Attachment A10 – Infrastructure Key Staff Qualifications, Part 3

Tables 31 – 38 provide the qualification summary for Kyndryl’s Infrastructure Key Staff.

1.1 Infrastructure Project Manager

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **INFRASTRUCTURE PROJECT MANAGER MINIMUM QUALIFICATIONS SUMMARY TABLE** | | | | | | |
| **Project Manager Name: John McCready** |  |  |  |  |  |  |
| Minimum Qualification I-S3 | A minimum of three (3) years of experience within the past ten (10) years on a large and complex IT system that is in production. | | | | | |
| Project | | Start Date | End Date | Percentage of Time | Duration in Months | **Duration in Months  (% Applied)** |
| State of California CWS/CMS |  | 3/1/10 | 8/31/21 | 100% | 135.0 | 135.0 |
|  | |  |  |  |  | 0.0 |
|  | |  |  |  |  | 0.0 |
| Totals | | | | | 135.0 | 135.0 |
| Minimum Qualification I-S4 | A minimum of five (5) years of experience as a Project Manager or Project Director within the past ten (10) years being directly responsible for activities in the following Project Management knowledge areas: scope, time, cost, human resource, risk, quality, integration and communication. | | | | | |
| Project | | Start Date | End Date | Percentage of Time | Duration in Months | **Duration in Months  (% Applied)** |
| State of California CWS/CMS |  | 3/1/10 | 8/31/21 | 100% | 135.0 | 135.0 |
|  | |  |  |  |  | 0.0 |
|  | |  |  |  |  | 0.0 |
| Totals | | | | | 135.0 | 135.0 |
| Minimum Qualification I-S5 | A minimum of five (5) years of experience within the past ten (10) years, supervising teams of 25 people or greater on Projects that involved large and complex IT systems. | | | | | |
| Project | | Start Date | End Date | Percentage of Time | Duration in Months | **Duration in Months  (% Applied)** |
| State of California CWS/CMS |  | 3/1/10 | 8/31/21 | 100% | 135.0 | 135.0 |
|  | |  |  |  |  | 0.0 |
|  | |  |  |  |  | 0.0 |
| Totals | | | | | 135.0 | 135.0 |
| Minimum Qualification I-S6 | A minimum of five (5) years of experience within the past ten (10) years building and maintaining strong working relationships with clients and key internal and external stakeholders; conveying relevant information to an executive-level audience, ensuring client is aware of progress/service status; and building credibility and fostering business-partnering relationships. | | | | | |
| Project | | Start Date | End Date | Percentage of Time | Duration in Months | **Duration in Months  (% Applied)** |
| State of California CWS/CMS | | 3/1/10 | 8/31/21 | 100% | 135.0 | 135.0 |
|  | |  |  |  |  | 0.0 |
|  | |  |  |  |  | 0.0 |
| Totals | | | | | 135.0 | 135.0 |
| Minimum Qualification I-S7 | Possess and maintain a valid Project Management Institute (PMI) certification throughout the term of this agreement. | | | | | |
| Certification/Degree Title | | Certification Number | Original Grant Date | Expiration Date | Online Validation Link, if not available attach a copy | |
| PMP PMI | | 280870 | 9/12/05 | 9/12/27 | https://www.pmi.org/certifications/certification-resources/registry | |

*Table 31. Infrastructure Project Manager – Part 3*

1.2 Infrastructure Project Management Office Lead Staff

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **INFRASTRUCTURE PROJECT MANAGEMENT OFFICE LEAD MINIMUM QUALIFICATIONS SUMMARY TABLE** | | | | | | |
| **PMO Lead Name: Mickey Boom** |  |  |  |  |  |  |
| Minimum Qualification I-S8 | A minimum of three (3) years of experience within the past five (5) years leading a PMO in a corporate systems integration organization, Federal, State, County, or Consortium organization. | | | | | |
| Project | | Start Date | End Date | Percentage of Time | Duration in Months | **Duration in Months  (% Applied)** |
| Port Authority of NY and NJ | | 11/1/19 | present | 100% | 37.0 | 37.0 |
|  | |  |  |  |  | 0.0 |
|  | |  |  |  |  | 0.0 |
| Totals | | | | | 37.0 | 37.0 |
| Minimum Qualification I-S9 | A minimum of three (3) years of experience directly responsible for supporting activities in the following Project Management knowledge areas: scope, time, cost, human resource, risk, quality, integration and communication. | | | | | |
| Project | | Start Date | End Date | Percentage of Time | Duration in Months | **Duration in Months  (% Applied)** |
| Port Authority of NY and NJ | | 11/1/19 | present | 100% | 37.0 | 37.0 |
|  | |  |  |  |  | 0.0 |
|  | |  |  |  |  | 0.0 |
| Totals | | | | | 37.0 | 37.0 |
|  |  |  |  |  |  |  |
| Minimum Qualification I-S10 | Possess and maintain a valid Project Management Institute (PMI) certification throughout the term of this agreement. | | | | | |
| Certification/Degree Title | | Certification Number | Original Grant Date | Expiration Date | Online Validation Link, if not available attach a copy | |
| PMP | | 241346 | 7/25/05 | 7/24/24 | Please refer to Figure 57 above. | |

