

# [CA-51956] Former Foster Youth (FFY) Threshold NOAs.

- Resolved: 09/02/2022 06:28 AM

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Smit Shah</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>Ravi Gupta</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:	<b>22.09.06</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>589</b>
Reporter:	<b>Tiffany Huckaby</b>	Regulation Reference:	<b>MEDIL I 16-14, ACWDL 15-32</b>	Created:	<b>01/19/2018 11:45 AM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Virginia C. Bernal</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Correspondence]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Non-committee review and approval by Virginia Bernal/EM, 07/19/2022.				
<b>Expedite Approval:</b>	By Karen Rapponotti on 07/20/2022				
<b>Current Design:</b>	Currently MC 239 FFY-3 form and MC 239 FFY-1 NOA are available only in English and Spanish languages and MC 239 FFY-4 NOA is available only in English Language.				
<b>Request:</b>	FFY Notices are generated in English only and need to be generated in threshold language.				
<b>Recommendation:</b>	<p>Add the following FFY Notices in Threshold Languages:</p> <ol style="list-style-type: none"> <li>1. Approval of Eligibility for FFY (MC 239 FFY-1 Rev. 12/15)</li> <li>2. Automatic Renewal of Eligibility for Former Foster Youth Medi-Cal Program (MC 239 FFY-3 Rev. 12/15)</li> <li>3. Notice of Continuing Medi-Cal Coverage for the Former Foster Youth Medi-Cal Program (MC 239 FFY-4 Rev.12/15)</li> </ol>				
<b>Outreach Description:</b>	Workers would have to retrieve notices from the DHCS website and complete manually.				
<b>Alternative Procedure Description:</b>					
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>589</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	330	DBA :	0	Design :	99
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	61
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	99	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



# [CA-216900] Add CF RE, CW RE, and CW/CF RE packets in threshold languages.

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Dinesh Mariyappan</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>Daniel J Rosales</b>	Change Type (SCR):	<b>Policy Re-Design</b>
Minor Version:	<b>22.07.x3</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>4389</b>
Reporter:	<b>Rainier Dela Cruz [X]</b>	Regulation Reference:	<b>Correspondence</b>	Created:	<b>06/03/2020 03:43 PM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Caroline Bui</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Correspondence]</b>	Funding Source ID:	<b>Correspondence Phase I/II</b>
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					
<b>Non-Committee Review:</b>	Caroline Bui 3/2/2022				
<b>Expedite Approval:</b>	3/28/2022, Expedited Build Start approval by Karen Rapponotti				
<b>Current Design:</b>	CF RE, CW RE, and CW/CF RE packets are only available in English and Spanish.				
<b>Request:</b>	Add the CF RE, CW RE, and CW/CF RE packets in threshold languages. The following forms will be implemented in English as the new revisions are not yet available in threshold languages: CW 2166, WTW 5, CW 2184, CW 52, PUB 183.				
<b>Recommendation:</b>	Add the CF RE, CW RE, and CW/CF RE packets in threshold languages. The following forms will be implemented in English as the new revisions are not yet available in threshold languages: CW 2166, WTW 5, CW 2184, CW 52, PUB 183.				
<b>Outreach Description:</b>	NA				
<b>Alternative Procedure Description:</b>	NA				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>4389</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	2970	DBA :	0	Design :	140
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	1195	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	84.0



# [CA-246220] Accessibility - Perform Accessibility on Pages updated with CA-232151

- Resolved: 08/29/2022 07:13 AM

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Aishwarya Pathak</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>Jimmy Tu</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:	<b>22.09.06</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>195</b>
Reporter:	<b>Lynnel Silva</b>	Regulation Reference:	<b>ACL 21-109</b>	Created:	<b>06/03/2022 11:22 AM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Sheryl E. Eppler</b>	Training Impacted:		Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Other]</b>	Funding Source ID:	<b>CalFresh Overissuances Brown-Tapia</b>

Consortium Review Approval: Approved by Committee: Other Agency Cross Reference:

Consortium Review Approval Date:

**Non-Committee Review:** Approved - Karen Rapponotti - 6/6/2022

**Expedite Approval:**  
**Current Design:** Pages do not meet Accessibility/508 standards

**Request:** Perform assessment of pages updated through CA-232151 for accessibility/508 compliance.

**Recommendation:** Resolve accessibility/508 compliance issues with the three pages being updated with CA-232151 (Select Recovery Account, Recovery Account Detail, OI/OP Detail).

### Outreach

**Description:**  
**Alternative Procedure Description:** N/A - Accessibility/508 compliance changes only.

**Operational Impact:**  
**Estimate:** **195**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	150	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	45	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



# [CA-228023] DDID 2704 FDS CSC: Post-call Survey

Team Responsible:	<b>Contact Center</b>	Assignee:	<b>Michael T. Wright</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[22.07]</b>	Designer Contact:	<b>Alexander Hatfalvi</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.09.07</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>600</b>
Reporter:	<b>Danielle Benoit</b>	Regulation Reference:		Created:	<b>04/26/2021 07:55 PM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Darcy Alexander</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Migration</b>	Committee:	<b>[IVR &amp; Contact Center]</b>	Funding Source ID:	<b>Customer Service Center</b>
Consortium Review Approval:		Approved by Committee:	<b>05/17/2021</b>	Other Agency Cross Reference:	
Consortium Review Approval Date:					

### Non-Committee

#### Review:

#### Expedite Approval:

#### Current Design:

The Post Call Survey isn't offered to callers if the worker is using the Default, or Enhanced Call Control Panel.

#### Request:

Update the Post Call Survey to use the Disconnect Contact Flow so even workers using the Default, or Enhanced CCP will send the caller to the post call survey.

#### Recommendation:

1. Update the Post Call Survey to offer the survey in additional languages.
  - a. English
  - b. Spanish
  - c. Farsi
  - d. Vietnamese
  - e. Mandarin
  - f. Armenian
  - g. Tagalog
  - h. Russian
  - i. Korean
  - j. Cambodian
  - k. Hmong
  - l. Cantonese
  - m. Arabic
  - n. Lao

### Outreach

#### Description:

#### Alternative

N/A

#### Procedure

#### Description:

#### Operational Impact:

Estimate: **600**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	600	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	0

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Tech Ops :

0

Training :

0

Translation :

0



# [CA-242917] Update Glenn County IP address for Issuance Batch to Central Square/One Solution

- Resolved: 08/23/2022 04:19 PM

Team Responsible:	<b>Batch Operations</b>	Assignee:	<b>Romel Acosta</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.07]</b>	Designer Contact:	<b>Eric Wu</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.10.xx</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>53</b>
Reporter:	<b>Sheryl E. Eppler</b>	Regulation Reference:		Created:	<b>03/24/2022 03:56 PM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Sheryl E. Eppler</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Fiscal]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

## Non-Committee

**Review:**

**Expedite Approval:** Approved by Karen Rapponotti on 05/12/2022

**Current Design:** Currently, the Issuance Batch and Auditor Controller Batch sends files to the Glenn County IP Address.

**Request:** Glenn County has requested the CalSAWS Project to change the IP Address Issuance and Auditor Controller Batch files are sent to, to be the Central Square / One Solution IP Address.

**Recommendation:** Glenn County has requested the CalSAWS Project to change the IP Address Issuance and Auditor Controller Batch files are sent to, to be the Central Square / One Solution IP Address.

## Outreach

**Description:**

**Alternative Procedure Description:** N/A

**Operational Impact:**

**Estimate:** 53

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	8
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	24	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	16	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

## [CA-243606] Bulk Data Extraction from S3 Data Lake to Counties

Team Responsible:	<b>Analytics</b>	Assignee:	<b>Nitin Baxi</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[22.07]</b>	Designer Contact:	<b>Esequiel Herrera-Ortiz</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>22.09.XX</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>360</b>
Reporter:	<b>Carlos Camarena</b>	Regulation Reference:		Created:	<b>04/07/2022 02:24 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Carlos Zepeda</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Tech]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:** Approved by David Bruhn on behalf of Laura Chavez on 4/29/2022

**Expedite Approval:**  
**Current Design:** EDR

**Request:** Bulk Data Extraction from S3 Data Lake to Counties  
- First step is enabling PBDS access in S3 for LA county (others to follow)

**Recommendation:** Estimated 6 week implementation time, assuming prioritization of resources and staff and approvals in FinOps and CAB.

