

# CalSAWS BenefitsCal (Portal/Mobile) Weekly Status Report

**Reporting Period: August 22, 2022 to  
September 4, 2022**

## Table of Contents

1.0	Project Management .....	4
1.1	Executive Summary.....	4
1.1	PMO .....	4
1.1.1	Highlights of the Reporting Period .....	4
2.1.1	Activities for the Next Reporting Period .....	4
2.1	BenefitsCal Collaboration Model.....	5
3.1.1	Highlights of the Reporting Period .....	5
4.1.1	Activities for the Next Reporting Period .....	5
2.0	Application Development and Test .....	5
3.1	Requirements and Design .....	5
5.1.1	Highlights of the Reporting Period – Requirements and Design .....	5
6.1.1	Activities for the Next Reporting Period – Requirements and Design .....	5
7.1.1	Highlights of the Reporting Period – User Centered Design (UCD).....	6
8.1.1	Activities for the Next Reporting Period – UCD.....	6
4.1	Development .....	7
9.1.1	Highlights of the Reporting Period – Development .....	7
10.1.1	Activities for the Next Reporting Period – Development.....	7
5.1	System Test Execution.....	8
11.1.1	Highlights of the Reporting Period – System Test Execution .....	8
12.1.1	Activities for the Next Reporting Period – System Test Execution.....	11
13.1.1	User Acceptance Test (UAT) Planning .....	12
14.1.1	Highlights of the Reporting Period – User Acceptance Test Planning .....	12
15.1.1	Activities for the Next Reporting Period – User Acceptance Test Planning.....	12
3.0	Performance Test.....	12
6.1	Highlights of the Reporting Period – Performance Test.....	12
7.1	Activities for the Next Reporting Period – Performance Test .....	12
4.0	Security .....	12
8.1	User Conversion .....	12
16.1.1	Highlights of the Reporting Period – User Conversion Testing.....	12
17.1.1	Activities for the Next Reporting Period – User Conversion Testing .....	13
9.1	Security .....	13
18.1.1	Highlights of the Reporting Period – Security .....	13
19.1.1	Activities for the Next Reporting Period – Security.....	13
5.0	Communications .....	13
10.1	Highlights of the Reporting Period.....	13
11.1	Activities for the Next Reporting Period .....	14

**CalSAWS – BenefitsCal (Portal/Mobile) Weekly Status Report**

Weekly Status Report, September 7, 2022

Period: August 22, 2022 to September 4, 2022

---

6.0	Appendices.....	14
12.1	Appendix A – Deliverable Summary.....	14
13.1	Appendix B – Risks and Issues Summary.....	15
14.1	Appendix C – Project Work Plan Reports.....	18

## 1.0 Project Management

### 1.1 Executive Summary

STATUS REPORT SUBSECTION	STATUS AGENDA TOPIC
Release: ARPA (September 2022)	<ol style="list-style-type: none"> <li>1. Independent Testing and User Acceptance Testing (UAT) completed.</li> <li>2. Release is on schedule for 9/9/22 for Prod deployment.</li> <li>3. For the Communications and Marketing campaign, planned emails and text messages are on schedule for 9/7 and 9/8 for distribution.</li> </ol>
January 2023 Release (Release 5)	<ol style="list-style-type: none"> <li>4. Attended a Design Session for CalSAWS enhancement CA-239576 for Support Requests task types with Consortium and QA on 08/30/22.</li> <li>5. Addressed comments for the 05.07: GSD – Release 5.0 DDEL and the 04.09: Requirements Traceability Matrix.</li> <li>6. Worked with Consortium and QA on Release 5.0 design timeline.</li> </ol>
GetCalFresh Gap List	<ol style="list-style-type: none"> <li>7. Attended a CDSS meeting to discuss the GetCalFresh Gap List with Consortium and CWDA on 08/29/22.</li> </ol>
May 2023 Release (ROI)	<ol style="list-style-type: none"> <li>8. Attended a Joint Requirement Assumptions Session with CalSAWS, Consortium and QA for Release of Information (ROI) based on SCERFRA 22-524 on 08/30/22, 09/01/22, and 09/02/22.</li> </ol>
Collaboration Model	<ol style="list-style-type: none"> <li>9. Met with Consortium leadership to plan the next quarterly meeting scheduled for 9/22/22.</li> </ol>
CalWIN ISS Support	<ol style="list-style-type: none"> <li>1. Translation of communications for Wave 1 completed.</li> <li>2. Training artifacts review and updates completed.</li> <li>3. Wave 1 training sessions scheduled for 09/13/22 and 09/15/22.</li> </ol>

**Table 1-1 – CalSAWS Executive Summary Agenda Topics**

### 1.1 PMO

#### 1.1.1 Highlights of the Reporting Period

- ▶ **Deliverables and Work Products submitted:**
  - None for this reporting period.

#### 2.1.1 Activities for the Next Reporting Period

- ▶ **Deliverable and Work Product submissions for next week:**
  - DWP 24.11: CX Monthly Report – August 2022 on 09/07/22.
  - DWP 25.07: Monthly M&O Report – August 2022 on 09/07/22.
  - FWP 28.05: BenefitsCal Work Plan Monthly Updates – August 2022 on 09/08/22.
  - FWP 29.05: BenefitsCal Monthly Status Report – August 2022 on 09/08/22.

## CalSAWS – BenefitsCal (Portal/Mobile) Weekly Status Report

Weekly Status Report, September 7, 2022

Period: August 22, 2022 to September 4, 2022

---

### 2.1 BenefitsCal Collaboration Model

#### 3.1.1 Highlights of the Reporting Period

▶ **Quarterly Meeting**

- Continue to coordinate with the Consortium PM for the next quarterly meeting.