*Table 32. Infrastructure Project Management Office Staff Lead – Part 3*

1.3 Infrastructure Delivery Integration Manager Staff

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **INFRASTRUCTURE DELIVERY INTEGRATION OFFICE MANAGER MINIMUM QUALIFICATIONS SUMMARY TABLE** | | | | | | |
| **DIO Manager Name:** | **Joe Dale Briggs III** |  |  |  |  |  |
| Minimum Qualification I-S11 | A minimum of two (2) years of experience coordinating multidisciplinary teams over various functional and technical areas in a leadership capacity on Projects that involved large and complex IT systems. | | | | | |
| Project | | Start Date | End Date | Percentage of Time | Duration in Months | **Duration in Months  (% Applied)** |
| Project 1 – Amazon Web Services | | 7/1/2019 | 8/31/2021 | 60% | 26.0 | 15.6 |
| Project 2 – Amazon Web Services | | 1/10/2020 | 2/28/2021 | 40% | 13.5 | 5.4 |
|  | |  |  |  |  | 0.0 |
| Totals | | | | | 39.5 | 21.0 |
| Minimum Qualification I-S12 | A minimum of two (2) years of experience coordinating integration services on a Project similar in size and scale to the CalSAWS. | | | | | |
| Project | | Start Date | End Date | Percentage of Time | Duration in Months | **Duration in Months  (% Applied)** |
| Project 1 - SkyTouch | | 8/1/2016 | 9/30/2018 | 100% | 26.0 | 26.0 |
| Project 2 – Amazon Web Services | | 1/10/2020 | 2/28/2021 | 40% | 13.5 | 5.4 |
|  | |  |  |  |  | 0.0 |
| Totals | | | | | 39.5 | 31.4 |
| Minimum Qualification I-S13 | At least two (2) years of Full-Time Equivalent (FTE) experience utilizing traditional and iterative solution delivery methodologies. | | | | | |
| Project | | Start Date | End Date | Percentage of Time | Duration in Months | **Duration in Months  (% Applied)** |
| Project 1 – American Express | | 10/1/2018 | 4/1/19 | 100% | 6.0 | 6.0 |
| Project 2 – Amazon Web Services | | 7/1/2019 | 8/31/2021 | 60% | 26.0 | 15.6 |
|  | |  |  |  |  | 0.0 |
| Totals | | | | | 32.0 | 21.6 |
| Minimum Qualification I-S14 | A minimum of five (5) years of experience within the past ten (10) years building and maintaining strong working relationships with clients and key internal and external stakeholders; conveying relevant information to an executive-level audience, ensuring client is aware of progress/service status; and building credibility and fostering business-partnering relationships. | | | | | |
| Project | | Start Date | End Date | Percentage of Time | Duration in Months | **Duration in Months  (% Applied)** |
| Project 1 – Amazon Web Services | | 7/1/2019 | 8/31/2021 | 60% | 26.0 | 15.6 |
| Project 2 - SkyTouch | | 8/1/2016 | 9/30/2018 | 100% | 26.0 | 26.0 |
| Project 3 – Amazon Web Services | | 1/10/2020 | 2/28/2021 | 40% | 13.5 | 5.4 |
| Totals | | | | | 65.5 | 47.0 |

