



CalSAWS Quality Assurance Weekly Status Report

**Reporting Period: August 29, 2022, to September 4,
2022**

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1.0 Quality Assurance

1.1 CalSAWS Weekly Status Agenda Topics

Table 1-1 – CalSAWS Quality Assurance Status Agenda Topics

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
QA PMO	<ul style="list-style-type: none"> • Completed Risk updates in preparation for JPA and PSC meetings • Participated in CalSAWS 3x Weekly Leadership Meetings for CalWIN Implementation • Coordinated Web Portal County Focus Group preparation activities • Conducted Collaboration Model preparation meetings • Participated in R5 Management site visit prep meeting
QA Technical	<ul style="list-style-type: none"> • Continued CalSAWS M&O deliverable reviews and comment resolutions • Met with Counties to discuss Contact Center preparedness • Assisted with the CalWIN Wave 1a Go-Live presentation
QA Functional	<ul style="list-style-type: none"> • Reviewed Risk 258 mitigation strategies for Waves 2 - 6 • Reviewed progress on the Data Validation Reports used during Conversion Stage Gate reviews • Conducted Wave 2 Converted Data Validation planning • Monitored Case Purge activities • Met with the BenefitsCal Team to review the CX monthly report
QA Test	<ul style="list-style-type: none"> • CalSAWS Release 22.09 execution is in progress with 100% execution rate and 73% pass rate and 27% fail/block rate • UAT closeout activities are in progress with 100% execution rate and 97% pass rate
QA Implementation	<ul style="list-style-type: none"> • Planned for Pre-Greenlight Dry Run for Wave 1 County Prep • Supported Wave 4 IPOC/TOSS Kickoff and Workplan Review • Completed Go-Live Packet review and submitted comments • Conducted Foster Care training session • Participated in Wave 1 T-3 Survey Results Review • Participated in planning session for Change Discussion Guides Waves 4-6

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1.2 Deliverables Management

Table 1-2 – Overall Summary of CalSAWS DD&I Deliverable Status










DEL #	DELIVERABLE NAME		STATUS
3.38	QA Monthly Status Report – August 2022		<ul style="list-style-type: none"> Submit FDEL by September 7, 2022
4.38	QA Work Plan – August 2022		<ul style="list-style-type: none"> Submit FDEL by September 7, 2022
7.38	QA Test Monthly Report – August 2022		<ul style="list-style-type: none"> Submit FDEL by September 7, 2022
8.21	UAT Weekly Report (CalWIN) – Week 9		<ul style="list-style-type: none"> Submitted FDEL on August 30, 2022
8.22	UAT Weekly Report (CalWIN) – Week 10		<ul style="list-style-type: none"> Submit FDEL by September 6, 2022
12.39	Assessment of CalSAWS Migration Work Plan Update – September 2022		<ul style="list-style-type: none"> Submit FDEL by September 19, 2022
72.05	QA Monthly Status Report – ARPA – August 2022		<ul style="list-style-type: none"> Submitted FDEL on September 2, 2022

Table 1-3 – Overall Summary of OCAT Deliverable Status

DEL #	DELIVERABLE NAME		STATUS
14.22	OCAT – QA Monthly Status Report (OCAT) – August 2022		<ul style="list-style-type: none"> Submit FDEL by September 7, 2022
WP-1.1	OCAT – System Security Plan - 2022 Update		<ul style="list-style-type: none"> Submit DDEL comments by October 7, 2022

[1] Status: **Red**: Behind schedule and requires escalation; **Amber**: Potential delay/monitor with no material schedule impact; **Green**: On schedule, performing as planned

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Table 1-4 – Overall Summary of BenefitsCal Deliverable Status











DEL #	DELIVERABLE NAME		STATUS
WP-6.07	BenefitsCal – Portal General Systems Design - Release 5.0		<ul style="list-style-type: none"> Submit DDEL comments by September 9, 2022
WP-26.11	BenefitsCal – CX Monthly Report – August 2022		<ul style="list-style-type: none"> Submit DDEL comments by September 14, 2022
WP-27.07	BenefitsCal – Monthly M&O Report – August 2022		<ul style="list-style-type: none"> Submit DDEL comments by September 14, 2022
WP-28.05	BenefitsCal – Work Plan Monthly Updates – August 2022		<ul style="list-style-type: none"> Submit FDEL comments by September 15, 2022
WP-29.05	BenefitsCal – Monthly Status Report – August 2022		<ul style="list-style-type: none"> Submit FDEL comments by September 15, 2022


