

# CalSAWS | Executive Summary for the JPA Board of Directors

Date: Friday, September 9, 2022

Location: Conference Call/Zoom

## Agenda Item and Summary

## Type of Item

### 1. Call meeting to order.

Procedural

**Summary:** Board Chair, Michael Sylvester, will call the CalSAWS JPA Board of Directors meeting to order.

### 2. Confirmation of Quorum and Agenda Review.

Procedural

**Summary:** Board Chair, Michael Sylvester, will confirm quorum of the Board and John Boule will provide a high-level overview of the agenda.

### 3. Public opportunity to speak on items not on the agenda. Public comments are limited to no more than three minutes per speaker, except that a speaker using a translator shall be allowed up to six minutes.

Procedural

**NOTE:** The public may also speak on any Item ON the Agenda by waiting until that Item is read then requesting recognition from the Chair to speak.

**Summary:** Board Chair, Michael Sylvester, will provide the public with an opportunity to speak on items not on the agenda.

## Action Item

### 4. Authorization to conduct CalSAWS JPA Board, Project Steering Committee (PSC), and WCDS Subcommittee Meetings in accordance with subdivision (e) of Government Code Section 54953 through October 9, 2022, based on the following findings:

- a. The Governor's State of Emergency related to COVID-19 remains in effect; and
- b. The State of Emergency continues to directly impact the ability of the members to meet safely in person.

**Summary:** The Consortium is seeking Board authorization to conduct the CalSAWS JPA Board, Project Steering Committee (PSC), and WCDS Subcommittee Meetings in accordance with subdivision (e) of Government Code Section 54953 through October 9, 2022, based on the findings listed above.

### 5. Approval of Deloitte Change Order No. 5, which includes the option to extend the contract term for two (2) years, an increase to the allowance for Additional Services, and the addition of a County Work Order allowance.

Action

**Summary:** The Consortium is seeking Board approval of Deloitte Change Order No. 5, which includes the extension of the contract through December 2024 for the base Maintenance and Enhancement (M&E) hours, and expansion of M&E hours for the current term and extended term, ongoing cloud support services, hardware and software, as well as an allowance for additional services and county purchases. The costs of this Change Order equate to \$26,127,346. The CalSAWS scope is accounted for in the CalSAWS IAPDU. Additional services and county purchase will be accounted for through

premise or other separate funding. The current year costs are accounted for in the CalSAWS JPA project budget.

**6. Approval of Consent Items**

Action

**a. Approval of the Minutes and review of the Action Items from the August 12, 2022, JPA Board of Directors Meeting.**

**Summary:** The Consortium is seeking Board approval of the August 12, 2022, JPA Board of Directors Meetings.

**b. Approval of Accenture Change Notice No. 21, which includes requests to add hours for costs related to BenefitsCal Support and Premise item CalFresh Notice of Denial or Pending Status, as well as administrative adjustments for the CDSS and DHCS Report Support and the Virtual Assistant.**

**Summary:** The Consortium is seeking Board approval of Accenture Change Notice No. 21, which includes requests to add hours for costs related to BenefitsCal Support and premise item CalFresh Notice of Denial or Pending Status. This Change Notice also incorporates the Statements of Work for the CDSS and DHCS Report Support, and removes the Virtual Assistant previously approved as part of Change Notice 18, which is now accounted for in Amendment 30.

This Change Notice will utilize \$1,599,881 for the premise item and BenefitsCal support of the \$92,000,000 allocation for change orders (incorporated in LRS Amendment 30). The total is offset by \$2,543,913 due to the reduction of the Virtual Assistant costs, for a net reduction of (\$944,032). Board approval of this change notice will update the balance to \$44,731,281 for future change orders.

This change notice does not increase the total contract value of the CalSAWS/LRS Agreement. The costs of this change notice are funded through the CalSAWS IAPDU and premise funding and the current year costs are accounted for in the SFY 2022-23 CalSAWS JPA Project Budget.

