

## CalSAWS CCB Agenda

<b>DATE</b>	September 15, 2022
<b>TIME</b>	1:30 PM
<b>LOCATION</b>	Teams Virtual Meeting
<b>SUBJECT</b>	Change Control Board Meeting
<b>INVITEES</b>	Regional Managers, Design Leads, Tech Leads, Release Management Leads, Quality Assurance, State Partners, Consortium Management

### Meeting Purpose:

Approve pending System Change Requests (SCRs), scope modifications, and change orders as needed.

### 1. CalSAWS SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
RWR	CA-203762		Upload CW 74 (9/19) in Threshold languages	Client Correspondence	310	Premise	Start Build	22.09.x1
RWR	CA-228858	N/A	Update Electronic Notification Agreement -NA 1273	Client Correspondence	330	Premise	Start Build	
RWR	CA-233816		Add threshold languages for CW/WTW Time Limit Forms	Client Correspondence	1977	Premise	Start Build	
RWR	CA-241186		Remove Trigger for CW 8 and CW 8A for CalFresh	Client Correspondence	62	CalSAWS M&E	Production Deployment	22.07.x3
RWR	CA-241914		Add Missing Threshold Languages to Template Repository - DHCS 0003	Client Correspondence	310	Premise	Start Build	
RWR	CA-246336		Add M40-107J to CalSAWS	Client Correspondence	330	Premise	No	
RWR	CA-246342		Add M40-129D5 to CalSAWS	Client Correspondence	82	Premise	No	

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
RWR	CA-247009		Add SAR 22 in Threshold Languages	Client Correspondence	465	Premise	Start Build	
20.09	CA-221083	CA-216173	OCAT Environment Configuration	Tech Ops	5	LRS M&E	Production Deployment	20.10.29
21.07	CA-234977		Add Cause Codes for General Assistance (Non-Managed) Recovery Accounts	Fiscal	25	LRS M&E	Production Deployment	21.10.27
22.07	CA-239411		ACIN I-XX-22 CalFresh COLA; ACL 22-60 Update CalWORKs (CW) MAP for 2022-2023; ACL 22-53 Update CalWORKs (CW) IRT Levels for 2022-2023	Eligibility	195	CalSAWS M&E	Production Deployment	22.09.08
22.07	CA-242906		ACIN I-XX-22- FFY 2023 CalFresh COLA; ACL 22-60 CW MAP - Run Batch EDBC	Eligibility	264	CalSAWS M&E	Production Deployment	22.09.10
22.07	CA-245061		Update CalSAWS to use the Primary E-Mail Address as the user login name for CalWIN Counties.	Online	183	CalSAWS M&E	Production Deployment	22.08.30
22.07	CA-247247		Create Conversion and RCC Staff and Unit for CalWIN Migration Counties	Online	150	CalSAWS M&E	Production Deployment	22.09.08
22.07	CA-248354		Imperial County Warrant Issue	Fiscal	127	CalSAWS M&E	Production Deployment	22.08.11
22.07	CA-248426		Turn On Two-Way Messaging for Butte County	BenefitsCal	10	CalSAWS M&E	Production Deployment	22.08.04
22.07	CA-248436	CA-248010	Turn on Tax Intercept batch jobs for week ending 08/05/2022	Fiscal	13	CalSAWS M&E	Production Deployment	22.08.04
22.07	CA-248642		DCR - Amador County Foster Care Warrant Issue	Fiscal	45	CalSAWS M&E	Production Deployment	22.08.05
22.07	CA-248913		Issue August 2022 Disaster Supplement in accordance to HR 6201 Emergency Allotments	Fiscal	210	CalSAWS M&E	Production Deployment	22.09.03
22.07	CA-248950		Turn off Outbound Information Update Jobs	CalHEERS	6	Premise	Production Deployment	22.08.12

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
22.07	CA-249105		Training: Update Task Management WBTs for 21.11-22.07 App Dev Changes	Training	280	CalSAWS DD&I	Start Build	22.09.23
22.07	CA-249176		Specialized Rate Update Impacted Cases - List Only (JIRA Only)	Eligibility	22	CalSAWS M&E	Production Deployment	22.08.23
22.07	CA-249296		Remove Household Member Address Population from MC RE Packets	Client Correspondence	90	CalSAWS M&E	Production Deployment	22.09.01
22.07	CA-249492		Increase processing rate of Case Purge	Tech Arch	10	CalSAWS DD&I	Production Deployment	22.08.25
22.09	CA-244002		Automated Action for CalHEERS Determination Changes	Online	259	CalSAWS M&E	Start Build	
22.09	CA-246485		Update Forms Batch job for newly linked BC Accounts	BenefitsCal	395	CalSAWS M&E	Production Deployment	22.09.29
22.09	CA-248427		Update SOC Amount DE on EW20, RC20, EW05 on 6G aid code	Batch/Interfaces	268	CalSAWS M&E	Production Deployment	22.10.04
22.09	CA-248447		Update list of programs sent to GA/GR correspondence service for Manual correspondence	Client Correspondence	119	CalSAWS M&E	Production Deployment	
22.09	CA-248537		CWMDM - Include pending program persons for processing	Batch/Interfaces	112	CalSAWS M&E	Production Deployment	22.10.04
22.09	CA-248539		CWMDM - One-time DCR to send pending program persons.	Batch/Interfaces	45	CalSAWS M&E	Start Build	22.10.07
22.09	CA-249048		Update FC/KG/AAP Level of Care Specialized Rates for 2022-2023	Eligibility	737	CalSAWS M&E	Production Deployment	22.10.08
22.11	CA-233588		2022/2023 Family Members Base Allocation Amount	CalHEERS	71	CalSAWS M&E	Start Build	
22.11	CA-242133		Add a validation on Cash Aid Time Limit Month Detail page to not allow clock stoppers after 05/2022	Fiscal	166	CalSAWS M&E	No	
22.11	CA-243036		Update system to not add removed Responsible Parties to Recovery Account when accepting additional months EDBC	Fiscal	204	CalSAWS M&E	Start Build	

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
22.11	CA-248593		Update Automated Action Scenario Verbiage	Online	18	CalSAWS M&E	No	
22.11	CA-248912		List of CWS individuals sent to CH with updated address	CalHEERS	300	Premise	Production Deployment	22.11.XX
23.01	CA-201573		eICT - Allow user to run Homeless Assistance when there's a pending CW program	Eligibility	332	CalSAWS M&E	No	
23.01	CA-207053		MEDS: ESAC discrepancies in RECON transaction FR20	Batch/Interfaces	204	CalSAWS M&E	No	
23.01	CA-216131		Prevent Granting MSP QI-1 for Individuals Eligible to Full Scope Medi-Cal without a SOC/Premium	CalHEERS	318	CalSAWS M&E	No	
23.01	CA-245084		Time Extension of RCA/TCVAP Programs	Eligibility	813	CalSAWS M&E	No	
23.01	CA-245485		Update ARPA Postpartum rules for Pregnancy at Intake and Minor Consent	CalHEERS	228	Premise	No	
23.05	CA-241362		Enhance the Foster Care Resource Detail page to Allow Phone Numbers with Different Extensions to be Accepted by the System	Online	105	CalSAWS M&E	No	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
RWR	CA-51956		Former Foster Youth (FFY) Threshold NOAs.	Client Correspondence	589	CalSAWS M&E	Start Build	22.09.06
RWR	CA-216900		Add CF RE, CW RE, and CW/CF RE packets in threshold languages.	Client Correspondence	4389	Premise	Start Build	22.07.x3
22.07	CA-228023		DDID 2704 FDS CSC: Post-call Survey	Contact Center	600	CalSAWS DD&I	No	22.09.07
22.07	CA-242917		Update Glenn County IP address for Issuance Batch to Central Square/One Solution	Batch Operations	53	CalSAWS M&E	Production Deployment	22.10.xx

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
22.07	CA-243606		Bulk Data Extraction from S3 Data Lake to Counties	Analytics	360	CalSAWS M&E	No	22.09.XX
22.07	CA-246220		Accessibility - Perform Accessibility on Pages updated with CA-232151	Fiscal	195	Premise	No	22.09.06
22.07	CA-247955		Request for ForgeRock Production Load for Wave 2 CalWIN Counties Prior to the Start of CalSAWS Training	Tech Forge Rock	21	CalSAWS M&E	No	22.09.12
22.09	CA-208600		Batch Scheduling Updates for CalWIN Conversion (Wave 1)	Batch/Interfaces	379	CalSAWS M&E	Start Build	22.10.14
22.09	CA-208670	CA-207452	Add Threshold Languages to SAR7/SAR2/Addendum packet and SAR2	Client Correspondence	965	Premise	Start Build	
22.09	CA-216757		2nd Level Authorization When Issuing an EBT Card	Fiscal	1848	CalSAWS M&E	Start Build	
22.09	CA-220016		GA GR Automated Solution Admin Changes - Wave 1 and Tier 3 Manual Correspondences	Eligibility	816	CalSAWS M&E	Start Build	
22.09	CA-231908		Re-schedule Task Purge job in CalSAWS	Batch/Interfaces	222	CalSAWS M&E	Start Build	
22.09	CA-233808		Update the DCFS Interface in CalSAWS to save absent parent data consistent with sending Custodial Person information to Child Support	Batch/Interfaces	294	CalSAWS M&E	Start Build	
22.09	CA-242524		CalWIN to/from CalSAWS ICT Records in Progress - Case List (Wave 1)	Online	40	CalSAWS M&E	No	
22.09	CA-244842		Set GAGR Aid Code for CalFresh program on PACF cases (for GA/GR Automated solution)	Eligibility	152	CalSAWS M&E	Production Deployment	
22.09	CA-245431		SB 1065 - Remove Valid Financial Hardship requirement for Permanent Homeless Assistance	Online	62	CalSAWS M&E	Start Build	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
22.09	CA-247957		Request for ForgeRock Production Load for Wave 3 CalWIN Counties Prior to the Start of CalSAWS Training	Tech Forge Rock	2	CalSAWS M&E	No	22.11.14
22.11	CA-55378		Impose CW MAP Reduction within the allotted timeframe when Immunization Page is not updated for children in AU under age 6	Eligibility	1170	CalSAWS M&E	No	
22.11	CA-214541		Create List of CW Cases with Two Parents; One with Role of 'MMO' with role reason 'FTP Immunization'	Eligibility	18	CalSAWS M&E	No	
22.11	CA-220188		Add Missing Foster Care NOAs that existed in C-IV, Phase 1	Client Correspondence	813	Premise	Start Build	
22.11	CA-225996		ACL 21-52 Update CF 285, Add CF 285A, Cover Letter and Pre-Populated Application Source	Client Correspondence	1564	Premise	Start Build	
22.11	CA-229814		Update Lobby Device Management	Online	1418	CalSAWS M&E	Start Build	
22.11	CA-233890		Update Application Questions List page	Online	186	CalSAWS M&E	No	
22.11	CA-247889		ACL 22-66 Resource Limit Increase	Eligibility	195	CalSAWS M&E	Production Deployment	
22.11	CA-247958		Request for ForgeRock Production Load for Wave 4 CalWIN Counties Prior to the Start of CalSAWS Training	Tech Forge Rock	2	CalSAWS M&E	No	23.01.02
23.01	CA-221893		Update CalWORKs in Public Assistance CalFresh Budget at Initial Approval	Eligibility	284	CalSAWS M&E	No	
23.02	CA-247959		Request for ForgeRock Production Load for Wave 5 CalWIN Counties Prior to the Start of CalSAWS Training	Tech Forge Rock	2	CalSAWS M&E	No	23.02.27
23.03	CA-200863	CIV-100175	ACL 19-10 CalFresh Recertification Delayed Processing	Online	1767	Premise	No	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
23.03	CA-247960		Request for ForgeRock Production Load for Wave 6 CalWIN Counties Prior to the Start of CalSAWS Training	Tech Forge Rock	2	CalSAWS M&E	No	23.05.01

## 2. Informational Only: CalSAWS Conversion SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
<i>None</i>								

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
<i>None</i>								

The next CCB Meeting scheduled for **09/29/2022**.

### 3. CalSAWS Deployment Schedule


#### 2022 - 2023 CalSAWS Deployment Schedule as of 6/6/2022

Release #	Release Date (Mon)	CalSAWS Production Deployment Date (Sun)	Notes	SCR Freeze (Fri)	Defect Freeze (Fri)	DBCR/CTCR Freeze (Wed)	Hard Defect Freeze (Fri)	Build Approved (Wed)
22.03	3/21/2022	3/20/2022		1/28/2022	2/25/2022	3/2/2022	3/4/2022	3/16/2022
22.05	5/23/2022	5/22/2022	Due to Memorial Day 5/30	3/25/2022	4/29/2022	5/4/2022	5/6/2022	5/18/2022
22.06	6/20/2022		CH Release	4/8/2022	5/27/2022	6/1/2022	6/3/2022	6/15/2022
22.07	7/25/2022	7/24/2022		5/27/2022	7/1/2022	7/6/2022	7/8/2022	7/20/2022
Wave 1 County Prep	9/19/2022		Wave 1 County Prep (Placer and Yolo)					
22.09	9/26/2022	9/25/2022	CH Release 9/19	7/29/2022	9/2/2022	9/7/2022	9/9/2022	9/21/2022
Wave 1 Go-Live	10/31/2022		CalWIN to CalSAWS Wave 1 Go-Live (Placer and Yolo)					
22.11	11/21/2022	11/20/2022		9/30/2022	10/28/2022	11/2/2022	11/4/2022	11/16/2022
Wave 2 County Prep	1/16/2023		CalWIN to CalSAWS Wave 2 County Prep (Santa Clara, Tulare, Contra Costa)					
23.01	1/23/2023	1/22/2023		11/23/2022	12/30/2022	1/4/2023	1/6/2023	1/18/2023
23.02	2/13/2023	2/12/2023	CH Release	TBD	TBD	TBD	TBD	TBD
Wave 2 Go-Live	2/27/2023		CalWIN to CalSAWS Wave 2 Go-Live (Santa Clara, Tulare, Contra Costa)					
Wave 3 County Prep	3/13/2023		CalWIN to CalSAWS Wave 3 County Prep (Orange, Santa Barbara, Ventura)					
23.03	3/20/2023	3/19/2023		1/27/2023	2/24/2023	3/1/2023	3/3/2023	3/15/2023
Wave 3 Go-Live	4/24/2023		CalWIN to CalSAWS Wave 3 Go-Live (Orange, Santa Barbara, Ventura)					
Wave 4 County Prep	5/15/2023		CalWIN to CalSAWS Wave 4 County Prep (San Diego, San Mateo, Santa Cruz, Solano)					
23.05	5/22/2023	5/21/2023	Due to Memorial Day 5/29	3/24/2023	4/28/2023	5/3/2023	5/5/2023	5/17/2023
CH 23.6	6/19/2023	6/18/2023	CH Release	TBD	TBD	TBD	TBD	TBD
Wave 4 Go-Live	7/3/2023		CalWIN to CalSAWS Wave 4 Go-Live (San Diego, San Mateo, Santa Cruz, Solano)					
Wave 5 County Prep	7/17/2023		CalWIN to CalSAWS Wave 5 County Prep (Alameda, Fresno, Sonoma)					
23.07	7/24/2023	7/23/2023		5/26/2023	6/30/2023	7/5/2023	7/7/2023	7/19/2023
Wave 5 Go-Live	9/4/2023		CalWIN to CalSAWS Wave 5 Go-Live (Alameda, Fresno, Sonoma)					
CH 23.9	9/18/2023	9/17/2023	CH Release					
Wave 6 County Prep	9/18/2023		CalWIN to CalSAWS Wave 6 County Prep (Sacramento, San Francisco, San Luis Obispo)					
23.09	9/25/2023	9/24/2023		7/28/2023	9/1/2023	9/6/2023	9/8/2023	9/20/2023



Wave 6 Go-Live	<b>10/30/2023</b>		CalWIN to CalSAWS Wave 6 Go-Live (Sacramento, San Francisco, San Luis Obispo)					
23.11	<b>11/20/2023</b>	11/19/2023		<b>9/29/2023</b>	10/27/2023	11/1/2023	11/3/2023	11/15/2023
24.01	<b>1/22/2024</b>	1/21/2024		<b>11/22/2023</b>	12/29/2023	1/3/2024	1/5/2024	1/17/2024

Freeze Dates	
SCR Freeze:	Deadline for all SCR code to be delivered for baseline release
Defect Freeze:	Deadline for all Defects to be delivered for baseline release
Hard Defect Freeze:	Deadline for all Defects (tied to baseline release) to be delivered for baseline release
Build Approved:	Greenlight for baseline release

 **[CA-203762] Upload CW 74 (9/19) in Threshold languages**

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Mohammed Yasin</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>Karuna Ganeri</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.09.x1</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>310</b>
Reporter:	<b>Ricardo Olivo</b>	Regulation Reference:		Created:	<b>07/27/2018 10:43 AM</b>
Status:	<b>Development Complete</b>	Impact Analysis:	<b>[Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Maria Arceo</b>	Training Impacted:		Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Documentation</b>	Committee:	<b>[Correspondence]</b>	Funding Source ID:	<b>CW Time Clock</b>
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Maria Arceo 8/05/22. Sent to correspondence committee as FYI				
<b>Expedite Approval:</b>	By Karen Rapponotti on 08/22/2022				
<b>Current Design:</b>	The system currently has CW 74 form only in English and Spanish languages in CalSAWS.				
<b>Request:</b>	Add the CW 74(9/19) form in all available Threshold languages in CalSAWS. Languages include: Cambodian, Chinese, Russian, Vietnamese.				
<b>Recommendation:</b>	Add the CW 74(9/19) form in all available Threshold languages in CalSAWS. Languages include: Cambodian, Chinese, Russian, Vietnamese.				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>310</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	200	DBA :	0	Design :	50
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	60	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

 **[CA-228858] Update Electronic Notification Agreement -NA 1273**

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Surendar Murugesan</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>Abinash Kumar Jha</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>330</b>
Reporter:	<b>Janet Mitri</b>	Regulation Reference:		Created:	<b>05/18/2021 10:12 AM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Maria Arceo</b>	Training Impacted:		Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Correspondence]</b>	Funding Source ID:	<b>Correspondence Phase II</b>
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	<b>N/A</b>
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Maria Arceo 8/19/2022- Sent to Correspondence Committee as FYI				
<b>Expedite Approval:</b>	By Karen Rapponotti on 08/22/2022				
<b>Current Design:</b>	The system has the outdated English and threshold languages of NA 1273 versions.				
<b>Request:</b>	Update the English, Spanish and all Threshold languages to CalSAWS for the NA 1273 form Template repository and system generated. Languages include: English, Spanish, Arabic, Cambodian, Chinese, Farsi, Tagalog/Filipino, Hmong, Korean, Lao, Russian, Vietnamese, Armenian.				
<b>Recommendation:</b>	Update English, Spanish and all Threshold languages to NA 1273. Languages: English, Spanish, Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog and Vietnamese.				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>330</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	200	DBA :	0	Design :	60
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	10	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	60	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



# [CA-233816] Add threshold languages for CW/WTW Time Limit Forms

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Indira Ramasamy</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>Lianel Richwin</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>1977</b>
Reporter:	<b>Tiffany Huckaby</b>	Regulation Reference:		Created:	<b>09/23/2021 06:19 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Gingko Luna</b>	Training Impacted:		Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Correspondence]</b>	Funding Source ID:	<b>CW Time Clock</b>
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:**

Gingko Luna 8/23/2022

**Expedite Approval:**

By Karen Rapponotti on 08/30/2022

**Current Design:**

Currently, the system has only English language in CalSAWS for CW 2166, CW 2186B, CW 2187, CW 2190A, FSP 2 and time on Aid NOA's.

**Request:**

1. Add the CW 2166 form in all available Threshold languages to the latest version CW 2166 (11/2021)  
Languages include:  
Arabic, Hmong, Lao, Armenian, Cambodian, Chinese, Farsi, Korean, Russian, Spanish, Tagalog, Vietnamese.
2. Add the CW 2186B form in all available Threshold languages to the latest version CW 2186B (04/2021)  
Languages include:  
Arabic, Hmong, Lao, Armenian, Cambodian, Chinese, Farsi, Korean, Russian, Spanish, Tagalog, Vietnamese.
3. Add the CW 2187 form in all available Threshold languages to the latest version CW 2187 (04/2021)  
Languages include:  
Arabic, Hmong, Lao, Armenian, Cambodian, Chinese, Farsi, Korean, Russian, Spanish, Tagalog, Vietnamese.
4. Add the CW 2190A form in all available Threshold languages to the latest version CW 2190A (04/2021)  
Languages include:  
Arabic, Hmong, Lao, Armenian, Cambodian, Chinese, Farsi, Korean, Russian, Spanish, Tagalog, Vietnamese.
5. Add the FSP 2 form in all available Threshold languages to the latest version FSP 2 (01/2021)  
Languages include:  
Arabic, Hmong, Lao, Armenian, Cambodian, Chinese, Farsi, Korean, Russian, Spanish, Tagalog, Vietnamese.
6. Add the time on Aid NOAs M40-107A, M40-107B, M40-107F, M40-107F1, M40-107F2, M40-107G, M40-107J, M40-107J1, M40-107K in Spanish language.