Table 1-5 – Overall Summary of CalWIN Implementation Deliverable Status

DEL #	DELIVERABLE NAME		STATUS
59.20	CalWIN Implementation – Assessment of CalWIN Implementation Migration Work Plan Update – August 2022		<ul style="list-style-type: none"> Submit FDEL by September 15, 2022
60	CalWIN Implementation – Assessment of CalWIN Business Process Re-engineering (BPR) Plan		<ul style="list-style-type: none"> Submit DDEL comments for Wave 6 counties by September 19, 2022
WP-2	CalWIN Implementation – CalWIN Change Discussion Guides		<ul style="list-style-type: none"> Submit DDEL comments for Santa Clara and Contra Costa by September 26, 2022.
WP-3	CalWIN Implementation - CalWIN County Implementation Complete Report		<ul style="list-style-type: none"> Submit DDED comments by September 22, 2022
WP-58.06	CalWIN Implementation – CalWIN Requirements Traceability Matrix - Q6		<ul style="list-style-type: none"> Submit FDEL comments by September 12, 2022

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DEL #	DELIVERABLE NAME		STATUS
WP-62.02	CalWIN Implementation – CalWIN Implementation Master Training Plan Monthly Update - 02		<ul style="list-style-type: none">• Submit FDEL comments by September 12, 2022

1.3 Highlights for the Reporting Period

1.3.1 Project Management

- ▶ Completed Risk updates in preparation for JPA and PSC meetings
- ▶ Participated in CalSAWS Leadership meetings for CalWIN Implementation on August 29, 31, and September 2, 2022
- ▶ Participated in UAT Project touch-point meeting on August 29, 2022
- ▶ Participated in Uptime SLA Discussion with CalSAWS & Hyland on August 29, 2022
- ▶ Participated in CalSAWS Section Directors meeting on August 30, 2022
- ▶ Participated in Imaging Migration Status meeting on August 30, 2022
- ▶ Participated in OCAT Operations and Release Meeting on August 31, 2022
- ▶ Prepared materials for September 9 JPA Board meeting
- ▶ Created Wellness Wednesday reminders
- ▶ Strike Teams and Retrospectives
 - Conducted Collaboration Model preparation meetings August 29 – Sept 2, 2022
 - Participated in R5 agenda setting for Management Site Visit September 1, 2022
 - Conducted Web Portal County Focus Group session script and material walk through session with presenters September 1, 2022

1.3.2 Technical

- ▶ Participated in CalSAWS Weekly Leadership meetings
- ▶ Participated in CalSAWS Weekly Technical meeting on August 29, 2022
- ▶ Participated in Consortium FinOps meeting on August 30, 2022
- ▶ Participated in DBCR/CTCR Review meetings on August 30 and September 1, 2022
- ▶ Participated in Tech Change Advisory Board (CAB) meeting on August 31, 2022
- ▶ Participated in CalSAWS Architectural Standards Review on September 1, 2022
- ▶ BenefitsCal
 - Participated in Application Transfer meetings
 - Participated in BenefitsCal Data Retention Discussion on August 29, 2022
 - Participated in BenefitsCal Operations Review meeting on August 30 and September 1, 2022
 - Participated in DD&I and M&O calls on August 30 and September 1, 2022
- ▶ Batch
 - Participated in Batch Performance Checkpoint meeting on August 31, 2022
 - Participated in Batch Weekly Roundup meeting on September 1, 2022
- ▶ CalWIN
 - Participated in Yolo - Outbound File Processing County Test on August 29, 2022
 - Participated in Wave 1 CalSAWS Fulfiller & Delegated Admin Training - Refresher Session on August 31, 2022
 - Participated in Training - Prep Enablement Sync on August 31, 2022
 - Participated in CalWIN Wave 3 - TPOC Meeting on August 31, 2022

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- Participated in CalWIN Wave 1 - TPOC Meeting on September 1, 2022
- Participated in Yolo Classroom Test & Certification on September 1, 2022
- Participated in County Prep Support Walkthrough on September 1, 2022
- ▶ Central Print
 - Participated in CalSAWS Central Print Status meeting on August 29, 2022
- ▶ Contact Center
 - Participated in Orange CalSAWS Contact Center Discussions on August 29, 2022
 - Participated in Sonoma Contact Center Weekly meeting on August 30, 2022
 - Participated in Alameda Contact Center Weekly meeting on August 30, 2022
 - Participated in Los Angeles Business Ops Readiness discussion on August 30, 2022
 - Participated in Fresno Contact Center Weekly meeting on August 30, 2022
 - Participated in Solano IVR/Contact Center Design Session on August 31, 2022
 - Participated in Santa Barbara Contact Center Design Session on August 31, 2022
 - Participated in San Diego Contact Center Design Session on September 1, 2022
 - Participated in San Mateo Contact Center Design Session on September 1, 2022
- ▶ General Assistance/General Relief (GA/GR)
 - Participated in GA/GR Correspondence discussions on August 29 and 31, 2022
- ▶ Security
 - Participated in weekly Security POAM review on September 1, 2022
 - Participated in bi-weekly Security Status meeting on September 2, 2022
 - Participated in deliverable and POAM comment related conversations with members of the Accenture Security Team
- ▶ Service Management
 - Participated in Helpdesk Operations Meeting on August 31, 2022
 - Participated in Environment Access Request solutioning on August 31, 2022
 - Participated in ServiceNow Process Improvement Stakeholders meeting on September 1, 2022