- Partition data by county in new S3 bucket in CalSAWS account.
- Partition occurs after batch is complete for steps leveraging the same data.
- Counties are responsible for storage, egress, and transfer costs of their data, as needed.
- Access will be provisioned for counties to leverage S3 CLI to pull data/objects from S3.
- Counties will be responsible for ETL into other sources.

Set up auditing (reminder there is no way to lock down data by county)  
Option details defined here: CalSAWS AWS Data Extraction for Counties.pptx

**Outreach Description:**  
**Alternative Procedure Description:** N/A - CalSAWS DD&I Requirement

**Operational Impact:**  
**Estimate:** **360**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	320
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	40	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



## [CA-247955] Request for ForgeRock Production Load for Wave 2 CalWIN Counties Prior to the Start of CalSAWS Training

Team Responsible:	<b>Tech Forge Rock</b>	Assignee:	<b>Amir Mohammad</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[22.07]</b>	Designer Contact:	<b>Lesley Pevny</b>	Change Type (SCR):	<b>Data Change</b>
Minor Version:	<b>22.09.12</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>21</b>
Reporter:	<b>Gregory Postulka</b>	Regulation Reference:		Created:	<b>07/19/2022 02:39 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Other, Training]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Ashley Arnold</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Migration</b>	Committee:	<b>[Other]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:** Approved by Haikaz Tombakian on 07/19/2022

**Expedite Approval: Current Design:**

CalWIN Cutover are wave based with two cutovers for each Wave, A - County prep and B – Go Live. County prep is 6 weeks before the Go Live cutover. The Wave Mock Cutover and County prep cutover timelines are not sufficient for the Training Team.

**Request:**

CalWIN County users will need to be loaded into ForgeRock Production prior to the start of CalSAWS training, so they may also be added to the LMS. ForgeRock is required for individual LMS accounts. Create one bulk load file leverage the user information being gathered by CRFI 22-058 and execute the load into ForgeRock Production. An additional request has been made for ForgeRock to reactivate all Contra Costa users in FR PROD.

**Recommendation:**

Recommending the Normal Change request Process should be followed.

**Outreach**

**Description:**

**Alternative Procedure**

Consortium HelpDesk would have to create ForgeRock accounts one by one through the ForgeRock administrative console.

**Description:**

**Operational Impact:**

**Estimate:** 21

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	15
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	6
Tech Ops :	0	Training :	0	Translation :	0





## [CA-208600] Batch Scheduling Updates for CalWIN Conversion (Wave 1)

Team Responsible:	<b>Batch/Interfaces</b>	Assignee:	<b>Angela Zhao</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[22.09]</b>	Designer Contact:	<b>Jennifer Muna</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>22.10.14</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>379</b>
Reporter:	<b>Amy Gill</b>	Regulation Reference:		Created:	<b>05/23/2019 10:03 AM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Carlos Zepeda</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Migration</b>	Committee:	<b>[Other]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:**

Approved by Carlos Zepeda on 6/16/2022

**Expedite Approval:**

Approved by Karen J. Rapponotti on 06/17/2022

**Current Design:**

Various CalSAWS Migration DDID's implemented in R1 through R8 include functionality to turn on/turn off Batch jobs for the 58 counties. CA-208599 implemented batch scheduling and batch property updates for the C-IV Migration Counties into CalSAWS system.

**Request:**

Update Batch scheduling CalWIN Conversion Wave 1 to schedule the various Batch jobs for the following counties:  
Placer and Yolo

1. Foster Care Main Payroll:
  - a.. Schedule Main Payroll on 1st of month, similar to C-IV counties, for all the CalWIN counties
2. Schedule the following print bundling and print file FTP jobs for the CalWIN counties: PBXXP400, PBXXP401, PBXXP404, PBXXP405, PBXXP500, PBXXP501, PBXXP504, PBXXP420, PBXXP421, PBXXP424, etc, and conduct central print testing.
3. Schedule the remaining NOA and Form Generation thread jobs for the CalWIN counties.
4. Schedule the following IVR jobs for CalWIN counties: POxxM301, POxxM302, POxxM303, POxxM304, POxxM305
5. Schedule PB00M108 - WTW Activation job for Counties that opt in (CRFI is Pending as of 3/14/2022)
6. Do not Schedule Positive Pay job for Yolo County.

**Recommendation:**

The batch jobs from the following DDIDs will be added to the CalSAWS Batch Scheduler for the CalWIN Wave 1 Counties starting 10/31/2022:

Batch:

1. CA-207374: DDID 1110 – Update Negative Action Batch jobs to be configurable
2. CA-207302: DDID 1527 - CalFresh Denial Due to Missed Interview
3. CA-207363: DDID 1236 – Update the Non-MAGI RE Discontinuance Batch Job to run for all 58 Counties
4. CA-208568: DDID 1967 – Modify WTW Batch job related to Sanctions for all 58
5. CA-222369: Update Batch jobs for Foster Care program when NMD turns 21
6. CA-207145: CAPI Discontinuance (PB00E917) for C-IV and CalWIN Counties
7. CRFI 22-031: CalWIN - CFET Automation Jobs
8. CRFI 22-043: CalWIN - Update Child Care Certificate
9. CRFI 22-021: CalWIN – WTW program Activation Batch Job
10. Schedule the following IVR jobs for CalWIN counties: POxxM300, POxxM301, POxxM302, POxxM303, POxxM304, POxxM305

Correspondence:

1. CA-50988: Automation of the Medi-Cal Request for Information Form MC 355
2. CA-215153: DDID 2659 FDS: Non State Forms – Update MATURES 1
3. CA-215155: DDID 2660 FDS: Non State Forms – Update MATURES 2
4. CRFI 19-030: DDID 2280 CSF 285 form
5. Schedule the following print bundling and print file FTP jobs for the CalWIN counties: PBXXP400, PBXXP401, PBXXP404, PBXXP405, PBXXP500, PBXXP501, PBXXP504, PBXXP420, PBXXP421, PBXXP424, etc., and conduct central print testing.
6. Schedule the remaining NOA and FORM Generation thread jobs for the CalWIN Counties.

Fiscal:

1. CA-216568: DDID 1787 and 1789 – Migrate C-IV County Specific Batch Jobs Phase 5
2. CA-207344: DDID 1360 – Add Direct Deposit Functionality to CalSAWS for C-IV Migration Counties
3. CA-217791: DDID 1967 – Update RDB With Direct Deposit Data Collection
4. CA-207266: DDID 1652 – Enable Recovery Account Activation Batch Job for all 58 Counties
5. CA-207157: DDID 2128 – Add Tax Intercept Functionality to CalSAWS
6. CA-212361: DDID 2194 - Add Positive Pay Interface Functionality to CalSAWS for CalWIN Migration Counties
  - a. Do not schedule Positive Pay job/FTP for Yolo County
7. Foster Care Main Payroll
  - a. Schedule Main Payroll on 1st of the month, similar to C-IV counties, for all the CalWIN counties.
8. CA-215679: DDID 2376 FDS: GA GR Overpayment Suspension/Termination Batch Changes
  - a. CRFI 22-003: CalWIN - Terminate GA/GR Recovery Account
9. CA-235652: CRFI 21-036 Update Warrant Expiration for CalWIN Counties
10. CA-207137: DDID 2196, 2200, 2201 - CalWIN Fiscal Interfaces
11. CA-207493: DDID 87 – Add Batch Automation for WTW Supportive Services Overpayments
12. CA-214353: DDID 374 – Update C-IV 1099 Interface to Process EDBC Authorized Issuances

**Outreach**

**Description:**

**Alternative Procedure**

N/A

**Description:**

**Operational Impact:**

**Estimate:**

**379**

Automated Test :	0	Batch/Interfaces :	64	Batch Operations :	63
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	64	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	76	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	82	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