**Recommendation:**

1. Add the latest version of CW 2166 (11/2021) in the following Threshold languages: Arabic, Hmong, Lao, Armenian, Cambodian, Chinese, Farsi, Korean, Russian, Spanish, Tagalog, Vietnamese.
2. Add the latest version of CW 2186B (04/2021) in the following Threshold languages: Arabic, Hmong, Lao, Armenian, Cambodian, Chinese, Farsi, Korean, Russian, Spanish, Tagalog, Vietnamese.
3. Add the latest version of CW 2187 (04/2021) in the following Threshold languages: Arabic, Hmong, Lao, Armenian, Cambodian, Chinese, Farsi, Korean, Russian, Spanish, Tagalog, Vietnamese.
4. Add the latest version of CW 2190A (04/2021) in the following Threshold languages: Arabic, Hmong, Lao, Armenian, Cambodian, Chinese, Farsi, Korean, Russian, Spanish, Tagalog, Vietnamese.
5. Add the latest version of FSP 2 (01/2021) in the following Threshold languages: Arabic, Hmong, Lao, Armenian, Cambodian, Chinese, Farsi, Korean, Russian, Spanish, Tagalog, Vietnamese.
6. Add the time on Aid NOAs M40-107A, M40-107B, M40-107F, M40-107F1, M40-107F2, M40-107G, M40-107J, M40-107J1, M40-107K in Spanish language.

**Outreach**

**Description:**

**Alternative Procedure**

Users can use shelf stock or template from CDSS website.

**Description:**

**Operational Impact:**

**Estimate: 1977**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	1275	DBA :	0	Design :	319
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	383	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



# [CA-241186] Remove Trigger for CW 8 and CW 8A for CalFresh

- Resolved: 09/05/2022 04:01 AM

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Abinash Kumar Jha</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>Narendar Sabbani</b>	Change Type (SCR):	<b>Policy Re-Design</b>
Minor Version:	<b>22.07.x3</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>62</b>
Reporter:	<b>Caroline Bui</b>	Regulation Reference:	<b>ACL 12-25, 63-509.44, 63-509.6,</b>	Created:	<b>02/15/2022 04:40 PM</b>
Status:	<b>Test Complete</b>	Impact Analysis:	<b>[Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Caroline Bui</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[CalWORKs/ CalFresh]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Reviewed and approved by Caroline Bui on 8/24/2022				
<b>Expedite Approval:</b>	By Karen Rapponotti on 08/24/2022				
<b>Current Design:</b>	<p>CW 8 (Statement of Facts for An Additional) or CW 8A (Statement of Facts to add Child Under Age 16) auto-generates with a barcode when adding a person to CF. A CW 8/CW 8A is not required to add a person to CalFresh.</p> <p>The action to add the person has already been completed, there is no reason to auto-generate the forms. Since the form generates a barcode this can possibly have a negative impact in the future.</p> <p>The CW 8/8A are not required forms to add a person for the CF program, it is a recommended form.</p>				
<b>Request:</b>	Prevent the CW 8/CW 8A from auto generating for the CalFresh program when adding a person. If the CW 8/CW 8A is needed, it should be manually generated, NOT auto generating.				
<b>Recommendation:</b>	<p>Update the system to not auto generate the following forms for the CalFresh program when adding a person:</p> <ol style="list-style-type: none"> <li>1. CW 8 form; this form is triggered when adding a child over 16 years of age to an active CalFresh program.</li> <li>2. CW 8A form; this form is triggered when adding a child under 16 years of age to an active CalFresh program.</li> </ol>				
<b>Outreach Description:</b>	None.				
<b>Alternative Procedure Description:</b>					
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>62</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	40	DBA :	0	Design :	10
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	12	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



# [CA-241914] Add Missing Threshold Languages to Template Repository - DHCS 0003

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Shaik Shahul</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>Sreeshma Patteti</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>310</b>
Reporter:	<b>Connie Buzbee</b>	Regulation Reference:	<b>ACWDL 07-12</b>	Created:	<b>03/02/2022 01:45 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Virginia C. Bernal</b>	Training Impacted:		Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Correspondence]</b>	Funding Source ID:	<b>Correspondence Phase II</b>
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Approved by Virginia Bernal 8/29/2022				
<b>Expedite Approval:</b>	By Karen Rapponotti on 08/30/2022				
<b>Current Design:</b>	Currently, the system only has English and Spanish languages of DHCS 0003-Affidavit of Reasonable Effort to Get Proof of Citizenship (6/2007).				
<b>Request:</b>	Add the current versions of the Threshold Languages for DHCS 0003-Affidavit of Reasonable Effort to Get Proof of Citizenship (6/2007). Languages include: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog and Vietnamese.				
<b>Recommendation:</b>	Add the DHCS 0003-Affidavit of Reasonable Effort to Get Proof of Citizenship (6/2007) form in available threshold languages. Languages: Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog, and Vietnamese.				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>310</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	200	DBA :	0	Design :	50
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	60	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



## [CA-246336] Add M40-107J to CalSAWS

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Unassigned</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>Mohammed Yasin</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>330</b>
Reporter:	<b>Connie Buzbee</b>	Regulation Reference:		Created:	<b>06/07/2022 10:42 AM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Gingko Luna</b>	Training Impacted:	<b>[Job Aid]</b>	Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Correspondence]</b>	Funding Source ID:	<b>Correspondence Phase II</b>
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Gingko Luna 8/30/22				
<b>Expedite Approval:</b>					
<b>Current Design:</b>	Currently the M40-107J (4/21) Timed Out Adult - Partial Approval is not available in the CalSAWS.				
<b>Request:</b>	Add M40-107J (4/21) Timed Out Adult - Partial Approval to CalSAWS in English and all available threshold languages. Languages include: English, Spanish, Russian, Chinese, Arabic, Farsi, Cambodian, Korean, Armenian, Tagalog, Vietnamese, Lao and Hmong				
<b>Recommendation:</b>	Add M40-107J (4/21) Timed Out Adult - Partial Approval to CalSAWS in English and following threshold languages: Spanish, Russian, Chinese, Arabic, Farsi, Cambodian, Korean, Armenian, Tagalog, Vietnamese, Lao and Hmong				
<b>Outreach Description:</b>	Users can use shelf stock or CDSS template.				
<b>Alternative Procedure Description:</b>					
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>330</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	10	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	200	DBA :	0	Design :	50
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	10	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	60	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0





# [CA-246342] Add M40-129D5 to CalSAWS

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Unassigned</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>Vivek Singh</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>82</b>
Reporter:	<b>Connie Buzbee</b>	Regulation Reference:		Created:	<b>06/07/2022 11:26 AM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Maria Arceo</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Correspondence]</b>	Funding Source ID:	<b>Correspondence Phase II</b>
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Maria Arceo 8/30/22 Sent to correspondence committee as FYI				
<b>Expedite Approval:</b>					
<b>Current Design:</b>	Currently M40-129D5(11/14) Failed to Provide Proof of SSN Application – Deny form is not available in CalSAWS template repository.				
<b>Request:</b>	Add the M40-129D5(11/14) Failed to Provide Proof of SSN Application – Deny form to template Repository in English language.				
<b>Recommendation:</b>	Add the M40-129D5(11/14) Failed to Provide Proof of SSN Application – Deny form to template Repository in English language.				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>82</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	10	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	40	DBA :	0	Design :	10
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	10	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	12	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



# [CA-247009] Add SAR 22 in Threshold Languages

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Harshitha Bhat</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>Ranjith Madeshwaran</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>465</b>
Reporter:	<b>Lawrence Samy</b>	Regulation Reference:		Created:	<b>06/22/2022 04:33 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Maria Arceo</b>	Training Impacted:		Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Correspondence]</b>	Funding Source ID:	<b>Correspondence Phase II</b>
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Maria Arceo 8/05/2022 Sent to correspondence committee as FYI				
<b>Expedite Approval:</b>	By Karen Rapponotti on 08/22/2022				
<b>Current Design:</b>	Currently, SAR 22 is only available in English and Spanish Languages in CalSAWS				
<b>Request:</b>	Add the Threshold languages to CalSAWS for the SAR 22 (3/13) form. Languages include: Arabic, Armenian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog/Filipino				
<b>Recommendation:</b>	Add the SAR 22(3/13) form in following threshold languages. Languages: Arabic, Armenian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog/Filipino				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>465</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	300	DBA :	0	Design :	75
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	90	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



# [CA-221083] OCAT Environment Configuration

- Resolved: 10/22/2020 12:10 PM

Team Responsible:	<b>Tech Ops</b>	Assignee:	<b>Jonathan Walburger</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[20.09]</b>	Designer Contact:	<b>Jonathan Walburger</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>20.10.29</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>5</b>
Reporter:	<b>Jonathan Walburger</b>	Regulation Reference:		Created:	<b>10/20/2020 02:02 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Grady Howe</b>	Training Impacted:		Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Tech]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	<b>CA-216173</b>
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Laura Chavez				
<b>Expedite Approval:</b>	Laura Chavez - 10/20/2020				
<b>Current Design:</b>	The Staging and Production environments are not configured to connect to OCAT				
<b>Request:</b>	Update the configuration properties to connect to Apigee, Forge Rock and OCAT.				
<b>Recommendation:</b>	This is only a configuration change. Similar changes have already been done in Test/Dev environments. The values are environment specific.				
<b>Outreach Description:</b>	None				
<b>Alternative Procedure Description:</b>					
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>5</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	5	Training :	0	Translation :	0



# [CA-234977] Add Cause Codes for General Assistance (Non-Managed) Recovery Accounts

- Resolved: 10/27/2021 11:03 AM

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Olin Alvarez</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[21.07]</b>	Designer Contact:	<b>Deron Schab [X]</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>21.10.27</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>25</b>
Reporter:	<b>Deron Schab [X]</b>	Regulation Reference:		Created:	<b>10/12/2021 01:54 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Sheryl E. Eppler</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Migration</b>	Committee:	<b>[GA/GR]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee**

**Review:**  
**Expedite Approval:** Approved by Karen Rapponotti on 10/14/2021  
**Current Design:** The Recovery Account Detail page Cause drop-down menu is not populated when creating a General Assistance (Non-Managed) program Recovery Account

**Request:** Populate the "Cause" values when creating a General Assistance (Non-Managed) program Recovery Account on the Recovery Account Detail page with the following values  
 a) Bounce Check Charges  
 b) Cash - Admin Caused  
 c) Cash - Customer Caused  
 d) Cash - Late QR7  
 e) Cash - Late SAR7  
 f) Cash - Potential IPV  
 g) Collection Fee  
 h) Court Filing Fees  
 i) Sheriff Service Fees

**Recommendation:** Add the "Cause" values in the Code table 118 (Recovery Account Codes) to be used by a General Assistance (Non-Managed) program Recovery Account on the Recovery Account Detail page with the following values  
 a) Bounce Check Charges  
 b) Cash - Admin Caused  
 c) Cash - Customer Caused  
 d) Cash - Late QR7  
 e) Cash - Late SAR7  
 f) Cash - Potential IPV  
 g) Collection Fee  
 h) Court Filing Fees  
 i) Sheriff Service Fees

**Outreach Description:**  
**Alternative Procedure Description:** N/A

**Operational Impact:**  
**Estimate:** 25

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0

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Eligibility :	0	Fiscal :	15	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	10	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



**[CA-239411] ACIN I-XX-22 CalFresh COLA; ACL 22-60 Update CalWORKs (CW) MAP for 2022-2023; ACL 22-53 Update CalWORKs (CW) IRT Levels for 2022-2023**

Team Responsible:	<b>Eligibility</b>	Assignee:	<b>Praveen Badabhagni</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.07]</b>	Designer Contact:	<b>Sridhar Mullapudi</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:	<b>22.09.08</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>195</b>
Reporter:	<b>Sarah Cox</b>	Regulation Reference:	<b>ACIN I-XX-22, Nutrition Service SNAP COLA Memo FY 2023; ACL 22-60</b>	Created:	<b>01/12/2022 01:58 PM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Caroline Bui</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[CalWORKs/ CalFresh]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee**

**Review:**

**Expedite Approval:** Approved by Karen J. Rapponotti on 8/9. Attached email.

**Current Design:**

1. The maximum CF allotments and other program limits were last adjusted for FFY 2022 in C-IV under CIV-108000, and in CalSAWS under CA-220108. C-IV and LRS use the FFY 2021-2022 CF amounts for the following values:

- a. CalFresh Standard Utility Allowance
- b. CalFresh Limited Utility Allowance
- c. CalFresh Telephone Utility Allowance
- d. CalFresh Maximum Allotment
- e. CalFresh Minimum Allotment
- f. CalFresh Standard Deduction
- g. CalFresh Maximum Shelter Deduction
- h. CalFresh Net Monthly Income Level
- i. CalFresh Gross Monthly Income Level
- j. CalFresh Aged Property Limit
- k. CalFresh Non-Aged Property Limit
- l. CalFresh Homeless Shelter Deduction
- m. 165% FPL
- n. 200% FPL

2. Maximum Aid Payments (MAP) levels are used when determining the CW benefit amount. Current MAP amounts in the System are based on ACL 21-87 effective 10/1/2021.

3. The CW Income Reporting Threshold (IRT) Tier 1 and Tier 2 levels are at the 2021/2022 amounts.

**Request:**

1. Effective October 1, 2022, benefits for all active CalFresh and TCF programs must be calculated and issued based on the COLA for FFY 2023.

2. Update CW MAP increases (10% + 11%) effective 10/1/2022.

Exclude RCA from this population for those that have RCA 8 months ending before Sept?

3. Update CW Income Reporting Threshold (IRT) Tier 1 and Tier 2 levels to the amounts for FFY 2023.

4. Update the CW COLA NOA verbiage to the most recent version.

**Recommendation:**

1. Update CalSAWS and C-IV code tables with the new CF COLA values for FFY 2023 and end date records from the previous year as of September 30, 2022.
2. Update CalSAWS code tables with the new CW IRT value for 2022-2023 year effective October 1st 2022 and end date record from the previous year as of September 30, 2022.
3. Update CalSAWS code tables with the new Maximum Aid Payment (MAP) values effective October 1st 2022.
4. Update the NOA logic to generate the CF COLA NOA and CW COLA NOA for 10/2022 COLA.

See attached design document for details.

**Outreach**

**Description:**

**Alternative**

Override EDBC results

**Procedure**

**Description:**

**Operational Impact:**

**Estimate:**

**195**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	59	DBA :	0	Design :	0
Eligibility :	72	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	44	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



**[CA-242906] ACIN I-XX-22- FFY 2023 CalFresh COLA; ACL 22-60 CW MAP - Run Batch EDBC**

Team Responsible:	<b>Eligibility</b>	Assignee:	<b>Praveen Badabhagni</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.07]</b>	Designer Contact:	<b>Sridhar Mullapudi</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:	<b>22.09.10</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>264</b>
Reporter:	<b>Jason M. Francis</b>	Regulation Reference:	<b>ACIN I-7XX-22, ACL 22-60, ACL 22-53</b>	Created:	<b>03/24/2022 02:50 PM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>Yes</b>
Policy/Design Consortium Contact:	<b>Caroline Bui</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[CalWORKs/ CalFresh, Foster Care/Kin GAP/AAP]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:**

**Expedite Approval:** Approved by Karen J. Rapponotti on 8/9. Attached email.

- Current Design:**
1. CalWORKs uses the MAP values implemented by SCR CA-220108 effective 10/1/2021
  2. CalWORKs use the CW Income Reporting Threshold (IRT) Tier 1 amount for 2021/2022 that was updated by CA-220108.
  3. CalFresh uses values from FFY 2022 that were implemented by SCR CA-220108

**Request:** Per All County Information Notice (ACIN) I-XX-22 & USDA Food and Nutrition Service SNAP COLA Memo FY 2023, the CF Cost-of-Living Adjustments (COLAs) take effect October 1, 2022 for FFY 2023. The updated values must be implemented in both systems and batch EDBC must run to calculate new benefit amounts for FFY 2023.

Per All County Letter (ACL) 22-53, the CW Income Reporting Threshold (IRT) Tier 1 level was increased effective 10/1/2022. The updated values must be implemented in both systems and batch EDBC must run to calculate the new IRT.

Per All County Letter (ACL) 22-XX, the CW Maximum Aid Payment (MAP) and Income Reporting Threshold (IRT) Tier 2 level was increased effective 10/1/2022. The updated values must be implemented in both systems and batch EDBC must run to calculate the new values.

Per All County Letter (ACL) 22-XX, new SNB and TNB benefit amounts will automatically increase effective 10/01/2022. The updated values must be implemented in both systems and batch EDBC must run to calculate the new values.

**Recommendation:**

- Overview
  - 1) SCRs CA-239411 implemented the new CF COLA, CW MAP and CW IRT amounts.
  - 2) This SCR includes details required for the one-time batch EDBC runs to calculate new benefit amounts.
- Assumptions
  - 1) A regular change NOA will be generated for all impacted cases for which the CF benefits change.
  - 2) Existing batch logic in both systems skips programs with an overridden EDBC, Manual EDBC, a pending program, or a pending person.
  - 3) Per existing exception logic, batch EDBC run on programs where the existing EDBC for the month is Read-Only will not be authorized.
  - 4) Any Change NOA that currently generates when the respective trigger conditions are met will continue to generate along with the CalFresh Benefit Change COLA NOA. Note: Refer to SCR CA-206711 which updated the triggers for Shelter/Utility Change NOA and the Income Increase NOA.



- 5) No further action is required for no-touch SAR 7 scenarios, as a batch job will run EDBC for the October benefit month.
- 6) Since the CalFresh population is going to be run through batch EDBC first followed by the SNB population, the following can be expected:
- If the CF program discontinues then the corresponding SNB will also discontinue.
  - If the CF is excluded through COLA batch for RE/SAR 7 being past due, the system will generate and send the SNB household a SNB Benefit Change NOA.
  - If the RE/SAR 7 is never turned in or is incomplete, the RE/SAR 7 discontinue batch sweep job will discontinue both SNB and CF programs, and the system will generate and send the SNB Discontinue NOA.
  - There are no changes to the logic of the CF notices.
- 7) An increase in the CalWORKs MAP could potentially change the portion of the ARC amount coming from CalWORKs funds. ARC portion of the FC program EDBCs with 2T, 2S, 2U aid codes shall be processed when there is a change in MAP amounts. There is no CW portion for ARC payments out of 2P or 2R ARC aid codes.

• Requirements

1. Run batch EDBC for the benefit month of 10/2022 including past RE due date cases for:
  - a. All cases with an active or ineligible Foster Care program with ARC aid codes 2T, 2S, 2U effective for 10/2022 in single program mode.
 

Exclude the following cases:

    - i. EDBC will not be triggered on programs with a Non-standard rate in effect in the benefit month.
    - ii. EDBC will not run if a regular EDBC has already been processed for the benefit month since SCR CA-239411 went into production.
  - b. Run the above population with Run Reason 'CW/CF COLA' (CT744\_CF).
  - c. Run the above population with Sub Type code 'CW/CF COLA' (CT942\_C1).
 

Batch EDBC will insert the following Journal entry:

Short Description: Batch EDBC ran for <month, year>

Long Description: Batch EDBC Ran for <Effective Month>. Batch EDBC processed for the <Program Name> program for following reasons: CW/CF COLA
2. Run batch EDBC for the benefit month of 10/2022 for:
  - a. All cases with an active or ineligible CalWORKs or RCA program in targeted program mode. Targeted program mode will include CF and NB programs on the targeted cases.
 

Exclude the following cases:

    - i. The benefit month is past the latest RE due date for the program.
    - ii. The program has a SAR7 Due Month of 09/2022 and the report status is Sent, Received, or Incomplete.
    - iii. A regular EDBC has already been processed for the benefit month since SCR CA-239411 went to production.
  - b. Run the above population with Run Reason 'CW/CF COLA' (CT744\_CF).
  - c. Run the above population with Sub Type code 'CW/CF COLA' (CT942\_C1).
 

Batch EDBC will insert the following Journal entry:

Short Description: Batch EDBC ran for <month, year>

Long Description: Batch EDBC Ran for <Effective Month>. Batch EDBC processed for the <Program Name> program for following reasons: CW/CF COLA
3. Run batch EDBC for the benefit month of 10/2022 for:
  - a. All active or ineligible CF (including TCF) programs in targeted program mode and include NB program.
 

Exclude the following cases:

    - i. The benefit month is past the latest RE due date for the program.
    - ii. The program has a SAR7 Due Month of 09/2022 and the report status is Sent, Received, or Incomplete.
    - iii. EDBC has already been processed for the benefit month since SCR CA-239411 went to production.
  - b. Run the above population with run reason 'CF COLA' (CT744\_FS).
  - c. Run the above population with Sub Type code 'CF COLA' (CT942\_C3).
 

Batch EDBC will insert the following Journal entry:

Short Description: Batch EDBC ran for <month, year>

Long Description: Batch EDBC Ran for <Effective Month, Year>. Batch EDBC processed for the <Program Name> program for following reasons: CF COLA
4. Run the DCR to update the SAR 2 Effective month as high dated EDBC month i.e. October 2022 (in SYS\_TRANSACT table) to populate the latest IRT limit in SAR 2 form for the cases run with 'CW/CF COLA' or 'CF COLA' run reason.

5. Generate the following lists from the batch EDBC process. Each of the lists will include the Standard List Columns:

- Case Name
- Case Number
- County
- Unit
- Unit Name
- Office Name
- Worker ID

a) List of cases discontinued by the batch EDBC process. The case listing will be named "List of Cases Discontinued by Batch EDBC Process".

Note: Include additional columns to indicate program type and program closure reason

b) List of cases where the batch EDBC process closed a person. The case listing will be named "List of Cases Where Batch EDBC Process Closed a Person".

Note: Include additional columns to indicate program type

c) List of cases where the CW EDBC resulted in a benefit reduction. The case listing will be named "List of CW Cases that Resulted in Benefit Reduction".