1.3.3 Imaging

- ▶ Participated in Uptime SLA Discussion - CalSAWS & Hyland on August 29, 2022
- ▶ Participated in review of Hyland/Accenture/ClearBest RACI on August 30, 2022
- ▶ Participated in Imaging Migration Status meeting on August 30, 2022
- ▶ Continued to review Imaging activities for LA

1.3.4 Functional

- ▶ M&O
 - Participated in the twice weekly GA/GR Correspondence Web Services discussion
 - Participated in the CalHEERS SAWS Integration Weekly meeting
 - Participated in the Correspondence User Group on August 31, 2022
 - Attended JAD sessions for:
 - CR 189273 - Family PACT - Pre-JAD #2
 - CR 171267 - Notices Updates for R22.12 - JAD #2
 - CR 195946 - Design Change Request (DCR) for Release 23.6: Pre-JAD #3
 - CR 114946 - Consumer Document Upload Functionality - Pre-JAD #3
 - CR 191453 – Verification Caching Phase III Pre-JAD #6
 - CR 171267 - Notices Updates for Release 22.12 - JAD #2
 - CA-239576 - BenefitsCal - Support Requests Design Discussion
 - CA-234545 - New API for e-Notification Verification

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- Reviewed sixty-six (66) design documents, targeting Critical and High priority designs for review and other SCRs at the Consortium's direction

Table 1-6 – Weekly M&O SCR Updates

Release	SCRs in QA Review
RWR	12
20.09	1
21.07	1
22.03	1
22.07	13
22.09	13
22.11	10
23.01	8
23.03	2
Other	3
TBD	2
Grand Total	66

- ▶ Conversion
 - Discussed mitigation strategies for Risk 258
 - Reviewed Data Validation Reports with Conversion Team, GainWell and Consortium
 - Conducted Wave 2 CDV planning activities
 - Scheduled CDV Training Kickoff
 - Collaborated with Consortium for ForgeRock account creation for CDV participants
 - Conducted a review of the CalWIN Wave 1 Go Live packet and documented global feedback
 - Reviewed Wave 1 Cutover work plans
 - Added QA seals of approval for County Prep Pre-Green Light slide deck
- ▶ General Assistance/General Relief (GA/GR)
 - Monitored GA/GR work and priorities
- ▶ Contact Center
 - Participated in the weekly Contact Center Test Automation Cross Team call
- ▶ Case Purge
 - Monitored the purge activities and the increase in the volume of cases per night

1.3.5 BenefitsCal

- ▶ Attended the CA-234545 New API for e-Notification Verification meeting on August 29, 2022
- ▶ Attended the CA-239576 BenefitsCal - Support Requests Design Discussion meeting on August 30, 2022
- ▶ Attended the ROI Requirements Assumptions Discussion (Recurring) meeting on September 1, 2022

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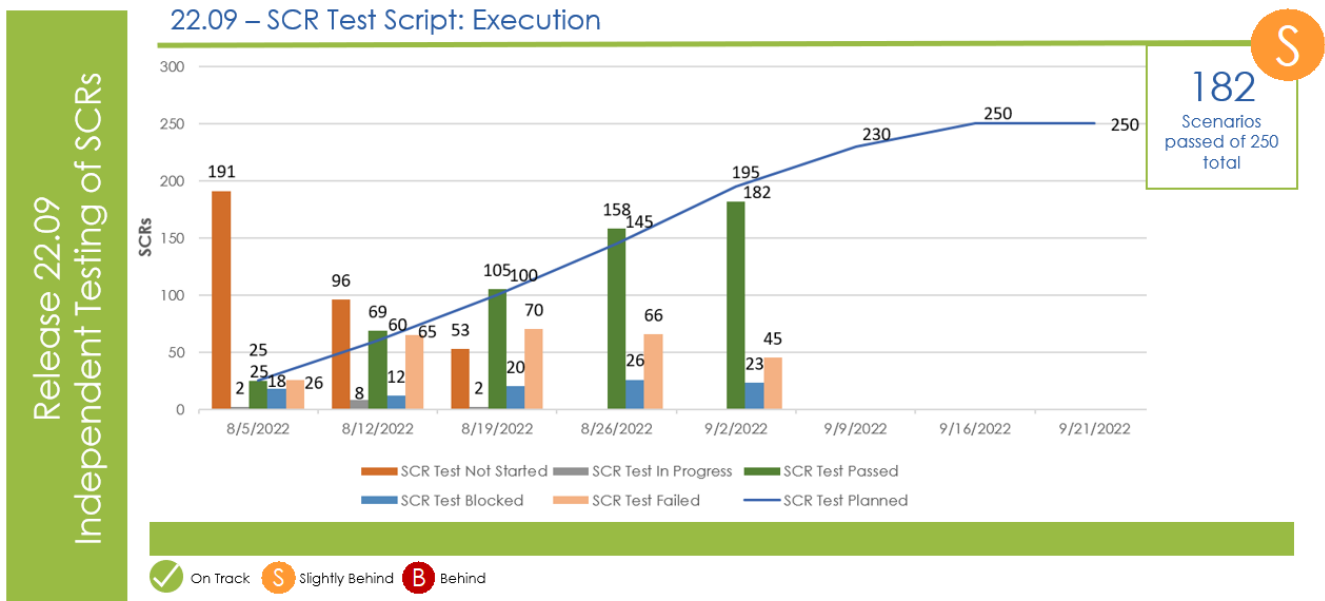
- ▶ Attended the ROI Requirements Assumptions Discussion (One-Off Session) meeting on September 2, 2022
- ▶ Monitored Release 5.0 CalSAWS dependencies and the prioritization of partner SCRs
- ▶ Attended the Daily Transaction Failures Meetings
- ▶ Participated in the combined twice-weekly DD&I and M&O Check-in meetings
- ▶ Participated in the BenefitsCal Operation Review weekly meeting
- ▶ Participated in the weekly scope review and vendor coordination meeting for upcoming BenefitsCal releases
- ▶ Monitored BenefitsCal Major Release 4.1.5 Independent Test Dashboard and QA M&E verification progress
- ▶ Reviewed and submitted comments on BenefitsCal Emergency Release 4.1.0.1 Release Notes
- ▶ Reviewed and submitted comments on BenefitsCal Major Release 4.1.5

