOC meeting on August 3, 2022
 - Participate in Contra Costa CDG Comments Review meeting on August 3, 2022
 - Participate in the Wave 1 Check in meeting on August 3, 2022
 - Participate in weekly CalWIN ISS OCM Leads meeting on August 3, 2022
 - Participate in PPOC Change Discussion Weekly Touchpoint on August 4, 2022
 - Participate in monthly Contra Costa TOSS/IPOC meeting on August 4, 2022
 - Participate in monthly Placer TOSS/IPOC meeting on August 4, 2022
 - Participate in Communications Strike Team Meeting 2 on August 4, 2022
- ▶ Release Management
 - Analyze WBT SCR changes and provide feedback on August 1 – 5, 2022
- ▶ Special Projects

- Plan for next ERG AAPI Meeting on August 5, 2022

1.4.8 OCAT

- ▶ Continue reviewing interim draft submissions of the OCAT System Security Plan (SSP)
- ▶ Participate in bi-weekly OCAT Operations and Release Meeting on August 3, 2022

1.5 Deviations from Plan/Adjustments

- ▶ None for the reporting period