Note: Include additional columns to indicate each of the benefit reduction type reasons in separate columns (Household/AU Size Change, Income Change, Proration Change, Over Payment Adjustment Change)

d) List of cases which resulted in a read-only EDBC. The case listing will be named "List of Cases That Resulted in Read-Only EDBC".

Note: Include additional columns to indicate program type and read-only reason

e) List of cases skipped in the batch run. The case listing will be named "List of Cases Skipped in Batch Run".

Note: Include additional columns to indicate the skip reason and program type.

NOTE: for list a, d, and e please include a separate list for FC programs run as part of recommendation 1a.

f) Generate a list of cases that meets all the following criteria. The case listing will be named 'List of Cases where an Optional Child was Added Back into the Household by Batch EDBC'

i) Has an active CW program person for benefit month of 09/2022 with an MMO and role reason 'Optional Child - Receives Child Support'

ii) That same program person has an active status and role of MEM for the benefit month of 10/2022

iii) Latest accepted and saved CW EDBC for the 10/2022 benefit month has a source of 'Batch EDBC Rules'

iv) None of the following conditions exist:

1) RE or SAR period ended in 09/2022

2) Program person has a Customer Option of type 'Optional Child - Receives Child Support' with an end-date in 09/2022

g) Generate a list of CW and/or CF cases that meet the following criteria. The case listing will be named 'List of Cases Discontinued Or Denied for Over Income Prior to COLA Increase'

i) EDBC run between 8/22/2022 and prior to deployment of CTCR SCR CA-239411 for the benefit month of 10/2022 has a denial or discontinuance reason of "Over Income" or "Over Income-\$0 Allotment".

Note: Include additional columns to indicate program type and program status reason.

h) Generate a list of CW and/or CF cases that meet the following criteria. The case listing will be named 'List of Cases with at least one overridden EDBC for COLA Months'

i) There is at least one overridden EDBC effective for the current or the Prior Benefit month

ii) Batch EDBC is run for the COLA Month (10/2022)

iii) Program is CalFresh, CalWORKs, RCA or Nutritional Benefit

Note:

Include additional column to indicate program type.

The case information will display only once on the list even if more than one month may be impacted.

These lists will be posted at:

CalSAWS: CalSAWS System Web Portal > System Changes > SCR and SIR Lists > 2022 > SCR CA-242906

6. Batch Operations:

a) Run the driving query for FC program (population from recommendation 1a in SCR CA-242906 to insert into SYS\_TRANSACT in 'Single Program' mode to run for the month of 10/2022.

- b) Run Batch EDBC for cases with FC program (population from recommendation 1a in SCR CA-242906) identified in (a) above.
- c) Run the driving query for CW/RCA programs with associated CF and NB programs (population from recommendation 2a in SCR CA-242906 to insert into SYS\_TRANSACT in 'Targeted Program' mode to run for the month of 10/2022.
- d) Run Batch EDBC for cases with CW/RCA programs with associated CF and NB programs (population from recommendation 2a in SCR CA-242906) identified in (c) above.
- e) Run the driving query for CF program with associated NB program (no CW/RCA) (population from recommendation 3a in SCR CA-242906) to insert into SYS\_TRANSACT in 'Targeted Program' mode to run for the month of 10/2022.
- f) Run Batch EDBC for cases with CF program with associated NB program (no CW/RCA -population from recommendation 3a in SCR CA-242906) identified in (e) above.
- g) Run the DCR to update the SAR 2 Effective month as high dated EDBC month (i.e. October 2022 – recommendation 4 in SCR CA-242906).

**Outreach  
Description:**

A list of affected cases will be posted to the CalSAWS Web Portal in the following location:  
CalSAWS Sharepoint > Web Portal > System Changes > SCR and SIR Lists > 2022 > SCR CA-242906

**Alternative  
Procedure  
Description:**

User may run EDBC for the 10/2022 benefit month.

**Operational Impact:**

**Estimate: 264**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	24
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	52	DBA :	0	Design :	0
Eligibility :	91	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	72	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		



# [CA-245061] Update CalSAWS to use the Primary E-Mail Address as the user login name for CalWIN Counties.

- Resolved: 08/25/2022 12:57 PM

Team Responsible:	<b>Online</b>	Assignee:	<b>Amrinder Gill</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.07]</b>	Designer Contact:	<b>Trevor Torres</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.08.30</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>183</b>
Reporter:	<b>Matthew Lower</b>	Regulation Reference:		Created:	<b>05/02/2022 01:46 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Dymas Pena</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Security]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Non-Committee Approval for technical update by Dymas Pena 7/06/2022				
<b>Expedite Approval:</b>	Approved by Karen Rapponotti on 09/06/2022				
<b>Current Design:</b>	Currently in CalSAWS, when a new user is being added to the system, their User Name to log in to CalSAWS is created through the Security Assignment page. For staff from the 39 counties, their User Names are automatically created by the system using a combination of the staff last name, first name and the county that the user belongs too.				
<b>Request:</b>	Allow CalWIN counties users to use their Primary Email as their User Name.				
<b>Recommendation:</b>	Update the "Add User Name" button function on the Security Assignment page to save the Primary Email from the Staff Detail page as the User Name.				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>183</b>				
Automated Test :	5	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	110
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	53	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



# [CA-247247] Create Conversion and RCC Staff and Unit for CalWIN Migration Counties

- Resolved: 09/06/2022 03:22 PM

Team Responsible:	<b>Online</b>	Assignee:	<b>Brian Munce</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.07]</b>	Designer Contact:	<b>Gerald Limbrick</b>	Change Type (SCR):	<b>Data Change</b>
Minor Version:	<b>22.09.08</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>150</b>
Reporter:	<b>Matthew Lower</b>	Regulation Reference:		Created:	<b>06/28/2022 04:51 PM</b>
Status:	<b>Test Complete</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>Yes</b>
Policy/Design	<b>Dymas Pena</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[Usability]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Migration</b>	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

**Non-Committee Review:** Non-Committee Approval for Technical Updates by Dymas Pena on 08/17/2022

**Expedite Approval:** Approved by Karen Rapponotti on 07/21/2022

**Current Design:** CalWIN Counties will need a Staff and Unit created prior to The 1A Cutover.

**Request:** Create a conversion Staff record to host the counties System Administered Workers.

**Recommendation:**

Assumptions:

Assumption #1. POS (position), and EMAIL\_ADDR (email address) table records will be created and associated to the new Staff with SCR CA-243646

Requirements:

1. Create UNIT '00' in CalSAWS, for each CalWIN County:
  - a. UNIT\_NUM\_IDENTIF = '00'
  - b. Unit Name = 'System Administered'
  - c. Unit Type = 'AS' (Administrative Support)
  - d. Department/Division = 'LS' (Eligibility Services) (Tech Note: This is the UNIT.DIV\_CODE)
  - e. Closed Date = high\_date (unit is not closed / still open)
  
2. Create a conversion Staff record, for each CalWIN county, to host the counties' conversion related System Administered Workers:
  - a. Stat\_Code = 'IN' (In-Active)
  - b. CLASS\_CODE = 'GW' (Generic Worker)
  - c. FIRST\_NAME = <County\_Name>
  - d. MID\_NAME = NULL (no middle name value)
  - e. LAST\_NAME = 'Conversion'
  - f. PERMISSION\_CODE = 'CV' (Converted)
  - g. TYPE\_CODE = 'BA' (Batch)
  - h. TRAIN\_COMPL\_IND = 'N' (user cannot log into the system)
  
3. Create an RCC Staff record, for each CalWIN county, to host the counties' RCC related System Administered Workers:
  - a. Stat\_Code = 'IN' (In-Active)
  - b. CLASS\_CODE = 'GW' (Generic Worker)
  - c. FIRST\_NAME = <County\_Name>
  - d. MID\_NAME = 'Eligibility'
  - e. LAST\_NAME = 'Worker'
  - f. PERMISSION\_CODE = NULL (null value means the staff is not reserved as a Collaborator worker or Batch worker i.e., the Staff can be selected as a program worker)
  - g. TYPE\_CODE = 'BA' (Batch)
  - h. TRAIN\_COMPL\_IND = 'N' (user cannot log into the system)

Note: No Design Document Needed.

**Outreach**  
**Description:** CRFI  
**Alternative**  
**Procedure** NA  
**Description:**  
**Operational Impact:**  
**Estimate:** 150

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	90
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :	0	Special Project :	0
System Test Support :	60	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		



# [CA-248354] Imperial County Warrant Issue

- Resolved: 08/11/2022 02:14 PM

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Nick Pasin</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.07]</b>	Designer Contact:	<b>Eric Wu</b>	Change Type (SCR):	<b>Data Change</b>
Minor Version:	<b>22.08.11</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>127</b>
Reporter:	<b>Claudia Pinto</b>	Regulation Reference:		Created:	<b>07/28/2022 09:01 AM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Claudia Pinto</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[Fiscal]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Production</b>	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

**Non-Committee Review:** Approved by Claudia Pinto on 9/2/2022

**Expedite Approval:** Approved by Karen Rapponotti on 7/28/2022

**Current Design:** Control numbers of Imperial County Paid Warrant files did not contain '00' prefix and did match warrant control numbers in CalSAWS. Nightly batch was unable to update these warrants to Paid status and eventually were set to Cancelled status with stale date reason

**Request:** For Imperial County warrants in cancelled status, create new issuance record and set status to Ready for Issuance, then Issued. Set status of existing issuance records in Cancelled status to Reissued. For Imperial County warrants in Issued status, set their status to Paid

**Recommendation:** For Imperial County warrants in cancelled status, create new issuance record and set status to Ready for Issuance, then Issued. Set status of existing issuance records in Cancelled status to Reissued. For Imperial County warrants in Issued status, set their status to Paid

### Outreach

**Description:**  
**Alternative Procedure Description:**  
**Operational Impact:**  
**Estimate:** 127

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	83	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	34	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		

# [CA-248426] Turn On Two-Way Messaging for Butte County

- Resolved: 08/04/2022 11:24 AM

Team Responsible:	<b>BenefitsCal</b>	Assignee:	<b>Pramisha Chintapalli</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[22.07]</b>	Designer Contact:	<b>Gillian Bendicio</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>22.08.04</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>10</b>
Reporter:	<b>Gillian Bendicio</b>	Regulation Reference:		Created:	<b>08/01/2022 08:43 AM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[BenefitsCal]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Laura Ould</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Self Service Portal]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	L. Ould 08/19/22				
<b>Expedite Approval:</b>	Karen Rapponotti 08/01/2022				
<b>Current Design:</b>	The Two-Way Messaging functionality for BenefitsCal and CalSAWS went live on July 28, 2022 via CA-239571. This allows BenefitsCal users and their workers to send messages from the BenefitsCal portal to CalSAWS and vice-versa. Counties had an option to opt-in and opt-out of this functionality.				
<b>Request:</b>	Butte County has requested to be opted-in for Two-Way Messaging functionality.				
<b>Recommendation:</b>	Create a Code Table Change Request (CTCR) to turn on the Two-Way Messaging functionality for Butte County.				
	No design document needed.				
<b>Outreach Description:</b>	Customers can contact their worker through phone or by e-mail.				
<b>Alternative Procedure Description:</b>					
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>10</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	8	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	2	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0





# [CA-248436] Turn on Tax Intercept batch jobs for week ending 08/05/2022

- Resolved: 08/02/2022 12:42 PM

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Romel Acosta</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.07]</b>	Designer Contact:	<b>Sidhant Garg</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>22.08.04</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>13</b>
Reporter:	<b>Sheryl E. Eppler</b>	Regulation Reference:		Created:	<b>08/01/2022 12:07 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Sheryl E. Eppler</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Tax Intercept]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	<b>CA-248010</b>
Consortium Review Approval Date:					

**Non-Committee Review:** This SCR has been approved by non-committee review.

**Expedite Approval:** Approved by Karen Rapponotti on 08/01/2022

**Current Design:** Tax Intercept batch jobs run every Friday evening. In preparation for the Annual WIS / CalSAWS Tax Intercept Balancer, the Tax Intercept Batch Jobs were turned off for the date of Friday 07/22/2022 & 07/29/2022.

**Request:** Turn the Weekly Tax Intercept Batch Jobs back on.

**Recommendation:** Turn on the Weekly Tax Intercept Batch Jobs starting the date of Friday 08/05/2022.

**Outreach Description:**

**Alternative Procedure Description:**

**Operational Impact:**

**Estimate:** 13

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	8	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	5	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



# [CA-248642] DCR - Amador County Foster Care Warrant Issue

- Resolved: 08/05/2022 12:36 PM

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Romel Acosta</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.07]</b>	Designer Contact:	<b>Kapil Santosh [X]</b>	Change Type (SCR):	<b>Data Change</b>
Minor Version:	<b>22.08.05</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>45</b>
Reporter:	<b>Claudia Pinto</b>	Regulation Reference:		Created:	<b>08/04/2022 04:27 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Claudia Pinto</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[Fiscal]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Production</b>	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

**Non-Committee Review:** This SCR has been approved by non-committee review.

**Expedite Approval:** Approved by Karen Rapponotti on 08/04/2022

**Current Design:** There was an issue in the while printing FC Main Payroll 8/3/2022 in Amador that caused their system to crash and warrants were not printed but appear as Issued in CalSAWS. These issuances appear issued and claimed in CalSAWS but there was no actual warrant issued.

**Request:** The county will manually cancel and reissue these issuances. Once the new issuances are issued, apply a DCR to update issuances from Supplemental Benefit to Monthly Payroll in both Issuance Detail and claiming as applicable. The monthly Integrated Foster Care Reports will need to be re-run to capture these 41 issuances, cancellations and new issuances and for the county to claim accordingly.

**Recommendation:** The county will manually cancel and reissue these issuances. Once the new issuances are issued, apply a DCR to update issuances from Supplemental Benefit to Monthly Payroll in both Issuance Detail and claiming as applicable. The monthly Integrated Foster Care Reports will need to be re-run to capture these 41 issuances, cancellations and new issuances and for the county to claim accordingly.

### Outreach

**Description:**  
**Alternative Procedure** N/A

**Description:**  
**Operational Impact:**  
**Estimate:** 45

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	28	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	12	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		



# [CA-248913] Issue August 2022 Disaster Supplement in accordance to HR 6201 Emergency Allotments

- Resolved: 09/01/2022 03:50 PM

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Sumita Sinha</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[22.07]</b>	Designer Contact:	<b>Sidhant Garg</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.09.03</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>210</b>
Reporter:	<b>Sidhant Garg</b>	Regulation Reference:	<b>ACWDL dated May 03, 2022</b>	Created:	<b>08/11/2022 01:43 PM</b>
Status:	<b>Test Complete</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Sheryl E. Eppler</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[CalWORKs/ CalFresh]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:** Joint design has been approved through Non-Committee Review. This SCR is for all 40 Counties.

**Expedite Approval:** Approved by Karen Rapponotti on 08/11/2022

**Current Design:** The CalSAWS System allows the issuance of Disaster CalFresh (CF) supplemental benefits. When Disaster Services are enabled for a County, staff can:  
 1) Issue Disaster Services pre-embossed EBT cards provided by the EBT Vendor.  
 2) Issue Disaster Benefits by running a Manual EDBC with a run reason of DCFP/Supp-DCFP (Supplemental). These EDBC's are not factored into the previous potential benefit calculations for the benefit month in which they are issued.

**Request:** CalFresh Emergency allotments have been approved for the State of California due to COVID-19 emergency. The State has received approval for CalFresh households to receive a minimum emergency allotment of \$95 per month for the June, July and August 2022 benefit month.

**Recommendation:**

- 1) Create a DCR to insert Manual EDBC records for the June, July and August 2022 benefit month benefit month for all CalFresh and TCF recipients who are Active for the month based on the following conditions:
  - a. Include all cases with Active CalFresh program in June, July and August 2022 benefit month and no Emergency Allotment Issued.
  - b. Use the household size from the latest Accepted and Saved Regular EDBC
  - c. Set the Authorized Amount as the difference between Maximum Allotment for a household size excluding unaided household members, and Previous Potential Benefit Amount. If the authorized amount calculated is less than \$95, set the authorized amount to \$95.  
 Note: If the household has already received CalFresh benefit up to the maximum allotment for June, July and August 2022 benefit month the authorized amount for the manual EDBC would be set to \$95.
  - d. Exclude any Overpayments from the previous potential benefit calculation.
  - e. Exclude the TCF cases with Overdue recert.
  - f. Create the manual EDBC records with RECALC\_IND = 'N'
- 2) Create a DCR to Insert the Manual EDBC's from Recommendation #1 into Issuance Transact table.  
 NOTE: Validate FIS has turned on CF03 EBT Benefit Type.
- 3) After the records are inserted into Issuance\_transact table, do a DCR to update the redetermination record (redeter) as 'No Longer Valid' where there is a completed RE date after the benefit month with reason CalFresh restored or Eligible for TCF. The EA payments for these cases are not getting issued as the system looks for incorrect report which is an existing issue and will be handled with CA-55143.
- 4) Do a DCR after the issuances are created to flip the redeter record back to the previous completion reason.

5) Create a DCR to update all the Manual EDBC's to Read Only once all the supplemental Issuances are Issued and Claimed.

6) Add a Journal Entry with the following description for all the cases identified from the criteria above:

For June 2022 Benefit Months

Filter Type: All

Journal Type: Narrative

Short Description: Emergency Allotment Benefits issued on 09/03/2022 due to COVID-19

Long Description: Per direction from ACWDL dated June 09, 2022, an emergency allotment was issued for the "Benefit Month" benefit month

For July 2022 Benefit Months

Filter Type: All

Journal Type: Narrative

Short Description: Emergency Allotment Benefits issued on 09/03/2022 due to COVID-19

Long Description: Per direction from ACWDL dated July 08, 2022 an emergency allotment was issued for the "Benefit Month" benefit month

For August 2022 Benefit Months

Filter Type: All

Journal Type: Narrative

Short Description: Emergency Allotment Benefits issued on 09/03/2022 due to COVID-19

Long Description: Per direction from ACWDL dated August 19, 2022, an emergency allotment was issued for the "Benefit Month" benefit month

7) Generate a list of the Issuances where the Disaster Supplements were issued. The List will contain the following data elements:

- a. Case Name
- b. Case Number
- c. County Name
- d. Program
- e. Benefit Month
- f. Supp DCF Amount
- g. Issuance Sub Category
- h. Availability Date
- i. Issuance Status
- j. Payee Name ( the format would be Last Name, First Name)
- k. Household Size
- l. Is TCF Benefit
- m. Unit
- n. Unit Name
- o. Office Name
- p. Worker Name
- q. Worker Id

NOTE:

- 1. No NOA's will be sent - the County will utilize media and/or posters in the Reception Lobby to announce potential to Disaster Supplement benefits. Also daily ad-hoc reports will be handled by County Reports Team
- 2. CF03 will be used as the benefit Type when sending the issuances to FIS.

**Outreach**

**Description:**

**Alternative**

N/A

**Procedure**

**Description:**

**Operational Impact:**

**Estimate:**

**210**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0

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Eligibility :	0	Fiscal :	137	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	15
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	43	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

# [CA-248950] Turn off Outbound Information Update Jobs

- Resolved: 08/12/2022 12:48 PM

Team Responsible:	<b>CalHEERS</b>	Assignee:	<b>Naveen Bhumandla</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[22.07]</b>	Designer Contact:	<b>Renee Gustafson</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>22.08.12</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>6</b>
Reporter:	<b>Renee Gustafson</b>	Regulation Reference:		Created:	<b>08/12/2022 11:12 AM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Elisa Miller</b>	Training Impacted:		Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Medi-Cal/CMSP]</b>	Funding Source ID:	<b>CalHEERS SIR 206803</b>
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee**

**Review:**

**Expedite Approval:** Approved by Michele Peterson on 08/12/2022

**Current Design:**

Outbound Information Update jobs PB00CH201 and PB00CH200 identifies mailing address changes for Case Persons with a CH case link on a case with an Active Medi-Cal program if the new address was not sent through an EDR and, then sends CalHEERS the updated mailing address.

This batch includes any case person with a CalHEERS person link even if the person is denied/discontinued from the Medi-Cal program.

**Request:**

Turn off the batch job until the logic is updated to only report updates for Active Medi-Cal persons.

**Recommendation:**

Turn off PB00CH201 and PB00CH200 until further notice. a Future SCR will be implemented with updated logic for the job and the jobs will be turned on at that time.

**Outreach**

**Description:**

**Alternative**

**Procedure**

**Description:**

Send an EDR to report updates to CalHEERS.