# [CA-208670] Add Threshold Languages to SAR7/SAR2/Addendum packet and SAR2

- Resolved: 09/07/2022 05:37 AM

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Surendar Murugesan</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[22.09]</b>	Designer Contact:	<b>Indira Ramasamy</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>965</b>
Reporter:	<b>Jamie Ng [X]</b>	Regulation Reference:	<b>ACL 12-25</b>	Created:	<b>05/29/2019 02:32 PM</b>
Status:	<b>Test Complete</b>	Impact Analysis:	<b>[Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Maria Arceo</b>	Training Impacted:	<b>[Online Help]</b>	Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Migration</b>	Committee:	<b>[Correspondence]</b>	Funding Source ID:	<b>Correspondence Phase I/II</b>
Consortium Review Approval:	<b>Maria Arceo</b>	Approved by Committee:		Other Agency Cross Reference:	<b>CA-207452</b>
Consortium Review Approval Date:	<b>05/04/2022</b>				

## Non-Committee

### Review:

**Expedite Approval:** By Karen Rapponotti on 05/17/2022

### Current Design:

1. The SAR 7 /SAR 2/SAR 7 Addendum Packet and SAR 2 (3/15) form currently exist in English and Spanish in CalSAWS.
2. SAR 7Addendum (6/13) version and SAR 7 form (12/14) is currently available in CalSAWS in below mentioned languages.  
Languages Available: English, Spanish, Armenian, Chinese, Farsi, Korean, Russian, Tagalog, Vietnamese

### Request:

1. Add SAR 2 form in all available threshold languages for all counties.
2. Update existing language and add new languages for SAR 7 Addendum form in Template Repository to match with state version 4/13.
3. Update SAR 7 Packet for LA County to utilize the updated SAR 7 Addendum form.
4. Update English and Spanish SAR 7/SAR 2/SAR 7 Addendum Packet to utilize the updated SAR 2 (6/19) form.
5. Add SAR 7/SAR 2/SAR 7 Addendum Packet in all available threshold languages for 57 migration counties.

### Recommendation:

1. Add SAR 2 form in all available threshold languages.
2. Update existing languages and add new languages SAR 7 Addendum form in all available languages to match with state version 4/13.
3. Update SAR 7 Packet for LA county in all available languages to utilize the updated SAR 7 Addendum form.
4. Update SAR 7/SAR 2/SAR 7 Addendum Packet in English and Spanish to utilize the updated SAR 2 (6/19) form and add the SAR 7/SAR 2/SAR 7 Addendum Packet in all available threshold languages.

## Outreach

### Description:

**Alternative Procedure** N/A

### Description:

### Operational Impact:

**Estimate:** 965

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	10	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	700	DBA :	0	Design :	45
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0

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System Test Support :	210	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0

## [CA-216757] 2nd Level Authorization When Issuing an EBT Card

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Eric Makino</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.09]</b>	Designer Contact:	<b>Eric Wu</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>1848</b>
Reporter:	<b>Iadira Morales</b>	Regulation Reference:		Created:	<b>05/28/2020 01:48 PM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[Security]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Dymas Pena</b>	Training Impacted:	<b>[CFP/WBT, Job Aid, Online Help]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Fiscal]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	<b>09/15/2021</b>	Other Agency Cross Reference:	
Consortium Review Approval Date:					

### Non-Committee

**Review:**  
**Expedite Approval:** Approved by Karen Rapponotti on 9/20/2021

**Current Design:** The EBT Card Print List page allows users to view a list of EBT cards that are ready for issuance. The default search result displays EBT Cards with "Ready to Print" status for the office of a logged-in user. When printing an EBT Card, a user can choose from EBT printers associated to his or her Office. Printing functionality is also available on the EBT Card Detail page for pickup. Only users with the proper security rights can issue EBT Cards but authorizations are not required.

**Request:** Update the CalSAWS system to require 2nd Level authorization when issue an EBT Card to a new payee or issue an EBT Card with a new name to the existing payee.

**Recommendation:**

1. Update the County Authorizations page "Fiscal" Section to include a row "EBT Card Issuance for New Cardholders or Name Changes" for counties to configure the proper authorization level.
2. Update the EBT Card Detail page to follow the appropriate authorization levels set on the County Authorizations page.
3. Update the EBT Card Print List page to allow users search for EBT Cards in pending approval status.
4. Update Pending Authorizations page to include a task type for EBT Card Issuance.

### Outreach

**Description:**  
**Alternative Procedure** N/A

**Description:**  
**Operational Impact:**  
**Estimate:** 1848

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	1198	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	480	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



# [CA-220016] GA GR Automated Solution Admin Changes - Wave 1 and Tier 3 Manual Correspondences

Team Responsible:	<b>Eligibility</b>	Assignee:	<b>Pavithra Thimmadi</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.09]</b>	Designer Contact:	<b>Harish Katragadda [X]</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>816</b>
Reporter:	<b>Girish Chakkingal</b>	Regulation Reference:		Created:	<b>09/21/2020 09:12 PM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[Business Process]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Adelaide Mendoza</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Migration</b>	Committee:	<b>[GA/GR]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	<b>06/07/2022</b>	Other Agency Cross Reference:	
Consortium Review Approval Date:					

### Non-Committee

#### Review:

**Expedite Approval:** Start Build Approved by Karen J. Rapponotti on 6/6/2022

**Current Design:** GAGR SCRs are designed and implemented based on the existing changes in CalWIN as of May 2020.

**Request:** This SCR will incorporate the below admin changes that were made in CalWIN after the changes have been implemented in CalSAWS.

1. Rules Admin changes from May 2020 till time of design of this SCR
2. Correspondence Admin Changes from March 2021 till time of design of this SCR
3. Other admin changes like Grants, Issuance Thresholds, Non compliance, sanctions etc.

#### Recommendation:

This SCR will incorporate the below admin changes that were made in CalWIN after the changes have been implemented in CalSAWS.

1. Rules Admin changes from May 2020 till time of design of this SCR (Per Attachment "CA-220016 Action Item 253.msg" there are no Rules Admin changes for Yolo and Placer).
2. Correspondence Admin Changes from March 2021 till time of design of this SCR (See attachment "SCR CA-220016 GA GR Automated Solution Wave 1.xlsx")
3. Other admin changes like Grants, Issuance Thresholds, Non compliance, sanctions etc. (Per Attachment "CA-220016 Action Item 253.msg" there are no other admin changes for Yolo and Placer)
4. Add Tier 3 Manual Correspondences to the CalSAWS System. (See attachment "SCR CA-220016 GA GR Automated Solution Wave 1.xlsx")

Note : Any automation added to CalWIN GA/GR in addition to the admin changes will be evaluated in a separate SCR. The implementation of these automation changes will follow regular CalSAWS SCR process

### Outreach

#### Description:

**Alternative Procedure Description:** N/A

#### Operational Impact:

**Estimate:** 816

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	440	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	301	Tech Arch :	0	Tech ForgeRock :	0

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Tech Ops :

0

Training :

0

Translation :

0

 **[CA-231908] Re-schedule Task Purge job in CalSAWS**

- Resolved: 08/19/2022 10:33 AM

Team Responsible:	<b>Batch/Interfaces</b>	Assignee:	<b>Leah Weston</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.09]</b>	Designer Contact:	<b>Justin Dobbs</b>	Change Type (SCR):	<b>Data Change</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>222</b>
Reporter:	<b>Justin Dobbs</b>	Regulation Reference:		Created:	<b>08/05/2021 12:00 PM</b>
Status:	<b>Test Complete</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Sarah Cox</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[Task Management]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Production</b>	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

**Non-Committee Review:** Approved by Sarah Cox 5/31/22

**Expedite Approval:** Approved by Karen Rapponotti on 9/20/2021

**Current Design:** SCR CA-231907 temporarily disabled the Task Purge batch process in the CalSAWS System as part of the C-IV county migration. This pause of the Task Purge processing was to allow complete ingestion of Task data into the Data Warehouse.

