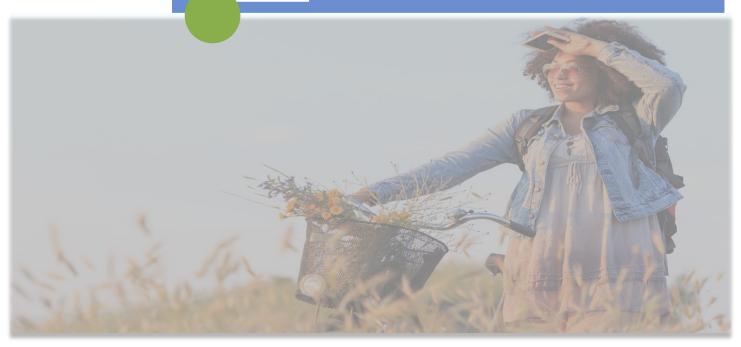
Volume 4 | Issue 4
August 2022

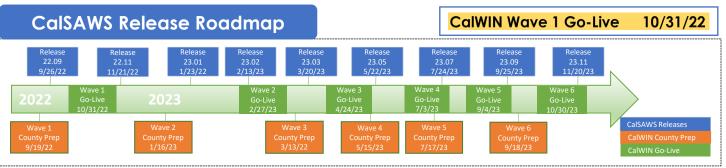




Volume 4 | Issue 4: Goodbye Summer!

Goodbye Summer! Well, the vacations are ending, school is back in session and the last holiday of summer is just around the corner. With two months until our first Wave of CalWIN Counties migrate to CalSAWS, there are many activities in process. 18 County User Acceptance Test (UAT) started in June and is quickly wrapping up. Process Simulation, Converted Data Validation, Early Training, Training for Trainers and Instructor Led training are among the activities that kept the CalSAWS project teams busy all summer. Currently, we are working on finalizing technical connections.

We are also testing and finalizing the 22.09 September Release for the 40 CalSAWS counties.



In This Issue

CalWIN Implementation Roadmap	
CalSAWS Meeting Events	
The Six CalSAWS Regions	
Regional Manager Updates	
CalWIN Implementation Framework	
County Sharing	
Communication Corner	

Benito (above) represents San Benito County, the largest producer of honey in California, and Barbara (below) is just waiting to hear from you. In this edition find Barbara introducing her home county's CalSAWS Staff Engagement Approach (pg3).

Do you have a question for us? 'Ask Barbara' at <u>askcalsaws@calsaws.org</u> and we will post the Q&A in the next edition of The Buzz.



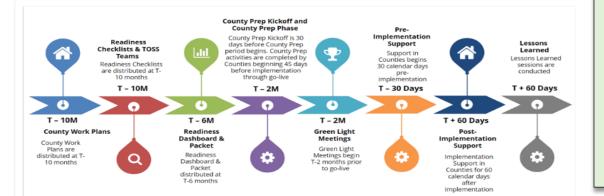
Upcoming Meetings & Events		
Region 1 Monthly Regional Meeting	8/29/2022	Norto Shikiyou Medec
JPA	9/9/2022	3-53
PSC	9/15/2022	Humbolidt Trinity Shosta Lassen
WCDS Subcommittee	9/16/2022	Tehama Fumas
CalSAWS Release 22.09	9/26/2022	Mendocina Glenn Butte Sterre
Region 2 Monthly Regional Meeting	9/27/2022	Lake Yes
County Sharing – Workload Management	9/29/2022	Antice Soland Soland
PSC	10/20/2022	Sen Henselsco
Region 2 Monthly Regional Meeting	10/25/2022	and the second second
CalSAWS Release 22.11	11/21/2022	Son Freison

Regional Manager Updates

Region 5 hosted a County Sharing Exchange focusing on Intake Program Assignment where several counties participated in showing how they leverage the CalSAWS system in their daily business processes. There were over 400 participants from counties across the state who benefited from the sharing of working knowledge and experience in utilizing CalSAWS to complete their daily functions. The next scheduled County Sharing session will be focused on Workload Management and will be facilitated on September 29, 2022.