*Table 33. Infrastructure Delivery Integration Manager Staff – Part 3*

1.4 Infrastructure Transition Manager

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **INFRASTRUCTURE TRANSITION MANAGER MINIMUM QUALIFICATIONS SUMMARY TABLE** | | | | | | |
| **Transition Manager Name: Anson Fong** |  |  |  |  |  |  |
| Minimum Qualification I-S15 | A minimum of 18 months of experience within the past ten (10) years, performing operational transition activities on Projects involving large and complex IT systems. | | | | | |
| Project | | Start Date | End Date | Percentage of Time | Duration in Months | **Duration in Months  (% Applied)** |
| WESCO | | 9/1/21 | 8/8/22 | 100% | 11.0 | 11.0 |
| True Value | | 12/20/18 | 7/18/19 | 100% | 7.0 | 7.0 |
|  | |  |  |  |  | 0.0 |
| Totals | | | | | 18.0 | 18.0 |
| Minimum Qualification I-S16 | Experience within the past ten (10) years, managing the successful transition of large and complex IT systems from one (1) company or contract to another on at least two (2) separate Projects. The Transition Manager’s experience will have been for a minimum duration of three (3) months for each Project. | | | | | |
| Project | | Start Date | End Date | Percentage of Time | Duration in Months | **Duration in Months  (% Applied)** |
| WESCO | | 9/1/21 | 8/8/22 | 100% | 11.0 | 11.0 |
| True Value | | 12/20/18 | 7/18/19 | 100% | 7.0 | 7.0 |
|  | |  |  |  |  | 0.0 |
| Totals | | | | | 18.0 | 18.0 |

*Table 34. Infrastructure Transition Manager – Part 3*

1.5 Infrastructure Operations Manager Staff

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **INFRASTRUCTURE OPERATIONS MANAGER MINIMUM QUALIFICATIONS SUMMARY TABLE** | | | | | | |
| **Operations Manager Name: Faraz Ahmed** |  |  |  |  |  |  |
| Minimum Qualification I-S17 | A minimum of five (5) years of experience as an Operations Manager within the past (10) years directly responsible for management of operations for a large and complex IT system in a cloud environment, preferably AWS. | | | | | |
| Project | | Start Date | End Date | Percentage of Time | Duration in Months | **Duration in Months  (% Applied)** |
| State of CA MMIS Infrastructure Services | | 4/1/2018 | 4/30/2023 | 100 | 61 | 61 |
| State of CA MMIS Infrastructure Services | | 4/1/2013 | 3/31/2018 | 100 | 60 | 60 |
|  | |  |  |  |  |  |
| Totals | | | | | 121 | 121 |
| Minimum Qualification I-S18 | A minimum of five (5) years of experience within the past ten (10) years supervising teams of 15 people or greater on Projects that involved large and complex IT systems. | | | | | |
| Project | | Start Date | End Date | Percentage of Time | Duration in Months | **Duration in Months  (% Applied)** |
| State of CA MMIS Infrastructure Services | | 4/1/2018 | 4/30/2023 | 100 | 61 | 61 |
| State of CA MMIS Infrastructure Services | | 4/1/2013 | 3/31/2018 | 100 | 60 | 60 |
|  | |  |  |  |  | 0.0 |
| Totals | | | | | 121 | 121 |
| Minimum Qualification I-S19 | A minimum of five (5) years of experience within the past ten (10) years, ensuring the continuity of IT operations services, including both local and wide area networks and cloud-based services on Projects involving large and complex IT systems. | | | | | |
| Project | | Start Date | End Date | Percentage of Time | Duration in Months | **Duration in Months  (% Applied)** |
| State of CA MMIS Infrastructure Services | | 4/1/2018 | 4/30/2023 | 100 | 61 | 61 |
| State of CA MMIS Infrastructure Services | | 4/1/2013 | 3/31/2018 | 100 | 60 | 60 |
|  | |  |  |  |  | 0.0 |
| Totals | | | | | 121 | 121 |
| Minimum Qualification I-S20 | A minimum of one (1) year of experience within the past ten (10) years, on a large and complex IT System using Information Technology Infrastructure Library (ITIL) standards and framework. | | | | | |
| Project | | Start Date | End Date | Percentage of Time | Duration in Months | **Duration in Months  (% Applied)** |
| State of CA MMIS Infrastructure Services | | 4/1/2018 | 4/30/2023 | 100 | 61 | 61 |
| State of CA MMIS Infrastructure Services | | 4/1/2013 | 3/31/2018 | 100 | 60 | 60 |
|  | |  |  |  |  | 0.0 |
| Totals | | | | | 121 | 121 |