**Request:** Reschedule the Task Purge batch process in the CalSAWS System.

**Recommendation:**

1. Modify the Task Purge batch process to preserve 1 year (365 days) of historical closed Task information.
2. Re-enable the daily Task Purge batch process (PB00A271) in the CalSAWS System. As part of this process, a data change will first run to remove the mass volume of Task information to reduce the processing load for the batch process on the first night.

**Outreach Description:** N/A.

**Alternative Procedure Description:** N/A.

**Operational Impact:**

**Estimate:** **222**

Automated Test :	0	Batch/Interfaces :	31	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	140
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :		Special Project :	0
System Test Support :	36	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	0	Translation :	0
		Training :	0		





**[CA-233808] Update the DCFS Interface in CalSAWS to save absent parent data consistent with sending Custodial Person information to Child Support**

Team Responsible:	<b>Batch/Interfaces</b>	Assignee:	<b>Saswat Behera</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.09]</b>	Designer Contact:	<b>Sowmya Coppisetty</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>294</b>
Reporter:	<b>Dana K. Petersen</b>	Regulation Reference:		Created:	<b>09/23/2021 04:22 PM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Carlos Zepeda</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Foster Care/Kin GAP/AAP]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee**

**Review:**

**Expedite Approval:** Michele Peterson

**Current Design:** DCFS Data Mart sends an inbound file with information from CWS/CMS to CalSAWS, which is used to create and maintain Foster Care and Kin-Gap cases. Currently in CalSAWS, when an inbound transaction is received for a child who is placed in a Relative Family Home the DCFS inbound job creates an Absent Parent support questionnaire record with the child listed as the applicant.

**Request:** Create a new batch job to update the Applicant Name on the Absent Parent Support Questionnaire record for Foster Care programs with an ARC aid code and Kin-Gap programs.

**Recommendation:** Create a new batch job to update the applicant's name in the Absent parent record's Support Questionnaire page to the Relative Family Home (RFH) name for Foster Care programs with an ARC aid code and Kin-Gap programs.

**Outreach**

**Description:**

**Alternative Procedure Description:** Not Applicable

**Operational Impact:**

**Estimate:** **294**

Automated Test :	0	Batch/Interfaces :	214	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	80	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



# [CA-242524] CalWIN to/from CalSAWS ICT Records in Progress - Case List (Wave 1)

- Resolved: 09/06/2022 03:13 AM

Team Responsible:	<b>Online</b>	Assignee:	<b>Yudhi Tanuwidjaja</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.09]</b>	Designer Contact:	<b>Gerald Limbrick</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>40</b>
Reporter:	<b>Gerald Limbrick</b>	Regulation Reference:		Created:	<b>03/15/2022 10:49 AM</b>
Status:	<b>Test Complete</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>Yes</b>
Policy/Design	<b>Carlos Zepeda</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[ICT]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Migration</b>	Approved by		Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

**Non-Committee Review:** Carlos Zepeda 5/24/2022

**Expedite Approval:**

**Current Design:**

If the county a participant is relocating to is part of a different SAWS (i.e. CalWIN instead of LRS/CalSAWS), eICT (electronic Inter County Transfer) records are sent from one Consortium to another. When an eICT record is created, an identifier (ICT ID or Request ID) is created for the eICT and shared by CalSAWS and CalWIN. In flight eICTs between CalWIN counties and LA county will error after migration so they will need to be re-requested.

**Request:**

In flight eICTs between CalWIN counties and CalSAWS counties will error after migration. Provide a list of in flight eICTs between CalSAWS counties and CalWIN Wave 1 counties (Placer & Yolo) so they may work them ahead of migration to mitigate the number of eICTs that will need to be re-requested.

**Recommendation:**

There is no Design Document for this SCR

1. Provide a case list of in flight eICTs between CalSAWS counties and CalWIN Wave 1 counties ( Placer & Yolo), organized by county and eICT date.

List Name: CA-242524 CalWIN Wave1 ToOrFrom CalSAWS ICT In Progress - Case List

List Criteria:

- last status is in (IP/In Process, PE/Pending, RR/Ready for Request, RT/Ready for Transfer, RQ/Requested, or TR/Transferred ) and

- sending county is a CalSAWS county and receiving county is a CalWIN Wave1 county (Placer & Yolo) or vice versa

Standard Columns:

- ICT ID

-- The ICT ID will be the identifier as shown in the front end, not the table id

- Request ID

-- The Request ID will be the identifier as shown in the front end, not the table id

- Batch Date

- Sending County

- Sending Case Number

- Sending Case Name

- Receiving County

- Receiving Case Number

- Receiving Case Name

- Status

-- Show the decoded Status

- Program(s)

-- Show as a comma separated list of program codes

- MC\_Worker

- CW\_Worker

- CF\_Worker

- Office

-- Show the office identifi and the office name, populated based on the first program in the eICT in the order : MediCal first then CalWORKs then CalFresh

- Unit

-- Show the Unit identif and the Unit name, populated based on the first program in the eICT in the order : MediCal first then CalWORKs then CalFresh

The list will be posted to the following locations:

CalSAWS: CalSAWS Web Portal>System Changes>SCR and SIR Lists>2022>CA-242524

CIT for case list

In flight eICTs between CalWIN counties and CalSAWS counties will error after migration so they will need to be re-requested.

**Outreach**

**Description:**

**Alternative**

**Procedure**

**Description:**

**Operational Impact:**

**Estimate:**

**40**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	28
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	12	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



## [CA-244842] Set GAGR Aid Code for CalFresh program on PACF cases (for GA/GR Automated solution)

Team Responsible:	<b>Eligibility</b>	Assignee:	<b>Ramakrishna Kuchibhotla</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.09]</b>	Designer Contact:	<b>Eugenio Garcia Velasco</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>65</b>
Reporter:	<b>Caroline Bui</b>	Regulation Reference:		Created:	<b>04/26/2022 03:33 PM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Caroline Bui</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Migration</b>	Committee:	<b>[GA/GR]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	<b>06/28/2022</b>	Other Agency Cross Reference:	
Consortium Review Approval Date:					

### Non-Committee

**Review:**  
**Expedite Approval:** Approved - Michele Peterson 06/10/22

**Current Design:** The GA/GR aid code from the new GA/GR Automated Solution program in CalSAWS is not getting assigned when there is a CalFresh program under the same case. CF uses its aid code 09 only for a combo GR/CF case.

**Request:** The system should set the GAGR aid code for the CalFresh program for PACF households for GA/GR Automated Solution.

**Recommendation:** Update CalFresh EDBC logic for PACF households in a combo GA/GR automated solution/CalFresh case to set the GA/GR aid code in the CalFresh Aid Code determination. This includes adding a GA/GR automated solution program (GR) check to existing CF aid code determination logic.

#### Assumption:

1. The existing CF logic for GR/CF combo case for LA county GR (to use GR aid code) and Managed/Non-Managed GR (to use CF aid code) will not be modified.
2. The GA/GR Automated Solution program would work the same as CalWORKs, and LA county GR program that would assign the cash program aid code when at least one person is in a public assistance program.