CalWIN County Implementation Framework

Counties	County Readiness Work Plan & Checklist (T-10 months)	TOSS Team + Wave IPOC Mtgs (T-10 months)	Imp. Readiness Packet + Dashboard (T-6 months)	Green Light Governance Meetings (T-5 months)	Post Go-Live Support (T + 2 months)	
Wave 1: Placer, Yolo	Nov	Jan	May	June	Dec	
Go-Live Oct 31, 2022	2021	2022	2022	2022	2022	
Wave 2: Contra Costa, Santa Clara, Tulare Go-Live Feb 27, 2023	Feb 2022	April 2022	Aug 2022	Sept 2022	April 2023	
Wave 3: Orange, Santa Barbara, Ventura Go-Live April 24, 2023	April 2022	June 2022	Oct 2022	Nov 2022	June 2023	
Wave 4: San Diego, San Mateo, Solano, Santa Cruz Go-Live July 3, 2023	Aug 2022	Aug 2022	Dec 2022	Jan 2023	Aug 2023	
Wave 5: Alameda, Fresno, Sonoma Go-Live Sept 4, 2023	Oct 2022	Oct 2022	Feb 2023	Mar 2023	Oct 2023	
Wave 6: Sacramento, San Francisco, San Luis Obispo Go-Live Oct 30, 2023	Dec 2022	Dec 2022	April 2023	May 2023	Dec 2023	



County Prep Phase Packet vs Go-Live Packet

The purpose of the **County Prep Phase Packet** is to prepare CalWIN counties for the activities to be completed during the County Prep Phase (the 6 weeks leading up to golive). The intent is for CalWIN Counties to review and understand the instructions for required and optional updates that need to be completed during the County Prep Phase.

Counties will also receive a **Go-Live Packet via CIT**. The Go-Live Packet will provide information and additional support resources that will further help CalWIN Users for Go-Live. The Go-Live Packet is designed to be shared in multiple ways, such as: printed and posted in the office, posted on internal sites (SharePoint), or displayed during meetings/presentations *

Page 2

Regio

Page 3

A County Approach to CalSAWS Implementation

County Sharing Santa Barbara Staff Engagement Approach

- Approach for CalSAWS Project oversight vision and support from Executive level
 - 。 OPAC manager responded to early project tasks
 - 。 Creation of Project Team to coincide with CalWIN ISS Vendor coming on board
 - 。 Collaboration across divisions/branches
- Project Team focus creating opportunities for awareness/learning
 - 。 Self-education, becoming well-versed in available resources
 - 。 Demos, Learning Labs, other communication projects
 - 。 Plan for Change Network Champions
 - 。 Plan for successful training effort
- Successes and Challenges
 - Building knowledge foundation and training new "experts"
 - 。 Organized flow of information
 - 。 Everyone is stretched too thin
 - 。 Prescribed timelines and gaining cooperation of stakeholders

Communication Corner

Want to know Frequently Asked Questions about Migration? Visit the Web Portal.

Cal SAWS	web portal WEB P	CRFIS, CITS & CATS PORTAL	Meetings	System Changes	County Documents	Resources	Training	Team Documents	Central Print	CaISAWS UAT	Migration Toolbox	Migration FAQ	Ad-Hoc Conversion
Home Password Reset (CaIACES) Technical Forum	Welcome to the Web Portal!								Portal!			•	

Want to know Frequently Asked Questions about Migration? Visit LMS.

The following commonly occurring topics have been identified by the CalSAWS Help Desk:

- Change Reason
- Verifications
- Rescind Reason
- Duplicate Aid
- Troubleshooting Incorrect Results
- SAR 7 Ready to Run
- RE Due Month



Information on these topics will be coming soon to the Learning Management System (LMS) providing users with resources to assist with these common user errors. Look for HD00 – Common Help Desk Trends/Questions. Look for a CIT to be released by 9/23 with more information. *

"Leadership is having a compelling vision, comprehensive plan, relentless implementation and people working together." -Alan Mulally