#### 4.1.1 Activities for the Next Reporting Period

▶ **Next Meeting**

- Continue working with the Consortium and participate in the next quarterly CM meeting planned for 09/22/22.

## 2.0 Application Development and Test

### 3.1 Requirements and Design

#### 5.1.1 Highlights of the Reporting Period – Requirements and Design

▶ **Designs**

- Continued to address functional queries from the Development and System Test
- Addressed comments for the 05.07: GSD – Release 5.0 DDEL and the 04.09: Requirements Traceability Matrix.
- Attended a Design Session for CalSAWS enhancement CA-234545 Email Verification Design with CalSAWS, Consortium, and QA on 08/29/22.
- Attended a CDSS meeting to discuss the GetCalFresh Gap List with Consortium and CWDA on 08/29/22.
- Attended a Design Session for CalSAWS enhancement CA-239576 for Support Requests task types with Consortium and QA on 08/30/22.
- Analyze feedback received from CBO/Advocates and CDSS stakeholders from UAT testing activities of Release 4.1.5.
- Attended a Joint Requirement Assumptions Session with CalSAWS, Consortium and QA for Release of Information (ROI) based on SCERFRA 22-524 on 08/30/22, 09/01/22, and 09/02/22.

#### 6.1.1 Activities for the Next Reporting Period – Requirements and Design

▶ **Designs**

- Continued to address functional queries from the Development and System Test
- Submit Final Deliverable for the 05.07: GSD – Release 5.0 FDEL and the Final 04.09: Requirements Traceability Matrix.
- Attend a Biweekly Meeting with DSS, Consortium, CWDA, and GetCalFresh on 09/06/22.
- Attend a CDSS meeting to discuss the GetCalFresh Gap List with Consortium and CWDA on 09/07/22.
- Attend a Joint Requirement Assumptions Session with CalSAWS, Consortium and QA for Release of Information (ROI) based on SCERFRA 22-524 on 09/06/22 and 09/08/22.
- Execute text and emails campaigns documented in FWP 33\_BenefitsCal\_Communications and Marketing Materials on 09/07/22 and 09/08/22.

### 7.1.1 Highlights of the Reporting Period – User Centered Design (UCD)

▶ **CX Measurements Data**

- Monitored the CX Measurements data from Medallia, Amplitude, and BenefitsCal on a day-to-day basis to identify and address potential usability issues during the week of 09/02/22.

▶ **UCD Research**

- Finished analysis of usability testing for Usability Testing Report.

▶ **ROI Release**

- Collaborated with the Design/Functional team to work on ROI requirements and assumptions.

▶ **Work Product 24.10**

- Finalized the 24.10: CX Monthly Report – July 2022 Final Work Product (FWP).

### 8.1.1 Activities for the Next Reporting Period – UCD

▶ **CX Measurements Data**

- Monitor the CX Measurements data from Medallia, Amplitude, and BenefitsCal on a day-to-day basis to identify and address potential usability issues during the week of 09/05/22.

▶ **Work Product 24.11**

- Draft the 24.11: CX Monthly Report – August 2022 Draft Work Product (DWP) for submission the week of 09/05/22.

▶ **UCD Research**

- Develop insights and draft Usability Testing Report for Two-Way Messaging and Student Page.