1.3.6 Test

- ▶ CalSAWS Release 22.09 testing activities
 - Continued QA Review of System Test scripts
 - Continued defect retesting

Table 1-7 – 22.09 Independent Test Progress

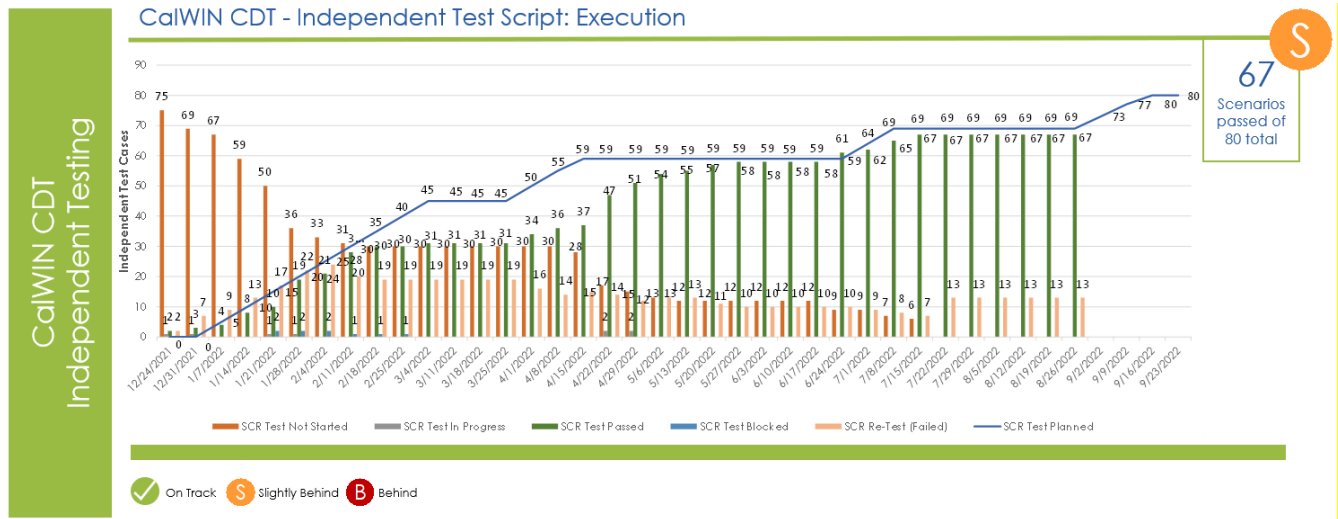
Test Cycle	Total Scenarios	Not Executed	In Progress	Passed	Failed	Blocked
22.09 - ClearBest QA Independent Test Results	250	0% (0)	0% (0)	73% (182)	18% (45)	9% (23)



- ▶ CalWIN CDT – Functional Testing activities
 - CDT testing activities are paused until delivery of Golden Data Set (GDS) #9 in early September

Table 1-8 – CalWIN CDT Independent Test Progress

Test Cycle	Total Scenarios	Not Executed	In Progress	Passed	Failed	Blocked
CalWIN CDT – ClearBest QA Independent Test Results	80	0% (0)	0% (0)	84% (67)	16% (13)	0% (0)



- ▶ **BenefitsCal Activities**
 - Continued to monitor open defects
 - Participated in BenefitsCal DD&I and M&O calls on August 30 and September 1, 2022
 - Completed items for validations for R4.1.5 M&O
 - Completed item for validation for Emergency Release R4.1.0.1