**c. Approval of Deloitte Change Order No. 6, which includes technical adjustments for updated requirements and fiscal year shifts.**

**Summary:** The Consortium is seeking Board approval of Deloitte Change Order No. 6, which includes technical adjustments associated with BenefitsCal requirements that were removed, revised, or shifted, as well as alignment of costs by fiscal year. This work order does not increase the total contract value of the CalSAWS Portal/Mobile Agreement.

**d. Approval of Deloitte Change Order No. 3, Work Order 7, which includes the effort related to American Rescue Plan Act (ARPA) Prepopulated SAR 7 and 7A.**

**Summary:** The Consortium is seeking Board approval of Deloitte Change Order No. 3, Work Order 7, which includes the BenefitsCal effort related to American Rescue Plan Act (ARPA) Prepopulated SAR 7 and 7A. This Change Order will utilize \$92,495 of the original \$13,000,000 allocation for Change Orders. Board approval of this Change Order will leave a balance of 9,704,093 for future changes. This work order does not increase the total contract value of the CalSAWS Portal/Mobile Agreement. The costs of this work order are funded through premise funding and are accounted for in the SFY 2022-23 CalSAWS JPA Project Budget.

**e. Approval of Deloitte Change Order No. 1 for the CalWIN Implementation Support Services Agreement, which exercises the option for Training facilities.**

**Summary:** The Consortium is seeking Board approval of Deloitte Change Order No. 1, which exercises the option for Training facilities, including facility space, and hardware/software. This Change Order will utilize \$1,906,638 of the original \$3,844,475 optional training facilities price. This change does not increase the total contract value of the CalSAWS Agreement. All costs are covered through the CalSAWS IAPDU funding. All current year costs are accounted for in the FY 2022-23 CalSAWS JPA Project Budget.

**f. Approval of Davis-Farr Amendment 1, which includes a two-month extension of the term of the contract to November 30, 2022, to align to the audit schedule.**

**Summary:** The Consortium is seeking Board approval of Davis-Farr Amendment 1, which includes a two-month extension of the contract term to November 30, 2022 in order to align to the audit schedule, with no cost change.

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**Informational Items**

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**7. Recognition of CalSAWS JPA Board Chair Receiving the CIO 100 Hall of Fame Award** Informational

**Summary:** John Boule and Marla Stuart will recognize CalSAWS JPA Board Chair, Michael Sylvester, for his receipt of the CIO 100 Hall of Fame Award.

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**8. Technical Operations Update** Informational

- **Technical system scaling and batch performance**
- **ForgeRock Redundancy**
- **Contact Center Update**

**Summary:** Arnold Malvick will provide an update on Technical Operations.

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**9. BenefitsCal Retrospective and Update** Informational

- **Metrics with CBOs separated from GetCalFresh**

**Summary:** Rachel Frey and Onur Senman will provide an update on BenefitsCal Retrospective.

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**10. CalSAWS Release and Policy Update** Informational

**Summary:** Lisa Salas and Karen Rapponotti will provide an update on CalSAWS Release and Policy.

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**11. Wave 1 Readiness** Informational

- **BenefitsCal Training Content**



**Agenda Item and Summary**

**Type of Item**

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**Summary:** Cathryn VanNamen, Rachel Frey, Arnold Malvick, and Dan Dean will provide an update on Wave 1 Readiness.

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**12. Conversion Update**

Informational

- **Characteristics and Trends of Yellow Banner Cases**

**Summary:** Keith Salas will provide an update on Conversion.

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**13. UAT Status Update**

Informational

**Summary:** Peggy Macias and Surranjan Kumar will provide an update on UAT Status.

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**14. Update on Waves 2 – 6 Key Risks**

Informational

**Summary:** Arnold Malvick, Rachel Frey, Wendy Battermann, and Dan Dean will review and provide an update on Key Risks for Waves 2 – 6.

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**15. County Sharing Update**

Informational

**Summary:** June Hutchison and Joe Mendoza will provide an update on County Sharing.

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**16. Update on Key State IV&V Activities**

Informational

**Summary:** Brian Nagy will provide an update on Key State IV&V Activities.

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**17. Adjourn meeting**

Procedural

**Summary:** Board Chair, Michael Sylvester, will adjourn the meeting of the CalSAWS JPA Board of Directors.

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