#### Note :

The below list provides the aid codes associated to the GA/GR Automated Solution program

- 90 - GA/GR Employable, Independent Living, Family Group
- 91 - GA/GR Employable, Independent Living, Single
- 92 - GA/GR Employable, Facility, Family Group
- 93 - GA/GR Employable, Facility, Single
- 94 - Unemployable, Independent Living, Family Group
- 95 - Unemployable, Independent Living, Single
- 96 - Unemployable, Facility, Family Group
- 97 - Unemployable, Facility, Single
- 98 - Aid In Kind
- 9B - Indigent Burial
- 9A - SF AGEX
- 9G - Return to Residence
- 9H - SF SSIP
- 9I - SF CALM
- 9J - SF PAES

### Outreach Description:

**Alternative Procedure Description:**  
**Operational Impact Estimate:** N/A  
**65**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	43	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	17	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



## [CA-245431] SB 1065 - Remove Valid Financial Hardship requirement for Permanent Homeless Assistance

Team Responsible:	<b>Online</b>	Assignee:	<b>Mansi Mehra</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.09]</b>	Designer Contact:	<b>Erika Kusnadi</b>	Change Type (SCR):	<b>Policy Re-Design</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>62</b>
Reporter:	<b>Erika Kusnadi</b>	Regulation Reference:	<b>ACL 21-121</b>	Created:	<b>05/11/2022 02:36 PM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Sarah Cox</b>	Training Impacted:	<b>[Job Aid]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[CalWORKs/ CalFresh]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	<b>06/24/2022</b>	Other Agency Cross Reference:	
Consortium Review Approval Date:					

### Non-Committee

#### Review:

**Expedite Approval:** Karen Rapponotti approved on 07/12/2022

**Current Design:** 1. If a family has received a notice to pay rent or quit, the family is required to demonstrate that the pending eviction resulted from a verified financial hardship due to extraordinary circumstances beyond the family's control. HP EDDB was updated as part of CA-228806 to no longer fail the family if their hardship is not verified. However, the Valid Financial Hardship field still display on the Homeless Assistance Detail – Permanent page.

**Request:** Update the 'Valid Financial Hardship Y/N' field in Homeless Assistance Detail – Permanent page to no longer display.

**Recommendation:** Remove the 'Valid Financial hardship' field from the Homeless Assistance Detail – Permanent page.

### Outreach

#### Description:

**Alternative Procedure Description:** N/A

#### Operational Impact:

**Estimate:** 62

Automated Test :	10	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	34
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	13	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



# [CA-247957] Request for ForgeRock Production Load for Wave 3 CalWIN Counties Prior to the Start of CalSAWS Training

Team Responsible:	<b>Tech Forge Rock</b>	Assignee:	<b>Amir Mohammad</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[22.09]</b>	Designer Contact:	<b>Lesley Pevny</b>	Change Type (SCR):	<b>Data Change</b>
Minor Version:	<b>22.11.14</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>2</b>
Reporter:	<b>Gregory Postulka</b>	Regulation Reference:		Created:	<b>07/19/2022 02:47 PM</b>
Status:	<b>Design in Progress</b>	Impact Analysis:	<b>[Other, Training]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Ashley Arnold</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Migration</b>	Committee:	<b>[Training]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:** Approved by Haikaz Tombakian on 07/19/2022

**Expedite Approval: Current Design:**

CalWIN Cutover are wave based with two cutovers for each Wave, A - County prep and B – Go Live. County prep is 6 weeks before the Go Live cutover. The Wave Mock Cutover and County prep cutover timelines are not sufficient for the Training Team.

**Request:** CalWIN County users will need to be loaded into ForgeRock Production prior to the start of CalSAWS training, so they may also be added to the LMS. ForgeRock is required for individual LMS accounts. Create one bulk load file leverage the user information being gathered by CRFI 22-058 and execute the load into ForgeRock Production.

**Recommendation:** Recommending the Normal Change request Process should be followed.

**Outreach**

**Description:**

**Alternative**

**Procedure**

**Description:**

Consortium HelpDesk would have to create ForgeRock accounts one by one through the ForgeRock administrative console.

**Operational Impact:**

**Estimate:** 2

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	2
Tech Ops :	0	Training :	0	Translation :	0



## [CA-55378] Impose CW MAP Reduction within the allotted timeframe when Immunization Page is not updated for children in AU under age 6

Team Responsible:	<b>Eligibility</b>	Assignee:	<b>Unassigned</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.11]</b>	Designer Contact:	<b>Thomas Lazio</b>	Change Type (SCR):	<b>Policy Re-Design</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>1170</b>
Reporter:	<b>Ted Anderson [X]</b>	Regulation Reference:	<b>EAS 40-105.4, ACL 97-70, 11-57, 13-51, 14-98</b>	Created:	<b>01/19/2018 11:43 AM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Binh Tran [X]</b>	Training Impacted:	<b>[Online Help]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[CalWORKs/ CalFresh]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	<b>07/29/2020</b>	Other Agency Cross Reference:	
Consortium Review Approval Date:					

### Non-Committee

#### Review:

#### Expedite Approval:

#### Current Design:

A pending CalWORKs application can be approved pending verification of immunization records. CalSAWS displays a soft validation message when running EDBC informing users that "There is no ongoing immunization record for the following child(ren): (Name of Child)" when there exists a child under 6 years old in the case that does not have a immunization record for the benefit month.

If the immunization verification is still pending once 10 days have passed from the Request Date on the Verification Detail page, a MAP grant reduction is imposed at the beginning of the benefit month.

If a child under the age 6 has an Immunization verification that is "Refused", EDBC currently sets the status to 'Denied'/'Discontinued' (Intake/Ongoing) for the CW program persons.

#### Request:

Per CalWORKs policy (EAS 40-105.4), verification of immunization is required for all children in the AU under the age of 6 by the CW participant within the established timeframe of 30 to 45 days. Therefore, CalSAWS must include functionality to automatically provide the required time for parent/caretaker applicants/participants to submit verifications after the case has been approved or reauthorized before 'FTP-Immunization' MAP reduction penalty is imposed.

Per CRPC 2198, CalSAWS should impose the 'FTP-Immunization' MAP reduction penalty in the amount of the parent(s) or caretaker relative within the established timeframe of 30 to 45 days for immunizations that are 'refused' and should not 'Deny' (Intake) or 'Discontinue' (Ongoing) the CW program persons.

#### Recommendation:

1. Impose 'FTP-Immunization' MAP reduction penalty in the amount of the biological/adoptive parent(s) or caretaker relative exerting parental control that are receiving aid.
2. Update CW EDBC to not Deny (Intake) or Discontinue (Ongoing) CW persons when the immunization record has a status of 'Refused'.
3. Impose 'FTP-Immunization' MAP reduction penalty within the established timeframe of 30 to 45 days while Immunization records remain pending or refused.
4. Update trigger of the existing CalWORKs no school/ immunization verification NOA.
5. Add CW 2209- IMMUNIZATION GOOD CAUSE REQUEST FORM to the Template Repository for LRS/ CalSAWS.

#### Outreach

#### Description:



**Alternative Procedure Description:**  
**Operational Impact:**  
**Estimate:** 1170

Override EDBC

Automated Test :	120	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	191	DBA :	0	Design :	0
Eligibility :	485	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	269	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



**[CA-214541] Create List of CW Cases with Two Parents; One with Role of 'MMO' with role reason 'FTP Immunization'**

Team Responsible:	<b>Eligibility</b>	Assignee:	<b>Giovanni Gonzalez</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.11]</b>	Designer Contact:	<b>Thomas Lazio</b>	Change Type (SCR):	<b>Policy Re-Design</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>18</b>
Reporter:	<b>Thomas Lazio</b>	Regulation Reference:	<b>EAS 40-105.4</b>	Created:	<b>03/20/2020 03:12 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>Yes</b>
Policy/Design Consortium Contact:	<b>Sarah Cox</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[CalWORKs/ CalFresh]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	<b>07/29/2020</b>	Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee**

**Review:**

**Expedite Approval:**

**Current Design:**

C-IV and CalSAWS allow more than one member of the AU with living in the home status of 'In the Home' and relationship type of 'Parent (Biological/Adoptive)' to have 'parental control' over a child under the age 6 with a 'pending' immunization verification. Also, the role of 'MMO' with the role reason of 'FTP-Immunization' can be imposed on multiple members in the AU who are designated as having 'parental control' over a child under the age of 6.

**Request:**

During review of SCR CA-55378, the committee requested generated a list for workers to review CW cases without immunization record verification for children in the Assistance Unit (AU) who are under age 6 where there are two parents living in the home and only one parent has role of 'MMO' with role reason of "FTP Immunization".

