

1.2 Infrastructure Project Management Office Lead Staff

Mickey Boom has been assigned for the last three years to the Port Authority of NY/NJ. John Malles is the Director of IT for the Port Authority of NY/NJ. John will accept direct phone calls but due to company policy John cannot provide his signature on any staff references. Please contact Kyndryl to coordinate communications with John Malles.

1.3 Infrastructure Delivery Integration Manager Staff

CalSAWS:
KEY STAFF REFERENCE FORM

CONTRACTOR NAME: Kyndryl

CONTRACTOR'S STAFF NAME: Nancy Kastell

Instruction: The Bidder will provide two (2) Staff reference forms for each proposed Key Staff.

TABLE 1 – Reference's Information	
This information should match the information provided in <i>Attachment A10 – Infrastructure Key Staff Resumes/Qualifications</i> .	
Customer/Client Reference Name:	Chris Miller
Customer/Client Reference Title:	Deployment Manager
Agency, Department, Organization or Company where Staff member performed:	State of Washington, DSHS/ESA
Project Title on which Staff member performed:	ACES
Reference Phone Number:	360-584-2907
Reference E-mail Address:	Chris.Miller@dshs.wa.gov

Instruction for References: The Contractor Staff above has listed you as a reference and is requesting for you to complete this Staff Reference Form. Please check the appropriate rating based on your experience with the proposed Staff.

Step 1: Complete Columns 1-2 in Table 2 by marking "yes" or "no" and providing an explanation if needed.

Step 2: Complete Column 2 of Table 3, by utilizing the description of ratings provided in Table 4.

Step 3: At the bottom of the page, print your name, your company's name, then sign and date.

Step 4: Return the completed Staff Reference Form to Contractor.

TABLE 2 – The Reference Must Complete This Table.	
COLUMN 1	COLUMN 2
Did the Contractor provide you with a copy of the completed Attachment A10 – Infrastructure Key Staff Resumes /Qualifications for the Contractor's Staff named at the top of this page prior to your completion of this form?	Did the Contractor's Staff named at the top of this page perform the services described in Attachment A10 – Infrastructure Key Staff Resumes /Qualifications (including the functions as described and the time period provided)?
X Yes <input type="checkbox"/> No	X Yes <input type="checkbox"/> No (If "No" checked, explain here.)

TABLE 3 – The Reference Must Complete This Table.	
The Reference shall rate the Contractor's Staff performance and abilities by entering a rating value (in Column 2) for each corresponding Performance and Ability Statement (listed in Column 1). Use the rating values contained in Description of Rating Values below.	
COLUMN 1	COLUMN 2
Rate the performance of the Contractor's Staff during this engagement.	10
Rate the ability of the Contractor's Staff to perform the contractually, required work in a timely manner.	10
Rate the verbal and written communication skills of the Contractor's Staff.	10
Rate the ability of the Contractor's Staff to engage in positive working relationships with other coworkers.	10
Rate the knowledge of the Contractor's Staff in the required areas of expertise.	8
Rate how well the Contractor handled engagement with end users and User input.	10
Would you rehire this person?	X Yes <input type="checkbox"/> No
Optional Comments: I appreciated that the communication was straight forward and factual. Didn't gloss over the status to make things look good.	

TABLE 3 – The Reference Must Complete This Table.	
The Reference shall rate the Contractor's Staff performance and abilities by entering a rating value (in Column 2) for each corresponding Performance and Ability Statement (listed in Column 1). Use the rating values contained in Description of Rating Values below.	
Performance and Ability Statements	Enter Rating from Table 4
Rate the performance of the Contractor's Staff during this engagement.	10
Rate the ability of the Contractor's Staff to perform the contractually, required work in a timely manner.	10
Rate the verbal and written communication skills of the Contractor's Staff.	10
Rate the ability of the Contractor's Staff to engage in positive working relationships with other coworkers.	10
Rate the knowledge of the Contractor's Staff in the required areas of expertise.	8
Rate how well the Contractor handled engagement with end users and User input.	10
Would you rehire this person?	X Yes <input type="checkbox"/> No
Optional Comments: I appreciated that the communication was straight forward and factual. Didn't gloss over the status to make things look good.	