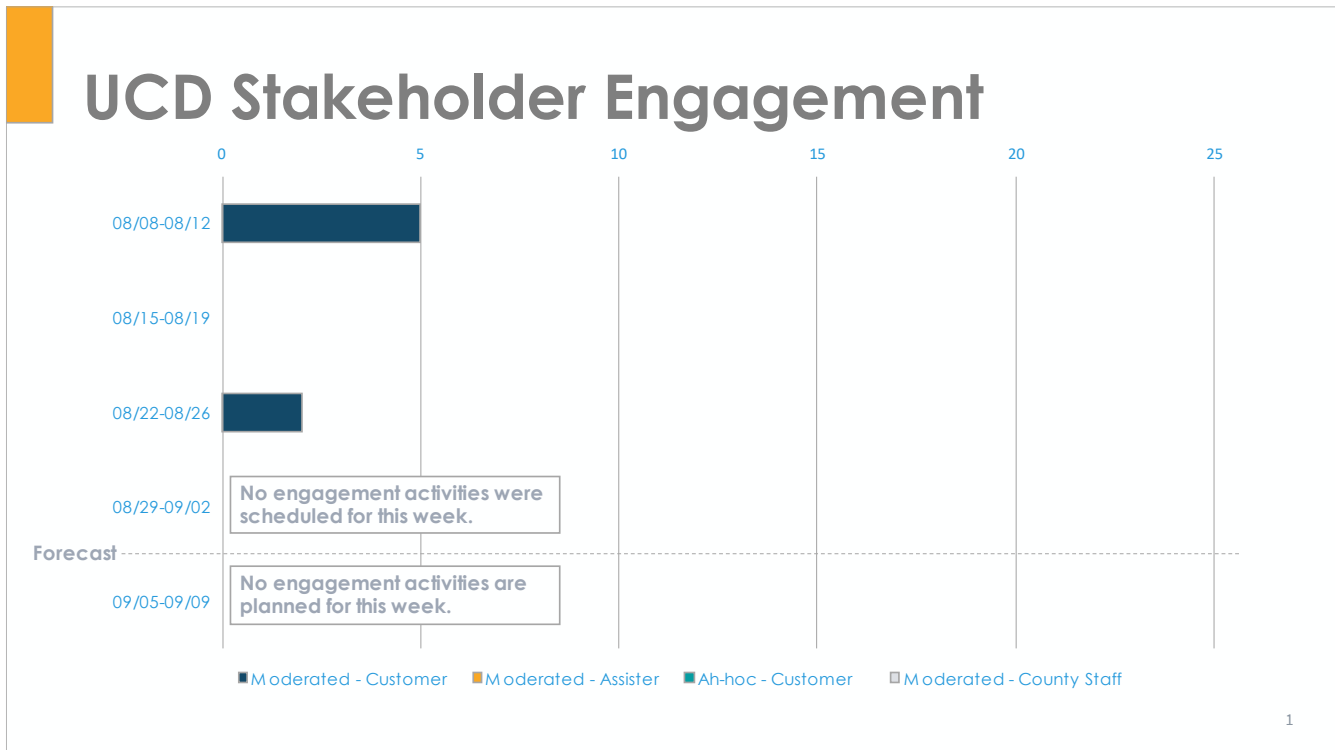


Figure 3-1 – UCD Stakeholder Engagement

## CalSAWS – BenefitsCal (Portal/Mobile) Weekly Status Report

Weekly Status Report, September 7, 2022

Period: August 22, 2022 to September 4, 2022

CR ID	Request	Due Date	Date Needed	Status
N/A	MyBCW Case and Application baseline data for BenefitsCal CX Measurement	09/30/22	09/30/22 – for info 01/01/19 through 08/31/22 for all Counties.	In progress

**Table 3-2 – Data Requests for CX Measurement**

## 4.1 Development

### 9.1.1 Highlights of the Reporting Period – Development

#### Enhancements (M&E)

Release	Planned for Week Ending 09/02/22	Actual for Week Ending 09/02/22	Total Planned for the Release	Comments
4.2	3	3	3	

**Table 4-1– Enhancement Actuals for Reporting Period**

- ▶ Marketing Site Email Templates
  - Released 6 Email Templates translated in 20 languages to SIT testing on 08/29.

### 10.1.1 Activities for the Next Reporting Period – Development

#### Enhancements (M&E)

Release	Planned for Week Ending 09/05/22	Total Planned for the Release	Total Completed for the Release	Comments
4.2	0	3	3	

**Table 4-2 – Planned Enhancement Work**

#### Release 4.1.5

- ▶ **Marketing Site Email Templates**
  - Release email templates with updated language changes.

#### Unscheduled Release Updates

- ▶ **Chatbot**
  - Resolution of silence detection in Chatbot was provided by the Amazon Web Services (AWS) Product Team last week for three (3) languages (English, Portuguese, and Chinese). The dates need to be decided for the fix for the remaining three (3) languages (Spanish, Korean, and Japanese).
  - Delay in delivery of three (3) languages (Chinese, Korean, and Japanese) to SIT for Chatbot Voice Integration.
    - **Reason** – AWS Lex is not identifying varying accent related inputs for the three (3) languages (Chinese, Korean, and Japanese). Currency slot availability from the Product team is unavailable in Production.

## CalSAWS – BenefitsCal (Portal/Mobile) Weekly Status Report

Weekly Status Report, September 7, 2022

Period: August 22, 2022 to September 4, 2022

---

- **New Release Date** – BenefitsCal is working with the AWS Product team to triage the issues and put steps in place to train the bot and add a currency slot for the Income question. **The Release 4.0 deployment had these three (3) languages' voice-based feature disabled, based on the key decision CSPM-56778.** The new release date for the voice feature will be decided after the sign-off of the identified issues with the AWS Product team.
- **Mitigation Plan** – Ongoing analysis for identifying a solution with the AWS Product team. Work toward training the bot with native speakers for these three (3) languages and resolve the currency slot issues with the AWS Product team as part of CSPM-56537.