**Recommendation:**

Generate a list of cases with a CalWORKs program that meet the following criteria:

- - Two active participants that have relationship type of 'Parent (Biological/Adoptive)' to the same MEM participant(s) under the age of 6 in the AU with a 'pending' immunization verification.
- Both active parent participants have a 'Living in the Home Status' of 'In the Home' under Household Status.
- Only one of those active parent participants has role of 'MMO' with role reason of 'FTP Immunization'
- Only one of those active parent participants has parental control over the MEM participant(s) under the age of 6 in the AU with a 'pending' immunization verification.

- List should include the following standard columns:

- 1) Case Name
- 2) Case Number
- 3) County
- 4) Unit
- 5) Unit Name
- 6) Office Name
- 7) Worker ID
- 8) Worker Name

List will be posted:

For LRS/CalSAWS:

CalSAWS SharePoint > Web Portal > System Changes > SCR and SIR Lists > 2023 > SCR CA-214541

**Outreach**

**Description:**

Companion listing to SCR CA-55378 to list cases without immunization record verification for children in the Assistance Unit (AU) under age 6 where there are two parents living in the home and only one parent has role of 'MMO' with role reason of "FTP Immunization".

**Alternative**

**Procedure**

**Description:**

N/A

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**Operational Impact:****Estimate: 18**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	14	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	4	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



## [CA-220188] Add Missing Foster Care NOAs that existed in C-IV, Phase 1

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Vicente Romero</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.11]</b>	Designer Contact:	<b>Jasmine Chen</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>813</b>
Reporter:	<b>Michelle Ramos</b>	Regulation Reference:	<b>EAS 10-116.1, EAS 22-071</b>	Created:	<b>09/28/2020 12:19 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Laura Ould</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Correspondence, Foster Care/Kin GAP/AAP]</b>	Funding Source ID:	<b>FCED</b>
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:** L. Ould 3/28/2022 verified 4/14/2022

**Expedite Approval:** 03/10/22, Expedited Build Start approval by Karen Rapponotti

**Current Design:** Currently CalSAWS generates a Discontinuance Notice for Foster Care when the placement ends for the following reason: No longer in Care.

CalSAWS does not currently generate verbiage for discontinuing benefits when a Placement has ended Mid-Month nor when a Child becomes eligible for Kin-GAP.

**Request:** Generate NOAs for the following reasons:

1. Placement has ended Mid-Month
2. Child is Eligible to Kin-GAP
3. Infant Supplement Payment (ISP) has started

Note: There are other SCRs to continue adding missing NOA reasons to Foster Care and Kin-GAP. This will be done in the following SCRs:

- CA-238042: Phase 2 - Add additional Foster Care Reasons that existed in C-IV. Update Foster Care Reasons that currently exist in CalSAWS but are only generating for limited scenarios.
- CA-240146: Phase 3 - Add additional Foster Care Reasons that existed in C-IV. Update Foster Care Reasons that currently exist in CalSAWS but are only generating for limited scenarios.
- CA-230659: Phase 4 - Add additional Kin-GAP Reasons that currently exist in C-IV. Update Foster Care Reasons that currently exist in CalSAWS but are only generating for limited scenarios.
- CA-229838: Phase 5 - Add new Foster Care Reasons to NOAs.

**Recommendation:**

1. Update Foster Care NOA Action and Message Fragments for NOA Change reasons
2. Add new Foster Care NOA Action Fragment for new NOA Discontinuance reason
3. Add new Foster Care NOA Message Fragment for Placement Ends Mid-Month, Child is Eligible to Kin-GAP reasons
4. Add new Placement Ends Mid-Month NOA Reason for Discontinuance
5. Add new Child Eligible to Kin-GAP NOA Reason for Discontinuance
6. Update the ISP Started NOA Reason for Benefit Change

Please see design documentation for more details.

**Outreach Description:**

**Alternative Procedure Description:**  
**Operational Impact:**  
**Estimate:**           **813**

None

Automated Test :	111	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	423	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	37	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	172	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



## [CA-225996] ACL 21-52 Update CF 285, Add CF 285A, Cover Letter and Pre-Populated Application Source

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Ramakrishna Kuchibhotla</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.11]</b>	Designer Contact:	<b>Phong Xiong</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>1564</b>
Reporter:	<b>Caroline Bui</b>	Regulation Reference:	<b>ACL 21-52, AB 79, ACL 21-70, ACL 22-03</b>	Created:	<b>03/04/2021 07:45 AM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[BenefitsCal, Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Caroline Bui</b>	Training Impacted:	<b>[Online Help]</b>	Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[Correspondence]</b>	Funding Source ID:	<b>CF Simplifications</b>
Consortium Review Approval:		Approved by Committee:	<b>07/28/2022</b>	Other Agency Cross Reference:	
Consortium Review Approval Date:					

### Non-Committee

#### Review:

**Expedite Approval:** Expedited Start Build Approval by Karen J. Rapponotti on 07/29/2022

#### Current Design:

At the time of a Medi-Cal renewal, the system runs the CalFresh non-financial and financial eligibility rules, using the income and expense details available at the time of approving the Medi-Cal program. The System generates a pre-populated CF 285 (6/19) (CA-228332) in batch when a Medi-Cal household is potentially eligible for CalFresh benefits. Additionally, the existing job has functionality to skip the CalFresh Eligibility test when there is CAPI or GA on the Medi-Cal case.

#### Request:

1. Update CalFresh Solicitation Letter Requirements to:
  - a. Exclude Minor Consent, Safe at Home, and Foster Care Medi-Cal cases, as well as
  - b. Include Medi-Cal persons who are aided on CalWORKs only, CAPI, or GA programs.
2. Update the CF 285 to the most current version (04/21) and make the pre-populated fields editable in the Template Repository. Update the CF 285 for the TNB 4 RE Packets.
3. Add application source of "Pre-Populated CalFresh" to be able to track the pre-populated applications.
4. The System must stop mailing the CF Solicitation Letter (PA 6174) for LA County.
5. Add new CF 285A (11/21) with the new cover letter (PUB 520) into the system.
6. Update Medi-Cal RE batch job to replace the CF 285 with the new CF 285A and PUB 520.
7. Post CF 285, CF 285A, and CF 285A Application Packet to the self-service portal.
8. Enable E-Signature for both CF 285 and CF 285A.

#### Recommendation:

1. Update CalFresh Solicitation Letter rules with the following:
  - a. Exclude Minor Consent cases, Safe at Home cases, and Foster Care Medi-Cal cases.
  - b. Include Medi-Cal cases that also has CalWORKs only, CAPI or General Assistance programs.
2. Update the CF 285 to match the most current version from CDSS and make the pre-populated fields editable in the template repository.
  - a. The CF 285 also exists in the TNB 4 RE packets.
3. Remove the PA 6174 for LA County.
4. Add new CF 285A into CalSAWS.
5. Add new PUB 520 into CalSAWS.
6. Create new CF 285A Application Packet.
7. Update Medi-Cal RE batch job to generate the CF 285A Application Packet.
8. Add an application source of "Pre-Populated CalFresh".

#### Outreach

#### Description:

#### Alternative Procedure

None

#### Description:

#### Operational Impact:

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**Estimate: 1564**

Automated Test :	50	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	400	DBA :	0	Design :	200
Eligibility :	353	Fiscal :	0	Forms Test :	0
Imaging :	6	IVR/CC :	0	Online :	7
Performance :	0	Release Communication Support :	69	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	349	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



# [CA-229814] Update Lobby Device Management

Team Responsible:	<b>Online</b>	Assignee:	<b>Yudhi Tanuwidjaja</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[22.11]</b>	Designer Contact:	<b>Erika Kusnadi</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>1418</b>
Reporter:	<b>Erick Arreola</b>	Regulation Reference:		Created:	<b>06/09/2021 09:28 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:		Training Impacted:	<b>[Job Aid, Online Help]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Migration</b>	Committee:	<b>[Lobby Management]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:	<b>06/09/2022</b>	Other Agency Cross Reference:	
Consortium Review Approval Date:					

### Non-Committee

#### Review:

**Expedite Approval:** Approved by Michele Peterson on 05/25/2022

**Current Design:** Currently, the CalSAWS Self Service Kiosk is currently only available for Los Angeles County. The device management and assignment are currently done manually by county workers through the Self Service application setting within the device. The Lobby Management team also does not have the ability to view device information (assignment/flow) that exist in the counties.