**Operational Impact:**

**Estimate:** 6

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	5	CalHEERS Test :	1
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



## [CA-249105] Training: Update Task Management WBTs for 21.11-22.07 App Dev Changes

Team Responsible:	<b>Training</b>	Assignee:	<b>Amanda Hajj</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[22.07]</b>	Designer Contact:	<b>Cristina Garcia</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.09.23</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>280</b>
Reporter:	<b>Cristina Garcia</b>	Regulation Reference:		Created:	<b>08/16/2022 12:04 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Janet Mitri</b>	Training Impacted:	<b>[CFP/WBT]</b>	Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Training</b>	Committee:	<b>[Other]</b>	Funding Source ID:	<b>n</b>
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

- Non-Committee Review:** Approved by Karen Rapponotti on 8/29/2022
- Expedite Approval:** Approved by Karen Rapponotti on 8/29/2022
- Current Design:** Task Management WBTs are impacted by System changes implemented with the 21.11-22.07 Production releases.
- Request:** Task Management WBTs need to be updated to reflect System changes implemented with the 21.11-22.07 Production releases.
- Recommendation:** Update the following Task Management WBTs to reflect changes implemented with the App Dev SCR listed:
1. 110-WBT-ORA-Orientation-06 (001 - Orientation: 06 - Task Management)
    - a. CA-223932 (Task Mgt - Export Report Updates)
    - b. CA-214923 (Task Mgt - Task Re-Open)
    - c. CA-214915 (Task Mgt - Task Successors and Action Steps)
    - d. CA-214902 (Task Mgt - Expedited Tasks)
    - e. CA-214901 (Task Mgt - Task Upload and Void)
    - f. CA-214914 (Task Mgt - Task Watchers)
    - g. CA-214912 (Task Mgt - Enhanced Task Search)
    - h. CA-214905 (Task Mgt - Task Upload - Death / Jail Match)
    - i. CA-231489 (Task Mgt - Worklist Task Detail Updates)
    - j. CA-214918 (Task Mgt - Bundle Case Tasks)
    - k. CA-214906 (Task Mgt - General Tasks (No Case or Application))
    - l. CA-214903 (Task Mgt - Suggest Worker Assignment)
    - m. CA-214922 (Task Mgt - Task Start Date)
  2. 140-WBT-SAS-Security/Administrative Support-06 (021 - Security Administrative Support: 06 - Task Management)
    - a. CA-223932 (Task Mgt - Export Report Updates)
    - b. CA-214915 (Task Mgt - Task Successors and Action Steps)
    - c. CA-214901 (Task Mgt - Task Upload and Void)
    - d. CA-214916 (Task Mgt - QA/QC Task Sampling)
    - e. CA-214914 (Task Mgt - Task Watchers)
    - f. CA-214905 (Task Mgt - Task Upload - Death / Jail Match)
    - g. CA-214918 (Task Mgt - Bundle Case Tasks)
    - h. CA-214921 (Task Mgt - Task Assignment Factors and Worker Schedule)
    - i. CA-214922 (Task Mgt - Task Start Date)
  3. 034-WBT-Task Management 1 (034 - Task Management Overview)
    - a. CA-223932 (Task Mgt - Export Report Updates)
    - b. CA-214923 (Task Mgt - Task Re-Open)
    - c. CA-214915 (Task Mgt - Task Successors and Action Steps)
    - d. CA-214901 (Task Mgt - Task Upload and Void)
    - e. CA-214914 (Task Mgt - Task Watchers)
    - f. CA-214912 (Task Mgt - Enhanced Task Search)
    - g. CA-214905 (Task Mgt - Task Upload - Death / Jail Match)

- h. CA-231489 (Task Mgt - Worklist Task Detail Updates)
- i. CA-214918 (Task Mgt - Bundle Case Tasks)
- j. CA-214906 (Task Mgt - General Tasks (No Case or Application))
- k. CA-214903 (Task Mgt - Suggest Worker Assignment)
- l. CA-214922 (Task Mgt - Task Start Date)
- 4. 034-WBT-Task Management 2 (034 - Task Management for Administrators)
  - a. CA-214915 (Task Mgt - Task Successors and Action Steps)
  - b. CA-214902 (Task Mgt - Expedited Tasks)
  - c. CA-214916 (Task Mgt - QA/QC Task Sampling)
  - d. CA-236917 (Task Mgt - Add Programs to Document Routing Rule Functionality)
  - e. CA-214921 (Task Mgt - Task Assignment Factors and Worker Schedule)
  - f. CA-214922 (Task Mgt - Task Start Date)

**Outreach**

**Description:**

**Alternative Procedure** N/A

**Description:**

**Operational Impact:**

**Estimate:** 280

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	280	Translation :	0





# [CA-249176] Specialized Rate Update Impacted Cases - List Only (JIRA Only)

- Resolved: 08/23/2022 03:15 PM

Team Responsible:	<b>Eligibility</b>	Assignee:	<b>Manjoban Hundal</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.07]</b>	Designer Contact:	<b>Thomas Lazio</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.08.23</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>22</b>
Reporter:	<b>Thomas Lazio</b>	Regulation Reference:		Created:	<b>08/17/2022 01:46 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>Yes</b>
Policy/Design Consortium Contact:	<b>Ignacio Lazaro</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Foster Care/Kin GAP/AAP]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:**

i.Lazaro 8/18/2022

**Expedite Approval:**

08/17/2022 - Michele Peterson

**Current Design:**

List needed for impacted FC, KG and AAP cases with LOC specialized rates (D, F1 thru F4) to be included in CA-249048.

**Request:**

Generate list of impacted FC, KG and AAP cases with LOC specialized rates (D, F1 thru F4) to be included in CA-249048.

**Recommendation:**

List Name: List of Impacted FC/KG/AAP cases with Level of Care Specialized Rates  
List Criteria:

a. KG programs:

- i. 'Active' status at any time on or after 7/1/2022.
- ii. Paid one of the LA County Specialized rates (D/F1/F2/F3/F4) at any time on or after 7/1/2022.
- iii. Had a Kin-GAP Summary record that was in effect any time on or after 7/1/2022 that has a Case Dismissal Date on or after 1/1/2017.

b. FC programs:

- i. 'Active' status at any time on or after 7/1/2022.
- ii. Had a Placement that was in effect any time on or after 7/1/2022 that paid one of the LA County Specialized rates (D/F1/F2/F3/F4) at any time on or after 7/1/2022.
- iii. Exclude from this group any placement that meets the CA-207166/DDID 2116 definition of an NRLG placement in effect prior to 1/1/2017. See CA-207166\_DDID 2116 definition of an NRLG placement attachment.

c. AAP programs:

- i. 'Active' status at any time on or after 7/1/2022.
- ii. Had an AAP Placement that was in effect any time on or after 7/1/2022.
- iii. Had an AAP Placement Agreement with a 'Schedule Level' of one of the LA County Specialized Care rates (D/F1/F2/F3/F4) and had a Rate Basis of 'Level Based Rate' at any time on or after 7/1/2022.

Standard Columns:

- Case Name
- Case Number
- County
- Unit
- Unit Name
- Office Name
- Worker ID

Additional Column(s): Program

See SQL attachment

**Outreach  
Description:**

The list of impacted case will be posted to the CalSAWS Web Portal in the following location:

CalSAWS Web Portal > System Changes > SCR and SIR Lists> 2022 > CA-249176

**Alternative  
Procedure  
Description:**

N/A

**Operational Impact:  
Estimate:**

**22**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	14	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	8	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



# [CA-249296] Remove Household Member Address Population from MC RE Packets

- Resolved: 09/01/2022 08:14 AM

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Rekha Jaguva Rajan</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.07]</b>	Designer Contact:	<b>Nithya Chereddy</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.09.01</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>90</b>
Reporter:	<b>Lawrence Samy</b>	Regulation Reference:		Created:	<b>08/19/2022 07:33 AM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Virginia C. Bernal</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Correspondence]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Approved by E. Miller on 8/25/2022.				
<b>Expedite Approval:</b>	Approved by Karen J. Rapponotti on 08/24/2022				
<b>Current Design:</b>	Currently the MAGI RE Packet, Non-MAGI RE Packet, and Mixed HH MC RE Packet are populating Household member's addressees in 'Household Members' Section.				
<b>Request:</b>	The household member's address should not populate on the MAGI RE Packet, Non-MAGI RE Packet, and Mixed HH MC RE Packet in 'Household Members' Section.				
<b>Recommendation:</b>	Update the MAGI RE Packet, Non-MAGI RE Packet, and Mixed MC RE Packet to stop populating the Household member's address in 'Household Members' Section.				
	Note: There is no design document for this SCR as the recommendations are added to JIRA.				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact Estimate:</b>	<b>90</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	50	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	40	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

 **[CA-249492] Increase processing rate of Case Purge**

- Resolved: 08/24/2022 10:59 AM

Team Responsible:	<b>Tech Arch</b>	Assignee:	<b>Chris Larson</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[22.07]</b>	Designer Contact:	<b>Michael A. Wright</b>	Change Type (SCR):	<b>Data Change</b>
Minor Version:	<b>22.08.25</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>10</b>
Reporter:	<b>Chris Larson</b>	Regulation Reference:		Created:	<b>08/23/2022 01:58 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[Batch Performance]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Frederick Gains</b>	Training Impacted:		Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Usability]</b>	Funding Source ID:	<b>N/A</b>
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Approved by Frederick Gains on 8/23/2022				
<b>Expedite Approval:</b>	Approved by Frederick Gains on 8/23/2022				
<b>Current Design:</b>	The Case Purge batch job is configured to process 10k cases per batch run.				
<b>Request:</b>	Update the Case Purge batch's configuration to process 20k cases per batch run.				
<b>Recommendation:</b>	1) Submit a BPCR to increase the processing rate of case purge from 10k records per night to 20k.				
<b>Outreach Description:</b>	N/A Tech change only				
<b>Alternative Procedure Description:</b>					
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>10</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	10	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



# [CA-244002] Automated Action for CalHEERS Determination Changes

- Resolved: 08/31/2022 08:48 AM

Team Responsible:	<b>Online</b>	Assignee:	<b>Leah Weston</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.09]</b>	Designer Contact:	<b>Justin Dobbs</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>259</b>
Reporter:	<b>Maggie Orozco-Vega</b>	Regulation Reference:		Created:	<b>04/15/2022 11:18 AM</b>
Status:	<b>Test Complete</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Sarah Cox</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[Task Management]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Production</b>	Approved by	<b>08/24/2022</b>	Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

## Non-Committee

### Review:

**Expedite Approval:** Approved by Michele Peterson on 7/13/2022

### Current Design:

The CalSAWS System includes functionality to create Tasks in an automated fashion via the Automated Action framework. SCR CA-214928 for DDID 34 includes recommendations to introduce Automated Action functionality as part of the Unified Task Management solution. This framework allows a level of configuration for automated Tasks that can be maintained by the Counties.

For Determination Changes received from CalHEERS, there is no automated Task that is created.

**Request:** Create a "Create Task" Automated Action that is triggered when a Determination Change Referral is received from CalHEERS.

### Recommendation:

1. Implement an Automated Action to be invoked when a Determination Change Referral is received from CalHEERS.
2. Implement a new Batch process to run daily and invoke the "CalHEERS: Determination Change Received" Automated Action.

## Outreach

### Description:

**Alternative Procedure** N/A.

### Description:

### Operational Impact:

**Estimate:** **259**

Automated Test :	0	Batch/Interfaces :	167	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	67	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		

 **[CA-246485] Update Forms Batch job for newly linked BC Accounts**

Team Responsible:	<b>BenefitsCal</b>	Assignee:	<b>Rajesh Rudra</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.09]</b>	Designer Contact:	<b>Gillian Bendicio</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.09.29</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>395</b>
Reporter:	<b>Melissa Mendoza</b>	Regulation Reference:		Created:	<b>06/09/2022 11:56 AM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[BenefitsCal]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Laura Ould</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Self Service Portal]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	<b>08/02/2022</b>	Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee**

**Review:**

**Expedite Approval:** Approved by Karen Rapponotti 07/12/2022

**Current Design:** The Forms Batch job sends over Redetermination/Renewal/Recertification (RE) and SAR 7 packet information to BenefitsCal for a linked account using the Your Benefits Now (YBN) logic of having a customer login record. The batch job logic uses the last successful batch date and if the person is currently linked to an account but does not allow newly linked accounts with an RE packet in 'Sent' status to transfer to BenefitsCal.

**Request:** Update the Forms batch job to send information to BenefitsCal when an account is linked with a high-dated Globally Unique identifier (GUID) which identifies it as a BenefitsCal linked account.  
Update the Forms batch job to send packets for customers with newly linked accounts who have an RE and/or SAR 7 with a 'Sent' status so that it is accessible on BenefitsCal.

**Recommendation:**

1. Update the Forms batch job to send over when an account is linked with a high-dated GUID which identifies it as a BenefitsCal linked account.
2. Update the Forms batch job to send RE packet information with a 'Sent' status for newly linked BenefitsCal accounts so that the customer can submit the RE and/or SAR 7 through BenefitsCal.

No design document needed.

**Outreach**

**Description:**

**Alternative Procedure Description:** Customers can submit their REs by mail or in person.

**Operational Impact:**

**Estimate:** **395**

Automated Test :	162	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	224	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	9
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



# [CA-248427] Update SOC Amount DE on EW20, RC20, EW05 on 6G aid code

Team Responsible:	<b>Batch/Interfaces</b>	Assignee:	<b>Angela Zhao</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.09]</b>	Designer Contact:	<b>Howard Suksanti</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.10.04</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>268</b>
Reporter:	<b>Howard Suksanti</b>	Regulation Reference:		Created:	<b>08/01/2022 08:44 AM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Carlos Zepeda</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Design</b>	Committee:	<b>[MEDS]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:** Approved by Carlos Zepeda on 8/24/2022

**Expedite Approval:** Approved by Karen J. Rapponotti on 8/24/2022

**Current Design:** ACWDL 22-14 provided updated policy which lowers the 250% Working Disabled program (WDP) premium to zero regardless of the net countable income for the individual or couple.

Currently there is a temporary DCR batch job that will update SOC amount Data Element on the MEDS EW20, EW05, and RC20 transactions to '00000'.

**Request:** Update MEDS EW20, EW05, and RC20 transactions logic to trigger the correct SOC amount ('00000') when the aid code is 6G on a Medi-Cal program.

**Recommendation:**

1. Update MEDS EW20, EW05, and RC20 transactions logic to trigger the correct SOC amount ('00000') when the aid code is 6G.
2. Turn off the temporary 6G DCR (PB19C671) batch job.

**Outreach Description:** N/A. DCR job is currently running to correct the SOC amount.

**Alternative Procedure Description:**

**Operational Impact:**

**Estimate:** **268**

Automated Test :	0	Batch/Interfaces :	166	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	77
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



# [CA-248447] Update list of programs sent to GA/GR correspondence service for Manual correspondence

- Resolved: 08/26/2022 04:53 PM

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Rupalatha Putta</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.09]</b>	Designer Contact:	<b>Richard J. Weeks</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>119</b>
Reporter:	<b>Richard J. Weeks</b>	Regulation Reference:		Created:	<b>08/01/2022 02:07 PM</b>
Status:	<b>Test Complete</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Frederick Gains</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[GA/GR]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

## Non-Committee

### Review:

**Expedite Approval:** Approved - Karen Rapponotti 08/08/22

**Current Design:** CalSAWS only sends the 'GA/GR Automated Solution Program' to the GA/GR correspondence service when the worker is creating a manual correspondence.

**Request:** Update CAISAWS and the GA/GR correspondence service to allow appropriate programs to be selected when generating a manual correspondence.

**Recommendation:** Update the interface YAML to include a list of relevant programs. Populate this list with program code for any of the following programs present on the case (no status check);  
 1) GA/GR Automated Solution ('GR')  
 2) GA/GR Employment Services ('GE')  
 3) GA/GR Immediate Need ('GI')

## Outreach

### Description:

### Alternative

### Procedure

### Description:

### Operational Impact:

### Estimate:

**119**

GA/GR is not in production yet

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	66	DBA :	0	Design :	15
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	28	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0





# [CA-248537] CWMDM - Include pending program persons for processing

Team Responsible:	<b>Batch/Interfaces</b>	Assignee:	<b>Angela Zhao</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.09]</b>	Designer Contact:	<b>Howard Suksanti</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.10.04</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>112</b>
Reporter:	<b>Howard Suksanti</b>	Regulation Reference:		Created:	<b>08/02/2022 05:16 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Carlos Zepeda</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Design</b>	Committee:	<b>[Other]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:** Approved by Carlos Zepeda on 8/25/2022

**Expedite Approval:** Approved by Karen J. Rapponotti on 8/24/2022

**Current Design:** CalSAWS only share active and aided person information to CWMDM.

- Current trigger conditions:
1. The person demographic information has changed as of the batch date.
  2. The person is active as of the batch date.
  3. The person has a role code of ME-Member as of the batch date.
  4. The person is not in a case that has Domestic Violence flag.
  5. The person is not on a DCFS Medi-Cal program.
  6. The person must be in a LA County case.
  7. The person is in one of the following programs
    - a. CAPI
    - b. CFAP
    - c. CFET
    - d. Cal-Learn
    - e. CalFresh
    - f. CalWORKs
    - g. CalWORKs for Foster Care
    - h. Child Care
    - i. Diversion
    - j. GROW
    - k. General Assistance/General Relief
    - l. Homeless
    - m. Homeless - Perm
    - n. Homeless - Temp
    - o. Immediate Need
    - p. LIHP
    - q. Medi-Cal
    - r. NACF
    - s. PACF
    - t. RCA
    - u. REP
    - v. Tribal TANF
    - w. Welfare to Work

**Request:** Update CWMDM batch job to include pending person.

**Recommendation:** Update CWMDM batch job to include pending person.

Please find more details in the design document.

**Outreach**

**Description:**

**Alternative Procedure Description:** N/A.

**Operational Impact:**

**Estimate:**

**112**

Automated Test :	0	Batch/Interfaces :	66	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	36	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



# [CA-248539] CWMDM - One-time DCR to send pending program persons.

Team Responsible:	<b>Batch/Interfaces</b>	Assignee:	<b>Angela Zhao</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.09]</b>	Designer Contact:	<b>Michael Barillas</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.10.07</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>45</b>
Reporter:	<b>Howard Suksanti</b>	Regulation Reference:		Created:	<b>08/02/2022 05:19 PM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[Customer Impact]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Carlos Zepeda</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Design</b>	Committee:	<b>[Other]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:** Approved by Carlos Zepeda on 8/25/2022

**Expedite Approval:** Start Build Approved 8/31/2022 by Karen Rapponotti

**Current Design:** N/A

**Request:** Create a One Time DCR to populate the CWMDM\_TRANSACT table.

**Recommendation:** Create a One Time DCR to populate the CWMDM\_TRANSACT table with persons if they meet the requirements:  
 1) LA County Only  
 2) Active or Pending Person Program Status  
 3) The person is not on a DCFS Medi-Cal program  
 4) Exclude Persons who are present in the CWMDM\_TRANSACT table

**Outreach Description:**

**Alternative Procedure Description:**

**Operational Impact:**

**Estimate:** **45**

Automated Test :	0	Batch/Interfaces :	28	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	12	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



# [CA-249048] Update FC/KG/AAP Level of Care Specialized Rates for 2022-2023

Team Responsible:	<b>Eligibility</b>	Assignee:	<b>Giovanni Gonzalez</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.09]</b>	Designer Contact:	<b>Thomas Lazio</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:	<b>22.10.08</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>737</b>
Reporter:	<b>Thomas Lazio</b>	Regulation Reference:	<b>ACL 22-59</b>	Created:	<b>08/15/2022 10:39 AM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>Yes</b>
Policy/Design Consortium Contact:	<b>Ignacio Lazaro</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Foster Care/Kin GAP/AAP]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

### Non-Committee Review:

#### Expedite Approval:

Michele Peterson - 08/17/2022

#### Current Design:

Currently CalSAWS is using the following CCR LOC rates which apply to HBFC placements as well as newer (since 1/2017) KG, NRLG placements, and AAP cases with 'Level Based Rate':

- LOC1 (Basic Level) for specialized rates (D, F1 thru F4) effective from July 1, 2021.
- LOC2, LOC3 and LOC4 for specialized rate (D, F1 thru F4) effective from July 1, 2019.

#### Request:

1. Update CalSAWS rate tables to include the D, F1, F2, F3, F4 rates from Table C in the "ATTACHMENT\_I\_ACL\_22\_xx\_FC\_KG\_Rate Details" provided by LA County which apply to HBFC placements and newer (since 1/2017) KG, NRLG placements, and AAP cases with 'Level Based Rate'.
2. Run batch EDBC to update the rates on impacted FC, KG, and AAP cases along with CF programs that have an FC/KG/AAP participant in common. (Note: all impacted FC, KG and AAP cases are in LA County.)

#### Recommendation:

1. Eligibility- Update latest CCR LOC specialized rates (D, F1 thru F4).
2. Eligibility- Run Batch EDBC for impacted FC/KG/AAP programs with Specialized CCR LOC Rates along with CF programs that have an FC/KG/AAP participant in common.
3. Correspondence – Update FC/KG 'CNI Increase' generation logic for specific run
4. Correspondence – Update AAP 'Rate Increase' generation logic for specific run.
5. Correspondence – DCRs to suppress KG 'Age Changed' NOAs, AAP 2 forms
6. Fiscal- DCR to generate 4th and, if needed, 5th COLA file(s).
7. Eligibility- Generate Exception and Informational Lists.

See detailed recommendations in attached design document.

#### Outreach Description:

The list of exception cases and informational lists will be posted to the CalSAWS Web Portal in the following location:

CalSAWS Web Portal > System Changes > SCR and SIR Lists> 2022 > CA-249048

Please refer to the attached design for further list details.

#### Alternative Procedure Description:

Override EDBC

#### Operational Impact: Estimate:

**737**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	14
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	252	DBA :	0	Design :	0

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Eligibility :	142	Fiscal :	55	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	209	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

 **[CA-233588] 2022/2023 Family Members Base Allocation Amount**

Team Responsible:	<b>CalHEERS</b>	Assignee:	<b>Krishna Akula</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.11]</b>	Designer Contact:	<b>Carmen Kolaskey</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>71</b>
Reporter:	<b>Elisa Miller</b>	Regulation Reference:	<b>ACWDL 22-16</b>	Created:	<b>09/17/2021 06:13 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>Yes</b>
Policy/Design	<b>Nina Butler</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[Medi-Cal/CMSP]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Production</b>	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

**Non-Committee Review:** Streamline approval by Nina Butler 08/02/2022

**Expedite Approval:** Approved by Karen J. Rapponotti on 08/24/2022

**Current Design:** The Family Member Base Allocation (FMBA) amount is used to determine how much the Long Term Care (LTC) or Home and Community-Based Services (HCBS) spouse may allocate to family members. Currently, CalSAWS maintains the limit for FMBA amount at 2021/2022 value, of \$2178.