### 5.1 System Test Execution

#### 11.1.1 Highlights of the Reporting Period – System Test Execution

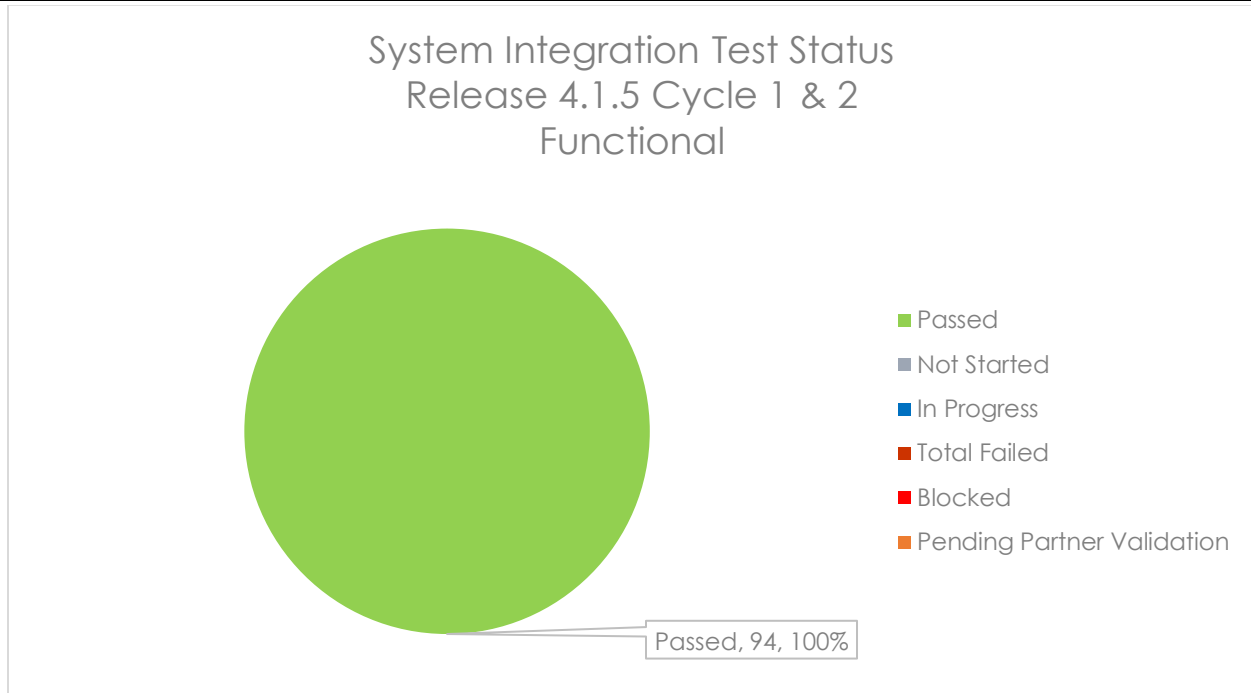
- ▶ **Testing Support**
  - Provided testing support for M&O and DD&I release defects, enhancements, and smoke and regression testing.
- ▶ **Partner Integration Calls**
  - Conducted need basis Partner Integration calls to triage cross-partner defects for Release 4.1.5, M&E, and M&O.
- ▶ **Functional Test Cases for Release 4.1.5**
  - **Cycle 1:** 59 out of 59 test cases have been executed (100% executed) with 100% pass of execution rate.
  - **Cycle 2:** 35 out of 35 test cases have been executed (100% executed) with 100% pass of execution rate.
- ▶ **Non-Functional Test Cases for Release 4.1.5**
  - **Cycle 1 and 2:** 1012 out of 1012 test cases have been executed (100% executed) with 100% pass of execution rate for Cross-Browser, Cross-Device, ADA, and Multi-Language.



**CalSAWS – BenefitsCal (Portal/Mobile) Weekly Status Report**

Weekly Status Report, September 7, 2022

Period: August 22, 2022 to September 4, 2022



**Figure 5-1 – System Test Execution Status (Functional): Release 4.1.5**

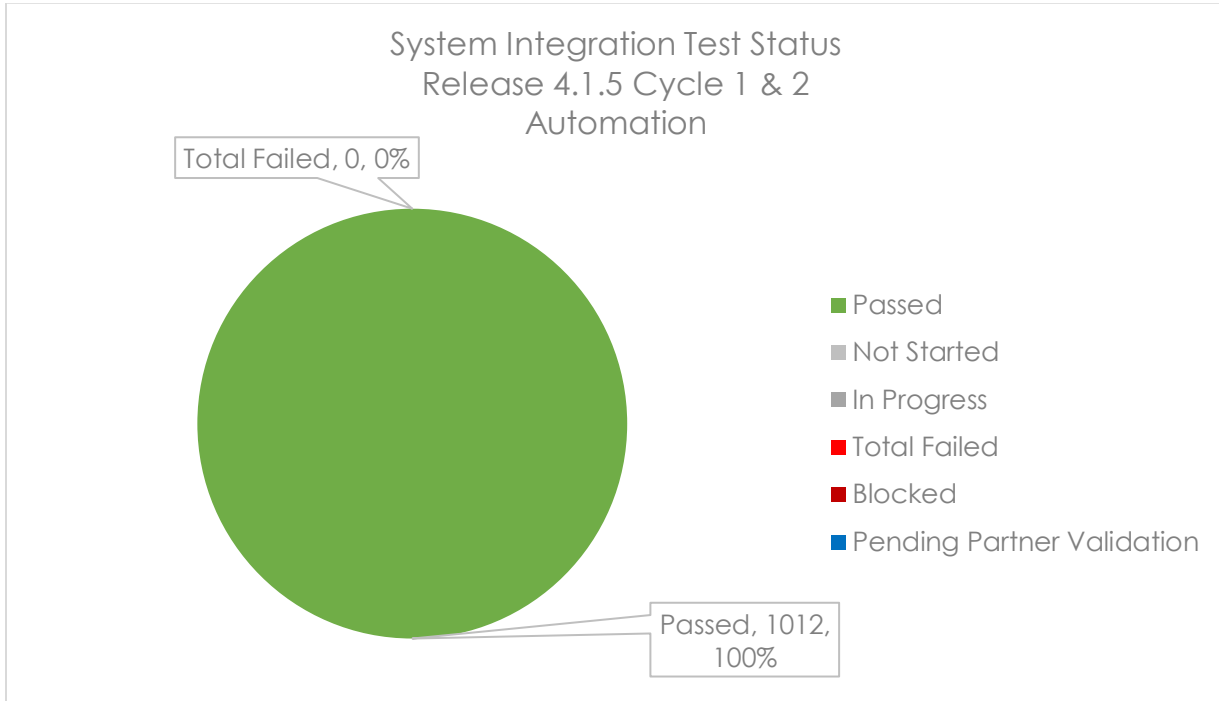
System Test Executed Pass Rate (of executed)	All	Excl Sev-4	Test Case Execution
<b>Planned*</b> (+/- from previous week)	<b>90%</b>	<b>90%</b>	<b>94 Test Cases</b>
<b>Actual</b> (+/- from previous week)	<b>100%</b>	<b>100%</b>	<b>94 Test Cases</b>
<i>System Test Complete Date: 08/05/22</i>			