*Table 35. Infrastructure Operations Manager – Part 3*

1.6 Infrastructure Security Manager Staff

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **INFRASTRUCTURE SECURITY MANAGER MINIMUM QUALIFICATIONS SUMMARY TABLE** | | | | | | |
| **Security Manager Name: Brian Farnsley** |  |  |  |  |  |  |
| Minimum Qualification I-S21 | A minimum of three (3) years of experience as a Security Lead directly responsible for collaborating with application development teams, technical architects, and security policy experts to define and/or implement an integrated framework of solution security architecture. | | | | | |
| Project | | Start Date | End Date | Percentage of Time | Duration in Months | **Duration in Months  (% Applied)** |
| Restricted State Government Account | | 1/1/16 | Current | 50% | 84.0 | 42.0 |
| Restricted State Government Account | | 1/1/19 | Current | 25% | 48.0 | 12.0 |
| Restricted State Government Account | | 1/1/19 | Current | 25% | 48.0 | 12.0 |
| Totals | | | | | 180.0 | 66.0 |
| Minimum Qualification I-S22 | A minimum of three (3) years of lead experience within the past ten (10) years developing, implementing, improving and monitoring industry standard Security strategies, solutions, and processes on Projects involving large and complex IT systems and/or AWS cloud environment. | | | | | |
| Project | | Start Date | End Date | Percentage of Time | Duration in Months | **Duration in Months  (% Applied)** |
| Restricted State Government Account | | 1/1/16 | Current | 50% | 84.0 | 42.0 |
| Restricted State Government Account | | 1/1/19 | Current | 25% | 48.0 | 12.0 |
| Restricted State Government Account | | 1/1/19 | Current | 25% | 48.0 | 12.0 |
| Totals | | | | | 180.0 | 66.0 |
| Minimum Qualification I-S23 | A minimum of three (3) years of experience within the past ten (10) years applying Information Security principles, methods, and techniques in the development of Project security Deliverables on Projects involving large and complex IT systems. | | | | | |
| Project | | Start Date | End Date | Percentage of Time | Duration in Months | **Duration in Months  (% Applied)** |
| Restricted State Government Account | | 1/1/16 | Current | 50% | 84.0 | 42.0 |
| Restricted State Government Account | | 1/1/19 | Current | 25% | 48.0 | 12.0 |
| Restricted State Government Account | | 1/1/19 | Current | 25% | 48.0 | 12.0 |
| Totals | | | | | 180.0 | 66.0 |
| Minimum Qualification I-S24 | A minimum of three (3) years of experience assessing system data sensitivity using security categorizations (e.g., FIPS Publication 199) to identify appropriate security controls to protect Personally Identifiable Information (PII), Protected Health Information (PHI) and/or Federal Tax Information (FTI) data. | | | | | |
| Project | | Start Date | End Date | Percentage of Time | Duration in Months | **Duration in Months  (% Applied)** |
| Restricted State Government Account | | 1/1/16 | Current | 50% | 84.0 | 42.0 |
| Restricted State Government Account | | 1/1/19 | Current | 25% | 48.0 | 12.0 |
| Restricted State Government Account | | 1/1/19 | Current | 25% | 48.0 | 12.0 |
| Totals | | | | | 180.0 | 66.0 |
| Minimum Qualification I-S25 | A minimum of three (3) years of experience with systems that comply with National Institute of Standards and Technology (NIST) 800-53 moderate baseline. | | | | | |
| Project | | Start Date | End Date | Percentage of Time | Duration in Months | **Duration in Months  (% Applied)** |
| Restricted State Government Account | | 1/1/19 | Current | 25% | 48.0 | 12.0 |
| Restricted State Government Account | | 1/1/19 | Current | 25% | 48.0 | 12.0 |
|  | |  |  |  |  | 0.0 |
| Totals | | | | | 96.0 | 24.0 |
|  |  |  |  |  |  |  |
| Minimum Qualification I-S26 | Hold and maintain for the duration of the contract an (ISC)2© Certified Information Systems Security Professional (CISSP) certification, or ISACA Certified Information Security Manager (CISM). | | | | | |
| Certification/Degree Title | | Certification Number | Original Grant Date | Expiration Date | Online Validation Link, if not available attach a copy | |
| CISSP/CISSP | | 389625 | 2/29/12 | 2/29/24 | Please refer to Figure 58. | |