Table 1-10 - BenefitsCal Release 4.1.0.1 Independent Test Progress

Test Cycle	Total Scenarios	Not Executed	In Progress	Passed	Failed	Blocked
R4.1.0.1 - ClearBest QA Independent Test Results	1	0% (0)	0% (0)	100% (1)	0% (0)	0% (0)

Table 1-9 - BenefitsCal Release 4.1.5 Independent Test Progress

Test Cycle	Total Scenarios	Not Executed	In Progress	Passed	Failed	Blocked
R4.1.5 - ClearBest QA Independent Test Results	58	0% (0)	0% (0)	100% (58)	0% (0)	0% (0)

- ▶ **Priority Release / RWR Activities**
 - Monitored Fiscal Reports defects and Priority Release issues selected for future QA Review or Independent Test
 - Participated in CalSAWS State and Fiscal Reports meeting on September 1, 2022
 - Completed QA Review for the following Priority Release and RWR issues:

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Table 1-10 - RWR Issues QA Reviewed or Tested

Defect/SCR #	Scheduled Release	Type of Testing
CA-246220 Accessibility - Perform Accessibility on Pages updated with CA-232151	RWR 22.07.x2	QA Review
CA-246221 Accessibility - Perform Accessibility on Pages updated with CA-227842	RWR 22.07.x2	QA Review

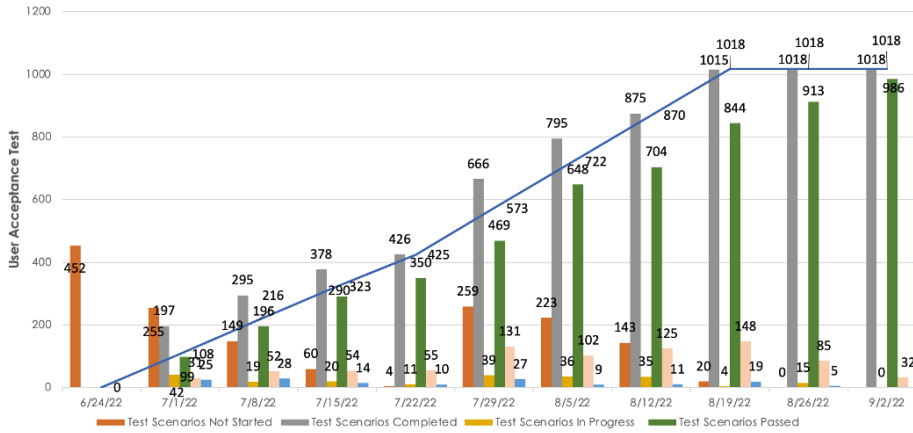
- ▶ Other Consortium Support Test Activities
 - Monitored test support for priority releases
 - Participated in Integrated Test Team meeting on August 30, 2022
 - Participated in GA/GR Testing Check-In meeting on August 30, 2022
 - Participated in Weekly Test Touch point meeting on August 31, 2022
 - Participated in the Dry Run for Pre-Green Light Wave 1 County Prep phase on September 1, 2022
- ▶ CalWIN UAT
 - Facilitated Weekly UAT management touchpoint on August 29, 2022
 - Facilitated UAT Retest and Zoom Open Office Sessions August 30 - Sept 1, 2022
 - Facilitated individual CalSAWS CalWIN UAT Group 1- Summaries for Lobby Management, CW/CF, CAPI, Child Care and WTW on September 1, 2022
 - Manage and monitor UAT Group 2 execution Group 1 and 2 findings and defect progress
 - Monitored the UAT CalSAWS mailbox

Table 1-11 – UAT Group 2 Test Scenario Execution Progress

Test Cycle	Total Scenarios	Not Executed	In Progress	Passed	Failed	Blocked
Group 1 Execution	425	0% (0)	0% (0)	99% (423)	1% (2)	0% (0)
Group 2 Execution	593	0% (0)	0% (0)	95% (563)	5% (30)	0% (0)
CalSAWS UAT Execution	1018	0% (0)	0% (0)	97% (986)	3% (32)	0% (0)