TABLE 4 – Descriptions of Rating Values	
Rating Value	Description
10 points	Excellent: The performance and abilities of the Contractor's Staff were exceptional during this engagement.
8 points	Good: The performance and abilities of the Contractor's Staff were above average during this engagement.
5 points	Fair: The performance and abilities of the Contractor's Staff were average during this engagement.
2 points	Poor: The performance and abilities of the Contractor's Staff were below-average during this engagement.
0 points	No Value: The performance and abilities of the Contractor's Staff were unsatisfactory during this engagement.

By signing this form, the Reference is certifying that all information provided on this form is correct.

Christine M. Miller	State of Washington
Name of Reference (print)	Name of Company Reference (print)
Christine M. Miller	12/15/2022
Signature of Reference	Date

Figure 61. Infrastructure Delivery Integration Manager – Reference 1

CalSAWS:
KEY STAFF REFERENCE FORM

CONTRACTOR NAME: Kyndryl

CONTRACTOR'S STAFF NAME: Nancy Kastell

Instruction: The Bidder will provide two (2) Staff reference forms for each proposed Key Staff.

TABLE 1 – Reference's Information	
This information should match the information provided in Attachment A10 – Infrastructure Key Staff Resumes/Qualifications.	
Customer/Client Reference Name:	Jennifer de Jong
Customer/Client Reference Title:	Project Director
Agency, Department, Organization or Company where Staff member performed:	State of Oregon, DAS
Project Title on which Staff member performed:	Project MUSIC
Reference Phone Number:	503-586-6244
Reference E-mail Address:	Jennifer.DEJONG@das.oregon.gov

Instruction for References: The Contractor Staff above has listed you as a reference and is requesting for you to complete this Staff Reference Form. Please check the appropriate rating based on your experience with the proposed Staff.

Step 1: Complete Columns 1-2 in Table 2 by marking "yes" or "no" and providing an explanation if needed.

Step 2: Complete Column 2 of Table 3, by utilizing the description of ratings provided in Table 4.

Step 3: At the bottom of the page, print your name, your company's name, then sign and date.

Step 4: Return the completed Staff Reference Form to Contractor.

TABLE 2 – The Reference Must Complete This Table.	
COLUMN 1	COLUMN 2
Did the Contractor provide you with a copy of the completed Attachment A10 – Infrastructure Key Staff Resumes /Qualifications for the Contractor's Staff named at the top of this page prior to your completion of this form?	Did the Contractor's Staff named at the top of this page perform the services described in Attachment A10 – Infrastructure Key Staff Resumes /Qualifications (including the functions as described and the time period provided)?
<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No (If "No" checked, explain here.)

TABLE 3 – The Reference Must Complete This Table.	
The Reference shall rate the Contractor's Staff performance and abilities by entering a rating value (in Column 2) for each corresponding Performance and Ability Statement (listed in Column 1). Use the rating values contained in Description of Rating Values below.	
COLUMN 1	COLUMN 2
Performance and Ability Statements	Enter Rating from Table 4
Rate the performance of the Contractor's Staff during this engagement.	8
Rate the ability of the Contractor's Staff to perform the contractually, required work in a timely manner.	10
Rate the verbal and written communication skills of the Contractor's Staff.	10
Rate the ability of the Contractor's Staff to engage in positive working relationships with other coworkers.	8
Rate the knowledge of the Contractor's Staff in the required areas of expertise.	10
Rate how well the Contractor handled engagement with end users and User input.	8
Would you rehire this person?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Optional Comments: Nancy was professional and rigorous in her engagement as a Project Executive with Oregon MUSIC. She had a commonsense approach driving to results and was successful at working through difficult issues. She led the teams strategically as well as engaging and understanding the tactical and technical details.	

TABLE 4 – Descriptions of Rating Values	
Rating Value	Description
10 points	Excellent: The performance and abilities of the Contractor's Staff were exceptional during this engagement.
8 points	Good: The performance and abilities of the Contractor's Staff were above average during this engagement.
5 points	Fair: The performance and abilities of the Contractor's Staff were average during this engagement.
2 points	Poor: The performance and abilities of the Contractor's Staff were below-average during this engagement.
0 points	No Value: The performance and abilities of the Contractor's Staff were unsatisfactory during this engagement.

By signing this form, the Reference is certifying that all information provided on this form is correct.

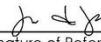
Jennifer de Jong, Director	State of Oregon, Enterrpsie Information Services
Name of Reference (print)	Name of Company Reference (print)
	12/22/2202
Signature of Reference	Date

Figure 62. Infrastructure Delivery Integration Manager – Reference 2