**Table 5-1 – Pass Rate (Functional): Release 4.1.5**

**CalSAWS – BenefitsCal (Portal/Mobile) Weekly Status Report**

Weekly Status Report, September 7, 2022

Period: August 22, 2022 to September 4, 2022



**Figure 5-2 – System Test Execution Status (Automation): Release 4.1.5**

System Test Executed Pass Rate (of executed)	All	Excl Sev-4	Test Case Execution
<b>Planned*</b> (+/- from previous week)	<b>90%</b>	<b>90%</b>	<b>1012 Test Cases</b>
<b>Actual</b> (+/- from previous week)	<b>100%</b>	<b>100%</b>	<b>1012 Test Cases</b>
<i>System Test Complete Date: 08/05/22</i>			

**Table 5-2 – Pass Rate (Automation): Release 4.1.5**

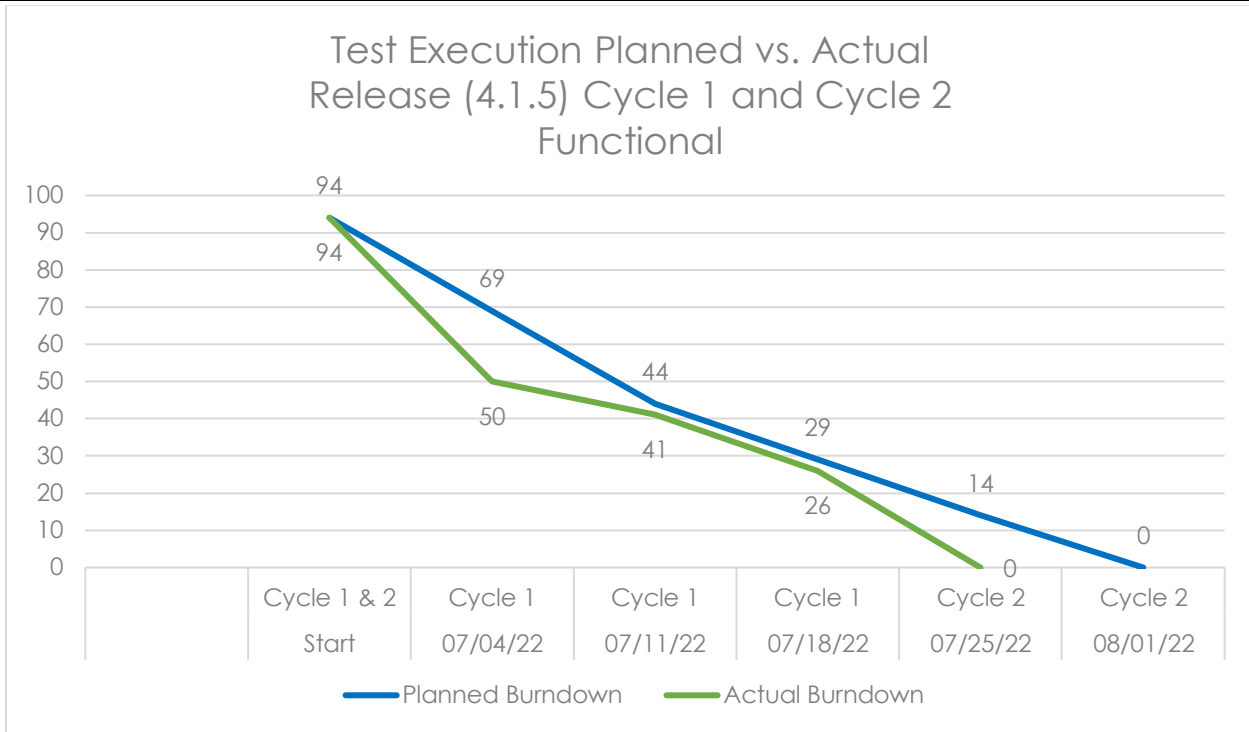


Figure 5-3 – Execution Burndown Chart (Functional): Release 4.1.5

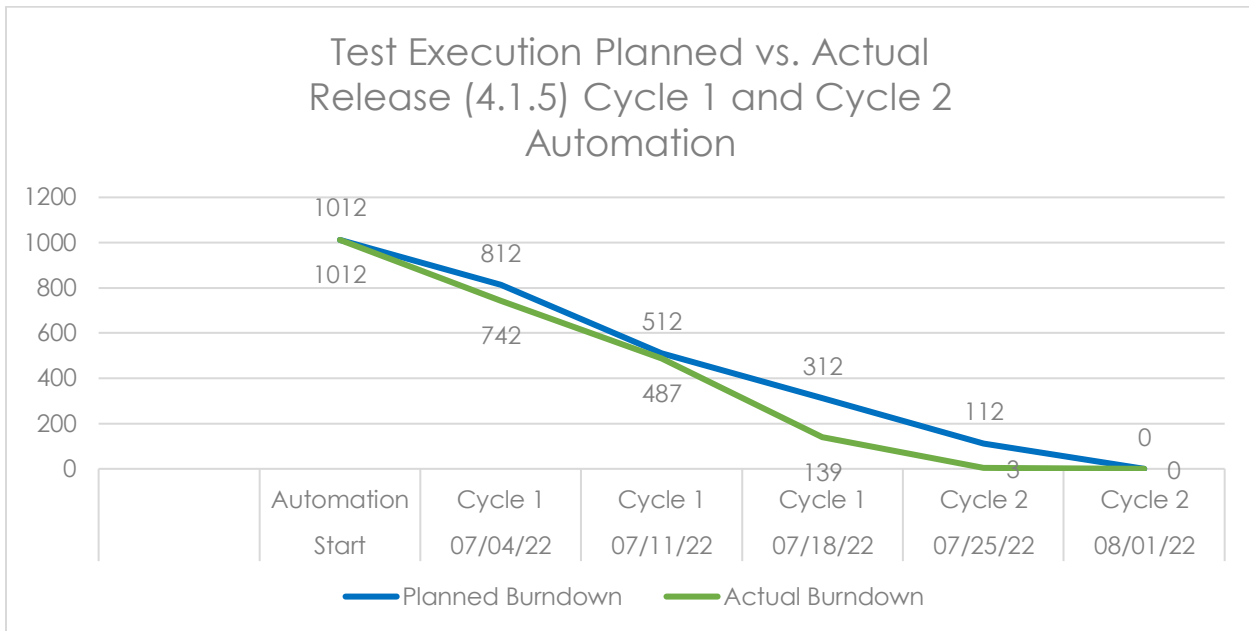


Figure 5-4 – Execution Burndown Chart (Automation): Release 4.1.5

### 12.1.1 Activities for the Next Reporting Period – System Test Execution

► **M&O Priority Release Support**

- Continue to support M&O monthly release defects, enhancements, and smoke/regression testing.

► **Partner Integration Items**

- Continue to coordinate in ad-hoc partner integration items.

► **Release 5.0**

- Continue to work on functional test scenarios and automation planning

### 13.1.1 User Acceptance Test (UAT) Planning

#### 14.1.1 Highlights of the Reporting Period – User Acceptance Test Planning

- ▶ **Test Support**
  - Supported test execution of CalWIN, triaged issues, and addressed questions/concerns.
  - UAT testing has been completed and received sign off for Release 4.1.5.
- ▶ **UAT Test Execution**
  - Supported UAT team on test execution and clarification.

#### 15.1.1 Activities for the Next Reporting Period – User Acceptance Test Planning

- ▶ **Test Support**
  - Continue to support the CalWIN UAT team during their ad-hoc execution.

## 3.0 Performance Test

### 6.1 Highlights of the Reporting Period – Performance Test

- ▶ **Release 5.0 Performance test activities** – Drafted the tentative plan for R5.0 performance scripting and test executions. Based on the finalized scope and development plan, BenefitsCal team would share the revised Performance test plan.

### 7.1 Activities for the Next Reporting Period – Performance Test

- ▶ **CalWIN rollout 1 performance testing activities** – Plan and prepare for the CalWIN rollout 1 performance testing activities.
- ▶ **Release 5.0 Performance test activities** – Plan and prepare for the Release 5.0 performance testing activities.

Cycle	Start Date	End Date	Scope	Test Cases Status	Execution Status
11	07/25/22	08/19/22	Release 4.1.5	Completed	100% completed
12	TBD	TBD	CalWIN Rollout	TBD	TBD
13	11/21/22	01/11/23	Release 5.0	TBD	TBD

Table 7-1– Performance Test Cycles and Test Case Status

## 4.0 Security

### 8.1 User Conversion

#### 16.1.1 Highlights of the Reporting Period – User Conversion Testing

- ▶ **CalWIN Conversion**