**Request:** The purpose of All County Welfare Directors Letter 22-16 is to provide counties with the updated FMBA amount per Section 1924(d) of the Social Security Act. The FMBA amount is used to determine how much of their income the institutionalized spouse and HCBS spouse may allocate to family members. Effective July 1, 2022, through June 30, 2023, the FMBA amount for a family member living with the community spouse of an institutionalized spouse and HCBS spouse is \$2,289.

**Recommendation:**

1. Update MC LTC Family Member Base Allocation limit (CT335\_82) to \$2,289 effective July 1, 2022.
2. Generate a list of cases that meet the following conditions at least one day on or after July 1, 2022:
  - At least one LTC Member active on a LTC Aid code with a Share of Cost greater than zero
  - The Medi-Cal program status is Active, Ineligible or Pending
  - The LTC individual has at least one family member in the home
    - Either a Spouse (Spouse or RDP) or, related family member (Not Spouse, RDP, nor Unrelated)
  - The FMBA amount used in the LTC budget is the previous year's FMBA amount (\$2,178.00)

Note:  
1) LTC Aid Codes include: 13, 23, 53, 55, 63, D2, D3, D4, D5, D6, and D7.

List Name: Active LTC with previous FMBA value

List to include the following columns:

- Case Name
- Case Number
- County
- Unit
- Unit Name
- Office Name
- Worker ID

Additional Column:

Benefit Month - The Benefit Month is derived from the EDBC that meets the defined conditions.

County Action: County will review the case list and take appropriate action, if needed.

The list will be posted to the following location:

CalSAWS Web Portal>System Changes>SCR and SIR Lists>2023>CA-233588

**Outreach Description:** CIT

**Alternative Procedure Description:** Override the EDBC results.

**Operational Impact:****Estimate: 71**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	41	CalHEERS Test :	25
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



**[CA-242133] Add a validation on Cash Aid Time Limit Month Detail page to not allow clock stoppers after 05/2022**

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Jimmy Tu</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.11]</b>	Designer Contact:	<b>Jimmy Tu</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>166</b>
Reporter:	<b>Sidhant Garg</b>	Regulation Reference:		Created:	<b>03/07/2022 01:46 PM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Gingko Luna</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[Time Limits]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Production</b>	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

**Non-Committee Review:**

**Expedite Approval: Current Design:**

After the implementation of SCR CA-217944 that updated the CalWORKs time clock limit from 48 months to 60 months and repealed the WTW 24 MTC, users are no longer able to add clock stoppers for the following: 209 – Removed from Aid, 319 – Meeting WPR, 320 – Excused 2nd Parent from WTW Activities, 321 – Participating in Appraisal, Assessment, or Development of a WTW Plan, 322 – Participating in WTW Job Search, 402 – 18/24 Month Limit, 404 – SIP, 405 – Failure to Benefit from Assigned Activities, 408 – Other Good Cause, 606 – WTW-Likely to Obtain Employment, 607 – WTW-Labor Market Barriers, 608 – WTW-Progress In Education, 609 – WTW-Progress in Treatment, 610 – WTW-Diagnosed learning or Disability, 611 – WTW-SSI Disability Benefits, and 612 – WTW-Two Parents Assistance Unit.

**Request:**

1. Update the Cash Aid Time Limit Month Detail page to allow users to create/edit retro time limits with the reason “209 – Removed from Aid” prior to 4/30/2022.
2. Update the Cash Aid Time Limit Month Detail page to throw a validation when user adds reason “209 – Removed from Aid” after 4/30/2022.
3. Update Code Hierarchy table to set the end date of reason “209 – Removed from Aid” to null date.

**Recommendation:**

1. Update the Cash Aid Time Limit Month Detail page to allow users to create/edit retro time limits with the reason “209 – Removed from Aid” prior to 4/30/2022.
2. Update the Cash Aid Time Limit Month Detail page to throw a validation when user adds reason “209 – Removed from Aid” after 4/30/2022.
3. Update Code Hierarchy table to set the end date of reason “209 – Removed from Aid” to null date.

**Outreach**

**Description:**

**Alternative Procedure**

N/A

**Description:**

**Operational Impact:**

**Estimate:**

166

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	107	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	44	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0





## [CA-243036] Update system to not add removed Responsible Parties to Recovery Account when accepting additional months EDBC's

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Sumita Sinha</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.11]</b>	Designer Contact:	<b>Jimmy Tu</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>204</b>
Reporter:	<b>Sheryl E. Eppler</b>	Regulation Reference:		Created:	<b>03/28/2022 04:17 PM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Sheryl E. Eppler</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Collections]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	<b>08/18/2022</b>	Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:**

**Expedite Approval:** Approved by Karen Rapponotti on 06/28/2022

**Current Design:** When a user is re-running a multi month EDBC. The user adds a new Recovery Account when accepting the first EDBC. At that time, the user adds or removes Responsible Parties to ensure the Recovery Account is accurate. When the user is adding the second month EDBC to the existing Recovery Account, the system is adding back the previously removed Responsible Party(s) without alerting the user.

**Request:** The system should not add back the removed Responsible Party(s) when a user has re-run a multi-month EDBC and is associating the second (or more) month's EDBC's to a previously pending Recovery Account in pending Status.

**Recommendation:** Update the logic to automatically populate responsible parties on the Select Recovery Account page only when creating a new recovery account through EDBC.  
 Note: Do not auto populate responsible parties when selecting a recovery account via radio button on the Select Recovery Account page. The original responsible parties will be retained when selecting an existing recovery account.

**Outreach**

**Description:**

**Alternative Procedure** N/A

**Description:**

**Operational Impact:**

**Estimate:** 204

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	132	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	52	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

## [CA-248593] Update Automated Action Scenario Verbiage

Team Responsible:	<b>Online</b>	Assignee:	<b>Vallari Bathala</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.11]</b>	Designer Contact:	<b>Vallari Bathala</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>18</b>
Reporter:	<b>Justin Dobbs</b>	Regulation Reference:		Created:	<b>08/03/2022 04:19 PM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Sarah Cox</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[Task Management]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Production</b>	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

**Non-Committee Review:** Non Committee Approval by Sarah Cox on 08/26/2022

**Expedite Approval:**

**Current Design:**

1. The "Child Care: Activity Updated Review Eligibility" Automated Action scenario verbiage reads "A Former Foster Care recipient will turn 26 in the next 4 months. Review eligibility for other Insurance Affordability Programs." per SCR CA-214895.
  2. The "CalWORKs Member: Age 60 Timed Out" Automated Action scenario verbiage reads "The CalWORKs program has been discontinued for an active person. Further review of Welfare to Work programs is required." per SCR CA-214893.
- This scenario verbiage is not accurate and is misleading.

**Request:** Update the Scenario verbiage for the "Child Care: Activity Updated Review Eligibility" and ""CalWORKs Member: Age 60 Timed Out" Automated Actions.

**Recommendation:**

1. Update the Scenario verbiage for the "Child Care: Activity Updated Review Eligibility" Automated Action to be: "A Child Care participant has had an update to a Welfare To Work (WTW) activity. Review Child Care Eligibility."
2. Update the Scenario verbiage for the "CalWORKs Member: Age 60 Timed Out" Automated Action to be: "A CalWORKs member with a time clock of 60 months or more is turning 60 in the next month. Review case for possible Extender."

**Outreach**

**Description:**

**Alternative**

**Procedure**

**Description:**

**Operational Impact:**

**Estimate:**

**18**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	14
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	4	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		



# [CA-248912] List of CWS individuals sent to CH with updated address

Team Responsible:	<b>CalHEERS</b>	Assignee:	<b>Unassigned</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.11]</b>	Designer Contact:	<b>Renee Gustafson</b>	Change Type (SCR):	<b>Data Change</b>
Minor Version:	<b>22.11.XX</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>300</b>
Reporter:	<b>Renee Gustafson</b>	Regulation Reference:		Created:	<b>08/11/2022 01:32 PM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Elisa Miller</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>Premise</b>
Consortium Contact:		Committee:	<b>[Medi-Cal/CMSP]</b>	Funding Source ID:	<b>CalHEERS</b>
Project Phase (SCR):	<b>Documentation</b>	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

### Non-Committee

**Review:**

**Expedite Approval:** Expedited Production Deployment Approval received by Karen Rapponotti on 8/12/2022 via email.

**Current Design:** Generate a list of individuals who are Active/Pending on FC/KG/AAP at the time they were included on the EDR or Information Update if their address differed from the Primary Applicant's address.

CalHEERS will use this list to be sure the CalHEERS accounts are locked and analyze if notices were created with the incorrect address.

**Request:** Create two versions of the list. one for internal review that includes the FC/KG/AAP case info and the other that has only information relevant to CalHEERS.

Upload the CalHEERS version to the CalHEERS SNOW ticket

**Recommendation:** Create two versions of the list. one for internal review that includes the FC/KG/AAP case info and the other that has only information relevant to CalHEERS.

Upload the CalHEERS version to the CalHEERS SNOW ticket

### Outreach

**Description:**  
**Alternative Procedure** N/A

**Description:**  
**Operational Impact:**  
**Estimate:** **300**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	300	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	0	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		



# [CA-201573] eICT - Allow user to run Homeless Assistance when there's a pending CW program

Team Responsible:	<b>Eligibility</b>	Assignee:	<b>Gopal Vedula</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[23.01]</b>	Designer Contact:	<b>Thomas Lazio</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>332</b>
Reporter:	<b>Jason M. Francis</b>	Regulation Reference:		Created:	<b>03/16/2018 09:46 AM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Sarah Cox</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[CalWORKs/ CalFresh]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	<b>08/19/2022</b>	Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee**

**Review:**  
**Expedite Approval:**  
**Current Design:** If an Inter-County Transfer (ICT) case has a CalWORKs (CW) or Refugee Cash Assistance (RCA) program and the participant applies for Homeless Assistance - Permanent (HP) program in the receiving county, the case worker is required to run EDBC for both programs at the same time and receives the following hard validation message when attempting to run the HP program only: (See attached design document)

**Request:** When an eICT occurs and participant applies for HP in the receiving county, user should be able to determine Homeless Assistance-Permanent benefits even if the transferred CW/RCA program is still in a 'Pending' status.

**Recommendation:** 1. Update EDBC logic to allow the user to run HP program without the hard validation when there is a 'Pending' CW/RCA program in the receiving County due to an ICT.

**Outreach**

**Description:**  
**Alternative Procedure** Run both 'Pending' CW/RCA and HP programs at the same time

**Description:**

**Operational Impact:**

**Estimate:** 332

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	198	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	104	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



# [CA-207053] MEDS: ESAC discrepancies in RECON transaction FR20

Team Responsible:	<b>Batch/Interfaces</b>	Assignee:	<b>Angela Zhao</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[23.01]</b>	Designer Contact:	<b>Michael Barillas</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>204</b>
Reporter:	<b>Tina Tran</b>	Regulation Reference:		Created:	<b>03/12/2019 12:07 PM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[Customer Impact]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Carlos Zepeda</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[MEDS]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Production</b>	Approved by	<b>08/16/2022</b>	Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

### Non-Committee

**Review:**

**Expedite Approval:**

**Current Design:** As a rule, in the current month (e.g. February), if we were to run multiple CF benefit months, the EDBC record for the future month (e.g. March) will have a begin month and an end month. As for the come-up month (e.g. April), it will have a begin month and no end month. CalSAWS and MEDS consider the eligibility to be ongoing since there are no changes to the eligibility. As such, a MEDS transaction FX20/FX40 is not triggered. However, during the RECON, CalSAWS is running the future month as the RECON month (e.g. March). When there is an End Month present in the EDBC record, CalSAWS generates FR20 with an ESAC of 6 (closed period) and requires a Term-Date and Term-Reason. Therefore, a RECON data discrepancy would result because the RECON record shows close period eligibility while the MEDS record shows ongoing eligibility. RECON transaction terminates the record in MEDS and the following alert is generated: 6017 CRITICAL FIELD DISCREPANCIES-DISPLAYED DATA FIELDS UPDATED.

**Request:** Modify the RECON process to look at the come-up month for possible ongoing eligibility.

**Recommendation:** The MEDS reconciliation process should be modified to look at the come-up month for possible ongoing eligibility. When the future month shows End Month and the come-up month shows no End Month for the same aid code on EDBC page, CalSAWS will identify the record as having ongoing eligibility.

### Outreach

**Description:**

**Alternative Procedure** No Alternative Procedure

**Description:**

**Operational Impact:**

**Estimate:** 204

Automated Test :	0	Batch/Interfaces :	132	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Support :		Support :			
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	52	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



# [CA-216131] Prevent Granting MSP QI-1 for Individuals Eligible to Full Scope Medi-Cal without a SOC/Premium

Team Responsible:	<b>CalHEERS</b>	Assignee:	<b>Unassigned</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[23.01]</b>	Designer Contact:	<b>Tisha Mutreja</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>318</b>
Reporter:	<b>Renee Gustafson</b>	Regulation Reference:	<b>ACWDL 08-21</b>	Created:	<b>05/05/2020 06:41 AM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>Yes</b>
Policy/Design Consortium Contact:	<b>Nina Butler</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Medi-Cal/CMSP]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	<b>08/24/2022</b>	Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:**

**Expedite Approval: Current Design:**

Currently, CalSAWS does not grant QI-1 if an individual is eligible to Non-MAGI Medi-Cal full scope without a SOC/Premium when the Requested Medi-Cal Type is 'Medi-Cal'; the EDBC will fail the MSP test budget for 'Doesn't Meet Program Req.'

However, if an individual is in more than one Medi-Cal program block and one of the Requested Medi-Cal Types is 'Medicare Premium Payment Programs', CalSAWS may grant the individual QI-1 in the block with Requested Medi-Cal Type 'Medicare Premium Payment Programs' and Non-MAGI Medi-Cal without SOC/Premium on the other program block.

CalSAWS has a Requested Medi-Cal Type and EDBC Budget Tests referencing Medicare Savings Programs as "Medicare Premium Payment Programs" or "MPPP".

**Request:**

1. Prevent CalSAWS from granting QI-1 irrespective of the Requested Medi-Cal Type if the individual is eligible to full scope Medi-Cal without a SOC or premium.
2. Update CalSAWS to reference "Medicare Savings Program" or "MSP" instead of "Medicare Premium Payment Programs" or "MPPP" to make it consistent with current DHCS and state guidelines.
3. Provide the counties with a list of individuals who are Active on QI-1 and full scope Medi-Cal without a SOC/ Premium.

**Recommendation:**

1. Update Medi-Cal EDBC rules to prevent granting QI-1 if an individual is eligible to full scope Medi-Cal (MAGI and Non-MAGI) without SOC or premium.
2. Provide a list of cases where an individual is Active on both full scope Medi-Cal (MAGI and Non-MAGI) without SOC or premium and QI-1.
3. Update Requested Medi-Cal Type and EDBC Budget Tests to display MSP instead of MPPP.

Please find the details on above recommendations in the attached design document.

**Outreach Description:**

The list will be posted at the following location:  
CalACES Web Portal>System Changes>SCR and SIR Lists>2023>CA-216131

**Alternative Procedure Description:**

None

**Operational Impact: Estimate:**

**318**

Automated Test :	17	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	118	CalHEERS Test :	77
Client Correspondence :	76	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0

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Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :	0	Special Project :	0
System Test Support :	0	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		

## [CA-245084] Time Extension of RCA/TCVAP Programs

Team Responsible:	<b>Eligibility</b>	Assignee:	<b>Unassigned</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[23.01]</b>	Designer Contact:	<b>Thomas Lazio</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>813</b>
Reporter:	<b>Sarah Cox</b>	Regulation Reference:	<b>Draft ACWDL</b>	Created:	<b>05/02/2022 05:09 PM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>Yes</b>
Policy/Design	<b>Sarah Cox</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[CalWORKs/ CalFresh]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Production</b>	Approved by	<b>08/22/2022</b>	Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

### Non-Committee

#### Review:

#### Expedite Approval:

#### Current Design:

Currently CalSAWS allows RCA and TCVAP eligible households (HH) up to 8 months of benefits calculated from the date of application (state funded person) or country entry date (federally funded person).

#### Request:

Per ACWDL dated May 27, 2022, CalSAWS EDBC logic must be updated to allow up to 12 months of cash aid instead of 8 months for the RCA programs activated on or after October 1, 2021. Additionally, RCA discontinuance batch sweep jobs and correspondence notices will be updated to reflect the extension of RCA program benefits from 8 months to 12 months.

#### Recommendation:

1. Update RCA EDBC rules to close program after 12 months for programs activated on or after October 1, 2021.
2. Update RCA Discontinuance Sweep to find cases where RCA program has reached its 12th month of eligibility instead of 8th month.
3. Update RCA Federal Discontinuance Sweep to create eligibility triggers where RCA persons have completed 12 months of eligibility instead of 8 months.
4. Update RCA State Discontinuance Sweep to create eligibility triggers where TCVAP RCA persons have completed 12 months of eligibility instead of 8 months.
5. Add RS 36 Form to Template Repository.
6. Add new RCA Cash Aid Extension Informing Notice for ongoing RCA cases in a one-time mailer.
7. Update RCA Approval/Denial/Termination Reason Fragment verbiage to reflect 12 months of aid.
8. Create CalSAWS list of discontinued RCA cases due to over income.
9. Create CalSAWS list of discontinued RCA cases due to non-compliance.

#### Outreach

#### Description:

The lists provided will capture the RCA cases that were discontinued due to over income or non-compliance.

The lists will be posted to the following location: CalSAWS Web Portal>System Changes>SCR and SIR Lists>2023>CA-245084

See attached design for details

#### Alternative

#### Procedure

#### Description:

#### Operational Impact:

Estimate: **813**

Override EDBC

Automated Test :	0	Batch/Interfaces :	118	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	227	DBA :	0	Design :	0
Eligibility :	161	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0



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Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :	0	Special Project :	0
System Test Support :	232	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		



# [CA-245485] Update ARPA Postpartum rules for Pregnancy at Intake and Minor Consent

Team Responsible:	<b>CalHEERS</b>	Assignee:	<b>Unassigned</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[23.01]</b>	Designer Contact:	<b>Tisha Mutreja</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>228</b>
Reporter:	<b>Renee Gustafson</b>	Regulation Reference:	<b>ACWDL 21-15, MEDIL I 21-13, MEDIL I 21-13E</b>	Created:	<b>05/12/2022 02:43 PM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>Yes</b>
Policy/Design Consortium Contact:	<b>Nina Butler</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Medi-Cal/CMSP]</b>	Funding Source ID:	<b>CalHEERS</b>
Consortium Review Approval:		Approved by Committee:	<b>08/24/2022</b>	Other Agency Cross Reference:	
Consortium Review Approval Date:					

### Non-Committee

**Review:**  
**Expedite Approval:**  
**Current Design:** With CA-212145, Medi-Cal EDBC Postpartum rules protect pregnant individuals from being Denied or Discontinued from Medi-Cal for non-allowable reasons and grants aid code 76. Medi-Cal EDBC Postpartum rules also protect a person from losing Medi-Cal benefits, or having a reduction in Medi-Cal benefits, or an increase in SOC or Premium.

Also, the Medi-Cal EDBC postpartum rules 'protect' a pregnant individual on a Medi-Cal program with Requested Medi-Cal type = 'Minor Consent (<21) Pregnancy' by granting aid code 76 instead of 7N.

Pregnant individuals in a Minor Consent aid code were incorrectly included in the one-time batch for Postpartum Care Extension (PPCE) with CA-230841 and due to the above updated logic, they were granted aid code 76.

- Request:**
1. Update the Medi-Cal EDBC Postpartum logic to allow a Pregnant individual to be denied Medi-Cal at intake or in retro months as long as they did not receive Medi-Cal in any month during the pregnancy.
  2. Update Medi-Cal EDBC Postpartum logic to not grant aid code 76 to a pregnant individual when they are discontinued as long as they did not receive Medi-Cal in any month during the pregnancy.
  3. Update Medi-Cal EDBC Postpartum logic to not grant aid code 76 to Minor Consent individuals.
  4. Provide a county list with Minor Consent Individuals granted aid code 76.

### Recommendation:

**Definition:**  
 Individual receiving Medi-Cal during any month of pregnancy -  
 The individual is considered as receiving Medi-Cal if they were aided in Medi-Cal, CalWORKs, Foster Care, Kin-Gap, Adoption Assistance Program (AAP), Refugee Cash Assistance, and SSI in any month during the pregnancy. (Individuals aided in Dialysis, TB, TPN, Minor Consent, or MSP are not considered receiving Medi-Cal during pregnancy)

- Includes OPA records, if exists
- Includes retroactive months

1. Update the Medi-Cal EDBC Postpartum logic to allow a Pregnant individual to be denied Medi-Cal at intake or in retro months as long as the individual is considered not "receiving Medi-Cal in any month during the pregnancy".

Technical Note: If the individual "received Medi-Cal" during any 3 retro months and the individual was pregnant in said retro month (with the same pregnancy), then the individual cannot be denied in Intake Month while still pregnant and will be protected with aid code 76. This is current logic and this will not change.

2. Update Medi-Cal EDBC Postpartum logic to not grant aid code 76 to a pregnant individual when they are discontinued as long as the individual is considered not "receiving Medi-Cal in any month during the pregnancy".