UAT Scenario Execution

UAT Test Scenario: Execution



1018
 Scenarios Executed of 1018 total

✔ On Track
 S Slightly Behind
 B Behind

1.3.7 Implementation

- ▶ CalSAWS Maintenance and Operations (M&O)
 - Participate in weekly Training Touchpoint meeting on August 30, 2022
- ▶ CalWIN Implementation Support Services (ISS)
 - Participated in 3X Weekly leadership meetings for the CalWIN Implementation on August 29, 31 and September 2, 2022
 - Participated in weekly Implementation Management meeting on August 29, 2022
 - Participated in Change Discussion Guide working sessions with Contra Costa on August 29 – September 1, 2022
 - Participated in Placer County Post Implementation Support Planning Session on August 29, 2022
 - Participated in BPR Closeout sessions for San Mateo and Solano on August 29 – September 2, 2022
 - Participated in weekly touchpoint with Accenture Delivery Manager and Consortium ISS Project Manager on August 29, 2022
 - Participated in Risks 262, 270, 278 review and update meeting on August 29, 2022
 - Conducted weekly Implementation Team Meeting on August 29, 2022
 - Participated in weekly UAT project touchpoint on August 29, 2022
 - Planned for Pre-Greenlight Dry Run for County Prep on August 30, 2022
 - Participated in weekly CalWIN Conversion and Change Management meeting on August 30, 2022
 - Participated in weekly ISS Team Leads Meeting on August 30, 2022
 - Participated in weekly CalWIN ISS Training Touchpoint on August 30, 2022
 - Participated in Weekly OCM Meeting for CNCs, Comms, and Surveys on August 30, 2022
 - Completed Go-Live Packet review and submitted comments on August 30, 2022
 - Supported in Wave 4 IPOC/TOSS Kickoff and Workplan Review on August 30, 2022
 - Participated in Orange County T-9 Change Readiness Results review on August 30, 2022
 - Prepared for BenefitsCal Targeted Topic Session on August 30, 2022
 - Participated in Training for Common Help Desk functions on August 30, 2022
 - Participated in Ventura County T-9 Change Readiness review on August 30, 2022
 - Planned for 9/7 Global IPOC meeting on August 30, 2022
 - Participated in weekly ISS OCM Leads Meeting on August 31, 2022
 - Participated in County Prep Support discussion on August 31, 2022
 - Participated in County Prep Pre-Meet for Pre-Greenlight Dry Run for County Prep session on August 31, 2022
 - Participated in Santa Clara IPOC/TOSS meeting on August 31, 2022
 - Participated in Helpdesk Operations meeting on August 31, 2022
 - Conducted Foster Care knowledge enhancement session for the ISS Training team on August 31, 2022
 - Participated in Placer IPOC/TOSS meeting on September 1, 2022
 - Participated in Wave 1 T-3 Survey Results Review on September 1, 2022
 - Participated in County Prep Support Walkthrough on September 1, 2022
 - Support Dry Run for Pre-Green Light: Wave 1 County Prep on September 1, 2022
 - Participated in Santa Barbara T-9 Survey Results review on September 1, 2022

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- Participated in planning session for Change Discussion Guides Waves 4 - 6 on September 2, 2022
- Conducted weekly QA Implementation Team meeting on September 2, 2022
- ▶ Release Management
 - Provided feedback for WBT SCR changes on August 29 – September 2, 2022
- ▶ Special Projects
 - Planned for next ERG AAPI Meeting on September 2, 2022

1.3.8 OCAT

- ▶ Continued reviewing interim draft submissions of the OCAT System Security Plan (SSP)
- ▶ Participated in the OCAT Operations and Release Meeting on August 31, 2022

1.4 Activities for the Next Reporting Period

1.4.1 Project Management

- ▶ Participate in Contact Center Change Management meeting on September 6, 2022
- ▶ Participate in CalSAWS Section Directors meeting on September 6, 2022
- ▶ Participate in Imaging Migration Status meeting on September 6, 2022
- ▶ Participate in Region 6 Site Visit planning meeting on September 6, 2022
- ▶ Participate in CalSAWS Leadership meetings for CalWIN Implementation on September 7 and 9, 2022
- ▶ Participate in Pre-Green Light- Wave 1 Prep Phase meeting on September 8, 2022
- ▶ Participate in IV&V/PMO & QA meeting on September 9, 2022
- ▶ Participate in CalSAWS JPA Board meeting on September 9, 2022
- ▶ Strike Teams and Retrospectives
 - Participate in Collaboration Model facilitator introduction meetings September 6 and 7, 2022
 - Facilitate Web Portal County Focus Group presenter dry run September 6, 2022
 - Facilitate CIT/CRFI Internal Working Session #4 September 7, 2022
 - Facilitate internal Web Portal Strike Team options brainstorm session September 8, 2022

1.4.2 Technical

- ▶ Participate in CalSAWS Weekly Leadership meetings
- ▶ Participate in Consortium FinOps meeting on September 6, 2022
- ▶ Participate in App/Dev meeting on September 6, 2022
- ▶ Participate in DBCR/CTCR Review meetings on September 6 and 8, 2022
- ▶ Participate in Tech Change Advisory Board (CAB) meeting on September 7, 2022
- ▶ Participate in Environment Management Review meeting on September 8, 2022
- ▶ BenefitsCal
 - Participate in Application Transfer meetings
 - Participate in DD&I and M&O calls on September 6 and 8, 2022
 - Participate in BenefitsCal Operations Review meeting on September 6 and 8, 2022
- ▶ Batch
 - Participate in Batch Performance Checkpoint meeting on September 7, 2022