  - Collaborated with the ForgeRock team to load test users into the ID-DEV environment on 08/31/22 to allow BenefitsCal testing end-to-end in preparation for the CalWIN Wave 1 Go-live.

## CalSAWS – BenefitsCal (Portal/Mobile) Weekly Status Report

Weekly Status Report, September 7, 2022

Period: August 22, 2022 to September 4, 2022

---

### 17.1.1 Activities for the Next Reporting Period – User Conversion Testing

#### ► Perform CBO User Data Validation

- Identify Primary Points of Contact (PPOCs) for the rest of the CalWIN Counties to perform Community Based Organization (CBO) user data validation.
- Work with the ForgeRock team to perform a load of test users to test the BenefitsCal functionality with CalWIN County CBO users.

## 9.1 Security

### 18.1.1 Highlights of the Reporting Period – Security

#### ► SAST

- Executed the weekly Static Application Security Testing (SAST) of the application source code and shared the analysis of the security scan reports with the BenefitsCal Development Team for remediation on 09/02/22.

#### ► Change

- Presented on and received approval for Change CHG0036626 to update the existing IP whitelisting for Code for America GetCalFresh Application submission users.
- Presented on and received approval for Change CHG0036620 to update the Amazon Pinpoint from sandbox to production, allowing for a larger base of users to be emailed using PinPoint.
- Presented on and received approval for Change CHG0036621 to upgrade AWS Lambda runtime nodejs version 12 to version 14 in the lower environments.
- Presented on and received approval for Change CHG0036622 to upgrade AWS Lambda runtime nodejs version 12 to version 14 in the production environment.
- Presented on and received approval for Change CHG0036624 to upgrade the code build docker image to support nodejs version 14 in the above changes.

### 19.1.1 Activities for the Next Reporting Period – Security

#### ► Identified Vulnerabilities

- After the validation of the identified vulnerabilities, advise on the remediation activities to be performed by the BenefitsCal Development Team. Log defects in Jira for tracking purposes (Weekly recurring activity).

#### ► AWS SSO for BenefitsCal

- Collaborate with the Consortium Security Team to update Amazon Web Services Single Sign-On (AWS SSO) users specific to BenefitsCal and facilitate onboarding and offboarding of AWS SSO for BenefitsCal users, as needed.

## 5.0 Communications

### 10.1 Highlights of the Reporting Period

- No activities planned for the reporting period.

## CalSAWS – BenefitsCal (Portal/Mobile) Weekly Status Report

Weekly Status Report, September 7, 2022

Period: August 22, 2022 to September 4, 2022

### 11.1 Activities for the Next Reporting Period

- ▶ No activities planned for the next reporting period.