Discontinuance includes when an Active MEM or Ineligible MEM change status to Discontinued or Active FRI.

3. Update Medi-Cal EDBC Postpartum logic to not grant aid code 76 to the individuals with following Requested Medi-Cal Types while the individual is pregnant or in the postpartum period

- Minor Consent (12-21) FP/MntHlth
- Minor Consent (12-21) FP/STD/D&A
- Minor Consent (<12) FP/STD
- Minor Consent (<21) Pregnancy
- Medicare Savings Program (CT319\_MP Display Name will be updated with CA-216131 from MPPP to MSP with same release 23.01)

4. Generate a one-time county list where a Minor Consent Individual was granted aid code 76 post the implementation of CA-212145.

List Name: Minor Consent with aid code 76

The list will display the below standard columns:

- Case Name
- Case Number
- County
- Unit
- Unit Name
- Office Name
- Worker ID

County Action: Workers should evaluate if the minor consent individual on the list is erroneously being protected with postpartum benefits (aid code 76). If they are being erroneously protected with the postpartum benefits, complete an override to discontinue the postpartum benefits (aid code 76).

Note: Due to confidentiality of the minor consent individual, do not send a Notice of Action.

List Location: The list will be posted at the following location:

CalACES Web Portal>System Changes>SCR and SIR Lists>2023>CA-245485

The list will be posted at the following location:

CalACES Web Portal>System Changes>SCR and SIR Lists>2023>CA-245485

**Outreach**

**Description:**

**Alternative**

**Procedure**

**Description:**

**Operational Impact:**

**Estimate:** 228

Override

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	148	CalHEERS Test :	60
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



## [CA-241362] Enhance the Foster Care Resource Detail page to Allow Phone Numbers with Different Extensions to be Accepted by the System

Team Responsible:	<b>Online</b>	Assignee:	<b>Unassigned</b>	SPG Status:	<b>Pending</b>
Fix Version/s:	<b>[23.05]</b>	Designer Contact:	<b>Farhat Ulain</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>105</b>
Reporter:	<b>Erika Kusnadi</b>	Regulation Reference:		Created:	<b>02/17/2022 05:44 PM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>Yes</b>
Policy/Design Consortium Contact:	<b>Gingko Luna</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Foster Care/Kin GAP/AAP, RDB]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	<b>08/17/2022</b>	Other Agency Cross Reference:	
Consortium Review Approval Date:					

### Non-Committee

#### Review:

#### Expedite Approval:

#### Current Design:

On the Foster Care Resource Detail page, user can not enter the same phone number that has more than one Extensions. A validation message displays stating "Phone Type – Duplicate Phone Types and Numbers are not allowed. Please remove the duplicated entry."

#### Request:

Allow the user to enter the same Phone Number with different Extensions.

#### Recommendation:

1. Update the verbiage of the validation message that gets displayed on Foster Care Resource Detail page when user enters the same phone numbers.

Current Verbiage: "Phone Type - Duplicate Phone Type and Numbers are not allowed. Please remove the duplicated entry."

Updated Verbiage: "Phone Type - Duplicate Phone Numbers are not allowed. Please remove the duplicated entry."

1a. Update the logic for the validation message to get displayed only when the 'Phone Number' and the 'Extension(s)' entered are same.

Note: User will be able to enter the same 'Phone Number' with a different 'Extension(s)'.

#### Outreach

#### Description:

N/A

#### Alternative

#### Procedure

N/A

#### Description:

#### Operational Impact:

#### Estimate:

**105**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	67
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	28	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

End SCRs

# [CA-51956] Former Foster Youth (FFY) Threshold NOAs.

- Resolved: 09/02/2022 06:28 AM

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Smit Shah</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>Ravi Gupta</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:	<b>22.09.06</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>589</b>
Reporter:	<b>Tiffany Huckaby</b>	Regulation Reference:	<b>MEDIL I 16-14, ACWDL 15-32</b>	Created:	<b>01/19/2018 11:45 AM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Virginia C. Bernal</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Correspondence]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:** Non-committee review and approval by Virginia Bernal/EM, 07/19/2022.

**Expedite Approval:** By Karen Rapponotti on 07/20/2022

**Current Design:** Currently MC 239 FFY-3 form and MC 239 FFY-1 NOA are available only in English and Spanish languages and MC 239 FFY-4 NOA is available only in English Language.

**Request:** FFY Notices are generated in English only and need to be generated in threshold language.

**Recommendation:** Add the following FFY Notices in Threshold Languages:  
 1. Approval of Eligibility for FFY (MC 239 FFY-1 Rev. 12/15)  
 2. Automatic Renewal of Eligibility for Former Foster Youth Medi-Cal Program (MC 239 FFY-3 Rev. 12/15)  
 3. Notice of Continuing Medi-Cal Coverage for the Former Foster Youth Medi-Cal Program (MC 239 FFY-4 Rev.12/15)

**Outreach**

**Description:** Workers would have to retrieve notices from the DHCS website and complete manually.

**Alternative Procedure**

**Description:**

**Operational Impact:**

**Estimate:** **589**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	330	DBA :	0	Design :	99
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	61
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	99	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



# [CA-216900] Add CF RE, CW RE, and CW/CF RE packets in threshold languages.

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Dinesh Mariyappan</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>Daniel J Rosales</b>	Change Type (SCR):	<b>Policy Re-Design</b>
Minor Version:	<b>22.07.x3</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>4389</b>
Reporter:	<b>Rainier Dela Cruz [X]</b>	Regulation Reference:	<b>Correspondence</b>	Created:	<b>06/03/2020 03:43 PM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Caroline Bui</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Correspondence]</b>	Funding Source ID:	<b>Correspondence Phase I/II</b>
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Caroline Bui 3/2/2022				
<b>Expedite Approval:</b>	3/28/2022, Expedited Build Start approval by Karen Rapponotti				
<b>Current Design:</b>	CF RE, CW RE, and CW/CF RE packets are only available in English and Spanish.				
<b>Request:</b>	Add the CF RE, CW RE, and CW/CF RE packets in threshold languages. The following forms will be implemented in English as the new revisions are not yet available in threshold languages: CW 2166, WTW 5, CW 2184, CW 52, PUB 183.				
<b>Recommendation:</b>	Add the CF RE, CW RE, and CW/CF RE packets in threshold languages. The following forms will be implemented in English as the new revisions are not yet available in threshold languages: CW 2166, WTW 5, CW 2184, CW 52, PUB 183.				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	NA				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>4389</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	2970	DBA :	0	Design :	140
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	1195	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	84.0



# [CA-246220] Accessibility - Perform Accessibility on Pages updated with CA-232151

- Resolved: 08/29/2022 07:13 AM

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Aishwarya Pathak</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>Jimmy Tu</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:	<b>22.09.06</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>195</b>
Reporter:	<b>Lynnel Silva</b>	Regulation Reference:	<b>ACL 21-109</b>	Created:	<b>06/03/2022 11:22 AM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Sheryl E. Eppler</b>	Training Impacted:		Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Other]</b>	Funding Source ID:	<b>CalFresh Overissuances Brown-Tapia</b>

Consortium Review Approval: Approved by Committee: Other Agency Cross Reference:

Consortium Review Approval Date:

**Non-Committee Review:** Approved - Karen Rapponotti - 6/6/2022

**Expedite Approval:**  
**Current Design:** Pages do not meet Accessibility/508 standards

**Request:** Perform assessment of pages updated through CA-232151 for accessibility/508 compliance.

**Recommendation:** Resolve accessibility/508 compliance issues with the three pages being updated with CA-232151 (Select Recovery Account, Recovery Account Detail, OI/OP Detail).

### Outreach

**Description:** N/A - Accessibility/508 compliance changes only.

### Alternative Procedure

### Description:

### Operational Impact:

**Estimate:** **195**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	150	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	45	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0





# [CA-228023] DDID 2704 FDS CSC: Post-call Survey

Team Responsible:	<b>Contact Center</b>	Assignee:	<b>Michael T. Wright</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[22.07]</b>	Designer Contact:	<b>Alexander Hatfalvi</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.09.07</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>600</b>
Reporter:	<b>Danielle Benoit</b>	Regulation Reference:		Created:	<b>04/26/2021 07:55 PM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Darcy Alexander</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Migration</b>	Committee:	<b>[IVR &amp; Contact Center]</b>	Funding Source ID:	<b>Customer Service Center</b>
Consortium Review Approval:		Approved by Committee:	<b>05/17/2021</b>	Other Agency Cross Reference:	
Consortium Review Approval Date:					

### Non-Committee

#### Review:

#### Expedite Approval:

#### Current Design:

The Post Call Survey isn't offered to callers if the worker is using the Default, or Enhanced Call Control Panel.

#### Request:

Update the Post Call Survey to use the Disconnect Contact Flow so even workers using the Default, or Enhanced CCP will send the caller to the post call survey.

#### Recommendation:

1. Update the Post Call Survey to offer the survey in additional languages.
  - a. English
  - b. Spanish
  - c. Farsi
  - d. Vietnamese
  - e. Mandarin
  - f. Armenian
  - g. Tagalog
  - h. Russian
  - i. Korean
  - j. Cambodian
  - k. Hmong
  - l. Cantonese
  - m. Arabic
  - n. Lao

### Outreach

#### Description:

#### Alternative

N/A

#### Procedure

#### Description:

#### Operational Impact:

Estimate: **600**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	600	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0

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Tech Ops :

0

Training :

0

Translation :

0



# [CA-242917] Update Glenn County IP address for Issuance Batch to Central Square/One Solution

- Resolved: 08/23/2022 04:19 PM

Team Responsible:	<b>Batch Operations</b>	Assignee:	<b>Romel Acosta</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.07]</b>	Designer Contact:	<b>Eric Wu</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.10.xx</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>53</b>
Reporter:	<b>Sheryl E. Eppler</b>	Regulation Reference:		Created:	<b>03/24/2022 03:56 PM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Sheryl E. Eppler</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Fiscal]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

### Non-Committee

**Review:**

**Expedite Approval:** Approved by Karen Rapponotti on 05/12/2022

**Current Design:** Currently, the Issuance Batch and Auditor Controller Batch sends files to the Glenn County IP Address.

**Request:** Glenn County has requested the CalSAWS Project to change the IP Address Issuance and Auditor Controller Batch files are sent to, to be the Central Square / One Solution IP Address.

**Recommendation:** Glenn County has requested the CalSAWS Project to change the IP Address Issuance and Auditor Controller Batch files are sent to, to be the Central Square / One Solution IP Address.

### Outreach

**Description:** N/A

**Alternative Procedure Description:**

**Operational Impact:**

**Estimate:** 53

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	8
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	24	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	16	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

## [CA-243606] Bulk Data Extraction from S3 Data Lake to Counties

Team Responsible:	<b>Analytics</b>	Assignee:	<b>Nitin Baxi</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[22.07]</b>	Designer Contact:	<b>Esequiel Herrera-Ortiz</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>22.09.XX</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>360</b>
Reporter:	<b>Carlos Camarena</b>	Regulation Reference:		Created:	<b>04/07/2022 02:24 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Carlos Zepeda</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Tech]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:** Approved by David Bruhn on behalf of Laura Chavez on 4/29/2022

**Expedite Approval:**  
**Current Design:** EDR

**Request:** Bulk Data Extraction from S3 Data Lake to Counties  
- First step is enabling PBDS access in S3 for LA county (others to follow)

**Recommendation:** Estimated 6 week implementation time, assuming prioritization of resources and staff and approvals in FinOps and CAB.

- Partition data by county in new S3 bucket in CalSAWS account.
- Partition occurs after batch is complete for steps leveraging the same data.
- Counties are responsible for storage, egress, and transfer costs of their data, as needed.
- Access will be provisioned for counties to leverage S3 CLI to pull data/objects from S3.
- Counties will be responsible for ETL into other sources.

Set up auditing (reminder there is no way to lock down data by county)  
Option details defined here: CalSAWS AWS Data Extraction for Counties.pptx

**Outreach Description:**  
**Alternative Procedure Description:** N/A - CalSAWS DD&I Requirement

**Operational Impact:**  
**Estimate:** **360**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	320
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	40	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



## [CA-247955] Request for ForgeRock Production Load for Wave 2 CalWIN Counties Prior to the Start of CalSAWS Training

Team Responsible:	<b>Tech Forge Rock</b>	Assignee:	<b>Amir Mohammad</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[22.07]</b>	Designer Contact:	<b>Lesley Pevny</b>	Change Type (SCR):	<b>Data Change</b>
Minor Version:	<b>22.09.12</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>21</b>
Reporter:	<b>Gregory Postulka</b>	Regulation Reference:		Created:	<b>07/19/2022 02:39 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Other, Training]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Ashley Arnold</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Migration</b>	Committee:	<b>[Other]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:** Approved by Haikaz Tombakian on 07/19/2022

**Expedite Approval: Current Design:**

CalWIN Cutover are wave based with two cutovers for each Wave, A - County prep and B – Go Live. County prep is 6 weeks before the Go Live cutover. The Wave Mock Cutover and County prep cutover timelines are not sufficient for the Training Team.

**Request:**

CalWIN County users will need to be loaded into ForgeRock Production prior to the start of CalSAWS training, so they may also be added to the LMS. ForgeRock is required for individual LMS accounts. Create one bulk load file leverage the user information being gathered by CRFI 22-058 and execute the load into ForgeRock Production. An additional request has been made for ForgeRock to reactivate all Contra Costa users in FR PROD.

**Recommendation:**

Recommending the Normal Change request Process should be followed.

**Outreach**

**Description:**

**Alternative Procedure**

Consortium HelpDesk would have to create ForgeRock accounts one by one through the ForgeRock administrative console.

**Description:**

**Operational Impact:**

**Estimate:** 21

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	15
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	6
Tech Ops :	0	Training :	0	Translation :	0



## [CA-208600] Batch Scheduling Updates for CalWIN Conversion (Wave 1)

Team Responsible:	<b>Batch/Interfaces</b>	Assignee:	<b>Angela Zhao</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[22.09]</b>	Designer Contact:	<b>Jennifer Muna</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>22.10.14</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>379</b>
Reporter:	<b>Amy Gill</b>	Regulation Reference:		Created:	<b>05/23/2019 10:03 AM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Carlos Zepeda</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Migration</b>	Committee:	<b>[Other]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:**

Approved by Carlos Zepeda on 6/16/2022

**Expedite Approval:**

Approved by Karen J. Rapponotti on 06/17/2022

**Current Design:**

Various CalSAWS Migration DDID's implemented in R1 through R8 include functionality to turn on/turn off Batch jobs for the 58 counties. CA-208599 implemented batch scheduling and batch property updates for the C-IV Migration Counties into CalSAWS system.

**Request:**

Update Batch scheduling CalWIN Conversion Wave 1 to schedule the various Batch jobs for the following counties:  
Placer and Yolo

1. Foster Care Main Payroll:
  - a.. Schedule Main Payroll on 1st of month, similar to C-IV counties, for all the CalWIN counties
2. Schedule the following print bundling and print file FTP jobs for the CalWIN counties: PBXXP400, PBXXP401, PBXXP404, PBXXP405, PBXXP500, PBXXP501, PBXXP504, PBXXP420, PBXXP421, PBXXP424, etc, and conduct central print testing.
3. Schedule the remaining NOA and Form Generation thread jobs for the CalWIN counties.
4. Schedule the following IVR jobs for CalWIN counties: POxxM301, POxxM302, POxxM303, POxxM304, POxxM305
5. Schedule PB00M108 - WTW Activation job for Counties that opt in (CRFI is Pending as of 3/14/2022)
6. Do not Schedule Positive Pay job for Yolo County.

**Recommendation:**

The batch jobs from the following DDIDs will be added to the CalSAWS Batch Scheduler for the CalWIN Wave 1 Counties starting 10/31/2022:

Batch:

1. CA-207374: DDID 1110 – Update Negative Action Batch jobs to be configurable
2. CA-207302: DDID 1527 - CalFresh Denial Due to Missed Interview
3. CA-207363: DDID 1236 – Update the Non-MAGI RE Discontinuance Batch Job to run for all 58 Counties
4. CA-208568: DDID 1967 – Modify WTW Batch job related to Sanctions for all 58
5. CA-222369: Update Batch jobs for Foster Care program when NMD turns 21
6. CA-207145: CAPI Discontinuance (PB00E917) for C-IV and CalWIN Counties
7. CRFI 22-031: CalWIN - CFET Automation Jobs
8. CRFI 22-043: CalWIN - Update Child Care Certificate
9. CRFI 22-021: CalWIN – WTW program Activation Batch Job
10. Schedule the following IVR jobs for CalWIN counties: POxxM300, POxxM301, POxxM302, POxxM303, POxxM304, POxxM305

Correspondence:

1. CA-50988: Automation of the Medi-Cal Request for Information Form MC 355
2. CA-215153: DDID 2659 FDS: Non State Forms – Update MATURES 1
3. CA-215155: DDID 2660 FDS: Non State Forms – Update MATURES 2
4. CRFI 19-030: DDID 2280 CSF 285 form
5. Schedule the following print bundling and print file FTP jobs for the CalWIN counties: PBXXP400, PBXXP401, PBXXP404, PBXXP405, PBXXP500, PBXXP501, PBXXP504, PBXXP420, PBXXP421, PBXXP424, etc., and conduct central print testing.
6. Schedule the remaining NOA and FORM Generation thread jobs for the CalWIN Counties.

Fiscal:

1. CA-216568: DDID 1787 and 1789 – Migrate C-IV County Specific Batch Jobs Phase 5
2. CA-207344: DDID 1360 – Add Direct Deposit Functionality to CalSAWS for C-IV Migration Counties
3. CA-217791: DDID 1967 – Update RDB With Direct Deposit Data Collection
4. CA-207266: DDID 1652 – Enable Recovery Account Activation Batch Job for all 58 Counties
5. CA-207157: DDID 2128 – Add Tax Intercept Functionality to CalSAWS
6. CA-212361: DDID 2194 - Add Positive Pay Interface Functionality to CalSAWS for CalWIN Migration Counties
  - a. Do not schedule Positive Pay job/FTP for Yolo County
7. Foster Care Main Payroll
  - a. Schedule Main Payroll on 1st of the month, similar to C-IV counties, for all the CalWIN counties.
8. CA-215679: DDID 2376 FDS: GA GR Overpayment Suspension/Termination Batch Changes
  - a. CRFI 22-003: CalWIN - Terminate GA/GR Recovery Account
9. CA-235652: CRFI 21-036 Update Warrant Expiration for CalWIN Counties
10. CA-207137: DDID 2196, 2200, 2201 - CalWIN Fiscal Interfaces
11. CA-207493: DDID 87 – Add Batch Automation for WTW Supportive Services Overpayments
12. CA-214353: DDID 374 – Update C-IV 1099 Interface to Process EDBC Authorized Issuances

**Outreach**

**Description:**

**Alternative Procedure**

N/A

**Description:**

**Operational Impact:**

**Estimate:**

**379**

Automated Test :	0	Batch/Interfaces :	64	Batch Operations :	63
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	64	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	76	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	82	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



# [CA-208670] Add Threshold Languages to SAR7/SAR2/Addendum packet and SAR2

- Resolved: 09/07/2022 05:37 AM

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Surendar Murugesan</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[22.09]</b>	Designer Contact:	<b>Indira Ramasamy</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>965</b>
Reporter:	<b>Jamie Ng [X]</b>	Regulation Reference:	<b>ACL 12-25</b>	Created:	<b>05/29/2019 02:32 PM</b>
Status:	<b>Test Complete</b>	Impact Analysis:	<b>[Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Maria Arceo</b>	Training Impacted:	<b>[Online Help]</b>	Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Migration</b>	Committee:	<b>[Correspondence]</b>	Funding Source ID:	<b>Correspondence Phase I/II</b>
Consortium Review Approval:	<b>Maria Arceo</b>	Approved by Committee:		Other Agency Cross Reference:	<b>CA-207452</b>
Consortium Review Approval Date:	<b>05/04/2022</b>				

## Non-Committee

### Review:

**Expedite Approval:** By Karen Rapponotti on 05/17/2022

### Current Design:

1. The SAR 7 /SAR 2/SAR 7 Addendum Packet and SAR 2 (3/15) form currently exist in English and Spanish in CalSAWS.
2. SAR 7Addendum (6/13) version and SAR 7 form (12/14) is currently available in CalSAWS in below mentioned languages.  
Languages Available: English, Spanish, Armenian, Chinese, Farsi, Korean, Russian, Tagalog, Vietnamese

### Request:

1. Add SAR 2 form in all available threshold languages for all counties.
2. Update existing language and add new languages for SAR 7 Addendum form in Template Repository to match with state version 4/13.
3. Update SAR 7 Packet for LA County to utilize the updated SAR 7 Addendum form.
4. Update English and Spanish SAR 7/SAR 2/SAR 7 Addendum Packet to utilize the updated SAR 2 (6/19) form.
5. Add SAR 7/SAR 2/SAR 7 Addendum Packet in all available threshold languages for 57 migration counties.

### Recommendation:

1. Add SAR 2 form in all available threshold languages.
2. Update existing languages and add new languages SAR 7 Addendum form in all available languages to match with state version 4/13.
3. Update SAR 7 Packet for LA county in all available languages to utilize the updated SAR 7 Addendum form.
4. Update SAR 7/SAR 2/SAR 7 Addendum Packet in English and Spanish to utilize the updated SAR 2 (6/19) form and add the SAR 7/SAR 2/SAR 7 Addendum Packet in all available threshold languages.