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- Participate in Batch Weekly Roundup meeting on September 8, 2022
- ▶ CalWIN
 - Participate in CalWIN Wave 4 - TPOC Meeting on September 6, 2022
 - Participate in Contra Costa- Initial CalWIN Wave 2 County Test Planning on September 7, 2022
 - Participate in Santa Clara- Initial CalWIN Wave 2 County Test Planning on September 7, 2022
 - Participate in CalWIN Wave 2 - TPOC Meeting on September 7, 2022
 - Participate in Tulare - Initial CalWIN Wave 2 County Test Planning on September 8, 2022
- ▶ Central Print
 - Participate in meetings as scheduled
- ▶ Contact Center
 - Participate in Model Office Support Call on September 6 - 9, 2022
 - Participate in San Bernadino CSC meeting on September 6, 2022
 - Participate in Sonoma Contact Center Weekly meeting on September 6, 2022
 - Participate in Alameda Contact Center Weekly meeting on September 6, 2022
 - Participate in Los Angeles Business Ops Readiness discussion on September 6, 2022
 - Participate in Fresno Contact Center Weekly meeting on September 6, 2022
 - Participate in San Luis Obispo CalSAWS IVR-Contact Center Design Kickoff Meeting on September 7, 2022
 - Participate in Santa Clara CalSAWS Contact Center meeting on September 7, 2022
 - Participate in Solano IVR/Contact Center Design Session on September 7, 2022
 - Participate in Santa Barbara Contact Center Design Session on September 7, 2022
 - Participate in San Francisco Contact Center Meeting on September 8, 2022
 - Participate in San Mateo Contact Center Design Session on September 8, 2022
 - Participate in Los Angeles CalSAWS Contact Center Training Discussions on September 8, 2022
- ▶ General Assistance/General Relief (GA/GR)
 - Participate in GA/GR Client Correspondence discussions on September 7, 2022
- ▶ Security
 - Participate in weekly Security POAM review on September 8, 2022
- ▶ Service Management
 - Participate in Operational Process - Updating Impact/Urgency on Incidents on September 7, 2022
 - Continue Discussion of CalSAWS Incident Priority Matrix and SLAs on September 8, 2022

1.4.3 Imaging

- Participate in Imaging Migration Status meeting on September 6, 2022
- Continue to review Imaging activities for LA with the review of Change requests, defects, and configurations

1.4.4 Functional

- ▶ M&O
 - Participate in the twice weekly GA/GR Correspondence Web Services discussion

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- Participate in the CalHEERS SAWS Integration Weekly meeting
- Participate in the Medi-Cal SCR touchpoint call
- Participate in the GA/GR Prioritization Call on September 7, 2022
- Attend Design discussions sessions for:
 - CR 114946 - Consumer Document Upload Functionality - Pre-JAD 3
 - CR#195946 - Design Change Request (DCR) for R23.6: Pre-JAD#4
 - BREFS #9 CR 82920 - Verifications Only Service and Separation of Verifications by Source - Discovery Session #1
 - CR 186587 - FDSH Connectivity Test Service upgrade from SOAP to JSON - Pre-JAD Session 1
 - CR 200859 - Upgrade Google Captcha JAD #1
- ▶ Conversion
 - Continued planning for Wave 2 CDV
 - Monitor Risk 258 (84-hour window) contingency planning
 - Review revised Go-Live packet content
- ▶ General Assistance/General Relief (GA/GR)
 - Monitor GA/GR SCRs
- ▶ Contact Center
 - Participate in weekly Contact Center Test Automation Cross Team call
- ▶ Case Purge
 - Track CalSAWS Purge execution activities

1.4.5 BenefitsCal

- ▶ Attend the ROI Requirements Assumptions Discussion (Recurring) meetings on September 6 and 8, 2022
- ▶ Monitor Release 5.0 CalSAWS dependencies and the prioritization of partner SCRs
- ▶ Attend the Daily Transaction Failures Meetings
- ▶ Participate in the combined twice-weekly DD&I and M&O Check-in meetings
- ▶ Participate in the BenefitsCal Operation Review weekly meeting
- ▶ Participate in the weekly scope review and vendor coordination meeting for upcoming BenefitsCal releases
- ▶ Identify BenefitsCal Monthly Release 4.2 QA verification scope
- ▶ Monitor BenefitsCal Major Release 4.1.5 production deployment status

1.4.6 Test

- ▶ CalSAWS Release 22.11
 - Create CalSAWS 22.11 Release Scorecard
- ▶ CalSAWS Release 22.09
 - Continue QA Review of System Test scripts
 - Continue defect retesting
- ▶ CalSAWS Converted Data Testing – Functional Testing activities
 - Monitor open conversion defects
- ▶ BenefitsCal Activities
 - Participate in BenefitsCal DD&I and M&O calls on September 6 and September 8, 2022
 - Monitor open defects

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Weekly Status Report Period: August 29, 2022, to September 4, 2022

- Scope items for Monthly Release R4.2
- ▶ Priority Release / RWR Activities
 - Perform QA activities for the following RWR issues upon delivery to System Test