## 6.0 Appendices

### 12.1 Appendix A – Deliverable Summary

#### Deliverable Status by Submission

		Complete			Coming Soon	
DEL ID	Deliverable Name	DDED	FDED	DDEL	FDEL	Final Approval
04.09	Requirements Traceability Matrix – Release 5.0	N/A	N/A	08/26/22	09/22/22	09/30/22
05.07	General Systems Design – Release 5.0	N/A	N/A	08/26/22	09/22/22	09/30/22
08.01	Implement. Complete Report & Final Acceptance – L.A. County	N/A	N/A	05/27/22	06/20/22	
09.01	Maintenance & Operations (M&O) Plan – L.A. County	N/A	N/A	N/A	06/20/22	
11.01	Mobile App Implementation Complete Report – L.A. County	N/A	N/A	05/27/22	06/20/22	

**Table 12-1 – Deliverable Status for Current Reporting Period**

#### Upcoming Deliverable Deadlines

DEL #	Deliverable Name	Status	Next Deadline
None			

**Table 12-2 – Upcoming Deliverable Deadlines**

## CalSAWS – BenefitsCal (Portal/Mobile) Weekly Status Report

Weekly Status Report, September 7, 2022

Period: August 22, 2022 to September 4, 2022

### Work Product Status by Submission

		Complete	Coming Soon	
ID	Work Product Name	DWP	FWP	Final Approval
24.09	CX Monthly Report – June 2022	07/11/22	07/21/22	07/26/22
24.10	CX Monthly Report – July 2022	08/08/22	08/18/22	08/25/22
24.11	CX Monthly Report – August 2022	09/07/22	09/19/22	09/26/22
25.05	Monthly M&O Report – June 2022	07/11/22	07/21/22	07/26/22
25.06	Monthly M&O Report – July 2022	08/08/22	08/18/22	08/25/22
25.07	Monthly M&O Report – August 2022	09/07/22	09/19/22	09/26/22
26.01	BOM Review and License Renewals	07/15/22	07/29/22	08/08/22
27.01	Certificate Review	07/15/22	07/29/22	08/08/22
28.03	BenefitsCal Work Plan Monthly Updates – June 2022	N/A	07/08/22	07/18/22
28.04	BenefitsCal Work Plan Monthly Updates – July 2022	N/A	08/05/22	08/15/22
28.05	BenefitsCal Work Plan Monthly Updates – August 2022	N/A	09/08/22	09/16/22
29.03	BenefitsCal Monthly Status Report – June 2022	N/A	07/08/22	07/18/22
29.04	BenefitsCal Monthly Status Report – July 2022	N/A	08/05/22	08/15/22
29.05	BenefitsCal Monthly Status Report – August 2022	N/A	09/08/22	09/16/22
31.09	Monthly Security Monitoring Report – June 2022 (FWP)	N/A	07/11/22	07/18/22
32	Marketing and Communications Plan	06/30/22	07/22/22	08/01/22
33	Marketing and Communications Plan	08/08/22	08/15/22	08/24/22

**Table 12-3 – Upcoming Work Product Deadlines**

### Upcoming Work Product Deadlines

WP #	Work Product Name	Status	Next Deadline
24.11	CX Monthly Report – August 2022	On Track	DWP submission 09/07/22
25.07	Monthly M&O Report – August 2022	On Track	DWP submission 09/07/22
28.05	BenefitsCal Work Plan Monthly Updates – August 2022	On Track	FWP submission 09/08/22
29.05	BenefitsCal Monthly Status Report – August 2022	On Track	FWP submission 09/08/22

**Table 12-4 – Upcoming Work Product Deadlines**

## 13.1 Appendix B – Risks and Issues Summary

### Project Risks and Issues

ID	Title	Details	Status	Impact	Probability	Date Logged
246	Perceived Gap in Functionality	A perceived gap in functionality between GetCalFresh and BenefitsCal was identified. Select features identified within GetCalFresh are not present within BenefitsCal as they are	Open	2	Medium	05/10/21

## CalSAWS – BenefitsCal (Portal/Mobile) Weekly Status Report

Weekly Status Report, September 7, 2022

Period: August 22, 2022 to September 4, 2022

ID	Title	Details	Status	Impact	Probability	Date Logged
		<p>not part of the project requirements, and change requests were logged to address. Impacts BenefitsCal adoption by Community Partners may be lower as they rely on features (like the referral code) to complete their work. The future migration from GCF to BenefitsCal in 2022 is at risk until features are added to BenefitsCal.</p>				
277	<p>Technical foundation to establish the screenshare feature via Amazon Connect is at risk to be ready by the originally planned timeline</p>	<p>Original Requirement (FN-89.3): <i>"The system shall include a help desk functionality that allows users to screen share to assist them in completing their submission."</i></p> <p>Screen share feature aims to provide an active mode of engagement that allows users to screen share.</p> <p>Technical foundation to establish the screenshare feature via Amazon Connect is at risk to be ready by the originally planned timeline (end of June 2022).</p> <p>Since there is an integration and effort impact to Amazon Connect, technical architecture discussions need to continue with keeping county usage volume in mind.</p> <p>Also, for the change management, operational downstream implications for Counties to existing operations and help desk processes not established. Impact: Customers would need to continue existing help and support channels to request assistance.</p> <ul style="list-style-type: none"> <li>▶ Reopen the technical architecture discussions to further and plan county usage.</li> <li>▶ Establish operational downstream implications for Counties to existing operations and help desk processes.</li> <li>▶ Quantify the effort on the Amazon Connect integration approach and timeline</li> </ul>	Open	2	Medium	06/01/22