## Outreach

### Description:

**Alternative Procedure** N/A

### Description:

### Operational Impact:

**Estimate:** 965

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	10	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	700	DBA :	0	Design :	45
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0



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System Test Support :	210	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

## [CA-216757] 2nd Level Authorization When Issuing an EBT Card

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Eric Makino</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.09]</b>	Designer Contact:	<b>Eric Wu</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>1848</b>
Reporter:	<b>Iadira Morales</b>	Regulation Reference:		Created:	<b>05/28/2020 01:48 PM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[Security]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Dymas Pena</b>	Training Impacted:	<b>[CFP/WBT, Job Aid, Online Help]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Fiscal]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	<b>09/15/2021</b>	Other Agency Cross Reference:	
Consortium Review Approval Date:					

### Non-Committee

#### Review:

**Expedite Approval:** Approved by Karen Rapponotti on 9/20/2021

#### Current Design:

The EBT Card Print List page allows users to view a list of EBT cards that are ready for issuance. The default search result displays EBT Cards with "Ready to Print" status for the office of a logged-in user. When printing an EBT Card, a user can choose from EBT printers associated to his or her Office. Printing functionality is also available on the EBT Card Detail page for pickup. Only users with the proper security rights can issue EBT Cards but authorizations are not required.

#### Request:

Update the CalSAWS system to require 2nd Level authorization when issue an EBT Card to a new payee or issue an EBT Card with a new name to the existing payee.

#### Recommendation:

1. Update the County Authorizations page "Fiscal" Section to include a row "EBT Card Issuance for New Cardholders or Name Changes" for counties to configure the proper authorization level.
2. Update the EBT Card Detail page to follow the appropriate authorization levels set on the County Authorizations page.
3. Update the EBT Card Print List page to allow users search for EBT Cards in pending approval status.
4. Update Pending Authorizations page to include a task type for EBT Card Issuance.

### Outreach

#### Description:

#### Alternative Procedure

N/A

#### Description:

#### Operational Impact:

**Estimate: 1848**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	1198	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	480	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



## [CA-220016] GA GR Automated Solution Admin Changes - Wave 1 and Tier 3 Manual Correspondences

Team Responsible:	<b>Eligibility</b>	Assignee:	<b>Pavithra Thimmadi</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.09]</b>	Designer Contact:	<b>Harish Katragadda [X]</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>816</b>
Reporter:	<b>Girish Chakkingal</b>	Regulation Reference:		Created:	<b>09/21/2020 09:12 PM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[Business Process]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Adelaide Mendoza</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Migration</b>	Committee:	<b>[GA/GR]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	<b>06/07/2022</b>	Other Agency Cross Reference:	
Consortium Review Approval Date:					

### Non-Committee

#### Review:

**Expedite Approval:** Start Build Approved by Karen J. Rapponotti on 6/6/2022

#### Current Design:

GAGR SCRs are designed and implemented based on the existing changes in CalWIN as of May 2020.

#### Request:

This SCR will incorporate the below admin changes that were made in CalWIN after the changes have been implemented in CalSAWS.

1. Rules Admin changes from May 2020 till time of design of this SCR
2. Correspondence Admin Changes from March 2021 till time of design of this SCR
3. Other admin changes like Grants, Issuance Thresholds, Non compliance, sanctions etc.

#### Recommendation:

This SCR will incorporate the below admin changes that were made in CalWIN after the changes have been implemented in CalSAWS.

1. Rules Admin changes from May 2020 till time of design of this SCR (Per Attachment "CA-220016 Action Item 253.msg" there are no Rules Admin changes for Yolo and Placer).
2. Correspondence Admin Changes from March 2021 till time of design of this SCR (See attachment "SCR CA-220016 GA GR Automated Solution Wave 1.xlsx")
3. Other admin changes like Grants, Issuance Thresholds, Non compliance, sanctions etc. (Per Attachment "CA-220016 Action Item 253.msg" there are no other admin changes for Yolo and Placer)
4. Add Tier 3 Manual Correspondences to the CalSAWS System. (See attachment "SCR CA-220016 GA GR Automated Solution Wave 1.xlsx")

Note : Any automation added to CalWIN GA/GR in addition to the admin changes will be evaluated in a separate SCR. The implementation of these automation changes will follow regular CalSAWS SCR process

### Outreach

#### Description:

#### Alternative

N/A

#### Procedure

#### Description:

#### Operational Impact:

**Estimate: 816**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	440	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	301	Tech Arch :	0	Tech ForgeRock :	0

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Tech Ops :

0

Training :

0

Translation :

0

# [CA-231908] Re-schedule Task Purge job in CalSAWS

- Resolved: 08/19/2022 10:33 AM

Team Responsible:	<b>Batch/Interfaces</b>	Assignee:	<b>Leah Weston</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.09]</b>	Designer Contact:	<b>Justin Dobbs</b>	Change Type (SCR):	<b>Data Change</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>222</b>
Reporter:	<b>Justin Dobbs</b>	Regulation Reference:		Created:	<b>08/05/2021 12:00 PM</b>
Status:	<b>Test Complete</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Sarah Cox</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[Task Management]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Production</b>	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

**Non-Committee Review:** Approved by Sarah Cox 5/31/22

**Expedite Approval:** Approved by Karen Rapponotti on 9/20/2021

**Current Design:** SCR CA-231907 temporarily disabled the Task Purge batch process in the CalSAWS System as part of the C-IV county migration. This pause of the Task Purge processing was to allow complete ingestion of Task data into the Data Warehouse.

**Request:** Reschedule the Task Purge batch process in the CalSAWS System.

**Recommendation:**

1. Modify the Task Purge batch process to preserve 1 year (365 days) of historical closed Task information.
2. Re-enable the daily Task Purge batch process (PB00A271) in the CalSAWS System. As part of this process, a data change will first run to remove the mass volume of Task information to reduce the processing load for the batch process on the first night.

**Outreach Description:** N/A.

**Alternative Procedure Description:** N/A.

**Operational Impact:**

**Estimate:** **222**

Automated Test :	0	Batch/Interfaces :	31	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	140
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	36	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		



**[CA-233808] Update the DCFS Interface in CalSAWS to save absent parent data consistent with sending Custodial Person information to Child Support**

Team Responsible:	<b>Batch/Interfaces</b>	Assignee:	<b>Saswat Behera</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.09]</b>	Designer Contact:	<b>Sowmya Coppisetty</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>294</b>
Reporter:	<b>Dana K. Petersen</b>	Regulation Reference:		Created:	<b>09/23/2021 04:22 PM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Carlos Zepeda</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Foster Care/Kin GAP/AAP]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>					
<b>Expedite Approval:</b>	Michele Peterson				
<b>Current Design:</b>	DCFS Data Mart sends an inbound file with information from CWS/CMS to CalSAWS, which is used to create and maintain Foster Care and Kin-Gap cases. Currently in CalSAWS, when an inbound transaction is received for a child who is placed in a Relative Family Home the DCFS inbound job creates an Absent Parent support questionnaire record with the child listed as the applicant.				
<b>Request:</b>	Create a new batch job to update the Applicant Name on the Absent Parent Support Questionnaire record for Foster Care programs with an ARC aid code and Kin-Gap programs.				
<b>Recommendation:</b>	Create a new batch job to update the applicant's name in the Absent parent record's Support Questionnaire page to the Relative Family Home (RFH) name for Foster Care programs with an ARC aid code and Kin-Gap programs.				
<b>Outreach Description:</b>					
<b>Alternative Procedure Description:</b>	Not Applicable				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>294</b>				
Automated Test :	0	Batch/Interfaces :	214	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	80	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



# [CA-242524] CalWIN to/from CalSAWS ICT Records in Progress - Case List (Wave 1)

- Resolved: 09/06/2022 03:13 AM

Team Responsible:	<b>Online</b>	Assignee:	<b>Yudhi Tanuwidjaja</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.09]</b>	Designer Contact:	<b>Gerald Limbrick</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>40</b>
Reporter:	<b>Gerald Limbrick</b>	Regulation Reference:		Created:	<b>03/15/2022 10:49 AM</b>
Status:	<b>Test Complete</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>Yes</b>
Policy/Design	<b>Carlos Zepeda</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[ICT]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Migration</b>	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

**Non-Committee Review:** Carlos Zepeda 5/24/2022

**Expedite Approval:**

**Current Design:**

If the county a participant is relocating to is part of a different SAWS (i.e. CalWIN instead of LRS/CalSAWS), eICT (electronic Inter County Transfer) records are sent from one Consortium to another. When an eICT record is created, an identifier (ICT ID or Request ID) is created for the eICT and shared by CalSAWS and CalWIN. In flight eICTs between CalWIN counties and LA county will error after migration so they will need to be re-requested.

**Request:**

In flight eICTs between CalWIN counties and CalSAWS counties will error after migration. Provide a list of in flight eICTs between CalSAWS counties and CalWIN Wave 1 counties (Placer & Yolo) so they may work them ahead of migration to mitigate the number of eICTs that will need to be re-requested.

**Recommendation:**

There is no Design Document for this SCR

1. Provide a case list of in flight eICTs between CalSAWS counties and CalWIN Wave 1 counties ( Placer & Yolo), organized by county and eICT date.

List Name: CA-242524 CalWIN Wave1 ToOrFrom CalSAWS ICT In Progress - Case List

List Criteria:

- last status is in (IP/In Process, PE/Pending, RR/Ready for Request, RT/Ready for Transfer, RQ/Requested, or TR/Transferred ) and

- sending county is a CalSAWS county and receiving county is a CalWIN Wave1 county (Placer & Yolo) or vice versa

Standard Columns:

- ICT ID

-- The ICT ID will be the identifier as shown in the front end, not the table id

- Request ID

-- The Request ID will be the identifier as shown in the front end, not the table id

- Batch Date

- Sending County

- Sending Case Number

- Sending Case Name

- Receiving County

- Receiving Case Number

- Receiving Case Name

- Status

-- Show the decoded Status

- Program(s)

-- Show as a comma separated list of program codes

- MC\_Worker

- CW\_Worker

- CF\_Worker

- Office

-- Show the office identif and the office name, populated based on the first program in the eICT in the order : MediCal first then CalWORKs then CalFresh

- Unit

-- Show the Unit identif and the Unit name, populated based on the first program in the eICT in the order : MediCal first then CalWORKs then CalFresh

The list will be posted to the following locations:

CalSAWS: CalSAWS Web Portal>System Changes>SCR and SIR Lists>2022>CA-242524

CIT for case list

In flight eICTs between CalWIN counties and CalSAWS counties will error after migration so they will need to be re-requested.

**Outreach**

**Description:**

**Alternative**

**Procedure**

**Description:**

**Operational Impact:**

**Estimate:**

**40**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	28
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	12	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0





## [CA-244842] Set GAGR Aid Code for CalFresh program on PACF cases (for GA/GR Automated solution)

Team Responsible:	<b>Eligibility</b>	Assignee:	<b>Ramakrishna Kuchibhotla</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.09]</b>	Designer Contact:	<b>Eugenio Garcia Velasco</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>65</b>
Reporter:	<b>Caroline Bui</b>	Regulation Reference:		Created:	<b>04/26/2022 03:33 PM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Caroline Bui</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Migration</b>	Committee:	<b>[GA/GR]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	<b>06/28/2022</b>	Other Agency Cross Reference:	
Consortium Review Approval Date:					

### Non-Committee

**Review:**  
**Expedite Approval:** Approved - Michele Peterson 06/10/22

**Current Design:** The GA/GR aid code from the new GA/GR Automated Solution program in CalSAWS is not getting assigned when there is a CalFresh program under the same case. CF uses its aid code 09 only for a combo GR/CF case.

**Request:** The system should set the GAGR aid code for the CalFresh program for PACF households for GA/GR Automated Solution.

**Recommendation:** Update CalFresh EDBC logic for PACF households in a combo GA/GR automated solution/CalFresh case to set the GA/GR aid code in the CalFresh Aid Code determination. This includes adding a GA/GR automated solution program (GR) check to existing CF aid code determination logic.

#### Assumption:

1. The existing CF logic for GR/CF combo case for LA county GR (to use GR aid code) and Managed/Non-Managed GR (to use CF aid code) will not be modified.
2. The GA/GR Automated Solution program would work the same as CalWORKs, and LA county GR program that would assign the cash program aid code when at least one person is in a public assistance program.

#### Note :

The below list provides the aid codes associated to the GA/GR Automated Solution program

- 90 - GA/GR Employable, Independent Living, Family Group
- 91 - GA/GR Employable, Independent Living, Single
- 92 - GA/GR Employable, Facility, Family Group
- 93 - GA/GR Employable, Facility, Single
- 94 - Unemployable, Independent Living, Family Group
- 95 - Unemployable, Independent Living, Single
- 96 - Unemployable, Facility, Family Group
- 97 - Unemployable, Facility, Single
- 98 - Aid In Kind
- 9B - Indigent Burial
- 9A - SF AGEX
- 9G - Return to Residence
- 9H - SF SSIP
- 9I - SF CALM
- 9J - SF PAES

### Outreach Description:

**Alternative Procedure Description:**  
**Operational Impact Estimate:** N/A  
**65**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	43	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	17	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



# [CA-245431] SB 1065 - Remove Valid Financial Hardship requirement for Permanent Homeless Assistance

Team Responsible:	<b>Online</b>	Assignee:	<b>Mansi Mehra</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.09]</b>	Designer Contact:	<b>Erika Kusnadi</b>	Change Type (SCR):	<b>Policy Re-Design</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>62</b>
Reporter:	<b>Erika Kusnadi</b>	Regulation Reference:	<b>ACL 21-121</b>	Created:	<b>05/11/2022 02:36 PM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Sarah Cox</b>	Training Impacted:	<b>[Job Aid]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[CalWORKs/ CalFresh]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	<b>06/24/2022</b>	Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee**

**Review:**

**Expedite Approval:** Karen Rapponotti approved on 07/12/2022

**Current Design:** 1. If a family has received a notice to pay rent or quit, the family is required to demonstrate that the pending eviction resulted from a verified financial hardship due to extraordinary circumstances beyond the family’s control. HP EDDB was updated as part of CA-228806 to no longer fail the family if their hardship is not verified. However, the Valid Financial Hardship field still display on the Homeless Assistance Detail – Permanent page.

**Request:** Update the ‘Valid Financial Hardship Y/N’ field in Homeless Assistance Detail – Permanent page to no longer display.

**Recommendation:** Remove the ‘Valid Financial hardship’ field from the Homeless Assistance Detail – Permanent page.

**Outreach**

**Description:**

**Alternative Procedure Description:** N/A

**Operational Impact:**

**Estimate:** 62

Automated Test :	10	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	34
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	13	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



## [CA-247957] Request for ForgeRock Production Load for Wave 3 CalWIN Counties Prior to the Start of CalSAWS Training

Team Responsible:	<b>Tech Forge Rock</b>	Assignee:	<b>Amir Mohammad</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[22.09]</b>	Designer Contact:	<b>Lesley Pevny</b>	Change Type (SCR):	<b>Data Change</b>
Minor Version:	<b>22.11.14</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>2</b>
Reporter:	<b>Gregory Postulka</b>	Regulation Reference:		Created:	<b>07/19/2022 02:47 PM</b>
Status:	<b>Design in Progress</b>	Impact Analysis:	<b>[Other, Training]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Ashley Arnold</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Migration</b>	Committee:	<b>[Training]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:** Approved by Haikaz Tombakian on 07/19/2022

**Expedite Approval: Current Design:**

CalWIN Cutover are wave based with two cutovers for each Wave, A - County prep and B – Go Live. County prep is 6 weeks before the Go Live cutover. The Wave Mock Cutover and County prep cutover timelines are not sufficient for the Training Team.

**Request:** CalWIN County users will need to be loaded into ForgeRock Production prior to the start of CalSAWS training, so they may also be added to the LMS. ForgeRock is required for individual LMS accounts. Create one bulk load file leverage the user information being gathered by CRFI 22-058 and execute the load into ForgeRock Production.

**Recommendation:** Recommending the Normal Change request Process should be followed.

**Outreach**

**Description:**

**Alternative**

**Procedure**

**Description:**

Consortium HelpDesk would have to create ForgeRock accounts one by one through the ForgeRock administrative console.

**Operational Impact:**

**Estimate:** 2

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	2
Tech Ops :	0	Training :	0	Translation :	0



## [CA-55378] Impose CW MAP Reduction within the allotted timeframe when Immunization Page is not updated for children in AU under age 6

Team Responsible:	<b>Eligibility</b>	Assignee:	<b>Unassigned</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.11]</b>	Designer Contact:	<b>Thomas Lazio</b>	Change Type (SCR):	<b>Policy Re-Design</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>1170</b>
Reporter:	<b>Ted Anderson [X]</b>	Regulation Reference:	<b>EAS 40-105.4, ACL 97-70, 11-57, 13-51, 14-98</b>	Created:	<b>01/19/2018 11:43 AM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Binh Tran [X]</b>	Training Impacted:	<b>[Online Help]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[CalWORKs/ CalFresh]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	<b>07/29/2020</b>	Other Agency Cross Reference:	
Consortium Review Approval Date:					

### Non-Committee

#### Review:

#### Expedite Approval:

#### Current Design:

A pending CalWORKs application can be approved pending verification of immunization records. CalSAWS displays a soft validation message when running EDBC informing users that "There is no ongoing immunization record for the following child(ren): (Name of Child)" when there exists a child under 6 years old in the case that does not have a immunization record for the benefit month.

If the immunization verification is still pending once 10 days have passed from the Request Date on the Verification Detail page, a MAP grant reduction is imposed at the beginning of the benefit month.

If a child under the age 6 has an Immunization verification that is "Refused", EDBC currently sets the status to 'Denied'/'Discontinued' (Intake/Ongoing) for the CW program persons.

#### Request:

Per CalWORKs policy (EAS 40-105.4), verification of immunization is required for all children in the AU under the age of 6 by the CW participant within the established timeframe of 30 to 45 days. Therefore, CalSAWS must include functionality to automatically provide the required time for parent/caretaker applicants/participants to submit verifications after the case has been approved or reauthorized before 'FTP-Immunization' MAP reduction penalty is imposed.

Per CRPC 2198, CalSAWS should impose the 'FTP-Immunization' MAP reduction penalty in the amount of the parent(s) or caretaker relative within the established timeframe of 30 to 45 days for immunizations that are 'refused' and should not 'Deny' (Intake) or 'Discontinue' (Ongoing) the CW program persons.

#### Recommendation:

1. Impose 'FTP-Immunization' MAP reduction penalty in the amount of the biological/adoptive parent(s) or caretaker relative exerting parental control that are receiving aid.
2. Update CW EDBC to not Deny (Intake) or Discontinue (Ongoing) CW persons when the immunization record has a status of 'Refused'.
3. Impose 'FTP-Immunization' MAP reduction penalty within the established timeframe of 30 to 45 days while Immunization records remain pending or refused.
4. Update trigger of the existing CalWORKs no school/ immunization verification NOA.
5. Add CW 2209- IMMUNIZATION GOOD CAUSE REQUEST FORM to the Template Repository for LRS/ CalSAWS.

#### Outreach

#### Description:

**Alternative Procedure Description:**  
**Operational Impact:**  
**Estimate:** 1170

Override EDBC

Automated Test :	120	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	191	DBA :	0	Design :	0
Eligibility :	485	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	269	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



# [CA-214541] Create List of CW Cases with Two Parents; One with Role of 'MMO' with role reason 'FTP Immunization'

Team Responsible:	<b>Eligibility</b>	Assignee:	<b>Giovanni Gonzalez</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.11]</b>	Designer Contact:	<b>Thomas Lazio</b>	Change Type (SCR):	<b>Policy Re-Design</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>18</b>
Reporter:	<b>Thomas Lazio</b>	Regulation Reference:	<b>EAS 40-105.4</b>	Created:	<b>03/20/2020 03:12 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>Yes</b>
Policy/Design Consortium Contact:	<b>Sarah Cox</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[CalWORKs/ CalFresh]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	<b>07/29/2020</b>	Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee**

**Review:**

**Expedite Approval:**

**Current Design:**

C-IV and CalSAWS allow more than one member of the AU with living in the home status of 'In the Home' and relationship type of 'Parent (Biological/Adoptive)' to have 'parental control' over a child under the age 6 with a 'pending' immunization verification. Also, the role of 'MMO' with the role reason of 'FTP-Immunization' can be imposed on multiple members in the AU who are designated as having 'parental control' over a child under the age of 6.

**Request:**

During review of SCR CA-55378, the committee requested generated a list for workers to review CW cases without immunization record verification for children in the Assistance Unit (AU) who are under age 6 where there are two parents living in the home and only one parent has role of 'MMO' with role reason of "FTP Immunization".

**Recommendation:**

Generate a list of cases with a CalWORKs program that meet the following criteria:

- - Two active participants that have relationship type of 'Parent (Biological/Adoptive)' to the same MEM participant(s) under the age of 6 in the AU with a 'pending' immunization verification.
- Both active parent participants have a 'Living in the Home Status' of 'In the Home' under Household Status.
- Only one of those active parent participants has role of 'MMO' with role reason of 'FTP Immunization'
- Only one of those active parent participants has parental control over the MEM participant(s) under the age of 6 in the AU with a 'pending' immunization verification.

- List should include the following standard columns:

- 1) Case Name
- 2) Case Number
- 3) County
- 4) Unit
- 5) Unit Name
- 6) Office Name
- 7) Worker ID
- 8) Worker Name

List will be posted:

For LRS/CalSAWS:

CalSAWS SharePoint > Web Portal > System Changes > SCR and SIR Lists > 2023 > SCR CA-214541

**Outreach**

**Description:**

Companion listing to SCR CA-55378 to list cases without immunization record verification for children in the Assistance Unit (AU) under age 6 where there are two parents living in the home and only one parent has role of 'MMO' with role reason of "FTP Immunization".