**Request:** Expand the CalSAWS Self Service Kiosk to be available for all 58 counties. Move the device management and assignment to be done directly through CalSAWS. Secondly, create a new page to allow the Lobby Management team to view the device assignment and flow information for all the 58 counties.

- Recommendation:**
1. Update the title 'Kiosks and FACT' to 'Lobby Devices' on the Device Management List page and Device Assignment Detail page.
  2. Update the Device Management Detail page with the ability to add the CalSAWS Self Service Kiosk device and relabel the name for Kiosk and FACT.
  3. Update the CalSAWS Self Service Kiosk application with the ability to add device information and have the main screen to display the corresponding office information.
  4. Create a new Device Overview page to allow universal users to search for Device information for all 58 counties.
  5. Update the Self Service Kiosk to add Device information in order to pull county and office information that the device belongs too. The application will also be updated to display appointment times in a 12 hour format.
  6. Update the Lobby Check-In application to display appointment times in a 12 hour format.
  7. Update the Lobby Tablet application to use the logged in worker information when the Reception Log record is created.
  8. Update Lobby/Self Service/SFV Lobby Check-in web service to store the staff ID based on the source system.
  9. Update the Lobby/Self Service Appointment web service to use 12-hour format.
  10. Update the First Name and Last Name information for the devices staff record.

### Outreach

**Description:**  
**Alternative Procedure Description:** N/A - CalSAWS DD&I Requirement

**Operational Impact:**  
**Estimate:** **1418**

Automated Test :	0	Batch/Interfaces :	323	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0



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Imaging :	0	IVR/CC :	0	Online :	551
Performance :	0	Release Communication	0	Reports :	0
Reports Test :	0	Support :	0	Special Project :	0
System Test Support :	348	Security :	0	Tech ForgeRock :	0
Tech Ops :	0	Tech Arch :	66	Translation :	0
		Training :	0		



## [CA-233890] Update Application Questions List page

Team Responsible:	<b>Online</b>	Assignee:	<b>Quynh Nguyen</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.11]</b>	Designer Contact:	<b>Erika Kusnadi</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>186</b>
Reporter:	<b>Amy Gill</b>	Regulation Reference:		Created:	<b>09/27/2021 11:39 AM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Security]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Dymas Pena</b>	Training Impacted:	<b>[Job Aid]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Consortium Contact:		Committee:	<b>[Usability]</b>	Funding Source ID:	
Project Phase (SCR):	<b>Production</b>	Approved by	<b>05/05/2022</b>	Other Agency Cross	
Consortium Review		Committee:		Reference:	
Approval:					
Consortium Review					
Approval Date:					

### Non-Committee

#### Review:

#### Expedite Approval:

#### Current Design:

Currently the "Is anyone pregnant?" question is not listed on the Application Questions List page.

#### Request:

Add a new question to the Application Questions List page so that it aligns with the SAWS 1 form.

#### Recommendation:

1. Add a new question to the Application Questions List page.
2. Update the logic used to generate the SAWS 1 from the Application Questions List page.

### Outreach

#### Description:

#### Alternative

None

#### Procedure

#### Description:

#### Operational Impact:

#### Estimate:

**186**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	85	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	38
Performance :	0	Release Communication	0	Reports :	0
Support :		Support :			
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	48	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



# [CA-247889] ACL 22-66 Resource Limit Increase

Team Responsible:	<b>Eligibility</b>	Assignee:	<b>Henry Thamas</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.11]</b>	Designer Contact:	<b>Thomas Lazio</b>	Change Type (SCR):	<b>Policy Re-Design</b>
Minor Version:		Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>195</b>
Reporter:	<b>Frederick Gains</b>	Regulation Reference:	<b>ACL 22-66</b>	Created:	<b>07/18/2022 08:33 AM</b>
Status:	<b>Development Complete</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Sarah Cox</b>	Training Impacted:	<b>[Job Aid]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[CalWORKs/ CalFresh]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:** Sarah Cox -Approved 08/01/2022

**Expedite Approval:** Expedited PROD deployment approval by Karen J. Rapponotti on 8/16/22. PFA email for reference.

**Current Design:** The resource limits for CW/RCA were last updated for FFY 2021 in SCR CA-227118 with the following values:

- For CW/RCA Assistance Units (AUs) that do not contain a member who is 60 years of age or older or disabled, the property limit increased to \$10,211.
- For CW/RCA AUs that do contain a member who is age 60 years of age or older or disabled, the property limit increased to \$15,317.

**Request:** Per ACL 22-66 effective January 1, 2023, the resource threshold will increase by 6.63 percent in accordance with the California Necessities Index for the most recent fiscal year (2023) to the following values:

- When a CW/RCA AU does not include a member who is 60 years of age or older or disabled, the maximum asset limit will be increased from \$10,211 to \$10,888.
- When a CW/RCA AU includes a member, who is 60 years of age or older or disabled, the maximum asset limit will be increased from \$15,317 to \$16,333.

**Recommendation:**

1. Update CW Property Limit and CW Elderly and Disabled Property Limit amounts to the new limit values.
2. Regression test impacted NOAs and Forms that populate the CalWORKs Property Limits Disregard.

### Outreach

#### Description:

**Alternative Procedure Description:** Override EDBC

#### Operational Impact:

**Estimate:** 195

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	67	DBA :	0	Design :	0
Eligibility :	29	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	79	Tech Arch :	0	Tech ForgeRock :	0

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Tech Ops :

0

Training :

0

Translation :

0



# [CA-247958] Request for ForgeRock Production Load for Wave 4 CalWIN Counties Prior to the Start of CalSAWS Training

Team Responsible:	<b>Tech Forge Rock</b>	Assignee:	<b>Amir Mohammad</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[22.11]</b>	Designer Contact:	<b>Lesley Pevny</b>	Change Type (SCR):	<b>Data Change</b>
Minor Version:	<b>23.01.02</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>2</b>
Reporter:	<b>Gregory Postulka</b>	Regulation Reference:		Created:	<b>07/19/2022 02:49 PM</b>
Status:	<b>Design in Progress</b>	Impact Analysis:	<b>[Other, Training]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Ashley Arnold</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Migration</b>	Committee:	<b>[Other]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:** Approved by Haikaz Tombakian on 07/19/2022

**Expedite Approval: Current Design:**

CalWIN Cutover are wave based with two cutovers for each Wave, A - County prep and B – Go Live. County prep is 6 weeks before the Go Live cutover. The Wave Mock Cutover and County prep cutover timelines are not sufficient for the Training Team.

**Request:** CalWIN County users will need to be loaded into ForgeRock Production prior to the start of CalSAWS training, so they may also be added to the LMS. ForgeRock is required for individual LMS accounts. Create one bulk load file leverage the user information being gathered by CRFI 22-058 and execute the load into ForgeRock Production.

**Recommendation:** Recommending the Normal Change request Process should be followed.

**Outreach**

**Description:**

**Alternative**

**Procedure**

**Description:**

Consortium HelpDesk would have to create ForgeRock accounts one by one through the ForgeRock administrative console.

**Operational Impact:**

**Estimate:** 2

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	2
Tech Ops :	0	Training :	0	Translation :	0



# [CA-221893] Update CalWORKs in Public Assistance CalFresh Budget at Initial Approval

Team Responsible:	<b>Eligibility</b>	Assignee:	<b>Unassigned</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[23.01]</b>	Designer Contact:	<b>Thomas Lazio</b>	Change Type (SCR):	<b>Policy Re-Design</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>284</b>
Reporter:	<b>Roger Perez</b>	Regulation Reference:	<b>ACL 21-25</b>	Created:	<b>11/17/2020 06:14 PM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Caroline Bui</b>	Training Impacted:	<b>[Job Aid]</b>	Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[CalWORKs/ CalFresh]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:** Caroline Bui on 11/30/2021

**Expedite Approval: Current Design:**

Overview Note:  
 SCR CA-221893 will update the behavior of PACF EDBC logic to not include the prior month's cash-based programs (GA, CW, CP, RC, IN) grant in the CF budget when the Cash Aid benefit is approved after the month of application. This change will be implemented in CalSAWS in the same release if not after SCR CA-224153 which will update NOA/multi-month functionality to allow for change NOAs to be generated for previous month benefit changes when a multi month EDBC includes the application month.