**CalSAWS – BenefitsCal (Portal/Mobile) Weekly Status Report**

Weekly Status Report, September 7, 2022

Period: August 22, 2022 to September 4, 2022

ID	Title	Details	Status	Impact	Probability	Date Logged
		<ul style="list-style-type: none"> <li>▶ Identify and conduct a Proof of Concept with one interested County</li> </ul> Status: - Executive huddles were held on 6/3 and 6/13. Direction is given to proceed forward with the effort. - Both CalSAWS and BenefitsCal provided effort estimates to integrate screenshare into the ChatMe frame. Next steps: Schedule technical work session to elaborate the concept, and set up a release timeline				

**Table 13-1 – Project Risks and Issues**

**CRFI/CIT/CalSAWS CR Communications Information**

The following table outlines CalSAWS Information Transmittals (CITs) sent for the reporting period.

CIT ID	To	Subject	Category	Distribution Date	Primary CalSAWS Contact	Backup CalSAWS Contact
None.						

**Table 13-2 – CITs**

The following table outlines CalSAWS Requests for Information (CRFIs) sent for the reporting period.

CRFI ID	To	Subject	Distribution Date	Status	Response Due Date	Primary BenefitsCal Contact	Backup BenefitsCal Contact
None.							

**Table 13-3 – CRFIs**

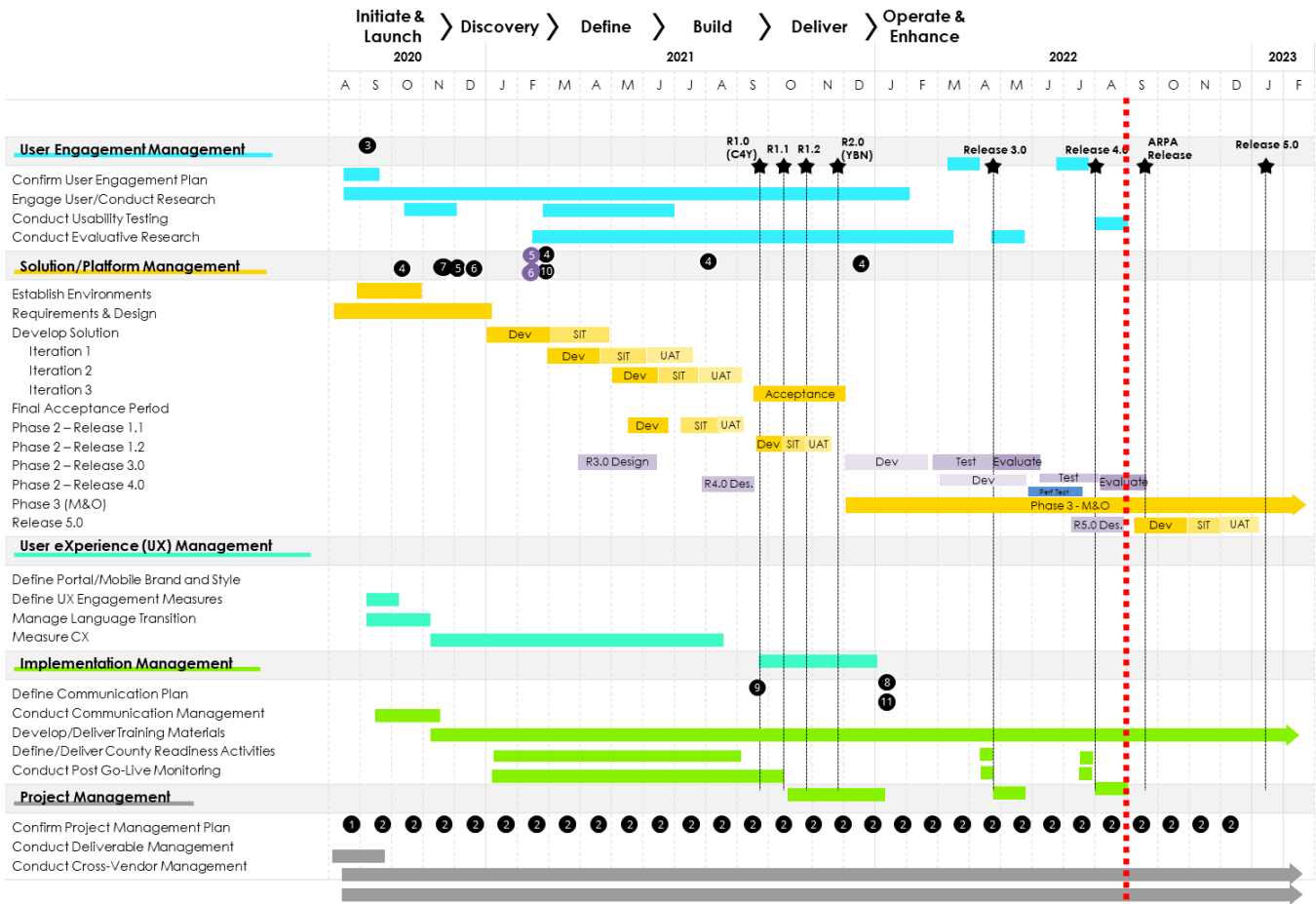
# CalSAWS – BenefitsCal (Portal/Mobile) Weekly Status Report

Weekly Status Report, September 7, 2022

Period: August 22, 2022 to September 4, 2022

## 14.1 Appendix C – Project Work Plan Reports

### Project Timeline



### Project Action Items – Overdue

This table lists overdue action items, including the owner and due date.

ID	Description	Owner	Due Date
None			

Table 14-1 – Overdue Action Items