

| Release # | Release Date | Item Type | Item Number | Functional Area | Programs Impacted | Original Behavior | New Behavior | Ticket Number |
|-----------|--------------|-----------|-------------|-----------------|-------------------|--|---|---------------|
| 22.09.16 | 16-Sep-22 | SCR | CA-228023 | Contact Center | | The Post Call Survey did not work with the Default or Enhanced Call Control Panel (CCP). | The Post Call Survey now supports the Default and Enhanced Call Control Panel (CCP). | |
| 22.09.16 | 16-Sep-22 | Defect | CA-250180 | Reports | | The EBT End of Day Report was displaying records with a different status date outside of the begin date and end date parameters chosen. The EBT End of Day Report had also been displaying records for other counties/offices outside of the county/office parameter chosen. | The static date filter applied at data load editor has been removed and now the transaction date value as well as data in report is matching with the filter applied. | PRB0044300 |