Current Design:  
 Per current CalSAWS functionality, when processing CW/CF EDBC for a prior application month, all cash-based programs (GA, CW, CP, RC, IN) benefit grant received after the application benefit month is being counted as unearned income for the CF benefit determination. For example, an applicant applies for CW/CF in August, and in September the CW/CF EDBC is approved. When the case is run for CW/CF EDBC for the benefit months of August and September, the August CW benefit granted in September is being counted towards the CF budget as unearned income for the application benefit month of August.

**Request:** Per Federal SNAP regulations at 7 CFR 273.10(c) and clarified in CRPC 2167:" If the amount of income that will be received, or when it will be received, is uncertain, that portion of the household's income that is uncertain shall not be counted by the State agency". All cash-based programs (GA, CW, CP, RC, IN) which grant has been received in a later month shall not be counted as unearned income in a prior CF budget calculation.

**Recommendation:**

1. Update CF EDBC logic to not include benefit grant for cash-based programs (GA, CW, CP, RC, IN) as unearned income when CF EDBC is processed for a prior month application.
2. Regression test for CF benefit change NOA in multi-month EDBC CF benefit change scenario.

**Outreach**

**Description:**

**Alternative**

**Procedure**

**Description:**

**Operational Impact:**

**Estimate:**

EDBC override

**284**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	18	DBA :	0	Design :	0
Eligibility :	132	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0

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Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	109	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



## [CA-247959] Request for ForgeRock Production Load for Wave 5 CalWIN Counties Prior to the Start of CalSAWS Training

Team Responsible:	<b>Tech Forge Rock</b>	Assignee:	<b>Amir Mohammad</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[23.02]</b>	Designer Contact:	<b>Lesley Pevny</b>	Change Type (SCR):	<b>Data Change</b>
Minor Version:	<b>23.02.27</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>2</b>
Reporter:	<b>Gregory Postulka</b>	Regulation Reference:		Created:	<b>07/19/2022 02:50 PM</b>
Status:	<b>Design in Progress</b>	Impact Analysis:	<b>[Other, Training]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Ashley Arnold</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Migration</b>	Committee:	<b>[Training]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:** Approved by Haikaz Tombakian on 07/19/2022

**Expedite Approval: Current Design:**

CalWIN Cutover are wave based with two cutovers for each Wave, A - County prep and B – Go Live. County prep is 6 weeks before the Go Live cutover. The Wave Mock Cutover and County prep cutover timelines are not sufficient for the Training Team.

**Request:** CalWIN County users will need to be loaded into ForgeRock Production prior to the start of CalSAWS training, so they may also be added to the LMS. ForgeRock is required for individual LMS accounts. Create one bulk load file leverage the user information being gathered by CRFI 22-058 and execute the load into ForgeRock Production.

**Recommendation:** Recommending the Normal Change request Process should be followed.

**Outreach**

**Description:**

**Alternative**

**Procedure**

**Description:**

Consortium HelpDesk would have to create ForgeRock accounts one by one through the ForgeRock administrative console.

**Operational Impact:**

**Estimate:** 2

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	2
Tech Ops :	0	Training :	0	Translation :	0



## [CA-200863] ACL 19-10 CalFresh Recertification Delayed Processing

Team Responsible:	<b>Online</b>	Assignee:	<b>Mallik Aitha</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[23.03]</b>	Designer Contact:	<b>Connor ODonnell</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>1767</b>
Reporter:	<b>Amy Gill</b>	Regulation Reference:	<b>ACL 19-10</b>	Created:	<b>02/14/2018 02:35 PM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[Business Process, Data Impact, Technology Impact, Training]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Caroline Bui</b>	Training Impacted:	<b>[Job Aid]</b>	Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Committee:	<b>[CalWORKs/ CalFresh]</b>	Funding Source ID:	<b>CF Notice of Denial or Pending Status</b>
Consortium Review Approval:		Approved by Committee:	<b>04/21/2022</b>	Other Agency Cross Reference:	<b>CIV-100175</b>
Consortium Review Approval Date:					

### Non-Committee Review:

### Expedite Approval: Current Design:

To restore a case which has been discontinued for failure to complete recertification workers can use the "Restoration of Aid Waiver" rescind reason.

### Request:

Add two additional rescind reasons of "Delayed RE Processing – Client Caused" and "Delayed RE Processing – County Caused" which would function identically to the rescind reason of "Restoration of Aid Waiver"

### Recommendation:

1. Add two new rescind reasons to the Rescind Detail page to account for Client-Caused and County-Caused Delayed RE Processing.
2. Update CF EDBC Logic for New Rescind Reasons.
3. Generate an updated CF Recertification Approval NOA (CF 377.1) if either of two new rescind reasons were used and program status resulted in 'Active'
4. Generate the CF Recertification Denial NOA (CF 377.1A) if either of two new rescind reasons were used and program status resulted in 'Discontinued'

### Outreach

#### Description:

Alternative Procedure Description: N/A

#### Operational Impact:

Estimate: **1767**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	530	DBA :	0	Design :	0
Eligibility :	424	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	160
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	493	Tech Arch :	0	Tech ForgeRock :	0
Tech Ops :	0	Training :	0	Translation :	0



## [CA-247960] Request for ForgeRock Production Load for Wave 6 CalWIN Counties Prior to the Start of CalSAWS Training

Team Responsible:	<b>Tech Forge Rock</b>	Assignee:	<b>Amir Mohammad</b>	SPG Status:	<b>N/A</b>
Fix Version/s:	<b>[23.03]</b>	Designer Contact:	<b>Lesley Pevny</b>	Change Type (SCR):	<b>Data Change</b>
Minor Version:	<b>23.05.01</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>2</b>
Reporter:	<b>Gregory Postulka</b>	Regulation Reference:		Created:	<b>07/19/2022 02:51 PM</b>
Status:	<b>Design in Progress</b>	Impact Analysis:	<b>[Other, Training]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Ashley Arnold</b>	Training Impacted:		Funding Source:	<b>CalSAWS M&amp;E</b>
Project Phase (SCR):	<b>Migration</b>	Committee:	<b>[Other]</b>	Funding Source ID:	
Consortium Review Approval:		Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval Date:					

**Non-Committee Review:** Approved by Haikaz Tombakian on 07/19/2022

**Expedite Approval: Current Design:**

CalWIN Cutover are wave based with two cutovers for each Wave, A - County prep and B – Go Live. County prep is 6 weeks before the Go Live cutover. The Wave Mock Cutover and County prep cutover timelines are not sufficient for the Training Team.

**Request:** CalWIN County users will need to be loaded into ForgeRock Production prior to the start of CalSAWS training, so they may also be added to the LMS. ForgeRock is required for individual LMS accounts. Create one bulk load file leverage the user information being gathered by CRFI 22-058 and execute the load into ForgeRock Production.

**Recommendation:** Recommending the Normal Change request Process should be followed.

**Outreach**

**Description:**

**Alternative**

**Procedure**

**Description:**

Consortium HelpDesk would have to create ForgeRock accounts one by one through the ForgeRock administrative console.

**Operational Impact:**

**Estimate:** 2

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
BenefitsCal :	0	CalHEERS :	0	CalHEERS Test :	0
Client Correspondence :	0	DBA :	0	Design :	0
Eligibility :	0	Fiscal :	0	Forms Test :	0
Imaging :	0	IVR/CC :	0	Online :	0
Performance :	0	Release Communication Support :	0	Reports :	0
Reports Test :	0	Security :	0	Special Project :	0
System Test Support :	0	Tech Arch :	0	Tech ForgeRock :	2
Tech Ops :	0	Training :	0	Translation :	0