**Alternative**

**Procedure**

**Description:**

N/A

**Operational Impact:**

**Estimate: 18**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	14	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	4	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0





# [CA-220188] Add Missing Foster Care NOAs that existed in C-IV, Phase 1

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Vicente Romero</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.11]</b>	Designer Contact:	<b>Jasmine Chen</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>813</b>
Reporter:	<b>Michelle Ramos</b>	Regulation Reference:	<b>EAS 10-116.1, EAS 22-071</b>	Created:	<b>09/28/2020 12:19 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Laura Ould</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Correspondence, Foster Care/Kin GAP/AAP]</b>	Funding Source ID:	<b>FCED</b>
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	L. Ould 3/28/2022 verified 4/14/2022				
<b>Expedite Approval:</b>	03/10/22, Expedited Build Start approval by Karen Rapponotti				
<b>Current Design:</b>	Currently CalSAWS generates a Discontinuance Notice for Foster Care when the placement ends for the following reason: No longer in Care.				
	CalSAWS does not currently generate verbiage for discontinuing benefits when a Placement has ended Mid-Month nor when a Child becomes eligible for Kin-GAP.				
<b>Request:</b>	Generate NOAs for the following reasons: 1. Placement has ended Mid-Month 2. Child is Eligible to Kin-GAP 3. Infant Supplement Payment (ISP) has started				
	Note: There are other SCRs to continue adding missing NOA reasons to Foster Care and Kin-GAP. This will be done in the following SCRs:  CA-238042: Phase 2 - Add additional Foster Care Reasons that existed in C-IV. Update Foster Care Reasons that currently exist in CalSAWS but are only generating for limited scenarios. CA-240146: Phase 3 - Add additional Foster Care Reasons that existed in C-IV. Update Foster Care Reasons that currently exist in CalSAWS but are only generating for limited scenarios. CA-230659: Phase 4 - Add additional Kin-GAP Reasons that currently exist in C-IV. Update Foster Care Reasons that currently exist in CalSAWS but are only generating for limited scenarios. CA-229838: Phase 5 - Add new Foster Care Reasons to NOAs.				
<b>Recommendation:</b>	1. Update Foster Care NOA Action and Message Fragments for NOA Change reasons 2. Add new Foster Care NOA Action Fragment for new NOA Discontinuance reason 3. Add new Foster Care NOA Message Fragment for Placement Ends Mid-Month, Child is Eligible to Kin-GAP reasons 4. Add new Placement Ends Mid-Month NOA Reason for Discontinuance 5. Add new Child Eligible to Kin-GAP NOA Reason for Discontinuance 6. Update the ISP Started NOA Reason for Benefit Change				
	Please see design documentation for more details.				
<b>Outreach Description:</b>					

**Alternative Procedure Description:**  
**Operational Impact:**  
**Estimate:**           **813**

None

Automated Test :	111	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	423	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	37	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	172	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



# [CA-225996] ACL 21-52 Update CF 285, Add CF 285A, Cover Letter and Pre-Populated Application Source

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Ramakrishna Kuchibhotla</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.11]</b>	Designer Contact:	<b>Phong Xiong</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>1564</b>
Reporter:	<b>Caroline Bui</b>	Regulation Reference:	<b>ACL 21-52, AB 79, ACL 21-70, ACL 22-03</b>	Created:	<b>03/04/2021 07:45 AM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[BenefitsCal, Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Caroline Bui</b>	Training Impacted:	<b>[Online Help]</b>	Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Correspondence]</b>	Funding Source ID:	<b>CF Simplifications</b>
Consortium Review Approval:		Approved by Committee:	<b>07/28/2022</b>	Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee**

**Review:**

**Expedite Approval:** Expedited Start Build Approval by Karen J. Rapponotti on 07/29/2022

**Current Design:**

At the time of a Medi-Cal renewal, the system runs the CalFresh non-financial and financial eligibility rules, using the income and expense details available at the time of approving the Medi-Cal program. The System generates a pre-populated CF 285 (6/19) (CA-228332) in batch when a Medi-Cal household is potentially eligible for CalFresh benefits. Additionally, the existing job has functionality to skip the CalFresh Eligibility test when there is CAPI or GA on the Medi-Cal case.

**Request:**

1. Update CalFresh Solicitation Letter Requirements to:
  - a. Exclude Minor Consent, Safe at Home, and Foster Care Medi-Cal cases, as well as
  - b. Include Medi-Cal persons who are aided on CalWORKs only, CAPI, or GA programs.
2. Update the CF 285 to the most current version (04/21) and make the pre-populated fields editable in the Template Repository. Update the CF 285 for the TNB 4 RE Packets.
3. Add application source of "Pre-Populated CalFresh" to be able to track the pre-populated applications.
4. The System must stop mailing the CF Solicitation Letter (PA 6174) for LA County.
5. Add new CF 285A (11/21) with the new cover letter (PUB 520) into the system.
6. Update Medi-Cal RE batch job to replace the CF 285 with the new CF 285A and PUB 520.
7. Post CF 285, CF 285A, and CF 285A Application Packet to the self-service portal.
8. Enable E-Signature for both CF 285 and CF 285A.

**Recommendation:**

1. Update CalFresh Solicitation Letter rules with the following:
  - a. Exclude Minor Consent cases, Safe at Home cases, and Foster Care Medi-Cal cases.
  - b. Include Medi-Cal cases that also has CalWORKs only, CAPI or General Assistance programs.
2. Update the CF 285 to match the most current version from CDSS and make the pre-populated fields editable in the template repository.
  - a. The CF 285 also exists in the TNB 4 RE packets.
3. Remove the PA 6174 for LA County.
4. Add new CF 285A into CalSAWS.
5. Add new PUB 520 into CalSAWS.
6. Create new CF 285A Application Packet.
7. Update Medi-Cal RE batch job to generate the CF 285A Application Packet.
8. Add an application source of "Pre-Populated CalFresh".

**Outreach**

**Description:**

**Alternative Procedure**

None

**Description:**

**Operational Impact:**

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**Estimate: 1564**

Automated Test :	50	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	400	DBA :	0	Design :	200
Eligibility :	353	Fiscal :	0	Forms Test :	0
Imaging :	6	IVR/CC :	0	Online :	7
Performance :	0	Release Communication Support :	69	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	349	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



# [CA-229814] Update Lobby Device Management

Team Responsible:	<b>Online</b>	Assignee:	<b>Yudhi Tanuwidjaja</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[22.11]</b>	Designer Contact:	<b>Erika Kusnadi</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>1418</b>
Reporter:	<b>Erick Arreola</b>	Regulation Reference:		Created:	<b>06/09/2021 09:28 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:		Training Impacted:	<b>[Job Aid, Online Help]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Migration</b>	Committee:	<b>[Lobby Management]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	<b>06/09/2022</b>	Other Agency Cross Reference:	
Consortium Review Approval Date:					

### Non-Committee

#### Review:

**Expedite Approval:** Approved by Michele Peterson on 05/25/2022

**Current Design:** Currently, the CalSAWS Self Service Kiosk is currently only available for Los Angeles County. The device management and assignment are currently done manually by county workers through the Self Service application setting within the device. The Lobby Management team also does not have the ability to view device information (assignment/flow) that exist in the counties.

**Request:** Expand the CalSAWS Self Service Kiosk to be available for all 58 counties. Move the device management and assignment to be done directly through CalSAWS. Secondly, create a new page to allow the Lobby Management team to view the device assignment and flow information for all the 58 counties.

- Recommendation:**
1. Update the title 'Kiosks and FACT' to 'Lobby Devices' on the Device Management List page and Device Assignment Detail page.
  2. Update the Device Management Detail page with the ability to add the CalSAWS Self Service Kiosk device and relabel the name for Kiosk and FACT.
  3. Update the CalSAWS Self Service Kiosk application with the ability to add device information and have the main screen to display the corresponding office information.
  4. Create a new Device Overview page to allow universal users to search for Device information for all 58 counties.
  5. Update the Self Service Kiosk to add Device information in order to pull county and office information that the device belongs too. The application will also be updated to display appointment times in a 12 hour format.
  6. Update the Lobby Check-In application to display appointment times in a 12 hour format.
  7. Update the Lobby Tablet application to use the logged in worker information when the Reception Log record is created.
  8. Update Lobby/Self Service/SFV Lobby Check-in web service to store the staff ID based on the source system.
  9. Update the Lobby/Self Service Appointment web service to use 12-hour format.
  10. Update the First Name and Last Name information for the devices staff record.

### Outreach

**Description:**  
**Alternative Procedure Description:** N/A - CalSAWS DD&I Requirement

**Operational Impact:**  
**Estimate:** **1418**

Automated Test :	0	Batch/Interfaces :	323	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0

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Imaging :	0	IVR/CC :	0	Online :	551
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :	0	Special Project :	0
System Test Support :	348	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	66	Translation :	0
		Training :	0		

 **[CA-233890] Update Application Questions List page**

Team Responsible:	<b>Online</b>	Assignee:	<b>Quynh Nguyen</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.11]</b>	Designer Contact:	<b>Erika Kusnadi</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>186</b>
Reporter:	<b>Amy Gill</b>	Regulation Reference:		Created:	<b>09/27/2021 11:39 AM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Security]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Dymas Pena</b>	Training Impacted:	<b>[Job Aid]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[Usability]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Production</b>	Approved by	<b>05/05/2022</b>	Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

**Non-Committee**

**Review:**

**Expedite Approval:**

**Current Design:**

Currently the "Is anyone pregnant?" question is not listed on the Application Questions List page.

**Request:**

Add a new question to the Application Questions List page so that it aligns with the SAWS 1 form.

**Recommendation:**

1. Add a new question to the Application Questions List page.
2. Update the logic used to generate the SAWS 1 from the Application Questions List page.

**Outreach**

**Description:**

**Alternative**

None

**Procedure**

**Description:**

**Operational Impact:**

**Estimate:**

**186**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	85	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	38
Performance :	0	Release Communication	0	Reports :	0
Support :		Support :			
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	48	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



# [CA-247889] ACL 22-66 Resource Limit Increase

Team Responsible:	<b>Eligibility</b>	Assignee:	<b>Henry Thamas</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.11]</b>	Designer Contact:	<b>Thomas Lazio</b>	Change Type (SCR):	<b>Policy Re-Design</b>
Minor Version:		Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>195</b>
Reporter:	<b>Frederick Gains</b>	Regulation Reference:	<b>ACL 22-66</b>	Created:	<b>07/18/2022 08:33 AM</b>
Status:	<b>Development Complete</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Sarah Cox</b>	Training Impacted:	<b>[Job Aid]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[CalWORKs/ CalFresh]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:** Sarah Cox -Approved 08/01/2022

**Expedite Approval:** Expedited PROD deployment approval by Karen J. Rapponotti on 8/16/22. PFA email for reference.

**Current Design:** The resource limits for CW/RCA were last updated for FFY 2021 in SCR CA-227118 with the following values:

- For CW/RCA Assistance Units (AUs) that do not contain a member who is 60 years of age or older or disabled, the property limit increased to \$10,211.
- For CW/RCA AUs that do contain a member who is age 60 years of age or older or disabled, the property limit increased to \$15,317.

**Request:** Per ACL 22-66 effective January 1, 2023, the resource threshold will increase by 6.63 percent in accordance with the California Necessities Index for the most recent fiscal year (2023) to the following values:

- When a CW/RCA AU does not include a member who is 60 years of age or older or disabled, the maximum asset limit will be increased from \$10,211 to \$10,888.
- When a CW/RCA AU includes a member, who is 60 years of age or older or disabled, the maximum asset limit will be increased from \$15,317 to \$16,333.

**Recommendation:**

1. Update CW Property Limit and CW Elderly and Disabled Property Limit amounts to the new limit values.
2. Regression test impacted NOAs and Forms that populate the CalWORKs Property Limits Disregard.

### Outreach

#### Description:

**Alternative Procedure Description:** Override EDBC

#### Operational Impact:

**Estimate:** 195

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	67	DBA :	0	Design :	0
Eligibility :	29	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	79	Tech Arch :	0	Tech ForgeRock :	0



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Tech Ops :

0

Training :

0

Translation :

0



# [CA-247958] Request for ForgeRock Production Load for Wave 4 CalWIN Counties Prior to the Start of CalSAWS Training

Team Responsible:	<b>Tech Forge Rock</b>	Assignee:	<b>Amir Mohammad</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[22.11]</b>	Designer Contact:	<b>Lesley Pevny</b>	Change Type (SCR):	<b>Data Change</b>
Minor Version:	<b>23.01.02</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>2</b>
Reporter:	<b>Gregory Postulka</b>	Regulation Reference:		Created:	<b>07/19/2022 02:49 PM</b>
Status:	<b>Design in Progress</b>	Impact Analysis:	<b>[Other, Training]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Ashley Arnold</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Migration</b>	Committee:	<b>[Other]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:** Approved by Haikaz Tombakian on 07/19/2022

**Expedite Approval: Current Design:**

CalWIN Cutover are wave based with two cutovers for each Wave, A - County prep and B – Go Live. County prep is 6 weeks before the Go Live cutover. The Wave Mock Cutover and County prep cutover timelines are not sufficient for the Training Team.

**Request:** CalWIN County users will need to be loaded into ForgeRock Production prior to the start of CalSAWS training, so they may also be added to the LMS. ForgeRock is required for individual LMS accounts. Create one bulk load file leverage the user information being gathered by CRFI 22-058 and execute the load into ForgeRock Production.

**Recommendation:** Recommending the Normal Change request Process should be followed.

**Outreach**

**Description:**

**Alternative**

**Procedure**

**Description:**

Consortium HelpDesk would have to create ForgeRock accounts one by one through the ForgeRock administrative console.

**Operational Impact:**

**Estimate:** 2

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	2
Tech Ops :	0	Training :	0	Translation :	0



# [CA-221893] Update CalWORKs in Public Assistance CalFresh Budget at Initial Approval

Team Responsible:	<b>Eligibility</b>	Assignee:	<b>Unassigned</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[23.01]</b>	Designer Contact:	<b>Thomas Lazio</b>	Change Type (SCR):	<b>Policy Re-Design</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>284</b>
Reporter:	<b>Roger Perez</b>	Regulation Reference:	<b>ACL 21-25</b>	Created:	<b>11/17/2020 06:14 PM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Caroline Bui</b>	Training Impacted:	<b>[Job Aid]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[CalWORKs/ CalFresh]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:** Caroline Bui on 11/30/2021

**Expedite Approval: Current Design:**

Overview Note:  
 SCR CA-221893 will update the behavior of PACF EDBC logic to not include the prior month's cash-based programs (GA, CW, CP, RC, IN) grant in the CF budget when the Cash Aid benefit is approved after the month of application. This change will be implemented in CalSAWS in the same release if not after SCR CA-224153 which will update NOA/multi-month functionality to allow for change NOAs to be generated for previous month benefit changes when a multi month EDBC includes the application month.

Current Design:  
 Per current CalSAWS functionality, when processing CW/CF EDBC for a prior application month, all cash-based programs (GA, CW, CP, RC, IN) benefit grant received after the application benefit month is being counted as unearned income for the CF benefit determination. For example, an applicant applies for CW/CF in August, and in September the CW/CF EDBC is approved. When the case is run for CW/CF EDBC for the benefit months of August and September, the August CW benefit granted in September is being counted towards the CF budget as unearned income for the application benefit month of August.

**Request:** Per Federal SNAP regulations at 7 CFR 273.10(c) and clarified in CRPC 2167:" If the amount of income that will be received, or when it will be received, is uncertain, that portion of the household's income that is uncertain shall not be counted by the State agency". All cash-based programs (GA, CW, CP, RC, IN) which grant has been received in a later month shall not be counted as unearned income in a prior CF budget calculation.

**Recommendation:**

1. Update CF EDBC logic to not include benefit grant for cash-based programs (GA, CW, CP, RC, IN) as unearned income when CF EDBC is processed for a prior month application.
2. Regression test for CF benefit change NOA in multi-month EDBC CF benefit change scenario.

**Outreach**

**Description:**

**Alternative**

**Procedure**

**Description:**

**Operational Impact:**

**Estimate:**

EDBC override

**284**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	18	DBA :	0	Design :	0
Eligibility :	132	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0

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Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	109	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



## [CA-247959] Request for ForgeRock Production Load for Wave 5 CalWIN Counties Prior to the Start of CalSAWS Training

Team Responsible:	<b>Tech Forge Rock</b>	Assignee:	<b>Amir Mohammad</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[23.02]</b>	Designer Contact:	<b>Lesley Pevny</b>	Change Type (SCR):	<b>Data Change</b>
Minor Version:	<b>23.02.27</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>2</b>
Reporter:	<b>Gregory Postulka</b>	Regulation Reference:		Created:	<b>07/19/2022 02:50 PM</b>
Status:	<b>Design in Progress</b>	Impact Analysis:	<b>[Other, Training]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Ashley Arnold</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Migration</b>	Committee:	<b>[Training]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:** Approved by Haikaz Tombakian on 07/19/2022

**Expedite Approval: Current Design:**

CalWIN Cutover are wave based with two cutovers for each Wave, A - County prep and B – Go Live. County prep is 6 weeks before the Go Live cutover. The Wave Mock Cutover and County prep cutover timelines are not sufficient for the Training Team.

**Request:** CalWIN County users will need to be loaded into ForgeRock Production prior to the start of CalSAWS training, so they may also be added to the LMS. ForgeRock is required for individual LMS accounts. Create one bulk load file leverage the user information being gathered by CRFI 22-058 and execute the load into ForgeRock Production.

**Recommendation:** Recommending the Normal Change request Process should be followed.

**Outreach**

**Description:**

**Alternative**

**Procedure**

**Description:**

Consortium HelpDesk would have to create ForgeRock accounts one by one through the ForgeRock administrative console.

**Operational Impact:**

**Estimate:** 2

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	2
Tech Ops :	0	Training :	0	Translation :	0

## [CA-200863] ACL 19-10 CalFresh Recertification Delayed Processing

Team Responsible:	<b>Online</b>	Assignee:	<b>Mallik Aitha</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[23.03]</b>	Designer Contact:	<b>Connor ODonnell</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>1767</b>
Reporter:	<b>Amy Gill</b>	Regulation Reference:	<b>ACL 19-10</b>	Created:	<b>02/14/2018 02:35 PM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[Business Process, Data Impact, Technology Impact, Training]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Caroline Bui</b>	Training Impacted:	<b>[Job Aid]</b>	Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[CalWORKs/ CalFresh]</b>	Funding Source ID:	<b>CF Notice of Denial or Pending Status</b>
Consortium Review Approval:		Approved by Committee:	<b>04/21/2022</b>	Other Agency Cross Reference:	<b>CIV-100175</b>
Consortium Review Approval Date:					

### Non-Committee Review:

### Expedite Approval: Current Design:

To restore a case which has been discontinued for failure to complete recertification workers can use the "Restoration of Aid Waiver" rescind reason.

### Request:

Add two additional rescind reasons of "Delayed RE Processing – Client Caused" and "Delayed RE Processing – County Caused" which would function identically to the rescind reason of "Restoration of Aid Waiver"

### Recommendation:

1. Add two new rescind reasons to the Rescind Detail page to account for Client-Caused and County-Caused Delayed RE Processing.
2. Update CF EDBC Logic for New Rescind Reasons.
3. Generate an updated CF Recertification Approval NOA (CF 377.1) if either of two new rescind reasons were used and program status resulted in 'Active'
4. Generate the CF Recertification Denial NOA (CF 377.1A) if either of two new rescind reasons were used and program status resulted in 'Discontinued'

### Outreach

#### Description:

Alternative Procedure Description: N/A

#### Operational Impact:

Estimate: **1767**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	530	DBA :	0	Design :	0
Eligibility :	424	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	160
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	493	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



## [CA-247960] Request for ForgeRock Production Load for Wave 6 CalWIN Counties Prior to the Start of CalSAWS Training

Team Responsible:	<b>Tech Forge Rock</b>	Assignee:	<b>Amir Mohammad</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[23.03]</b>	Designer Contact:	<b>Lesley Pevny</b>	Change Type (SCR):	<b>Data Change</b>
Minor Version:	<b>23.05.01</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>2</b>
Reporter:	<b>Gregory Postulka</b>	Regulation Reference:		Created:	<b>07/19/2022 02:51 PM</b>
Status:	<b>Design in Progress</b>	Impact Analysis:	<b>[Other, Training]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Ashley Arnold</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Migration</b>	Committee:	<b>[Other]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:** Approved by Haikaz Tombakian on 07/19/2022

**Expedite Approval: Current Design:**

CalWIN Cutover are wave based with two cutovers for each Wave, A - County prep and B – Go Live. County prep is 6 weeks before the Go Live cutover. The Wave Mock Cutover and County prep cutover timelines are not sufficient for the Training Team.

**Request:** CalWIN County users will need to be loaded into ForgeRock Production prior to the start of CalSAWS training, so they may also be added to the LMS. ForgeRock is required for individual LMS accounts. Create one bulk load file leverage the user information being gathered by CRFI 22-058 and execute the load into ForgeRock Production.

**Recommendation:** Recommending the Normal Change request Process should be followed.

**Outreach**

**Description:**

**Alternative**

**Procedure**

**Description:**

Consortium HelpDesk would have to create ForgeRock accounts one by one through the ForgeRock administrative console.

**Operational Impact:**

**Estimate:** 2

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	2
Tech Ops :	0	Training :	0	Translation :	0

**End Content Revisions**