*Table 36. Infrastructure Security Manager Staff – Part 3*

1.7 Infrastructure Operations Service Desk Lead Staff

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **INFRASTRUCTURE SERVICE DESK LEAD MINIMUM QUALIFICATIONS SUMMARY TABLE** | | | | | | |
| **Service Desk Lead Name: Damon Mitchell** |  |  |  |  |  |  |
| Minimum Qualification I-S27 | A minimum of two (2) years of lead experience within the past five (5) years working in a service desk/help desk. | | | | | |
| Project | | Start Date | End Date | Percentage of Time | Duration in Months | **Duration in Months  (% Applied)** |
| Navistar | | 8/1/21 | Current | 100% | 4.0 | 4.0 |
| Service Desk | | 5/1/16 | 8/1/21 | 100% | 63.0 | 63.0 |
|  | |  |  |  |  | 0.0 |
| Totals | | | | | 67.0 | 134.0 |
| Minimum Qualification I-S28 | A minimum of two (2) years of experience within the past five (5) years working in a help desk environment serving over 2,500 end users. | | | | | |
| Project | | Start Date | End Date | Percentage of Time | Duration in Months | **Duration in Months  (% Applied)** |
| Service Desk(s) | | 3/1/03 | 8/1/21 | 100% | 204.0 | 204.0 |
|  | |  |  |  |  | 0.0 |
|  | |  |  |  |  | 0.0 |
| Totals | | | | | 204.0 | 204.0 |
| Minimum Qualification I-S29 | A minimum of two (2) years of experience within the past five (5) years with the ServiceNow platform and tools. | | | | | |
| Project | | Start Date | End Date | Percentage of Time | Duration in Months | **Duration in Months  (% Applied)** |
| Service Desk(s) | | 3/1/03 | 8/1/21 | 100% | 204.0 | 204.0 |
|  | |  |  |  |  | 0.0 |
|  | |  |  |  |  | 0.0 |
| Totals | | | | | 204.0 | 204.0 |
|  |  |  |  |  |  |  |
| Minimum Qualification I-S30 | Hold and maintain for the duration of the contract an ITIL certification. | | | | | |
| Certification/Degree Title | | Certification Number | Original Grant Date | Expiration Date | Online Validation Link, if not available attach a copy | |
| ITIL V4 Foundational | | Pending | 12/1/22 | Pending | Pending | |

*Table 37. Infrastructure Service Desk Lead – Part 3*

1.8 AWS Manager Staff

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **INFRASTRUCTURE AWS MANAGER MINIMUM QUALIFICATIONS SUMMARY TABLE** | | | | | | |
| **AWS Manager Name: Manish Kumar** |  |  |  |  |  |  |
| Minimum Qualification I-S31 | A minimum of three (3) years of experience managing and maintaining cloud-computing on a large complex information technology (IT) system | | | | | |
| Project | | Start Date | End Date | Percentage of Time | Duration in Months | **Duration in Months  (% Applied)** |
| Atos | | 8/1/2017 | 2/1/2022 | 100% | 66 | 66 |
|  | |  |  |  |  |  |
|  | |  |  |  |  |  |
| Totals | | | | | 66 | 66 |
| Minimum Qualification I-S32 | A minimum of three (3) years of experience as an AWS Solutions Architect. | | | | | |
| Project | | Start Date | End Date | Percentage of Time | Duration in Months | **Duration in Months  (% Applied)** |
| Atos | | 8/1/2017 | 2/1/2022 | 100% | 66 | 66 |
| Totals | | | | | 66 | 66 |
| Minimum Qualification I-S33 | A minimum of two (2) years of experience in application integration within an AWS cloud hosted application. | | | | | |
| Project | | Start Date | End Date | Percentage of Time | Duration in Months | **Duration in Months  (% Applied)** |
| Atos | | 8/1/2017 | 2/1/2022 | 100% | 66 | 66 |
| Totals | | | | | 66 | 66 |
| Minimum Qualification I-S34 | Experience in migrating at least one (1) Web application(s) (e.g., Oracle) from an on-premises environment to the AWS cloud. | | | | | |
| Project | | Start Date | End Date | Percentage of Time | Duration in Months | **Duration in Months  (% Applied)** |
| Atos | | 8/1/2017 | 2/1/2022 | 100% | 66 | 66 |
| Totals | | | | | 66 | 66 |
|  |  |  |  |  |  |  |
| Minimum Qualification I-S35 | Hold and maintain for the duration of the contract a cloud specific certification that includes secure cloud architecture concepts, such as Certified Cloud Security Professional (CCSP), AWS solutions architect, or AWS security specialization. | | | | | |
| Certification/Degree Title | | Certification Number | Original Grant Date | Expiration Date | Online Validation Link, if not available attach a copy | |
| In Progress | |  |  |  |  | |

*Table 38. Infrastructure AWS Manager – Part 3*