Table 1-12 – RWR Issues Planned for QA Review/Test

Defect/SCR #	Scheduled Release	Type of Testing
CA-247124 Accessibility - Updates Pages in CalSAWS Application (Tier 1 & Tier 2)	RWR 22.07.x3	QA Review
CA-247125 Accessibility - Updates Pages in CalSAWS Application (Tier 2)	RWR 22.09.x1	QA Review

- Perform QA activities for the following Fiscal Reports issue upon delivery to System Test

Table 1-13 – Fiscal Reports Issues Planned for QA Review/Test

Defect/SCR #	Scheduled Release	Type of Testing
CA-235413 [Fiscal] Valuable Inventory Report and Issued Valuable Inventory Report show incorrect information	RWR	QA Review
CA-245594 Add General Assistance Program Code converted from CalWIN to Generate reports	22.09.xx	QA Review
CA-249160 [Fiscal] Daily Excess Recoupment Report does the Recovery Account Transaction Summary page balance	22.09.xx	QA Review
CA-248827[Fiscal] Daily Claiming Adjustment Report CW Summary and CW Details Sheets not reconciling	22.09.xx	QA Review
CA-248830 [Fiscal] Missing Issuances in the Monthly Integrated Payroll Summary Reports	22.09.xx	QA Review
CA-248373 [Fiscal] Unposted Receipts Monthly Activity Report (and Daily) issues with Summary pages	22.09.02	QA Review
CA-247922 [Fiscal] Retroactive Aid Code Adjustments Detail Report	22.09.08	QA Review
CA-248614 [Fiscal] Main Payroll Benefit Issuance Direct Deposit Register – August 2022 Reconciliation	22.09.08	QA Review

- ▶ Other Consortium Support Test Activities
 - Monitor test support for priority releases
 - Participate in Integrated Test Team meeting on September 6, 2022
 - Participate in GA/GR Testing Check-In meeting on September 6, 2022
 - Participate in Weekly Test Touch point meeting on September 7, 2022
 - Participate in 3X Weekly leadership meetings
 - Participate in the Pre-Green Light Wave 1 County Prep phase on September 8, 2022
- ▶ CalWIN UAT

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- Facilitate CalSAWS CalWIN UAT Group 2 - Summaries for GA/GR, Special -Units Hearing and Investigations, and MC/CMSP on September 6, 2022
- Participate in pre-meet of UAT deck with Consortium and Accenture on September 6, 2022
- Facilitate CalSAWS CalWIN UAT Group 2 - Summaries for Fiscal BI and OP/OI, State reports and Manage Personnel on September 7, 2022
- Facilitate CalSAWS CalWIN UAT Group 2 - Summaries for Special Units QA, Error Prone, IEVS and CWS on September 8, 2022
- Participate in CalSAWS UAT Exit Criteria meeting on September 8, 2022
- Monitor the UAT CalSAWS mailbox

1.4.7 Implementation

- ▶ CalSAWS Maintenance and Operations (M&O)
 - Participate in weekly Training Touchpoint meeting on September 6, 2022
- ▶ CalWIN Implementation Support Services (ISS)
 - Participate in weekly ISS Team Leads Meeting on September 6, 2022
 - Participate in County Prep Phase Application Security & Managed Personnel Kickoff Meeting on September 6, 2022
 - Participate in Weekly OCM Meeting for CNCs, Communication, and Surveys on September 6, 2022
 - Prepare for CNC Demonstration on CalSAWS Navigation on September 6, 2022
 - Participate in San Mateo and Solano BPR Closeout sessions September 6 – 9, 2022
 - Participate in Wave 3 Counties (ORG SBR, VEN) Change Discussion Guide Review Orientation kickoff Session on September 6, 2022
 - Participate in weekly Implementation Management meeting on September 6, 2022
 - Participate in ChangeScout Business Advocate Portal on September 6, 2022
 - Participate in TOSS & IPOC Meeting: Yolo County on September 7, 2022
 - Participate in Santa Clara - CalSAWS Configuration Verification Sessions on September 7 - 8, 2022
 - Participate in 3X Weekly leadership meetings for the CalWIN Implementation on September 7 and 9, 2022
 - Participate in weekly ISS OCM Leads Meeting on September 7, 2022
 - Support CalSAWS Monthly Global IPOC meeting on September 7, 2022
 - Participate in Wave 1 Check In meeting on September 7, 2022
 - Participate in TOSS & IPOC Meeting: Ventura County on September 7, 2022
 - Participate in TOSS & IPOC Meeting: Yolo County on September 7, 2022
 - Prepare for and support Pre-Green Light: Wave 1 County Prep Phase meeting on September 8, 2022
 - Conduct weekly QA Implementation Team meeting on September 9, 2022
- ▶ Release Management
 - Analyze WBT SCR changes and provide feedback on September 6 - 9, 2022
- ▶ Special Projects
 - Participate in CalSAWS ERG Council - Quarterly Kickoff on September 8, 2022

1.4.8 OCAT

- ▶ Continue reviewing interim draft submissions of the OCAT System Security Plan (SSP)

1.5 Deviations from Plan/Adjustments

- ▶ None for the reporting period